

## Douglas B Rupp

---

**From:** Support [support@crystalvoicelive.com]  
**Sent:** Wednesday, March 15, 2006 9:17 AM  
**To:** Douglas B Rupp  
**Subject:** Re: IG-VOIP vs. CrystalVoiceLive

This is another iteration of our service, and offers the same features and voice quality. A new partner of ours is offering extra features such as incoming phone numbers and voicemail, all with the same voice quality. They are called NetZero, and you may check them out at [www.netzero.com](http://www.netzero.com). yes, the service over satellite will be equivalent to your current CrystalVoice service.

Best regards,

The CrystalVoice Team

----- Original Message -----  
From: "Douglas B Rupp" <rupp@gnat.com>  
To: <support@crystalvoicelive.com>  
Sent: Tuesday, March 14, 2006 9:17 PM  
Subject: IG-VOIP vs. CrystalVoiceLive

>  
> Greetings,  
>  
> I've been a subscriber (phone name "jinx") with you for several years.  
> Recently I came upon a new VoIP service that claims to work wonderfully  
> well  
> over satellite internet.  
>  
> The service is called "IG-VOIP" and their softphone looks remarkably like  
> the CrystalVoice softphone (see  
> [http://www.groundcontrol.com/igvoip\\_001.htm](http://www.groundcontrol.com/igvoip_001.htm)).  
>  
> I'm wondering if there really is a substantial improvement in quality over  
> CV, or if it's just the same thing with a different name.  
>  
> --Douglas Rupp  
>  
>  
>  
>

The information contained in this electronic mail message is intended only for the person(s) or entity to which it is addressed and may be privileged and confidential. If you are not the designated recipient of this e-mail, please delete immediately from your computer, and note that any use, review, disclosure, copying, distribution, alteration or manipulation of the content is prohibited.