#### LAW OFFICES

of

## RAINIER LEGAL CENTER, INC. P.S.

31615 MAPLE VALLEY HIGHWAY POST OFFICE BOX 100

BARRY C. KOMBOL Attorney at Law rainterlegal@yahoo.com

### BLACK DIAMOND, WASHINGTON 98010

(360) 886-2868

(425) 432-3380

FAX (360) 886-2124

May 16, 2014

The Washington Utilities and Transportation Commission

Via Overnight-Express
Mail Delivery-3/28/2014

Attn: Clerk/Executive Director & Secretary

P.O. Box 47250 1300 South Evergreen Park Dr SW Olympia, WA. 98504-7250

> Re: In Re the Complaint of Mike and Glenda Beck Against Cristalina Water Company Case Nos. 117759 and 132268

"Complainants' Cross Examination Exhibit List and Exhibits"

Dear Clerk:

Enclosed herein please find the original plus one copy of "Complainants' Cross Examination Exhibit List and Exhibits" and "Certificate of Mailing." Please file these documents today on behalf of Mike and Glenda Beck which is today. Today, my office has also filed these documents in WORD and .pdf via records@utc.wa.gov and via facsimile.

Should you have any questions, please do not hesitate to call. Thank you for your assistance in this matter.

Marry C. Kombo

Rainier Legal Center, Inc. P.S.

BCK:sib

#### Attachments

cc: WUTC [Enclosures Via Facsimile: 360-586-1150]

cc: Cristalina Water Co., LLC [Enclosures Via E-mail]

cc: Eric P. Gillett [Enclosures Via E-mail]

cc: Mike and Glenda Beck [Enclosures]

2014 附近 19 新 8: 21

## BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In Re the Complaint of:

| No. 117759 and |
|----| No. 132268 |
| No. 132268 |
| Complainants' Cross |
| Examination List |
| Regulated Utility. |
| Regulated Utility. |

To: The Washington Utilities

and Transportation Commission

Attn: Executive Director & Secretary

P.O. Box 47250,

1300 South Evergreen Park Drive SW

Olympia, WA. 98504-7250 Via Facsimile 360.586.1150 Via Email: atorem@utc.wa.gov Via Email: rpearson@utc.wa.gov

And to: Cristalina Water Company, LLC

Post Office Box 4055 Bellingham, WA. 98227

Via Email: maria@bellinghamhomes.net

And to: Eric P. Gillett, Esq.

Attorney at Law

901 Fifth Avenue, Suite 3400

Seattle, WA. 98164

Via Email: egillett@pregodonnell.com

YOU AND EACH OF YOU are advised that the undersigned hereby gives notice that the Complainants will submit at Evicence

COMPLAINANTS' CROSS EXAMINATION
EXHIBIT LIST AND EXHIBITS - Page 1

2014 MAY 19 AM 8: 2

Hearing in this matter the following "Cross Examination" Exhibits and Documents:

Exhibit D	Exhibit D-GB-41a  Exhibit D-GB-41b	Page 1 of Red Notations Adding Information in Charts of Payments Made by Mike and Glenda Beck [Comparing Water Co.'s Exhibits ML-5 and ML-8 to Becks' Record of Payments Provided].  Page 2 of Red Notations Adding Information in Charts of Payments Made by Mike and Glenda Beck
		[Comparing Water Co.'s Exhibits ML-5 and ML-8 to Becks' Record of Payments Provided].
Exhibit D	Exhibit D-GB-41c	Page 3 of Red Notations Adding Information in Charts of Payments Made by Mike and Glenda Beck [Comparing Water Co.'s Exhibits ML-5 and ML-8 to Becks' Record of Payments Provided].
Exhibit D	Exhibit D-GB-41d	Page 4 of Red Notations Adding Information in Charts of Payments Made by Mike and Glenda Beck [Comparing Water Co.'s Exhibits ML-5 and ML-8 to Becks' Record of Payments Provided].
Exhibit E	Exhibit D-GB-41e	Page 5 of Red Notations Adding Information in Charts of Payments Made by Mike and Glenda Beck [Comparing Water Co.'s Exhibits ML-5 and ML-8 to Becks' Record of Payments Provided].
Exhibit F	Exhibit F-GB-42	6-13-2012 Letter from Becks to Water Co. stating "I don't know [sic] where you are applying my checks I have made on my water bills. The current statement that I recently receive show that I have not paid 2 month and 3 month aging This is incorrect. I have the check number and amount [below] to show that I have made these payments."

Exhibit G	Exhibit G-GB-43	7/3/2009 Check No. 1449 \$45.00
Exhibit G	Exhibit G-GB-44	1/5/2010 Check No. 1676 \$77.00 and
		1/13/2010 Check No. 1689 \$70.00
Exhibit G	Exhibit G-GB-45	2/2/2010 Check No. 17726 \$287.00
Exhibit G	Exhibit G-GB-46	2/2/2012 Check No. 17742
		\$1,000.00
Exhibit H	Exhibit H-GB-47(a)	Page 1 of Becks' Complete Exhibit
		List
Exhibit H	Exhibit H-GB-47(b)	Page 2 of Becks' Complete Exhibit
<u> </u>		List
Exhibit H	Exhibit H-GB-47(c)	Page 3 of Becks' Complete Exhibit
		List

Complainants reserve the right to amend or supplement the Complainants' Rebuttal Exhibit List.

DATED this 16th day of May, 2014, in

king/County, Waskington.

BARRY C. KOMBOL, WSBA #8145 Attorney for Complainants MIKE and GLENDA BECK

#### CERTIFICATE OF SERVICE

I, Susan Burnett, declare under penalty of perjury under the laws of the State of Washington that the following is true and correct: I am employed by Rainier Legal Center. At all times hereinafter mentioned, I was and am a citizen of the United States of America, a resident of the State of Washington, over the age of eighteen (18) years, not a party to the above-entitled action, and competent to be a witness herein.

