

Qwest Corporation  
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Mark S. Reynolds  
Senior Director - Regulatory  
Policy and Law



January 30, 2006

Carole Washburn, Secretary  
Washington Utilities and  
Transportation Commission  
1300 S. Evergreen Park Dr. SW  
Olympia, Washington 98504-7250

Attention: Kristen Russell, Bob Williamson  
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704

RECEIVED  
RECORDS MANAGEMENT  
06 JAN 31 PM 12:00  
STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION

Dear Ms. Washburn:

Enclosed are the December 2005 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Installation Commitments Met/Held Orders,
- 2) Repair Commitments Met,
- 3) Trouble Report,
- 4) Abnormal Trouble Conditions Report,
- 5) Answer Time Performance,
- 6) Out of Service Report – 48 hours/Cleared Greater than 72 hours,
- 7) Trunk Blocking Reports,
- 8) Dial Tone Report,
- 9) Customer Complaint Report,
- 10) Customer Service Guarantee Report

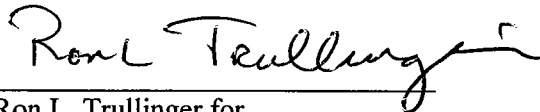
The Service Order Interval Missed Commitment Report enclosed includes all orders completed in December 2005. Information is provided for each exchange and includes orders for primary service, orders held beyond five business days and orders not completed within 90 days. The order count used for this report includes primary and additional line orders. This report includes large business orders and excludes orders where the customer requested a due date greater than five business days, orders where Qwest was ready to install service but the customer was not ready, all orders for company official services and orders for service that were for five or more lines 5 Day Greater than 10% and 90 Day Greater than 1% column.

Enclosed is the Pending Order Report as of December 31, 2005, based on data generated for the OP-15A diagnostic measure, as ordered by the Commission in Docket UT-030704.

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports submitted on yellow paper be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By   
Ron L. Trullinger for  
Mark Reynolds

Enclosures

## INSTALLATION APPOINTMENTS MET

The Installation Appointments Met report measures the percentage of appointments for the connection of service met on the commitment date. Beginning with May 1993, report each month's results, adding subsequent months' data until 12 months of data is reported. After that point, add the current month data and delete the 13 month old data in order to always report percentages for 12 months.

COMPANY NAME: Qwest Corporation

- Calculations are based on 2004/2005 orders reflected in the Service Interval Missed Commitment Report 1, Commitments Met-Company Missed.

MONTH/YEAR	01/05	02/05	3/05	04/05	05/05	06/05	07/05	08/05	09/05	10/05	11/05	12/05
PERCENTAGE	99.7	99.7	99.8	99.7	99.6	99.5	99.5	99.3	99.5	99.5	99.4	99.4

Month reflects calculation based on residence, small business and large business orders.

## HELD ORDERS

The Held Orders report lists the number of requests for primary exchange service that is not filled on or before the commitment date. State the number of held orders expressed as a ratio per one hundred new or reestablished lines ordered. Begin reporting with May 1993, ratios. After ratios for 12 months have been reported, subsequent reports should add the current month's data and delete the 13 month's data in order to continue reporting the most current 12 month of results. Beginning with January 1996 a new method of determining this statistic is used, making it not comparable to prior months.

COMPANY NAME: Qwest Corporation

- Calculations are based on 2004/2005 orders reflected in the Service Interval Missed Commitment Report 2, 5 Day Greater than 10%.

MONTH/YEAR	01/05	02/05	03/05	04/05	05/05	06/05	07/05	08/05	09/05	10/05	11/05	12/05
RATIOS	0.77	0.70	0.69	0.78	1.55	1.90	1.63	2.00	1.51	1.68	1.82	1.98

Month reflects calculation based on residence, small business and large business orders.

WA Year To Date Age Report For Dec. 2005												
For End of Month Dec 2005												
Excludes Customer Reasons												
December	Completed (Met/Missed Due Date)			Year To Date			Open (Missed Due Date)			Still Open	ORD CNT	
	ORD CNT	AVG AGE	< 5 Days	5 <= 30	31 <= 60	> 60	AVG AGE	< 5 Days	5 <= 30			31 <= 60
Inside Base Rate												
BP												
BR												
BS												
PC												
RP												
RR												
RS												
TOTAL												
Outside Base Rate												
BP												
BR												
BS												
PC												
RP												
RR												
RS												
TOTAL												
Total												
BP												
BR												
BS												
PC												
RP												
RR												
RS												
TOTAL												
BP - BUSINESS PRIMARY    RP - RESIDENTIAL PRIMARY BS - BUSINESS SECONDARY    RS - RESIDENTIAL SECONDARY BR - BUSINESS REGRADE    RR - RESIDENTIAL REGRADE PC - COIN AND PUBLIC COIN												

**Qwest Corporation**  
**Reconciliation of the Service Order Interval Missed Commitment and Aging Reports**  
**December 2005**

The Year-to-date Aging Report reflects the progress made when an order is held due to the lack of company facilities. As of December 31, 2005, Qwest had [REDACTED] pending held orders over 30 days old due to a lack of company facilities, all of which were for additional lines.

The Qwest Service Order Interval Missed Commitment Summary Report for December 2005 indicates that we have completed 29,537 (98.02%) orders year to date within 5 business days (new, transfer or change orders with at least one inward line). 586 (1.98%) orders were not completed within 5 business days due to company reasons.

The December Year-to-Date Aging Report indicates that [REDACTED] total orders through December have been completed that were originally held due to a lack of facilities. By working with the December Service Order Interval Missed Commitment Summary and the December Year-to-Date Report the following conclusions can be drawn:

- 29,537 orders for lines were completed in December 2005.
- 147,727 total orders were completed in December 2005.
- Qwest missed the commitment/appointment for 916 orders (0.62%) of the total orders completed in December.
- 586 orders (1.98%) were not completed in 5 business days (586/29,537). These were all held orders. Information on the Aging Report indicates that [REDACTED] orders were held in December due to a lack of facilities (853 that have completed 38 that are still pending). Therefore, you can conclude that the December orders that were not completed within 5 business days were held due to a lack of facilities. In other words, the technicians completed all orders within 5 business days unless they were unable to do so because there were no available facilities.
- Year-to-date, [REDACTED] orders (99.79%) have been completed that were originally held due to a lack of facilities, some of these orders may have been taken in 2003. [REDACTED]
- Of the [REDACTED] total orders held due to a lack of facilities to date, [REDACTED] were completed in less than 30 days (94.97%).

<i>VIEW 1</i>	09/05 SOT=NTC Inward R, SB, LB	Not Compl w/i 90 days	Orders Still Open > 60 days (from 12/05 facilities aging report)	Total orders not compl w/i 90 days	90 days (greater than 1%)
State Total	38,797	3	[REDACTED]	18	0.05%

Completed Order Detail, (Report 1)

Column #

1] EXCHANGE: Exchange/wire center name.

2] WC: Wire center number.

3]. AREA CODE: NPA for the exchange or wire center.

4] SOT=NTC; (IF>00): Total of all completed New, Transfer and Changed service orders for month reported; residence, small business, large business.

5] SOT=NTC; (IF>00): Total of all completed New, Transfer and Changed service orders for month reported; residence, small business.

6] COMPANY MISSED: Number of service orders in column 4 that the installation appointment was missed due to company reasons.

7] SUBSCRIBER MISSED: Number of service orders in column 4 that the installation appointment was missed due to subscriber reasons.

8] COMBINED MISSED: Number of service orders in columns 6 and 7 that the installation appointment was missed due to company and subscriber reasons.

9] COMMITMENTS SUBSCRIBER MISSED: Percentage of installation appointments met by the company but missed due to customer reasons (column 4 less column 7 divided by column 4).

10] COMMITMENTS MET COMPANY MISSED: Percentage of installation appointments met by the company (column 4 less column 6 divided by column 4).

11] COMMITMENTS MET COMBINED MISSED: Percentage of installations met by the company excluding appointments missed because of company or customer reasons (column 4 less column 8 divided by column 4).

Missed Commitment Information (Report 2)

12] SOT=NTC (R, SB, LB): Total completed New, Transfer and Change service orders with at least one inward line, residence, small business, large business.

13] SOT=NTC (R, SB): Total completed New, Transfer and Change service orders with at least one inward line, residence and small business.

14] TOTAL NOT COMPLETED WITHIN 5 DAYS: The number of orders in column 12 that were not completed due to company reasons within 5 business days. The amounts in this column are the counts by wire center of all orders that were held at some time during the month, some of these orders were completed within 5 business days and some counts may include orders held for customer reasons.

15] PERCENT NOT MET IN 5 DAYS GREATER THAN 10%: Percentage of orders that were not completed within 5 business days (column 14 divided by column 12).

16] TOTAL NUMBER OF ORDERS WITH DUE DATES GREATER THAN 5 BUSINESS DAYS because the customer requested.

17] TOTAL NUMBER OF ORDERS WITH A DUE DATE GREATER THAN 5 BUSINESS DAYS because of customer reasons, with 5 lines or less, appointment missed for company reasons.

18] PERCENTAGE MET: Sum of orders with due dates greater than 5 business days for customer reasons (column 16) less orders with due dates greater than 5 business days for customer reasons (column 17) divided by the total number of orders with due dates greater than 5 business days because of customer reasons (divided by column 16).

19] PERCENTAGE MISSED: Total number of orders not completed in 5 days (column 14) plus the total number of orders with due dates greater than 5 Days, for customer reasons, missed for company reasons (column 17) divided by the number by the current month's total inward line orders (column 12).

20] 09/05 SOT=NTC Inward (R, SB, LB): Total of all completed New, Transfer and Changed service orders for September 2005 with at least one inward line, residential, small business, large business.

21] TOTAL NOT COMPLETED IN 90 DAYS: The number of open held orders that are more than 90 days old at the end of the month.

22] PERCENT NOT MET IN 90 DAYS: Percentage of orders that were not completed within 90 calendar days (column 21 divided by column 20).





Washington Service Order Interval Missed Commitment Report  
Based on 2003 and 2004 Orders (Report 1, Completed Orders)

December 2005

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA CODE	12/05 TOTAL ORDERS SOT= NTC R,SB,LB	12/05 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS MET Subscriber Missed R,SB,LB	COMMITTS MET Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB
ABERDEEN-HOQUIAM	532	360	1533	1530	5	22	27	98.56%	99.67%	98.24%
AUBURN	833	253	2933	2925	26	41	67	98.59%	99.10%	97.72%
BAINBRIDGE ISLAND	842	206	857	856	5	14	19	98.36%	99.41%	97.78%
BATTLEGROUND	687	360	1041	1040	40	20	60	98.00%	96.08%	94.24%
BELFAIR	275	360	721	721	10	21	31	97.05%	98.57%	95.70%
BELLEVUE			3530	3481	12	76	88	97.85%	99.66%	97.51%
GLENOCOURT	453	425	1168	1147	6	33	39	97.16%	99.47%	96.66%
SHERWOOD	641	425	2362	2334	6	43	49	98.17%	99.74%	97.93%
BELLINGHAM			3039	3020	16	56	72	98.16%	99.47%	97.63%
LUMMI	758	360	240	240	8	4	12	98.28%	96.61%	95.00%
REGENT	671	360	2799	2780	8	52	60	98.14%	99.71%	97.86%
BLACK DIAMOND	886	360	227	225	4	5	9	97.76%	98.20%	96.04%
BREMERTON			3045	2803	9	39	48	98.72%	99.70%	98.42%
CROSBY	373	360	295	295	4	6	10	97.94%	98.62%	96.61%
BREM ESSEX	830	360	2694	2452	5	31	36	98.85%	99.81%	98.66%
SUNNYSLOPE	674	360	56	56	0	2	2	96.43%	100.00%	96.43%
BUCKLEY	829	360	271	260	3	3	6	98.88%	98.88%	97.79%
CASTLE ROCK	274	360	379	378	5	5	10	98.66%	98.66%	97.36%
CENTRALIA	736	360	1073	1068	5	11	16	98.97%	99.53%	98.51%
CHEHALIS			846	839	10	13	23	98.46%	98.82%	97.28%
CHEHALIS	748	360	625	622	8	10	18	98.38%	98.70%	97.12%
NAPAVINE	262	360	221	217	2	3	5	98.63%	99.08%	97.74%
CLE-ELUM	674	509	250	249	2	9	11	96.37%	99.17%	95.60%
COLFAX	397	509	113	112	0	4	4	96.46%	100.00%	96.46%
COLVILLE	684	509	447	446	4	11	15	97.52%	99.08%	96.64%
COPALIS										
(OCEAN SHORES)	289	360	329	327	7	8	15	97.52%	97.82%	95.44%
COULEE DAM	633	509	225	225	1	4	5	98.21%	99.55%	97.78%
CRYSTAL MTN.	663	360	31	30	0	2	2	93.55%	100.00%	93.55%
DAYTON	382	509	150	149	0	3	3	98.00%	100.00%	98.00%
DEER PARK	276	509	417	415	5	10	15	97.57%	98.77%	96.40%
DES MOINES			3797	3786	1	39	40	98.97%	99.97%	98.95%
DES MOINES	824	206	1427	1423	1	15	16	98.95%	99.93%	98.88%
FEDERAL WAY	839	253	2370	2363	0	24	24	98.99%	100.00%	98.99%
EASTON	656	509	33	33	1	0	1	100.00%	96.97%	96.97%
ELK	292	509	202	202	2	5	7	97.50%	98.98%	96.53%
ENUMCLAW	825	360	718	715	7	12	19	98.31%	99.01%	97.35%
EPHRATA	754	509	213	211	1	2	3	99.06%	99.53%	98.59%
GRAHAM	847	253	2103	2102	20	30	50	98.56%	99.04%	97.62%
GREEN BLUFF	238	509	133	133	0	2	2	98.50%	100.00%	98.50%
HOODSPORT	877	360	225	224	1	3	4	98.66%	99.55%	98.22%
ISSAQUAH	392	425	1323	1320	4	28	32	97.88%	99.69%	97.58%
KENT			4996	4964	23	71	94	98.58%	99.54%	98.12%

