

Expert Telecom Compliance

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March 11, 2022

VIA ELECTRONIC DELIVERY

Mark L. Johnson
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504

Received
Records Management
03/11/22 14:34
State Of WASH.
UTIL. AND TRANSP.
COMMISSION

Re: i-wireless, LLC Compliance Filing
Docket No. UT-101640

Dear Mr. Johnson:

Pursuant to Order 02 in this docket dated May 29, 2014 (Appendix A, No. 12), enclosed please find for filing i-wireless, LLC's Annual Customer Complaint Report.

THE ENCLOSED REPORT IS CONFIDENTIAL AND I-WIRELESS, LLC RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED INFORMATION PURSUANT TO WAC 480-07-160.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at 770-232-9200 or etc@telecomcounsel.com.

Respectfully submitted,

/s/ Maddy Roberts

Maddy Roberts, Regulatory Specialist
Expert Telecom Compliance

Enclosures

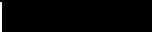
Company: i-wireless, LLC

State: Washington

Docket: UT-101640

Calendar Year: 2021

Annual Lifeline Complaint Report*

<u>Nature of Complaint</u>	<u>Number of Complaints</u>
Credit Card Refund	

* This report shall include complaints filed with the ETC, the Commission's Consumer Protection and Communications Section, the WA State Office of the Attorney General, and the FCC. This report shall not include calls from customers to the ETC with regard to general inquiries such as account balance, additional purchases, service availability or technical support.