

1 **Q. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.**

2 A. Glenn Blackmon, Ph.D., 1300 South Evergreen Park Drive Southwest,  
3 P.O. Box 47250, Olympia, Washington 98504. My e-mail address is  
4 *blackmon@wutc.wa.gov*.

5  
6 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

7 A. I am employed by the Washington Utilities and Transportation Commission as  
8 Assistant Director of Telecommunications.

9  
10 **Q. WHAT ARE YOUR EDUCATION AND EXPERIENCE  
11 QUALIFICATIONS?**

12 A. I hold Ph.D. and master's degrees in public policy from Harvard University and a  
13 bachelor's degree in economics from Louisiana State University. I have been  
14 employed at the Commission since August 1995 and assumed my current position  
15 in April 1996. I have been responsible, either directly or as a supervisor, for  
16 implementation of all aspects of the Telecommunications Act of 1996, including  
17 interconnection and reciprocal compensation.

18 I previously served as the Commission's economics advisor in the  
19 interconnection case, Docket No. UT-941464, and the U S WEST general rate  
20 case, Docket No. UT-950200. Prior to working at the Commission, I was a  
21 consultant in private practice, where my clients included both regulated  
22 companies and consumer advocates, and an analyst for the Washington State

1 Senate Energy and Utilities Committee. I have presented testimony as an expert  
2 witness before this Commission, as well as the Illinois and Idaho commissions.

3 I am the author of a book, *Incentive Regulation and the Regulation of*  
4 *Incentives* (Boston: Kluwer Academic Publishers, 1994). I have authored or co-  
5 authored articles on utility regulation and economic theory published in *American*  
6 *Economic Review*, *Journal of Regulatory Economics*, *Yale Journal on Regulation*,  
7 *Journal of Risk and Uncertainty*, and *Public Utilities Fortnightly*.

8

9 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

10 A. The purpose of my testimony is to respond to the testimony of the Qwest and  
11 Verizon witnesses on the issue of reciprocal compensation and to make  
12 recommendations to the WUTC on this subject.

13

14 **Q. HAVE YOU TESTIFIED BEFORE ON RECIPROCAL COMPENSATION**  
15 **ISSUES?**

16 A. Yes. I was Staff's witness on reciprocal compensation issues in both Phase I and  
17 Phase II of the initial generic cost proceeding, Docket Nos. UT-960369, et al. I  
18 also was Staff's witness in the complaint case filed by WorldCom against GTE  
19 Northwest, in which the WUTC held that GTE should have been paying  
20 reciprocal compensation to WorldCom and fined GTE for failing to do so. In  
21 addition, I have advised the WUTC on reciprocal compensation issues in various  
22 interconnection arbitrations, including Docket No. UT-990340 (U S  
23 West/Nextlink) and UT-003006 (U S West/Sprint).

1 **MAIN POINTS**

2

3 **Q. WHAT ARE THE MAIN POINTS OF YOUR TESTIMONY?**

4 A. I have three primary points regarding reciprocal compensation:

- 5 ❖ The reciprocal compensation arrangements already approved by the
- 6 WUTC are based on sound economic and legal principles, and there is no
- 7 need to make any fundamental changes in them.
- 8 ❖ The ILECs are generally right in concluding that the specific reciprocal
- 9 compensation rate structure results in excess compensation in situations
- 10 characterized by long call durations and high load factors. The WUTC
- 11 should order a more cost-based rate structure for all local traffic, not just
- 12 Internet-bound calls.
- 13 ❖ The WUTC should reiterate its policy regarding bill-and-keep
- 14 compensation, which is that this compensation structure is appropriate
- 15 only when traffic between two local exchange companies is roughly in
- 16 balance.

17

18 **RESPONSE TO VERIZON WITNESS TRIMBLE**

19

20 **Q. MR. TRIMBLE RECOMMENDS THAT THE WUTC ESTABLISH A**

21 **SEPARATE INVESTIGATION INTO THE NATURE OF COSTS FOR**

22 **TERMINATION OF CALLS. WHAT IS YOUR REACTION TO THIS**

23 **RECOMMENDATION?**

1 A. *This* proceeding is a separate investigation into reciprocal compensation issues. It  
2 was established after the WUTC found that it did not have sufficient evidence in  
3 the first generic cost proceeding, Docket Nos. UT-960369, et al., to resolve these  
4 issues. I know of no reason why a third proceeding would be required.