Washington Service Order Interval Missed Commitment Report  
Based on 2003 and 2004 Orders (Report 1, Completed Orders)

December 2005

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA CODE	12/05 TOTAL ORDERS SOT= NTC R,SB,LB	12/05 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS MET Subscriber Missed R,SB,LB	COMMITTS MET Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB
MERIDIAN	253	360	1726	1721	10	27	37	98.43%	99.41%	97.86%
OBRIEN	251	206	268	252	4	15	19	94.32%	98.42%	92.91%
ULRICH	852	253	3002	2991	9	29	38	99.03%	99.70%	98.73%
LIBERTY LAKE	255	509	64	64	0	0	0	100.00%	100.00%	100.00%
LONGVIEW-KELSO	423	360	3220	3203	50	39	89	98.77%	98.43%	97.24%
LOON LAKE	233	509	71	70	0	0	0	100.00%	100.00%	100.00%
MAPLE VALLEY	432	425	894	893	4	20	24	97.75%	99.54%	97.32%
MOSES LAKE			1237	1232	8	26	34	97.90%	99.35%	97.25%
MOSES LAKE(AFB)	762	509	235	234	2	9	11	96.14%	99.12%	95.32%
MOSES LAKE	765	509	1002	998	6	17	23	98.23%	99.39%	97.70%
NEWMAN LAKE	226	509	182	182	1	1	2	99.45%	99.45%	98.90%
NORTHPORT	732	509	82	79	0	0	0	100.00%	100.00%	100.00%
OLYMPIA			7024	6449	19	107	126	98.48%	99.73%	98.21%
EVERGREEN	866	360	464	463	1	7	8	98.49%	99.78%	98.28%
LACEY	456	360	3208	3176	5	52	57	98.38%	99.84%	98.22%
WHITEHALL	352	360	3352	2810	13	48	61	98.56%	99.61%	98.18%
OMAK-OKANOGAN	826	509	525	519	5	4	9	99.23%	99.04%	98.29%
OROVILLE	476	509	156	154	1	3	4	98.06%	99.35%	97.44%
OTHELLO	488	509	384	383	0	2	2	99.48%	100.00%	99.48%
PASCO	545	509	2309	2300	13	49	62	97.87%	99.42%	97.31%
PATEROS	923	509	36	36	0	0	0	100.00%	100.00%	100.00%
POMEROY	843	509	95	95	0	1	1	98.95%	100.00%	98.95%
PT. ANGELES			1318	1306	12	23	35	98.25%	99.09%	97.34%
JOYCE	928	360	69	69	0	2	2	97.10%	100.00%	97.10%
PT. ANGELES	452	360	1249	1237	12	21	33	98.30%	99.02%	97.36%
PT. LUDLOW	437	360	199	199	0	10	10	94.97%	100.00%	94.97%
PT. ORCHARD			2068	2053	14	31	45	98.50%	99.32%	97.82%
COLBY	871	360	757	756	5	13	18	98.27%	99.33%	97.62%
PT. ORCHARD	876	360	1311	1297	9	18	27	98.62%	99.30%	97.94%
PT. TOWNSEND	385	360	842	838	10	16	26	98.08%	98.79%	96.91%
PUYALLAP	841	253	3165	3152	9	49	58	98.45%	99.71%	98.17%
RENTON	226	425	4908	4888	20	46	66	99.06%	99.59%	98.66%
RIDGEFIELD	887	360	317	315	8	8	16	97.41%	97.41%	94.95%
ROCHESTER	273	360	583	578	4	6	10	98.96%	99.31%	98.28%
ROY	842	253	234	233	7	3	10	98.68%	96.97%	95.73%
SEATTLE			26155	25716	150	422	572	98.39%	99.43%	97.81%
ATWATER	281	206	1764	1753	2	29	31	98.35%	99.88%	98.24%
CAMPUS	543	206	841	828	1	25	26	97.02%	99.88%	96.91%
CHERRY	241	206	3997	3959	13	54	67	98.64%	99.67%	98.32%
DUWAMISH	762	206	1412	1408	32	20	52	98.55%	97.70%	96.32%
EAST	322	206	3396	3386	9	58	67	98.29%	99.73%	98.03%
ELLIOT	441	206	685	666	3	16	19	97.65%	99.55%	97.23%
EMERSON	361	206	3160	3137	8	39	47	98.76%	99.74%	98.51%
LAKEVIEW	522	206	1997	1985	12	27	39	98.64%	99.39%	98.05%

Washington Service Order Interval Missed Commitment Report  
Based on 2003 and 2004 Orders (Report 1, Completed Orders)

December 2005

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EXCHANGES	WC	AREA CODE	12/05 TOTAL ORDERS SOT= NTC R,SB,LB	12/05 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS MET Subscriber Missed R,SB,LB	COMMITTS MET Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB	
	223	206	1790	1518	13	43	56	97.58%	99.26%	96.87%	
MERCER ISLAND (Adams)	232	206	551	546	2	21	23	96.17%	99.62%	95.83%	
PARKWAY	721	206	2541	2534	44	27	71	98.92%	98.25%	97.21%	
SUNSET	782	206	1997	1983	4	32	36	98.39%	99.80%	98.20%	
WEST	932	206	2024	2013	7	31	38	98.46%	99.65%	98.12%	
SEQUIM	683	360	899	894	8	17	25	98.09%	99.09%	97.22%	
SHELTON	426	360	1445	1432	8	24	32	98.33%	99.44%	97.79%	
SILVERDALE	692	360	1337	1329	2	18	20	98.65%	99.85%	98.50%	
SPOKANE			13610	13535	111	205	316	98.49%	99.18%	97.68%	
CHESTNUT	244	509	441	415	17	14	31	96.70%	96.02%	92.97%	
FAIRFAX	325	509	2101	2091	11	35	46	98.33%	99.47%	97.81%	
HUDSON	482	509	2201	2200	8	24	32	98.91%	99.63%	98.55%	
KEYSTONE	534	509	1475	1469	14	19	33	98.70%	99.04%	97.76%	
MORAN	441	509	NUMBERS ADDED TO RIVERSIDE								
RIVERSIDE	455	509	2263	2249	31	42	73	98.14%	98.63%	96.77%	
WALNUT	922	509	3449	3435	15	41	56	98.81%	99.56%	98.38%	
WHITWORTH	466	509	1680	1676	15	30	45	98.20%	99.09%	97.32%	
SPRINGDALE	258	509	187	186	3	3	6	98.37%	98.37%	96.79%	
SUMNER (BonneyLake)	863	253	1819	1808	21	48	69	97.33%	98.81%	96.21%	
TACOMA			18939	18810	55	212	267	98.88%	99.71%	98.59%	
FORT LEWIS	964	253	806	762	2	11	13	98.63%	99.75%	98.39%	
GREENFIELD	472	253	2987	2969	9	30	39	98.99%	99.70%	98.69%	
JUNIPER	582	253	3064	3042	5	32	37	98.95%	99.84%	98.79%	
LENNOX	531	253	3790	3785	8	35	43	99.07%	99.79%	98.87%	
LOGAN	564	253	1548	1542	6	19	25	98.77%	99.61%	98.39%	
MARKET (Fawcett)	272	253	1874	1855	7	31	38	98.34%	99.62%	97.97%	
SKYLINE	752	253	1144	1141	1	11	12	99.04%	99.91%	98.95%	
WAVERLY-2	922	253	678	675	6	9	15	98.66%	99.10%	97.79%	
WAVERLY-7	927	253	3048	3039	11	34	45	98.88%	99.64%	98.52%	
TOUCHET	394	509	NUMBERS ADDED TO WALLA WALLA								
VANCOUVER			10468	10428	110	158	268	98.49%	98.95%	97.44%	
ORCHARDS	253	360	5442	5426	74	81	155	98.49%	98.62%	97.15%	
OXFORD	693	360	3176	3158	21	47	68	98.51%	99.33%	97.86%	
SALMON CREEK (VANCVR NO)	573	360	1850	1844	15	30	45	98.37%	99.18%	97.57%	
WAITSBURG	337	509	69	69	0	2	2	97.10%	100.00%	97.10%	
WALLA WALLA	522	509	1594	1581	5	20	25	98.74%	99.68%	98.43%	
WARDEN	349	509	131	131	0	2	2	98.47%	100.00%	98.47%	
WINLOCK	785	360	203	203	3	2	5	99.00%	98.51%	97.54%	
YAKIMA			5132	5092	23	53	76	98.97%	99.55%	98.52%	
CHESTNUT	244	509	3871	3834	14	35	49	99.09%	99.64%	98.73%	
WEST	965	509	1261	1258	9	18	27	98.56%	99.28%	97.86%	

Washington Service Order Interval Missed Commitment Report  
 Based on 2003 and 2004 Orders (Report 1, Completed Orders)

December 2005

1	2	3	4	5	6	7	8	9	10	11
EXCHANGES	WC	AREA CODE	12/05 TOTAL ORDERS SOT= NTC R,SB,LB	12/05 TOTAL ORDERS SOT=NTC R,SB	Company Misses R,SB,LB	Subscriber Misses R,SB,LB	Combined Misses R,SB,LB	COMMITTS MET Subscriber Missed R,SB,LB	COMMITTS MET Company Missed R,SB,LB	COMMITTS MET (Combined Missed) R,SB,LB
Washington Customers Served by Exchanges in Neighboring States										
Clarkston	751	509	626	624	3	4	7	99.36%	99.52%	98.88%
WC TOTAL			147727	145848	916	2203	3119	98.51%	99.38%	97.89%

Washington Service Order Interval Missed Commitment Report  
 Based on 2003 and 2004 Orders (Report 2, Missed Commitments)  
 December 2005

