PID Description	Month	CLEC Numerator	CLEC Denominator	CLEC Result	Standard Deviation	Qwest Numerator	Qwest Denominator	Q Result	Modified Z	Parity
BI-1A Time to Provide Usage Records	May 2011	8564201	3574954	2	0.51	2662731	807085	3	-179.13	(109.90)
UNEs and Resale Aggregate Parity	April 2011	8518554	3558823	2	0.52	2646092	817006	3	-175.00	(107.39)
	March 2011	9657513	4054979	2	0.5	2978027	962537	3	-164.16	(100.81)
	February 2011	8249327	3460580	2	0.5	2437696	801430	3	-139.44	(85.78)
	January 2011	8720922	3644742	2	0.5	2859409	905557	3	-175.51	(107.70)
	December 2010	12588527	5318404	2	0.54	3100524	1006732	3	-180.74	(110.88)
	November 2010	12193942	5125389	2	0.51	3107216	1029056	3	-155.53	(95.56)
	October 2010	12182444	5104998	2	0.51	3136357	987111	3	-172.14	(105.66)
	September 2010	13198268	5577238	2	0.51	3142483	1069533	3	-154.99	(95.23)
	August 2010	13586400	5618537	2	0.52	3561474	1169930	3	-168.93	(103.70)
	July 2010	13163699	5513274	2	0.53	3321752	1097881	3	-165.16	(101.41)
	June 2010	15200073	6033320	3	0.64	3840631	1240531	3	-163.09	(100.15)
BI-1B Time to Provide Usage Records	May 2011	25726113	25726301	100%	0.0027	0	0	0%	0.00	(0.16)
Jointly-provided Switched Access	April 2011	26995289	26995350	100%	0.0015	0	0	0%	0.00	(0.16)
Benchmark 0.95	March 2011	30318340	30318340	100%	0	0	0	0%	0.00	(0.16)
	February 2011	25725655	25725828	100%	0.0026	0	0	0%	0.00	(0.16)
	January 2011	27789856	27789856	100%	0	0	0	0%	0.00	(0.16)
	December 2010	28374132	28374184	100%	0.0014	0	0	0%	0.00	(0.16)
	November 2010	32310270	32310270	100%	0	0	0	0%	0.00	(0.16)
	October 2010	31332091	31332156	100%	0.0014	0	0	0%	0.00	(0.16)
	September 2010	30062726	30062741	100%	0.0007	0	0	0%	0.00	(0.16)
	August 2010	31469947	31471167	100%	0.0062	0	0	0%	0.00	(0.16)
	July 2010	30403015	30403022	100%	0.0005	0	0	0%	0.00	(0.16)
	June 2010	30996140	30996140	100%	0	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records	May 2011	37	17	2	0.39	2662731	807085	3	-1.13	(1.69)
[CAT11] UNEs and Resale Aggregate Parity	April 2011	738	316	2	0.64	2646092	817006	3	-4.08	(3.48)
	March 2011	1653	722	2	0.49	2978027	962537	3	-5.65	(4.43)
	February 2011	273321	118010	2	0.49	2437696	801430	3	-61.15	(38.17)
	January 2011	6803	2836	2	0.53	2859409	905557	3	-10.87	(7.61)
	December 2010	2780897	1200684	2	0.53	3100524	1006732	3	-155.74	(95.69)
	November 2010	2686310	1145736	2	0.51	3107216	1029056	3	-130.37	(80.26)
	October 2010	2834950	1206968	2	0.51	3136357	987111	3	-146.10	(89.82)
	September 2010	3070477	1313291	2	0.51	3142483	1069533	3	-131.86	(81.17)
	August 2010	3215209	1347920	2	0.51	3561474	1169930	3	-142.99	(87.93)
	July 2010	3185371	1355642	2	0.57	3321752	1097881	3	-142.43	(87.59)
	June 2010	3267867	1310164	2	0.62	3840631	1240531	3	-133.93	(82.42)
BI-1C-2 Time to Provide Usage Records	May 2011	8564164	3574937	2	0.51	2662731	807085	3	-179.13	(109.90)
[CAT10] UNEs and Resale Aggregate Parity	April 2011	8517816	3558507	2	0.52	2646092	817006	3	-175.00	(107.39)
	March 2011	9655860	4054257	2	0.5	2978027	962537	3	-164.16	(100.80)
	February 2011	7976006	3342570	2	0.51	2437696	801430	3	-138.48	(85.19)
	January 2011	8714119	3641906	2	0.5	2859409	905557	3	-175.50	(107.70)

	December 2010	9807630	4117720	2	0.54	3100524	1006732	3	-173.01	(106.18)
	November 2010	9507632	3979653	2	0.51	3107216	1029056	3	-149.56	(91.93)
	October 2010	9347494	3898030	2	0.51	3136357	987111	3	-165.51	(101.62)
	September 2010	10127791	4263947	2	0.51	3142483	1069533	3	-148.97	(91.56)
	August 2010	10371191	4270617	2	0.52	3561474	1169930	3	-161.79	(99.36)
	July 2010	9978328	4157632	2	0.52	3321752	1097881	3	-157.74	(96.90)
	June 2010	11932206	4723156	3	0.64	3840631	1240531	3	-157.43	(96.71)
BI-2 Invoices Delivered within 10 Days All Parity by Design	May 2011	1262	1262	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	1435	1435	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	1499	1499	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	1195	1196	100%	2.89%	0	0	0%	0.00	0.00
	January 2011	1304	1306	100%	3.91%	0	0	0%	0.00	0.00
	December 2010	1449	1449	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	1174	1175	100%	2.92%	0	0	0%	0.00	0.00
	October 2010	1360	1362	100%	3.83%	0	0	0%	0.00	0.00
	September 2010	1264	1266	100%	3.97%	0	0	0%	0.00	0.00
	August 2010	1231	1236	100%	6.35%	0	0	0%	0.00	0.00
	July 2010	1293	1295	100%	3.93%	0	0	0%	0.00	0.00
	June 2010	1185	1194	99%	8.65%	0	0	0%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	May 2011	2219306	2220698	100%	2.50%	0	0	0%	0.00	(0.06)
	April 2011	2186733	2192956	100%	5.32%	0	0	0%	0.00	(0.05)
	March 2011	2279741	2281441	100%	2.73%	0	0	0%	0.00	(0.06)
	February 2011	2098329	2099886	100%	2.72%	0	0	0%	0.00	(0.06)
	January 2011	2183804	2183804	100%	0.00%	0	0	0%	0.00	(0.06)
	December 2010	2428628	2430681	100%	2.91%	0	0	0%	0.00	(0.06)
	November 2010	2452028	2452780	100%	1.75%	0	0	0%	0.00	(0.06)
	October 2010	2454232	2454608	100%	1.24%	0	0	0%	0.00	(0.06)
	September 2010	2419432	2443884	99%	9.95%	0	0	0%	0.00	(0.03)
	August 2010	2468037	2469166	100%	2.14%	0	0	0%	0.00	(0.06)
	July 2010	2456385	2456517	100%	0.73%	0	0	0%	0.00	(0.06)
	June 2010	2573502	2574469	100%	1.94%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	May 2011	25812	25812	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2011	28308	28308	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	21533	26505	81%	39.04%	0	0	0%	0.00	0.43
	February 2011	0	29213	0%	0.00%	0	0	0%	0.00	3.00
	January 2011	29759	29759	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	31468	31468	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	33224	33224	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2010	32664	32664	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2010	31756	31756	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2010	29456	29456	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2010	29611	29611	100%	0.00%	0	0	0%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	May 2011	5835	5866	99%	7.25%	138133	138782	100%	0.67	(0.59)
	April 2011	5836	5841	100%	2.92%	132274	132822	100%	-3.82	(3.32)
	March 2011	8973	8988	100%	4.08%	114246	115202	99%	-6.67	(5.06)
	February 2011	6223	6236	100%	4.56%	137955	138912	99%	-4.49	(3.73)
	January 2011	5415	5429	100%	5.07%	99304	100029	99%	-3.95	(3.40)
	December 2010	5409	5421	100%	4.70%	89826	90260	100%	-2.68	(2.63)

	November 2010	8116	8122	100%	2.72%	101270	101651	100%	-4.27	(3.60)
	October 2010	6585	6592	100%	3.26%	105008	105233	100%	-1.84	(2.12)
	September 2010	6442	6455	100%	4.48%	105736	106018	100%	-0.98	(1.59)
	August 2010	7082	7097	100%	4.59%	104648	105259	99%	-3.96	(3.41)
	July 2010	7019	7032	100%	4.30%	106905	108210	99%	-7.60	(5.62)
	June 2010	6731	6753	100%	5.70%	95593	96694	99%	-6.09	(4.70)
BI-4B Billing Completeness Reciprocal	May 2011	25812	25812	100%	0.00%	0	0	0%	0.00	(0.16)
Compensation Benchmark 0.95	April 2011	28308	28308	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	26505	26505	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2011	29213	29213	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2011	29759	29759	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	31468	31468	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	33224	33224	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2010	32664	32664	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2010	31756	31756	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2010	29456	29456	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2010	29611	29611	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing	May 2011	112	112	100%	0.00%	0	0	0%	0.00	(0.16)
- Acknowledgment All Benchmark 0.95	April 2011	212	212	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	206	206	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2011	90	90	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2011	245	245	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	168	169	99%	7.67%	0	0	0%	0.00	(0.14)
	November 2010	199	199	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2010	184	188	98%	14.43%	0	0	0%	0.00	(0.09)
	September 2010	140	144	97%	16.43%	0	0	0%	0.00	(0.07)
	August 2010	174	179	97%	16.48%	0	0	0%	0.00	(0.07)
	July 2010	171	172	99%	7.60%	0	0	0%	0.00	(0.14)
	June 2010	146	154	95%	22.19%	0	0	0%	0.00	0.01
BI-5B Billing Accuracy & Claims Processing	May 2011	143	143	100%	0.00%	0	0	0%	0.00	(0.16)
- Resolution All Benchmark 0.95	April 2011	182	182	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	191	198	96%	18.47%	0	0	0%	0.00	(0.05)
	February 2011	142	161	88%	32.26%	0	0	0%	0.00	0.21
	January 2011	212	212	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	120	120	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	228	231	99%	11.32%	0	0	0%	0.00	(0.12)
	October 2010	144	148	97%	16.22%	0	0	0%	0.00	(0.07)
	September 2010	178	186	96%	20.29%	0	0	0%	0.00	(0.02)
	August 2010	169	268	63%	48.26%	0	0	0%	0.00	1.01
	July 2010	147	151	97%	16.06%	0	0	0%	0.00	(0.07)
	June 2010	110	114	96%	18.40%	0	0	0%	0.00	(0.05)
CP-1A Scheduled Interval 90 Calender	May 2011	0	0	0	0	0	0	0	0.00	0.00
Days or Less All Benchmark 90	April 2011	71	1	71	0	0	0	0	0.00	(0.63)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00

	Month									
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	58	1	58	0	0	0	0	0.00	(1.07)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
CP-1B Scheduled Interval 91 to 120	May 2011	114	1	114	0	0	0	0	0.00	(0.15)
Calendar Days All Benchmark 120	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	65	1	65	0	0	0	0	0.00	(1.38)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	106	1	106	0	0	0	0	0.00	(0.35)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	443	4	111	9.98	0	0	0	0.00	(0.23)
	June 2010	459	5	92	23.46	0	0	0	0.00	(0.71)
CP-1C Scheduled Interval 121 to 150	May 2011	568	5	114	19.50	0	0	0	0.00	(0.73)
Calendar Days All Benchmark 150	April 2011	0	0	0	0.00	0	0	0	0.00	0.00
	March 2011	0	0	0	0.00	0	0	0	0.00	0.00
	February 2011	0	0	0	0.00	0	0	0	0.00	0.00
	January 2011	153	2	77	21.92	0	0	0	0.00	(1.47)
	December 2010	0	0	0	0.00	0	0	0	0.00	0.00
	November 2010	0	0	0	0.00	0	0	0	0.00	0.00
	October 2010	121	1	121	0.00	0	0	0	0.00	(0.58)
	September 2010	0	0	0	0.00	0	0	0	0.00	0.00
	August 2010	90	1	90	0.00	0	0	0	0.00	(1.20)
	July 2010	119	1	119	0.00	0	0	0	0.00	(0.62)
	June 2010	398	3	133	4.93	0	0	0	0.00	(0.35)
CP-2B Non-Forcasted & Late Forecasted	May 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
Collocations All Benchmark 0.9	April 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	4	4	100%	0.00%	0	0	0%	0.00	(0.33)
	June 2010	5	5	100%	0.00%	0	0	0%	0.00	(0.33)
CP-2C Collocations with Intervals Longer	May 2011	6	6	100%	0.00%	0	0	0%	0.00	(0.33)
than 120 Days All Benchmark 0.9	April 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	November 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	October 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)

	Month									
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	August 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
	July 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	June 2010	7	7	100%	0.00%	0	0	0%	0.00	(0.33)
CP-3　Collocation Feasibility Study Interval All　Benchmark　10	May 2011	68	8	9	0.53	0	0	0	0.00	(0.45)
	April 2011	28	3	9	0.58	0	0	0	0.00	(0.20)
	March 2011	16	2	8	0	0	0	0	0.00	(0.60)
	February 2011	68	7	10	0.49	0	0	0	0.00	(0.09)
	January 2011	39	4	10	0.5	0	0	0	0.00	(0.08)
	December 2010	9	1	9	0	0	0	0	0.00	(0.30)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	39	4	10	0.5	0	0	0	0.00	(0.08)
	September 2010	10	1	10	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	9	1	9	0	0	0	0	0.00	(0.30)
	June 2010	27	3	9	1	0	0	0	0.00	(0.30)
CP-4　Collocation Feasibility Study Commitments Met All　Benchmark　0.9	May 2011	8	8	100%	0.00%	0	0	0%	0.00	(0.33)
	April 2011	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
	March 2011	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	February 2011	7	7	100%	0.00%	0	0	0%	0.00	(0.33)
	January 2011	4	4	100%	0.00%	0	0	0%	0.00	(0.33)
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	4	4	100%	0.00%	0	0	0%	0.00	(0.33)
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	June 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
DA-1　Speed of Answer - Directory Assistance　Parity by Design	May 2011	0	0	:00	:00	7.64	1	:36	0.00	0.00
	April 2011	0	0	:00	:00	7.81	1	:24	0.00	0.00
	March 2011	0	0	:00	:00	7.38	1	:12	0.00	0.00
	February 2011	0	0	:00	:00	8.19	1	:36	0.00	0.00
	January 2011	0	0	:00	:00	8.01	1	:24	0.00	0.00
	December 2010	0	0	:00	:00	7.08	1	:12	0.00	0.00
	November 2010	0	0	:00	:00	7.75	1	:00	0.00	0.00
	October 2010	0	0	:00	:00	7.9	1	:00	0.00	0.00
	September 2010	0	0	:00	:00	8.07	1	:48	0.00	0.00
	August 2010	0	0	:00	:00	8.1	1	:00	0.00	0.00
	July 2010	0	0	:00	:00	8.93	1	:12	0.00	0.00
	June 2010	0	0	:00	:00	8.32	1	:48	0.00	0.00
DB-1A　Time to Update Databases E911 Parity by Design	May 2011	60.3291667	39942	:00	00:00	0	0	:00	0.00	0.00
	April 2011	38.9861111	36369	:00	00:00	0	0	:00	0.00	0.00
	March 2011	55.5701389	47984	:00	00:00	0	0	:00	0.00	0.00
	February 2011	56.6833333	38790	:00	00:00	0	0	:00	0.00	0.00
	January 2011	45.7763889	39381	:00	00:00	0	0	:00	0.00	0.00
	December 2010	52.7277778	42525	:00	00:00	0	0	:00	0.00	0.00
	November 2010	53.8923611	42386	:00	00:00	0	0	:00	0.00	0.00
	October 2010	58.2395833	45309	:00	00:00	0	0	:00	0.00	0.00
	September 2010	69.0222222	49953	:00	00:00	0	0	:00	0.00	0.00

	August 2010	69.1090278	51779	:00	00:00	0	0	:00	0.00	0.00
	July 2010	152.700694	46483	:00	00:00	0	0	:00	0.00	0.00
	June 2010	156.059722	53591	:00	00:00	0	0	:00	0.00	0.00
DB-1B Time to Update Databases LIDB Parity by Design	May 2011	9089086	8786124	:12	:00	0	0	:00	0.00	0.00
	April 2011	12196154	11883946	:12	:00	0	0	:00	0.00	0.00
	March 2011	14941664	14661233	:48	:00	0	0	:00	0.00	0.00
	February 2011	5106899	4924252	:36	:00	0	0	:00	0.00	0.00
	January 2011	11828665	11653960	:24	:00	0	0	:00	0.00	0.00
	December 2010	5396211	5204562	:36	:00	0	0	:00	0.00	0.00
	November 2010	6956904	6740725	:12	:00	0	0	:00	0.00	0.00
	October 2010	6030704	5857315	:12	:00	0	0	:00	0.00	0.00
	September 2010	6376949	6163020	:12	:00	0	0	:00	0.00	0.00
	August 2010	6430047	6052595	:24	:00	0	0	:00	0.00	0.00
	July 2010	6221463	5861923	:24	:00	0	0	:00	0.00	0.00
	June 2010	4167250	3899359	:48	:00	0	0	:00	0.00	0.00
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	May 2011	70092.63	160200	:36	:00	0	0	:00	0.00	0.00
	April 2011	47478.84	144616	:12	:48	0	0	:00	0.00	0.00
	March 2011	99517.24	188229	:12	:00	0	0	:00	0.00	0.00
	February 2011	41732.31	149964	:12	:00	0	0	:00	0.00	0.00
	January 2011	36796.6	158242	:12	:48	0	0	:00	0.00	0.00
	December 2010	35014.85	164217	:24	:24	0	0	:00	0.00	0.00
	November 2010	46592.19	174401	:48	:36	0	0	:00	0.00	0.00
	October 2010	42690	193032	:48	:48	0	0	:00	0.00	0.00
	September 2010	43113.46	200281	:48	:24	0	0	:00	0.00	0.00
	August 2010	45450.01	209232	:48	:24	0	0	:00	0.00	0.00
	July 2010	50009.19	185817	:48	:36	0	0	:00	0.00	0.00
	June 2010	44845.55	203430	:48	:24	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	May 2011	126079	128095	98%	12.45%	0	0	0%	0.00	0.00
	April 2011	109030	110955	98%	13.06%	0	0	0%	0.00	0.00
	March 2011	146076	149530	98%	15.02%	0	0	0%	0.00	0.00
	February 2011	112253	114167	98%	12.84%	0	0	0%	0.00	0.00
	January 2011	117904	119953	98%	12.96%	0	0	0%	0.00	0.00
	December 2010	123485	125473	98%	12.49%	0	0	0%	0.00	0.00
	November 2010	129763	131762	98%	12.22%	0	0	0%	0.00	0.00
	October 2010	145559	147969	98%	12.66%	0	0	0%	0.00	0.00
	September 2010	151517	153794	99%	12.08%	0	0	0%	0.00	0.00
	August 2010	159855	162577	98%	12.83%	0	0	0%	0.00	0.00
	July 2010	138636	140996	98%	12.83%	0	0	0%	0.00	0.00
	June 2010	155990	158541	98%	12.58%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	May 2011	30008	30060	100%	0.00%	0	0	0%	0.00	0.00
	April 2011	27900	27900	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	27306	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	29871	29880	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	29488	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	28391	28480	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00

	July 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA	May 2011	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.9925	April 2011	29340	29340	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA	May 2011	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.9925	April 2011	41637	41700	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	42878	43200	99%	0.00%	0	0	0%	0.00	0.00
	February 2011	38880	38880	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	42840	42840	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	42750	42840	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	43034	43140	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	41339	41760	99%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT	May 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.9925	April 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	20160	20160	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair	May 2011	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.9925	April 2011	40422	40485	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	42004	42180	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	37860	37860	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	41925	41925	100%	0.00%	0	0	0%	0.00	0.00

	June 2010	40402	40740	99%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Software Releases GA-7 XML Reporting	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.95	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8	May 2011	30008	30060	100%	0.00%	0	0	0%	0.00	0.00
XML Reporting Benchmark 0.9925	April 2011	27900	27900	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	27308	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	29488	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	28383	28480	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	May 2011	1	2	50%	50.00%	8	18	44%	0.15	(1.34)
Trouble Reports Basic Rate ISDN Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	5	11	45%	1.05	(1.00)
	November 2010	1	1	100%	0.00%	5	15	33%	1.37	(0.81)
	October 2010	0	1	0%	0.00%	6	17	35%	-0.72	(1.44)
	September 2010	1	1	100%	0.00%	5	21	24%	1.75	(0.63)
	August 2010	0	1	0%	0.00%	4	18	22%	-0.52	(1.32)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	May 2011	5	13	38%	48.65%	595	1779	33%	0.38	(0.93)
Trouble Reports Business Parity	April 2011	4	9	44%	49.69%	635	1738	37%	0.49	(0.89)
	March 2011	6	14	43%	49.49%	691	2021	34%	0.68	(0.74)
	February 2011	3	7	43%	49.49%	611	1697	36%	0.38	(0.99)
	January 2011	6	14	43%	49.49%	784	2235	35%	0.61	(0.79)
	December 2010	7	16	44%	49.61%	796	2320	34%	0.79	(0.67)
	November 2010	8	13	62%	48.65%	724	2078	35%	2.01	0.03
	October 2010	2	11	18%	38.57%	742	2026	37%	-1.27	(1.77)
	September 2010	5	18	28%	44.79%	730	2069	35%	-0.66	(1.40)
	August 2010	5	11	45%	49.79%	706	1942	36%	0.63	(0.80)
	July 2010	3	10	30%	45.83%	698	2009	35%	-0.31	(1.19)
	June 2010	4	10	40%	48.99%	742	2227	33%	0.45	(0.91)

MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0.00%	30	75	40%	-0.81	(1.49)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0.00%	32	86	37%	-0.77	(1.47)
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	May 2011	2	2	100%	0.00%	3	18	17%	3.00	(0.02)
	April 2011	1	2	50%	50.00%	5	23	22%	0.93	(0.89)
	March 2011	2	4	50%	50.00%	8	37	22%	1.31	(0.58)
	February 2011	0	1	0%	0.00%	1	14	7%	-0.27	(1.16)
	January 2011	0	1	0%	0.00%	11	31	35%	-0.73	(1.44)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	5	25	20%	1.96	(0.55)
	October 2010	0	1	0%	0.00%	12	30	40%	-0.80	(1.49)
	September 2010	0	3	0%	0.00%	9	23	39%	-1.31	(1.79)
	August 2010	5	6	83%	37.27%	8	34	24%	3.18	0.43
	July 2010	1	3	33%	47.14%	4	33	12%	1.08	(0.80)
	June 2010	1	4	25%	43.30%	8	30	27%	-0.07	(1.04)
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	May 2011	0	1	0%	0.00%	61	203	30%	-0.65	(1.40)
	April 2011	0	1	0%	0.00%	46	147	31%	-0.67	(1.41)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	2	2	100%	0.00%	48	186	26%	2.39	(0.10)
	January 2011	1	2	50%	50.00%	55	162	34%	0.48	(1.10)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	48	169	28%	2.23	(0.16)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0.00%	50	207	24%	3.05	0.31
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	May 2011	1	1	100%	0.00%	63	152	41%	1.18	(0.87)
	April 2011	2	3	67%	47.14%	60	173	35%	1.15	(0.65)
	March 2011	1	1	100%	0.00%	64	175	37%	1.31	(0.80)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	2	50%	50.00%	74	223	33%	0.50	(1.09)
	November 2010	0	3	0%	0.00%	90	284	32%	-1.17	(1.71)
	October 2010	0	2	0%	0.00%	49	163	30%	-0.92	(1.56)
	September 2010	3	4	75%	43.30%	63	219	29%	2.02	(0.14)
	August 2010	2	3	67%	47.14%	71	201	35%	1.13	(0.67)
	July 2010	0	1	0%	0.00%	62	158	39%	-0.80	(1.49)
	June 2010	1	4	25%	43.30%	39	169	23%	0.09	(1.24)
MR-10 Customer and Non-Qwest Related	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

Trouble Reports DS3 Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	1	2	50%	0.82	(1.26)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports E911 Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0.00%	117	119	98%	-10.73	(7.52)
	February 2011	0	2	0%	0.00%	94	100	94%	-5.54	(4.37)
	January 2011	0	1	0%	0.00%	103	106	97%	-5.83	(4.55)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0.00%	105	116	91%	-3.08	(2.87)
	September 2010	0	1	0%	0.00%	126	131	96%	-5.00	(4.04)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	2	0%	0.00%	119	125	95%	-6.25	(4.80)
	June 2010	0	1	0%	0.00%	116	121	96%	-4.80	(3.92)
MR-10 Customer and Non-Qwest Related	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Frame Relay Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	5	10	50%	0.95	(1.07)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports ISDN Primary Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	48	97	49%	-0.98	(1.60)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	May 2011	7	7	100%	0.00%	3	3	100%	0.00	0.00
Trouble Reports LIS Trunk Parity	April 2011	7	9	78%	41.57%	12	12	100%	0.00	0.00

	Month									
	March 2011	8	10	80%	40.00%	2	2	100%	0.00	0.00
	February 2011	11	12	92%	27.64%	6	6	100%	0.00	0.00
	January 2011	10	12	83%	37.27%	2	3	67%	0.55	(1.03)
	December 2010	9	10	90%	30.00%	3	3	100%	0.00	0.00
	November 2010	8	12	67%	47.14%	7	9	78%	-0.61	(1.37)
	October 2010	14	15	93%	24.94%	3	3	100%	0.00	0.00
	September 2010	5	6	83%	37.27%	2	5	40%	1.46	(0.48)
	August 2010	4	9	44%	49.69%	3	5	60%	-0.57	(1.35)
	July 2010	4	5	80%	40.00%	3	3	100%	0.00	0.00
	June 2010	13	17	76%	42.42%	2	5	40%	1.46	(0.40)
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	May 2011	0	1	0%	0.00%	8	10	80%	-1.91	(2.16)
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0.00%	12	28	43%	-0.85	(1.52)
	February 2011	0	1	0%	0.00%	12	22	55%	-1.07	(1.65)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	2	0%	0.00%	10	23	43%	-1.19	(1.72)
	September 2010	2	4	50%	50.00%	7	21	33%	0.65	(0.94)
	August 2010	0	1	0%	0.00%	10	32	31%	-0.66	(1.40)
	July 2010	0	1	0%	0.00%	7	21	33%	-0.69	(1.42)
	June 2010	0	2	0%	0.00%	10	26	38%	-1.08	(1.65)
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	May 2011	1	2	50%	50.00%	2900	9683	30%	0.62	(1.01)
	April 2011	0	1	0%	0.00%	3046	9371	33%	-0.69	(1.42)
	March 2011	1	7	14%	34.99%	3863	11605	33%	-1.07	(1.65)
	February 2011	1	2	50%	50.00%	3602	10063	36%	0.42	(1.13)
	January 2011	0	2	0%	0.00%	4632	13945	33%	-1.00	(1.61)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	2	4	50%	50.00%	4971	14639	34%	0.68	(0.88)
	October 2010	1	3	33%	47.14%	4637	12399	37%	-0.15	(1.09)
	September 2010	4	7	57%	49.49%	4698	12754	37%	1.11	(0.55)
	August 2010	0	1	0%	0.00%	3887	11399	34%	-0.72	(1.44)
	July 2010	0	2	0%	0.00%	3987	11723	34%	-1.02	(1.62)
	June 2010	1	4	25%	43.30%	4287	12810	33%	-0.36	(1.22)
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	May 2011	1	1	100%	0.00%	3	6	50%	0.93	(1.11)
	April 2011	1	2	50%	50.00%	2	6	33%	0.43	(1.22)
	March 2011	0	2	0%	0.00%	1	6	17%	-0.55	(1.33)
	February 2011	0	1	0%	0.00%	5	11	45%	-0.87	(1.53)
	January 2011	1	5	20%	40.00%	3	8	38%	-0.63	(1.39)
	December 2010	3	3	100%	0.00%	3	7	43%	1.67	(0.41)
	November 2010	2	2	100%	0.00%	1	2	50%	1.00	(1.00)
	October 2010	3	4	75%	43.30%	5	9	56%	0.65	(0.98)
	September 2010	5	6	83%	37.27%	3	5	60%	0.79	(0.88)
	August 2010	1	1	100%	0.00%	2	5	40%	1.12	(1.00)
	July 2010	4	4	100%	0.00%	5	8	63%	1.26	(0.60)
	June 2010	0	1	0%	0.00%	5	6	83%	-2.07	(2.26)
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	May 2011	0	1	0%	0.00%	63	152	41%	-0.84	(1.51)
	April 2011	1	2	50%	50.00%	60	173	35%	0.45	(1.12)
	March 2011	1	1	100%	0.00%	64	175	37%	1.31	(0.80)

	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	52	197	26%	1.67	(0.62)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	90	284	32%	1.47	(0.71)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	63	219	29%	2.22	(0.17)
	August 2010	1	1	100%	0.00%	71	201	35%	1.35	(0.78)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	May 2011	64	113	57%	49.56%	8	18	44%	0.97	(0.57)
	April 2011	49	100	49%	49.99%	6	26	23%	2.79	0.33
	March 2011	85	128	66%	47.23%	4	13	31%	2.65	0.34
	February 2011	51	92	55%	49.70%	6	12	50%	0.35	(0.97)
	January 2011	56	105	53%	49.89%	6	16	38%	1.22	(0.45)
	December 2010	66	114	58%	49.37%	5	11	45%	0.79	(0.71)
	November 2010	53	110	48%	49.97%	5	15	33%	1.14	(0.51)
	October 2010	65	112	58%	49.35%	6	17	35%	1.83	(0.09)
	September 2010	60	98	61%	48.72%	5	21	24%	3.65	0.77
	August 2010	81	124	65%	47.59%	4	18	22%	4.11	0.96
	July 2010	58	98	59%	49.15%	13	22	59%	0.01	(1.14)
	June 2010	54	101	53%	49.88%	9	18	50%	0.27	(0.99)
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0.00%	52	197	26%	-0.60	(1.36)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	2	50%	50.00%	62	158	39%	0.31	(1.21)
	June 2010	1	1	100%	0.00%	39	169	23%	1.82	(0.56)
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	May 2011	21	43	49%	49.99%	8	18	44%	0.31	(0.98)
	April 2011	37	60	62%	48.62%	6	26	23%	3.90	0.88
	March 2011	29	52	56%	49.67%	4	13	31%	1.75	(0.21)
	February 2011	20	51	39%	48.82%	6	12	50%	-0.67	(1.41)
	January 2011	15	35	43%	49.49%	6	16	38%	0.37	(0.97)
	December 2010	29	54	54%	49.86%	5	11	45%	0.50	(0.90)
	November 2010	33	49	67%	46.89%	5	15	33%	2.45	0.24
	October 2010	45	68	66%	47.31%	6	17	35%	2.38	0.24
	September 2010	32	52	62%	48.65%	5	21	24%	3.43	0.64
	August 2010	32	59	54%	49.82%	4	18	22%	2.86	0.31
	July 2010	33	51	65%	47.79%	13	22	59%	0.45	(0.88)
	June 2010	38	53	72%	45.05%	9	18	50%	1.59	(0.16)
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	May 2011	28	112	25%	43.30%	63	152	41%	-2.68	(2.63)
	April 2011	40	110	36%	48.10%	60	173	35%	0.29	(0.90)
	March 2011	35	131	27%	44.25%	64	175	37%	-1.77	(2.08)
	February 2011	46	125	37%	48.23%	49	166	30%	1.35	(0.28)

	January 2011	37	129	29%	45.23%	52	197	26%	0.46	(0.80)
	December 2010	56	153	37%	48.17%	74	223	33%	0.69	(0.65)
	November 2010	43	137	31%	46.41%	90	284	32%	-0.06	(1.04)
	October 2010	47	150	31%	46.38%	49	163	30%	0.25	(0.93)
	September 2010	47	154	31%	46.05%	63	219	29%	0.37	(0.85)
	August 2010	32	121	26%	44.10%	71	201	35%	-1.61	(1.98)
	July 2010	37	128	29%	45.33%	62	158	39%	-1.78	(2.08)
	June 2010	28	116	24%	42.79%	39	169	23%	0.21	(0.96)
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	May 2011	1	2	50%	50.00%	63	152	41%	0.24	(1.25)
	April 2011	3	6	50%	50.00%	60	173	35%	0.78	(0.77)
	March 2011	2	2	100%	0.00%	64	175	37%	1.85	(0.34)
	February 2011	2	4	50%	50.00%	49	166	30%	0.89	(0.76)
	January 2011	2	3	67%	47.14%	52	197	26%	1.57	(0.44)
	December 2010	2	3	67%	47.14%	74	223	33%	1.22	(0.61)
	November 2010	2	3	67%	47.14%	90	284	32%	1.30	(0.57)
	October 2010	4	6	67%	47.14%	49	163	30%	1.92	(0.14)
	September 2010	2	4	50%	50.00%	63	219	29%	0.93	(0.74)
	August 2010	2	2	100%	0.00%	71	201	35%	1.90	(0.31)
	July 2010	0	3	0%	0.00%	62	158	39%	-1.38	(1.84)
	June 2010	1	1	100%	0.00%	39	169	23%	1.82	(0.56)
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	May 2011	135	296	46%	49.81%	3495	11462	30%	5.58	2.24
	April 2011	162	307	53%	49.92%	3681	11109	33%	7.21	3.20
	March 2011	176	404	44%	49.58%	4554	13626	33%	4.26	1.51
	February 2011	202	340	59%	49.11%	4213	11760	36%	8.94	3.83
	January 2011	192	387	50%	50.00%	5416	16180	33%	6.65	2.90
	December 2010	216	481	45%	49.74%	6187	18817	33%	5.54	2.26
	November 2010	204	369	55%	49.72%	5695	16717	34%	8.51	3.83
	October 2010	189	361	52%	49.94%	5379	14425	37%	5.85	2.46
	September 2010	130	303	43%	49.49%	5428	14823	37%	2.25	0.32
	August 2010	171	338	51%	50.00%	4593	13341	34%	6.18	2.62
	July 2010	157	328	48%	49.95%	4685	13732	34%	5.19	2.05
	June 2010	147	329	45%	49.72%	5029	15037	33%	4.27	1.51
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	May 2011	2	6	33%	47.14%	8	18	44%	-0.47	(1.29)
	April 2011	2	3	67%	47.14%	6	26	23%	1.70	(0.43)
	March 2011	4	5	80%	40.00%	4	13	31%	2.03	(0.18)
	February 2011	0	1	0%	0.00%	6	12	50%	-0.96	(1.58)
	January 2011	0	4	0%	0.00%	6	16	38%	-1.39	(1.84)
	December 2010	5	12	42%	49.30%	5	11	45%	-0.18	(1.11)
	November 2010	2	4	50%	50.00%	5	15	33%	0.63	(0.96)
	October 2010	2	3	67%	47.14%	6	17	35%	1.05	(0.76)
	September 2010	2	4	50%	50.00%	5	21	24%	1.13	(0.69)
	August 2010	6	12	50%	50.00%	4	18	22%	1.79	(0.28)
	July 2010	5	8	63%	48.41%	13	22	59%	0.17	(1.16)
	June 2010	3	5	60%	48.99%	9	18	50%	0.40	(1.07)
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	6	17%	37.27%	4213	11760	36%	-0.98	(1.59)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	December 2010	34	81	42%	49.35%	6187	18817	33%	1.74	(0.03)
	November 2010	24	57	42%	49.37%	5695	16717	34%	1.28	(0.31)
	October 2010	13	49	27%	44.15%	5379	14425	37%	-1.55	(1.95)
	September 2010	29	67	43%	49.55%	5428	14823	37%	1.13	(0.39)
	August 2010	24	53	45%	49.78%	4593	13341	34%	1.66	(0.09)
	July 2010	15	61	25%	43.06%	4685	13732	34%	-1.57	(1.95)
	June 2010	11	41	27%	44.31%	5029	15037	33%	-0.90	(1.55)
MR-10 Customer and Non-Qwest Related	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports UNE P (Centrex 21) Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	3	0%	0.00%	13	38	34%	-1.20	(1.73)
	November 2010	0	2	0%	0.00%	5	25	20%	-0.68	(1.41)
	October 2010	0	2	0%	0.00%	12	30	40%	-1.12	(1.68)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports UNE P (Centrex) Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0.00%	26	80	33%	-0.69	(1.42)
	November 2010	0	1	0%	0.00%	30	75	40%	-0.81	(1.49)
	October 2010	1	1	100%	0.00%	19	57	33%	1.40	(0.76)
	September 2010	0	2	0%	0.00%	26	66	39%	-1.12	(1.68)
	August 2010	1	3	33%	47.14%	16	58	28%	0.22	(1.20)
	July 2010	0	1	0%	0.00%	18	67	27%	-0.60	(1.37)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-11B LNP Trouble Reports Cleared	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
within 48 Hours - All Volumes LNP Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
0.95	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	764	774	99%	-0.11	(1.07)
	January 2011	1	1	100%	0.00%	858	899	95%	-0.22	(1.13)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	963	976	99%	-0.12	(1.07)
	June 2010	1	2	50%	50.00%	1114	1143	97%	4.26	(0.01)
MR-2 Calls Answered within 20 seconds -	May 2011	9363	10454	90%	30.57%	59549	67798	88%	-5.04	(4.06)
Interconnect Repair Center All Parity	April 2011	8469	9413	90%	30.04%	201452	236745	85%	-13.03	(8.92)
	March 2011	9304	10328	90%	29.89%	213333	252190	85%	-15.16	(10.21)
	February 2011	8364	9087	92%	27.06%	198007	223057	89%	-9.69	(6.89)
	January 2011	8587	9537	90%	29.95%	211131	242678	87%	-8.65	(6.26)
	December 2010	7977	9779	82%	38.77%	191585	266850	72%	-21.10	(13.83)

	November 2010	7339	9003	82%	38.82%	200836	257119	78%	-7.68	(5.67)
	October 2010	7924	9471	84%	36.97%	202078	293643	69%	-30.70	(19.67)
	September 2010	8274	10122	82%	38.63%	213016	282059	76%	-14.30	(9.70)
	August 2010	9626	11339	85%	35.81%	220560	340864	65%	-44.25	(27.90)
	July 2010	7889	10249	77%	42.10%	193248	313384	62%	-31.37	(20.07)
	June 2010	7722	10391	74%	43.69%	215841	308479	70%	-9.50	(6.78)
MR-3A Out of Service Cleared within 24	May 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
Hours Basic Rate ISDN Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24	May 2011	3	3	100%	0.00%	516	607	85%	-0.73	(1.44)
Hours Business Parity	April 2011	2	2	100%	0.00%	419	607	69%	-0.95	(1.57)
	March 2011	4	5	80%	40.00%	513	776	66%	-0.65	(1.40)
	February 2011	2	2	100%	0.00%	393	591	67%	-1.00	(1.61)
	January 2011	1	4	25%	43.30%	300	805	37%	0.51	(1.04)
	December 2010	2	6	33%	47.14%	398	903	44%	0.53	(0.94)
	November 2010	0	1	0%	0.00%	317	765	41%	0.84	(1.13)
	October 2010	1	8	13%	33.07%	345	716	48%	2.01	0.03
	September 2010	3	9	33%	47.14%	447	785	57%	1.42	(0.34)
	August 2010	4	4	100%	0.00%	453	695	65%	-1.46	(1.89)
	July 2010	5	6	83%	37.27%	510	741	69%	-0.76	(1.46)
	June 2010	1	2	50%	50.00%	644	819	79%	0.99	(0.82)
MR-3A Out of Service Cleared within 24	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours Centrex 21 Parity	April 2011	1	1	100%	0.00%	6	11	55%	-0.87	(1.53)
	March 2011	0	1	0%	0.00%	11	19	58%	1.14	(0.92)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	3	33%	47.14%	2	5	40%	0.19	(1.34)
	August 2010	1	1	100%	0.00%	6	14	43%	-1.12	(1.68)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	2	50%	50.00%	11	13	85%	1.26	(0.80)
MR-3A Out of Service Cleared within 24	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours Line Sharing Parity	April 2011	0	3	0%	0.00%	2810	3992	70%	2.67	0.18
	March 2011	1	2	50%	50.00%	3532	5195	68%	0.55	(1.06)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	2	3	67%	47.14%	3166	7315	43%	-0.82	(1.50)
	November 2010	0	1	0%	0.00%	2552	6504	39%	0.80	(1.17)

	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	3001	5195	58%	-0.85	(1.52)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	3	3	100%	0.00%	3618	5019	72%	-1.08	(1.66)
	June 2010	0	2	0%	0.00%	4117	5244	79%	2.70	0.02
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	May 2011	1	2	50%	50.00%	3313	4157	80%	1.04	(0.79)
	April 2011	1	1	100%	0.00%	2810	3992	70%	-0.65	(1.39)
	March 2011	1	1	100%	0.00%	3532	5195	68%	-0.69	(1.42)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0.00%	2118	5960	36%	0.74	(1.23)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	2	0%	0.00%	2552	6504	39%	1.14	(0.80)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	3618	5019	72%	-0.62	(1.38)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours PBX Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	8	9	89%	-0.34	(1.20)
MR-3A Out of Service Cleared within 24 Hours Residence Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0.00%	3019	4419	68%	2.08	(0.22)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0.00%	1818	5155	35%	0.74	(1.23)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	2235	5739	39%	-1.25	(1.76)
	October 2010	0	2	0%	0.00%	2115	4460	47%	1.34	(0.64)
	September 2010	0	2	0%	0.00%	2554	4410	58%	1.66	(0.44)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0.00%	3108	4278	73%	1.63	(0.63)
	June 2010	1	1	100%	0.00%	3473	4425	78%	-0.52	(1.32)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	2	50%	50.00%	2732	4125	66%	0.49	(1.09)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	18	28	64%	47.92%	3166	7315	43%	-2.24	(2.36)
	November 2010	11	20	55%	49.75%	2552	6504	39%	-1.44	(1.88)
	October 2010	6	14	43%	49.49%	2460	5176	48%	0.35	(0.95)