A true and correct copy of the document of which this is attached to [COMPLAINANTS' REBUTTAL EXHIBIT LIST] was delivered on this day in the manner so stated below:

<u>Via U.S. First Class Mail, Facsimile, and Email to:</u>
The Washington Utilities
and Transportation Commission

1300 South Evergreen Park Dr. SW

Olympia, WA. 98504

Via Facsimile 360.586.1150
Via Email: atorem@utc.wa.gov
Via Email: rpearson@utc.wa.gov

#### <u>Via U.S. First Class Mail and Email to:</u> Cristalina Water Company, LLC

Post Office Box 4055 Bellingham, WA. 98227

Via Email: maria@bellinghamhomes.net

# <u>Via U.S. First Class Mail and Email to:</u> Eric P. Gillett, Esq.

Attorney at Law

901 Fifth Avenue, Suite 3400

Seattle, WA. 98164

Via Email: egillett@pregodonnell.com

#### <u>Via U.S. First Class Mail and Email to:</u> Steven Elliott

Utilities and Transportation Commissioner Consumer Protection and Communications

P.O. Box 47250

1300 S. Evergreen Park Drive SW

Olympia, WA. 98504

selliott@utc.wa.gov

DATED: May 16, 2014, King County

D.

Susan Burnett, Paralegal Rainier Legal Center, Inc. Exhibit

Charts of Payments Made by Mike and Glenda Beck [Comparing Water Company's Exhibit ML-5 versus Becks' Chart Record of Payments]