1	2	3	12	13	14	15	16	17	18	19	12	21	22
	EXCHANGES	WC CODE	12/05 SOT=NTC INWARD R,SB,LB	12/05 SOT=NTC INWARD R,SB	NOT COMPL W/I 5 DAYS	5 DAY (Greater than 10%)	SUM OF ORDERS W/DD > 5 days; Customer Reasons	SUM OF ORDERS W/DD > 5 Days; CR: 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	9/05 SOT=NTC INWARD R,SB,LB	NOT COMPL W/I 90 DAYS	90 DAYS * (GRTR THAN 1%)
ABERDEEN-HOQUIAM	532	360	298	298	4	1.34%	28	0	100.00%	0.00%	364	0	0.00%
AUBURN	833	253	581	581	20	3.41%	73	2	97.26%	2.74%	757	0	0.00%
BAINBRIDGE ISLAND	842	206	149	149	5	3.36%	42	1	97.62%	2.38%	210	0	0.00%
BATTLEGROUND	687	360	173	173	13	7.51%	39	6	84.62%	15.38%	230	0	0.00%
BELFAIR	275	360	120	120	5	4.17%	27	0	100.00%	0.00%	122	0	0.00%
BELLEVUE			752	726	15	1.99%	124	3	97.58%	2.42%	1013	0	0.00%
GLENCOURT	453	425	275	258	7	2.55%	52	2	96.15%	3.85%	362	0	0.00%
SHERWOOD	641	425	477	468	8	1.68%	72	1	98.61%	1.39%	651	0	0.00%
BELLINGHAM			657	654	9	1.37%	93	3	96.77%	3.23%	1248	0	0.00%
LUMMI	758	360	28	28	1	3.57%	3	1	66.67%	33.33%	43	0	0.00%
REGENT	671	360	629	626	8	1.27%	90	2	97.78%	2.22%	1205	0	0.00%
BLACK DIAMOND	886	360	29	28	4	13.79%	4	1	75.00%	25.00%	50	0	0.00%
BREMERTON			784	570	7	0.89%	175	2	98.86%	1.14%	792	0	0.00%
CROSBY	373	360	49	49	4	8.16%	6	0	100.00%	0.00%	50	0	0.00%
BREM ESSEX	830	360	722	508	3	0.42%	168	2	98.81%	1.19%	731	0	0.00%
SUNNYSLOPE	674	360	13	13	0	0.00%	1	0	100.00%	0.00%	11	0	0.00%
BUCKLEY	829	360	33	33	2	6.06%	4	4	100.00%	0.00%	61	0	0.00%
CASTLE ROCK	274	360	63	62	5	7.94%	17	2	88.24%	11.76%	82	0	0.00%
CENTRALIA	736	360	196	194	4	2.04%	18	1	94.44%	5.56%	255	0	0.00%
CHEHALIS			144	144	2	1.39%	17	1	94.12%	5.88%	189	0	0.00%
CHEHALIS	748	360	107	107	1	0.93%	13	1	92.31%	7.69%	148	0	0.00%
NAPAVINE	262	360	37	37	1	2.70%	4	0	100.00%	0.00%	41	0	0.00%
CLE-ELUM	674	509	50	49	2	4.00%	5	0	100.00%	0.00%	68	0	0.00%
COLFAX	397	509	23	23	0	0.00%	2	0	100.00%	0.00%	39	0	0.00%
COLVILLE	684	509	87	86	4	4.60%	7	2	71.43%	28.57%	140	0	0.00%
COPALIS													
(OCEAN SHORES)	289	360	82	80	7	8.54%	16	2	87.50%	12.50%	76	0	0.00%
COULEE DAM	633	509	49	49	1	2.04%	3	0	100.00%	0.00%	43	0	0.00%
CRYSTAL MTN.	683	360	11	11	0	0.00%	1	0	100.00%	0.00%	9	0	0.00%
DAYTON	382	509	30	30	0	0.00%	0	0	100.00%	0.00%	31	0	0.00%
DEER PARK	276	509	87	86	5	5.75%	14	1	92.86%	7.14%	113	1	0.88%
DES MOINES			692	686	2	0.29%	68	0	100.00%	0.00%	843	0	0.00%
DES MOINES	824	206	276	275	2	0.72%	17	0	100.00%	0.00%	317	0	0.00%
FEDERAL WAY	839	253	416	411	0	0.00%	51	0	100.00%	0.00%	526	0	0.00%
EASTON	656	509	6	6	1	16.67%	0	0	0.00%	0.00%	9	0	0.00%
ELK	292	509	35	35	2	5.71%	1	1	100.00%	100.00%	40	0	0.00%
ENUMCLAW	825	360	99	97	3	3.03%	9	0	100.00%	0.00%	146	1	0.68%
EPHRATA	754	509	57	57	1	1.75%	8	1	87.50%	12.50%	66	0	0.00%
GRAHAM	847	253	318	318	11	3.46%	39	2	94.87%	5.13%	431	0	0.00%
HOOD BLUFF	238	509	17	17	0	0.00%	1	0	100.00%	0.00%	43	0	0.00%
HOODSPORT	877	360	37	37	1	2.63%	7	0	100.00%	0.00%	34	0	0.00%
ISSAQUAH	392	425	314	311	5	1.59%	75	0	100.00%	0.00%	504	0	0.00%
KENT			973	952	19	1.95%	114	3	97.37%	2.63%	1216	0	0.00%
MERIDIAN	253	360	268	264	8	2.99%	42	1	97.62%	2.38%	356	0	0.00%
OBRIEN	251	206	72	63	2	2.78%	11	0	100.00%	0.00%	73	0	0.00%
ULRICH	852	253	633	625	9	1.42%	61	2	96.72%	3.28%	787	0	0.00%

Washington Service Order Interval Missed Commitment Report  
 Based on 2003 and 2004 Orders (Report 2, Missed Commitments)  
 December 2005

1	2	3	12	13	14	15	16	17	18	19	12	21	22
EXCHANGES	WC CODE	AREA CODE	12/05 SOT=NTC INWARD R,SB,LB	12/05 SOT=NTC INWARD R,SB	NOT COMPL W/I 5 DAYS	5 DAY (Greater than 10%)	SUM OF ORDERS W/ID > 5 days; Customer Reasons	SUM OF ORDERS W/ID > 5 Days; CR; 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	9/05 SOT=NTC INWARD R,SB,LB	NOT COMPL W/I 90 DAYS	90 DAYS * (GRTR THAN 1%)
LIBERTY LAKE	255	509	10	10	0	0.00%	2	0	100.00%	0.00%	18	0	0.00%
LONGVIEW-KELSO	423	360	622	616	19	3.05%	130	10	92.31%	7.69%	771	0	0.00%
LOON LAKE	233	509	12	12	0	0.00%	1	0	100.00%	0.00%	21	0	0.00%
MAPLE VALLEY	432	425	151	150	3	1.99%	29	0	100.00%	0.00%	196	0	0.00%
MOSES LAKE			272	270	8	2.94%	17	0	100.00%	0.00%	340	0	0.00%
MOSES LAKE (AFB)	762	509	66	66	2	3.03%	6	0	100.00%	0.00%	58	0	0.00%
MOSES LAKE	765	509	206	204	6	2.91%	11	0	100.00%	0.00%	282	0	0.00%
NEWMAN LAKE	226	509	25	25	1	4.00%	2	0	100.00%	0.00%	26	0	0.00%
NORTHPORT	732	509	20	19	0	0.00%	3	0	100.00%	0.00%	28	0	0.00%
OLYMPIA			1355	1335	15	1.11%	193	0	100.00%	0.00%	2019	0	0.00%
EVERGREEN	866	360	100	100	1	1.00%	10	0	100.00%	0.00%	283	0	0.00%
LACEY	456	360	614	606	2	0.33%	89	0	100.00%	0.00%	841	0	0.00%
WHITEHALL	352	360	641	629	12	1.87%	94	0	100.00%	0.00%	895	0	0.00%
OMAK-OKANOGAN	826	509	90	84	4	4.44%	5	1	80.00%	20.00%	157	0	0.00%
OROVILLE	476	509	33	32	1	3.03%	2	0	100.00%	0.00%	33	0	0.00%
OTHELLO	488	509	75	74	0	0.00%	1	0	100.00%	0.00%	75	0	0.00%
PASCO	545	509	481	479	11	2.29%	19	1	94.74%	5.26%	532	0	0.00%
PATEROS	923	509	9	9	0	0.00%	0	0	100.00%	0.00%	11	0	0.00%
POMEROY	843	509	13	13	0	0.00%	1	0	100.00%	0.00%	20	0	0.00%
PT. ANGELES			286	283	3	1.05%	28	1	96.43%	3.57%	315	0	0.00%
JOYCE	928	360	14	14	0	0.00%	1	0	100.00%	0.00%	16	0	0.00%
PT. ANGELES	452	360	272	269	3	1.10%	27	1	96.30%	3.70%	299	0	0.00%
PT. LUDLOW	437	360	59	59	0	0.00%	15	0	100.00%	0.00%	37	0	0.00%
PT. ORCHARD			370	366	11	2.97%	32	1	96.88%	3.13%	409	0	0.00%
COLBY	871	360	136	135	4	2.94%	18	1	94.44%	5.56%	161	0	0.00%
PT. ORCHARD	876	360	234	231	7	2.99%	14	0	100.00%	0.00%	248	0	0.00%
PT. TOWNSEND	385	360	138	136	3	2.17%	22	0	100.00%	0.00%	222	0	0.00%
PUYALLAP	841	253	629	621	9	1.43%	96	1	98.96%	1.04%	898	0	0.00%
RENTON	226	425	949	939	14	1.48%	127	6	95.28%	4.72%	1228	0	0.00%
RIDGEFIELD	887	360	61	61	5	8.20%	7	0	100.00%	0.00%	76	0	0.00%
ROCHESTER	273	360	103	102	4	3.88%	12	0	100.00%	0.00%	141	0	0.00%
ROY	842	253	45	45	7	15.56%	5	0	100.00%	0.00%	44	0	0.00%
SEATTLE			5410	5226	74	1.37%	710	7	99.01%	0.99%	7574	0	0.00%
ATWATER	281	206	369	361	2	0.54%	66	0	100.00%	0.00%	625	0	0.00%
CAMPUS	543	206	197	188	1	0.51%	23	0	100.00%	0.00%	428	0	0.00%
CHERRY	241	206	797	784	8	1.00%	81	2	97.53%	2.47%	896	0	0.00%
DUWAMISH	762	206	305	302	8	2.62%	42	2	95.24%	4.76%	310	0	0.00%
EAST	322	206	680	674	6	0.88%	91	1	98.90%	1.10%	1068	0	0.00%
ELLIOT	441	206	204	198	2	0.98%	24	0	100.00%	0.00%	255	0	0.00%
EMERSON	361	206	622	611	5	0.80%	75	0	100.00%	0.00%	848	0	0.00%
LAKEVIEW	522	206	421	416	7	1.66%	85	0	100.00%	0.00%	832	0	0.00%
MAIN	223	206	493	389	11	2.23%	38	0	100.00%	0.00%	559	0	0.00%
MERCER ISLAND													
(Adams)	232	206	105	103	2	1.90%	18	0	100.00%	0.00%	159	0	0.00%
PARKWAY	721	206	457	455	11	2.41%	39	0	100.00%	0.00%	503	0	0.00%
SUNSET	782	206	390	381	4	1.03%	71	0	100.00%	0.00%	588	0	0.00%

Washington Service Order Interval Missed Commitment Report  
 Based on 2003 and 2004 Orders (Report 2. Missed Commitments)  
 December 2005

