



Performance Results
March 2010 - February 2011
Qwest's Performance Assurance Plans (PAPs)

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| PID Description | Month | CLEC | | CLEC Result | Standard Deviation | Qwest | | Q Result | Modified Z | Parity |
|---|---|---------------|-------------|-------------|--------------------|-----------|-------------|----------|------------|----------|
| | | Numerator | Denominator | | | Numerator | Denominator | | | |
| BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity | February 2011 | 15418789 | 6522724 | 2 | 0.5 | 2437696 | 801430 | 3 | -150.46 | (92.48) |
| | January 2011 | 8720922 | 3644742 | 2 | 0.5 | 2859409 | 905557 | 3 | -175.51 | (107.70) |
| | December 2010 | 12588527 | 5318404 | 2 | 0.54 | 3100524 | 1006732 | 3 | -180.74 | (110.88) |
| | November 2010 | 12193942 | 5125389 | 2 | 0.51 | 3107216 | 1029056 | 3 | -155.53 | (95.56) |
| | October 2010 | 12182444 | 5104998 | 2 | 0.51 | 3136357 | 987111 | 3 | -172.14 | (105.66) |
| | September 2010 | 13198268 | 5577238 | 2 | 0.51 | 3142483 | 1069533 | 3 | -154.99 | (95.23) |
| | August 2010 | 13586400 | 5618537 | 2 | 0.52 | 3561474 | 1169930 | 3 | -168.93 | (103.70) |
| | July 2010 | 13163699 | 5513274 | 2 | 0.53 | 3321752 | 1097881 | 3 | -165.16 | (101.41) |
| | June 2010 | 15200073 | 6033320 | 3 | 0.64 | 3840631 | 1240531 | 3 | -163.09 | (100.15) |
| | May 2010 | 13225356 | 5453486 | 2 | 0.53 | 3241282 | 1076922 | 3 | -152.28 | (93.58) |
| | April 2010 | 13660514 | 5711546 | 2 | 0.53 | 3542084 | 1142708 | 3 | -181.29 | (111.22) |
| | March 2010 | 15777041 | 6314895 | 3 | 0.57 | 3839169 | 1288791 | 3 | -151.16 | (92.90) |
| | BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95 | February 2011 | 25725655 | 25725828 | 100% | 0.0026 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 27789856 | 27789856 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| December 2010 | | 28374132 | 28374184 | 100% | 0.0014 | 0 | 0 | 0% | 0.00 | (0.16) |
| November 2010 | | 32310270 | 32310270 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| October 2010 | | 31332091 | 31332156 | 100% | 0.0014 | 0 | 0 | 0% | 0.00 | (0.16) |
| September 2010 | | 30062726 | 30062741 | 100% | 0.0007 | 0 | 0 | 0% | 0.00 | (0.16) |
| August 2010 | | 31469947 | 31471167 | 100% | 0.0062 | 0 | 0 | 0% | 0.00 | (0.16) |
| July 2010 | | 30403015 | 30403022 | 100% | 0.0005 | 0 | 0 | 0% | 0.00 | (0.16) |
| June 2010 | | 30996140 | 30996140 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| May 2010 | | 27960654 | 27960686 | 100% | 0.0011 | 0 | 0 | 0% | 0.00 | (0.16) |
| April 2010 | | 29068375 | 29068375 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| March 2010 | | 35341151 | 35341423 | 100% | 0.0028 | 0 | 0 | 0% | 0.00 | (0.16) |
| BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity | | February 2011 | 7442783 | 3180154 | 2 | 0.49 | 2437696 | 801430 | 3 | -147.43 |
| | January 2011 | 6803 | 2836 | 2 | 0.53 | 2859409 | 905557 | 3 | -10.87 | (7.61) |
| | December 2010 | 2780897 | 1200684 | 2 | 0.53 | 3100524 | 1006732 | 3 | -155.74 | (95.69) |
| | November 2010 | 2686310 | 1145736 | 2 | 0.51 | 3107216 | 1029056 | 3 | -130.37 | (80.26) |
| | October 2010 | 2834950 | 1206968 | 2 | 0.51 | 3136357 | 987111 | 3 | -146.10 | (89.82) |
| | September 2010 | 3070477 | 1313291 | 2 | 0.51 | 3142483 | 1069533 | 3 | -131.86 | (81.17) |
| | August 2010 | 3215209 | 1347920 | 2 | 0.51 | 3561474 | 1169930 | 3 | -142.99 | (87.93) |
| | July 2010 | 3185371 | 1355642 | 2 | 0.57 | 3321752 | 1097881 | 3 | -142.43 | (87.59) |
| | June 2010 | 3267867 | 1310164 | 2 | 0.62 | 3840631 | 1240531 | 3 | -133.93 | (82.42) |
| | May 2010 | 3059234 | 1279206 | 2 | 0.52 | 3241282 | 1076922 | 3 | -129.85 | (79.94) |
| | April 2010 | 3152166 | 1337577 | 2 | 0.5 | 3542084 | 1142708 | 3 | -153.08 | (94.06) |
| | March 2010 | 3705975 | 1502957 | 2 | 0.56 | 3839169 | 1288791 | 3 | -129.96 | (80.01) |
| | BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity | February 2011 | 7976006 | 3342570 | 2 | 0.51 | 2437696 | 801430 | 3 | -138.48 |
| January 2011 | | 8714119 | 3641906 | 2 | 0.5 | 2859409 | 905557 | 3 | -175.50 | (107.70) |
| December 2010 | | 9807630 | 4117720 | 2 | 0.54 | 3100524 | 1006732 | 3 | -173.01 | (106.18) |
| November 2010 | | 9507632 | 3979653 | 2 | 0.51 | 3107216 | 1029056 | 3 | -149.56 | (91.93) |
| October 2010 | | 9347494 | 3898030 | 2 | 0.51 | 3136357 | 987111 | 3 | -165.51 | (101.62) |
| September 2010 | | 10127791 | 4263947 | 2 | 0.51 | 3142483 | 1069533 | 3 | -148.97 | (91.56) |
| August 2010 | | 10371191 | 4270617 | 2 | 0.52 | 3561474 | 1169930 | 3 | -161.79 | (99.36) |
| July 2010 | | 9978328 | 4157632 | 2 | 0.52 | 3321752 | 1097881 | 3 | -157.74 | (96.90) |
| June 2010 | 11932206 | 4723156 | 3 | 0.64 | 3840631 | 1240531 | 3 | -157.43 | (96.71) | |

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|--|--|---------------|---------|---------|--------|---------|---------|--------|---------|----------|
| | May 2010 | 10166122 | 4174280 | 2 | 0.53 | 3241282 | 1076922 | 3 | -145.96 | (89.74) |
| | April 2010 | 10508348 | 4373969 | 2 | 0.54 | 3542084 | 1142708 | 3 | -174.16 | (106.88) |
| | March 2010 | 12071066 | 4811938 | 3 | 0.57 | 3839169 | 1288791 | 3 | -144.19 | (88.66) |
| BI-2 Invoices Delivered within 10 Days All Parity by Design | February 2011 | 1195 | 1196 | 100% | 2.89% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 1304 | 1306 | 100% | 3.91% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1449 | 1449 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1174 | 1175 | 100% | 2.92% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1360 | 1362 | 100% | 3.83% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1264 | 1266 | 100% | 3.97% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 1231 | 1236 | 100% | 6.35% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1293 | 1295 | 100% | 3.93% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 1185 | 1194 | 99% | 8.65% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1144 | 1144 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 1176 | 1180 | 100% | 5.81% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1180 | 1180 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98 | February 2011 | 2821048 | 2822613 | 100% | 2.35% | 0 | 0 | 0% | 0.00 |
| January 2011 | | 2183804 | 2183804 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.06) |
| December 2010 | | 2428628 | 2430681 | 100% | 2.91% | 0 | 0 | 0% | 0.00 | (0.06) |
| November 2010 | | 2452028 | 2452780 | 100% | 1.75% | 0 | 0 | 0% | 0.00 | (0.06) |
| October 2010 | | 2454232 | 2454608 | 100% | 1.24% | 0 | 0 | 0% | 0.00 | (0.06) |
| September 2010 | | 2419432 | 2443884 | 99% | 9.95% | 0 | 0 | 0% | 0.00 | (0.03) |
| August 2010 | | 2468037 | 2469166 | 100% | 2.14% | 0 | 0 | 0% | 0.00 | (0.06) |
| July 2010 | | 2456385 | 2456517 | 100% | 0.73% | 0 | 0 | 0% | 0.00 | (0.06) |
| June 2010 | | 2573502 | 2574469 | 100% | 1.94% | 0 | 0 | 0% | 0.00 | (0.06) |
| May 2010 | | 2332420 | 2332638 | 100% | 0.97% | 0 | 0 | 0% | 0.00 | (0.06) |
| April 2010 | | 2509030 | 2509713 | 100% | 1.65% | 0 | 0 | 0% | 0.00 | (0.06) |
| March 2010 | | 2480024 | 2481000 | 100% | 1.98% | 0 | 0 | 0% | 0.00 | (0.06) |
| BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95 | | February 2011 | 0 | 29213 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| | January 2011 | 29759 | 29759 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | December 2010 | 31468 | 31468 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | November 2010 | 33224 | 33224 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | October 2010 | 32664 | 32664 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | September 2010 | 31756 | 31756 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | August 2010 | 32785 | 32785 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | July 2010 | 29456 | 29456 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | June 2010 | 29611 | 29611 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | May 2010 | 31628 | 31628 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | April 2010 | 31764 | 31764 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | March 2010 | 18850 | 28994 | 65% | 47.69% | 0 | 0 | 0% | 0.00 | 0.95 |
| | BI-4A Billing Completeness UNEs and Resale Aggregate Parity | February 2011 | 6223 | 6236 | 100% | 4.56% | 137955 | 138912 | 99% | -4.49 |
| January 2011 | | 5415 | 5429 | 100% | 5.07% | 99304 | 100029 | 99% | -3.95 | (3.40) |
| December 2010 | | 5409 | 5421 | 100% | 4.70% | 89826 | 90260 | 100% | -2.68 | (2.63) |
| November 2010 | | 8116 | 8122 | 100% | 2.72% | 101270 | 101651 | 100% | -4.27 | (3.60) |
| October 2010 | | 6585 | 6592 | 100% | 3.26% | 105008 | 105233 | 100% | -1.84 | (2.12) |
| September 2010 | | 6442 | 6455 | 100% | 4.48% | 105736 | 106018 | 100% | -0.98 | (1.59) |
| August 2010 | | 7082 | 7097 | 100% | 4.59% | 104648 | 105259 | 99% | -3.96 | (3.41) |
| July 2010 | | 7019 | 7032 | 100% | 4.30% | 106905 | 108210 | 99% | -7.60 | (5.62) |
| June 2010 | | 6731 | 6753 | 100% | 5.70% | 95593 | 96694 | 99% | -6.09 | (4.70) |
| May 2010 | | 6980 | 6993 | 100% | 4.31% | 98973 | 99885 | 99% | -6.18 | (4.76) |
| April 2010 | | 12373 | 12376 | 100% | 1.56% | 97225 | 97674 | 100% | -6.75 | (5.10) |
| March 2010 | | 7050 | 7062 | 100% | 4.12% | 88143 | 88612 | 99% | -4.01 | (3.44) |
| BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95 | | February 2011 | 29213 | 29213 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| | January 2011 | 29759 | 29759 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |

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|---|---|---------------|-------|------|--------|--------|---|----|------|--------|
| | December 2010 | 31468 | 31468 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | November 2010 | 33224 | 33224 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | October 2010 | 32664 | 32664 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | September 2010 | 31756 | 31756 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | August 2010 | 32785 | 32785 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | July 2010 | 29456 | 29456 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | June 2010 | 29611 | 29611 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | May 2010 | 31628 | 31628 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | April 2010 | 31764 | 31764 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | March 2010 | 28994 | 28994 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95 | February 2011 | 89 | 89 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | January 2011 | 245 | 245 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | December 2010 | 168 | 169 | 99% | 7.67% | 0 | 0 | 0% | 0.00 | (0.14) |
| | November 2010 | 199 | 199 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | October 2010 | 184 | 188 | 98% | 14.43% | 0 | 0 | 0% | 0.00 | (0.09) |
| | September 2010 | 140 | 144 | 97% | 16.43% | 0 | 0 | 0% | 0.00 | (0.07) |
| | August 2010 | 174 | 179 | 97% | 16.48% | 0 | 0 | 0% | 0.00 | (0.07) |
| | July 2010 | 171 | 172 | 99% | 7.60% | 0 | 0 | 0% | 0.00 | (0.14) |
| | June 2010 | 146 | 154 | 95% | 22.19% | 0 | 0 | 0% | 0.00 | 0.01 |
| | May 2010 | 85 | 87 | 98% | 14.99% | 0 | 0 | 0% | 0.00 | (0.09) |
| | April 2010 | 158 | 160 | 99% | 11.11% | 0 | 0 | 0% | 0.00 | (0.12) |
| | March 2010 | 116 | 116 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| | BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95 | February 2011 | 141 | 160 | 88% | 32.35% | 0 | 0 | 0% | 0.00 |
| January 2011 | | 212 | 212 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| December 2010 | | 120 | 120 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.16) |
| November 2010 | | 228 | 231 | 99% | 11.32% | 0 | 0 | 0% | 0.00 | (0.12) |
| October 2010 | | 144 | 148 | 97% | 16.22% | 0 | 0 | 0% | 0.00 | (0.07) |
| September 2010 | | 178 | 186 | 96% | 20.29% | 0 | 0 | 0% | 0.00 | (0.02) |
| August 2010 | | 169 | 268 | 63% | 48.26% | 0 | 0 | 0% | 0.00 | 1.01 |
| July 2010 | | 147 | 151 | 97% | 16.06% | 0 | 0 | 0% | 0.00 | (0.07) |
| June 2010 | | 110 | 114 | 96% | 18.40% | 0 | 0 | 0% | 0.00 | (0.05) |
| May 2010 | | 132 | 141 | 94% | 24.44% | 0 | 0 | 0% | 0.00 | 0.04 |
| April 2010 | | 99 | 107 | 93% | 26.30% | 0 | 0 | 0% | 0.00 | 0.08 |
| March 2010 | | 123 | 133 | 92% | 26.37% | 0 | 0 | 0% | 0.00 | 0.08 |
| CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90 | | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 58 | 1 | 58 | 0 | 0 | 0 | 0 | 0.00 | (1.07) |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120 | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| January 2011 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 65 | 1 | 65 | 0 | 0 | 0 | 0 | 0.00 | (1.38) |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2010 | | 106 | 1 | 106 | 0 | 0 | 0 | 0 | 0.00 | (0.35) |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

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| | July 2010 | 443 | 4 | 111 | 9.98 | 0 | 0 | 0 | 0.00 | (0.23) | |
| | June 2010 | 459 | 5 | 92 | 23.46 | 0 | 0 | 0 | 0.00 | (0.71) | |
| | May 2010 | 120 | 1 | 120 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | April 2010 | 79 | 1 | 79 | 0 | 0 | 0 | 0 | 0.00 | (1.03) | |
| | March 2010 | 86 | 1 | 86 | 0 | 0 | 0 | 0 | 0.00 | (0.85) | |
| CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150 | February 2011 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | January 2011 | 153 | 2 | 77 | 21.92 | 0 | 0 | 0 | 0.00 | (1.47) | |
| | December 2010 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | October 2010 | 121 | 1 | 121 | 0.00 | 0 | 0 | 0 | 0.00 | (0.58) | |
| | September 2010 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | August 2010 | 90 | 1 | 90 | 0.00 | 0 | 0 | 0 | 0.00 | (1.20) | |
| | July 2010 | 119 | 1 | 119 | 0.00 | 0 | 0 | 0 | 0.00 | (0.62) | |
| | June 2010 | 398 | 3 | 133 | 4.93 | 0 | 0 | 0 | 0.00 | (0.35) | |
| | May 2010 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | April 2010 | 379 | 3 | 126 | 10.97 | 0 | 0 | 0 | 0.00 | (0.47) | |
| | March 2010 | 132 | 1 | 132 | 0.00 | 0 | 0 | 0 | 0.00 | (0.36) | |
| | CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9 | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| November 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| September 2010 | | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 4 | 4 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| June 2010 | | 5 | 5 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| May 2010 | | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| April 2010 | | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| March 2010 | | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9 | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 2 | 2 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | December 2010 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | November 2010 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | October 2010 | 2 | 2 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | September 2010 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | August 2010 | 3 | 3 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | July 2010 | 2 | 2 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | June 2010 | 7 | 7 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 3 | 3 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | March 2010 | 2 | 2 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | CP-3 Collocation Feasibility Study Interval All Benchmark 10 | February 2011 | 68 | 7 | 10 | 0.49 | 0 | 0 | 0 | 0.00 | (0.09) |
| | | January 2011 | 39 | 4 | 10 | 0.5 | 0 | 0 | 0 | 0.00 | (0.08) |
| December 2010 | | 9 | 1 | 9 | 0 | 0 | 0 | 0 | 0.00 | (0.30) | |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| October 2010 | | 39 | 4 | 10 | 0.5 | 0 | 0 | 0 | 0.00 | (0.08) | |
| September 2010 | | 10 | 1 | 10 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| July 2010 | | 9 | 1 | 9 | 0 | 0 | 0 | 0 | 0.00 | (0.30) | |
| June 2010 | | 27 | 3 | 9 | 1 | 0 | 0 | 0 | 0.00 | (0.30) | |
| May 2010 | | 34 | 4 | 9 | 1.29 | 0 | 0 | 0 | 0.00 | (0.45) | |
| April 2010 | | 44 | 5 | 9 | 1.1 | 0 | 0 | 0 | 0.00 | (0.36) | |
| March 2010 | | 107 | 12 | 9 | 1.16 | 0 | 0 | 0 | 0.00 | (0.33) | |

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|---|---|---------------|------------|---------|-------|-------|------|-------|-------|--------|------|
| CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9 | February 2011 | 7 | 7 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | January 2011 | 4 | 4 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | December 2010 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 4 | 4 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | September 2010 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 2 | 2 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | June 2010 | 3 | 3 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | May 2010 | 4 | 4 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | April 2010 | 6 | 6 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | March 2010 | 12 | 12 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | (0.33) | |
| | DA-1 Speed of Answer - Directory Assistance Parity by Design | February 2011 | 0 | 0 | :00 | :00 | 8.19 | 1 | :36 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | :00 | :00 | 8.01 | 1 | :24 | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | :00 | :00 | 7.08 | 1 | :12 | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | :00 | :00 | 7.75 | 1 | :00 | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | :00 | :00 | 7.9 | 1 | :00 | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | :00 | :00 | 8.07 | 1 | :48 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | :00 | :00 | 8.1 | 1 | :00 | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | :00 | :00 | 8.93 | 1 | :12 | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | :00 | :00 | 8.32 | 1 | :48 | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | :00 | :00 | 8.32 | 1 | :48 | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | :00 | :00 | 7.31 | 1 | :24 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | :00 | :00 | 7.84 | 1 | :36 | 0.00 | 0.00 | |
| DB-1A Time to Update Databases E911 Parity by Design | | February 2011 | 56.6833333 | 38790 | 00:02 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 45.7763889 | 39381 | 00:02 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | December 2010 | 52.7277778 | 42525 | 00:02 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | November 2010 | 53.8923611 | 42386 | 00:02 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | October 2010 | 58.2395833 | 45309 | 00:02 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | September 2010 | 69.0222222 | 49953 | 00:02 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | August 2010 | 69.1090278 | 51779 | 00:02 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | July 2010 | 152.700694 | 46483 | 00:05 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | June 2010 | 156.059722 | 53591 | 00:04 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | May 2010 | 149.434722 | 46364 | 00:05 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | April 2010 | 224.072222 | 51544 | 00:06 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | March 2010 | 353.264583 | 53307 | 00:10 | 00:00 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | DB-1B Time to Update Databases LIDB Parity by Design | February 2011 | 5106899 | 4924252 | :36 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| January 2011 | | 11828665 | 11653960 | :24 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| December 2010 | | 5396211 | 5204562 | :36 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 6956904 | 6740725 | :12 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 6030704 | 5857315 | :12 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 6376949 | 6163020 | :12 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 6430047 | 6052595 | :24 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 6221463 | 5861923 | :24 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 4167250 | 3899359 | :48 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 3356852 | 3174801 | :24 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 3480920 | 3265407 | :48 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| March 2010 | | 3499541 | 3330475 | :00 | :00 | 0 | 0 | :00 | 0.00 | 0.00 | |
| DB-1C-1 Time to Update Databases Directory Listing Parity by Design | | February 2011 | 41732.31 | 149964 | :12 | :00 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 36796.6 | 158242 | :12 | :48 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2010 | 35014.85 | 164217 | :24 | :24 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 46592.19 | 174401 | :48 | :36 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 42690 | 193032 | :48 | :48 | 0 | 0 | :00 | 0.00 | 0.00 | |

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|---|----------------|----------|--------|------|--------|---|---|-----|------|------|
| | September 2010 | 43113.46 | 200281 | :48 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 45450.01 | 209232 | :48 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 50009.19 | 185817 | :48 | :36 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 44845.55 | 203430 | :48 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 39952.87 | 177558 | :12 | :48 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 43323.04 | 196068 | :48 | :24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 48631.85 | 210979 | :12 | :48 | 0 | 0 | :00 | 0.00 | 0.00 |
| DB-2C-1 Accurate Database Updates | February 2011 | 112253 | 114167 | 98% | 12.84% | 0 | 0 | 0% | 0.00 | 0.00 |
| Directory Listing Parity by Design | January 2011 | 117904 | 119953 | 98% | 12.96% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 123485 | 125473 | 98% | 12.49% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 129763 | 131762 | 98% | 12.22% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 145559 | 147969 | 98% | 12.66% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 151517 | 153794 | 99% | 12.08% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 159855 | 162577 | 98% | 12.83% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 138636 | 140996 | 98% | 12.83% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 155990 | 158541 | 98% | 12.58% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 134238 | 136288 | 99% | 12.17% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 146142 | 148426 | 98% | 12.31% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 166885 | 169548 | 98% | 12.43% | 0 | 0 | 0% | 0.00 | 0.00 |
| GA-1 Gateway Availability - IMA-GUI All | February 2011 | 27306 | 27360 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| Benchmark 0.9925 | January 2011 | 29871 | 29880 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 30600 | 30600 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 29488 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 28391 | 28480 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 29827 | 29880 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 28388 | 28440 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 30600 | 30600 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| GA-1 Gateway Availability - IMA-GUI SIA | February 2011 | 27360 | 27360 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| Benchmark 0.9925 | January 2011 | 29880 | 29880 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 30600 | 30600 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 29880 | 29880 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 30060 | 30060 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 30420 | 30420 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 29880 | 29880 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 30600 | 30600 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| GA-3 Gateway Availability - EB-TA | February 2011 | 38880 | 38880 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| Benchmark 0.9925 | January 2011 | 42840 | 42840 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 43200 | 43200 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 41760 | 41760 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 42750 | 42840 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 41760 | 41760 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 42900 | 42900 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 43034 | 43140 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 41339 | 41760 | 99% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 42765 | 42840 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|--|---------------|-------|-------|-------|-------|----|-----|------|--------|------|
| | April 2010 | 41760 | 41760 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 43030 | 43200 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| GA-4 System Availability - EXACT Benchmark 0.9925 | February 2011 | 20160 | 20160 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 21600 | 21600 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 22860 | 22860 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 21960 | 21960 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 21600 | 21600 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 21960 | 21960 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 21960 | 21960 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 22500 | 22500 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 21960 | 21960 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 21600 | 21600 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 21960 | 21960 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 22860 | 22860 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925 | February 2011 | 37860 | 37860 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 41565 | 41565 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 42180 | 42180 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 40740 | 40740 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 41565 | 41565 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 40740 | 40740 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 41820 | 41820 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 41925 | 41925 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 40402 | 40740 | 99% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 41565 | 41565 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 40740 | 40740 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 42070 | 42180 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95 | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925 | February 2011 | 27308 | 27360 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 29880 | 29880 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 30600 | 30600 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 29488 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 28383 | 28480 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 29520 | 29520 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 29850 | 29880 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 28440 | 28440 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 30600 | 30600 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0.00% | 5 | 11 | 45% | 1.05 | (1.00) | |

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|---|----------------|---|----|-------|--------|-----|------|------|-------|--------|
| | November 2010 | 1 | 1 | 100% | 0.00% | 5 | 15 | 33% | 1.37 | (0.81) |
| | October 2010 | 0 | 1 | 0% | 0.00% | 6 | 17 | 35% | -0.72 | (1.44) |
| | September 2010 | 1 | 1 | 100% | 0.00% | 5 | 21 | 24% | 1.75 | (0.63) |
| | August 2010 | 0 | 1 | 0% | 0.00% | 4 | 18 | 22% | -0.52 | (1.32) |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 1 | 0% | 0.00% | 9 | 22 | 41% | -0.81 | (1.49) |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity | February 2011 | 3 | 7 | 43% | 49.49% | 611 | 1697 | 36% | 0.38 | (0.99) |
| | January 2011 | 6 | 14 | 43% | 49.49% | 784 | 2235 | 35% | 0.61 | (0.79) |
| | December 2010 | 7 | 16 | 44% | 49.61% | 796 | 2320 | 34% | 0.79 | (0.67) |
| | November 2010 | 8 | 13 | 62% | 48.65% | 724 | 2078 | 35% | 2.01 | 0.03 |
| | October 2010 | 2 | 11 | 18% | 38.57% | 742 | 2026 | 37% | -1.27 | (1.77) |
| | September 2010 | 5 | 18 | 28% | 44.79% | 730 | 2069 | 35% | -0.66 | (1.40) |
| | August 2010 | 5 | 11 | 45% | 49.79% | 706 | 1942 | 36% | 0.63 | (0.80) |
| | July 2010 | 3 | 10 | 30% | 45.83% | 698 | 2009 | 35% | -0.31 | (1.19) |
| | June 2010 | 4 | 10 | 40% | 48.99% | 742 | 2227 | 33% | 0.45 | (0.91) |
| | May 2010 | 4 | 12 | 33% | 47.14% | 691 | 1911 | 36% | -0.20 | (1.12) |
| | April 2010 | 2 | 9 | 22% | 41.57% | 676 | 2004 | 34% | -0.73 | (1.44) |
| | March 2010 | 4 | 14 | 29% | 45.18% | 795 | 2272 | 35% | -0.50 | (1.31) |
| MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 1 | 0% | 0.00% | 30 | 75 | 40% | -0.81 | (1.49) |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 1 | 0% | 0.00% | 32 | 86 | 37% | -0.77 | (1.47) |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity | February 2011 | 0 | 1 | 0% | 0.00% | 1 | 14 | 7% | -0.27 | (1.16) |
| | January 2011 | 0 | 1 | 0% | 0.00% | 11 | 31 | 35% | -0.73 | (1.44) |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 100% | 0.00% | 5 | 25 | 20% | 1.96 | (0.55) |
| | October 2010 | 0 | 1 | 0% | 0.00% | 12 | 30 | 40% | -0.80 | (1.49) |
| | September 2010 | 0 | 3 | 0% | 0.00% | 9 | 23 | 39% | -1.31 | (1.79) |
| | August 2010 | 5 | 6 | 83% | 37.27% | 8 | 34 | 24% | 3.18 | 0.43 |
| | July 2010 | 1 | 3 | 33% | 47.14% | 4 | 33 | 12% | 1.08 | (0.80) |
| | June 2010 | 1 | 4 | 25% | 43.30% | 8 | 30 | 27% | -0.07 | (1.04) |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 1 | 1 | 100% | 0.00% | 7 | 36 | 19% | 2.01 | (0.52) |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity | February 2011 | 2 | 2 | 100% | 0.00% | 48 | 186 | 26% | 2.39 | (0.10) |
| | January 2011 | 1 | 2 | 50% | 50.00% | 55 | 162 | 34% | 0.48 | (1.10) |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 2 | 2 | 100% | 0.00% | 48 | 169 | 28% | 2.23 | (0.16) |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |

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|---|--|---------------|---|------|--------|-------|-----|-----|--------|--------|
| | June 2010 | 3 | 3 | 100% | 0.00% | 50 | 207 | 24% | 3.05 | 0.31 |
| | May 2010 | 0 | 3 | 0% | 0.00% | 62 | 209 | 30% | -1.12 | (1.68) |
| | April 2010 | 1 | 1 | 100% | 0.00% | 51 | 166 | 31% | 1.50 | (0.70) |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 2 | 50% | 50.00% | 74 | 223 | 33% | 0.50 | (1.09) |
| | November 2010 | 0 | 3 | 0% | 0.00% | 90 | 284 | 32% | -1.17 | (1.71) |
| | October 2010 | 0 | 2 | 0% | 0.00% | 49 | 163 | 30% | -0.92 | (1.56) |
| | September 2010 | 3 | 4 | 75% | 43.30% | 63 | 219 | 29% | 2.02 | (0.14) |
| | August 2010 | 2 | 3 | 67% | 47.14% | 71 | 201 | 35% | 1.13 | (0.67) |
| | July 2010 | 0 | 1 | 0% | 0.00% | 62 | 158 | 39% | -0.80 | (1.49) |
| | June 2010 | 1 | 4 | 25% | 43.30% | 39 | 169 | 23% | 0.09 | (1.24) |
| | May 2010 | 0 | 1 | 0% | 0.00% | 60 | 189 | 32% | -0.68 | (1.41) |
| | April 2010 | 0 | 3 | 0% | 0.00% | 52 | 169 | 31% | -1.14 | (1.70) |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-10 Customer and Non-Qwest Related Trouble Reports DS3 Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 1 | 1 | 100% | 0.00% | 1 | 2 | 50% | 0.82 | (1.26) |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity | | February 2011 | 0 | 2 | 0% | 0.00% | 94 | 100 | 94% | -5.54 |
| | January 2011 | 0 | 1 | 0% | 0.00% | 103 | 106 | 97% | -5.83 | (4.55) |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 1 | 0% | 0.00% | 105 | 116 | 91% | -3.08 | (2.87) |
| | September 2010 | 0 | 1 | 0% | 0.00% | 126 | 131 | 96% | -5.00 | (4.04) |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 2 | 0% | 0.00% | 119 | 125 | 95% | -6.25 | (4.80) |
| | June 2010 | 0 | 1 | 0% | 0.00% | 116 | 121 | 96% | -4.80 | (3.92) |
| | May 2010 | 1 | 1 | 100% | 0.00% | 133 | 140 | 95% | 0.23 | (2.00) |
| | April 2010 | 0 | 5 | 0% | 0.00% | 126 | 130 | 97% | -12.32 | (8.49) |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-10 Customer and Non-Qwest Related Trouble Reports Frame Relay Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 1 | 1 | 100% | 0.00% | 2 | 13 | 15% | 2.26 | (0.52) |
| March 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related | | February 2011 | 0 | 1 | 0% | 0.00% | 48 | 97 | 49% | -0.98 |

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|--|---|---------------|------|--------|--------|--------|-------|-------|--------|--------|------|
| Trouble Reports ISDN Primary Parity | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 1 | 1 | 100% | 0.00% | 27 | 88 | 31% | 1.49 | (0.71) | |
| | MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity | February 2011 | 11 | 12 | 92% | 27.64% | 6 | 6 | 100% | 0.00 | 0.00 |
| | January 2011 | 10 | 12 | 83% | 37.27% | 2 | 3 | 67% | 0.55 | (1.03) | |
| December 2010 | 9 | 10 | 90% | 30.00% | 3 | 3 | 100% | 0.00 | 0.00 | | |
| November 2010 | 8 | 12 | 67% | 47.14% | 7 | 9 | 78% | -0.61 | (1.37) | | |
| October 2010 | 14 | 15 | 93% | 24.94% | 3 | 3 | 100% | 0.00 | 0.00 | | |
| September 2010 | 5 | 6 | 83% | 37.27% | 2 | 5 | 40% | 1.46 | (0.48) | | |
| August 2010 | 4 | 9 | 44% | 49.69% | 3 | 5 | 60% | -0.57 | (1.35) | | |
| July 2010 | 4 | 5 | 80% | 40.00% | 3 | 3 | 100% | 0.00 | 0.00 | | |
| June 2010 | 13 | 17 | 76% | 42.42% | 2 | 5 | 40% | 1.46 | (0.40) | | |
| May 2010 | 8 | 10 | 80% | 40.00% | 4 | 8 | 50% | 1.26 | (0.49) | | |
| April 2010 | 10 | 12 | 83% | 37.27% | 4 | 7 | 57% | 1.11 | (0.56) | | |
| March 2010 | 5 | 8 | 63% | 48.41% | 6 | 7 | 86% | -1.28 | (1.78) | | |
| MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity | February 2011 | 0 | 1 | 0% | 0.00% | 12 | 22 | 55% | -1.07 | (1.65) | |
| January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | | |
| December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | | |
| November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | | |
| October 2010 | 0 | 2 | 0% | 0.00% | 10 | 23 | 43% | -1.19 | (1.72) | | |
| September 2010 | 2 | 4 | 50% | 50.00% | 7 | 21 | 33% | 0.65 | (0.94) | | |
| August 2010 | 0 | 1 | 0% | 0.00% | 10 | 32 | 31% | -0.66 | (1.40) | | |
| July 2010 | 0 | 1 | 0% | 0.00% | 7 | 21 | 33% | -0.69 | (1.42) | | |
| June 2010 | 0 | 2 | 0% | 0.00% | 10 | 26 | 38% | -1.08 | (1.65) | | |
| May 2010 | 1 | 1 | 100% | 0.00% | 16 | 31 | 52% | 0.95 | (1.05) | | |
| April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | | |
| March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity | February 2011 | 1 | 2 | 50% | 50.00% | 3602 | 10063 | 36% | 0.42 | (1.13) | |
| January 2011 | 0 | 2 | 0% | 0.00% | 4632 | 13945 | 33% | -1.00 | (1.61) | | |
| December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | | |
| November 2010 | 2 | 4 | 50% | 50.00% | 4971 | 14639 | 34% | 0.68 | (0.88) | | |
| October 2010 | 1 | 3 | 33% | 47.14% | 4637 | 12399 | 37% | -0.15 | (1.09) | | |
| September 2010 | 4 | 7 | 57% | 49.49% | 4698 | 12754 | 37% | 1.11 | (0.55) | | |
| August 2010 | 0 | 1 | 0% | 0.00% | 3887 | 11399 | 34% | -0.72 | (1.44) | | |
| July 2010 | 0 | 2 | 0% | 0.00% | 3987 | 11723 | 34% | -1.02 | (1.62) | | |
| June 2010 | 1 | 4 | 25% | 43.30% | 4287 | 12810 | 33% | -0.36 | (1.22) | | |
| May 2010 | 4 | 9 | 44% | 49.69% | 4018 | 12273 | 33% | 0.75 | (0.74) | | |
| April 2010 | 2 | 4 | 50% | 50.00% | 3946 | 11356 | 35% | 0.64 | (0.90) | | |
| March 2010 | 1 | 4 | 25% | 43.30% | 4354 | 12286 | 35% | -0.44 | (1.27) | | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity | February 2011 | 0 | 1 | 0% | 0.00% | 5 | 11 | 45% | -0.87 | (1.53) | |
| January 2011 | 1 | 5 | 20% | 40.00% | 3 | 8 | 38% | -0.63 | (1.39) | | |
| December 2010 | 3 | 3 | 100% | 0.00% | 3 | 7 | 43% | 1.67 | (0.41) | | |
| November 2010 | 2 | 2 | 100% | 0.00% | 1 | 2 | 50% | 1.00 | (1.00) | | |
| October 2010 | 3 | 4 | 75% | 43.30% | 5 | 9 | 56% | 0.65 | (0.98) | | |
| September 2010 | 5 | 6 | 83% | 37.27% | 3 | 5 | 60% | 0.79 | (0.88) | | |

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|--|--|---------------|-----|------|--------|--------|-----|-----|-------|--------|--------|
| | August 2010 | 1 | 1 | 100% | 0.00% | 2 | 5 | 40% | 1.12 | (1.00) | |
| | July 2010 | 4 | 4 | 100% | 0.00% | 5 | 8 | 63% | 1.26 | (0.60) | |
| | June 2010 | 0 | 1 | 0% | 0.00% | 5 | 6 | 83% | -2.07 | (2.26) | |
| | May 2010 | 8 | 9 | 89% | 31.43% | 6 | 8 | 75% | 0.66 | (0.93) | |
| | April 2010 | 1 | 2 | 50% | 50.00% | 2 | 4 | 50% | 0.00 | (1.00) | |
| | March 2010 | 6 | 9 | 67% | 47.14% | 6 | 11 | 55% | 0.54 | (0.95) | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 1 | 1 | 100% | 0.00% | 52 | 197 | 26% | 1.67 | (0.62) | |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 1 | 1 | 100% | 0.00% | 90 | 284 | 32% | 1.47 | (0.71) | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 2 | 2 | 100% | 0.00% | 63 | 219 | 29% | 2.22 | (0.17) | |
| | August 2010 | 1 | 1 | 100% | 0.00% | 71 | 201 | 35% | 1.35 | (0.78) | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 1 | 0% | 0.00% | 40 | 161 | 25% | -0.57 | (1.35) | |
| | MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity | February 2011 | 51 | 90 | 57% | 49.55% | 6 | 12 | 50% | 0.43 | (0.92) |
| | | January 2011 | 56 | 105 | 53% | 49.89% | 6 | 16 | 38% | 1.22 | (0.45) |
| | | December 2010 | 66 | 114 | 58% | 49.37% | 5 | 11 | 45% | 0.79 | (0.71) |
| | | November 2010 | 53 | 110 | 48% | 49.97% | 5 | 15 | 33% | 1.14 | (0.51) |
| | | October 2010 | 65 | 112 | 58% | 49.35% | 6 | 17 | 35% | 1.83 | (0.09) |
| September 2010 | | 60 | 98 | 61% | 48.72% | 5 | 21 | 24% | 3.65 | 0.77 | |
| August 2010 | | 81 | 124 | 65% | 47.59% | 4 | 18 | 22% | 4.11 | 0.96 | |
| July 2010 | | 58 | 98 | 59% | 49.15% | 13 | 22 | 59% | 0.01 | (1.14) | |
| June 2010 | | 54 | 101 | 53% | 49.88% | 9 | 18 | 50% | 0.27 | (0.99) | |
| May 2010 | | 65 | 109 | 60% | 49.06% | 9 | 22 | 41% | 1.63 | (0.16) | |
| April 2010 | | 43 | 106 | 41% | 49.10% | 7 | 19 | 37% | 0.31 | (0.98) | |
| March 2010 | | 41 | 96 | 43% | 49.47% | 6 | 11 | 55% | -0.75 | (1.45) | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 1 | 0% | 0.00% | 52 | 197 | 26% | -0.60 | (1.36) | |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 1 | 2 | 50% | 50.00% | 62 | 158 | 39% | 0.31 | (1.21) | |
| | June 2010 | 1 | 1 | 100% | 0.00% | 39 | 169 | 23% | 1.82 | (0.56) | |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 1 | 1 | 100% | 0.00% | 52 | 169 | 31% | 1.50 | (0.70) | |
| | March 2010 | 1 | 1 | 100% | 0.00% | 40 | 161 | 25% | 1.73 | (0.60) | |
| | MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity | February 2011 | 19 | 50 | 38% | 48.54% | 6 | 12 | 50% | -0.75 | (1.45) |
| January 2011 | | 15 | 35 | 43% | 49.49% | 6 | 16 | 38% | 0.37 | (0.97) | |
| December 2010 | | 29 | 54 | 54% | 49.86% | 5 | 11 | 45% | 0.50 | (0.90) | |
| November 2010 | | 33 | 49 | 67% | 46.89% | 5 | 15 | 33% | 2.45 | 0.24 | |
| October 2010 | | 45 | 68 | 66% | 47.31% | 6 | 17 | 35% | 2.38 | 0.24 | |
| September 2010 | | 32 | 52 | 62% | 48.65% | 5 | 21 | 24% | 3.43 | 0.64 | |
| August 2010 | | 32 | 59 | 54% | 49.82% | 4 | 18 | 22% | 2.86 | 0.31 | |
| July 2010 | | 33 | 51 | 65% | 47.79% | 13 | 22 | 59% | 0.45 | (0.88) | |
| June 2010 | | 38 | 53 | 72% | 45.05% | 9 | 18 | 50% | 1.59 | (0.16) | |
| May 2010 | | 49 | 70 | 70% | 45.83% | 9 | 22 | 41% | 2.42 | 0.33 | |
| April 2010 | | 37 | 56 | 66% | 47.35% | 7 | 19 | 37% | 2.28 | 0.19 | |

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|--|---|---------------|-----|------|--------|--------|-------|-------|-------|--------|--------|
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity | March 2010 | 23 | 38 | 61% | 48.88% | 6 | 11 | 55% | 0.35 | (0.99) | |
| | February 2011 | 46 | 125 | 37% | 48.23% | 49 | 166 | 30% | 1.35 | (0.28) | |
| | January 2011 | 37 | 129 | 29% | 45.23% | 52 | 197 | 26% | 0.46 | (0.80) | |
| | December 2010 | 56 | 153 | 37% | 48.17% | 74 | 223 | 33% | 0.69 | (0.65) | |
| | November 2010 | 43 | 137 | 31% | 46.41% | 90 | 284 | 32% | -0.06 | (1.04) | |
| | October 2010 | 47 | 150 | 31% | 46.38% | 49 | 163 | 30% | 0.25 | (0.93) | |
| | September 2010 | 47 | 154 | 31% | 46.05% | 63 | 219 | 29% | 0.37 | (0.85) | |
| | August 2010 | 32 | 121 | 26% | 44.10% | 71 | 201 | 35% | -1.61 | (1.98) | |
| | July 2010 | 37 | 128 | 29% | 45.33% | 62 | 158 | 39% | -1.78 | (2.08) | |
| | June 2010 | 28 | 116 | 24% | 42.79% | 39 | 169 | 23% | 0.21 | (0.96) | |
| | May 2010 | 31 | 116 | 27% | 44.25% | 60 | 189 | 32% | -0.91 | (1.56) | |
| | April 2010 | 35 | 113 | 31% | 46.24% | 52 | 169 | 31% | 0.04 | (1.06) | |
| | March 2010 | 29 | 115 | 25% | 43.43% | 40 | 161 | 25% | 0.07 | (1.04) | |
| | MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity | February 2011 | 2 | 4 | 50% | 50.00% | 49 | 166 | 30% | 0.89 | (0.76) |
| | | January 2011 | 2 | 3 | 67% | 47.14% | 52 | 197 | 26% | 1.57 | (0.44) |
| December 2010 | | 2 | 3 | 67% | 47.14% | 74 | 223 | 33% | 1.22 | (0.61) | |
| November 2010 | | 2 | 3 | 67% | 47.14% | 90 | 284 | 32% | 1.30 | (0.57) | |
| October 2010 | | 4 | 6 | 67% | 47.14% | 49 | 163 | 30% | 1.92 | (0.14) | |
| September 2010 | | 2 | 4 | 50% | 50.00% | 63 | 219 | 29% | 0.93 | (0.74) | |
| August 2010 | | 2 | 2 | 100% | 0.00% | 71 | 201 | 35% | 1.90 | (0.31) | |
| July 2010 | | 0 | 3 | 0% | 0.00% | 62 | 158 | 39% | -1.38 | (1.84) | |
| June 2010 | | 1 | 1 | 100% | 0.00% | 39 | 169 | 23% | 1.82 | (0.56) | |
| May 2010 | | 1 | 5 | 20% | 40.00% | 60 | 189 | 32% | -0.56 | (1.34) | |
| April 2010 | | 2 | 3 | 67% | 47.14% | 52 | 169 | 31% | 1.34 | (0.56) | |
| March 2010 | | 3 | 5 | 60% | 48.99% | 39 | 160 | 24% | 1.83 | (0.24) | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity | | February 2011 | 202 | 340 | 59% | 49.11% | 4213 | 11760 | 36% | 8.94 | 3.83 |
| | | January 2011 | 192 | 387 | 50% | 50.00% | 5416 | 16180 | 33% | 6.65 | 2.90 |
| | | December 2010 | 216 | 481 | 45% | 49.74% | 6187 | 18817 | 33% | 5.54 | 2.26 |
| | November 2010 | 204 | 369 | 55% | 49.72% | 5695 | 16717 | 34% | 8.51 | 3.83 | |
| | October 2010 | 189 | 361 | 52% | 49.94% | 5379 | 14425 | 37% | 5.85 | 2.46 | |
| | September 2010 | 130 | 303 | 43% | 49.49% | 5428 | 14823 | 37% | 2.25 | 0.32 | |
| | August 2010 | 171 | 338 | 51% | 50.00% | 4593 | 13341 | 34% | 6.18 | 2.62 | |
| | July 2010 | 157 | 328 | 48% | 49.95% | 4685 | 13732 | 34% | 5.19 | 2.05 | |
| | June 2010 | 147 | 329 | 45% | 49.72% | 5029 | 15037 | 33% | 4.27 | 1.51 | |
| | May 2010 | 144 | 298 | 48% | 49.97% | 4709 | 14184 | 33% | 5.49 | 2.21 | |
| | April 2010 | 179 | 359 | 50% | 50.00% | 4622 | 13360 | 35% | 6.00 | 2.53 | |
| | March 2010 | 163 | 354 | 46% | 49.84% | 5149 | 14558 | 35% | 4.15 | 1.45 | |
| | MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity | February 2011 | 0 | 1 | 0% | 0.00% | 6 | 12 | 50% | -0.96 | (1.58) |
| | | January 2011 | 0 | 4 | 0% | 0.00% | 6 | 16 | 38% | -1.39 | (1.84) |
| | | December 2010 | 5 | 12 | 42% | 49.30% | 5 | 11 | 45% | -0.18 | (1.11) |
| November 2010 | | 2 | 4 | 50% | 50.00% | 5 | 15 | 33% | 0.63 | (0.96) | |
| October 2010 | | 2 | 3 | 67% | 47.14% | 6 | 17 | 35% | 1.05 | (0.76) | |
| September 2010 | | 2 | 4 | 50% | 50.00% | 5 | 21 | 24% | 1.13 | (0.69) | |
| August 2010 | | 6 | 12 | 50% | 50.00% | 4 | 18 | 22% | 1.79 | (0.28) | |
| July 2010 | | 5 | 8 | 63% | 48.41% | 13 | 22 | 59% | 0.17 | (1.16) | |
| June 2010 | | 3 | 5 | 60% | 48.99% | 9 | 18 | 50% | 0.40 | (1.07) | |
| May 2010 | | 1 | 5 | 20% | 40.00% | 9 | 22 | 41% | -0.86 | (1.52) | |
| April 2010 | | 1 | 7 | 14% | 34.99% | 7 | 19 | 37% | -1.06 | (1.64) | |
| March 2010 | | 4 | 9 | 44% | 49.69% | 6 | 11 | 55% | -0.45 | (1.27) | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity | | February 2011 | 78 | 191 | 41% | 49.15% | 4213 | 11760 | 36% | 1.43 | (0.18) |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | December 2010 | 34 | 81 | 42% | 49.35% | 6187 | 18817 | 33% | 1.74 | (0.03) |
| | November 2010 | 24 | 57 | 42% | 49.37% | 5695 | 16717 | 34% | 1.28 | (0.31) | |

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|--|----------------|------|-------|------|--------|--------|--------|------|--------|---------|
| | October 2010 | 13 | 49 | 27% | 44.15% | 5379 | 14425 | 37% | -1.55 | (1.95) |
| | September 2010 | 29 | 67 | 43% | 49.55% | 5428 | 14823 | 37% | 1.13 | (0.39) |
| | August 2010 | 24 | 53 | 45% | 49.78% | 4593 | 13341 | 34% | 1.66 | (0.09) |
| | July 2010 | 15 | 61 | 25% | 43.06% | 4685 | 13732 | 34% | -1.57 | (1.95) |
| | June 2010 | 11 | 41 | 27% | 44.31% | 5029 | 15037 | 33% | -0.90 | (1.55) |
| | May 2010 | 9 | 37 | 24% | 42.90% | 4709 | 14184 | 33% | -1.14 | (1.70) |
| | April 2010 | 15 | 42 | 36% | 47.92% | 4622 | 13360 | 35% | 0.15 | (1.00) |
| | March 2010 | 21 | 54 | 39% | 48.75% | 5149 | 14558 | 35% | 0.54 | (0.75) |
| MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity | February 2011 | 0 | 2 | 0% | 0.00% | 1 | 14 | 7% | -0.37 | (1.22) |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 3 | 0% | 0.00% | 13 | 38 | 34% | -1.20 | (1.73) |
| | November 2010 | 0 | 2 | 0% | 0.00% | 5 | 25 | 20% | -0.68 | (1.41) |
| | October 2010 | 0 | 2 | 0% | 0.00% | 12 | 30 | 40% | -1.12 | (1.68) |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 1 | 0% | 0.00% | 26 | 80 | 33% | -0.69 | (1.42) |
| | November 2010 | 0 | 1 | 0% | 0.00% | 30 | 75 | 40% | -0.81 | (1.49) |
| | October 2010 | 1 | 1 | 100% | 0.00% | 19 | 57 | 33% | 1.40 | (0.76) |
| | September 2010 | 0 | 2 | 0% | 0.00% | 26 | 66 | 39% | -1.12 | (1.68) |
| | August 2010 | 1 | 3 | 33% | 47.14% | 16 | 58 | 28% | 0.22 | (1.20) |
| | July 2010 | 0 | 1 | 0% | 0.00% | 18 | 67 | 27% | -0.60 | (1.37) |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 3 | 0% | 0.00% | 20 | 66 | 30% | -1.12 | (1.68) |
| | April 2010 | 0 | 1 | 0% | 0.00% | 19 | 55 | 35% | -0.72 | (1.44) |
| | March 2010 | 1 | 3 | 33% | 47.14% | 26 | 71 | 37% | -0.12 | (1.07) |
| MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95 | February 2011 | 1 | 1 | 100% | 0.00% | 764 | 774 | 99% | -0.11 | (1.07) |
| | January 2011 | 1 | 1 | 100% | 0.00% | 858 | 899 | 95% | -0.22 | (1.13) |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0.00% | 963 | 976 | 99% | -0.12 | (1.07) |
| | June 2010 | 1 | 2 | 50% | 50.00% | 1114 | 1143 | 97% | 4.26 | (0.01) |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 1 | 1 | 100% | 0.00% | 966 | 975 | 99% | -0.10 | (1.06) |
| | March 2010 | 1 | 1 | 100% | 0.00% | 1031 | 1035 | 100% | -0.06 | (1.04) |
| MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity | February 2011 | 8364 | 9087 | 92% | 27.06% | 198007 | 223057 | 89% | -9.69 | (6.89) |
| | January 2011 | 8587 | 9537 | 90% | 29.95% | 211131 | 242678 | 87% | -8.65 | (6.26) |
| | December 2010 | 7977 | 9779 | 82% | 38.77% | 191585 | 266850 | 72% | -21.10 | (13.83) |
| | November 2010 | 7339 | 9003 | 82% | 38.82% | 200836 | 257119 | 78% | -7.68 | (5.67) |
| | October 2010 | 7924 | 9471 | 84% | 36.97% | 202078 | 293643 | 69% | -30.70 | (19.67) |
| | September 2010 | 8274 | 10122 | 82% | 38.63% | 213016 | 282059 | 76% | -14.30 | (9.70) |
| | August 2010 | 9626 | 11339 | 85% | 35.81% | 220560 | 340864 | 65% | -44.25 | (27.90) |
| | July 2010 | 7889 | 10249 | 77% | 42.10% | 193248 | 313384 | 62% | -31.37 | (20.07) |
| | June 2010 | 7722 | 10391 | 74% | 43.69% | 215841 | 308479 | 70% | -9.50 | (6.78) |

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|---|--|---------------|------|------|--------|--------|--------|------|--------|---------|--------|
| | May 2010 | 6536 | 7525 | 87% | 33.79% | 208512 | 256840 | 81% | -12.41 | (8.55) | |
| | April 2010 | 6552 | 7514 | 87% | 33.41% | 210184 | 265601 | 79% | -16.96 | (11.31) | |
| | March 2010 | 7418 | 9015 | 82% | 38.18% | 222709 | 290718 | 77% | -12.54 | (8.63) | |
| MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 1 | 1 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-3A Out of Service Cleared within 24 Hours Business Parity | February 2011 | 2 | 2 | 100% | 0.00% | 393 | 591 | 67% | -1.00 | (1.61) |
| | | January 2011 | 1 | 4 | 25% | 43.30% | 300 | 805 | 37% | 0.51 | (1.04) |
| December 2010 | | 2 | 6 | 33% | 47.14% | 398 | 903 | 44% | 0.53 | (0.94) | |
| November 2010 | | 0 | 1 | 0% | 0.00% | 317 | 765 | 41% | 0.84 | (1.13) | |
| October 2010 | | 1 | 8 | 13% | 33.07% | 345 | 716 | 48% | 2.01 | 0.03 | |
| September 2010 | | 3 | 9 | 33% | 47.14% | 447 | 785 | 57% | 1.42 | (0.34) | |
| August 2010 | | 4 | 4 | 100% | 0.00% | 453 | 695 | 65% | -1.46 | (1.89) | |
| July 2010 | | 5 | 6 | 83% | 37.27% | 510 | 741 | 69% | -0.76 | (1.46) | |
| June 2010 | | 1 | 2 | 50% | 50.00% | 644 | 819 | 79% | 0.99 | (0.82) | |
| May 2010 | | 3 | 3 | 100% | 0.00% | 559 | 674 | 83% | -0.78 | (1.48) | |
| April 2010 | | 3 | 4 | 75% | 43.30% | 571 | 681 | 84% | 0.48 | (1.01) | |
| March 2010 | | 1 | 1 | 100% | 0.00% | 671 | 775 | 87% | -0.39 | (1.24) | |
| MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 1 | 3 | 33% | 47.14% | 2 | 5 | 40% | 0.19 | (1.34) | |
| | August 2010 | 1 | 1 | 100% | 0.00% | 6 | 14 | 43% | -1.12 | (1.68) | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 1 | 2 | 50% | 50.00% | 11 | 13 | 85% | 1.26 | (0.80) | |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 2 | 3 | 67% | 47.14% | 3166 | 7315 | 43% | -0.82 | (1.50) | |
| November 2010 | | 0 | 1 | 0% | 0.00% | 2552 | 6504 | 39% | 0.80 | (1.17) | |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 1 | 1 | 100% | 0.00% | 3001 | 5195 | 58% | -0.85 | (1.52) | |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 3 | 3 | 100% | 0.00% | 3618 | 5019 | 72% | -1.08 | (1.66) | |
| June 2010 | | 0 | 2 | 0% | 0.00% | 4117 | 5244 | 79% | 2.70 | 0.02 | |
| May 2010 | | 0 | 1 | 0% | 0.00% | 4415 | 5193 | 85% | 2.38 | (0.37) | |
| April 2010 | | 0 | 1 | 0% | 0.00% | 3653 | 4410 | 83% | 2.20 | (0.42) | |
| March 2010 | | 2 | 2 | 100% | 0.00% | 4232 | 4871 | 87% | -0.55 | (1.33) | |
| MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 1 | 0% | 0.00% | 2118 | 5960 | 36% | 0.74 | (1.23) |

