



**Performance Results
Washington
December 2009 - November 2010
Qwest's Performance Assurance Plans (PAPs)**

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	November 2010	13198268	5577238	2	0.51	3142483	1069533	3	-154.99	(95.23)
	October 2010	13586400	5618537	2	0.52	3561474	1169930	3	-168.93	(103.70)
	September 2010	13163699	5513274	2	0.53	3321752	1097881	3	-165.16	(101.41)
	August 2010	15200073	6033320	3	0.64	3840631	1240531	3	-163.09	(100.15)
	July 2010	13225356	5453486	2	0.53	3241282	1076922	3	-152.28	(93.58)
	June 2010	13660514	5711546	2	0.53	3542084	1142708	3	-181.29	(111.22)
	May 2010	15777041	6314895	3	0.57	3839169	1288791	3	-151.16	(92.90)
	April 2010	13026605	5456722	2	0.53	3553144	1137441	3	-194.29	(119.12)
	March 2010	14633643	6122414	2	0.52	4130792	1305823	3	-215.81	(132.20)
	February 2010	16730671	6870833	2	0.59	4601072	1482725	3	-204.39	(125.26)
	January 2010	14012041	5857697	2	0.53	3919294	1259198	3	-191.11	(117.18)
	December 2009	16691656	7001916	2	0.52	6848463	1502001	5	-280.92	(171.78)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	November 2010	30062726	30062741	100%	0.0007	0	0	0%	0.00
October 2010		31469947	31471167	100%	0.0062	0	0	0%	0.00	(0.16)
September 2010		30403015	30403022	100%	0.0005	0	0	0%	0.00	(0.16)
August 2010		30996140	30996140	100%	0	0	0	0%	0.00	(0.16)
July 2010		27960654	27960686	100%	0.0011	0	0	0%	0.00	(0.16)
June 2010		29068375	29068375	100%	0	0	0	0%	0.00	(0.16)
May 2010		35341151	35341423	100%	0.0028	0	0	0%	0.00	(0.16)
April 2010		30782087	30785374	100%	0.0103	0	0	0%	0.00	(0.16)
March 2010		34347307	34393445	100%	0.0366	0	0	0%	0.00	(0.15)
February 2010		37565484	37565838	100%	0.0031	0	0	0%	0.00	(0.16)
January 2010		33217394	33218152	100%	0.0048	0	0	0%	0.00	(0.16)
December 2009		40107040	40107041	100%	0.0002	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		November 2010	3070477	1313291	2	0.51	3142483	1069533	3	-131.86
	October 2010	3215209	1347920	2	0.51	3561474	1169930	3	-142.99	(87.93)
	September 2010	3185371	1355642	2	0.57	3321752	1097881	3	-142.43	(87.59)
	August 2010	3267867	1310164	2	0.62	3840631	1240531	3	-133.93	(82.42)
	July 2010	3059234	1279206	2	0.52	3241282	1076922	3	-129.85	(79.94)
	June 2010	3152166	1337577	2	0.5	3542084	1142708	3	-153.08	(94.06)
	May 2010	3705975	1502957	2	0.56	3839169	1288791	3	-129.96	(80.01)
	April 2010	3052901	1295977	2	0.54	3553144	1137441	3	-162.55	(99.82)
	March 2010	3323780	1412526	2	0.51	4130792	1305823	3	-179.58	(110.18)
	February 2010	3759612	1565612	2	0.57	4601072	1482725	3	-169.65	(104.14)
	January 2010	3267505	1389878	2	0.54	3919294	1259198	3	-161.29	(99.06)
	December 2009	3919306	1669218	2	0.51	6848463	1502001	5	-228.31	(139.80)
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	November 2010	10127791	4263947	2	0.51	3142483	1069533	3	-148.97
October 2010		10371191	4270617	2	0.52	3561474	1169930	3	-161.79	(99.36)
September 2010		9978328	4157632	2	0.52	3321752	1097881	3	-157.74	(96.90)
August 2010		11932206	4723156	3	0.64	3840631	1240531	3	-157.43	(96.71)
July 2010		10166122	4174280	2	0.53	3241282	1076922	3	-145.96	(89.74)
June 2010		10508348	4373969	2	0.54	3542084	1142708	3	-174.16	(106.88)
May 2010		12071066	4811938	3	0.57	3839169	1288791	3	-144.19	(88.66)
April 2010		9973704	4160745	2	0.52	3553144	1137441	3	-186.75	(114.53)
March 2010		11309863	4709888	2	0.53	4130792	1305823	3	-207.31	(127.04)

	February 2010	12971059	5305221	2	0.59	4601072	1482725	3	-196.28	(120.33)	
	January 2010	10744536	4467819	2	0.52	3919294	1259198	3	-182.75	(112.10)	
	December 2009	12772350	5332698	2	0.52	6848463	1502001	5	-272.05	(166.39)	
BI-2 Invoices Delivered within 10 Days All Parity by Design	November 2010	1264	1266	100%	3.97%	0	0	0%	0.00	0.00	
	October 2010	1231	1236	100%	6.35%	0	0	0%	0.00	0.00	
	September 2010	1293	1295	100%	3.93%	0	0	0%	0.00	0.00	
	August 2010	1185	1194	99%	8.65%	0	0	0%	0.00	0.00	
	July 2010	1144	1144	100%	0.00%	0	0	0%	0.00	0.00	
	June 2010	1176	1180	100%	5.81%	0	0	0%	0.00	0.00	
	May 2010	1180	1180	100%	0.00%	0	0	0%	0.00	0.00	
	April 2010	1109	1109	100%	0.00%	0	0	0%	0.00	0.00	
	March 2010	1258	1258	100%	0.00%	0	0	0%	0.00	0.00	
	February 2010	1187	1188	100%	2.90%	0	0	0%	0.00	0.00	
	January 2010	1064	1064	100%	0.00%	0	0	0%	0.00	0.00	
	December 2009	1304	1304	100%	0.00%	0	0	0%	0.00	0.00	
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	November 2010	2419432	2443884	99%	9.95%	0	0	0%	0.00	(0.03)
		October 2010	2468037	2469166	100%	2.14%	0	0	0%	0.00	(0.06)
September 2010		2456385	2456517	100%	0.73%	0	0	0%	0.00	(0.06)	
August 2010		2573502	2574469	100%	1.94%	0	0	0%	0.00	(0.06)	
July 2010		2332420	2332638	100%	0.97%	0	0	0%	0.00	(0.06)	
June 2010		2509030	2509713	100%	1.65%	0	0	0%	0.00	(0.06)	
May 2010		2480024	2481000	100%	1.98%	0	0	0%	0.00	(0.06)	
April 2010		2474296	2475275	100%	1.99%	0	0	0%	0.00	(0.06)	
March 2010		2468313	2473119	100%	4.40%	0	0	0%	0.00	(0.06)	
February 2010		2962795	2962795	100%	0.00%	0	0	0%	0.00	(0.06)	
January 2010		2030619	2030679	100%	0.54%	0	0	0%	0.00	(0.06)	
December 2009		2508366	2508366	100%	0.00%	0	0	0%	0.00	(0.06)	
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95		November 2010	31756	31756	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)	
	September 2010	29456	29456	100%	0.00%	0	0	0%	0.00	(0.16)	
	August 2010	29611	29611	100%	0.00%	0	0	0%	0.00	(0.16)	
	July 2010	31628	31628	100%	0.00%	0	0	0%	0.00	(0.16)	
	June 2010	31764	31764	100%	0.00%	0	0	0%	0.00	(0.16)	
	May 2010	18850	28994	65%	47.69%	0	0	0%	0.00	0.95	
	April 2010	32835	33175	99%	10.07%	0	0	0%	0.00	(0.13)	
	March 2010	29453	29453	100%	0.00%	0	0	0%	0.00	(0.16)	
	February 2010	33135	33135	100%	0.00%	0	0	0%	0.00	(0.16)	
	January 2010	37693	37693	100%	0.00%	0	0	0%	0.00	(0.16)	
	December 2009	34324	34324	100%	0.00%	0	0	0%	0.00	(0.16)	
	BI-4A Billing Completeness UNEs and Resale Aggregate Parity	November 2010	6442	6455	100%	4.48%	105736	106018	100%	-0.98	(1.59)
October 2010		7082	7097	100%	4.59%	104648	105259	99%	-3.96	(3.41)	
September 2010		7019	7032	100%	4.30%	106905	108210	99%	-7.60	(5.62)	
August 2010		6731	6753	100%	5.70%	95593	96694	99%	-6.09	(4.70)	
July 2010		6980	6993	100%	4.31%	98973	99885	99%	-6.18	(4.76)	
June 2010		12373	12376	100%	1.56%	97225	97674	100%	-6.75	(5.10)	
May 2010		7050	7062	100%	4.12%	88143	88612	99%	-4.01	(3.44)	
April 2010		8469	8474	100%	2.43%	96675	97071	100%	-4.83	(3.94)	
March 2010		7097	7101	100%	2.37%	90166	90502	100%	-4.20	(3.55)	
February 2010		6420	6437	100%	5.13%	89747	90093	100%	-1.50	(1.91)	
January 2010		8300	8304	100%	2.19%	108518	108999	100%	-5.21	(4.17)	
December 2009		7461	7494	100%	6.62%	107251	107724	100%	0.02	(0.99)	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95		November 2010	31756	31756	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)	

	September 2010	29456	29456	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2010	29611	29611	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2010	31628	31628	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2010	31764	31764	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2010	28994	28994	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2010	33175	33175	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2010	29453	29453	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2010	33135	33135	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2010	37693	37693	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2009	34324	34324	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	November 2010	140	144	97%	16.43%	0	0	0%	0.00	(0.07)
	October 2010	174	179	97%	16.48%	0	0	0%	0.00	(0.07)
	September 2010	171	172	99%	7.60%	0	0	0%	0.00	(0.14)
	August 2010	146	154	95%	22.19%	0	0	0%	0.00	0.01
	July 2010	85	87	98%	14.99%	0	0	0%	0.00	(0.09)
	June 2010	158	160	99%	11.11%	0	0	0%	0.00	(0.12)
	May 2010	116	116	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2010	175	177	99%	10.57%	0	0	0%	0.00	(0.12)
	March 2010	217	219	99%	9.51%	0	0	0%	0.00	(0.13)
	February 2010	144	146	99%	11.62%	0	0	0%	0.00	(0.11)
	January 2010	218	224	97%	16.15%	0	0	0%	0.00	(0.07)
	December 2009	204	204	100%	0.00%	0	0	0%	0.00	(0.16)
	BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	November 2010	178	186	96%	20.29%	0	0	0%	0.00
October 2010		169	268	63%	48.26%	0	0	0%	0.00	1.01
September 2010		147	151	97%	16.06%	0	0	0%	0.00	(0.07)
August 2010		110	114	96%	18.40%	0	0	0%	0.00	(0.05)
July 2010		132	141	94%	24.44%	0	0	0%	0.00	0.04
June 2010		99	107	93%	26.30%	0	0	0%	0.00	0.08
May 2010		123	133	92%	26.37%	0	0	0%	0.00	0.08
April 2010		164	223	74%	44.11%	0	0	0%	0.00	0.68
March 2010		142	150	95%	22.47%	0	0	0%	0.00	0.01
February 2010		181	240	75%	43.06%	0	0	0%	0.00	0.62
January 2010		150	360	42%	49.30%	0	0	0%	0.00	1.68
December 2009	177	180	98%	12.80%	0	0	0%	0.00	(0.11)	
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	November 2010	58	1	58	0	0	0	0	0.00	(1.07)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	443	4	111	9.98	0	0	0	0.00	(0.23)
	August 2010	459	5	92	23.46	0	0	0	0.00	(0.71)
	July 2010	120	1	120	0	0	0	0	0.00	0.00
	June 2010	79	1	79	0	0	0	0	0.00	(1.03)
	May 2010	86	1	86	0	0	0	0	0.00	(0.85)

	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	74	1	74	0	0	0	0	0.00	(1.15)	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	November 2010	0	0	0	0.00	0	0	0	0.00	0.00	
	October 2010	90	1	90	0.00	0	0	0	0.00	(1.20)	
	September 2010	119	1	119	0.00	0	0	0	0.00	(0.62)	
	August 2010	398	3	133	4.93	0	0	0	0.00	(0.35)	
	July 2010	0	0	0	0.00	0	0	0	0.00	0.00	
	June 2010	379	3	126	10.97	0	0	0	0.00	(0.47)	
	May 2010	132	1	132	0.00	0	0	0	0.00	(0.36)	
	April 2010	0	0	0	0.00	0	0	0	0.00	0.00	
	March 2010	209	2	105	24.75	0	0	0	0.00	(0.91)	
	February 2010	280	3	93	4.04	0	0	0	0.00	(1.13)	
	January 2010	255	2	128	0.71	0	0	0	0.00	(0.45)	
	December 2009	0	0	0	0.00	0	0	0	0.00	0.00	
	CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	November 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
		October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2010	4	4	100%	0.00%	0	0	0%	0.00	(0.33)
August 2010		5	5	100%	0.00%	0	0	0%	0.00	(0.33)	
July 2010		1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
June 2010		1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
May 2010		1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010		1	1	100%	0.00%	0	0	0%	0.00	(0.33)	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9		November 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	October 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
	September 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
	August 2010	7	7	100%	0.00%	0	0	0%	0.00	(0.33)	
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
	May 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
	April 2010	6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
	March 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
	February 2010	4	4	100%	0.00%	0	0	0%	0.00	(0.33)	
	January 2010	6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	CP-3 Collocation Feasibility Study Interval All Benchmark 10	November 2010	10	1	10	0	0	0	0	0.00	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00	
September 2010		9	1	9	0	0	0	0	0.00	(0.30)	
August 2010		27	3	9	1	0	0	0	0.00	(0.30)	
July 2010		34	4	9	1.29	0	0	0	0.00	(0.45)	
June 2010		44	5	9	1.1	0	0	0	0.00	(0.36)	
May 2010		107	12	9	1.16	0	0	0	0.00	(0.33)	
April 2010		56	6	9	0.82	0	0	0	0.00	(0.20)	
March 2010		20	2	10	0	0	0	0	0.00	0.00	
February 2010		18	2	9	1.41	0	0	0	0.00	(0.30)	
January 2010		40	4	10	0.82	0	0	0	0.00	0.00	
December 2009		78	5	16	13.67	0	0	0	0.00	1.68	

CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	November 2010	1	1	100%	0.00%	0	0	0%	0.00	(0.33)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	August 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
	July 2010	4	4	100%	0.00%	0	0	0%	0.00	(0.33)
	June 2010	6	6	100%	0.00%	0	0	0%	0.00	(0.33)
	May 2010	12	12	100%	0.00%	0	0	0%	0.00	(0.33)
	April 2010	6	6	100%	0.00%	0	0	0%	0.00	(0.33)
	March 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	February 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
	January 2010	3	4	75%	43.30%	0	0	0%	0.00	0.50
	December 2009	4	5	80%	40.00%	0	0	0%	0.00	0.33
	DA-1 Speed of Answer - Directory Assistance Parity by Design	November 2010	0	0	:00	:00	8.07	1	:48	0.00
October 2010		0	0	:00	:00	8.1	1	:00	0.00	0.00
September 2010		0	0	:00	:00	8.93	1	:12	0.00	0.00
August 2010		0	0	:00	:00	8.32	1	:48	0.00	0.00
July 2010		0	0	:00	:00	8.32	1	:48	0.00	0.00
June 2010		0	0	:00	:00	7.31	1	:24	0.00	0.00
May 2010		0	0	:00	:00	7.84	1	:36	0.00	0.00
April 2010		0	0	:00	:00	7.16	1	:24	0.00	0.00
March 2010		0	0	:00	:00	7.33	1	:12	0.00	0.00
February 2010		0	0	:00	:00	6.52	1	:48	0.00	0.00
January 2010		0	0	:00	:00	4.28	1	:12	0.00	0.00
December 2009		0	0	:00	:00	6.85	1	:00	0.00	0.00
DB-1A Time to Update Databases E911 Parity by Design		November 2010	69.0222222	49953	00:02	00:00	0	0	00:00	0.00
	October 2010	69.1090278	51779	00:02	00:00	0	0	00:00	0.00	0.00
	September 2010	152.700694	46483	00:05	00:00	0	0	00:00	0.00	0.00
	August 2010	156.059722	53591	00:04	00:00	0	0	00:00	0.00	0.00
	July 2010	149.434722	46364	00:05	00:00	0	0	00:00	0.00	0.00
	June 2010	224.072222	51544	00:06	00:00	0	0	00:00	0.00	0.00
	May 2010	353.264583	53307	00:10	00:00	0	0	00:00	0.00	0.00
	April 2010	389.573611	48432	00:12	00:00	0	0	00:00	0.00	0.00
	March 2010	339.40625	47498	00:10	00:00	0	0	00:00	0.00	0.00
	February 2010	368.297917	50274	00:11	00:00	0	0	00:00	0.00	0.00
	January 2010	0	49879	00:12	00:00	0	0	00:00	0.00	0.00
	December 2009	0	62676	00:17	00:00	0	0	00:00	0.00	0.00
	DB-1B Time to Update Databases LIDB Parity by Design	November 2010	6376949	6163020	:12	:00	0	0	:00	0.00
October 2010		6430047	6052595	:24	:00	0	0	:00	0.00	0.00
September 2010		6221463	5861923	:24	:00	0	0	:00	0.00	0.00
August 2010		4167250	3899359	:48	:00	0	0	:00	0.00	0.00
July 2010		3356852	3174801	:24	:00	0	0	:00	0.00	0.00
June 2010		3480920	3265407	:48	:00	0	0	:00	0.00	0.00
May 2010		3499541	3330475	:00	:00	0	0	:00	0.00	0.00
April 2010		3285873	3143045	:00	:00	0	0	:00	0.00	0.00
March 2010		2966788	2829637	:00	:00	0	0	:00	0.00	0.00
February 2010		3327017	3181496	:00	:00	0	0	:00	0.00	0.00
January 2010		3212663	3085150	:36	:00	0	0	:00	0.00	0.00
December 2009		4458666	4310658	:12	:00	0	0	:00	0.00	0.00
DB-1C-1 Time to Update Databases Directory Listing Parity by Design		November 2010	43113.46	200281	:48	:24	0	0	:00	0.00
	October 2010	45450.01	209232	:48	:24	0	0	:00	0.00	0.00
	September 2010	50009.19	185817	:48	:36	0	0	:00	0.00	0.00
	August 2010	44845.55	203430	:48	:24	0	0	:00	0.00	0.00
	July 2010	39952.87	177558	:12	:48	0	0	:00	0.00	0.00

	June 2010	43323.04	196068	:48	:24	0	0	:00	0.00	0.00
	May 2010	48631.85	210979	:12	:48	0	0	:00	0.00	0.00
	April 2010	42689.16	186982	:12	:48	0	0	:00	0.00	0.00
	March 2010	41463.64	182701	:12	:48	0	0	:00	0.00	0.00
	February 2010	47515.02	200233	:36	:12	0	0	:00	0.00	0.00
	January 2010	45526.75	201496	:12	:48	0	0	:00	0.00	0.00
	December 2009	51440.9	206006	:00	:12	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	November 2010	151517	153794	99%	12.08%	0	0	0%	0.00	0.00
	October 2010	159855	162577	98%	12.83%	0	0	0%	0.00	0.00
	September 2010	138636	140996	98%	12.83%	0	0	0%	0.00	0.00
	August 2010	155990	158541	98%	12.58%	0	0	0%	0.00	0.00
	July 2010	134238	136288	99%	12.17%	0	0	0%	0.00	0.00
	June 2010	146142	148426	98%	12.31%	0	0	0%	0.00	0.00
	May 2010	166885	169548	98%	12.43%	0	0	0%	0.00	0.00
	April 2010	134288	137033	98%	14.01%	0	0	0%	0.00	0.00
	March 2010	135253	137645	98%	13.07%	0	0	0%	0.00	0.00
	February 2010	143814	146079	98%	12.36%	0	0	0%	0.00	0.00
	January 2010	145351	147740	98%	12.61%	0	0	0%	0.00	0.00
	December 2009	157115	159717	98%	12.66%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	November 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	29827	29880	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	28388	28440	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	28662	28680	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	29494	29580	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	November 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	30060	30060	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	30420	30420	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	28680	28680	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	30180	30180	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	November 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	October 2010	42900	42900	100%	0.00%	0	0	0%	0.00	0.00
	September 2010	43034	43140	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	41339	41760	99%	0.00%	0	0	0%	0.00	0.00
	July 2010	42765	42840	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	43030	43200	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	38880	38880	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	42840	42840	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	42918	43200	99%	0.00%	0	0	0%	0.00	0.00

	January 2010	41411	41460	100%	0.00%	0	0	0%	0.00	0.00	
	December 2009	43140	43140	100%	0.00%	0	0	0%	0.00	0.00	
GA-4 System Availability - EXACT Benchmark 0.9925	November 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00	
	October 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00	
	September 2010	22500	22500	100%	0.00%	0	0	0%	0.00	0.00	
	August 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00	
	July 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00	
	June 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00	
	May 2010	22860	22860	100%	0.00%	0	0	0%	0.00	0.00	
	April 2010	20160	20160	100%	0.00%	0	0	0%	0.00	0.00	
	March 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00	
	February 2010	22860	22860	100%	0.00%	0	0	0%	0.00	0.00	
	January 2010	21060	21060	100%	0.00%	0	0	0%	0.00	0.00	
	December 2009	22500	22500	100%	0.00%	0	0	0%	0.00	0.00	
	GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	November 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
		October 2010	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
September 2010		41925	41925	100%	0.00%	0	0	0%	0.00	0.00	
August 2010		40402	40740	99%	0.00%	0	0	0%	0.00	0.00	
July 2010		41565	41565	100%	0.00%	0	0	0%	0.00	0.00	
June 2010		40740	40740	100%	0.00%	0	0	0%	0.00	0.00	
May 2010		42070	42180	100%	0.00%	0	0	0%	0.00	0.00	
April 2010		37860	37860	100%	0.00%	0	0	0%	0.00	0.00	
March 2010		41565	41565	100%	0.00%	0	0	0%	0.00	0.00	
February 2010		41962	42180	99%	0.00%	0	0	0%	0.00	0.00	
January 2010		40380	40380	100%	0.00%	0	0	0%	0.00	0.00	
December 2009		41925	41925	100%	0.00%	0	0	0%	0.00	0.00	
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95		November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	2	2	100%	0.00%	0	0	0%	0.00	0.00	
	GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	November 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
		October 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
September 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
August 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00	
July 2010		29850	29880	100%	0.00%	0	0	0%	0.00	0.00	
June 2010		28440	28440	100%	0.00%	0	0	0%	0.00	0.00	
May 2010		30600	30600	100%	0.00%	0	0	0%	0.00	0.00	
April 2010		27360	27360	100%	0.00%	0	0	0%	0.00	0.00	
March 2010		29880	29880	100%	0.00%	0	0	0%	0.00	0.00	
February 2010		30360	30360	100%	0.00%	0	0	0%	0.00	0.00	
January 2010		28662	28680	100%	0.00%	0	0	0%	0.00	0.00	
December 2009		29494	29580	100%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity		November 2010	1	1	100%	0.00%	5	21	24%	1.75	(0.63)
		October 2010	0	1	0%	0.00%	4	18	22%	-0.52	(1.32)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0.00%	9	22	41%	-0.81	(1.49)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	2	50%	50.00%	12	25	48%	0.05	(1.39)
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	November 2010	5	18	28%	44.79%	730	2069	35%	-0.66	(1.40)
	October 2010	5	11	45%	49.79%	706	1942	36%	0.63	(0.80)
	September 2010	3	10	30%	45.83%	698	2009	35%	-0.31	(1.19)
	August 2010	4	10	40%	48.99%	742	2227	33%	0.45	(0.91)
	July 2010	4	12	33%	47.14%	691	1911	36%	-0.20	(1.12)
	June 2010	2	9	22%	41.57%	676	2004	34%	-0.73	(1.44)
	May 2010	4	14	29%	45.18%	795	2272	35%	-0.50	(1.31)
	April 2010	2	12	17%	37.27%	666	1951	34%	-1.27	(1.77)
	March 2010	3	7	43%	49.49%	794	2476	32%	0.61	(0.85)
	February 2010	7	12	58%	49.30%	777	2208	35%	1.67	(0.18)
	January 2010	8	15	53%	49.89%	811	2304	35%	1.47	(0.28)
	December 2009	5	16	31%	46.35%	863	2504	34%	-0.27	(1.16)
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0.00%	32	86	37%	-0.77	(1.47)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0.00%	22	97	23%	-0.54	(1.33)
	January 2010	0	1	0%	0.00%	26	84	31%	-0.67	(1.40)
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	November 2010	0	3	0%	0.00%	9	23	39%	-1.31	(1.79)
	October 2010	5	6	83%	37.27%	8	34	24%	3.18	0.43
	September 2010	1	3	33%	47.14%	4	33	12%	1.08	(0.80)
	August 2010	1	4	25%	43.30%	8	30	27%	-0.07	(1.04)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	7	36	19%	2.01	(0.52)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0.00%	7	29	24%	-0.55	(1.34)
	March 2010	1	2	50%	50.00%	6	31	19%	1.06	(0.82)
	February 2010	0	2	0%	0.00%	10	29	34%	-0.99	(1.60)
	January 2010	2	3	67%	47.14%	8	35	23%	1.73	(0.40)
	December 2009	3	5	60%	48.99%	12	38	32%	1.29	(0.53)
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	November 2010	2	2	100%	0.00%	48	168	29%	2.22	(0.17)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0.00%	50	207	24%	3.05	0.31
	July 2010	0	3	0%	0.00%	62	209	30%	-1.12	(1.68)
	June 2010	1	1	100%	0.00%	51	166	31%	1.50	(0.70)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	47	162	29%	1.56	(0.67)

	March 2010	2	2	100%	0.00%	54	212	25%	2.41	(0.09)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	November 2010	3	4	75%	43.30%	63	219	29%	2.02	(0.14)
Trouble Reports DS1 Parity	October 2010	2	3	67%	47.14%	71	201	35%	1.13	(0.67)
	September 2010	0	1	0%	0.00%	62	158	39%	-0.80	(1.49)
	August 2010	1	4	25%	43.30%	39	169	23%	0.09	(1.24)
	July 2010	0	1	0%	0.00%	60	189	32%	-0.68	(1.41)
	June 2010	0	3	0%	0.00%	52	169	31%	-1.14	(1.70)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0.00%	52	214	24%	-0.57	(1.34)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0.00%	42	158	27%	-0.60	(1.36)
	December 2009	0	2	0%	0.00%	57	214	27%	-0.85	(1.52)
MR-10 Customer and Non-Qwest Related	November 2010	0	1	0%	0.00%	126	131	96%	-5.00	(4.04)
Trouble Reports E911 Parity	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0.00%	119	125	95%	-6.25	(4.80)
	August 2010	0	1	0%	0.00%	116	121	96%	-4.80	(3.92)
	July 2010	1	1	100%	0.00%	133	140	95%	0.23	(2.00)
	June 2010	0	5	0%	0.00%	126	130	97%	-12.32	(8.49)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0.00%	135	144	94%	-3.86	(3.35)
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Frame Relay Parity	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	2	13	15%	2.26	(0.52)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports ISDN Primary Parity	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	27	88	31%	1.49	(0.71)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	November 2010	5	6	83%	37.27%	2	5	40%	1.46	(0.48)

Trouble Reports LIS Trunk Parity	October 2010	4	9	44%	49.69%	3	5	60%	-0.57	(1.35)
	September 2010	4	5	80%	40.00%	3	3	100%	0.00	0.00
	August 2010	13	17	76%	42.42%	2	5	40%	1.46	(0.40)
	July 2010	8	10	80%	40.00%	4	8	50%	1.26	(0.49)
	June 2010	10	12	83%	37.27%	4	7	57%	1.11	(0.56)
	May 2010	5	8	63%	48.41%	6	7	86%	-1.28	(1.78)
	April 2010	7	11	64%	48.10%	3	6	50%	0.54	(0.98)
	March 2010	9	9	100%	0.00%	4	6	67%	1.34	(0.35)
	February 2010	5	6	83%	37.27%	5	6	83%	0.00	(1.00)
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	9	13	69%	46.15%	6	9	67%	0.13	(1.20)
	MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	November 2010	2	4	50%	50.00%	7	21	33%	0.65
October 2010	0	1	0%	0.00%	10	32	31%	-0.66	(1.40)	
September 2010	0	1	0%	0.00%	7	21	33%	-0.69	(1.42)	
August 2010	0	2	0%	0.00%	10	26	38%	-1.08	(1.65)	
July 2010	1	1	100%	0.00%	16	31	52%	0.95	(1.05)	
June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010	1	2	50%	50.00%	15	44	34%	0.46	(1.12)	
February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	November 2010	4	7	57%	49.49%	4698	12754	37%	1.11	(0.55)
October 2010	0	1	0%	0.00%	3887	11399	34%	-0.72	(1.44)	
September 2010	0	2	0%	0.00%	3987	11723	34%	-1.02	(1.62)	
August 2010	1	4	25%	43.30%	4287	12810	33%	-0.36	(1.22)	
July 2010	4	9	44%	49.69%	4018	12273	33%	0.75	(0.74)	
June 2010	2	4	50%	50.00%	3946	11356	35%	0.64	(0.90)	
May 2010	1	4	25%	43.30%	4354	12286	35%	-0.44	(1.27)	
April 2010	1	2	50%	50.00%	4719	12693	37%	0.38	(1.16)	
March 2010	1	3	33%	47.14%	6102	17122	36%	-0.08	(1.05)	
February 2010	3	5	60%	48.99%	5717	14934	38%	1.00	(0.66)	
January 2010	1	4	25%	43.30%	6114	16216	38%	-0.52	(1.32)	
December 2009	1	2	50%	50.00%	6067	15619	39%	0.32	(1.20)	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	November 2010	5	6	83%	37.27%	3	5	60%	0.79	(0.88)
October 2010	1	1	100%	0.00%	2	5	40%	1.12	(1.00)	
September 2010	4	4	100%	0.00%	5	8	63%	1.26	(0.60)	
August 2010	0	1	0%	0.00%	5	6	83%	-2.07	(2.26)	
July 2010	8	9	89%	31.43%	6	8	75%	0.66	(0.93)	
June 2010	1	2	50%	50.00%	2	4	50%	0.00	(1.00)	
May 2010	6	9	67%	47.14%	6	11	55%	0.54	(0.95)	
April 2010	1	3	33%	47.14%	3	8	38%	-0.13	(1.08)	
March 2010	1	2	50%	50.00%	2	3	67%	-0.39	(1.24)	
February 2010	1	2	50%	50.00%	4	4	100%	0.00	0.00	
January 2010	3	5	60%	48.99%	2	7	29%	1.19	(0.70)	
December 2009	2	3	67%	47.14%	4	7	57%	0.28	(1.26)	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	November 2010	2	2	100%	0.00%	63	219	29%	2.22	(0.17)
October 2010	1	1	100%	0.00%	71	201	35%	1.35	(0.78)	
September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	May 2010	0	1	0%	0.00%	40	161	25%	-0.57	(1.35)	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	1	1	100%	0.00%	42	158	27%	1.66	(0.63)	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	60	98	61%	48.72%	5	21	24%	3.65	0.77	
	October 2010	81	124	65%	47.59%	4	18	22%	4.11	0.96	
	September 2010	58	98	59%	49.15%	13	22	59%	0.01	(1.14)	
	August 2010	54	101	53%	49.88%	9	18	50%	0.27	(0.99)	
	July 2010	65	109	60%	49.06%	9	22	41%	1.63	(0.16)	
	June 2010	43	106	41%	49.10%	7	19	37%	0.31	(0.98)	
	May 2010	41	96	43%	49.47%	6	11	55%	-0.75	(1.45)	
	April 2010	61	105	58%	49.34%	7	22	32%	2.41	0.23	
	March 2010	57	102	56%	49.65%	3	23	13%	5.51	1.21	
	February 2010	67	113	59%	49.13%	9	25	36%	2.20	0.15	
	January 2010	67	120	56%	49.66%	8	23	35%	1.94	(0.01)	
	December 2009	68	133	51%	49.99%	12	25	48%	0.29	(0.96)	
	MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		September 2010	1	2	50%	50.00%	62	158	39%	0.31	(1.21)
		August 2010	1	1	100%	0.00%	39	169	23%	1.82	(0.56)
		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		1	1	100%	0.00%	52	169	31%	1.50	(0.70)	
May 2010		1	1	100%	0.00%	40	161	25%	1.73	(0.60)	
April 2010		2	2	100%	0.00%	43	196	22%	2.65	(0.00)	
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		2	2	100%	0.00%	55	213	26%	2.39	(0.10)	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity		November 2010	40	65	62%	48.65%	5	21	24%	3.53	0.70
		October 2010	32	59	54%	49.82%	4	18	22%	2.86	0.31
	September 2010	33	51	65%	47.79%	13	22	59%	0.45	(0.88)	
	August 2010	38	53	72%	45.05%	9	18	50%	1.59	(0.16)	
	July 2010	49	70	70%	45.83%	9	22	41%	2.42	0.33	
	June 2010	37	56	66%	47.35%	7	19	37%	2.28	0.19	
	May 2010	23	38	61%	48.88%	6	11	55%	0.35	(0.99)	
	April 2010	25	38	66%	47.44%	7	22	32%	2.72	0.39	
	March 2010	21	39	54%	49.85%	3	23	13%	4.61	0.83	
	February 2010	35	56	63%	48.41%	9	25	36%	2.30	0.20	
	January 2010	14	19	74%	44.03%	8	23	35%	2.63	0.35	
	December 2009	17	25	68%	46.65%	12	25	48%	1.42	(0.30)	
	MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	November 2010	47	152	31%	46.22%	63	219	29%	0.45	(0.80)
October 2010		32	121	26%	44.10%	71	201	35%	-1.61	(1.98)	
September 2010		37	128	29%	45.33%	62	158	39%	-1.78	(2.08)	
August 2010		28	116	24%	42.79%	39	169	23%	0.21	(0.96)	
July 2010		31	116	27%	44.25%	60	189	32%	-0.91	(1.56)	
June 2010		35	113	31%	46.24%	52	169	31%	0.04	(1.06)	
May 2010		29	115	25%	43.43%	40	161	25%	0.07	(1.04)	
April 2010		31	104	30%	45.74%	43	196	22%	1.57	(0.17)	
March 2010		28	136	21%	40.43%	52	214	24%	-0.79	(1.48)	
February 2010		32	159	20%	40.09%	55	213	26%	-1.24	(1.75)	
January 2010		34	136	25%	43.30%	42	158	27%	-0.31	(1.19)	

MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSL Parity	December 2009	45	193	23%	42.28%	57	214	27%	-0.76	(1.46)	
	November 2010	2	4	50%	50.00%	63	219	29%	0.93	(0.74)	
	October 2010	2	2	100%	0.00%	71	201	35%	1.90	(0.31)	
	September 2010	0	3	0%	0.00%	62	158	39%	-1.38	(1.84)	
	August 2010	1	1	100%	0.00%	39	169	23%	1.82	(0.56)	
	July 2010	1	5	20%	40.00%	60	189	32%	-0.56	(1.34)	
	June 2010	2	3	67%	47.14%	52	169	31%	1.34	(0.56)	
	May 2010	3	5	60%	48.99%	39	160	24%	1.83	(0.24)	
	April 2010	1	3	33%	47.14%	43	196	22%	0.47	(1.04)	
	March 2010	2	5	40%	48.99%	52	214	24%	0.81	(0.78)	
	February 2010	1	3	33%	47.14%	55	213	26%	0.30	(1.15)	
	January 2010	4	12	33%	47.14%	42	158	27%	0.51	(0.87)	
	December 2009	2	8	25%	43.30%	57	214	27%	-0.10	(1.06)	
	MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	November 2010	130	303	43%	49.49%	5428	14823	37%	2.25	0.32
October 2010		171	338	51%	50.00%	4593	13341	34%	6.18	2.62	
September 2010		157	328	48%	49.95%	4685	13732	34%	5.19	2.05	
August 2010		147	329	45%	49.72%	5029	15037	33%	4.27	1.51	
July 2010		144	298	48%	49.97%	4709	14184	33%	5.49	2.21	
June 2010		179	359	50%	50.00%	4622	13360	35%	6.00	2.53	
May 2010		163	354	46%	49.84%	5149	14558	35%	4.15	1.45	
April 2010		167	365	46%	49.82%	5385	14644	37%	3.51	1.08	
March 2010		214	436	49%	49.99%	6896	19598	35%	6.01	2.54	
February 2010		157	346	45%	49.79%	6494	17142	38%	2.84	0.68	
January 2010		207	446	46%	49.87%	6925	18520	37%	3.89	1.31	
December 2009		196	403	49%	49.98%	6931	18124	38%	4.25	1.52	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity		November 2010	2	4	50%	50.00%	5	21	24%	1.13	(0.69)
		October 2010	6	12	50%	50.00%	4	18	22%	1.79	(0.28)
	September 2010	5	8	63%	48.41%	13	22	59%	0.17	(1.16)	
	August 2010	3	5	60%	48.99%	9	18	50%	0.40	(1.07)	
	July 2010	1	5	20%	40.00%	9	22	41%	-0.86	(1.52)	
	June 2010	1	7	14%	34.99%	7	19	37%	-1.06	(1.64)	
	May 2010	4	9	44%	49.69%	6	11	55%	-0.45	(1.27)	
	April 2010	2	6	33%	47.14%	7	22	32%	0.07	(1.23)	
	March 2010	1	2	50%	50.00%	3	23	13%	1.49	(0.68)	
	February 2010	6	12	50%	50.00%	9	25	36%	0.83	(0.72)	
	January 2010	2	8	25%	43.30%	8	23	35%	-0.50	(1.30)	
	December 2009	5	10	50%	50.00%	12	25	48%	0.11	(1.16)	
	MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	November 2010	29	67	43%	49.55%	5428	14823	37%	1.13	(0.39)
		October 2010	24	53	45%	49.78%	4593	13341	34%	1.66	(0.09)
September 2010		15	61	25%	43.06%	4685	13732	34%	-1.57	(1.95)	
August 2010		11	41	27%	44.31%	5029	15037	33%	-0.90	(1.55)	
July 2010		9	37	24%	42.90%	4709	14184	33%	-1.14	(1.70)	
June 2010		15	42	36%	47.92%	4622	13360	35%	0.15	(1.00)	
May 2010		21	54	39%	48.75%	5149	14558	35%	0.54	(0.75)	
April 2010		24	66	36%	48.10%	5385	14644	37%	-0.07	(1.04)	
March 2010		23	72	32%	46.63%	6896	19598	35%	-0.58	(1.35)	
February 2010		12	38	32%	46.48%	6494	17142	38%	-0.80	(1.49)	
January 2010		24	73	33%	46.98%	6925	18520	37%	-0.80	(1.48)	
December 2009		31	81	38%	48.60%	6930	18123	38%	0.01	(1.06)	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity		November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	7	29	24%	1.74	(0.62)
	March 2010	0	1	0%	0.00%	6	31	19%	-0.48	(1.29)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	2	50%	50.00%	8	35	23%	0.89	(0.90)
	December 2009	1	2	50%	50.00%	12	38	32%	0.55	(1.08)
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	November 2010	0	2	0%	0.00%	26	66	39%	-1.12	(1.68)
	October 2010	1	3	33%	47.14%	16	58	28%	0.22	(1.20)
	September 2010	0	1	0%	0.00%	18	67	27%	-0.60	(1.37)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	3	0%	0.00%	20	66	30%	-1.12	(1.68)
	June 2010	0	1	0%	0.00%	19	55	35%	-0.72	(1.44)
	May 2010	1	3	33%	47.14%	26	71	37%	-0.12	(1.07)
	April 2010	2	5	40%	48.99%	25	58	43%	-0.13	(1.08)
	March 2010	2	4	50%	50.00%	24	86	28%	0.96	(0.73)
	February 2010	2	5	40%	48.99%	22	97	23%	0.90	(0.74)
	January 2010	1	7	14%	34.99%	26	84	31%	-0.92	(1.56)
	December 2009	1	4	25%	43.30%	25	75	33%	-0.34	(1.21)
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	963	976	99%	-0.12	(1.07)
	August 2010	1	2	50%	50.00%	1114	1143	97%	4.26	(0.01)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	966	975	99%	-0.10	(1.06)
	May 2010	1	1	100%	0.00%	1031	1035	100%	-0.06	(1.04)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	1185	1194	99%	-0.09	(1.05)
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	November 2010	8274	10122	82%	38.63%	213016	282059	76%	-14.30	(9.70)
	October 2010	9626	11339	85%	35.81%	220560	340864	65%	-44.25	(27.90)
	September 2010	7889	10249	77%	42.10%	193248	313384	62%	-31.37	(20.07)
	August 2010	7722	10391	74%	43.69%	215841	308479	70%	-9.50	(6.78)
	July 2010	6536	7525	87%	33.79%	208512	256840	81%	-12.41	(8.55)
	June 2010	6552	7514	87%	33.41%	210184	265601	79%	-16.96	(11.31)
	May 2010	7418	9015	82%	38.18%	222709	290718	77%	-12.54	(8.63)
	April 2010	6465	7488	86%	34.34%	202289	240954	84%	-5.54	(4.37)
	March 2010	7859	9497	83%	37.78%	213181	280546	76%	-15.18	(10.23)
	February 2010	7032	8067	87%	33.44%	216034	253903	85%	-5.17	(4.15)
	January 2010	7687	8468	91%	28.93%	226078	260059	87%	-10.33	(7.28)
	December 2009	8851	9739	91%	28.79%	272629	319445	85%	-15.22	(10.25)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	1	1	100%	0.00%	6	6	100%	0.00	0.00	
MR-3A Out of Service Cleared within 24 Hours Business Parity	November 2010	3	9	33%	47.14%	447	785	57%	1.42	(0.34)	
	October 2010	4	4	100%	0.00%	453	695	65%	-1.46	(1.89)	
	September 2010	5	6	83%	37.27%	510	741	69%	-0.76	(1.46)	
	August 2010	1	2	50%	50.00%	644	819	79%	0.99	(0.82)	
	July 2010	3	3	100%	0.00%	559	674	83%	-0.78	(1.48)	
	June 2010	3	4	75%	43.30%	571	681	84%	0.48	(1.01)	
	May 2010	1	1	100%	0.00%	671	775	87%	-0.39	(1.24)	
	April 2010	1	2	50%	50.00%	550	665	83%	1.22	(0.71)	
	March 2010	1	4	25%	43.30%	466	946	49%	0.97	(0.72)	
	February 2010	3	3	100%	0.00%	542	749	72%	-1.07	(1.65)	
	January 2010	2	2	100%	0.00%	571	873	65%	-1.03	(1.62)	
	December 2009	1	2	50%	50.00%	742	914	81%	1.13	(0.75)	
	MR-3A Out of Service Cleared within 24 Hours Centrex Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		1	1	100%	0.00%	34	42	81%	-0.48	(1.29)	
January 2010		1	1	100%	0.00%	37	41	90%	-0.32	(1.20)	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity		November 2010	1	3	33%	47.14%	2	5	40%	0.19	(1.34)
		October 2010	1	1	100%	0.00%	6	14	43%	-1.12	(1.68)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	1	2	50%	50.00%	11	13	85%	1.26	(0.80)	
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	1	2	50%	50.00%	10	14	71%	0.63	(1.06)	
	January 2010	0	1	0%	0.00%	7	13	54%	1.04	(1.00)	
	December 2009	0	1	0%	0.00%	12	13	92%	3.34	(0.35)	
	MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	November 2010	1	1	100%	0.00%	3001	5195	58%	-0.85	(1.52)
		October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		3	3	100%	0.00%	3618	5019	72%	-1.08	(1.66)	
August 2010		0	2	0%	0.00%	4117	5244	79%	2.70	0.02	
July 2010		0	1	0%	0.00%	4415	5193	85%	2.38	(0.37)	
June 2010		0	1	0%	0.00%	3653	4410	83%	2.20	(0.42)	
May 2010		2	2	100%	0.00%	4232	4871	87%	-0.55	(1.33)	
April 2010		1	3	33%	47.14%	3842	4746	81%	2.10	(0.20)	
March 2010		1	2	50%	50.00%	3685	6948	53%	0.09	(1.35)	
February 2010		0	1	0%	0.00%	4040	5587	72%	1.62	(0.64)	
January 2010		3	6	50%	50.00%	4224	6371	66%	0.84	(0.73)	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity		November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	September 2010	1	1	100%	0.00%	3618	5019	72%	-0.62	(1.38)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	5	5	100%	0.00%	3653	4410	83%	-1.02	(1.62)
	May 2010	4	4	100%	0.00%	4232	4871	87%	-0.78	(1.47)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	2	3	67%	47.14%	3685	6948	53%	-0.47	(1.29)
	February 2010	1	1	100%	0.00%	4040	5587	72%	-0.62	(1.38)
	January 2010	1	2	50%	50.00%	4224	6371	66%	0.49	(1.09)
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours PBX Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	8	9	89%	-0.34	(1.20)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0.00%	7	9	78%	1.77	(0.68)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Residence Parity	November 2010	0	2	0%	0.00%	2554	4410	58%	1.66	(0.44)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0.00%	3108	4278	73%	1.63	(0.63)
	August 2010	1	1	100%	0.00%	3473	4425	78%	-0.52	(1.32)
	July 2010	2	2	100%	0.00%	3856	4519	85%	-0.59	(1.36)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	3561	4096	87%	-0.39	(1.24)
	April 2010	1	1	100%	0.00%	3292	4081	81%	-0.49	(1.30)
	March 2010	1	1	100%	0.00%	3219	6002	54%	-0.93	(1.57)
	February 2010	1	2	50%	50.00%	3498	4838	72%	0.70	(0.97)
	January 2010	1	1	100%	0.00%	3653	5498	66%	-0.71	(1.43)
	December 2009	1	1	100%	0.00%	4077	5350	76%	-0.56	(1.34)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	November 2010	13	24	54%	49.83%	3001	5195	58%	0.36	(0.90)
	October 2010	12	17	71%	45.56%	3061	4560	67%	-0.30	(1.18)
	September 2010	17	24	71%	45.45%	3618	5019	72%	0.14	(1.03)
	August 2010	10	12	83%	37.27%	4117	5244	79%	-0.41	(1.25)
	July 2010	11	15	73%	44.22%	4415	5193	85%	1.27	(0.44)
	June 2010	9	10	90%	30.00%	3653	4410	83%	-0.60	(1.36)
	May 2010	18	19	95%	22.33%	4232	4871	87%	-1.01	(1.62)
	April 2010	21	24	88%	33.07%	3842	4746	81%	-0.81	(1.50)
	March 2010	14	29	48%	49.97%	3685	6948	53%	0.51	(0.80)
	February 2010	12	17	71%	45.56%	4040	5587	72%	0.16	(1.04)
	January 2010	16	23	70%	46.01%	4224	6371	66%	-0.33	(1.20)
	December 2009	23	30	77%	42.30%	4819	6264	77%	0.03	(1.09)
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	7	13	54%	-0.89	(1.54)
	December 2009	1	1	100%	0.00%	12	13	92%	-0.28	(1.17)
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	November 2010	2	2	100%	0.00%	18	24	75%	-0.78	(1.48)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0.00%	15	19	79%	-0.69	(1.42)
	June 2010	1	1	100%	0.00%	18	19	95%	-0.23	(1.14)
	May 2010	1	1	100%	0.00%	17	24	71%	-0.63	(1.38)
	April 2010	1	1	100%	0.00%	21	23	91%	-0.30	(1.18)
	March 2010	2	2	100%	0.00%	28	34	82%	-0.64	(1.39)
	February 2010	3	3	100%	0.00%	34	42	81%	-0.81	(1.49)
	January 2010	5	5	100%	0.00%	37	41	90%	-0.69	(1.42)
	December 2009	1	1	100%	0.00%	31	33	94%	-0.25	(1.15)
MR-3B Out of Service Cleared within 24 Hours Business Parity	November 2010	1	1	100%	0.00%	135	196	69%	-0.67	(1.41)
	October 2010	1	1	100%	0.00%	126	186	68%	-0.69	(1.42)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	2	50%	50.00%	168	220	76%	0.87	(0.88)
	July 2010	3	3	100%	0.00%	140	168	83%	-0.77	(1.47)
	June 2010	1	1	100%	0.00%	134	161	83%	-0.45	(1.27)
	May 2010	5	5	100%	0.00%	181	211	86%	-0.90	(1.55)
	April 2010	4	4	100%	0.00%	161	189	85%	-0.83	(1.50)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0.00%	157	217	72%	-0.87	(1.53)
	January 2010	0	3	0%	0.00%	111	168	66%	2.40	0.05
	December 2009	0	1	0%	0.00%	177	220	80%	2.02	(0.49)
MR-3B Out of Service Cleared within 24 Hours PBX Parity	November 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	4	5	80%	-0.46	(1.28)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	1094	1345	81%	-0.48	(1.29)
	June 2010	2	2	100%	0.00%	1003	1251	80%	-0.70	(1.43)
	May 2010	1	2	50%	50.00%	1055	1266	83%	1.26	(0.69)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0.00%	954	1649	58%	-0.85	(1.52)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	996	1476	67%	-0.69	(1.42)
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	November 2010	4	5	80%	40.00%	969	1465	66%	-0.65	(1.40)
	October 2010	1	3	33%	47.14%	1088	1511	72%	1.49	(0.47)
	September 2010	8	8	100%	0.00%	990	1349	73%	-1.70	(2.03)
	August 2010	2	3	67%	47.14%	1294	1650	78%	0.49	(1.03)
	July 2010	3	3	100%	0.00%	1234	1513	82%	-0.82	(1.50)
	June 2010	2	2	100%	0.00%	1137	1412	81%	-0.70	(1.42)
	May 2010	5	5	100%	0.00%	1236	1477	84%	-0.99	(1.60)
	April 2010	2	3	67%	47.14%	1222	1490	82%	0.69	(0.92)
	March 2010	9	11	82%	38.57%	1133	1941	58%	-1.57	(1.96)
	February 2010	0	4	0%	0.00%	1074	1571	68%	2.94	0.41
	January 2010	4	8	50%	50.00%	1107	1644	67%	1.04	(0.58)
	December 2009	4	5	80%	40.00%	1241	1650	75%	-0.25	(1.15)
	MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00
October 2010		1	1	100%	0.00%	1	3	33%	-1.22	(1.74)
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	1	0%	0.00%	1	1	100%	0.00	(1.00)
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Business Parity		November 2010	0	0	0%	0.00%	0	0	0%	0.00
	October 2010	1	1	100%	0.00%	8	8	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2010		0	1	0%	0.00%	53	59	90%	2.95	(0.28)
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		1	1	100%	0.00%	64	68	94%	-0.25	(1.15)
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2009		1	1	100%	0.00%	68	71	96%	-0.21	(1.13)
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity		November 2010	1	1	100%	0.00%	237	304	78%	-0.53
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0.00%	336	353	95%	-0.32	(1.19)