Metric	Month									
	September 2010	13	24	54%	49.83%	3001	5195	58%	0.36	(0.90)
	August 2010	12	17	71%	45.56%	3061	4560	67%	-0.30	(1.18)
	July 2010	17	24	71%	45.45%	3618	5019	72%	0.14	(1.03)
	June 2010	10	12	83%	37.27%	4117	5244	79%	-0.41	(1.25)
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	3	33%	47.14%	4	16	25%	-0.31	(1.19)
	November 2010	0	1	0%	0.00%	3	10	30%	0.62	(1.37)
	October 2010	0	2	0%	0.00%	4	7	57%	1.44	(0.64)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	12	24	50%	-0.98	(1.60)
	November 2010	0	1	0%	0.00%	10	26	38%	0.78	(1.20)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	18	24	75%	-0.78	(1.48)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Business Parity	May 2011	1	2	50%	50.00%	111	148	75%	0.81	(0.91)
	April 2011	1	1	100%	0.00%	107	129	83%	-0.45	(1.27)
	March 2011	2	2	100%	0.00%	130	164	79%	-0.72	(1.44)
	February 2011	1	1	100%	0.00%	103	144	72%	-0.63	(1.38)
	January 2011	1	1	100%	0.00%	125	200	63%	-0.77	(1.47)
	December 2010	3	3	100%	0.00%	116	248	47%	-1.84	(2.12)
	November 2010	1	2	50%	50.00%	112	190	59%	0.26	(1.24)
	October 2010	1	1	100%	0.00%	124	183	68%	-0.69	(1.42)
	September 2010	1	1	100%	0.00%	135	196	69%	-0.67	(1.41)
	August 2010	1	1	100%	0.00%	126	186	68%	-0.69	(1.42)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	2	50%	50.00%	168	220	76%	0.87	(0.88)
MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	January 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	Month									
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours PBX Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	August 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
	July 2010	1	1	100%	0.00%	4	5	80%	-0.46	(1.28)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0.00%	717	954	75%	1.74	(0.59)
	March 2011	0	1	0%	0.00%	710	1024	69%	1.50	(0.69)
	February 2011	1	1	100%	0.00%	592	902	66%	-0.72	(1.44)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	3	5	60%	48.99%	904	1841	49%	-0.49	(1.30)
	November 2010	4	4	100%	0.00%	801	1545	52%	-1.93	(2.17)
	October 2010	2	3	67%	47.14%	879	1332	66%	-0.02	(1.02)
	September 2010	4	5	80%	40.00%	969	1465	66%	-0.65	(1.40)
	August 2010	1	3	33%	47.14%	1088	1511	72%	1.49	(0.47)
	July 2010	8	8	100%	0.00%	990	1349	73%	-1.70	(2.03)
	June 2010	2	3	67%	47.14%	1294	1650	78%	0.49	(1.03)
MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	1	3	33%	-1.22	(1.74)

	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours Basic Rate ISDN Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	8	8	100%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24	May 2011	1	1	100%	0.00%	36	38	95%	-0.23	(1.14)
Hours Business Parity	April 2011	1	1	100%	0.00%	44	50	88%	-0.37	(1.22)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0.00%	53	59	90%	2.95	(0.28)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24	May 2011	2	2	100%	0.00%	257	283	91%	-0.45	(1.27)
Hours Line Sharing Parity	April 2011	1	1	100%	0.00%	234	257	91%	-0.31	(1.19)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	196	228	86%	-0.40	(1.25)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	237	304	78%	-0.53	(1.32)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours Residence Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0.00%	167	235	71%	1.56	(0.67)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	198	254	78%	-0.53	(1.32)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	264	292	90%	-0.33	(1.20)

	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours UNE - P (POTS) Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	2	2	100%	0.00%	243	334	73%	-0.86	(1.52)
	November 2010	1	1	100%	0.00%	202	279	72%	-0.62	(1.37)
	October 2010	4	4	100%	0.00%	215	242	89%	-0.70	(1.43)
	September 2010	3	3	100%	0.00%	237	304	78%	-0.92	(1.56)
	August 2010	5	6	83%	37.27%	285	319	89%	0.47	(1.00)
	July 2010	4	4	100%	0.00%	317	351	90%	-0.65	(1.40)
	June 2010	1	1	100%	0.00%	426	458	93%	-0.27	(1.17)
MR-3C Out of Service Cleared within 24	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours UNE P (Centrex 21) Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	0	1	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24	May 2011	34	34	100%	0.00%	9	9	100%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded	April 2011	32	32	100%	0.00%	16	16	100%	0.00	0.00
Parity	March 2011	26	26	100%	0.00%	8	8	100%	0.00	0.00
	February 2011	24	24	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	34	34	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	30	30	100%	0.00%	5	5	100%	0.00	0.00
	November 2010	30	30	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	31	31	100%	0.00%	10	10	100%	0.00	0.00
	September 2010	23	23	100%	0.00%	14	14	100%	0.00	0.00
	August 2010	24	24	100%	0.00%	13	13	100%	0.00	0.00
	July 2010	26	26	100%	0.00%	9	9	100%	0.00	0.00
	June 2010	29	30	97%	17.95%	6	6	100%	0.00	(1.59)
MR-3D Out of Service Cleared within 24	May 2011	14	14	100%	0.00%	9	9	100%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	April 2011	22	22	100%	0.00%	16	16	100%	0.00	0.00
Parity	March 2011	16	17	94%	23.53%	8	8	100%	0.00	(1.28)
	February 2011	21	21	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	15	15	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	22	22	100%	0.00%	5	5	100%	0.00	0.00
	November 2010	9	9	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	16	16	100%	0.00%	10	10	100%	0.00	0.00
	September 2010	13	13	100%	0.00%	14	14	100%	0.00	0.00
	August 2010	23	23	100%	0.00%	13	13	100%	0.00	0.00
	July 2010	10	10	100%	0.00%	9	9	100%	0.00	0.00
	June 2010	10	10	100%	0.00%	6	6	100%	0.00	0.00

MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	56	56	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	May 2011	106	107	99%	9.62%	3533	4394	80%	-4.80	(3.92)
	April 2011	94	94	100%	0.00%	3007	4207	71%	-6.06	(4.68)
	March 2011	157	162	97%	17.29%	3753	5426	69%	-7.54	(5.58)
	February 2011	82	85	96%	18.45%	2897	4315	67%	-5.70	(4.47)
	January 2011	108	120	90%	30.00%	2283	6189	37%	-11.94	(8.26)
	December 2010	144	156	92%	26.65%	3365	7592	44%	-11.94	(8.26)
	November 2010	95	97	98%	14.21%	2725	6743	40%	-11.46	(7.97)
	October 2010	103	104	99%	9.76%	2653	5393	49%	-10.07	(7.12)
	September 2010	114	117	97%	15.81%	3213	5463	59%	-8.40	(6.11)
	August 2010	115	115	100%	0.00%	3304	4828	68%	-7.20	(5.38)
	July 2010	83	84	99%	10.85%	3898	5325	73%	-5.26	(4.20)
	June 2010	124	127	98%	15.19%	4420	5568	79%	-5.03	(4.06)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	May 2011	1	1	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	16	16	100%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	2	2	100%	0.00%	13	13	100%	0.00	0.00
	July 2010	2	2	100%	0.00%	9	9	100%	0.00	0.00
	June 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	2	2	100%	0.00%	3	4	75%	-0.67	(1.41)
	March 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	4	4	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	July 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00

Hours Unbundled Loop - ADSL Qualified Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	5	5	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	May 2011	25	27	93%	26.19%	852	1163	73%	-2.24	(2.36)
	April 2011	15	15	100%	0.00%	861	1125	77%	-2.13	(2.30)
	March 2011	8	8	100%	0.00%	885	1235	72%	-1.77	(2.08)
	February 2011	24	25	96%	19.60%	726	1084	67%	-3.05	(2.85)
	January 2011	15	15	100%	0.00%	956	1651	58%	-3.29	(3.00)
	December 2010	30	33	91%	28.75%	948	1898	50%	-4.67	(3.84)
	November 2010	24	26	92%	26.65%	830	1585	52%	-4.04	(3.46)
	October 2010	14	15	93%	24.94%	901	1357	66%	-2.20	(2.34)
	September 2010	17	18	94%	22.91%	994	1501	66%	-2.52	(2.53)
	August 2010	17	17	100%	0.00%	1130	1562	72%	-2.54	(2.54)
	July 2010	19	19	100%	0.00%	1027	1394	74%	-2.59	(2.57)
	June 2010	10	10	100%	0.00%	1417	1784	79%	-1.60	(1.98)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	May 2011	1	1	100%	0.00%	4	4	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	100%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	May 2011	4	4	100%	0.00%	707	727	97%	-0.34	(1.20)
	April 2011	2	2	100%	0.00%	653	700	93%	-0.38	(1.23)

	Month									
	March 2011	5	5	100%	0.00%	824	869	95%	-0.52	(1.32)
	February 2011	2	2	100%	0.00%	637	682	93%	-0.38	(1.23)
	January 2011	5	5	100%	0.00%	627	897	70%	-1.46	(1.89)
	December 2010	3	6	50%	50.00%	756	1003	75%	1.44	(0.41)
	November 2010	3	3	100%	0.00%	631	856	74%	-1.03	(1.63)
	October 2010	6	8	75%	43.30%	704	819	86%	0.89	(0.71)
	September 2010	9	10	90%	30.00%	791	887	89%	-0.08	(1.05)
	August 2010	4	4	100%	0.00%	708	783	90%	-0.65	(1.39)
	July 2010	5	6	83%	37.27%	784	840	93%	0.98	(0.75)
	June 2010	1	2	50%	50.00%	870	910	96%	3.14	(0.18)
MR-4A All Troubles Cleared within 48 Hours Centrex Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0.00%	34	36	94%	4.07	(0.15)
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	11	12	92%	-0.29	(1.18)
	March 2011	2	2	100%	0.00%	17	20	85%	-0.57	(1.34)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0.00%	7	9	78%	-0.80	(1.49)
	August 2010	1	1	100%	0.00%	16	19	84%	-0.42	(1.26)
	July 2010	0	1	0%	0.00%	23	24	96%	4.70	(0.15)
	June 2010	3	3	100%	0.00%	16	16	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	3	3	100%	0.00%	4663	4939	94%	-0.42	(1.26)
	March 2011	2	2	100%	0.00%	5893	6249	94%	-0.35	(1.21)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	3	3	100%	0.00%	6637	8926	74%	-1.02	(1.62)
	November 2010	0	1	0%	0.00%	5567	7764	72%	1.59	(0.65)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	5656	6292	90%	-0.34	(1.20)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	3	3	100%	0.00%	5647	6055	93%	-0.47	(1.28)
	June 2010	3	3	100%	0.00%	6159	6467	95%	-0.39	(1.24)
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	May 2011	2	2	100%	0.00%	4991	5232	95%	-0.31	(1.19)
	April 2011	1	1	100%	0.00%	4663	4939	94%	-0.24	(1.15)
	March 2011	2	2	100%	0.00%	5893	6249	94%	-0.35	(1.21)

	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0.00%	4974	7349	68%	2.05	(0.24)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	2	3	67%	47.14%	5567	7764	72%	0.19	(1.20)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	5647	6055	93%	-0.27	(1.16)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours PBX Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	7	8	88%	-0.36	(1.22)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	9	9	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Residence Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	4	4	100%	0.00%	5069	5380	94%	-0.50	(1.30)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	4347	6452	67%	-0.98	(1.60)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	4936	6908	71%	-0.63	(1.38)
	October 2010	2	2	100%	0.00%	4460	5328	84%	-0.62	(1.38)
	September 2010	1	2	50%	50.00%	4865	5405	90%	1.89	(0.47)
	August 2010	1	1	100%	0.00%	4387	4835	91%	-0.32	(1.19)
	July 2010	1	1	100%	0.00%	4863	5215	93%	-0.27	(1.16)
	June 2010	1	1	100%	0.00%	5289	5557	95%	-0.23	(1.14)
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	4	4	100%	0.00%	4712	5061	93%	-0.54	(1.33)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	28	32	88%	33.07%	6637	8926	74%	-1.70	(2.03)
	November 2010	13	21	62%	48.56%	5567	7764	72%	1.00	(0.53)
	October 2010	14	20	70%	45.83%	5164	6147	84%	1.71	(0.18)
	September 2010	25	26	96%	19.23%	5656	6292	90%	-1.06	(1.64)
	August 2010	15	17	88%	32.22%	5095	5618	91%	0.35	(0.97)
	July 2010	26	28	93%	25.75%	5647	6055	93%	0.09	(1.11)
	June 2010	12	13	92%	26.65%	6159	6467	95%	0.50	(0.95)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	3	3	100%	0.00%	10	17	59%	-1.34	(1.81)
	November 2010	1	1	100%	0.00%	11	12	92%	-0.29	(1.18)
	October 2010	2	2	100%	0.00%	8	8	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	19	27	70%	-0.64	(1.39)
	November 2010	1	1	100%	0.00%	24	27	89%	-0.35	(1.21)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	25	26	96%	-0.27	(1.17)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	29	31	94%	-0.26	(1.16)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Business Parity	May 2011	2	2	100%	0.00%	166	174	95%	-0.31	(1.19)
	April 2011	1	1	100%	0.00%	139	146	95%	-0.22	(1.14)
	March 2011	3	3	100%	0.00%	181	189	96%	-0.36	(1.22)
	February 2011	2	2	100%	0.00%	149	164	91%	-0.45	(1.27)
	January 2011	1	1	100%	0.00%	196	228	86%	-0.40	(1.25)
	December 2010	3	3	100%	0.00%	227	275	83%	-0.79	(1.48)
	November 2010	1	2	50%	50.00%	194	223	87%	1.55	(0.59)
	October 2010	1	1	100%	0.00%	196	209	94%	-0.26	(1.16)
	September 2010	1	1	100%	0.00%	204	217	94%	-0.25	(1.15)
	August 2010	1	1	100%	0.00%	205	220	93%	-0.27	(1.16)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	2	2	100%	0.00%	245	256	96%	-0.30	(1.18)
MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	3	4	75%	-0.52	(1.31)
	January 2011	1	1	100%	0.00%	3	3	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours PBX Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	August 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
	July 2010	1	1	100%	0.00%	4	5	80%	-0.46	(1.28)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours Residence Parity	April 2011	1	1	100%	0.00%	1077	1171	92%	-0.30	(1.18)
	March 2011	1	1	100%	0.00%	1201	1330	90%	-0.33	(1.20)
	February 2011	1	1	100%	0.00%	1044	1167	89%	-0.34	(1.21)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	1664	1783	93%	-0.27	(1.16)
MR-4B All Troubles Cleared within 48	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours UNE - P (POTS) Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	1193	1331	90%	2.94	(0.24)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	4	5	80%	40.00%	1896	2292	83%	0.16	(1.17)
	November 2010	4	4	100%	0.00%	1557	1919	81%	-0.96	(1.59)
	October 2010	3	4	75%	43.30%	1442	1605	90%	0.98	(0.77)
	September 2010	5	5	100%	0.00%	1656	1827	91%	-0.72	(1.44)
	August 2010	3	3	100%	0.00%	1699	1867	91%	-0.54	(1.33)
	July 2010	8	8	100%	0.00%	1566	1688	93%	-0.79	(1.48)
	June 2010	3	4	75%	43.30%	1909	2039	94%	1.52	(0.56)
MR-4B All Troubles Cleared within 48	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours UNE P (Centrex) Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours Basic Rate ISDN Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	100%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	Month									
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	8	8	100%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	May 2011	2	2	100%	0.00%	142	145	98%	-0.20	(1.12)
	April 2011	1	1	100%	0.00%	146	147	99%	-0.08	(1.05)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	157	161	98%	-0.22	(1.14)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	148	149	99%	-0.08	(1.05)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	150	152	99%	-0.12	(1.07)
	June 2010	1	1	100%	0.00%	202	204	99%	-0.10	(1.06)
MR-4C All Troubles Cleared within 48 Hours Centrex Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	7	7	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	May 2011	2	2	100%	0.00%	876	889	99%	-0.17	(1.10)
	April 2011	1	1	100%	0.00%	799	808	99%	-0.11	(1.06)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	764	774	99%	-0.11	(1.07)
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	879	907	97%	-0.18	(1.11)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	799	808	99%	-0.11	(1.06)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours PBX Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0.00%	5	5	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	740	785	94%	-0.25	(1.15)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	731	758	96%	-0.19	(1.12)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	813	824	99%	-0.12	(1.07)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	5	5	100%	0.00%	951	996	95%	-0.49	(1.29)
	November 2010	4	4	100%	0.00%	889	938	95%	-0.47	(1.28)
	October 2010	9	9	100%	0.00%	926	931	99%	-0.22	(1.13)

	September 2010	4	4	100%	0.00%	879	907	97%	-0.36	(1.22)
	August 2010	7	8	88%	33.07%	938	952	99%	2.58	(0.28)
	July 2010	7	7	100%	0.00%	963	976	99%	-0.31	(1.19)
	June 2010	8	8	100%	0.00%	1114	1143	97%	-0.45	(1.28)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	May 2011	46	46	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	49	49	100%	0.00%	16	16	100%	0.00	0.00
	March 2011	42	42	100%	0.00%	8	8	100%	0.00	0.00
	February 2011	40	40	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	44	44	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	46	46	100%	0.00%	5	5	100%	0.00	0.00
	November 2010	51	51	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	43	43	100%	0.00%	10	10	100%	0.00	0.00
	September 2010	37	37	100%	0.00%	14	14	100%	0.00	0.00
	August 2010	38	38	100%	0.00%	13	13	100%	0.00	0.00
	July 2010	36	36	100%	0.00%	9	9	100%	0.00	0.00
	June 2010	47	47	100%	0.00%	6	6	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	May 2011	20	20	100%	0.00%	9	9	100%	0.00	0.00
	April 2011	23	23	100%	0.00%	16	16	100%	0.00	0.00
	March 2011	21	21	100%	0.00%	8	8	100%	0.00	0.00
	February 2011	28	28	100%	0.00%	6	6	100%	0.00	0.00
	January 2011	19	19	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	23	23	100%	0.00%	5	5	100%	0.00	0.00
	November 2010	11	11	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	21	21	100%	0.00%	10	10	100%	0.00	0.00
	September 2010	14	14	100%	0.00%	14	14	100%	0.00	0.00
	August 2010	25	25	100%	0.00%	13	13	100%	0.00	0.00
	July 2010	18	18	100%	0.00%	9	9	100%	0.00	0.00
	June 2010	12	12	100%	0.00%	6	6	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	May 2011	1	1	100%	0.00%	46	46	100%	0.00	0.00
	April 2011	1	1	100%	0.00%	53	53	100%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	65	65	100%	0.00	0.00
	January 2011	1	1	100%	0.00%	72	72	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	83	83	100%	0.00	0.00
	October 2010	2	2	100%	0.00%	56	56	100%	0.00	0.00
	September 2010	2	2	100%	0.00%	88	88	100%	0.00	0.00

	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	46	46	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48	May 2011	133	133	100%	0.00%	5734	5983	96%	-2.38	(2.45)
Hours Unbundled Loop Analog Parity	April 2011	125	125	100%	0.00%	5315	5595	95%	-2.54	(2.54)
	March 2011	218	218	100%	0.00%	6632	6992	95%	-3.39	(3.06)
	February 2011	110	111	99%	9.45%	5352	5708	94%	-2.30	(2.40)
	January 2011	170	170	100%	0.00%	5683	8091	70%	-8.40	(6.11)
	December 2010	225	226	100%	6.64%	7411	9739	76%	-8.18	(5.97)
	November 2010	131	132	99%	8.67%	6315	8554	74%	-6.59	(5.01)
	October 2010	152	152	100%	0.00%	5934	6919	86%	-4.97	(4.02)
	September 2010	154	154	100%	0.00%	6406	7065	91%	-3.94	(3.39)
	August 2010	149	149	100%	0.00%	5896	6428	92%	-3.62	(3.20)
	July 2010	145	145	100%	0.00%	6471	6887	94%	-3.02	(2.84)
	June 2010	167	167	100%	0.00%	7025	7347	96%	-2.74	(2.66)
MR-4D All Troubles Cleared within 48	May 2011	2	2	100%	0.00%	9	9	100%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	April 2011	1	1	100%	0.00%	16	16	100%	0.00	0.00
	March 2011	1	1	100%	0.00%	8	8	100%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	3	3	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	5	5	100%	0.00%	5	5	100%	0.00	0.00
	November 2010	2	2	100%	0.00%	9	9	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	10	10	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	5	5	100%	0.00%	13	13	100%	0.00	0.00
	July 2010	2	2	100%	0.00%	9	9	100%	0.00	0.00
	June 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00
MR-4E All Troubles Cleared within 48	May 2011	3	3	100%	0.00%	1	1	100%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded	April 2011	2	2	100%	0.00%	4	4	100%	0.00	0.00
Parity	March 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	5	5	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	6	6	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	July 2010	4	4	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Parity	March 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	3	3	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	6	6	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00

	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
MR-4E All Troubles Cleared within 48	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	April 2011	2	2	100%	0.00%	59	60	98%	-0.18	(1.11)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	52	52	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	78	78	100%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0.00%	50	50	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48	May 2011	27	28	96%	18.56%	1449	1581	92%	-0.91	(1.55)
Hours Unbundled Loop Analog Parity	April 2011	20	20	100%	0.00%	1363	1469	93%	-1.24	(1.75)
	March 2011	10	10	100%	0.00%	1516	1654	92%	-0.95	(1.58)
	February 2011	27	27	100%	0.00%	1317	1458	90%	-1.68	(2.02)
	January 2011	25	25	100%	0.00%	1834	2168	85%	-2.12	(2.29)
	December 2010	37	39	95%	22.06%	2073	2475	84%	-1.87	(2.14)
	November 2010	33	33	100%	0.00%	1698	2067	82%	-2.66	(2.62)
	October 2010	20	20	100%	0.00%	1598	1764	91%	-1.43	(1.87)
	September 2010	19	19	100%	0.00%	1785	1961	91%	-1.36	(1.83)
	August 2010	18	18	100%	0.00%	1836	2009	91%	-1.30	(1.79)
	July 2010	26	26	100%	0.00%	1705	1832	93%	-1.38	(1.84)
	June 2010	15	15	100%	0.00%	2157	2302	94%	-1.00	(1.61)
MR-4E All Troubles Cleared within 48	May 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	July 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
DS1 Parity	April 2011	0	1	0%	0.00%	38	53	72%	1.58	(0.67)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	49	71	69%	-0.67	(1.40)
	November 2010	1	2	50%	50.00%	65	83	78%	0.96	(0.84)
	October 2010	1	2	50%	50.00%	48	56	86%	1.42	(0.66)
	September 2010	1	1	100%	0.00%	58	88	66%	-0.72	(1.43)
	August 2010	1	1	100%	0.00%	54	69	78%	-0.52	(1.32)
	July 2010	1	1	100%	0.00%	35	46	76%	-0.55	(1.34)

	June 2010	2	2	100%	0.00%	40	50	80%	-0.69	(1.42)
MR-5A All Troubles Cleared within 4 Hours E911 Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	February 2011	2	2	100%	0.00%	3	3	100%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	7	7	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	May 2011	34	42	81%	39.27%	35	46	76%	-0.53	(1.32)
	April 2011	50	60	83%	37.27%	38	53	72%	-1.37	(1.83)
	March 2011	32	44	73%	44.54%	42	59	71%	-0.17	(1.10)
	February 2011	38	46	83%	37.90%	53	65	82%	-0.14	(1.09)
	January 2011	35	47	74%	43.60%	50	72	69%	-0.58	(1.35)
	December 2010	39	52	75%	43.30%	49	71	69%	-0.71	(1.43)
	November 2010	36	45	80%	40.00%	65	83	78%	-0.22	(1.13)
	October 2010	38	44	86%	34.32%	48	56	86%	-0.09	(1.06)
	September 2010	36	48	75%	43.30%	58	88	66%	-1.07	(1.65)
	August 2010	37	42	88%	32.38%	54	69	78%	-1.22	(1.74)
	July 2010	30	34	88%	32.22%	35	46	76%	-1.26	(1.77)
	June 2010	40	48	83%	37.27%	40	50	80%	-0.41	(1.25)
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

Metric	Month									
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	2	50%	50.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	4	4	100%	0.00%	0	1	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	4	4	100%	0.00%	2	2	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	2	2	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	January 2011	4	4	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT DS1 Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0.00%	38	53	72%	-0.62	(1.38)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	50	72	69%	-0.66	(1.40)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	35	46	76%	-0.55	(1.34)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours	May 2011	57	72	79%	40.61%	35	46	76%	-0.38	(1.23)

Unbundled Loop - DS1 Capable Parity	April 2011	52	58	90%	30.45%	38	53	72%	-2.10	(2.28)
	March 2011	65	82	79%	40.54%	42	59	71%	-1.05	(1.64)
	February 2011	48	68	71%	45.56%	53	65	82%	1.63	(0.22)
	January 2011	54	79	68%	46.51%	50	72	69%	0.15	(1.02)
	December 2010	59	87	68%	46.72%	49	71	69%	0.16	(1.01)
	November 2010	59	77	77%	42.32%	65	83	78%	0.26	(0.96)
	October 2010	71	89	80%	40.17%	48	56	86%	1.00	(0.59)
	September 2010	73	95	77%	42.18%	58	88	66%	-1.56	(1.95)
	August 2010	62	72	86%	34.58%	54	69	78%	-1.13	(1.69)
	July 2010	63	75	84%	36.66%	35	46	76%	-0.99	(1.60)
	June 2010	56	73	77%	42.27%	40	50	80%	0.45	(0.88)
MR-5B All Troubles Cleared within 4 Hours DS0 Parity	May 2011	0	1	0%	0.00%	52	72	72%	1.60	(0.66)
	April 2011	1	1	100%	0.00%	48	65	74%	-0.59	(1.36)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0.00%	24	39	62%	-0.78	(1.47)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours DS1 Parity	May 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	89	111	80%	-0.49	(1.30)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	58	80	73%	-0.61	(1.37)
MR-5B All Troubles Cleared within 4 Hours E911 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	1	1	100%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	2	2	100%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0	2	2	100%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable	May 2011	11	17	65%	0.4779	28	43	65%	0.03	(1.16)
	April 2011	19	23	83%	0.379	41	60	68%	-1.25	(1.76)

Parity	March 2011	9	16	56%	0.4961	38	52	73%	1.33	(0.41)
	February 2011	8	11	73%	0.4454	36	52	69%	-0.23	(1.14)
	January 2011	11	13	85%	0.3608	56	73	77%	-0.62	(1.38)
	December 2010	8	11	73%	0.4454	54	78	69%	-0.24	(1.14)
	November 2010	16	21	76%	0.4259	89	111	80%	0.42	(0.90)
	October 2010	16	21	76%	0.4259	51	58	88%	1.42	(0.43)
	September 2010	15	25	60%	0.4899	53	68	78%	1.85	(0.12)
	August 2010	9	10	90%	0.3	46	61	75%	-0.99	(1.60)
	July 2010	7	8	88%	0.3307	36	50	72%	-0.91	(1.55)
	June 2010	17	21	81%	0.3927	58	80	73%	-0.77	(1.47)
MR-5B All Troubles Cleared within 4 Hours	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
ISDN Primary Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	20	22	91%	-0.31	(1.19)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
LIS Trunk Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	1	1	100%	0.00	(1.00)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
UDIT Above DS1 Level Parity	April 2011	1	1	100%	0	2	2	100%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	1	1	100%	0.00	(1.00)
MR-5B All Troubles Cleared within 4 Hours	May 2011	1	1	100%	0	28	43	65%	-0.72	(1.44)
UDIT DS1 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00

Description	Month									
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	May 2011	11	12	92%	0.2764	28	43	65%	-1.71	(2.04)
	April 2011	10	12	83%	0.3727	41	60	68%	-1.02	(1.62)
	March 2011	12	14	86%	0.3499	38	52	73%	-0.95	(1.58)
	February 2011	8	11	73%	0.4454	36	52	69%	-0.23	(1.14)
	January 2011	10	13	77%	0.4213	56	73	77%	-0.02	(1.01)
	December 2010	4	10	40%	0.4899	54	78	69%	1.89	(0.11)
	November 2010	11	17	65%	0.4779	89	111	80%	1.49	(0.32)
	October 2010	12	14	86%	0.3499	51	58	88%	0.23	(1.09)
	September 2010	10	12	83%	0.3727	53	68	78%	-0.42	(1.25)
	August 2010	12	17	71%	0.4556	46	61	75%	0.41	(0.93)
	July 2010	13	16	81%	0.3903	36	50	72%	-0.72	(1.44)
	June 2010	12	15	80%	0.4	58	80	73%	-0.60	(1.36)
MR-6A Mean Time to Restore Basic Rate ISDN Parity	May 2011	0.07638889	1	01:50	0	0.550694444	4	03:18	-0.61	(1.37)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.20972222	1	05:02	0	0.454861111	5	02:11	9.10	(0.48)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Business Parity	May 2011	4.38541667	4	02:19	0.453472222	0	727	14:09	1.68	(0.07)
	April 2011	1.01527778	2	12:11	0.626388889	0	700	19:48	-0.58	(1.35)
	March 2011	2.86666667	5	13:46	0.454861111	0	867	20:35	-0.74	(1.45)
	February 2011	1.225	2	14:42	0.463888889	0	680	21:22	-0.48	(1.29)
	January 2011	6.02361111	5	04:55	0.625694444	0	896	12:24	-0.63	(1.38)
	December 2010	24.6930556	6	02:46	5.682638889	0	1003	12:02	4.68	0.57
	November 2010	3.31319444	3	02:30	0.660416667	0	856	10:19	-0.49	(1.30)
	October 2010	12.2409722	8	12:43	0.5625	0	819	03:59	1.15	(0.33)
	September 2010	13.0430556	10	07:18	0.84375	0	887	01:29	0.78	(0.43)
	August 2010	2.10347222	4	12:37	0.275694444	0	783	23:04	-0.87	(1.53)
	July 2010	6.39375	6	01:34	0.964583333	0	836	20:56	0.56	(0.49)
	June 2010	2.90833333	2	10:54	0.827777778	0	910	17:44	1.41	(0.13)
MR-6A Mean Time to Restore Centrex Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

		January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2010	3.35555556	1	08:32	0	26.29027778	36	17:32	3.16	(0.07)
MR-6A	Mean Time to Restore Centrex 21 Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2011	0.91458333	1	21:57	0	10.76666667	12	21:32	0.02	(0.95)
		March 2011	2.36388889	2	04:22	0.056944444	23.35972222	20	04:02	0.02	(0.68)
		February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	2.18819444	3	17:30	0.610416667	8.891666667	9	23:43	-0.44	(1.27)
		August 2010	0.49097222	1	11:47	0	17.91736111	19	22:38	-0.50	(1.30)
		July 2010	2.26111111	1	06:16	0	17.99930556	24	18:00	2.33	(0.15)
		June 2010	2.4375	3	19:30	0.5625	8.975	16	13:28	0.98	(0.31)
MR-6A	Mean Time to Restore Line Sharing Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2011	4.41111111	3	11:17	0.397222222	0	4936	21:20	1.04	(0.05)
		March 2011	2.25416667	2	03:03	0.345833333	0	6244	21:47	0.41	(0.49)
		February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2010	2.67708333	3	21:25	0.720138889	0	8926	12:39	-0.80	(1.49)
		November 2010	2.19652778	1	04:43	0	0	7764	12:40	0.55	(0.47)
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	0.86944444	1	20:52	0	0	6292	01:27	-0.23	(1.14)
		August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	1.43402778	3	11:28	0.308333333	0	6050	21:09	-0.93	(1.57)
		June 2010	3.12152778	3	00:58	0.122916667	0	6462	19:10	0.44	(0.46)
MR-6A	Mean Time to Restore Line Splitting Parity	May 2011	1.96666667	2	23:36	0.039583333	0	5231	18:48	0.11	(0.48)
		April 2011	0.29166667	1	07:00	0	0	4936	21:20	-0.62	(1.37)
		March 2011	1.51041667	2	18:07	0.136805556	0	6244	21:47	-0.28	(1.17)
		February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2011	6.15555556	2	01:52	0.054861111	0	7348	15:27	1.70	0.02
		December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2010	5.31944444	3	18:33	0.436111111	0	7764	12:40	0.35	(0.72)
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	0.28611111	1	06:52	0	0	6050	21:09	-0.79	(1.48)
		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A	Mean Time to Restore PBX Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		March 2011	0.06180556	1	01:29	0	2.773611111	7	09:31	-0.42	(1.26)
		February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.9375	1	22:30	0	3.446527778	9	09:11	1.31	(0.72)
MR-6A Mean Time to Restore Residence Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	4.67361111	4	04:02	0.151388889	0	5377	21:58	0.68	(0.47)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	2.18819444	2	02:15	0.131944444	0	6452	15:52	-0.66	(1.40)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.97222222	1	23:20	0	0	6908	12:58	-0.46	(1.28)
	October 2010	3.09791667	2	13:10	0.508333333	0	5328	06:15	0.46	(0.58)
	September 2010	3.39652778	2	16:45	0.592361111	0	5405	01:27	1.11	(0.25)
	August 2010	1.25277778	1	06:04	0	0	4833	23:40	0.32	(0.48)
	July 2010	1.97361111	1	23:22	0	0	5214	21:12	1.49	(0.08)
	June 2010	0.88888889	1	21:20	0	0	5552	19:24	0.08	(0.78)
MR-6A Mean Time to Restore UNE - P (POTS) Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	3.73263889	4	22:24	0.736805556	0	5059	23:06	-0.07	(1.04)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	36.975	32	03:44	1.033333333	0	8926	12:39	-1.53	(1.93)
	November 2010	28.1534722	21	08:11	1.279861111	0	7764	12:40	-0.71	(1.43)
	October 2010	24.2319444	20	05:05	1.188888889	0	6147	05:57	-0.18	(1.11)
	September 2010	25.0979167	26	23:10	0.557638889	0	6292	01:27	-0.58	(1.35)
	August 2010	20.0048611	17	04:15	1.122222222	0	5616	23:35	0.93	(0.44)
	July 2010	24.0638889	28	20:38	0.996527778	0	6050	21:09	-0.16	(1.09)
	June 2010	10.8659722	13	20:04	0.961805556	0	6462	19:10	0.14	(0.78)
MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	2.38194444	3	19:03	0.511111111	27.92430556	17	15:25	-1.24	(1.76)
	November 2010	1.12361111	1	02:58	0	15.76805556	12	07:32	-0.23	(1.14)
	October 2010	2.99652778	2	11:57	0.647916667	5.695138889	8	17:05	1.82	(0.10)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore UNE P (Centrex) Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.17986111	1	04:19	0	52.15625	27	22:22	-0.80	(1.49)

		November 2010	1.81805556	1	19:38	0	32.74861111	26	06:14	0.48	(0.54)
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	1.70555556	2	20:28	0.163888889	22.11388889	26	20:25	0.00	(0.96)
		August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	0.92013889	1	22:05	0	23.00208333	30	18:24	0.18	(0.91)
		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B	Mean Time to Restore Business Parity	May 2011	2.03680556	2	00:26	0.122222222	136.1194444	174	18:47	0.40	(0.51)
		April 2011	0.22777778	1	05:28	0	94.15208333	146	15:29	-0.63	(1.38)
		March 2011	2.04097222	3	16:20	0.54375	135.8034722	189	17:15	-0.09	(1.06)
		February 2011	0.47708333	2	05:43	0.041666667	150.7569444	164	22:04	-1.01	(1.62)
		January 2011	0.19305556	1	04:38	0	239.0506944	228	01:10	-0.93	(1.56)
		December 2010	2.78611111	3	22:17	0.067361111	350.1326389	275	06:33	-0.47	(1.28)
		November 2010	2.12569444	2	01:30	1.4125	220.1513889	223	23:42	0.12	(0.73)
		October 2010	0.12361111	1	02:58	0	167.0986111	209	19:11	-0.83	(1.51)
		September 2010	0.28888889	1	06:56	0	180.4694444	216	20:03	-0.80	(1.49)
		August 2010	0.96458333	1	23:09	0	191.4284722	220	20:53	0.12	(0.79)
		July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2010	1.09930556	2	13:11	0.714583333	183.5368056	256	17:12	-0.32	(1.20)
MR-6B	Mean Time to Restore Centrex 21 Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		February 2011	0.94513889	1	22:41	0	4.595138889	4	03:34	-0.16	(1.09)
		January 2011	0.86041667	1	20:39	0	1.472916667	3	11:47	0.56	(0.74)
		December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B	Mean Time to Restore PBX Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	0.63541667	2	07:37	0.000694444	1.05625	3	08:27	-0.10	(1.06)
		August 2010	0.33819444	1	08:07	0	1.505555556	4	09:02	-0.12	(1.07)
		July 2010	0.82569444	1	19:49	0	3.114583333	5	14:57	0.24	(0.53)
		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B	Mean Time to Restore Residence Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2011	1.15416667	1	03:42	0	0	1171	20:30	0.34	(0.42)
		March 2011	1.93541667	1	22:27	0	0	1330	22:37	1.18	(0.32)
		February 2011	0.13958333	1	03:21	0	0	1167	23:57	-0.88	(1.54)
		January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	Month									
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.73055556	1	17:32	0	0	1783	19:16	-0.08	(1.05)
MR-6B Mean Time to Restore UNE - P (POTS) Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	3.27847222	1	06:41	0	0	1331	23:43	2.36	0.21
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	9.72847222	5	22:42	2.236111111	0	2291	07:38	1.14	(0.22)
	November 2010	1.02013889	4	06:07	0.424305556	0	1919	06:39	-1.64	(2.00)
	October 2010	3.83680556	4	23:01	0.829861111	0	1605	23:16	-0.02	(1.01)
	September 2010	4.37083333	5	20:59	0.0875	0	1825	00:00	-0.29	(1.18)
	August 2010	2.16180556	3	17:18	0.580555556	0	1859	22:34	-0.32	(1.19)
	July 2010	3.19583333	8	09:35	0.353472222	0	1687	21:13	-1.41	(1.85)
	June 2010	3.6875	4	22:07	1.272916667	0	2039	19:01	0.30	(0.62)
MR-6B Mean Time to Restore UNE P (Centrex) Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.34097222	1	08:11	0	2.929166667	3	23:26	-3.18	(2.93)
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Basic Rate ISDN Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.08680556	1	02:05	0	0.013888889	1	00:20	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	May 2011	0.04583333	1	01:06	0	19.25625	75	06:10	-0.40	(1.24)
	April 2011	0.07847222	1	01:53	0	28.96875	91	07:38	-0.48	(1.29)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.09375	1	02:15	0	35.5625	105	08:08	-0.44	(1.27)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

		September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	1.11527778	1	02:46	0	29.10833333	96	07:17	1.51	(0.13)
		June 2010	0.00277778	1	00:04	0	26.73611111	144	04:27	-0.46	(1.28)
MR-6C Parity	Mean Time to Restore Centrex	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2010	0.00208333	1	00:03	0	2.065277778	7	07:05	-0.64	(1.39)
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Parity	Mean Time to Restore Centrex 21	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		October 2010	0.00486111	1	00:07	0	1.34375	2	16:07	-0.57	(1.35)
		September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Parity	Mean Time to Restore Line Sharing	May 2011	0.03263889	1	00:47	0	182.4145833	437	10:01	-0.66	(1.40)
		April 2011	0.07847222	1	01:53	0	170.3472222	412	09:55	-0.60	(1.36)
		March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		February 2011	0.09652778	1	02:19	0	160.4861111	389	09:54	-0.52	(1.32)
		January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	0.83194444	1	19:58	0	309.8798611	489	15:13	0.27	(0.70)
		August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Parity	Mean Time to Restore Line Splitting	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2011	0.70902778	1	17:01	0	170.3472222	412	09:55	0.53	(0.61)
		March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
		December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore PBX Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	1.04861111	1	01:10	0	0.158333333	1	03:48	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.00347222	2	00:02	0.000694444	0.35	3	02:48	-1.04	(1.63)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	1.04027778	1	00:58	0	348.38125	383	21:50	0.12	(0.68)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.02777778	1	00:40	0	275.2180556	405	16:19	-0.86	(1.52)
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.01458333	1	00:21	0	217.5902778	435	12:00	-0.86	(1.52)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	1.06875	4	06:25	0.2375	382.5583333	512	17:56	-0.79	(1.48)
	November 2010	0.09027778	2	01:05	0.061805556	388.3465278	470	19:50	-1.03	(1.63)
	October 2010	1.99930556	7	06:51	0.303472222	141.0840278	397	08:32	-0.33	(1.20)
	September 2010	0.36041667	3	02:53	0.107638889	309.8798611	489	15:13	-1.21	(1.74)
	August 2010	4.85138889	7	16:38	1.29375	240.0847222	528	10:55	1.05	(0.38)
	July 2010	1.38611111	5	06:39	0.378472222	246.6986111	531	11:09	-0.74	(1.45)
	June 2010	1.02847222	7	03:32	0.340277778	332.3777778	671	11:53	-1.26	(1.76)
MR-6C Mean Time to Restore UNE P (Centrex 21) Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.05486111	1	01:19	0	1.791666667	2	21:30	-0.54	(1.33)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

Metric	Month									
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.00138889	1	00:02	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.18680556	1	04:29	0	7.259027778	45	03:52	0.16	(0.80)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.11041667	1	02:39	0	13.25208333	62	05:08	-0.41	(1.25)
	November 2010	0.40625	2	04:52	0.063194444	8.963194444	69	03:07	1.01	(0.42)
	October 2010	0.55347222	2	06:39	0.346527778	5.801388889	43	03:14	1.93	(0.16)
	September 2010	0.08055556	1	01:56	0	14.3	72	04:46	-0.81	(1.49)
	August 2010	0.04375	1	01:03	0	10.53402778	51	04:57	-0.39	(1.24)
	July 2010	0.07847222	1	01:53	0	5.515277778	36	03:41	-0.69	(1.42)
	June 2010	0.26736111	2	03:13	0.041666667	5.59375	42	03:12	0.01	(0.83)
MR-6D Mean Time to Restore E911 Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.02083333	1	00:30	0	0.003472222	1	00:05	0.00	0.00
	February 2011	0.21111111	2	02:32	0.000694444	0.095833333	3	00:46	7.88	(0.11)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.09097222	1	02:11	0	0.18125	5	00:52	1.17	(0.73)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.025	1	00:36	0	0.144444444	2	01:44	-2.45	(2.49)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.19930556	1	04:47	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.075	1	01:48	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	Month									
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	May 2011	5.97847222	41	03:30	0.11875	6.759027778	42	03:52	-0.52	(1.32)
	April 2011	7.50486111	60	03:00	0.113194444	7.259027778	45	03:52	-1.17	(1.71)
	March 2011	6.95833333	44	03:48	0.142361111	11.68125	53	05:17	-0.99	(1.60)
	February 2011	5.7125	46	02:59	0.107638889	6.340972222	51	02:59	-0.01	(1.01)
	January 2011	6.35833333	45	03:23	0.095833333	11.38402778	61	04:29	-1.61	(1.98)
	December 2010	10.0840278	51	04:45	0.341666667	13.25208333	62	05:08	-0.33	(1.20)
	November 2010	6.68888889	43	03:44	0.208333333	8.963194444	69	03:07	1.31	(0.47)
	October 2010	4.93194444	42	02:49	0.066666667	5.801388889	43	03:14	-0.79	(1.48)
	September 2010	7.27708333	46	03:48	0.154166667	14.3	72	04:46	-1.48	(1.90)
	August 2010	4.19861111	39	02:35	0.068055556	10.53402778	51	04:57	-1.12	(1.68)
	July 2010	3.90277778	34	02:45	0.097222222	5.515277778	36	03:41	-1.50	(1.91)
	June 2010	5.45	48	02:43	0.079166667	5.59375	42	03:12	-1.01	(1.62)
MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.04652778	1	01:07	0	0	0	00:00	0.00	0.00
	March 2011	0.025	1	00:36	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.09791667	1	02:21	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.02361111	1	00:34	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.04236111	1	01:01	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.23888889	2	02:52	0.106944444	0	0	00:00	0.00	0.00
	March 2011	0.05208333	2	00:37	0.022916667	0	0	00:00	0.00	0.00
	February 2011	0.00625	1	00:09	0	0	0	00:00	0.00	0.00
	January 2011	0.03611111	2	00:26	0.007638889	0.0625	1	01:30	0.00	0.00
	December 2010	0.05069444	1	01:13	0	0	0	00:00	0.00	0.00
	November 2010	0.11666667	4	00:42	0.028472222	0.035416667	1	00:51	0.00	0.00
	October 2010	0.05	1	01:12	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.25416667	4	01:31	0.060416667	0.711805556	1	17:05	0.00	0.00
	July 2010	0.00347222	1	00:05	0	0	0	00:00	0.00	0.00
	June 2010	0.15555556	4	00:56	0.046527778	0.174305556	2	02:05	-0.51	(1.31)
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.06458333	2	00:46	0.015277778	0	0	00:00	0.00	0.00
	February 2011	0.13055556	1	03:08	0	0.079166667	2	00:57	1.40	(0.60)
	January 2011	0.22430556	4	01:21	0.045833333	0.113194444	1	02:43	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.08263889	1	01:59	0	0.053472222	1	01:17	0.00	0.00
	September 2010	0.07222222	1	01:44	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

