

EXHIBIT B

Examples of Qwest Performance in Minnesota

Table 1

Product	Measure - Sub-measure	Benchmark or Qwest Retail Performance	Qwest Wholesale Performance CLEC Specific (For McLeodUSA or Ovation)	Qwest Wholesale Performance CLEC Aggregate (For All CLECs)	Notes/Comments:
	Percent LSRs Rejected for EDI	No Benchmark (Diagnostic)	7-30% range. Avg. of 19%.	14-42% range. Avg. of 21%.	This performance for McLeodUSA has declined month over month from 7% in Oct '00 to 15% in Nov '00 to 17% in Dec '00 to 28% in Jan '01 to 30% in Feb '01.
Centrex	Percent of Installation Trouble Reports within 30 days of Installation	3-6% range. Avg. of 4%	2-16% range. Avg. of 5%.	4-17% range. Avg. of 7%.	
Centrex	Percent FOCs on Time for Electronic/Manual LSRs Received via IMA EDI	Benchmark = 90%* * Benchmark from R.O.C.	16-22% range. Avg. of 20%	18-23% range. Avg. of 21%.	
Centrex	Percent of FOCs on Time for Manual	Benchmark = 90% * Benchmark from R.O.C.	5-43% range. Avg. of 15%.	11-56% range. Avg. of 32%.	
Centrex	Percent of Installation Commitments Met -- Dispatches within MSAs	92-98% range. Avg. of 96%	80-92% range. Avg. of 87%.	81-92% range. Avg. of 87%.	Only from Jan '01 to Feb '01 did performance improve from 17% to 43%, however the activity decreased from 133 events in Jan '01 to a mere 7 events in Feb '01.

Table 1 (cont'd)

Product	Measure - Sub-measure	Benchmark or Qwest Retail Performance	Qwest Wholesale Performance CLEC Specific (For McLeodUSA or Ovation)	Qwest Wholesale Performance CLEC Aggregate (For All CLECs)	Notes/Comments:
Centrex	Installation Interval - Dispatches within MSAs	5-9 days range. Avg. of 5.8 days	5-13 days range. Avg. of 8.0 days	5-12 days range. Avg. of 8.0 days	
Centrex	Installation Interval - Dispatches outside MSAs	4-11 days range. Avg. of 6.7 days	6-9 days range. Avg. of 6.9 days	6-9 days range. Avg. of 6.9 days	Although on occasion, Qwest provided better service to McLeodUSA than their retail customers, their performance supports the need for benchmark standards.
Centrex	Installation Interval - No Dispatches	2-3 days range. Avg. of 2.9 days	5-7 days range. Avg. of 5.9 days	4-7 days range. Avg. of 5.6 days	
Centrex	Delayed Days for Non Facility Reasons - Dispatches outside MSAs	0-13 days range. Avg. of 4.2 days	0-60 days range. Avg. of 9.5 days	1-60 days range. Avg. of 9.8 days	Sep '00 result for McLeodUSA was 60 days, while for the same time period, Qwest did not have any delayed orders for non-facility reasons.
Centrex	Delayed Days for Non Facility Reasons - No Dispatches	2-15 days range. Avg. of 5.4 days.	1-27 days range. Avg. of 7.6 days	1-21 days range. Avg. of 7.2 days	For Feb '01, McLeodUSA's result for delayed days was the worst of the 12 month history at 27 days, while for the same period, Qwest Retailis result was the 2 nd best performance for the same 12 months at 3.1 days.

Table 1 (cont'd)

Product	Measure -- Sub-measure	Benchmark or Qwest Retail Performance	Qwest Wholesale Performance CLEC Specific (For McLeodUSA or Ovation)	Qwest Wholesale Performance CLEC Aggregate (For All CLEC's)	Notes/Comments:
Centrex	Delayed Days for Facility Reasons - Dispatches outside MSAs	3-27 days range. Avg. of 18.0 days	3-25 days range. Avg. of 13.3 days	3-26 days range. Avg. of 13.3 days	Although on occasion, Qwest provided better service to McLeodUSA than their retail customers, their performance supports the need for benchmark standards.
Centrex	Delayed Days for Facility Reasons - No Dispatches	0-20 days range. Avg. of 3.9 days	0-80 days range. Avg. of 13.0 days	0-80 days range. Avg. of 13.0 days	
Centrex	Percent of Out of Service Cleared within 24 hours - Dispatches outside MSAs	60-96% range. Avg. of 78.9%	57-91% range. Avg. of 74.7%	59-91% range. Avg. of 74.8%	
Centrex	Percent of Out of Service Cleared within 24 hours - Dispatches within MSAs	58-89% range. Avg. of 72.8%	64-90% range. Avg. of 74.8%	62-88% range. Avg. of 73.8%	Although on occasion, Qwest provided better service to McLeodUSA than their retail customers, their performance supports the need for benchmark standards.
Centrex	Repair Repeat Report Rate - Dispatches within MSAs	5-19% range. Avg. of 12.6%	11-20% range. Avg. of 15.5%	11-20% range. Avg. of 15.5%	Not only is Qwest performing better service to their Retail customers than McLeodUSA, but also their performance for both sets of customer's support the need for benchmark standards.

