

Company Name	First Communications, LLC
Services Provided	Local, Long Distance
Emergency Plan (Y/N)	Y
Emergency Plan with the UTC (Y/N)	Y
Company network operations center (Y/N)	Y
Network operations center location	3340 W. Market St., Akron, OH 44333

	Name	24 Hour (Y/N)	Title	Address	Email	Tel	Mobile
Regulatory contact	Anthony Dreon	N	Regulatory Advisor	1595 Peachtree Pky., Ste. 204-337, Cumming, GA 30041-9584	anthony.dreon@claconnect.com	678-813-2689	
Primary emergency contact	Customer Care	Y	Customer Care	3340 W. Market St., Akron, OH 44333	businesscare@firstcomm.com	800-274-1015	
Alternate emergency contact	Customer Care	Y	Customer Care	3340 W. Market St., Akron, OH 44333	homecare@firstcomm.com	800-274-1015	
Network operations center	Customer Care	Y	Customer Care	3340 W. Market St., Akron, OH 44333	businesscare@firstcomm.com	800-274-1015	
24-hour emergency contact	Customer Care	Y	Customer Care	3340 W. Market St., Akron, OH 44333	businesscare@firstcomm.com	800-860-2934	

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