2 8 92												
Payment   Check#   Payment   To Receiving Statement Late   Submitted							Becks.					
2009   \$112.28   \$45.00   \$50   \$172.00   \$60   \$131.30   \$210.28   \$277.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00   \$50   \$77.00							Records				Exhibit	
2009   \$112.28   \$45.00   \$5   \$0   \$0   \$0   \$0   \$0   \$0							Payment		Amount of	Bill Date/Paid Timely or Late Due		Location of Proof of Payment &
2009   \$112.28   \$45.00   \$5							Date	Check#	Payment	to Receiving Statement Late	Submitted	Explanations
2009   \$12.24   \$45.00   \$50   \$77.00   \$60   \$73.200   \$41.240   \$45.00   \$70.200   \$124.23   \$45.00   \$50   \$73.200   \$50   \$5124.23   \$45.00   \$50   \$73.200   \$50   \$73.20		0		-						Unable to locate Becks' 2009		
2009         \$120.28         \$77.00         \$0         \$14390         \$45.00         Part of the proper peacks 2009         Percords to timely reply records \$123.43         \$124.23         \$45.00         \$6         \$127,2009         \$14.09         \$45.00         Part of the proper peacks 2009         Percords to timely reply records to timely reply r	May	5009	\$112.28	\$45.00	S					records to timely reply		
2009         \$120.28         \$77.00         \$0         7/3/2009         #1499         \$45.00         \$65.00         \$140.00         \$120.28         \$77.00         \$120.28         \$120.28         \$120.28         \$120.28         \$120.20         \$120.20         \$120.20         \$120.20         \$120.20         \$120.20         \$120.20         \$120.200         \$120					_					Unable to locate Becks' 2009		
State   Stat	June	2009	\$120.28	\$77.00	Ş					records to timely reply		
str         2009         \$127.61         \$57.00         \$45.00         \$9         \$124/2009         ### Property in the	July	2009	\$124.23	\$45.00	\$		7/3/2009	#1499	\$45.00	Paid July Bill on 7/3/2009		See Exhibit G-GB-43
17   17   17   17   17   17   17   17										Unable to locate Becks' 2009		
Part	August	2009	5127.61	\$57.00	\$0					records to timely		
Part										Unable to locate Becks' 2009		
ber         2009         \$134.57         \$77.00         \$57.00         \$10/14/2009         #1650         \$55.00         \$4160         \$55.00         \$4160         \$55.00         \$4160         \$55.00         \$4160	september	5009	\$131.30	\$77.00	\$45.00	_				records to timely reply		
The color of the	October	5009	\$134.57	\$77.00	\$57.00	10/14/2009	10/14/2009	#1600		Paid Oct. bill on 10/14/2009	See ML-1	
mber         2009         \$137.66         \$77.00         \$154.00         1/5/2010         4167 Not on an arrange with the company of the co							11/27/2009	#1634	\$154.00	Extra Payment mad on ccount	See ML-8	
mber         2009         \$137.66         \$77.00         \$154.00         11/27/2009         1/5/2010         #1689 Not on mode of 2009         \$77.00         Paid Nov. bill/Recd Late Dec. II         See ML-1           mber         2009         \$138.87         \$77.00         \$6         \$70.00 paid referencing Dec. Bill         See ML-1           ary         2010         \$143.19         \$77.00         \$0         \$70.00 paid referencing Dec. Bill         See ML-1           Jan-10         \$147.60         \$77.00         \$0         \$70.00 paid referencing Dec. Bill         See ML-1           Jan-10         \$147.60         \$77.00 paid sylo/2010         \$6e ML-1         \$70.00 paid referencing Dec. Bill         See ML-1           Jan-10         \$147.60         \$77.00 paid 3/10/2010         \$70.00 paid 3/10/2010         \$6e ML-1         \$70.00 paid 3/10/2010         \$6e ML-1           Jan-10         \$147.60         \$77.00 paid 3/10/2010         \$147.42         \$20.00         \$70.00 paid Apid paid Apill on 3/10/2010         \$6e ML-1           \$152.20         \$6e.83         \$357.00         \$110/2010         \$177.2         \$1000.00         Extra Payment           \$100         \$152.30         \$70.00         \$70.00         \$117/2010         \$177.2         \$1000.00         Extra Payment								#1676 Not on				
Marcheral   1,2009   5138.87   577.00   5154.00   11/27/2009   1/5/2010   1		0	1	,				ML-8		1		
mber         2009         \$138.87         \$77.00         \$0         \$70.00         \$70.00         \$70.00 paid referencing Dec. Bill         See ML-1           any         2010         \$143.19         \$77.00         \$0         \$70.00 paid referencing Dec. Bill         See ML-1           uary         2010         \$147.60         \$77.00         \$0         \$77.00 paid 3/10/2010         See ML-1           uary         2010         \$147.60         \$77.00         \$0         \$77.00 paid 3/10/2010         See ML-1           uary         2010         \$147.60         \$70.00         \$6 ML-1         See ML-1           uary         2010         \$152.09         \$70.00	November	2009	\$137.66	\$77.00	\$154.00	-			\$77.00	Paid Nov. bill/Recd Late Dec. [	See ML-1	See Exhibit G-GB-44
mber         2009         \$138.87         \$77.00         \$0         \$70.00         \$70.00 paid referencing Dec. Bill         See MI-1           ary         2010         \$143.19         \$77.00         \$0         \$77.00 paid 3/10/2010         See MI-1           ary         2010         \$147.60         \$77.00         \$0         \$77.00 paid 3/10/2010         See MI-1           ary         2010         \$147.60         \$77.00         \$0         \$77.00 paid 3/10/2010         See MI-1           ary         2010         \$147.60         \$77.00         \$77.00 paid 3/10/2010         See MI-1           ary         2010         \$147.60         \$77.00 paid 3/10/2010         See MI-1           ary         2010         \$149.60         \$70.00         \$17726         \$287.00           ary         2010         \$152.09         \$10/2010         \$17726         \$287.00         \$10/2010           ary         2010         \$152.09         \$568.30         \$357.00         \$1/15/2010         \$1,000.00         \$10           ary         \$100         \$100/2010         \$1,15/2010         \$1,15/2010         \$1,10/2010         \$1,10/2010         \$1,10/2010         \$1,10/2010         \$1,10/2010         \$1,10/2010         \$1,10/2010				-				#1689 Not on				
100   138.87   377.00   50   19n-10   50   570.00 paid referencing Dec. Bill   See ML-1     2010   5143.19   577.00   50   19n. 2010   577.00 paid 3/10/2010   See ML-1     2010   5147.60   577.00   577.00   50   19n. 2010   577.00 paid 3/10/2010   See ML-1     2010   5152.09   568.30   5357.00   3/10/2010   3/10/2010   417726   51.000.00     2010   5152.34   570.00   570.00   570.00   5/10/2010   417720   570.00     2010   5152.34   570.00   570.00   5/10/2010   5/10/2010   41838   570.00   Paid March bill on 5/10/2010   See ML-1     2010   5155.39   570.00   570.00   5/10/2010   5/10/2010   41838   570.00   Paid March bill on 5/10/2010   See ML-1     2010   5155.39   570.00   570.00   5/10/2010   5/10/2010   41838   570.00   Paid March bill on 5/10/2010   See ML-1     2010   5155.39   570.00   5/10/2010   5/10/2010   41838   570.00   Paid March bill on 6/22/2010   See ML-1     2010   5155.39   570.00   6/22/2010   41838   570.00   Paid June bill on 6/22/2010   See ML-1     2010   5155.39   570.00   6/22/2010   41838   570.00   Paid June bill on 6/22/2010   See ML-1     2010   5155.39   570.00   6/22/2010   41838   570.00   Paid June bill on 6/22/2010   See ML-1     2010   5155.39   570.00   6/22/2010   41838   570.00   Paid June bill on 6/22/2010   See ML-1     2010   5155.39   570.00   6/22/2010   41838   570.00   Paid June bill on 6/22/2010   See ML-1     2010   5155.39   570.00   6/22/2010   41838   570.00   Paid June bill on 6/22/2010   See ML-1     2010   5155.39   570.00   6/22/2010	Docombos	000	420		-			ML-8			_	
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Harry         2010         \$147.60         \$77.00         \$6         Feb. 210         Feb. 210         Feb. 210         Feb. 210         \$77.00 paid 3/10/2010         See ML-1           Ratia payment         \$140.20         \$149.36         \$70.00         \$10/2010         \$110/2010         <	January	70107	\$143.19	\$77.00	20		Jan. 2010			\$77.00 paid 3/10/2010	See ML-1	
th         2010         \$152.09         \$68.30         \$70.00         \$115/2010         \$117726         \$287.00         Extra Payment paid 3/10/2010         See ML-8           th         2010         \$152.09         \$68.30         \$370.00         \$110/2010         \$117726         \$287.00         Extra Payment         Check 1726           th         2010         \$152.09         \$68.30         \$310/2010         \$110/2010         \$11772         \$1,000.00         Extra Payment         Check 1726           2010         \$149.36         \$70.00         \$115/2010         \$11772         \$1,000.00         Extra Payment         See ML-1           2010         \$152.34         \$70.00         \$115/2010         \$115/2010         \$115/2010         \$115/2010         \$115/2010         \$20.00         Paid March bill on \$10/2010         See ML-1           2010         \$152.34         \$70.00         \$710/2010         \$110/2010         \$110/2010         \$110/2010         \$20.00         Paid March bill on \$1/2/2010         \$20.00         Paid March bill on \$1/2/2010         \$20.00         \$20.00         \$20.00         \$20.00         \$20.00         \$20.00         \$20.00         \$20.00         \$20.00         \$20.00         \$20.00         \$20.00         \$20.00         \$20.00	repruary	2010	\$147.60	\$77.00	S		Feb. 210			\$77.00 paid 3/10/2010	See ML-1	
th         2010         \$152.09         \$50.00         \$570.00         \$70.00				•						Extra Payment paid 3/10/2010	See ML-8	
th         2010         \$152.09         \$50.00								_		which made duplicate payments	Reflected as	
th         2010         \$152.09         \$58.30         \$570.00         \$415/2010         \$417726         \$287.00         Extra Payment         \$2010         \$152.09         \$68.30         \$357.00         \$4/15/2010         \$417742         \$1000.00         Extra Payment         \$50.00         \$570.00         \$4/15/2010         \$4/										of Nov and Dec 2009 and paid	Check 1726	
th         2010         \$152.09         \$68.30         \$357.00         \$10/2010         \$1772         \$1,000.00         Extra Payment         See ML-1           2010         \$152.09         \$68.30         \$357.00         3/10/2010         3/10/2010         #1772         \$70.00         Paid March bill on 3/10/2010         See ML-1           2010         \$152.34         \$70.00         \$70.00         \$710/2010         4/15/2010         #1809         \$70.00         Paid May bill on 5/10/2010         See ML-1           2010         \$152.34         \$70.00         \$710/2010         \$710/2010         \$110/2010         #1809         \$70.00         Paid May bill on 5/10/2010         See ML-1           2010         \$155.39         \$70.00         \$6/22/2010         #1838         \$70.00         Paid June bill on 6/22/2010         See ML-1			-				•			Jan. and Feb. 2010		
th         2010         \$152.09         \$68.30         \$357.00         \$10/2010         \$1772         \$100.00         Extra Payment         \$10/2010         \$10/2010         \$1772         \$100.00         Extra Payment         \$2010         \$152.34         \$70.00         \$10/2010         \$1772         \$70.00         Paid March bill on \$110/2010         \$5ee ML-1           2010         \$152.34         \$70.00         \$70.00         \$10/2010         \$10/2010         \$10/2010         \$10/2010         \$10/2010         \$10/2010         \$210/2010         \$20.00         \$210/2010         \$210/2010         \$20.00         \$20.00         \$210/2010         \$20.00	ļ						2/2/2010	#17726	\$287.00	7		See Exhibit G-G-45
n         2010         \$152.09         \$68.30         \$370,00         3/10/2010         3/10/2010         #1736         \$70.00         Paid March bill on 3/10/2010           2010         \$149.36         \$70.00         \$70.00         4/15/2010         4/15/2010         #1772         \$70.00         Paid April bill on 4/15/2010           2010         \$152.34         \$70.00         \$70.00         \$710/2010         \$710/2010         #1809         \$70.00         Paid May bill on 5/10/2010           2010         \$155.39         \$70.00         \$70.00         \$6/22/2010         \$6/22/2010         #1838         \$70.00         Paid June bill on 6/22/2010	1	1					2/12/2010	#17742	\$1,000.00	Extra Payment		See Exhibit G-G-46
2010         \$149.36         \$70.00         \$70.00         4/15/2010         4/15/2010         #1772         \$70.00         Paid April bill on 4/15/2010           2010         \$152.34         \$70.00         \$70.00         \$70.00         \$710/2010         \$710/2010         #1809         \$70.00         Paid May bill on 5/10/2010           2010         \$155.39         \$70.00         \$70.00         \$6/22/2010         \$6/22/2010         #1838         \$70.00         Paid June bill on 6/22/2010	March	2010	\$152.09	568.30	\$357.00	3/10/2010	3/10/2010	#1736	\$70.00	Paid March bill on 3/10/2010	See ML-1	
2010 \$152.34 \$70.00 \$70	April	2010	\$149.36	\$70.00	\$70.00	4/15/2010	4/15/2010	#1772	\$70.00	Paid April bill on 4/15/2010	See ML-1	
2010 \$155.39 \$70.00 \$70.00 6/22/2010 6/22/2010   #1838 \$70.00 Paid June bill on 6/22/2010	May	2010	\$152.34	\$70.00	\$70.00	5/10/2010	10/2010	#1809	\$70.00	Paid May bill on 5/10/2010	See ML-1	
	June	2010	\$155.39	\$70.00	\$70.00	6/22/2010		#1838	\$70.00	Paid June bill on 6/22/2010	See ML-1	