1	2	3	12	13	14	15	16	17	18	19	12	21	22
EXCHANGES	WC	AREA CODE	12/05 SOT=NTC INWARD R,SB,LB	12/05 SOT=NTC INWARD R,SB	NOT COMPL W/I 5 DAYS	5 DAY (Greater than 10%)	SUM OF ORDERS W/DD > 5 days; Customer Reasons	SUM OF ORDERS W/DD > 5 DAYS; CR; 5 Lines or Less Missed Appt. Company Reasons	% MET	% Missed	9/05 SOT=NTC INWARD R,SB,LB	NOT COMPL W/I 90 DAYS	90 DAYS (GRTR THAN 1%)
WEST	932	206	370	364	7	1.89%	57	2	96.49%	3.51%	503	0	0.00%
SEQUIM	683	360	161	160	5	3.11%	36	3	91.67%	8.33%	222	0	0.00%
SHELTON	426	360	260	259	6	2.31%	32	1	96.88%	3.13%	338	1	0.30%
SILVERDALE	682	360	261	261	0	0.00%	35	0	100.00%	0.00%	370	0	0.00%
SPOKANE			2875	2835	73	2.54%	350	8	97.11%	2.29%	3790	0	0.00%
CHESTNUT	244	509	101	76	5	4.95%	3	1	66.67%	33.33%	90	0	0.00%
FAIRFAX	325	509	436	432	11	2.52%	52	0	100.00%	0.00%	569	0	0.00%
HUDSON	482	509	433	433	7	1.62%	39	2	94.87%	5.13%	540	0	0.00%
KEYSTONE	534	509	299	296	10	3.34%	34	2	94.12%	5.88%	399	0	0.00%
MORAN	441	509	NUMBERS ADDED TO RIVERSIDE										
RIVERSIDE	455	509	543	542	17	3.13%	92	3	96.74%	3.26%	714	0	0.00%
WALNUT	922	509	699	693	12	1.72%	72	0	100.00%	0.00%	978	0	0.00%
WHITWORTH	466	509	364	363	11	3.02%	58	0	100.00%	0.00%	500	0	0.00%
SPRINGDALE	258	509	32	31	3	9.38%	2	0	100.00%	0.00%	36	0	0.00%
SUMNER (Bonney/Lake)	863	253	359	353	18	5.01%	65	1	98.46%	1.54%	417	0	0.00%
TACOMA			3590	3534	46	1.28%	394	4	98.98%	1.02%	4490	0	0.00%
FORT LEWIS	964	253	219	195	1	0.46%	40	0	100.00%	0.00%	297	0	0.00%
GREENFIELD	472	253	526	516	6	1.14%	46	0	100.00%	0.00%	684	0	0.00%
JUNIPER	582	253	593	588	5	0.84%	55	1	98.18%	1.82%	777	0	0.00%
LENNOX	531	253	609	607	8	1.31%	55	1	98.18%	1.82%	709	0	0.00%
LOGAN	564	253	293	292	5	1.71%	39	0	100.00%	0.00%	418	0	0.00%
MARKET (Fawcett)	272	253	408	400	6	1.47%	38	0	100.00%	0.00%	471	0	0.00%
SKYLINE	752	253	229	229	1	0.44%	34	0	100.00%	0.00%	277	0	0.00%
WAVERLY-2	922	253	125	124	5	4.00%	14	1	92.86%	7.14%	167	0	0.00%
WAVERLY-7	927	253	588	583	9	1.53%	73	1	98.63%	1.37%	690	0	0.00%
TOUCHET	394	509	NUMBERS ADDED TO WALLA WALLA										
VANCOUVER			2189	2175	59	2.70%	320	13	95.94%	4.06%	2606	0	0.00%
ORCHARDS	253	360	1117	1110	33	2.95%	173	6	96.53%	3.47%	1319	0	0.00%
OXFORD	693	360	742	738	16	2.16%	86	3	96.51%	3.49%	798	0	0.00%
SALMON CREEK													
(VANCVR NO)	573	360	330	327	10	3.03%	61	4	93.44%	6.56%	489	0	0.00%
WAITSBURG	337	509	15	15	0	0.00%	1	0	100.00%	0.00%	7	0	0.00%
WALLA WALLA	522	509	345	344	4	1.16%	39	1	97.44%	2.56%	507	0	0.00%
WARDEN	349	509	22	22	0	0.00%	1	0	100.00%	0.00%	29	0	0.00%
WINLOCK	785	360	43	43	2	4.65%	8	0	100.00%	0.00%	55	0	0.00%
YAKIMA			1080	1072	16	1.48%	83	0	100.00%	0.00%	1345	0	0.00%
CHESTNUT	244	509	820	813	9	1.10%	58	0	100.00%	0.00%	993	0	0.00%
WEST	965	509	260	259	7	2.69%	25	0	100.00%	0.00%	352	0	0.00%
Washington Customers Served by Exchanges in Neighboring States													
Clarkston	751	509	134	133	3	2.24%	12	0	100.00%	0.00%	170	0	0.00%
WC TOTAL			29537	28865	586	1.98%	3868	93	97.60%	2.40%	38797	3	0.01%

WASHINGTON REPAIR COMMITMENTS MET  
DECEMBER 2005

Measurement Period 2005	# of Repair Tickets	Repair Commitments Met	Repair Commitments Missed	% Met	Force Majeure Exclusions	Physically Obstructed Exclusions
January	18,241	17,147	1,094	94.00%	51	105
February	13,348	12,805	543	95.93%	29	62
March	17,068	16,465	603	96.47%	48	55
April	15,158	14,513	645	95.74%	35	56
May	17,226	16,138	1,088	93.68%	112	63
June	17,810	17,010	800	95.51%	78	60
July	18,921	17,981	940	95.03%	123	88
August	18,702	17,634	1,068	94.29%	79	100
September	15,954	15,171	783	95.09%	76	63
October	17,995	16,913	1,082	93.99%	114	76
November	17,736	16,494	1,242	93.00%	21	105
December	19,009	17,368	1,641	91.37%	89	88
<b>YTD Total</b>	<b>207,168</b>	<b>195,639</b>	<b>11,529</b>	<b>94.43%</b>	<b>855</b>	<b>921</b>
<b>Baseline (WAC 480-120-439(3)): The missed repair appointment report must state the number of appointments</b>						
missed; made and the number of allowed appointments exclusions.						



WASHINGTON TROUBLE REPORT  
DECEMBER 2005

EXCHANGE	#	WC	ALINES	#RPTS	Dec-05	Nov-05	Oct-05	Sep-05	Aug-05	Jul-05	Jun-05	May-05	Apr-05	Mar-05	Feb-05	RATE	RATE
Report Rate > 4.00					0	0	0	1	1	0	0	0	0	0	0		
ABERDEEN	0	532	16219	198	1.22	1.07	1.17	0.84	0.78	0.77	0.71	0.82	0.70	1.09	0.62	1.01	1.01
AUBURN	0	833	32512	373	1.15	0.96	0.77	0.81	1.01	1.10	1.05	1.05	1.06	1.02	1.01	1.21	1.21
BAINBRIDGE	0	842	13860	152	1.10	0.98	1.10	0.99	1.14	1.14	0.98	1.18	0.96	1.77	1.11	1.38	1.38
BATTLE GROUND	0	687	11585	159	1.37	1.49	1.47	2.71	1.41	1.30	1.48	1.34	1.84	1.02	0.82	2.13	2.13
BELFAIR	0	275	8158	144	1.77	1.54	1.91	1.46	1.80	1.97	1.66	1.60	1.27	1.05	1.32	2.14	2.14
BELLEVUE	0	68012	499	499	0.73	0.83	0.73	0.61	0.73	0.72	0.63	0.69	0.63	0.69	1.11	1.11	1.11
GLENCOURT	0	453	26445	173	0.65	0.56	0.73	0.56	0.69	0.59	0.45	0.56	0.48	0.53	0.48	0.61	0.61
SHERWOOD	0	641	41567	326	0.78	1.01	0.73	0.64	0.76	0.80	0.75	0.78	0.73	0.79	1.05	1.43	1.43
BELLINGHAM	0	42163	311	311	0.74	0.53	0.57	0.57	0.65	0.59	0.86	0.50	0.56	0.63	0.66	0.66	0.66
LUMMI	0	758	1510	14	0.93	1.56	0.79	1.11	1.52	0.98	1.11	1.30	1.18	0.98	1.18	1.17	1.17
REGENT	0	671	40653	297	0.73	0.49	0.56	0.55	0.61	0.57	0.85	0.47	0.54	0.62	0.54	0.64	0.64
BLACK DIAMOND	0	886	3485	58	1.66	1.72	1.31	1.54	1.28	0.86	1.37	1.14	1.35	1.34	2.57	1.48	1.48
BREMERTON	0	39229	327	327	0.83	0.74	0.70	0.58	0.48	0.59	0.60	0.55	0.52	0.65	0.84	0.84	0.84
BREMERTON ESX	0	373	3514	55	1.57	0.67	0.59	0.45	0.41	0.48	0.52	0.53	0.49	0.62	1.22	0.77	0.77
CROSBY	0	830	34898	265	0.76	1.43	1.80	1.97	1.11	1.63	1.34	0.85	0.80	1.08	0.45	1.44	1.44
SUNNYSLOPE	0	674	817	7	0.86	0.49	0.49	0.12	0.85	0.85	0.84	0.53	0.72	0.48	0.83	1.67	1.67
BONNEY LAKE	0		Numbers added to Summer														
BUCKLEY	0	829	3218	50	1.55	1.23	2.54	1.35	2.28	1.73	0.85	1.30	0.87	1.65	1.68	1.29	1.29
CASTLEROCK	0	274	4993	118	2.36	2.68	2.11	2.18	2.53	2.01	1.99	2.90	3.55	1.46	1.59	1.74	1.74
CENTRALIA	0	736	9998	125	1.25	1.72	1.01	0.72	1.12	0.78	1.03	1.04	0.74	0.88	0.68	1.21	1.21
CHEHALIS	0	10606	147	147	1.39	1.27	1.09	0.90	1.40	0.85	0.96	1.11	0.71	0.99	1.02	1.02	1.02
CHEHALIS	0	748	7927	99	1.25	1.33	0.96	1.00	1.36	0.77	0.88	1.28	0.66	0.99	0.78	0.85	0.85
NAPAVINE	0	262	2679	48	1.79	1.09	1.50	0.60	1.54	1.10	1.18	0.57	0.88	0.99	0.84	1.53	1.53
CLE-ELUM	0	674	3379	35	1.04	0.92	1.27	1.30	0.74	1.31	0.75	0.57	1.02	0.90	0.60	0.93	0.93
COLFAX	0	397	2477	42	1.70	3.07	1.45	1.21	1.21	1.36	1.97	0.56	0.64	0.91	0.59	0.79	0.79
COLVILLE	0	684	7226	89	1.23	1.26	0.99	1.22	1.26	1.09	1.56	0.83	0.66	1.07	0.80	0.72	0.72
COPALIS(OCEAN SHORES)	0	289	4144	77	1.86	1.28	2.74	2.19	1.20	1.37	1.51	1.70	0.82	1.01	1.22	1.90	1.90
COULEE DAM	0	633	2287	53	2.32	0.83	1.62	0.39	0.91	1.65	1.22	1.04	0.91	1.35	0.43	0.78	0.78
CRYSTAL MTN.	2	663	688	7	1.02	2.77	1.93	5.74	6.14	1.47	1.34	2.84	0.89	1.47	1.57	0.85	0.85
DAYTON	0	382	1889	22	1.16	1.41	1.25	0.67	1.71	1.41	1.57	1.23	1.60	1.51	0.78	1.04	1.04
DEER PARK	0	276	6563	64	0.98	0.84	1.10	1.18	1.27	1.31	2.02	0.84	1.11	0.94	1.15	0.73	0.73
DES MOINES	0	34040	294	294	0.86	0.91	0.82	0.84	0.75	0.85	0.82	0.73	0.77	0.74	0.93	0.93	0.93
DES MOINES	0	824	13148	130	0.99	0.88	0.73	0.83	0.72	0.83	0.78	0.68	0.83	0.81	0.70	1.09	1.09
FEDERAL WAY	0	839	20892	164	0.78	0.93	0.88	0.85	0.78	0.86	0.85	0.77	0.74	0.69	0.62	0.84	0.84
EASTON	0	656	733	10	1.36	0.54	1.37	0.69	0.96	0.69	0.28	0.70	0.28	0.14	0.42	0.97	0.97
ELK	0	292	2913	23	0.79	1.47	1.27	1.00	1.31	1.24	1.18	0.97	0.91	0.70	0.66	0.94	0.94
ENUMCLAW	0	825	9294	144	1.55	1.16	1.20	1.26	0.92	0.98	0.81	1.06	0.94	0.87	0.65	1.26	1.26
EPHRATA	0	754	3509	30	0.85	1.13	1.30	1.10	1.12	0.84	1.54	1.39	0.91	1.57	0.99	1.23	1.23
GRAHAM	0	847	19566	282	1.44	1.16	1.24	0.94	1.23	0.92	1.10	1.21	0.87	0.92	1.12	1.26	1.26

