

1. Company Name: EnTelegent Solutions, Inc.
2. Services provided: resold local services
3. Emergency plan (Y/N): No
4. Emergency plan filed with the UTC (Y/N): No
5. Network operations center (Y/N): Yes
6. Network operations center location: Huntsville, AL

#	Function	Name	24 hour	Title	Address	EM	Tel	Cell
7.	Regulatory	Michael Ruziska	No	EVP	2520 Whitehall Park Dr Ste 200 Charlotte NC 28273		704-909-6410	N/A
8.	Primary emergency contact	Customer Care	Yes	N/A	2520 Whitehall Park Dr Ste 200 Charlotte NC 28273	800-975-7192	800-975-7192	N/A
9.	Alternate emergency contact	Jeff Strickler	Yes	Mgr	2520 Whitehall Park Dr Ste 200 Charlotte NC 28273	704-323-7463	704-323-7463	N/A
10.	Network operations center contact	Jeff Strickler	No	Mgr	2520 Whitehall Park Dr Ste 200 Charlotte NC 28273		704-909-6402 980-253-5464 cell	
11.	24 hour emergency contact	Customer Care	Yes	N/A	2520 Whitehall Park Dr Ste 200 Charlotte NC 28273	800-975-7192	800-975-7192	N/A