	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	271	303	89%	-0.48	(1.29)
	December 2009	2	2	100%	0.00%	275	296	93%	-0.39	(1.24)
MR-3C Out of Service Cleared within 24 Hours Residence Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	271	303	89%	-0.48	(1.29)
	December 2009	1	1	100%	0.00%	275	296	93%	-0.28	(1.17)
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	November 2010	1	1	100%	0.00%	198	254	78%	-0.53	(1.32)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	264	292	90%	-0.33	(1.20)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	November 2010	3	3	100%	0.00%	237	304	78%	-0.92	(1.56)
	October 2010	5	6	83%	37.27%	285	319	89%	0.47	(1.00)
	September 2010	4	4	100%	0.00%	317	351	90%	-0.65	(1.40)
	August 2010	1	1	100%	0.00%	426	458	93%	-0.27	(1.17)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	6	6	100%	0.00%	291	319	91%	-0.75	(1.46)
	May 2010	2	2	100%	0.00%	324	336	96%	-0.27	(1.16)
	April 2010	3	3	100%	0.00%	267	311	86%	-0.70	(1.43)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	271	303	89%	-0.48	(1.29)
	December 2009	3	3	100%	0.00%	275	296	93%	-0.48	(1.29)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	January 2010	1	1	100%	0.00%	5	5	100%	0.00	0.00	
	December 2009	1	1	100%	0.00%	3	3	100%	0.00	0.00	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	November 2010	23	23	100%	0.00%	14	14	100%	0.00	0.00	
	October 2010	24	24	100%	0.00%	13	13	100%	0.00	0.00	
	September 2010	26	26	100%	0.00%	9	9	100%	0.00	0.00	
	August 2010	29	30	97%	17.95%	6	6	100%	0.00	(1.59)	
	July 2010	31	31	100%	0.00%	10	10	100%	0.00	0.00	
	June 2010	38	38	100%	0.00%	11	11	100%	0.00	0.00	
	May 2010	29	29	100%	0.00%	4	4	100%	0.00	0.00	
	April 2010	28	28	100%	0.00%	14	14	100%	0.00	0.00	
	March 2010	28	28	100%	0.00%	20	20	100%	0.00	0.00	
	February 2010	31	31	100%	0.00%	16	16	100%	0.00	0.00	
	January 2010	37	38	97%	16.01%	12	12	100%	0.00	(1.43)	
	December 2009	51	51	100%	0.00%	12	12	100%	0.00	0.00	
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	November 2010	15	15	100%	0.00%	14	14	100%	0.00	0.00
		October 2010	23	23	100%	0.00%	13	13	100%	0.00	0.00
September 2010		10	10	100%	0.00%	9	9	100%	0.00	0.00	
August 2010		10	10	100%	0.00%	6	6	100%	0.00	0.00	
July 2010		15	15	100%	0.00%	10	10	100%	0.00	0.00	
June 2010		13	13	100%	0.00%	11	11	100%	0.00	0.00	
May 2010		13	13	100%	0.00%	4	4	100%	0.00	0.00	
April 2010		8	8	100%	0.00%	14	14	100%	0.00	0.00	
March 2010		18	18	100%	0.00%	20	20	100%	0.00	0.00	
February 2010		16	16	100%	0.00%	16	16	100%	0.00	0.00	
January 2010		3	3	100%	0.00%	12	12	100%	0.00	0.00	
December 2009		5	5	100%	0.00%	12	12	100%	0.00	0.00	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity		November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2010	1	1	100%	0.00%	65	65	100%	0.00	0.00	
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	2	2	100%	0.00%	60	60	100%	0.00	0.00	
	April 2010	1	1	100%	0.00%	74	74	100%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	1	1	100%	0.00%	85	87	98%	-0.15	(1.09)	
	January 2010	3	3	100%	0.00%	59	59	100%	0.00	0.00	
	December 2009	3	3	100%	0.00%	78	78	100%	0.00	0.00	
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	November 2010	114	117	97%	15.81%	3213	5463	59%	-8.40	(6.11)
		October 2010	115	115	100%	0.00%	3304	4828	68%	-7.20	(5.38)
September 2010		83	84	99%	10.85%	3898	5325	73%	-5.26	(4.20)	
August 2010		124	127	98%	15.19%	4420	5568	79%	-5.03	(4.06)	
July 2010		85	93	91%	28.04%	4708	5495	86%	-1.56	(1.95)	
June 2010		118	118	100%	0.00%	3904	4682	83%	-4.79	(3.91)	
May 2010		120	122	98%	12.70%	4514	5164	87%	-3.60	(3.19)	
April 2010		137	146	94%	24.05%	4059	5000	81%	-3.86	(3.34)	
March 2010		124	132	94%	23.86%	3906	7245	54%	-9.14	(6.56)	
February 2010		112	114	98%	13.13%	4337	5914	73%	-5.96	(4.62)	
January 2010		137	165	83%	37.54%	4464	6637	67%	-4.26	(3.59)	
December 2009		133	136	98%	14.69%	5059	6523	78%	-5.60	(4.40)	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity		November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2010	2	2	100%	0.00%	13	13	100%	0.00	0.00
	September 2010	2	2	100%	0.00%	9	9	100%	0.00	0.00	

	August 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	11	11	100%	0.00	0.00
	May 2010	2	2	100%	0.00%	4	4	100%	0.00	0.00
	April 2010	1	1	100%	0.00%	14	14	100%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	3	3	100%	0.00%	16	16	100%	0.00	0.00
	January 2010	2	2	100%	0.00%	12	12	100%	0.00	0.00
	December 2009	1	1	100%	0.00%	12	12	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	November 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	October 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
	April 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	3	3	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	November 2010	6	6	100%	0.00%	2	2	100%	0.00	0.00
	October 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
	July 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	April 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	64	64	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	71	71	100%	0.00	0.00
	January 2010	1	1	100%	0.00%	57	57	100%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	November 2010	17	18	94%	22.91%	994	1501	66%	-2.52	(2.53)
	October 2010	17	17	100%	0.00%	1130	1562	72%	-2.54	(2.54)
	September 2010	19	19	100%	0.00%	1027	1394	74%	-2.59	(2.57)
	August 2010	10	10	100%	0.00%	1417	1784	79%	-1.60	(1.98)
	July 2010	15	16	94%	24.21%	1277	1564	82%	-1.24	(1.76)
	June 2010	15	15	100%	0.00%	1177	1459	81%	-1.89	(2.15)
	May 2010	18	18	100%	0.00%	1278	1520	84%	-1.84	(2.12)
	April 2010	5	5	100%	0.00%	1272	1547	82%	-1.04	(1.63)

	March 2010	19	20	95%	21.79%	1162	1978	59%	-3.28	(2.99)
	February 2010	22	22	100%	0.00%	1106	1610	69%	-3.14	(2.91)
	January 2010	24	24	100%	0.00%	1138	1681	68%	-3.36	(3.04)
	December 2009	14	16	88%	33.07%	1276	1687	76%	-1.10	(1.67)
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	November 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	July 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	April 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	December 2009	2	2	100%	0.00%	1	1	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	6	6	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Centrex Parity	November 2010	9	10	90%	30.00%	791	887	89%	-0.08	(1.05)
	October 2010	4	4	100%	0.00%	708	783	90%	-0.65	(1.39)
	September 2010	5	6	83%	37.27%	784	840	93%	0.98	(0.75)
	August 2010	1	2	50%	50.00%	870	910	96%	3.14	(0.18)
	July 2010	3	4	75%	43.30%	765	781	98%	3.23	(0.16)
	June 2010	5	5	100%	0.00%	816	844	97%	-0.41	(1.25)
	May 2010	1	1	100%	0.00%	898	917	98%	-0.15	(1.09)
	April 2010	2	2	100%	0.00%	743	762	98%	-0.23	(1.14)
	March 2010	3	4	75%	43.30%	890	1074	83%	0.42	(1.05)
	February 2010	3	3	100%	0.00%	825	863	96%	-0.37	(1.23)
	January 2010	2	2	100%	0.00%	885	993	89%	-0.49	(1.30)
	December 2009	2	2	100%	0.00%	1000	1039	96%	-0.28	(1.17)
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0.00%	34	36	94%	4.07	(0.15)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	40	42	95%	-0.22	(1.13)
	January 2010	1	1	100%	0.00%	40	42	95%	-0.22	(1.13)
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48	November 2010	3	3	100%	0.00%	7	9	78%	-0.80	(1.49)

Hours Line Sharing Parity	October 2010	1	1	100%	0.00%	16	19	84%	-0.42	(1.26)	
	September 2010	0	1	0%	0.00%	23	24	96%	4.70	(0.15)	
	August 2010	3	3	100%	0.00%	16	16	100%	0.00	0.00	
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)	
	January 2010	0	1	0%	0.00%	12	14	86%	2.37	(0.49)	
	December 2009	1	1	100%	0.00%	17	17	100%	0.00	0.00	
	MR-4A All Troubles Cleared within 48	November 2010	1	1	100%	0.00%	5656	6292	90%	-0.34	(1.20)
	Hours Line Splitting Parity	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0.00%	5647	6055	93%	-0.47	(1.28)	
	August 2010	3	3	100%	0.00%	6159	6467	95%	-0.39	(1.24)	
	July 2010	1	1	100%	0.00%	6139	6287	98%	-0.16	(1.09)	
	June 2010	1	1	100%	0.00%	5430	5565	98%	-0.16	(1.10)	
	May 2010	2	2	100%	0.00%	6007	6141	98%	-0.21	(1.13)	
	April 2010	3	3	100%	0.00%	5860	6038	97%	-0.30	(1.18)	
	March 2010	2	2	100%	0.00%	7227	8810	82%	-0.66	(1.40)	
	February 2010	1	1	100%	0.00%	6518	7048	92%	-0.29	(1.17)	
	January 2010	6	6	100%	0.00%	7087	7852	90%	-0.80	(1.49)	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
Hours PBX Parity	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	1	1	100%	0.00%	5647	6055	93%	-0.27	(1.16)	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2010	5	5	100%	0.00%	5430	5565	98%	-0.35	(1.21)	
	May 2010	4	4	100%	0.00%	6007	6141	98%	-0.30	(1.18)	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	2	3	67%	47.14%	7227	8810	82%	0.69	(0.92)	
	February 2010	1	1	100%	0.00%	6518	7048	92%	-0.29	(1.17)	
	January 2010	1	2	50%	50.00%	7087	7852	90%	1.92	(0.46)	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
Hours Residence Parity	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	1	1	100%	0.00%	9	9	100%	0.00	0.00	
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	1	1	100%	0.00%	8	9	89%	-0.34	(1.20)	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48	November 2010	1	2	50%	50.00%	4865	5405	90%	1.89	(0.47)	
Hours UNE - P (POTS) Parity	October 2010	1	1	100%	0.00%	4387	4835	91%	-0.32	(1.19)	
	September 2010	1	1	100%	0.00%	4863	5215	93%	-0.27	(1.16)	
	August 2010	1	1	100%	0.00%	5289	5557	95%	-0.23	(1.14)	
	July 2010	3	3	100%	0.00%	5374	5506	98%	-0.27	(1.16)	
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	May 2010	1	1	100%	0.00%	5109	5224	98%	-0.15	(1.09)
	April 2010	1	1	100%	0.00%	5117	5276	97%	-0.18	(1.11)
	March 2010	1	1	100%	0.00%	6337	7736	82%	-0.47	(1.29)
	February 2010	1	2	50%	50.00%	5693	6185	92%	2.20	(0.38)
	January 2010	2	2	100%	0.00%	6202	6859	90%	-0.46	(1.28)
	December 2009	1	1	100%	0.00%	6281	6594	95%	-0.22	(1.14)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	November 2010	25	26	96%	19.23%	5656	6292	90%	-1.06	(1.64)
	October 2010	15	17	88%	32.22%	5095	5618	91%	0.35	(0.97)
	September 2010	26	28	93%	25.75%	5647	6055	93%	0.09	(1.11)
	August 2010	12	13	92%	26.65%	6159	6467	95%	0.50	(0.95)
	July 2010	15	16	94%	24.21%	6139	6287	98%	1.03	(0.71)
	June 2010	10	10	100%	0.00%	5430	5565	98%	-0.50	(1.30)
	May 2010	23	23	100%	0.00%	6007	6141	98%	-0.71	(1.43)
	April 2010	30	30	100%	0.00%	5860	6038	97%	-0.95	(1.58)
	March 2010	25	33	76%	42.85%	7227	8810	82%	0.94	(0.55)
	February 2010	18	19	95%	22.33%	6518	7048	92%	-0.37	(1.23)
	January 2010	25	27	93%	26.19%	7087	7852	90%	-0.41	(1.25)
	December 2009	31	31	100%	0.00%	7281	7633	95%	-1.22	(1.74)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0.00%	16	19	84%	-0.42	(1.26)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	12	14	86%	-0.39	(1.24)
	December 2009	1	1	100%	0.00%	17	17	100%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Business Parity	November 2010	2	2	100%	0.00%	25	26	96%	-0.27	(1.17)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	29	31	94%	-0.26	(1.16)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	3	3	100%	0.00%	19	20	95%	-0.37	(1.23)
	June 2010	1	1	100%	0.00%	21	21	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	23	25	92%	-0.29	(1.18)
	April 2010	2	2	100%	0.00%	24	24	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	33	36	92%	-0.42	(1.25)
	February 2010	3	3	100%	0.00%	40	42	95%	-0.37	(1.23)
	January 2010	5	5	100%	0.00%	40	42	95%	-0.47	(1.29)
	December 2009	2	2	100%	0.00%	33	34	97%	-0.24	(1.15)
MR-4B All Troubles Cleared within 48 Hours PBX Parity	November 2010	1	1	100%	0.00%	204	217	94%	-0.25	(1.15)
	October 2010	1	1	100%	0.00%	205	220	93%	-0.27	(1.16)
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	2	2	100%	0.00%	245	256	96%	-0.30	(1.18)
	July 2010	3	3	100%	0.00%	193	204	95%	-0.41	(1.25)
	June 2010	1	1	100%	0.00%	202	209	97%	-0.19	(1.11)
	May 2010	6	6	100%	0.00%	230	238	97%	-0.45	(1.27)
	April 2010	4	4	100%	0.00%	211	217	97%	-0.33	(1.20)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0.00%	234	245	96%	-0.31	(1.19)
	January 2010	0	3	0%	0.00%	185	205	90%	5.23	0.85

MR-4B All Troubles Cleared within 48 Hours Residence Parity	December 2009	1	1	100%	0.00%	243	256	95%	-0.23	(1.14)	
	November 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00	
	October 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00	
	September 2010	1	1	100%	0.00%	4	5	80%	-0.46	(1.28)	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2010		1	1	100%	0.00%	1664	1783	93%	-0.27	(1.16)	
July 2010		1	1	100%	0.00%	1574	1654	95%	-0.23	(1.14)	
June 2010		2	2	100%	0.00%	1518	1585	96%	-0.30	(1.18)	
May 2010		2	2	100%	0.00%	1513	1592	95%	-0.32	(1.20)	
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010		1	1	100%	0.00%	1858	2178	85%	-0.41	(1.25)	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		1	1	100%	0.00%	1683	1894	89%	-0.35	(1.22)	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4B All Troubles Cleared within 48 Hours UNE P (Centrex) Parity		November 2010	5	5	100%	0.00%	1656	1827	91%	-0.72	(1.44)
		October 2010	3	3	100%	0.00%	1699	1867	91%	-0.54	(1.33)
	September 2010	8	8	100%	0.00%	1566	1688	93%	-0.79	(1.48)	
	August 2010	3	4	75%	43.30%	1909	2039	94%	1.52	(0.56)	
	July 2010	3	3	100%	0.00%	1767	1858	95%	-0.39	(1.24)	
	June 2010	2	2	100%	0.00%	1720	1794	96%	-0.29	(1.18)	
	May 2010	5	5	100%	0.00%	1743	1830	95%	-0.50	(1.30)	
	April 2010	2	3	67%	47.14%	1807	1911	95%	2.13	(0.38)	
	March 2010	11	11	100%	0.00%	2167	2511	86%	-1.32	(1.80)	
	February 2010	2	4	50%	50.00%	1824	1993	92%	2.98	0.07	
	January 2010	9	11	82%	38.57%	1868	2099	89%	0.76	(0.76)	
	December 2009	6	6	100%	0.00%	1953	2065	95%	-0.59	(1.36)	
	MR-4C All Troubles Cleared within 48 Hours Business Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2010		0	1	0%	0.00%	2	2	100%	0.00	(0.74)	
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity		November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		October 2010	1	1	100%	0.00%	8	8	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	November 2010	1	1	100%	0.00%	148	149	99%	-0.08	(1.05)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	150	152	99%	-0.12	(1.07)
	August 2010	1	1	100%	0.00%	202	204	99%	-0.10	(1.06)
	July 2010	1	1	100%	0.00%	120	120	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	3	3	100%	0.00%	199	199	100%	0.00	0.00
	April 2010	4	4	100%	0.00%	192	192	100%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	183	185	99%	-0.10	(1.06)
	December 2009	6	6	100%	0.00%	222	224	99%	-0.23	(1.14)
MR-4C All Troubles Cleared within 48 Hours Residence Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	November 2010	1	1	100%	0.00%	879	907	97%	-0.18	(1.11)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0.00%	962	972	99%	-0.14	(1.09)
	June 2010	1	1	100%	0.00%	966	975	99%	-0.10	(1.06)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	1108	1111	100%	-0.07	(1.04)
	December 2009	2	2	100%	0.00%	938	946	99%	-0.13	(1.08)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	966	975	99%	-0.10	(1.06)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	1108	1111	100%	-0.07	(1.04)
	December 2009	1	1	100%	0.00%	938	946	99%	-0.09	(1.06)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	1	1	100%	0.00%	731	758	96%	-0.19	(1.12)
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	813	824	99%	-0.12	(1.07)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	November 2010	4	4	100%	0.00%	879	907	97%	-0.36	(1.22)
	October 2010	7	8	88%	33.07%	938	952	99%	2.58	(0.28)
	September 2010	7	7	100%	0.00%	963	976	99%	-0.31	(1.19)
	August 2010	8	8	100%	0.00%	1114	1143	97%	-0.45	(1.28)
	July 2010	7	7	100%	0.00%	962	972	99%	-0.27	(1.16)
	June 2010	9	9	100%	0.00%	966	975	99%	-0.29	(1.18)
	May 2010	5	5	100%	0.00%	1031	1035	100%	-0.14	(1.08)
	April 2010	3	3	100%	0.00%	934	938	100%	-0.11	(1.07)
	March 2010	2	2	100%	0.00%	948	992	96%	-0.30	(1.19)
	February 2010	1	1	100%	0.00%	1185	1194	99%	-0.09	(1.05)
	January 2010	7	7	100%	0.00%	1108	1111	100%	-0.14	(1.08)
	December 2009	13	13	100%	0.00%	938	946	99%	-0.33	(1.20)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00
	December 2009	1	1	100%	0.00%	9	9	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	November 2010	37	37	100%	0.00%	14	14	100%	0.00	0.00
	October 2010	38	38	100%	0.00%	13	13	100%	0.00	0.00
	September 2010	36	36	100%	0.00%	9	9	100%	0.00	0.00
	August 2010	47	47	100%	0.00%	6	6	100%	0.00	0.00
	July 2010	43	43	100%	0.00%	10	10	100%	0.00	0.00
	June 2010	59	59	100%	0.00%	11	11	100%	0.00	0.00
	May 2010	51	51	100%	0.00%	4	4	100%	0.00	0.00
	April 2010	43	43	100%	0.00%	14	14	100%	0.00	0.00
	March 2010	43	43	100%	0.00%	20	20	100%	0.00	0.00
	February 2010	43	43	100%	0.00%	16	16	100%	0.00	0.00
	January 2010	50	51	98%	13.86%	12	12	100%	0.00	(1.53)
	December 2009	65	65	100%	0.00%	12	12	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	November 2010	18	18	100%	0.00%	14	14	100%	0.00	0.00
	October 2010	25	25	100%	0.00%	13	13	100%	0.00	0.00

	September 2010	18	18	100%	0.00%	9	9	100%	0.00	0.00
	August 2010	12	12	100%	0.00%	6	6	100%	0.00	0.00
	July 2010	19	19	100%	0.00%	10	10	100%	0.00	0.00
	June 2010	16	16	100%	0.00%	11	11	100%	0.00	0.00
	May 2010	14	14	100%	0.00%	4	4	100%	0.00	0.00
	April 2010	9	9	100%	0.00%	14	14	100%	0.00	0.00
	March 2010	18	18	100%	0.00%	20	20	100%	0.00	0.00
	February 2010	18	18	100%	0.00%	16	16	100%	0.00	0.00
	January 2010	5	5	100%	0.00%	12	12	100%	0.00	0.00
	December 2009	7	7	100%	0.00%	12	12	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	2	2	100%	0.00%	88	88	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	46	46	100%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	3	3	100%	0.00%	65	65	100%	0.00	0.00
	June 2010	1	1	100%	0.00%	61	61	100%	0.00	0.00
	May 2010	2	2	100%	0.00%	60	60	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	74	74	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	87	87	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	86	87	99%	-0.11	(1.07)
	January 2010	5	5	100%	0.00%	59	59	100%	0.00	0.00
	December 2009	6	6	100%	0.00%	78	78	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	November 2010	154	154	100%	0.00%	6406	7065	91%	-3.94	(3.39)
	October 2010	149	149	100%	0.00%	5896	6428	92%	-3.62	(3.20)
	September 2010	145	145	100%	0.00%	6471	6887	94%	-3.02	(2.84)
	August 2010	167	167	100%	0.00%	7025	7347	96%	-2.74	(2.66)
	July 2010	131	135	97%	16.96%	6944	7100	98%	0.60	(0.76)
	June 2010	162	162	100%	0.00%	6250	6391	98%	-1.89	(2.15)
	May 2010	172	172	100%	0.00%	6883	7018	98%	-1.81	(2.10)
	April 2010	187	187	100%	0.00%	6625	6806	97%	-2.23	(2.36)
	March 2010	193	196	98%	12.28%	8021	9646	83%	-5.67	(4.45)
	February 2010	165	165	100%	0.00%	7538	8075	93%	-3.39	(3.06)
	January 2010	189	210	90%	30.00%	8028	8796	91%	0.64	(0.67)
	December 2009	177	178	99%	7.47%	8084	8441	96%	-2.41	(2.46)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	5	5	100%	0.00%	13	13	100%	0.00	0.00
	September 2010	2	2	100%	0.00%	9	9	100%	0.00	0.00
	August 2010	1	1	100%	0.00%	6	6	100%	0.00	0.00
	July 2010	1	1	100%	0.00%	10	10	100%	0.00	0.00
	June 2010	4	4	100%	0.00%	11	11	100%	0.00	0.00
	May 2010	3	3	100%	0.00%	4	4	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	14	14	100%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	4	4	100%	0.00%	16	16	100%	0.00	0.00
	January 2010	4	4	100%	0.00%	12	12	100%	0.00	0.00
	December 2009	3	3	100%	0.00%	12	12	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	November 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	October 2010	5	5	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	4	4	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00

	April 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	3	3	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	November 2010	7	7	100%	0.00%	2	2	100%	0.00	0.00
	October 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
	July 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	April 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	3	3	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS0 Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	50	50	100%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	64	64	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0.00%	75	75	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	71	71	100%	0.00	0.00
	January 2010	3	3	100%	0.00%	57	57	100%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS1 Parity	November 2010	19	19	100%	0.00%	1785	1961	91%	-1.36	(1.83)
	October 2010	18	18	100%	0.00%	1836	2009	91%	-1.30	(1.79)
	September 2010	26	26	100%	0.00%	1705	1832	93%	-1.38	(1.84)
	August 2010	15	15	100%	0.00%	2157	2302	94%	-1.00	(1.61)
	July 2010	19	19	100%	0.00%	1924	2017	95%	-0.95	(1.58)
	June 2010	18	18	100%	0.00%	1866	1943	96%	-0.86	(1.52)
	May 2010	19	19	100%	0.00%	1898	1988	95%	-0.94	(1.57)
	April 2010	11	11	100%	0.00%	1976	2081	95%	-0.76	(1.46)
	March 2010	26	26	100%	0.00%	2321	2667	87%	-1.96	(2.19)
	February 2010	24	24	100%	0.00%	1989	2160	92%	-1.43	(1.87)
	January 2010	29	29	100%	0.00%	2035	2266	90%	-1.80	(2.10)
	December 2009	29	29	100%	0.00%	2088	2203	95%	-1.26	(1.76)
MR-5A All Troubles Cleared within 4 Hours E911 Parity	November 2010	2	2	100%	0.00%	2	2	100%	0.00	0.00
	October 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	July 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	December 2009	2	2	100%	0.00%	1	1	100%	0.00	0.00

MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	2	0%	0.00%	64	76	84%	3.22	0.14
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	November 2010	1	1	100%	0.00%	58	88	66%	-0.72
October 2010		1	1	100%	0.00%	54	69	78%	-0.52	(1.32)
September 2010		1	1	100%	0.00%	35	46	76%	-0.55	(1.34)
August 2010		2	2	100%	0.00%	40	50	80%	-0.69	(1.42)
July 2010		0	1	0%	0.00%	50	65	77%	1.81	(0.58)
June 2010		3	3	100%	0.00%	51	61	84%	-0.75	(1.46)
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		1	1	100%	0.00%	47	59	80%	-0.50	(1.30)
December 2009		2	2	100%	0.00%	66	78	85%	-0.60	(1.36)
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity		November 2010	0	0	0%	0.00%	0	0	0%	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	4	4	100%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	2	2	100%	0.00%	2	2	100%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00
October 2010		1	1	100%	0.00%	0	0	0%	0.00	0.00
September 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	1	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2009		1	1	100%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity		November 2010	36	48	75%	43.30%	58	88	66%	-1.07
	October 2010	37	42	88%	32.38%	54	69	78%	-1.22	(1.74)
	September 2010	30	34	88%	32.22%	35	46	76%	-1.26	(1.77)
	August 2010	40	48	83%	37.27%	40	50	80%	-0.41	(1.25)
	July 2010	26	32	81%	39.03%	50	65	77%	-0.48	(1.29)

	June 2010	26	33	79%	40.88%	51	61	84%	0.60	(0.81)
	May 2010	31	40	78%	41.76%	48	60	80%	0.31	(0.96)
	April 2010	32	39	82%	38.38%	56	74	76%	-0.75	(1.46)
	March 2010	28	39	72%	45.00%	73	87	84%	1.71	(0.20)
	February 2010	40	57	70%	45.75%	64	87	74%	0.45	(0.84)
	January 2010	26	35	74%	43.71%	47	59	80%	0.63	(0.78)
	December 2009	30	45	67%	47.14%	66	78	85%	2.66	0.26
MR-5A All Troubles Cleared within 4 Hours	November 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
DS0 Parity	October 2010	4	4	100%	0.00%	0	1	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	August 2010	4	4	100%	0.00%	2	2	100%	0.00	0.00
	July 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	1	1	100%	0.00%	2	3	67%	-0.61	(1.37)
	May 2010	2	3	67%	47.14%	1	1	100%	0.00	(1.41)
	April 2010	2	3	67%	47.14%	3	3	100%	0.00	(1.00)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	1	2	50%	-0.82	(1.50)
MR-5B All Troubles Cleared within 4 Hours	November 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
DS1 Parity	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	June 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	2	2	100%	0.00%	4	5	80%	-0.60	(1.36)
	April 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	2	3	67%	-0.77	(1.47)
	December 2009	1	1	100%	0.00%	2	2	100%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
E911 Parity	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0.00%	35	46	76%	-0.55	(1.34)
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	November 2010	71	93	76%	42.50%	58	88	66%	-1.48	(1.90)
	October 2010	62	72	86%	34.58%	54	69	78%	-1.13	(1.69)
	September 2010	63	75	84%	36.66%	35	46	76%	-0.99	(1.60)
	August 2010	56	73	77%	42.27%	40	50	80%	0.45	(0.88)
	July 2010	54	71	76%	42.67%	50	65	77%	0.12	(1.05)
	June 2010	52	63	83%	37.96%	51	61	84%	0.16	(1.05)
	May 2010	40	70	57%	49.49%	48	60	80%	3.25	0.59
	April 2010	44	60	73%	44.22%	56	74	76%	0.31	(0.93)
	March 2010	80	97	82%	38.02%	73	87	84%	0.26	(0.96)
	February 2010	82	113	73%	44.62%	64	87	74%	0.16	(1.00)
	January 2010	62	91	68%	46.60%	47	59	80%	1.71	(0.17)
	December 2009	100	132	76%	42.85%	66	78	85%	1.72	(0.17)
MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	47	71	66%	-0.71	(1.43)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	November 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0.00%	58	80	73%	-0.61	(1.37)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0.00%	53	75	71%	-0.64	(1.39)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT DS1 Parity	November 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
	October 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0.00%	2	2	100%	0.00	0.00
	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	2	3	67%	47.14%	2	2	100%	0.00	(1.15)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	November 2010	15	25	60%	48.99%	53	68	78%	1.85	(0.12)
	October 2010	9	10	90%	30.00%	46	61	75%	-0.99	(1.60)
	September 2010	7	8	88%	33.07%	36	50	72%	-0.91	(1.55)

	August 2010	17	21	81%	39.27%	58	80	73%	-0.77	(1.47)
	July 2010	8	9	89%	31.43%	51	64	80%	-0.64	(1.39)
	June 2010	9	10	90%	30.00%	46	56	82%	-0.60	(1.36)
	May 2010	12	16	75%	43.30%	50	61	82%	0.65	(0.81)
	April 2010	6	9	67%	47.14%	66	79	84%	1.29	(0.50)
	March 2010	23	29	79%	40.51%	53	75	71%	-0.87	(1.53)
	February 2010	8	15	53%	49.89%	53	71	75%	1.72	(0.20)
	January 2010	8	9	89%	31.43%	44	57	77%	-0.78	(1.47)
	December 2009	7	8	88%	33.07%	60	79	76%	-0.73	(1.44)
MR-6A Mean Time to Restore Basic Rate ISDN Parity	November 2010	1	1	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	1	00:00	0	1	1	00:00	0.00	(1.00)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	1	1	00:00	0	1	1	00:00	0.00	0.00
	June 2010	1	1	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	1	1	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	1	3	07:59	0.4714	0	1	00:00	0.00	0.00
MR-6A Mean Time to Restore Business Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	1	00:00	0	1	1	00:00	0.00	(1.00)
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	1	1	00:00	0	0	0	00:00	0.00	0.00
	April 2010	1	1	00:00	0	3	3	00:00	0.00	0.00
	March 2010	1	1	00:00	0	0	0	00:00	0.00	0.00
	February 2010	1	1	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Centrex Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	1	1	00:00	0	50	61	19:40	-0.47	(1.28)
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Centrex 21 Parity	November 2010	10	12	19:59	0.3727	53	68	18:42	-0.42	(1.25)
	October 2010	12	17	16:56	0.4556	46	61	18:05	0.41	(0.93)
	September 2010	13	16	19:30	0.3903	36	50	17:16	-0.72	(1.44)
	August 2010	12	15	19:12	0.4	58	80	17:24	-0.60	(1.36)
	July 2010	12	14	20:34	0.3499	51	64	19:07	-0.51	(1.31)
	June 2010	13	15	20:48	0.3399	46	56	19:42	-0.41	(1.25)
	May 2010	15	16	22:30	0.2421	50	61	19:40	-1.09	(1.66)
	April 2010	10	13	18:27	0.4213	66	79	20:02	0.60	(0.85)

	March 2010	9	11	19:38	0.3857	53	75	16:57	-0.76	(1.46)	
	February 2010	8	14	13:42	0.4949	53	71	17:54	1.38	(0.39)	
	January 2010	8	11	17:27	0.4454	44	57	18:31	0.32	(1.01)	
	December 2009	11	16	16:30	0.4635	60	79	18:13	0.61	(0.81)	
MR-6A Mean Time to Restore Line Sharing Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2010	0.35486111	1	08:31	0	1.020138889	3	08:10	0.05	(0.97)	
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2009	0.02916667	1	00:42	0	0.446527778	4	02:41	-0.97	(1.59)	
	MR-6A Mean Time to Restore Line Splitting Parity	November 2010	13.0430556	10	07:18	0.84375	0	887	01:29	0.78	(0.43)
		October 2010	2.10347222	4	12:37	0.275694444	0	783	23:04	-0.87	(1.53)
September 2010		6.39375	6	01:34	0.964583333	0	836	20:56	0.56	(0.49)	
August 2010		2.90833333	2	10:54	0.827777778	0	910	17:44	1.41	(0.13)	
July 2010		4.78611111	4	04:43	1.175	0	780	14:00	2.20	0.07	
June 2010		2.83263889	5	13:36	0.472222222	0	842	17:03	-0.19	(1.12)	
May 2010		0.88472222	1	21:14	0	0	916	13:29	0.57	(0.64)	
April 2010		1.24375	2	14:55	0.703472222	0	762	16:53	-0.06	(1.04)	
March 2010		6.37430556	4	14:15	1.540972222	0	1073	05:41	0.66	(0.55)	
February 2010		2.75555556	3	22:03	0.071527778	0	862	17:36	0.42	(0.57)	
January 2010		0.34722222	2	04:10	0.064583333	0	992	21:12	-1.13	(1.69)	
December 2009		2.09305556	2	01:07	0.455555556	0	1038	16:55	0.52	(0.32)	
MR-6A Mean Time to Restore PBX Parity		November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	3.35555556	1	08:32	0	26.29027778	36	17:32	3.16	(0.07)	
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0.82361111	1	19:46	0	27.36180556	41	16:01	0.19	(0.91)	
	January 2010	0.71319444	1	17:07	0	18.24583333	37	11:50	0.29	(0.67)	
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6A Mean Time to Restore Residence Parity	November 2010	2.18819444	3	17:30	0.610416667	8.891666667	9	23:43	-0.44	(1.27)
		October 2010	0.49097222	1	11:47	0	17.91736111	19	22:38	-0.50	(1.30)
September 2010		2.26111111	1	06:16	0	17.99930556	24	18:00	2.33	(0.15)	
August 2010		2.4375	3	19:30	0.5625	8.975	16	13:28	0.98	(0.31)	
July 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010		1.03333333	2	12:24	0.704166667	8.429166667	15	13:29	-0.10	(1.06)	
January 2010		2.15347222	1	03:41	0	14.36805556	14	00:38	1.30	(0.37)	
December 2009		1.93680556	1	22:29	0	8.875	17	12:32	3.18	(0.05)	
MR-6A Mean Time to Restore UNE - P		November 2010	0.86944444	1	20:52	0	0	6292	01:27	-0.23	(1.14)

(POTS) Parity	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	1.43402778	3	11:28	0.308333333	0	6050	21:09	-0.93	(1.57)
	August 2010	3.12152778	3	00:58	0.122916667	0	6462	19:10	0.44	(0.46)
	July 2010	1.04652778	1	01:07	0	0	6284	16:16	0.26	(0.28)
	June 2010	1.35277778	1	08:28	0	0	5558	17:12	0.61	0.10
	May 2010	0.75763889	2	09:05	0.036805556	0	6139	15:44	-0.39	(1.24)
	April 2010	3.775	3	06:12	0.641666667	0	6035	17:54	1.00	0.02
	March 2010	1.36666667	2	16:24	0.784027778	0	8806	06:12	-0.79	(1.48)
	February 2010	1.03055556	1	00:44	0	0	7042	21:43	0.10	(0.62)
	January 2010	5.13472222	6	20:32	0.513194444	0	7850	23:02	-0.27	(1.17)
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00
October 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2010		0.28611111	1	06:52	0	0	6050	21:09	-0.79	(1.48)
August 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2010		2.15347222	5	10:20	0.374305556	0	5558	17:12	-0.61	(1.37)
May 2010		1.46944444	4	08:49	0.426388889	0	6139	15:44	-0.58	(1.35)
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2010		3.73819444	3	05:54	1.011111111	0	8806	06:12	-0.02	(1.01)
February 2010		0.71805556	1	17:14	0	0	7042	21:43	-0.14	(1.09)
January 2010		3.28402778	2	15:24	2.192361111	0	7850	23:02	1.03	(0.24)
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore UNE P (Centrex) Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.9375	1	22:30	0	3.446527778	9	09:11	1.31	(0.72)
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	1.85694444	1	20:34	0	5.782638889	8	17:21	1.60	(0.46)
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Business Parity	November 2010	3.39652778	2	16:45	0.592361111	0	5405	01:27	1.11	(0.23)
	October 2010	1.25277778	1	06:04	0	0	4833	23:40	0.32	(0.48)
	September 2010	1.97361111	1	23:22	0	0	5214	21:12	1.49	(0.08)
	August 2010	0.88888889	1	21:20	0	0	5552	19:24	0.08	(0.78)
	July 2010	1.31041667	3	10:29	0.446527778	0	5504	16:35	-0.29	(1.18)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0.07708333	1	01:51	0	0	5223	16:08	-0.56	(1.34)
	April 2010	0.23680556	1	05:41	0	0	5273	18:02	-0.79	(1.48)
	March 2010	0.23958333	1	05:45	0	0	7733	06:16	-1.00	(1.61)
	February 2010	3.07083333	2	12:51	0.847222222	0	6180	22:18	0.63	(0.27)
	January 2010	0.50625	2	06:04	0.03125	0	6858	23:18	-1.08	(1.66)
	December 2009	0.19861111	1	04:46	0	0	6589	19:36	-0.76	(1.46)
MR-6B Mean Time to Restore PBX Parity	November 2010	25.0979167	26	23:10	0.557638889	0	6292	01:27	-0.58	(1.35)
	October 2010	20.0048611	17	04:15	1.122222222	0	5616	23:35	0.93	(0.44)
	September 2010	24.0638889	28	20:38	0.996527778	0	6050	21:09	-0.16	(1.09)
	August 2010	10.8659722	13	20:04	0.961805556	0	6462	19:10	0.14	(0.78)
	July 2010	10.6625	16	16:00	0.726388889	0	6284	16:16	-0.03	(1.02)
	June 2010	5.10625	10	12:15	0.372222222	0	5558	17:12	-0.62	(1.38)

	May 2010	12.0840278	23	12:37	0.470833333	0	6139	15:44	-0.62	(1.38)	
	April 2010	16.1569444	30	12:56	0.388194444	0	6035	17:54	-1.27	(1.77)	
	March 2010	48.6493056	33	11:23	1.264583333	0	8806	06:12	1.21	(0.22)	
	February 2010	13.2965278	19	16:48	0.533333333	0	7042	21:43	-0.68	(1.42)	
	January 2010	23.2520833	27	20:40	0.650694444	0	7850	23:02	-0.55	(1.33)	
	December 2009	24.7194444	30	19:47	0.336805556	0	7627	19:14	0.15	(0.80)	
MR-6B Mean Time to Restore Residence Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2010	1.05902778	1	01:25	0	20.05	19	01:20	0.00	(0.96)	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2010	0.18055556	1	04:20	0	14.36805556	14	00:38	-0.98	(1.59)	
	December 2009	0.14583333	1	03:30	0	8.875	17	12:32	-0.85	(1.51)	
	MR-6B Mean Time to Restore UNE - P (POTS) Parity	November 2010	1.70555556	2	20:28	0.163888889	22.11388889	26	20:25	0.00	(0.98)
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
September 2010		0.92013889	1	22:05	0	23.00208333	30	18:24	0.18	(0.91)	
August 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2010		1.91875	3	15:21	0.349305556	14.91666667	20	17:54	-0.19	(1.11)	
June 2010		0.77569444	1	18:37	0	8.96875	21	10:15	0.91	(0.77)	
May 2010		0.18888889	1	04:32	0	21.77291667	25	20:54	-0.66	(1.40)	
April 2010		1.56805556	2	18:49	0.223611111	12.43333333	24	12:26	0.92	(0.59)	
March 2010		0.29791667	2	03:34	0.019444444	26.97361111	36	17:59	-0.93	(1.57)	
February 2010		1.96458333	3	15:43	0.408333333	27.36180556	41	16:01	-0.03	(1.02)	
January 2010		2.40972222	5	11:34	0.388194444	18.24583333	37	11:50	-0.03	(1.02)	
December 2009		1.02847222	2	12:20	0.614583333	17.54236111	34	12:23	0.00	(1.00)	
MR-6B Mean Time to Restore UNE P (Centrex) Parity		November 2010	0.28888889	1	06:56	0	180.4694444	216	20:03	-0.80	(1.49)
		October 2010	0.96458333	1	23:09	0	191.4284722	220	20:53	0.12	(0.79)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	1.09930556	2	13:11	0.714583333	183.5368056	256	17:12	-0.32	(1.20)	
	July 2010	1.39444444	3	11:09	0.427777778	133.1569444	204	15:40	-0.38	(1.23)	
	June 2010	0.09583333	1	02:18	0	125.1534722	208	14:26	-0.71	(1.43)	
	May 2010	1.375	6	05:30	0.248611111	131.5041667	237	13:19	-1.38	(1.84)	
	April 2010	0.56527778	3	04:31	0.048611111	125.5541667	217	13:53	-0.88	(1.54)	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0.34652778	2	04:09	0.0125	192.71875	244	18:57	-1.25	(1.76)	
	January 2010	9.21388889	3	01:43	1.043055556	186.9715278	205	21:53	4.21	1.26	
	December 2009	1.95138889	1	22:50	0	179.3506944	255	16:53	1.62	(0.03)	
	MR-6C Mean Time to Restore Business Parity	November 2010	0.63541667	2	07:37	0.000694444	1.05625	3	08:27	-0.10	(1.06)
		October 2010	0.33819444	1	08:07	0	1.505555556	4	09:02	-0.12	(1.07)
September 2010		0.82569444	1	19:49	0	3.114583333	5	14:57	0.24	(0.53)	
August 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00		

MR-6C Mean Time to Restore Line Sharing Parity	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.73055556	1	17:32	0	0	1783	19:16	-0.08	(1.05)
	July 2010	0.78888889	1	18:56	0	0	1652	18:06	0.02	(0.88)
	June 2010	1.14375	2	13:43	0.604166667	0	1584	16:52	-0.27	(1.16)
	May 2010	1.16944444	2	14:02	0.739583333	0	1592	17:00	-0.21	(1.13)
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.92222222	1	22:08	0	0	2177	03:32	-0.22	(1.13)
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.31180556	1	07:29	0	0	1892	23:04	-0.74	(1.45)
	MR-6C Mean Time to Restore Line Splitting Parity	December 2009	0	0	00:00	0	0	0	00:00	0.00
November 2010		4.37083333	5	20:59	0.0875	0	1825	00:00	-0.29	(1.18)
October 2010		2.16180556	3	17:18	0.580555556	0	1859	22:34	-0.32	(1.19)
September 2010		3.19583333	8	09:35	0.353472222	0	1687	21:13	-1.41	(1.85)
August 2010		3.6875	4	22:07	1.272916667	0	2039	19:01	0.30	(0.62)
July 2010		0.46736111	3	03:44	0.047916667	0	1856	17:50	-0.59	(1.36)
June 2010		1.11458333	2	13:22	0.441666667	0	1792	16:35	-0.27	(1.17)
May 2010		2.94513889	5	14:08	0.429166667	0	1829	16:31	-0.28	(1.17)
April 2010		4.18263889	3	09:28	1.473611111	0	1911	17:54	0.99	(0.21)
March 2010		10.7756944	11	23:31	0.397916667	0	2510	02:44	-0.45	(1.27)
February 2010		7.76527778	4	22:35	0.767361111	0	1992	22:48	1.69	0.22
January 2010		13.5444444	11	05:33	1.074305556	0	2097	22:57	1.04	(0.33)
December 2009		2.03263889	6	08:08	0.404861111	0	2064	19:14	-1.56	(1.95)
MR-6C Mean Time to Restore Residence Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.34097222	1	08:11	0	2.929166667	3	23:26	-3.18	(2.93)
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	3.02847222	1	00:41	0	0.457638889	2	05:29	32.10	(0.57)
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6C Mean Time to Restore UNE - P (POTS) Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00
October 2010		0.08680556	1	02:05	0	0.013888889	1	00:20	0.00	0.00
September 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE P (Centrex) Parity		November 2010	0	0	00:00	0	0	0	00:00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	1.11527778	1	02:46	0	29.10833333	96	07:17	1.51	(0.13)
	August 2010	0.00277778	1	00:04	0	26.73611111	144	04:27	-0.46	(1.28)

