

## Local Service Freeze Options Provide Free Protection for Washington Telephone Subscribers

The Washington Utilities and Transportation Commission has ordered all Telecommunications Companies in Washington to provide a Local Service Freeze Option to prevent a change in a subscriber's preferred carrier selection unless the subscriber gives the carrier from whom the freeze was requested his or her express consent.

### Freezing Your Telecommunications Selection

As a Qwest subscriber you have the right to freeze your preferred telecommunications selection at no charge for:

- local exchange service
- intraLATA Local Long Distance Service
- interLATA Long Distance Service

