



UT-220749

Received

Records Management

Dec 7, 2023

CliftonLarsonAllen LLP

3575 Piedmont Road NE, Bldg 15, Suite 1550

Atlanta, GA 30305

phone 404-262-3300 fax 404-262-3271

CLAconnect.com

December 7, 2023

Washington Utilities and Transportation Commission

621 Woodland Square Loop SE

Lacey, WA 98503

records@utc.w.gov

RE: Docket UT-220749

To Whom It May Concern:

Enclosed please find the Annual Emergency and Non-Emergency contact information update on behalf of Great America Networks, Inc. in compliance with Washington Administrative Code 480-120-414.

Should you have any questions concerning this submission on behalf of Great America Networks, Inc., please address said questions directly to me.

Sincerely,

A handwritten signature in cursive script, appearing to read "Orvin Moore".

CliftonLarsonAllen LLP

Orvin Moore

Attorney-in-Fact

678-203-0271

Orvin.moore@claconnect.com

Enclosure



CliftonLarsonAllen LLP
3575 Piedmont Road NE, Bldg 15, Suite 1550
Atlanta, GA 30305

Phone: 404-262-3300 **Fax:** 404-262-3271
CLAconnect.com

Company Name	Great America Networks, Inc.
Services Provided	VoIP, Toll
Emergency Plan (Y/N)	Y
Emergency Plan with the UTC (Y/N)	Y
Company network operations center (Y/N)	Y
Network operations center location	12155 Mora Drive, Suites #1&2, Santa Fe Springs, CA 90670

- **Regulatory Contact**

Mindy Rizzo, Compliance Administrator

24 Hour (Y/N): N

Address: 12155 Mora Drive, Suites #1&2, Santa Fe Springs, CA 90670

Email: mrizzo@btigroup.com

Phone: 312-432-5316

- **Primary Emergency Contact**

Mindy Rizzo, Compliance Administrator

24 Hour (Y/N): N

Address: 12155 Mora Drive, Suites #1&2, Santa Fe Springs, CA 90670

Email: mrizzo@btigroup.com

Phone: 312-432-5316

- **Alternate Emergency Contact**

Eric Brackett, Owner

24 Hour (Y/N): N

Address: 12155 Mora Drive, Suites #1&2, Santa Fe Springs, CA 90670

Email: mrizzo@btigroup.com

Phone: 562-298-5000

- **Network Operations Center**

24 Hour (Y/N): Y

Address: 12155 Mora Drive, Suites #1&2, Santa Fe Springs, CA 90670

Email: mrizzo@btigroup.com

Phone: 800-435-7284

- **24-Hour Emergency Contact**

24 Hour (Y/N): Y

Address: 12155 Mora Drive, Suites #1&2, Santa Fe Springs, CA 90670

Email: mrizzo@btigroup.com

Phone: 800-435-7284