

Summit View Water Works

UW-230555

SVWW UTC Timeline

Date	Activity
2005	Communication began with Kelly/Kirk Rathbun began with Jim Ward on establishing a tariff
03/01/06	SVWW tariff established
2011	SVWW Rate Case filed
02/23/17	Kirk / Jim Ward communication on formation of rate case / need / growth Benton County Comp Plan
10/03/18	Rate Case/Plan approved
11/01/18	Domestic Rate Plan, Increase #1 effective
11/01/19	Domestic Rate Plan, Decrease effective
11/01/21	Domestic Rate Plan, Increase #2 effective
01/01/19	Irrigation single increase effective
09/16/21	UTC shared new version of workbook and materials
03/22/22	Email from Jim Ward regarding retirement. Refer inquiries to Tiffany Van Meter.
03/24/22	Michele contacted UTC staff to request a rate review based on YE 2021
03/25/22	Greg Hammond shared that the workbook had been pulled from the website while Jim Ward made adjustments.
03/25/22	Greg recommended routing pre-reviews through Tiffany Van Meter.
03/28/22	Tiffany was in agreement that staff would review the workbooks once submitted.
03/30/22	UTC shared a simplified version of the workbook. It was understood due to how usage was measured or not, individual workbooks would be completed for each service.
03/30/22	Tiffany Van Meter approved the hard entry for the Irrigation workbook portion that still pertained to consumption calculations.
06/14/22	Michele contacted Tiffany Van Meter to begin the next rate case based on YE 2021.
06/14/22	Tiffany directed Michele to send the workbooks directly to her to begin the process.
06/16/22	Michele sent individual workbooks to Tiffany for review.
06/17/22	Tiffany replied that UTC is short staffed.
06/17/22	Michele suggested using Greg's prior knowledge to help move the review along. Not possible due to Greg moving to another department.
07/19/22	Michele checked status of review with UTC.
07/20/22	Tiffany shared that they were using the SVWW workbooks for training purposes for systems that supply both irrigation and domestic service.
07/20/22	Tiffany stated they will use the workbooks prepared and let SVWW know when the review is complete.
Sept/Oct 2022	Contacted Tiffany for an update
01/27/23	UTC notified customers that rates are increasing
02/13/23	Michele reached out to Tiffany for an update and expressed the urgency of next steps.
02/13/23	Tiffany stated that the rate review can only be completed if the workbooks are uploaded through the web portal.
02/13/23	Tiffany requested that the workbooks be updated with YE 2022 data.
05/18/23	Rick Finnigan submitted new infrastructure loans to UTC; payments begin April 2023. Loans reviewed by Jaclynn Simmons and found terms to be fair.
06/01/23	Rick Finnigan directed workbooks be sent to Mike Young for review prior to filing with UTC.
06/06/23	Mike Young communicated that UTC is short staffed.
06/06/23	Jaclynn Simmons reviewed workbooks and requested adjustments.
06/06/23	Michele offered a 60-day processing of the current rate review.
06/07/23	Mike Young accepted the 60-day time period.
06/30/23	SVWW filed rate reviews with the UTC for domestic and irrigation services
08/31/23	John Cupp notified SVWW that the regulatory analyst that had been working on the UTC rate review had moved on.

