

Qwest Corporation

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Mark S. Reynolds

Senior Director – Regulatory Policy and Law

April 15, 2011

Mr. David Danner
Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
Olympia, WA 98504-7250

Dear Mr. Danner:

Attached are the April payments for the Washington Performance Assurance Plan (PAP) based on February 2011 performance.

Please let me know if you have any questions about this information.

Sincerely,

A handwritten signature in black ink that reads "Wayne Koberwing". The signature is written in a cursive, flowing style.

For Mark S. Reynolds
Attachment

WASHINGTON PAP SUMMARY - FEBRUARY 2011

State	Reporting Period	PID	PID Description	Product	Current Month Tier 1 Payment	Current Month Tier 2 Payment	Current Month Special Fund Payment	Current Month Total Payment	Incremental Rerun Tier 1 Payment	Incremental Rerun Tier 2 Payment	Incremental Rerun Special Fund Payment	Incremental Rerun Total Payment	Tier 1 Interest	Tier 2 Interest	Total Interest
WA	02/01/2011	Total Payments			14868	5700	0	20568	0	0	0	0	0	0	0
WA	02/01/2011	BI-3B	Billing Accuracy - Adjustments for Error	RECIP_COMP	5000	0	0	5000	0	0	0	0	0	0	0
WA	02/01/2011	BI-4A	Billing Completeness	UNE_RESAGG	0	0	0	0	0	0	0	0	0	0	0
WA	02/01/2011	MR-6D	Mean Time to Restore	EEL_DS1	123	0	0	123	0	0	0	0	0	0	0
WA	02/01/2011	MR-7D	Repair Repeat Report Rate	EEL_DS1	979	600	0	1579	0	0	0	0	0	0	0
WA	02/01/2011	MR-8	Trouble Rate	EEL_DS1	5438	0	0	5438	0	0	0	0	0	0	0
WA	02/01/2011	MR-8	Trouble Rate	UBL_ADSL2	1067	5100	0	6167	0	0	0	0	0	0	0
WA	02/01/2011	MR-8	Trouble Rate	UBL_DS1	59	0	0	59	0	0	0	0	0	0	0
WA	02/01/2011	OP-13A	Coordinated Cuts Completed on Time	UBL_ANALOG	250	0	0	250	0	0	0	0	0	0	0
WA	02/01/2011	OP-3D	Installation Commitments Met	UBL_2W_NL	450	0	0	450	0	0	0	0	0	0	0
WA	02/01/2011	OP-3D	Installation Commitments Met	UBL_DS1	152	0	0	152	0	0	0	0	0	0	0
WA	02/01/2011	OP-4A	Installation Interval	BUS	297	0	0	297	0	0	0	0	0	0	0
WA	02/01/2011	OP-4D	Installation Interval	UBL_ANAAGG	325	0	0	325	0	0	0	0	0	0	0
WA	02/01/2011	OP-4D	Installation Interval	UBL_DS1	627	0	0	627	0	0	0	0	0	0	0
WA	02/01/2011	OP-5A	New Service Installation Quality Reporte	UBL_DS1	1	0	0	1	0	0	0	0	0	0	0
WA	02/01/2011	PO-20	Manual Service Order Accuracy	UBLANL2WNL	75	0	0	75	0	0	0	0	0	0	0
WA	02/01/2011	PO-2B-X	PO-2BX Percent Electronic Flow-through (LNP	0	0	0	0	0	0	0	0	0	0	0
WA	02/01/2011	PO-2B-X	PO-2BX Percent Electronic Flow-through (RES2_AGG	0	0	0	0	0	0	0	0	0	0	0
WA	02/01/2011	PO-2B-X	PO-2BX Percent Electronic Flow-through (UBL_AGG	0	0	0	0	0	0	0	0	0	0	0
WA	02/01/2011	PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs	UBLAGGEELS	25	0	0	25	0	0	0	0	0	0	0