Expert Telecom Compliance

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May 19, 2021

VIA ELECTRONIC DELIVERY

Mark L. Johnson Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503

Re: Sage Telecom Communications, LLC Compliance Filing

Docket No. UT-190744

Dear Mr. Johnson:

Pursuant to Order 01 in this docket dated December 12, 2013 (Appendix A, No. 13), Sage Telecom Communications, LLC (the "Company") hereby submits its Annual Customer Complaint Report.

The Company has had not such complaints during the year 2020.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 678-248-0466 or etc@telecomcounsel.com.

Respectfully submitted,

/s/ Maddy Roberts

Maddy Roberts Regulatory Specialist Expert Telecom Compliance

Enclosures

cc: Nathan R. Johnson

Records Managemen