	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0.45069444	1	10:49	0	20.11319444	116	04:10	0.91	(0.38)
	April 2010	0.08125	3	00:39	0.044444444	30.87361111	137	05:25	-0.96	(1.58)
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.00555556	1	00:08	0	35.16527778	118	07:09	-0.51	(1.31)
	December 2009	1.50763889	6	06:02	0.395833333	27.05625	132	04:55	0.27	(0.68)
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	November 2010	0.83194444	1	19:58	0	309.8798611	489	15:13	0.27	(0.71)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.89930556	2	10:47	0.575694444	208.6083333	527	09:30	0.15	(0.74)
	June 2010	0.10347222	1	02:29	0	179.0222222	487	08:49	-0.51	(1.31)
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.48125	2	05:46	0.060416667	170.6194444	473	08:39	-0.34	(1.21)
	December 2009	1.27291667	2	15:16	0.202777778	176.7229167	468	09:04	0.54	(0.43)
MR-6D Mean Time to Restore Dark Fiber - Loop Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.04236111	1	01:01	0	179.0222222	487	08:49	-0.63	(1.38)
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.85694444	1	20:34	0	176.7229167	468	09:04	0.71	(0.36)
MR-6D Mean Time to Restore DS0 Parity	November 2010	0.02777778	1	00:40	0	275.2180556	405	16:19	-0.86	(1.52)
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.01458333	1	00:21	0	217.5902778	435	12:00	-0.86	(1.52)
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS1 Parity	November 2010	0.36041667	3	02:53	0.107638889	309.8798611	489	15:13	-1.21	(1.74)
	October 2010	4.85138889	7	16:38	1.29375	240.0847222	528	10:55	1.05	(0.38)
	September 2010	1.38611111	5	06:39	0.378472222	246.6986111	531	11:09	-0.74	(1.45)
	August 2010	1.02847222	7	03:32	0.340277778	332.3777778	671	11:53	-1.26	(1.76)
	July 2010	0.78194444	7	02:41	0.290972222	208.6083333	527	09:30	-1.48	(1.90)
	June 2010	0.15972222	6	00:38	0.036111111	179.0222222	487	08:49	-1.61	(1.98)
	May 2010	0.09791667	4	00:35	0.027777778	138.1326389	483	06:52	-1.26	(1.77)
	April 2010	1.11666667	3	08:56	0.477083333	168.8090278	459	08:50	0.02	(0.89)
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	February 2010	0.73541667	1	17:39	0	204.1368056	564	08:41	0.62	(0.47)
	January 2010	0.05347222	6	00:13	0.016666667	170.6194444	473	08:39	-1.71	(2.04)
	December 2009	1.42569444	11	03:07	0.234027778	176.7229167	468	09:04	-1.21	(1.73)
MR-6D Mean Time to Restore E911 Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0.74722222	1	17:56	0	0.647916667	3	05:11	1.53	(0.73)
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.07569444	1	01:49	0	0.134027778	4	00:48	1.13	(0.61)
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	November 2010	0.00138889	1	00:02	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.02569444	1	00:37	0	0	0	00:00	0.00	0.00
	February 2010	0.20486111	2	02:28	0.108333333	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.77222222	2	09:16	0.034027778	13.89375	55	06:04	0.31	(0.45)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	November 2010	0.08055556	1	01:56	0	14.3	72	04:46	-0.81	(1.49)
	October 2010	0.04375	1	01:03	0	10.53402778	51	04:57	-0.39	(1.24)
	September 2010	0.07847222	1	01:53	0	5.515277778	36	03:41	-0.69	(1.42)
	August 2010	0.26736111	2	03:13	0.041666667	5.59375	42	03:12	0.01	(0.83)
	July 2010	0.51180556	1	12:17	0	7.222916667	55	03:09	3.41	0.32
	June 2010	0.25277778	3	02:01	0.070138889	7.538194444	45	04:01	-0.63	(1.38)
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.05902778	1	01:25	0	5.834027778	47	02:59	-0.71	(1.43)
	December 2009	0.23472222	2	02:49	0.052777778	7.749305556	62	03:00	-0.12	(1.07)
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.025	1	00:36	0	0.1444444444	2	01:44	-2.45	(2.49)
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.08680556	2	01:02	0.018055556	0.140277778	1	03:22	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.075	1	01:48	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0.22708333	1	05:27	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.04583333	1	01:06	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	November 2010	7.27708333	46	03:48	0.154166667	14.3	72	04:46	-1.48	(1.90)
	October 2010	4.19861111	39	02:35	0.068055556	10.53402778	51	04:57	-1.12	(1.68)
	September 2010	3.90277778	34	02:45	0.097222222	5.515277778	36	03:41	-1.50	(1.91)
	August 2010	5.45	48	02:43	0.079166667	5.59375	42	03:12	-1.01	(1.62)
	July 2010	4.00486111	30	03:12	0.11875	7.222916667	55	03:09	0.09	(0.89)
	June 2010	6.41527778	33	04:40	0.3625	7.538194444	45	04:01	0.53	(0.72)
	May 2010	5.22847222	40	03:08	0.105555556	6.954861111	51	03:16	-0.22	(1.13)
	April 2010	4.56666667	39	02:49	0.097916667	9.835416667	66	03:35	-1.16	(1.71)
	March 2010	5.57847222	39	03:26	0.095138889	8.1125	66	02:57	1.04	(0.35)
	February 2010	7.60416667	56	03:16	0.086805556	15.45486111	74	05:01	-0.85	(1.52)
	January 2010	4.33680556	35	02:58	0.088888889	5.834027778	47	02:59	-0.01	(1.01)
	December 2009	7.25972222	45	03:52	0.154861111	7.749305556	62	03:00	2.04	(0.04)
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	November 2010	0.02361111	1	00:34	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.04236111	1	01:01	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0.25416667	4	01:31	0.060416667	0.711805556	1	17:05	0.00	0.00
	September 2010	0.00347222	1	00:05	0	0	0	00:00	0.00	0.00
	August 2010	0.15555556	4	00:56	0.046527778	0.174305556	2	02:05	-0.51	(1.31)
	July 2010	0.14791667	1	03:33	0	0.154166667	3	01:14	3.77	(0.76)
	June 2010	0.11111111	1	02:40	0	0.543055556	3	04:21	-0.23	(1.14)
	May 2010	0.44583333	3	03:34	0.220833333	0.025694444	1	00:37	0.00	0.00

	April 2010	0.40347222	3	03:14	0.036805556	0.143055556	2	01:43	0.76	(0.86)	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0.05208333	1	01:15	0	0	0	00:00	0.00	0.00	
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2009	0.04027778	1	00:58	0	0.313194444	2	03:45	-0.54	(1.33)	
MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	November 2010	0.07222222	1	01:44	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2010	0.05486111	1	01:19	0	0.077083333	1	01:51	0.00	0.00	
	June 2010	0.06458333	1	01:33	0	0.029166667	1	00:42	0.00	0.00	
	May 2010	0.17013889	2	02:02	0.068055556	0.557638889	3	04:28	-0.86	(1.52)	
	April 2010	0.12847222	1	03:05	0	0.072222222	1	01:44	0.00	0.00	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2010	0.17152778	2	02:03	0.054166667	0.292361111	2	03:30	-0.58	(1.35)	
	December 2009	0.03125	1	00:45	0	0.036805556	1	00:53	0.00	0.00	
	MR-6D Mean Time to Restore Unbundled Loop Analog Parity	November 2010	5.53958333	37	03:36	0.107638889	1.2625	12	02:32	2.32	(0.22)
		October 2010	4.96180556	38	03:08	0.117361111	0.68125	6	02:43	0.41	(0.90)
		September 2010	6.05972222	36	04:02	0.188888889	0.452083333	3	03:37	0.18	(1.21)
August 2010		7.30625	47	03:44	0.172222222	0.811111111	6	03:15	0.44	(0.93)	
July 2010		4.79861111	43	02:41	0.084027778	1.681944444	10	04:02	-0.90	(1.54)	
June 2010		7.15277778	59	02:55	0.104166667	0.936805556	8	02:49	0.21	(0.98)	
May 2010		5.75625	51	02:43	0.076388889	0.334722222	3	02:41	0.03	(1.08)	
April 2010		5.19236111	43	02:54	0.077777778	0.922916667	8	02:46	0.32	(0.99)	
March 2010		6.26805556	43	03:30	0.154166667	2.811111111	16	04:13	-0.55	(1.34)	
February 2010		5.02430556	43	02:48	0.068055556	0.979861111	8	02:56	-0.23	(1.14)	
January 2010		8.91458333	51	04:12	0.308333333	1.240972222	11	02:42	1.05	(0.95)	
December 2009		8.56666667	65	03:10	0.13125	0.49375	5	02:22	0.99	(0.89)	
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity		November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		September 2010	0.06319444	1	01:31	0	5.515277778	36	03:41	-0.83	(1.50)
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6E Mean Time to Restore Dark Fiber - IOF Parity	November 2010	2.70208333	18	03:36	0.123611111	1.2625	12	02:32	2.09	(0.20)
		October 2010	3.94583333	25	03:47	0.141666667	0.68125	6	02:43	1.03	(0.77)
		September 2010	4.39861111	18	05:52	0.234027778	0.452083333	3	03:37	0.93	(1.04)
August 2010		1.55833333	12	03:07	0.105555556	0.811111111	6	03:15	-0.10	(1.06)	
July 2010		1.83055556	19	02:19	0.074305556	1.681944444	10	04:02	-1.02	(1.62)	
June 2010		1.23055556	16	01:51	0.036805556	0.936805556	8	02:49	-1.77	(2.07)	
May 2010		1.37916667	14	02:22	0.068055556	0.334722222	3	02:41	-0.24	(1.14)	
April 2010		0.73888889	9	01:58	0.047222222	0.922916667	8	02:46	-1.55	(1.94)	
March 2010		2.12777778	18	02:50	0.085416667	2.811111111	16	04:13	-0.91	(1.55)	
February 2010		1.49583333	18	02:00	0.041666667	0.979861111	8	02:56	-1.46	(1.89)	
January 2010		0.32708333	5	01:34	0.044444444	1.240972222	11	02:42	-0.49	(1.30)	
December 2009		1.10208333	7	03:47	0.109722222	0.49375	5	02:22	1.40	(0.43)	

MR-6E Mean Time to Restore Dark Fiber - Loop Parity	November 2010	13.7680556	93	03:33	0.124305556	14.3	72	04:46	-2.22	(2.35)
	October 2010	7.88541667	72	02:38	0.078472222	10.53402778	51	04:57	-1.28	(1.78)
	September 2010	8.90347222	74	02:53	0.1	5.515277778	36	03:41	-1.51	(1.92)
	August 2010	10.4409722	73	03:26	0.151388889	5.59375	42	03:12	0.55	(0.83)
	July 2010	9.53541667	71	03:13	0.106944444	7.222916667	55	03:09	0.15	(0.88)
	June 2010	7.69027778	63	02:56	0.101388889	7.538194444	45	04:01	-1.05	(1.64)
	May 2010	13.8048611	70	04:44	0.145833333	6.954861111	51	03:16	2.67	0.30
	April 2010	8.30069444	60	03:19	0.1	9.835416667	66	03:35	-0.44	(1.27)
	March 2010	12.4166667	97	03:04	0.097222222	8.1125	66	02:57	0.33	(0.88)
	February 2010	19.4291667	113	04:08	0.213888889	15.45486111	74	05:01	-0.51	(1.31)
	January 2010	22.2125	91	05:51	0.479861111	5.834027778	47	02:59	7.35	0.27
	December 2009	19.3722222	132	03:31	0.152083333	7.749305556	62	03:00	1.55	(0.34)
	MR-6E Mean Time to Restore DS0 Parity	November 2010	0.26875	2	03:13	0.072222222	14.3	72	04:46	-0.62
October 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2010		0.39861111	1	09:34	0	5.515277778	36	03:41	2.26	0.04
August 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2010		0.41736111	3	03:20	0.077083333	7.222916667	55	03:09	0.12	(0.87)
June 2010		0.12638889	1	03:02	0	7.538194444	45	04:01	-0.18	(1.11)
May 2010		0.40833333	2	04:54	0.170833333	6.954861111	51	03:16	0.76	(0.50)
April 2010		0.07291667	2	00:52	0.015277778	9.835416667	66	03:35	-1.15	(1.70)
March 2010		0.21111111	2	02:32	0.045833333	8.1125	66	02:57	-0.25	(1.15)
February 2010		0.15347222	1	03:41	0	15.45486111	74	05:01	-0.11	(1.07)
January 2010		1.00555556	5	04:50	0.136111111	5.834027778	47	02:59	1.80	0.00
December 2009		0.74097222	6	02:58	0.045833333	7.749305556	62	03:00	-0.04	(1.02)
MR-6E Mean Time to Restore DS1 Parity		November 2010	45.9541667	154	07:10	0.254166667	0	6701	00:49	-10.74
	October 2010	54.99375	149	08:51	0.289583333	0	6072	22:36	-8.14	(5.95)
	September 2010	42.1340278	145	06:58	0.230555556	0	6507	20:26	-8.98	(6.46)
	August 2010	60.9451389	167	08:46	0.259722222	0	6947	18:36	-5.61	(4.41)
	July 2010	48.7305556	135	08:40	0.470833333	0	6725	15:47	-2.45	(2.49)
	June 2010	50.9854167	162	07:33	0.206944444	0	5973	16:35	-4.62	(3.81)
	May 2010	47.3409722	172	06:36	0.179861111	0	6559	15:08	-4.71	(3.86)
	April 2010	65.6951389	187	08:26	0.323611111	0	6425	17:20	-5.73	(4.49)
	March 2010	96.0583333	196	11:46	0.535416667	0	9239	05:32	-9.96	(7.06)
	February 2010	45.5118056	165	06:37	0.229166667	0	7541	20:50	-5.89	(4.58)
	January 2010	205.982639	210	23:32	2.104166667	0	8269	22:17	0.81	(0.51)
	December 2009	80.3555556	178	10:50	1.629861111	0	8033	18:44	-5.22	(4.18)
	MR-6E Mean Time to Restore E911 Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00
October 2010		0.80555556	5	03:52	0.133333333	0.68125	6	02:43	0.83	(0.31)
September 2010		0.34861111	2	04:11	0.101388889	0.452083333	3	03:37	0.16	(0.78)
August 2010		0.15694444	1	03:46	0	0.811111111	6	03:15	0.19	(0.90)
July 2010		0.17152778	1	04:07	0	1.681944444	10	04:02	0.02	(0.69)
June 2010		1.33194444	4	08:00	0.113888889	0.936805556	8	02:49	6.71	0.67
May 2010		0.56875	3	04:33	0.131944444	0.334722222	3	02:41	1.10	(0.45)
April 2010		0.225	2	02:42	0.061111111	0.922916667	8	02:46	-0.08	(1.05)
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2010		0.72777778	4	04:22	0.167361111	0.979861111	8	02:56	1.53	(0.55)
January 2010		0.74305556	4	04:28	0.101388889	1.240972222	11	02:42	0.70	(0.63)
December 2009		0.45208333	3	03:37	0.1375	0.49375	5	02:22	0.99	(0.60)
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity		November 2010	0	0	00:00	0	0	0	00:00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.125	1	03:00	0	14.2125	48	07:06	-0.41	(1.25)

	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore LIS Trunk Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0.01319444	1	00:19	0	11.49236111	68	04:03	-1.18	(1.72)
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.1125	1	02:42	0	10.57083333	65	03:54	-0.37	(1.23)
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	November 2010	0.03263889	1	00:47	0	0	0	00:00	0.00	0.00
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2010	0.01180556	2	00:08	0.000694444	0.034722222	1	00:50	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.22291667	2	02:40	0.1125	0.022916667	1	00:33	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.02083333	1	00:30	0	0.115972222	2	01:23	-0.58	(1.35)
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT DS1 Parity	November 2010	4.02083333	22	04:23	0.154861111	8.01875	59	03:16	1.68	(0.17)
	October 2010	0.86666667	9	02:19	0.081944444	6.585416667	49	03:14	-1.09	(1.66)
	September 2010	0.82638889	8	02:29	0.079861111	5.99375	46	03:08	-0.80	(1.49)
	August 2010	2.54375	21	02:54	0.067361111	11.49236111	68	04:03	-1.46	(1.89)
	July 2010	0.86180556	9	02:18	0.065972222	7.070833333	53	03:12	-0.94	(1.57)
	June 2010	1.33611111	10	03:12	0.11875	5.372916667	40	03:13	-0.02	(1.01)
	May 2010	2.43194444	16	03:39	0.160416667	6.753472222	51	03:11	0.87	(0.53)
	April 2010	1.6625	9	04:26	0.093055556	7.745833333	58	03:12	1.36	(0.25)
	March 2010	3.89305556	29	03:13	0.086111111	10.57083333	65	03:54	-0.95	(1.58)
	February 2010	4.04791667	15	06:29	0.252083333	8.988888889	66	03:16	3.75	0.49
	January 2010	0.86527778	9	02:18	0.0625	7.584722222	46	03:57	-1.07	(1.65)
	December 2009	0.81180556	8	02:26	0.061111111	10.54722222	62	04:05	-0.80	(1.48)
MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	0.11736111	1	02:49	0	0	0	00:00	0.00	0.00
	October 2010	0.29791667	1	07:09	0	0.075694444	1	01:49	0.00	0.00
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.11388889	1	02:44	0	0	0	00:00	0.00	0.00
	June 2010	0.04861111	1	01:10	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0.05	1	01:12	0	0	0	00:00	0.00	0.00
March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	

	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2009	0.68888889	3	05:31	0.259027778	0.177777778	1	04:16	0.00	0.00	
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2010	0.24166667	1	05:48	0	0.121527778	1	02:55	0.00	0.00	
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2010	0.13472222	1	03:14	0	0	0	00:00	0.00	0.00	
	April 2010	0.14027778	1	03:22	0	0.003472222	1	00:05	0.00	0.00	
	March 2010	0.12569444	1	03:01	0	0	0	00:00	0.00	0.00	
	February 2010	0.09652778	1	02:19	0	0	0	00:00	0.00	0.00	
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	November 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		October 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
September 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2010		0.02986111	1	00:43	0	6.753472222	51	03:11	-1.29	(1.79)	
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6E Mean Time to Restore Unbundled Loop - XDSLi Parity		November 2010	0.12847222	1	03:05	0	0.029166667	1	00:42	0.00	0.00
		October 2010	0.4875	5	02:20	0.031944444	0.100694444	1	02:25	0.00	0.00
	September 2010	0.73819444	4	04:26	0.0875	0	0	00:00	0.00	0.00	
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2010	0.18958333	1	04:33	0	0.326388889	3	02:37	3.86	(0.45)	
	June 2010	0.44236111	4	02:39	0.038194444	0.16875	1	04:03	0.00	0.00	
	May 2010	0.59583333	4	03:34	0.125694444	0.045833333	1	01:06	0.00	0.00	
	April 2010	0.02083333	1	00:30	0	0.722222222	1	17:20	0.00	0.00	
	March 2010	0.175	2	02:06	0.066666667	0	0	00:00	0.00	0.00	
	February 2010	0.54375	3	04:21	0.079166667	0	0	00:00	0.00	0.00	
	January 2010	0.13472222	2	01:37	0.0125	0.129861111	2	01:34	0.06	(1.19)	
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6E Mean Time to Restore Unbundled Loop Analog Parity	November 2010	1.43333333	7	04:55	0.063888889	0.029166667	1	00:42	0.00	0.00
		October 2010	0.27152778	2	03:15	0.101388889	0.100694444	1	02:25	0.00	0.00
September 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2010		0.22361111	3	01:47	0.036111111	0.292361111	2	03:30	-1.24	(1.75)	
July 2010		0.16458333	2	01:58	0.020138889	0.326388889	3	02:37	-1.60	(1.97)	
June 2010		0.40694444	3	03:15	0.027777778	0.16875	1	04:03	0.00	0.00	
May 2010		0.09444444	1	02:16	0	0.045833333	1	01:06	0.00	0.00	
April 2010		0.35902778	4	02:09	0.0125	0.722222222	1	17:20	0.00	0.00	
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010		0.27430556	3	02:12	0.010416667	0	0	00:00	0.00	0.00	
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009		0.0375	1	00:54	0	0.300694444	1	07:13	0.00	0.00	
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity		November 2010	1.48402778	12	02:58	0.101388889	8.01875	59	03:16	-0.35	(1.21)
		October 2010	2.2375	17	03:10	0.091666667	6.585416667	49	03:14	-0.10	(1.06)
	September 2010	1.84861111	16	02:46	0.1	5.99375	46	03:08	-0.58	(1.35)	

	August 2010	1.87361111	15	03:00	0.057638889	11.49236111	68	04:03	-1.18	(1.72)
	July 2010	1.85069444	14	03:10	0.08125	7.070833333	53	03:12	-0.04	(1.02)
	June 2010	1.83819444	15	02:56	0.072222222	5.372916667	40	03:13	-0.45	(1.27)
	May 2010	1.52361111	16	02:17	0.044444444	6.753472222	51	03:11	-1.65	(2.00)
	April 2010	1.60069444	13	02:57	0.095833333	7.745833333	58	03:12	-0.32	(1.20)
	March 2010	1.47916667	11	03:14	0.1375	10.57083333	65	03:54	-0.64	(1.39)
	February 2010	2.10347222	14	03:36	0.102777778	8.988888889	66	03:16	0.38	(0.72)
	January 2010	1.65277778	11	03:36	0.082638889	7.584722222	46	03:57	-0.25	(1.15)
	December 2009	2.11805556	16	03:11	0.065972222	10.54722222	62	04:05	-0.59	(1.36)
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0.15416667	2	8%	0.01875	5.99375	46	13%	-0.83	(1.51)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0.04236111	1	4%	0	7.070833333	53	13%	-0.81	(1.50)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0.18194444	1	18%	0	10.57083333	65	16%	0.14	(0.74)
	February 2010	0.43611111	1	44%	0	8.988888889	66	14%	2.39	0.06
	January 2010	0.33125	3	11%	0.070138889	7.584722222	46	16%	-0.52	(1.31)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	November 2010	6.20486111	19	33%	0.252083333	0	1905	99%	-2.97	(2.80)
	October 2010	3.53194444	18	20%	0.086111111	0	1931	93%	-2.63	(2.60)
	September 2010	9.10486111	26	35%	0.216666667	0	1761	87%	-2.72	(2.65)
	August 2010	5.18680556	15	35%	0.235416667	0	2225	78%	-1.90	(2.15)
	July 2010	3.71736111	19	20%	0.218055556	0	1942	73%	-1.37	(1.83)
	June 2010	4.82986111	18	27%	0.127083333	0	1864	68%	-2.52	(2.53)
	May 2010	5.12777778	19	27%	0.177777778	0	1892	68%	-2.25	(2.37)
	April 2010	5.26041667	11	48%	0.448611111	0	1980	73%	-0.75	(1.46)
	March 2010	11.2236111	26	43%	0.271527778	0	2580	109%	-3.38	(3.06)
	February 2010	6.79722222	24	28%	0.207638889	0	2057	94%	-2.71	(2.65)
	January 2010	8.72986111	29	30%	0.161805556	0	2151	94%	-3.95	(3.40)
	December 2009	9.52708333	29	33%	0.3125	0	2126	79%	-3.38	(3.06)
MR-7A Repair Repeat Report Rate Centrex Parity	November 2010	0.66180556	2	33%	0.197916667	0.029166667	1	3%	0.00	0.00
	October 2010	0.14513889	1	15%	0	0.100694444	1	10%	0.00	0.00
	September 2010	0.04027778	1	4%	0	0	0	0%	0.00	0.00
	August 2010	0.10763889	1	11%	0	0.292361111	2	15%	-0.50	(1.30)
	July 2010	0.30208333	3	10%	0.090277778	0.326388889	3	11%	-0.55	(1.33)
	June 2010	0.14583333	2	7%	0.078472222	0.16875	1	17%	0.00	0.00
	May 2010	0.20069444	2	10%	0.025	0.045833333	1	5%	0.00	0.00
	April 2010	0.30416667	2	15%	0.095138889	0.722222222	1	72%	0.00	0.00
	March 2010	0.19027778	1	19%	0	0	0	0%	0.00	0.00
	February 2010	0.26041667	2	13%	0.054166667	0	0	0%	0.00	0.00
	January 2010	0.4125	2	21%	0.261111111	0.129861111	2	7%	3.64	(0.98)
	December 2009	0.30069444	2	15%	0.040972222	0.300694444	1	30%	0.00	0.00
MR-7A Repair Repeat Report Rate Centrex 21 Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	2	3	67%	-1.22	(1.74)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00

	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	1	6	17%	-0.41	(1.25)
MR-7A Repair Repeat Report Rate Line	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Sharing Parity	October 2010	1	5	20%	0.4	87	857	10%	0.73	(0.87)
	September 2010	2	6	33%	0.4714	67	911	7%	2.43	(0.10)
	August 2010	0	3	0%	0	85	1005	8%	-0.53	(1.32)
	July 2010	0	4	0%	0	74	877	8%	-0.61	(1.37)
	June 2010	0	6	0%	0	68	944	7%	-0.68	(1.41)
	May 2010	0	1	0%	0	78	1020	8%	-0.29	(1.17)
	April 2010	0	2	0%	0	52	857	6%	-0.36	(1.22)
	March 2010	1	4	25%	0.433	97	1157	8%	1.20	(0.68)
	February 2010	0	3	0%	0	93	974	10%	-0.56	(1.34)
	January 2010	0	3	0%	0	110	1079	10%	-0.58	(1.35)
	December 2009	1	4	25%	0.433	106	1138	9%	1.08	(0.73)
MR-7A Repair Repeat Report Rate Line	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Splitting Parity	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	2	42	5%	-0.22	(1.13)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	6	47	13%	-0.38	(1.23)
	January 2010	0	1	0%	0	3	44	7%	-0.27	(1.16)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate PBX	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Parity	October 2010	0	1	0%	0	4	20	20%	-0.49	(1.30)
	September 2010	0	1	0%	0	2	24	8%	-0.30	(1.18)
	August 2010	0	3	0%	0	3	17	18%	-0.74	(1.45)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	1	14	7%	-0.27	(1.16)
	March 2010	0	1	0%	0	2	21	10%	-0.32	(1.19)
	February 2010	0	2	0%	0	0	15	0%	0.00	0.00
	January 2010	0	1	0%	0	1	15	7%	-0.26	(1.16)
	December 2009	0	2	0%	0	1	21	5%	-0.30	(1.18)
MR-7A Repair Repeat Report Rate	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	4	0%	0	604	6325	10%	-0.65	(1.39)
	August 2010	1	4	25%	0.433	641	6753	9%	1.06	(0.73)
	July 2010	1	1	100%	0	606	6587	9%	3.14	(0.19)
	June 2010	0	1	0%	0	479	5897	8%	-0.30	(1.18)
	May 2010	0	2	0%	0	518	6477	8%	-0.42	(1.25)
	April 2010	2	3	67%	0.4714	517	6347	8%	3.70	0.26
	March 2010	1	2	50%	0.5	892	9125	10%	1.92	(0.46)
	February 2010	0	1	0%	0	759	7394	10%	-0.34	(1.21)
	January 2010	2	7	29%	0.4518	778	8291	9%	1.74	(0.33)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE - P	November 2010	0	0	0%	0	0	0	0%	0.00	0.00

(POTS) Parity	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	604	6325	10%	-0.32	(1.20)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	5	20%	0.4	479	5897	8%	0.97	(0.76)
	May 2010	1	4	25%	0.433	518	6477	8%	1.25	(0.65)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	3	0%	0	892	9125	10%	-0.57	(1.35)
	February 2010	0	1	0%	0	759	7394	10%	-0.34	(1.21)
	January 2010	1	2	50%	0.5	778	8291	9%	1.97	(0.44)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		1	2	50%	0.5	0	9	0%	0.00	(0.45)
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	1	0%	0	0	9	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	437	5026	9%	-0.31	(1.19)
	September 2010	0	1	0%	0	537	5414	10%	-0.33	(1.20)
	August 2010	1	2	50%	0.5	556	5748	10%	1.93	(0.45)
	July 2010	0	4	0%	0	532	5710	9%	-0.64	(1.39)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	440	5457	8%	-0.30	(1.18)
	April 2010	0	1	0%	0	465	5490	8%	-0.30	(1.18)
	March 2010	0	1	0%	0	795	7968	10%	-0.33	(1.20)
	February 2010	0	2	0%	0	666	6420	10%	-0.48	(1.29)
	January 2010	0	2	0%	0	668	7212	9%	-0.45	(1.27)
	December 2009	0	1	0%	0	680	6952	10%	-0.33	(1.20)
MR-7B Repair Repeat Report Rate Business Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	2	18	11%	0.3143	524	5883	9%	0.33	(0.98)
	September 2010	3	30	10%	0.3	604	6325	10%	0.08	(1.09)
	August 2010	2	17	12%	0.3222	641	6753	9%	0.32	(0.98)
	July 2010	1	18	6%	0.2291	606	6587	9%	-0.53	(1.32)
	June 2010	1	14	7%	0.2575	479	5897	8%	-0.13	(1.08)
	May 2010	3	23	13%	0.3368	518	6477	8%	0.89	(0.64)
	April 2010	4	36	11%	0.3143	517	6347	8%	0.65	(0.75)
	March 2010	5	35	14%	0.3499	892	9125	10%	0.90	(0.60)
	February 2010	1	21	5%	0.213	759	7394	10%	-0.83	(1.50)
	January 2010	3	31	10%	0.2957	778	8291	9%	0.06	(1.10)
	December 2009	3	31	10%	0.2957	786	8090	10%	-0.01	(1.00)
MR-7B Repair Repeat Report Rate PBX Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00

	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	2	21	10%	-0.32	(1.19)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	1	15	7%	-0.26	(1.16)
	December 2009	0	1	0%	0	1	21	5%	-0.22	(1.13)
MR-7B Repair Repeat Report Rate Residence Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	3	32	9%	-0.32	(1.19)
	September 2010	0	1	0%	0	2	34	6%	-0.25	(1.15)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	3	0%	0	2	27	7%	-0.46	(1.28)
	June 2010	0	1	0%	0	1	24	4%	-0.20	(1.12)
	May 2010	0	1	0%	0	4	34	12%	-0.36	(1.22)
	April 2010	0	2	0%	0	0	26	0%	0.00	0.00
	March 2010	1	2	50%	0.5	2	41	5%	2.89	(0.33)
	February 2010	0	3	0%	0	6	47	13%	-0.64	(1.39)
	January 2010	1	5	20%	0.4	3	44	7%	1.11	(0.78)
	December 2009	0	2	0%	0	3	37	8%	-0.41	(1.25)
MR-7B Repair Repeat Report Rate UNE - P (POTS) Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	20	233	9%	-0.31	(1.19)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	2	0%	0	23	272	8%	-0.43	(1.26)
	July 2010	0	3	0%	0	13	221	6%	-0.43	(1.26)
	June 2010	0	1	0%	0	16	231	7%	-0.27	(1.17)
	May 2010	0	6	0%	0	27	256	11%	-0.83	(1.51)
	April 2010	1	4	25%	0.433	20	236	8%	1.18	(0.70)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	2	0%	0	25	263	10%	-0.46	(1.28)
	January 2010	0	3	0%	0	18	229	8%	-0.50	(1.31)
	December 2009	0	1	0%	0	24	277	9%	-0.31	(1.19)
MR-7B Repair Repeat Report Rate UNE P (Centrex) Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	4	0%	0.00	0.00
	September 2010	0	1	0%	0	1	5	20%	-0.46	(1.28)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Business Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	197	1835	11%	-0.35	(1.21)
	July 2010	0	1	0%	0	183	1691	11%	-0.35	(1.21)
	June 2010	0	2	0%	0	180	1633	11%	-0.50	(1.30)
	May 2010	0	2	0%	0	141	1637	9%	-0.43	(1.26)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	243	2235	11%	-0.35	(1.21)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	198	1962	10%	-0.33	(1.20)

MR-7C Repair Repeat Report Rate Line Sharing Parity	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	3	0%	0	183	1910	10%	-0.56	(1.34)	
	September 2010	1	9	11%	0.3143	190	1744	11%	0.02	(1.23)	
	August 2010	0	5	0%	0	220	2107	10%	-0.76	(1.46)	
	July 2010	0	3	0%	0	196	1912	10%	-0.58	(1.36)	
	June 2010	0	4	0%	0	196	1864	11%	-0.68	(1.42)	
	May 2010	0	5	0%	0	168	1893	9%	-0.70	(1.42)	
	April 2010	1	3	33%	0.4714	181	1974	9%	1.45	(0.59)	
	March 2010	0	12	0%	0	281	2585	11%	-1.21	(1.73)	
	February 2010	1	4	25%	0.433	222	2059	11%	0.92	(0.79)	
	January 2010	2	11	18%	0.3857	216	2191	10%	0.92	(0.68)	
	December 2009	0	6	0%	0	220	2148	10%	-0.83	(1.50)	
	MR-7C Repair Repeat Report Rate Line Splitting Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
October 2010		0	1	0%	0	0	4	0%	0.00	0.00	
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		0	1	0%	0	0	2	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7C Repair Repeat Report Rate Residence Parity		November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	1	0%	0	1	8	13%	-0.36	(1.22)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	1	0%	0	13	153	9%	-0.30	(1.18)	
August 2010		0	1	0%	0	23	208	11%	-0.35	(1.21)	
July 2010		1	1	100%	0	9	122	7%	3.53	(0.15)	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	3	0%	0	20	201	10%	-0.57	(1.35)	
April 2010		1	4	25%	0.433	18	192	9%	1.06	(0.74)	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	1	0%	0	25	185	14%	-0.39	(1.24)	
December 2009		3	6	50%	0.5	25	226	11%	3.00	0.19	
MR-7C Repair Repeat Report Rate UNE P (Centrex) Parity		November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	1	3	33%	-0.61	(1.37)	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	2	50%	0.5	155	976	16%	1.32	(0.67)
	June 2010	0	1	0%	0	114	977	12%	-0.36	(1.22)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	2	50%	0.5	152	1113	14%	1.50	(0.60)
	December 2009	1	2	50%	0.5	111	955	12%	1.69	(0.53)
MR-7D Repair Repeat Report Rate Dark Fiber - Loop Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	114	977	12%	-0.36	(1.22)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	152	1113	14%	-0.56	(1.34)
	December 2009	1	1	100%	0	111	955	12%	2.76	(0.28)
MR-7D Repair Repeat Report Rate DS0 Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	140	825	17%	-0.45	(1.27)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	8	0%	0	127	955	13%	-1.10	(1.67)
	September 2010	2	7	29%	0.4518	153	978	16%	0.94	(0.69)
	August 2010	1	8	13%	0.3307	174	1148	15%	-0.21	(1.13)
	July 2010	0	7	0%	0	155	976	16%	-1.15	(1.70)
	June 2010	1	9	11%	0.3143	114	977	12%	-0.05	(1.03)
	May 2010	1	5	20%	0.4	136	1039	13%	0.46	(1.01)
	April 2010	0	3	0%	0	106	938	11%	-0.62	(1.38)
March 2010	0	2	0%	0	123	992	12%	-0.53	(1.32)	

	February 2010	0	1	0%	0	143	1195	12%	-0.37	(1.22)
	January 2010	2	7	29%	0.4518	152	1113	14%	1.15	(0.59)
	December 2009	2	13	15%	0.3608	111	955	12%	0.42	(0.94)
MR-7D Repair Repeat Report Rate E911 Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	3	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	1	6	17%	-0.41	(1.25)
	December 2009	0	1	0%	0	1	9	11%	-0.34	(1.20)
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	0	0	0%	0.00	0.00
	February 2010	0	2	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	2	0%	0	7	76	9%	-0.44	(1.27)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS Trunk Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	10	69	14%	-0.41	(1.25)
	September 2010	0	1	0%	0	7	47	15%	-0.41	(1.25)
	August 2010	0	2	0%	0	2	50	4%	-0.28	(1.17)
	July 2010	0	1	0%	0	5	65	8%	-0.29	(1.17)
	June 2010	1	2	50%	0.5	6	61	10%	1.88	(0.51)
	May 2010	0	1	0%	0	4	60	7%	-0.27	(1.16)
	April 2010	0	1	0%	0	6	74	8%	-0.30	(1.18)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	6	59	10%	-0.33	(1.20)
	December 2009	0	2	0%	0	4	78	5%	-0.32	(1.20)
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00

	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	1	4	25%	-0.52	(1.31)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	2	0%	0	0	2	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	October 2010	4	42	10%	0.2935	10	69	14%	-0.72	(1.44)
	September 2010	4	34	12%	0.3222	7	47	15%	-0.39	(1.24)
	August 2010	4	48	8%	0.2764	2	50	4%	1.09	(0.71)
	July 2010	8	32	25%	0.433	5	65	8%	3.01	0.21
	June 2010	6	34	18%	0.3812	6	61	10%	1.23	(0.52)
	May 2010	5	39	13%	0.3343	4	60	7%	1.20	(0.58)
	April 2010	9	38	24%	0.4251	6	74	8%	2.86	0.19
	March 2010	1	35	3%	0.1666	8	87	9%	-1.10	(1.67)
	February 2010	11	57	19%	0.3946	10	87	11%	1.44	(0.36)
	January 2010	5	35	14%	0.3499	6	59	10%	0.64	(0.83)
	December 2009	6	45	13%	0.3399	4	78	5%	1.99	(0.24)
MR-7D Repair Repeat Report Rate	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	October 2010	0	4	0%	0	0	1	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0	4	0%	0	0	2	0%	0.00	0.00
	July 2010	0	1	0%	0	0	3	0%	0.00	0.00
	June 2010	0	1	0%	0	0	3	0%	0.00	0.00
	May 2010	0	3	0%	0	0	1	0%	0.00	0.00

	April 2010	0	3	0%	0	0	3	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	1	0%	0	0	2	0%	0.00	0.00	
MR-7D Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	1	0%	0	0	2	0%	0.00	0.00	
	June 2010	0	1	0%	0	0	1	0%	0.00	0.00	
	May 2010	2	2	100%	0	0	5	0%	0.00	0.01	
	April 2010	0	1	0%	0	0	2	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	2	0%	0	0	3	0%	0.00	0.00	
	December 2009	0	1	0%	0	0	2	0%	0.00	0.00	
	MR-7D Repair Repeat Report Rate Unbundled Loop Analog Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	3	38	8%	0.2697	1	13	8%	0.02	(1.38)
September 2010		1	36	3%	0.1643	0	9	0%	0.00	(1.51)	
August 2010		4	46	9%	0.2818	0	6	0%	0.00	(1.16)	
July 2010		2	42	5%	0.213	2	10	20%	-1.08	(1.66)	
June 2010		2	60	3%	0.1795	0	11	0%	0.00	(1.34)	
May 2010		3	51	6%	0.2353	0	4	0%	0.00	(1.50)	
April 2010		2	43	5%	0.2106	1	14	7%	-0.31	(1.19)	
March 2010		2	42	5%	0.213	6	20	30%	-2.03	(2.23)	
February 2010		0	43	0%	0	4	16	25%	-1.97	(2.20)	
January 2010		4	51	8%	0.2688	2	12	17%	-0.74	(1.45)	
December 2009		2	63	3%	0.1753	1	12	8%	-0.59	(1.36)	
MR-7D Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity		November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	7	47	15%	-0.41	(1.25)	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7E Repair Repeat Report Rate Dark Fiber - IOF Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	1	26	4%	0.1923	1	13	8%	-0.42	(1.26)
September 2010		1	18	6%	0.2291	0	9	0%	0.00	(1.26)	
August 2010		0	12	0%	0	0	6	0%	0.00	0.00	
July 2010		0	19	0%	0	2	10	20%	-1.28	(1.78)	
June 2010		0	16	0%	0	0	11	0%	0.00	0.00	
May 2010		0	14	0%	0	0	4	0%	0.00	0.00	
April 2010		0	9	0%	0	1	14	7%	-0.65	(1.39)	
March 2010		1	18	6%	0.2291	6	20	30%	-1.64	(2.00)	
February 2010		1	19	5%	0.2233	4	16	25%	-1.34	(1.82)	
January 2010		0	12	0%	0	2	12	17%	-1.10	(1.67)	
December 2009		0	6	0%	0	1	12	8%	-0.60	(1.37)	

MR-7E Repair Repeat Report Rate Dark Fiber - Loop Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	9	72	13%	0.3307	10	69	14%	-0.34	(1.20)
	September 2010	11	74	15%	0.3557	7	47	15%	0.00	(1.00)
	August 2010	5	73	7%	0.2526	2	50	4%	0.79	(0.85)
	July 2010	7	72	10%	0.2963	5	65	8%	0.45	(0.93)
	June 2010	8	63	13%	0.333	6	61	10%	0.54	(0.87)
	May 2010	8	70	11%	0.3182	4	60	7%	1.09	(0.62)
	April 2010	8	60	13%	0.3399	6	74	8%	1.10	(0.57)
	March 2010	13	96	14%	0.3422	8	87	9%	1.02	(0.58)
	February 2010	23	112	21%	0.404	10	87	11%	1.98	(0.08)
	January 2010	18	91	20%	0.3983	6	59	10%	1.90	(0.18)
	December 2009	20	132	15%	0.3586	4	78	5%	3.18	0.25
	MR-7E Repair Repeat Report Rate DS1 Parity	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	1	0%	0	7	47	15%	-0.41	(1.25)
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		1	3	33%	0.4714	5	65	8%	1.63	(0.58)
June 2010		0	1	0%	0	6	61	10%	-0.33	(1.20)
May 2010		1	2	50%	0.5	4	60	7%	2.42	(0.39)
April 2010		0	2	0%	0	6	74	8%	-0.41	(1.25)
March 2010		1	2	50%	0.5	8	87	9%	1.97	(0.47)
February 2010		0	1	0%	0	10	87	11%	-0.36	(1.22)
January 2010		1	5	20%	0.4	6	59	10%	0.70	(0.92)
December 2009		2	6	33%	0.4714	4	78	5%	3.02	(0.04)
MR-7E Repair Repeat Report Rate E911 Parity		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	8	149	5%	0.2254	633	6696	9%	-1.69	(2.02)
	September 2010	7	145	5%	0.2143	732	7159	10%	-2.12	(2.29)
	August 2010	7	168	4%	0.1998	785	7638	10%	-2.58	(2.57)
	July 2010	5	137	4%	0.1875	734	7404	10%	-2.43	(2.48)
	June 2010	12	162	7%	0.2619	575	6725	9%	-0.51	(1.31)
	May 2010	9	172	5%	0.2227	636	7356	9%	-1.57	(1.96)
	April 2010	16	187	9%	0.2797	603	7115	8%	0.04	(1.04)
	March 2010	10	193	5%	0.2217	988	9961	10%	-2.18	(2.33)
	February 2010	11	165	7%	0.2494	883	8421	10%	-1.59	(1.96)
	January 2010	11	203	5%	0.2264	913	9237	10%	-2.11	(2.28)
	December 2009	11	181	6%	0.2389	884	8905	10%	-1.71	(2.04)
	MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	5	0%	0	1	13	8%	-0.55	(1.33)
September 2010		1	2	50%	0.5	0	9	0%	0.00	(0.45)
August 2010		0	1	0%	0	0	6	0%	0.00	0.00
July 2010		0	1	0%	0	2	10	20%	-0.48	(1.29)
June 2010		0	4	0%	0	0	11	0%	0.00	0.00
May 2010		0	3	0%	0	0	4	0%	0.00	0.00
April 2010		0	2	0%	0	1	14	7%	-0.37	(1.22)
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		1	4	25%	0.433	4	16	25%	0.00	(1.00)
January 2010		1	4	25%	0.433	2	12	17%	0.39	(1.17)
December 2009		0	3	0%	0	1	12	8%	-0.47	(1.28)
MR-7E Repair Repeat Report Rate LIS Trunk Parity		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	11	71	15%	-0.43	(1.26)

	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	10	80	13%	-0.38	(1.23)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	2	50%	0.5	6	56	11%	1.77	(0.55)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	9	75	12%	-0.37	(1.22)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT DS1 Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	2	0%	0	0	2	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	3	0%	0	0	2	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	1	3	33%	-0.61	(1.37)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	2	10	20%	0.4	2	61	3%	2.75	(0.19)
	September 2010	2	8	25%	0.433	5	50	10%	1.31	(0.58)
	August 2010	3	21	14%	0.3499	10	80	13%	0.22	(1.06)
	July 2010	1	9	11%	0.3143	9	64	14%	-0.24	(1.14)
	June 2010	0	8	0%	0	6	56	11%	-0.92	(1.56)
	May 2010	1	16	6%	0.2421	9	61	15%	-0.85	(1.52)
	April 2010	1	9	11%	0.3143	6	79	8%	0.38	(1.07)
	March 2010	4	29	14%	0.3448	9	75	12%	0.25	(1.03)
	February 2010	4	15	27%	0.4422	11	71	15%	1.09	(0.58)
	January 2010	0	9	0%	0	4	57	7%	-0.77	(1.47)
	December 2009	1	8	13%	0.3307	8	79	10%	0.21	(1.15)
MR-7E Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	0	1	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	0	1	0%	0.00	0.00
	June 2010	0	1	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00

	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	3	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	1	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	3	0%	0.00	0.00
	March 2010	0	1	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	9	61	15%	-0.41	(1.25)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	October 2010	0	5	0%	0	0	1	0%	0.00	0.00
	September 2010	0	4	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	1	3	33%	-0.61	(1.37)
	June 2010	0	3	0%	0	0	1	0%	0.00	0.00
	May 2010	0	4	0%	0	1	1	100%	0.00	0.00
	April 2010	0	1	0%	0	0	1	0%	0.00	0.00
	March 2010	0	2	0%	0	0	0	0%	0.00	0.00
	February 2010	0	3	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	3	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	October 2010	0	2	0%	0	0	1	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	3	0%	0	0	3	0%	0.00	0.00
	July 2010	0	2	0%	0	1	3	33%	-0.77	(1.47)
	June 2010	0	4	0%	0	0	1	0%	0.00	0.00
	May 2010	0	1	0%	0	1	1	100%	0.00	0.00
	April 2010	0	4	0%	0	0	1	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	3	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	0	1	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	6	17	35%	0.4779	2	61	3%	6.56	0.88
	September 2010	1	17	6%	0.2353	5	50	10%	-0.49	(1.30)

	August 2010	3	15	20%	0.4	10	80	13%	0.81	(0.74)
	July 2010	0	14	0%	0	9	64	14%	-1.37	(1.83)
	June 2010	2	15	13%	0.3399	6	56	11%	0.29	(1.06)
	May 2010	1	16	6%	0.2421	9	61	15%	-0.85	(1.52)
	April 2010	3	13	23%	0.4213	6	79	8%	1.95	(0.26)
	March 2010	1	11	9%	0.2875	9	75	12%	-0.28	(1.17)
	February 2010	3	14	21%	0.4103	11	71	15%	0.56	(0.87)
	January 2010	1	11	9%	0.2875	4	57	7%	0.25	(1.15)
	December 2009	1	16	6%	0.2421	8	79	10%	-0.47	(1.28)
MR-8 Trouble Rate Business Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	2	50%	0.5	5	50	10%	1.85	(0.53)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	9	64	14%	-0.40	(1.24)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	9	75	12%	-0.37	(1.22)
	February 2010	0	1	0%	0	11	71	15%	-0.43	(1.26)
	January 2010	0	3	0%	0	4	57	7%	-0.46	(1.28)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Centrex Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	18	0%	0	201	2052	10%	-1.39	(1.85)
	September 2010	0	26	0%	0	215	1888	11%	-1.82	(2.10)
	August 2010	0	15	0%	0	250	2370	11%	-1.33	(1.81)
	July 2010	2	19	11%	0.3069	223	2071	11%	-0.03	(1.02)
	June 2010	2	18	11%	0.3143	214	2013	11%	0.07	(1.13)
	May 2010	3	19	16%	0.3646	186	2053	9%	1.02	(0.58)
	April 2010	0	11	0%	0	201	2144	9%	-1.06	(1.65)
	March 2010	0	26	0%	0	308	2741	11%	-1.81	(2.10)
	February 2010	1	24	4%	0.1998	241	2227	11%	-1.04	(1.63)
	January 2010	1	29	3%	0.1825	233	2358	10%	-1.15	(1.70)
	December 2009	1	29	3%	0.1825	233	2288	10%	-1.19	(1.72)
MR-8 Trouble Rate Centrex 21 Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	1	1	100%	0	0	1	0%	0.00	(1.00)
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	3	0%	0.00	0.00
	July 2010	0	3	0%	0	1	3	33%	-0.87	(1.53)
	June 2010	2	2	100%	0	0	1	0%	0.00	(0.74)
	May 2010	1	2	50%	0.5	1	1	100%	0.00	0.00
	April 2010	1	2	50%	0.5	0	1	0%	0.00	(1.26)
	March 2010	0	1	0%	0	0	0	0%	0.00	0.00
	February 2010	0	2	0%	0	0	0	0%	0.00	0.00
	January 2010	1	2	50%	0.5	0	3	0%	0.00	(0.85)
	December 2009	0	2	0%	0	0	1	0%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	November 2010	0	104	0%	0	16	3639	0%	-0.67	(1.41)
	October 2010	1	105	1%	0.0971	14	3671	0%	0.94	(0.76)
	September 2010	0	110	0%	0	9	3711	0%	-0.51	(1.31)
	August 2010	0	122	0%	0	9	3757	0%	-0.53	(1.32)
	July 2010	1	122	1%	0.0902	13	3821	0%	0.90	(0.78)
	June 2010	0	126	0%	0	12	3913	0%	-0.61	(1.37)
	May 2010	0	129	0%	0	5	3950	0%	-0.40	(1.24)
	April 2010	0	134	0%	0	15	4009	0%	-0.70	(1.42)

	March 2010	0	129	0%	0	20	4096	0%	-0.78	(1.48)
	February 2010	0	125	0%	0	16	4136	0%	-0.69	(1.42)
	January 2010	0	120	0%	0	15	4182	0%	-0.65	(1.39)
	December 2009	1	118	1%	0.0917	13	4252	0%	1.05	(0.71)
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	November 2010	13	2079	1%	0.0788	1339	274744	0%	0.90	(0.45)
	October 2010	6	2108	0%	0.0533	1236	277305	0%	-1.11	(1.67)
	September 2010	7	2118	0%	0.0574	1311	280915	0%	-0.92	(1.56)
	August 2010	6	2140	0%	0.0529	1485	283330	1%	-1.56	(1.95)
	July 2010	8	2208	0%	0.0601	1220	285060	0%	-0.47	(1.29)
	June 2010	7	2195	0%	0.0564	1328	287527	0%	-0.98	(1.60)
	May 2010	10	2216	0%	0.067	1477	289830	1%	-0.38	(1.23)
	April 2010	10	2216	0%	0.067	1285	291749	0%	0.08	(0.95)
	March 2010	4	2222	0%	0.0424	1682	294429	1%	-2.44	(2.48)
	February 2010	5	2219	0%	0.0474	1431	296907	0%	-1.74	(2.06)
	January 2010	7	2304	0%	0.055	1493	299132	1%	-1.33	(1.81)
	December 2009	11	2250	0%	0.0697	1641	301806	1%	-0.35	(1.21)
MR-8 Trouble Rate DS0 Parity	November 2010	0	245	0%	0	40	39946	0%	-0.49	(1.30)
	October 2010	0	245	0%	0	42	40374	0%	-0.50	(1.31)
	September 2010	0	246	0%	0	49	40439	0%	-0.54	(1.33)
	August 2010	1	248	0%	0.0634	54	40505	0%	1.16	(0.66)
	July 2010	0	249	0%	0	46	40845	0%	-0.53	(1.32)
	June 2010	0	251	0%	0	36	41034	0%	-0.47	(1.28)
	May 2010	0	253	0%	0	45	41321	0%	-0.52	(1.32)
	April 2010	0	254	0%	0	33	41535	0%	-0.45	(1.27)
	March 2010	0	254	0%	0	62	41486	0%	-0.61	(1.37)
	February 2010	1	254	0%	0.0626	75	41718	0%	0.80	(0.80)
	January 2010	1	254	0%	0.0626	58	42122	0%	1.10	(0.68)
	December 2009	0	260	0%	0	50	43050	0%	-0.55	(1.33)
MR-8 Trouble Rate DS1 Parity	November 2010	3	611	0%	0.0699	14	7863	0%	1.77	0.07
	October 2010	1	616	0%	0.0403	26	7978	0%	-0.69	(1.42)
	September 2010	2	626	0%	0.0564	29	8149	0%	-0.15	(1.09)
	August 2010	3	665	0%	0.067	22	8292	0%	0.90	(0.46)
	July 2010	0	731	0%	0	28	8416	0%	-1.50	(1.91)
	June 2010	0	747	0%	0	29	8616	0%	-1.52	(1.93)
	May 2010	0	723	0%	0	34	8893	0%	-1.60	(1.97)
	April 2010	1	726	0%	0.0371	22	9168	0%	-0.54	(1.33)
	March 2010	1	723	0%	0.0372	25	9325	0%	-0.65	(1.40)
	February 2010	2	726	0%	0.0524	19	9501	0%	0.44	(0.73)
	January 2010	1	738	0%	0.0368	27	9820	0%	-0.70	(1.42)
	December 2009	2	768	0%	0.051	26	10037	0%	0.01	(1.00)
MR-8 Trouble Rate DS3 Parity	November 2010	1	77	1%	0.1132	0	0	0%	0.00	0.00
	October 2010	0	77	0%	0	0	0	0%	0.00	0.00
	September 2010	0	77	0%	0	0	0	0%	0.00	0.00
	August 2010	0	77	0%	0	0	0	0%	0.00	0.00
	July 2010	0	83	0%	0	0	0	0%	0.00	0.00
	June 2010	0	86	0%	0	0	0	0%	0.00	0.00
	May 2010	0	86	0%	0	0	0	0%	0.00	0.00
	April 2010	0	85	0%	0	0	0	0%	0.00	0.00
	March 2010	1	85	1%	0.1078	0	0	0%	0.00	0.00
	February 2010	2	85	2%	0.1516	0	0	0%	0.00	0.00
	January 2010	0	85	0%	0	0	0	0%	0.00	0.00
	December 2009	0	85	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate E911 Parity	November 2010	0	27	0%	0	0	0	0%	0.00	0.00

	October 2010	0	29	0%	0	0	0	0%	0.00	0.00
	September 2010	0	29	0%	0	0	0	0%	0.00	0.00
	August 2010	0	29	0%	0	0	0	0%	0.00	0.00
	July 2010	0	29	0%	0	0	0	0%	0.00	0.00
	June 2010	0	29	0%	0	0	0	0%	0.00	0.00
	May 2010	0	29	0%	0	0	0	0%	0.00	0.00
	April 2010	0	29	0%	0	0	0	0%	0.00	0.00
	March 2010	0	29	0%	0	0	0	0%	0.00	0.00
	February 2010	0	29	0%	0	0	0	0%	0.00	0.00
	January 2010	0	29	0%	0	0	0	0%	0.00	0.00
	December 2009	0	29	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	November 2010	0	538	0%	0	120	29763	0%	-1.46	(1.89)
	October 2010	0	538	0%	0	111	30129	0%	-1.40	(1.85)
	September 2010	0	538	0%	0	116	30921	0%	-1.41	(1.86)
	August 2010	0	540	0%	0	157	32674	0%	-1.60	(1.97)
	July 2010	3	542	1%	0.0742	147	33152	0%	0.38	(0.77)
	June 2010	0	553	0%	0	115	34222	0%	-1.35	(1.82)
	May 2010	0	559	0%	0	114	34401	0%	-1.35	(1.82)
	April 2010	0	558	0%	0	115	34696	0%	-1.35	(1.82)
	March 2010	0	566	0%	0	158	35185	0%	-1.59	(1.96)
	February 2010	0	585	0%	0	174	35477	0%	-1.68	(2.02)
	January 2010	0	588	0%	0	134	35872	0%	-1.47	(1.90)
	December 2009	0	597	0%	0	174	36273	0%	-1.68	(2.02)
MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	November 2010	1	34	3%	0.169	156	9582	2%	0.60	(0.89)
	October 2010	1	37	3%	0.1622	130	9637	1%	0.71	(0.84)
	September 2010	1	39	3%	0.1581	96	9703	1%	0.99	(0.72)
	August 2010	3	41	7%	0.2604	130	9756	1%	3.33	0.28
	July 2010	1	37	3%	0.1622	129	9799	1%	0.74	(0.83)
	June 2010	3	113	3%	0.1608	117	9941	1%	1.45	(0.38)
	May 2010	0	37	0%	0	121	10074	1%	-0.67	(1.41)
	April 2010	0	44	0%	0	153	10177	2%	-0.82	(1.50)
	March 2010	1	43	2%	0.1507	162	10302	2%	0.40	(0.99)
	February 2010	0	38	0%	0	158	10432	2%	-0.76	(1.46)
	January 2010	1	38	3%	0.1601	116	10511	1%	0.90	(0.76)
	December 2009	2	42	5%	0.213	157	10591	1%	1.76	(0.32)
MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	November 2010	0	3	0%	0	2	1698	0%	-0.06	(1.04)
	October 2010	0	3	0%	0	3	1704	0%	-0.07	(1.04)
	September 2010	0	3	0%	0	3	1715	0%	-0.07	(1.04)
	August 2010	0	3	0%	0	1	1720	0%	-0.04	(1.03)
	July 2010	0	4	0%	0	2	1740	0%	-0.07	(1.04)
	June 2010	0	4	0%	0	2	1753	0%	-0.07	(1.04)
	May 2010	0	4	0%	0	5	1762	0%	-0.11	(1.06)
	April 2010	0	4	0%	0	5	1772	0%	-0.11	(1.06)
	March 2010	0	4	0%	0	1	1792	0%	-0.05	(1.03)
	February 2010	0	4	0%	0	0	1804	0%	0.00	0.00
	January 2010	0	4	0%	0	5	1809	0%	-0.11	(1.06)
	December 2009	0	5	0%	0	3	1827	0%	-0.09	(1.06)
MR-8 Trouble Rate Frame Relay Parity	November 2010	1	1213	0%	0.0287	5	3819	0%	-0.41	(1.25)
	October 2010	0	1213	0%	0	7	3848	0%	-1.30	(1.79)
	September 2010	2	1207	0%	0.0407	6	3725	0%	0.03	(0.98)
	August 2010	1	1207	0%	0.0288	5	3623	0%	-0.45	(1.27)
	July 2010	0	1208	0%	0	7	3656	0%	-1.32	(1.80)
	June 2010	5	1201	0%	0.0644	4	3239	0%	2.47	0.50

	May 2010	0	1197	0%	0	8	3216	0%	-1.47	(1.90)
	April 2010	0	1196	0%	0	7	3219	0%	-1.38	(1.84)
	March 2010	0	1141	0%	0	3	3197	0%	-0.89	(1.54)
	February 2010	0	1123	0%	0	9	3255	0%	-1.52	(1.93)
	January 2010	1	1106	0%	0.0301	9	3257	0%	-1.02	(1.62)
	December 2009	0	1083	0%	0	9	3261	0%	-1.50	(1.91)
MR-8 Trouble Rate ISDN Primary Parity	November 2010	0	49	0%	0	0	0	0%	0.00	0.00
	October 2010	1	49	2%	0.1414	0	0	0%	0.00	0.00
	September 2010	0	51	0%	0	0	0	0%	0.00	0.00
	August 2010	0	56	0%	0	0	0	0%	0.00	0.00
	July 2010	0	61	0%	0	0	0	0%	0.00	0.00
	June 2010	0	57	0%	0	0	0	0%	0.00	0.00
	May 2010	0	61	0%	0	0	0	0%	0.00	0.00
	April 2010	1	62	2%	0.126	0	0	0%	0.00	0.00
	March 2010	0	70	0%	0	0	0	0%	0.00	0.00
	February 2010	0	70	0%	0	0	0	0%	0.00	0.00
	January 2010	0	70	0%	0	0	0	0%	0.00	0.00
	December 2009	1	68	1%	0.1204	0	0	0%	0.00	0.00
MR-8 Trouble Rate Line Sharing Parity	November 2010	73	3227	2%	0.1487	156	9583	2%	2.46	0.50
	October 2010	52	3194	2%	0.1266	130	9638	1%	1.19	(0.28)
	September 2010	42	3166	1%	0.1144	96	9704	1%	1.67	0.01
	August 2010	69	3148	2%	0.1464	130	9757	1%	3.66	1.22
	July 2010	41	3072	1%	0.1148	129	9800	1%	0.08	(0.95)
	June 2010	43	2997	1%	0.1189	117	9942	1%	1.15	(0.30)
	May 2010	56	3066	2%	0.1339	121	10075	1%	2.78	0.69
	April 2010	48	3059	2%	0.1243	153	10178	2%	0.26	(0.84)
	March 2010	68	3236	2%	0.1434	162	10303	2%	2.11	0.28
	February 2010	72	3229	2%	0.1477	158	10433	2%	2.91	0.77
	January 2010	44	3230	1%	0.1159	116	10512	1%	1.23	(0.25)
	December 2009	53	3198	2%	0.1277	157	10592	1%	0.72	(0.56)
MR-8 Trouble Rate Line Splitting Parity	November 2010	1	42	2%	0.1525	0	0	0%	0.00	0.00
	October 2010	0	43	0%	0	0	0	0%	0.00	0.00
	September 2010	1	43	2%	0.1507	0	0	0%	0.00	0.00
	August 2010	0	42	0%	0	0	0	0%	0.00	0.00
	July 2010	0	39	0%	0	0	0	0%	0.00	0.00
	June 2010	0	36	0%	0	0	0	0%	0.00	0.00
	May 2010	0	32	0%	0	0	0	0%	0.00	0.00
	April 2010	0	31	0%	0	0	0	0%	0.00	0.00
	March 2010	0	32	0%	0	0	0	0%	0.00	0.00
	February 2010	0	29	0%	0	0	0	0%	0.00	0.00
	January 2010	0	29	0%	0	0	0	0%	0.00	0.00
	December 2009	0	28	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate LIS Trunk Parity	November 2010	0	4	0%	0	7	1292	1%	-0.15	(1.09)
	October 2010	0	4	0%	0	9	1334	1%	-0.16	(1.10)
	September 2010	0	4	0%	0	6	1351	0%	-0.13	(1.08)
	August 2010	0	4	0%	0	7	1363	1%	-0.14	(1.09)
	July 2010	0	4	0%	0	12	1414	1%	-0.18	(1.11)
	June 2010	0	5	0%	0	11	1474	1%	-0.19	(1.12)
	May 2010	0	5	0%	0	14	1541	1%	-0.21	(1.13)
	April 2010	0	5	0%	0	14	1592	1%	-0.21	(1.13)
	March 2010	0	5	0%	0	10	1645	1%	-0.17	(1.11)
	February 2010	0	5	0%	0	12	1683	1%	-0.19	(1.12)
	January 2010	0	5	0%	0	6	1733	0%	-0.13	(1.08)

MR-8 Trouble Rate PBX Parity	December 2009	0	5	0%	0	19	1746	1%	-0.23	(1.14)	
	November 2010	0	51	0%	0	61	103162	0%	-0.17	(1.11)	
	October 2010	0	51	0%	0	44	102819	0%	-0.15	(1.09)	
	September 2010	0	63	0%	0	56	102602	0%	-0.19	(1.11)	
	August 2010	0	63	0%	0	51	102423	0%	-0.18	(1.11)	
	July 2010	0	63	0%	0	43	102217	0%	-0.16	(1.10)	
	June 2010	0	63	0%	0	64	101967	0%	-0.20	(1.12)	
	May 2010	0	63	0%	0	61	102092	0%	-0.19	(1.12)	
	April 2010	0	63	0%	0	62	102306	0%	-0.20	(1.12)	
	March 2010	0	63	0%	0	67	103104	0%	-0.20	(1.12)	
	February 2010	0	63	0%	0	68	103228	0%	-0.20	(1.12)	
	January 2010	0	63	0%	0	45	102853	0%	-0.17	(1.10)	
	December 2009	0	63	0%	0	78	102341	0%	-0.22	(1.13)	
	MR-8 Trouble Rate Residence Parity	November 2010	2	1256	0%	0.0399	9395	1022440	1%	-2.82	(2.71)
October 2010		0	1282	0%	0	8748	1035380	1%	-3.30	(3.01)	
September 2010		4	1315	0%	0.0551	9047	1048642	1%	-2.19	(2.33)	
August 2010		4	1348	0%	0.0544	10008	1060933	1%	-2.45	(2.49)	
July 2010		3	1374	0%	0.0467	9475	1071598	1%	-2.63	(2.60)	
June 2010		2	1518	0%	0.0363	8738	1082781	1%	-2.94	(2.79)	
May 2010		2	1654	0%	0.0348	9409	1094284	1%	-3.25	(2.98)	
April 2010		3	1700	0%	0.042	9259	1105170	1%	-2.99	(2.82)	
March 2010		2	1748	0%	0.0338	12702	1115988	1%	-4.03	(3.45)	
February 2010		1	1786	0%	0.0237	10648	1128169	1%	-3.88	(3.36)	
January 2010		9	1827	0%	0.07	11595	1139722	1%	-2.23	(2.36)	
December 2009		2	1863	0%	0.0327	11193	1152346	1%	-3.80	(3.31)	
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic		November 2010	0	131	0%	0	9395	1022440	1%	-1.10	(1.67)
		October 2010	0	137	0%	0	8748	1035380	1%	-1.08	(1.66)
	September 2010	1	143	1%	0.0833	9047	1048642	1%	-0.21	(1.13)	
	August 2010	0	143	0%	0	10008	1060933	1%	-1.17	(1.71)	
	July 2010	0	150	0%	0	9475	1071598	1%	-1.16	(1.70)	
	June 2010	6	202	3%	0.1698	8738	1082781	1%	3.44	0.52	
	May 2010	4	246	2%	0.1265	9409	1094284	1%	1.30	(0.40)	
	April 2010	0	254	0%	0	9259	1105170	1%	-1.46	(1.89)	
	March 2010	3	261	1%	0.1066	12702	1115988	1%	0.02	(1.11)	
	February 2010	1	270	0%	0.0607	10648	1128169	1%	-0.97	(1.59)	
	January 2010	4	284	1%	0.1178	11595	1139722	1%	0.66	(0.73)	
	December 2009	1	292	0%	0.0584	11193	1152346	1%	-1.10	(1.67)	
	MR-8 Trouble Rate UDIT Above DS1 Level Parity	November 2010	1	123065	0%	0.0029	3	119895	0%	-0.83	(1.51)
		October 2010	5	122322	0%	0.0064	2	120045	0%	1.46	(0.11)
September 2010		1	122321	0%	0.0029	0	119987	0%	0.00	0.00	
August 2010		4	123425	0%	0.0057	3	120251	0%	0.37	(0.78)	
July 2010		2	123455	0%	0.004	4	120936	0%	-0.73	(1.44)	
June 2010		2	123599	0%	0.004	3	120841	0%	-0.43	(1.26)	
May 2010		3	124271	0%	0.0049	1	121159	0%	1.37	(0.17)	
April 2010		4	125039	0%	0.0057	3	121616	0%	0.37	(0.78)	
March 2010		0	125531	0%	0	2	122360	0%	-1.01	(1.61)	
February 2010		1	125651	0%	0.0028	1	123968	0%	-0.01	(1.01)	
January 2010		0	126923	0%	0	0	123321	0%	0.00	0.00	
December 2009		4	127039	0%	0.0056	3	124041	0%	0.37	(0.77)	
MR-8 Trouble Rate UDIT DS1 Parity		November 2010	2	515	0%	0.0622	14	31549	0%	3.68	1.24
		October 2010	1	527	0%	0.0435	22	31963	0%	1.05	(0.36)
	September 2010	1	528	0%	0.0435	14	32612	0%	1.61	(0.02)	
	August 2010	2	558	0%	0.0598	16	33464	0%	3.33	1.02	

	July 2010	0	574	0%	0	15	33895	0%	-0.50	(1.30)
	June 2010	0	587	0%	0	15	35297	0%	-0.50	(1.30)
	May 2010	0	545	0%	0	18	35832	0%	-0.52	(1.32)
	April 2010	0	540	0%	0	25	36406	0%	-0.60	(1.37)
	March 2010	1	533	0%	0.0433	29	36973	0%	0.89	(0.46)
	February 2010	0	499	0%	0	23	37681	0%	-0.55	(1.33)
	January 2010	0	517	0%	0	22	38112	0%	-0.54	(1.33)
	December 2009	0	521	0%	0	22	38521	0%	-0.54	(1.33)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	3	297	1%	0.1	8056	747696	1%	-0.11	(1.07)
	October 2010	1	302	0%	0.0574	7512	758075	1%	-1.16	(1.70)
	September 2010	2	318	1%	0.0791	7736	767727	1%	-0.68	(1.41)
	August 2010	3	336	1%	0.0941	8523	777603	1%	-0.36	(1.22)
	July 2010	5	333	2%	0.1216	8255	786538	1%	0.81	(0.63)
	June 2010	2	337	1%	0.0768	7410	795254	1%	-0.65	(1.39)
	May 2010	3	332	1%	0.0946	7932	804454	1%	-0.15	(1.09)
	April 2010	1	325	0%	0.0554	7974	813421	1%	-1.23	(1.75)
	March 2010	2	321	1%	0.0787	11020	821559	1%	-1.12	(1.68)
	February 2010	2	417	0%	0.0691	9217	831262	1%	-1.23	(1.75)
	January 2010	3	449	1%	0.0815	10102	840590	1%	-1.04	(1.63)
	December 2009	1	476	0%	0.0458	9552	850540	1%	-1.89	(2.15)
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	November 2010	0	10	0%	0	0	0	0%	0.00	0.00
	October 2010	0	10	0%	0	0	0	0%	0.00	0.00
	September 2010	0	10	0%	0	0	0	0%	0.00	0.00
	August 2010	0	11	0%	0	0	0	0%	0.00	0.00
	July 2010	0	11	0%	0	0	0	0%	0.00	0.00
	June 2010	0	11	0%	0	0	0	0%	0.00	0.00
	May 2010	0	11	0%	0	0	0	0%	0.00	0.00
	April 2010	0	11	0%	0	0	0	0%	0.00	0.00
	March 2010	0	11	0%	0	0	0	0%	0.00	0.00
	February 2010	0	13	0%	0	0	0	0%	0.00	0.00
	January 2010	0	13	0%	0	0	0	0%	0.00	0.00
	December 2009	0	12	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	November 2010	1	137	1%	0.0851	2	1698	0%	2.01	(0.51)
	October 2010	0	136	0%	0	3	1704	0%	-0.47	(1.29)
	September 2010	0	134	0%	0	3	1715	0%	-0.47	(1.28)
	August 2010	1	134	1%	0.0861	1	1720	0%	3.18	(0.34)
	July 2010	1	132	1%	0.0867	2	1740	0%	2.10	(0.48)
	June 2010	1	132	1%	0.0867	2	1753	0%	2.11	(0.48)
	May 2010	3	129	2%	0.1507	5	1762	0%	4.21	0.34
	April 2010	2	128	2%	0.124	5	1772	0%	2.64	(0.13)
	March 2010	1	127	1%	0.0884	1	1792	0%	3.37	(0.31)
	February 2010	1	127	1%	0.0884	0	1804	0%	0.00	(0.08)
	January 2010	2	126	2%	0.125	5	1809	0%	2.71	(0.11)
	December 2009	1	125	1%	0.0891	3	1827	0%	1.70	(0.56)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	November 2010	0	127	0%	0	156	9582	2%	-1.44	(1.88)
	October 2010	0	130	0%	0	130	9637	1%	-1.32	(1.81)
	September 2010	0	127	0%	0	96	9703	1%	-1.12	(1.68)
	August 2010	0	127	0%	0	130	9756	1%	-1.30	(1.79)
	July 2010	0	131	0%	0	129	9799	1%	-1.31	(1.80)
	June 2010	0	131	0%	0	117	9941	1%	-1.24	(1.75)
	May 2010	1	133	1%	0.0864	121	10074	1%	-0.47	(1.29)
	April 2010	0	134	0%	0	153	10177	2%	-1.42	(1.86)
	March 2010	0	137	0%	0	162	10302	2%	-1.47	(1.89)

	February 2010	0	137	0%	0	158	10432	2%	-1.44	(1.88)
	January 2010	0	138	0%	0	116	10511	1%	-1.23	(1.75)
	December 2009	0	137	0%	0	157	10591	1%	-1.43	(1.87)
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	November 2010	38	14601	0%	0.0509	16	3621	0%	-1.47	(1.90)
	October 2010	43	14704	0%	0.054	14	3653	0%	-0.79	(1.48)
	September 2010	40	14750	0%	0.052	9	3693	0%	0.30	(0.82)
	August 2010	47	14803	0%	0.0563	9	3738	0%	0.86	(0.48)
	July 2010	44	14824	0%	0.0544	13	3802	0%	-0.43	(1.26)
	June 2010	63	14839	0%	0.065	12	3894	0%	1.17	(0.29)
	May 2010	55	14983	0%	0.0605	5	3929	0%	3.75	1.28
	April 2010	44	15070	0%	0.054	15	3988	0%	-0.77	(1.47)
	March 2010	45	15201	0%	0.0543	20	4076	0%	-1.58	(1.96)
	February 2010	46	15226	0%	0.0549	16	4116	0%	-0.79	(1.48)
	January 2010	53	15303	0%	0.0587	15	4157	0%	-0.14	(1.08)
	December 2009	65	15328	0%	0.065	13	4227	0%	1.21	(0.26)
MR-8 Trouble Rate Unbundled Loop Analog Parity	November 2010	0	94	0%	0	156	9582	2%	-1.24	(1.75)
	October 2010	0	98	0%	0	130	9637	1%	-1.15	(1.70)
	September 2010	1	99	1%	0.1	96	9703	1%	0.02	(1.20)
	August 2010	0	103	0%	0	130	9756	1%	-1.17	(1.71)
	July 2010	0	102	0%	0	129	9799	1%	-1.16	(1.71)
	June 2010	0	103	0%	0	117	9941	1%	-1.10	(1.67)
	May 2010	0	116	0%	0	121	10074	1%	-1.18	(1.72)
	April 2010	0	117	0%	0	153	10177	2%	-1.33	(1.81)
	March 2010	0	117	0%	0	162	10302	2%	-1.36	(1.83)
	February 2010	0	120	0%	0	158	10432	2%	-1.35	(1.82)
	January 2010	0	125	0%	0	116	10511	1%	-1.17	(1.71)
	December 2009	0	117	0%	0	157	10591	1%	-1.32	(1.80)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	November 2010	25	3433	1%	0.085	16	3621	0%	1.81	0.10
	October 2010	27	3244	1%	0.0909	14	3653	0%	3.01	0.83
	September 2010	18	3065	1%	0.0764	9	3693	0%	2.85	0.73
	August 2010	15	2894	1%	0.0718	9	3738	0%	2.29	0.39
	July 2010	21	2758	1%	0.0869	13	3803	0%	2.87	0.75
	June 2010	19	2622	1%	0.0848	12	3895	0%	2.98	0.81
	May 2010	15	2398	1%	0.0788	5	3930	0%	5.39	2.28
	April 2010	13	2228	1%	0.0762	15	3989	0%	1.28	(0.22)
	March 2010	18	2101	1%	0.0922	20	4077	0%	1.95	0.19
	February 2010	21	1939	1%	0.1035	16	4117	0%	4.05	1.46
	January 2010	5	928	1%	0.0732	15	4158	0%	0.82	(0.50)
	December 2009	8	862	1%	0.0959	13	4228	0%	3.00	0.82
MR-8 Trouble Rate UNE - P (POTS) Parity	November 2010	105	6994	2%	0.1216	156	9583	2%	-0.64	(1.39)
	October 2010	89	6988	1%	0.1121	130	9638	1%	-0.42	(1.25)
	September 2010	91	6975	1%	0.1135	96	9704	1%	2.03	0.23
	August 2010	88	7029	1%	0.1112	130	9757	1%	-0.45	(1.27)
	July 2010	85	6905	1%	0.1103	129	9800	1%	-0.48	(1.29)
	June 2010	78	6884	1%	0.1058	117	9942	1%	-0.26	(1.16)
	May 2010	86	6866	1%	0.1112	121	10075	1%	0.30	(0.82)
	April 2010	73	6857	1%	0.1026	153	10178	2%	-2.31	(2.40)
	March 2010	108	7007	2%	0.1232	162	10303	2%	-0.16	(1.10)
	February 2010	127	7040	2%	0.1331	158	10433	2%	1.54	(0.07)
	January 2010	102	7026	1%	0.1196	116	10512	1%	2.16	0.32
	December 2009	148	7027	2%	0.1436	157	10592	1%	3.36	1.04
MR-8 Trouble Rate UNE P (Centrex 21) Parity	November 2010	2	258	1%	0.0877	156	9569	2%	-1.07	(1.65)
	October 2010	0	268	0%	0	130	9624	1%	-1.89	(2.15)

	September 2010	3	268	1%	0.1052	96	9690	1%	0.21	(1.00)
	August 2010	0	268	0%	0	130	9743	1%	-1.88	(2.14)
	July 2010	4	278	1%	0.1191	129	9786	1%	0.17	(1.00)
	June 2010	1	289	0%	0.0587	117	9928	1%	-1.29	(1.79)
	May 2010	2	300	1%	0.0814	121	10061	1%	-0.84	(1.51)
	April 2010	2	320	1%	0.0788	153	10164	2%	-1.27	(1.77)
	March 2010	3	330	1%	0.0949	162	10289	2%	-0.96	(1.58)
	February 2010	2	337	1%	0.0768	158	10419	2%	-1.36	(1.83)
	January 2010	8	339	2%	0.1518	116	10498	1%	2.18	0.06
	December 2009	6	338	2%	0.132	157	10578	1%	0.44	(0.83)
MR-8 Trouble Rate UNE P (Centrex) Parity	November 2010	173	62680	0%	0.0525	9395	1022447	1%	-16.37	(10.95)
	October 2010	167	62898	0%	0.0515	8748	1035387	1%	-15.41	(10.37)
	September 2010	171	62849	0%	0.0521	9047	1048648	1%	-15.55	(10.45)
	August 2010	182	62741	0%	0.0538	10008	1060939	1%	-16.45	(11.00)
	July 2010	154	63223	0%	0.0493	9475	1071604	1%	-16.72	(11.17)
	June 2010	180	63533	0%	0.0532	8738	1082787	1%	-14.34	(9.72)
	May 2010	191	63729	0%	0.0547	9409	1094290	1%	-14.89	(10.05)
	April 2010	198	63896	0%	0.0556	9259	1105176	1%	-14.23	(9.65)
	March 2010	222	64534	0%	0.0586	12702	1115994	1%	-18.49	(12.24)
	February 2010	189	64545	0%	0.054	10648	1128175	1%	-16.64	(11.11)
	January 2010	239	65574	0%	0.0603	11595	1139728	1%	-16.20	(10.85)
	December 2009	207	65775	0%	0.056	11193	1152352	1%	-16.70	(11.15)
MR-9A Repair Appointments Met Business Parity	November 2010	2	428	0%	0.0682	16	3621	0%	0.07	(1.13)
	October 2010	6	441	1%	0.1158	14	3653	0%	3.14	0.31
	September 2010	3	451	1%	0.0813	9	3693	0%	1.71	(0.33)
	August 2010	2	460	0%	0.0658	9	3738	0%	0.80	(0.75)
	July 2010	4	479	1%	0.091	13	3802	0%	1.74	(0.27)
	June 2010	6	497	1%	0.1092	12	3894	0%	3.41	0.38
	May 2010	5	514	1%	0.0981	5	3929	0%	5.06	2.07
	April 2010	4	538	1%	0.0859	15	3988	0%	1.31	(0.21)
	March 2010	1	567	0%	0.042	20	4076	0%	-1.00	(1.61)
	February 2010	6	585	1%	0.1008	16	4116	0%	2.32	0.41
	January 2010	6	609	1%	0.0988	15	4157	0%	2.40	0.46
	December 2009	5	620	1%	0.0894	13	4227	0%	2.10	0.27
MR-9A Repair Appointments Met Centrex Parity	November 2010	38	8503	0%	0.0667	9395	1022440	1%	-4.54	(3.76)
	October 2010	29	8651	0%	0.0578	8748	1035380	1%	-5.16	(4.14)
	September 2010	46	8694	1%	0.0725	9047	1048642	1%	-3.35	(3.04)
	August 2010	30	8839	0%	0.0582	10008	1060933	1%	-5.85	(4.56)
	July 2010	28	8936	0%	0.0559	9475	1071598	1%	-5.74	(4.49)
	June 2010	27	9134	0%	0.0543	8738	1082781	1%	-5.44	(4.31)
	May 2010	33	9310	0%	0.0594	9409	1094284	1%	-5.26	(4.20)
	April 2010	42	9456	0%	0.0665	9259	1105170	1%	-4.18	(3.54)
	March 2010	49	9671	1%	0.071	12702	1115988	1%	-5.83	(4.54)
	February 2010	26	9905	0%	0.0512	10648	1128169	1%	-6.98	(5.24)
	January 2010	49	10060	0%	0.0696	11595	1139722	1%	-5.28	(4.21)
	December 2009	50	10219	0%	0.0698	11193	1152346	1%	-4.95	(4.01)
MR-9A Repair Appointments Met Centrex 21 Parity	November 2010	0	347	0%	0	14	7863	0%	-0.77	(1.47)
	October 2010	0	352	0%	0	26	7978	0%	-1.05	(1.64)
	September 2010	0	361	0%	0	29	8149	0%	-1.11	(1.68)
	August 2010	0	375	0%	0	22	8292	0%	-0.98	(1.59)
	July 2010	0	380	0%	0	28	8416	0%	-1.10	(1.67)
	June 2010	0	380	0%	0	29	8616	0%	-1.11	(1.67)
	May 2010	0	383	0%	0	34	8893	0%	-1.19	(1.72)

	April 2010	0	383	0%	0	22	9168	0%	-0.94	(1.57)	
	March 2010	1	383	0%	0.051	25	9325	0%	-0.03	(1.02)	
	February 2010	0	400	0%	0	19	9501	0%	-0.88	(1.53)	
	January 2010	1	402	0%	0.0498	27	9820	0%	-0.10	(1.06)	
	December 2009	1	403	0%	0.0498	26	10037	0%	-0.04	(1.03)	
MR-9A Repair Appointments Met PBX Parity	November 2010	2	698	0%	0.0535	40	39946	0%	1.54	(0.06)	
	October 2010	2	713	0%	0.0529	42	40374	0%	1.45	(0.12)	
	September 2010	1	731	0%	0.037	49	40439	0%	0.12	(0.93)	
	August 2010	0	741	0%	0	54	40505	0%	-0.99	(1.60)	
	July 2010	3	773	0%	0.0622	46	40845	0%	2.26	0.38	
	June 2010	1	794	0%	0.0355	36	41034	0%	0.36	(0.78)	
	May 2010	2	802	0%	0.0499	45	41321	0%	1.19	(0.27)	
	April 2010	3	816	0%	0.0605	33	41535	0%	2.89	0.76	
	March 2010	2	854	0%	0.0483	62	41486	0%	0.63	(0.61)	
	February 2010	3	878	0%	0.0584	75	41718	0%	1.12	(0.32)	
	January 2010	6	904	1%	0.0812	58	42122	0%	4.22	1.57	
	December 2009	3	941	0%	0.0564	50	43050	0%	1.81	0.10	
	MR-9A Repair Appointments Met Residence Parity	November 2010	7	11	64%	0.481	872	957	91%	3.19	0.35
		October 2010	5	5	100%	0	792	857	92%	-0.64	(1.39)
		September 2010	5	6	83%	0.3727	831	911	91%	0.68	(0.89)
		August 2010	1	3	33%	0.4714	868	1005	86%	2.67	(0.01)
July 2010		4	4	100%	0	771	877	88%	-0.74	(1.45)	
June 2010		6	6	100%	0	805	944	85%	-1.01	(1.62)	
May 2010		1	1	100%	0	880	1020	86%	-0.40	(1.24)	
April 2010		2	2	100%	0	761	857	89%	-0.50	(1.31)	
March 2010		4	4	100%	0	1052	1157	91%	-0.63	(1.38)	
February 2010		3	3	100%	0	866	974	89%	-0.61	(1.37)	
January 2010		3	3	100%	0	965	1079	89%	-0.59	(1.36)	
December 2009		3	4	75%	0.433	1015	1138	89%	0.91	(0.80)	
MR-9A Repair Appointments Met UNE - P (POTS) Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	1	1	100%	0	30	37	81%	-0.48	(1.29)	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	1	0%	0	35	41	85%	2.39	(0.41)	
	January 2010	1	1	100%	0	23	28	82%	-0.46	(1.28)	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-9B Repair Appointments Met Business Parity	November 2010	3	3	100%	0	10	10	100%	0.00	0.00
October 2010		0	1	0%	0	17	20	85%	2.32	(0.47)	
September 2010		1	1	100%	0	21	24	88%	-0.37	(1.23)	
August 2010		3	3	100%	0	15	17	88%	-0.58	(1.35)	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		1	1	100%	0	11	14	79%	-0.50	(1.31)	
March 2010		1	1	100%	0	18	21	86%	-0.40	(1.24)	
February 2010		2	2	100%	0	13	15	87%	-0.52	(1.32)	
January 2010		0	1	0%	0	12	15	80%	1.94	(0.59)	
December 2009		2	2	100%	0	19	21	90%	-0.44	(1.27)	

MR-9B Repair Appointments Met PBX Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	2	50%	0.5	4	5	80%	0.90	(1.04)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	3	5	60%	1.12	(1.00)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9B Repair Appointments Met Residence Parity	November 2010	2	2	100%	0	5359	5641	95%	-0.32
October 2010		1	1	100%	0	4850	5026	97%	-0.19	(1.12)
September 2010		1	1	100%	0	5148	5414	95%	-0.23	(1.14)
August 2010		2	2	100%	0	5411	5748	94%	-0.35	(1.21)
July 2010		4	4	100%	0	5390	5710	94%	-0.49	(1.30)
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		1	1	100%	0	5144	5457	94%	-0.25	(1.15)
April 2010		1	1	100%	0	5153	5490	94%	-0.26	(1.16)
March 2010		1	1	100%	0	7424	7968	93%	-0.27	(1.16)
February 2010		2	2	100%	0	5953	6420	93%	-0.40	(1.24)
January 2010		2	2	100%	0	6682	7212	93%	-0.40	(1.24)
December 2009		1	1	100%	0	6567	6952	94%	-0.24	(1.15)
MR-9B Repair Appointments Met UNE - P (POTS) Parity		November 2010	25	29	86%	0.3448	6231	6598	94%	1.93
	October 2010	18	18	100%	0	5642	5883	96%	-0.88	(1.53)
	September 2010	27	30	90%	0.3	5979	6325	95%	1.09	(0.54)
	August 2010	16	17	94%	0.2353	6279	6753	93%	-0.18	(1.11)
	July 2010	12	18	67%	0.4714	6161	6587	94%	4.63	0.94
	June 2010	11	14	79%	0.4103	5472	5897	93%	2.06	(0.13)
	May 2010	21	23	91%	0.2818	6024	6477	93%	0.32	(0.98)
	April 2010	33	36	92%	0.2764	5914	6347	93%	0.36	(0.92)
	March 2010	32	35	91%	0.2799	8476	9125	93%	0.34	(0.94)
	February 2010	19	21	90%	0.2935	6819	7394	92%	0.30	(0.99)
	January 2010	28	31	90%	0.2957	7647	8291	92%	0.40	(0.90)
	December 2009	26	31	84%	0.3678	7582	8090	94%	2.26	0.04
	MR-9C Repair Appointments Met Business Parity	November 2010	1	1	100%	0	195	230	85%	-0.42
October 2010		1	1	100%	0	203	233	87%	-0.38	(1.23)
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		2	2	100%	0	240	272	88%	-0.51	(1.31)
July 2010		3	3	100%	0	187	221	85%	-0.73	(1.45)
June 2010		1	1	100%	0	203	231	88%	-0.37	(1.23)
May 2010		6	6	100%	0	228	256	89%	-0.85	(1.52)
April 2010		4	4	100%	0	202	236	86%	-0.81	(1.49)
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		2	2	100%	0	225	263	86%	-0.58	(1.35)
January 2010		3	3	100%	0	201	229	88%	-0.64	(1.39)
December 2009		0	1	0%	0	231	277	83%	2.24	(0.42)
MR-9C Repair Appointments Met Residence Parity		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	3	3	100%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00

	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-9C Repair Appointments Met UNE - P (POTS) Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	1	1	100%	0	1703	1835	93%	-0.28	(1.17)
	July 2010	1	1	100%	0	1583	1691	94%	-0.26	(1.16)
	June 2010	2	2	100%	0	1531	1633	94%	-0.36	(1.22)
	May 2010	2	2	100%	0	1560	1637	95%	-0.31	(1.19)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	2031	2235	91%	-0.32	(1.19)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	1790	1962	91%	-0.31	(1.19)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	November 2010	5	5	100%	0	1726	1886	92%	-0.68	(1.41)
	October 2010	3	3	100%	0	1750	1910	92%	-0.52	(1.32)
	September 2010	9	9	100%	0	1614	1744	93%	-0.85	(1.52)
	August 2010	5	5	100%	0	1943	2107	92%	-0.65	(1.39)
	July 2010	3	3	100%	0	1770	1912	93%	-0.49	(1.30)
	June 2010	4	4	100%	0	1734	1864	93%	-0.55	(1.33)
	May 2010	4	5	80%	0.4	1788	1893	94%	1.41	(0.59)
	April 2010	1	3	33%	0.4714	1822	1974	92%	3.83	0.29
	March 2010	12	12	100%	0	2346	2585	91%	-1.10	(1.67)
	February 2010	4	4	100%	0	1854	2059	90%	-0.66	(1.40)
	January 2010	7	11	64%	0.481	1991	2191	91%	3.13	0.34
	December 2009	5	6	83%	0.3727	1943	2148	90%	0.59	(0.93)
NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	November 2010	1	1	100%	0	149	152	98%	-0.14	(1.09)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	151	153	99%	-0.11	(1.07)
	August 2010	1	1	100%	0	203	208	98%	-0.16	(1.10)
	July 2010	1	1	100%	0	118	122	97%	-0.18	(1.11)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	3	67%	0.4714	195	201	97%	3.07	(0.22)
	April 2010	4	4	100%	0	187	192	97%	-0.32	(1.20)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	181	185	98%	-0.15	(1.09)
	December 2009	6	6	100%	0	224	226	99%	-0.23	(1.14)
NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	3	3	100%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00

	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	November 2010	1	1	100%	0	738	759	97%	-0.17	(1.10)
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	811	825	98%	-0.13	(1.08)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	November 2010	4	4	100%	0	887	911	97%	-0.33
October 2010		7	8	88%	0.3307	926	955	97%	1.55	(0.54)
September 2010		7	7	100%	0	962	978	98%	-0.34	(1.21)
August 2010		8	8	100%	0	1126	1148	98%	-0.39	(1.24)
July 2010		7	7	100%	0	956	976	98%	-0.38	(1.23)
June 2010		9	9	100%	0	953	977	98%	-0.47	(1.29)
May 2010		5	5	100%	0	1022	1039	98%	-0.29	(1.17)
April 2010		3	3	100%	0	925	938	99%	-0.21	(1.12)
March 2010		2	2	100%	0	979	992	99%	-0.16	(1.10)
February 2010		1	1	100%	0	1176	1195	98%	-0.13	(1.08)
January 2010		7	7	100%	0	1096	1113	98%	-0.33	(1.20)
December 2009		12	13	92%	0.2665	936	955	98%	1.46	(0.57)
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95		November 2010	3	29736	0%	0.0007	4	23041	0%	-8.54
	October 2010	3	28272	0%	0.0007	2	23041	0%	1.11	(0.32)
	September 2010	1	27624	0%	0.0005	2	21457	0%	-5.60	(4.40)
	August 2010	1	28416	0%	0.0004	4	16193	0%	-15.15	(10.21)
	July 2010	0	28872	0%	0.0002	1	16193	0%	-11.29	(7.87)
	June 2010	5	29088	0%	0.0009	1	16531	0%	24.13	13.67
	May 2010	5	28272	0%	0.0009	3	16555	0%	0.44	(0.73)
	April 2010	7	28296	0%	0.0011	19	16531	0%	-7.60	(5.62)
	March 2010	9	27528	0%	0.001	2	16795	0%	55.51	32.75
	February 2010	8	27744	0%	0.0014	4	16795	0%	7.13	3.33
	January 2010	7	27888	0%	0.001	2	16795	0%	18.32	10.14
	December 2009	6	26904	0%	0.0012	3	17683	0%	9.00	4.47
	OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	November 2010	0	2508	0%	0	2	14203	0%	-5.76
October 2010		0	2340	0%	0	1	15739	0%	-4.76	(3.90)
September 2010		0	2340	0%	0.0002	1	16915	0%	-1.18	(1.72)
August 2010		0	2340	0%	0	1	16915	0%	-2.59	(2.57)
July 2010		0	2748	0%	0	2	17323	0%	-3.82	(3.32)
June 2010		0	2724	0%	0	1	17636	0%	-4.83	(3.93)
May 2010		0	2796	0%	0.0001	1	17636	0%	-3.75	(3.28)
April 2010		0	2796	0%	0.0006	3	17636	0%	-2.14	(2.30)
March 2010		0	2796	0%	0.0003	2	18020	0%	-4.00	(3.43)
February 2010		0	2796	0%	0.0007	1	18020	0%	3.40	1.07
January 2010		1	2892	0%	0.0013	2	18020	0%	5.43	2.30
December 2009		0	2460	0%	0.0005	3	18284	0%	-2.77	(2.68)
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic		November 2010	28	29904	0%	0.0147	0	0	0%	0.00
	October 2010	60	29640	0%	0.0135	0	0	0%	0.00	0.00
	September 2010	39	29280	0%	0.006	0	0	0%	0.00	0.00

	August 2010	22	29280	0%	0.0043	0	0	0%	0.00	0.00
	July 2010	11	29280	0%	0.0029	0	0	0%	0.00	0.00
	June 2010	15	29424	0%	0.0034	0	0	0%	0.00	0.00
	May 2010	41	29280	0%	0.0069	0	0	0%	0.00	0.00
	April 2010	72	29016	0%	0.0196	0	0	0%	0.00	0.00
	March 2010	130	28344	0%	0.0388	0	0	0%	0.00	0.00
	February 2010	47	28368	0%	0.0099	0	0	0%	0.00	0.00
	January 2010	15	28224	0%	0.003	0	0	0%	0.00	0.00
	December 2009	30	27816	0%	0.0052	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	November 2010	6	2724	0	0.0073	0	0	0	0.00	0.00
Delayed Past Due Date Business Parity	October 2010	4	2556	0	0.0046	0	0	0	0.00	0.00
	September 2010	6	2556	0	0.0082	0	0	0	0.00	0.00
	August 2010	12	2748	0	0.0105	0	0	0	0.00	0.00
	July 2010	0	2748	0	0	0	0	0	0.00	0.00
	June 2010	1	2748	0	0.0022	0	0	0	0.00	0.00
	May 2010	0	2796	0	0.0001	0	0	0	0.00	0.00
	April 2010	0	2796	0	0.0006	0	0	0	0.00	0.00
	March 2010	0	2796	0	0.0003	0	0	0	0.00	0.00
	February 2010	0	2796	0	0.0007	0	0	0	0.00	0.00
	January 2010	1	2892	0	0.0013	0	0	0	0.00	0.00
	December 2009	25	2892	0	0.0208	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	November 2010	215	222	1	0.1747	0	0	0	0.00	(0.06)
Delayed Past Due Date Enhanced Extended	October 2010	194	204	1	0.2159	0	0	0	0.00	(0.00)
Loops (EELs) Diagnostic	September 2010	323	337	1	0.1995	0	0	0	0.00	(0.03)
	August 2010	154	162	1	0.2167	0	0	0	0.00	(0.00)
	July 2010	156	168	1	0.2575	0	0	0	0.00	0.07
	June 2010	238	245	1	0.1666	0	0	0	0.00	(0.07)
	May 2010	271	277	1	0.1456	0	0	0	0.00	(0.09)
	April 2010	256	260	1	0.1231	0	0	0	0.00	(0.11)
	March 2010	235	241	1	0.1558	0	0	0	0.00	(0.08)
	February 2010	204	213	1	0.2012	0	0	0	0.00	(0.02)
	January 2010	261	269	1	0.1699	0	0	0	0.00	(0.06)
	December 2009	282	287	1	0.1308	0	0	0	0.00	(0.10)
OP-15A Interval for Pending Orders	November 2010	1	4	0	0.433	0	0	0	0.00	2.21
Delayed Past Due Date Line Splitting Parity	October 2010	1	1	1	0	0	0	0	0.00	(0.16)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	1	0	0	0	0	0	0.00	3.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	1	1	1	0	0	0	0	0.00	(0.16)
OP-15A Interval for Pending Orders	November 2010	4	229	0	0.131	0	0	0	0.00	0.00
Delayed Past Due Date Residence Parity	October 2010	5	209	0	0.1528	0	0	0	0.00	0.00
	September 2010	5	337	0	0.1209	0	0	0	0.00	0.00
	August 2010	7	164	0	0.2021	0	0	0	0.00	0.00
	July 2010	10	169	0	0.2359	0	0	0	0.00	0.00
	June 2010	0	245	0	0	0	0	0	0.00	0.00
	May 2010	2	277	0	0.0847	0	0	0	0.00	0.00
	April 2010	1	260	0	0.0619	0	0	0	0.00	0.00