Summit View Water Works

UW-230555

SVWW UTC Timeline

Date	Activity
	John was not able to locate the current rate workbooks. John recalled having questions and wanted to be sure he had the final versions.
	Michele emailed the final workbook versions to John. Michele also reviewed overall timing of the rate case and involvement of Rick Finnigan
	John and Michele expressed shared understanding of the notice and effective dates.
09/01/23	Rachel Stark contacted SVWW; she was assigned to our rate review. Rachel submitted a list of questions about how the water company functions.
09/08/23	Michele responded to Rachel. Responses were within the original email and any supporting documents were numbered, associated it to the question.
09/07/23	Rick Finnigan filed cover letter and customer notices for pending rate case.
09/08/23	Rachel send 1st document request.
09/08/23	Michele supplied document requests from 1st request by Rachel.
09/13/23	Rachel Stark requested the UTC perform a SVWW site visit.
09/20/23	Site visit request was withdrawn.
09/26/23	SVWW communicated with John Cupp with UTC regarding mailing date of customer notices. SVWW was in compliance.
10/04/23	Rachel submitted 2nd document request.
10/05/23	Michele supplied 2nd document request information.
10/04/23	Rachel submitted additional questions to Michele
10/05/23	Michele responded to Rachel's questions.
10/06/23	Michele and Rachel spoke by phone for approximately 45 minutes.
	Michele provided an overview of SVWW and affiliated parties.
	Michele provided an explanation of differences between a balance sheet and income statement and their specific use.
	Michele and Rachel went through the individual workbooks, tab by tab, pointing out differences due to service and review of pro forma items
	At that time, it was understood the rate case would be included in the open meeting on 10/26.
10/06/23	Michele emailed Rachel an outline of items reviewed by phone.
	Michele provided detail to the two individual workbooks and how they do not function identically, requiring some manual entry in one or two places.
	Michele provided support for the 2018 rate review for Rachel's understanding.
10/09/23	Michele provided additional background data.
	Much of the data provided related to the prior rate case as Rachel attempted to familiarize herself.
10/11/23	Rachel contacted SVWW. UTC will not be able to complete the rate review in preparation of the open meeting.
	Rachel is out of the office for a week prior to the open meeting for a training.
	To avoid the Commission extending the rate case, the UTC suggest SVWW extend the effective date to December 1, 2023.
	Michele filed the extension request with an effective date of December 1, 2023 with the UTC.
11/10/23	Michele emailed Rachel an outline of items reviewed by phone.
11/10/23	Michele checked back with Rachel for any outstanding data requests.
11/13/23	Rachel responded that she and Mike were still reviewing the workbooks.
	Rachel stated in her email that SVWW had received 20 customer complaints opposing the rate increase.
11/15/23	Rachel asked again about service connections and which of our services are metered. This had been covered many times.
11/15/23	Michele provided clarification on service connections.
11/17/23	Rachel presented the combined workbook she constructed.
	Michele verified initial data was correctly entered from the original workbooks.
	Michele questioned pro forma items that had been removed or adjusted without asking SVWW for support.

Summit View Water Works

UW-230555

SVWW UTC Timeline

Date	Activity
	Michele questioned the pro forma removal of \$30K in interest for the new infrastructure loans. Michele questioned workbook calculations that did not apply to domestic and irrigation services the same way. The new combined workbook would also have to be manually "broken" to have it calculate correctly.
11/20/23	Michele questioned the lack of CIAC that had been present in the workbook from 2018. Kirk emailed Rachel regarding the understood prior use and tracking of CIAC and how it was displayed in the workbooks
11/20/23	Rachel notified SVWW that not enough time was available to complete the review and suggested another extension be filed. Rachel stated one of the reasons for the delay was the broken workbooks where data had been entered manually.
11/21/23	SVWW rate case requested the case be extended to an effective date of 1/1/2024.
11/22/23	Michele requested the UTC send the final version they had prepared so that comparisons could be made.
11/28/23	Rachel sent the UTC combined workbook that their staff had completed. Michele and Kirk reviewed the changes.
12/11/23	SVWW requested extension of rate case to an effective date of 2/1/2024.
01/02/24	Rachel again requested water usage/consumption of SVWW irrigation customers. Rachel also questioned why SVWW wrote new loans for infrastructure when there was \$500K in the bank. Michele explained the timing of irrigation billing (bi-annual) and the affect on cash flow. Michele also explained that depreciation over time is preferable for such assets. Michele also provided information on repair costs. Unknown seasonal repairs to either or both systems could be upwards of \$50K. Michele shared that depleting available cash while a rate case is still under review and consideration of the draw down until the first irrigation payments arrive, is not good planning.
01/17/24	Kirk, Michele & Sydney in zoom call with Mike Young Changes made to CIAC were discussed. Mike felt that from the 2018 workbook, SVWW overstated it's revenue request by \$60K due to CIAC. Changes made to pro forma were discussed. Mike said he would check with Greg Hammond who had authored the format of the prior approved workbooks and calculations of CIAC.
01/17/24	UTC suggests SVWW request extension of effective date to March 1, 2024.
02/05/24	There are no new discussions nor data requests from the UTC. We have no follow up from Mike on checking back with Greg Hammond on the prior use of CIAC Rachel sent the UTC combined workbook that she & Mike had completed.
02/08/24	SVWW informed staff that they have enlisted Ann LaRue to assist with this filing & requested "a bit of time" for Ms. LaRue to get up to speed. UTC staff suggests SVWW request another extension or "Staff will be ready to suspend the filing and set it for hearing at the next open meeting on February 22."