MR-6D Mean Time to Restore UDIT DS1	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
Parity	April 2011	0.05138889	1	01:14	0	7.259027778	45	03:52	-0.69	(1.42)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled	May 2011	5.61527778	46	02:56	0.049305556	0.615277778	5	02:57	-0.02	(1.02)
Loop - 2 Wire Non-Loaded Parity	April 2011	7.275	49	03:34	0.097222222	1.670138889	13	03:05	0.88	(0.53)
	March 2011	5.90972222	42	03:23	0.118055556	0.940277778	6	03:46	-0.27	(1.17)
	February 2011	6.05694444	40	03:38	0.11875	0	0	00:00	0.00	0.00
	January 2011	5.76597222	44	03:09	0.084722222	0.648611111	5	03:07	0.03	(1.09)
	December 2010	8.27222222	46	04:19	0.200694444	0.802777778	5	03:51	0.29	(1.14)
	November 2010	7.49166667	51	03:32	0.172916667	0.566666667	8	01:42	4.17	0.12
	October 2010	6.52222222	43	03:38	0.163194444	0.564583333	7	01:56	8.15	0.67
	September 2010	5.53958333	37	03:36	0.107638889	1.2625	12	02:32	2.32	(0.23)
	August 2010	4.96180556	38	03:08	0.117361111	0.68125	6	02:43	0.41	(0.90)
	July 2010	6.05972222	36	04:02	0.188888889	0.452083333	3	03:37	0.18	(1.21)
	June 2010	7.30625	47	03:44	0.172222222	0.811111111	6	03:15	0.44	(0.93)
MR-6D Mean Time to Restore Unbundled	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
Loop - 4 Wire Non-Loaded Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.11805556	1	02:50	0	11.38402778	61	04:29	-0.48	(1.29)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.06319444	1	01:31	0	5.515277778	36	03:41	-0.83	(1.50)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled	May 2011	3.62986111	20	04:21	0.181944444	0.615277778	5	02:57	1.38	(0.83)
Loop - ADSL Qualified Parity	April 2011	3.03125	23	03:10	0.059027778	1.670138889	13	03:05	0.13	(0.98)
	March 2011	4.76180556	21	05:27	0.279166667	0.940277778	6	03:46	1.12	(0.78)
	February 2011	4.89791667	28	04:12	0.142361111	0	0	00:00	0.00	0.00
	January 2011	3.31111111	19	04:11	0.106944444	0.648611111	5	03:07	0.95	(0.62)
	December 2010	3.42777778	23	03:35	0.165277778	0.802777778	5	03:51	-0.16	(1.10)
	November 2010	1.28541667	11	02:48	0.104166667	0.566666667	8	01:42	2.07	(0.36)
	October 2010	4.15625	21	04:45	0.192361111	0.564583333	7	01:56	12.57	0.44
	September 2010	2.12708333	14	03:39	0.1375	1.2625	12	02:32	2.06	(0.20)
	August 2010	3.94583333	25	03:47	0.141666667	0.68125	6	02:43	1.03	(0.77)
	July 2010	4.39861111	18	05:52	0.234027778	0.452083333	3	03:37	0.93	(1.04)
	June 2010	1.55833333	12	03:07	0.105555556	0.811111111	6	03:15	-0.10	(1.06)
MR-6D Mean Time to Restore Unbundled	May 2011	9.275	72	03:06	0.096527778	6.759027778	42	03:52	-1.26	(1.76)

Measure	Month									
Loop - DS1 Capable Parity	April 2011	6.10555556	57	02:34	0.071527778	7.259027778	45	03:52	-1.72	(2.05)
	March 2011	10.8069444	81	03:12	0.13125	11.68125	53	05:17	-1.60	(1.97)
	February 2011	9.58263889	68	03:23	0.103472222	6.340972222	51	02:59	1.10	(0.40)
	January 2011	12.8138889	79	03:54	0.167361111	11.38402778	61	04:29	-1.00	(1.61)
	December 2010	13.5583333	87	03:44	0.134722222	13.25208333	62	05:08	-1.38	(1.84)
	November 2010	10.1618056	77	03:10	0.09375	8.963194444	69	03:07	0.12	(0.99)
	October 2010	10.6611111	89	02:52	0.078472222	5.801388889	43	03:14	-0.80	(1.49)
	September 2010	13.9152778	95	03:31	0.123611111	14.3	72	04:46	-2.30	(2.40)
	August 2010	7.88541667	72	02:38	0.078472222	10.53402778	51	04:57	-1.28	(1.78)
	July 2010	8.90347222	74	02:53	0.1	5.515277778	36	03:41	-1.51	(1.92)
	June 2010	10.4409722	73	03:26	0.151388889	5.59375	42	03:12	0.55	(0.83)
MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	May 2011	0.2875	1	06:54	0	6.759027778	42	03:52	0.95	(0.34)
	April 2011	0.02569444	1	00:37	0	7.259027778	45	03:52	-0.85	(1.52)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.22152778	1	05:19	0	6.340972222	51	02:59	1.18	(0.30)
	January 2011	0.95763889	1	22:59	0	11.38402778	61	04:29	5.35	0.25
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.19861111	1	04:46	0	8.963194444	69	03:07	0.68	(0.49)
	October 2010	0.11944444	2	01:26	0.015972222	5.801388889	43	03:14	-1.02	(1.62)
	September 2010	0.26875	2	03:13	0.072222222	14.3	72	04:46	-0.62	(1.38)
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.39861111	1	09:34	0	5.515277778	36	03:41	2.26	0.04
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	May 2011	39.74375	133	07:10	0.205555556	0	5598	18:12	-2.13	(2.30)
	April 2011	43.9347222	125	08:26	0.171527778	0	5278	20:35	-5.87	(4.57)
	March 2011	84.2173611	218	09:16	0.259027778	0	6602	21:01	-9.37	(6.70)
	February 2011	43.9916667	111	09:31	0.295833333	0	5383	22:18	-6.54	(4.97)
	January 2011	92.1256944	170	13:00	0.338194444	0	7736	14:16	-11.30	(7.87)
	December 2010	99.525	226	10:34	0.370138889	0	9348	11:50	-11.37	(7.91)
	November 2010	42.4145833	132	07:43	0.307638889	0	8170	11:49	-10.98	(7.67)
	October 2010	49.9020833	152	07:53	0.25	0	6491	04:49	-11.80	(8.17)
	September 2010	45.9541667	154	07:10	0.254166667	0	6701	00:49	-10.74	(7.53)
	August 2010	54.99375	149	08:51	0.289583333	0	6072	22:36	-8.14	(5.95)
	July 2010	42.1340278	145	06:58	0.230555556	0	6507	20:26	-8.98	(6.46)
	June 2010	60.9451389	167	08:46	0.259722222	0	6947	18:36	-5.61	(4.41)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	May 2011	0.37638889	2	04:31	0.040972222	0.615277778	5	02:57	0.92	(0.60)
	April 2011	0.18611111	1	04:28	0	1.670138889	13	03:05	0.76	(0.67)
	March 2011	0.04930556	1	01:11	0	0.940277778	6	03:46	-0.74	(1.45)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.40555556	3	03:15	0.071527778	0.648611111	5	03:07	0.08	(0.93)
	December 2010	0.73888889	5	03:33	0.092361111	0.802777778	5	03:51	-0.14	(1.09)
	November 2010	0.14652778	2	01:46	0.000694444	0.566666667	8	01:42	0.06	(0.94)
	October 2010	0.15277778	1	03:40	0	0.564583333	7	01:56	3.16	(0.30)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.80555556	5	03:52	0.133333333	0.68125	6	02:43	0.83	(0.31)
	July 2010	0.34861111	2	04:11	0.101388889	0.452083333	3	03:37	0.16	(0.78)
	June 2010	0.15694444	1	03:46	0	0.811111111	6	03:15	0.19	(0.90)
MR-6E Mean Time to Restore Dark Fiber - Loop Parity	May 2011	0.44513889	1	10:41	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore DS0 Parity	May 2011	0.20208333	1	04:51	0	11.07708333	60	04:26	0.08	(0.68)
	April 2011	0.05138889	1	01:14	0	9.004166667	51	04:14	-0.61	(1.37)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.12847222	1	03:05	0	4.953472222	29	04:06	-0.38	(1.23)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore DS1 Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.08958333	1	02:09	0	12.57847222	88	03:26	-0.40	(1.24)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.01319444	1	00:19	0	11.49236111	68	04:03	-1.18	(1.72)
MR-6E Mean Time to Restore E911 Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.23611111	1	05:40	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.02083333	1	00:30	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.03263889	1	00:47	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.01180556	2	00:08	0.000694444	0.034722222	1	00:50	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	May 2011	2.82847222	17	04:00	0.138888889	6.754861111	37	04:23	-0.40	(1.25)
	April 2011	3.74652778	23	03:55	0.165277778	12.06319444	49	05:55	-0.74	(1.45)
	March 2011	3.98402778	16	05:59	0.299305556	6.938194444	41	04:04	2.07	(0.16)

	Month									
	February 2011	1.34583333	11	02:56	0.085416667	8.667361111	44	04:44	-1.27	(1.77)
	January 2011	1.70555556	13	03:09	0.072916667	8.64375	55	03:46	-0.69	(1.42)
	December 2010	2.04305556	11	04:27	0.2125	12.15069444	62	04:42	-0.16	(1.10)
	November 2010	2.91319444	21	03:20	0.090972222	12.57847222	88	03:26	-0.13	(1.08)
	October 2010	2.29722222	18	03:04	0.063194444	6.879861111	46	03:35	-0.42	(1.25)
	September 2010	4.02083333	22	04:23	0.154861111	8.01875	59	03:16	1.68	(0.15)
	August 2010	0.86666667	9	02:19	0.081944444	6.585416667	49	03:14	-1.09	(1.66)
	July 2010	0.82638889	8	02:29	0.079861111	5.99375	46	03:08	-0.80	(1.49)
	June 2010	2.54375	21	02:54	0.067361111	11.49236111	68	04:03	-1.46	(1.89)
MR-6E Mean Time to Restore ISDN Primary Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.09861111	1	02:22	0	1.600694444	18	02:08	0.18	(0.75)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.11736111	1	02:49	0	0	0	00:00	0.00	0.00
	August 2010	0.29791667	1	07:09	0	0.075694444	1	01:49	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0.02152778	1	00:31	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.24166667	1	05:48	0	0.121527778	1	02:55	0.00	0.00
MR-6E Mean Time to Restore UDIT DS1 Parity	May 2011	0.15138889	1	03:38	0	6.754861111	37	04:23	-0.22	(1.14)
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled	May 2011	0.61666667	3	04:56	0.254166667	0.355555556	1	08:32	0.00	0.00
Loop - 2 Wire Non-Loaded Parity	April 2011	0.39513889	2	04:44	0.032638889	1.959027778	4	11:45	-0.53	(1.32)
	March 2011	0.02847222	1	00:41	0	0.945833333	1	22:42	0.00	0.00
	February 2011	0.1	1	02:24	0	0	0	00:00	0.00	0.00
	January 2011	0.6125	5	02:56	0.058333333	0.13125	1	03:09	0.00	0.00
	December 2010	0.27638889	2	03:19	0.08125	0.083333333	1	02:00	0.00	0.00
	November 2010	1.00694444	6	04:02	0.081944444	0.155555556	1	03:44	0.00	0.00
	October 2010	0.60625	4	03:38	0.093055556	0.084722222	1	02:02	0.00	0.00
	September 2010	0.12847222	1	03:05	0	0.029166667	1	00:42	0.00	0.00
	August 2010	0.4875	5	02:20	0.031944444	0.100694444	1	02:25	0.00	0.00
	July 2010	0.73819444	4	04:26	0.0875	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled	May 2011	0.18402778	2	02:13	0.049305556	0.355555556	1	08:32	0.00	0.00
Loop - ADSL Qualified Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.05208333	2	00:37	0.029861111	0.945833333	1	22:42	0.00	0.00
	February 2011	0.08333333	3	00:40	0.030555556	0	0	00:00	0.00	0.00
	January 2011	0.07569444	1	01:49	0	0.13125	1	03:09	0.00	0.00
	December 2010	0.49444444	2	05:56	0.035416667	0.083333333	1	02:00	0.00	0.00
	November 2010	0.96527778	5	04:38	0.090277778	0.155555556	1	03:44	0.00	0.00
	October 2010	0.27361111	2	03:17	0.0375	0.084722222	1	02:02	0.00	0.00
	September 2010	1.36319444	6	05:27	0.025694444	0.029166667	1	00:42	0.00	0.00
	August 2010	0.27152778	2	03:15	0.101388889	0.100694444	1	02:25	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.22361111	3	01:47	0.036111111	0.292361111	2	03:30	-1.24	(1.75)
MR-6E Mean Time to Restore Unbundled	May 2011	1.14583333	12	02:17	0.0375	6.754861111	37	04:23	-1.92	(2.17)
Loop - DS1 Capable Parity	April 2011	1.62708333	12	03:15	0.092361111	12.06319444	49	05:55	-0.77	(1.47)
	March 2011	1.44305556	14	02:28	0.067361111	6.938194444	41	04:04	-1.63	(1.99)
	February 2011	1.37152778	11	03:00	0.134722222	8.667361111	44	04:44	-1.23	(1.75)
	January 2011	1.88125	13	03:28	0.124305556	8.64375	55	03:46	-0.33	(1.20)
	December 2010	1.75972222	10	04:13	0.068055556	12.15069444	62	04:42	-0.31	(1.19)
	November 2010	2.34861111	17	03:19	0.100694444	12.57847222	88	03:26	-0.14	(1.08)
	October 2010	1.85347222	14	03:11	0.084722222	6.879861111	46	03:35	-0.30	(1.18)
	September 2010	1.48402778	12	02:58	0.101388889	8.01875	59	03:16	-0.35	(1.21)
	August 2010	2.2375	17	03:10	0.091666667	6.585416667	49	03:14	-0.10	(1.06)
	July 2010	1.84861111	16	02:46	0.1	5.99375	46	03:08	-0.58	(1.35)
	June 2010	1.87361111	15	03:00	0.057638889	11.49236111	68	04:03	-1.18	(1.72)
MR-6E Mean Time to Restore Unbundled	May 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
Loop - XDSLi Parity	April 2011	0.5	2	06:00	0.222916667	12.06319444	49	05:55	0.01	(0.47)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.15833333	1	03:48	0	8.667361111	44	04:44	-0.22	(1.13)
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00

	December 2010	0.10416667	1	02:30	0	12.15069444	62	04:42	-0.47	(1.29)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.15416667	2	01:51	0.01875	5.99375	46	03:08	-0.83	(1.51)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	May 2011	10.7381944	28	09:12	0.588888889	0	1512	21:32	-2.52	(2.53)
	April 2011	7.70277778	20	09:15	0.226388889	0	1387	19:27	-2.17	(2.32)
	March 2011	3.42777778	10	08:14	0.211111111	0	1586	21:18	-2.07	(2.26)
	February 2011	11.3958333	27	10:08	0.261111111	0	1396	23:05	-2.88	(2.75)
	January 2011	7.58819444	25	07:17	0.170138889	0	2097	04:46	-3.37	(3.05)
	December 2010	24.8041667	39	15:16	0.8625	0	2381	07:02	-3.32	(3.02)
	November 2010	13.6868056	33	09:57	0.381944444	0	1983	06:22	-3.88	(3.36)
	October 2010	7.50763889	20	09:01	0.374305556	0	1658	22:47	-2.94	(2.79)
	September 2010	6.20486111	19	07:50	0.252083333	0	1905	23:42	-2.97	(2.80)
	August 2010	3.53194444	18	04:43	0.086111111	0	1931	22:16	-2.63	(2.60)
	July 2010	9.10486111	26	08:24	0.216666667	0	1761	20:54	-2.72	(2.65)
	June 2010	5.18680556	15	08:18	0.235416667	0	2225	18:36	-1.90	(2.15)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	May 2011	0.34236111	2	04:07	0.131944444	0.355555556	1	08:32	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0.06666667	1	01:36	0	0	0	00:00	0.00	0.00
	January 2011	0.39097222	1	09:23	0	0.13125	1	03:09	0.00	0.00
	December 2010	0.42083333	2	05:03	0.115972222	0.083333333	1	02:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.66180556	2	07:56	0.197916667	0.029166667	1	00:42	0.00	0.00
	August 2010	0.14513889	1	03:29	0	0.100694444	1	02:25	0.00	0.00
	July 2010	0.04027778	1	00:58	0	0	0	00:00	0.00	0.00
	June 2010	0.10763889	1	02:35	0	0.292361111	2	03:30	-0.50	(1.30)
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	6	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	3	33%	0.4714	77	788	10%	1.37	(0.62)
	March 2011	0	5	0%	0	71	948	7%	-0.63	(1.39)
	February 2011	0	2	0%	0	55	771	7%	-0.39	(1.24)
	January 2011	1	5	20%	0.4	100	1032	10%	0.78	(0.85)
	December 2010	0	6	0%	0	106	1083	10%	-0.80	(1.49)

	Month									
	November 2010	0	3	0%	0	101	963	10%	-0.59	(1.36)
	October 2010	2	8	25%	0.433	75	878	9%	1.66	(0.37)
	September 2010	2	11	18%	0.3857	70	957	7%	1.38	(0.48)
	August 2010	1	5	20%	0.4	87	857	10%	0.73	(0.87)
	July 2010	2	6	33%	0.4714	67	911	7%	2.43	(0.10)
	June 2010	0	3	0%	0	85	1005	8%	-0.53	(1.32)
MR-7A Repair Repeat Report Rate Centrex Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	2	42	5%	-0.22	(1.13)
MR-7A Repair Repeat Report Rate Centrex 21 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	13	0%	0.00	0.00
	March 2011	0	2	0%	0	5	23	22%	-0.71	(1.43)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	3	0%	0	1	10	10%	-0.51	(1.31)
	August 2010	0	1	0%	0	4	20	20%	-0.49	(1.30)
	July 2010	0	1	0%	0	2	24	8%	-0.30	(1.18)
	June 2010	0	3	0%	0	3	17	18%	-0.74	(1.45)
MR-7A Repair Repeat Report Rate Line Sharing Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	3	0%	0	430	5246	8%	-0.52	(1.31)
	March 2011	1	2	50%	0.5	588	6578	9%	2.04	(0.42)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	3	0%	0	981	9271	11%	-0.60	(1.36)
	November 2010	0	1	0%	0	855	8092	11%	-0.34	(1.21)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	590	6598	9%	3.19	(0.18)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	4	0%	0	604	6325	10%	-0.65	(1.39)
	June 2010	1	4	25%	0.433	641	6753	9%	1.06	(0.73)
MR-7A Repair Repeat Report Rate Line Splitting Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	430	5246	8%	-0.30	(1.18)
	March 2011	0	2	0%	0	588	6578	9%	-0.44	(1.27)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	766	7778	10%	-0.47	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	5	20%	0.4	855	8092	11%	0.69	(0.89)

	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	604	6325	10%	-0.32	(1.20)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate PBX Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	1	5	20%	-0.46	(1.28)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	2	50%	0.5	0	9	0%	0.00	(0.45)
MR-7A Repair Repeat Report Rate Residence Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	3	5	60%	0.4899	517	5630	9%	3.93	0.50
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	666	6746	10%	-0.47	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	754	7129	11%	-0.34	(1.21)
	October 2010	0	2	0%	0	532	5557	10%	-0.46	(1.28)
	September 2010	0	2	0%	0	520	5641	9%	-0.45	(1.27)
	August 2010	0	1	0%	0	437	5026	9%	-0.31	(1.19)
	July 2010	0	1	0%	0	537	5414	10%	-0.33	(1.20)
	June 2010	1	2	50%	0.5	556	5748	10%	1.93	(0.45)
MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	4	0%	0	490	5373	9%	-0.63	(1.39)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	25	8%	0.2713	855	8092	11%	-0.42	(1.25)
	October 2010	1	23	4%	0.2039	607	6435	9%	-0.83	(1.51)
	September 2010	3	29	10%	0.3045	590	6598	9%	0.26	(0.98)
	August 2010	2	18	11%	0.3143	524	5883	9%	0.33	(0.98)
	July 2010	3	30	10%	0.3	604	6325	10%	0.08	(1.09)
	June 2010	2	17	12%	0.3222	641	6753	9%	0.32	(0.98)
MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	1	16	6%	-0.25	(1.15)
	October 2010	1	2	50%	0.5	4	13	31%	0.55	(1.11)

	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	1	33	3%	-0.17	(1.11)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	4	30	13%	-0.54	(1.33)
	August 2010	0	1	0%	0	3	32	9%	-0.32	(1.19)
	July 2010	0	1	0%	0	2	34	6%	-0.25	(1.15)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate Business Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	10	166	6%	-0.25	(1.15)
	March 2011	1	3	33%	0.4714	16	219	7%	1.72	(0.52)
	February 2011	0	2	0%	0	17	181	9%	-0.45	(1.28)
	January 2011	0	1	0%	0	26	255	10%	-0.34	(1.20)
	December 2010	0	3	0%	0	19	290	7%	-0.46	(1.28)
	November 2010	0	2	0%	0	21	238	9%	-0.44	(1.27)
	October 2010	0	1	0%	0	20	232	9%	-0.31	(1.19)
	September 2010	0	1	0%	0	23	230	10%	-0.33	(1.20)
	August 2010	0	1	0%	0	20	233	9%	-0.31	(1.19)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	2	0%	0	23	272	8%	-0.43	(1.26)
MR-7B Repair Repeat Report Rate Centrex 21 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	4	0%	0.00	0.00
	January 2011	0	1	0%	0	1	4	25%	-0.52	(1.31)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate PBX Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	0	3	0%	0.00	0.00

	Month									
	August 2010	0	1	0%	0	0	4	0%	0.00	0.00
	July 2010	0	1	0%	0	1	5	20%	-0.46	(1.28)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate Residence Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	131	1204	11%	2.86	(0.25)
	March 2011	0	1	0%	0	132	1374	10%	-0.33	(1.20)
	February 2011	0	1	0%	0	105	1215	9%	-0.31	(1.19)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	197	1835	11%	-0.35	(1.21)
MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	122	1396	9%	-0.31	(1.19)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	4	0%	0	212	1992	11%	-0.69	(1.42)
	October 2010	1	4	25%	0.433	172	1676	10%	0.97	(0.77)
	September 2010	1	5	20%	0.4	203	1886	11%	0.67	(0.90)
	August 2010	0	3	0%	0	183	1910	10%	-0.56	(1.34)
	July 2010	1	9	11%	0.3143	190	1744	11%	0.02	(1.23)
	June 2010	0	5	0%	0	220	2107	10%	-0.76	(1.46)
MR-7B Repair Repeat Report Rate UNE P (Centrex) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	4	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Basic Rate ISDN Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	1	8	13%	-0.36	(1.22)

	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	15	149	10%	-0.33	(1.20)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	15	164	9%	-0.45	(1.27)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	19	152	13%	2.64	(0.32)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	13	153	9%	-0.30	(1.18)
	June 2010	0	1	0%	0	23	208	11%	-0.35	(1.21)
MR-7C Repair Repeat Report Rate Centrex Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	2	7	29%	-0.59	(1.36)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Centrex 21 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	1	4	25%	-0.52	(1.31)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	1	3	33%	-0.61	(1.37)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Sharing Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	109	812	13%	-0.39	(1.24)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	94	778	12%	-0.37	(1.23)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	136	911	15%	2.39	(0.37)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00

	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Splitting Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	109	812	13%	-0.39	(1.24)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate PBX Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	2	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	2	50%	0.5	0	5	0%	0.00	(0.66)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Residence Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	117	785	15%	-0.42	(1.25)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	117	759	15%	-0.43	(1.26)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	140	825	17%	-0.45	(1.27)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	4	0%	0	129	938	14%	-0.80	(1.48)
	October 2010	3	9	33%	0.4714	117	935	13%	1.88	(0.20)
	September 2010	1	4	25%	0.433	136	911	15%	0.56	(0.97)
	August 2010	0	8	0%	0	127	955	13%	-1.10	(1.67)
	July 2010	2	7	29%	0.4518	153	978	16%	0.94	(0.69)
	June 2010	1	8	13%	0.3307	174	1148	15%	-0.21	(1.13)

Metric	Month									
MR-7C Repair Repeat Report Rate UNE P (Centrex 21) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	0	3	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	13	71	18%	-0.47	(1.29)
	November 2010	1	2	50%	0.5	12	83	14%	1.41	(0.65)
	October 2010	1	2	50%	0.5	9	56	16%	1.28	(0.71)
	September 2010	0	1	0%	0	15	88	17%	-0.45	(1.27)
	August 2010	0	1	0%	0	10	69	14%	-0.41	(1.25)
	July 2010	0	1	0%	0	7	47	15%	-0.41	(1.25)
	June 2010	0	2	0%	0	2	50	4%	-0.28	(1.17)
MR-7D Repair Repeat Report Rate E911 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	2	0%	0	0	3	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	1	7	14%	-0.38	(1.23)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	1	4	25%	-0.52	(1.31)
MR-7D Repair Repeat Report Rate	May 2011	0	0	0%	0	0	0	0%	0.00	0.00

Enhanced Extended Loops - DS0 Capable Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	10	60	17%	0.3727	8	52	15%	0.19	(1.05)
	March 2011	3	46	7%	0.2469	10	58	17%	-1.44	(1.87)
	February 2011	8	46	17%	0.379	10	65	15%	0.29	(0.98)
	January 2011	14	47	30%	0.4573	10	72	14%	2.45	0.13
	December 2010	8	52	15%	0.3608	13	71	18%	-0.41	(1.25)
	November 2010	3	44	7%	0.2521	12	83	14%	-1.16	(1.71)
	October 2010	9	44	20%	0.4034	9	56	16%	0.59	(0.81)
	September 2010	7	48	15%	0.3529	15	88	17%	-0.36	(1.22)
	August 2010	4	42	10%	0.2935	10	69	14%	-0.72	(1.44)
	July 2010	4	34	12%	0.3222	7	47	15%	-0.39	(1.24)
	June 2010	4	48	8%	0.2764	2	50	4%	1.09	(0.71)
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS3 Capable Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS Trunk Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	2	0%	0	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	1	2	50%	0.5	0	1	0%	0.00	(1.26)
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	1	4	25%	0.433	0	1	0%	0.00	(1.51)
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	4	0%	0	0	1	0%	0.00	0.00
	July 2010	0	1	0%	0	0	0	0%	0.00	0.00
	June 2010	0	4	0%	0	0	2	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00

	March 2011	0	2	0%	0	0	2	0%	0.00	0.00
	February 2011	0	1	0%	0	0	2	0%	0.00	0.00
	January 2011	0	4	0%	0	0	1	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	2	0%	0.00	0.00
	September 2010	0	1	0%	0	0	1	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT DS1 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	5	49	10%	0.3027	1	16	6%	0.57	(1.06)
	March 2011	1	33	3%	0.1714	1	8	13%	-0.73	(1.44)
	February 2011	1	40	3%	0.1561	0	6	0%	0.00	(1.68)
	January 2011	2	44	5%	0.2083	1	9	11%	-0.57	(1.35)
	December 2010	0	46	0%	0	0	5	0%	0.00	0.00
	November 2010	1	51	2%	0.1386	0	9	0%	0.00	(1.63)
	October 2010	4	43	9%	0.2905	0	10	0%	0.00	(0.88)
	September 2010	0	37	0%	0	1	14	7%	-0.88	(1.54)
	August 2010	3	38	8%	0.2697	1	13	8%	0.02	(1.38)
	July 2010	1	36	3%	0.1643	0	9	0%	0.00	(1.51)
	June 2010	4	46	9%	0.2818	0	6	0%	0.00	(1.16)
MR-7D Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	10	72	14%	-0.40	(1.24)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	7	47	15%	-0.41	(1.25)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	3	23	13%	0.3368	1	16	6%	0.86	(0.93)
	March 2011	1	19	5%	0.2233	1	8	13%	-0.52	(1.32)

	Month									
	February 2011	0	28	0%	0	0	6	0%	0.00	0.00
	January 2011	0	19	0%	0	1	9	11%	-0.87	(1.53)
	December 2010	1	23	4%	0.2039	0	5	0%	0.00	(1.56)
	November 2010	0	11	0%	0	0	9	0%	0.00	0.00
	October 2010	1	26	4%	0.1923	0	10	0%	0.00	(1.36)
	September 2010	1	18	6%	0.2291	1	14	7%	-0.17	(1.11)
	August 2010	1	26	4%	0.1923	1	13	8%	-0.42	(1.26)
	July 2010	1	18	6%	0.2291	0	9	0%	0.00	(1.26)
	June 2010	0	12	0%	0	0	6	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	April 2011	13	58	22%	0.417	8	52	15%	1.02	(0.58)
	March 2011	11	82	13%	0.3408	10	58	17%	-0.59	(1.36)
	February 2011	6	68	9%	0.2836	10	65	15%	-1.05	(1.64)
	January 2011	6	79	8%	0.2649	10	72	14%	-1.12	(1.68)
	December 2010	15	87	17%	0.3777	13	71	18%	-0.17	(1.11)
	November 2010	6	75	8%	0.2713	12	83	14%	-1.15	(1.70)
	October 2010	8	88	9%	0.2875	9	56	16%	-1.11	(1.68)
	September 2010	17	93	18%	0.3865	15	88	17%	0.22	(0.99)
	August 2010	9	72	13%	0.3307	10	69	14%	-0.34	(1.20)
	July 2010	11	74	15%	0.3557	7	47	15%	0.00	(1.00)
	June 2010	5	73	7%	0.2526	2	50	4%	0.79	(0.85)
MR-7D Repair Repeat Report Rate	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	April 2011	0	1	0%	0	8	52	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	10	65	15%	-0.42	(1.26)
	January 2011	0	1	0%	0	10	72	14%	-0.40	(1.24)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	12	83	14%	-0.41	(1.25)
	October 2010	0	2	0%	0	9	56	16%	-0.61	(1.37)
	September 2010	0	2	0%	0	15	88	17%	-0.63	(1.39)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	7	47	15%	-0.41	(1.25)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	April 2011	7	126	6%	0.2291	521	5906	9%	-1.28	(1.78)
	March 2011	13	201	6%	0.246	678	7327	9%	-1.34	(1.82)
	February 2011	9	111	8%	0.273	571	6024	9%	-0.49	(1.30)
	January 2011	5	170	3%	0.169	860	8523	10%	-3.06	(2.86)
	December 2010	20	227	9%	0.2834	1084	10086	11%	-0.93	(1.57)
	November 2010	8	132	6%	0.2386	959	8882	11%	-1.74	(2.06)
	October 2010	5	151	3%	0.1789	699	7210	10%	-2.62	(2.60)
	September 2010	11	154	7%	0.2575	708	7374	10%	-1.02	(1.62)
	August 2010	8	149	5%	0.2254	633	6696	9%	-1.69	(2.02)
	July 2010	7	145	5%	0.2143	732	7159	10%	-2.12	(2.29)
	June 2010	7	168	4%	0.1998	785	7638	10%	-2.58	(2.57)
MR-7D Repair Repeat Report Rate	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	April 2011	1	1	100%	0	1	16	6%	3.76	(0.28)
	March 2011	0	1	0%	0	1	8	13%	-0.36	(1.22)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

Measure	Month									
	January 2011	0	3	0%	0	1	9	11%	-0.53	(1.32)
	December 2010	0	5	0%	0	0	5	0%	0.00	0.00
	November 2010	0	2	0%	0	0	9	0%	0.00	0.00
	October 2010	0	1	0%	0	0	10	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	5	0%	0	1	13	8%	-0.55	(1.33)
	July 2010	1	2	50%	0.5	0	9	0%	0.00	(0.45)
	June 2010	0	1	0%	0	0	6	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS0 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	10	65	15%	-0.42	(1.26)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	7	39	18%	-0.46	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate DS1 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	14	111	13%	-0.38	(1.23)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	10	80	13%	-0.38	(1.23)
MR-7E Repair Repeat Report Rate E911 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	1	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	2	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	2	0%	0	0	2	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	23	9%	0.2818	5	61	8%	0.07	(1.19)
	March 2011	4	16	25%	0.433	7	53	13%	1.22	(0.54)
	February 2011	5	11	45%	0.4979	12	52	23%	1.60	(0.31)
	January 2011	1	13	8%	0.2665	8	73	11%	-0.35	(1.21)

	December 2010	2	11	18%	0.3857	4	78	5%	1.84	(0.39)
	November 2010	3	21	14%	0.3499	14	111	13%	0.21	(1.05)
	October 2010	6	21	29%	0.4518	9	58	16%	1.42	(0.40)
	September 2010	6	25	24%	0.4271	11	68	16%	0.91	(0.65)
	August 2010	2	10	20%	0.4	2	61	3%	2.75	(0.19)
	July 2010	2	8	25%	0.433	5	50	10%	1.31	(0.58)
	June 2010	3	21	14%	0.3499	10	80	13%	0.22	(1.06)
MR-7E Repair Repeat Report Rate ISDN Primary Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	22	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	1	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	2	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	2	0%	0	0	4	0%	0.00	0.00
	March 2011	0	1	0%	0	0	1	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	5	0%	0	0	1	0%	0.00	0.00
	December 2010	0	2	0%	0	0	1	0%	0.00	0.00

	Month									
	November 2010	0	6	0%	0	0	1	0%	0.00	0.00
	October 2010	1	4	25%	0.433	0	1	0%	0.00	(1.51)
	September 2010	0	1	0%	0	1	2	50%	-0.82	(1.50)
	August 2010	0	5	0%	0	0	1	0%	0.00	0.00
	July 2010	0	4	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0	0	1	0%	0.00	0.00
	February 2011	0	3	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	1	0%	0.00	0.00
	December 2010	0	2	0%	0	0	1	0%	0.00	0.00
	November 2010	0	5	0%	0	0	1	0%	0.00	0.00
	October 2010	0	2	0%	0	0	1	0%	0.00	0.00
	September 2010	0	7	0%	0	1	2	50%	-1.25	(1.76)
	August 2010	0	2	0%	0	0	1	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	3	0%	0	0	3	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	April 2011	1	12	8%	0.2764	5	61	8%	0.02	(1.27)
	March 2011	2	14	14%	0.3499	7	53	13%	0.11	(1.16)
	February 2011	0	11	0%	0	12	52	23%	-1.65	(2.00)
	January 2011	2	13	15%	0.3608	8	73	11%	0.47	(0.95)
	December 2010	0	10	0%	0	4	78	5%	-0.69	(1.42)
	November 2010	2	17	12%	0.3222	14	111	13%	-0.10	(1.06)
	October 2010	4	14	29%	0.4518	9	58	16%	1.21	(0.53)
	September 2010	0	12	0%	0	11	68	16%	-1.40	(1.85)
	August 2010	6	17	35%	0.4779	2	61	3%	6.56	0.88
	July 2010	1	17	6%	0.2353	5	50	10%	-0.49	(1.30)
	June 2010	3	15	20%	0.4	10	80	13%	0.81	(0.74)
MR-7E Repair Repeat Report Rate	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	April 2011	0	2	0%	0	5	61	8%	-0.42	(1.25)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	12	52	23%	-0.54	(1.33)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	4	78	5%	-0.23	(1.14)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	2	50%	0.5	5	50	10%	1.85	(0.53)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	April 2011	4	20	20%	0.4	159	1522	10%	1.39	(0.38)
	March 2011	0	10	0%	0	166	1729	10%	-1.03	(1.62)
	February 2011	2	27	7%	0.2619	135	1523	9%	-0.26	(1.16)
	January 2011	2	25	8%	0.2713	235	2241	10%	-0.40	(1.25)
	December 2010	3	40	8%	0.2634	271	2544	11%	-0.64	(1.39)
	November 2010	3	33	9%	0.2875	237	2140	11%	-0.36	(1.22)

	October 2010	2	20	10%	0.3	197	1836	11%	-0.10	(1.06)
	September 2010	0	19	0%	0	221	2021	11%	-1.52	(1.92)
	August 2010	0	18	0%	0	201	2052	10%	-1.39	(1.85)
	July 2010	0	26	0%	0	215	1888	11%	-1.82	(2.10)
	June 2010	0	15	0%	0	250	2370	11%	-1.33	(1.81)
MR-7E Repair Repeat Report Rate	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	1	0%	0.00	0.00
	December 2010	1	2	50%	0.5	0	1	0%	0.00	(1.26)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	1	2	50%	-1.00	(1.61)
	August 2010	1	1	100%	0	0	1	0%	0.00	(1.00)
	July 2010	0	1	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	0	3	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	May 2011	1	97	1%	0.101	10	2860	0%	1.12	(0.69)
	April 2011	0	100	0%	0	20	2913	1%	-0.82	(1.50)
	March 2011	0	114	0%	0	9	3324	0%	-0.55	(1.33)
	February 2011	0	111	0%	0	6	3441	0%	-0.43	(1.26)
	January 2011	0	110	0%	0	10	3456	0%	-0.56	(1.34)
	December 2010	0	111	0%	0	6	3511	0%	-0.43	(1.26)
	November 2010	0	111	0%	0	10	3541	0%	-0.55	(1.34)
	October 2010	1	105	1%	0.0971	11	3598	0%	1.18	(0.67)
	September 2010	0	104	0%	0	16	3639	0%	-0.67	(1.41)
	August 2010	1	105	1%	0.0971	14	3671	0%	0.94	(0.76)
	July 2010	0	110	0%	0	9	3711	0%	-0.51	(1.31)
	June 2010	0	122	0%	0	9	3757	0%	-0.53	(1.32)
MR-8 Trouble Rate Business Parity	May 2011	8	2058	0%	0.0622	1184	253224	0%	-0.52	(1.32)
	April 2011	5	2060	0%	0.0492	1103	255486	0%	-1.30	(1.79)
	March 2011	8	2072	0%	0.062	1330	257694	1%	-0.82	(1.50)
	February 2011	4	2078	0%	0.0438	1086	259877	0%	-1.59	(1.96)
	January 2011	8	2065	0%	0.0621	1451	262152	1%	-1.01	(1.62)
	December 2010	9	2056	0%	0.066	1524	264707	1%	-0.82	(1.50)
	November 2010	5	2067	0%	0.0491	1354	267188	1%	-1.69	(2.03)
	October 2010	9	2079	0%	0.0657	1284	272707	0%	-0.25	(1.15)
	September 2010	13	2079	1%	0.0788	1339	274744	0%	0.90	(0.45)
	August 2010	6	2108	0%	0.0533	1236	277305	0%	-1.11	(1.67)
	July 2010	7	2118	0%	0.0574	1311	280915	0%	-0.92	(1.56)
	June 2010	6	2140	0%	0.0529	1485	283330	1%	-1.56	(1.95)
MR-8 Trouble Rate Centrex Parity	May 2011	0	235	0%	0	31	35064	0%	-0.45	(1.28)
	April 2011	0	237	0%	0	38	35459	0%	-0.50	(1.31)
	March 2011	0	237	0%	0	36	36053	0%	-0.49	(1.29)
	February 2011	0	238	0%	0	37	36520	0%	-0.49	(1.30)
	January 2011	0	238	0%	0	41	36687	0%	-0.51	(1.31)
	December 2010	0	238	0%	0	54	36985	0%	-0.59	(1.36)
	November 2010	1	241	0%	0.0643	45	37789	0%	1.33	(0.60)
	October 2010	0	245	0%	0	38	38440	0%	-0.49	(1.30)

	Month									
	September 2010	0	245	0%	0	40	39946	0%	-0.49	(1.30)
	August 2010	0	245	0%	0	42	40374	0%	-0.50	(1.31)
	July 2010	0	246	0%	0	49	40439	0%	-0.54	(1.33)
	June 2010	1	248	0%	0.0634	54	40505	0%	1.16	(0.66)
MR-8 Trouble Rate Centrex 21 Parity	May 2011	0	573	0%	0	15	5999	0%	-1.15	(1.70)
	April 2011	1	577	0%	0.0416	18	6293	0%	-0.49	(1.30)
	March 2011	2	581	0%	0.0586	29	6429	0%	-0.37	(1.22)
	February 2011	1	588	0%	0.0412	13	6564	0%	-0.15	(1.09)
	January 2011	1	587	0%	0.0412	20	6723	0%	-0.54	(1.33)
	December 2010	0	592	0%	0	25	6884	0%	-1.41	(1.86)
	November 2010	0	601	0%	0	20	7304	0%	-1.23	(1.75)
	October 2010	1	613	0%	0.0404	18	7638	0%	-0.36	(1.22)
	September 2010	3	611	0%	0.0699	14	7863	0%	1.77	0.07
	August 2010	1	616	0%	0.0403	26	7978	0%	-0.69	(1.42)
	July 2010	2	626	0%	0.0564	29	8149	0%	-0.15	(1.09)
	June 2010	3	665	0%	0.067	22	8292	0%	0.90	(0.46)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	May 2011	0	76	0%	0	0	0	0%	0.00	0.00
	April 2011	0	77	0%	0	0	0	0%	0.00	0.00
	March 2011	0	92	0%	0	0	0	0%	0.00	0.00
	February 2011	0	90	0%	0	0	0	0%	0.00	0.00
	January 2011	0	89	0%	0	0	0	0%	0.00	0.00
	December 2010	0	87	0%	0	0	0	0%	0.00	0.00
	November 2010	0	82	0%	0	0	0	0%	0.00	0.00
	October 2010	0	77	0%	0	0	0	0%	0.00	0.00
	September 2010	1	77	1%	0.1132	0	0	0%	0.00	0.00
	August 2010	0	77	0%	0	0	0	0%	0.00	0.00
	July 2010	0	77	0%	0	0	0	0%	0.00	0.00
	June 2010	0	77	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	May 2011	1	19	5%	0.2233	0	0	0%	0.00	0.00
	April 2011	0	19	0%	0	0	0	0%	0.00	0.00
	March 2011	0	25	0%	0	0	0	0%	0.00	0.00
	February 2011	0	25	0%	0	0	0	0%	0.00	0.00
	January 2011	0	25	0%	0	0	0	0%	0.00	0.00
	December 2010	0	25	0%	0	0	0	0%	0.00	0.00
	November 2010	0	27	0%	0	0	0	0%	0.00	0.00
	October 2010	0	27	0%	0	0	0	0%	0.00	0.00
	September 2010	0	27	0%	0	0	0	0%	0.00	0.00
	August 2010	0	29	0%	0	0	0	0%	0.00	0.00
	July 2010	0	29	0%	0	0	0	0%	0.00	0.00
	June 2010	0	29	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	May 2011	1	346	0%	0.0537	142	25375	1%	-0.67	(1.41)
	April 2011	1	346	0%	0.0537	101	25658	0%	-0.31	(1.19)
	March 2011	0	532	0%	0	126	27893	0%	-1.54	(1.94)
	February 2011	0	538	0%	0	138	28286	0%	-1.61	(1.98)
	January 2011	1	540	0%	0.043	107	28743	0%	-0.71	(1.43)
	December 2010	0	540	0%	0	158	29030	1%	-1.70	(2.04)
	November 2010	0	541	0%	0	163	29314	1%	-1.72	(2.05)
	October 2010	0	537	0%	0	122	29639	0%	-1.48	(1.90)
	September 2010	0	538	0%	0	121	29763	0%	-1.47	(1.89)