	March 2010	4	241	0	0.1278	0	0	0	0.00	0.00	
	February 2010	8	213	0	0.1901	0	0	0	0.00	0.00	
	January 2010	5	269	0	0.1351	0	0	0	0.00	0.00	
	December 2009	0	287	0	0	0	0	0	0.00	0.00	
OP-15A Interval for Pending Orders Delayed Past Due Date UDIT Above DS1 Level Parity	November 2010	5	11	0	0.4979	0	0	0	0.00	0.00	
	October 2010	10	21	0	0.4994	0	0	0	0.00	0.00	
	September 2010	0	1	0	0	0	0	0	0.00	0.00	
	August 2010	0	13	0	0	0	0	0	0.00	0.00	
	July 2010	15	39	0	0.4865	0	0	0	0.00	0.00	
	June 2010	0	26	0	0	0	0	0	0.00	0.00	
	May 2010	1	39	0	0.1581	0	0	0	0.00	0.00	
	April 2010	0	46	0	0	0	0	0	0.00	0.00	
	March 2010	2	18	0	0.3143	0	0	0	0.00	0.00	
	February 2010	0	29	0	0	0	0	0	0.00	0.00	
	January 2010	0	2	0	0	0	0	0	0.00	0.00	
	December 2009	0	1	0	0	0	0	0	0.00	0.00	
	OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		0	0	0	0	0	0	0	0.00	0.00	
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	1	0	0	2087	51	41	-0.97	(1.59)	
OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified Parity		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	1	1	1	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00	
	August 2010	1	1	1	0	0	0	0	0.00	0.00	
	July 2010	66	1	66	0	0	0	0	0.00	0.00	
	June 2010	46	1	46	0	0	0	0	0.00	0.00	
	May 2010	24	1	24	0	0	0	0	0.00	0.00	
	April 2010	8	3	3	1.53	0	0	0	0.00	0.00	
	March 2010	1	1	1	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-15A Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		0	0	0	0	0	0	0	0.00	0.00	
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		10	1	10	0	6942	196	35	-0.65	(1.40)	
OP-15A Interval for Pending Orders		November 2010	0	0	0	0	0	0	0.00	0.00	

Delayed Past Due Date Unbundled Loop Analog Parity	October 2010	3	1	3	0	3514	102	34	-0.69	(1.42)	
	September 2010	0	0	0	0	0	0	0	0.00	0.00	
	August 2010	0	0	0	0	0	0	0	0.00	0.00	
	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	4	1	4	0	4181	133	31	-0.74	(1.45)	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-15A Interval for Pending Orders Delayed Past Due Date UNE - P (POTS) Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		9	1	9	0	71	1	71	0.00	0.00	
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic		November 2010	52	1	52	0	703	12	59	-0.10	(1.06)
	October 2010	31	1	31	0	720	24	30	0.02	(0.82)	
	September 2010	9	1	9	0	550	15	37	-0.70	(1.43)	
	August 2010	0	0	0	0	0	0	0	0.00	0.00	
	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	November 2010	17453	21	831	498.67	0	0	0	0.00	0.00
October 2010		17012	21	810	498.67	88	2	44	0.00	0.00	
September 2010		27292	31	880	461.66	44	2	22	0.00	0.00	
August 2010		28374	49	579	527.09	0	2	0	0.00	0.00	
July 2010		26860	43	625	528.18	0	0	0	0.00	0.00	
June 2010		27037	35	772	468.52	0	0	0	0.00	0.00	
May 2010		26273	37	710	486.5	0	0	0	0.00	0.00	
April 2010		25496	38	671	489.91	0	0	0	0.00	0.00	
March 2010		24673	35	705	472.2	0	0	0	0.00	0.00	
February 2010		24097	42	574	498.04	8	1	8	0.00	0.00	
January 2010		23396	32	731	434.41	2	1	2	0.00	0.00	
December 2009		22948	33	695	436.21	7	1	7	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic		November 2010	11912	20	596	378.81	0	0	0	0.00	0.00
	October 2010	11576	23	503	399.19	88	2	44	0.00	0.00	
	September 2010	11022	20	551	380.48	44	2	22	0.00	0.00	
	August 2010	10656	18	592	346.45	0	2	0	0.00	0.00	
	July 2010	10365	19	546	352.51	0	0	0	0.00	0.00	
	June 2010	10039	21	478	366.42	0	0	0	0.00	0.00	

	May 2010	9837	17	579	296.87	0	0	0	0.00	0.00
	April 2010	9509	21	453	343.08	0	0	0	0.00	0.00
	March 2010	9162	24	382	348.34	0	0	0	0.00	0.00
	February 2010	8782	19	462	322.44	8	1	8	0.00	0.00
	January 2010	8392	17	494	296.87	2	1	2	0.00	0.00
	December 2009	8055	18	448	308.63	7	1	7	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	November 2010	9	1	9	0	703	12	59	-0.77	(1.47)
	October 2010	11	2	6	6.36	720	24	30	-0.79	(1.48)
	September 2010	134	1	134	0	550	15	37	2.46	(0.22)
	August 2010	0	1	0	0	485	19	26	-0.72	(1.43)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	2	2	1	0	241	9	27	-1.26	(1.77)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	59	1	59	0	239	11	22	1.31	(0.47)
	March 2010	39	1	39	0	23	6	4	4.58	(0.39)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level Diagnostic	November 2010	195	7	28	49.68	651	31	21	0.37	(0.58)
	October 2010	157	3	52	55.52	754	30	25	1.27	(0.35)
	September 2010	6	2	3	2.83	967	39	25	-1.05	(1.64)
	August 2010	70	19	4	5.25	1084	55	20	-2.56	(2.56)
	July 2010	0	9	0	0	1016	46	22	-1.89	(2.15)
	June 2010	63	8	8	6.22	684	43	16	-0.76	(1.46)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	243	9	27	21.3	509	29	18	1.13	(0.33)
	March 2010	223	11	20	10.03	471	29	16	0.61	(0.71)
	February 2010	339	19	18	13.39	781	31	25	-0.87	(1.53)
	January 2010	254	26	10	8.89	726	45	16	-0.96	(1.59)
	December 2009	9	10	1	0.32	1236	45	27	-2.01	(2.22)
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	November 2010	137	2	69	96.87	5104	144	35	0.97	(0.40)
	October 2010	133	2	67	64.35	4847	139	35	0.96	(0.43)
	September 2010	86	1	86	0.00	8672	195	44	0.90	(0.52)
	August 2010	59	1	59	0.00	8241	220	37	0.48	(0.65)
	July 2010	80	2	40	9.90	6392	175	37	0.12	(0.79)
	June 2010	35	2	18	13.44	6496	188	35	-0.56	(1.34)
	May 2010	5	1	5	0.00	6251	173	36	-0.77	(1.47)
	April 2010	0	0	0	0.00	0	0	0	0.00	0.00
	March 2010	0	0	0	0.00	0	0	0	0.00	0.00
	February 2010	0	0	0	0.00	0	0	0	0.00	0.00
	January 2010	0	0	0	0.00	0	0	0	0.00	0.00
	December 2009	93	2	47	28.99	6942	196	35	0.40	(0.68)
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00

	December 2009	0	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	1	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	1	0	0	0	0	0	0.00	0.00
	July 2010	1	1	1	0	0	0	0	0.00	0.00
	June 2010	1	1	1	0	0	0	0	0.00	0.00
	May 2010	1	1	1	0	0	0	0	0.00	0.00
	April 2010	0	3	0	0	0	0	0	0.00	0.00
	March 2010	0	1	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	November 2010	0	0	0	0	0	0	0	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		0	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic		November 2010	0	0	0	0	0	0	0	0.00
	October 2010	0	1	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	1	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	1	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic		November 2010	0	1	0%	0	0	0	0%	0.00
	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00

	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	November 2010	20	21	95%	0.213	0	0	0%	0.00	0.00
	October 2010	20	21	95%	0.213	0	0	0%	0.00	0.00
	September 2010	22	31	71%	0.4539	0	0	0%	0.00	0.00
	August 2010	42	49	86%	0.3499	0	0	0%	0.00	0.00
	July 2010	41	43	95%	0.2106	0	0	0%	0.00	0.00
	June 2010	34	35	97%	0.1666	0	0	0%	0.00	0.00
	May 2010	36	37	97%	0.1622	0	0	0%	0.00	0.00
	April 2010	35	38	92%	0.2697	0	0	0%	0.00	0.00
	March 2010	33	35	94%	0.2321	0	0	0%	0.00	0.00
	February 2010	38	42	90%	0.2935	0	0	0%	0.00	0.00
	January 2010	29	32	91%	0.2915	0	0	0%	0.00	0.00
	December 2009	29	33	88%	0.3264	0	0	0%	0.00	0.00
	OP-3A Installation Commitments Met Business Parity	November 2010	20	20	100%	0	0	0	0%	0.00
October 2010		23	23	100%	0	0	0	0%	0.00	0.00
September 2010		20	20	100%	0	0	0	0%	0.00	0.00
August 2010		18	18	100%	0	0	0	0%	0.00	0.00
July 2010		16	19	84%	0.3646	0	0	0%	0.00	0.00
June 2010		17	21	81%	0.3927	0	0	0%	0.00	0.00
May 2010		17	17	100%	0	0	0	0%	0.00	0.00
April 2010		19	21	90%	0.2935	0	0	0%	0.00	0.00
March 2010		22	24	92%	0.2764	0	0	0%	0.00	0.00
February 2010		19	19	100%	0	0	0	0%	0.00	0.00
January 2010		17	17	100%	0	0	0	0%	0.00	0.00
December 2009		18	18	100%	0	0	0	0%	0.00	0.00
OP-3A Installation Commitments Met Line Splitting Benchmark 0.95		November 2010	0	1	0%	0	0	0	0%	0.00
	October 2010	1	2	50%	0.5	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	2	2	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3A Installation Commitments Met Residence Parity	November 2010	3	7	43%	0.4949	0	0	0%	0.00
October 2010		2	3	67%	0.4714	0	0	0%	0.00	0.00
September 2010		1	2	50%	0.5	0	0	0%	0.00	0.00
August 2010		8	19	42%	0.4937	0	0	0%	0.00	0.00
July 2010		0	9	0%	0	0	0	0%	0.00	0.00
June 2010		3	8	38%	0.4841	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		3	9	33%	0.4714	0	0	0%	0.00	0.00
March 2010		7	11	64%	0.481	0	0	0%	0.00	0.00

	February 2010	5	19	26%	0.4403	0	0	0%	0.00	0.00	
	January 2010	0	26	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	10	0%	0	0	0	0%	0.00	0.00	
OP-3A Installation Commitments Met UNE - P (POTS) Parity	November 2010	0	2	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	2	0%	0	0	0	0%	0.00	0.00	
	September 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	July 2010	1	2	50%	0.5	0	0	0%	0.00	0.00	
	June 2010	1	2	50%	0.5	0	0	0%	0.00	0.00	
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	2	0%	0	0	0	0%	0.00	0.00	
	OP-3B Installation Commitments Met Business Parity	November 2010	7463	7463	100%	0	0	0	0%	0.00	(0.05)
		October 2010	8564	8564	100%	0	0	0	0%	0.00	(0.05)
September 2010		7162	7165	100%	0.0205	0	0	0%	0.00	(0.05)	
August 2010		7829	7831	100%	0.016	0	0	0%	0.00	(0.05)	
July 2010		6658	6658	100%	0	0	0	0%	0.00	(0.05)	
June 2010		8387	8387	100%	0	0	0	0%	0.00	(0.05)	
May 2010		9684	9702	100%	0.043	0	0	0%	0.00	(0.05)	
April 2010		8280	8280	100%	0	0	0	0%	0.00	(0.05)	
March 2010		7257	7257	100%	0	0	0	0%	0.00	(0.05)	
February 2010		9068	9070	100%	0.0148	0	0	0%	0.00	(0.05)	
January 2010		8684	8684	100%	0	0	0	0%	0.00	(0.05)	
December 2009		8149	8149	100%	0	0	0	0%	0.00	(0.05)	
OP-3B Installation Commitments Met Residence Parity		November 2010	7463	7463	100%	0	0	0	0%	0.00	0.00
		October 2010	8564	8564	100%	0	0	0	0%	0.00	0.00
	September 2010	7165	7165	100%	0	0	0	0%	0.00	0.00	
	August 2010	7831	7831	100%	0	0	0	0%	0.00	0.00	
	July 2010	6658	6658	100%	0	0	0	0%	0.00	0.00	
	June 2010	8387	8387	100%	0	0	0	0%	0.00	0.00	
	May 2010	9702	9702	100%	0	0	0	0%	0.00	0.00	
	April 2010	8280	8280	100%	0	0	0	0%	0.00	0.00	
	March 2010	7257	7257	100%	0	0	0	0%	0.00	0.00	
	February 2010	9070	9070	100%	0	0	0	0%	0.00	0.00	
	January 2010	8684	8684	100%	0	0	0	0%	0.00	0.00	
	December 2009	8149	8149	100%	0	0	0	0%	0.00	0.00	
	OP-3B Installation Commitments Met Sub-Loop Unbundling Diagnostic	November 2010	4384	5126	86%	0.3519	845448	1198158	71%	0.00	0.00
		October 2010	4470	5584	80%	0.3996	789079	1350156	58%	0.00	0.00
September 2010		4012	4966	81%	0.394	783260	1272096	62%	0.00	0.00	
August 2010		4784	5563	86%	0.347	803622	1273739	63%	0.00	0.00	
July 2010		4015	4637	87%	0.3408	774303	1057356	73%	0.00	0.00	
June 2010		4684	4900	96%	0.2053	865024	1124419	77%	0.00	0.00	
May 2010		5192	5603	93%	0.2607	907120	1258342	72%	0.00	0.00	
April 2010		4164	4720	88%	0.3224	911839	1126420	81%	0.00	0.00	
March 2010		4478	4853	92%	0.267	924274	1168661	79%	0.00	0.00	
February 2010		4767	5054	94%	0.2314	1006491	1177496	85%	0.00	0.00	
January 2010		4609	5114	90%	0.2983	963868	1136313	85%	0.00	0.00	
December 2009		5170	5642	92%	0.2769	1022499	1246796	82%	0.00	0.00	
OP-3B Installation Commitments Met UNE - P (POTS) Parity		November 2010	2	2	100%	0	1076	1108	97%	-0.24	(1.15)
		October 2010	4	4	100%	0	1053	1092	96%	-0.38	(1.23)

	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	1082	1102	98%	-0.14	(1.08)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	100%	0	1155	1193	97%	-0.26	(1.16)
	April 2010	2	2	100%	0	996	1022	97%	-0.23	(1.14)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	4	4	100%	0	1204	1240	97%	-0.35	(1.21)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Business Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	0	0	0%	0.00	3.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Centrex Parity	November 2010	5	5	100%	0	3871	3948	98%	-0.32	(1.19)
	October 2010	5	5	100%	0	3873	3932	99%	-0.28	(1.17)
	September 2010	2	2	100%	0	3735	3815	98%	-0.21	(1.13)
	August 2010	11	11	100%	0	3791	3851	98%	-0.42	(1.25)
	July 2010	23	23	100%	0	3522	3576	98%	-0.59	(1.36)
	June 2010	13	13	100%	0	3881	3922	99%	-0.37	(1.22)
	May 2010	10	10	100%	0	3863	3913	99%	-0.36	(1.22)
	April 2010	6	6	100%	0	3528	3577	99%	-0.29	(1.18)
	March 2010	12	12	100%	0	3759	3830	98%	-0.48	(1.29)
	February 2010	4	4	100%	0	3796	3860	98%	-0.26	(1.16)
	January 2010	2	2	100%	0	3940	4012	98%	-0.19	(1.12)
	December 2009	3	3	100%	0	4558	4648	98%	-0.24	(1.15)
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	November 2010	25	27	93%	0.2619	4947	5056	98%	1.87	(0.28)
	October 2010	8	9	89%	0.3143	4926	5024	98%	1.99	(0.40)
	September 2010	8	11	73%	0.4454	4762	4876	98%	5.47	0.76
	August 2010	15	17	88%	0.3222	4941	5044	98%	2.83	0.02
	July 2010	13	13	100%	0	4604	4678	98%	-0.46	(1.28)
	June 2010	12	13	92%	0.2665	4996	5064	99%	1.99	(0.40)
	May 2010	16	17	94%	0.2353	5018	5106	98%	1.32	(0.61)
	April 2010	5	5	100%	0	4524	4599	98%	-0.29	(1.17)
	March 2010	13	14	93%	0.2575	4840	4945	98%	1.30	(0.61)
	February 2010	17	18	94%	0.2291	4827	4922	98%	1.12	(0.68)
	January 2010	8	10	80%	0.4	5144	5252	98%	3.99	0.28
	December 2009	15	18	83%	0.3727	5843	5966	98%	4.35	0.53
OP-3C Installation Commitments Met PBX Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	1	0%	0	146	149	98%	6.95	0.17
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	153	156	98%	-0.14	(1.08)

	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	1	1	100%	0	130	134	97%	-0.17	(1.11)	
	February 2010	2	2	100%	0	153	156	98%	-0.20	(1.12)	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3C Installation Commitments Met Residence Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	1	1	100%	0	662	675	98%	-0.14	(1.09)	
	September 2010	1	1	100%	0	666	684	97%	-0.16	(1.10)	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	1	1	100%	0	733	742	99%	-0.11	(1.07)	
	May 2010	2	2	100%	0	702	722	97%	-0.24	(1.14)	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3C Installation Commitments Met UNE - P (POTS) Parity	November 2010	4	4	100%	0	812	829	98%	-0.29	(1.18)
		October 2010	3	3	100%	0	808	824	98%	-0.24	(1.15)
		September 2010	6	6	100%	0	817	841	97%	-0.42	(1.25)
August 2010		1	1	100%	0	860	887	97%	-0.18	(1.11)	
July 2010		2	2	100%	0	828	844	98%	-0.20	(1.12)	
June 2010		5	5	100%	0	867	879	99%	-0.26	(1.16)	
May 2010		2	2	100%	0	855	878	97%	-0.23	(1.14)	
April 2010		3	3	100%	0	750	767	98%	-0.26	(1.16)	
March 2010		7	8	88%	0.3307	756	787	96%	1.24	(0.65)	
February 2010		2	2	100%	0	762	779	98%	-0.21	(1.13)	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		1	2	50%	0.5	876	908	96%	3.56	(0.11)	
OP-3D Installation Commitments Met Basic Rate ISDN Parity		November 2010	2	2	100%	0	459	464	99%	-0.15	(1.09)
		October 2010	4	4	100%	0	396	397	100%	-0.10	(1.06)
		September 2010	12	12	100%	0	371	372	100%	-0.18	(1.11)
	August 2010	6	6	100%	0	538	540	100%	-0.15	(1.09)	
	July 2010	15	15	100%	0	513	514	100%	-0.17	(1.10)	
	June 2010	11	11	100%	0	499	502	99%	-0.25	(1.15)	
	May 2010	9	9	100%	0	721	725	99%	-0.22	(1.14)	
	April 2010	2	2	100%	0	502	504	100%	-0.09	(1.05)	
	March 2010	3	3	100%	0	399	400	100%	-0.09	(1.05)	
	February 2010	3	3	100%	0	540	542	100%	-0.11	(1.06)	
	January 2010	18	19	95%	0.2233	528	534	99%	1.68	(0.53)	
	December 2009	54	54	100%	0	574	576	100%	-0.41	(1.25)	
	OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	November 2010	7	7	100%	0	0	0	0%	0.00	(0.16)
		October 2010	0	0	0%	0	0	0	0%	0.00	0.00
		September 2010	0	0	0%	0	0	0	0%	0.00	0.00
August 2010		3	3	100%	0	0	0	0%	0.00	(0.16)	
July 2010		1	1	100%	0	0	0	0%	0.00	(0.16)	
June 2010		3	3	100%	0	0	0	0%	0.00	(0.16)	
May 2010		1	1	100%	0	0	0	0%	0.00	(0.16)	
April 2010		1	1	100%	0	0	0	0%	0.00	(0.16)	
March 2010		1	1	100%	0	0	0	0%	0.00	(0.16)	
February 2010		2	2	100%	0	0	0	0%	0.00	(0.16)	
January 2010		2	2	100%	0	0	0	0%	0.00	(0.16)	
December 2009		5	5	100%	0	0	0	0%	0.00	(0.16)	

OP-3D Installation Commitments Met Dark Fiber - Loop Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met DS0 Parity	November 2010	6	6	100%	0	5540	5554	100%	-0.12
October 2010		5	5	100%	0	5359	5369	100%	-0.10	(1.06)
September 2010		5	5	100%	0	5284	5290	100%	-0.08	(1.05)
August 2010		7	7	100%	0	5950	5958	100%	-0.10	(1.06)
July 2010		17	17	100%	0	5459	5464	100%	-0.12	(1.08)
June 2010		9	9	100%	0	6532	6548	100%	-0.15	(1.09)
May 2010		13	13	100%	0	6550	6559	100%	-0.13	(1.08)
April 2010		12	12	100%	0	5856	5861	100%	-0.10	(1.06)
March 2010		6	6	100%	0	6132	6139	100%	-0.08	(1.05)
February 2010		8	8	100%	0	6502	6508	100%	-0.09	(1.05)
January 2010		4	4	100%	0	6625	6634	100%	-0.07	(1.04)
December 2009		2	2	100%	0	7884	7892	100%	-0.05	(1.03)
OP-3D Installation Commitments Met E911 Parity		November 2010	94	94	100%	0	5999	6018	100%	-0.54
	October 2010	10	12	83%	0.3727	5755	5766	100%	13.07	1.08
	September 2010	52	53	98%	0.1361	5655	5662	100%	3.64	(1.11)
	August 2010	9	9	100%	0	6488	6498	100%	-0.12	(1.07)
	July 2010	26	26	100%	0	5972	5978	100%	-0.16	(1.10)
	June 2010	16	16	100%	0	7031	7050	100%	-0.21	(1.13)
	May 2010	20	20	100%	0	7271	7284	100%	-0.19	(1.11)
	April 2010	28	28	100%	0	6358	6365	100%	-0.18	(1.11)
	March 2010	16	16	100%	0	6531	6539	100%	-0.14	(1.09)
	February 2010	18	18	100%	0	7042	7050	100%	-0.14	(1.09)
	January 2010	16	16	100%	0	7153	7168	100%	-0.18	(1.11)
	December 2009	6	6	100%	0	8458	8468	100%	-0.08	(1.05)
	OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		1	1	100%	0	10	11	91%	-0.30	(1.18)
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		1	1	100%	0	7	10	70%	-0.62	(1.38)
April 2010		6	6	100%	0	4	5	80%	-0.83	(1.50)
March 2010		1	1	100%	0	5	5	100%	0.00	0.00
February 2010		3	3	100%	0	9	10	90%	-0.51	(1.31)
January 2010		4	4	100%	0	11	11	100%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00

	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS3 Capable Benchmark 0.9	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met LIS Trunk Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	6	6	100%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met PBX Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	December 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met UDIT Above DS1 Level Parity	November 2010	42	47	89%	0.3083	0	0	0%	0.00	0.02
	October 2010	61	62	98%	0.126	0	0	0%	0.00	(0.28)
	September 2010	139	141	99%	0.1183	0	0	0%	0.00	(0.29)
	August 2010	83	83	100%	0	0	0	0%	0.00	(0.33)
	July 2010	72	72	100%	0	0	0	0%	0.00	(0.33)
	June 2010	54	54	100%	0	0	0	0%	0.00	(0.33)
	May 2010	56	56	100%	0	0	0	0%	0.00	(0.33)
	April 2010	29	31	94%	0.2457	0	0	0%	0.00	(0.12)
	March 2010	33	33	100%	0	0	0	0%	0.00	(0.33)
	February 2010	23	23	100%	0	0	0	0%	0.00	(0.33)

	January 2010	29	29	100%	0	0	0	0%	0.00	(0.33)	
	December 2009	20	20	100%	0	0	0	0%	0.00	(0.33)	
OP-3D Installation Commitments Met UDIT DS1 Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2010	2	2	100%	0	0	0	0%	0.00	(0.33)	
	August 2010	2	2	100%	0	0	0	0%	0.00	(0.33)	
	July 2010	2	2	100%	0	0	0	0%	0.00	(0.33)	
	June 2010	4	4	100%	0	0	0	0%	0.00	(0.33)	
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.33)	
	April 2010	2	2	100%	0	0	0	0%	0.00	(0.33)	
	March 2010	2	2	100%	0	0	0	0%	0.00	(0.33)	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	November 2010	8	8	100%	0	10	10	100%	0.00	0.00
		October 2010	6	6	100%	0	11	11	100%	0.00	0.00
September 2010		11	11	100%	0	4	4	100%	0.00	0.00	
August 2010		9	9	100%	0	2	2	100%	0.00	0.00	
July 2010		6	6	100%	0	2	2	100%	0.00	0.00	
June 2010		4	4	100%	0	1	1	100%	0.00	0.00	
May 2010		15	15	100%	0	5	5	100%	0.00	0.00	
April 2010		8	8	100%	0	1	1	100%	0.00	0.00	
March 2010		18	21	86%	0.3499	7	7	100%	0.00	(0.86)	
February 2010		5	5	100%	0	17	19	89%	-0.68	(1.41)	
January 2010		12	12	100%	0	14	14	100%	0.00	0.00	
December 2009		13	13	100%	0	7	7	100%	0.00	0.00	
OP-3D Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity		November 2010	2	2	100%	0	10	10	100%	0.00	0.00
		October 2010	2	2	100%	0	15	16	94%	-0.34	(1.21)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	3	3	100%	0	5	7	71%	-0.92	(1.56)	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	3	3	100%	0	4	4	100%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	1	1	100%	0	1	1	100%	0.00	0.00	
	January 2010	2	2	100%	0	4	4	100%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	2	3	67%	0.4714	16	20	80%	0.54	(1.06)
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity		November 2010	199	205	97%	0.1686	0	0	0%	0.00	(0.24)
		October 2010	234	234	100%	0	0	0	0%	0.00	(0.33)
	September 2010	272	273	100%	0.0604	0	0	0%	0.00	(0.32)	

	August 2010	249	255	98%	0.1516	0	0	0%	0.00	(0.25)
	July 2010	192	193	99%	0.0718	0	0	0%	0.00	(0.32)
	June 2010	212	212	100%	0	0	0	0%	0.00	(0.33)
	May 2010	233	236	99%	0.112	0	0	0%	0.00	(0.29)
	April 2010	230	231	100%	0.0657	0	0	0%	0.00	(0.32)
	March 2010	324	329	98%	0.1223	0	0	0%	0.00	(0.28)
	February 2010	264	266	99%	0.0864	0	0	0%	0.00	(0.31)
	January 2010	259	260	100%	0.0619	0	0	0%	0.00	(0.32)
	December 2009	337	337	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	17	26	65%	-0.71	(1.43)
OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	November 2010	221	237	93%	0.2509	0	0	0%	0.00	(0.11)
	October 2010	228	240	95%	0.2179	0	0	0%	0.00	(0.17)
	September 2010	191	199	96%	0.1964	0	0	0%	0.00	(0.20)
	August 2010	193	197	98%	0.141	0	0	0%	0.00	(0.27)
	July 2010	181	183	99%	0.104	0	0	0%	0.00	(0.30)
	June 2010	287	288	100%	0.0588	0	0	0%	0.00	(0.32)
	May 2010	200	201	100%	0.0704	0	0	0%	0.00	(0.32)
	April 2010	181	187	97%	0.1762	0	0	0%	0.00	(0.23)
	March 2010	195	198	98%	0.1222	0	0	0%	0.00	(0.28)
	February 2010	174	175	99%	0.0754	0	0	0%	0.00	(0.31)
	January 2010	155	156	99%	0.0798	0	0	0%	0.00	(0.31)
	December 2009	136	137	99%	0.0851	0	0	0%	0.00	(0.31)
OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	November 2010	137	147	93%	0.2518	22	25	88%	-0.74	(1.45)
	October 2010	144	151	95%	0.2103	16	20	80%	-1.61	(1.98)
	September 2010	151	164	92%	0.2702	20	26	77%	-1.70	(2.04)
	August 2010	171	174	98%	0.1302	17	26	65%	-3.29	(3.00)
	July 2010	172	177	97%	0.1657	37	45	82%	-2.34	(2.42)
	June 2010	142	146	97%	0.1632	9	9	100%	0.00	(1.48)
	May 2010	156	157	99%	0.0796	20	28	71%	-3.01	(2.83)
	April 2010	141	142	99%	0.0836	20	22	91%	-1.27	(1.77)
	March 2010	146	147	99%	0.0822	41	49	84%	-2.57	(2.56)
	February 2010	162	172	94%	0.234	26	32	81%	-1.72	(2.05)
	January 2010	128	133	96%	0.1902	14	18	78%	-1.77	(2.08)
	December 2009	151	155	97%	0.1586	17	26	65%	-3.18	(2.93)
OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2010	2	3	67%	0.4714	0	0	0%	0.00	0.78
	August 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00

	March 2010	3	3	100%	0	0	0	0%	0.00	(0.33)	
	February 2010	4	4	100%	0	0	0	0%	0.00	(0.33)	
	January 2010	4	4	100%	0	0	0	0%	0.00	(0.33)	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met Basic Rate ISDN Parity	November 2010	774	826	94%	0.2429	0	0	0%	0.00	(0.12)	
	October 2010	954	1009	95%	0.227	0	0	0%	0.00	(0.15)	
	September 2010	1072	1116	96%	0.1946	0	0	0%	0.00	(0.20)	
	August 2010	675	731	92%	0.266	0	0	0%	0.00	(0.08)	
	July 2010	663	689	96%	0.1906	0	0	0%	0.00	(0.21)	
	June 2010	941	962	98%	0.1461	0	0	0%	0.00	(0.26)	
	May 2010	906	915	99%	0.0987	0	0	0%	0.00	(0.30)	
	April 2010	941	952	99%	0.1069	0	0	0%	0.00	(0.29)	
	March 2010	904	923	98%	0.142	0	0	0%	0.00	(0.26)	
	February 2010	811	857	95%	0.2254	0	0	0%	0.00	(0.15)	
	January 2010	867	906	96%	0.203	0	0	0%	0.00	(0.19)	
	December 2009	960	1012	95%	0.2208	0	0	0%	0.00	(0.16)	
	OP-3E Installation Commitments Met Dark Fiber - IOF Diagnostic	November 2010	3	3	100%	0	0	0	0%	0.00	(0.33)
		October 2010	3	4	75%	0.433	0	0	0%	0.00	0.50
September 2010		3	13	23%	0.4213	0	0	0%	0.00	2.23	
August 2010		0	3	0%	0	0	0	0%	0.00	3.00	
July 2010		2	3	67%	0.4714	0	0	0%	0.00	0.78	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		2	2	100%	0	0	0	0%	0.00	(0.33)	
April 2010		2	4	50%	0.5	0	0	0%	0.00	1.33	
March 2010		0	2	0%	0	0	0	0%	0.00	3.00	
February 2010		1	1	100%	0	0	0	0%	0.00	(0.33)	
January 2010		1	2	50%	0.5	0	0	0%	0.00	1.33	
December 2009		0	1	0%	0	0	0	0%	0.00	3.00	
OP-3E Installation Commitments Met E911 Parity		November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	1	1	100%	0	8	11	73%	-0.59	(1.36)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	1	1	100%	0	12	13	92%	-0.28	(1.17)	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	2	2	100%	0	7	10	70%	-0.85	(1.51)	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	1	1	100%	0	11	11	100%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		2	2	100%	0	1	1	100%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		1	1	100%	0	1	2	50%	-0.82	(1.50)	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met		November 2010	0	0	0%	0	0	0	0%	0.00	0.00

Enhanced Extended Loops - DS3 Capable Benchmark 0.9	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met Frame Relay Parity	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		2	2	100%	0	0	0	0%	0.00	0.00
February 2010		2	2	100%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met LIS Trunk Parity	November 2010	60	64	94%	0.2421	0	0	0%	0.00	(0.13)
	October 2010	58	58	100%	0	0	0	0%	0.00	(0.33)
	September 2010	56	58	97%	0.1825	0	0	0%	0.00	(0.22)
	August 2010	59	59	100%	0	0	0	0%	0.00	(0.33)
	July 2010	63	63	100%	0	0	0	0%	0.00	(0.33)
	June 2010	49	51	96%	0.1941	0	0	0%	0.00	(0.20)
	May 2010	88	94	94%	0.2444	0	0	0%	0.00	(0.12)
	April 2010	55	58	95%	0.2215	0	0	0%	0.00	(0.16)
	March 2010	42	44	95%	0.2083	0	0	0%	0.00	(0.18)
	February 2010	54	55	98%	0.1336	0	0	0%	0.00	(0.27)
	January 2010	40	41	98%	0.1543	0	0	0%	0.00	(0.25)
	December 2009	42	42	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met PBX Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	1	0%	0	0	0	0%	0.00	3.00
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00

	May 2010	1	1	100%	0	1	1	100%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met UDIT DS1 Parity	November 2010	8	8	100%	0	15	15	100%	0.00	0.00	
	October 2010	3	3	100%	0	20	20	100%	0.00	0.00	
	September 2010	15	15	100%	0	3	6	50%	-2.07	(2.26)	
	August 2010	2	2	100%	0	3	3	100%	0.00	0.00	
	July 2010	1	1	100%	0	17	17	100%	0.00	0.00	
	June 2010	3	3	100%	0	3	3	100%	0.00	0.00	
	May 2010	3	3	100%	0	7	7	100%	0.00	0.00	
	April 2010	3	3	100%	0	6	9	67%	-1.06	(1.64)	
	March 2010	11	11	100%	0	13	15	87%	-0.99	(1.60)	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	6	6	100%	0	11	11	100%	0.00	0.00	
	December 2009	10	10	100%	0	13	15	87%	-0.96	(1.58)	
	OP-3E Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0	0	0	0%	0.00	0.00
		September 2010	0	0	0%	0	0	0	0%	0.00	0.00
		August 2010	0	0	0%	0	0	0	0%	0.00	0.00
		July 2010	0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		1	1	100%	0	1	3	33%	-1.22	(1.74)	
March 2010		1	1	100%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9		November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	1	0%	0	8	8	100%	0.00	(0.26)	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met Unbundled Loop - DS1 Capable Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		1	1	100%	0	11	23	48%	-1.02	(1.62)	

OP-3E Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2010	5	5	100%	0	0	0	0%	0.00	(0.33)	
	October 2010	10	10	100%	0	0	0	0%	0.00	(0.33)	
	September 2010	6	7	86%	0.3499	0	0	0%	0.00	0.14	
	August 2010	2	3	67%	0.4714	0	0	0%	0.00	0.78	
	July 2010	9	9	100%	0	0	0	0%	0.00	(0.33)	
	June 2010	7	7	100%	0	0	0	0%	0.00	(0.33)	
	May 2010	15	15	100%	0	0	0	0%	0.00	(0.33)	
	April 2010	18	20	90%	0.3	0	0	0%	0.00	0.00	
	March 2010	14	15	93%	0.2494	0	0	0%	0.00	(0.11)	
	February 2010	12	12	100%	0	0	0	0%	0.00	(0.33)	
	January 2010	7	7	100%	0	0	0	0%	0.00	(0.33)	
	December 2009	16	17	94%	0.2353	0	0	0%	0.00	(0.14)	
	OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	November 2010	21	23	91%	0.2818	0	0	0%	0.00	(0.04)
October 2010		21	22	95%	0.2083	0	0	0%	0.00	(0.18)	
September 2010		24	24	100%	0	0	0	0%	0.00	(0.33)	
August 2010		16	16	100%	0	0	0	0%	0.00	(0.33)	
July 2010		14	14	100%	0	0	0	0%	0.00	(0.33)	
June 2010		27	27	100%	0	0	0	0%	0.00	(0.33)	
May 2010		24	24	100%	0	0	0	0%	0.00	(0.33)	
April 2010		19	21	90%	0.2935	0	0	0%	0.00	(0.02)	
March 2010		17	17	100%	0	0	0	0%	0.00	(0.33)	
February 2010		13	13	100%	0	0	0	0%	0.00	(0.33)	
January 2010		15	15	100%	0	0	0	0%	0.00	(0.33)	
December 2009		15	15	100%	0	0	0	0%	0.00	(0.33)	
OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9		November 2010	11	11	100%	0	20	40	50%	-2.94	(2.79)
		October 2010	11	11	100%	0	24	29	83%	-1.29	(1.78)
	September 2010	13	13	100%	0	16	24	67%	-2.05	(2.25)	
	August 2010	12	12	100%	0	11	18	61%	-2.14	(2.30)	
	July 2010	10	10	100%	0	17	25	68%	-1.83	(2.11)	
	June 2010	16	16	100%	0	10	14	71%	-1.73	(2.05)	
	May 2010	14	14	100%	0	31	39	79%	-1.63	(1.99)	
	April 2010	5	6	83%	0.3727	34	38	89%	0.46	(1.06)	
	March 2010	14	14	100%	0	33	43	77%	-1.79	(2.09)	
	February 2010	14	14	100%	0	25	30	83%	-1.38	(1.84)	
	January 2010	13	14	93%	0.2575	11	23	48%	-2.66	(2.62)	
	December 2009	13	13	100%	0	15	23	65%	-2.10	(2.28)	
	OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		1	1	100%	0	0	0	0%	0.00	(0.33)	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		1	1	100%	0	0	0	0%	0.00	(0.33)	
January 2010		2	2	100%	0	0	0	0%	0.00	(0.33)	
December 2009		1	1	100%	0	0	0	0%	0.00	(0.33)	
OP-4A Installation Interval Business Parity		November 2010	152	154	1	0.1132	0	0	0	0.00	(0.29)
		October 2010	106	107	1	0.0962	0	0	0	0.00	(0.30)
	September 2010	133	140	1	0.2179	0	0	0	0.00	(0.17)	
	August 2010	89	108	1	0.3808	0	0	0	0.00	0.25	

	July 2010	75	75	1	0	0	0	0	0.00	(0.33)
	June 2010	123	125	1	0.1255	0	0	0	0.00	(0.28)
	May 2010	150	160	1	0.2421	0	0	0	0.00	(0.13)
	April 2010	142	145	1	0.1423	0	0	0	0.00	(0.26)
	March 2010	180	183	1	0.127	0	0	0	0.00	(0.28)
	February 2010	120	126	1	0.213	0	0	0	0.00	(0.17)
	January 2010	95	96	1	0.1015	0	0	0	0.00	(0.30)
	December 2009	98	128	1	0.4236	0	0	0	0.00	0.45
OP-4A Installation Interval Line Splitting Benchmark 3.3	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	2	0	0	0	0	0	0.00	3.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	1	1	1	0	0	0	0	0.00	(0.33)
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	1	0	0	0	0	0	0.00	3.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	1	2	1	0.5	0	0	0	0.00	1.33
	December 2009	0	2	0	0	0	0	0	0.00	3.00
	OP-4A Installation Interval Residence Parity	November 2010	0	0	0	0	0	0	0	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		2	2	1	0	8	8	1	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		1	1	1	0	1	1	1	0.00	0.00
March 2010		1	1	1	0	4	4	1	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		2	2	1	0	1	2	1	-1.00	(1.61)
December 2009		0	0	0	0	0	0	0	0.00	0.00
OP-4A Installation Interval UNE - P (POTS) Parity		November 2010	5	2	3	2.12	2286	454	5	-0.42
	October 2010	56	4	14	11.8	5041	623	8	1.20	(0.29)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	5	2	3	0.71	3020	746	4	-0.39	(1.24)
	April 2010	2	1	2	0	2403	621	4	-0.39	(1.24)
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	2	1	2	0	2999	730	4	-0.29	(1.18)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-4B Installation Interval Business Parity	November 2010	0	0	0	0	0	0	0	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		3	1	3	0	0	0	0	0.00	(0.27)
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010	0	0	0	0	0	0	0	0.00	0.00	

	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	19	1	19	0	0	0	0	0.00	14.27	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-4B Installation Interval Residence Parity	November 2010	12	2	6	1.41	10472	2621	4	1.05	(0.16)	
	October 2010	16	4	4	2.94	11858	2767	4	-0.16	(1.10)	
	September 2010	8	2	4	2.83	18851	3699	5	-0.38	(1.23)	
	August 2010	57	9	6	2.4	17300	3728	5	1.65	(0.04)	
	July 2010	67	20	3	1.46	14193	3308	4	-1.47	(1.89)	
	June 2010	19	6	3	0.41	8640	2603	3	-0.14	(1.09)	
	May 2010	17	6	3	1.47	9177	2715	3	-0.59	(1.36)	
	April 2010	12	4	3	0	7959	2396	3	-0.31	(1.19)	
	March 2010	33	10	3	0.48	8063	2495	3	0.10	(0.84)	
	February 2010	9	3	3	0	8287	2449	3	-0.26	(1.16)	
	January 2010	6	2	3	0	9795	2696	4	-0.32	(1.20)	
	December 2009	11	3	4	1.15	13438	3269	4	-0.31	(1.19)	
	OP-4B Installation Interval UNE - P (POTS) Parity	November 2010	84	23	4	1.56	12758	3075	4	-0.57	(1.35)
		October 2010	15	5	3	3.46	16899	3390	5	-0.80	(1.49)
September 2010		77	11	7	5.9	24678	4747	5	1.26	(0.25)	
August 2010		115	17	7	16.63	23395	4892	5	2.23	0.16	
July 2010		76	13	6	5.64	18618	4319	4	1.76	0.04	
June 2010		26	10	3	0.7	11473	3315	3	-0.76	(1.46)	
May 2010		31	16	2	0.25	12197	3461	4	-1.93	(2.17)	
April 2010		8	4	2	0	10362	3017	3	-1.01	(1.61)	
March 2010		23	11	2	0.3	10558	3175	3	-1.41	(1.86)	
February 2010		31	11	3	1.6	10661	3060	3	-0.68	(1.41)	
January 2010		18	7	3	1.13	12794	3426	4	-0.74	(1.45)	
December 2009		44	15	3	2.58	16859	4079	4	-1.46	(1.89)	
OP-4C Installation Interval Business Parity		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	3	1	3	0	540	92	6	-0.42	(1.25)
	September 2010	0	0	0	0	0	0	0	0.00	0.00	
	August 2010	0	0	0	0	0	0	0	0.00	0.00	
	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	15	1	15	0	452	93	5	2.34	0.00	
	February 2010	2	1	2	0	398	95	4	-0.61	(1.37)	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-4C Installation Interval Centrex Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	7	1	7	0	2149	469	5	0.53	(0.46)
September 2010		2	1	2	0	3072	659	5	-0.63	(1.38)	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		3	1	3	0	2109	558	4	-0.28	(1.17)	
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
OP-4C Installation Interval Line Splitting Benchmark 3.3		November 2010	8	3	3	2.89	1832	523	4	-0.49	(1.30)
		October 2010	9	3	3	3.61	2689	561	5	-0.61	(1.37)

	September 2010	18	6	3	1.79	3851	815	5	-0.94	(1.57)
	August 2010	2	1	2	0	4237	854	5	-0.66	(1.40)
	July 2010	9	2	5	3.54	3402	779	4	0.06	(0.69)
	June 2010	8	4	2	0.82	2321	643	4	-0.91	(1.55)
	May 2010	2	1	2	0	2549	665	4	-0.62	(1.37)
	April 2010	4	2	2	0	2188	575	4	-0.77	(1.47)
	March 2010	13	4	3	1.26	2413	584	4	-0.45	(1.27)
	February 2010	6	2	3	1.41	2212	579	4	-0.40	(1.24)
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	3	1	3	0	2715	669	4	-0.28	(1.17)
OP-4C Installation Interval Residence Parity	November 2010	1	1	1	0	290	188	2	-0.44	(1.27)
	October 2010	2	2	1	0	259	175	1	-0.40	(1.24)
	September 2010	6	8	1	0.46	188	145	1	-1.25	(1.76)
	August 2010	2	2	1	0	317	215	1	-0.67	(1.41)
	July 2010	6	6	1	0	325	201	2	-0.38	(1.23)
	June 2010	7	5	1	0.89	308	219	1	-0.01	(1.01)
	May 2010	7	7	1	0	294	198	1	-1.27	(1.77)
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	5	2	3	2.12	262	174	2	1.37	0.11
	February 2010	1	1	1	0	395	254	2	-0.46	(1.28)
	January 2010	5	4	1	0.5	352	232	2	-0.47	(1.28)
	December 2009	53	54	1	0.14	336	277	1	-1.56	(1.95)
	OP-4C Installation Interval UNE - P (POTS) Parity	November 2010	18	7	3	0.79	0	0	0	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00
August 2010		6	2	3	0	0	0	0	0.00	(0.27)
July 2010		3	1	3	0	0	0	0	0.00	(0.27)
June 2010		9	3	3	0	0	0	0	0.00	(0.27)
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		3	1	3	0	0	0	0	0.00	(0.27)
March 2010		3	1	3	0	0	0	0	0.00	(0.27)
February 2010		3	1	3	0	0	0	0	0.00	(0.27)
January 2010		6	2	3	0	0	0	0	0.00	(0.27)
December 2009		15	5	3	0	0	0	0	0.00	(0.27)
OP-4D Installation Interval Basic Rate ISDN Parity		November 2010	3	3	1	0	3246	2871	1	-0.46
	October 2010	1	1	1	0	3248	2813	1	-0.28	(1.17)
	September 2010	2	2	1	0	2982	2727	1	-0.30	(1.18)
	August 2010	2	2	1	0	3613	3111	1	-0.41	(1.25)
	July 2010	9	9	1	0	3301	2905	1	-0.77	(1.47)
	June 2010	2	2	1	0	3858	3408	1	-0.20	(1.12)
	May 2010	3	3	1	0	4242	3696	1	-0.55	(1.33)
	April 2010	3	3	1	0	3371	2929	1	-0.45	(1.28)
	March 2010	2	2	1	0	3805	3366	1	-0.36	(1.22)
	February 2010	2	2	1	0	3805	3500	1	-0.27	(1.16)
	January 2010	2	2	1	0	4206	3575	1	-0.30	(1.18)
	December 2009	2	2	1	0	4499	4078	1	-0.31	(1.19)
	OP-4D Installation Interval Dark Fiber - IOF Diagnostic	November 2010	5	6	1	0.41	3536	3059	1	-1.38
October 2010		1	2	1	0.71	3507	2988	1	-1.40	(1.85)
September 2010		2	3	1	0.58	3170	2872	1	-1.48	(1.90)
August 2010		2	2	1	0	3930	3326	1	-0.43	(1.26)
July 2010		5	5	1	0	3626	3106	1	-0.33	(1.20)
June 2010		6	5	1	0.45	4166	3627	1	0.12	(0.99)
May 2010		1	3	0	0.58	4536	3894	1	-2.81	(2.71)

