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May 29, 2024

**VIA E-FILING**

Jeff Killip, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Dr., SW  
Olympia, WA 98504

Received  
Records Management  
May 29, 2024

Re: Q LINK WIRELESS LLC Updates to Lifeline Offering; Docket No. UT-130702

Dear Mr. Killip:

Q LINK WIRELESS LLC (“Q LINK”) hereby provides notice of changes to its Lifeline offering in Washington in preparation for the end of the Affordable Connectivity Program (ACP).

As summarized in Attachment A attached hereto, Q LINK will make the existing Tribal Unlimited Plan (unlimited talk, text and data) available to non-tribal customers for \$30 after application of the Lifeline discount. Q LINK clarifies that this plan does not include (and has not included) hotspot service, but Q LINK now offers affordable mobile hotspot add-on options.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-9200 or [hkirby@telecomcounsel.com](mailto:hkirby@telecomcounsel.com). Thank you.

Respectfully submitted,

*s/ Heather Kirby*

Heather Kirby  
Regulatory Specialist  
Lance J.M. Steinhart, P.C.  
*Attorneys for Q LINK WIRELESS LLC*

Attachment

ATTACHMENT A

Q LINK WIRELESS LLC – LIFELINE OFFERING EFFECTIVE 5/28/2024

**Bundle Plan 1 (Q LINK ALWAYS ON)**

1,000 anytime minutes per month  
Unlimited text and picture messaging  
4.5 GB data per month  
*Minutes & data do not rollover*

Net cost to Lifeline customer: **\$0**

**Bundle Plan 2 – Unlimited (Q LINK ALWAYS ON TRIBAL)**

Unlimited anytime minutes per month  
Unlimited text and picture messaging  
Unlimited data per month  
*Hotspot service not included*

Net cost to Tribal Lifeline customer: **\$0**

Net cost to Non-Tribal Lifeline customer: **\$30 every 30 days\***

*\*If customer misses payment, they are automatically moved to the no-cost Bundle Plan 1*

All packages include:

- Free SIM Card or eSIM
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge

**Additional airtime available for purchase**

Current Top-Up options: <https://qlinkwireless.com/customer/shop/topups/minutes-data>

Hotspot options: <https://qlinkwireless.com/customer/shop/topups/hotspot>