

Good morning Lisa:

I just spoke with Mr. Avery Booth of the UTC records department (360-664-1259) and asked for a contact for the commissioners. I understand you are the executive assistant to Dave Danner and Ann Rendahl who are UTC commissioners. Please forward this on to them. Mr. Booth has a lot of information I relayed to him.

I have sent numerous correspondence to the UTC, Attorney General, and State Senator Shelley Short regarding the UTC apparently granting CenturyLink the ability to disconnect customers. CenturyLink has apparently convinced the UTC that there are alternatives to their service. This is not true in many cases.

There was no adequate notification given for public comment. The notification was possibly purposely buried in advertisements for hearing aids, life insurance, and other data inserted in a CenturyLink April billing statement. I could elaborate, but in summary I feel the "notification" was fraudulent. CenturyLink should not have been given the authority to notify for public comment as they had a lot to gain by doing it wrong.

Please review attached email and feel free to contact me for any questions. Any assistance from the commission is appreciated, as people could literally die as a result. We are 35 miles from a cell tower and 45 minutes from an ambulance. Where I live, if you live within 10 miles we call you a neighbor.

We have not been notified of any plans by CenturyLink, but the possibility of being cut off from emergency communication is frightening. We are 75 years old and have major medical problems.

I prefer email for correspondence. I cc'd my wife.

Thank you,

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