Table 1 (cont'd)

Product	Measure - Sub-measure	Benchmark or Qwest Retail Performance	Qwest Wholesale Performance CLEC Specific (For McLeodUSA or Ovation)	Qwest Wholesale Performance CLEC Aggregate (For All CLECs)	Notes/Comments:
Centrex	Repair Repeat Report Rate - Dispatches outside MSAs	5-28% range. Avg. of 15.4%	11-27% range. Avg. of 17.7%	13-27% range. Avg. of 17.7%	Not only is Qwest performing better service to their Retail customers than McLeodUSA, but also their performance for both sets of customer's support the need for benchmark standards.
Centrex	Repair Repeat Report Rate - No Dispatches	11-24% range. Avg. of 16.8%	12-25% range. Avg. of 19.0%	12-25% range. Avg. of 19.4%	Not only is Qwest performing better service to their Retail customers than McLeodUSA, but also their performance for both sets of customer's support the need for benchmark standards.
	Percent LSRs Rejected for IMA GUI	No Benchmark (Diagnostic)	9-42% range. Avg. of 19.8%	7-10% range. Avg. of 9.0%	Steady deterioration from 9% in Nov '00 when there were 560 LSRs to 42% in Feb '01 when there were less than half the LSRs sent (263).
UNE	Percent of Installation Commitments Met - Interval Zone One	89-93% range. Avg. of 90.7%	70-92% range. Avg. of 82.5%	72-91% range. Avg. of 82.8%	Feb '01 result is 79.5% for Ovation and 92.7% for Qwest Retail
UNE	Average Installation Interval - Interval Zone One	5-8 days range. Avg. of 7.2 days	7-29 days range. Avg. of 16.0 days	7-12 days range. Avg. of 9.4 days.	From Jun '00 through Nov '00, Ovation results were in the 17-28 day range while Qwest retail performance for the same time period was in the 6-8 day range.
UNE	Average Delayed Days for Non-Facility Reasons - Interval Zone One	6-10 days range. Avg. of 8.1 days	6-24 days range. Avg. of 14.5 days	10-21 days range. Avg. of 13.5 days.	Feb '01 result is 13.5 days for Ovation while for the same period it was 9.5 days for Qwest Retail

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Product	Measure - Sub-measure	Benchmark or Qwest Retail Performance	Qwest Wholesale Performance CLEC Specific (For McLeodUSA or Ovation)	Qwest Wholesale Performance CLEC Aggregate (For All CLEC's)	Notes/Comments:
UNE	Average Delayed Days for Facility Reasons - Interval Zone One	0-16 days range. Avg. of 12.0 days	0-44 days range. Avg. of 12.2 days	9-52 days range. Avg. of 20.1 days.	Sep '00 result was 44 days for Ovation while Qwest Retail's result for the same period was only 14.4 days.
UNE	Percent of Out of Service Cleared within 24 hours - Interval Zone One	70-95% range. Avg. of 83.8%	78-98% range. Avg. of 90.2%	83-98% range. Avg. of 91.6%.	
UNE	Repair Repeat Report Rate - Interval Zone One	16-19% range. Avg. of 17.8%	5-19% range. Avg. of 12.2%	11-18% range. Avg. of 13.8%.	Although on occasion Qwest actually performed better for Ovation than they did for their retail customers, their performance for both customer sets shows support for the need of benchmark standards.
-	Trunk Blocking - Trunk Blockage to Qwest Tandem Offices	0.01-7% range. Avg. of 1.4%	0-27% range. Avg. of 7.1%	0.02-6.0% range. Avg. of 1.6%.	Feb '01 result is 27% for Ovation while Qwest Retail's result for the same period was only 0.04%

Sources for Results:

Results Listed:	Source:
Benchmark or Qwest Retail Performance	McLeod CLEC Specific Results received from Qwest and/or OCI Communications (Ovation) CLEC Specific Results received from Qwest.
Qwest Wholesale Performance CLEC Specific for McLeodUSA	McLeod CLEC Specific Results received from Qwest.
Qwest Wholesale Performance CLEC Specific for Ovation	OCI Communications (Ovation) CLEC Specific Results received from Qwest.
Qwest Wholesale Performance CLEC Aggregate for all CLEC's	Qwest Performance Results (ROC 271 PID 2.2) posted @ http://www.qwest.com/wholesale/results/roc.html