

250 SW Taylor Street Portland, OR 97204 503-226-4211 nwnatural.com

AND TRANSP COMMISSION Records Management 08/13/21 14:21

August 13, 2021

VIA ELECTRONIC FILING

Mark L. Johnson, Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, Washington 98503

Re: UG-200994—NW Natural's Customer Notice of General Rate Case

In compliance with WAC 480-90-0198 and Order 03 in docket UG-200994, Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), provides the enclosed copy of the customer notice of the Company's general rate case in this docket. This notice complies with the requirements of WAC 480-90-0197 and was reviewed by Washington Utilities and Transportation Commission (Commission) Staff and Public Counsel.

NW Natural serves approximately 89,341 natural gas customers in the state of Washington that may be affected by the proposed rate increase.

The customer notice is posted to NW Natural's website and was included in customer bills during the June 2021 billing cycle. All customers will have received the bill insert in advance of the August 19, 2021 scheduled public comment hearing. In addition, the Company has provided notification of the public comment hearing via radio, television and newspaper in its Washington service territory.

Please contact me if you have any questions or concerns.

Sincerely,

NW NATURAL

/s/ Natasha Siores

Natasha Siores Manager, Regulatory Compliance NW Natural 250 SW Taylor Street Portland, OR 97204

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Attachment:

200994-NWN-Customer-Notice-Cmpl-08-13-2021