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EXCHANGE	#	WC	ALINES	#RPTS	Dec-05	Nov-05	Oct-05	Sep-05	Aug-05	Jul-05	Jun-05	May-05	Apr-05	Mar-05	Feb-05	RATE
Report Rate > 4.00																
GREEN BLUFF	0	238	3023	26	0.86	0.96	0.79	1.62	0.69	1.32	0.63	1.12	0.93	0.73	0.83	0.99
HOODSPORT	0	877	2565	38	1.48	0.93	1.42	0.80	1.40	1.37	1.23	1.20	1.17	0.35	0.82	0.94
ISSAQUAH	0	392	26118	200	0.77	0.72	0.83	0.75	0.85	0.66	0.79	0.87	0.61	0.72	0.47	1.00
KENT	0	59548	510	510	0.86	0.80	0.80	0.75	0.78	0.75	0.79	0.79	0.62	0.60	0.83	0.83
KENT MERIDIAN	0	630	21801	252	1.16	1.01	1.03	1.01	0.97	1.08	0.91	0.95	0.79	0.71	0.88	1.11
KENT OBRIEN	0	251	10330	31	0.30	0.26	0.35	0.17	0.29	0.28	0.36	0.25	0.22	0.15	0.20	0.35
KENT ULRICH	0	852	27417	227	0.83	0.85	0.78	0.76	0.81	0.67	0.85	0.86	0.65	0.68	0.54	0.80
LIBERTY LAKE	0	255	1569	8	0.51	0.63	1.14	0.88	0.75	1.13	0.81	0.56	0.44	0.50	0.31	0.25
LONGVIEW-KELSO	0	423	31893	509	1.60	1.74	1.49	1.46	1.36	1.10	1.36	1.23	1.29	1.34	1.01	1.16
LOON LAKE	0	233	1430	13	0.91	1.11	0.83	0.47	0.87	1.13	2.34	2.06	1.18	0.98	1.32	0.49
MAPLE VALLEY	0	432	13186	117	0.89	0.99	0.65	0.90	1.13	1.43	0.85	0.78	0.96	0.77	0.66	0.85
MOSES LAKE	0	14185	247	247	1.74	1.65	1.59	1.06	1.94	1.28	1.42	1.43	1.18	1.16	1.08	1.08
MOSES LAKE AFB	0	762	2371	22	0.93	0.89	0.97	1.04	1.22	0.75	0.99	1.26	0.68	0.72	0.50	0.88
MOSES LAKE	0	765	11814	225	1.90	1.81	1.72	1.07	2.09	1.38	1.51	1.46	1.28	1.25	0.96	1.12
NEWMAN LAKE	0	226	2518	16	0.64	1.46	0.63	0.55	1.04	0.77	1.13	1.01	0.93	0.78	0.50	0.74
NORTHPORT	0	732	1052	34	3.23	1.05	0.96	1.73	1.74	1.15	3.19	1.56	1.08	1.38	0.78	0.69
OLYMPIA	0	91977	944	944	1.03	0.88	0.83	0.74	0.84	0.78	0.87	0.67	0.73	0.89	0.98	0.98
EVERGREEN	0	866	7326	62	0.85	1.33	1.20	1.17	1.04	0.82	0.92	0.51	0.90	0.75	0.80	1.15
LACEY	0	456	41129	449	1.09	0.81	0.75	0.71	0.95	0.82	0.85	0.70	0.66	0.84	0.65	0.97
WHITEHALL	0	352	43522	433	0.99	0.88	0.85	0.70	0.72	0.74	0.89	0.67	0.76	0.95	0.80	0.96
OMAK-OKANOGAN	0	826	7462	132	1.77	1.06	1.43	1.36	1.49	2.47	1.22	0.95	0.88	1.08	0.79	0.90
OROVILLE	0	476	1853	24	1.30	0.76	1.13	1.24	1.28	0.97	1.24	1.29	0.96	1.55	0.65	0.96
OTHELLO	0	488	4546	90	1.98	2.03	2.19	1.27	2.25	2.01	2.18	1.66	1.36	2.66	1.66	2.15
PASCO	0	545	20742	293	1.41	1.14	1.15	1.26	1.52	1.44	1.16	0.88	0.90	0.88	0.78	1.13
PATEROS	0	923	828	7	0.85	1.32	0.60	1.55	2.49	1.55	1.08	1.20	0.36	0.96	0.36	0.60
POMEROY	0	843	1347	50	3.71	2.07	1.70	2.43	3.12	1.90	2.64	1.83	1.54	1.61	0.74	1.04
PT. ANGELES	0	19108	183	183	0.96	1.04	1.16	0.78	1.20	0.94	1.04	0.88	0.75	0.81	1.67	1.67
JOYCE	1	928	1248	20	1.60	2.17	2.07	3.71	0.86	1.63	1.80	1.33	0.79	1.59	2.46	5.98
PT. ANGELES	0	452	17860	163	0.91	0.96	1.10	0.57	1.22	0.89	0.98	0.85	0.75	0.75	0.86	1.37
PT. LUDLOW	0	437	2925	32	1.09	1.00	0.55	0.89	1.16	0.62	1.21	0.42	0.83	0.52	0.73	0.83
PT. ORCHARD	0	23392	292	292	1.25	1.23	1.21	0.84	0.95	1.01	1.08	0.96	0.86	1.07	1.14	1.14
COLBY	0	871	8947	95	1.06	1.02	1.38	0.80	0.86	0.81	0.94	1.00	0.77	1.32	1.07	1.37
PT. ORCHARD	0	876	14445	197	1.36	1.36	1.10	0.87	1.01	1.13	1.17	0.93	0.92	0.91	0.80	1.00
PT. TOWNSEND	0	385	11899	129	1.08	1.10	1.14	0.75	1.05	0.91	0.98	1.58	0.88	0.93	0.64	0.96
PUYALLUP	0	841	38804	447	1.15	0.98	0.93	0.84	0.83	0.90	0.96	0.78	0.69	0.73	0.71	0.93
RENTON	0	226	55601	462	0.83	0.84	0.81	0.82	1.01	0.99	0.78	0.90	0.62	0.76	0.64	1.03
RIDGEFIELD	0	887	3961	50	1.26	1.86	1.44	1.65	1.12	1.48	1.49	2.04	1.35	1.66	2.92	1.95
ROCHESTER	0	273	6253	82	1.31	1.25	3.87	1.02	1.32	1.05	1.45	1.42	1.77	0.94	0.93	1.74
ROY	0	843	2783	54	1.94	1.72	1.08	1.05	0.90	0.83	1.05	0.97	2.05	1.16	0.90	1.12
SEATTLE	0	392147	2470	2470	0.63	0.68	0.61	0.60	0.65	0.58	0.65	0.65	0.60	0.66	0.71	0.71

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EXCHANGE	#	WC	ALINES	#RPTS	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE
			Dec-05	Dec-05	Nov-05	Oct-05	Sep-05	Aug-05	Jul-05	Jun-05	May-05	Apr-05	Mar-05	Feb-05	Jan-05		
Report Rate > 4.00					0	0	1	1	0	0	0	0	0	0	0	0	0
ATWATER	0	281	30545	172	0.56	0.48	0.47	0.53	0.58	0.49	0.54	0.44	0.54	0.45	0.54		
CAMPUS	0	543	14265	55	0.39	0.63	0.62	0.70	0.52	0.53	0.48	0.65	0.39	0.35	0.48		
CHERRY	0	241	42917	386	0.90	0.75	0.68	0.81	0.80	0.76	0.90	0.78	0.83	0.58	1.18		
DUWAMISH	0	655	16820	116	0.69	0.59	1.14	0.83	0.59	0.75	0.81	0.76	0.73	0.56	0.82		
EAST	0	322	42387	330	0.78	0.81	0.74	0.74	0.66	0.70	0.76	0.76	0.81	0.59	0.74		
ELLIOT	0	441	10732	32	0.30	0.42	0.39	0.33	0.26	0.22	0.26	0.31	0.28	0.26	0.24		
EMERSON	0	417	42612	330	0.77	0.66	0.58	0.70	0.59	0.67	0.52	0.60	0.68	0.56	0.83		
LAKEVIEW	0	522	36294	237	0.65	0.57	0.62	0.56	0.69	0.68	0.77	0.62	0.88	0.56	0.93		
MAIN	0	223	58941	97	0.16	0.19	0.17	0.23	0.22	0.16	0.19	0.19	0.20	0.16	0.18		
MERCER ISLAND (ADAMS)	0	232	12222	111	0.91	1.05	0.70	1.03	0.66	0.80	0.71	0.70	0.81	0.70	0.97		
PARKWAY	0	723	23693	255	1.08	1.08	1.10	1.05	0.90	1.29	1.49	1.09	1.24	0.76	1.15		
SUNSET	0	782	32257	166	0.51	0.55	0.43	0.50	0.49	0.62	0.61	0.48	0.50	0.40	0.56		
WEST	0	932	28462	183	0.64	0.75	0.82	0.99	0.68	1.10	0.66	0.73	0.78	0.59	0.75		
SEQUIM	0	683	14885	126	0.85	1.14	0.77	1.16	0.76	1.04	0.87	0.64	0.73	0.79	1.07		
SHELTON	0	427	16909	176	1.04	1.19	0.92	1.05	0.93	2.29	0.89	0.91	1.01	0.86	1.27		
SILVERDALE	0	692	17351	155	0.89	0.68	0.85	1.02	0.84	0.68	0.62	0.60	0.59	0.63	0.67		
SPOKANE	0		173971	1515	0.87	0.75	0.85	0.73	0.94	0.91	0.78	0.71	0.73	0.63	0.63		
CHESTNUT	0	244	3553	47	1.32	0.96	1.12	1.09	1.31	0.89	0.83	1.06	0.93	0.95	0.76		
FAIRFAX	0	325	25161	212	0.84	0.83	0.87	0.66	0.71	0.68	0.85	0.63	0.98	0.68	0.68		
HUDSON	0	482	19313	110	0.57	0.63	0.75	0.63	0.84	0.77	0.73	0.50	0.73	0.36	0.58		
KEYSTONE	0	534	17047	166	0.97	0.81	0.84	0.71	0.85	0.79	1.06	1.08	0.62	0.44	0.71		
MORAN	0		Numbers added to Riverside														
RIVERSIDE	0	455	35676	307	0.86	0.87	0.93	0.80	0.89	0.72	0.83	0.70	0.63	0.00	0.62		
WALNUT	0	922	47265	478	1.01	0.71	0.82	0.65	0.98	1.03	0.59	0.67	0.68	0.46	0.58		
WHITWORTH	0	466	25956	195	0.75	0.62	0.79	0.89	1.24	0.78	0.88	0.74	0.78	0.51	0.66		
SPRINGDALE	0	258	1749	19	1.09	0.98	1.79	1.16	3.76	3.34	1.17	0.71	1.06	0.58	0.99		
SUMNER	0	863	22812	301	1.32	1.18	1.29	0.91	1.17	1.03	0.98	1.28	0.90	0.76	1.02		
TACOMA	0		188666	2068	1.10	0.99	0.88	0.78	0.87	0.88	0.83	0.78	0.95	0.97	0.97		
FORT LEWIS	0	964	6953	49	0.70	0.58	0.72	0.77	0.72	0.72	0.45	0.71	0.51	0.58	0.89		
GREENFIELD	0	472	24339	324	1.33	1.10	1.09	0.74	0.98	0.96	1.14	1.03	1.96	0.95	1.20		
JUNIPER	0	581	27145	303	1.12	1.14	0.92	0.80	0.94	0.91	0.85	0.70	0.93	0.80	0.97		
LENNOX	0	531	31794	538	1.69	1.37	1.24	1.27	1.28	1.13	1.12	0.92	1.13	0.85	1.18		
LOGAN	0	564	18242	199	1.09	0.79	0.75	0.85	1.05	0.66	0.77	0.67	0.81	0.55	1.12		
MARKET/FAWCETT	0	272	20614	110	0.53	0.68	0.60	0.45	0.43	0.60	0.45	0.67	0.64	0.51	0.61		
SKYLINE	0	752	16965	150	0.88	0.78	0.75	0.57	0.67	0.70	0.72	0.62	0.82	0.56	0.81		
WAVERLY-2	0	922	8459	122	1.44	0.94	0.61	0.76	0.80	0.74	0.71	1.26	0.89	0.89	1.07		
WAVERLY-7	0	927	34155	273	0.80	0.93	0.75	0.60	0.69	0.99	0.70	0.63	0.52	0.54	0.83		
TOUCHET	0		Numbers added to Walla Walla														
VANCOUVER	0		107833	1186	1.10	1.07	1.31	0.98	1.95	1.05	1.31	0.85	1.04	1.05	1.05		

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EXCHANGE	#	WC	ALINES	#RPTS	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE	RATE
			Dec-05	Dec-05	Nov-05	Oct-05	Sep-05	Aug-05	Jul-05	Jun-05	May-05	Apr-05	Mar-05	Feb-05	Jan-05			
Report Rate > 4.00					0	0	1	1	0	0	0	0	0	0	0	0	0	0
ORCHARDS	0	253	55474	571	1.03	1.04	1.10	1.09	1.37	1.18	1.61	0.82	1.03	1.02	1.07			
OXFORD	0	693	30005	376	1.25	1.14	0.85	0.96	0.91	0.91	1.04	0.93	1.14	0.74	1.04			
SALMON CREEK (VANCOUVER NORTH)	0	573	22354	239	1.07	1.04	0.88	1.06	0.95	0.94	0.93	0.81	0.94	0.79	1.01			
WAITSBURG	0	337	766	7	0.91	1.05	0.53	1.85	0.92	0.66	1.32	1.96	0.66	0.65	0.39			
WALLA WALLA /TOUCHET	0	522	21524	175	0.81	0.84	0.67	0.87	0.84	0.82	0.98	0.72	0.92	0.67	0.80			
WARDEN	0	349	1348	41	3.04	3.17	1.15	1.80	0.87	1.23	0.94	1.17	1.08	0.94	1.23			
WINLOCK	0	785	2318	38	1.64	1.99	0.78	1.66	1.21	0.99	1.17	1.30	1.00	1.39	2.01			
YAKIMA	0	52896	492	0.93	0.89	0.82	0.78	0.95	0.97	0.74	1.10	0.77	0.70	0.70	0.70			
CHESTNUT	0	248	35776	346	0.97	0.96	0.78	0.72	0.98	0.71	1.26	0.79	0.78	0.53	0.69			
WEST	0	965	17120	146	0.85	0.73	0.79	1.43	0.95	0.78	0.77	0.73	0.52	0.35	0.71			
Washington Customers Served by Exchanges in Neighboring States																		
CLARKSTON	0	751	8126	150	1.85	0.84	1.05	1.45	1.56	1.55	1.38	1.11	1.05	0.71	0.89			
TOTALS			1836615	17741	0.97	0.92	0.81	0.92	0.87	0.89	0.85	0.76	0.63	0.68	0.92			



WASHINGTON AVERAGE TIME IN QUEUE IN SECONDS  
 FOR REPAIR AND RES/BUS OFFICE ACCESS  
 DECEMBER 2005

	RES			BUS			RES/BUS COMBINED TOTALS			REPAIR		
	Volume	Time in Queue	Average	Volume	Time in Queue	Average	Volume	Time in Queue	Average	Volume	Time in Queue	Average
January		28,894,011	14		3,379,035	15		32,273,046	14		8,768,809	20
February		43,301,914	23		2,490,920	12		45,792,834	22		10,994,954	30
March		38,303,010	19		978,176	4		39,281,186	17		9,669,312	25
April		31,820,332	17		2,161,476	11		33,981,808	17		9,807,011	25
May		47,922,655	26		1,872,602	9		49,795,257	24		9,276,181	23
June		44,329,286	22		2,411,784	11		46,741,070	21		9,361,793	20
JULY		70,087,349	37		2,845,667	14		72,933,016	35		9,230,552	21
AUGUST		87,894,661	41		3,088,306	12		90,982,967	38		13,612,932	24
SEPTEMBER		77,930,668	41		2,378,162	11		80,308,830	37		8,373,639	19
OCTOBER		94,333,083	49		1,569,827	7		95,902,910	45		8,191,670	19
NOVEMBER		51,568,033	29		1,808,512	9		53,376,545	27		5,450,462	15
DECEMBER		50,485,121	30		2,262,853	12		52,747,974	28		8,756,915	24

WASHINGTON OUT OF SERVICE SUMMARY  
DECEMBER 2005

Measurement Period 2005	Total # of Out Of Service Tickets	Out of Service Cleared 48 Hours	% Out Of Service <= 48 Hours	Out of Service Not Cleared in 48 Hours	# Of Exemptions
January	13,081	12,876	98.43%	205	199
February	9,545	9,473	99.25%	72	112
March	12,453	12,382	99.43%	71	107
April	10,816	10,737	99.27%	79	129
May	12,571	12,225	97.25%	346	222
June	12,951	12,819	98.98%	132	214
July	14,434	14,284	98.96%	150	186
August	14,023	13,766	98.17%	257	215
September	11,960	11,840	99.00%	120	185
October	13,531	13,293	98.24%	238	186
November	13,186	12,983	98.46%	203	174
December	14,546	14,157	97.33%	389	201
	<b>125,365</b>	<b>123,695</b>	<b>98.67%</b>	<b>1,670</b>	<b>1,755</b>

Baseline(WAC 480-120-439(9)/480-120-440(1)): A company must repair all out-of-service interruptions within 48 hours, excluding Sundays and holidays, unless physically obstructed from doing so or due to interruptions caused by extraordinary or abnormal conditions of operation.

Measurement Period 2005	All Other Repair Tickets	All Other Repairs Cleared LT <=72 Hours	All Other Repairs Cleared GTR > 72 Hours	% All Other Repairs Cleared <= 72 Hours	Force Majeure All Other Troubles Cleared GTR > 72 Hours	Non Force Majeure All Troubles Cleared GTR > 72 Hours
January	5,075	5,040	35	99.31%	2	40
February	3,748	3,731	17	99.55%	2	32
March	4,576	4,563	13	99.72%	0	35
April	4,263	4,243	20	99.53%	2	39
May	4,564	4,529	35	99.23%	3	41
June	4,738	4,708	30	99.37%	2	43
July	4,467	4,443	24	99.46%	3	42
August	4,577	4,506	71	98.45%	7	59
September	3,908	3,890	18	99.54%	4	36
October	4,424	4,377	47	98.94%	4	40
November	4,472	4,445	27	99.40%	2	28
December	4,389	4,316	73	98.34%	5	45
<b>YTD TOTAL</b>	<b>53,201</b>	<b>52,791</b>	<b>410</b>	<b>99.23%</b>	<b>36</b>	<b>480</b>

Baseline: (WAC 480-120-439 (9)/480-120-440(2)): All "other" regulated service interruptions must be repaired within seventy-two hours unless the company is unable to make the repair because it is physically obstructed from doing so or because of force majeure, in which case the repair must be made as soon as practicable.

Washington E911, Local and Toll Trunk Blocking  
December 2005

Trunks Blocking > 1% for the month of Dec 2005

E911

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Dec 05	Explanantion/Details of Action Taken, Trunk Servicing Response -Dec 05
AP088626	2			one way	E911	8.33%	Blocked hrs 10, 11, 14-16 on 12/12/05 Blocked hrs 7, 11, 13, 15 on 12/19/05 Blocked hrs 10, 13, 15 on 12/26/05 Blocked hrs 7, 8, 15, 16 on 1/2/06 CAP TGSR's sent on 12/1/05 & 1/6/06.
						Percent of trunks meeting standard:	99.21%
						Total number of trunk groups:	127
						Number of trunk groups out of compliance for the month:	1

Trunks Blocking > 1% for the month of Dec 2005

LOCAL

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Dec 05	Explanantion/Details of Action Taken, Trunk Servicing Response -Dec 05
<b>NOTHING TO REPORT</b>							
						Percent of trunks meeting standard:	100.00%
						Total number of trunk groups:	338.00%
						Number of trunk groups out of compliance for the month:	0.00%

Trunks Blocking > .5% for the month of Dec 2005

TOLL

Trunk Group ID	Number of Trunks in Trunk Group	A Location	Z Location	Direction	Type of Calls Carried	Monthly Performance Result for Dec 05	Explanantion/Details of Action Taken, Trunk Servicing Response -Dec 05
AP077427	192			two way	GOS	0.60%	
AP074227	268			two way	GOS	0.85%	
AP077429	168			two way	GOS	1.03%	Blocked hr 9 12/5/05 Blocked hr 19 12/19/05 Blocked hr 9 12/26/05 SA-TGSR issued 12/2/05 No current blocking.
AP081500	192			two way	GOS	1.12%	Blocked hr 9 12/26/05 SA-TGSR issued 1/6/06 No current blocking.
AP074715	384			two way	GOS	1.16%	
AP077419	144			two way	GOS	1.27%	
AP077430	116			two way	GOS	2.31%	
AP081502	216			two way	GOS	4.47%	Blocked hr 9 12/26/05 SA-TGSR issued 12/28/05. No current blocking.
AP080835	516			two way	TOLL-DDD	7.93%	Blocked hrs 15-21 12/5/05 Blocked 14-21 12/12/05 Blocked hrs 11 21 12/19/05 Blocked hrs 12-19 12/26/05. Issued order NOM038626 + 48 COMP 12/08/05, NUM038307 +48 COMP 1/6/06, NOM 638402 +144 DUE 1/18/06.
						Percent of trunks meeting standard:	97.65%
						Total number of trunk groups:	384
						Number of trunk groups out of compliance for the month:	9



DIAL TONE  
NETWORK CONGESTION MONTHLY REPORT  
2005

Measurement Period	# ACCESS LINES	DIAL TONE SPEED TESTS	DIAL TONE DELAYS	PERCENT (Greater than 10%)
January	1,902,908	38,021,739	6,083	0.02%
February	1,897,897	34,096,954	5,089	0.01%
March	1,888,657	38,446,090	5,470	0.01%
April	1,884,267	37,808,219	3,532	0.01%
May	1,915,474	38,275,579	3,755	0.01%
June	1,868,966	36,957,670	2,682	0.01%
July	1,867,500	35,521,445	2,037	0.01%
August	1,863,727	37,654,349	2,358	0.01%
September	1,856,604	35,550,485	3,912	0.01%
October	1,854,283	34,965,802	2,994	0.01%
November	1,848,571	32,502,401	3,666	0.01%
December	1,836,615	32,412,600	2,553	0.01%
YTD Total		432,213,333	44,131	0.01%
<b>Baseline:</b> Sufficient dial central office capacity and equipment shall be provided to meet the requirement of dial tone within three seconds on at least 98% of calls placed. Credits do not apply during periods of emergency or catastrophe, extraordinary or abnormal conditions of operations, such as those resulting from work stoppage, holidays, civil unrest, force majeure or disruptions of service caused by persons or entities other than Qwest.				

WASHINGTON DIAL TONE  
DECEMBER 2005

EXCHANGES	WC	AREA CODE	DIAL TONE SPEED TESTS	DIAL TONE DELAYS > 3 SECS	PERCENT
ABERDEEN-HOQUIAM	532	360	427140	29	0.01%
ATWATER	281	206	548057	6	0.00%
AUBURN	833	253	622957	66	0.01%
BLACK DIAMOND	REMOTE OF AUBURN				
BAINBRIDGE ISLAND	842	206	330897	9	0.00%
BATTLEGROUND	687	360	185828	41	0.02%
BELFAIR	275	360	129449	4	0.00%
BONNEY LAKE	862	253	191183	19	0.01%
BREMERTON ESSEX	373	360	544137	6	0.00%
BUCKLEY	829	360	49027	0	0.00%
CAMPUS	543	206	245715	0	0.00%
CASTLE ROCK	274	360	94808	528	0.56%
CENTRALIA	736	360	189650	0	0.00%
CHEHALIS	748	360	135327	1	0.00%
CHERRY	241	206	839578	91	0.01%
CLE-ELUM	674	509	39522	0	0.00%
COLBY	871	360	147127	31	0.02%
COLFAX	397	509	24978	0	0.00%
COLVILLE	684	509	112235	1	0.00%
NORTHPORT	REMOTE OF COLVILLE				
COULEE DAM	633	509	33881	0	0.00%
CROSBY	830	360	65430	0	0.00%
CRYSTAL MTN.	663	360	5010	0	0.00%
DAYTON	382	509	23724	0	0.00%
DEER PARK	276	509	108272	0	0.00%
DES MOINES	824	206	254582	3	0.00%
DUWAMISH	762	206	449623	0	0.00%
EAST	322	206	541270	4	0.00%
EASTON	656	509	6353	0	0.00%
ELK	292	509	56923	23	0.04%
ELLIOT	441	206	187856	0	0.00%
EMERSON	361	206	621704	0	0.00%
ENUMCLAW	825	360	142453	0	0.00%
EPHRATA	754	509	55973	0	0.00%
FAIRFAX	325	509	420541	30	0.01%
CHESTNUT	REMOTE OF FAIRFAX				
FEDERAL WAY	839	253	422997	71	0.02%
FORT LEWIS	964	253	87321	1	0.00%
GLENCOURT	453	425	551665	2	0.00%
GRAHAM	847	253	405062	17	0.00%
GREEN BLUFF	238	509	50856	0	0.00%
GREENFIELD	472	253	637999	99	0.02%
HUDSON	482	509	427134	0	0.00%
ISSAQUAH	392	425	518275	19	0.00%
JOYCE	928	360	12771	0	0.00%
JUNIPER	582	253	532988	27	0.01%
KENT MERIDIAN	630	253	325042	97	0.03%
KENT OBRIEN	251	206	259870	5	0.00%
KENT ULRICH	852	253	473561	14	0.00%
KEYSTONE	534	509	467383	0	0.00%
LACEY	456	360	615847	44	0.01%
LAKEVIEW	522	206	371500	12	0.00%
LENNOX	531	253	711546	3	0.00%
LIBERTY LAKE	255	509	17596	0	0.00%
LOGAN	564	253	314790	25	0.01%
LONGVIEW-KELSO	423	360	621783	67	0.01%
LOON LAKE	233	509	14712	0	0.00%
Main (Seattle)	223	206	1205185	28	0.00%
MAPLE VALLEY	432	425	154220	15	0.01%
MARKET (Fawcett)	272	253	534098	5	0.00%
MERCER ISLAND (Adams)	232	206	262700	2	0.00%
MOSES LAKE	762	509	255598	5	0.00%
MOSES LAKE (AFB)	765	509	39304	0	0.00%
NAPAVINE	262	360	48759	0	0.00%
NEWMAN LAKE	226	509	37299	0	0.00%

WASHINGTON DIAL TONE  
DECEMBER 2005

EXCHANGES	WC	AREA CODE	DIAL TONE SPEED TESTS	DIAL TONE DELAYS > 3 SECS	PERCENT
OCEAN SHORES	289	360	77223	0	0.00%
OMAK-OKANOGAN	826	509	105674	0	0.00%
ORCHARDS	253	360	878559	105	0.01%
OROVILLE	476	509	26372	0	0.00%
OTHELLO	488	509	88245	0	0.00%
PARKWAY	721	206	517717	76	0.01%
PASCO	545	509	382963	1	0.00%
PATEROS	923	509	8316	0	0.00%
POMEROY	843	509	17025	0	0.00%
PT. ANGELES	452	360	221218	2	0.00%
PT. LUDLOW	437	360	39725	0	0.00%
PT. ORCHARD	876	360	266056	34	0.01%
SUNNYSLOPE	REMOTE OF PT. ORCHARD				
PT. TOWNSEND	385	360	261165	5	0.00%
PUYALLAP	841	253	676106	11	0.00%
REGENT	671	360	992227	304	0.03%
LUMMI	REMOTE OF REGENT				
RENTON	226	425	814656	82	0.01%
RIDGEFIELD	887	360	53500	0	0.00%
RIVERSIDE	455	509	487301	87	0.02%
MORAN	REMOTE OF RIVERSIDE				
ROCHESTER	273	360	126672	0	0.00%
ROY	843	253	57456	13	0.02%
SEQUIM	683	360	155988	2	0.00%
SHELTON	426	360	341092	124	0.04%
HOODSPORT	REMOTE OF SHELTON				
SHERWOOD	641	425	471742	17	0.00%
SILVERDALE	692	360	250799	34	0.01%
SKYLINE	752	253	305805	0	0.00%
SPRINGDALE	258	509	37586	0	0.00%
SUMNER	863	253	207100	0	0.00%
BONNEY LAKE	REMOTE OF SUMNER				
SUNSET	782	206	356884	19	0.01%
VANCOUVER NO. SALMON CRK(NO)	573	360	257033	14	0.01%
VANCOUVER OXFORD	693	360	740054	18	0.00%
WAITSBURG	337	509	13500	0	0.00%
WALLA WALLA (incl Touchet)	522	509	621688	9	0.00%
TOUCHET	REMOTE OF WALLA WALLA				
WALNUT	922	509	737970	0	0.00%
WARDEN	349	509	25413	0	0.00%
WAVERLY-2	922	253	225039	4	0.00%
WAVERLY-7	927	253	499800	15	0.00%
WEST	965	509	481587	0	0.00%
WHITEHALL	352	360	1018263	44	0.00%
EVERGREEN	REMOTE OF WHITEHALL				
WHITWORTH	466	509	196695	46	0.02%
WINLOCK	785	360	39242	23	0.06%
YAKIMA CHESTNUT	244	509	734049	7	0.00%
YAKIMA WEST	965	509	388024	7	0.00%
TOTAL			32412600	2553	0.01%

Washington Commission Complaint Report  
December 2005

Date Complaint Opened	Date of Violation	Violation Cited*	# of Occurrences	Commission Complaint Number	Type of Complaint	Disputes/Comments
<i>Nothing to report</i>						
<b>Total for month</b>						
0						
<p><b>Baseline:</b> Provide a complete and detailed response to the Commission Consumer Affairs staff in accordance with the WAC 480-120-166, within two business days of receipt of a commission inquiry for service affecting complaints and within five business days for non-service affecting complaints.</p>						
<p><b>Note:</b> This report only reflects Washington customer complaints for the period reported, where the WUTC assessed a violation in 2004 based on non-compliance with WAC 480-120-166 or the merger agreement commitment (UT-991358) to provide a complete and detailed response within two business days for service affecting complaints and within five business days for non-service affecting complaints. Qwest can only report violations by the WUTC staff, which are forwarded to Qwest, as the complaint is being worked or once the complaint is closed by the WUTC.</p>						

Washington Customer Service Guarantee Program Credits  
December 2005

Missed Appointments/Commitments - Install Residence (New Connect/Reconnect orders)						Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons		Number of Scheduled Appointments (dispatched orders) missed due to customer reasons		Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons		Number Exclusions	
Measurement Period	Number of Scheduled Appointments (dispatched orders)	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders)	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number Exclusions					
January, 2005													
February, 2005													
March, 2005													
April, 2005													
May, 2005													
June, 2005													
July, 2005													
August, 2005													
September, 2005													
October, 2005													
November, 2005													
December, 2005													
<b>YTD Total</b>	<b>171275</b>	<b>5242</b>	<b>10706</b>	<b>1487344</b>	<b>1101</b>	<b>5780</b>	<b>16486</b>						
Missed Appointments/Commitments - Install Business (New Connect/Reconnect orders)						Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons		Number of Scheduled Appointments (dispatched orders) missed due to customer reasons		Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons		Number Exclusions	
Measurement Period	Number of Scheduled Appointments (dispatched orders)	Number of Scheduled Appointments (dispatched orders) missed due to Company reasons	Number of Scheduled Appointments (dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders)	Number of Scheduled Commitments (non-dispatched orders) missed due to Company reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number of Scheduled Commitments (non-dispatched orders) missed due to customer reasons	Number Exclusions					
January, 2005													
February, 2005													
March, 2005													
April, 2005													
May, 2005													
June, 2005													
July, 2005													
August, 2005													
September, 2005													
October, 2005													
November, 2005													
December, 2005													
<b>YTD Total</b>	<b>48115</b>	<b>1636</b>	<b>4315</b>	<b>133228</b>	<b>338</b>	<b>1054</b>	<b>5369</b>						

Washington Customer Service Guarantee Program Credits  
December 2005

Missed Appointments/Commitments - Repair Residence									
Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number of Scheduled Commitments missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number Exclusions
January, 2005									
February, 2005									
March, 2005									
April, 2005									
May, 2005									
June, 2005									
July, 2005									
August, 2005									
September, 2005									
October, 2005									
November, 2005									
December, 2005									
<b>YTD Total</b>	<b>137865</b>	<b>8989</b>	<b>719</b>	<b>46152</b>	<b>1007</b>	<b>3</b>	<b>1408</b>		
Missed Appointments/Commitments - Repair Business									
Measurement Period	Number of Scheduled Appointments (dispatched tickets)	Number of Scheduled Appointments missed due to Company reasons.	Number of Scheduled Appointments (dispatched tickets) missed due to customer reasons.	Number of Scheduled Commitments (non-dispatched tickets)	Number of Scheduled Commitments missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number of Scheduled Commitments missed due to Company reasons	Number of Scheduled Commitments (non-dispatched tickets) missed due to customer reasons	Number Exclusions
January, 2005									
February, 2005									
March, 2005									
April, 2005									
May, 2005									
June, 2005									
July, 2005									
August, 2005									
September, 2005									
October, 2005									
November, 2005									
December, 2005									
<b>YTD Total</b>	<b>16668</b>	<b>1388</b>	<b>197</b>	<b>6483</b>	<b>145</b>	<b>2</b>	<b>368</b>		

Washington Customer Service Guarantee Program Credits  
December 2005

Missed Appointments/Commitment Credits Paid - Install Residence/Business (New Connect/Reconnect)		Number of RESIDENCE customers receiving credits for company missed appointments/com mitted-Install		Total amount of missed appointments credits paid		Month Credit Paid Upon Credit Issued/Bill Date		Number of BUSINESS customers receiving credits for company missed appointments/com mitted-Install		Total amount of missed appointments credits paid.		Month Credit Paid Upon Credit Issued/Bill Date	
Measurement Period													
January, 2005													
February, 2005													
March, 2005													
April, 2005													
May, 2005													
June, 2005													
July, 2005													
August, 2005													
September, 2005													
October, 2005													
November, 2005													
December, 2005													
YTD Total		5716		\$308,344				2321		\$128,448			
<b>Missed Appointments/Commitment Credits Paid - Repair</b>													
Measurement Period													
January, 2005													
February, 2005													
March, 2005													
April, 2005													
May, 2005													
June, 2005													
July, 2005													
August, 2005													
September, 2005													
October, 2005													
November, 2005													
December, 2005													
YTD Total		11365		\$496,800				1378		\$68,900			

Baseline: WN U-40 2.2.B.1.b. / WN U-40 2.2.B.1.c a \$50 credit will be offered if the company fails to keep a guaranteed appointment or commitment. Effective 10/30/05 the amount of the credit changed from \$50.00 to \$25.00

Washington Customer Service Guarantee Program Credits  
December 2005

Delayed Primary Exchange Alternative	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD # of credits paid
<b>Residence</b>													
# of completed orders for installation of primary service													374884
# of completed orders for primary service installed w/i 5 bus. days													370376
# of credits-First Month's Charge(HO Recurring)													2918
Amount of credit-First Month's Charge(HO Recur)													\$36,223.00
<b>Eff 10/30/05 the Held Order Recurring Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.</b>													
# of credits-Installation (HO NonRecur)													2926
Amount of credits-Installation (Ho NonRecur)													\$89,142.00
# of \$100 Bill Credits													2917
Amount of \$100 Bill Credits													\$309,344.00
<b>Eff 10/30/05 the \$100 Bill Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.</b>													
# of Voice Mail Recurring Credits													0
Amount of Voice Mail Recurring Credits													\$0.00
# of Voice Mail Nonrecurring Credits													0
Amount of Voice Mail Nonrecurring Credits													\$0.00
#Cell Loaners													1
Amount of cell vouchers*													\$263.00
*Note: Cellular vouchers are paid to Verizon, for Qwest customers located in Washington using Verizon wireless loaner telephones.													
<b>Eff 10/30/05 the Cellular Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.</b>													
# of Remote Call Fwrdng-Recurring													17
Amount of Remote Call Fwrdng-Recurring													\$272.00
# of Remote Call Fwrdng-Non-Recurring													4
Amount of Remote Call Fwrdng-Non-Recurring													\$100.00
YTD Total Number of Credits Paid													8783
YTD Total Amount of Credits Paid	\$36,672	\$30,179	\$27,990	\$28,008	\$27,123	\$36,727	\$46,770	\$42,461	\$44,698	\$42,345	\$38,639	\$33,732	\$435,344.00



Washington Customer Service Guarantee Program Credits  
December 2005

Delayed Primary Exchange Alternative	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD # of credits paid
<b>Business</b>													
# of completed orders for installation of primary service													48237
# of completed orders for primary service installed w/i 5 bus. days													46715
# of credits-First Month's Charge(HO Recurring)													939
Amount of credit-First Month's Charge(HO Recur)													\$40,549.00
Eff 10/30/05 the Held Order Recurring Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of credits-Installation (HO NonRecur)													942
Amount of credits-Installation (Ho NonRecur)													\$72,590.00
# of \$100 Bill Credits													939
Amount of \$100 Bill Credits													\$110,735.00
Eff 10/30/05 the \$100 Bill Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Voice Mail Recurring Credits													0
Amount of Voice Mail Recurring Credits													\$0.00
# of Voice Mail Nonrecurring Credits													32
Amount of Voice Mail Nonrecurring Credits													\$224.00
#Cell Loaners													0
Amount of cell vouchers*													\$191.00
*Note: Cellular vouchers are paid to Verizon, for Qwest customers located in Washington using Verizon wireless loaner telephones.													
Eff 10/30/05 the Cellular Credit provision is no longer required to be reported.Credits will be continued to be paid until system enhancements are complete.													
# of Remote Call Fwding-Recurring													0
Amount of Remote Call Fwding-Recurring													\$0.00
# of Remote Call Fwding-Non-Recurring													40
Amount of Remote Call Fwding-Non-Recurring													\$1,000.00
YTD Total Number of Credits Paid	\$15,239	\$14,418	\$17,187	\$11,105	\$24,093	\$25,231	\$15,856	\$18,261	\$23,502	\$18,087	\$22,095	\$20,215	\$225,289.00
YTD Total Amount of Credits Paid													2892

Washington Customer Service Guarantee Program Credits  
December 2005

Eff 10/30/05 this provision is no longer required to be reported. Zero represents no data reported for Nov/Dec05					
REPORT: Trouble Report Rate	Rate	Bill Credits			
Total Trouble Report Rate					
Measurement Period	Exchange Out of Compliance	# of Customers Served	Actual Working Numbers Paid	Month Credit Paid	
January, 2005					
February, 2005					
March, 2005					
April, 2005					
May, 2005					
June, 2004					
July, 2005					
August, 2005					
September, 2005					
October, 2005					
November, 2005					
December, 2005					
<b>YTD Total</b>	1	680	680	N/A	
<b>Eff 10/30/05 this provision is no longer required to be reported. Zero represents no data reported for Nov/Dec05</b>					
Residence					
Measurement Period					
January, 2005					
February, 2005					
March, 2005					
April, 2005					
May, 2005					
June, 2005					
July, 2005					
August, 2005					
September, 2005					
October, 2005					
November, 2005					
December, 2005					
<b>YTD Total</b>	1	560	560	NA	
<b>Eff 10/30/05 this provision is no longer required to be reported. Zero represents no data reported for Nov/Dec05</b>					
Business					
Measurement Period					
January, 2005					
February, 2005					
March, 2005					
April, 2005					
May, 2005					
June, 2005					
July, 2005					
August, 2005					
September, 2005					
October, 2005					
November, 2005					
December, 2005					
<b>YTD Total</b>	1	120	120		
<b>Eff 10/30/05 this provision is no longer required to be reported. Zero represents no data reported for Nov/Dec05</b>					
<b>Baseline: Exceeds trouble report standard of 4.0 for month and either of the preceding month or four in 12 months. Credits do not apply related to customer premise equipment, emergency situations, extraordinary or abnormal conditions or disruptions caused by persons or entities other than Qwest.</b>					
<b>Eff 10/30/05 this provision is no longer required to be reported. Zero represents no data reported for Nov/Dec05</b>					

Washington Customer Service Guarantee Program Credits  
December 2005

REPORT: Dial Tone Speed Bill Credits									
Measurement Period	Wire Center Out of Compliance	# of Customers Served	Total Amount of Credit Paid (One month's recurring charge, plus associated regulated features)	Month Credit Paid					
January, 2005									
February, 2005									
March, 2005									
April, 2005									
May, 2005									
June, 2005									
July, 2005									
August, 2005									
September, 2005									
October, 2005									
November, 2005									
December, 2005									
YTD Total		0	0	0	N/A				
Eff 10/30/05 this provision is no longer required to be reported. Zero represents no data reported for Nov/Dec05									

Baseline: All customers within a wire center will receive one month's recurring charge credit for any month in which customers within the wire center are unable to obtain dial tone within three seconds on at least 98% of calls placed during a normal busy hour. Credits do not apply due to emergency situations, unavoidable catastrophes, force majeure, work stoppage, inside wiring or customer premise equipment. Credits do not apply in any office serviced by an analog switch.

Pending Order Report  
As of December 31, 2005

Washington Pending Orders based upon OP-15A Diagnostic Measure  
as of December 31, 2005

Washington Pending Orders Per Month for Dec, 2005						
Exchange	Total Orders Completed for Month SOT = NTC R, SB, L	SOT = NTC Total Pending Inward Orders as of 31DEC2005	Percent of Orders Pending as of 31DEC2005	Average Age of Pending Inward Orders (Business days) as of 31DEC2005	Inward Orders not Completed > 90 days from Due Date as of 31DEC2005	Inward Orders not Completed > 180 days from Due Date as of 31DEC2005
ABERDEEN-HOQUIAM	1533	1	0.07%	17	0	0
AUBURN	2933	5	0.17%	32	0	0
BAINBRIDGE ISLAND	857	2	0.23%	7.5	0	0
BATTLEGROUND	1041	1	0.10%	21	0	0
BELFAIR	721	0	0.00%	0	0	0
BELLEVUE	3530	3	0.08%	31.67	1	0
BLLVWAGL	1168	1	0.09%	0	0	0
BLLVWASH	2362	2	0.08%	47.5	1	0
BELLINGHAM	3039	4	0.13%	31	1	0
BLHMWA01	2799	4	0.14%	31	1	0
BLHMWALU	240	0	0.00%	0	0	0
BLACK DIAMOND	227	0	0.00%	0	0	0
BREMERTON	3045	4	0.13%	62	1	1
BMTNWA01	2694	3	0.11%	66.67	1	1
CRSBWA01	295	1	0.34%	48	0	0
SNYSWA01	56	0	0.00%	0	0	0
BUCKLEY	271	2	0.73%	7.5	0	0
CASTLE ROCK	379	2	0.52%	30.5	0	0
CENTRALIA	1073	1	0.09%	20	0	0
CHEHALIS	846	1	0.12%	65	1	0
CHHLWA01	625	0	0.00%	0	0	0
NPVNWA01	221	1	0.45%	65	1	0
CLE ELUM	250	3	1.19%	46	1	0
COLFAX	113	1	0.88%	95	1	0
COLVILLE	447	4	0.89%	75.25	1	1
COPALIS(OCEAN SHORES)	329	5	1.50%	18.2	0	0
COULEE DAM	225	0	0.00%	0	0	0
CRYSTAL MOUNTAIN	31	0	0.00%	0	0	0
DAYTON	150	1	0.66%	6	0	0
DEER PARK	417	2	0.48%	19	0	0
DES MOINES	3797	0	0.00%	0	0	0
DESMWA01	1427	0	0.00%	0	0	0
FDWYWA01	2370	0	0.00%	0	0	0
EASTON	33	0	0.00%	0	0	0
ELK	202	0	0.00%	0	0	0
ENUMCLAW	718	1	0.14%	55	0	0
EPHRATA	213	2	0.93%	58	1	0
GRAHAM	2103	6	0.28%	72.17	5	0
GREEN BLUFF	133	0	0.00%	0	0	0
HOODSPORT	225	3	1.32%	51.33	1	1
ISSAQUAH	1323	8	0.60%	44	3	0
KENT	4996	8	0.16%	42	3	0
KENTWA01	3002	5	0.17%	43	2	0
KENTWAME	1726	1	0.06%	2	0	0
KENTWAOB	268	2	0.74%	59.5	1	0
LIBERTY LAKE	64	0	0.00%	0	0	0
LONGVIEW-KELSO	3220	5	0.16%	7	0	0
LOON LAKE	71	0	0.00%	0	0	0
MAPLE VALLEY	894	2	0.22%	20.5	0	0
MOSES LAKE	1237	2	0.16%	12	0	0
MSLKWA01	1002	1	0.10%	16	0	0
MSLKWAAB	235	1	0.42%	8	0	0
NEWMAN LAKE	182	1	0.55%	10	0	0
NORTHPORT	82	1	1.20%	117	1	0
OLYMPIA	7024	13	0.18%	47.92	4	1
LACYWA01	3208	5	0.16%	37	1	0
OLYMWA02	3352	7	0.21%	54.43	3	1
OLYMWA03	464	1	0.22%	57	0	0
OMAK-OKANOGAN	525	1	0.19%	26	0	0
OROVILLE	156	3	1.89%	52.67	1	0
OTHELLO	384	0	0.00%	0	0	0
PASCO	2309	8	0.35%	50.25	2	1
PATEROS	36	0	0.00%	0	0	0
POMEROY	95	0	0.00%	0	0	0
PORT ANGELES	1318	2	0.15%	7.5	0	0

Washington Pending Orders based upon OP-15A Diagnostic Measure  
as of December 31, 2005

Washington Pending Orders Per Month for Dec, 2005						
Exchange	Total Orders Completed for Month SOT = NTC R, SB, L	SOT = NTC Total Pending Inward Orders as of 31DEC2005	Percent of Orders Pending as of 31DEC2005	Average Age of Pending Inward Orders (Business days) as of 31DEC2005	Inward Orders not Completed > 90 days from Due Date as of 31DEC2005	Inward Orders not Completed > 180 days from Due Date as of 31DEC2005
JOYCWA01	69	1	1.43%	0	0	0
PTANWA01	1249	1	0.08%	15	0	0
PORT LUDLOW	199	0	0.00%	0	0	0
PORT ORCHARD	2068	5	0.24%	65.2	3	0
COLBWA01	757	0	0.00%	0	0	0
PTORWAFE	1311	5	0.38%	65.2	3	0
PORT TOWNSEND	842	1	0.12%	5	0	0
PUYALLAP	3165	4	0.13%	24	0	0
RENTON	4908	7	0.14%	10.29	0	0
RIDGEFIELD	317	2	0.63%	68	1	0
ROCHESTER	583	0	0.00%	0	0	0
ROY	234	1	0.43%	4	0	0
SEATTLE	26155	30	0.11%	33.4	5	2
MRISWA01	551	1	0.18%	14	0	0
STTLWA03	3396	5	0.15%	11.2	0	0
STTLWA04	3160	2	0.06%	0.5	0	0
STTLWA05	1764	3	0.17%	20.67	0	0
STTLWA06	1790	5	0.28%	58.4	1	1
STTLWACA	841	0	0.00%	0	0	0
STTLWACH	3997	4	0.10%	39.25	1	0
STTLWADU	1412	3	0.21%	71.67	2	1
STTLWAEI	685	0	0.00%	0	0	0
STTLWALA	1997	1	0.05%	67	0	0
STTLWAPA	2541	3	0.12%	26.67	1	0
STTLWASU	1997	2	0.10%	28.5	0	0
STTLWAWA	2024	1	0.05%	1	0	0
SEQUIM	899	2	0.22%	89.5	1	0
SHELTON	1445	5	0.34%	15	0	0
SILVERDALE	1337	0	0.00%	0	0	0
SPOKANE	13610	20	0.15%	28.4	2	1
SPKNWA01	1584	2	0.13%	21	0	0
SPKNWACH	441	0	0.00%	0	0	0
SPKNWAFI	2101	6	0.28%	22.33	0	0
SPKNWAHD	2201	2	0.09%	10.5	0	0
SPKNWAKY	1475	1	0.07%	13	0	0
SPKNWAMO	679	1	0.15%	156	1	1
SPKNWAWA	3449	6	0.17%	30.83	1	0
SPKNWAWH	1680	2	0.12%	8.5	0	0
SPRINGDALE	187	2	1.06%	80	1	1
SUMNER (BONNEYLAK)	1819	5	0.27%	32.4	1	0
TACOMA	18939	22	0.12%	31	4	0
TACMWAFI	1874	4	0.21%	62.25	3	0
TACMWAFI	806	0	0.00%	0	0	0
TACMWAGF	2987	4	0.13%	11.75	0	0
TACMWAJU	3064	0	0.00%	0	0	0
TACMWALE	3790	4	0.11%	15.75	0	0
TACMWALO	1548	1	0.06%	14	0	0
TACMWASY	1144	0	0.00%	0	0	0
TACMWAWA	678	1	0.15%	54	0	0
TACMWAWV	3048	8	0.26%	31.88	1	0
VANCOUVER	10468	19	0.18%	48.05	6	1
ORCHWA01	5442	9	0.17%	34.89	2	0
VANCWA01	3176	6	0.19%	53.17	1	1
VANCWANO	1850	4	0.22%	70	3	0
WAITSBURG	69	0	0.00%	0	0	0
WALLA WALLA (INCL TOUCH)	1594	1	0.06%	83	1	0
WARDEN	131	0	0.00%	0	0	0
WINLOCK	203	0	0.00%	0	0	0
YAKIMA	5132	16	0.31%	46.75	5	0
YAKMWA02	3871	14	0.36%	38.64	3	0
YAKMWAWA	1261	2	0.16%	103.5	2	0

Washington Pending Orders based upon OP-15A Diagnostic Measure  
as of December 31, 2005

Washington Pending Orders Per Month for Dec, 2005						
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Washington Customers Served by Exchanges in Neighboring States						
	Total Orders Completed for Month SOT = NTC R, SB, L	SOT = NTC Total Pending Inward Orders as of 31DEC2005	Percent of Orders Pending as of 31DEC2005	Average Age of Pending Inward Orders (Business days) as of 31DEC2005	Inward Orders not Completed > 90 days from Due Date as of 31DEC2005	Inward Orders not Completed > 180 days from Due Date as of 31DEC2005
CLARKSTON	626	1	0.16%	1	0	0
State Totals	147727	251	0.17%	38.32	58	10*

\*Note: The following is the current status of the 10 orders not completed > 180 days as of 12/31/05: 7 orders were left open due to administrative oversight and have now been cancelled, 2 are pending customer reasons and 1 order has been completed.