	August 2010	0	538	0%	0	111	30129	0%	-1.40	(1.85)
	July 2010	0	538	0%	0	116	30921	0%	-1.41	(1.86)
	June 2010	0	540	0%	0	157	32674	0%	-1.60	(1.97)
MR-8 Trouble Rate DS1 Parity	May 2011	0	28	0%	0	89	8047	1%	-0.56	(1.34)
	April 2011	1	25	4%	0.196	113	8125	1%	1.11	(0.68)
	March 2011	0	32	0%	0	111	8834	1%	-0.64	(1.39)
	February 2011	0	33	0%	0	117	8938	1%	-0.66	(1.40)
	January 2011	0	34	0%	0	145	9070	2%	-0.74	(1.45)
	December 2010	1	33	3%	0.1714	149	9183	2%	0.64	(0.88)
	November 2010	3	32	9%	0.2915	194	9298	2%	2.88	0.15
	October 2010	2	38	5%	0.2233	114	9498	1%	2.30	(0.14)
	September 2010	1	34	3%	0.169	156	9582	2%	0.60	(0.89)
	August 2010	1	37	3%	0.1622	130	9637	1%	0.71	(0.84)
	July 2010	1	39	3%	0.1581	96	9703	1%	0.99	(0.72)
	June 2010	3	41	7%	0.2604	130	9756	1%	3.33	0.28
MR-8 Trouble Rate DS3 Parity	May 2011	0	4	0%	0	3	1307	0%	-0.10	(1.06)
	April 2011	0	3	0%	0	4	1309	0%	-0.10	(1.06)
	March 2011	0	4	0%	0	5	1664	0%	-0.11	(1.07)
	February 2011	0	3	0%	0	6	1667	0%	-0.10	(1.06)
	January 2011	0	3	0%	0	5	1695	0%	-0.09	(1.06)
	December 2010	0	3	0%	0	4	1692	0%	-0.08	(1.05)
	November 2010	0	3	0%	0	1	1696	0%	-0.04	(1.03)
	October 2010	0	3	0%	0	4	1704	0%	-0.08	(1.05)
	September 2010	0	3	0%	0	2	1698	0%	-0.06	(1.04)
	August 2010	0	3	0%	0	3	1704	0%	-0.07	(1.04)
	July 2010	0	3	0%	0	3	1715	0%	-0.07	(1.04)
	June 2010	0	3	0%	0	1	1720	0%	-0.04	(1.03)
MR-8 Trouble Rate E911 Parity	May 2011	0	1006	0%	0	5	3324	0%	-1.08	(1.66)
	April 2011	0	1002	0%	0	7	3529	0%	-1.25	(1.76)
	March 2011	2	1218	0%	0.0405	2	3886	0%	1.51	(0.08)
	February 2011	2	1216	0%	0.0405	6	3817	0%	0.06	(0.97)
	January 2011	1	1216	0%	0.0287	3	3985	0%	0.08	(0.95)
	December 2010	0	1216	0%	0	8	4015	0%	-1.37	(1.83)
	November 2010	0	1214	0%	0	8	4014	0%	-1.36	(1.83)
	October 2010	1	1216	0%	0.0287	11	4126	0%	-1.10	(1.67)
	September 2010	1	1213	0%	0.0287	5	3819	0%	-0.41	(1.25)
	August 2010	0	1213	0%	0	7	3848	0%	-1.30	(1.79)
	July 2010	2	1207	0%	0.0407	6	3725	0%	0.03	(0.98)
	June 2010	1	1207	0%	0.0288	5	3623	0%	-0.45	(1.27)
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	May 2011	0	48	0%	0	0	0	0%	0.00	0.00
	April 2011	0	47	0%	0	0	0	0%	0.00	0.00
	March 2011	0	50	0%	0	0	0	0%	0.00	0.00
	February 2011	1	50	2%	0.14	0	0	0%	0.00	0.00
	January 2011	0	50	0%	0	0	0	0%	0.00	0.00
	December 2010	0	50	0%	0	0	0	0%	0.00	0.00
	November 2010	0	49	0%	0	0	0	0%	0.00	0.00
	October 2010	0	49	0%	0	0	0	0%	0.00	0.00
	September 2010	0	49	0%	0	0	0	0%	0.00	0.00
	August 2010	1	49	2%	0.1414	0	0	0%	0.00	0.00

	July 2010	0	51	0%	0	0	0	0%	0.00	0.00
	June 2010	0	56	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended	May 2011	59	3531	2%	0.1282	89	8048	1%	2.68	0.63
Loops - DS1 Capable Parity	April 2011	83	3548	2%	0.1511	113	8126	1%	4.03	1.45
	March 2011	60	3419	2%	0.1313	111	8835	1%	2.22	0.35
	February 2011	57	3369	2%	0.129	117	8939	1%	1.67	0.01
	January 2011	60	3349	2%	0.1326	145	9071	2%	0.76	(0.54)
	December 2010	63	3303	2%	0.1368	149	9184	2%	1.11	(0.32)
	November 2010	66	3286	2%	0.1403	194	9299	2%	-0.27	(1.16)
	October 2010	65	3266	2%	0.1397	114	9499	1%	3.58	1.17
	September 2010	73	3227	2%	0.1487	156	9583	2%	2.46	0.50
	August 2010	52	3194	2%	0.1266	130	9638	1%	1.19	(0.28)
	July 2010	42	3166	1%	0.1144	96	9704	1%	1.67	0.01
	June 2010	69	3148	2%	0.1464	130	9757	1%	3.66	1.22
MR-8 Trouble Rate Enhanced Extended	May 2011	0	43	0%	0	0	0	0%	0.00	0.00
Loops - DS3 Capable Diagnostic	April 2011	1	45	2%	0.1474	0	0	0%	0.00	0.00
	March 2011	1	41	2%	0.1543	0	0	0%	0.00	0.00
	February 2011	0	42	0%	0	0	0	0%	0.00	0.00
	January 2011	0	43	0%	0	0	0	0%	0.00	0.00
	December 2010	1	43	2%	0.1507	0	0	0%	0.00	0.00
	November 2010	0	42	0%	0	0	0	0%	0.00	0.00
	October 2010	0	42	0%	0	0	0	0%	0.00	0.00
	September 2010	1	42	2%	0.1525	0	0	0%	0.00	0.00
	August 2010	0	43	0%	0	0	0	0%	0.00	0.00
	July 2010	1	43	2%	0.1507	0	0	0%	0.00	0.00
	June 2010	0	42	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Frame Relay Parity	May 2011	0	4	0%	0	6	992	1%	-0.16	(1.09)
	April 2011	0	4	0%	0	4	1007	0%	-0.13	(1.08)
	March 2011	0	4	0%	0	5	1129	0%	-0.13	(1.08)
	February 2011	0	4	0%	0	5	1155	0%	-0.13	(1.08)
	January 2011	0	4	0%	0	7	1190	1%	-0.15	(1.09)
	December 2010	0	4	0%	0	18	1205	1%	-0.25	(1.15)
	November 2010	0	4	0%	0	12	1236	1%	-0.20	(1.12)
	October 2010	0	4	0%	0	5	1264	0%	-0.13	(1.08)
	September 2010	0	4	0%	0	7	1292	1%	-0.15	(1.09)
	August 2010	0	4	0%	0	9	1334	1%	-0.16	(1.10)
	July 2010	0	4	0%	0	6	1351	0%	-0.13	(1.08)
	June 2010	0	4	0%	0	7	1363	1%	-0.14	(1.09)
MR-8 Trouble Rate ISDN Primary Parity	May 2011	0	51	0%	0	53	95869	0%	-0.17	(1.10)
	April 2011	0	51	0%	0	44	95800	0%	-0.15	(1.09)
	March 2011	0	51	0%	0	59	104583	0%	-0.17	(1.10)
	February 2011	1	51	2%	0.1386	49	104072	0%	6.30	0.20
	January 2011	0	51	0%	0	54	103521	0%	-0.16	(1.10)
	December 2010	0	51	0%	0	68	103172	0%	-0.18	(1.11)
	November 2010	0	51	0%	0	56	103104	0%	-0.17	(1.10)
	October 2010	0	51	0%	0	73	103129	0%	-0.19	(1.12)
	September 2010	0	51	0%	0	61	103162	0%	-0.17	(1.11)
	August 2010	0	51	0%	0	44	102819	0%	-0.15	(1.09)
	July 2010	0	63	0%	0	56	102602	0%	-0.19	(1.11)

	June 2010	0	63	0%	0	51	102423	0%	-0.18	(1.11)
MR-8 Trouble Rate Line Sharing Parity	May 2011	2	1033	0%	0.044	7967	937865	1%	-2.30	(2.40)
	April 2011	4	1051	0%	0.0616	7428	947071	1%	-1.48	(1.90)
	March 2011	2	1083	0%	0.0429	9072	957443	1%	-2.59	(2.57)
	February 2011	1	1102	0%	0.0301	7547	965561	1%	-2.60	(2.58)
	January 2011	0	1136	0%	0	10764	975528	1%	-3.56	(3.16)
	December 2010	3	1157	0%	0.0509	12630	986475	1%	-3.09	(2.88)
	November 2010	1	1199	0%	0.0289	11022	996719	1%	-3.38	(3.06)
	October 2010	0	1230	0%	0	9046	1010778	1%	-3.33	(3.02)
	September 2010	2	1256	0%	0.0399	9395	1022440	1%	-2.82	(2.71)
	August 2010	0	1282	0%	0	8748	1035380	1%	-3.30	(3.01)
	July 2010	4	1315	0%	0.0551	9047	1048642	1%	-2.19	(2.33)
	June 2010	4	1348	0%	0.0544	10008	1060933	1%	-2.45	(2.49)
MR-8 Trouble Rate Line Splitting Parity	May 2011	3	106	3%	0.1658	7967	937865	1%	2.22	(0.07)
	April 2011	2	111	2%	0.133	7428	947071	1%	1.22	(0.52)
	March 2011	2	116	2%	0.1302	9072	957443	1%	0.86	(0.68)
	February 2011	0	115	0%	0	7547	965561	1%	-0.95	(1.58)
	January 2011	2	119	2%	0.1285	10764	975528	1%	0.60	(0.81)
	December 2010	0	121	0%	0	12630	986475	1%	-1.25	(1.76)
	November 2010	5	123	4%	0.1975	11022	996719	1%	3.14	0.37
	October 2010	0	125	0%	0	9046	1010778	1%	-1.06	(1.65)
	September 2010	0	131	0%	0	9395	1022440	1%	-1.10	(1.67)
	August 2010	0	137	0%	0	8748	1035380	1%	-1.08	(1.66)
	July 2010	1	143	1%	0.0833	9047	1048642	1%	-0.21	(1.13)
	June 2010	0	143	0%	0	10008	1060933	1%	-1.17	(1.71)
MR-8 Trouble Rate LIS Trunk Parity	May 2011	0	112488	0%	0	0	103895	0%	0.00	0.00
	April 2011	2	112911	0%	0.0042	0	104295	0%	0.00	0.00
	March 2011	2	114857	0%	0.0042	0	113749	0%	0.00	0.00
	February 2011	1	115961	0%	0.0029	0	114806	0%	0.00	0.00
	January 2011	2	115961	0%	0.0042	1	114950	0%	0.70	(0.58)
	December 2010	1	117065	0%	0.0029	0	116837	0%	0.00	0.00
	November 2010	4	117353	0%	0.0058	2	118685	0%	1.02	(0.38)
	October 2010	1	123041	0%	0.0029	0	120111	0%	0.00	0.00
	September 2010	1	123065	0%	0.0029	3	119895	0%	-0.83	(1.51)
	August 2010	5	122322	0%	0.0064	2	120045	0%	1.46	(0.11)
	July 2010	1	122321	0%	0.0029	0	119987	0%	0.00	0.00
	June 2010	4	123425	0%	0.0057	3	120251	0%	0.37	(0.78)
MR-8 Trouble Rate PBX Parity	May 2011	1	474	0%	0.0459	2	26863	0%	5.09	(0.01)
	April 2011	0	471	0%	0	18	27265	0%	-0.55	(1.34)
	March 2011	1	494	0%	0.0449	16	28533	0%	1.36	(0.60)
	February 2011	1	503	0%	0.0445	10	28793	0%	1.96	0.19
	January 2011	0	503	0%	0	15	29129	0%	-0.50	(1.31)
	December 2010	0	513	0%	0	15	29458	0%	-0.51	(1.31)
	November 2010	0	515	0%	0	12	29935	0%	-0.45	(1.27)
	October 2010	2	515	0%	0.0622	13	30974	0%	3.81	1.31
	September 2010	2	515	0%	0.0622	14	31549	0%	3.68	1.24
	August 2010	1	527	0%	0.0435	22	31963	0%	1.05	(0.36)
	July 2010	1	528	0%	0.0435	14	32612	0%	1.61	(0.02)
	June 2010	2	558	0%	0.0598	16	33464	0%	3.33	1.02

MR-8 Trouble Rate Residence Parity	May 2011	1	255	0%	0.0625	6783	684641	1%	-0.96	(1.59)
	April 2011	1	252	0%	0.0629	6325	691585	1%	-0.86	(1.52)
	March 2011	6	241	2%	0.1558	7742	699749	1%	2.05	(0.02)
	February 2011	1	243	0%	0.064	6461	705684	1%	-0.82	(1.50)
	January 2011	2	235	1%	0.0919	9313	713376	1%	-0.61	(1.37)
	December 2010	0	247	0%	0	11106	721768	2%	-1.96	(2.19)
	November 2010	2	256	1%	0.088	9668	729531	1%	-0.76	(1.46)
	October 2010	2	273	1%	0.0853	7762	738071	1%	-0.52	(1.31)
	September 2010	3	297	1%	0.1	8056	747696	1%	-0.11	(1.07)
	August 2010	1	302	0%	0.0574	7512	758075	1%	-1.16	(1.70)
	July 2010	2	318	1%	0.0791	7736	767727	1%	-0.68	(1.41)
	June 2010	3	336	1%	0.0941	8523	777603	1%	-0.36	(1.22)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	May 2011	0	3	0%	0	0	0	0%	0.00	0.00
	April 2011	0	3	0%	0	0	0	0%	0.00	0.00
	March 2011	0	9	0%	0	0	0	0%	0.00	0.00
	February 2011	0	9	0%	0	0	0	0%	0.00	0.00
	January 2011	0	9	0%	0	0	0	0%	0.00	0.00
	December 2010	0	9	0%	0	0	0	0%	0.00	0.00
	November 2010	0	10	0%	0	0	0	0%	0.00	0.00
	October 2010	0	10	0%	0	0	0	0%	0.00	0.00
	September 2010	0	10	0%	0	0	0	0%	0.00	0.00
	August 2010	0	10	0%	0	0	0	0%	0.00	0.00
	July 2010	0	10	0%	0	0	0	0%	0.00	0.00
	June 2010	0	11	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate UDIT Above DS1 Level Parity	May 2011	0	109	0%	0	3	1307	0%	-0.48	(1.29)
	April 2011	1	108	1%	0.0958	4	1309	0%	1.12	(0.73)
	March 2011	2	122	2%	0.127	5	1664	0%	2.61	(0.14)
	February 2011	1	122	1%	0.0902	6	1667	0%	0.82	(0.83)
	January 2011	4	121	3%	0.1788	5	1695	0%	5.90	0.77
	December 2010	0	122	0%	0	4	1692	0%	-0.52	(1.32)
	November 2010	0	124	0%	0	1	1696	0%	-0.26	(1.16)
	October 2010	1	136	1%	0.0854	4	1704	0%	1.16	(0.71)
	September 2010	1	137	1%	0.0851	2	1698	0%	2.01	(0.51)
	August 2010	0	136	0%	0	3	1704	0%	-0.47	(1.29)
	July 2010	0	134	0%	0	3	1715	0%	-0.47	(1.28)
	June 2010	1	134	1%	0.0861	1	1720	0%	3.18	(0.34)
MR-8 Trouble Rate UDIT DS1 Parity	May 2011	1	114	1%	0.0932	89	8047	1%	-0.23	(1.14)
	April 2011	1	114	1%	0.0932	113	8125	1%	-0.46	(1.28)
	March 2011	0	120	0%	0	111	8834	1%	-1.23	(1.75)
	February 2011	0	120	0%	0	117	8938	1%	-1.25	(1.76)
	January 2011	0	122	0%	0	145	9070	2%	-1.40	(1.85)
	December 2010	0	125	0%	0	149	9183	2%	-1.43	(1.87)
	November 2010	0	127	0%	0	194	9298	2%	-1.63	(1.99)
	October 2010	0	127	0%	0	114	9498	1%	-1.23	(1.75)
	September 2010	0	127	0%	0	156	9582	2%	-1.44	(1.88)
	August 2010	0	130	0%	0	130	9637	1%	-1.32	(1.81)
	July 2010	0	127	0%	0	96	9703	1%	-1.12	(1.68)
	June 2010	0	127	0%	0	130	9756	1%	-1.30	(1.79)
MR-8 Trouble Rate Unbundled Loop - 2	May 2011	49	12110	0%	0.0635	10	2847	0%	0.43	(0.74)

Wire Non-Loaded Parity	April 2011	51	12002	0%	0.065	20	2900	1%	-1.55	(1.94)
	March 2011	43	14738	0%	0.0539	9	3311	0%	0.20	(0.88)
	February 2011	41	14703	0%	0.0527	6	3428	0%	1.31	(0.20)
	January 2011	49	14598	0%	0.0578	10	3443	0%	0.44	(0.73)
	December 2010	48	14543	0%	0.0574	6	3498	0%	2.03	0.24
	November 2010	57	14525	0%	0.0625	10	3528	0%	1.09	(0.34)
	October 2010	47	14568	0%	0.0567	11	3580	0%	0.15	(0.91)
	September 2010	38	14601	0%	0.0509	16	3621	0%	-1.47	(1.90)
	August 2010	43	14704	0%	0.054	14	3653	0%	-0.79	(1.48)
	July 2010	40	14750	0%	0.052	9	3693	0%	0.30	(0.82)
	June 2010	47	14803	0%	0.0563	9	3738	0%	0.86	(0.48)
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	May 2011	0	63	0%	0	89	8047	1%	-0.84	(1.51)
	April 2011	0	68	0%	0	113	8125	1%	-0.98	(1.59)
	March 2011	0	85	0%	0	111	8834	1%	-1.04	(1.63)
	February 2011	0	90	0%	0	117	8938	1%	-1.09	(1.66)
	January 2011	1	91	1%	0.1043	145	9070	2%	-0.38	(1.23)
	December 2010	0	92	0%	0	149	9183	2%	-1.23	(1.75)
	November 2010	0	93	0%	0	194	9298	2%	-1.40	(1.85)
	October 2010	0	94	0%	0	114	9498	1%	-1.06	(1.65)
	September 2010	0	94	0%	0	156	9582	2%	-1.24	(1.75)
	August 2010	0	98	0%	0	130	9637	1%	-1.15	(1.70)
	July 2010	1	99	1%	0.1	96	9703	1%	0.02	(1.20)
	June 2010	0	103	0%	0	130	9756	1%	-1.17	(1.71)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	May 2011	22	4536	0%	0.0695	10	2847	0%	0.95	(0.43)
	April 2011	23	4399	1%	0.0721	20	2900	1%	-0.84	(1.51)
	March 2011	23	4274	1%	0.0732	9	3311	0%	2.21	0.34
	February 2011	31	4114	1%	0.0865	6	3428	0%	5.98	2.64
	January 2011	20	3971	1%	0.0708	10	3443	0%	1.70	0.03
	December 2010	25	3836	1%	0.0805	6	3498	0%	4.96	2.02
	November 2010	16	3682	0%	0.0658	10	3528	0%	1.21	(0.27)
	October 2010	23	3582	1%	0.0799	11	3580	0%	2.56	0.56
	September 2010	20	3433	1%	0.0761	16	3621	0%	0.89	(0.46)
	August 2010	27	3244	1%	0.0909	14	3653	0%	3.01	0.83
	July 2010	18	3065	1%	0.0764	9	3693	0%	2.85	0.73
	June 2010	15	2894	1%	0.0718	9	3738	0%	2.29	0.39
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	May 2011	84	6920	1%	0.1095	89	8048	1%	0.63	(0.62)
	April 2011	70	6953	1%	0.0998	113	8126	1%	-2.01	(2.22)
	March 2011	96	6845	1%	0.1176	111	8835	1%	0.81	(0.50)
	February 2011	79	6891	1%	0.1065	117	8939	1%	-0.89	(1.54)
	January 2011	92	6922	1%	0.1145	145	9071	2%	-1.35	(1.82)
	December 2010	97	6970	1%	0.1171	149	9184	2%	-1.15	(1.70)
	November 2010	94	6949	1%	0.1155	194	9299	2%	-3.24	(2.97)
	October 2010	103	6994	1%	0.1205	114	9499	1%	1.59	(0.03)
	September 2010	107	6994	2%	0.1227	156	9583	2%	-0.49	(1.30)
	August 2010	89	6988	1%	0.1121	130	9638	1%	-0.42	(1.25)
	July 2010	91	6975	1%	0.1135	96	9704	1%	2.03	0.23
	June 2010	88	7029	1%	0.1112	130	9757	1%	-0.45	(1.27)
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	May 2011	1	219	0%	0.0674	89	8036	1%	-0.91	(1.55)
	April 2011	3	225	1%	0.1147	113	8114	1%	-0.07	(1.05)

	Month									
	March 2011	0	234	0%	0	111	8821	1%	-1.70	(2.04)
	February 2011	2	235	1%	0.0919	117	8925	1%	-0.61	(1.37)
	January 2011	1	239	0%	0.0645	145	9057	2%	-1.44	(1.87)
	December 2010	1	241	0%	0.0643	149	9170	2%	-1.47	(1.89)
	November 2010	1	244	0%	0.0639	194	9285	2%	-1.81	(2.10)
	October 2010	2	250	1%	0.0891	114	9485	1%	-0.58	(1.35)
	September 2010	2	258	1%	0.0877	156	9569	2%	-1.07	(1.65)
	August 2010	0	268	0%	0	130	9624	1%	-1.89	(2.15)
	July 2010	3	268	1%	0.1052	96	9690	1%	0.21	(1.00)
	June 2010	0	268	0%	0	130	9743	1%	-1.88	(2.14)
MR-8 Trouble Rate Unbundled Loop Analog Parity	May 2011	161	53736	0%	0.0547	7967	937873	1%	-13.51	(9.21)
	April 2011	145	54053	0%	0.0517	7428	947079	1%	-13.23	(9.04)
	March 2011	228	61013	0%	0.061	9072	957451	1%	-14.19	(9.62)
	February 2011	138	61598	0%	0.0473	7547	965569	1%	-15.24	(10.26)
	January 2011	195	62151	0%	0.0559	10764	975536	1%	-18.27	(12.11)
	December 2010	265	62449	0%	0.065	12630	986483	1%	-18.45	(12.22)
	November 2010	165	62726	0%	0.0512	11022	996727	1%	-19.58	(12.90)
	October 2010	172	63000	0%	0.0522	9046	1010786	1%	-16.08	(10.78)
	September 2010	173	62680	0%	0.0525	9395	1022447	1%	-16.37	(10.95)
	August 2010	167	62898	0%	0.0515	8748	1035387	1%	-15.41	(10.37)
	July 2010	171	62849	0%	0.0521	9047	1048648	1%	-15.55	(10.45)
	June 2010	182	62741	0%	0.0538	10008	1060939	1%	-16.45	(11.00)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	May 2011	4	340	1%	0.1078	10	2847	0%	2.43	(0.02)
	April 2011	1	346	0%	0.0537	20	2900	1%	-0.85	(1.52)
	March 2011	1	362	0%	0.0525	9	3311	0%	0.02	(1.23)
	February 2011	1	376	0%	0.0515	6	3428	0%	0.40	(1.03)
	January 2011	4	385	1%	0.1014	10	3443	0%	2.59	0.03
	December 2010	7	397	2%	0.1316	6	3498	0%	7.26	1.25
	November 2010	2	407	0%	0.0699	10	3528	0%	0.75	(0.78)
	October 2010	1	417	0%	0.0489	11	3580	0%	-0.24	(1.14)
	September 2010	2	428	0%	0.0682	16	3621	0%	0.07	(1.13)
	August 2010	6	441	1%	0.1158	14	3653	0%	3.14	0.31
	July 2010	3	451	1%	0.0813	9	3693	0%	1.71	(0.33)
	June 2010	2	460	0%	0.0658	9	3738	0%	0.80	(0.75)
MR-8 Trouble Rate UNE - P (POTS) Parity	May 2011	0	14	0%	0	7967	937865	1%	-0.35	(1.21)
	April 2011	0	14	0%	0	7428	947071	1%	-0.33	(1.20)
	March 2011	0	21	0%	0	9072	957443	1%	-0.45	(1.27)
	February 2011	5	23	22%	0.4125	7547	965561	1%	11.41	1.91
	January 2011	0	59	0%	0	10764	975528	1%	-0.81	(1.49)
	December 2010	47	8176	1%	0.0756	12630	986475	1%	-5.65	(4.44)
	November 2010	33	8291	0%	0.063	11022	996719	1%	-6.14	(4.73)
	October 2010	36	8435	0%	0.0652	9046	1010778	1%	-4.55	(3.76)
	September 2010	38	8503	0%	0.0667	9395	1022440	1%	-4.54	(3.76)
	August 2010	29	8651	0%	0.0578	8748	1035380	1%	-5.16	(4.14)
	July 2010	46	8694	1%	0.0725	9047	1048642	1%	-3.35	(3.04)
	June 2010	30	8839	0%	0.0582	10008	1060933	1%	-5.85	(4.56)
MR-8 Trouble Rate UNE P (Centrex 21) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00

	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	3	325	1%	0.0956	25	6884	0%	1.64	(0.32)
	November 2010	2	326	1%	0.0781	20	7304	0%	1.15	(0.57)
	October 2010	2	328	1%	0.0778	18	7638	0%	1.37	(0.48)
	September 2010	0	347	0%	0	14	7863	0%	-0.77	(1.47)
	August 2010	0	352	0%	0	26	7978	0%	-1.05	(1.64)
	July 2010	0	361	0%	0	29	8149	0%	-1.11	(1.68)
	June 2010	0	375	0%	0	22	8292	0%	-0.98	(1.59)
MR-8 Trouble Rate UNE P (Centrex) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	659	0%	0.0389	54	36985	0%	0.04	(0.98)
	November 2010	1	669	0%	0.0386	45	37789	0%	0.23	(0.86)
	October 2010	0	675	0%	0	38	38440	0%	-0.81	(1.49)
	September 2010	2	698	0%	0.0535	40	39946	0%	1.54	(0.06)
	August 2010	2	713	0%	0.0529	42	40374	0%	1.45	(0.12)
	July 2010	1	731	0%	0.037	49	40439	0%	0.12	(0.93)
	June 2010	0	741	0%	0	54	40505	0%	-0.99	(1.60)
MR-9A Repair Appointments Met Business Parity	May 2011	3	4	75%	0.433	735	847	87%	0.69	(0.90)
	April 2011	3	3	100%	0	682	787	87%	-0.68	(1.41)
	March 2011	5	5	100%	0	847	948	89%	-0.77	(1.47)
	February 2011	2	2	100%	0	694	771	90%	-0.47	(1.29)
	January 2011	4	5	80%	0.4	916	1032	89%	0.62	(0.93)
	December 2010	4	6	67%	0.4714	971	1083	90%	1.84	(0.30)
	November 2010	3	3	100%	0	899	963	93%	-0.46	(1.28)
	October 2010	8	8	100%	0	825	878	94%	-0.71	(1.43)
	September 2010	7	11	64%	0.481	872	957	91%	3.19	0.35
	August 2010	5	5	100%	0	792	857	92%	-0.64	(1.39)
	July 2010	5	6	83%	0.3727	831	911	91%	0.68	(0.89)
	June 2010	1	3	33%	0.4714	868	1005	86%	2.67	(0.01)
MR-9A Repair Appointments Met Centrex Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0	30	37	81%	-0.48	(1.29)
MR-9A Repair Appointments Met Centrex 21 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	9	13	69%	-0.64	(1.39)
	March 2011	2	2	100%	0	20	23	87%	-0.53	(1.32)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0	10	10	100%	0.00	0.00
	August 2010	0	1	0%	0	17	20	85%	2.32	(0.47)
	July 2010	1	1	100%	0	21	24	88%	-0.37	(1.23)
	June 2010	3	3	100%	0	15	17	88%	-0.58	(1.35)
MR-9A Repair Appointments Met PBX Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	2	50%	0.5	4	5	80%	0.90	(1.04)
MR-9A Repair Appointments Met Residence Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	5	5	100%	0	5098	5646	90%	-0.73	(1.45)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0	6105	6746	91%	-0.46	(1.28)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	6614	7129	93%	-0.28	(1.17)
	October 2010	2	2	100%	0	5318	5557	96%	-0.30	(1.18)
	September 2010	2	2	100%	0	5359	5641	95%	-0.32	(1.20)
	August 2010	1	1	100%	0	4850	5026	97%	-0.19	(1.12)
	July 2010	1	1	100%	0	5148	5414	95%	-0.23	(1.14)
	June 2010	2	2	100%	0	5411	5748	94%	-0.35	(1.21)
MR-9A Repair Appointments Met UNE - P (POTS) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	4	4	100%	0	4958	5373	92%	-0.58	(1.35)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	32	37	86%	0.3419	8430	9271	91%	0.94	(0.58)
	November 2010	25	25	100%	0	7513	8092	93%	-1.39	(1.84)
	October 2010	22	23	96%	0.2039	6143	6435	95%	-0.04	(1.03)
	September 2010	25	29	86%	0.3448	6231	6598	94%	1.93	(0.13)
	August 2010	18	18	100%	0	5642	5883	96%	-0.88	(1.53)
	July 2010	27	30	90%	0.3	5979	6325	95%	1.09	(0.54)
	June 2010	16	17	94%	0.2353	6279	6753	93%	-0.18	(1.11)
MR-9B Repair Appointments Met Business Parity	May 2011	1	2	50%	0.5	161	189	85%	1.39	(0.65)
	April 2011	1	1	100%	0	143	167	86%	-0.41	(1.25)
	March 2011	2	3	67%	0.4714	194	219	89%	1.19	(0.70)
	February 2011	1	2	50%	0.5	158	181	87%	1.57	(0.58)
	January 2011	0	1	0%	0	225	255	88%	2.73	(0.29)

	December 2010	2	3	67%	0.4714	238	290	82%	0.69	(0.93)
	November 2010	2	2	100%	0	208	238	87%	-0.53	(1.33)
	October 2010	1	1	100%	0	202	232	87%	-0.38	(1.23)
	September 2010	1	1	100%	0	195	230	85%	-0.42	(1.26)
	August 2010	1	1	100%	0	203	233	87%	-0.38	(1.23)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	2	2	100%	0	240	272	88%	-0.51	(1.31)
MR-9B Repair Appointments Met Centrex 21 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	4	4	100%	0.00	0.00
	January 2011	1	1	100%	0	4	4	100%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met PBX Parity	May 2011	1	1	100%	0	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	3	3	100%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met Residence Parity	May 2011	1	1	100%	0	1228	1319	93%	-0.27	(1.17)
	April 2011	1	1	100%	0	1109	1211	92%	-0.30	(1.18)
	March 2011	1	1	100%	0	1255	1374	91%	-0.31	(1.19)
	February 2011	1	1	100%	0	1136	1215	94%	-0.26	(1.16)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0	1703	1835	93%	-0.28	(1.17)
MR-9B Repair Appointments Met UNE - P (POTS) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	1294	1396	93%	3.56	(0.12)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	4	5	80%	0.4	2070	2361	88%	0.52	(0.97)

	November 2010	4	4	100%	0	1817	1992	91%	-0.62	(1.38)
	October 2010	3	4	75%	0.433	1551	1676	93%	1.33	(0.62)
	September 2010	5	5	100%	0	1726	1886	92%	-0.68	(1.41)
	August 2010	3	3	100%	0	1750	1910	92%	-0.52	(1.32)
	July 2010	9	9	100%	0	1614	1744	93%	-0.85	(1.52)
	June 2010	5	5	100%	0	1943	2107	92%	-0.65	(1.39)
MR-9C Repair Appointments Met Business Parity	May 2011	2	2	100%	0	145	148	98%	-0.20	(1.12)
	April 2011	1	1	100%	0	147	149	99%	-0.12	(1.07)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0	161	164	98%	-0.19	(1.12)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	149	152	98%	-0.14	(1.09)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	151	153	99%	-0.11	(1.07)
	June 2010	1	1	100%	0	203	208	98%	-0.16	(1.10)
MR-9C Repair Appointments Met Centrex Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	6	6	100%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met Centrex 21 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	4	4	100%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	3	3	100%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met PBX Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	1	1	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00

	Month									
	October 2010	2	2	100%	0	3	3	100%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met Residence Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	776	785	99%	-0.11	(1.07)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	738	759	97%	-0.17	(1.10)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	811	825	98%	-0.13	(1.08)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	5	5	100%	0	986	998	99%	-0.25	(1.15)
	November 2010	4	4	100%	0	927	938	99%	-0.22	(1.13)
	October 2010	9	9	100%	0	924	935	99%	-0.33	(1.20)
	September 2010	4	4	100%	0	887	911	97%	-0.33	(1.20)
	August 2010	7	8	88%	0.3307	926	955	97%	1.55	(0.54)
	July 2010	7	7	100%	0	962	978	98%	-0.34	(1.21)
	June 2010	8	8	100%	0	1126	1148	98%	-0.39	(1.24)
NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	May 2011	5	28632	0%	0.0012	1	16097	0%	45.52	26.67
	April 2011	3	28848	0%	0.0006	8	16097	0%	-15.76	(10.58)
	March 2011	6	28080	0%	0.0011	1	16097	0%	86.04	51.31
	February 2011	4	27552	0%	0.0008	6	16097	0%	-11.34	(7.90)
	January 2011	4	28032	0%	0.001	3	16097	0%	-4.08	(3.48)
	December 2010	6	27576	0%	0.0011	9	19953	0%	-8.90	(6.41)
	November 2010	8	26064	0%	0.0013	60	22993	0%	-29.66	(19.03)
	October 2010	7	31200	0%	0.0011	5	22993	0%	-0.97	(1.59)
	September 2010	3	29736	0%	0.0007	4	23041	0%	-8.54	(6.19)
	August 2010	3	28272	0%	0.0007	2	23041	0%	1.11	(0.32)
	July 2010	1	27624	0%	0.0005	2	21457	0%	-5.60	(4.40)
	June 2010	1	28416	0%	0.0004	4	16193	0%	-15.15	(10.21)
NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	May 2011	0	1956	0%	0	1	14347	0%	-7.02	(5.27)
	April 2011	0	1956	0%	0	0	14347	0%	-3.73	(3.27)
	March 2011	0	2172	0%	0	0	14347	0%	-6.45	(4.92)
	February 2011	0	2196	0%	0	1	14347	0%	-5.25	(4.19)
	January 2011	0	2220	0%	0.0007	1	14347	0%	11.09	5.74
	December 2010	0	2292	0%	0	1	14011	0%	-5.72	(4.48)
	November 2010	0	2100	0%	0	15	14011	0%	-6.70	(5.07)
	October 2010	0	2316	0%	0	4	14203	0%	-6.92	(5.20)

	Month									
	September 2010	0	2508	0%	0	2	14203	0%	-5.76	(4.50)
	August 2010	0	2340	0%	0	1	15739	0%	-4.76	(3.90)
	July 2010	0	2340	0%	0.0002	1	16915	0%	-1.18	(1.72)
	June 2010	0	2340	0%	0	1	16915	0%	-2.59	(2.57)
NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	May 2011	41	29256	0%	0.01	0	0	0%	0.00	0.00
	April 2011	33	29496	0%	0.0074	0	0	0%	0.00	0.00
	March 2011	21	28416	0%	0.0055	0	0	0%	0.00	0.00
	February 2011	36	28440	0%	0.007	0	0	0%	0.00	0.00
	January 2011	29	28608	0%	0.0063	0	0	0%	0.00	0.00
	December 2010	37	28440	0%	0.007	0	0	0%	0.00	0.00
	November 2010	110	27984	0%	0.0169	0	0	0%	0.00	0.00
	October 2010	32	31920	0%	0.0054	0	0	0%	0.00	0.00
	September 2010	28	29904	0%	0.0147	0	0	0%	0.00	0.00
	August 2010	60	29640	0%	0.0135	0	0	0%	0.00	0.00
	July 2010	39	29280	0%	0.006	0	0	0%	0.00	0.00
	June 2010	22	29280	0%	0.0043	0	0	0%	0.00	0.00
NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	May 2011	2	2052	0%	0.01	0	0	0%	0.00	0.00
	April 2011	7	2052	0%	0.01	0	0	0%	0.00	0.00
	March 2011	0	2172	0%	0.00	0	0	0%	0.00	0.00
	February 2011	0	2196	0%	0.00	0	0	0%	0.00	0.00
	January 2011	0	2220	0%	0.00	0	0	0%	0.00	0.00
	December 2010	0	2292	0%	0.00	0	0	0%	0.00	0.00
	November 2010	15	2316	1%	0.02	0	0	0%	0.00	0.00
	October 2010	11	2532	0%	0.01	0	0	0%	0.00	0.00
	September 2010	6	2724	0%	0.01	0	0	0%	0.00	0.00
	August 2010	4	2556	0%	0.00	0	0	0%	0.00	0.00
	July 2010	6	2556	0%	0.01	0	0	0%	0.00	0.00
	June 2010	12	2748	0%	0.0105	0	0	0%	0.00	0.00
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	May 2011	112	114	98%	0.1313	0	0	0%	0.00	(0.10)
	April 2011	130	133	98%	0.1485	0	0	0%	0.00	(0.09)
	March 2011	127	136	93%	0.2486	0	0	0%	0.00	0.05
	February 2011	107	112	96%	0.2065	0	0	0%	0.00	(0.02)
	January 2011	107	117	91%	0.2796	0	0	0%	0.00	0.11
	December 2010	154	159	97%	0.1745	0	0	0%	0.00	(0.06)
	November 2010	216	224	96%	0.1856	0	0	0%	0.00	(0.05)
	October 2010	422	439	96%	0.1929	0	0	0%	0.00	(0.04)
	September 2010	215	222	97%	0.1747	0	0	0%	0.00	(0.06)
	August 2010	194	204	95%	0.2159	0	0	0%	0.00	(0.00)
	July 2010	323	337	96%	0.1995	0	0	0%	0.00	(0.03)
	June 2010	154	162	95%	0.2167	0	0	0%	0.00	(0.00)
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0%	0.00	3.00
	September 2010	1	4	25%	0.433	0	0	0%	0.00	2.21

Metric	Month									
	August 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-13B Coordinated Cuts Started Without	May 2011	0	115	0%	0	0	0	0%	0.00	0.00
CLEC Approval Unbundled Loop - Analog	April 2011	1	134	1%	0.0861	0	0	0%	0.00	0.00
Diagnostic	March 2011	7	139	5%	0.2187	0	0	0%	0.00	0.00
	February 2011	1	116	1%	0.0924	0	0	0%	0.00	0.00
	January 2011	7	117	6%	0.2372	0	0	0%	0.00	0.00
	December 2010	3	161	2%	0.1352	0	0	0%	0.00	0.00
	November 2010	4	226	2%	0.1319	0	0	0%	0.00	0.00
	October 2010	8	440	2%	0.1336	0	0	0%	0.00	0.00
	September 2010	4	229	2%	0.131	0	0	0%	0.00	0.00
	August 2010	5	209	2%	0.1528	0	0	0%	0.00	0.00
	July 2010	5	337	1%	0.1209	0	0	0%	0.00	0.00
	June 2010	7	164	4%	0.2021	0	0	0%	0.00	0.00
OP-13B Coordinated Cuts Started Without	May 2011	0	30	0%	0	0	0	0%	0.00	0.00
CLEC Approval Unbundled Loop Other	April 2011	0	17	0%	0	0	0	0%	0.00	0.00
Diagnostic	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0	0	0	0%	0.00	0.00
	December 2010	0	23	0%	0	0	0	0%	0.00	0.00
	November 2010	0	18	0%	0	0	0	0%	0.00	0.00
	October 2010	4	11	36%	0.481	0	0	0%	0.00	0.00
	September 2010	5	11	45%	0.4979	0	0	0%	0.00	0.00
	August 2010	10	21	48%	0.4994	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	0	0	0%	0.00	0.00
	June 2010	0	13	0%	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	May 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Business Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	8	1	8	0	1879	48	39	-0.67	(1.41)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	May 2011	184	1	184	0	0	0	0	0.00	0.00
Delayed Past Due Date Enhanced Extended	April 2011	165	2	83	113.84	0	0	0	0.00	0.00
Loops (EELs) Diagnostic	March 2011	142	1	142	0	0	0	0	0.00	0.00
	February 2011	119	1	119	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	3	1	3	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	1	1	1	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	1	1	1	0	0	0	0	0.00	0.00

	Month									
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	1	1	1	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	May 2011	21	1	21	0	0	0	0	0.00	0.00
Delayed Past Due Date LIS Trunk Parity	April 2011	0	1	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	20	2	10	4.24	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	May 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Residence Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	1	0	0	7192	137	53	-0.92	(1.56)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	10	1	10	0	4853	122	40	-0.61	(1.37)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	3	1	3	0	3514	102	34	-0.69	(1.42)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	May 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date UDIT DS1 Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	52	1	52	0	703	12	59	-0.10	(1.06)
	August 2010	31	1	31	0	720	24	30	0.02	(0.82)
	July 2010	9	1	9	0	550	15	37	-0.70	(1.43)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	May 2011	20058	21	955	544.29	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	April 2011	20009	25	800	587.16	0	0	0	0.00	0.00
Wire Non-Loaded Parity	March 2011	19484	25	779	587.16	0	0	0	0.00	0.00
	February 2011	19999	26	769	566.37	0	0	0	0.00	0.00
	January 2011	19397	34	571	591.26	0	0	0	0.00	0.00
	December 2010	18849	25	754	562.28	0	0	0	0.00	0.00
	November 2010	18335	21	873	498.67	0	0	0	0.00	0.00
	October 2010	17894	21	852	498.67	1	1	1	0.00	0.00
	September 2010	17453	21	831	498.67	0	0	0	0.00	0.00
	August 2010	17012	21	810	498.67	88	2	44	0.00	0.00
	July 2010	27292	31	880	461.66	44	2	22	0.00	0.00

Category	Month									
	June 2010	28374	49	579	527.09	0	2	0	0.00	0.00
OP-15A Interval for Pending Orders	May 2011	15171	20	759	391.76	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop -	April 2011	14778	21	704	412.1	0	0	0	0.00	0.00
ADSL Qualified Parity	March 2011	14349	24	598	447.49	0	0	0	0.00	0.00
	February 2011	13982	23	608	428.4	0	0	0	0.00	0.00
	January 2011	13564	20	678	383.03	0	0	0	0.00	0.00
	December 2010	13196	22	600	408.95	0	0	0	0.00	0.00
	November 2010	12539	20	627	395.88	0	0	0	0.00	0.00
	October 2010	12168	18	676	351.04	1	1	1	0.00	0.00
	September 2010	11912	20	596	378.81	0	0	0	0.00	0.00
	August 2010	11576	23	503	399.19	88	2	44	0.00	0.00
	July 2010	11022	20	551	380.48	44	2	22	0.00	0.00
	June 2010	10656	18	592	346.45	0	2	0	0.00	0.00
OP-15A Interval for Pending Orders	May 2011	0	1	0	0	181	10	18	-1.20	(1.73)
Delayed Past Due Date Unbundled Loop -	April 2011	45	1	45	0	73	11	7	6.47	0.04
DS1 Capable Parity	March 2011	24	1	24	0	4	3	1	8.50	(0.75)
	February 2011	37	3	12	10.26	0	1	0	0.00	0.00
	January 2011	10	2	5	5.66	488	17	29	-0.63	(1.38)
	December 2010	0	1	0	0	692	17	41	-0.53	(1.32)
	November 2010	0	1	0	0	1106	21	53	-0.74	(1.45)
	October 2010	26	1	26	0	892	14	64	-0.55	(1.33)
	September 2010	9	1	9	0	703	12	59	-0.77	(1.47)
	August 2010	11	2	6	6.36	720	24	30	-0.79	(1.48)
	July 2010	134	1	134	0	550	15	37	2.46	(0.22)
	June 2010	0	1	0	0	485	19	26	-0.72	(1.43)
OP-15A Interval for Pending Orders	May 2011	141	21	7	4.76	789	35	23	-2.30	(2.40)
Delayed Past Due Date Unbundled Loop	April 2011	8	6	1	2.8	734	32	23	-1.42	(1.86)
Analog Parity	March 2011	12	3	4	0	1113	38	29	-1.00	(1.61)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	342	2	171	72.12	1209	47	26	6.09	0.88
	December 2010	310	7	44	77.99	1008	50	20	2.46	0.09
	November 2010	266	6	44	72.47	735	44	17	2.82	0.20
	October 2010	237	5	47	65.95	539	28	19	2.99	(0.02)
	September 2010	195	7	28	49.68	651	31	21	0.37	(0.58)
	August 2010	157	3	52	55.52	754	30	25	1.27	(0.35)
	July 2010	6	2	3	2.83	967	39	25	-1.05	(1.64)
	June 2010	70	19	4	5.25	1084	55	20	-2.56	(2.56)
OP-15A Interval for Pending Orders	May 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date UNE - P (POTS)	April 2011	0	0	0	0	0	0	0	0.00	0.00
Parity	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	31	1	31	0	8431	205	41	-0.21	(1.13)
	November 2010	9	1	9	0	6929	187	37	-0.63	(1.38)
	October 2010	163	1	163	0	6089	160	38	2.51	0.06
	September 2010	137	2	69	96.87	5104	144	35	0.97	(0.40)
	August 2010	133	2	67	64.35	4847	139	35	0.96	(0.43)
	July 2010	86	1	86	0	8672	195	44	0.90	(0.52)
	June 2010	59	1	59	0	8241	220	37	0.48	(0.65)

OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	1	1	1	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	May 2011	1	1	1	0	0	0	0	0.00	0.00
	April 2011	2	2	1	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	0	0	0	0.00	0.00
	February 2011	1	1	1	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	1	1	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	1	1	1	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	1	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic	May 2011	0	1	0	0	0	0	0	0.00	0.00
	April 2011	0	1	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	2	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	1	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	1	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed	May 2011	0	0	0	0	0	0	0	0.00	0.00

for Facilities Reasons UDIT DS1 Diagnostic	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	1	0	0	0	0	0	0.00	0.00
	August 2010	0	1	0	0	0	0	0	0.00	0.00
	July 2010	0	1	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	May 2011	20	21	1	0.213	0	0	0	0.00	0.00
	April 2011	24	25	1	0.196	0	0	0	0.00	0.00
	March 2011	24	25	1	0.196	0	0	0	0.00	0.00
	February 2011	25	26	1	0.1923	0	0	0	0.00	0.00
	January 2011	33	34	1	0.169	0	0	0	0.00	0.00
	December 2010	24	25	1	0.196	0	0	0	0.00	0.00
	November 2010	20	21	1	0.213	0	0	0	0.00	0.00
	October 2010	20	21	1	0.213	0	0	0	0.00	0.00
	September 2010	20	21	1	0.213	0	0	0	0.00	0.00
	August 2010	20	21	1	0.213	0	0	0	0.00	0.00
	July 2010	22	31	1	0.4539	0	0	0	0.00	0.00
	June 2010	42	49	1	0.3499	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	May 2011	19	20	1	0.2179	0	0	0	0.00	0.00
	April 2011	21	21	1	0	0	0	0	0.00	0.00
	March 2011	19	24	1	0.4061	0	0	0	0.00	0.00
	February 2011	22	23	1	0.2039	0	0	0	0.00	0.00
	January 2011	20	20	1	0	0	0	0	0.00	0.00
	December 2010	22	22	1	0	0	0	0	0.00	0.00
	November 2010	20	20	1	0	0	0	0	0.00	0.00
	October 2010	17	18	1	0.2291	0	0	0	0.00	0.00
	September 2010	20	20	1	0	0	0	0	0.00	0.00
	August 2010	23	23	1	0	0	0	0	0.00	0.00
	July 2010	20	20	1	0	0	0	0	0.00	0.00
	June 2010	18	18	1	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	May 2011	0	1	0	0	0	0	0	0.00	0.00
	April 2011	0	1	0	0	0	0	0	0.00	0.00
	March 2011	0	1	0	0	0	0	0	0.00	0.00
	February 2011	1	3	0	0.4714	0	0	0	0.00	0.00
	January 2011	0	2	0	0	0	0	0	0.00	0.00
	December 2010	0	1	0	0	0	0	0	0.00	0.00
	November 2010	0	1	0	0	0	0	0	0.00	0.00
	October 2010	0	1	0	0	0	0	0	0.00	0.00
	September 2010	0	1	0	0	0	0	0	0.00	0.00
	August 2010	1	2	1	0.5	0	0	0	0.00	0.00
	July 2010	1	1	1	0	0	0	0	0.00	0.00
	June 2010	0	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop	May 2011	8	21	0	0.4856	0	0	0	0.00	0.00
	April 2011	3	6	1	0.5	0	0	0	0.00	0.00

Analog Diagnostic	March 2011	0	3	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	2	2	1	0	0	0	0	0.00	0.00
	December 2010	7	7	1	0	0	0	0	0.00	0.00
	November 2010	2	6	0	0.4714	0	0	0	0.00	0.00
	October 2010	3	5	1	0.4899	0	0	0	0.00	0.00
	September 2010	3	7	0	0.4949	0	0	0	0.00	0.00
	August 2010	2	3	1	0.4714	0	0	0	0.00	0.00
	July 2010	1	2	1	0.5	0	0	0	0.00	0.00
	June 2010	8	19	0	0.4937	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed	May 2011	0	0	0	0	0	0	0	0.00	0.00
for Facilities Reasons UNE - P (POTS)	April 2011	0	0	0	0	0	0	0	0.00	0.00
Diagnostic	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	1	1	0	0	0	0	0.00	0.00
	November 2010	1	1	1	0	0	0	0	0.00	0.00
	October 2010	0	1	0	0	0	0	0	0.00	0.00
	September 2010	0	2	0	0	0	0	0	0.00	0.00
	August 2010	0	2	0	0	0	0	0	0.00	0.00
	July 2010	0	1	0	0	0	0	0	0.00	0.00
	June 2010	0	1	0	0	0	0	0	0.00	0.00
OP-17A Timeliness of Disconnects	May 2011	5266	5266	100%	0	0	0	0%	0.00	(0.05)
associated with LNP Orders LNP	April 2011	5095	5095	100%	0	0	0	0%	0.00	(0.05)
Benchmark 0.9825	March 2011	6190	6190	100%	0	0	0	0%	0.00	(0.05)
	February 2011	5643	5647	100%	0.0266	0	0	0%	0.00	(0.05)
	January 2011	5483	5491	100%	0.0381	0	0	0%	0.00	(0.05)
	December 2010	6504	6504	100%	0	0	0	0%	0.00	(0.05)
	November 2010	7315	7315	100%	0	0	0	0%	0.00	(0.05)
	October 2010	7929	7929	100%	0	0	0	0%	0.00	(0.05)
	September 2010	7463	7463	100%	0	0	0	0%	0.00	(0.05)
	August 2010	8564	8564	100%	0	0	0	0%	0.00	(0.05)
	July 2010	7162	7165	100%	0.0205	0	0	0%	0.00	(0.05)
	June 2010	7829	7831	100%	0.016	0	0	0%	0.00	(0.05)
OP-17B Timeliness of Disconnects	May 2011	5266	5266	100%	0	0	0	0%	0.00	0.00
associated with LNP Orders LNP Diagnostic	April 2011	5095	5095	100%	0	0	0	0%	0.00	0.00
	March 2011	6190	6190	100%	0	0	0	0%	0.00	0.00
	February 2011	5647	5647	100%	0	0	0	0%	0.00	0.00
	January 2011	5491	5491	100%	0	0	0	0%	0.00	0.00
	December 2010	6504	6504	100%	0	0	0	0%	0.00	0.00
	November 2010	7315	7315	100%	0	0	0	0%	0.00	0.00
	October 2010	7929	7929	100%	0	0	0	0%	0.00	0.00
	September 2010	7463	7463	100%	0	0	0	0%	0.00	0.00
	August 2010	8564	8564	100%	0	0	0	0%	0.00	0.00
	July 2010	7165	7165	100%	0	0	0	0%	0.00	0.00
	June 2010	7831	7831	100%	0	0	0	0%	0.00	0.00
OP-2 Calls Answered within Twenty	May 2011	4944	5019	99%	0.1213	805694	1046270	77%	0.00	0.00
Seconds - Interconnect Provisioning Center	April 2011	4530	4936	92%	0.2747	836027	1019406	82%	0.00	0.00
Parity	March 2011	4962	5561	89%	0.31	869559	1219602	71%	0.00	0.00

	February 2011	4351	4628	94%	0.2372	744650	1069378	70%	0.00	0.00
	January 2011	4754	5175	92%	0.2734	699172	1218980	57%	0.00	0.00
	December 2010	4850	5394	90%	0.3011	857069	1156913	74%	0.00	0.00
	November 2010	4498	5272	85%	0.3539	797877	1184345	67%	0.00	0.00
	October 2010	4314	5165	84%	0.371	832647	1162499	72%	0.00	0.00
	September 2010	4384	5126	86%	0.3519	845448	1198158	71%	0.00	0.00
	August 2010	4470	5584	80%	0.3996	789079	1350156	58%	0.00	0.00
	July 2010	4012	4966	81%	0.394	783260	1272096	62%	0.00	0.00
	June 2010	4784	5563	86%	0.347	803622	1273739	63%	0.00	0.00
OP-3A Installation Commitments Met Business Parity	May 2011	2	2	100%	0	902	920	98%	-0.20	(1.12)
	April 2011	1	1	100%	0	898	920	98%	-0.16	(1.10)
	March 2011	1	1	100%	0	1009	1031	98%	-0.15	(1.09)
	February 2011	9	11	82%	0.3857	875	910	96%	2.46	(0.10)
	January 2011	1	2	50%	0.5	894	929	96%	3.43	(0.13)
	December 2010	0	1	0%	0	815	844	97%	5.30	0.10
	November 2010	2	2	100%	0	991	1012	98%	-0.21	(1.13)
	October 2010	3	3	100%	0	965	988	98%	-0.27	(1.16)
	September 2010	2	2	100%	0	1076	1108	97%	-0.24	(1.15)
	August 2010	4	4	100%	0	1053	1092	96%	-0.38	(1.23)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3A Installation Commitments Met Line Splitting Benchmark 0.95	May 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3A Installation Commitments Met Residence Parity	May 2011	15	15	100%	0	2986	3035	98%	-0.49	(1.30)
	April 2011	11	11	100%	0	3187	3239	98%	-0.42	(1.26)
	March 2011	14	15	93%	0.2494	3478	3536	98%	1.53	(0.54)
	February 2011	15	16	94%	0.2421	3251	3311	98%	1.33	(0.60)
	January 2011	17	17	100%	0	3086	3169	97%	-0.67	(1.41)
	December 2010	9	9	100%	0	3535	3619	98%	-0.46	(1.28)
	November 2010	7	7	100%	0	3304	3364	98%	-0.36	(1.22)
	October 2010	6	7	86%	0.3499	3641	3695	99%	2.82	(0.22)
	September 2010	5	5	100%	0	3871	3948	98%	-0.32	(1.19)
	August 2010	5	5	100%	0	3873	3932	99%	-0.28	(1.17)
	July 2010	2	2	100%	0	3735	3815	98%	-0.21	(1.13)
	June 2010	11	11	100%	0	3791	3851	98%	-0.42	(1.25)
OP-3A Installation Commitments Met UNE - P (POTS) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	4126	4221	98%	-0.15	(1.09)

	Month									
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	15	15	100%	0	4350	4463	97%	-0.62	(1.38)
	November 2010	13	13	100%	0	4295	4376	98%	-0.49	(1.30)
	October 2010	14	15	93%	0.2494	4606	4683	98%	1.53	(0.54)
	September 2010	25	27	93%	0.2619	4947	5056	98%	1.87	(0.28)
	August 2010	8	9	89%	0.3143	4926	5024	98%	1.99	(0.40)
	July 2010	8	11	73%	0.4454	4762	4876	98%	5.47	0.76
	June 2010	15	17	88%	0.3222	4941	5044	98%	2.83	0.02
OP-3A Installation Commitments Met UNE P (Centrex 21) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	2	2	100%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met Business Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	140	144	97%	-0.17	(1.10)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	118	123	96%	-0.21	(1.12)
	October 2010	1	1	100%	0	159	164	97%	-0.18	(1.11)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	146	149	98%	6.95	0.17
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met Residence Parity	May 2011	1	1	100%	0	574	584	98%	-0.13	(1.08)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	596	603	99%	-0.11	(1.07)
	February 2011	1	1	100%	0	525	532	99%	-0.12	(1.07)
	January 2011	1	1	100%	0	561	582	96%	-0.19	(1.12)
	December 2010	2	2	100%	0	588	606	97%	-0.25	(1.15)
	November 2010	1	1	100%	0	639	662	97%	-0.19	(1.12)
	October 2010	1	1	100%	0	650	675	96%	-0.20	(1.12)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	662	675	98%	-0.14	(1.09)
	July 2010	1	1	100%	0	666	684	97%	-0.16	(1.10)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met UNE - P (POTS) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00

	December 2010	8	8	100%	0	717	740	97%	-0.50	(1.31)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	4	4	100%	0	812	829	98%	-0.29	(1.18)
	August 2010	3	3	100%	0	808	824	98%	-0.24	(1.15)
	July 2010	6	6	100%	0	817	841	97%	-0.42	(1.25)
	June 2010	1	1	100%	0	860	887	97%	-0.18	(1.11)
OP-3C Installation Commitments Met	May 2011	4	4	100%	0	352	354	99%	-0.15	(1.09)
Business Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	7	7	100%	0	404	406	100%	-0.18	(1.11)
	February 2011	4	4	100%	0	374	376	99%	-0.15	(1.09)
	January 2011	8	8	100%	0	349	350	100%	-0.15	(1.09)
	December 2010	5	5	100%	0	377	378	100%	-0.11	(1.07)
	November 2010	3	3	100%	0	493	496	99%	-0.13	(1.08)
	October 2010	2	2	100%	0	465	472	99%	-0.17	(1.11)
	September 2010	2	2	100%	0	459	464	99%	-0.15	(1.09)
	August 2010	4	4	100%	0	396	397	100%	-0.10	(1.06)
	July 2010	12	12	100%	0	371	372	100%	-0.18	(1.11)
	June 2010	6	6	100%	0	538	540	100%	-0.15	(1.09)
OP-3C Installation Commitments Met Line	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Splitting Benchmark 0.95	April 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.16)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	January 2011	4	4	100%	0	0	0	0%	0.00	(0.16)
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	7	7	100%	0	0	0	0%	0.00	(0.16)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	0	0%	0.00	(0.16)
OP-3C Installation Commitments Met	May 2011	1	1	100%	0	4282	4291	100%	-0.05	(1.03)
Residence Parity	April 2011	3	3	100%	0	4577	4579	100%	-0.04	(1.02)
	March 2011	4	4	100%	0	4906	4918	100%	-0.10	(1.06)
	February 2011	75	75	100%	0	4552	4561	100%	-0.38	(1.23)
	January 2011	2	2	100%	0	4605	4608	100%	-0.04	(1.02)
	December 2010	4	4	100%	0	4744	4749	100%	-0.06	(1.04)
	November 2010	6	6	100%	0	4963	4971	100%	-0.10	(1.06)
	October 2010	2	2	100%	0	5201	5206	100%	-0.04	(1.03)
	September 2010	6	6	100%	0	5540	5554	100%	-0.12	(1.07)
	August 2010	5	5	100%	0	5359	5369	100%	-0.10	(1.06)
	July 2010	5	5	100%	0	5284	5290	100%	-0.08	(1.05)
	June 2010	7	7	100%	0	5950	5958	100%	-0.10	(1.06)
OP-3C Installation Commitments Met UNE -	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
P (POTS) Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	5310	5324	100%	-0.05	(1.03)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	10	10	100%	0	5121	5127	100%	-0.11	(1.07)

	November 2010	6	6	100%	0	5456	5467	100%	-0.11	(1.07)
	October 2010	18	18	100%	0	5666	5678	100%	-0.19	(1.12)
	September 2010	94	94	100%	0	5999	6018	100%	-0.54	(1.33)
	August 2010	10	12	83%	0.3727	5755	5766	100%	13.07	1.08
	July 2010	52	53	98%	0.1361	5655	5662	100%	3.64	(0.11)
	June 2010	9	9	100%	0	6488	6498	100%	-0.12	(1.07)
OP-3D Installation Commitments Met Basic Rate ISDN Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	5	6	83%	-0.41	(1.25)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	8	11	73%	-0.59	(1.36)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	10	11	91%	-0.30	(1.18)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met DS1 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	36	37	97%	-0.16	(1.10)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	May 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00

	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	May 2011	31	32	97%	0.174	0	0	0%	0.00	(0.23)
Enhanced Extended Loops - DS1 Capable	April 2011	72	72	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	March 2011	36	37	97%	0.1622	0	0	0%	0.00	(0.24)
	February 2011	40	41	98%	0.1543	0	0	0%	0.00	(0.25)
	January 2011	34	35	97%	0.1666	0	0	0%	0.00	(0.24)
	December 2010	30	30	100%	0	0	0	0%	0.00	(0.33)
	November 2010	29	30	97%	0.1795	0	0	0%	0.00	(0.22)
	October 2010	52	53	98%	0.1361	0	0	0%	0.00	(0.27)
	September 2010	42	47	89%	0.3083	0	0	0%	0.00	0.02
	August 2010	61	62	98%	0.126	0	0	0%	0.00	(0.28)
	July 2010	139	141	99%	0.1183	0	0	0%	0.00	(0.29)
	June 2010	83	83	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	May 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
Enhanced Extended Loops - DS3 Capable	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	June 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met LIS	May 2011	9	9	100%	0	0	0	0%	0.00	0.00
Trunk Parity	April 2011	18	18	100%	0	2	2	100%	0.00	0.00
	March 2011	11	11	100%	0	3	3	100%	0.00	0.00
	February 2011	14	15	93%	0.2494	3	3	100%	0.00	(1.59)
	January 2011	26	26	100%	0	1	1	100%	0.00	0.00
	December 2010	60	60	100%	0	0	0	0%	0.00	0.00
	November 2010	12	12	100%	0	0	0	0%	0.00	0.00
	October 2010	3	3	100%	0	2	3	67%	-0.87	(1.53)
	September 2010	8	8	100%	0	10	10	100%	0.00	0.00
	August 2010	6	6	100%	0	11	11	100%	0.00	0.00
	July 2010	11	11	100%	0	4	4	100%	0.00	0.00
	June 2010	9	9	100%	0	2	2	100%	0.00	0.00
OP-3D Installation Commitments Met UDIT	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Above DS1 Level Parity	April 2011	2	2	100%	0	13	14	93%	-0.37	(1.22)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	14	15	93%	-0.26	(1.16)
	October 2010	1	1	100%	0	22	23	96%	-0.21	(1.13)

	September 2010	2	2	100%	0	10	10	100%	0.00	0.00
	August 2010	2	2	100%	0	15	16	94%	-0.34	(1.21)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	5	7	71%	-0.92	(1.56)
OP-3D Installation Commitments Met UDIT DS1 Parity	May 2011	2	4	50%	0.5	18	19	95%	3.64	(0.09)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	2	3	67%	0.4714	16	20	80%	0.54	(1.06)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	May 2011	149	153	97%	0.1596	0	0	0%	0.00	(0.25)
	April 2011	259	260	100%	0.0619	0	0	0%	0.00	(0.32)
	March 2011	346	347	100%	0.0536	0	0	0%	0.00	(0.32)
	February 2011	276	284	97%	0.1655	0	0	0%	0.00	(0.24)
	January 2011	268	268	100%	0	0	0	0%	0.00	(0.33)
	December 2010	199	202	99%	0.121	0	0	0%	0.00	(0.28)
	November 2010	230	234	98%	0.1296	0	0	0%	0.00	(0.28)
	October 2010	241	247	98%	0.154	0	0	0%	0.00	(0.25)
	September 2010	199	205	97%	0.1686	0	0	0%	0.00	(0.24)
	August 2010	234	234	100%	0	0	0	0%	0.00	(0.33)
	July 2010	272	273	100%	0.0604	0	0	0%	0.00	(0.32)
	June 2010	249	255	98%	0.1516	0	0	0%	0.00	(0.25)
OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	May 2011	17	19	89%	0.3069	0	0	0%	0.00	0.02
	April 2011	127	135	94%	0.2361	0	0	0%	0.00	(0.14)
	March 2011	194	207	94%	0.2426	0	0	0%	0.00	(0.12)
	February 2011	190	192	99%	0.1015	0	0	0%	0.00	(0.30)
	January 2011	176	183	96%	0.1918	0	0	0%	0.00	(0.21)
	December 2010	213	221	96%	0.1868	0	0	0%	0.00	(0.21)
	November 2010	161	178	90%	0.2939	0	0	0%	0.00	(0.01)
	October 2010	192	213	90%	0.2981	0	0	0%	0.00	(0.00)
	September 2010	221	237	93%	0.2509	0	0	0%	0.00	(0.11)
	August 2010	228	240	95%	0.2179	0	0	0%	0.00	(0.17)
	July 2010	191	199	96%	0.1964	0	0	0%	0.00	(0.20)
	June 2010	193	197	98%	0.141	0	0	0%	0.00	(0.27)
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity	May 2011	165	171	96%	0.184	18	19	95%	-0.32	(1.20)
	April 2011	139	141	99%	0.1183	37	39	95%	-0.93	(1.57)
	March 2011	151	152	99%	0.0808	27	27	100%	0.00	(1.63)
	February 2011	96	108	89%	0.3143	30	32	94%	1.00	(0.74)
	January 2011	130	136	96%	0.2054	36	37	97%	0.57	(1.06)
	December 2010	154	158	97%	0.1571	19	20	95%	-0.48	(1.29)
	November 2010	105	106	99%	0.0967	21	23	91%	-1.20	(1.73)
	October 2010	139	156	89%	0.3116	30	33	91%	0.33	(1.04)
	September 2010	137	147	93%	0.2518	22	25	88%	-0.74	(1.45)

	August 2010	144	151	95%	0.2103	16	20	80%	-1.61	(1.98)
	July 2010	151	164	92%	0.2702	20	26	77%	-1.70	(2.04)
	June 2010	171	174	98%	0.1302	17	26	65%	-3.29	(3.00)
OP-3D Installation Commitments Met Unbundled Loop - DS3 Capable Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	3	3	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	3.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	July 2010	2	3	67%	0.4714	0	0	0%	0.00	0.78
	June 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	May 2011	1055	1069	99%	0.1137	0	0	0%	0.00	(0.29)
	April 2011	836	862	97%	0.171	0	0	0%	0.00	(0.23)
	March 2011	669	679	99%	0.1205	0	0	0%	0.00	(0.28)
	February 2011	493	505	98%	0.1523	0	0	0%	0.00	(0.25)
	January 2011	608	646	94%	0.2353	0	0	0%	0.00	(0.14)
	December 2010	680	734	93%	0.2611	0	0	0%	0.00	(0.09)
	November 2010	801	852	94%	0.2372	0	0	0%	0.00	(0.13)
	October 2010	1206	1255	96%	0.1937	0	0	0%	0.00	(0.20)
	September 2010	774	826	94%	0.2429	0	0	0%	0.00	(0.12)
	August 2010	954	1009	95%	0.227	0	0	0%	0.00	(0.15)
	July 2010	1072	1116	96%	0.1946	0	0	0%	0.00	(0.20)
	June 2010	675	731	92%	0.266	0	0	0%	0.00	(0.08)
OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	May 2011	5	6	83%	0.3727	0	0	0%	0.00	0.22
	April 2011	6	6	100%	0	0	0	0%	0.00	(0.33)
	March 2011	0	3	0%	0	0	0	0%	0.00	3.00
	February 2011	2	3	67%	0.4714	0	0	0%	0.00	0.78
	January 2011	2	9	22%	0.4157	0	0	0%	0.00	2.26
	December 2010	0	1	0%	0	0	0	0%	0.00	3.00
	November 2010	1	3	33%	0.4714	0	0	0%	0.00	1.89
	October 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	September 2010	3	3	100%	0	0	0	0%	0.00	(0.33)
	August 2010	3	4	75%	0.433	0	0	0%	0.00	0.50

	July 2010	3	13	23%	0.4213	0	0	0%	0.00	2.23
	June 2010	0	3	0%	0	0	0	0%	0.00	3.00
OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	5	5	100%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	3	5	60%	-0.75	(1.45)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	8	11	73%	-0.59	(1.36)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Dark Fiber - IOF Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0	9	9	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	May 2011	75	75	100%	0	0	0	0%	0.00	(0.33)
	April 2011	70	74	95%	0.2261	0	0	0%	0.00	(0.15)
	March 2011	98	102	96%	0.1941	0	0	0%	0.00	(0.20)
	February 2011	69	72	96%	0.1998	0	0	0%	0.00	(0.19)
	January 2011	80	84	95%	0.213	0	0	0%	0.00	(0.17)
	December 2010	76	77	99%	0.1132	0	0	0%	0.00	(0.29)
	November 2010	69	74	93%	0.251	0	0	0%	0.00	(0.11)
	October 2010	53	58	91%	0.2807	0	0	0%	0.00	(0.05)
	September 2010	60	64	94%	0.2421	0	0	0%	0.00	(0.13)
	August 2010	58	58	100%	0	0	0	0%	0.00	(0.33)
	July 2010	56	58	97%	0.1825	0	0	0%	0.00	(0.22)

	June 2010	59	59	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	0	0	0%	0.00	3.00
OP-3E Installation Commitments Met	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Frame Relay Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met LIS	May 2011	1	1	100%	0	4	5	80%	-0.46	(1.28)
Trunk Parity	April 2011	4	6	67%	0.4714	6	6	100%	0.00	(0.55)
	March 2011	20	20	100%	0	11	11	100%	0.00	0.00
	February 2011	8	8	100%	0	1	1	100%	0.00	0.00
	January 2011	13	14	93%	0.2575	1	1	100%	0.00	(1.91)
	December 2010	23	23	100%	0	1	1	100%	0.00	0.00
	November 2010	10	10	100%	0	2	2	100%	0.00	0.00
	October 2010	1	2	50%	0.5	4	4	100%	0.00	(0.74)
	September 2010	8	8	100%	0	15	15	100%	0.00	0.00
	August 2010	3	3	100%	0	20	20	100%	0.00	0.00
	July 2010	15	15	100%	0	3	6	50%	-2.07	(2.26)
	June 2010	2	2	100%	0	3	3	100%	0.00	0.00
OP-3E Installation Commitments Met PBX	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	1	2	50%	-0.82	(1.50)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00

Metric	Month									
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	3	3	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	May 2011	2	2	100%	0	0	0	0%	0.00	(0.33)
	April 2011	10	10	100%	0	0	0	0%	0.00	(0.33)
	March 2011	5	5	100%	0	0	0	0%	0.00	(0.33)
	February 2011	5	6	83%	0.3727	0	0	0%	0.00	0.22
	January 2011	8	8	100%	0	0	0	0%	0.00	(0.33)
	December 2010	18	18	100%	0	0	0	0%	0.00	(0.33)
	November 2010	6	6	100%	0	0	0	0%	0.00	(0.33)
	October 2010	8	8	100%	0	0	0	0%	0.00	(0.33)
	September 2010	5	5	100%	0	0	0	0%	0.00	(0.33)
	August 2010	10	10	100%	0	0	0	0%	0.00	(0.33)
	July 2010	6	7	86%	0.3499	0	0	0%	0.00	0.14
	June 2010	2	3	67%	0.4714	0	0	0%	0.00	0.78
OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	May 2011	8	8	100%	0	0	0	0%	0.00	(0.33)
	April 2011	7	7	100%	0	0	0	0%	0.00	(0.33)
	March 2011	16	16	100%	0	0	0	0%	0.00	(0.33)
	February 2011	11	11	100%	0	0	0	0%	0.00	(0.33)
	January 2011	14	14	100%	0	0	0	0%	0.00	(0.33)
	December 2010	8	8	100%	0	0	0	0%	0.00	(0.33)
	November 2010	14	14	100%	0	0	0	0%	0.00	(0.33)
	October 2010	15	17	88%	0.3222	0	0	0%	0.00	0.06
	September 2010	21	23	91%	0.2818	0	0	0%	0.00	(0.04)
	August 2010	21	22	95%	0.2083	0	0	0%	0.00	(0.18)
	July 2010	24	24	100%	0	0	0	0%	0.00	(0.33)
	June 2010	16	16	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	May 2011	11	13	85%	0.3608	24	34	71%	-0.94	(1.57)
	April 2011	16	16	100%	0	37	45	82%	-1.60	(1.97)
	March 2011	13	13	100%	0	30	43	70%	-2.08	(2.26)
	February 2011	19	19	100%	0	18	27	67%	-2.36	(2.44)
	January 2011	12	12	100%	0	16	28	57%	-2.51	(2.53)
	December 2010	20	20	100%	0	18	32	56%	-3.09	(2.88)
	November 2010	9	10	90%	0.3	12	20	60%	-1.58	(1.96)
	October 2010	10	10	100%	0	11	21	52%	-2.48	(2.51)
	September 2010	11	11	100%	0	20	40	50%	-2.94	(2.79)
	August 2010	11	11	100%	0	24	29	83%	-1.29	(1.78)
	July 2010	13	13	100%	0	16	24	67%	-2.05	(2.25)
	June 2010	12	12	100%	0	11	18	61%	-2.14	(2.30)
OP-3E Installation Commitments Met	May 2011	0	0	0%	0	0	0	0%	0.00	0.00

Unbundled Loop - XDSLi Benchmark 0.9	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	May 2011	121	121	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop Analog Benchmark 0.9	April 2011	81	83	98%	0.1533	0	0	0%	0.00	(0.25)
	March 2011	74	75	99%	0.1147	0	0	0%	0.00	(0.29)
	February 2011	49	50	98%	0.14	0	0	0%	0.00	(0.27)
	January 2011	104	109	95%	0.2092	0	0	0%	0.00	(0.18)
	December 2010	90	96	94%	0.2421	0	0	0%	0.00	(0.13)
	November 2010	64	76	84%	0.3646	0	0	0%	0.00	0.19
	October 2010	127	130	98%	0.1501	0	0	0%	0.00	(0.26)
	September 2010	152	154	99%	0.1132	0	0	0%	0.00	(0.29)
	August 2010	106	107	99%	0.0962	0	0	0%	0.00	(0.30)
	July 2010	133	140	95%	0.2179	0	0	0%	0.00	(0.17)
	June 2010	89	108	82%	0.3808	0	0	0%	0.00	0.25
OP-3E Installation Commitments Met	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Conditioned Benchmark	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
0.9	March 2011	0	1	0%	0	0	0	0%	0.00	3.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	2	0%	0	0	0	0%	0.00	3.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0	8	8	100%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-4A Installation Interval Business Parity	May 2011	4	2	2	0	1828	509	4	-0.39	(1.24)
	April 2011	3	1	3	0	1778	488	4	-0.13	(1.08)

Measure	Month									
	March 2011	2	1	2	0	2048	549	4	-0.55	(1.34)
	February 2011	45	4	11	8.73	1962	490	4	2.85	0.39
	January 2011	9	2	5	3.54	1876	505	4	0.33	(0.59)
	December 2010	4	1	4	0	1730	437	4	0.01	(0.79)
	November 2010	2	1	2	0	1802	510	4	-0.45	(1.28)
	October 2010	13	2	7	3.54	2072	513	4	0.74	(0.34)
	September 2010	5	2	3	2.12	2286	454	5	-0.42	(1.25)
	August 2010	56	4	14	11.8	5041	623	8	1.20	(0.29)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4A Installation Interval Line Splitting Benchmark 3.3	May 2011	3	1	3	0	0	0	0	0.00	(0.27)
	April 2011	3	1	3	0	0	0	0	0.00	(0.27)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4A Installation Interval Residence Parity	May 2011	52	11	5	1.49	6236	1886	3	1.50	0.10
	April 2011	9	3	3	0	7074	2110	3	-0.22	(1.13)
	March 2011	47	11	4	1.56	8280	2338	4	0.90	(0.32)
	February 2011	75	13	6	0.83	11014	2463	4	1.16	(0.02)
	January 2011	53	12	4	1.56	10663	2450	4	0.08	(0.90)
	December 2010	28	5	6	1.95	11419	2796	4	1.42	(0.02)
	November 2010	21	4	5	0.5	9661	2519	4	0.88	(0.10)
	October 2010	24	4	6	1.15	10043	2667	4	2.29	0.08
	September 2010	12	2	6	1.41	10472	2621	4	1.05	(0.16)
	August 2010	16	4	4	2.94	11858	2767	4	-0.16	(1.10)
	July 2010	8	2	4	2.83	18851	3699	5	-0.38	(1.23)
	June 2010	57	9	6	2.4	17300	3728	5	1.65	(0.04)
OP-4A Installation Interval UNE - P (POTS) Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	2	1	2	0	12976	2953	4	-0.57	(1.35)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	11	5	2	0.45	13149	3233	4	-1.52	(1.93)
	November 2010	23	6	4	2.23	11463	3029	4	0.04	(0.74)
	October 2010	69	14	5	4.05	12115	3180	4	1.61	(0.05)
	September 2010	84	23	4	1.56	12758	3075	4	-0.57	(1.35)
	August 2010	15	5	3	3.46	16899	3390	5	-0.80	(1.49)
	July 2010	77	11	7	5.9	24678	4747	5	1.26	(0.25)
	June 2010	115	17	7	16.63	23395	4892	5	2.23	0.16
OP-4B Installation Interval Business Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	2	1	2	0	271	77	4	-0.41	(1.25)
	March 2011	0	0	0	0	0	0	0	0.00	0.00

	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	1	1	1	0	223	70	3	-1.12	(1.68)
	October 2010	2	1	2	0	339	105	3	-0.49	(1.30)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	3	1	3	0	540	92	6	-0.42	(1.25)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4B Installation Interval Residence Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	6	1	6	0	1375	451	3	1.96	0.07
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	12	2	6	1.41	1572	458	3	1.84	0.21
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	3	1	3	0	2123	509	4	-0.11	(1.07)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	7	1	7	0	2149	469	5	0.53	(0.46)
	July 2010	2	1	2	0	3072	659	5	-0.63	(1.38)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4B Installation Interval UNE - P (POTS) Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	20	5	4	1.87	1808	529	3	0.64	(0.45)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	8	3	3	2.89	1832	523	4	-0.49	(1.30)
	August 2010	9	3	3	3.61	2689	561	5	-0.61	(1.37)
	July 2010	18	6	3	1.79	3851	815	5	-0.94	(1.57)
	June 2010	2	1	2	0	4237	854	5	-0.66	(1.40)
OP-4C Installation Interval Business Parity	May 2011	2	3	1	0.58	191	122	2	-0.86	(1.52)
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	4	5	1	0.45	229	160	1	-1.41	(1.86)
	February 2011	2	2	1	0	226	197	1	-0.23	(1.14)
	January 2011	7	7	1	0	221	167	1	-0.86	(1.52)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	5	2	3	2.12	173	134	1	1.52	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	1	1	1	0	290	188	2	-0.44	(1.27)
	August 2010	2	2	1	0	259	175	1	-0.40	(1.24)
	July 2010	6	8	1	0.46	188	145	1	-1.25	(1.76)
	June 2010	2	2	1	0	317	215	1	-0.67	(1.41)
OP-4C Installation Interval Line Splitting Benchmark 3.3	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	3	1	3	0	0	0	0	0.00	(0.27)
	March 2011	6	2	3	0	0	0	0	0.00	(0.27)
	February 2011	0	0	0	0	0	0	0	0.00	0.00

		Month									
		January 2011	9	3	3	0	0	0	0	0.00	(0.27)
		December 2010	3	1	3	0	0	0	0	0.00	(0.27)
		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
		September 2010	18	7	3	0.79	0	0	0	0.00	(0.66)
		August 2010	0	0	0	0	0	0	0	0.00	0.00
		July 2010	0	0	0	0	0	0	0	0.00	0.00
		June 2010	6	2	3	0	0	0	0	0.00	(0.27)
OP-4C Parity	Installation Interval Residence	May 2011	0	0	0	0	0	0	0	0.00	0.00
		April 2011	0	0	0	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0.00	0.00
		February 2011	12	27	0	0.51	2681	2333	1	-6.55	(4.98)
		January 2011	0	0	0	0	0	0	0	0.00	0.00
		December 2010	0	0	0	0	0	0	0	0.00	0.00
		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	2	2	1	0	2969	2638	1	-0.36	(1.22)
		September 2010	3	3	1	0	3246	2871	1	-0.46	(1.28)
		August 2010	1	1	1	0	3248	2813	1	-0.28	(1.17)
		July 2010	2	2	1	0	2982	2727	1	-0.30	(1.18)
		June 2010	2	2	1	0	3613	3111	1	-0.41	(1.25)
OP-4C Parity	Installation Interval UNE - P (POTS)	May 2011	0	0	0	0	0	0	0	0.00	0.00
		April 2011	0	0	0	0	0	0	0	0.00	0.00
		March 2011	1	1	1	0	2994	2655	1	-0.24	(1.15)
		February 2011	0	0	0	0	0	0	0	0.00	0.00
		January 2011	0	0	0	0	0	0	0	0.00	0.00
		December 2010	1	2	1	0.71	2823	2673	1	-1.48	(1.90)
		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	3	3	1	0	3175	2814	1	-0.41	(1.25)
		September 2010	5	6	1	0.41	3536	3059	1	-1.38	(1.84)
		August 2010	1	2	1	0.71	3507	2988	1	-1.40	(1.85)
		July 2010	2	3	1	0.58	3170	2872	1	-1.48	(1.90)
		June 2010	2	2	1	0	3930	3326	1	-0.43	(1.26)
OP-4D Parity	Installation Interval Basic Rate ISDN	May 2011	0	0	0	0	0	0	0	0.00	0.00
		April 2011	0	0	0	0	0	0	0	0.00	0.00
		March 2011	3	1	3	0	33	5	7	-0.90	(1.55)
		February 2011	0	0	0	0	0	0	0	0.00	0.00
		January 2011	0	0	0	0	0	0	0	0.00	0.00
		December 2010	0	0	0	0	0	0	0	0.00	0.00
		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	1	1	1	0	8	3	3	-1.25	(1.76)
		September 2010	0	0	0	0	0	0	0	0.00	0.00
		August 2010	0	0	0	0	0	0	0	0.00	0.00
		July 2010	1	1	1	0	62	10	6	-1.36	(1.83)
		June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Diagnostic	Installation Interval Dark Fiber - IOF	May 2011	0	0	0	0	0	0	0	0.00	0.00
		April 2011	38	2	19	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0.00	0.00
		February 2011	0	0	0	0	0	0	0	0.00	0.00
		January 2011	0	0	0	0	0	0	0	0.00	0.00

	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval DS1 Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	5	1	5	0	278	31	9	-1.78	(2.08)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval E911 Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	12	1	12	0	24	2	12	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	14	2	7	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	5	1	5	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	May 2011	130	28	5	1.03	0	0	0	0.00	(0.68)
	April 2011	158	35	5	0.85	0	0	0	0.00	(0.74)
	March 2011	114	24	5	0.68	0	0	0	0.00	(0.63)
	February 2011	87	20	4	1.04	0	0	0	0.00	(0.83)
	January 2011	91	20	5	0.76	0	0	0	0.00	(0.73)
	December 2010	94	20	5	0.66	0	0	0	0.00	(0.65)

	November 2010	87	20	4	1.31	0	0	0	0.00	(0.83)
	October 2010	167	34	5	1.22	0	0	0	0.00	(0.54)
	September 2010	167	32	5	1.13	0	0	0	0.00	(0.39)
	August 2010	177	38	5	0.85	0	0	0	0.00	(0.67)
	July 2010	174	38	5	1.27	0	0	0	0.00	(0.71)
	June 2010	134	31	4	0.91	0	0	0	0.00	(0.84)
OP-4D Installation Interval LIS Trunk Parity	May 2011	21	1	21	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	41	3	14	6.66	0	0	0	0.00	0.00
	January 2011	21	1	21	0	0	0	0	0.00	0.00
	December 2010	52	3	17	8.08	0	0	0	0.00	0.00
	November 2010	44	2	22	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT Above DS1 Level Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	7	1	7	0	142	15	9	-0.34	(1.21)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	3	1	3	0	73	10	7	-1.54	(1.93)
	August 2010	4	1	4	0	89	15	6	-0.72	(1.44)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	4	1	4	0	75	7	11	-1.38	(1.84)
OP-4D Installation Interval UDIT DS1 Parity	May 2011	28	4	7	2.31	88	12	7	-0.22	(1.13)
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	16	3	5	4.93	134	14	10	-0.68	(1.42)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	May 2011	182	66	3	1.1	0	0	0	0.00	(1.62)
	April 2011	349	139	3	0.66	0	0	0	0.00	(1.74)
	March 2011	542	214	3	0.67	0	0	0	0.00	(1.73)
	February 2011	333	146	2	0.67	0	0	0	0.00	(1.86)
	January 2011	266	123	2	0.72	0	0	0	0.00	(1.92)
	December 2010	305	123	2	0.83	0	0	0	0.00	(1.76)
	November 2010	370	132	3	0.76	0	0	0	0.00	(1.60)

	Month									
	October 2010	348	150	2	0.89	0	0	0	0.00	(1.84)
	September 2010	359	133	3	1.26	0	0	0	0.00	(1.65)
	August 2010	358	142	3	0.56	0	0	0	0.00	(1.74)
	July 2010	332	125	3	0.51	0	0	0	0.00	(1.67)
	June 2010	295	120	2	0.61	0	0	0	0.00	(1.77)
OP-4D Installation Interval Unbundled Loop	May 2011	76	16	5	5.6	0	0	0	0.00	(0.63)
- ADSL Qualified Benchmark 6	April 2011	199	67	3	0.63	0	0	0	0.00	(1.51)
	March 2011	406	132	3	0.6	0	0	0	0.00	(1.46)
	February 2011	276	92	3	0	0	0	0	0.00	(1.50)
	January 2011	258	88	3	0.5	0	0	0	0.00	(1.53)
	December 2010	385	129	3	0.28	0	0	0	0.00	(1.51)
	November 2010	322	104	3	0.74	0	0	0	0.00	(1.45)
	October 2010	441	139	3	0.98	0	0	0	0.00	(1.41)
	September 2010	512	167	3	0.35	0	0	0	0.00	(1.47)
	August 2010	510	163	3	1.01	0	0	0	0.00	(1.44)
	July 2010	337	125	3	0.75	0	0	0	0.00	(1.65)
	June 2010	280	101	3	0.79	0	0	0	0.00	(1.61)
OP-4D Installation Interval Unbundled Loop	May 2011	428	104	4	1.52	0	0	0	0.00	(0.76)
- DS1 Capable Benchmark 5.5	April 2011	387	88	4	0.94	0	0	0	0.00	(0.60)
	March 2011	487	109	4	1.86	0	0	0	0.00	(0.56)
	February 2011	335	71	5	2.84	0	0	0	0.00	(0.43)
	January 2011	495	115	4	1.45	0	0	0	0.00	(0.65)
	December 2010	343	73	5	0.76	0	0	0	0.00	(0.44)
	November 2010	309	63	5	3.96	0	0	0	0.00	(0.32)
	October 2010	525	113	5	1.33	0	0	0	0.00	(0.47)
	September 2010	573	107	5	7.82	0	0	0	0.00	(0.08)
	August 2010	474	95	5	0.69	0	0	0	0.00	(0.28)
	July 2010	581	118	5	3.44	0	0	0	0.00	(0.31)
	June 2010	580	133	4	1.09	0	0	0	0.00	(0.62)
OP-4D Installation Interval Unbundled Loop	May 2011	0	0	0	0	0	0	0	0.00	0.00
- DS3 Capable Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	6	1	6	0	36	4	9	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop	May 2011	0	0	0	0	0	0	0	0.00	0.00
- XDSLi Benchmark 6	April 2011	4	1	4	0	0	0	0	0.00	(1.00)
	March 2011	10	2	5	0	0	0	0	0.00	(0.50)
	February 2011	1	1	1	0	0	0	0	0.00	(2.50)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	6	1	6	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	5	1	5	0	0	0	0	0.00	(0.50)

Metric	Month									
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	9	2	5	0.71	0	0	0	0.00	(0.75)
	July 2010	14	3	5	1.15	0	0	0	0.00	(0.67)
	June 2010	5	2	3	2.12	0	0	0	0.00	(1.75)
OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	May 2011	3460	812	4	1.41	0	0	0	0.00	(0.87)
	April 2011	2734	633	4	1.36	0	0	0	0.00	(0.84)
	March 2011	2505	509	5	1	0	0	0	0.00	(0.54)
	February 2011	2012	385	5	4.41	0	0	0	0.00	(0.39)
	January 2011	2291	461	5	1.35	0	0	0	0.00	(0.52)
	December 2010	2643	533	5	1.24	0	0	0	0.00	(0.52)
	November 2010	3246	631	5	0.86	0	0	0	0.00	(0.43)
	October 2010	3709	735	5	0.99	0	0	0	0.00	(0.48)
	September 2010	3011	590	5	0.86	0	0	0	0.00	(0.45)
	August 2010	4029	753	5	1.1	0	0	0	0.00	(0.32)
	July 2010	4357	864	5	0.66	0	0	0	0.00	(0.48)
	June 2010	3028	588	5	0.67	0	0	0	0.00	(0.43)
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15	May 2011	41	4	10	5.5	0	0	0	0.00	(0.95)
	April 2011	34	6	6	4.59	0	0	0	0.00	(1.87)
	March 2011	22	3	7	1.15	0	0	0	0.00	(1.53)
	February 2011	9	1	9	0	0	0	0	0.00	(1.20)
	January 2011	147	7	21	24.21	0	0	0	0.00	1.20
	December 2010	7	1	7	0	0	0	0	0.00	(1.60)
	November 2010	58	3	19	18.88	0	0	0	0.00	0.87
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	32	3	11	7.51	0	0	0	0.00	(0.87)
	August 2010	25	3	8	9.24	0	0	0	0.00	(1.33)
	July 2010	135	12	11	7.3	0	0	0	0.00	(0.75)
	June 2010	26	2	13	0	0	0	0	0.00	(0.40)
OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	3	1	3	0	17	4	4	-0.54	(1.33)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	5	1	5	0	29	4	7	-0.36	(1.22)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	5	1	5	0	81	8	10	-0.67	(1.41)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Dark Fiber - IOF Diagnostic	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	24	1	24	0	0	0	0	0.00	0.00
	November 2010	17	1	17	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00

		August 2010	0	0	0	0	0	0	0	0.00	0.00
		July 2010	0	0	0	0	0	0	0	0.00	0.00
		June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E	Installation Interval E911 Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
		April 2011	0	0	0	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0.00	0.00
		February 2011	0	0	0	0	0	0	0	0.00	0.00
		January 2011	0	0	0	0	0	0	0	0.00	0.00
		December 2010	12	1	12	0	24	2	12	0.00	0.00
		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
		September 2010	0	0	0	0	0	0	0	0.00	0.00
		August 2010	0	0	0	0	0	0	0	0.00	0.00
		July 2010	0	0	0	0	0	0	0	0.00	0.00
		June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	May 2011	230	52	4	0.85	0	0	0	0.00	(0.79)
		April 2011	273	58	5	1.46	0	0	0	0.00	(0.65)
		March 2011	355	83	4	1.32	0	0	0	0.00	(0.86)
		February 2011	286	66	4	1.69	0	0	0	0.00	(0.83)
		January 2011	251	61	4	1.42	0	0	0	0.00	(0.94)
		December 2010	255	55	5	0.85	0	0	0	0.00	(0.68)
		November 2010	311	65	5	1.34	0	0	0	0.00	(0.61)
		October 2010	276	54	5	1.33	0	0	0	0.00	(0.44)
		September 2010	268	55	5	1.06	0	0	0	0.00	(0.56)
		August 2010	191	45	4	0.96	0	0	0	0.00	(0.88)
		July 2010	178	44	4	1.29	0	0	0	0.00	(0.98)
		June 2010	221	47	5	1.67	0	0	0	0.00	(0.65)
OP-4E	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	May 2011	0	0	0	0	0	0	0	0.00	0.00
		April 2011	7	1	7	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0.00	0.00
		February 2011	0	0	0	0	0	0	0	0.00	0.00
		January 2011	0	0	0	0	0	0	0	0.00	0.00
		December 2010	0	0	0	0	0	0	0	0.00	0.00
		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
		September 2010	0	0	0	0	0	0	0	0.00	0.00
		August 2010	0	0	0	0	0	0	0	0.00	0.00
		July 2010	0	0	0	0	0	0	0	0.00	0.00
		June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E	Installation Interval Frame Relay Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
		April 2011	0	0	0	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0.00	0.00
		February 2011	0	0	0	0	0	0	0	0.00	0.00
		January 2011	0	0	0	0	0	0	0	0.00	0.00
		December 2010	0	0	0	0	0	0	0	0.00	0.00
		November 2010	14	1	14	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
		September 2010	0	0	0	0	0	0	0	0.00	0.00
		August 2010	0	0	0	0	0	0	0	0.00	0.00

	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval LIS Trunk Parity	May 2011	7	1	7	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	22	1	22	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	66	3	22	0	0	0	0	0.00	0.00
	November 2010	22	1	22	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	21	1	21	0	0	0	0	0.00	0.00
OP-4E Installation Interval PBX Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	5	1	5	0	17	2	9	-4.04	(3.46)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	May 2011	4	2	2	1.41	0	0	0	0.00	(2.00)
	April 2011	24	8	3	0	0	0	0	0.00	(1.50)
	March 2011	15	5	3	0	0	0	0	0.00	(1.50)
	February 2011	12	5	2	0.89	0	0	0	0.00	(1.80)
	January 2011	6	3	2	1	0	0	0	0.00	(2.00)
	December 2010	27	11	2	0.69	0	0	0	0.00	(1.77)
	November 2010	10	4	3	1	0	0	0	0.00	(1.75)
	October 2010	9	3	3	1	0	0	0	0.00	(1.50)
	September 2010	6	2	3	0	0	0	0	0.00	(1.50)
	August 2010	19	8	2	0.52	0	0	0	0.00	(1.81)
	July 2010	15	4	4	2.22	0	0	0	0.00	(1.13)
	June 2010	6	1	6	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	May 2011	20	8	3	0.53	0	0	0	0.00	(1.75)
	April 2011	10	4	3	0.58	0	0	0	0.00	(1.75)
	March 2011	27	10	3	0.67	0	0	0	0.00	(1.65)
	February 2011	3	1	3	0	0	0	0	0.00	(1.50)
	January 2011	25	8	3	0.83	0	0	0	0.00	(1.44)
	December 2010	9	3	3	0	0	0	0	0.00	(1.50)
	November 2010	20	8	3	0.93	0	0	0	0.00	(1.75)
	October 2010	50	13	4	1.99	0	0	0	0.00	(1.08)
	September 2010	45	15	3	0	0	0	0	0.00	(1.50)
	August 2010	30	10	3	0	0	0	0	0.00	(1.50)
	July 2010	47	17	3	0.66	0	0	0	0.00	(1.62)

	June 2010	26	9	3	0.33	0	0	0	0.00	(1.56)
OP-4E Installation Interval Unbundled Loop	May 2011	51	12	4	1.36	0	0	0	0.00	(0.68)
DS1 Capable Benchmark 5.5	April 2011	67	14	5	0.43	0	0	0	0.00	(0.39)
	March 2011	57	13	4	0.77	0	0	0	0.00	(0.61)
	February 2011	63	15	4	1.08	0	0	0	0.00	(0.71)
	January 2011	37	9	4	0.78	0	0	0	0.00	(0.76)
	December 2010	51	11	5	0.92	0	0	0	0.00	(0.47)
	November 2010	130	8	16	32.23	0	0	0	0.00	5.86
	October 2010	33	9	4	1.22	0	0	0	0.00	(1.00)
	September 2010	40	9	4	1.67	0	0	0	0.00	(0.58)
	August 2010	48	10	5	0.42	0	0	0	0.00	(0.38)
	July 2010	54	11	5	0.3	0	0	0	0.00	(0.32)
	June 2010	42	9	5	0.71	0	0	0	0.00	(0.45)
OP-4E Installation Interval Unbundled Loop	May 2011	0	0	0	0	0	0	0	0.00	0.00
XDSLi Benchmark 6	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	3	1	3	0	0	0	0	0.00	(1.50)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	3	1	3	0	0	0	0	0.00	(1.50)
OP-4E Installation Interval Unbundled Loop	May 2011	435	91	5	0.99	0	0	0	0.00	(0.61)
Analog Benchmark 6	April 2011	209	44	5	0.78	0	0	0	0.00	(0.63)
	March 2011	240	49	5	0.71	0	0	0	0.00	(0.55)
	February 2011	131	27	5	0.53	0	0	0	0.00	(0.57)
	January 2011	398	78	5	0.68	0	0	0	0.00	(0.45)
	December 2010	330	63	5	0.43	0	0	0	0.00	(0.38)
	November 2010	250	52	5	1.46	0	0	0	0.00	(0.60)
	October 2010	585	115	5	0.88	0	0	0	0.00	(0.46)
	September 2010	266	54	5	0.67	0	0	0	0.00	(0.54)
	August 2010	328	66	5	0.39	0	0	0	0.00	(0.52)
	July 2010	572	85	7	6.37	0	0	0	0.00	0.36
	June 2010	520	99	5	0.91	0	0	0	0.00	(0.37)
OP-4E Installation Interval Unbundled Loop	May 2011	0	0	0	0	0	0	0	0.00	0.00
Conditioned Benchmark 15	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	51	2	26	2.12	0	0	0	0.00	2.10
	June 2010	0	0	0	0	0	0	0	0.00	0.00

Metric	Month									
OP-4E Installation Interval Unbundled Loop ISDN Capable Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	8	2	4	0	62	7	9	-1.42	(1.86)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	7	7	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	15	16	94%	-0.25	(1.15)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	19	19	100%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Business Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	1335	1425	94%	-0.37	(1.22)
	March 2011	8	8	100%	0	1500	1588	94%	-0.68	(1.42)
	February 2011	15	15	100%	0	1326	1423	93%	-1.04	(1.63)
	January 2011	10	10	100%	0	1371	1447	95%	-0.74	(1.45)
	December 2010	6	6	100%	0	1276	1360	94%	-0.63	(1.38)
	November 2010	6	6	100%	0	1558	1636	95%	-0.55	(1.33)
	October 2010	6	6	100%	0	1520	1628	93%	-0.65	(1.40)
	September 2010	4	4	100%	0	1612	1716	94%	-0.51	(1.31)
	August 2010	8	9	89%	0.3143	1527	1645	93%	0.46	(0.99)
	July 2010	12	12	100%	0	1485	1599	93%	-0.96	(1.58)
	June 2010	6	6	100%	0	1803	1910	94%	-0.60	(1.36)
OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00

Reported to Repair DS1 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	64	71	90%	-0.33	(1.20)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair E911 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	3	3	100%	0.00	0.00
	March 2011	2	2	100%	0	16	16	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	2	2	100%	0	4	4	100%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	2	2	100%	0	18	18	100%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	143	147	97%	0.1627	73	81	90%	-1.73	(2.05)
	March 2011	135	143	94%	0.2298	65	70	93%	-0.41	(1.25)
	February 2011	106	114	93%	0.2554	60	61	98%	2.67	(0.27)
	January 2011	115	121	95%	0.2171	64	71	90%	-1.10	(1.67)
	December 2010	110	111	99%	0.0945	50	56	89%	-1.94	(2.18)
	November 2010	97	105	92%	0.2653	39	44	89%	-0.66	(1.40)
	October 2010	105	113	93%	0.2565	54	55	98%	2.40	(0.36)
	September 2010	101	111	91%	0.2863	61	66	92%	0.35	(0.98)
	August 2010	115	120	96%	0.1998	48	51	94%	-0.44	(1.27)
	July 2010	189	201	94%	0.2369	48	52	92%	-0.42	(1.25)
	June 2010	137	145	94%	0.2283	43	45	96%	0.31	(1.10)
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	0.00

Loops - DS3 Capable Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Frame Relay Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	2	50%	0.5	8899	9806	91%	1.99	(0.44)
	March 2011	1	2	50%	0.5	9612	10652	90%	1.92	(0.46)
	February 2011	1	1	100%	0	8806	9836	90%	-0.34	(1.21)
	January 2011	4	4	100%	0	8825	9810	90%	-0.67	(1.41)
	December 2010	1	1	100%	0	9272	10345	90%	-0.34	(1.21)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	7	7	100%	0	10679	11913	90%	-0.90	(1.55)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	11189	12447	90%	-0.58	(1.35)
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	25	25	100%	0	8	8	100%	0.00	0.00
	March 2011	31	31	100%	0	14	14	100%	0.00	0.00
	February 2011	24	24	100%	0	5	5	100%	0.00	0.00
	January 2011	41	41	100%	0	2	2	100%	0.00	0.00
	December 2010	83	83	100%	0	1	1	100%	0.00	0.00
	November 2010	22	22	100%	0	3	3	100%	0.00	0.00
	October 2010	5	5	100%	0	8	8	100%	0.00	0.00
	September 2010	16	16	100%	0	26	26	100%	0.00	0.00
	August 2010	9	9	100%	0	31	31	100%	0.00	0.00
	July 2010	26	26	100%	0	12	12	100%	0.00	0.00
	June 2010	11	11	100%	0	6	6	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair PBX Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	7	7	100%	0.00	0.00

Metric	Month									
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Residence Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	12	14	86%	0.3499	7564	8381	90%	0.57	(0.85)
	March 2011	19	20	95%	0.2179	8112	9064	90%	-0.80	(1.49)
	February 2011	90	92	98%	0.1458	7480	8413	89%	-2.71	(2.65)
	January 2011	19	20	95%	0.2179	7454	8363	89%	-0.84	(1.51)
	December 2010	14	15	93%	0.2494	7996	8985	89%	-0.54	(1.33)
	November 2010	12	14	86%	0.3499	8028	9004	89%	0.41	(0.94)
	October 2010	8	10	80%	0.4	8569	9581	89%	0.97	(0.66)
	September 2010	11	11	100%	0	9067	10197	89%	-1.17	(1.71)
	August 2010	10	11	91%	0.2875	8799	9983	88%	-0.28	(1.17)
	July 2010	8	8	100%	0	8752	9799	89%	-0.98	(1.59)
	June 2010	18	18	100%	0	9386	10537	89%	-1.48	(1.90)
OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	15	16	94%	-0.34	(1.21)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	7	7	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	15	15	100%	0.00	0.00
	October 2010	1	1	100%	0	26	26	100%	0.00	0.00
	September 2010	2	2	100%	0	12	12	100%	0.00	0.00
	August 2010	2	2	100%	0	16	16	100%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	16	16	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0	48	51	94%	-0.42	(1.26)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	267	276	97%	0.1776	7	8	88%	-0.78	(1.47)
	March 2011	345	352	98%	0.1396	7	7	100%	0.00	(1.69)
	February 2011	285	292	98%	0.153	21	23	91%	-1.03	(1.63)

	January 2011	268	278	96%	0.1862	7	7	100%	0.00	(1.46)
	December 2010	215	221	97%	0.1625	6	6	100%	0.00	(1.63)
	November 2010	235	244	96%	0.1885	11	11	100%	0.00	(1.26)
	October 2010	250	261	96%	0.2009	15	16	94%	-0.33	(1.20)
	September 2010	209	211	99%	0.0969	23	24	96%	-0.75	(1.45)
	August 2010	233	244	95%	0.2075	17	17	100%	0.00	(0.95)
	July 2010	280	283	99%	0.1024	19	19	100%	0.00	(1.56)
	June 2010	244	258	95%	0.2265	24	24	100%	0.00	(0.64)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	131	143	92%	0.2773	7	8	88%	-0.34	(1.21)
	March 2011	220	229	96%	0.1943	7	7	100%	0.00	(1.43)
	February 2011	191	205	93%	0.2522	21	23	91%	-0.30	(1.18)
	January 2011	187	201	93%	0.2546	7	7	100%	0.00	(1.17)
	December 2010	214	229	93%	0.2474	6	6	100%	0.00	(1.27)
	November 2010	186	195	95%	0.2098	11	11	100%	0.00	(1.16)
	October 2010	212	231	92%	0.2747	15	16	94%	0.32	(1.19)
	September 2010	249	264	94%	0.2315	23	24	96%	0.36	(1.17)
	August 2010	249	266	94%	0.2446	17	17	100%	0.00	(0.75)
	July 2010	222	226	98%	0.1319	19	19	100%	0.00	(1.36)
	June 2010	213	216	99%	0.117	24	24	100%	0.00	(1.37)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	151	158	96%	0.2058	73	81	90%	-1.34	(1.81)
	March 2011	151	165	92%	0.2787	65	70	93%	0.37	(0.97)
	February 2011	119	127	94%	0.2429	60	61	98%	2.36	(0.37)
	January 2011	135	148	91%	0.2831	64	71	90%	-0.25	(1.15)
	December 2010	174	180	97%	0.1795	50	56	89%	-1.56	(1.95)
	November 2010	112	116	97%	0.1825	39	44	89%	-1.41	(1.86)
	October 2010	157	166	95%	0.2264	54	55	98%	1.73	(0.57)
	September 2010	152	158	96%	0.1911	61	66	92%	-0.97	(1.59)
	August 2010	147	163	90%	0.2975	48	51	94%	1.04	(0.67)
	July 2010	172	177	97%	0.1657	48	52	92%	-1.16	(1.70)
	June 2010	179	187	96%	0.2024	43	45	96%	-0.05	(1.03)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	7	7	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	73	81	90%	-0.33	(1.20)
	March 2011	1	2	50%	0.5	65	70	93%	2.32	(0.40)
	February 2011	1	1	100%	0	60	61	98%	-0.13	(1.08)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00

Metric	Month									
	December 2010	1	1	100%	0	50	56	89%	-0.34	(1.21)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	54	55	98%	-0.13	(1.08)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0	48	51	94%	-0.42	(1.26)
	July 2010	3	3	100%	0	48	52	92%	-0.49	(1.30)
	June 2010	3	3	100%	0	43	45	96%	-0.36	(1.22)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	911	950	96%	0.1984	4552	4869	93%	-2.75	(2.67)
	March 2011	732	755	97%	0.1719	4968	5328	93%	-3.80	(3.31)
	February 2011	548	562	98%	0.1559	4511	4896	92%	-4.48	(3.72)
	January 2011	732	758	97%	0.182	4492	4850	93%	-3.87	(3.35)
	December 2010	810	832	97%	0.1604	4785	5213	92%	-5.43	(4.30)
	November 2010	923	941	98%	0.137	4782	5171	92%	-6.00	(4.65)
	October 2010	1362	1387	98%	0.133	5114	5529	92%	-7.21	(5.38)
	September 2010	964	980	98%	0.1267	5479	5895	93%	-6.14	(4.73)
	August 2010	1097	1121	98%	0.1447	5390	5861	92%	-6.65	(5.04)
	July 2010	1223	1265	97%	0.1792	5319	5734	93%	-4.87	(3.96)
	June 2010	830	843	98%	0.1232	5494	5946	92%	-6.21	(4.78)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	7	8	88%	-0.36	(1.22)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	6	6	100%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	17	17	100%	0.00	0.00
	July 2010	2	2	100%	0	19	19	100%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	9612	10652	90%	-0.33	(1.20)
	February 2011	1	1	100%	0	8806	9836	90%	-0.34	(1.21)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	32	33	97%	0.1714	9272	10345	90%	-1.38	(1.84)
	November 2010	16	19	84%	0.3646	9586	10640	90%	0.86	(0.66)
	October 2010	31	33	94%	0.2386	10089	11209	90%	-0.75	(1.46)
	September 2010	122	125	98%	0.153	10679	11913	90%	-2.90	(2.77)
	August 2010	24	24	100%	0	10326	11628	89%	-1.74	(2.06)
	July 2010	66	70	94%	0.2321	10237	11398	90%	-1.23	(1.75)
	June 2010	26	27	96%	0.1889	11189	12447	90%	-1.10	(1.67)
OP-5A New Service Installation Quality Reported to Repair UNE P (Centrex 21) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00

	November 2010	1	1	100%	0	3	3	100%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Business Benchmark 0.965	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2011	8	8	100%	0	0	0	0%	0.00	(0.11)
	February 2011	15	15	100%	0	0	0	0%	0.00	(0.11)
	January 2011	10	10	100%	0	0	0	0%	0.00	(0.11)
	December 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	November 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	October 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	September 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	August 2010	9	9	100%	0	0	0	0%	0.00	(0.11)
	July 2010	12	12	100%	0	0	0	0%	0.00	(0.11)
	June 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality DS1 Benchmark 0.965	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	May 2011	0	0	0%	0	0	3	100%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00

	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS1 Capable	April 2011	147	147	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	March 2011	143	143	100%	0	0	0	0%	0.00	(0.11)
	February 2011	114	114	100%	0	0	0	0%	0.00	(0.11)
	January 2011	121	121	100%	0	0	0	0%	0.00	(0.11)
	December 2010	111	111	100%	0	0	0	0%	0.00	(0.11)
	November 2010	104	105	99%	0.0971	0	0	0%	0.00	(0.08)
	October 2010	113	113	100%	0	0	0	0%	0.00	(0.11)
	September 2010	111	111	100%	0	0	0	0%	0.00	(0.11)
	August 2010	120	120	100%	0	0	0	0%	0.00	(0.11)
	July 2010	200	201	100%	0.0704	0	0	0%	0.00	(0.09)
	June 2010	145	145	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	June 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Frame Relay Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Line Splitting Benchmark 0.965	April 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	4	4	100%	0	0	0	0%	0.00	(0.11)
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00

	September 2010	7	7	100%	0	0	0	0%	0.00	(0.11)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
PBX Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Residence Benchmark 0.965	April 2011	14	14	100%	0	0	0	0%	0.00	(0.11)
	March 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
	February 2011	92	92	100%	0	0	0	0%	0.00	(0.11)
	January 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
	December 2010	15	15	100%	0	0	0	0%	0.00	(0.11)
	November 2010	14	14	100%	0	0	0	0%	0.00	(0.11)
	October 2010	10	10	100%	0	0	0	0%	0.00	(0.11)
	September 2010	11	11	100%	0	0	0	0%	0.00	(0.11)
	August 2010	11	11	100%	0	0	0	0%	0.00	(0.11)
	July 2010	8	8	100%	0	0	0	0%	0.00	(0.11)
	June 2010	18	18	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	April 2011	276	276	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	March 2011	352	352	100%	0	0	0	0%	0.00	(0.11)
	February 2011	292	292	100%	0	0	0	0%	0.00	(0.11)
	January 2011	278	278	100%	0	0	0	0%	0.00	(0.11)
	December 2010	221	221	100%	0	0	0	0%	0.00	(0.11)
	November 2010	244	244	100%	0	0	0	0%	0.00	(0.11)
	October 2010	261	261	100%	0	0	0	0%	0.00	(0.11)
	September 2010	211	211	100%	0	0	0	0%	0.00	(0.11)
	August 2010	244	244	100%	0	0	0	0%	0.00	(0.11)
	July 2010	283	283	100%	0	0	0	0%	0.00	(0.11)
	June 2010	258	258	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	April 2011	143	143	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	March 2011	229	229	100%	0	0	0	0%	0.00	(0.11)
	February 2011	205	205	100%	0	0	0	0%	0.00	(0.11)
	January 2011	201	201	100%	0	0	0	0%	0.00	(0.11)
	December 2010	229	229	100%	0	0	0	0%	0.00	(0.11)
	November 2010	195	195	100%	0	0	0	0%	0.00	(0.11)
	October 2010	231	231	100%	0	0	0	0%	0.00	(0.11)
	September 2010	264	264	100%	0	0	0	0%	0.00	(0.11)

	August 2010	264	266	99%	0.0864	0	0	0%	0.00	(0.09)
	July 2010	226	226	100%	0	0	0	0%	0.00	(0.11)
	June 2010	216	216	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Benchmark	April 2011	158	158	100%	0	0	0	0%	0.00	(0.11)
0.965	March 2011	165	165	100%	0	0	0	0%	0.00	(0.11)
	February 2011	127	127	100%	0	0	0	0%	0.00	(0.11)
	January 2011	148	148	100%	0	0	0	0%	0.00	(0.11)
	December 2010	180	180	100%	0	0	0	0%	0.00	(0.11)
	November 2010	116	116	100%	0	0	0	0%	0.00	(0.11)
	October 2010	166	166	100%	0	0	0	0%	0.00	(0.11)
	September 2010	158	158	100%	0	0	0	0%	0.00	(0.11)
	August 2010	163	163	100%	0	0	0	0%	0.00	(0.11)
	July 2010	176	177	99%	0.075	0	0	0%	0.00	(0.09)
	June 2010	186	187	99%	0.0729	0	0	0%	0.00	(0.09)
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS3 Capable Benchmark	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
0.965	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Benchmark 0.965	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	July 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	June 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	April 2011	950	950	100%	0	0	0	0%	0.00	(0.11)
	March 2011	755	755	100%	0	0	0	0%	0.00	(0.11)
	February 2011	559	562	99%	0.0729	0	0	0%	0.00	(0.09)
	January 2011	758	758	100%	0	0	0	0%	0.00	(0.11)
	December 2010	831	832	100%	0.0346	0	0	0%	0.00	(0.11)
	November 2010	939	941	100%	0.0461	0	0	0%	0.00	(0.10)
	October 2010	1387	1387	100%	0	0	0	0%	0.00	(0.11)
	September 2010	980	980	100%	0	0	0	0%	0.00	(0.11)
	August 2010	1121	1121	100%	0	0	0	0%	0.00	(0.11)

	July 2010	1265	1265	100%	0	0	0	0%	0.00	(0.11)
	June 2010	843	843	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark 0.965	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	July 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	33	33	100%	0	0	0	0%	0.00	(0.11)
	November 2010	19	19	100%	0	0	0	0%	0.00	(0.11)
	October 2010	33	33	100%	0	0	0	0%	0.00	(0.11)
	September 2010	125	125	100%	0	0	0	0%	0.00	(0.11)
	August 2010	23	24	96%	0.1998	0	0	0%	0.00	0.02
	July 2010	70	70	100%	0	0	0	0%	0.00	(0.11)
	June 2010	27	27	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality UNE P (Centrex 21) Benchmark 0.965	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Business Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00

	Month									
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Enhanced Extended Loops - DS1	April 2011	0	4	0%	0	0	0	0%	0.00	0.00
Capable Diagnostic	March 2011	4	12	33%	0.4714	0	0	0%	0.00	0.00
	February 2011	2	10	20%	0.4	0	0	0%	0.00	0.00
	January 2011	1	7	14%	0.3499	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	0	9	0%	0	0	0	0%	0.00	0.00
	October 2010	1	9	11%	0.3143	0	0	0%	0.00	0.00
	September 2010	2	12	17%	0.3727	0	0	0%	0.00	0.00
	August 2010	1	6	17%	0.3727	0	0	0%	0.00	0.00
	July 2010	0	13	0%	0	0	0	0%	0.00	0.00
	June 2010	1	9	11%	0.3143	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Residence Diagnostic	April 2011	1	3	33%	0.4714	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	0	2	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded	April 2011	0	9	0%	0	0	0	0%	0.00	0.00
Diagnostic	March 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00
	February 2011	0	7	0%	0	0	0	0%	0.00	0.00
	January 2011	1	11	9%	0.2875	0	0	0%	0.00	0.00
	December 2010	0	6	0%	0	0	0	0%	0.00	0.00
	November 2010	0	9	0%	0	0	0	0%	0.00	0.00
	October 2010	1	12	8%	0.2764	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	0	0	0%	0.00	0.00
	August 2010	0	11	0%	0	0	0	0%	0.00	0.00
	July 2010	0	3	0%	0	0	0	0%	0.00	0.00
	June 2010	1	15	7%	0.2494	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - DS1 Capable	April 2011	1	8	13%	0.3307	0	0	0%	0.00	0.00
Diagnostic	March 2011	1	15	7%	0.2494	0	0	0%	0.00	0.00
	February 2011	0	8	0%	0	0	0	0%	0.00	0.00
	January 2011	0	13	0%	0	0	0	0%	0.00	0.00
	December 2010	0	6	0%	0	0	0	0%	0.00	0.00
	November 2010	1	5	20%	0.4	0	0	0%	0.00	0.00
	October 2010	1	10	10%	0.3	0	0	0%	0.00	0.00
	September 2010	0	6	0%	0	0	0	0%	0.00	0.00
	August 2010	2	18	11%	0.3143	0	0	0%	0.00	0.00
	July 2010	0	6	0%	0	0	0	0%	0.00	0.00
	June 2010	0	9	0%	0	0	0	0%	0.00	0.00

OP-5R New Service Quality Multiple Report	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	April 2011	2	41	5%	0.2154	0	0	0%	0.00	0.00
	March 2011	3	26	12%	0.3195	0	0	0%	0.00	0.00
	February 2011	1	16	6%	0.2421	0	0	0%	0.00	0.00
	January 2011	1	27	4%	0.1889	0	0	0%	0.00	0.00
	December 2010	4	27	15%	0.3552	0	0	0%	0.00	0.00
	November 2010	0	19	0%	0	0	0	0%	0.00	0.00
	October 2010	0	24	0%	0	0	0	0%	0.00	0.00
	September 2010	0	16	0%	0	0	0	0%	0.00	0.00
	August 2010	1	25	4%	0.196	0	0	0%	0.00	0.00
	July 2010	4	46	9%	0.2818	0	0	0%	0.00	0.00
	June 2010	0	13	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate UNE - P (POTS) Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	0	0%	0.00	0.00
	November 2010	1	4	25%	0.433	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	3	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	0	0%	0.00	0.00
	July 2010	2	6	33%	0.4714	0	0	0%	0.00	0.00
	June 2010	1	2	50%	0.5	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	April 2011	2	2	100%	0	0	0	0%	0.00	0.00
	March 2011	8	8	100%	0	0	0	0%	0.00	0.00
	February 2011	15	15	100%	0	0	0	0%	0.00	0.00
	January 2011	10	10	100%	0	0	0	0%	0.00	0.00
	December 2010	6	6	100%	0	0	0	0%	0.00	0.00
	November 2010	6	6	100%	0	0	0	0%	0.00	0.00
	October 2010	6	6	100%	0	0	0	0%	0.00	0.00
	September 2010	4	4	100%	0	0	0	0%	0.00	0.00
	August 2010	8	9	89%	0.3143	0	0	0%	0.00	0.00
	July 2010	12	12	100%	0	0	0	0%	0.00	0.00
	June 2010	6	6	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00

Total DS1 Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
Capable Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1	April 2011	143	147	97%	0.1627	0	0	0%	0.00	0.00
Capable Diagnostic	March 2011	135	143	94%	0.2298	0	0	0%	0.00	0.00
	February 2011	106	114	93%	0.2554	0	0	0%	0.00	0.00
	January 2011	115	121	95%	0.2171	0	0	0%	0.00	0.00
	December 2010	110	111	99%	0.0945	0	0	0%	0.00	0.00
	November 2010	96	105	91%	0.2799	0	0	0%	0.00	0.00
	October 2010	105	113	93%	0.2565	0	0	0%	0.00	0.00
	September 2010	101	111	91%	0.2863	0	0	0%	0.00	0.00
	August 2010	115	120	96%	0.1998	0	0	0%	0.00	0.00
	July 2010	188	201	94%	0.246	0	0	0%	0.00	0.00
	June 2010	137	145	94%	0.2283	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
Capable Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Frame Relay Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00

	Month									
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Line Splitting Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	March 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	0.00
	January 2011	4	4	100%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	7	7	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total PBX Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Residence Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	12	14	86%	0.3499	0	0	0%	0.00	0.00
	March 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00
	February 2011	90	92	98%	0.1458	0	0	0%	0.00	0.00
	January 2011	19	20	95%	0.2179	0	0	0%	0.00	0.00
	December 2010	14	15	93%	0.2494	0	0	0%	0.00	0.00
	November 2010	12	14	86%	0.3499	0	0	0%	0.00	0.00
	October 2010	8	10	80%	0.4	0	0	0%	0.00	0.00
	September 2010	11	11	100%	0	0	0	0%	0.00	0.00
	August 2010	10	11	91%	0.2875	0	0	0%	0.00	0.00
	July 2010	8	8	100%	0	0	0	0%	0.00	0.00
	June 2010	18	18	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	267	276	97%	0.1776	0	0	0%	0.00	0.00
	March 2011	345	352	98%	0.1396	0	0	0%	0.00	0.00

	February 2011	285	292	98%	0.153	0	0	0%	0.00	0.00
	January 2011	268	278	96%	0.1862	0	0	0%	0.00	0.00
	December 2010	215	221	97%	0.1625	0	0	0%	0.00	0.00
	November 2010	235	244	96%	0.1885	0	0	0%	0.00	0.00
	October 2010	250	261	96%	0.2009	0	0	0%	0.00	0.00
	September 2010	209	211	99%	0.0969	0	0	0%	0.00	0.00
	August 2010	233	244	95%	0.2075	0	0	0%	0.00	0.00
	July 2010	280	283	99%	0.1024	0	0	0%	0.00	0.00
	June 2010	244	258	95%	0.2265	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified	April 2011	131	143	92%	0.2773	0	0	0%	0.00	0.00
Diagnostic	March 2011	220	229	96%	0.1943	0	0	0%	0.00	0.00
	February 2011	191	205	93%	0.2522	0	0	0%	0.00	0.00
	January 2011	187	201	93%	0.2546	0	0	0%	0.00	0.00
	December 2010	214	229	93%	0.2474	0	0	0%	0.00	0.00
	November 2010	186	195	95%	0.2098	0	0	0%	0.00	0.00
	October 2010	212	231	92%	0.2747	0	0	0%	0.00	0.00
	September 2010	249	264	94%	0.2315	0	0	0%	0.00	0.00
	August 2010	247	266	93%	0.2575	0	0	0%	0.00	0.00
	July 2010	222	226	98%	0.1319	0	0	0%	0.00	0.00
	June 2010	213	216	99%	0.117	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS1 Capable	April 2011	151	158	96%	0.2058	0	0	0%	0.00	0.00
Diagnostic	March 2011	151	165	92%	0.2787	0	0	0%	0.00	0.00
	February 2011	119	127	94%	0.2429	0	0	0%	0.00	0.00
	January 2011	135	148	91%	0.2831	0	0	0%	0.00	0.00
	December 2010	174	180	97%	0.1795	0	0	0%	0.00	0.00
	November 2010	112	116	97%	0.1825	0	0	0%	0.00	0.00
	October 2010	157	166	95%	0.2264	0	0	0%	0.00	0.00
	September 2010	152	158	96%	0.1911	0	0	0%	0.00	0.00
	August 2010	147	163	90%	0.2975	0	0	0%	0.00	0.00
	July 2010	171	177	97%	0.181	0	0	0%	0.00	0.00
	June 2010	178	187	95%	0.214	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - DS3 Capable	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - XDSLi Diagnostic	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
	March 2011	1	2	50%	0.5	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	0.00

	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0	0	0	0%	0.00	0.00
	July 2010	3	3	100%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop Analog Diagnostic	April 2011	911	950	96%	0.1984	0	0	0%	0.00	0.00
	March 2011	732	755	97%	0.1719	0	0	0%	0.00	0.00
	February 2011	545	562	97%	0.1713	0	0	0%	0.00	0.00
	January 2011	732	758	97%	0.182	0	0	0%	0.00	0.00
	December 2010	809	832	97%	0.164	0	0	0%	0.00	0.00
	November 2010	921	941	98%	0.1442	0	0	0%	0.00	0.00
	October 2010	1362	1387	98%	0.133	0	0	0%	0.00	0.00
	September 2010	964	980	98%	0.1267	0	0	0%	0.00	0.00
	August 2010	1097	1121	98%	0.1447	0	0	0%	0.00	0.00
	July 2010	1223	1265	97%	0.1792	0	0	0%	0.00	0.00
	June 2010	830	843	98%	0.1232	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop ISDN Capable	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE - P (POTS) Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.0
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	32	33	97%	0.1714	0	0	0%	0.00	0.00
	November 2010	16	19	84%	0.3646	0	0	0%	0.00	0.00
	October 2010	31	33	94%	0.2386	0	0	0%	0.00	0.00
	September 2010	122	125	98%	0.153	0	0	0%	0.00	0.00
	August 2010	23	24	96%	0.1998	0	0	0%	0.00	0.00
	July 2010	66	70	94%	0.2321	0	0	0%	0.00	0.00
	June 2010	26	27	96%	0.1889	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE P (Centrex 21) Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00

	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Business Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	1	1	1	0	132	20	7	-0.30	(1.18)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	1	1	0	66	19	3	-0.42	(1.26)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	74	32	2	-0.41	(1.25)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	1	1	1	0	69	31	2	-0.46	(1.28)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	2	1	2	0	149	49	3	-0.15	(1.09)
	September 2010	2	2	1	0	314	80	4	-0.28	(1.17)
	August 2010	1	1	1	0	286	71	4	-0.38	(1.23)
	July 2010	2	1	2	0	308	79	4	-0.21	(1.13)
	June 2010	2	1	2	0	114	62	2	0.09	(0.61)
OP-6A-2 Delayed Days for Non-Facility Reasons Business Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00

	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	1	1	1	0	19	3	6	-0.50	(1.30)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-3 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	8	2	4	1.41	48	11	4	-0.09	(1.06)
	July 2010	1	1	1	0	23	7	3	-0.78	(1.47)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	1	1	1	0	8	1	8	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	1	1	1	0	1	1	1	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	9	4	2	2.5	3	1	3	0.00	0.00
	August 2010	2	1	2	0	75	4	19	-0.87	(1.53)
	July 2010	13	2	7	6.36	82	4	21	-0.64	(1.39)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	4	1	4	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons UDIT DS1 Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00

	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	6	1	6	0	75	4	19	-0.66	(1.40)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	May 2011	12	4	3	2.31	0	0	0	0.00	0.00
Reasons Unbundled Loop - 2 Wire Non-	April 2011	1	1	1	0	0	0	0	0.00	0.00
Loaded Parity	March 2011	1	1	1	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	2	2	1	0	4	2	2	0.00	0.00
	November 2010	13	5	3	1.14	22	1	22	0.00	0.00
	October 2010	7	6	1	0.41	18	3	6	-0.79	(1.48)
	September 2010	4	4	1	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	4	1	4	0	0	0	0	0.00	0.00
	June 2010	18	5	4	0.89	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	May 2011	0	0	0	0	0	0	0	0.00	0.00
Reasons Unbundled Loop - ADSL Qualified	April 2011	8	8	1	0	0	0	0	0.00	0.00
Parity	March 2011	11	11	1	0	0	0	0	0.00	0.00
	February 2011	2	2	1	0	0	0	0	0.00	0.00
	January 2011	7	7	1	0	0	0	0	0.00	0.00
	December 2010	11	8	1	0.52	4	2	2	0.00	0.00
	November 2010	20	17	1	0.73	22	1	22	0.00	0.00
	October 2010	31	17	2	2.16	18	3	6	-0.77	(1.47)
	September 2010	13	13	1	0	0	0	0	0.00	0.00
	August 2010	23	12	2	3.18	16	3	5	-0.71	(1.43)
	July 2010	28	9	3	5.6	0	0	0	0.00	0.00
	June 2010	11	4	3	0.5	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility	May 2011	2	2	1	0	0	0	0	0.00	0.00
Reasons Unbundled Loop - DS1 Capable	April 2011	0	0	0	0	0	0	0	0.00	0.00
Parity	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	9	5	2	1.1	8	1	8	0.00	0.00
	January 2011	4	3	1	0.58	15	4	4	-1.43	(1.87)
	December 2010	2	2	1	0	10	2	5	-0.94	(1.57)
	November 2010	30	1	30	0	1	1	1	0.00	0.00
	October 2010	21	12	2	2.6	16	3	5	-1.82	(2.10)
	September 2010	23	7	3	3.25	3	1	3	0.00	0.00
	August 2010	7	2	4	2.12	75	4	19	-1.02	(1.62)
	July 2010	18	12	2	1.17	82	4	21	-1.31	(1.80)
	June 2010	5	3	2	1.15	114	5	23	-2.38	(2.45)
OP-6A-4 Delayed Days for Non-Facility	May 2011	0	0	0	0	0	0	0	0.00	0.00
Reasons Unbundled Loop - XDSLi Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	3	1	3	0	4	2	2	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00

Metric	Month									
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	1	1	1	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	May 2011	32	11	3	3.27	153	42	4	-0.52	(1.32)
	April 2011	32	22	1	1.92	109	41	3	-1.02	(1.62)
	March 2011	11	7	2	1.13	129	46	3	-0.87	(1.53)
	February 2011	28	9	3	6.33	265	60	4	-0.31	(1.19)
	January 2011	39	27	1	0.64	119	64	2	-0.81	(1.49)
	December 2010	70	48	1	3.03	218	64	3	-1.35	(1.82)
	November 2010	49	36	1	0.49	158	54	3	-1.16	(1.71)
	October 2010	99	49	2	2.84	149	49	3	-0.73	(1.44)
	September 2010	45	40	1	0.65	314	80	4	-0.99	(1.60)
	August 2010	82	42	2	1.32	286	71	4	-1.36	(1.83)
	July 2010	59	33	2	1.9	308	79	4	-1.12	(1.68)
	June 2010	54	48	1	0.44	114	62	2	-2.06	(2.25)
OP-6A-5 Delayed Days for Non-Facility Reasons Dark Fiber - IOF Diagnostic	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	5	1	5	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	3	2	2	0.71	58	8	7	-1.05	(1.64)
	March 2011	2	2	1	0	120	11	11	-1.51	(1.92)
	February 2011	1	1	1	0	191	7	27	-1.71	(2.04)
	January 2011	1	1	1	0	86	11	8	-0.68	(1.41)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	1	1	1	0	87	8	11	-0.75	(1.46)
	October 2010	5	2	3	0.71	110	8	14	-1.00	(1.61)
	September 2010	15	3	5	4.58	91	20	5	0.24	(0.77)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	5	2	3	0.71	213	6	36	-1.18	(1.71)
	June 2010	9	1	9	0	69	7	10	-0.07	(1.04)
OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	4	2	2	1.41	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	32	1	32	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	2	1	2	0	39	1	39	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00

	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	4	1	4	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	2	2	1	0	0	0	0	0.00	0.00
	August 2010	1	1	1	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	May 2011	2	2	1	0	87	9	10	-1.70	(2.03)
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	12	2	6	0	88	11	8	-0.22	(1.14)
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	3	1	3	0	11	5	2	0.34	(0.69)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	6	6	1	0	30	16	2	-0.80	(1.49)
	November 2010	12	12	1	0	143	24	6	-1.08	(1.66)
	October 2010	5	3	2	1.15	44	20	2	-0.36	(1.22)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	1	1	1	0	30	10	3	-0.38	(1.23)

	July 2010	136	8	17	13.09	38	15	3	13.35	1.26
	June 2010	33	19	2	1.28	19	12	2	0.53	(0.62)
OP-6B-1 Delayed Days for Facility Reasons Business Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	14	1	14	0	162	17	10	0.49	(0.71)
	January 2011	4	1	4	0	181	22	8	-0.53	(1.32)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	1	1	1	0	411	24	17	-0.55	(1.33)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons UNE - P (POTS) Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	20	2	10	4.24	407	46	9	0.11	(0.71)
	June 2010	64	1	64	0	378	44	9	5.52	0.34
OP-6B-4 Delayed Days for Facility Reasons UDIT DS1 Parity	May 2011	8	2	4	0	8	1	8	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00

	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	50	9	6	1.33	70	13	5	0.21	(0.79)
	January 2011	2	1	2	0	0	0	0	0.00	0.00
	December 2010	5	2	3	2.12	0	0	0	0.00	0.00
	November 2010	12	1	12	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	15	2	8	6.36	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	4	1	4	0	2	1	2	0.00	0.00
	June 2010	1	1	1	0	2	1	2	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2011	32	2	16	0	0	0	0	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	21	5	4	0.84	6	1	6	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	88	4	22	21.94	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	114	4	29	22.53	0	0	0	0.00	0.00
	September 2010	14	3	5	2.52	0	0	0	0.00	0.00
	August 2010	8	2	4	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	29	3	10	0.58	2	1	2	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2011	74	4	19	28.38	8	1	8	0.00	0.00
Unbundled Loop - DS1 Capable Parity	April 2011	2	2	1	0	0	0	0	0.00	0.00
	March 2011	16	1	16	0	0	0	0	0.00	0.00
	February 2011	35	7	5	6.35	5	1	5	0.00	0.00
	January 2011	11	3	4	2.89	0	0	0	0.00	0.00
	December 2010	3	2	2	0.71	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	6	5	1	0.45	20	1	20	0.00	0.00
	September 2010	84	3	28	45.03	38	2	19	0.70	(0.88)
	August 2010	10	5	2	0	0	0	0	0.00	0.00
	July 2010	35	1	35	0	69	3	23	0.35	(0.73)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	May 2011	14	4	4	0.58	355	32	11	-0.64	(1.39)
Unbundled Loop Analog Parity	April 2011	20	4	5	0	480	37	13	-0.90	(1.55)
	March 2011	16	4	4	0	194	36	5	-0.43	(1.26)
	February 2011	85	3	28	47.34	573	41	14	1.05	(0.42)
	January 2011	76	13	6	4.02	491	53	9	-1.08	(1.66)
	December 2010	18	6	3	0	348	47	7	-1.13	(1.69)
	November 2010	81	16	5	8.01	329	30	11	-1.00	(1.61)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	42	12	4	1.17	211	33	6	-1.08	(1.66)
	August 2010	64	17	4	3.6	420	33	13	-2.68	(2.63)
	July 2010	54	19	3	2.12	407	46	9	-1.58	(1.96)
	June 2010	20	8	3	0.53	378	44	9	-1.60	(1.97)

OP-6B-5 Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable Diagnostic	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	9	2	5	3.54	0	0	0	0.00	0.00
	March 2011	5	2	3	2.12	0	0	0	0.00	0.00
	February 2011	12	2	6	1.41	0	0	0	0.00	0.00
	January 2011	10	3	3	0.58	0	0	0	0.00	0.00
	December 2010	2	1	2	0	0	0	0	0.00	0.00
	November 2010	14	4	4	1	0	0	0	0.00	0.00
	October 2010	12	3	4	2.65	0	0	0	0.00	0.00
	September 2010	4	1	4	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons Enhanced Extended Loops - DS3 Capable Diagnostic	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	67	1	67	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	29	1	29	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	12	1	12	0	0	0	0	0.00	0.00
	June 2010	3	1	3	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	62	1	62	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	4	2	2	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	May 2011	0	0	0	0	0	0	0	0.00	0.00

Unbundled Loop - DS1 Capable Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	91	1	91	0	21	1	21	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Analog Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	2	1	2	0	40	8	5	-0.49	(1.29)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	15	5	3	0	39	8	5	-0.57	(1.35)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	4	2	2	0	65	6	11	-1.17	(1.71)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog Diagnostic	May 2011	0.4875	305	00:02	0.002777778	0	0	00:00	0.00	0.00
	April 2011	0.59375	329	00:03	0.002083333	0	0	00:00	0.00	0.00
	March 2011	0.69652778	347	00:03	0.002777778	0	0	00:00	0.00	0.00
	February 2011	0.62708333	226	00:04	0.004861111	0	0	00:00	0.00	0.00
	January 2011	0.75069444	275	00:04	0.005555556	0	0	00:00	0.00	0.00
	December 2010	0.74097222	324	00:03	0.005555556	0	0	00:00	0.00	0.00
	November 2010	1.68680556	472	00:05	0.025	0	0	00:00	0.00	0.00
	October 2010	3.06180556	819	00:05	0.005555556	0	0	00:00	0.00	0.00
	September 2010	1.42152778	471	00:04	0.004861111	0	0	00:00	0.00	0.00
	August 2010	1.21180556	590	00:03	0.004166667	0	0	00:00	0.00	0.00
	July 2010	2.24444444	754	00:04	0.004166667	0	0	00:00	0.00	0.00
	June 2010	0.82986111	341	00:04	0.004166667	0	0	00:00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic	May 2011	1.0875	31	00:51	0.009027778	0	0	00:00	0.00	0.00
	April 2011	0	20	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.00763889	1	00:11	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.07361111	2	00:53	0	0	0	00:00	0.00	0.00
	December 2010	0.81944444	22	00:54	0	0	0	00:00	0.00	0.00
	November 2010	0.68055556	18	00:54	0.000694444	0	0	00:00	0.00	0.00
	October 2010	0.3125	10	00:45	0.009722222	0	0	00:00	0.00	0.00
	September 2010	0.07152778	4	00:26	0.008333333	0	0	00:00	0.00	0.00
	August 2010	0.15902778	10	00:23	0.002083333	0	0	00:00	0.00	0.00
	July 2010	0.00486111	1	00:07	0	0	0	00:00	0.00	0.00
	June 2010	1.01111111	13	01:52	0	0	0	00:00	0.00	0.00
OP-8B Number Portability Timeliness LNP Benchmark 0.95	May 2011	257	257	100%	0	0	0	0%	0.00	(0.16)
	April 2011	276	276	100%	0	0	0	0%	0.00	(0.16)

	March 2011	291	294	99%	0.1005	0	0	0%	0.00	(0.13)
	February 2011	209	209	100%	0	0	0	0%	0.00	(0.16)
	January 2011	239	239	100%	0	0	0	0%	0.00	(0.16)
	December 2010	288	288	100%	0	0	0	0%	0.00	(0.16)
	November 2010	396	396	100%	0	0	0	0%	0.00	(0.16)
	October 2010	782	786	99%	0.0712	0	0	0%	0.00	(0.14)
	September 2010	471	471	100%	0	0	0	0%	0.00	(0.16)
	August 2010	527	528	100%	0.0435	0	0	0%	0.00	(0.15)
	July 2010	674	674	100%	0	0	0	0%	0.00	(0.16)
	June 2010	331	331	100%	0	0	0	0%	0.00	(0.16)
OP-8C Percentage of LNP Triggers Set	May 2011	5007	5008	100%	0.0141	0	0	0%	0.00	(0.16)
Prior to the Frame Due Time LNP	April 2011	4817	4819	100%	0.0204	0	0	0%	0.00	(0.16)
Benchmark 0.95	March 2011	5796	5799	100%	0.0227	0	0	0%	0.00	(0.16)
	February 2011	5432	5432	100%	0	0	0	0%	0.00	(0.16)
	January 2011	5239	5243	100%	0.0276	0	0	0%	0.00	(0.16)
	December 2010	6214	6215	100%	0.0127	0	0	0%	0.00	(0.16)
	November 2010	6915	6916	100%	0.012	0	0	0%	0.00	(0.16)
	October 2010	7139	7140	100%	0.0118	0	0	0%	0.00	(0.16)
	September 2010	6988	6988	100%	0	0	0	0%	0.00	(0.16)
	August 2010	8028	8031	100%	0.0193	0	0	0%	0.00	(0.16)
	July 2010	6473	6482	100%	0.0372	0	0	0%	0.00	(0.15)
	June 2010	7490	7493	100%	0.02	0	0	0%	0.00	(0.16)
OS-1 Speed of Answer - Operator Services	May 2011	0	0	:00	0	7.07	1	:48	0.00	0.00
Parity by Design	April 2011	0	0	:00	0	7.19	1	:36	0.00	0.00
	March 2011	0	0	:00	0	7.47	1	:48	0.00	0.00
	February 2011	0	0	:00	0	7.2	1	:00	0.00	0.00
	January 2011	0	0	:00	0	6.86	1	:24	0.00	0.00
	December 2010	0	0	:00	0	7.01	1	:24	0.00	0.00
	November 2010	0	0	:00	0	7	1	:00	0.00	0.00
	October 2010	0	0	:00	0	7.08	1	:12	0.00	0.00
	September 2010	0	0	:00	0	6.7	1	:00	0.00	0.00
	August 2010	0	0	:00	0	7.03	1	:12	0.00	0.00
	July 2010	0	0	:00	0	7.29	1	:36	0.00	0.00
	June 2010	0	0	:00	0	6.49	1	:36	0.00	0.00
PO-15 Number of Due Date Changes per	May 2011	91	1801	0	0.24	205	19747	0	14.77	7.98
Order All Parity	April 2011	117	1808	0	0.25	275	20329	0	16.85	9.25
	March 2011	99	2099	0	0.22	324	24344	0	11.73	6.13
	February 2011	91	1536	0	0.25	254	20025	0	14.03	7.53
	January 2011	110	1594	0	0.26	324	21184	0	15.26	8.28
	December 2010	67	1713	0	0.2	275	20862	0	7.65	3.65
	November 2010	139	1858	0	0.27	296	21353	0	18.65	10.34
	October 2010	133	2200	0	0.25	286	21914	0	16.48	9.02
	September 2010	100	2041	0	0.23	349	23792	0	11.34	5.89
	August 2010	135	2075	0	0.26	239	22622	0	21.57	12.11
	July 2010	141	2508	0	0.26	266	21989	0	17.12	9.41
	June 2010	111	1898	0	0.23	256	23369	0	17.66	9.74
PO-16 Timely Release Notifications	May 2011	2	2	100%	0	0	0	0%	0.00	0.00
Benchmark 0.925	April 2011	0	0	100%	0	0	0	0%	0.00	0.00
	March 2011	5	5	100%	0	0	0	0%	0.00	0.00

	February 2011	6	6	100%	0	0	0	0%	0.00	0.00
	January 2011	4	4	100%	0	0	0	0%	0.00	0.00
	December 2010	3	3	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	5	5	100%	0	0	0	0%	0.00	0.00
PO-19B Stand-Alone Test Environment	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
(SATE) Accuracy IMA_SATE_XML	April 2011	160	168	95%	0	0	0	0%	0.00	0.00
Benchmark 0.95	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML IMA_SATE_XML	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	March 2011	936	941	99%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	919	933	99%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 27.0 Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	294	294	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 28.0 Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	289	294	98%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	291	292	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 29.0 Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	293	293	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	292	292	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	61	61	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	61	61	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	May 2011	5697.18	3063	:24	0	0	0	:00	0.00	0.00
	April 2011	5565.75	2715	:00	0	0	0	:00	0.00	0.00
	March 2011	5865.15	3205	:12	0	0	0	:00	0.00	0.00
	February 2011	5650.64	3071	:36	0	0	0	:00	0.00	0.00
	January 2011	5922.4	3365	:24	0	0	0	:00	0.00	0.00
	December 2010	5783.4	3213	:00	0	0	0	:00	0.00	0.00
	November 2010	5862.65	3169	:00	0	0	0	:00	0.00	0.00
	October 2010	5794.98	3274	:48	0	0	0	:00	0.00	0.00
	September 2010	5821.45	3365	:12	0	0	0	:00	0.00	0.00
	August 2010	5782.59	3267	:48	0	0	0	:00	0.00	0.00
	July 2010	5276.62	2734	:12	0	0	0	:00	0.00	0.00
	June 2010	5553.9	2805	:12	0	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	May 2011	336.93	3063	:24	0.01	0	0	:00	0.00	0.00
	April 2011	271.5	2715	:00	0.01	0	0	:00	0.00	0.00
	March 2011	352.55	3205	:24	0.07	0	0	:00	0.00	0.00
	February 2011	337.81	3071	:24	0.06	0	0	:00	0.00	0.00
	January 2011	336.5	3365	:00	0.01	0	0	:00	0.00	0.00

	December 2010	353.43	3213	:24	0.01	0	0	:00	0.00	0.00
	November 2010	316.9	3169	:00	0.01	0	0	:00	0.00	0.00
	October 2010	327.4	3274	:00	0.01	0	0	:00	0.00	0.00
	September 2010	302.85	3365	:36	0.01	0	0	:00	0.00	0.00
	August 2010	359.37	3267	:24	0.01	0	0	:00	0.00	0.00
	July 2010	273.4	2734	:00	0.01	0	0	:00	0.00	0.00
	June 2010	280.5	2805	:00	0.01	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	May 2011	5360.25	3063	:00	0.5	0	0	:00	0.00	0.00
	April 2011	5294.25	2715	:00	0.27	0	0	:00	0.00	0.00
	March 2011	5512.6	3205	:48	0.45	0	0	:00	0.00	0.00
	February 2011	5312.83	3071	:12	0.46	0	0	:00	0.00	0.00
	January 2011	5585.9	3365	:24	0.41	0	0	:00	0.00	0.00
	December 2010	5429.97	3213	:36	0.55	0	0	:00	0.00	0.00
	November 2010	5545.75	3169	:00	0.56	0	0	:00	0.00	0.00
	October 2010	5467.58	3274	:48	0.71	0	0	:00	0.00	0.00
	September 2010	5518.6	3365	:36	0.61	0	0	:00	0.00	0.00
	August 2010	5423.22	3267	:24	0.5	0	0	:00	0.00	0.00
	July 2010	5003.22	2734	:12	0.58	0	0	:00	0.00	0.00
	June 2010	5273.4	2805	:12	0.56	0	0	:00	0.00	0.00
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	May 2011	2382.07	641	:48	0	0	0	:00	0.00	0.00
	April 2011	1817.78	586	:00	0	0	0	:00	0.00	0.00
	March 2011	2171.57	735	:00	0	0	0	:00	0.00	0.00
	February 2011	1973.88	671	:36	0	0	0	:00	0.00	0.00
	January 2011	2301.52	770	:36	0	0	0	:00	0.00	0.00
	December 2010	2075.43	699	:48	0	0	0	:00	0.00	0.00
	November 2010	2263.34	737	:48	0	0	0	:00	0.00	0.00
	October 2010	2186.69	759	:12	0	0	0	:00	0.00	0.00
	September 2010	2552.43	749	:24	0	0	0	:00	0.00	0.00
	August 2010	1970.44	723	:12	0	0	0	:00	0.00	0.00
	July 2010	2468.51	629	:48	0	0	0	:00	0.00	0.00
	June 2010	2503.34	642	:00	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	May 2011	65.16	641	:00	0.01	0	0	:00	0.00	0.00
	April 2011	59.69	586	:00	0	0	0	:00	0.00	0.00
	March 2011	76.63	735	:00	0.07	0	0	:00	0.00	0.00
	February 2011	67.49	671	:00	0	0	0	:00	0.00	0.00
	January 2011	77.41	770	:00	0	0	0	:00	0.00	0.00
	December 2010	70.4	699	:00	0	0	0	:00	0.00	0.00
	November 2010	74.11	737	:00	0	0	0	:00	0.00	0.00
	October 2010	76.25	759	:00	0	0	0	:00	0.00	0.00
	September 2010	67.2	749	:36	0	0	0	:00	0.00	0.00
	August 2010	72.72	723	:00	0	0	0	:00	0.00	0.00
	July 2010	63.37	629	:00	0	0	0	:00	0.00	0.00
	June 2010	64.48	642	:00	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	May 2011	2316.91	641	:24	0.79	0	0	:00	0.00	0.00
	April 2011	1758.09	586	:00	0.57	0	0	:00	0.00	0.00
	March 2011	2094.94	735	:00	0.69	0	0	:00	0.00	0.00
	February 2011	1906.39	671	:36	0.65	0	0	:00	0.00	0.00
	January 2011	2224.11	770	:36	0.69	0	0	:00	0.00	0.00
	December 2010	2005.03	699	:48	0.67	0	0	:00	0.00	0.00

	November 2010	2189.23	737	:48	0.78	0	0	:00	0.00	0.00
	October 2010	2110.44	759	:12	1.74	0	0	:00	0.00	0.00
	September 2010	2485.23	749	:48	0.77	0	0	:00	0.00	0.00
	August 2010	1897.72	723	:48	0.82	0	0	:00	0.00	0.00
	July 2010	2405.14	629	:48	0.98	0	0	:00	0.00	0.00
	June 2010	2438.86	642	:00	1.02	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	May 2011	35958.52	5414	:36	0	0	0	:00	0.00	0.00
	April 2011	28973.95	5104	:12	0	0	0	:00	0.00	0.00
	March 2011	38574.15	5882	:24	0	0	0	:00	0.00	0.00
	February 2011	40444.81	5391	:00	0	0	0	:00	0.00	0.00
	January 2011	47332.32	6041	:36	0	0	0	:00	0.00	0.00
	December 2010	36031.27	5737	:12	0	0	0	:00	0.00	0.00
	November 2010	52130.06	5854	:24	0	0	0	:00	0.00	0.00
	October 2010	51985.73	6205	:12	0	0	0	:00	0.00	0.00
	September 2010	43316.87	6126	:48	0	0	0	:00	0.00	0.00
	August 2010	30719.69	6148	:00	0	0	0	:00	0.00	0.00
	July 2010	23556.71	4904	:00	0	0	0	:00	0.00	0.00
	June 2010	24298.41	5034	:12	0	0	0	:00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	May 2011	878.77	5414	:24	0.03	0	0	:00	0.00	0.00
	April 2011	518.64	5104	:00	0	0	0	:00	0.00	0.00
	March 2011	943.54	5882	:24	0.03	0	0	:00	0.00	0.00
	February 2011	861.95	5391	:24	0.02	0	0	:00	0.00	0.00
	January 2011	963.4	6041	:24	0	0	0	:00	0.00	0.00
	December 2010	803.88	5737	:36	0	0	0	:00	0.00	0.00
	November 2010	823.27	5854	:36	0	0	0	:00	0.00	0.00
	October 2010	882.14	6205	:36	0.01	0	0	:00	0.00	0.00
	September 2010	842.87	6126	:36	0.02	0	0	:00	0.00	0.00
	August 2010	869.15	6148	:36	0	0	0	:00	0.00	0.00
	July 2010	751.91	4904	:00	0	0	0	:00	0.00	0.00
	June 2010	769.37	5034	:00	0	0	0	:00	0.00	0.00
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	May 2011	35079.75	5414	:12	3.54	0	0	:00	0.00	0.0
	April 2011	28455.31	5104	:12	5.95	0	0	:00	0.00	0.00
	March 2011	37630.61	5882	:00	3.7	0	0	:00	0.00	0.00
	February 2011	39582.86	5391	:36	4.24	0	0	:00	0.00	0.00
	January 2011	46368.92	6041	:12	4.31	0	0	:00	0.00	0.00
	December 2010	35227.39	5737	:36	4.7	0	0	:00	0.00	0.00
	November 2010	51306.79	5854	:24	7.17	0	0	:00	0.00	0.00
	October 2010	51103.59	6205	:36	6.93	0	0	:00	0.00	0.00
	September 2010	42474	6126	:12	4.07	0	0	:00	0.00	0.00
	August 2010	29850.54	6148	:24	4.59	0	0	:00	0.00	0.00
	July 2010	22804.8	4904	:00	3.52	0	0	:00	0.00	0.00
	June 2010	23529.04	5034	:48	3.41	0	0	:00	0.00	0.00
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	May 2011	5493.18	1218	:24	0	0	0	:00	0.00	0.00
	April 2011	5233.92	1128	:36	0	0	0	:00	0.00	0.00
	March 2011	5910.45	1299	:00	0	0	0	:00	0.00	0.00
	February 2011	5731.94	1238	:12	0	0	0	:00	0.00	0.00
	January 2011	6233.08	1379	:48	0	0	0	:00	0.00	0.00
	December 2010	6349.84	1334	:24	0	0	0	:00	0.00	0.00
	November 2010	6232.2	1326	:00	0	0	0	:00	0.00	0.00

	October 2010	6584.58	1413	:24	0	0	0	:00	0.00	0.00
	September 2010	5361.8	1411	:00	0	0	0	:00	0.00	0.00
	August 2010	5974.32	1364	:12	0	0	0	:00	0.00	0.00
	July 2010	5045.04	1092	:48	0	0	0	:00	0.00	0.00
	June 2010	5449.89	1167	:48	0	0	0	:00	0.00	0.00
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	May 2011	121.8	1218	:00	0.01	0	0	:00	0.00	0.00
	April 2011	112.8	1128	:00	0	0	0	:00	0.00	0.00
	March 2011	129.9	1299	:00	0.01	0	0	:00	0.00	0.00
	February 2011	123.8	1238	:00	0	0	0	:00	0.00	0.00
	January 2011	137.9	1379	:00	0.01	0	0	:00	0.00	0.00
	December 2010	133.4	1334	:00	0	0	0	:00	0.00	0.00
	November 2010	132.6	1326	:00	0.01	0	0	:00	0.00	0.00
	October 2010	141.3	1413	:00	0	0	0	:00	0.00	0.00
	September 2010	126.99	1411	:36	0.01	0	0	:00	0.00	0.00
	August 2010	136.4	1364	:00	0.01	0	0	:00	0.00	0.00
	July 2010	109.2	1092	:00	0	0	0	:00	0.00	0.00
	June 2010	116.7	1167	:00	0	0	0	:00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	May 2011	5371.38	1218	:24	2.17	0	0	:00	0.00	0.00
	April 2011	5121.12	1128	:36	1.37	0	0	:00	0.00	0.00
	March 2011	5780.55	1299	:00	1.75	0	0	:00	0.00	0.00
	February 2011	5608.14	1238	:12	1.7	0	0	:00	0.00	0.00
	January 2011	6095.18	1379	:48	1.67	0	0	:00	0.00	0.00
	December 2010	6216.44	1334	:24	2.07	0	0	:00	0.00	0.00
	November 2010	6099.6	1326	:00	1.75	0	0	:00	0.00	0.00
	October 2010	6443.28	1413	:24	1.98	0	0	:00	0.00	0.00
	September 2010	5234.81	1411	:24	1.57	0	0	:00	0.00	0.00
	August 2010	5837.92	1364	:12	1.58	0	0	:00	0.00	0.00
	July 2010	4935.84	1092	:48	2.84	0	0	:00	0.00	0.00
	June 2010	5333.19	1167	:48	2.69	0	0	:00	0.00	0.00
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	May 2011	27023.79	8308	:00	0	0	0	:00	0.00	0.00
	April 2011	28197.62	8047	:00	0	0	0	:00	0.00	0.00
	March 2011	28706.99	9034	:12	0	0	0	:00	0.00	0.00
	February 2011	26765.85	8346	:24	0	0	0	:00	0.00	0.00
	January 2011	29703.34	9268	:00	0	0	0	:00	0.00	0.00
	December 2010	29872.95	8899	:24	0	0	0	:00	0.00	0.00
	November 2010	32008.77	9077	:12	0	0	0	:00	0.00	0.00
	October 2010	33319.22	9583	:12	0	0	0	:00	0.00	0.00
	September 2010	28006.38	9283	:48	0	0	0	:00	0.00	0.00
	August 2010	32326.29	9361	:00	0	0	0	:00	0.00	0.00
	July 2010	20684.57	7079	:48	0	0	0	:00	0.00	0.00
	June 2010	21183.23	7218	:12	0	0	0	:00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	May 2011	1842.25	8308	:48	0.11	0	0	:00	0.00	0.00
	April 2011	1769.39	8047	:48	0.02	0	0	:00	0.00	0.00
	March 2011	1946.48	9034	:48	0.06	0	0	:00	0.00	0.00
	February 2011	1778.38	8346	:24	0.06	0	0	:00	0.00	0.00
	January 2011	1979.54	9268	:24	0.02	0	0	:00	0.00	0.00
	December 2010	1955.07	8899	:48	0.02	0	0	:00	0.00	0.00
	November 2010	2001.47	9077	:48	0.02	0	0	:00	0.00	0.00
	October 2010	2143.43	9583	:48	0.03	0	0	:00	0.00	0.00

	September 2010	1865.14	9283	:00	0.04	0	0	:00	0.00	0.00
	August 2010	2072.65	9361	:48	0.02	0	0	:00	0.00	0.00
	July 2010	1384.2	7079	:00	0.04	0	0	:00	0.00	0.00
	June 2010	1390.9	7218	:36	0.04	0	0	:00	0.00	0.00
PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	May 2011	25181.54	8308	:12	0.87	0	0	:00	0.00	0.00
	April 2011	26428.23	8047	:12	0.9	0	0	:00	0.00	0.00
	March 2011	26760.51	9034	:24	0.98	0	0	:00	0.00	0.00
	February 2011	24987.47	8346	:36	1.04	0	0	:00	0.00	0.00
	January 2011	27723.8	9268	:36	1.05	0	0	:00	0.00	0.00
	December 2010	27917.88	8899	:36	1.17	0	0	:00	0.00	0.00
	November 2010	30007.3	9077	:24	1.23	0	0	:00	0.00	0.00
	October 2010	31175.79	9583	:00	1.12	0	0	:00	0.00	0.00
	September 2010	26141.24	9283	:48	0.95	0	0	:00	0.00	0.00
	August 2010	30253.64	9361	:12	0.85	0	0	:00	0.00	0.00
	July 2010	19300.37	7079	:12	1.6	0	0	:00	0.00	0.00
	June 2010	19792.33	7218	:36	1.49	0	0	:00	0.00	0.00
PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5	May 2011	3398.8	1135	:36	0	0	0	:00	0.00	0.00
	April 2011	4405.2	1164	:12	0	0	0	:00	0.00	0.00
	March 2011	3550.27	1312	:24	0	0	0	:00	0.00	0.00
	February 2011	3420.27	1243	:00	0	0	0	:00	0.00	0.00
	January 2011	3730.1	1361	:36	0	0	0	:00	0.00	0.00
	December 2010	4252.14	1303	:24	0	0	0	:00	0.00	0.00
	November 2010	4042.59	1330	:36	0	0	0	:00	0.00	0.00
	October 2010	3772.22	1442	:48	0	0	0	:00	0.00	0.00
	September 2010	3746.78	1441	:00	0	0	0	:00	0.00	0.00
	August 2010	3971.82	1368	:00	0	0	0	:00	0.00	0.00
	July 2010	2438.77	798	:24	0	0	0	:00	0.00	0.00
	June 2010	3102.76	1029	:48	0	0	0	:00	0.00	0.00
PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	May 2011	109.45	1135	:00	0.05	0	0	:00	0.00	0.00
	April 2011	119.31	1164	:00	0.01	0	0	:00	0.00	0.00
	March 2011	121.7	1312	:36	0	0	0	:00	0.00	0.00
	February 2011	115.22	1243	:36	0	0	0	:00	0.00	0.00
	January 2011	125.68	1361	:36	0	0	0	:00	0.00	0.00
	December 2010	133.15	1303	:00	0	0	0	:00	0.00	0.00
	November 2010	135.88	1330	:00	0	0	0	:00	0.00	0.00
	October 2010	147.34	1442	:00	0	0	0	:00	0.00	0.00
	September 2010	118.46	1441	:12	0	0	0	:00	0.00	0.00
	August 2010	139.99	1368	:00	0	0	0	:00	0.00	0.00
	July 2010	73.47	798	:36	0	0	0	:00	0.00	0.00
	June 2010	94.83	1029	:36	0	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	May 2011	3289.35	1135	:00	5.59	0	0	:00	0.00	0.00
	April 2011	4285.89	1164	:12	6.11	0	0	:00	0.00	0.00
	March 2011	3428.57	1312	:24	5.52	0	0	:00	0.00	0.00
	February 2011	3305.05	1243	:24	6.65	0	0	:00	0.00	0.00
	January 2011	3604.42	1361	:00	6.78	0	0	:00	0.00	0.00
	December 2010	4118.99	1303	:24	6.38	0	0	:00	0.00	0.00
	November 2010	3906.71	1330	:36	6.44	0	0	:00	0.00	0.00
	October 2010	3624.88	1442	:24	5.36	0	0	:00	0.00	0.00
	September 2010	3628.32	1441	:48	5.79	0	0	:00	0.00	0.00

	August 2010	3831.83	1368	:00	6.54	0	0	:00	0.00	0.00
	July 2010	2365.3	798	:24	5.83	0	0	:00	0.00	0.00
	June 2010	3007.93	1029	:48	6.27	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	May 2011	5979.42	1869	:00	0	0	0	:00	0.00	0.00
	April 2011	5229.76	1775	:00	0	0	0	:00	0.00	0.00
	March 2011	5977.04	2143	:36	0	0	0	:00	0.00	0.00
	February 2011	5510.08	1932	:00	0	0	0	:00	0.00	0.00
	January 2011	6248.82	2208	:12	0	0	0	:00	0.00	0.00
	December 2010	6109.3	2107	:00	0	0	0	:00	0.00	0.00
	November 2010	6050.54	2102	:12	0	0	0	:00	0.00	0.00
	October 2010	5958.48	2209	:00	0	0	0	:00	0.00	0.00
	September 2010	6252.66	2223	:24	0	0	0	:00	0.00	0.00
	August 2010	5592.64	2149	:00	0	0	0	:00	0.00	0.00
	July 2010	6401.05	1823	:24	0	0	0	:00	0.00	0.00
	June 2010	6655.68	1875	:00	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	May 2011	193.66	1869	:00	0.01	0	0	:00	0.00	0.00
	April 2011	178.67	1775	:00	0	0	0	:00	0.00	0.00
	March 2011	217.55	2143	:00	0.01	0	0	:00	0.00	0.00
	February 2011	195.55	1932	:00	0	0	0	:00	0.00	0.00
	January 2011	224.01	2208	:00	0	0	0	:00	0.00	0.00
	December 2010	212.62	2107	:00	0	0	0	:00	0.00	0.00
	November 2010	212.65	2102	:00	0	0	0	:00	0.00	0.00
	October 2010	223.61	2209	:00	0	0	0	:00	0.00	0.00
	September 2010	201.02	2223	:36	0.01	0	0	:00	0.00	0.00
	August 2010	217.89	2149	:00	0	0	0	:00	0.00	0.00
	July 2010	186.17	1823	:00	0.01	0	0	:00	0.00	0.00
	June 2010	189.78	1875	:00	0	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	May 2011	4959.36	1869	:00	0.74	0	0	:00	0.00	0.00
	April 2011	3997.27	1775	:00	0.61	0	0	:00	0.00	0.00
	March 2011	4927.74	2143	:00	0.68	0	0	:00	0.00	0.00
	February 2011	4562.47	1932	:24	0.77	0	0	:00	0.00	0.00
	January 2011	5168.52	2208	:36	0.77	0	0	:00	0.00	0.00
	December 2010	5078.97	2107	:24	1.11	0	0	:00	0.00	0.00
	November 2010	4998.37	2102	:12	0.9	0	0	:00	0.00	0.00
	October 2010	4883.07	2209	:24	0.72	0	0	:00	0.00	0.00
	September 2010	5144.2	2223	:24	0.92	0	0	:00	0.00	0.00
	August 2010	4493.47	2149	:36	0.65	0	0	:00	0.00	0.00
	July 2010	5296.2	1823	:24	0.81	0	0	:00	0.00	0.00
	June 2010	5530.8	1875	:00	0.82	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	May 2011	826.4	1869	:36	0.22	0	0	:00	0.00	0.00
	April 2011	1053.82	1775	:36	0.07	0	0	:00	0.00	0.00
	March 2011	831.75	2143	:36	0.08	0	0	:00	0.00	0.00
	February 2011	752.06	1932	:36	0.07	0	0	:00	0.00	0.00
	January 2011	856.29	2208	:36	0.05	0	0	:00	0.00	0.00
	December 2010	817.71	2107	:36	0.09	0	0	:00	0.00	0.00
	November 2010	839.52	2102	:00	0.14	0	0	:00	0.00	0.00
	October 2010	851.8	2209	:36	0.06	0	0	:00	0.00	0.00
	September 2010	907.44	2223	:24	0.33	0	0	:00	0.00	0.00
	August 2010	881.28	2149	:24	0.15	0	0	:00	0.00	0.00

	July 2010	918.68	1823	:00	0.3	0	0	:00	0.00	0.00
	June 2010	935.1	1875	:00	0.29	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	May 2011	12301.03	1548	:00	0	0	0	:00	0.00	0.00
	April 2011	54642.4	6893	:12	0	0	0	:00	0.00	0.00
	March 2011	13331.05	1677	:00	0	0	0	:00	0.00	0.00
	February 2011	12244.8	1518	:48	0	0	0	:00	0.00	0.00
	January 2011	13572.41	1723	:12	0	0	0	:00	0.00	0.00
	December 2010	14658.57	1702	:24	0	0	0	:00	0.00	0.00
	November 2010	14896.31	1864	:36	0	0	0	:00	0.00	0.00
	October 2010	17098.51	2059	:00	0	0	0	:00	0.00	0.00
	September 2010	14136.58	1832	:48	0	0	0	:00	0.00	0.00
	August 2010	16186.25	2004	:12	0	0	0	:00	0.00	0.00
	July 2010	11181.23	1366	:36	0	0	0	:00	0.00	0.00
	June 2010	12199.1	1398	:12	0	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	May 2011	228.7	1548	:00	0.1	0	0	:00	0.00	0.00
	April 2011	1092.65	6893	:24	0.05	0	0	:00	0.00	0.00
	March 2011	243.86	1677	:00	0.06	0	0	:00	0.00	0.00
	February 2011	220.19	1518	:00	0.06	0	0	:00	0.00	0.00
	January 2011	251.72	1723	:00	0.07	0	0	:00	0.00	0.00
	December 2010	265.92	1702	:24	0.06	0	0	:00	0.00	0.00
	November 2010	292.32	1864	:24	0.06	0	0	:00	0.00	0.00
	October 2010	326.33	2059	:24	0.06	0	0	:00	0.00	0.00
	September 2010	210.94	1832	:48	0.06	0	0	:00	0.00	0.00
	August 2010	315.73	2004	:24	0.06	0	0	:00	0.00	0.00
	July 2010	172.84	1366	:12	0.06	0	0	:00	0.00	0.00
	June 2010	175.96	1398	:12	0.06	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	May 2011	12072.33	1548	:00	6.21	0	0	:00	0.00	0.00
	April 2011	53549.75	6893	:48	4.81	0	0	:00	0.00	0.00
	March 2011	13087.19	1677	:00	6.54	0	0	:00	0.00	0.00
	February 2011	12024.61	1518	:48	5.88	0	0	:00	0.00	0.00
	January 2011	13320.69	1723	:12	6.72	0	0	:00	0.00	0.00
	December 2010	14392.65	1702	:24	8.08	0	0	:00	0.00	0.00
	November 2010	14603.99	1864	:12	7.57	0	0	:00	0.00	0.00
	October 2010	16772.18	2059	:00	8.4	0	0	:00	0.00	0.00
	September 2010	13925.64	1832	:00	6.73	0	0	:00	0.00	0.00
	August 2010	15870.52	2004	:48	8.09	0	0	:00	0.00	0.00
	July 2010	11008.39	1366	:24	5.94	0	0	:00	0.00	0.00
	June 2010	12023.14	1398	:00	6.06	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	May 2011	5592.08	867	:00	0	0	0	:00	0.00	0.00
	April 2011	4642.72	826	:48	0	0	0	:00	0.00	0.00
	March 2011	5885.93	960	:12	0	0	0	:00	0.00	0.00
	February 2011	5616.26	921	:00	0	0	0	:00	0.00	0.00
	January 2011	6509.58	1021	:12	0	0	0	:00	0.00	0.00
	December 2010	6441.51	957	:12	0	0	0	:00	0.00	0.00
	November 2010	5876.09	917	:24	0	0	0	:00	0.00	0.00
	October 2010	4645.03	961	:12	0	0	0	:00	0.00	0.00
	September 2010	6146.34	967	:24	0	0	0	:00	0.00	0.00
	August 2010	4997.37	948	:48	0	0	0	:00	0.00	0.00
	July 2010	5801.22	784	:00	0	0	0	:00	0.00	0.00

	June 2010	5772.28	799	:48	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	May 2011	88.82	867	:00	0.01	0	0	:00	0.00	0.00
	April 2011	83.16	826	:00	0	0	0	:00	0.00	0.00
	March 2011	97.13	960	:00	0	0	0	:00	0.00	0.00
	February 2011	94.59	921	:00	0.03	0	0	:00	0.00	0.00
	January 2011	103.53	1021	:00	0	0	0	:00	0.00	0.00
	December 2010	96.95	957	:00	0	0	0	:00	0.00	0.00
	November 2010	92.75	917	:00	0	0	0	:00	0.00	0.00
	October 2010	97.44	961	:00	0	0	0	:00	0.00	0.00
	September 2010	87.41	967	:36	0	0	0	:00	0.00	0.00
	August 2010	96.41	948	:00	0	0	0	:00	0.00	0.00
	July 2010	79.03	784	:00	0	0	0	:00	0.00	0.00
	June 2010	80.24	799	:00	0	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	May 2011	5503.26	867	:00	3.89	0	0	:00	0.00	0.00
	April 2011	4559.56	826	:48	5.9	0	0	:00	0.00	0.00
	March 2011	5788.8	960	:12	2.43	0	0	:00	0.00	0.00
	February 2011	5521.67	921	:00	1.37	0	0	:00	0.00	0.00
	January 2011	6406.05	1021	:48	3.18	0	0	:00	0.00	0.00
	December 2010	6344.56	957	:12	5.58	0	0	:00	0.00	0.00
	November 2010	5783.34	917	:24	5.05	0	0	:00	0.00	0.00
	October 2010	4547.59	961	:12	1.11	0	0	:00	0.00	0.00
	September 2010	6058.93	967	:48	4.34	0	0	:00	0.00	0.00
	August 2010	4900.96	948	:48	4.71	0	0	:00	0.00	0.00
	July 2010	5722.19	784	:00	6.69	0	0	:00	0.00	0.00
	June 2010	5692.04	799	:48	5.88	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	May 2011	15316.2	4572	:00	3.86	0	0	:00	0.00	0.00
	April 2011	17772.73	3889	:48	3.08	0	0	:00	0.00	0.00
	March 2011	15320.02	4546	:48	2.98	0	0	:00	0.00	0.00
	February 2011	14465.24	4357	:48	2.15	0	0	:00	0.00	0.00
	January 2011	14701.48	4682	:36	1.49	0	0	:00	0.00	0.00
	December 2010	12938.24	4256	:36	1.29	0	0	:00	0.00	0.00
	November 2010	12202.19	4081	:36	2.61	0	0	:00	0.00	0.00
	October 2010	18091.15	4699	:00	7.9	0	0	:00	0.00	0.00
	September 2010	14250.89	4553	:12	0.89	0	0	:00	0.00	0.00
	August 2010	14631.15	4735	:36	3.81	0	0	:00	0.00	0.00
	July 2010	16299.5	4657	:00	1.01	0	0	:00	0.00	0.00
	June 2010	16642.02	4547	:24	2.65	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	May 2011	3570.92	894	:36	4.12	0	0	:00	0.00	0.00
	April 2011	2653.24	739	:36	2.22	0	0	:00	0.00	0.00
	March 2011	2722.54	856	:12	3.79	0	0	:00	0.00	0.00
	February 2011	2546.78	826	:12	4.07	0	0	:00	0.00	0.00
	January 2011	2632.74	883	:12	3.75	0	0	:00	0.00	0.00
	December 2010	2538.89	831	:24	4.49	0	0	:00	0.00	0.00
	November 2010	2281.15	700	:24	4.44	0	0	:00	0.00	0.00
	October 2010	2581.39	877	:36	4.44	0	0	:00	0.00	0.00
	September 2010	3320.11	846	:48	4.03	0	0	:00	0.00	0.00
	August 2010	2526.61	895	:48	2.89	0	0	:00	0.00	0.00
	July 2010	3592.85	879	:36	3.44	0	0	:00	0.00	0.00
	June 2010	3794.44	866	:12	4.11	0	0	:00	0.00	0.00

PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	May 2011	43989.27	5443	:12	6.58	0	0	:00	0.00	0.00
	April 2011	35513.92	4915	:12	7.18	0	0	:00	0.00	0.00
	March 2011	42828.25	5349	:24	4.4	0	0	:00	0.00	0.00
	February 2011	48116.74	5139	:24	5.44	0	0	:00	0.00	0.00
	January 2011	52614.21	5531	:24	4.97	0	0	:00	0.00	0.00
	December 2010	38199.07	5083	:48	5.16	0	0	:00	0.00	0.00
	November 2010	42356.9	4703	:24	7.37	0	0	:00	0.00	0.00
	October 2010	49876.03	5514	:00	7.79	0	0	:00	0.00	0.00
	September 2010	46985.05	5338	:00	3.95	0	0	:00	0.00	0.00
	August 2010	31859.14	5601	:36	5.65	0	0	:00	0.00	0.00
	July 2010	25616.34	5476	:12	3.43	0	0	:00	0.00	0.00
	June 2010	32137.64	5362	:36	3.56	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	May 2011	7535.42	1258	:36	8.25	0	0	:00	0.00	0.00
	April 2011	3238.5	635	:00	5.24	0	0	:00	0.00	0.00
	March 2011	8088.48	1233	:24	9.83	0	0	:00	0.00	0.00
	February 2011	6673.59	1177	:48	7.89	0	0	:00	0.00	0.00
	January 2011	8306.76	1276	:24	8.08	0	0	:00	0.00	0.00
	December 2010	9236.44	1156	:36	9.64	0	0	:00	0.00	0.00
	November 2010	11113.63	1423	:24	9.3	0	0	:00	0.00	0.00
	October 2010	12895.76	1324	:36	14.32	0	0	:00	0.00	0.00
	September 2010	7469.53	1247	:36	7.64	0	0	:00	0.00	0.00
	August 2010	9103.86	1242	:12	9.63	0	0	:00	0.00	0.00
	July 2010	10007.39	1591	:36	8.74	0	0	:00	0.00	0.00
	June 2010	9372.6	1270	:12	10.13	0	0	:00	0.00	0.00
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	May 2011	17936.2	7825	:36	3.39	0	0	:00	0.00	0.00
	April 2011	21608.29	6209	:12	6.62	0	0	:00	0.00	0.00
	March 2011	18365.75	7752	:48	3.11	0	0	:00	0.00	0.00
	February 2011	16057.8	7406	:48	1.31	0	0	:00	0.00	0.00
	January 2011	17071.36	7967	:36	0.92	0	0	:00	0.00	0.00
	December 2010	16966.74	7303	:48	1.24	0	0	:00	0.00	0.00
	November 2010	17223.78	6669	:12	3.63	0	0	:00	0.00	0.00
	October 2010	22139.38	7962	:12	4.95	0	0	:00	0.00	0.00
	September 2010	16812.25	7708	:12	1.77	0	0	:00	0.00	0.00
	August 2010	21008.46	8048	:24	4.34	0	0	:00	0.00	0.00
	July 2010	17519.37	7895	:48	1.31	0	0	:00	0.00	0.00
	June 2010	20082.88	7734	:00	2.86	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	May 2011	4805.56	1780	:00	4.93	0	0	:00	0.00	0.00
	April 2011	5420.92	1291	:00	5.41	0	0	:00	0.00	0.00
	March 2011	6620.45	1897	:36	7.3	0	0	:00	0.00	0.00
	February 2011	4869.55	1854	:12	5.6	0	0	:00	0.00	0.00
	January 2011	5434.54	2000	:48	6.27	0	0	:00	0.00	0.00
	December 2010	15411.83	1890	:00	15.11	0	0	:00	0.00	0.00
	November 2010	8112.69	1991	:48	7.65	0	0	:00	0.00	0.00
	October 2010	5833.95	1894	:12	6.56	0	0	:00	0.00	0.00
	September 2010	4485.19	1845	:12	6.61	0	0	:00	0.00	0.00
	August 2010	6549.31	1816	:24	6.43	0	0	:00	0.00	0.00
	July 2010	8714.45	5082	:24	2.96	0	0	:00	0.00	0.00
	June 2010	6295.62	1817	:24	9.56	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN	May 2011	10552.19	3742	:48	3.08	0	0	:00	0.00	0.00

Reservation XML) XML Request/Response Benchmark 10	April 2011	7956.96	3108	:24	5.33	0	0	:00	0.00	0.00
	March 2011	8631.48	3779	:12	0.91	0	0	:00	0.00	0.00
	February 2011	8140.11	3576	:12	0.84	0	0	:00	0.00	0.00
	January 2011	8640.33	3857	:36	0.95	0	0	:00	0.00	0.00
	December 2010	8278.5	3541	:36	1.17	0	0	:00	0.00	0.00
	November 2010	9668.48	3958	:36	1.54	0	0	:00	0.00	0.00
	October 2010	8219.89	3851	:12	1.68	0	0	:00	0.00	0.00
	September 2010	9472.8	3742	:12	2.48	0	0	:00	0.00	0.00
	August 2010	8463	3841	:00	3.89	0	0	:00	0.00	0.00
	July 2010	10802.39	3804	:36	0.95	0	0	:00	0.00	0.00
	June 2010	11366.27	3752	:12	1.03	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	May 2011	41328.29	3825	:00	6.61	0	0	:00	0.00	0.00
	April 2011	19115	1876	:36	8.52	0	0	:00	0.00	0.00
	March 2011	40253.43	3759	:24	6.17	0	0	:00	0.00	0.00
	February 2011	39134.71	3606	:00	6.41	0	0	:00	0.00	0.00
	January 2011	43035.23	3886	:48	6.81	0	0	:00	0.00	0.00
	December 2010	41191.46	3614	:00	7.99	0	0	:00	0.00	0.00
	November 2010	31112.77	3055	:12	6.33	0	0	:00	0.00	0.00
	October 2010	37497.78	3834	:12	7.28	0	0	:00	0.00	0.00
	September 2010	45339.04	3779	:00	6.43	0	0	:00	0.00	0.00
	August 2010	35738.74	3924	:24	5.62	0	0	:00	0.00	0.00
	July 2010	51852.07	3849	:48	6.33	0	0	:00	0.00	0.00
	June 2010	54100.3	3767	:24	7.4	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	May 2011	4619.14	1092	:12	2.59	0	0	:00	0.00	0.00
	April 2011	3544.78	885	:24	4.84	0	0	:00	0.00	0.00
	March 2011	4336.23	1049	:12	1.52	0	0	:00	0.00	0.00
	February 2011	4256.03	1031	:12	1.15	0	0	:00	0.00	0.00
	January 2011	4708.82	1094	:00	2.21	0	0	:00	0.00	0.00
	December 2010	4186.58	1006	:24	1.22	0	0	:00	0.00	0.00
	November 2010	3308	842	:12	3.1	0	0	:00	0.00	0.00
	October 2010	4164.84	1088	:12	4.58	0	0	:00	0.00	0.00
	September 2010	5129.05	1061	:12	2.41	0	0	:00	0.00	0.00
	August 2010	3930.25	1113	:12	3.2	0	0	:00	0.00	0.00
	July 2010	6290.51	1105	:36	1.69	0	0	:00	0.00	0.00
	June 2010	6111.99	1065	:36	1.59	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	24	25	96%	0.196	0	0	0%	0.00	(0.03)
	March 2011	50	50	100%	0	0	0	0%	0.00	(0.16)
	February 2011	112	112	100%	0	0	0	0%	0.00	(0.16)
	January 2011	21	21	100%	0	0	0	0%	0.00	(0.16)
	December 2010	36	36	100%	0	0	0	0%	0.00	(0.16)
	November 2010	41	42	98%	0.1525	0	0	0%	0.00	(0.08)
	October 2010	42	43	98%	0.1507	0	0	0%	0.00	(0.08)
	September 2010	60	61	98%	0.127	0	0	0%	0.00	(0.11)
	August 2010	15	15	100%	0	0	0	0%	0.00	(0.16)
	July 2010	54	55	98%	0.1336	0	0	0%	0.00	(0.10)
	June 2010	36	36	100%	0	0	0	0%	0.00	(0.16)
PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	373	377	99%	0.1025	0	0	0%	0.00	(0.12)

	March 2011	487	488	100%	0.0452	0	0	0%	0.00	(0.15)
	February 2011	328	334	98%	0.1328	0	0	0%	0.00	(0.10)
	January 2011	420	427	98%	0.127	0	0	0%	0.00	(0.11)
	December 2010	504	507	99%	0.0767	0	0	0%	0.00	(0.14)
	November 2010	421	424	99%	0.0838	0	0	0%	0.00	(0.14)
	October 2010	422	428	99%	0.1176	0	0	0%	0.00	(0.11)
	September 2010	504	521	97%	0.1777	0	0	0%	0.00	(0.05)
	August 2010	441	444	99%	0.0819	0	0	0%	0.00	(0.14)
	July 2010	595	597	100%	0.0578	0	0	0%	0.00	(0.15)
	June 2010	441	453	97%	0.1606	0	0	0%	0.00	(0.07)
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	May 2011	6090	6981	87%	0.3337	0	0	0%	0.00	0.00
	April 2011	5935	6877	86%	0.3438	0	0	0%	0.00	0.00
	March 2011	6237	7168	87%	0.3362	0	0	0%	0.00	0.00
	February 2011	5505	6357	87%	0.3407	0	0	0%	0.00	0.00
	January 2011	6902	7895	87%	0.3316	0	0	0%	0.00	0.00
	December 2010	6849	7692	89%	0.3124	0	0	0%	0.00	0.00
	November 2010	7232	8109	89%	0.3106	0	0	0%	0.00	0.00
	October 2010	7885	8983	88%	0.3276	0	0	0%	0.00	0.00
	September 2010	8686	9707	89%	0.3068	0	0	0%	0.00	0.00
	August 2010	8726	9807	89%	0.3132	0	0	0%	0.00	0.00
	July 2010	7479	8296	90%	0.298	0	0	0%	0.00	0.00
	June 2010	8297	9244	90%	0.3032	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	May 2011	105	162	65%	0.4775	0	0	0%	0.00	0.00
	April 2011	86	139	62%	0.4857	0	0	0%	0.00	0.00
	March 2011	85	169	50%	0.5	0	0	0%	0.00	0.00
	February 2011	110	240	46%	0.4983	0	0	0%	0.00	0.00
	January 2011	115	191	60%	0.4895	0	0	0%	0.00	0.00
	December 2010	59	103	57%	0.4947	0	0	0%	0.00	0.00
	November 2010	134	211	64%	0.4814	0	0	0%	0.00	0.00
	October 2010	71	109	65%	0.4765	0	0	0%	0.00	0.00
	September 2010	92	131	70%	0.4573	0	0	0%	0.00	0.00
	August 2010	86	137	63%	0.4834	0	0	0%	0.00	0.00
	July 2010	82	142	58%	0.494	0	0	0%	0.00	0.00
	June 2010	78	133	59%	0.4925	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	May 2011	1249	1789	70%	0.4591	0	0	0%	0.00	0.00
	April 2011	1261	1880	67%	0.4699	0	0	0%	0.00	0.00
	March 2011	1491	2039	73%	0.4433	0	0	0%	0.00	0.00
	February 2011	1210	1619	75%	0.4345	0	0	0%	0.00	0.00
	January 2011	1449	1911	76%	0.4281	0	0	0%	0.00	0.00
	December 2010	1258	1837	68%	0.4646	0	0	0%	0.00	0.00
	November 2010	1318	1901	69%	0.4611	0	0	0%	0.00	0.00
	October 2010	1439	2182	66%	0.4739	0	0	0%	0.00	0.00
	September 2010	1698	2326	73%	0.444	0	0	0%	0.00	0.00
	August 2010	1481	2073	71%	0.4517	0	0	0%	0.00	0.00
	July 2010	1607	2194	73%	0.4427	0	0	0%	0.00	0.00
	June 2010	1449	1963	74%	0.4396	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	0.00

	Month									
	February 2011	18	23	78%	0.4125	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	107	148	72%	0.4475	0	0	0%	0.00	0.00
	November 2010	113	145	78%	0.4147	0	0	0%	0.00	0.00
	October 2010	140	187	75%	0.4338	0	0	0%	0.00	0.00
	September 2010	250	314	80%	0.4028	0	0	0%	0.00	0.00
	August 2010	133	160	83%	0.3745	0	0	0%	0.00	0.00
	July 2010	170	216	79%	0.4094	0	0	0%	0.00	0.00
	June 2010	119	166	72%	0.4505	0	0	0%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	May 2011	6090	6151	99%	0.0991	0	0	0%	0.00	(0.13)
	April 2011	5935	5991	99%	0.0962	0	0	0%	0.00	(0.13)
	March 2011	6237	6292	99%	0.0931	0	0	0%	0.00	(0.13)
	February 2011	5505	5573	99%	0.1098	0	0	0%	0.00	(0.12)
	January 2011	6902	6964	99%	0.0939	0	0	0%	0.00	(0.13)
	December 2010	6849	6893	99%	0.0796	0	0	0%	0.00	(0.14)
	November 2010	7232	7290	99%	0.0888	0	0	0%	0.00	(0.13)
	October 2010	7885	7966	99%	0.1003	0	0	0%	0.00	(0.13)
	September 2010	8686	8769	99%	0.0968	0	0	0%	0.00	(0.13)
	August 2010	8726	8795	99%	0.0882	0	0	0%	0.00	(0.13)
	July 2010	7479	7527	99%	0.0796	0	0	0%	0.00	(0.14)
	June 2010	8297	8396	99%	0.1079	0	0	0%	0.00	(0.12)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	May 2011	105	110	95%	0.2083	0	0	0%	0.00	(0.01)
	April 2011	86	90	96%	0.2061	0	0	0%	0.00	(0.02)
	March 2011	85	100	85%	0.3571	0	0	0%	0.00	0.32
	February 2011	110	119	92%	0.2644	0	0	0%	0.00	0.08
	January 2011	115	118	97%	0.1574	0	0	0%	0.00	(0.08)
	December 2010	59	60	98%	0.128	0	0	0%	0.00	(0.11)
	November 2010	134	137	98%	0.1463	0	0	0%	0.00	(0.09)
	October 2010	71	72	99%	0.117	0	0	0%	0.00	(0.11)
	September 2010	92	97	95%	0.2211	0	0	0%	0.00	0.00
	August 2010	86	91	95%	0.2279	0	0	0%	0.00	0.02
	July 2010	82	84	98%	0.1525	0	0	0%	0.00	(0.08)
	June 2010	78	81	96%	0.1889	0	0	0%	0.00	(0.04)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	May 2011	1249	1340	93%	0.2516	0	0	0%	0.00	(0.29)
	April 2011	1261	1359	93%	0.2587	0	0	0%	0.00	(0.27)
	March 2011	1491	1595	93%	0.2469	0	0	0%	0.00	(0.30)
	February 2011	1210	1304	93%	0.2586	0	0	0%	0.00	(0.27)
	January 2011	1449	1531	95%	0.2251	0	0	0%	0.00	(0.34)
	December 2010	1258	1355	93%	0.2578	0	0	0%	0.00	(0.28)
	November 2010	1318	1413	93%	0.2504	0	0	0%	0.00	(0.29)
	October 2010	1439	1531	94%	0.2377	0	0	0%	0.00	(0.32)
	September 2010	1698	1805	94%	0.2361	0	0	0%	0.00	(0.32)
	August 2010	1481	1591	93%	0.2537	0	0	0%	0.00	(0.29)
	July 2010	1607	1720	93%	0.2478	0	0	0%	0.00	(0.30)
	June 2010	1449	1560	93%	0.2571	0	0	0%	0.00	(0.28)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.16)
	February 2011	18	18	100%	0	0	0	0%	0.00	(0.16)

	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	107	108	99%	0.0958	0	0	0%	0.00	(0.13)
	November 2010	113	114	99%	0.0932	0	0	0%	0.00	(0.13)
	October 2010	140	142	99%	0.1178	0	0	0%	0.00	(0.11)
	September 2010	250	257	97%	0.1628	0	0	0%	0.00	(0.07)
	August 2010	133	134	99%	0.0861	0	0	0%	0.00	(0.13)
	July 2010	170	174	98%	0.1499	0	0	0%	0.00	(0.09)
	June 2010	119	121	98%	0.1275	0	0	0%	0.00	(0.11)
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	May 2011	3.99791667	7	13:42	0.317361111	0	0	00:00	0.00	(1.29)
	April 2011	1.40208333	4	08:25	0.336805556	0	0	00:00	0.00	(1.95)
	March 2011	3.18125	9	08:29	0.434027778	0	0	00:00	0.00	(1.94)
	February 2011	0.84097222	3	06:44	0.406944444	0	0	00:00	0.00	(2.16)
	January 2011	0.21875	3	01:45	0.077777778	0	0	00:00	0.00	(2.78)
	December 2010	2.37777778	4	14:16	0.397222222	0	0	00:00	0.00	(1.22)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.0875	2	01:03	0.0125	0	0	00:00	0.00	(2.87)
	September 2010	2.38263889	4	14:18	0.349305556	0	0	00:00	0.00	(1.21)
	August 2010	2.77708333	2	09:20	1.925694444	0	0	00:00	0.00	1.17
	July 2010	0.57708333	1	13:51	0	0	0	00:00	0.00	(1.27)
	June 2010	0.07708333	1	01:51	0	0	0	00:00	0.00	(2.77)
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	May 2011	14.8972222	358	01:00	0.057638889	0	0	00:00	0.00	(2.75)
	April 2011	19.0326389	338	01:21	0.082638889	0	0	00:00	0.00	(2.66)
	March 2011	18.8354167	309	01:28	0.130555556	0	0	00:00	0.00	(2.63)
	February 2011	13.2840278	248	01:17	0.078472222	0	0	00:00	0.00	(2.68)
	January 2011	12.3270833	313	00:57	0.059722222	0	0	00:00	0.00	(2.76)
	December 2010	14.9833333	279	01:17	0.096527778	0	0	00:00	0.00	(2.68)
	November 2010	13.6576389	279	01:10	0.071527778	0	0	00:00	0.00	(2.71)
	October 2010	17.8243056	323	01:19	0.104861111	0	0	00:00	0.00	(2.67)
	September 2010	18.3666667	338	01:18	0.076388889	0	0	00:00	0.00	(2.67)
	August 2010	16.9743056	332	01:14	0.063888889	0	0	00:00	0.00	(2.69)
	July 2010	12.4548611	326	00:55	0.051388889	0	0	00:00	0.00	(2.77)
	June 2010	23.6902778	301	01:53	0.084027778	0	0	00:00	0.00	(2.53)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	May 2011	904	30655	3%	0.1692	0	0	0%	0.00	0.00
	April 2011	921	33362	3%	0.1638	0	0	0%	0.00	0.00
	March 2011	1091	37789	3%	0.1674	0	0	0%	0.00	0.00
	February 2011	906	31526	3%	0.1671	0	0	0%	0.00	0.00
	January 2011	1172	36001	3%	0.1775	0	0	0%	0.00	0.00
	December 2010	1151	36296	3%	0.1752	0	0	0%	0.00	0.00
	November 2010	884	34513	3%	0.158	0	0	0%	0.00	0.00
	October 2010	1064	39623	3%	0.1617	0	0	0%	0.00	0.00
	September 2010	962	38164	3%	0.1568	0	0	0%	0.00	0.00
	August 2010	992	39912	2%	0.1557	0	0	0%	0.00	0.00
	July 2010	982	37639	3%	0.1594	0	0	0%	0.00	0.00
	June 2010	1129	38793	3%	0.1681	0	0	0%	0.00	0.00
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	May 2011	13034	30655	43%	0.4944	0	0	0%	0.00	0.00
	April 2011	15139	33362	45%	0.4979	0	0	0%	0.00	0.00
	March 2011	17144	37789	45%	0.4978	0	0	0%	0.00	0.00
	February 2011	13762	31526	44%	0.496	0	0	0%	0.00	0.00
	January 2011	15764	36001	44%	0.4961	0	0	0%	0.00	0.00

	December 2010	15790	36296	44%	0.4958	0	0	0%	0.00	0.00
	November 2010	14161	34513	41%	0.4919	0	0	0%	0.00	0.00
	October 2010	18289	39623	46%	0.4985	0	0	0%	0.00	0.00
	September 2010	16769	38164	44%	0.4963	0	0	0%	0.00	0.00
	August 2010	17971	39912	45%	0.4975	0	0	0%	0.00	0.00
	July 2010	16496	37639	44%	0.4962	0	0	0%	0.00	0.00
	June 2010	16368	38793	42%	0.4939	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile	May 2011	7	15	47%	0.4989	0	0	0%	0.00	0.00
Product Aggregate Diagnostic	April 2011	4	8	50%	0.5	0	0	0%	0.00	0.00
	March 2011	9	20	45%	0.4975	0	0	0%	0.00	0.00
	February 2011	3	11	27%	0.4454	0	0	0%	0.00	0.00
	January 2011	3	7	43%	0.4949	0	0	0%	0.00	0.00
	December 2010	4	14	29%	0.4518	0	0	0%	0.00	0.00
	November 2010	0	4	0%	0	0	0	0%	0.00	0.00
	October 2010	2	6	33%	0.4714	0	0	0%	0.00	0.00
	September 2010	4	7	57%	0.4949	0	0	0%	0.00	0.00
	August 2010	2	11	18%	0.3857	0	0	0%	0.00	0.00
	July 2010	1	3	33%	0.4714	0	0	0%	0.00	0.00
	June 2010	1	2	50%	0.5	0	0	0%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully	May 2011	84	84	100%	0	0	0	0%	0.00	(0.16)
Electronic LSRs Received Via IMA Resale	April 2011	67	67	100%	0	0	0	0%	0.00	(0.16)
Aggregate Benchmark 0.95	March 2011	75	75	100%	0	0	0	0%	0.00	(0.16)
	February 2011	109	109	100%	0	0	0	0%	0.00	(0.16)
	January 2011	101	101	100%	0	0	0	0%	0.00	(0.16)
	December 2010	152	152	100%	0	0	0	0%	0.00	(0.16)
	November 2010	195	195	100%	0	0	0	0%	0.00	(0.16)
	October 2010	195	195	100%	0	0	0	0%	0.00	(0.16)
	September 2010	315	315	100%	0	0	0	0%	0.00	(0.16)
	August 2010	196	196	100%	0	0	0	0%	0.00	(0.16)
	July 2010	242	242	100%	0	0	0	0%	0.00	(0.16)
	June 2010	179	179	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully	May 2011	949	949	100%	0	0	0	0%	0.00	(0.16)
Electronic LSRs Received Via IMA	April 2011	914	914	100%	0	0	0	0%	0.00	(0.16)
Unbundled Loop Aggregate Benchmark	March 2011	1071	1072	100%	0.0305	0	0	0%	0.00	(0.15)
0.95	February 2011	913	914	100%	0.0331	0	0	0%	0.00	(0.15)
	January 2011	1072	1072	100%	0	0	0	0%	0.00	(0.16)
	December 2010	928	928	100%	0	0	0	0%	0.00	(0.16)
	November 2010	1003	1003	100%	0	0	0	0%	0.00	(0.16)
	October 2010	1105	1105	100%	0	0	0	0%	0.00	(0.16)
	September 2010	1314	1314	100%	0	0	0	0%	0.00	(0.16)
	August 2010	1106	1108	100%	0.0424	0	0	0%	0.00	(0.15)
	July 2010	1220	1221	100%	0.0286	0	0	0%	0.00	(0.16)
	June 2010	1092	1092	100%	0	0	0	0%	0.00	(0.16)
PO-5A-(c) FOCs On Time for Fully	May 2011	5438	5438	100%	0	0	0	0%	0.00	(0.16)
Electronic LSRs Received Via IMA LNP	April 2011	5338	5339	100%	0.0137	0	0	0%	0.00	(0.16)
Benchmark 0.95	March 2011	5569	5569	100%	0	0	0	0%	0.00	(0.16)
	February 2011	4852	4853	100%	0.0144	0	0	0%	0.00	(0.16)
	January 2011	6104	6105	100%	0.0128	0	0	0%	0.00	(0.16)
	December 2010	6066	6070	100%	0.0257	0	0	0%	0.00	(0.16)

Metric	Month									
	November 2010	6293	6294	100%	0.0126	0	0	0%	0.00	(0.16)
	October 2010	6867	6867	100%	0	0	0	0%	0.00	(0.16)
	September 2010	7639	7646	100%	0.0302	0	0	0%	0.00	(0.16)
	August 2010	7679	7679	100%	0	0	0	0%	0.00	(0.16)
	July 2010	6526	6526	100%	0	0	0	0%	0.00	(0.16)
	June 2010	7176	7180	100%	0.0236	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	May 2011	30	30	100%	0	0	0	0%	0.00	(0.33)
	April 2011	28	28	100%	0	0	0	0%	0.00	(0.33)
	March 2011	56	56	100%	0	0	0	0%	0.00	(0.33)
	February 2011	104	104	100%	0	0	0	0%	0.00	(0.33)
	January 2011	50	50	100%	0	0	0	0%	0.00	(0.33)
	December 2010	68	68	100%	0	0	0	0%	0.00	(0.33)
	November 2010	66	66	100%	0	0	0	0%	0.00	(0.33)
	October 2010	66	66	100%	0	0	0	0%	0.00	(0.33)
	September 2010	85	85	100%	0	0	0	0%	0.00	(0.33)
	August 2010	53	53	100%	0	0	0	0%	0.00	(0.33)
	July 2010	89	89	100%	0	0	0	0%	0.00	(0.33)
	June 2010	78	78	100%	0	0	0	0%	0.00	(0.33)
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	May 2011	919	945	97%	0.1636	0	0	0%	0.00	(0.24)
	April 2011	1062	1071	99%	0.0913	0	0	0%	0.00	(0.31)
	March 2011	1025	1039	99%	0.1153	0	0	0%	0.00	(0.29)
	February 2011	815	823	99%	0.0981	0	0	0%	0.00	(0.30)
	January 2011	882	894	99%	0.1151	0	0	0%	0.00	(0.29)
	December 2010	1010	1031	98%	0.1413	0	0	0%	0.00	(0.27)
	November 2010	961	973	99%	0.1104	0	0	0%	0.00	(0.29)
	October 2010	1129	1139	99%	0.0933	0	0	0%	0.00	(0.30)
	September 2010	1034	1055	98%	0.1397	0	0	0%	0.00	(0.27)
	August 2010	1049	1061	99%	0.1057	0	0	0%	0.00	(0.30)
	July 2010	1076	1089	99%	0.1086	0	0	0%	0.00	(0.29)
	June 2010	1017	1040	98%	0.1471	0	0	0%	0.00	(0.26)
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	May 2011	801	801	100%	0	0	0	0%	0.00	(0.33)
	April 2011	862	862	100%	0	0	0	0%	0.00	(0.33)
	March 2011	865	865	100%	0	0	0	0%	0.00	(0.33)
	February 2011	803	803	100%	0	0	0	0%	0.00	(0.33)
	January 2011	930	930	100%	0	0	0	0%	0.00	(0.33)
	December 2010	803	806	100%	0.0609	0	0	0%	0.00	(0.32)
	November 2010	837	838	100%	0.0345	0	0	0%	0.00	(0.33)
	October 2010	1038	1038	100%	0	0	0	0%	0.00	(0.33)
	September 2010	960	960	100%	0	0	0	0%	0.00	(0.33)
	August 2010	990	990	100%	0	0	0	0%	0.00	(0.33)
	July 2010	789	789	100%	0	0	0	0%	0.00	(0.33)
	June 2010	892	892	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	May 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2011	3	3	100%	0	0	0	0%	0.00	(0.33)
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.33)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	0	0	0%	0.00	(0.33)

	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-5C-(b) FOCs on Time for Manual	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop AGG-EELs Benchmark	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
0.9	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-5C-(c) FOCs on Time for Manual LNP	May 2011	6	6	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	April 2011	3	3	0:00	0	0	0	0:00	0.00	(0.33)
	March 2011	8	8	0:00	0	0	0	0:00	0.00	(0.33)
	February 2011	7	7	0:00	0	0	0	0:00	0.00	(0.33)
	January 2011	4	4	0:00	0	0	0	0:00	0.00	(0.33)
	December 2010	10	10	0:00	0	0	0	0:00	0.00	(0.33)
	November 2010	2	2	0:00	0	0	0	0:00	0.00	(0.33)
	October 2010	4	4	0:00	0	0	0	0:00	0.00	(0.33)
	September 2010	2	2	0:00	0	0	0	0:00	0.00	(0.33)
	August 2010	8	9	21:20	0.3143	0	0	0:00	0.00	0.04
	July 2010	1	1	0:00	0	0	0	0:00	0.00	(0.33)
	June 2010	1	1	0:00	0	0	0	0:00	0.00	(0.33)
PO-5D Firm Order Confirmations (FOCs)	May 2011	93	93	100%	0	0	0	0%	0.00	(0.53)
On Time LIS Trunk Benchmark 0.85	April 2011	34	34	100%	0	0	0	0%	0.00	(0.53)
	March 2011	34	34	100%	0	0	0	0%	0.00	(0.53)
	February 2011	95	95	100%	0	0	0	0%	0.00	(0.53)
	January 2011	45	45	100%	0	0	0	0%	0.00	(0.53)
	December 2010	90	90	100%	0	0	0	0%	0.00	(0.53)
	November 2010	110	110	100%	0	0	0	0%	0.00	(0.53)
	October 2010	121	121	100%	0	0	0	0%	0.00	(0.53)
	September 2010	131	131	100%	0	0	0	0%	0.00	(0.53)
	August 2010	72	72	100%	0	0	0	0%	0.00	(0.53)
	July 2010	64	64	100%	0	0	0	0%	0.00	(0.53)
	June 2010	33	34	97%	0.169	0	0	0%	0.00	(0.43)
PO-6 Work Completion Notification	May 2011	31.9597222	5995	00:08	0.038888889	0	0	00:00	0.00	(2.94)
Timeliness All Benchmark 0.25	April 2011	26.9104167	5899	00:07	0.049305556	0	0	00:00	0.00	(2.95)
	March 2011	31.8805556	6954	00:07	0.022222222	0	0	00:00	0.00	(2.94)
	February 2011	49.0395833	6006	00:12	0.091666667	0	0	00:00	0.00	(2.90)
	January 2011	20.1506944	4341	00:07	0.027083333	0	0	00:00	0.00	(2.94)
	December 2010	16.1118056	2141	00:11	0.1125	0	0	00:00	0.00	(2.91)
	November 2010	21.0388889	2339	00:13	0.190972222	0	0	00:00	0.00	(2.89)
	October 2010	9.52430556	2634	00:05	0.027083333	0	0	00:00	0.00	(2.96)

Metric	Month									
	September 2010	40.5583333	2734	00:21	0.467361111	0	0	00:00	0.00	(2.82)
	August 2010	38.8291667	5975	00:09	0.024305556	0	0	00:00	0.00	(2.92)
	July 2010	47.65625	7386	00:09	0.047916667	0	0	00:00	0.00	(2.92)
	June 2010	51.1027778	8136	00:09	0.034722222	0	0	00:00	0.00	(2.92)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	May 2011	3361	3361	100%	0	226217	226217	100%	0.00	0.00
	April 2011	3343	3343	100%	0	216173	216173	100%	0.00	0.00
	March 2011	3670	3670	100%	0	206731	206731	100%	0.00	0.00
	February 2011	3175	3175	100%	0	209854	209854	100%	0.00	0.00
	January 2011	3228	3228	100%	0	214586	214586	100%	0.00	0.00
	December 2010	3212	3212	100%	0	176674	176674	100%	0.00	0.00
	November 2010	3821	3821	100%	0	167829	167829	100%	0.00	0.00
	October 2010	4225	4225	100%	0	182855	182855	100%	0.00	0.00
	September 2010	4008	4008	100%	0	190482	190482	100%	0.00	0.00
	August 2010	3943	3943	100%	0	193556	193556	100%	0.00	0.00
	July 2010	4363	4363	100%	0	192251	192251	100%	0.00	0.00
	June 2010	3625	3625	100%	0	202102	202102	100%	0.00	0.00
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	3	1	3	0	37	28	1	-0.98	(1.60)
	March 2011	4	1	4	0	34	25	1	-1.31	(1.80)
	February 2011	11	3	4	3.21	21	22	1	-2.36	(2.44)
	January 2011	2	1	2	0	31	30	1	-1.32	(1.80)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	May 2011	313	84	4	2.21	36	23	2	-2.70	(2.64)
	April 2011	235	62	4	2.57	37	28	1	-6.46	(4.93)
	March 2011	251	77	3	2.54	34	25	1	-4.18	(3.54)
	February 2011	201	54	4	2.62	21	22	1	-5.87	(4.57)
	January 2011	254	75	3	2.7	31	30	1	-15.16	(10.22)
	December 2010	178	56	3	1.85	17	23	1	-21.94	(14.34)
	November 2010	356	96	4	2.26	17	25	1	-14.99	(10.11)
	October 2010	228	60	4	2.84	27	31	1	-19.75	(13.01)
	September 2010	476	114	4	4.51	21	20	1	-12.28	(8.46)
	August 2010	196	66	3	2.58	28	35	1	-21.95	(14.34)
	July 2010	440	116	4	1.98	25	30	1	-22.31	(14.56)
	June 2010	180	70	3	2.26	16	32	1	-15.60	(10.49)
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity	May 2011	0	0	0	0	0	0	0	0.00	0.00
	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	31	3	10	10.97	21	22	1	-8.18	(5.97)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00

Measure	Month									
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	12	1	12	0	25	30	1	-16.96	(11.31)
	June 2010	6	1	6	0	16	32	1	-8.71	(6.29)
PO-9A Timely Jeopardy Notices Non-Designed Services Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	100%	0	12	86	14%	-2.47	(2.50)
	March 2011	0	1	0%	0	5	94	5%	0.24	(1.98)
	February 2011	2	3	67%	0.4714	8	104	8%	-3.78	(3.30)
	January 2011	1	2	50%	0.5	15	132	11%	-1.71	(2.04)
	December 2010	0	2	0%	0	10	121	8%	0.42	(1.61)
	November 2010	0	2	0%	0	9	103	9%	0.43	(1.59)
	October 2010	0	1	0%	0	7	103	7%	0.27	(1.91)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	2	0%	0	11	112	10%	0.46	(1.55)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	8	127	6%	0.26	(1.93)
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity	May 2011	17	45	38%	0.4848	9	90	10%	-5.07	(4.08)
	April 2011	8	45	18%	0.3823	12	86	14%	-0.60	(1.36)
	March 2011	10	42	24%	0.4259	5	94	5%	-4.44	(3.70)
	February 2011	18	58	31%	0.4626	8	104	8%	-5.35	(4.25)
	January 2011	26	77	34%	0.4729	15	132	11%	-4.92	(3.99)
	December 2010	19	95	20%	0.4	10	121	8%	-3.11	(2.89)
	November 2010	26	118	22%	0.4145	9	103	9%	-3.49	(3.12)
	October 2010	13	94	14%	0.3452	7	103	7%	-1.96	(2.19)
	September 2010	17	111	15%	0.3601	9	132	7%	-2.62	(2.59)
	August 2010	21	100	21%	0.4073	11	112	10%	-2.73	(2.66)
	July 2010	50	125	40%	0.4899	13	126	10%	-7.73	(5.70)
	June 2010	24	116	21%	0.4051	8	127	6%	-4.61	(3.80)
PO-9C Timely Jeopardy Notices LIS Trunk Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	1	0%	0	0	6	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
PO-9D Timely Jeopardy Notices UNE - P (POTS) Parity	May 2011	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	3	33%	0.4714	8	104	8%	-1.64	(2.00)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	7	103	7%	0.27	(1.91)
	September 2010	0	2	0%	0	9	132	7%	0.38	(1.68)
	August 2010	0	3	0%	0	11	112	10%	0.56	(1.39)

July 2010	0	1	0%	0	13	126	10%	0.34	(1.77)
June 2010	1	2	50%	0.5	8	127	6%	-2.52	(2.53)

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Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calender Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calender Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forcasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	

MR-3C	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Residence Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity

MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1 Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6E	Mean Time to Restore DS1 Parity	Parity
MR-6E	Mean Time to Restore E911 Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN Parity	Parity
MR-7A	Repair Repeat Report Rate Business Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate PBX Parity	Parity
MR-7A	Repair Repeat Report Rate Residence Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7B	Repair Repeat Report Rate Business Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7B	Repair Repeat Report Rate PBX Parity	Parity
MR-7B	Repair Repeat Report Rate Residence Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Residence Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity
MR-7D	Repair Repeat Report Rate DS0 Parity	Parity
MR-7D	Repair Repeat Report Rate DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity

MR-7D	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT DS1 Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity	
MR-7E	Repair Repeat Report Rate DS1 Parity	Parity	
MR-7E	Repair Repeat Report Rate E911 Parity	Parity	
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate ISDN Primary Parity	Parity	
MR-7E	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate Basic Rate ISDN Parity	Parity	
MR-8	Trouble Rate Business Parity	Parity	
MR-8	Trouble Rate Centrex Parity	Parity	
MR-8	Trouble Rate Centrex 21 Parity	Parity	
MR-8	Trouble Rate Dark Fiber - IOF Diagnostic	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop Diagnostic	Diagnostic	
MR-8	Trouble Rate DS0 Parity	Parity	
MR-8	Trouble Rate DS1 Parity	Parity	
MR-8	Trouble Rate DS3 Parity	Parity	
MR-8	Trouble Rate E911 Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Frame Relay Parity	Parity	
MR-8	Trouble Rate ISDN Primary Parity	Parity	
MR-8	Trouble Rate Line Sharing Parity	Parity	
MR-8	Trouble Rate Line Splitting Parity	Parity	
MR-8	Trouble Rate LIS Trunk Parity	Parity	
MR-8	Trouble Rate PBX Parity	Parity	
MR-8	Trouble Rate Residence Parity	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level Parity	Parity	
MR-8	Trouble Rate UDIT DS1 Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi Parity	Parity	
MR-8	Trouble Rate Unbundled Loop Analog Parity	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate UNE - P (POTS) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex 21) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex) Parity	Parity	
MR-9A	Repair Appointments Met Business Parity	Parity	
MR-9A	Repair Appointments Met Centrex Parity	Parity	
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9A	Repair Appointments Met PBX Parity	Parity	
MR-9A	Repair Appointments Met Residence Parity	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9B	Repair Appointments Met Business Parity	Parity	
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9B	Repair Appointments Met PBX Parity	Parity	
MR-9B	Repair Appointments Met Residence Parity	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9C	Repair Appointments Met Business Parity	Parity	
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9C	Repair Appointments Met Residence Parity	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	Parity	0.01

Measure	Description	Type	Value
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog Parity	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS) Parity	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	Parity	
OP-3A	Installation Commitments Met Business Parity	Parity	
OP-3A	Installation Commitments Met Line Splitting Benchmark 0.95	Benchmark	0.95
OP-3A	Installation Commitments Met Residence Parity	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex) Parity	Parity	
OP-3B	Installation Commitments Met Business Parity	Parity	
OP-3B	Installation Commitments Met Residence Parity	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3C	Installation Commitments Met Business Parity	Parity	
OP-3C	Installation Commitments Met Centrex Parity	Parity	
OP-3C	Installation Commitments Met Line Splitting Benchmark 0.95	Benchmark	0.95
OP-3C	Installation Commitments Met PBX Parity	Parity	
OP-3C	Installation Commitments Met Residence Parity	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS) Parity	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF Diagnostic	Diagnostic	
OP-3D	Installation Commitments Met DS0 Parity	Parity	
OP-3D	Installation Commitments Met E911 Parity	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary Parity	Parity	
OP-3D	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3D	Installation Commitments Met PBX Parity	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3D	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN Parity	Parity	
OP-3E	Installation Commitments Met E911 Parity	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay Parity	Parity	
OP-3E	Installation Commitments Met LIS Trunk Parity	Parity	
OP-3E	Installation Commitments Met PBX Parity	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level Parity	Parity	
OP-3E	Installation Commitments Met UDIT DS1 Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	Benchmark	0.9

OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	Parity	

OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS) Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex) Parity	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0 Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex) Benchmark 0.965	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0 Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex) Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Business Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total DS0 Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total PBX Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Residence Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS) Diagnostic	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex) Diagnostic	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting Parity	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business Parity	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence Parity	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	Parity	

Metric	Type	Value
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	Parity	
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	Parity	
OP-6B-1 Delayed Days for Facility Reasons Business Parity	Parity	
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	Parity	
OP-6B-1 Delayed Days for Facility Reasons UNE - P (POTS) Parity	Parity	
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	Parity	
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity	Parity	
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Analog Parity	Parity	
OP-6B-5 Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable Diagnostic	Diagnostic	
OP-6B-5 Delayed Days for Facility Reasons UDIT Above DS1 Level Parity	Parity	
OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	Parity	
OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity	Parity	
OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Analog Parity	Parity	
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog Diagnostic	Diagnostic	
OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic	Diagnostic	
OP-8B Number Portability Timeliness LNP Benchmark 0.95	Benchmark	0.95
OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	Benchmark	0.95
OS-1 Speed of Answer - Operator Services Parity by Design	Parity by Design	
PO-15 Number of Due Date Changes per Order All Parity	Parity	
PO-16 Timely Release Notifications Benchmark 0.925	Benchmark	0.925
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark 0.95	Benchmark	0.95
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0 Diagnostic	Diagnostic	
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0 Diagnostic	Diagnostic	
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0 Diagnostic	Diagnostic	
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0 Diagnostic	Diagnostic	
PO-19A Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	Diagnostic	
PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	Benchmark	0.95
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	Benchmark	10
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	Diagnostic	
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	Diagnostic	
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	Benchmark	30
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	Diagnostic	
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	Diagnostic	
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	Benchmark	25
PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	Diagnostic	
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	Diagnostic	
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	Benchmark	25
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	Diagnostic	
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	Diagnostic	
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	Benchmark	10
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	Diagnostic	
PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	Diagnostic	
PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5	Benchmark	12.5
PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	Diagnostic	
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	Diagnostic	
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	Benchmark	10
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	Diagnostic	
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	Diagnostic	
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	Diagnostic	
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	Benchmark	20
PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	Diagnostic	
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	Diagnostic	
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	Benchmark	25
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	Diagnostic	
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	Diagnostic	
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	Benchmark	10
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	Benchmark	30
PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	Benchmark	25
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	Benchmark	25
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	Benchmark	10
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	Benchmark	12.5
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	Benchmark	10
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	Benchmark	20
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark	Benchmark	25
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	Benchmark	0.95
PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	Benchmark	0.95
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	Diagnostic	
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	Diagnostic	
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	Diagnostic	
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	Diagnostic	

Code	Description	Type	Value
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Bench	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.8!	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate Diagnostic	Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.9	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark	Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate Benchmark 0.9	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP Benchmark 0.9	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All Benchmark 0.25	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services Parity	Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS) Parity	Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services Parity	Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability Parity	Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk Parity	Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS) Parity	Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent