

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**In the Matter of the Petition of Qwest
Corporation for Arbitration with Eschelon
Telecom, Inc. Pursuant to 47 U.S.C. Section
252 of the Federal Telecommunications Act of
1996**

Docket No. UT-063061

EXHIBIT BJJ-44

TO THE

SURREBUTTAL TESTIMONY OF BONNIE J. JOHNSON

ON BEHALF OF ESCHELON TELECOM, INC.

APRIL 3, 2007

-----Original Message-----

From: Stephen P Sheahan [email redacted]
Sent: Wednesday, June 27, 2001 10:38 AM
To: Clauson, Karen L.
Subject: Request for InfoBuddy Access

Karen,

I have had a chance to research your inquiry regarding the differences between InfoBuddy, a Qwest internal system database and the Resale Product Database (RPD), a CLEC accessible database.

InfoBuddy is a system that contains all of Qwest's Methods, Practices and policies regarding ordering processes. In addition to that Qwest also has information within the system that is proprietary. In order to comply with the Telecommunications act of 1996 Qwest developed a redaction process which allows CLEC's access to the retail product methods and procedures contained in InfoBuddy that are available for Resale. That information is formatted into a WEB based application known as RPD. The redaction process removes only the proprietary information found in InfoBuddy that Qwest is not mandated via the Act to provide to CLEC's.

For the reason stated above, Qwest is unable to process your request for access to the InfoBuddy system. I previously provided to you information on how to obtain access to the RPD. Should you desire to gain access to the RPD follow the instructions I outlined to you in my June 18, 2001 email and I will process your request.

Respectfully,
Steve Sheahan
Senior Service Manager
Qwest Wholesale Customer Service Operations



March 29, 2006

Kim Isaacs
 Eschelon Telecom Inc.
 730 2nd Avenue South - Suite 900
 Minneapolis, MN 55402
 kdisaacs@eschelon.com

TO:Kim Isaacs

Announcement Date:	March 29, 2006
Effective Date:	April 29, 2006
Document Number:	SYST.03.29.06.F.03780.FinalResaleProdDBRet.doc
Notification Category:	Systems Notification
Target Audience:	CLECs, Resellers
Subject:	Final Announcement / Reminder – Resale Product Database Retirement
Associated CR# or System Name and Number	Qwest CR# SCR 062105-01

Qwest is sending this notice as a thirty day reminder courtesy notice regarding the retirement of the Resale Product Database (RPD) scheduled for April 29, 2006. Effective on this date, all references to the RPD, including associated links to the system and corresponding documentation, will be removed from the Qwest Web site (<http://www.qwest.com/>).

Please note that this is the final **systems** notice regarding retirement of the RPD. Any corresponding PCAT documentation changes will be announced through the Product/Process notification protocols.

On August 2, 2005, Qwest notified the customer community of its intent to retire the Resale Product Database (RPD). Qwest sent systems notification number SYST.08.02.05.F.03156.RPDRetire1stNotImpPlan advising of the retirement, and to provide the retirement plan. On August 3, 2005, Qwest issued related notification SYST.08.03.05.F.03159.RPDRetire1stNotCorrection to correct a date related to the comment cycle.

In notification SYST.08.02.05.F.03156.RPDRetire1stNotImpPlan, Qwest stated that, effective April 29, 2006, Qwest will retire the Resale Product Database (RPD) from the list of Operational Support Systems (OSS). With the retirement of the RPD, reference to the RPD will be removed from the Qwest Operations Support System (OSS) Release Calendar and the Change Request form.

Additional information associated with SCR 062105-01 can be found at <http://www.qwest.com/wholesale/cmp/changerequest.html>.

Rationale for Retirement and Alternative Information Channels

1. Qwest is retiring the RPD as part of an overall business strategy to streamline documentation processes and to gain efficiencies in the way documentation is maintained and presented externally. As cited in AI031903-1, *Qwest has already undertaken efforts to provide critical customer information in other documentation including the Product Catalogs (PCATs), business procedures, and Local Service Ordering Guidelines (LSOG).*

As part of the RPD retirement timeline, should a CLEC discern that information in the RPD is not captured in Qwest's other documentation, Qwest has established protocols for requesting updates to those documents. Information on the process, and forms for submitting requested updates, are available on Qwest's Wholesale Web site at <http://www.qwest.com/wholesale/customerService/clecs.html>

2. Qwest believes that the RPD has become a low-utility tool. Based on access data, Qwest concludes that the other vehicles are the preferred information source for customers, and that minimal requests to access the RPD do not justify

Announcement Date:

its continued maintenance.

If you have any questions on this subject, please submit comments through the following link:
<http://www.qwest.com/wholesale/cmp/comment.html>.

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Qwest will continue on schedule for the retirement of the RPD. The timeline appears below.

Timeline:

Courtesy Reminder Notice Issued	As a courtesy, 30 days prior to the official retirement, Qwest will publish a Systems notification reminder to the CLEC community.	March 29, 2006
Targeted Retirement Date		April 29, 2006

Sincerely,

Qwest Corporation

Note: In cases of conflict between the changes implemented through this notification and any CLEC interconnection agreement (whether based on the Qwest SGAT or not), the rates, terms and conditions of such interconnection agreement shall prevail as between Qwest and the CLEC party to such interconnection agreement.

The Qwest Wholesale Web Site provides a comprehensive catalog of detailed information on Qwest products and services including specific descriptions on doing business with Qwest. All information provided on the site describes current activities and process. Prior to any modifications to existing activities or processes described on the web site, wholesale customers will receive written notification announcing the upcoming change.

If you would like to unsubscribe to mailouts please go to the "Subscribe/Unsubscribe" web site and follow the unsubscribe instructions. The site is located at:

<http://www.qwest.com/wholesale/notices/cnla/maillist.html>

cc: Patty Hahn
 Joshua Nielsen

Qwest Communications 1600 7th Ave Room 1806 Seattle WA 98008

Qwest Response to Document In Review

Response Date: September 13, 2005
Document: Systems: SYST.09.13.05.F.03272.RPDRetireFinNot_CommRspns
Original Notification Date: August 02, 2005
Original Notification Number: SYST.08.02.05.F.03156.RPDRetire1stNotImpPlan

Qwest recently proposed retirement of the Resale Product Database (RPD). CLECs were invited to provide comments to these proposed changes during a Document Review period from *August 2, 2005* through August 17, 2005. The information listed below is Qwest's Response to CLEC comments provided during the review/comment cycle.

Resources:

Customer Notice Archive http://www.qwest.com/wholesale/cmp/review_archivesystem.html
 Document Review Site <http://www.qwest.com/wholesale/cmp/review.html>

If you have any questions on this subject or there are further details required, please contact Qwest's Change Management Manager at cmpcomm@qwest.com.

#	Page/Section	CLEC Comment	Qwest Response
1	N/A	Eschelon 08/17/05 During the Ad hoc call on August 17, 2005, Eschelon raised concerns that in Iowa, and maybe Colorado, there was litigation regarding discriminating access to Qwest's M&Ps, to assure that the M&Ps were not discriminatory and different than the Process that Wholesale uses. Eschelon objected to Qwest retiring the database based on the view that there was existing litigation to not discriminate.	Qwest has researched the verbal objection raised by Eschelon in regards to the retirement of RPD and a non-discrimination obligation and has responded directly to them with our findings. Qwest believes it is in compliance with our obligations through our existing PCATs, Business Procedures and LSOG documentation and plans to move forward with the retirement of RPD in April 2006.