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|--|--|---------------|----|------|--------|--------|------|------|-------|--------|
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 2 | 0% | 0.00% | 2552 | 6504 | 39% | 1.14 | (0.80) |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0.00% | 3618 | 5019 | 72% | -0.62 | (1.38) |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 5 | 5 | 100% | 0.00% | 3653 | 4410 | 83% | -1.02 | (1.62) |
| | March 2010 | 4 | 4 | 100% | 0.00% | 4232 | 4871 | 87% | -0.78 | (1.47) |
| MR-3A Out of Service Cleared within 24 Hours PBX Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 1 | 1 | 100% | 0.00% | 8 | 9 | 89% | -0.34 | (1.20) |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-3A Out of Service Cleared within 24 Hours Residence Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 1 | 0% | 0.00% | 1818 | 5155 | 35% | 0.74 | (1.23) |
| December 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 1 | 1 | 100% | 0.00% | 2235 | 5739 | 39% | -1.25 | (1.76) |
| October 2010 | | 0 | 2 | 0% | 0.00% | 2115 | 4460 | 47% | 1.34 | (0.64) |
| September 2010 | | 0 | 2 | 0% | 0.00% | 2554 | 4410 | 58% | 1.66 | (0.44) |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 1 | 0% | 0.00% | 3108 | 4278 | 73% | 1.63 | (0.63) |
| June 2010 | | 1 | 1 | 100% | 0.00% | 3473 | 4425 | 78% | -0.52 | (1.32) |
| May 2010 | | 2 | 2 | 100% | 0.00% | 3856 | 4519 | 85% | -0.59 | (1.36) |
| April 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 1 | 1 | 100% | 0.00% | 3561 | 4096 | 87% | -0.39 | (1.24) |
| MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | | February 2011 | 35 | 61 | 57% | 49.45% | 2732 | 4125 | 66% | 1.45 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 18 | 28 | 64% | 47.92% | 3166 | 7315 | 43% | -2.24 | (2.36) |
| | November 2010 | 11 | 20 | 55% | 49.75% | 2552 | 6504 | 39% | -1.44 | (1.88) |
| | October 2010 | 6 | 14 | 43% | 49.49% | 2460 | 5176 | 48% | 0.35 | (0.95) |
| | September 2010 | 13 | 24 | 54% | 49.83% | 3001 | 5195 | 58% | 0.36 | (0.90) |
| | August 2010 | 12 | 17 | 71% | 45.56% | 3061 | 4560 | 67% | -0.30 | (1.18) |
| | July 2010 | 17 | 24 | 71% | 45.45% | 3618 | 5019 | 72% | 0.14 | (1.03) |
| | June 2010 | 10 | 12 | 83% | 37.27% | 4117 | 5244 | 79% | -0.41 | (1.25) |
| | May 2010 | 11 | 15 | 73% | 44.22% | 4415 | 5193 | 85% | 1.27 | (0.44) |
| | April 2010 | 9 | 10 | 90% | 30.00% | 3653 | 4410 | 83% | -0.60 | (1.36) |
| | March 2010 | 18 | 19 | 95% | 22.33% | 4232 | 4871 | 87% | -1.01 | (1.62) |
| | MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity | February 2011 | 1 | 1 | 100% | 0.00% | 4 | 6 | 67% | -0.65 |
| January 2011 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 1 | 3 | 33% | 47.14% | 4 | 16 | 25% | -0.31 | (1.19) |
| November 2010 | | 0 | 1 | 0% | 0.00% | 3 | 10 | 30% | 0.62 | (1.37) |
| October 2010 | | 0 | 2 | 0% | 0.00% | 4 | 7 | 57% | 1.44 | (0.64) |
| September 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|----------------|---|---|------|--------|-----|-----|------|-------|--------|
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0.00% | 12 | 24 | 50% | -0.98 | (1.60) |
| | November 2010 | 0 | 1 | 0% | 0.00% | 10 | 26 | 38% | 0.78 | (1.20) |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 2 | 2 | 100% | 0.00% | 18 | 24 | 75% | -0.78 | (1.48) |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 2 | 2 | 100% | 0.00% | 15 | 19 | 79% | -0.69 | (1.42) |
| | April 2010 | 1 | 1 | 100% | 0.00% | 18 | 19 | 95% | -0.23 | (1.14) |
| | March 2010 | 1 | 1 | 100% | 0.00% | 17 | 24 | 71% | -0.63 | (1.38) |
| MR-3B Out of Service Cleared within 24 Hours Business Parity | February 2011 | 1 | 1 | 100% | 0.00% | 103 | 144 | 72% | -0.63 | (1.38) |
| | January 2011 | 1 | 1 | 100% | 0.00% | 125 | 200 | 63% | -0.77 | (1.47) |
| | December 2010 | 3 | 3 | 100% | 0.00% | 116 | 248 | 47% | -1.84 | (2.12) |
| | November 2010 | 1 | 2 | 50% | 50.00% | 112 | 190 | 59% | 0.26 | (1.24) |
| | October 2010 | 1 | 1 | 100% | 0.00% | 124 | 183 | 68% | -0.69 | (1.42) |
| | September 2010 | 1 | 1 | 100% | 0.00% | 135 | 196 | 69% | -0.67 | (1.41) |
| | August 2010 | 1 | 1 | 100% | 0.00% | 126 | 186 | 68% | -0.69 | (1.42) |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 1 | 2 | 50% | 50.00% | 168 | 220 | 76% | 0.87 | (0.88) |
| | May 2010 | 3 | 3 | 100% | 0.00% | 140 | 168 | 83% | -0.77 | (1.47) |
| | April 2010 | 1 | 1 | 100% | 0.00% | 134 | 161 | 83% | -0.45 | (1.27) |
| | March 2010 | 5 | 5 | 100% | 0.00% | 181 | 211 | 86% | -0.90 | (1.55) |
| MR-3B Out of Service Cleared within 24 Hours Centrex 21 Parity | February 2011 | 1 | 1 | 100% | 0.00% | 3 | 4 | 75% | -0.52 | (1.31) |
| | January 2011 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-3B Out of Service Cleared within 24 Hours PBX Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 2 | 2 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| | August 2010 | 1 | 1 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0.00% | 4 | 5 | 80% | -0.46 | (1.28) |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|---|---------------|---|------|--------|--------|------|------|-------|--------|--------|
| MR-3B Out of Service Cleared within 24 Hours Residence Parity | February 2011 | 1 | 1 | 100% | 0.00% | 592 | 902 | 66% | -0.72 | (1.44) | |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 1 | 1 | 100% | 0.00% | 1094 | 1345 | 81% | -0.48 | (1.29) | |
| | April 2010 | 2 | 2 | 100% | 0.00% | 1003 | 1251 | 80% | -0.70 | (1.43) | |
| | March 2010 | 1 | 2 | 50% | 50.00% | 1055 | 1266 | 83% | 1.26 | (0.69) | |
| | MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | February 2011 | 5 | 9 | 56% | 49.69% | 695 | 1046 | 66% | 0.69 | (0.78) |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 3 | 5 | 60% | 48.99% | 904 | 1841 | 49% | -0.49 | (1.30) | |
| November 2010 | | 4 | 4 | 100% | 0.00% | 801 | 1545 | 52% | -1.93 | (2.17) | |
| October 2010 | | 2 | 3 | 67% | 47.14% | 879 | 1332 | 66% | -0.02 | (1.02) | |
| September 2010 | | 4 | 5 | 80% | 40.00% | 969 | 1465 | 66% | -0.65 | (1.40) | |
| August 2010 | | 1 | 3 | 33% | 47.14% | 1088 | 1511 | 72% | 1.49 | (0.47) | |
| July 2010 | | 8 | 8 | 100% | 0.00% | 990 | 1349 | 73% | -1.70 | (2.03) | |
| June 2010 | | 2 | 3 | 67% | 47.14% | 1294 | 1650 | 78% | 0.49 | (1.03) | |
| May 2010 | | 3 | 3 | 100% | 0.00% | 1234 | 1513 | 82% | -0.82 | (1.50) | |
| April 2010 | | 2 | 2 | 100% | 0.00% | 1137 | 1412 | 81% | -0.70 | (1.42) | |
| March 2010 | | 5 | 5 | 100% | 0.00% | 1236 | 1477 | 84% | -0.99 | (1.60) | |
| MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 1 | 1 | 100% | 0.00% | 1 | 3 | 33% | -1.22 | (1.74) | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-3C Out of Service Cleared within 24 Hours Basic Rate ISDN Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 1 | 1 | 100% | 0.00% | 8 | 8 | 100% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-3C Out of Service Cleared within 24 Hours Business Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|----------------|---|---|------|--------|-----|-----|-----|-------|--------|
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 1 | 0% | 0.00% | 53 | 59 | 90% | 2.95 | (0.28) |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0.00% | 64 | 68 | 94% | -0.25 | (1.15) |
| MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity | February 2011 | 1 | 1 | 100% | 0.00% | 196 | 228 | 86% | -0.40 | (1.25) |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 100% | 0.00% | 237 | 304 | 78% | -0.53 | (1.32) |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 2 | 2 | 100% | 0.00% | 336 | 353 | 95% | -0.32 | (1.19) |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-3C Out of Service Cleared within 24 Hours Residence Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 1 | 0% | 0.00% | 167 | 235 | 71% | 1.56 | (0.67) |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 100% | 0.00% | 198 | 254 | 78% | -0.53 | (1.32) |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0.00% | 264 | 292 | 90% | -0.33 | (1.20) |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | February 2011 | 3 | 3 | 100% | 0.00% | 196 | 228 | 86% | -0.70 | (1.42) |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 2 | 2 | 100% | 0.00% | 243 | 334 | 73% | -0.86 | (1.52) |
| | November 2010 | 1 | 1 | 100% | 0.00% | 202 | 279 | 72% | -0.62 | (1.37) |
| | October 2010 | 4 | 4 | 100% | 0.00% | 215 | 242 | 89% | -0.70 | (1.43) |
| | September 2010 | 3 | 3 | 100% | 0.00% | 237 | 304 | 78% | -0.92 | (1.56) |
| | August 2010 | 5 | 6 | 83% | 37.27% | 285 | 319 | 89% | 0.47 | (1.00) |
| | July 2010 | 4 | 4 | 100% | 0.00% | 317 | 351 | 90% | -0.65 | (1.40) |
| | June 2010 | 1 | 1 | 100% | 0.00% | 426 | 458 | 93% | -0.27 | (1.17) |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 6 | 6 | 100% | 0.00% | 291 | 319 | 91% | -0.75 | (1.46) |
| | March 2010 | 2 | 2 | 100% | 0.00% | 324 | 336 | 96% | -0.27 | (1.16) |
| MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity | February 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 100% | 0.00% | 0 | 1 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|---|---------------|-----|------|--------|--------|------|------|--------|--------|--------|
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | February 2011 | 22 | 22 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 | |
| | January 2011 | 34 | 34 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 | |
| | December 2010 | 30 | 30 | 100% | 0.00% | 5 | 5 | 100% | 0.00 | 0.00 | |
| | November 2010 | 30 | 30 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 | |
| | October 2010 | 31 | 31 | 100% | 0.00% | 10 | 10 | 100% | 0.00 | 0.00 | |
| | September 2010 | 23 | 23 | 100% | 0.00% | 14 | 14 | 100% | 0.00 | 0.00 | |
| | August 2010 | 24 | 24 | 100% | 0.00% | 13 | 13 | 100% | 0.00 | 0.00 | |
| | July 2010 | 26 | 26 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 | |
| | June 2010 | 29 | 30 | 97% | 17.95% | 6 | 6 | 100% | 0.00 | (1.59) | |
| | May 2010 | 31 | 31 | 100% | 0.00% | 10 | 10 | 100% | 0.00 | 0.00 | |
| | April 2010 | 38 | 38 | 100% | 0.00% | 11 | 11 | 100% | 0.00 | 0.00 | |
| | March 2010 | 29 | 29 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 | |
| | MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity | February 2011 | 21 | 21 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 |
| | | January 2011 | 15 | 15 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| December 2010 | | 22 | 22 | 100% | 0.00% | 5 | 5 | 100% | 0.00 | 0.00 | |
| November 2010 | | 9 | 9 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 | |
| October 2010 | | 16 | 16 | 100% | 0.00% | 10 | 10 | 100% | 0.00 | 0.00 | |
| September 2010 | | 13 | 13 | 100% | 0.00% | 14 | 14 | 100% | 0.00 | 0.00 | |
| August 2010 | | 23 | 23 | 100% | 0.00% | 13 | 13 | 100% | 0.00 | 0.00 | |
| July 2010 | | 10 | 10 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 | |
| June 2010 | | 10 | 10 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 | |
| May 2010 | | 15 | 15 | 100% | 0.00% | 10 | 10 | 100% | 0.00 | 0.00 | |
| April 2010 | | 13 | 13 | 100% | 0.00% | 11 | 11 | 100% | 0.00 | 0.00 | |
| March 2010 | | 13 | 13 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 | |
| MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 1 | 1 | 100% | 0.00% | 56 | 56 | 100% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 1 | 1 | 100% | 0.00% | 65 | 65 | 100% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 2 | 2 | 100% | 0.00% | 60 | 60 | 100% | 0.00 | 0.00 | |
| | MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity | February 2011 | 82 | 85 | 96% | 18.45% | 2897 | 4315 | 67% | -5.70 | (4.47) |
| | | January 2011 | 108 | 120 | 90% | 30.00% | 2283 | 6189 | 37% | -11.94 | (8.26) |
| December 2010 | | 144 | 156 | 92% | 26.65% | 3365 | 7592 | 44% | -11.94 | (8.26) | |
| November 2010 | | 95 | 97 | 98% | 14.21% | 2725 | 6743 | 40% | -11.46 | (7.97) | |
| October 2010 | | 103 | 104 | 99% | 9.76% | 2653 | 5393 | 49% | -10.07 | (7.12) | |
| September 2010 | | 114 | 117 | 97% | 15.81% | 3213 | 5463 | 59% | -8.40 | (6.11) | |
| August 2010 | | 115 | 115 | 100% | 0.00% | 3304 | 4828 | 68% | -7.20 | (5.38) | |
| July 2010 | | 83 | 84 | 99% | 10.85% | 3898 | 5325 | 73% | -5.26 | (4.20) | |
| June 2010 | | 124 | 127 | 98% | 15.19% | 4420 | 5568 | 79% | -5.03 | (4.06) | |
| May 2010 | | 85 | 93 | 91% | 28.04% | 4708 | 5495 | 86% | -1.56 | (1.95) | |
| April 2010 | | 118 | 118 | 100% | 0.00% | 3904 | 4682 | 83% | -4.79 | (3.91) | |
| March 2010 | | 120 | 122 | 98% | 12.70% | 4514 | 5164 | 87% | -3.60 | (3.19) | |
| MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|----------------|----|----|------|--------|------|------|------|-------|--------|
| | November 2010 | 1 | 1 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 2 | 2 | 100% | 0.00% | 13 | 13 | 100% | 0.00 | 0.00 |
| | July 2010 | 2 | 2 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| | June 2010 | 1 | 1 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 1 | 1 | 100% | 0.00% | 11 | 11 | 100% | 0.00 | 0.00 |
| | March 2010 | 2 | 2 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | February 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 4 | 4 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | November 2010 | 5 | 5 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | October 2010 | 4 | 4 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| | August 2010 | 4 | 4 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | July 2010 | 2 | 2 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| | April 2010 | 3 | 3 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | March 2010 | 3 | 3 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity | February 2011 | 2 | 2 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | November 2010 | 5 | 5 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 5 | 5 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| | August 2010 | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 3 | 3 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| | April 2010 | 3 | 3 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0.00% | 64 | 64 | 100% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity | February 2011 | 24 | 25 | 96% | 19.60% | 726 | 1084 | 67% | -3.05 | (2.85) |
| | January 2011 | 15 | 15 | 100% | 0.00% | 956 | 1651 | 58% | -3.29 | (3.00) |
| | December 2010 | 30 | 33 | 91% | 28.75% | 948 | 1898 | 50% | -4.67 | (3.84) |
| | November 2010 | 24 | 26 | 92% | 26.65% | 830 | 1585 | 52% | -4.04 | (3.46) |
| | October 2010 | 14 | 15 | 93% | 24.94% | 901 | 1357 | 66% | -2.20 | (2.34) |
| | September 2010 | 17 | 18 | 94% | 22.91% | 994 | 1501 | 66% | -2.52 | (2.53) |
| | August 2010 | 17 | 17 | 100% | 0.00% | 1130 | 1562 | 72% | -2.54 | (2.54) |
| | July 2010 | 19 | 19 | 100% | 0.00% | 1027 | 1394 | 74% | -2.59 | (2.57) |

| | | | | | | | | | | |
|---|----------------|----|----|------|--------|------|------|------|-------|--------|
| | June 2010 | 10 | 10 | 100% | 0.00% | 1417 | 1784 | 79% | -1.60 | (1.98) |
| | May 2010 | 15 | 16 | 94% | 24.21% | 1277 | 1564 | 82% | -1.24 | (1.76) |
| | April 2010 | 15 | 15 | 100% | 0.00% | 1177 | 1459 | 81% | -1.89 | (2.15) |
| | March 2010 | 18 | 18 | 100% | 0.00% | 1278 | 1520 | 84% | -1.84 | (2.12) |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity | February 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| | August 2010 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| | May 2010 | 3 | 3 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| | April 2010 | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 Hours Business Parity | February 2011 | 2 | 2 | 100% | 0.00% | 637 | 682 | 93% | -0.38 | (1.23) |
| | January 2011 | 5 | 5 | 100% | 0.00% | 627 | 897 | 70% | -1.46 | (1.89) |
| | December 2010 | 3 | 6 | 50% | 50.00% | 756 | 1003 | 75% | 1.44 | (0.41) |
| | November 2010 | 3 | 3 | 100% | 0.00% | 631 | 856 | 74% | -1.03 | (1.63) |
| | October 2010 | 6 | 8 | 75% | 43.30% | 704 | 819 | 86% | 0.89 | (0.71) |
| | September 2010 | 9 | 10 | 90% | 30.00% | 791 | 887 | 89% | -0.08 | (1.05) |
| | August 2010 | 4 | 4 | 100% | 0.00% | 708 | 783 | 90% | -0.65 | (1.39) |
| | July 2010 | 5 | 6 | 83% | 37.27% | 784 | 840 | 93% | 0.98 | (0.75) |
| | June 2010 | 1 | 2 | 50% | 50.00% | 870 | 910 | 96% | 3.14 | (0.18) |
| | May 2010 | 3 | 4 | 75% | 43.30% | 765 | 781 | 98% | 3.23 | (0.16) |
| | April 2010 | 5 | 5 | 100% | 0.00% | 816 | 844 | 97% | -0.41 | (1.25) |
| | March 2010 | 1 | 1 | 100% | 0.00% | 898 | 917 | 98% | -0.15 | (1.09) |
| MR-4A All Troubles Cleared within 48 Hours Centrex Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 1 | 0% | 0.00% | 34 | 36 | 94% | 4.07 | (0.15) |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 Hours | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |

| | | | | | | | | | | |
|--|--|--------------|---|------|--------|-------|------|------|-------|--------|
| Hours Centrex 21 Parity | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 3 | 3 | 100% | 0.00% | 7 | 9 | 78% | -0.80 | (1.49) |
| | August 2010 | 1 | 1 | 100% | 0.00% | 16 | 19 | 84% | -0.42 | (1.26) |
| | July 2010 | 0 | 1 | 0% | 0.00% | 23 | 24 | 96% | 4.70 | (0.15) |
| | June 2010 | 3 | 3 | 100% | 0.00% | 16 | 16 | 100% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-4A All Troubles Cleared within 48 Hours Line Sharing Parity | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| December 2010 | | 3 | 3 | 100% | 0.00% | 6637 | 8926 | 74% | -1.02 | (1.62) |
| November 2010 | | 0 | 1 | 0% | 0.00% | 5567 | 7764 | 72% | 1.59 | (0.65) |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 1 | 1 | 100% | 0.00% | 5656 | 6292 | 90% | -0.34 | (1.20) |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 3 | 3 | 100% | 0.00% | 5647 | 6055 | 93% | -0.47 | (1.28) |
| June 2010 | | 3 | 3 | 100% | 0.00% | 6159 | 6467 | 95% | -0.39 | (1.24) |
| May 2010 | | 1 | 1 | 100% | 0.00% | 6139 | 6287 | 98% | -0.16 | (1.09) |
| April 2010 | | 1 | 1 | 100% | 0.00% | 5430 | 5565 | 98% | -0.16 | (1.10) |
| March 2010 | | 2 | 2 | 100% | 0.00% | 6007 | 6141 | 98% | -0.21 | (1.13) |
| February 2011 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity | | January 2011 | 0 | 2 | 0% | 0.00% | 4974 | 7349 | 68% | 2.05 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 2 | 3 | 67% | 47.14% | 5567 | 7764 | 72% | 0.19 | (1.20) |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0.00% | 5647 | 6055 | 93% | -0.27 | (1.16) |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 5 | 5 | 100% | 0.00% | 5430 | 5565 | 98% | -0.35 | (1.21) |
| | March 2010 | 4 | 4 | 100% | 0.00% | 6007 | 6141 | 98% | -0.30 | (1.18) |
| | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-4A All Troubles Cleared within 48 Hours PBX Parity | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 1 | 1 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| February 2011 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 Hours Residence Parity | | January 2011 | 2 | 2 | 100% | 0.00% | 4347 | 6452 | 67% | -0.98 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 100% | 0.00% | 4936 | 6908 | 71% | -0.63 | (1.38) |
| | October 2010 | 2 | 2 | 100% | 0.00% | 4460 | 5328 | 84% | -0.62 | (1.38) |
| | September 2010 | 1 | 2 | 50% | 50.00% | 4865 | 5405 | 90% | 1.89 | (0.47) |

| | | | | | | | | | | |
|--|----------------|----|----|------|--------|------|------|------|-------|--------|
| | August 2010 | 1 | 1 | 100% | 0.00% | 4387 | 4835 | 91% | -0.32 | (1.19) |
| | July 2010 | 1 | 1 | 100% | 0.00% | 4863 | 5215 | 93% | -0.27 | (1.16) |
| | June 2010 | 1 | 1 | 100% | 0.00% | 5289 | 5557 | 95% | -0.23 | (1.14) |
| | May 2010 | 3 | 3 | 100% | 0.00% | 5374 | 5506 | 98% | -0.27 | (1.16) |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0.00% | 5109 | 5224 | 98% | -0.15 | (1.09) |
| MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity | February 2011 | 72 | 78 | 92% | 26.65% | 4712 | 5061 | 93% | 0.28 | (0.93) |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 28 | 32 | 88% | 33.07% | 6637 | 8926 | 74% | -1.70 | (2.03) |
| | November 2010 | 13 | 21 | 62% | 48.56% | 5567 | 7764 | 72% | 1.00 | (0.53) |
| | October 2010 | 14 | 20 | 70% | 45.83% | 5164 | 6147 | 84% | 1.71 | (0.18) |
| | September 2010 | 25 | 26 | 96% | 19.23% | 5656 | 6292 | 90% | -1.06 | (1.64) |
| | August 2010 | 15 | 17 | 88% | 32.22% | 5095 | 5618 | 91% | 0.35 | (0.97) |
| | July 2010 | 26 | 28 | 93% | 25.75% | 5647 | 6055 | 93% | 0.09 | (1.11) |
| | June 2010 | 12 | 13 | 92% | 26.65% | 6159 | 6467 | 95% | 0.50 | (0.95) |
| | May 2010 | 15 | 16 | 94% | 24.21% | 6139 | 6287 | 98% | 1.03 | (0.71) |
| | April 2010 | 10 | 10 | 100% | 0.00% | 5430 | 5565 | 98% | -0.50 | (1.30) |
| | March 2010 | 23 | 23 | 100% | 0.00% | 6007 | 6141 | 98% | -0.71 | (1.43) |
| MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity | February 2011 | 1 | 1 | 100% | 0.00% | 5 | 6 | 83% | -0.41 | (1.25) |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 3 | 3 | 100% | 0.00% | 10 | 17 | 59% | -1.34 | (1.81) |
| | November 2010 | 1 | 1 | 100% | 0.00% | 11 | 12 | 92% | -0.29 | (1.18) |
| | October 2010 | 2 | 2 | 100% | 0.00% | 8 | 8 | 100% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0.00% | 19 | 27 | 70% | -0.64 | (1.39) |
| | November 2010 | 1 | 1 | 100% | 0.00% | 24 | 27 | 89% | -0.35 | (1.21) |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 2 | 2 | 100% | 0.00% | 25 | 26 | 96% | -0.27 | (1.17) |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0.00% | 29 | 31 | 94% | -0.26 | (1.16) |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 3 | 3 | 100% | 0.00% | 19 | 20 | 95% | -0.37 | (1.23) |
| | April 2010 | 1 | 1 | 100% | 0.00% | 21 | 21 | 100% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0.00% | 23 | 25 | 92% | -0.29 | (1.18) |
| MR-4B All Troubles Cleared within 48 Hours Business Parity | February 2011 | 2 | 2 | 100% | 0.00% | 149 | 164 | 91% | -0.45 | (1.27) |
| | January 2011 | 1 | 1 | 100% | 0.00% | 196 | 228 | 86% | -0.40 | (1.25) |
| | December 2010 | 3 | 3 | 100% | 0.00% | 227 | 275 | 83% | -0.79 | (1.48) |
| | November 2010 | 1 | 2 | 50% | 50.00% | 194 | 223 | 87% | 1.55 | (0.59) |
| | October 2010 | 1 | 1 | 100% | 0.00% | 196 | 209 | 94% | -0.26 | (1.16) |
| | September 2010 | 1 | 1 | 100% | 0.00% | 204 | 217 | 94% | -0.25 | (1.15) |
| | August 2010 | 1 | 1 | 100% | 0.00% | 205 | 220 | 93% | -0.27 | (1.16) |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 2 | 2 | 100% | 0.00% | 245 | 256 | 96% | -0.30 | (1.18) |
| | May 2010 | 3 | 3 | 100% | 0.00% | 193 | 204 | 95% | -0.41 | (1.25) |
| | April 2010 | 1 | 1 | 100% | 0.00% | 202 | 209 | 97% | -0.19 | (1.11) |

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|---|--|---------------|----|------|--------|--------|------|------|-------|--------|--------|
| MR-4B All Troubles Cleared within 48 Hours Centrex 21 Parity | March 2010 | 6 | 6 | 100% | 0.00% | 230 | 238 | 97% | -0.45 | (1.27) | |
| | February 2011 | 1 | 1 | 100% | 0.00% | 3 | 4 | 75% | -0.52 | (1.31) | |
| | January 2011 | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-4B All Troubles Cleared within 48 Hours PBX Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| December 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 2 | 2 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 | |
| August 2010 | | 1 | 1 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 | |
| July 2010 | | 1 | 1 | 100% | 0.00% | 4 | 5 | 80% | -0.46 | (1.28) | |
| June 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-4B All Troubles Cleared within 48 Hours Residence Parity | | February 2011 | 1 | 1 | 100% | 0.00% | 1044 | 1167 | 89% | -0.34 | (1.21) |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 1 | 1 | 100% | 0.00% | 1664 | 1783 | 93% | -0.27 | (1.16) | |
| | May 2010 | 1 | 1 | 100% | 0.00% | 1574 | 1654 | 95% | -0.23 | (1.14) | |
| | April 2010 | 2 | 2 | 100% | 0.00% | 1518 | 1585 | 96% | -0.30 | (1.18) | |
| | March 2010 | 2 | 2 | 100% | 0.00% | 1513 | 1592 | 95% | -0.32 | (1.20) | |
| | MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity | February 2011 | 14 | 16 | 88% | 33.07% | 1193 | 1331 | 90% | 0.28 | (1.01) |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 4 | 5 | 80% | 40.00% | 1896 | 2292 | 83% | 0.16 | (1.17) | |
| November 2010 | | 4 | 4 | 100% | 0.00% | 1557 | 1919 | 81% | -0.96 | (1.59) | |
| October 2010 | | 3 | 4 | 75% | 43.30% | 1442 | 1605 | 90% | 0.98 | (0.77) | |
| September 2010 | | 5 | 5 | 100% | 0.00% | 1656 | 1827 | 91% | -0.72 | (1.44) | |
| August 2010 | | 3 | 3 | 100% | 0.00% | 1699 | 1867 | 91% | -0.54 | (1.33) | |
| July 2010 | | 8 | 8 | 100% | 0.00% | 1566 | 1688 | 93% | -0.79 | (1.48) | |
| June 2010 | | 3 | 4 | 75% | 43.30% | 1909 | 2039 | 94% | 1.52 | (0.56) | |
| May 2010 | | 3 | 3 | 100% | 0.00% | 1767 | 1858 | 95% | -0.39 | (1.24) | |
| April 2010 | | 2 | 2 | 100% | 0.00% | 1720 | 1794 | 96% | -0.29 | (1.18) | |
| March 2010 | | 5 | 5 | 100% | 0.00% | 1743 | 1830 | 95% | -0.50 | (1.30) | |
| MR-4B All Troubles Cleared within 48 Hours UNE P (Centrex) Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |

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|---|----------------|---|----|-------|-------|-----|-----|------|-------|--------|
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 Hours Basic Rate ISDN Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 1 | 1 | 100% | 0.00% | 8 | 8 | 100% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 Hours Business Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 2 | 2 | 100% | 0.00% | 157 | 161 | 98% | -0.22 | (1.14) |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 100% | 0.00% | 148 | 149 | 99% | -0.08 | (1.05) |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0.00% | 150 | 152 | 99% | -0.12 | (1.07) |
| | June 2010 | 1 | 1 | 100% | 0.00% | 202 | 204 | 99% | -0.10 | (1.06) |
| | May 2010 | 1 | 1 | 100% | 0.00% | 120 | 120 | 100% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 3 | 3 | 100% | 0.00% | 199 | 199 | 100% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 Hours Centrex Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 100% | 0.00% | 7 | 7 | 100% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 Hours Centrex 21 Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|--|---------------|----|------|-------|-------|-----|------|-------|--------|
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity | February 2011 | 1 | 1 | 100% | 0.00% | 764 | 774 | 99% | -0.11 | (1.07) |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 100% | 0.00% | 879 | 907 | 97% | -0.18 | (1.11) |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 2 | 2 | 100% | 0.00% | 962 | 972 | 99% | -0.14 | (1.09) |
| | April 2010 | 1 | 1 | 100% | 0.00% | 966 | 975 | 99% | -0.10 | (1.06) |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 1 | 1 | 100% | 0.00% | 966 | 975 | 99% | -0.10 | (1.06) |
| March 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 Hours PBX Parity | | February 2011 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 2 | 2 | 100% | 0.00% | 5 | 5 | 100% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-4C All Troubles Cleared within 48 Hours Residence Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 1 | 1 | 100% | 0.00% | 740 | 785 | 94% | -0.25 | (1.15) |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 1 | 1 | 100% | 0.00% | 731 | 758 | 96% | -0.19 | (1.12) |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 1 | 1 | 100% | 0.00% | 813 | 824 | 99% | -0.12 | (1.07) |
| June 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity | | February 2011 | 12 | 12 | 100% | 0.00% | 764 | 774 | 99% | -0.39 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|----------------|----|----|------|--------|------|------|------|-------|--------|
| | December 2010 | 5 | 5 | 100% | 0.00% | 951 | 996 | 95% | -0.49 | (1.29) |
| | November 2010 | 4 | 4 | 100% | 0.00% | 889 | 938 | 95% | -0.47 | (1.28) |
| | October 2010 | 9 | 9 | 100% | 0.00% | 926 | 931 | 99% | -0.22 | (1.13) |
| | September 2010 | 4 | 4 | 100% | 0.00% | 879 | 907 | 97% | -0.36 | (1.22) |
| | August 2010 | 7 | 8 | 88% | 33.07% | 938 | 952 | 99% | 2.58 | (0.28) |
| | July 2010 | 7 | 7 | 100% | 0.00% | 963 | 976 | 99% | -0.31 | (1.19) |
| | June 2010 | 8 | 8 | 100% | 0.00% | 1114 | 1143 | 97% | -0.45 | (1.28) |
| | May 2010 | 7 | 7 | 100% | 0.00% | 962 | 972 | 99% | -0.27 | (1.16) |
| | April 2010 | 9 | 9 | 100% | 0.00% | 966 | 975 | 99% | -0.29 | (1.18) |
| | March 2010 | 5 | 5 | 100% | 0.00% | 1031 | 1035 | 100% | -0.14 | (1.08) |
| MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity | February 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex) Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | February 2011 | 38 | 38 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 |
| | January 2011 | 44 | 44 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| | December 2010 | 46 | 46 | 100% | 0.00% | 5 | 5 | 100% | 0.00 | 0.00 |
| | November 2010 | 51 | 51 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| | October 2010 | 43 | 43 | 100% | 0.00% | 10 | 10 | 100% | 0.00 | 0.00 |
| | September 2010 | 37 | 37 | 100% | 0.00% | 14 | 14 | 100% | 0.00 | 0.00 |
| | August 2010 | 38 | 38 | 100% | 0.00% | 13 | 13 | 100% | 0.00 | 0.00 |
| | July 2010 | 36 | 36 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| | June 2010 | 47 | 47 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 |
| | May 2010 | 43 | 43 | 100% | 0.00% | 10 | 10 | 100% | 0.00 | 0.00 |
| | April 2010 | 59 | 59 | 100% | 0.00% | 11 | 11 | 100% | 0.00 | 0.00 |
| | March 2010 | 51 | 51 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 |
| MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity | February 2011 | 28 | 28 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 |
| | January 2011 | 19 | 19 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| | December 2010 | 23 | 23 | 100% | 0.00% | 5 | 5 | 100% | 0.00 | 0.00 |
| | November 2010 | 11 | 11 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| | October 2010 | 21 | 21 | 100% | 0.00% | 10 | 10 | 100% | 0.00 | 0.00 |
| | September 2010 | 14 | 14 | 100% | 0.00% | 14 | 14 | 100% | 0.00 | 0.00 |
| | August 2010 | 25 | 25 | 100% | 0.00% | 13 | 13 | 100% | 0.00 | 0.00 |

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|---|--|---------------|-----|------|--------|-------|------|------|-------|--------|--------|
| | July 2010 | 18 | 18 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 | |
| | June 2010 | 12 | 12 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 | |
| | May 2010 | 19 | 19 | 100% | 0.00% | 10 | 10 | 100% | 0.00 | 0.00 | |
| | April 2010 | 16 | 16 | 100% | 0.00% | 11 | 11 | 100% | 0.00 | 0.00 | |
| | March 2010 | 14 | 14 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 | |
| MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity | February 2011 | 1 | 1 | 100% | 0.00% | 65 | 65 | 100% | 0.00 | 0.00 | |
| | January 2011 | 1 | 1 | 100% | 0.00% | 72 | 72 | 100% | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 1 | 1 | 100% | 0.00% | 83 | 83 | 100% | 0.00 | 0.00 | |
| | October 2010 | 2 | 2 | 100% | 0.00% | 56 | 56 | 100% | 0.00 | 0.00 | |
| | September 2010 | 2 | 2 | 100% | 0.00% | 88 | 88 | 100% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 1 | 1 | 100% | 0.00% | 46 | 46 | 100% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 3 | 3 | 100% | 0.00% | 65 | 65 | 100% | 0.00 | 0.00 | |
| | April 2010 | 1 | 1 | 100% | 0.00% | 61 | 61 | 100% | 0.00 | 0.00 | |
| | March 2010 | 2 | 2 | 100% | 0.00% | 60 | 60 | 100% | 0.00 | 0.00 | |
| | MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity | February 2011 | 110 | 111 | 99% | 9.45% | 5352 | 5708 | 94% | -2.30 | (2.40) |
| | | January 2011 | 170 | 170 | 100% | 0.00% | 5683 | 8091 | 70% | -8.40 | (6.11) |
| December 2010 | | 225 | 226 | 100% | 6.64% | 7411 | 9739 | 76% | -8.18 | (5.97) | |
| November 2010 | | 131 | 132 | 99% | 8.67% | 6315 | 8554 | 74% | -6.59 | (5.01) | |
| October 2010 | | 152 | 152 | 100% | 0.00% | 5934 | 6919 | 86% | -4.97 | (4.02) | |
| September 2010 | | 154 | 154 | 100% | 0.00% | 6406 | 7065 | 91% | -3.94 | (3.39) | |
| August 2010 | | 149 | 149 | 100% | 0.00% | 5896 | 6428 | 92% | -3.62 | (3.20) | |
| July 2010 | | 145 | 145 | 100% | 0.00% | 6471 | 6887 | 94% | -3.02 | (2.84) | |
| June 2010 | | 167 | 167 | 100% | 0.00% | 7025 | 7347 | 96% | -2.74 | (2.66) | |
| May 2010 | | 131 | 135 | 97% | 16.96% | 6944 | 7100 | 98% | 0.60 | (0.76) | |
| April 2010 | | 162 | 162 | 100% | 0.00% | 6250 | 6391 | 98% | -1.89 | (2.15) | |
| March 2010 | | 172 | 172 | 100% | 0.00% | 6883 | 7018 | 98% | -1.81 | (2.10) | |
| MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 3 | 3 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 |
| | December 2010 | 5 | 5 | 100% | 0.00% | 5 | 5 | 100% | 0.00 | 0.00 | |
| | November 2010 | 2 | 2 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 | |
| | October 2010 | 1 | 1 | 100% | 0.00% | 10 | 10 | 100% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 5 | 5 | 100% | 0.00% | 13 | 13 | 100% | 0.00 | 0.00 | |
| | July 2010 | 2 | 2 | 100% | 0.00% | 9 | 9 | 100% | 0.00 | 0.00 | |
| | June 2010 | 1 | 1 | 100% | 0.00% | 6 | 6 | 100% | 0.00 | 0.00 | |
| | May 2010 | 1 | 1 | 100% | 0.00% | 10 | 10 | 100% | 0.00 | 0.00 | |
| | April 2010 | 4 | 4 | 100% | 0.00% | 11 | 11 | 100% | 0.00 | 0.00 | |
| | March 2010 | 3 | 3 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 | |
| | MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | February 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 5 | 5 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| December 2010 | | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| November 2010 | | 6 | 6 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| October 2010 | | 4 | 4 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| September 2010 | | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 | |
| August 2010 | | 5 | 5 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| July 2010 | | 4 | 4 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 | |
| April 2010 | | 4 | 4 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| March 2010 | | 4 | 4 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |

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|---|---|---------------|----|------|--------|-------|------|------|-------|--------|--------|
| MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity | February 2011 | 3 | 3 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| | December 2010 | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| | November 2010 | 5 | 5 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| | October 2010 | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| | September 2010 | 6 | 6 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 | |
| | August 2010 | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 3 | 3 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 | |
| | May 2010 | 2 | 2 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 | |
| | April 2010 | 3 | 3 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| | March 2010 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| | MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity | February 2011 | 1 | 1 | 100% | 0.00% | 52 | 52 | 100% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 1 | 1 | 100% | 0.00% | 78 | 78 | 100% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 2 | 2 | 100% | 0.00% | 50 | 50 | 100% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 1 | 1 | 100% | 0.00% | 64 | 64 | 100% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity | | February 2011 | 27 | 27 | 100% | 0.00% | 1317 | 1458 | 90% | -1.68 | (2.02) |
| | | January 2011 | 25 | 25 | 100% | 0.00% | 1834 | 2168 | 85% | -2.12 | (2.29) |
| | December 2010 | 37 | 39 | 95% | 22.06% | 2073 | 2475 | 84% | -1.87 | (2.14) | |
| | November 2010 | 33 | 33 | 100% | 0.00% | 1698 | 2067 | 82% | -2.66 | (2.62) | |
| | October 2010 | 20 | 20 | 100% | 0.00% | 1598 | 1764 | 91% | -1.43 | (1.87) | |
| | September 2010 | 19 | 19 | 100% | 0.00% | 1785 | 1961 | 91% | -1.36 | (1.83) | |
| | August 2010 | 18 | 18 | 100% | 0.00% | 1836 | 2009 | 91% | -1.30 | (1.79) | |
| | July 2010 | 26 | 26 | 100% | 0.00% | 1705 | 1832 | 93% | -1.38 | (1.84) | |
| | June 2010 | 15 | 15 | 100% | 0.00% | 2157 | 2302 | 94% | -1.00 | (1.61) | |
| | May 2010 | 19 | 19 | 100% | 0.00% | 1924 | 2017 | 95% | -0.95 | (1.58) | |
| | April 2010 | 18 | 18 | 100% | 0.00% | 1866 | 1943 | 96% | -0.86 | (1.52) | |
| | March 2010 | 19 | 19 | 100% | 0.00% | 1898 | 1988 | 95% | -0.94 | (1.57) | |
| | MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity | February 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| December 2010 | | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 2 | 2 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 | |
| August 2010 | | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| July 2010 | | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 | |
| May 2010 | | 3 | 3 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 | |
| April 2010 | | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| March 2010 | | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 | |
| MR-5A All Troubles Cleared within 4 Hours DS0 Parity | | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|--|---------------|----|------|--------|--------|----|------|-------|--------|--------|
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 2 | 0% | 0.00% | 64 | 76 | 84% | 3.22 | 0.14 | |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-5A All Troubles Cleared within 4 Hours DS1 Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 1 | 1 | 100% | 0.00% | 49 | 71 | 69% | -0.67 | (1.40) | |
| | November 2010 | 1 | 2 | 50% | 50.00% | 65 | 83 | 78% | 0.96 | (0.84) | |
| | October 2010 | 1 | 2 | 50% | 50.00% | 48 | 56 | 86% | 1.42 | (0.66) | |
| | September 2010 | 1 | 1 | 100% | 0.00% | 58 | 88 | 66% | -0.72 | (1.43) | |
| | August 2010 | 1 | 1 | 100% | 0.00% | 54 | 69 | 78% | -0.52 | (1.32) | |
| | July 2010 | 1 | 1 | 100% | 0.00% | 35 | 46 | 76% | -0.55 | (1.34) | |
| | June 2010 | 2 | 2 | 100% | 0.00% | 40 | 50 | 80% | -0.69 | (1.42) | |
| | May 2010 | 0 | 1 | 0% | 0.00% | 50 | 65 | 77% | 1.81 | (0.58) | |
| | April 2010 | 3 | 3 | 100% | 0.00% | 51 | 61 | 84% | -0.75 | (1.46) | |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-5A All Troubles Cleared within 4 Hours E911 Parity | February 2011 | 2 | 2 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 1 | 1 | 100% | 0.00% | 7 | 7 | 100% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 1 | 1 | 100% | 0.00% | 4 | 4 | 100% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 2 | 2 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic | | February 2011 | 0 | 1 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity | February 2011 | 38 | 46 | 83% | 37.90% | 53 | 65 | 82% | -0.14 | (1.09) |
| | | January 2011 | 35 | 47 | 74% | 43.60% | 50 | 72 | 69% | -0.58 | (1.35) |
| December 2010 | | 39 | 52 | 75% | 43.30% | 49 | 71 | 69% | -0.71 | (1.43) | |
| November 2010 | | 36 | 45 | 80% | 40.00% | 65 | 83 | 78% | -0.22 | (1.13) | |
| October 2010 | | 38 | 44 | 86% | 34.32% | 48 | 56 | 86% | -0.09 | (1.06) | |
| September 2010 | | 36 | 48 | 75% | 43.30% | 58 | 88 | 66% | -1.07 | (1.65) | |
| August 2010 | | 37 | 42 | 88% | 32.38% | 54 | 69 | 78% | -1.22 | (1.74) | |
| July 2010 | | 30 | 34 | 88% | 32.22% | 35 | 46 | 76% | -1.26 | (1.77) | |
| June 2010 | | 40 | 48 | 83% | 37.27% | 40 | 50 | 80% | -0.41 | (1.25) | |
| May 2010 | | 26 | 32 | 81% | 39.03% | 50 | 65 | 77% | -0.48 | (1.29) | |

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|--|--|---------------|----|------|--------|--------|----|------|-------|--------|
| | April 2010 | 26 | 33 | 79% | 40.88% | 51 | 61 | 84% | 0.60 | (0.81) |
| | March 2010 | 31 | 40 | 78% | 41.76% | 48 | 60 | 80% | 0.31 | (0.96) |
| MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS3 Capable Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity | February 2011 | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 |
| January 2011 | | 2 | 2 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| December 2010 | | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 4 | 4 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| October 2010 | | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 4 | 4 | 100% | 0.00% | 0 | 1 | 0% | 0.00 | 0.00 |
| July 2010 | | 1 | 1 | 100% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 4 | 4 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| May 2010 | | 1 | 1 | 100% | 0.00% | 3 | 3 | 100% | 0.00 | 0.00 |
| April 2010 | | 1 | 1 | 100% | 0.00% | 2 | 3 | 67% | -0.61 | (1.37) |
| March 2010 | | 2 | 3 | 67% | 47.14% | 1 | 1 | 100% | 0.00 | (1.41) |
| MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity | | February 2011 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 |
| | January 2011 | 4 | 4 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0.00% | 2 | 2 | 100% | 0.00 | 0.00 |
| | April 2010 | 1 | 1 | 100% | 0.00% | 1 | 1 | 100% | 0.00 | 0.00 |
| | March 2010 | 2 | 2 | 100% | 0.00% | 4 | 5 | 80% | -0.60 | (1.36) |
| | MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity | February 2011 | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 |
| January 2011 | | 1 | 1 | 100% | 0.00% | 50 | 72 | 69% | -0.66 | (1.40) |
| December 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 1 | 1 | 100% | 0.00% | 35 | 46 | 76% | -0.55 | (1.34) |
| June 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0.00% | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity | | February 2011 | 48 | 68 | 71% | 45.56% | 53 | 65 | 82% | 1.63 |
| | January 2011 | 54 | 79 | 68% | 46.51% | 50 | 72 | 69% | 0.15 | (1.02) |
| | December 2010 | 59 | 87 | 68% | 46.72% | 49 | 71 | 69% | 0.16 | (1.01) |

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|---|----------------|----|----|-------|--------|----|-----|-------|-------|--------|
| | November 2010 | 59 | 77 | 77% | 42.32% | 65 | 83 | 78% | 0.26 | (0.96) |
| | October 2010 | 71 | 89 | 80% | 40.17% | 48 | 56 | 86% | 1.00 | (0.59) |
| | September 2010 | 73 | 95 | 77% | 42.18% | 58 | 88 | 66% | -1.56 | (1.95) |
| | August 2010 | 62 | 72 | 86% | 34.58% | 54 | 69 | 78% | -1.13 | (1.69) |
| | July 2010 | 63 | 75 | 84% | 36.66% | 35 | 46 | 76% | -0.99 | (1.60) |
| | June 2010 | 56 | 73 | 77% | 42.27% | 40 | 50 | 80% | 0.45 | (0.88) |
| | May 2010 | 54 | 71 | 76% | 42.67% | 50 | 65 | 77% | 0.12 | (1.05) |
| | April 2010 | 52 | 63 | 83% | 37.96% | 51 | 61 | 84% | 0.16 | (1.05) |
| | March 2010 | 40 | 70 | 57% | 49.49% | 48 | 60 | 80% | 3.25 | 0.59 |
| MR-5B All Troubles Cleared within 4 Hours | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| DS0 Parity | January 2011 | 1 | 1 | 00:00 | 0 | 24 | 39 | 14:46 | -0.78 | (1.47) |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 00:00 | 0 | 47 | 71 | 15:53 | -0.71 | (1.43) |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| DS1 Parity | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 00:00 | 0 | 89 | 111 | 19:14 | -0.49 | (1.30) |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 1 | 1 | 00:00 | 0 | 58 | 80 | 17:24 | -0.61 | (1.37) |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| E911 Parity | January 2011 | 1 | 1 | 00:00 | 0 | 1 | 1 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 00:00 | 0 | 2 | 2 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 2 | 2 | 00:00 | 0 | 2 | 2 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 2 | 3 | 16:00 | 0.4714 | 2 | 2 | 00:00 | 0.00 | (1.15) |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | February 2011 | 8 | 11 | 17:27 | 0.4454 | 36 | 52 | 16:36 | -0.23 | (1.14) |
| Enhanced Extended Loops - DS1 Capable | January 2011 | 11 | 13 | 20:18 | 0.3608 | 56 | 73 | 18:24 | -0.62 | (1.38) |
| Parity | December 2010 | 8 | 11 | 17:27 | 0.4454 | 54 | 78 | 16:36 | -0.24 | (1.14) |
| | November 2010 | 16 | 21 | 18:17 | 0.4259 | 89 | 111 | 19:14 | 0.42 | (0.90) |
| | October 2010 | 16 | 21 | 18:17 | 0.4259 | 51 | 58 | 21:06 | 1.42 | (0.43) |
| | September 2010 | 15 | 25 | 14:24 | 0.4899 | 53 | 68 | 18:42 | 1.85 | (0.12) |
| | August 2010 | 9 | 10 | 21:36 | 0.3 | 46 | 61 | 18:05 | -0.99 | (1.60) |
| | July 2010 | 7 | 8 | 21:00 | 0.3307 | 36 | 50 | 17:16 | -0.91 | (1.55) |

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|---|----------------|----|----|-------|--------|----|----|-------|-------|--------|
| | June 2010 | 17 | 21 | 19:25 | 0.3927 | 58 | 80 | 17:24 | -0.77 | (1.47) |
| | May 2010 | 8 | 9 | 21:20 | 0.3143 | 51 | 64 | 19:07 | -0.64 | (1.39) |
| | April 2010 | 9 | 10 | 21:36 | 0.3 | 46 | 56 | 19:42 | -0.60 | (1.36) |
| | March 2010 | 12 | 16 | 18:00 | 0.433 | 50 | 61 | 19:40 | 0.65 | (0.81) |
| MR-5B All Troubles Cleared within 4 Hours | February 2011 | 1 | 1 | 00:00 | 0 | 20 | 22 | 21:49 | -0.31 | (1.19) |
| ISDN Primary Parity | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| LIS Trunk Parity | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 1 | 00:00 | 0 | 1 | 1 | 00:00 | 0.00 | (1.00) |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 00:00 | 0 | 1 | 1 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 1 | 1 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| UDIT Above DS1 Level Parity | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 1 | 00:00 | 0 | 1 | 1 | 00:00 | 0.00 | (1.00) |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-5B All Troubles Cleared within 4 Hours | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| UDIT DS1 Parity | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 00:00 | 0 | 50 | 61 | 19:40 | -0.47 | (1.28) |
| MR-5B All Troubles Cleared within 4 Hours | February 2011 | 8 | 11 | 17:27 | 0.4454 | 36 | 52 | 16:36 | -0.23 | (1.14) |

| | | | | | | | | | | |
|--|---|--------------|------------|-------|-------------|-------------|------|-------|-------|--------|
| Unbundled Loop - DS1 Capable Parity | January 2011 | 10 | 13 | 18:27 | 0.4213 | 56 | 73 | 18:24 | -0.02 | (1.01) |
| | December 2010 | 4 | 10 | 09:36 | 0.4899 | 54 | 78 | 16:36 | 1.89 | (0.11) |
| | November 2010 | 11 | 17 | 15:31 | 0.4779 | 89 | 111 | 19:14 | 1.49 | (0.32) |
| | October 2010 | 12 | 14 | 20:34 | 0.3499 | 51 | 58 | 21:06 | 0.23 | (1.09) |
| | September 2010 | 10 | 12 | 19:59 | 0.3727 | 53 | 68 | 18:42 | -0.42 | (1.25) |
| | August 2010 | 12 | 17 | 16:56 | 0.4556 | 46 | 61 | 18:05 | 0.41 | (0.93) |
| | July 2010 | 13 | 16 | 19:30 | 0.3903 | 36 | 50 | 17:16 | -0.72 | (1.44) |
| | June 2010 | 12 | 15 | 19:12 | 0.4 | 58 | 80 | 17:24 | -0.60 | (1.36) |
| | May 2010 | 12 | 14 | 20:34 | 0.3499 | 51 | 64 | 19:07 | -0.51 | (1.31) |
| | April 2010 | 13 | 15 | 20:48 | 0.3399 | 46 | 56 | 19:42 | -0.41 | (1.25) |
| | March 2010 | 15 | 16 | 22:30 | 0.2421 | 50 | 61 | 19:40 | -1.09 | (1.66) |
| | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | MR-6A Mean Time to Restore Basic Rate ISDN Parity | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 |
| December 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| October 2010 | | 0.20972222 | 1 | 05:02 | 0 | 0.454861111 | 5 | 02:11 | 9.10 | (0.48) |
| September 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| May 2010 | | 0.35486111 | 1 | 08:31 | 0 | 1.020138889 | 3 | 08:10 | 0.05 | (0.97) |
| April 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| February 2011 | | 1.225 | 2 | 14:42 | 0.463888889 | 0 | 680 | 21:22 | -0.48 | (1.29) |
| MR-6A Mean Time to Restore Business Parity | | January 2011 | 6.02361111 | 5 | 04:55 | 0.625694444 | 0 | 896 | 12:24 | -0.63 |
| | December 2010 | 24.6930556 | 6 | 02:46 | 5.682638889 | 0 | 1003 | 12:02 | 4.68 | 0.57 |
| | November 2010 | 3.31319444 | 3 | 02:30 | 0.660416667 | 0 | 856 | 10:19 | -0.49 | (1.30) |
| | October 2010 | 12.2409722 | 8 | 12:43 | 0.5625 | 0 | 819 | 03:59 | 1.15 | (0.33) |
| | September 2010 | 13.0430556 | 10 | 07:18 | 0.84375 | 0 | 887 | 01:29 | 0.78 | (0.43) |
| | August 2010 | 2.10347222 | 4 | 12:37 | 0.275694444 | 0 | 783 | 23:04 | -0.87 | (1.53) |
| | July 2010 | 6.39375 | 6 | 01:34 | 0.964583333 | 0 | 836 | 20:56 | 0.56 | (0.49) |
| | June 2010 | 2.90833333 | 2 | 10:54 | 0.827777778 | 0 | 910 | 17:44 | 1.41 | (0.13) |
| | May 2010 | 4.78611111 | 4 | 04:43 | 1.175 | 0 | 780 | 14:00 | 2.20 | 0.07 |
| | April 2010 | 2.83263889 | 5 | 13:36 | 0.472222222 | 0 | 842 | 17:03 | -0.19 | (1.12) |
| | March 2010 | 0.88472222 | 1 | 21:14 | 0 | 0 | 916 | 13:29 | 0.57 | (0.64) |
| | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | MR-6A Mean Time to Restore Centrex Parity | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 |
| December 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| June 2010 | | 3.35555556 | 1 | 08:32 | 0 | 26.29027778 | 36 | 17:32 | 3.16 | (0.07) |
| May 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| February 2011 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6A Mean Time to Restore Centrex 21 Parity | | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 2.18819444 | 3 | 17:30 | 0.610416667 | 8.891666667 | 9 | 23:43 | -0.44 | (1.27) |

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|--|----------------|------------|---|-------|-------------|-------------|------|-------|-------|--------|
| | August 2010 | 0.49097222 | 1 | 11:47 | 0 | 17.91736111 | 19 | 22:38 | -0.50 | (1.30) |
| | July 2010 | 2.26111111 | 1 | 06:16 | 0 | 17.99930556 | 24 | 18:00 | 2.33 | (0.15) |
| | June 2010 | 2.4375 | 3 | 19:30 | 0.5625 | 8.975 | 16 | 13:28 | 0.98 | (0.31) |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6A Mean Time to Restore Line Sharing Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 2.67708333 | 3 | 21:25 | 0.720138889 | 0 | 8926 | 12:39 | -0.80 | (1.49) |
| | November 2010 | 2.19652778 | 1 | 04:43 | 0 | 0 | 7764 | 12:40 | 0.55 | (0.47) |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0.86944444 | 1 | 20:52 | 0 | 0 | 6292 | 01:27 | -0.23 | (1.14) |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 1.43402778 | 3 | 11:28 | 0.308333333 | 0 | 6050 | 21:09 | -0.93 | (1.57) |
| | June 2010 | 3.12152778 | 3 | 00:58 | 0.122916667 | 0 | 6462 | 19:10 | 0.44 | (0.46) |
| | May 2010 | 1.04652778 | 1 | 01:07 | 0 | 0 | 6284 | 16:16 | 0.26 | (0.28) |
| | April 2010 | 1.35277778 | 1 | 08:28 | 0 | 0 | 5558 | 17:12 | 0.61 | 0.10 |
| | March 2010 | 0.75763889 | 2 | 09:05 | 0.036805556 | 0 | 6139 | 15:44 | -0.39 | (1.24) |
| MR-6A Mean Time to Restore Line Splitting Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 6.15555556 | 2 | 01:52 | 0.054861111 | 0 | 7348 | 15:27 | 1.70 | 0.02 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 5.31944444 | 3 | 18:33 | 0.436111111 | 0 | 7764 | 12:40 | 0.35 | (0.72) |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0.28611111 | 1 | 06:52 | 0 | 0 | 6050 | 21:09 | -0.79 | (1.48) |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 2.15347222 | 5 | 10:20 | 0.374305556 | 0 | 5558 | 17:12 | -0.61 | (1.37) |
| | March 2010 | 1.46944444 | 4 | 08:49 | 0.426388889 | 0 | 6139 | 15:44 | -0.58 | (1.35) |
| MR-6A Mean Time to Restore PBX Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0.9375 | 1 | 22:30 | 0 | 3.446527778 | 9 | 09:11 | 1.31 | (0.72) |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6A Mean Time to Restore Residence Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 2.18819444 | 2 | 02:15 | 0.131944444 | 0 | 6452 | 15:52 | -0.66 | (1.40) |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0.97222222 | 1 | 23:20 | 0 | 0 | 6908 | 12:58 | -0.46 | (1.28) |
| | October 2010 | 3.09791667 | 2 | 13:10 | 0.508333333 | 0 | 5328 | 06:15 | 0.46 | (0.58) |
| | September 2010 | 3.39652778 | 2 | 16:45 | 0.592361111 | 0 | 5405 | 01:27 | 1.11 | (0.25) |
| | August 2010 | 1.25277778 | 1 | 06:04 | 0 | 0 | 4833 | 23:40 | 0.32 | (0.48) |
| | July 2010 | 1.97361111 | 1 | 23:22 | 0 | 0 | 5214 | 21:12 | 1.49 | (0.08) |
| | June 2010 | 0.88888889 | 1 | 21:20 | 0 | 0 | 5552 | 19:24 | 0.08 | (0.78) |
| | May 2010 | 1.31041667 | 3 | 10:29 | 0.446527778 | 0 | 5504 | 16:35 | -0.29 | (1.18) |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |

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|---|--|---------------|-------------|-------|-------------|-------------|-------------|-------|-------|--------|--------|
| MR-6A Mean Time to Restore UNE - P (POTS) Parity | March 2010 | 0.07708333 | 1 | 01:51 | 0 | 0 | 5223 | 16:08 | -0.56 | (1.34) | |
| | February 2011 | 73.7916667 | 78 | 22:42 | 0.789583333 | 0 | 5059 | 23:06 | -0.17 | (1.10) | |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | December 2010 | 36.975 | 32 | 03:44 | 1.033333333 | 0 | 8926 | 12:39 | -1.53 | (1.93) | |
| | November 2010 | 28.1534722 | 21 | 08:11 | 1.279861111 | 0 | 7764 | 12:40 | -0.71 | (1.43) | |
| | October 2010 | 24.2319444 | 20 | 05:05 | 1.188888889 | 0 | 6147 | 05:57 | -0.18 | (1.11) | |
| | September 2010 | 25.0979167 | 26 | 23:10 | 0.557638889 | 0 | 6292 | 01:27 | -0.58 | (1.35) | |
| | August 2010 | 20.0048611 | 17 | 04:15 | 1.122222222 | 0 | 5616 | 23:35 | 0.93 | (0.44) | |
| | July 2010 | 24.0638889 | 28 | 20:38 | 0.996527778 | 0 | 6050 | 21:09 | -0.16 | (1.09) | |
| | June 2010 | 10.8659722 | 13 | 20:04 | 0.961805556 | 0 | 6462 | 19:10 | 0.14 | (0.78) | |
| | May 2010 | 10.6625 | 16 | 16:00 | 0.726388889 | 0 | 6284 | 16:16 | -0.03 | (1.02) | |
| | April 2010 | 5.10625 | 10 | 12:15 | 0.372222222 | 0 | 5558 | 17:12 | -0.62 | (1.38) | |
| | March 2010 | 12.0840278 | 23 | 12:37 | 0.470833333 | 0 | 6139 | 15:44 | -0.62 | (1.38) | |
| | MR-6A Mean Time to Restore UNE P (Centrex 21) Parity | February 2011 | 0.811111111 | 1 | 19:28 | 0 | 6.130555556 | 6 | 00:31 | -0.12 | (1.07) |
| January 2011 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| December 2010 | | 2.38194444 | 3 | 19:03 | 0.511111111 | 27.92430556 | 17 | 15:25 | -1.24 | (1.76) | |
| November 2010 | | 1.12361111 | 1 | 02:58 | 0 | 15.76805556 | 12 | 07:32 | -0.23 | (1.14) | |
| October 2010 | | 2.99652778 | 2 | 11:57 | 0.647916667 | 5.695138889 | 8 | 17:05 | 1.82 | (0.10) | |
| September 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| MR-6A Mean Time to Restore UNE P (Centrex) Parity | | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0.17986111 | 1 | 04:19 | 0 | 52.15625 | 27 | 22:22 | -0.80 | (1.49) | |
| | November 2010 | 1.81805556 | 1 | 19:38 | 0 | 32.74861111 | 26 | 06:14 | 0.48 | (0.54) | |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | September 2010 | 1.70555556 | 2 | 20:28 | 0.163888889 | 22.11388889 | 26 | 20:25 | 0.00 | (0.96) | |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | July 2010 | 0.92013889 | 1 | 22:05 | 0 | 23.00208333 | 30 | 18:24 | 0.18 | (0.91) | |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | May 2010 | 1.91875 | 3 | 15:21 | 0.349305556 | 14.91666667 | 20 | 17:54 | -0.19 | (1.11) | |
| | April 2010 | 0.77569444 | 1 | 18:37 | 0 | 8.96875 | 21 | 10:15 | 0.91 | (0.77) | |
| | March 2010 | 0.18888889 | 1 | 04:32 | 0 | 21.77291667 | 25 | 20:54 | -0.66 | (1.40) | |
| | MR-6B Mean Time to Restore Business Parity | February 2011 | 0.47708333 | 2 | 05:43 | 0.041666667 | 150.7569444 | 164 | 22:04 | -1.01 | (1.62) |
| | | January 2011 | 0.19305556 | 1 | 04:38 | 0 | 239.0506944 | 228 | 01:10 | -0.93 | (1.56) |
| December 2010 | | 2.78611111 | 3 | 22:17 | 0.067361111 | 350.1326389 | 275 | 06:33 | -0.47 | (1.28) | |
| November 2010 | | 2.12569444 | 2 | 01:30 | 1.4125 | 220.1513889 | 223 | 23:42 | 0.12 | (0.73) | |
| October 2010 | | 0.12361111 | 1 | 02:58 | 0 | 167.0986111 | 209 | 19:11 | -0.83 | (1.51) | |
| September 2010 | | 0.28888889 | 1 | 06:56 | 0 | 180.4694444 | 216 | 20:03 | -0.80 | (1.49) | |
| August 2010 | | 0.96458333 | 1 | 23:09 | 0 | 191.4284722 | 220 | 20:53 | 0.12 | (0.79) | |
| July 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| June 2010 | | 1.09930556 | 2 | 13:11 | 0.714583333 | 183.5368056 | 256 | 17:12 | -0.32 | (1.20) | |
| May 2010 | | 1.39444444 | 3 | 11:09 | 0.427777778 | 133.1569444 | 204 | 15:40 | -0.38 | (1.23) | |
| April 2010 | | 0.09583333 | 1 | 02:18 | 0 | 125.1534722 | 208 | 14:26 | -0.71 | (1.43) | |
| March 2010 | | 1.375 | 6 | 05:30 | 0.248611111 | 131.5041667 | 237 | 13:19 | -1.38 | (1.84) | |
| MR-6B Mean Time to Restore Centrex 21 Parity | | February 2011 | 0.94513889 | 1 | 22:41 | 0 | 4.595138889 | 4 | 03:34 | -0.16 | (1.09) |
| | | January 2011 | 0.86041667 | 1 | 20:39 | 0 | 1.472916667 | 3 | 11:47 | 0.56 | (0.74) |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |

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|---|----------------|------------|-------|-------------|-------------|-------------|-------|-------|--------|--------|
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6B Mean Time to Restore PBX Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0.63541667 | 2 | 07:37 | 0.000694444 | 1.05625 | 3 | 08:27 | -0.10 | (1.06) |
| | August 2010 | 0.33819444 | 1 | 08:07 | 0 | 1.505555556 | 4 | 09:02 | -0.12 | (1.07) |
| | July 2010 | 0.82569444 | 1 | 19:49 | 0 | 3.114583333 | 5 | 14:57 | 0.24 | (0.53) |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| MR-6B Mean Time to Restore Residence Parity | February 2011 | 0.13958333 | 1 | 03:21 | 0 | 0 | 1167 | 23:57 | -0.88 | (1.54) |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0.73055556 | 1 | 17:32 | 0 | 0 | 1783 | 19:16 | -0.08 | (1.05) |
| | May 2010 | 0.78888889 | 1 | 18:56 | 0 | 0 | 1652 | 18:06 | 0.02 | (0.88) |
| | April 2010 | 1.14375 | 2 | 13:43 | 0.604166667 | 0 | 1584 | 16:52 | -0.27 | (1.16) |
| | March 2010 | 1.16944444 | 2 | 14:02 | 0.739583333 | 0 | 1592 | 17:00 | -0.21 | (1.13) |
| | February 2011 | 16.5326389 | 16 | 00:48 | 0.885416667 | 0 | 1331 | 23:43 | 0.19 | (0.75) |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| December 2010 | 9.72847222 | 5 | 22:42 | 2.236111111 | 0 | 2291 | 07:38 | 1.14 | (0.22) | |
| November 2010 | 1.02013889 | 4 | 06:07 | 0.424305556 | 0 | 1919 | 06:39 | -1.64 | (2.00) | |
| October 2010 | 3.83680556 | 4 | 23:01 | 0.829861111 | 0 | 1605 | 23:16 | -0.02 | (1.01) | |
| September 2010 | 4.37083333 | 5 | 20:59 | 0.0875 | 0 | 1825 | 00:00 | -0.29 | (1.18) | |
| August 2010 | 2.16180556 | 3 | 17:18 | 0.580555556 | 0 | 1859 | 22:34 | -0.32 | (1.19) | |
| July 2010 | 3.19583333 | 8 | 09:35 | 0.353472222 | 0 | 1687 | 21:13 | -1.41 | (1.85) | |
| June 2010 | 3.6875 | 4 | 22:07 | 1.272916667 | 0 | 2039 | 19:01 | 0.30 | (0.62) | |
| May 2010 | 0.46736111 | 3 | 03:44 | 0.047916667 | 0 | 1856 | 17:50 | -0.59 | (1.36) | |
| April 2010 | 1.11458333 | 2 | 13:22 | 0.441666667 | 0 | 1792 | 16:35 | -0.27 | (1.17) | |
| March 2010 | 2.94513889 | 5 | 14:08 | 0.429166667 | 0 | 1829 | 16:31 | -0.28 | (1.17) | |
| MR-6B Mean Time to Restore UNE P (Centrex) Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0.34097222 | 1 | 08:11 | 0 | 2.929166667 | 3 | 23:26 | -3.18 | (2.93) |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |

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|--|---|---------------|------------|-------|-------|-------------|-------------|-------|-------|--------|
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore Basic Rate ISDN Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0.08680556 | 1 | 02:05 | 0 | 0.013888889 | 1 | 00:20 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | MR-6C Mean Time to Restore Business Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 |
| January 2011 | | 0.09375 | 1 | 02:15 | 0 | 35.5625 | 105 | 08:08 | -0.44 | (1.27) |
| December 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| July 2010 | | 1.11527778 | 1 | 02:46 | 0 | 29.10833333 | 96 | 07:17 | 1.51 | (0.13) |
| June 2010 | | 0.00277778 | 1 | 00:04 | 0 | 26.73611111 | 144 | 04:27 | -0.46 | (1.28) |
| May 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| March 2010 | | 0.45069444 | 1 | 10:49 | 0 | 20.11319444 | 116 | 04:10 | 0.91 | (0.38) |
| MR-6C Mean Time to Restore Centrex Parity | | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0.00208333 | 1 | 00:03 | 0 | 2.065277778 | 7 | 07:05 | -0.64 | (1.39) |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | MR-6C Mean Time to Restore Centrex 21 Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 |
| January 2011 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| October 2010 | | 0.00486111 | 1 | 00:07 | 0 | 1.34375 | 2 | 16:07 | -0.57 | (1.35) |
| September 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore Line Sharing Parity | | February 2011 | 0.09652778 | 1 | 02:19 | 0 | 160.4861111 | 389 | 09:54 | -0.52 |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |

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|--|----------------|------------|---|-------|-------------|-------------|-----|-------|-------|--------|
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0.83194444 | 1 | 19:58 | 0 | 309.8798611 | 489 | 15:13 | 0.27 | (0.70) |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0.89930556 | 2 | 10:47 | 0.575694444 | 208.6083333 | 527 | 09:30 | 0.15 | (0.74) |
| | April 2010 | 0.10347222 | 1 | 02:29 | 0 | 179.0222222 | 487 | 08:49 | -0.51 | (1.31) |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore Line Splitting Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0.04236111 | 1 | 01:01 | 0 | 179.0222222 | 487 | 08:49 | -0.63 | (1.38) |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore PBX Parity | February 2011 | 1.04861111 | 1 | 01:10 | 0 | 0.158333333 | 1 | 03:48 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0.00347222 | 2 | 00:02 | 0.000694444 | 0.35 | 3 | 02:48 | -1.04 | (1.63) |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore Residence Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 1.04027778 | 1 | 00:58 | 0 | 348.38125 | 383 | 21:50 | 0.12 | (0.68) |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0.02777778 | 1 | 00:40 | 0 | 275.2180556 | 405 | 16:19 | -0.86 | (1.52) |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0.01458333 | 1 | 00:21 | 0 | 217.5902778 | 435 | 12:00 | -0.86 | (1.52) |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6C Mean Time to Restore UNE - P (POTS) Parity | February 2011 | 2.07013889 | 9 | 05:31 | 0.342361111 | 160.4861111 | 389 | 09:54 | -0.90 | (1.55) |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 1.06875 | 4 | 06:25 | 0.2375 | 382.5583333 | 512 | 17:56 | -0.79 | (1.48) |
| | November 2010 | 0.09027778 | 2 | 01:05 | 0.061805556 | 388.3465278 | 470 | 19:50 | -1.03 | (1.63) |
| | October 2010 | 1.99930556 | 7 | 06:51 | 0.303472222 | 141.0840278 | 397 | 08:32 | -0.33 | (1.20) |
| | September 2010 | 0.36041667 | 3 | 02:53 | 0.107638889 | 309.8798611 | 489 | 15:13 | -1.21 | (1.74) |
| | August 2010 | 4.85138889 | 7 | 16:38 | 1.29375 | 240.0847222 | 528 | 10:55 | 1.05 | (0.38) |

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|---|--|---------------|---|-------|-------------|-------------|-----|-------|-------|--------|------|
| | July 2010 | 1.38611111 | 5 | 06:39 | 0.378472222 | 246.6986111 | 531 | 11:09 | -0.74 | (1.45) | |
| | June 2010 | 1.02847222 | 7 | 03:32 | 0.340277778 | 332.3777778 | 671 | 11:53 | -1.26 | (1.76) | |
| | May 2010 | 0.78194444 | 7 | 02:41 | 0.290972222 | 208.6083333 | 527 | 09:30 | -1.48 | (1.90) | |
| | April 2010 | 0.15972222 | 6 | 00:38 | 0.036111111 | 179.0222222 | 487 | 08:49 | -1.61 | (1.98) | |
| | March 2010 | 0.09791667 | 4 | 00:35 | 0.027777778 | 138.1326389 | 483 | 06:52 | -1.26 | (1.77) | |
| MR-6C Mean Time to Restore UNE P (Centrex 21) Parity | February 2011 | 0.00277778 | 1 | 00:04 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | November 2010 | 0.05486111 | 1 | 01:19 | 0 | 1.791666667 | 2 | 21:30 | -0.54 | (1.33) | |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | MR-6C Mean Time to Restore UNE P (Centrex) Parity | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| March 2010 | | 0.74722222 | 1 | 17:56 | 0 | 0.647916667 | 3 | 05:11 | 1.53 | (0.73) | |
| MR-6D Mean Time to Restore Dark Fiber - IOF Parity | | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0.00138889 | 1 | 00:02 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | MR-6D Mean Time to Restore DS0 Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| May 2010 | | 0.77222222 | 2 | 09:16 | 0.034027778 | 13.89375 | 55 | 06:04 | 0.31 | (0.45) | |
| April 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |

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|---|---|---------------|------------|-------|-------------|-------------|-------------|-------|-------|--------|--------|
| MR-6D Mean Time to Restore DS1 Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | December 2010 | 0.11041667 | 1 | 02:39 | 0 | 13.25208333 | 62 | 05:08 | -0.41 | (1.25) | |
| | November 2010 | 0.40625 | 2 | 04:52 | 0.063194444 | 8.963194444 | 69 | 03:07 | 1.01 | (0.42) | |
| | October 2010 | 0.55347222 | 2 | 06:39 | 0.346527778 | 5.801388889 | 43 | 03:14 | 1.93 | (0.16) | |
| | September 2010 | 0.08055556 | 1 | 01:56 | 0 | 14.3 | 72 | 04:46 | -0.81 | (1.49) | |
| | August 2010 | 0.04375 | 1 | 01:03 | 0 | 10.53402778 | 51 | 04:57 | -0.39 | (1.24) | |
| | July 2010 | 0.07847222 | 1 | 01:53 | 0 | 5.515277778 | 36 | 03:41 | -0.69 | (1.42) | |
| | June 2010 | 0.26736111 | 2 | 03:13 | 0.041666667 | 5.59375 | 42 | 03:12 | 0.01 | (0.83) | |
| | May 2010 | 0.51180556 | 1 | 12:17 | 0 | 7.222916667 | 55 | 03:09 | 3.41 | 0.32 | |
| | April 2010 | 0.25277778 | 3 | 02:01 | 0.070138889 | 7.538194444 | 45 | 04:01 | -0.63 | (1.38) | |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | MR-6D Mean Time to Restore E911 Parity | February 2011 | 0.21111111 | 2 | 02:32 | 0.000694444 | 0.095833333 | 3 | 00:46 | 7.88 | (0.14) |
| | | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| October 2010 | | 0.09097222 | 1 | 02:11 | 0 | 0.18125 | 5 | 00:52 | 1.17 | (0.73) | |
| September 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| June 2010 | | 0.025 | 1 | 00:36 | 0 | 0.144444444 | 2 | 01:44 | -2.45 | (2.49) | |
| May 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| April 2010 | | 0.08680556 | 2 | 01:02 | 0.018055556 | 0.140277778 | 1 | 03:22 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic | | February 2011 | 0.19930556 | 1 | 04:47 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | August 2010 | 0.075 | 1 | 01:48 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity | February 2011 | 5.7125 | 46 | 02:59 | 0.107638889 | 6.340972222 | 51 | 02:59 | -0.01 | (1.01) |
| | | January 2011 | 6.35833333 | 45 | 03:23 | 0.095833333 | 11.38402778 | 61 | 04:29 | -1.61 | (1.98) |
| December 2010 | | 10.0840278 | 51 | 04:45 | 0.341666667 | 13.25208333 | 62 | 05:08 | -0.33 | (1.20) | |
| November 2010 | | 6.68888889 | 43 | 03:44 | 0.208333333 | 8.963194444 | 69 | 03:07 | 1.31 | (0.47) | |
| October 2010 | | 4.93194444 | 42 | 02:49 | 0.066666667 | 5.801388889 | 43 | 03:14 | -0.79 | (1.48) | |
| September 2010 | | 7.27708333 | 46 | 03:48 | 0.154166667 | 14.3 | 72 | 04:46 | -1.48 | (1.90) | |
| August 2010 | | 4.19861111 | 39 | 02:35 | 0.068055556 | 10.53402778 | 51 | 04:57 | -1.12 | (1.68) | |
| July 2010 | | 3.90277778 | 34 | 02:45 | 0.097222222 | 5.515277778 | 36 | 03:41 | -1.50 | (1.91) | |
| June 2010 | | 5.45 | 48 | 02:43 | 0.079166667 | 5.59375 | 42 | 03:12 | -1.01 | (1.62) | |
| May 2010 | | 4.00486111 | 30 | 03:12 | 0.11875 | 7.222916667 | 55 | 03:09 | 0.09 | (0.89) | |
| April 2010 | | 6.41527778 | 33 | 04:40 | 0.3625 | 7.538194444 | 45 | 04:01 | 0.53 | (0.72) | |
| March 2010 | | 5.22847222 | 40 | 03:08 | 0.105555556 | 6.954861111 | 51 | 03:16 | -0.22 | (1.13) | |
| MR-6D Mean Time to Restore Enhanced Extended Loops - DS3 Capable Diagnostic | | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | December 2010 | 0.09791667 | 1 | 02:21 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |

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|--|----------------|------------|----|-------|-------------|-------------|----|-------|-------|--------|
| | September 2010 | 0.02361111 | 1 | 00:34 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0.04236111 | 1 | 01:01 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore LIS Trunk Parity | February 2011 | 0.00625 | 1 | 00:09 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 0.03611111 | 2 | 00:26 | 0.007638889 | 0.0625 | 1 | 01:30 | 0.00 | 0.00 |
| | December 2010 | 0.05069444 | 1 | 01:13 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0.11666667 | 4 | 00:42 | 0.028472222 | 0.035416667 | 1 | 00:51 | 0.00 | 0.00 |
| | October 2010 | 0.05 | 1 | 01:12 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0.25416667 | 4 | 01:31 | 0.060416667 | 0.711805556 | 1 | 17:05 | 0.00 | 0.00 |
| | July 2010 | 0.00347222 | 1 | 00:05 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0.15555556 | 4 | 00:56 | 0.046527778 | 0.174305556 | 2 | 02:05 | -0.51 | (1.31) |
| | May 2010 | 0.14791667 | 1 | 03:33 | 0 | 0.154166667 | 3 | 01:14 | 3.77 | (0.76) |
| | April 2010 | 0.11111111 | 1 | 02:40 | 0 | 0.543055556 | 3 | 04:21 | -0.23 | (1.14) |
| | March 2010 | 0.44583333 | 3 | 03:34 | 0.220833333 | 0.025694444 | 1 | 00:37 | 0.00 | 0.00 |
| MR-6D Mean Time to Restore UDIT Above DS1 Level Parity | February 2011 | 0.13055556 | 1 | 03:08 | 0 | 0.079166667 | 2 | 00:57 | 1.40 | (0.57) |
| | January 2011 | 0.22430556 | 4 | 01:21 | 0.045833333 | 0.113194444 | 1 | 02:43 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0.08263889 | 1 | 01:59 | 0 | 0.053472222 | 1 | 01:17 | 0.00 | 0.00 |
| | September 2010 | 0.07222222 | 1 | 01:44 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0.05486111 | 1 | 01:19 | 0 | 0.077083333 | 1 | 01:51 | 0.00 | 0.00 |
| | April 2010 | 0.06458333 | 1 | 01:33 | 0 | 0.029166667 | 1 | 00:42 | 0.00 | 0.00 |
| | March 2010 | 0.17013889 | 2 | 02:02 | 0.068055556 | 0.557638889 | 3 | 04:28 | -0.86 | (1.52) |
| MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity | February 2011 | 5.80694444 | 38 | 03:40 | 0.121527778 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 5.76597222 | 44 | 03:09 | 0.084722222 | 0.648611111 | 5 | 03:07 | 0.03 | (1.09) |
| | December 2010 | 8.27222222 | 46 | 04:19 | 0.200694444 | 0.802777778 | 5 | 03:51 | 0.29 | (1.14) |
| | November 2010 | 7.49166667 | 51 | 03:32 | 0.172916667 | 0.566666667 | 8 | 01:42 | 4.17 | 0.12 |
| | October 2010 | 6.52222222 | 43 | 03:38 | 0.163194444 | 0.564583333 | 7 | 01:56 | 8.15 | 0.67 |
| | September 2010 | 5.53958333 | 37 | 03:36 | 0.107638889 | 1.2625 | 12 | 02:32 | 2.32 | (0.23) |
| | August 2010 | 4.96180556 | 38 | 03:08 | 0.117361111 | 0.68125 | 6 | 02:43 | 0.41 | (0.90) |
| | July 2010 | 6.05972222 | 36 | 04:02 | 0.188888889 | 0.452083333 | 3 | 03:37 | 0.18 | (1.21) |
| | June 2010 | 7.30625 | 47 | 03:44 | 0.172222222 | 0.811111111 | 6 | 03:15 | 0.44 | (0.93) |
| | May 2010 | 4.79861111 | 43 | 02:41 | 0.084027778 | 1.681944444 | 10 | 04:02 | -0.90 | (1.54) |
| | April 2010 | 7.15277778 | 59 | 02:55 | 0.104166667 | 0.936805556 | 8 | 02:49 | 0.21 | (0.98) |
| | March 2010 | 5.75625 | 51 | 02:43 | 0.076388889 | 0.334722222 | 3 | 02:41 | 0.03 | (1.08) |
| MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity | February 2011 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | January 2011 | 0.11805556 | 1 | 02:50 | 0 | 11.38402778 | 61 | 04:29 | -0.48 | (1.29) |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | July 2010 | 0.06319444 | 1 | 01:31 | 0 | 5.515277778 | 36 | 03:41 | -0.83 | (1.50) |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 |

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|---|--|---------------|------------|-------|-------------|-------------|-------------|-------|--------|--------|--------|
| | April 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity | February 2011 | 4.89791667 | 28 | 04:12 | 0.142361111 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | January 2011 | 3.311111111 | 19 | 04:11 | 0.106944444 | 0.648611111 | 5 | 03:07 | 0.95 | (0.62) | |
| | December 2010 | 3.427777778 | 23 | 03:35 | 0.165277778 | 0.802777778 | 5 | 03:51 | -0.16 | (1.10) | |
| | November 2010 | 1.28541667 | 11 | 02:48 | 0.104166667 | 0.566666667 | 8 | 01:42 | 2.07 | (0.36) | |
| | October 2010 | 4.15625 | 21 | 04:45 | 0.192361111 | 0.564583333 | 7 | 01:56 | 12.57 | 0.44 | |
| | September 2010 | 2.127083333 | 14 | 03:39 | 0.1375 | 1.2625 | 12 | 02:32 | 2.06 | (0.20) | |
| | August 2010 | 3.945833333 | 25 | 03:47 | 0.141666667 | 0.68125 | 6 | 02:43 | 1.03 | (0.77) | |
| | July 2010 | 4.398611111 | 18 | 05:52 | 0.234027778 | 0.452083333 | 3 | 03:37 | 0.93 | (1.04) | |
| | June 2010 | 1.558333333 | 12 | 03:07 | 0.105555556 | 0.811111111 | 6 | 03:15 | -0.10 | (1.06) | |
| | May 2010 | 1.830555556 | 19 | 02:19 | 0.074305556 | 1.681944444 | 10 | 04:02 | -1.02 | (1.62) | |
| | April 2010 | 1.230555556 | 16 | 01:51 | 0.036805556 | 0.936805556 | 8 | 02:49 | -1.77 | (2.07) | |
| | March 2010 | 1.37916667 | 14 | 02:22 | 0.068055556 | 0.334722222 | 3 | 02:41 | -0.24 | (1.14) | |
| | MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity | February 2011 | 9.58263889 | 68 | 03:23 | 0.103472222 | 6.340972222 | 51 | 02:59 | 1.10 | (0.42) |
| | | January 2011 | 12.8138889 | 79 | 03:54 | 0.167361111 | 11.38402778 | 61 | 04:29 | -1.00 | (1.61) |
| December 2010 | | 13.55833333 | 87 | 03:44 | 0.134722222 | 13.25208333 | 62 | 05:08 | -1.38 | (1.84) | |
| November 2010 | | 10.1618056 | 77 | 03:10 | 0.09375 | 8.963194444 | 69 | 03:07 | 0.12 | (0.99) | |
| October 2010 | | 10.66111111 | 89 | 02:52 | 0.078472222 | 5.801388889 | 43 | 03:14 | -0.80 | (1.49) | |
| September 2010 | | 13.9152778 | 95 | 03:31 | 0.123611111 | 14.3 | 72 | 04:46 | -2.30 | (2.40) | |
| August 2010 | | 7.88541667 | 72 | 02:38 | 0.078472222 | 10.53402778 | 51 | 04:57 | -1.28 | (1.78) | |
| July 2010 | | 8.90347222 | 74 | 02:53 | 0.1 | 5.515277778 | 36 | 03:41 | -1.51 | (1.92) | |
| June 2010 | | 10.4409722 | 73 | 03:26 | 0.151388889 | 5.59375 | 42 | 03:12 | 0.55 | (0.83) | |
| May 2010 | | 9.53541667 | 71 | 03:13 | 0.106944444 | 7.222916667 | 55 | 03:09 | 0.15 | (0.88) | |
| April 2010 | | 7.69027778 | 63 | 02:56 | 0.101388889 | 7.538194444 | 45 | 04:01 | -1.05 | (1.64) | |
| March 2010 | | 13.8048611 | 70 | 04:44 | 0.145833333 | 6.954861111 | 51 | 03:16 | 2.67 | 0.30 | |
| MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity | | February 2011 | 0.22152778 | 1 | 05:19 | 0 | 6.340972222 | 51 | 02:59 | 1.18 | (0.35) |
| | | January 2011 | 0.95763889 | 1 | 22:59 | 0 | 11.38402778 | 61 | 04:29 | 5.35 | 0.25 |
| | December 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | November 2010 | 0.19861111 | 1 | 04:46 | 0 | 8.963194444 | 69 | 03:07 | 0.68 | (0.49) | |
| | October 2010 | 0.11944444 | 2 | 01:26 | 0.015972222 | 5.801388889 | 43 | 03:14 | -1.02 | (1.62) | |
| | September 2010 | 0.26875 | 2 | 03:13 | 0.072222222 | 14.3 | 72 | 04:46 | -0.62 | (1.38) | |
| | August 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | July 2010 | 0.39861111 | 1 | 09:34 | 0 | 5.515277778 | 36 | 03:41 | 2.26 | 0.04 | |
| | June 2010 | 0 | 0 | 00:00 | 0 | 0 | 0 | 00:00 | 0.00 | 0.00 | |
| | May 2010 | 0.41736111 | 3 | 03:20 | 0.077083333 | 7.222916667 | 55 | 03:09 | 0.12 | (0.87) | |
| | April 2010 | 0.12638889 | 1 | 03:02 | 0 | 7.538194444 | 45 | 04:01 | -0.18 | (1.11) | |
| | March 2010 | 0.40833333 | 2 | 04:54 | 0.170833333 | 6.954861111 | 51 | 03:16 | 0.76 | (0.50) | |
| | MR-6D Mean Time to Restore Unbundled Loop Analog Parity | February 2011 | 43.9916667 | 111 | 09:31 | 0.295833333 | 0 | 5383 | 22:18 | -6.54 | (4.97) |
| | | January 2011 | 92.1256944 | 170 | 13:00 | 0.338194444 | 0 | 7736 | 14:16 | -11.30 | (7.87) |
| December 2010 | | 99.525 | 226 | 10:34 | 0.370138889 | 0 | 9348 | 11:50 | -11.37 | (7.91) | |
| November 2010 | | 42.4145833 | 132 | 07:43 | 0.307638889 | 0 | 8170 | 11:49 | -10.98 | (7.67) | |
| October 2010 | | 49.9020833 | 152 | 07:53 | 0.25 | 0 | 6491 | 04:49 | -11.80 | (8.17) | |
| September 2010 | | 45.9541667 | 154 | 07:10 | 0.254166667 | 0 | 6701 | 00:49 | -10.74 | (7.53) | |
| August 2010 | | 54.99375 | 149 | 08:51 | 0.289583333 | 0 | 6072 | 22:36 | -8.14 | (5.95) | |
| July 2010 | | 42.1340278 | 145 | 06:58 | 0.230555556 | 0 | 6507 | 20:26 | -8.98 | (6.46) | |
| June 2010 | | 60.9451389 | 167 | 08:46 | 0.259722222 | 0 | 6947 | 18:36 | -5.61 | (4.41) | |
| May 2010 | | 48.7305556 | 135 | 08:40 | 0.470833333 | 0 | 6725 | 15:47 | -2.45 | (2.49) | |
| April 2010 | | 50.9854167 | 162 | 07:33 | 0.206944444 | 0 | 5973 | 16:35 | -4.62 | (3.81) | |
| March 2010 | | 47.3409722 | 172 | 06:36 | 0.179861111 | 0 | 6559 | 15:08 | -4.71 | (3.86) | |
| MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity | | February 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | | January 2011 | 0.40555556 | 3 | 3:15 | 0.071527778 | 0.648611111 | 5 | 3:07 | 0.08 | (0.93) |
| | December 2010 | 0.73888889 | 5 | 3:33 | 0.092361111 | 0.802777778 | 5 | 3:51 | -0.14 | (1.09) | |

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|---|----------------|------------|----|------|-------------|-------------|----|------|-------|--------|
| | November 2010 | 0.14652778 | 2 | 1:46 | 0.000694444 | 0.566666667 | 8 | 1:42 | 0.06 | (0.94) |
| | October 2010 | 0.15277778 | 1 | 3:40 | 0 | 0.564583333 | 7 | 1:56 | 3.16 | (0.30) |
| | September 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2010 | 0.80555556 | 5 | 3:52 | 0.133333333 | 0.68125 | 6 | 2:43 | 0.83 | (0.31) |
| | July 2010 | 0.34861111 | 2 | 4:11 | 0.101388889 | 0.452083333 | 3 | 3:37 | 0.16 | (0.78) |
| | June 2010 | 0.15694444 | 1 | 3:46 | 0 | 0.811111111 | 6 | 3:15 | 0.19 | (0.90) |
| | May 2010 | 0.17152778 | 1 | 4:07 | 0 | 1.681944444 | 10 | 4:02 | 0.02 | (0.69) |
| | April 2010 | 1.33194444 | 4 | 8:00 | 0.113888889 | 0.936805556 | 8 | 2:49 | 6.71 | 0.67 |
| | March 2010 | 0.56875 | 3 | 4:33 | 0.131944444 | 0.334722222 | 3 | 2:41 | 1.10 | (0.45) |
| MR-6E Mean Time to Restore DS0 Parity | February 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2011 | 0.12847222 | 1 | 3:05 | 0 | 4.953472222 | 29 | 4:06 | -0.38 | (1.23) |
| | December 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2010 | 0.125 | 1 | 3:00 | 0 | 14.2125 | 48 | 7:06 | -0.41 | (1.25) |
| | April 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore DS1 Parity | February 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2010 | 0.08958333 | 1 | 2:09 | 0 | 12.57847222 | 88 | 3:26 | -0.40 | (1.24) |
| | October 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2010 | 0.01319444 | 1 | 0:19 | 0 | 11.49236111 | 68 | 4:03 | -1.18 | (1.72) |
| | May 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore E911 Parity | February 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2011 | 0.02083333 | 1 | 0:30 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2010 | 0.03263889 | 1 | 0:47 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2010 | 0.01180556 | 2 | 0:08 | 0.000694444 | 0.034722222 | 1 | 0:50 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2010 | 0.22291667 | 2 | 2:40 | 0.1125 | 0.022916667 | 1 | 0:33 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity | February 2011 | 1.34583333 | 11 | 2:56 | 0.085416667 | 8.667361111 | 44 | 4:44 | -1.27 | (1.77) |
| | January 2011 | 1.70555556 | 13 | 3:09 | 0.072916667 | 8.64375 | 55 | 3:46 | -0.69 | (1.42) |
| | December 2010 | 2.04305556 | 11 | 4:27 | 0.2125 | 12.15069444 | 62 | 4:42 | -0.16 | (1.10) |
| | November 2010 | 2.91319444 | 21 | 3:20 | 0.090972222 | 12.57847222 | 88 | 3:26 | -0.13 | (1.08) |
| | October 2010 | 2.29722222 | 18 | 3:04 | 0.063194444 | 6.879861111 | 46 | 3:35 | -0.42 | (1.25) |
| | September 2010 | 4.02083333 | 22 | 4:23 | 0.154861111 | 8.01875 | 59 | 3:16 | 1.68 | (0.15) |
| | August 2010 | 0.86666667 | 9 | 2:19 | 0.081944444 | 6.585416667 | 49 | 3:14 | -1.09 | (1.66) |
| | July 2010 | 0.82638889 | 8 | 2:29 | 0.079861111 | 5.99375 | 46 | 3:08 | -0.80 | (1.49) |

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|--|----------------|-------------|----|------|-------------|-------------|----|------|-------|--------|
| | June 2010 | 2.54375 | 21 | 2:54 | 0.067361111 | 11.49236111 | 68 | 4:03 | -1.46 | (1.89) |
| | May 2010 | 0.86180556 | 9 | 2:18 | 0.065972222 | 7.070833333 | 53 | 3:12 | -0.94 | (1.57) |
| | April 2010 | 1.336111111 | 10 | 3:12 | 0.11875 | 5.372916667 | 40 | 3:13 | -0.02 | (1.01) |
| | March 2010 | 2.43194444 | 16 | 3:39 | 0.160416667 | 6.753472222 | 51 | 3:11 | 0.87 | (0.53) |
| MR-6E Mean Time to Restore ISDN Primary Parity | February 2011 | 0.09861111 | 1 | 2:22 | 0 | 1.600694444 | 18 | 2:08 | 0.18 | (0.78) |
| | January 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore LIS Trunk Parity | February 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2010 | 0.11736111 | 1 | 2:49 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2010 | 0.29791667 | 1 | 7:09 | 0 | 0.075694444 | 1 | 1:49 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2010 | 0.11388889 | 1 | 2:44 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2010 | 0.04861111 | 1 | 1:10 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore UDIT Above DS1 Level Parity | February 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2010 | 0.24166667 | 1 | 5:48 | 0 | 0.121527778 | 1 | 2:55 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | March 2010 | 0.13472222 | 1 | 3:14 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| MR-6E Mean Time to Restore UDIT DS1 Parity | February 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | March 2010 | 0.02986111 | 1 | 0:43 | 0 | 6.753472222 | 51 | 3:11 | -1.29 | (1.79) |
| MR-6E Mean Time to Restore Unbundled | February 2011 | 0.1 | 1 | 2:24 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 |

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|--|---|---------------|------------|-------------|-------------|-------------|------|-------|--------|--------|------|
| Loop - 2 Wire Non-Loaded Parity | January 2011 | 0.6125 | 5 | 2:56 | 0.058333333 | 0.13125 | 1 | 3:09 | 0.00 | 0.00 | |
| | December 2010 | 0.27638889 | 2 | 3:19 | 0.08125 | 0.083333333 | 1 | 2:00 | 0.00 | 0.00 | |
| | November 2010 | 1.00694444 | 6 | 4:02 | 0.081944444 | 0.155555556 | 1 | 3:44 | 0.00 | 0.00 | |
| | October 2010 | 0.60625 | 4 | 3:38 | 0.093055556 | 0.084722222 | 1 | 2:02 | 0.00 | 0.00 | |
| | September 2010 | 0.12847222 | 1 | 3:05 | 0 | 0.029166667 | 1 | 0:42 | 0.00 | 0.00 | |
| | August 2010 | 0.4875 | 5 | 2:20 | 0.031944444 | 0.100694444 | 1 | 2:25 | 0.00 | 0.00 | |
| | July 2010 | 0.73819444 | 4 | 4:26 | 0.0875 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| | May 2010 | 0.18958333 | 1 | 4:33 | 0 | 0.326388889 | 3 | 2:37 | 3.86 | (0.45) | |
| | April 2010 | 0.44236111 | 4 | 2:39 | 0.038194444 | 0.16875 | 1 | 4:03 | 0.00 | 0.00 | |
| | March 2010 | 0.59583333 | 4 | 3:34 | 0.125694444 | 0.045833333 | 1 | 1:06 | 0.00 | 0.00 | |
| | MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity | February 2011 | 0.08333333 | 3 | 0:40 | 0.030555556 | 0 | 0 | 0:00 | 0.00 | 0.00 |
| | January 2011 | 0.07569444 | 1 | 1:49 | 0 | 0.13125 | 1 | 3:09 | 0.00 | 0.00 | |
| December 2010 | 0.49444444 | 2 | 5:56 | 0.035416667 | 0.083333333 | 1 | 2:00 | 0.00 | 0.00 | | |
| November 2010 | 0.96527778 | 5 | 4:38 | 0.090277778 | 0.155555556 | 1 | 3:44 | 0.00 | 0.00 | | |
| October 2010 | 0.27361111 | 2 | 3:17 | 0.0375 | 0.084722222 | 1 | 2:02 | 0.00 | 0.00 | | |
| September 2010 | 1.36319444 | 6 | 5:27 | 0.025694444 | 0.029166667 | 1 | 0:42 | 0.00 | 0.00 | | |
| August 2010 | 0.27152778 | 2 | 3:15 | 0.101388889 | 0.100694444 | 1 | 2:25 | 0.00 | 0.00 | | |
| July 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| June 2010 | 0.22361111 | 3 | 1:47 | 0.036111111 | 0.292361111 | 2 | 3:30 | -1.24 | (1.75) | | |
| May 2010 | 0.16458333 | 2 | 1:58 | 0.020138889 | 0.326388889 | 3 | 2:37 | -1.60 | (1.97) | | |
| April 2010 | 0.40694444 | 3 | 3:15 | 0.027777778 | 0.16875 | 1 | 4:03 | 0.00 | 0.00 | | |
| March 2010 | 0.09444444 | 1 | 2:16 | 0 | 0.045833333 | 1 | 1:06 | 0.00 | 0.00 | | |
| MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity | February 2011 | 1.37152778 | 11 | 3:00 | 0.134722222 | 8.667361111 | 44 | 4:44 | -1.23 | (1.75) | |
| January 2011 | 1.88125 | 13 | 3:28 | 0.124305556 | 8.64375 | 55 | 3:46 | -0.33 | (1.20) | | |
| December 2010 | 1.75972222 | 10 | 4:13 | 0.068055556 | 12.15069444 | 62 | 4:42 | -0.31 | (1.19) | | |
| November 2010 | 2.34861111 | 17 | 3:19 | 0.100694444 | 12.57847222 | 88 | 3:26 | -0.14 | (1.08) | | |
| October 2010 | 1.85347222 | 14 | 3:11 | 0.084722222 | 6.879861111 | 46 | 3:35 | -0.30 | (1.18) | | |
| September 2010 | 1.48402778 | 12 | 2:58 | 0.101388889 | 8.01875 | 59 | 3:16 | -0.35 | (1.21) | | |
| August 2010 | 2.2375 | 17 | 3:10 | 0.091666667 | 6.585416667 | 49 | 3:14 | -0.10 | (1.06) | | |
| July 2010 | 1.84861111 | 16 | 2:46 | 0.1 | 5.99375 | 46 | 3:08 | -0.58 | (1.35) | | |
| June 2010 | 1.87361111 | 15 | 3:00 | 0.057638889 | 11.49236111 | 68 | 4:03 | -1.18 | (1.72) | | |
| May 2010 | 1.85069444 | 14 | 3:10 | 0.08125 | 7.070833333 | 53 | 3:12 | -0.04 | (1.02) | | |
| April 2010 | 1.83819444 | 15 | 2:56 | 0.072222222 | 5.372916667 | 40 | 3:13 | -0.45 | (1.27) | | |
| March 2010 | 1.52361111 | 16 | 2:17 | 0.044444444 | 6.753472222 | 51 | 3:11 | -1.65 | (2.00) | | |
| MR-6E Mean Time to Restore Unbundled Loop - XDSLi Parity | February 2011 | 0.15833333 | 1 | 3:48 | 0 | 8.667361111 | 44 | 4:44 | -0.22 | (1.13) | |
| January 2011 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| December 2010 | 0.10416667 | 1 | 2:30 | 0 | 12.15069444 | 62 | 4:42 | -0.47 | (1.29) | | |
| November 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| October 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| September 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| August 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| July 2010 | 0.15416667 | 2 | 1:51 | 0.01875 | 5.99375 | 46 | 3:08 | -0.83 | (1.51) | | |
| June 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| May 2010 | 0.04236111 | 1 | 1:01 | 0 | 7.070833333 | 53 | 3:12 | -0.81 | (1.50) | | |
| April 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| March 2010 | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | | |
| MR-6E Mean Time to Restore Unbundled Loop Analog Parity | February 2011 | 11.3958333 | 27 | 42% | 0.261111111 | 0 | 1396 | 96% | -2.88 | (2.75) | |
| January 2011 | 7.58819444 | 25 | 30% | 0.170138889 | 0 | 2097 | 120% | -3.37 | (3.05) | | |
| December 2010 | 24.8041667 | 39 | 64% | 0.8625 | 0 | 2381 | 129% | -3.32 | (3.02) | | |
| November 2010 | 13.6868056 | 33 | 41% | 0.381944444 | 0 | 1983 | 127% | -3.88 | (3.36) | | |
| October 2010 | 7.50763889 | 20 | 38% | 0.374305556 | 0 | 1658 | 95% | -2.94 | (2.79) | | |
| September 2010 | 6.20486111 | 19 | 33% | 0.252083333 | 0 | 1905 | 99% | -2.97 | (2.80) | | |

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|---|----------------|------------|----|-----|-------------|-------------|------|-----|-------|--------|
| | August 2010 | 3.53194444 | 18 | 20% | 0.086111111 | 0 | 1931 | 93% | -2.63 | (2.60) |
| | July 2010 | 9.10486111 | 26 | 35% | 0.216666667 | 0 | 1761 | 87% | -2.72 | (2.65) |
| | June 2010 | 5.18680556 | 15 | 35% | 0.235416667 | 0 | 2225 | 78% | -1.90 | (2.15) |
| | May 2010 | 3.71736111 | 19 | 20% | 0.218055556 | 0 | 1942 | 73% | -1.37 | (1.83) |
| | April 2010 | 4.82986111 | 18 | 27% | 0.127083333 | 0 | 1864 | 68% | -2.52 | (2.53) |
| | March 2010 | 5.12777778 | 19 | 27% | 0.177777778 | 0 | 1892 | 68% | -2.25 | (2.37) |
| MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity | February 2011 | 0.06666667 | 1 | 7% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0.39097222 | 1 | 39% | 0 | 0.13125 | 1 | 13% | 0.00 | 0.00 |
| | December 2010 | 0.42083333 | 2 | 21% | 0.115972222 | 0.083333333 | 1 | 8% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0.66180556 | 2 | 33% | 0.197916667 | 0.029166667 | 1 | 3% | 0.00 | 0.00 |
| | August 2010 | 0.14513889 | 1 | 15% | 0 | 0.100694444 | 1 | 10% | 0.00 | 0.00 |
| | July 2010 | 0.04027778 | 1 | 4% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0.10763889 | 1 | 11% | 0 | 0.292361111 | 2 | 15% | -0.50 | (1.30) |
| | May 2010 | 0.30208333 | 3 | 10% | 0.090277778 | 0.326388889 | 3 | 11% | -0.55 | (1.33) |
| | April 2010 | 0.14583333 | 2 | 7% | 0.078472222 | 0.16875 | 1 | 17% | 0.00 | 0.00 |
| | March 2010 | 0.20069444 | 2 | 10% | 0.025 | 0.045833333 | 1 | 5% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 1 | 0% | 0 | 0 | 6 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 1 | 0% | 0 | 2 | 3 | 67% | -1.22 | (1.74) |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate Business Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 1 | 5 | 20% | 0.4 | 100 | 1032 | 10% | 0.78 | (0.85) |
| | December 2010 | 0 | 6 | 0% | 0 | 106 | 1083 | 10% | -0.80 | (1.49) |
| | November 2010 | 0 | 3 | 0% | 0 | 101 | 963 | 10% | -0.59 | (1.36) |
| | October 2010 | 2 | 8 | 25% | 0.433 | 75 | 878 | 9% | 1.66 | (0.37) |
| | September 2010 | 2 | 11 | 18% | 0.3857 | 70 | 957 | 7% | 1.38 | (0.48) |
| | August 2010 | 1 | 5 | 20% | 0.4 | 87 | 857 | 10% | 0.73 | (0.87) |
| | July 2010 | 2 | 6 | 33% | 0.4714 | 67 | 911 | 7% | 2.43 | (0.10) |
| | June 2010 | 0 | 3 | 0% | 0 | 85 | 1005 | 8% | -0.53 | (1.32) |
| | May 2010 | 0 | 4 | 0% | 0 | 74 | 877 | 8% | -0.61 | (1.37) |
| | April 2010 | 0 | 6 | 0% | 0 | 68 | 944 | 7% | -0.68 | (1.41) |
| | March 2010 | 0 | 1 | 0% | 0 | 78 | 1020 | 8% | -0.29 | (1.17) |
| MR-7A Repair Repeat Report Rate Centrex Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 1 | 0% | 0 | 2 | 42 | 5% | -0.22 | (1.13) |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|---|---------------|---|------|-------|-----|------|-----|-------|--------|
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate Centrex 21 Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 3 | 0% | 0 | 1 | 10 | 10% | -0.51 | (1.31) |
| | August 2010 | 0 | 1 | 0% | 0 | 4 | 20 | 20% | -0.49 | (1.30) |
| | July 2010 | 0 | 1 | 0% | 0 | 2 | 24 | 8% | -0.30 | (1.18) |
| | June 2010 | 0 | 3 | 0% | 0 | 3 | 17 | 18% | -0.74 | (1.45) |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-7A Repair Repeat Report Rate Line Sharing Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 3 | 0% | 0 | 981 | 9271 | 11% | -0.60 | (1.36) |
| November 2010 | | 0 | 1 | 0% | 0 | 855 | 8092 | 11% | -0.34 | (1.21) |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 1 | 1 | 100% | 0 | 590 | 6598 | 9% | 3.19 | (0.18) |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 4 | 0% | 0 | 604 | 6325 | 10% | -0.65 | (1.39) |
| June 2010 | | 1 | 4 | 25% | 0.433 | 641 | 6753 | 9% | 1.06 | (0.73) |
| May 2010 | | 1 | 1 | 100% | 0 | 606 | 6587 | 9% | 3.14 | (0.19) |
| April 2010 | | 0 | 1 | 0% | 0 | 479 | 5897 | 8% | -0.30 | (1.18) |
| March 2010 | | 0 | 2 | 0% | 0 | 518 | 6477 | 8% | -0.42 | (1.25) |
| MR-7A Repair Repeat Report Rate Line Splitting Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 2 | 0% | 0 | 766 | 7778 | 10% | -0.47 | (1.28) |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 5 | 20% | 0.4 | 855 | 8092 | 11% | 0.69 | (0.89) |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 1 | 0% | 0 | 604 | 6325 | 10% | -0.32 | (1.20) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 1 | 5 | 20% | 0.4 | 479 | 5897 | 8% | 0.97 | (0.76) |
| | March 2010 | 1 | 4 | 25% | 0.433 | 518 | 6477 | 8% | 1.25 | (0.65) |
| | MR-7A Repair Repeat Report Rate PBX Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 1 | 2 | 50% | 0.5 | 0 | 9 | 0% | 0.00 | (0.45) |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate Residence Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 2 | 0% | 0 | 666 | 6746 | 10% | -0.47 | (1.28) |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 1 | 0% | 0 | 754 | 7129 | 11% | -0.34 | (1.21) |

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|---|----------------|---|----|-----|--------|-----|------|-----|-------|--------|
| | October 2010 | 0 | 2 | 0% | 0 | 532 | 5557 | 10% | -0.46 | (1.28) |
| | September 2010 | 0 | 2 | 0% | 0 | 520 | 5641 | 9% | -0.45 | (1.27) |
| | August 2010 | 0 | 1 | 0% | 0 | 437 | 5026 | 9% | -0.31 | (1.19) |
| | July 2010 | 0 | 1 | 0% | 0 | 537 | 5414 | 10% | -0.33 | (1.20) |
| | June 2010 | 1 | 2 | 50% | 0.5 | 556 | 5748 | 10% | 1.93 | (0.45) |
| | May 2010 | 0 | 4 | 0% | 0 | 532 | 5710 | 9% | -0.64 | (1.39) |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 1 | 0% | 0 | 440 | 5457 | 8% | -0.30 | (1.18) |
| MR-7A Repair Repeat Report Rate UNE - P (POTS) Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 2 | 25 | 8% | 0.2713 | 855 | 8092 | 11% | -0.42 | (1.25) |
| | October 2010 | 1 | 23 | 4% | 0.2039 | 607 | 6435 | 9% | -0.83 | (1.51) |
| | September 2010 | 3 | 29 | 10% | 0.3045 | 590 | 6598 | 9% | 0.26 | (0.98) |
| | August 2010 | 2 | 18 | 11% | 0.3143 | 524 | 5883 | 9% | 0.33 | (0.98) |
| | July 2010 | 3 | 30 | 10% | 0.3 | 604 | 6325 | 10% | 0.08 | (1.09) |
| | June 2010 | 2 | 17 | 12% | 0.3222 | 641 | 6753 | 9% | 0.32 | (0.98) |
| | May 2010 | 1 | 18 | 6% | 0.2291 | 606 | 6587 | 9% | -0.53 | (1.32) |
| | April 2010 | 1 | 14 | 7% | 0.2575 | 479 | 5897 | 8% | -0.13 | (1.08) |
| | March 2010 | 3 | 23 | 13% | 0.3368 | 518 | 6477 | 8% | 0.89 | (0.64) |
| MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 1 | 0% | 0 | 1 | 16 | 6% | -0.25 | (1.15) |
| | October 2010 | 1 | 2 | 50% | 0.5 | 4 | 13 | 31% | 0.55 | (1.11) |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 1 | 0% | 0 | 1 | 33 | 3% | -0.17 | (1.11) |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 2 | 0% | 0 | 4 | 30 | 13% | -0.54 | (1.33) |
| | August 2010 | 0 | 1 | 0% | 0 | 3 | 32 | 9% | -0.32 | (1.19) |
| | July 2010 | 0 | 1 | 0% | 0 | 2 | 34 | 6% | -0.25 | (1.15) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 3 | 0% | 0 | 2 | 27 | 7% | -0.46 | (1.28) |
| | April 2010 | 0 | 1 | 0% | 0 | 1 | 24 | 4% | -0.20 | (1.12) |
| | March 2010 | 0 | 1 | 0% | 0 | 4 | 34 | 12% | -0.36 | (1.22) |
| MR-7B Repair Repeat Report Rate Business Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 1 | 0% | 0 | 26 | 255 | 10% | -0.34 | (1.20) |
| | December 2010 | 0 | 3 | 0% | 0 | 19 | 290 | 7% | -0.46 | (1.28) |
| | November 2010 | 0 | 2 | 0% | 0 | 21 | 238 | 9% | -0.44 | (1.27) |
| | October 2010 | 0 | 1 | 0% | 0 | 20 | 232 | 9% | -0.31 | (1.19) |
| | September 2010 | 0 | 1 | 0% | 0 | 23 | 230 | 10% | -0.33 | (1.20) |
| | August 2010 | 0 | 1 | 0% | 0 | 20 | 233 | 9% | -0.31 | (1.19) |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 2 | 0% | 0 | 23 | 272 | 8% | -0.43 | (1.26) |

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|--|---|---------------|---|-----|--------|-----|------|-----|-------|--------|------|
| | May 2010 | 0 | 3 | 0% | 0 | 13 | 221 | 6% | -0.43 | (1.26) | |
| | April 2010 | 0 | 1 | 0% | 0 | 16 | 231 | 7% | -0.27 | (1.17) | |
| | March 2010 | 0 | 6 | 0% | 0 | 27 | 256 | 11% | -0.83 | (1.51) | |
| MR-7B Repair Repeat Report Rate Centrex 21 Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 0 | 1 | 0% | 0 | 1 | 4 | 25% | -0.52 | (1.31) | |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-7B Repair Repeat Report Rate PBX Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 2 | 0% | 0 | 0 | 3 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 1 | 0% | 0 | 0 | 4 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 1 | 0% | 0 | 1 | 5 | 20% | -0.46 | (1.28) | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-7B Repair Repeat Report Rate Residence Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 1 | 0% | 0 | 197 | 1835 | 11% | -0.35 | (1.21) | |
| | May 2010 | 0 | 1 | 0% | 0 | 183 | 1691 | 11% | -0.35 | (1.21) | |
| | April 2010 | 0 | 2 | 0% | 0 | 180 | 1633 | 11% | -0.50 | (1.30) | |
| | March 2010 | 0 | 2 | 0% | 0 | 141 | 1637 | 9% | -0.43 | (1.26) | |
| | MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 4 | 0% | 0 | 212 | 1992 | 11% | -0.69 | (1.42) | |
| October 2010 | | 1 | 4 | 25% | 0.433 | 172 | 1676 | 10% | 0.97 | (0.77) | |
| September 2010 | | 1 | 5 | 20% | 0.4 | 203 | 1886 | 11% | 0.67 | (0.90) | |
| August 2010 | | 0 | 3 | 0% | 0 | 183 | 1910 | 10% | -0.56 | (1.34) | |
| July 2010 | | 1 | 9 | 11% | 0.3143 | 190 | 1744 | 11% | 0.02 | (1.23) | |
| June 2010 | | 0 | 5 | 0% | 0 | 220 | 2107 | 10% | -0.76 | (1.46) | |
| May 2010 | | 0 | 3 | 0% | 0 | 196 | 1912 | 10% | -0.58 | (1.36) | |
| April 2010 | | 0 | 4 | 0% | 0 | 196 | 1864 | 11% | -0.68 | (1.42) | |
| March 2010 | | 0 | 5 | 0% | 0 | 168 | 1893 | 9% | -0.70 | (1.42) | |
| MR-7B Repair Repeat Report Rate UNE P (Centrex) Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|---|---------------|----|------|----|----|-----|------|-------|--------|
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 1 | 0% | 0 | 0 | 4 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate Basic Rate ISDN Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 1 | 0% | 0 | 1 | 8 | 13% | -0.36 | (1.22) |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-7C Repair Repeat Report Rate Business Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 2 | 0% | 0 | 15 | 164 | 9% | -0.45 | (1.27) |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 1 | 1 | 100% | 0 | 19 | 152 | 13% | 2.64 | (0.32) |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 1 | 0% | 0 | 13 | 153 | 9% | -0.30 | (1.18) |
| June 2010 | | 0 | 1 | 0% | 0 | 23 | 208 | 11% | -0.35 | (1.21) |
| May 2010 | | 1 | 1 | 100% | 0 | 9 | 122 | 7% | 3.53 | (0.15) |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 3 | 0% | 0 | 20 | 201 | 10% | -0.57 | (1.35) |
| MR-7C Repair Repeat Report Rate Centrex Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 1 | 0% | 0 | 2 | 7 | 29% | -0.59 | (1.36) |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-7C Repair Repeat Report Rate Centrex 21 Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 1 | 0% | 0 | 1 | 4 | 25% | -0.52 | (1.31) |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |

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|---|----------------|---|---|------|-----|-----|-----|-----|-------|--------|
| | July 2010 | 0 | 1 | 0% | 0 | 1 | 3 | 33% | -0.61 | (1.37) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate Line Sharing Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 100% | 0 | 136 | 911 | 15% | 2.39 | (0.37) |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 2 | 50% | 0.5 | 155 | 976 | 16% | 1.32 | (0.67) |
| | April 2010 | 0 | 1 | 0% | 0 | 114 | 977 | 12% | -0.36 | (1.22) |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate Line Splitting Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 1 | 0% | 0 | 114 | 977 | 12% | -0.36 | (1.22) |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate PBX Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 2 | 50% | 0.5 | 0 | 5 | 0% | 0.00 | (0.66) |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate Residence Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 1 | 0% | 0 | 117 | 785 | 15% | -0.42 | (1.25) |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 1 | 0% | 0 | 117 | 759 | 15% | -0.43 | (1.26) |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 1 | 0% | 0 | 140 | 825 | 17% | -0.45 | (1.27) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|---|---------------|---|-----|--------|-----|------|-----|-------|--------|
| MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 4 | 0% | 0 | 129 | 938 | 14% | -0.80 | (1.48) |
| | October 2010 | 3 | 9 | 33% | 0.4714 | 117 | 935 | 13% | 1.88 | (0.20) |
| | September 2010 | 1 | 4 | 25% | 0.433 | 136 | 911 | 15% | 0.56 | (0.97) |
| | August 2010 | 0 | 8 | 0% | 0 | 127 | 955 | 13% | -1.10 | (1.67) |
| | July 2010 | 2 | 7 | 29% | 0.4518 | 153 | 978 | 16% | 0.94 | (0.69) |
| | June 2010 | 1 | 8 | 13% | 0.3307 | 174 | 1148 | 15% | -0.21 | (1.13) |
| | May 2010 | 0 | 7 | 0% | 0 | 155 | 976 | 16% | -1.15 | (1.70) |
| | April 2010 | 1 | 9 | 11% | 0.3143 | 114 | 977 | 12% | -0.05 | (1.03) |
| | March 2010 | 1 | 5 | 20% | 0.4 | 136 | 1039 | 13% | 0.46 | (1.01) |
| | MR-7C Repair Repeat Report Rate UNE P (Centrex 21) Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 1 | 0% | 0 | 0 | 3 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7C Repair Repeat Report Rate UNE P (Centrex) Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 1 | 0% | 0 | 0 | 3 | 0% | 0.00 | 0.00 |
| | MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate DS0 Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|--|---------------|-----|--------|--------|----|----|------|--------|--------|
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 2 | 0% | 0 | 7 | 76 | 9% | -0.44 | (1.27) |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate DS1 Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 1 | 0% | 0 | 13 | 71 | 18% | -0.47 | (1.29) |
| | November 2010 | 1 | 2 | 50% | 0.5 | 12 | 83 | 14% | 1.41 | (0.65) |
| | October 2010 | 1 | 2 | 50% | 0.5 | 9 | 56 | 16% | 1.28 | (0.71) |
| | September 2010 | 0 | 1 | 0% | 0 | 15 | 88 | 17% | -0.45 | (1.27) |
| | August 2010 | 0 | 1 | 0% | 0 | 10 | 69 | 14% | -0.41 | (1.25) |
| | July 2010 | 0 | 1 | 0% | 0 | 7 | 47 | 15% | -0.41 | (1.25) |
| | June 2010 | 0 | 2 | 0% | 0 | 2 | 50 | 4% | -0.28 | (1.17) |
| | May 2010 | 0 | 1 | 0% | 0 | 5 | 65 | 8% | -0.29 | (1.17) |
| | April 2010 | 1 | 2 | 50% | 0.5 | 6 | 61 | 10% | 1.88 | (0.51) |
| | March 2010 | 0 | 1 | 0% | 0 | 4 | 60 | 7% | -0.27 | (1.16) |
| | MR-7D Repair Repeat Report Rate E911 Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 1 | 0% | 0 | 1 | 7 | 14% | -0.38 | (1.23) |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 0 | 1 | 0% | 0 | 1 | 4 | 25% | -0.52 | (1.31) |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 2 | 0% | 0 | 0 | 2 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 14 | 47 | 30% | 0.4573 | 10 | 72 | 14% | 2.45 | 0.13 |
| December 2010 | | 8 | 52 | 15% | 0.3608 | 13 | 71 | 18% | -0.41 | (1.25) |
| November 2010 | | 3 | 44 | 7% | 0.2521 | 12 | 83 | 14% | -1.16 | (1.71) |
| October 2010 | | 9 | 44 | 20% | 0.4034 | 9 | 56 | 16% | 0.59 | (0.81) |
| September 2010 | | 7 | 48 | 15% | 0.3529 | 15 | 88 | 17% | -0.36 | (1.22) |
| August 2010 | | 4 | 42 | 10% | 0.2935 | 10 | 69 | 14% | -0.72 | (1.44) |
| July 2010 | | 4 | 34 | 12% | 0.3222 | 7 | 47 | 15% | -0.39 | (1.24) |
| June 2010 | 4 | 48 | 8% | 0.2764 | 2 | 50 | 4% | 1.09 | (0.71) | |
| May 2010 | 8 | 32 | 25% | 0.433 | 5 | 65 | 8% | 3.01 | 0.21 | |

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|--|----------------|---|----|------|--------|----|----|-----|-------|--------|
| | April 2010 | 6 | 34 | 18% | 0.3812 | 6 | 61 | 10% | 1.23 | (0.52) |
| | March 2010 | 5 | 39 | 13% | 0.3343 | 4 | 60 | 7% | 1.20 | (0.58) |
| MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS3 Capable Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate LIS Trunk Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 1 | 2 | 50% | 0.5 | 0 | 1 | 0% | 0.00 | (1.26) |
| | December 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 4 | 25% | 0.433 | 0 | 1 | 0% | 0.00 | (1.51) |
| | October 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 4 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 4 | 0% | 0 | 0 | 2 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 1 | 0% | 0 | 0 | 3 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 1 | 0% | 0 | 0 | 3 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 3 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 4 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 1 | 0% | 0 | 0 | 2 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 1 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 1 | 0% | 0 | 0 | 2 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 1 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | March 2010 | 2 | 2 | 100% | 0 | 0 | 5 | 0% | 0.00 | 0.01 |
| MR-7D Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 2 | 44 | 5% | 0.2083 | 1 | 9 | 11% | -0.57 | (1.35) |
| | December 2010 | 0 | 46 | 0% | 0 | 0 | 5 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 51 | 2% | 0.1386 | 0 | 9 | 0% | 0.00 | (1.63) |
| | October 2010 | 4 | 43 | 9% | 0.2905 | 0 | 10 | 0% | 0.00 | (0.88) |
| | September 2010 | 0 | 37 | 0% | 0 | 1 | 14 | 7% | -0.88 | (1.54) |
| | August 2010 | 3 | 38 | 8% | 0.2697 | 1 | 13 | 8% | 0.02 | (1.38) |
| | July 2010 | 1 | 36 | 3% | 0.1643 | 0 | 9 | 0% | 0.00 | (1.51) |
| | June 2010 | 4 | 46 | 9% | 0.2818 | 0 | 6 | 0% | 0.00 | (1.16) |
| | May 2010 | 2 | 42 | 5% | 0.213 | 2 | 10 | 20% | -1.08 | (1.66) |
| | April 2010 | 2 | 60 | 3% | 0.1795 | 0 | 11 | 0% | 0.00 | (1.34) |
| | March 2010 | 3 | 51 | 6% | 0.2353 | 0 | 4 | 0% | 0.00 | (1.50) |
| MR-7D Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 1 | 0% | 0 | 10 | 72 | 14% | -0.40 | (1.24) |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|----------------|-----|-----|--------|--------|------|-------|-------|--------|--------|
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 1 | 0% | 0 | 7 | 47 | 15% | -0.41 | (1.25) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 19 | 0% | 0 | 1 | 9 | 11% | -0.87 | (1.53) |
| | December 2010 | 1 | 23 | 4% | 0.2039 | 0 | 5 | 0% | 0.00 | (1.56) |
| | November 2010 | 0 | 11 | 0% | 0 | 0 | 9 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 26 | 4% | 0.1923 | 0 | 10 | 0% | 0.00 | (1.36) |
| | September 2010 | 1 | 18 | 6% | 0.2291 | 1 | 14 | 7% | -0.17 | (1.11) |
| | August 2010 | 1 | 26 | 4% | 0.1923 | 1 | 13 | 8% | -0.42 | (1.26) |
| | July 2010 | 1 | 18 | 6% | 0.2291 | 0 | 9 | 0% | 0.00 | (1.26) |
| | June 2010 | 0 | 12 | 0% | 0 | 0 | 6 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 19 | 0% | 0 | 2 | 10 | 20% | -1.28 | (1.78) |
| | April 2010 | 0 | 16 | 0% | 0 | 0 | 11 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 14 | 0% | 0 | 0 | 4 | 0% | 0.00 | 0.00 |
| MR-7D Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 6 | 79 | 8% | 0.2649 | 10 | 72 | 14% | -1.12 | (1.68) |
| | December 2010 | 15 | 87 | 17% | 0.3777 | 13 | 71 | 18% | -0.17 | (1.11) |
| | November 2010 | 6 | 75 | 8% | 0.2713 | 12 | 83 | 14% | -1.15 | (1.70) |
| | October 2010 | 8 | 88 | 9% | 0.2875 | 9 | 56 | 16% | -1.11 | (1.68) |
| | September 2010 | 17 | 93 | 18% | 0.3865 | 15 | 88 | 17% | 0.22 | (0.99) |
| | August 2010 | 9 | 72 | 13% | 0.3307 | 10 | 69 | 14% | -0.34 | (1.20) |
| | July 2010 | 11 | 74 | 15% | 0.3557 | 7 | 47 | 15% | 0.00 | (1.00) |
| | June 2010 | 5 | 73 | 7% | 0.2526 | 2 | 50 | 4% | 0.79 | (0.85) |
| | May 2010 | 7 | 72 | 10% | 0.2963 | 5 | 65 | 8% | 0.45 | (0.93) |
| | April 2010 | 8 | 63 | 13% | 0.333 | 6 | 61 | 10% | 0.54 | (0.87) |
| | March 2010 | 8 | 70 | 11% | 0.3182 | 4 | 60 | 7% | 1.09 | (0.62) |
| MR-7D Repair Repeat Report Rate Unbundled Loop - XDSLi Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 1 | 0% | 0 | 10 | 72 | 14% | -0.40 | (1.24) |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 1 | 0% | 0 | 12 | 83 | 14% | -0.41 | (1.25) |
| | October 2010 | 0 | 2 | 0% | 0 | 9 | 56 | 16% | -0.61 | (1.37) |
| | September 2010 | 0 | 2 | 0% | 0 | 15 | 88 | 17% | -0.63 | (1.39) |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 1 | 0% | 0 | 7 | 47 | 15% | -0.41 | (1.25) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 3 | 33% | 0.4714 | 5 | 65 | 8% | 1.63 | (0.58) |
| | April 2010 | 0 | 1 | 0% | 0 | 6 | 61 | 10% | -0.33 | (1.20) |
| | March 2010 | 1 | 2 | 50% | 0.5 | 4 | 60 | 7% | 2.42 | (0.39) |
| MR-7D Repair Repeat Report Rate Unbundled Loop Analog Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 5 | 170 | 3% | 0.169 | 860 | 8523 | 10% | -3.06 | (2.86) |
| | December 2010 | 20 | 227 | 9% | 0.2834 | 1084 | 10086 | 11% | -0.93 | (1.57) |
| | November 2010 | 8 | 132 | 6% | 0.2386 | 959 | 8882 | 11% | -1.74 | (2.06) |
| | October 2010 | 5 | 151 | 3% | 0.1789 | 699 | 7210 | 10% | -2.62 | (2.60) |
| | September 2010 | 11 | 154 | 7% | 0.2575 | 708 | 7374 | 10% | -1.02 | (1.62) |
| | August 2010 | 8 | 149 | 5% | 0.2254 | 633 | 6696 | 9% | -1.69 | (2.02) |
| July 2010 | 7 | 145 | 5% | 0.2143 | 732 | 7159 | 10% | -2.12 | (2.29) | |

