UNBUNDLED LOOP PRODUCT AND PROCESS UPDATE QUICK LOOP

EFFECTIVE:

April 30, 2001

GEOGRAPHIC AREA:

Quick Loop will be available for all CLECs in the following states: Iowa, Minnesota, Nebraska, North Dakota, Oregon, South Dakota and Washington.

Arizona, Colorado, Idaho, Montana, New Mexico, Utah and Wyoming were previously effective February 22, 2001.

BACKGROUND:

Previously, CLECs submitting a complete and accurate Local Service Request (LSR) received a 5 day service interval (due date) on 2/4 Wire Analog Loops.

QUICK LOOP PRODUCT DESCRIPTION:

In an ongoing effort to improve product offerings and to reduce the delivery cycle time to CLECs, Qwest is offering "Quick Loop". Quick Loop provides a 3 day due date for 2/4 Wire Analog Loops 1- 24 lines for CLECs submitting a complete and accurate Local Service Request (LSR) through IMA or EDI. Quick Loop includes a lift and lay only (no other functions are performed).

QUALIFICATION REQUIRMENTS:

When submitting a complete and accurate LSR through IMA or EDI the CLEC is responsible for identifying whether an Unbundled Loop is eligible for Quick Loop. The CLEC may request a desired due date (DDD) within the Quick Loop service interval. If the DDD specified is less than the Quick Loop interval, the request will be processed with a 3 day due date for Quick Loop. If the DDD is greater than or equal to the Quick Loop Interval, IMA will assign the requested DDD as the due date.

For an Unbundled Loop to qualify for "Quick Loop", the following information is required on the LSR.

- Unbundled Loop with activity type "conversion as specified" or "transfer" (REQTYP must be 'AB' and ACT must be 'V' or 'T')
- CLEC requires no coordination with Qwest. (CHC field must be 'N' or blank)
- CLEC requires no testing (TEST must be 'N' or blank)
- LSR must include the existing NC and NCI codes for 2/4 Wire Analog Loop as stated in the Qwest Technical Publication 77384 Issue G See URL: http://www.gwest.com/techpub/

Local Number Portability (LNP) can be ordered with Quick Loop

If the Unbundled Loop request does not qualify for "Quick Loop", IMA will apply the 5 day service interval to the order.