	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	2	2	1	0	4067	3540	1	-0.38	(1.23)	
	February 2010	0	1	0	0	4200	3754	1	-2.00	(2.22)	
	January 2010	1	1	1	0	4558	3807	1	-0.23	(1.14)	
	December 2009	1	1	1	0	4835	4355	1	-0.21	(1.13)	
OP-4D Installation Interval Dark Fiber - Loop Diagnostic	November 2010	0	0	0	0	0	0	0	0.00	0.00	
	October 2010	0	0	0	0	0	0	0	0.00	0.00	
	September 2010	1	1	1	0	62	10	6	-1.36	(1.83)	
	August 2010	0	0	0	0	0	0	0	0.00	0.00	
	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	19	1	19	0	50	6	8	1.31	(0.57)	
	April 2010	33	4	8	3.5	50	2	25	-0.65	(1.40)	
	March 2010	3	1	3	0	5	1	5	0.00	0.00	
	February 2010	9	3	3	0	32	6	5	-1.53	(1.93)	
	January 2010	12	4	3	0.82	32	6	5	-1.26	(1.76)	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-4D Installation Interval DS0 Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
		September 2010	0	0	0	0	0	0	0	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		0	0	0	0	0	0	0	0.00	0.00	
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		17	1	17	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
OP-4D Installation Interval E911 Parity		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
		September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00	
	July 2010	20	1	20	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
		September 2010	0	0	0	0	0	0	0	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		5	1	5	0	6	1	6	0.00	0.00	
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	

OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	14	2	7	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	48	4	12	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	144	12	12	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	November 2010	0	0	0	0	0	0	0	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		12	2	6	0	0	0	0	0.00	0.00
OP-4D Installation Interval LIS Trunk Parity		November 2010	167	32	5	1.13	0	0	0	0.00
	October 2010	177	38	5	0.85	0	0	0	0.00	(0.67)
	September 2010	174	38	5	1.27	0	0	0	0.00	(0.71)
	August 2010	134	31	4	0.91	0	0	0	0.00	(0.84)
	July 2010	111	27	4	1.15	0	0	0	0.00	(0.94)
	June 2010	134	32	4	0.9	0	0	0	0.00	(0.91)
	May 2010	62	14	4	0.76	0	0	0	0.00	(0.79)
	April 2010	73	16	5	1.31	0	0	0	0.00	(0.72)
	March 2010	22	5	4	0.89	0	0	0	0.00	(0.80)
	February 2010	55	12	5	0.9	0	0	0	0.00	(0.71)
	January 2010	84	17	5	0.24	0	0	0	0.00	(0.53)
	December 2009	55	13	4	0.83	0	0	0	0.00	(0.88)
	OP-4D Installation Interval PBX Parity	November 2010	0	0	0	0	0	0	0	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		6	1	6	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		7	1	7	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT Above DS1 Level Parity		November 2010	0	0	0	0	0	0	0	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	22	1	22	0	0	0	0	0.00	0.00

	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	22	1	22	0	0	0	0	0.00	0.00
	April 2010	21	1	21	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	18	1	18	0	0	0	0	0.00	0.00
	December 2009	13	1	13	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	November 2010	3	1	3	0	73	10	7	-1.54	(1.93)
	October 2010	4	1	4	0	89	15	6	-0.72	(1.44)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	4	1	4	0	75	7	11	-1.38	(1.84)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	14	2	7	0	21	3	7	0.00	(1.00)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	7	1	7	0	0	1	0	0.00	0.00
	January 2010	14	2	7	0	34	4	9	-1.73	(2.05)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop 4 Wire Non-Loaded Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	16	3	5	4.93	134	14	10	-0.68	(1.42)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	November 2010	359	133	3	1.26	0	0	0	0.00	(1.65)
	October 2010	358	142	3	0.56	0	0	0	0.00	(1.74)
	September 2010	332	125	3	0.51	0	0	0	0.00	(1.67)
	August 2010	295	120	2	0.61	0	0	0	0.00	(1.77)
	July 2010	264	106	2	0.95	0	0	0	0.00	(1.75)
	June 2010	320	123	3	1.01	0	0	0	0.00	(1.70)
	May 2010	346	125	3	1.69	0	0	0	0.00	(1.62)
	April 2010	346	131	3	0.58	0	0	0	0.00	(1.68)
	March 2010	380	140	3	0.73	0	0	0	0.00	(1.64)
	February 2010	382	154	2	0.89	0	0	0	0.00	(1.76)
	January 2010	341	136	3	0.66	0	0	0	0.00	(1.75)
	December 2009	446	181	2	0.62	0	0	0	0.00	(1.77)
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00

	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	2	1	2	0	196	18	11	-1.72	(2.05)	
OP-4D Installation Interval Unbundled Loop XDSL Benchmark 6	November 2010	512	167	3	0.35	0	0	0	0.00	(1.47)	
	October 2010	510	163	3	1.01	0	0	0	0.00	(1.44)	
	September 2010	337	125	3	0.75	0	0	0	0.00	(1.65)	
	August 2010	280	101	3	0.79	0	0	0	0.00	(1.61)	
	July 2010	302	116	3	0.6	0	0	0	0.00	(1.70)	
	June 2010	397	154	3	0.65	0	0	0	0.00	(1.71)	
	May 2010	248	101	2	0.76	0	0	0	0.00	(1.77)	
	April 2010	260	90	3	3.5	0	0	0	0.00	(1.56)	
	March 2010	279	106	3	0.76	0	0	0	0.00	(1.68)	
	February 2010	208	80	3	0.7	0	0	0	0.00	(1.70)	
	January 2010	187	75	2	0.69	0	0	0	0.00	(1.75)	
	December 2009	179	72	2	0.63	0	0	0	0.00	(1.76)	
	OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	November 2010	573	107	5	7.82	0	0	0	0.00	(0.08)
		October 2010	474	95	5	0.69	0	0	0	0.00	(0.28)
September 2010		581	118	5	3.44	0	0	0	0.00	(0.31)	
August 2010		580	133	4	1.09	0	0	0	0.00	(0.62)	
July 2010		497	110	5	1.05	0	0	0	0.00	(0.54)	
June 2010		450	100	5	0.9	0	0	0	0.00	(0.55)	
May 2010		413	88	5	1.51	0	0	0	0.00	(0.44)	
April 2010		291	67	4	0.88	0	0	0	0.00	(0.63)	
March 2010		457	101	5	0.97	0	0	0	0.00	(0.53)	
February 2010		482	100	5	1.4	0	0	0	0.00	(0.37)	
January 2010		461	97	5	1.46	0	0	0	0.00	(0.41)	
December 2009		535	122	4	1.1	0	0	0	0.00	(0.61)	
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	9	2	5	0.71	0	0	0	0.00	(0.75)
	September 2010	14	3	5	1.15	0	0	0	0.00	(0.67)	
	August 2010	5	2	3	2.12	0	0	0	0.00	(1.75)	
	July 2010	5	1	5	0	0	0	0	0.00	(0.50)	
	June 2010	4	1	4	0	0	0	0	0.00	(1.00)	
	May 2010	5	1	5	0	0	0	0	0.00	(0.50)	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	13	3	4	1.15	0	0	0	0.00	(0.83)	
	February 2010	14	4	4	1.73	0	0	0	0.00	(1.25)	
	January 2010	16	4	4	0.82	0	0	0	0.00	(1.00)	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	November 2010	3011	590	5	0.86	0	0	0	0.00	(0.45)
		October 2010	4029	753	5	1.1	0	0	0	0.00	(0.32)
September 2010		4357	864	5	0.66	0	0	0	0.00	(0.48)	
August 2010		3028	588	5	0.67	0	0	0	0.00	(0.43)	
July 2010		2885	560	5	1.41	0	0	0	0.00	(0.42)	
June 2010		3735	739	5	0.5	0	0	0	0.00	(0.47)	
May 2010		3351	673	5	0.63	0	0	0	0.00	(0.51)	
April 2010		3597	734	5	0.67	0	0	0	0.00	(0.55)	
March 2010		3382	664	5	0.61	0	0	0	0.00	(0.45)	
February 2010		3294	593	6	3.11	0	0	0	0.00	(0.22)	
January 2010		3159	633	5	0.75	0	0	0	0.00	(0.50)	
December 2009		3161	627	5	1.15	0	0	0	0.00	(0.48)	
OP-4E Installation Interval Basic Rate ISDN Parity		November 2010	32	3	11	7.51	0	0	0	0.00	(0.87)
		October 2010	25	3	8	9.24	0	0	0	0.00	(1.33)
	September 2010	135	12	11	7.3	0	0	0	0.00	(0.75)	

	August 2010	26	2	13	0	0	0	0	0.00	(0.40)
	July 2010	30	2	15	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	15	1	15	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	10	1	10	0	0	0	0	0.00	(1.00)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	9	1	9	0	0	0	0	0.00	(1.20)
OP-4E Installation Interval Dark Fiber - IOF Diagnostic	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	5	1	5	0	81	8	10	-0.67	(1.41)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	4	1	4	0	79	10	8	-0.65	(1.39)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	7	2	4	0.71	50	6	8	-0.78	(1.48)
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	5	1	5	0	32	6	5	-0.11	(1.07)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval E911 Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	4	2	2	0	4	1	4	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	4	1	4	0	37	2	19	-0.67	(1.41)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	20	1	20	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval LIS Trunk Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	24	2	12	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00

	March 2010	168	14	12	0	0	0	0	0.00	0.00	
	February 2010	24	2	12	0	24	2	12	0.00	0.00	
	January 2010	96	8	12	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval PBX Parity	November 2010	268	55	5	1.06	0	0	0	0.00	(0.56)	
	October 2010	191	45	4	0.96	0	0	0	0.00	(0.88)	
	September 2010	178	44	4	1.29	0	0	0	0.00	(0.98)	
	August 2010	221	47	5	1.67	0	0	0	0.00	(0.65)	
	July 2010	200	45	4	0.78	0	0	0	0.00	(0.78)	
	June 2010	183	40	5	1.03	0	0	0	0.00	(0.71)	
	May 2010	377	83	5	1.17	0	0	0	0.00	(0.73)	
	April 2010	256	53	5	1.03	0	0	0	0.00	(0.58)	
	March 2010	111	25	4	0.82	0	0	0	0.00	(0.78)	
	February 2010	189	42	5	0.8	0	0	0	0.00	(0.75)	
	January 2010	152	35	4	1.66	0	0	0	0.00	(0.83)	
	December 2009	152	34	4	0.83	0	0	0	0.00	(0.76)	
	OP-4E Installation Interval UDIT Above DS1 Level Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		21	1	21	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		21	1	21	0	0	0	0	0.00	0.00	
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		46	4	12	5.45	14	1	14	0.00	0.00	
OP-4E Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00	
	August 2010	0	0	0	0	0	0	0	0.00	0.00	
	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	3	1	3	0	70	3	23	-1.33	(1.81)	
	March 2010	2	1	2	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-4E Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		19	1	19	0	22	6	4	8.69	(0.41)	
May 2010		0	0	0	0	0	0	0	0.00	0.00	
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval Unbundled Loop -		November 2010	6	2	3	0	0	0	0	0.00	(1.50)

DS1 Capable Benchmark 5.5	October 2010	19	8	2	0.52	0	0	0	0.00	(1.81)
	September 2010	15	4	4	2.22	0	0	0	0.00	(1.13)
	August 2010	6	1	6	0	0	0	0	0.00	0.00
	July 2010	15	6	3	0.55	0	0	0	0.00	(1.75)
	June 2010	5	2	3	0.71	0	0	0	0.00	(1.75)
	May 2010	23	8	3	0.35	0	0	0	0.00	(1.56)
	April 2010	81	9	9	13.06	0	0	0	0.00	1.50
	March 2010	22	8	3	1.16	0	0	0	0.00	(1.63)
	February 2010	13	5	3	0.55	0	0	0	0.00	(1.70)
	January 2010	11	5	2	0.45	0	0	0	0.00	(1.90)
	December 2009	19	7	3	0.76	0	0	0	0.00	(1.64)
	OP-4E Installation Interval Unbundled Loop XDSL Benchmark 6	November 2010	45	15	3	0	0	0	0	0.00
October 2010		30	10	3	0	0	0	0	0.00	(1.50)
September 2010		47	17	3	0.66	0	0	0	0.00	(1.62)
August 2010		26	9	3	0.33	0	0	0	0.00	(1.56)
July 2010		25	8	3	0.83	0	0	0	0.00	(1.44)
June 2010		25	11	2	0.65	0	0	0	0.00	(1.86)
May 2010		26	11	2	0.5	0	0	0	0.00	(1.82)
April 2010		17	6	3	0.41	0	0	0	0.00	(1.58)
March 2010		17	7	2	0.53	0	0	0	0.00	(1.79)
February 2010		12	4	3	0	0	0	0	0.00	(1.50)
January 2010		23	10	2	0.95	0	0	0	0.00	(1.85)
December 2009		24	9	3	0.5	0	0	0	0.00	(1.67)
OP-4E Installation Interval Unbundled Loop Analog Benchmark 6	November 2010	40	9	4	1.67	0	0	0	0.00	(0.58)
	October 2010	48	10	5	0.42	0	0	0	0.00	(0.38)
	September 2010	54	11	5	0.3	0	0	0	0.00	(0.32)
	August 2010	42	9	5	0.71	0	0	0	0.00	(0.45)
	July 2010	44	9	5	0.33	0	0	0	0.00	(0.33)
	June 2010	50	11	5	0.52	0	0	0	0.00	(0.52)
	May 2010	44	11	4	1.1	0	0	0	0.00	(0.82)
	April 2010	23	3	8	4.62	0	0	0	0.00	1.18
	March 2010	35	8	4	0.92	0	0	0	0.00	(0.61)
	February 2010	40	9	4	0.73	0	0	0	0.00	(0.58)
	January 2010	40	9	4	1.01	0	0	0	0.00	(0.58)
	December 2009	52	12	4	0.65	0	0	0	0.00	(0.64)
OP-4E Installation Interval Unbundled Loop Conditioned Benchmark 15	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	3	1	3	0	0	0	0	0.00	(1.50)
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	3	1	3	0	0	0	0	0.00	(1.50)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	3	1	3	0	0	0	0	0.00	(1.50)
	January 2010	10	2	5	0	0	0	0	0.00	(0.50)
	December 2009	5	1	5	0	0	0	0	0.00	(0.50)
OP-4E Installation Interval Unbundled Loop ISDN Capable Parity	November 2010	266	54	5	0.67	0	0	0	0.00	(0.54)
	October 2010	328	66	5	0.39	0	0	0	0.00	(0.52)
	September 2010	572	85	7	6.37	0	0	0	0.00	0.36
	August 2010	520	99	5	0.91	0	0	0	0.00	(0.37)
	July 2010	285	55	5	0.51	0	0	0	0.00	(0.41)
	June 2010	457	91	5	0.15	0	0	0	0.00	(0.49)

	May 2010	573	97	6	4.2	0	0	0	0.00	(0.05)
	April 2010	346	69	5	0.32	0	0	0	0.00	(0.49)
	March 2010	682	135	5	0.43	0	0	0	0.00	(0.47)
	February 2010	460	90	5	0.66	0	0	0	0.00	(0.44)
	January 2010	335	68	5	0.43	0	0	0	0.00	(0.54)
	December 2009	373	66	6	1.89	0	0	0	0.00	(0.17)
OP-5A New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	51	2	2550%	2.12	0	0	0%	0.00	2.10
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	15	1	1500%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Business Parity	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		8	2	400%	0	62	7	886%	-1.42	(1.86)
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		5	1	500%	0	4	1	400%	0.00	0.00
March 2010		4	1	400%	0	10	2	500%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		8	2	400%	1.41	37	2	1850%	-0.82	(1.50)
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Centrex Parity		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	19	19	100%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	16	16	100%	0.00	0.00
	April 2010	8	8	100%	0	7	7	100%	0.00	0.00
	March 2010	1	1	100%	0	9	9	100%	0.00	0.00
	February 2010	3	3	100%	0	17	17	100%	0.00	0.00
	January 2010	5	5	100%	0	12	13	92%	-0.55	(1.33)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		8	9	89%	0.3143	1527	1645	93%	0.46	(0.99)
September 2010		12	12	100%	0	1485	1599	93%	-0.96	(1.58)
August 2010		6	6	100%	0	1803	1910	94%	-0.60	(1.36)
July 2010		15	16	94%	0.2421	1675	1781	94%	0.05	(1.20)
June 2010		11	11	100%	0	1663	1786	93%	-0.90	(1.55)
May 2010		11	12	92%	0.2764	1956	2078	94%	0.36	(1.03)
April 2010		4	4	100%	0	1585	1681	94%	-0.49	(1.30)
March 2010		4	4	100%	0	1533	1653	93%	-0.56	(1.34)
February 2010		5	5	100%	0	1629	1768	92%	-0.65	(1.40)
January 2010		22	23	96%	0.2039	1784	1911	93%	-0.44	(1.27)

	December 2009	54	54	100%	0	1882	2054	92%	-2.19	(2.33)
OP-5A New Service Installation Quality Reported to Repair DS0 Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair E911 Parity	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		1	1	100%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	18	18	100%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		2	2	100%	0	18	18	100%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		6	6	100%	0	4	4	100%	0.00	0.00
June 2010		2	2	100%	0	7	7	100%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		22	22	100%	0	8	8	100%	0.00	0.00
March 2010		14	14	100%	0	2	2	100%	0.00	0.00
February 2010		4	4	100%	0	2	2	100%	0.00	0.00
January 2010		8	8	100%	0	2	2	100%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00

	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	4	4	100%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Frame Relay Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	115	120	96%	0.1998	48	51	94%	-0.44	(1.27)
	September 2010	189	201	94%	0.2369	48	52	92%	-0.42	(1.25)
	August 2010	137	145	94%	0.2283	43	45	96%	0.31	(1.10)
	July 2010	132	137	96%	0.1875	67	71	94%	-0.59	(1.36)
	June 2010	105	106	99%	0.0967	23	23	100%	0.00	(1.56)
	May 2010	144	151	95%	0.2103	64	68	94%	-0.36	(1.22)
	April 2010	86	89	97%	0.1805	60	63	95%	-0.40	(1.24)
	March 2010	76	79	96%	0.1911	88	95	93%	-0.90	(1.55)
	February 2010	72	79	91%	0.2842	60	65	92%	0.26	(1.04)
	January 2010	64	70	91%	0.2799	41	42	98%	2.08	(0.46)
	December 2009	58	62	94%	0.2457	47	53	89%	-0.82	(1.50)
	OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		2	2	100%	0	0	0	0%	0.00	0.00
August 2010		3	3	100%	0	0	0	0%	0.00	0.00
July 2010		3	3	100%	0	0	0	0%	0.00	0.00
June 2010		4	4	100%	0	0	0	0%	0.00	0.00
May 2010		1	1	100%	0	0	0	0%	0.00	0.00
April 2010		2	2	100%	0	0	0	0%	0.00	0.00
March 2010		2	2	100%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		1	1	100%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	4	4	100%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair PBX Parity	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		3	3	100%	0	11189	12447	90%	-0.58	(1.35)
July 2010		1	1	100%	0	10470	11521	91%	-0.32	(1.19)
June 2010		4	4	100%	0	11685	13007	90%	-0.67	(1.41)
May 2010		1	1	100%	0	11974	13284	90%	-0.33	(1.20)
April 2010		1	1	100%	0	10575	11741	90%	-0.33	(1.20)
March 2010		1	1	100%	0	10952	12281	89%	-0.35	(1.21)

	February 2010	2	2	100%	0	11393	12769	89%	-0.49	(1.30)	
	January 2010	3	3	100%	0	11833	13244	89%	-0.60	(1.36)	
	December 2009	4	5	80%	0.4	13625	15361	89%	0.61	(0.93)	
OP-5A New Service Installation Quality Reported to Repair Residence Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	9	9	100%	0	31	31	100%	0.00	0.00	
	September 2010	26	26	100%	0	12	12	100%	0.00	0.00	
	August 2010	11	11	100%	0	6	6	100%	0.00	0.00	
	July 2010	7	7	100%	0	25	25	100%	0.00	0.00	
	June 2010	7	7	100%	0	4	4	100%	0.00	0.00	
	May 2010	18	18	100%	0	12	12	100%	0.00	0.00	
	April 2010	18	18	100%	0	12	12	100%	0.00	0.00	
	March 2010	32	32	100%	0	22	22	100%	0.00	0.00	
	February 2010	5	5	100%	0	38	38	100%	0.00	0.00	
	January 2010	20	20	100%	0	26	26	100%	0.00	0.00	
	December 2009	25	25	100%	0	22	22	100%	0.00	0.00	
	OP-5A New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		1	1	100%	0	11	11	100%	0.00	0.00	
March 2010		2	2	100%	0	6	6	100%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity		November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	10	11	91%	0.2875	8799	9983	88%	-0.28	(1.17)
	September 2010	8	8	100%	0	8752	9799	89%	-0.98	(1.59)	
	August 2010	18	18	100%	0	9386	10537	89%	-1.48	(1.90)	
	July 2010	35	40	88%	0.3307	8795	9740	90%	0.60	(0.76)	
	June 2010	21	23	91%	0.2818	10022	11221	89%	-0.31	(1.19)	
	May 2010	25	25	100%	0	10018	11206	89%	-1.72	(2.05)	
	April 2010	18	18	100%	0	8990	10060	89%	-1.46	(1.89)	
	March 2010	18	18	100%	0	9419	10628	89%	-1.52	(1.92)	
	February 2010	11	12	92%	0.2764	9764	11001	89%	-0.32	(1.19)	
	January 2010	5	6	83%	0.3727	10049	11333	89%	0.41	(1.02)	
	December 2009	5	5	100%	0	11743	13307	88%	-0.82	(1.50)	
	OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	2	2	100%	0	16	16	100%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		3	3	100%	0	16	16	100%	0.00	0.00	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		4	4	100%	0	12	12	100%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		1	1	100%	0	4	4	100%	0.00	0.00	
January 2010		2	2	100%	0	5	5	100%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire		November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	3	3	100%	0	48	51	94%	-0.42	(1.26)

Non-Loaded Parity	September 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	1	1	100%	0	41	42	98%	-0.15	(1.09)	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	233	244	95%	0.2075	17	17	100%	0.00	(0.95)	
September 2010	280	283	99%	0.1024	19	19	100%	0.00	(1.56)		
August 2010	244	258	95%	0.2265	24	24	100%	0.00	(0.64)		
July 2010	193	205	94%	0.2348	13	13	100%	0.00	(0.95)		
June 2010	208	219	95%	0.2184	14	14	100%	0.00	(1.00)		
May 2010	244	252	97%	0.1753	16	16	100%	0.00	(1.17)		
April 2010	245	251	98%	0.1528	7	7	100%	0.00	(1.62)		
March 2010	343	347	99%	0.1067	9	9	100%	0.00	(1.79)		
February 2010	270	278	97%	0.1672	17	17	100%	0.00	(1.18)		
January 2010	260	270	96%	0.1889	12	13	92%	-0.53	(1.32)		
December 2009	343	355	97%	0.1807	6	6	100%	0.00	(1.55)		
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
October 2010	0	0	0%	0	0	0	0%	0.00	0.00		
September 2010	0	0	0%	0	0	0	0%	0.00	0.00		
August 2010	0	0	0%	0	0	0	0%	0.00	0.00		
July 2010	0	0	0%	0	0	0	0%	0.00	0.00		
June 2010	0	0	0%	0	0	0	0%	0.00	0.00		
May 2010	0	0	0%	0	0	0	0%	0.00	0.00		
April 2010	0	0	0%	0	0	0	0%	0.00	0.00		
March 2010	0	0	0%	0	0	0	0%	0.00	0.00		
February 2010	0	0	0%	0	0	0	0%	0.00	0.00		
January 2010	0	0	0%	0	0	0	0%	0.00	0.00		
December 2009	1	1	100%	0	47	53	89%	-0.35	(1.22)		
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
October 2010	249	266	94%	0.2446	17	17	100%	0.00	(0.75)		
September 2010	222	226	98%	0.1319	19	19	100%	0.00	(1.36)		
August 2010	213	216	99%	0.117	24	24	100%	0.00	(1.37)		
July 2010	185	197	94%	0.2392	13	13	100%	0.00	(0.93)		
June 2010	301	315	96%	0.2061	14	14	100%	0.00	(1.06)		
May 2010	220	227	97%	0.1729	16	16	100%	0.00	(1.18)		
April 2010	202	212	95%	0.212	7	7	100%	0.00	(1.35)		
March 2010	209	217	96%	0.1884	9	9	100%	0.00	(1.35)		
February 2010	176	189	93%	0.2531	17	17	100%	0.00	(0.71)		
January 2010	160	173	92%	0.2636	12	13	92%	-0.02	(1.01)		
December 2009	145	153	95%	0.2226	6	6	100%	0.00	(1.37)		
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - XDSL Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
October 2010	147	163	90%	0.2975	48	51	94%	1.04	(0.67)		
September 2010	172	177	97%	0.1657	48	52	92%	-1.16	(1.70)		
August 2010	179	187	96%	0.2024	43	45	96%	-0.05	(1.03)		
July 2010	180	188	96%	0.2018	67	71	94%	-0.43	(1.26)		
June 2010	158	165	96%	0.2016	23	23	100%	0.00	(0.84)		
May 2010	168	173	97%	0.1675	64	68	94%	-0.89	(1.54)		

	April 2010	146	149	98%	0.1405	60	63	95%	-0.86	(1.52)
	March 2010	155	162	96%	0.2033	88	95	93%	-0.90	(1.55)
	February 2010	177	188	94%	0.2347	60	65	92%	-0.48	(1.29)
	January 2010	146	148	99%	0.1155	41	42	98%	-0.39	(1.23)
	December 2009	164	168	98%	0.1525	47	53	89%	-1.79	(2.09)
OP-5A New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop Analog Parity	October 2010	3	3	100%	0	48	51	94%	-0.42	(1.26)
	September 2010	3	3	100%	0	48	52	92%	-0.49	(1.30)
	August 2010	3	3	100%	0	43	45	96%	-0.36	(1.22)
	July 2010	1	1	100%	0	67	71	94%	-0.24	(1.15)
	June 2010	1	1	100%	0	23	23	100%	0.00	0.00
	May 2010	1	1	100%	0	64	68	94%	-0.25	(1.15)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	3	3	100%	0	88	95	93%	-0.48	(1.29)
	February 2010	5	5	100%	0	60	65	92%	-0.62	(1.38)
	January 2010	5	6	83%	0.3727	41	42	98%	2.15	(0.56)
	December 2009	1	1	100%	0	47	53	89%	-0.35	(1.22)
OP-5A New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop ISDN Capable Parity	October 2010	1097	1121	98%	0.1447	5390	5861	92%	-6.65	(5.04)
	September 2010	1223	1265	97%	0.1792	5319	5734	93%	-4.87	(3.96)
	August 2010	830	843	98%	0.1232	5494	5946	92%	-6.21	(4.78)
	July 2010	749	764	98%	0.1387	5184	5538	94%	-4.69	(3.85)
	June 2010	1069	1089	98%	0.1343	5514	5954	93%	-6.44	(4.92)
	May 2010	1057	1075	98%	0.1283	5592	5998	93%	-6.12	(4.72)
	April 2010	1082	1100	98%	0.1269	4991	5374	93%	-6.45	(4.92)
	March 2010	1073	1106	97%	0.1701	5264	5737	92%	-5.82	(4.54)
	February 2010	955	983	97%	0.1664	5223	5716	91%	-5.96	(4.62)
	January 2010	978	1005	97%	0.1617	5563	6073	92%	-6.05	(4.68)
	December 2009	1105	1141	97%	0.1748	6276	6892	91%	-6.34	(4.86)
OP-5A New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UNE - P (POTS) Parity	October 2010	1	1	100%	0	17	17	100%	0.00	0.00
	September 2010	2	2	100%	0	19	19	100%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	13	13	100%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	100%	0	16	16	100%	0.00	0.00
	April 2010	1	1	100%	0	7	7	100%	0.00	0.00
	March 2010	1	1	100%	0	9	9	100%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	2	3	67%	0.4714	12	13	92%	1.50	(0.77)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Basic Rate ISDN Benchmark 0.965	October 2010	24	24	100%	0	10326	11628	89%	-1.74	(2.06)
	September 2010	66	70	94%	0.2321	10237	11398	90%	-1.23	(1.75)
	August 2010	26	27	96%	0.1889	11189	12447	90%	-1.10	(1.67)
	July 2010	41	41	100%	0	10470	11521	91%	-2.03	(2.23)
	June 2010	31	34	91%	0.2836	11685	13007	90%	-0.26	(1.16)
	May 2010	33	39	85%	0.3608	11974	13284	90%	1.16	(0.45)
	April 2010	32	36	89%	0.3143	10575	11741	90%	0.24	(0.98)
	March 2010	36	38	95%	0.2233	10952	12281	89%	-1.10	(1.67)
	February 2010	38	38	100%	0	11393	12769	89%	-2.14	(2.30)
	January 2010	24	26	92%	0.2665	11833	13244	89%	-0.49	(1.30)
	December 2009	24	26	92%	0.2665	13625	15361	89%	-0.58	(1.35)

OP-5B New Service Provisioning Quality Business Benchmark 0.965	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2010	8	8	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	January 2010	5	5	100%	0	0	0	0%	0.00	(0.11)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Centrex Benchmark 0.965	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		9	9	100%	0	0	0	0%	0.00	(0.11)
September 2010		12	12	100%	0	0	0	0%	0.00	(0.11)
August 2010		6	6	100%	0	0	0	0%	0.00	(0.11)
July 2010		16	16	100%	0	0	0	0%	0.00	(0.11)
June 2010		11	11	100%	0	0	0	0%	0.00	(0.11)
May 2010		12	12	100%	0	0	0	0%	0.00	(0.11)
April 2010		4	4	100%	0	0	0	0%	0.00	(0.11)
March 2010		4	4	100%	0	0	0	0%	0.00	(0.11)
February 2010		5	5	100%	0	0	0	0%	0.00	(0.11)
January 2010		23	23	100%	0	0	0	0%	0.00	(0.11)
December 2009		54	54	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality DS0 Benchmark 0.965		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		1	1	100%	0	0	0	0%	0.00	(0.11)
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00

	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	December 2009	2	2	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	120	120	100%	0	0	0	0%	0.00	(0.11)
	September 2010	200	201	100%	0.0704	0	0	0%	0.00	(0.09)
	August 2010	145	145	100%	0	0	0	0%	0.00	(0.11)
	July 2010	137	137	100%	0	0	0	0%	0.00	(0.11)
	June 2010	106	106	100%	0	0	0	0%	0.00	(0.11)
	May 2010	151	151	100%	0	0	0	0%	0.00	(0.11)
	April 2010	88	89	99%	0.1054	0	0	0%	0.00	(0.07)
	March 2010	79	79	100%	0	0	0	0%	0.00	(0.11)
	February 2010	79	79	100%	0	0	0	0%	0.00	(0.11)
	January 2010	70	70	100%	0	0	0	0%	0.00	(0.11)
	December 2009	62	62	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Frame Relay Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	August 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	July 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	June 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality PBX Benchmark 0.965	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	2	2	100%	0	0	0	0%	0.00	(0.11)

	January 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	December 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Residence Benchmark 0.965	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Sub-Loop Unbundling Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		11	11	100%	0	0	0	0%	0.00	(0.11)
September 2010		8	8	100%	0	0	0	0%	0.00	(0.11)
August 2010		18	18	100%	0	0	0	0%	0.00	(0.11)
July 2010		40	40	100%	0	0	0	0%	0.00	(0.11)
June 2010		23	23	100%	0	0	0	0%	0.00	(0.11)
May 2010		25	25	100%	0	0	0	0%	0.00	(0.11)
April 2010		18	18	100%	0	0	0	0%	0.00	(0.11)
March 2010		18	18	100%	0	0	0	0%	0.00	(0.11)
February 2010		12	12	100%	0	0	0	0%	0.00	(0.11)
January 2010		6	6	100%	0	0	0	0%	0.00	(0.11)
December 2009		5	5	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.965		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	244	244	100%	0	0	0	0%	0.00	(0.11)
	September 2010	283	283	100%	0	0	0	0%	0.00	(0.11)
	August 2010	258	258	100%	0	0	0	0%	0.00	(0.11)
	July 2010	205	205	100%	0	0	0	0%	0.00	(0.11)
	June 2010	219	219	100%	0	0	0	0%	0.00	(0.11)
	May 2010	252	252	100%	0	0	0	0%	0.00	(0.11)
	April 2010	251	251	100%	0	0	0	0%	0.00	(0.11)
	March 2010	347	347	100%	0	0	0	0%	0.00	(0.11)
	February 2010	278	278	100%	0	0	0	0%	0.00	(0.11)
	January 2010	270	270	100%	0	0	0	0%	0.00	(0.11)
	December 2009	355	355	100%	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded Benchmark 0.965	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Unbundled Loop - ADSL Qualified Benchmark 0.965		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	264	266	99%	0.0864	0	0	0%	0.00	(0.09)
	September 2010	226	226	100%	0	0	0	0%	0.00	(0.11)

	August 2010	216	216	100%	0	0	0	0%	0.00	(0.11)
	July 2010	197	197	100%	0	0	0	0%	0.00	(0.11)
	June 2010	315	315	100%	0	0	0	0%	0.00	(0.11)
	May 2010	227	227	100%	0	0	0	0%	0.00	(0.11)
	April 2010	212	212	100%	0	0	0	0%	0.00	(0.11)
	March 2010	217	217	100%	0	0	0	0%	0.00	(0.11)
	February 2010	189	189	100%	0	0	0	0%	0.00	(0.11)
	January 2010	173	173	100%	0	0	0	0%	0.00	(0.11)
	December 2009	153	153	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Benchmark	October 2010	163	163	100%	0	0	0	0%	0.00	(0.11)
0.965	September 2010	176	177	99%	0.075	0	0	0%	0.00	(0.09)
	August 2010	186	187	99%	0.0729	0	0	0%	0.00	(0.09)
	July 2010	188	188	100%	0	0	0	0%	0.00	(0.11)
	June 2010	165	165	100%	0	0	0	0%	0.00	(0.11)
	May 2010	173	173	100%	0	0	0	0%	0.00	(0.11)
	April 2010	149	149	100%	0	0	0	0%	0.00	(0.11)
	March 2010	162	162	100%	0	0	0	0%	0.00	(0.11)
	February 2010	188	188	100%	0	0	0	0%	0.00	(0.11)
	January 2010	148	148	100%	0	0	0	0%	0.00	(0.11)
	December 2009	168	168	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Benchmark	October 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
0.965	September 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	August 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	February 2010	5	5	100%	0	0	0	0%	0.00	(0.11)
	January 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark	October 2010	1121	1121	100%	0	0	0	0%	0.00	(0.11)
0.965	September 2010	1265	1265	100%	0	0	0	0%	0.00	(0.11)
	August 2010	843	843	100%	0	0	0	0%	0.00	(0.11)
	July 2010	764	764	100%	0	0	0	0%	0.00	(0.11)
	June 2010	1089	1089	100%	0	0	0	0%	0.00	(0.11)
	May 2010	1075	1075	100%	0	0	0	0%	0.00	(0.11)
	April 2010	1100	1100	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1106	1106	100%	0	0	0	0%	0.00	(0.11)
	February 2010	982	983	100%	0.0319	0	0	0%	0.00	(0.11)
	January 2010	1002	1005	100%	0.0546	0	0	0%	0.00	(0.10)
	December 2009	1141	1141	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark	October 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
0.965	September 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.11)

	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	3	3	100%	0	0	0	0%	0.00	(0.11)	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5B New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	23	24	96%	0.1998	0	0	0%	0.00	0.02	
	September 2010	70	70	100%	0	0	0	0%	0.00	(0.11)	
	August 2010	27	27	100%	0	0	0	0%	0.00	(0.11)	
	July 2010	41	41	100%	0	0	0	0%	0.00	(0.11)	
	June 2010	34	34	100%	0	0	0	0%	0.00	(0.11)	
	May 2010	39	39	100%	0	0	0	0%	0.00	(0.11)	
	April 2010	36	36	100%	0	0	0	0%	0.00	(0.11)	
	March 2010	38	38	100%	0	0	0	0%	0.00	(0.11)	
	February 2010	38	38	100%	0	0	0	0%	0.00	(0.11)	
	January 2010	26	26	100%	0	0	0	0%	0.00	(0.11)	
	December 2009	26	26	100%	0	0	0	0%	0.00	(0.11)	
	OP-5R New Service Quality Multiple Report Rate Business Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	1	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
July 2010		0	1	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	1	0%	0	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	1	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate Dark Fiber - IOF Diagnostic		November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	1	6	17%	0.3727	0	0	0%	0.00	0.00
	September 2010	0	13	0%	0	0	0	0%	0.00	0.00	
	August 2010	1	9	11%	0.3143	0	0	0%	0.00	0.00	
	July 2010	0	5	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	May 2010	2	9	22%	0.4157	0	0	0%	0.00	0.00	
	April 2010	0	4	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	2	0%	0	0	0	0%	0.00	0.00	
	February 2010	1	8	13%	0.3307	0	0	0%	0.00	0.00	
	January 2010	0	6	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	4	0%	0	0	0	0%	0.00	0.00	
	OP-5R New Service Quality Multiple Report Rate DS0 Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	1	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00	
August 2010		0	0	0%	0	0	0	0%	0.00	0.00	
July 2010		1	6	17%	0.3727	0	0	0%	0.00	0.00	
June 2010		2	4	50%	0.5	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		1	2	50%	0.5	0	0	0%	0.00	0.00	
January 2010		0	1	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report		November 2010	0	0	0%	0	0	0	0%	0.00	0.00

Rate Enhanced Extended Loops - DS0 Capable Diagnostic	October 2010	0	11	0%	0	0	0	0%	0.00	0.00
	September 2010	0	3	0%	0	0	0	0%	0.00	0.00
	August 2010	1	15	7%	0.2494	0	0	0%	0.00	0.00
	July 2010	0	12	0%	0	0	0	0%	0.00	0.00
	June 2010	0	11	0%	0	0	0	0%	0.00	0.00
	May 2010	0	8	0%	0	0	0	0%	0.00	0.00
	April 2010	0	6	0%	0	0	0	0%	0.00	0.00
	March 2010	0	4	0%	0	0	0	0%	0.00	0.00
	February 2010	0	8	0%	0	0	0	0%	0.00	0.00
	January 2010	0	10	0%	0	0	0	0%	0.00	0.00
	December 2009	2	14	14%	0.3499	0	0	0%	0.00	0.00
	OP-5R New Service Quality Multiple Report	November 2010	0	0	0%	0	0	0	0%	0.00
Rate Enhanced Extended Loops - DS1 Capable Diagnostic	October 2010	2	18	11%	0.3143	0	0	0%	0.00	0.00
	September 2010	0	6	0%	0	0	0	0%	0.00	0.00
	August 2010	0	9	0%	0	0	0	0%	0.00	0.00
	July 2010	0	8	0%	0	0	0	0%	0.00	0.00
	June 2010	0	7	0%	0	0	0	0%	0.00	0.00
	May 2010	0	5	0%	0	0	0	0%	0.00	0.00
	April 2010	0	3	0%	0	0	0	0%	0.00	0.00
	March 2010	0	7	0%	0	0	0	0%	0.00	0.00
	February 2010	0	11	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	0	0%	0.00	0.00
	December 2009	0	4	0%	0	0	0	0%	0.00	0.00
	OP-5R New Service Quality Multiple Report	November 2010	0	0	0%	0	0	0	0%	0.00
Rate Residence Diagnostic	October 2010	1	25	4%	0.196	0	0	0%	0.00	0.00
	September 2010	4	46	9%	0.2818	0	0	0%	0.00	0.00
	August 2010	0	13	0%	0	0	0	0%	0.00	0.00
	July 2010	1	16	6%	0.2421	0	0	0%	0.00	0.00
	June 2010	1	20	5%	0.2179	0	0	0%	0.00	0.00
	May 2010	1	19	5%	0.2233	0	0	0%	0.00	0.00
	April 2010	0	18	0%	0	0	0	0%	0.00	0.00
	March 2010	1	34	3%	0.169	0	0	0%	0.00	0.00
	February 2010	2	31	6%	0.2457	0	0	0%	0.00	0.00
	January 2010	2	30	7%	0.2494	0	0	0%	0.00	0.00
	December 2009	2	38	5%	0.2233	0	0	0%	0.00	0.00
	OP-5R New Service Quality Multiple Report	November 2010	0	0	0%	0	0	0	0%	0.00
Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	2	50%	0.5	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5R New Service Quality Multiple Report	November 2010	0	0	0%	0	0	0	0%	0.00
Rate Unbundled Loop - DS1 Capable Diagnostic	October 2010	0	1	0%	0	0	0	0%	0.00	0.00
	September 2010	2	6	33%	0.4714	0	0	0%	0.00	0.00
	August 2010	1	2	50%	0.5	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	3	33%	0.4714	0	0	0%	0.00	0.00

	May 2010	0	6	0%	0	0	0	0%	0.00	0.00
	April 2010	0	4	0%	0	0	0	0%	0.00	0.00
	March 2010	0	2	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	3	33%	0.4714	0	0	0%	0.00	0.00
	December 2009	2	4	50%	0.5	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Unbundled Loop Analog Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	1	1	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	8	8	100%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	3	3	100%	0	0	0	0%	0.00	0.00
	January 2010	5	5	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	8	9	89%	0.3143	0	0	0%	0.00	0.00
	September 2010	12	12	100%	0	0	0	0%	0.00	0.00
	August 2010	6	6	100%	0	0	0	0%	0.00	0.00
	July 2010	15	16	94%	0.2421	0	0	0%	0.00	0.00
	June 2010	11	11	100%	0	0	0	0%	0.00	0.00
	May 2010	11	12	92%	0.2764	0	0	0%	0.00	0.00
	April 2010	4	4	100%	0	0	0	0%	0.00	0.00
	March 2010	4	4	100%	0	0	0	0%	0.00	0.00
	February 2010	5	5	100%	0	0	0	0%	0.00	0.00
	January 2010	22	23	96%	0.2039	0	0	0%	0.00	0.00
	December 2009	54	54	100%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate UNE - P (POTS) Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Basic Rate ISDN Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00

	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	4	4	100%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Centrex Diagnostic	October 2010	115	120	96%	0.1998	0	0	0%	0.00	0.00
	September 2010	188	201	94%	0.246	0	0	0%	0.00	0.00
	August 2010	137	145	94%	0.2283	0	0	0%	0.00	0.00
	July 2010	132	137	96%	0.1875	0	0	0%	0.00	0.00
	June 2010	105	106	99%	0.0967	0	0	0%	0.00	0.00
	May 2010	144	151	95%	0.2103	0	0	0%	0.00	0.00
	April 2010	85	89	96%	0.2072	0	0	0%	0.00	0.00
	March 2010	76	79	96%	0.1911	0	0	0%	0.00	0.00
	February 2010	72	79	91%	0.2842	0	0	0%	0.00	0.00
	January 2010	64	70	91%	0.2799	0	0	0%	0.00	0.00
	December 2009	58	62	94%	0.2457	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total DS0 Diagnostic	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	2	2	100%	0	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0	0	0	0%	0.00	0.00
	July 2010	3	3	100%	0	0	0	0%	0.00	0.00
	June 2010	4	4	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	2	2	100%	0	0	0	0%	0.00	0.00
	March 2010	2	2	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	3	3	100%	0	0	0	0%	0.00	0.00

	July 2010	1	1	100%	0	0	0	0%	0.00	0.00
	June 2010	4	4	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0	0	0	0%	0.00	0.00
	December 2009	4	5	80%	0.4	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3 Capable Diagnostic	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	2	2	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Frame Relay Diagnostic	October 2010	10	11	91%	0.2875	0	0	0%	0.00	0.00
	September 2010	8	8	100%	0	0	0	0%	0.00	0.00
	August 2010	18	18	100%	0	0	0	0%	0.00	0.00
	July 2010	35	40	88%	0.3307	0	0	0%	0.00	0.00
	June 2010	21	23	91%	0.2818	0	0	0%	0.00	0.00
	May 2010	25	25	100%	0	0	0	0%	0.00	0.00
	April 2010	18	18	100%	0	0	0	0%	0.00	0.00
	March 2010	18	18	100%	0	0	0	0%	0.00	0.00
	February 2010	11	12	92%	0.2764	0	0	0%	0.00	0.00
	January 2010	5	6	83%	0.3727	0	0	0%	0.00	0.00
	December 2009	5	5	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic	October 2010	233	244	95%	0.2075	0	0	0%	0.00	0.00
	September 2010	280	283	99%	0.1024	0	0	0%	0.00	0.00
	August 2010	244	258	95%	0.2265	0	0	0%	0.00	0.00
	July 2010	193	205	94%	0.2348	0	0	0%	0.00	0.00
	June 2010	208	219	95%	0.2184	0	0	0%	0.00	0.00
	May 2010	244	252	97%	0.1753	0	0	0%	0.00	0.00
	April 2010	245	251	98%	0.1528	0	0	0%	0.00	0.00
	March 2010	343	347	99%	0.1067	0	0	0%	0.00	0.00
	February 2010	270	278	97%	0.1672	0	0	0%	0.00	0.00
	January 2010	260	270	96%	0.1889	0	0	0%	0.00	0.00
	December 2009	343	355	97%	0.1807	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00

	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	1	1	100%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Residence Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2010	247	266	93%	0.2575	0	0	0%	0.00	0.00	
	September 2010	222	226	98%	0.1319	0	0	0%	0.00	0.00	
	August 2010	213	216	99%	0.117	0	0	0%	0.00	0.00	
	July 2010	185	197	94%	0.2392	0	0	0%	0.00	0.00	
	June 2010	301	315	96%	0.2061	0	0	0%	0.00	0.00	
	May 2010	220	227	97%	0.1729	0	0	0%	0.00	0.00	
	April 2010	202	212	95%	0.212	0	0	0%	0.00	0.00	
	March 2010	209	217	96%	0.1884	0	0	0%	0.00	0.00	
	February 2010	176	189	93%	0.2531	0	0	0%	0.00	0.00	
	January 2010	160	173	92%	0.2636	0	0	0%	0.00	0.00	
	December 2009	145	153	95%	0.2226	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Sub-Loop Unbundling Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	147	163	90%	0.2975	0	0	0%	0.00	0.00
September 2010		171	177	97%	0.181	0	0	0%	0.00	0.00	
August 2010		178	187	95%	0.214	0	0	0%	0.00	0.00	
July 2010		180	188	96%	0.2018	0	0	0%	0.00	0.00	
June 2010		158	165	96%	0.2016	0	0	0%	0.00	0.00	
May 2010		168	173	97%	0.1675	0	0	0%	0.00	0.00	
April 2010		146	149	98%	0.1405	0	0	0%	0.00	0.00	
March 2010		155	162	96%	0.2033	0	0	0%	0.00	0.00	
February 2010		177	188	94%	0.2347	0	0	0%	0.00	0.00	
January 2010		146	148	99%	0.1155	0	0	0%	0.00	0.00	
December 2009		164	168	98%	0.1525	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic		November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	3	3	100%	0	0	0	0%	0.00	0.00
	September 2010	3	3	100%	0	0	0	0%	0.00	0.00	
	August 2010	3	3	100%	0	0	0	0%	0.00	0.00	
	July 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	June 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	3	3	100%	0	0	0	0%	0.00	0.00	
	February 2010	5	5	100%	0	0	0	0%	0.00	0.00	
	January 2010	5	6	83%	0.3727	0	0	0%	0.00	0.00	
	December 2009	1	1	100%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	1097	1121	98%	0.1447	0	0	0%	0.00	0.00
September 2010		1223	1265	97%	0.1792	0	0	0%	0.00	0.00	
August 2010		830	843	98%	0.1232	0	0	0%	0.00	0.00	
July 2010		749	764	98%	0.1387	0	0	0%	0.00	0.00	
June 2010		1069	1089	98%	0.1343	0	0	0%	0.00	0.00	
May 2010		1057	1075	98%	0.1283	0	0	0%	0.00	0.00	
April 2010		1082	1100	98%	0.1269	0	0	0%	0.00	0.00	
March 2010		1073	1106	97%	0.1701	0	0	0%	0.00	0.00	
February 2010		954	983	97%	0.1692	0	0	0%	0.00	0.00	
January 2010		975	1005	97%	0.1702	0	0	0%	0.00	0.00	
December 2009		1105	1141	97%	0.1748	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality Total Unbundled Loop - ADSL Qualified		November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	1	1	100%	0	0	0	0%	0.00	0.00