EXH. D-GB-41(a)

Charts of Payments Made by Mike and Glenda Beck [Comparing Water Company's Exhibit ML-5 versus Becks' Chart Record of Payments]

						Becks!					
						Records				Exhibit	
						Payment		Amount of	Bill Date/Paid Timely or Late Due	Aiready	Location of Proof of Payment &
la di	986					Date	Check #	Payment	to Receiving Statement Late	Submitted	Explanations
kinr.	7010	\$158.50	\$70.00	\$70.00	7/1/2010 #1838	#1838	#1877	\$70.00	\$70.00   Paid July bill on 7/1/2010	See ML-1	
August	2010	\$161.67	\$70.00	\$70.00	8/13/2010	8/13/2010 8/13/2010	#1907	\$70.00	\$70.00 Paid Aug. bill on 8/13/2010	See ML-1	
September	2010	\$164.90	\$68.30	\$70.00	9/24/2010	9/24/2010 9/24/2010	#1948	\$70.00	\$70.00 Paid Sept. bill on 9/24/2010	See ML-1	
October	2010	\$168.16	\$68.30	\$70.00	10/22/2010 10/22/2010 #1980	10/22/2010	#1980	\$70.00	\$70.00 Paid Oct. bill on 10/22/2010	See ML-1	
November	2010	\$171.49	\$70.00	\$70.00	11/23/2010	11/23/2010 11/23/2010 #1996	#1996	\$70.00	\$70.00 Paid Nov. bill on 11/23/2010	See ML-1	
December	2010	\$174.92	\$68.30	\$68.30	12/8/2010 Dec-10	Dec-10	#2023	\$68.30	\$68.30 Paid Dec. bill on 12/8/2010	See ML-1	
January	2011	\$178.42	\$68.30	\$68.30	1/14/2011 #2023	#2023	#2055	\$68.30	\$68.30 Paid Jan. bill on 1/14/2012	See ML-1	See Exh C-GB-26
							Credit memo-				
January						1/4/2011	Not on ML-8	\$0.40			See Exh C-GB-26
								\$63.90			
								Different			
-					-			Amt. on ML-			
February	2011	\$181.99	\$68.30	\$68.30	2/28/2011 Feb-11	Feb-11	#2074	8	Paid Feb. bill in March	See ML-1	
March	2011	\$185.63	\$68.30	ξŞ		Apr-11	#2147	\$68.10	Paid March bill/Recd Late April	See ML-1	See Exh C-GB-27
							#2186 Not on	\$68.30			
April	2011	\$190.71	\$68.30	\$68.30	4/1/2011 May-11	May-11	8-JW		Paid April bill/Recd Late Mav	See MI-1	
							#2120	\$68.10			
								Different			
								Amt. on ML-			
Мау	2011	\$194.55	\$68	\$68.10	5/5/2011 4/	4/1/2011		<b>60</b>	Paid March on 4/1/2011	See ML-1	See Exh C-GB-27
								\$68.30/ML-	Ţ.		
			-					8 Notes 2nd			
								Check but			
June	2011	¢198 42	Ç69 30	¢125.50	6/15/2011		0000	no Check #			
1		400.44	200.30	DO OCT C	TT07/CT/0	0/13/5011 6/13/5011	8777#		Paid June bill on 6/15/2011	See ML-1	See Exh C-GB-28
hury	7011	\$201.02	\$68.30	\$0		7/31/2011	#2270	\$68.30	\$68.30 Paid July bill on 7/31/2011	Cop MI-1	Coo Evb C CP 30