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|--------------------------------------|----------------|----|-----|-----|--------|-----|------|-----|-------|--------|
| | June 2010 | 7 | 168 | 4% | 0.1998 | 785 | 7638 | 10% | -2.58 | (2.57) |
| | May 2010 | 5 | 137 | 4% | 0.1875 | 734 | 7404 | 10% | -2.43 | (2.48) |
| | April 2010 | 12 | 162 | 7% | 0.2619 | 575 | 6725 | 9% | -0.51 | (1.31) |
| | March 2010 | 9 | 172 | 5% | 0.2227 | 636 | 7356 | 9% | -1.57 | (1.96) |
| MR-7D Repair Repeat Report Rate | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop ISDN Capable Parity | January 2011 | 0 | 3 | 0% | 0 | 1 | 9 | 11% | -0.53 | (1.32) |
| | December 2010 | 0 | 5 | 0% | 0 | 0 | 5 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 2 | 0% | 0 | 0 | 9 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 1 | 0% | 0 | 0 | 10 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 5 | 0% | 0 | 1 | 13 | 8% | -0.55 | (1.33) |
| | July 2010 | 1 | 2 | 50% | 0.5 | 0 | 9 | 0% | 0.00 | (0.45) |
| | June 2010 | 0 | 1 | 0% | 0 | 0 | 6 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 1 | 0% | 0 | 2 | 10 | 20% | -0.48 | (1.29) |
| | April 2010 | 0 | 4 | 0% | 0 | 0 | 11 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 3 | 0% | 0 | 0 | 4 | 0% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate DS0 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Parity | January 2011 | 0 | 1 | 0% | 0 | 7 | 39 | 18% | -0.46 | (1.28) |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 1 | 0% | 0 | 11 | 71 | 15% | -0.43 | (1.26) |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate DS1 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Parity | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 1 | 0% | 0 | 14 | 111 | 13% | -0.38 | (1.23) |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 1 | 0% | 0 | 10 | 80 | 13% | -0.38 | (1.23) |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 1 | 2 | 50% | 0.5 | 6 | 56 | 11% | 1.77 | (0.55) |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate E911 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Parity | January 2011 | 0 | 1 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 1 | 0% | 0 | 0 | 2 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 2 | 0% | 0 | 0 | 2 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 3 | 0% | 0 | 0 | 2 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|--|---------------|----|-----|--------|----|-----|-----|-------|--------|------|
| Enhanced Extended Loops - DS1 Capable Parity | January 2011 | 1 | 13 | 8% | 0.2665 | 8 | 73 | 11% | -0.35 | (1.21) | |
| | December 2010 | 2 | 11 | 18% | 0.3857 | 4 | 78 | 5% | 1.84 | (0.39) | |
| | November 2010 | 3 | 21 | 14% | 0.3499 | 14 | 111 | 13% | 0.21 | (1.05) | |
| | October 2010 | 6 | 21 | 29% | 0.4518 | 9 | 58 | 16% | 1.42 | (0.40) | |
| | September 2010 | 6 | 25 | 24% | 0.4271 | 11 | 68 | 16% | 0.91 | (0.65) | |
| | August 2010 | 2 | 10 | 20% | 0.4 | 2 | 61 | 3% | 2.75 | (0.19) | |
| | July 2010 | 2 | 8 | 25% | 0.433 | 5 | 50 | 10% | 1.31 | (0.58) | |
| | June 2010 | 3 | 21 | 14% | 0.3499 | 10 | 80 | 13% | 0.22 | (1.06) | |
| | May 2010 | 1 | 9 | 11% | 0.3143 | 9 | 64 | 14% | -0.24 | (1.14) | |
| | April 2010 | 0 | 8 | 0% | 0 | 6 | 56 | 11% | -0.92 | (1.56) | |
| | March 2010 | 1 | 16 | 6% | 0.2421 | 9 | 61 | 15% | -0.85 | (1.52) | |
| | MR-7E Repair Repeat Report Rate LIS Trunk Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 1 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 1 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 1 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-7E Repair Repeat Report Rate UDIT DS1 Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 1 | 0% | 0 | 9 | 61 | 15% | -0.41 | (1.25) | |
| MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 5 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 | |
| | December 2010 | 0 | 2 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 6 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 | |
| | October 2010 | 1 | 4 | 25% | 0.433 | 0 | 1 | 0% | 0.00 | (1.51) | |
| | September 2010 | 0 | 1 | 0% | 0 | 1 | 2 | 50% | -0.82 | (1.50) | |

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|--|----------------|---|----|-----|--------|-----|------|------|-------|--------|
| | August 2010 | 0 | 5 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 4 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 1 | 0% | 0 | 1 | 3 | 33% | -0.61 | (1.37) |
| | April 2010 | 0 | 3 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 4 | 0% | 0 | 1 | 1 | 100% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified Parity | January 2011 | 0 | 1 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 2 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 5 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 2 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 7 | 0% | 0 | 1 | 2 | 50% | -1.25 | (1.76) |
| | August 2010 | 0 | 2 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 3 | 0% | 0 | 0 | 3 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 2 | 0% | 0 | 1 | 3 | 33% | -0.77 | (1.47) |
| | April 2010 | 0 | 4 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 1 | 0% | 0 | 1 | 1 | 100% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop - DS1 Capable Parity | January 2011 | 2 | 13 | 15% | 0.3608 | 8 | 73 | 11% | 0.47 | (0.95) |
| | December 2010 | 0 | 10 | 0% | 0 | 4 | 78 | 5% | -0.69 | (1.42) |
| | November 2010 | 2 | 17 | 12% | 0.3222 | 14 | 111 | 13% | -0.10 | (1.06) |
| | October 2010 | 4 | 14 | 29% | 0.4518 | 9 | 58 | 16% | 1.21 | (0.53) |
| | September 2010 | 0 | 12 | 0% | 0 | 11 | 68 | 16% | -1.40 | (1.85) |
| | August 2010 | 6 | 17 | 35% | 0.4779 | 2 | 61 | 3% | 6.56 | 0.88 |
| | July 2010 | 1 | 17 | 6% | 0.2353 | 5 | 50 | 10% | -0.49 | (1.30) |
| | June 2010 | 3 | 15 | 20% | 0.4 | 10 | 80 | 13% | 0.81 | (0.74) |
| | May 2010 | 0 | 14 | 0% | 0 | 9 | 64 | 14% | -1.37 | (1.83) |
| | April 2010 | 2 | 15 | 13% | 0.3399 | 6 | 56 | 11% | 0.29 | (1.06) |
| | March 2010 | 1 | 16 | 6% | 0.2421 | 9 | 61 | 15% | -0.85 | (1.52) |
| MR-7E Repair Repeat Report Rate | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop - XDSLi Parity | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 1 | 0% | 0 | 4 | 78 | 5% | -0.23 | (1.14) |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 2 | 50% | 0.5 | 5 | 50 | 10% | 1.85 | (0.53) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 1 | 0% | 0 | 9 | 64 | 14% | -0.40 | (1.24) |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-7E Repair Repeat Report Rate | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop Analog Parity | January 2011 | 2 | 25 | 8% | 0.2713 | 235 | 2241 | 10% | -0.40 | (1.25) |
| | December 2010 | 3 | 40 | 8% | 0.2634 | 271 | 2544 | 11% | -0.64 | (1.39) |
| | November 2010 | 3 | 33 | 9% | 0.2875 | 237 | 2140 | 11% | -0.36 | (1.22) |
| | October 2010 | 2 | 20 | 10% | 0.3 | 197 | 1836 | 11% | -0.10 | (1.06) |
| | September 2010 | 0 | 19 | 0% | 0 | 221 | 2021 | 11% | -1.52 | (1.92) |
| | August 2010 | 0 | 18 | 0% | 0 | 201 | 2052 | 10% | -1.39 | (1.85) |
| | July 2010 | 0 | 26 | 0% | 0 | 215 | 1888 | 11% | -1.82 | (2.10) |
| | June 2010 | 0 | 15 | 0% | 0 | 250 | 2370 | 11% | -1.33 | (1.81) |
| | May 2010 | 2 | 19 | 11% | 0.3069 | 223 | 2071 | 11% | -0.03 | (1.02) |
| | April 2010 | 2 | 18 | 11% | 0.3143 | 214 | 2013 | 11% | 0.07 | (1.13) |

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|---|--|---------------|------|------|--------|--------|--------|--------|-------|--------|--------|
| MR-7E Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity | March 2010 | 3 | 19 | 16% | 0.3646 | 186 | 2053 | 9% | 1.02 | (0.58) | |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 0 | 1 | 0% | 0 | 0 | 1 | 0% | 0.00 | 0.00 | |
| | December 2010 | 1 | 2 | 50% | 0.5 | 0 | 1 | 0% | 0.00 | (1.26) | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 2 | 0% | 0 | 1 | 2 | 50% | -1.00 | (1.61) | |
| | August 2010 | 1 | 1 | 100% | 0 | 0 | 1 | 0% | 0.00 | (1.00) | |
| | July 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 1 | 0% | 0 | 0 | 3 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 3 | 0% | 0 | 1 | 3 | 33% | -0.87 | (1.53) | |
| | April 2010 | 2 | 2 | 100% | 0 | 0 | 1 | 0% | 0.00 | (0.74) | |
| | March 2010 | 1 | 2 | 50% | 0.5 | 1 | 1 | 100% | 0.00 | 0.00 | |
| | MR-8 Trouble Rate Basic Rate ISDN Parity | February 2011 | 0 | 111 | 0% | 0 | 6 | 3441 | 0% | -0.43 | (1.26) |
| January 2011 | | 0 | 110 | 0% | 0 | 10 | 3456 | 0% | -0.56 | (1.34) | |
| December 2010 | | 0 | 111 | 0% | 0 | 6 | 3511 | 0% | -0.43 | (1.26) | |
| November 2010 | | 0 | 111 | 0% | 0 | 10 | 3541 | 0% | -0.55 | (1.34) | |
| October 2010 | | 1 | 105 | 1% | 0.0971 | 11 | 3598 | 0% | 1.18 | (0.67) | |
| September 2010 | | 0 | 104 | 0% | 0 | 16 | 3639 | 0% | -0.67 | (1.41) | |
| August 2010 | | 1 | 105 | 1% | 0.0971 | 14 | 3671 | 0% | 0.94 | (0.76) | |
| July 2010 | | 0 | 110 | 0% | 0 | 9 | 3711 | 0% | -0.51 | (1.31) | |
| June 2010 | | 0 | 122 | 0% | 0 | 9 | 3757 | 0% | -0.53 | (1.32) | |
| May 2010 | | 1 | 122 | 1% | 0.0902 | 13 | 3821 | 0% | 0.90 | (0.78) | |
| April 2010 | | 0 | 126 | 0% | 0 | 12 | 3913 | 0% | -0.61 | (1.37) | |
| March 2010 | | 0 | 129 | 0% | 0 | 5 | 3950 | 0% | -0.40 | (1.24) | |
| MR-8 Trouble Rate Business Parity | | February 2011 | 4 | 2078 | 0% | 0.0438 | 1086 | 259877 | 0% | -1.59 | (1.96) |
| | | January 2011 | 8 | 2065 | 0% | 0.0621 | 1451 | 262152 | 1% | -1.01 | (1.62) |
| | December 2010 | 9 | 2056 | 0% | 0.066 | 1524 | 264707 | 1% | -0.82 | (1.50) | |
| | November 2010 | 5 | 2067 | 0% | 0.0491 | 1354 | 267188 | 1% | -1.69 | (2.03) | |
| | October 2010 | 9 | 2079 | 0% | 0.0657 | 1284 | 272707 | 0% | -0.25 | (1.15) | |
| | September 2010 | 13 | 2079 | 1% | 0.0788 | 1339 | 274744 | 0% | 0.90 | (0.45) | |
| | August 2010 | 6 | 2108 | 0% | 0.0533 | 1236 | 277305 | 0% | -1.11 | (1.67) | |
| | July 2010 | 7 | 2118 | 0% | 0.0574 | 1311 | 280915 | 0% | -0.92 | (1.56) | |
| | June 2010 | 6 | 2140 | 0% | 0.0529 | 1485 | 283330 | 1% | -1.56 | (1.95) | |
| | May 2010 | 8 | 2208 | 0% | 0.0601 | 1220 | 285060 | 0% | -0.47 | (1.29) | |
| | April 2010 | 7 | 2195 | 0% | 0.0564 | 1328 | 287527 | 0% | -0.98 | (1.60) | |
| | March 2010 | 10 | 2216 | 0% | 0.067 | 1477 | 289830 | 1% | -0.38 | (1.23) | |
| | MR-8 Trouble Rate Centrex Parity | February 2011 | 0 | 238 | 0% | 0 | 37 | 36520 | 0% | -0.49 | (1.30) |
| | | January 2011 | 0 | 238 | 0% | 0 | 41 | 36687 | 0% | -0.51 | (1.31) |
| December 2010 | | 0 | 238 | 0% | 0 | 54 | 36985 | 0% | -0.59 | (1.36) | |
| November 2010 | | 1 | 241 | 0% | 0.0643 | 45 | 37789 | 0% | 1.33 | (0.60) | |
| October 2010 | | 0 | 245 | 0% | 0 | 38 | 38440 | 0% | -0.49 | (1.30) | |
| September 2010 | | 0 | 245 | 0% | 0 | 40 | 39946 | 0% | -0.49 | (1.30) | |
| August 2010 | | 0 | 245 | 0% | 0 | 42 | 40374 | 0% | -0.50 | (1.31) | |
| July 2010 | | 0 | 246 | 0% | 0 | 49 | 40439 | 0% | -0.54 | (1.33) | |
| June 2010 | | 1 | 248 | 0% | 0.0634 | 54 | 40505 | 0% | 1.16 | (0.66) | |
| May 2010 | | 0 | 249 | 0% | 0 | 46 | 40845 | 0% | -0.53 | (1.32) | |
| April 2010 | | 0 | 251 | 0% | 0 | 36 | 41034 | 0% | -0.47 | (1.28) | |
| March 2010 | | 0 | 253 | 0% | 0 | 45 | 41321 | 0% | -0.52 | (1.32) | |
| MR-8 Trouble Rate Centrex 21 Parity | | February 2011 | 1 | 588 | 0% | 0.0412 | 13 | 6564 | 0% | -0.15 | (1.09) |
| | | January 2011 | 1 | 587 | 0% | 0.0412 | 20 | 6723 | 0% | -0.54 | (1.33) |
| | December 2010 | 0 | 592 | 0% | 0 | 25 | 6884 | 0% | -1.41 | (1.86) | |
| | November 2010 | 0 | 601 | 0% | 0 | 20 | 7304 | 0% | -1.23 | (1.75) | |

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|--|----------------|---|-----|----|--------|-----|-------|----|-------|--------|
| | October 2010 | 1 | 613 | 0% | 0.0404 | 18 | 7638 | 0% | -0.36 | (1.22) |
| | September 2010 | 3 | 611 | 0% | 0.0699 | 14 | 7863 | 0% | 1.77 | 0.07 |
| | August 2010 | 1 | 616 | 0% | 0.0403 | 26 | 7978 | 0% | -0.69 | (1.42) |
| | July 2010 | 2 | 626 | 0% | 0.0564 | 29 | 8149 | 0% | -0.15 | (1.09) |
| | June 2010 | 3 | 665 | 0% | 0.067 | 22 | 8292 | 0% | 0.90 | (0.46) |
| | May 2010 | 0 | 731 | 0% | 0 | 28 | 8416 | 0% | -1.50 | (1.91) |
| | April 2010 | 0 | 747 | 0% | 0 | 29 | 8616 | 0% | -1.52 | (1.93) |
| | March 2010 | 0 | 723 | 0% | 0 | 34 | 8893 | 0% | -1.60 | (1.97) |
| MR-8 Trouble Rate Dark Fiber - IOF Diagnostic | February 2011 | 0 | 90 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 89 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 87 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 82 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 77 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 77 | 1% | 0.1132 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 77 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 77 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 77 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 83 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 86 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 86 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-8 Trouble Rate Dark Fiber - Loop Diagnostic | February 2011 | 0 | 25 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 25 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 25 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 27 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 27 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 27 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 29 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 29 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 29 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 29 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 29 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 29 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-8 Trouble Rate DS0 Parity | February 2011 | 0 | 538 | 0% | 0 | 138 | 28286 | 0% | -1.61 | (1.98) |
| | January 2011 | 1 | 540 | 0% | 0.043 | 107 | 28743 | 0% | -0.71 | (1.43) |
| | December 2010 | 0 | 540 | 0% | 0 | 158 | 29030 | 1% | -1.70 | (2.04) |
| | November 2010 | 0 | 541 | 0% | 0 | 163 | 29314 | 1% | -1.72 | (2.05) |
| | October 2010 | 0 | 537 | 0% | 0 | 122 | 29639 | 0% | -1.48 | (1.90) |
| | September 2010 | 0 | 538 | 0% | 0 | 121 | 29763 | 0% | -1.47 | (1.89) |
| | August 2010 | 0 | 538 | 0% | 0 | 111 | 30129 | 0% | -1.40 | (1.85) |
| | July 2010 | 0 | 538 | 0% | 0 | 116 | 30921 | 0% | -1.41 | (1.86) |
| | June 2010 | 0 | 540 | 0% | 0 | 157 | 32674 | 0% | -1.60 | (1.97) |
| | May 2010 | 3 | 542 | 1% | 0.0742 | 147 | 33152 | 0% | 0.38 | (0.77) |
| | April 2010 | 0 | 553 | 0% | 0 | 115 | 34222 | 0% | -1.35 | (1.82) |
| | March 2010 | 0 | 559 | 0% | 0 | 114 | 34401 | 0% | -1.35 | (1.82) |
| MR-8 Trouble Rate DS1 Parity | February 2011 | 0 | 33 | 0% | 0 | 117 | 8938 | 1% | -0.66 | (1.40) |
| | January 2011 | 0 | 34 | 0% | 0 | 145 | 9070 | 2% | -0.74 | (1.45) |
| | December 2010 | 1 | 33 | 3% | 0.1714 | 149 | 9183 | 2% | 0.64 | (0.88) |
| | November 2010 | 3 | 32 | 9% | 0.2915 | 194 | 9298 | 2% | 2.88 | 0.15 |
| | October 2010 | 2 | 38 | 5% | 0.2233 | 114 | 9498 | 1% | 2.30 | (0.14) |
| | September 2010 | 1 | 34 | 3% | 0.169 | 156 | 9582 | 2% | 0.60 | (0.89) |
| | August 2010 | 1 | 37 | 3% | 0.1622 | 130 | 9637 | 1% | 0.71 | (0.84) |
| | July 2010 | 1 | 39 | 3% | 0.1581 | 96 | 9703 | 1% | 0.99 | (0.72) |
| | June 2010 | 3 | 41 | 7% | 0.2604 | 130 | 9756 | 1% | 3.33 | 0.28 |

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|--|--|---------------|------|------|--------|--------|-------|------|-------|--------|--------|
| | May 2010 | 1 | 37 | 3% | 0.1622 | 129 | 9799 | 1% | 0.74 | (0.83) | |
| | April 2010 | 3 | 113 | 3% | 0.1608 | 117 | 9941 | 1% | 1.45 | (0.38) | |
| | March 2010 | 0 | 37 | 0% | 0 | 121 | 10074 | 1% | -0.67 | (1.41) | |
| MR-8 Trouble Rate DS3 Parity | February 2011 | 0 | 3 | 0% | 0 | 6 | 1667 | 0% | -0.10 | (1.06) | |
| | January 2011 | 0 | 3 | 0% | 0 | 5 | 1695 | 0% | -0.09 | (1.06) | |
| | December 2010 | 0 | 3 | 0% | 0 | 4 | 1692 | 0% | -0.08 | (1.05) | |
| | November 2010 | 0 | 3 | 0% | 0 | 1 | 1696 | 0% | -0.04 | (1.03) | |
| | October 2010 | 0 | 3 | 0% | 0 | 4 | 1704 | 0% | -0.08 | (1.05) | |
| | September 2010 | 0 | 3 | 0% | 0 | 2 | 1698 | 0% | -0.06 | (1.04) | |
| | August 2010 | 0 | 3 | 0% | 0 | 3 | 1704 | 0% | -0.07 | (1.04) | |
| | July 2010 | 0 | 3 | 0% | 0 | 3 | 1715 | 0% | -0.07 | (1.04) | |
| | June 2010 | 0 | 3 | 0% | 0 | 1 | 1720 | 0% | -0.04 | (1.03) | |
| | May 2010 | 0 | 4 | 0% | 0 | 2 | 1740 | 0% | -0.07 | (1.04) | |
| | April 2010 | 0 | 4 | 0% | 0 | 2 | 1753 | 0% | -0.07 | (1.04) | |
| | March 2010 | 0 | 4 | 0% | 0 | 5 | 1762 | 0% | -0.11 | (1.06) | |
| | MR-8 Trouble Rate E911 Parity | February 2011 | 2 | 1216 | 0% | 0.0405 | 6 | 3817 | 0% | 0.06 | (0.97) |
| | | January 2011 | 1 | 1216 | 0% | 0.0287 | 3 | 3985 | 0% | 0.08 | (0.95) |
| December 2010 | | 0 | 1216 | 0% | 0 | 8 | 4015 | 0% | -1.37 | (1.83) | |
| November 2010 | | 0 | 1214 | 0% | 0 | 8 | 4014 | 0% | -1.36 | (1.83) | |
| October 2010 | | 1 | 1216 | 0% | 0.0287 | 11 | 4126 | 0% | -1.10 | (1.67) | |
| September 2010 | | 1 | 1213 | 0% | 0.0287 | 5 | 3819 | 0% | -0.41 | (1.25) | |
| August 2010 | | 0 | 1213 | 0% | 0 | 7 | 3848 | 0% | -1.30 | (1.79) | |
| July 2010 | | 2 | 1207 | 0% | 0.0407 | 6 | 3725 | 0% | 0.03 | (0.98) | |
| June 2010 | | 1 | 1207 | 0% | 0.0288 | 5 | 3623 | 0% | -0.45 | (1.27) | |
| May 2010 | | 0 | 1208 | 0% | 0 | 7 | 3656 | 0% | -1.32 | (1.80) | |
| April 2010 | | 5 | 1201 | 0% | 0.0644 | 4 | 3239 | 0% | 2.47 | 0.50 | |
| March 2010 | | 0 | 1197 | 0% | 0 | 8 | 3216 | 0% | -1.47 | (1.90) | |
| MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic | | February 2011 | 1 | 50 | 2% | 0.14 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 50 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 50 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 49 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 49 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 49 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 1 | 49 | 2% | 0.1414 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 51 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 56 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 61 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 57 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 61 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity | February 2011 | 57 | 3369 | 2% | 0.129 | 117 | 8939 | 1% | 1.67 | 0.01 |
| | | January 2011 | 60 | 3349 | 2% | 0.1326 | 145 | 9071 | 2% | 0.76 | (0.54) |
| December 2010 | | 63 | 3303 | 2% | 0.1368 | 149 | 9184 | 2% | 1.11 | (0.32) | |
| November 2010 | | 66 | 3286 | 2% | 0.1403 | 194 | 9299 | 2% | -0.27 | (1.16) | |
| October 2010 | | 65 | 3266 | 2% | 0.1397 | 114 | 9499 | 1% | 3.58 | 1.17 | |
| September 2010 | | 73 | 3227 | 2% | 0.1487 | 156 | 9583 | 2% | 2.46 | 0.50 | |
| August 2010 | | 52 | 3194 | 2% | 0.1266 | 130 | 9638 | 1% | 1.19 | (0.28) | |
| July 2010 | | 42 | 3166 | 1% | 0.1144 | 96 | 9704 | 1% | 1.67 | 0.01 | |
| June 2010 | | 69 | 3148 | 2% | 0.1464 | 130 | 9757 | 1% | 3.66 | 1.22 | |
| May 2010 | | 41 | 3072 | 1% | 0.1148 | 129 | 9800 | 1% | 0.08 | (0.95) | |
| April 2010 | | 43 | 2997 | 1% | 0.1189 | 117 | 9942 | 1% | 1.15 | (0.30) | |
| March 2010 | | 56 | 3066 | 2% | 0.1339 | 121 | 10075 | 1% | 2.78 | 0.69 | |
| MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic | | February 2011 | 0 | 42 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 43 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|----------------|---|------|----|--------|-------|---------|----|-------|--------|
| | December 2010 | 1 | 43 | 2% | 0.1507 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 42 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 42 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 42 | 2% | 0.1525 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 43 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 43 | 2% | 0.1507 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 42 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 39 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 36 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 32 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-8 Trouble Rate Frame Relay Parity | February 2011 | 0 | 4 | 0% | 0 | 5 | 1155 | 0% | -0.13 | (1.08) |
| | January 2011 | 0 | 4 | 0% | 0 | 7 | 1190 | 1% | -0.15 | (1.09) |
| | December 2010 | 0 | 4 | 0% | 0 | 18 | 1205 | 1% | -0.25 | (1.15) |
| | November 2010 | 0 | 4 | 0% | 0 | 12 | 1236 | 1% | -0.20 | (1.12) |
| | October 2010 | 0 | 4 | 0% | 0 | 5 | 1264 | 0% | -0.13 | (1.08) |
| | September 2010 | 0 | 4 | 0% | 0 | 7 | 1292 | 1% | -0.15 | (1.09) |
| | August 2010 | 0 | 4 | 0% | 0 | 9 | 1334 | 1% | -0.16 | (1.10) |
| | July 2010 | 0 | 4 | 0% | 0 | 6 | 1351 | 0% | -0.13 | (1.08) |
| | June 2010 | 0 | 4 | 0% | 0 | 7 | 1363 | 1% | -0.14 | (1.09) |
| | May 2010 | 0 | 4 | 0% | 0 | 12 | 1414 | 1% | -0.18 | (1.11) |
| | April 2010 | 0 | 5 | 0% | 0 | 11 | 1474 | 1% | -0.19 | (1.12) |
| | March 2010 | 0 | 5 | 0% | 0 | 14 | 1541 | 1% | -0.21 | (1.13) |
| MR-8 Trouble Rate ISDN Primary Parity | February 2011 | 1 | 51 | 2% | 0.1386 | 49 | 104072 | 0% | 6.30 | 0.20 |
| | January 2011 | 0 | 51 | 0% | 0 | 54 | 103521 | 0% | -0.16 | (1.10) |
| | December 2010 | 0 | 51 | 0% | 0 | 68 | 103172 | 0% | -0.18 | (1.11) |
| | November 2010 | 0 | 51 | 0% | 0 | 56 | 103104 | 0% | -0.17 | (1.10) |
| | October 2010 | 0 | 51 | 0% | 0 | 73 | 103129 | 0% | -0.19 | (1.12) |
| | September 2010 | 0 | 51 | 0% | 0 | 61 | 103162 | 0% | -0.17 | (1.11) |
| | August 2010 | 0 | 51 | 0% | 0 | 44 | 102819 | 0% | -0.15 | (1.09) |
| | July 2010 | 0 | 63 | 0% | 0 | 56 | 102602 | 0% | -0.19 | (1.11) |
| | June 2010 | 0 | 63 | 0% | 0 | 51 | 102423 | 0% | -0.18 | (1.11) |
| | May 2010 | 0 | 63 | 0% | 0 | 43 | 102217 | 0% | -0.16 | (1.10) |
| | April 2010 | 0 | 63 | 0% | 0 | 64 | 101967 | 0% | -0.20 | (1.12) |
| | March 2010 | 0 | 63 | 0% | 0 | 61 | 102092 | 0% | -0.19 | (1.12) |
| MR-8 Trouble Rate Line Sharing Parity | February 2011 | 1 | 1102 | 0% | 0.0301 | 7547 | 965561 | 1% | -2.60 | (2.58) |
| | January 2011 | 0 | 1136 | 0% | 0 | 10764 | 975528 | 1% | -3.56 | (3.16) |
| | December 2010 | 3 | 1157 | 0% | 0.0509 | 12630 | 986475 | 1% | -3.09 | (2.88) |
| | November 2010 | 1 | 1199 | 0% | 0.0289 | 11022 | 996719 | 1% | -3.38 | (3.06) |
| | October 2010 | 0 | 1230 | 0% | 0 | 9046 | 1010778 | 1% | -3.33 | (3.02) |
| | September 2010 | 2 | 1256 | 0% | 0.0399 | 9395 | 1022440 | 1% | -2.82 | (2.71) |
| | August 2010 | 0 | 1282 | 0% | 0 | 8748 | 1035380 | 1% | -3.30 | (3.01) |
| | July 2010 | 4 | 1315 | 0% | 0.0551 | 9047 | 1048642 | 1% | -2.19 | (2.33) |
| | June 2010 | 4 | 1348 | 0% | 0.0544 | 10008 | 1060933 | 1% | -2.45 | (2.49) |
| | May 2010 | 3 | 1374 | 0% | 0.0467 | 9475 | 1071598 | 1% | -2.63 | (2.60) |
| | April 2010 | 2 | 1518 | 0% | 0.0363 | 8738 | 1082781 | 1% | -2.94 | (2.79) |
| | March 2010 | 2 | 1654 | 0% | 0.0348 | 9409 | 1094284 | 1% | -3.25 | (2.98) |
| MR-8 Trouble Rate Line Splitting Parity | February 2011 | 0 | 115 | 0% | 0 | 7547 | 965561 | 1% | -0.95 | (1.58) |
| | January 2011 | 2 | 119 | 2% | 0.1285 | 10764 | 975528 | 1% | 0.60 | (0.81) |
| | December 2010 | 0 | 121 | 0% | 0 | 12630 | 986475 | 1% | -1.25 | (1.76) |
| | November 2010 | 5 | 123 | 4% | 0.1975 | 11022 | 996719 | 1% | 3.14 | 0.37 |
| | October 2010 | 0 | 125 | 0% | 0 | 9046 | 1010778 | 1% | -1.06 | (1.65) |
| | September 2010 | 0 | 131 | 0% | 0 | 9395 | 1022440 | 1% | -1.10 | (1.67) |
| | August 2010 | 0 | 137 | 0% | 0 | 8748 | 1035380 | 1% | -1.08 | (1.66) |

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|--|----------------|---|--------|----|--------|-------|---------|----|-------|--------|
| | July 2010 | 1 | 143 | 1% | 0.0833 | 9047 | 1048642 | 1% | -0.21 | (1.13) |
| | June 2010 | 0 | 143 | 0% | 0 | 10008 | 1060933 | 1% | -1.17 | (1.71) |
| | May 2010 | 0 | 150 | 0% | 0 | 9475 | 1071598 | 1% | -1.16 | (1.70) |
| | April 2010 | 6 | 202 | 3% | 0.1698 | 8738 | 1082781 | 1% | 3.44 | 0.52 |
| | March 2010 | 4 | 246 | 2% | 0.1265 | 9409 | 1094284 | 1% | 1.30 | (0.40) |
| MR-8 Trouble Rate LIS Trunk Parity | February 2011 | 1 | 115961 | 0% | 0.0029 | 0 | 114806 | 0% | 0.00 | 0.00 |
| | January 2011 | 2 | 115961 | 0% | 0.0042 | 1 | 114950 | 0% | 0.70 | (0.58) |
| | December 2010 | 1 | 117065 | 0% | 0.0029 | 0 | 116837 | 0% | 0.00 | 0.00 |
| | November 2010 | 4 | 117353 | 0% | 0.0058 | 2 | 118685 | 0% | 1.02 | (0.38) |
| | October 2010 | 1 | 123041 | 0% | 0.0029 | 0 | 120111 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 123065 | 0% | 0.0029 | 3 | 119895 | 0% | -0.83 | (1.51) |
| | August 2010 | 5 | 122322 | 0% | 0.0064 | 2 | 120045 | 0% | 1.46 | (0.11) |
| | July 2010 | 1 | 122321 | 0% | 0.0029 | 0 | 119987 | 0% | 0.00 | 0.00 |
| | June 2010 | 4 | 123425 | 0% | 0.0057 | 3 | 120251 | 0% | 0.37 | (0.78) |
| | May 2010 | 2 | 123455 | 0% | 0.004 | 4 | 120936 | 0% | -0.73 | (1.44) |
| | April 2010 | 2 | 123599 | 0% | 0.004 | 3 | 120841 | 0% | -0.43 | (1.26) |
| | March 2010 | 3 | 124271 | 0% | 0.0049 | 1 | 121159 | 0% | 1.37 | (0.17) |
| MR-8 Trouble Rate PBX Parity | February 2011 | 1 | 503 | 0% | 0.0445 | 10 | 28793 | 0% | 1.96 | 0.19 |
| | January 2011 | 0 | 503 | 0% | 0 | 15 | 29129 | 0% | -0.50 | (1.31) |
| | December 2010 | 0 | 513 | 0% | 0 | 15 | 29458 | 0% | -0.51 | (1.31) |
| | November 2010 | 0 | 515 | 0% | 0 | 12 | 29935 | 0% | -0.45 | (1.27) |
| | October 2010 | 2 | 515 | 0% | 0.0622 | 13 | 30974 | 0% | 3.81 | 1.31 |
| | September 2010 | 2 | 515 | 0% | 0.0622 | 14 | 31549 | 0% | 3.68 | 1.24 |
| | August 2010 | 1 | 527 | 0% | 0.0435 | 22 | 31963 | 0% | 1.05 | (0.36) |
| | July 2010 | 1 | 528 | 0% | 0.0435 | 14 | 32612 | 0% | 1.61 | (0.02) |
| | June 2010 | 2 | 558 | 0% | 0.0598 | 16 | 33464 | 0% | 3.33 | 1.02 |
| | May 2010 | 0 | 574 | 0% | 0 | 15 | 33895 | 0% | -0.50 | (1.30) |
| | April 2010 | 0 | 587 | 0% | 0 | 15 | 35297 | 0% | -0.50 | (1.30) |
| | March 2010 | 0 | 545 | 0% | 0 | 18 | 35832 | 0% | -0.52 | (1.32) |
| MR-8 Trouble Rate Residence Parity | February 2011 | 1 | 243 | 0% | 0.064 | 6461 | 705684 | 1% | -0.82 | (1.50) |
| | January 2011 | 2 | 235 | 1% | 0.0919 | 9313 | 713376 | 1% | -0.61 | (1.37) |
| | December 2010 | 0 | 247 | 0% | 0 | 11106 | 721768 | 2% | -1.96 | (2.19) |
| | November 2010 | 2 | 256 | 1% | 0.088 | 9668 | 729531 | 1% | -0.76 | (1.46) |
| | October 2010 | 2 | 273 | 1% | 0.0853 | 7762 | 738071 | 1% | -0.52 | (1.31) |
| | September 2010 | 3 | 297 | 1% | 0.1 | 8056 | 747696 | 1% | -0.11 | (1.07) |
| | August 2010 | 1 | 302 | 0% | 0.0574 | 7512 | 758075 | 1% | -1.16 | (1.70) |
| | July 2010 | 2 | 318 | 1% | 0.0791 | 7736 | 767727 | 1% | -0.68 | (1.41) |
| | June 2010 | 3 | 336 | 1% | 0.0941 | 8523 | 777603 | 1% | -0.36 | (1.22) |
| | May 2010 | 5 | 333 | 2% | 0.1216 | 8255 | 786538 | 1% | 0.81 | (0.63) |
| | April 2010 | 2 | 337 | 1% | 0.0768 | 7410 | 795254 | 1% | -0.65 | (1.39) |
| | March 2010 | 3 | 332 | 1% | 0.0946 | 7932 | 804454 | 1% | -0.15 | (1.09) |
| MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic | February 2011 | 0 | 9 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 9 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 9 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 10 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 10 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 10 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 10 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 10 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 11 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 11 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 11 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 11 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|---|---------------|-------|-------|--------|--------|-------|------|-------|--------|--------|
| MR-8 Trouble Rate UDIT Above DS1 Level Parity | February 2011 | 1 | 122 | 1% | 0.0902 | 6 | 1667 | 0% | 0.82 | (0.83) | |
| | January 2011 | 4 | 121 | 3% | 0.1788 | 5 | 1695 | 0% | 5.90 | 0.77 | |
| | December 2010 | 0 | 122 | 0% | 0 | 4 | 1692 | 0% | -0.52 | (1.32) | |
| | November 2010 | 0 | 124 | 0% | 0 | 1 | 1696 | 0% | -0.26 | (1.16) | |
| | October 2010 | 1 | 136 | 1% | 0.0854 | 4 | 1704 | 0% | 1.16 | (0.71) | |
| | September 2010 | 1 | 137 | 1% | 0.0851 | 2 | 1698 | 0% | 2.01 | (0.51) | |
| | August 2010 | 0 | 136 | 0% | 0 | 3 | 1704 | 0% | -0.47 | (1.29) | |
| | July 2010 | 0 | 134 | 0% | 0 | 3 | 1715 | 0% | -0.47 | (1.28) | |
| | June 2010 | 1 | 134 | 1% | 0.0861 | 1 | 1720 | 0% | 3.18 | (0.34) | |
| | May 2010 | 1 | 132 | 1% | 0.0867 | 2 | 1740 | 0% | 2.10 | (0.48) | |
| | April 2010 | 1 | 132 | 1% | 0.0867 | 2 | 1753 | 0% | 2.11 | (0.48) | |
| | March 2010 | 3 | 129 | 2% | 0.1507 | 5 | 1762 | 0% | 4.21 | 0.34 | |
| | MR-8 Trouble Rate UDIT DS1 Parity | February 2011 | 0 | 120 | 0% | 0 | 117 | 8938 | 1% | -1.25 | (1.76) |
| | | January 2011 | 0 | 122 | 0% | 0 | 145 | 9070 | 2% | -1.40 | (1.85) |
| December 2010 | | 0 | 125 | 0% | 0 | 149 | 9183 | 2% | -1.43 | (1.87) | |
| November 2010 | | 0 | 127 | 0% | 0 | 194 | 9298 | 2% | -1.63 | (1.99) | |
| October 2010 | | 0 | 127 | 0% | 0 | 114 | 9498 | 1% | -1.23 | (1.75) | |
| September 2010 | | 0 | 127 | 0% | 0 | 156 | 9582 | 2% | -1.44 | (1.88) | |
| August 2010 | | 0 | 130 | 0% | 0 | 130 | 9637 | 1% | -1.32 | (1.81) | |
| July 2010 | | 0 | 127 | 0% | 0 | 96 | 9703 | 1% | -1.12 | (1.68) | |
| June 2010 | | 0 | 127 | 0% | 0 | 130 | 9756 | 1% | -1.30 | (1.79) | |
| May 2010 | | 0 | 131 | 0% | 0 | 129 | 9799 | 1% | -1.31 | (1.80) | |
| April 2010 | | 0 | 131 | 0% | 0 | 117 | 9941 | 1% | -1.24 | (1.75) | |
| March 2010 | | 1 | 133 | 1% | 0.0864 | 121 | 10074 | 1% | -0.47 | (1.29) | |
| MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity | | February 2011 | 39 | 14703 | 0% | 0.0514 | 6 | 3428 | 0% | 1.14 | (0.31) |
| | | January 2011 | 49 | 14598 | 0% | 0.0578 | 10 | 3443 | 0% | 0.44 | (0.73) |
| | December 2010 | 48 | 14543 | 0% | 0.0574 | 6 | 3498 | 0% | 2.03 | 0.24 | |
| | November 2010 | 57 | 14525 | 0% | 0.0625 | 10 | 3528 | 0% | 1.09 | (0.34) | |
| | October 2010 | 47 | 14568 | 0% | 0.0567 | 11 | 3580 | 0% | 0.15 | (0.91) | |
| | September 2010 | 38 | 14601 | 0% | 0.0509 | 16 | 3621 | 0% | -1.47 | (1.90) | |
| | August 2010 | 43 | 14704 | 0% | 0.054 | 14 | 3653 | 0% | -0.79 | (1.48) | |
| | July 2010 | 40 | 14750 | 0% | 0.052 | 9 | 3693 | 0% | 0.30 | (0.82) | |
| | June 2010 | 47 | 14803 | 0% | 0.0563 | 9 | 3738 | 0% | 0.86 | (0.48) | |
| | May 2010 | 44 | 14824 | 0% | 0.0544 | 13 | 3802 | 0% | -0.43 | (1.26) | |
| | April 2010 | 63 | 14839 | 0% | 0.065 | 12 | 3894 | 0% | 1.17 | (0.29) | |
| | March 2010 | 55 | 14983 | 0% | 0.0605 | 5 | 3929 | 0% | 3.75 | 1.28 | |
| | MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity | February 2011 | 0 | 90 | 0% | 0 | 117 | 8938 | 1% | -1.09 | (1.66) |
| | | January 2011 | 1 | 91 | 1% | 0.1043 | 145 | 9070 | 2% | -0.38 | (1.23) |
| December 2010 | | 0 | 92 | 0% | 0 | 149 | 9183 | 2% | -1.23 | (1.75) | |
| November 2010 | | 0 | 93 | 0% | 0 | 194 | 9298 | 2% | -1.40 | (1.85) | |
| October 2010 | | 0 | 94 | 0% | 0 | 114 | 9498 | 1% | -1.06 | (1.65) | |
| September 2010 | | 0 | 94 | 0% | 0 | 156 | 9582 | 2% | -1.24 | (1.75) | |
| August 2010 | | 0 | 98 | 0% | 0 | 130 | 9637 | 1% | -1.15 | (1.70) | |
| July 2010 | | 1 | 99 | 1% | 0.1 | 96 | 9703 | 1% | 0.02 | (1.20) | |
| June 2010 | | 0 | 103 | 0% | 0 | 130 | 9756 | 1% | -1.17 | (1.71) | |
| May 2010 | | 0 | 102 | 0% | 0 | 129 | 9799 | 1% | -1.16 | (1.71) | |
| April 2010 | | 0 | 103 | 0% | 0 | 117 | 9941 | 1% | -1.10 | (1.67) | |
| March 2010 | | 0 | 116 | 0% | 0 | 121 | 10074 | 1% | -1.18 | (1.72) | |
| MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity | | February 2011 | 31 | 4114 | 1% | 0.0865 | 6 | 3428 | 0% | 5.98 | 2.64 |
| | | January 2011 | 20 | 3971 | 1% | 0.0708 | 10 | 3443 | 0% | 1.70 | 0.03 |
| | December 2010 | 25 | 3836 | 1% | 0.0805 | 6 | 3498 | 0% | 4.96 | 2.02 | |
| | November 2010 | 16 | 3682 | 0% | 0.0658 | 10 | 3528 | 0% | 1.21 | (0.27) | |
| | October 2010 | 23 | 3582 | 1% | 0.0799 | 11 | 3580 | 0% | 2.56 | 0.56 | |

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|---|----------------|-----|-------|----|--------|-------|---------|----|--------|---------|
| | September 2010 | 20 | 3433 | 1% | 0.0761 | 16 | 3621 | 0% | 0.89 | (0.46) |
| | August 2010 | 27 | 3244 | 1% | 0.0909 | 14 | 3653 | 0% | 3.01 | 0.83 |
| | July 2010 | 18 | 3065 | 1% | 0.0764 | 9 | 3693 | 0% | 2.85 | 0.73 |
| | June 2010 | 15 | 2894 | 1% | 0.0718 | 9 | 3738 | 0% | 2.29 | 0.39 |
| | May 2010 | 21 | 2758 | 1% | 0.0869 | 13 | 3803 | 0% | 2.87 | 0.75 |
| | April 2010 | 19 | 2622 | 1% | 0.0848 | 12 | 3895 | 0% | 2.98 | 0.81 |
| | March 2010 | 15 | 2398 | 1% | 0.0788 | 5 | 3930 | 0% | 5.39 | 2.28 |
| MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity | February 2011 | 79 | 6891 | 1% | 0.1065 | 117 | 8939 | 1% | -0.89 | (1.54) |
| | January 2011 | 92 | 6922 | 1% | 0.1145 | 145 | 9071 | 2% | -1.35 | (1.82) |
| | December 2010 | 97 | 6970 | 1% | 0.1171 | 149 | 9184 | 2% | -1.15 | (1.70) |
| | November 2010 | 94 | 6949 | 1% | 0.1155 | 194 | 9299 | 2% | -3.24 | (2.97) |
| | October 2010 | 103 | 6994 | 1% | 0.1205 | 114 | 9499 | 1% | 1.59 | (0.03) |
| | September 2010 | 107 | 6994 | 2% | 0.1227 | 156 | 9583 | 2% | -0.49 | (1.30) |
| | August 2010 | 89 | 6988 | 1% | 0.1121 | 130 | 9638 | 1% | -0.42 | (1.25) |
| | July 2010 | 91 | 6975 | 1% | 0.1135 | 96 | 9704 | 1% | 2.03 | 0.23 |
| | June 2010 | 88 | 7029 | 1% | 0.1112 | 130 | 9757 | 1% | -0.45 | (1.27) |
| | May 2010 | 85 | 6905 | 1% | 0.1103 | 129 | 9800 | 1% | -0.48 | (1.29) |
| | April 2010 | 78 | 6884 | 1% | 0.1058 | 117 | 9942 | 1% | -0.26 | (1.16) |
| | March 2010 | 86 | 6866 | 1% | 0.1112 | 121 | 10075 | 1% | 0.30 | (0.82) |
| MR-8 Trouble Rate Unbundled Loop - XDSL Parity | February 2011 | 2 | 235 | 1% | 0.0919 | 117 | 8925 | 1% | -0.61 | (1.37) |
| | January 2011 | 1 | 239 | 0% | 0.0645 | 145 | 9057 | 2% | -1.44 | (1.87) |
| | December 2010 | 1 | 241 | 0% | 0.0643 | 149 | 9170 | 2% | -1.47 | (1.89) |
| | November 2010 | 1 | 244 | 0% | 0.0639 | 194 | 9285 | 2% | -1.81 | (2.10) |
| | October 2010 | 2 | 250 | 1% | 0.0891 | 114 | 9485 | 1% | -0.58 | (1.35) |
| | September 2010 | 2 | 258 | 1% | 0.0877 | 156 | 9569 | 2% | -1.07 | (1.65) |
| | August 2010 | 0 | 268 | 0% | 0 | 130 | 9624 | 1% | -1.89 | (2.15) |
| | July 2010 | 3 | 268 | 1% | 0.1052 | 96 | 9690 | 1% | 0.21 | (1.00) |
| | June 2010 | 0 | 268 | 0% | 0 | 130 | 9743 | 1% | -1.88 | (2.14) |
| | May 2010 | 4 | 278 | 1% | 0.1191 | 129 | 9786 | 1% | 0.17 | (1.00) |
| | April 2010 | 1 | 289 | 0% | 0.0587 | 117 | 9928 | 1% | -1.29 | (1.79) |
| | March 2010 | 2 | 300 | 1% | 0.0814 | 121 | 10061 | 1% | -0.84 | (1.51) |
| MR-8 Trouble Rate Unbundled Loop Analog Parity | February 2011 | 138 | 61598 | 0% | 0.0473 | 7547 | 965569 | 1% | -15.24 | (10.26) |
| | January 2011 | 195 | 62151 | 0% | 0.0559 | 10764 | 975536 | 1% | -18.27 | (12.11) |
| | December 2010 | 265 | 62449 | 0% | 0.065 | 12630 | 986483 | 1% | -18.45 | (12.22) |
| | November 2010 | 165 | 62726 | 0% | 0.0512 | 11022 | 996727 | 1% | -19.58 | (12.90) |
| | October 2010 | 172 | 63000 | 0% | 0.0522 | 9046 | 1010786 | 1% | -16.08 | (10.78) |
| | September 2010 | 173 | 62680 | 0% | 0.0525 | 9395 | 1022447 | 1% | -16.37 | (10.95) |
| | August 2010 | 167 | 62898 | 0% | 0.0515 | 8748 | 1035387 | 1% | -15.41 | (10.37) |
| | July 2010 | 171 | 62849 | 0% | 0.0521 | 9047 | 1048648 | 1% | -15.55 | (10.45) |
| | June 2010 | 182 | 62741 | 0% | 0.0538 | 10008 | 1060939 | 1% | -16.45 | (11.00) |
| | May 2010 | 154 | 63223 | 0% | 0.0493 | 9475 | 1071604 | 1% | -16.72 | (11.17) |
| | April 2010 | 180 | 63533 | 0% | 0.0532 | 8738 | 1082787 | 1% | -14.34 | (9.72) |
| | March 2010 | 191 | 63729 | 0% | 0.0547 | 9409 | 1094290 | 1% | -14.89 | (10.05) |
| MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity | February 2011 | 1 | 376 | 0% | 0.0515 | 6 | 3428 | 0% | 0.40 | (1.03) |
| | January 2011 | 4 | 385 | 1% | 0.1014 | 10 | 3443 | 0% | 2.59 | 0.03 |
| | December 2010 | 7 | 397 | 2% | 0.1316 | 6 | 3498 | 0% | 7.26 | 1.25 |
| | November 2010 | 2 | 407 | 0% | 0.0699 | 10 | 3528 | 0% | 0.75 | (0.78) |
| | October 2010 | 1 | 417 | 0% | 0.0489 | 11 | 3580 | 0% | -0.24 | (1.14) |
| | September 2010 | 2 | 428 | 0% | 0.0682 | 16 | 3621 | 0% | 0.07 | (1.13) |
| | August 2010 | 6 | 441 | 1% | 0.1158 | 14 | 3653 | 0% | 3.14 | 0.31 |
| | July 2010 | 3 | 451 | 1% | 0.0813 | 9 | 3693 | 0% | 1.71 | (0.33) |
| | June 2010 | 2 | 460 | 0% | 0.0658 | 9 | 3738 | 0% | 0.80 | (0.75) |
| | May 2010 | 4 | 479 | 1% | 0.091 | 13 | 3802 | 0% | 1.74 | (0.27) |

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|---|----------------|-----|-------|------|--------|-------|---------|-----|-------|--------|
| | April 2010 | 6 | 497 | 1% | 0.1092 | 12 | 3894 | 0% | 3.41 | 0.38 |
| | March 2010 | 5 | 514 | 1% | 0.0981 | 5 | 3929 | 0% | 5.06 | 2.07 |
| MR-8 Trouble Rate UNE - P (POTS) Parity | February 2011 | 113 | 28580 | 0% | 0.0628 | 7547 | 965561 | 1% | -7.31 | (5.44) |
| | January 2011 | 0 | 59 | 0% | 0 | 10764 | 975528 | 1% | -0.81 | (1.49) |
| | December 2010 | 47 | 8176 | 1% | 0.0756 | 12630 | 986475 | 1% | -5.65 | (4.44) |
| | November 2010 | 33 | 8291 | 0% | 0.063 | 11022 | 996719 | 1% | -6.14 | (4.73) |
| | October 2010 | 36 | 8435 | 0% | 0.0652 | 9046 | 1010778 | 1% | -4.55 | (3.76) |
| | September 2010 | 38 | 8503 | 0% | 0.0667 | 9395 | 1022440 | 1% | -4.54 | (3.76) |
| | August 2010 | 29 | 8651 | 0% | 0.0578 | 8748 | 1035380 | 1% | -5.16 | (4.14) |
| | July 2010 | 46 | 8694 | 1% | 0.0725 | 9047 | 1048642 | 1% | -3.35 | (3.04) |
| | June 2010 | 30 | 8839 | 0% | 0.0582 | 10008 | 1060933 | 1% | -5.85 | (4.56) |
| | May 2010 | 28 | 8936 | 0% | 0.0559 | 9475 | 1071598 | 1% | -5.74 | (4.49) |
| | April 2010 | 27 | 9134 | 0% | 0.0543 | 8738 | 1082781 | 1% | -5.44 | (4.31) |
| | March 2010 | 33 | 9310 | 0% | 0.0594 | 9409 | 1094284 | 1% | -5.26 | (4.20) |
| MR-8 Trouble Rate UNE P (Centrex 21) Parity | February 2011 | 2 | 638 | 0% | 0.0559 | 13 | 6564 | 0% | 0.63 | (0.62) |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 3 | 325 | 1% | 0.0956 | 25 | 6884 | 0% | 1.64 | (0.32) |
| | November 2010 | 2 | 326 | 1% | 0.0781 | 20 | 7304 | 0% | 1.15 | (0.57) |
| | October 2010 | 2 | 328 | 1% | 0.0778 | 18 | 7638 | 0% | 1.37 | (0.48) |
| | September 2010 | 0 | 347 | 0% | 0 | 14 | 7863 | 0% | -0.77 | (1.47) |
| | August 2010 | 0 | 352 | 0% | 0 | 26 | 7978 | 0% | -1.05 | (1.64) |
| | July 2010 | 0 | 361 | 0% | 0 | 29 | 8149 | 0% | -1.11 | (1.68) |
| | June 2010 | 0 | 375 | 0% | 0 | 22 | 8292 | 0% | -0.98 | (1.59) |
| | May 2010 | 0 | 380 | 0% | 0 | 28 | 8416 | 0% | -1.10 | (1.67) |
| | April 2010 | 0 | 380 | 0% | 0 | 29 | 8616 | 0% | -1.11 | (1.67) |
| | March 2010 | 0 | 383 | 0% | 0 | 34 | 8893 | 0% | -1.19 | (1.72) |
| MR-8 Trouble Rate UNE P (Centrex) Parity | February 2011 | 0 | 4 | 0% | 0 | 37 | 36520 | 0% | -0.06 | (1.04) |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 659 | 0% | 0.0389 | 54 | 36985 | 0% | 0.04 | (0.98) |
| | November 2010 | 1 | 669 | 0% | 0.0386 | 45 | 37789 | 0% | 0.23 | (0.86) |
| | October 2010 | 0 | 675 | 0% | 0 | 38 | 38440 | 0% | -0.81 | (1.49) |
| | September 2010 | 2 | 698 | 0% | 0.0535 | 40 | 39946 | 0% | 1.54 | (0.06) |
| | August 2010 | 2 | 713 | 0% | 0.0529 | 42 | 40374 | 0% | 1.45 | (0.12) |
| | July 2010 | 1 | 731 | 0% | 0.037 | 49 | 40439 | 0% | 0.12 | (0.93) |
| | June 2010 | 0 | 741 | 0% | 0 | 54 | 40505 | 0% | -0.99 | (1.60) |
| | May 2010 | 3 | 773 | 0% | 0.0622 | 46 | 40845 | 0% | 2.26 | 0.38 |
| | April 2010 | 1 | 794 | 0% | 0.0355 | 36 | 41034 | 0% | 0.36 | (0.78) |
| | March 2010 | 2 | 802 | 0% | 0.0499 | 45 | 41321 | 0% | 1.19 | (0.27) |
| MR-9A Repair Appointments Met Business Parity | February 2011 | 2 | 2 | 100% | 0 | 694 | 771 | 90% | -0.47 | (1.29) |
| | January 2011 | 4 | 5 | 80% | 0.4 | 916 | 1032 | 89% | 0.62 | (0.93) |
| | December 2010 | 4 | 6 | 67% | 0.4714 | 971 | 1083 | 90% | 1.84 | (0.30) |
| | November 2010 | 3 | 3 | 100% | 0 | 899 | 963 | 93% | -0.46 | (1.28) |
| | October 2010 | 8 | 8 | 100% | 0 | 825 | 878 | 94% | -0.71 | (1.43) |
| | September 2010 | 7 | 11 | 64% | 0.481 | 872 | 957 | 91% | 3.19 | 0.35 |
| | August 2010 | 5 | 5 | 100% | 0 | 792 | 857 | 92% | -0.64 | (1.39) |
| | July 2010 | 5 | 6 | 83% | 0.3727 | 831 | 911 | 91% | 0.68 | (0.89) |
| | June 2010 | 1 | 3 | 33% | 0.4714 | 868 | 1005 | 86% | 2.67 | (0.01) |
| | May 2010 | 4 | 4 | 100% | 0 | 771 | 877 | 88% | -0.74 | (1.45) |
| | April 2010 | 6 | 6 | 100% | 0 | 805 | 944 | 85% | -1.01 | (1.62) |
| | March 2010 | 1 | 1 | 100% | 0 | 880 | 1020 | 86% | -0.40 | (1.24) |
| MR-9A Repair Appointments Met Centrex Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|----------------|----|-----|------|--------|------|------|------|--------|--------|
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 1 | 1 | 100% | 0 | 30 | 37 | 81% | -0.48 | (1.29) |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-9A Repair Appointments Met Centrex 21 Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 3 | 3 | 100% | 0 | 10 | 10 | 100% | 0.00 | 0.00 |
| | August 2010 | 0 | 1 | 0% | 0 | 17 | 20 | 85% | 2.32 | (0.47) |
| | July 2010 | 1 | 1 | 100% | 0 | 21 | 24 | 88% | -0.37 | (1.23) |
| | June 2010 | 3 | 3 | 100% | 0 | 15 | 17 | 88% | -0.58 | (1.35) |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-9A Repair Appointments Met PBX Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 1 | 2 | 50% | 0.5 | 4 | 5 | 80% | 0.90 | (1.04) |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-9A Repair Appointments Met Residence Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 2 | 2 | 100% | 0 | 6105 | 6746 | 91% | -0.46 | (1.28) |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 100% | 0 | 6614 | 7129 | 93% | -0.28 | (1.17) |
| | October 2010 | 2 | 2 | 100% | 0 | 5318 | 5557 | 96% | -0.30 | (1.18) |
| | September 2010 | 2 | 2 | 100% | 0 | 5359 | 5641 | 95% | -0.32 | (1.20) |
| | August 2010 | 1 | 1 | 100% | 0 | 4850 | 5026 | 97% | -0.19 | (1.12) |
| | July 2010 | 1 | 1 | 100% | 0 | 5148 | 5414 | 95% | -0.23 | (1.14) |
| | June 2010 | 2 | 2 | 100% | 0 | 5411 | 5748 | 94% | -0.35 | (1.21) |
| | May 2010 | 4 | 4 | 100% | 0 | 5390 | 5710 | 94% | -0.49 | (1.30) |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 5144 | 5457 | 94% | -0.25 | (1.15) |
| MR-9A Repair Appointments Met UNE - P (POTS) Parity | February 2011 | 72 | 84 | 86% | 0.3499 | 4958 | 5373 | 92% | 2.24 | 0.15 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 32 | 37 | 86% | 0.3419 | 8430 | 9271 | 91% | 0.94 | (0.58) |
| | November 2010 | 25 | 25 | 100% | 0 | 7513 | 8092 | 93% | -1.39 | (1.84) |
| | October 2010 | 22 | 23 | 96% | 0.2039 | 6143 | 6435 | 95% | -0.04 | (1.03) |
| | September 2010 | 25 | 29 | 86% | 0.3448 | 6231 | 6598 | 94% | 1.93 | (0.13) |
| | August 2010 | 18 | 18 | 100% | 0 | 5642 | 5883 | 96% | -0.88 | (1.53) |
| July 2010 | 27 | 30 | 90% | 0.3 | 5979 | 6325 | 95% | 1.09 | (0.54) | |