Diagnostic	September 2010	2	2	100%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	100%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	2	3	67%	0.4714	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5T New Service Installation Quality Total Unbundled Loop - DS1 Capable Diagnostic	October 2010	23	24	96%	0.1998	0	0	0%	0.00
September 2010		66	70	94%	0.2321	0	0	0%	0.00	0.00
August 2010		26	27	96%	0.1889	0	0	0%	0.00	0.00
July 2010		41	41	100%	0	0	0	0%	0.00	0.00
June 2010		31	34	91%	0.2836	0	0	0%	0.00	0.00
May 2010		33	39	85%	0.3608	0	0	0%	0.00	0.00
April 2010		32	36	89%	0.3143	0	0	0%	0.00	0.00
March 2010		36	38	95%	0.2233	0	0	0%	0.00	0.00
February 2010		38	38	100%	0	0	0	0%	0.00	0.00
January 2010		24	26	92%	0.2665	0	0	0%	0.00	0.00
December 2009		24	26	92%	0.2665	0	0	0%	0.00	0.00
November 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop - XDSLi Diagnostic	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	16	1	1600%	0	315	64	492%	0.79	0.01
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2010	2	2	100%	0	314	80	393%	-0.28	(1.17)
OP-5T New Service Installation Quality Total Unbundled Loop Analog Diagnostic	October 2010	1	1	100%	0	286	71	403%	-0.38	(1.23)
	September 2010	2	1	200%	0	308	79	390%	-0.21	(1.13)
	August 2010	2	1	200%	0	114	62	184%	0.09	(0.61)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0	187	37	505%	-0.26	(1.16)
	May 2010	1	1	100%	0	123	57	216%	-0.54	(1.33)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	147	58	253%	-0.38	(1.23)
	February 2010	5	1	500%	0	278	60	463%	0.04	(0.49)
	January 2010	4	2	200%	1.41	315	64	492%	-0.29	(1.18)
	December 2009	2	2	100%	0	307	88	349%	-0.68	(1.41)
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total Unbundled Loop ISDN Capable Diagnostic	October 2010	1	1	100%	0	19	3	633%	-0.50	(1.30)
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00

	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality Total UNE - P (POTS) Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	62	21	295%	-0.45	(1.27)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	60	19	316%	-0.51	(1.31)
OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	1	1	1	0	13	5	3	-0.67	(1.41)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	8	2	4	1.41	48	11	4	-0.09	(1.06)
	September 2010	1	1	1	0	23	7	3	-0.78	(1.47)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-2 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	November 2010	9	4	2	2.5	3	1	3	0.00	0.00
	October 2010	2	1	2	0	75	4	19	-0.87	(1.53)
	September 2010	13	2	7	6.36	82	4	21	-0.64	(1.39)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	21	2	11	10.61	40	3	13	-0.28	(1.17)
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00

OP-6A-3 Delayed Days for Non-Facility Reasons Business Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	18	3	6	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	November 2010	0	0	0	0	0	0	0	0.00
October 2010		6	1	6	0	75	4	19	-0.66	(1.40)
September 2010		0	0	0	0	0	0	0	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity		November 2010	4	4	1	0	0	0	0	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	4	1	4	0	0	0	0	0.00	0.00
	August 2010	18	5	4	0.89	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	2	1	2	0	11	3	4	-0.69	(1.42)
	April 2010	1	1	1	0	16	1	16	0.00	0.00
	March 2010	5	2	3	2.12	0	0	0	0.00	0.00
	February 2010	3	2	2	0.71	4	1	4	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	13	13	1	0	0	0	0	0.00
October 2010		23	12	2	3.18	16	3	5	-0.71	(1.43)
September 2010		28	9	3	5.6	0	0	0	0.00	0.00
August 2010		11	4	3	0.5	0	0	0	0.00	0.00
July 2010		23	2	12	14.85	1	1	1	0.00	0.00
June 2010		2	1	2	0	0	0	0	0.00	0.00
May 2010		1	1	1	0	11	3	4	-1.11	(1.67)
April 2010		37	4	9	15.17	16	1	16	0.00	0.00
March 2010		6	3	2	0	0	0	0	0.00	0.00
February 2010		1	1	1	0	4	1	4	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		3	1	3	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity		November 2010	23	7	3	3.25	3	1	3	0.00
	October 2010	7	2	4	2.12	75	4	19	-1.02	(1.62)
	September 2010	18	12	2	1.17	82	4	21	-1.31	(1.80)
	August 2010	5	3	2	1.15	114	5	23	-2.38	(2.45)
	July 2010	3	3	1	0	25	3	8	-1.56	(1.95)

	June 2010	8	4	2	2	0	0	0	0.00	0.00
	May 2010	16	2	8	0	175	6	29	-0.72	(1.44)
	April 2010	1	1	1	0	40	3	13	-0.96	(1.58)
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	8	3	3	1.15	56	7	8	-0.93	(1.57)
	January 2010	4	3	1	0.58	3	3	1	0.00	0.00
	December 2009	7	4	2	0.96	37	10	4	-1.15	(1.70)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	1	1	1	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi Parity	November 2010	45	40	1	0.65	314	80	4	-0.99	(1.60)
	October 2010	82	42	2	1.32	286	71	4	-1.36	(1.83)
	September 2010	59	33	2	1.9	308	79	4	-1.12	(1.68)
	August 2010	54	48	1	0.44	114	62	2	-2.06	(2.25)
	July 2010	26	19	1	0.96	133	42	3	-1.44	(1.88)
	June 2010	22	21	1	0.22	187	37	5	-0.95	(1.58)
	May 2010	11	9	1	0.44	123	57	2	-1.22	(1.74)
	April 2010	15	11	1	0.92	83	41	2	-0.76	(1.46)
	March 2010	29	16	2	1.05	147	58	3	-0.64	(1.39)
	February 2010	252	39	6	10.26	278	60	5	0.88	(0.57)
	January 2010	54	38	1	0.79	315	64	5	-1.23	(1.75)
	December 2009	126	52	2	3.03	307	88	3	-1.18	(1.72)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	November 2010	15	3	5	4.58	91	20	5	0.24	(0.77)
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	5	2	3	0.71	213	6	36	-1.18	(1.71)
	August 2010	9	1	9	0	69	7	10	-0.07	(1.04)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	4	2	2	0	12	3	4	-1.10	(1.67)
	May 2010	1	1	1	0	119	9	13	-1.48	(1.90)
	April 2010	3	2	2	0.71	28	4	7	-1.33	(1.81)
	March 2010	7	1	7	0	66	9	7	-0.03	(1.02)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	4	1	4	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	3	2	2	0.71	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00

	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	1	1	1	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	2	2	1	0	0	0	0	0.00	0.00
	October 2010	1	1	1	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	November 2010	0	0	0	0	0	0	0	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00
August 2010		0	0	0	0	0	0	0	0.00	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		1	1	1	0	89	8	11	-0.49	(1.30)
December 2009		0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity		November 2010	0	0	0	0	0	0	0	0.00
	October 2010	1	1	1	0	30	10	3	-0.38	(1.23)
	September 2010	136	8	17	13.09	38	15	3	13.35	1.26
	August 2010	33	19	2	1.28	19	12	2	0.53	(0.62)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	2	2	1	0	21	6	4	-0.71	(1.43)
	May 2010	6	6	1	0	57	14	4	-1.49	(1.91)
	April 2010	3	3	1	0	16	10	2	-0.85	(1.52)
	March 2010	3	3	1	0	62	21	3	-0.74	(1.45)
	February 2010	1	1	1	0	48	12	4	-0.52	(1.32)
	January 2010	1	1	1	0	57	23	2	-0.50	(1.30)
	December 2009	75	21	4	1.43	60	19	3	0.32	(0.99)
	OP-6B-1 Delayed Days for Facility Reasons Business Parity	November 2010	0	0	0	0	0	0	0	0.00
October 2010		0	0	0	0	0	0	0	0.00	0.00
September 2010		20	2	10	4.24	407	46	9	0.11	(0.71)
August 2010		64	1	64	0	378	44	9	5.52	0.34
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		10	1	10	0	330	39	8	0.12	(0.72)
OP-6B-1 Delayed Days for Facility Reasons Residence Parity		November 2010	15	2	8	6.36	0	0	0	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	4	1	4	0	2	1	2	0.00	0.00

	August 2010	1	1	1	0	2	1	2	0.00	0.00
	July 2010	21	2	11	4.95	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	19	2	10	10.61	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	41	5	8	8.98	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	4	2	2	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons UNE - P (POTS) Parity	November 2010	14	3	5	2.52	0	0	0	0.00	0.00
	October 2010	8	2	4	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	29	3	10	0.58	2	1	2	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	16	4	4	2.31	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	1	1	1	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	84	3	28	45.03	38	2	19	0.70	(0.88)
	October 2010	10	5	2	0	0	0	0	0.00	0.00
	September 2010	35	1	35	0	69	3	23	0.35	(0.73)
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	4	2	2	0	43	5	9	-0.63	(1.38)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	1	1	1	0	36	2	18	-1.96	(2.19)
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	3	1	3	0	44	6	7	-0.35	(1.22)
	February 2010	25	7	4	1.81	1	1	1	0.00	0.00
	January 2010	18	3	6	0	324	2	162	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified Parity	November 2010	42	12	4	1.17	211	33	6	-1.08	(1.66)
	October 2010	64	17	4	3.6	420	33	13	-2.68	(2.63)
	September 2010	54	19	3	2.12	407	46	9	-1.58	(1.96)
	August 2010	20	8	3	0.53	378	44	9	-1.60	(1.97)
	July 2010	56	7	8	9.78	267	37	7	0.24	(0.74)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	15	3	5	6.93	407	48	8	-0.56	(1.34)
	February 2010	27	7	4	0.38	310	44	7	-1.17	(1.71)
	January 2010	2	1	2	0	503	44	11	-0.46	(1.28)
	December 2009	4	1	4	0	330	39	8	-0.34	(1.21)
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable Parity	November 2010	4	1	4	0	0	0	0	0.00	0.00
	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	13	5	3	1.52	0	0	0	0.00	0.00
	April 2010	5	1	5	0	0	0	0	0.00	0.00

	March 2010	1	1	1	0	0	0	0	0.00	0.00	
	February 2010	1	1	1	0	0	0	0	0.00	0.00	
	January 2010	6	1	6	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons Unbundled Loop Analog Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00	
	October 2010	0	0	0	0	0	0	0	0.00	0.00	
	September 2010	0	0	0	0	0	0	0	0.00	0.00	
	August 2010	67	1	67	0	0	0	0	0.00	0.00	
	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-6B-5 Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable Diagnostic	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		12	1	12	0	0	0	0	0.00	0.00	
May 2010		0	0	0	0	0	0	0	0.00	0.00	
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons UDIT Above DS1 Level Parity		November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	12	1	12	0	0	0	0	0.00	0.00	
	August 2010	3	1	3	0	0	0	0	0.00	0.00	
	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	58	2	29	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	52	1	52	0	0	0	0	0.00	0.00	
	OP-6B-5 Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		0	0	0	0	0	0	0	0.00	0.00	
April 2010		14	2	7	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		8	1	8	0	0	0	0	0.00	0.00	
December 2009		2	1	2	0	0	0	0	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons		November 2010	0	0	0	0	0	0	0	0.00	0.00

Unbundled Loop - ADSL Qualified Parity	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	8	1	8	0	4	1	4	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-6B-5 Delayed Days for Facility Reasons	November 2010	4	2	2	0	65	6	11	-1.17
Unbundled Loop - DS1 Capable Parity	October 2010	0	0	0	0	0	0	0	0.00	0.00
	September 2010	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	84	4	21	0	64	9	7	2.75	0.39
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	60	5	12	0	33	6	6	1.53	(0.44)
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	78	9	9	2.92	170	13	13	-1.20	(1.73)
	OP-6B-5 Delayed Days for Facility Reasons	November 2010	1.42152778	471	0	0.004861111	0	0	0	0.00
Unbundled Loop Analog Parity	October 2010	1.21180556	590	0	0.004166667	0	0	0	0.00	0.00
	September 2010	2.24444444	754	0	0.004166667	0	0	0	0.00	0.00
	August 2010	0.82986111	341	0	0.004166667	0	0	0	0.00	0.00
	July 2010	0.81666667	358	0	0.002777778	0	0	0	0.00	0.00
	June 2010	0.99930556	521	0	0.002083333	0	0	0	0.00	0.00
	May 2010	1.49375	598	0	0.004166667	0	0	0	0.00	0.00
	April 2010	1.78611111	566	0	0.006944444	0	0	0	0.00	0.00
	March 2010	1.38541667	554	0	0.005555556	0	0	0	0.00	0.00
	February 2010	0.89444444	448	0	0.001388889	0	0	0	0.00	0.00
	January 2010	1.63055556	595	0	0.004166667	0	0	0	0.00	0.00
	December 2009	1.98333333	666	0	0.011805556	0	0	0	0.00	0.00
	OP-7 OP-7 - Coordinated Hot Cut" Interval -	November 2010	0.07152778	4	00:26	0.008333333	0	0	00:00	0.00
Unbundled Loops" Unbundled Loop - Analog Diagnostic	October 2010	0.15902778	10	00:23	0.002083333	0	0	00:00	0.00	0.00
	September 2010	0.00486111	1	00:07	0	0	0	00:00	0.00	0.00
	August 2010	1.01111111	13	01:52	0	0	0	00:00	0.00	0.00
	July 2010	1.78541667	40	01:04	0.016666667	0	0	00:00	0.00	0.00
	June 2010	1.19305556	26	01:06	0.01875	0	0	00:00	0.00	0.00
	May 2010	1.96944444	38	01:15	0.015277778	0	0	00:00	0.00	0.00
	April 2010	2.67013889	46	01:24	0.000694444	0	0	00:00	0.00	0.00
	March 2010	0.56666667	23	00:35	0.027777778	0	0	00:00	0.00	0.00
	February 2010	0.975	29	00:48	0.009027778	0	0	00:00	0.00	0.00
	January 2010	0.07361111	2	00:53	0	0	0	00:00	0.00	0.00
	December 2009	0.00208333	1	00:03	0	0	0	00:00	0.00	0.00
	OP-7 OP-7 - Coordinated Hot Cut" Interval -	November 2010	471	471	00:00	0	0	0	00:00	0.00
Unbundled Loops" Unbundled Loop Other Diagnostic	October 2010	527	528	23:57	0.0435	0	0	00:00	0.00	(0.15)
	September 2010	674	674	00:00	0	0	0	00:00	0.00	(0.16)
	August 2010	331	331	00:00	0	0	0	00:00	0.00	(0.16)
	July 2010	358	358	00:00	0	0	0	00:00	0.00	(0.16)
	June 2010	506	506	00:00	0	0	0	00:00	0.00	(0.16)

	May 2010	572	574	23:54	0.0589	0	0	00:00	0.00	(0.15)	
	April 2010	548	554	23:44	0.1035	0	0	00:00	0.00	(0.12)	
	March 2010	461	462	23:56	0.0465	0	0	00:00	0.00	(0.15)	
	February 2010	438	439	23:56	0.0477	0	0	00:00	0.00	(0.15)	
	January 2010	560	564	23:49	0.0839	0	0	00:00	0.00	(0.14)	
	December 2009	655	656	23:57	0.039	0	0	00:00	0.00	(0.15)	
OP-8B Number Portability Timeliness LNP Benchmark 0.95	November 2010	6988	6988	100%	0	0	0	0%	0.00	(0.16)	
	October 2010	8028	8031	100%	0.0193	0	0	0%	0.00	(0.16)	
	September 2010	6473	6482	100%	0.0372	0	0	0%	0.00	(0.15)	
	August 2010	7490	7493	100%	0.02	0	0	0%	0.00	(0.16)	
	July 2010	6294	6294	100%	0	0	0	0%	0.00	(0.16)	
	June 2010	7870	7877	100%	0.0298	0	0	0%	0.00	(0.16)	
	May 2010	9115	9115	100%	0	0	0	0%	0.00	(0.16)	
	April 2010	7721	7725	100%	0.0227	0	0	0%	0.00	(0.16)	
	March 2010	6689	6717	100%	0.0644	0	0	0%	0.00	(0.14)	
	February 2010	8594	8629	100%	0.0636	0	0	0%	0.00	(0.15)	
	January 2010	8105	8110	100%	0.0248	0	0	0%	0.00	(0.16)	
	December 2009	7493	7493	100%	0	0	0	0%	0.00	(0.16)	
	OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	November 2010	0	0	0%	0	6.7	1	670%	0.00	0.00
		October 2010	0	0	0%	0	7.03	1	703%	0.00	0.00
September 2010		0	0	0%	0	7.29	1	729%	0.00	0.00	
August 2010		0	0	0%	0	6.49	1	649%	0.00	0.00	
July 2010		0	0	0%	0	6.39	1	639%	0.00	0.00	
June 2010		0	0	0%	0	6.35	1	635%	0.00	0.00	
May 2010		0	0	0%	0	6.42	1	642%	0.00	0.00	
April 2010		0	0	0%	0	5.66	1	566%	0.00	0.00	
March 2010		0	0	0%	0	5.55	1	555%	0.00	0.00	
February 2010		0	0	0%	0	5.28	1	528%	0.00	0.00	
January 2010		0	0	0%	0	4.39	1	439%	0.00	0.00	
December 2009		0	0	0%	0	4.95	1	495%	0.00	0.00	
OS-1 Speed of Answer - Operator Services Parity by Design	November 2010	100	2041	:00	0.23	349	23792	:24	11.34	5.89	
	October 2010	135	2075	:48	0.26	239	22622	:24	21.57	12.11	
	September 2010	141	2508	:24	0.26	266	21989	:24	17.12	9.41	
	August 2010	111	1898	:24	0.23	256	23369	:24	17.66	9.74	
	July 2010	97	1655	:24	0.25	177	20446	:24	18.95	10.52	
	June 2010	116	2049	:24	0.25	258	23827	:24	16.77	9.19	
	May 2010	107	1966	:00	0.24	187	23824	:24	20.58	11.51	
	April 2010	106	1926	:24	0.24	169	20609	:24	19.78	11.02	
	March 2010	111	1977	:24	0.24	228	21668	:24	17.67	9.74	
	February 2010	97	1850	:00	0.23	215	22077	:24	15.98	8.72	
	January 2010	97	1821	:00	0.24	204	22082	:24	16.97	9.32	
	December 2009	121	1974	:24	0.25	244	25157	:24	19.65	10.94	
	PO-15 Number of Due Date Changes per Order All Parity	November 2010	3	3	1	0	0	0	0	0.00	0.00
October 2010		1	1	1	0	0	0	0	0.00	0.00	
September 2010		0	0	1	0	0	0	0	0.00	0.00	
August 2010		5	5	1	0	0	0	0	0.00	0.00	
July 2010		1	1	1	0	0	0	0	0.00	0.00	
June 2010		0	0	1	0	0	0	0	0.00	0.00	
May 2010		5	5	1	0	0	0	0	0.00	0.00	
April 2010		1	1	1	0	0	0	0	0.00	0.00	
March 2010		0	0	1	0	0	0	0	0.00	0.00	
February 2010		0	0	1	0	0	0	0	0.00	0.00	
January 2010		2	2	1	0	0	0	0	0.00	0.00	

PO-16 Timely Release Notifications Benchmark 0.925	December 2009	0	0	1	0	0	0	0	0.00	0.00
	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	164	171	96%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	177	183	97%	0	0	0	0%	0.00	0.00
PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	November 2010	919	933	99%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	919	933	99%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	615	615	100%	0	0	0	0%	0.00	0.00
	PO-19X Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Diagnostic 0.95	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		276	284	97%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		284	284	100%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0 Diagnostic		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	293	294	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	294	294	100%	0	0	0	0%	0.00	0.00
	PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0 Diagnostic	November 2010	294	294	100%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00

	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	289	294	98%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 27.0 Diagnostic	November 2010	291	292	100%	0	0	0	0%	0.00	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00
	September 2010	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	November 2010	292	292	100%	0	0	0	0%	0.00
October 2010		0	0	0%	0	0	0	0%	0.00	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10		November 2010	61	61	:00	0	0	0	:00	0.00
	October 2010	0	0	:00	0	0	0	:00	0.00	0.00
	September 2010	0	0	:00	0	0	0	:00	0.00	0.00
	August 2010	0	0	:00	0	0	0	:00	0.00	0.00
	July 2010	0	0	:00	0	0	0	:00	0.00	0.00
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00
	May 2010	61	61	:00	0	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	0	0	:00	0	0	0	:00	0.00	0.00
	January 2010	0	0	:00	0	0	0	:00	0.00	0.00
	December 2009	37	37	:00	0	0	0	:00	0.00	0.00
	PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	November 2010	5821.45	3365	:12	0	0	0	:00	0.00
October 2010		5782.59	3267	:48	0	0	0	:00	0.00	0.00
September 2010		5276.62	2734	:12	0	0	0	:00	0.00	0.00
August 2010		5553.9	2805	:12	0	0	0	:00	0.00	0.00
July 2010		5376.98	2786	:12	0	0	0	:00	0.00	0.00
June 2010		1664.7	930	:36	0	0	0	:00	0.00	0.00
May 2010		4203.51	2297	:12	0	0	0	:00	0.00	0.00
April 2010		4351	2290	:00	0	0	0	:00	0.00	0.00
March 2010		5352.76	2731	:24	0	0	0	:00	0.00	0.00

	February 2010	5276.62	2734	:12	0	0	0	:00	0.00	0.00
	January 2010	5376.98	2786	:12	0	0	0	:00	0.00	0.00
	December 2009	5229.28	2668	:24	0	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	November 2010	302.85	3365	:36	0.01	0	0	:00	0.00	0.00
	October 2010	359.37	3267	:24	0.01	0	0	:00	0.00	0.00
	September 2010	273.4	2734	:00	0.01	0	0	:00	0.00	0.00
	August 2010	280.5	2805	:00	0.01	0	0	:00	0.00	0.00
	July 2010	278.6	2786	:00	0.01	0	0	:00	0.00	0.00
	June 2010	93	930	:00	0.01	0	0	:00	0.00	0.00
	May 2010	229.7	2297	:00	0.01	0	0	:00	0.00	0.00
	April 2010	251.9	2290	:24	0.01	0	0	:00	0.00	0.00
	March 2010	273.1	2731	:00	0.01	0	0	:00	0.00	0.00
	February 2010	273.4	2734	:00	0.01	0	0	:00	0.00	0.00
	January 2010	278.6	2786	:00	0.01	0	0	:00	0.00	0.00
	December 2009	266.8	2668	:00	0.01	0	0	:00	0.00	0.00
	PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	November 2010	5518.6	3365	:36	0.61	0	0	:00	0.00
October 2010		5423.22	3267	:24	0.5	0	0	:00	0.00	0.00
September 2010		5003.22	2734	:12	0.58	0	0	:00	0.00	0.00
August 2010		5273.4	2805	:12	0.56	0	0	:00	0.00	0.00
July 2010		5098.38	2786	:12	0.61	0	0	:00	0.00	0.00
June 2010		1571.7	930	:36	0.65	0	0	:00	0.00	0.00
May 2010		3973.81	2297	:12	0.87	0	0	:00	0.00	0.00
April 2010		4099.1	2290	:36	0.5	0	0	:00	0.00	0.00
March 2010		5079.66	2731	:24	0.91	0	0	:00	0.00	0.00
February 2010		5003.22	2734	:12	0.58	0	0	:00	0.00	0.00
January 2010		5098.38	2786	:12	0.61	0	0	:00	0.00	0.00
December 2009		4962.48	2668	:24	0.55	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic		November 2010	2552.43	749	:24	0	0	0	:00	0.00
	October 2010	1970.44	723	:12	0	0	0	:00	0.00	0.00
	September 2010	2468.51	629	:48	0	0	0	:00	0.00	0.00
	August 2010	2503.34	642	:00	0	0	0	:00	0.00	0.00
	July 2010	2381.04	630	:12	0	0	0	:00	0.00	0.00
	June 2010	757.2	198	:48	0	0	0	:00	0.00	0.00
	May 2010	1869.2	496	:48	0	0	0	:00	0.00	0.00
	April 2010	2007.82	518	:12	0	0	0	:00	0.00	0.00
	March 2010	2454.69	627	:48	0	0	0	:00	0.00	0.00
	February 2010	2468.51	629	:48	0	0	0	:00	0.00	0.00
	January 2010	2381.04	630	:12	0	0	0	:00	0.00	0.00
	December 2009	2279.07	599	:00	0	0	0	:00	0.00	0.00
	PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	November 2010	67.2	749	:36	0	0	0	:00	0.00
October 2010		72.72	723	:00	0	0	0	:00	0.00	0.00
September 2010		63.37	629	:00	0	0	0	:00	0.00	0.00
August 2010		64.48	642	:00	0	0	0	:00	0.00	0.00
July 2010		64.94	630	:00	0.01	0	0	:00	0.00	0.00
June 2010		20.1	198	:00	0	0	0	:00	0.00	0.00
May 2010		50.49	496	:00	0	0	0	:00	0.00	0.00
April 2010		52.41	518	:00	0	0	0	:00	0.00	0.00
March 2010		63.43	627	:00	0	0	0	:00	0.00	0.00
February 2010		63.37	629	:00	0	0	0	:00	0.00	0.00
January 2010		64.94	630	:00	0.01	0	0	:00	0.00	0.00
December 2009		60.63	599	:00	0	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate		November 2010	2485.23	749	:48	0.77	0	0	:00	0.00
	October 2010	1897.72	723	:48	0.82	0	0	:00	0.00	0.00

Benchmark 25	September 2010	2405.14	629	:48	0.98	0	0	:00	0.00	0.00	
	August 2010	2438.86	642	:00	1.02	0	0	:00	0.00	0.00	
	July 2010	2316.1	630	:12	0.74	0	0	:00	0.00	0.00	
	June 2010	737.1	198	:48	0.7	0	0	:00	0.00	0.00	
	May 2010	1818.71	496	:48	0.77	0	0	:00	0.00	0.00	
	April 2010	1955.41	518	:48	0.88	0	0	:00	0.00	0.00	
	March 2010	2391.26	627	:24	1.99	0	0	:00	0.00	0.00	
	February 2010	2405.14	629	:48	0.98	0	0	:00	0.00	0.00	
	January 2010	2316.1	630	:12	0.74	0	0	:00	0.00	0.00	
	December 2009	2218.44	599	:00	0.83	0	0	:00	0.00	0.00	
	PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	November 2010	43316.87	6126	:48	0	0	0	:00	0.00	0.00
		October 2010	30719.69	6148	:00	0	0	0	:00	0.00	0.00
September 2010		23556.71	4904	:00	0	0	0	:00	0.00	0.00	
August 2010		24298.41	5034	:12	0	0	0	:00	0.00	0.00	
July 2010		24448.69	4917	:48	0	0	0	:00	0.00	0.00	
June 2010		8158.38	1689	:12	0	0	0	:00	0.00	0.00	
May 2010		19027.01	4116	:48	0	0	0	:00	0.00	0.00	
April 2010		18475.45	4026	:36	0	0	0	:00	0.00	0.00	
March 2010		22598.95	4830	:12	0	0	0	:00	0.00	0.00	
February 2010		23556.71	4904	:00	0	0	0	:00	0.00	0.00	
January 2010		24448.69	4917	:48	0	0	0	:00	0.00	0.00	
December 2009		23657.67	4783	:00	0	0	0	:00	0.00	0.00	
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic	November 2010	842.87	6126	:36	0.02	0	0	:00	0.00	0.00	
	October 2010	869.15	6148	:36	0	0	0	:00	0.00	0.00	
	September 2010	751.91	4904	:00	0	0	0	:00	0.00	0.00	
	August 2010	769.37	5034	:00	0	0	0	:00	0.00	0.00	
	July 2010	767.25	4917	:24	0.02	0	0	:00	0.00	0.00	
	June 2010	259.82	1689	:00	0	0	0	:00	0.00	0.00	
	May 2010	633.66	4116	:00	0	0	0	:00	0.00	0.00	
	April 2010	624.46	4026	:24	0.05	0	0	:00	0.00	0.00	
	March 2010	745.17	4830	:00	0.02	0	0	:00	0.00	0.00	
	February 2010	751.91	4904	:00	0	0	0	:00	0.00	0.00	
	January 2010	767.25	4917	:24	0.02	0	0	:00	0.00	0.00	
	December 2009	732.28	4783	:00	0	0	0	:00	0.00	0.00	
PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	November 2010	42474	6126	:12	4.07	0	0	:00	0.00	0.00	
	October 2010	29850.54	6148	:24	4.59	0	0	:00	0.00	0.00	
	September 2010	22804.8	4904	:00	3.52	0	0	:00	0.00	0.00	
	August 2010	23529.04	5034	:48	3.41	0	0	:00	0.00	0.00	
	July 2010	23681.44	4917	:48	3.6	0	0	:00	0.00	0.00	
	June 2010	7898.56	1689	:12	3.54	0	0	:00	0.00	0.00	
	May 2010	18393.35	4116	:48	3.52	0	0	:00	0.00	0.00	
	April 2010	17850.99	4026	:12	3.48	0	0	:00	0.00	0.00	
	March 2010	21853.78	4830	:48	3.47	0	0	:00	0.00	0.00	
	February 2010	22804.8	4904	:00	3.52	0	0	:00	0.00	0.00	
	January 2010	23681.44	4917	:48	3.6	0	0	:00	0.00	0.00	
	December 2009	22925.39	4783	:36	3.35	0	0	:00	0.00	0.00	
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic	November 2010	5361.8	1411	:00	0	0	0	:00	0.00	0.00	
	October 2010	5974.32	1364	:12	0	0	0	:00	0.00	0.00	
	September 2010	5045.04	1092	:48	0	0	0	:00	0.00	0.00	
	August 2010	5449.89	1167	:48	0	0	0	:00	0.00	0.00	
	July 2010	4930.38	1118	:24	0	0	0	:00	0.00	0.00	
	June 2010	1743.63	399	:48	0	0	0	:00	0.00	0.00	
	May 2010	5160.96	1024	:36	0	0	0	:00	0.00	0.00	

	April 2010	5100.74	866	:36	0	0	0	:00	0.00	0.00	
	March 2010	5214.42	1062	:24	0	0	0	:00	0.00	0.00	
	February 2010	5045.04	1092	:48	0	0	0	:00	0.00	0.00	
	January 2010	4930.38	1118	:24	0	0	0	:00	0.00	0.00	
	December 2009	5112.02	1097	:24	0	0	0	:00	0.00	0.00	
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	November 2010	126.99	1411	:36	0.01	0	0	:00	0.00	0.00	
	October 2010	136.4	1364	:00	0.01	0	0	:00	0.00	0.00	
	September 2010	109.2	1092	:00	0	0	0	:00	0.00	0.00	
	August 2010	116.7	1167	:00	0	0	0	:00	0.00	0.00	
	July 2010	111.8	1118	:00	0.01	0	0	:00	0.00	0.00	
	June 2010	39.9	399	:00	0.01	0	0	:00	0.00	0.00	
	May 2010	102.4	1024	:00	0.01	0	0	:00	0.00	0.00	
	April 2010	86.6	866	:00	0.01	0	0	:00	0.00	0.00	
	March 2010	106.2	1062	:00	0	0	0	:00	0.00	0.00	
	February 2010	109.2	1092	:00	0	0	0	:00	0.00	0.00	
	January 2010	111.8	1118	:00	0.01	0	0	:00	0.00	0.00	
	December 2009	109.7	1097	:00	0	0	0	:00	0.00	0.00	
	PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	November 2010	5234.81	1411	:24	1.57	0	0	:00	0.00	0.00
		October 2010	5837.92	1364	:12	1.58	0	0	:00	0.00	0.00
September 2010		4935.84	1092	:48	2.84	0	0	:00	0.00	0.00	
August 2010		5333.19	1167	:48	2.69	0	0	:00	0.00	0.00	
July 2010		4818.58	1118	:24	1.73	0	0	:00	0.00	0.00	
June 2010		1703.73	399	:48	3.7	0	0	:00	0.00	0.00	
May 2010		5058.56	1024	:36	5.53	0	0	:00	0.00	0.00	
April 2010		5014.14	866	:36	5.14	0	0	:00	0.00	0.00	
March 2010		5108.22	1062	:24	4.2	0	0	:00	0.00	0.00	
February 2010		4935.84	1092	:48	2.84	0	0	:00	0.00	0.00	
January 2010		4818.58	1118	:24	1.73	0	0	:00	0.00	0.00	
December 2009		5002.32	1097	:24	2.49	0	0	:00	0.00	0.00	
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic		November 2010	28006.38	9283	:48	0	0	0	:00	0.00	0.00
		October 2010	32326.29	9361	:00	0	0	0	:00	0.00	0.00
	September 2010	20684.57	7079	:48	0	0	0	:00	0.00	0.00	
	August 2010	21183.23	7218	:12	0	0	0	:00	0.00	0.00	
	July 2010	20153.24	7282	:48	0	0	0	:00	0.00	0.00	
	June 2010	7985.32	2346	:00	0	0	0	:00	0.00	0.00	
	May 2010	20523.05	5930	:24	0	0	0	:00	0.00	0.00	
	April 2010	19924.33	5816	:12	0	0	0	:00	0.00	0.00	
	March 2010	24411.84	6969	:00	0	0	0	:00	0.00	0.00	
	February 2010	20684.57	7079	:48	0	0	0	:00	0.00	0.00	
	January 2010	20153.24	7282	:48	0	0	0	:00	0.00	0.00	
	December 2009	19944.48	6916	:12	0	0	0	:00	0.00	0.00	
	PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	November 2010	1865.14	9283	:00	0.04	0	0	:00	0.00	0.00
		October 2010	2072.65	9361	:48	0.02	0	0	:00	0.00	0.00
September 2010		1384.2	7079	:00	0.04	0	0	:00	0.00	0.00	
August 2010		1390.9	7218	:36	0.04	0	0	:00	0.00	0.00	
July 2010		1441.07	7282	:00	0.04	0	0	:00	0.00	0.00	
June 2010		528.84	2346	:12	0.02	0	0	:00	0.00	0.00	
May 2010		1345.95	5930	:12	0.02	0	0	:00	0.00	0.00	
April 2010		1313.44	5816	:12	0.02	0	0	:00	0.00	0.00	
March 2010		1564.68	6969	:48	0.01	0	0	:00	0.00	0.00	
February 2010		1384.2	7079	:00	0.04	0	0	:00	0.00	0.00	
January 2010		1441.07	7282	:00	0.04	0	0	:00	0.00	0.00	
December 2009		1338.5	6916	:36	0.02	0	0	:00	0.00	0.00	

PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5	November 2010	26141.24	9283	:48	0.95	0	0	:00	0.00	0.00
	October 2010	30253.64	9361	:12	0.85	0	0	:00	0.00	0.00
	September 2010	19300.37	7079	:12	1.6	0	0	:00	0.00	0.00
	August 2010	19792.33	7218	:36	1.49	0	0	:00	0.00	0.00
	July 2010	18712.17	7282	:48	1.39	0	0	:00	0.00	0.00
	June 2010	7456.48	2346	:12	1.32	0	0	:00	0.00	0.00
	May 2010	19177.1	5930	:12	2.16	0	0	:00	0.00	0.00
	April 2010	18610.89	5816	:00	1.1	0	0	:00	0.00	0.00
	March 2010	22847.16	6969	:12	1.12	0	0	:00	0.00	0.00
	February 2010	19300.37	7079	:12	1.6	0	0	:00	0.00	0.00
	January 2010	18712.17	7282	:48	1.39	0	0	:00	0.00	0.00
	December 2009	18605.98	6916	:36	1.4	0	0	:00	0.00	0.00
	PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	November 2010	3746.78	1441	:00	0	0	0	:00	0.00
October 2010		3971.82	1368	:00	0	0	0	:00	0.00	0.00
September 2010		2438.77	798	:24	0	0	0	:00	0.00	0.00
August 2010		3102.76	1029	:48	0	0	0	:00	0.00	0.00
July 2010		1186.62	359	:24	0	0	0	:00	0.00	0.00
June 2010		404.56	127	:36	0	0	0	:00	0.00	0.00
May 2010		1093.69	319	:12	0	0	0	:00	0.00	0.00
April 2010		1726.61	303	:00	0	0	0	:00	0.00	0.00
March 2010		2035.72	654	:24	0	0	0	:00	0.00	0.00
February 2010		2438.77	798	:24	0	0	0	:00	0.00	0.00
January 2010		1186.62	359	:24	0	0	0	:00	0.00	0.00
December 2009		2171.95	685	:48	0	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic		November 2010	118.46	1441	:12	0	0	0	:00	0.00
	October 2010	139.99	1368	:00	0	0	0	:00	0.00	0.00
	September 2010	73.47	798	:36	0	0	0	:00	0.00	0.00
	August 2010	94.83	1029	:36	0	0	0	:00	0.00	0.00
	July 2010	33.46	359	:36	0.01	0	0	:00	0.00	0.00
	June 2010	11.77	127	:36	0	0	0	:00	0.00	0.00
	May 2010	29.77	319	:36	0.01	0	0	:00	0.00	0.00
	April 2010	28.03	303	:36	0	0	0	:00	0.00	0.00
	March 2010	60.33	654	:36	0	0	0	:00	0.00	0.00
	February 2010	73.47	798	:36	0	0	0	:00	0.00	0.00
	January 2010	33.46	359	:36	0.01	0	0	:00	0.00	0.00
	December 2009	63.67	685	:36	0	0	0	:00	0.00	0.00
	PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	November 2010	3628.32	1441	:48	5.79	0	0	:00	0.00
October 2010		3831.83	1368	:00	6.54	0	0	:00	0.00	0.00
September 2010		2365.3	798	:24	5.83	0	0	:00	0.00	0.00
August 2010		3007.93	1029	:48	6.27	0	0	:00	0.00	0.00
July 2010		1153.16	359	:24	6.51	0	0	:00	0.00	0.00
June 2010		392.79	127	:36	1.28	0	0	:00	0.00	0.00
May 2010		1063.92	319	:36	5.89	0	0	:00	0.00	0.00
April 2010		1698.58	303	:24	5.08	0	0	:00	0.00	0.00
March 2010		1975.39	654	:48	4.92	0	0	:00	0.00	0.00
February 2010		2365.3	798	:24	5.83	0	0	:00	0.00	0.00
January 2010		1153.16	359	:24	6.51	0	0	:00	0.00	0.00
December 2009		2108.28	685	:12	8.07	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic		November 2010	6252.66	2223	:24	0	0	0	:00	0.00
	October 2010	5592.64	2149	:00	0	0	0	:00	0.00	0.00
	September 2010	6401.05	1823	:24	0	0	0	:00	0.00	0.00
	August 2010	6655.68	1875	:00	0	0	0	:00	0.00	0.00
	July 2010	6210.16	1825	:00	0	0	0	:00	0.00	0.00

	June 2010	1992.11	615	:36	0	0	0	:00	0.00	0.00
	May 2010	5092.52	1559	:48	0	0	0	:00	0.00	0.00
	April 2010	5111.26	1493	:48	0	0	0	:00	0.00	0.00
	March 2010	6379.42	1820	:24	0	0	0	:00	0.00	0.00
	February 2010	6401.05	1823	:24	0	0	0	:00	0.00	0.00
	January 2010	6210.16	1825	:00	0	0	0	:00	0.00	0.00
	December 2009	6066.14	1765	:36	0	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	November 2010	201.02	2223	:36	0.01	0	0	:00	0.00	0.00
	October 2010	217.89	2149	:00	0	0	0	:00	0.00	0.00
	September 2010	186.17	1823	:00	0.01	0	0	:00	0.00	0.00
	August 2010	189.78	1875	:00	0	0	0	:00	0.00	0.00
	July 2010	191.15	1825	:00	0.01	0	0	:00	0.00	0.00
	June 2010	63.28	615	:00	0	0	0	:00	0.00	0.00
	May 2010	160.56	1559	:00	0.01	0	0	:00	0.00	0.00
	April 2010	152.95	1493	:00	0.01	0	0	:00	0.00	0.00
	March 2010	185.98	1820	:00	0.01	0	0	:00	0.00	0.00
	February 2010	186.17	1823	:00	0.01	0	0	:00	0.00	0.00
	January 2010	191.15	1825	:00	0.01	0	0	:00	0.00	0.00
	December 2009	180.9	1765	:00	0.01	0	0	:00	0.00	0.00
	PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	November 2010	5144.2	2223	:24	0.92	0	0	:00	0.00
October 2010		4493.47	2149	:36	0.65	0	0	:00	0.00	0.00
September 2010		5296.2	1823	:24	0.81	0	0	:00	0.00	0.00
August 2010		5530.8	1875	:00	0.82	0	0	:00	0.00	0.00
July 2010		5109	1825	:00	0.84	0	0	:00	0.00	0.00
June 2010		1667.96	615	:24	0.74	0	0	:00	0.00	0.00
May 2010		4257.44	1559	:12	1.22	0	0	:00	0.00	0.00
April 2010		4269.55	1493	:24	0.73	0	0	:00	0.00	0.00
March 2010		5293.96	1820	:24	0.83	0	0	:00	0.00	0.00
February 2010		5296.2	1823	:24	0.81	0	0	:00	0.00	0.00
January 2010		5109	1825	:00	0.84	0	0	:00	0.00	0.00
December 2009		4952.29	1765	:24	0.76	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20		November 2010	907.44	2223	:24	0.33	0	0	:00	0.00
	October 2010	881.28	2149	:24	0.15	0	0	:00	0.00	0.00
	September 2010	918.68	1823	:00	0.3	0	0	:00	0.00	0.00
	August 2010	935.1	1875	:00	0.29	0	0	:00	0.00	0.00
	July 2010	910.01	1825	:00	0.24	0	0	:00	0.00	0.00
	June 2010	260.87	615	:48	0.18	0	0	:00	0.00	0.00
	May 2010	674.52	1559	:12	0.48	0	0	:00	0.00	0.00
	April 2010	688.76	1493	:24	0.2	0	0	:00	0.00	0.00
	March 2010	899.48	1820	:36	0.26	0	0	:00	0.00	0.00
	February 2010	918.68	1823	:00	0.3	0	0	:00	0.00	0.00
	January 2010	910.01	1825	:00	0.24	0	0	:00	0.00	0.00
	December 2009	932.95	1765	:12	0.26	0	0	:00	0.00	0.00
	PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	November 2010	14136.58	1832	:48	0	0	0	:00	0.00
October 2010		16186.25	2004	:12	0	0	0	:00	0.00	0.00
September 2010		11181.23	1366	:36	0	0	0	:00	0.00	0.00
August 2010		12199.1	1398	:12	0	0	0	:00	0.00	0.00
July 2010		12333.61	1437	:12	0	0	0	:00	0.00	0.00
June 2010		4979.27	524	:00	0	0	0	:00	0.00	0.00
May 2010		13278.26	1219	:36	0	0	0	:00	0.00	0.00
April 2010		9783.21	1019	:00	0	0	0	:00	0.00	0.00
March 2010		11578.11	1335	:48	0	0	0	:00	0.00	0.00
February 2010		11181.23	1366	:36	0	0	0	:00	0.00	0.00

	January 2010	12333.61	1437	:12	0	0	0	:00	0.00	0.00	
	December 2009	11039.97	1310	:12	0	0	0	:00	0.00	0.00	
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	November 2010	210.94	1832	:48	0.06	0	0	:00	0.00	0.00	
	October 2010	315.73	2004	:24	0.06	0	0	:00	0.00	0.00	
	September 2010	172.84	1366	:12	0.06	0	0	:00	0.00	0.00	
	August 2010	175.96	1398	:12	0.06	0	0	:00	0.00	0.00	
	July 2010	184.52	1437	:12	0.06	0	0	:00	0.00	0.00	
	June 2010	66.77	524	:12	0.06	0	0	:00	0.00	0.00	
	May 2010	153.8	1219	:12	0.06	0	0	:00	0.00	0.00	
	April 2010	128.47	1019	:12	0.06	0	0	:00	0.00	0.00	
	March 2010	167.32	1335	:12	0.06	0	0	:00	0.00	0.00	
	February 2010	172.84	1366	:12	0.06	0	0	:00	0.00	0.00	
	January 2010	184.52	1437	:12	0.06	0	0	:00	0.00	0.00	
	December 2009	163.59	1310	:48	0.06	0	0	:00	0.00	0.00	
	PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	November 2010	13925.64	1832	:00	6.73	0	0	:00	0.00	0.00
		October 2010	15870.52	2004	:48	8.09	0	0	:00	0.00	0.00
September 2010		11008.39	1366	:24	5.94	0	0	:00	0.00	0.00	
August 2010		12023.14	1398	:00	6.06	0	0	:00	0.00	0.00	
July 2010		12149.09	1437	:00	5.11	0	0	:00	0.00	0.00	
June 2010		4912.5	524	:12	11.17	0	0	:00	0.00	0.00	
May 2010		13124.46	1219	:48	13.54	0	0	:00	0.00	0.00	
April 2010		9654.74	1019	:48	9.26	0	0	:00	0.00	0.00	
March 2010		11410.79	1335	:00	5.49	0	0	:00	0.00	0.00	
February 2010		11008.39	1366	:24	5.94	0	0	:00	0.00	0.00	
January 2010		12149.09	1437	:00	5.11	0	0	:00	0.00	0.00	
December 2009		10876.38	1310	:00	5.26	0	0	:00	0.00	0.00	
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic		November 2010	6146.34	967	:24	0	0	0	:00	0.00	0.00
		October 2010	4997.37	948	:48	0	0	0	:00	0.00	0.00
	September 2010	5801.22	784	:00	0	0	0	:00	0.00	0.00	
	August 2010	5772.28	799	:48	0	0	0	:00	0.00	0.00	
	July 2010	5391.11	830	:00	0	0	0	:00	0.00	0.00	
	June 2010	1783.07	259	:12	0	0	0	:00	0.00	0.00	
	May 2010	4618.32	656	:36	0	0	0	:00	0.00	0.00	
	April 2010	4810.16	668	:00	0	0	0	:00	0.00	0.00	
	March 2010	5700.04	820	:00	0	0	0	:00	0.00	0.00	
	February 2010	5801.22	784	:00	0	0	0	:00	0.00	0.00	
	January 2010	5391.11	830	:00	0	0	0	:00	0.00	0.00	
	December 2009	5617.45	807	:24	0	0	0	:00	0.00	0.00	
	PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	November 2010	87.41	967	:36	0	0	0	:00	0.00	0.00
		October 2010	96.41	948	:00	0	0	0	:00	0.00	0.00
September 2010		79.03	784	:00	0	0	0	:00	0.00	0.00	
August 2010		80.24	799	:00	0	0	0	:00	0.00	0.00	
July 2010		85.45	830	:00	0.01	0	0	:00	0.00	0.00	
June 2010		26.25	259	:00	0	0	0	:00	0.00	0.00	
May 2010		66.92	656	:00	0	0	0	:00	0.00	0.00	
April 2010		67.55	668	:00	0	0	0	:00	0.00	0.00	
March 2010		83.45	820	:00	0	0	0	:00	0.00	0.00	
February 2010		79.03	784	:00	0	0	0	:00	0.00	0.00	
January 2010		85.45	830	:00	0.01	0	0	:00	0.00	0.00	
December 2009		81.72	807	:00	0	0	0	:00	0.00	0.00	
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10		November 2010	6058.93	967	:48	4.34	0	0	:00	0.00	0.00
		October 2010	4900.96	948	:48	4.71	0	0	:00	0.00	0.00
	September 2010	5722.19	784	:00	6.69	0	0	:00	0.00	0.00	