5  
6 **Q. MR. TRIMBLE CONTENDS THAT A MARKET FAILURE EXISTS**  
7 **BECAUSE OF THE "EXISTENCE OF USAGE[-]INSENSITIVE PRICING**  
8 **IN THE RETAIL ARENA AND USAGE[-]SENSITIVE COMPENSATION**  
9 **BETWEEN CARRIERS" AND THAT THE WUTC'S OBJECTIVE**  
10 **SHOULD BE "MATCHING THE RATE STRUCTURE AND RATE**  
11 **LEVEL BETWEEN THE END USER AND THE INTERCARRIER**  
12 **ARRANGEMENT." DO YOU AGREE?**

13 A. No. Verizon appears to argue that the economic relationships between various  
14 customers and local exchange companies will be inherently unstable unless all  
15 prices – both retail and network – are placed on the same unit basis, either  
16 measured or flat. To the contrary, there is nothing inherently unstable or  
17 inequitable about a difference in pricing structure between the network level and  
18 the retail level. Such differences are bound to occur since retail services typically  
19 are provided using multiple network elements and interconnection services, and  
20 those underlying elements and services will have different cost structures. A  
21 service such as local exchange service has some costs that are incurred on a per-  
22 customer basis, some that are incurred on a per-minute basis, and some that are  
23 sensitive to neither the number of customers nor the number of minutes.

1                   While one can make a rather simple-minded (and ultimately incorrect)  
2 argument that every retail pricing structure should conform to the exact nature of  
3 the underlying costs, Verizon would go the other direction and have the WUTC  
4 set network prices based on retail pricing structure. The WUTC has consistently  
5 based network prices, i.e., unbundled network elements and reciprocal  
6 compensation, on costs, and it should continue to do so.

7  
8 **Q.   WOULDN'T YOU AGREE THAT, IF THE RATE PAID FOR**  
9 **TERMINATION OF CALLS WERE VERY HIGH, SOME OF THE**  
10 **PROBLEMS IDENTIFIED BY MR. TRIMBLE COULD OCCUR?**

11 A.   Yes, but the problem would be due to getting the price wrong, not to having a  
12 price at all. The WUTC has recognized the importance of accurate, cost-based  
13 interconnection pricing for the past five years, since it issued its Interconnection  
14 Order in 1995. The WUTC has consistently sought to establish cost-based prices  
15 for reciprocal compensation because it has recognized that either excessive prices  
16 or the zero prices inherent in bill-and-keep would distort economic decisions and  
17 lead to opportunistic behavior. One can only imagine the havoc that would have  
18 ensued had the WUTC in 1995 adopted the incumbents' position that reciprocal  
19 compensation prices should be almost 10 times higher than cost. The WUTC has  
20 gone beyond recognizing the great importance of having local interconnection  
21 prices set properly; it has also recognized the importance of this issue with respect  
22 to termination of toll calls.



1 traffic.) Any time traffic becomes unbalanced, bill-and-keep is no longer  
2 appropriate, because it results in one company bearing uncompensated costs  
3 incurred for the benefit of another company.

4 In this instance, Verizon is terminating significantly more traffic on its  
5 competitors than they are on it, and Verizon's proposal to require bill-and-keep  
6 would provide it with a windfall. In the absence of those competitors, it would  
7 have to incur the cost of terminating those calls on its own network, but Verizon  
8 would have those competitors do its work without compensation.

9  
10 **Q. DO YOU AGREE WITH MR. TRIMBLE ABOUT THE COST OF CALL**  
11 **TERMINATION HAVING BOTH SETUP AND DURATION**  
12 **COMPONENTS?**

13 A. Yes. The per-minute rates currently being paid for reciprocal compensation  
14 reflect the average cost of terminating traffic. The actual cost can vary  
15 significantly and systematically based on several factors, one of which is the  
16 length of the call. The result is that a single rate for call termination tends to  
17 overcompensate the terminating carrier for long-duration calls and under  
18 compensate for short-duration calls.

