



Washington State Lifeline Quarterly Customer Report

REDACTED

TRACFONE WIRELESS, INC.

Docket: UT-093012

Q1-2024					Notes
Prior Ending Qtr	Jan-24	Feb-24	Mar-24	Total	
1. Total non-tribal customers at end of period: 1000 Minutes & Unlimited Text 1000 Minutes, Unlimited Text & 4.5GB 350 Minutes, Unlimited Text & 4.5GB Unlimited Minutes and Text, 25GB & 5GB Hotspot Unlimited Minutes, Text and Data & 10GB Hotspot Unlimited Minutes, Text and Data & 15GB Hotspot WFM Financial Assistance \$9.25 Discount Total Washington customers:					Category Line 1, Month 3 Column = Total (End of Qtr) column (A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
2. Total new non-tribal customers enrolled: 1000 Minutes & Unlimited Text 1000 Minutes, Unlimited Text & 4.5GB 350 Minutes, Unlimited Text & 4.5GB Unlimited Minutes and Text & 6GB Unlimited Minutes and Text, 25GB & 5GB Hotspot Unlimited Minutes, Text and Data & 10GB Hotspot WFM Financial Assistance \$9.25 Discount					Category Line 2, Sum of Months 1+2+3 = Total (B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY not include customers retained month to month, trueups and adjustments
3. Total non-tribal customers de-enrolled due to 30 day inactivity: 1000 Minutes & Unlimited Text 1000 Minutes, Unlimited Text & 4.5GB 350 Minutes, Unlimited Text & 4.5GB Unlimited Minutes and Text, 25GB & 5GB Hotspot Unlimited Minutes, Text and Data & 10GB Hotspot Unlimited Minutes, Text and Data & 15GB Hotspot WFM Financial Assistance \$9.25 Discount					Category Line 3, Sum of Months 1+2+3 = Total
4. Total non-tribal customers de-enrolled due to failed annual recertification*: 1000 Minutes & Unlimited Text 1000 Minutes, Unlimited Text & 4.5GB 350 Minutes, Unlimited Text & 4.5GB Unlimited Minutes and Text, 25GB & 5GB Hotspot Unlimited Minutes, Text and Data & 10GB Hotspot Unlimited Minutes, Text and Data & 15GB Hotspot WFM Financial Assistance \$9.25 Discount * The recertification results are taken from the Recertification Subscriber reports in NLAD.					Category Line 4, Sum of Months 1+2+3 = Total
5. Total non-tribal customers who de-enrolled voluntarily: 1000 Minutes & Unlimited Text 1000 Minutes, Unlimited Text & 4.5GB 350 Minutes, Unlimited Text & 4.5GB Unlimited Minutes and Text, 25GB & 5GB Hotspot Unlimited Minutes, Text and Data & 10GB Hotspot Unlimited Minutes, Text and Data & 15GB Hotspot WFM Financial Assistance \$9.25 Discount					Category Line 5, Sum of Months 1+2+3 = Total