



Washington State Lifeline Quarterly Customer Report

REDACTED

TRACFONE WIRELESS, INC.  
Docket: UT-093012

1. Total non-tribal customers at end of period:

- 1000 Minutes & Unlimited Text
- 1000 Minutes, Unlimited Text & 4.5GB
- 350 Minutes, Unlimited Text & 4.5GB
- Unlimited Minutes and Text, 25GB & 5GB Hotspot
- Unlimited Minutes, Text and Data & 10GB Hotspot
- Unlimited Minutes, Text and Data & 15GB Hotspot
- WFM Financial Assistance \$9.25 Discount

Total Washington customers:

2. Total new non-tribal customers enrolled:

- 1000 Minutes & Unlimited Text
- 1000 Minutes, Unlimited Text & 4.5GB
- 350 Minutes, Unlimited Text & 4.5GB
- Unlimited Minutes and Text & 6GB
- Unlimited Minutes and Text, 25GB & 5GB Hotspot
- Unlimited Minutes, Text and Data & 10GB Hotspot
- WFM Financial Assistance \$9.25 Discount

3. Total non-tribal customers de-enrolled due to 30 day inactivity:

- 1000 Minutes & Unlimited Text
- 1000 Minutes, Unlimited Text & 4.5GB
- 350 Minutes, Unlimited Text & 4.5GB
- Unlimited Minutes and Text, 25GB & 5GB Hotspot
- Unlimited Minutes, Text and Data & 10GB Hotspot
- Unlimited Minutes, Text and Data & 15GB Hotspot
- WFM Financial Assistance \$9.25 Discount

4. Total non-tribal customers de-enrolled due to failed annual recertification\*:

- 1000 Minutes & Unlimited Text
- 1000 Minutes, Unlimited Text & 4.5GB
- 350 Minutes, Unlimited Text & 4.5GB
- Unlimited Minutes and Text, 25GB & 5GB Hotspot
- Unlimited Minutes, Text and Data & 10GB Hotspot
- Unlimited Minutes, Text and Data & 15GB Hotspot
- WFM Financial Assistance \$9.25 Discount

\* The recertification results are taken from the Recertification Subscriber reports in NLAD.

5. Total non-tribal customers who de-enrolled voluntarily:

- 1000 Minutes & Unlimited Text
- 1000 Minutes, Unlimited Text & 4.5GB
- 350 Minutes, Unlimited Text & 4.5GB
- Unlimited Minutes and Text, 25GB & 5GB Hotspot
- Unlimited Minutes, Text and Data & 10GB Hotspot
- Unlimited Minutes, Text and Data & 15GB Hotspot
- WFM Financial Assistance \$9.25 Discount

| Q1-2023          |        |        |        |       | Notes   |
|------------------|--------|--------|--------|-------|---|
| Prior Ending Qtr | Jan-23 | Feb-23 | Mar-23 | Total |   |
|                  |        |        |        |       | <b>Category Line 1, Month 3 Column =Total (End of Qtr) column</b><br>(A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.                            |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       | <b>Category Line 2, Sum of Months 1+2+3 = Total</b><br>(B) Activity in Category Lines 2, 3, 4 and 5 <b>MAY NOT EQUAL</b> end of customer count in Category 1 since it <b>MAY</b> not include customers retained month to month, trueups and adjustments |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       | <b>Category Line 3, Sum of Months 1+2+3 = Total</b>   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       | <b>Category Line 4, Sum of Months 1+2+3 = Total</b>   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       | <b>Category Line 5, Sum of Months 1+2+3 = Total</b>   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |
|                  |        |        |        |       |   |