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|---|---|---------------|----|------|--------|--------|------|------|-------|--------|--------|
| | June 2010 | 16 | 17 | 94% | 0.2353 | 6279 | 6753 | 93% | -0.18 | (1.11) | |
| | May 2010 | 12 | 18 | 67% | 0.4714 | 6161 | 6587 | 94% | 4.63 | 0.94 | |
| | April 2010 | 11 | 14 | 79% | 0.4103 | 5472 | 5897 | 93% | 2.06 | (0.13) | |
| | March 2010 | 21 | 23 | 91% | 0.2818 | 6024 | 6477 | 93% | 0.32 | (0.98) | |
| MR-9B Repair Appointments Met Business Parity | February 2011 | 1 | 2 | 50% | 0.5 | 158 | 181 | 87% | 1.57 | (0.58) | |
| | January 2011 | 0 | 1 | 0% | 0 | 225 | 255 | 88% | 2.73 | (0.29) | |
| | December 2010 | 2 | 3 | 67% | 0.4714 | 238 | 290 | 82% | 0.69 | (0.93) | |
| | November 2010 | 2 | 2 | 100% | 0 | 208 | 238 | 87% | -0.53 | (1.33) | |
| | October 2010 | 1 | 1 | 100% | 0 | 202 | 232 | 87% | -0.38 | (1.23) | |
| | September 2010 | 1 | 1 | 100% | 0 | 195 | 230 | 85% | -0.42 | (1.26) | |
| | August 2010 | 1 | 1 | 100% | 0 | 203 | 233 | 87% | -0.38 | (1.23) | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 2 | 2 | 100% | 0 | 240 | 272 | 88% | -0.51 | (1.31) | |
| | May 2010 | 3 | 3 | 100% | 0 | 187 | 221 | 85% | -0.73 | (1.45) | |
| | April 2010 | 1 | 1 | 100% | 0 | 203 | 231 | 88% | -0.37 | (1.23) | |
| | March 2010 | 6 | 6 | 100% | 0 | 228 | 256 | 89% | -0.85 | (1.52) | |
| | MR-9B Repair Appointments Met Centrex 21 Parity | February 2011 | 1 | 1 | 100% | 0 | 4 | 4 | 100% | 0.00 | 0.00 |
| | | January 2011 | 1 | 1 | 100% | 0 | 4 | 4 | 100% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-9B Repair Appointments Met PBX Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 1 | 1 | 100% | 0 | 3 | 3 | 100% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-9B Repair Appointments Met Residence Parity | February 2011 | 1 | 1 | 100% | 0 | 1136 | 1215 | 94% | -0.26 | (1.16) |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 1 | 1 | 100% | 0 | 1703 | 1835 | 93% | -0.28 | (1.17) | |
| May 2010 | | 1 | 1 | 100% | 0 | 1583 | 1691 | 94% | -0.26 | (1.16) | |
| April 2010 | | 2 | 2 | 100% | 0 | 1531 | 1633 | 94% | -0.36 | (1.22) | |
| March 2010 | | 2 | 2 | 100% | 0 | 1560 | 1637 | 95% | -0.31 | (1.19) | |
| MR-9B Repair Appointments Met UNE - P | | February 2011 | 15 | 17 | 88% | 0.3222 | 1294 | 1396 | 93% | 0.70 | (0.78) |

| | | | | | | | | | | |
|--|---|--------------|---|------|--------|------|------|------|-------|--------|
| (POTS) Parity | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 4 | 5 | 80% | 0.4 | 2070 | 2361 | 88% | 0.52 | (0.97) |
| | November 2010 | 4 | 4 | 100% | 0 | 1817 | 1992 | 91% | -0.62 | (1.38) |
| | October 2010 | 3 | 4 | 75% | 0.433 | 1551 | 1676 | 93% | 1.33 | (0.62) |
| | September 2010 | 5 | 5 | 100% | 0 | 1726 | 1886 | 92% | -0.68 | (1.41) |
| | August 2010 | 3 | 3 | 100% | 0 | 1750 | 1910 | 92% | -0.52 | (1.32) |
| | July 2010 | 9 | 9 | 100% | 0 | 1614 | 1744 | 93% | -0.85 | (1.52) |
| | June 2010 | 5 | 5 | 100% | 0 | 1943 | 2107 | 92% | -0.65 | (1.39) |
| | May 2010 | 3 | 3 | 100% | 0 | 1770 | 1912 | 93% | -0.49 | (1.30) |
| | April 2010 | 4 | 4 | 100% | 0 | 1734 | 1864 | 93% | -0.55 | (1.33) |
| | March 2010 | 4 | 5 | 80% | 0.4 | 1788 | 1893 | 94% | 1.41 | (0.59) |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-9C Repair Appointments Met Business Parity | January 2011 | 2 | 2 | 100% | 0 | 161 | 164 | 98% | -0.19 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 1 | 1 | 100% | 0 | 149 | 152 | 98% | -0.14 | (1.09) |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 1 | 1 | 100% | 0 | 151 | 153 | 99% | -0.11 | (1.07) |
| June 2010 | | 1 | 1 | 100% | 0 | 203 | 208 | 98% | -0.16 | (1.10) |
| May 2010 | | 1 | 1 | 100% | 0 | 118 | 122 | 97% | -0.18 | (1.11) |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 2 | 3 | 67% | 0.4714 | 195 | 201 | 97% | 3.07 | (0.22) |
| February 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| MR-9C Repair Appointments Met Centrex Parity | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 100% | 0 | 6 | 6 | 100% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | MR-9C Repair Appointments Met Centrex 21 Parity | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 1 | 1 | 100% | 0 | 4 | 4 | 100% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 1 | 1 | 100% | 0 | 3 | 3 | 100% | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| February 2011 | | 1 | 1 | 100% | 0 | 1 | 1 | 100% | 0.00 | 0.00 |
| MR-9C Repair Appointments Met PBX Parity | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 2 | 2 | 100% | 0 | 3 | 3 | 100% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | February 2011 | 1 | 1 | 100% | 0 | 1 | 1 | 100% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|--|---------------|-------|-------|--------|--------|-------|-------|--------|---------|--------|
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| MR-9C Repair Appointments Met Residence Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 1 | 1 | 100% | 0 | 776 | 785 | 99% | -0.11 | (1.07) | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 1 | 1 | 100% | 0 | 738 | 759 | 97% | -0.17 | (1.10) | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 1 | 1 | 100% | 0 | 811 | 825 | 98% | -0.13 | (1.08) | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | MR-9C Repair Appointments Met UNE - P (POTS) Parity | February 2011 | 12 | 12 | 100% | 0 | 762 | 778 | 98% | -0.50 | (1.30) |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 5 | 5 | 100% | 0 | 986 | 998 | 99% | -0.25 | (1.15) | |
| November 2010 | | 4 | 4 | 100% | 0 | 927 | 938 | 99% | -0.22 | (1.13) | |
| October 2010 | | 9 | 9 | 100% | 0 | 924 | 935 | 99% | -0.33 | (1.20) | |
| September 2010 | | 4 | 4 | 100% | 0 | 887 | 911 | 97% | -0.33 | (1.20) | |
| August 2010 | | 7 | 8 | 88% | 0.3307 | 926 | 955 | 97% | 1.55 | (0.54) | |
| July 2010 | | 7 | 7 | 100% | 0 | 962 | 978 | 98% | -0.34 | (1.21) | |
| June 2010 | | 8 | 8 | 100% | 0 | 1126 | 1148 | 98% | -0.39 | (1.24) | |
| May 2010 | | 7 | 7 | 100% | 0 | 956 | 976 | 98% | -0.38 | (1.23) | |
| April 2010 | | 9 | 9 | 100% | 0 | 953 | 977 | 98% | -0.47 | (1.29) | |
| March 2010 | | 5 | 5 | 100% | 0 | 1022 | 1039 | 98% | -0.29 | (1.17) | |
| NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01 | | February 2011 | 4 | 27552 | 0% | 0.00 | 6 | 16097 | 0% | -11.34 | (7.90) |
| | | January 2011 | 4 | 28032 | 0% | 0.00 | 3 | 16097 | 0% | -4.08 | (3.48) |
| | December 2010 | 6 | 27576 | 0% | 0.00 | 9 | 19953 | 0% | -8.90 | (6.41) | |
| | November 2010 | 8 | 26064 | 0% | 0.00 | 60 | 22993 | 0% | -29.66 | (19.03) | |
| | October 2010 | 7 | 31200 | 0% | 0.00 | 5 | 22993 | 0% | -0.97 | (1.59) | |
| | September 2010 | 3 | 29736 | 0% | 0.00 | 4 | 23041 | 0% | -8.54 | (6.19) | |
| | August 2010 | 3 | 28272 | 0% | 0.00 | 2 | 23041 | 0% | 1.11 | (0.32) | |
| | July 2010 | 1 | 27624 | 0% | 0.00 | 2 | 21457 | 0% | -5.60 | (4.40) | |
| | June 2010 | 1 | 28416 | 0% | 0.00 | 4 | 16193 | 0% | -15.15 | (10.21) | |
| | May 2010 | 0 | 28872 | 0% | 0.00 | 1 | 16193 | 0% | -11.29 | (7.87) | |
| | April 2010 | 5 | 29088 | 0% | 0.00 | 1 | 16531 | 0% | 24.13 | 13.67 | |
| | March 2010 | 5 | 28272 | 0% | 0.0009 | 3 | 16555 | 0% | 0.44 | (0.73) | |
| | NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01 | February 2011 | 0 | 2196 | 0% | 0 | 1 | 14347 | 0% | -5.25 | (4.19) |
| | | January 2011 | 0 | 2220 | 0% | 0.0007 | 1 | 14347 | 0% | 11.09 | 5.74 |
| December 2010 | | 0 | 2292 | 0% | 0 | 1 | 14011 | 0% | -5.72 | (4.48) | |
| November 2010 | | 0 | 2100 | 0% | 0 | 15 | 14011 | 0% | -6.70 | (5.07) | |
| October 2010 | | 0 | 2316 | 0% | 0 | 4 | 14203 | 0% | -6.92 | (5.20) | |
| September 2010 | | 0 | 2508 | 0% | 0 | 2 | 14203 | 0% | -5.76 | (4.50) | |
| August 2010 | | 0 | 2340 | 0% | 0 | 1 | 15739 | 0% | -4.76 | (3.90) | |
| July 2010 | | 0 | 2340 | 0% | 0.0002 | 1 | 16915 | 0% | -1.18 | (1.72) | |
| June 2010 | | 0 | 2340 | 0% | 0 | 1 | 16915 | 0% | -2.59 | (2.57) | |
| May 2010 | | 0 | 2748 | 0% | 0 | 2 | 17323 | 0% | -3.82 | (3.32) | |
| April 2010 | | 0 | 2724 | 0% | 0 | 1 | 17636 | 0% | -4.83 | (3.93) | |

| | | | | | | | | | | | |
|--|---|---------------|-------|------|--------|--------|-------|----|-------|--------|--------|
| NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic | March 2010 | 0 | 2796 | 0% | 0.0001 | 1 | 17636 | 0% | -3.75 | (3.28) | |
| | February 2011 | 36 | 28440 | 0% | 0.007 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 29 | 28608 | 0% | 0.0063 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 37 | 28440 | 0% | 0.007 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 110 | 27984 | 0% | 0.0169 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 32 | 31920 | 0% | 0.0054 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 28 | 29904 | 0% | 0.0147 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 60 | 29640 | 0% | 0.0135 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 39 | 29280 | 0% | 0.006 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 22 | 29280 | 0% | 0.0043 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 11 | 29280 | 0% | 0.0029 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 15 | 29424 | 0% | 0.0034 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 41 | 29280 | 0% | 0.0069 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic | February 2011 | 0 | 2196 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| January 2011 | | 0 | 2220 | 0% | 0.0007 | 0 | 0 | 0% | 0.00 | 0.00 | |
| December 2010 | | 0 | 2292 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 15 | 2316 | 1% | 0.0207 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 11 | 2532 | 0% | 0.0143 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 6 | 2724 | 0% | 0.0073 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 4 | 2556 | 0% | 0.0046 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 6 | 2556 | 0% | 0.0082 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 12 | 2748 | 0% | 0.0105 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 2748 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 1 | 2748 | 0% | 0.0022 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 2796 | 0% | 0.0001 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95 | | February 2011 | 107 | 112 | 96% | 0.2065 | 0 | 0 | 0% | 0.00 | (0.02) |
| | | January 2011 | 107 | 117 | 91% | 0.2796 | 0 | 0 | 0% | 0.00 | 0.11 |
| | December 2010 | 154 | 159 | 97% | 0.1745 | 0 | 0 | 0% | 0.00 | (0.06) | |
| | November 2010 | 216 | 224 | 96% | 0.1856 | 0 | 0 | 0% | 0.00 | (0.05) | |
| | October 2010 | 422 | 439 | 96% | 0.1929 | 0 | 0 | 0% | 0.00 | (0.04) | |
| | September 2010 | 215 | 222 | 97% | 0.1747 | 0 | 0 | 0% | 0.00 | (0.06) | |
| | August 2010 | 194 | 204 | 95% | 0.2159 | 0 | 0 | 0% | 0.00 | (0.00) | |
| | July 2010 | 323 | 337 | 96% | 0.1995 | 0 | 0 | 0% | 0.00 | (0.03) | |
| | June 2010 | 154 | 162 | 95% | 0.2167 | 0 | 0 | 0% | 0.00 | (0.00) | |
| | May 2010 | 156 | 168 | 93% | 0.2575 | 0 | 0 | 0% | 0.00 | 0.07 | |
| | April 2010 | 238 | 245 | 97% | 0.1666 | 0 | 0 | 0% | 0.00 | (0.07) | |
| | March 2010 | 271 | 277 | 98% | 0.1456 | 0 | 0 | 0% | 0.00 | (0.09) | |
| | OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 3.00 | |
| September 2010 | | 1 | 4 | 25% | 0.433 | 0 | 0 | 0% | 0.00 | 2.21 | |
| August 2010 | | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 3.00 | |
| OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic | | February 2011 | 1 | 116 | 1% | 0.0924 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 7 | 117 | 6% | 0.2372 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 3 | 161 | 2% | 0.1352 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 4 | 226 | 2% | 0.1319 | 0 | 0 | 0% | 0.00 | 0.00 | |

| | | | | | | | | | | |
|--|---|---------------|-----|-----|--------|------|----|------|-------|--------|
| | October 2010 | 8 | 440 | 2% | 0.1336 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 4 | 229 | 2% | 0.131 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 5 | 209 | 2% | 0.1528 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 5 | 337 | 1% | 0.1209 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 7 | 164 | 4% | 0.2021 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 10 | 169 | 6% | 0.2359 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 245 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 2 | 277 | 1% | 0.0847 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 2 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 23 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 18 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 4 | 11 | 36% | 0.481 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 5 | 11 | 45% | 0.4979 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 10 | 21 | 48% | 0.4994 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 13 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 15 | 39 | 38% | 0.4865 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 26 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 39 | 3% | 0.1581 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-15A Interval for Pending Orders Delayed Past Due Date Business Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| January 2011 | | 8 | 1 | 8 | 0 | 1879 | 48 | 39 | -0.67 | (1.41) |
| December 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic | | February 2011 | 119 | 1 | 119 | 0 | 0 | 0 | 0 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 3 | 1 | 3 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 66 | 1 | 66 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 46 | 1 | 46 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 24 | 1 | 24 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | OP-15A Interval for Pending Orders Delayed Past Due Date LIS Trunk Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| January 2011 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 20 | 2 | 10 | 4.24 | 0 | 0 | 0 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |

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|--|--|---------------|-------|-----|--------|--------|-----|----|-------|--------|
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders Delayed Past Due Date Residence Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 10 | 1 | 10 | 0 | 4853 | 122 | 40 | -0.61 | (1.37) |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 3 | 1 | 3 | 0 | 3514 | 102 | 34 | -0.69 | (1.42) |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | OP-15A Interval for Pending Orders Delayed Past Due Date UDIT Above DS1 Level Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| January 2011 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| March 2010 | | 9 | 1 | 9 | 0 | 71 | 1 | 71 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders Delayed Past Due Date UDIT DS1 Parity | | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 52 | 1 | 52 | 0 | 703 | 12 | 59 | -0.10 | (1.06) |
| | August 2010 | 31 | 1 | 31 | 0 | 720 | 24 | 30 | 0.02 | (0.82) |
| | July 2010 | 9 | 1 | 9 | 0 | 550 | 15 | 37 | -0.70 | (1.43) |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity | February 2011 | 19999 | 26 | 769 | 566.37 | 0 | 0 | 0 | 0.00 |
| January 2011 | | 19397 | 34 | 571 | 591.26 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 18849 | 25 | 754 | 562.28 | 0 | 0 | 0 | 0.00 | 0.00 |
| November 2010 | | 18335 | 21 | 873 | 498.67 | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2010 | | 17894 | 21 | 852 | 498.67 | 1 | 1 | 1 | 0.00 | 0.00 |
| September 2010 | | 17453 | 21 | 831 | 498.67 | 0 | 0 | 0 | 0.00 | 0.00 |
| August 2010 | | 17012 | 21 | 810 | 498.67 | 88 | 2 | 44 | 0.00 | 0.00 |
| July 2010 | | 27292 | 31 | 880 | 461.66 | 44 | 2 | 22 | 0.00 | 0.00 |
| June 2010 | | 28374 | 49 | 579 | 527.09 | 0 | 2 | 0 | 0.00 | 0.00 |
| May 2010 | | 26860 | 43 | 625 | 528.18 | 0 | 0 | 0 | 0.00 | 0.00 |
| April 2010 | | 27037 | 35 | 772 | 468.52 | 0 | 0 | 0 | 0.00 | 0.00 |
| March 2010 | | 26273 | 37 | 710 | 486.5 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - | | February 2011 | 13982 | 23 | 608 | 428.4 | 0 | 0 | 0 | 0.00 |
| | January 2011 | 13564 | 20 | 678 | 383.03 | 0 | 0 | 0 | 0.00 | 0.00 |

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|--|----------------|-------|----|-----|--------|------|-----|------|-------|--------|
| ADSL Qualified Parity | December 2010 | 13196 | 22 | 600 | 408.95 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 12539 | 20 | 627 | 395.88 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 12168 | 18 | 676 | 351.04 | 1 | 1 | 1 | 0.00 | 0.00 |
| | September 2010 | 11912 | 20 | 596 | 378.81 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 11576 | 23 | 503 | 399.19 | 88 | 2 | 44 | 0.00 | 0.00 |
| | July 2010 | 11022 | 20 | 551 | 380.48 | 44 | 2 | 22 | 0.00 | 0.00 |
| | June 2010 | 10656 | 18 | 592 | 346.45 | 0 | 2 | 0 | 0.00 | 0.00 |
| | May 2010 | 10365 | 19 | 546 | 352.51 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 10039 | 21 | 478 | 366.42 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 9837 | 17 | 579 | 296.87 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable Parity | February 2011 | 37 | 3 | 12 | 10.26 | 0 | 1 | 0 | 0.00 | 0.00 |
| | January 2011 | 10 | 2 | 5 | 5.66 | 488 | 17 | 29 | -0.63 | (1.38) |
| | December 2010 | 0 | 1 | 0 | 0 | 692 | 17 | 41 | -0.53 | (1.32) |
| | November 2010 | 0 | 1 | 0 | 0 | 1106 | 21 | 53 | -0.74 | (1.45) |
| | October 2010 | 26 | 1 | 26 | 0 | 892 | 14 | 64 | -0.55 | (1.33) |
| | September 2010 | 9 | 1 | 9 | 0 | 703 | 12 | 59 | -0.77 | (1.47) |
| | August 2010 | 11 | 2 | 6 | 6.36 | 720 | 24 | 30 | -0.79 | (1.48) |
| | July 2010 | 134 | 1 | 134 | 0 | 550 | 15 | 37 | 2.46 | (0.22) |
| | June 2010 | 0 | 1 | 0 | 0 | 485 | 19 | 26 | -0.72 | (1.43) |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog Parity | April 2010 | 2 | 2 | 1 | 0 | 241 | 9 | 27 | -1.26 | (1.77) |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 342 | 2 | 171 | 72.12 | 1209 | 47 | 26 | 6.09 | 0.88 |
| | December 2010 | 310 | 7 | 44 | 77.99 | 1008 | 50 | 20 | 2.46 | 0.09 |
| | November 2010 | 266 | 6 | 44 | 72.47 | 735 | 44 | 17 | 2.82 | 0.20 |
| | October 2010 | 237 | 5 | 47 | 65.95 | 539 | 28 | 19 | 2.99 | (0.02) |
| | September 2010 | 195 | 7 | 28 | 49.68 | 651 | 31 | 21 | 0.37 | (0.58) |
| | August 2010 | 157 | 3 | 52 | 55.52 | 754 | 30 | 25 | 1.27 | (0.35) |
| | July 2010 | 6 | 2 | 3 | 2.83 | 967 | 39 | 25 | -1.05 | (1.64) |
| OP-15A Interval for Pending Orders Delayed Past Due Date UNE - P (POTS) Parity | June 2010 | 70 | 19 | 4 | 5.25 | 1084 | 55 | 20 | -2.56 | (2.56) |
| | May 2010 | 0 | 9 | 0 | 0 | 1016 | 46 | 22 | -1.89 | (2.15) |
| | April 2010 | 63 | 8 | 8 | 6.22 | 684 | 43 | 16 | -0.76 | (1.46) |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | February 2011 | 459 | 6 | 77 | 142.9 | 8164 | 149 | 55 | 0.92 | (0.45) |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 31 | 1 | 31 | 0 | 8431 | 205 | 41 | -0.21 | (1.13) |
| | November 2010 | 9 | 1 | 9 | 0 | 6929 | 187 | 37 | -0.63 | (1.38) |
| | October 2010 | 163 | 1 | 163 | 0 | 6089 | 160 | 38 | 2.51 | 0.06 |
| | September 2010 | 137 | 2 | 69 | 96.87 | 5104 | 144 | 35 | 0.97 | (0.40) |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic | August 2010 | 133 | 2 | 67 | 64.35 | 4847 | 139 | 35 | 0.96 | (0.43) |
| | July 2010 | 86 | 1 | 86 | 0 | 8672 | 195 | 44 | 0.90 | (0.52) |
| | June 2010 | 59 | 1 | 59 | 0 | 8241 | 220 | 37 | 0.48 | (0.65) |
| | May 2010 | 80 | 2 | 40 | 9.9 | 6392 | 175 | 37 | 0.12 | (0.79) |
| | April 2010 | 35 | 2 | 18 | 13.44 | 6496 | 188 | 35 | -0.56 | (1.34) |
| | March 2010 | 5 | 1 | 5 | 0 | 6251 | 173 | 36 | -0.77 | (1.47) |
| | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |

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|---|----------------|---|---|---|---|---|---|---|------|------|
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic | February 2011 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons LIS Trunk Diagnostic | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level Diagnostic | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

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|--|---|---------------|----|----|--------|--------|---|---|------|------|------|
| OP-15B Count of Pending Orders Delayed for Facilities Reasons UDIT DS1 Diagnostic | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | September 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | August 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | July 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic | February 2011 | 25 | 26 | 1 | 0.1923 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | January 2011 | 33 | 34 | 1 | 0.169 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 24 | 25 | 1 | 0.196 | 0 | 0 | 0 | 0.00 | 0.00 | |
| November 2010 | | 20 | 21 | 1 | 0.213 | 0 | 0 | 0 | 0.00 | 0.00 | |
| October 2010 | | 20 | 21 | 1 | 0.213 | 0 | 0 | 0 | 0.00 | 0.00 | |
| September 2010 | | 20 | 21 | 1 | 0.213 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | | 20 | 21 | 1 | 0.213 | 0 | 0 | 0 | 0.00 | 0.00 | |
| July 2010 | | 22 | 31 | 1 | 0.4539 | 0 | 0 | 0 | 0.00 | 0.00 | |
| June 2010 | | 42 | 49 | 1 | 0.3499 | 0 | 0 | 0 | 0.00 | 0.00 | |
| May 2010 | | 41 | 43 | 1 | 0.2106 | 0 | 0 | 0 | 0.00 | 0.00 | |
| April 2010 | | 34 | 35 | 1 | 0.1666 | 0 | 0 | 0 | 0.00 | 0.00 | |
| March 2010 | | 36 | 37 | 1 | 0.1622 | 0 | 0 | 0 | 0.00 | 0.00 | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic | | February 2011 | 22 | 23 | 1 | 0.2039 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | January 2011 | 20 | 20 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 22 | 22 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 20 | 20 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | October 2010 | 17 | 18 | 1 | 0.2291 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | September 2010 | 20 | 20 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | August 2010 | 23 | 23 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | July 2010 | 20 | 20 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | June 2010 | 18 | 18 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | May 2010 | 16 | 19 | 1 | 0.3646 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | April 2010 | 17 | 21 | 1 | 0.3927 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | March 2010 | 17 | 17 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic | February 2011 | 1 | 3 | 0 | 0.4714 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | January 2011 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| November 2010 | | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| October 2010 | | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| September 2010 | | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | | 1 | 2 | 1 | 0.5 | 0 | 0 | 0 | 0.00 | 0.00 | |
| July 2010 | | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| June 2010 | | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| April 2010 | | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic | | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | January 2011 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 7 | 7 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 2 | 6 | 0 | 0.4714 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | October 2010 | 3 | 5 | 1 | 0.4899 | 0 | 0 | 0 | 0.00 | 0.00 | |

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|---|---|---------------|------|------|--------|--------|---------|---------|------|--------|
| | September 2010 | 3 | 7 | 0 | 0.4949 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 2 | 3 | 1 | 0.4714 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 1 | 2 | 1 | 0.5 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 8 | 19 | 0 | 0.4937 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 9 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 3 | 8 | 0 | 0.4841 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic | February 2011 | 1 | 6 | 0 | 0.3727 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 2 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 1 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 1 | 2 | 1 | 0.5 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 1 | 2 | 1 | 0.5 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825 | February 2011 | 5643 | 5647 | 100% | 0.0266 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 5483 | 5491 | 100% | 0.0381 | 0 | 0 | 0% | 0.00 | (0.05) |
| December 2010 | | 6504 | 6504 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.05) |
| November 2010 | | 7315 | 7315 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.05) |
| October 2010 | | 7929 | 7929 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.05) |
| September 2010 | | 7463 | 7463 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.05) |
| August 2010 | | 8564 | 8564 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.05) |
| July 2010 | | 7162 | 7165 | 100% | 0.0205 | 0 | 0 | 0% | 0.00 | (0.05) |
| June 2010 | | 7829 | 7831 | 100% | 0.016 | 0 | 0 | 0% | 0.00 | (0.05) |
| May 2010 | | 6658 | 6658 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.05) |
| April 2010 | | 8387 | 8387 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.05) |
| March 2010 | | 9684 | 9702 | 100% | 0.043 | 0 | 0 | 0% | 0.00 | (0.05) |
| OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic | | February 2011 | 5647 | 5647 | 100% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 5491 | 5491 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 6504 | 6504 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 7315 | 7315 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 7929 | 7929 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 7463 | 7463 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 8564 | 8564 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 7165 | 7165 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 7831 | 7831 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 6658 | 6658 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 8387 | 8387 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 9702 | 9702 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity | February 2011 | 4351 | 4628 | 94% | 0.2372 | 744650 | 1069378 | 70% | 0.00 |
| January 2011 | | 4754 | 5175 | 92% | 0.2734 | 699172 | 1218980 | 57% | 0.00 | 0.00 |
| December 2010 | | 4850 | 5394 | 90% | 0.3011 | 857069 | 1156913 | 74% | 0.00 | 0.00 |
| November 2010 | | 4498 | 5272 | 85% | 0.3539 | 797877 | 1184345 | 67% | 0.00 | 0.00 |
| October 2010 | | 4314 | 5165 | 84% | 0.371 | 832647 | 1162499 | 72% | 0.00 | 0.00 |
| September 2010 | | 4384 | 5126 | 86% | 0.3519 | 845448 | 1198158 | 71% | 0.00 | 0.00 |
| August 2010 | | 4470 | 5584 | 80% | 0.3996 | 789079 | 1350156 | 58% | 0.00 | 0.00 |
| July 2010 | | 4012 | 4966 | 81% | 0.394 | 783260 | 1272096 | 62% | 0.00 | 0.00 |
| June 2010 | | 4784 | 5563 | 86% | 0.347 | 803622 | 1273739 | 63% | 0.00 | 0.00 |
| May 2010 | | 4015 | 4637 | 87% | 0.3408 | 774303 | 1057356 | 73% | 0.00 | 0.00 |

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|--|--|---------------|------|------|--------|--------|---------|------|-------|--------|--------|
| | April 2010 | 4684 | 4900 | 96% | 0.2053 | 865024 | 1124419 | 77% | 0.00 | 0.00 | |
| | March 2010 | 5192 | 5603 | 93% | 0.2607 | 907120 | 1258342 | 72% | 0.00 | 0.00 | |
| OP-3A Installation Commitments Met Business Parity | February 2011 | 9 | 11 | 82% | 0.3857 | 875 | 910 | 96% | 2.46 | (0.10) | |
| | January 2011 | 1 | 2 | 50% | 0.5 | 894 | 929 | 96% | 3.43 | (0.13) | |
| | December 2010 | 0 | 1 | 0% | 0 | 815 | 844 | 97% | 5.30 | 0.10 | |
| | November 2010 | 2 | 2 | 100% | 0 | 991 | 1012 | 98% | -0.21 | (1.13) | |
| | October 2010 | 3 | 3 | 100% | 0 | 965 | 988 | 98% | -0.27 | (1.16) | |
| | September 2010 | 2 | 2 | 100% | 0 | 1076 | 1108 | 97% | -0.24 | (1.15) | |
| | August 2010 | 4 | 4 | 100% | 0 | 1053 | 1092 | 96% | -0.38 | (1.23) | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 1 | 1 | 100% | 0 | 1082 | 1102 | 98% | -0.14 | (1.08) | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 2 | 2 | 100% | 0 | 1155 | 1193 | 97% | -0.26 | (1.16) | |
| | OP-3A Installation Commitments Met Line Splitting Benchmark 0.95 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-3A Installation Commitments Met Residence Parity | | February 2011 | 15 | 16 | 94% | 0.2421 | 3251 | 3311 | 98% | 1.33 | (0.60) |
| | | January 2011 | 17 | 17 | 100% | 0 | 3086 | 3169 | 97% | -0.67 | (1.41) |
| | December 2010 | 9 | 9 | 100% | 0 | 3535 | 3619 | 98% | -0.46 | (1.28) | |
| | November 2010 | 7 | 7 | 100% | 0 | 3304 | 3364 | 98% | -0.36 | (1.22) | |
| | October 2010 | 6 | 7 | 86% | 0.3499 | 3641 | 3695 | 99% | 2.82 | (0.22) | |
| | September 2010 | 5 | 5 | 100% | 0 | 3871 | 3948 | 98% | -0.32 | (1.19) | |
| | August 2010 | 5 | 5 | 100% | 0 | 3873 | 3932 | 99% | -0.28 | (1.17) | |
| | July 2010 | 2 | 2 | 100% | 0 | 3735 | 3815 | 98% | -0.21 | (1.13) | |
| | June 2010 | 11 | 11 | 100% | 0 | 3791 | 3851 | 98% | -0.42 | (1.25) | |
| | May 2010 | 23 | 23 | 100% | 0 | 3522 | 3576 | 98% | -0.59 | (1.36) | |
| | April 2010 | 13 | 13 | 100% | 0 | 3881 | 3922 | 99% | -0.37 | (1.22) | |
| | March 2010 | 10 | 10 | 100% | 0 | 3863 | 3913 | 99% | -0.36 | (1.22) | |
| | OP-3A Installation Commitments Met UNE - P (POTS) Parity | February 2011 | 84 | 87 | 97% | 0.1825 | 4126 | 4221 | 98% | 0.75 | (0.71) |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 15 | 15 | 100% | 0 | 4350 | 4463 | 97% | -0.62 | (1.38) | |
| November 2010 | | 13 | 13 | 100% | 0 | 4295 | 4376 | 98% | -0.49 | (1.30) | |
| October 2010 | | 14 | 15 | 93% | 0.2494 | 4606 | 4683 | 98% | 1.53 | (0.54) | |
| September 2010 | | 25 | 27 | 93% | 0.2619 | 4947 | 5056 | 98% | 1.87 | (0.28) | |
| August 2010 | | 8 | 9 | 89% | 0.3143 | 4926 | 5024 | 98% | 1.99 | (0.40) | |
| July 2010 | | 8 | 11 | 73% | 0.4454 | 4762 | 4876 | 98% | 5.47 | 0.76 | |
| June 2010 | | 15 | 17 | 88% | 0.3222 | 4941 | 5044 | 98% | 2.83 | 0.02 | |
| May 2010 | | 13 | 13 | 100% | 0 | 4604 | 4678 | 98% | -0.46 | (1.28) | |
| April 2010 | | 12 | 13 | 92% | 0.2665 | 4996 | 5064 | 99% | 1.99 | (0.40) | |
| March 2010 | | 16 | 17 | 94% | 0.2353 | 5018 | 5106 | 98% | 1.32 | (0.61) | |
| OP-3A Installation Commitments Met UNE P (Centrex 21) Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |

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|---|--|---------------|----|------|------|-----|-----|------|-------|--------|
| | November 2010 | 1 | 1 | 100% | 0 | 2 | 2 | 100% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-3B Installation Commitments Met Business Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 100% | 0 | 118 | 123 | 96% | -0.21 | (1.12) |
| | October 2010 | 1 | 1 | 100% | 0 | 159 | 164 | 97% | -0.18 | (1.11) |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 1 | 0% | 0 | 146 | 149 | 98% | 6.95 | 0.17 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 153 | 156 | 98% | -0.14 | (1.08) |
| | OP-3B Installation Commitments Met Residence Parity | February 2011 | 1 | 1 | 100% | 0 | 525 | 532 | 99% | -0.12 |
| January 2011 | | 1 | 1 | 100% | 0 | 561 | 582 | 96% | -0.19 | (1.12) |
| December 2010 | | 2 | 2 | 100% | 0 | 588 | 606 | 97% | -0.25 | (1.15) |
| November 2010 | | 1 | 1 | 100% | 0 | 639 | 662 | 97% | -0.19 | (1.12) |
| October 2010 | | 1 | 1 | 100% | 0 | 650 | 675 | 96% | -0.20 | (1.12) |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 1 | 1 | 100% | 0 | 662 | 675 | 98% | -0.14 | (1.09) |
| July 2010 | | 1 | 1 | 100% | 0 | 666 | 684 | 97% | -0.16 | (1.10) |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 1 | 1 | 100% | 0 | 733 | 742 | 99% | -0.11 | (1.07) |
| March 2010 | | 2 | 2 | 100% | 0 | 702 | 722 | 97% | -0.24 | (1.14) |
| OP-3B Installation Commitments Met UNE - P (POTS) Parity | | February 2011 | 10 | 10 | 100% | 0 | 656 | 667 | 98% | -0.41 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 8 | 8 | 100% | 0 | 717 | 740 | 97% | -0.50 | (1.31) |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 4 | 4 | 100% | 0 | 812 | 829 | 98% | -0.29 | (1.18) |
| | August 2010 | 3 | 3 | 100% | 0 | 808 | 824 | 98% | -0.24 | (1.15) |
| | July 2010 | 6 | 6 | 100% | 0 | 817 | 841 | 97% | -0.42 | (1.25) |
| | June 2010 | 1 | 1 | 100% | 0 | 860 | 887 | 97% | -0.18 | (1.11) |
| | May 2010 | 2 | 2 | 100% | 0 | 828 | 844 | 98% | -0.20 | (1.12) |
| | April 2010 | 5 | 5 | 100% | 0 | 867 | 879 | 99% | -0.26 | (1.16) |
| | March 2010 | 2 | 2 | 100% | 0 | 855 | 878 | 97% | -0.23 | (1.14) |
| | OP-3C Installation Commitments Met Business Parity | February 2011 | 4 | 4 | 100% | 0 | 374 | 376 | 99% | -0.15 |
| January 2011 | | 8 | 8 | 100% | 0 | 349 | 350 | 100% | -0.15 | (1.09) |
| December 2010 | | 5 | 5 | 100% | 0 | 377 | 378 | 100% | -0.11 | (1.07) |
| November 2010 | | 3 | 3 | 100% | 0 | 493 | 496 | 99% | -0.13 | (1.08) |
| October 2010 | | 2 | 2 | 100% | 0 | 465 | 472 | 99% | -0.17 | (1.11) |
| September 2010 | | 2 | 2 | 100% | 0 | 459 | 464 | 99% | -0.15 | (1.09) |
| August 2010 | | 4 | 4 | 100% | 0 | 396 | 397 | 100% | -0.10 | (1.06) |
| July 2010 | | 12 | 12 | 100% | 0 | 371 | 372 | 100% | -0.18 | (1.11) |

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|--|--|---------------|-----|------|--------|------|------|------|-------|--------|--------|
| | June 2010 | 6 | 6 | 100% | 0 | 538 | 540 | 100% | -0.15 | (1.09) | |
| | May 2010 | 15 | 15 | 100% | 0 | 513 | 514 | 100% | -0.17 | (1.10) | |
| | April 2010 | 11 | 11 | 100% | 0 | 499 | 502 | 99% | -0.25 | (1.15) | |
| | March 2010 | 9 | 9 | 100% | 0 | 721 | 725 | 99% | -0.22 | (1.14) | |
| OP-3C Installation Commitments Met Line Splitting Benchmark 0.95 | February 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| | January 2011 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 7 | 7 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| | April 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| | OP-3C Installation Commitments Met Residence Parity | February 2011 | 75 | 75 | 100% | 0 | 4552 | 4561 | 100% | -0.38 | (1.23) |
| | | January 2011 | 2 | 2 | 100% | 0 | 4605 | 4608 | 100% | -0.04 | (1.02) |
| December 2010 | | 4 | 4 | 100% | 0 | 4744 | 4749 | 100% | -0.06 | (1.04) | |
| November 2010 | | 6 | 6 | 100% | 0 | 4963 | 4971 | 100% | -0.10 | (1.06) | |
| October 2010 | | 2 | 2 | 100% | 0 | 5201 | 5206 | 100% | -0.04 | (1.03) | |
| September 2010 | | 6 | 6 | 100% | 0 | 5540 | 5554 | 100% | -0.12 | (1.07) | |
| August 2010 | | 5 | 5 | 100% | 0 | 5359 | 5369 | 100% | -0.10 | (1.06) | |
| July 2010 | | 5 | 5 | 100% | 0 | 5284 | 5290 | 100% | -0.08 | (1.05) | |
| June 2010 | | 7 | 7 | 100% | 0 | 5950 | 5958 | 100% | -0.10 | (1.06) | |
| May 2010 | | 17 | 17 | 100% | 0 | 5459 | 5464 | 100% | -0.12 | (1.08) | |
| April 2010 | | 9 | 9 | 100% | 0 | 6532 | 6548 | 100% | -0.15 | (1.09) | |
| March 2010 | | 13 | 13 | 100% | 0 | 6550 | 6559 | 100% | -0.13 | (1.08) | |
| OP-3C Installation Commitments Met UNE - P (POTS) Parity | | February 2011 | 151 | 151 | 100% | 0 | 4926 | 4937 | 100% | -0.57 | (1.35) |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 10 | 10 | 100% | 0 | 5121 | 5127 | 100% | -0.11 | (1.07) | |
| | November 2010 | 6 | 6 | 100% | 0 | 5456 | 5467 | 100% | -0.11 | (1.07) | |
| | October 2010 | 18 | 18 | 100% | 0 | 5666 | 5678 | 100% | -0.19 | (1.12) | |
| | September 2010 | 94 | 94 | 100% | 0 | 5999 | 6018 | 100% | -0.54 | (1.33) | |
| | August 2010 | 10 | 12 | 83% | 0.3727 | 5755 | 5766 | 100% | 13.07 | 1.08 | |
| | July 2010 | 52 | 53 | 98% | 0.1361 | 5655 | 5662 | 100% | 3.64 | (0.11) | |
| | June 2010 | 9 | 9 | 100% | 0 | 6488 | 6498 | 100% | -0.12 | (1.07) | |
| | May 2010 | 26 | 26 | 100% | 0 | 5972 | 5978 | 100% | -0.16 | (1.10) | |
| | April 2010 | 16 | 16 | 100% | 0 | 7031 | 7050 | 100% | -0.21 | (1.13) | |
| | March 2010 | 20 | 20 | 100% | 0 | 7271 | 7284 | 100% | -0.19 | (1.11) | |
| | OP-3C Installation Commitments Met UNE P (Centrex 21) Parity | February 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-3D Installation Commitments Met Basic | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|---|--------------|---|------|------|----|----|------|-------|--------|
| Rate ISDN Parity | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 100% | 0 | 8 | 11 | 73% | -0.59 | (1.36) |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0 | 10 | 11 | 91% | -0.30 | (1.18) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 7 | 10 | 70% | -0.62 | (1.38) |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-3D Installation Commitments Met Dark Fiber - Loop Diagnostic | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| February 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met DS0 Parity | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 6 | 6 | 100% | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-3D Installation Commitments Met DS1 Parity | January 2011 | 1 | 1 | 100% | 0 | 36 | 37 | 97% | -0.16 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| February 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9 | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|--|---------------|-----|------|--------|--------|----|------|-------|--------|--------|
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9 | February 2011 | 40 | 41 | 98% | 0.1543 | 0 | 0 | 0% | 0.00 | (0.25) | |
| | January 2011 | 34 | 35 | 97% | 0.1666 | 0 | 0 | 0% | 0.00 | (0.24) | |
| | December 2010 | 30 | 30 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| | November 2010 | 29 | 30 | 97% | 0.1795 | 0 | 0 | 0% | 0.00 | (0.22) | |
| | October 2010 | 52 | 53 | 98% | 0.1361 | 0 | 0 | 0% | 0.00 | (0.27) | |
| | September 2010 | 42 | 47 | 89% | 0.3083 | 0 | 0 | 0% | 0.00 | 0.02 | |
| | August 2010 | 61 | 62 | 98% | 0.126 | 0 | 0 | 0% | 0.00 | (0.28) | |
| | July 2010 | 139 | 141 | 99% | 0.1183 | 0 | 0 | 0% | 0.00 | (0.29) | |
| | June 2010 | 83 | 83 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| | May 2010 | 72 | 72 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| | April 2010 | 54 | 54 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| | March 2010 | 56 | 56 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| | OP-3D Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| June 2010 | | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| May 2010 | | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| April 2010 | | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| March 2010 | | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| OP-3D Installation Commitments Met LIS Trunk Parity | | February 2011 | 14 | 15 | 93% | 0.2494 | 3 | 3 | 100% | 0.00 | (1.59) |
| | | January 2011 | 26 | 26 | 100% | 0 | 1 | 1 | 100% | 0.00 | 0.00 |
| | December 2010 | 60 | 60 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 12 | 12 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 3 | 3 | 100% | 0 | 2 | 3 | 67% | -0.87 | (1.53) | |
| | September 2010 | 8 | 8 | 100% | 0 | 10 | 10 | 100% | 0.00 | 0.00 | |
| | August 2010 | 6 | 6 | 100% | 0 | 11 | 11 | 100% | 0.00 | 0.00 | |
| | July 2010 | 11 | 11 | 100% | 0 | 4 | 4 | 100% | 0.00 | 0.00 | |
| | June 2010 | 9 | 9 | 100% | 0 | 2 | 2 | 100% | 0.00 | 0.00 | |
| | May 2010 | 6 | 6 | 100% | 0 | 2 | 2 | 100% | 0.00 | 0.00 | |
| | April 2010 | 4 | 4 | 100% | 0 | 1 | 1 | 100% | 0.00 | 0.00 | |
| | March 2010 | 15 | 15 | 100% | 0 | 5 | 5 | 100% | 0.00 | 0.00 | |
| | OP-3D Installation Commitments Met UDIT Above DS1 Level Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 1 | 1 | 100% | 0 | 14 | 15 | 93% | -0.26 | (1.16) | |
| October 2010 | | 1 | 1 | 100% | 0 | 22 | 23 | 96% | -0.21 | (1.13) | |
| September 2010 | | 2 | 2 | 100% | 0 | 10 | 10 | 100% | 0.00 | 0.00 | |
| August 2010 | | 2 | 2 | 100% | 0 | 15 | 16 | 94% | -0.34 | (1.21) | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 3 | 3 | 100% | 0 | 5 | 7 | 71% | -0.92 | (1.56) | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 3 | 3 | 100% | 0 | 4 | 4 | 100% | 0.00 | 0.00 | |

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|---|--|---------------|-----|------|--------|--------|----|------|-------|--------|
| OP-3D Installation Commitments Met UDIT DS1 Parity | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 2 | 3 | 67% | 0.4714 | 16 | 20 | 80% | 0.54 | (1.06) |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 | February 2011 | 276 | 284 | 97% | 0.1655 | 0 | 0 | 0% | 0.00 | (0.24) |
| | January 2011 | 268 | 268 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | December 2010 | 199 | 202 | 99% | 0.121 | 0 | 0 | 0% | 0.00 | (0.28) |
| | November 2010 | 230 | 234 | 98% | 0.1296 | 0 | 0 | 0% | 0.00 | (0.28) |
| | October 2010 | 241 | 247 | 98% | 0.154 | 0 | 0 | 0% | 0.00 | (0.25) |
| | September 2010 | 199 | 205 | 97% | 0.1686 | 0 | 0 | 0% | 0.00 | (0.24) |
| | August 2010 | 234 | 234 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | July 2010 | 272 | 273 | 100% | 0.0604 | 0 | 0 | 0% | 0.00 | (0.32) |
| | June 2010 | 249 | 255 | 98% | 0.1516 | 0 | 0 | 0% | 0.00 | (0.25) |
| | May 2010 | 192 | 193 | 99% | 0.0718 | 0 | 0 | 0% | 0.00 | (0.32) |
| | April 2010 | 212 | 212 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | March 2010 | 233 | 236 | 99% | 0.112 | 0 | 0 | 0% | 0.00 | (0.29) |
| | OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 | February 2011 | 190 | 192 | 99% | 0.1015 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 176 | 183 | 96% | 0.1918 | 0 | 0 | 0% | 0.00 | (0.21) |
| December 2010 | | 213 | 221 | 96% | 0.1868 | 0 | 0 | 0% | 0.00 | (0.21) |
| November 2010 | | 161 | 178 | 90% | 0.2939 | 0 | 0 | 0% | 0.00 | (0.01) |
| October 2010 | | 192 | 213 | 90% | 0.2981 | 0 | 0 | 0% | 0.00 | (0.00) |
| September 2010 | | 221 | 237 | 93% | 0.2509 | 0 | 0 | 0% | 0.00 | (0.11) |
| August 2010 | | 228 | 240 | 95% | 0.2179 | 0 | 0 | 0% | 0.00 | (0.17) |
| July 2010 | | 191 | 199 | 96% | 0.1964 | 0 | 0 | 0% | 0.00 | (0.20) |
| June 2010 | | 193 | 197 | 98% | 0.141 | 0 | 0 | 0% | 0.00 | (0.27) |
| May 2010 | | 181 | 183 | 99% | 0.104 | 0 | 0 | 0% | 0.00 | (0.30) |
| April 2010 | | 287 | 288 | 100% | 0.0588 | 0 | 0 | 0% | 0.00 | (0.32) |
| March 2010 | | 200 | 201 | 100% | 0.0704 | 0 | 0 | 0% | 0.00 | (0.32) |
| OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity | | February 2011 | 96 | 108 | 89% | 0.3143 | 30 | 32 | 94% | 1.00 |
| | January 2011 | 130 | 136 | 96% | 0.2054 | 36 | 37 | 97% | 0.57 | (1.06) |
| | December 2010 | 154 | 158 | 97% | 0.1571 | 19 | 20 | 95% | -0.48 | (1.29) |
| | November 2010 | 105 | 106 | 99% | 0.0967 | 21 | 23 | 91% | -1.20 | (1.73) |
| | October 2010 | 139 | 156 | 89% | 0.3116 | 30 | 33 | 91% | 0.33 | (1.04) |
| | September 2010 | 137 | 147 | 93% | 0.2518 | 22 | 25 | 88% | -0.74 | (1.45) |
| | August 2010 | 144 | 151 | 95% | 0.2103 | 16 | 20 | 80% | -1.61 | (1.98) |
| | July 2010 | 151 | 164 | 92% | 0.2702 | 20 | 26 | 77% | -1.70 | (2.04) |
| | June 2010 | 171 | 174 | 98% | 0.1302 | 17 | 26 | 65% | -3.29 | (3.00) |
| | May 2010 | 172 | 177 | 97% | 0.1657 | 37 | 45 | 82% | -2.34 | (2.42) |
| | April 2010 | 142 | 146 | 97% | 0.1632 | 9 | 9 | 100% | 0.00 | (1.48) |
| | March 2010 | 156 | 157 | 99% | 0.0796 | 20 | 28 | 71% | -3.01 | (2.83) |
| | OP-3D Installation Commitments Met Unbundled Loop - DS3 Capable Parity | February 2011 | 1 | 1 | 100% | 0 | 3 | 3 | 100% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|----------------|------|------|------|--------|---|----|------|-------|--------|
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-3D Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9 | February 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 3.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | July 2010 | 2 | 3 | 67% | 0.4714 | 0 | 0 | 0% | 0.00 | 0.78 |
| | June 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | April 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9 | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | February 2011 | 493 | 505 | 98% | 0.1523 | 0 | 0 | 0% | 0.00 | (0.25) |
| | January 2011 | 608 | 646 | 94% | 0.2353 | 0 | 0 | 0% | 0.00 | (0.14) |
| | December 2010 | 680 | 734 | 93% | 0.2611 | 0 | 0 | 0% | 0.00 | (0.09) |
| | November 2010 | 801 | 852 | 94% | 0.2372 | 0 | 0 | 0% | 0.00 | (0.13) |
| | October 2010 | 1206 | 1255 | 96% | 0.1937 | 0 | 0 | 0% | 0.00 | (0.20) |
| | September 2010 | 774 | 826 | 94% | 0.2429 | 0 | 0 | 0% | 0.00 | (0.12) |
| | August 2010 | 954 | 1009 | 95% | 0.227 | 0 | 0 | 0% | 0.00 | (0.15) |
| | July 2010 | 1072 | 1116 | 96% | 0.1946 | 0 | 0 | 0% | 0.00 | (0.20) |
| | June 2010 | 675 | 731 | 92% | 0.266 | 0 | 0 | 0% | 0.00 | (0.08) |
| | May 2010 | 663 | 689 | 96% | 0.1906 | 0 | 0 | 0% | 0.00 | (0.21) |
| OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9 | April 2010 | 941 | 962 | 98% | 0.1461 | 0 | 0 | 0% | 0.00 | (0.26) |
| | March 2010 | 906 | 915 | 99% | 0.0987 | 0 | 0 | 0% | 0.00 | (0.30) |
| | February 2011 | 2 | 3 | 67% | 0.4714 | 0 | 0 | 0% | 0.00 | 0.78 |
| | January 2011 | 2 | 9 | 22% | 0.4157 | 0 | 0 | 0% | 0.00 | 2.26 |
| | December 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 3.00 |
| | November 2010 | 1 | 3 | 33% | 0.4714 | 0 | 0 | 0% | 0.00 | 1.89 |
| | October 2010 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | September 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | August 2010 | 3 | 4 | 75% | 0.433 | 0 | 0 | 0% | 0.00 | 0.50 |
| | July 2010 | 3 | 13 | 23% | 0.4213 | 0 | 0 | 0% | 0.00 | 2.23 |
| | June 2010 | 0 | 3 | 0% | 0 | 0 | 0 | 0% | 0.00 | 3.00 |
| OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity | May 2010 | 2 | 3 | 67% | 0.4714 | 0 | 0 | 0% | 0.00 | 0.78 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0 | 3 | 5 | 60% | -0.75 | (1.45) |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 1 | 1 | 100% | 0 | 8 | 11 | 73% | -0.59 | (1.36) |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|--|---------------|----|------|--------|--------|----|------|-------|--------|--------|
| | May 2010 | 1 | 1 | 100% | 0 | 12 | 13 | 92% | -0.28 | (1.17) | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 2 | 2 | 100% | 0 | 7 | 10 | 70% | -0.85 | (1.51) | |
| OP-3E Installation Commitments Met Dark Fiber - IOF Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9 | February 2011 | 69 | 72 | 96% | 0.1998 | 0 | 0 | 0% | 0.00 | (0.19) |
| | | January 2011 | 80 | 84 | 95% | 0.213 | 0 | 0 | 0% | 0.00 | (0.17) |
| December 2010 | | 76 | 77 | 99% | 0.1132 | 0 | 0 | 0% | 0.00 | (0.29) | |
| November 2010 | | 69 | 74 | 93% | 0.251 | 0 | 0 | 0% | 0.00 | (0.11) | |
| October 2010 | | 53 | 58 | 91% | 0.2807 | 0 | 0 | 0% | 0.00 | (0.05) | |
| September 2010 | | 60 | 64 | 94% | 0.2421 | 0 | 0 | 0% | 0.00 | (0.13) | |
| August 2010 | | 58 | 58 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| July 2010 | | 56 | 58 | 97% | 0.1825 | 0 | 0 | 0% | 0.00 | (0.22) | |
| June 2010 | | 59 | 59 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| May 2010 | | 63 | 63 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| April 2010 | | 49 | 51 | 96% | 0.1941 | 0 | 0 | 0% | 0.00 | (0.20) | |
| March 2010 | | 88 | 94 | 94% | 0.2444 | 0 | 0 | 0% | 0.00 | (0.12) | |
| OP-3E Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9 | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 3.00 | |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | OP-3E Installation Commitments Met Frame Relay Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 1 | 1 | 100% | 0 | 1 | 1 | 100% | 0.00 | 0.00 | |
| OP-3E Installation Commitments Met LIS Trunk Parity | | February 2011 | 8 | 8 | 100% | 0 | 1 | 1 | 100% | 0.00 | 0.00 |
| | | January 2011 | 13 | 14 | 93% | 0.2575 | 1 | 1 | 100% | 0.00 | (1.91) |

| | | | | | | | | | | |
|--|---|---------------|----|------|--------|--------|----|------|-------|--------|
| | December 2010 | 23 | 23 | 100% | 0 | 1 | 1 | 100% | 0.00 | 0.00 |
| | November 2010 | 10 | 10 | 100% | 0 | 2 | 2 | 100% | 0.00 | 0.00 |
| | October 2010 | 1 | 2 | 50% | 0.5 | 4 | 4 | 100% | 0.00 | (0.74) |
| | September 2010 | 8 | 8 | 100% | 0 | 15 | 15 | 100% | 0.00 | 0.00 |
| | August 2010 | 3 | 3 | 100% | 0 | 20 | 20 | 100% | 0.00 | 0.00 |
| | July 2010 | 15 | 15 | 100% | 0 | 3 | 6 | 50% | -2.07 | (2.26) |
| | June 2010 | 2 | 2 | 100% | 0 | 3 | 3 | 100% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0 | 17 | 17 | 100% | 0.00 | 0.00 |
| | April 2010 | 3 | 3 | 100% | 0 | 3 | 3 | 100% | 0.00 | 0.00 |
| | March 2010 | 3 | 3 | 100% | 0 | 7 | 7 | 100% | 0.00 | 0.00 |
| OP-3E Installation Commitments Met UDIT Above DS1 Level Parity | February 2011 | 1 | 1 | 100% | 0 | 3 | 3 | 100% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 1 | 0% | 0 | 8 | 8 | 100% | 0.00 | (0.26) |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9 | February 2011 | 5 | 6 | 83% | 0.3727 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 8 | 8 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| December 2010 | | 18 | 18 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| November 2010 | | 6 | 6 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| October 2010 | | 8 | 8 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| September 2010 | | 5 | 5 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| August 2010 | | 10 | 10 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| July 2010 | | 6 | 7 | 86% | 0.3499 | 0 | 0 | 0% | 0.00 | 0.14 |
| June 2010 | | 2 | 3 | 67% | 0.4714 | 0 | 0 | 0% | 0.00 | 0.78 |
| May 2010 | | 9 | 9 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| April 2010 | | 7 | 7 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| March 2010 | | 15 | 15 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9 | | February 2011 | 11 | 11 | 100% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 14 | 14 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | December 2010 | 8 | 8 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | November 2010 | 14 | 14 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | October 2010 | 15 | 17 | 88% | 0.3222 | 0 | 0 | 0% | 0.00 | 0.06 |
| | September 2010 | 21 | 23 | 91% | 0.2818 | 0 | 0 | 0% | 0.00 | (0.04) |
| | August 2010 | 21 | 22 | 95% | 0.2083 | 0 | 0 | 0% | 0.00 | (0.18) |
| | July 2010 | 24 | 24 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | June 2010 | 16 | 16 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | May 2010 | 14 | 14 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | April 2010 | 27 | 27 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | March 2010 | 24 | 24 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity | February 2011 | 19 | 19 | 100% | 0 | 18 | 27 | 67% | -2.36 |
| January 2011 | | 12 | 12 | 100% | 0 | 16 | 28 | 57% | -2.51 | (2.53) |
| December 2010 | | 20 | 20 | 100% | 0 | 18 | 32 | 56% | -3.09 | (2.88) |
| November 2010 | | 9 | 10 | 90% | 0.3 | 12 | 20 | 60% | -1.58 | (1.96) |
| October 2010 | | 10 | 10 | 100% | 0 | 11 | 21 | 52% | -2.48 | (2.51) |
| September 2010 | | 11 | 11 | 100% | 0 | 20 | 40 | 50% | -2.94 | (2.79) |
| August 2010 | | 11 | 11 | 100% | 0 | 24 | 29 | 83% | -1.29 | (1.78) |

| | | | | | | | | | | | |
|---|---|---------------|-----|------|--------|--------|----|------|-------|--------|--------|
| | July 2010 | 13 | 13 | 100% | 0 | 16 | 24 | 67% | -2.05 | (2.25) | |
| | June 2010 | 12 | 12 | 100% | 0 | 11 | 18 | 61% | -2.14 | (2.30) | |
| | May 2010 | 10 | 10 | 100% | 0 | 17 | 25 | 68% | -1.83 | (2.11) | |
| | April 2010 | 16 | 16 | 100% | 0 | 10 | 14 | 71% | -1.73 | (2.05) | |
| | March 2010 | 14 | 14 | 100% | 0 | 31 | 39 | 79% | -1.63 | (1.99) | |
| OP-3E Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9 | February 2011 | 49 | 50 | 98% | 0.14 | 0 | 0 | 0% | 0.00 | (0.27) |
| | | January 2011 | 104 | 109 | 95% | 0.2092 | 0 | 0 | 0% | 0.00 | (0.18) |
| December 2010 | | 90 | 96 | 94% | 0.2421 | 0 | 0 | 0% | 0.00 | (0.13) | |
| November 2010 | | 64 | 76 | 84% | 0.3646 | 0 | 0 | 0% | 0.00 | 0.19 | |
| October 2010 | | 127 | 130 | 98% | 0.1501 | 0 | 0 | 0% | 0.00 | (0.26) | |
| September 2010 | | 152 | 154 | 99% | 0.1132 | 0 | 0 | 0% | 0.00 | (0.29) | |
| August 2010 | | 106 | 107 | 99% | 0.0962 | 0 | 0 | 0% | 0.00 | (0.30) | |
| July 2010 | | 133 | 140 | 95% | 0.2179 | 0 | 0 | 0% | 0.00 | (0.17) | |
| June 2010 | | 89 | 108 | 82% | 0.3808 | 0 | 0 | 0% | 0.00 | 0.25 | |
| May 2010 | | 75 | 75 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| April 2010 | | 123 | 125 | 98% | 0.1255 | 0 | 0 | 0% | 0.00 | (0.28) | |
| March 2010 | | 150 | 160 | 94% | 0.2421 | 0 | 0 | 0% | 0.00 | (0.13) | |
| OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9 | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 2 | 0% | 0 | 0 | 0 | 0% | 0.00 | 3.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) | |
| | OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 2 | 2 | 100% | 0 | 8 | 8 | 100% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|--|---------------|-----|----|-------|-------|-------|------|-------|--------|--------|
| OP-4A Installation Interval Business Parity | February 2011 | 45 | 4 | 11 | 8.73 | 1962 | 490 | 4 | 2.85 | 0.61 | |
| | January 2011 | 9 | 2 | 5 | 3.54 | 1876 | 505 | 4 | 0.33 | (0.59) | |
| | December 2010 | 4 | 1 | 4 | 0 | 1730 | 437 | 4 | 0.01 | (0.79) | |
| | November 2010 | 2 | 1 | 2 | 0 | 1802 | 510 | 4 | -0.45 | (1.28) | |
| | October 2010 | 13 | 2 | 7 | 3.54 | 2072 | 513 | 4 | 0.74 | (0.34) | |
| | September 2010 | 5 | 2 | 3 | 2.12 | 2286 | 454 | 5 | -0.42 | (1.25) | |
| | August 2010 | 56 | 4 | 14 | 11.8 | 5041 | 623 | 8 | 1.20 | (0.29) | |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | March 2010 | 5 | 2 | 3 | 0.71 | 3020 | 746 | 4 | -0.39 | (1.24) | |
| | OP-4A Installation Interval Line Splitting Benchmark 3.3 | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| April 2010 | | 3 | 1 | 3 | 0 | 0 | 0 | 0 | 0.00 | (0.27) | |
| March 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| OP-4A Installation Interval Residence Parity | | February 2011 | 75 | 13 | 6 | 0.83 | 11014 | 2463 | 4 | 1.16 | (0.02) |
| | | January 2011 | 53 | 12 | 4 | 1.56 | 10663 | 2450 | 4 | 0.08 | (0.90) |
| | December 2010 | 28 | 5 | 6 | 1.95 | 11419 | 2796 | 4 | 1.42 | (0.02) | |
| | November 2010 | 21 | 4 | 5 | 0.5 | 9661 | 2519 | 4 | 0.88 | (0.10) | |
| | October 2010 | 24 | 4 | 6 | 1.15 | 10043 | 2667 | 4 | 2.29 | 0.08 | |
| | September 2010 | 12 | 2 | 6 | 1.41 | 10472 | 2621 | 4 | 1.05 | (0.16) | |
| | August 2010 | 16 | 4 | 4 | 2.94 | 11858 | 2767 | 4 | -0.16 | (1.10) | |
| | July 2010 | 8 | 2 | 4 | 2.83 | 18851 | 3699 | 5 | -0.38 | (1.23) | |
| | June 2010 | 57 | 9 | 6 | 2.4 | 17300 | 3728 | 5 | 1.65 | (0.04) | |
| | May 2010 | 67 | 20 | 3 | 1.46 | 14193 | 3308 | 4 | -1.47 | (1.89) | |
| | April 2010 | 19 | 6 | 3 | 0.41 | 8640 | 2603 | 3 | -0.14 | (1.09) | |
| | March 2010 | 17 | 6 | 3 | 1.47 | 9177 | 2715 | 3 | -0.59 | (1.36) | |
| | OP-4A Installation Interval UNE - P (POTS) Parity | February 2011 | 308 | 75 | 4 | 5.25 | 12976 | 2953 | 4 | -0.58 | (1.35) |
| | | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 11 | 5 | 2 | 0.45 | 13149 | 3233 | 4 | -1.52 | (1.93) | |
| November 2010 | | 23 | 6 | 4 | 2.23 | 11463 | 3029 | 4 | 0.04 | (0.74) | |
| October 2010 | | 69 | 14 | 5 | 4.05 | 12115 | 3180 | 4 | 1.61 | (0.05) | |
| September 2010 | | 84 | 23 | 4 | 1.56 | 12758 | 3075 | 4 | -0.57 | (1.35) | |
| August 2010 | | 15 | 5 | 3 | 3.46 | 16899 | 3390 | 5 | -0.80 | (1.49) | |
| July 2010 | | 77 | 11 | 7 | 5.9 | 24678 | 4747 | 5 | 1.26 | (0.25) | |
| June 2010 | | 115 | 17 | 7 | 16.63 | 23395 | 4892 | 5 | 2.23 | 0.16 | |
| May 2010 | | 76 | 13 | 6 | 5.64 | 18618 | 4319 | 4 | 1.76 | 0.04 | |
| April 2010 | | 26 | 10 | 3 | 0.7 | 11473 | 3315 | 3 | -0.76 | (1.46) | |
| March 2010 | | 31 | 16 | 2 | 0.25 | 12197 | 3461 | 4 | -1.93 | (2.17) | |
| OP-4B Installation Interval Business Parity | | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 1 | 1 | 1 | 0 | 223 | 70 | 3 | -1.12 | (1.68) | |
| | October 2010 | 2 | 1 | 2 | 0 | 339 | 105 | 3 | -0.49 | (1.30) | |

