



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington March 2016 - March 2016

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

May 11, 2016

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.809511	-1.492147
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.113728	-1.069141
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-1.695595	-2.030849
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	48.41%	8	18	44.44%	49.69%	-0.855132	-1.519883
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	1.19	35.33	1	35.33	0.00		
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	2.34	69.33	15	4.38	2.30	-0.451314	-1.274379
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	6.14	153440.26	4,168	36.49	35.30	-2.628723	-2.59815
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	0	1	0.00%	0.00%		
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	43.30%	3	21	14.29%	34.99%	0.187934	-0.885744
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	551	4,585	12.02%	32.52%	-1.564924	-1.951406
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX		32	2,736	1.17%	10.75%	-0.798787	-1.485628
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.113728	-1.069141
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX		1	1,071	0.09%	3.05%	-0.448921	-1.272925
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	4.24%	1	1,072	0.09%	3.05%	0.724436	-0.559574
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	8.70%	35	2,761	1.27%	11.19%	-1.24241	-1.755332
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A	XXX	XXX	XXX		38	3,101	1.23%	11.00%	-0.157468	-1.095734
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	5.78%	5,556	528,887	1.05%	10.20%	-5.117273	-4.111081
March 2016	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	297	4	74.25	84.62	-1.102408	-1.670216
March 2016	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	4	75.00%	43.30%	3.719016	1.261001
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	38.57%						
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	2	2	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	2,546	2,707	94.05%	23.65%	-1.14793	-1.697892
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	XXX	49.49%	10	85	11.76%	32.22%	-4.883048	-3.968682
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	7.96%	58,015	58,776	98.71%	11.30%	-0.728122	-1.442667
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	8	18	44.44%	49.69%	-1.792843	-2.089971
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	47.14%	14	17	82.35%	38.12%	-0.02199	-1.013369
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	37.27%	14	17	82.35%	38.12%	-0.054158	-1.032926
March 2016	WA	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A	XXX	XXX	XXX	0.00%	430	791	54.36%	49.81%	-0.915683	-1.556696
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.48	69.33	15	4.38	2.30	-1.068007	-1.649302
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	10.09	153440.26	4,168	36.49	35.30	-2.717519	-2.652134
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	5.18	31.28	10	3.09	2.36	1.140687	-0.306511

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score	
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00							
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.18							
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	1:17	31:28	10	3:09	2:36	-0.658911	-1.400589	
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	7:12	49189:43	922	53:21	47:44	-4.787253	-3.910443	
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%		3	21	14.29%	34.99%	-0.661438	-1.402126
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	48.10%	551	4,585	12.02%	32.52%	1.816666	0.104455	
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	1	17	5.88%	23.53%	-0.399218	-1.242707	
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%							
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%							
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	37.27%	1	17	5.88%	23.53%	0.094262	-0.942693	
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	48.29%	88	971	9.06%	28.71%	3.697737	1.248064	
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	17.67%	32	2,736	1.17%	10.75%	1.249148	-0.240572	
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	5.26%	0	60,118	0.00%		2.514943	0.528977	
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX		1	1,071	0.09%	3.05%	-0.445577	-1.270891	
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	4.83%	1	1,072	0.09%	3.05%	1.004689	-0.389192	
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	11.65%	35	2,761	1.27%	11.19%	0.222991	-0.864431	
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	10.30%	5,556	528,887	1.05%	10.20%	0.129927	-0.92101	
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3	
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00							
March 2016	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	2.12	297	4	74.25	84.62	-0.979055	-1.595223	
March 2016	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00	56,471	392	144.06	172.53	-0.666049	-1.404929	
March 2016	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%							
March 2016	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	4	75.00%	43.30%	-2	-2.215914	
March 2016	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	209	392	53.32%	49.89%	-1.067319	-1.648884	
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	0	2	0.00%	0.00%			
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%			
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	2	2	100.00%	0.00%			
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	2,546	2,707	94.05%	23.65%	-0.938486	-1.570559	
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Benchmark	95.00%	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-9X	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	XXX	43.30%	10	85	11.76%	32.22%	-10.236047	-7.223075	
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%							
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00							
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	1.37%	0	60,118	0.00%				
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3	
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	13	13	100.00%	0.00%			
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	16	16	100.00%	0.00%			
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX								
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX								

