



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • www.utc.wa.gov

November 29, 2017

NOTICE OF WITHDRAWAL OF COMPLAINT

RE: *RiverCom 911 v. Frontier Communications Northwest, Inc. and Qwest Corporation, d/b/a CenturyLink QC,*
Docket UT-171016

TO ALL PARTIES:

On September 29, 2017, RiverCom 911 filed a formal complaint (Complaint) with the Washington Utilities and Transportation Commission (Commission) against Frontier Communications Northwest, Inc. (Frontier) and Qwest Corporation d/b/a CenturyLink QC (CenturyLink). The Complaint alleged that Frontier and CenturyLink failed to notify RiverCom 911 of a 9-1-1 outage that occurred on August 23, 2017, and that when contacted to resolve the issue, Frontier failed to take action to restore the service in a timely matter.

On October 23, 2017, both CenturyLink and Frontier filed motions to dismiss (Motions), and on October 24, the Commission issued a Notice of Opportunity to Respond, requiring RiverCom 911 to respond to the Motions to dismiss by October 30. On October 24, RiverCom submitted to the Commission a request to place a hold on the matter for 30 days to give the parties an opportunity to meet and come to a mutually agreeable solution.

On October 24, 2017, the Commission issued a Notice Suspending the Procedural Schedule, allowing RiverCom 911 until December 1, 2017, to respond to the Motions.

On November 27, 2017, RiverCom 911 submitted a letter to the Commission withdrawing the Complaint. Absent the Complaint, the Commission has no cause to initiate an adjudication.

THE COMMISSION GIVES NOTICE That the Commission will not initiate an adjudication in this matter at this time.

STEVEN V. KING
Executive Director and Secretary