Exhibit

Comparing Water Company's Exhibit ML-5 versus Becks' Chart Record of Payments]

						Becks'					
						Records				Exhibit	***
						Payment		Amount of	Bill Date/Paid Timely or Late Due	Aiready	Location of Proof of Payment &
	,					Date	Check#	Payment	to Receiving Statement Late	Submitted	Explanations
August	7011	\$206.41	\$68.30	\$68.30	8/31/2011		#2305	\$68.30	\$68.30   Paid Aug. bill on 9/1/2011	See ML-1	
September	2011	\$210.53	568.30	\$136.60	9/15/2011 9/	9/15/2011	#2321	\$68.30	\$68.30   Paid Sept. bill on 9/15/2011	See ML-1	See Exh C-GB-30
October	2011	\$213.38	\$68.30	\$68.30	10/11/2011	10/11/2011 10/11/2011 #2334	#2334	\$68.30	\$68.30 Paid Oct. bill on 10/11/2011	See ML-1	See Exh C-GB-31
November	2011	\$217.65	\$68.30	\$0		12/1/2011	#2403	\$68.30	\$68.30 Paid Nov. bill on 12/1/2011	See ML-1	See Exh C-GB-32
December	2011	\$223.37	05 895	Ç69 30	Ct 1 1700/1/Ct	- <u></u>	7,7			See A-GB-1;	* And to
January	2012	\$227.83	\$68.30	\$68.30	Not listed	2/28/2012	#24/4	\$68.30	\$68.30 Paid Dec. bill on 1/2012	See ML-1	See Exh C-GB-33
February	2012	\$232.39	\$77.83	\$0		4/1/2012	#2544	\$77.83	\$77.83 Paid Feb hill/Recd Late March	See A-GB-2	
March	2012	\$238.59	\$79.75	\$68.30	3/15/2012 4/1/2012	4/1/2012	#2545	\$79.75	\$79.75 Paid March bill on 4/1	See A-GR-4	
April	2012	\$243.59	\$80.10	\$157.68	4/23/2012 6/	6/10/2012	#2605	\$80.10	\$80.10 Paid April bill/Recd Late May	See A-GB-5	
May	2012	\$246.91	\$79.03	0\$		6/10/2012	#2606	\$79.03	\$79.03 Paid May bill on 6/10	See A-GB-6	
June	2012	\$253.43	\$80.14	\$159.13	6/20/2012 7,	7/12/2012	#2643	\$79.14	\$79.14 Paid June bill on 7/12	See A-GB-7	Cristilina over charged \$1.00
July	2012	\$256.92	\$78.51	\$79.14	7/16/2012	7/16/2012 10/1/2012	#2705	\$79	\$79 Paid June bill/Recd Late Sept.	See A-GB-8	מינים ביות לדיים
August	2012	\$262.05	\$81.90	\$0		10/1/2012	#2706	\$81.90	\$81.90 Paid Aug . Bill/Recd Late Sept.	See A-GB-9	
September	2012	\$268.93	\$80.49	\$0		11/1/2012	#2730	\$80.49	\$80.49 Paid Sept. Bill/Recd Late Oct.	See A-GB-10	
October	2012	\$275.92	\$78.40	\$78.51	10/7/2012 2/	2/16/2013	#2823	\$78.66	\$78.66 Paid Oct. Bill/Recd Late Jan.	See A-GB-11	over paid \$ 15
November	2012	\$281.43	\$81.36	\$80.49	11/20/2012 2/	2/16/2013	#2824	\$81.36	\$81.36 Paid Nov. Bill/Recd Late Jan.	See A-GB-12	over paid \$.27
				-			#2839 Not on	79.23 this			
	_			•			ML-8	amount not			
December	2012	\$287.08	\$79.23	Ş		4/5/2013		on ML-8	Poid Doc Bill (Bood   see Ademot	( ) ( )	
							#2840 Not on		מות הכה: הוול ווברת דמוב וגומו רוו	See A-GD-13	
January	2013	\$294.40	\$79.25	Ş		4/5/2013	ML-8	\$79.25	\$79.25 Paid Jan. Bill/Recd Late March	See A-GB-13	
							#3103 Not on				
February	2013	\$301.86	\$81.16	\$0		12/15/2013	ML-8	\$81.16	\$81.16 Paid Feb. Bill/Never Recd Bill	See A-GB-22	

Exhibit -41
Charts of Payments Made by Mike and Glenda Beck
[Comparing Water Company's Exhibit ML-5 versus Becks' Chart Record of Payments]

