

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Investigation of  
MVP MOVING AND STORAGE LLC  
For Compliance with WAC 480-15-560  
And WAC 480-15-570

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DOCKETS TV-170038 and  
TV-170039 (Consolidated)  
  
DECLARATION OF  
MICHAEL TURCOTT

In the Matter of the Penalty Assessment  
Against  
MVP MOVING AND STORAGE LLC  
  
In the amount of \$6,100

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I, MICHAEL TURCOTT, under penalty of perjury under the laws of the state of Washington, declares as follows:

1 I am employed by the Washington Utilities and Transportation Commission (Commission) as a Compliance Investigator in the Consumer Protection Section. As a Compliance Investigator, my responsibilities include conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigate household goods moving companies that may be operating in violation of Commission rules.

2 On April 6, 2017, the Commission issued Order 01 in this matter, assessing a penalty against MVP Moving and Storage, LLC (MVP Moving or company) for safety violations in the amount of \$6,100. Order 01 also suspended a \$3,100 portion of the penalty for two years, with conditions.

3           On May 31, 2017, in Order 02, the Commission imposed the suspended portion of  
the penalty after the company failed to pay the remaining amount of \$3,000.

4           The company made a payment of \$3,000 on June 27, 2017. On June 30, 2017, the  
company submitted a request for mitigation and payment plan for the remaining balance of  
\$3,100.

5           On July 12, 2017, in Order 03, the Commission denied the company's request for  
mitigation, but approved a proposal for ten monthly payments of \$300. In addition, Order 03  
stated if the company failed to pay any installment by 5 p.m. on the due date, the unpaid  
balance would immediately become due and payable without further order by the  
Commission. The order also stated that if the company failed to pay any portion of the  
assessed penalty by the due date, the Commission may cancel the company's household  
goods permit.

6           MVP Moving made \$300 payments on August 2 and September 18, 2017. On  
February 16, 2018, Commission staff provided technical assistance to MVP Moving  
regarding its penalty payments. Staff encouraged the company to immediately resume  
making monthly payments, and to write to the Commission explaining why it had missed  
payments and stating that it intended to continue with its payment plan. Neither Staff, nor  
the Commission, received any further correspondence from MVP Moving; however, the  
company did make a \$300 payment on March 15, 2018.

7           On March 2, 2018, in Docket TV-180160, the Commission assessed an additional  
penalty of \$800 for violations identified in a follow-up review to the 2017 safety  
investigation. MVP Moving has not responded to this penalty.

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In the current case, the company has made only three of the nine payments required to date. None of the three payments was timely.<sup>1</sup>

DATED this 9<sup>th</sup> day of May, 2018, at Olympia, Washington.



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MICHAEL TURCOTT

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<sup>1</sup> The three payments were one day late, 17 days late, and 171 days late, respectively.