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.733099	-1.445693
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%		-0.160835	-1.097781
March 2016	WA	XXX	Ordering and Provisioning	OP-3C	No dispatches	Residence	Parity	N/A	XXX	XXX	XXX	0.00%	1,261	1,269	99.37%	7.91%	-0.079619	-1.048405
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Residence	Parity	N/A	XXX	XXX	XXX	0.00%	3,134	3,426	91.48%	27.92%	-0.305196	-1.185546
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.256088	-1.15569
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.809511	-1.492147
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	13	13	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	16	16	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Co.	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.23%						-2.31
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-1.460208	-1.887743
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	47.14%	8	18	44.44%	49.69%	-0.717137	-1.435988
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	50.00%	14	17	82.35%	38.12%	0.289852	-0.823783
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	8:02	35:33	1	35:33	0:00		
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	7:37	69:33	15	4:38	2:30	0.568051	-0.654649
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0:00						
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	2:19	31:28	10	3:09	2:36	-0.279437	-1.169886
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	0	1	0.00%	0.00%		
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	21	14.29%	34.99%	-0.661438	-1.402126
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	50.00%	1	17	5.88%	23.53%	0.825026	-0.49842
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	6.83%	1	1,072	0.09%	3.05%	3.284086	0.996583
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	11.06%	35	2,761	1.27%	11.19%	-0.050397	-1.030639
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - XDSL	Parity	N/A	XXX	XXX	XXX		38	3,101	1.23%	11.00%	-0.543563	-1.330463
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX		5,556	528,887	1.05%	10.20%	-0.103037	-1.062642
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	43.30%						

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	2	2	100.00%	0.00%		
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	XXX	47.14%	10	85	11.76%	32.22%	-1.139566	-1.692807
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.657745	-1.39988
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	47.14%	7	15	46.67%	49.89%	-0.633866	-1.385363
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	37.27%	14	17	82.35%	38.12%	-0.054158	-1.032926
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	4.49	57.00	12	4.45	2.46	0.281926	-0.828601
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	1.22	31.28	10	3.09	2.36	-0.272411	-1.165614
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	21	14.29%	34.99%	-0.661438	-1.402126
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	47.14%	1	17	5.88%	23.53%	1.01405	-0.383502
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	14.09%	32	2,736	1.17%	10.75%	1.237665	-0.247553
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		35	2,761	1.27%	11.19%	-1.253244	-1.761918
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSS	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	0	2	0.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	2	2	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.11453	-1.069629
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.549163	-1.333867
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00	153440:26	4,168	36:49	35:30	1.625763	-0.011606
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	551	4,585	12.02%	32.52%	-0.369539	-1.224664
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	XXX		38	3,103	1.22%	11.00%	-0.111329	-1.067683
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	18.35%	58,015	58,776	98.71%	11.30%	1.948709	0.184731
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	7	15	46.67%	49.89%	-1.035098	-1.629295
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	8	18	44.44%	49.69%	0.789063	-0.520284
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	57.00	12	4:45	2:46	-0.728231	-1.442733
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	9.00	69:33	15	4:38	2:30	1.911036	0.161827
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	2.50	153440:26	4,168	36:49	35:30	-2.621863	-2.593979
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	21	14.29%	34.99%	0.908458	-0.447697
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	47.14%	3	21	14.29%	34.99%	0.159192	-0.903218
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	551	4,585	12.02%	32.52%	-1.044418	-1.634961
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	9.90%	32	2,736	1.17%	10.75%	-0.164767	-1.100171
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX		1	1,071	0.09%	3.05%	-0.498121	-1.302836
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	1,072	0.09%	3.05%	-0.778748	-1.473445

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	8.06%	35	2,761	1.27%	11.19%	-1.08913	-1.662012
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	6.60%	5,556	528,887	1.05%	10.20%	-2.563973	-2.568785
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	2.04	56,471	392	144.06	172.53	-1.905353	-2.158372
March 2016	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	209	392	53.32%	49.89%	3.719016	1.261001
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	50.00%						
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	18.25%	5	5	100.00%	0.00%	-1.049131	-1.637827
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	2	2	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	2,546	2,707	94.05%	23.65%	-0.710212	-1.431778
March 2016	WA	XXX	Ordering and Provisioning	OP-8B	Number Portability Timeliness with Loop Coord	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coord	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	XXX	48.00%	10	85	11.76%	32.22%	-7.12583	-5.332197
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.848986	-1.516147
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.11453	-1.069629
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-1.258544	-1.76514
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.227454	-1.138282
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR ex	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.440457	-1.267779
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	11.73%	58,015	58,776	98.71%	11.30%	0.196713	-0.880407
March 2016	WA	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A	XXX	XXX	XXX	0.00%	430	791	54.36%	49.81%	0.809108	-0.508097
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.161968	-1.09847
March 2016	WA	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A	XXX	XXX	XXX	0.00%	430	791	54.36%	49.81%	0.107816	-0.934452
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.198368	-1.120599
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.37982	-1.230914
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	14	17	82.35%	38.12%	-0.449868	-1.2735
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	31:28	10	3:09	2:36	-0.847496	-1.515241
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	1	17	5.88%	23.53%	-0.242956	-1.147707
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	47.14%	32	2,736	1.17%	10.75%	1.802623	0.095917
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX		1	1,071	0.09%	3.05%	-0.254341	-1.154628
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		35	2,761	1.27%	11.19%	-0.11329	-1.068876
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.161968	-1.09847
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.278573	-1.16936
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	1	1	100.00%	0.00%		

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	16	16	100.00%	0.00%		
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	14	17	82.35%	38.12%	0.76471	-0.53509
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00						
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	31:28	10	3:09	2:36	0.646431	-0.606998
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	1	17	5.88%	23.53%	-0.242956	-1.147707
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	17.67%	32	2,736	1.17%	10.75%	0.490162	-0.702003
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX	2.80%	0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	13	13	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	16	16	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5C-(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.11453	-1.069629
March 2016	WA	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A	XXX	XXX	XXX	0.00%	430	791	54.36%	49.81%	-0.915683	-1.556696
March 2016	WA	XXX	Maintenance and Repair	MR-6B	Mean Time to Restore disp out MSA	Residence	Parity	N/A	XXX	XXX	XXX	0.00	42056:29	745	56:27	48:49	-1.097612	-1.6673
March 2016	WA	XXX	Maintenance and Repair	MR-7B	Repair Repeat Report Rate-Disp out MSA	Residence	Parity	N/A	XXX	XXX	XXX	0.00%	73	775	9.42%	29.21%	-0.322265	-1.195923
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX	40.00%	4,579	358,607	1.28%	11.23%	1.536179	-0.06607
March 2016	WA	XXX	Maintenance and Repair	MR-9B	Repair Appointments Met-Disp out MSA	Residence	Parity	N/A	XXX	XXX	XXX	0.00%	666	775	85.94%	34.77%	-0.404293	-1.245793
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-1.695595	-2.030849
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.759427	-1.461699
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	7	15	46.67%	49.89%	0.437478	-0.734032
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	48.99%	8	18	44.44%	49.69%	-0.619256	-1.376481
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	4.02	57:00	12	4:45	2:46	1.10768	-0.326578
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	2:34	69:33	15	4:38	2:30	-1.053814	-1.640673
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	1:28	153440:26	4,168	36:49	35:30	-2.755308	-2.675108
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	21	14.29%	34.99%	-0.551677	-1.335396
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	48.99%	3	21	14.29%	34.99%	0.720121	-0.562197
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	41.57%	551	4,585	12.02%	32.52%	0.534713	-0.674917
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	9.78%	32	2,736	1.17%	10.75%	-0.262453	-1.15956
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX		1	1,071	0.09%	3.05%	-0.086146	-1.052373
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	1,072	0.09%	3.05%	-0.125001	-1.075995
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	14.61%	35	2,761	1.27%	11.19%	0.886362	-0.46113
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	7.58%	5,556	528,887	1.05%	10.20%	-1.823879	-2.10884
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	XXX	XXX	XXX							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.537096	-1.326531
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.300892	-1.18293
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	1,072	0.09%	3.05%	-0.030542	-1.018568
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX		5,556	528,887	1.05%	10.20%	-1.975904	-2.201264
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e)	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	13	13	100.00%	0.00%	1.465234	-0.109201
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	16	16	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.32392	-1.196929
March 2016	WA	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A	XXX	XXX	XXX	0.00%	430	791	54.36%	49.81%	-0.915683	-1.556696
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.89405	-1.543544
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR e)	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	23.53%	58,015	58,776	98.71%	11.30%	3.092973	0.880394
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	7	15	46.67%	49.89%	-1.035098	-1.629295
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	8	18	44.44%	49.69%	-2.211629	-2.344575
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	14	17	82.35%	38.12%	-0.739208	-1.449407
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	14	17	82.35%	38.12%	-0.449868	-1.2735
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	57.00	12	4.45	2.46	-1.138582	-1.692209
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.19	35.33	1	35.33	0.00		
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.57	69.33	15	4.38	2.30	-1.638695	-1.996256
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	5.38	153440:26	4,168	36.49	35.30	-1.730007	-2.05177
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.12	31.28	10	3.09	2.36	-1.175168	-1.714451
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	31.28	10	3.09	2.36	-0.395659	-1.240544
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	21	14.29%	34.99%	-0.398862	-1.242491
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	0	1	0.00%	0.00%		
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	48.99%	3	21	14.29%	34.99%	0.720121	-0.562197
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	551	4,585	12.02%	32.52%	-0.825955	-1.502145
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	47.14%	1	17	5.88%	23.53%	1.688955	0.026812
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	1	17	5.88%	23.53%	-0.242956	-1.147707
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	10.86%	32	2,736	1.17%	10.75%	-0.16078	-1.097747
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	4.21%	1	1,072	0.09%	3.05%	0.707447	-0.569903
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	9.14%	35	2,761	1.27%	11.19%	-0.903729	-1.549428
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	6.72%	5,556	528,887	1.05%	10.20%	-1.941118	-2.180116
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	297	4	74.25	84.62	-0.784797	-1.477122
March 2016	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	4	75.00%	43.30%	3.719016	1.261001
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	2	2	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	0.00%	2,546	2,707	94.05%	23.65%	-0.664465	-1.403966
March 2016	WA	XXX	Ordering and Provisioning	OP-5C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5D	FOCs provided for ASRs requesting LIS Trunks	LIS Trunk	Benchmark	85.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.227454	-1.138282
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.412901	-1.251026
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	8	18	44.44%	49.69%	-1.088214	-1.661587
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	69:33	15	4:38	2:30	-1.746908	-2.062045
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	21	14.29%	34.99%	-0.398862	-1.242491
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	1,072	0.09%	3.05%	-0.086106	-1.052349
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	16.01%	35	2,761	1.27%	11.19%	0.277854	-0.831077
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	1,072	0.09%	3.05%	-0.151032	-1.091821
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		35	2,761	1.27%	11.19%	-0.226458	-1.137676
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	13	13	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	16	16	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.280528	-1.170549
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	9.39%	58,015	58,776	98.71%	11.30%	-0.927434	-1.56384
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	49.49%	7	15	46.67%	49.89%	-0.295251	-1.1795
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	43.30%	8	18	44.44%	49.69%	0.489827	-0.702206
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	45.18%	14	17	82.35%	38.12%	0.094262	-0.942693
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	2.01	57.00	12	4.45	2.46	-0.126293	-1.077997
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	1.41	35.33	1	35.33	0.00		
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	1.41	35.33	1	35.33	0.00		
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	5.00	69.33	15	4.38	2.30	2.226212	0.353441
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	14.07	153440.26	4,168	36.49	35.30	-3.780131	-3.298156
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	2.15	31.28	10	3.09	2.36	-0.166333	-1.101123
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	4.03	49189.43	922	53.21	47.44	-2.370693	-2.441279
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	21	14.29%	34.99%	-0.935414	-1.568692
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	40.00%	0	1	0.00%	0.00%	-0.967422	-1.588151
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	40.00%	0	1	0.00%	0.00%	-0.887147	-1.539347
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	48.41%	3	21	14.29%	34.99%	0.876887	-0.466891
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	16.01%	551	4,585	12.02%	32.52%	-1.772024	-2.077314
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	1	17	5.88%	23.53%	-0.556683	-1.338439
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	47.14%	88	971	9.06%	28.71%	1.289672	-0.215935
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	21.58%	32	2,736	1.17%	10.75%	3.892606	1.366536
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	5.29%	1	1,071	0.09%	3.05%	1.584206	-0.036871
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	4.56%	1	1,072	0.09%	3.05%	1.155098	-0.29775
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	7.32%	35	2,761	1.27%	11.19%	-2.024722	-2.230943
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	5.89%	5,556	528,887	1.05%	10.20%	-7.652893	-5.652629
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	19.45						
March 2016	WA	XXX	Ordering and Provisioning	OP-15B-RD	Pending Orders Delayed for Facilities	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	21.30%						
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	25.75%						
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	0	2	0.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	6.00	XXX	XXX	XXX							

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4D	Interval Zone 1 Areas	Unbundled Loop Analog	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Enhanced Extended Loops - DS1 Capable	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4E	Interval Zone 2 Areas	Unbundled Loop - DS1 Capable	Benchmark	5.50	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	21.65%	5	5	100.00%	0.00%	-0.774928	-1.471122
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	2	2	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX	26.04%	2,546	2,707	94.05%	23.65%	0.133724	-0.918702
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-9B	Unbundled Loops	Unbundled Loops and Number Portability	Parity	N/A	XXX	XXX	XXX	48.19%	10	85	11.76%	32.22%	-7.53694	-5.582134
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.11453	-1.069629
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	43.30%	58,015	58,776	98.71%	11.30%	7.941444	3.828055
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/i 4 Hours-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/i 4 Hours-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	14	17	82.35%	38.12%	0.76471	-0.53509
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	0.00	35:33	1	35:33	0.00		
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	31:28	10	3:09	2:36	0.487365	-0.703703
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	0.00%	0	1	0.00%	0.00%		
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	1	17	5.88%	23.53%	-0.242956	-1.147707
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	50.00%	32	2,736	1.17%	10.75%	1.978001	0.202539
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	XXX		38	3,103	1.22%	11.00%	-0.111329	-1.067683
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	12.50%	1	1,071	0.09%	3.05%	1.236852	-0.248047
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	1,072	0.09%	3.05%	-0.043173	-1.026248
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	UNBUNDLED LOOP - ADSL COMPATIBLE	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	UNBUNDLED LOOP - ADSL COMPATIBLE	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.160835	-1.097781
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	12.91%	58,015	58,776	98.71%	11.30%	-0.092275	-1.056099
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	13	13	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	16	16	100.00%	0.00%		

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.37982	-1.230914
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	XXX		38	3,103	1.22%	11.00%	-1.544051	-1.938716
March 2016	WA	XXX	Ordering and Provisioning	OP-15A	Interval for Pending Orders Delayed Past Due D	Sub-Loop Unbundling	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-4A	Dispatches within MSAs	Sub-Loop Unbundling	Benchmark	6.00	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	SUB-LOOP UNBUNDLING	Parity	N/A	XXX	XXX	XXX	0.00%	2	2	100.00%	0.00%		
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/ TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSR	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSR exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSR ex	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.303002	-1.184212
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	1,072	0.09%	3.05%	-0.35052	-1.213101
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		35	2,761	1.27%	11.19%	-0.33938	-1.206328
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.485839	-1.295369
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(a)	FOCs on Time for Fully Electronic LSRs	Resale Aggregate	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(a)	FOCs on Time for Electronic/Manual LSRs	Resale Aggregate	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.594983	-1.361724
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5X	Out of Service cleared w/ 24 hours	Business	Parity	N/A	XXX	XXX	XXX	0.00%	430	791	54.36%	49.81%	0.107816	-0.934452

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Maintenance and Repair	MR-6A	Mean Time to Restore-Disp w/1 MSA	Residence	Parity	N/A	XXX	XXX	XXX	0.00	133759:16	3,384	39:32	36:12	-0.408568	-1.248391
March 2016	WA	XXX	Maintenance and Repair	MR-7A	Repair Repeat Rprt Rate-Disp w/1 MSA	Residence	Parity	N/A	XXX	XXX	XXX	0.00%	432	3,582	12.06%	32.57%	-0.370276	-1.225112
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX	0.00%	4,579	358,607	1.28%	11.23%	2.233087	0.35762
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	1,072	0.09%	3.05%	-0.319801	-1.194425
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop Analog	Parity	N/A	XXX	XXX	XXX		5,556	528,887	1.05%	10.20%	-2.477962	-2.506494
March 2016	WA	XXX	Maintenance and Repair	MR-9A	Repair Appointments Met-Disp w/1 MSA	Residence	Parity	N/A	XXX	XXX	XXX	0.00%	2,944	3,582	82.19%	38.26%	0.921701	-0.439645
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc wi TGSF exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/1 TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/1 TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	1	1	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	16	16	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3C	LSRs received via facsimile	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5C(c)	FOCs on Time for manual LSRs via Facsimile	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/1 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	7	15	46.67%	49.89%	0.437478	-0.734032
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	57:00	12	4:45	2:46	-0.236289	-1.143653
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	21	14.29%	34.99%	-0.551677	-1.335396
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	40.00%	32	2,736	1.17%	10.75%	2.495228	0.516991
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	1,072	0.09%	3.05%	-0.235708	-1.143301
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		35	2,761	1.27%	11.19%	-0.253141	-1.153899
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.05%						-2.871429
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/1 TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3E	Interval Zone 2 Areas	Unbundled Loop - 2 Wire Non-Loaded	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	5	5	100.00%	0.00%		
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.280528	-1.170549
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU):	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/1 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	7	15	46.67%	49.89%	-0.157311	-1.095638
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	57:00	12	4:45	2:46	1.446632	-0.12051
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	21	14.29%	34.99%	-0.398862	-1.242491
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	14.90%	32	2,736	1.17%	10.75%	0.224626	-0.863437
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/1 TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-3D	Interval Zone 1 Areas	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	13	13	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-5A	New Service Installation Quality	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%	16	16	100.00%	0.00%		
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B(b)	FOCs on Time for Electronic/Manual LSRs	Unbundled Loop AGG-EELS	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX		1	1,072	0.09%	3.05%	-0.167724	-1.101969

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.11453	-1.069629
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	7	15	46.67%	49.89%	-0.157311	-1.095638
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	57.00	12	4.45	2.46	0.171285	-0.895866
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	3	21	14.29%	34.99%	-0.398862	-1.242491
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX	19.98%	32	2,736	1.17%	10.75%	0.669263	-0.593117
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.198368	-1.120599
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.410044	-1.249289
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Resale Aggregate W/O UNE-P-POTS	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX		35	2,761	1.27%	11.19%	-0.11329	-1.068876
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-2	Invoices Delivered within 10 Days	All	Parity by De	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Collocation	CP-2C	Collocations with Intervals Longer than 120 Day	All	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Database Updates	DB-1B	All	LIDB	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Database Updates	DB-1C-1	All	Directory Listing	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.06%						-2.970359
March 2016	WA	XXX	Network Performance	NI-1B	Trunk Blockage to CTL-Q End Ofc w/ TGSF exc	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-2.998681
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Network Performance	NI-1D	Trunk Blockage to CTL-Q End Ofc w/o TGSF ex	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.537096	-1.326531
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.113728	-1.069141
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Residence	Parity	N/A	XXX	XXX	XXX		4,579	358,607	1.28%	11.23%	-0.113728	-1.069141
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3A	Billing Accuracy - Adjustments for Errors	UNEs and Resale Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-3B	Billing Accuracy - Adjustments for Errors	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-1.103622	-1.670955
March 2016	WA	XXX	Billing	BI-4B	Reciprocal Compensation (MOU);	Reciprocal Compensation	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5A	All Troubles Cleared w/ 4 Hours-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-5B	All Troubles Cleared w/ 4 Hours-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	14	17	82.35%	38.12%	-0.449868	-1.2735
March 2016	WA	XXX	Maintenance and Repair	MR-6D	Mean Time to Restore Interval Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00	35:33	1	35:33	0.00		
March 2016	WA	XXX	Maintenance and Repair	MR-6E	Mean Time to Restore Interval Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00	31:28	10	3:09	2:36	-0.91466	-1.556074
March 2016	WA	XXX	Maintenance and Repair	MR-7D	Repair Repeat Report Rate-Zone 1	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	XXX	XXX	XXX	0.00%	0	1	0.00%	0.00%		
March 2016	WA	XXX	Maintenance and Repair	MR-7E	Repair Repeat Report Rate-Zone 2	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	0.00%	1	17	5.88%	23.53%	-0.242956	-1.147707
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Enhanced Extended Loops - DS1 Capable	Parity	N/A	XXX	XXX	XXX		32	2,736	1.17%	10.75%	-0.970658	-1.590118
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - 2 Wire Non-Loaded	Parity	N/A	1,072	XXX	XXX	6.13%	1	1,072	0.09%	3.05%	0.365836	-0.777587
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	Unbundled Loop - DS1 Capable	Parity	N/A	XXX	XXX	XXX	22.91%	35	2,761	1.27%	11.19%	0.807232	-0.509238
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc w/ TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGSF	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	Unbundled Loop Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(b)	FOCs on Time for Fully Electronic LSRs	Unbundled Loop AGG-EELS	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Billing	BI-4A	UNEs and Resale Aggregate	UNEs and Resale Aggregate	Parity	N/A	XXX	XXX	XXX	0.00%	58,015	58,776	98.71%	11.30%	-0.11453	-1.069629

Qwest Corporation (Qwest or CTL-Q) Performance Results

Month	State	Carrier	PID Category	PID	PID Title	Product Category	Standard	Benchmark	CLEC Numerator	CLEC Denominator	CLEC Result	CLEC Standard Deviation	CTL-Q Numerator	CTL-Q Denominator	CTL-Q Result	CTL-Q Standard Deviation	Modified Z Score	Parity Score
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Maintenance and Repair	MR-8	Trouble Rate	LIS Trunk	Parity	N/A	XXX	XXX	XXX		0	60,118	0.00%			
March 2016	WA	XXX	Network Performance	NI-1A	Trunk Blockage to CTL-Q Tandem Ofc wi TGSF	LIS Trunk	Parity	N/A	XXX	XXX	XXX	0.00%						-3
March 2016	WA	XXX	Network Performance	NI-1C	Trunk Blockage to CTL-Q Tandem Ofc w/o TGS	LIS Trunk	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Ordering and Provisioning	OP-8C	Number Portability Timeliness without Loop Coc	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2A	All Electronic LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-2B	All Flow-through Eligible LSRs	LNP	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-3X	Electronic LSRs Rejected Manually	Product Aggregate	Diagnostic	N/A	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5A-(c)	FOCs on Time for Fully Electronic LSRs	LNP	Benchmark	95.00%	XXX	XXX	XXX							
March 2016	WA	XXX	Pre-Ordering	PO-5B-(c)	FOCs on Time for Electronic/Manual LSRs	LNP	Benchmark	90.00%	XXX	XXX	XXX							