October 25th, 2018

Dear Curbside Customer

You are likely aware of recent changes by Whatcom County regarding how you will be billed for solid waste and recycling services beginning in January 2019. These changes include paying for curbside solid waste and recycling collection as a fee on your annual county tax statement as approved by County Council. The fee will cover the cost of “*26 annual pickups, to occur at the discretion of the customer, on any day of the company approved every other week garbage collection schedule of a 32 gallon can and three-bin source separated recyclables”*. For those requiring or requesting additional services, these will be available by direct bi monthly billing by Cando Recycling and Disposal and are outlined below for your reference. For services in excess of the minimum service level, you will be billed bi-monthly by Cando for the portion not covered by the county fee. The County will also eliminate exemptions to the mandatory collection effective January 1, 2019.

The result of these changes will significantly increase the number of curbside garbage and recycling customers and require the company to incur additional labor costs and to invest in equipment to meet the increased needs.

The company proposes the following rates to be effective January 1, 2019:

|  |  |  |
| --- | --- | --- |
| **Residential Services** | **Current Rates** | **Proposed Rates** |
| 32 Gallon Every-Other-Week Garbage | $10.80 | $11.68 |
| Every-Other-Week Recycling (w/Garb) | $5.33 | $5.28 |
| Mini-Can Every-Other-Week Garbage | $5.63 | $11.68\* |
| Mini-Can Weekly Garbage | $10.52 | $20.85\* |
| 32 Gallon Weekly Garbage | $20.90 | $22.60 |
| Extra or Oversize/overfull 32 Gal. Can | $4.62 | $4.99 |
| Extra or Oversize/overfull Mini-Can | $3.64 | $3.94 |
| 32 Gal. On-Call Inf Paid (Tags) | $6.15 | $6.65 |
| Mini-Can On-Call Inf Paid (Tags) | $3.64 | $4.90 |
| Recycling Only | $7.16 | $5.28 |
|  |  |  |
| **Roll-off Services** | **Current Rates** | **Proposed Rates** |
| 12 Yard Daily Rent | $1.50 | $1.62 |
| 12 Yard Rent Per Month | $45.00 | $48.60 |
| 12 Yard Pick Up Rate | $45.00 | $48.65 |
| 16 Yard Daily Rent | $2.50 | $2.70 |
| 16 Yard Rent Per Month | $75.00 | $81.09 |
| 16 Yard Pick Up Rate | $45.00 | $48.65 |
| 20 Yard Daily Rent | $3.50 | $3.78 |
| 20 Yard Rent Per Month | $105.00 | $113.52 |
| 20 Yard Pick Up Rate | $45.00 | $48.65 |
| Initial Delivery Rate | $25.00 | $27.03 |
| Re-delivery Rate | $25.00 | $27.03 |

\*The mini-can rates are increasing more significantly because they do not meet the county’s established minimum service level and therefore cannot be priced lower than the minimum services.

Other rates not listed on this table are proposed to increase as well, from a range of 4 to 21 percent.

If you have questions about the proposed rates and how this may affect you, please call Cando Recycling and Disposal at (360) 945-2636

The Commission has the authority to set final rates that may be either lower or higher from the company’s request, depending on the results of its investigation. Commission staff will make a recommendation to the commissioners at an open meeting in Olympia, which is scheduled for 9:30 a.m. on November 30, 2018. You will have an opportunity to comment in person at this meeting.

If you are unable to attend the open meeting, the Commission has a bridge line which enables you to participate or listen by telephone. Call 360-664-1234 for instructions the day before the open meeting. You can also comment by using the “Public Comment” feature at the Commission’s Web site at [utc.wa.gov](http://www.utc.wa.gov) or by using the contact information below.

Washington Utilities and Transportation Commission

1300 S. Evergreen Park Drive SW

P.O. Box 47250, Olympia, WA 98504-7250

E-mail: [comments@utc.wa.gov](mailto:comments@utc.wa.gov)

Telephone: 1-888-333-WUTC (9882)

The Commission regulates the company’s rates and customer service for curbside solid waste and recycling service. Comments or questions about the transfer station, county ordinance and levels of solid waste or recycling services should be directed to the company or the County.