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|--|----------------|----|---|---|------|------|-----|------|--------|--------|
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 3 | 1 | 3 | 0 | 540 | 92 | 6 | -0.42 | (1.25) |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4B Installation Interval Residence Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 12 | 2 | 6 | 1.41 | 1572 | 458 | 3 | 1.84 | 0.21 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 3 | 1 | 3 | 0 | 2123 | 509 | 4 | -0.11 | (1.07) |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 7 | 1 | 7 | 0 | 2149 | 469 | 5 | 0.53 | (0.46) |
| | July 2010 | 2 | 1 | 2 | 0 | 3072 | 659 | 5 | -0.63 | (1.38) |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 3 | 1 | 3 | 0 | 2109 | 558 | 4 | -0.28 | (1.17) |
| OP-4B Installation Interval UNE - P (POTS) Parity | February 2011 | 22 | 9 | 2 | 0.88 | 1700 | 506 | 3 | -1.18 | (1.71) |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 20 | 5 | 4 | 1.87 | 1808 | 529 | 3 | 0.64 | (0.45) |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 8 | 3 | 3 | 2.89 | 1832 | 523 | 4 | -0.49 | (1.30) |
| | August 2010 | 9 | 3 | 3 | 3.61 | 2689 | 561 | 5 | -0.61 | (1.37) |
| | July 2010 | 18 | 6 | 3 | 1.79 | 3851 | 815 | 5 | -0.94 | (1.57) |
| | June 2010 | 2 | 1 | 2 | 0 | 4237 | 854 | 5 | -0.66 | (1.40) |
| | May 2010 | 9 | 2 | 5 | 3.54 | 3402 | 779 | 4 | 0.06 | (0.69) |
| | April 2010 | 8 | 4 | 2 | 0.82 | 2321 | 643 | 4 | -0.91 | (1.55) |
| | March 2010 | 2 | 1 | 2 | 0 | 2549 | 665 | 4 | -0.62 | (1.37) |
| OP-4C Installation Interval Business Parity | February 2011 | 2 | 2 | 1 | 0 | 226 | 197 | 1 | -0.23 | (1.14) |
| | January 2011 | 7 | 7 | 1 | 0 | 221 | 167 | 1 | -0.86 | (1.52) |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 5 | 2 | 3 | 2.12 | 173 | 134 | 1 | 1.52 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 1 | 0 | 290 | 188 | 2 | -0.44 | (1.27) |
| | August 2010 | 2 | 2 | 1 | 0 | 259 | 175 | 1 | -0.40 | (1.24) |
| | July 2010 | 6 | 8 | 1 | 0.46 | 188 | 145 | 1 | -1.25 | (1.76) |
| | June 2010 | 2 | 2 | 1 | 0 | 317 | 215 | 1 | -0.67 | (1.41) |
| | May 2010 | 6 | 6 | 1 | 0 | 325 | 201 | 2 | -0.38 | (1.23) |
| | April 2010 | 7 | 5 | 1 | 0.89 | 308 | 219 | 1 | -0.01 | (1.01) |
| | March 2010 | 7 | 7 | 1 | 0 | 294 | 198 | 1 | -1.27 | (1.77) |
| OP-4C Installation Interval Line Splitting Benchmark 3.3 | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 9 | 3 | 3 | 0 | 0 | 0 | 0 | 0.00 | (0.27) |
| | December 2010 | 3 | 1 | 3 | 0 | 0 | 0 | 0 | 0.00 | (0.27) |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 18 | 7 | 3 | 0.79 | 0 | 0 | 0 | 0.00 | (0.66) |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| June 2010 | 6 | 2 | 3 | 0 | 0 | 0 | 0 | 0.00 | (0.27) | |
| May 2010 | 3 | 1 | 3 | 0 | 0 | 0 | 0 | 0.00 | (0.27) | |

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|--|----------------|----|----|----|------|------|------|---|-------|--------|
| | April 2010 | 9 | 3 | 3 | 0 | 0 | 0 | 0 | 0.00 | (0.27) |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4C Installation Interval Residence Parity | February 2011 | 12 | 27 | 0 | 0.51 | 2681 | 2333 | 1 | -6.55 | (4.98) |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 2 | 2 | 1 | 0 | 2969 | 2638 | 1 | -0.36 | (1.22) |
| | September 2010 | 3 | 3 | 1 | 0 | 3246 | 2871 | 1 | -0.46 | (1.28) |
| | August 2010 | 1 | 1 | 1 | 0 | 3248 | 2813 | 1 | -0.28 | (1.17) |
| | July 2010 | 2 | 2 | 1 | 0 | 2982 | 2727 | 1 | -0.30 | (1.18) |
| | June 2010 | 2 | 2 | 1 | 0 | 3613 | 3111 | 1 | -0.41 | (1.25) |
| | May 2010 | 9 | 9 | 1 | 0 | 3301 | 2905 | 1 | -0.77 | (1.47) |
| | April 2010 | 2 | 2 | 1 | 0 | 3858 | 3408 | 1 | -0.20 | (1.12) |
| | March 2010 | 3 | 3 | 1 | 0 | 4242 | 3696 | 1 | -0.55 | (1.33) |
| OP-4C Installation Interval UNE - P (POTS) Parity | February 2011 | 40 | 38 | 1 | 0.32 | 2907 | 2530 | 1 | -1.00 | (1.61) |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 1 | 2 | 1 | 0.71 | 2823 | 2673 | 1 | -1.48 | (1.90) |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 3 | 3 | 1 | 0 | 3175 | 2814 | 1 | -0.41 | (1.25) |
| | September 2010 | 5 | 6 | 1 | 0.41 | 3536 | 3059 | 1 | -1.38 | (1.84) |
| | August 2010 | 1 | 2 | 1 | 0.71 | 3507 | 2988 | 1 | -1.40 | (1.85) |
| | July 2010 | 2 | 3 | 1 | 0.58 | 3170 | 2872 | 1 | -1.48 | (1.90) |
| | June 2010 | 2 | 2 | 1 | 0 | 3930 | 3326 | 1 | -0.43 | (1.26) |
| | May 2010 | 5 | 5 | 1 | 0 | 3626 | 3106 | 1 | -0.33 | (1.20) |
| | April 2010 | 6 | 5 | 1 | 0.45 | 4166 | 3627 | 1 | 0.12 | (0.99) |
| | March 2010 | 1 | 3 | 0 | 0.58 | 4536 | 3894 | 1 | -2.81 | (2.71) |
| OP-4D Installation Interval Basic Rate ISDN Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 1 | 0 | 8 | 3 | 3 | -1.25 | (1.76) |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 1 | 0 | 62 | 10 | 6 | -1.36 | (1.83) |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 19 | 1 | 19 | 0 | 50 | 6 | 8 | 1.31 | (0.57) |
| OP-4D Installation Interval Dark Fiber - Loop Diagnostic | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 20 | 1 | 20 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval DS0 Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

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|---|---|---------------|----|----|------|------|----|----|-------|--------|
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 5 | 1 | 5 | 0 | 6 | 1 | 6 | 0.00 | 0.00 |
| OP-4D Installation Interval DS1 Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 5 | 1 | 5 | 0 | 278 | 31 | 9 | -1.78 | (2.08) |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | OP-4D Installation Interval E911 Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| January 2011 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 12 | 1 | 12 | 0 | 24 | 2 | 12 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| August 2010 | | 14 | 2 | 7 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| May 2010 | | 48 | 4 | 12 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6 | | February 2011 | 87 | 20 | 4 | 1.04 | 0 | 0 | 0 | 0.00 |
| | January 2011 | 91 | 20 | 5 | 0.76 | 0 | 0 | 0 | 0.00 | (0.73) |
| | December 2010 | 94 | 20 | 5 | 0.66 | 0 | 0 | 0 | 0.00 | (0.65) |
| | November 2010 | 87 | 20 | 4 | 1.31 | 0 | 0 | 0 | 0.00 | (0.83) |
| | October 2010 | 167 | 34 | 5 | 1.22 | 0 | 0 | 0 | 0.00 | (0.54) |
| | September 2010 | 167 | 32 | 5 | 1.13 | 0 | 0 | 0 | 0.00 | (0.39) |
| | August 2010 | 177 | 38 | 5 | 0.85 | 0 | 0 | 0 | 0.00 | (0.67) |
| | July 2010 | 174 | 38 | 5 | 1.27 | 0 | 0 | 0 | 0.00 | (0.71) |
| | June 2010 | 134 | 31 | 4 | 0.91 | 0 | 0 | 0 | 0.00 | (0.84) |
| | May 2010 | 111 | 27 | 4 | 1.15 | 0 | 0 | 0 | 0.00 | (0.94) |
| | April 2010 | 134 | 32 | 4 | 0.9 | 0 | 0 | 0 | 0.00 | (0.91) |
| | March 2010 | 62 | 14 | 4 | 0.76 | 0 | 0 | 0 | 0.00 | (0.79) |
| | OP-4D Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| January 2011 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

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|--|----------------|-----|-----|----|------|-----|----|----|-------|--------|
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 6 | 1 | 6 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval LIS Trunk Parity | February 2011 | 41 | 3 | 14 | 6.66 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 21 | 1 | 21 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 52 | 3 | 17 | 8.08 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 44 | 2 | 22 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 22 | 1 | 22 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 22 | 1 | 22 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval UDIT Above DS1 Level Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 7 | 1 | 7 | 0 | 142 | 15 | 9 | -0.34 | (1.21) |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 3 | 1 | 3 | 0 | 73 | 10 | 7 | -1.54 | (1.93) |
| | August 2010 | 4 | 1 | 4 | 0 | 89 | 15 | 6 | -0.72 | (1.44) |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 4 | 1 | 4 | 0 | 75 | 7 | 11 | -1.38 | (1.84) |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 14 | 2 | 7 | 0 | 21 | 3 | 7 | 0.00 | (1.00) |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval UDIT DS1 Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 16 | 3 | 5 | 4.93 | 134 | 14 | 10 | -0.68 | (1.42) |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6 | February 2011 | 333 | 146 | 2 | 0.67 | 0 | 0 | 0 | 0.00 | (1.86) |
| | January 2011 | 266 | 123 | 2 | 0.72 | 0 | 0 | 0 | 0.00 | (1.92) |
| | December 2010 | 305 | 123 | 2 | 0.83 | 0 | 0 | 0 | 0.00 | (1.76) |
| | November 2010 | 370 | 132 | 3 | 0.76 | 0 | 0 | 0 | 0.00 | (1.60) |
| | October 2010 | 348 | 150 | 2 | 0.89 | 0 | 0 | 0 | 0.00 | (1.84) |
| | September 2010 | 359 | 133 | 3 | 1.26 | 0 | 0 | 0 | 0.00 | (1.65) |
| | August 2010 | 358 | 142 | 3 | 0.56 | 0 | 0 | 0 | 0.00 | (1.74) |
| | July 2010 | 332 | 125 | 3 | 0.51 | 0 | 0 | 0 | 0.00 | (1.67) |
| | June 2010 | 295 | 120 | 2 | 0.61 | 0 | 0 | 0 | 0.00 | (1.77) |
| | May 2010 | 264 | 106 | 2 | 0.95 | 0 | 0 | 0 | 0.00 | (1.75) |
| | April 2010 | 320 | 123 | 3 | 1.01 | 0 | 0 | 0 | 0.00 | (1.70) |
| | March 2010 | 346 | 125 | 3 | 1.69 | 0 | 0 | 0 | 0.00 | (1.62) |
| OP-4D Installation Interval Unbundled Loop | February 2011 | 276 | 92 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50) |

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| ADSL Qualified Benchmark 6 | January 2011 | 258 | 88 | 3 | 0.5 | 0 | 0 | 0 | 0.00 | (1.53) | |
| | December 2010 | 385 | 129 | 3 | 0.28 | 0 | 0 | 0 | 0.00 | (1.51) | |
| | November 2010 | 322 | 104 | 3 | 0.74 | 0 | 0 | 0 | 0.00 | (1.45) | |
| | October 2010 | 441 | 139 | 3 | 0.98 | 0 | 0 | 0 | 0.00 | (1.41) | |
| | September 2010 | 512 | 167 | 3 | 0.35 | 0 | 0 | 0 | 0.00 | (1.47) | |
| | August 2010 | 510 | 163 | 3 | 1.01 | 0 | 0 | 0 | 0.00 | (1.44) | |
| | July 2010 | 337 | 125 | 3 | 0.75 | 0 | 0 | 0 | 0.00 | (1.65) | |
| | June 2010 | 280 | 101 | 3 | 0.79 | 0 | 0 | 0 | 0.00 | (1.61) | |
| | May 2010 | 302 | 116 | 3 | 0.6 | 0 | 0 | 0 | 0.00 | (1.70) | |
| | April 2010 | 397 | 154 | 3 | 0.65 | 0 | 0 | 0 | 0.00 | (1.71) | |
| | March 2010 | 248 | 101 | 2 | 0.76 | 0 | 0 | 0 | 0.00 | (1.77) | |
| | OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5 | February 2011 | 335 | 71 | 5 | 2.84 | 0 | 0 | 0 | 0.00 | (0.43) |
| | January 2011 | 495 | 115 | 4 | 1.45 | 0 | 0 | 0 | 0.00 | (0.65) | |
| December 2010 | 343 | 73 | 5 | 0.76 | 0 | 0 | 0 | 0.00 | (0.44) | | |
| November 2010 | 309 | 63 | 5 | 3.96 | 0 | 0 | 0 | 0.00 | (0.32) | | |
| October 2010 | 525 | 113 | 5 | 1.33 | 0 | 0 | 0 | 0.00 | (0.47) | | |
| September 2010 | 573 | 107 | 5 | 7.82 | 0 | 0 | 0 | 0.00 | (0.08) | | |
| August 2010 | 474 | 95 | 5 | 0.69 | 0 | 0 | 0 | 0.00 | (0.28) | | |
| July 2010 | 581 | 118 | 5 | 3.44 | 0 | 0 | 0 | 0.00 | (0.31) | | |
| June 2010 | 580 | 133 | 4 | 1.09 | 0 | 0 | 0 | 0.00 | (0.62) | | |
| May 2010 | 497 | 110 | 5 | 1.05 | 0 | 0 | 0 | 0.00 | (0.54) | | |
| April 2010 | 450 | 100 | 5 | 0.9 | 0 | 0 | 0 | 0.00 | (0.55) | | |
| March 2010 | 413 | 88 | 5 | 1.51 | 0 | 0 | 0 | 0.00 | (0.44) | | |
| OP-4D Installation Interval Unbundled Loop DS3 Capable Parity | February 2011 | 6 | 1 | 6 | 0 | 36 | 4 | 9 | 0.00 | 0.00 | |
| January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| OP-4D Installation Interval Unbundled Loop XDSLi Benchmark 6 | February 2011 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | (2.50) | |
| January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| December 2010 | 6 | 1 | 6 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| October 2010 | 5 | 1 | 5 | 0 | 0 | 0 | 0 | 0 | 0.00 | (0.50) | |
| September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | 9 | 2 | 5 | 0.71 | 0 | 0 | 0 | 0 | 0.00 | (0.75) | |
| July 2010 | 14 | 3 | 5 | 1.15 | 0 | 0 | 0 | 0 | 0.00 | (0.67) | |
| June 2010 | 5 | 2 | 3 | 2.12 | 0 | 0 | 0 | 0 | 0.00 | (1.75) | |
| May 2010 | 5 | 1 | 5 | 0 | 0 | 0 | 0 | 0 | 0.00 | (0.50) | |
| April 2010 | 4 | 1 | 4 | 0 | 0 | 0 | 0 | 0 | 0.00 | (1.00) | |
| March 2010 | 5 | 1 | 5 | 0 | 0 | 0 | 0 | 0 | 0.00 | (0.50) | |
| OP-4D Installation Interval Unbundled Loop Analog Benchmark 6 | February 2011 | 2012 | 385 | 5 | 4.41 | 0 | 0 | 0 | 0.00 | (0.39) | |
| January 2011 | 2291 | 461 | 5 | 1.35 | 0 | 0 | 0 | 0 | 0.00 | (0.52) | |
| December 2010 | 2643 | 533 | 5 | 1.24 | 0 | 0 | 0 | 0 | 0.00 | (0.52) | |
| November 2010 | 3246 | 631 | 5 | 0.86 | 0 | 0 | 0 | 0 | 0.00 | (0.43) | |
| October 2010 | 3709 | 735 | 5 | 0.99 | 0 | 0 | 0 | 0 | 0.00 | (0.48) | |
| September 2010 | 3011 | 590 | 5 | 0.86 | 0 | 0 | 0 | 0 | 0.00 | (0.45) | |

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| | August 2010 | 4029 | 753 | 5 | 1.1 | 0 | 0 | 0 | 0.00 | (0.32) |
| | July 2010 | 4357 | 864 | 5 | 0.66 | 0 | 0 | 0 | 0.00 | (0.48) |
| | June 2010 | 3028 | 588 | 5 | 0.67 | 0 | 0 | 0 | 0.00 | (0.43) |
| | May 2010 | 2885 | 560 | 5 | 1.41 | 0 | 0 | 0 | 0.00 | (0.42) |
| | April 2010 | 3735 | 739 | 5 | 0.5 | 0 | 0 | 0 | 0.00 | (0.47) |
| | March 2010 | 3351 | 673 | 5 | 0.63 | 0 | 0 | 0 | 0.00 | (0.51) |
| OP-4D Installation Interval Unbundled Loop | February 2011 | 9 | 1 | 9 | 0 | 0 | 0 | 0 | 0.00 | (1.20) |
| Conditioned Benchmark 15 | January 2011 | 147 | 7 | 21 | 24.21 | 0 | 0 | 0 | 0.00 | 1.20 |
| | December 2010 | 7 | 1 | 7 | 0 | 0 | 0 | 0 | 0.00 | (1.60) |
| | November 2010 | 58 | 3 | 19 | 18.88 | 0 | 0 | 0 | 0.00 | 0.87 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 32 | 3 | 11 | 7.51 | 0 | 0 | 0 | 0.00 | (0.87) |
| | August 2010 | 25 | 3 | 8 | 9.24 | 0 | 0 | 0 | 0.00 | (1.33) |
| | July 2010 | 135 | 12 | 11 | 7.3 | 0 | 0 | 0 | 0.00 | (0.75) |
| | June 2010 | 26 | 2 | 13 | 0 | 0 | 0 | 0 | 0.00 | (0.40) |
| | May 2010 | 30 | 2 | 15 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 15 | 1 | 15 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4D Installation Interval Unbundled Loop | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| ISDN Capable Parity | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 5 | 1 | 5 | 0 | 29 | 4 | 7 | -0.36 | (1.22) |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 5 | 1 | 5 | 0 | 81 | 8 | 10 | -0.67 | (1.41) |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 4 | 1 | 4 | 0 | 79 | 10 | 8 | -0.65 | (1.39) |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 7 | 2 | 4 | 0.71 | 50 | 6 | 8 | -0.78 | (1.48) |
| OP-4E Installation Interval Dark Fiber - IOF | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| Diagnostic | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 24 | 1 | 24 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 17 | 1 | 17 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 20 | 1 | 20 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-4E Installation Interval E911 Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 12 | 1 | 12 | 0 | 24 | 2 | 12 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 24 | 2 | 12 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

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|---|---|---------------|----|----|------|------|---|---|------|--------|--------|
| OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6 | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | February 2011 | 286 | 66 | 4 | 1.69 | 0 | 0 | 0 | 0.00 | (0.83) | |
| | January 2011 | 251 | 61 | 4 | 1.42 | 0 | 0 | 0 | 0.00 | (0.94) | |
| | December 2010 | 255 | 55 | 5 | 0.85 | 0 | 0 | 0 | 0.00 | (0.68) | |
| | November 2010 | 311 | 65 | 5 | 1.34 | 0 | 0 | 0 | 0.00 | (0.61) | |
| | October 2010 | 276 | 54 | 5 | 1.33 | 0 | 0 | 0 | 0.00 | (0.44) | |
| | September 2010 | 268 | 55 | 5 | 1.06 | 0 | 0 | 0 | 0.00 | (0.56) | |
| | August 2010 | 191 | 45 | 4 | 0.96 | 0 | 0 | 0 | 0.00 | (0.88) | |
| | July 2010 | 178 | 44 | 4 | 1.29 | 0 | 0 | 0 | 0.00 | (0.98) | |
| | June 2010 | 221 | 47 | 5 | 1.67 | 0 | 0 | 0 | 0.00 | (0.65) | |
| | May 2010 | 200 | 45 | 4 | 0.78 | 0 | 0 | 0 | 0.00 | (0.78) | |
| | April 2010 | 183 | 40 | 5 | 1.03 | 0 | 0 | 0 | 0.00 | (0.71) | |
| | March 2010 | 377 | 83 | 5 | 1.17 | 0 | 0 | 0 | 0.00 | (0.73) | |
| | OP-4E Installation Interval Frame Relay Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| January 2011 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| December 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| November 2010 | | 14 | 1 | 14 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| OP-4E Installation Interval LIS Trunk Parity | | February 2011 | 22 | 1 | 22 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 66 | 3 | 22 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 22 | 1 | 22 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | June 2010 | 21 | 1 | 21 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | March 2010 | 21 | 1 | 21 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | OP-4E Installation Interval UDIT Above DS1 Level Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| April 2010 | | 19 | 1 | 19 | 0 | 22 | 6 | 4 | 8.69 | (0.41) | |
| March 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6 | | February 2011 | 12 | 5 | 2 | 0.89 | 0 | 0 | 0 | 0.00 | (1.80) |
| | | January 2011 | 6 | 3 | 2 | 1 | 0 | 0 | 0 | 0.00 | (2.00) |
| | December 2010 | 27 | 11 | 2 | 0.69 | 0 | 0 | 0 | 0.00 | (1.77) | |
| | November 2010 | 10 | 4 | 3 | 1 | 0 | 0 | 0 | 0.00 | (1.75) | |

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|---|----------------|-----|-----|------|-------|---|---|------|--------|--------|
| | October 2010 | 9 | 3 | 3 | 1 | 0 | 0 | 0 | 0.00 | (1.50) |
| | September 2010 | 6 | 2 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50) |
| | August 2010 | 19 | 8 | 2 | 0.52 | 0 | 0 | 0 | 0.00 | (1.81) |
| | July 2010 | 15 | 4 | 4 | 2.22 | 0 | 0 | 0 | 0.00 | (1.13) |
| | June 2010 | 6 | 1 | 6 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 15 | 6 | 3 | 0.55 | 0 | 0 | 0 | 0.00 | (1.75) |
| | April 2010 | 5 | 2 | 3 | 0.71 | 0 | 0 | 0 | 0.00 | (1.75) |
| | March 2010 | 23 | 8 | 3 | 0.35 | 0 | 0 | 0 | 0.00 | (1.56) |
| OP-4E Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6 | February 2011 | 3 | 1 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50) |
| | January 2011 | 25 | 8 | 3 | 0.83 | 0 | 0 | 0 | 0.00 | (1.44) |
| | December 2010 | 9 | 3 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50) |
| | November 2010 | 20 | 8 | 3 | 0.93 | 0 | 0 | 0 | 0.00 | (1.75) |
| | October 2010 | 50 | 13 | 4 | 1.99 | 0 | 0 | 0 | 0.00 | (1.08) |
| | September 2010 | 45 | 15 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50) |
| | August 2010 | 30 | 10 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50) |
| | July 2010 | 47 | 17 | 3 | 0.66 | 0 | 0 | 0 | 0.00 | (1.62) |
| | June 2010 | 26 | 9 | 3 | 0.33 | 0 | 0 | 0 | 0.00 | (1.56) |
| | May 2010 | 25 | 8 | 3 | 0.83 | 0 | 0 | 0 | 0.00 | (1.44) |
| | April 2010 | 25 | 11 | 2 | 0.65 | 0 | 0 | 0 | 0.00 | (1.86) |
| March 2010 | 26 | 11 | 2 | 0.5 | 0 | 0 | 0 | 0.00 | (1.82) | |
| OP-4E Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5 | February 2011 | 63 | 15 | 4 | 1.08 | 0 | 0 | 0 | 0.00 | (0.71) |
| | January 2011 | 37 | 9 | 4 | 0.78 | 0 | 0 | 0 | 0.00 | (0.76) |
| | December 2010 | 51 | 11 | 5 | 0.92 | 0 | 0 | 0 | 0.00 | (0.47) |
| | November 2010 | 130 | 8 | 16 | 32.23 | 0 | 0 | 0 | 0.00 | 5.86 |
| | October 2010 | 33 | 9 | 4 | 1.22 | 0 | 0 | 0 | 0.00 | (1.00) |
| | September 2010 | 40 | 9 | 4 | 1.67 | 0 | 0 | 0 | 0.00 | (0.58) |
| | August 2010 | 48 | 10 | 5 | 0.42 | 0 | 0 | 0 | 0.00 | (0.38) |
| | July 2010 | 54 | 11 | 5 | 0.3 | 0 | 0 | 0 | 0.00 | (0.32) |
| | June 2010 | 42 | 9 | 5 | 0.71 | 0 | 0 | 0 | 0.00 | (0.45) |
| | May 2010 | 44 | 9 | 5 | 0.33 | 0 | 0 | 0 | 0.00 | (0.33) |
| | April 2010 | 50 | 11 | 5 | 0.52 | 0 | 0 | 0 | 0.00 | (0.52) |
| March 2010 | 44 | 11 | 4 | 1.1 | 0 | 0 | 0 | 0.00 | (0.82) | |
| OP-4E Installation Interval Unbundled Loop - XDSLi Benchmark 6 | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 3 | 1 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50) |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 3 | 1 | 3 | 0 | 0 | 0 | 0 | 0.00 | (1.50) |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| OP-4E Installation Interval Unbundled Loop - Analog Benchmark 6 | February 2011 | 131 | 27 | 5 | 0.53 | 0 | 0 | 0 | 0.00 | (0.57) |
| | January 2011 | 398 | 78 | 5 | 0.68 | 0 | 0 | 0 | 0.00 | (0.45) |
| | December 2010 | 330 | 63 | 5 | 0.43 | 0 | 0 | 0 | 0.00 | (0.38) |
| | November 2010 | 250 | 52 | 5 | 1.46 | 0 | 0 | 0 | 0.00 | (0.60) |
| | October 2010 | 585 | 115 | 5 | 0.88 | 0 | 0 | 0 | 0.00 | (0.46) |
| | September 2010 | 266 | 54 | 5 | 0.67 | 0 | 0 | 0 | 0.00 | (0.54) |
| | August 2010 | 328 | 66 | 5 | 0.39 | 0 | 0 | 0 | 0.00 | (0.52) |
| | July 2010 | 572 | 85 | 7 | 6.37 | 0 | 0 | 0 | 0.00 | 0.36 |
| June 2010 | 520 | 99 | 5 | 0.91 | 0 | 0 | 0 | 0.00 | (0.37) | |

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|---|--|---------------|----|------|--------|------|------|------|-------|--------|
| | May 2010 | 285 | 55 | 5 | 0.51 | 0 | 0 | 0 | 0.00 | (0.41) |
| | April 2010 | 457 | 91 | 5 | 0.15 | 0 | 0 | 0 | 0.00 | (0.49) |
| | March 2010 | 573 | 97 | 6 | 4.2 | 0 | 0 | 0 | 0.00 | (0.05) |
| OP-4E Installation Interval Unbundled Loop Conditioned Benchmark 15 | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 51 | 2 | 26 | 2.12 | 0 | 0 | 0 | 0.00 | 2.10 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | OP-4E Installation Interval Unbundled Loop ISDN Capable Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 |
| January 2011 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| July 2010 | | 8 | 2 | 4 | 0 | 62 | 7 | 9 | -1.42 | (1.86) |
| June 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| March 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 100% | 0 | 15 | 16 | 94% | -0.25 | (1.15) |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0 | 19 | 19 | 100% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 16 | 16 | 100% | 0.00 | 0.00 |
| | OP-5A New Service Installation Quality Reported to Repair Business Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 10 | 10 | 100% | 0 | 1371 | 1447 | 95% | -0.74 | (1.45) |
| December 2010 | | 6 | 6 | 100% | 0 | 1276 | 1360 | 94% | -0.63 | (1.38) |
| November 2010 | | 6 | 6 | 100% | 0 | 1558 | 1636 | 95% | -0.55 | (1.33) |
| October 2010 | | 6 | 6 | 100% | 0 | 1520 | 1628 | 93% | -0.65 | (1.40) |
| September 2010 | | 4 | 4 | 100% | 0 | 1612 | 1716 | 94% | -0.51 | (1.31) |
| August 2010 | | 8 | 9 | 89% | 0.3143 | 1527 | 1645 | 93% | 0.46 | (0.99) |
| July 2010 | | 12 | 12 | 100% | 0 | 1485 | 1599 | 93% | -0.96 | (1.58) |
| June 2010 | | 6 | 6 | 100% | 0 | 1803 | 1910 | 94% | -0.60 | (1.36) |
| May 2010 | | 15 | 16 | 94% | 0.2421 | 1675 | 1781 | 94% | 0.05 | (1.20) |
| April 2010 | | 11 | 11 | 100% | 0 | 1663 | 1786 | 93% | -0.90 | (1.55) |
| March 2010 | | 11 | 12 | 92% | 0.2764 | 1956 | 2078 | 94% | 0.36 | (1.03) |
| OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|--|---------------|---|------|----|----|----|------|-------|--------|------|
| Diagnostic | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | OP-5A New Service Installation Quality Reported to Repair Dark Fiber - Loop Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-5A New Service Installation Quality Reported to Repair DS0 Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 1 | 1 | 100% | 0 | 18 | 18 | 100% | 0.00 | 0.00 | |
| | OP-5A New Service Installation Quality Reported to Repair DS1 Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| January 2011 | | 1 | 1 | 100% | 0 | 64 | 71 | 90% | -0.33 | (1.20) | |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-5A New Service Installation Quality Reported to Repair E911 Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 2 | 2 | 100% | 0 | 4 | 4 | 100% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 2 | 2 | 100% | 0 | 18 | 18 | 100% | 0.00 | 0.00 | |

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|--|--|---------------|-----|------|--------|----|----|------|-------|--------|
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 6 | 6 | 100% | 0 | 4 | 4 | 100% | 0.00 | 0.00 |
| | April 2010 | 2 | 2 | 100% | 0 | 7 | 7 | 100% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 115 | 121 | 95% | 0.2171 | 64 | 71 | 90% | -1.10 | (1.67) |
| December 2010 | | 110 | 111 | 99% | 0.0945 | 50 | 56 | 89% | -1.94 | (2.18) |
| November 2010 | | 97 | 105 | 92% | 0.2653 | 39 | 44 | 89% | -0.66 | (1.40) |
| October 2010 | | 105 | 113 | 93% | 0.2565 | 54 | 55 | 98% | 2.40 | (0.36) |
| September 2010 | | 101 | 111 | 91% | 0.2863 | 61 | 66 | 92% | 0.35 | (0.98) |
| August 2010 | | 115 | 120 | 96% | 0.1998 | 48 | 51 | 94% | -0.44 | (1.27) |
| July 2010 | | 189 | 201 | 94% | 0.2369 | 48 | 52 | 92% | -0.42 | (1.25) |
| June 2010 | | 137 | 145 | 94% | 0.2283 | 43 | 45 | 96% | 0.31 | (1.10) |
| May 2010 | | 132 | 137 | 96% | 0.1875 | 67 | 71 | 94% | -0.59 | (1.36) |
| April 2010 | | 105 | 106 | 99% | 0.0967 | 23 | 23 | 100% | 0.00 | (1.56) |
| March 2010 | | 144 | 151 | 95% | 0.2103 | 64 | 68 | 94% | -0.36 | (1.22) |
| OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-5A New Service Installation Quality Reported to Repair Frame Relay Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 1 | 1 | 100% | 0 | 4 | 4 | 100% | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|---|---------------|----|------|--------|--------|-------|------|-------|--------|--------|
| OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 4 | 4 | 100% | 0 | 8825 | 9810 | 90% | -0.67 | (1.41) | |
| | December 2010 | 1 | 1 | 100% | 0 | 9272 | 10345 | 90% | -0.34 | (1.21) | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 7 | 7 | 100% | 0 | 10679 | 11913 | 90% | -0.90 | (1.55) | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 3 | 3 | 100% | 0 | 11189 | 12447 | 90% | -0.58 | (1.35) | |
| | May 2010 | 1 | 1 | 100% | 0 | 10470 | 11521 | 91% | -0.32 | (1.19) | |
| | April 2010 | 4 | 4 | 100% | 0 | 11685 | 13007 | 90% | -0.67 | (1.41) | |
| | March 2010 | 1 | 1 | 100% | 0 | 11974 | 13284 | 90% | -0.33 | (1.20) | |
| | OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 41 | 41 | 100% | 0 | 2 | 2 | 100% | 0.00 | 0.00 |
| December 2010 | | 83 | 83 | 100% | 0 | 1 | 1 | 100% | 0.00 | 0.00 | |
| November 2010 | | 22 | 22 | 100% | 0 | 3 | 3 | 100% | 0.00 | 0.00 | |
| October 2010 | | 5 | 5 | 100% | 0 | 8 | 8 | 100% | 0.00 | 0.00 | |
| September 2010 | | 16 | 16 | 100% | 0 | 26 | 26 | 100% | 0.00 | 0.00 | |
| August 2010 | | 9 | 9 | 100% | 0 | 31 | 31 | 100% | 0.00 | 0.00 | |
| July 2010 | | 26 | 26 | 100% | 0 | 12 | 12 | 100% | 0.00 | 0.00 | |
| June 2010 | | 11 | 11 | 100% | 0 | 6 | 6 | 100% | 0.00 | 0.00 | |
| May 2010 | | 7 | 7 | 100% | 0 | 25 | 25 | 100% | 0.00 | 0.00 | |
| April 2010 | | 7 | 7 | 100% | 0 | 4 | 4 | 100% | 0.00 | 0.00 | |
| March 2010 | | 18 | 18 | 100% | 0 | 12 | 12 | 100% | 0.00 | 0.00 | |
| OP-5A New Service Installation Quality Reported to Repair Residence Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 19 | 20 | 95% | 0.2179 | 7454 | 8363 | 89% | -0.84 | (1.51) |
| | December 2010 | 14 | 15 | 93% | 0.2494 | 7996 | 8985 | 89% | -0.54 | (1.33) | |
| | November 2010 | 12 | 14 | 86% | 0.3499 | 8028 | 9004 | 89% | 0.41 | (0.94) | |
| | October 2010 | 8 | 10 | 80% | 0.4 | 8569 | 9581 | 89% | 0.97 | (0.66) | |
| | September 2010 | 11 | 11 | 100% | 0 | 9067 | 10197 | 89% | -1.17 | (1.71) | |
| | August 2010 | 10 | 11 | 91% | 0.2875 | 8799 | 9983 | 88% | -0.28 | (1.17) | |
| | July 2010 | 8 | 8 | 100% | 0 | 8752 | 9799 | 89% | -0.98 | (1.59) | |
| | June 2010 | 18 | 18 | 100% | 0 | 9386 | 10537 | 89% | -1.48 | (1.90) | |
| | May 2010 | 35 | 40 | 88% | 0.3307 | 8795 | 9740 | 90% | 0.60 | (0.76) | |
| | April 2010 | 21 | 23 | 91% | 0.2818 | 10022 | 11221 | 89% | -0.31 | (1.19) | |
| | March 2010 | 25 | 25 | 100% | 0 | 10018 | 11206 | 89% | -1.72 | (2.05) | |
| | OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 1 | 1 | 100% | 0 | 15 | 15 | 100% | 0.00 | 0.00 | |
| October 2010 | | 1 | 1 | 100% | 0 | 26 | 26 | 100% | 0.00 | 0.00 | |
| September 2010 | | 2 | 2 | 100% | 0 | 12 | 12 | 100% | 0.00 | 0.00 | |
| August 2010 | | 2 | 2 | 100% | 0 | 16 | 16 | 100% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 3 | 3 | 100% | 0 | 16 | 16 | 100% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 4 | 4 | 100% | 0 | 12 | 12 | 100% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|----------------|-----|-----|------|--------|----|----|------|-------|--------|
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 3 | 3 | 100% | 0 | 48 | 51 | 94% | -0.42 | (1.26) |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5A New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Reported to Repair Unbundled Loop - 2 Wire | January 2011 | 268 | 278 | 96% | 0.1862 | 7 | 7 | 100% | 0.00 | (1.46) |
| Non-Loaded Parity | December 2010 | 215 | 221 | 97% | 0.1625 | 6 | 6 | 100% | 0.00 | (1.63) |
| | November 2010 | 235 | 244 | 96% | 0.1885 | 11 | 11 | 100% | 0.00 | (1.26) |
| | October 2010 | 250 | 261 | 96% | 0.2009 | 15 | 16 | 94% | -0.33 | (1.20) |
| | September 2010 | 209 | 211 | 99% | 0.0969 | 23 | 24 | 96% | -0.75 | (1.45) |
| | August 2010 | 233 | 244 | 95% | 0.2075 | 17 | 17 | 100% | 0.00 | (0.95) |
| | July 2010 | 280 | 283 | 99% | 0.1024 | 19 | 19 | 100% | 0.00 | (1.56) |
| | June 2010 | 244 | 258 | 95% | 0.2265 | 24 | 24 | 100% | 0.00 | (0.64) |
| | May 2010 | 193 | 205 | 94% | 0.2348 | 13 | 13 | 100% | 0.00 | (0.95) |
| | April 2010 | 208 | 219 | 95% | 0.2184 | 14 | 14 | 100% | 0.00 | (1.00) |
| | March 2010 | 244 | 252 | 97% | 0.1753 | 16 | 16 | 100% | 0.00 | (1.17) |
| OP-5A New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Reported to Repair Unbundled Loop - ADSL | January 2011 | 187 | 201 | 93% | 0.2546 | 7 | 7 | 100% | 0.00 | (1.17) |
| Qualified Parity | December 2010 | 214 | 229 | 93% | 0.2474 | 6 | 6 | 100% | 0.00 | (1.27) |
| | November 2010 | 186 | 195 | 95% | 0.2098 | 11 | 11 | 100% | 0.00 | (1.16) |
| | October 2010 | 212 | 231 | 92% | 0.2747 | 15 | 16 | 94% | 0.32 | (1.19) |
| | September 2010 | 249 | 264 | 94% | 0.2315 | 23 | 24 | 96% | 0.36 | (1.17) |
| | August 2010 | 249 | 266 | 94% | 0.2446 | 17 | 17 | 100% | 0.00 | (0.75) |
| | July 2010 | 222 | 226 | 98% | 0.1319 | 19 | 19 | 100% | 0.00 | (1.36) |
| | June 2010 | 213 | 216 | 99% | 0.117 | 24 | 24 | 100% | 0.00 | (1.37) |
| | May 2010 | 185 | 197 | 94% | 0.2392 | 13 | 13 | 100% | 0.00 | (0.93) |
| | April 2010 | 301 | 315 | 96% | 0.2061 | 14 | 14 | 100% | 0.00 | (1.06) |
| | March 2010 | 220 | 227 | 97% | 0.1729 | 16 | 16 | 100% | 0.00 | (1.18) |
| OP-5A New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Reported to Repair Unbundled Loop - DS1 | January 2011 | 135 | 148 | 91% | 0.2831 | 64 | 71 | 90% | -0.25 | (1.15) |
| Capable Parity | December 2010 | 174 | 180 | 97% | 0.1795 | 50 | 56 | 89% | -1.56 | (1.95) |
| | November 2010 | 112 | 116 | 97% | 0.1825 | 39 | 44 | 89% | -1.41 | (1.86) |
| | October 2010 | 157 | 166 | 95% | 0.2264 | 54 | 55 | 98% | 1.73 | (0.57) |
| | September 2010 | 152 | 158 | 96% | 0.1911 | 61 | 66 | 92% | -0.97 | (1.59) |
| | August 2010 | 147 | 163 | 90% | 0.2975 | 48 | 51 | 94% | 1.04 | (0.67) |
| | July 2010 | 172 | 177 | 97% | 0.1657 | 48 | 52 | 92% | -1.16 | (1.70) |
| | June 2010 | 179 | 187 | 96% | 0.2024 | 43 | 45 | 96% | -0.05 | (1.03) |
| | May 2010 | 180 | 188 | 96% | 0.2018 | 67 | 71 | 94% | -0.43 | (1.26) |
| | April 2010 | 158 | 165 | 96% | 0.2016 | 23 | 23 | 100% | 0.00 | (0.84) |
| | March 2010 | 168 | 173 | 97% | 0.1675 | 64 | 68 | 94% | -0.89 | (1.54) |
| OP-5A New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Reported to Repair Unbundled Loop - XDSL | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Parity | December 2010 | 1 | 1 | 100% | 0 | 50 | 56 | 89% | -0.34 | (1.21) |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 100% | 0 | 54 | 55 | 98% | -0.13 | (1.08) |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 3 | 3 | 100% | 0 | 48 | 51 | 94% | -0.42 | (1.26) |
| | July 2010 | 3 | 3 | 100% | 0 | 48 | 52 | 92% | -0.49 | (1.30) |
| | June 2010 | 3 | 3 | 100% | 0 | 43 | 45 | 96% | -0.36 | (1.22) |
| | May 2010 | 1 | 1 | 100% | 0 | 67 | 71 | 94% | -0.24 | (1.15) |

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|--|--|---------------|------|------|--------|-------|-------|------|-------|--------|------|
| | April 2010 | 1 | 1 | 100% | 0 | 23 | 23 | 100% | 0.00 | 0.00 | |
| | March 2010 | 1 | 1 | 100% | 0 | 64 | 68 | 94% | -0.25 | (1.15) | |
| OP-5A New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 732 | 758 | 97% | 0.182 | 4492 | 4850 | 93% | -3.87 | (3.35) | |
| | December 2010 | 810 | 832 | 97% | 0.1604 | 4785 | 5213 | 92% | -5.43 | (4.30) | |
| | November 2010 | 923 | 941 | 98% | 0.137 | 4782 | 5171 | 92% | -6.00 | (4.65) | |
| | October 2010 | 1362 | 1387 | 98% | 0.133 | 5114 | 5529 | 92% | -7.21 | (5.38) | |
| | September 2010 | 964 | 980 | 98% | 0.1267 | 5479 | 5895 | 93% | -6.14 | (4.73) | |
| | August 2010 | 1097 | 1121 | 98% | 0.1447 | 5390 | 5861 | 92% | -6.65 | (5.04) | |
| | July 2010 | 1223 | 1265 | 97% | 0.1792 | 5319 | 5734 | 93% | -4.87 | (3.96) | |
| | June 2010 | 830 | 843 | 98% | 0.1232 | 5494 | 5946 | 92% | -6.21 | (4.78) | |
| | May 2010 | 749 | 764 | 98% | 0.1387 | 5184 | 5538 | 94% | -4.69 | (3.85) | |
| | April 2010 | 1069 | 1089 | 98% | 0.1343 | 5514 | 5954 | 93% | -6.44 | (4.92) | |
| | March 2010 | 1057 | 1075 | 98% | 0.1283 | 5592 | 5998 | 93% | -6.12 | (4.72) | |
| | OP-5A New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 1 | 1 | 100% | 0 | 6 | 6 | 100% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 1 | 1 | 100% | 0 | 17 | 17 | 100% | 0.00 | 0.00 | |
| July 2010 | | 2 | 2 | 100% | 0 | 19 | 19 | 100% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 1 | 1 | 100% | 0 | 13 | 13 | 100% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 2 | 2 | 100% | 0 | 16 | 16 | 100% | 0.00 | 0.00 | |
| OP-5A New Service Installation Quality Reported to Repair UNE - P (POTS) Parity | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 32 | 33 | 97% | 0.1714 | 9272 | 10345 | 90% | -1.38 | (1.84) | |
| | November 2010 | 16 | 19 | 84% | 0.3646 | 9586 | 10640 | 90% | 0.86 | (0.66) | |
| | October 2010 | 31 | 33 | 94% | 0.2386 | 10089 | 11209 | 90% | -0.75 | (1.46) | |
| | September 2010 | 122 | 125 | 98% | 0.153 | 10679 | 11913 | 90% | -2.90 | (2.77) | |
| | August 2010 | 24 | 24 | 100% | 0 | 10326 | 11628 | 89% | -1.74 | (2.06) | |
| | July 2010 | 66 | 70 | 94% | 0.2321 | 10237 | 11398 | 90% | -1.23 | (1.75) | |
| | June 2010 | 26 | 27 | 96% | 0.1889 | 11189 | 12447 | 90% | -1.10 | (1.67) | |
| | May 2010 | 41 | 41 | 100% | 0 | 10470 | 11521 | 91% | -2.03 | (2.23) | |
| | April 2010 | 31 | 34 | 91% | 0.2836 | 11685 | 13007 | 90% | -0.26 | (1.16) | |
| | March 2010 | 33 | 39 | 85% | 0.3608 | 11974 | 13284 | 90% | 1.16 | (0.45) | |
| | OP-5A New Service Installation Quality Reported to Repair UNE P (Centrex 21) Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 1 | 1 | 100% | 0 | 3 | 3 | 100% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-5B New Service Provisioning Quality Basic Rate ISDN Benchmark 0.965 | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|----------------|----|----|------|---|---|---|----|------|--------|
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Business Benchmark 0.965 | January 2011 | 10 | 10 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | December 2010 | 6 | 6 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 6 | 6 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | October 2010 | 6 | 6 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | September 2010 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | August 2010 | 9 | 9 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | July 2010 | 12 | 12 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | June 2010 | 6 | 6 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | May 2010 | 16 | 16 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | April 2010 | 11 | 11 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | March 2010 | 12 | 12 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Dark Fiber - Loop Diagnostic | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| DS0 Benchmark 0.965 | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| DS1 Benchmark 0.965 | January 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|----------------|-----|-----|------|--------|---|---|----|------|--------|
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 121 | 121 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | December 2010 | 111 | 111 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 104 | 105 | 99% | 0.0971 | 0 | 0 | 0% | 0.00 | (0.08) |
| | October 2010 | 113 | 113 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | September 2010 | 111 | 111 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | August 2010 | 120 | 120 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | July 2010 | 200 | 201 | 100% | 0.0704 | 0 | 0 | 0% | 0.00 | (0.09) |
| | June 2010 | 145 | 145 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | May 2010 | 137 | 137 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | April 2010 | 106 | 106 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | March 2010 | 151 | 151 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | June 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | May 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | April 2010 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality Frame Relay Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|--|--------------|-----|------|--------|---|---|----|------|--------|
| Line Splitting Benchmark 0.965 | January 2011 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 7 | 7 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | April 2010 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-5B New Service Provisioning Quality Residence Benchmark 0.965 | January 2011 | 20 | 20 | 100% | 0 | 0 | 0 | 0% | 0.00 |
| December 2010 | | 15 | 15 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| November 2010 | | 14 | 14 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| October 2010 | | 10 | 10 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| September 2010 | | 11 | 11 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| August 2010 | | 11 | 11 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| July 2010 | | 8 | 8 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| June 2010 | | 18 | 18 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| May 2010 | | 40 | 40 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| April 2010 | | 23 | 23 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| March 2010 | | 25 | 25 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| February 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965 | | January 2011 | 278 | 278 | 100% | 0 | 0 | 0 | 0% | 0.00 |
| | December 2010 | 221 | 221 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 244 | 244 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | October 2010 | 261 | 261 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | September 2010 | 211 | 211 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | August 2010 | 244 | 244 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | July 2010 | 283 | 283 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | June 2010 | 258 | 258 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | May 2010 | 205 | 205 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | April 2010 | 219 | 219 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | March 2010 | 252 | 252 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-5B New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965 | January 2011 | 201 | 201 | 100% | 0 | 0 | 0 | 0% | 0.00 |
| December 2010 | | 229 | 229 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| November 2010 | | 195 | 195 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| October 2010 | | 231 | 231 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| September 2010 | | 264 | 264 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| August 2010 | | 264 | 266 | 99% | 0.0864 | 0 | 0 | 0% | 0.00 | (0.09) |
| July 2010 | | 226 | 226 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| June 2010 | | 216 | 216 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| May 2010 | | 197 | 197 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| April 2010 | | 315 | 315 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| March 2010 | | 227 | 227 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| February 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5B New Service Provisioning Quality Unbundled Loop - DS1 Capable Benchmark 0.965 | | January 2011 | 148 | 148 | 100% | 0 | 0 | 0 | 0% | 0.00 |
| | December 2010 | 180 | 180 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 116 | 116 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | October 2010 | 166 | 166 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | September 2010 | 158 | 158 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |

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|---|----------------|------|------|------|--------|---|---|----|------|--------|
| | August 2010 | 163 | 163 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | July 2010 | 176 | 177 | 99% | 0.075 | 0 | 0 | 0% | 0.00 | (0.09) |
| | June 2010 | 186 | 187 | 99% | 0.0729 | 0 | 0 | 0% | 0.00 | (0.09) |
| | May 2010 | 188 | 188 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | April 2010 | 165 | 165 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | March 2010 | 173 | 173 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop - XDSLi Benchmark 0.965 | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | July 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | June 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | April 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop Analog Benchmark 0.965 | January 2011 | 758 | 758 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | December 2010 | 831 | 832 | 100% | 0.0346 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 939 | 941 | 100% | 0.0461 | 0 | 0 | 0% | 0.00 | (0.10) |
| | October 2010 | 1387 | 1387 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | September 2010 | 980 | 980 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | August 2010 | 1121 | 1121 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | July 2010 | 1265 | 1265 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | June 2010 | 843 | 843 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | May 2010 | 764 | 764 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | April 2010 | 1089 | 1089 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | March 2010 | 1075 | 1075 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Unbundled Loop ISDN Capable Benchmark 0.965 | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | July 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| OP-5B New Service Provisioning Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| UNE - P (POTS) Benchmark 0.965 | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 33 | 33 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | November 2010 | 19 | 19 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | October 2010 | 33 | 33 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | September 2010 | 125 | 125 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | August 2010 | 23 | 24 | 96% | 0.1998 | 0 | 0 | 0% | 0.00 | 0.02 |
| | July 2010 | 70 | 70 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | June 2010 | 27 | 27 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | May 2010 | 41 | 41 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |
| | April 2010 | 34 | 34 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) |

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|---|--|---------------|----|------|--------|--------|---|----|------|--------|------|
| | March 2010 | 39 | 39 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) | |
| OP-5B New Service Provisioning Quality UNE P (Centrex 21) Benchmark 0.965 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.11) | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | OP-5R New Service Quality Multiple Report Rate Business Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 1 | 7 | 14% | 0.3499 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 9 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 1 | 9 | 11% | 0.3143 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 2 | 12 | 17% | 0.3727 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 1 | 6 | 17% | 0.3727 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 13 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 1 | 9 | 11% | 0.3143 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 5 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 2 | 9 | 22% | 0.4157 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | OP-5R New Service Quality Multiple Report Rate Residence Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 0 | 2 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 1 | 6 | 17% | 0.3727 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 2 | 4 | 50% | 0.5 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-5R New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 1 | 11 | 9% | 0.2875 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 6 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 9 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|--|---------------|----|------|--------|---|----|------|------|------|
| | October 2010 | 1 | 12 | 8% | 0.2764 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 2 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 11 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 3 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 1 | 15 | 7% | 0.2494 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 12 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 11 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 8 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 13 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 6 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 5 | 20% | 0.4 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 10 | 10% | 0.3 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 6 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 2 | 18 | 11% | 0.3143 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 6 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 9 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 8 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 7 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 5 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-5R New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 1 | 27 | 4% | 0.1889 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 4 | 27 | 15% | 0.3552 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 19 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 0 | 24 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 16 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 1 | 25 | 4% | 0.196 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 4 | 46 | 9% | 0.2818 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 0 | 13 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 1 | 16 | 6% | 0.2421 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 1 | 20 | 5% | 0.2179 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 1 | 19 | 5% | 0.2233 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5R New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 4 | 25% | 0.433 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 3 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 2 | 6 | 33% | 0.4714 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 1 | 2 | 50% | 0.5 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 1 | 3 | 33% | 0.4714 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 6 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-5T New Service Installation Quality Total Basic Rate ISDN Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|----------------|----|----|------|--------|---|---|----|------|------|
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total Business Diagnostic | January 2011 | 10 | 10 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 6 | 6 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 6 | 6 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 6 | 6 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 8 | 9 | 89% | 0.3143 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 12 | 12 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 6 | 6 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 15 | 16 | 94% | 0.2421 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 11 | 11 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 11 | 12 | 92% | 0.2764 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total Dark Fiber - Loop Diagnostic | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total DS0 Diagnostic | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total DS1 Diagnostic | January 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total Enhanced Extended Loops - DS0 | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|--|---------------|-----|------|--------|--------|---|----|------|------|------|
| Capable Diagnostic | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | Total Enhanced Extended Loops - DS1 | January 2011 | 115 | 121 | 95% | 0.2171 | 0 | 0 | 0% | 0.00 | 0.00 |
| | Capable Diagnostic | December 2010 | 110 | 111 | 99% | 0.0945 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 96 | 105 | 91% | 0.2799 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 105 | 113 | 93% | 0.2565 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 101 | 111 | 91% | 0.2863 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 115 | 120 | 96% | 0.1998 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 188 | 201 | 94% | 0.246 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 137 | 145 | 94% | 0.2283 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 132 | 137 | 96% | 0.1875 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 105 | 106 | 99% | 0.0967 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 144 | 151 | 95% | 0.2103 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-5T New Service Installation Quality | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total Enhanced Extended Loops - DS3 | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Capable Diagnostic | | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | Total Frame Relay Diagnostic | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| OP-5T New Service Installation Quality | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total Line Splitting Diagnostic | | January 2011 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 7 | 7 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |

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|---|----------------|-----|-----|------|--------|---|---|----|------|------|
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total Residence Diagnostic | January 2011 | 19 | 20 | 95% | 0.2179 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 14 | 15 | 93% | 0.2494 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 12 | 14 | 86% | 0.3499 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 8 | 10 | 80% | 0.4 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 11 | 11 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 10 | 11 | 91% | 0.2875 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 8 | 8 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 18 | 18 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 35 | 40 | 88% | 0.3307 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 21 | 23 | 91% | 0.2818 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 25 | 25 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic | January 2011 | 268 | 278 | 96% | 0.1862 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 215 | 221 | 97% | 0.1625 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 235 | 244 | 96% | 0.1885 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 250 | 261 | 96% | 0.2009 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 209 | 211 | 99% | 0.0969 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 233 | 244 | 95% | 0.2075 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 280 | 283 | 99% | 0.1024 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 244 | 258 | 95% | 0.2265 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 193 | 205 | 94% | 0.2348 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 208 | 219 | 95% | 0.2184 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 244 | 252 | 97% | 0.1753 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total Unbundled Loop - ADSL Qualified Diagnostic | January 2011 | 187 | 201 | 93% | 0.2546 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 214 | 229 | 93% | 0.2474 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 186 | 195 | 95% | 0.2098 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 212 | 231 | 92% | 0.2747 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 249 | 264 | 94% | 0.2315 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 247 | 266 | 93% | 0.2575 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 222 | 226 | 98% | 0.1319 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 213 | 216 | 99% | 0.117 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 185 | 197 | 94% | 0.2392 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 301 | 315 | 96% | 0.2061 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 220 | 227 | 97% | 0.1729 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| Total Unbundled Loop - DS1 Capable Diagnostic | January 2011 | 135 | 148 | 91% | 0.2831 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 174 | 180 | 97% | 0.1795 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 112 | 116 | 97% | 0.1825 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 157 | 166 | 95% | 0.2264 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 152 | 158 | 96% | 0.1911 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 147 | 163 | 90% | 0.2975 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 171 | 177 | 97% | 0.181 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 178 | 187 | 95% | 0.214 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 180 | 188 | 96% | 0.2018 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 158 | 165 | 96% | 0.2016 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 168 | 173 | 97% | 0.1675 | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|--|---------------|------|------|--------|---|---|----|------|------|
| OP-5T New Service Installation Quality Total Unbundled Loop - XDSLi Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 3 | 3 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-5T New Service Installation Quality Total Unbundled Loop Analog Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 732 | 758 | 97% | 0.182 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 809 | 832 | 97% | 0.164 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 921 | 941 | 98% | 0.1442 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 1362 | 1387 | 98% | 0.133 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 964 | 980 | 98% | 0.1267 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 1097 | 1121 | 98% | 0.1447 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 1223 | 1265 | 97% | 0.1792 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 830 | 843 | 98% | 0.1232 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 749 | 764 | 98% | 0.1387 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 1069 | 1089 | 98% | 0.1343 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 1057 | 1075 | 98% | 0.1283 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality Total Unbundled Loop ISDN Capable Diagnostic | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | OP-5T New Service Installation Quality Total UNE - P (POTS) Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 32 | 33 | 97% | 0.1714 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 16 | 19 | 84% | 0.3646 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 31 | 33 | 94% | 0.2386 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 122 | 125 | 98% | 0.153 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 23 | 24 | 96% | 0.1998 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 66 | 70 | 94% | 0.2321 | 0 | 0 | 0% | 0.00 | 0.00 |
| June 2010 | | 26 | 27 | 96% | 0.1889 | 0 | 0 | 0% | 0.00 | 0.00 |
| May 2010 | | 41 | 41 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| April 2010 | | 31 | 34 | 91% | 0.2836 | 0 | 0 | 0% | 0.00 | 0.00 |
| March 2010 | | 33 | 39 | 85% | 0.3608 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-5T New Service Installation Quality Total UNE P (Centrex 21) Diagnostic | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |

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|---|----------------|---|---|----|------|-----|----|----|-------|--------|
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| OP-6A-1 Delayed Days for Non-Facility Reasons Business Parity | February 2011 | 1 | 1 | 1 | 0 | 132 | 20 | 7 | -0.30 | (1.18) |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 1 | 1 | 1 | 0 | 66 | 19 | 3 | -0.42 | (1.26) |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6A-1 Delayed Days for Non-Facility Reasons Residence Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 1 | 1 | 1 | 0 | 69 | 31 | 2 | -0.46 | (1.28) |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity | February 2011 | 4 | 3 | 1 | 0.58 | 265 | 60 | 4 | -0.45 | (1.27) |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 2 | 1 | 2 | 0 | 149 | 49 | 3 | -0.15 | (1.09) |
| | September 2010 | 2 | 2 | 1 | 0 | 314 | 80 | 4 | -0.28 | (1.17) |
| | August 2010 | 1 | 1 | 1 | 0 | 286 | 71 | 4 | -0.38 | (1.23) |
| | July 2010 | 2 | 1 | 2 | 0 | 308 | 79 | 4 | -0.21 | (1.13) |
| | June 2010 | 2 | 1 | 2 | 0 | 114 | 62 | 2 | 0.09 | (0.61) |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 1 | 1 | 1 | 0 | 187 | 37 | 5 | -0.26 | (1.16) |
| | March 2010 | 1 | 1 | 1 | 0 | 123 | 57 | 2 | -0.54 | (1.33) |
| OP-6A-2 Delayed Days for Non-Facility Reasons Business Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 1 | 1 | 1 | 0 | 19 | 3 | 6 | -0.50 | (1.30) |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

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|--|----------------|----|---|---|------|----|----|----|-------|--------|
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6A-3 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 8 | 2 | 4 | 1.41 | 48 | 11 | 4 | -0.09 | (1.06) |
| | July 2010 | 1 | 1 | 1 | 0 | 23 | 7 | 3 | -0.78 | (1.47) |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity | February 2011 | 1 | 1 | 1 | 0 | 8 | 1 | 8 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 1 | 1 | 1 | 0 | 1 | 1 | 1 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 9 | 4 | 2 | 2.5 | 3 | 1 | 3 | 0.00 | 0.00 |
| | August 2010 | 2 | 1 | 2 | 0 | 75 | 4 | 19 | -0.87 | (1.53) |
| | July 2010 | 13 | 2 | 7 | 6.36 | 82 | 4 | 21 | -0.64 | (1.39) |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity | February 2011 | 4 | 1 | 4 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility Reasons UDIT DS1 Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 6 | 1 | 6 | 0 | 75 | 4 | 19 | -0.66 | (1.40) |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 2 | 2 | 1 | 0 | 4 | 2 | 2 | 0.00 | 0.00 |

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|--|----------------|----|----|----|-------|-----|----|----|-------|--------|
| | November 2010 | 13 | 5 | 3 | 1.14 | 22 | 1 | 22 | 0.00 | 0.00 |
| | October 2010 | 7 | 6 | 1 | 0.41 | 18 | 3 | 6 | -0.79 | (1.48) |
| | September 2010 | 4 | 4 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 4 | 1 | 4 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 18 | 5 | 4 | 0.89 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 2 | 1 | 2 | 0 | 11 | 3 | 4 | -0.69 | (1.42) |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity | February 2011 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 7 | 7 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 11 | 8 | 1 | 0.52 | 4 | 2 | 2 | 0.00 | 0.00 |
| | November 2010 | 20 | 17 | 1 | 0.73 | 22 | 1 | 22 | 0.00 | 0.00 |
| | October 2010 | 31 | 17 | 2 | 2.16 | 18 | 3 | 6 | -0.77 | (1.47) |
| | September 2010 | 13 | 13 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 23 | 12 | 2 | 3.18 | 16 | 3 | 5 | -0.71 | (1.43) |
| | July 2010 | 28 | 9 | 3 | 5.6 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 11 | 4 | 3 | 0.5 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 23 | 2 | 12 | 14.85 | 1 | 1 | 1 | 0.00 | 0.00 |
| | April 2010 | 2 | 1 | 2 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 1 | 0 | 11 | 3 | 4 | -1.11 | (1.67) |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity | February 2011 | 9 | 5 | 2 | 1.1 | 8 | 1 | 8 | 0.00 | 0.00 |
| | January 2011 | 4 | 3 | 1 | 0.58 | 15 | 4 | 4 | -1.43 | (1.87) |
| | December 2010 | 2 | 2 | 1 | 0 | 10 | 2 | 5 | -0.94 | (1.57) |
| | November 2010 | 30 | 1 | 30 | 0 | 1 | 1 | 1 | 0.00 | 0.00 |
| | October 2010 | 21 | 12 | 2 | 2.6 | 16 | 3 | 5 | -1.82 | (2.10) |
| | September 2010 | 23 | 7 | 3 | 3.25 | 3 | 1 | 3 | 0.00 | 0.00 |
| | August 2010 | 7 | 2 | 4 | 2.12 | 75 | 4 | 19 | -1.02 | (1.62) |
| | July 2010 | 18 | 12 | 2 | 1.17 | 82 | 4 | 21 | -1.31 | (1.80) |
| | June 2010 | 5 | 3 | 2 | 1.15 | 114 | 5 | 23 | -2.38 | (2.45) |
| | May 2010 | 3 | 3 | 1 | 0 | 25 | 3 | 8 | -1.56 | (1.95) |
| | April 2010 | 8 | 4 | 2 | 2 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 16 | 2 | 8 | 0 | 175 | 6 | 29 | -0.72 | (1.44) |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSL Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 3 | 1 | 3 | 0 | 4 | 2 | 2 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity | February 2011 | 28 | 9 | 3 | 6.33 | 265 | 60 | 4 | -0.31 | (1.19) |
| | January 2011 | 39 | 27 | 1 | 0.64 | 119 | 64 | 2 | -0.81 | (1.49) |
| | December 2010 | 70 | 48 | 1 | 3.03 | 218 | 64 | 3 | -1.35 | (1.82) |
| | November 2010 | 49 | 36 | 1 | 0.49 | 158 | 54 | 3 | -1.16 | (1.71) |
| | October 2010 | 99 | 49 | 2 | 2.84 | 149 | 49 | 3 | -0.73 | (1.44) |
| | September 2010 | 45 | 40 | 1 | 0.65 | 314 | 80 | 4 | -0.99 | (1.60) |
| | August 2010 | 82 | 42 | 2 | 1.32 | 286 | 71 | 4 | -1.36 | (1.83) |
| | July 2010 | 59 | 33 | 2 | 1.9 | 308 | 79 | 4 | -1.12 | (1.68) |

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|---|--|---------------|----|---|------|-----|-----|----|-------|--------|--------|
| | June 2010 | 54 | 48 | 1 | 0.44 | 114 | 62 | 2 | -2.06 | (2.25) | |
| | May 2010 | 26 | 19 | 1 | 0.96 | 133 | 42 | 3 | -1.44 | (1.88) | |
| | April 2010 | 22 | 21 | 1 | 0.22 | 187 | 37 | 5 | -0.95 | (1.58) | |
| | March 2010 | 11 | 9 | 1 | 0.44 | 123 | 57 | 2 | -1.22 | (1.74) | |
| OP-6A-5 Delayed Days for Non-Facility Reasons Dark Fiber - IOF Diagnostic | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | December 2010 | 5 | 1 | 5 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity | February 2011 | 1 | 1 | 1 | 0 | 191 | 7 | 27 | -1.71 | (2.04) |
| | | January 2011 | 1 | 1 | 1 | 0 | 86 | 11 | 8 | -0.68 | (1.41) |
| December 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| November 2010 | | 1 | 1 | 1 | 0 | 87 | 8 | 11 | -0.75 | (1.46) | |
| October 2010 | | 5 | 2 | 3 | 0.71 | 110 | 8 | 14 | -1.00 | (1.61) | |
| September 2010 | | 15 | 3 | 5 | 4.58 | 91 | 20 | 5 | 0.24 | (0.77) | |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| July 2010 | | 5 | 2 | 3 | 0.71 | 213 | 6 | 36 | -1.18 | (1.71) | |
| June 2010 | | 9 | 1 | 9 | 0 | 69 | 7 | 10 | -0.07 | (1.04) | |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| April 2010 | | 4 | 2 | 2 | 0 | 12 | 3 | 4 | -1.10 | (1.67) | |
| March 2010 | | 1 | 1 | 1 | 0 | 119 | 9 | 13 | -1.48 | (1.90) | |
| OP-6A-5 Delayed Days for Non-Facility Reasons LIS Trunk Parity | | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | January 2011 | 32 | 1 | 32 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | October 2010 | 2 | 1 | 2 | 0 | 39 | 1 | 39 | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| July 2010 | | 4 | 1 | 4 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| OP-6A-5 Delayed Days for Non-Facility | | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

| | | | | | | | | | | | |
|---|--|---------------|----|----|-------|-----|-----|----|-------|--------|--------|
| Reasons Unbundled Loop - ADSL Qualified Parity | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | September 2010 | 2 | 2 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | August 2010 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity | February 2011 | 3 | 1 | 3 | 0 | 11 | 5 | 2 | 0.34 | (0.68) |
| | | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| December 2010 | | 6 | 6 | 1 | 0 | 30 | 16 | 2 | -0.80 | (1.49) | |
| November 2010 | | 12 | 12 | 1 | 0 | 143 | 24 | 6 | -1.08 | (1.66) | |
| October 2010 | | 5 | 3 | 2 | 1.15 | 44 | 20 | 2 | -0.36 | (1.22) | |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | | 1 | 1 | 1 | 0 | 30 | 10 | 3 | -0.38 | (1.23) | |
| July 2010 | | 136 | 8 | 17 | 13.09 | 38 | 15 | 3 | 13.35 | 1.26 | |
| June 2010 | | 33 | 19 | 2 | 1.28 | 19 | 12 | 2 | 0.53 | (0.62) | |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| April 2010 | | 2 | 2 | 1 | 0 | 21 | 6 | 4 | -0.71 | (1.43) | |
| March 2010 | | 6 | 6 | 1 | 0 | 57 | 14 | 4 | -1.49 | (1.91) | |
| OP-6B-1 Delayed Days for Facility Reasons Business Parity | | February 2011 | 14 | 1 | 14 | 0 | 162 | 17 | 10 | 0.49 | (0.74) |
| | January 2011 | 4 | 1 | 4 | 0 | 181 | 22 | 8 | -0.53 | (1.32) | |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | OP-6B-1 Delayed Days for Facility Reasons Residence Parity | February 2011 | 1 | 1 | 1 | 0 | 411 | 24 | 17 | -0.55 | (1.33) |
| January 2011 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| December 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| November 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| October 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| September 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| August 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| July 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| June 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| May 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| OP-6B-1 Delayed Days for Facility Reasons UNE - P (POTS) Parity | | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 | |

| | | | | | | | | | | |
|---|----------------|-----|----|----|-------|-----|----|----|-------|--------|
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 20 | 2 | 10 | 4.24 | 407 | 46 | 9 | 0.11 | (0.71) |
| | June 2010 | 64 | 1 | 64 | 0 | 378 | 44 | 9 | 5.52 | 0.34 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6B-4 Delayed Days for Facility Reasons | February 2011 | 50 | 9 | 6 | 1.33 | 70 | 13 | 5 | 0.21 | (0.79) |
| Unbundled Loop - 2 Wire Non-Loaded Parity | January 2011 | 2 | 1 | 2 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 5 | 2 | 3 | 2.12 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 12 | 1 | 12 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 15 | 2 | 8 | 6.36 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 4 | 1 | 4 | 0 | 2 | 1 | 2 | 0.00 | 0.00 |
| | June 2010 | 1 | 1 | 1 | 0 | 2 | 1 | 2 | 0.00 | 0.00 |
| | May 2010 | 21 | 2 | 11 | 4.95 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 19 | 2 | 10 | 10.61 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6B-4 Delayed Days for Facility Reasons | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified Parity | January 2011 | 88 | 4 | 22 | 21.94 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 114 | 4 | 29 | 22.53 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 14 | 3 | 5 | 2.52 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 8 | 2 | 4 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 29 | 3 | 10 | 0.58 | 2 | 1 | 2 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6B-4 Delayed Days for Facility Reasons | February 2011 | 35 | 7 | 5 | 6.35 | 5 | 1 | 5 | 0.00 | 0.00 |
| Unbundled Loop - DS1 Capable Parity | January 2011 | 11 | 3 | 4 | 2.89 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 3 | 2 | 2 | 0.71 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 6 | 5 | 1 | 0.45 | 20 | 1 | 20 | 0.00 | 0.00 |
| | September 2010 | 84 | 3 | 28 | 45.03 | 38 | 2 | 19 | 0.70 | (0.88) |
| | August 2010 | 10 | 5 | 2 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 35 | 1 | 35 | 0 | 69 | 3 | 23 | 0.35 | (0.73) |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 4 | 2 | 2 | 0 | 43 | 5 | 9 | -0.63 | (1.38) |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 1 | 1 | 1 | 0 | 36 | 2 | 18 | -1.96 | (2.19) |
| OP-6B-4 Delayed Days for Facility Reasons | February 2011 | 85 | 3 | 28 | 47.34 | 573 | 41 | 14 | 1.05 | (0.42) |
| Unbundled Loop Analog Parity | January 2011 | 76 | 13 | 6 | 4.02 | 491 | 53 | 9 | -1.08 | (1.66) |
| | December 2010 | 18 | 6 | 3 | 0 | 348 | 47 | 7 | -1.13 | (1.69) |
| | November 2010 | 81 | 16 | 5 | 8.01 | 329 | 30 | 11 | -1.00 | (1.61) |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 42 | 12 | 4 | 1.17 | 211 | 33 | 6 | -1.08 | (1.66) |
| | August 2010 | 64 | 17 | 4 | 3.6 | 420 | 33 | 13 | -2.68 | (2.63) |
| | July 2010 | 54 | 19 | 3 | 2.12 | 407 | 46 | 9 | -1.58 | (1.96) |
| | June 2010 | 20 | 8 | 3 | 0.53 | 378 | 44 | 9 | -1.60 | (1.97) |
| | May 2010 | 56 | 7 | 8 | 9.78 | 267 | 37 | 7 | 0.24 | (0.74) |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

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|---|----------------|----|---|----|------|---|---|---|------|------|
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | February 2011 | 12 | 2 | 6 | 1.41 | 0 | 0 | 0 | 0.00 | 0.00 |
| Enhanced Extended Loops - DS1 Capable | January 2011 | 10 | 3 | 3 | 0.58 | 0 | 0 | 0 | 0.00 | 0.00 |
| Diagnostic | December 2010 | 2 | 1 | 2 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 14 | 4 | 4 | 1 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 12 | 3 | 4 | 2.65 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 4 | 1 | 4 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 13 | 5 | 3 | 1.52 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| Enhanced Extended Loops - DS3 Capable | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| Diagnostic | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 67 | 1 | 67 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| UDIT Above DS1 Level Parity | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 12 | 1 | 12 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | February 2011 | 29 | 1 | 29 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| Unbundled Loop - 2 Wire Non-Loaded Parity | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 12 | 1 | 12 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 3 | 1 | 3 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| Unbundled Loop - ADSL Qualified Parity | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

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|---|----------------|------------|-----|-----|-------------|----|-----|------|-------|--------|
| | October 2010 | 4 | 2 | 2 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 91 | 1 | 91 | 0 | 21 | 1 | 21 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop Analog Parity | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | January 2011 | 15 | 5 | 3 | 0 | 39 | 8 | 5 | -0.57 | (1.35) |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 4 | 2 | 2 | 0 | 65 | 6 | 11 | -1.17 | (1.71) |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog Diagnostic | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 84 | 4 | 21 | 0 | 64 | 9 | 7 | 2.75 | 0.39 |
| | February 2011 | 0.62708333 | 226 | :00 | 0.004861111 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 0.75069444 | 275 | :00 | 0.005555556 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 0.74097222 | 324 | :00 | 0.005555556 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 1.68680556 | 472 | :00 | 0.025 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 3.06180556 | 819 | :00 | 0.005555556 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 1.42152778 | 471 | :00 | 0.004861111 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 1.21180556 | 590 | :00 | 0.004166667 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 2.24444444 | 754 | :00 | 0.004166667 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 0.82986111 | 341 | :00 | 0.004166667 | 0 | 0 | :00 | 0.00 | 0.00 |
| OP-7 OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other Diagnostic | May 2010 | 0.81666667 | 358 | :00 | 0.002777778 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 0.99930556 | 521 | :00 | 0.002083333 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 1.49375 | 598 | :00 | 0.004166667 | 0 | 0 | :00 | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 0.07361111 | 2 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 0.81944444 | 22 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 0.68055556 | 18 | :00 | 0.000694444 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 0.3125 | 10 | :00 | 0.009722222 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 0.07152778 | 4 | :00 | 0.008333333 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 0.15902778 | 10 | :00 | 0.002083333 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 0.00486111 | 1 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| June 2010 | 1.01111111 | 13 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |

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|--|---|---------------|---------|---------|-------------|--------|-------|-------|--------|--------|--------|
| | May 2010 | 1.78541667 | 40 | :00 | 0.016666667 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 1.19305556 | 26 | :00 | 0.01875 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 1.96944444 | 38 | :00 | 0.015277778 | 0 | 0 | :00 | 0.00 | 0.00 | |
| OP-8B Number Portability Timeliness LNP Benchmark 0.95 | February 2011 | 209 | 209 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) | |
| | January 2011 | 239 | 239 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) | |
| | December 2010 | 288 | 288 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) | |
| | November 2010 | 396 | 396 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) | |
| | October 2010 | 782 | 786 | :39 | 0.0712 | 0 | 0 | :00 | 0.00 | (0.14) | |
| | September 2010 | 471 | 471 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) | |
| | August 2010 | 527 | 528 | :16 | 0.0435 | 0 | 0 | :00 | 0.00 | (0.15) | |
| | July 2010 | 674 | 674 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) | |
| | June 2010 | 331 | 331 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) | |
| | May 2010 | 358 | 358 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) | |
| | April 2010 | 506 | 506 | :00 | 0 | 0 | 0 | :00 | 0.00 | (0.16) | |
| | March 2010 | 572 | 574 | :58 | 0.0589 | 0 | 0 | :00 | 0.00 | (0.15) | |
| | OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95 | February 2011 | 5432 | 5432 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| | | January 2011 | 5239 | 5243 | 99.92% | 0.0276 | 0 | 0 | 0.00% | 0.00 | (0.16) |
| December 2010 | | 6214 | 6215 | 99.98% | 0.0127 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| November 2010 | | 6915 | 6916 | 99.99% | 0.012 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| October 2010 | | 7139 | 7140 | 99.99% | 0.0118 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| September 2010 | | 6988 | 6988 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| August 2010 | | 8028 | 8031 | 99.96% | 0.0193 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| July 2010 | | 6473 | 6482 | 99.86% | 0.0372 | 0 | 0 | 0.00% | 0.00 | (0.15) | |
| June 2010 | | 7490 | 7493 | 99.96% | 0.02 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| May 2010 | | 6294 | 6294 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| April 2010 | | 7870 | 7877 | 99.91% | 0.0298 | 0 | 0 | 0.00% | 0.00 | (0.16) | |
| March 2010 | 9115 | 9115 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | (0.16) | | |
| OS-1 Speed of Answer - Operator Services Parity by Design | February 2011 | 0 | 0 | :00 | 0 | 7.2 | 1 | :00 | 0.00 | 0.00 | |
| | January 2011 | 0 | 0 | :00 | 0 | 6.86 | 1 | :24 | 0.00 | 0.00 | |
| | December 2010 | 0 | 0 | :00 | 0 | 7.01 | 1 | :24 | 0.00 | 0.00 | |
| | November 2010 | 0 | 0 | :00 | 0 | 7 | 1 | :00 | 0.00 | 0.00 | |
| | October 2010 | 0 | 0 | :00 | 0 | 7.08 | 1 | :12 | 0.00 | 0.00 | |
| | September 2010 | 0 | 0 | :00 | 0 | 6.7 | 1 | :00 | 0.00 | 0.00 | |
| | August 2010 | 0 | 0 | :00 | 0 | 7.03 | 1 | :12 | 0.00 | 0.00 | |
| | July 2010 | 0 | 0 | :00 | 0 | 7.29 | 1 | :36 | 0.00 | 0.00 | |
| | June 2010 | 0 | 0 | :00 | 0 | 6.49 | 1 | :36 | 0.00 | 0.00 | |
| | May 2010 | 0 | 0 | :00 | 0 | 6.39 | 1 | :36 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | :00 | 0 | 6.35 | 1 | :00 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | :00 | 0 | 6.42 | 1 | :48 | 0.00 | 0.00 | |
| PO-15 Number of Due Date Changes per Order All Parity | February 2011 | 91 | 1750 | 0 | 0.23 | 254 | 20025 | 0 | 12.58 | 6.65 | |
| | January 2011 | 110 | 1594 | 0 | 0.26 | 324 | 21184 | 0 | 15.26 | 8.28 | |
| | December 2010 | 67 | 1713 | 0 | 0.2 | 275 | 20862 | 0 | 7.65 | 3.65 | |
| | November 2010 | 139 | 1858 | 0 | 0.27 | 296 | 21353 | 0 | 18.65 | 10.34 | |
| | October 2010 | 133 | 2200 | 0 | 0.25 | 286 | 21914 | 0 | 16.48 | 9.02 | |
| | September 2010 | 100 | 2041 | 0 | 0.23 | 349 | 23792 | 0 | 11.34 | 5.89 | |
| | August 2010 | 135 | 2075 | 0 | 0.26 | 239 | 22622 | 0 | 21.57 | 12.11 | |
| | July 2010 | 141 | 2508 | 0 | 0.26 | 266 | 21989 | 0 | 17.12 | 9.41 | |
| | June 2010 | 111 | 1898 | 0 | 0.23 | 256 | 23369 | 0 | 17.66 | 9.74 | |
| | May 2010 | 97 | 1655 | 0 | 0.25 | 177 | 20446 | 0 | 18.95 | 10.52 | |
| | April 2010 | 116 | 2049 | 0 | 0.25 | 258 | 23827 | 0 | 16.77 | 9.19 | |
| | March 2010 | 107 | 1966 | 0 | 0.24 | 187 | 23824 | 0 | 20.58 | 11.51 | |
| PO-16 Timely Release Notifications Benchmark 0.925 | February 2011 | 6 | 6 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | January 2011 | 4 | 4 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |

| | | | | | | | | | | |
|---|----------------|-----|-----|---------|---|---|---|-------|------|------|
| | December 2010 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2010 | 2 | 2 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2010 | 3 | 3 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2010 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2010 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2010 | 1 | 1 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | March 2010 | 5 | 5 | 100.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95 | February 2011 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2010 | 164 | 171 | 95.91% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Diagnostic | February 2011 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2010 | 919 | 933 | 98.50% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | March 2010 | 919 | 933 | 98.50% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0 Diagnostic | February 2011 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | March 2010 | 276 | 284 | 97.18% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0 Diagnostic | February 2011 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |

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|---|----------------|-----|------|--------|---|---|----|-------|------|------|
| | July 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| | March 2010 | 293 | 294 | 99.66% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 27.0 Diagnostic | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 294 | 294 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 28.0 Diagnostic | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 289 | 294 | 98% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 291 | 292 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 29.0 Diagnostic | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 292 | 292 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | 61 | 61 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | 61 | 61 | 100% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |

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|--|---|---------------|---------|------|------|------|---|-----|------|------|------|
| PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10 | February 2011 | 5650.64 | 3071 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | January 2011 | 5922.4 | 3365 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2010 | 5783.4 | 3213 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 5862.65 | 3169 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 5794.98 | 3274 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 5821.45 | 3365 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 5782.59 | 3267 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 5276.62 | 2734 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 5553.9 | 2805 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 5376.98 | 2786 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 1664.7 | 930 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 4203.51 | 2297 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic | February 2011 | 337.81 | 3071 | :24 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 336.5 | 3365 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| December 2010 | | 353.43 | 3213 | :24 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 316.9 | 3169 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 327.4 | 3274 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 302.85 | 3365 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 359.37 | 3267 | :24 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 273.4 | 2734 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 280.5 | 2805 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 278.6 | 2786 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 93 | 930 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| March 2010 | | 229.7 | 2297 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic | | February 2011 | 5312.83 | 3071 | :12 | 0.46 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 5585.9 | 3365 | :24 | 0.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 5429.97 | 3213 | :36 | 0.55 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 5545.75 | 3169 | :00 | 0.56 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 5467.58 | 3274 | :48 | 0.71 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 5518.6 | 3365 | :36 | 0.61 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 5423.22 | 3267 | :24 | 0.5 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 5003.22 | 2734 | :12 | 0.58 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 5273.4 | 2805 | :12 | 0.56 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 5098.38 | 2786 | :12 | 0.61 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 1571.7 | 930 | :36 | 0.65 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 3973.81 | 2297 | :12 | 0.87 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30 | February 2011 | 1973.88 | 671 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 2301.52 | 770 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| December 2010 | | 2075.43 | 699 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 2263.34 | 737 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 2186.69 | 759 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 2552.43 | 749 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 1970.44 | 723 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 2468.51 | 629 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 2503.34 | 642 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 2381.04 | 630 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 757.2 | 198 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| March 2010 | | 1869.2 | 496 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic | | February 2011 | 67.49 | 671 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 77.41 | 770 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 70.4 | 699 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 74.11 | 737 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 76.25 | 759 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |

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|--|----------------|----------|------|-----|------|---|---|-----|------|------|
| | September 2010 | 67.2 | 749 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 72.72 | 723 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 63.37 | 629 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 64.48 | 642 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 64.94 | 630 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 20.1 | 198 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 50.49 | 496 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic | February 2011 | 1906.39 | 671 | :36 | 0.65 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 2224.11 | 770 | :36 | 0.69 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 2005.03 | 699 | :48 | 0.67 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 2189.23 | 737 | :48 | 0.78 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 2110.44 | 759 | :12 | 1.74 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 2485.23 | 749 | :48 | 0.77 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 1897.72 | 723 | :48 | 0.82 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 2405.14 | 629 | :48 | 0.98 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 2438.86 | 642 | :00 | 1.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 2316.1 | 630 | :12 | 0.74 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 737.1 | 198 | :48 | 0.7 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 1818.71 | 496 | :48 | 0.77 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark 25 | February 2011 | 40444.81 | 5391 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 47332.32 | 6041 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 36031.27 | 5737 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 52130.06 | 5854 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 51985.73 | 6205 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 43316.87 | 6126 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 30719.69 | 6148 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 23556.71 | 4904 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 24298.41 | 5034 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 24448.69 | 4917 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 8158.38 | 1689 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 19027.01 | 4116 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic | February 2011 | 861.95 | 5391 | :24 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 963.4 | 6041 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 803.88 | 5737 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 823.27 | 5854 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 882.14 | 6205 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 842.87 | 6126 | :36 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 869.15 | 6148 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 751.91 | 4904 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 769.37 | 5034 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 767.25 | 4917 | :24 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 259.82 | 1689 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 633.66 | 4116 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic | February 2011 | 39582.86 | 5391 | :36 | 4.24 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 46368.92 | 6041 | :12 | 4.31 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 35227.39 | 5737 | :36 | 4.7 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 51306.79 | 5854 | :24 | 7.17 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 51103.59 | 6205 | :36 | 6.93 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 42474 | 6126 | :12 | 4.07 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 29850.54 | 6148 | :24 | 4.59 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 22804.8 | 4904 | :00 | 3.52 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 23529.04 | 5034 | :48 | 3.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 23681.44 | 4917 | :48 | 3.6 | 0 | 0 | :00 | 0.00 | 0.00 |

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|--|--|---------------|----------|------|------|------|---|-----|------|------|------|
| | April 2010 | 7898.56 | 1689 | :12 | 3.54 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 18393.35 | 4116 | :48 | 3.52 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25 | February 2011 | 5731.94 | 1238 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | January 2011 | 6233.08 | 1379 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2010 | 6349.84 | 1334 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 6232.2 | 1326 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 6584.58 | 1413 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 5361.8 | 1411 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 5974.32 | 1364 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 5045.04 | 1092 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 5449.89 | 1167 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 4930.38 | 1118 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 1743.63 | 399 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 5160.96 | 1024 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic | February 2011 | 123.8 | 1238 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 137.9 | 1379 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| December 2010 | | 133.4 | 1334 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 132.6 | 1326 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 141.3 | 1413 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 126.99 | 1411 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 136.4 | 1364 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 109.2 | 1092 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 116.7 | 1167 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 111.8 | 1118 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 39.9 | 399 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| March 2010 | | 102.4 | 1024 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic | | February 2011 | 5608.14 | 1238 | :12 | 1.7 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 6095.18 | 1379 | :48 | 1.67 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 6216.44 | 1334 | :24 | 2.07 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 6099.6 | 1326 | :00 | 1.75 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 6443.28 | 1413 | :24 | 1.98 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 5234.81 | 1411 | :24 | 1.57 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 5837.92 | 1364 | :12 | 1.58 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 4935.84 | 1092 | :48 | 2.84 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 5333.19 | 1167 | :48 | 2.69 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 4818.58 | 1118 | :24 | 1.73 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 1703.73 | 399 | :48 | 3.7 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 5058.56 | 1024 | :36 | 5.53 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10 | February 2011 | 26765.85 | 8346 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 29703.34 | 9268 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| December 2010 | | 29872.95 | 8899 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 32008.77 | 9077 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 33319.22 | 9583 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 28006.38 | 9283 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 32326.29 | 9361 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 20684.57 | 7079 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 21183.23 | 7218 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 20153.24 | 7282 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 7985.32 | 2346 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| March 2010 | | 20523.05 | 5930 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic | | February 2011 | 1778.38 | 8346 | :24 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 1979.54 | 9268 | :24 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 1955.07 | 8899 | :48 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 | |

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|--|----------------|----------|------|-----|------|---|---|-----|------|------|
| | November 2010 | 2001.47 | 9077 | :48 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 2143.43 | 9583 | :48 | 0.03 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 1865.14 | 9283 | :00 | 0.04 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 2072.65 | 9361 | :48 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 1384.2 | 7079 | :00 | 0.04 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 1390.9 | 7218 | :36 | 0.04 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 1441.07 | 7282 | :00 | 0.04 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 528.84 | 2346 | :12 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 1345.95 | 5930 | :12 | 0.02 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic | February 2011 | 24987.47 | 8346 | :36 | 1.04 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 27723.8 | 9268 | :36 | 1.05 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 27917.88 | 8899 | :36 | 1.17 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 30007.3 | 9077 | :24 | 1.23 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 31175.79 | 9583 | :00 | 1.12 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 26141.24 | 9283 | :48 | 0.95 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 30253.64 | 9361 | :12 | 0.85 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 19300.37 | 7079 | :12 | 1.6 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 19792.33 | 7218 | :36 | 1.49 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 18712.17 | 7282 | :48 | 1.39 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 7456.48 | 2346 | :12 | 1.32 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 19177.1 | 5930 | :12 | 2.16 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5 | February 2011 | 3420.27 | 1243 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 3730.1 | 1361 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 4252.14 | 1303 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 4042.59 | 1330 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 3772.22 | 1442 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 3746.78 | 1441 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 3971.82 | 1368 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 2438.77 | 798 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 3102.76 | 1029 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 1186.62 | 359 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 404.56 | 127 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 1093.69 | 319 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic | February 2011 | 115.22 | 1243 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 125.68 | 1361 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 133.15 | 1303 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 135.88 | 1330 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 147.34 | 1442 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 118.46 | 1441 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 139.99 | 1368 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 73.47 | 798 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 94.83 | 1029 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 33.46 | 359 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 11.77 | 127 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 29.77 | 319 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic | February 2011 | 3305.05 | 1243 | :24 | 6.65 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 3604.42 | 1361 | :00 | 6.78 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 4118.99 | 1303 | :24 | 6.38 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 3906.71 | 1330 | :36 | 6.44 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 3624.88 | 1442 | :24 | 5.36 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 3628.32 | 1441 | :48 | 5.79 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 3831.83 | 1368 | :00 | 6.54 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 2365.3 | 798 | :24 | 5.83 | 0 | 0 | :00 | 0.00 | 0.00 |

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|--|--|---------------|---------|------|------|------|---|-----|------|------|------|
| | June 2010 | 3007.93 | 1029 | :48 | 6.27 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 1153.16 | 359 | :24 | 6.51 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 392.79 | 127 | :36 | 1.28 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 1063.92 | 319 | :36 | 5.89 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10 | February 2011 | 5510.08 | 1932 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | January 2011 | 6248.82 | 2208 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2010 | 6109.3 | 2107 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 6050.54 | 2102 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 5958.48 | 2209 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 6252.66 | 2223 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 5592.64 | 2149 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 6401.05 | 1823 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 6655.68 | 1875 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 6210.16 | 1825 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 1992.11 | 615 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 5092.52 | 1559 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic | February 2011 | 195.55 | 1932 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 224.01 | 2208 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| December 2010 | | 212.62 | 2107 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 212.65 | 2102 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 223.61 | 2209 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 201.02 | 2223 | :36 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 217.89 | 2149 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 186.17 | 1823 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 189.78 | 1875 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 191.15 | 1825 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 63.28 | 615 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| March 2010 | | 160.56 | 1559 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic | | February 2011 | 4562.47 | 1932 | :24 | 0.77 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 5168.52 | 2208 | :36 | 0.77 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 5078.97 | 2107 | :24 | 1.11 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 4998.37 | 2102 | :12 | 0.9 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 4883.07 | 2209 | :24 | 0.72 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 5144.2 | 2223 | :24 | 0.92 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 4493.47 | 2149 | :36 | 0.65 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 5296.2 | 1823 | :24 | 0.81 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 5530.8 | 1875 | :00 | 0.82 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 5109 | 1825 | :00 | 0.84 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 1667.96 | 615 | :24 | 0.74 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 4257.44 | 1559 | :12 | 1.22 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic | February 2011 | 752.06 | 1932 | :36 | 0.07 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 856.29 | 2208 | :36 | 0.05 | 0 | 0 | :00 | 0.00 | 0.00 |
| December 2010 | | 817.71 | 2107 | :36 | 0.09 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 839.52 | 2102 | :00 | 0.14 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 851.8 | 2209 | :36 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 907.44 | 2223 | :24 | 0.33 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 881.28 | 2149 | :24 | 0.15 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 918.68 | 1823 | :00 | 0.3 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 935.1 | 1875 | :00 | 0.29 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 910.01 | 1825 | :00 | 0.24 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 260.87 | 615 | :48 | 0.18 | 0 | 0 | :00 | 0.00 | 0.00 | |
| March 2010 | | 674.52 | 1559 | :12 | 0.48 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-7 Total Pre-Order Response Times | | February 2011 | 12244.8 | 1518 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |

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|--|---|---------------|--------|-------|------|------|-----|------|------|------|------|
| (Loop Qualification Tools) IMA Aggregate Benchmark 20 | January 2011 | 13572.41 | 1723 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2010 | 14658.57 | 1702 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 14896.31 | 1864 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 17098.51 | 2059 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 14136.58 | 1832 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 16186.25 | 2004 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 11181.23 | 1366 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 12199.1 | 1398 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 12333.61 | 1437 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 4979.27 | 524 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 13278.26 | 1219 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic | February 2011 | 220.19 | 1518 | :00 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 251.72 | 1723 | :00 | 0.07 | 0 | 0 | :00 | 0.00 | 0.00 | |
| December 2010 | 265.92 | 1702 | :24 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| November 2010 | 292.32 | 1864 | :24 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| October 2010 | 326.33 | 2059 | :24 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| September 2010 | 210.94 | 1832 | :48 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| August 2010 | 315.73 | 2004 | :24 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| July 2010 | 172.84 | 1366 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| June 2010 | 175.96 | 1398 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| May 2010 | 184.52 | 1437 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| April 2010 | 66.77 | 524 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| March 2010 | 153.8 | 1219 | :12 | 0.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic | February 2011 | 12024.61 | 1518 | :48 | 5.88 | 0 | 0 | :00 | 0.00 | 0.00 | |
| January 2011 | 13320.69 | 1723 | :12 | 6.72 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| December 2010 | 14392.65 | 1702 | :24 | 8.08 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| November 2010 | 14603.99 | 1864 | :12 | 7.57 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| October 2010 | 16772.18 | 2059 | :00 | 8.4 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| September 2010 | 13925.64 | 1832 | :00 | 6.73 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| August 2010 | 15870.52 | 2004 | :48 | 8.09 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| July 2010 | 11008.39 | 1366 | :24 | 5.94 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| June 2010 | 12023.14 | 1398 | :00 | 6.06 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| May 2010 | 12149.09 | 1437 | :00 | 5.11 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| April 2010 | 4912.5 | 524 | :12 | 11.17 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| March 2010 | 13124.46 | 1219 | :48 | 13.54 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25 | February 2011 | 5616.26 | 921 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| January 2011 | 6509.58 | 1021 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| December 2010 | 6441.51 | 957 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| November 2010 | 5876.09 | 917 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| October 2010 | 4645.03 | 961 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| September 2010 | 6146.34 | 967 | :24 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| August 2010 | 4997.37 | 948 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| July 2010 | 5801.22 | 784 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| June 2010 | 5772.28 | 799 | :48 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| May 2010 | 5391.11 | 830 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| April 2010 | 1783.07 | 259 | :12 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| March 2010 | 4618.32 | 656 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic | February 2011 | 94.59 | 921 | :00 | 0.03 | 0 | 0 | :00 | 0.00 | 0.00 | |
| January 2011 | 103.53 | 1021 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| December 2010 | 96.95 | 957 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| November 2010 | 92.75 | 917 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| October 2010 | 97.44 | 961 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |
| September 2010 | 87.41 | 967 | :36 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | | |

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|--|---|---------------|----------|------|------|------|---|-----|------|------|------|
| | August 2010 | 96.41 | 948 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 79.03 | 784 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 80.24 | 799 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 85.45 | 830 | :00 | 0.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 26.25 | 259 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 66.92 | 656 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic | February 2011 | 5521.67 | 921 | :00 | 1.37 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | January 2011 | 6406.05 | 1021 | :48 | 3.18 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2010 | 6344.56 | 957 | :12 | 5.58 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 5783.34 | 917 | :24 | 5.05 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 4547.59 | 961 | :12 | 1.11 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 6058.93 | 967 | :48 | 4.34 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 4900.96 | 948 | :48 | 4.71 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 5722.19 | 784 | :00 | 6.69 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 5692.04 | 799 | :48 | 5.88 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 5305.66 | 830 | :36 | 3.36 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 1756.82 | 259 | :12 | 4.58 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 4551.4 | 656 | :36 | 5.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10 | February 2011 | 14465.24 | 4357 | :48 | 2.15 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 14701.48 | 4682 | :36 | 1.49 | 0 | 0 | :00 | 0.00 | 0.00 |
| December 2010 | | 12938.24 | 4256 | :36 | 1.29 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 12202.19 | 4081 | :36 | 2.61 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 18091.15 | 4699 | :00 | 7.9 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 14250.89 | 4553 | :12 | 0.89 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 14631.15 | 4735 | :36 | 3.81 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 16299.5 | 4657 | :00 | 1.01 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 16642.02 | 4547 | :24 | 2.65 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 5905.03 | 1609 | :48 | 1.19 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30 | | February 2011 | 2546.78 | 826 | :12 | 4.07 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 2632.74 | 883 | :12 | 3.75 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 2538.89 | 831 | :24 | 4.49 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 2281.15 | 700 | :24 | 4.44 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 2581.39 | 877 | :36 | 4.44 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 3320.11 | 846 | :48 | 4.03 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 2526.61 | 895 | :48 | 2.89 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 3592.85 | 879 | :36 | 3.44 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 3794.44 | 866 | :12 | 4.11 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 1385.51 | 316 | :12 | 5.83 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25 | February 2011 | 48116.74 | 5139 | :24 | 5.44 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 52614.21 | 5531 | :24 | 4.97 | 0 | 0 | :00 | 0.00 | 0.00 |
| December 2010 | | 38199.07 | 5083 | :48 | 5.16 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 42356.9 | 4703 | :24 | 7.37 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 49876.03 | 5514 | :00 | 7.79 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 46985.05 | 5338 | :00 | 3.95 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 31859.14 | 5601 | :36 | 5.65 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 25616.34 | 5476 | :12 | 3.43 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 32137.64 | 5362 | :36 | 3.56 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 9306.64 | 1931 | :48 | 3.73 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |

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|---|---|---------------|----------|------|-------|------|---|-----|------|------|------|
| | March 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25 | February 2011 | 6673.59 | 1177 | :48 | 7.89 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | January 2011 | 8306.76 | 1276 | :24 | 8.08 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | December 2010 | 9236.44 | 1156 | :36 | 9.64 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 11113.63 | 1423 | :24 | 9.3 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 12895.76 | 1324 | :36 | 14.32 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 7469.53 | 1247 | :36 | 7.64 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 9103.86 | 1242 | :12 | 9.63 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 10007.39 | 1591 | :36 | 8.74 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 9372.6 | 1270 | :12 | 10.13 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 2967.58 | 451 | :12 | 8.71 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10 | February 2011 | 16057.8 | 7406 | :48 | 1.31 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 17071.36 | 7967 | :36 | 0.92 | 0 | 0 | :00 | 0.00 | 0.00 |
| December 2010 | | 16966.74 | 7303 | :48 | 1.24 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 17223.78 | 6669 | :12 | 3.63 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 22139.38 | 7962 | :12 | 4.95 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 16812.25 | 7708 | :12 | 1.77 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 21008.46 | 8048 | :24 | 4.34 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 17519.37 | 7895 | :48 | 1.31 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 20082.88 | 7734 | :00 | 2.86 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 6154.73 | 2753 | :36 | 2.29 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5 | | February 2011 | 4869.55 | 1854 | :12 | 5.6 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 5434.54 | 2000 | :48 | 6.27 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 15411.83 | 1890 | :00 | 15.11 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 8112.69 | 1991 | :48 | 7.65 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | October 2010 | 5833.95 | 1894 | :12 | 6.56 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | September 2010 | 4485.19 | 1845 | :12 | 6.61 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | August 2010 | 6549.31 | 1816 | :24 | 6.43 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | July 2010 | 8714.45 | 5082 | :24 | 2.96 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | June 2010 | 6295.62 | 1817 | :24 | 9.56 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | May 2010 | 2987.11 | 1766 | :36 | 3.26 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | April 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | March 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10 | February 2011 | 8140.11 | 3576 | :12 | 0.84 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 8640.33 | 3857 | :36 | 0.95 | 0 | 0 | :00 | 0.00 | 0.00 |
| December 2010 | | 8278.5 | 3541 | :36 | 1.17 | 0 | 0 | :00 | 0.00 | 0.00 | |
| November 2010 | | 9668.48 | 3958 | :36 | 1.54 | 0 | 0 | :00 | 0.00 | 0.00 | |
| October 2010 | | 8219.89 | 3851 | :12 | 1.68 | 0 | 0 | :00 | 0.00 | 0.00 | |
| September 2010 | | 9472.8 | 3742 | :12 | 2.48 | 0 | 0 | :00 | 0.00 | 0.00 | |
| August 2010 | | 8463 | 3841 | :00 | 3.89 | 0 | 0 | :00 | 0.00 | 0.00 | |
| July 2010 | | 10802.39 | 3804 | :36 | 0.95 | 0 | 0 | :00 | 0.00 | 0.00 | |
| June 2010 | | 11366.27 | 3752 | :12 | 1.03 | 0 | 0 | :00 | 0.00 | 0.00 | |
| May 2010 | | 3823.4 | 1307 | :12 | 1.25 | 0 | 0 | :00 | 0.00 | 0.00 | |
| April 2010 | | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| March 2010 | | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 | |
| PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20 | | February 2011 | 39134.71 | 3606 | :00 | 6.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| | | January 2011 | 43035.23 | 3886 | :48 | 6.81 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 41191.46 | 3614 | :00 | 7.99 | 0 | 0 | :00 | 0.00 | 0.00 | |
| | November 2010 | 31112.77 | 3055 | :12 | 6.33 | 0 | 0 | :00 | 0.00 | 0.00 | |

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|---|---|---------------|------|------|--------|--------|---|-----|------|--------|
| | October 2010 | 37497.78 | 3834 | :12 | 7.28 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 45339.04 | 3779 | :00 | 6.43 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 35738.74 | 3924 | :24 | 5.62 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 51852.07 | 3849 | :48 | 6.33 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 54100.3 | 3767 | :24 | 7.4 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 17431.25 | 1355 | :24 | 6.03 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25 | February 2011 | 4256.03 | 1031 | :12 | 1.15 | 0 | 0 | :00 | 0.00 | 0.00 |
| | January 2011 | 4708.82 | 1094 | :00 | 2.21 | 0 | 0 | :00 | 0.00 | 0.00 |
| | December 2010 | 4186.58 | 1006 | :24 | 1.22 | 0 | 0 | :00 | 0.00 | 0.00 |
| | November 2010 | 3308 | 842 | :12 | 3.1 | 0 | 0 | :00 | 0.00 | 0.00 |
| | October 2010 | 4164.84 | 1088 | :12 | 4.58 | 0 | 0 | :00 | 0.00 | 0.00 |
| | September 2010 | 5129.05 | 1061 | :12 | 2.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| | August 2010 | 3930.25 | 1113 | :12 | 3.2 | 0 | 0 | :00 | 0.00 | 0.00 |
| | July 2010 | 6290.51 | 1105 | :36 | 1.69 | 0 | 0 | :00 | 0.00 | 0.00 |
| | June 2010 | 6111.99 | 1065 | :36 | 1.59 | 0 | 0 | :00 | 0.00 | 0.00 |
| | May 2010 | 2185.2 | 390 | :00 | 1.41 | 0 | 0 | :00 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | :00 | 0 | 0 | 0 | :00 | 0.00 | 0.00 |
| | PO-20 Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark 0.95 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 21 | 21 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| December 2010 | | 36 | 36 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| November 2010 | | 41 | 42 | 98% | 0.1525 | 0 | 0 | 0% | 0.00 | (0.08) |
| October 2010 | | 42 | 43 | 98% | 0.1507 | 0 | 0 | 0% | 0.00 | (0.08) |
| September 2010 | | 60 | 61 | 98% | 0.127 | 0 | 0 | 0% | 0.00 | (0.11) |
| August 2010 | | 15 | 15 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| July 2010 | | 54 | 55 | 98% | 0.1336 | 0 | 0 | 0% | 0.00 | (0.10) |
| June 2010 | | 36 | 36 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| May 2010 | | 40 | 41 | 98% | 0.1543 | 0 | 0 | 0% | 0.00 | (0.08) |
| April 2010 | | 45 | 45 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| March 2010 | | 48 | 51 | 94% | 0.2353 | 0 | 0 | 0% | 0.00 | 0.03 |
| PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95 | | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 420 | 427 | 98% | 0.127 | 0 | 0 | 0% | 0.00 | (0.11) |
| | December 2010 | 504 | 507 | 99% | 0.0767 | 0 | 0 | 0% | 0.00 | (0.14) |
| | November 2010 | 421 | 424 | 99% | 0.0838 | 0 | 0 | 0% | 0.00 | (0.14) |
| | October 2010 | 422 | 428 | 99% | 0.1176 | 0 | 0 | 0% | 0.00 | (0.11) |
| | September 2010 | 504 | 521 | 97% | 0.1777 | 0 | 0 | 0% | 0.00 | (0.05) |
| | August 2010 | 441 | 444 | 99% | 0.0819 | 0 | 0 | 0% | 0.00 | (0.14) |
| | July 2010 | 595 | 597 | 100% | 0.0578 | 0 | 0 | 0% | 0.00 | (0.15) |
| | June 2010 | 441 | 453 | 97% | 0.1606 | 0 | 0 | 0% | 0.00 | (0.07) |
| | May 2010 | 391 | 393 | 99% | 0.0712 | 0 | 0 | 0% | 0.00 | (0.14) |
| | April 2010 | 426 | 429 | 99% | 0.0833 | 0 | 0 | 0% | 0.00 | (0.14) |
| | March 2010 | 589 | 594 | 99% | 0.0914 | 0 | 0 | 0% | 0.00 | (0.13) |
| | PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic | February 2011 | 5505 | 6357 | 87% | 0.3407 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 6902 | 7895 | 87% | 0.3316 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 6849 | 7692 | 89% | 0.3124 | 0 | 0 | 0% | 0.00 | 0.00 |
| November 2010 | | 7232 | 8109 | 89% | 0.3106 | 0 | 0 | 0% | 0.00 | 0.00 |
| October 2010 | | 7885 | 8983 | 88% | 0.3276 | 0 | 0 | 0% | 0.00 | 0.00 |
| September 2010 | | 8686 | 9707 | 89% | 0.3068 | 0 | 0 | 0% | 0.00 | 0.00 |
| August 2010 | | 8726 | 9807 | 89% | 0.3132 | 0 | 0 | 0% | 0.00 | 0.00 |
| July 2010 | | 7479 | 8296 | 90% | 0.298 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 8297 | 9244 | 90% | 0.3032 | 0 | 0 | 0% | 0.00 | 0.00 |

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|--|---|---------------|-------|------|--------|--------|---|----|------|--------|--------|
| | May 2010 | 7341 | 8258 | 89% | 0.3142 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 8172 | 9242 | 88% | 0.32 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 8996 | 10303 | 87% | 0.3328 | 0 | 0 | 0% | 0.00 | 0.00 | |
| PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic | February 2011 | 110 | 240 | 46% | 0.4983 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 115 | 191 | 60% | 0.4895 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 59 | 103 | 57% | 0.4947 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 134 | 211 | 64% | 0.4814 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 71 | 109 | 65% | 0.4765 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 92 | 131 | 70% | 0.4573 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 86 | 137 | 63% | 0.4834 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 82 | 142 | 58% | 0.494 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 78 | 133 | 59% | 0.4925 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 108 | 153 | 71% | 0.4556 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 100 | 159 | 63% | 0.4831 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 118 | 175 | 67% | 0.4686 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic | February 2011 | 1210 | 1619 | 75% | 0.4345 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 1449 | 1911 | 76% | 0.4281 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 1258 | 1837 | 68% | 0.4646 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 1318 | 1901 | 69% | 0.4611 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 1439 | 2182 | 66% | 0.4739 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 1698 | 2326 | 73% | 0.444 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 1481 | 2073 | 71% | 0.4517 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 1607 | 2194 | 73% | 0.4427 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 1449 | 1963 | 74% | 0.4396 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 1392 | 1851 | 75% | 0.4318 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 1566 | 2296 | 68% | 0.4657 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 1685 | 2327 | 72% | 0.447 | 0 | 0 | 0% | 0.00 | 0.00 | |
| PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic | | February 2011 | 656 | 794 | 83% | 0.3789 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 107 | 148 | 72% | 0.4475 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 113 | 145 | 78% | 0.4147 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 140 | 187 | 75% | 0.4338 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 250 | 314 | 80% | 0.4028 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 133 | 160 | 83% | 0.3745 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 170 | 216 | 79% | 0.4094 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 119 | 166 | 72% | 0.4505 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 125 | 164 | 76% | 0.4257 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 143 | 186 | 77% | 0.4216 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 141 | 184 | 77% | 0.4232 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95 | February 2011 | 5505 | 5573 | 99% | 0.1098 | 0 | 0 | 0% | 0.00 | (0.12) |
| | | January 2011 | 6902 | 6964 | 99% | 0.0939 | 0 | 0 | 0% | 0.00 | (0.13) |
| December 2010 | | 6849 | 6893 | 99% | 0.0796 | 0 | 0 | 0% | 0.00 | (0.14) | |
| November 2010 | | 7232 | 7290 | 99% | 0.0888 | 0 | 0 | 0% | 0.00 | (0.13) | |
| October 2010 | | 7885 | 7966 | 99% | 0.1003 | 0 | 0 | 0% | 0.00 | (0.13) | |
| September 2010 | | 8686 | 8769 | 99% | 0.0968 | 0 | 0 | 0% | 0.00 | (0.13) | |
| August 2010 | | 8726 | 8795 | 99% | 0.0882 | 0 | 0 | 0% | 0.00 | (0.13) | |
| July 2010 | | 7479 | 7527 | 99% | 0.0796 | 0 | 0 | 0% | 0.00 | (0.14) | |
| June 2010 | | 8297 | 8396 | 99% | 0.1079 | 0 | 0 | 0% | 0.00 | (0.12) | |
| May 2010 | | 7341 | 7451 | 99% | 0.1206 | 0 | 0 | 0% | 0.00 | (0.11) | |
| April 2010 | | 8172 | 8348 | 98% | 0.1437 | 0 | 0 | 0% | 0.00 | (0.09) | |
| March 2010 | | 8996 | 9151 | 98% | 0.129 | 0 | 0 | 0% | 0.00 | (0.10) | |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale | | February 2011 | 110 | 119 | 92% | 0.2644 | 0 | 0 | 0% | 0.00 | 0.08 |
| | | January 2011 | 115 | 118 | 97% | 0.1574 | 0 | 0 | 0% | 0.00 | (0.08) |

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|--|--|---------------|------------|--------|-------------|-------------|---|-------|-------|--------|--------|
| Aggregate W/O UNE-P-POTS Benchmark 0.95 | December 2010 | 59 | 60 | 98% | 0.128 | 0 | 0 | 0% | 0.00 | (0.11) | |
| | November 2010 | 134 | 137 | 98% | 0.1463 | 0 | 0 | 0% | 0.00 | (0.09) | |
| | October 2010 | 71 | 72 | 99% | 0.117 | 0 | 0 | 0% | 0.00 | (0.11) | |
| | September 2010 | 92 | 97 | 95% | 0.2211 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 86 | 91 | 95% | 0.2279 | 0 | 0 | 0% | 0.00 | 0.02 | |
| | July 2010 | 82 | 84 | 98% | 0.1525 | 0 | 0 | 0% | 0.00 | (0.08) | |
| | June 2010 | 78 | 81 | 96% | 0.1889 | 0 | 0 | 0% | 0.00 | (0.04) | |
| | May 2010 | 108 | 116 | 93% | 0.2534 | 0 | 0 | 0% | 0.00 | 0.06 | |
| | April 2010 | 100 | 107 | 93% | 0.2473 | 0 | 0 | 0% | 0.00 | 0.05 | |
| | March 2010 | 118 | 123 | 96% | 0.1975 | 0 | 0 | 0% | 0.00 | (0.03) | |
| | PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85 | February 2011 | 1210 | 1304 | 92.79% | 0.2586 | 0 | 0 | 0.00% | 0.00 | (0.27) |
| | | January 2011 | 1449 | 1531 | 94.64% | 0.2251 | 0 | 0 | 0.00% | 0.00 | (0.34) |
| | | December 2010 | 1258 | 1355 | 92.84% | 0.2578 | 0 | 0 | 0.00% | 0.00 | (0.28) |
| November 2010 | | 1318 | 1413 | 93.28% | 0.2504 | 0 | 0 | 0.00% | 0.00 | (0.29) | |
| October 2010 | | 1439 | 1531 | 93.99% | 0.2377 | 0 | 0 | 0.00% | 0.00 | (0.32) | |
| September 2010 | | 1698 | 1805 | 94.07% | 0.2361 | 0 | 0 | 0.00% | 0.00 | (0.32) | |
| August 2010 | | 1481 | 1591 | 93.09% | 0.2537 | 0 | 0 | 0.00% | 0.00 | (0.29) | |
| July 2010 | | 1607 | 1720 | 93.43% | 0.2478 | 0 | 0 | 0.00% | 0.00 | (0.30) | |
| June 2010 | | 1449 | 1560 | 92.88% | 0.2571 | 0 | 0 | 0.00% | 0.00 | (0.28) | |
| May 2010 | | 1392 | 1468 | 94.82% | 0.2216 | 0 | 0 | 0.00% | 0.00 | (0.35) | |
| April 2010 | | 1566 | 1642 | 95.37% | 0.2101 | 0 | 0 | 0.00% | 0.00 | (0.37) | |
| March 2010 | | 1685 | 1768 | 95.31% | 0.2115 | 0 | 0 | 0.00% | 0.00 | (0.36) | |
| PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95 | | February 2011 | 656 | 662 | 99.09% | 0.0948 | 0 | 0 | 0.00% | 0.00 | (0.13) |
| | January 2011 | 0 | 0 | 0.00% | 0 | 0 | 0 | 0.00% | 0.00 | 0.00 | |
| | December 2010 | 107 | 108 | 99.07% | 0.0958 | 0 | 0 | 0.00% | 0.00 | (0.13) | |
| | November 2010 | 113 | 114 | 99.12% | 0.0932 | 0 | 0 | 0.00% | 0.00 | (0.13) | |
| | October 2010 | 140 | 142 | 98.59% | 0.1178 | 0 | 0 | 0.00% | 0.00 | (0.11) | |
| | September 2010 | 250 | 257 | 97.28% | 0.1628 | 0 | 0 | 0.00% | 0.00 | (0.07) | |
| | August 2010 | 133 | 134 | 99.25% | 0.0861 | 0 | 0 | 0.00% | 0.00 | (0.13) | |
| | July 2010 | 170 | 174 | 97.70% | 0.1499 | 0 | 0 | 0.00% | 0.00 | (0.09) | |
| | June 2010 | 119 | 121 | 98.35% | 0.1275 | 0 | 0 | 0.00% | 0.00 | (0.11) | |
| | May 2010 | 125 | 126 | 99.21% | 0.0887 | 0 | 0 | 0.00% | 0.00 | (0.13) | |
| | April 2010 | 143 | 145 | 98.62% | 0.1166 | 0 | 0 | 0.00% | 0.00 | (0.11) | |
| | March 2010 | 141 | 144 | 97.92% | 0.1428 | 0 | 0 | 0.00% | 0.00 | (0.09) | |
| | PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1 | February 2011 | 0.84097222 | 3 | 6:44 | 0.406944444 | 0 | 0 | 0:00 | 0.00 | (2.16) |
| January 2011 | | 0.21875 | 3 | 1:45 | 0.077777778 | 0 | 0 | 0:00 | 0.00 | (2.78) | |
| December 2010 | | 2.37777778 | 4 | 14:16 | 0.397222222 | 0 | 0 | 0:00 | 0.00 | (1.22) | |
| November 2010 | | 0 | 0 | 0:00 | 0 | 0 | 0 | 0:00 | 0.00 | 0.00 | |
| October 2010 | | 0.0875 | 2 | 1:03 | 0.0125 | 0 | 0 | 0:00 | 0.00 | (2.87) | |
| September 2010 | | 2.38263889 | 4 | 14:18 | 0.349305556 | 0 | 0 | 0:00 | 0.00 | (1.21) | |
| August 2010 | | 2.77708333 | 2 | 9:20 | 1.925694444 | 0 | 0 | 0:00 | 0.00 | 1.17 | |
| July 2010 | | 0.57708333 | 1 | 13:51 | 0 | 0 | 0 | 0:00 | 0.00 | (1.27) | |
| June 2010 | | 0.07708333 | 1 | 1:51 | 0 | 0 | 0 | 0:00 | 0.00 | (2.77) | |
| May 2010 | | 1.01597222 | 4 | 6:06 | 0.339583333 | 0 | 0 | 0:00 | 0.00 | (2.24) | |
| April 2010 | | 1.14513889 | 2 | 13:44 | 0.502777778 | 0 | 0 | 0:00 | 0.00 | (1.28) | |
| March 2010 | | 3.14444444 | 4 | 18:52 | 0.173611111 | 0 | 0 | 0:00 | 0.00 | (0.64) | |
| PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5 | | February 2011 | 13.8659722 | 258 | 1:17 | 0.077777778 | 0 | 0 | 0:00 | 0.00 | (2.68) |
| | January 2011 | 12.3270833 | 313 | 0:57 | 0.059722222 | 0 | 0 | 0:00 | 0.00 | (2.76) | |
| | December 2010 | 14.9833333 | 279 | 1:17 | 0.096527778 | 0 | 0 | 0:00 | 0.00 | (2.68) | |
| | November 2010 | 13.6576389 | 279 | 1:10 | 0.071527778 | 0 | 0 | 0:00 | 0.00 | (2.71) | |
| | October 2010 | 17.8243056 | 323 | 1:19 | 0.104861111 | 0 | 0 | 0:00 | 0.00 | (2.67) | |
| | September 2010 | 18.3666667 | 338 | 1:18 | 0.076388889 | 0 | 0 | 0:00 | 0.00 | (2.67) | |
| | August 2010 | 16.9743056 | 332 | 1:14 | 0.063888889 | 0 | 0 | 0:00 | 0.00 | (2.69) | |

