



**Performance Results
May 2010 - April 2011
Qwest's Performance Assurance Plans (PAPs)**

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	April 2011	15418789	6522724	2	0.5	2437696	801430	3	-150.46	(92.48)
	March 2011	8720922	3644742	2	0.5	2859409	905557	3	-175.51	(107.70)
	February 2011	12588527	5318404	2	0.54	3100524	1006732	3	-180.74	(110.88)
	January 2011	12193942	5125389	2	0.51	3107216	1029056	3	-155.53	(95.56)
	December 2010	12182444	5104998	2	0.51	3136357	987111	3	-172.14	(105.66)
	November 2010	13198268	5577238	2	0.51	3142483	1069533	3	-154.99	(95.23)
	October 2010	13586400	5618537	2	0.52	3561474	1169930	3	-168.93	(103.70)
	September 2010	13163699	5513274	2	0.53	3321752	1097881	3	-165.16	(101.41)
	August 2010	15200073	6033320	2	0.64	3840631	1240531	3	-163.09	(100.15)
	July 2010	13225356	5453486	3	0.53	3241282	1076922	3	-152.28	(93.58)
	June 2010	13660514	5711546	2	0.53	3542084	1142708	3	-181.29	(111.22)
	May 2010	15777041	6314895	2	0.57	3839169	1288791	3	-151.16	(92.90)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	April 2011	25725655	25725828	100%	0.0026	0	0	0%	0.00
March 2011		27789856	27789856	100%	0	0	0	0%	0.00	(0.16)
February 2011		28374132	28374184	100%	0.0014	0	0	0%	0.00	(0.16)
January 2011		32310270	32310270	100%	0	0	0	0%	0.00	(0.16)
December 2010		31332091	31332156	100%	0.0014	0	0	0%	0.00	(0.16)
November 2010		30062726	30062741	100%	0.0007	0	0	0%	0.00	(0.16)
October 2010		31469947	31471167	100%	0.0062	0	0	0%	0.00	(0.16)
September 2010		30403015	30403022	100%	0.0005	0	0	0%	0.00	(0.16)
August 2010		30996140	30996140	100%	0	0	0	0%	0.00	(0.16)
July 2010		27960654	27960686	100%	0.0011	0	0	0%	0.00	(0.16)
June 2010	29068375	29068375	100%	0	0	0	0%	0.00	(0.16)	
May 2010	35341151	35341423	100%	0.0028	0	0	0%	0.00	(0.16)	
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	April 2011	7442783	3180154	2	0.49	2437696	801430	3	-147.43	(90.63)
	March 2011	6803	2836	2	0.53	2859409	905557	3	-10.87	(7.61)
	February 2011	2780897	1200684	2	0.53	3100524	1006732	3	-155.74	(95.69)
	January 2011	2686310	1145736	2	0.51	3107216	1029056	3	-130.37	(80.26)
	December 2010	2834950	1206968	2	0.51	3136357	987111	3	-146.10	(89.82)
	November 2010	3070477	1313291	2	0.51	3142483	1069533	3	-131.86	(81.17)
	October 2010	3215209	1347920	2	0.51	3561474	1169930	3	-142.99	(87.93)
	September 2010	3185371	1355642	2	0.57	3321752	1097881	3	-142.43	(87.59)
	August 2010	3267867	1310164	2	0.62	3840631	1240531	3	-133.93	(82.42)
	July 2010	3059234	1279206	2	0.52	3241282	1076922	3	-129.85	(79.94)
	June 2010	3152166	1337577	2	0.5	3542084	1142708	3	-153.08	(94.06)
	May 2010	3705975	1502957	2	0.56	3839169	1288791	3	-129.96	(80.01)
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	April 2011	7976006	3342570	2	0.51	2437696	801430	3	-138.48
March 2011		8714119	3641906	2	0.5	2859409	905557	3	-175.50	(107.70)
February 2011		9807630	4117720	2	0.54	3100524	1006732	3	-173.01	(106.18)
January 2011		9507632	3979653	2	0.51	3107216	1029056	3	-149.56	(91.93)
December 2010		9347494	3898030	2	0.51	3136357	987111	3	-165.51	(101.62)
November 2010		10127791	4263947	2	0.51	3142483	1069533	3	-148.97	(91.56)
October 2010		10371191	4270617	2	0.52	3561474	1169930	3	-161.79	(99.36)
September 2010		9978328	4157632	2	0.52	3321752	1097881	3	-157.74	(96.90)
August 2010		11932206	4723156	2	0.64	3840631	1240531	3	-157.43	(96.71)

	July 2010	10166122	4174280	3	0.53	3241282	1076922	3	-145.96	(89.74)
	June 2010	10508348	4373969	2	0.54	3542084	1142708	3	-174.16	(106.88)
	May 2010	12071066	4811938	2	0.57	3839169	1288791	3	-144.19	(88.66)
BI-2 Invoices Delivered within 10 Days All Parity by Design	April 2011	1195	1196	100%	2.89%	0	0	0%	0.00	0.00
	March 2011	1304	1306	100%	3.91%	0	0	0%	0.00	0.00
	February 2011	1449	1449	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1174	1175	100%	2.92%	0	0	0%	0.00	0.00
	December 2010	1360	1362	100%	3.83%	0	0	0%	0.00	0.00
	November 2010	1264	1266	100%	3.97%	0	0	0%	0.00	0.00
	October 2010	1231	1236	100%	6.35%	0	0	0%	0.00	0.00
	September 2010	1293	1295	100%	3.93%	0	0	0%	0.00	0.00
	August 2010	1185	1194	100%	8.65%	0	0	0%	0.00	0.00
	July 2010	1144	1144	99%	0.00%	0	0	0%	0.00	0.00
	June 2010	1176	1180	100%	5.81%	0	0	0%	0.00	0.00
	May 2010	1180	1180	100%	0.00%	0	0	0%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	April 2011	2821048	2822613	100%	2.35%	0	0	0%	0.00	(0.06)
	March 2011	2183804	2183804	100%	0.00%	0	0	0%	0.00	(0.06)
	February 2011	2428628	2430681	100%	2.91%	0	0	0%	0.00	(0.06)
	January 2011	2452028	2452780	100%	1.75%	0	0	0%	0.00	(0.06)
	December 2010	2454232	2454608	100%	1.24%	0	0	0%	0.00	(0.06)
	November 2010	2419432	2443884	100%	9.95%	0	0	0%	0.00	(0.03)
	October 2010	2468037	2469166	99%	2.14%	0	0	0%	0.00	(0.06)
	September 2010	2456385	2456517	100%	0.73%	0	0	0%	0.00	(0.06)
	August 2010	2573502	2574469	100%	1.94%	0	0	0%	0.00	(0.06)
	July 2010	2332420	2332638	100%	0.97%	0	0	0%	0.00	(0.06)
	June 2010	2509030	2509713	100%	1.65%	0	0	0%	0.00	(0.06)
	May 2010	2480024	2481000	100%	1.98%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	April 2011	0	29213	81%	0.00%	0	0	0%	0.00	3.00
	March 2011	29759	29759	0%	0.00%	0	0	0%	0.00	(0.16)
	February 2011	31468	31468	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2011	33224	33224	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	32664	32664	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	31756	31756	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2010	29456	29456	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2010	29611	29611	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2010	31628	31628	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2010	31764	31764	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2010	18850	28994	100%	47.69%	0	0	0%	0.00	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	April 2011	6223	6236	100%	4.56%	137955	138912	99%	-4.49	(3.73)
	March 2011	5415	5429	100%	5.07%	99304	100029	99%	-3.95	(3.40)
	February 2011	5409	5421	100%	4.70%	89826	90260	100%	-2.68	(2.63)
	January 2011	8116	8122	100%	2.72%	101270	101651	100%	-4.27	(3.60)
	December 2010	6585	6592	100%	3.26%	105008	105233	100%	-1.84	(2.12)
	November 2010	6442	6455	100%	4.48%	105736	106018	100%	-0.98	(1.59)
	October 2010	7082	7097	100%	4.59%	104648	105259	99%	-3.96	(3.41)
	September 2010	7019	7032	100%	4.30%	106905	108210	99%	-7.60	(5.62)
	August 2010	6731	6753	100%	5.70%	95593	96694	99%	-6.09	(4.70)
	July 2010	6980	6993	100%	4.31%	98973	99885	99%	-6.18	(4.76)
	June 2010	12373	12376	100%	1.56%	97225	97674	100%	-6.75	(5.10)
	May 2010	7050	7062	100%	4.12%	88143	88612	99%	-4.01	(3.44)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	April 2011	29213	29213	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	29759	29759	100%	0.00%	0	0	0%	0.00	(0.16)

	February 2011	31468	31468	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2011	33224	33224	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	32664	32664	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2010	31756	31756	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2010	29456	29456	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2010	29611	29611	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2010	31628	31628	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2010	31764	31764	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2010	28994	28994	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	April 2011	89	89	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2011	245	245	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2011	168	169	100%	7.67%	0	0	0%	0.00	(0.14)
	January 2011	199	199	99%	0.00%	0	0	0%	0.00	(0.16)
	December 2010	184	188	100%	14.43%	0	0	0%	0.00	(0.09)
	November 2010	140	144	98%	16.43%	0	0	0%	0.00	(0.07)
	October 2010	174	179	97%	16.48%	0	0	0%	0.00	(0.07)
	September 2010	171	172	97%	7.60%	0	0	0%	0.00	(0.14)
	August 2010	146	154	99%	22.19%	0	0	0%	0.00	0.01
	July 2010	85	87	95%	14.99%	0	0	0%	0.00	(0.09)
	June 2010	158	160	98%	11.11%	0	0	0%	0.00	(0.12)
	May 2010	116	116	99%	0.00%	0	0	0%	0.00	(0.16)
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	April 2011	141	160	96%	32.35%	0	0	0%	0.00	0.22
	March 2011	212	212	88%	0.00%	0	0	0%	0.00	(0.16)
	February 2011	120	120	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2011	228	231	100%	11.32%	0	0	0%	0.00	(0.12)
	December 2010	144	148	99%	16.22%	0	0	0%	0.00	(0.07)
	November 2010	178	186	97%	20.29%	0	0	0%	0.00	(0.02)
	October 2010	169	268	96%	48.26%	0	0	0%	0.00	1.01
	September 2010	147	151	63%	16.06%	0	0	0%	0.00	(0.07)
	August 2010	110	114	97%	18.40%	0	0	0%	0.00	(0.05)
	July 2010	132	141	96%	24.44%	0	0	0%	0.00	0.04
	June 2010	99	107	94%	26.30%	0	0	0%	0.00	0.08
	May 2010	123	133	93%	26.37%	0	0	0%	0.00	0.08
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	58	1	0	0	0	0	0	0.00	(1.07)
	October 2010	0	0	58	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	65	1	0	0	0	0	0	0.00	(1.38)
	January 2011	0	0	65	0	0	0	0	0.00	0.00
	December 2010	106	1	0	0	0	0	0	0.00	(0.35)
	November 2010	0	0	106	0	0	0	0	0.00	0.00
October 2010	0	0	0	0	0	0	0	0.00	0.00	

	September 2010	443	4	0	9.98	0	0	0	0	0.00	(0.23)
	August 2010	459	5	111	23.46	0	0	0	0	0.00	(0.71)
	July 2010	120	1	92	0	0	0	0	0	0.00	0.00
	June 2010	79	1	120	0	0	0	0	0	0.00	(1.03)
	May 2010	86	1	79	0	0	0	0	0	0.00	(0.85)
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	April 2011	0	0	0	0.00	0	0	0	0	0.00	0.00
	March 2011	153	2	0	21.92	0	0	0	0	0.00	(1.47)
	February 2011	0	0	77	0.00	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0.00	0	0	0	0	0.00	0.00
	December 2010	121	1	0	0.00	0	0	0	0	0.00	(0.58)
	November 2010	0	0	121	0.00	0	0	0	0	0.00	0.00
	October 2010	90	1	0	0.00	0	0	0	0	0.00	(1.20)
	September 2010	119	1	90	0.00	0	0	0	0	0.00	(0.62)
	August 2010	398	3	119	4.93	0	0	0	0	0.00	(0.35)
	July 2010	0	0	133	0.00	0	0	0	0	0.00	0.00
	June 2010	379	3	0	10.97	0	0	0	0	0.00	(0.47)
	May 2010	132	1	126	0.00	0	0	0	0	0.00	(0.36)
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	April 2011	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0.00%	0	0	0	0%	0.00	(0.33)
	January 2011	0	0	100%	0.00%	0	0	0	0%	0.00	0.00
	December 2010	1	1	0%	0.00%	0	0	0	0%	0.00	(0.33)
	November 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	October 2010	0	0	100%	0.00%	0	0	0	0%	0.00	0.00
	September 2010	4	4	0%	0.00%	0	0	0	0%	0.00	(0.33)
	August 2010	5	5	100%	0.00%	0	0	0	0%	0.00	(0.33)
	July 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	June 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	May 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	April 2011	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	March 2011	2	2	0%	0.00%	0	0	0	0%	0.00	(0.33)
	February 2011	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	January 2011	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	December 2010	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
	November 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	October 2010	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	September 2010	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
	August 2010	7	7	100%	0.00%	0	0	0	0%	0.00	(0.33)
	July 2010	0	0	100%	0.00%	0	0	0	0%	0.00	0.00
	June 2010	3	3	0%	0.00%	0	0	0	0%	0.00	(0.33)
	May 2010	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	April 2011	68	7	8	0.49	0	0	0	0	0.00	(0.09)
	March 2011	39	4	10	0.5	0	0	0	0	0.00	(0.08)
	February 2011	9	1	10	0	0	0	0	0	0.00	(0.30)
	January 2011	0	0	9	0	0	0	0	0	0.00	0.00
	December 2010	39	4	0	0.5	0	0	0	0	0.00	(0.08)
	November 2010	10	1	10	0	0	0	0	0	0.00	0.00
	October 2010	0	0	10	0	0	0	0	0	0.00	0.00
	September 2010	9	1	0	0	0	0	0	0	0.00	(0.30)
	August 2010	27	3	9	1	0	0	0	0	0.00	(0.30)
	July 2010	34	4	9	1.29	0	0	0	0	0.00	(0.45)
	June 2010	44	5	9	1.1	0	0	0	0	0.00	(0.36)
	May 2010	107	12	9	1.16	0	0	0	0	0.00	(0.33)

CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	April 2011	7	7	100%	0.00%	0	0	0%	0.00	(0.33)	
	March 2011	4	4	100%	0.00%	0	0	0%	0.00	(0.33)	
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	January 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	December 2010	4	4	0%	0.00%	0	0	0%	0.00	(0.33)	
	November 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
	October 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	September 2010	2	2	0%	0.00%	0	0	0%	0.00	(0.33)	
	August 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
	July 2010	4	4	100%	0.00%	0	0	0%	0.00	(0.33)	
	June 2010	6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
	May 2010	12	12	100%	0.00%	0	0	0%	0.00	(0.33)	
	DA-1 Speed of Answer - Directory Assistance Parity by Design	April 2011	0	0	0:00	:00	8.19	1	4:33	0.00	0.00
		March 2011	0	0	0:00	:00	8.01	1	0:14	0.00	0.00
February 2011		0	0	0:00	:00	7.08	1	1:55	0.00	0.00	
January 2011		0	0	0:00	:00	7.75	1	18:00	0.00	0.00	
December 2010		0	0	0:00	:00	7.9	1	21:36	0.00	0.00	
November 2010		0	0	0:00	:00	8.07	1	1:40	0.00	0.00	
October 2010		0	0	0:00	:00	8.1	1	2:24	0.00	0.00	
September 2010		0	0	0:00	:00	8.93	1	22:19	0.00	0.00	
August 2010		0	0	0:00	:00	8.32	1	7:40	0.00	0.00	
July 2010		0	0	0:00	:00	8.32	1	7:40	0.00	0.00	
June 2010		0	0	0:00	:00	7.31	1	7:26	0.00	0.00	
May 2010		0	0	0:00	:00	7.84	1	20:09	0.00	0.00	
DB-1A Time to Update Databases E911 Parity by Design		April 2011	56.6833333	38790	00:02	00:00	0	0	00:00	0.00	0.00
		March 2011	45.7763889	39381	00:02	00:00	0	0	00:00	0.00	0.00
	February 2011	52.7277778	42525	00:02	00:00	0	0	00:00	0.00	0.00	
	January 2011	53.8923611	42386	00:02	00:00	0	0	00:00	0.00	0.00	
	December 2010	58.2395833	45309	00:02	00:00	0	0	00:00	0.00	0.00	
	November 2010	69.0222222	49953	00:02	00:00	0	0	00:00	0.00	0.00	
	October 2010	69.1090278	51779	00:02	00:00	0	0	00:00	0.00	0.00	
	September 2010	152.700694	46483	00:02	00:00	0	0	00:00	0.00	0.00	
	August 2010	156.059722	53591	00:05	00:00	0	0	00:00	0.00	0.00	
	July 2010	149.434722	46364	00:04	00:00	0	0	00:00	0.00	0.00	
	June 2010	224.072222	51544	00:05	00:00	0	0	00:00	0.00	0.00	
	May 2010	353.264583	53307	00:06	00:00	0	0	00:00	0.00	0.00	
	DB-1B Time to Update Databases LIDB Parity by Design	April 2011	5106899	4924252	:48	:00	0	0	:00	0.00	0.00
		March 2011	11828665	11653960	:36	:00	0	0	:00	0.00	0.00
February 2011		5396211	5204562	:24	:00	0	0	:00	0.00	0.00	
January 2011		6956904	6740725	:36	:00	0	0	:00	0.00	0.00	
December 2010		6030704	5857315	:12	:00	0	0	:00	0.00	0.00	
November 2010		6376949	6163020	:12	:00	0	0	:00	0.00	0.00	
October 2010		6430047	6052595	:12	:00	0	0	:00	0.00	0.00	
September 2010		6221463	5861923	:24	:00	0	0	:00	0.00	0.00	
August 2010		4167250	3899359	:24	:00	0	0	:00	0.00	0.00	
July 2010		3356852	3174801	:48	:00	0	0	:00	0.00	0.00	
June 2010		3480920	3265407	:24	:00	0	0	:00	0.00	0.00	
May 2010		3499541	3330475	:48	:00	0	0	:00	0.00	0.00	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design		April 2011	41732.31	149964	:12	:00	0	0	:00	0.00	0.00
		March 2011	36796.6	158242	:12	:48	0	0	:00	0.00	0.00
	February 2011	35014.85	164217	:12	:24	0	0	:00	0.00	0.00	
	January 2011	46592.19	174401	:24	:36	0	0	:00	0.00	0.00	
	December 2010	42690	193032	:48	:48	0	0	:00	0.00	0.00	

	November 2010	43113.46	200281	:48	:24	0	0	:00	0.00	0.00
	October 2010	45450.01	209232	:48	:24	0	0	:00	0.00	0.00
	September 2010	50009.19	185817	:48	:36	0	0	:00	0.00	0.00
	August 2010	44845.55	203430	:48	:24	0	0	:00	0.00	0.00
	July 2010	39952.87	177558	:48	:48	0	0	:00	0.00	0.00
	June 2010	43323.04	196068	:12	:24	0	0	:00	0.00	0.00
	May 2010	48631.85	210979	:48	:48	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	April 2011	112253	114167	98%	12.84%	0	0	0%	0.00	0.00
	March 2011	117904	119953	98%	12.96%	0	0	0%	0.00	0.00
	February 2011	123485	125473	98%	12.49%	0	0	0%	0.00	0.00
	January 2011	129763	131762	98%	12.22%	0	0	0%	0.00	0.00
	December 2010	145559	147969	98%	12.66%	0	0	0%	0.00	0.00
	November 2010	151517	153794	98%	12.08%	0	0	0%	0.00	0.00
	October 2010	159855	162577	99%	12.83%	0	0	0%	0.00	0.00
	September 2010	138636	140996	98%	12.83%	0	0	0%	0.00	0.00
	August 2010	155990	158541	98%	12.58%	0	0	0%	0.00	0.00
	July 2010	134238	136288	98%	12.17%	0	0	0%	0.00	0.00
	June 2010	146142	148426	99%	12.31%	0	0	0%	0.00	0.00
	May 2010	166885	169548	98%	12.43%	0	0	0%	0.00	0.00
	GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	April 2011	27306	27360	100%	0.00%	0	0	0%	0.00
March 2011		29871	29880	100%	0.00%	0	0	0%	0.00	0.00
February 2011		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
January 2011		29488	29520	100%	0.00%	0	0	0%	0.00	0.00
December 2010		28391	28480	100%	0.00%	0	0	0%	0.00	0.00
November 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
October 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
September 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
August 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
July 2010		29827	29880	100%	0.00%	0	0	0%	0.00	0.00
June 2010		28388	28440	100%	0.00%	0	0	0%	0.00	0.00
May 2010		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925		April 2011	27360	27360	100%	0.00%	0	0	0%	0.00
	March 2011	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	GA-3 Gateway Availability - EB-TA Benchmark 0.9925	April 2011	38880	38880	99%	0.00%	0	0	0%	0.00
March 2011		42840	42840	100%	0.00%	0	0	0%	0.00	0.00
February 2011		43200	43200	100%	0.00%	0	0	0%	0.00	0.00
January 2011		41760	41760	100%	0.00%	0	0	0%	0.00	0.00
December 2010		42750	42840	100%	0.00%	0	0	0%	0.00	0.00
November 2010		41760	41760	100%	0.00%	0	0	0%	0.00	0.00
October 2010		42900	42900	100%	0.00%	0	0	0%	0.00	0.00
September 2010		43034	43140	100%	0.00%	0	0	0%	0.00	0.00
August 2010		41339	41760	100%	0.00%	0	0	0%	0.00	0.00
July 2010		42765	42840	99%	0.00%	0	0	0%	0.00	0.00

	June 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	43030	43200	100%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	April 2011	20160	20160	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	April 2011	37860	37860	100%	0.00%	0	0	0%	0.00
March 2011		41565	41565	100%	0.00%	0	0	0%	0.00	0.00
February 2011		42180	42180	100%	0.00%	0	0	0%	0.00	0.00
January 2011		40740	40740	100%	0.00%	0	0	0%	0.00	0.00
December 2010		41565	41565	100%	0.00%	0	0	0%	0.00	0.00
November 2010		40740	40740	100%	0.00%	0	0	0%	0.00	0.00
October 2010		41820	41820	100%	0.00%	0	0	0%	0.00	0.00
September 2010		41925	41925	100%	0.00%	0	0	0%	0.00	0.00
August 2010		40402	40740	100%	0.00%	0	0	0%	0.00	0.00
July 2010		41565	41565	99%	0.00%	0	0	0%	0.00	0.00
June 2010		40740	40740	100%	0.00%	0	0	0%	0.00	0.00
May 2010		42070	42180	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95		April 2011	0	0	0%	0.00%	0	0	0%	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	April 2011	27308	27360	100%	0.00%	0	0	0%	0.00
March 2011		29880	29880	100%	0.00%	0	0	0%	0.00	0.00
February 2011		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
January 2011		29488	29520	100%	0.00%	0	0	0%	0.00	0.00
December 2010		28383	28480	100%	0.00%	0	0	0%	0.00	0.00
November 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
October 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
September 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
August 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
July 2010		29850	29880	100%	0.00%	0	0	0%	0.00	0.00
June 2010		28440	28440	100%	0.00%	0	0	0%	0.00	0.00
May 2010		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity		April 2011	0	0	0%	0.00%	0	0	0%	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0.00%	5	11	45%	1.05	(1.00)

	January 2011	1	1	100%	0.00%	5	15	33%	1.37	(0.81)
	December 2010	0	1	100%	0.00%	6	17	35%	-0.72	(1.44)
	November 2010	1	1	0%	0.00%	5	21	24%	1.75	(0.63)
	October 2010	0	1	100%	0.00%	4	18	22%	-0.52	(1.32)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0.00%	9	22	41%	-0.81	(1.49)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	April 2011	3	7	43%	49.49%	611	1697	36%	0.38	(0.99)
	March 2011	6	14	43%	49.49%	784	2235	35%	0.61	(0.79)
	February 2011	7	16	43%	49.61%	796	2320	34%	0.79	(0.67)
	January 2011	8	13	44%	48.65%	724	2078	35%	2.01	0.03
	December 2010	2	11	62%	38.57%	742	2026	37%	-1.27	(1.77)
	November 2010	5	18	18%	44.79%	730	2069	35%	-0.66	(1.40)
	October 2010	5	11	28%	49.79%	706	1942	36%	0.63	(0.80)
	September 2010	3	10	45%	45.83%	698	2009	35%	-0.31	(1.19)
	August 2010	4	10	30%	48.99%	742	2227	33%	0.45	(0.91)
	July 2010	4	12	40%	47.14%	691	1911	36%	-0.20	(1.12)
	June 2010	2	9	33%	41.57%	676	2004	34%	-0.73	(1.44)
	May 2010	4	14	22%	45.18%	795	2272	35%	-0.50	(1.31)
	MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	1	0%	0.00%	30	75	40%	-0.81	(1.49)
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2010		0	1	0%	0.00%	32	86	37%	-0.77	(1.47)
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity		April 2011	0	1	50%	0.00%	1	14	7%	-0.27
	March 2011	0	1	0%	0.00%	11	31	35%	-0.73	(1.44)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0.00%	5	25	20%	1.96	(0.55)
	December 2010	0	1	100%	0.00%	12	30	40%	-0.80	(1.49)
	November 2010	0	3	0%	0.00%	9	23	39%	-1.31	(1.79)
	October 2010	5	6	0%	37.27%	8	34	24%	3.18	0.43
	September 2010	1	3	83%	47.14%	4	33	12%	1.08	(0.80)
	August 2010	1	4	33%	43.30%	8	30	27%	-0.07	(1.04)
	July 2010	0	0	25%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	0%	0.00%	7	36	19%	2.01	(0.52)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	April 2011	2	2	0%	0.00%	48	186	26%	2.39
March 2011		1	2	100%	50.00%	55	162	34%	0.48	(1.10)
February 2011		0	0	50%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		2	2	0%	0.00%	48	169	28%	2.23	(0.16)
October 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00

	August 2010	3	3	0%	0.00%	50	207	24%	3.05	0.31
	July 2010	0	3	100%	0.00%	62	209	30%	-1.12	(1.68)
	June 2010	1	1	0%	0.00%	51	166	31%	1.50	(0.70)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	2	0%	50.00%	74	223	33%	0.50	(1.09)
	January 2011	0	3	50%	0.00%	90	284	32%	-1.17	(1.71)
	December 2010	0	2	0%	0.00%	49	163	30%	-0.92	(1.56)
	November 2010	3	4	0%	43.30%	63	219	29%	2.02	(0.14)
	October 2010	2	3	75%	47.14%	71	201	35%	1.13	(0.67)
	September 2010	0	1	67%	0.00%	62	158	39%	-0.80	(1.49)
	August 2010	1	4	0%	43.30%	39	169	23%	0.09	(1.24)
	July 2010	0	1	25%	0.00%	60	189	32%	-0.68	(1.41)
	June 2010	0	3	0%	0.00%	52	169	31%	-1.14	(1.70)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports DS3 Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0.00%	1	2	50%	0.82	(1.26)
	December 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	April 2011	0	2	0%	0.00%	94	100	94%	-5.54	(4.37)
	March 2011	0	1	0%	0.00%	103	106	97%	-5.83	(4.55)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0.00%	105	116	91%	-3.08	(2.87)
	November 2010	0	1	0%	0.00%	126	131	96%	-5.00	(4.04)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0.00%	119	125	95%	-6.25	(4.80)
	August 2010	0	1	0%	0.00%	116	121	96%	-4.80	(3.92)
	July 2010	1	1	0%	0.00%	133	140	95%	0.23	(2.00)
	June 2010	0	5	100%	0.00%	126	130	97%	-12.32	(8.49)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Frame Relay Parity	April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	0%	0.00%	2	13	15%	2.26	(0.52)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	April 2011	0	1	0%	0.00%	48	97	49%	-0.98	(1.60)

Trouble Reports ISDN Primary Parity	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0.00%	27	88	31%	1.49	(0.71)
	April 2011	11	12	80%	27.64%	6	6	100%	0.00	0.00
	MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	March 2011	10	12	92%	37.27%	2	3	67%	0.55
February 2011		9	10	83%	30.00%	3	3	100%	0.00	0.00
January 2011		8	12	90%	47.14%	7	9	78%	-0.61	(1.37)
December 2010		14	15	67%	24.94%	3	3	100%	0.00	0.00
November 2010		5	6	93%	37.27%	2	5	40%	1.46	(0.48)
October 2010		4	9	83%	49.69%	3	5	60%	-0.57	(1.35)
September 2010		4	5	44%	40.00%	3	3	100%	0.00	0.00
August 2010		13	17	80%	42.42%	2	5	40%	1.46	(0.40)
July 2010		8	10	76%	40.00%	4	8	50%	1.26	(0.49)
June 2010		10	12	80%	37.27%	4	7	57%	1.11	(0.56)
May 2010		5	8	83%	48.41%	6	7	86%	-1.28	(1.78)
April 2011		0	1	0%	0.00%	12	22	55%	-1.07	(1.65)
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity		March 2011	0	0	0%	0.00%	0	0	0%	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	2	0%	0.00%	10	23	43%	-1.19	(1.72)
	November 2010	2	4	0%	50.00%	7	21	33%	0.65	(0.94)
	October 2010	0	1	50%	0.00%	10	32	31%	-0.66	(1.40)
	September 2010	0	1	0%	0.00%	7	21	33%	-0.69	(1.42)
	August 2010	0	2	0%	0.00%	10	26	38%	-1.08	(1.65)
	July 2010	1	1	0%	0.00%	16	31	52%	0.95	(1.05)
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	1	2	14%	50.00%	3602	10063	36%	0.42	(1.13)
	MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	March 2011	0	2	50%	0.00%	4632	13945	33%	-1.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		2	4	0%	50.00%	4971	14639	34%	0.68	(0.88)
December 2010		1	3	50%	47.14%	4637	12399	37%	-0.15	(1.09)
November 2010		4	7	33%	49.49%	4698	12754	37%	1.11	(0.55)
October 2010		0	1	57%	0.00%	3887	11399	34%	-0.72	(1.44)
September 2010		0	2	0%	0.00%	3987	11723	34%	-1.02	(1.62)
August 2010		1	4	0%	43.30%	4287	12810	33%	-0.36	(1.22)
July 2010		4	9	25%	49.69%	4018	12273	33%	0.75	(0.74)
June 2010		2	4	44%	50.00%	3946	11356	35%	0.64	(0.90)
May 2010		1	4	50%	43.30%	4354	12286	35%	-0.44	(1.27)
April 2011		0	1	0%	0.00%	5	11	45%	-0.87	(1.53)
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity		March 2011	1	5	0%	40.00%	3	8	38%	-0.63
	February 2011	3	3	20%	0.00%	3	7	43%	1.67	(0.41)
	January 2011	2	2	100%	0.00%	1	2	50%	1.00	(1.00)
	December 2010	3	4	100%	43.30%	5	9	56%	0.65	(0.98)
	November 2010	5	6	75%	37.27%	3	5	60%	0.79	(0.88)

	October 2010	1	1	83%	0.00%	2	5	40%	1.12	(1.00)
	September 2010	4	4	100%	0.00%	5	8	63%	1.26	(0.60)
	August 2010	0	1	100%	0.00%	5	6	83%	-2.07	(2.26)
	July 2010	8	9	0%	31.43%	6	8	75%	0.66	(0.93)
	June 2010	1	2	89%	50.00%	2	4	50%	0.00	(1.00)
	May 2010	6	9	50%	47.14%	6	11	55%	0.54	(0.95)
MR-10 Customer and Non-Qwest Related	April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
Trouble Reports UDIT DS1 Parity	March 2011	1	1	0%	0.00%	52	197	26%	1.67	(0.62)
	February 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0.00%	90	284	32%	1.47	(0.71)
	December 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	2	2	0%	0.00%	63	219	29%	2.22	(0.17)
	October 2010	1	1	100%	0.00%	71	201	35%	1.35	(0.78)
	September 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0.00%	40	161	25%	-0.57	(1.35)
MR-10 Customer and Non-Qwest Related	April 2011	51	90	66%	49.55%	6	12	50%	0.43	(0.92)
Trouble Reports Unbundled Loop - 2 Wire	March 2011	56	105	57%	49.89%	6	16	38%	1.22	(0.45)
Non-Loaded Parity	February 2011	66	114	53%	49.37%	5	11	45%	0.79	(0.71)
	January 2011	53	110	58%	49.97%	5	15	33%	1.14	(0.51)
	December 2010	65	112	48%	49.35%	6	17	35%	1.83	(0.09)
	November 2010	60	98	58%	48.72%	5	21	24%	3.65	0.77
	October 2010	81	124	61%	47.59%	4	18	22%	4.11	0.96
	September 2010	58	98	65%	49.15%	13	22	59%	0.01	(1.14)
	August 2010	54	101	59%	49.88%	9	18	50%	0.27	(0.99)
	July 2010	65	109	53%	49.06%	9	22	41%	1.63	(0.16)
	June 2010	43	106	60%	49.10%	7	19	37%	0.31	(0.98)
	May 2010	41	96	41%	49.47%	6	11	55%	-0.75	(1.45)
MR-10 Customer and Non-Qwest Related	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	March 2011	0	1	0%	0.00%	52	197	26%	-0.60	(1.36)
Non-Loaded Parity	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	2	0%	50.00%	62	158	39%	0.31	(1.21)
	August 2010	1	1	50%	0.00%	39	169	23%	1.82	(0.56)
	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	0%	0.00%	52	169	31%	1.50	(0.70)
	May 2010	1	1	100%	0.00%	40	161	25%	1.73	(0.60)
MR-10 Customer and Non-Qwest Related	April 2011	19	50	56%	48.54%	6	12	50%	-0.75	(1.45)
Trouble Reports Unbundled Loop - ADSL	March 2011	15	35	38%	49.49%	6	16	38%	0.37	(0.97)
Qualified Parity	February 2011	29	54	43%	49.86%	5	11	45%	0.50	(0.90)
	January 2011	33	49	54%	46.89%	5	15	33%	2.45	0.24
	December 2010	45	68	67%	47.31%	6	17	35%	2.38	0.24
	November 2010	32	52	66%	48.65%	5	21	24%	3.43	0.64
	October 2010	32	59	62%	49.82%	4	18	22%	2.86	0.31
	September 2010	33	51	54%	47.79%	13	22	59%	0.45	(0.88)
	August 2010	38	53	65%	45.05%	9	18	50%	1.59	(0.16)
	July 2010	49	70	72%	45.83%	9	22	41%	2.42	0.33
	June 2010	37	56	70%	47.35%	7	19	37%	2.28	0.19

MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	May 2010	23	38	66%	48.88%	6	11	55%	0.35	(0.99)
	April 2011	46	125	27%	48.23%	49	166	30%	1.35	(0.28)
	March 2011	37	129	37%	45.23%	52	197	26%	0.46	(0.80)
	February 2011	56	153	29%	48.17%	74	223	33%	0.69	(0.65)
	January 2011	43	137	37%	46.41%	90	284	32%	-0.06	(1.04)
	December 2010	47	150	31%	46.38%	49	163	30%	0.25	(0.93)
	November 2010	47	154	31%	46.05%	63	219	29%	0.37	(0.85)
	October 2010	32	121	31%	44.10%	71	201	35%	-1.61	(1.98)
	September 2010	37	128	26%	45.33%	62	158	39%	-1.78	(2.08)
	August 2010	28	116	29%	42.79%	39	169	23%	0.21	(0.96)
	July 2010	31	116	24%	44.25%	60	189	32%	-0.91	(1.56)
	June 2010	35	113	27%	46.24%	52	169	31%	0.04	(1.06)
	May 2010	29	115	31%	43.43%	40	161	25%	0.07	(1.04)
	April 2011	2	4	100%	50.00%	49	166	30%	0.89	(0.76)
	MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSL Parity	March 2011	2	3	50%	47.14%	52	197	26%	1.57
February 2011		2	3	67%	47.14%	74	223	33%	1.22	(0.61)
January 2011		2	3	67%	47.14%	90	284	32%	1.30	(0.57)
December 2010		4	6	67%	47.14%	49	163	30%	1.92	(0.14)
November 2010		2	4	67%	50.00%	63	219	29%	0.93	(0.74)
October 2010		2	2	50%	0.00%	71	201	35%	1.90	(0.31)
September 2010		0	3	100%	0.00%	62	158	39%	-1.38	(1.84)
August 2010		1	1	0%	0.00%	39	169	23%	1.82	(0.56)
July 2010		1	5	100%	40.00%	60	189	32%	-0.56	(1.34)
June 2010		2	3	20%	47.14%	52	169	31%	1.34	(0.56)
May 2010		3	5	67%	48.99%	39	160	24%	1.83	(0.24)
April 2011		202	340	44%	49.11%	4213	11760	36%	8.94	3.83
March 2011		192	387	59%	50.00%	5416	16180	33%	6.65	2.90
February 2011		216	481	50%	49.74%	6187	18817	33%	5.54	2.26
January 2011		204	369	45%	49.72%	5695	16717	34%	8.51	3.83
December 2010	189	361	55%	49.94%	5379	14425	37%	5.85	2.46	
November 2010	130	303	52%	49.49%	5428	14823	37%	2.25	0.32	
October 2010	171	338	43%	50.00%	4593	13341	34%	6.18	2.62	
September 2010	157	328	51%	49.95%	4685	13732	34%	5.19	2.05	
August 2010	147	329	48%	49.72%	5029	15037	33%	4.27	1.51	
July 2010	144	298	45%	49.97%	4709	14184	33%	5.49	2.21	
June 2010	179	359	48%	50.00%	4622	13360	35%	6.00	2.53	
May 2010	163	354	50%	49.84%	5149	14558	35%	4.15	1.45	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	April 2011	0	1	80%	0.00%	6	12	50%	-0.96	(1.58)
	March 2011	0	4	0%	0.00%	6	16	38%	-1.39	(1.84)
	February 2011	5	12	0%	49.30%	5	11	45%	-0.18	(1.11)
	January 2011	2	4	42%	50.00%	5	15	33%	0.63	(0.96)
	December 2010	2	3	50%	47.14%	6	17	35%	1.05	(0.76)
	November 2010	2	4	67%	50.00%	5	21	24%	1.13	(0.69)
	October 2010	6	12	50%	50.00%	4	18	22%	1.79	(0.28)
	September 2010	5	8	50%	48.41%	13	22	59%	0.17	(1.16)
	August 2010	3	5	63%	48.99%	9	18	50%	0.40	(1.07)
	July 2010	1	5	60%	40.00%	9	22	41%	-0.86	(1.52)
	June 2010	1	7	20%	34.99%	7	19	37%	-1.06	(1.64)
	May 2010	4	9	14%	49.69%	6	11	55%	-0.45	(1.27)
	April 2011	78	191	0%	49.15%	4213	11760	36%	1.43	(0.18)
	March 2011	0	0	41%	0.00%	0	0	0%	0.00	0.00
	February 2011	34	81	0%	49.35%	6187	18817	33%	1.74	(0.03)
January 2011	24	57	42%	49.37%	5695	16717	34%	1.28	(0.31)	

	December 2010	13	49	42%	44.15%	5379	14425	37%	-1.55	(1.95)
	November 2010	29	67	27%	49.55%	5428	14823	37%	1.13	(0.39)
	October 2010	24	53	43%	49.78%	4593	13341	34%	1.66	(0.09)
	September 2010	15	61	45%	43.06%	4685	13732	34%	-1.57	(1.95)
	August 2010	11	41	25%	44.31%	5029	15037	33%	-0.90	(1.55)
	July 2010	9	37	27%	42.90%	4709	14184	33%	-1.14	(1.70)
	June 2010	15	42	24%	47.92%	4622	13360	35%	0.15	(1.00)
	May 2010	21	54	36%	48.75%	5149	14558	35%	0.54	(0.75)
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	April 2011	0	2	0%	0.00%	1	14	7%	-0.37	(1.22)
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	3	0%	0.00%	13	38	34%	-1.20	(1.73)
	January 2011	0	2	0%	0.00%	5	25	20%	-0.68	(1.41)
	December 2010	0	2	0%	0.00%	12	30	40%	-1.12	(1.68)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0.00%	26	80	33%	-0.69	(1.42)
	January 2011	0	1	0%	0.00%	30	75	40%	-0.81	(1.49)
	December 2010	1	1	0%	0.00%	19	57	33%	1.40	(0.76)
	November 2010	0	2	100%	0.00%	26	66	39%	-1.12	(1.68)
	October 2010	1	3	0%	47.14%	16	58	28%	0.22	(1.20)
	September 2010	0	1	33%	0.00%	18	67	27%	-0.60	(1.37)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	3	0%	0.00%	20	66	30%	-1.12	(1.68)
	June 2010	0	1	0%	0.00%	19	55	35%	-0.72	(1.44)
	May 2010	1	3	0%	47.14%	26	71	37%	-0.12	(1.07)
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	April 2011	1	1	0%	0.00%	764	774	99%	-0.11	(1.07)
	March 2011	1	1	100%	0.00%	858	899	95%	-0.22	(1.13)
	February 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	0%	0.00%	963	976	99%	-0.12	(1.07)
	August 2010	1	2	100%	50.00%	1114	1143	97%	4.26	(0.01)
	July 2010	0	0	50%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	0%	0.00%	966	975	99%	-0.10	(1.06)
	May 2010	1	1	100%	0.00%	1031	1035	100%	-0.06	(1.04)
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	April 2011	8364	9087	90%	27.06%	198007	223057	89%	-9.69	(6.89)
	March 2011	8587	9537	92%	29.95%	211131	242678	87%	-8.65	(6.26)
	February 2011	7977	9779	90%	38.77%	191585	266850	72%	-21.10	(13.83)
	January 2011	7339	9003	82%	38.82%	200836	257119	78%	-7.68	(5.67)
	December 2010	7924	9471	82%	36.97%	202078	293643	69%	-30.70	(19.67)
	November 2010	8274	10122	84%	38.63%	213016	282059	76%	-14.30	(9.70)
	October 2010	9626	11339	82%	35.81%	220560	340864	65%	-44.25	(27.90)
	September 2010	7889	10249	85%	42.10%	193248	313384	62%	-31.37	(20.07)
August 2010	7722	10391	77%	43.69%	215841	308479	70%	-9.50	(6.78)	

	July 2010	6536	7525	74%	33.79%	208512	256840	81%	-12.41	(8.55)
	June 2010	6552	7514	87%	33.41%	210184	265601	79%	-16.96	(11.31)
	May 2010	7418	9015	87%	38.18%	222709	290718	77%	-12.54	(8.63)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	0%	0.00%	6	6	100%	0.00	0.00
	November 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	April 2011	2	2	80%	0.00%	393	591	67%	-1.00	(1.61)
	March 2011	1	4	100%	43.30%	300	805	37%	0.51	(1.04)
	February 2011	2	6	25%	47.14%	398	903	44%	0.53	(0.94)
	January 2011	0	1	33%	0.00%	317	765	41%	0.84	(1.13)
	December 2010	1	8	0%	33.07%	345	716	48%	2.01	0.03
	November 2010	3	9	13%	47.14%	447	785	57%	1.42	(0.34)
	October 2010	4	4	33%	0.00%	453	695	65%	-1.46	(1.89)
	September 2010	5	6	100%	37.27%	510	741	69%	-0.76	(1.46)
	August 2010	1	2	83%	50.00%	644	819	79%	0.99	(0.82)
	July 2010	3	3	50%	0.00%	559	674	83%	-0.78	(1.48)
	June 2010	3	4	100%	43.30%	571	681	84%	0.48	(1.01)
	May 2010	1	1	75%	0.00%	671	775	87%	-0.39	(1.24)
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	3	0%	47.14%	2	5	40%	0.19	(1.34)
	October 2010	1	1	33%	0.00%	6	14	43%	-1.12	(1.68)
	September 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	2	0%	50.00%	11	13	85%	1.26	(0.80)
	July 2010	0	0	50%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	April 2011	0	0	50%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	2	3	0%	47.14%	3166	7315	43%	-0.82	(1.50)
	January 2011	0	1	67%	0.00%	2552	6504	39%	0.80	(1.17)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	0%	0.00%	3001	5195	58%	-0.85	(1.52)
	October 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	3	3	0%	0.00%	3618	5019	72%	-1.08	(1.66)
	August 2010	0	2	100%	0.00%	4117	5244	79%	2.70	0.02
	July 2010	0	1	0%	0.00%	4415	5193	85%	2.38	(0.37)
	June 2010	0	1	0%	0.00%	3653	4410	83%	2.20	(0.42)
	May 2010	2	2	0%	0.00%	4232	4871	87%	-0.55	(1.33)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0.00%	2118	5960	36%	0.74	(1.23)

	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	2	0%	0.00%	2552	6504	39%	1.14	(0.80)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	0%	0.00%	3618	5019	72%	-0.62	(1.38)
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	5	5	0%	0.00%	3653	4410	83%	-1.02	(1.62)
	May 2010	4	4	100%	0.00%	4232	4871	87%	-0.78	(1.47)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	0%	0.00%	8	9	89%	-0.34	(1.20)
	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0.00%	1818	5155	35%	0.74	(1.23)
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0.00%	2235	5739	39%	-1.25	(1.76)
	December 2010	0	2	100%	0.00%	2115	4460	47%	1.34	(0.64)
	November 2010	0	2	0%	0.00%	2554	4410	58%	1.66	(0.44)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0.00%	3108	4278	73%	1.63	(0.63)
	August 2010	1	1	0%	0.00%	3473	4425	78%	-0.52	(1.32)
	July 2010	2	2	100%	0.00%	3856	4519	85%	-0.59	(1.36)
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0.00%	3561	4096	87%	-0.39	(1.24)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	April 2011	35	61	0%	49.45%	2732	4125	66%	1.45	(0.21)
	March 2011	0	0	57%	0.00%	0	0	0%	0.00	0.00
	February 2011	18	28	0%	47.92%	3166	7315	43%	-2.24	(2.36)
	January 2011	11	20	64%	49.75%	2552	6504	39%	-1.44	(1.88)
	December 2010	6	14	55%	49.49%	2460	5176	48%	0.35	(0.95)
	November 2010	13	24	43%	49.83%	3001	5195	58%	0.36	(0.90)
	October 2010	12	17	54%	45.56%	3061	4560	67%	-0.30	(1.18)
	September 2010	17	24	71%	45.45%	3618	5019	72%	0.14	(1.03)
	August 2010	10	12	71%	37.27%	4117	5244	79%	-0.41	(1.25)
	July 2010	11	15	83%	44.22%	4415	5193	85%	1.27	(0.44)
	June 2010	9	10	73%	30.00%	3653	4410	83%	-0.60	(1.36)
	May 2010	18	19	90%	22.33%	4232	4871	87%	-1.01	(1.62)
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	April 2011	1	1	0%	0.00%	4	6	67%	-0.65	(1.40)
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	3	0%	47.14%	4	16	25%	-0.31	(1.19)
	January 2011	0	1	33%	0.00%	3	10	30%	0.62	(1.37)
	December 2010	0	2	0%	0.00%	4	7	57%	1.44	(0.64)
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0.00%	12	24	50%	-0.98	(1.60)
	January 2011	0	1	100%	0.00%	10	26	38%	0.78	(1.20)
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	2	2	0%	0.00%	18	24	75%	-0.78	(1.48)
	October 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	2	2	0%	0.00%	15	19	79%	-0.69	(1.42)
	June 2010	1	1	100%	0.00%	18	19	95%	-0.23	(1.14)
	May 2010	1	1	100%	0.00%	17	24	71%	-0.63	(1.38)
MR-3B Out of Service Cleared within 24 Hours Business Parity	April 2011	1	1	100%	0.00%	103	144	72%	-0.63	(1.38)
	March 2011	1	1	100%	0.00%	125	200	63%	-0.77	(1.47)
	February 2011	3	3	100%	0.00%	116	248	47%	-1.84	(2.12)
	January 2011	1	2	100%	50.00%	112	190	59%	0.26	(1.24)
	December 2010	1	1	50%	0.00%	124	183	68%	-0.69	(1.42)
	November 2010	1	1	100%	0.00%	135	196	69%	-0.67	(1.41)
	October 2010	1	1	100%	0.00%	126	186	68%	-0.69	(1.42)
	September 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	2	0%	50.00%	168	220	76%	0.87	(0.88)
	July 2010	3	3	50%	0.00%	140	168	83%	-0.77	(1.47)
	June 2010	1	1	100%	0.00%	134	161	83%	-0.45	(1.27)
	May 2010	5	5	100%	0.00%	181	211	86%	-0.90	(1.55)
MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity	April 2011	1	1	0%	0.00%	3	4	75%	-0.52	(1.31)
	March 2011	1	1	100%	0.00%	2	2	100%	0.00	0.00
	February 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours PBX Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	2	2	0%	0.00%	3	3	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	4	5	80%	-0.46	(1.28)
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-3B Out of Service Cleared within 24 Hours Residence Parity	April 2011	1	1	0%	0.00%	592	902	66%	-0.72	(1.44)
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	0%	0.00%	1094	1345	81%	-0.48	(1.29)
	June 2010	2	2	100%	0.00%	1003	1251	80%	-0.70	(1.43)
	May 2010	1	2	100%	50.00%	1055	1266	83%	1.26	(0.69)
	April 2011	5	9	0%	49.69%	695	1046	66%	0.69	(0.78)
	MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	March 2011	0	0	56%	0.00%	0	0	0%	0.00
February 2011		3	5	0%	48.99%	904	1841	49%	-0.49	(1.30)
January 2011		4	4	60%	0.00%	801	1545	52%	-1.93	(2.17)
December 2010		2	3	100%	47.14%	879	1332	66%	-0.02	(1.02)
November 2010		4	5	67%	40.00%	969	1465	66%	-0.65	(1.40)
October 2010		1	3	80%	47.14%	1088	1511	72%	1.49	(0.47)
September 2010		8	8	33%	0.00%	990	1349	73%	-1.70	(2.03)
August 2010		2	3	100%	47.14%	1294	1650	78%	0.49	(1.03)
July 2010		3	3	67%	0.00%	1234	1513	82%	-0.82	(1.50)
June 2010		2	2	100%	0.00%	1137	1412	81%	-0.70	(1.42)
May 2010		5	5	100%	0.00%	1236	1477	84%	-0.99	(1.60)
April 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	0%	0.00%	1	3	33%	-1.22	(1.74)
	September 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	0%	0.00%	8	8	100%	0.00	0.00
	September 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	0%	0.00%	8	8	100%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Business Parity	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0.00%	53	59	90%	2.95	(0.28)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0.00%	64	68	94%	-0.25	(1.15)
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	April 2011	1	1	0%	0.00%	196	228	86%	-0.40	(1.25)
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	0%	0.00%	237	304	78%	-0.53	(1.32)
	October 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	2	2	0%	0.00%	336	353	95%	-0.32	(1.19)
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3C Out of Service Cleared within 24 Hours Residence Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	1	0%	0.00%	167	235	71%	1.56	(0.67)
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		1	1	0%	0.00%	198	254	78%	-0.53	(1.32)
October 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
September 2010		1	1	0%	0.00%	264	292	90%	-0.33	(1.20)
August 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity		April 2011	3	3	0%	0.00%	196	228	86%	-0.70
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	2	2	0%	0.00%	243	334	73%	-0.86	(1.52)
	January 2011	1	1	100%	0.00%	202	279	72%	-0.62	(1.37)
	December 2010	4	4	100%	0.00%	215	242	89%	-0.70	(1.43)
	November 2010	3	3	100%	0.00%	237	304	78%	-0.92	(1.56)
	October 2010	5	6	100%	37.27%	285	319	89%	0.47	(1.00)
	September 2010	4	4	83%	0.00%	317	351	90%	-0.65	(1.40)
	August 2010	1	1	100%	0.00%	426	458	93%	-0.27	(1.17)
	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	6	6	0%	0.00%	291	319	91%	-0.75	(1.46)
	May 2010	2	2	100%	0.00%	324	336	96%	-0.27	(1.16)
	MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	April 2011	1	1	0%	0.00%	0	0	0%	0.00
March 2011		0	0	100%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		1	1	0%	0.00%	0	1	0%	0.00	0.00
December 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00

	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	April 2011	22	22	100%	0.00%	6	6	100%	0.00	0.00
	March 2011	34	34	100%	0.00%	9	9	100%	0.00	0.00
	February 2011	30	30	100%	0.00%	5	5	100%	0.00	0.00
	January 2011	30	30	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	31	31	100%	0.00%	10	10	100%	0.00	0.00
	November 2010	23	23	100%	0.00%	14	14	100%	0.00	0.00
	October 2010	24	24	100%	0.00%	13	13	100%	0.00	0.00
	September 2010	26	26	100%	0.00%	9	9	100%	0.00	0.00
	August 2010	29	30	100%	17.95%	6	6	100%	0.00	(1.59)
	July 2010	31	31	97%	0.00%	10	10	100%	0.00	0.00
	June 2010	38	38	100%	0.00%	11	11	100%	0.00	0.00
	May 2010	29	29	100%	0.00%	4	4	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	April 2011	21	21	94%	0.00%	6	6	100%	0.00	0.00
	March 2011	15	15	100%	0.00%	9	9	100%	0.00	0.00
	February 2011	22	22	100%	0.00%	5	5	100%	0.00	0.00
	January 2011	9	9	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	16	16	100%	0.00%	10	10	100%	0.00	0.00
	November 2010	13	13	100%	0.00%	14	14	100%	0.00	0.00
	October 2010	23	23	100%	0.00%	13	13	100%	0.00	0.00
	September 2010	10	10	100%	0.00%	9	9	100%	0.00	0.00
	August 2010	10	10	100%	0.00%	6	6	100%	0.00	0.00
	July 2010	15	15	100%	0.00%	10	10	100%	0.00	0.00
	June 2010	13	13	100%	0.00%	11	11	100%	0.00	0.00
	May 2010	13	13	100%	0.00%	4	4	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	0%	0.00%	56	56	100%	0.00	0.00
	November 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	0%	0.00%	65	65	100%	0.00	0.00
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	2	2	0%	0.00%	60	60	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	April 2011	82	85	97%	18.45%	2897	4315	67%	-5.70	(4.47)
	March 2011	108	120	96%	30.00%	2283	6189	37%	-11.94	(8.26)
	February 2011	144	156	90%	26.65%	3365	7592	44%	-11.94	(8.26)
	January 2011	95	97	92%	14.21%	2725	6743	40%	-11.46	(7.97)
	December 2010	103	104	98%	9.76%	2653	5393	49%	-10.07	(7.12)
	November 2010	114	117	99%	15.81%	3213	5463	59%	-8.40	(6.11)
	October 2010	115	115	97%	0.00%	3304	4828	68%	-7.20	(5.38)
	September 2010	83	84	100%	10.85%	3898	5325	73%	-5.26	(4.20)
	August 2010	124	127	99%	15.19%	4420	5568	79%	-5.03	(4.06)
	July 2010	85	93	98%	28.04%	4708	5495	86%	-1.56	(1.95)
	June 2010	118	118	91%	0.00%	3904	4682	83%	-4.79	(3.91)
	May 2010	120	122	100%	12.70%	4514	5164	87%	-3.60	(3.19)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00

	January 2011	1	1	0%	0.00%	9	9	100%	0.00	0.00
	December 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	2	2	0%	0.00%	13	13	100%	0.00	0.00
	September 2010	2	2	100%	0.00%	9	9	100%	0.00	0.00
	August 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00
	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	0%	0.00%	11	11	100%	0.00	0.00
	May 2010	2	2	100%	0.00%	4	4	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	April 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	4	4	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	January 2011	5	5	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	November 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	October 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	June 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	2	2	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0.00%	1	1	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	January 2011	5	5	100%	0.00%	1	1	100%	0.00	0.00
	December 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	5	5	0%	0.00%	2	2	100%	0.00	0.00
	October 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	3	3	0%	0.00%	3	3	100%	0.00	0.00
	July 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2010	1	1	0%	0.00%	64	64	100%	0.00	0.00	
June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	April 2011	24	25	100%	19.60%	726	1084	67%	-3.05	(2.85)
	March 2011	15	15	96%	0.00%	956	1651	58%	-3.29	(3.00)
	February 2011	30	33	100%	28.75%	948	1898	50%	-4.67	(3.84)
	January 2011	24	26	91%	26.65%	830	1585	52%	-4.04	(3.46)
	December 2010	14	15	92%	24.94%	901	1357	66%	-2.20	(2.34)
	November 2010	17	18	93%	22.91%	994	1501	66%	-2.52	(2.53)
	October 2010	17	17	94%	0.00%	1130	1562	72%	-2.54	(2.54)
	September 2010	19	19	100%	0.00%	1027	1394	74%	-2.59	(2.57)

	August 2010	10	10	100%	0.00%	1417	1784	79%	-1.60	(1.98)
	July 2010	15	16	100%	24.21%	1277	1564	82%	-1.24	(1.76)
	June 2010	15	15	94%	0.00%	1177	1459	81%	-1.89	(2.15)
	May 2010	18	18	100%	0.00%	1278	1520	84%	-1.84	(2.12)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	April 2011	1	1	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	0%	0.00%	2	2	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	July 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	0%	0.00%	6	6	100%	0.00	0.00
	November 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	April 2011	2	2	100%	0.00%	637	682	93%	-0.38	(1.23)
	March 2011	5	5	100%	0.00%	627	897	70%	-1.46	(1.89)
	February 2011	3	6	100%	50.00%	756	1003	75%	1.44	(0.41)
	January 2011	3	3	50%	0.00%	631	856	74%	-1.03	(1.63)
	December 2010	6	8	100%	43.30%	704	819	86%	0.89	(0.71)
	November 2010	9	10	75%	30.00%	791	887	89%	-0.08	(1.05)
	October 2010	4	4	90%	0.00%	708	783	90%	-0.65	(1.39)
	September 2010	5	6	100%	37.27%	784	840	93%	0.98	(0.75)
	August 2010	1	2	83%	50.00%	870	910	96%	3.14	(0.18)
	July 2010	3	4	50%	43.30%	765	781	98%	3.23	(0.16)
	June 2010	5	5	75%	0.00%	816	844	97%	-0.41	(1.25)
	May 2010	1	1	100%	0.00%	898	917	98%	-0.15	(1.09)
MR-4A All Troubles Cleared within 48 Hours Centrex Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0.00%	34	36	94%	4.07	(0.15)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours	April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00

Hours Centrex 21 Parity	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	3	3	0%	0.00%	7	9	78%	-0.80	(1.49)
	October 2010	1	1	100%	0.00%	16	19	84%	-0.42	(1.26)
	September 2010	0	1	100%	0.00%	23	24	96%	4.70	(0.15)
	August 2010	3	3	0%	0.00%	16	16	100%	0.00	0.00
	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity	March 2011	0	0	0%	0.00%	0	0	0%	0.00
February 2011		3	3	0%	0.00%	6637	8926	74%	-1.02	(1.62)
January 2011		0	1	100%	0.00%	5567	7764	72%	1.59	(0.65)
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		1	1	0%	0.00%	5656	6292	90%	-0.34	(1.20)
October 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
September 2010		3	3	0%	0.00%	5647	6055	93%	-0.47	(1.28)
August 2010		3	3	100%	0.00%	6159	6467	95%	-0.39	(1.24)
July 2010		1	1	100%	0.00%	6139	6287	98%	-0.16	(1.09)
June 2010		1	1	100%	0.00%	5430	5565	98%	-0.16	(1.10)
May 2010		2	2	100%	0.00%	6007	6141	98%	-0.21	(1.13)
April 2011		0	0	100%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity		March 2011	0	2	0%	0.00%	4974	7349	68%	2.05
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	2	3	0%	47.14%	5567	7764	72%	0.19	(1.20)
	December 2010	0	0	67%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	0%	0.00%	5647	6055	93%	-0.27	(1.16)
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	5	5	0%	0.00%	5430	5565	98%	-0.35	(1.21)
	May 2010	4	4	100%	0.00%	6007	6141	98%	-0.30	(1.18)
	April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	MR-4A All Troubles Cleared within 48 Hours PBX Parity	March 2011	0	0	0%	0.00%	0	0	0%	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2010		1	1	0%	0.00%	9	9	100%	0.00	0.00
July 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2011		0	0	100%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Residence Parity		March 2011	2	2	0%	0.00%	4347	6452	67%	-0.98
	February 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0.00%	4936	6908	71%	-0.63	(1.38)
	December 2010	2	2	100%	0.00%	4460	5328	84%	-0.62	(1.38)
	November 2010	1	2	100%	50.00%	4865	5405	90%	1.89	(0.47)

	October 2010	1	1	50%	0.00%	4387	4835	91%	-0.32	(1.19)
	September 2010	1	1	100%	0.00%	4863	5215	93%	-0.27	(1.16)
	August 2010	1	1	100%	0.00%	5289	5557	95%	-0.23	(1.14)
	July 2010	3	3	100%	0.00%	5374	5506	98%	-0.27	(1.16)
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0.00%	5109	5224	98%	-0.15	(1.09)
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	April 2011	72	78	0%	26.65%	4712	5061	93%	0.28	(0.93)
	March 2011	0	0	92%	0.00%	0	0	0%	0.00	0.00
	February 2011	28	32	0%	33.07%	6637	8926	74%	-1.70	(2.03)
	January 2011	13	21	88%	48.56%	5567	7764	72%	1.00	(0.53)
	December 2010	14	20	62%	45.83%	5164	6147	84%	1.71	(0.18)
	November 2010	25	26	70%	19.23%	5656	6292	90%	-1.06	(1.64)
	October 2010	15	17	96%	32.22%	5095	5618	91%	0.35	(0.97)
	September 2010	26	28	88%	25.75%	5647	6055	93%	0.09	(1.11)
	August 2010	12	13	93%	26.65%	6159	6467	95%	0.50	(0.95)
	July 2010	15	16	92%	24.21%	6139	6287	98%	1.03	(0.71)
	June 2010	10	10	94%	0.00%	5430	5565	98%	-0.50	(1.30)
	May 2010	23	23	100%	0.00%	6007	6141	98%	-0.71	(1.43)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	April 2011	1	1	0%	0.00%	5	6	83%	-0.41	(1.25)
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	3	3	0%	0.00%	10	17	59%	-1.34	(1.81)
	January 2011	1	1	100%	0.00%	11	12	92%	-0.29	(1.18)
	December 2010	2	2	100%	0.00%	8	8	100%	0.00	0.00
	November 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0.00%	19	27	70%	-0.64	(1.39)
	January 2011	1	1	100%	0.00%	24	27	89%	-0.35	(1.21)
	December 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	2	2	0%	0.00%	25	26	96%	-0.27	(1.17)
	October 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	0%	0.00%	29	31	94%	-0.26	(1.16)
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	3	3	0%	0.00%	19	20	95%	-0.37	(1.23)
	June 2010	1	1	100%	0.00%	21	21	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	23	25	92%	-0.29	(1.18)
MR-4B All Troubles Cleared within 48 Hours Business Parity	April 2011	2	2	100%	0.00%	149	164	91%	-0.45	(1.27)
	March 2011	1	1	100%	0.00%	196	228	86%	-0.40	(1.25)
	February 2011	3	3	100%	0.00%	227	275	83%	-0.79	(1.48)
	January 2011	1	2	100%	50.00%	194	223	87%	1.55	(0.59)
	December 2010	1	1	50%	0.00%	196	209	94%	-0.26	(1.16)
	November 2010	1	1	100%	0.00%	204	217	94%	-0.25	(1.15)
	October 2010	1	1	100%	0.00%	205	220	93%	-0.27	(1.16)
	September 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	2	2	0%	0.00%	245	256	96%	-0.30	(1.18)
	July 2010	3	3	100%	0.00%	193	204	95%	-0.41	(1.25)
	June 2010	1	1	100%	0.00%	202	209	97%	-0.19	(1.11)

MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity	May 2010	6	6	100%	0.00%	230	238	97%	-0.45	(1.27)	
	April 2011	1	1	0%	0.00%	3	4	75%	-0.52	(1.31)	
	March 2011	1	1	100%	0.00%	3	3	100%	0.00	0.00	
	February 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4B All Troubles Cleared within 48 Hours PBX Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010		2	2	0%	0.00%	3	3	100%	0.00	0.00	
October 2010		1	1	100%	0.00%	4	4	100%	0.00	0.00	
September 2010		1	1	100%	0.00%	4	5	80%	-0.46	(1.28)	
August 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4B All Troubles Cleared within 48 Hours Residence Parity		April 2011	1	1	100%	0.00%	1044	1167	89%	-0.34	(1.21)
		March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	1	1	0%	0.00%	1664	1783	93%	-0.27	(1.16)	
	July 2010	1	1	100%	0.00%	1574	1654	95%	-0.23	(1.14)	
	June 2010	2	2	100%	0.00%	1518	1585	96%	-0.30	(1.18)	
	May 2010	2	2	100%	0.00%	1513	1592	95%	-0.32	(1.20)	
	MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	April 2011	14	16	0%	33.07%	1193	1331	90%	0.28	(1.01)
		March 2011	0	0	88%	0.00%	0	0	0%	0.00	0.00
February 2011		4	5	0%	40.00%	1896	2292	83%	0.16	(1.17)	
January 2011		4	4	80%	0.00%	1557	1919	81%	-0.96	(1.59)	
December 2010		3	4	100%	43.30%	1442	1605	90%	0.98	(0.77)	
November 2010		5	5	75%	0.00%	1656	1827	91%	-0.72	(1.44)	
October 2010		3	3	100%	0.00%	1699	1867	91%	-0.54	(1.33)	
September 2010		8	8	100%	0.00%	1566	1688	93%	-0.79	(1.48)	
August 2010		3	4	100%	43.30%	1909	2039	94%	1.52	(0.56)	
July 2010		3	3	75%	0.00%	1767	1858	95%	-0.39	(1.24)	
June 2010		2	2	100%	0.00%	1720	1794	96%	-0.29	(1.18)	
May 2010		5	5	100%	0.00%	1743	1830	95%	-0.50	(1.30)	
MR-4B All Troubles Cleared within 48 Hours UNE P (Centrex) Parity		April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	September 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	1	1	0%	0.00%	8	8	100%	0.00	0.00
	September 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	0%	0.00%	157	161	98%	-0.22	(1.14)
	February 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	0%	0.00%	148	149	99%	-0.08	(1.05)
	October 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	0%	0.00%	150	152	99%	-0.12	(1.07)
	August 2010	1	1	100%	0.00%	202	204	99%	-0.10	(1.06)
	July 2010	1	1	100%	0.00%	120	120	100%	0.00	0.00
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	3	3	0%	0.00%	199	199	100%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0.00%	7	7	100%	0.00	0.00
	December 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	0%	0.00%	4	4	100%	0.00	0.00
	November 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00

	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	April 2011	1	1	0%	0.00%	764	774	99%	-0.11	(1.07)
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	0%	0.00%	879	907	97%	-0.18	(1.11)
	October 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	2	2	0%	0.00%	962	972	99%	-0.14	(1.09)
	June 2010	1	1	100%	0.00%	966	975	99%	-0.10	(1.06)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	0%	0.00%	966	975	99%	-0.10	(1.06)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours PBX Parity	April 2011	1	1	0%	0.00%	2	2	100%	0.00	0.00
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	2	2	0%	0.00%	5	5	100%	0.00	0.00
	November 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0.00%	740	785	94%	-0.25	(1.15)
	December 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	0%	0.00%	731	758	96%	-0.19	(1.12)
	October 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	0%	0.00%	813	824	99%	-0.12	(1.07)
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	April 2011	12	12	0%	0.00%	764	774	99%	-0.39	(1.24)
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00

	February 2011	5	5	0%	0.00%	951	996	95%	-0.49	(1.29)
	January 2011	4	4	100%	0.00%	889	938	95%	-0.47	(1.28)
	December 2010	9	9	100%	0.00%	926	931	99%	-0.22	(1.13)
	November 2010	4	4	100%	0.00%	879	907	97%	-0.36	(1.22)
	October 2010	7	8	100%	33.07%	938	952	99%	2.58	(0.28)
	September 2010	7	7	88%	0.00%	963	976	99%	-0.31	(1.19)
	August 2010	8	8	100%	0.00%	1114	1143	97%	-0.45	(1.28)
	July 2010	7	7	100%	0.00%	962	972	99%	-0.27	(1.16)
	June 2010	9	9	100%	0.00%	966	975	99%	-0.29	(1.18)
	May 2010	5	5	100%	0.00%	1031	1035	100%	-0.14	(1.08)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	April 2011	1	1	0%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0.00%	3	3	100%	0.00	0.00
	December 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	April 2011	0	0	100%	0.00%	0	0	0%	0.00
March 2011		0	0	100%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	100%	0.00%	0	0	0%	0.00	0.00
January 2011		0	0	100%	0.00%	0	0	0%	0.00	0.00
December 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
November 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
October 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
August 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
July 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
May 2010		1	1	100%	0.00%	3	3	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity		April 2011	38	38	100%	0.00%	6	6	100%	0.00
	March 2011	44	44	100%	0.00%	9	9	100%	0.00	0.00
	February 2011	46	46	100%	0.00%	5	5	100%	0.00	0.00
	January 2011	51	51	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	43	43	100%	0.00%	10	10	100%	0.00	0.00
	November 2010	37	37	100%	0.00%	14	14	100%	0.00	0.00
	October 2010	38	38	100%	0.00%	13	13	100%	0.00	0.00
	September 2010	36	36	100%	0.00%	9	9	100%	0.00	0.00
	August 2010	47	47	100%	0.00%	6	6	100%	0.00	0.00
	July 2010	43	43	100%	0.00%	10	10	100%	0.00	0.00
	June 2010	59	59	100%	0.00%	11	11	100%	0.00	0.00
	May 2010	51	51	100%	0.00%	4	4	100%	0.00	0.00
	MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	April 2011	28	28	0%	0.00%	6	6	100%	0.00
March 2011		19	19	100%	0.00%	9	9	100%	0.00	0.00
February 2011		23	23	100%	0.00%	5	5	100%	0.00	0.00
January 2011		11	11	0%	0.00%	9	9	100%	0.00	0.00
December 2010		21	21	100%	0.00%	10	10	100%	0.00	0.00
November 2010		14	14	100%	0.00%	14	14	100%	0.00	0.00
October 2010	25	25	100%	0.00%	13	13	100%	0.00	0.00	

	September 2010	18	18	0%	0.00%	9	9	100%	0.00	0.00	
	August 2010	12	12	100%	0.00%	6	6	100%	0.00	0.00	
	July 2010	19	19	0%	0.00%	10	10	100%	0.00	0.00	
	June 2010	16	16	100%	0.00%	11	11	100%	0.00	0.00	
	May 2010	14	14	100%	0.00%	4	4	100%	0.00	0.00	
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	April 2011	1	1	100%	0.00%	65	65	100%	0.00	0.00	
	March 2011	1	1	99%	0.00%	72	72	100%	0.00	0.00	
	February 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	January 2011	1	1	100%	0.00%	83	83	100%	0.00	0.00	
	December 2010	2	2	99%	0.00%	56	56	100%	0.00	0.00	
	November 2010	2	2	100%	0.00%	88	88	100%	0.00	0.00	
	October 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	September 2010	1	1	100%	0.00%	46	46	100%	0.00	0.00	
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	July 2010	3	3	100%	0.00%	65	65	100%	0.00	0.00	
	June 2010	1	1	97%	0.00%	61	61	100%	0.00	0.00	
	May 2010	2	2	100%	0.00%	60	60	100%	0.00	0.00	
	MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	April 2011	110	111	100%	9.45%	5352	5708	94%	-2.30	(2.40)
		March 2011	170	170	0%	0.00%	5683	8091	70%	-8.40	(6.11)
		February 2011	225	226	100%	6.64%	7411	9739	76%	-8.18	(5.97)
		January 2011	131	132	100%	8.67%	6315	8554	74%	-6.59	(5.01)
December 2010		152	152	100%	0.00%	5934	6919	86%	-4.97	(4.02)	
November 2010		154	154	100%	0.00%	6406	7065	91%	-3.94	(3.39)	
October 2010		149	149	0%	0.00%	5896	6428	92%	-3.62	(3.20)	
September 2010		145	145	100%	0.00%	6471	6887	94%	-3.02	(2.84)	
August 2010		167	167	100%	0.00%	7025	7347	96%	-2.74	(2.66)	
July 2010		131	135	100%	16.96%	6944	7100	98%	0.60	(0.76)	
June 2010		162	162	100%	0.00%	6250	6391	98%	-1.89	(2.15)	
May 2010		172	172	100%	0.00%	6883	7018	98%	-1.81	(2.10)	
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity		April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
		March 2011	3	3	100%	0.00%	9	9	100%	0.00	0.00
		February 2011	5	5	100%	0.00%	5	5	100%	0.00	0.00
		January 2011	2	2	100%	0.00%	9	9	100%	0.00	0.00
	December 2010	1	1	100%	0.00%	10	10	100%	0.00	0.00	
	November 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	October 2010	5	5	100%	0.00%	13	13	100%	0.00	0.00	
	September 2010	2	2	100%	0.00%	9	9	100%	0.00	0.00	
	August 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00	
	July 2010	1	1	0%	0.00%	10	10	100%	0.00	0.00	
	June 2010	4	4	100%	0.00%	11	11	100%	0.00	0.00	
	May 2010	3	3	100%	0.00%	4	4	100%	0.00	0.00	
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	April 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
		March 2011	5	5	100%	0.00%	1	1	100%	0.00	0.00
		February 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
		January 2011	6	6	100%	0.00%	1	1	100%	0.00	0.00
December 2010		4	4	100%	0.00%	1	1	100%	0.00	0.00	
November 2010		1	1	100%	0.00%	2	2	100%	0.00	0.00	
October 2010		5	5	100%	0.00%	1	1	100%	0.00	0.00	
September 2010		4	4	100%	0.00%	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2010		1	1	100%	0.00%	3	3	100%	0.00	0.00	
June 2010		4	4	100%	0.00%	1	1	100%	0.00	0.00	
May 2010		4	4	100%	0.00%	1	1	100%	0.00	0.00	

MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	April 2011	3	3	0%	0.00%	0	0	0%	0.00	0.00	
	March 2011	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	February 2011	2	2	0%	0.00%	1	1	100%	0.00	0.00	
	January 2011	5	5	100%	0.00%	1	1	100%	0.00	0.00	
	December 2010	2	2	0%	0.00%	1	1	100%	0.00	0.00	
	November 2010	6	6	0%	0.00%	2	2	100%	0.00	0.00	
	October 2010	2	2	0%	0.00%	1	1	100%	0.00	0.00	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00	
	July 2010	2	2	0%	0.00%	3	3	100%	0.00	0.00	
	June 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00	
	May 2010	1	1	0%	0.00%	1	1	100%	0.00	0.00	
	MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	April 2011	1	1	100%	0.00%	52	52	100%	0.00	0.00
		March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
February 2011		1	1	100%	0.00%	78	78	100%	0.00	0.00	
January 2011		0	0	95%	0.00%	0	0	0%	0.00	0.00	
December 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00	
November 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00	
October 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00	
September 2010		2	2	100%	0.00%	50	50	100%	0.00	0.00	
August 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00	
July 2010		1	1	100%	0.00%	64	64	100%	0.00	0.00	
June 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00	
May 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00	
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity		April 2011	27	27	0%	0.00%	1317	1458	90%	-1.68	(2.02)
		March 2011	25	25	100%	0.00%	1834	2168	85%	-2.12	(2.29)
	February 2011	37	39	100%	22.06%	2073	2475	84%	-1.87	(2.14)	
	January 2011	33	33	100%	0.00%	1698	2067	82%	-2.66	(2.62)	
	December 2010	20	20	0%	0.00%	1598	1764	91%	-1.43	(1.87)	
	November 2010	19	19	0%	0.00%	1785	1961	91%	-1.36	(1.83)	
	October 2010	18	18	100%	0.00%	1836	2009	91%	-1.30	(1.79)	
	September 2010	26	26	100%	0.00%	1705	1832	93%	-1.38	(1.84)	
	August 2010	15	15	100%	0.00%	2157	2302	94%	-1.00	(1.61)	
	July 2010	19	19	100%	0.00%	1924	2017	95%	-0.95	(1.58)	
	June 2010	18	18	100%	0.00%	1866	1943	96%	-0.86	(1.52)	
	May 2010	19	19	100%	0.00%	1898	1988	95%	-0.94	(1.57)	
	MR-5A All Troubles Cleared within 4 Hours DS0 Parity	April 2011	1	1	0%	0.00%	0	0	0%	0.00	0.00
		March 2011	1	1	0%	0.00%	1	1	100%	0.00	0.00
February 2011		2	2	0%	0.00%	1	1	100%	0.00	0.00	
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2010		2	2	0%	0.00%	2	2	100%	0.00	0.00	
October 2010		1	1	0%	0.00%	1	1	100%	0.00	0.00	
September 2010		1	1	0%	0.00%	0	0	0%	0.00	0.00	
August 2010		1	1	0%	0.00%	3	3	100%	0.00	0.00	
July 2010		3	3	0%	0.00%	3	3	100%	0.00	0.00	
June 2010		2	2	0%	0.00%	1	1	100%	0.00	0.00	
May 2010		2	2	0%	0.00%	1	1	100%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours DS1 Parity		April 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	50%	0.00%	0	0	0%	0.00	0.00	

	November 2010	0	0	50%	0.00%	0	0	0%	0.00	0.00	
	October 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	September 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	July 2010	0	2	100%	0.00%	64	76	84%	3.22	0.14	
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours E911 Parity	April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	February 2011	1	1	0%	0.00%	49	71	69%	-0.67	(1.40)	
	January 2011	1	2	0%	50.00%	65	83	78%	0.96	(0.84)	
	December 2010	1	2	0%	50.00%	48	56	86%	1.42	(0.66)	
	November 2010	1	1	100%	0.00%	58	88	66%	-0.72	(1.43)	
	October 2010	1	1	0%	0.00%	54	69	78%	-0.52	(1.32)	
	September 2010	1	1	0%	0.00%	35	46	76%	-0.55	(1.34)	
	August 2010	2	2	0%	0.00%	40	50	80%	-0.69	(1.42)	
	July 2010	0	1	100%	0.00%	50	65	77%	1.81	(0.58)	
	June 2010	3	3	0%	0.00%	51	61	84%	-0.75	(1.46)	
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	April 2011	2	2	0%	0.00%	3	3	100%	0.00	0.00
		March 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2011		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2010		1	1	0%	0.00%	7	7	100%	0.00	0.00	
November 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00	
August 2010		1	1	0%	0.00%	4	4	100%	0.00	0.00	
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2010		2	2	0%	0.00%	2	2	100%	0.00	0.00	
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity		April 2011	0	1	73%	0.00%	0	0	0%	0.00	0.00
		March 2011	0	0	83%	0.00%	0	0	0%	0.00	0.00
	February 2011	0	0	74%	0.00%	0	0	0%	0.00	0.00	
	January 2011	0	0	75%	0.00%	0	0	0%	0.00	0.00	
	December 2010	0	0	80%	0.00%	0	0	0%	0.00	0.00	
	November 2010	0	0	86%	0.00%	0	0	0%	0.00	0.00	
	October 2010	1	1	75%	0.00%	0	0	0%	0.00	0.00	
	September 2010	0	0	88%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	88%	0.00%	0	0	0%	0.00	0.00	
	July 2010	0	0	83%	0.00%	0	0	0%	0.00	0.00	
	June 2010	0	0	81%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	79%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable Parity	April 2011	38	46	100%	37.90%	53	65	82%	-0.14	(1.09)
		March 2011	35	47	0%	43.60%	50	72	69%	-0.58	(1.35)
February 2011		39	52	0%	43.30%	49	71	69%	-0.71	(1.43)	
January 2011		36	45	100%	40.00%	65	83	78%	-0.22	(1.13)	
December 2010		38	44	0%	34.32%	48	56	86%	-0.09	(1.06)	
November 2010		36	48	0%	43.30%	58	88	66%	-1.07	(1.65)	
October 2010		37	42	100%	32.38%	54	69	78%	-1.22	(1.74)	
September 2010		30	34	0%	32.22%	35	46	76%	-1.26	(1.77)	
August 2010	40	48	100%	37.27%	40	50	80%	-0.41	(1.25)		
July 2010	26	32	0%	39.03%	50	65	77%	-0.48	(1.29)		

	June 2010	26	33	0%	40.88%	51	61	84%	0.60	(0.81)
	May 2010	31	40	0%	41.76%	48	60	80%	0.31	(0.96)
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity	April 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	April 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2011	2	2	100%	0.00%	1	1	100%	0.00	0.00
	February 2011	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	4	4	0%	0.00%	1	1	100%	0.00	0.00
	December 2010	1	1	0%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	4	4	100%	0.00%	0	1	0%	0.00	0.00
	September 2010	1	1	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	4	4	0%	0.00%	2	2	100%	0.00	0.00
	July 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	June 2010	1	1	100%	0.00%	2	3	67%	-0.61	(1.37)
	May 2010	2	3	100%	47.14%	1	1	100%	0.00	(1.41)
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	April 2011	1	1	0%	0.00%	2	2	100%	0.00	0.00
	March 2011	4	4	0%	0.00%	1	1	100%	0.00	0.00
	February 2011	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2010	1	1	0%	0.00%	2	2	100%	0.00	0.00
	November 2010	1	1	0%	0.00%	1	1	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	0%	0.00%	2	2	100%	0.00	0.00
	June 2010	1	1	0%	0.00%	1	1	100%	0.00	0.00
	May 2010	2	2	0%	0.00%	4	5	80%	-0.60	(1.36)
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	April 2011	0	0	79%	0.00%	0	0	0%	0.00	0.00
	March 2011	1	1	71%	0.00%	50	72	69%	-0.66	(1.40)
	February 2011	0	0	68%	0.00%	0	0	0%	0.00	0.00
	January 2011	0	0	68%	0.00%	0	0	0%	0.00	0.00
	December 2010	0	0	77%	0.00%	0	0	0%	0.00	0.00
	November 2010	0	0	80%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	77%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	86%	0.00%	35	46	76%	-0.55	(1.34)
	August 2010	0	0	84%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	77%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	76%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	83%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours DS0 Parity	April 2011	48	68	0%	45.56%	53	65	82%	1.63	(0.22)
	March 2011	54	79	0%	46.51%	50	72	69%	0.15	(1.02)
	February 2011	59	87	100%	46.72%	49	71	69%	0.16	(1.01)

	January 2011	59	77	0%	42.32%	65	83	78%	0.26	(0.96)
	December 2010	71	89	0%	40.17%	48	56	86%	1.00	(0.59)
	November 2010	73	95	0%	42.18%	58	88	66%	-1.56	(1.95)
	October 2010	62	72	0%	34.58%	54	69	78%	-1.13	(1.69)
	September 2010	63	75	0%	36.66%	35	46	76%	-0.99	(1.60)
	August 2010	56	73	0%	42.27%	40	50	80%	0.45	(0.88)
	July 2010	54	71	0%	42.67%	50	65	77%	0.12	(1.05)
	June 2010	52	63	100%	37.96%	51	61	84%	0.16	(1.05)
	May 2010	40	70	0%	49.49%	48	60	80%	3.25	0.59
MR-5B All Troubles Cleared within 4 Hours DS1 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	0%	0	24	39	62%	-0.78	(1.47)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	47	71	66%	-0.71	(1.43)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours E911 Parity	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0	89	111	80%	-0.49	(1.30)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	58	80	73%	-0.61	(1.37)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	67%	0	0	0	0%	0.00	0.00
	April 2011	0	0	56%	0	0	0	0%	0.00	0.00
	March 2011	1	1	73%	0	1	1	100%	0.00	0.00
February 2011	0	0	85%	0	0	0	0%	0.00	0.00	
January 2011	0	0	73%	0	0	0	0%	0.00	0.00	
December 2010	0	0	76%	0	0	0	0%	0.00	0.00	
November 2010	1	1	76%	0	2	2	100%	0.00	0.00	
October 2010	0	0	60%	0	0	0	0%	0.00	0.00	
September 2010	2	2	90%	0	2	2	100%	0.00	0.00	
August 2010	0	0	88%	0	0	0	0%	0.00	0.00	
July 2010	0	0	81%	0	0	0	0%	0.00	0.00	
June 2010	2	3	89%	0.4714	2	2	100%	0.00	(1.15)	
May 2010	0	0	90%	0	0	0	0%	0.00	0.00	
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	April 2011	8	11	0%	0.4454	36	52	69%	-0.23	(1.14)
	March 2011	11	13	100%	0.3608	56	73	77%	-0.62	(1.38)
	February 2011	8	11	0%	0.4454	54	78	69%	-0.24	(1.14)
	January 2011	16	21	0%	0.4259	89	111	80%	0.42	(0.90)
	December 2010	16	21	0%	0.4259	51	58	88%	1.42	(0.43)
	November 2010	15	25	0%	0.4899	53	68	78%	1.85	(0.12)
	October 2010	9	10	0%	0.3	46	61	75%	-0.99	(1.60)
	September 2010	7	8	0%	0.3307	36	50	72%	-0.91	(1.55)

	August 2010	17	21	0%	0.3927	58	80	73%	-0.77	(1.47)
	July 2010	8	9	0%	0.3143	51	64	80%	-0.64	(1.39)
	June 2010	9	10	0%	0.3	46	56	82%	-0.60	(1.36)
	May 2010	12	16	0%	0.433	50	61	82%	0.65	(0.81)
MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity	April 2011	1	1	0%	0	20	22	91%	-0.31	(1.19)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	1	1	100%	0.00	(1.00)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	0%	0	1	1	100%	0.00	0.00
	June 2010	1	1	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	April 2011	0	0	86%	0	0	0	0%	0.00	0.00
	March 2011	0	0	73%	0	0	0	0%	0.00	0.00
	February 2011	0	0	77%	0	0	0	0%	0.00	0.00
	January 2011	0	0	40%	0	0	0	0%	0.00	0.00
	December 2010	0	0	65%	0	0	0	0%	0.00	0.00
	November 2010	0	0	86%	0	0	0	0%	0.00	0.00
	October 2010	0	0	83%	0	0	0	0%	0.00	0.00
	September 2010	0	0	71%	0	0	0	0%	0.00	0.00
	August 2010	0	1	81%	0	1	1	100%	0.00	(1.00)
	July 2010	0	0	80%	0	0	0	0%	0.00	0.00
	June 2010	0	0	86%	0	0	0	0%	0.00	0.00
	May 2010	1	1	87%	0	0	0	0%	0.00	0.00
MR-6A Mean Time to Restore Basic Rate ISDN Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	05:02	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	08:31	0	0	0	00:00	0.00	0.00
	May 2010	1	1	00:00	0	50	61	19:40	-0.47	(1.28)
MR-6A Mean Time to Restore Business	April 2011	8	11	13:46	0.4454	36	52	16:36	-0.23	(1.14)

Parity	March 2011	10	13	14:42	0.4213	56	73	18:24	-0.02	(1.01)
	February 2011	4	10	04:55	0.4899	54	78	16:36	1.89	(0.11)
	January 2011	11	17	02:46	0.4779	89	111	19:14	1.49	(0.32)
	December 2010	12	14	02:30	0.3499	51	58	21:06	0.23	(1.09)
	November 2010	10	12	12:43	0.3727	53	68	18:42	-0.42	(1.25)
	October 2010	12	17	07:18	0.4556	46	61	18:05	0.41	(0.93)
	September 2010	13	16	12:37	0.3903	36	50	17:16	-0.72	(1.44)
	August 2010	12	15	01:34	0.4	58	80	17:24	-0.60	(1.36)
	July 2010	12	14	10:54	0.3499	51	64	19:07	-0.51	(1.31)
	June 2010	13	15	04:43	0.3399	46	56	19:42	-0.41	(1.25)
	May 2010	15	16	13:36	0.2421	50	61	19:40	-1.09	(1.66)
	MR-6A Mean Time to Restore Centrex Parity	April 2011	0	0	00:00	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	00:00	0.00	0.00	
	February 2011	0	0	00:00	0	0	00:00	0.00	0.00	
January 2011	0	0	00:00	0	0	00:00	0.00	0.00		
December 2010	0.20972222	1	00:00	0	0.454861111	5	02:11	9.10	(0.48)	
November 2010	0	0	00:00	0	0	00:00	0.00	0.00		
October 2010	0	0	00:00	0	0	00:00	0.00	0.00		
September 2010	0	0	00:00	0	0	00:00	0.00	0.00		
August 2010	0	0	00:00	0	0	00:00	0.00	0.00		
July 2010	0.35486111	1	08:32	0	1.020138889	3	08:10	0.05	(0.97)	
June 2010	0	0	00:00	0	0	00:00	0.00	0.00		
May 2010	0	0	00:00	0	0	00:00	0.00	0.00		
MR-6A Mean Time to Restore Centrex 21 Parity	April 2011	1.225	2	04:22	0.463888889	0	680	21:22	-0.48	(1.29)
March 2011	6.02361111	5	00:00	0.625694444	0	896	12:24	-0.63	(1.38)	
February 2011	24.6930556	6	00:00	5.682638889	0	1003	12:02	4.68	0.57	
January 2011	3.31319444	3	00:00	0.660416667	0	856	10:19	-0.49	(1.30)	
December 2010	12.2409722	8	00:00	0.5625	0	819	03:59	1.15	(0.33)	
November 2010	13.0430556	10	00:00	0.84375	0	887	01:29	0.78	(0.43)	
October 2010	2.10347222	4	17:30	0.275694444	0	783	23:04	-0.87	(1.53)	
September 2010	6.39375	6	11:47	0.964583333	0	836	20:56	0.56	(0.49)	
August 2010	2.90833333	2	06:16	0.827777778	0	910	17:44	1.41	(0.13)	
July 2010	4.78611111	4	19:30	1.175	0	780	14:00	2.20	0.07	
June 2010	2.83263889	5	00:00	0.472222222	0	842	17:03	-0.19	(1.12)	
May 2010	0.88472222	1	00:00	0	0	916	13:29	0.57	(0.64)	
MR-6A Mean Time to Restore Line Sharing Parity	April 2011	0	0	03:03	0	0	00:00	0.00	0.00	
March 2011	0	0	00:00	0	0	00:00	0.00	0.00		
February 2011	0	0	00:00	0	0	00:00	0.00	0.00		
January 2011	0	0	21:25	0	0	00:00	0.00	0.00		
December 2010	0	0	04:43	0	0	00:00	0.00	0.00		
November 2010	0	0	00:00	0	0	00:00	0.00	0.00		
October 2010	0	0	20:52	0	0	00:00	0.00	0.00		
September 2010	0	0	00:00	0	0	00:00	0.00	0.00		
August 2010	3.35555556	1	11:28	0	26.29027778	36	17:32	3.16	(0.07)	
July 2010	0	0	00:58	0	0	00:00	0.00	0.00		
June 2010	0	0	01:07	0	0	00:00	0.00	0.00		
May 2010	0	0	08:28	0	0	00:00	0.00	0.00		
MR-6A Mean Time to Restore Line Splitting Parity	April 2011	0	0	18:07	0	0	00:00	0.00	0.00	
March 2011	0	0	00:00	0	0	00:00	0.00	0.00		
February 2011	0	0	01:52	0	0	00:00	0.00	0.00		
January 2011	0	0	00:00	0	0	00:00	0.00	0.00		
December 2010	0	0	18:33	0	0	00:00	0.00	0.00		
November 2010	2.18819444	3	00:00	0.610416667	8.891666667	9	23:43	-0.44	(1.27)	

	October 2010	0.49097222	1	00:00	0	17.91736111	19	22:38	-0.50	(1.30)
	September 2010	2.26111111	1	00:00	0	17.99930556	24	18:00	2.33	(0.15)
	August 2010	2.4375	3	06:52	0.5625	8.975	16	13:28	0.98	(0.31)
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	10:20	0	0	0	00:00	0.00	0.00
MR-6A	Mean Time to Restore PBX Parity	0	0	01:29	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	2.67708333	3	00:00	0.720138889	0	8926	12:39	-0.80	(1.49)
	January 2011	2.19652778	1	00:00	0	0	7764	12:40	0.55	(0.47)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.86944444	1	00:00	0	0	6292	01:27	-0.23	(1.14)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	1.43402778	3	00:00	0.308333333	0	6050	21:09	-0.93	(1.57)
	August 2010	3.12152778	3	00:00	0.122916667	0	6462	19:10	0.44	(0.46)
	July 2010	1.04652778	1	22:30	0	0	6284	16:16	0.26	(0.28)
	June 2010	1.35277778	1	00:00	0	0	5558	17:12	0.61	0.10
	May 2010	0.75763889	2	00:00	0.036805556	0	6139	15:44	-0.39	(1.24)
MR-6A	Mean Time to Restore Residence Parity	0	0	04:02	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	6.15555556	2	00:00	0.054861111	0	7348	15:27	1.70	0.02
	February 2011	0	0	02:15	0	0	0	00:00	0.00	0.00
	January 2011	5.31944444	3	00:00	0.436111111	0	7764	12:40	0.35	(0.72)
	December 2010	0	0	23:20	0	0	0	00:00	0.00	0.00
	November 2010	0	0	13:10	0	0	0	00:00	0.00	0.00
	October 2010	0	0	16:45	0	0	0	00:00	0.00	0.00
	September 2010	0.28611111	1	06:04	0	0	6050	21:09	-0.79	(1.48)
	August 2010	0	0	23:22	0	0	0	00:00	0.00	0.00
	July 2010	0	0	21:20	0	0	0	00:00	0.00	0.00
	June 2010	2.15347222	5	10:29	0.374305556	0	5558	17:12	-0.61	(1.37)
	May 2010	1.46944444	4	00:00	0.426388889	0	6139	15:44	-0.58	(1.35)
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	22:42	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	03:44	0	0	0	00:00	0.00	0.00
	December 2010	0	0	08:11	0	0	0	00:00	0.00	0.00
	November 2010	0	0	05:05	0	0	0	00:00	0.00	0.00
	October 2010	0	0	23:10	0	0	0	00:00	0.00	0.00
	September 2010	0	0	04:15	0	0	0	00:00	0.00	0.00
	August 2010	0.9375	1	20:38	0	3.446527778	9	09:11	1.31	(0.72)
	July 2010	0	0	20:04	0	0	0	00:00	0.00	0.00
	June 2010	0	0	16:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	12:15	0	0	0	00:00	0.00	0.00
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	2.18819444	2	19:28	0.131944444	0	6452	15:52	-0.66	(1.40)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.97222222	1	19:03	0	0	6908	12:58	-0.46	(1.28)
	December 2010	3.09791667	2	02:58	0.508333333	0	5328	06:15	0.46	(0.58)
	November 2010	3.39652778	2	11:57	0.592361111	0	5405	01:27	1.11	(0.25)
	October 2010	1.25277778	1	00:00	0	0	4833	23:40	0.32	(0.48)
	September 2010	1.97361111	1	00:00	0	0	5214	21:12	1.49	(0.08)
	August 2010	0.88888889	1	00:00	0	0	5552	19:24	0.08	(0.78)
	July 2010	1.31041667	3	00:00	0.446527778	0	5504	16:35	-0.29	(1.18)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

MR-6A Mean Time to Restore UNE P (Centrex) Parity	May 2010	0.07708333	1	00:00	0	0	5223	16:08	-0.56	(1.34)	
	April 2011	73.7916667	78	00:00	0.789583333	0	5059	23:06	-0.17	(1.10)	
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2011	36.975	32	00:00	1.033333333	0	8926	12:39	-1.53	(1.93)	
	January 2011	28.1534722	21	04:19	1.279861111	0	7764	12:40	-0.71	(1.43)	
	December 2010	24.2319444	20	19:38	1.188888889	0	6147	05:57	-0.18	(1.11)	
	November 2010	25.0979167	26	00:00	0.557638889	0	6292	01:27	-0.58	(1.35)	
	October 2010	20.0048611	17	20:28	1.122222222	0	5616	23:35	0.93	(0.44)	
	September 2010	24.0638889	28	00:00	0.996527778	0	6050	21:09	-0.16	(1.09)	
	August 2010	10.8659722	13	22:05	0.961805556	0	6462	19:10	0.14	(0.78)	
	July 2010	10.6625	16	00:00	0.726388889	0	6284	16:16	-0.03	(1.02)	
	June 2010	5.10625	10	15:21	0.372222222	0	5558	17:12	-0.62	(1.38)	
	May 2010	12.0840278	23	18:37	0.470833333	0	6139	15:44	-0.62	(1.38)	
	MR-6B Mean Time to Restore Business Parity	April 2011	0.811111111	1	16:20	0	6.130555556	6	00:31	-0.12	(1.07)
		March 2011	0	0	05:43	0	0	0	00:00	0.00	0.00
February 2011		2.38194444	3	04:38	0.511111111	27.92430556	17	15:25	-1.24	(1.76)	
January 2011		1.12361111	1	22:17	0	15.76805556	12	07:32	-0.23	(1.14)	
December 2010		2.99652778	2	01:30	0.647916667	5.695138889	8	17:05	1.82	(0.10)	
November 2010		0	0	02:58	0	0	0	00:00	0.00	0.00	
October 2010		0	0	06:56	0	0	0	00:00	0.00	0.00	
September 2010		0	0	23:09	0	0	0	00:00	0.00	0.00	
August 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2010		0	0	13:11	0	0	0	00:00	0.00	0.00	
June 2010		0	0	11:09	0	0	0	00:00	0.00	0.00	
May 2010		0	0	02:18	0	0	0	00:00	0.00	0.00	
April 2011		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2011		0	0	22:41	0	0	0	00:00	0.00	0.00	
MR-6B Mean Time to Restore Centrex 21 Parity		February 2011	0.17986111	1	20:39	0	52.15625	27	22:22	-0.80	(1.49)
	January 2011	1.81805556	1	00:00	0	32.74861111	26	06:14	0.48	(0.54)	
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2010	1.70555556	2	00:00	0.163888889	22.11388889	26	20:25	0.00	(0.96)	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0.92013889	1	00:00	0	23.00208333	30	18:24	0.18	(0.91)	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2010	1.91875	3	00:00	0.349305556	14.91666667	20	17:54	-0.19	(1.11)	
	June 2010	0.77569444	1	00:00	0	8.96875	21	10:15	0.91	(0.77)	
	May 2010	0.18888889	1	00:00	0	21.77291667	25	20:54	-0.66	(1.40)	
	April 2011	0.47708333	2	00:00	0.041666667	150.7569444	164	22:04	-1.01	(1.62)	
	March 2011	0.19305556	1	00:00	0	239.0506944	228	01:10	-0.93	(1.56)	
	February 2011	2.78611111	3	00:00	0.067361111	350.1326389	275	06:33	-0.47	(1.28)	
	January 2011	2.12569444	2	00:00	1.4125	220.1513889	223	23:42	0.12	(0.73)	
	December 2010	0.12361111	1	00:00	0	167.0986111	209	19:11	-0.83	(1.51)	
November 2010	0.28888889	1	00:00	0	180.4694444	216	20:03	-0.80	(1.49)		
October 2010	0.96458333	1	07:37	0	191.4284722	220	20:53	0.12	(0.79)		
September 2010	0	0	08:07	0	0	0	00:00	0.00	0.00		
August 2010	1.09930556	2	19:49	0.714583333	183.5368056	256	17:12	-0.32	(1.20)		
July 2010	1.39444444	3	00:00	0.427777778	133.1569444	204	15:40	-0.38	(1.23)		
June 2010	0.09583333	1	00:00	0	125.1534722	208	14:26	-0.71	(1.43)		
May 2010	1.375	6	00:00	0.248611111	131.5041667	237	13:19	-1.38	(1.84)		
MR-6B Mean Time to Restore Residence Parity	April 2011	0.94513889	1	22:27	0	4.595138889	4	03:34	-0.16	(1.09)	
	March 2011	0.86041667	1	03:21	0	1.472916667	3	11:47	0.56	(0.74)	
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00	

	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	17:32	0	0	0	00:00	0.00	0.00
	June 2010	0	0	18:56	0	0	0	00:00	0.00	0.00
	May 2010	0	0	13:43	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore UNE - P (POTS) Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:48	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	22:42	0	0	0	00:00	0.00	0.00
	December 2010	0	0	06:07	0	0	0	00:00	0.00	0.00
	November 2010	0.63541667	2	23:01	0.000694444	1.05625	3	08:27	-0.10	(1.06)
	October 2010	0.33819444	1	20:59	0	1.505555556	4	09:02	-0.12	(1.07)
	September 2010	0.82569444	1	17:18	0	3.114583333	5	14:57	0.24	(0.53)
	August 2010	0	0	09:35	0	0	0	00:00	0.00	0.00
	July 2010	0	0	22:07	0	0	0	00:00	0.00	0.00
	June 2010	0	0	03:44	0	0	0	00:00	0.00	0.00
	May 2010	0	0	13:22	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore UNE P (Centrex) Parity	April 2011	0.13958333	1	00:00	0	0	1167	23:57	-0.88	(1.54)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	08:11	0	0	0	00:00	0.00	0.00
	August 2010	0.73055556	1	00:00	0	0	1783	19:16	-0.08	(1.05)
	July 2010	0.78888889	1	00:00	0	0	1652	18:06	0.02	(0.88)
	June 2010	1.14375	2	00:00	0.604166667	0	1584	16:52	-0.27	(1.16)
	May 2010	1.16944444	2	00:00	0.739583333	0	1592	17:00	-0.21	(1.13)
MR-6C Mean Time to Restore Basic Rate ISDN Parity	April 2011	16.5326389	16	00:00	0.885416667	0	1331	23:43	0.19	(0.75)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	9.72847222	5	00:00	2.236111111	0	2291	07:38	1.14	(0.22)
	January 2011	1.02013889	4	00:00	0.424305556	0	1919	06:39	-1.64	(2.00)
	December 2010	3.83680556	4	00:00	0.829861111	0	1605	23:16	-0.02	(1.01)
	November 2010	4.37083333	5	00:00	0.0875	0	1825	00:00	-0.29	(1.18)
	October 2010	2.16180556	3	00:00	0.580555556	0	1859	22:34	-0.32	(1.19)
	September 2010	3.19583333	8	02:05	0.353472222	0	1687	21:13	-1.41	(1.85)
	August 2010	3.6875	4	00:00	1.272916667	0	2039	19:01	0.30	(0.62)
	July 2010	0.46736111	3	00:00	0.047916667	0	1856	17:50	-0.59	(1.36)
	June 2010	1.11458333	2	00:00	0.441666667	0	1792	16:35	-0.27	(1.17)
	May 2010	2.94513889	5	00:00	0.429166667	0	1829	16:31	-0.28	(1.17)
MR-6C Mean Time to Restore Business Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	02:15	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.34097222	1	00:00	0	2.929166667	3	23:26	-3.18	(2.93)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	02:46	0	0	0	00:00	0.00	0.00

	July 2010	0	0	00:04	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Centrex Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:03	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.08680556	1	00:00	0	0.01388889	1	00:20	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Centrex 21 Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.09375	1	00:00	0	35.5625	105	08:08	-0.44	(1.27)
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:07	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	1.11527778	1	00:00	0	29.10833333	96	07:17	1.51	(0.13)
	August 2010	0.00277778	1	00:00	0	26.73611111	144	04:27	-0.46	(1.28)
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0.45069444	1	00:00	0	20.11319444	116	04:10	0.91	(0.38)
MR-6C Mean Time to Restore Line Sharing Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	02:19	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.00208333	1	00:00	0	2.06527778	7	07:05	-0.64	(1.39)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	19:58	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	10:47	0	0	0	00:00	0.00	0.00
	May 2010	0	0	02:29	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Line Splitting Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0.00486111	1	00:00	0	1.34375	2	16:07	-0.57	(1.35)
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	01:01	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore PBX Parity	April 2011	0.09652778	1	00:00	0	160.4861111	389	09:54	-0.52	(1.32)
	March 2011	0	0	01:10	0	0	0	00:00	0.00	0.00

	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.83194444	1	00:02	0	309.8798611	489	15:13	0.27	(0.70)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.89930556	2	00:00	0.575694444	208.6083333	527	09:30	0.15	(0.74)
	June 2010	0.10347222	1	00:00	0	179.0222222	487	08:49	-0.51	(1.31)
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:58	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:40	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:21	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.04236111	1	00:00	0	179.0222222	487	08:49	-0.63	(1.38)
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE - P (POTS) Parity	April 2011	1.04861111	1	00:00	0	0.158333333	1	03:48	0.00	0.00
	March 2011	0	0	05:31	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	06:25	0	0	0	00:00	0.00	0.00
	December 2010	0.00347222	2	01:05	0.000694444	0.35	3	02:48	-1.04	(1.63)
	November 2010	0	0	06:51	0	0	0	00:00	0.00	0.00
	October 2010	0	0	02:53	0	0	0	00:00	0.00	0.00
	September 2010	0	0	16:38	0	0	0	00:00	0.00	0.00
	August 2010	0	0	06:39	0	0	0	00:00	0.00	0.00
	July 2010	0	0	03:32	0	0	0	00:00	0.00	0.00
	June 2010	0	0	02:41	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:38	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE P (Centrex 21) Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:04	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	1.04027778	1	00:00	0	348.38125	383	21:50	0.12	(0.68)
	December 2010	0	0	01:19	0	0	0	00:00	0.00	0.00
	November 2010	0.02777778	1	00:00	0	275.2180556	405	16:19	-0.86	(1.52)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.01458333	1	00:00	0	217.5902778	435	12:00	-0.86	(1.52)
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	April 2011	2.07013889	9	00:00	0.342361111	160.4861111	389	09:54	-0.90	(1.55)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	1.06875	4	00:00	0.2375	382.5583333	512	17:56	-0.79	(1.48)
	January 2011	0.09027778	2	00:00	0.061805556	388.3465278	470	19:50	-1.03	(1.63)
	December 2010	1.99930556	7	00:00	0.303472222	141.0840278	397	08:32	-0.33	(1.20)
	November 2010	0.36041667	3	00:00	0.107638889	309.8798611	489	15:13	-1.21	(1.74)
	October 2010	4.85138889	7	00:02	1.29375	240.0847222	528	10:55	1.05	(0.38)

	September 2010	1.38611111	5	00:00	0.378472222	246.6986111	531	11:09	-0.74	(1.45)
	August 2010	1.02847222	7	00:00	0.340277778	332.3777778	671	11:53	-1.26	(1.76)
	July 2010	0.78194444	7	00:00	0.290972222	208.6083333	527	09:30	-1.48	(1.90)
	June 2010	0.15972222	6	00:00	0.036111111	179.0222222	487	08:49	-1.61	(1.98)
	May 2010	0.09791667	4	00:00	0.027777778	138.1326389	483	06:52	-1.26	(1.77)
MR-6D Mean Time to Restore DS0 Parity	April 2011	0.00277778	1	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0.05486111	1	00:00	0	1.791666667	2	21:30	-0.54	(1.33)
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	09:16	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6D Mean Time to Restore DS1 Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00
March 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2011		0	0	02:39	0	0	0	00:00	0.00	0.00
December 2010		0	0	04:52	0	0	0	00:00	0.00	0.00
November 2010		0	0	06:39	0	0	0	00:00	0.00	0.00
October 2010		0	0	01:56	0	0	0	00:00	0.00	0.00
September 2010		0	0	01:03	0	0	0	00:00	0.00	0.00
August 2010		0	0	01:53	0	0	0	00:00	0.00	0.00
July 2010		0	0	03:13	0	0	0	00:00	0.00	0.00
June 2010		0	0	12:17	0	0	0	00:00	0.00	0.00
May 2010		0.74722222	1	02:01	0	0.647916667	3	05:11	1.53	(0.73)
MR-6D Mean Time to Restore E911 Parity		April 2011	0	0	00:30	0	0	0	00:00	0.00
	March 2011	0	0	02:32	0	0	0	00:00	0.00	0.00
	February 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0.00138889	1	02:11	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:36	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	01:02	0	0	0	00:00	0.00	0.00
	MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	April 2011	0	0	00:00	0	0	0	00:00	0.00
March 2011		0	0	04:47	0	0	0	00:00	0.00	0.00
February 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2011		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2010		0	0	01:48	0	0	0	00:00	0.00	0.00
August 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2010		0.77222222	2	00:00	0.034027778	13.89375	55	06:04	0.31	(0.45)
June 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00

MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	April 2011	0	0	03:48	0	0	0	00:00	0.00	0.00
	March 2011	0	0	02:59	0	0	0	00:00	0.00	0.00
	February 2011	0.11041667	1	03:23	0	13.25208333	62	05:08	-0.41	(1.25)
	January 2011	0.40625	2	04:45	0.063194444	8.963194444	69	03:07	1.01	(0.42)
	December 2010	0.55347222	2	03:44	0.346527778	5.801388889	43	03:14	1.93	(0.16)
	November 2010	0.08055556	1	02:49	0	14.3	72	04:46	-0.81	(1.49)
	October 2010	0.04375	1	03:48	0	10.53402778	51	04:57	-0.39	(1.24)
	September 2010	0.07847222	1	02:35	0	5.515277778	36	03:41	-0.69	(1.42)
	August 2010	0.26736111	2	02:45	0.041666667	5.59375	42	03:12	0.01	(0.83)
	July 2010	0.51180556	1	02:43	0	7.222916667	55	03:09	3.41	0.32
	June 2010	0.25277778	3	03:12	0.070138889	7.538194444	45	04:01	-0.63	(1.38)
	May 2010	0	0	04:40	0	0	0	00:00	0.00	0.00
	April 2011	0.21111111	2	00:36	0.000694444	0.095833333	3	00:46	7.88	(0.14)
	March 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic	February 2011	0	0	00:00	0	0	0	00:00	0.00
January 2011		0	0	02:21	0	0	0	00:00	0.00	0.00
December 2010		0.09097222	1	00:00	0	0.18125	5	00:52	1.17	(0.73)
November 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2010		0	0	00:34	0	0	0	00:00	0.00	0.00
September 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2010		0.025	1	01:01	0	0.144444444	2	01:44	-2.45	(2.49)
July 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2010		0.08680556	2	00:00	0.018055556	0.140277778	1	03:22	0.00	0.00
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2011		0.19930556	1	00:37	0	0	0	00:00	0.00	0.00
March 2011		0	0	00:09	0	0	0	00:00	0.00	0.00
February 2011		0	0	00:26	0	0	0	00:00	0.00	0.00
January 2011		0	0	01:13	0	0	0	00:00	0.00	0.00
December 2010		0	0	00:42	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	November 2010	0	0	01:12	0	0	0	00:00	0.00	0.00
	October 2010	0.075	1	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	01:31	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:05	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:56	0	0	0	00:00	0.00	0.00
	June 2010	0	0	03:33	0	0	0	00:00	0.00	0.00
	May 2010	0	0	02:40	0	0	0	00:00	0.00	0.00
	April 2011	5.7125	46	00:46	0.107638889	6.340972222	51	02:59	-0.01	(1.01)
	March 2011	6.358333333	45	03:08	0.095833333	11.38402778	61	04:29	-1.61	(1.98)
	February 2011	10.0840278	51	01:21	0.341666667	13.25208333	62	05:08	-0.33	(1.20)
	January 2011	6.688888889	43	00:00	0.208333333	8.963194444	69	03:07	1.31	(0.47)
	December 2010	4.93194444	42	00:00	0.066666667	5.801388889	43	03:14	-0.79	(1.48)
	November 2010	7.27708333	46	01:59	0.154166667	14.3	72	04:46	-1.48	(1.90)
	October 2010	4.19861111	39	01:44	0.068055556	10.53402778	51	04:57	-1.12	(1.68)
	September 2010	3.90277778	34	00:00	0.097222222	5.515277778	36	03:41	-1.50	(1.91)
August 2010	5.45	48	00:00	0.079166667	5.59375	42	03:12	-1.01	(1.62)	
July 2010	4.00486111	30	00:00	0.11875	7.222916667	55	03:09	0.09	(0.89)	
June 2010	6.41527778	33	01:19	0.3625	7.538194444	45	04:01	0.53	(0.72)	
May 2010	5.22847222	40	01:33	0.105555556	6.954861111	51	03:16	-0.22	(1.13)	
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	April 2011	0	0	03:23	0	0	0	00:00	0.00	0.00
	March 2011	0	0	03:40	0	0	0	00:00	0.00	0.00
	February 2011	0.09791667	1	03:09	0	0	0	00:00	0.00	0.00
	January 2011	0	0	04:19	0	0	0	00:00	0.00	0.00
	December 2010	0	0	03:32	0	0	0	00:00	0.00	0.00

	November 2010	0.02361111	1	03:38	0	0	0	00:00	0.00	0.00
	October 2010	0	0	03:36	0	0	0	00:00	0.00	0.00
	September 2010	0.04236111	1	03:08	0	0	0	00:00	0.00	0.00
	August 2010	0	0	04:02	0	0	0	00:00	0.00	0.00
	July 2010	0	0	03:44	0	0	0	00:00	0.00	0.00
	June 2010	0	0	02:41	0	0	0	00:00	0.00	0.00
	May 2010	0	0	02:55	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	April 2011	0.00625	1	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.03611111	2	00:00	0.007638889	0.0625	1	01:30	0.00	0.00
	February 2011	0.05069444	1	02:50	0	0	0	00:00	0.00	0.00
	January 2011	0.11666667	4	00:00	0.028472222	0.035416667	1	00:51	0.00	0.00
	December 2010	0.05	1	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.25416667	4	00:00	0.060416667	0.711805556	1	17:05	0.00	0.00
	September 2010	0.00347222	1	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.15555556	4	01:31	0.046527778	0.174305556	2	02:05	-0.51	(1.31)
	July 2010	0.14791667	1	00:00	0	0.154166667	3	01:14	3.77	(0.76)
	June 2010	0.11111111	1	00:00	0	0.543055556	3	04:21	-0.23	(1.14)
	May 2010	0.44583333	3	00:00	0.220833333	0.025694444	1	00:37	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	April 2011	0.13055556	1	05:27	0	0.079166667	2	00:57	1.40	(0.57)
	March 2011	0.22430556	4	04:12	0.045833333	0.113194444	1	02:43	0.00	0.00
	February 2011	0	0	04:11	0	0	0	00:00	0.00	0.00
	January 2011	0	0	03:35	0	0	0	00:00	0.00	0.00
	December 2010	0.08263889	1	02:48	0	0.053472222	1	01:17	0.00	0.00
	November 2010	0.07222222	1	04:45	0	0	0	00:00	0.00	0.00
	October 2010	0	0	03:39	0	0	0	00:00	0.00	0.00
	September 2010	0	0	03:47	0	0	0	00:00	0.00	0.00
	August 2010	0	0	05:52	0	0	0	00:00	0.00	0.00
	July 2010	0.05486111	1	03:07	0	0.077083333	1	01:51	0.00	0.00
	June 2010	0.06458333	1	02:19	0	0.029166667	1	00:42	0.00	0.00
	May 2010	0.17013889	2	01:51	0.068055556	0.557638889	3	04:28	-0.86	(1.52)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	April 2011	5.80694444	38	03:12	0.121527778	0	0	00:00	0.00	0.00
	March 2011	5.76597222	44	03:23	0.084722222	0.648611111	5	03:07	0.03	(1.09)
	February 2011	8.27222222	46	03:54	0.200694444	0.802777778	5	03:51	0.29	(1.14)
	January 2011	7.49166667	51	03:44	0.172916667	0.566666667	8	01:42	4.17	0.12
	December 2010	6.52222222	43	03:10	0.163194444	0.564583333	7	01:56	8.15	0.67
	November 2010	5.53958333	37	02:52	0.107638889	1.2625	12	02:32	2.32	(0.23)
	October 2010	4.96180556	38	03:31	0.117361111	0.68125	6	02:43	0.41	(0.90)
	September 2010	6.05972222	36	02:38	0.188888889	0.452083333	3	03:37	0.18	(1.21)
	August 2010	7.30625	47	02:53	0.172222222	0.811111111	6	03:15	0.44	(0.93)
	July 2010	4.79861111	43	03:26	0.084027778	1.681944444	10	04:02	-0.90	(1.54)
	June 2010	7.15277778	59	03:13	0.104166667	0.936805556	8	02:49	0.21	(0.98)
	May 2010	5.75625	51	02:56	0.076388889	0.334722222	3	02:41	0.03	(1.08)
MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	April 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2011	0.11805556	1	05:19	0	11.38402778	61	04:29	-0.48	(1.29)
	February 2011	0	0	22:59	0	0	0	00:00	0.00	0.00
	January 2011	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2010	0	0	04:46	0	0	0	00:00	0.00	0.00
	November 2010	0	0	01:26	0	0	0	00:00	0.00	0.00
	October 2010	0	0	03:13	0	0	0	00:00	0.00	0.00
	September 2010	0.06319444	1	00:00	0	5.515277778	36	03:41	-0.83	(1.50)
	August 2010	0	0	09:34	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	June 2010	0	0	03:20	0	0	0	00:00	0.00	0.00
	May 2010	0	0	03:02	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	April 2011	4.89791667	28	09:16	0.1423611111	0	0	00:00	0.00	0.00
	March 2011	3.311111111	19	09:31	0.1069444444	0.6486111111	5	03:07	0.95	(0.62)
	February 2011	3.427777778	23	13:00	0.1652777778	0.8027777778	5	03:51	-0.16	(1.10)
	January 2011	1.28541667	11	10:34	0.1041666667	0.5666666667	8	01:42	2.07	(0.36)
	December 2010	4.15625	21	07:43	0.1923611111	0.5645833333	7	01:56	12.57	0.44
	November 2010	2.127083333	14	07:53	0.1375	1.2625	12	02:32	2.06	(0.20)
	October 2010	3.945833333	25	07:10	0.1416666667	0.68125	6	02:43	1.03	(0.77)
	September 2010	4.398611111	18	08:51	0.234027778	0.4520833333	3	03:37	0.93	(1.04)
	August 2010	1.558333333	12	06:58	0.1055555556	0.8111111111	6	03:15	-0.10	(1.06)
	July 2010	1.830555556	19	08:46	0.0743055556	1.6819444444	10	04:02	-1.02	(1.62)
	June 2010	1.230555556	16	08:40	0.0368055556	0.9368055556	8	02:49	-1.77	(2.07)
	May 2010	1.37916667	14	07:33	0.0680555556	0.3347222222	3	02:41	-0.24	(1.14)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	April 2011	9.58263889	68	01:11	0.1034722222	6.3409722222	51	02:59	1.10	(0.42)
	March 2011	12.8138889	79	00:00	0.1673611111	11.38402778	61	04:29	-1.00	(1.61)
	February 2011	13.55833333	87	03:15	0.1347222222	13.25208333	62	05:08	-1.38	(1.84)
	January 2011	10.1618056	77	03:33	0.09375	8.9631944444	69	03:07	0.12	(0.99)
	December 2010	10.66111111	89	01:46	0.0784722222	5.801388889	43	03:14	-0.80	(1.49)
	November 2010	13.9152778	95	03:40	0.1236111111	14.3	72	04:46	-2.30	(2.40)
	October 2010	7.88541667	72	00:00	0.0784722222	10.53402778	51	04:57	-1.28	(1.78)
	September 2010	8.903472222	74	03:52	0.1	5.515277778	36	03:41	-1.51	(1.92)
	August 2010	10.44097222	73	04:11	0.151388889	5.59375	42	03:12	0.55	(0.83)
	July 2010	9.53541667	71	03:46	0.1069444444	7.222916667	55	03:09	0.15	(0.88)
	June 2010	7.69027778	63	04:07	0.101388889	7.5381944444	45	04:01	-1.05	(1.64)
	May 2010	13.8048611	70	08:00	0.1458333333	6.9548611111	51	03:16	2.67	0.30
MR-6E Mean Time to Restore DS0 Parity	April 2011	0.22152778	1	00:00	0	6.3409722222	51	02:59	1.18	(0.35)
	March 2011	0.95763889	1	00:00	0	11.38402778	61	04:29	5.35	0.25
	February 2011	0	0	03:05	0	0	0	00:00	0.00	0.00
	January 2011	0.198611111	1	00:00	0	8.9631944444	69	03:07	0.68	(0.49)
	December 2010	0.119444444	2	00:00	0.0159722222	5.801388889	43	03:14	-1.02	(1.62)
	November 2010	0.26875	2	00:00	0.0722222222	14.3	72	04:46	-0.62	(1.38)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.398611111	1	00:00	0	5.515277778	36	03:41	2.26	0.04
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.417361111	3	00:00	0.0770833333	7.222916667	55	03:09	0.12	(0.87)
	June 2010	0.12638889	1	03:00	0	7.5381944444	45	04:01	-0.18	(1.11)
	May 2010	0.408333333	2	00:00	0.1708333333	6.9548611111	51	03:16	0.76	(0.50)
MR-6E Mean Time to Restore DS1 Parity	April 2011	43.9916667	111	00:00	0.2958333333	0	5383	22:18	-6.54	(4.97)
	March 2011	92.1256944	170	00:00	0.3381944444	0	7736	14:16	-11.30	(7.87)
	February 2011	99.525	226	00:00	0.370138889	0	9348	11:50	-11.37	(7.91)
	January 2011	42.4145833	132	00:00	0.307638889	0	8170	11:49	-10.98	(7.67)
	December 2010	49.9020833	152	02:09	0.25	0	6491	04:49	-11.80	(8.17)
	November 2010	45.9541667	154	00:00	0.2541666667	0	6701	00:49	-10.74	(7.53)
	October 2010	54.99375	149	00:00	0.2895833333	0	6072	22:36	-8.14	(5.95)
	September 2010	42.1340278	145	00:00	0.2305555556	0	6507	20:26	-8.98	(6.46)
	August 2010	60.9451389	167	00:00	0.2597222222	0	6947	18:36	-5.61	(4.41)
	July 2010	48.7305556	135	00:19	0.4708333333	0	6725	15:47	-2.45	(2.49)
	June 2010	50.9854167	162	00:00	0.2069444444	0	5973	16:35	-4.62	(3.81)
	May 2010	47.3409722	172	00:00	0.1798611111	0	6559	15:08	-4.71	(3.86)
MR-6E Mean Time to Restore E911 Parity	April 2011	0	0	5:40	0	0	0	00:00	0.00	0.00
	March 2011	0.405555556	3	0:00	0.071527778	0.6486111111	5	3:07	0.08	(0.93)
	February 2011	0.73888889	5	0:30	0.0923611111	0.802777778	5	3:51	-0.14	(1.09)

	January 2011	0.14652778	2	0:00	0.000694444	0.566666667	8	1:42	0.06	(0.94)
	December 2010	0.15277778	1	0:00	0	0.564583333	7	1:56	3.16	(0.30)
	November 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2010	0.80555556	5	0:47	0.133333333	0.68125	6	2:43	0.83	(0.31)
	September 2010	0.34861111	2	0:00	0.101388889	0.452083333	3	3:37	0.16	(0.78)
	August 2010	0.15694444	1	0:08	0	0.811111111	6	3:15	0.19	(0.90)
	July 2010	0.17152778	1	0:00	0	1.681944444	10	4:02	0.02	(0.69)
	June 2010	1.33194444	4	0:00	0.113888889	0.936805556	8	2:49	6.71	0.67
	May 2010	0.56875	3	2:40	0.131944444	0.334722222	3	2:41	1.10	(0.45)
	April 2011	0	0	5:59	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	March 2011	0.12847222	1	2:56	0	4.953472222	29	4:06	-0.38	(1.23)
	February 2011	0	0	3:09	0	0	0	0:00	0.00	0.00
	January 2011	0	0	4:27	0	0	0	0:00	0.00	0.00
	December 2010	0	0	3:20	0	0	0	0:00	0.00	0.00
	November 2010	0	0	3:04	0	0	0	0:00	0.00	0.00
	October 2010	0	0	4:23	0	0	0	0:00	0.00	0.00
	September 2010	0	0	2:19	0	0	0	0:00	0.00	0.00
	August 2010	0	0	2:29	0	0	0	0:00	0.00	0.00
	July 2010	0.125	1	2:54	0	14.2125	48	7:06	-0.41	(1.25)
	June 2010	0	0	2:18	0	0	0	0:00	0.00	0.00
	May 2010	0	0	3:12	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore ISDN Primary Parity	April 2011	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2011	0	0	2:22	0	0	0	0:00	0.00	0.00
	February 2011	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2011	0.08958333	1	0:00	0	12.57847222	88	3:26	-0.40	(1.24)
	December 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2010	0.01319444	1	0:00	0	11.49236111	68	4:03	-1.18	(1.72)
	July 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	May 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk Parity	April 2011	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2011	0.02083333	1	0:00	0	0	0	0:00	0.00	0.00
	February 2011	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2011	0	0	0:00	0	0	0	0:00	0.00	0.00
	December 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2010	0.03263889	1	0:00	0	0	0	0:00	0.00	0.00
	October 2010	0	0	2:49	0	0	0	0:00	0.00	0.00
	September 2010	0.01180556	2	7:09	0.000694444	0.034722222	1	0:50	0.00	0.00
	August 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2010	0.22291667	2	2:44	0.1125	0.022916667	1	0:33	0.00	0.00
	May 2010	0	0	1:10	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	April 2011	1.34583333	11	0:00	0.085416667	8.667361111	44	4:44	-1.27	(1.77)
	March 2011	1.70555556	13	0:00	0.072916667	8.64375	55	3:46	-0.69	(1.42)
	February 2011	2.04305556	11	0:00	0.2125	12.15069444	62	4:42	-0.16	(1.10)
	January 2011	2.91319444	21	0:00	0.090972222	12.57847222	88	3:26	-0.13	(1.08)
	December 2010	2.29722222	18	0:00	0.063194444	6.879861111	46	3:35	-0.42	(1.25)
	November 2010	4.02083333	22	0:00	0.154861111	8.01875	59	3:16	1.68	(0.15)
	October 2010	0.86666667	9	0:00	0.081944444	6.585416667	49	3:14	-1.09	(1.66)
	September 2010	0.82638889	8	0:00	0.079861111	5.99375	46	3:08	-0.80	(1.49)

	August 2010	2.54375	21	0:00	0.067361111	11.49236111	68	4:03	-1.46	(1.89)
	July 2010	0.86180556	9	5:48	0.065972222	7.070833333	53	3:12	-0.94	(1.57)
	June 2010	1.336111111	10	0:00	0.11875	5.372916667	40	3:13	-0.02	(1.01)
	May 2010	2.431944444	16	0:00	0.160416667	6.753472222	51	3:11	0.87	(0.53)
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	April 2011	0.098611111	1	0:41	0	1.600694444	18	2:08	0.18	(0.78)
	March 2011	0	0	2:24	0	0	0	0:00	0.00	0.00
	February 2011	0	0	2:56	0	0	0	0:00	0.00	0.00
	January 2011	0	0	3:19	0	0	0	0:00	0.00	0.00
	December 2010	0	0	4:02	0	0	0	0:00	0.00	0.00
	November 2010	0	0	3:38	0	0	0	0:00	0.00	0.00
	October 2010	0	0	3:05	0	0	0	0:00	0.00	0.00
	September 2010	0	0	2:20	0	0	0	0:00	0.00	0.00
	August 2010	0	0	4:26	0	0	0	0:00	0.00	0.00
	July 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2010	0	0	4:33	0	0	0	0:00	0.00	0.00
	May 2010	0	0	2:39	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	April 2011	0	0	0:37	0	0	0	0:00	0.00	0.00
	March 2011	0	0	0:40	0	0	0	0:00	0.00	0.00
	February 2011	0	0	1:49	0	0	0	0:00	0.00	0.00
	January 2011	0	0	5:56	0	0	0	0:00	0.00	0.00
	December 2010	0	0	4:38	0	0	0	0:00	0.00	0.00
	November 2010	0.117361111	1	3:17	0	0	0	0:00	0.00	0.00
	October 2010	0.297916667	1	5:27	0	0.075694444	1	1:49	0.00	0.00
	September 2010	0	0	3:15	0	0	0	0:00	0.00	0.00
	August 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	July 2010	0.113888889	1	1:47	0	0	0	0:00	0.00	0.00
	June 2010	0.048611111	1	1:58	0	0	0	0:00	0.00	0.00
	May 2010	0	0	3:15	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	April 2011	0	0	2:28	0	0	0	0:00	0.00	0.00
	March 2011	0	0	3:00	0	0	0	0:00	0.00	0.00
	February 2011	0	0	3:28	0	0	0	0:00	0.00	0.00
	January 2011	0	0	4:13	0	0	0	0:00	0.00	0.00
	December 2010	0	0	3:19	0	0	0	0:00	0.00	0.00
	November 2010	0	0	3:11	0	0	0	0:00	0.00	0.00
	October 2010	0	0	2:58	0	0	0	0:00	0.00	0.00
	September 2010	0	0	3:10	0	0	0	0:00	0.00	0.00
	August 2010	0.241666667	1	2:46	0	0.121527778	1	2:55	0.00	0.00
	July 2010	0	0	3:00	0	0	0	0:00	0.00	0.00
	June 2010	0	0	3:10	0	0	0	0:00	0.00	0.00
	May 2010	0.134722222	1	2:56	0	0	0	0:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - XDSLi Parity	April 2011	0	0	0:00	0	0	0	0:00	0.00	0.00
	March 2011	0	0	3:48	0	0	0	0:00	0.00	0.00
	February 2011	0	0	0:00	0	0	0	0:00	0.00	0.00
	January 2011	0	0	2:30	0	0	0	0:00	0.00	0.00
	December 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	November 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	October 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	September 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	August 2010	0	0	1:51	0	0	0	0:00	0.00	0.00
	July 2010	0	0	0:00	0	0	0	0:00	0.00	0.00
	June 2010	0	0	1:01	0	0	0	0:00	0.00	0.00
	May 2010	0.029861111	1	0:00	0	6.753472222	51	3:11	-1.29	(1.79)
MR-6E Mean Time to Restore Unbundled	April 2011	0.1	1	8:14	0	0	0	0:00	0.00	0.00

Loop Analog Parity	March 2011	0.6125	5	10:08	0.058333333	0.13125	1	3:09	0.00	0.00	
	February 2011	0.27638889	2	7:17	0.08125	0.083333333	1	2:00	0.00	0.00	
	January 2011	1.00694444	6	15:16	0.081944444	0.155555556	1	3:44	0.00	0.00	
	December 2010	0.60625	4	9:57	0.093055556	0.084722222	1	2:02	0.00	0.00	
	November 2010	0.12847222	1	9:01	0	0.029166667	1	0:42	0.00	0.00	
	October 2010	0.4875	5	7:50	0.031944444	0.100694444	1	2:25	0.00	0.00	
	September 2010	0.73819444	4	4:43	0.0875	0	0	0:00	0.00	0.00	
	August 2010	0	0	8:24	0	0	0	0:00	0.00	0.00	
	July 2010	0.18958333	1	8:18	0	0.326388889	3	2:37	3.86	(0.45)	
	June 2010	0.44236111	4	4:42	0.038194444	0.16875	1	4:03	0.00	0.00	
	May 2010	0.59583333	4	6:26	0.125694444	0.045833333	1	1:06	0.00	0.00	
	MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	April 2011	0.08333333	3	0:00	0.030555556	0	0	0:00	0.00	0.00
		March 2011	0.07569444	1	1:36	0	0.13125	1	3:09	0.00	0.00
		February 2011	0.49444444	2	9:23	0.035416667	0.083333333	1	2:00	0.00	0.00
		January 2011	0.96527778	5	5:03	0.090277778	0.155555556	1	3:44	0.00	0.00
		December 2010	0.27361111	2	0:00	0.0375	0.084722222	1	2:02	0.00	0.00
		November 2010	1.36319444	6	0:00	0.025694444	0.029166667	1	0:42	0.00	0.00
October 2010		0.27152778	2	7:56	0.101388889	0.100694444	1	2:25	0.00	0.00	
September 2010		0	0	3:29	0	0	0	0:00	0.00	0.00	
August 2010		0.22361111	3	0:58	0.036111111	0.292361111	2	3:30	-1.24	(1.75)	
July 2010		0.16458333	2	2:35	0.020138889	0.326388889	3	2:37	-1.60	(1.97)	
June 2010		0.40694444	3	2:25	0.027777778	0.16875	1	4:03	0.00	0.00	
May 2010		0.09444444	1	1:45	0	0.045833333	1	1:06	0.00	0.00	
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity		April 2011	1.37152778	11	0%	0.134722222	8.667361111	44	20%	-1.23	(1.75)
		March 2011	1.88125	13	0%	0.124305556	8.64375	55	16%	-0.33	(1.20)
		February 2011	1.75972222	10	0%	0.068055556	12.15069444	62	20%	-0.31	(1.19)
		January 2011	2.34861111	17	0%	0.100694444	12.57847222	88	14%	-0.14	(1.08)
		December 2010	1.85347222	14	0%	0.084722222	6.879861111	46	15%	-0.30	(1.18)
	November 2010	1.48402778	12	0%	0.101388889	8.01875	59	14%	-0.35	(1.21)	
	October 2010	2.2375	17	0%	0.091666667	6.585416667	49	13%	-0.10	(1.06)	
	September 2010	1.84861111	16	0%	0.1	5.99375	46	13%	-0.58	(1.35)	
	August 2010	1.87361111	15	0%	0.057638889	11.49236111	68	17%	-1.18	(1.72)	
	July 2010	1.85069444	14	0%	0.08125	7.070833333	53	13%	-0.04	(1.02)	
	June 2010	1.83819444	15	0%	0.072222222	5.372916667	40	13%	-0.45	(1.27)	
	May 2010	1.52361111	16	0%	0.044444444	6.753472222	51	13%	-1.65	(2.00)	
	MR-7A Repair Repeat Report Rate Business Parity	April 2011	0.15833333	1	0%	0	8.667361111	44	20%	-0.22	(1.13)
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
		February 2011	0.10416667	1	20%	0	12.15069444	62	20%	-0.47	(1.29)
		January 2011	0	0	0%	0	0	0	0%	0.00	0.00
		December 2010	0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	25%	0	0	0	0%	0.00	0.00	
October 2010		0	0	18%	0	0	0	0%	0.00	0.00	
September 2010		0.15416667	2	20%	0.01875	5.99375	46	13%	-0.83	(1.51)	
August 2010		0	0	33%	0	0	0	0%	0.00	0.00	
July 2010		0.04236111	1	0%	0	7.070833333	53	13%	-0.81	(1.50)	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7A Repair Repeat Report Rate Centrex Parity		April 2011	11.3958333	27	0%	0.261111111	0	1396	96%	-2.88	(2.75)
		March 2011	7.58819444	25	0%	0.170138889	0	2097	120%	-3.37	(3.05)
		February 2011	24.8041667	39	0%	0.8625	0	2381	129%	-3.32	(3.02)
		January 2011	13.6868056	33	0%	0.381944444	0	1983	127%	-3.88	(3.36)
		December 2010	7.50763889	20	0%	0.374305556	0	1658	95%	-2.94	(2.79)
	November 2010	6.20486111	19	0%	0.252083333	0	1905	99%	-2.97	(2.80)	

	October 2010	3.53194444	18	0%	0.086111111	0	1931	93%	-2.63	(2.60)
	September 2010	9.10486111	26	0%	0.216666667	0	1761	87%	-2.72	(2.65)
	August 2010	5.18680556	15	0%	0.235416667	0	2225	78%	-1.90	(2.15)
	July 2010	3.71736111	19	0%	0.218055556	0	1942	73%	-1.37	(1.83)
	June 2010	4.82986111	18	0%	0.127083333	0	1864	68%	-2.52	(2.53)
	May 2010	5.12777778	19	0%	0.177777778	0	1892	68%	-2.25	(2.37)
MR-7A Repair Repeat Report Rate Centrex 21 Parity	April 2011	0.06666667	1	0%	0	0	0	0%	0.00	0.00
	March 2011	0.39097222	1	0%	0	0.13125	1	13%	0.00	0.00
	February 2011	0.42083333	2	0%	0.115972222	0.083333333	1	8%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0.66180556	2	0%	0.197916667	0.029166667	1	3%	0.00	0.00
	October 2010	0.14513889	1	0%	0	0.100694444	1	10%	0.00	0.00
	September 2010	0.04027778	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0.10763889	1	0%	0	0.292361111	2	15%	-0.50	(1.30)
	July 2010	0.30208333	3	0%	0.090277778	0.326388889	3	11%	-0.55	(1.33)
	June 2010	0.14583333	2	0%	0.078472222	0.16875	1	17%	0.00	0.00
	May 2010	0.20069444	2	0%	0.025	0.045833333	1	5%	0.00	0.00
MR-7A Repair Repeat Report Rate Line Sharing Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	6	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	25%	0	2	3	67%	-1.22	(1.74)
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Line Splitting Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	5	0%	0.4	100	1032	10%	0.78	(0.85)
	February 2011	0	6	0%	0	106	1083	10%	-0.80	(1.49)
	January 2011	0	3	0%	0	101	963	10%	-0.59	(1.36)
	December 2010	2	8	20%	0.433	75	878	9%	1.66	(0.37)
	November 2010	2	11	0%	0.3857	70	957	7%	1.38	(0.48)
	October 2010	1	5	0%	0.4	87	857	10%	0.73	(0.87)
	September 2010	2	6	0%	0.4714	67	911	7%	2.43	(0.10)
	August 2010	0	3	0%	0	85	1005	8%	-0.53	(1.32)
	July 2010	0	4	0%	0	74	877	8%	-0.61	(1.37)
	June 2010	0	6	0%	0	68	944	7%	-0.68	(1.41)
	May 2010	0	1	20%	0	78	1020	8%	-0.29	(1.17)
MR-7A Repair Repeat Report Rate PBX Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	2	42	5%	-0.22	(1.13)
	July 2010	0	0	50%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00

MR-7A Repair Repeat Report Rate Residence Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	3	0%	0	1	10	10%	-0.51	(1.31)
	October 2010	0	1	0%	0	4	20	20%	-0.49	(1.30)
	September 2010	0	1	0%	0	2	24	8%	-0.30	(1.18)
	August 2010	0	3	0%	0	3	17	18%	-0.74	(1.45)
	July 2010	0	0	50%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	3	0%	0	981	9271	11%	-0.60	(1.36)
	January 2011	0	1	0%	0	855	8092	11%	-0.34	(1.21)
	December 2010	0	0	8%	0	0	0	0%	0.00	0.00
	November 2010	1	1	4%	0	590	6598	9%	3.19	(0.18)
	October 2010	0	0	10%	0	0	0	0%	0.00	0.00
	September 2010	0	4	11%	0	604	6325	10%	-0.65	(1.39)
	August 2010	1	4	10%	0.433	641	6753	9%	1.06	(0.73)
	July 2010	1	1	12%	0	606	6587	9%	3.14	(0.19)
	June 2010	0	1	6%	0	479	5897	8%	-0.30	(1.18)
	May 2010	0	2	7%	0	518	6477	8%	-0.42	(1.25)
MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0	766	7778	10%	-0.47	(1.28)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	5	0%	0.4	855	8092	11%	0.69	(0.89)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	50%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	604	6325	10%	-0.32	(1.20)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	5	0%	0.4	479	5897	8%	0.97	(0.76)
	May 2010	1	4	0%	0.433	518	6477	8%	1.25	(0.65)
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	2	0%	0.5	0	9	0%	0.00	(0.45)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate Business Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	2	0%	0	666	6746	10%	-0.47	(1.28)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	754	7129	11%	-0.34	(1.21)

	December 2010	0	2	0%	0	532	5557	10%	-0.46	(1.28)
	November 2010	0	2	0%	0	520	5641	9%	-0.45	(1.27)
	October 2010	0	1	0%	0	437	5026	9%	-0.31	(1.19)
	September 2010	0	1	0%	0	537	5414	10%	-0.33	(1.20)
	August 2010	1	2	0%	0.5	556	5748	10%	1.93	(0.45)
	July 2010	0	4	0%	0	532	5710	9%	-0.64	(1.39)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	440	5457	8%	-0.30	(1.18)
MR-7B Repair Repeat Report Rate Centrex 21 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	2	25	0%	0.2713	855	8092	11%	-0.42	(1.25)
	December 2010	1	23	0%	0.2039	607	6435	9%	-0.83	(1.51)
	November 2010	3	29	0%	0.3045	590	6598	9%	0.26	(0.98)
	October 2010	2	18	0%	0.3143	524	5883	9%	0.33	(0.98)
	September 2010	3	30	0%	0.3	604	6325	10%	0.08	(1.09)
	August 2010	2	17	0%	0.3222	641	6753	9%	0.32	(0.98)
	July 2010	1	18	0%	0.2291	606	6587	9%	-0.53	(1.32)
	June 2010	1	14	0%	0.2575	479	5897	8%	-0.13	(1.08)
	May 2010	3	23	0%	0.3368	518	6477	8%	0.89	(0.64)
MR-7B Repair Repeat Report Rate PBX Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	1	16	6%	-0.25	(1.15)
	December 2010	1	2	0%	0.5	4	13	31%	0.55	(1.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate Residence Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	1	33	3%	-0.17	(1.11)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	2	0%	0	4	30	13%	-0.54	(1.33)
	October 2010	0	1	0%	0	3	32	9%	-0.32	(1.19)
	September 2010	0	1	0%	0	2	34	6%	-0.25	(1.15)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	3	0%	0	2	27	7%	-0.46	(1.28)
	June 2010	0	1	0%	0	1	24	4%	-0.20	(1.12)
	May 2010	0	1	0%	0	4	34	12%	-0.36	(1.22)
MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	26	255	10%	-0.34	(1.20)
	February 2011	0	3	0%	0	19	290	7%	-0.46	(1.28)
	January 2011	0	2	0%	0	21	238	9%	-0.44	(1.27)
	December 2010	0	1	0%	0	20	232	9%	-0.31	(1.19)
	November 2010	0	1	25%	0	23	230	10%	-0.33	(1.20)
	October 2010	0	1	20%	0	20	233	9%	-0.31	(1.19)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	2	11%	0	23	272	8%	-0.43	(1.26)

	July 2010	0	3	0%	0	13	221	6%	-0.43	(1.26)
	June 2010	0	1	0%	0	16	231	7%	-0.27	(1.17)
	May 2010	0	6	0%	0	27	256	11%	-0.83	(1.51)
MR-7B Repair Repeat Report Rate UNE P (Centrex) Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	1	4	25%	-0.52	(1.31)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Basic Rate ISDN Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	2	0%	0	0	3	0%	0.00	0.00
	October 2010	0	1	0%	0	0	4	0%	0.00	0.00
	September 2010	0	1	0%	0	1	5	20%	-0.46	(1.28)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	197	1835	11%	-0.35	(1.21)
	July 2010	0	1	0%	0	183	1691	11%	-0.35	(1.21)
	June 2010	0	2	100%	0	180	1633	11%	-0.50	(1.30)
	May 2010	0	2	0%	0	141	1637	9%	-0.43	(1.26)
MR-7C Repair Repeat Report Rate Centrex Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	4	0%	0	212	1992	11%	-0.69	(1.42)
	December 2010	1	4	0%	0.433	172	1676	10%	0.97	(0.77)
	November 2010	1	5	0%	0.4	203	1886	11%	0.67	(0.90)
	October 2010	0	3	0%	0	183	1910	10%	-0.56	(1.34)
	September 2010	1	9	0%	0.3143	190	1744	11%	0.02	(1.23)
	August 2010	0	5	0%	0	220	2107	10%	-0.76	(1.46)
	July 2010	0	3	0%	0	196	1912	10%	-0.58	(1.36)
	June 2010	0	4	0%	0	196	1864	11%	-0.68	(1.42)
	May 2010	0	5	0%	0	168	1893	9%	-0.70	(1.42)
MR-7C Repair Repeat Report Rate Centrex 21 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00

	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	4	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
Sharing Parity	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	100%	0	1	8	13%	-0.36	(1.22)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	50%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Splitting Parity	March 2011	0	2	0%	0	15	164	9%	-0.45	(1.27)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	0%	0	19	152	13%	2.64	(0.32)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	13	153	9%	-0.30	(1.18)
	August 2010	0	1	0%	0	23	208	11%	-0.35	(1.21)
	July 2010	1	1	0%	0	9	122	7%	3.53	(0.15)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	3	0%	0	20	201	10%	-0.57	(1.35)
MR-7C Repair Repeat Report Rate PBX	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Parity	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	2	7	29%	-0.59	(1.36)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	50%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	1	4	25%	-0.52	(1.31)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00

	September 2010	0	1	0%	0	1	3	33%	-0.61	(1.37)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	1	1	33%	0	136	911	15%	2.39	(0.37)
	October 2010	0	0	25%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	29%	0	0	0	0%	0.00	0.00
	July 2010	1	2	13%	0.5	155	976	16%	1.32	(0.67)
	June 2010	0	1	0%	0	114	977	12%	-0.36	(1.22)
	May 2010	0	0	11%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE P (Centrex 21) Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	114	977	12%	-0.36	(1.22)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	2	0%	0.5	0	5	0%	0.00	(0.66)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	117	785	15%	-0.42	(1.25)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	0%	0	117	759	15%	-0.43	(1.26)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	140	825	17%	-0.45	(1.27)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00

MR-7D Repair Repeat Report Rate DS1 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	4	0%	0	129	938	14%	-0.80	(1.48)
	December 2010	3	9	50%	0.4714	117	935	13%	1.88	(0.20)
	November 2010	1	4	50%	0.433	136	911	15%	0.56	(0.97)
	October 2010	0	8	0%	0	127	955	13%	-1.10	(1.67)
	September 2010	2	7	0%	0.4518	153	978	16%	0.94	(0.69)
	August 2010	1	8	0%	0.3307	174	1148	15%	-0.21	(1.13)
	July 2010	0	7	0%	0	155	976	16%	-1.15	(1.70)
	June 2010	1	9	0%	0.3143	114	977	12%	-0.05	(1.03)
	May 2010	1	5	50%	0.4	136	1039	13%	0.46	(1.01)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
January 2011	0	1	0%	0	0	3	0%	0.00	0.00	
December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
May 2010	0	1	0%	0	0	3	0%	0.00	0.00	
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
March 2011	0	0	17%	0	0	0	0%	0.00	0.00	
February 2011	0	0	30%	0	0	0	0%	0.00	0.00	
January 2011	0	0	15%	0	0	0	0%	0.00	0.00	
December 2010	0	0	7%	0	0	0	0%	0.00	0.00	
November 2010	0	1	20%	0	0	0	0%	0.00	0.00	
October 2010	0	0	15%	0	0	0	0%	0.00	0.00	
September 2010	0	0	10%	0	0	0	0%	0.00	0.00	
August 2010	0	0	12%	0	0	0	0%	0.00	0.00	
July 2010	0	0	8%	0	0	0	0%	0.00	0.00	
June 2010	0	0	25%	0	0	0	0%	0.00	0.00	
May 2010	0	0	18%	0	0	0	0%	0.00	0.00	
April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
December 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	2	0%	0	7	76	9%	-0.44	(1.27)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Trunk Parity	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	50%	0	13	71	18%	-0.47	(1.29)
	January 2011	1	2	0%	0.5	12	83	14%	1.41	(0.65)
	December 2010	1	2	25%	0.5	9	56	16%	1.28	(0.71)
	November 2010	0	1	0%	0	15	88	17%	-0.45	(1.27)
	October 2010	0	1	0%	0	10	69	14%	-0.41	(1.25)
	September 2010	0	1	0%	0	7	47	15%	-0.41	(1.25)
	August 2010	0	2	0%	0	2	50	4%	-0.28	(1.17)
	July 2010	0	1	0%	0	5	65	8%	-0.29	(1.17)
	June 2010	1	2	0%	0.5	6	61	10%	1.88	(0.51)
	May 2010	0	1	0%	0	4	60	7%	-0.27	(1.16)
MR-7D Repair Repeat Report Rate UDIT	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Above DS1 Level Parity	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	1	7	14%	-0.38	(1.23)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	1	4	25%	-0.52	(1.31)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	2	0%	0	0	2	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	March 2011	0	0	3%	0	0	0	0%	0.00	0.00
	February 2011	0	0	5%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	2%	0	0	0	0%	0.00	0.00
	November 2010	0	0	9%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	8%	0	0	0	0%	0.00	0.00
	August 2010	0	0	3%	0	0	0	0%	0.00	0.00
	July 2010	0	0	9%	0	0	0	0%	0.00	0.00
	June 2010	0	0	5%	0	0	0	0%	0.00	0.00
	May 2010	0	0	3%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	March 2011	14	47	0%	0.4573	10	72	14%	2.45	0.13
	February 2011	8	52	0%	0.3608	13	71	18%	-0.41	(1.25)
	January 2011	3	44	0%	0.2521	12	83	14%	-1.16	(1.71)
	December 2010	9	44	0%	0.4034	9	56	16%	0.59	(0.81)
	November 2010	7	48	0%	0.3529	15	88	17%	-0.36	(1.22)
	October 2010	4	42	0%	0.2935	10	69	14%	-0.72	(1.44)
	September 2010	4	34	0%	0.3222	7	47	15%	-0.39	(1.24)
	August 2010	4	48	0%	0.2764	2	50	4%	1.09	(0.71)
	July 2010	8	32	0%	0.433	5	65	8%	3.01	0.21

	June 2010	6	34	0%	0.3812	6	61	10%	1.23	(0.52)
	May 2010	5	39	0%	0.3343	4	60	7%	1.20	(0.58)
MR-7D Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	4%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	4%	0	0	0	0%	0.00	0.00
	October 2010	0	0	6%	0	0	0	0%	0.00	0.00
	September 2010	0	1	4%	0	0	0	0%	0.00	0.00
	August 2010	0	0	6%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	March 2011	1	2	9%	0.5	0	1	0%	0.00	(1.26)
	February 2011	0	1	8%	0	0	0	0%	0.00	0.00
	January 2011	1	4	17%	0.433	0	1	0%	0.00	(1.51)
	December 2010	0	1	8%	0	0	0	0%	0.00	0.00
	November 2010	0	0	9%	0	0	0	0%	0.00	0.00
	October 2010	0	4	18%	0	0	1	0%	0.00	0.00
	September 2010	0	1	13%	0	0	0	0%	0.00	0.00
	August 2010	0	4	15%	0	0	2	0%	0.00	0.00
	July 2010	0	1	7%	0	0	3	0%	0.00	0.00
	June 2010	0	1	10%	0	0	3	0%	0.00	0.00
	May 2010	0	3	13%	0	0	1	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Parity	March 2011	0	4	0%	0	0	1	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	1	0%	0	0	2	0%	0.00	0.00
	November 2010	0	1	0%	0	0	1	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	0	2	0%	0.00	0.00
	June 2010	0	1	33%	0	0	1	0%	0.00	0.00
	May 2010	2	2	0%	0	0	5	0%	0.00	0.01
MR-7D Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	March 2011	2	44	8%	0.2083	1	9	11%	-0.57	(1.35)
	February 2011	0	46	3%	0	0	5	0%	0.00	0.00
	January 2011	1	51	9%	0.1386	0	9	0%	0.00	(1.63)
	December 2010	4	43	6%	0.2905	0	10	0%	0.00	(0.88)
	November 2010	0	37	3%	0	1	14	7%	-0.88	(1.54)
	October 2010	3	38	7%	0.2697	1	13	8%	0.02	(1.38)
	September 2010	1	36	5%	0.1643	0	9	0%	0.00	(1.51)
	August 2010	4	46	5%	0.2818	0	6	0%	0.00	(1.16)
	July 2010	2	42	4%	0.213	2	10	20%	-1.08	(1.66)
	June 2010	2	60	4%	0.1795	0	11	0%	0.00	(1.34)
	May 2010	3	51	7%	0.2353	0	4	0%	0.00	(1.50)
MR-7D Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	March 2011	0	1	0%	0	10	72	14%	-0.40	(1.24)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	1	0%	0	7	47	15%	-0.41	(1.25)	
	August 2010	0	0	50%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7E Repair Repeat Report Rate DS0 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	19	0%	0	1	9	11%	-0.87	(1.53)	
	February 2011	1	23	0%	0.2039	0	5	0%	0.00	(1.56)	
	January 2011	0	11	0%	0	0	9	0%	0.00	0.00	
	December 2010	1	26	0%	0.1923	0	10	0%	0.00	(1.36)	
	November 2010	1	18	0%	0.2291	1	14	7%	-0.17	(1.11)	
	October 2010	1	26	0%	0.1923	1	13	8%	-0.42	(1.26)	
	September 2010	1	18	0%	0.2291	0	9	0%	0.00	(1.26)	
	August 2010	0	12	0%	0	0	6	0%	0.00	0.00	
	July 2010	0	19	0%	0	2	10	20%	-1.28	(1.78)	
	June 2010	0	16	0%	0	0	11	0%	0.00	0.00	
	May 2010	0	14	0%	0	0	4	0%	0.00	0.00	
	MR-7E Repair Repeat Report Rate DS1 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	6	79	0%	0.2649	10	72	14%	-1.12	(1.68)
February 2011		15	87	0%	0.3777	13	71	18%	-0.17	(1.11)	
January 2011		6	75	0%	0.2713	12	83	14%	-1.15	(1.70)	
December 2010		8	88	0%	0.2875	9	56	16%	-1.11	(1.68)	
November 2010		17	93	0%	0.3865	15	88	17%	0.22	(0.99)	
October 2010		9	72	0%	0.3307	10	69	14%	-0.34	(1.20)	
September 2010		11	74	0%	0.3557	7	47	15%	0.00	(1.00)	
August 2010		5	73	0%	0.2526	2	50	4%	0.79	(0.85)	
July 2010		7	72	0%	0.2963	5	65	8%	0.45	(0.93)	
June 2010		8	63	0%	0.333	6	61	10%	0.54	(0.87)	
May 2010		8	70	50%	0.3182	4	60	7%	1.09	(0.62)	
MR-7E Repair Repeat Report Rate E911 Parity		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	1	0%	0	10	72	14%	-0.40	(1.24)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	1	0%	0	12	83	14%	-0.41	(1.25)	
	December 2010	0	2	0%	0	9	56	16%	-0.61	(1.37)	
	November 2010	0	2	0%	0	15	88	17%	-0.63	(1.39)	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	1	0%	0	7	47	15%	-0.41	(1.25)	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	1	3	0%	0.4714	5	65	8%	1.63	(0.58)	
	June 2010	0	1	0%	0	6	61	10%	-0.33	(1.20)	
	May 2010	1	2	0%	0.5	4	60	7%	2.42	(0.39)	
	MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	5	170	45%	0.169	860	8523	10%	-3.06	(2.86)
February 2011		20	227	8%	0.2834	1084	10086	11%	-0.93	(1.57)	
January 2011		8	132	18%	0.2386	959	8882	11%	-1.74	(2.06)	
December 2010		5	151	14%	0.1789	699	7210	10%	-2.62	(2.60)	
November 2010		11	154	29%	0.2575	708	7374	10%	-1.02	(1.62)	
October 2010		8	149	24%	0.2254	633	6696	9%	-1.69	(2.02)	
September 2010	7	145	20%	0.2143	732	7159	10%	-2.12	(2.29)		

	August 2010	7	168	25%	0.1998	785	7638	10%	-2.58	(2.57)
	July 2010	5	137	14%	0.1875	734	7404	10%	-2.43	(2.48)
	June 2010	12	162	11%	0.2619	575	6725	9%	-0.51	(1.31)
	May 2010	9	172	0%	0.2227	636	7356	9%	-1.57	(1.96)
MR-7E Repair Repeat Report Rate ISDN Primary Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	3	0%	0	1	9	11%	-0.53	(1.32)
	February 2011	0	5	0%	0	0	5	0%	0.00	0.00
	January 2011	0	2	0%	0	0	9	0%	0.00	0.00
	December 2010	0	1	0%	0	0	10	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	5	0%	0	1	13	8%	-0.55	(1.33)
	September 2010	1	2	0%	0.5	0	9	0%	0.00	(0.45)
	August 2010	0	1	0%	0	0	6	0%	0.00	0.00
	July 2010	0	1	0%	0	2	10	20%	-0.48	(1.29)
	June 2010	0	4	0%	0	0	11	0%	0.00	0.00
	May 2010	0	3	0%	0	0	4	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	7	39	18%	-0.46	(1.28)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	11	71	15%	-0.43	(1.26)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	1	0%	0	14	111	13%	-0.38	(1.23)
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	10	80	13%	-0.38	(1.23)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	2	0%	0.5	6	56	11%	1.77	(0.55)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	1	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	1	25%	0	0	2	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	0	2	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	3	0%	0	0	2	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00

Unbundled Loop - ADSL Qualified Parity	March 2011	1	13	0%	0.2665	8	73	11%	-0.35	(1.21)	
	February 2011	2	11	0%	0.3857	4	78	5%	1.84	(0.39)	
	January 2011	3	21	0%	0.3499	14	111	13%	0.21	(1.05)	
	December 2010	6	21	0%	0.4518	9	58	16%	1.42	(0.40)	
	November 2010	6	25	0%	0.4271	11	68	16%	0.91	(0.65)	
	October 2010	2	10	0%	0.4	2	61	3%	2.75	(0.19)	
	September 2010	2	8	0%	0.433	5	50	10%	1.31	(0.58)	
	August 2010	3	21	0%	0.3499	10	80	13%	0.22	(1.06)	
	July 2010	1	9	0%	0.3143	9	64	14%	-0.24	(1.14)	
	June 2010	0	8	0%	0	6	56	11%	-0.92	(1.56)	
	May 2010	1	16	0%	0.2421	9	61	15%	-0.85	(1.52)	
	MR-7E Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	Unbundled Loop - DS1 Capable Parity	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
		February 2011	0	0	15%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	12%	0	0	0	0%	0.00	0.00	
November 2010		0	1	29%	0	0	0	0%	0.00	0.00	
October 2010		0	1	0%	0	0	1	0%	0.00	0.00	
September 2010		0	0	35%	0	0	0	0%	0.00	0.00	
August 2010		0	0	6%	0	0	0	0%	0.00	0.00	
July 2010		0	1	20%	0	0	1	0%	0.00	0.00	
June 2010		0	1	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	13%	0	0	0	0%	0.00	0.00	
MR-7E Repair Repeat Report Rate		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
		February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	1	50%	0	0	1	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	MR-7E Repair Repeat Report Rate	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	Unbundled Loop Analog Parity	March 2011	0	0	7%	0	0	0	0%	0.00	0.00
		February 2011	0	0	8%	0	0	0	0%	0.00	0.00
January 2011		0	0	8%	0	0	0	0%	0.00	0.00	
December 2010		0	0	9%	0	0	0	0%	0.00	0.00	
November 2010		0	0	10%	0	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	11%	0	0	0	0%	0.00	0.00	
May 2010		0	1	11%	0	9	61	15%	-0.41	(1.25)	
MR-7E Repair Repeat Report Rate		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity		March 2011	0	5	0%	0	0	1	0%	0.00	0.00
		February 2011	0	2	0%	0	0	1	0%	0.00	0.00
	January 2011	0	6	50%	0	0	1	0%	0.00	0.00	
	December 2010	1	4	0%	0.433	0	1	0%	0.00	(1.51)	
	November 2010	0	1	0%	0	1	2	50%	-0.82	(1.50)	

	October 2010	0	5	0%	0	0	1	0%	0.00	0.00
	September 2010	0	4	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	1	3	33%	-0.61	(1.37)
	June 2010	0	3	0%	0	0	1	0%	0.00	0.00
	May 2010	0	4	100%	0	1	1	100%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	1	0%	0	0	1	0%	0.00	0.00
	February 2011	0	2	0%	0	0	1	0%	0.00	0.00
	January 2011	0	5	0%	0	0	1	0%	0.00	0.00
	December 2010	0	2	0%	0	0	1	0%	0.00	0.00
	November 2010	0	7	1%	0	1	2	50%	-1.25	(1.76)
	October 2010	0	2	0%	0	0	1	0%	0.00	0.00
	September 2010	0	0	1%	0	0	0	0%	0.00	0.00
	August 2010	0	3	0%	0	0	3	0%	0.00	0.00
	July 2010	0	2	0%	0	1	3	33%	-0.77	(1.47)
	June 2010	0	4	1%	0	0	1	0%	0.00	0.00
	May 2010	0	1	0%	0	1	1	100%	0.00	0.00
MR-8 Trouble Rate Business Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	2	13	0%	0.3608	8	73	11%	0.47	(0.95)
	February 2011	0	10	0%	0	4	78	5%	-0.69	(1.42)
	January 2011	2	17	0%	0.3222	14	111	13%	-0.10	(1.06)
	December 2010	4	14	0%	0.4518	9	58	16%	1.21	(0.53)
	November 2010	0	12	0%	0	11	68	16%	-1.40	(1.85)
	October 2010	6	17	1%	0.4779	2	61	3%	6.56	0.88
	September 2010	1	17	0%	0.2353	5	50	10%	-0.49	(1.30)
	August 2010	3	15	0%	0.4	10	80	13%	0.81	(0.74)
	July 2010	0	14	0%	0	9	64	14%	-1.37	(1.83)
	June 2010	2	15	0%	0.3399	6	56	11%	0.29	(1.06)
	May 2010	1	16	0%	0.2421	9	61	15%	-0.85	(1.52)
MR-8 Trouble Rate Centrex Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	4	78	5%	-0.23	(1.14)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	2	0%	0.5	5	50	10%	1.85	(0.53)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	9	64	14%	-0.40	(1.24)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Centrex 21 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	2	25	0%	0.2713	235	2241	10%	-0.40	(1.25)
	February 2011	3	40	0%	0.2634	271	2544	11%	-0.64	(1.39)
	January 2011	3	33	0%	0.2875	237	2140	11%	-0.36	(1.22)
	December 2010	2	20	0%	0.3	197	1836	11%	-0.10	(1.06)
	November 2010	0	19	0%	0	221	2021	11%	-1.52	(1.92)
	October 2010	0	18	0%	0	201	2052	10%	-1.39	(1.85)
	September 2010	0	26	0%	0	215	1888	11%	-1.82	(2.10)
	August 2010	0	15	0%	0	250	2370	11%	-1.33	(1.81)
	July 2010	2	19	0%	0.3069	223	2071	11%	-0.03	(1.02)
	June 2010	2	18	0%	0.3143	214	2013	11%	0.07	(1.13)

MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	May 2010	3	19	0%	0.3646	186	2053	9%	1.02	(0.58)	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	1	0%	0	0	1	0%	0.00	0.00	
	February 2011	1	2	0%	0.5	0	1	0%	0.00	(1.26)	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	2	0%	0	1	2	50%	-1.00	(1.61)	
	October 2010	1	1	1%	0	0	1	0%	0.00	(1.00)	
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	1	0%	0	0	3	0%	0.00	0.00	
	July 2010	0	3	0%	0	1	3	33%	-0.87	(1.53)	
	June 2010	2	2	0%	0	0	1	0%	0.00	(0.74)	
	May 2010	1	2	0%	0.5	1	1	100%	0.00	0.00	
	MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	April 2011	0	111	0%	0	6	3441	0%	-0.43	(1.26)
March 2011		0	110	0%	0	10	3456	0%	-0.56	(1.34)	
February 2011		0	111	0%	0	6	3511	0%	-0.43	(1.26)	
January 2011		0	111	0%	0	10	3541	0%	-0.55	(1.34)	
December 2010		1	105	0%	0.0971	11	3598	0%	1.18	(0.67)	
November 2010		0	104	0%	0	16	3639	0%	-0.67	(1.41)	
October 2010		1	105	0%	0.0971	14	3671	0%	0.94	(0.76)	
September 2010		0	110	0%	0	9	3711	0%	-0.51	(1.31)	
August 2010		0	122	0%	0	9	3757	0%	-0.53	(1.32)	
July 2010		1	122	0%	0.0902	13	3821	0%	0.90	(0.78)	
June 2010		0	126	0%	0	12	3913	0%	-0.61	(1.37)	
May 2010		0	129	0%	0	5	3950	0%	-0.40	(1.24)	
MR-8 Trouble Rate DS0 Parity		April 2011	4	2078	0%	0.0438	1086	259877	0%	-1.59	(1.96)
		March 2011	8	2065	0%	0.0621	1451	262152	1%	-1.01	(1.62)
	February 2011	9	2056	0%	0.066	1524	264707	1%	-0.82	(1.50)	
	January 2011	5	2067	0%	0.0491	1354	267188	1%	-1.69	(2.03)	
	December 2010	9	2079	0%	0.0657	1284	272707	0%	-0.25	(1.15)	
	November 2010	13	2079	0%	0.0788	1339	274744	0%	0.90	(0.45)	
	October 2010	6	2108	0%	0.0533	1236	277305	0%	-1.11	(1.67)	
	September 2010	7	2118	0%	0.0574	1311	280915	0%	-0.92	(1.56)	
	August 2010	6	2140	0%	0.0529	1485	283330	1%	-1.56	(1.95)	
	July 2010	8	2208	0%	0.0601	1220	285060	0%	-0.47	(1.29)	
	June 2010	7	2195	1%	0.0564	1328	287527	0%	-0.98	(1.60)	
	May 2010	10	2216	0%	0.067	1477	289830	1%	-0.38	(1.23)	
	MR-8 Trouble Rate DS1 Parity	April 2011	0	238	0%	0	37	36520	0%	-0.49	(1.30)
		March 2011	0	238	0%	0	41	36687	0%	-0.51	(1.31)
February 2011		0	238	0%	0	54	36985	0%	-0.59	(1.36)	
January 2011		1	241	3%	0.0643	45	37789	0%	1.33	(0.60)	
December 2010		0	245	9%	0	38	38440	0%	-0.49	(1.30)	
November 2010		0	245	5%	0	40	39946	0%	-0.49	(1.30)	
October 2010		0	245	3%	0	42	40374	0%	-0.50	(1.31)	
September 2010		0	246	3%	0	49	40439	0%	-0.54	(1.33)	
August 2010		1	248	3%	0.0634	54	40505	0%	1.16	(0.66)	
July 2010		0	249	7%	0	46	40845	0%	-0.53	(1.32)	
June 2010		0	251	3%	0	36	41034	0%	-0.47	(1.28)	
May 2010		0	253	3%	0	45	41321	0%	-0.52	(1.32)	
MR-8 Trouble Rate DS3 Parity		April 2011	1	588	0%	0.0412	13	6564	0%	-0.15	(1.09)
		March 2011	1	587	0%	0.0412	20	6723	0%	-0.54	(1.33)
	February 2011	0	592	0%	0	25	6884	0%	-1.41	(1.86)	
	January 2011	0	601	0%	0	20	7304	0%	-1.23	(1.75)	

	December 2010	1	613	0%	0.0404	18	7638	0%	-0.36	(1.22)
	November 2010	3	611	0%	0.0699	14	7863	0%	1.77	0.07
	October 2010	1	616	0%	0.0403	26	7978	0%	-0.69	(1.42)
	September 2010	2	626	0%	0.0564	29	8149	0%	-0.15	(1.09)
	August 2010	3	665	0%	0.067	22	8292	0%	0.90	(0.46)
	July 2010	0	731	0%	0	28	8416	0%	-1.50	(1.91)
	June 2010	0	747	0%	0	29	8616	0%	-1.52	(1.93)
	May 2010	0	723	0%	0	34	8893	0%	-1.60	(1.97)
MR-8 Trouble Rate E911 Parity	April 2011	0	90	0%	0	0	0	0%	0.00	0.00
	March 2011	0	89	0%	0	0	0	0%	0.00	0.00
	February 2011	0	87	0%	0	0	0	0%	0.00	0.00
	January 2011	0	82	0%	0	0	0	0%	0.00	0.00
	December 2010	0	77	0%	0	0	0	0%	0.00	0.00
	November 2010	1	77	0%	0.1132	0	0	0%	0.00	0.00
	October 2010	0	77	0%	0	0	0	0%	0.00	0.00
	September 2010	0	77	0%	0	0	0	0%	0.00	0.00
	August 2010	0	77	0%	0	0	0	0%	0.00	0.00
	July 2010	0	83	0%	0	0	0	0%	0.00	0.00
	June 2010	0	86	0%	0	0	0	0%	0.00	0.00
	May 2010	0	86	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	April 2011	0	25	0%	0	0	0	0%	0.00	0.00
	March 2011	0	25	2%	0	0	0	0%	0.00	0.00
	February 2011	0	25	0%	0	0	0	0%	0.00	0.00
	January 2011	0	27	0%	0	0	0	0%	0.00	0.00
	December 2010	0	27	0%	0	0	0	0%	0.00	0.00
	November 2010	0	27	0%	0	0	0	0%	0.00	0.00
	October 2010	0	29	0%	0	0	0	0%	0.00	0.00
	September 2010	0	29	2%	0	0	0	0%	0.00	0.00
	August 2010	0	29	0%	0	0	0	0%	0.00	0.00
	July 2010	0	29	0%	0	0	0	0%	0.00	0.00
	June 2010	0	29	0%	0	0	0	0%	0.00	0.00
	May 2010	0	29	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	April 2011	0	538	2%	0	138	28286	0%	-1.61	(1.98)
	March 2011	1	540	2%	0.043	107	28743	0%	-0.71	(1.43)
	February 2011	0	540	2%	0	158	29030	1%	-1.70	(2.04)
	January 2011	0	541	2%	0	163	29314	1%	-1.72	(2.05)
	December 2010	0	537	2%	0	122	29639	0%	-1.48	(1.90)
	November 2010	0	538	2%	0	121	29763	0%	-1.47	(1.89)
	October 2010	0	538	2%	0	111	30129	0%	-1.40	(1.85)
	September 2010	0	538	2%	0	116	30921	0%	-1.41	(1.86)
	August 2010	0	540	1%	0	157	32674	0%	-1.60	(1.97)
	July 2010	3	542	2%	0.0742	147	33152	0%	0.38	(0.77)
	June 2010	0	553	1%	0	115	34222	0%	-1.35	(1.82)
	May 2010	0	559	1%	0	114	34401	0%	-1.35	(1.82)
MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	April 2011	0	33	2%	0	117	8938	1%	-0.66	(1.40)
	March 2011	0	34	0%	0	145	9070	2%	-0.74	(1.45)
	February 2011	1	33	0%	0.1714	149	9183	2%	0.64	(0.88)
	January 2011	3	32	2%	0.2915	194	9298	2%	2.88	0.15
	December 2010	2	38	0%	0.2233	114	9498	1%	2.30	(0.14)
	November 2010	1	34	0%	0.169	156	9582	2%	0.60	(0.89)
	October 2010	1	37	2%	0.1622	130	9637	1%	0.71	(0.84)
	September 2010	1	39	0%	0.1581	96	9703	1%	0.99	(0.72)
	August 2010	3	41	2%	0.2604	130	9756	1%	3.33	0.28

	July 2010	1	37	0%	0.1622	129	9799	1%	0.74	(0.83)
	June 2010	3	113	0%	0.1608	117	9941	1%	1.45	(0.38)
	May 2010	0	37	0%	0	121	10074	1%	-0.67	(1.41)
MR-8 Trouble Rate Frame Relay Parity	April 2011	0	3	0%	0	6	1667	0%	-0.10	(1.06)
	March 2011	0	3	0%	0	5	1695	0%	-0.09	(1.06)
	February 2011	0	3	0%	0	4	1692	0%	-0.08	(1.05)
	January 2011	0	3	0%	0	1	1696	0%	-0.04	(1.03)
	December 2010	0	3	0%	0	4	1704	0%	-0.08	(1.05)
	November 2010	0	3	0%	0	2	1698	0%	-0.06	(1.04)
	October 2010	0	3	0%	0	3	1704	0%	-0.07	(1.04)
	September 2010	0	3	0%	0	3	1715	0%	-0.07	(1.04)
	August 2010	0	3	0%	0	1	1720	0%	-0.04	(1.03)
	July 2010	0	4	0%	0	2	1740	0%	-0.07	(1.04)
	June 2010	0	4	0%	0	2	1753	0%	-0.07	(1.04)
	May 2010	0	4	0%	0	5	1762	0%	-0.11	(1.06)
MR-8 Trouble Rate ISDN Primary Parity	April 2011	2	1216	0%	0.0405	6	3817	0%	0.06	(0.97)
	March 2011	1	1216	2%	0.0287	3	3985	0%	0.08	(0.95)
	February 2011	0	1216	0%	0	8	4015	0%	-1.37	(1.83)
	January 2011	0	1214	0%	0	8	4014	0%	-1.36	(1.83)
	December 2010	1	1216	0%	0.0287	11	4126	0%	-1.10	(1.67)
	November 2010	1	1213	0%	0.0287	5	3819	0%	-0.41	(1.25)
	October 2010	0	1213	0%	0	7	3848	0%	-1.30	(1.79)
	September 2010	2	1207	0%	0.0407	6	3725	0%	0.03	(0.98)
	August 2010	1	1207	0%	0.0288	5	3623	0%	-0.45	(1.27)
	July 2010	0	1208	0%	0	7	3656	0%	-1.32	(1.80)
	June 2010	5	1201	0%	0.0644	4	3239	0%	2.47	0.50
	May 2010	0	1197	0%	0	8	3216	0%	-1.47	(1.90)
MR-8 Trouble Rate Line Sharing Parity	April 2011	1	50	0%	0.14	0	0	0%	0.00	0.00
	March 2011	0	50	0%	0	0	0	0%	0.00	0.00
	February 2011	0	50	0%	0	0	0	0%	0.00	0.00
	January 2011	0	49	0%	0	0	0	0%	0.00	0.00
	December 2010	0	49	0%	0	0	0	0%	0.00	0.00
	November 2010	0	49	0%	0	0	0	0%	0.00	0.00
	October 2010	1	49	0%	0.1414	0	0	0%	0.00	0.00
	September 2010	0	51	0%	0	0	0	0%	0.00	0.00
	August 2010	0	56	0%	0	0	0	0%	0.00	0.00
	July 2010	0	61	0%	0	0	0	0%	0.00	0.00
	June 2010	0	57	0%	0	0	0	0%	0.00	0.00
	May 2010	0	61	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Line Splitting Parity	April 2011	57	3369	2%	0.129	117	8939	1%	1.67	0.01
	March 2011	60	3349	0%	0.1326	145	9071	2%	0.76	(0.54)
	February 2011	63	3303	2%	0.1368	149	9184	2%	1.11	(0.32)
	January 2011	66	3286	0%	0.1403	194	9299	2%	-0.27	(1.16)
	December 2010	65	3266	4%	0.1397	114	9499	1%	3.58	1.17
	November 2010	73	3227	0%	0.1487	156	9583	2%	2.46	0.50
	October 2010	52	3194	0%	0.1266	130	9638	1%	1.19	(0.28)
	September 2010	42	3166	0%	0.1144	96	9704	1%	1.67	0.01
	August 2010	69	3148	1%	0.1464	130	9757	1%	3.66	1.22
	July 2010	41	3072	0%	0.1148	129	9800	1%	0.08	(0.95)
	June 2010	43	2997	0%	0.1189	117	9942	1%	1.15	(0.30)
	May 2010	56	3066	3%	0.1339	121	10075	1%	2.78	0.69
MR-8 Trouble Rate LIS Trunk Parity	April 2011	0	42	0%	0	0	0	0%	0.00	0.00
	March 2011	0	43	0%	0	0	0	0%	0.00	0.00

	February 2011	1	43	0%	0.1507	0	0	0%	0.00	0.00
	January 2011	0	42	0%	0	0	0	0%	0.00	0.00
	December 2010	0	42	0%	0	0	0	0%	0.00	0.00
	November 2010	1	42	0%	0.1525	0	0	0%	0.00	0.00
	October 2010	0	43	0%	0	0	0	0%	0.00	0.00
	September 2010	1	43	0%	0.1507	0	0	0%	0.00	0.00
	August 2010	0	42	0%	0	0	0	0%	0.00	0.00
	July 2010	0	39	0%	0	0	0	0%	0.00	0.00
	June 2010	0	36	0%	0	0	0	0%	0.00	0.00
	May 2010	0	32	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate PBX Parity	April 2011	0	4	0%	0	5	1155	0%	-0.13	(1.08)
	March 2011	0	4	0%	0	7	1190	1%	-0.15	(1.09)
	February 2011	0	4	0%	0	18	1205	1%	-0.25	(1.15)
	January 2011	0	4	0%	0	12	1236	1%	-0.20	(1.12)
	December 2010	0	4	0%	0	5	1264	0%	-0.13	(1.08)
	November 2010	0	4	0%	0	7	1292	1%	-0.15	(1.09)
	October 2010	0	4	0%	0	9	1334	1%	-0.16	(1.10)
	September 2010	0	4	0%	0	6	1351	0%	-0.13	(1.08)
	August 2010	0	4	0%	0	7	1363	1%	-0.14	(1.09)
	July 2010	0	4	0%	0	12	1414	1%	-0.18	(1.11)
	June 2010	0	5	0%	0	11	1474	1%	-0.19	(1.12)
	May 2010	0	5	0%	0	14	1541	1%	-0.21	(1.13)
MR-8 Trouble Rate Residence Parity	April 2011	1	51	2%	0.1386	49	104072	0%	6.30	0.20
	March 2011	0	51	0%	0	54	103521	0%	-0.16	(1.10)
	February 2011	0	51	1%	0	68	103172	0%	-0.18	(1.11)
	January 2011	0	51	0%	0	56	103104	0%	-0.17	(1.10)
	December 2010	0	51	1%	0	73	103129	0%	-0.19	(1.12)
	November 2010	0	51	1%	0	61	103162	0%	-0.17	(1.11)
	October 2010	0	51	1%	0	44	102819	0%	-0.15	(1.09)
	September 2010	0	63	0%	0	56	102602	0%	-0.19	(1.11)
	August 2010	0	63	1%	0	51	102423	0%	-0.18	(1.11)
	July 2010	0	63	1%	0	43	102217	0%	-0.16	(1.10)
	June 2010	0	63	2%	0	64	101967	0%	-0.20	(1.12)
	May 2010	0	63	1%	0	61	102092	0%	-0.19	(1.12)
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic	April 2011	1	1102	0%	0.0301	7547	965561	1%	-2.60	(2.58)
	March 2011	0	1136	0%	0	10764	975528	1%	-3.56	(3.16)
	February 2011	3	1157	0%	0.0509	12630	986475	1%	-3.09	(2.88)
	January 2011	1	1199	0%	0.0289	11022	996719	1%	-3.38	(3.06)
	December 2010	0	1230	0%	0	9046	1010778	1%	-3.33	(3.02)
	November 2010	2	1256	0%	0.0399	9395	1022440	1%	-2.82	(2.71)
	October 2010	0	1282	0%	0	8748	1035380	1%	-3.30	(3.01)
	September 2010	4	1315	0%	0.0551	9047	1048642	1%	-2.19	(2.33)
	August 2010	4	1348	0%	0.0544	10008	1060933	1%	-2.45	(2.49)
	July 2010	3	1374	0%	0.0467	9475	1071598	1%	-2.63	(2.60)
	June 2010	2	1518	0%	0.0363	8738	1082781	1%	-2.94	(2.79)
	May 2010	2	1654	0%	0.0348	9409	1094284	1%	-3.25	(2.98)
MR-8 Trouble Rate UDIT Above DS1 Level Parity	April 2011	0	115	2%	0	7547	965561	1%	-0.95	(1.58)
	March 2011	2	119	1%	0.1285	10764	975528	1%	0.60	(0.81)
	February 2011	0	121	3%	0	12630	986475	1%	-1.25	(1.76)
	January 2011	5	123	0%	0.1975	11022	996719	1%	3.14	0.37
	December 2010	0	125	0%	0	9046	1010778	1%	-1.06	(1.65)
	November 2010	0	131	1%	0	9395	1022440	1%	-1.10	(1.67)
October 2010	0	137	1%	0	8748	1035380	1%	-1.08	(1.66)	

	September 2010	1	143	0%	0.0833	9047	1048642	1%	-0.21	(1.13)	
	August 2010	0	143	0%	0	10008	1060933	1%	-1.17	(1.71)	
	July 2010	0	150	1%	0	9475	1071598	1%	-1.16	(1.70)	
	June 2010	6	202	1%	0.1698	8738	1082781	1%	3.44	0.52	
	May 2010	4	246	1%	0.1265	9409	1094284	1%	1.30	(0.40)	
MR-8 Trouble Rate UDIT DS1 Parity	April 2011	1	115961	0%	0.0029	0	114806	0%	0.00	0.00	
	March 2011	2	115961	0%	0.0042	1	114950	0%	0.70	(0.58)	
	February 2011	1	117065	0%	0.0029	0	116837	0%	0.00	0.00	
	January 2011	4	117353	0%	0.0058	2	118685	0%	1.02	(0.38)	
	December 2010	1	123041	0%	0.0029	0	120111	0%	0.00	0.00	
	November 2010	1	123065	0%	0.0029	3	119895	0%	-0.83	(1.51)	
	October 2010	5	122322	0%	0.0064	2	120045	0%	1.46	(0.11)	
	September 2010	1	122321	0%	0.0029	0	119987	0%	0.00	0.00	
	August 2010	4	123425	0%	0.0057	3	120251	0%	0.37	(0.78)	
	July 2010	2	123455	0%	0.004	4	120936	0%	-0.73	(1.44)	
	June 2010	2	123599	0%	0.004	3	120841	0%	-0.43	(1.26)	
	May 2010	3	124271	0%	0.0049	1	121159	0%	1.37	(0.17)	
	MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	April 2011	1	503	0%	0.0445	10	28793	0%	1.96	0.19
		March 2011	0	503	0%	0	15	29129	0%	-0.50	(1.31)
February 2011		0	513	0%	0	15	29458	0%	-0.51	(1.31)	
January 2011		0	515	0%	0	12	29935	0%	-0.45	(1.27)	
December 2010		2	515	0%	0.0622	13	30974	0%	3.81	1.31	
November 2010		2	515	0%	0.0622	14	31549	0%	3.68	1.24	
October 2010		1	527	0%	0.0435	22	31963	0%	1.05	(0.36)	
September 2010		1	528	0%	0.0435	14	32612	0%	1.61	(0.02)	
August 2010		2	558	0%	0.0598	16	33464	0%	3.33	1.02	
July 2010		0	574	0%	0	15	33895	0%	-0.50	(1.30)	
June 2010		0	587	0%	0	15	35297	0%	-0.50	(1.30)	
May 2010		0	545	0%	0	18	35832	0%	-0.52	(1.32)	
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity		April 2011	1	243	0%	0.064	6461	705684	1%	-0.82	(1.50)
		March 2011	2	235	0%	0.0919	9313	713376	1%	-0.61	(1.37)
	February 2011	0	247	1%	0	11106	721768	2%	-1.96	(2.19)	
	January 2011	2	256	0%	0.088	9668	729531	1%	-0.76	(1.46)	
	December 2010	2	273	0%	0.0853	7762	738071	1%	-0.52	(1.31)	
	November 2010	3	297	0%	0.1	8056	747696	1%	-0.11	(1.07)	
	October 2010	1	302	0%	0.0574	7512	758075	1%	-1.16	(1.70)	
	September 2010	2	318	0%	0.0791	7736	767727	1%	-0.68	(1.41)	
	August 2010	3	336	1%	0.0941	8523	777603	1%	-0.36	(1.22)	
	July 2010	5	333	0%	0.1216	8255	786538	1%	0.81	(0.63)	
	June 2010	2	337	0%	0.0768	7410	795254	1%	-0.65	(1.39)	
	May 2010	3	332	0%	0.0946	7932	804454	1%	-0.15	(1.09)	
	MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	April 2011	0	9	1%	0	0	0	0%	0.00	0.00
		March 2011	0	9	1%	0	0	0	0%	0.00	0.00
February 2011		0	9	1%	0	0	0	0%	0.00	0.00	
January 2011		0	10	1%	0	0	0	0%	0.00	0.00	
December 2010		0	10	0%	0	0	0	0%	0.00	0.00	
November 2010		0	10	1%	0	0	0	0%	0.00	0.00	
October 2010		0	10	1%	0	0	0	0%	0.00	0.00	
September 2010		0	10	1%	0	0	0	0%	0.00	0.00	
August 2010		0	11	1%	0	0	0	0%	0.00	0.00	
July 2010		0	11	1%	0	0	0	0%	0.00	0.00	
June 2010		0	11	1%	0	0	0	0%	0.00	0.00	
May 2010	0	11	1%	0	0	0	0%	0.00	0.00		

MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	April 2011	1	122	1%	0.0902	6	1667	0%	0.82	(0.83)	
	March 2011	4	121	1%	0.1788	5	1695	0%	5.90	0.77	
	February 2011	0	122	1%	0	4	1692	0%	-0.52	(1.32)	
	January 2011	0	124	1%	0	1	1696	0%	-0.26	(1.16)	
	December 2010	1	136	1%	0.0854	4	1704	0%	1.16	(0.71)	
	November 2010	1	137	1%	0.0851	2	1698	0%	2.01	(0.51)	
	October 2010	0	136	2%	0	3	1704	0%	-0.47	(1.29)	
	September 2010	0	134	1%	0	3	1715	0%	-0.47	(1.28)	
	August 2010	1	134	1%	0.0861	1	1720	0%	3.18	(0.34)	
	July 2010	1	132	1%	0.0867	2	1740	0%	2.10	(0.48)	
	June 2010	1	132	1%	0.0867	2	1753	0%	2.11	(0.48)	
	May 2010	3	129	1%	0.1507	5	1762	0%	4.21	0.34	
	MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	April 2011	0	120	0%	0	117	8938	1%	-1.25	(1.76)
		March 2011	0	122	1%	0	145	9070	2%	-1.40	(1.85)
February 2011		0	125	0%	0	149	9183	2%	-1.43	(1.87)	
January 2011		0	127	0%	0	194	9298	2%	-1.63	(1.99)	
December 2010		0	127	0%	0	114	9498	1%	-1.23	(1.75)	
November 2010		0	127	1%	0	156	9582	2%	-1.44	(1.88)	
October 2010		0	130	1%	0	130	9637	1%	-1.32	(1.81)	
September 2010		0	127	0%	0	96	9703	1%	-1.12	(1.68)	
August 2010		0	127	1%	0	130	9756	1%	-1.30	(1.79)	
July 2010		0	131	0%	0	129	9799	1%	-1.31	(1.80)	
June 2010		0	131	1%	0	117	9941	1%	-1.24	(1.75)	
May 2010		1	133	0%	0.0864	121	10074	1%	-0.47	(1.29)	
MR-8 Trouble Rate Unbundled Loop Analog Parity		April 2011	39	14703	0%	0.0514	6	3428	0%	1.14	(0.31)
		March 2011	49	14598	0%	0.0578	10	3443	0%	0.44	(0.73)
	February 2011	48	14543	0%	0.0574	6	3498	0%	2.03	0.24	
	January 2011	57	14525	0%	0.0625	10	3528	0%	1.09	(0.34)	
	December 2010	47	14568	0%	0.0567	11	3580	0%	0.15	(0.91)	
	November 2010	38	14601	0%	0.0509	16	3621	0%	-1.47	(1.90)	
	October 2010	43	14704	0%	0.054	14	3653	0%	-0.79	(1.48)	
	September 2010	40	14750	0%	0.052	9	3693	0%	0.30	(0.82)	
	August 2010	47	14803	0%	0.0563	9	3738	0%	0.86	(0.48)	
	July 2010	44	14824	0%	0.0544	13	3802	0%	-0.43	(1.26)	
	June 2010	63	14839	0%	0.065	12	3894	0%	1.17	(0.29)	
	May 2010	55	14983	0%	0.0605	5	3929	0%	3.75	1.28	
	MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	April 2011	0	90	0%	0	117	8938	1%	-1.09	(1.66)
		March 2011	1	91	0%	0.1043	145	9070	2%	-0.38	(1.23)
February 2011		0	92	1%	0	149	9183	2%	-1.23	(1.75)	
January 2011		0	93	2%	0	194	9298	2%	-1.40	(1.85)	
December 2010		0	94	0%	0	114	9498	1%	-1.06	(1.65)	
November 2010		0	94	0%	0	156	9582	2%	-1.24	(1.75)	
October 2010		0	98	0%	0	130	9637	1%	-1.15	(1.70)	
September 2010		1	99	1%	0.1	96	9703	1%	0.02	(1.20)	
August 2010		0	103	1%	0	130	9756	1%	-1.17	(1.71)	
July 2010		0	102	0%	0	129	9799	1%	-1.16	(1.71)	
June 2010		0	103	1%	0	117	9941	1%	-1.10	(1.67)	
May 2010		0	116	1%	0	121	10074	1%	-1.18	(1.72)	
MR-8 Trouble Rate UNE - P (POTS) Parity		April 2011	31	4114	0%	0.0865	6	3428	0%	5.98	2.64
		March 2011	20	3971	0%	0.0708	10	3443	0%	1.70	0.03
	February 2011	25	3836	0%	0.0805	6	3498	0%	4.96	2.02	
	January 2011	16	3682	1%	0.0658	10	3528	0%	1.21	(0.27)	
	December 2010	23	3582	0%	0.0799	11	3580	0%	2.56	0.56	

	November 2010	20	3433	0%	0.0761	16	3621	0%	0.89	(0.46)
	October 2010	27	3244	0%	0.0909	14	3653	0%	3.01	0.83
	September 2010	18	3065	0%	0.0764	9	3693	0%	2.85	0.73
	August 2010	15	2894	1%	0.0718	9	3738	0%	2.29	0.39
	July 2010	21	2758	0%	0.0869	13	3803	0%	2.87	0.75
	June 2010	19	2622	0%	0.0848	12	3895	0%	2.98	0.81
	May 2010	15	2398	0%	0.0788	5	3930	0%	5.39	2.28
MR-8 Trouble Rate UNE P (Centrex 21) Parity	April 2011	79	6891	0%	0.1065	117	8939	1%	-0.89	(1.54)
	March 2011	92	6922	0%	0.1145	145	9071	2%	-1.35	(1.82)
	February 2011	97	6970	0%	0.1171	149	9184	2%	-1.15	(1.70)
	January 2011	94	6949	1%	0.1155	194	9299	2%	-3.24	(2.97)
	December 2010	103	6994	1%	0.1205	114	9499	1%	1.59	(0.03)
	November 2010	107	6994	1%	0.1227	156	9583	2%	-0.49	(1.30)
	October 2010	89	6988	0%	0.1121	130	9638	1%	-0.42	(1.25)
	September 2010	91	6975	0%	0.1135	96	9704	1%	2.03	0.23
	August 2010	88	7029	0%	0.1112	130	9757	1%	-0.45	(1.27)
	July 2010	85	6905	0%	0.1103	129	9800	1%	-0.48	(1.29)
	June 2010	78	6884	0%	0.1058	117	9942	1%	-0.26	(1.16)
	May 2010	86	6866	0%	0.1112	121	10075	1%	0.30	(0.82)
	MR-8 Trouble Rate UNE P (Centrex) Parity	April 2011	2	235	0%	0.0919	117	8925	1%	-0.61
March 2011		1	239	0%	0.0645	145	9057	2%	-1.44	(1.87)
February 2011		1	241	0%	0.0643	149	9170	2%	-1.47	(1.89)
January 2011		1	244	0%	0.0639	194	9285	2%	-1.81	(2.10)
December 2010		2	250	0%	0.0891	114	9485	1%	-0.58	(1.35)
November 2010		2	258	0%	0.0877	156	9569	2%	-1.07	(1.65)
October 2010		0	268	0%	0	130	9624	1%	-1.89	(2.15)
September 2010		3	268	0%	0.1052	96	9690	1%	0.21	(1.00)
August 2010		0	268	0%	0	130	9743	1%	-1.88	(2.14)
July 2010		4	278	0%	0.1191	129	9786	1%	0.17	(1.00)
June 2010		1	289	0%	0.0587	117	9928	1%	-1.29	(1.79)
May 2010		2	300	0%	0.0814	121	10061	1%	-0.84	(1.51)
MR-9A Repair Appointments Met Business Parity		April 2011	138	61598	100%	0.0473	7547	965569	1%	-15.24
	March 2011	195	62151	100%	0.0559	10764	975536	1%	-18.27	(12.11)
	February 2011	265	62449	80%	0.065	12630	986483	1%	-18.45	(12.22)
	January 2011	165	62726	67%	0.0512	11022	996727	1%	-19.58	(12.90)
	December 2010	172	63000	100%	0.0522	9046	1010786	1%	-16.08	(10.78)
	November 2010	173	62680	100%	0.0525	9395	1022447	1%	-16.37	(10.95)
	October 2010	167	62898	64%	0.0515	8748	1035387	1%	-15.41	(10.37)
	September 2010	171	62849	100%	0.0521	9047	1048648	1%	-15.55	(10.45)
	August 2010	182	62741	83%	0.0538	10008	1060939	1%	-16.45	(11.00)
	July 2010	154	63223	33%	0.0493	9475	1071604	1%	-16.72	(11.17)
	June 2010	180	63533	100%	0.0532	8738	1082787	1%	-14.34	(9.72)
	May 2010	191	63729	100%	0.0547	9409	1094290	1%	-14.89	(10.05)
	MR-9A Repair Appointments Met Centrex Parity	April 2011	1	376	0%	0.0515	6	3428	0%	0.40
March 2011		4	385	0%	0.1014	10	3443	0%	2.59	0.03
February 2011		7	397	0%	0.1316	6	3498	0%	7.26	1.25
January 2011		2	407	0%	0.0699	10	3528	0%	0.75	(0.78)
December 2010		1	417	0%	0.0489	11	3580	0%	-0.24	(1.14)
November 2010		2	428	0%	0.0682	16	3621	0%	0.07	(1.13)
October 2010		6	441	0%	0.1158	14	3653	0%	3.14	0.31
September 2010		3	451	0%	0.0813	9	3693	0%	1.71	(0.33)
August 2010	2	460	0%	0.0658	9	3738	0%	0.80	(0.75)	
July 2010	4	479	100%	0.091	13	3802	0%	1.74	(0.27)	

	June 2010	6	497	0%	0.1092	12	3894	0%	3.41	0.38
	May 2010	5	514	0%	0.0981	5	3929	0%	5.06	2.07
MR-9A Repair Appointments Met Centrex 21 Parity	April 2011	113	28580	100%	0.0628	7547	965561	1%	-7.31	(5.44)
	March 2011	0	59	0%	0	10764	975528	1%	-0.81	(1.49)
	February 2011	47	8176	0%	0.0756	12630	986475	1%	-5.65	(4.44)
	January 2011	33	8291	0%	0.063	11022	996719	1%	-6.14	(4.73)
	December 2010	36	8435	0%	0.0652	9046	1010778	1%	-4.55	(3.76)
	November 2010	38	8503	0%	0.0667	9395	1022440	1%	-4.54	(3.76)
	October 2010	29	8651	100%	0.0578	8748	1035380	1%	-5.16	(4.14)
	September 2010	46	8694	0%	0.0725	9047	1048642	1%	-3.35	(3.04)
	August 2010	30	8839	100%	0.0582	10008	1060933	1%	-5.85	(4.56)
	July 2010	28	8936	100%	0.0559	9475	1071598	1%	-5.74	(4.49)
	June 2010	27	9134	0%	0.0543	8738	1082781	1%	-5.44	(4.31)
	May 2010	33	9310	0%	0.0594	9409	1094284	1%	-5.26	(4.20)
	MR-9A Repair Appointments Met PBX Parity	April 2011	2	638	0%	0.0559	13	6564	0%	0.63
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		3	325	0%	0.0956	25	6884	0%	1.64	(0.32)
January 2011		2	326	0%	0.0781	20	7304	0%	1.15	(0.57)
December 2010		2	328	0%	0.0778	18	7638	0%	1.37	(0.48)
November 2010		0	347	0%	0	14	7863	0%	-0.77	(1.47)
October 2010		0	352	0%	0	26	7978	0%	-1.05	(1.64)
September 2010		0	361	0%	0	29	8149	0%	-1.11	(1.68)
August 2010		0	375	0%	0	22	8292	0%	-0.98	(1.59)
July 2010		0	380	50%	0	28	8416	0%	-1.10	(1.67)
June 2010		0	380	0%	0	29	8616	0%	-1.11	(1.67)
May 2010		0	383	0%	0	34	8893	0%	-1.19	(1.72)
MR-9A Repair Appointments Met Residence Parity		April 2011	0	4	100%	0	37	36520	0%	-0.06
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	659	100%	0.0389	54	36985	0%	0.04	(0.98)
	January 2011	1	669	0%	0.0386	45	37789	0%	0.23	(0.86)
	December 2010	0	675	100%	0	38	38440	0%	-0.81	(1.49)
	November 2010	2	698	100%	0.0535	40	39946	0%	1.54	(0.06)
	October 2010	2	713	100%	0.0529	42	40374	0%	1.45	(0.12)
	September 2010	1	731	100%	0.037	49	40439	0%	0.12	(0.93)
	August 2010	0	741	100%	0	54	40505	0%	-0.99	(1.60)
	July 2010	3	773	100%	0.0622	46	40845	0%	2.26	0.38
	June 2010	1	794	100%	0.0355	36	41034	0%	0.36	(0.78)
	May 2010	2	802	0%	0.0499	45	41321	0%	1.19	(0.27)
	MR-9A Repair Appointments Met UNE - P (POTS) Parity	April 2011	2	2	0%	0	694	771	90%	-0.47
March 2011		4	5	86%	0.4	916	1032	89%	0.62	(0.93)
February 2011		4	6	0%	0.4714	971	1083	90%	1.84	(0.30)
January 2011		3	3	86%	0	899	963	93%	-0.46	(1.28)
December 2010		8	8	100%	0	825	878	94%	-0.71	(1.43)
November 2010		7	11	96%	0.481	872	957	91%	3.19	0.35
October 2010		5	5	86%	0	792	857	92%	-0.64	(1.39)
September 2010		5	6	100%	0.3727	831	911	91%	0.68	(0.89)
August 2010		1	3	90%	0.4714	868	1005	86%	2.67	(0.01)
July 2010		4	4	94%	0	771	877	88%	-0.74	(1.45)
June 2010		6	6	67%	0	805	944	85%	-1.01	(1.62)
May 2010		1	1	79%	0	880	1020	86%	-0.40	(1.24)
MR-9B Repair Appointments Met Business Parity		April 2011	0	0	67%	0	0	0	0%	0.00
	March 2011	0	0	50%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

	January 2011	0	0	67%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	1	1	0%	0	30	37	81%	-0.48	(1.29)
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met Centrex 21 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	3	3	0%	0	10	10	100%	0.00	0.00
	October 2010	0	1	0%	0	17	20	85%	2.32	(0.47)
	September 2010	1	1	0%	0	21	24	88%	-0.37	(1.23)
	August 2010	3	3	0%	0	15	17	88%	-0.58	(1.35)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9B Repair Appointments Met PBX Parity	April 2011	0	0	0%	0	0	0	0%	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		1	2	100%	0.5	4	5	80%	0.90	(1.04)
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
MR-9B Repair Appointments Met Residence Parity		April 2011	0	0	100%	0	0	0	0%	0.00
	March 2011	2	2	100%	0	6105	6746	91%	-0.46	(1.28)
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0	6614	7129	93%	-0.28	(1.17)
	December 2010	2	2	0%	0	5318	5557	96%	-0.30	(1.18)
	November 2010	2	2	0%	0	5359	5641	95%	-0.32	(1.20)
	October 2010	1	1	0%	0	4850	5026	97%	-0.19	(1.12)
	September 2010	1	1	0%	0	5148	5414	95%	-0.23	(1.14)
	August 2010	2	2	0%	0	5411	5748	94%	-0.35	(1.21)
	July 2010	4	4	100%	0	5390	5710	94%	-0.49	(1.30)
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	5144	5457	94%	-0.25	(1.15)
	MR-9B Repair Appointments Met UNE - P (POTS) Parity	April 2011	72	84	0%	0.3499	4958	5373	92%	2.24
March 2011		0	0	88%	0	0	0	0%	0.00	0.00
February 2011		32	37	0%	0.3419	8430	9271	91%	0.94	(0.58)
January 2011		25	25	80%	0	7513	8092	93%	-1.39	(1.84)
December 2010		22	23	100%	0.2039	6143	6435	95%	-0.04	(1.03)
November 2010		25	29	75%	0.3448	6231	6598	94%	1.93	(0.13)
October 2010		18	18	100%	0	5642	5883	96%	-0.88	(1.53)
September 2010		27	30	100%	0.3	5979	6325	95%	1.09	(0.54)

	August 2010	16	17	100%	0.2353	6279	6753	93%	-0.18	(1.11)
	July 2010	12	18	100%	0.4714	6161	6587	94%	4.63	0.94
	June 2010	11	14	100%	0.4103	5472	5897	93%	2.06	(0.13)
	May 2010	21	23	100%	0.2818	6024	6477	93%	0.32	(0.98)
MR-9C Repair Appointments Met Business Parity	April 2011	1	2	0%	0.5	158	181	87%	1.57	(0.58)
	March 2011	0	1	0%	0	225	255	88%	2.73	(0.29)
	February 2011	2	3	100%	0.4714	238	290	82%	0.69	(0.93)
	January 2011	2	2	0%	0	208	238	87%	-0.53	(1.33)
	December 2010	1	1	0%	0	202	232	87%	-0.38	(1.23)
	November 2010	1	1	0%	0	195	230	85%	-0.42	(1.26)
	October 2010	1	1	100%	0	203	233	87%	-0.38	(1.23)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	2	2	100%	0	240	272	88%	-0.51	(1.31)
	July 2010	3	3	100%	0	187	221	85%	-0.73	(1.45)
	June 2010	1	1	100%	0	203	231	88%	-0.37	(1.23)
	May 2010	6	6	0%	0	228	256	89%	-0.85	(1.52)
MR-9C Repair Appointments Met Centrex Parity	April 2011	1	1	0%	0	4	4	100%	0.00	0.00
	March 2011	1	1	0%	0	4	4	100%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met Centrex 21 Parity	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	0%	0	3	3	100%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	1	1	0%	0	1136	1215	94%	-0.26	(1.16)
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met PBX Parity	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	0%	0	1703	1835	93%	-0.28	(1.17)
	July 2010	1	1	0%	0	1583	1691	94%	-0.26	(1.16)
	June 2010	2	2	0%	0	1531	1633	94%	-0.36	(1.22)
	May 2010	2	2	0%	0	1560	1637	95%	-0.31	(1.19)
	April 2011	15	17	0%	0.3222	1294	1396	93%	0.70	(0.78)

Residence Parity	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	4	5	0%	0.4	2070	2361	88%	0.52	(0.97)
	January 2011	4	4	0%	0	1817	1992	91%	-0.62	(1.38)
	December 2010	3	4	100%	0.433	1551	1676	93%	1.33	(0.62)
	November 2010	5	5	0%	0	1726	1886	92%	-0.68	(1.41)
	October 2010	3	3	100%	0	1750	1910	92%	-0.52	(1.32)
	September 2010	9	9	0%	0	1614	1744	93%	-0.85	(1.52)
	August 2010	5	5	100%	0	1943	2107	92%	-0.65	(1.39)
	July 2010	3	3	0%	0	1770	1912	93%	-0.49	(1.30)
	June 2010	4	4	0%	0	1734	1864	93%	-0.55	(1.33)
	May 2010	4	5	0%	0.4	1788	1893	94%	1.41	(0.59)
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9C Repair Appointments Met UNE - P (POTS) Parity	March 2011	2	2	100%	0	161	164	98%	-0.19
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	100%	0	0	0	0%	0.00	0.00
December 2010		0	0	100%	0	0	0	0%	0.00	0.00
November 2010		1	1	100%	0	149	152	98%	-0.14	(1.09)
October 2010		0	0	100%	0	0	0	0%	0.00	0.00
September 2010		1	1	88%	0	151	153	99%	-0.11	(1.07)
August 2010		1	1	100%	0	203	208	98%	-0.16	(1.10)
July 2010		1	1	100%	0	118	122	97%	-0.18	(1.11)
June 2010		0	0	100%	0	0	0	0%	0.00	0.00
May 2010		2	3	100%	0.4714	195	201	97%	3.07	(0.22)
April 2011		0	0	0%	0	0	0	0%	0.00	0.00
NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01		March 2011	0	0	0%	0	0	0	0%	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0	6	6	100%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	March 2011	0	0	0%	0	0	0	0%	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		1	1	0%	0	4	4	100%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		1	1	0%	0	3	3	100%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2011		1	1	0%	0	1	1	100%	0.00	0.00
NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic		March 2011	0	0	0%	0	0	0	0%	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	2	2	0%	0	3	3	100%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00

	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	1	1	0%	0	776	785	99%	-0.11	(1.07)	
	December 2010	0	0	1%	0	0	0	0%	0.00	0.00	
	November 2010	1	1	0%	0	738	759	97%	-0.17	(1.10)	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	1	1	0%	0	811	825	98%	-0.13	(1.08)	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	April 2011	12	12	93%	0	762	778	98%	-0.50	(1.30)
		March 2011	0	0	96%	0	0	0	0%	0.00	0.00
		February 2011	5	5	91%	0	986	998	99%	-0.25	(1.15)
		January 2011	4	4	97%	0	927	938	99%	-0.22	(1.13)
December 2010		9	9	96%	0	924	935	99%	-0.33	(1.20)	
November 2010		4	4	96%	0	887	911	97%	-0.33	(1.20)	
October 2010		7	8	97%	0.3307	926	955	97%	1.55	(0.54)	
September 2010		7	7	95%	0	962	978	98%	-0.34	(1.21)	
August 2010		8	8	96%	0	1126	1148	98%	-0.39	(1.24)	
July 2010		7	7	95%	0	956	976	98%	-0.38	(1.23)	
June 2010		9	9	93%	0	953	977	98%	-0.47	(1.29)	
May 2010		5	5	97%	0	1022	1039	98%	-0.29	(1.17)	
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95		April 2011	4	27552	0%	0.00	6	16097	0%	-11.34	(7.90)
		March 2011	4	28032	0%	0.00	3	16097	0%	-4.08	(3.48)
		February 2011	6	27576	0%	0.00	9	19953	0%	-8.90	(6.41)
		January 2011	8	26064	100%	0.00	60	22993	0%	-29.66	(19.03)
	December 2010	7	31200	0%	0.00	5	22993	0%	-0.97	(1.59)	
	November 2010	3	29736	0%	0.00	4	23041	0%	-8.54	(6.19)	
	October 2010	3	28272	25%	0.00	2	23041	0%	1.11	(0.32)	
	September 2010	1	27624	100%	0.00	2	21457	0%	-5.60	(4.40)	
	August 2010	1	28416	0%	0.00	4	16193	0%	-15.15	(10.21)	
	July 2010	0	28872	0%	0.00	1	16193	0%	-11.29	(7.87)	
	June 2010	5	29088	0%	0.00	1	16531	0%	24.13	13.67	
	May 2010	5	28272	0%	0.0009	3	16555	0%	0.44	(0.73)	
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	April 2011	0	2196	5%	0	1	14347	0%	-5.25	(4.19)
		March 2011	0	2220	1%	0.0007	1	14347	0%	11.09	5.74
		February 2011	0	2292	6%	0	1	14011	0%	-5.72	(4.48)
		January 2011	0	2100	2%	0	15	14011	0%	-6.70	(5.07)
December 2010		0	2316	2%	0	4	14203	0%	-6.92	(5.20)	
November 2010		0	2508	2%	0	2	14203	0%	-5.76	(4.50)	
October 2010		0	2340	2%	0	1	15739	0%	-4.76	(3.90)	
September 2010		0	2340	2%	0.0002	1	16915	0%	-1.18	(1.72)	
August 2010		0	2340	1%	0	1	16915	0%	-2.59	(2.57)	
July 2010		0	2748	4%	0	2	17323	0%	-3.82	(3.32)	
June 2010		0	2724	6%	0	1	17636	0%	-4.83	(3.93)	

OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	May 2010	0	2796	0%	0.0001	1	17636	0%	-3.75	(3.28)	
	April 2011	36	28440	0%	0.007	0	0	0%	0.00	0.00	
	March 2011	29	28608	0%	0.0063	0	0	0%	0.00	0.00	
	February 2011	37	28440	0%	0.007	0	0	0%	0.00	0.00	
	January 2011	110	27984	0%	0.0169	0	0	0%	0.00	0.00	
	December 2010	32	31920	0%	0.0054	0	0	0%	0.00	0.00	
	November 2010	28	29904	36%	0.0147	0	0	0%	0.00	0.00	
	October 2010	60	29640	45%	0.0135	0	0	0%	0.00	0.00	
	September 2010	39	29280	48%	0.006	0	0	0%	0.00	0.00	
	August 2010	22	29280	0%	0.0043	0	0	0%	0.00	0.00	
	July 2010	11	29280	0%	0.0029	0	0	0%	0.00	0.00	
	June 2010	15	29424	38%	0.0034	0	0	0%	0.00	0.00	
	May 2010	41	29280	0%	0.0069	0	0	0%	0.00	0.00	
	OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity	April 2011	0	2196	0	0	0	0	0	0.00	0.00
March 2011		0	2220	0	0.0007	0	0	0	0.00	0.00	
February 2011		0	2292	8	0	0	0	0	0.00	0.00	
January 2011		15	2316	0	0.0207	0	0	0	0.00	0.00	
December 2010		11	2532	0	0.0143	0	0	0	0.00	0.00	
November 2010		6	2724	0	0.0073	0	0	0	0.00	0.00	
October 2010		4	2556	0	0.0046	0	0	0	0.00	0.00	
September 2010		6	2556	0	0.0082	0	0	0	0.00	0.00	
August 2010		12	2748	0	0.0105	0	0	0	0.00	0.00	
July 2010		0	2748	0	0	0	0	0	0.00	0.00	
June 2010		1	2748	0	0.0022	0	0	0	0.00	0.00	
May 2010		0	2796	0	0.0001	0	0	0	0.00	0.00	
OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic		April 2011	107	112	142	0.2065	0	0	0	0.00	(0.02)
		March 2011	107	117	119	0.2796	0	0	0	0.00	0.11
	February 2011	154	159	0	0.1745	0	0	0	0.00	(0.06)	
	January 2011	216	224	3	0.1856	0	0	0	0.00	(0.05)	
	December 2010	422	439	0	0.1929	0	0	0	0.00	(0.04)	
	November 2010	215	222	1	0.1747	0	0	0	0.00	(0.06)	
	October 2010	194	204	0	0.2159	0	0	0	0.00	(0.00)	
	September 2010	323	337	1	0.1995	0	0	0	0.00	(0.03)	
	August 2010	154	162	0	0.2167	0	0	0	0.00	(0.00)	
	July 2010	156	168	1	0.2575	0	0	0	0.00	0.07	
	June 2010	238	245	66	0.1666	0	0	0	0.00	(0.07)	
	May 2010	271	277	46	0.1456	0	0	0	0.00	(0.09)	
	OP-15A Interval for Pending Orders Delayed Past Due Date LIS Trunk Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0.00	0.00
February 2011		1	1	0	0	0	0	0	0.00	(0.16)	
January 2011		0	0	10	0	0	0	0	0.00	0.00	
December 2010		0	1	0	0	0	0	0	0.00	3.00	
November 2010		1	4	0	0.433	0	0	0	0.00	2.21	
October 2010		1	1	0	0	0	0	0	0.00	(0.16)	
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		0	1	0	0	0	0	0	0.00	3.00	
OP-15A Interval for Pending Orders Delayed Past Due Date Residence Parity		April 2011	1	116	0	0.0924	0	0	0	0.00	0.00
		March 2011	7	117	0	0.2372	0	0	0	0.00	0.00
	February 2011	3	161	0	0.1352	0	0	0	0.00	0.00	
	January 2011	4	226	0	0.1319	0	0	0	0.00	0.00	

	December 2010	8	440	0	0.1336	0	0	0	0.00	0.00
	November 2010	4	229	10	0.131	0	0	0	0.00	0.00
	October 2010	5	209	0	0.1528	0	0	0	0.00	0.00
	September 2010	5	337	3	0.1209	0	0	0	0.00	0.00
	August 2010	7	164	0	0.2021	0	0	0	0.00	0.00
	July 2010	10	169	0	0.2359	0	0	0	0.00	0.00
	June 2010	0	245	0	0	0	0	0	0.00	0.00
	May 2010	2	277	0	0.0847	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	April 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date UDIT DS1 Parity	March 2011	0	2	0	0	0	0	0	0.00	0.00
	February 2011	0	23	0	0	0	0	0	0.00	0.00
	January 2011	0	18	0	0	0	0	0	0.00	0.00
	December 2010	4	11	0	0.481	0	0	0	0.00	0.00
	November 2010	5	11	0	0.4979	0	0	0	0.00	0.00
	October 2010	10	21	52	0.4994	0	0	0	0.00	0.00
	September 2010	0	1	31	0	0	0	0	0.00	0.00
	August 2010	0	13	9	0	0	0	0	0.00	0.00
	July 2010	15	39	0	0.4865	0	0	0	0.00	0.00
	June 2010	0	26	0	0	0	0	0	0.00	0.00
	May 2010	1	39	0	0.1581	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	April 2011	0	0	779	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	March 2011	8	1	769	0	1879	48	39	-0.67	(1.41)
Wire Non-Loaded Parity	February 2011	0	0	571	0	0	0	0	0.00	0.00
	January 2011	0	0	754	0	0	0	0	0.00	0.00
	December 2010	0	0	873	0	0	0	0	0.00	0.00
	November 2010	0	0	852	0	0	0	0	0.00	0.00
	October 2010	0	0	831	0	0	0	0	0.00	0.00
	September 2010	0	0	810	0	0	0	0	0.00	0.00
	August 2010	0	0	880	0	0	0	0	0.00	0.00
	July 2010	0	0	579	0	0	0	0	0.00	0.00
	June 2010	0	0	625	0	0	0	0	0.00	0.00
	May 2010	0	0	772	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	April 2011	119	1	598	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop -	March 2011	0	0	608	0	0	0	0	0.00	0.00
ADSL Qualified Parity	February 2011	3	1	678	0	0	0	0	0.00	0.00
	January 2011	0	0	600	0	0	0	0	0.00	0.00
	December 2010	1	1	627	0	0	0	0	0.00	0.00
	November 2010	0	0	676	0	0	0	0	0.00	0.00
	October 2010	1	1	596	0	0	0	0	0.00	0.00
	September 2010	0	0	503	0	0	0	0	0.00	0.00
	August 2010	1	1	551	0	0	0	0	0.00	0.00
	July 2010	66	1	592	0	0	0	0	0.00	0.00
	June 2010	46	1	546	0	0	0	0	0.00	0.00
	May 2010	24	1	478	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	April 2011	0	0	24	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop -	March 2011	0	0	12	0	0	0	0	0.00	0.00
DS1 Capable Parity	February 2011	20	2	5	4.24	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	26	0	0	0	0	0.00	0.00
	October 2010	0	0	9	0	0	0	0	0.00	0.00
	September 2010	0	0	6	0	0	0	0	0.00	0.00
	August 2010	0	0	134	0	0	0	0	0.00	0.00

	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	1	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	April 2011	0	0	4	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop	March 2011	0	0	0	0	0	0	0	0.00	0.00
Analog Parity	February 2011	0	0	171	0	0	0	0	0.00	0.00
	January 2011	0	0	44	0	0	0	0	0.00	0.00
	December 2010	10	1	44	0	4853	122	40	-0.61	(1.37)
	November 2010	0	0	47	0	0	0	0	0.00	0.00
	October 2010	3	1	28	0	3514	102	34	-0.69	(1.42)
	September 2010	0	0	52	0	0	0	0	0.00	0.00
	August 2010	0	0	3	0	0	0	0	0.00	0.00
	July 2010	0	0	4	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	8	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	April 2011	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date UNE - P (POTS)	March 2011	0	0	77	0	0	0	0	0.00	0.00
Parity	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	31	0	0	0	0	0.00	0.00
	December 2010	0	0	9	0	0	0	0	0.00	0.00
	November 2010	0	0	163	0	0	0	0	0.00	0.00
	October 2010	0	0	69	0	0	0	0	0.00	0.00
	September 2010	0	0	67	0	0	0	0	0.00	0.00
	August 2010	0	0	86	0	0	0	0	0.00	0.00
	July 2010	0	0	59	0	0	0	0	0.00	0.00
	June 2010	0	0	40	0	0	0	0	0.00	0.00
	May 2010	9	1	18	0	71	1	71	0.00	0.00
OP-15B Count of Pending Orders Delayed	April 2011	0	0	0	0	0	0	0	0.00	0.00
for Facilities Reasons Business Diagnostic	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	1	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	52	1	0	0	703	12	59	-0.10	(1.06)
	October 2010	31	1	0	0	720	24	30	0.02	(0.82)
	September 2010	9	1	0	0	550	15	37	-0.70	(1.43)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed	April 2011	19999	26	1	566.37	0	0	0	0.00	0.00
for Facilities Reasons Enhanced Extended	March 2011	19397	34	1	591.26	0	0	0	0.00	0.00
Loops (EELs) Diagnostic	February 2011	18849	25	0	562.28	0	0	0	0.00	0.00
	January 2011	18335	21	1	498.67	0	0	0	0.00	0.00
	December 2010	17894	21	0	498.67	1	1	1	0.00	0.00
	November 2010	17453	21	1	498.67	0	0	0	0.00	0.00
	October 2010	17012	21	0	498.67	88	2	44	0.00	0.00
	September 2010	27292	31	0	461.66	44	2	22	0.00	0.00
	August 2010	28374	49	0	527.09	0	2	0	0.00	0.00
	July 2010	26860	43	0	528.18	0	0	0	0.00	0.00
	June 2010	27037	35	1	468.52	0	0	0	0.00	0.00
	May 2010	26273	37	1	486.5	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed	April 2011	13982	23	0	428.4	0	0	0	0.00	0.00
for Facilities Reasons LIS Trunk Diagnostic	March 2011	13564	20	0	383.03	0	0	0	0.00	0.00

	February 2011	13196	22	0	408.95	0	0	0	0.00	0.00
	January 2011	12539	20	0	395.88	0	0	0	0.00	0.00
	December 2010	12168	18	0	351.04	1	1	1	0.00	0.00
	November 2010	11912	20	0	378.81	0	0	0	0.00	0.00
	October 2010	11576	23	0	399.19	88	2	44	0.00	0.00
	September 2010	11022	20	0	380.48	44	2	22	0.00	0.00
	August 2010	10656	18	0	346.45	0	2	0	0.00	0.00
	July 2010	10365	19	0	352.51	0	0	0	0.00	0.00
	June 2010	10039	21	0	366.42	0	0	0	0.00	0.00
	May 2010	9837	17	0	296.87	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	April 2011	37	3	1	10.26	0	1	0	0.00	0.00
	March 2011	10	2	0	5.66	488	17	29	-0.63	(1.38)
	February 2011	0	1	0	0	692	17	41	-0.53	(1.32)
	January 2011	0	1	0	0	1106	21	53	-0.74	(1.45)
	December 2010	26	1	0	0	892	14	64	-0.55	(1.33)
	November 2010	9	1	0	0	703	12	59	-0.77	(1.47)
	October 2010	11	2	0	6.36	720	24	30	-0.79	(1.48)
	September 2010	134	1	0	0	550	15	37	2.46	(0.22)
	August 2010	0	1	0	0	485	19	26	-0.72	(1.43)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	2	2	0	0	241	9	27	-1.26	(1.77)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 Diagnostic	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	342	2	0	72.12	1209	47	26	6.09	0.88
	February 2011	310	7	0	77.99	1008	50	20	2.46	0.09
	January 2011	266	6	0	72.47	735	44	17	2.82	0.20
	December 2010	237	5	0	65.95	539	28	19	2.99	(0.02)
	November 2010	195	7	0	49.68	651	31	21	0.37	(0.58)
	October 2010	157	3	0	55.52	754	30	25	1.27	(0.35)
	September 2010	6	2	0	2.83	967	39	25	-1.05	(1.64)
	August 2010	70	19	0	5.25	1084	55	20	-2.56	(2.56)
	July 2010	0	9	0	0	1016	46	22	-1.89	(2.15)
	June 2010	63	8	0	6.22	684	43	16	-0.76	(1.46)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	April 2011	459	6	1	142.9	8164	149	55	0.92	(0.45)
	March 2011	0	0	1	0	0	0	0	0.00	0.00
	February 2011	31	1	1	0	8431	205	41	-0.21	(1.13)
	January 2011	9	1	1	0	6929	187	37	-0.63	(1.38)
	December 2010	163	1	1	0	6089	160	38	2.51	0.06
	November 2010	137	2	1	96.87	5104	144	35	0.97	(0.40)
	October 2010	133	2	1	64.35	4847	139	35	0.96	(0.43)
	September 2010	86	1	1	0	8672	195	44	0.90	(0.52)
	August 2010	59	1	1	0	8241	220	37	0.48	(0.65)
	July 2010	80	2	1	9.9	6392	175	37	0.12	(0.79)
	June 2010	35	2	1	13.44	6496	188	35	-0.56	(1.34)
	May 2010	5	1	1	0	6251	173	36	-0.77	(1.47)
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	April 2011	0	0	1	0	0	0	0	0.00	0.00
	March 2011	1	1	1	0	0	0	0	0.00	0.00
	February 2011	0	0	1	0	0	0	0	0.00	0.00
	January 2011	0	0	1	0	0	0	0	0.00	0.00
	December 2010	0	0	1	0	0	0	0	0.00	0.00
	November 2010	0	0	1	0	0	0	0	0.00	0.00
October 2010	0	0	1	0	0	0	0	0.00	0.00	

	September 2010	0	0	1	0	0	0	0	0	0.00	0.00
	August 2010	0	0	1	0	0	0	0	0	0.00	0.00
	July 2010	0	0	1	0	0	0	0	0	0.00	0.00
	June 2010	0	0	1	0	0	0	0	0	0.00	0.00
	May 2010	0	0	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	April 2011	1	1	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	1	1	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	1	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	1	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	1	0	0	0	0	0	0.00	0.00
	August 2010	0	1	1	0	0	0	0	0	0.00	0.00
	July 2010	1	1	0	0	0	0	0	0	0.00	0.00
	June 2010	1	1	0	0	0	0	0	0	0.00	0.00
	May 2010	1	1	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	2	1	0	0	0	0	0	0.00	0.00
	January 2011	0	0	1	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	1	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	1	0	0	0	0	0	0.00	0.00
	August 2010	0	0	1	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	1	0	0	0	0	0	0.00	0.00
	December 2010	0	1	1	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	1	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	1	0	0	0	0	0	0.00	0.00
	May 2010	0	0	1	0	0	0	0	0	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	April 2011	0	0	100%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	May 2010	0	1	100%	0	0	0	0%	0.00	0.00	

OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	April 2011	0	0	100%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	November 2010	0	1	100%	0	0	0	0%	0.00	0.00	
	October 2010	0	1	100%	0	0	0	0%	0.00	0.00	
	September 2010	0	1	100%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	April 2011	25	26	89%	0.1923	0	0	0%	0.00	0.00
		March 2011	33	34	94%	0.169	0	0	0%	0.00	0.00
February 2011		24	25	92%	0.196	0	0	0%	0.00	0.00	
January 2011		20	21	90%	0.213	0	0	0%	0.00	0.00	
December 2010		20	21	85%	0.213	0	0	0%	0.00	0.00	
November 2010		20	21	84%	0.213	0	0	0%	0.00	0.00	
October 2010		20	21	86%	0.213	0	0	0%	0.00	0.00	
September 2010		22	31	80%	0.4539	0	0	0%	0.00	0.00	
August 2010		42	49	81%	0.3499	0	0	0%	0.00	0.00	
July 2010		41	43	86%	0.2106	0	0	0%	0.00	0.00	
June 2010		34	35	87%	0.1666	0	0	0%	0.00	0.00	
May 2010		36	37	96%	0.1622	0	0	0%	0.00	0.00	
OP-3A Installation Commitments Met Business Parity		April 2011	22	23	100%	0.2039	0	0	0%	0.00	0.00
		March 2011	20	20	82%	0	0	0	0%	0.00	0.00
	February 2011	22	22	50%	0	0	0	0%	0.00	0.00	
	January 2011	20	20	0%	0	0	0	0%	0.00	0.00	
	December 2010	17	18	100%	0.2291	0	0	0%	0.00	0.00	
	November 2010	20	20	100%	0	0	0	0%	0.00	0.00	
	October 2010	23	23	100%	0	0	0	0%	0.00	0.00	
	September 2010	20	20	100%	0	0	0	0%	0.00	0.00	
	August 2010	18	18	0%	0	0	0	0%	0.00	0.00	
	July 2010	16	19	0%	0.3646	0	0	0%	0.00	0.00	
	June 2010	17	21	100%	0.3927	0	0	0%	0.00	0.00	
	May 2010	17	17	0%	0	0	0	0%	0.00	0.00	
	OP-3A Installation Commitments Met Line Splitting Benchmark 0.95	April 2011	1	3	0%	0.4714	0	0	0%	0.00	0.00
		March 2011	0	2	0%	0	0	0	0%	0.00	0.00
February 2011		0	1	0%	0	0	0	0%	0.00	0.00	
January 2011		0	1	0%	0	0	0	0%	0.00	0.00	
December 2010		0	1	0%	0	0	0	0%	0.00	0.00	
November 2010		0	1	0%	0	0	0	0%	0.00	0.00	
October 2010		1	2	0%	0.5	0	0	0%	0.00	0.00	
September 2010		1	1	0%	0	0	0	0%	0.00	0.00	
August 2010		0	1	0%	0	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		2	2	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	100%	0	0	0	0%	0.00	0.00	
OP-3A Installation Commitments Met Residence Parity		April 2011	0	0	93%	0	0	0	0%	0.00	0.00
		March 2011	2	2	94%	0	0	0	0%	0.00	0.00
	February 2011	7	7	100%	0	0	0	0%	0.00	0.00	
	January 2011	2	6	100%	0.4714	0	0	0%	0.00	0.00	
	December 2010	3	5	100%	0.4899	0	0	0%	0.00	0.00	

	November 2010	3	7	86%	0.4949	0	0	0%	0.00	0.00
	October 2010	2	3	100%	0.4714	0	0	0%	0.00	0.00
	September 2010	1	2	100%	0.5	0	0	0%	0.00	0.00
	August 2010	8	19	100%	0.4937	0	0	0%	0.00	0.00
	July 2010	0	9	100%	0	0	0	0%	0.00	0.00
	June 2010	3	8	100%	0.4841	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-3A Installation Commitments Met UNE - P (POTS) Parity	April 2011	1	6	0%	0.3727	0	0	0%	0.00	0.00
	March 2011	0	0	97%	0	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	2	93%	0	0	0	0%	0.00	0.00
	October 2010	0	2	93%	0	0	0	0%	0.00	0.00
	September 2010	0	1	89%	0	0	0	0%	0.00	0.00
	August 2010	0	1	73%	0	0	0	0%	0.00	0.00
	July 2010	1	2	88%	0.5	0	0	0%	0.00	0.00
	June 2010	1	2	100%	0.5	0	0	0%	0.00	0.00
	May 2010	1	1	92%	0	0	0	0%	0.00	0.00
OP-3A Installation Commitments Met UNE P (Centrex 21) Parity	April 2011	5643	5647	0%	0.0266	0	0	0%	0.00	(0.05)
	March 2011	5483	5491	0%	0.0381	0	0	0%	0.00	(0.05)
	February 2011	6504	6504	0%	0	0	0	0%	0.00	(0.05)
	January 2011	7315	7315	0%	0	0	0	0%	0.00	(0.05)
	December 2010	7929	7929	100%	0	0	0	0%	0.00	(0.05)
	November 2010	7463	7463	0%	0	0	0	0%	0.00	(0.05)
	October 2010	8564	8564	0%	0	0	0	0%	0.00	(0.05)
	September 2010	7162	7165	0%	0.0205	0	0	0%	0.00	(0.05)
	August 2010	7829	7831	0%	0.016	0	0	0%	0.00	(0.05)
	July 2010	6658	6658	0%	0	0	0	0%	0.00	(0.05)
	June 2010	8387	8387	0%	0	0	0	0%	0.00	(0.05)
	May 2010	9684	9702	0%	0.043	0	0	0%	0.00	(0.05)
OP-3B Installation Commitments Met Business Parity	April 2011	5647	5647	0%	0	0	0	0%	0.00	0.00
	March 2011	5491	5491	0%	0	0	0	0%	0.00	0.00
	February 2011	6504	6504	0%	0	0	0	0%	0.00	0.00
	January 2011	7315	7315	0%	0	0	0	0%	0.00	0.00
	December 2010	7929	7929	100%	0	0	0	0%	0.00	0.00
	November 2010	7463	7463	100%	0	0	0	0%	0.00	0.00
	October 2010	8564	8564	0%	0	0	0	0%	0.00	0.00
	September 2010	7165	7165	0%	0	0	0	0%	0.00	0.00
	August 2010	7831	7831	0%	0	0	0	0%	0.00	0.00
	July 2010	6658	6658	0%	0	0	0	0%	0.00	0.00
	June 2010	8387	8387	0%	0	0	0	0%	0.00	0.00
	May 2010	9702	9702	0%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met Residence Parity	April 2011	4351	4628	100%	0.2372	744650	1069378	70%	0.00	0.00
	March 2011	4754	5175	100%	0.2734	699172	1218980	57%	0.00	0.00
	February 2011	4850	5394	100%	0.3011	857069	1156913	74%	0.00	0.00
	January 2011	4498	5272	100%	0.3539	797877	1184345	67%	0.00	0.00
	December 2010	4314	5165	100%	0.371	832647	1162499	72%	0.00	0.00
	November 2010	4384	5126	100%	0.3519	845448	1198158	71%	0.00	0.00
	October 2010	4470	5584	0%	0.3996	789079	1350156	58%	0.00	0.00
	September 2010	4012	4966	100%	0.394	783260	1272096	62%	0.00	0.00
	August 2010	4784	5563	100%	0.347	803622	1273739	63%	0.00	0.00
	July 2010	4015	4637	0%	0.3408	774303	1057356	73%	0.00	0.00

	June 2010	4684	4900	0%	0.2053	865024	1124419	77%	0.00	0.00
	May 2010	5192	5603	100%	0.2607	907120	1258342	72%	0.00	0.00
OP-3B Installation Commitments Met UNE - P (POTS) Parity	April 2011	9	11	0%	0.3857	875	910	96%	2.46	(0.10)
	March 2011	1	2	100%	0.5	894	929	96%	3.43	(0.13)
	February 2011	0	1	0%	0	815	844	97%	5.30	0.10
	January 2011	2	2	100%	0	991	1012	98%	-0.21	(1.13)
	December 2010	3	3	0%	0	965	988	98%	-0.27	(1.16)
	November 2010	2	2	0%	0	1076	1108	97%	-0.24	(1.15)
	October 2010	4	4	100%	0	1053	1092	96%	-0.38	(1.23)
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	1082	1102	98%	-0.14	(1.08)
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	2	2	100%	0	1155	1193	97%	-0.26	(1.16)
OP-3C Installation Commitments Met Business Parity	April 2011	0	0	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	April 2011	15	16	100%	0.2421	3251	3311	98%	1.33	(0.60)
	March 2011	17	17	100%	0	3086	3169	97%	-0.67	(1.41)
	February 2011	9	9	100%	0	3535	3619	98%	-0.46	(1.28)
	January 2011	7	7	100%	0	3304	3364	98%	-0.36	(1.22)
	December 2010	6	7	0%	0.3499	3641	3695	99%	2.82	(0.22)
	November 2010	5	5	0%	0	3871	3948	98%	-0.32	(1.19)
	October 2010	5	5	100%	0	3873	3932	99%	-0.28	(1.17)
	September 2010	2	2	0%	0	3735	3815	98%	-0.21	(1.13)
	August 2010	11	11	0%	0	3791	3851	98%	-0.42	(1.25)
	July 2010	23	23	100%	0	3522	3576	98%	-0.59	(1.36)
	June 2010	13	13	100%	0	3881	3922	99%	-0.37	(1.22)
	May 2010	10	10	100%	0	3863	3913	99%	-0.36	(1.22)
OP-3C Installation Commitments Met Residence Parity	April 2011	84	87	100%	0.1825	4126	4221	98%	0.75	(0.71)
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	15	15	100%	0	4350	4463	97%	-0.62	(1.38)
	January 2011	13	13	100%	0	4295	4376	98%	-0.49	(1.30)
	December 2010	14	15	100%	0.2494	4606	4683	98%	1.53	(0.54)
	November 2010	25	27	100%	0.2619	4947	5056	98%	1.87	(0.28)
	October 2010	8	9	100%	0.3143	4926	5024	98%	1.99	(0.40)
	September 2010	8	11	100%	0.4454	4762	4876	98%	5.47	0.76
	August 2010	15	17	100%	0.3222	4941	5044	98%	2.83	0.02
	July 2010	13	13	100%	0	4604	4678	98%	-0.46	(1.28)
	June 2010	12	13	100%	0.2665	4996	5064	99%	1.99	(0.40)
	May 2010	16	17	100%	0.2353	5018	5106	98%	1.32	(0.61)
OP-3C Installation Commitments Met UNE - P (POTS) Parity	April 2011	0	0	100%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

	January 2011	1	1	100%	0	2	2	100%	0.00	0.00	
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	83%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	98%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00	
OP-3C Installation Commitments Met UNE P (Centrex 21) Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	1	1	0%	0	118	123	96%	-0.21	(1.12)	
	December 2010	1	1	0%	0	159	164	97%	-0.18	(1.11)	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	1	0%	0	146	149	98%	6.95	0.17	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	1	1	0%	0	153	156	98%	-0.14	(1.08)	
	April 2011	1	1	100%	0	525	532	99%	-0.12	(1.07)	
OP-3D Installation Commitments Met Basic Rate ISDN Parity	March 2011	1	1	0%	0	561	582	96%	-0.19	(1.12)	
	February 2011	2	2	0%	0	588	606	97%	-0.25	(1.15)	
	January 2011	1	1	0%	0	639	662	97%	-0.19	(1.12)	
	December 2010	1	1	0%	0	650	675	96%	-0.20	(1.12)	
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	October 2010	1	1	0%	0	662	675	98%	-0.14	(1.09)	
	September 2010	1	1	0%	0	666	684	97%	-0.16	(1.10)	
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	1	1	0%	0	733	742	99%	-0.11	(1.07)	
	May 2010	2	2	0%	0	702	722	97%	-0.24	(1.14)	
	OP-3D Installation Commitments Met Dark Fiber - Loop Diagnostic	April 2011	10	10	0%	0	656	667	98%	-0.41	(1.25)
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
February 2011		8	8	0%	0	717	740	97%	-0.50	(1.31)	
January 2011		0	0	0%	0	0	0	0%	0.00	0.00	
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		4	4	0%	0	812	829	98%	-0.29	(1.18)	
October 2010		3	3	0%	0	808	824	98%	-0.24	(1.15)	
September 2010		6	6	0%	0	817	841	97%	-0.42	(1.25)	
August 2010		1	1	0%	0	860	887	97%	-0.18	(1.11)	
July 2010		2	2	0%	0	828	844	98%	-0.20	(1.12)	
June 2010		5	5	100%	0	867	879	99%	-0.26	(1.16)	
May 2010		2	2	0%	0	855	878	97%	-0.23	(1.14)	
OP-3D Installation Commitments Met DS1 Parity		April 2011	4	4	0%	0	374	376	99%	-0.15	(1.09)
	March 2011	8	8	0%	0	349	350	100%	-0.15	(1.09)	
	February 2011	5	5	100%	0	377	378	100%	-0.11	(1.07)	
	January 2011	3	3	0%	0	493	496	99%	-0.13	(1.08)	
	December 2010	2	2	0%	0	465	472	99%	-0.17	(1.11)	
	November 2010	2	2	0%	0	459	464	99%	-0.15	(1.09)	
	October 2010	4	4	0%	0	396	397	100%	-0.10	(1.06)	
	September 2010	12	12	0%	0	371	372	100%	-0.18	(1.11)	

	August 2010	6	6	0%	0	538	540	100%	-0.15	(1.09)
	July 2010	15	15	0%	0	513	514	100%	-0.17	(1.10)
	June 2010	11	11	0%	0	499	502	99%	-0.25	(1.15)
	May 2010	9	9	0%	0	721	725	99%	-0.22	(1.14)
OP-3D Installation Commitments Met	April 2011	1	1	0%	0	0	0	0%	0.00	(0.16)
Enhanced Extended Loops - DS0 Capable	March 2011	4	4	0%	0	0	0	0%	0.00	(0.16)
Benchmark 0.9	February 2011	1	1	0%	0	0	0	0%	0.00	(0.16)
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	7	7	0%	0	0	0	0%	0.00	(0.16)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	3	3	0%	0	0	0	0%	0.00	(0.16)
	July 2010	1	1	0%	0	0	0	0%	0.00	(0.16)
	June 2010	3	3	0%	0	0	0	0%	0.00	(0.16)
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.16)
OP-3D Installation Commitments Met	April 2011	75	75	97%	0	4552	4561	100%	-0.38	(1.23)
Enhanced Extended Loops - DS1 Capable	March 2011	2	2	98%	0	4605	4608	100%	-0.04	(1.02)
Benchmark 0.9	February 2011	4	4	97%	0	4744	4749	100%	-0.06	(1.04)
	January 2011	6	6	100%	0	4963	4971	100%	-0.10	(1.06)
	December 2010	2	2	97%	0	5201	5206	100%	-0.04	(1.03)
	November 2010	6	6	98%	0	5540	5554	100%	-0.12	(1.07)
	October 2010	5	5	89%	0	5359	5369	100%	-0.10	(1.06)
	September 2010	5	5	98%	0	5284	5290	100%	-0.08	(1.05)
	August 2010	7	7	99%	0	5950	5958	100%	-0.10	(1.06)
	July 2010	17	17	100%	0	5459	5464	100%	-0.12	(1.08)
	June 2010	9	9	100%	0	6532	6548	100%	-0.15	(1.09)
	May 2010	13	13	100%	0	6550	6559	100%	-0.13	(1.08)
OP-3D Installation Commitments Met	April 2011	151	151	0%	0	4926	4937	100%	-0.57	(1.35)
Enhanced Extended Loops - DS3 Capable	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	February 2011	10	10	0%	0	5121	5127	100%	-0.11	(1.07)
	January 2011	6	6	100%	0	5456	5467	100%	-0.11	(1.07)
	December 2010	18	18	0%	0	5666	5678	100%	-0.19	(1.12)
	November 2010	94	94	0%	0	5999	6018	100%	-0.54	(1.33)
	October 2010	10	12	0%	0.3727	5755	5766	100%	13.07	1.08
	September 2010	52	53	0%	0.1361	5655	5662	100%	3.64	(0.11)
	August 2010	9	9	100%	0	6488	6498	100%	-0.12	(1.07)
	July 2010	26	26	100%	0	5972	5978	100%	-0.16	(1.10)
	June 2010	16	16	100%	0	7031	7050	100%	-0.21	(1.13)
	May 2010	20	20	100%	0	7271	7284	100%	-0.19	(1.11)
OP-3D Installation Commitments Met LIS	April 2011	1	1	100%	0	0	0	0%	0.00	0.00
Trunk Parity	March 2011	0	0	93%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT	April 2011	0	0	0%	0	0	0	0%	0.00	0.00

Above DS1 Level Parity	March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	1	1	100%	0	8	11	73%	-0.59	(1.36)	
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	September 2010	1	1	100%	0	10	11	91%	-0.30	(1.18)	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	1	1	100%	0	7	10	70%	-0.62	(1.38)	
	OP-3D Installation Commitments Met UDIT DS1 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	0	0	0%	0	0	0	0%	0.00	0.00
		February 2011	0	0	0%	0	0	0	0%	0.00	0.00
		January 2011	0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00	
November 2010		0	0	0%	0	0	0	0%	0.00	0.00	
October 2010		0	0	0%	0	0	0	0%	0.00	0.00	
September 2010		0	0	67%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
July 2010		1	1	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9		April 2011	0	0	100%	0	0	0	0%	0.00	0.00
		March 2011	0	0	97%	0	0	0	0%	0.00	0.00
		February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	99%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	98%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	98%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	97%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	98%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	99%	0	0	0	0%	0.00	0.00	
	May 2010	1	1	100%	0	6	6	100%	0.00	0.00	
	OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	April 2011	0	0	94%	0	0	0	0%	0.00	0.00
		March 2011	1	1	99%	0	36	37	97%	-0.16	(1.10)
		February 2011	0	0	96%	0	0	0	0%	0.00	0.00
January 2011		0	0	96%	0	0	0	0%	0.00	0.00	
December 2010		0	0	90%	0	0	0	0%	0.00	0.00	
November 2010		0	0	90%	0	0	0	0%	0.00	0.00	
October 2010		0	0	93%	0	0	0	0%	0.00	0.00	
September 2010		0	0	95%	0	0	0	0%	0.00	0.00	
August 2010		0	0	96%	0	0	0	0%	0.00	0.00	
July 2010		0	0	98%	0	0	0	0%	0.00	0.00	
June 2010		0	0	99%	0	0	0	0%	0.00	0.00	
May 2010		0	0	100%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity		April 2011	0	0	99%	0	0	0	0%	0.00	0.00
		March 2011	0	0	89%	0	0	0	0%	0.00	0.00
		February 2011	1	1	96%	0	0	0	0%	0.00	(0.33)
	January 2011	0	0	97%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	99%	0	0	0	0%	0.00	0.00	
November 2010	0	0	89%	0	0	0	0%	0.00	0.00		

	October 2010	0	0	93%	0	0	0	0%	0.00	0.00
	September 2010	0	0	95%	0	0	0	0%	0.00	0.00
	August 2010	0	0	92%	0	0	0	0%	0.00	0.00
	July 2010	0	0	98%	0	0	0	0%	0.00	0.00
	June 2010	0	0	97%	0	0	0	0%	0.00	0.00
	May 2010	0	0	97%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	April 2011	40	41	0%	0.1543	0	0	0%	0.00	(0.25)
Unbundled Loop - DS3 Capable Parity	March 2011	34	35	100%	0.1666	0	0	0%	0.00	(0.24)
	February 2011	30	30	0%	0	0	0	0%	0.00	(0.33)
	January 2011	29	30	0%	0.1795	0	0	0%	0.00	(0.22)
	December 2010	52	53	0%	0.1361	0	0	0%	0.00	(0.27)
	November 2010	42	47	0%	0.3083	0	0	0%	0.00	0.02
	October 2010	61	62	0%	0.126	0	0	0%	0.00	(0.28)
	September 2010	139	141	0%	0.1183	0	0	0%	0.00	(0.29)
	August 2010	83	83	0%	0	0	0	0%	0.00	(0.33)
	July 2010	72	72	0%	0	0	0	0%	0.00	(0.33)
	June 2010	54	54	0%	0	0	0	0%	0.00	(0.33)
	May 2010	56	56	0%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	April 2011	0	0	100%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Benchmark 0.9	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0	0	0	0%	0.00	(0.33)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2010	2	2	67%	0	0	0	0%	0.00	(0.33)
	July 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	June 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	April 2011	14	15	99%	0.2494	3	3	100%	0.00	(1.59)
Unbundled Loop Analog Benchmark 0.9	March 2011	26	26	98%	0	1	1	100%	0.00	0.00
	February 2011	60	60	94%	0	0	0	0%	0.00	0.00
	January 2011	12	12	93%	0	0	0	0%	0.00	0.00
	December 2010	3	3	94%	0	2	3	67%	-0.87	(1.53)
	November 2010	8	8	96%	0	10	10	100%	0.00	0.00
	October 2010	6	6	94%	0	11	11	100%	0.00	0.00
	September 2010	11	11	95%	0	4	4	100%	0.00	0.00
	August 2010	9	9	96%	0	2	2	100%	0.00	0.00
	July 2010	6	6	92%	0	2	2	100%	0.00	0.00
	June 2010	4	4	96%	0	1	1	100%	0.00	0.00
	May 2010	15	15	98%	0	5	5	100%	0.00	0.00
OP-3D Installation Commitments Met	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Conditioned Benchmark 0.9	March 2011	0	0	67%	0	0	0	0%	0.00	0.00
	February 2011	0	0	22%	0	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0	14	15	93%	-0.26	(1.16)
	December 2010	1	1	33%	0	22	23	96%	-0.21	(1.13)
	November 2010	2	2	100%	0	10	10	100%	0.00	0.00
	October 2010	2	2	100%	0	15	16	94%	-0.34	(1.21)
	September 2010	0	0	75%	0	0	0	0%	0.00	0.00
	August 2010	3	3	23%	0	5	7	71%	-0.92	(1.56)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	67%	0	4	4	100%	0.00	0.00

OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	2	3	0%	0.4714	16	20	80%	0.54	(1.06)
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Dark Fiber - IOF Diagnostic	April 2011	276	284	0%	0.1655	0	0	0%	0.00	(0.24)
	March 2011	268	268	0%	0	0	0	0%	0.00	(0.33)
	February 2011	199	202	0%	0.121	0	0	0%	0.00	(0.28)
	January 2011	230	234	0%	0.1296	0	0	0%	0.00	(0.28)
	December 2010	241	247	100%	0.154	0	0	0%	0.00	(0.25)
	November 2010	199	205	0%	0.1686	0	0	0%	0.00	(0.24)
	October 2010	234	234	0%	0	0	0	0%	0.00	(0.33)
	September 2010	272	273	0%	0.0604	0	0	0%	0.00	(0.32)
	August 2010	249	255	0%	0.1516	0	0	0%	0.00	(0.25)
	July 2010	192	193	0%	0.0718	0	0	0%	0.00	(0.32)
	June 2010	212	212	0%	0	0	0	0%	0.00	(0.33)
	May 2010	233	236	0%	0.112	0	0	0%	0.00	(0.29)
	OP-3E Installation Commitments Met E911 Parity	April 2011	190	192	100%	0.1015	0	0	0%	0.00
March 2011		176	183	0%	0.1918	0	0	0%	0.00	(0.21)
February 2011		213	221	0%	0.1868	0	0	0%	0.00	(0.21)
January 2011		161	178	0%	0.2939	0	0	0%	0.00	(0.01)
December 2010		192	213	0%	0.2981	0	0	0%	0.00	(0.00)
November 2010		221	237	0%	0.2509	0	0	0%	0.00	(0.11)
October 2010		228	240	0%	0.2179	0	0	0%	0.00	(0.17)
September 2010		191	199	0%	0.1964	0	0	0%	0.00	(0.20)
August 2010		193	197	0%	0.141	0	0	0%	0.00	(0.27)
July 2010		181	183	0%	0.104	0	0	0%	0.00	(0.30)
June 2010		287	288	0%	0.0588	0	0	0%	0.00	(0.32)
May 2010		200	201	0%	0.0704	0	0	0%	0.00	(0.32)
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9		April 2011	96	108	96%	0.3143	30	32	94%	1.00
	March 2011	130	136	96%	0.2054	36	37	97%	0.57	(1.06)
	February 2011	154	158	95%	0.1571	19	20	95%	-0.48	(1.29)
	January 2011	105	106	99%	0.0967	21	23	91%	-1.20	(1.73)
	December 2010	139	156	93%	0.3116	30	33	91%	0.33	(1.04)
	November 2010	137	147	91%	0.2518	22	25	88%	-0.74	(1.45)
	October 2010	144	151	94%	0.2103	16	20	80%	-1.61	(1.98)
	September 2010	151	164	100%	0.2702	20	26	77%	-1.70	(2.04)
	August 2010	171	174	97%	0.1302	17	26	65%	-3.29	(3.00)
	July 2010	172	177	100%	0.1657	37	45	82%	-2.34	(2.42)
	June 2010	142	146	100%	0.1632	9	9	100%	0.00	(1.48)
	May 2010	156	157	96%	0.0796	20	28	71%	-3.01	(2.83)
	OP-3E Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	April 2011	1	1	0%	0	3	3	100%	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00

	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Frame Relay Parity	April 2011	1	1	0%	0	0	0	0%	0.00	(0.33)
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	3.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	2	2	0%	0	0	0	0%	0.00	(0.33)
	September 2010	2	3	0%	0.4714	0	0	0%	0.00	0.78
	August 2010	2	2	0%	0	0	0	0%	0.00	(0.33)
	July 2010	1	1	0%	0	0	0	0%	0.00	(0.33)
	June 2010	1	1	0%	0	0	0	0%	0.00	(0.33)
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met LIS Trunk Parity	April 2011	493	505	100%	0.1523	0	0	0%	0.00	(0.25)
	March 2011	608	646	100%	0.2353	0	0	0%	0.00	(0.14)
	February 2011	680	734	93%	0.2611	0	0	0%	0.00	(0.09)
	January 2011	801	852	100%	0.2372	0	0	0%	0.00	(0.13)
	December 2010	1206	1255	100%	0.1937	0	0	0%	0.00	(0.20)
	November 2010	774	826	50%	0.2429	0	0	0%	0.00	(0.12)
	October 2010	954	1009	100%	0.227	0	0	0%	0.00	(0.15)
	September 2010	1072	1116	100%	0.1946	0	0	0%	0.00	(0.20)
	August 2010	675	731	100%	0.266	0	0	0%	0.00	(0.08)
	July 2010	663	689	100%	0.1906	0	0	0%	0.00	(0.21)
	June 2010	941	962	100%	0.1461	0	0	0%	0.00	(0.26)
	May 2010	906	915	100%	0.0987	0	0	0%	0.00	(0.30)
OP-3E Installation Commitments Met PBX Parity	April 2011	2	3	100%	0.4714	0	0	0%	0.00	0.78
	March 2011	2	9	0%	0.4157	0	0	0%	0.00	2.26
	February 2011	0	1	0%	0	0	0	0%	0.00	3.00
	January 2011	1	3	0%	0.4714	0	0	0%	0.00	1.89
	December 2010	4	4	0%	0	0	0	0%	0.00	(0.33)
	November 2010	3	3	0%	0	0	0	0%	0.00	(0.33)
	October 2010	3	4	0%	0.433	0	0	0%	0.00	0.50
	September 2010	3	13	0%	0.4213	0	0	0%	0.00	2.23
	August 2010	0	3	0%	0	0	0	0%	0.00	3.00
	July 2010	2	3	0%	0.4714	0	0	0%	0.00	0.78
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	0%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0	3	5	60%	-0.75	(1.45)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	0%	0	8	11	73%	-0.59	(1.36)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
August 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	July 2010	1	1	0%	0	12	13	92%	-0.28	(1.17)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	0%	0	7	10	70%	-0.85	(1.51)
OP-3E Installation Commitments Met	April 2011	0	0	100%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	March 2011	0	0	83%	0	0	0	0%	0.00	0.00
Benchmark 0.9	February 2011	0	1	100%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	86%	0	0	0	0%	0.00	0.00
	July 2010	0	0	67%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	April 2011	69	72	100%	0.1998	0	0	0%	0.00	(0.19)
Unbundled Loop - ADSL Qualified	March 2011	80	84	100%	0.213	0	0	0%	0.00	(0.17)
Benchmark 0.9	February 2011	76	77	100%	0.1132	0	0	0%	0.00	(0.29)
	January 2011	69	74	100%	0.251	0	0	0%	0.00	(0.11)
	December 2010	53	58	100%	0.2807	0	0	0%	0.00	(0.05)
	November 2010	60	64	88%	0.2421	0	0	0%	0.00	(0.13)
	October 2010	58	58	91%	0	0	0	0%	0.00	(0.33)
	September 2010	56	58	95%	0.1825	0	0	0%	0.00	(0.22)
	August 2010	59	59	100%	0	0	0	0%	0.00	(0.33)
	July 2010	63	63	100%	0	0	0	0%	0.00	(0.33)
	June 2010	49	51	100%	0.1941	0	0	0%	0.00	(0.20)
	May 2010	88	94	100%	0.2444	0	0	0%	0.00	(0.12)
OP-3E Installation Commitments Met	April 2011	0	0	100%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	90%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	1	100%	0	0	0	0%	0.00	3.00
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSL Benchmark 0.9	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	2	2	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	1	1	100%	0.00	0.00
OP-3E Installation Commitments Met	April 2011	8	8	99%	0	1	1	100%	0.00	0.00
Unbundled Loop Analog Benchmark 0.9	March 2011	13	14	98%	0.2575	1	1	100%	0.00	(1.91)

	February 2011	23	23	95%	0	1	1	100%	0.00	0.00
	January 2011	10	10	94%	0	2	2	100%	0.00	0.00
	December 2010	1	2	84%	0.5	4	4	100%	0.00	(0.74)
	November 2010	8	8	98%	0	15	15	100%	0.00	0.00
	October 2010	3	3	99%	0	20	20	100%	0.00	0.00
	September 2010	15	15	99%	0	3	6	50%	-2.07	(2.26)
	August 2010	2	2	95%	0	3	3	100%	0.00	0.00
	July 2010	1	1	82%	0	17	17	100%	0.00	0.00
	June 2010	3	3	100%	0	3	3	100%	0.00	0.00
	May 2010	3	3	98%	0	7	7	100%	0.00	0.00
OP-3E Installation Commitments Met	April 2011	1	1	0%	0	3	3	100%	0.00	0.00
Unbundled Loop Conditioned Benchmark 0.9	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	8	8	100%	0.00	(0.26)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	April 2011	5	6	0%	0.3727	0	0	0%	0.00	0.22
Unbundled Loop ISDN Capable Parity	March 2011	8	8	0%	0	0	0	0%	0.00	(0.33)
	February 2011	18	18	0%	0	0	0	0%	0.00	(0.33)
	January 2011	6	6	0%	0	0	0	0%	0.00	(0.33)
	December 2010	8	8	0%	0	0	0	0%	0.00	(0.33)
	November 2010	5	5	0%	0	0	0	0%	0.00	(0.33)
	October 2010	10	10	0%	0	0	0	0%	0.00	(0.33)
	September 2010	6	7	0%	0.3499	0	0	0%	0.00	0.14
	August 2010	2	3	100%	0.4714	0	0	0%	0.00	0.78
	July 2010	9	9	0%	0	0	0	0%	0.00	(0.33)
	June 2010	7	7	0%	0	0	0	0%	0.00	(0.33)
	May 2010	15	15	0%	0	0	0	0%	0.00	(0.33)
OP-4A Installation Interval Business Parity	April 2011	11	11	2	0	0	0	0	0.00	(0.33)
	March 2011	14	14	11	0	0	0	0	0.00	(0.33)
	February 2011	8	8	5	0	0	0	0	0.00	(0.33)
	January 2011	14	14	4	0	0	0	0	0.00	(0.33)
	December 2010	15	17	2	0.3222	0	0	0	0.00	0.06
	November 2010	21	23	7	0.2818	0	0	0	0.00	(0.04)
	October 2010	21	22	3	0.2083	0	0	0	0.00	(0.18)
	September 2010	24	24	14	0	0	0	0	0.00	(0.33)
	August 2010	16	16	0	0	0	0	0	0.00	(0.33)
	July 2010	14	14	0	0	0	0	0	0.00	(0.33)
	June 2010	27	27	0	0	0	0	0	0.00	(0.33)
	May 2010	24	24	0	0	0	0	0	0.00	(0.33)
OP-4A Installation Interval Line Splitting Benchmark 3.3	April 2011	19	19	0	0	18	27	1	-2.36	(2.44)
	March 2011	12	12	0	0	16	28	1	-2.51	(2.53)
	February 2011	20	20	0	0	18	32	1	-3.09	(2.88)
	January 2011	9	10	0	0.3	12	20	1	-1.58	(1.96)
	December 2010	10	10	0	0	11	21	1	-2.48	(2.51)
	November 2010	11	11	0	0	20	40	1	-2.94	(2.79)
	October 2010	11	11	0	0	24	29	1	-1.29	(1.78)

	September 2010	13	13	0	0	16	24	1	-2.05	(2.25)	
	August 2010	12	12	0	0	11	18	1	-2.14	(2.30)	
	July 2010	10	10	0	0	17	25	1	-1.83	(2.11)	
	June 2010	16	16	0	0	10	14	1	-1.73	(2.05)	
	May 2010	14	14	3	0	31	39	1	-1.63	(1.99)	
OP-4A Installation Interval Residence Parity	April 2011	0	0	4	0	0	0	0	0.00	0.00	
	March 2011	0	0	6	0	0	0	0	0.00	0.00	
	February 2011	0	0	4	0	0	0	0	0.00	0.00	
	January 2011	0	0	6	0	0	0	0	0.00	0.00	
	December 2010	0	0	5	0	0	0	0	0.00	0.00	
	November 2010	0	0	6	0	0	0	0	0.00	0.00	
	October 2010	1	1	6	0	0	0	0	0.00	(0.33)	
	September 2010	0	0	4	0	0	0	0	0.00	0.00	
	August 2010	1	1	4	0	0	0	0	0.00	(0.33)	
	July 2010	0	0	6	0	0	0	0	0.00	0.00	
	June 2010	0	0	3	0	0	0	0	0.00	0.00	
	May 2010	0	0	3	0	0	0	0	0.00	0.00	
	OP-4A Installation Interval UNE - P (POTS) Parity	April 2011	49	50	0	0.14	0	0	0	0.00	(0.27)
		March 2011	104	109	4	0.2092	0	0	0	0.00	(0.18)
February 2011		90	96	0	0.2421	0	0	0	0.00	(0.13)	
January 2011		64	76	2	0.3646	0	0	0	0.00	0.19	
December 2010		127	130	4	0.1501	0	0	0	0.00	(0.26)	
November 2010		152	154	5	0.1132	0	0	0	0.00	(0.29)	
October 2010		106	107	4	0.0962	0	0	0	0.00	(0.30)	
September 2010		133	140	3	0.2179	0	0	0	0.00	(0.17)	
August 2010		89	108	7	0.3808	0	0	0	0.00	0.25	
July 2010		75	75	7	0	0	0	0	0.00	(0.33)	
June 2010		123	125	6	0.1255	0	0	0	0.00	(0.28)	
May 2010		150	160	3	0.2421	0	0	0	0.00	(0.13)	
OP-4B Installation Interval Business Parity		April 2011	0	0	0	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	1	0	0	0	0	0.00	0.00	
	November 2010	0	0	2	0	0	0	0	0.00	0.00	
	October 2010	0	0	0	0	0	0	0	0.00	0.00	
	September 2010	0	2	3	0	0	0	0	0.00	3.00	
	August 2010	0	0	0	0	0	0	0	0.00	0.00	
	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	1	1	0	0	0	0	0	0.00	(0.33)	
	OP-4B Installation Interval Residence Parity	April 2011	0	0	6	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0.00	0.00	
January 2011		0	0	6	0	0	0	0	0.00	0.00	
December 2010		0	0	0	0	0	0	0	0.00	0.00	
November 2010		0	0	3	0	0	0	0	0.00	0.00	
October 2010		0	0	0	0	0	0	0	0.00	0.00	
September 2010		2	2	7	0	8	8	1	0.00	0.00	
August 2010		0	0	2	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		0	0	0	0	0	0	0	0.00	0.00	

OP-4B Installation Interval UNE - P (POTS) Parity	April 2011	45	4	0	8.73	1962	490	4	2.85	0.61	
	March 2011	9	2	2	3.54	1876	505	4	0.33	(0.59)	
	February 2011	4	1	0	0	1730	437	4	0.01	(0.79)	
	January 2011	2	1	4	0	1802	510	4	-0.45	(1.28)	
	December 2010	13	2	0	3.54	2072	513	4	0.74	(0.34)	
	November 2010	5	2	0	2.12	2286	454	5	-0.42	(1.25)	
	October 2010	56	4	3	11.8	5041	623	8	1.20	(0.29)	
	September 2010	0	0	3	0	0	0	0	0.00	0.00	
	August 2010	0	0	3	0	0	0	0	0.00	0.00	
	July 2010	0	0	2	0	0	0	0	0.00	0.00	
	June 2010	0	0	5	0	0	0	0	0.00	0.00	
	May 2010	5	2	2	0.71	3020	746	4	-0.39	(1.24)	
	OP-4C Installation Interval Business Parity	April 2011	0	0	1	0	0	0	0	0.00	0.00
		March 2011	0	0	1	0	0	0	0	0.00	0.00
		February 2011	0	0	1	0	0	0	0	0.00	0.00
January 2011		0	0	0	0	0	0	0	0.00	0.00	
December 2010		0	0	3	0	0	0	0	0.00	0.00	
November 2010		0	0	0	0	0	0	0	0.00	0.00	
October 2010		0	0	1	0	0	0	0	0.00	0.00	
September 2010		0	0	1	0	0	0	0	0.00	0.00	
August 2010		0	0	1	0	0	0	0	0.00	0.00	
July 2010		0	0	1	0	0	0	0	0.00	0.00	
June 2010		3	1	1	0	0	0	0	0.00	(0.27)	
May 2010		0	0	1	0	0	0	0	0.00	0.00	
OP-4C Installation Interval Line Splitting Benchmark 3.3		April 2011	75	13	3	0.83	11014	2463	4	1.16	(0.02)
		March 2011	53	12	0	1.56	10663	2450	4	0.08	(0.90)
		February 2011	28	5	3	1.95	11419	2796	4	1.42	(0.02)
	January 2011	21	4	3	0.5	9661	2519	4	0.88	(0.10)	
	December 2010	24	4	0	1.15	10043	2667	4	2.29	0.08	
	November 2010	12	2	0	1.41	10472	2621	4	1.05	(0.16)	
	October 2010	16	4	3	2.94	11858	2767	4	-0.16	(1.10)	
	September 2010	8	2	0	2.83	18851	3699	5	-0.38	(1.23)	
	August 2010	57	9	0	2.4	17300	3728	5	1.65	(0.04)	
	July 2010	67	20	3	1.46	14193	3308	4	-1.47	(1.89)	
	June 2010	19	6	3	0.41	8640	2603	3	-0.14	(1.09)	
	May 2010	17	6	3	1.47	9177	2715	3	-0.59	(1.36)	
	OP-4C Installation Interval Residence Parity	April 2011	308	75	0	5.25	12976	2953	4	-0.58	(1.35)
		March 2011	0	0	0	0	0	0	0	0.00	0.00
		February 2011	11	5	0	0.45	13149	3233	4	-1.52	(1.93)
January 2011		23	6	0	2.23	11463	3029	4	0.04	(0.74)	
December 2010		69	14	0	4.05	12115	3180	4	1.61	(0.05)	
November 2010		84	23	1	1.56	12758	3075	4	-0.57	(1.35)	
October 2010		15	5	1	3.46	16899	3390	5	-0.80	(1.49)	
September 2010		77	11	1	5.9	24678	4747	5	1.26	(0.25)	
August 2010		115	17	1	16.63	23395	4892	5	2.23	0.16	
July 2010		76	13	1	5.64	18618	4319	4	1.76	0.04	
June 2010		26	10	1	0.7	11473	3315	3	-0.76	(1.46)	
May 2010		31	16	1	0.25	12197	3461	4	-1.93	(2.17)	
OP-4C Installation Interval UNE - P (POTS) Parity		April 2011	0	0	1	0	0	0	0	0.00	0.00
		March 2011	0	0	1	0	0	0	0	0.00	0.00
		February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	1	1	1	0	223	70	3	-1.12	(1.68)	
	December 2010	2	1	0	0	339	105	3	-0.49	(1.30)	

	November 2010	0	0	1	0	0	0	0	0.00	0.00
	October 2010	3	1	1	0	540	92	6	-0.42	(1.25)
	September 2010	0	0	1	0	0	0	0	0.00	0.00
	August 2010	0	0	1	0	0	0	0	0.00	0.00
	July 2010	0	0	1	0	0	0	0	0.00	0.00
	June 2010	0	0	1	0	0	0	0	0.00	0.00
	May 2010	0	0	1	0	0	0	0	0.00	0.00
OP-4D Installation Interval Basic Rate ISDN Parity	April 2011	0	0	3	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	12	2	0	1.41	1572	458	3	1.84	0.21
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	3	1	0	0	2123	509	4	-0.11	(1.07)
	November 2010	0	0	1	0	0	0	0	0.00	0.00
	October 2010	7	1	0	0	2149	469	5	0.53	(0.46)
	September 2010	2	1	0	0	3072	659	5	-0.63	(1.38)
	August 2010	0	0	1	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	3	1	0	0	2109	558	4	-0.28	(1.17)
	OP-4D Installation Interval Dark Fiber - Loop Diagnostic	April 2011	22	9	0	0.88	1700	506	3	-1.18
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011		20	5	0	1.87	1808	529	3	0.64	(0.45)
January 2011		0	0	0	0	0	0	0	0.00	0.00
December 2010		0	0	0	0	0	0	0	0.00	0.00
November 2010		8	3	0	2.89	1832	523	4	-0.49	(1.30)
October 2010		9	3	0	3.61	2689	561	5	-0.61	(1.37)
September 2010		18	6	0	1.79	3851	815	5	-0.94	(1.57)
August 2010		2	1	0	0	4237	854	5	-0.66	(1.40)
July 2010		9	2	0	3.54	3402	779	4	0.06	(0.69)
June 2010		8	4	20	0.82	2321	643	4	-0.91	(1.55)
May 2010		2	1	0	0	2549	665	4	-0.62	(1.37)
OP-4D Installation Interval DS1 Parity		April 2011	2	2	0	0	226	197	1	-0.23
	March 2011	7	7	0	0	221	167	1	-0.86	(1.52)
	February 2011	0	0	5	0	0	0	0	0.00	0.00
	January 2011	5	2	0	2.12	173	134	1	1.52	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	1	1	0	0	290	188	2	-0.44	(1.27)
	October 2010	2	2	0	0	259	175	1	-0.40	(1.24)
	September 2010	6	8	0	0.46	188	145	1	-1.25	(1.76)
	August 2010	2	2	0	0	317	215	1	-0.67	(1.41)
	July 2010	6	6	0	0	325	201	2	-0.38	(1.23)
	June 2010	7	5	0	0.89	308	219	1	-0.01	(1.01)
	May 2010	7	7	0	0	294	198	1	-1.27	(1.77)
	OP-4D Installation Interval E911 Parity	April 2011	0	0	0	0	0	0	0	0.00
March 2011		9	3	0	0	0	0	0	0.00	(0.27)
February 2011		3	1	0	0	0	0	0	0.00	(0.27)
January 2011		0	0	12	0	0	0	0	0.00	0.00
December 2010		0	0	0	0	0	0	0	0.00	0.00
November 2010		18	7	0	0.79	0	0	0	0.00	(0.66)
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	7	0	0	0	0	0.00	0.00
August 2010		6	2	0	0	0	0	0	0.00	(0.27)
July 2010		3	1	0	0	0	0	0	0.00	(0.27)

	June 2010	9	3	12	0	0	0	0	0.00	(0.27)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced	April 2011	12	27	5	0.51	2681	2333	1	-6.55	(4.98)
Extended Loops - DS1 Capable Benchmark 6	March 2011	0	0	4	0	0	0	0	0.00	0.00
	February 2011	0	0	5	0	0	0	0	0.00	0.00
	January 2011	0	0	5	0	0	0	0	0.00	0.00
	December 2010	2	2	4	0	2969	2638	1	-0.36	(1.22)
	November 2010	3	3	5	0	3246	2871	1	-0.46	(1.28)
	October 2010	1	1	5	0	3248	2813	1	-0.28	(1.17)
	September 2010	2	2	5	0	2982	2727	1	-0.30	(1.18)
	August 2010	2	2	5	0	3613	3111	1	-0.41	(1.25)
	July 2010	9	9	4	0	3301	2905	1	-0.77	(1.47)
	June 2010	2	2	4	0	3858	3408	1	-0.20	(1.12)
	May 2010	3	3	4	0	4242	3696	1	-0.55	(1.33)
OP-4D Installation Interval LIS Trunk Parity	April 2011	40	38	0	0.32	2907	2530	1	-1.00	(1.61)
	March 2011	0	0	14	0	0	0	0	0.00	0.00
	February 2011	1	2	21	0.71	2823	2673	1	-1.48	(1.90)
	January 2011	0	0	17	0	0	0	0	0.00	0.00
	December 2010	3	3	22	0	3175	2814	1	-0.41	(1.25)
	November 2010	5	6	0	0.41	3536	3059	1	-1.38	(1.84)
	October 2010	1	2	0	0.71	3507	2988	1	-1.40	(1.85)
	September 2010	2	3	0	0.58	3170	2872	1	-1.48	(1.90)
	August 2010	2	2	0	0	3930	3326	1	-0.43	(1.26)
	July 2010	5	5	0	0	3626	3106	1	-0.33	(1.20)
	June 2010	6	5	22	0.45	4166	3627	1	0.12	(0.99)
	May 2010	1	3	0	0.58	4536	3894	1	-2.81	(2.71)
OP-4D Installation Interval UDIT Above DS1 Level Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	1	1	7	0	8	3	3	-1.25	(1.76)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	3	0	0	0	0	0.00	0.00
	September 2010	1	1	4	0	62	10	6	-1.36	(1.83)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	4	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	19	1	7	0	50	6	8	1.31	(0.57)
OP-4D Installation Interval UDIT DS1 Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	5	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	20	1	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	April 2011	0	0	3	0	0	0	0	0.00	0.00
	March 2011	0	0	2	0	0	0	0	0.00	0.00
	February 2011	0	0	2	0	0	0	0	0.00	0.00

	January 2011	0	0	2	0	0	0	0	0.00	0.00
	December 2010	0	0	3	0	0	0	0	0.00	0.00
	November 2010	0	0	2	0	0	0	0	0.00	0.00
	October 2010	0	0	3	0	0	0	0	0.00	0.00
	September 2010	0	0	3	0	0	0	0	0.00	0.00
	August 2010	0	0	3	0	0	0	0	0.00	0.00
	July 2010	0	0	2	0	0	0	0	0.00	0.00
	June 2010	0	0	2	0	0	0	0	0.00	0.00
	May 2010	5	1	3	0	6	1	6	0.00	0.00
OP-4D Installation Interval Unbundled Loop	April 2011	0	0	3	0	0	0	0	0.00	0.00
ADSL Qualified Benchmark 6	March 2011	5	1	3	0	278	31	9	-1.78	(2.08)
	February 2011	0	0	3	0	0	0	0	0.00	0.00
	January 2011	0	0	3	0	0	0	0	0.00	0.00
	December 2010	0	0	3	0	0	0	0	0.00	0.00
	November 2010	0	0	3	0	0	0	0	0.00	0.00
	October 2010	0	0	3	0	0	0	0	0.00	0.00
	September 2010	0	0	3	0	0	0	0	0.00	0.00
	August 2010	0	0	3	0	0	0	0	0.00	0.00
	July 2010	0	0	3	0	0	0	0	0.00	0.00
	June 2010	0	0	3	0	0	0	0	0.00	0.00
	May 2010	0	0	3	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop	April 2011	0	0	4	0	0	0	0	0.00	0.00
DS1 Capable Benchmark 5.5	March 2011	0	0	5	0	0	0	0	0.00	0.00
	February 2011	12	1	4	0	24	2	12	0.00	0.00
	January 2011	0	0	5	0	0	0	0	0.00	0.00
	December 2010	0	0	5	0	0	0	0	0.00	0.00
	November 2010	0	0	5	0	0	0	0	0.00	0.00
	October 2010	14	2	5	0	0	0	0	0.00	0.00
	September 2010	0	0	5	0	0	0	0	0.00	0.00
	August 2010	0	0	5	0	0	0	0	0.00	0.00
	July 2010	48	4	4	0	0	0	0	0.00	0.00
	June 2010	0	0	5	0	0	0	0	0.00	0.00
	May 2010	0	0	5	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop	April 2011	87	20	0	1.04	0	0	0	0.00	(0.83)
DS3 Capable Parity	March 2011	91	20	6	0.76	0	0	0	0.00	(0.73)
	February 2011	94	20	0	0.66	0	0	0	0.00	(0.65)
	January 2011	87	20	0	1.31	0	0	0	0.00	(0.83)
	December 2010	167	34	0	1.22	0	0	0	0.00	(0.54)
	November 2010	167	32	0	1.13	0	0	0	0.00	(0.39)
	October 2010	177	38	0	0.85	0	0	0	0.00	(0.67)
	September 2010	174	38	0	1.27	0	0	0	0.00	(0.71)
	August 2010	134	31	0	0.91	0	0	0	0.00	(0.84)
	July 2010	111	27	0	1.15	0	0	0	0.00	(0.94)
	June 2010	134	32	0	0.9	0	0	0	0.00	(0.91)
	May 2010	62	14	0	0.76	0	0	0	0.00	(0.79)
OP-4D Installation Interval Unbundled Loop	April 2011	0	0	5	0	0	0	0	0.00	0.00
XDSLi Benchmark 6	March 2011	0	0	1	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	6	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	5	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	5	0	0	0	0	0.00	0.00

	August 2010	0	0	5	0	0	0	0	0.00	0.00
	July 2010	0	0	3	0	0	0	0	0.00	0.00
	June 2010	0	0	5	0	0	0	0	0.00	0.00
	May 2010	6	1	4	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	April 2011	41	3	5	6.66	0	0	0	0.00	0.00
	March 2011	21	1	5	0	0	0	0	0.00	0.00
	February 2011	52	3	5	8.08	0	0	0	0.00	0.00
	January 2011	44	2	5	0	0	0	0	0.00	0.00
	December 2010	0	0	5	0	0	0	0	0.00	0.00
	November 2010	0	0	5	0	0	0	0	0.00	0.00
	October 2010	0	0	5	0	0	0	0	0.00	0.00
	September 2010	0	0	5	0	0	0	0	0.00	0.00
	August 2010	0	0	5	0	0	0	0	0.00	0.00
	July 2010	22	1	5	0	0	0	0	0.00	0.00
	June 2010	0	0	5	0	0	0	0	0.00	0.00
	May 2010	22	1	5	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15	April 2011	0	0	7	0	0	0	0	0.00	0.00
	March 2011	0	0	9	0	0	0	0	0.00	0.00
	February 2011	0	0	21	0	0	0	0	0.00	0.00
	January 2011	7	1	7	0	142	15	9	-0.34	(1.21)
	December 2010	0	0	19	0	0	0	0	0.00	0.00
	November 2010	3	1	0	0	73	10	7	-1.54	(1.93)
	October 2010	4	1	11	0	89	15	6	-0.72	(1.44)
	September 2010	0	0	8	0	0	0	0	0.00	0.00
	August 2010	4	1	11	0	75	7	11	-1.38	(1.84)
	July 2010	0	0	13	0	0	0	0	0.00	0.00
	June 2010	14	2	15	0	21	3	7	0.00	(1.00)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	5	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	16	3	0	4.93	134	14	10	-0.68	(1.42)
	September 2010	0	0	5	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	4	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Dark Fiber - IOF Diagnostic	April 2011	333	146	0	0.67	0	0	0	0.00	(1.86)
	March 2011	266	123	0	0.72	0	0	0	0.00	(1.92)
	February 2011	305	123	0	0.83	0	0	0	0.00	(1.76)
	January 2011	370	132	24	0.76	0	0	0	0.00	(1.60)
	December 2010	348	150	17	0.89	0	0	0	0.00	(1.84)
	November 2010	359	133	0	1.26	0	0	0	0.00	(1.65)
	October 2010	358	142	0	0.56	0	0	0	0.00	(1.74)
	September 2010	332	125	0	0.51	0	0	0	0.00	(1.67)
	August 2010	295	120	0	0.61	0	0	0	0.00	(1.77)
	July 2010	264	106	0	0.95	0	0	0	0.00	(1.75)
	June 2010	320	123	0	1.01	0	0	0	0.00	(1.70)
	May 2010	346	125	0	1.69	0	0	0	0.00	(1.62)
OP-4E Installation Interval E911 Parity	April 2011	276	92	0	0	0	0	0	0.00	(1.50)

	March 2011	258	88	0	0.5	0	0	0	0.00	(1.53)
	February 2011	385	129	0	0.28	0	0	0	0.00	(1.51)
	January 2011	322	104	12	0.74	0	0	0	0.00	(1.45)
	December 2010	441	139	0	0.98	0	0	0	0.00	(1.41)
	November 2010	512	167	0	0.35	0	0	0	0.00	(1.47)
	October 2010	510	163	0	1.01	0	0	0	0.00	(1.44)
	September 2010	337	125	0	0.75	0	0	0	0.00	(1.65)
	August 2010	280	101	0	0.79	0	0	0	0.00	(1.61)
	July 2010	302	116	0	0.6	0	0	0	0.00	(1.70)
	June 2010	397	154	12	0.65	0	0	0	0.00	(1.71)
	May 2010	248	101	0	0.76	0	0	0	0.00	(1.77)
OP-4E Installation Interval Enhanced	April 2011	335	71	4	2.84	0	0	0	0.00	(0.43)
Extended Loops - DS1 Capable Benchmark	March 2011	495	115	4	1.45	0	0	0	0.00	(0.65)
6	February 2011	343	73	4	0.76	0	0	0	0.00	(0.44)
	January 2011	309	63	5	3.96	0	0	0	0.00	(0.32)
	December 2010	525	113	5	1.33	0	0	0	0.00	(0.47)
	November 2010	573	107	5	7.82	0	0	0	0.00	(0.08)
	October 2010	474	95	5	0.69	0	0	0	0.00	(0.28)
	September 2010	581	118	4	3.44	0	0	0	0.00	(0.31)
	August 2010	580	133	4	1.09	0	0	0	0.00	(0.62)
	July 2010	497	110	5	1.05	0	0	0	0.00	(0.54)
	June 2010	450	100	4	0.9	0	0	0	0.00	(0.55)
	May 2010	413	88	5	1.51	0	0	0	0.00	(0.44)
OP-4E Installation Interval Frame Relay	April 2011	6	1	0	0	36	4	9	0.00	0.00
Parity	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	14	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval LIS Trunk Parity	April 2011	1	1	0	0	0	0	0	0.00	(2.50)
	March 2011	0	0	22	0	0	0	0	0.00	0.00
	February 2011	6	1	0	0	0	0	0	0.00	0.00
	January 2011	0	0	22	0	0	0	0	0.00	0.00
	December 2010	5	1	22	0	0	0	0	0.00	(0.50)
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	9	2	0	0.71	0	0	0	0.00	(0.75)
	September 2010	14	3	0	1.15	0	0	0	0.00	(0.67)
	August 2010	5	2	0	2.12	0	0	0	0.00	(1.75)
	July 2010	5	1	21	0	0	0	0	0.00	(0.50)
	June 2010	4	1	0	0	0	0	0	0.00	(1.00)
	May 2010	5	1	0	0	0	0	0	0.00	(0.50)
OP-4E Installation Interval PBX Parity	April 2011	2012	385	5	4.41	0	0	0	0.00	(0.39)
	March 2011	2291	461	0	1.35	0	0	0	0.00	(0.52)
	February 2011	2643	533	0	1.24	0	0	0	0.00	(0.52)
	January 2011	3246	631	0	0.86	0	0	0	0.00	(0.43)
	December 2010	3709	735	0	0.99	0	0	0	0.00	(0.48)
	November 2010	3011	590	0	0.86	0	0	0	0.00	(0.45)

	October 2010	4029	753	0	1.1	0	0	0	0	0.00	(0.32)
	September 2010	4357	864	0	0.66	0	0	0	0	0.00	(0.48)
	August 2010	3028	588	0	0.67	0	0	0	0	0.00	(0.43)
	July 2010	2885	560	0	1.41	0	0	0	0	0.00	(0.42)
	June 2010	3735	739	0	0.5	0	0	0	0	0.00	(0.47)
	May 2010	3351	673	0	0.63	0	0	0	0	0.00	(0.51)
OP-4E Installation Interval UDIT Above DS1 Level Parity	April 2011	9	1	0	0	0	0	0	0	0.00	(1.20)
	March 2011	147	7	0	24.21	0	0	0	0	0.00	1.20
	February 2011	7	1	0	0	0	0	0	0	0.00	(1.60)
	January 2011	58	3	0	18.88	0	0	0	0	0.00	0.87
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	32	3	0	7.51	0	0	0	0	0.00	(0.87)
	October 2010	25	3	0	9.24	0	0	0	0	0.00	(1.33)
	September 2010	135	12	0	7.3	0	0	0	0	0.00	(0.75)
	August 2010	26	2	0	0	0	0	0	0	0.00	(0.40)
	July 2010	30	2	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	15	1	19	0	0	0	0	0	0.00	0.00
	OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	April 2011	0	0	3	0	0	0	0	0	0.00
March 2011		0	0	2	0	0	0	0	0	0.00	0.00
February 2011		5	1	2	0	29	4	7	-0.36	0.00	(1.22)
January 2011		0	0	2	0	0	0	0	0.00	0.00	0.00
December 2010		0	0	3	0	0	0	0	0.00	0.00	0.00
November 2010		0	0	3	0	0	0	0	0.00	0.00	0.00
October 2010		5	1	3	0	81	8	10	-0.67	0.00	(1.41)
September 2010		0	0	2	0	0	0	0	0.00	0.00	0.00
August 2010		0	0	4	0	0	0	0	0.00	0.00	0.00
July 2010		4	1	6	0	79	10	8	-0.65	0.00	(1.39)
June 2010		0	0	3	0	0	0	0	0.00	0.00	0.00
May 2010		7	2	3	0.71	50	6	8	-0.78	0.00	(1.48)
OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6		April 2011	0	0	3	0	0	0	0	0.00	0.00
	March 2011	0	0	3	0	0	0	0	0.00	0.00	0.00
	February 2011	24	1	3	0	0	0	0	0.00	0.00	0.00
	January 2011	17	1	3	0	0	0	0	0.00	0.00	0.00
	December 2010	0	0	3	0	0	0	0	0.00	0.00	0.00
	November 2010	0	0	4	0	0	0	0	0.00	0.00	0.00
	October 2010	0	0	3	0	0	0	0	0.00	0.00	0.00
	September 2010	0	0	3	0	0	0	0	0.00	0.00	0.00
	August 2010	0	0	3	0	0	0	0	0.00	0.00	0.00
	July 2010	0	0	3	0	0	0	0	0.00	0.00	0.00
	June 2010	0	0	3	0	0	0	0	0.00	0.00	0.00
	May 2010	20	1	2	0	0	0	0	0.00	0.00	0.00
	OP-4E Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5	April 2011	0	0	4	0	0	0	0	0.00	0.00
March 2011		0	0	4	0	0	0	0	0.00	0.00	0.00
February 2011		12	1	4	0	24	2	12	0.00	0.00	0.00
January 2011		0	0	5	0	0	0	0	0.00	0.00	0.00
December 2010		0	0	16	0	0	0	0	0.00	0.00	0.00
November 2010		0	0	4	0	0	0	0	0.00	0.00	0.00
October 2010		0	0	4	0	0	0	0	0.00	0.00	0.00
September 2010		0	0	5	0	0	0	0	0.00	0.00	0.00
August 2010		0	0	5	0	0	0	0	0.00	0.00	0.00
July 2010		24	2	5	0	0	0	0	0.00	0.00	0.00
June 2010		0	0	5	0	0	0	0	0.00	0.00	0.00

	May 2010	0	0	5	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop	April 2011	286	66	0	1.69	0	0	0	0	0.00	(0.83)
XDSL Benchmark 6	March 2011	251	61	0	1.42	0	0	0	0	0.00	(0.94)
	February 2011	255	55	0	0.85	0	0	0	0	0.00	(0.68)
	January 2011	311	65	0	1.34	0	0	0	0	0.00	(0.61)
	December 2010	276	54	0	1.33	0	0	0	0	0.00	(0.44)
	November 2010	268	55	0	1.06	0	0	0	0	0.00	(0.56)
	October 2010	191	45	0	0.96	0	0	0	0	0.00	(0.88)
	September 2010	178	44	3	1.29	0	0	0	0	0.00	(0.98)
	August 2010	221	47	0	1.67	0	0	0	0	0.00	(0.65)
	July 2010	200	45	3	0.78	0	0	0	0	0.00	(0.78)
	June 2010	183	40	0	1.03	0	0	0	0	0.00	(0.71)
	May 2010	377	83	0	1.17	0	0	0	0	0.00	(0.73)
OP-4E Installation Interval Unbundled Loop	April 2011	0	0	5	0	0	0	0	0	0.00	0.00
Analog Benchmark 6	March 2011	0	0	5	0	0	0	0	0	0.00	0.00
	February 2011	0	0	5	0	0	0	0	0	0.00	0.00
	January 2011	14	1	5	0	0	0	0	0	0.00	0.00
	December 2010	0	0	5	0	0	0	0	0	0.00	0.00
	November 2010	0	0	5	0	0	0	0	0	0.00	0.00
	October 2010	0	0	5	0	0	0	0	0	0.00	0.00
	September 2010	0	0	5	0	0	0	0	0	0.00	0.00
	August 2010	0	0	7	0	0	0	0	0	0.00	0.00
	July 2010	0	0	5	0	0	0	0	0	0.00	0.00
	June 2010	0	0	5	0	0	0	0	0	0.00	0.00
	May 2010	0	0	5	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop	April 2011	22	1	0	0	0	0	0	0	0.00	0.00
Conditioned Benchmark 15	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	66	3	0	0	0	0	0	0	0.00	0.00
	January 2011	22	1	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
	August 2010	21	1	26	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	21	1	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
ISDN Capable Parity	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	4	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	19	1	0	0	22	6	4	4	8.69	(0.41)
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-5A New Service Installation Quality	April 2011	12	5	0%	0.89	0	0	0%	0%	0.00	(1.80)
Reported to Repair Basic Rate ISDN Parity	March 2011	6	3	0%	1	0	0	0%	0%	0.00	(2.00)
	February 2011	27	11	0%	0.69	0	0	0%	0%	0.00	(1.77)
	January 2011	10	4	0%	1	0	0	0%	0%	0.00	(1.75)

	December 2010	9	3	0%	1	0	0	0%	0.00	(1.50)
	November 2010	6	2	100%	0	0	0	0%	0.00	(1.50)
	October 2010	19	8	0%	0.52	0	0	0%	0.00	(1.81)
	September 2010	15	4	0%	2.22	0	0	0%	0.00	(1.13)
	August 2010	6	1	100%	0	0	0	0%	0.00	0.00
	July 2010	15	6	0%	0.55	0	0	0%	0.00	(1.75)
	June 2010	5	2	0%	0.71	0	0	0%	0.00	(1.75)
	May 2010	23	8	0%	0.35	0	0	0%	0.00	(1.56)
OP-5A New Service Installation Quality Reported to Repair Business Parity	April 2011	3	1	0%	0	0	0	0%	0.00	(1.50)
	March 2011	25	8	100%	0.83	0	0	0%	0.00	(1.44)
	February 2011	9	3	100%	0	0	0	0%	0.00	(1.50)
	January 2011	20	8	100%	0.93	0	0	0%	0.00	(1.75)
	December 2010	50	13	100%	1.99	0	0	0%	0.00	(1.08)
	November 2010	45	15	100%	0	0	0	0%	0.00	(1.50)
	October 2010	30	10	100%	0	0	0	0%	0.00	(1.50)
	September 2010	47	17	89%	0.66	0	0	0%	0.00	(1.62)
	August 2010	26	9	100%	0.33	0	0	0%	0.00	(1.56)
	July 2010	25	8	100%	0.83	0	0	0%	0.00	(1.44)
	June 2010	25	11	94%	0.65	0	0	0%	0.00	(1.86)
	May 2010	26	11	100%	0.5	0	0	0%	0.00	(1.82)
OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	April 2011	63	15	0%	1.08	0	0	0%	0.00	(0.71)
	March 2011	37	9	0%	0.78	0	0	0%	0.00	(0.76)
	February 2011	51	11	0%	0.92	0	0	0%	0.00	(0.47)
	January 2011	130	8	100%	32.23	0	0	0%	0.00	5.86
	December 2010	33	9	100%	1.22	0	0	0%	0.00	(1.00)
	November 2010	40	9	0%	1.67	0	0	0%	0.00	(0.58)
	October 2010	48	10	0%	0.42	0	0	0%	0.00	(0.38)
	September 2010	54	11	0%	0.3	0	0	0%	0.00	(0.32)
	August 2010	42	9	0%	0.71	0	0	0%	0.00	(0.45)
	July 2010	44	9	0%	0.33	0	0	0%	0.00	(0.33)
	June 2010	50	11	0%	0.52	0	0	0%	0.00	(0.52)
	May 2010	44	11	0%	1.1	0	0	0%	0.00	(0.82)
OP-5A New Service Installation Quality Reported to Repair Dark Fiber - Loop Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	3	1	0%	0	0	0	0%	0.00	(1.50)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	3	1	0%	0	0	0	0%	0.00	(1.50)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair DS1 Parity	April 2011	131	27	0%	0.53	0	0	0%	0.00	(0.57)
	March 2011	398	78	0%	0.68	0	0	0%	0.00	(0.45)
	February 2011	330	63	100%	0.43	0	0	0%	0.00	(0.38)
	January 2011	250	52	0%	1.46	0	0	0%	0.00	(0.60)
	December 2010	585	115	0%	0.88	0	0	0%	0.00	(0.46)
	November 2010	266	54	0%	0.67	0	0	0%	0.00	(0.54)
	October 2010	328	66	0%	0.39	0	0	0%	0.00	(0.52)
	September 2010	572	85	0%	6.37	0	0	0%	0.00	0.36
	August 2010	520	99	0%	0.91	0	0	0%	0.00	(0.37)

	July 2010	285	55	0%	0.51	0	0	0%	0.00	(0.41)
	June 2010	457	91	0%	0.15	0	0	0%	0.00	(0.49)
	May 2010	573	97	0%	4.2	0	0	0%	0.00	(0.05)
OP-5A New Service Installation Quality Reported to Repair E911 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	51	2	100%	2.12	0	0	0%	0.00	2.10
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	8	2	0%	0	62	7	886%	-1.42	(1.86)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	93%	0	0	0	0%	0.00	0.00
	February 2011	0	0	95%	0	0	0	0%	0.00	0.00
	January 2011	0	0	99%	0	0	0	0%	0.00	0.00
	December 2010	1	1	92%	0	15	16	94%	-0.25	(1.15)
	November 2010	0	0	93%	0	0	0	0%	0.00	0.00
	October 2010	0	0	91%	0	0	0	0%	0.00	0.00
	September 2010	1	1	96%	0	19	19	100%	0.00	0.00
	August 2010	0	0	94%	0	0	0	0%	0.00	0.00
	July 2010	0	0	94%	0	0	0	0%	0.00	0.00
	June 2010	0	0	96%	0	0	0	0%	0.00	0.00
	May 2010	1	1	99%	0	16	16	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	10	10	0%	0	1371	1447	95%	-0.74	(1.45)
	February 2011	6	6	0%	0	1276	1360	94%	-0.63	(1.38)
	January 2011	6	6	100%	0	1558	1636	95%	-0.55	(1.33)
	December 2010	6	6	0%	0	1520	1628	93%	-0.65	(1.40)
	November 2010	4	4	0%	0	1612	1716	94%	-0.51	(1.31)
	October 2010	8	9	0%	0.3143	1527	1645	93%	0.46	(0.99)
	September 2010	12	12	0%	0	1485	1599	93%	-0.96	(1.58)
	August 2010	6	6	100%	0	1803	1910	94%	-0.60	(1.36)
	July 2010	15	16	100%	0.2421	1675	1781	94%	0.05	(1.20)
	June 2010	11	11	100%	0	1663	1786	93%	-0.90	(1.55)
	May 2010	11	12	100%	0.2764	1956	2078	94%	0.36	(1.03)
OP-5A New Service Installation Quality Reported to Repair Frame Relay Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00

	February 2011	1	1	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	18	18	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Residence Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	98%	0	64	71	90%	-0.33	(1.20)
	February 2011	0	0	95%	0	0	0	0%	0.00	0.00
	January 2011	0	0	93%	0	0	0	0%	0.00	0.00
	December 2010	0	0	86%	0	0	0	0%	0.00	0.00
	November 2010	0	0	80%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	91%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	88%	0	0	0	0%	0.00	0.00
	May 2010	0	0	91%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	2	2	0%	0	4	4	100%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
October 2010	2	2	100%	0	18	18	100%	0.00	0.00	

	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	6	6	100%	0	4	4	100%	0.00	0.00
	June 2010	2	2	0%	0	7	7	100%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	April 2011	0	0	0%	0	0	0	0%	0.00
March 2011		115	121	98%	0.2171	64	71	90%	-1.10	(1.67)
February 2011		110	111	96%	0.0945	50	56	89%	-1.94	(2.18)
January 2011		97	105	97%	0.2653	39	44	89%	-0.66	(1.40)
December 2010		105	113	96%	0.2565	54	55	98%	2.40	(0.36)
November 2010		101	111	96%	0.2863	61	66	92%	0.35	(0.98)
October 2010		115	120	99%	0.1998	48	51	94%	-0.44	(1.27)
September 2010		189	201	95%	0.2369	48	52	92%	-0.42	(1.25)
August 2010		137	145	99%	0.2283	43	45	96%	0.31	(1.10)
July 2010		132	137	95%	0.1875	67	71	94%	-0.59	(1.36)
June 2010		105	106	94%	0.0967	23	23	100%	0.00	(1.56)
May 2010		144	151	95%	0.2103	64	68	94%	-0.36	(1.22)
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity		April 2011	0	0	0%	0	0	0	0%	0.00
	March 2011	0	0	93%	0	0	0	0%	0.00	0.00
	February 2011	1	1	93%	0	0	0	0%	0.00	0.00
	January 2011	0	0	93%	0	0	0	0%	0.00	0.00
	December 2010	0	0	95%	0	0	0	0%	0.00	0.00
	November 2010	0	0	92%	0	0	0	0%	0.00	0.00
	October 2010	0	0	94%	0	0	0	0%	0.00	0.00
	September 2010	2	2	94%	0	0	0	0%	0.00	0.00
	August 2010	3	3	98%	0	0	0	0%	0.00	0.00
	July 2010	3	3	99%	0	0	0	0%	0.00	0.00
	June 2010	4	4	94%	0	0	0	0%	0.00	0.00
	May 2010	1	1	96%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	April 2011	0	0	0%	0	0	0	0%	0.00
March 2011		0	0	94%	0	0	0	0%	0.00	0.00
February 2011		0	0	91%	0	0	0	0%	0.00	0.00
January 2011		2	2	97%	0	0	0	0%	0.00	0.00
December 2010		0	0	97%	0	0	0	0%	0.00	0.00
November 2010		0	0	95%	0	0	0	0%	0.00	0.00
October 2010		0	0	96%	0	0	0	0%	0.00	0.00
September 2010		0	0	90%	0	0	0	0%	0.00	0.00
August 2010		0	0	97%	0	0	0	0%	0.00	0.00
July 2010		0	0	96%	0	0	0	0%	0.00	0.00
June 2010		0	0	96%	0	0	0	0%	0.00	0.00
May 2010		1	1	96%	0	4	4	100%	0.00	0.00

OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2011	4	4	100%	0	8825	9810	90%	-0.67	(1.41)	
	February 2011	1	1	0%	0	9272	10345	90%	-0.34	(1.21)	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	7	7	0%	0	10679	11913	90%	-0.90	(1.55)	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	3	3	0%	0	11189	12447	90%	-0.58	(1.35)	
	July 2010	1	1	0%	0	10470	11521	91%	-0.32	(1.19)	
	June 2010	4	4	0%	0	11685	13007	90%	-0.67	(1.41)	
	May 2010	1	1	0%	0	11974	13284	90%	-0.33	(1.20)	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - XDSL Parity	March 2011	41	41	100%	0	2	2	100%	0.00	0.00
February 2011		83	83	0%	0	1	1	100%	0.00	0.00	
January 2011		22	22	100%	0	3	3	100%	0.00	0.00	
December 2010		5	5	0%	0	8	8	100%	0.00	0.00	
November 2010		16	16	100%	0	26	26	100%	0.00	0.00	
October 2010		9	9	0%	0	31	31	100%	0.00	0.00	
September 2010		26	26	100%	0	12	12	100%	0.00	0.00	
August 2010		11	11	100%	0	6	6	100%	0.00	0.00	
July 2010		7	7	100%	0	25	25	100%	0.00	0.00	
June 2010		7	7	100%	0	4	4	100%	0.00	0.00	
May 2010		18	18	100%	0	12	12	100%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity		March 2011	19	20	98%	0.2179	7454	8363	89%	-0.84	(1.51)
		February 2011	14	15	97%	0.2494	7996	8985	89%	-0.54	(1.33)
	January 2011	12	14	97%	0.3499	8028	9004	89%	0.41	(0.94)	
	December 2010	8	10	98%	0.4	8569	9581	89%	0.97	(0.66)	
	November 2010	11	11	98%	0	9067	10197	89%	-1.17	(1.71)	
	October 2010	10	11	98%	0.2875	8799	9983	88%	-0.28	(1.17)	
	September 2010	8	8	98%	0	8752	9799	89%	-0.98	(1.59)	
	August 2010	18	18	97%	0	9386	10537	89%	-1.48	(1.90)	
	July 2010	35	40	98%	0.3307	8795	9740	90%	0.60	(0.76)	
	June 2010	21	23	98%	0.2818	10022	11221	89%	-0.31	(1.19)	
	May 2010	25	25	98%	0	10018	11206	89%	-1.72	(2.05)	
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
		February 2011	0	0	0%	0	0	0	0%	0.00	0.00
January 2011		1	1	100%	0	15	15	100%	0.00	0.00	
December 2010		1	1	0%	0	26	26	100%	0.00	0.00	
November 2010		2	2	0%	0	12	12	100%	0.00	0.00	
October 2010		2	2	0%	0	16	16	100%	0.00	0.00	
September 2010		0	0	100%	0	0	0	0%	0.00	0.00	
August 2010		3	3	100%	0	16	16	100%	0.00	0.00	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		4	4	100%	0	12	12	100%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2011		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity		March 2011	0	0	95%	0	0	0	0%	0.00	0.00
		February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	97%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	84%	0	0	0	0%	0.00	0.00	

	November 2010	0	0	94%	0	0	0	0%	0.00	0.00
	October 2010	3	3	98%	0	48	51	94%	-0.42	(1.26)
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	94%	0	0	0	0%	0.00	0.00
	July 2010	0	0	96%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	91%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair UNE P (Centrex 21) Parity	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	268	278	0%	0.1862	7	7	100%	0.00	(1.46)
	February 2011	215	221	0%	0.1625	6	6	100%	0.00	(1.63)
	January 2011	235	244	0%	0.1885	11	11	100%	0.00	(1.26)
	December 2010	250	261	100%	0.2009	15	16	94%	-0.33	(1.20)
	November 2010	209	211	0%	0.0969	23	24	96%	-0.75	(1.45)
	October 2010	233	244	0%	0.2075	17	17	100%	0.00	(0.95)
	September 2010	280	283	0%	0.1024	19	19	100%	0.00	(1.56)
	August 2010	244	258	0%	0.2265	24	24	100%	0.00	(0.64)
	July 2010	193	205	0%	0.2348	13	13	100%	0.00	(0.95)
	June 2010	208	219	0%	0.2184	14	14	100%	0.00	(1.00)
	May 2010	244	252	0%	0.1753	16	16	100%	0.00	(1.17)
	OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00
March 2011		187	201	0%	0.2546	7	7	100%	0.00	(1.17)
February 2011		214	229	0%	0.2474	6	6	100%	0.00	(1.27)
January 2011		186	195	0%	0.2098	11	11	100%	0.00	(1.16)
December 2010		212	231	0%	0.2747	15	16	94%	0.32	(1.19)
November 2010		249	264	100%	0.2315	23	24	96%	0.36	(1.17)
October 2010		249	266	0%	0.2446	17	17	100%	0.00	(0.75)
September 2010		222	226	0%	0.1319	19	19	100%	0.00	(1.36)
August 2010		213	216	100%	0.117	24	24	100%	0.00	(1.37)
July 2010		185	197	0%	0.2392	13	13	100%	0.00	(0.93)
June 2010		301	315	0%	0.2061	14	14	100%	0.00	(1.06)
May 2010		220	227	0%	0.1729	16	16	100%	0.00	(1.18)
OP-5B New Service Provisioning Quality Business Benchmark 0.965		April 2011	0	0	0%	0	0	0	0%	0.00
	March 2011	135	148	100%	0.2831	64	71	90%	-0.25	(1.15)
	February 2011	174	180	100%	0.1795	50	56	89%	-1.56	(1.95)
	January 2011	112	116	100%	0.1825	39	44	89%	-1.41	(1.86)
	December 2010	157	166	100%	0.2264	54	55	98%	1.73	(0.57)
	November 2010	152	158	100%	0.1911	61	66	92%	-0.97	(1.59)
	October 2010	147	163	100%	0.2975	48	51	94%	1.04	(0.67)
	September 2010	172	177	100%	0.1657	48	52	92%	-1.16	(1.70)
	August 2010	179	187	100%	0.2024	43	45	96%	-0.05	(1.03)
	July 2010	180	188	100%	0.2018	67	71	94%	-0.43	(1.26)
	June 2010	158	165	100%	0.2016	23	23	100%	0.00	(0.84)
	May 2010	168	173	100%	0.1675	64	68	94%	-0.89	(1.54)
	OP-5B New Service Provisioning Quality Dark Fiber - Loop Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00
March 2011		0	0	0%	0	0	0	0%	0.00	0.00
February 2011		1	1	0%	0	50	56	89%	-0.34	(1.21)
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		1	1	0%	0	54	55	98%	-0.13	(1.08)
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
October 2010		3	3	0%	0	48	51	94%	-0.42	(1.26)
September 2010		3	3	0%	0	48	52	92%	-0.49	(1.30)
August 2010	3	3	0%	0	43	45	96%	-0.36	(1.22)	
July 2010	1	1	0%	0	67	71	94%	-0.24	(1.15)	

	June 2010	1	1	100%	0	23	23	100%	0.00	0.00
	May 2010	1	1	0%	0	64	68	94%	-0.25	(1.15)
OP-5B New Service Provisioning Quality DS1 Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	732	758	0%	0.182	4492	4850	93%	-3.87	(3.35)
	February 2011	810	832	100%	0.1604	4785	5213	92%	-5.43	(4.30)
	January 2011	923	941	0%	0.137	4782	5171	92%	-6.00	(4.65)
	December 2010	1362	1387	0%	0.133	5114	5529	92%	-7.21	(5.38)
	November 2010	964	980	0%	0.1267	5479	5895	93%	-6.14	(4.73)
	October 2010	1097	1121	0%	0.1447	5390	5861	92%	-6.65	(5.04)
	September 2010	1223	1265	0%	0.1792	5319	5734	93%	-4.87	(3.96)
	August 2010	830	843	0%	0.1232	5494	5946	92%	-6.21	(4.78)
	July 2010	749	764	0%	0.1387	5184	5538	94%	-4.69	(3.85)
	June 2010	1069	1089	0%	0.1343	5514	5954	93%	-6.44	(4.92)
May 2010	1057	1075	0%	0.1283	5592	5998	93%	-6.12	(4.72)	
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0	6	6	100%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	0%	0	17	17	100%	0.00	0.00
	September 2010	2	2	0%	0	19	19	100%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	0%	0	13	13	100%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	0%	0	16	16	100%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	32	33	100%	0.1714	9272	10345	90%	-1.38	(1.84)
January 2011	16	19	100%	0.3646	9586	10640	90%	0.86	(0.66)	
December 2010	31	33	99%	0.2386	10089	11209	90%	-0.75	(1.46)	
November 2010	122	125	100%	0.153	10679	11913	90%	-2.90	(2.77)	
October 2010	24	24	100%	0	10326	11628	89%	-1.74	(2.06)	
September 2010	66	70	100%	0.2321	10237	11398	90%	-1.23	(1.75)	
August 2010	26	27	100%	0.1889	11189	12447	90%	-1.10	(1.67)	
July 2010	41	41	100%	0	10470	11521	91%	-2.03	(2.23)	
June 2010	31	34	100%	0.2836	11685	13007	90%	-0.26	(1.16)	
May 2010	33	39	100%	0.3608	11974	13284	90%	1.16	(0.45)	
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	100%	0	3	3	100%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
March 2011	0	0	0%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5B New Service Provisioning Quality Frame Relay Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00

	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	10	10	100%	0	0	0	0%	0.00	(0.11)
	February 2011	6	6	100%	0	0	0	0%	0.00	(0.11)
	January 2011	6	6	100%	0	0	0	0%	0.00	(0.11)
	December 2010	6	6	0%	0	0	0	0%	0.00	(0.11)
	November 2010	4	4	0%	0	0	0	0%	0.00	(0.11)
	October 2010	9	9	100%	0	0	0	0%	0.00	(0.11)
	September 2010	12	12	0%	0	0	0	0%	0.00	(0.11)
	August 2010	6	6	0%	0	0	0	0%	0.00	(0.11)
	July 2010	16	16	100%	0	0	0	0%	0.00	(0.11)
	June 2010	11	11	100%	0	0	0	0%	0.00	(0.11)
	May 2010	12	12	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Residence Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
September 2010	0	0	99%	0	0	0	0%	0.00	0.00	

	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	99%	0	0	0	0%	0.00	0.00
	July 2010	0	0	99%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Unbundled Loop - DS3 Capable Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	121	121	100%	0	0	0	0%	0.00	(0.11)
	February 2011	111	111	0%	0	0	0	0%	0.00	(0.11)
	January 2011	104	105	0%	0.0971	0	0	0%	0.00	(0.08)
	December 2010	113	113	0%	0	0	0	0%	0.00	(0.11)
	November 2010	111	111	0%	0	0	0	0%	0.00	(0.11)
	October 2010	120	120	0%	0	0	0	0%	0.00	(0.11)
	September 2010	200	201	0%	0.0704	0	0	0%	0.00	(0.09)
	August 2010	145	145	0%	0	0	0	0%	0.00	(0.11)
	July 2010	137	137	0%	0	0	0	0%	0.00	(0.11)
	June 2010	106	106	0%	0	0	0	0%	0.00	(0.11)
	May 2010	151	151	0%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - XDSLi Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	August 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	July 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	June 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop Analog Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0	0	99%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	2	2	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00

Unbundled Loop ISDN Capable Benchmark 0.965	March 2011	4	4	0%	0	0	0	0%	0.00	(0.11)	
	February 2011	1	1	0%	0	0	0	0%	0.00	(0.11)	
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	7	7	0%	0	0	0	0%	0.00	(0.11)	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	August 2010	3	3	100%	0	0	0	0%	0.00	(0.11)	
	July 2010	1	1	0%	0	0	0	0%	0.00	(0.11)	
	June 2010	4	4	100%	0	0	0	0%	0.00	(0.11)	
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.11)	
	OP-5B New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	20	20	100%	0	0	0	0%	0.00	(0.11)
		February 2011	15	15	0%	0	0	0	0%	0.00	(0.11)
January 2011		14	14	100%	0	0	0	0%	0.00	(0.11)	
December 2010		10	10	100%	0	0	0	0%	0.00	(0.11)	
November 2010		11	11	100%	0	0	0	0%	0.00	(0.11)	
October 2010		11	11	100%	0	0	0	0%	0.00	(0.11)	
September 2010		8	8	96%	0	0	0	0%	0.00	(0.11)	
August 2010		18	18	100%	0	0	0	0%	0.00	(0.11)	
July 2010		40	40	100%	0	0	0	0%	0.00	(0.11)	
June 2010		23	23	100%	0	0	0	0%	0.00	(0.11)	
May 2010		25	25	100%	0	0	0	0%	0.00	(0.11)	
OP-5B New Service Provisioning Quality UNE P (Centrex 21) Benchmark 0.965		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	278	278	100%	0	0	0	0%	0.00	(0.11)
	February 2011	221	221	0%	0	0	0	0%	0.00	(0.11)	
	January 2011	244	244	0%	0	0	0	0%	0.00	(0.11)	
	December 2010	261	261	100%	0	0	0	0%	0.00	(0.11)	
	November 2010	211	211	0%	0	0	0	0%	0.00	(0.11)	
	October 2010	244	244	0%	0	0	0	0%	0.00	(0.11)	
	September 2010	283	283	0%	0	0	0	0%	0.00	(0.11)	
	August 2010	258	258	0%	0	0	0	0%	0.00	(0.11)	
	July 2010	205	205	0%	0	0	0	0%	0.00	(0.11)	
	June 2010	219	219	0%	0	0	0	0%	0.00	(0.11)	
	May 2010	252	252	0%	0	0	0	0%	0.00	(0.11)	
	OP-5R New Service Quality Multiple Report Rate Business Diagnostic	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	201	201	0%	0	0	0	0%	0.00	(0.11)
February 2011		229	229	0%	0	0	0	0%	0.00	(0.11)	
January 2011		195	195	0%	0	0	0	0%	0.00	(0.11)	
December 2010		231	231	0%	0	0	0	0%	0.00	(0.11)	
November 2010		264	264	0%	0	0	0	0%	0.00	(0.11)	
October 2010		264	266	0%	0.0864	0	0	0%	0.00	(0.09)	
September 2010		226	226	0%	0	0	0	0%	0.00	(0.11)	
August 2010		216	216	0%	0	0	0	0%	0.00	(0.11)	
July 2010		197	197	0%	0	0	0	0%	0.00	(0.11)	
June 2010		315	315	0%	0	0	0	0%	0.00	(0.11)	
May 2010		227	227	0%	0	0	0	0%	0.00	(0.11)	
OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic		April 2011	0	0	0%	0	0	0	0%	0.00	0.00
		March 2011	148	148	20%	0	0	0	0%	0.00	(0.11)
	February 2011	180	180	14%	0	0	0	0%	0.00	(0.11)	
	January 2011	116	116	0%	0	0	0	0%	0.00	(0.11)	
	December 2010	166	166	0%	0	0	0	0%	0.00	(0.11)	
	November 2010	158	158	11%	0	0	0	0%	0.00	(0.11)	

	October 2010	163	163	17%	0	0	0	0%	0.00	(0.11)
	September 2010	176	177	17%	0.075	0	0	0%	0.00	(0.09)
	August 2010	186	187	0%	0.0729	0	0	0%	0.00	(0.09)
	July 2010	188	188	11%	0	0	0	0%	0.00	(0.11)
	June 2010	165	165	0%	0	0	0	0%	0.00	(0.11)
	May 2010	173	173	0%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Residence Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	3	3	0%	0	0	0	0%	0.00	(0.11)
	September 2010	3	3	0%	0	0	0	0%	0.00	(0.11)
	August 2010	3	3	0%	0	0	0	0%	0.00	(0.11)
	July 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	June 2010	1	1	17%	0	0	0	0%	0.00	(0.11)
	May 2010	1	1	50%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	March 2011	758	758	0%	0	0	0	0%	0.00	(0.11)
	February 2011	831	832	9%	0.0346	0	0	0%	0.00	(0.11)
	January 2011	939	941	0%	0.0461	0	0	0%	0.00	(0.10)
	December 2010	1387	1387	0%	0	0	0	0%	0.00	(0.11)
	November 2010	980	980	8%	0	0	0	0%	0.00	(0.11)
	October 2010	1121	1121	0%	0	0	0	0%	0.00	(0.11)
	September 2010	1265	1265	0%	0	0	0	0%	0.00	(0.11)
	August 2010	843	843	0%	0	0	0	0%	0.00	(0.11)
	July 2010	764	764	7%	0	0	0	0%	0.00	(0.11)
	June 2010	1089	1089	0%	0	0	0	0%	0.00	(0.11)
	May 2010	1075	1075	0%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop - DS1 Capable Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	1	1	0%	0	0	0	0%	0.00	(0.11)
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	20%	0	0	0	0%	0.00	0.00
	November 2010	0	0	10%	0	0	0	0%	0.00	0.00
	October 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	September 2010	2	2	11%	0	0	0	0%	0.00	(0.11)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	0%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	March 2011	0	0	6%	0	0	0	0%	0.00	0.00
	February 2011	33	33	4%	0	0	0	0%	0.00	(0.11)
	January 2011	19	19	15%	0	0	0	0%	0.00	(0.11)
	December 2010	33	33	0%	0	0	0	0%	0.00	(0.11)
	November 2010	125	125	0%	0	0	0	0%	0.00	(0.11)
	October 2010	23	24	0%	0.1998	0	0	0%	0.00	0.02
	September 2010	70	70	4%	0	0	0	0%	0.00	(0.11)
	August 2010	27	27	9%	0	0	0	0%	0.00	(0.11)
	July 2010	41	41	0%	0	0	0	0%	0.00	(0.11)
	June 2010	34	34	6%	0	0	0	0%	0.00	(0.11)

	May 2010	39	39	5%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate UNE - P (POTS) Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	1	1	0%	0	0	0	0%	0.00	(0.11)
	December 2010	0	0	25%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	33%	0	0	0	0%	0.00	0.00
	July 2010	0	0	50%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	33%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Rate UNE P (Centrex 21) Diagnostic	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	March 2011	1	7	0%	0.3499	0	0	0%	0.00	0.00
	February 2011	0	1	0%	0	0	0	0%	0.00	0.00
	January 2011	0	9	0%	0	0	0	0%	0.00	0.00
	December 2010	1	9	0%	0.3143	0	0	0%	0.00	0.00
	November 2010	2	12	100%	0.3727	0	0	0%	0.00	0.00
	October 2010	1	6	0%	0.3727	0	0	0%	0.00	0.00
	September 2010	0	13	0%	0	0	0	0%	0.00	0.00
	August 2010	1	9	100%	0.3143	0	0	0%	0.00	0.00
	July 2010	0	5	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	0	0	0%	0.00	0.00
	May 2010	2	9	0%	0.4157	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	1	100%	0	0	0	0%	0.00	0.00
	January 2011	0	2	100%	0	0	0	0%	0.00	0.00
	December 2010	0	1	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	1	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	89%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	1	6	100%	0.3727	0	0	0%	0.00	0.00
	June 2010	2	4	94%	0.5	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Dark Fiber - Loop Diagnostic	March 2011	1	11	0%	0.2875	0	0	0%	0.00	0.00
	February 2011	0	6	0%	0	0	0	0%	0.00	0.00
	January 2011	0	9	0%	0	0	0	0%	0.00	0.00

	December 2010	1	12	0%	0.2764	0	0	0%	0.00	0.00
	November 2010	0	2	0%	0	0	0	0%	0.00	0.00
	October 2010	0	11	0%	0	0	0	0%	0.00	0.00
	September 2010	0	3	0%	0	0	0	0%	0.00	0.00
	August 2010	1	15	0%	0.2494	0	0	0%	0.00	0.00
	July 2010	0	12	0%	0	0	0	0%	0.00	0.00
	June 2010	0	11	100%	0	0	0	0%	0.00	0.00
	May 2010	0	8	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total DS1 Diagnostic	March 2011	0	13	0%	0	0	0	0%	0.00	0.00
	February 2011	0	6	100%	0	0	0	0%	0.00	0.00
	January 2011	1	5	0%	0.4	0	0	0%	0.00	0.00
	December 2010	1	10	0%	0.3	0	0	0%	0.00	0.00
	November 2010	0	6	0%	0	0	0	0%	0.00	0.00
	October 2010	2	18	0%	0.3143	0	0	0%	0.00	0.00
	September 2010	0	6	0%	0	0	0	0%	0.00	0.00
	August 2010	0	9	0%	0	0	0	0%	0.00	0.00
	July 2010	0	8	0%	0	0	0	0%	0.00	0.00
	June 2010	0	7	0%	0	0	0	0%	0.00	0.00
	May 2010	0	5	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0	March 2011	1	27	0%	0.1889	0	0	0%	0.00	0.00
Capable Diagnostic	February 2011	4	27	0%	0.3552	0	0	0%	0.00	0.00
	January 2011	0	19	100%	0	0	0	0%	0.00	0.00
	December 2010	0	24	0%	0	0	0	0%	0.00	0.00
	November 2010	0	16	0%	0	0	0	0%	0.00	0.00
	October 2010	1	25	0%	0.196	0	0	0%	0.00	0.00
	September 2010	4	46	0%	0.2818	0	0	0%	0.00	0.00
	August 2010	0	13	0%	0	0	0	0%	0.00	0.00
	July 2010	1	16	0%	0.2421	0	0	0%	0.00	0.00
	June 2010	1	20	0%	0.2179	0	0	0%	0.00	0.00
	May 2010	1	19	0%	0.2233	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1	March 2011	0	0	93%	0	0	0	0%	0.00	0.00
Capable Diagnostic	February 2011	0	1	95%	0	0	0	0%	0.00	0.00
	January 2011	1	4	99%	0.433	0	0	0%	0.00	0.00
	December 2010	0	1	91%	0	0	0	0%	0.00	0.00
	November 2010	0	3	93%	0	0	0	0%	0.00	0.00
	October 2010	0	1	91%	0	0	0	0%	0.00	0.00
	September 2010	2	6	96%	0.4714	0	0	0%	0.00	0.00
	August 2010	1	2	94%	0.5	0	0	0%	0.00	0.00
	July 2010	0	0	94%	0	0	0	0%	0.00	0.00
	June 2010	1	3	96%	0.4714	0	0	0%	0.00	0.00
	May 2010	0	6	99%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3	March 2011	0	0	0%	0	0	0	0%	0.00	0.00
Capable Diagnostic	February 2011	0	0	0%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	1	1	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00

	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Frame Relay Diagnostic	March 2011	10	10	0%	0	0	0	0%	0.00	0.00
	February 2011	6	6	0%	0	0	0	0%	0.00	0.00
	January 2011	6	6	0%	0	0	0	0%	0.00	0.00
	December 2010	6	6	100%	0	0	0	0%	0.00	0.00
	November 2010	4	4	0%	0	0	0	0%	0.00	0.00
	October 2010	8	9	0%	0.3143	0	0	0%	0.00	0.00
	September 2010	12	12	0%	0	0	0	0%	0.00	0.00
	August 2010	6	6	0%	0	0	0	0%	0.00	0.00
	July 2010	15	16	0%	0.2421	0	0	0%	0.00	0.00
	June 2010	11	11	0%	0	0	0	0%	0.00	0.00
	May 2010	11	12	0%	0.2764	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic	March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0%	0.00	0.00
	December 2010	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	March 2011	0	0	98%	0	0	0	0%	0.00	0.00
	February 2011	0	0	95%	0	0	0	0%	0.00	0.00
	January 2011	0	0	93%	0	0	0	0%	0.00	0.00
	December 2010	0	0	86%	0	0	0	0%	0.00	0.00
	November 2010	0	0	80%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	91%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	88%	0	0	0	0%	0.00	0.00
	May 2010	1	1	91%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	March 2011	1	1	98%	0	0	0	0%	0.00	0.00
	February 2011	0	0	96%	0	0	0	0%	0.00	0.00
	January 2011	0	0	97%	0	0	0	0%	0.00	0.00
	December 2010	0	0	96%	0	0	0	0%	0.00	0.00
	November 2010	0	0	96%	0	0	0	0%	0.00	0.00
	October 2010	0	0	99%	0	0	0	0%	0.00	0.00
	September 2010	0	0	95%	0	0	0	0%	0.00	0.00
	August 2010	0	0	99%	0	0	0	0%	0.00	0.00
	July 2010	0	0	95%	0	0	0	0%	0.00	0.00
	June 2010	0	0	94%	0	0	0	0%	0.00	0.00
	May 2010	0	0	95%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified	March 2011	0	0	93%	0	0	0	0%	0.00	0.00

Diagnostic	February 2011	1	1	93%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	93%	0	0	0	0%	0.00	0.00	
	December 2010	0	0	95%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	92%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	94%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	93%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	98%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	99%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	94%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	96%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	Total Unbundled Loop - DS1 Capable	March 2011	115	121	94%	0.2171	0	0	0%	0.00	0.00
	Diagnostic	February 2011	110	111	91%	0.0945	0	0	0%	0.00	0.00
	January 2011	96	105	97%	0.2799	0	0	0%	0.00	0.00	
December 2010	105	113	97%	0.2565	0	0	0%	0.00	0.00		
November 2010	101	111	95%	0.2863	0	0	0%	0.00	0.00		
October 2010	115	120	96%	0.1998	0	0	0%	0.00	0.00		
September 2010	188	201	90%	0.246	0	0	0%	0.00	0.00		
August 2010	137	145	97%	0.2283	0	0	0%	0.00	0.00		
July 2010	132	137	95%	0.1875	0	0	0%	0.00	0.00		
June 2010	105	106	96%	0.0967	0	0	0%	0.00	0.00		
May 2010	144	151	96%	0.2103	0	0	0%	0.00	0.00		
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop - DS3 Capable	March 2011	0	0	100%	0	0	0	0%	0.00	0.00	
Diagnostic	February 2011	1	1	0%	0	0	0	0%	0.00	0.00	
January 2011	0	0	0%	0	0	0	0%	0.00	0.00		
December 2010	0	0	0%	0	0	0	0%	0.00	0.00		
November 2010	0	0	0%	0	0	0	0%	0.00	0.00		
October 2010	0	0	0%	0	0	0	0%	0.00	0.00		
September 2010	2	2	0%	0	0	0	0%	0.00	0.00		
August 2010	3	3	0%	0	0	0	0%	0.00	0.00		
July 2010	3	3	0%	0	0	0	0%	0.00	0.00		
June 2010	4	4	0%	0	0	0	0%	0.00	0.00		
May 2010	1	1	0%	0	0	0	0%	0.00	0.00		
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop - XDSLi Diagnostic	March 2011	0	0	100%	0	0	0	0%	0.00	0.00	
February 2011	0	0	0%	0	0	0	0%	0.00	0.00		
January 2011	2	2	100%	0	0	0	0%	0.00	0.00		
December 2010	0	0	0%	0	0	0	0%	0.00	0.00		
November 2010	0	0	100%	0	0	0	0%	0.00	0.00		
October 2010	0	0	0%	0	0	0	0%	0.00	0.00		
September 2010	0	0	100%	0	0	0	0%	0.00	0.00		
August 2010	0	0	100%	0	0	0	0%	0.00	0.00		
July 2010	0	0	100%	0	0	0	0%	0.00	0.00		
June 2010	0	0	100%	0	0	0	0%	0.00	0.00		
May 2010	1	1	100%	0	0	0	0%	0.00	0.00		
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop Analog Diagnostic	March 2011	4	4	97%	0	0	0	0%	0.00	0.00	
February 2011	1	1	97%	0	0	0	0%	0.00	0.00		
January 2011	0	0	97%	0	0	0	0%	0.00	0.00		
December 2010	0	0	98%	0	0	0	0%	0.00	0.00		
November 2010	7	7	98%	0	0	0	0%	0.00	0.00		
October 2010	0	0	98%	0	0	0	0%	0.00	0.00		

	September 2010	0	0	98%	0	0	0	0%	0.00	0.00
	August 2010	3	3	97%	0	0	0	0%	0.00	0.00
	July 2010	1	1	98%	0	0	0	0%	0.00	0.00
	June 2010	4	4	98%	0	0	0	0%	0.00	0.00
	May 2010	1	1	98%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop ISDN Capable	March 2011	19	20	0%	0.2179	0	0	0%	0.00	0.00
Diagnostic	February 2011	14	15	0%	0.2494	0	0	0%	0.00	0.00
	January 2011	12	14	100%	0.3499	0	0	0%	0.00	0.00
	December 2010	8	10	0%	0.4	0	0	0%	0.00	0.00
	November 2010	11	11	0%	0	0	0	0%	0.00	0.00
	October 2010	10	11	0%	0.2875	0	0	0%	0.00	0.00
	September 2010	8	8	100%	0	0	0	0%	0.00	0.00
	August 2010	18	18	100%	0	0	0	0%	0.00	0.00
	July 2010	35	40	0%	0.3307	0	0	0%	0.00	0.00
	June 2010	21	23	100%	0.2818	0	0	0%	0.00	0.00
	May 2010	25	25	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE - P (POTS) Diagnostic	March 2011	268	278	95%	0.1862	0	0	0%	0.00	0.00
	February 2011	215	221	0%	0.1625	0	0	0%	0.00	0.00
	January 2011	235	244	97%	0.1885	0	0	0%	0.00	0.00
	December 2010	250	261	84%	0.2009	0	0	0%	0.00	0.00
	November 2010	209	211	94%	0.0969	0	0	0%	0.00	0.00
	October 2010	233	244	98%	0.2075	0	0	0%	0.00	0.00
	September 2010	280	283	96%	0.1024	0	0	0%	0.00	0.00
	August 2010	244	258	94%	0.2265	0	0	0%	0.00	0.00
	July 2010	193	205	96%	0.2348	0	0	0%	0.00	0.00
	June 2010	208	219	100%	0.2184	0	0	0%	0.00	0.00
	May 2010	244	252	91%	0.1753	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE P (Centrex 21) Diagnostic	March 2011	187	201	0%	0.2546	0	0	0%	0.00	0.00
	February 2011	214	229	0%	0.2474	0	0	0%	0.00	0.00
	January 2011	186	195	0%	0.2098	0	0	0%	0.00	0.00
	December 2010	212	231	100%	0.2747	0	0	0%	0.00	0.00
	November 2010	249	264	0%	0.2315	0	0	0%	0.00	0.00
	October 2010	247	266	0%	0.2575	0	0	0%	0.00	0.00
	September 2010	222	226	0%	0.1319	0	0	0%	0.00	0.00
	August 2010	213	216	0%	0.117	0	0	0%	0.00	0.00
	July 2010	185	197	0%	0.2392	0	0	0%	0.00	0.00
	June 2010	301	315	0%	0.2061	0	0	0%	0.00	0.00
	May 2010	220	227	0%	0.1729	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility	April 2011	0	0	0	0	0	0	0	0.00	0.00
Reasons Business Parity	March 2011	135	148	1	0.2831	0	0	0	0.00	0.00
	February 2011	174	180	0	0.1795	0	0	0	0.00	0.00
	January 2011	112	116	1	0.1825	0	0	0	0.00	0.00
	December 2010	157	166	0	0.2264	0	0	0	0.00	0.00
	November 2010	152	158	0	0.1911	0	0	0	0.00	0.00
	October 2010	147	163	0	0.2975	0	0	0	0.00	0.00
	September 2010	171	177	0	0.181	0	0	0	0.00	0.00
	August 2010	178	187	0	0.214	0	0	0	0.00	0.00
	July 2010	180	188	0	0.2018	0	0	0	0.00	0.00
	June 2010	158	165	0	0.2016	0	0	0	0.00	0.00
	May 2010	168	173	0	0.1675	0	0	0	0.00	0.00

OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity	April 2011	0	0	1	0	0	0	0	0	0.00	0.00	
	March 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	1	1	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	1	1	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	1	0	0	0	0	0	0.00	0.00	
	October 2010	3	3	0	0	0	0	0	0	0.00	0.00	
	September 2010	3	3	0	0	0	0	0	0	0.00	0.00	
	August 2010	3	3	0	0	0	0	0	0	0.00	0.00	
	July 2010	1	1	0	0	0	0	0	0	0.00	0.00	
	June 2010	1	1	0	0	0	0	0	0	0.00	0.00	
	May 2010	1	1	0	0	0	0	0	0	0.00	0.00	
	OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
		March 2011	732	758	1.33	0.182	0	0	0	0	0.00	0.00
February 2011		809	832	0	0.164	0	0	0	0	0.00	0.00	
January 2011		921	941	0	0.1442	0	0	0	0	0.00	0.00	
December 2010		1362	1387	0	0.133	0	0	0	0	0.00	0.00	
November 2010		964	980	2	0.1267	0	0	0	0	0.00	0.00	
October 2010		1097	1121	1	0.1447	0	0	0	0	0.00	0.00	
September 2010		1223	1265	1	0.1792	0	0	0	0	0.00	0.00	
August 2010		830	843	2	0.1232	0	0	0	0	0.00	0.00	
July 2010		749	764	2	0.1387	0	0	0	0	0.00	0.00	
June 2010		1069	1089	0	0.1343	0	0	0	0	0.00	0.00	
May 2010		1057	1075	1	0.1283	0	0	0	0	0.00	0.00	
OP-6A-2 Delayed Days for Non-Facility Reasons Business Parity		April 2011	0	0	0	0	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	1	1	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	October 2010	1	1	0	0	0	0	0	0	0.00	0.00	
	September 2010	2	2	1	0	0	0	0	0	0.00	0.00	
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	July 2010	1	1	0	0	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	2	2	0	0	0	0	0	0	0.00	0.00	
	OP-6A-3 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	April 2011	0	0	0	0	0	0	0	0	0.00	0.00
		March 2011	0	0	0	0	0	0	0	0	0.00	0.00
February 2011		32	33	0	0.1714	0	0	0	0	0.00	0.00	
January 2011		16	19	0	0.3646	0	0	0	0	0.00	0.00	
December 2010		31	33	0	0.2386	0	0	0	0	0.00	0.00	
November 2010		122	125	0	0.153	0	0	0	0	0.00	0.00	
October 2010		23	24	0	0.1998	0	0	0	0	0.00	0.00	
September 2010		66	70	4	0.2321	0	0	0	0	0.00	0.00	
August 2010		26	27	1	0.1889	0	0	0	0	0.00	0.00	
July 2010		41	41	0	0	0	0	0	0	0.00	0.00	
June 2010		31	34	0	0.2836	0	0	0	0	0.00	0.00	
May 2010		33	39	0	0.3608	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity		April 2011	0	0	0	0	0	0	0	0	0.00	0.00
		March 2011	0	0	1	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	1	1	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	1	0	0	0	0	0	0.00	0.00	

	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	2.25	0	0	0	0	0.00	0.00
	September 2010	0	0	2	0	0	0	0	0.00	0.00
	August 2010	0	0	6.5	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	April 2011	1	1	0	0	132	20	7	-0.30	(1.18)
	March 2011	0	0	4	0	0	0	0	0.00	0.00
	February 2011	1	1	0	0	66	19	3	-0.42	(1.26)
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons UDIT DS1 Parity	April 2011	0	0	0	0	0	0	0	0.00
March 2011		0	0	0	0	0	0	0	0.00	0.00
February 2011		0	0	0	0	0	0	0	0.00	0.00
January 2011		0	0	0	0	0	0	0	0.00	0.00
December 2010		1	1	0	0	69	31	2	-0.46	(1.28)
November 2010		0	0	0	0	0	0	0	0.00	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	6	0	0	0	0	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity		April 2011	4	3	1	0.58	265	60	4	-0.45
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	1	0	0	0	0	0.00	0.00
	December 2010	2	1	3	0	149	49	3	-0.15	(1.09)
	November 2010	2	2	1	0	314	80	4	-0.28	(1.17)
	October 2010	1	1	1	0	286	71	4	-0.38	(1.23)
	September 2010	2	1	0	0	308	79	4	-0.21	(1.13)
	August 2010	2	1	4	0	114	62	2	0.09	(0.61)
	July 2010	0	0	4	0	0	0	0	0.00	0.00
	June 2010	1	1	0	0	187	37	5	-0.26	(1.16)
	May 2010	1	1	0	0	123	57	2	-0.54	(1.33)
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity	April 2011	0	0	1	0	0	0	0	0.00
March 2011		0	0	1	0	0	0	0	0.00	0.00
February 2011		0	0	1	0	0	0	0	0.00	0.00
January 2011		0	0	1	0	0	0	0	0.00	0.00
December 2010		0	0	1	0	0	0	0	0.00	0.00
November 2010		0	0	2	0	0	0	0	0.00	0.00
October 2010		1	1	1	0	19	3	6	-0.50	(1.30)
September 2010		0	0	2	0	0	0	0	0.00	0.00
August 2010		0	0	3	0	0	0	0	0.00	0.00
July 2010		0	0	3	0	0	0	0	0.00	0.00

	June 2010	0	0	12	0	0	0	0	0.00	0.00
	May 2010	0	0	2	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	2	0	0	0	0	0.00	0.00
	February 2011	0	0	1	0	0	0	0	0.00	0.00
	January 2011	0	0	1	0	0	0	0	0.00	0.00
	December 2010	0	0	30	0	0	0	0	0.00	0.00
	November 2010	0	0	2	0	0	0	0	0.00	0.00
	October 2010	8	2	3	1.41	48	11	4	-0.09	(1.06)
	September 2010	1	1	4	0	23	7	3	-0.78	(1.47)
	August 2010	0	0	2	0	0	0	0	0.00	0.00
	July 2010	0	0	2	0	0	0	0	0.00	0.00
	June 2010	0	0	1	0	0	0	0	0.00	0.00
	May 2010	0	0	2	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSL Parity	April 2011	1	1	0	0	8	1	8	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	1	1	3	0	1	1	1	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	9	4	0	2.5	3	1	3	0.00	0.00
	October 2010	2	1	0	0	75	4	19	-0.87	(1.53)
	September 2010	13	2	0	6.36	82	4	21	-0.64	(1.39)
	August 2010	0	0	1	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	April 2011	4	1	2	0	0	0	0	0.00	0.00
	March 2011	0	0	3	0	0	0	0	0.00	0.00
	February 2011	0	0	1	0	0	0	0	0.00	0.00
	January 2011	0	0	1	0	0	0	0	0.00	0.00
	December 2010	0	0	1	0	0	0	0	0.00	0.00
	November 2010	0	0	2	0	0	0	0	0.00	0.00
	October 2010	0	0	1	0	0	0	0	0.00	0.00
	September 2010	0	0	2	0	0	0	0	0.00	0.00
	August 2010	0	0	2	0	0	0	0	0.00	0.00
	July 2010	0	0	1	0	0	0	0	0.00	0.00
	June 2010	0	0	1	0	0	0	0	0.00	0.00
	May 2010	0	0	1	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Dark Fiber - IOF Diagnostic	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	5	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	6	1	0	0	75	4	19	-0.66	(1.40)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	April 2011	0	0	1	0	0	0	0	0.00	0.00
	March 2011	0	0	1	0	0	0	0	0.00	0.00
	February 2011	2	2	1	0	4	2	2	0.00	0.00

	January 2011	13	5	0	1.14	22	1	22	0.00	0.00
	December 2010	7	6	1	0.41	18	3	6	-0.79	(1.48)
	November 2010	4	4	3	0	0	0	0	0.00	0.00
	October 2010	0	0	5	0	0	0	0	0.00	0.00
	September 2010	4	1	0	0	0	0	0	0.00	0.00
	August 2010	18	5	3	0.89	0	0	0	0.00	0.00
	July 2010	0	0	9	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	2	1	2	0	11	3	4	-0.69	(1.42)
OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity	April 2011	2	2	0	0	0	0	0	0.00	0.00
	March 2011	7	7	0	0	0	0	0	0.00	0.00
	February 2011	11	8	32	0.52	4	2	2	0.00	0.00
	January 2011	20	17	0	0.73	22	1	22	0.00	0.00
	December 2010	31	17	0	2.16	18	3	6	-0.77	(1.47)
	November 2010	13	13	2	0	0	0	0	0.00	0.00
	October 2010	23	12	0	3.18	16	3	5	-0.71	(1.43)
	September 2010	28	9	0	5.6	0	0	0	0.00	0.00
	August 2010	11	4	0	0.5	0	0	0	0.00	0.00
	July 2010	23	2	0	14.85	1	1	1	0.00	0.00
	June 2010	2	1	0	0	0	0	0	0.00	0.00
	May 2010	1	1	0	0	11	3	4	-1.11	(1.67)
	OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	April 2011	9	5	0	1.1	8	1	8	0.00
March 2011		4	3	0	0.58	15	4	4	-1.43	(1.87)
February 2011		2	2	0	0	10	2	5	-0.94	(1.57)
January 2011		30	1	0	0	1	1	1	0.00	0.00
December 2010		21	12	0	2.6	16	3	5	-1.82	(2.10)
November 2010		23	7	0	3.25	3	1	3	0.00	0.00
October 2010		7	2	0	2.12	75	4	19	-1.02	(1.62)
September 2010		18	12	0	1.17	82	4	21	-1.31	(1.80)
August 2010		5	3	4	1.15	114	5	23	-2.38	(2.45)
July 2010		3	3	0	0	25	3	8	-1.56	(1.95)
June 2010		8	4	0	2	0	0	0	0.00	0.00
May 2010		16	2	0	0	175	6	29	-0.72	(1.44)
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity		April 2011	0	0	0	0	0	0	0	0.00
	March 2011	0	0	0	0	0	0	0	0.00	0.00
	February 2011	3	1	0	0	4	2	2	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	1	0	0	0	0	0.00	0.00
	September 2010	1	1	1	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	April 2011	28	9	0	6.33	265	60	4	-0.31
March 2011		39	27	3	0.64	119	64	2	-0.81	(1.49)
February 2011		70	48	0	3.03	218	64	3	-1.35	(1.82)
January 2011		49	36	1	0.49	158	54	3	-1.16	(1.71)
December 2010		99	49	1	2.84	149	49	3	-0.73	(1.44)
November 2010		45	40	2	0.65	314	80	4	-0.99	(1.60)
October 2010		82	42	0	1.32	286	71	4	-1.36	(1.83)
September 2010		59	33	1	1.9	308	79	4	-1.12	(1.68)

	August 2010	54	48	17	0.44	114	62	2	-2.06	(2.25)
	July 2010	26	19	2	0.96	133	42	3	-1.44	(1.88)
	June 2010	22	21	0	0.22	187	37	5	-0.95	(1.58)
	May 2010	11	9	1	0.44	123	57	2	-1.22	(1.74)
OP-6B-1 Delayed Days for Facility Reasons	April 2011	0	0	0	0	0	0	0	0.00	0.00
Business Parity	March 2011	0	0	14	0	0	0	0	0.00	0.00
	February 2011	5	1	4	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons	April 2011	1	1	0	0	191	7	27	-1.71	(2.04)
Residence Parity	March 2011	1	1	1	0	86	11	8	-0.68	(1.41)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	1	1	0	0	87	8	11	-0.75	(1.46)
	December 2010	5	2	0	0.71	110	8	14	-1.00	(1.61)
	November 2010	15	3	0	4.58	91	20	5	0.24	(0.77)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	5	2	0	0.71	213	6	36	-1.18	(1.71)
	August 2010	9	1	0	0	69	7	10	-0.07	(1.04)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	4	2	0	0	12	3	4	-1.10	(1.67)
	May 2010	1	1	0	0	119	9	13	-1.48	(1.90)
OP-6B-1 Delayed Days for Facility Reasons	April 2011	0	0	0	0	0	0	0	0.00	0.00
UNE - P (POTS) Parity	March 2011	32	1	0	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	2	1	0	0	39	1	39	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	10	0	0	0	0	0.00	0.00
	July 2010	0	0	64	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	April 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	March 2011	0	0	6	0	0	0	0	0.00	0.00
	February 2011	0	0	2	0	0	0	0	0.00	0.00
	January 2011	0	0	3	0	0	0	0	0.00	0.00
	December 2010	0	0	12	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	8	0	0	0	0	0.00	0.00
	September 2010	4	1	0	0	0	0	0	0.00	0.00
	August 2010	0	0	4	0	0	0	0	0.00	0.00
	July 2010	0	0	1	0	0	0	0	0.00	0.00
	June 2010	0	0	11	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	April 2011	0	0	4	0	0	0	0	0.00	0.00

Unbundled Loop - ADSL Qualified Parity	March 2011	0	0	0	0	0	0	0	0	0.00	0.00
	February 2011	0	0	22	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0	0.00	0.00
	November 2010	2	2	29	0	0	0	0	0	0.00	0.00
	October 2010	1	1	5	0	0	0	0	0	0.00	0.00
	September 2010	0	0	4	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	10	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	OP-6B-4 Delayed Days for Facility Reasons	April 2011	3	1	16	0	11	5	2	0.34	(0.68)
Unbundled Loop - DS1 Capable Parity	March 2011	0	0	5	0	0	0	0	0.00	0.00	
	February 2011	6	6	4	0	30	16	2	-0.80	(1.49)	
	January 2011	12	12	2	0	143	24	6	-1.08	(1.66)	
	December 2010	5	3	0	1.15	44	20	2	-0.36	(1.22)	
	November 2010	0	0	1	0	0	0	0	0.00	0.00	
	October 2010	1	1	28	0	30	10	3	-0.38	(1.23)	
	September 2010	136	8	2	13.09	38	15	3	13.35	1.26	
	August 2010	33	19	35	1.28	19	12	2	0.53	(0.62)	
	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	2	2	2	0	21	6	4	-0.71	(1.43)	
	May 2010	6	6	0	0	57	14	4	-1.49	(1.91)	
	OP-6B-4 Delayed Days for Facility Reasons	April 2011	14	1	4	0	162	17	10	0.49	(0.74)
Unbundled Loop Analog Parity	March 2011	4	1	28	0	181	22	8	-0.53	(1.32)	
	February 2011	0	0	6	0	0	0	0	0.00	0.00	
	January 2011	0	0	3	0	0	0	0	0.00	0.00	
	December 2010	0	0	5	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0.00	0.00	
	October 2010	0	0	4	0	0	0	0	0.00	0.00	
	September 2010	0	0	4	0	0	0	0	0.00	0.00	
	August 2010	0	0	3	0	0	0	0	0.00	0.00	
	July 2010	0	0	3	0	0	0	0	0.00	0.00	
	June 2010	0	0	8	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	OP-6B-5 Delayed Days for Facility Reasons	April 2011	1	1	3	0	411	24	17	-0.55	(1.33)
Enhanced Extended Loops - DS1 Capable Diagnostic	March 2011	0	0	6	0	0	0	0	0.00	0.00	
	February 2011	0	0	3	0	0	0	0	0.00	0.00	
	January 2011	0	0	2	0	0	0	0	0.00	0.00	
	December 2010	0	0	4	0	0	0	0	0.00	0.00	
	November 2010	0	0	4	0	0	0	0	0.00	0.00	
	October 2010	0	0	4	0	0	0	0	0.00	0.00	
	September 2010	0	0	0	0	0	0	0	0.00	0.00	
	August 2010	0	0	0	0	0	0	0	0.00	0.00	
	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	OP-6B-5 Delayed Days for Facility Reasons	April 2011	0	0	0	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS3 Capable Diagnostic	March 2011	0	0	0	0	0	0	0	0.00	0.00	
	February 2011	0	0	0	0	0	0	0	0.00	0.00	
	January 2011	0	0	0	0	0	0	0	0.00	0.00	
	December 2010	0	0	0	0	0	0	0	0.00	0.00	
	November 2010	0	0	0	0	0	0	0	0.00	0.00	

	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	20	2	0	4.24	407	46	9	0.11	(0.71)
	August 2010	64	1	0	0	378	44	9	5.52	0.34
	July 2010	0	0	67	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	April 2011	50	9	0	1.33	70	13	5	0.21	(0.79)
UDIT Above DS1 Level Parity	March 2011	2	1	0	0	0	0	0	0.00	0.00
	February 2011	5	2	0	2.12	0	0	0	0.00	0.00
	January 2011	12	1	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	15	2	0	6.36	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	4	1	0	0	2	1	2	0.00	0.00
	August 2010	1	1	0	0	2	1	2	0.00	0.00
	July 2010	21	2	0	4.95	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	19	2	12	10.61	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	April 2011	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	March 2011	88	4	29	21.94	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	114	4	0	22.53	0	0	0	0.00	0.00
	November 2010	14	3	0	2.52	0	0	0	0.00	0.00
	October 2010	8	2	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	29	3	12	0.58	2	1	2	0.00	0.00
	July 2010	0	0	3	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	April 2011	35	7	62	6.35	5	1	5	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	March 2011	11	3	0	2.89	0	0	0	0.00	0.00
	February 2011	3	2	0	0.71	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	6	5	0	0.45	20	1	20	0.00	0.00
	November 2010	84	3	2	45.03	38	2	19	0.70	(0.88)
	October 2010	10	5	0	0	0	0	0	0.00	0.00
	September 2010	35	1	0	0	69	3	23	0.35	(0.73)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	4	2	0	0	43	5	9	-0.63	(1.38)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	1	1	0	0	36	2	18	-1.96	(2.19)
OP-6B-5 Delayed Days for Facility Reasons	April 2011	85	3	0	47.34	573	41	14	1.05	(0.42)
Unbundled Loop - DS1 Capable Parity	March 2011	76	13	0	4.02	491	53	9	-1.08	(1.66)
	February 2011	18	6	0	0	348	47	7	-1.13	(1.69)
	January 2011	81	16	0	8.01	329	30	11	-1.00	(1.61)
	December 2010	0	0	91	0	0	0	0	0.00	0.00
	November 2010	42	12	0	1.17	211	33	6	-1.08	(1.66)
	October 2010	64	17	0	3.6	420	33	13	-2.68	(2.63)
	September 2010	54	19	0	2.12	407	46	9	-1.58	(1.96)
	August 2010	20	8	0	0.53	378	44	9	-1.60	(1.97)
	July 2010	56	7	0	9.78	267	37	7	0.24	(0.74)
	June 2010	0	0	0	0	0	0	0	0.00	0.00

	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	April 2011	12	2	2	1.41	0	0	0	0	0.00	0.00
Unbundled Loop Analog Parity	March 2011	10	3	0	0.58	0	0	0	0	0.00	0.00
	February 2011	2	1	3	0	0	0	0	0	0.00	0.00
	January 2011	14	4	0	1	0	0	0	0	0.00	0.00
	December 2010	12	3	0	2.65	0	0	0	0	0.00	0.00
	November 2010	4	1	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	2	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	13	5	0	1.52	0	0	0	0	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	April 2011	0	0	0:03	0	0	0	0	0:00	0.00	0.00
Unbundled Loops" Unbundled Loop - Analog	March 2011	0	0	0:04	0	0	0	0	0:00	0.00	0.00
Diagnostic	February 2011	0	0	0:04	0	0	0	0	0:00	0.00	0.00
	January 2011	0	0	0:03	0	0	0	0	0:00	0.00	0.00
	December 2010	0	0	0:05	0	0	0	0	0:00	0.00	0.00
	November 2010	0	0	0:05	0	0	0	0	0:00	0.00	0.00
	October 2010	0	0	0:04	0	0	0	0	0:00	0.00	0.00
	September 2010	0	0	0:03	0	0	0	0	0:00	0.00	0.00
	August 2010	67	1	0:04	0	0	0	0	0:00	0.00	0.00
	July 2010	0	0	0:04	0	0	0	0	0:00	0.00	0.00
	June 2010	0	0	0:03	0	0	0	0	0:00	0.00	0.00
	May 2010	0	0	0:03	0	0	0	0	0:00	0.00	0.00
OP-7 OP-7 - Coordinated Hot Cut" Interval -	April 2011	0	0	0:11	0	0	0	0	0:00	0.00	0.00
Unbundled Loops" Unbundled Loop Other	March 2011	0	0	0:00	0	0	0	0	0:00	0.00	0.00
Diagnostic	February 2011	0	0	0:53	0	0	0	0	0:00	0.00	0.00
	January 2011	0	0	0:54	0	0	0	0	0:00	0.00	0.00
	December 2010	0	0	0:54	0	0	0	0	0:00	0.00	0.00
	November 2010	0	0	0:45	0	0	0	0	0:00	0.00	0.00
	October 2010	0	0	0:26	0	0	0	0	0:00	0.00	0.00
	September 2010	0	0	0:23	0	0	0	0	0:00	0.00	0.00
	August 2010	0	0	0:07	0	0	0	0	0:00	0.00	0.00
	July 2010	0	0	1:52	0	0	0	0	0:00	0.00	0.00
	June 2010	12	1	1:04	0	0	0	0	0:00	0.00	0.00
	May 2010	0	0	1:06	0	0	0	0	0:00	0.00	0.00
OP-8B Number Portability Timeliness LNP	April 2011	29	1	99%	0	0	0	0	0%	0.00	0.00
Benchmark 0.95	March 2011	0	0	100%	0	0	0	0	0%	0.00	0.00
	February 2011	0	0	100%	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0	0%	0.00	0.00
	December 2010	0	0	100%	0	0	0	0	0%	0.00	0.00
	November 2010	0	0	99%	0	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0	0%	0.00	0.00
	September 2010	12	1	100%	0	0	0	0	0%	0.00	0.00
	August 2010	3	1	100%	0	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0	0%	0.00	0.00
OP-8C Percentage of LNP Triggers Set	April 2011	0	0	100%	0	0	0	0	0%	0.00	0.00
Prior to the Frame Due Time LNP	March 2011	0	0	100%	0	0	0	0	0%	0.00	0.00
Benchmark 0.95	February 2011	0	0	100%	0	0	0	0	0%	0.00	0.00
	January 2011	0	0	100%	0	0	0	0	0%	0.00	0.00

	December 2010	4	2	100%	0	0	0	0%	0.00	0.00
	November 2010	0	0	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	100%	0	0	0	0%	0.00	0.00
	September 2010	0	0	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
OS-1 Speed of Answer - Operator Services Parity by Design	April 2011	0	0	:00	0	0	0	:00	0.00	0.00
	March 2011	0	0	:00	0	0	0	:00	0.00	0.00
	February 2011	0	0	:00	0	0	0	:00	0.00	0.00
	January 2011	91	1	:00	0	21	1	:00	0.00	0.00
	December 2010	0	0	:00	0	0	0	:00	0.00	0.00
	November 2010	0	0	:00	0	0	0	:00	0.00	0.00
	October 2010	0	0	:00	0	0	0	:00	0.00	0.00
	September 2010	0	0	:00	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
	July 2010	0	0	:00	0	0	0	:00	0.00	0.00
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	April 2011	0	0	0	0	0	0	0	0.00	0.00
	March 2011	15	5	0	0	39	8	5	-0.57	(1.35)
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	0	0	0	0	0	0	0	0.00	0.00
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	4	2	0	0	65	6	11	-1.17	(1.71)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	84	4	0	0	64	9	7	2.75	0.39
PO-16 Timely Release Notifications Benchmark 0.925	April 2011	0.62708333	226	100%	0.004861111	0	0	0%	0.00	0.00
	March 2011	0.75069444	275	100%	0.005555556	0	0	0%	0.00	0.00
	February 2011	0.74097222	324	100%	0.005555556	0	0	0%	0.00	0.00
	January 2011	1.68680556	472	100%	0.025	0	0	0%	0.00	0.00
	December 2010	3.06180556	819	100%	0.005555556	0	0	0%	0.00	0.00
	November 2010	1.42152778	471	100%	0.004861111	0	0	0%	0.00	0.00
	October 2010	1.21180556	590	100%	0.004166667	0	0	0%	0.00	0.00
	September 2010	2.24444444	754	100%	0.004166667	0	0	0%	0.00	0.00
	August 2010	0.82986111	341	100%	0.004166667	0	0	0%	0.00	0.00
	July 2010	0.81666667	358	100%	0.002777778	0	0	0%	0.00	0.00
	June 2010	0.99930556	521	100%	0.002083333	0	0	0%	0.00	0.00
	May 2010	1.49375	598	100%	0.004166667	0	0	0%	0.00	0.00
PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	April 2011	0	0	0%	0	0	0	0%	0.00	0.00
	March 2011	0.07361111	2	0%	0	0	0	0%	0.00	0.00
	February 2011	0.81944444	22	0%	0	0	0	0%	0.00	0.00
	January 2011	0.68055556	18	0%	0.000694444	0	0	0%	0.00	0.00
	December 2010	0.3125	10	0%	0.009722222	0	0	0%	0.00	0.00
	November 2010	0.07152778	4	0%	0.008333333	0	0	0%	0.00	0.00
	October 2010	0.15902778	10	0%	0.002083333	0	0	0%	0.00	0.00
	September 2010	0.00486111	1	0%	0	0	0	0%	0.00	0.00
August 2010	1.01111111	13	0%	0	0	0	0%	0.00	0.00	

	July 2010	1.78541667	40	0%	0.016666667	0	0	0%	0.00	0.00
	June 2010	1.19305556	26	0%	0.01875	0	0	0%	0.00	0.00
	May 2010	1.96944444	38	96%	0.015277778	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Diagnostic	April 2011	209	209	99%	0	0	0	0%	0.00	(0.16)
	March 2011	239	239	0%	0	0	0	0%	0.00	(0.16)
	February 2011	288	288	0%	0	0	0	0%	0.00	(0.16)
	January 2011	396	396	0%	0	0	0	0%	0.00	(0.16)
	December 2010	782	786	0%	0.0712	0	0	0%	0.00	(0.14)
	November 2010	471	471	0%	0	0	0	0%	0.00	(0.16)
	October 2010	527	528	99%	0.0435	0	0	0%	0.00	(0.15)
	September 2010	674	674	0%	0	0	0	0%	0.00	(0.16)
	August 2010	331	331	0%	0	0	0	0%	0.00	(0.16)
	July 2010	358	358	0%	0	0	0	0%	0.00	(0.16)
	June 2010	506	506	0%	0	0	0	0%	0.00	(0.16)
	May 2010	572	574	0%	0.0589	0	0	0%	0.00	(0.15)
	PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 27.0 Diagnostic	April 2011	5432	5432	0%	0	0	0	0%	0.00
March 2011		5239	5243	0%	0.0276	0	0	0%	0.00	(0.16)
February 2011		6214	6215	0%	0.0127	0	0	0%	0.00	(0.16)
January 2011		6915	6916	0%	0.012	0	0	0%	0.00	(0.16)
December 2010		7139	7140	0%	0.0118	0	0	0%	0.00	(0.16)
November 2010		6988	6988	0%	0	0	0	0%	0.00	(0.16)
October 2010		8028	8031	100%	0.0193	0	0	0%	0.00	(0.16)
September 2010		6473	6482	0%	0.0372	0	0	0%	0.00	(0.15)
August 2010		7490	7493	0%	0.02	0	0	0%	0.00	(0.16)
July 2010		6294	6294	0%	0	0	0	0%	0.00	(0.16)
June 2010		7870	7877	0%	0.0298	0	0	0%	0.00	(0.16)
May 2010		9115	9115	0%	0	0	0	0%	0.00	(0.16)
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 28.0 Diagnostic		April 2011	0	0	98%	0	7.2	1	720%	0.00
	March 2011	0	0	0%	0	6.86	1	686%	0.00	0.00
	February 2011	0	0	0%	0	7.01	1	701%	0.00	0.00
	January 2011	0	0	0%	0	7	1	700%	0.00	0.00
	December 2010	0	0	0%	0	7.08	1	708%	0.00	0.00
	November 2010	0	0	0%	0	6.7	1	670%	0.00	0.00
	October 2010	0	0	100%	0	7.03	1	703%	0.00	0.00
	September 2010	0	0	0%	0	7.29	1	729%	0.00	0.00
	August 2010	0	0	0%	0	6.49	1	649%	0.00	0.00
	July 2010	0	0	0%	0	6.39	1	639%	0.00	0.00
	June 2010	0	0	0%	0	6.35	1	635%	0.00	0.00
	May 2010	0	0	0%	0	6.42	1	642%	0.00	0.00
	PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 29.0 Diagnostic	April 2011	91	1750	100%	0.23	254	20025	1%	12.58
March 2011		110	1594	0%	0.26	324	21184	2%	15.26	8.28
February 2011		67	1713	0%	0.2	275	20862	1%	7.65	3.65
January 2011		139	1858	0%	0.27	296	21353	1%	18.65	10.34
December 2010		133	2200	0%	0.25	286	21914	1%	16.48	9.02
November 2010		100	2041	0%	0.23	349	23792	1%	11.34	5.89
October 2010		135	2075	100%	0.26	239	22622	1%	21.57	12.11
September 2010		141	2508	0%	0.26	266	21989	1%	17.12	9.41
August 2010		111	1898	0%	0.23	256	23369	1%	17.66	9.74
July 2010		97	1655	0%	0.25	177	20446	1%	18.95	10.52
June 2010		116	2049	0%	0.25	258	23827	1%	16.77	9.19
May 2010		107	1966	0%	0.24	187	23824	1%	20.58	11.51
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI		April 2011	6	6	100%	0	0	0	0%	0.00
	March 2011	4	4	0%	0	0	0	0%	0.00	0.00

Diagnostic	February 2011	3	3	0%	0	0	0	0%	0.00	0.00	
	January 2011	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2010	2	2	0%	0	0	0	0%	0.00	0.00	
	November 2010	3	3	0%	0	0	0	0%	0.00	0.00	
	October 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	5	5	0%	0	0	0	0%	0.00	0.00	
	July 2010	1	1	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	5	5	0%	0	0	0	0%	0.00	0.00	
	PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	April 2011	0	0	:12	0	0	0	:00	0.00	0.00
		March 2011	0	0	:36	0	0	0	:00	0.00	0.00
		February 2011	0	0	:24	0	0	0	:00	0.00	0.00
		January 2011	0	0	:00	0	0	0	:00	0.00	0.00
		December 2010	0	0	:00	0	0	0	:00	0.00	0.00
November 2010		0	0	:48	0	0	0	:00	0.00	0.00	
October 2010		0	0	:12	0	0	0	:00	0.00	0.00	
September 2010		0	0	:48	0	0	0	:00	0.00	0.00	
August 2010		0	0	:12	0	0	0	:00	0.00	0.00	
July 2010		0	0	:12	0	0	0	:00	0.00	0.00	
June 2010		164	171	:12	0	0	0	:00	0.00	0.00	
May 2010		0	0	:36	0	0	0	:00	0.00	0.00	
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic		April 2011	0	0	:24	0	0	0	:00	0.00	0.00
		March 2011	0	0	:24	0	0	0	:00	0.00	0.00
		February 2011	0	0	:00	0	0	0	:00	0.00	0.00
	January 2011	0	0	:24	0	0	0	:00	0.00	0.00	
	December 2010	0	0	:00	0	0	0	:00	0.00	0.00	
	November 2010	919	933	:00	0	0	0	:00	0.00	0.00	
	October 2010	0	0	:36	0	0	0	:00	0.00	0.00	
	September 2010	0	0	:24	0	0	0	:00	0.00	0.00	
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00	
	July 2010	0	0	:00	0	0	0	:00	0.00	0.00	
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00	
	May 2010	919	933	:00	0	0	0	:00	0.00	0.00	
	PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	April 2011	0	0	:48	0	0	0	:00	0.00	0.00
		March 2011	0	0	:12	0	0	0	:00	0.00	0.00
		February 2011	0	0	:24	0	0	0	:00	0.00	0.00
January 2011		0	0	:36	0	0	0	:00	0.00	0.00	
December 2010		0	0	:00	0	0	0	:00	0.00	0.00	
November 2010		0	0	:48	0	0	0	:00	0.00	0.00	
October 2010		0	0	:36	0	0	0	:00	0.00	0.00	
September 2010		0	0	:24	0	0	0	:00	0.00	0.00	
August 2010		0	0	:12	0	0	0	:00	0.00	0.00	
July 2010		0	0	:12	0	0	0	:00	0.00	0.00	
June 2010		0	0	:12	0	0	0	:00	0.00	0.00	
May 2010		276	284	:36	0	0	0	:00	0.00	0.00	
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30		April 2011	0	0	:00	0	0	0	:00	0.00	0.00
		March 2011	0	0	:36	0	0	0	:00	0.00	0.00
		February 2011	0	0	:36	0	0	0	:00	0.00	0.00
	January 2011	0	0	:48	0	0	0	:00	0.00	0.00	
	December 2010	0	0	:48	0	0	0	:00	0.00	0.00	
	November 2010	0	0	:12	0	0	0	:00	0.00	0.00	
	October 2010	0	0	:24	0	0	0	:00	0.00	0.00	

	September 2010	0	0	:12	0	0	0	:00	0.00	0.00
	August 2010	0	0	:48	0	0	0	:00	0.00	0.00
	July 2010	0	0	:00	0	0	0	:00	0.00	0.00
	June 2010	0	0	:12	0	0	0	:00	0.00	0.00
	May 2010	293	294	:48	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	April 2011	0	0	:00	0	0	0	:00	0.00	0.00
	March 2011	0	0	:00	0	0	0	:00	0.00	0.00
	February 2011	0	0	:00	0	0	0	:00	0.00	0.00
	January 2011	0	0	:00	0	0	0	:00	0.00	0.00
	December 2010	0	0	:00	0	0	0	:00	0.00	0.00
	November 2010	294	294	:00	0	0	0	:00	0.00	0.00
	October 2010	0	0	:36	0	0	0	:00	0.00	0.00
	September 2010	0	0	:00	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
	July 2010	0	0	:00	0	0	0	:00	0.00	0.00
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00
	May 2010	289	294	:00	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	April 2011	0	0	:00	0	0	0	:00	0.00	0.00
	March 2011	0	0	:36	0	0	0	:00	0.00	0.00
	February 2011	0	0	:36	0	0	0	:00	0.00	0.00
	January 2011	0	0	:48	0	0	0	:00	0.00	0.00
	December 2010	0	0	:48	0	0	0	:00	0.00	0.00
	November 2010	291	292	:12	0	0	0	:00	0.00	0.00
	October 2010	0	0	:48	0	0	0	:00	0.00	0.00
	September 2010	0	0	:48	0	0	0	:00	0.00	0.00
	August 2010	0	0	:48	0	0	0	:00	0.00	0.00
	July 2010	0	0	:00	0	0	0	:00	0.00	0.00
	June 2010	0	0	:12	0	0	0	:00	0.00	0.00
	May 2010	0	0	:48	0	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25	April 2011	0	0	:24	0	0	0	:00	0.00	0.00
	March 2011	0	0	:00	0	0	0	:00	0.00	0.00
	February 2011	0	0	:36	0	0	0	:00	0.00	0.00
	January 2011	0	0	:12	0	0	0	:00	0.00	0.00
	December 2010	0	0	:24	0	0	0	:00	0.00	0.00
	November 2010	292	292	:12	0	0	0	:00	0.00	0.00
	October 2010	0	0	:48	0	0	0	:00	0.00	0.00
	September 2010	0	0	:00	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
	July 2010	0	0	:12	0	0	0	:00	0.00	0.00
	June 2010	0	0	:48	0	0	0	:00	0.00	0.00
	May 2010	0	0	:12	0	0	0	:00	0.00	0.00
PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	April 2011	0	0	:24	0	0	0	:00	0.00	0.00
	March 2011	0	0	:24	0	0	0	:00	0.00	0.00
	February 2011	0	0	:24	0	0	0	:00	0.00	0.00
	January 2011	0	0	:36	0	0	0	:00	0.00	0.00
	December 2010	0	0	:36	0	0	0	:00	0.00	0.00
	November 2010	61	61	:36	0	0	0	:00	0.00	0.00
	October 2010	0	0	:36	0	0	0	:00	0.00	0.00
	September 2010	0	0	:36	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
	July 2010	0	0	:00	0	0	0	:00	0.00	0.00
	June 2010	0	0	:24	0	0	0	:00	0.00	0.00
	May 2010	61	61	:00	0	0	0	:00	0.00	0.00

PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	April 2011	5650.64	3071	:00	0	0	0	:00	0.00	0.00	
	March 2011	5922.4	3365	:36	0	0	0	:00	0.00	0.00	
	February 2011	5783.4	3213	:12	0	0	0	:00	0.00	0.00	
	January 2011	5862.65	3169	:36	0	0	0	:00	0.00	0.00	
	December 2010	5794.98	3274	:24	0	0	0	:00	0.00	0.00	
	November 2010	5821.45	3365	:36	0	0	0	:00	0.00	0.00	
	October 2010	5782.59	3267	:12	0	0	0	:00	0.00	0.00	
	September 2010	5276.62	2734	:24	0	0	0	:00	0.00	0.00	
	August 2010	5553.9	2805	:00	0	0	0	:00	0.00	0.00	
	July 2010	5376.98	2786	:48	0	0	0	:00	0.00	0.00	
	June 2010	1664.7	930	:48	0	0	0	:00	0.00	0.00	
	May 2010	4203.51	2297	:12	0	0	0	:00	0.00	0.00	
	PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	April 2011	337.81	3071	:00	0.06	0	0	:00	0.00	0.00
		March 2011	336.5	3365	:12	0.01	0	0	:00	0.00	0.00
February 2011		353.43	3213	:48	0.01	0	0	:00	0.00	0.00	
January 2011		316.9	3169	:24	0.01	0	0	:00	0.00	0.00	
December 2010		327.4	3274	:00	0.01	0	0	:00	0.00	0.00	
November 2010		302.85	3365	:24	0.01	0	0	:00	0.00	0.00	
October 2010		359.37	3267	:00	0.01	0	0	:00	0.00	0.00	
September 2010		273.4	2734	:12	0.01	0	0	:00	0.00	0.00	
August 2010		280.5	2805	:48	0.01	0	0	:00	0.00	0.00	
July 2010		278.6	2786	:48	0.01	0	0	:00	0.00	0.00	
June 2010		93	930	:24	0.01	0	0	:00	0.00	0.00	
May 2010		229.7	2297	:48	0.01	0	0	:00	0.00	0.00	
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic		April 2011	5312.83	3071	:00	0.46	0	0	:00	0.00	0.00
		March 2011	5585.9	3365	:00	0.41	0	0	:00	0.00	0.00
	February 2011	5429.97	3213	:00	0.55	0	0	:00	0.00	0.00	
	January 2011	5545.75	3169	:00	0.56	0	0	:00	0.00	0.00	
	December 2010	5467.58	3274	:00	0.71	0	0	:00	0.00	0.00	
	November 2010	5518.6	3365	:00	0.61	0	0	:00	0.00	0.00	
	October 2010	5423.22	3267	:36	0.5	0	0	:00	0.00	0.00	
	September 2010	5003.22	2734	:00	0.58	0	0	:00	0.00	0.00	
	August 2010	5273.4	2805	:00	0.56	0	0	:00	0.00	0.00	
	July 2010	5098.38	2786	:00	0.61	0	0	:00	0.00	0.00	
	June 2010	1571.7	930	:00	0.65	0	0	:00	0.00	0.00	
	May 2010	3973.81	2297	:00	0.87	0	0	:00	0.00	0.00	
	PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	April 2011	1973.88	671	:00	0	0	0	:00	0.00	0.00
		March 2011	2301.52	770	:12	0	0	0	:00	0.00	0.00
February 2011		2075.43	699	:48	0	0	0	:00	0.00	0.00	
January 2011		2263.34	737	:24	0	0	0	:00	0.00	0.00	
December 2010		2186.69	759	:00	0	0	0	:00	0.00	0.00	
November 2010		2552.43	749	:24	0	0	0	:00	0.00	0.00	
October 2010		1970.44	723	:24	0	0	0	:00	0.00	0.00	
September 2010		2468.51	629	:12	0	0	0	:00	0.00	0.00	
August 2010		2503.34	642	:48	0	0	0	:00	0.00	0.00	
July 2010		2381.04	630	:48	0	0	0	:00	0.00	0.00	
June 2010		757.2	198	:24	0	0	0	:00	0.00	0.00	
May 2010		1869.2	496	:48	0	0	0	:00	0.00	0.00	
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10		April 2011	67.49	671	:12	0	0	0	:00	0.00	0.00
		March 2011	77.41	770	:24	0	0	0	:00	0.00	0.00
	February 2011	70.4	699	:00	0	0	0	:00	0.00	0.00	
	January 2011	74.11	737	:24	0	0	0	:00	0.00	0.00	
	December 2010	76.25	759	:12	0	0	0	:00	0.00	0.00	

	November 2010	67.2	749	:12	0	0	0	:00	0.00	0.00	
	October 2010	72.72	723	:48	0	0	0	:00	0.00	0.00	
	September 2010	63.37	629	:00	0	0	0	:00	0.00	0.00	
	August 2010	64.48	642	:48	0	0	0	:00	0.00	0.00	
	July 2010	64.94	630	:12	0.01	0	0	:00	0.00	0.00	
	June 2010	20.1	198	:48	0	0	0	:00	0.00	0.00	
	May 2010	50.49	496	:00	0	0	0	:00	0.00	0.00	
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	April 2011	1906.39	671	:48	0.65	0	0	:00	0.00	0.00	
	March 2011	2224.11	770	:24	0.69	0	0	:00	0.00	0.00	
	February 2011	2005.03	699	:24	0.67	0	0	:00	0.00	0.00	
	January 2011	2189.23	737	:48	0.78	0	0	:00	0.00	0.00	
	December 2010	2110.44	759	:48	1.74	0	0	:00	0.00	0.00	
	November 2010	2485.23	749	:48	0.77	0	0	:00	0.00	0.00	
	October 2010	1897.72	723	:00	0.82	0	0	:00	0.00	0.00	
	September 2010	2405.14	629	:48	0.98	0	0	:00	0.00	0.00	
	August 2010	2438.86	642	:00	1.02	0	0	:00	0.00	0.00	
	July 2010	2316.1	630	:36	0.74	0	0	:00	0.00	0.00	
	June 2010	737.1	198	:00	0.7	0	0	:00	0.00	0.00	
	May 2010	1818.71	496	:12	0.77	0	0	:00	0.00	0.00	
	PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	April 2011	40444.81	5391	:24	0	0	0	:00	0.00	0.00
		March 2011	47332.32	6041	:36	0	0	0	:00	0.00	0.00
		February 2011	36031.27	5737	:36	0	0	0	:00	0.00	0.00
		January 2011	52130.06	5854	:36	0	0	0	:00	0.00	0.00
December 2010		51985.73	6205	:24	0	0	0	:00	0.00	0.00	
November 2010		43316.87	6126	:00	0	0	0	:00	0.00	0.00	
October 2010		30719.69	6148	:48	0	0	0	:00	0.00	0.00	
September 2010		23556.71	4904	:12	0	0	0	:00	0.00	0.00	
August 2010		24298.41	5034	:12	0	0	0	:00	0.00	0.00	
July 2010		24448.69	4917	:36	0	0	0	:00	0.00	0.00	
June 2010		8158.38	1689	:48	0	0	0	:00	0.00	0.00	
May 2010		19027.01	4116	:12	0	0	0	:00	0.00	0.00	
PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5		April 2011	861.95	5391	:24	0.02	0	0	:00	0.00	0.00
		March 2011	963.4	6041	:00	0	0	0	:00	0.00	0.00
		February 2011	803.88	5737	:36	0	0	0	:00	0.00	0.00
		January 2011	823.27	5854	:24	0	0	0	:00	0.00	0.00
	December 2010	882.14	6205	:36	0.01	0	0	:00	0.00	0.00	
	November 2010	842.87	6126	:48	0.02	0	0	:00	0.00	0.00	
	October 2010	869.15	6148	:00	0	0	0	:00	0.00	0.00	
	September 2010	751.91	4904	:00	0	0	0	:00	0.00	0.00	
	August 2010	769.37	5034	:24	0	0	0	:00	0.00	0.00	
	July 2010	767.25	4917	:48	0.02	0	0	:00	0.00	0.00	
	June 2010	259.82	1689	:24	0	0	0	:00	0.00	0.00	
	May 2010	633.66	4116	:36	0	0	0	:00	0.00	0.00	
	PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	April 2011	39582.86	5391	:36	4.24	0	0	:00	0.00	0.00
		March 2011	46368.92	6041	:36	4.31	0	0	:00	0.00	0.00
		February 2011	35227.39	5737	:36	4.7	0	0	:00	0.00	0.00
		January 2011	51306.79	5854	:00	7.17	0	0	:00	0.00	0.00
December 2010		51103.59	6205	:00	6.93	0	0	:00	0.00	0.00	
November 2010		42474	6126	:00	4.07	0	0	:00	0.00	0.00	
October 2010		29850.54	6148	:12	4.59	0	0	:00	0.00	0.00	
September 2010		22804.8	4904	:00	3.52	0	0	:00	0.00	0.00	
August 2010	23529.04	5034	:36	3.41	0	0	:00	0.00	0.00		
July 2010	23681.44	4917	:36	3.6	0	0	:00	0.00	0.00		

	June 2010	7898.56	1689	:36	3.54	0	0	:00	0.00	0.00
	May 2010	18393.35	4116	:36	3.52	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic	April 2011	5731.94	1238	:24	0	0	0	:00	0.00	0.00
	March 2011	6233.08	1379	:24	0	0	0	:00	0.00	0.00
	February 2011	6349.84	1334	:00	0	0	0	:00	0.00	0.00
	January 2011	6232.2	1326	:24	0	0	0	:00	0.00	0.00
	December 2010	6584.58	1413	:36	0	0	0	:00	0.00	0.00
	November 2010	5361.8	1411	:24	0	0	0	:00	0.00	0.00
	October 2010	5974.32	1364	:48	0	0	0	:00	0.00	0.00
	September 2010	5045.04	1092	:00	0	0	0	:00	0.00	0.00
	August 2010	5449.89	1167	:24	0	0	0	:00	0.00	0.00
	July 2010	4930.38	1118	:48	0	0	0	:00	0.00	0.00
	June 2010	1743.63	399	:24	0	0	0	:00	0.00	0.00
	May 2010	5160.96	1024	:36	0	0	0	:00	0.00	0.00
PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	April 2011	123.8	1238	:36	0	0	0	:00	0.00	0.00
	March 2011	137.9	1379	:00	0.01	0	0	:00	0.00	0.00
	February 2011	133.4	1334	:12	0	0	0	:00	0.00	0.00
	January 2011	132.6	1326	:00	0.01	0	0	:00	0.00	0.00
	December 2010	141.3	1413	:12	0	0	0	:00	0.00	0.00
	November 2010	126.99	1411	:00	0.01	0	0	:00	0.00	0.00
	October 2010	136.4	1364	:24	0.01	0	0	:00	0.00	0.00
	September 2010	109.2	1092	:00	0	0	0	:00	0.00	0.00
	August 2010	116.7	1167	:24	0	0	0	:00	0.00	0.00
	July 2010	111.8	1118	:00	0.01	0	0	:00	0.00	0.00
	June 2010	39.9	399	:00	0.01	0	0	:00	0.00	0.00
	May 2010	102.4	1024	:36	0.01	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic	April 2011	5608.14	1238	:00	1.7	0	0	:00	0.00	0.00
	March 2011	6095.18	1379	:00	1.67	0	0	:00	0.00	0.00
	February 2011	6216.44	1334	:00	2.07	0	0	:00	0.00	0.00
	January 2011	6099.6	1326	:00	1.75	0	0	:00	0.00	0.00
	December 2010	6443.28	1413	:00	1.98	0	0	:00	0.00	0.00
	November 2010	5234.81	1411	:00	1.57	0	0	:00	0.00	0.00
	October 2010	5837.92	1364	:36	1.58	0	0	:00	0.00	0.00
	September 2010	4935.84	1092	:00	2.84	0	0	:00	0.00	0.00
	August 2010	5333.19	1167	:00	2.69	0	0	:00	0.00	0.00
	July 2010	4818.58	1118	:00	1.73	0	0	:00	0.00	0.00
	June 2010	1703.73	399	:00	3.7	0	0	:00	0.00	0.00
	May 2010	5058.56	1024	:00	5.53	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	April 2011	26765.85	8346	:00	0	0	0	:00	0.00	0.00
	March 2011	29703.34	9268	:24	0	0	0	:00	0.00	0.00
	February 2011	29872.95	8899	:36	0	0	0	:00	0.00	0.00
	January 2011	32008.77	9077	:24	0	0	0	:00	0.00	0.00
	December 2010	33319.22	9583	:12	0	0	0	:00	0.00	0.00
	November 2010	28006.38	9283	:24	0	0	0	:00	0.00	0.00
	October 2010	32326.29	9361	:24	0	0	0	:00	0.00	0.00
	September 2010	20684.57	7079	:36	0	0	0	:00	0.00	0.00
	August 2010	21183.23	7218	:24	0	0	0	:00	0.00	0.00
	July 2010	20153.24	7282	:00	0	0	0	:00	0.00	0.00
	June 2010	7985.32	2346	:00	0	0	0	:00	0.00	0.00
	May 2010	20523.05	5930	:24	0	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	April 2011	1778.38	8346	:36	0.06	0	0	:00	0.00	0.00
	March 2011	1979.54	9268	:36	0.02	0	0	:00	0.00	0.00
	February 2011	1955.07	8899	:36	0.02	0	0	:00	0.00	0.00

	January 2011	2001.47	9077	:36	0.02	0	0	:00	0.00	0.00	
	December 2010	2143.43	9583	:00	0.03	0	0	:00	0.00	0.00	
	November 2010	1865.14	9283	:36	0.04	0	0	:00	0.00	0.00	
	October 2010	2072.65	9361	:24	0.02	0	0	:00	0.00	0.00	
	September 2010	1384.2	7079	:24	0.04	0	0	:00	0.00	0.00	
	August 2010	1390.9	7218	:00	0.04	0	0	:00	0.00	0.00	
	July 2010	1441.07	7282	:00	0.04	0	0	:00	0.00	0.00	
	June 2010	528.84	2346	:00	0.02	0	0	:00	0.00	0.00	
	May 2010	1345.95	5930	:48	0.02	0	0	:00	0.00	0.00	
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	April 2011	24987.47	8346	:00	1.04	0	0	:00	0.00	0.00	
	March 2011	27723.8	9268	:48	1.05	0	0	:00	0.00	0.00	
	February 2011	27917.88	8899	:12	1.17	0	0	:00	0.00	0.00	
	January 2011	30007.3	9077	:24	1.23	0	0	:00	0.00	0.00	
	December 2010	31175.79	9583	:36	1.12	0	0	:00	0.00	0.00	
	November 2010	26141.24	9283	:00	0.95	0	0	:00	0.00	0.00	
	October 2010	30253.64	9361	:48	0.85	0	0	:00	0.00	0.00	
	September 2010	19300.37	7079	:12	1.6	0	0	:00	0.00	0.00	
	August 2010	19792.33	7218	:36	1.49	0	0	:00	0.00	0.00	
	July 2010	18712.17	7282	:12	1.39	0	0	:00	0.00	0.00	
	June 2010	7456.48	2346	:12	1.32	0	0	:00	0.00	0.00	
	May 2010	19177.1	5930	:00	2.16	0	0	:00	0.00	0.00	
	PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	April 2011	3420.27	1243	:00	0	0	0	:00	0.00	0.00
		March 2011	3730.1	1361	:00	0	0	0	:00	0.00	0.00
February 2011		4252.14	1303	:00	0	0	0	:00	0.00	0.00	
January 2011		4042.59	1330	:24	0	0	0	:00	0.00	0.00	
December 2010		3772.22	1442	:24	0	0	0	:00	0.00	0.00	
November 2010		3746.78	1441	:24	0	0	0	:00	0.00	0.00	
October 2010		3971.82	1368	:48	0	0	0	:00	0.00	0.00	
September 2010		2438.77	798	:24	0	0	0	:00	0.00	0.00	
August 2010		3102.76	1029	:12	0	0	0	:00	0.00	0.00	
July 2010		1186.62	359	:12	0	0	0	:00	0.00	0.00	
June 2010		404.56	127	:12	0	0	0	:00	0.00	0.00	
May 2010		1093.69	319	:12	0	0	0	:00	0.00	0.00	
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic		April 2011	115.22	1243	:00	0	0	0	:00	0.00	0.00
		March 2011	125.68	1361	:48	0	0	0	:00	0.00	0.00
	February 2011	133.15	1303	:12	0	0	0	:00	0.00	0.00	
	January 2011	135.88	1330	:24	0	0	0	:00	0.00	0.00	
	December 2010	147.34	1442	:12	0	0	0	:00	0.00	0.00	
	November 2010	118.46	1441	:00	0	0	0	:00	0.00	0.00	
	October 2010	139.99	1368	:00	0	0	0	:00	0.00	0.00	
	September 2010	73.47	798	:48	0	0	0	:00	0.00	0.00	
	August 2010	94.83	1029	:24	0	0	0	:00	0.00	0.00	
	July 2010	33.46	359	:00	0.01	0	0	:00	0.00	0.00	
	June 2010	11.77	127	:00	0	0	0	:00	0.00	0.00	
	May 2010	29.77	319	:12	0.01	0	0	:00	0.00	0.00	
	PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	April 2011	3305.05	1243	:12	6.65	0	0	:00	0.00	0.00
		March 2011	3604.42	1361	:00	6.78	0	0	:00	0.00	0.00
February 2011		4118.99	1303	:12	6.38	0	0	:00	0.00	0.00	
January 2011		3906.71	1330	:12	6.44	0	0	:00	0.00	0.00	
December 2010		3624.88	1442	:24	5.36	0	0	:00	0.00	0.00	
November 2010		3628.32	1441	:12	5.79	0	0	:00	0.00	0.00	
October 2010		3831.83	1368	:24	6.54	0	0	:00	0.00	0.00	
September 2010		2365.3	798	:48	5.83	0	0	:00	0.00	0.00	

	August 2010	3007.93	1029	:00	6.27	0	0	:00	0.00	0.00
	July 2010	1153.16	359	:48	6.51	0	0	:00	0.00	0.00
	June 2010	392.79	127	:00	1.28	0	0	:00	0.00	0.00
	May 2010	1063.92	319	:12	5.89	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	April 2011	5510.08	1932	:00	0	0	0	:00	0.00	0.00
	March 2011	6248.82	2208	:00	0	0	0	:00	0.00	0.00
	February 2011	6109.3	2107	:00	0	0	0	:00	0.00	0.00
	January 2011	6050.54	2102	:00	0	0	0	:00	0.00	0.00
	December 2010	5958.48	2209	:00	0	0	0	:00	0.00	0.00
	November 2010	6252.66	2223	:00	0	0	0	:00	0.00	0.00
	October 2010	5592.64	2149	:36	0	0	0	:00	0.00	0.00
	September 2010	6401.05	1823	:00	0	0	0	:00	0.00	0.00
	August 2010	6655.68	1875	:00	0	0	0	:00	0.00	0.00
	July 2010	6210.16	1825	:00	0	0	0	:00	0.00	0.00
	June 2010	1992.11	615	:00	0	0	0	:00	0.00	0.00
	May 2010	5092.52	1559	:00	0	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	April 2011	195.55	1932	:12	0	0	0	:00	0.00	0.00
	March 2011	224.01	2208	:00	0	0	0	:00	0.00	0.00
	February 2011	212.62	2107	:48	0	0	0	:00	0.00	0.00
	January 2011	212.65	2102	:12	0	0	0	:00	0.00	0.00
	December 2010	223.61	2209	:24	0	0	0	:00	0.00	0.00
	November 2010	201.02	2223	:12	0.01	0	0	:00	0.00	0.00
	October 2010	217.89	2149	:48	0	0	0	:00	0.00	0.00
	September 2010	186.17	1823	:48	0.01	0	0	:00	0.00	0.00
	August 2010	189.78	1875	:00	0	0	0	:00	0.00	0.00
	July 2010	191.15	1825	:48	0.01	0	0	:00	0.00	0.00
	June 2010	63.28	615	:36	0	0	0	:00	0.00	0.00
	May 2010	160.56	1559	:12	0.01	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	April 2011	4562.47	1932	:48	0.77	0	0	:00	0.00	0.00
	March 2011	5168.52	2208	:48	0.77	0	0	:00	0.00	0.00
	February 2011	5078.97	2107	:36	1.11	0	0	:00	0.00	0.00
	January 2011	4998.37	2102	:36	0.9	0	0	:00	0.00	0.00
	December 2010	4883.07	2209	:36	0.72	0	0	:00	0.00	0.00
	November 2010	5144.2	2223	:00	0.92	0	0	:00	0.00	0.00
	October 2010	4493.47	2149	:12	0.65	0	0	:00	0.00	0.00
	September 2010	5296.2	1823	:36	0.81	0	0	:00	0.00	0.00
	August 2010	5530.8	1875	:00	0.82	0	0	:00	0.00	0.00
	July 2010	5109	1825	:24	0.84	0	0	:00	0.00	0.00
	June 2010	1667.96	615	:48	0.74	0	0	:00	0.00	0.00
	May 2010	4257.44	1559	:00	1.22	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	April 2011	752.06	1932	:12	0.07	0	0	:00	0.00	0.00
	March 2011	856.29	2208	:12	0.05	0	0	:00	0.00	0.00
	February 2011	817.71	2107	:12	0.09	0	0	:00	0.00	0.00
	January 2011	839.52	2102	:24	0.14	0	0	:00	0.00	0.00
	December 2010	851.8	2209	:24	0.06	0	0	:00	0.00	0.00
	November 2010	907.44	2223	:36	0.33	0	0	:00	0.00	0.00
	October 2010	881.28	2149	:48	0.15	0	0	:00	0.00	0.00
	September 2010	918.68	1823	:48	0.3	0	0	:00	0.00	0.00
	August 2010	935.1	1875	:36	0.29	0	0	:00	0.00	0.00
	July 2010	910.01	1825	:12	0.24	0	0	:00	0.00	0.00
	June 2010	260.87	615	:12	0.18	0	0	:00	0.00	0.00
	May 2010	674.52	1559	:00	0.48	0	0	:00	0.00	0.00
PO-1X-2 Pre-Order Response Times	April 2011	12244.8	1518	:24	0	0	0	:00	0.00	0.00

(Service Availability XML) XML Request/Response Benchmark 25	March 2011	13572.41	1723	:24	0	0	0	:00	0.00	0.00	
	February 2011	14658.57	1702	:24	0	0	0	:00	0.00	0.00	
	January 2011	14896.31	1864	:48	0	0	0	:00	0.00	0.00	
	December 2010	17098.51	2059	:24	0	0	0	:00	0.00	0.00	
	November 2010	14136.58	1832	:00	0	0	0	:00	0.00	0.00	
	October 2010	16186.25	2004	:00	0	0	0	:00	0.00	0.00	
	September 2010	11181.23	1366	:36	0	0	0	:00	0.00	0.00	
	August 2010	12199.1	1398	:12	0	0	0	:00	0.00	0.00	
	July 2010	12333.61	1437	:36	0	0	0	:00	0.00	0.00	
	June 2010	4979.27	524	:48	0	0	0	:00	0.00	0.00	
	May 2010	13278.26	1219	:00	0	0	0	:00	0.00	0.00	
	PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25	April 2011	220.19	1518	:24	0.06	0	0	:00	0.00	0.00
	March 2011	251.72	1723	:48	0.07	0	0	:00	0.00	0.00	
February 2011	265.92	1702	:24	0.06	0	0	:00	0.00	0.00		
January 2011	292.32	1864	:36	0.06	0	0	:00	0.00	0.00		
December 2010	326.33	2059	:24	0.06	0	0	:00	0.00	0.00		
November 2010	210.94	1832	:36	0.06	0	0	:00	0.00	0.00		
October 2010	315.73	2004	:36	0.06	0	0	:00	0.00	0.00		
September 2010	172.84	1366	:12	0.06	0	0	:00	0.00	0.00		
August 2010	175.96	1398	:36	0.06	0	0	:00	0.00	0.00		
July 2010	184.52	1437	:12	0.06	0	0	:00	0.00	0.00		
June 2010	66.77	524	:12	0.06	0	0	:00	0.00	0.00		
May 2010	153.8	1219	:00	0.06	0	0	:00	0.00	0.00		
PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	April 2011	12024.61	1518	:48	5.88	0	0	:00	0.00	0.00	
March 2011	13320.69	1723	:48	6.72	0	0	:00	0.00	0.00		
February 2011	14392.65	1702	:36	8.08	0	0	:00	0.00	0.00		
January 2011	14603.99	1864	:48	7.57	0	0	:00	0.00	0.00		
December 2010	16772.18	2059	:12	8.4	0	0	:00	0.00	0.00		
November 2010	13925.64	1832	:12	6.73	0	0	:00	0.00	0.00		
October 2010	15870.52	2004	:12	8.09	0	0	:00	0.00	0.00		
September 2010	11008.39	1366	:24	5.94	0	0	:00	0.00	0.00		
August 2010	12023.14	1398	:48	6.06	0	0	:00	0.00	0.00		
July 2010	12149.09	1437	:00	5.11	0	0	:00	0.00	0.00		
June 2010	4912.5	524	:36	11.17	0	0	:00	0.00	0.00		
May 2010	13124.46	1219	:00	13.54	0	0	:00	0.00	0.00		
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	April 2011	5616.26	921	:36	0	0	0	:00	0.00	0.00	
March 2011	6509.58	1021	:12	0	0	0	:00	0.00	0.00		
February 2011	6441.51	957	:48	0	0	0	:00	0.00	0.00		
January 2011	5876.09	917	:00	0	0	0	:00	0.00	0.00		
December 2010	4645.03	961	:48	0	0	0	:00	0.00	0.00		
November 2010	6146.34	967	:12	0	0	0	:00	0.00	0.00		
October 2010	4997.37	948	:12	0	0	0	:00	0.00	0.00		
September 2010	5801.22	784	:24	0	0	0	:00	0.00	0.00		
August 2010	5772.28	799	:24	0	0	0	:00	0.00	0.00		
July 2010	5391.11	830	:24	0	0	0	:00	0.00	0.00		
June 2010	1783.07	259	:36	0	0	0	:00	0.00	0.00		
May 2010	4618.32	656	:00	0	0	0	:00	0.00	0.00		
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	April 2011	94.59	921	:12	0.03	0	0	:00	0.00	0.00	
March 2011	103.53	1021	:12	0	0	0	:00	0.00	0.00		
February 2011	96.95	957	:36	0	0	0	:00	0.00	0.00		
January 2011	92.75	917	:36	0	0	0	:00	0.00	0.00		
December 2010	97.44	961	:36	0	0	0	:00	0.00	0.00		
November 2010	87.41	967	:12	0	0	0	:00	0.00	0.00		

	October 2010	96.41	948	:12	0	0	0	:00	0.00	0.00
	September 2010	79.03	784	:00	0	0	0	:00	0.00	0.00
	August 2010	80.24	799	:36	0	0	0	:00	0.00	0.00
	July 2010	85.45	830	:12	0.01	0	0	:00	0.00	0.00
	June 2010	26.25	259	:12	0	0	0	:00	0.00	0.00
	May 2010	66.92	656	:00	0	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	April 2011	5521.67	921	:24	1.37	0	0	:00	0.00	0.00
	March 2011	6406.05	1021	:00	3.18	0	0	:00	0.00	0.00
	February 2011	6344.56	957	:48	5.58	0	0	:00	0.00	0.00
	January 2011	5783.34	917	:00	5.05	0	0	:00	0.00	0.00
	December 2010	4547.59	961	:12	1.11	0	0	:00	0.00	0.00
	November 2010	6058.93	967	:12	4.34	0	0	:00	0.00	0.00
	October 2010	4900.96	948	:00	4.71	0	0	:00	0.00	0.00
	September 2010	5722.19	784	:24	6.69	0	0	:00	0.00	0.00
	August 2010	5692.04	799	:48	5.88	0	0	:00	0.00	0.00
	July 2010	5305.66	830	:24	3.36	0	0	:00	0.00	0.00
	June 2010	1756.82	259	:24	4.58	0	0	:00	0.00	0.00
	May 2010	4551.4	656	:00	5.01	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	April 2011	14465.24	4357	:12	2.15	0	0	:00	0.00	0.00
	March 2011	14701.48	4682	:12	1.49	0	0	:00	0.00	0.00
	February 2011	12938.24	4256	:00	1.29	0	0	:00	0.00	0.00
	January 2011	12202.19	4081	:24	2.61	0	0	:00	0.00	0.00
	December 2010	18091.15	4699	:12	7.9	0	0	:00	0.00	0.00
	November 2010	14250.89	4553	:12	0.89	0	0	:00	0.00	0.00
	October 2010	14631.15	4735	:12	3.81	0	0	:00	0.00	0.00
	September 2010	16299.5	4657	:12	1.01	0	0	:00	0.00	0.00
	August 2010	16642.02	4547	:36	2.65	0	0	:00	0.00	0.00
	July 2010	5905.03	1609	:36	1.19	0	0	:00	0.00	0.00
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95	April 2011	2546.78	826	0%	4.07	0	0	0%	0.00	0.00
	March 2011	2632.74	883	100%	3.75	0	0	0%	0.00	0.00
	February 2011	2538.89	831	100%	4.49	0	0	0%	0.00	0.00
	January 2011	2281.15	700	100%	4.44	0	0	0%	0.00	0.00
	December 2010	2581.39	877	98%	4.44	0	0	0%	0.00	0.00
	November 2010	3320.11	846	98%	4.03	0	0	0%	0.00	0.00
	October 2010	2526.61	895	98%	2.89	0	0	0%	0.00	0.00
	September 2010	3592.85	879	100%	3.44	0	0	0%	0.00	0.00
	August 2010	3794.44	866	98%	4.11	0	0	0%	0.00	0.00
	July 2010	1385.51	316	100%	5.83	0	0	0%	0.00	0.00
	June 2010	0	0	98%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	April 2011	48116.74	5139	0%	5.44	0	0	0%	0.00	0.00
	March 2011	52614.21	5531	98%	4.97	0	0	0%	0.00	0.00
	February 2011	38199.07	5083	98%	5.16	0	0	0%	0.00	0.00
	January 2011	42356.9	4703	99%	7.37	0	0	0%	0.00	0.00
	December 2010	49876.03	5514	99%	7.79	0	0	0%	0.00	0.00
	November 2010	46985.05	5338	99%	3.95	0	0	0%	0.00	0.00
	October 2010	31859.14	5601	97%	5.65	0	0	0%	0.00	0.00
	September 2010	25616.34	5476	99%	3.43	0	0	0%	0.00	0.00
	August 2010	32137.64	5362	100%	3.56	0	0	0%	0.00	0.00
	July 2010	9306.64	1931	97%	3.73	0	0	0%	0.00	0.00
	June 2010	0	0	99%	0	0	0	0%	0.00	0.00

	May 2010	0	0	99%	0	0	0	0%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	April 2011	6673.59	1177	87%	7.89	0	0	0%	0.00	0.00	
	March 2011	8306.76	1276	87%	8.08	0	0	0%	0.00	0.00	
	February 2011	9236.44	1156	87%	9.64	0	0	0%	0.00	0.00	
	January 2011	11113.63	1423	89%	9.3	0	0	0%	0.00	0.00	
	December 2010	12895.76	1324	89%	14.32	0	0	0%	0.00	0.00	
	November 2010	7469.53	1247	88%	7.64	0	0	0%	0.00	0.00	
	October 2010	9103.86	1242	89%	9.63	0	0	0%	0.00	0.00	
	September 2010	10007.39	1591	89%	8.74	0	0	0%	0.00	0.00	
	August 2010	9372.6	1270	90%	10.13	0	0	0%	0.00	0.00	
	July 2010	2967.58	451	90%	8.71	0	0	0%	0.00	0.00	
	June 2010	0	0	89%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	88%	0	0	0	0%	0.00	0.00	
	PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	April 2011	16057.8	7406	50%	1.31	0	0	0%	0.00	0.00
		March 2011	17071.36	7967	46%	0.92	0	0	0%	0.00	0.00
February 2011		16966.74	7303	60%	1.24	0	0	0%	0.00	0.00	
January 2011		17223.78	6669	57%	3.63	0	0	0%	0.00	0.00	
December 2010		22139.38	7962	64%	4.95	0	0	0%	0.00	0.00	
November 2010		16812.25	7708	65%	1.77	0	0	0%	0.00	0.00	
October 2010		21008.46	8048	70%	4.34	0	0	0%	0.00	0.00	
September 2010		17519.37	7895	63%	1.31	0	0	0%	0.00	0.00	
August 2010		20082.88	7734	58%	2.86	0	0	0%	0.00	0.00	
July 2010		6154.73	2753	59%	2.29	0	0	0%	0.00	0.00	
June 2010		0	0	71%	0	0	0	0%	0.00	0.00	
May 2010		0	0	63%	0	0	0	0%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic		April 2011	4869.55	1854	73%	5.6	0	0	0%	0.00	0.00
		March 2011	5434.54	2000	75%	6.27	0	0	0%	0.00	0.00
	February 2011	15411.83	1890	76%	15.11	0	0	0%	0.00	0.00	
	January 2011	8112.69	1991	68%	7.65	0	0	0%	0.00	0.00	
	December 2010	5833.95	1894	69%	6.56	0	0	0%	0.00	0.00	
	November 2010	4485.19	1845	66%	6.61	0	0	0%	0.00	0.00	
	October 2010	6549.31	1816	73%	6.43	0	0	0%	0.00	0.00	
	September 2010	8714.45	5082	71%	2.96	0	0	0%	0.00	0.00	
	August 2010	6295.62	1817	73%	9.56	0	0	0%	0.00	0.00	
	July 2010	2987.11	1766	74%	3.26	0	0	0%	0.00	0.00	
	June 2010	0	0	75%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	68%	0	0	0	0%	0.00	0.00	
	PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	April 2011	8140.11	3576	100%	0.84	0	0	0%	0.00	0.00
		March 2011	8640.33	3857	83%	0.95	0	0	0%	0.00	0.00
February 2011		8278.5	3541	0%	1.17	0	0	0%	0.00	0.00	
January 2011		9668.48	3958	72%	1.54	0	0	0%	0.00	0.00	
December 2010		8219.89	3851	78%	1.68	0	0	0%	0.00	0.00	
November 2010		9472.8	3742	75%	2.48	0	0	0%	0.00	0.00	
October 2010		8463	3841	80%	3.89	0	0	0%	0.00	0.00	
September 2010		10802.39	3804	83%	0.95	0	0	0%	0.00	0.00	
August 2010		11366.27	3752	79%	1.03	0	0	0%	0.00	0.00	
July 2010		3823.4	1307	72%	1.25	0	0	0%	0.00	0.00	
June 2010		0	0	76%	0	0	0	0%	0.00	0.00	
May 2010		0	0	77%	0	0	0	0%	0.00	0.00	
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95		April 2011	39134.71	3606	99%	6.41	0	0	0%	0.00	0.00
		March 2011	43035.23	3886	99%	6.81	0	0	0%	0.00	0.00
	February 2011	41191.46	3614	99%	7.99	0	0	0%	0.00	0.00	
	January 2011	31112.77	3055	99%	6.33	0	0	0%	0.00	0.00	

	December 2010	37497.78	3834	99%	7.28	0	0	0%	0.00	0.00
	November 2010	45339.04	3779	99%	6.43	0	0	0%	0.00	0.00
	October 2010	35738.74	3924	99%	5.62	0	0	0%	0.00	0.00
	September 2010	51852.07	3849	99%	6.33	0	0	0%	0.00	0.00
	August 2010	54100.3	3767	99%	7.4	0	0	0%	0.00	0.00
	July 2010	17431.25	1355	99%	6.03	0	0	0%	0.00	0.00
	June 2010	0	0	99%	0	0	0	0%	0.00	0.00
	May 2010	0	0	98%	0	0	0	0%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95	April 2011	4256.03	1031	85%	1.15	0	0	0%	0.00	0.00
	March 2011	4708.82	1094	92%	2.21	0	0	0%	0.00	0.00
	February 2011	4186.58	1006	97%	1.22	0	0	0%	0.00	0.00
	January 2011	3308	842	98%	3.1	0	0	0%	0.00	0.00
	December 2010	4164.84	1088	98%	4.58	0	0	0%	0.00	0.00
	November 2010	5129.05	1061	99%	2.41	0	0	0%	0.00	0.00
	October 2010	3930.25	1113	95%	3.2	0	0	0%	0.00	0.00
	September 2010	6290.51	1105	95%	1.69	0	0	0%	0.00	0.00
	August 2010	6111.99	1065	98%	1.59	0	0	0%	0.00	0.00
	July 2010	2185.2	390	96%	1.41	0	0	0%	0.00	0.00
	June 2010	0	0	93%	0	0	0	0%	0.00	0.00
	May 2010	0	0	93%	0	0	0	0%	0.00	0.00
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	April 2011	0	0	93%	0	0	0	0%	0.00	0.00
	March 2011	21	21	93%	0	0	0	0%	0.00	(0.16)
	February 2011	36	36	95%	0	0	0	0%	0.00	(0.16)
	January 2011	41	42	93%	0.1525	0	0	0%	0.00	(0.08)
	December 2010	42	43	93%	0.1507	0	0	0%	0.00	(0.08)
	November 2010	60	61	94%	0.127	0	0	0%	0.00	(0.11)
	October 2010	15	15	94%	0	0	0	0%	0.00	(0.16)
	September 2010	54	55	93%	0.1336	0	0	0%	0.00	(0.10)
	August 2010	36	36	93%	0	0	0	0%	0.00	(0.16)
	July 2010	40	41	93%	0.1543	0	0	0%	0.00	(0.08)
	June 2010	45	45	95%	0	0	0	0%	0.00	(0.16)
	May 2010	48	51	95%	0.2353	0	0	0%	0.00	0.03
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	April 2011	0	0	100%	0	0	0	0%	0.00	0.00
	March 2011	420	427	99%	0.127	0	0	0%	0.00	(0.11)
	February 2011	504	507	0%	0.0767	0	0	0%	0.00	(0.14)
	January 2011	421	424	99%	0.0838	0	0	0%	0.00	(0.14)
	December 2010	422	428	99%	0.1176	0	0	0%	0.00	(0.11)
	November 2010	504	521	99%	0.1777	0	0	0%	0.00	(0.05)
	October 2010	441	444	97%	0.0819	0	0	0%	0.00	(0.14)
	September 2010	595	597	99%	0.0578	0	0	0%	0.00	(0.15)
	August 2010	441	453	98%	0.1606	0	0	0%	0.00	(0.07)
	July 2010	391	393	98%	0.0712	0	0	0%	0.00	(0.14)
	June 2010	426	429	99%	0.0833	0	0	0%	0.00	(0.14)
	May 2010	589	594	99%	0.0914	0	0	0%	0.00	(0.13)
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	April 2011	5505	6357	8:29	0.3407	0	0	0:00	0.00	0.00
	March 2011	6902	7895	6:44	0.3316	0	0	0:00	0.00	0.00
	February 2011	6849	7692	1:45	0.3124	0	0	0:00	0.00	0.00
	January 2011	7232	8109	14:16	0.3106	0	0	0:00	0.00	0.00
	December 2010	7885	8983	0:00	0.3276	0	0	0:00	0.00	0.00
	November 2010	8686	9707	1:03	0.3068	0	0	0:00	0.00	0.00
	October 2010	8726	9807	14:18	0.3132	0	0	0:00	0.00	0.00
	September 2010	7479	8296	9:20	0.298	0	0	0:00	0.00	0.00
August 2010	8297	9244	13:51	0.3032	0	0	0:00	0.00	0.00	

	July 2010	7341	8258	1:51	0.3142	0	0	0:00	0.00	0.00
	June 2010	8172	9242	6:06	0.32	0	0	0:00	0.00	0.00
	May 2010	8996	10303	13:44	0.3328	0	0	0:00	0.00	0.00
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	April 2011	110	240	1:28	0.4983	0	0	0:00	0.00	0.00
	March 2011	115	191	1:17	0.4895	0	0	0:00	0.00	0.00
	February 2011	59	103	0:57	0.4947	0	0	0:00	0.00	0.00
	January 2011	134	211	1:17	0.4814	0	0	0:00	0.00	0.00
	December 2010	71	109	1:10	0.4765	0	0	0:00	0.00	0.00
	November 2010	92	131	1:19	0.4573	0	0	0:00	0.00	0.00
	October 2010	86	137	1:18	0.4834	0	0	0:00	0.00	0.00
	September 2010	82	142	1:14	0.494	0	0	0:00	0.00	0.00
	August 2010	78	133	0:55	0.4925	0	0	0:00	0.00	0.00
	July 2010	108	153	1:53	0.4556	0	0	0:00	0.00	0.00
	June 2010	100	159	1:15	0.4831	0	0	0:00	0.00	0.00
	May 2010	118	175	1:38	0.4686	0	0	0:00	0.00	0.00
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	April 2011	1210	1619	3%	0.4345	0	0	0%	0.00	0.00
	March 2011	1449	1911	3%	0.4281	0	0	0%	0.00	0.00
	February 2011	1258	1837	3%	0.4646	0	0	0%	0.00	0.00
	January 2011	1318	1901	3%	0.4611	0	0	0%	0.00	0.00
	December 2010	1439	2182	3%	0.4739	0	0	0%	0.00	0.00
	November 2010	1698	2326	3%	0.444	0	0	0%	0.00	0.00
	October 2010	1481	2073	3%	0.4517	0	0	0%	0.00	0.00
	September 2010	1607	2194	2%	0.4427	0	0	0%	0.00	0.00
	August 2010	1449	1963	3%	0.4396	0	0	0%	0.00	0.00
	July 2010	1392	1851	3%	0.4318	0	0	0%	0.00	0.00
	June 2010	1566	2296	3%	0.4657	0	0	0%	0.00	0.00
	May 2010	1685	2327	3%	0.447	0	0	0%	0.00	0.00
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	April 2011	656	794	45%	0.3789	0	0	0%	0.00	0.00
	March 2011	0	0	42%	0	0	0	0%	0.00	0.00
	February 2011	107	148	44%	0.4475	0	0	0%	0.00	0.00
	January 2011	113	145	44%	0.4147	0	0	0%	0.00	0.00
	December 2010	140	187	41%	0.4338	0	0	0%	0.00	0.00
	November 2010	250	314	46%	0.4028	0	0	0%	0.00	0.00
	October 2010	133	160	44%	0.3745	0	0	0%	0.00	0.00
	September 2010	170	216	45%	0.4094	0	0	0%	0.00	0.00
	August 2010	119	166	44%	0.4505	0	0	0%	0.00	0.00
	July 2010	125	164	42%	0.4257	0	0	0%	0.00	0.00
	June 2010	143	186	41%	0.4216	0	0	0%	0.00	0.00
	May 2010	141	184	47%	0.4232	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	April 2011	5505	5573	45%	0.1098	0	0	0%	0.00	(0.12)
	March 2011	6902	6964	27%	0.0939	0	0	0%	0.00	(0.13)
	February 2011	6849	6893	43%	0.0796	0	0	0%	0.00	(0.14)
	January 2011	7232	7290	29%	0.0888	0	0	0%	0.00	(0.13)
	December 2010	7885	7966	0%	0.1003	0	0	0%	0.00	(0.13)
	November 2010	8686	8769	33%	0.0968	0	0	0%	0.00	(0.13)
	October 2010	8726	8795	57%	0.0882	0	0	0%	0.00	(0.13)
	September 2010	7479	7527	18%	0.0796	0	0	0%	0.00	(0.14)
	August 2010	8297	8396	33%	0.1079	0	0	0%	0.00	(0.12)
	July 2010	7341	7451	50%	0.1206	0	0	0%	0.00	(0.11)
	June 2010	8172	8348	80%	0.1437	0	0	0%	0.00	(0.09)
	May 2010	8996	9151	25%	0.129	0	0	0%	0.00	(0.10)
PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale	April 2011	110	119	100%	0.2644	0	0	0%	0.00	0.08
	March 2011	115	118	100%	0.1574	0	0	0%	0.00	(0.08)

Aggregate Benchmark 0.95	February 2011	59	60	100%	0.128	0	0	0%	0.00	(0.11)	
	January 2011	134	137	100%	0.1463	0	0	0%	0.00	(0.09)	
	December 2010	71	72	100%	0.117	0	0	0%	0.00	(0.11)	
	November 2010	92	97	100%	0.2211	0	0	0%	0.00	0.00	
	October 2010	86	91	100%	0.2279	0	0	0%	0.00	0.02	
	September 2010	82	84	100%	0.1525	0	0	0%	0.00	(0.08)	
	August 2010	78	81	100%	0.1889	0	0	0%	0.00	(0.04)	
	July 2010	108	116	100%	0.2534	0	0	0%	0.00	0.06	
	June 2010	100	107	100%	0.2473	0	0	0%	0.00	0.05	
	May 2010	118	123	100%	0.1975	0	0	0%	0.00	(0.03)	
	PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA	April 2011	1210	1304	100%	0.2586	0	0	0%	0.00	(0.27)
	Unbundled Loop Aggregate Benchmark 0.95	March 2011	1449	1531	100%	0.2251	0	0	0%	0.00	(0.34)
		February 2011	1258	1355	100%	0.2578	0	0	0%	0.00	(0.28)
January 2011		1318	1413	100%	0.2504	0	0	0%	0.00	(0.29)	
December 2010		1439	1531	100%	0.2377	0	0	0%	0.00	(0.32)	
November 2010		1698	1805	100%	0.2361	0	0	0%	0.00	(0.32)	
October 2010		1481	1591	100%	0.2537	0	0	0%	0.00	(0.29)	
September 2010		1607	1720	100%	0.2478	0	0	0%	0.00	(0.30)	
August 2010		1449	1560	100%	0.2571	0	0	0%	0.00	(0.28)	
July 2010		1392	1468	100%	0.2216	0	0	0%	0.00	(0.35)	
June 2010		1566	1642	100%	0.2101	0	0	0%	0.00	(0.37)	
May 2010		1685	1768	100%	0.2115	0	0	0%	0.00	(0.36)	
PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95		April 2011	656	662	100%	0.0948	0	0	0%	0.00	(0.13)
Benchmark 0.95		March 2011	0	0	100%	0	0	0	0%	0.00	0.00
	February 2011	107	108	100%	0.0958	0	0	0%	0.00	(0.13)	
	January 2011	113	114	100%	0.0932	0	0	0%	0.00	(0.13)	
	December 2010	140	142	100%	0.1178	0	0	0%	0.00	(0.11)	
	November 2010	250	257	100%	0.1628	0	0	0%	0.00	(0.07)	
	October 2010	133	134	100%	0.0861	0	0	0%	0.00	(0.13)	
	September 2010	170	174	100%	0.1499	0	0	0%	0.00	(0.09)	
	August 2010	119	121	100%	0.1275	0	0	0%	0.00	(0.11)	
	July 2010	125	126	100%	0.0887	0	0	0%	0.00	(0.13)	
	June 2010	143	145	100%	0.1166	0	0	0%	0.00	(0.11)	
	May 2010	141	144	100%	0.1428	0	0	0%	0.00	(0.09)	
	PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	April 2011	0.84097222	3	100%	0.406944444	0	0	0%	0.00	(2.16)
	Benchmark 0.9	March 2011	0.21875	3	100%	0.077777778	0	0	0%	0.00	(2.78)
February 2011		2.37777778	4	100%	0.397222222	0	0	0%	0.00	(1.22)	
January 2011		0	0	100%	0	0	0	0%	0.00	0.00	
December 2010		0.0875	2	100%	0.0125	0	0	0%	0.00	(2.87)	
November 2010		2.38263889	4	100%	0.349305556	0	0	0%	0.00	(1.21)	
October 2010		2.77708333	2	100%	1.925694444	0	0	0%	0.00	1.17	
September 2010		0.57708333	1	100%	0	0	0	0%	0.00	(1.27)	
August 2010		0.07708333	1	100%	0	0	0	0%	0.00	(2.77)	
July 2010		1.01597222	4	100%	0.339583333	0	0	0%	0.00	(2.24)	
June 2010		1.14513889	2	100%	0.502777778	0	0	0%	0.00	(1.28)	
May 2010		3.14444444	4	100%	0.173611111	0	0	0%	0.00	(0.64)	
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9		April 2011	13.8659722	258	99%	0.077777778	0	0	0%	0.00	(2.68)
Benchmark 0.9		March 2011	12.3270833	313	99%	0.059722222	0	0	0%	0.00	(2.76)
	February 2011	14.9833333	279	99%	0.096527778	0	0	0%	0.00	(2.68)	
	January 2011	13.6576389	279	98%	0.071527778	0	0	0%	0.00	(2.71)	
	December 2010	17.8243056	323	99%	0.104861111	0	0	0%	0.00	(2.67)	
	November 2010	18.3666667	338	99%	0.076388889	0	0	0%	0.00	(2.67)	
	October 2010	16.9743056	332	98%	0.063888889	0	0	0%	0.00	(2.69)	

	September 2010	12.4548611	326	99%	0.051388889	0	0	0%	0.00	(2.77)	
	August 2010	23.6902778	301	99%	0.084027778	0	0	0%	0.00	(2.53)	
	July 2010	12.6118056	243	98%	0.055555556	0	0	0%	0.00	(2.69)	
	June 2010	24.5222222	359	99%	0.120138889	0	0	0%	0.00	(2.59)	
	May 2010	19.9	340	99%	0.06875	0	0	0%	0.00	(2.65)	
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	April 2011	931	32450	100%	0.1669	0	0	0%	0.00	0.00	
	March 2011	1172	36001	100%	0.1775	0	0	0%	0.00	0.00	
	February 2011	1151	36296	100%	0.1752	0	0	0%	0.00	0.00	
	January 2011	884	34513	100%	0.158	0	0	0%	0.00	0.00	
	December 2010	1064	39623	100%	0.1617	0	0	0%	0.00	0.00	
	November 2010	962	38164	100%	0.1568	0	0	0%	0.00	0.00	
	October 2010	992	39912	100%	0.1557	0	0	0%	0.00	0.00	
	September 2010	982	37639	100%	0.1594	0	0	0%	0.00	0.00	
	August 2010	1129	38793	100%	0.1681	0	0	0%	0.00	0.00	
	July 2010	952	34432	100%	0.164	0	0	0%	0.00	0.00	
	June 2010	1106	40736	100%	0.1625	0	0	0%	0.00	0.00	
	May 2010	1041	43053	100%	0.1536	0	0	0%	0.00	0.00	
	PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	April 2011	13771	32450	100%	0.4942	0	0	0%	0.00	0.00
		March 2011	15764	36001	100%	0.4961	0	0	0%	0.00	0.00
February 2011		15790	36296	0%	0.4958	0	0	0%	0.00	0.00	
January 2011		14161	34513	0%	0.4919	0	0	0%	0.00	0.00	
December 2010		18289	39623	100%	0.4985	0	0	0%	0.00	0.00	
November 2010		16769	38164	0%	0.4963	0	0	0%	0.00	0.00	
October 2010		17971	39912	0%	0.4975	0	0	0%	0.00	0.00	
September 2010		16496	37639	0%	0.4962	0	0	0%	0.00	0.00	
August 2010		16368	38793	100%	0.4939	0	0	0%	0.00	0.00	
July 2010		14191	34432	0%	0.4922	0	0	0%	0.00	0.00	
June 2010		18961	40736	0%	0.4988	0	0	0%	0.00	0.00	
May 2010		19032	43053	100%	0.4966	0	0	0%	0.00	0.00	
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9		April 2011	3	11	0%	0.4454	0	0	0%	0.00	0.00
		March 2011	3	7	0%	0.4949	0	0	0%	0.00	0.00
	February 2011	4	14	0%	0.4518	0	0	0%	0.00	0.00	
	January 2011	0	4	0%	0	0	0	0%	0.00	0.00	
	December 2010	2	6	0%	0.4714	0	0	0%	0.00	0.00	
	November 2010	4	7	0%	0.4949	0	0	0%	0.00	0.00	
	October 2010	2	11	100%	0.3857	0	0	0%	0.00	0.00	
	September 2010	1	3	0%	0.4714	0	0	0%	0.00	0.00	
	August 2010	1	2	0%	0.5	0	0	0%	0.00	0.00	
	July 2010	4	5	0%	0.4	0	0	0%	0.00	0.00	
	June 2010	2	8	0%	0.433	0	0	0%	0.00	0.00	
	May 2010	4	11	0%	0.481	0	0	0%	0.00	0.00	
	PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	April 2011	721	722	100%	0.0372	0	0	0%	0.00	(0.15)
		March 2011	101	101	100%	0	0	0	0%	0.00	(0.16)
February 2011		152	152	100%	0	0	0	0%	0.00	(0.16)	
January 2011		195	195	100%	0	0	0	0%	0.00	(0.16)	
December 2010		195	195	100%	0	0	0	0%	0.00	(0.16)	
November 2010		315	315	100%	0	0	0	0%	0.00	(0.16)	
October 2010		196	196	100%	0	0	0	0%	0.00	(0.16)	
September 2010		242	242	89%	0	0	0	0%	0.00	(0.16)	
August 2010		179	179	100%	0	0	0	0%	0.00	(0.16)	
July 2010		225	225	100%	0	0	0	0%	0.00	(0.16)	
June 2010		237	237	100%	0	0	0	0%	0.00	(0.16)	
May 2010		244	244	100%	0	0	0	0%	0.00	(0.16)	

PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	April 2011	913	914	100%	0.0331	0	0	0	0%	0.00	(0.15)	
	March 2011	1072	1072	100%	0	0	0	0	0%	0.00	(0.16)	
	February 2011	928	928	100%	0	0	0	0	0%	0.00	(0.16)	
	January 2011	1003	1003	100%	0	0	0	0	0%	0.00	(0.16)	
	December 2010	1105	1105	100%	0	0	0	0	0%	0.00	(0.16)	
	November 2010	1314	1314	100%	0	0	0	0	0%	0.00	(0.16)	
	October 2010	1106	1108	100%	0.0424	0	0	0	0%	0.00	(0.15)	
	September 2010	1220	1221	100%	0.0286	0	0	0	0%	0.00	(0.16)	
	August 2010	1092	1092	100%	0	0	0	0	0%	0.00	(0.16)	
	July 2010	1032	1032	97%	0	0	0	0	0%	0.00	(0.16)	
	June 2010	1163	1163	100%	0	0	0	0	0%	0.00	(0.16)	
	May 2010	1277	1277	97%	0	0	0	0	0%	0.00	(0.16)	
	PO-6 Work Completion Notification Timeliness All Benchmark 0.25	April 2011	4852	4853	0%	0.0144	0	0	0	0%	0.00	(0.16)
		March 2011	6104	6105	0:12	0.0128	0	0	0	0:00	0.00	(0.16)
February 2011		6066	6070	0:07	0.0257	0	0	0	0:00	0.00	(0.16)	
January 2011		6293	6294	0:11	0.0126	0	0	0	0:00	0.00	(0.16)	
December 2010		6867	6867	0:13	0	0	0	0	0:00	0.00	(0.16)	
November 2010		7639	7646	0:05	0.0302	0	0	0	0:00	0.00	(0.16)	
October 2010		7679	7679	0:21	0	0	0	0	0:00	0.00	(0.16)	
September 2010		6526	6526	0:09	0	0	0	0	0:00	0.00	(0.16)	
August 2010		7176	7180	0:09	0.0236	0	0	0	0:00	0.00	(0.16)	
July 2010		6441	6442	0:09	0.0125	0	0	0	0:00	0.00	(0.16)	
June 2010		7145	7145	0:10	0	0	0	0	0:00	0.00	(0.16)	
May 2010		7843	7847	0:18	0.0226	0	0	0	0:00	0.00	(0.16)	
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity		April 2011	222	222	100%	0	0	0	0	0%	0.00	(0.33)
		March 2011	50	50	100%	0	0	0	0	0%	0.00	(0.33)
	February 2011	68	68	100%	0	0	0	0	0%	0.00	(0.33)	
	January 2011	66	66	100%	0	0	0	0	0%	0.00	(0.33)	
	December 2010	66	66	100%	0	0	0	0	0%	0.00	(0.33)	
	November 2010	85	85	100%	0	0	0	0	0%	0.00	(0.33)	
	October 2010	53	53	100%	0	0	0	0	0%	0.00	(0.33)	
	September 2010	89	89	100%	0	0	0	0	0%	0.00	(0.33)	
	August 2010	78	78	100%	0	0	0	0	0%	0.00	(0.33)	
	July 2010	74	74	100%	0	0	0	0	0%	0.00	(0.33)	
	June 2010	90	90	100%	0	0	0	0	0%	0.00	(0.33)	
	May 2010	83	83	100%	0	0	0	0	0%	0.00	(0.33)	
	PO-8A Jeopardy Notice Interval Non- Designed Services Parity	April 2011	815	823	15	0.0981	0	0	0	0.00	(0.30)	
		March 2011	882	894	7	0.1151	0	0	0	0.00	(0.29)	
February 2011		1010	1031	2	0.1413	0	0	0	0.00	(0.27)		
January 2011		961	973	0	0.1104	0	0	0	0.00	(0.29)		
December 2010		1129	1139	0	0.0933	0	0	0	0.00	(0.30)		
November 2010		1034	1055	0	0.1397	0	0	0	0.00	(0.27)		
October 2010		1049	1061	0	0.1057	0	0	0	0.00	(0.30)		
September 2010		1076	1089	0	0.1086	0	0	0	0.00	(0.29)		
August 2010		1017	1040	0	0.1471	0	0	0	0.00	(0.26)		
July 2010		883	895	0	0.115	0	0	0	0.00	(0.29)		
June 2010		1180	1197	0	0.1183	0	0	0	0.00	(0.29)		
May 2010		1135	1151	0	0.1171	0	0	0	0.00	(0.29)		
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity		April 2011	803	803	12	0	0	0	0	0.00	(0.33)	
		March 2011	930	930	13	0	0	0	0	0.00	(0.33)	
	February 2011	803	806	11	0.0609	0	0	0	0.00	(0.32)		
	January 2011	837	838	12	0.0345	0	0	0	0.00	(0.33)		
	December 2010	1038	1038	14	0	0	0	0	0.00	(0.33)		

	November 2010	960	960	16	0	0	0	0	0.00	(0.33)
	October 2010	990	990	12	0	0	0	0	0.00	(0.33)
	September 2010	789	789	11	0	0	0	0	0.00	(0.33)
	August 2010	892	892	10	0	0	0	0	0.00	(0.33)
	July 2010	863	863	11	0	0	0	0	0.00	(0.33)
	June 2010	1021	1021	19	0	0	0	0	0.00	(0.33)
	May 2010	1246	1246	17	0	0	0	0	0.00	(0.33)
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity	April 2011	1	1	10	0	0	0	0	0.00	(0.33)
	March 2011	0	0	10	0	0	0	0	0.00	0.00
	February 2011	0	0	0	0	0	0	0	0.00	0.00
	January 2011	2	2	0	0	0	0	0	0.00	(0.33)
	December 2010	0	0	0	0	0	0	0	0.00	0.00
	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	1	1	12	0	0	0	0	0.00	(0.33)
	August 2010	0	0	72	0	0	0	0	0.00	0.00
	July 2010	0	0	6	0	0	0	0	0.00	0.00
	June 2010	1	1	0	0	0	0	0	0.00	(0.33)
	May 2010	1	1	0	0	0	0	0	0.00	(0.33)
	PO-9A Timely Jeopardy Notices Non-Designed Services Parity	April 2011	0	0	0%	0	0	0	0%	0.00
March 2011		0	0	33%	0	0	0	0%	0.00	0.00
February 2011		0	0	0%	0	0	0	0%	0.00	0.00
January 2011		0	0	0%	0	0	0	0%	0.00	0.00
December 2010		0	0	0%	0	0	0	0%	0.00	0.00
November 2010		1	1	0%	0	0	0	0%	0.00	(0.33)
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity		April 2011	7	7	7%	0	0	0	0%	0.00
	March 2011	4	4	10%	0	0	0	0%	0.00	(0.33)
	February 2011	10	10	7%	0	0	0	0%	0.00	(0.33)
	January 2011	2	2	4%	0	0	0	0%	0.00	(0.33)
	December 2010	4	4	3%	0	0	0	0%	0.00	(0.33)
	November 2010	2	2	2%	0	0	0	0%	0.00	(0.33)
	October 2010	8	9	3%	0.3143	0	0	0%	0.00	0.04
	September 2010	1	1	8%	0	0	0	0%	0.00	(0.33)
	August 2010	1	1	8%	0	0	0	0%	0.00	(0.33)
	July 2010	1	1	8%	0	0	0	0%	0.00	(0.33)
	June 2010	5	5	17%	0	0	0	0%	0.00	(0.33)
	May 2010	6	6	21%	0	0	0	0%	0.00	(0.33)
	PO-9C Timely Jeopardy Notices LIS Trunk Parity	April 2011	95	95	0%	0	0	0	0%	0.00
March 2011		45	45	0%	0	0	0	0%	0.00	(0.53)
February 2011		90	90	0%	0	0	0	0%	0.00	(0.53)
January 2011		110	110	0%	0	0	0	0%	0.00	(0.53)
December 2010		121	121	0%	0	0	0	0%	0.00	(0.53)
November 2010		131	131	0%	0	0	0	0%	0.00	(0.53)
October 2010		72	72	0%	0	0	0	0%	0.00	(0.53)
September 2010		64	64	0%	0	0	0	0%	0.00	(0.53)
August 2010	33	34	0%	0.169	0	0	0%	0.00	(0.43)	
July 2010	55	55	0%	0	0	0	0%	0.00	(0.53)	

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Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	

MR-3C	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Residence Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity

MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1 Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6E	Mean Time to Restore DS1 Parity	Parity
MR-6E	Mean Time to Restore E911 Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN Parity	Parity
MR-7A	Repair Repeat Report Rate Business Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate PBX Parity	Parity
MR-7A	Repair Repeat Report Rate Residence Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7B	Repair Repeat Report Rate Business Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7B	Repair Repeat Report Rate PBX Parity	Parity
MR-7B	Repair Repeat Report Rate Residence Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Residence Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity
MR-7D	Repair Repeat Report Rate DS0 Parity	Parity
MR-7D	Repair Repeat Report Rate DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity

MR-7D	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT DS1 Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity	
MR-7E	Repair Repeat Report Rate DS1 Parity	Parity	
MR-7E	Repair Repeat Report Rate E911 Parity	Parity	
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate ISDN Primary Parity	Parity	
MR-7E	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate Basic Rate ISDN Parity	Parity	
MR-8	Trouble Rate Business Parity	Parity	
MR-8	Trouble Rate Centrex Parity	Parity	
MR-8	Trouble Rate Centrex 21 Parity	Parity	
MR-8	Trouble Rate Dark Fiber - IOF Diagnostic	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop Diagnostic	Diagnostic	
MR-8	Trouble Rate DS0 Parity	Parity	
MR-8	Trouble Rate DS1 Parity	Parity	
MR-8	Trouble Rate DS3 Parity	Parity	
MR-8	Trouble Rate E911 Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Frame Relay Parity	Parity	
MR-8	Trouble Rate ISDN Primary Parity	Parity	
MR-8	Trouble Rate Line Sharing Parity	Parity	
MR-8	Trouble Rate Line Splitting Parity	Parity	
MR-8	Trouble Rate LIS Trunk Parity	Parity	
MR-8	Trouble Rate PBX Parity	Parity	
MR-8	Trouble Rate Residence Parity	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level Parity	Parity	
MR-8	Trouble Rate UDIT DS1 Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi Parity	Parity	
MR-8	Trouble Rate Unbundled Loop Analog Parity	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate UNE - P (POTS) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex 21) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex) Parity	Parity	
MR-9A	Repair Appointments Met Business Parity	Parity	
MR-9A	Repair Appointments Met Centrex Parity	Parity	
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9A	Repair Appointments Met PBX Parity	Parity	
MR-9A	Repair Appointments Met Residence Parity	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9B	Repair Appointments Met Business Parity	Parity	
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9B	Repair Appointments Met PBX Parity	Parity	
MR-9B	Repair Appointments Met Residence Parity	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9C	Repair Appointments Met Business Parity	Parity	
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9C	Repair Appointments Met Residence Parity	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	Parity	0.01

NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3C	Installation Commitments Met Business	Parity	
OP-3C	Installation Commitments Met Centrex	Parity	
OP-3C	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3C	Installation Commitments Met PBX	Parity	
OP-3C	Installation Commitments Met Residence	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF	Diagnostic	
OP-3D	Installation Commitments Met DS0	Parity	
OP-3D	Installation Commitments Met E911	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary	Parity	
OP-3D	Installation Commitments Met LIS Trunk	Parity	
OP-3D	Installation Commitments Met PBX	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3D	Installation Commitments Met UDIT DS1	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3E	Installation Commitments Met E911	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay	Parity	
OP-3E	Installation Commitments Met LIS Trunk	Parity	
OP-3E	Installation Commitments Met PBX	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3E	Installation Commitments Met UDIT DS1	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9

OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	Parity	

OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS)	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex)	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS)	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex)	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN	Diagnostic	
OP-5T	New Service Installation Quality Total Business	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex	Diagnostic	
OP-5T	New Service Installation Quality Total DS0	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting	Diagnostic	
OP-5T	New Service Installation Quality Total PBX	Diagnostic	
OP-5T	New Service Installation Quality Total Residence	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	

OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	Diagnostic
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	Diagnostic
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	Diagnostic
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	Parity by Design
PO-15	Number of Due Date Changes per Order All	Parity	Parity
PO-16	Timely Release Notifications Benchmark	0.925	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	0.95	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	Diagnostic
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark	0.95	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark	10	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	Diagnostic
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	Diagnostic
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark	30	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	Diagnostic
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	Diagnostic
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark	25	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	Diagnostic
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	Diagnostic
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark	25	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	Diagnostic
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	Diagnostic
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark	10	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	Diagnostic
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	Diagnostic
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark	12.5	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	Diagnostic
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	Diagnostic
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark	10	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	Diagnostic
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	Diagnostic
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	Diagnostic
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark	20	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	Diagnostic
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	Diagnostic
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark	25	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	Diagnostic
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	Diagnostic
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark	10	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark	30	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark	25	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark	25	25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark	10	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark	12.5	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark	10	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark	20	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark	25	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	0.95	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	0.95	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic	Diagnostic

PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services	Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS)	Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services	Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability	Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk	Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS)	Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent