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December 13, 2023

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Records Management
Dec 13, 2023

Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503
records@utc.w.gov

RE: Docket UT-220749

To Whom It May Concern:

Enclosed please find the Annual Emergency and Non-Emergency contact information update on behalf of QuantumShift Communications, Inc. in compliance with Washington Administrative Code 480-120-414.

Should you have any questions concerning this submission on behalf of QuantumShift Communications, Inc., please address said questions directly to me.

Sincerely,

CliftonLarsonAllen LLP

Ashley Morales

Ashley Morales
Attorney-in-Fact
404-467-5835
atlantaregulatory@ticket.claconnect.com

Enclosure

1	Company Name	QuantumShift Communications, Inc. dba vCom Solutions
2	Services Provided	Local, Long Distance, Postpaid Wireless
3	Emergency plan (Y/N)	Y
4	Emergency plan filed with the UTC (Y/N)	Y
5	Company network operations center (Y/N)	Y
6	Network operation center location	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583

		Name	Title	24-hour (Y/N)	Address	E-mail	Telephone	Cell	Change from 2021 submission (Y/N)
7	Regulatory contact	Jenna Brown	VP, Compliance & Contract Management	N	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583	jbrown@vcomsolutions.com	415-209-7044	415-867-4547	Y
8	Primary emergency contact	Jenna Brown	VP, Compliance & Contract Management	N	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583	jbrown@vcomsolutions.com	415-209-7044	415-867-4547	Y
9	Alternate emergency contact	Ivy Lee		N	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583	ilee@vcomsolution.com	925-244-1800		Y
10	Network operations center	Customer Service		Y	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583	service@vcomsolutions.com	800-804-8266		Y
11	24-hour emergency contact	Customer Service		Y	12657 Alcosta Blvd., Ste. 418, San Ramon, CA 94583	service@vcomsolutions.com	800-804-8266		Y