19  
20 **Q. MR. TRIMBLE RECOMMENDS THAT THE WUTC EITHER**  
21 **ESTABLISH SEPARATE CHARGES FOR CALL SETUP AND CALL**  
22 **DURATION OR ESTABLISH A LOWER RATE THAT WOULD APPLY**

1           **TO TERMINATION OF ALL INTERNET-BOUND CALLS. ARE THESE**  
2           **REASONABLE PROPOSALS?**

3       A.     The first proposal – to establish separate charges for setup and duration – is a  
4           reasonable proposal. It would result in reciprocal compensation charges that more  
5           accurately reflected the costs of terminating calls of varying lengths. If a  
6           company's customers are originating many short calls, that company is imposing  
7           significant setup costs on the terminating carrier -- setup costs that are not fully  
8           compensated by a fixed per-minute termination rate. On the other hand, if a  
9           company's customers are originating many long calls, the fixed per-minute  
10          termination rate is more than compensatory because the terminating carrier incurs  
11          setup costs less frequently than average.

12                 The second proposal, and the only one for which Verizon proposes a  
13           specific rate, is not a reasonable proposal, except perhaps in limited  
14           circumstances. This proposal – to charge a different price for different calls based  
15           on whether it is Internet-bound – confuses correlation with causation. The nature  
16           of the call, i.e., whether it is Internet-bound or not, does not determine its cost.  
17           While Internet-bound calls probably are correlated with longer durations, there  
18           are almost certainly many short calls used to send and receive information over  
19           the Internet.

20                 A good example would be a customer who programs her computer to fetch  
21           and dispatch electronic mail from a server on the Internet at regular intervals: that  
22           configuration would likely result in dozens of calls each day, each of which would  
23           be a few seconds to a few minutes in duration. It is the longer duration itself that



1 causes the average cost to be lower. The pricing structure should be based on the  
2 actual cost causation factor, not some imperfect indicator such as whether the call  
3 is Internet-bound.

4 While the default rate structure should not be based on the nature of the  
5 call, there may be circumstances where two carriers agree to such an arrangement,  
6 perhaps to avoid the necessity of measuring call setup and duration units.

7  
8 **Q. IF THE WUTC WERE TO ESTABLISH SEPARATE SETUP AND PER-**  
9 **MINUTE RATE ELEMENTS FOR CALL TERMINATION, WOULD**  
10 **THAT ADVERSELY AFFECT COMPETING LOCAL EXCHANGE**  
11 **COMPANIES?**

12 A. It would adversely, though not unfairly, affect local exchange companies who are  
13 terminating traffic characterized by long hold times. Those companies are, in  
14 essence, currently being compensated for setup costs that they are not incurring.  
15 This change would benefit any company whose incoming calls are characterized  
16 by short hold times. Those companies would then be paid for the setup costs they  
17 are incurring. It is worth noting that Verizon's proposal to establish a separate  
18 rate for Internet-bound calls would have a similar negative effect on the long-  
19 duration companies but it would withhold the benefits to the short-duration  
20 companies.

21  
22 **Q. MR. TRIMBLE ALSO PROPOSES THAT COMPETITIVE LOCAL**  
23 **EXCHANGE COMPANIES RECEIVE A LOWER RATE TO REFLECT**



1 then it would be appropriate to factor those lower costs into the transport and  
2 termination rates.

3

4 **Q. WOULD IT ALSO BE APPROPRIATE TO HAVE THE TERMINATION**  
5 **RATE VARY DEPENDING ON THE LOAD FACTOR OF THE**  
6 **TERMINATING SWITCH?**

7 A. Yes. The current rates for termination are based on the typical or average load  
8 factor of the terminating switch. By "load factor," I mean the average calling  
9 volume relative to the peak calling volume. For example, if the peak calling  
10 volume is 1,000 calls per hour and the average volume is 100 calls per hour, the  
11 load factor is 10 percent. Much of the cost of switching is determined by the peak  
12 volume, because the switch must have sufficient capacity to handle that peak load.  
13 The peak-driven nature of switching costs is the primary reason that the WUTC  
14 has repeatedly expressed its preference for capacity-based charges for call  
15 termination.