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|--|---|---------------|-------|-------|-------------|--------|---|------|------|--------|--------|
| | July 2010 | 12.4548611 | 326 | 0:55 | 0.051388889 | 0 | 0 | 0:00 | 0.00 | (2.77) | |
| | June 2010 | 23.6902778 | 301 | 1:53 | 0.084027778 | 0 | 0 | 0:00 | 0.00 | (2.53) | |
| | May 2010 | 12.6118056 | 243 | 1:15 | 0.055555556 | 0 | 0 | 0:00 | 0.00 | (2.69) | |
| | April 2010 | 24.5222222 | 359 | 1:38 | 0.120138889 | 0 | 0 | 0:00 | 0.00 | (2.59) | |
| | March 2010 | 19.9 | 340 | 1:24 | 0.06875 | 0 | 0 | 0:00 | 0.00 | (2.65) | |
| PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic | February 2011 | 931 | 32450 | 3% | 0.1669 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | January 2011 | 1172 | 36001 | 3% | 0.1775 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | December 2010 | 1151 | 36296 | 3% | 0.1752 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 884 | 34513 | 3% | 0.158 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 1064 | 39623 | 3% | 0.1617 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 962 | 38164 | 3% | 0.1568 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 992 | 39912 | 2% | 0.1557 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 982 | 37639 | 3% | 0.1594 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 1129 | 38793 | 3% | 0.1681 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 952 | 34432 | 3% | 0.164 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 1106 | 40736 | 3% | 0.1625 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 1041 | 43053 | 2% | 0.1536 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic | February 2011 | 13771 | 32450 | 42% | 0.4942 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 15764 | 36001 | 44% | 0.4961 | 0 | 0 | 0% | 0.00 | 0.00 |
| December 2010 | | 15790 | 36296 | 44% | 0.4958 | 0 | 0 | 0% | 0.00 | 0.00 | |
| November 2010 | | 14161 | 34513 | 41% | 0.4919 | 0 | 0 | 0% | 0.00 | 0.00 | |
| October 2010 | | 18289 | 39623 | 46% | 0.4985 | 0 | 0 | 0% | 0.00 | 0.00 | |
| September 2010 | | 16769 | 38164 | 44% | 0.4963 | 0 | 0 | 0% | 0.00 | 0.00 | |
| August 2010 | | 17971 | 39912 | 45% | 0.4975 | 0 | 0 | 0% | 0.00 | 0.00 | |
| July 2010 | | 16496 | 37639 | 44% | 0.4962 | 0 | 0 | 0% | 0.00 | 0.00 | |
| June 2010 | | 16368 | 38793 | 42% | 0.4939 | 0 | 0 | 0% | 0.00 | 0.00 | |
| May 2010 | | 14191 | 34432 | 41% | 0.4922 | 0 | 0 | 0% | 0.00 | 0.00 | |
| April 2010 | | 18961 | 40736 | 47% | 0.4988 | 0 | 0 | 0% | 0.00 | 0.00 | |
| March 2010 | | 19032 | 43053 | 44% | 0.4966 | 0 | 0 | 0% | 0.00 | 0.00 | |
| PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic | | February 2011 | 3 | 11 | 27% | 0.4454 | 0 | 0 | 0% | 0.00 | 0.00 |
| | | January 2011 | 3 | 7 | 43% | 0.4949 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 4 | 14 | 29% | 0.4518 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | November 2010 | 0 | 4 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | October 2010 | 2 | 6 | 33% | 0.4714 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | September 2010 | 4 | 7 | 57% | 0.4949 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | August 2010 | 2 | 11 | 18% | 0.3857 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | July 2010 | 1 | 3 | 33% | 0.4714 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | June 2010 | 1 | 2 | 50% | 0.5 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | May 2010 | 4 | 5 | 80% | 0.4 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | April 2010 | 2 | 8 | 25% | 0.433 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | March 2010 | 4 | 11 | 36% | 0.481 | 0 | 0 | 0% | 0.00 | 0.00 | |
| | PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95 | February 2011 | 721 | 722 | 100% | 0.0372 | 0 | 0 | 0% | 0.00 | (0.15) |
| | | January 2011 | 101 | 101 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| December 2010 | | 152 | 152 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| November 2010 | | 195 | 195 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| October 2010 | | 195 | 195 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| September 2010 | | 315 | 315 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| August 2010 | | 196 | 196 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| July 2010 | | 242 | 242 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| June 2010 | | 179 | 179 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| May 2010 | | 225 | 225 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| April 2010 | | 237 | 237 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |
| March 2010 | | 244 | 244 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) | |

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|---|--|---------------|------|------|--------|--------|---|----|------|--------|
| PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95 | February 2011 | 913 | 914 | 100% | 0.0331 | 0 | 0 | 0% | 0.00 | (0.15) |
| | January 2011 | 1072 | 1072 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| | December 2010 | 928 | 928 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| | November 2010 | 1003 | 1003 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| | October 2010 | 1105 | 1105 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| | September 2010 | 1314 | 1314 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| | August 2010 | 1106 | 1108 | 100% | 0.0424 | 0 | 0 | 0% | 0.00 | (0.15) |
| | July 2010 | 1220 | 1221 | 100% | 0.0286 | 0 | 0 | 0% | 0.00 | (0.16) |
| | June 2010 | 1092 | 1092 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| | May 2010 | 1032 | 1032 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| | April 2010 | 1163 | 1163 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| | March 2010 | 1277 | 1277 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| | PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95 | February 2011 | 4852 | 4853 | 100% | 0.0144 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 6104 | 6105 | 100% | 0.0128 | 0 | 0 | 0% | 0.00 | (0.16) |
| December 2010 | | 6066 | 6070 | 100% | 0.0257 | 0 | 0 | 0% | 0.00 | (0.16) |
| November 2010 | | 6293 | 6294 | 100% | 0.0126 | 0 | 0 | 0% | 0.00 | (0.16) |
| October 2010 | | 6867 | 6867 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| September 2010 | | 7639 | 7646 | 100% | 0.0302 | 0 | 0 | 0% | 0.00 | (0.16) |
| August 2010 | | 7679 | 7679 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| July 2010 | | 6526 | 6526 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| June 2010 | | 7176 | 7180 | 100% | 0.0236 | 0 | 0 | 0% | 0.00 | (0.16) |
| May 2010 | | 6441 | 6442 | 100% | 0.0125 | 0 | 0 | 0% | 0.00 | (0.16) |
| April 2010 | | 7145 | 7145 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.16) |
| March 2010 | | 7843 | 7847 | 100% | 0.0226 | 0 | 0 | 0% | 0.00 | (0.16) |
| PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9 | | February 2011 | 222 | 222 | 100% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 50 | 50 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | December 2010 | 68 | 68 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | November 2010 | 66 | 66 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | October 2010 | 66 | 66 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | September 2010 | 85 | 85 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | August 2010 | 53 | 53 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | July 2010 | 89 | 89 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | June 2010 | 78 | 78 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | May 2010 | 74 | 74 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | April 2010 | 90 | 90 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | March 2010 | 83 | 83 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9 | February 2011 | 815 | 823 | 99% | 0.0981 | 0 | 0 | 0% | 0.00 |
| January 2011 | | 882 | 894 | 99% | 0.1151 | 0 | 0 | 0% | 0.00 | (0.29) |
| December 2010 | | 1010 | 1031 | 98% | 0.1413 | 0 | 0 | 0% | 0.00 | (0.27) |
| November 2010 | | 961 | 973 | 99% | 0.1104 | 0 | 0 | 0% | 0.00 | (0.29) |
| October 2010 | | 1129 | 1139 | 99% | 0.0933 | 0 | 0 | 0% | 0.00 | (0.30) |
| September 2010 | | 1034 | 1055 | 98% | 0.1397 | 0 | 0 | 0% | 0.00 | (0.27) |
| August 2010 | | 1049 | 1061 | 99% | 0.1057 | 0 | 0 | 0% | 0.00 | (0.30) |
| July 2010 | | 1076 | 1089 | 99% | 0.1086 | 0 | 0 | 0% | 0.00 | (0.29) |
| June 2010 | | 1017 | 1040 | 98% | 0.1471 | 0 | 0 | 0% | 0.00 | (0.26) |
| May 2010 | | 883 | 895 | 99% | 0.115 | 0 | 0 | 0% | 0.00 | (0.29) |
| April 2010 | | 1180 | 1197 | 99% | 0.1183 | 0 | 0 | 0% | 0.00 | (0.29) |
| March 2010 | | 1135 | 1151 | 99% | 0.1171 | 0 | 0 | 0% | 0.00 | (0.29) |
| PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9 | | February 2011 | 803 | 803 | 100% | 0 | 0 | 0 | 0% | 0.00 |
| | January 2011 | 930 | 930 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | December 2010 | 803 | 806 | 100% | 0.0609 | 0 | 0 | 0% | 0.00 | (0.32) |
| | November 2010 | 837 | 838 | 100% | 0.0345 | 0 | 0 | 0% | 0.00 | (0.33) |
| | October 2010 | 1038 | 1038 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |

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|---|----------------|------|------|------|--------|---|---|----|------|--------|
| | September 2010 | 960 | 960 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | August 2010 | 990 | 990 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | July 2010 | 789 | 789 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | June 2010 | 892 | 892 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | May 2010 | 863 | 863 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | April 2010 | 1021 | 1021 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | March 2010 | 1246 | 1246 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9 | February 2011 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | March 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark 0.9 | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9 | February 2011 | 7 | 7 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | January 2011 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | December 2010 | 10 | 10 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | November 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | October 2010 | 4 | 4 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | September 2010 | 2 | 2 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | August 2010 | 8 | 9 | 89% | 0.3143 | 0 | 0 | 0% | 0.00 | 0.04 |
| | July 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | June 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | May 2010 | 1 | 1 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | April 2010 | 5 | 5 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| | March 2010 | 6 | 6 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.33) |
| PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85 | February 2011 | 95 | 95 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.53) |
| | January 2011 | 45 | 45 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.53) |
| | December 2010 | 90 | 90 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.53) |
| | November 2010 | 110 | 110 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.53) |
| | October 2010 | 121 | 121 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.53) |
| | September 2010 | 131 | 131 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.53) |
| | August 2010 | 72 | 72 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.53) |
| | July 2010 | 64 | 64 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.53) |
| | June 2010 | 33 | 34 | 97% | 0.169 | 0 | 0 | 0% | 0.00 | (0.43) |
| | May 2010 | 55 | 55 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.53) |

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|--|----------------|------------|------|---------|-------------|--------|--------|---------|--------|---------|
| | April 2010 | 30 | 31 | 97% | 0.1767 | 0 | 0 | 0% | 0.00 | (0.42) |
| | March 2010 | 31 | 31 | 100% | 0 | 0 | 0 | 0% | 0.00 | (0.53) |
| PO-6 Work Completion Notification | February 2011 | 53.8590278 | 6601 | 00:12 | 0.0875 | 0 | 0 | 00:00 | 0.00 | (2.90) |
| Timeliness All Benchmark 0.25 | January 2011 | 20.1506944 | 4341 | 00:07 | 0.027083333 | 0 | 0 | 00:00 | 0.00 | (2.94) |
| | December 2010 | 16.1118056 | 2141 | 00:11 | 0.1125 | 0 | 0 | 00:00 | 0.00 | (2.91) |
| | November 2010 | 21.0388889 | 2339 | 00:13 | 0.190972222 | 0 | 0 | 00:00 | 0.00 | (2.89) |
| | October 2010 | 9.52430556 | 2634 | 00:05 | 0.027083333 | 0 | 0 | 00:00 | 0.00 | (2.96) |
| | September 2010 | 40.5583333 | 2734 | 00:21 | 0.467361111 | 0 | 0 | 00:00 | 0.00 | (2.82) |
| | August 2010 | 38.8291667 | 5975 | 00:09 | 0.024305556 | 0 | 0 | 00:00 | 0.00 | (2.92) |
| | July 2010 | 47.65625 | 7386 | 00:09 | 0.047916667 | 0 | 0 | 00:00 | 0.00 | (2.92) |
| | June 2010 | 51.1027778 | 8136 | 00:09 | 0.034722222 | 0 | 0 | 00:00 | 0.00 | (2.92) |
| | May 2010 | 48.0493056 | 6932 | 00:10 | 0.0375 | 0 | 0 | 00:00 | 0.00 | (2.92) |
| | April 2010 | 100.095139 | 8130 | 00:18 | 0.068055556 | 0 | 0 | 00:00 | 0.00 | (2.85) |
| | March 2010 | 79.9951389 | 9077 | 00:13 | 0.019444444 | 0 | 0 | 00:00 | 0.00 | (2.89) |
| PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity | February 2011 | 3367 | 3367 | 100.00% | 0 | 209854 | 209854 | 100.00% | 0.00 | 0.00 |
| | January 2011 | 3228 | 3228 | 100.00% | 0 | 214586 | 214586 | 100.00% | 0.00 | 0.00 |
| | December 2010 | 3212 | 3212 | 100.00% | 0 | 176674 | 176674 | 100.00% | 0.00 | 0.00 |
| | November 2010 | 3821 | 3821 | 100.00% | 0 | 167829 | 167829 | 100.00% | 0.00 | 0.00 |
| | October 2010 | 4225 | 4225 | 100.00% | 0 | 182855 | 182855 | 100.00% | 0.00 | 0.00 |
| | September 2010 | 4008 | 4008 | 100.00% | 0 | 190482 | 190482 | 100.00% | 0.00 | 0.00 |
| | August 2010 | 3943 | 3943 | 100.00% | 0 | 193556 | 193556 | 100.00% | 0.00 | 0.00 |
| | July 2010 | 4363 | 4363 | 100.00% | 0 | 192251 | 192251 | 100.00% | 0.00 | 0.00 |
| | June 2010 | 3625 | 3625 | 100.00% | 0 | 202102 | 202102 | 100.00% | 0.00 | 0.00 |
| | May 2010 | 3192 | 3192 | 100.00% | 0 | 160260 | 160260 | 100.00% | 0.00 | 0.00 |
| | April 2010 | 3973 | 3973 | 100.00% | 0 | 171104 | 171104 | 100.00% | 0.00 | 0.00 |
| | March 2010 | 4117 | 4117 | 100.00% | 0 | 184578 | 184578 | 100.00% | 0.00 | 0.00 |
| PO-8A Jeopardy Notice Interval Non-Designed Services Parity | February 2011 | 11 | 3 | 4 | 3.21 | 21 | 22 | 1 | -2.36 | (2.44) |
| | January 2011 | 2 | 1 | 2 | 0 | 31 | 30 | 1 | -1.32 | (1.80) |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity | February 2011 | 201 | 54 | 4 | 2.62 | 21 | 22 | 1 | -5.87 | (4.57) |
| | January 2011 | 254 | 75 | 3 | 2.7 | 31 | 30 | 1 | -15.16 | (10.22) |
| | December 2010 | 178 | 56 | 3 | 1.85 | 17 | 23 | 1 | -21.94 | (14.34) |
| | November 2010 | 356 | 96 | 4 | 2.26 | 17 | 25 | 1 | -14.99 | (10.11) |
| | October 2010 | 228 | 60 | 4 | 2.84 | 27 | 31 | 1 | -19.75 | (13.01) |
| | September 2010 | 476 | 114 | 4 | 4.51 | 21 | 20 | 1 | -12.28 | (8.46) |
| | August 2010 | 196 | 66 | 3 | 2.58 | 28 | 35 | 1 | -21.95 | (14.34) |
| | July 2010 | 440 | 116 | 4 | 1.98 | 25 | 30 | 1 | -22.31 | (14.56) |
| | June 2010 | 180 | 70 | 3 | 2.26 | 16 | 32 | 1 | -15.60 | (10.49) |
| | May 2010 | 389 | 91 | 4 | 1.75 | 23 | 35 | 1 | -33.73 | (21.51) |
| | April 2010 | 314 | 69 | 5 | 5.24 | 21 | 30 | 1 | -29.55 | (18.96) |
| | March 2010 | 290 | 77 | 4 | 2.68 | 38 | 33 | 1 | -6.23 | (4.79) |
| PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity | February 2011 | 31 | 3 | 10 | 10.97 | 21 | 22 | 1 | -8.18 | (5.97) |
| | January 2011 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |

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|---|----------------|----|-----|-----|--------|----|-----|-----|--------|---------|
| | November 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | October 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | July 2010 | 12 | 1 | 12 | 0 | 25 | 30 | 1 | -16.96 | (11.31) |
| | June 2010 | 6 | 1 | 6 | 0 | 16 | 32 | 1 | -8.71 | (6.29) |
| | May 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0.00 | 0.00 |
| PO-9A Timely Jeopardy Notices Non-Designed Services Parity | February 2011 | 2 | 3 | 67% | 0.4714 | 8 | 104 | 8% | -3.78 | (3.30) |
| | January 2011 | 1 | 2 | 50% | 0.5 | 15 | 132 | 11% | -1.71 | (2.04) |
| | December 2010 | 0 | 2 | 0% | 0 | 10 | 121 | 8% | 0.42 | (1.61) |
| | November 2010 | 0 | 2 | 0% | 0 | 9 | 103 | 9% | 0.43 | (1.59) |
| | October 2010 | 0 | 1 | 0% | 0 | 7 | 103 | 7% | 0.27 | (1.91) |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 2 | 0% | 0 | 11 | 112 | 10% | 0.46 | (1.55) |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 1 | 0% | 0 | 8 | 127 | 6% | 0.26 | (1.93) |
| | May 2010 | 0 | 1 | 0% | 0 | 15 | 87 | 17% | 0.45 | (1.58) |
| | April 2010 | 0 | 1 | 0% | 0 | 7 | 89 | 8% | 0.29 | (1.86) |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability Parity | February 2011 | 18 | 58 | 31% | 0.4626 | 8 | 104 | 8% | -5.35 | (4.25) |
| | January 2011 | 26 | 77 | 34% | 0.4729 | 15 | 132 | 11% | -4.92 | (3.99) |
| | December 2010 | 19 | 95 | 20% | 0.4 | 10 | 121 | 8% | -3.11 | (2.89) |
| | November 2010 | 26 | 118 | 22% | 0.4145 | 9 | 103 | 9% | -3.49 | (3.12) |
| | October 2010 | 13 | 94 | 14% | 0.3452 | 7 | 103 | 7% | -1.96 | (2.19) |
| | September 2010 | 17 | 111 | 15% | 0.3601 | 9 | 132 | 7% | -2.62 | (2.59) |
| | August 2010 | 21 | 100 | 21% | 0.4073 | 11 | 112 | 10% | -2.73 | (2.66) |
| | July 2010 | 50 | 125 | 40% | 0.4899 | 13 | 126 | 10% | -7.73 | (5.70) |
| | June 2010 | 24 | 116 | 21% | 0.4051 | 8 | 127 | 6% | -4.61 | (3.80) |
| | May 2010 | 22 | 55 | 40% | 0.4899 | 15 | 87 | 17% | -3.50 | (3.13) |
| | April 2010 | 25 | 59 | 42% | 0.4941 | 7 | 89 | 8% | -7.64 | (5.64) |
| | March 2010 | 22 | 44 | 50% | 0.5 | 11 | 116 | 9% | -7.81 | (5.75) |
| PO-9C Timely Jeopardy Notices LIS Trunk Parity | February 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | January 2011 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 1 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | September 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | August 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | July 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | June 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | May 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | April 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | March 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| PO-9D Timely Jeopardy Notices UNE - P (POTS) Parity | February 2011 | 1 | 3 | 33% | 0.4714 | 8 | 104 | 8% | -1.64 | (2.00) |
| | January 2011 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | December 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | November 2010 | 0 | 0 | 0% | 0 | 0 | 0 | 0% | 0.00 | 0.00 |
| | October 2010 | 0 | 1 | 0% | 0 | 7 | 103 | 7% | 0.27 | (1.91) |
| | September 2010 | 0 | 2 | 0% | 0 | 9 | 132 | 7% | 0.38 | (1.68) |
| | August 2010 | 0 | 3 | 0% | 0 | 11 | 112 | 10% | 0.56 | (1.39) |
| | July 2010 | 0 | 1 | 0% | 0 | 13 | 126 | 10% | 0.34 | (1.77) |

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| | Standard | Benchmark |
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| Combined | Standard | |
| BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity | Parity | |
| BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95 | Benchmark | 0.95 |
| BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity | Parity | |
| BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity | Parity | |
| BI-2 Invoices Delivered within 10 Days All Parity by Design | Parity by Design | |
| BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98 | Benchmark | 0.98 |
| BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95 | Benchmark | 0.95 |
| BI-4A Billing Completeness UNEs and Resale Aggregate Parity | Parity | |
| BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95 | Benchmark | 0.95 |
| BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95 | Benchmark | 0.95 |
| BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95 | Benchmark | 0.95 |
| CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90 | Benchmark | 90 |
| CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120 | Benchmark | 120 |
| CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150 | Benchmark | 150 |
| CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9 | Benchmark | 0.9 |
| CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9 | Benchmark | 0.9 |
| CP-3 Collocation Feasibility Study Interval All Benchmark 10 | Benchmark | 10 |
| CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9 | Benchmark | 0.9 |
| DA-1 Speed of Answer - Directory Assistance Parity by Design | Parity by Design | |
| DB-1A Time to Update Databases E911 Parity by Design | Parity by Design | |
| DB-1B Time to Update Databases LIDB Parity by Design | Parity by Design | |
| DB-1C-1 Time to Update Databases Directory Listing Parity by Design | Parity by Design | |
| DB-2C-1 Accurate Database Updates Directory Listing Parity by Design | Parity by Design | |
| GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-3 Gateway Availability - EB-TA Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-4 System Availability - EXACT Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925 | Benchmark | 0.9925 |
| GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95 | Benchmark | 0.95 |
| GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925 | Benchmark | 0.9925 |
| MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity | Parity | |
| MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity | Parity | |
| MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95 | Parity | 0.95 |
| MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95 | Parity | 0.95 |
| MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Business Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Centrex Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours PBX Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours Residence Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity | Parity | |
| MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity | Parity | |
| MR-3B Out of Service Cleared within 24 Hours Business Parity | Parity | |
| MR-3B Out of Service Cleared within 24 Hours PBX Parity | Parity | |
| MR-3B Out of Service Cleared within 24 Hours Residence Parity | Parity | |
| MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | Parity | |
| MR-3C Out of Service Cleared within 24 Hours Business Parity | Parity | |
| MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity | Parity | |
| MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity | Parity | |
| MR-3C Out of Service Cleared within 24 Hours Residence Parity | Parity | |
| MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity | Parity | |
| MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity | Parity | |
| MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity | Parity | |
| MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity | Parity | |
| MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity | Parity | |
| MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity | Parity | |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity | Parity | |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity | Parity | |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity | Parity | |
| MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity | Parity | |

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| MR-3E | Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Basic Rate ISDN | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Business | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Centrex | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Centrex 21 | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Line Sharing | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Line Splitting | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours PBX | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours Residence | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours UNE - P (POTS) | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours UNE P (Centrex 21) | Parity | Parity |
| MR-4A | All Troubles Cleared within 48 Hours UNE P (Centrex) | Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours Business | Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours Centrex 21 | Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours PBX | Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours Residence | Parity | Parity |
| MR-4B | All Troubles Cleared within 48 Hours UNE - P (POTS) | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Business | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Centrex 21 | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Line Sharing | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Line Splitting | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours Residence | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours UNE - P (POTS) | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours UNE P (Centrex 21) | Parity | Parity |
| MR-4C | All Troubles Cleared within 48 Hours UNE P (Centrex) | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop Analog | Parity | Parity |
| MR-4D | All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop Analog | Parity | Parity |
| MR-4E | All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours DS0 | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours DS1 | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable | Diagnostic | Diagnostic |
| MR-5A | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours LIS Trunk | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours UDIT Above DS1 Level | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours UDIT DS1 | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded | Parity | Parity |
| MR-5A | All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours DS1 | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours E911 | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours ISDN Primary | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours LIS Trunk | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours UDIT Above DS1 Level | Parity | Parity |
| MR-5B | All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-6A | Mean Time to Restore Basic Rate ISDN | Parity | Parity |
| MR-6A | Mean Time to Restore Business | Parity | Parity |
| MR-6A | Mean Time to Restore Centrex | Parity | Parity |
| MR-6A | Mean Time to Restore Centrex 21 | Parity | Parity |
| MR-6A | Mean Time to Restore Line Sharing | Parity | Parity |
| MR-6A | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6A | Mean Time to Restore PBX | Parity | Parity |
| MR-6A | Mean Time to Restore Residence | Parity | Parity |
| MR-6A | Mean Time to Restore UNE - P (POTS) | Parity | Parity |
| MR-6A | Mean Time to Restore UNE P (Centrex 21) | Parity | Parity |
| MR-6A | Mean Time to Restore UNE P (Centrex) | Parity | Parity |
| MR-6B | Mean Time to Restore Business | Parity | Parity |
| MR-6B | Mean Time to Restore Centrex 21 | Parity | Parity |
| MR-6B | Mean Time to Restore PBX | Parity | Parity |
| MR-6B | Mean Time to Restore Residence | Parity | Parity |
| MR-6B | Mean Time to Restore UNE - P (POTS) | Parity | Parity |
| MR-6C | Mean Time to Restore Business | Parity | Parity |
| MR-6C | Mean Time to Restore Centrex 21 | Parity | Parity |
| MR-6C | Mean Time to Restore Line Sharing | Parity | Parity |
| MR-6C | Mean Time to Restore Line Splitting | Parity | Parity |
| MR-6C | Mean Time to Restore Residence | Parity | Parity |
| MR-6C | Mean Time to Restore UNE - P (POTS) | Parity | Parity |
| MR-6C | Mean Time to Restore UNE P (Centrex 21) | Parity | Parity |
| MR-6C | Mean Time to Restore UNE P (Centrex) | Parity | Parity |
| MR-6D | Mean Time to Restore Dark Fiber - IOF | Parity | Parity |
| MR-6D | Mean Time to Restore Dark Fiber - Loop | Parity | Parity |
| MR-6D | Mean Time to Restore DS0 | Parity | Parity |
| MR-6D | Mean Time to Restore DS1 | Parity | Parity |
| MR-6D | Mean Time to Restore Enhanced Extended Loops - DS0 Capable | Diagnostic | Diagnostic |
| MR-6D | Mean Time to Restore Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-6D | Mean Time to Restore LIS Trunk | Parity | Parity |
| MR-6D | Mean Time to Restore UDIT Above DS1 Level | Parity | Parity |
| MR-6D | Mean Time to Restore UDIT DS1 | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - ADSL Qualified | Parity | Parity |

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| MR-6D | Mean Time to Restore Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop - XDSLi | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop Analog | Parity | Parity |
| MR-6D | Mean Time to Restore Unbundled Loop ISDN Capable | Parity | Parity |
| MR-6E | Mean Time to Restore Dark Fiber - IOF | Parity | Parity |
| MR-6E | Mean Time to Restore Dark Fiber - Loop | Parity | Parity |
| MR-6E | Mean Time to Restore DS1 | Parity | Parity |
| MR-6E | Mean Time to Restore E911 | Parity | Parity |
| MR-6E | Mean Time to Restore Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-6E | Mean Time to Restore ISDN Primary | Parity | Parity |
| MR-6E | Mean Time to Restore LIS Trunk | Parity | Parity |
| MR-6E | Mean Time to Restore UDIT Above DS1 Level | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop - XDSLi | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop Analog | Parity | Parity |
| MR-6E | Mean Time to Restore Unbundled Loop ISDN Capable | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Basic Rate ISDN | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Business | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Centrex | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Centrex 21 | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Line Sharing | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Line Splitting | Parity | Parity |
| MR-7A | Repair Repeat Report Rate PBX | Parity | Parity |
| MR-7A | Repair Repeat Report Rate Residence | Parity | Parity |
| MR-7A | Repair Repeat Report Rate UNE - P (POTS) | Parity | Parity |
| MR-7A | Repair Repeat Report Rate UNE P (Centrex 21) | Parity | Parity |
| MR-7A | Repair Repeat Report Rate UNE P (Centrex) | Parity | Parity |
| MR-7B | Repair Repeat Report Rate Business | Parity | Parity |
| MR-7B | Repair Repeat Report Rate Centrex 21 | Parity | Parity |
| MR-7B | Repair Repeat Report Rate PBX | Parity | Parity |
| MR-7B | Repair Repeat Report Rate Residence | Parity | Parity |
| MR-7B | Repair Repeat Report Rate UNE - P (POTS) | Parity | Parity |
| MR-7C | Repair Repeat Report Rate Business | Parity | Parity |
| MR-7C | Repair Repeat Report Rate Centrex 21 | Parity | Parity |
| MR-7C | Repair Repeat Report Rate Line Sharing | Parity | Parity |
| MR-7C | Repair Repeat Report Rate Line Splitting | Parity | Parity |
| MR-7C | Repair Repeat Report Rate Residence | Parity | Parity |
| MR-7C | Repair Repeat Report Rate UNE - P (POTS) | Parity | Parity |
| MR-7C | Repair Repeat Report Rate UNE P (Centrex 21) | Parity | Parity |
| MR-7C | Repair Repeat Report Rate UNE P (Centrex) | Parity | Parity |
| MR-7D | Repair Repeat Report Rate Dark Fiber - IOF | Parity | Parity |
| MR-7D | Repair Repeat Report Rate Dark Fiber - Loop | Parity | Parity |
| MR-7D | Repair Repeat Report Rate DS0 | Parity | Parity |
| MR-7D | Repair Repeat Report Rate DS1 | Parity | Parity |
| MR-7D | Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable | Diagnostic | Diagnostic |
| MR-7D | Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-7D | Repair Repeat Report Rate LIS Trunk | Parity | Parity |
| MR-7D | Repair Repeat Report Rate UDIT Above DS1 Level | Parity | Parity |
| MR-7D | Repair Repeat Report Rate UDIT DS1 | Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded | Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop - XDSLi | Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop Analog | Parity | Parity |
| MR-7D | Repair Repeat Report Rate Unbundled Loop ISDN Capable | Parity | Parity |
| MR-7E | Repair Repeat Report Rate Dark Fiber - IOF | Parity | Parity |
| MR-7E | Repair Repeat Report Rate Dark Fiber - Loop | Parity | Parity |
| MR-7E | Repair Repeat Report Rate DS1 | Parity | Parity |
| MR-7E | Repair Repeat Report Rate E911 | Parity | Parity |
| MR-7E | Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-7E | Repair Repeat Report Rate ISDN Primary | Parity | Parity |
| MR-7E | Repair Repeat Report Rate LIS Trunk | Parity | Parity |
| MR-7E | Repair Repeat Report Rate UDIT Above DS1 Level | Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop - ADSL Qualified | Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop - DS1 Capable | Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop - XDSLi | Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop Analog | Parity | Parity |
| MR-7E | Repair Repeat Report Rate Unbundled Loop ISDN Capable | Parity | Parity |
| MR-8 | Trouble Rate Basic Rate ISDN | Parity | Parity |
| MR-8 | Trouble Rate Business | Parity | Parity |
| MR-8 | Trouble Rate Centrex | Parity | Parity |
| MR-8 | Trouble Rate Centrex 21 | Parity | Parity |
| MR-8 | Trouble Rate Dark Fiber - IOF | Diagnostic | Diagnostic |
| MR-8 | Trouble Rate Dark Fiber - Loop | Diagnostic | Diagnostic |
| MR-8 | Trouble Rate DS0 | Parity | Parity |
| MR-8 | Trouble Rate DS1 | Parity | Parity |
| MR-8 | Trouble Rate DS3 | Parity | Parity |
| MR-8 | Trouble Rate E911 | Parity | Parity |
| MR-8 | Trouble Rate Enhanced Extended Loops - DS0 Capable | Diagnostic | Diagnostic |
| MR-8 | Trouble Rate Enhanced Extended Loops - DS1 Capable | Parity | Parity |
| MR-8 | Trouble Rate Enhanced Extended Loops - DS3 Capable | Diagnostic | Diagnostic |
| MR-8 | Trouble Rate Frame Relay | Parity | Parity |
| MR-8 | Trouble Rate ISDN Primary | Parity | Parity |

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| MR-8 | Trouble Rate Line Sharing | Parity | Parity | |
| MR-8 | Trouble Rate Line Splitting | Parity | Parity | |
| MR-8 | Trouble Rate LIS Trunk | Parity | Parity | |
| MR-8 | Trouble Rate PBX | Parity | Parity | |
| MR-8 | Trouble Rate Residence | Parity | Parity | |
| MR-8 | Trouble Rate Sub-Loop Unbundling | Diagnostic | Diagnostic | |
| MR-8 | Trouble Rate UDIT Above DS1 Level | Parity | Parity | |
| MR-8 | Trouble Rate UDIT DS1 | Parity | Parity | |
| MR-8 | Trouble Rate Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity | |
| MR-8 | Trouble Rate Unbundled Loop - 4 Wire Non-Loaded | Parity | Parity | |
| MR-8 | Trouble Rate Unbundled Loop - ADSL Qualified | Parity | Parity | |
| MR-8 | Trouble Rate Unbundled Loop - DS1 Capable | Parity | Parity | |
| MR-8 | Trouble Rate Unbundled Loop - XDSLi | Parity | Parity | |
| MR-8 | Trouble Rate Unbundled Loop Analog | Parity | Parity | |
| MR-8 | Trouble Rate Unbundled Loop ISDN Capable | Parity | Parity | |
| MR-8 | Trouble Rate UNE - P (POTS) | Parity | Parity | |
| MR-8 | Trouble Rate UNE P (Centrex 21) | Parity | Parity | |
| MR-8 | Trouble Rate UNE P (Centrex) | Parity | Parity | |
| MR-9A | Repair Appointments Met Business | Parity | Parity | |
| MR-9A | Repair Appointments Met Centrex | Parity | Parity | |
| MR-9A | Repair Appointments Met Centrex 21 | Parity | Parity | |
| MR-9A | Repair Appointments Met PBX | Parity | Parity | |
| MR-9A | Repair Appointments Met Residence | Parity | Parity | |
| MR-9A | Repair Appointments Met UNE - P (POTS) | Parity | Parity | |
| MR-9B | Repair Appointments Met Business | Parity | Parity | |
| MR-9B | Repair Appointments Met Centrex 21 | Parity | Parity | |
| MR-9B | Repair Appointments Met PBX | Parity | Parity | |
| MR-9B | Repair Appointments Met Residence | Parity | Parity | |
| MR-9B | Repair Appointments Met UNE - P (POTS) | Parity | Parity | |
| MR-9C | Repair Appointments Met Business | Parity | Parity | |
| MR-9C | Repair Appointments Met Centrex 21 | Parity | Parity | |
| MR-9C | Repair Appointments Met Residence | Parity | Parity | |
| MR-9C | Repair Appointments Met UNE - P (POTS) | Parity | Parity | |
| NI-1A | Trunk Blockage to Qwest Tandem Offices LIS Trunk | Parity 0.01 | Parity | 0.01 |
| NI-1B | Trunk Blockage to Qwest End Offices LIS Trunk | Parity 0.01 | Parity | 0.01 |
| NI-1C | Trunk Blockage to Qwest Tandem Offices LIS Trunk | Diagnostic | Diagnostic | |
| NI-1D | Trunk Blockage to Qwest End Offices LIS Trunk | Diagnostic | Diagnostic | |
| OP-13A | Coordinated Cuts Completed on Time Unbundled Loop - Analog | Benchmark 0.95 | Benchmark | 0.95 |
| OP-13A | Coordinated Cuts Completed on Time Unbundled Loop Other | Benchmark 0.95 | Benchmark | 0.95 |
| OP-13B | Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog | Diagnostic | Diagnostic | |
| OP-13B | Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other | Diagnostic | Diagnostic | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Business | Parity | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs) | Diagnostic | Diagnostic | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Line Splitting | Parity | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Residence | Parity | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified | Parity | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable | Parity | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog | Parity | Parity | |
| OP-15A | Interval for Pending Orders Delayed Past Due Date UNE - P (POTS) | Parity | Parity | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Business | Diagnostic | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) | Diagnostic | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Line Splitting | Diagnostic | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Residence | Diagnostic | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded | Diagnostic | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified | Diagnostic | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable | Diagnostic | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog | Diagnostic | Diagnostic | |
| OP-15B | Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) | Diagnostic | Diagnostic | |
| OP-17A | Timeliness of Disconnects associated with LNP Orders LNP | Benchmark 0.9825 | Benchmark | 0.9825 |
| OP-17B | Timeliness of Disconnects associated with LNP Orders LNP | Diagnostic | Diagnostic | |
| OP-2 | Calls Answered within Twenty Seconds - Interconnect Provisioning Center | Parity | Parity | |
| OP-3A | Installation Commitments Met Business | Parity | Parity | |
| OP-3A | Installation Commitments Met Line Splitting | Benchmark 0.95 | Benchmark | 0.95 |
| OP-3A | Installation Commitments Met Residence | Parity | Parity | |
| OP-3A | Installation Commitments Met UNE - P (POTS) | Parity | Parity | |
| OP-3A | Installation Commitments Met UNE P (Centrex) | Parity | Parity | |
| OP-3B | Installation Commitments Met Business | Parity | Parity | |
| OP-3B | Installation Commitments Met Residence | Parity | Parity | |
| OP-3B | Installation Commitments Met Sub-Loop Unbundling | Diagnostic | Diagnostic | |
| OP-3B | Installation Commitments Met UNE - P (POTS) | Parity | Parity | |
| OP-3C | Installation Commitments Met Business | Parity | Parity | |
| OP-3C | Installation Commitments Met Centrex | Parity | Parity | |
| OP-3C | Installation Commitments Met Line Splitting | Benchmark 0.95 | Benchmark | 0.95 |
| OP-3C | Installation Commitments Met PBX | Parity | Parity | |
| OP-3C | Installation Commitments Met Residence | Parity | Parity | |
| OP-3C | Installation Commitments Met UNE - P (POTS) | Parity | Parity | |
| OP-3D | Installation Commitments Met Basic Rate ISDN | Parity | Parity | |
| OP-3D | Installation Commitments Met Dark Fiber - IOF | Diagnostic | Diagnostic | |
| OP-3D | Installation Commitments Met DS0 | Parity | Parity | |
| OP-3D | Installation Commitments Met E911 | Parity | Parity | |
| OP-3D | Installation Commitments Met Enhanced Extended Loops - DS0 Capable | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Enhanced Extended Loops - DS1 Capable | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Enhanced Extended Loops - DS3 Capable | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met ISDN Primary | Parity | Parity | |
| OP-3D | Installation Commitments Met LIS Trunk | Parity | Parity | |

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| OP-3D | Installation Commitments Met PBX | Parity | Parity | |
| OP-3D | Installation Commitments Met UDIT Above DS1 Level | Parity | Parity | |
| OP-3D | Installation Commitments Met UDIT DS1 | Parity | Parity | |
| OP-3D | Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded | Parity | Parity | |
| OP-3D | Installation Commitments Met Unbundled Loop - ADSL Qualified | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop - DS1 Capable | Parity | Parity | |
| OP-3D | Installation Commitments Met Unbundled Loop - DS3 Capable | Parity | Parity | |
| OP-3D | Installation Commitments Met Unbundled Loop - XDSLi | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop Analog | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop Conditioned | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3D | Installation Commitments Met Unbundled Loop ISDN Capable | Parity | Parity | |
| OP-3E | Installation Commitments Met Basic Rate ISDN | Parity | Parity | |
| OP-3E | Installation Commitments Met E911 | Parity | Parity | |
| OP-3E | Installation Commitments Met Enhanced Extended Loops - DS1 Capable | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Enhanced Extended Loops - DS3 Capable | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Frame Relay | Parity | Parity | |
| OP-3E | Installation Commitments Met LIS Trunk | Parity | Parity | |
| OP-3E | Installation Commitments Met PBX | Parity | Parity | |
| OP-3E | Installation Commitments Met UDIT Above DS1 Level | Parity | Parity | |
| OP-3E | Installation Commitments Met UDIT DS1 | Parity | Parity | |
| OP-3E | Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop - ADSL Qualified | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop - DS1 Capable | Parity | Parity | |
| OP-3E | Installation Commitments Met Unbundled Loop - XDSLi | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop Analog | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop Conditioned | Benchmark 0.9 | Benchmark | 0.9 |
| OP-3E | Installation Commitments Met Unbundled Loop ISDN Capable | Parity | Parity | |
| OP-4A | Installation Interval Business | Parity | Parity | |
| OP-4A | Installation Interval Line Splitting | Benchmark 3.3 | Benchmark | 3.3 |
| OP-4A | Installation Interval Residence | Parity | Parity | |
| OP-4A | Installation Interval UNE - P (POTS) | Parity | Parity | |
| OP-4B | Installation Interval Business | Parity | Parity | |
| OP-4B | Installation Interval Residence | Parity | Parity | |
| OP-4B | Installation Interval Sub-Loop Unbundling | Diagnostic | Diagnostic | |
| OP-4B | Installation Interval UNE - P (POTS) | Parity | Parity | |
| OP-4C | Installation Interval Business | Parity | Parity | |
| OP-4C | Installation Interval Centrex | Parity | Parity | |
| OP-4C | Installation Interval Line Splitting | Benchmark 3.3 | Benchmark | 3.3 |
| OP-4C | Installation Interval Residence | Parity | Parity | |
| OP-4C | Installation Interval UNE - P (POTS) | Parity | Parity | |
| OP-4D | Installation Interval Basic Rate ISDN | Parity | Parity | |
| OP-4D | Installation Interval Dark Fiber - IOF | Diagnostic | Diagnostic | |
| OP-4D | Installation Interval DS0 | Parity | Parity | |
| OP-4D | Installation Interval Enhanced Extended Loops - DS0 Capable | Diagnostic | Diagnostic | |
| OP-4D | Installation Interval Enhanced Extended Loops - DS1 Capable | Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Enhanced Extended Loops - DS3 Capable | Diagnostic | Diagnostic | |
| OP-4D | Installation Interval ISDN Primary | Parity | Parity | |
| OP-4D | Installation Interval LIS Trunk | Parity | Parity | |
| OP-4D | Installation Interval PBX | Parity | Parity | |
| OP-4D | Installation Interval UDIT Above DS1 Level | Parity | Parity | |
| OP-4D | Installation Interval Unbundled Loop - 2 Wire Non-Loaded | Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop - 4 Wire Non-Loaded | Parity | Parity | |
| OP-4D | Installation Interval Unbundled Loop - ADSL Qualified | Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop - DS1 Capable | Benchmark 5.5 | Benchmark | 5.5 |
| OP-4D | Installation Interval Unbundled Loop - DS3 Capable | Parity | Parity | |
| OP-4D | Installation Interval Unbundled Loop - XDSLi | Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop Analog | Benchmark 6 | Benchmark | 6 |
| OP-4D | Installation Interval Unbundled Loop Conditioned | Benchmark 15 | Benchmark | 15 |
| OP-4D | Installation Interval Unbundled Loop ISDN Capable | Parity | Parity | |
| OP-4E | Installation Interval Basic Rate ISDN | Parity | Parity | |
| OP-4E | Installation Interval E911 | Parity | Parity | |
| OP-4E | Installation Interval Enhanced Extended Loops - DS1 Capable | Benchmark 6 | Benchmark | 6 |
| OP-4E | Installation Interval LIS Trunk | Parity | Parity | |
| OP-4E | Installation Interval PBX | Parity | Parity | |
| OP-4E | Installation Interval Unbundled Loop - 2 Wire Non-Loaded | Benchmark 6 | Benchmark | 6 |
| OP-4E | Installation Interval Unbundled Loop - ADSL Qualified | Benchmark 6 | Benchmark | 6 |
| OP-4E | Installation Interval Unbundled Loop - DS1 Capable | Benchmark 5.5 | Benchmark | 5.5 |
| OP-4E | Installation Interval Unbundled Loop - XDSLi | Benchmark 6 | Benchmark | 6 |
| OP-4E | Installation Interval Unbundled Loop Analog | Benchmark 6 | Benchmark | 6 |
| OP-4E | Installation Interval Unbundled Loop Conditioned | Benchmark 15 | Benchmark | 15 |
| OP-4E | Installation Interval Unbundled Loop ISDN Capable | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Basic Rate ISDN | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Business | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Centrex | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Dark Fiber - IOF | Diagnostic | Diagnostic | |
| OP-5A | New Service Installation Quality Reported to Repair DS0 | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair E911 | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable | Diagnostic | Diagnostic | |
| OP-5A | New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable | Diagnostic | Diagnostic | |
| OP-5A | New Service Installation Quality Reported to Repair Frame Relay | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair ISDN Primary | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Line Splitting | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair LIS Trunk | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair PBX | Parity | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Residence | Parity | Parity | |

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| OP-5A | New Service Installation Quality Reported to Repair Sub-Loop Unbundling | Diagnostic | |
| OP-5A | New Service Installation Quality Reported to Repair UDIT Above DS1 Level | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair UDIT DS1 | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop Analog | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair UNE - P (POTS) | Parity | |
| OP-5A | New Service Installation Quality Reported to Repair UNE P (Centrex) | Parity | |
| OP-5B | New Service Provisioning Quality Basic Rate ISDN | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Business | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Centrex | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality DS0 | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Frame Relay | Diagnostic | |
| OP-5B | New Service Provisioning Quality ISDN Primary | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Line Splitting | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality PBX | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Residence | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Sub-Loop Unbundling | Diagnostic | |
| OP-5B | New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - ADSL Qualified | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - DS1 Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - DS3 Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop - XDSLi | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop Analog | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality Unbundled Loop ISDN Capable | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality UNE - P (POTS) | Benchmark | 0.965 |
| OP-5B | New Service Provisioning Quality UNE P (Centrex) | Benchmark | 0.965 |
| OP-5R | New Service Quality Multiple Report Rate Business | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Dark Fiber - IOF | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate DS0 | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Residence | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Unbundled Loop Analog | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate UNE - P (POTS) | Diagnostic | |
| OP-5R | New Service Quality Multiple Report Rate UNE P (Centrex) | Diagnostic | |
| OP-5T | New Service Installation Quality Total Basic Rate ISDN | Diagnostic | |
| OP-5T | New Service Installation Quality Total Business | Diagnostic | |
| OP-5T | New Service Installation Quality Total Centrex | Diagnostic | |
| OP-5T | New Service Installation Quality Total DS0 | Diagnostic | |
| OP-5T | New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable | Diagnostic | |
| OP-5T | New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable | Diagnostic | |
| OP-5T | New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable | Diagnostic | |
| OP-5T | New Service Installation Quality Total Frame Relay | Diagnostic | |
| OP-5T | New Service Installation Quality Total ISDN Primary | Diagnostic | |
| OP-5T | New Service Installation Quality Total Line Splitting | Diagnostic | |
| OP-5T | New Service Installation Quality Total PBX | Diagnostic | |
| OP-5T | New Service Installation Quality Total Residence | Diagnostic | |
| OP-5T | New Service Installation Quality Total Sub-Loop Unbundling | Diagnostic | |
| OP-5T | New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded | Diagnostic | |
| OP-5T | New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded | Diagnostic | |
| OP-5T | New Service Installation Quality Total Unbundled Loop - ADSL Qualified | Diagnostic | |
| OP-5T | New Service Installation Quality Total Unbundled Loop - DS1 Capable | Diagnostic | |
| OP-5T | New Service Installation Quality Total Unbundled Loop - DS3 Capable | Diagnostic | |
| OP-5T | New Service Installation Quality Total Unbundled Loop - XDSLi | Diagnostic | |
| OP-5T | New Service Installation Quality Total Unbundled Loop Analog | Diagnostic | |
| OP-5T | New Service Installation Quality Total Unbundled Loop ISDN Capable | Diagnostic | |
| OP-5T | New Service Installation Quality Total UNE - P (POTS) | Diagnostic | |
| OP-5T | New Service Installation Quality Total UNE P (Centrex) | Diagnostic | |
| OP-6A-1 | Delayed Days for Non-Facility Reasons Line Splitting | Parity | |
| OP-6A-1 | Delayed Days for Non-Facility Reasons UNE - P (POTS) | Parity | |
| OP-6A-2 | Delayed Days for Non-Facility Reasons UNE - P (POTS) | Parity | |
| OP-6A-3 | Delayed Days for Non-Facility Reasons Business | Parity | |
| OP-6A-3 | Delayed Days for Non-Facility Reasons Residence | Parity | |
| OP-6A-3 | Delayed Days for Non-Facility Reasons UNE - P (POTS) | Parity | |
| OP-6A-4 | Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable | Parity | |
| OP-6A-4 | Delayed Days for Non-Facility Reasons LIS Trunk | Parity | |
| OP-6A-4 | Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded | Parity | |
| OP-6A-4 | Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified | Parity | |
| OP-6A-4 | Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable | Parity | |
| OP-6A-4 | Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi | Parity | |
| OP-6A-4 | Delayed Days for Non-Facility Reasons Unbundled Loop Analog | Parity | |
| OP-6A-5 | Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable | Parity | |
| OP-6A-5 | Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded | Parity | |
| OP-6A-5 | Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable | Parity | |

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| OP-6A-5 | Delayed Days for Non-Facility Reasons Unbundled Loop Analog | Parity | Parity |
| OP-6B-1 | Delayed Days for Facility Reasons Business | Parity | Parity |
| OP-6B-1 | Delayed Days for Facility Reasons Residence | Parity | Parity |
| OP-6B-1 | Delayed Days for Facility Reasons UNE - P (POTS) | Parity | Parity |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified | Parity | Parity |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable | Parity | Parity |
| OP-6B-4 | Delayed Days for Facility Reasons Unbundled Loop Analog | Parity | Parity |
| OP-6B-5 | Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable | Diagnostic | Diagnostic |
| OP-6B-5 | Delayed Days for Facility Reasons UDIT Above DS1 Level | Parity | Parity |
| OP-6B-5 | Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded | Parity | Parity |
| OP-6B-5 | Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified | Parity | Parity |
| OP-6B-5 | Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable | Parity | Parity |
| OP-6B-5 | Delayed Days for Facility Reasons Unbundled Loop Analog | Parity | Parity |
| OP-7 | OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog | Diagnostic | Diagnostic |
| OP-7 | OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other | Diagnostic | Diagnostic |
| OP-8B | Number Portability Timeliness LNP Benchmark | 0.95 | Benchmark 0.95 |
| OP-8C | Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark | 0.95 | Benchmark 0.95 |
| OS-1 | Speed of Answer - Operator Services | Parity by Design | Parity by Design |
| PO-15 | Number of Due Date Changes per Order All | Parity | Parity |
| PO-16 | Timely Release Notifications Benchmark | 0.925 | Benchmark 0.925 |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark | 0.95 | Benchmark 0.95 |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0 | Diagnostic | Diagnostic |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0 | Diagnostic | Diagnostic |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0 | Diagnostic | Diagnostic |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0 | Diagnostic | Diagnostic |
| PO-19A | Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI | Diagnostic | Diagnostic |
| PO-19B | Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark | 0.95 | Benchmark 0.95 |
| PO-1A-1 | Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark | 10 | Benchmark 10 |
| PO-1A-1(a) | Pre-Order Response Times (Appt. Scheduler) IMA Request | Diagnostic | Diagnostic |
| PO-1A-1(b,c) | Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept | Diagnostic | Diagnostic |
| PO-1A-10 | Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark | 30 | Benchmark 30 |
| PO-1A-10(a) | Pre-Order Response Times (Meet Point Inquiry) IMA Request | Diagnostic | Diagnostic |
| PO-1A-10(b) | Pre-Order Response Times (Meet Point Inquiry) IMA Response | Diagnostic | Diagnostic |
| PO-1A-2 | Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark | 25 | Benchmark 25 |
| PO-1A-2(a) | Pre-Order Response Times (Service Availability) IMA Request | Diagnostic | Diagnostic |
| PO-1A-2(b) | Pre-Order Response Times (Service Availability) IMA Response | Diagnostic | Diagnostic |
| PO-1A-3 | Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark | 25 | Benchmark 25 |
| PO-1A-3(a) | Pre-Order Response Times (Facility Check) IMA Request | Diagnostic | Diagnostic |
| PO-1A-3(b) | Pre-Order Response Times (Facility Check) IMA Response | Diagnostic | Diagnostic |
| PO-1A-4 | Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark | 10 | Benchmark 10 |
| PO-1A-4(a) | Pre-Order Response Times (Address Validation) IMA Request | Diagnostic | Diagnostic |
| PO-1A-4(b) | Pre-Order Response Times (Address Validation) IMA Response | Diagnostic | Diagnostic |
| PO-1A-5 | Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark | 12.5 | Benchmark 12.5 |
| PO-1A-5(a) | Pre-Order Response Times (Get CSR) IMA Request | Diagnostic | Diagnostic |
| PO-1A-5(b) | Pre-Order Response Times (Get CSR) IMA Response | Diagnostic | Diagnostic |
| PO-1A-6 | Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark | 10 | Benchmark 10 |
| PO-1A-6(a) | Pre-Order Response Times (TN Reservation) IMA Request | Diagnostic | Diagnostic |
| PO-1A-6(b) | Pre-Order Response Times (TN Reservation) IMA Response | Diagnostic | Diagnostic |
| PO-1A-6(c) | Pre-Order Response Times (TN Reservation) IMA Accept | Diagnostic | Diagnostic |
| PO-1A-7 | Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark | 20 | Benchmark 20 |
| PO-1A-7(a) | Pre-Order Response Times (Loop Qualification Tools) IMA Request | Diagnostic | Diagnostic |
| PO-1A-7(b) | Pre-Order Response Times (Loop Qualification Tools) IMA Response | Diagnostic | Diagnostic |
| PO-1A-9 | Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark | 25 | Benchmark 25 |
| PO-1A-9(a) | Pre-Order Response Times (Connecting Facility Assignment) IMA Request | Diagnostic | Diagnostic |
| PO-1A-9(b) | Pre-Order Response Times (Connecting Facility Assignment) IMA Response | Diagnostic | Diagnostic |
| PO-1X-1 | Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark | 10 | Benchmark 10 |
| PO-1X-10 | Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark | 30 | Benchmark 30 |
| PO-1X-2 | Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark | 25 | Benchmark 25 |
| PO-1X-3 | Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark | 25 | Benchmark 25 |
| PO-1X-4 | Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark | 10 | Benchmark 10 |
| PO-1X-5 | Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark | 12.5 | Benchmark 12.5 |
| PO-1X-6 | Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark | 10 | Benchmark 10 |
| PO-1X-7 | Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark | 20 | Benchmark 20 |
| PO-1X-9 | Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark | 25 | Benchmark 25 |
| PO-20 | Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark | 0.95 | Benchmark 0.95 |
| PO-20 | Manual Service Order Accuracy Unbundled Loops Benchmark | 0.95 | Benchmark 0.95 |
| PO-2A | Electronic Flow-through for LSRs received via IMA LNP | Diagnostic | Diagnostic |
| PO-2A | Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS | Diagnostic | Diagnostic |
| PO-2A | Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate | Diagnostic | Diagnostic |
| PO-2A | Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) | Diagnostic | Diagnostic |
| PO-2B | Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark | 0.95 | Benchmark 0.95 |
| PO-2B | Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS | Benchmark | Benchmark 0.95 |
| PO-2B | Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate | Benchmark | Benchmark 0.85 |
| PO-2B | Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) | Benchmark | Benchmark 0.95 |
| PO-3C | LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark | 1 | Benchmark 1 |
| PO-3X | LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark | 0.5 | Benchmark 0.5 |
| PO-4A-1 | LSRs Rejected for IMA - Rejected Manually Product Aggregate | Diagnostic | Diagnostic |
| PO-4A-2 | LSRs Rejected for IMA - Auto-Rejected Product Aggregate | Diagnostic | Diagnostic |
| PO-4C | LSRs Received via Facsimile Product Aggregate | Diagnostic | Diagnostic |
| PO-5A-(a) | FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark | 0.95 | Benchmark 0.95 |
| PO-5A-(b) | FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate | Benchmark | Benchmark 0.95 |
| PO-5A-(c) | FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark | 0.95 | Benchmark 0.95 |
| PO-5B-(a) | FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate | Benchmark | Benchmark 0.9 |
| PO-5B-(b) | FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs | Benchmark | Benchmark 0.9 |
| PO-5B-(c) | FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark | 0.9 | Benchmark 0.9 |
| PO-5C-(a) | FOCs on Time for Manual Resale Aggregate Benchmark | 0.9 | Benchmark 0.9 |

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| PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs | Benchmark | 0.9 |
| PO-5C-(c) FOCs on Time for Manual LNP | Benchmark | 0.9 |
| PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk | Benchmark | 0.85 |
| PO-6 Work Completion Notification Timeliness All | Benchmark | 0.25 |
| PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All | Parity | |
| PO-8A Jeopardy Notice Interval Non-Designed Services | Parity | |
| PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability | Parity | |
| PO-8D Jeopardy Notice Interval UNE - P (POTS) | Parity | |
| PO-9A Timely Jeopardy Notices Non-Designed Services | Parity | |
| PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability | Parity | |
| PO-9C Timely Jeopardy Notices LIS Trunk | Parity | |
| PO-9D Timely Jeopardy Notices UNE - P (POTS) | Parity | |

| PID | Format |
|---------|---------|
| BI-1A | Days |
| BI-1B | Percent |
| BI-1C-1 | Days |
| BI-1C-2 | Days |
| BI-2 | Percent |
| BI-3 | Percent |
| BI-4 | Percent |
| BI-5 | Percent |
| CP-1 | Days |
| CP-2 | Percent |
| CP-3 | Days |
| CP-4 | Percent |
| DA-1 | Seconds |
| DB-1A | HrsMins |
| DB-1B | Seconds |
| DB-1C | Seconds |
| DB-2 | Percent |
| GA-1 | Percent |
| GA-2 | Percent |
| GA-3 | Percent |
| GA-4 | Percent |
| GA-6 | Percent |
| GA-7 | Percent |

| PID | Format |
|-------|---------|
| MR-10 | Percent |
| MR-11 | Percent |
| MR-2 | Percent |
| MR-3 | Percent |
| MR-4 | Percent |
| MR-5 | Percent |
| MR-6 | HrsMins |
| MR-7 | Percent |
| MR-8 | Percent |
| MR-9 | Percent |
| NI-1 | Percent |
| NP-1 | Percent |
| OP-13 | Percent |
| OP-15 | Number |
| OP-17 | Percent |
| OP-2 | Percent |
| OP-3 | Percent |
| OP-4 | Days |
| OP-5 | Percent |
| OP-6 | Days |
| OP-7 | HrsMins |
| OP-8 | Percent |
| OS-1 | Seconds |

| PID | Format |
|---------|----------|
| PO-15 | Number |
| PO-16 | Percent |
| PO-19 | Percent |
| PO-1A | Seconds |
| PO-1X | Seconds |
| PO-20 | Percent |
| PO-2 | Percent |
| | |
| PO-3A-1 | HrsMins |
| PO-3A-2 | MinsSecs |
| PO-3B-1 | HrsMins |
| PO-3B-2 | MinsSecs |
| PO-3C | HrsMins |
| PO-3X | HrsMins |
| PO-4 | Percent |
| PO-5 | Percent |
| PO-6 | HrsMins |
| | |
| PO-7 | Percent |
| PO-8 | Days |
| PO-9 | Percent |