						Becks'					
						Records				Exhibit	
						Payment		Amount of	Bill Date/Paid Timely or Late Due	Already	Location of Proof of Payment &
						Date	Check #	Payment	to Receiving Statement Late	Submitted	Explanations
	<u> </u>						#3103 Not on				
March	2013	\$309.54	\$79.22	\$160.02	3/8/2012	3/8/2012 12/15/2013	ML-8	\$78.84	Paid Mar Bill/Never Recd Bill	See A-GB-22	
April	2013	\$314.44	\$79.77	\$0		5/9/2013	#2902	\$79.77	\$79.77 Paid April Bill on 5/9/2013	See A-GB-14	
							#2937 Not on				
	6	-	-				ML-8				
May	2013	\$321.99	\$79.58	\$159.54		6/6/2013		\$79.58	Paid May Bill on 6/10/2013	See A-GB-15	
							xxxx as	\$79.77	The ML-8 Exhibit shows two		
							shown on MIL-		payments of \$79.77		
							80				
						5/6/2013				See ML-8	
							#3090 Not on				
			-				ML-8				
June	2013	\$326.83	\$80.92	\$79.77		11/26/2013		\$80.92	\$80.92 Paid June Bill/Recd Late Oct.	See A-GB-20	
July	2013	\$333.39	\$80.10	\$40.00			#3039	\$80.10	\$80.10 Paid July Bill/Recd Late Sept.	See A-GB-17	
August	2013	\$341.60	\$81.66	\$		10/7/2013	#3038	\$81.56	pt.	See A-GB-16	under paid \$.10
September	2013	\$350.12	\$79.34	\$0		11/1/2013	#3068	\$79.34		See A-GB-19	
October	2013	\$358.71	\$78.40	\$161.66	Not listed	10/23/2013 #3091	#3091	\$78.40	\$78.40 Paid Oct. Bill on 10/23/2013	See A-GB-18	
November	2013	\$364.22	\$79.86	\$79.34	11/7/2013	11/7/2013 11/28/2013 #3092	#3092	\$79.86		See A-GB-21	
									The ML-8 Exhibit shows this		
						12/3/2013	#3093	\$80.92	payment	See ML-8	
December	2013	\$371.52	\$79.86	\$239.18	12/3/2013	12/3/2013 12/26/2013 #3129	#3129	\$78.25	\$78.25   Paid Dec. Bill on 12/26/2013		See C-GB-34; under paid \$1.61
							#3103 Not on				
							۲-				
							8/Returned by				
	-						Cristilina				
						12/15/2013		\$160.00	Money Returned Back to Becks by	CC 0.5 4 2.5	
						25/ 20/ 2020		2100.00	CIStallila	See A-GB-22	

Exhibit 41 Charts of Payments Made by Mike and Glenda Beck

[Comparing Water Company's Exhibit ML-5 versus Becks' Chart Record of Payments]

Cristilian			\$5,740.59				\$,3918.04				
\$1822.55 Not Accounted for by											
\$78.79	See ML-5	\$79.79 Money Received by Cristilina	\$79.79	#3234	4/14/2014 4/14/2014	4/14/2014	5/3/3	27.9.33	0.000	1	
Beck's payment different at						4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	670 70	¢70 E2	\$308.76	2014	Anril
error in Exhibit ML-1 showing											
overpaid \$.26; note Cristalin's				-							
overpaid 53.14	C-TIMI Dac		200								
4 C C T T T T T T T T T T T T T T T T T	Cooke	\$81.93 Crietilina	\$81.93	#3192	3/3/2014 3/3/2014	3/3/2014	\$81.93	\$78.79	\$391.00	2014	March
		Payment Acknowledged by	_				,				
underpaid \$6.62	See ML-5	\$74.61 Cristilina	\$74.61	#3164	2/7/2014 2/7/2014		\$74.61	\$81.23	\$383.20	4014	reprinary
		Payment Acknowledged by		•				•	1		1
overpaid \$3.64	See ML-5	\$78.25 Cristilina	\$78.25	#3129	\$78.25 1/13/2014 1/13/2014 #3129	1/13/2014		\$74.61	\$3/5./6	2014	Jailuary
	_	Payment Acknowledged by						1	1	Š	-
Explanations	Submitted	to Receiving Statement Late	Payment	_Check #	Date						
Location of Proof of Payment &	Already	Bill Date/Paid Timely or Late Due Already	Amount of		Payment						
	Exhibit				Records						
					Becks						

Wednesday, June 13, 2012

To whom it concern:

I am writing to you to let you know I don't no where you are applying my checks I have made on my water bills. The current statement that I recently receive show that I have not paid 2 month and 3 month aging payment boxes. This is incorrect I have the check number and amount to show that I have made these payment. If you need copy on these please let me know

Check 2544 for \$77.83 Water usage 1/10/2012 to 02/10/2012 Check 2545 for \$79.75 Water usage 2/10/2012 to 03/07/2012

I am sending Check 2605 for \$80.10 - Water usage for 3/07/2012 to 04/09/2012 and Check# 2606 \$79.03 for Water usage 04/09/2012 to 05/10/2012.

Sincerely,

Glenda Beck

ដែ.R. BECK G.A. BECK		1499 34-827/1251
0.4 BECK 27107 314TH AVE SE RAVENSDALE, WA 98051 360.886,0524	07/03/09	Dave
Bayana Cristina Water	Company \$	4520
SOVER SUNCE ONLY IL	6/ COLT	Bollars 1 Security Private on Back:
3924 225TH WAY SE IAPLE VALLEY, WA 98038	2.0.8	2 11
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Wore	V	

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Friends 153

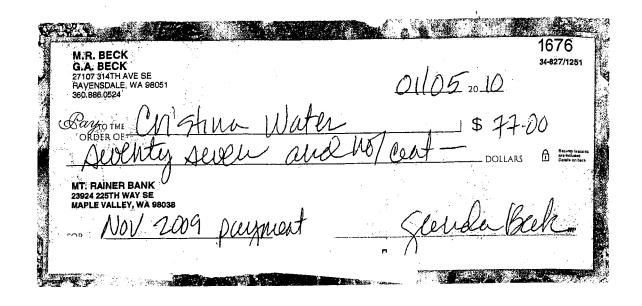
Friends 153

Friends 154

Frieds 1 89232889 PEOPLÉS Sank

FOR DOMOSIT ONLY

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## CRISTALINA, LLC

P O BOX 2626 BELLINGHAM, WA 98227 **Stateme** 

rec'd late

Please note the monthly payme amount has been reduced to \$70

Bill To

1056 - BECK, MICHAEL 27107 - 314th Ave. SE Ravensdale, WA. 98051

M.R. BECK G.A. BECK 27107 314TH AVE SE	1689 34-827/1251
RAVENSDALE, WA 98051 360.886,0524	0/17 2010
Pariso THE CNH aleur	\$ 70.00
Depenter plus MOM MORA	7000
MT. RAINER BANK	DOLLARS DOLLARS Security instrusts in the specified of th
MAPLE VALLEY, WA 98038	
FOR #10502 - Dec 09	Celiso Bek
	()

