JEANETTE L. HENDERSON 1522 Sixth Avenue West Seattle, WA 98119 (206)285-0405

July 27, 2012

Utilities & Transportation Commission 1300 S. Evergreen Park Drive SW Olympia, WA 98504-7250

Re:

Docket UT-120451

Comments in support of ending mandatory delivery of telephone directories

Dear Commissioners:

I support the proposed amendments to WAC 480-130-251, which would eliminate the requirement that telephone books be delivered to each customer of a Local Exchange Company. The amendments allow customers to choose whether to receive print directories. Thank you for proposing an affirmative "opt in" system.

Sincerely,

Jeanette L. Henderson

Cc: Representative Joe Fitzgibbon