

February 28, 2012

***VIA ELECTRONIC FILING***

***AND OVERNIGHT DELIVERY***

Washington Utilities & Transportation Commission

1300 S. Evergreen Park Drive SW, Mail Stop: FY-11/7250

Olympia, WA 98504-7250

Attention: Carole Washburn, Executive Secretary

**RE: Service Standards Report Submitted Pursuant to Docket No. UE-051090**

Please find enclosed Pacific Power’s annual report for the period January 1, 2011 through December 31, 2011 detailing Pacific Power’s performance in meeting the service standards approved in the above docket.

If you have any questions or require further information, please call me at (503) 331-4306.

Sincerely,



Barbara Coughlin, Director

Customer and Regulatory Liaison

cc: Sharon Wallace - Washington Utilities and Transportation Commission

###  Deborah Reynolds - Washington Utilities and Transportation Commission

 Suzanne Stillwell - Washington Utilities and Transportation Commission

 Roger Kouchi - Washington Utilities and Transportation Commission

Enclosures