BARRY C. KOMBOL - ATTORNEY AT LAW IOLTA TRUST ACCOUNT 360-886-2868 425-432-3380 31615 MAPLE VALLEY HWY., P.O. BOX 100 BLACK DIAMOND, WA 98010 DATE February 2, 2010 Cristalina Water Co. Mt. Rainier Bank
A Division of Columbia State Benk
Black Diamed Branch
31329 3rd Avenue, Back Olumoni, VAD 80010
[360]886-0300 U.S. t. Water Service: Nov-Dec, 2009

Jan-Feb, 2010

17726

յ \$ 287.00

DOLARS D Facurity

EXH. G-GB-45

FOREE-112/Beck

34-827/120 DOLLARS 🛱 1,000.00 DATE February 12, 2010 Cristalina Water Co. FOR EE-112/Beck Pavment on Disputed Account BARRY C. KONBOL - ATTORNEY AT LAW IOLTA THUST ACCOUNT
369-886-288 425-432-3380
31615 MAPLE VALLEY HWY., P.O. BOX 100
BLACK DIAMOND, WA 98010 Tender of Customer's Mt. Rainier Bank
Advision of Chuschis State Bank
Advision of Chuschis State Bank
Advisor of Chuschis State Bank
31329 Jod Avenue, Bate Chuschis, Association
3507,986-53500 PAY TO THE ORDER OF\_

Sacority Features Octable on Buch

BECKS' COMPLETE EXHIBIT LIST [Exhibit H-GB-47]

	··· <sub>1</sub>	
Exhibit A	Exhibit A-GB-1	01/01/2010 Check No. 2474 \$68.30
Exhibit A	Exhibit A-GB-2	02/28/2012 Check No. 2510 \$68.30
Exhibit A	Exhibit A-GB-3	04/01/2012 Check No. 2544 \$77.83
Exhibit A	Exhibit A-GB-4	04/01/2012 Check No. 2545 \$79.75
Exhibit A	Exhibit A-GB-5	06/10/2012 Check No. 2605 \$80.10
Exhibit A	Exhibit A-GB-6	06/10/2012 Check No. 2606 \$79.03
Exhibit A	Exhibit A-GB-7	07/12/2012 Check No. 2643 \$79.14
Exhibit A	Exhibit A-GB-8	10/01/2012 Check No. 2705 \$78.51
Exhibit A	Exhibit A-GB-9	10/01/2012 Check No. 2706 \$81.90
Exhibit A	Exhibit A-GB-10	11/01/2012 Check No. 2730 \$80.49
Exhibit A	Exhibit A-GB-11	02/16/2013 Check No. 2823 \$78.66
Exhibit A	Exhibit A-GB-12	02/16/2013 Check No. 2824 \$81.36
Exhibit A	Exhibit A-GB-13	04/05/2013 Check No. 2840 \$79.25 &
		04/05/2013 Check No. 2839 \$79.23
Exhibit A	Exhibit A-GB-14	05/09/2013 Check No. 2902 \$79.77
Exhibit A	Exhibit A-GB-15	06/16/2013 Check No. 2937 \$79.58
Exhibit A	Exhibit A-GB-16	10/07/2013 Check No. 3038 \$81.56
Exhibit A	Exhibit A-GB-17	10/07/2013 Check No. 3039 \$80.10
Exhibit A	Exhibit A-GB-18	10/23/2013 Check No. 3091 \$78.40
Exhibit A	Exhibit A-GB-19	11/01/2013 Check No. 3068 \$79.34
Exhibit A	Exhibit A-GB-20	11/26/2013 Check No. 3090 \$80.92
Exhibit A	Exhibit A-GB-21	11/28/2013 Check No. 3092 \$79.86
Exhibit A	Exhibit A-GB-22	12/05/2013 Check No. 3103 \$160.00
Exhibit B	Exhibit B-GB-23	11/05/2013 Page 1 of First Notice
		of Disconnection
Exhibit B	Exhibit B-GB-24	11/05/2013 Page 2 of First Notice
		of Disconnection
Exhibit C	Exhibit C-GB-25a	Page 1 of Charts of Payments Made
		by Mike and Glenda Beck [Comparing
		Water Co.'s Exhibit ML-5 to Becks'
Exhibit C	Firebile de CD OF	Record of Payments Provided
EXHIDIC C	Exhibit C-GB-25b	Page 2 of Charts of Payments Made
		by Mike and Glenda Beck [Comparing
		Water Co.'s Exhibit ML-5 to Becks'
Exhibit C	Exhibit C-GB-25c	Record of Payments Provided
TAILINIC C	PVIIINTO C-GD-53C	Page 3 of Charts of Payments Made
		by Mike and Glenda Beck [Comparing   Water Co.'s Exhibit ML-5 to Becks'
		Record of Payments Provided
Exhibit C	Exhibit C-GB-26	02/2011 Check No. 2074 \$63.90
Exhibit C	Exhibit C-GB-27	03/2011 Check No. 2074 \$63.90 03/2011 Check No. 2147 \$68.10
Exhibit C	Exhibit C-GB-28	06/15/2011 Check No. 2228 \$68.30
Exhibit C	Exhibit C-GB-29	07/31/2011 Check No. 2270 \$68.30
Exhibit C	Exhibit C-GB-30	09/15/2011 Check No. 22/0 \$68.30
Exhibit C	Exhibit C-GB-31	10/11/2011 Check No. 2321 \$68.30
TAILED L. C	LIVITATE C-GD-01	10/11/2011 CHECK NO. 2334 208.30

Exhibit C Exhibit C-GB-33 01/01/2012 Check No. 2474 \$68.30 Exhibit C Exhibit C-GB-34 12/26/2013 Check No. 3129 \$78.25 Exhibit C Exhibit C-GB-35 3/13/2011 Letter from Becks to Water Co. stating "no statement was received."  Exhibit C Exhibit C-GB-36 1-21-2012 Letter from Cristalina to Becks apologizing "many people did not receive their bill within (sic) last month."  Exhibit C Exhibit C-GB-37 8-3-2012 Page 1 of Letter from Cristalina to Becks apologizing as no statements sent out in previous month and I quote: "bills are not received at predictable times and are often not accurate."  Exhibit C Exhibit C-GB-38 8-3-2012 Page 2 of Letter from Cristalina to Becks apologizing as no statements sent out in previous month and I quote: "bills are not received at predictable times and are often not accurate."  Exhibit C Exhibit C-GB-39 Notice from Cristalina's bookkeeper to Becks apologizing as "statements did not print correctly."  Exhibit C Exhibit C-GB-40 10-17-2013 Letter from Cristalina to Becks apologizing for "many anomalies in our accounting records May and June billings never completed invoices were not being sent timely, payments were never deposited."  Exhibit D Exhibit D-GB-41a Page 1 of Red Notations Adding Information in Charts of Payments Made by Mike and Glenda Beck [Comparing Water Co.'s Exhibits ML-5 and ML-8 to Becks' Record of Payments Provided].  Exhibit D Exhibit D-GB-41b Page 2 of Red Notations Adding Information in Charts of Payments Made by Mike and Glenda Beck [Comparing Water Co.'s Exhibits	Exhibit C	F. 1 11 11 0 0P 00	
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Exhibit C	Exhibit C	Exhibit C-GB-35	1
Exhibit C  Exhibit C-GB-36  Exhibit C-GB-36  Exhibit C Exhibit C-GB-37  Exhibit C Exhibit C-GB-38  Exhibit C Exhibit C-GB-39  Exhibit C Exhibit C-GB-39  Exhibit C Exhibit C-GB-39  Exhibit C Exhibit C-GB-39  Exhibit C Exhibit C-GB-40  Exhibit C Exhibit C-GB-41  Exhibit D Exhibit D-GB-41a  Exhibit D Exhibit D-GB-41a  Exhibit D Exhibit D-GB-41b			
Exhibit C Exhibit C-GB-39			
Exhibit C Exhibit C-GB-37 8-3-2012 Page 1 of Letter from Cristalina to Becks apologizing as no statements sent out in previous month and I quote: "bills are not received at predictable times and are often not accurate."  Exhibit C Exhibit C-GB-38 8-3-2012 Page 2 of Letter from Cristalina to Becks apologizing as no statements sent out in previous month and I quote: "bills are not received at predictable times and are often not accurate."  Exhibit C Exhibit C-GB-39 Notice from Cristalina's bookkeeper to Becks apologizing as "statements did not print correctly."  Exhibit C Exhibit C-GB-40 10-17-2013 Letter from Cristalina to Becks apologizing for "many anomalies in our accounting records May and June billings never completed invoices were not being sent timely, payments were credited to incorrect accounts, payments were never deposited."  Exhibit D Exhibit D-GB-41a Page 1 of Red Notations Adding Information in Charts of Payments Made by Mike and Glenda Beck [Comparing Water Co.'s Exhibits ML-5 and ML-8 to Becks' Record of Payments Provided].  Exhibit D Exhibit D-GB-41b Page 2 of Red Notations Adding Information in Charts of Payments Made by Mike and Glenda Beck [Comparing Water Co.'s Exhibits	Exhibit C	Exhibit C-GB-36	
Exhibit C   Exhibit C-GB-37   Exhibit C-GB-37   Exhibit C-GB-37   Exhibit C-GB-37   Exhibit C-GB-38   Exhibit C-GB-39   Exhibit C-GB-40   Exhibit D-GB-41a   Exhibit D-GB-41a   Exhibit D-GB-41a   Exhibit D-GB-41a   Exhibit D-GB-41a   Exhibit D-GB-41a   Exhibit D-GB-41b   Exhibit C-GB-39   Exhibit C-GB-38   Exhibit C-GB-38   Exhibit C-GB-38   Exhibit C-			
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Cristalina to Becks apologizing as no statements sent out in previous month and I quote: "bills are not received at predictable times and are often not accurate."  Exhibit C	D. I. I. I. I. T.		
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month and I quote: "bills are not received at predictable times and are often not accurate."  Exhibit C			
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Exhibit D	Exhibit D-GB-41c	Dan 2 - 6 D. 1 M.
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		Information in Charts of Payments
		Made by Mike and Glenda Beck
		[Comparing Water Co.'s Exhibits
		ML-5 and ML-8 to Becks' Record of
Exhibit D	Exhibit D-GB-41d	Payments Provided].
LIVILIDIC D	EXHIBIC D-GB-410	Page 4 of Red Notations Adding
		Information in Charts of Payments
		Made by Mike and Glenda Beck
		[Comparing Water Co.'s Exhibits
		ML-5 and ML-8 to Becks' Record of
Exhibit E	Exhibit D CD 41	Payments Provided].
PVHTDIC P	Exhibit D-GB-41e	Page 5 of Red Notations Adding
		Information in Charts of Payments
		Made by Mike and Glenda Beck
		[Comparing Water Co.'s Exhibits
		ML-5 and ML-8 to Becks' Record of
Exhibit F	Exhibit F-GB-42	Payments Provided].
PAULDICE	EXHIBIT F-GB-42	6-13-2012 Letter from Becks to
		Water Co. stating "I don't know
		[sic] where you are applying my
		checks I have made on my water
		bills. The current statement that
1		I recently receive show that I
		have not paid 2 month and 3 month
		aging This is incorrect. I have
		the check number and amount
		[below] to show that I have made
Exhibit G	Eubibit C CD 40	these payments."
	Exhibit G-GB-43	7/3/2009 Check No. 1449 \$45.00
Exhibit G	Exhibit G-GB-44	1/5/2010 Check No. 1676 \$77.00 and
Errhibit C		1/13/2010 Check No. 1689 \$70.00
Exhibit G	Exhibit G-GB-45	2/2/2010 Check No. 17726 \$287.00
Exhibit G	Exhibit G-GB-46	2/2/2012 Check No. 17742 \$1,000.00
Exhibit H	Exhibit H-GB-	Page 1 of Becks' Complete Exhibit
	47(a)	List
Exhibit H	Exhibit H-GB-	Page 2 of Becks' Complete Exhibit
	47 (b)	List
Exhibit H	Exhibit H-GB-	Page 3 of Becks' Complete Exhibit
	47(c)	List