

ATTACHMENT I

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 Subject: [Fwd: [Fwd: Local Service Freeze - Methods for Co-providers]]
 Content-Type: multipart/mixed; boundary="-----32EE6D0669482C7F873F7AAA"

Return-Path: <mrouth@uswest.com>
 Received: from egate-co4.uswc.uswest.com ([151.116.25.51]) by
 netmail9.uswc.uswest.com (Netscape Messaging Server 3.61) with SMTP
 id 0AA4754; Fri, 2 Mar 2001 13:23:30 -0700
 Received: from uswest.com (localhost [127.0.0.1]) by
 egate-co4.uswc.uswest.com (8.10.0/8.10.0) with SMTP id 122KLu229866; Fri, 2
 Mar 2001 13:21:56 -0700 (MST)
 Message ID: <3AA0C0E4.D064CCFA@uswest.com>
 Date: Fri, 02 Mar 2001 13:21:56 -0700
 From: Mark Routh <mrouth@uswest.com>
 Organization: DTIS
 X-Mailer: Mozilla 4.51 [en] (WinNT; U)
 X-Accept-Language: en
 MIME-Version: 1.0
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 Subject: [Fwd: Local Service Freeze - Methods for Co-providers]
 Content-Type: multipart/mixed; boundary="-----E0D3BF69DF413F53267AE9FB"
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Return-Path: <smcna@uswest.com>
 Received: from egate-co2.uswc.uswest.com ([151.119.214.10]) by netmail4.uswc.uswest.com (Netscape Messaging Server 3.61) with ESMTP id AAAJF21 for <mrouth@netmail4.uswc.uswest.com>: Fri, 2 Mar 2001 12:57:36 -0700
 Received: from notes.uswc.uswest.com (localhost [127.0.0.1]) by egate-co2.uswc.uswest.com (8.10.0/8.10.0) with SMTP id f22JvYV24347; Fri, 2 Mar 2001 12:57:34 -0700 (MST)
 Received: by notes.uswc.uswest.com (Lotus SMTP MTA v4.6.5 (863.2 5-20-1399)) id 00256A03.0073633F; Fri, 2 Mar 2001 13:00:20 -0800
 X-Lotus-FromDomain: USWEST
 From: "Susan McNa" <smcna@uswest.com>
 To: thubis@uswest.com, jxalle5@qwest.com, mrouth@uswest.com, "Matthew Russi" <mrussi@notes.uswc.uswest.com>, "Martha Pheils" <mpheils@notes.uswc.uswest.com>, "Coleen Austin" <cfaust1@notes.uswc.uswest.com>, "Paulatte Hauck" <phauck@notes.uswc.uswest.com>, "Mary Riffle" <mriffle@notes.uswc.uswest.com>
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 Message-ID: <88256A03.007357E1.008@notes.uswc.uswest.com>
 Date: Fri, 2 Mar 2001 12:58:27 -0700
 Subject: Local Service Freeze - Methods for Co-providers
 Mime-Version: 1.0
 Content-type: text/plain; charset=us-ascii
 Content-Disposition: inline

There is a change in the date for the mechanical process --- it will be effective April 23, 2001 rather than approximately April 15, 2001. The date has been changed in the methods that follow.
 ----- Forwarded by Susan McNa/COMPLEX/USWEST/US on 03/02/2001 12:53 PM -----

Susan McNa
 03/02/2001 07:55 AM

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 Mauck/GROUPWARE/USWEST/US@USWEST, Mary Riffle/GROUPWARE/USWEST/US@USWEST
 cc: Merna Thane/COMPLEX/USWEST/US@USWEST

Subject: Local Service Freeze - Methods for Co-providers

The following methods bulletin should be distributed to co-providers and
 account
 teams.

----- Forwarded by Susan McNa/COMPLEX/USWEST/US on 03/02/2001
 07:48 AM -----

Merna Thane
 02/28/2001 03:27 PM

To: Susan McNa/COMPLEX/USWEST/US@USWEST
 cc:

Subject: Local Service Freeze - Methods for Co-providers

LOCAL SERVICE FREEZE METHODS FOR CO-PROVIDERS

BACKGROUND

Out of concern for slamming issues, the Washington Transportation and
 Utilities
 Commission has
 mandated that a local service freeze process be implemented in Washington
 state
 effective March
 10, 2001. This service is being made available beginning March 1, 2001
 through
 Qwest Interconnect
 Services, on the basis of an end-user request to their co-provider. The
 process
 will be manual until
 approximately April 23, 2001, when it will become mechanized through IMA.

ESTABLISHING A FREEZE UPON END-USER REQUEST (LOA IN PLACE)

1. Fax an LSR requesting a freeze on designated lines to Wholesale
 Interconnect
 Services.

The request is required to be in the Remarks section of the LSR.

2. Qwest Wholesale will issue an order on the account to add LEFV (Local Exchange Freeze - Voice) behind each line requested. A permanent Remark: LEFV will also be placed on the account. The end-user need not request all lines to be frozen. The LEFV entry will appear only behind those lines that are included in the request.

REJECTION OF A FREEZE REQUEST

If a request is made on an account and the lines in question are already frozen to another co-provider, the LSR will be rejected back to the requesting co-provider.

The requesting co-provider must instruct the end-user to call their old Local Service Provider (LSP) and have the freeze removed, afterwhich a request to freeze can be received and processed. Allow sufficient time for the freeze to be removed before resubmitting a request.

REMOVING A FREEZE UPON END-USER REQUEST

1. Fax an LSR to Wholesale Interconnect Services requesting unfreezing of designated lines. The request is required to be in the Remarks section of the LSR.
2. Qwest Wholesale will issue an order on the account to remove LEFV behind lines requested to be unfrozen. The permanent Remark: LEFV will also be removed.

MECHANIZED CHANGES IN APRIL

Beginning approximately April 23, 2001, an entry of A (add) or B (remove) made on the LSR in the LSCP field will flow through DMA and add or remove a local service freeze, eliminating the need to fax requests to the Wholesale Interconnect Services group. More details on that will follow later.

 .mrossi.vcf