	August 2010	5692.04	799	:48	5.88	0	0	:00	0.00	0.00
	July 2010	5305.66	830	:36	3.36	0	0	:00	0.00	0.00
	June 2010	1756.82	259	:12	4.58	0	0	:00	0.00	0.00
	May 2010	4551.4	656	:36	5.01	0	0	:00	0.00	0.00
	April 2010	4742.61	668	:00	4.93	0	0	:00	0.00	0.00
	March 2010	5616.59	820	:00	4.75	0	0	:00	0.00	0.00
	February 2010	5722.19	784	:00	6.69	0	0	:00	0.00	0.00
	January 2010	5305.66	830	:36	3.36	0	0	:00	0.00	0.00
	December 2009	5535.73	807	:24	2.8	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	November 2010	14250.89	4553	:12	0.89	0	0	:00	0.00	0.00
	October 2010	14631.15	4735	:36	3.81	0	0	:00	0.00	0.00
	September 2010	16299.5	4657	:00	1.01	0	0	:00	0.00	0.00
	August 2010	16642.02	4547	:24	2.65	0	0	:00	0.00	0.00
	July 2010	5905.03	1609	:48	1.19	0	0	:00	0.00	0.00
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
	April 2010	14145.3	4185	:12	1.82	0	0	:00	0.00	0.00
	March 2010	14629.02	3997	:24	1.28	0	0	:00	0.00	0.00
	February 2010	16299.5	4657	:00	1.01	0	0	:00	0.00	0.00
	January 2010	15860.62	4418	:36	1.09	0	0	:00	0.00	0.00
	December 2009	15685.45	4345	:24	1.48	0	0	:00	0.00	0.00
	PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	November 2010	3320.11	846	:48	4.03	0	0	:00	0.00
October 2010		2526.61	895	:48	2.89	0	0	:00	0.00	0.00
September 2010		3592.85	879	:36	3.44	0	0	:00	0.00	0.00
August 2010		3794.44	866	:12	4.11	0	0	:00	0.00	0.00
July 2010		1385.51	316	:12	5.83	0	0	:00	0.00	0.00
June 2010		0	0	:00	0	0	0	:00	0.00	0.00
May 2010		0	0	:00	0	0	0	:00	0.00	0.00
April 2010		3537.91	804	:00	5.41	0	0	:00	0.00	0.00
March 2010		3110.26	759	:00	2.3	0	0	:00	0.00	0.00
February 2010		3592.85	879	:36	3.44	0	0	:00	0.00	0.00
January 2010		3577.63	847	:48	3.63	0	0	:00	0.00	0.00
December 2009		3568.49	822	:36	3.71	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25		November 2010	46985.05	5338	:00	3.95	0	0	:00	0.00
	October 2010	31859.14	5601	:36	5.65	0	0	:00	0.00	0.00
	September 2010	25616.34	5476	:12	3.43	0	0	:00	0.00	0.00
	August 2010	32137.64	5362	:36	3.56	0	0	:00	0.00	0.00
	July 2010	9306.64	1931	:48	3.73	0	0	:00	0.00	0.00
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
	April 2010	21990.64	4955	:36	3.76	0	0	:00	0.00	0.00
	March 2010	22104.69	4716	:36	3.46	0	0	:00	0.00	0.00
	February 2010	25616.34	5476	:12	3.43	0	0	:00	0.00	0.00
	January 2010	24764.78	5243	:48	3.69	0	0	:00	0.00	0.00
	December 2009	27350.52	5109	:00	3.43	0	0	:00	0.00	0.00
	PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	November 2010	7469.53	1247	:36	7.64	0	0	:00	0.00
October 2010		9103.86	1242	:12	9.63	0	0	:00	0.00	0.00
September 2010		10007.39	1591	:36	8.74	0	0	:00	0.00	0.00
August 2010		9372.6	1270	:12	10.13	0	0	:00	0.00	0.00
July 2010		2967.58	451	:12	8.71	0	0	:00	0.00	0.00
June 2010		0	0	:00	0	0	0	:00	0.00	0.00
May 2010		0	0	:00	0	0	0	:00	0.00	0.00
April 2010		9454.72	1496	:48	9.37	0	0	:00	0.00	0.00

	March 2010	8917.65	1341	:00	10.04	0	0	:00	0.00	0.00
	February 2010	10007.39	1591	:36	8.74	0	0	:00	0.00	0.00
	January 2010	8287.5	1250	:12	8.6	0	0	:00	0.00	0.00
	December 2009	8835.92	1241	:48	8.69	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	November 2010	16812.25	7708	:12	1.77	0	0	:00	0.00	0.00
	October 2010	21008.46	8048	:24	4.34	0	0	:00	0.00	0.00
	September 2010	17519.37	7895	:48	1.31	0	0	:00	0.00	0.00
	August 2010	20082.88	7734	:00	2.86	0	0	:00	0.00	0.00
	July 2010	6154.73	2753	:36	2.29	0	0	:00	0.00	0.00
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
	April 2010	15320.11	7134	:00	2.23	0	0	:00	0.00	0.00
	March 2010	15536.28	6789	:36	1.73	0	0	:00	0.00	0.00
	February 2010	17519.37	7895	:48	1.31	0	0	:00	0.00	0.00
	January 2010	16665.44	7552	:24	1.6	0	0	:00	0.00	0.00
	December 2009	18132.17	7361	:24	1.78	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	November 2010	4485.19	1845	:12	6.61	0	0	:00	0.00	0.00
	October 2010	6549.31	1816	:24	6.43	0	0	:00	0.00	0.00
	September 2010	8714.45	5082	:24	2.96	0	0	:00	0.00	0.00
	August 2010	6295.62	1817	:24	9.56	0	0	:00	0.00	0.00
	July 2010	2987.11	1766	:36	3.26	0	0	:00	0.00	0.00
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
	April 2010	7338.75	4581	:00	3.5	0	0	:00	0.00	0.00
	March 2010	7702.97	4374	:24	3.26	0	0	:00	0.00	0.00
	February 2010	8714.45	5082	:24	2.96	0	0	:00	0.00	0.00
	January 2010	8277.54	4834	:24	3.03	0	0	:00	0.00	0.00
	December 2009	6386.07	3021	:24	4.64	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	November 2010	9472.8	3742	:12	2.48	0	0	:00	0.00	0.00
	October 2010	8463	3841	:00	3.89	0	0	:00	0.00	0.00
	September 2010	10802.39	3804	:36	0.95	0	0	:00	0.00	0.00
	August 2010	11366.27	3752	:12	1.03	0	0	:00	0.00	0.00
	July 2010	3823.4	1307	:12	1.25	0	0	:00	0.00	0.00
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
	April 2010	9662.84	3446	:00	1.8	0	0	:00	0.00	0.00
	March 2010	9604.29	3280	:12	1.17	0	0	:00	0.00	0.00
	February 2010	10802.39	3804	:36	0.95	0	0	:00	0.00	0.00
	January 2010	10544.54	3639	:00	1.1	0	0	:00	0.00	0.00
	December 2009	10667.78	3534	:48	1.62	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	November 2010	45339.04	3779	:00	6.43	0	0	:00	0.00	0.00
	October 2010	35738.74	3924	:24	5.62	0	0	:00	0.00	0.00
	September 2010	51852.07	3849	:48	6.33	0	0	:00	0.00	0.00
	August 2010	54100.3	3767	:24	7.4	0	0	:00	0.00	0.00
	July 2010	17431.25	1355	:24	6.03	0	0	:00	0.00	0.00
	June 2010	0	0	:00	0	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
	April 2010	47530.25	3411	:12	6.83	0	0	:00	0.00	0.00
	March 2010	41666.39	3245	:36	5.66	0	0	:00	0.00	0.00
	February 2010	51852.07	3849	:48	6.33	0	0	:00	0.00	0.00
	January 2010	47690.13	3667	:24	6.08	0	0	:00	0.00	0.00
	December 2009	52228.52	3605	:36	6.51	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy	November 2010	5129.05	1061	483%	2.41	0	0	0%	0.00	0.00

Resale & UNE-P (POTS) Benchmark 0.95	October 2010	3930.25	1113	353%	3.2	0	0	0%	0.00	0.00
	September 2010	6290.51	1105	569%	1.69	0	0	0%	0.00	0.00
	August 2010	6111.99	1065	574%	1.59	0	0	0%	0.00	0.00
	July 2010	2185.2	390	560%	1.41	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	5634.9	984	573%	2.88	0	0	0%	0.00	0.00
	March 2010	5346.54	938	570%	2.62	0	0	0%	0.00	0.00
	February 2010	6290.51	1105	569%	1.69	0	0	0%	0.00	0.00
	January 2010	5813.12	1034	562%	2.98	0	0	0%	0.00	0.00
	December 2009	6252.26	1042	600%	2.46	0	0	0%	0.00	0.00
	PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	November 2010	0	0	0%	0	0	0	0%	0.00
October 2010		15	15	100%	0	0	0	0%	0.00	(0.16)
September 2010		54	55	98%	0.1336	0	0	0%	0.00	(0.10)
August 2010		36	36	100%	0	0	0	0%	0.00	(0.16)
July 2010		40	41	98%	0.1543	0	0	0%	0.00	(0.08)
June 2010		45	45	100%	0	0	0	0%	0.00	(0.16)
May 2010		48	51	94%	0.2353	0	0	0%	0.00	0.03
April 2010		39	39	100%	0	0	0	0%	0.00	(0.16)
March 2010		41	43	95%	0.2106	0	0	0%	0.00	(0.01)
February 2010		49	49	100%	0	0	0	0%	0.00	(0.16)
January 2010		46	46	100%	0	0	0	0%	0.00	(0.16)
December 2009		27	29	93%	0.2534	0	0	0%	0.00	0.06
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
	October 2010	441	444	99%	0.0819	0	0	0%	0.00	(0.14)
	September 2010	595	597	100%	0.0578	0	0	0%	0.00	(0.15)
	August 2010	441	453	97%	0.1606	0	0	0%	0.00	(0.07)
	July 2010	391	393	99%	0.0712	0	0	0%	0.00	(0.14)
	June 2010	426	429	99%	0.0833	0	0	0%	0.00	(0.14)
	May 2010	589	594	99%	0.0914	0	0	0%	0.00	(0.13)
	April 2010	626	637	98%	0.1303	0	0	0%	0.00	(0.10)
	March 2010	573	574	100%	0.0417	0	0	0%	0.00	(0.15)
	February 2010	463	474	98%	0.1506	0	0	0%	0.00	(0.08)
	January 2010	437	442	99%	0.1058	0	0	0%	0.00	(0.12)
	December 2009	299	299	100%	0	0	0	0%	0.00	(0.16)
PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	November 2010	8686	9707	89%	0.3068	0	0	0%	0.00	0.00
	October 2010	8726	9807	89%	0.3132	0	0	0%	0.00	0.00
	September 2010	7479	8296	90%	0.298	0	0	0%	0.00	0.00
	August 2010	8297	9244	90%	0.3032	0	0	0%	0.00	0.00
	July 2010	7341	8258	89%	0.3142	0	0	0%	0.00	0.00
	June 2010	8172	9242	88%	0.32	0	0	0%	0.00	0.00
	May 2010	8996	10303	87%	0.3328	0	0	0%	0.00	0.00
	April 2010	8015	9094	88%	0.3234	0	0	0%	0.00	0.00
	March 2010	7759	9127	85%	0.357	0	0	0%	0.00	0.00
	February 2010	9503	10605	90%	0.3051	0	0	0%	0.00	0.00
	January 2010	9156	10033	91%	0.2824	0	0	0%	0.00	0.00
	December 2009	9907	10836	91%	0.28	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic	November 2010	92	131	70%	0.4573	0	0	0%	0.00	0.00
	October 2010	86	137	63%	0.4834	0	0	0%	0.00	0.00
	September 2010	82	142	58%	0.494	0	0	0%	0.00	0.00
	August 2010	78	133	59%	0.4925	0	0	0%	0.00	0.00
	July 2010	108	153	71%	0.4556	0	0	0%	0.00	0.00
June 2010	100	159	63%	0.4831	0	0	0%	0.00	0.00	

	May 2010	118	175	67%	0.4686	0	0	0%	0.00	0.00	
	April 2010	69	131	53%	0.4993	0	0	0%	0.00	0.00	
	March 2010	150	200	75%	0.433	0	0	0%	0.00	0.00	
	February 2010	113	175	65%	0.4783	0	0	0%	0.00	0.00	
	January 2010	98	166	59%	0.4918	0	0	0%	0.00	0.00	
	December 2009	118	165	72%	0.4513	0	0	0%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	November 2010	1698	2326	73%	0.444	0	0	0%	0.00	0.00	
	October 2010	1481	2073	71%	0.4517	0	0	0%	0.00	0.00	
	September 2010	1607	2194	73%	0.4427	0	0	0%	0.00	0.00	
	August 2010	1449	1963	74%	0.4396	0	0	0%	0.00	0.00	
	July 2010	1392	1851	75%	0.4318	0	0	0%	0.00	0.00	
	June 2010	1566	2296	68%	0.4657	0	0	0%	0.00	0.00	
	May 2010	1685	2327	72%	0.447	0	0	0%	0.00	0.00	
	April 2010	1600	2244	71%	0.4524	0	0	0%	0.00	0.00	
	March 2010	1730	2398	72%	0.4483	0	0	0%	0.00	0.00	
	February 2010	1627	2337	70%	0.4599	0	0	0%	0.00	0.00	
	January 2010	1559	2202	71%	0.4547	0	0	0%	0.00	0.00	
	December 2009	1891	2564	74%	0.44	0	0	0%	0.00	0.00	
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	November 2010	250	314	80%	0.4028	0	0	0%	0.00	0.00
		October 2010	133	160	83%	0.3745	0	0	0%	0.00	0.00
		September 2010	170	216	79%	0.4094	0	0	0%	0.00	0.00
		August 2010	119	166	72%	0.4505	0	0	0%	0.00	0.00
		July 2010	125	164	76%	0.4257	0	0	0%	0.00	0.00
June 2010		143	186	77%	0.4216	0	0	0%	0.00	0.00	
May 2010		141	184	77%	0.4232	0	0	0%	0.00	0.00	
April 2010		115	145	79%	0.4051	0	0	0%	0.00	0.00	
March 2010		197	253	78%	0.4152	0	0	0%	0.00	0.00	
February 2010		166	214	78%	0.4171	0	0	0%	0.00	0.00	
January 2010		129	166	78%	0.4162	0	0	0%	0.00	0.00	
December 2009		197	241	82%	0.3863	0	0	0%	0.00	0.00	
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95		November 2010	8686	8769	99%	0.0968	0	0	0%	0.00	(0.13)
	October 2010	8726	8795	99%	0.0882	0	0	0%	0.00	(0.13)	
	September 2010	7479	7527	99%	0.0796	0	0	0%	0.00	(0.14)	
	August 2010	8297	8396	99%	0.1079	0	0	0%	0.00	(0.12)	
	July 2010	7341	7451	99%	0.1206	0	0	0%	0.00	(0.11)	
	June 2010	8172	8348	98%	0.1437	0	0	0%	0.00	(0.09)	
	May 2010	8996	9151	98%	0.129	0	0	0%	0.00	(0.10)	
	April 2010	8015	8162	98%	0.133	0	0	0%	0.00	(0.10)	
	March 2010	7759	7908	98%	0.136	0	0	0%	0.00	(0.10)	
	February 2010	9503	9584	99%	0.0915	0	0	0%	0.00	(0.13)	
	January 2010	9156	9230	99%	0.0892	0	0	0%	0.00	(0.13)	
	December 2009	9907	10005	99%	0.0985	0	0	0%	0.00	(0.13)	
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	November 2010	92	97	95%	0.2211	0	0	0%	0.00	0.00
October 2010		86	91	95%	0.2279	0	0	0%	0.00	0.02	
September 2010		82	84	98%	0.1525	0	0	0%	0.00	(0.08)	
August 2010		78	81	96%	0.1889	0	0	0%	0.00	(0.04)	
July 2010		108	116	93%	0.2534	0	0	0%	0.00	0.06	
June 2010		100	107	93%	0.2473	0	0	0%	0.00	0.05	
May 2010		118	123	96%	0.1975	0	0	0%	0.00	(0.03)	
April 2010		69	74	93%	0.251	0	0	0%	0.00	0.06	
March 2010		150	154	97%	0.1591	0	0	0%	0.00	(0.08)	
February 2010		113	114	99%	0.0932	0	0	0%	0.00	(0.13)	
January 2010		98	100	98%	0.14	0	0	0%	0.00	(0.09)	

PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	December 2009	118	124	95%	0.2146	0	0	0%	0.00	(0.01)
	November 2010	1698	1805	94%	0.2361	0	0	0%	0.00	(0.32)
	October 2010	1481	1591	93%	0.2537	0	0	0%	0.00	(0.29)
	September 2010	1607	1720	93%	0.2478	0	0	0%	0.00	(0.30)
	August 2010	1449	1560	93%	0.2571	0	0	0%	0.00	(0.28)
	July 2010	1392	1468	95%	0.2216	0	0	0%	0.00	(0.35)
	June 2010	1566	1642	95%	0.2101	0	0	0%	0.00	(0.37)
	May 2010	1685	1768	95%	0.2115	0	0	0%	0.00	(0.36)
	April 2010	1600	1687	95%	0.2212	0	0	0%	0.00	(0.35)
	March 2010	1730	1803	96%	0.1971	0	0	0%	0.00	(0.39)
	February 2010	1627	1718	95%	0.224	0	0	0%	0.00	(0.34)
	January 2010	1559	1618	96%	0.1874	0	0	0%	0.00	(0.40)
	December 2009	1891	1965	96%	0.1904	0	0	0%	0.00	(0.40)
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	November 2010	250	257	23:20	0.1628	0	0	00:00	0.00	(0.07)
	October 2010	133	134	23:49	0.0861	0	0	00:00	0.00	(0.13)
	September 2010	170	174	23:26	0.1499	0	0	00:00	0.00	(0.09)
	August 2010	119	121	23:36	0.1275	0	0	00:00	0.00	(0.11)
	July 2010	125	126	23:48	0.0887	0	0	00:00	0.00	(0.13)
	June 2010	143	145	23:40	0.1166	0	0	00:00	0.00	(0.11)
	May 2010	141	144	23:30	0.1428	0	0	00:00	0.00	(0.09)
	April 2010	115	119	23:11	0.1802	0	0	00:00	0.00	(0.05)
	March 2010	197	198	23:52	0.0709	0	0	00:00	0.00	(0.14)
	February 2010	166	171	23:17	0.1685	0	0	00:00	0.00	(0.07)
	January 2010	129	129	00:00	0	0	0	00:00	0.00	(0.16)
	December 2009	197	198	23:52	0.0709	0	0	00:00	0.00	(0.14)
	PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	November 2010	2.38263889	4	14:18	0.349305556	0	0	00:00	0.00
October 2010		2.77708333	2	09:20	1.925694444	0	0	00:00	0.00	1.17
September 2010		0.57708333	1	13:51	0	0	0	00:00	0.00	(1.27)
August 2010		0.07708333	1	01:51	0	0	0	00:00	0.00	(2.77)
July 2010		1.01597222	4	06:06	0.339583333	0	0	00:00	0.00	(2.24)
June 2010		1.14513889	2	13:44	0.502777778	0	0	00:00	0.00	(1.28)
May 2010		3.14444444	4	18:52	0.173611111	0	0	00:00	0.00	(0.64)
April 2010		3.48333333	8	10:27	0.402777778	0	0	00:00	0.00	(1.69)
March 2010		3.35555556	6	13:25	0.354166667	0	0	00:00	0.00	(1.32)
February 2010		0.08263889	1	01:59	0	0	0	00:00	0.00	(2.75)
January 2010		1.53472222	3	12:17	0.365972222	0	0	00:00	0.00	(1.47)
December 2009		2.82430556	6	11:18	0.392361111	0	0	00:00	0.00	(1.59)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic		November 2010	18.3666667	338	5%	0.076388889	0	0	0%	0.00
	October 2010	16.9743056	332	5%	0.063888889	0	0	0%	0.00	(2.69)
	September 2010	12.4548611	326	4%	0.051388889	0	0	0%	0.00	(2.77)
	August 2010	23.6902778	301	8%	0.084027778	0	0	0%	0.00	(2.53)
	July 2010	12.6118056	243	5%	0.055555556	0	0	0%	0.00	(2.69)
	June 2010	24.5222222	359	7%	0.120138889	0	0	0%	0.00	(2.59)
	May 2010	19.9	340	6%	0.06875	0	0	0%	0.00	(2.65)
	April 2010	13.8506944	297	5%	0.067361111	0	0	0%	0.00	(2.72)
	March 2010	26.8388889	333	8%	0.359722222	0	0	0%	0.00	(2.52)
	February 2010	14.0215278	242	6%	0.106944444	0	0	0%	0.00	(2.65)
	January 2010	90.3986111	307	29%	3.540972222	0	0	0%	0.00	(1.23)
	December 2009	50.2069444	333	15%	1.016666667	0	0	0%	0.00	(2.10)
	PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	November 2010	962	38164	3%	0.1568	0	0	0%	0.00
October 2010		992	39912	2%	0.1557	0	0	0%	0.00	0.00
September 2010		982	37639	3%	0.1594	0	0	0%	0.00	0.00
August 2010		1129	38793	3%	0.1681	0	0	0%	0.00	0.00

	July 2010	952	34432	3%	0.164	0	0	0%	0.00	0.00
	June 2010	1106	40736	3%	0.1625	0	0	0%	0.00	0.00
	May 2010	1041	43053	2%	0.1536	0	0	0%	0.00	0.00
	April 2010	1052	35707	3%	0.1691	0	0	0%	0.00	0.00
	March 2010	1055	37936	3%	0.1644	0	0	0%	0.00	0.00
	February 2010	878	36953	2%	0.1523	0	0	0%	0.00	0.00
	January 2010	1080	37175	3%	0.168	0	0	0%	0.00	0.00
	December 2009	1098	40862	3%	0.1617	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	November 2010	16769	38164	44%	0.4963	0	0	0%	0.00	0.00
	October 2010	17971	39912	45%	0.4975	0	0	0%	0.00	0.00
	September 2010	16496	37639	44%	0.4962	0	0	0%	0.00	0.00
	August 2010	16368	38793	42%	0.4939	0	0	0%	0.00	0.00
	July 2010	14191	34432	41%	0.4922	0	0	0%	0.00	0.00
	June 2010	18961	40736	47%	0.4988	0	0	0%	0.00	0.00
	May 2010	19032	43053	44%	0.4966	0	0	0%	0.00	0.00
	April 2010	15114	35707	42%	0.4941	0	0	0%	0.00	0.00
	March 2010	15782	37936	42%	0.4929	0	0	0%	0.00	0.00
	February 2010	15132	36953	41%	0.4917	0	0	0%	0.00	0.00
	January 2010	15815	37175	43%	0.4944	0	0	0%	0.00	0.00
	December 2009	17647	40862	43%	0.4953	0	0	0%	0.00	0.00
	PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	November 2010	4	7	57%	0.4949	0	0	0%	0.00
October 2010		2	11	18%	0.3857	0	0	0%	0.00	0.00
September 2010		1	3	33%	0.4714	0	0	0%	0.00	0.00
August 2010		1	2	50%	0.5	0	0	0%	0.00	0.00
July 2010		4	5	80%	0.4	0	0	0%	0.00	0.00
June 2010		2	8	25%	0.433	0	0	0%	0.00	0.00
May 2010		4	11	36%	0.481	0	0	0%	0.00	0.00
April 2010		8	15	53%	0.4989	0	0	0%	0.00	0.00
March 2010		6	10	60%	0.4899	0	0	0%	0.00	0.00
February 2010		1	3	33%	0.4714	0	0	0%	0.00	0.00
January 2010		3	8	38%	0.4841	0	0	0%	0.00	0.00
December 2009		6	13	46%	0.4985	0	0	0%	0.00	0.00
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95		November 2010	315	315	100%	0	0	0	0%	0.00
	October 2010	196	196	100%	0	0	0	0%	0.00	(0.16)
	September 2010	242	242	100%	0	0	0	0%	0.00	(0.16)
	August 2010	179	179	100%	0	0	0	0%	0.00	(0.16)
	July 2010	225	225	100%	0	0	0	0%	0.00	(0.16)
	June 2010	237	237	100%	0	0	0	0%	0.00	(0.16)
	May 2010	244	244	100%	0	0	0	0%	0.00	(0.16)
	April 2010	179	179	100%	0	0	0	0%	0.00	(0.16)
	March 2010	340	340	100%	0	0	0	0%	0.00	(0.16)
	February 2010	274	274	100%	0	0	0	0%	0.00	(0.16)
	January 2010	223	223	100%	0	0	0	0%	0.00	(0.16)
	December 2009	303	303	100%	0	0	0	0%	0.00	(0.16)
	PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	November 2010	1314	1314	100%	0	0	0	0%	0.00
October 2010		1106	1108	100%	0.0424	0	0	0%	0.00	(0.15)
September 2010		1220	1221	100%	0.0286	0	0	0%	0.00	(0.16)
August 2010		1092	1092	100%	0	0	0	0%	0.00	(0.16)
July 2010		1032	1032	100%	0	0	0	0%	0.00	(0.16)
June 2010		1163	1163	100%	0	0	0	0%	0.00	(0.16)
May 2010		1277	1277	100%	0	0	0	0%	0.00	(0.16)
April 2010		1200	1206	100%	0.0704	0	0	0%	0.00	(0.14)
March 2010	1286	1286	100%	0	0	0	0%	0.00	(0.16)	

	February 2010	1191	1191	100%	0	0	0	0%	0.00	(0.16)
	January 2010	1107	1107	100%	0	0	0	0%	0.00	(0.16)
	December 2009	1429	1429	100%	0	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	November 2010	7639	7646	100%	0.0302	0	0	0%	0.00	(0.16)
	October 2010	7679	7679	100%	0	0	0	0%	0.00	(0.16)
	September 2010	6526	6526	100%	0	0	0	0%	0.00	(0.16)
	August 2010	7176	7180	100%	0.0236	0	0	0%	0.00	(0.16)
	July 2010	6441	6442	100%	0.0125	0	0	0%	0.00	(0.16)
	June 2010	7145	7145	100%	0	0	0	0%	0.00	(0.16)
	May 2010	7843	7847	100%	0.0226	0	0	0%	0.00	(0.16)
	April 2010	7058	7061	100%	0.0206	0	0	0%	0.00	(0.16)
	March 2010	6754	6754	100%	0	0	0	0%	0.00	(0.16)
	February 2010	8230	8232	100%	0.0156	0	0	0%	0.00	(0.16)
	January 2010	7946	7946	100%	0	0	0	0%	0.00	(0.16)
	December 2009	8632	8632	100%	0	0	0	0%	0.00	(0.16)
	PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	November 2010	85	85	100%	0	0	0	0%	0.00
October 2010		53	53	100%	0	0	0	0%	0.00	(0.33)
September 2010		89	89	100%	0	0	0	0%	0.00	(0.33)
August 2010		78	78	100%	0	0	0	0%	0.00	(0.33)
July 2010		74	74	100%	0	0	0	0%	0.00	(0.33)
June 2010		90	90	100%	0	0	0	0%	0.00	(0.33)
May 2010		83	83	100%	0	0	0	0%	0.00	(0.33)
April 2010		81	81	100%	0	0	0	0%	0.00	(0.33)
March 2010		97	97	100%	0	0	0	0%	0.00	(0.33)
February 2010		99	99	100%	0	0	0	0%	0.00	(0.33)
January 2010		85	86	99%	0.1072	0	0	0%	0.00	(0.29)
December 2009		79	79	100%	0	0	0	0%	0.00	(0.33)
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9		November 2010	1034	1055	98%	0.1397	0	0	0%	0.00
	October 2010	1049	1061	99%	0.1057	0	0	0%	0.00	(0.30)
	September 2010	1076	1089	99%	0.1086	0	0	0%	0.00	(0.29)
	August 2010	1017	1040	98%	0.1471	0	0	0%	0.00	(0.26)
	July 2010	883	895	99%	0.115	0	0	0%	0.00	(0.29)
	June 2010	1180	1197	99%	0.1183	0	0	0%	0.00	(0.29)
	May 2010	1135	1151	99%	0.1171	0	0	0%	0.00	(0.29)
	April 2010	1002	1015	99%	0.1124	0	0	0%	0.00	(0.29)
	March 2010	1138	1154	99%	0.1169	0	0	0%	0.00	(0.29)
	February 2010	1145	1155	99%	0.0926	0	0	0%	0.00	(0.30)
	January 2010	1093	1099	99%	0.0737	0	0	0%	0.00	(0.32)
	December 2009	1102	1113	99%	0.0989	0	0	0%	0.00	(0.30)
	PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	November 2010	960	960	100%	0	0	0	0%	0.00
October 2010		990	990	100%	0	0	0	0%	0.00	(0.33)
September 2010		789	789	100%	0	0	0	0%	0.00	(0.33)
August 2010		892	892	100%	0	0	0	0%	0.00	(0.33)
July 2010		863	863	100%	0	0	0	0%	0.00	(0.33)
June 2010		1021	1021	100%	0	0	0	0%	0.00	(0.33)
May 2010		1246	1246	100%	0	0	0	0%	0.00	(0.33)
April 2010		1093	1093	100%	0	0	0	0%	0.00	(0.33)
March 2010		1254	1254	100%	0	0	0	0%	0.00	(0.33)
February 2010		1039	1046	99%	0.0815	0	0	0%	0.00	(0.31)
January 2010		777	783	99%	0.0872	0	0	0%	0.00	(0.31)
December 2009		865	865	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark		November 2010	0	0	0%	0	0	0	0%	0.00
	October 2010	0	0	0%	0	0	0	0%	0.00	0.00

0.9	September 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	October 2010	0	0	0%	0	0	0	0%	0.00
September 2010		0	0	0%	0	0	0	0%	0.00	0.00
August 2010		0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		1	1	100%	0	0	0	0%	0.00	(0.33)
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85		November 2010	2	2	100%	0	0	0	0%	0.00
	October 2010	8	9	89%	0.3143	0	0	0%	0.00	0.04
	September 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	August 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2010	5	5	100%	0	0	0	0%	0.00	(0.33)
	May 2010	6	6	100%	0	0	0	0%	0.00	(0.33)
	April 2010	5	5	100%	0	0	0	0%	0.00	(0.33)
	March 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	February 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	December 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
PO-6 Work Completion Notification Timeliness All Benchmark 0.25	November 2010	131	131	00:00	0	0	0	00:00	0.00	(0.53)
	October 2010	72	72	00:00	0	0	0	00:00	0.00	(0.53)
	September 2010	64	64	00:00	0	0	0	00:00	0.00	(0.53)
	August 2010	33	34	23:17	0.169	0	0	00:00	0.00	(0.43)
	July 2010	55	55	00:00	0	0	0	00:00	0.00	(0.53)
	June 2010	30	31	23:13	0.1767	0	0	00:00	0.00	(0.42)
	May 2010	31	31	00:00	0	0	0	00:00	0.00	(0.53)
	April 2010	33	33	00:00	0	0	0	00:00	0.00	(0.53)
	March 2010	35	35	00:00	0	0	0	00:00	0.00	(0.53)
	February 2010	34	34	00:00	0	0	0	00:00	0.00	(0.53)
	January 2010	69	69	00:00	0	0	0	00:00	0.00	(0.53)
	December 2009	28	28	00:00	0	0	0	00:00	0.00	(0.53)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	November 2010	40.5583333	2734	1%	0.467361111	0	0	0%	0.00	(2.82)
	October 2010	38.8291667	5975	1%	0.024305556	0	0	0%	0.00	(2.92)
	September 2010	47.65625	7386	1%	0.047916667	0	0	0%	0.00	(2.92)
	August 2010	51.1027778	8136	1%	0.034722222	0	0	0%	0.00	(2.92)
	July 2010	48.0493056	6932	1%	0.0375	0	0	0%	0.00	(2.92)
	June 2010	100.095139	8130	1%	0.068055556	0	0	0%	0.00	(2.85)
	May 2010	79.9951389	9077	1%	0.019444444	0	0	0%	0.00	(2.89)

	April 2010	91.4097222	7975	1%	0.075	0	0	0%	0.00	(2.86)	
	March 2010	114.722222	8226	1%	0.102083333	0	0	0%	0.00	(2.83)	
	February 2010	174.746528	10635	2%	0.096527778	0	0	0%	0.00	(2.80)	
	January 2010	220.830556	10093	2%	0.095833333	0	0	0%	0.00	(2.74)	
	December 2009	194.513194	10704	2%	0.095833333	0	0	0%	0.00	(2.78)	
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	November 2010	4008	4008	1	0	190482	190482	1	0.00	0.00	
	October 2010	3943	3943	1	0	193556	193556	1	0.00	0.00	
	September 2010	4363	4363	1	0	192251	192251	1	0.00	0.00	
	August 2010	3625	3625	1	0	202102	202102	1	0.00	0.00	
	July 2010	3192	3192	1	0	160260	160260	1	0.00	0.00	
	June 2010	3973	3973	1	0	171104	171104	1	0.00	0.00	
	May 2010	4117	4117	1	0	184578	184578	1	0.00	0.00	
	April 2010	4149	4149	1	0	181909	181909	1	0.00	0.00	
	March 2010	4364	4364	1	0	181846	181846	1	0.00	0.00	
	February 2010	4253	4253	1	0	183105	183105	1	0.00	0.00	
	January 2010	4241	4242	1	0.0154	208601	208601	1	0.00	0.00	
	December 2009	4785	4785	1	0	201944	201944	1	0.00	0.00	
	PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	November 2010	0	0	0	0	0	0	0	0.00	0.00
		October 2010	0	0	0	0	0	0	0	0.00	0.00
September 2010		0	0	0	0	0	0	0	0.00	0.00	
August 2010		0	0	0	0	0	0	0	0.00	0.00	
July 2010		0	0	0	0	0	0	0	0.00	0.00	
June 2010		0	0	0	0	0	0	0	0.00	0.00	
May 2010		0	0	0	0	0	0	0	0.00	0.00	
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		4	1	4	0	28	22	1	-1.44	(1.87)	
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity		November 2010	476	114	4	4.51	21	20	1	-12.28	(8.46)
		October 2010	196	66	3	2.58	28	35	1	-21.95	(14.34)
	September 2010	440	116	4	1.98	25	30	1	-22.31	(14.56)	
	August 2010	180	70	3	2.26	16	32	1	-15.60	(10.49)	
	July 2010	389	91	4	1.75	23	35	1	-33.73	(21.51)	
	June 2010	314	69	5	5.24	21	30	1	-29.55	(18.96)	
	May 2010	290	77	4	2.68	38	33	1	-6.23	(4.79)	
	April 2010	189	50	4	1.89	40	16	3	-0.57	(1.34)	
	March 2010	218	64	3	1.7	24	31	1	-24.19	(15.70)	
	February 2010	308	85	4	1.87	31	39	1	-23.79	(15.46)	
	January 2010	181	61	3	2.17	43	40	1	-6.90	(5.20)	
	December 2009	232	61	4	2.91	28	22	1	-5.48	(4.33)	
	PO-9A Timely Jeopardy Notices Non-Designed Services Parity	November 2010	0	0	0%	0	0	0	0%	0.00	0.00
		October 2010	0	0	0%	0	0	0	0%	0.00	0.00
September 2010		12	1	1200%	0	25	30	83%	-16.96	(11.31)	
August 2010		6	1	600%	0	16	32	50%	-8.71	(6.29)	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		1	1	100%	0	28	22	127%	0.14	(1.63)	

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	Standard	Benchmark
Combined	Parity	
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate	Parity	
BI-2 Invoices Delivered within 10 Days All	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate	Parity	
BI-4B Billing Completeness Reciprocal Compensation	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All	Benchmark	150
CP-2B Non-Forcasted & Late Forecasted Collocations All	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance	Parity by Design	
DB-1A Time to Update Databases E911	Parity by Design	
DB-1B Time to Update Databases LIDB	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA	Benchmark	0.9925
GA-4 System Availability - EXACT	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS)	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21)	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex)	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN	Parity	
MR-3A Out of Service Cleared within 24 Hours Business	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS)	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21)	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex)	Parity	
MR-3B Out of Service Cleared within 24 Hours Business	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS)	Parity	
MR-3C Out of Service Cleared within 24 Hours Business	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Splitting	Parity	
MR-3C Out of Service Cleared within 24 Hours Residence	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS)	Parity	
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex)	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog	Parity	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable	Parity	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified	Parity	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi	Parity	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog	Parity	

MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS)	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21)	Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex)	Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business	Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21	Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX	Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence	Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS)	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS)	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21)	Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex)	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog	Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog	Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level	Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable	Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN	Parity	Parity
MR-6A	Mean Time to Restore Business	Parity	Parity
MR-6A	Mean Time to Restore Centrex	Parity	Parity
MR-6A	Mean Time to Restore Centrex 21	Parity	Parity
MR-6A	Mean Time to Restore Line Sharing	Parity	Parity
MR-6A	Mean Time to Restore Line Splitting	Parity	Parity
MR-6A	Mean Time to Restore PBX	Parity	Parity
MR-6A	Mean Time to Restore Residence	Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS)	Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21)	Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex)	Parity	Parity
MR-6B	Mean Time to Restore Business	Parity	Parity
MR-6B	Mean Time to Restore Centrex 21	Parity	Parity
MR-6B	Mean Time to Restore PBX	Parity	Parity
MR-6B	Mean Time to Restore Residence	Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS)	Parity	Parity
MR-6C	Mean Time to Restore Business	Parity	Parity
MR-6C	Mean Time to Restore Centrex 21	Parity	Parity
MR-6C	Mean Time to Restore Line Sharing	Parity	Parity
MR-6C	Mean Time to Restore Line Splitting	Parity	Parity
MR-6C	Mean Time to Restore Residence	Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS)	Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21)	Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex)	Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF	Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop	Parity	Parity
MR-6D	Mean Time to Restore DS0	Parity	Parity
MR-6D	Mean Time to Restore DS1	Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk	Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level	Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity	Parity

MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog	Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable	Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF	Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop	Parity	Parity
MR-6E	Mean Time to Restore DS1	Parity	Parity
MR-6E	Mean Time to Restore E911	Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary	Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk	Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog	Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable	Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN	Parity	Parity
MR-7A	Repair Repeat Report Rate Business	Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex	Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21	Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing	Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting	Parity	Parity
MR-7A	Repair Repeat Report Rate PBX	Parity	Parity
MR-7A	Repair Repeat Report Rate Residence	Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS)	Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21)	Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex)	Parity	Parity
MR-7B	Repair Repeat Report Rate Business	Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21	Parity	Parity
MR-7B	Repair Repeat Report Rate PBX	Parity	Parity
MR-7B	Repair Repeat Report Rate Residence	Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS)	Parity	Parity
MR-7C	Repair Repeat Report Rate Business	Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21	Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing	Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting	Parity	Parity
MR-7C	Repair Repeat Report Rate Residence	Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS)	Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21)	Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex)	Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF	Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop	Parity	Parity
MR-7D	Repair Repeat Report Rate DS0	Parity	Parity
MR-7D	Repair Repeat Report Rate DS1	Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-7D	Repair Repeat Report Rate LIS Trunk	Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level	Parity	Parity
MR-7D	Repair Repeat Report Rate UDIT DS1	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog	Parity	Parity
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF	Parity	Parity
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop	Parity	Parity
MR-7E	Repair Repeat Report Rate DS1	Parity	Parity
MR-7E	Repair Repeat Report Rate E911	Parity	Parity
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-7E	Repair Repeat Report Rate ISDN Primary	Parity	Parity
MR-7E	Repair Repeat Report Rate LIS Trunk	Parity	Parity
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog	Parity	Parity
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable	Parity	Parity
MR-8	Trouble Rate Basic Rate ISDN	Parity	Parity
MR-8	Trouble Rate Business	Parity	Parity
MR-8	Trouble Rate Centrex	Parity	Parity
MR-8	Trouble Rate Centrex 21	Parity	Parity
MR-8	Trouble Rate Dark Fiber - IOF	Diagnostic	Diagnostic
MR-8	Trouble Rate Dark Fiber - Loop	Diagnostic	Diagnostic
MR-8	Trouble Rate DS0	Parity	Parity
MR-8	Trouble Rate DS1	Parity	Parity
MR-8	Trouble Rate DS3	Parity	Parity
MR-8	Trouble Rate E911	Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable	Parity	Parity
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable	Diagnostic	Diagnostic
MR-8	Trouble Rate Frame Relay	Parity	Parity
MR-8	Trouble Rate ISDN Primary	Parity	Parity

MR-8	Trouble Rate Line Sharing	Parity	Parity	
MR-8	Trouble Rate Line Splitting	Parity	Parity	
MR-8	Trouble Rate LIS Trunk	Parity	Parity	
MR-8	Trouble Rate PBX	Parity	Parity	
MR-8	Trouble Rate Residence	Parity	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling	Diagnostic	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level	Parity	Parity	
MR-8	Trouble Rate UDIT DS1	Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified	Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable	Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi	Parity	Parity	
MR-8	Trouble Rate Unbundled Loop Analog	Parity	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable	Parity	Parity	
MR-8	Trouble Rate UNE - P (POTS)	Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex 21)	Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex)	Parity	Parity	
MR-9A	Repair Appointments Met Business	Parity	Parity	
MR-9A	Repair Appointments Met Centrex	Parity	Parity	
MR-9A	Repair Appointments Met Centrex 21	Parity	Parity	
MR-9A	Repair Appointments Met PBX	Parity	Parity	
MR-9A	Repair Appointments Met Residence	Parity	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS)	Parity	Parity	
MR-9B	Repair Appointments Met Business	Parity	Parity	
MR-9B	Repair Appointments Met Centrex 21	Parity	Parity	
MR-9B	Repair Appointments Met PBX	Parity	Parity	
MR-9B	Repair Appointments Met Residence	Parity	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS)	Parity	Parity	
MR-9C	Repair Appointments Met Business	Parity	Parity	
MR-9C	Repair Appointments Met Centrex 21	Parity	Parity	
MR-9C	Repair Appointments Met Residence	Parity	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS)	Parity	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Parity	0.01	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk	Parity	0.01	0.01
NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic		
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic		
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic		
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic		
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity		
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic		
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity		
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity		
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity		
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity		
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity		
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity		
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity		
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic		
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic		
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic		
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic		
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic		
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic		
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic		
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic		
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic		
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic		
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity		
OP-3A	Installation Commitments Met Business	Parity		
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95	0.95
OP-3A	Installation Commitments Met Residence	Parity		
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity		
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity		
OP-3B	Installation Commitments Met Business	Parity		
OP-3B	Installation Commitments Met Residence	Parity		
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic		
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity		
OP-3C	Installation Commitments Met Business	Parity		
OP-3C	Installation Commitments Met Centrex	Parity		
OP-3C	Installation Commitments Met Line Splitting	Benchmark	0.95	0.95
OP-3C	Installation Commitments Met PBX	Parity		
OP-3C	Installation Commitments Met Residence	Parity		
OP-3C	Installation Commitments Met UNE - P (POTS)	Parity		
OP-3D	Installation Commitments Met Basic Rate ISDN	Parity		
OP-3D	Installation Commitments Met Dark Fiber - IOF	Diagnostic		
OP-3D	Installation Commitments Met DS0	Parity		
OP-3D	Installation Commitments Met E911	Parity		
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable	Benchmark	0.9	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9	0.9
OP-3D	Installation Commitments Met ISDN Primary	Parity		
OP-3D	Installation Commitments Met LIS Trunk	Parity		

OP-3D	Installation Commitments Met PBX	Parity	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level	Parity	Parity	
OP-3D	Installation Commitments Met UDIT DS1	Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	Parity	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog	Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned	Benchmark 0.9	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN	Parity	Parity	
OP-3E	Installation Commitments Met E911	Parity	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay	Parity	Parity	
OP-3E	Installation Commitments Met LIS Trunk	Parity	Parity	
OP-3E	Installation Commitments Met PBX	Parity	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level	Parity	Parity	
OP-3E	Installation Commitments Met UDIT DS1	Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog	Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned	Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	Parity	
OP-4A	Installation Interval Business	Parity	Parity	
OP-4A	Installation Interval Line Splitting	Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence	Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS)	Parity	Parity	
OP-4B	Installation Interval Business	Parity	Parity	
OP-4B	Installation Interval Residence	Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling	Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS)	Parity	Parity	
OP-4C	Installation Interval Business	Parity	Parity	
OP-4C	Installation Interval Centrex	Parity	Parity	
OP-4C	Installation Interval Line Splitting	Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence	Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS)	Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN	Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF	Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0	Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable	Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable	Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary	Parity	Parity	
OP-4D	Installation Interval LIS Trunk	Parity	Parity	
OP-4D	Installation Interval PBX	Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level	Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded	Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded	Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified	Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable	Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable	Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi	Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog	Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned	Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable	Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN	Parity	Parity	
OP-4E	Installation Interval E911	Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable	Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk	Parity	Parity	
OP-4E	Installation Interval PBX	Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded	Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified	Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable	Benchmark 5.5	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi	Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog	Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned	Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF	Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable	Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable	Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX	Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence	Parity	Parity	

OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS)	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex)	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS)	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex)	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN	Diagnostic	
OP-5T	New Service Installation Quality Total Business	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex	Diagnostic	
OP-5T	New Service Installation Quality Total DS0	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting	Diagnostic	
OP-5T	New Service Installation Quality Total PBX	Diagnostic	
OP-5T	New Service Installation Quality Total Residence	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	

OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	Diagnostic
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	Diagnostic
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	Diagnostic
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	Benchmark 0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	Benchmark 0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	Parity by Design
PO-15	Number of Due Date Changes per Order All	Parity	Parity
PO-16	Timely Release Notifications Benchmark	0.925	Benchmark 0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	0.95	Benchmark 0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	Diagnostic
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark	0.95	Benchmark 0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark	10	Benchmark 10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	Diagnostic
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	Diagnostic
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark	30	Benchmark 30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	Diagnostic
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	Diagnostic
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark	25	Benchmark 25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	Diagnostic
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	Diagnostic
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark	25	Benchmark 25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	Diagnostic
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	Diagnostic
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark	10	Benchmark 10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	Diagnostic
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	Diagnostic
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark	12.5	Benchmark 12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	Diagnostic
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	Diagnostic
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark	10	Benchmark 10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	Diagnostic
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	Diagnostic
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	Diagnostic
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark	20	Benchmark 20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	Diagnostic
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	Diagnostic
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark	25	Benchmark 25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	Diagnostic
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	Diagnostic
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark	10	Benchmark 10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark	30	Benchmark 30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark	25	Benchmark 25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark	25	Benchmark 25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark	10	Benchmark 10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark	12.5	Benchmark 12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark	10	Benchmark 10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark	20	Benchmark 20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark	25	Benchmark 25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	0.95	Benchmark 0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	0.95	Benchmark 0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic	Diagnostic
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark	0.95	Benchmark 0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark	Benchmark 0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark	Benchmark 0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark	Benchmark 0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark	1	Benchmark 1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark	0.5	Benchmark 0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic	Diagnostic
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic	Diagnostic
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic	Diagnostic
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark	0.95	Benchmark 0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark	Benchmark 0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark	0.95	Benchmark 0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark	0.9	Benchmark 0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark	Benchmark 0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark	0.9	Benchmark 0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate Benchmark	0.9	Benchmark 0.9

PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5C-(c) FOCs on Time for Manual LNP	Benchmark	0.9
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark	0.85
PO-6 Work Completion Notification Timeliness All	Benchmark	0.25
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity	
PO-8A Jeopardy Notice Interval Non-Designed Services	Parity	
PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity	
PO-8D Jeopardy Notice Interval UNE - P (POTS)	Parity	
PO-9A Timely Jeopardy Notices Non-Designed Services	Parity	
PO-9B Timely Jeopardy Notices Unbundled Loops and Number Portability	Parity	
PO-9C Timely Jeopardy Notices LIS Trunk	Parity	
PO-9D Timely Jeopardy Notices UNE - P (POTS)	Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent