



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION
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January 30, 2015

ERRATUM CORRECTING INVESTIGATION REPORT

RE: *Investigation Report, Cascade Natural Gas Corporation, Docket UG-140381*

TO ALL PARTIES:

On October 28, 2014, the Washington Utilities and Transportation Commission (Commission) served Cascade Natural Gas (Cascade or the Company) with a formal Complaint and provided the Company with a copy of an Investigation Report. The Investigation Report documented Commission Staff's findings that certain business practices of the Company violated state laws and Commission rules. The Investigation Report further provided technical assistance to the Company and contained Staff's recommendations for penalties and tariff revisions.

Commission Staff subsequently became aware of four typographical errors contained in the Investigation Report. The errors relate to violations for which Staff chose to provide technical assistance to the Company rather than to pursue other enforcement actions. The errors do not relate to the violations alleged in the Complaint in this Docket. This erratum notes and corrects the following errors contained in the Investigation Report:

- In the Statement Mailing and Payment Dates section (page 14), the number of impacted customers is incorrectly stated: "Staff finds that CNG violated WAC 480-90-178(2) by failing to allow a minimum of 15 days between the mail date and the date payment was due, which impacted 24,280 customers." This is corrected to state: "Staff finds that CNG violated WAC 480-90-178(2) by failing to allow a minimum of

15 days between the mail date and the date payment was due, which impacted 12,280 customers.”

- In the Statement Mailing and Payment Dates section (page 14), Footnote 13 incorrectly states: “A copy of CNG’s Batch Report, dated April 15, 2013, is attached as Appendix J.” This is corrected to state “A copy of CNG’s Batch Report, dated April 15, 2013, is attached as Appendix K.”
- In the Executive Summary section (page 4), the second to last bullet incorrectly restated: “24,280 violations of WAC 480-90-178(2) for not allowing the required time between statement mailing and payment due dates.” This is corrected to state: “12,280 violations of WAC 480-90-178(2) for not allowing the required time between statement mailing and payment due dates.”
- In the Summary of Recommendations section (page 21), the second to last bullet restated: “24,280 violations of WAC 480-90-178(2) for not allowing the required time between statement mailing and payment due dates.” This is corrected to state: “12,280 violations of WAC 480-90-178(2) for not allowing the required time between statement mailing and payment due dates.”

STEVEN V. KING

Executive Director and Secretary