

[Service Date April 25, 2012]

April 25, 2012

NOTICE OF BENCH REQUEST NO. 2
(Response Due by Wednesday, May 2, 2012, at 3:00 p.m.)

RE: *Advanced Telecom, Inc. d/b/a Integra; Electric Lightwave, LLC d/b/a Integra; Eschelon Telecom of Washington, Inc d/b/a Integra Telecom; Oregon Telecom Inc. d/b/a Washington Telecom d/b/a Integra; Unicom f/k/a United Communications, Inc. d/b/a Integra; McLeodUSA Telecommunications Services L.L.C. d/b/a PAETEC Business Services; and tw telecom of washington llc, Complainants, v. Qwest Corporation and CenturyLink, Inc., Respondents, Docket UT-111254*

The Washington Utilities and Transportation Commission (Commission) seeks information in the form of the following bench request from Qwest Corporation and CenturyLink, Inc. (CenturyLink).

BENCH REQUEST NO. 2:

On February 28, 2012, Joint CLECs filed a Notice of Supplemental Authority and attached an Order Requiring Retention of Technical Expert, Negotiations, and Compliance Filing (Order) issued by the Minnesota Public Utilities Commission (MPUC) in a parallel proceeding to this one. In the interest of addressing stability concerns associated with CenturyLink's MEDIACC and CEMR operational support systems, the Order directed all parties to work jointly "to pursue creative technical and managerial solutions in a prompt and rigorous manner."¹

Specifically, the Order charged the parties with selecting a third-party expert to review and test CenturyLink's failover plan "to verify that the plan is effective and

¹ *In the Matter of the Joint Petition for Approval of Indirect Transfer of Control of Qwest Operating Companies to CenturyLink and In the Matter of the Complaint by the Joint CLECs Against Qwest and CenturyLink Regarding OSS Implementation*, MPUC Docket Nos. P-421, *et al.*/ PA-10-456 and P-5340, 5643, 5323, 5981, 438, 465, 5986, 421/C-11-684, respectively, Order Requiring Retention of Technical Expert, Negotiations, and Compliance Filings, at 2 (February 27, 2012).

sufficient to seamlessly transfer functions in the event of a failure of CenturyLink's MEDIACC/CEMR System," as well as CenturyLink's disaster recovery plan to ensure that it is capable of mitigating any harm in the event of an OSS failure.² These evaluations will be performed at CenturyLink's expense.

By May 1, 2012, the parties are required to file the failover plan and disaster recovery plan with the MPUC including a detailed description of all relevant software, hardware, tasks, deadlines, and operational procedures – developed through the third-party testing process.

TO CENTURYLINK:

Please file the following:

- (a) a copy of the May 1, 2012, Minnesota filing containing CenturyLink's failover plan and disaster recovery plan, the identity of the third-party expert, and any other information included in the filing to the MPUC, and
- (b) a detailed explanation of the applicability of the third-party expert testing of CenturyLink's failover plan and disaster recovery plan in Minnesota to its Washington wholesale operations.

Please respond to this Bench Request no later than Wednesday, **May 2, 2012 at 3:00 p.m.**, with an original and five (5) copies. If you have any questions concerning these requests, please contact Administrative Law Judge Marguerite E. Friedlander at 360-664-1285, or via e-mail at mfriedla@utc.wa.gov.

Sincerely,

MARGUERITE E. FRIEDLANDER
Administrative Law Judge

cc: All Parties

² *Id.* at 3.