

Coordinated Installation Performance

In New York the FCC determined that satisfaction of the following 3 part test showed Verizon met its Hot Cut Performance Obligation

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|---------------------------------------|-----------|-------|-----|
| 1. 90% Commitments Met (Para 298) | Qwest PID | OP-13 | 90% |
| 2. 2% Trouble Rate (Para 300) | Qwest PID | MR-8 | 2% |
| 3. 5% Installation Trouble (Para 302) | Qwest PID | OP-5 | 95% |

March 2001	
OP-13 % Commitments Met (Coordinated Installations)	
Pre-process Change	75%
Post Process Change**	94%
MR-8 Trouble Rate (% 2 Wire Analog Loops with Troubles)	1.46%
OP-5 Installations Quality (% No Trouble in 30 Days)	95%
**Coordinated + Hots Cuts for May	