16 As the load factor increases, the cost per minute decreases. If the  
17 terminating traffic volumes are very even, i.e., a 100 percent load factor, then the  
18 fixed costs of the switch can be spread over many more minutes of traffic than if  
19 the average traffic volumes are very low relative to the peak. Therefore, the  
20 appropriate rate would vary with the load factor of the traffic being terminated on  
21 a particular company's switch. To the extent that Internet service providers use  
22 their incoming dial-up lines more efficiently than the average, the local exchange  
23 carrier serving those providers would have a higher load factor than the average.

1 This is another example where Internet-bound traffic may be less costly to  
2 terminate, but it is due to the underlying nature of the call volumes and not the  
3 fact that the calls are connecting to the Internet.

4

5 **Q. PLEASE SUMMARIZE YOUR RECOMMENDATION IN RESPONSE TO**  
6 **VERIZON'S TESTIMONY ON RECIPROCAL COMPENSATION.**

7 A. Verizon's proposal to establish a separate rate for Internet-bound traffic should be  
8 rejected because the proposal is based on factors that are not unique to Internet-  
9 bound traffic. The WUTC should instead direct Verizon to break down the  
10 current per-minute call termination rate into separate rate elements for call setup  
11 and call duration. The WUTC also should direct Verizon to provide cost  
12 calculations based on the load factor of the terminating traffic. These cost  
13 calculations could then be used to establish termination rates that vary with load  
14 factor.

15 The result of these steps will be termination rates that more closely reflect  
16 the underlying costs of the service being provided by the terminating carrier  
17 without singling out Internet-bound traffic as a separate class of traffic. The  
18 WUTC should consider establishing a separate rate structure for Internet-bound  
19 traffic only if Verizon is able to demonstrate that those calls would, if they had  
20 remained on its network, been routed using a different technology with different  
21 costs. I have offered one example of a technology-based difference – the  
22 offloading of Internet-bound calls at the originating switch – but it is up to  
23 Verizon to show how such a technology actually affects the cost of transport ant

1 termination and how such a rate structure would be fairly and effectively  
2 administered.

3 Finally, the WUTC should continue to permit interconnecting companies  
4 to use bill-and-keep, but either company should be free to opt into explicit  
5 compensation if traffic is no longer in rough balance.

6

7 **RESPONSE TO QWEST WITNESS TAYLOR**

8

9 **Q. DO YOU AGREE WITH DR. TAYLOR'S ANALYSIS OF THE**  
10 **JURISDICTIONAL NATURE OF A CALL IN WHICH THE CALLER**  
11 **CONNECTS TO THE INTERNET?**

12 A. No. His analysis does not account for the fact that an Internet service provider is  
13 not a telecommunications company. Internet service providers do not file tariffs  
14 or price lists and do not register as telecommunications companies. They use the  
15 services of telecommunications companies but are not themselves  
16 telecommunications companies. Therefore, an "end-to-end analysis" is not  
17 appropriate. The dial-up call to an Internet service provider terminates at the  
18 switch of the Internet service provider's local exchange carrier. However, I do  
19 agree with Dr. Taylor that ultimately it is the economic analysis and not the  
20 jurisdictional analysis that should determine the compensation for Internet-bound  
21 calls.

22

1 Q. **DR. TAYLOR TESTIFIES THAT INTERNET SERVICE PROVIDERS**  
2 **ARE THE COST CAUSERS WHEN THEY RECEIVE A DIAL-UP CALL**  
3 **FROM A TELEPHONE CUSTOMER. DO YOU AGREE?**

4 A. No, the cost causer is the person that originated the call. If this argument had  
5 merit, Qwest would send my local telephone bill to the shops that I call each  
6 month in response to their advertisements. They don't, because regardless of what  
7 induced me to make the calls, the reality is that I made them and I am responsible  
8 for their cost.

9  
10 Q. **WHAT ABOUT DR. TAYLOR'S ANALOGY WITH LONG-DISTANCE**  
11 **CARRIERS, WHO PAY TERMINATING ACCESS CHARGES RATHER**  
12 **THAN BEING PAID FOR TERMINATING CALLS?**

13 A. The problem with this analogy is that Internet service providers are not  
14 telecommunications companies. A long-distance carrier is providing the end-to-  
15 end call to the customer, and to the extent it uses the local exchange network at  
16 each end of the call, it compensates the local exchange companies. The long-  
17 distance carrier is the originating telecommunications company, and it is  
18 responsible for the cost of that call from its origination to its termination. The  
19 local exchange companies do not collect any money directly from the customer  
20 for that toll call. By contrast, the Internet service provider is not the originating  
21 telecommunications company; rather, it is the called party.

22 What is common in the examples of toll calls and Internet-bound calls is  
23 that in both instances the originating carrier (a) is responsible for the costs of

1           originating, transporting, and terminating the call and (b) recoups its cost in the  
2           telecommunications charges paid by the customer. The originating carrier of the  
3           toll call is the long-distance carrier. The originating carrier of the local call to the  
4           Internet service provider is the customer's local exchange company.

5  
6   **Q.    IF INTERNET SERVICE PROVIDERS WERE TO BE TREATED AS**  
7   **TELECOMMUNICATIONS COMPANIES, HOW WOULD THAT**  
8   **AFFECT THE COMPENSATION PAID TO THE LOCAL EXCHANGE**  
9   **COMPANY THAT SERVES THE CUSTOMER MAKING THE DIAL-UP**  
10 **CALL?**

11  A.    It would change who pays the originating local exchange company, but it would  
12       not change the amount paid to that company. If Internet service providers were  
13       telecommunications companies, they would pay the originating local exchange  
14       company for the use of its loop and switch, but the customer would stop paying  
15       the local exchange company. Moreover, regardless of whether the originating  
16       local exchange company or the Internet service provider is considered to be the  
17       "originating carrier," the question before the WUTC in this proceeding is what  
18       compensation should be paid to the *terminating carrier*. If the law were to  
19       change and Internet service providers were to be treated like long-distance  
20       companies, the WUTC would still need to determine the proper compensation for  
21       the terminating carrier.

22

1 **Q. DO RECIPROCAL COMPENSATION PAYMENTS TO TERMINATING**  
2 **CARRIERS RESULT IN A SUBSIDY FOR INTERNET USE?**

3 A. No. Reciprocal compensation payments simply compensate the terminating  
4 carrier for the costs of terminating the call. I will grant that, if the rates are set  
5 above cost, the result will be to shift money from the originating carrier to the  
6 terminating carrier. One could then expect terminating carriers to compete for  
7 that business, such as by passing through the additional revenue to the customer  
8 receiving the call, and to increase the volume of traffic on which the above-cost  
9 rate is collected. That result, however, would be due entirely to getting the price  
10 wrong and not to having a price in the first place.

11

12 **Q. DO YOU BELIEVE THAT COST-BASED RECIPROCAL**  
13 **COMPENSATION RATES CREATE AN ARBITRAGE OPPORTUNITY**  
14 **FOR COMPETITIVE LOCAL EXCHANGE COMPANIES?**

15 A. No, and apparently Dr. Taylor does not either. His testimony on arbitrage is  
16 premised on the circumstance "[w]hen the compensation available to the CLEC  
17 for delivering ISP-bound traffic exceeds its actual cost of delivering that traffic."  
18 He testifies at some length on this subject, but in essence his point is that if the  
19 rate is above cost, the market will supply more of the service than is economically  
20 efficient. This is a point that the WUTC has been making since 1995 when it  
21 rejected U S WEST's proposal to charge 3.28 cents per minute for call  
22 termination.

23



1 **Q. DOES COMPENSATING OTHER CARRIERS FOR THE COST OF**  
2 **TERMINATING INTERNET-BOUND TRAFFIC CREATE UPWARD**  
3 **PRESSURE ON RETAIL RATES FOR LOCAL EXCHANGE SERVICE?**

4 A. No, though I would agree that if Qwest could force other carriers to accept those  
5 calls without compensation, as Dr. Taylor proposes, it would reduce Qwest's costs  
6 of providing local exchange service. I do not disagree that calls to Internet  
7 service providers have a cost, as do all other calls. If the overall volume of calls  
8 per-line increases significantly, that would, all other things being equal, lead to a  
9 need to increase the price of flat-rated local exchange service. However, there are  
10 many factual questions unanswered in that statement, such as whether the practice  
11 of ordering second lines has offset the practice of calling the Internet enough to  
12 yield no change in per-line traffic volumes and whether any increase in call  
13 volumes is being offset by an increase in the load factor of traffic. More  
14 importantly, whatever pressure is created, is independent of whether the traffic is  
15 being terminated by Qwest or by its competitors, because Qwest pays the  
16 competitors what it would have had it terminated those calls on its own network.

17  
18 **Q. IS IT IMPROPER FOR A COMPETITIVE LOCAL EXCHANGE**  
19 **COMPANY TO SPECIALIZE IN THE TYPE OF CUSTOMER IT SERVES,**  
20 **PARTICULARLY IF THE RESULT IS AN IMBALANCE OF TRAFFIC**  
21 **BETWEEN IT AND THE INCUMBENT LOCAL EXCHANGE**  
22 **COMPANY?**

1 A. No, it certainly is not. In a competitive market, companies do not have to be all  
2 things to all customers. It is both common and highly beneficial for firms to  
3 specialize. The WUTC's 1995 Interconnection Order makes this point in  
4 explaining why it is so important that interconnection prices be set based on cost:

5 Situations are likely to arise where two competitors do not  
6 want or need exactly the same services, measured in either  
7 quantity or quality, from one another. One company might  
8 desire to terminate all traffic to another on that company's  
9 tandem, but the second may prefer to terminate its traffic at  
10 each of the first company's end offices. [citation omitted]  
11 These decisions will be made by each company based on  
12 economics, technology, and the demands of its customers for  
13 quality service and low prices. A bill and keep arrangement  
14 that presumes mutual exchange of services will not, over the  
15 long term, provide the flexibility to accommodate the diversity  
16 that is likely to result from competing local exchange  
17 companies, though it may well be used in some situations. 4<sup>th</sup>  
18 Supplemental Order, Docket UT-941464, p. 33.  
19

20 **Q. PLEASE RESPOND TO DR. TAYLOR'S SUGGESTION THAT**  
21 **INTERNET-BOUND TRAFFIC BE SUBJECT TO MANDATORY BILL-**  
22 **AND-KEEP COMPENSATION.**

23 A. This proposal should be rejected by the WUTC. As I testified earlier, bill-and-  
24 keep can have a limited role in compensation for exchange of local traffic, but  
25 only where traffic is roughly in balance. Dr. Taylor argues, in essence, that  
26 because the termination rates are currently too high relative to the cost of  
27 terminating traffic to Internet service providers, the rate should be set at zero.  
28 That would be a bigger mistake than leaving the rates where they are today.  
29

1 **RESPONSE TO QWEST WITNESS BROTHERSON**

2

3 **Q. PLEASE RESPOND TO MR. BROTHERSON'S COMMENT THAT NO**  
4 **"WASHINGTON PUBLIC POLICY OBJECTIVE IS SERVED BY**  
5 **INCLUDING INTERNET-RELATED TRAFFIC IN RECIPROCAL**  
6 **COMPENSATION."**

7 A. I disagree with that statement. In fact there are good public policy reasons for  
8 including Internet-bound traffic in reciprocal compensation arrangements. It is  
9 good policy to set prices so that they cover costs and to have originating carriers  
10 in an interconnected network compensate their competitors for the costs of  
11 terminating their traffic. Moreover, explicit cost-based reciprocal compensation  
12 will permit competitors to specialize in their service offerings. The WUTC  
13 should not, as Qwest proposes, establish policies that effectively punish  
14 companies for catering to a market segment that receives more calls than it makes  
15 or vice versa.

16

17 **Q. MR. BROTHERSON STATES THAT PAYING RECIPROCAL**  
18 **COMPENSATION ON INTERNET-BOUND CALLS WILL PLACE AN**  
19 **ENORMOUS BURDEN ON QWEST CUSTOMERS. DO YOU AGREE?**

20 A. No, I do not. I will agree that there has been a great increase in the number of  
21 dial-up calls to the Internet over the past five years. Even if there were no local  
22 competitors, that additional traffic would result in some amount of additional cost.  
23 It is far from clear that such additional cost is large relative to the overall cost of

1 local exchange service and that it has not been offset by other trends such as the  
2 increased sale of second lines for dial-up Internet access. I also will agree that the  
3 rate currently being paid for termination of Internet-bound calls is greater than the  
4 additional cost that Qwest would have incurred had it terminated those calls. The  
5 fact that the high rate is largely Qwest's own doing should not detract from the  
6 WUTC's willingness to establish a more accurate cost-based rate. In summary,  
7 any burden on Qwest's customers would result from their greater use of the  
8 telephone and the application of an inappropriately high rate, not from paying  
9 reciprocal compensation to Qwest's competitors.

10

11 **Q. MR. BROTHERRSON RECOMMENDS THAT THE WUTC DETERMINE**  
12 **THAT TANDEM SWITCHING RATES SHOULD NOT BE PAID WHEN A**  
13 **COMPETITIVE LOCAL EXCHANGE COMPANY HAS DIRECT**  
14 **TRUNKING TO A QWEST END OFFICE. DO YOU AGREE WITH THIS**  
15 **RECOMMENDATION?**

16 A. Yes, I do. This is another example of the general problem of trying to have one  
17 rate that applies in every circumstance. The policy of paying competitors the  
18 tandem rate for calls terminating on their switch is based on the general  
19 circumstance in which the competitor has customers spread over a broad  
20 geographic area on its fiber ring. Were Qwest to serve such a dispersed customer  
21 base itself, it would route much of that traffic through a tandem network, and thus  
22 it is appropriate to pay the competitor at the tandem rate. However, where there  
23 are large volumes of traffic terminating at a single end office, Qwest would use

1 direct end office trunking to deliver that traffic. The traffic would not go through  
2 the tandem. The competitor therefore is entitled to compensation at the end office  
3 rate and not the tandem rate.

4  
5 **Q. DO YOU HAVE ANY FURTHER RECOMMENDATIONS REGARDING**  
6 **THE APPROPRIATE RECIPROCAL COMPENSATION RATES FOR**  
7 **QWEST?**

8 A. Yes. I was disappointed that Qwest did not follow up on its suggestions in the  
9 Sprint arbitration case, Docket No. UT-003006, to make reciprocal compensation  
10 rates more cost-based. In that case, Qwest identified call duration as a significant  
11 factor in establishing call termination rates. As I discussed earlier in response to  
12 Mr. Trimble's testimony, it is reasonable to expect long-duration calls to have  
13 lower per-minute costs because the setup costs are spread over more minutes.  
14 Sprint and Qwest did not pursue the rate issue in the arbitration, but I had  
15 understood that they would raise this issue in this proceeding.

16 Nonetheless, I have the same recommendation on this issue that I made  
17 earlier with respect to Verizon. The WUTC should direct Qwest to separate its  
18 current call termination charges into setup and per-minute elements.

19 While Qwest has not yet proposed it, I want to make clear that I would not  
20 support establishing a separate rate for Internet-bound calls based solely on the  
21 longer average hold times of those calls. A rate specific to Internet-bound calls  
22 should be justified only if Qwest could show that it would use a lower-cost

1 technology, such as offloading to the packet network at the originating switch, for  
2 that traffic.

3 Finally, again as with Verizon, I believe it would be appropriate to  
4 establish a rate structure in which the rate varied inversely with the load factor of  
5 the traffic being terminated.

6

7

**CONCLUSION**

8

9 **Q. DO YOU HAVE ANY FURTHER TESTIMONY AT THIS TIME?**

10 A. No.