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MAY 12, 2005

Carol Washburn  
1300 S. Evergreen Park Drive S. W.  
Olympia, WA 98504-7250

Dear Ms Washburn

Four years ago my wife and I purchased a home here in Sequim in anticipation of moving here after retiring from Gen-Probe Inc. in San Diego, CA. I returned to consulting for the FDA regulated industries in August 2003 and we moved to Sequim. In the interim, we were fortunate to have Walt Schubert manage our property until we moved.

We have taken advantage of Pennco Transportation's services many times; both for ourselves and family members, to commute between SeaTac to Sequim. While living in Chicago and San Diego we became accustomed to door-to-door limousine services to get from home to the airport and back and as we age the convenience becomes more and more important.

I don't know the details of the recent insurance fiasco but would appreciate any help you can give to Mr. Harris as he strives to continue this vital service to our recently adopted community. We depend heavily on his kind of service.

Sincerely,

William F. Hendershot, Ph.D.  
CEO WFH Consulting