



**Performance Results  
Washington  
September 2009 - August 2010  
Qwest's Performance Assurance Plans (PAPs)**

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity
		Numerator	Denominator			Numerator	Denominator			
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	August 2010	13586400	5618537	2	0.52	3241282	1169930	3	-168.93	(103.70)
	July 2010	13163699	5513274	2	0.53	3542084	1097881	3	-165.16	(101.41)
	June 2010	15200073	6033320	3	0.64	3839169	1240531	3	-163.09	(100.15)
	May 2010	13225356	5453486	2	0.53	3553144	1076922	3	-152.28	(93.58)
	April 2010	13660514	5711546	2	0.53	4130792	1142708	3	-181.29	(111.22)
	March 2010	15777041	6314895	3	0.57	4601072	1288791	3	-151.16	(92.90)
	February 2010	13026605	5456722	2	0.53	3919294	1137441	3	-194.29	(119.12)
	January 2010	14633643	6122414	2	0.52	6848463	1305823	3	-215.81	(132.20)
	December 2009	16730671	6870833	2	0.59	4647616	1482725	3	-204.39	(125.26)
	November 2009	14012041	5857697	2	0.53	4486051	1259198	3	-191.11	(117.18)
	October 2009	16691656	7001916	2	0.52	4907713	1502001	5	-280.92	(171.78)
	September 2009	16434194	6807754	2	0.53	5082209	1526391	3	-192.58	(118.08)
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	August 2010	31469947	31471167	100%	0.0062	0	0	0%	0.00
July 2010		30403015	30403022	100%	0.0005	0	0	0%	0.00	(0.16)
June 2010		30996140	30996140	100%	0	0	0	0%	0.00	(0.16)
May 2010		27960654	27960686	100%	0.0011	0	0	0%	0.00	(0.16)
April 2010		29068375	29068375	100%	0	0	0	0%	0.00	(0.16)
March 2010		35341151	35341423	100%	0.0028	0	0	0%	0.00	(0.16)
February 2010		30782087	30785374	100%	0.0103	0	0	0%	0.00	(0.16)
January 2010		34347307	34393445	100%	0.0366	0	0	0%	0.00	(0.15)
December 2009		37565484	37565838	100%	0.0031	0	0	0%	0.00	(0.16)
November 2009		33217394	33218152	100%	0.0048	0	0	0%	0.00	(0.16)
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	October 2009	40107040	40107041	100%	0.0002	0	0	0%	0.00	(0.16)
	September 2009	41744439	41744956	100%	0.0035	0	0	0%	0.00	(0.16)
	August 2010	3215209	1347920	2	0.51	3241282	1169930	3	-142.99	(87.93)
	July 2010	3185371	1355642	2	0.57	3542084	1097881	3	-142.43	(87.59)
	June 2010	3267867	1310164	2	0.62	3839169	1240531	3	-133.93	(82.42)
	May 2010	3059234	1279206	2	0.52	3553144	1076922	3	-129.85	(79.94)
	April 2010	3152166	1337577	2	0.5	4130792	1142708	3	-153.08	(94.06)
	March 2010	3705975	1502957	2	0.56	4601072	1288791	3	-129.96	(80.01)
	February 2010	3052901	1295977	2	0.54	3919294	1137441	3	-162.55	(99.82)
	January 2010	3323780	1412526	2	0.51	6848463	1305823	3	-179.58	(110.18)
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	December 2009	3759612	1565612	2	0.57	4647616	1482725	3	-169.65	(104.14)
	November 2009	3267505	1389878	2	0.54	4486051	1259198	3	-161.29	(99.06)
	October 2009	3919306	1669218	2	0.51	4907713	1502001	5	-228.31	(139.80)
	September 2009	3909456	1645041	2	0.51	5082209	1526391	3	-162.59	(99.85)
	August 2010	10371191	4270617	2	0.52	3241282	1169930	3	-161.79	(99.36)
	July 2010	9978328	4157632	2	0.52	3542084	1097881	3	-157.74	(96.90)
	June 2010	11932206	4723156	3	0.64	3839169	1240531	3	-157.43	(96.71)
	May 2010	10166122	4174280	2	0.53	3553144	1076922	3	-145.96	(89.74)
	April 2010	10508348	4373969	2	0.54	4130792	1142708	3	-174.16	(106.88)
	March 2010	12071066	4811938	3	0.57	4601072	1288791	3	-144.19	(88.66)
February 2010	9973704	4160745	2	0.52	3919294	1137441	3	-186.75	(114.53)	
January 2010	11309863	4709888	2	0.53	6848463	1305823	3	-207.31	(127.04)	
December 2009	12971059	5305221	2	0.59	4647616	1482725	3	-196.28	(120.33)	

	November 2009	10744536	4467819	2	0.52	4486051	1259198	3	-182.75	(112.10)
	October 2009	12772350	5332698	2	0.52	4907713	1502001	5	-272.05	(166.39)
	September 2009	12524738	5162713	2	0.53	5082209	1526391	3	-183.64	(112.65)
BI-2 Invoices Delivered within 10 Days All Parity by Design	August 2010	1231	1236	100%	6.35%	0	0	0%	0.00	0.00
	July 2010	1293	1295	100%	3.93%	0	0	0%	0.00	0.00
	June 2010	1185	1194	99%	8.65%	0	0	0%	0.00	0.00
	May 2010	1144	1144	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	1176	1180	100%	5.81%	0	0	0%	0.00	0.00
	March 2010	1180	1180	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	1109	1109	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	1258	1258	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	1187	1188	100%	2.90%	0	0	0%	0.00	0.00
	November 2009	1064	1064	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	1304	1304	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	1075	1076	100%	3.05%	0	0	0%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	August 2010	2468037	2469166	100%	2.14%	0	0	0%	0.00	(0.06)
	July 2010	2456385	2456517	100%	0.73%	0	0	0%	0.00	(0.06)
	June 2010	2573502	2574469	100%	1.94%	0	0	0%	0.00	(0.06)
	May 2010	2332420	2332638	100%	0.97%	0	0	0%	0.00	(0.06)
	April 2010	2509030	2509713	100%	1.65%	0	0	0%	0.00	(0.06)
	March 2010	2480024	2481000	100%	1.98%	0	0	0%	0.00	(0.06)
	February 2010	2474296	2475275	100%	1.99%	0	0	0%	0.00	(0.06)
	January 2010	2468313	2473119	100%	4.40%	0	0	0%	0.00	(0.06)
	December 2009	2962795	2962795	100%	0.00%	0	0	0%	0.00	(0.06)
	November 2009	2030619	2030679	100%	0.54%	0	0	0%	0.00	(0.06)
	October 2009	2508366	2508366	100%	0.00%	0	0	0%	0.00	(0.06)
	September 2009	2532393	2532393	100%	0.00%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	August 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2010	29456	29456	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2010	29611	29611	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2010	31628	31628	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2010	31764	31764	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2010	18850	28994	65%	47.69%	0	0	0%	0.00	0.95
	February 2010	32835	33175	99%	10.07%	0	0	0%	0.00	(0.13)
	January 2010	29453	29453	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2009	33135	33135	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2009	37693	37693	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2009	34324	34324	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2009	35483	35483	100%	0.00%	0	0	0%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	August 2010	7082	7097	100%	4.59%	98973	105259	99%	-3.96	(3.41)
	July 2010	7019	7032	100%	4.30%	97225	108210	99%	-7.60	(5.62)
	June 2010	6731	6753	100%	5.70%	88143	96694	99%	-6.09	(4.70)
	May 2010	6980	6993	100%	4.31%	96675	99885	99%	-6.18	(4.76)
	April 2010	12373	12376	100%	1.56%	90166	97674	100%	-6.75	(5.10)
	March 2010	7050	7062	100%	4.12%	89747	88612	99%	-4.01	(3.44)
	February 2010	8469	8474	100%	2.43%	108518	97071	100%	-4.83	(3.94)
	January 2010	7097	7101	100%	2.37%	107251	90502	100%	-4.20	(3.55)
	December 2009	6420	6437	100%	5.13%	104414	90093	100%	-1.50	(1.91)
	November 2009	8300	8304	100%	2.19%	112548	108999	100%	-5.21	(4.17)
	October 2009	7461	7494	100%	6.62%	113787	107724	100%	0.02	(0.99)
	September 2009	7913	7924	100%	3.72%	112452	104862	100%	-3.80	(3.31)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	August 2010	32785	32785	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2010	29456	29456	100%	0.00%	0	0	0%	0.00	(0.16)

	June 2010	29611	29611	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2010	31628	31628	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2010	31764	31764	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2010	28994	28994	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2010	33175	33175	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2010	29453	29453	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2009	33135	33135	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2009	37693	37693	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2009	34324	34324	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2009	35483	35483	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	August 2010	174	179	97%	16.48%	0	0	0%	0.00	(0.07)
	July 2010	171	172	99%	7.60%	0	0	0%	0.00	(0.14)
	June 2010	146	154	95%	22.19%	0	0	0%	0.00	0.01
	May 2010	85	87	98%	14.99%	0	0	0%	0.00	(0.09)
	April 2010	158	160	99%	11.11%	0	0	0%	0.00	(0.12)
	March 2010	116	116	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2010	175	177	99%	10.57%	0	0	0%	0.00	(0.12)
	January 2010	217	219	99%	9.51%	0	0	0%	0.00	(0.13)
	December 2009	144	146	99%	11.62%	0	0	0%	0.00	(0.11)
	November 2009	218	224	97%	16.15%	0	0	0%	0.00	(0.07)
	October 2009	204	204	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2009	157	158	99%	7.93%	0	0	0%	0.00	(0.14)
	BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	August 2010	169	268	63%	48.26%	0	0	0%	0.00
July 2010		147	151	97%	16.06%	0	0	0%	0.00	(0.07)
June 2010		110	114	96%	18.40%	0	0	0%	0.00	(0.05)
May 2010		132	141	94%	24.44%	0	0	0%	0.00	0.04
April 2010		99	107	93%	26.30%	0	0	0%	0.00	0.08
March 2010		123	133	92%	26.37%	0	0	0%	0.00	0.08
February 2010		164	223	74%	44.11%	0	0	0%	0.00	0.68
January 2010		142	150	95%	22.47%	0	0	0%	0.00	0.01
December 2009		181	240	75%	43.06%	0	0	0%	0.00	0.62
November 2009		150	360	42%	49.30%	0	0	0%	0.00	1.68
October 2009		177	180	98%	12.80%	0	0	0%	0.00	(0.11)
September 2009		136	136	100%	0.00%	0	0	0%	0.00	(0.16)
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90		August 2010	0	0	0	0	0	0	0%	0.00
	July 2010	443	4	111	9.98	0	0	0%	0.00	(0.23)
	June 2010	459	5	92	23.46	0	0	0%	0.00	(0.71)
	May 2010	120	1	120	0	0	0	0%	0.00	0.00
	April 2010	79	1	79	0	0	0	0%	0.00	(1.03)
	March 2010	86	1	86	0	0	0	0%	0.00	(0.85)
	February 2010	0	0	0	0	0	0	0%	0.00	0.00
	January 2010	74	1	74	0	0	0	0%	0.00	(1.15)
	December 2009	0	0	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0	0	0	0	0%	0.00	0.00
	CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	August 2010	90	1	90	0	0	0	0%	0.00
July 2010		119	1	119	0	0	0	0%	0.00	(0.62)
June 2010		398	3	133	4.93	0	0	0%	0.00	(0.35)
May 2010		0	0	0	0	0	0	0%	0.00	0.00
April 2010		379	3	126	10.97	0	0	0%	0.00	(0.47)
March 2010		132	1	132	0	0	0	0%	0.00	(0.36)
February 2010		0	0	0	0	0	0	0%	0.00	0.00

	January 2010	209	2	105	24.75	0	0	0	0.00	(0.91)
	December 2009	280	3	93	4.04	0	0	0	0.00	(1.13)
	November 2009	255	2	128	0.71	0	0	0	0.00	(0.45)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	70	1	70	0	0	0	0	0.00	(1.60)
CP-1C Scheduled Interval 121 to 150	August 2010	0	0	0	0.00	0	0	0	0.00	0.00
Calendar Days All Benchmark 150	July 2010	4	4	1	0.00	0	0	0	0.00	(0.33)
	June 2010	5	5	1	0.00	0	0	0	0.00	(0.33)
	May 2010	1	1	1	0.00	0	0	0	0.00	(0.33)
	April 2010	1	1	1	0.00	0	0	0	0.00	(0.33)
	March 2010	1	1	1	0.00	0	0	0	0.00	(0.33)
	February 2010	0	0	0	0.00	0	0	0	0.00	0.00
	January 2010	1	1	1	0.00	0	0	0	0.00	(0.33)
	December 2009	0	0	0	0.00	0	0	0	0.00	0.00
	November 2009	0	0	0	0.00	0	0	0	0.00	0.00
	October 2009	0	0	0	0.00	0	0	0	0.00	0.00
	September 2009	0	0	0	0.00	0	0	0	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	August 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
	July 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	June 2010	7	7	100%	0.00%	0	0	0%	0.00	(0.33)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
	March 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
	February 2010	6	6	100%	0.00%	0	0	0%	0.00	(0.33)
	January 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)
	December 2009	4	4	100%	0.00%	0	0	0%	0.00	(0.33)
	November 2009	6	6	100%	0.00%	0	0	0%	0.00	(0.33)
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0.00%	0	0	0%	0.00	(0.33)
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	9	1	900%	0.00%	0	0	0%	0.00	(0.30)
	June 2010	27	3	900%	100.00%	0	0	0%	0.00	(0.30)
	May 2010	34	4	850%	129.00%	0	0	0%	0.00	(0.45)
	April 2010	44	5	880%	110.00%	0	0	0%	0.00	(0.36)
	March 2010	107	12	892%	116.00%	0	0	0%	0.00	(0.33)
	February 2010	56	6	933%	82.00%	0	0	0%	0.00	(0.20)
	January 2010	20	2	1000%	0.00%	0	0	0%	0.00	0.00
	December 2009	18	2	900%	141.00%	0	0	0%	0.00	(0.30)
	November 2009	40	4	1000%	82.00%	0	0	0%	0.00	0.00
	October 2009	78	5	1560%	1367.00%	0	0	0%	0.00	1.68
	September 2009	54	6	900%	110.00%	0	0	0%	0.00	(0.30)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	2	2	1	0	0	0	0	0.00	(0.33)
	June 2010	3	3	1	0	0	0	0	0.00	(0.33)
	May 2010	4	4	1	0	0	0	0	0.00	(0.33)
	April 2010	6	6	1	0	0	0	0	0.00	(0.33)
	March 2010	12	12	1	0	0	0	0	0.00	(0.33)
	February 2010	6	6	1	0	0	0	0	0.00	(0.33)
	January 2010	2	2	1	0	0	0	0	0.00	(0.33)
	December 2009	3	3	1	0	0	0	0	0.00	(0.33)
	November 2009	3	4	1	0.433	0	0	0	0.00	0.50
	October 2009	4	5	1	0.4	0	0	0	0.00	0.33
	September 2009	6	6	1	0	0	0	0	0.00	(0.33)

CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	August 2010	0	0	0%	0.00%	0	1	810%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	1	893%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	1	832%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	1	832%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	1	731%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	1	784%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	1	716%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	1	733%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	1	652%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	1	428%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	1	685%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	1	683%	0.00	0.00
	DA-1 Speed of Answer - Directory Assistance Parity by Design	August 2010	69.1090278	51779	:00	:00	8.32	0	:00	0.00
July 2010		152.700694	46483	:00	:00	7.31	0	:00	0.00	0.00
June 2010		156.059722	53591	:00	:00	7.84	0	:00	0.00	0.00
May 2010		149.434722	46364	:00	:00	7.16	0	:00	0.00	0.00
April 2010		224.072222	51544	:00	:00	7.33	0	:00	0.00	0.00
March 2010		353.264583	53307	:00	:00	6.52	0	:00	0.00	0.00
February 2010		389.573611	48432	:00	:00	4.28	0	:00	0.00	0.00
January 2010		339.40625	47498	:00	:00	6.85	0	:00	0.00	0.00
December 2009		368.297917	50274	:00	:00	6.83	0	:00	0.00	0.00
November 2009		0	49879	:00	:00	7.54	0	:00	0.00	0.00
October 2009		0	62676	:00	:00	7.8	0	:00	0.00	0.00
September 2009		0	55391	:00	:00	7.6	0	:00	0.00	0.00
DB-1A Time to Update Databases E911 Parity by Design		August 2010	6430047	6052595	01:26	00:00	0	0	00:00	0.00
	July 2010	6221463	5861923	01:26	00:00	0	0	00:00	0.00	0.00
	June 2010	4167250	3899359	01:40	00:00	0	0	00:00	0.00	0.00
	May 2010	3356852	3174801	01:26	00:00	0	0	00:00	0.00	0.00
	April 2010	3480920	3265407	01:40	00:00	0	0	00:00	0.00	0.00
	March 2010	3499541	3330475	01:12	00:00	0	0	00:00	0.00	0.00
	February 2010	3285873	3143045	01:12	00:00	0	0	00:00	0.00	0.00
	January 2010	2966788	2829637	01:12	00:00	0	0	00:00	0.00	0.00
	December 2009	3327017	3181496	01:12	00:00	0	0	00:00	0.00	0.00
	November 2009	3212663	3085150	00:57	00:00	0	0	00:00	0.00	0.00
	October 2009	4458666	4310658	00:43	00:00	0	0	00:00	0.00	0.00
	September 2009	3686138	3560157	00:57	00:00	0	0	00:00	0.00	0.00
	DB-1B Time to Update Databases LIDB Parity by Design	August 2010	45450.01	209232	:48	:24	0	0	:00	0.00
July 2010		50009.19	185817	:48	:36	0	0	:00	0.00	0.00
June 2010		44845.55	203430	:48	:24	0	0	:00	0.00	0.00
May 2010		39952.87	177558	:12	:48	0	0	:00	0.00	0.00
April 2010		43323.04	196068	:48	:24	0	0	:00	0.00	0.00
March 2010		48631.85	210979	:12	:48	0	0	:00	0.00	0.00
February 2010		42689.16	186982	:12	:48	0	0	:00	0.00	0.00
January 2010		41463.64	182701	:12	:48	0	0	:00	0.00	0.00
December 2009		47515.02	200233	:36	:12	0	0	:00	0.00	0.00
November 2009		45526.75	201496	:12	:48	0	0	:00	0.00	0.00
October 2009		51440.9	206006	:00	:12	0	0	:00	0.00	0.00
September 2009		57263.35	219406	:24	:36	0	0	:00	0.00	0.00
DB-1C-1 Time to Update Databases Directory Listing Parity by Design		August 2010	159855	162577	:57	:45	0	0	:00	0.00
	July 2010	138636	140996	:57	:45	0	0	:00	0.00	0.00
	June 2010	155990	158541	:49	:09	0	0	:00	0.00	0.00
	May 2010	134238	136288	:24	:15	0	0	:00	0.00	0.00
	April 2010	146142	148426	:49	:16	0	0	:00	0.00	0.00

	March 2010	166885	169548	:24	:00	0	0	:00	0.00	0.00
	February 2010	134288	137033	:12	:45	0	0	:00	0.00	0.00
	January 2010	135253	137645	:57	:12	0	0	:00	0.00	0.00
	December 2009	143814	146079	:41	:59	0	0	:00	0.00	0.00
	November 2009	145351	147740	:40	:35	0	0	:00	0.00	0.00
	October 2009	157115	159717	:32	:18	0	0	:00	0.00	0.00
	September 2009	167400	170003	:58	:50	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	August 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	29827	29880	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	28388	28440	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	28662	28680	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	29494	29580	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	29280	29280	100%	0.00%	0	0	0%	0.00	0.00
	GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	August 2010	30060	30060	100%	0.00%	0	0	0%	0.00
July 2010		30420	30420	100%	0.00%	0	0	0%	0.00	0.00
June 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
May 2010		29880	29880	100%	0.00%	0	0	0%	0.00	0.00
April 2010		29520	29520	100%	0.00%	0	0	0%	0.00	0.00
March 2010		30600	30600	100%	0.00%	0	0	0%	0.00	0.00
February 2010		27360	27360	100%	0.00%	0	0	0%	0.00	0.00
January 2010		29880	29880	100%	0.00%	0	0	0%	0.00	0.00
December 2009		30360	30360	100%	0.00%	0	0	0%	0.00	0.00
November 2009		28680	28680	100%	0.00%	0	0	0%	0.00	0.00
October 2009		30180	30180	100%	0.00%	0	0	0%	0.00	0.00
September 2009		29280	29280	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925		August 2010	42900	42900	100%	0.00%	0	0	0%	0.00
	July 2010	43034	43140	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	41339	41760	99%	0.00%	0	0	0%	0.00	0.00
	May 2010	42765	42840	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	43030	43200	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	38880	38880	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	42840	42840	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	42918	43200	99%	0.00%	0	0	0%	0.00	0.00
	November 2009	41411	41460	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	43140	43140	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	41626	41760	100%	0.00%	0	0	0%	0.00	0.00
	GA-3 Gateway Availability - EB-TA Benchmark 0.9925	August 2010	21960	21960	100%	0.00%	0	0	0%	0.00
July 2010		22500	22500	100%	0.00%	0	0	0%	0.00	0.00
June 2010		21960	21960	100%	0.00%	0	0	0%	0.00	0.00
May 2010		21600	21600	100%	0.00%	0	0	0%	0.00	0.00
April 2010		21960	21960	100%	0.00%	0	0	0%	0.00	0.00
March 2010		22860	22860	100%	0.00%	0	0	0%	0.00	0.00
February 2010		20160	20160	100%	0.00%	0	0	0%	0.00	0.00
January 2010		21600	21600	100%	0.00%	0	0	0%	0.00	0.00
December 2009		22860	22860	100%	0.00%	0	0	0%	0.00	0.00
November 2009		21060	21060	100%	0.00%	0	0	0%	0.00	0.00

	October 2009	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	August 2010	41820	41820	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	41925	41925	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	40402	40740	99%	0.00%	0	0	0%	0.00	0.00
	May 2010	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	42070	42180	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	37860	37860	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	41962	42180	99%	0.00%	0	0	0%	0.00	0.00
	November 2009	40380	40380	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	41925	41925	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	2	2	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	August 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	29850	29880	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	28662	28680	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	29494	29580	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	29280	29280	100%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	August 2010	0	1	0%	0.00%	0	18	22%	-0.52	(1.32)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0.00%	0	22	41%	-0.81	(1.49)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	2	50%	50.00%	0	25	48%	0.05	(1.39)
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	August 2010	5	11	45%	49.79%	9	1942	36%	0.63	(0.80)
	July 2010	3	10	30%	45.83%	0	2009	35%	-0.31	(1.19)
	June 2010	4	10	40%	48.99%	0	2227	33%	0.45	(0.91)

	May 2010	4	12	33%	47.14%	0	1911	36%	-0.20	(1.12)
	April 2010	2	9	22%	41.57%	0	2004	34%	-0.73	(1.44)
	March 2010	4	14	29%	45.18%	0	2272	35%	-0.50	(1.31)
	February 2010	2	12	17%	37.27%	0	1951	34%	-1.27	(1.77)
	January 2010	3	7	43%	49.49%	12	2476	32%	0.61	(0.85)
	December 2009	7	12	58%	49.30%	0	2208	35%	1.67	(0.18)
	November 2009	8	15	53%	49.89%	0	2304	35%	1.47	(0.28)
	October 2009	5	16	31%	46.35%	25	2504	34%	-0.27	(1.16)
	September 2009	3	10	30%	45.83%	0	2116	36%	-0.38	(1.23)
MR-10 Customer and Non-Qwest Related	August 2010	0	0	0%	0.00%	691	0	0%	0.00	0.00
Trouble Reports Business Parity	July 2010	0	0	0%	0.00%	676	0	0%	0.00	0.00
	June 2010	0	1	0%	0.00%	795	86	37%	-0.77	(1.47)
	May 2010	0	0	0%	0.00%	666	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	794	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	777	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	811	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	863	0	0%	0.00	0.00
	December 2009	0	1	0%	0.00%	757	97	23%	-0.54	(1.33)
	November 2009	0	1	0%	0.00%	869	84	31%	-0.67	(1.40)
	October 2009	0	0	0%	0.00%	782	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	853	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	August 2010	5	6	83%	37.27%	0	34	24%	3.18	0.43
Trouble Reports Centrex Parity	July 2010	1	3	33%	47.14%	0	33	12%	1.08	(0.80)
	June 2010	1	4	25%	43.30%	0	30	27%	-0.07	(1.04)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	0	36	19%	2.01	(0.52)
	March 2010	0	0	0%	0.00%	22	0	0%	0.00	0.00
	February 2010	0	1	0%	0.00%	26	29	24%	-0.55	(1.34)
	January 2010	1	2	50%	50.00%	0	31	19%	1.06	(0.82)
	December 2009	0	2	0%	0.00%	0	29	34%	-0.99	(1.60)
	November 2009	2	3	67%	47.14%	33	35	23%	1.73	(0.40)
	October 2009	3	5	60%	48.99%	0	38	32%	1.29	(0.53)
	September 2009	2	4	50%	50.00%	0	30	27%	0.99	(0.74)
MR-10 Customer and Non-Qwest Related	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Centrex 21 Parity	July 2010	0	0	0%	0.00%	7	0	0%	0.00	0.00
	June 2010	3	3	100%	0.00%	0	207	24%	3.05	0.31
	May 2010	0	3	0%	0.00%	7	209	30%	-1.12	(1.68)
	April 2010	1	1	100%	0.00%	6	166	31%	1.50	(0.70)
	March 2010	0	0	0%	0.00%	10	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	8	162	29%	1.56	(0.67)
	January 2010	2	2	100%	0.00%	12	212	25%	2.41	(0.09)
	December 2009	0	0	0%	0.00%	8	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	10	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	14	0	0%	0.00	0.00
	September 2009	1	1	100%	0.00%	4	215	22%	1.89	(0.54)
MR-10 Customer and Non-Qwest Related	August 2010	2	3	67%	47.14%	62	201	35%	1.13	(0.67)
Trouble Reports DS0 Parity	July 2010	0	1	0%	0.00%	51	158	39%	-0.80	(1.49)
	June 2010	1	4	25%	43.30%	0	169	23%	0.09	(1.24)
	May 2010	0	1	0%	0.00%	47	189	32%	-0.68	(1.41)
	April 2010	0	3	0%	0.00%	54	169	31%	-1.14	(1.70)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0.00%	0	214	24%	-0.57	(1.34)



	December 2009	0	0	0%	0.00%	47	0	0%	0.00	0.00
	November 2009	0	1	0%	0.00%	0	158	27%	-0.60	(1.36)
	October 2009	0	2	0%	0.00%	81	214	27%	-0.85	(1.52)
	September 2009	0	0	0%	0.00%	67	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	August 2010	0	0	0%	0.00%	60	0	0%	0.00	0.00
Trouble Reports DS1 Parity	July 2010	0	2	0%	0.00%	52	125	95%	-6.25	(4.80)
	June 2010	0	1	0%	0.00%	0	121	96%	-4.80	(3.92)
	May 2010	1	1	100%	0.00%	0	140	95%	0.23	(2.00)
	April 2010	0	5	0%	0.00%	52	130	97%	-12.32	(8.49)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	42	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	57	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0.00%	57	144	94%	-3.86	(3.35)
	October 2009	0	0	0%	0.00%	74	0	0%	0.00	0.00
	September 2009	1	1	100%	0.00%	60	105	95%	0.22	(2.02)
MR-10 Customer and Non-Qwest Related	August 2010	0	0	0%	0.00%	133	0	0%	0.00	0.00
Trouble Reports E911 Parity	July 2010	0	0	0%	0.00%	126	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	0	13	15%	2.26	(0.52)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	135	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	100	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	127	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Frame Relay Parity	July 2010	0	0	0%	0.00%	2	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0.00%	0	88	31%	1.49	(0.71)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	August 2010	4	9	44%	49.69%	0	5	60%	-0.57	(1.35)
Trouble Reports ISDN Primary Parity	July 2010	4	5	80%	40.00%	0	3	100%	0.00	0.00
	June 2010	13	17	76%	42.42%	27	5	40%	1.46	(0.40)
	May 2010	8	10	80%	40.00%	0	8	50%	1.26	(0.49)
	April 2010	10	12	83%	37.27%	0	7	57%	1.11	(0.56)
	March 2010	5	8	63%	48.41%	0	7	86%	-1.28	(1.78)
	February 2010	7	11	64%	48.10%	0	6	50%	0.54	(0.98)
	January 2010	9	9	100%	0.00%	0	6	67%	1.34	(0.35)
	December 2009	5	6	83%	37.27%	0	6	83%	0.00	(1.00)
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	9	13	69%	46.15%	0	9	67%	0.13	(1.20)
	September 2009	7	8	88%	33.07%	0	3	67%	0.65	(0.99)
MR-10 Customer and Non-Qwest Related	August 2010	0	1	0%	0.00%	4	32	31%	-0.66	(1.40)

Trouble Reports LIS Trunk Parity	July 2010	0	1	0%	0.00%	4	21	33%	-0.69	(1.42)
	June 2010	0	2	0%	0.00%	6	26	38%	-1.08	(1.65)
	May 2010	1	1	100%	0.00%	3	31	52%	0.95	(1.05)
	April 2010	0	0	0%	0.00%	4	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	5	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	2	50%	50.00%	6	44	34%	0.46	(1.12)
	December 2009	0	0	0%	0.00%	2	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	2	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	2	0%	0.00%	4	38	45%	-1.24	(1.75)
	August 2010	0	1	0%	0.00%	16	11399	34%	-0.72	(1.44)
	MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	July 2010	0	2	0%	0.00%	0	11723	34%	-1.02
June 2010		1	4	25%	43.30%	0	12810	33%	-0.36	(1.22)
May 2010		4	9	44%	49.69%	0	12273	33%	0.75	(0.74)
April 2010		2	4	50%	50.00%	15	11356	35%	0.64	(0.90)
March 2010		1	4	25%	43.30%	0	12286	35%	-0.44	(1.27)
February 2010		1	2	50%	50.00%	0	12693	37%	0.38	(1.16)
January 2010		1	3	33%	47.14%	0	17122	36%	-0.08	(1.05)
December 2009		3	5	60%	48.99%	17	14934	38%	1.00	(0.66)
November 2009		1	4	25%	43.30%	0	16216	38%	-0.52	(1.32)
October 2009		1	2	50%	50.00%	16	15619	39%	0.32	(1.20)
September 2009		3	3	100%	0.00%	15	13670	39%	2.17	(0.05)
August 2010		1	1	100%	0.00%	4018	5	40%	1.12	(1.00)
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity		July 2010	4	4	100%	0.00%	3946	8	63%	1.26
	June 2010	0	1	0%	0.00%	4354	6	83%	-2.07	(2.26)
	May 2010	8	9	89%	31.43%	4719	8	75%	0.66	(0.93)
	April 2010	1	2	50%	50.00%	6102	4	50%	0.00	(1.00)
	March 2010	6	9	67%	47.14%	5717	11	55%	0.54	(0.95)
	February 2010	1	3	33%	47.14%	6114	8	38%	-0.13	(1.08)
	January 2010	1	2	50%	50.00%	6067	3	67%	-0.39	(1.24)
	December 2009	1	2	50%	50.00%	5326	4	100%	0.00	0.00
	November 2009	3	5	60%	48.99%	6070	7	29%	1.19	(0.70)
	October 2009	2	3	67%	47.14%	6431	7	57%	0.28	(1.26)
	September 2009	0	2	0%	0.00%	6682	9	56%	-1.43	(1.87)
	August 2010	1	1	100%	0.00%	6	201	35%	1.35	(0.78)
	MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	July 2010	0	0	0%	0.00%	2	0	0%	0.00
June 2010		0	0	0%	0.00%	6	0	0%	0.00	0.00
May 2010		0	0	0%	0.00%	3	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	2	0	0%	0.00	0.00
March 2010		0	1	0%	0.00%	4	161	25%	-0.57	(1.35)
February 2010		0	0	0%	0.00%	2	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	4	0	0%	0.00	0.00
December 2009		0	0	0%	0.00%	5	0	0%	0.00	0.00
November 2009		1	1	100%	0.00%	1	158	27%	1.66	(0.63)
October 2009		0	0	0%	0.00%	2	0	0%	0.00	0.00
September 2009		1	1	100%	0.00%	3	228	22%	1.88	(0.54)
August 2010		81	124	65%	47.59%	0	18	22%	4.11	0.96
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity		July 2010	58	98	59%	49.15%	0	22	59%	0.01
	June 2010	54	101	53%	49.88%	40	18	50%	0.27	(0.99)
	May 2010	65	109	60%	49.06%	0	22	41%	1.63	(0.16)
	April 2010	43	106	41%	49.10%	0	19	37%	0.31	(0.98)
	March 2010	41	96	43%	49.47%	0	11	55%	-0.75	(1.45)

	February 2010	61	105	58%	49.34%	42	22	32%	2.41	0.23
	January 2010	57	102	56%	49.65%	0	23	13%	5.51	1.21
	December 2009	67	113	59%	49.13%	50	25	36%	2.20	0.15
	November 2009	67	120	56%	49.66%	0	23	35%	1.94	(0.01)
	October 2009	68	133	51%	49.99%	0	25	48%	0.29	(0.96)
	September 2009	76	140	54%	49.82%	0	20	20%	3.59	0.63
MR-10 Customer and Non-Qwest Related	August 2010	0	0	0%	0.00%	9	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - 2 Wire	July 2010	1	2	50%	50.00%	7	158	39%	0.31	(1.21)
Non-Loaded Parity	June 2010	1	1	100%	0.00%	6	169	23%	1.82	(0.56)
	May 2010	0	0	0%	0.00%	7	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	3	169	31%	1.50	(0.70)
	March 2010	1	1	100%	0.00%	9	161	25%	1.73	(0.60)
	February 2010	2	2	100%	0.00%	8	196	22%	2.65	(0.00)
	January 2010	0	0	0%	0.00%	12	0	0%	0.00	0.00
	December 2009	2	2	100%	0.00%	4	213	26%	2.39	(0.10)
	November 2009	0	0	0%	0.00%	7	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	25	0	0%	0.00	0.00
	September 2009	0	1	0%	0.00%	14	228	22%	-0.53	(1.32)
MR-10 Customer and Non-Qwest Related	August 2010	32	59	54%	49.82%	0	18	22%	2.86	0.31
Trouble Reports Unbundled Loop - 4 Wire	July 2010	33	51	65%	47.79%	52	22	59%	0.45	(0.88)
Non-Loaded Parity	June 2010	38	53	72%	45.05%	40	18	50%	1.59	(0.16)
	May 2010	49	70	70%	45.83%	43	22	41%	2.42	0.33
	April 2010	37	56	66%	47.35%	0	19	37%	2.28	0.19
	March 2010	23	38	61%	48.88%	55	11	55%	0.35	(0.99)
	February 2010	25	38	66%	47.44%	0	22	32%	2.72	0.39
	January 2010	21	39	54%	49.85%	0	23	13%	4.61	0.83
	December 2009	35	56	63%	48.41%	50	25	36%	2.30	0.20
	November 2009	14	19	74%	44.03%	57	23	35%	2.63	0.35
	October 2009	17	25	68%	46.65%	0	25	48%	1.42	(0.30)
	September 2009	6	10	60%	48.99%	0	20	20%	2.58	0.07
MR-10 Customer and Non-Qwest Related	August 2010	32	121	26%	44.10%	9	201	35%	-1.61	(1.98)
Trouble Reports Unbundled Loop - ADSL	July 2010	37	128	29%	45.33%	7	158	39%	-1.78	(2.08)
Qualified Parity	June 2010	28	116	24%	42.79%	6	169	23%	0.21	(0.96)
	May 2010	31	116	27%	44.25%	7	189	32%	-0.91	(1.56)
	April 2010	35	113	31%	46.24%	3	169	31%	0.04	(1.06)
	March 2010	29	115	25%	43.43%	9	161	25%	0.07	(1.04)
	February 2010	31	104	30%	45.74%	8	196	22%	1.57	(0.17)
	January 2010	28	136	21%	40.43%	12	214	24%	-0.79	(1.48)
	December 2009	32	159	20%	40.09%	4	213	26%	-1.24	(1.75)
	November 2009	34	136	25%	43.30%	7	158	27%	-0.31	(1.19)
	October 2009	45	193	23%	42.28%	25	214	27%	-0.76	(1.46)
	September 2009	35	146	24%	42.69%	14	228	22%	0.47	(0.79)
MR-10 Customer and Non-Qwest Related	August 2010	2	2	100%	0.00%	60	201	35%	1.90	(0.31)
Trouble Reports Unbundled Loop - DS1	July 2010	0	3	0%	0.00%	52	158	39%	-1.38	(1.84)
Capable Parity	June 2010	1	1	100%	0.00%	40	169	23%	1.82	(0.56)
	May 2010	1	5	20%	40.00%	43	189	32%	-0.56	(1.34)
	April 2010	2	3	67%	47.14%	52	169	31%	1.34	(0.56)
	March 2010	3	5	60%	48.99%	55	160	24%	1.83	(0.24)
	February 2010	1	3	33%	47.14%	42	196	22%	0.47	(1.04)
	January 2010	2	5	40%	48.99%	57	214	24%	0.81	(0.78)
	December 2009	1	3	33%	47.14%	50	213	26%	0.30	(1.15)
	November 2009	4	12	33%	47.14%	57	158	27%	0.51	(0.87)
	October 2009	2	8	25%	43.30%	74	214	27%	-0.10	(1.06)

MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSL Parity	September 2009	2	4	50%	50.00%	60	228	22%	1.35	(0.53)	
	August 2010	171	338	51%	50.00%	60	13341	34%	6.18	2.62	
	July 2010	157	328	48%	49.95%	52	13732	34%	5.19	2.05	
	June 2010	147	329	45%	49.72%	39	15037	33%	4.27	1.51	
	May 2010	144	298	48%	49.97%	43	14184	33%	5.49	2.21	
	April 2010	179	359	50%	50.00%	52	13360	35%	6.00	2.53	
	March 2010	163	354	46%	49.84%	55	14558	35%	4.15	1.45	
	February 2010	167	365	46%	49.82%	42	14644	37%	3.51	1.08	
	January 2010	214	436	49%	49.99%	57	19598	35%	6.01	2.54	
	December 2009	157	346	45%	49.79%	50	17142	38%	2.84	0.68	
	November 2009	207	446	46%	49.87%	57	18520	37%	3.89	1.31	
	October 2009	196	403	49%	49.98%	74	18124	38%	4.25	1.52	
	September 2009	180	347	52%	49.96%	60	15787	39%	5.05	1.99	
	MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	August 2010	6	12	50%	50.00%	4709	18	22%	1.79	(0.28)
July 2010		5	8	63%	48.41%	4622	22	59%	0.17	(1.16)	
June 2010		3	5	60%	48.99%	5149	18	50%	0.40	(1.07)	
May 2010		1	5	20%	40.00%	5385	22	41%	-0.86	(1.52)	
April 2010		1	7	14%	34.99%	6896	19	37%	-1.06	(1.64)	
March 2010		4	9	44%	49.69%	6494	11	55%	-0.45	(1.27)	
February 2010		2	6	33%	47.14%	6925	22	32%	0.07	(1.23)	
January 2010		1	2	50%	50.00%	6931	23	13%	1.49	(0.68)	
December 2009		6	12	50%	50.00%	6084	25	36%	0.83	(0.72)	
November 2009		2	8	25%	43.30%	6939	23	35%	-0.50	(1.30)	
October 2009		5	10	50%	50.00%	7213	25	48%	0.11	(1.16)	
September 2009		4	9	44%	49.69%	7535	20	20%	1.52	(0.44)	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity		August 2010	24	53	45%	49.78%	9	13341	34%	1.66	(0.09)
		July 2010	15	61	25%	43.06%	7	13732	34%	-1.57	(1.95)
	June 2010	11	41	27%	44.31%	6	15037	33%	-0.90	(1.55)	
	May 2010	9	37	24%	42.90%	7	14184	33%	-1.14	(1.70)	
	April 2010	15	42	36%	47.92%	3	13360	35%	0.15	(1.00)	
	March 2010	21	54	39%	48.75%	9	14558	35%	0.54	(0.75)	
	February 2010	24	66	36%	48.10%	8	14644	37%	-0.07	(1.04)	
	January 2010	23	72	32%	46.63%	12	19598	35%	-0.58	(1.35)	
	December 2009	12	38	32%	46.48%	4	17142	38%	-0.80	(1.49)	
	November 2009	24	73	33%	46.98%	7	18520	37%	-0.80	(1.48)	
	October 2009	31	81	38%	48.60%	25	18123	38%	0.01	(1.06)	
	September 2009	28	82	34%	47.42%	14	15786	39%	-0.81	(1.50)	
	MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	August 2010	0	0	0%	0.00%	4709	0	0%	0.00	0.00
		July 2010	0	0	0%	0.00%	4622	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	5149	0	0%	0.00	0.00	
May 2010		0	0	0%	0.00%	5385	0	0%	0.00	0.00	
April 2010		0	0	0%	0.00%	6896	0	0%	0.00	0.00	
March 2010		0	0	0%	0.00%	6494	0	0%	0.00	0.00	
February 2010		1	1	100%	0.00%	6925	29	24%	1.74	(0.62)	
January 2010		0	1	0%	0.00%	6930	31	19%	-0.48	(1.29)	
December 2009		0	0	0%	0.00%	6083	0	0%	0.00	0.00	
November 2009		1	2	50%	50.00%	6939	35	23%	0.89	(0.90)	
October 2009		1	2	50%	50.00%	7213	38	32%	0.55	(1.08)	
September 2009		2	3	67%	47.14%	7535	30	27%	1.49	(0.51)	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity		August 2010	1	3	33%	47.14%	0	58	28%	0.22	(1.20)
		July 2010	0	1	0%	0.00%	0	67	27%	-0.60	(1.37)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	3	0%	0.00%	7	66	30%	-1.12	(1.68)	

	April 2010	0	1	0%	0.00%	6	55	35%	-0.72	(1.44)
	March 2010	1	3	33%	47.14%	0	71	37%	-0.12	(1.07)
	February 2010	2	5	40%	48.99%	8	58	43%	-0.13	(1.08)
	January 2010	2	4	50%	50.00%	12	86	28%	0.96	(0.73)
	December 2009	2	5	40%	48.99%	8	97	23%	0.90	(0.74)
	November 2009	1	7	14%	34.99%	0	84	31%	-0.92	(1.56)
	October 2009	1	4	25%	43.30%	0	75	33%	-0.34	(1.21)
	September 2009	0	1	0%	0.00%	0	71	21%	-0.51	(1.31)
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	August 2010	0	0	0%	0.00%	20	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	19	976	99%	-0.12	(1.07)
	June 2010	1	2	50%	50.00%	26	1143	97%	4.26	(0.01)
	May 2010	0	0	0%	0.00%	25	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	24	975	99%	-0.10	(1.06)
	March 2010	1	1	100%	0.00%	22	1035	100%	-0.06	(1.04)
	February 2010	0	0	0%	0.00%	26	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	25	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	15	1194	99%	-0.09	(1.05)
	November 2009	0	0	0%	0.00%	33	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	16	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	29	0	0%	0.00	0.00
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	August 2010	9626	11339	85%	35.81%	0	340864	65%	-44.25	(27.90)
	July 2010	7889	10249	77%	42.10%	966	313384	62%	-31.37	(20.07)
	June 2010	7722	10391	74%	43.69%	1031	308479	70%	-9.50	(6.78)
	May 2010	6536	7525	87%	33.79%	0	256840	81%	-12.41	(8.55)
	April 2010	6552	7514	87%	33.41%	0	265601	79%	-16.96	(11.31)
	March 2010	7418	9015	82%	38.18%	1185	290718	77%	-12.54	(8.63)
	February 2010	6465	7488	86%	34.34%	0	240954	84%	-5.54	(4.37)
	January 2010	7859	9497	83%	37.78%	0	280546	76%	-15.18	(10.23)
	December 2009	7032	8067	87%	33.44%	0	253903	85%	-5.17	(4.15)
	November 2009	7687	8468	91%	28.93%	1334	260059	87%	-10.33	(7.28)
	October 2009	8851	9739	91%	28.79%	0	319445	85%	-15.22	(10.25)
	September 2009	8682	9565	91%	28.95%	0	317512	87%	-10.96	(7.66)
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	August 2010	0	0	0%	0.00%	208512	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	210184	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	222709	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	202289	3	100%	0.00	0.00
	April 2010	0	0	0%	0.00%	213181	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	216034	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	226078	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	272629	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	276033	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	331384	0	0%	0.00	0.00
	October 2009	1	1	100%	0.00%	340826	6	100%	0.00	0.00
	September 2009	0	0	0%	0.00%	332768	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	August 2010	4	4	100%	0.00%	3	695	65%	-1.46	(1.89)
	July 2010	5	6	83%	37.27%	0	741	69%	-0.76	(1.46)
	June 2010	1	2	50%	50.00%	0	819	79%	0.99	(0.82)
	May 2010	3	3	100%	0.00%	0	674	83%	-0.78	(1.48)
	April 2010	3	4	75%	43.30%	0	681	84%	0.48	(1.01)
	March 2010	1	1	100%	0.00%	0	775	87%	-0.39	(1.24)
	February 2010	1	2	50%	50.00%	0	665	83%	1.22	(0.71)
	January 2010	1	4	25%	43.30%	6	946	49%	0.97	(0.72)
	December 2009	3	3	100%	0.00%	0	749	72%	-1.07	(1.65)

	November 2009	2	2	100%	0.00%	0	873	65%	-1.03	(1.62)
	October 2009	1	2	50%	50.00%	0	914	81%	1.13	(0.75)
	September 2009	3	3	100%	0.00%	0	690	88%	-0.64	(1.39)
MR-3A Out of Service Cleared within 24 Hours Business Parity	August 2010	0	0	0%	0.00%	559	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	571	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	671	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	550	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	466	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	542	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	571	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	742	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	606	42	81%	-0.48	(1.29)
	November 2009	1	1	100%	0.00%	678	41	90%	-0.32	(1.20)
	October 2009	0	0	0%	0.00%	672	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	739	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	August 2010	1	1	100%	0.00%	0	14	43%	-1.12	(1.68)
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	2	50%	50.00%	0	13	85%	1.26	(0.80)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	34	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	37	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	2	50%	50.00%	0	14	71%	0.63	(1.06)
	November 2009	0	1	0%	0.00%	23	13	54%	1.04	(1.00)
	October 2009	0	1	0%	0.00%	0	13	92%	3.34	(0.35)
	September 2009	2	2	100%	0.00%	0	11	91%	-0.41	(1.25)
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	3	3	100%	0.00%	0	5019	72%	-1.08	(1.66)
	June 2010	0	2	0%	0.00%	0	5244	79%	2.70	0.02
	May 2010	0	1	0%	0.00%	0	5193	85%	2.38	(0.37)
	April 2010	0	1	0%	0.00%	0	4410	83%	2.20	(0.42)
	March 2010	2	2	100%	0.00%	10	4871	87%	-0.55	(1.33)
	February 2010	1	3	33%	47.14%	7	4746	81%	2.10	(0.20)
	January 2010	1	2	50%	50.00%	12	6948	53%	0.09	(1.35)
	December 2009	0	1	0%	0.00%	10	5587	72%	1.62	(0.64)
	November 2009	3	6	50%	50.00%	13	6371	66%	0.84	(0.73)
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	14	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	August 2010	0	0	0%	0.00%	4415	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	3653	5019	72%	-0.62	(1.38)
	June 2010	0	0	0%	0.00%	4232	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	3842	0	0%	0.00	0.00
	April 2010	5	5	100%	0.00%	3685	4410	83%	-1.02	(1.62)
	March 2010	4	4	100%	0.00%	4040	4871	87%	-0.78	(1.47)
	February 2010	0	0	0%	0.00%	4224	0	0%	0.00	0.00
	January 2010	2	3	67%	47.14%	0	6948	53%	-0.47	(1.29)
	December 2009	1	1	100%	0.00%	0	5587	72%	-0.62	(1.38)
	November 2009	1	2	50%	50.00%	0	6371	66%	0.49	(1.09)
	October 2009	0	0	0%	0.00%	4894	0	0%	0.00	0.00
	September 2009	3	3	100%	0.00%	5148	5139	85%	-0.71	(1.43)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	3653	0	0%	0.00	0.00

	June 2010	1	1	100%	0.00%	4232	9	89%	-0.34	(1.20)	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	3685	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	4040	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	4224	0	0%	0.00	0.00	
	January 2010	0	1	0%	0.00%	0	9	78%	1.77	(0.68)	
	December 2009	0	0	0%	0.00%	4391	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	4907	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	4894	0	0%	0.00	0.00	
	September 2009	1	1	100%	0.00%	5148	5	60%	-0.75	(1.45)	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2010	0	1	0%	0.00%	0	4278	73%	1.63	(0.63)	
	June 2010	1	1	100%	0.00%	0	4425	78%	-0.52	(1.32)	
	May 2010	2	2	100%	0.00%	0	4519	85%	-0.59	(1.36)	
	April 2010	0	0	0%	0.00%	7	0	0%	0.00	0.00	
	March 2010	1	1	100%	0.00%	0	4096	87%	-0.39	(1.24)	
	February 2010	1	1	100%	0.00%	0	4081	81%	-0.49	(1.30)	
	January 2010	1	1	100%	0.00%	0	6002	54%	-0.93	(1.57)	
	December 2009	1	2	50%	50.00%	3	4838	72%	0.70	(0.97)	
	November 2009	1	1	100%	0.00%	0	5498	66%	-0.71	(1.43)	
	October 2009	1	1	100%	0.00%	0	5350	76%	-0.56	(1.34)	
	September 2009	0	0	0%	0.00%	12	0	0%	0.00	0.00	
	MR-3A Out of Service Cleared within 24 Hours Residence Parity	August 2010	12	17	71%	45.56%	3856	4560	67%	-0.30	(1.18)
		July 2010	17	24	71%	45.45%	0	5019	72%	0.14	(1.03)
June 2010		10	12	83%	37.27%	3561	5244	79%	-0.41	(1.25)	
May 2010		11	15	73%	44.22%	3292	5193	85%	1.27	(0.44)	
April 2010		9	10	90%	30.00%	3219	4410	83%	-0.60	(1.36)	
March 2010		18	19	95%	22.33%	3498	4871	87%	-1.01	(1.62)	
February 2010		21	24	88%	33.07%	3653	4746	81%	-0.81	(1.50)	
January 2010		14	29	48%	49.97%	4077	6948	53%	0.51	(0.80)	
December 2009		12	17	71%	45.56%	0	5587	72%	0.16	(1.04)	
November 2009		16	23	70%	46.01%	4229	6371	66%	-0.33	(1.20)	
October 2009		23	30	77%	42.30%	4222	6264	77%	0.03	(1.09)	
September 2009		28	28	100%	0.00%	4409	5139	85%	-2.18	(2.32)	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity		August 2010	0	0	0%	0.00%	4415	0	0%	0.00	0.00
		July 2010	0	0	0%	0.00%	3653	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	4232	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	3842	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	3685	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	4040	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	4224	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	4819	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	4391	0	0%	0.00	0.00	
	November 2009	1	1	100%	0.00%	4907	13	54%	-0.89	(1.54)	
	October 2009	1	1	100%	0.00%	4894	13	92%	-0.28	(1.17)	
	September 2009	0	1	0%	0.00%	5148	11	91%	3.03	(0.41)	
	MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2010		2	2	100%	0.00%	0	19	79%	-0.69	(1.42)	
April 2010		1	1	100%	0.00%	0	19	95%	-0.23	(1.14)	
March 2010		1	1	100%	0.00%	0	24	71%	-0.63	(1.38)	
February 2010	1	1	100%	0.00%	7	23	91%	-0.30	(1.18)		

	January 2010	2	2	100%	0.00%	12	34	82%	-0.64	(1.39)	
	December 2009	3	3	100%	0.00%	10	42	81%	-0.81	(1.49)	
	November 2009	5	5	100%	0.00%	0	41	90%	-0.69	(1.42)	
	October 2009	1	1	100%	0.00%	0	33	94%	-0.25	(1.15)	
	September 2009	0	1	0%	0.00%	0	32	81%	2.05	(0.51)	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	August 2010	1	1	100%	0.00%	15	186	68%	-0.69	(1.42)	
	July 2010	0	0	0%	0.00%	18	0	0%	0.00	0.00	
	June 2010	1	2	50%	50.00%	17	220	76%	0.87	(0.88)	
	May 2010	3	3	100%	0.00%	21	168	83%	-0.77	(1.47)	
	April 2010	1	1	100%	0.00%	28	161	83%	-0.45	(1.27)	
	March 2010	5	5	100%	0.00%	34	211	86%	-0.90	(1.55)	
	February 2010	4	4	100%	0.00%	37	189	85%	-0.83	(1.50)	
	January 2010	0	0	0%	0.00%	31	0	0%	0.00	0.00	
	December 2009	2	2	100%	0.00%	26	217	72%	-0.87	(1.53)	
	November 2009	0	3	0%	0.00%	23	168	66%	2.40	0.05	
	October 2009	0	1	0%	0.00%	13	220	80%	2.02	(0.49)	
	September 2009	2	2	100%	0.00%	32	199	76%	-0.78	(1.48)	
	August 2010	1	1	100%	0.00%	140	4	100%	0.00	0.00	
	MR-3B Out of Service Cleared within 24 Hours Business Parity	July 2010	1	1	100%	0.00%	134	5	80%	-0.46	(1.28)
June 2010		0	0	0%	0.00%	181	0	0%	0.00	0.00	
May 2010		0	0	0%	0.00%	161	0	0%	0.00	0.00	
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0.00%	157	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	111	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	177	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	152	0	0%	0.00	0.00	
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		1	1	100%	0.00%	186	6	83%	-0.41	(1.25)	
MR-3B Out of Service Cleared within 24 Hours PBX Parity		August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	0	1345	81%	-0.48	(1.29)	
	April 2010	2	2	100%	0.00%	0	1251	80%	-0.70	(1.43)	
	March 2010	1	2	50%	50.00%	0	1266	83%	1.26	(0.69)	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	1	1	100%	0.00%	0	1649	58%	-0.85	(1.52)	
	December 2009	0	0	0%	0.00%	5	0	0%	0.00	0.00	
	November 2009	1	1	100%	0.00%	0	1476	67%	-0.69	(1.42)	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-3B Out of Service Cleared within 24 Hours Residence Parity	August 2010	1	3	33%	47.14%	1094	1511	72%	1.49	(0.47)
		July 2010	8	8	100%	0.00%	1003	1349	73%	-1.70	(2.03)
June 2010		2	3	67%	47.14%	1055	1650	78%	0.49	(1.03)	
May 2010		3	3	100%	0.00%	0	1513	82%	-0.82	(1.50)	
April 2010		2	2	100%	0.00%	954	1412	81%	-0.70	(1.42)	
March 2010		5	5	100%	0.00%	0	1477	84%	-0.99	(1.60)	
February 2010		2	3	67%	47.14%	996	1490	82%	0.69	(0.92)	
January 2010		9	11	82%	38.57%	0	1941	58%	-1.57	(1.96)	
December 2009		0	4	0%	0.00%	0	1571	68%	2.94	0.41	
November 2009		4	8	50%	50.00%	1289	1644	67%	1.04	(0.58)	
October 2009		4	5	80%	40.00%	1133	1650	75%	-0.25	(1.15)	
September 2009	3	7	43%	49.49%	0	1539	74%	1.89	(0.14)		



MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	August 2010	1	1	100%	0.00%	1234	3	33%	-1.22	(1.74)	
	July 2010	0	0	0%	0.00%	1137	0	0%	0.00	0.00	
	June 2010	0	0	0%	0.00%	1236	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	1222	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	1133	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	1074	0	0%	0.00	0.00	
	February 2010	0	1	0%	0.00%	1107	1	100%	0.00	(1.00)	
	January 2010	0	0	0%	0.00%	1241	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	1142	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	1488	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	1309	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	1415	0	0%	0.00	0.00	
	MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	August 2010	1	1	100%	0.00%	0	8	100%	0.00	0.00
		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0.00%	1	0	0%	0.00	0.00	
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3C Out of Service Cleared within 24 Hours Business Parity		August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2010	0	1	0%	0.00%	0	59	90%	2.95	(0.28)
	June 2010	0	0	0%	0.00%	64	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	1	1	100%	0.00%	0	68	94%	-0.25	(1.15)	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	68	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	1	1	100%	0.00%	0	71	96%	-0.21	(1.13)	
	September 2009	0	0	0%	0.00%	94	0	0%	0.00	0.00	
	MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	August 2010	0	0	0%	0.00%	336	0	0%	0.00	0.00
		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
May 2010		2	2	100%	0.00%	0	353	95%	-0.32	(1.19)	
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	271	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	275	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2009		2	2	100%	0.00%	0	303	89%	-0.48	(1.29)	
October 2009		2	2	100%	0.00%	0	296	93%	-0.39	(1.24)	
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity		August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	271	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	275	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	348	0	0%	0.00	0.00
	November 2009	2	2	100%	0.00%	0	303	89%	-0.48	(1.29)
	October 2009	1	1	100%	0.00%	0	296	93%	-0.28	(1.17)
	September 2009	1	1	100%	0.00%	0	364	96%	-0.21	(1.13)
MR-3C Out of Service Cleared within 24 Hours Residence Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	0	292	90%	-0.33	(1.20)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	436	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	453	0	0%	0.00	0.00
	MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	August 2010	5	6	83%	37.27%	0	319	89%	0.47
July 2010		4	4	100%	0.00%	291	351	90%	-0.65	(1.40)
June 2010		1	1	100%	0.00%	324	458	93%	-0.27	(1.17)
May 2010		0	0	0%	0.00%	267	0	0%	0.00	0.00
April 2010		6	6	100%	0.00%	0	319	91%	-0.75	(1.46)
March 2010		2	2	100%	0.00%	0	336	96%	-0.27	(1.16)
February 2010		3	3	100%	0.00%	271	311	86%	-0.70	(1.43)
January 2010		0	0	0%	0.00%	275	0	0%	0.00	0.00
December 2009		0	0	0%	0.00%	348	0	0%	0.00	0.00
November 2009		2	2	100%	0.00%	476	303	89%	-0.48	(1.29)
October 2009		3	3	100%	0.00%	0	296	93%	-0.48	(1.29)
September 2009		3	4	75%	43.30%	547	364	96%	2.00	(0.43)
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity		August 2010	0	0	0%	0.00%	0	0	0%	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	5	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	3	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0.00%	0	5	100%	0.00	0.00
	October 2009	1	1	100%	0.00%	0	3	100%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	August 2010	24	24	100%	0.00%	10	13	100%	0.00
July 2010		26	26	100%	0.00%	11	9	100%	0.00	0.00
June 2010		29	30	97%	17.95%	4	6	100%	0.00	(1.59)
May 2010		31	31	100%	0.00%	14	10	100%	0.00	0.00
April 2010		38	38	100%	0.00%	20	11	100%	0.00	0.00
March 2010		29	29	100%	0.00%	16	4	100%	0.00	0.00
February 2010		28	28	100%	0.00%	12	14	100%	0.00	0.00
January 2010		28	28	100%	0.00%	12	20	100%	0.00	0.00
December 2009		31	31	100%	0.00%	14	16	100%	0.00	0.00
November 2009		37	38	97%	16.01%	37	12	100%	0.00	(1.43)

	October 2009	51	51	100%	0.00%	16	12	100%	0.00	0.00
	September 2009	36	36	100%	0.00%	14	15	93%	-0.87	(1.53)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	August 2010	23	23	100%	0.00%	10	13	100%	0.00	0.00
	July 2010	10	10	100%	0.00%	11	9	100%	0.00	0.00
	June 2010	10	10	100%	0.00%	4	6	100%	0.00	0.00
	May 2010	15	15	100%	0.00%	14	10	100%	0.00	0.00
	April 2010	13	13	100%	0.00%	20	11	100%	0.00	0.00
	March 2010	13	13	100%	0.00%	16	4	100%	0.00	0.00
	February 2010	8	8	100%	0.00%	12	14	100%	0.00	0.00
	January 2010	18	18	100%	0.00%	12	20	100%	0.00	0.00
	December 2009	16	16	100%	0.00%	14	16	100%	0.00	0.00
	November 2009	3	3	100%	0.00%	37	12	100%	0.00	0.00
	October 2009	5	5	100%	0.00%	16	12	100%	0.00	0.00
	September 2009	3	3	100%	0.00%	14	15	93%	-0.42	(1.26)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	August 2010	0	0	0%	0.00%	65	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	60	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	74	65	100%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	2	2	100%	0.00%	85	60	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	59	74	100%	0.00	0.00
	January 2010	0	0	0%	0.00%	78	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	103	87	98%	-0.15	(1.09)
	November 2009	3	3	100%	0.00%	0	59	100%	0.00	0.00
	October 2009	3	3	100%	0.00%	96	78	100%	0.00	0.00
	September 2009	1	1	100%	0.00%	98	103	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	August 2010	115	115	100%	0.00%	4708	4828	68%	-7.20	(5.38)
	July 2010	83	84	99%	10.85%	3904	5325	73%	-5.26	(4.20)
	June 2010	124	127	98%	15.19%	4514	5568	79%	-5.03	(4.06)
	May 2010	85	93	91%	28.04%	4059	5495	86%	-1.56	(1.95)
	April 2010	118	118	100%	0.00%	3906	4682	83%	-4.79	(3.91)
	March 2010	120	122	98%	12.70%	4337	5164	87%	-3.60	(3.19)
	February 2010	137	146	94%	24.05%	4464	5000	81%	-3.86	(3.34)
	January 2010	124	132	94%	23.86%	5059	7245	54%	-9.14	(6.56)
	December 2009	112	114	98%	13.13%	4697	5914	73%	-5.96	(4.62)
	November 2009	137	165	83%	37.54%	5288	6637	67%	-4.26	(3.59)
	October 2009	133	136	98%	14.69%	5305	6523	78%	-5.60	(4.40)
	September 2009	108	109	99%	9.53%	5603	5459	86%	-3.89	(3.37)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	August 2010	2	2	100%	0.00%	0	13	100%	0.00	0.00
	July 2010	2	2	100%	0.00%	11	9	100%	0.00	0.00
	June 2010	1	1	100%	0.00%	4	6	100%	0.00	0.00
	May 2010	0	0	0%	0.00%	14	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	0	11	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	16	4	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	12	14	100%	0.00	0.00
	January 2010	0	0	0%	0.00%	12	0	0%	0.00	0.00
	December 2009	3	3	100%	0.00%	14	16	100%	0.00	0.00
	November 2009	2	2	100%	0.00%	37	12	100%	0.00	0.00
	October 2009	1	1	100%	0.00%	16	12	100%	0.00	0.00
	September 2009	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	August 2010	4	4	100%	0.00%	3	1	100%	0.00	0.00
	July 2010	2	2	100%	0.00%	1	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	1	0	0%	0.00	0.00

	May 2010	1	1	100%	0.00%	1	3	100%	0.00	0.00
	April 2010	3	3	100%	0.00%	0	1	100%	0.00	0.00
	March 2010	3	3	100%	0.00%	0	1	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	3	1	100%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	3	3	100%	0.00%	1	0	0%	0.00	0.00
	November 2009	2	2	100%	0.00%	4	3	100%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	3	3	100%	0.00%	7	1	100%	0.00	0.00
	August 2010	2	2	100%	0.00%	3	1	100%	0.00	0.00
	July 2010	0	0	0%	0.00%	1	0	0%	0.00	0.00
	June 2010	3	3	100%	0.00%	1	3	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	1	3	100%	0.00	0.00
	April 2010	3	3	100%	0.00%	0	1	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	0	1	100%	0.00	0.00
	February 2010	4	4	100%	0.00%	0	1	100%	0.00	0.00
	January 2010	0	0	0%	0.00%	1	0	0%	0.00	0.00
	December 2009	2	2	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	4	0	0%	0.00	0.00
	October 2009	1	1	100%	0.00%	0	1	100%	0.00	0.00
	September 2009	0	0	0%	0.00%	7	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	August 2010	0	0	0%	0.00%	64	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	0	64	100%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	71	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	57	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	0	71	100%	0.00	0.00
	November 2009	1	1	100%	0.00%	0	57	100%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	August 2010	17	17	100%	0.00%	1277	1562	72%	-2.54	(2.54)
	July 2010	19	19	100%	0.00%	1177	1394	74%	-2.59	(2.57)
	June 2010	10	10	100%	0.00%	1278	1784	79%	-1.60	(1.98)
	May 2010	15	16	94%	24.21%	1272	1564	82%	-1.24	(1.76)
	April 2010	15	15	100%	0.00%	1162	1459	81%	-1.89	(2.15)
	March 2010	18	18	100%	0.00%	1106	1520	84%	-1.84	(2.12)
	February 2010	5	5	100%	0.00%	1138	1547	82%	-1.04	(1.63)
	January 2010	19	20	95%	21.79%	1276	1978	59%	-3.28	(2.99)
	December 2009	22	22	100%	0.00%	1184	1610	69%	-3.14	(2.91)
	November 2009	24	24	100%	0.00%	1583	1681	68%	-3.36	(3.04)
	October 2009	14	16	88%	33.07%	1392	1687	76%	-1.10	(1.67)
	September 2009	15	15	100%	0.00%	1507	1583	75%	-2.24	(2.36)
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	August 2010	1	1	100%	0.00%	3	1	100%	0.00	0.00
	July 2010	1	1	100%	0.00%	1	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	1	3	100%	0.00	0.00
	May 2010	3	3	100%	0.00%	1	3	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	0	1	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	0	1	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	3	1	100%	0.00	0.00
	January 2010	1	1	100%	0.00%	1	0	0%	0.00	0.00

	December 2009	1	1	100%	0.00%	1	0	0%	0.00	0.00
	November 2009	1	1	100%	0.00%	0	3	100%	0.00	0.00
	October 2009	2	2	100%	0.00%	4	1	100%	0.00	0.00
	September 2009	1	1	100%	0.00%	0	1	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	August 2010	0	0	0%	0.00%	3	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	0	3	100%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	6	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0.00%	0	6	100%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4A All Troubles Cleared within 48 Hours Business Parity	August 2010	4	4	100%	0.00%	765	783	90%	-0.65
July 2010		5	6	83%	37.27%	816	840	93%	0.98	(0.75)
June 2010		1	2	50%	50.00%	898	910	96%	3.14	(0.18)
May 2010		3	4	75%	43.30%	743	781	98%	3.23	(0.16)
April 2010		5	5	100%	0.00%	890	844	97%	-0.41	(1.25)
March 2010		1	1	100%	0.00%	825	917	98%	-0.15	(1.09)
February 2010		2	2	100%	0.00%	885	762	98%	-0.23	(1.14)
January 2010		3	4	75%	43.30%	1000	1074	83%	0.42	(1.05)
December 2009		3	3	100%	0.00%	799	863	96%	-0.37	(1.23)
November 2009		2	2	100%	0.00%	911	993	89%	-0.49	(1.30)
October 2009		2	2	100%	0.00%	872	1039	96%	-0.28	(1.17)
September 2009		3	3	100%	0.00%	931	819	98%	-0.27	(1.17)
MR-4A All Troubles Cleared within 48 Hours Centrex Parity		August 2010	0	0	0%	0.00%	0	0	0%	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0.00%	0	36	94%	4.07	(0.15)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	40	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	40	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	0	42	95%	-0.22	(1.13)
	November 2009	1	1	100%	0.00%	28	42	95%	-0.22	(1.13)
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	August 2010	1	1	100%	0.00%	0	19	84%	-0.42
July 2010		0	1	0%	0.00%	0	24	96%	4.70	(0.15)
June 2010		3	3	100%	0.00%	0	16	100%	0.00	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	14	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	12	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	17	0	0%	0.00	0.00
December 2009		2	2	100%	0.00%	12	15	93%	-0.36	(1.22)
November 2009		0	1	0%	0.00%	19	14	86%	2.37	(0.49)
October 2009		1	1	100%	0.00%	0	17	100%	0.00	0.00
September 2009		2	2	100%	0.00%	19	13	92%	-0.38	(1.23)
MR-4A All Troubles Cleared within 48 Hours		August 2010	0	0	0%	0.00%	6139	0	0%	0.00

Hours Line Sharing Parity	July 2010	3	3	100%	0.00%	5430	6055	93%	-0.47	(1.28)	
	June 2010	3	3	100%	0.00%	6007	6467	95%	-0.39	(1.24)	
	May 2010	1	1	100%	0.00%	5860	6287	98%	-0.16	(1.09)	
	April 2010	1	1	100%	0.00%	7227	5565	98%	-0.16	(1.10)	
	March 2010	2	2	100%	0.00%	6518	6141	98%	-0.21	(1.13)	
	February 2010	3	3	100%	0.00%	7087	6038	97%	-0.30	(1.18)	
	January 2010	2	2	100%	0.00%	0	8810	82%	-0.66	(1.40)	
	December 2009	1	1	100%	0.00%	0	7048	92%	-0.29	(1.17)	
	November 2009	6	6	100%	0.00%	0	7852	90%	-0.80	(1.49)	
	October 2009	0	0	0%	0.00%	6733	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	7116	0	0%	0.00	0.00	
	MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2010	1	1	100%	0.00%	5430	6055	93%	-0.27	(1.16)
		June 2010	0	0	0%	0.00%	6007	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		April 2010	5	5	100%	0.00%	7227	5565	98%	-0.35	(1.21)
March 2010		4	4	100%	0.00%	6518	6141	98%	-0.30	(1.18)	
February 2010		0	0	0%	0.00%	7087	0	0%	0.00	0.00	
January 2010		2	3	67%	47.14%	0	8810	82%	0.69	(0.92)	
December 2009		1	1	100%	0.00%	6157	7048	92%	-0.29	(1.17)	
November 2009		1	2	50%	50.00%	7048	7852	90%	1.92	(0.46)	
October 2009		0	0	0%	0.00%	6733	0	0%	0.00	0.00	
September 2009		4	4	100%	0.00%	7116	6306	98%	-0.31	(1.19)	
MR-4A All Troubles Cleared within 48 Hours PBX Parity		August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2010	1	1	100%	0.00%	0	9	100%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	8	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	1	1	100%	0.00%	0	9	89%	-0.34	(1.20)	
	December 2009	0	0	0%	0.00%	7	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	1	1	100%	0.00%	12	7	100%	0.00	0.00	
	MR-4A All Troubles Cleared within 48 Hours Residence Parity	August 2010	1	1	100%	0.00%	5374	4835	91%	-0.32	(1.19)
		July 2010	1	1	100%	0.00%	0	5215	93%	-0.27	(1.16)
		June 2010	1	1	100%	0.00%	5109	5557	95%	-0.23	(1.14)
		May 2010	3	3	100%	0.00%	5117	5506	98%	-0.27	(1.16)
April 2010		0	0	0%	0.00%	6337	0	0%	0.00	0.00	
March 2010		1	1	100%	0.00%	5693	5224	98%	-0.15	(1.09)	
February 2010		1	1	100%	0.00%	6202	5276	97%	-0.18	(1.11)	
January 2010		1	1	100%	0.00%	6281	7736	82%	-0.47	(1.29)	
December 2009		1	2	50%	50.00%	0	6185	92%	2.20	(0.38)	
November 2009		2	2	100%	0.00%	6137	6859	90%	-0.46	(1.28)	
October 2009		1	1	100%	0.00%	5861	6594	95%	-0.22	(1.14)	
September 2009		0	0	0%	0.00%	6185	0	0%	0.00	0.00	
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity		August 2010	15	17	88%	32.22%	6139	5618	91%	0.35	(0.97)
		July 2010	26	28	93%	25.75%	5430	6055	93%	0.09	(1.11)
		June 2010	12	13	92%	26.65%	6007	6467	95%	0.50	(0.95)
		May 2010	15	16	94%	24.21%	5860	6287	98%	1.03	(0.71)
	April 2010	10	10	100%	0.00%	7227	5565	98%	-0.50	(1.30)	
	March 2010	23	23	100%	0.00%	6518	6141	98%	-0.71	(1.43)	

	February 2010	30	30	100%	0.00%	7087	6038	97%	-0.95	(1.58)
	January 2010	25	33	76%	42.85%	7281	8810	82%	0.94	(0.55)
	December 2009	18	19	95%	22.33%	6157	7048	92%	-0.37	(1.23)
	November 2009	25	27	93%	26.19%	7048	7852	90%	-0.41	(1.25)
	October 2009	31	31	100%	0.00%	6733	7633	95%	-1.22	(1.74)
	September 2009	32	32	100%	0.00%	7116	6306	98%	-0.88	(1.53)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	16	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	12	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	17	19	84%	-0.42	(1.26)
	December 2009	0	0	0%	0.00%	12	0	0%	0.00	0.00
	November 2009	1	1	100%	0.00%	0	14	86%	-0.39	(1.24)
	October 2009	1	1	100%	0.00%	0	17	100%	0.00	0.00
	September 2009	1	1	100%	0.00%	0	13	92%	-0.28	(1.17)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	August 2010	0	0	0%	0.00%	19	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	21	31	94%	-0.26	(1.16)
	June 2010	0	0	0%	0.00%	23	0	0%	0.00	0.00
	May 2010	3	3	100%	0.00%	24	20	95%	-0.37	(1.23)
	April 2010	1	1	100%	0.00%	33	21	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	40	25	92%	-0.29	(1.18)
	February 2010	2	2	100%	0.00%	40	24	100%	0.00	0.00
	January 2010	2	2	100%	0.00%	33	36	92%	-0.42	(1.25)
	December 2009	3	3	100%	0.00%	35	42	95%	-0.37	(1.23)
	November 2009	5	5	100%	0.00%	28	42	95%	-0.47	(1.29)
	October 2009	2	2	100%	0.00%	16	34	97%	-0.24	(1.15)
	September 2009	1	1	100%	0.00%	38	36	97%	-0.17	(1.10)
MR-4B All Troubles Cleared within 48 Hours Business Parity	August 2010	1	1	100%	0.00%	193	220	93%	-0.27	(1.16)
	July 2010	0	0	0%	0.00%	202	0	0%	0.00	0.00
	June 2010	2	2	100%	0.00%	230	256	96%	-0.30	(1.18)
	May 2010	3	3	100%	0.00%	211	204	95%	-0.41	(1.25)
	April 2010	1	1	100%	0.00%	0	209	97%	-0.19	(1.11)
	March 2010	6	6	100%	0.00%	234	238	97%	-0.45	(1.27)
	February 2010	4	4	100%	0.00%	185	217	97%	-0.33	(1.20)
	January 2010	0	0	0%	0.00%	243	0	0%	0.00	0.00
	December 2009	2	2	100%	0.00%	211	245	96%	-0.31	(1.19)
	November 2009	0	3	0%	0.00%	0	205	90%	5.23	0.85
	October 2009	1	1	100%	0.00%	0	256	95%	-0.23	(1.14)
	September 2009	2	2	100%	0.00%	235	228	93%	-0.40	(1.24)
MR-4B All Troubles Cleared within 48 Hours PBX Parity	August 2010	1	1	100%	0.00%	0	4	100%	0.00	0.00
	July 2010	1	1	100%	0.00%	0	5	80%	-0.46	(1.28)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	6	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-4B All Troubles Cleared within 48 Hours Residence Parity	September 2009	1	1	100%	0.00%	0	6	100%	0.00	0.00	
	August 2010	0	0	0%	0.00%	1574	0	0%	0.00	0.00	
	July 2010	0	0	0%	0.00%	1518	0	0%	0.00	0.00	
	June 2010	1	1	100%	0.00%	1513	1783	93%	-0.27	(1.16)	
	May 2010	1	1	100%	0.00%	0	1654	95%	-0.23	(1.14)	
	April 2010	2	2	100%	0.00%	1858	1585	96%	-0.30	(1.18)	
	March 2010	2	2	100%	0.00%	0	1592	95%	-0.32	(1.20)	
	February 2010	0	0	0%	0.00%	1683	0	0%	0.00	0.00	
	January 2010	1	1	100%	0.00%	0	2178	85%	-0.41	(1.25)	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	1	1	100%	0.00%	1859	1894	89%	-0.35	(1.22)	
	October 2009	0	0	0%	0.00%	1751	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	1784	0	0%	0.00	0.00	
	MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	August 2010	3	3	100%	0.00%	1767	1867	91%	-0.54	(1.33)
July 2010		8	8	100%	0.00%	1720	1688	93%	-0.79	(1.48)	
June 2010		3	4	75%	43.30%	1743	2039	94%	1.52	(0.56)	
May 2010		3	3	100%	0.00%	1807	1858	95%	-0.39	(1.24)	
April 2010		2	2	100%	0.00%	2167	1794	96%	-0.29	(1.18)	
March 2010		5	5	100%	0.00%	1824	1830	95%	-0.50	(1.30)	
February 2010		2	3	67%	47.14%	1868	1911	95%	2.13	(0.38)	
January 2010		11	11	100%	0.00%	1953	2511	86%	-1.32	(1.80)	
December 2009		2	4	50%	50.00%	1750	1993	92%	2.98	0.07	
November 2009		9	11	82%	38.57%	2120	2099	89%	0.76	(0.76)	
October 2009		6	6	100%	0.00%	1989	2065	95%	-0.59	(1.36)	
September 2009		9	9	100%	0.00%	2019	1880	93%	-0.82	(1.50)	
MR-4B All Troubles Cleared within 48 Hours UNE P (Centrex) Parity		August 2010	1	1	100%	0.00%	0	3	100%	0.00	0.00
		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	2	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	1	0%	0.00%	0	2	100%	0.00	(0.74)	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-4C All Troubles Cleared within 48 Hours Business Parity	August 2010	1	1	100%	0.00%	120	8	100%	0.00	0.00
		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	199	0	0%	0.00	0.00	
May 2010		0	0	0%	0.00%	192	0	0%	0.00	0.00	
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	183	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	222	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0.00%	280	0	0%	0.00	0.00	
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity		August 2010	0	0	0%	0.00%	962	0	0%	0.00	0.00
		July 2010	1	1	100%	0.00%	966	152	99%	-0.12	(1.07)
	June 2010	1	1	100%	0.00%	0	204	99%	-0.10	(1.06)	
	May 2010	1	1	100%	0.00%	0	120	100%	0.00	0.00	



	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	3	3	100%	0.00%	0	199	100%	0.00	0.00
	February 2010	4	4	100%	0.00%	1108	192	100%	0.00	0.00
	January 2010	0	0	0%	0.00%	938	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0.00%	0	185	99%	-0.10	(1.06)
	October 2009	6	6	100%	0.00%	0	224	99%	-0.23	(1.14)
	September 2009	0	0	0%	0.00%	1568	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	966	3	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	1108	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	938	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	984	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4C All Troubles Cleared within 48 Hours Residence Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00
July 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		2	2	100%	0.00%	0	972	99%	-0.14	(1.09)
April 2010		1	1	100%	0.00%	0	975	99%	-0.10	(1.06)
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2009		2	2	100%	0.00%	1077	1111	100%	-0.07	(1.04)
October 2009		2	2	100%	0.00%	1202	946	99%	-0.13	(1.08)
September 2009		0	0	0%	0.00%	1288	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity		August 2010	0	0	0%	0.00%	962	0	0%	0.00
	July 2010	0	0	0%	0.00%	966	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	1031	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	934	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	948	975	99%	-0.10	(1.06)
	March 2010	0	0	0%	0.00%	1185	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	1108	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	938	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	984	0	0%	0.00	0.00
	November 2009	2	2	100%	0.00%	1334	1111	100%	-0.07	(1.04)
	October 2009	1	1	100%	0.00%	1421	946	99%	-0.09	(1.06)
	September 2009	1	1	100%	0.00%	1568	987	100%	-0.06	(1.03)
	MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00
July 2010		1	1	100%	0.00%	0	824	99%	-0.12	(1.07)
June 2010		0	0	0%	0.00%	3	0	0%	0.00	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	6	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	9	0	0%	0.00	0.00
December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	13	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	August 2010	7	8	88%	33.07%	10	952	99%	2.58	(0.28)
	July 2010	7	7	100%	0.00%	11	976	99%	-0.31	(1.19)
	June 2010	8	8	100%	0.00%	4	1143	97%	-0.45	(1.28)
	May 2010	7	7	100%	0.00%	14	972	99%	-0.27	(1.16)
	April 2010	9	9	100%	0.00%	20	975	99%	-0.29	(1.18)
	March 2010	5	5	100%	0.00%	16	1035	100%	-0.14	(1.08)
	February 2010	3	3	100%	0.00%	12	938	100%	-0.11	(1.07)
	January 2010	2	2	100%	0.00%	12	992	96%	-0.30	(1.19)
	December 2009	1	1	100%	0.00%	15	1194	99%	-0.09	(1.05)
	November 2009	7	7	100%	0.00%	37	1111	100%	-0.14	(1.08)
	October 2009	13	13	100%	0.00%	16	946	99%	-0.33	(1.20)
	September 2009	10	10	100%	0.00%	14	987	100%	-0.17	(1.11)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	August 2010	0	0	0%	0.00%	10	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	11	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	4	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	14	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	20	0	0%	0.00	0.00
	March 2010	1	1	100%	0.00%	16	3	100%	0.00	0.00
	February 2010	0	0	0%	0.00%	12	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	12	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	15	0	0%	0.00	0.00
	November 2009	1	1	100%	0.00%	37	6	100%	0.00	0.00
	October 2009	1	1	100%	0.00%	16	9	100%	0.00	0.00
	September 2009	0	0	0%	0.00%	14	0	0%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	August 2010	38	38	100%	0.00%	65	13	100%	0.00	0.00
	July 2010	36	36	100%	0.00%	61	9	100%	0.00	0.00
	June 2010	47	47	100%	0.00%	60	6	100%	0.00	0.00
	May 2010	43	43	100%	0.00%	74	10	100%	0.00	0.00
	April 2010	59	59	100%	0.00%	87	11	100%	0.00	0.00
	March 2010	51	51	100%	0.00%	86	4	100%	0.00	0.00
	February 2010	43	43	100%	0.00%	59	14	100%	0.00	0.00
	January 2010	43	43	100%	0.00%	78	20	100%	0.00	0.00
	December 2009	43	43	100%	0.00%	103	16	100%	0.00	0.00
	November 2009	50	51	98%	13.86%	94	12	100%	0.00	(1.53)
	October 2009	65	65	100%	0.00%	96	12	100%	0.00	0.00
	September 2009	60	60	100%	0.00%	98	15	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	August 2010	25	25	100%	0.00%	6944	13	100%	0.00	0.00
	July 2010	18	18	100%	0.00%	6250	9	100%	0.00	0.00
	June 2010	12	12	100%	0.00%	6883	6	100%	0.00	0.00
	May 2010	19	19	100%	0.00%	6625	10	100%	0.00	0.00
	April 2010	16	16	100%	0.00%	8021	11	100%	0.00	0.00
	March 2010	14	14	100%	0.00%	7538	4	100%	0.00	0.00
	February 2010	9	9	100%	0.00%	8028	14	100%	0.00	0.00
	January 2010	18	18	100%	0.00%	8084	20	100%	0.00	0.00
	December 2009	18	18	100%	0.00%	7000	16	100%	0.00	0.00
	November 2009	5	5	100%	0.00%	8127	12	100%	0.00	0.00
	October 2009	7	7	100%	0.00%	7915	12	100%	0.00	0.00
	September 2009	4	4	100%	0.00%	8453	15	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	August 2010	0	0	0%	0.00%	10	0	0%	0.00	0.00
	July 2010	1	1	100%	0.00%	11	46	100%	0.00	0.00

	June 2010	0	0	0%	0.00%	4	0	0%	0.00	0.00
	May 2010	3	3	100%	0.00%	14	65	100%	0.00	0.00
	April 2010	1	1	100%	0.00%	0	61	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	16	60	100%	0.00	0.00
	February 2010	2	2	100%	0.00%	12	74	100%	0.00	0.00
	January 2010	2	2	100%	0.00%	12	87	100%	0.00	0.00
	December 2009	1	1	100%	0.00%	15	87	99%	-0.11	(1.07)
	November 2009	5	5	100%	0.00%	37	59	100%	0.00	0.00
	October 2009	6	6	100%	0.00%	16	78	100%	0.00	0.00
	September 2009	1	1	100%	0.00%	14	103	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	August 2010	149	149	100%	0.00%	3	6428	92%	-3.62	(3.20)
	July 2010	145	145	100%	0.00%	1	6887	94%	-3.02	(2.84)
	June 2010	167	167	100%	0.00%	1	7347	96%	-2.74	(2.66)
	May 2010	131	135	97%	16.96%	1	7100	98%	0.60	(0.76)
	April 2010	162	162	100%	0.00%	0	6391	98%	-1.89	(2.15)
	March 2010	172	172	100%	0.00%	0	7018	98%	-1.81	(2.10)
	February 2010	187	187	100%	0.00%	3	6806	97%	-2.23	(2.36)
	January 2010	193	196	98%	12.28%	0	9646	83%	-5.67	(4.45)
	December 2009	165	165	100%	0.00%	1	8075	93%	-3.39	(3.06)
	November 2009	189	210	90%	30.00%	4	8796	91%	0.64	(0.67)
	October 2009	177	178	99%	7.47%	4	8441	96%	-2.41	(2.46)
	September 2009	145	146	99%	8.25%	7	7152	98%	-1.19	(1.73)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	August 2010	5	5	100%	0.00%	3	13	100%	0.00	0.00
	July 2010	2	2	100%	0.00%	1	9	100%	0.00	0.00
	June 2010	1	1	100%	0.00%	1	6	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	1	10	100%	0.00	0.00
	April 2010	4	4	100%	0.00%	0	11	100%	0.00	0.00
	March 2010	3	3	100%	0.00%	0	4	100%	0.00	0.00
	February 2010	2	2	100%	0.00%	0	14	100%	0.00	0.00
	January 2010	0	0	0%	0.00%	1	0	0%	0.00	0.00
	December 2009	4	4	100%	0.00%	0	16	100%	0.00	0.00
	November 2009	4	4	100%	0.00%	4	12	100%	0.00	0.00
	October 2009	3	3	100%	0.00%	0	12	100%	0.00	0.00
	September 2009	3	3	100%	0.00%	7	15	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	August 2010	5	5	100%	0.00%	64	1	100%	0.00	0.00
	July 2010	4	4	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	0	3	100%	0.00	0.00
	April 2010	4	4	100%	0.00%	75	1	100%	0.00	0.00
	March 2010	4	4	100%	0.00%	71	1	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	57	1	100%	0.00	0.00
	January 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	3	3	100%	0.00%	75	0	0%	0.00	0.00
	November 2009	2	2	100%	0.00%	109	3	100%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	4	4	100%	0.00%	0	1	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	August 2010	2	2	100%	0.00%	1924	1	100%	0.00	0.00
	July 2010	0	0	0%	0.00%	1866	0	0%	0.00	0.00
	June 2010	3	3	100%	0.00%	1898	3	100%	0.00	0.00
	May 2010	2	2	100%	0.00%	1976	3	100%	0.00	0.00
	April 2010	3	3	100%	0.00%	2321	1	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	1989	1	100%	0.00	0.00
	February 2010	4	4	100%	0.00%	2035	1	100%	0.00	0.00

	January 2010	0	0	0%	0.00%	2088	0	0%	0.00	0.00
	December 2009	3	3	100%	0.00%	1891	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	2375	0	0%	0.00	0.00
	October 2009	1	1	100%	0.00%	2228	1	100%	0.00	0.00
	September 2009	0	0	0%	0.00%	2250	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	August 2010	0	0	0%	0.00%	3	0	0%	0.00	0.00
	July 2010	2	2	100%	0.00%	1	50	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	1	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	1	64	100%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	3	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	1	75	100%	0.00	0.00
	December 2009	1	1	100%	0.00%	1	71	100%	0.00	0.00
	November 2009	3	3	100%	0.00%	0	57	100%	0.00	0.00
	October 2009	0	0	0%	0.00%	4	0	0%	0.00	0.00
	September 2009	1	1	100%	0.00%	0	75	100%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours DS0 Parity	August 2010	18	18	100%	0.00%	64	2009	91%	-1.30
July 2010		26	26	100%	0.00%	0	1832	93%	-1.38	(1.84)
June 2010		15	15	100%	0.00%	0	2302	94%	-1.00	(1.61)
May 2010		19	19	100%	0.00%	0	2017	95%	-0.95	(1.58)
April 2010		18	18	100%	0.00%	0	1943	96%	-0.86	(1.52)
March 2010		19	19	100%	0.00%	0	1988	95%	-0.94	(1.57)
February 2010		11	11	100%	0.00%	0	2081	95%	-0.76	(1.46)
January 2010		26	26	100%	0.00%	0	2667	87%	-1.96	(2.19)
December 2009		24	24	100%	0.00%	0	2160	92%	-1.43	(1.87)
November 2009		29	29	100%	0.00%	0	2266	90%	-1.80	(2.10)
October 2009		29	29	100%	0.00%	66	2203	95%	-1.26	(1.76)
September 2009		21	21	100%	0.00%	70	2021	94%	-1.20	(1.73)
MR-5A All Troubles Cleared within 4 Hours DS1 Parity		August 2010	1	1	100%	0.00%	50	1	100%	0.00
	July 2010	1	1	100%	0.00%	51	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	0	3	100%	0.00	0.00
	May 2010	3	3	100%	0.00%	0	3	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	0	1	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	0	1	100%	0.00	0.00
	February 2010	2	2	100%	0.00%	47	1	100%	0.00	0.00
	January 2010	1	1	100%	0.00%	66	0	0%	0.00	0.00
	December 2009	2	2	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	2	2	100%	0.00%	0	3	100%	0.00	0.00
	October 2009	2	2	100%	0.00%	0	1	100%	0.00	0.00
	September 2009	2	2	100%	0.00%	0	1	100%	0.00	0.00
	MR-5A All Troubles Cleared within 4 Hours E911 Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00
July 2010		0	0	0%	0.00%	2	0	0%	0.00	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		0	2	0%	0.00%	0	76	84%	3.22	0.14
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	August 2010	1	1	100%	0.00%	0	69	78%	-0.52	(1.32)	
	July 2010	1	1	100%	0.00%	0	46	76%	-0.55	(1.34)	
	June 2010	2	2	100%	0.00%	0	50	80%	-0.69	(1.42)	
	May 2010	0	1	0%	0.00%	0	65	77%	1.81	(0.58)	
	April 2010	3	3	100%	0.00%	0	61	84%	-0.75	(1.46)	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	1	1	100%	0.00%	0	59	80%	-0.50	(1.30)	
	October 2009	2	2	100%	0.00%	0	78	85%	-0.60	(1.36)	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	August 2010	0	0	0%	0.00%	50	0	0%	0.00	0.00
		July 2010	0	0	0%	0.00%	51	0	0%	0.00	0.00
June 2010		1	1	100%	0.00%	48	4	100%	0.00	0.00	
May 2010		0	0	0%	0.00%	56	0	0%	0.00	0.00	
April 2010		2	2	100%	0.00%	73	2	100%	0.00	0.00	
March 2010		0	0	0%	0.00%	64	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	47	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	66	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	80	0	0%	0.00	0.00	
November 2009		0	0	0%	0.00%	74	0	0%	0.00	0.00	
October 2009		0	0	0%	0.00%	73	0	0%	0.00	0.00	
September 2009		0	0	0%	0.00%	74	0	0%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity		August 2010	1	1	100%	0.00%	3	0	0%	0.00	0.00
		July 2010	0	0	0%	0.00%	2	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	1	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	3	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	1	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	1	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	1	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	2	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	August 2010	37	42	88%	32.38%	2	69	78%	-1.22	(1.74)
		July 2010	30	34	88%	32.22%	1	46	76%	-1.26	(1.77)
June 2010		40	48	83%	37.27%	4	50	80%	-0.41	(1.25)	
May 2010		26	32	81%	39.03%	2	65	77%	-0.48	(1.29)	
April 2010		26	33	79%	40.88%	0	61	84%	0.60	(0.81)	
March 2010		31	40	78%	41.76%	0	60	80%	0.31	(0.96)	
February 2010		32	39	82%	38.38%	2	74	76%	-0.75	(1.46)	
January 2010		28	39	72%	45.00%	2	87	84%	1.71	(0.20)	
December 2009		40	57	70%	45.75%	3	87	74%	0.45	(0.84)	
November 2009		26	35	74%	43.71%	2	59	80%	0.63	(0.78)	
October 2009		30	45	67%	47.14%	5	78	85%	2.66	0.26	
September 2009		33	38	87%	33.80%	2	103	78%	-1.16	(1.71)	
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity		August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	80	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	August 2010	4	4	100%	0.00%	50	1	0%	0.00	0.00	
	July 2010	1	1	100%	0.00%	51	0	0%	0.00	0.00	
	June 2010	4	4	100%	0.00%	48	2	100%	0.00	0.00	
	May 2010	1	1	100%	0.00%	56	3	100%	0.00	0.00	
	April 2010	1	1	100%	0.00%	73	3	67%	-0.61	(1.37)	
	March 2010	2	3	67%	47.14%	64	1	100%	0.00	(1.41)	
	February 2010	2	3	67%	47.14%	47	3	100%	0.00	(1.00)	
	January 2010	0	0	0%	0.00%	66	0	0%	0.00	0.00	
	December 2009	1	1	100%	0.00%	80	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	74	0	0%	0.00	0.00	
	October 2009	1	1	100%	0.00%	73	2	50%	-0.82	(1.50)	
	September 2009	1	1	100%	0.00%	74	1	100%	0.00	0.00	
	MR-5B All Troubles Cleared within 4 Hours DS0 Parity	August 2010	0	0	0%	0.00%	47	0	0%	0.00	0.00
		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		1	1	100%	0.00%	0	2	100%	0.00	0.00	
April 2010		1	1	100%	0.00%	0	1	100%	0.00	0.00	
March 2010		2	2	100%	0.00%	0	5	80%	-0.60	(1.36)	
February 2010		1	1	100%	0.00%	0	2	100%	0.00	0.00	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2009		2	2	100%	0.00%	0	3	67%	-0.77	(1.47)	
October 2009		1	1	100%	0.00%	0	2	100%	0.00	0.00	
September 2009		2	2	100%	0.00%	0	4	75%	-0.67	(1.41)	
MR-5B All Troubles Cleared within 4 Hours DS1 Parity		August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		July 2010	1	1	100%	0.00%	0	46	76%	-0.55	(1.34)
		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	53	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	1	1	100%	0.00%	0	103	78%	-0.53	(1.32)	
	MR-5B All Troubles Cleared within 4 Hours E911 Parity	August 2010	62	72	86%	34.58%	0	69	78%	-1.13	(1.69)
		July 2010	63	75	84%	36.66%	2	46	76%	-0.99	(1.60)
		June 2010	56	73	77%	42.27%	0	50	80%	0.45	(0.88)
May 2010		54	71	76%	42.67%	0	65	77%	0.12	(1.05)	
April 2010		52	63	83%	37.96%	0	61	84%	0.16	(1.05)	
March 2010		40	70	57%	49.49%	0	60	80%	3.25	0.59	
February 2010		44	60	73%	44.22%	3	74	76%	0.31	(0.93)	
January 2010		80	97	82%	38.02%	0	87	84%	0.26	(0.96)	
December 2009		82	113	73%	44.62%	0	87	74%	0.16	(1.00)	
November 2009		62	91	68%	46.60%	0	59	80%	1.71	(0.17)	

	October 2009	100	132	76%	42.85%	0	78	85%	1.72	(0.17)
	September 2009	82	97	85%	36.16%	1	103	78%	-1.17	(1.71)
MR-5B All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	August 2010	0	0	0%	0.00%	51	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	46	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	50	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	66	71	66%	-0.71	(1.43)
	April 2010	0	0	0%	0.00%	53	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	53	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	44	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	60	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	67	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	86	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	76	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	62	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours LIS Trunk Parity	August 2010	0	0	0%	0.00%	1	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	0	80	73%	-0.61	(1.37)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	0	75	71%	-0.64	(1.39)
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	August 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0.00%	0	2	100%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	3	0	0%	0.00	0.00
	April 2010	2	3	67%	47.14%	0	2	100%	0.00	(1.15)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0.00%	0	3	100%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	1	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours UDIT DS1 Parity	August 2010	9	10	90%	30.00%	0	61	75%	-0.99	(1.60)
	July 2010	7	8	88%	33.07%	0	50	72%	-0.91	(1.55)
	June 2010	17	21	81%	39.27%	50	80	73%	-0.77	(1.47)
	May 2010	8	9	89%	31.43%	0	64	80%	-0.64	(1.39)
	April 2010	9	10	90%	30.00%	0	56	82%	-0.60	(1.36)
	March 2010	12	16	75%	43.30%	0	61	82%	0.65	(0.81)
	February 2010	6	9	67%	47.14%	0	79	84%	1.29	(0.50)
	January 2010	23	29	79%	40.51%	0	75	71%	-0.87	(1.53)
	December 2009	8	15	53%	49.89%	0	71	75%	1.72	(0.20)
	November 2009	8	9	89%	31.43%	0	57	77%	-0.78	(1.47)
	October 2009	7	8	88%	33.07%	0	79	76%	-0.73	(1.44)
	September 2009	10	10	100%	0.00%	0	75	89%	-1.03	(1.62)
MR-5B All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	August 2010	0	1	0%	0.00%	51	1	100%	0.00	(1.00)
	July 2010	0	0	0%	0.00%	46	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	50	0	0%	0.00	0.00

	May 2010	1	1	100%	0.00%	66	1	100%	0.00	0.00	
	April 2010	1	1	100%	0.00%	53	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	53	0	0%	0.00	0.00	
	February 2010	1	1	100%	0.00%	44	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	60	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	67	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	86	0	0%	0.00	0.00	
	October 2009	1	3	33%	47.14%	76	1	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	62	0	0%	0.00	0.00	
MR-6A Mean Time to Restore Basic Rate ISDN Parity	August 2010	0	0	00:00	0	1.020138889	0	00:00	0.00	0.00	
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	June 2010	0	1	00:00	0	0	1	00:00	0.00	(1.00)	
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2010	1	1	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	1	1	00:00	0	0	3	00:00	0.00	0.00	
	January 2010	1	1	00:00	0	0.446527778	0	00:00	0.00	0.00	
	December 2009	1	1	00:00	0	0	0	00:00	0.00	0.00	
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6A Mean Time to Restore Business Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010		1	1	00:00	0	0	61	19:40	-0.47	(1.28)	
February 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6A Mean Time to Restore Centrex Parity		August 2010	12	17	16:56	0.4556	0	61	18:05	0.41	(0.93)
		July 2010	13	16	19:30	0.3903	0	50	17:16	-0.72	(1.44)
		June 2010	12	15	19:12	0.4	0	80	17:24	-0.60	(1.36)
	May 2010	12	14	20:34	0.3499	0	64	19:07	-0.51	(1.31)	
	April 2010	13	15	20:48	0.3399	0	56	19:42	-0.41	(1.25)	
	March 2010	15	16	22:30	0.2421	27.36180556	61	19:40	-1.09	(1.66)	
	February 2010	10	13	18:27	0.4213	18.24583333	79	20:02	0.60	(0.85)	
	January 2010	9	11	19:38	0.3857	0	75	16:57	-0.76	(1.46)	
	December 2009	8	14	13:42	0.4949	0	71	17:54	1.38	(0.39)	
	November 2009	8	11	17:27	0.4454	22.81180556	57	18:31	0.32	(1.01)	
	October 2009	11	16	16:30	0.4635	0	79	18:13	0.61	(0.81)	
	September 2009	10	14	17:08	0.4518	0	75	21:26	1.99	(0.19)	
	MR-6A Mean Time to Restore Centrex 21 Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010		0.35486111	1	08:31	0	0	3	08:10	0.05	(0.97)	
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010		0	0	00:00	0	8.429166667	0	00:00	0.00	0.00	
February 2010		0	0	00:00	0	14.36805556	0	00:00	0.00	0.00	
January 2010	0	0	00:00	0	8.875	0	00:00	0.00	0.00		



	December 2009	0	0	00:00	0	8.149305556	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	11.754166667	0	00:00	0.00	0.00
	October 2009	0.029166667	1	00:42	0	0	4	02:41	-0.97	(1.59)
	September 2009	0	0	00:00	0	7.904166667	0	00:00	0.00	0.00
MR-6A Mean Time to Restore Line Sharing Parity	August 2010	2.103472222	4	12:37	0.275694444	0	783	23:04	-0.87	(1.53)
	July 2010	6.39375	6	01:34	0.964583333	0	836	20:56	0.56	(0.49)
	June 2010	2.908333333	2	10:54	0.827777778	0	910	17:44	1.41	(0.13)
	May 2010	4.786111111	4	04:43	1.175	0	780	14:00	2.20	0.07
	April 2010	2.832638889	5	13:36	0.472222222	0	842	17:03	-0.19	(1.12)
	March 2010	0.884722222	1	21:14	0	0	916	13:29	0.57	(0.64)
	February 2010	1.24375	2	14:55	0.703472222	0	762	16:53	-0.06	(1.04)
	January 2010	6.374305556	4	14:15	1.540972222	0	1073	05:41	0.66	(0.55)
	December 2009	2.755555556	3	22:03	0.071527778	0	862	17:36	0.42	(0.57)
	November 2009	0.347222222	2	04:10	0.064583333	0	992	21:12	-1.13	(1.69)
	October 2009	2.093055556	2	01:07	0.455555556	0	1038	16:55	0.52	(0.32)
	September 2009	1.159027778	3	09:16	0.289583333	0	819	13:56	-0.44	(1.27)
MR-6A Mean Time to Restore Line Splitting Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	3.355555556	1	08:32	0	0	36	17:32	3.16	(0.07)
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.823611111	1	19:46	0	0	41	16:01	0.19	(0.91)
	November 2009	0.713194444	1	17:07	0	0	37	11:50	0.29	(0.67)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore PBX Parity	August 2010	0.490972222	1	11:47	0	0	19	22:38	-0.50	(1.30)
	July 2010	2.261111111	1	06:16	0	0	24	18:00	2.33	(0.15)
	June 2010	2.4375	3	19:30	0.5625	0	16	13:28	0.98	(0.31)
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	5.782638889	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	1.033333333	2	12:24	0.704166667	3.830555556	15	13:29	-0.10	(1.06)
	November 2009	2.153472222	1	03:41	0	0	14	00:38	1.30	(0.37)
	October 2009	1.936805556	1	22:29	0	0	17	12:32	3.18	(0.05)
	September 2009	0.334722222	2	04:01	0.011805556	3.416666667	13	15:03	-0.76	(1.46)
MR-6A Mean Time to Restore Residence Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	1.434027778	3	11:28	0.308333333	0	6050	21:09	-0.93	(1.57)
	June 2010	3.121527778	3	00:58	0.122916667	0	6462	19:10	0.44	(0.46)
	May 2010	1.046527778	1	01:07	0	0	6284	16:16	0.26	(0.28)
	April 2010	1.352777778	1	08:28	0	0	5558	17:12	0.61	0.10
	March 2010	0.757638889	2	09:05	0.036805556	0	6139	15:44	-0.39	(1.24)
	February 2010	3.775	3	06:12	0.641666667	0	6035	17:54	1.00	0.02
	January 2010	1.366666667	2	16:24	0.784027778	0	8806	06:12	-0.79	(1.48)
	December 2009	1.030555556	1	00:44	0	0	7042	21:43	0.10	(0.62)
	November 2009	5.134722222	6	20:32	0.513194444	0	7850	23:02	-0.27	(1.17)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6A Mean Time to Restore UNE - P	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00

(POTS) Parity	July 2010	0.28611111	1	06:52	0	0	6050	21:09	-0.79	(1.48)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	2.15347222	5	10:20	0.374305556	0	5558	17:12	-0.61	(1.37)
	March 2010	1.46944444	4	08:49	0.426388889	0	6139	15:44	-0.58	(1.35)
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	3.73819444	3	05:54	1.011111111	0	8806	06:12	-0.02	(1.01)
	December 2009	0.71805556	1	17:14	0	0	7042	21:43	-0.14	(1.09)
	November 2009	3.28402778	2	15:24	2.192361111	0	7850	23:02	1.03	(0.24)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	2.32777778	4	13:58	0.304861111	0	6304	16:11	-0.27	(1.17)
	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00
June 2010		0.9375	1	22:30	0	0	9	09:11	1.31	(0.72)
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2010		0	0	00:00	0	20.05	0	00:00	0.00	0.00
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2010		0	0	00:00	0	14.36805556	0	00:00	0.00	0.00
January 2010		1.85694444	1	20:34	0	8.875	8	17:21	1.60	(0.46)
December 2009		0	0	00:00	0	8.149305556	0	00:00	0.00	0.00
November 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2009		0.11319444	1	02:43	0	0	7	13:08	-0.87	(1.53)
August 2010		1.25277778	1	06:04	0	14.91666667	4833	23:40	0.32	(0.48)
July 2010		1.97361111	1	23:22	0	8.96875	5214	21:12	1.49	(0.08)
June 2010	0.88888889	1	21:20	0	21.77291667	5552	19:24	0.08	(0.78)	
May 2010	1.31041667	3	10:29	0.446527778	12.43333333	5504	16:35	-0.29	(1.18)	
April 2010	0	0	00:00	0	26.97361111	0	00:00	0.00	0.00	
March 2010	0.07708333	1	01:51	0	27.36180556	5223	16:08	-0.56	(1.34)	
February 2010	0.23680556	1	05:41	0	18.24583333	5273	18:02	-0.79	(1.48)	
January 2010	0.23958333	1	05:45	0	17.54236111	7733	06:16	-1.00	(1.61)	
December 2009	3.07083333	2	12:51	0.847222222	19.25208333	6180	22:18	0.63	(0.27)	
November 2009	0.50625	2	06:04	0.03125	22.81180556	6858	23:18	-1.08	(1.66)	
October 2009	0.19861111	1	04:46	0	8.483333333	6589	19:36	-0.76	(1.46)	
September 2009	0	0	00:00	0	22.60555556	0	00:00	0.00	0.00	
MR-6B Mean Time to Restore Business Parity	August 2010	20.0048611	17	04:15	1.122222222	133.1569444	5616	23:35	0.93	(0.44)
	July 2010	24.0638889	28	20:38	0.996527778	125.1534722	6050	21:09	-0.16	(1.09)
	June 2010	10.8659722	13	20:04	0.961805556	131.5041667	6462	19:10	0.14	(0.78)
	May 2010	10.6625	16	16:00	0.726388889	125.5541667	6284	16:16	-0.03	(1.02)
	April 2010	5.10625	10	12:15	0.372222222	0	5558	17:12	-0.62	(1.38)
	March 2010	12.0840278	23	12:37	0.470833333	192.71875	6139	15:44	-0.62	(1.38)
	February 2010	16.1569444	30	12:56	0.388194444	186.9715278	6035	17:54	-1.27	(1.77)
	January 2010	48.6493056	33	11:23	1.264583333	179.3506944	8806	06:12	1.21	(0.22)
	December 2009	13.2965278	19	16:48	0.533333333	160.3840278	7042	21:43	-0.68	(1.42)
	November 2009	23.2520833	27	20:40	0.650694444	0	7850	23:02	-0.55	(1.33)
	October 2009	24.7194444	30	19:47	0.336805556	0	7627	19:14	0.15	(0.80)
	September 2009	13.6875	32	10:16	0.351388889	152.7145833	6304	16:11	-2.07	(2.26)
	MR-6B Mean Time to Restore PBX Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00
July 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
June 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00

	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	1.05902778	1	01:25	0	0	19	01:20	0.00	(0.96)
	December 2009	0	0	00:00	0	2.764583333	0	00:00	0.00	0.00
	November 2009	0.18055556	1	04:20	0	0	14	00:38	-0.98	(1.59)
	October 2009	0.14583333	1	03:30	0	0	17	12:32	-0.85	(1.51)
	September 2009	1.04305556	1	01:02	0	0	13	15:03	0.51	(0.37)
MR-6B Mean Time to Restore Residence Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.92013889	1	22:05	0	0	30	18:24	0.18	(0.91)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	1.91875	3	15:21	0.349305556	0	20	17:54	-0.19	(1.11)
	April 2010	0.77569444	1	18:37	0	0	21	10:15	0.91	(0.77)
	March 2010	0.18888889	1	04:32	0	0	25	20:54	-0.66	(1.40)
	February 2010	1.56805556	2	18:49	0.223611111	0	24	12:26	0.92	(0.59)
	January 2010	0.29791667	2	03:34	0.019444444	0	36	17:59	-0.93	(1.57)
	December 2009	1.96458333	3	15:43	0.408333333	0	41	16:01	-0.03	(1.02)
	November 2009	2.40972222	5	11:34	0.388194444	0	37	11:50	-0.03	(1.02)
	October 2009	1.02847222	2	12:20	0.614583333	0	34	12:23	0.00	(1.00)
	September 2009	1.15277778	1	03:40	0	0	36	12:50	1.20	(0.22)
MR-6B Mean Time to Restore UNE - P (POTS) Parity	August 2010	0.96458333	1	23:09	0	0	220	20:53	0.12	(0.79)
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	1.09930556	2	13:11	0.714583333	0	256	17:12	-0.32	(1.20)
	May 2010	1.39444444	3	11:09	0.427777778	0	204	15:40	-0.38	(1.23)
	April 2010	0.09583333	1	02:18	0	0	208	14:26	-0.71	(1.43)
	March 2010	1.375	6	05:30	0.248611111	0	237	13:19	-1.38	(1.84)
	February 2010	0.56527778	3	04:31	0.048611111	0	217	13:53	-0.88	(1.54)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.34652778	2	04:09	0.0125	0	244	18:57	-1.25	(1.76)
	November 2009	9.21388889	3	01:43	1.043055556	0	205	21:53	4.21	1.26
	October 2009	1.95138889	1	22:50	0	0	255	16:53	1.62	(0.03)
	September 2009	1.08125	2	12:58	0.540972222	0	227	16:57	-0.31	(1.19)
MR-6B Mean Time to Restore UNE P (Centrex) Parity	August 2010	0.33819444	1	08:07	0	0	4	09:02	-0.12	(1.07)
	July 2010	0.82569444	1	19:49	0	0	5	14:57	0.24	(0.53)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0.457638889	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.76805556	1	18:26	0	0	5	13:16	0.38	(1.15)
MR-6C Mean Time to Restore Business Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.73055556	1	17:32	0	20.11319444	1783	19:16	-0.08	(1.05)
	May 2010	0.78888889	1	18:56	0	30.87361111	1652	18:06	0.02	(0.88)
	April 2010	1.14375	2	13:43	0.604166667	0	1584	16:52	-0.27	(1.16)
	March 2010	1.16944444	2	14:02	0.739583333	0	1592	17:00	-0.21	(1.13)
	February 2010	0	0	00:00	0	35.16527778	0	00:00	0.00	0.00
	January 2010	0.92222222	1	22:08	0	27.05625	2177	03:32	-0.22	(1.13)
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.31180556	1	07:29	0	0	1892	23:04	-0.74	(1.45)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00

	September 2009	0	0	00:00	0	35.11666667	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Line Sharing Parity	August 2010	2.16180556	3	17:18	0.580555556	208.6083333	1859	22:34	-0.32	(1.19)
	July 2010	3.19583333	8	09:35	0.353472222	179.0222222	1687	21:13	-1.41	(1.85)
	June 2010	3.6875	4	22:07	1.272916667	0	2039	19:01	0.30	(0.62)
	May 2010	0.46736111	3	03:44	0.047916667	0	1856	17:50	-0.59	(1.36)
	April 2010	1.11458333	2	13:22	0.441666667	0	1792	16:35	-0.27	(1.17)
	March 2010	2.94513889	5	14:08	0.429166667	0	1829	16:31	-0.28	(1.17)
	February 2010	4.18263889	3	09:28	1.473611111	170.6194444	1911	17:54	0.99	(0.21)
	January 2010	10.7756944	11	23:31	0.397916667	176.7229167	2510	02:44	-0.45	(1.27)
	December 2009	7.76527778	4	22:35	0.767361111	0	1992	22:48	1.69	0.22
	November 2009	13.5444444	11	05:33	1.074305556	0	2097	22:57	1.04	(0.33)
	October 2009	2.03263889	6	08:08	0.404861111	0	2064	19:14	-1.56	(1.95)
	September 2009	7.51319444	9	20:02	0.458333333	0	1879	20:46	-0.09	(1.05)
	MR-6C Mean Time to Restore Line Splitting Parity	August 2010	0.34097222	1	08:11	0	0	3	23:26	-3.18
July 2010		0	0	00:00	0	179.0222222	0	00:00	0.00	0.00
June 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2010		3.02847222	1	00:41	0	0	2	05:29	32.10	(0.57)
January 2010		0	0	00:00	0	176.7229167	0	00:00	0.00	0.00
December 2009		0	0	00:00	0	167.3340278	0	00:00	0.00	0.00
November 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity		August 2010	0.08680556	1	02:05	0	0	1	00:20	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	200.3041667	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	169.1131944	0	00:00	0.00	0.00
	MR-6C Mean Time to Restore UNE - P (POTS) Parity	August 2010	0	0	00:00	0	208.6083333	0	00:00	0.00
July 2010		1.11527778	1	02:46	0	179.0222222	96	07:17	1.51	(0.13)
June 2010		0.00277778	1	00:04	0	138.1326389	144	04:27	-0.46	(1.28)
May 2010		0	0	00:00	0	168.8090278	0	00:00	0.00	0.00
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2010		0.45069444	1	10:49	0	204.1368056	116	04:10	0.91	(0.38)
February 2010		0.08125	3	00:39	0.044444444	170.6194444	137	05:25	-0.96	(1.58)
January 2010		0	0	00:00	0	176.7229167	0	00:00	0.00	0.00
December 2009		0	0	00:00	0	167.3340278	0	00:00	0.00	0.00
November 2009		0.00555556	1	00:08	0	249.6638889	118	07:09	-0.51	(1.31)
October 2009		1.50763889	6	06:02	0.395833333	272.1034722	132	04:55	0.27	(0.68)
September 2009		0	0	00:00	0	204.2298611	0	00:00	0.00	0.00
MR-6C Mean Time to Restore UNE P (Centrex) Parity		August 2010	0	0	00:00	0	0	0	00:00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0.647916667	0	00:00	0.00	0.00
	May 2010	0.89930556	2	10:47	0.575694444	0	527	09:30	0.15	(0.74)

	April 2010	0.10347222	1	02:29	0	0	487	08:49	-0.51	(1.31)
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0.134027778	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.48125	2	05:46	0.060416667	0	473	08:39	-0.34	(1.21)
	October 2009	1.27291667	2	15:16	0.202777778	0	468	09:04	0.54	(0.43)
	September 2009	0	0	00:00	0	1.613888889	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0.04236111	1	01:01	0	0	487	08:49	-0.63	(1.38)
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.85694444	1	20:34	0	0	468	09:04	0.71	(0.36)
	September 2009	0.08125	1	01:57	0	0	551	07:17	-0.57	(1.35)
MR-6D Mean Time to Restore Dark Fiber - Loop Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.01458333	1	00:21	0	0	435	12:00	-0.86	(1.52)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	August 2010	4.85138889	7	16:38	1.29375	13.89375	528	10:55	1.05	(0.38)
	July 2010	1.38611111	5	06:39	0.378472222	0	531	11:09	-0.74	(1.45)
	June 2010	1.02847222	7	03:32	0.340277778	0	671	11:53	-1.26	(1.76)
	May 2010	0.78194444	7	02:41	0.290972222	0	527	09:30	-1.48	(1.90)
	April 2010	0.15972222	6	00:38	0.036111111	0	487	08:49	-1.61	(1.98)
	March 2010	0.09791667	4	00:35	0.027777778	0	483	06:52	-1.26	(1.77)
	February 2010	1.11666667	3	08:56	0.477083333	0	459	08:50	0.02	(0.89)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.73541667	1	17:39	0	0	564	08:41	0.62	(0.47)
	November 2009	0.05347222	6	00:13	0.016666667	0	473	08:39	-1.71	(2.04)
	October 2009	1.42569444	11	03:07	0.234027778	13.35069444	468	09:04	-1.21	(1.73)
	September 2009	1.45069444	6	05:48	0.397222222	11.08263889	551	07:17	-0.39	(1.24)
MR-6D Mean Time to Restore DS1 Parity	August 2010	0	0	00:00	0	7.222916667	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	7.538194444	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.74722222	1	17:56	0	0	3	05:11	1.53	(0.73)
	February 2010	0	0	00:00	0	5.834027778	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	7.749305556	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00

	November 2009	0.07569444	1	01:49	0	0	4	00:48	1.13	(0.61)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore E911 Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0.140277778	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.02569444	1	00:37	0	0	0	00:00	0.00	0.00
	December 2009	0.20486111	2	02:28	0.108333333	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0.77222222	2	09:16	0.034027778	0	55	06:04	0.31	(0.45)
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	August 2010	0.04375	1	01:03	0	7.222916667	51	04:57	-0.39	(1.24)
	July 2010	0.07847222	1	01:53	0	7.538194444	36	03:41	-0.69	(1.42)
	June 2010	0.26736111	2	03:13	0.041666667	6.954861111	42	03:12	0.01	(0.83)
	May 2010	0.51180556	1	12:17	0	9.835416667	55	03:09	3.41	0.32
	April 2010	0.25277778	3	02:01	0.070138889	8.1125	45	04:01	-0.63	(1.38)
	March 2010	0	0	00:00	0	15.45486111	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	5.834027778	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	7.749305556	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	11.84305556	0	00:00	0.00	0.00
	November 2009	0.05902778	1	01:25	0	14.8625	47	02:59	-0.71	(1.43)
	October 2009	0.23472222	2	02:49	0.052777778	14.46111111	62	03:00	-0.12	(1.07)
	September 2009	0	0	00:00	0	12.44513889	0	00:00	0.00	0.00
MR-6D Mean Time to Restore LIS Trunk Parity	August 2010	0	0	00:00	0	0.154166667	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0.543055556	0	00:00	0.00	0.00
	June 2010	0.025	1	00:36	0	0.025694444	2	01:44	-2.45	(2.49)
	May 2010	0	0	00:00	0	0.143055556	0	00:00	0.00	0.00
	April 2010	0.08680556	2	01:02	0.018055556	0	1	03:22	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0.313194444	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0.140972222	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0.464583333	0	00:00	0.00	0.00
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	August 2010	0.075	1	01:48	0	0.077083333	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0.029166667	0	00:00	0.00	0.00

	June 2010	0	0	00:00	0	0.557638889	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0.072222222	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0.227083333	1	05:27	0	0.292361111	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0.036805556	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0.288194444	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0.139583333	0	00:00	0.00	0.00
	October 2009	0.045833333	1	01:06	0	0.249305556	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0.071527778	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	August 2010	4.19861111	39	02:35	0.068055556	1.681944444	51	04:57	-1.12	(1.68)
	July 2010	3.90277778	34	02:45	0.097222222	0.936805556	36	03:41	-1.50	(1.91)
	June 2010	5.45	48	02:43	0.079166667	0.334722222	42	03:12	-1.01	(1.62)
	May 2010	4.00486111	30	03:12	0.11875	0.922916667	55	03:09	0.09	(0.89)
	April 2010	6.41527778	33	04:40	0.3625	2.811111111	45	04:01	0.53	(0.72)
	March 2010	5.22847222	40	03:08	0.105555556	0.979861111	51	03:16	-0.22	(1.13)
	February 2010	4.56666667	39	02:49	0.097916667	1.240972222	66	03:35	-1.16	(1.71)
	January 2010	5.57847222	39	03:26	0.095138889	0.49375	66	02:57	1.04	(0.35)
	December 2009	7.60416667	56	03:16	0.086805556	2.600694444	74	05:01	-0.85	(1.52)
	November 2009	4.33680556	35	02:58	0.088888889	3.888194444	47	02:59	-0.01	(1.01)
	October 2009	7.25972222	45	03:52	0.154861111	1.760416667	62	03:00	2.04	(0.04)
	September 2009	4.78611111	38	03:01	0.082638889	5.6125	89	03:12	-0.32	(1.19)
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.04236111	1	01:01	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	11.84305556	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	August 2010	0.25416667	4	01:31	0.060416667	1.681944444	1	17:05	0.00	0.00
	July 2010	0.00347222	1	00:05	0	0.936805556	0	00:00	0.00	0.00
	June 2010	0.15555556	4	00:56	0.046527778	0.334722222	2	02:05	-0.51	(1.31)
	May 2010	0.14791667	1	03:33	0	0.922916667	3	01:14	3.77	(0.76)
	April 2010	0.11111111	1	02:40	0	2.811111111	3	04:21	-0.23	(1.14)
	March 2010	0.445833333	3	03:34	0.220833333	0.979861111	1	00:37	0.00	0.00
	February 2010	0.40347222	3	03:14	0.036805556	1.240972222	2	01:43	0.76	(0.86)
	January 2010	0	0	00:00	0	0.49375	0	00:00	0.00	0.00
	December 2009	0.052083333	1	01:15	0	2.600694444	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	3.888194444	0	00:00	0.00	0.00
	October 2009	0.04027778	1	00:58	0	1.760416667	2	03:45	-0.54	(1.33)
	September 2009	0.01388889	1	00:20	0	5.6125	1	03:23	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	August 2010	0	0	00:00	0	7.222916667	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	7.538194444	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	6.954861111	0	00:00	0.00	0.00
	May 2010	0.05486111	1	01:19	0	9.835416667	1	01:51	0.00	0.00
	April 2010	0.064583333	1	01:33	0	8.1125	1	00:42	0.00	0.00
	March 2010	0.17013889	2	02:02	0.068055556	15.45486111	3	04:28	-0.86	(1.52)
February 2010	0.12847222	1	03:05	0	5.834027778	1	01:44	0.00	0.00	

	January 2010	0	0	00:00	0	7.749305556	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	11.84305556	0	00:00	0.00	0.00
	November 2009	0.17152778	2	02:03	0.054166667	14.8625	2	03:30	-0.58	(1.35)
	October 2009	0.03125	1	00:45	0	14.46111111	1	00:53	0.00	0.00
	September 2009	0.10486111	2	01:16	0.015277778	12.44513889	2	03:28	-0.53	(1.32)
MR-6D Mean Time to Restore Unbundled Loop - XDSL Parity	August 2010	4.96180556	38	03:08	0.117361111	7.222916667	6	02:43	0.41	(0.90)
	July 2010	6.05972222	36	04:02	0.188888889	7.538194444	3	03:37	0.18	(1.21)
	June 2010	7.30625	47	03:44	0.172222222	6.954861111	6	03:15	0.44	(0.93)
	May 2010	4.79861111	43	02:41	0.084027778	9.835416667	10	04:02	-0.90	(1.54)
	April 2010	7.15277778	59	02:55	0.104166667	8.1125	8	02:49	0.21	(0.98)
	March 2010	5.75625	51	02:43	0.076388889	15.45486111	3	02:41	0.03	(1.08)
	February 2010	5.19236111	43	02:54	0.077777778	5.834027778	8	02:46	0.32	(0.99)
	January 2010	6.26805556	43	03:30	0.154166667	7.749305556	16	04:13	-0.55	(1.34)
	December 2009	5.02430556	43	02:48	0.068055556	11.84305556	8	02:56	-0.23	(1.14)
	November 2009	8.91458333	51	04:12	0.308333333	14.8625	11	02:42	1.05	(0.95)
	October 2009	8.56666667	65	03:10	0.13125	14.46111111	5	02:22	0.99	(0.89)
	September 2009	6.59583333	60	02:38	0.078472222	12.44513889	11	05:40	-0.92	(1.56)
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.06319444	1	01:31	0	0	36	03:41	-0.83	(1.50)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.08958333	1	02:09	0	0	89	03:12	-0.38	(1.23)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	August 2010	3.94583333	25	03:47	0.141666667	1.681944444	6	02:43	1.03	(0.77)
	July 2010	4.39861111	18	05:52	0.234027778	0.936805556	3	03:37	0.93	(1.04)
	June 2010	1.55833333	12	03:07	0.105555556	0.334722222	6	03:15	-0.10	(1.06)
	May 2010	1.83055556	19	02:19	0.074305556	0.922916667	10	04:02	-1.02	(1.62)
	April 2010	1.23055556	16	01:51	0.036805556	0	8	02:49	-1.77	(2.07)
	March 2010	1.37916667	14	02:22	0.068055556	0.979861111	3	02:41	-0.24	(1.14)
	February 2010	0.73888889	9	01:58	0.047222222	1.240972222	8	02:46	-1.55	(1.94)
	January 2010	2.12777778	18	02:50	0.085416667	0.49375	16	04:13	-0.91	(1.55)
	December 2009	1.49583333	18	02:00	0.041666667	2.600694444	8	02:56	-1.46	(1.89)
	November 2009	0.32708333	5	01:34	0.044444444	3.888194444	11	02:42	-0.49	(1.30)
	October 2009	1.10208333	7	03:47	0.109722222	1.760416667	5	02:22	1.40	(0.43)
	September 2009	0.46597222	4	02:48	0.059722222	5.6125	11	05:40	-0.49	(1.30)
MR-6E Mean Time to Restore Dark Fiber - IOF Parity	August 2010	7.88541667	72	02:38	0.078472222	0	51	04:57	-1.28	(1.78)
	July 2010	8.90347222	74	02:53	0.1	0	36	03:41	-1.51	(1.92)
	June 2010	10.4409722	73	03:26	0.151388889	0	42	03:12	0.55	(0.83)
	May 2010	9.53541667	71	03:13	0.106944444	0	55	03:09	0.15	(0.88)
	April 2010	7.69027778	63	02:56	0.101388889	0	45	04:01	-1.05	(1.64)
	March 2010	13.8048611	70	04:44	0.145833333	0	51	03:16	2.67	0.30
	February 2010	8.30069444	60	03:19	0.1	0	66	03:35	-0.44	(1.27)
	January 2010	12.4166667	97	03:04	0.097222222	0	66	02:57	0.33	(0.88)
	December 2009	19.4291667	113	04:08	0.213888889	0	74	05:01	-0.51	(1.31)
	November 2009	22.2125	91	05:51	0.479861111	0	47	02:59	7.35	0.27
	October 2009	19.3722222	132	03:31	0.152083333	0	62	03:00	1.55	(0.34)
	September 2009	11.3506944	97	02:49	0.098611111	0	89	03:12	-0.95	(1.58)



MR-6E Mean Time to Restore Dark Fiber - Loop Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.39861111	1	09:34	0	0	36	03:41	2.26	0.04
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0.41736111	3	03:20	0.077083333	0	55	03:09	0.12	(0.87)
	April 2010	0.12638889	1	03:02	0	0	45	04:01	-0.18	(1.11)
	March 2010	0.40833333	2	04:54	0.170833333	0	51	03:16	0.76	(0.50)
	February 2010	0.07291667	2	00:52	0.015277778	0	66	03:35	-1.15	(1.70)
	January 2010	0.21111111	2	02:32	0.045833333	0	66	02:57	-0.25	(1.15)
	December 2009	0.15347222	1	03:41	0	0	74	05:01	-0.11	(1.07)
	November 2009	1.00555556	5	04:50	0.136111111	0	47	02:59	1.80	0.00
	October 2009	0.74097222	6	02:58	0.045833333	0	62	03:00	-0.04	(1.02)
	September 2009	0.09305556	1	02:14	0	0	89	03:12	-0.35	(1.21)
	MR-6E Mean Time to Restore DS0 Parity	August 2010	54.99375	149	08:51	0.289583333	14.2125	6072	22:36	-8.14
July 2010		42.1340278	145	06:58	0.230555556	0	6507	20:26	-8.98	(6.46)
June 2010		60.9451389	167	08:46	0.259722222	0	6947	18:36	-5.61	(4.41)
May 2010		48.7305556	135	08:40	0.470833333	0	6725	15:47	-2.45	(2.49)
April 2010		50.9854167	162	07:33	0.206944444	0	5973	16:35	-4.62	(3.81)
March 2010		47.3409722	172	06:36	0.179861111	0	6559	15:08	-4.71	(3.86)
February 2010		65.6951389	187	08:26	0.323611111	0	6425	17:20	-5.73	(4.49)
January 2010		96.0583333	196	11:46	0.535416667	0	9239	05:32	-9.96	(7.06)
December 2009		45.5118056	165	06:37	0.229166667	0	7541	20:50	-5.89	(4.58)
November 2009		205.982639	210	23:32	2.104166667	0	8269	22:17	0.81	(0.51)
October 2009		80.3555556	178	10:50	1.629861111	0	8033	18:44	-5.22	(4.18)
September 2009		45.3972222	146	07:28	0.314583333	0	6778	15:34	-6.10	(4.71)
MR-6E Mean Time to Restore DS1 Parity		August 2010	0.80555556	5	03:52	0.133333333	0	6	02:43	0.83
	July 2010	0.34861111	2	04:11	0.101388889	0	3	03:37	0.16	(0.78)
	June 2010	0.15694444	1	03:46	0	0	6	03:15	0.19	(0.90)
	May 2010	0.17152778	1	04:07	0	0	10	04:02	0.02	(0.69)
	April 2010	1.33194444	4	08:00	0.113888889	10.57083333	8	02:49	6.71	0.67
	March 2010	0.56875	3	04:33	0.131944444	0	3	02:41	1.10	(0.45)
	February 2010	0.225	2	02:42	0.061111111	0	8	02:46	-0.08	(1.05)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.72777778	4	04:22	0.167361111	0	8	02:56	1.53	(0.55)
	November 2009	0.74305556	4	04:28	0.101388889	0	11	02:42	0.70	(0.63)
	October 2009	0.45208333	3	03:37	0.1375	0	5	02:22	0.99	(0.60)
	September 2009	0.6375	3	05:06	0.080555556	0	11	05:40	-0.09	(1.05)
	MR-6E Mean Time to Restore E911 Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00
July 2010		0	0	00:00	0	0.022916667	0	00:00	0.00	0.00
June 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010		0.125	1	03:00	0	0	48	07:06	-0.41	(1.25)
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2010		0	0	00:00	0	0.115972222	0	00:00	0.00	0.00
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2009		0	0	00:00	0	0.069444444	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity		August 2010	0	0	00:00	0	7.070833333	0	00:00	0.00
	July 2010	0	0	00:00	0	5.372916667	0	00:00	0.00	0.00
	June 2010	0.01319444	1	00:19	0	6.753472222	68	04:03	-1.18	(1.72)
	May 2010	0	0	00:00	0	7.745833333	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	10.57083333	0	00:00	0.00	0.00

	March 2010	0	0	00:00	0	8.98888889	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	7.58472222	0	00:00	0.00	0.00	
	January 2010	0.1125	1	02:42	0	10.54722222	65	03:54	-0.37	(1.23)	
	December 2009	0	0	00:00	0	6.509027778	0	00:00	0.00	0.00	
	November 2009	0	0	00:00	0	14.96666667	0	00:00	0.00	0.00	
	October 2009	0	0	00:00	0	10.03125	0	00:00	0.00	0.00	
	September 2009	0	0	00:00	0	8.41875	0	00:00	0.00	0.00	
MR-6E Mean Time to Restore LIS Trunk Parity	August 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2010	0.01180556	2	00:08	0.000694444	0	1	00:50	0.00	0.00	
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2010	0.22291667	2	02:40	0.1125	0	1	00:33	0.00	0.00	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2010	0	0	00:00	0	0.177777778	0	00:00	0.00	0.00	
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2009	0.02083333	1	00:30	0	0	2	01:23	-0.58	(1.35)	
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	August 2010	0.86666667	9	02:19	0.081944444	0	49	03:14	-1.09	(1.66)
		July 2010	0.82638889	8	02:29	0.079861111	0	46	03:08	-0.80	(1.49)
June 2010		2.54375	21	02:54	0.067361111	0	68	04:03	-1.46	(1.89)	
May 2010		0.86180556	9	02:18	0.065972222	0.003472222	53	03:12	-0.94	(1.57)	
April 2010		1.33611111	10	03:12	0.11875	0	40	03:13	-0.02	(1.01)	
March 2010		2.43194444	16	03:39	0.160416667	0	51	03:11	0.87	(0.53)	
February 2010		1.6625	9	04:26	0.093055556	0	58	03:12	1.36	(0.25)	
January 2010		3.89305556	29	03:13	0.086111111	0	65	03:54	-0.95	(1.58)	
December 2009		4.04791667	15	06:29	0.252083333	0	66	03:16	3.75	0.49	
November 2009		0.86527778	9	02:18	0.0625	0	46	03:57	-1.07	(1.65)	
October 2009		0.81180556	8	02:26	0.061111111	0	62	04:05	-0.80	(1.48)	
September 2009		1.02013889	10	02:27	0.039583333	0	52	03:00	-0.42	(1.26)	
MR-6E Mean Time to Restore UDIT DS1 Parity		August 2010	0.29791667	1	07:09	0	0	1	01:49	0.00	0.00
		July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	6.753472222	0	00:00	0.00	0.00	
	May 2010	0.11388889	1	02:44	0	0	0	00:00	0.00	0.00	
	April 2010	0.04861111	1	01:10	0	0	0	00:00	0.00	0.00	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0.05	1	01:12	0	0	0	00:00	0.00	0.00	
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2009	0.68888889	3	05:31	0.259027778	0	1	04:16	0.00	0.00	
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	August 2010	0	0	00:00	0	0.326388889	0	00:00	0.00	0.00
		July 2010	0	0	00:00	0	0.16875	0	00:00	0.00	0.00
June 2010		0.24166667	1	05:48	0	0.045833333	1	02:55	0.00	0.00	
May 2010		0	0	00:00	0	0.722222222	0	00:00	0.00	0.00	
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010		0.13472222	1	03:14	0	0	0	00:00	0.00	0.00	
February 2010		0.14027778	1	03:22	0	0.129861111	1	00:05	0.00	0.00	
January 2010		0.12569444	1	03:01	0	0	0	00:00	0.00	0.00	
December 2009		0.09652778	1	02:19	0	0.036111111	0	00:00	0.00	0.00	
November 2009		0	0	00:00	0	1.294444444	0	00:00	0.00	0.00	

	October 2009	0	0	00:00	0	0.464583333	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0.892361111	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	August 2010	0	0	00:00	0	0.326388889	0	00:00	0.00	0.00
	July 2010	0	0	00:00	0	0.16875	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0.045833333	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0.722222222	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.02986111	1	00:43	0	0	51	03:11	-1.29	(1.79)
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0.300694444	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	1.294444444	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0.892361111	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	August 2010	0.4875	5	02:20	0.031944444	7.070833333	1	02:25	0.00	0.00
	July 2010	0.73819444	4	04:26	0.0875	5.372916667	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	6.753472222	0	00:00	0.00	0.00
	May 2010	0.189583333	1	04:33	0	7.745833333	3	02:37	3.86	(0.45)
	April 2010	0.44236111	4	02:39	0.038194444	10.570833333	1	04:03	0.00	0.00
	March 2010	0.595833333	4	03:34	0.125694444	8.988888889	1	01:06	0.00	0.00
	February 2010	0.020833333	1	00:30	0	7.584722222	1	17:20	0.00	0.00
	January 2010	0.175	2	02:06	0.066666667	10.547222222	0	00:00	0.00	0.00
	December 2009	0.54375	3	04:21	0.079166667	6.509027778	0	00:00	0.00	0.00
	November 2009	0.13472222	2	01:37	0.0125	14.966666667	2	01:34	0.06	(1.19)
	October 2009	0	0	00:00	0	10.03125	0	00:00	0.00	0.00
	September 2009	0.40972222	4	02:27	0.070138889	8.41875	1	00:52	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	August 2010	0.27152778	2	03:15	0.101388889	7.070833333	1	02:25	0.00	0.00
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.22361111	3	01:47	0.036111111	0	2	03:30	-1.24	(1.75)
	May 2010	0.164583333	2	01:58	0.020138889	0	3	02:37	-1.60	(1.97)
	April 2010	0.40694444	3	03:15	0.027777778	10.570833333	1	04:03	0.00	0.00
	March 2010	0.09444444	1	02:16	0	8.988888889	1	01:06	0.00	0.00
	February 2010	0.35902778	4	02:09	0.0125	7.584722222	1	17:20	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.27430556	3	02:12	0.010416667	6.509027778	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	14.966666667	0	00:00	0.00	0.00
	October 2009	0.0375	1	00:54	0	0	1	07:13	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	August 2010	2.2375	17	03:10	0.091666667	0	49	03:14	-0.10	(1.06)
	July 2010	1.84861111	16	02:46	0.1	0	46	03:08	-0.58	(1.35)
	June 2010	1.87361111	15	03:00	0.057638889	0	68	04:03	-1.18	(1.72)
	May 2010	1.85069444	14	03:10	0.08125	0	53	03:12	-0.04	(1.02)
	April 2010	1.83819444	15	02:56	0.072222222	0	40	03:13	-0.45	(1.27)
	March 2010	1.52361111	16	02:17	0.044444444	0	51	03:11	-1.65	(2.00)
	February 2010	1.60069444	13	02:57	0.095833333	0	58	03:12	-0.32	(1.20)
	January 2010	1.47916667	11	03:14	0.1375	0	65	03:54	-0.64	(1.39)
	December 2009	2.10347222	14	03:36	0.102777778	0	66	03:16	0.38	(0.72)
	November 2009	1.65277778	11	03:36	0.082638889	0	46	03:57	-0.25	(1.15)
	October 2009	2.11805556	16	03:11	0.065972222	0	62	04:05	-0.59	(1.36)
	September 2009	2.09375	14	03:35	0.117361111	0	52	03:00	0.51	(0.62)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	August 2010	0	0	00:00	0	0.326388889	0	00:00	0.00	0.00
	July 2010	0.15416667	2	01:51	0.01875	0.16875	46	03:08	-0.83	(1.51)
	June 2010	0	0	00:00	0	0.045833333	0	00:00	0.00	0.00

	May 2010	0.04236111	1	01:01	0	0.72222222	53	03:12	-0.81	(1.50)
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0.129861111	0	00:00	0.00	0.00
	January 2010	0.18194444	1	04:22	0	0.300694444	65	03:54	0.14	(0.74)
	December 2009	0.43611111	1	10:28	0	0.036111111	66	03:16	2.39	0.06
	November 2009	0.33125	3	02:39	0.070138889	0	46	03:57	-0.52	(1.31)
	October 2009	0	0	00:00	0	0.464583333	0	00:00	0.00	0.00
	September 2009	0.08680556	1	02:05	0	0	52	03:00	-0.24	(1.14)
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	August 2010	3.53194444	18	20%	0.086111111	0	1931	93%	-2.63	(2.60)
	July 2010	9.10486111	26	35%	0.216666667	0	1761	87%	-2.72	(2.65)
	June 2010	5.18680556	15	35%	0.235416667	0	2225	78%	-1.90	(2.15)
	May 2010	3.71736111	19	20%	0.218055556	0	1942	73%	-1.37	(1.83)
	April 2010	4.82986111	18	27%	0.127083333	0	1864	68%	-2.52	(2.53)
	March 2010	5.12777778	19	27%	0.177777778	0	1892	68%	-2.25	(2.37)
	February 2010	5.26041667	11	48%	0.448611111	0	1980	73%	-0.75	(1.46)
	January 2010	11.2236111	26	43%	0.271527778	1	2580	109%	-3.38	(3.06)
	December 2009	6.79722222	24	28%	0.207638889	0	2057	94%	-2.71	(2.65)
	November 2009	8.72986111	29	30%	0.161805556	0	2151	94%	-3.95	(3.40)
	October 2009	9.52708333	29	33%	0.3125	0	2126	79%	-3.38	(3.06)
	September 2009	7.75972222	21	37%	0.290277778	0	1956	84%	-2.07	(2.26)
	MR-7A Repair Repeat Report Rate Business Parity	August 2010	0.14513889	1	15%	0	0	1	10%	0.00
July 2010		0.04027778	1	4%	0	68	0	0%	0.00	0.00
June 2010		0.10763889	1	11%	0	78	2	15%	-0.50	(1.30)
May 2010		0.30208333	3	10%	0.090277778	52	3	11%	-0.55	(1.33)
April 2010		0.14583333	2	7%	0.078472222	97	1	17%	0.00	0.00
March 2010		0.20069444	2	10%	0.025	93	1	5%	0.00	0.00
February 2010		0.30416667	2	15%	0.095138889	110	1	72%	0.00	0.00
January 2010		0.19027778	1	19%	0	106	0	0%	0.00	0.00
December 2009		0.26041667	2	13%	0.054166667	60	0	0%	0.00	0.00
November 2009		0.4125	2	21%	0.261111111	103	2	7%	3.64	(0.98)
October 2009		0.30069444	2	15%	0.040972222	63	1	30%	0.00	0.00
September 2009		0.38680556	2	19%	0.036111111	66	1	4%	0.00	0.00
MR-7A Repair Repeat Report Rate Centrex Parity		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	3	67%	-1.22	(1.74)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	6	0	0%	0.00	0.00
	February 2010	0	0	0%	0	3	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	1	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	6	17%	-0.41	(1.25)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7A Repair Repeat Report Rate Centrex 21 Parity	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		2	6	33%	0.4714	0	911	7%	2.43	(0.10)
June 2010		0	3	0%	0	0	1005	8%	-0.53	(1.32)
May 2010		0	4	0%	0	1	877	8%	-0.61	(1.37)
April 2010		0	6	0%	0	2	944	7%	-0.68	(1.41)
March 2010		0	1	0%	0	0	1020	8%	-0.29	(1.17)
February 2010		0	2	0%	0	1	857	6%	-0.36	(1.22)
January 2010	1	4	25%	0.433	1	1157	8%	1.20	(0.68)	

	December 2009	0	3	0%	0	0	974	10%	-0.56	(1.34)
	November 2009	0	3	0%	0	2	1079	10%	-0.58	(1.35)
	October 2009	1	4	25%	0.433	1	1138	9%	1.08	(0.73)
	September 2009	0	5	0%	0	1	898	7%	-0.60	(1.36)
MR-7A Repair Repeat Report Rate Line	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Sharing Parity	July 2010	0	0	0%	0	479	0	0%	0.00	0.00
	June 2010	0	1	0%	0	518	42	5%	-0.22	(1.13)
	May 2010	0	0	0%	0	517	0	0%	0.00	0.00
	April 2010	0	0	0%	0	892	0	0%	0.00	0.00
	March 2010	0	0	0%	0	759	0	0%	0.00	0.00
	February 2010	0	0	0%	0	778	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	539	47	13%	-0.38	(1.23)
	November 2009	0	1	0%	0	0	44	7%	-0.27	(1.16)
	October 2009	0	0	0%	0	619	0	0%	0.00	0.00
	September 2009	0	0	0%	0	638	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Line	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Splitting Parity	July 2010	0	1	0%	0	479	24	8%	-0.30	(1.18)
	June 2010	0	3	0%	0	518	17	18%	-0.74	(1.45)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	892	0	0%	0.00	0.00
	March 2010	0	0	0%	0	759	0	0%	0.00	0.00
	February 2010	0	1	0%	0	778	14	7%	-0.27	(1.16)
	January 2010	0	1	0%	0	0	21	10%	-0.32	(1.19)
	December 2009	0	2	0%	0	539	15	0%	0.00	0.00
	November 2009	0	1	0%	0	669	15	7%	-0.26	(1.16)
	October 2009	0	2	0%	0	619	21	5%	-0.30	(1.18)
	September 2009	0	2	0%	0	638	14	0%	0.00	0.00
MR-7A Repair Repeat Report Rate PBX	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Parity	July 2010	0	4	0%	0	0	6325	10%	-0.65	(1.39)
	June 2010	1	4	25%	0.433	0	6753	9%	1.06	(0.73)
	May 2010	1	1	100%	0	0	6587	9%	3.14	(0.19)
	April 2010	0	1	0%	0	0	5897	8%	-0.30	(1.18)
	March 2010	0	2	0%	0	0	6477	8%	-0.42	(1.25)
	February 2010	2	3	67%	0.4714	0	6347	8%	3.70	0.26
	January 2010	1	2	50%	0.5	0	9125	10%	1.92	(0.46)
	December 2009	0	1	0%	0	0	7394	10%	-0.34	(1.21)
	November 2009	2	7	29%	0.4518	0	8291	9%	1.74	(0.33)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	2	0%	0	0	6747	8%	-0.42	(1.25)
MR-7A Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	July 2010	0	1	0%	0	0	6325	10%	-0.32	(1.20)
	June 2010	0	0	0%	0	440	0	0%	0.00	0.00
	May 2010	0	0	0%	0	465	0	0%	0.00	0.00
	April 2010	1	5	20%	0.4	795	5897	8%	0.97	(0.76)
	March 2010	1	4	25%	0.433	666	6477	8%	1.25	(0.65)
	February 2010	0	0	0%	0	668	0	0%	0.00	0.00
	January 2010	0	3	0%	0	680	9125	10%	-0.57	(1.35)
	December 2009	0	1	0%	0	0	7394	10%	-0.34	(1.21)
	November 2009	1	2	50%	0.5	566	8291	9%	1.97	(0.44)
	October 2009	0	0	0%	0	556	0	0%	0.00	0.00
	September 2009	1	4	25%	0.433	572	6747	8%	1.25	(0.65)
MR-7A Repair Repeat Report Rate UNE - P	August 2010	0	0	0%	0	0	0	0%	0.00	0.00

(POTS) Parity	July 2010	0	0	0%	0	479	0	0%	0.00	0.00
	June 2010	1	2	50%	0.5	518	9	0%	0.00	(0.45)
	May 2010	0	0	0%	0	517	0	0%	0.00	0.00
	April 2010	0	0	0%	0	892	0	0%	0.00	0.00
	March 2010	0	0	0%	0	759	0	0%	0.00	0.00
	February 2010	0	0	0%	0	778	0	0%	0.00	0.00
	January 2010	0	1	0%	0	786	9	0%	0.00	0.00
	December 2009	0	0	0%	0	539	0	0%	0.00	0.00
	November 2009	0	0	0%	0	669	0	0%	0.00	0.00
	October 2009	0	0	0%	0	619	0	0%	0.00	0.00
	September 2009	0	1	0%	0	638	6	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	July 2010	0	1	0%	0	0	5414	10%	-0.33
June 2010	1	2	50%	0.5	0	5748	10%	1.93	(0.45)	
May 2010	0	4	0%	0	0	5710	9%	-1.64	(1.39)	
April 2010	0	0	0%	0	2	0	0%	0.00	0.00	
March 2010	0	1	0%	0	0	5457	8%	-0.30	(1.18)	
February 2010	0	1	0%	0	1	5490	8%	-0.30	(1.18)	
January 2010	0	1	0%	0	1	7968	10%	-0.33	(1.20)	
December 2009	0	2	0%	0	0	6420	10%	-0.48	(1.29)	
November 2009	0	2	0%	0	0	7212	9%	-0.45	(1.27)	
October 2009	0	1	0%	0	0	6952	10%	-0.33	(1.20)	
September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
July 2010	3	30	10%	0.3	1	6325	10%	0.08	(1.09)	
June 2010	2	17	12%	0.3222	4	6753	9%	0.32	(0.98)	
May 2010	1	18	6%	0.2291	0	6587	9%	-0.53	(1.32)	
April 2010	1	14	7%	0.2575	2	5897	8%	-0.13	(1.08)	
March 2010	3	23	13%	0.3368	6	6477	8%	0.89	(0.64)	
February 2010	4	36	11%	0.3143	3	6347	8%	0.65	(0.75)	
January 2010	5	35	14%	0.3499	3	9125	10%	0.90	(0.60)	
December 2009	1	21	5%	0.213	5	7394	10%	-0.83	(1.50)	
November 2009	3	31	10%	0.2957	1	8291	9%	0.06	(1.10)	
October 2009	3	31	10%	0.2957	2	8090	10%	-0.01	(1.00)	
September 2009	2	35	6%	0.2321	3	6747	8%	-0.50	(1.30)	
MR-7B Repair Repeat Report Rate Business Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
July 2010	0	0	0%	0	16	0	0%	0.00	0.00	
June 2010	0	0	0%	0	27	0	0%	0.00	0.00	
May 2010	0	0	0%	0	20	0	0%	0.00	0.00	
April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
March 2010	0	0	0%	0	25	0	0%	0.00	0.00	
February 2010	0	0	0%	0	18	0	0%	0.00	0.00	
January 2010	0	1	0%	0	24	21	10%	-0.32	(1.19)	
December 2009	0	0	0%	0	19	0	0%	0.00	0.00	
November 2009	0	1	0%	0	0	15	7%	-0.26	(1.16)	
October 2009	0	1	0%	0	0	21	5%	-0.22	(1.13)	
September 2009	0	1	0%	0	22	14	0%	0.00	0.00	
MR-7B Repair Repeat Report Rate PBX Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
July 2010	0	1	0%	0	0	34	6%	-0.25	(1.15)	
June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
May 2010	0	3	0%	0	0	27	7%	-0.46	(1.28)	
April 2010	0	1	0%	0	0	24	4%	-0.20	(1.12)	
March 2010	0	1	0%	0	0	34	12%	-0.36	(1.22)	

	February 2010	0	2	0%	0	0	26	0%	0.00	0.00
	January 2010	1	2	50%	0.5	0	41	5%	2.89	(0.33)
	December 2009	0	3	0%	0	0	47	13%	-0.64	(1.39)
	November 2009	1	5	20%	0.4	0	44	7%	1.11	(0.78)
	October 2009	0	2	0%	0	0	37	8%	-0.41	(1.25)
	September 2009	0	1	0%	0	0	43	12%	-0.36	(1.22)
MR-7B Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	July 2010	0	0	0%	0	180	0	0%	0.00	0.00
	June 2010	0	2	0%	0	141	272	8%	-0.43	(1.26)
	May 2010	0	3	0%	0	0	221	6%	-0.43	(1.26)
	April 2010	0	1	0%	0	243	231	7%	-0.27	(1.17)
	March 2010	0	6	0%	0	0	256	11%	-0.83	(1.51)
	February 2010	1	4	25%	0.433	198	236	8%	1.18	(0.70)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	2	0%	0	0	263	10%	-0.46	(1.28)
	November 2009	0	3	0%	0	211	229	8%	-0.50	(1.31)
	October 2009	0	1	0%	0	217	277	9%	-0.31	(1.19)
	September 2009	0	2	0%	0	164	252	8%	-0.40	(1.24)
MR-7B Repair Repeat Report Rate UNE - P	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
(POTS) Parity	July 2010	0	1	0%	0	196	5	20%	-0.46	(1.28)
	June 2010	0	0	0%	0	168	0	0%	0.00	0.00
	May 2010	0	0	0%	0	181	0	0%	0.00	0.00
	April 2010	0	0	0%	0	281	0	0%	0.00	0.00
	March 2010	0	0	0%	0	222	0	0%	0.00	0.00
	February 2010	0	0	0%	0	216	0	0%	0.00	0.00
	January 2010	0	0	0%	0	220	0	0%	0.00	0.00
	December 2009	0	0	0%	0	184	0	0%	0.00	0.00
	November 2009	0	0	0%	0	237	0	0%	0.00	0.00
	October 2009	0	0	0%	0	242	0	0%	0.00	0.00
	September 2009	0	1	0%	0	186	6	0%	0.00	0.00
MR-7B Repair Repeat Report Rate UNE P	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
(Centrex) Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	0	1835	11%	-0.35	(1.21)
	May 2010	0	1	0%	0	0	1691	11%	-0.35	(1.21)
	April 2010	0	2	0%	0	0	1633	11%	-0.50	(1.30)
	March 2010	0	2	0%	0	0	1637	9%	-0.43	(1.26)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	0	2235	11%	-0.35	(1.21)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	1962	10%	-0.33	(1.20)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Business Parity	July 2010	1	9	11%	0.3143	0	1744	11%	0.02	(1.23)
	June 2010	0	5	0%	0	20	2107	10%	-0.76	(1.46)
	May 2010	0	3	0%	0	18	1912	10%	-0.58	(1.36)
	April 2010	0	4	0%	0	0	1864	11%	-0.68	(1.42)
	March 2010	0	5	0%	0	0	1893	9%	-0.70	(1.42)
	February 2010	1	3	33%	0.4714	25	1974	9%	1.45	(0.59)
	January 2010	0	12	0%	0	25	2585	11%	-1.21	(1.73)
	December 2009	1	4	25%	0.433	0	2059	11%	0.92	(0.79)
	November 2009	2	11	18%	0.3857	0	2191	10%	0.92	(0.68)
	October 2009	0	6	0%	0	0	2148	10%	-0.83	(1.50)

MR-7C Repair Repeat Report Rate Line Sharing Parity	September 2009	0	9	0%	0	27	1968	9%	-0.96	(1.58)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	114	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	152	2	0%	0.00	0.00
	January 2010	0	0	0%	0	111	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	189	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Line Splitting Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	114	153	9%	-0.30	(1.18)
	June 2010	0	1	0%	0	0	208	11%	-0.35	(1.21)
	May 2010	1	1	100%	0	0	122	7%	3.53	(0.15)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	3	0%	0	0	201	10%	-0.57	(1.35)
	February 2010	1	4	25%	0.433	152	192	9%	1.06	(0.74)
	January 2010	0	0	0%	0	111	0	0%	0.00	0.00
	December 2009	0	0	0%	0	104	0	0%	0.00	0.00
	November 2009	0	1	0%	0	151	185	14%	-0.39	(1.24)
	October 2009	3	6	50%	0.5	0	226	11%	3.00	0.19
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate Residence Parity	July 2010	0	1	0%	0	0	3	33%	-0.61	(1.37)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	127	0	0%	0.00	0.00
	October 2009	0	0	0%	0	157	0	0%	0.00	0.00
	September 2009	0	0	0%	0	162	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	114	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	June 2010	0	0	0%	0	136	0	0%	0.00	0.00
	May 2010	1	2	50%	0.5	106	976	16%	1.32	(0.67)
	April 2010	0	1	0%	0	123	977	12%	-0.36	(1.22)
	March 2010	0	0	0%	0	143	0	0%	0.00	0.00
	February 2010	0	0	0%	0	152	0	0%	0.00	0.00
	January 2010	0	0	0%	0	111	0	0%	0.00	0.00
	December 2009	0	0	0%	0	104	0	0%	0.00	0.00
	November 2009	1	2	50%	0.5	151	1113	14%	1.50	(0.60)
	October 2009	1	2	50%	0.5	181	955	12%	1.69	(0.53)
	September 2009	0	0	0%	0	189	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
MR-7C Repair Repeat Report Rate UNE P (Centrex) Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00



	April 2010	0	1	0%	0	0	977	12%	-0.36	(1.22)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	1	0	0%	0.00	0.00
	January 2010	0	0	0%	0	1	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	2	0%	0	0	1113	14%	-0.56	(1.34)
	October 2009	1	1	100%	0	0	955	12%	2.76	(0.28)
	September 2009	0	1	0%	0	0	988	11%	-0.34	(1.21)
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	0	825	17%	-0.45	(1.27)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - Loop Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	2	7	29%	0.4518	0	978	16%	0.94	(0.69)
	June 2010	1	8	13%	0.3307	0	1148	15%	-0.21	(1.13)
	May 2010	0	7	0%	0	0	976	16%	-1.15	(1.70)
	April 2010	1	9	11%	0.3143	0	977	12%	-0.05	(1.03)
	March 2010	1	5	20%	0.4	0	1039	13%	0.46	(1.01)
	February 2010	0	3	0%	0	0	938	11%	-0.62	(1.38)
	January 2010	0	2	0%	0	0	992	12%	-0.53	(1.32)
	December 2009	0	1	0%	0	0	1195	12%	-0.37	(1.22)
	November 2009	2	7	29%	0.4518	0	1113	14%	1.15	(0.59)
	October 2009	2	13	15%	0.3608	0	955	12%	0.42	(0.94)
	September 2009	0	10	0%	0	0	988	11%	-1.08	(1.66)
MR-7D Repair Repeat Report Rate DS0 Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	0	3	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	6	17%	-0.41	(1.25)
	October 2009	0	1	0%	0	0	9	11%	-0.34	(1.20)
	September 2009	0	0	0%	0	13	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS1 Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	6	0	0%	0.00	0.00
	June 2010	0	0	0%	0	4	0	0%	0.00	0.00
	May 2010	0	0	0%	0	6	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	6	0	0%	0.00	0.00
	January 2010	0	1	0%	0	4	0	0%	0.00	0.00
	December 2009	0	2	0%	0	12	0	0%	0.00	0.00

	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate E911 Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	2	0%	0	0	76	9%	-0.44	(1.27)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0	0	47	15%	-0.41	(1.25)
	June 2010	0	2	0%	0	0	50	4%	-0.28	(1.17)
	May 2010	0	1	0%	0	0	65	8%	-0.29	(1.17)
	April 2010	1	2	50%	0.5	0	61	10%	1.88	(0.51)
	March 2010	0	1	0%	0	0	60	7%	-0.27	(1.16)
	February 2010	0	1	0%	0	0	74	8%	-0.30	(1.18)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	59	10%	-0.33	(1.20)
	October 2009	0	2	0%	0	0	78	5%	-0.32	(1.20)
	September 2009	0	1	0%	0	0	103	12%	-0.36	(1.22)
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	6	0	0%	0.00	0.00
	June 2010	0	1	0%	0	4	4	25%	-0.52	(1.31)
	May 2010	0	0	0%	0	6	0	0%	0.00	0.00
	April 2010	0	2	0%	0	8	2	0%	0.00	0.00
	March 2010	0	0	0%	0	10	0	0%	0.00	0.00
	February 2010	0	0	0%	0	6	0	0%	0.00	0.00
	January 2010	0	0	0%	0	4	0	0%	0.00	0.00
	December 2009	0	0	0%	0	12	0	0%	0.00	0.00
	November 2009	0	0	0%	0	18	0	0%	0.00	0.00
	October 2009	0	0	0%	0	11	0	0%	0.00	0.00
	September 2009	0	0	0%	0	17	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate LIS Trunk Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	4	34	12%	0.3222	0	47	15%	-0.39	(1.24)

	June 2010	4	48	8%	0.2764	0	50	4%	1.09	(0.71)
	May 2010	8	32	25%	0.433	0	65	8%	3.01	0.21
	April 2010	6	34	18%	0.3812	0	61	10%	1.23	(0.52)
	March 2010	5	39	13%	0.3343	0	60	7%	1.20	(0.58)
	February 2010	9	38	24%	0.4251	0	74	8%	2.86	0.19
	January 2010	1	35	3%	0.1666	0	87	9%	-1.10	(1.67)
	December 2009	11	57	19%	0.3946	0	87	11%	1.44	(0.36)
	November 2009	5	35	14%	0.3499	1	59	10%	0.64	(0.83)
	October 2009	6	45	13%	0.3399	1	78	5%	1.99	(0.24)
	September 2009	5	37	14%	0.3419	0	103	12%	0.30	(0.98)
MR-7D Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	0	1	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	1	0	0%	0.00	0.00
	April 2010	0	0	0%	0	6	0	0%	0.00	0.00
	March 2010	0	0	0%	0	4	0	0%	0.00	0.00
	February 2010	0	0	0%	0	2	0	0%	0.00	0.00
	January 2010	0	0	0%	0	1	0	0%	0.00	0.00
	December 2009	0	0	0%	0	1	0	0%	0.00	0.00
	November 2009	0	0	0%	0	2	0	0%	0.00	0.00
	October 2009	0	0	0%	0	3	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	July 2010	0	1	0%	0	0	0	0%	0.00	0.00
	June 2010	0	4	0%	0	0	2	0%	0.00	0.00
	May 2010	0	1	0%	0	0	3	0%	0.00	0.00
	April 2010	0	1	0%	0	0	3	0%	0.00	0.00
	March 2010	0	3	0%	0	0	1	0%	0.00	0.00
	February 2010	0	3	0%	0	0	3	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	12	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	2	0%	0.00	0.00
	September 2009	0	1	0%	0	0	1	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	1	2	0%	0.00	0.00
	April 2010	0	1	0%	0	6	1	0%	0.00	0.00
	March 2010	2	2	100%	0	4	5	0%	0.00	0.01
	February 2010	0	1	0%	0	2	2	0%	0.00	0.00
	January 2010	0	0	0%	0	1	0	0%	0.00	0.00
	December 2009	0	0	0%	0	1	0	0%	0.00	0.00
	November 2009	0	2	0%	0	2	3	0%	0.00	0.00
	October 2009	0	1	0%	0	3	2	0%	0.00	0.00
	September 2009	0	2	0%	0	0	4	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	July 2010	1	36	3%	0.1643	6	9	0%	0.00	(1.51)
	June 2010	4	46	9%	0.2818	4	6	0%	0.00	(1.16)
	May 2010	2	42	5%	0.213	6	10	20%	-1.08	(1.66)
	April 2010	2	60	3%	0.1795	8	11	0%	0.00	(1.34)
	March 2010	3	51	6%	0.2353	10	4	0%	0.00	(1.50)
	February 2010	2	43	5%	0.2106	6	14	7%	-0.31	(1.19)

	January 2010	2	42	5%	0.213	4	20	30%	-2.03	(2.23)
	December 2009	0	43	0%	0	12	16	25%	-1.97	(2.20)
	November 2009	4	51	8%	0.2688	18	12	17%	-0.74	(1.45)
	October 2009	2	63	3%	0.1753	11	12	8%	-0.59	(1.36)
	September 2009	2	60	3%	0.1795	17	15	7%	-0.46	(1.28)
MR-7D Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	July 2010	0	1	0%	0	6	47	15%	-0.41	(1.25)
	June 2010	0	0	0%	0	4	0	0%	0.00	0.00
	May 2010	0	0	0%	0	6	0	0%	0.00	0.00
	April 2010	0	0	0%	0	8	0	0%	0.00	0.00
	March 2010	0	0	0%	0	10	0	0%	0.00	0.00
	February 2010	0	0	0%	0	6	0	0%	0.00	0.00
	January 2010	0	0	0%	0	4	0	0%	0.00	0.00
	December 2009	0	0	0%	0	12	0	0%	0.00	0.00
	November 2009	0	0	0%	0	18	0	0%	0.00	0.00
	October 2009	0	0	0%	0	11	0	0%	0.00	0.00
	September 2009	0	1	0%	0	17	103	12%	-0.36	(1.22)
MR-7D Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	July 2010	1	18	6%	0.2291	575	9	0%	0.00	(1.26)
	June 2010	0	12	0%	0	636	6	0%	0.00	0.00
	May 2010	0	19	0%	0	603	10	20%	-1.28	(1.78)
	April 2010	0	16	0%	0	988	11	0%	0.00	0.00
	March 2010	0	14	0%	0	883	4	0%	0.00	0.00
	February 2010	0	9	0%	0	913	14	7%	-0.65	(1.39)
	January 2010	1	18	6%	0.2291	884	20	30%	-1.64	(2.00)
	December 2009	1	19	5%	0.2233	623	16	25%	-1.34	(1.82)
	November 2009	0	12	0%	0	789	12	17%	-1.10	(1.67)
	October 2009	0	6	0%	0	767	12	8%	-0.60	(1.37)
	September 2009	0	4	0%	0	795	15	7%	-0.47	(1.29)
MR-7D Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	July 2010	11	74	15%	0.3557	0	47	15%	0.00	(1.00)
	June 2010	5	73	7%	0.2526	0	50	4%	0.79	(0.85)
	May 2010	7	72	10%	0.2963	1	65	8%	0.45	(0.93)
	April 2010	8	63	13%	0.333	0	61	10%	0.54	(0.87)
	March 2010	8	70	11%	0.3182	4	60	7%	1.09	(0.62)
	February 2010	8	60	13%	0.3399	2	74	8%	1.10	(0.57)
	January 2010	13	96	14%	0.3422	1	87	9%	1.02	(0.58)
	December 2009	23	112	21%	0.404	1	87	11%	1.98	(0.08)
	November 2009	18	91	20%	0.3983	2	59	10%	1.90	(0.18)
	October 2009	20	132	15%	0.3586	3	78	5%	3.18	0.25
	September 2009	16	97	16%	0.3711	0	103	12%	1.07	(0.52)
MR-7E Repair Repeat Report Rate Dark	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Fiber - IOF Parity	July 2010	0	1	0%	0	0	47	15%	-0.41	(1.25)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	3	33%	0.4714	0	65	8%	1.63	(0.58)
	April 2010	0	1	0%	0	0	61	10%	-0.33	(1.20)
	March 2010	1	2	50%	0.5	0	60	7%	2.42	(0.39)
	February 2010	0	2	0%	0	0	74	8%	-0.41	(1.25)
	January 2010	1	2	50%	0.5	0	87	9%	1.97	(0.47)
	December 2009	0	1	0%	0	0	87	11%	-0.36	(1.22)
	November 2009	1	5	20%	0.4	0	59	10%	0.70	(0.92)
	October 2009	2	6	33%	0.4714	0	78	5%	3.02	(0.04)
	September 2009	0	1	0%	0	0	103	12%	-0.36	(1.22)

MR-7E Repair Repeat Report Rate Dark Fiber - Loop Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	7	145	5%	0.2143	0	7159	10%	-2.12	(2.29)
	June 2010	7	168	4%	0.1998	0	7638	10%	-2.58	(2.57)
	May 2010	5	137	4%	0.1875	0	7404	10%	-2.43	(2.48)
	April 2010	12	162	7%	0.2619	0	6725	9%	-0.51	(1.31)
	March 2010	9	172	5%	0.2227	0	7356	9%	-1.57	(1.96)
	February 2010	16	187	9%	0.2797	0	7115	8%	0.04	(1.04)
	January 2010	10	193	5%	0.2217	0	9961	10%	-2.18	(2.33)
	December 2009	11	165	7%	0.2494	0	8421	10%	-1.59	(1.96)
	November 2009	11	203	5%	0.2264	0	9237	10%	-2.11	(2.28)
	October 2009	11	181	6%	0.2389	0	8905	10%	-1.71	(2.04)
	September 2009	8	146	5%	0.2276	0	7594	8%	-1.19	(1.72)
	MR-7E Repair Repeat Report Rate DS1 Parity	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		1	2	50%	0.5	6	9	0%	0.00	(0.45)
June 2010		0	1	0%	0	0	6	0%	0.00	0.00
May 2010		0	1	0%	0	0	10	20%	-0.48	(1.29)
April 2010		0	4	0%	0	9	11	0%	0.00	0.00
March 2010		0	3	0%	0	0	4	0%	0.00	0.00
February 2010		0	2	0%	0	0	14	7%	-0.37	(1.22)
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		1	4	25%	0.433	0	16	25%	0.00	(1.00)
November 2009		1	4	25%	0.433	0	12	17%	0.39	(1.17)
October 2009		0	3	0%	0	0	12	8%	-0.47	(1.28)
September 2009		1	3	33%	0.4714	0	15	7%	1.69	(0.70)
MR-7E Repair Repeat Report Rate E911 Parity		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	71	15%	-0.43	(1.26)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	1	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		0	0	0%	0	6	0	0%	0.00	0.00
June 2010		0	1	0%	0	9	80	13%	-0.38	(1.23)
May 2010		0	0	0%	0	6	0	0%	0.00	0.00
April 2010		1	2	50%	0.5	9	56	11%	1.77	(0.55)
March 2010		0	0	0%	0	11	0	0%	0.00	0.00
February 2010		0	0	0%	0	4	0	0%	0.00	0.00
January 2010		0	1	0%	0	8	75	12%	-0.37	(1.22)
December 2009		0	0	0%	0	7	0	0%	0.00	0.00
November 2009		0	0	0%	0	16	0	0%	0.00	0.00
October 2009		0	0	0%	0	21	0	0%	0.00	0.00
September 2009		0	0	0%	0	17	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate LIS Trunk Parity		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	2	0%	0	0	2	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	3	0%	0	0	2	0%	0.00	0.00

	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	3	33%	-0.61	(1.37)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	July 2010	2	8	25%	0.433	0	50	10%	1.31	(0.58)
	June 2010	3	21	14%	0.3499	0	80	13%	0.22	(1.06)
	May 2010	1	9	11%	0.3143	0	64	14%	-0.24	(1.14)
	April 2010	0	8	0%	0	0	56	11%	-0.92	(1.56)
	March 2010	1	16	6%	0.2421	0	61	15%	-0.85	(1.52)
	February 2010	1	9	11%	0.3143	0	79	8%	0.38	(1.07)
	January 2010	4	29	14%	0.3448	0	75	12%	0.25	(1.03)
	December 2009	4	15	27%	0.4422	0	71	15%	1.09	(0.58)
	November 2009	0	9	0%	0	0	57	7%	-0.77	(1.47)
	October 2009	1	8	13%	0.3307	0	79	10%	0.21	(1.15)
	September 2009	1	10	10%	0.3	0	75	9%	0.07	(1.23)
MR-7E Repair Repeat Report Rate UDIT DS1 Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	9	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	1	0%	0.00	0.00
	April 2010	0	1	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	3	0%	0	0	1	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	1	1	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	3	0%	0.00	0.00
	January 2010	0	1	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	1	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	6	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	1	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	0	61	15%	-0.41	(1.25)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	1	0	0%	0.00	0.00

	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	6	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	July 2010	0	4	0%	0	6	0	0%	0.00	0.00
	June 2010	0	0	0%	0	9	0	0%	0.00	0.00
	May 2010	0	1	0%	0	6	3	33%	-0.61	(1.37)
	April 2010	0	3	0%	0	9	1	0%	0.00	0.00
	March 2010	0	4	0%	0	11	1	100%	0.00	0.00
	February 2010	0	1	0%	0	4	1	0%	0.00	0.00
	January 2010	0	2	0%	0	8	0	0%	0.00	0.00
	December 2009	0	3	0%	0	7	0	0%	0.00	0.00
	November 2009	0	2	0%	0	16	3	0%	0.00	0.00
	October 2009	0	0	0%	0	21	0	0%	0.00	0.00
	September 2009	0	4	0%	0	17	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	3	0%	0	0	3	0%	0.00	0.00
	May 2010	0	2	0%	0	0	3	33%	-0.77	(1.47)
	April 2010	0	4	0%	0	9	1	0%	0.00	0.00
	March 2010	0	1	0%	0	11	1	100%	0.00	0.00
	February 2010	0	4	0%	0	4	1	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	3	0%	0	7	0	0%	0.00	0.00
	November 2009	0	0	0%	0	16	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	1	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	July 2010	1	17	6%	0.2353	214	50	10%	-0.49	(1.30)
	June 2010	3	15	20%	0.4	186	80	13%	0.81	(0.74)
	May 2010	0	14	0%	0	201	64	14%	-1.37	(1.83)
	April 2010	2	15	13%	0.3399	308	56	11%	0.29	(1.06)
	March 2010	1	16	6%	0.2421	241	61	15%	-0.85	(1.52)
	February 2010	3	13	23%	0.4213	233	79	8%	1.95	(0.26)
	January 2010	1	11	9%	0.2875	233	75	12%	-0.28	(1.17)
	December 2009	3	14	21%	0.4103	204	71	15%	0.56	(0.87)
	November 2009	1	11	9%	0.2875	268	57	7%	0.25	(1.15)
	October 2009	1	16	6%	0.2421	275	79	10%	-0.47	(1.28)
	September 2009	2	14	14%	0.3499	218	75	9%	0.58	(0.89)
MR-7E Repair Repeat Report Rate	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	July 2010	1	2	50%	0.5	0	50	10%	1.85	(0.53)
	June 2010	0	0	0%	0	1	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	64	14%	-0.40	(1.24)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	0	75	12%	-0.37	(1.22)
	December 2009	0	1	0%	0	0	71	15%	-0.43	(1.26)
	November 2009	0	3	0%	0	0	57	7%	-0.46	(1.28)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	75	9%	-0.32	(1.19)
MR-8 Trouble Rate Basic Rate ISDN Parity	August 2010	0	0	0%	0	13	0	0%	0.00	0.00
	July 2010	0	26	0%	0	12	1888	11%	-1.82	(2.10)
	June 2010	0	15	0%	0	5	2370	11%	-1.33	(1.81)

	May 2010	2	19	11%	0.3069	15	2071	11%	-0.03	(1.02)
	April 2010	2	18	11%	0.3143	20	2013	11%	0.07	(1.13)
	March 2010	3	19	16%	0.3646	16	2053	9%	1.02	(0.58)
	February 2010	0	11	0%	0	15	2144	9%	-1.06	(1.65)
	January 2010	0	26	0%	0	13	2741	11%	-1.81	(2.10)
	December 2009	1	24	4%	0.1998	17	2227	11%	-1.04	(1.63)
	November 2009	1	29	3%	0.1825	41	2358	10%	-1.15	(1.70)
	October 2009	1	29	3%	0.1825	20	2288	10%	-1.19	(1.72)
	September 2009	1	21	5%	0.213	22	2109	10%	-0.76	(1.46)
MR-8 Trouble Rate Business Parity	August 2010	0	0	0%	0	1220	0	0%	0.00	0.00
	July 2010	0	1	0%	0	1328	0	0%	0.00	0.00
	June 2010	0	1	0%	0	1477	3	0%	0.00	0.00
	May 2010	0	3	0%	0	1285	3	33%	-0.87	(1.53)
	April 2010	2	2	100%	0	1682	1	0%	0.00	(0.74)
	March 2010	1	2	50%	0.5	1431	1	100%	0.00	0.00
	February 2010	1	2	50%	0.5	1493	1	0%	0.00	(1.26)
	January 2010	0	1	0%	0	1641	0	0%	0.00	0.00
	December 2009	0	2	0%	0	1359	0	0%	0.00	0.00
	November 2009	1	2	50%	0.5	1615	3	0%	0.00	(0.85)
	October 2009	0	2	0%	0	1500	1	0%	0.00	0.00
	September 2009	0	2	0%	0	1619	1	0%	0.00	0.00
MR-8 Trouble Rate Centrex Parity	August 2010	1	105	1%	0.0971	46	3671	0%	0.94	(0.76)
	July 2010	0	110	0%	0	36	3711	0%	-0.51	(1.31)
	June 2010	0	122	0%	0	45	3757	0%	-0.53	(1.32)
	May 2010	1	122	1%	0.0902	33	3821	0%	0.90	(0.78)
	April 2010	0	126	0%	0	62	3913	0%	-0.61	(1.37)
	March 2010	0	129	0%	0	75	3950	0%	-0.40	(1.24)
	February 2010	0	134	0%	0	58	4009	0%	-0.70	(1.42)
	January 2010	0	129	0%	0	50	4096	0%	-0.78	(1.48)
	December 2009	0	125	0%	0	56	4136	0%	-0.69	(1.42)
	November 2009	0	120	0%	0	54	4182	0%	-0.65	(1.39)
	October 2009	1	118	1%	0.0917	41	4252	0%	1.05	(0.71)
	September 2009	0	116	0%	0	71	4302	0%	-0.67	(1.41)
MR-8 Trouble Rate Centrex 21 Parity	August 2010	6	2108	0%	0.0533	28	277305	0%	-1.11	(1.67)
	July 2010	7	2118	0%	0.0574	29	280915	0%	-0.92	(1.56)
	June 2010	6	2140	0%	0.0529	34	283330	1%	-1.56	(1.95)
	May 2010	8	2208	0%	0.0601	22	285060	0%	-0.47	(1.29)
	April 2010	7	2195	0%	0.0564	25	287527	0%	-0.98	(1.60)
	March 2010	10	2216	0%	0.067	19	289830	1%	-0.38	(1.23)
	February 2010	10	2216	0%	0.067	27	291749	0%	0.08	(0.95)
	January 2010	4	2222	0%	0.0424	26	294429	1%	-2.44	(2.48)
	December 2009	5	2219	0%	0.0474	22	296907	0%	-1.74	(2.06)
	November 2009	7	2304	0%	0.055	30	299132	1%	-1.33	(1.81)
	October 2009	11	2250	0%	0.0697	16	301806	1%	-0.35	(1.21)
	September 2009	7	2375	0%	0.0542	33	304282	0%	-1.11	(1.67)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	August 2010	0	245	0%	0	0	40374	0%	-0.50	(1.31)
	July 2010	0	246	0%	0	0	40439	0%	-0.54	(1.33)
	June 2010	1	248	0%	0.0634	0	40505	0%	1.16	(0.66)
	May 2010	0	249	0%	0	0	40845	0%	-0.53	(1.32)
	April 2010	0	251	0%	0	0	41034	0%	-0.47	(1.28)
	March 2010	0	253	0%	0	0	41321	0%	-0.52	(1.32)
	February 2010	0	254	0%	0	0	41535	0%	-0.45	(1.27)
	January 2010	0	254	0%	0	0	41486	0%	-0.61	(1.37)



	December 2009	1	254	0%	0.0626	0	41718	0%	0.80	(0.80)	
	November 2009	1	254	0%	0.0626	0	42122	0%	1.10	(0.68)	
	October 2009	0	260	0%	0	0	43050	0%	-0.55	(1.33)	
	September 2009	0	260	0%	0	0	43218	0%	-0.58	(1.35)	
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	August 2010	1	616	0%	0.0403	0	7978	0%	-0.69	(1.42)	
	July 2010	2	626	0%	0.0564	0	8149	0%	-0.15	(1.09)	
	June 2010	3	665	0%	0.067	0	8292	0%	0.90	(0.46)	
	May 2010	0	731	0%	0	0	8416	0%	-1.50	(1.91)	
	April 2010	0	747	0%	0	0	8616	0%	-1.52	(1.93)	
	March 2010	0	723	0%	0	0	8893	0%	-1.60	(1.97)	
	February 2010	1	726	0%	0.0371	0	9168	0%	-0.54	(1.33)	
	January 2010	1	723	0%	0.0372	0	9325	0%	-0.65	(1.40)	
	December 2009	2	726	0%	0.0524	0	9501	0%	0.44	(0.73)	
	November 2009	1	738	0%	0.0368	0	9820	0%	-0.70	(1.42)	
	October 2009	2	768	0%	0.051	0	10037	0%	0.01	(1.00)	
	September 2009	2	764	0%	0.0511	0	10288	0%	0.28	(0.83)	
	MR-8 Trouble Rate DS0 Parity	August 2010	0	77	0%	0	147	0	0%	0.00	0.00
		July 2010	0	77	0%	0	115	0	0%	0.00	0.00
June 2010		0	77	0%	0	114	0	0%	0.00	0.00	
May 2010		0	83	0%	0	115	0	0%	0.00	0.00	
April 2010		0	86	0%	0	158	0	0%	0.00	0.00	
March 2010		0	86	0%	0	174	0	0%	0.00	0.00	
February 2010		0	85	0%	0	134	0	0%	0.00	0.00	
January 2010		1	85	1%	0.1078	174	0	0%	0.00	0.00	
December 2009		2	85	2%	0.1516	168	0	0%	0.00	0.00	
November 2009		0	85	0%	0	155	0	0%	0.00	0.00	
October 2009		0	85	0%	0	178	0	0%	0.00	0.00	
September 2009		0	85	0%	0	142	0	0%	0.00	0.00	
MR-8 Trouble Rate DS1 Parity		August 2010	0	29	0%	0	129	0	0%	0.00	0.00
		July 2010	0	29	0%	0	117	0	0%	0.00	0.00
	June 2010	0	29	0%	0	121	0	0%	0.00	0.00	
	May 2010	0	29	0%	0	153	0	0%	0.00	0.00	
	April 2010	0	29	0%	0	162	0	0%	0.00	0.00	
	March 2010	0	29	0%	0	158	0	0%	0.00	0.00	
	February 2010	0	29	0%	0	116	0	0%	0.00	0.00	
	January 2010	0	29	0%	0	157	0	0%	0.00	0.00	
	December 2009	0	29	0%	0	178	0	0%	0.00	0.00	
	November 2009	0	29	0%	0	204	0	0%	0.00	0.00	
	October 2009	0	29	0%	0	195	0	0%	0.00	0.00	
	September 2009	0	29	0%	0	175	0	0%	0.00	0.00	
	MR-8 Trouble Rate DS3 Parity	August 2010	0	538	0%	0	2	30129	0%	-1.40	(1.85)
		July 2010	0	538	0%	0	2	30921	0%	-1.41	(1.86)
June 2010		0	540	0%	0	5	32674	0%	-1.60	(1.97)	
May 2010		3	542	1%	0.0742	5	33152	0%	0.38	(0.77)	
April 2010		0	553	0%	0	1	34222	0%	-1.35	(1.82)	
March 2010		0	559	0%	0	0	34401	0%	-1.35	(1.82)	
February 2010		0	558	0%	0	5	34696	0%	-1.35	(1.82)	
January 2010		0	566	0%	0	3	35185	0%	-1.59	(1.96)	
December 2009		0	585	0%	0	4	35477	0%	-1.68	(2.02)	
November 2009		0	588	0%	0	5	35872	0%	-1.47	(1.90)	
October 2009		0	597	0%	0	5	36273	0%	-1.68	(2.02)	
September 2009	0	597	0%	0	3	36591	0%	-1.65	(2.00)		
MR-8 Trouble Rate E911 Parity	August 2010	1	37	3%	0.1622	7	9637	1%	0.71	(0.84)	

	July 2010	1	39	3%	0.1581	4	9703	1%	0.99	(0.72)
	June 2010	3	41	7%	0.2604	8	9756	1%	3.33	0.28
	May 2010	1	37	3%	0.1622	7	9799	1%	0.74	(0.83)
	April 2010	3	113	3%	0.1608	3	9941	1%	1.45	(0.38)
	March 2010	0	37	0%	0	9	10074	1%	-0.67	(1.41)
	February 2010	0	44	0%	0	9	10177	2%	-0.82	(1.50)
	January 2010	1	43	2%	0.1507	9	10302	2%	0.40	(0.99)
	December 2009	0	38	0%	0	5	10432	2%	-0.76	(1.46)
	November 2009	1	38	3%	0.1601	2	10511	1%	0.90	(0.76)
	October 2009	2	42	5%	0.213	8	10591	1%	1.76	(0.32)
	September 2009	0	40	0%	0	8	10768	2%	-0.82	(1.50)
MR-8 Trouble Rate Enhanced Extended	August 2010	0	3	0%	0	0	1704	0%	-0.07	(1.04)
Loops - DS0 Capable Diagnostic	July 2010	0	3	0%	0	0	1715	0%	-0.07	(1.04)
	June 2010	0	3	0%	0	0	1720	0%	-0.04	(1.03)
	May 2010	0	4	0%	0	0	1740	0%	-0.07	(1.04)
	April 2010	0	4	0%	0	0	1753	0%	-0.07	(1.04)
	March 2010	0	4	0%	0	0	1762	0%	-0.11	(1.06)
	February 2010	0	4	0%	0	0	1772	0%	-0.11	(1.06)
	January 2010	0	4	0%	0	0	1792	0%	-0.05	(1.03)
	December 2009	0	4	0%	0	0	1804	0%	0.00	0.00
	November 2009	0	4	0%	0	0	1809	0%	-0.11	(1.06)
	October 2009	0	5	0%	0	0	1827	0%	-0.09	(1.06)
	September 2009	0	5	0%	0	0	1840	0%	-0.10	(1.06)
MR-8 Trouble Rate Enhanced Extended	August 2010	0	1213	0%	0	129	3848	0%	-1.30	(1.79)
Loops - DS1 Capable Parity	July 2010	2	1207	0%	0.0407	117	3725	0%	0.03	(0.98)
	June 2010	1	1207	0%	0.0288	121	3623	0%	-0.45	(1.27)
	May 2010	0	1208	0%	0	153	3656	0%	-1.32	(1.80)
	April 2010	5	1201	0%	0.0644	162	3239	0%	2.47	0.50
	March 2010	0	1197	0%	0	158	3216	0%	-1.47	(1.90)
	February 2010	0	1196	0%	0	116	3219	0%	-1.38	(1.84)
	January 2010	0	1141	0%	0	157	3197	0%	-0.89	(1.54)
	December 2009	0	1123	0%	0	178	3255	0%	-1.52	(1.93)
	November 2009	1	1106	0%	0.0301	204	3257	0%	-1.02	(1.62)
	October 2009	0	1083	0%	0	195	3261	0%	-1.50	(1.91)
	September 2009	0	1083	0%	0	175	3274	0%	-1.12	(1.68)
MR-8 Trouble Rate Enhanced Extended	August 2010	1	49	2%	0.1414	0	0	0%	0.00	0.00
Loops - DS3 Capable Diagnostic	July 2010	0	51	0%	0	0	0	0%	0.00	0.00
	June 2010	0	56	0%	0	0	0	0%	0.00	0.00
	May 2010	0	61	0%	0	0	0	0%	0.00	0.00
	April 2010	0	57	0%	0	0	0	0%	0.00	0.00
	March 2010	0	61	0%	0	0	0	0%	0.00	0.00
	February 2010	1	62	2%	0.126	0	0	0%	0.00	0.00
	January 2010	0	70	0%	0	0	0	0%	0.00	0.00
	December 2009	0	70	0%	0	0	0	0%	0.00	0.00
	November 2009	0	70	0%	0	0	0	0%	0.00	0.00
	October 2009	1	68	1%	0.1204	0	0	0%	0.00	0.00
	September 2009	0	70	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Frame Relay Parity	August 2010	52	3194	2%	0.1266	12	9638	1%	1.19	(0.28)
	July 2010	42	3166	1%	0.1144	11	9704	1%	1.67	0.01
	June 2010	69	3148	2%	0.1464	14	9757	1%	3.66	1.22
	May 2010	41	3072	1%	0.1148	14	9800	1%	0.08	(0.95)
	April 2010	43	2997	1%	0.1189	10	9942	1%	1.15	(0.30)
	March 2010	56	3066	2%	0.1339	12	10075	1%	2.78	0.69

	February 2010	48	3059	2%	0.1243	6	10178	2%	0.26	(0.84)
	January 2010	68	3236	2%	0.1434	19	10303	2%	2.11	0.28
	December 2009	72	3229	2%	0.1477	14	10433	2%	2.91	0.77
	November 2009	44	3230	1%	0.1159	18	10512	1%	1.23	(0.25)
	October 2009	53	3198	2%	0.1277	12	10592	1%	0.72	(0.56)
	September 2009	48	3197	2%	0.1216	14	10769	2%	-0.59	(1.36)
MR-8 Trouble Rate ISDN Primary Parity	August 2010	0	43	0%	0	43	0	0%	0.00	0.00
	July 2010	1	43	2%	0.1507	64	0	0%	0.00	0.00
	June 2010	0	42	0%	0	61	0	0%	0.00	0.00
	May 2010	0	39	0%	0	62	0	0%	0.00	0.00
	April 2010	0	36	0%	0	67	0	0%	0.00	0.00
	March 2010	0	32	0%	0	68	0	0%	0.00	0.00
	February 2010	0	31	0%	0	45	0	0%	0.00	0.00
	January 2010	0	32	0%	0	78	0	0%	0.00	0.00
	December 2009	0	29	0%	0	61	0	0%	0.00	0.00
	November 2009	0	29	0%	0	91	0	0%	0.00	0.00
	October 2009	0	28	0%	0	80	0	0%	0.00	0.00
	September 2009	0	28	0%	0	89	0	0%	0.00	0.00
MR-8 Trouble Rate Line Sharing Parity	August 2010	0	4	0%	0	9475	1334	1%	-0.16	(1.10)
	July 2010	0	4	0%	0	8738	1351	0%	-0.13	(1.08)
	June 2010	0	4	0%	0	9409	1363	1%	-0.14	(1.09)
	May 2010	0	4	0%	0	9259	1414	1%	-0.18	(1.11)
	April 2010	0	5	0%	0	12702	1474	1%	-0.19	(1.12)
	March 2010	0	5	0%	0	10648	1541	1%	-0.21	(1.13)
	February 2010	0	5	0%	0	11595	1592	1%	-0.21	(1.13)
	January 2010	0	5	0%	0	11193	1645	1%	-0.17	(1.11)
	December 2009	0	5	0%	0	9703	1683	1%	-0.19	(1.12)
	November 2009	0	5	0%	0	11439	1733	0%	-0.13	(1.08)
	October 2009	0	5	0%	0	10992	1746	1%	-0.23	(1.14)
	September 2009	0	5	0%	0	11629	1811	1%	-0.20	(1.12)
MR-8 Trouble Rate Line Splitting Parity	August 2010	0	51	0%	0	9475	102819	0%	-0.15	(1.09)
	July 2010	0	63	0%	0	8738	102602	0%	-0.19	(1.11)
	June 2010	0	63	0%	0	9409	102423	0%	-0.18	(1.11)
	May 2010	0	63	0%	0	9259	102217	0%	-0.16	(1.10)
	April 2010	0	63	0%	0	12702	101967	0%	-0.20	(1.12)
	March 2010	0	63	0%	0	10648	102092	0%	-0.19	(1.12)
	February 2010	0	63	0%	0	11595	102306	0%	-0.20	(1.12)
	January 2010	0	63	0%	0	11193	103104	0%	-0.20	(1.12)
	December 2009	0	63	0%	0	9703	103228	0%	-0.20	(1.12)
	November 2009	0	63	0%	0	11439	102853	0%	-0.17	(1.10)
	October 2009	0	63	0%	0	10992	102341	0%	-0.22	(1.13)
	September 2009	0	63	0%	0	11629	106597	0%	-0.19	(1.12)
MR-8 Trouble Rate LIS Trunk Parity	August 2010	0	1282	0%	0	4	1035380	1%	-3.30	(3.01)
	July 2010	4	1315	0%	0.0551	3	1048642	1%	-2.19	(2.33)
	June 2010	4	1348	0%	0.0544	1	1060933	1%	-2.45	(2.49)
	May 2010	3	1374	0%	0.0467	3	1071598	1%	-2.63	(2.60)
	April 2010	2	1518	0%	0.0363	2	1082781	1%	-2.94	(2.79)
	March 2010	2	1654	0%	0.0348	1	1094284	1%	-3.25	(2.98)
	February 2010	3	1700	0%	0.042	0	1105170	1%	-2.99	(2.82)
	January 2010	2	1748	0%	0.0338	3	1115988	1%	-4.03	(3.45)
	December 2009	1	1786	0%	0.0237	1	1128169	1%	-3.88	(3.36)
	November 2009	9	1827	0%	0.07	0	1139722	1%	-2.23	(2.36)
	October 2009	2	1863	0%	0.0327	1	1152346	1%	-3.80	(3.31)

MR-8 Trouble Rate PBX Parity	September 2009	2	1900	0%	0.0324	5	1164414	1%	-3.49	(3.12)	
	August 2010	0	137	0%	0	15	1035380	1%	-1.08	(1.66)	
	July 2010	1	143	1%	0.0833	15	1048642	1%	-0.21	(1.13)	
	June 2010	0	143	0%	0	18	1060933	1%	-1.17	(1.71)	
	May 2010	0	150	0%	0	25	1071598	1%	-1.16	(1.70)	
	April 2010	6	202	3%	0.1698	29	1082781	1%	3.44	0.52	
	March 2010	4	246	2%	0.1265	23	1094284	1%	1.30	(0.40)	
	February 2010	0	254	0%	0	22	1105170	1%	-1.46	(1.89)	
	January 2010	3	261	1%	0.1066	22	1115988	1%	0.02	(1.11)	
	December 2009	1	270	0%	0.0607	21	1128169	1%	-0.97	(1.59)	
	November 2009	4	284	1%	0.1178	13	1139722	1%	0.66	(0.73)	
	October 2009	1	292	0%	0.0584	22	1152346	1%	-1.10	(1.67)	
	September 2009	5	301	2%	0.1278	23	1164414	1%	1.58	(0.25)	
	MR-8 Trouble Rate Residence Parity	August 2010	5	122322	0%	0.0064	8255	120045	0%	1.46	(0.11)
July 2010		1	122321	0%	0.0029	7410	119987	0%	0.00	0.00	
June 2010		4	123425	0%	0.0057	7932	120251	0%	0.37	(0.78)	
May 2010		2	123455	0%	0.004	7974	120936	0%	-0.73	(1.44)	
April 2010		2	123599	0%	0.004	11020	120841	0%	-0.43	(1.26)	
March 2010		3	124271	0%	0.0049	9217	121159	0%	1.37	(0.17)	
February 2010		4	125039	0%	0.0057	10102	121616	0%	0.37	(0.78)	
January 2010		0	125531	0%	0	9552	122360	0%	-1.01	(1.61)	
December 2009		1	125651	0%	0.0028	8344	123968	0%	-0.01	(1.01)	
November 2009		0	126923	0%	0	9824	123321	0%	0.00	0.00	
October 2009		4	127039	0%	0.0056	9492	124041	0%	0.37	(0.77)	
September 2009		1	126367	0%	0.0028	10010	125026	0%	-0.01	(1.00)	
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic		August 2010	1	527	0%	0.0435	0	31963	0%	1.05	(0.36)
		July 2010	1	528	0%	0.0435	0	32612	0%	1.61	(0.02)
	June 2010	2	558	0%	0.0598	0	33464	0%	3.33	1.02	
	May 2010	0	574	0%	0	0	33895	0%	-0.50	(1.30)	
	April 2010	0	587	0%	0	0	35297	0%	-0.50	(1.30)	
	March 2010	0	545	0%	0	0	35832	0%	-0.52	(1.32)	
	February 2010	0	540	0%	0	0	36406	0%	-0.60	(1.37)	
	January 2010	1	533	0%	0.0433	0	36973	0%	0.89	(0.46)	
	December 2009	0	499	0%	0	0	37681	0%	-0.55	(1.33)	
	November 2009	0	517	0%	0	0	38112	0%	-0.54	(1.33)	
	October 2009	0	521	0%	0	0	38521	0%	-0.54	(1.33)	
	September 2009	2	518	0%	0.062	0	39049	0%	3.24	0.97	
	MR-8 Trouble Rate UDIT Above DS1 Level Parity	August 2010	1	302	0%	0.0574	2	758075	1%	-1.16	(1.70)
		July 2010	2	318	1%	0.0791	2	767727	1%	-0.68	(1.41)
June 2010		3	336	1%	0.0941	5	777603	1%	-0.36	(1.22)	
May 2010		5	333	2%	0.1216	5	786538	1%	0.81	(0.63)	
April 2010		2	337	1%	0.0768	1	795254	1%	-0.65	(1.39)	
March 2010		3	332	1%	0.0946	0	804454	1%	-0.15	(1.09)	
February 2010		1	325	0%	0.0554	5	813421	1%	-1.23	(1.75)	
January 2010		2	321	1%	0.0787	3	821559	1%	-1.12	(1.68)	
December 2009		2	417	0%	0.0691	4	831262	1%	-1.23	(1.75)	
November 2009		3	449	1%	0.0815	5	840590	1%	-1.04	(1.63)	
October 2009		1	476	0%	0.0458	5	850540	1%	-1.89	(2.15)	
September 2009		0	491	0%	0	3	860132	1%	-2.19	(2.33)	
MR-8 Trouble Rate UDIT DS1 Parity		August 2010	0	10	0%	0	129	0	0%	0.00	0.00
		July 2010	0	10	0%	0	117	0	0%	0.00	0.00
	June 2010	0	11	0%	0	121	0	0%	0.00	0.00	
	May 2010	0	11	0%	0	153	0	0%	0.00	0.00	

	April 2010	0	11	0%	0	162	0	0%	0.00	0.00
	March 2010	0	11	0%	0	158	0	0%	0.00	0.00
	February 2010	0	11	0%	0	116	0	0%	0.00	0.00
	January 2010	0	11	0%	0	157	0	0%	0.00	0.00
	December 2009	0	13	0%	0	178	0	0%	0.00	0.00
	November 2009	0	13	0%	0	204	0	0%	0.00	0.00
	October 2009	0	12	0%	0	195	0	0%	0.00	0.00
	September 2009	0	12	0%	0	175	0	0%	0.00	0.00
MR-8 Trouble Rate Unbundled Loop - 2	August 2010	0	136	0%	0	13	1704	0%	-0.47	(1.29)
Wire Non-Loaded Parity	July 2010	0	134	0%	0	12	1715	0%	-0.47	(1.28)
	June 2010	1	134	1%	0.0861	5	1720	0%	3.18	(0.34)
	May 2010	1	132	1%	0.0867	15	1740	0%	2.10	(0.48)
	April 2010	1	132	1%	0.0867	20	1753	0%	2.11	(0.48)
	March 2010	3	129	2%	0.1507	16	1762	0%	4.21	0.34
	February 2010	2	128	2%	0.124	15	1772	0%	2.64	(0.13)
	January 2010	1	127	1%	0.0884	13	1792	0%	3.37	(0.31)
	December 2009	1	127	1%	0.0884	16	1804	0%	0.00	(0.08)
	November 2009	2	126	2%	0.125	41	1809	0%	2.71	(0.11)
	October 2009	1	125	1%	0.0891	20	1827	0%	1.70	(0.56)
	September 2009	2	125	2%	0.1255	22	1840	0%	3.21	(0.01)
MR-8 Trouble Rate Unbundled Loop - 4	August 2010	0	130	0%	0	129	9637	1%	-1.32	(1.81)
Wire Non-Loaded Parity	July 2010	0	127	0%	0	117	9703	1%	-1.12	(1.68)
	June 2010	0	127	0%	0	121	9756	1%	-1.30	(1.79)
	May 2010	0	131	0%	0	153	9799	1%	-1.31	(1.80)
	April 2010	0	131	0%	0	162	9941	1%	-1.24	(1.75)
	March 2010	1	133	1%	0.0864	158	10074	1%	-0.47	(1.29)
	February 2010	0	134	0%	0	116	10177	2%	-1.42	(1.86)
	January 2010	0	137	0%	0	157	10302	2%	-1.47	(1.89)
	December 2009	0	137	0%	0	178	10432	2%	-1.44	(1.88)
	November 2009	0	138	0%	0	204	10511	1%	-1.23	(1.75)
	October 2009	0	137	0%	0	195	10591	1%	-1.43	(1.87)
	September 2009	0	137	0%	0	175	10768	2%	-1.51	(1.92)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	August 2010	43	14704	0%	0.054	13	3653	0%	-0.79	(1.48)
	July 2010	40	14750	0%	0.052	12	3693	0%	0.30	(0.82)
	June 2010	47	14803	0%	0.0563	5	3738	0%	0.86	(0.48)
	May 2010	44	14824	0%	0.0544	15	3802	0%	-0.43	(1.26)
	April 2010	63	14839	0%	0.065	20	3894	0%	1.17	(0.29)
	March 2010	55	14983	0%	0.0605	16	3929	0%	3.75	1.28
	February 2010	44	15070	0%	0.054	15	3988	0%	-0.77	(1.47)
	January 2010	45	15201	0%	0.0543	13	4076	0%	-1.58	(1.96)
	December 2009	46	15226	0%	0.0549	16	4116	0%	-0.79	(1.48)
	November 2009	53	15303	0%	0.0587	41	4157	0%	-0.14	(1.08)
	October 2009	65	15328	0%	0.065	20	4227	0%	1.21	(0.26)
	September 2009	64	15378	0%	0.0644	22	4277	0%	0.40	(0.76)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	August 2010	0	98	0%	0	129	9637	1%	-1.15	(1.70)
	July 2010	1	99	1%	0.1	117	9703	1%	0.02	(1.20)
	June 2010	0	103	0%	0	121	9756	1%	-1.17	(1.71)
	May 2010	0	102	0%	0	153	9799	1%	-1.16	(1.71)
	April 2010	0	103	0%	0	162	9941	1%	-1.10	(1.67)
	March 2010	0	116	0%	0	158	10074	1%	-1.18	(1.72)
	February 2010	0	117	0%	0	116	10177	2%	-1.33	(1.81)
	January 2010	0	117	0%	0	157	10302	2%	-1.36	(1.83)
	December 2009	0	120	0%	0	178	10432	2%	-1.35	(1.82)

	November 2009	0	125	0%	0	204	10511	1%	-1.17	(1.71)
	October 2009	0	117	0%	0	195	10591	1%	-1.32	(1.80)
	September 2009	1	126	1%	0.0887	175	10768	2%	-0.75	(1.46)
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	August 2010	27	3244	1%	0.0909	129	3653	0%	3.01	0.83
	July 2010	18	3065	1%	0.0764	117	3693	0%	2.85	0.73
	June 2010	15	2894	1%	0.0718	121	3738	0%	2.29	0.39
	May 2010	21	2758	1%	0.0869	153	3803	0%	2.87	0.75
	April 2010	19	2622	1%	0.0848	162	3895	0%	2.98	0.81
	March 2010	15	2398	1%	0.0788	158	3930	0%	5.39	2.28
	February 2010	13	2228	1%	0.0762	116	3989	0%	1.28	(0.22)
	January 2010	18	2101	1%	0.0922	157	4077	0%	1.95	0.19
	December 2009	21	1939	1%	0.1035	178	4117	0%	4.05	1.46
	November 2009	5	928	1%	0.0732	204	4158	0%	0.82	(0.50)
	October 2009	8	862	1%	0.0959	195	4228	0%	3.00	0.82
	September 2009	4	799	1%	0.0706	175	4278	0%	0.54	(0.67)
MR-8 Trouble Rate Unbundled Loop Analog Parity	August 2010	89	6988	1%	0.1121	9475	9638	1%	-0.42	(1.25)
	July 2010	91	6975	1%	0.1135	8738	9704	1%	2.03	0.23
	June 2010	88	7029	1%	0.1112	9409	9757	1%	-0.45	(1.27)
	May 2010	85	6905	1%	0.1103	9259	9800	1%	-0.48	(1.29)
	April 2010	78	6884	1%	0.1058	12702	9942	1%	-0.26	(1.16)
	March 2010	86	6866	1%	0.1112	10648	10075	1%	0.30	(0.82)
	February 2010	73	6857	1%	0.1026	11595	10178	2%	-2.31	(2.40)
	January 2010	108	7007	2%	0.1232	11193	10303	2%	-0.16	(1.10)
	December 2009	127	7040	2%	0.1331	9703	10433	2%	1.54	(0.07)
	November 2009	102	7026	1%	0.1196	11439	10512	1%	2.16	0.32
	October 2009	148	7027	2%	0.1436	10992	10592	1%	3.36	1.04
	September 2009	111	7071	2%	0.1243	11629	10769	2%	-0.43	(1.26)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	August 2010	0	268	0%	0	13	9624	1%	-1.89	(2.15)
	July 2010	3	268	1%	0.1052	12	9690	1%	0.21	(1.00)
	June 2010	0	268	0%	0	5	9743	1%	-1.88	(2.14)
	May 2010	4	278	1%	0.1191	15	9786	1%	0.17	(1.00)
	April 2010	1	289	0%	0.0587	20	9928	1%	-1.29	(1.79)
	March 2010	2	300	1%	0.0814	16	10061	1%	-0.84	(1.51)
	February 2010	2	320	1%	0.0788	15	10164	2%	-1.27	(1.77)
	January 2010	3	330	1%	0.0949	13	10289	2%	-0.96	(1.58)
	December 2009	2	337	1%	0.0768	16	10419	2%	-1.36	(1.83)
	November 2009	8	339	2%	0.1518	41	10498	1%	2.18	0.06
	October 2009	6	338	2%	0.132	20	10578	1%	0.44	(0.83)
	September 2009	2	343	1%	0.0761	22	10755	2%	-1.53	(1.93)
MR-8 Trouble Rate UNE - P (POTS) Parity	August 2010	167	62898	0%	0.0515	9475	1035387	1%	-15.41	(10.37)
	July 2010	171	62849	0%	0.0521	8738	1048648	1%	-15.55	(10.45)
	June 2010	182	62741	0%	0.0538	9409	1060939	1%	-16.45	(11.00)
	May 2010	154	63223	0%	0.0493	9259	1071604	1%	-16.72	(11.17)
	April 2010	180	63533	0%	0.0532	12702	1082787	1%	-14.34	(9.72)
	March 2010	191	63729	0%	0.0547	10648	1094290	1%	-14.89	(10.05)
	February 2010	198	63896	0%	0.0556	11595	1105176	1%	-14.23	(9.65)
	January 2010	222	64534	0%	0.0586	11193	1115994	1%	-18.49	(12.24)
	December 2009	189	64545	0%	0.054	9703	1128175	1%	-16.64	(11.11)
	November 2009	239	65574	0%	0.0603	11439	1139728	1%	-16.20	(10.85)
	October 2009	207	65775	0%	0.056	10992	1152352	1%	-16.70	(11.15)
	September 2009	167	66168	0%	0.0502	11629	1164420	1%	-15.99	(10.72)
MR-8 Trouble Rate UNE P (Centrex 21) Parity	August 2010	6	441	1%	0.1158	28	3653	0%	3.14	0.31
	July 2010	3	451	1%	0.0813	29	3693	0%	1.71	(0.33)

	June 2010	2	460	0%	0.0658	34	3738	0%	0.80	(0.75)
	May 2010	4	479	1%	0.091	22	3802	0%	1.74	(0.27)
	April 2010	6	497	1%	0.1092	25	3894	0%	3.41	0.38
	March 2010	5	514	1%	0.0981	19	3929	0%	5.06	2.07
	February 2010	4	538	1%	0.0859	27	3988	0%	1.31	(0.21)
	January 2010	1	567	0%	0.042	26	4076	0%	-1.00	(1.61)
	December 2009	6	585	1%	0.1008	22	4116	0%	2.32	0.41
	November 2009	6	609	1%	0.0988	30	4157	0%	2.40	0.46
	October 2009	5	620	1%	0.0894	16	4227	0%	2.10	0.27
	September 2009	5	647	1%	0.0876	33	4277	0%	1.55	(0.06)
MR-8 Trouble Rate UNE P (Centrex) Parity	August 2010	29	8651	0%	0.0578	46	1035380	1%	-5.16	(4.14)
	July 2010	46	8694	1%	0.0725	36	1048642	1%	-3.35	(3.04)
	June 2010	30	8839	0%	0.0582	45	1060933	1%	-5.85	(4.56)
	May 2010	28	8936	0%	0.0559	33	1071598	1%	-5.74	(4.49)
	April 2010	27	9134	0%	0.0543	62	1082781	1%	-5.44	(4.31)
	March 2010	33	9310	0%	0.0594	75	1094284	1%	-5.26	(4.20)
	February 2010	42	9456	0%	0.0665	58	1105170	1%	-4.18	(3.54)
	January 2010	49	9671	1%	0.071	50	1115988	1%	-5.83	(4.54)
	December 2009	26	9905	0%	0.0512	56	1128169	1%	-6.98	(5.24)
	November 2009	49	10060	0%	0.0696	54	1139722	1%	-5.28	(4.21)
	October 2009	50	10219	0%	0.0698	41	1152346	1%	-4.95	(4.01)
	September 2009	54	10351	1%	0.072	71	1164414	1%	-3.47	(3.11)
MR-9A Repair Appointments Met Business Parity	August 2010	0	352	0%	0	771	7978	0%	-1.05	(1.64)
	July 2010	0	361	0%	0	805	8149	0%	-1.11	(1.68)
	June 2010	0	375	0%	0	880	8292	0%	-0.98	(1.59)
	May 2010	0	380	0%	0	761	8416	0%	-1.10	(1.67)
	April 2010	0	380	0%	0	1052	8616	0%	-1.11	(1.67)
	March 2010	0	383	0%	0	866	8893	0%	-1.19	(1.72)
	February 2010	0	383	0%	0	965	9168	0%	-0.94	(1.57)
	January 2010	1	383	0%	0.051	1015	9325	0%	-0.03	(1.02)
	December 2009	0	400	0%	0	771	9501	0%	-0.88	(1.53)
	November 2009	1	402	0%	0.0498	914	9820	0%	-0.10	(1.06)
	October 2009	1	403	0%	0.0498	876	10037	0%	-0.04	(1.03)
	September 2009	1	417	0%	0.0489	915	10288	0%	0.11	(1.15)
MR-9A Repair Appointments Met Centrex Parity	August 2010	2	713	0%	0.0529	0	40374	0%	1.45	(0.12)
	July 2010	1	731	0%	0.037	0	40439	0%	0.12	(0.93)
	June 2010	0	741	0%	0	0	40505	0%	-0.99	(1.60)
	May 2010	3	773	0%	0.0622	0	40845	0%	2.26	0.38
	April 2010	1	794	0%	0.0355	0	41034	0%	0.36	(0.78)
	March 2010	2	802	0%	0.0499	35	41321	0%	1.19	(0.27)
	February 2010	3	816	0%	0.0605	23	41535	0%	2.89	0.76
	January 2010	2	854	0%	0.0483	0	41486	0%	0.63	(0.61)
	December 2009	3	878	0%	0.0584	0	41718	0%	1.12	(0.32)
	November 2009	6	904	1%	0.0812	21	42122	0%	4.22	1.57
	October 2009	3	941	0%	0.0564	0	43050	0%	1.81	0.10
	September 2009	1	955	0%	0.0323	0	43218	0%	-0.21	(1.13)
MR-9A Repair Appointments Met Centrex 21 Parity	August 2010	5	5	100%	0	0	857	92%	-0.64	(1.39)
	July 2010	5	6	83%	0.3727	0	911	91%	0.68	(0.89)
	June 2010	1	3	33%	0.4714	0	1005	86%	2.67	(0.01)
	May 2010	4	4	100%	0	11	877	88%	-0.74	(1.45)
	April 2010	6	6	100%	0	18	944	85%	-1.01	(1.62)
	March 2010	1	1	100%	0	13	1020	86%	-0.40	(1.24)
	February 2010	2	2	100%	0	12	857	89%	-0.50	(1.31)

	January 2010	4	4	100%	0	19	1157	91%	-0.63	(1.38)
	December 2009	3	3	100%	0	12	974	89%	-0.61	(1.37)
	November 2009	3	3	100%	0	19	1079	89%	-0.59	(1.36)
	October 2009	3	4	75%	0.433	9	1138	89%	0.91	(0.80)
	September 2009	5	5	100%	0	18	898	86%	-0.91	(1.55)
MR-9A Repair Appointments Met PBX Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0	0	37	81%	-0.48	(1.29)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	3	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	0	41	85%	2.39	(0.41)
	November 2009	1	1	100%	0	0	28	82%	-0.46	(1.28)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9A Repair Appointments Met Residence Parity	August 2010	0	1	0%	0	5390	20	85%	2.32
July 2010		1	1	100%	0	0	24	88%	-0.37	(1.23)
June 2010		3	3	100%	0	5144	17	88%	-0.58	(1.35)
May 2010		0	0	0%	0	5153	0	0%	0.00	0.00
April 2010		0	0	0%	0	7424	0	0%	0.00	0.00
March 2010		0	0	0%	0	5953	0	0%	0.00	0.00
February 2010		1	1	100%	0	6682	14	79%	-0.50	(1.31)
January 2010		1	1	100%	0	6567	21	86%	-0.40	(1.24)
December 2009		2	2	100%	0	0	15	87%	-0.52	(1.32)
November 2009		0	1	0%	0	6345	15	80%	1.94	(0.59)
October 2009		2	2	100%	0	6074	21	90%	-0.44	(1.27)
September 2009		2	2	100%	0	6443	14	86%	-0.54	(1.33)
MR-9A Repair Appointments Met UNE - P (POTS) Parity		August 2010	0	0	0%	0	6161	0	0%	0.00
	July 2010	0	0	0%	0	5472	0	0%	0.00	0.00
	June 2010	1	2	50%	0.5	6024	5	80%	0.90	(1.04)
	May 2010	0	0	0%	0	5914	0	0%	0.00	0.00
	April 2010	0	0	0%	0	8476	0	0%	0.00	0.00
	March 2010	0	0	0%	0	6819	0	0%	0.00	0.00
	February 2010	0	0	0%	0	7647	0	0%	0.00	0.00
	January 2010	0	1	0%	0	7582	5	60%	1.12	(1.00)
	December 2009	0	0	0%	0	6303	0	0%	0.00	0.00
	November 2009	0	0	0%	0	7259	0	0%	0.00	0.00
	October 2009	0	0	0%	0	6950	0	0%	0.00	0.00
	September 2009	0	0	0%	0	7358	0	0%	0.00	0.00
	MR-9B Repair Appointments Met Business Parity	August 2010	1	1	100%	0	187	5026	97%	-0.19
July 2010		1	1	100%	0	203	5414	95%	-0.23	(1.14)
June 2010		2	2	100%	0	228	5748	94%	-0.35	(1.21)
May 2010		4	4	100%	0	202	5710	94%	-0.49	(1.30)
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		1	1	100%	0	225	5457	94%	-0.25	(1.15)
February 2010		1	1	100%	0	201	5490	94%	-0.26	(1.16)
January 2010		1	1	100%	0	231	7968	93%	-0.27	(1.16)
December 2009		2	2	100%	0	208	6420	93%	-0.40	(1.24)
November 2009		2	2	100%	0	0	7212	93%	-0.40	(1.24)
October 2009		1	1	100%	0	0	6952	94%	-0.24	(1.15)
September 2009		0	0	0%	0	219	0	0%	0.00	0.00



MR-9B Repair Appointments Met PBX Parity	August 2010	18	18	100%	0	0	5883	96%	-0.88	(1.53)	
	July 2010	27	30	90%	0.3	0	6325	95%	1.09	(0.54)	
	June 2010	16	17	94%	0.2353	0	6753	93%	-0.18	(1.11)	
	May 2010	12	18	67%	0.4714	0	6587	94%	4.63	0.94	
	April 2010	11	14	79%	0.4103	0	5897	93%	2.06	(0.13)	
	March 2010	21	23	91%	0.2818	0	6477	93%	0.32	(0.98)	
	February 2010	33	36	92%	0.2764	0	6347	93%	0.36	(0.92)	
	January 2010	32	35	91%	0.2799	0	9125	93%	0.34	(0.94)	
	December 2009	19	21	90%	0.2935	3	7394	92%	0.30	(0.99)	
	November 2009	28	31	90%	0.2957	0	8291	92%	0.40	(0.90)	
	October 2009	26	31	84%	0.3678	0	8090	94%	2.26	0.04	
	September 2009	32	35	91%	0.2799	0	6747	93%	0.47	(0.86)	
	MR-9B Repair Appointments Met Residence Parity	August 2010	1	1	100%	0	1583	233	87%	-0.38	(1.23)
		July 2010	0	0	0%	0	1531	0	0%	0.00	0.00
June 2010		2	2	100%	0	1560	272	88%	-0.51	(1.31)	
May 2010		3	3	100%	0	0	221	85%	-0.73	(1.45)	
April 2010		1	1	100%	0	2031	231	88%	-0.37	(1.23)	
March 2010		6	6	100%	0	0	256	89%	-0.85	(1.52)	
February 2010		4	4	100%	0	1790	236	86%	-0.81	(1.49)	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		2	2	100%	0	0	263	86%	-0.58	(1.35)	
November 2009		3	3	100%	0	1930	229	88%	-0.64	(1.39)	
October 2009		0	1	0%	0	1801	277	83%	2.24	(0.42)	
September 2009		2	2	100%	0	1831	252	83%	-0.65	(1.39)	
MR-9B Repair Appointments Met UNE - P (POTS) Parity		August 2010	0	0	0%	0	1770	0	0%	0.00	0.00
		July 2010	1	1	100%	0	1734	3	100%	0.00	0.00
	June 2010	0	0	0%	0	1788	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	1822	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	2346	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	1854	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	1991	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	1943	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	1794	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	2192	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	2026	0	0%	0.00	0.00	
	September 2009	1	1	100%	0	2050	4	75%	-0.52	(1.31)	
	MR-9C Repair Appointments Met Business Parity	August 2010	0	0	0%	0	118	0	0%	0.00	0.00
		July 2010	0	0	0%	0	0	0	0%	0.00	0.00
June 2010		1	1	100%	0	195	1835	93%	-0.28	(1.17)	
May 2010		1	1	100%	0	187	1691	94%	-0.26	(1.16)	
April 2010		2	2	100%	0	0	1633	94%	-0.36	(1.22)	
March 2010		2	2	100%	0	0	1637	95%	-0.31	(1.19)	
February 2010		0	0	0%	0	181	0	0%	0.00	0.00	
January 2010		1	1	100%	0	224	2235	91%	-0.32	(1.19)	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		1	1	100%	0	0	1962	91%	-0.31	(1.19)	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	279	0	0%	0.00	0.00	
MR-9C Repair Appointments Met Residence Parity		August 2010	3	3	100%	0	0	1910	92%	-0.52	(1.32)
		July 2010	9	9	100%	0	0	1744	93%	-0.85	(1.52)
	June 2010	5	5	100%	0	0	2107	92%	-0.65	(1.39)	
	May 2010	3	3	100%	0	0	1912	93%	-0.49	(1.30)	
	April 2010	4	4	100%	0	0	1864	93%	-0.55	(1.33)	

	March 2010	4	5	80%	0.4	0	1893	94%	1.41	(0.59)
	February 2010	1	3	33%	0.4714	0	1974	92%	3.83	0.29
	January 2010	12	12	100%	0	0	2585	91%	-1.10	(1.67)
	December 2009	4	4	100%	0	0	2059	90%	-0.66	(1.40)
	November 2009	7	11	64%	0.481	1055	2191	91%	3.13	0.34
	October 2009	5	6	83%	0.3727	1177	2148	90%	0.59	(0.93)
	September 2009	7	9	78%	0.4157	1279	1968	91%	1.41	(0.46)
MR-9C Repair Appointments Met UNE - P (POTS) Parity	August 2010	0	0	0%	0	956	0	0%	0.00	0.00
	July 2010	1	1	100%	0	953	153	99%	-0.11	(1.07)
	June 2010	1	1	100%	0	1022	208	98%	-0.16	(1.10)
	May 2010	1	1	100%	0	925	122	97%	-0.18	(1.11)
	April 2010	0	0	0%	0	979	0	0%	0.00	0.00
	March 2010	2	3	67%	0.4714	1176	201	97%	3.07	(0.22)
	February 2010	4	4	100%	0	1096	192	97%	-0.32	(1.20)
	January 2010	0	0	0%	0	936	0	0%	0.00	0.00
	December 2009	0	0	0%	0	967	0	0%	0.00	0.00
	November 2009	1	1	100%	0	1302	185	98%	-0.15	(1.09)
	October 2009	6	6	100%	0	1397	226	99%	-0.23	(1.14)
	September 2009	0	0	0%	0	1558	0	0%	0.00	0.00
	NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	August 2010	0	0	0%	0	1	0	0%	0.00
July 2010		1	1	100%	0	1	3	100%	0.00	0.00
June 2010		0	0	0%	0	3	0	0%	0.00	0.00
May 2010		0	0	0%	0	19	0	0%	0.00	0.00
April 2010		0	0	0%	0	2	0	0%	0.00	0.00
March 2010		0	0	0%	0	4	0	0%	0.00	0.00
February 2010		0	0	0%	0	2	0	0%	0.00	0.00
January 2010		0	0	0%	0	3	0	0%	0.00	0.00
December 2009		0	0	0%	0	3	0	0%	0.00	0.00
November 2009		0	0	0%	0	3	0	0%	0.00	0.00
October 2009		0	0	0%	0	4	0	0%	0.00	0.00
September 2009		0	0	0%	0	3	0	0%	0.00	0.00
NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01		August 2010	0	0	0%	0	2	0	0%	0.00
	July 2010	1	1	100%	0	1	825	98%	-0.13	(1.08)
	June 2010	0	0	0%	0	1	0	0%	0.00	0.00
	May 2010	0	0	0%	0	3	0	0%	0.00	0.00
	April 2010	0	0	0%	0	2	0	0%	0.00	0.00
	March 2010	0	0	0%	0	1	0	0%	0.00	0.00
	February 2010	0	0	0%	0	2	0	0%	0.00	0.00
	January 2010	0	0	0%	0	3	0	0%	0.00	0.00
	December 2009	0	0	0%	0	1	0	0%	0.00	0.00
	November 2009	0	0	0%	0	2	0	0%	0.00	0.00
	October 2009	0	0	0%	0	4	0	0%	0.00	0.00
	September 2009	0	0	0%	0	7	0	0%	0.00	0.00
	NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	August 2010	7	8	88%	0.3307	0	955	97%	1.55
July 2010		7	7	100%	0	0	978	98%	-0.34	(1.21)
June 2010		8	8	100%	0	0	1148	98%	-0.39	(1.24)
May 2010		7	7	100%	0	0	976	98%	-0.38	(1.23)
April 2010		9	9	100%	0	0	977	98%	-0.47	(1.29)
March 2010		5	5	100%	0	0	1039	98%	-0.29	(1.17)
February 2010		3	3	100%	0	0	938	99%	-0.21	(1.12)
January 2010		2	2	100%	0	0	992	99%	-0.16	(1.10)
December 2009		1	1	100%	0	0	1195	98%	-0.13	(1.08)
November 2009		7	7	100%	0	0	1113	98%	-0.33	(1.20)

	October 2009	12	13	92%	0.2665	0	955	98%	1.46	(0.57)
	September 2009	10	10	100%	0	0	988	98%	-0.46	(1.28)
NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	August 2010	3	28272	0%	0.0007	0	23041	0%	1.11	(0.32)
	July 2010	1	27624	0%	0.0005	0	21457	0%	-5.60	(4.40)
	June 2010	1	28416	0%	0.0004	0	16193	0%	-15.15	(10.21)
	May 2010	0	28872	0%	0.0002	0	16193	0%	-11.29	(7.87)
	April 2010	5	29088	0%	0.0009	0	16531	0%	24.13	13.67
	March 2010	5	28272	0%	0.0009	0	16555	0%	0.44	(0.73)
	February 2010	7	28296	0%	0.0011	0	16531	0%	-7.60	(5.62)
	January 2010	9	27528	0%	0.001	0	16795	0%	55.51	32.75
	December 2009	8	27744	0%	0.0014	0	16795	0%	7.13	3.33
	November 2009	7	27888	0%	0.001	0	16795	0%	18.32	10.14
	October 2009	6	26904	0%	0.0012	0	17683	0%	9.00	4.47
	September 2009	1	26064	0%	0.0005	0	17779	0%	-15.95	(10.70)
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	August 2010	0	2340	0%	0	0	15739	0%	-4.76	(3.90)
	July 2010	0	2340	0%	0.0002	0	16915	0%	-1.18	(1.72)
	June 2010	0	2340	0%	0	0	16915	0%	-2.59	(2.57)
	May 2010	0	2748	0%	0	0	17323	0%	-3.82	(3.32)
	April 2010	0	2724	0%	0	0	17636	0%	-4.83	(3.93)
	March 2010	0	2796	0%	0.0001	0	17636	0%	-3.75	(3.28)
	February 2010	0	2796	0%	0.0006	0	17636	0%	-2.14	(2.30)
	January 2010	0	2796	0%	0.0003	0	18020	0%	-4.00	(3.43)
	December 2009	0	2796	0%	0.0007	0	18020	0%	3.40	1.07
	November 2009	1	2892	0%	0.0013	0	18020	0%	5.43	2.30
	October 2009	0	2460	0%	0.0005	0	18284	0%	-2.77	(2.68)
	September 2009	0	2484	0%	0.0003	0	18548	0%	-0.99	(1.60)
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	August 2010	60	29640	0%	0.0135	0	0	0%	0.00	0.00
	July 2010	39	29280	0%	0.006	0	0	0%	0.00	0.00
	June 2010	22	29280	0%	0.0043	0	0	0%	0.00	0.00
	May 2010	11	29280	0%	0.0029	0	0	0%	0.00	0.00
	April 2010	15	29424	0%	0.0034	0	0	0%	0.00	0.00
	March 2010	41	29280	0%	0.0069	0	0	0%	0.00	0.00
	February 2010	72	29016	0%	0.0196	0	0	0%	0.00	0.00
	January 2010	130	28344	0%	0.0388	0	0	0%	0.00	0.00
	December 2009	47	28368	0%	0.0099	0	0	0%	0.00	0.00
	November 2009	15	28224	0%	0.003	0	0	0%	0.00	0.00
	October 2009	30	27816	0%	0.0052	0	0	0%	0.00	0.00
	September 2009	36	26544	0%	0.0125	0	0	0%	0.00	0.00
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	August 2010	4	2556	0%	0.0046	0	0	0%	0.00	0.00
	July 2010	6	2556	0%	0.0082	0	0	0%	0.00	0.00
	June 2010	12	2748	0%	0.0105	0	0	0%	0.00	0.00
	May 2010	0	2748	0%	0	0	0	0%	0.00	0.00
	April 2010	1	2748	0%	0.0022	0	0	0%	0.00	0.00
	March 2010	0	2796	0%	0.0001	0	0	0%	0.00	0.00
	February 2010	0	2796	0%	0.0006	0	0	0%	0.00	0.00
	January 2010	0	2796	0%	0.0003	0	0	0%	0.00	0.00
	December 2009	0	2796	0%	0.0007	0	0	0%	0.00	0.00
	November 2009	1	2892	0%	0.0013	0	0	0%	0.00	0.00
	October 2009	25	2892	1%	0.0208	0	0	0%	0.00	0.00
	September 2009	18	2916	1%	0.0147	0	0	0%	0.00	0.00
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	August 2010	194	204	95%	0.2159	0	0	0%	0.00	(0.00)
	July 2010	323	337	96%	0.1995	0	0	0%	0.00	(0.03)
	June 2010	154	162	95%	0.2167	0	0	0%	0.00	(0.00)

	May 2010	156	168	93%	0.2575	0	0	0%	0.00	0.07
	April 2010	238	245	97%	0.1666	0	0	0%	0.00	(0.07)
	March 2010	271	277	98%	0.1456	0	0	0%	0.00	(0.09)
	February 2010	256	260	98%	0.1231	0	0	0%	0.00	(0.11)
	January 2010	235	241	98%	0.1558	0	0	0%	0.00	(0.08)
	December 2009	204	213	96%	0.2012	0	0	0%	0.00	(0.02)
	November 2009	261	269	97%	0.1699	0	0	0%	0.00	(0.06)
	October 2009	282	287	98%	0.1308	0	0	0%	0.00	(0.10)
	September 2009	208	210	99%	0.0971	0	0	0%	0.00	(0.13)
OP-15A Interval for Pending Orders	August 2010	1	1	1	0	0	0	0	0.00	(0.16)
Delayed Past Due Date Business Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	1	0	0	0	0	0	0.00	3.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	2087	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	1	1	1	0	2404	0	0	0.00	(0.16)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	August 2010	5	209	0	0.1528	0	0	0	0.00	0.00
Delayed Past Due Date Enhanced Extended	July 2010	5	337	0	0.1209	0	0	0	0.00	0.00
Loops (EELs) Diagnostic	June 2010	7	164	0	0.2021	0	0	0	0.00	0.00
	May 2010	10	169	0	0.2359	0	0	0	0.00	0.00
	April 2010	0	245	0	0	0	0	0	0.00	0.00
	March 2010	2	277	0	0.0847	0	0	0	0.00	0.00
	February 2010	1	260	0	0.0619	0	0	0	0.00	0.00
	January 2010	4	241	0	0.1278	0	0	0	0.00	0.00
	December 2009	8	213	0	0.1901	0	0	0	0.00	0.00
	November 2009	5	269	0	0.1351	0	0	0	0.00	0.00
	October 2009	0	287	0	0	0	0	0	0.00	0.00
	September 2009	0	212	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	August 2010	10	21	0	0.4994	0	0	0	0.00	0.00
Delayed Past Due Date Line Splitting Parity	July 2010	0	1	0	0	0	0	0	0.00	0.00
	June 2010	0	13	0	0	0	0	0	0.00	0.00
	May 2010	15	39	0	0.4865	0	0	0	0.00	0.00
	April 2010	0	26	0	0	0	0	0	0.00	0.00
	March 2010	1	39	0	0.1581	0	0	0	0.00	0.00
	February 2010	0	46	0	0	0	0	0	0.00	0.00
	January 2010	2	18	0	0.3143	6942	0	0	0.00	0.00
	December 2009	0	29	0	0	0	0	0	0.00	0.00
	November 2009	0	2	0	0	0	0	0	0.00	0.00
	October 2009	0	1	0	0	0	0	0	0.00	0.00
	September 2009	0	1	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	August 2010	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Residence Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	4181	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00

	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	1	0	0	5180	51	41	-0.97	(1.97)
	September 2009	0	0	0	0	6421	0	0	0.00	0.00
OP-15A Interval for Pending Orders	August 2010	1	1	1	0	0	0	0	0.00	0.00
Delayed Past Due Date UDIT Above DS1	July 2010	0	0	0	0	0	0	0	0.00	0.00
Level Parity	June 2010	1	1	1	0	71	0	0	0.00	0.00
	May 2010	66	1	66	0	0	0	0	0.00	0.00
	April 2010	46	1	46	0	0	0	0	0.00	0.00
	March 2010	24	1	24	0	0	0	0	0.00	0.00
	February 2010	8	3	3	1.53	0	0	0	0.00	0.00
	January 2010	1	1	1	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	August 2010	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	July 2010	0	0	0	0	0	0	0	0.00	0.00
Wire Non-Loaded Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	8	0	0	0.00	0.00
	February 2010	0	0	0	0	2	0	0	0.00	0.00
	January 2010	0	0	0	0	7	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	26	0	0	0.00	0.00
	October 2009	10	1	10	0	38	196	35	-0.65	(1.40)
	September 2009	0	0	0	0	32	0	0	0.00	0.00
OP-15A Interval for Pending Orders	August 2010	3	1	3	0	0	102	34	-0.69	(1.42)
Delayed Past Due Date Unbundled Loop -	July 2010	0	0	0	0	0	0	0	0.00	0.00
ADSL Qualified Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	8	0	0	0.00	0.00
	February 2010	0	0	0	0	2	0	0	0.00	0.00
	January 2010	0	0	0	0	7	0	0	0.00	0.00
	December 2009	4	1	4	0	0	133	31	-0.74	(1.45)
	November 2009	0	0	0	0	26	0	0	0.00	0.00
	October 2009	0	0	0	0	38	0	0	0.00	0.00
	September 2009	0	0	0	0	32	0	0	0.00	0.00
OP-15A Interval for Pending Orders	August 2010	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Unbundled Loop -	July 2010	0	0	0	0	241	0	0	0.00	0.00
DS1 Capable Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	239	0	0	0.00	0.00
	April 2010	0	0	0	0	23	0	0	0.00	0.00
	March 2010	9	1	9	0	0	1	71	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	648	0	0	0.00	0.00
	November 2009	0	0	0	0	784	0	0	0.00	0.00
	October 2009	0	0	0	0	768	0	0	0.00	0.00
	September 2009	0	0	0	0	666	0	0	0.00	0.00
OP-15A Interval for Pending Orders	August 2010	31	1	31	0	1016	24	30	0.02	(0.82)

Delayed Past Due Date Unbundled Loop Analog Parity	July 2010	9	1	9	0	684	15	37	-0.70	(1.43)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	509	0	0	0.00	0.00
	April 2010	0	0	0	0	471	0	0	0.00	0.00
	March 2010	0	0	0	0	781	0	0	0.00	0.00
	February 2010	0	0	0	0	726	0	0	0.00	0.00
	January 2010	0	0	0	0	1236	0	0	0.00	0.00
	December 2009	0	0	0	0	1297	0	0	0.00	0.00
	November 2009	0	0	0	0	1286	0	0	0.00	0.00
	October 2009	0	0	0	0	1282	0	0	0.00	0.00
September 2009	0	0	0	0	1279	0	0	0.00	0.00	
OP-15A Interval for Pending Orders	August 2010	17012	21	810	498.67	6392	2	44	0.00	0.00
Delayed Past Due Date UNE - P (POTS) Parity	July 2010	27292	31	880	461.66	6496	2	22	0.00	0.00
	June 2010	28374	49	579	527.09	6251	2	0	0.00	0.00
	May 2010	26860	43	625	528.18	0	0	0	0.00	0.00
	April 2010	27037	35	772	468.52	0	0	0	0.00	0.00
	March 2010	26273	37	710	486.5	0	0	0	0.00	0.00
	February 2010	25496	38	671	489.91	0	0	0	0.00	0.00
	January 2010	24673	35	705	472.2	6942	0	0	0.00	0.00
	December 2009	24097	42	574	498.04	7757	1	8	0.00	0.00
	November 2009	23396	32	731	434.41	8407	1	2	0.00	0.00
	October 2009	22948	33	695	436.21	7584	1	7	0.00	0.00
September 2009	22269	33	675	434	8837	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic	August 2010	11576	23	503	399.19	0	2	44	0.00	0.00
	July 2010	11022	20	551	380.48	0	2	22	0.00	0.00
	June 2010	10656	18	592	346.45	0	2	0	0.00	0.00
	May 2010	10365	19	546	352.51	0	0	0	0.00	0.00
	April 2010	10039	21	478	366.42	0	0	0	0.00	0.00
	March 2010	9837	17	579	296.87	0	0	0	0.00	0.00
	February 2010	9509	21	453	343.08	0	0	0	0.00	0.00
	January 2010	9162	24	382	348.34	0	0	0	0.00	0.00
	December 2009	8782	19	462	322.44	0	1	8	0.00	0.00
	November 2009	8392	17	494	296.87	0	1	2	0.00	0.00
October 2009	8055	18	448	308.63	0	1	7	0.00	0.00	
September 2009	7598	18	422	312.64	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	August 2010	11	2	6	6.36	0	24	30	-0.79	(1.48)
	July 2010	134	1	134	0	0	15	37	2.46	(0.22)
	June 2010	0	1	0	0	0	19	26	-0.72	(1.43)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	2	2	1	0	0	9	27	-1.26	(1.77)
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	59	1	59	0	0	11	22	1.31	(0.47)
	January 2010	39	1	39	0	0	6	4	4.58	(0.39)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
October 2009	0	0	0	0	0	0	0	0.00	0.00	
September 2009	13	1	13	0	0	7	93	-0.60	(1.36)	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic	August 2010	157	3	52	55.52	0	30	25	1.27	(0.35)
	July 2010	6	2	3	2.83	0	39	25	-1.05	(1.64)
	June 2010	70	19	4	5.25	0	55	20	-2.56	(2.56)
	May 2010	0	9	0	0	0	46	22	-1.89	(2.15)
	April 2010	63	8	8	6.22	0	43	16	-0.76	(1.46)
	March 2010	0	0	0	0	0	0	0	0.00	0.00

	February 2010	243	9	27	21.3	0	29	18	1.13	(0.33)
	January 2010	223	11	20	10.03	0	29	16	0.61	(0.71)
	December 2009	339	19	18	13.39	0	31	25	-0.87	(1.53)
	November 2009	254	26	10	8.89	0	45	16	-0.96	(1.59)
	October 2009	9	10	1	0.32	0	45	27	-2.01	(2.22)
	September 2009	119	21	6	7.93	0	52	25	-2.10	(2.28)
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	August 2010	133	2	67	64.35	0	139	35	0.96	(0.43)
	July 2010	86	1	86	0	0	195	44	0.90	(0.52)
	June 2010	59	1	59	0	0	220	37	0.48	(0.65)
	May 2010	80	2	40	9.9	0	175	37	0.12	(0.79)
	April 2010	35	2	18	13.44	0	188	35	-0.56	(1.34)
	March 2010	5	1	5	0	0	173	36	-0.77	(1.47)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	93	2	47	28.99	0	196	35	0.40	(0.68)
	September 2009	83	4	21	19.12	0	195	40	-0.90	(1.55)
OP-15B Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level Diagnostic	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	1	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	August 2010	0	1	0	0.00	0	0	0	0.00	0.00
	July 2010	0	0	0	0.00	0	0	0	0.00	0.00
	June 2010	0	1	0	0.00	0	0	0	0.00	0.00
	May 2010	1	1	1	0.00	0	0	0	0.00	0.00
	April 2010	1	1	1	0.00	0	0	0	0.00	0.00
	March 2010	1	1	1	0.00	0	0	0	0.00	0.00
	February 2010	0	3	0	0.00	0	0	0	0.00	0.00
	January 2010	0	1	0	0.00	0	0	0	0.00	0.00
	December 2009	0	0	0	0.00	0	0	0	0.00	0.00
	November 2009	0	0	0	0.00	0	0	0	0.00	0.00
	October 2009	0	0	0	0.00	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	1	0	0	0	0	0	0.00	0.00

OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2010	0	1	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	1	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	1	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	August 2010	0	1	0	0	0	0	0	0	0.00
July 2010		0	1	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0	0.00	0.00
October 2009		0	0	0	0	0	0	0	0	0.00	0.00
September 2009		0	0	0	0	0	0	0	0	0.00	0.00
OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825		August 2010	20	21	95%	0.213	0	0	0%	0.00	0.00
	July 2010	22	31	71%	0.4539	0	0	0%	0.00	0.00	
	June 2010	42	49	86%	0.3499	0	0	0%	0.00	0.00	
	May 2010	41	43	95%	0.2106	0	0	0%	0.00	0.00	
	April 2010	34	35	97%	0.1666	0	0	0%	0.00	0.00	
	March 2010	36	37	97%	0.1622	0	0	0%	0.00	0.00	
	February 2010	35	38	92%	0.2697	0	0	0%	0.00	0.00	
	January 2010	33	35	94%	0.2321	0	0	0%	0.00	0.00	
	December 2009	38	42	90%	0.2935	0	0	0%	0.00	0.00	
	November 2009	29	32	91%	0.2915	0	0	0%	0.00	0.00	
	October 2009	29	33	88%	0.3264	0	0	0%	0.00	0.00	
	September 2009	29	33	88%	0.3264	0	0	0%	0.00	0.00	
	OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic	August 2010	23	23	100%	0	0	0	0%	0.00	0.00
July 2010		20	20	100%	0	0	0	0%	0.00	0.00	
June 2010		18	18	100%	0	0	0	0%	0.00	0.00	
May 2010		16	19	84%	0.3646	0	0	0%	0.00	0.00	



	April 2010	17	21	81%	0.3927	0	0	0%	0.00	0.00
	March 2010	17	17	100%	0	0	0	0%	0.00	0.00
	February 2010	19	21	90%	0.2935	0	0	0%	0.00	0.00
	January 2010	22	24	92%	0.2764	0	0	0%	0.00	0.00
	December 2009	19	19	100%	0	0	0	0%	0.00	0.00
	November 2009	17	17	100%	0	0	0	0%	0.00	0.00
	October 2009	18	18	100%	0	0	0	0%	0.00	0.00
	September 2009	16	18	89%	0.3143	0	0	0%	0.00	0.00
OP-2 Calls Answered within Twenty	August 2010	1	2	50%	0.5	774303	0	0%	0.00	0.00
Seconds - Interconnect Provisioning Center	July 2010	1	1	100%	0	865024	0	0%	0.00	0.00
Parity	June 2010	0	1	0%	0	907120	0	0%	0.00	0.00
	May 2010	0	0	0%	0	911839	0	0%	0.00	0.00
	April 2010	2	2	100%	0	924274	0	0%	0.00	0.00
	March 2010	0	0	0%	0	1006491	0	0%	0.00	0.00
	February 2010	1	1	100%	0	963868	0	0%	0.00	0.00
	January 2010	1	1	100%	0	1022499	0	0%	0.00	0.00
	December 2009	0	0	0%	0	911428	0	0%	0.00	0.00
	November 2009	0	0	0%	0	800545	0	0%	0.00	0.00
	October 2009	0	0	0%	0	1004631	0	0%	0.00	0.00
	September 2009	0	1	0%	0	1034437	0	0%	0.00	0.00
OP-3A Installation Commitments Met	August 2010	2	3	67%	0.4714	1082	0	0%	0.00	0.00
Business Parity	July 2010	1	2	50%	0.5	0	0	0%	0.00	0.00
	June 2010	8	19	42%	0.4937	1155	0	0%	0.00	0.00
	May 2010	0	9	0%	0	996	0	0%	0.00	0.00
	April 2010	3	8	38%	0.4841	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	3	9	33%	0.4714	1204	0	0%	0.00	0.00
	January 2010	7	11	64%	0.481	0	0	0%	0.00	0.00
	December 2009	5	19	26%	0.4403	1222	0	0%	0.00	0.00
	November 2009	0	26	0%	0	1152	0	0%	0.00	0.00
	October 2009	0	10	0%	0	1216	0	0%	0.00	0.00
	September 2009	1	21	5%	0.213	1275	0	0%	0.00	0.00
OP-3A Installation Commitments Met Line	August 2010	0	2	0%	0	0	0	0%	0.00	0.00
Splitting Benchmark 0.95	July 2010	0	1	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	0	0	0%	0.00	0.00
	May 2010	1	2	50%	0.5	0	0	0%	0.00	0.00
	April 2010	1	2	50%	0.5	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	2	0%	0	0	0	0%	0.00	0.00
	September 2009	0	4	0%	0	0	0	0%	0.00	0.00
OP-3A Installation Commitments Met	August 2010	8564	8564	100%	0	3522	0	0%	0.00	(0.05)
Residence Parity	July 2010	7162	7165	100%	0.0205	3881	0	0%	0.00	(0.05)
	June 2010	7829	7831	100%	0.016	3863	0	0%	0.00	(0.05)
	May 2010	6658	6658	100%	0	3528	0	0%	0.00	(0.05)
	April 2010	8387	8387	100%	0	3759	0	0%	0.00	(0.05)
	March 2010	9684	9702	100%	0.043	3796	0	0%	0.00	(0.05)
	February 2010	8280	8280	100%	0	3940	0	0%	0.00	(0.05)
	January 2010	7257	7257	100%	0	4558	0	0%	0.00	(0.05)
	December 2009	9068	9070	100%	0.0148	4579	0	0%	0.00	(0.05)

	November 2009	8684	8684	100%	0	4255	0	0%	0.00	(0.05)
	October 2009	8149	8149	100%	0	4478	0	0%	0.00	(0.05)
	September 2009	9567	9567	100%	0	4394	0	0%	0.00	(0.05)
OP-3A Installation Commitments Met UNE - P (POTS) Parity	August 2010	8564	8564	100%	0	4604	0	0%	0.00	0.00
	July 2010	7165	7165	100%	0	4996	0	0%	0.00	0.00
	June 2010	7831	7831	100%	0	5018	0	0%	0.00	0.00
	May 2010	6658	6658	100%	0	4524	0	0%	0.00	0.00
	April 2010	8387	8387	100%	0	4840	0	0%	0.00	0.00
	March 2010	9702	9702	100%	0	4827	0	0%	0.00	0.00
	February 2010	8280	8280	100%	0	5144	0	0%	0.00	0.00
	January 2010	7257	7257	100%	0	5843	0	0%	0.00	0.00
	December 2009	9070	9070	100%	0	5801	0	0%	0.00	0.00
	November 2009	8684	8684	100%	0	5407	0	0%	0.00	0.00
	October 2009	8149	8149	100%	0	5694	0	0%	0.00	0.00
	September 2009	9567	9567	100%	0	5669	0	0%	0.00	0.00
OP-3B Installation Commitments Met Business Parity	August 2010	4470	5584	80%	0.3996	0	1350156	58%	0.00	0.00
	July 2010	4012	4966	81%	0.394	0	1272096	62%	0.00	0.00
	June 2010	4784	5563	86%	0.347	153	1273739	63%	0.00	0.00
	May 2010	4015	4637	87%	0.3408	0	1057356	73%	0.00	0.00
	April 2010	4684	4900	96%	0.2053	130	1124419	77%	0.00	0.00
	March 2010	5192	5603	93%	0.2607	153	1258342	72%	0.00	0.00
	February 2010	4164	4720	88%	0.3224	0	1126420	81%	0.00	0.00
	January 2010	4478	4853	92%	0.267	0	1168661	79%	0.00	0.00
	December 2009	4767	5054	94%	0.2314	0	1177496	85%	0.00	0.00
	November 2009	4609	5114	90%	0.2983	0	1136313	85%	0.00	0.00
	October 2009	5170	5642	92%	0.2769	0	1246796	82%	0.00	0.00
	September 2009	4661	5672	82%	0.3827	210	1167604	78%	0.00	0.00
OP-3B Installation Commitments Met Residence Parity	August 2010	4	4	100%	0	0	1092	96%	-0.38	(1.23)
	July 2010	0	0	0%	0	733	0	0%	0.00	0.00
	June 2010	0	0	0%	0	702	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	1102	98%	-0.14	(1.08)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	2	2	100%	0	0	1193	97%	-0.26	(1.16)
	February 2010	2	2	100%	0	0	1022	97%	-0.23	(1.14)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	814	0	0%	0.00	0.00
	November 2009	4	4	100%	0	718	1240	97%	-0.35	(1.21)
	October 2009	0	0	0%	0	749	0	0%	0.00	0.00
	September 2009	3	3	100%	0	778	1255	97%	-0.28	(1.17)
OP-3B Installation Commitments Met Sub-Loop Unbundling Diagnostic	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	0	0%	0.00	3.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met UNE - P (POTS) Parity	August 2010	5	5	100%	0	828	3932	99%	-0.28	(1.17)
	July 2010	2	2	100%	0	867	3815	98%	-0.21	(1.13)

	June 2010	11	11	100%	0	855	3851	98%	-0.42	(1.25)
	May 2010	23	23	100%	0	750	3576	98%	-0.59	(1.36)
	April 2010	13	13	100%	0	756	3922	99%	-0.37	(1.22)
	March 2010	10	10	100%	0	762	3913	99%	-0.36	(1.22)
	February 2010	6	6	100%	0	0	3577	99%	-0.29	(1.18)
	January 2010	12	12	100%	0	876	3830	98%	-0.48	(1.29)
	December 2009	4	4	100%	0	991	3860	98%	-0.26	(1.16)
	November 2009	2	2	100%	0	854	4012	98%	-0.19	(1.12)
	October 2009	3	3	100%	0	0	4648	98%	-0.24	(1.15)
	September 2009	3	3	100%	0	988	4671	98%	-0.25	(1.15)
OP-3C Installation Commitments Met Business Parity	August 2010	8	9	89%	0.3143	513	5024	98%	1.99	(0.40)
	July 2010	8	11	73%	0.4454	499	4876	98%	5.47	0.76
	June 2010	15	17	88%	0.3222	721	5044	98%	2.83	0.02
	May 2010	13	13	100%	0	502	4678	98%	-0.46	(1.28)
	April 2010	12	13	92%	0.2665	399	5064	99%	1.99	(0.40)
	March 2010	16	17	94%	0.2353	540	5106	98%	1.32	(0.61)
	February 2010	5	5	100%	0	528	4599	98%	-0.29	(1.17)
	January 2010	13	14	93%	0.2575	574	4945	98%	1.30	(0.61)
	December 2009	17	18	94%	0.2291	582	4922	98%	1.12	(0.68)
	November 2009	8	10	80%	0.4	541	5252	98%	3.99	0.28
	October 2009	15	18	83%	0.3727	608	5966	98%	4.35	0.53
	September 2009	23	23	100%	0	556	5926	98%	-0.70	(1.43)
OP-3C Installation Commitments Met Centrex Parity	August 2010	0	1	0%	0	0	149	98%	6.95	0.17
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	156	98%	-0.14	(1.08)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	134	97%	-0.17	(1.11)
	December 2009	2	2	100%	0	0	156	98%	-0.20	(1.12)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	13	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Line Splitting Benchmark 0.95	August 2010	1	1	100%	0	0	675	98%	-0.14	(1.09)
	July 2010	1	1	100%	0	0	684	97%	-0.16	(1.10)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	742	99%	-0.11	(1.07)
	March 2010	2	2	100%	0	0	722	97%	-0.24	(1.14)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	3	3	100%	0	0	847	96%	-0.35	(1.21)
OP-3C Installation Commitments Met PBX Parity	August 2010	3	3	100%	0	0	824	98%	-0.24	(1.15)
	July 2010	6	6	100%	0	0	841	97%	-0.42	(1.25)
	June 2010	1	1	100%	0	0	887	97%	-0.18	(1.11)
	May 2010	2	2	100%	0	0	844	98%	-0.20	(1.12)
	April 2010	5	5	100%	0	0	879	99%	-0.26	(1.16)
	March 2010	2	2	100%	0	0	878	97%	-0.23	(1.14)
February 2010	3	3	100%	0	0	767	98%	-0.26	(1.16)	

	January 2010	7	8	88%	0.3307	0	787	96%	1.24	(0.65)
	December 2009	2	2	100%	0	0	779	98%	-0.21	(1.13)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	2	50%	0.5	0	908	96%	3.56	(0.11)
	September 2009	3	3	100%	0	0	1028	96%	-0.33	(1.20)
OP-3C Installation Commitments Met Residence Parity	August 2010	4	4	100%	0	5459	397	100%	-0.10	(1.06)
	July 2010	12	12	100%	0	6532	372	100%	-0.18	(1.11)
	June 2010	6	6	100%	0	6550	540	100%	-0.15	(1.09)
	May 2010	15	15	100%	0	5856	514	100%	-0.17	(1.10)
	April 2010	11	11	100%	0	6132	502	99%	-0.25	(1.15)
	March 2010	9	9	100%	0	6502	725	99%	-0.22	(1.14)
	February 2010	2	2	100%	0	6625	504	100%	-0.09	(1.05)
	January 2010	3	3	100%	0	7884	400	100%	-0.09	(1.05)
	December 2009	3	3	100%	0	8137	542	100%	-0.11	(1.06)
	November 2009	18	19	95%	0.2233	7634	534	99%	1.68	(0.53)
	October 2009	54	54	100%	0	7968	576	100%	-0.41	(1.25)
	September 2009	9	9	100%	0	7988	582	100%	0.00	0.00
	OP-3C Installation Commitments Met UNE - P (POTS) Parity	August 2010	0	0	0%	0	5972	0	0%	0.00
July 2010		0	0	0%	0	7031	0	0%	0.00	0.00
June 2010		3	3	100%	0	7271	0	0%	0.00	(0.16)
May 2010		1	1	100%	0	6358	0	0%	0.00	(0.16)
April 2010		3	3	100%	0	6531	0	0%	0.00	(0.16)
March 2010		1	1	100%	0	7042	0	0%	0.00	(0.16)
February 2010		1	1	100%	0	7153	0	0%	0.00	(0.16)
January 2010		1	1	100%	0	8458	0	0%	0.00	(0.16)
December 2009		2	2	100%	0	8719	0	0%	0.00	(0.16)
November 2009		2	2	100%	0	8175	0	0%	0.00	(0.16)
October 2009		5	5	100%	0	8576	0	0%	0.00	(0.16)
September 2009		9	9	100%	0	8544	0	0%	0.00	(0.16)
OP-3D Installation Commitments Met Basic Rate ISDN Parity		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	7	0	0%	0.00	0.00
	May 2010	0	0	0%	0	4	0	0%	0.00	0.00
	April 2010	0	0	0%	0	5	0	0%	0.00	0.00
	March 2010	0	0	0%	0	9	0	0%	0.00	0.00
	February 2010	0	0	0%	0	11	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	August 2010	5	5	100%	0	0	5369	100%	-0.10
July 2010		5	5	100%	0	0	5290	100%	-0.08	(1.05)
June 2010		7	7	100%	0	0	5958	100%	-0.10	(1.06)
May 2010		17	17	100%	0	0	5464	100%	-0.12	(1.08)
April 2010		9	9	100%	0	0	6548	100%	-0.15	(1.09)
March 2010		13	13	100%	0	0	6559	100%	-0.13	(1.08)
February 2010		12	12	100%	0	0	5861	100%	-0.10	(1.06)
January 2010		6	6	100%	0	0	6139	100%	-0.08	(1.05)
December 2009		8	8	100%	0	0	6508	100%	-0.09	(1.05)
November 2009		4	4	100%	0	0	6634	100%	-0.07	(1.04)
October 2009		2	2	100%	0	0	7892	100%	-0.05	(1.03)
September 2009		6	6	100%	0	0	8152	100%	-0.11	(1.06)

OP-3D Installation Commitments Met Dark Fiber - Loop Diagnostic	August 2010	10	12	83%	0.3727	0	5766	100%	13.07	1.08
	July 2010	52	53	98%	0.1361	0	5662	100%	3.64	(0.11)
	June 2010	9	9	100%	0	0	6498	100%	-0.12	(1.07)
	May 2010	26	26	100%	0	0	5978	100%	-0.16	(1.10)
	April 2010	16	16	100%	0	0	7050	100%	-0.21	(1.13)
	March 2010	20	20	100%	0	0	7284	100%	-0.19	(1.11)
	February 2010	28	28	100%	0	0	6365	100%	-0.18	(1.11)
	January 2010	16	16	100%	0	0	6539	100%	-0.14	(1.09)
	December 2009	18	18	100%	0	0	7050	100%	-0.14	(1.09)
	November 2009	16	16	100%	0	0	7168	100%	-0.18	(1.11)
	October 2009	6	6	100%	0	0	8468	100%	-0.08	(1.05)
	September 2009	13	13	100%	0	0	8734	100%	-0.15	(1.09)
	OP-3D Installation Commitments Met DS0 Parity	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		1	1	100%	0	0	11	91%	-0.30	(1.18)
June 2010		0	0	0%	0	6	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		1	1	100%	0	0	10	70%	-0.62	(1.38)
February 2010		6	6	100%	0	0	5	80%	-0.83	(1.50)
January 2010		1	1	100%	0	0	5	100%	0.00	0.00
December 2009		3	3	100%	0	0	10	90%	-0.51	(1.31)
November 2009		4	4	100%	0	0	11	100%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	3	0	0%	0.00	0.00
OP-3D Installation Commitments Met E911 Parity		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		1	1	100%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00

	March 2010	1	1	100%	0	0	6	100%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
	October 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met LIS	August 2010	61	62	98%	0.126	2	0	0%	0.00	(0.28)
Trunk Parity	July 2010	139	141	99%	0.1183	1	0	0%	0.00	(0.29)
	June 2010	83	83	100%	0	5	0	0%	0.00	(0.33)
	May 2010	72	72	100%	0	1	0	0%	0.00	(0.33)
	April 2010	54	54	100%	0	7	0	0%	0.00	(0.33)
	March 2010	56	56	100%	0	17	0	0%	0.00	(0.33)
	February 2010	29	31	94%	0.2457	14	0	0%	0.00	(0.12)
	January 2010	33	33	100%	0	7	0	0%	0.00	(0.33)
	December 2009	23	23	100%	0	1	0	0%	0.00	(0.33)
	November 2009	29	29	100%	0	8	0	0%	0.00	(0.33)
	October 2009	20	20	100%	0	7	0	0%	0.00	(0.33)
	September 2009	41	41	100%	0	7	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met PBX	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Parity	July 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	June 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	May 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	April 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	December 2009	0	0	0%	0	6	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT	August 2010	6	6	100%	0	0	11	100%	0.00	0.00
Above DS1 Level Parity	July 2010	11	11	100%	0	4	4	100%	0.00	0.00
	June 2010	9	9	100%	0	0	2	100%	0.00	0.00
	May 2010	6	6	100%	0	0	2	100%	0.00	0.00
	April 2010	4	4	100%	0	0	1	100%	0.00	0.00
	March 2010	15	15	100%	0	1	5	100%	0.00	0.00
	February 2010	8	8	100%	0	4	1	100%	0.00	0.00
	January 2010	18	21	86%	0.3499	0	7	100%	0.00	(0.86)
	December 2009	5	5	100%	0	0	19	89%	-0.68	(1.41)
	November 2009	12	12	100%	0	2	14	100%	0.00	0.00

	October 2009	13	13	100%	0	13	7	100%	0.00	0.00
	September 2009	4	4	100%	0	0	1	100%	0.00	0.00
OP-3D Installation Commitments Met UDIT DS1 Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	32	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	7	86%	-0.38	(1.23)
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	August 2010	2	2	100%	0	0	16	94%	-0.34	(1.21)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	7	71%	-0.92	(1.56)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	3	3	100%	0	0	4	100%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	1	100%	0.00	0.00
	November 2009	2	2	100%	0	0	4	100%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity	August 2010	2	3	67%	0.4714	0	20	80%	0.54	(1.06)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	17	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	32	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	August 2010	234	234	100%	0	0	0	0%	0.00	(0.33)
	July 2010	272	273	100%	0.0604	0	0	0%	0.00	(0.32)
	June 2010	249	255	98%	0.1516	0	0	0%	0.00	(0.25)
	May 2010	192	193	99%	0.0718	0	0	0%	0.00	(0.32)
	April 2010	212	212	100%	0	0	0	0%	0.00	(0.33)
	March 2010	233	236	99%	0.112	0	0	0%	0.00	(0.29)
	February 2010	230	231	100%	0.0657	0	0	0%	0.00	(0.32)
	January 2010	324	329	98%	0.1223	0	0	0%	0.00	(0.28)
	December 2009	264	266	99%	0.0864	0	0	0%	0.00	(0.31)
	November 2009	259	260	100%	0.0619	0	0	0%	0.00	(0.32)
	October 2009	337	337	100%	0	0	0	0%	0.00	(0.33)
	September 2009	332	333	100%	0.0547	0	0	0%	0.00	(0.32)
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity	August 2010	0	0	0%	0	37	0	0%	0.00	0.00
	July 2010	0	0	0%	0	9	0	0%	0.00	0.00
	June 2010	0	0	0%	0	20	0	0%	0.00	0.00

	May 2010	0	0	0%	0	20	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	41	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	26	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	14	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	17	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	27	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	32	0	0%	0.00	0.00	
	October 2009	1	1	100%	0	34	26	65%	-0.71	(1.43)	
	September 2009	0	0	0%	0	38	0	0%	0.00	0.00	
OP-3D Installation Commitments Met Unbundled Loop - XDSL Benchmark 0.9	August 2010	228	240	95%	0.2179	0	0	0%	0.00	(0.17)	
	July 2010	191	199	96%	0.1964	0	0	0%	0.00	(0.20)	
	June 2010	193	197	98%	0.141	0	0	0%	0.00	(0.27)	
	May 2010	181	183	99%	0.104	0	0	0%	0.00	(0.30)	
	April 2010	287	288	100%	0.0588	0	0	0%	0.00	(0.32)	
	March 2010	200	201	100%	0.0704	0	0	0%	0.00	(0.32)	
	February 2010	181	187	97%	0.1762	0	0	0%	0.00	(0.23)	
	January 2010	195	198	98%	0.1222	0	0	0%	0.00	(0.28)	
	December 2009	174	175	99%	0.0754	0	0	0%	0.00	(0.31)	
	November 2009	155	156	99%	0.0798	0	0	0%	0.00	(0.31)	
	October 2009	136	137	99%	0.0851	0	0	0%	0.00	(0.31)	
	September 2009	98	99	99%	0.1	0	0	0%	0.00	(0.30)	
	August 2010	144	151	95%	0.2103	0	20	80%	-1.61	(1.98)	
OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	July 2010	151	164	92%	0.2702	0	26	77%	-1.70	(2.04)	
	June 2010	171	174	98%	0.1302	0	26	65%	-3.29	(3.00)	
	May 2010	172	177	97%	0.1657	0	45	82%	-2.34	(2.42)	
	April 2010	142	146	97%	0.1632	0	9	100%	0.00	(1.48)	
	March 2010	156	157	99%	0.0796	0	28	71%	-3.01	(2.83)	
	February 2010	141	142	99%	0.0836	0	22	91%	-1.27	(1.77)	
	January 2010	146	147	99%	0.0822	0	49	84%	-2.57	(2.56)	
	December 2009	162	172	94%	0.234	0	32	81%	-1.72	(2.05)	
	November 2009	128	133	96%	0.1902	0	18	78%	-1.77	(2.08)	
	October 2009	151	155	97%	0.1586	0	26	65%	-3.18	(2.93)	
	September 2009	131	137	96%	0.2046	0	30	90%	-0.93	(1.57)	
	OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	August 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
		July 2010	2	3	67%	0.4714	0	0	0%	0.00	0.78
June 2010		2	2	100%	0	0	0	0%	0.00	(0.33)	
May 2010		1	1	100%	0	0	0	0%	0.00	(0.33)	
April 2010		1	1	100%	0	0	0	0%	0.00	(0.33)	
March 2010		1	1	100%	0	0	0	0%	0.00	(0.33)	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		3	3	100%	0	0	0	0%	0.00	(0.33)	
December 2009		4	4	100%	0	0	0	0%	0.00	(0.33)	
November 2009		4	4	100%	0	0	0	0%	0.00	(0.33)	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		2	2	100%	0	0	0	0%	0.00	(0.33)	
OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity		August 2010	954	1009	95%	0.227	12	0	0%	0.00	(0.15)
	July 2010	1072	1116	96%	0.1946	0	0	0%	0.00	(0.20)	
	June 2010	675	731	92%	0.266	7	0	0%	0.00	(0.08)	
	May 2010	663	689	96%	0.1906	0	0	0%	0.00	(0.21)	
	April 2010	941	962	98%	0.1461	0	0	0%	0.00	(0.26)	
	March 2010	906	915	99%	0.0987	0	0	0%	0.00	(0.30)	
	February 2010	941	952	99%	0.1069	11	0	0%	0.00	(0.29)	
	January 2010	904	923	98%	0.142	0	0	0%	0.00	(0.26)	



	December 2009	811	857	95%	0.2254	21	0	0%	0.00	(0.15)
	November 2009	867	906	96%	0.203	0	0	0%	0.00	(0.19)
	October 2009	960	1012	95%	0.2208	9	0	0%	0.00	(0.16)
	September 2009	781	857	91%	0.2843	9	0	0%	0.00	(0.04)
OP-3E Installation Commitments Met Basic Rate ISDN Parity	August 2010	3	4	75%	0.433	0	0	0%	0.00	0.50
	July 2010	3	13	23%	0.4213	0	0	0%	0.00	2.23
	June 2010	0	3	0%	0	0	0	0%	0.00	3.00
	May 2010	2	3	67%	0.4714	1	0	0%	0.00	0.78
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	February 2010	2	4	50%	0.5	1	0	0%	0.00	1.33
	January 2010	0	2	0%	0	0	0	0%	0.00	3.00
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2009	1	2	50%	0.5	0	0	0%	0.00	1.33
	October 2009	0	1	0%	0	0	0	0%	0.00	3.00
	September 2009	4	9	44%	0.4969	0	0	0%	0.00	1.52
	OP-3E Installation Commitments Met Dark Fiber - IOF Diagnostic	August 2010	1	1	100%	0	0	11	73%	-0.59
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		1	1	100%	0	0	13	92%	-0.28	(1.17)
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		2	2	100%	0	0	10	70%	-0.85	(1.51)
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		1	1	100%	0	0	11	100%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		1	1	100%	0	0	25	84%	-0.43	(1.26)
OP-3E Installation Commitments Met E911 Parity		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0	0	1	100%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	2	50%	-0.82	(1.50)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		1	1	100%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met		August 2010	0	0	0%	0	0	0	0%	0.00

Enhanced Extended Loops - DS3 Capable Benchmark 0.9	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	2	2	100%	0	0	0	0%	0.00	0.00	
	December 2009	2	2	100%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met Frame Relay Parity	August 2010	58	58	100%	0	0	0	0%	0.00	(0.33)
		July 2010	56	58	97%	0.1825	0	0	0%	0.00	(0.22)
June 2010		59	59	100%	0	1	0	0%	0.00	(0.33)	
May 2010		63	63	100%	0	0	0	0%	0.00	(0.33)	
April 2010		49	51	96%	0.1941	0	0	0%	0.00	(0.20)	
March 2010		88	94	94%	0.2444	0	0	0%	0.00	(0.12)	
February 2010		55	58	95%	0.2215	0	0	0%	0.00	(0.16)	
January 2010		42	44	95%	0.2083	0	0	0%	0.00	(0.18)	
December 2009		54	55	98%	0.1336	0	0	0%	0.00	(0.27)	
November 2009		40	41	98%	0.1543	0	0	0%	0.00	(0.25)	
October 2009		42	42	100%	0	0	0	0%	0.00	(0.33)	
September 2009		38	39	97%	0.1581	1	0	0%	0.00	(0.25)	
OP-3E Installation Commitments Met LIS Trunk Parity		August 2010	0	0	0%	0	17	0	0%	0.00	0.00
	July 2010	0	0	0%	0	3	0	0%	0.00	0.00	
	June 2010	0	1	0%	0	7	0	0%	0.00	3.00	
	May 2010	1	1	100%	0	6	0	0%	0.00	(0.33)	
	April 2010	0	0	0%	0	13	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	11	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	13	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	12	0	0%	0.00	0.00	
	November 2009	1	1	100%	0	3	0	0%	0.00	(0.33)	
	October 2009	0	0	0%	0	7	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met PBX Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	1	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		1	1	100%	0	0	1	100%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity		August 2010	3	3	100%	0	0	20	100%	0.00	0.00
	July 2010	15	15	100%	0	8	6	50%	-2.07	(2.26)	
	June 2010	2	2	100%	0	0	3	100%	0.00	0.00	
	May 2010	1	1	100%	0	0	17	100%	0.00	0.00	
	April 2010	3	3	100%	0	0	3	100%	0.00	0.00	
	March 2010	3	3	100%	0	0	7	100%	0.00	0.00	

	February 2010	3	3	100%	0	0	9	67%	-1.06	(1.64)
	January 2010	11	11	100%	0	0	15	87%	-0.99	(1.60)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	6	6	100%	0	1	11	100%	0.00	0.00
	October 2009	10	10	100%	0	0	15	87%	-0.96	(1.58)
	September 2009	5	5	100%	0	0	12	100%	0.00	0.00
OP-3E Installation Commitments Met UDIT	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
DS1 Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	11	3	33%	-1.22	(1.74)
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	8	100%	0.00	(0.26)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.9	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	23	48%	-1.02	(1.62)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	August 2010	10	10	100%	0	17	0	0%	0.00	(0.33)
Unbundled Loop - DS1 Capable Parity	July 2010	6	7	86%	0.3499	10	0	0%	0.00	0.14
	June 2010	2	3	67%	0.4714	31	0	0%	0.00	0.78
	May 2010	9	9	100%	0	34	0	0%	0.00	(0.33)
	April 2010	7	7	100%	0	33	0	0%	0.00	(0.33)
	March 2010	15	15	100%	0	25	0	0%	0.00	(0.33)
	February 2010	18	20	90%	0.3	11	0	0%	0.00	0.00
	January 2010	14	15	93%	0.2494	15	0	0%	0.00	(0.11)
	December 2009	12	12	100%	0	22	0	0%	0.00	(0.33)
	November 2009	7	7	100%	0	25	0	0%	0.00	(0.33)
	October 2009	16	17	94%	0.2353	22	0	0%	0.00	(0.14)

OP-3E Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	September 2009	13	13	100%	0	39	0	0%	0.00	(0.33)
	August 2010	21	22	95%	0.2083	0	0	0%	0.00	(0.18)
	July 2010	24	24	100%	0	0	0	0%	0.00	(0.33)
	June 2010	16	16	100%	0	0	0	0%	0.00	(0.33)
	May 2010	14	14	100%	0	0	0	0%	0.00	(0.33)
	April 2010	27	27	100%	0	0	0	0%	0.00	(0.33)
	March 2010	24	24	100%	0	0	0	0%	0.00	(0.33)
	February 2010	19	21	90%	0.2935	0	0	0%	0.00	(0.02)
	January 2010	17	17	100%	0	0	0	0%	0.00	(0.33)
	December 2009	13	13	100%	0	0	0	0%	0.00	(0.33)
	November 2009	15	15	100%	0	0	0	0%	0.00	(0.33)
	October 2009	15	15	100%	0	0	0	0%	0.00	(0.33)
	September 2009	21	21	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	August 2010	11	11	100%	0	0	29	83%	-1.29	(1.78)
	July 2010	13	13	100%	0	0	24	67%	-2.05	(2.25)
	June 2010	12	12	100%	0	0	18	61%	-2.14	(2.30)
	May 2010	10	10	100%	0	0	25	68%	-1.83	(2.11)
	April 2010	16	16	100%	0	0	14	71%	-1.73	(2.05)
	March 2010	14	14	100%	0	0	39	79%	-1.63	(1.99)
	February 2010	5	6	83%	0.3727	0	38	89%	0.46	(1.06)
	January 2010	14	14	100%	0	0	43	77%	-1.79	(2.09)
	December 2009	14	14	100%	0	0	30	83%	-1.38	(1.84)
	November 2009	13	14	93%	0.2575	0	23	48%	-2.66	(2.62)
	October 2009	13	13	100%	0	0	23	65%	-2.10	(2.28)
	September 2009	13	13	100%	0	0	29	76%	-1.69	(2.03)
	OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	August 2010	1	1	100%	0	0	0	0%	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		1	1	100%	0	0	0	0%	0.00	(0.33)
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		1	1	100%	0	0	0	0%	0.00	(0.33)
November 2009		2	2	100%	0	0	0	0%	0.00	(0.33)
October 2009		1	1	100%	0	0	0	0%	0.00	(0.33)
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity		August 2010	106	107	99%	0.0962	0	0	0%	0.00
	July 2010	133	140	95%	0.2179	0	0	0%	0.00	(0.17)
	June 2010	89	108	82%	0.3808	0	0	0%	0.00	0.25
	May 2010	75	75	100%	0	1	0	0%	0.00	(0.33)
	April 2010	123	125	98%	0.1255	4	0	0%	0.00	(0.28)
	March 2010	150	160	94%	0.2421	0	0	0%	0.00	(0.13)
	February 2010	142	145	98%	0.1423	1	0	0%	0.00	(0.26)
	January 2010	180	183	98%	0.127	0	0	0%	0.00	(0.28)
	December 2009	120	126	95%	0.213	0	0	0%	0.00	(0.17)
	November 2009	95	96	99%	0.1015	0	0	0%	0.00	(0.30)
	October 2009	98	128	77%	0.4236	0	0	0%	0.00	0.45
	September 2009	142	145	98%	0.1423	4	0	0%	0.00	(0.26)
	OP-4A Installation Interval Business Parity	August 2010	0	0	0	0	0	0	0	0.00
July 2010		0	2	0	0	0	0	0	0.00	3.00
June 2010		0	0	0	0	3020	0	0	0.00	0.00
May 2010		0	0	0	0	2403	0	0	0.00	0.00

	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	1	1	1	0	0	0	0	0.00	(0.33)
	February 2010	0	0	0	0	2999	0	0	0.00	0.00
	January 2010	0	1	0	0	0	0	0	0.00	3.00
	December 2009	0	0	0	0	3240	0	0	0.00	0.00
	November 2009	1	2	1	0.5	3125	0	0	0.00	1.33
	October 2009	0	2	0	0	2882	0	0	0.00	3.00
	September 2009	0	0	0	0	2848	0	0	0.00	0.00
OP-4A Installation Interval Line Splitting	August 2010	0	0	0	0	0	0	0	0.00	0.00
Benchmark 3.3	July 2010	2	2	1	0	0	8	1	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	1	1	1	0	0	1	1	0.00	0.00
	January 2010	1	1	1	0	0	4	1	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	2	2	1	0	0	2	1	-1.00	(1.61)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4A Installation Interval Residence	August 2010	56	4	14	11.8	14193	623	8	1.20	(0.29)
Parity	July 2010	0	0	0	0	8640	0	0	0.00	0.00
	June 2010	0	0	0	0	9177	0	0	0.00	0.00
	May 2010	0	0	0	0	7959	0	0	0.00	0.00
	April 2010	0	0	0	0	8063	0	0	0.00	0.00
	March 2010	5	2	3	0.71	8287	746	4	-0.39	(1.24)
	February 2010	2	1	2	0	9795	621	4	-0.39	(1.24)
	January 2010	0	0	0	0	13438	0	0	0.00	0.00
	December 2009	0	0	0	0	14224	0	0	0.00	0.00
	November 2009	2	1	2	0	9827	730	4	-0.29	(1.18)
	October 2009	0	0	0	0	10296	0	0	0.00	0.00
	September 2009	6	2	3	1.41	9936	779	4	-0.35	(1.22)
OP-4A Installation Interval UNE - P (POTS)	August 2010	0	0	0	0	18618	0	0	0.00	0.00
Parity	July 2010	0	0	0	0	11473	0	0	0.00	0.00
	June 2010	0	0	0	0	12197	0	0	0.00	0.00
	May 2010	0	0	0	0	10362	0	0	0.00	0.00
	April 2010	3	1	3	0	10558	0	0	0.00	(0.27)
	March 2010	0	0	0	0	10661	0	0	0.00	0.00
	February 2010	0	0	0	0	12794	0	0	0.00	0.00
	January 2010	0	0	0	0	16859	0	0	0.00	0.00
	December 2009	0	0	0	0	17464	0	0	0.00	0.00
	November 2009	19	1	19	0	12952	0	0	0.00	14.27
	October 2009	0	0	0	0	13178	0	0	0.00	0.00
	September 2009	0	0	0	0	12784	0	0	0.00	0.00
OP-4B Installation Interval Business Parity	August 2010	16	4	4	2.94	0	2767	4	-0.16	(1.10)
	July 2010	8	2	4	2.83	0	3699	5	-0.38	(1.23)
	June 2010	57	9	6	2.4	0	3728	5	1.65	(0.04)
	May 2010	67	20	3	1.46	0	3308	4	-1.47	(1.89)
	April 2010	19	6	3	0.41	452	2603	3	-0.14	(1.09)
	March 2010	17	6	3	1.47	398	2715	3	-0.59	(1.36)
	February 2010	12	4	3	0	0	2396	3	-0.31	(1.19)
	January 2010	33	10	3	0.48	0	2495	3	0.10	(0.84)
	December 2009	9	3	3	0	0	2449	3	-0.26	(1.16)

	November 2009	6	2	3	0	0	2696	4	-0.32	(1.20)
	October 2009	11	3	4	1.15	0	3269	4	-0.31	(1.19)
	September 2009	8	2	4	0	610	3356	4	-0.14	(1.09)
OP-4B Installation Interval Residence Parity	August 2010	15	5	3	3.46	0	3390	5	-0.80	(1.49)
	July 2010	77	11	7	5.9	0	4747	5	1.26	(0.25)
	June 2010	115	17	7	16.63	2109	4892	5	2.23	0.16
	May 2010	76	13	6	5.64	0	4319	4	1.76	0.04
	April 2010	26	10	3	0.7	0	3315	3	-0.76	(1.46)
	March 2010	31	16	2	0.25	0	3461	4	-1.93	(2.17)
	February 2010	8	4	2	0	0	3017	3	-1.01	(1.61)
	January 2010	23	11	2	0.3	0	3175	3	-1.41	(1.86)
	December 2009	31	11	3	1.6	2627	3060	3	-0.68	(1.41)
	November 2009	18	7	3	1.13	2376	3426	4	-0.74	(1.45)
	October 2009	44	15	3	2.58	2182	4079	4	-1.46	(1.89)
	September 2009	28	11	3	1.57	0	4135	4	-1.91	(2.16)
OP-4B Installation Interval UNE - P (POTS) Parity	August 2010	3	1	3	0	3402	92	6	-0.42	(1.25)
	July 2010	0	0	0	0	2321	0	0	0.00	0.00
	June 2010	0	0	0	0	2549	0	0	0.00	0.00
	May 2010	0	0	0	0	2188	0	0	0.00	0.00
	April 2010	0	0	0	0	2413	0	0	0.00	0.00
	March 2010	0	0	0	0	2212	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	15	1	15	0	2715	93	5	2.34	0.00
	December 2009	2	1	2	0	3168	95	4	-0.61	(1.37)
	November 2009	0	0	0	0	2801	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	2930	0	0	0.00	0.00
OP-4C Installation Interval Business Parity	August 2010	7	1	7	0	325	469	5	0.53	(0.46)
	July 2010	2	1	2	0	308	659	5	-0.63	(1.38)
	June 2010	0	0	0	0	294	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	262	0	0	0.00	0.00
	March 2010	3	1	3	0	395	558	4	-0.28	(1.17)
	February 2010	0	0	0	0	352	0	0	0.00	0.00
	January 2010	0	0	0	0	336	0	0	0.00	0.00
	December 2009	0	0	0	0	360	0	0	0.00	0.00
	November 2009	0	0	0	0	375	0	0	0.00	0.00
	October 2009	0	0	0	0	493	0	0	0.00	0.00
	September 2009	9	3	3	1	354	629	4	-0.64	(1.39)
OP-4C Installation Interval Centrex Parity	August 2010	9	3	3	3.61	0	561	5	-0.61	(1.37)
	July 2010	18	6	3	1.79	0	815	5	-0.94	(1.57)
	June 2010	2	1	2	0	0	854	5	-0.66	(1.40)
	May 2010	9	2	5	3.54	0	779	4	0.06	(0.69)
	April 2010	8	4	2	0.82	0	643	4	-0.91	(1.55)
	March 2010	2	1	2	0	0	665	4	-0.62	(1.37)
	February 2010	4	2	2	0	0	575	4	-0.77	(1.47)
	January 2010	13	4	3	1.26	0	584	4	-0.45	(1.27)
	December 2009	6	2	3	1.41	0	579	4	-0.40	(1.24)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	3	1	3	0	2	669	4	-0.28	(1.17)
	September 2009	7	2	4	2.12	0	743	4	-0.26	(1.16)
OP-4C Installation Interval Line Splitting Benchmark 3.3	August 2010	2	2	1	0	0	175	1	-0.40	(1.24)
	July 2010	6	8	1	0.46	0	145	1	-1.25	(1.76)

	June 2010	2	2	1	0	0	215	1	-0.67	(1.41)
	May 2010	6	6	1	0	0	201	2	-0.38	(1.23)
	April 2010	7	5	1	0.89	0	219	1	-0.01	(1.01)
	March 2010	7	7	1	0	0	198	1	-1.27	(1.77)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	5	2	3	2.12	0	174	2	1.37	0.11
	December 2009	1	1	1	0	0	254	2	-0.46	(1.28)
	November 2009	5	4	1	0.5	0	232	2	-0.47	(1.28)
	October 2009	53	54	1	0.14	0	277	1	-1.56	(1.95)
	September 2009	4	5	1	0.45	0	254	1	-1.29	(1.78)
OP-4C Installation Interval Residence Parity	August 2010	0	0	0	0	3301	0	0	0.00	0.00
	July 2010	0	0	0	0	3858	0	0	0.00	0.00
	June 2010	6	2	3	0	4242	0	0	0.00	(0.27)
	May 2010	3	1	3	0	3371	0	0	0.00	(0.27)
	April 2010	9	3	3	0	3805	0	0	0.00	(0.27)
	March 2010	0	0	0	0	3805	0	0	0.00	0.00
	February 2010	3	1	3	0	4206	0	0	0.00	(0.27)
	January 2010	3	1	3	0	4499	0	0	0.00	(0.27)
	December 2009	3	1	3	0	4851	0	0	0.00	(0.27)
	November 2009	6	2	3	0	4748	0	0	0.00	(0.27)
	October 2009	15	5	3	0	4175	0	0	0.00	(0.27)
	September 2009	27	9	3	0	4831	0	0	0.00	(0.27)
	OP-4C Installation Interval UNE - P (POTS) Parity	August 2010	1	1	1	0	3626	2813	1	-0.28
July 2010		2	2	1	0	4166	2727	1	-0.30	(1.18)
June 2010		2	2	1	0	4536	3111	1	-0.41	(1.25)
May 2010		9	9	1	0	0	2905	1	-0.77	(1.47)
April 2010		2	2	1	0	4067	3408	1	-0.20	(1.12)
March 2010		3	3	1	0	4200	3696	1	-0.55	(1.33)
February 2010		3	3	1	0	4558	2929	1	-0.45	(1.28)
January 2010		2	2	1	0	4835	3366	1	-0.36	(1.22)
December 2009		2	2	1	0	5211	3500	1	-0.27	(1.16)
November 2009		2	2	1	0	5123	3575	1	-0.30	(1.18)
October 2009		2	2	1	0	4668	4078	1	-0.31	(1.19)
September 2009		5	5	1	0	5185	4413	1	-0.49	(1.30)
OP-4D Installation Interval Basic Rate ISDN Parity		August 2010	1	2	1	0.71	0	2988	1	-1.40
	July 2010	2	3	1	0.58	0	2872	1	-1.48	(1.90)
	June 2010	2	2	1	0	50	3326	1	-0.43	(1.26)
	May 2010	5	5	1	0	50	3106	1	-0.33	(1.20)
	April 2010	6	5	1	0.45	5	3627	1	0.12	(0.99)
	March 2010	1	3	0	0.58	32	3894	1	-2.81	(2.71)
	February 2010	0	0	0	0	32	0	0	0.00	0.00
	January 2010	2	2	1	0	0	3540	1	-0.38	(1.23)
	December 2009	0	1	0	0	0	3754	1	-2.00	(2.22)
	November 2009	1	1	1	0	0	3807	1	-0.23	(1.14)
	October 2009	1	1	1	0	0	4355	1	-0.21	(1.13)
	September 2009	2	2	1	0	0	4667	1	-0.32	(1.20)
	OP-4D Installation Interval Dark Fiber - IOF Diagnostic	August 2010	0	0	0	0	0	0	0	0.00
July 2010		1	1	1	0	0	10	6	-1.36	(1.83)
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		19	1	19	0	0	6	8	1.31	(0.57)
February 2010		33	4	8	3.5	0	2	25	-0.65	(1.40)

	January 2010	3	1	3	0	0	1	5	0.00	0.00
	December 2009	9	3	3	0	0	6	5	-1.53	(1.93)
	November 2009	12	4	3	0.82	0	6	5	-1.26	(1.76)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Dark Fiber - Loop Diagnostic	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	17	1	17	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval DS0 Parity	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	6	0	0	0.00	0.00
	May 2010	20	1	20	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	102	0	0	0.00	0.00
OP-4D Installation Interval E911 Parity	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	5	1	5	0	0	1	6	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	August 2010	14	2	7	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	48	4	12	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	144	12	12	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00



OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	12	2	6	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	August 2010	177	38	5	0.85	0	0	0	0	0.00	(0.67)
	July 2010	174	38	5	1.27	0	0	0	0	0.00	(0.71)
	June 2010	134	31	4	0.91	0	0	0	0	0.00	(0.84)
	May 2010	111	27	4	1.15	0	0	0	0	0.00	(0.94)
	April 2010	134	32	4	0.9	0	0	0	0	0.00	(0.91)
	March 2010	62	14	4	0.76	0	0	0	0	0.00	(0.79)
	February 2010	73	16	5	1.31	0	0	0	0	0.00	(0.72)
	January 2010	22	5	4	0.89	0	0	0	0	0.00	(0.80)
	December 2009	55	12	5	0.9	0	0	0	0	0.00	(0.71)
	November 2009	84	17	5	0.24	0	0	0	0	0.00	(0.53)
	October 2009	55	13	4	0.83	0	0	0	0	0.00	(0.88)
	September 2009	84	19	4	1.02	0	0	0	0	0.00	(0.79)
OP-4D Installation Interval LIS Trunk Parity	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	6	1	6	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	7	1	7	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	37	0	0	0	0.00	0.00
	October 2009	0	0	0	0	68	0	0	0	0.00	0.00
	September 2009	0	0	0	0	56	0	0	0	0.00	0.00
OP-4D Installation Interval PBX Parity	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	22	1	22	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	22	1	22	0	0	0	0	0	0.00	0.00
	February 2010	21	1	21	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	40	0	0	0	0.00	0.00
	November 2009	18	1	18	0	0	0	0	0	0.00	0.00
	October 2009	13	1	13	0	0	0	0	0	0.00	0.00
	September 2009	8	1	8	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval UDIT Above DS1 Level Parity	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	21	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00

	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	34	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	3	1	3	0	0	7	6		-0.58	(1.35)
OP-4D Installation Interval Unbundled Loop	August 2010	4	1	4	0	0	15	6		-0.72	(1.44)
2 Wire Non-Loaded Benchmark 6	July 2010	0	0	0	0	0	0	0		0.00	0.00
	June 2010	4	1	4	0	0	7	11		-1.38	(1.84)
	May 2010	0	0	0	0	0	0	0		0.00	0.00
	April 2010	14	2	7	0	0	3	7		0.00	(1.00)
	March 2010	0	0	0	0	0	0	0		0.00	0.00
	February 2010	0	0	0	0	0	0	0		0.00	0.00
	January 2010	0	0	0	0	0	0	0		0.00	0.00
	December 2009	7	1	7	0	0	1	0		0.00	0.00
	November 2009	14	2	7	0	0	4	9		-1.73	(2.05)
	October 2009	0	0	0	0	0	0	0		0.00	0.00
	September 2009	0	0	0	0	0	0	0		0.00	0.00
OP-4D Installation Interval Unbundled Loop	August 2010	16	3	5	4.93	0	14	10		-0.68	(1.42)
4 Wire Non-Loaded Parity	July 2010	0	0	0	0	0	0	0		0.00	0.00
	June 2010	0	0	0	0	0	0	0		0.00	0.00
	May 2010	0	0	0	0	0	0	0		0.00	0.00
	April 2010	0	0	0	0	0	0	0		0.00	0.00
	March 2010	0	0	0	0	0	0	0		0.00	0.00
	February 2010	0	0	0	0	0	0	0		0.00	0.00
	January 2010	0	0	0	0	196	0	0		0.00	0.00
	December 2009	0	0	0	0	0	0	0		0.00	0.00
	November 2009	0	0	0	0	0	0	0		0.00	0.00
	October 2009	0	0	0	0	0	0	0		0.00	0.00
	September 2009	0	0	0	0	0	0	0		0.00	0.00
OP-4D Installation Interval Unbundled Loop	August 2010	358	142	3	0.56	0	0	0		0.00	(1.74)
ADSL Qualified Benchmark 6	July 2010	332	125	3	0.51	0	0	0		0.00	(1.67)
	June 2010	295	120	2	0.61	0	0	0		0.00	(1.77)
	May 2010	264	106	2	0.95	0	0	0		0.00	(1.75)
	April 2010	320	123	3	1.01	0	0	0		0.00	(1.70)
	March 2010	346	125	3	1.69	0	0	0		0.00	(1.62)
	February 2010	346	131	3	0.58	0	0	0		0.00	(1.68)
	January 2010	380	140	3	0.73	0	0	0		0.00	(1.64)
	December 2009	382	154	2	0.89	0	0	0		0.00	(1.76)
	November 2009	341	136	3	0.66	0	0	0		0.00	(1.75)
	October 2009	446	181	2	0.62	0	0	0		0.00	(1.77)
	September 2009	375	148	3	0.61	0	0	0		0.00	(1.73)
OP-4D Installation Interval Unbundled Loop	August 2010	0	0	0	0	0	0	0		0.00	0.00
DS1 Capable Benchmark 5.5	July 2010	0	0	0	0	0	0	0		0.00	0.00
	June 2010	0	0	0	0	0	0	0		0.00	0.00
	May 2010	0	0	0	0	0	0	0		0.00	0.00
	April 2010	0	0	0	0	0	0	0		0.00	0.00
	March 2010	0	0	0	0	0	0	0		0.00	0.00
	February 2010	0	0	0	0	0	0	0		0.00	0.00
	January 2010	0	0	0	0	0	0	0		0.00	0.00
	December 2009	0	0	0	0	0	0	0		0.00	0.00
	November 2009	0	0	0	0	0	0	0		0.00	0.00

	October 2009	2	1	2	0	0	18	11	-1.72	(2.05)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop XDSLi Benchmark 6	August 2010	510	163	3	1.01	0	0	0	0.00	(1.44)
	July 2010	337	125	3	0.75	0	0	0	0.00	(1.65)
	June 2010	280	101	3	0.79	0	0	0	0.00	(1.61)
	May 2010	302	116	3	0.6	0	0	0	0.00	(1.70)
	April 2010	397	154	3	0.65	0	0	0	0.00	(1.71)
	March 2010	248	101	2	0.76	0	0	0	0.00	(1.77)
	February 2010	260	90	3	3.5	0	0	0	0.00	(1.56)
	January 2010	279	106	3	0.76	0	0	0	0.00	(1.68)
	December 2009	208	80	3	0.7	0	0	0	0.00	(1.70)
	November 2009	187	75	2	0.69	0	0	0	0.00	(1.75)
October 2009	179	72	2	0.63	0	0	0	0.00	(1.76)	
September 2009	107	44	2	0.73	0	0	0	0.00	(1.78)	
OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	August 2010	474	95	5	0.69	0	0	0	0.00	(0.28)
	July 2010	581	118	5	3.44	0	0	0	0.00	(0.31)
	June 2010	580	133	4	1.09	0	0	0	0.00	(0.62)
	May 2010	497	110	5	1.05	0	0	0	0.00	(0.54)
	April 2010	450	100	5	0.9	0	0	0	0.00	(0.55)
	March 2010	413	88	5	1.51	0	0	0	0.00	(0.44)
	February 2010	291	67	4	0.88	0	0	0	0.00	(0.63)
	January 2010	457	101	5	0.97	0	0	0	0.00	(0.53)
	December 2009	482	100	5	1.4	0	0	0	0.00	(0.37)
	November 2009	461	97	5	1.46	0	0	0	0.00	(0.41)
October 2009	535	122	4	1.1	0	0	0	0.00	(0.61)	
September 2009	454	97	5	2.13	0	0	0	0.00	(0.45)	
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15	August 2010	9	2	5	0.71	0	0	0	0.00	(0.75)
	July 2010	14	3	5	1.15	0	0	0	0.00	(0.67)
	June 2010	5	2	3	2.12	0	0	0	0.00	(1.75)
	May 2010	5	1	5	0	0	0	0	0.00	(0.50)
	April 2010	4	1	4	0	0	0	0	0.00	(1.00)
	March 2010	5	1	5	0	0	0	0	0.00	(0.50)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	13	3	4	1.15	0	0	0	0.00	(0.83)
	December 2009	14	4	4	1.73	0	0	0	0.00	(1.25)
	November 2009	16	4	4	0.82	0	0	0	0.00	(1.00)
October 2009	0	0	0	0	0	0	0	0.00	0.00	
September 2009	10	2	5	0	0	0	0	0.00	(0.50)	
OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	August 2010	4029	753	5	1.1	79	0	0	0.00	(0.32)
	July 2010	4357	864	5	0.66	0	0	0	0.00	(0.48)
	June 2010	3028	588	5	0.67	50	0	0	0.00	(0.43)
	May 2010	2885	560	5	1.41	0	0	0	0.00	(0.42)
	April 2010	3735	739	5	0.5	0	0	0	0.00	(0.47)
	March 2010	3351	673	5	0.63	0	0	0	0.00	(0.51)
	February 2010	3597	734	5	0.67	32	0	0	0.00	(0.55)
	January 2010	3382	664	5	0.61	0	0	0	0.00	(0.45)
	December 2009	3294	593	6	3.11	135	0	0	0.00	(0.22)
	November 2009	3159	633	5	0.75	0	0	0	0.00	(0.50)
October 2009	3161	627	5	1.15	83	0	0	0.00	(0.48)	
September 2009	3201	612	5	1.42	54	0	0	0.00	(0.38)	
OP-4E Installation Interval Basic Rate ISDN Parity	August 2010	25	3	8	9.24	0	0	0	0.00	(1.33)
	July 2010	135	12	11	7.3	0	0	0	0.00	(0.75)
	June 2010	26	2	13	0	0	0	0	0.00	(0.40)

	May 2010	30	2	15	0	4	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	15	1	15	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	37	0	0	0.00	0.00
	January 2010	10	1	10	0	0	0	0	0.00	(1.00)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	9	1	9	0	0	0	0	0.00	(1.20)
	September 2009	124	8	16	8.91	0	0	0	0.00	0.10
OP-4E Installation Interval Dark Fiber - IOF Diagnostic	August 2010	5	1	5	0	0	8	10	-0.67	(1.41)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	4	1	4	0	0	10	8	-0.65	(1.39)
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	7	2	4	0.71	0	6	8	-0.78	(1.48)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	5	1	5	0	0	6	5	-0.11	(1.07)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	5	1	5	0	0	18	8	-0.38	(1.23)
OP-4E Installation Interval E911 Parity	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	24	0	0	0.00	0.00
	February 2010	4	2	2	0	0	1	4	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	4	1	4	0	0	2	19	-0.67	(1.41)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	20	1	20	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval LIS Trunk Parity	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	24	2	12	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
January 2010	168	14	12	0	14	0	0	0.00	0.00	

	December 2009	24	2	12	0	0	2	12	0.00	0.00
	November 2009	96	8	12	0	13	0	0	0.00	0.00
	October 2009	0	0	0	0	75	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval PBX Parity	August 2010	191	45	4	0.96	0	0	0	0.00	(0.88)
	July 2010	178	44	4	1.29	0	0	0	0.00	(0.98)
	June 2010	221	47	5	1.67	0	0	0	0.00	(0.65)
	May 2010	200	45	4	0.78	70	0	0	0.00	(0.78)
	April 2010	183	40	5	1.03	0	0	0	0.00	(0.71)
	March 2010	377	83	5	1.17	0	0	0	0.00	(0.73)
	February 2010	256	53	5	1.03	0	0	0	0.00	(0.58)
	January 2010	111	25	4	0.82	0	0	0	0.00	(0.78)
	December 2009	189	42	5	0.8	0	0	0	0.00	(0.75)
	November 2009	152	35	4	1.66	0	0	0	0.00	(0.83)
	October 2009	152	34	4	0.83	0	0	0	0.00	(0.76)
	September 2009	125	27	5	1.39	0	0	0	0.00	(0.69)
	OP-4E Installation Interval UDIT Above DS1 Level Parity	August 2010	0	0	0	0	0	0	0	0.00
July 2010		0	0	0	0	22	0	0	0.00	0.00
June 2010		21	1	21	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		21	1	21	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0.00	0.00
October 2009		46	4	12	5.45	0	1	14	0.00	0.00
September 2009		0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6		August 2010	0	0	0	0	0	0	0	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	3	1	3	0	0	3	23	-1.33	(1.81)
	January 2010	2	1	2	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	August 2010	0	0	0	0	0	0	0	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		19	1	19	0	0	6	4	8.69	(0.41)
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0.00	0.00
October 2009		0	0	0	0	0	0	0	0.00	0.00
September 2009		0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Unbundled Loop		August 2010	19	8	2	0.52	0	0	0	0.00

DS1 Capable Benchmark 5.5	July 2010	15	4	4	2.22	0	0	0	0.00	(1.13)
	June 2010	6	1	6	0	0	0	0	0.00	0.00
	May 2010	15	6	3	0.55	0	0	0	0.00	(1.75)
	April 2010	5	2	3	0.71	0	0	0	0.00	(1.75)
	March 2010	23	8	3	0.35	0	0	0	0.00	(1.56)
	February 2010	81	9	9	13.06	0	0	0	0.00	1.50
	January 2010	22	8	3	1.16	0	0	0	0.00	(1.63)
	December 2009	13	5	3	0.55	0	0	0	0.00	(1.70)
	November 2009	11	5	2	0.45	0	0	0	0.00	(1.90)
	October 2009	19	7	3	0.76	0	0	0	0.00	(1.64)
	September 2009	20	8	3	0.76	0	0	0	0.00	(1.75)
	OP-4E Installation Interval Unbundled Loop	August 2010	30	10	3	0	0	0	0	0.00
XDSL Benchmark 6	July 2010	47	17	3	0.66	0	0	0	0.00	(1.62)
	June 2010	26	9	3	0.33	0	0	0	0.00	(1.56)
	May 2010	25	8	3	0.83	0	0	0	0.00	(1.44)
	April 2010	25	11	2	0.65	0	0	0	0.00	(1.86)
	March 2010	26	11	2	0.5	0	0	0	0.00	(1.82)
	February 2010	17	6	3	0.41	0	0	0	0.00	(1.58)
	January 2010	17	7	2	0.53	0	0	0	0.00	(1.79)
	December 2009	12	4	3	0	0	0	0	0.00	(1.50)
	November 2009	23	10	2	0.95	0	0	0	0.00	(1.85)
	October 2009	24	9	3	0.5	0	0	0	0.00	(1.67)
	September 2009	38	14	3	0.47	0	0	0	0.00	(1.64)
	OP-4E Installation Interval Unbundled Loop	August 2010	48	10	5	0.42	0	0	0	0.00
Analog Benchmark 6	July 2010	54	11	5	0.3	0	0	0	0.00	(0.32)
	June 2010	42	9	5	0.71	0	0	0	0.00	(0.45)
	May 2010	44	9	5	0.33	0	0	0	0.00	(0.33)
	April 2010	50	11	5	0.52	0	0	0	0.00	(0.52)
	March 2010	44	11	4	1.1	0	0	0	0.00	(0.82)
	February 2010	23	3	8	4.62	0	0	0	0.00	1.18
	January 2010	35	8	4	0.92	0	0	0	0.00	(0.61)
	December 2009	40	9	4	0.73	0	0	0	0.00	(0.58)
	November 2009	40	9	4	1.01	0	0	0	0.00	(0.58)
	October 2009	52	12	4	0.65	0	0	0	0.00	(0.64)
	September 2009	26	6	4	0.82	0	0	0	0.00	(0.64)
	OP-4E Installation Interval Unbundled Loop	August 2010	3	1	3	0	0	0	0	0.00
Conditioned Benchmark 15	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	3	1	3	0	0	0	0	0.00	(1.50)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	3	1	3	0	0	0	0	0.00	(1.50)
	November 2009	10	2	5	0	0	0	0	0.00	(0.50)
	October 2009	5	1	5	0	0	0	0	0.00	(0.50)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-4E Installation Interval Unbundled Loop	August 2010	328	66	5	0.39	0	0	0	0.00
ISDN Capable Parity	July 2010	572	85	7	6.37	0	0	0	0.00	0.36
	June 2010	520	99	5	0.91	0	0	0	0.00	(0.37)
	May 2010	285	55	5	0.51	4	0	0	0.00	(0.41)
	April 2010	457	91	5	0.15	10	0	0	0.00	(0.49)
	March 2010	573	97	6	4.2	0	0	0	0.00	(0.05)

	February 2010	346	69	5	0.32	37	0	0	0.00	(0.49)
	January 2010	682	135	5	0.43	0	0	0	0.00	(0.47)
	December 2009	460	90	5	0.66	0	0	0	0.00	(0.44)
	November 2009	335	68	5	0.43	0	0	0	0.00	(0.54)
	October 2009	373	66	6	1.89	0	0	0	0.00	(0.17)
	September 2009	448	91	5	0.98	5	0	0	0.00	(0.54)
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Basic Rate ISDN Parity	July 2010	51	2	2550%	2.12	0	0	0%	0.00	2.10
	June 2010	0	0	0%	0	16	0	0%	0.00	0.00
	May 2010	0	0	0%	0	7	0	0%	0.00	0.00
	April 2010	0	0	0%	0	9	0	0%	0.00	0.00
	March 2010	0	0	0%	0	17	0	0%	0.00	0.00
	February 2010	0	0	0%	0	12	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	15	1	1500%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Business Parity	July 2010	8	2	400%	0	1663	7	886%	-1.42	(1.86)
	June 2010	0	0	0%	0	1956	0	0%	0.00	0.00
	May 2010	0	0	0%	0	1585	0	0%	0.00	0.00
	April 2010	0	0	0%	0	1533	0	0%	0.00	0.00
	March 2010	0	0	0%	0	1629	0	0%	0.00	0.00
	February 2010	5	1	500%	0	1784	1	400%	0.00	0.00
	January 2010	4	1	400%	0	1882	2	500%	0.00	0.00
	December 2009	0	0	0%	0	1869	0	0%	0.00	0.00
	November 2009	8	2	400%	1.41	1739	2	1850%	-0.82	(1.50)
	October 2009	0	0	0%	0	1907	0	0%	0.00	0.00
	September 2009	0	0	0%	0	1942	0	0%	0.00	0.00
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Centrex Parity	July 2010	1	1	100%	0	0	19	100%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	16	100%	0.00	0.00
	February 2010	8	8	100%	0	0	7	100%	0.00	0.00
	January 2010	1	1	100%	0	0	9	100%	0.00	0.00
	December 2009	3	3	100%	0	0	17	100%	0.00	0.00
	November 2009	5	5	100%	0	0	13	92%	-0.55	(1.33)
	October 2009	0	0	0%	0	124	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Dark Fiber - IOF Diagnostic	July 2010	12	12	100%	0	0	1599	93%	-0.96	(1.58)
	June 2010	6	6	100%	0	0	1910	94%	-0.60	(1.36)
	May 2010	15	16	94%	0.2421	0	1781	94%	0.05	(1.20)
	April 2010	11	11	100%	0	0	1786	93%	-0.90	(1.55)
	March 2010	11	12	92%	0.2764	0	2078	94%	0.36	(1.03)
	February 2010	4	4	100%	0	0	1681	94%	-0.49	(1.30)
	January 2010	4	4	100%	0	0	1653	93%	-0.56	(1.34)
	December 2009	5	5	100%	0	0	1768	92%	-0.65	(1.40)
	November 2009	22	23	96%	0.2039	0	1911	93%	-0.44	(1.27)
	October 2009	54	54	100%	0	0	2054	92%	-2.19	(2.33)

OP-5A New Service Installation Quality Reported to Repair DS0 Parity	September 2009	11	12	92%	0.2764	0	2025	92%	0.08	(1.18)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	18	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	29	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair E911 Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	7	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	8	0	0%	0.00	0.00
	April 2010	0	0	0%	0	2	0	0%	0.00	0.00
	March 2010	0	0	0%	0	2	0	0%	0.00	0.00
	February 2010	0	0	0%	0	2	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		1	1	100%	0	0	18	100%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	23	0	0%	0.00	0.00
	June 2010	0	0	0%	0	64	0	0%	0.00	0.00
	May 2010	6	6	100%	0	60	4	100%	0.00	0.00
	April 2010	2	2	100%	0	88	7	100%	0.00	0.00
	March 2010	0	0	0%	0	60	0	0%	0.00	0.00
	February 2010	22	22	100%	0	41	8	100%	0.00	0.00
	January 2010	14	14	100%	0	47	2	100%	0.00	0.00
	December 2009	4	4	100%	0	56	2	100%	0.00	0.00
	November 2009	8	8	100%	0	70	2	100%	0.00	0.00
	October 2009	0	0	0%	0	86	0	0%	0.00	0.00
	September 2009	0	0	0%	0	87	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00



	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	4	4	100%	0	0	0	0%	0.00	0.00
	October 2009	2	2	100%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Frame Relay Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	189	201	94%	0.2369	0	52	92%	-0.42	(1.25)
	June 2010	137	145	94%	0.2283	4	45	96%	0.31	(1.10)
	May 2010	132	137	96%	0.1875	0	71	94%	-0.59	(1.36)
	April 2010	105	106	99%	0.0967	0	23	100%	0.00	(1.56)
	March 2010	144	151	95%	0.2103	0	68	94%	-0.36	(1.22)
	February 2010	86	89	97%	0.1805	0	63	95%	-0.40	(1.24)
	January 2010	76	79	96%	0.1911	0	95	93%	-0.90	(1.55)
	December 2009	72	79	91%	0.2842	0	65	92%	0.26	(1.04)
	November 2009	64	70	91%	0.2799	0	42	98%	2.08	(0.46)
	October 2009	58	62	94%	0.2457	0	53	89%	-0.82	(1.50)
	September 2009	76	81	94%	0.2407	2	60	93%	-0.12	(1.07)
OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	2	2	100%	0	11685	0	0%	0.00	0.00
	June 2010	3	3	100%	0	11974	0	0%	0.00	0.00
	May 2010	3	3	100%	0	10575	0	0%	0.00	0.00
	April 2010	4	4	100%	0	10952	0	0%	0.00	0.00
	March 2010	1	1	100%	0	11393	0	0%	0.00	0.00
	February 2010	2	2	100%	0	11833	0	0%	0.00	0.00
	January 2010	2	2	100%	0	13625	0	0%	0.00	0.00
	December 2009	0	0	0%	0	14032	0	0%	0.00	0.00
	November 2009	1	1	100%	0	12904	0	0%	0.00	0.00
	October 2009	0	0	0%	0	13608	0	0%	0.00	0.00
	September 2009	0	0	0%	0	13599	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	4	0	0%	0.00	0.00
	June 2010	0	0	0%	0	12	0	0%	0.00	0.00
	May 2010	0	0	0%	0	12	0	0%	0.00	0.00
	April 2010	0	0	0%	0	22	0	0%	0.00	0.00
	March 2010	1	1	100%	0	38	4	100%	0.00	0.00
	February 2010	0	0	0%	0	26	0	0%	0.00	0.00
	January 2010	0	0	0%	0	22	0	0%	0.00	0.00
	December 2009	0	0	0%	0	13	0	0%	0.00	0.00
	November 2009	0	0	0%	0	15	0	0%	0.00	0.00
	October 2009	0	0	0%	0	16	0	0%	0.00	0.00
	September 2009	0	0	0%	0	13	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair PBX Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	12447	90%	-0.58	(1.35)
	May 2010	1	1	100%	0	11	11521	91%	-0.32	(1.19)
	April 2010	4	4	100%	0	6	13007	90%	-0.67	(1.41)
	March 2010	1	1	100%	0	0	13284	90%	-0.33	(1.20)
	February 2010	1	1	100%	0	0	11741	90%	-0.33	(1.20)
	January 2010	1	1	100%	0	0	12281	89%	-0.35	(1.21)
	December 2009	2	2	100%	0	15	12769	89%	-0.49	(1.30)

	November 2009	3	3	100%	0	0	13244	89%	-0.60	(1.36)
	October 2009	4	5	80%	0.4	0	15361	89%	0.61	(0.93)
	September 2009	8	9	89%	0.3143	0	15713	89%	0.04	(1.22)
OP-5A New Service Installation Quality Reported to Repair Residence Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	26	26	100%	0	10022	12	100%	0.00	0.00
	June 2010	11	11	100%	0	10018	6	100%	0.00	0.00
	May 2010	7	7	100%	0	8990	25	100%	0.00	0.00
	April 2010	7	7	100%	0	9419	4	100%	0.00	0.00
	March 2010	18	18	100%	0	9764	12	100%	0.00	0.00
	February 2010	18	18	100%	0	10049	12	100%	0.00	0.00
	January 2010	32	32	100%	0	11743	22	100%	0.00	0.00
	December 2009	5	5	100%	0	12163	38	100%	0.00	0.00
	November 2009	20	20	100%	0	11165	26	100%	0.00	0.00
	October 2009	25	25	100%	0	11701	22	100%	0.00	0.00
	September 2009	9	9	100%	0	11657	13	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	11	100%	0.00	0.00
	January 2010	2	2	100%	0	0	6	100%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	16	94%	-0.25	(1.15)
OP-5A New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	8	8	100%	0	12	9799	89%	-0.98	(1.59)
	June 2010	18	18	100%	0	0	10537	89%	-1.48	(1.90)
	May 2010	35	40	88%	0.3307	0	9740	90%	0.60	(0.76)
	April 2010	21	23	91%	0.2818	0	11221	89%	-0.31	(1.19)
	March 2010	25	25	100%	0	4	11206	89%	-1.72	(2.05)
	February 2010	18	18	100%	0	5	10060	89%	-1.46	(1.89)
	January 2010	18	18	100%	0	0	10628	89%	-1.52	(1.92)
	December 2009	11	12	92%	0.2764	0	11001	89%	-0.32	(1.19)
	November 2009	5	6	83%	0.3727	3	11333	89%	0.41	(1.02)
	October 2009	5	5	100%	0	14	13307	88%	-0.82	(1.50)
	September 2009	12	12	100%	0	0	13688	89%	-1.23	(1.75)
OP-5A New Service Installation Quality Reported to Repair UDIT DS1 Parity	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	16	100%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	4	4	100%	0	0	12	100%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	41	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	4	100%	0.00	0.00
	November 2009	2	2	100%	0	70	5	100%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	14	0	0%	0.00	0.00

Non-Loaded Parity	June 2010	0	0	0%	0	16	0	0%	0.00	0.00
	May 2010	0	0	0%	0	7	0	0%	0.00	0.00
	April 2010	0	0	0%	0	9	0	0%	0.00	0.00
	March 2010	0	0	0%	0	17	0	0%	0.00	0.00
	February 2010	0	0	0%	0	12	0	0%	0.00	0.00
	January 2010	0	0	0%	0	6	0	0%	0.00	0.00
	December 2009	0	0	0%	0	35	0	0%	0.00	0.00
	November 2009	1	1	100%	0	27	42	98%	-0.15	(1.09)
	October 2009	0	0	0%	0	22	0	0%	0.00	0.00
	September 2009	0	0	0%	0	15	0	0%	0.00	0.00
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - 4 Wire	July 2010	280	283	99%	0.1024	0	19	100%	0.00	(1.56)
Non-Loaded Parity	June 2010	244	258	95%	0.2265	0	24	100%	0.00	(0.64)
	May 2010	193	205	94%	0.2348	0	13	100%	0.00	(0.95)
	April 2010	208	219	95%	0.2184	0	14	100%	0.00	(1.00)
	March 2010	244	252	97%	0.1753	0	16	100%	0.00	(1.17)
	February 2010	245	251	98%	0.1528	0	7	100%	0.00	(1.62)
	January 2010	343	347	99%	0.1067	47	9	100%	0.00	(1.79)
	December 2009	270	278	97%	0.1672	0	17	100%	0.00	(1.18)
	November 2009	260	270	96%	0.1889	70	13	92%	-0.53	(1.32)
	October 2009	343	355	97%	0.1807	0	6	100%	0.00	(1.55)
	September 2009	325	353	92%	0.2702	0	36	97%	1.79	(0.54)
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - ADSL	July 2010	0	0	0%	0	14	0	0%	0.00	0.00
Qualified Parity	June 2010	0	0	0%	0	16	0	0%	0.00	0.00
	May 2010	0	0	0%	0	7	0	0%	0.00	0.00
	April 2010	0	0	0%	0	9	0	0%	0.00	0.00
	March 2010	0	0	0%	0	17	0	0%	0.00	0.00
	February 2010	0	0	0%	0	12	0	0%	0.00	0.00
	January 2010	0	0	0%	0	6	0	0%	0.00	0.00
	December 2009	0	0	0%	0	35	0	0%	0.00	0.00
	November 2009	0	0	0%	0	27	0	0%	0.00	0.00
	October 2009	1	1	100%	0	22	53	89%	-0.35	(1.22)
	September 2009	0	0	0%	0	15	0	0%	0.00	0.00
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - DS1	July 2010	222	226	98%	0.1319	23	19	100%	0.00	(1.36)
Capable Parity	June 2010	213	216	99%	0.117	64	24	100%	0.00	(1.37)
	May 2010	185	197	94%	0.2392	60	13	100%	0.00	(0.93)
	April 2010	301	315	96%	0.2061	88	14	100%	0.00	(1.06)
	March 2010	220	227	97%	0.1729	60	16	100%	0.00	(1.18)
	February 2010	202	212	95%	0.212	41	7	100%	0.00	(1.35)
	January 2010	209	217	96%	0.1884	47	9	100%	0.00	(1.35)
	December 2009	176	189	93%	0.2531	56	17	100%	0.00	(0.71)
	November 2009	160	173	92%	0.2636	70	13	92%	-0.02	(1.01)
	October 2009	145	153	95%	0.2226	86	6	100%	0.00	(1.37)
	September 2009	114	122	93%	0.2475	87	36	97%	1.21	(0.76)
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL	July 2010	172	177	97%	0.1657	23	52	92%	-1.16	(1.70)
Parity	June 2010	179	187	96%	0.2024	64	45	96%	-0.05	(1.03)
	May 2010	180	188	96%	0.2018	0	71	94%	-0.43	(1.26)
	April 2010	158	165	96%	0.2016	88	23	100%	0.00	(0.84)
	March 2010	168	173	97%	0.1675	60	68	94%	-0.89	(1.54)
	February 2010	146	149	98%	0.1405	41	63	95%	-0.86	(1.52)

	January 2010	155	162	96%	0.2033	47	95	93%	-0.90	(1.55)
	December 2009	177	188	94%	0.2347	56	65	92%	-0.48	(1.29)
	November 2009	146	148	99%	0.1155	70	42	98%	-0.39	(1.23)
	October 2009	164	168	98%	0.1525	86	53	89%	-1.79	(2.09)
	September 2009	135	150	90%	0.3	87	60	93%	0.87	(0.72)
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop Analog Parity	July 2010	3	3	100%	0	5514	52	92%	-0.49	(1.30)
	June 2010	3	3	100%	0	5592	45	96%	-0.36	(1.22)
	May 2010	1	1	100%	0	4991	71	94%	-0.24	(1.15)
	April 2010	1	1	100%	0	5264	23	100%	0.00	0.00
	March 2010	1	1	100%	0	5223	68	94%	-0.25	(1.15)
	February 2010	0	0	0%	0	5563	0	0%	0.00	0.00
	January 2010	3	3	100%	0	6276	95	93%	-0.48	(1.29)
	December 2009	5	5	100%	0	6382	65	92%	-0.62	(1.38)
	November 2009	5	6	83%	0.3727	5869	42	98%	2.15	(0.56)
	October 2009	1	1	100%	0	6162	53	89%	-0.35	(1.22)
	September 2009	2	2	100%	0	6167	60	93%	-0.37	(1.23)
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop ISDN Capable Parity	July 2010	1223	1265	97%	0.1792	0	5734	93%	-4.87	(3.96)
	June 2010	830	843	98%	0.1232	16	5946	92%	-6.21	(4.78)
	May 2010	749	764	98%	0.1387	7	5538	94%	-4.69	(3.85)
	April 2010	1069	1089	98%	0.1343	9	5954	93%	-6.44	(4.92)
	March 2010	1057	1075	98%	0.1283	0	5998	93%	-6.12	(4.72)
	February 2010	1082	1100	98%	0.1269	12	5374	93%	-6.45	(4.92)
	January 2010	1073	1106	97%	0.1701	0	5737	92%	-5.82	(4.54)
	December 2009	955	983	97%	0.1664	35	5716	91%	-5.96	(4.62)
	November 2009	978	1005	97%	0.1617	0	6073	92%	-6.05	(4.68)
	October 2009	1105	1141	97%	0.1748	22	6892	91%	-6.34	(4.86)
	September 2009	987	1002	99%	0.1214	15	6970	92%	-7.39	(5.49)
OP-5A New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UNE - P (POTS) Parity	July 2010	2	2	100%	0	11685	19	100%	0.00	0.00
	June 2010	0	0	0%	0	11974	0	0%	0.00	0.00
	May 2010	1	1	100%	0	10575	13	100%	0.00	0.00
	April 2010	0	0	0%	0	10952	0	0%	0.00	0.00
	March 2010	2	2	100%	0	11393	16	100%	0.00	0.00
	February 2010	1	1	100%	0	11833	7	100%	0.00	0.00
	January 2010	1	1	100%	0	13625	9	100%	0.00	0.00
	December 2009	0	0	0%	0	14032	0	0%	0.00	0.00
	November 2009	2	3	67%	0.4714	12904	13	92%	1.50	(0.77)
	October 2009	0	0	0%	0	13608	0	0%	0.00	0.00
	September 2009	1	1	100%	0	13599	36	97%	-0.17	(1.10)
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Basic Rate ISDN Benchmark 0.965	July 2010	66	70	94%	0.2321	0	11398	90%	-1.23	(1.75)
	June 2010	26	27	96%	0.1889	0	12447	90%	-1.10	(1.67)
	May 2010	41	41	100%	0	0	11521	91%	-2.03	(2.23)
	April 2010	31	34	91%	0.2836	0	13007	90%	-0.26	(1.16)
	March 2010	33	39	85%	0.3608	0	13284	90%	1.16	(0.45)
	February 2010	32	36	89%	0.3143	0	11741	90%	0.24	(0.98)
	January 2010	36	38	95%	0.2233	0	12281	89%	-1.10	(1.67)
	December 2009	38	38	100%	0	0	12769	89%	-2.14	(2.30)
	November 2009	24	26	92%	0.2665	0	13244	89%	-0.49	(1.30)
	October 2009	24	26	92%	0.2665	0	15361	89%	-0.58	(1.35)
	September 2009	35	39	90%	0.3034	0	15713	89%	-0.09	(1.05)

OP-5B New Service Provisioning Quality Business Benchmark 0.965	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	8	8	100%	0	0	0	0%	0.00	(0.11)
	January 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2009	3	3	100%	0	0	0	0%	0.00	(0.11)
	November 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Centrex Benchmark 0.965	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		12	12	100%	0	0	0	0%	0.00	(0.11)
June 2010		6	6	100%	0	0	0	0%	0.00	(0.11)
May 2010		16	16	100%	0	0	0	0%	0.00	(0.11)
April 2010		11	11	100%	0	0	0	0%	0.00	(0.11)
March 2010		12	12	100%	0	0	0	0%	0.00	(0.11)
February 2010		4	4	100%	0	0	0	0%	0.00	(0.11)
January 2010		4	4	100%	0	0	0	0%	0.00	(0.11)
December 2009		5	5	100%	0	0	0	0%	0.00	(0.11)
November 2009		23	23	100%	0	0	0	0%	0.00	(0.11)
October 2009		54	54	100%	0	0	0	0%	0.00	(0.11)
September 2009		12	12	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality DS0 Benchmark 0.965		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		1	1	100%	0	0	0	0%	0.00	(0.11)
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00

	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	4	4	100%	0	0	0	0%	0.00	(0.11)
	October 2009	2	2	100%	0	0	0	0%	0.00	(0.11)
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	July 2010	200	201	100%	0.0704	0	0	0%	0.00	(0.09)
Enhanced Extended Loops - DS3 Capable	June 2010	145	145	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	May 2010	137	137	100%	0	0	0	0%	0.00	(0.11)
	April 2010	106	106	100%	0	0	0	0%	0.00	(0.11)
	March 2010	151	151	100%	0	0	0	0%	0.00	(0.11)
	February 2010	88	89	99%	0.1054	0	0	0%	0.00	(0.07)
	January 2010	79	79	100%	0	0	0	0%	0.00	(0.11)
	December 2009	79	79	100%	0	0	0	0%	0.00	(0.11)
	November 2009	70	70	100%	0	0	0	0%	0.00	(0.11)
	October 2009	62	62	100%	0	0	0	0%	0.00	(0.11)
	September 2009	81	81	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Frame Relay Diagnostic	July 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	June 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	May 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	April 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	January 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Line Splitting Benchmark 0.965	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
PBX Benchmark 0.965	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	December 2009	2	2	100%	0	0	0	0%	0.00	(0.11)
	November 2009	3	3	100%	0	0	0	0%	0.00	(0.11)

	October 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
	September 2009	9	9	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Benchmark 0.965	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Sub-Loop Unbundling Diagnostic	July 2010	8	8	100%	0	0	0	0%	0.00	(0.11)
	June 2010	18	18	100%	0	0	0	0%	0.00	(0.11)
	May 2010	40	40	100%	0	0	0	0%	0.00	(0.11)
	April 2010	23	23	100%	0	0	0	0%	0.00	(0.11)
	March 2010	25	25	100%	0	0	0	0%	0.00	(0.11)
	February 2010	18	18	100%	0	0	0	0%	0.00	(0.11)
	January 2010	18	18	100%	0	0	0	0%	0.00	(0.11)
	December 2009	12	12	100%	0	0	0	0%	0.00	(0.11)
	November 2009	6	6	100%	0	0	0	0%	0.00	(0.11)
	October 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
	September 2009	12	12	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	July 2010	283	283	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	June 2010	258	258	100%	0	0	0	0%	0.00	(0.11)
	May 2010	205	205	100%	0	0	0	0%	0.00	(0.11)
	April 2010	219	219	100%	0	0	0	0%	0.00	(0.11)
	March 2010	252	252	100%	0	0	0	0%	0.00	(0.11)
	February 2010	251	251	100%	0	0	0	0%	0.00	(0.11)
	January 2010	347	347	100%	0	0	0	0%	0.00	(0.11)
	December 2009	278	278	100%	0	0	0	0%	0.00	(0.11)
	November 2009	270	270	100%	0	0	0	0%	0.00	(0.11)
	October 2009	355	355	100%	0	0	0	0%	0.00	(0.11)
	September 2009	353	353	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.965	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	July 2010	226	226	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	June 2010	216	216	100%	0	0	0	0%	0.00	(0.11)

	May 2010	197	197	100%	0	0	0	0%	0.00	(0.11)
	April 2010	315	315	100%	0	0	0	0%	0.00	(0.11)
	March 2010	227	227	100%	0	0	0	0%	0.00	(0.11)
	February 2010	212	212	100%	0	0	0	0%	0.00	(0.11)
	January 2010	217	217	100%	0	0	0	0%	0.00	(0.11)
	December 2009	189	189	100%	0	0	0	0%	0.00	(0.11)
	November 2009	173	173	100%	0	0	0	0%	0.00	(0.11)
	October 2009	153	153	100%	0	0	0	0%	0.00	(0.11)
	September 2009	122	122	100%	0	0	0	0%	0.00	(0.11)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	July 2010	176	177	99%	0.075	0	0	0%	0.00	(0.09)
Unbundled Loop - DS1 Capable Benchmark	June 2010	186	187	99%	0.0729	0	0	0%	0.00	(0.09)
0.965	May 2010	188	188	100%	0	0	0	0%	0.00	(0.11)
	April 2010	165	165	100%	0	0	0	0%	0.00	(0.11)
	March 2010	173	173	100%	0	0	0	0%	0.00	(0.11)
	February 2010	149	149	100%	0	0	0	0%	0.00	(0.11)
	January 2010	162	162	100%	0	0	0	0%	0.00	(0.11)
	December 2009	188	188	100%	0	0	0	0%	0.00	(0.11)
	November 2009	148	148	100%	0	0	0	0%	0.00	(0.11)
	October 2009	168	168	100%	0	0	0	0%	0.00	(0.11)
	September 2009	150	150	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Benchmark	July 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
0.965	June 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	December 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
	November 2009	6	6	100%	0	0	0	0%	0.00	(0.11)
	October 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2009	2	2	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark	July 2010	1265	1265	100%	0	0	0	0%	0.00	(0.11)
0.965	June 2010	843	843	100%	0	0	0	0%	0.00	(0.11)
	May 2010	764	764	100%	0	0	0	0%	0.00	(0.11)
	April 2010	1089	1089	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1075	1075	100%	0	0	0	0%	0.00	(0.11)
	February 2010	1100	1100	100%	0	0	0	0%	0.00	(0.11)
	January 2010	1106	1106	100%	0	0	0	0%	0.00	(0.11)
	December 2009	982	983	100%	0.0319	0	0	0%	0.00	(0.11)
	November 2009	1002	1005	100%	0.0546	0	0	0%	0.00	(0.10)
	October 2009	1141	1141	100%	0	0	0	0%	0.00	(0.11)
	September 2009	994	1002	99%	0.089	0	0	0%	0.00	(0.08)
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark	July 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
0.965	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2010	1	1	100%	0	0	0	0%	0.00	(0.11)



	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	3	3	100%	0	0	0	0%	0.00	(0.11)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	July 2010	70	70	100%	0	0	0	0%	0.00	(0.11)
	June 2010	27	27	100%	0	0	0	0%	0.00	(0.11)
	May 2010	41	41	100%	0	0	0	0%	0.00	(0.11)
	April 2010	34	34	100%	0	0	0	0%	0.00	(0.11)
	March 2010	39	39	100%	0	0	0	0%	0.00	(0.11)
	February 2010	36	36	100%	0	0	0	0%	0.00	(0.11)
	January 2010	38	38	100%	0	0	0	0%	0.00	(0.11)
	December 2009	38	38	100%	0	0	0	0%	0.00	(0.11)
	November 2009	26	26	100%	0	0	0	0%	0.00	(0.11)
	October 2009	26	26	100%	0	0	0	0%	0.00	(0.11)
	September 2009	39	39	100%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Business Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Dark Fiber - IOF Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate DS0 Diagnostic	July 2010	0	13	0%	0	0	0	0%	0.00	0.00
	June 2010	1	9	11%	0.3143	0	0	0%	0.00	0.00
	May 2010	0	5	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	0	0%	0.00	0.00
	March 2010	2	9	22%	0.4157	0	0	0%	0.00	0.00
	February 2010	0	4	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	0	0%	0.00	0.00
	December 2009	1	8	13%	0.3307	0	0	0%	0.00	0.00
	November 2009	0	6	0%	0	0	0	0%	0.00	0.00
	October 2009	0	4	0%	0	0	0	0%	0.00	0.00
	September 2009	1	6	17%	0.3727	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2010	0	0	0%	0	0	0	0%	0.00	0.00

Rate Enhanced Extended Loops - DS0 Capable Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	6	17%	0.3727	0	0	0%	0.00	0.00
	April 2010	2	4	50%	0.5	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	2	50%	0.5	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	3	0%	0	0	0	0%	0.00	0.00
	June 2010	1	15	7%	0.2494	0	0	0%	0.00	0.00
	May 2010	0	12	0%	0	0	0	0%	0.00	0.00
	April 2010	0	11	0%	0	0	0	0%	0.00	0.00
	March 2010	0	8	0%	0	0	0	0%	0.00	0.00
	February 2010	0	6	0%	0	0	0	0%	0.00	0.00
	January 2010	0	4	0%	0	0	0	0%	0.00	0.00
	December 2009	0	8	0%	0	0	0	0%	0.00	0.00
	November 2009	0	10	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Residence Diagnostic	October 2009	2	14	14%	0.3499	0	0	0%	0.00	0.00
	September 2009	2	29	7%	0.2534	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	6	0%	0	0	0	0%	0.00	0.00
	June 2010	0	9	0%	0	0	0	0%	0.00	0.00
	May 2010	0	8	0%	0	0	0	0%	0.00	0.00
	April 2010	0	7	0%	0	0	0	0%	0.00	0.00
	March 2010	0	5	0%	0	0	0	0%	0.00	0.00
	February 2010	0	3	0%	0	0	0	0%	0.00	0.00
	January 2010	0	7	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	December 2009	0	11	0%	0	0	0	0%	0.00	0.00
	November 2009	0	2	0%	0	0	0	0%	0.00	0.00
	October 2009	0	4	0%	0	0	0	0%	0.00	0.00
	September 2009	3	18	17%	0.3727	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	4	46	9%	0.2818	0	0	0%	0.00	0.00
	June 2010	0	13	0%	0	0	0	0%	0.00	0.00
	May 2010	1	16	6%	0.2421	0	0	0%	0.00	0.00
	April 2010	1	20	5%	0.2179	0	0	0%	0.00	0.00
	March 2010	1	19	5%	0.2233	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic	February 2010	0	18	0%	0	0	0	0%	0.00	0.00
	January 2010	1	34	3%	0.169	0	0	0%	0.00	0.00
	December 2009	2	31	6%	0.2457	0	0	0%	0.00	0.00
	November 2009	2	30	7%	0.2494	0	0	0%	0.00	0.00
	October 2009	2	38	5%	0.2233	0	0	0%	0.00	0.00
	September 2009	1	17	6%	0.2353	0	0	0%	0.00	0.00
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
March 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	2	50%	0.5	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	July 2010	2	6	33%	0.4714	0	0	0%	0.00	0.00
	June 2010	1	2	50%	0.5	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	3	33%	0.4714	0	0	0%	0.00	0.00
	March 2010	0	6	0%	0	0	0	0%	0.00	0.00
	February 2010	0	4	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	3	33%	0.4714	0	0	0%	0.00	0.00
	October 2009	2	4	50%	0.5	0	0	0%	0.00	0.00
	September 2009	0	4	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop ISDN Capable Diagnostic	July 2010	1	1	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	8	8	100%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	3	3	100%	0	0	0	0%	0.00	0.00
	November 2009	5	5	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate UNE - P (POTS) Diagnostic	July 2010	12	12	100%	0	0	0	0%	0.00	0.00
	June 2010	6	6	100%	0	0	0	0%	0.00	0.00
	May 2010	15	16	94%	0.2421	0	0	0%	0.00	0.00
	April 2010	11	11	100%	0	0	0	0%	0.00	0.00
	March 2010	11	12	92%	0.2764	0	0	0%	0.00	0.00
	February 2010	4	4	100%	0	0	0	0%	0.00	0.00
	January 2010	4	4	100%	0	0	0	0%	0.00	0.00
	December 2009	5	5	100%	0	0	0	0%	0.00	0.00
	November 2009	22	23	96%	0.2039	0	0	0%	0.00	0.00
	October 2009	54	54	100%	0	0	0	0%	0.00	0.00
	September 2009	11	12	92%	0.2764	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00

	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Centrex Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	4	4	100%	0	0	0	0%	0.00	0.00
	October 2009	2	2	100%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total DS0 Diagnostic	July 2010	188	201	94%	0.246	0	0	0%	0.00	0.00
	June 2010	137	145	94%	0.2283	0	0	0%	0.00	0.00
	May 2010	132	137	96%	0.1875	0	0	0%	0.00	0.00
	April 2010	105	106	99%	0.0967	0	0	0%	0.00	0.00
	March 2010	144	151	95%	0.2103	0	0	0%	0.00	0.00
	February 2010	85	89	96%	0.2072	0	0	0%	0.00	0.00
	January 2010	76	79	96%	0.1911	0	0	0%	0.00	0.00
	December 2009	72	79	91%	0.2842	0	0	0%	0.00	0.00
	November 2009	64	70	91%	0.2799	0	0	0%	0.00	0.00
	October 2009	58	62	94%	0.2457	0	0	0%	0.00	0.00
	September 2009	76	81	94%	0.2407	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	July 2010	2	2	100%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	0	0%	0.00	0.00
	May 2010	3	3	100%	0	0	0	0%	0.00	0.00
	April 2010	4	4	100%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00

	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Capable Diagnostic	June 2010	3	3	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	4	4	100%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	0	0	0%	0.00	0.00
	November 2009	3	3	100%	0	0	0	0%	0.00	0.00
	October 2009	4	5	80%	0.4	0	0	0%	0.00	0.00
	September 2009	8	9	89%	0.3143	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Frame Relay Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic	July 2010	8	8	100%	0	0	0	0%	0.00	0.00
	June 2010	18	18	100%	0	0	0	0%	0.00	0.00
	May 2010	35	40	88%	0.3307	0	0	0%	0.00	0.00
	April 2010	21	23	91%	0.2818	0	0	0%	0.00	0.00
	March 2010	25	25	100%	0	0	0	0%	0.00	0.00
	February 2010	18	18	100%	0	0	0	0%	0.00	0.00
	January 2010	18	18	100%	0	0	0	0%	0.00	0.00
	December 2009	11	12	92%	0.2764	0	0	0%	0.00	0.00
	November 2009	5	6	83%	0.3727	0	0	0%	0.00	0.00
	October 2009	5	5	100%	0	0	0	0%	0.00	0.00
	September 2009	12	12	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic	July 2010	280	283	99%	0.1024	0	0	0%	0.00	0.00
	June 2010	244	258	95%	0.2265	0	0	0%	0.00	0.00
	May 2010	193	205	94%	0.2348	0	0	0%	0.00	0.00
	April 2010	208	219	95%	0.2184	0	0	0%	0.00	0.00
	March 2010	244	252	97%	0.1753	0	0	0%	0.00	0.00
	February 2010	245	251	98%	0.1528	0	0	0%	0.00	0.00
	January 2010	343	347	99%	0.1067	0	0	0%	0.00	0.00
	December 2009	270	278	97%	0.1672	0	0	0%	0.00	0.00

	November 2009	260	270	96%	0.1889	0	0	0%	0.00	0.00
	October 2009	343	355	97%	0.1807	0	0	0%	0.00	0.00
	September 2009	325	353	92%	0.2702	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Sub-Loop Unbundling Diagnostic	July 2010	222	226	98%	0.1319	0	0	0%	0.00	0.00
	June 2010	213	216	99%	0.117	0	0	0%	0.00	0.00
	May 2010	185	197	94%	0.2392	0	0	0%	0.00	0.00
	April 2010	301	315	96%	0.2061	0	0	0%	0.00	0.00
	March 2010	220	227	97%	0.1729	0	0	0%	0.00	0.00
	February 2010	202	212	95%	0.212	0	0	0%	0.00	0.00
	January 2010	209	217	96%	0.1884	0	0	0%	0.00	0.00
	December 2009	176	189	93%	0.2531	0	0	0%	0.00	0.00
	November 2009	160	173	92%	0.2636	0	0	0%	0.00	0.00
	October 2009	145	153	95%	0.2226	0	0	0%	0.00	0.00
	September 2009	114	122	93%	0.2475	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	July 2010	171	177	97%	0.181	0	0	0%	0.00	0.00
	June 2010	178	187	95%	0.214	0	0	0%	0.00	0.00
	May 2010	180	188	96%	0.2018	0	0	0%	0.00	0.00
	April 2010	158	165	96%	0.2016	0	0	0%	0.00	0.00
	March 2010	168	173	97%	0.1675	0	0	0%	0.00	0.00
	February 2010	146	149	98%	0.1405	0	0	0%	0.00	0.00
	January 2010	155	162	96%	0.2033	0	0	0%	0.00	0.00
	December 2009	177	188	94%	0.2347	0	0	0%	0.00	0.00
	November 2009	146	148	99%	0.1155	0	0	0%	0.00	0.00
	October 2009	164	168	98%	0.1525	0	0	0%	0.00	0.00
	September 2009	135	150	90%	0.3	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	July 2010	3	3	100%	0	0	0	0%	0.00	0.00
	June 2010	3	3	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0	0	0	0%	0.00	0.00
	December 2009	5	5	100%	0	0	0	0%	0.00	0.00
	November 2009	5	6	83%	0.3727	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified	July 2010	1223	1265	97%	0.1792	0	0	0%	0.00	0.00

Diagnostic	June 2010	830	843	98%	0.1232	0	0	0%	0.00	0.00	
	May 2010	749	764	98%	0.1387	0	0	0%	0.00	0.00	
	April 2010	1069	1089	98%	0.1343	0	0	0%	0.00	0.00	
	March 2010	1057	1075	98%	0.1283	0	0	0%	0.00	0.00	
	February 2010	1082	1100	98%	0.1269	0	0	0%	0.00	0.00	
	January 2010	1073	1106	97%	0.1701	0	0	0%	0.00	0.00	
	December 2009	954	983	97%	0.1692	0	0	0%	0.00	0.00	
	November 2009	975	1005	97%	0.1702	0	0	0%	0.00	0.00	
	October 2009	1105	1141	97%	0.1748	0	0	0%	0.00	0.00	
	September 2009	979	1002	98%	0.1498	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	Total Unbundled Loop - DS1 Capable	July 2010	2	2	100%	0	0	0	0%	0.00	0.00
	Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	2	2	100%	0	0	0	0%	0.00	0.00	
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	2	3	67%	0.4714	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	1	1	100%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop - XDSL	July 2010	66	70	94%	0.2321	0	0	0%	0.00	0.00	
Diagnostic	June 2010	26	27	96%	0.1889	0	0	0%	0.00	0.00	
	May 2010	41	41	100%	0	0	0	0%	0.00	0.00	
	April 2010	31	34	91%	0.2836	0	0	0%	0.00	0.00	
	March 2010	33	39	85%	0.3608	0	0	0%	0.00	0.00	
	February 2010	32	36	89%	0.3143	0	0	0%	0.00	0.00	
	January 2010	36	38	95%	0.2233	0	0	0%	0.00	0.00	
	December 2009	38	38	100%	0	0	0	0%	0.00	0.00	
	November 2009	24	26	92%	0.2665	0	0	0%	0.00	0.00	
	October 2009	24	26	92%	0.2665	0	0	0%	0.00	0.00	
	September 2009	35	39	90%	0.3034	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality	August 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop Analog	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	16	1	1600%	0	0	64	492%	0.79	0.01	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality	August 2010	1	1	100%	0	0	71	403%	-0.38	(1.23)	
Total Unbundled Loop ISDN Capable	July 2010	2	1	200%	0	0	79	390%	-0.21	(1.13)	
Diagnostic	June 2010	2	1	200%	0	0	62	184%	0.09	(0.61)	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	1	1	100%	0	0	37	505%	-0.26	(1.16)	
	March 2010	1	1	100%	0	0	57	216%	-0.54	(1.33)	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	January 2010	1	1	100%	0	0	58	253%	-0.38	(1.23)
	December 2009	5	1	500%	0	0	60	463%	0.04	(0.49)
	November 2009	4	2	200%	1.41	0	64	492%	-0.29	(1.18)
	October 2009	2	2	100%	0	0	88	349%	-0.68	(1.41)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	August 2010	1	1	100%	0	0	3	633%	-0.50	(1.30)
Total UNE - P (POTS) Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	315	0	0	0.00	0.00
	January 2010	1	1	1	0	0	21	3	-0.45	(1.27)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	1	1	1	0	0	19	3	-0.51	(1.31)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	187	0	0	0.00	0.00
	June 2010	0	0	0	0	123	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	147	0	0	0.00	0.00
	March 2010	0	0	0	0	278	0	0	0.00	0.00
	February 2010	0	0	0	0	315	0	0	0.00	0.00
	January 2010	0	0	0	0	307	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	1	1	1	0	237	5	3	-0.67	(1.41)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	220	0	0	0.00	0.00
OP-6A-2 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	August 2010	8	2	4	1.41	0	11	4	-0.09	(1.06)
	July 2010	1	1	1	0	0	7	3	-0.78	(1.47)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	62	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	60	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00



OP-6A-3 Delayed Days for Non-Facility Reasons Business Parity	August 2010	2	1	2	0	0	4	19	-0.87	(1.53)
	July 2010	13	2	7	6.36	0	4	21	-0.64	(1.39)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	21	2	11	10.61	13	3	13	-0.28	(1.17)
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	August 2010	0	0	0	0	0	0	0	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	40	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		18	3	6	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0.00	0.00
October 2009		0	0	0	0	0	0	0	0.00	0.00
September 2009		0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity		August 2010	6	1	6	0	0	4	19	-0.66
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	August 2010	0	0	0	0	0	0	0	0.00
July 2010		4	1	4	0	0	0	0	0.00	0.00
June 2010		18	5	4	0.89	11	0	0	0.00	0.00
May 2010		0	0	0	0	16	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		2	1	2	0	4	3	4	-0.69	(1.42)
February 2010		1	1	1	0	0	1	16	0.00	0.00
January 2010		5	2	3	2.12	0	0	0	0.00	0.00
December 2009		3	2	2	0.71	9	1	4	0.00	0.00
November 2009		0	0	0	0	21	0	0	0.00	0.00
October 2009		0	0	0	0	8	0	0	0.00	0.00
September 2009		6	1	6	0	6	3	3	1.50	(0.30)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity		August 2010	23	12	2	3.18	1	3	5	-0.71
	July 2010	28	9	3	5.6	0	0	0	0.00	0.00
	June 2010	11	4	3	0.5	11	0	0	0.00	0.00
	May 2010	23	2	12	14.85	16	1	1	0.00	0.00
	April 2010	2	1	2	0	0	0	0	0.00	0.00

	March 2010	1	1	1	0	4	3	4	-1.11	(1.67)
	February 2010	37	4	9	15.17	0	1	16	0.00	0.00
	January 2010	6	3	2	0	0	0	0	0.00	0.00
	December 2009	1	1	1	0	9	1	4	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	3	1	3	0	8	0	0	0.00	0.00
	September 2009	10	2	5	5.66	6	3	3	1.26	(0.65)
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	August 2010	7	2	4	2.12	25	4	19	-1.02	(1.62)
	July 2010	18	12	2	1.17	0	4	21	-1.31	(1.80)
	June 2010	5	3	2	1.15	175	5	23	-2.38	(2.45)
	May 2010	3	3	1	0	40	3	8	-1.56	(1.95)
	April 2010	8	4	2	2	0	0	0	0.00	0.00
	March 2010	16	2	8	0	56	6	29	-0.72	(1.44)
	February 2010	1	1	1	0	3	3	13	-0.96	(1.58)
	January 2010	0	0	0	0	37	0	0	0.00	0.00
	December 2009	8	3	3	1.15	4	7	8	-0.93	(1.57)
	November 2009	4	3	1	0.58	43	3	1	0.00	0.00
	October 2009	7	4	2	0.96	365	10	4	-1.15	(1.70)
	September 2009	8	4	2	0	0	1	4	0.00	0.00
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSL Parity	August 2010	0	0	0	0	0	0	0	0.00
July 2010		1	1	1	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0.00	0.00
October 2009		0	0	0	0	8	0	0	0.00	0.00
September 2009		0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity		August 2010	82	42	2	1.32	133	71	4	-1.36
	July 2010	59	33	2	1.9	187	79	4	-1.12	(1.68)
	June 2010	54	48	1	0.44	123	62	2	-2.06	(2.25)
	May 2010	26	19	1	0.96	83	42	3	-1.44	(1.88)
	April 2010	22	21	1	0.22	147	37	5	-0.95	(1.58)
	March 2010	11	9	1	0.44	278	57	2	-1.22	(1.74)
	February 2010	15	11	1	0.92	315	41	2	-0.76	(1.46)
	January 2010	29	16	2	1.05	307	58	3	-0.64	(1.39)
	December 2009	252	39	6	10.26	239	60	5	0.88	(0.57)
	November 2009	54	38	1	0.79	237	64	5	-1.23	(1.75)
	October 2009	126	52	2	3.03	253	88	3	-1.18	(1.72)
	September 2009	209	75	3	2.62	220	80	3	-0.35	(1.21)
	OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	August 2010	0	0	0	0	0	0	0	0.00
July 2010		5	2	3	0.71	12	6	36	-1.18	(1.71)
June 2010		9	1	9	0	119	7	10	-0.07	(1.04)
May 2010		0	0	0	0	28	0	0	0.00	0.00
April 2010		4	2	2	0	66	3	4	-1.10	(1.67)
March 2010		1	1	1	0	0	9	13	-1.48	(1.90)
February 2010		3	2	2	0.71	0	4	7	-1.33	(1.81)
January 2010		7	1	7	0	0	9	7	-0.03	(1.02)
December 2009		0	0	0	0	107	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0.00	0.00

	October 2009	0	0	0	0	275	0	0	0.00	0.00
	September 2009	1	1	1	0	99	4	27	-0.72	(1.44)
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	4	1	4	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	3	2	2	0.71	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	1	1	1	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	August 2010	1	1	1	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	89	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	275	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	21	0	0	0.00	0.00
	June 2010	0	0	0	0	57	0	0	0.00	0.00
	May 2010	0	0	0	0	16	0	0	0.00	0.00
	April 2010	0	0	0	0	62	0	0	0.00	0.00
	March 2010	0	0	0	0	48	0	0	0.00	0.00
	February 2010	0	0	0	0	57	0	0	0.00	0.00
	January 2010	0	0	0	0	60	0	0	0.00	0.00
	December 2009	0	0	0	0	57	0	0	0.00	0.00
	November 2009	1	1	1	0	40	8	11	-0.49	(1.30)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Business Parity	August 2010	1	1	1	0	0	10	3	-0.38	(1.23)
	July 2010	136	8	17	13.09	0	15	3	13.35	1.26
	June 2010	33	19	2	1.28	0	12	2	0.53	(0.62)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	2	2	1	0	0	6	4	-0.71	(1.43)
	March 2010	6	6	1	0	0	14	4	-1.49	(1.91)
	February 2010	3	3	1	0	0	10	2	-0.85	(1.52)
	January 2010	3	3	1	0	0	21	3	-0.74	(1.45)
	December 2009	1	1	1	0	0	12	4	-0.52	(1.32)
	November 2009	1	1	1	0	282	23	2	-0.50	(1.30)
	October 2009	75	21	4	1.43	0	19	3	0.32	(0.99)
	September 2009	2	2	1	0	0	21	3	-0.62	(1.38)
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	20	2	10	4.24	0	46	9	0.11	(0.71)
	June 2010	64	1	64	0	0	44	9	5.52	0.34

	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	215	0	0	0	0.00	0.00
	October 2009	10	1	10	0	0	39	8	0.12	(0.72)	
	September 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-1 Delayed Days for Facility Reasons	August 2010	0	0	0	0	0	0	0	0.00	0.00	
UNE - P (POTS) Parity	July 2010	4	1	4	0	0	1	2	0.00	0.00	
	June 2010	1	1	1	0	0	1	2	0.00	0.00	
	May 2010	21	2	11	4.95	0	0	0	0.00	0.00	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	19	2	10	10.61	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	41	5	8	8.98	330	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	4	2	2	0	497	0	0	0.00	0.00	
	October 2009	0	0	0	0	502	0	0	0.00	0.00	
	September 2009	22	3	7	0.58	0	1	13	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons	August 2010	8	2	4	0	0	0	0	0.00	0.00	
Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	29	3	10	0.58	0	1	2	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	16	4	4	2.31	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	13	0	0	0.00	0.00	
	November 2009	1	1	1	0	47	0	0	0.00	0.00	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	9	1	9	0	0	1	13	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons	August 2010	10	5	2	0	0	0	0	0.00	0.00	
Unbundled Loop - ADSL Qualified Parity	July 2010	35	1	35	0	0	3	23	0.35	(0.73)	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	4	2	2	0	0	5	9	-0.63	(1.38)	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	1	1	1	0	0	2	18	-1.96	(2.19)	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	3	1	3	0	0	6	7	-0.35	(1.22)	
	December 2009	25	7	4	1.81	13	1	1	0.00	0.00	
	November 2009	18	3	6	0	0	2	162	0.00	0.00	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	19	2	10	12.02	0	3	30	-1.08	(1.66)	
OP-6B-4 Delayed Days for Facility Reasons	August 2010	64	17	4	3.6	43	33	13	-2.68	(2.63)	
Unbundled Loop - DS1 Capable Parity	July 2010	54	19	3	2.12	0	46	9	-1.58	(1.96)	
	June 2010	20	8	3	0.53	36	44	9	-1.60	(1.97)	
	May 2010	56	7	8	9.78	0	37	7	0.24	(0.74)	
	April 2010	0	0	0	0	44	0	0	0.00	0.00	
	March 2010	0	0	0	0	1	0	0	0.00	0.00	
	February 2010	0	0	0	0	324	0	0	0.00	0.00	
	January 2010	15	3	5	6.93	0	48	8	-0.56	(1.34)	

	December 2009	27	7	4	0.38	91	44	7	-1.17	(1.71)
	November 2009	2	1	2	0	80	44	11	-0.46	(1.28)
	October 2009	4	1	4	0	65	39	8	-0.34	(1.21)
	September 2009	2	1	2	0	5	50	6	-0.71	(1.43)
OP-6B-4 Delayed Days for Facility Reasons	August 2010	0	0	0	0	267	0	0	0.00	0.00
Unbundled Loop Analog Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	407	0	0	0.00	0.00
	March 2010	13	5	3	1.52	310	0	0	0.00	0.00
	February 2010	5	1	5	0	503	0	0	0.00	0.00
	January 2010	1	1	1	0	330	0	0	0.00	0.00
	December 2009	1	1	1	0	319	0	0	0.00	0.00
	November 2009	6	1	6	0	497	0	0	0.00	0.00
	October 2009	0	0	0	0	502	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	August 2010	0	0	0	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable	July 2010	0	0	0	0	0	0	0	0.00	0.00
Diagnostic	June 2010	67	1	67	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	August 2010	0	0	0	0	0	0	0	0.00	0.00
UDIT Above DS1 Level Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	12	1	12	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	August 2010	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	12	1	12	0	0	0	0	0.00	0.00
	June 2010	3	1	3	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	58	2	29	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	52	1	52	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	August 2010	0	0	0	0	0	0	0	0.00	0.00

Unbundled Loop - ADSL Qualified Parity	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	14	2	7	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	8	1	8	0	0	0	0	0	0.00	0.00
	October 2009	2	1	2	0	0	0	0	0	0.00	0.00
September 2009	0	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	4	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	8	1	8	0	0	1	4	4	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
September 2009	0	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons	August 2010	0	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop Analog Parity	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	64	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	84	4	21	0	33	9	7	7	2.75	0.39
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	170	0	0	0	0.00	0.00
	December 2009	60	5	12	0	103	6	6	6	1.53	(0.44)
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	78	9	9	2.92	155	13	13	13	-1.20	(1.73)
September 2009	2	1	2	0	196	16	6	6	-0.83	(1.50)	
OP-7 OP-7 - Coordinated Hot Cut" Interval -	August 2010	1.21180556	590	00:03	0.004166667	0	0	00:00	0.00	0.00	
Unbundled Loops" Unbundled Loop - Analog Diagnostic	July 2010	2.244444444	754	00:04	0.004166667	0	0	00:00	0.00	0.00	
	June 2010	0.829861111	341	00:04	0.004166667	0	0	00:00	0.00	0.00	
	May 2010	0.816666667	358	00:03	0.002777778	0	0	00:00	0.00	0.00	
	April 2010	0.99930556	521	00:03	0.002083333	0	0	00:00	0.00	0.00	
	March 2010	1.49375	598	00:04	0.004166667	0	0	00:00	0.00	0.00	
	February 2010	1.786111111	566	00:05	0.006944444	0	0	00:00	0.00	0.00	
	January 2010	1.385416667	554	00:04	0.005555556	0	0	00:00	0.00	0.00	
	December 2009	0.894444444	448	00:03	0.001388889	0	0	00:00	0.00	0.00	
	November 2009	1.63055556	595	00:04	0.004166667	0	0	00:00	0.00	0.00	
	October 2009	1.983333333	666	00:04	0.011805556	0	0	00:00	0.00	0.00	
September 2009	0.81805556	465	00:03	0.001388889	0	0	00:00	0.00	0.00		
OP-7 OP-7 - Coordinated Hot Cut" Interval -	August 2010	0.15902778	10	00:23	0.002083333	0	0	00:00	0.00	0.00	
Unbundled Loops" Unbundled Loop Other Diagnostic	July 2010	0.004861111	1	00:07	0	0	0	00:00	0.00	0.00	
	June 2010	1.011111111	13	01:52	0	0	0	00:00	0.00	0.00	
	May 2010	1.785416667	40	01:04	0.016666667	0	0	00:00	0.00	0.00	
	April 2010	1.19305556	26	01:06	0.01875	0	0	00:00	0.00	0.00	
	March 2010	1.969444444	38	01:15	0.015277778	0	0	00:00	0.00	0.00	

	February 2010	2.67013889	46	01:24	0.000694444	0	0	00:00	0.00	0.00
	January 2010	0.56666667	23	00:35	0.027777778	0	0	00:00	0.00	0.00
	December 2009	0.975	29	00:48	0.009027778	0	0	00:00	0.00	0.00
	November 2009	0.07361111	2	00:53	0	0	0	00:00	0.00	0.00
	October 2009	0.00208333	1	00:03	0	0	0	00:00	0.00	0.00
	September 2009	0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
OP-8B Number Portability Timeliness LNP Benchmark 0.95	August 2010	527	528	100%	0.0435	0	0	0%	0.00	(0.15)
	July 2010	674	674	100%	0	0	0	0%	0.00	(0.16)
	June 2010	331	331	100%	0	0	0	0%	0.00	(0.16)
	May 2010	358	358	100%	0	0	0	0%	0.00	(0.16)
	April 2010	506	506	100%	0	0	0	0%	0.00	(0.16)
	March 2010	572	574	100%	0.0589	0	0	0%	0.00	(0.15)
	February 2010	548	554	99%	0.1035	0	0	0%	0.00	(0.12)
	January 2010	461	462	100%	0.0465	0	0	0%	0.00	(0.15)
	December 2009	438	439	100%	0.0477	0	0	0%	0.00	(0.15)
	November 2009	560	564	99%	0.0839	0	0	0%	0.00	(0.14)
	October 2009	655	656	100%	0.039	0	0	0%	0.00	(0.15)
	September 2009	453	453	100%	0	0	0	0%	0.00	(0.16)
OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	August 2010	8028	8031	100%	0.0193	0	0	0%	0.00	(0.16)
	July 2010	6473	6482	100%	0.0372	0	0	0%	0.00	(0.15)
	June 2010	7490	7493	100%	0.02	0	0	0%	0.00	(0.16)
	May 2010	6294	6294	100%	0	0	0	0%	0.00	(0.16)
	April 2010	7870	7877	100%	0.0298	0	0	0%	0.00	(0.16)
	March 2010	9115	9115	100%	0	0	0	0%	0.00	(0.16)
	February 2010	7721	7725	100%	0.0227	0	0	0%	0.00	(0.16)
	January 2010	6689	6717	100%	0.0644	0	0	0%	0.00	(0.14)
	December 2009	8594	8629	100%	0.0636	0	0	0%	0.00	(0.15)
	November 2009	8105	8110	100%	0.0248	0	0	0%	0.00	(0.16)
	October 2009	7493	7493	100%	0	0	0	0%	0.00	(0.16)
	September 2009	8643	8651	100%	0.0304	0	0	0%	0.00	(0.15)
OS-1 Speed of Answer - Operator Services Parity by Design	August 2010	0	0	:00	0	6.39	1	:12	0.00	0.00
	July 2010	0	0	:00	0	6.35	1	:36	0.00	0.00
	June 2010	0	0	:00	0	6.42	1	:36	0.00	0.00
	May 2010	0	0	:00	0	5.66	1	:36	0.00	0.00
	April 2010	0	0	:00	0	5.55	1	:00	0.00	0.00
	March 2010	0	0	:00	0	5.28	1	:48	0.00	0.00
	February 2010	0	0	:00	0	4.39	1	:24	0.00	0.00
	January 2010	0	0	:00	0	4.95	1	:00	0.00	0.00
	December 2009	0	0	:00	0	6.4	1	:12	0.00	0.00
	November 2009	0	0	:00	0	7.1	1	:36	0.00	0.00
	October 2009	0	0	:00	0	7.15	1	:00	0.00	0.00
	September 2009	0	0	:00	0	7.18	1	:00	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	August 2010	135	2075	0	0.26	177	22622	0	21.57	12.11
	July 2010	141	2508	0	0.26	258	21989	0	17.12	9.41
	June 2010	111	1898	0	0.23	187	23369	0	17.66	9.74
	May 2010	97	1655	0	0.25	169	20446	0	18.95	10.52
	April 2010	116	2049	0	0.25	228	23827	0	16.77	9.19
	March 2010	107	1966	0	0.24	215	23824	0	20.58	11.51
	February 2010	106	1926	0	0.24	204	20609	0	19.78	11.02
	January 2010	111	1977	0	0.24	244	21668	0	17.67	9.74
	December 2009	97	1850	0	0.23	288	22077	0	15.98	8.72
	November 2009	97	1821	0	0.24	0	22082	0	16.97	9.32
	October 2009	121	1974	0	0.25	0	25157	0	19.65	10.94

	September 2009	157	1838	0	0.34	0	26154	0	26.11	14.87
PO-16 Timely Release Notifications Benchmark 0.925	August 2010	1	1	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	5	5	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	5	5	100%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	2	2	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	7	7	100%	0	0	0	0%	0.00	0.00
	PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		164	171	96%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		177	183	97%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Diagnostic 0.95		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	919	933	99%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	615	615	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0 Diagnostic	August 2010	0	0	0%	0	0	0	0%	0.00
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		276	284	97%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		284	284	100%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0 Diagnostic		August 2010	0	0	0%	0	0	0	0%	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00



	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	293	294	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	294	294	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 27.0 Diagnostic	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	289	294	98%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	61	61	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	37	37	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	August 2010	5782.59	3267	:48	0	0	0	:00	0.00	0.00
	July 2010	5276.62	2734	:12	0	0	0	:00	0.00	0.00
	June 2010	5553.9	2805	:12	0	0	0	:00	0.00	0.00
	May 2010	5376.98	2786	:12	0	0	0	:00	0.00	0.00
	April 2010	1664.7	930	:36	0	0	0	:00	0.00	0.00
	March 2010	4203.51	2297	:12	0	0	0	:00	0.00	0.00
	February 2010	4351	2290	:00	0	0	0	:00	0.00	0.00
	January 2010	5352.76	2731	:24	0	0	0	:00	0.00	0.00
	December 2009	5276.62	2734	:12	0	0	0	:00	0.00	0.00
	November 2009	5376.98	2786	:12	0	0	0	:00	0.00	0.00
	October 2009	5229.28	2668	:24	0	0	0	:00	0.00	0.00
	September 2009	4229.59	2147	:48	0	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	August 2010	359.37	3267	:24	0.01	0	0	:00	0.00	0.00
	July 2010	273.4	2734	:00	0.01	0	0	:00	0.00	0.00
	June 2010	280.5	2805	:00	0.01	0	0	:00	0.00	0.00
	May 2010	278.6	2786	:00	0.01	0	0	:00	0.00	0.00
	April 2010	93	930	:00	0.01	0	0	:00	0.00	0.00
	March 2010	229.7	2297	:00	0.01	0	0	:00	0.00	0.00
	February 2010	251.9	2290	:24	0.01	0	0	:00	0.00	0.00
	January 2010	273.1	2731	:00	0.01	0	0	:00	0.00	0.00
December 2009	273.4	2734	:00	0.01	0	0	:00	0.00	0.00	

	November 2009	278.6	2786	:00	0.01	0	0	:00	0.00	0.00
	October 2009	266.8	2668	:00	0.01	0	0	:00	0.00	0.00
	September 2009	214.7	2147	:00	0.04	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	August 2010	5423.22	3267	:24	0.5	0	0	:00	0.00	0.00
	July 2010	5003.22	2734	:12	0.58	0	0	:00	0.00	0.00
	June 2010	5273.4	2805	:12	0.56	0	0	:00	0.00	0.00
	May 2010	5098.38	2786	:12	0.61	0	0	:00	0.00	0.00
	April 2010	1571.7	930	:36	0.65	0	0	:00	0.00	0.00
	March 2010	3973.81	2297	:12	0.87	0	0	:00	0.00	0.00
	February 2010	4099.1	2290	:36	0.5	0	0	:00	0.00	0.00
	January 2010	5079.66	2731	:24	0.91	0	0	:00	0.00	0.00
	December 2009	5003.22	2734	:12	0.58	0	0	:00	0.00	0.00
	November 2009	5098.38	2786	:12	0.61	0	0	:00	0.00	0.00
	October 2009	4962.48	2668	:24	0.55	0	0	:00	0.00	0.00
	September 2009	4014.89	2147	:48	0.54	0	0	:00	0.00	0.00
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	August 2010	1970.44	723	:12	0	0	0	:00	0.00	0.00
	July 2010	2468.51	629	:48	0	0	0	:00	0.00	0.00
	June 2010	2503.34	642	:00	0	0	0	:00	0.00	0.00
	May 2010	2381.04	630	:12	0	0	0	:00	0.00	0.00
	April 2010	757.2	198	:48	0	0	0	:00	0.00	0.00
	March 2010	1869.2	496	:48	0	0	0	:00	0.00	0.00
	February 2010	2007.82	518	:12	0	0	0	:00	0.00	0.00
	January 2010	2454.69	627	:48	0	0	0	:00	0.00	0.00
	December 2009	2468.51	629	:48	0	0	0	:00	0.00	0.00
	November 2009	2381.04	630	:12	0	0	0	:00	0.00	0.00
	October 2009	2279.07	599	:00	0	0	0	:00	0.00	0.00
	September 2009	1952.46	497	:12	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	August 2010	72.72	723	:00	0	0	0	:00	0.00	0.00
	July 2010	63.37	629	:00	0	0	0	:00	0.00	0.00
	June 2010	64.48	642	:00	0	0	0	:00	0.00	0.00
	May 2010	64.94	630	:00	0.01	0	0	:00	0.00	0.00
	April 2010	20.1	198	:00	0	0	0	:00	0.00	0.00
	March 2010	50.49	496	:00	0	0	0	:00	0.00	0.00
	February 2010	52.41	518	:00	0	0	0	:00	0.00	0.00
	January 2010	63.43	627	:00	0	0	0	:00	0.00	0.00
	December 2009	63.37	629	:00	0	0	0	:00	0.00	0.00
	November 2009	64.94	630	:00	0.01	0	0	:00	0.00	0.00
	October 2009	60.63	599	:00	0	0	0	:00	0.00	0.00
	September 2009	50.1	497	:00	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	August 2010	1897.72	723	:48	0.82	0	0	:00	0.00	0.00
	July 2010	2405.14	629	:48	0.98	0	0	:00	0.00	0.00
	June 2010	2438.86	642	:00	1.02	0	0	:00	0.00	0.00
	May 2010	2316.1	630	:12	0.74	0	0	:00	0.00	0.00
	April 2010	737.1	198	:48	0.7	0	0	:00	0.00	0.00
	March 2010	1818.71	496	:48	0.77	0	0	:00	0.00	0.00
	February 2010	1955.41	518	:48	0.88	0	0	:00	0.00	0.00
	January 2010	2391.26	627	:24	1.99	0	0	:00	0.00	0.00
	December 2009	2405.14	629	:48	0.98	0	0	:00	0.00	0.00
	November 2009	2316.1	630	:12	0.74	0	0	:00	0.00	0.00
	October 2009	2218.44	599	:00	0.83	0	0	:00	0.00	0.00
	September 2009	1902.36	497	:12	0.94	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate	August 2010	30719.69	6148	:00	0	0	0	:00	0.00	0.00
	July 2010	23556.71	4904	:00	0	0	0	:00	0.00	0.00

Benchmark 25	June 2010	24298.41	5034	:12	0	0	0	:00	0.00	0.00	
	May 2010	24448.69	4917	:48	0	0	0	:00	0.00	0.00	
	April 2010	8158.38	1689	:12	0	0	0	:00	0.00	0.00	
	March 2010	19027.01	4116	:48	0	0	0	:00	0.00	0.00	
	February 2010	18475.45	4026	:36	0	0	0	:00	0.00	0.00	
	January 2010	22598.95	4830	:12	0	0	0	:00	0.00	0.00	
	December 2009	23556.71	4904	:00	0	0	0	:00	0.00	0.00	
	November 2009	24448.69	4917	:48	0	0	0	:00	0.00	0.00	
	October 2009	23657.67	4783	:00	0	0	0	:00	0.00	0.00	
	September 2009	19119.98	3970	:48	0	0	0	:00	0.00	0.00	
	PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	August 2010	869.15	6148	:36	0	0	0	:00	0.00	0.00
		July 2010	751.91	4904	:00	0	0	0	:00	0.00	0.00
		June 2010	769.37	5034	:00	0	0	0	:00	0.00	0.00
		May 2010	767.25	4917	:24	0.02	0	0	:00	0.00	0.00
		April 2010	259.82	1689	:00	0	0	0	:00	0.00	0.00
March 2010		633.66	4116	:00	0	0	0	:00	0.00	0.00	
February 2010		624.46	4026	:24	0.05	0	0	:00	0.00	0.00	
January 2010		745.17	4830	:00	0.02	0	0	:00	0.00	0.00	
December 2009		751.91	4904	:00	0	0	0	:00	0.00	0.00	
November 2009		767.25	4917	:24	0.02	0	0	:00	0.00	0.00	
October 2009		732.28	4783	:00	0	0	0	:00	0.00	0.00	
September 2009		612.26	3970	:00	0.05	0	0	:00	0.00	0.00	
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic		August 2010	29850.54	6148	:24	4.59	0	0	:00	0.00	0.00
		July 2010	22804.8	4904	:00	3.52	0	0	:00	0.00	0.00
		June 2010	23529.04	5034	:48	3.41	0	0	:00	0.00	0.00
	May 2010	23681.44	4917	:48	3.6	0	0	:00	0.00	0.00	
	April 2010	7898.56	1689	:12	3.54	0	0	:00	0.00	0.00	
	March 2010	18393.35	4116	:48	3.52	0	0	:00	0.00	0.00	
	February 2010	17850.99	4026	:12	3.48	0	0	:00	0.00	0.00	
	January 2010	21853.78	4830	:48	3.47	0	0	:00	0.00	0.00	
	December 2009	22804.8	4904	:00	3.52	0	0	:00	0.00	0.00	
	November 2009	23681.44	4917	:48	3.6	0	0	:00	0.00	0.00	
	October 2009	22925.39	4783	:36	3.35	0	0	:00	0.00	0.00	
	September 2009	18507.72	3970	:24	3.33	0	0	:00	0.00	0.00	
	PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	August 2010	5974.32	1364	:12	0	0	0	:00	0.00	0.00
		July 2010	5045.04	1092	:48	0	0	0	:00	0.00	0.00
		June 2010	5449.89	1167	:48	0	0	0	:00	0.00	0.00
May 2010		4930.38	1118	:24	0	0	0	:00	0.00	0.00	
April 2010		1743.63	399	:48	0	0	0	:00	0.00	0.00	
March 2010		5160.96	1024	:36	0	0	0	:00	0.00	0.00	
February 2010		5100.74	866	:36	0	0	0	:00	0.00	0.00	
January 2010		5214.42	1062	:24	0	0	0	:00	0.00	0.00	
December 2009		5045.04	1092	:48	0	0	0	:00	0.00	0.00	
November 2009		4930.38	1118	:24	0	0	0	:00	0.00	0.00	
October 2009		5112.02	1097	:24	0	0	0	:00	0.00	0.00	
September 2009		4177.2	885	:48	0	0	0	:00	0.00	0.00	
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic		August 2010	136.4	1364	:00	0.01	0	0	:00	0.00	0.00
		July 2010	109.2	1092	:00	0	0	0	:00	0.00	0.00
		June 2010	116.7	1167	:00	0	0	0	:00	0.00	0.00
	May 2010	111.8	1118	:00	0.01	0	0	:00	0.00	0.00	
	April 2010	39.9	399	:00	0.01	0	0	:00	0.00	0.00	
	March 2010	102.4	1024	:00	0.01	0	0	:00	0.00	0.00	
February 2010	86.6	866	:00	0.01	0	0	:00	0.00	0.00		

	January 2010	106.2	1062	:00	0	0	0	:00	0.00	0.00	
	December 2009	109.2	1092	:00	0	0	0	:00	0.00	0.00	
	November 2009	111.8	1118	:00	0.01	0	0	:00	0.00	0.00	
	October 2009	109.7	1097	:00	0	0	0	:00	0.00	0.00	
	September 2009	88.5	885	:00	0.04	0	0	:00	0.00	0.00	
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	August 2010	5837.92	1364	:12	1.58	0	0	:00	0.00	0.00	
	July 2010	4935.84	1092	:48	2.84	0	0	:00	0.00	0.00	
	June 2010	5333.19	1167	:48	2.69	0	0	:00	0.00	0.00	
	May 2010	4818.58	1118	:24	1.73	0	0	:00	0.00	0.00	
	April 2010	1703.73	399	:48	3.7	0	0	:00	0.00	0.00	
	March 2010	5058.56	1024	:36	5.53	0	0	:00	0.00	0.00	
	February 2010	5014.14	866	:36	5.14	0	0	:00	0.00	0.00	
	January 2010	5108.22	1062	:24	4.2	0	0	:00	0.00	0.00	
	December 2009	4935.84	1092	:48	2.84	0	0	:00	0.00	0.00	
	November 2009	4818.58	1118	:24	1.73	0	0	:00	0.00	0.00	
	October 2009	5002.32	1097	:24	2.49	0	0	:00	0.00	0.00	
	September 2009	4088.7	885	:48	2.29	0	0	:00	0.00	0.00	
	PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	August 2010	32326.29	9361	:00	0	0	0	:00	0.00	0.00
		July 2010	20684.57	7079	:48	0	0	0	:00	0.00	0.00
June 2010		21183.23	7218	:12	0	0	0	:00	0.00	0.00	
May 2010		20153.24	7282	:48	0	0	0	:00	0.00	0.00	
April 2010		7985.32	2346	:00	0	0	0	:00	0.00	0.00	
March 2010		20523.05	5930	:24	0	0	0	:00	0.00	0.00	
February 2010		19924.33	5816	:12	0	0	0	:00	0.00	0.00	
January 2010		24411.84	6969	:00	0	0	0	:00	0.00	0.00	
December 2009		20684.57	7079	:48	0	0	0	:00	0.00	0.00	
November 2009		20153.24	7282	:48	0	0	0	:00	0.00	0.00	
October 2009		19944.48	6916	:12	0	0	0	:00	0.00	0.00	
September 2009		16082.34	5695	:48	0	0	0	:00	0.00	0.00	
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic		August 2010	2072.65	9361	:48	0.02	0	0	:00	0.00	0.00
		July 2010	1384.2	7079	:00	0.04	0	0	:00	0.00	0.00
	June 2010	1390.9	7218	:36	0.04	0	0	:00	0.00	0.00	
	May 2010	1441.07	7282	:00	0.04	0	0	:00	0.00	0.00	
	April 2010	528.84	2346	:12	0.02	0	0	:00	0.00	0.00	
	March 2010	1345.95	5930	:12	0.02	0	0	:00	0.00	0.00	
	February 2010	1313.44	5816	:12	0.02	0	0	:00	0.00	0.00	
	January 2010	1564.68	6969	:48	0.01	0	0	:00	0.00	0.00	
	December 2009	1384.2	7079	:00	0.04	0	0	:00	0.00	0.00	
	November 2009	1441.07	7282	:00	0.04	0	0	:00	0.00	0.00	
	October 2009	1338.5	6916	:36	0.02	0	0	:00	0.00	0.00	
	September 2009	1115.91	5695	:00	0.06	0	0	:00	0.00	0.00	
	PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	August 2010	30253.64	9361	:12	0.85	0	0	:00	0.00	0.00
		July 2010	19300.37	7079	:12	1.6	0	0	:00	0.00	0.00
June 2010		19792.33	7218	:36	1.49	0	0	:00	0.00	0.00	
May 2010		18712.17	7282	:48	1.39	0	0	:00	0.00	0.00	
April 2010		7456.48	2346	:12	1.32	0	0	:00	0.00	0.00	
March 2010		19177.1	5930	:12	2.16	0	0	:00	0.00	0.00	
February 2010		18610.89	5816	:00	1.1	0	0	:00	0.00	0.00	
January 2010		22847.16	6969	:12	1.12	0	0	:00	0.00	0.00	
December 2009		19300.37	7079	:12	1.6	0	0	:00	0.00	0.00	
November 2009		18712.17	7282	:48	1.39	0	0	:00	0.00	0.00	
October 2009		18605.98	6916	:36	1.4	0	0	:00	0.00	0.00	
September 2009		14966.43	5695	:12	1.34	0	0	:00	0.00	0.00	

PO-1A-5 Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark 12.5	August 2010	3971.82	1368	:00	0	0	0	:00	0.00	0.00
	July 2010	2438.77	798	:24	0	0	0	:00	0.00	0.00
	June 2010	3102.76	1029	:48	0	0	0	:00	0.00	0.00
	May 2010	1186.62	359	:24	0	0	0	:00	0.00	0.00
	April 2010	404.56	127	:36	0	0	0	:00	0.00	0.00
	March 2010	1093.69	319	:12	0	0	0	:00	0.00	0.00
	February 2010	1726.61	303	:00	0	0	0	:00	0.00	0.00
	January 2010	2035.72	654	:24	0	0	0	:00	0.00	0.00
	December 2009	2438.77	798	:24	0	0	0	:00	0.00	0.00
	November 2009	1186.62	359	:24	0	0	0	:00	0.00	0.00
	October 2009	2171.95	685	:48	0	0	0	:00	0.00	0.00
	September 2009	2473.09	790	:12	0	0	0	:00	0.00	0.00
	PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	August 2010	139.99	1368	:00	0	0	0	:00	0.00
July 2010		73.47	798	:36	0	0	0	:00	0.00	0.00
June 2010		94.83	1029	:36	0	0	0	:00	0.00	0.00
May 2010		33.46	359	:36	0.01	0	0	:00	0.00	0.00
April 2010		11.77	127	:36	0	0	0	:00	0.00	0.00
March 2010		29.77	319	:36	0.01	0	0	:00	0.00	0.00
February 2010		28.03	303	:36	0	0	0	:00	0.00	0.00
January 2010		60.33	654	:36	0	0	0	:00	0.00	0.00
December 2009		73.47	798	:36	0	0	0	:00	0.00	0.00
November 2009		33.46	359	:36	0.01	0	0	:00	0.00	0.00
October 2009		63.67	685	:36	0	0	0	:00	0.00	0.00
September 2009		73.64	790	:36	0.01	0	0	:00	0.00	0.00
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic		August 2010	3831.83	1368	:00	6.54	0	0	:00	0.00
	July 2010	2365.3	798	:24	5.83	0	0	:00	0.00	0.00
	June 2010	3007.93	1029	:48	6.27	0	0	:00	0.00	0.00
	May 2010	1153.16	359	:24	6.51	0	0	:00	0.00	0.00
	April 2010	392.79	127	:36	1.28	0	0	:00	0.00	0.00
	March 2010	1063.92	319	:36	5.89	0	0	:00	0.00	0.00
	February 2010	1698.58	303	:24	5.08	0	0	:00	0.00	0.00
	January 2010	1975.39	654	:48	4.92	0	0	:00	0.00	0.00
	December 2009	2365.3	798	:24	5.83	0	0	:00	0.00	0.00
	November 2009	1153.16	359	:24	6.51	0	0	:00	0.00	0.00
	October 2009	2108.28	685	:12	8.07	0	0	:00	0.00	0.00
	September 2009	2399.45	790	:36	6.22	0	0	:00	0.00	0.00
	PO-1A-6 Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark 10	August 2010	5592.64	2149	:00	0	0	0	:00	0.00
July 2010		6401.05	1823	:24	0	0	0	:00	0.00	0.00
June 2010		6655.68	1875	:00	0	0	0	:00	0.00	0.00
May 2010		6210.16	1825	:00	0	0	0	:00	0.00	0.00
April 2010		1992.11	615	:36	0	0	0	:00	0.00	0.00
March 2010		5092.52	1559	:48	0	0	0	:00	0.00	0.00
February 2010		5111.26	1493	:48	0	0	0	:00	0.00	0.00
January 2010		6379.42	1820	:24	0	0	0	:00	0.00	0.00
December 2009		6401.05	1823	:24	0	0	0	:00	0.00	0.00
November 2009		6210.16	1825	:00	0	0	0	:00	0.00	0.00
October 2009		6066.14	1765	:36	0	0	0	:00	0.00	0.00
September 2009		5113.04	1432	:48	0	0	0	:00	0.00	0.00
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic		August 2010	217.89	2149	:00	0	0	0	:00	0.00
	July 2010	186.17	1823	:00	0.01	0	0	:00	0.00	0.00
	June 2010	189.78	1875	:00	0	0	0	:00	0.00	0.00
	May 2010	191.15	1825	:00	0.01	0	0	:00	0.00	0.00
	April 2010	63.28	615	:00	0	0	0	:00	0.00	0.00

	March 2010	160.56	1559	:00	0.01	0	0	:00	0.00	0.00	
	February 2010	152.95	1493	:00	0.01	0	0	:00	0.00	0.00	
	January 2010	185.98	1820	:00	0.01	0	0	:00	0.00	0.00	
	December 2009	186.17	1823	:00	0.01	0	0	:00	0.00	0.00	
	November 2009	191.15	1825	:00	0.01	0	0	:00	0.00	0.00	
	October 2009	180.9	1765	:00	0.01	0	0	:00	0.00	0.00	
	September 2009	149.86	1432	:00	0.05	0	0	:00	0.00	0.00	
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	August 2010	4493.47	2149	:36	0.65	0	0	:00	0.00	0.00	
	July 2010	5296.2	1823	:24	0.81	0	0	:00	0.00	0.00	
	June 2010	5530.8	1875	:00	0.82	0	0	:00	0.00	0.00	
	May 2010	5109	1825	:00	0.84	0	0	:00	0.00	0.00	
	April 2010	1667.96	615	:24	0.74	0	0	:00	0.00	0.00	
	March 2010	4257.44	1559	:12	1.22	0	0	:00	0.00	0.00	
	February 2010	4269.55	1493	:24	0.73	0	0	:00	0.00	0.00	
	January 2010	5293.96	1820	:24	0.83	0	0	:00	0.00	0.00	
	December 2009	5296.2	1823	:24	0.81	0	0	:00	0.00	0.00	
	November 2009	5109	1825	:00	0.84	0	0	:00	0.00	0.00	
	October 2009	4952.29	1765	:24	0.76	0	0	:00	0.00	0.00	
	September 2009	4228.34	1432	:00	0.86	0	0	:00	0.00	0.00	
	PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	August 2010	881.28	2149	:24	0.15	0	0	:00	0.00	0.00
		July 2010	918.68	1823	:00	0.3	0	0	:00	0.00	0.00
June 2010		935.1	1875	:00	0.29	0	0	:00	0.00	0.00	
May 2010		910.01	1825	:00	0.24	0	0	:00	0.00	0.00	
April 2010		260.87	615	:48	0.18	0	0	:00	0.00	0.00	
March 2010		674.52	1559	:12	0.48	0	0	:00	0.00	0.00	
February 2010		688.76	1493	:24	0.2	0	0	:00	0.00	0.00	
January 2010		899.48	1820	:36	0.26	0	0	:00	0.00	0.00	
December 2009		918.68	1823	:00	0.3	0	0	:00	0.00	0.00	
November 2009		910.01	1825	:00	0.24	0	0	:00	0.00	0.00	
October 2009		932.95	1765	:12	0.26	0	0	:00	0.00	0.00	
September 2009		734.84	1432	:24	0.28	0	0	:00	0.00	0.00	
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20		August 2010	16186.25	2004	:12	0	0	0	:00	0.00	0.00
		July 2010	11181.23	1366	:36	0	0	0	:00	0.00	0.00
	June 2010	12199.1	1398	:12	0	0	0	:00	0.00	0.00	
	May 2010	12333.61	1437	:12	0	0	0	:00	0.00	0.00	
	April 2010	4979.27	524	:00	0	0	0	:00	0.00	0.00	
	March 2010	13278.26	1219	:36	0	0	0	:00	0.00	0.00	
	February 2010	9783.21	1019	:00	0	0	0	:00	0.00	0.00	
	January 2010	11578.11	1335	:48	0	0	0	:00	0.00	0.00	
	December 2009	11181.23	1366	:36	0	0	0	:00	0.00	0.00	
	November 2009	12333.61	1437	:12	0	0	0	:00	0.00	0.00	
	October 2009	11039.97	1310	:12	0	0	0	:00	0.00	0.00	
	September 2009	10341.33	1092	:48	0	0	0	:00	0.00	0.00	
	PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	August 2010	315.73	2004	:24	0.06	0	0	:00	0.00	0.00
		July 2010	172.84	1366	:12	0.06	0	0	:00	0.00	0.00
June 2010		175.96	1398	:12	0.06	0	0	:00	0.00	0.00	
May 2010		184.52	1437	:12	0.06	0	0	:00	0.00	0.00	
April 2010		66.77	524	:12	0.06	0	0	:00	0.00	0.00	
March 2010		153.8	1219	:12	0.06	0	0	:00	0.00	0.00	
February 2010		128.47	1019	:12	0.06	0	0	:00	0.00	0.00	
January 2010		167.32	1335	:12	0.06	0	0	:00	0.00	0.00	
December 2009		172.84	1366	:12	0.06	0	0	:00	0.00	0.00	
November 2009		184.52	1437	:12	0.06	0	0	:00	0.00	0.00	

	October 2009	163.59	1310	:48	0.06	0	0	:00	0.00	0.00
	September 2009	139.66	1092	:12	0.09	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	August 2010	15870.52	2004	:48	8.09	0	0	:00	0.00	0.00
	July 2010	11008.39	1366	:24	5.94	0	0	:00	0.00	0.00
	June 2010	12023.14	1398	:00	6.06	0	0	:00	0.00	0.00
	May 2010	12149.09	1437	:00	5.11	0	0	:00	0.00	0.00
	April 2010	4912.5	524	:12	11.17	0	0	:00	0.00	0.00
	March 2010	13124.46	1219	:48	13.54	0	0	:00	0.00	0.00
	February 2010	9654.74	1019	:48	9.26	0	0	:00	0.00	0.00
	January 2010	11410.79	1335	:00	5.49	0	0	:00	0.00	0.00
	December 2009	11008.39	1366	:24	5.94	0	0	:00	0.00	0.00
	November 2009	12149.09	1437	:00	5.11	0	0	:00	0.00	0.00
	October 2009	10876.38	1310	:00	5.26	0	0	:00	0.00	0.00
	September 2009	10201.67	1092	:36	7.19	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	August 2010	4997.37	948	:48	0	0	0	:00	0.00	0.00
	July 2010	5801.22	784	:00	0	0	0	:00	0.00	0.00
	June 2010	5772.28	799	:48	0	0	0	:00	0.00	0.00
	May 2010	5391.11	830	:00	0	0	0	:00	0.00	0.00
	April 2010	1783.07	259	:12	0	0	0	:00	0.00	0.00
	March 2010	4618.32	656	:36	0	0	0	:00	0.00	0.00
	February 2010	4810.16	668	:00	0	0	0	:00	0.00	0.00
	January 2010	5700.04	820	:00	0	0	0	:00	0.00	0.00
	December 2009	5801.22	784	:00	0	0	0	:00	0.00	0.00
	November 2009	5391.11	830	:00	0	0	0	:00	0.00	0.00
	October 2009	5617.45	807	:24	0	0	0	:00	0.00	0.00
	September 2009	4532.53	613	:36	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	August 2010	96.41	948	:00	0	0	0	:00	0.00	0.00
	July 2010	79.03	784	:00	0	0	0	:00	0.00	0.00
	June 2010	80.24	799	:00	0	0	0	:00	0.00	0.00
	May 2010	85.45	830	:00	0.01	0	0	:00	0.00	0.00
	April 2010	26.25	259	:00	0	0	0	:00	0.00	0.00
	March 2010	66.92	656	:00	0	0	0	:00	0.00	0.00
	February 2010	67.55	668	:00	0	0	0	:00	0.00	0.00
	January 2010	83.45	820	:00	0	0	0	:00	0.00	0.00
	December 2009	79.03	784	:00	0	0	0	:00	0.00	0.00
	November 2009	85.45	830	:00	0.01	0	0	:00	0.00	0.00
	October 2009	81.72	807	:00	0	0	0	:00	0.00	0.00
	September 2009	61.75	613	:00	0	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	August 2010	4900.96	948	:48	4.71	0	0	:00	0.00	0.00
	July 2010	5722.19	784	:00	6.69	0	0	:00	0.00	0.00
	June 2010	5692.04	799	:48	5.88	0	0	:00	0.00	0.00
	May 2010	5305.66	830	:36	3.36	0	0	:00	0.00	0.00
	April 2010	1756.82	259	:12	4.58	0	0	:00	0.00	0.00
	March 2010	4551.4	656	:36	5.01	0	0	:00	0.00	0.00
	February 2010	4742.61	668	:00	4.93	0	0	:00	0.00	0.00
	January 2010	5616.59	820	:00	4.75	0	0	:00	0.00	0.00
	December 2009	5722.19	784	:00	6.69	0	0	:00	0.00	0.00
	November 2009	5305.66	830	:36	3.36	0	0	:00	0.00	0.00
	October 2009	5535.73	807	:24	2.8	0	0	:00	0.00	0.00
	September 2009	4470.78	613	:36	6.43	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	August 2010	14631.15	4735	:36	3.81	0	0	:00	0.00	0.00
	July 2010	16299.5	4657	:00	1.01	0	0	:00	0.00	0.00
	June 2010	16642.02	4547	:24	2.65	0	0	:00	0.00	0.00

	May 2010	5905.03	1609	:48	1.19	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	14145.3	4185	:12	1.82	0	0	:00	0.00	0.00
	January 2010	14629.02	3997	:24	1.28	0	0	:00	0.00	0.00
	December 2009	16299.5	4657	:00	1.01	0	0	:00	0.00	0.00
	November 2009	15860.62	4418	:36	1.09	0	0	:00	0.00	0.00
	October 2009	15685.45	4345	:24	1.48	0	0	:00	0.00	0.00
	September 2009	16754.36	4516	:24	5.39	0	0	:00	0.00	0.00
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	August 2010	2526.61	895	:48	2.89	0	0	:00	0.00	0.00
	July 2010	3592.85	879	:36	3.44	0	0	:00	0.00	0.00
	June 2010	3794.44	866	:12	4.11	0	0	:00	0.00	0.00
	May 2010	1385.51	316	:12	5.83	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	3537.91	804	:00	5.41	0	0	:00	0.00	0.00
	January 2010	3110.26	759	:00	2.3	0	0	:00	0.00	0.00
	December 2009	3592.85	879	:36	3.44	0	0	:00	0.00	0.00
	November 2009	3577.63	847	:48	3.63	0	0	:00	0.00	0.00
	October 2009	3568.49	822	:36	3.71	0	0	:00	0.00	0.00
	September 2009	3650.11	853	:12	3.08	0	0	:00	0.00	0.00
	PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	August 2010	31859.14	5601	:36	5.65	0	0	:00	0.00
July 2010		25616.34	5476	:12	3.43	0	0	:00	0.00	0.00
June 2010		32137.64	5362	:36	3.56	0	0	:00	0.00	0.00
May 2010		9306.64	1931	:48	3.73	0	0	:00	0.00	0.00
April 2010		0	0	:00	0	0	0	:00	0.00	0.00
March 2010		0	0	:00	0	0	0	:00	0.00	0.00
February 2010		21990.64	4955	:36	3.76	0	0	:00	0.00	0.00
January 2010		22104.69	4716	:36	3.46	0	0	:00	0.00	0.00
December 2009		25616.34	5476	:12	3.43	0	0	:00	0.00	0.00
November 2009		24764.78	5243	:48	3.69	0	0	:00	0.00	0.00
October 2009		27350.52	5109	:00	3.43	0	0	:00	0.00	0.00
September 2009		31531.29	5326	:48	3.55	0	0	:00	0.00	0.00
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25		August 2010	9103.86	1242	:12	9.63	0	0	:00	0.00
	July 2010	10007.39	1591	:36	8.74	0	0	:00	0.00	0.00
	June 2010	9372.6	1270	:12	10.13	0	0	:00	0.00	0.00
	May 2010	2967.58	451	:12	8.71	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	9454.72	1496	:48	9.37	0	0	:00	0.00	0.00
	January 2010	8917.65	1341	:00	10.04	0	0	:00	0.00	0.00
	December 2009	10007.39	1591	:36	8.74	0	0	:00	0.00	0.00
	November 2009	8287.5	1250	:12	8.6	0	0	:00	0.00	0.00
	October 2009	8835.92	1241	:48	8.69	0	0	:00	0.00	0.00
	September 2009	8768.25	1299	:00	8.72	0	0	:00	0.00	0.00
	PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	August 2010	21008.46	8048	:24	4.34	0	0	:00	0.00
July 2010		17519.37	7895	:48	1.31	0	0	:00	0.00	0.00
June 2010		20082.88	7734	:00	2.86	0	0	:00	0.00	0.00
May 2010		6154.73	2753	:36	2.29	0	0	:00	0.00	0.00
April 2010		0	0	:00	0	0	0	:00	0.00	0.00
March 2010		0	0	:00	0	0	0	:00	0.00	0.00
February 2010		15320.11	7134	:00	2.23	0	0	:00	0.00	0.00
January 2010		15536.28	6789	:36	1.73	0	0	:00	0.00	0.00



	December 2009	17519.37	7895	:48	1.31	0	0	:00	0.00	0.00
	November 2009	16665.44	7552	:24	1.6	0	0	:00	0.00	0.00
	October 2009	18132.17	7361	:24	1.78	0	0	:00	0.00	0.00
	September 2009	18818.7	7664	:24	1.44	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	August 2010	6549.31	1816	:24	6.43	0	0	:00	0.00	0.00
	July 2010	8714.45	5082	:24	2.96	0	0	:00	0.00	0.00
	June 2010	6295.62	1817	:24	9.56	0	0	:00	0.00	0.00
	May 2010	2987.11	1766	:36	3.26	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	7338.75	4581	:00	3.5	0	0	:00	0.00	0.00
	January 2010	7702.97	4374	:24	3.26	0	0	:00	0.00	0.00
	December 2009	8714.45	5082	:24	2.96	0	0	:00	0.00	0.00
	November 2009	8277.54	4834	:24	3.03	0	0	:00	0.00	0.00
	October 2009	6386.07	3021	:24	4.64	0	0	:00	0.00	0.00
	September 2009	5159.44	1761	:12	7.28	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	August 2010	8463	3841	:00	3.89	0	0	:00	0.00	0.00
	July 2010	10802.39	3804	:36	0.95	0	0	:00	0.00	0.00
	June 2010	11366.27	3752	:12	1.03	0	0	:00	0.00	0.00
	May 2010	3823.4	1307	:12	1.25	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	9662.84	3446	:00	1.8	0	0	:00	0.00	0.00
	January 2010	9604.29	3280	:12	1.17	0	0	:00	0.00	0.00
	December 2009	10802.39	3804	:36	0.95	0	0	:00	0.00	0.00
	November 2009	10544.54	3639	:00	1.1	0	0	:00	0.00	0.00
	October 2009	10667.78	3534	:48	1.62	0	0	:00	0.00	0.00
	September 2009	11200.32	3701	:12	1.11	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	August 2010	35738.74	3924	:24	5.62	0	0	:00	0.00	0.00
	July 2010	51852.07	3849	:48	6.33	0	0	:00	0.00	0.00
	June 2010	54100.3	3767	:24	7.4	0	0	:00	0.00	0.00
	May 2010	17431.25	1355	:24	6.03	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	47530.25	3411	:12	6.83	0	0	:00	0.00	0.00
	January 2010	41666.39	3245	:36	5.66	0	0	:00	0.00	0.00
	December 2009	51852.07	3849	:48	6.33	0	0	:00	0.00	0.00
	November 2009	47690.13	3667	:24	6.08	0	0	:00	0.00	0.00
	October 2009	52228.52	3605	:36	6.51	0	0	:00	0.00	0.00
	September 2009	49568.94	3771	:36	6	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	August 2010	3930.25	1113	:12	3.2	0	0	:00	0.00	0.00
	July 2010	6290.51	1105	:36	1.69	0	0	:00	0.00	0.00
	June 2010	6111.99	1065	:36	1.59	0	0	:00	0.00	0.00
	May 2010	2185.2	390	:00	1.41	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	0	0	:00	0	0	0	:00	0.00	0.00
	February 2010	5634.9	984	:12	2.88	0	0	:00	0.00	0.00
	January 2010	5346.54	938	:00	2.62	0	0	:00	0.00	0.00
	December 2009	6290.51	1105	:36	1.69	0	0	:00	0.00	0.00
	November 2009	5813.12	1034	:48	2.98	0	0	:00	0.00	0.00
	October 2009	6252.26	1042	:00	2.46	0	0	:00	0.00	0.00
	September 2009	6224.09	1061	:48	1.99	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy	August 2010	0	0	0%	0	0	0	0%	0.00	0.00

Resale & UNE-P (POTS) Benchmark 0.95	July 2010	54	55	98%	0.1336	0	0	0%	0.00	(0.10)
	June 2010	36	36	100%	0	0	0	0%	0.00	(0.16)
	May 2010	40	41	98%	0.1543	0	0	0%	0.00	(0.08)
	April 2010	45	45	100%	0	0	0	0%	0.00	(0.16)
	March 2010	48	51	94%	0.2353	0	0	0%	0.00	0.03
	February 2010	39	39	100%	0	0	0	0%	0.00	(0.16)
	January 2010	41	43	95%	0.2106	0	0	0%	0.00	(0.01)
	December 2009	49	49	100%	0	0	0	0%	0.00	(0.16)
	November 2009	46	46	100%	0	0	0	0%	0.00	(0.16)
	October 2009	27	29	93%	0.2534	0	0	0%	0.00	0.06
	September 2009	55	56	98%	0.1324	0	0	0%	0.00	(0.10)
	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	July 2010	595	597	100%	0.0578	0	0	0%	0.00
June 2010		441	453	97%	0.1606	0	0	0%	0.00	(0.07)
May 2010		391	393	99%	0.0712	0	0	0%	0.00	(0.14)
April 2010		426	429	99%	0.0833	0	0	0%	0.00	(0.14)
March 2010		589	594	99%	0.0914	0	0	0%	0.00	(0.13)
February 2010		626	637	98%	0.1303	0	0	0%	0.00	(0.10)
January 2010		573	574	100%	0.0417	0	0	0%	0.00	(0.15)
December 2009		463	474	98%	0.1506	0	0	0%	0.00	(0.08)
November 2009		437	442	99%	0.1058	0	0	0%	0.00	(0.12)
October 2009		299	299	100%	0	0	0	0%	0.00	(0.16)
September 2009		440	441	100%	0.0476	0	0	0%	0.00	(0.15)
August 2010		8726	9807	89%	0.3132	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic		July 2010	7479	8296	90%	0.298	0	0	0%	0.00
	June 2010	8297	9244	90%	0.3032	0	0	0%	0.00	0.00
	May 2010	7341	8258	89%	0.3142	0	0	0%	0.00	0.00
	April 2010	8172	9242	88%	0.32	0	0	0%	0.00	0.00
	March 2010	8996	10303	87%	0.3328	0	0	0%	0.00	0.00
	February 2010	8015	9094	88%	0.3234	0	0	0%	0.00	0.00
	January 2010	7759	9127	85%	0.357	0	0	0%	0.00	0.00
	December 2009	9503	10605	90%	0.3051	0	0	0%	0.00	0.00
	November 2009	9156	10033	91%	0.2824	0	0	0%	0.00	0.00
	October 2009	9907	10836	91%	0.28	0	0	0%	0.00	0.00
	September 2009	10472	11465	91%	0.2813	0	0	0%	0.00	0.00
	August 2010	86	137	63%	0.4834	0	0	0%	0.00	0.00
	PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	July 2010	82	142	58%	0.494	0	0	0%	0.00
June 2010		78	133	59%	0.4925	0	0	0%	0.00	0.00
May 2010		108	153	71%	0.4556	0	0	0%	0.00	0.00
April 2010		100	159	63%	0.4831	0	0	0%	0.00	0.00
March 2010		118	175	67%	0.4686	0	0	0%	0.00	0.00
February 2010		69	131	53%	0.4993	0	0	0%	0.00	0.00
January 2010		150	200	75%	0.433	0	0	0%	0.00	0.00
December 2009		113	175	65%	0.4783	0	0	0%	0.00	0.00
November 2009		98	166	59%	0.4918	0	0	0%	0.00	0.00
October 2009		118	165	72%	0.4513	0	0	0%	0.00	0.00
September 2009		97	139	70%	0.4592	0	0	0%	0.00	0.00
August 2010		1481	2073	71%	0.4517	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic		July 2010	1607	2194	73%	0.4427	0	0	0%	0.00
	June 2010	1449	1963	74%	0.4396	0	0	0%	0.00	0.00
	May 2010	1392	1851	75%	0.4318	0	0	0%	0.00	0.00
	April 2010	1566	2296	68%	0.4657	0	0	0%	0.00	0.00
	March 2010	1685	2327	72%	0.447	0	0	0%	0.00	0.00

	February 2010	1600	2244	71%	0.4524	0	0	0%	0.00	0.00
	January 2010	1730	2398	72%	0.4483	0	0	0%	0.00	0.00
	December 2009	1627	2337	70%	0.4599	0	0	0%	0.00	0.00
	November 2009	1559	2202	71%	0.4547	0	0	0%	0.00	0.00
	October 2009	1891	2564	74%	0.44	0	0	0%	0.00	0.00
	September 2009	1635	2221	74%	0.4407	0	0	0%	0.00	0.00
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	August 2010	133	160	83%	0.3745	0	0	0%	0.00	0.00
	July 2010	170	216	79%	0.4094	0	0	0%	0.00	0.00
	June 2010	119	166	72%	0.4505	0	0	0%	0.00	0.00
	May 2010	125	164	76%	0.4257	0	0	0%	0.00	0.00
	April 2010	143	186	77%	0.4216	0	0	0%	0.00	0.00
	March 2010	141	184	77%	0.4232	0	0	0%	0.00	0.00
	February 2010	115	145	79%	0.4051	0	0	0%	0.00	0.00
	January 2010	197	253	78%	0.4152	0	0	0%	0.00	0.00
	December 2009	166	214	78%	0.4171	0	0	0%	0.00	0.00
	November 2009	129	166	78%	0.4162	0	0	0%	0.00	0.00
	October 2009	197	241	82%	0.3863	0	0	0%	0.00	0.00
	September 2009	138	180	77%	0.423	0	0	0%	0.00	0.00
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	August 2010	8726	8795	99%	0.0882	0	0	0%	0.00
July 2010		7479	7527	99%	0.0796	0	0	0%	0.00	(0.14)
June 2010		8297	8396	99%	0.1079	0	0	0%	0.00	(0.12)
May 2010		7341	7451	99%	0.1206	0	0	0%	0.00	(0.11)
April 2010		8172	8348	98%	0.1437	0	0	0%	0.00	(0.09)
March 2010		8996	9151	98%	0.129	0	0	0%	0.00	(0.10)
February 2010		8015	8162	98%	0.133	0	0	0%	0.00	(0.10)
January 2010		7759	7908	98%	0.136	0	0	0%	0.00	(0.10)
December 2009		9503	9584	99%	0.0915	0	0	0%	0.00	(0.13)
November 2009		9156	9230	99%	0.0892	0	0	0%	0.00	(0.13)
October 2009		9907	10005	99%	0.0985	0	0	0%	0.00	(0.13)
September 2009		10472	10619	99%	0.1168	0	0	0%	0.00	(0.11)
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95		August 2010	86	91	95%	0.2279	0	0	0%	0.00
	July 2010	82	84	98%	0.1525	0	0	0%	0.00	(0.08)
	June 2010	78	81	96%	0.1889	0	0	0%	0.00	(0.04)
	May 2010	108	116	93%	0.2534	0	0	0%	0.00	0.06
	April 2010	100	107	93%	0.2473	0	0	0%	0.00	0.05
	March 2010	118	123	96%	0.1975	0	0	0%	0.00	(0.03)
	February 2010	69	74	93%	0.251	0	0	0%	0.00	0.06
	January 2010	150	154	97%	0.1591	0	0	0%	0.00	(0.08)
	December 2009	113	114	99%	0.0932	0	0	0%	0.00	(0.13)
	November 2009	98	100	98%	0.14	0	0	0%	0.00	(0.09)
	October 2009	118	124	95%	0.2146	0	0	0%	0.00	(0.01)
	September 2009	97	101	96%	0.195	0	0	0%	0.00	(0.03)
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	August 2010	1481	1591	93%	0.2537	0	0	0%	0.00
July 2010		1607	1720	93%	0.2478	0	0	0%	0.00	(0.30)
June 2010		1449	1560	93%	0.2571	0	0	0%	0.00	(0.28)
May 2010		1392	1468	95%	0.2216	0	0	0%	0.00	(0.35)
April 2010		1566	1642	95%	0.2101	0	0	0%	0.00	(0.37)
March 2010		1685	1768	95%	0.2115	0	0	0%	0.00	(0.36)
February 2010		1600	1687	95%	0.2212	0	0	0%	0.00	(0.35)
January 2010		1730	1803	96%	0.1971	0	0	0%	0.00	(0.39)
December 2009		1627	1718	95%	0.224	0	0	0%	0.00	(0.34)
November 2009		1559	1618	96%	0.1874	0	0	0%	0.00	(0.40)
October 2009		1891	1965	96%	0.1904	0	0	0%	0.00	(0.40)

PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	September 2009	1635	1705	96%	0.1984	0	0	0%	0.00	(0.38)
	August 2010	133	134	99%	0.0861	0	0	0%	0.00	(0.13)
	July 2010	170	174	98%	0.1499	0	0	0%	0.00	(0.09)
	June 2010	119	121	98%	0.1275	0	0	0%	0.00	(0.11)
	May 2010	125	126	99%	0.0887	0	0	0%	0.00	(0.13)
	April 2010	143	145	99%	0.1166	0	0	0%	0.00	(0.11)
	March 2010	141	144	98%	0.1428	0	0	0%	0.00	(0.09)
	February 2010	115	119	97%	0.1802	0	0	0%	0.00	(0.05)
	January 2010	197	198	99%	0.0709	0	0	0%	0.00	(0.14)
	December 2009	166	171	97%	0.1685	0	0	0%	0.00	(0.07)
	November 2009	129	129	100%	0	0	0	0%	0.00	(0.16)
	October 2009	197	198	99%	0.0709	0	0	0%	0.00	(0.14)
	September 2009	138	141	98%	0.1443	0	0	0%	0.00	(0.09)
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	August 2010	2.77708333	2	09:20	1.925694444	0	0	00:00	0.00	1.17
	July 2010	0.57708333	1	13:51	0	0	0	00:00	0.00	(1.27)
	June 2010	0.07708333	1	01:51	0	0	0	00:00	0.00	(2.77)
	May 2010	1.01597222	4	06:06	0.339583333	0	0	00:00	0.00	(2.24)
	April 2010	1.14513889	2	13:44	0.502777778	0	0	00:00	0.00	(1.28)
	March 2010	3.14444444	4	18:52	0.173611111	0	0	00:00	0.00	(0.64)
	February 2010	3.48333333	8	10:27	0.402777778	0	0	00:00	0.00	(1.69)
	January 2010	3.35555556	6	13:25	0.354166667	0	0	00:00	0.00	(1.32)
	December 2009	0.08263889	1	01:59	0	0	0	00:00	0.00	(2.75)
	November 2009	1.53472222	3	12:17	0.365972222	0	0	00:00	0.00	(1.47)
	October 2009	2.82430556	6	11:18	0.392361111	0	0	00:00	0.00	(1.59)
	September 2009	1.43888889	3	11:31	0.386805556	0	0	00:00	0.00	(1.56)
	PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	August 2010	16.9743056	332	01:14	0.063888889	0	0	00:00	0.00
July 2010		12.4548611	326	00:55	0.051388889	0	0	00:00	0.00	(2.77)
June 2010		23.6902778	301	01:53	0.084027778	0	0	00:00	0.00	(2.53)
May 2010		12.6118056	243	01:15	0.055555556	0	0	00:00	0.00	(2.69)
April 2010		24.5222222	359	01:38	0.120138889	0	0	00:00	0.00	(2.59)
March 2010		19.9	340	01:24	0.06875	0	0	00:00	0.00	(2.65)
February 2010		13.8506944	297	01:07	0.067361111	0	0	00:00	0.00	(2.72)
January 2010		26.8388889	333	01:56	0.359722222	0	0	00:00	0.00	(2.52)
December 2009		14.0215278	242	01:23	0.106944444	0	0	00:00	0.00	(2.65)
November 2009		90.3986111	307	07:04	3.540972222	0	0	00:00	0.00	(1.23)
October 2009		50.2069444	333	03:37	1.016666667	0	0	00:00	0.00	(2.10)
September 2009		27.6333333	272	02:26	0.127777778	0	0	00:00	0.00	(2.39)
PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic		August 2010	992	39912	2%	0.1557	0	0	0%	0.00
	July 2010	982	37639	3%	0.1594	0	0	0%	0.00	0.00
	June 2010	1129	38793	3%	0.1681	0	0	0%	0.00	0.00
	May 2010	952	34432	3%	0.164	0	0	0%	0.00	0.00
	April 2010	1106	40736	3%	0.1625	0	0	0%	0.00	0.00
	March 2010	1041	43053	2%	0.1536	0	0	0%	0.00	0.00
	February 2010	1052	35707	3%	0.1691	0	0	0%	0.00	0.00
	January 2010	1055	37936	3%	0.1644	0	0	0%	0.00	0.00
	December 2009	878	36953	2%	0.1523	0	0	0%	0.00	0.00
	November 2009	1080	37175	3%	0.168	0	0	0%	0.00	0.00
	October 2009	1098	40862	3%	0.1617	0	0	0%	0.00	0.00
	September 2009	1106	40036	3%	0.1639	0	0	0%	0.00	0.00
	PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic	August 2010	17971	39912	45%	0.4975	0	0	0%	0.00
July 2010		16496	37639	44%	0.4962	0	0	0%	0.00	0.00
June 2010		16368	38793	42%	0.4939	0	0	0%	0.00	0.00
May 2010		14191	34432	41%	0.4922	0	0	0%	0.00	0.00

	April 2010	18961	40736	47%	0.4988	0	0	0%	0.00	0.00
	March 2010	19032	43053	44%	0.4966	0	0	0%	0.00	0.00
	February 2010	15114	35707	42%	0.4941	0	0	0%	0.00	0.00
	January 2010	15782	37936	42%	0.4929	0	0	0%	0.00	0.00
	December 2009	15132	36953	41%	0.4917	0	0	0%	0.00	0.00
	November 2009	15815	37175	43%	0.4944	0	0	0%	0.00	0.00
	October 2009	17647	40862	43%	0.4953	0	0	0%	0.00	0.00
	September 2009	16876	40036	42%	0.4938	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile	August 2010	2	11	18%	0.3857	0	0	0%	0.00	0.00
Product Aggregate Diagnostic	July 2010	1	3	33%	0.4714	0	0	0%	0.00	0.00
	June 2010	1	2	50%	0.5	0	0	0%	0.00	0.00
	May 2010	4	5	80%	0.4	0	0	0%	0.00	0.00
	April 2010	2	8	25%	0.433	0	0	0%	0.00	0.00
	March 2010	4	11	36%	0.481	0	0	0%	0.00	0.00
	February 2010	8	15	53%	0.4989	0	0	0%	0.00	0.00
	January 2010	6	10	60%	0.4899	0	0	0%	0.00	0.00
	December 2009	1	3	33%	0.4714	0	0	0%	0.00	0.00
	November 2009	3	8	38%	0.4841	0	0	0%	0.00	0.00
	October 2009	6	13	46%	0.4985	0	0	0%	0.00	0.00
	September 2009	3	6	50%	0.5	0	0	0%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully	August 2010	196	196	100%	0	0	0	0%	0.00	(0.16)
Electronic LSRs Received Via IMA Resale	July 2010	242	242	100%	0	0	0	0%	0.00	(0.16)
Aggregate Benchmark 0.95	June 2010	179	179	100%	0	0	0	0%	0.00	(0.16)
	May 2010	225	225	100%	0	0	0	0%	0.00	(0.16)
	April 2010	237	237	100%	0	0	0	0%	0.00	(0.16)
	March 2010	244	244	100%	0	0	0	0%	0.00	(0.16)
	February 2010	179	179	100%	0	0	0	0%	0.00	(0.16)
	January 2010	340	340	100%	0	0	0	0%	0.00	(0.16)
	December 2009	274	274	100%	0	0	0	0%	0.00	(0.16)
	November 2009	223	223	100%	0	0	0	0%	0.00	(0.16)
	October 2009	303	303	100%	0	0	0	0%	0.00	(0.16)
	September 2009	228	229	100%	0.0659	0	0	0%	0.00	(0.14)
PO-5A-(b) FOCs On Time for Fully	August 2010	1106	1108	100%	0.0424	0	0	0%	0.00	(0.15)
Electronic LSRs Received Via IMA	July 2010	1220	1221	100%	0.0286	0	0	0%	0.00	(0.16)
Unbundled Loop Aggregate Benchmark	June 2010	1092	1092	100%	0	0	0	0%	0.00	(0.16)
0.95	May 2010	1032	1032	100%	0	0	0	0%	0.00	(0.16)
	April 2010	1163	1163	100%	0	0	0	0%	0.00	(0.16)
	March 2010	1277	1277	100%	0	0	0	0%	0.00	(0.16)
	February 2010	1200	1206	100%	0.0704	0	0	0%	0.00	(0.14)
	January 2010	1286	1286	100%	0	0	0	0%	0.00	(0.16)
	December 2009	1191	1191	100%	0	0	0	0%	0.00	(0.16)
	November 2009	1107	1107	100%	0	0	0	0%	0.00	(0.16)
	October 2009	1429	1429	100%	0	0	0	0%	0.00	(0.16)
	September 2009	1187	1189	100%	0.041	0	0	0%	0.00	(0.15)
PO-5A-(c) FOCs On Time for Fully	August 2010	7679	7679	100%	0	0	0	0%	0.00	(0.16)
Electronic LSRs Received Via IMA LNP	July 2010	6526	6526	100%	0	0	0	0%	0.00	(0.16)
Benchmark 0.95	June 2010	7176	7180	100%	0.0236	0	0	0%	0.00	(0.16)
	May 2010	6441	6442	100%	0.0125	0	0	0%	0.00	(0.16)
	April 2010	7145	7145	100%	0	0	0	0%	0.00	(0.16)
	March 2010	7843	7847	100%	0.0226	0	0	0%	0.00	(0.16)
	February 2010	7058	7061	100%	0.0206	0	0	0%	0.00	(0.16)
	January 2010	6754	6754	100%	0	0	0	0%	0.00	(0.16)
	December 2009	8230	8232	100%	0.0156	0	0	0%	0.00	(0.16)

	November 2009	7946	7946	100%	0	0	0	0%	0.00	(0.16)
	October 2009	8632	8632	100%	0	0	0	0%	0.00	(0.16)
	September 2009	9117	9151	100%	0.0608	0	0	0%	0.00	(0.15)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	August 2010	53	53	100%	0	0	0	0%	0.00	(0.33)
	July 2010	89	89	100%	0	0	0	0%	0.00	(0.33)
	June 2010	78	78	100%	0	0	0	0%	0.00	(0.33)
	May 2010	74	74	100%	0	0	0	0%	0.00	(0.33)
	April 2010	90	90	100%	0	0	0	0%	0.00	(0.33)
	March 2010	83	83	100%	0	0	0	0%	0.00	(0.33)
	February 2010	81	81	100%	0	0	0	0%	0.00	(0.33)
	January 2010	97	97	100%	0	0	0	0%	0.00	(0.33)
	December 2009	99	99	100%	0	0	0	0%	0.00	(0.33)
	November 2009	85	86	99%	0.1072	0	0	0%	0.00	(0.29)
	October 2009	79	79	100%	0	0	0	0%	0.00	(0.33)
	September 2009	79	80	99%	0.1111	0	0	0%	0.00	(0.29)
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	August 2010	1049	1061	99%	0.1057	0	0	0%	0.00	(0.30)
	July 2010	1076	1089	99%	0.1086	0	0	0%	0.00	(0.29)
	June 2010	1017	1040	98%	0.1471	0	0	0%	0.00	(0.26)
	May 2010	883	895	99%	0.115	0	0	0%	0.00	(0.29)
	April 2010	1180	1197	99%	0.1183	0	0	0%	0.00	(0.29)
	March 2010	1135	1151	99%	0.1171	0	0	0%	0.00	(0.29)
	February 2010	1002	1015	99%	0.1124	0	0	0%	0.00	(0.29)
	January 2010	1138	1154	99%	0.1169	0	0	0%	0.00	(0.29)
	December 2009	1145	1155	99%	0.0926	0	0	0%	0.00	(0.30)
	November 2009	1093	1099	99%	0.0737	0	0	0%	0.00	(0.32)
	October 2009	1102	1113	99%	0.0989	0	0	0%	0.00	(0.30)
	September 2009	993	1008	99%	0.1211	0	0	0%	0.00	(0.28)
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	August 2010	990	990	100%	0	0	0	0%	0.00	(0.33)
	July 2010	789	789	100%	0	0	0	0%	0.00	(0.33)
	June 2010	892	892	100%	0	0	0	0%	0.00	(0.33)
	May 2010	863	863	100%	0	0	0	0%	0.00	(0.33)
	April 2010	1021	1021	100%	0	0	0	0%	0.00	(0.33)
	March 2010	1246	1246	100%	0	0	0	0%	0.00	(0.33)
	February 2010	1093	1093	100%	0	0	0	0%	0.00	(0.33)
	January 2010	1254	1254	100%	0	0	0	0%	0.00	(0.33)
	December 2009	1039	1046	99%	0.0815	0	0	0%	0.00	(0.31)
	November 2009	777	783	99%	0.0872	0	0	0%	0.00	(0.31)
	October 2009	865	865	100%	0	0	0	0%	0.00	(0.33)
	September 2009	924	924	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	February 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark	August 2010	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00

0.9	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	August 2010	8	9	89%	0.3143	0	0	0%	0.00	0.04
	July 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	June 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2010	5	5	100%	0	0	0	0%	0.00	(0.33)
	March 2010	6	6	100%	0	0	0	0%	0.00	(0.33)
	February 2010	5	5	100%	0	0	0	0%	0.00	(0.33)
	January 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	December 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
	November 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85	October 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
	September 2009	3	3	100%	0	0	0	0%	0.00	(0.33)
	August 2010	72	72	100%	0	0	0	0%	0.00	(0.53)
	July 2010	64	64	100%	0	0	0	0%	0.00	(0.53)
	June 2010	33	34	97%	0.169	0	0	0%	0.00	(0.43)
	May 2010	55	55	100%	0	0	0	0%	0.00	(0.53)
	April 2010	30	31	97%	0.1767	0	0	0%	0.00	(0.42)
	March 2010	31	31	100%	0	0	0	0%	0.00	(0.53)
	February 2010	33	33	100%	0	0	0	0%	0.00	(0.53)
	January 2010	35	35	100%	0	0	0	0%	0.00	(0.53)
PO-6 Work Completion Notification Timeliness All Benchmark 0.25	December 2009	34	34	100%	0	0	0	0%	0.00	(0.53)
	November 2009	69	69	100%	0	0	0	0%	0.00	(0.53)
	October 2009	28	28	100%	0	0	0	0%	0.00	(0.53)
	September 2009	46	47	98%	0.1443	0	0	0%	0.00	(0.45)
	August 2010	38.8291667	5975	00:09	0.024305556	0	0	00:00	0.00	(2.92)
	July 2010	47.65625	7386	00:09	0.047916667	0	0	00:00	0.00	(2.92)
	June 2010	51.1027778	8136	00:09	0.034722222	0	0	00:00	0.00	(2.92)
	May 2010	48.0493056	6932	00:10	0.0375	0	0	00:00	0.00	(2.92)
	April 2010	100.095139	8130	00:18	0.068055556	0	0	00:00	0.00	(2.85)
	March 2010	79.9951389	9077	00:13	0.019444444	0	0	00:00	0.00	(2.89)
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity	February 2010	91.4097222	7975	00:17	0.075	0	0	00:00	0.00	(2.86)
	January 2010	114.722222	8226	00:20	0.102083333	0	0	00:00	0.00	(2.83)
	December 2009	174.746528	10635	00:24	0.096527778	0	0	00:00	0.00	(2.80)
	November 2009	220.830556	10093	00:32	0.095833333	0	0	00:00	0.00	(2.74)
	October 2009	194.513194	10704	00:26	0.095833333	0	0	00:00	0.00	(2.78)
	September 2009	232.863194	11535	00:29	0.079166667	0	0	00:00	0.00	(2.76)
	August 2010	3943	3943	100%	0	160260	193556	100%	0.00	0.00
	July 2010	4363	4363	100%	0	171104	192251	100%	0.00	0.00
	June 2010	3625	3625	100%	0	184578	202102	100%	0.00	0.00
	May 2010	3192	3192	100%	0	181909	160260	100%	0.00	0.00
April 2010	3973	3973	100%	0	181846	171104	100%	0.00	0.00	
March 2010	4117	4117	100%	0	183105	184578	100%	0.00	0.00	
February 2010	4149	4149	100%	0	208601	181909	100%	0.00	0.00	

	January 2010	4364	4364	100%	0	201944	181846	100%	0.00	0.00
	December 2009	4253	4253	100%	0	190128	183105	100%	0.00	0.00
	November 2009	4241	4242	100%	0.0154	187943	208601	100%	0.00	0.00
	October 2009	4785	4785	100%	0	226531	201944	100%	0.00	0.00
	September 2009	4346	4347	100%	0.0152	225339	190128	100%	0.00	0.00
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	August 2010	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	28	0	0	0.00	0.00
	December 2009	0	0	0	0	34	0	0	0.00	0.00
	November 2009	0	0	0	0	59	0	0	0.00	0.00
	October 2009	4	1	4	0	0	22	1	-1.44	(1.87)
	September 2009	5	1	5	0	0	32	1	-1.58	(1.96)
	PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	August 2010	196	66	3	2.58	23	35	1	-21.95
July 2010		440	116	4	1.98	21	30	1	-22.31	(14.56)
June 2010		180	70	3	2.26	38	32	1	-15.60	(10.49)
May 2010		389	91	4	1.75	40	35	1	-33.73	(21.51)
April 2010		314	69	5	5.24	24	30	1	-29.55	(18.96)
March 2010		290	77	4	2.68	31	33	1	-6.23	(4.79)
February 2010		189	50	4	1.89	43	16	3	-0.57	(1.34)
January 2010		218	64	3	1.7	28	31	1	-24.19	(15.70)
December 2009		308	85	4	1.87	34	39	1	-23.79	(15.46)
November 2009		181	61	3	2.17	59	40	1	-6.90	(5.20)
October 2009		232	61	4	2.91	62	22	1	-5.48	(4.33)
September 2009		174	63	3	1.7	61	32	1	-3.20	(2.94)
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity		August 2010	0	0	0	0	0	0	0	0.00
	July 2010	12	1	12	0	0	30	1	-16.96	(11.31)
	June 2010	6	1	6	0	0	32	1	-8.71	(6.29)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	28	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	59	0	0	0.00	0.00
	October 2009	1	1	1	0	62	22	1	0.14	(1.63)
	September 2009	0	0	0	0	61	0	0	0.00	0.00
	PO-9A Timely Jeopardy Notices Non-Designed Services Parity	August 2010	0	2	0%	0	15	112	10%	0.46
July 2010		0	0	0%	0	7	0	0%	0.00	0.00
June 2010		0	1	0%	0	0	127	6%	0.26	(1.93)
May 2010		0	1	0%	0	0	87	17%	0.45	(1.58)
April 2010		0	1	0%	0	0	89	8%	0.29	(1.86)
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	16	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	1	0%	0	17	150	11%	0.34	(1.76)
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00





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October 2009  
September 2009

Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	

MR-3C	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Residence Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity

MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1 Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6E	Mean Time to Restore DS1 Parity	Parity
MR-6E	Mean Time to Restore E911 Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN Parity	Parity
MR-7A	Repair Repeat Report Rate Business Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate PBX Parity	Parity
MR-7A	Repair Repeat Report Rate Residence Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7B	Repair Repeat Report Rate Business Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7B	Repair Repeat Report Rate PBX Parity	Parity
MR-7B	Repair Repeat Report Rate Residence Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Residence Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity
MR-7D	Repair Repeat Report Rate DS0 Parity	Parity
MR-7D	Repair Repeat Report Rate DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity



MR-7D	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT DS1 Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity	
MR-7E	Repair Repeat Report Rate DS1 Parity	Parity	
MR-7E	Repair Repeat Report Rate E911 Parity	Parity	
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate ISDN Primary Parity	Parity	
MR-7E	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate Basic Rate ISDN Parity	Parity	
MR-8	Trouble Rate Business Parity	Parity	
MR-8	Trouble Rate Centrex Parity	Parity	
MR-8	Trouble Rate Centrex 21 Parity	Parity	
MR-8	Trouble Rate Dark Fiber - IOF Diagnostic	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop Diagnostic	Diagnostic	
MR-8	Trouble Rate DS0 Parity	Parity	
MR-8	Trouble Rate DS1 Parity	Parity	
MR-8	Trouble Rate DS3 Parity	Parity	
MR-8	Trouble Rate E911 Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Frame Relay Parity	Parity	
MR-8	Trouble Rate ISDN Primary Parity	Parity	
MR-8	Trouble Rate Line Sharing Parity	Parity	
MR-8	Trouble Rate Line Splitting Parity	Parity	
MR-8	Trouble Rate LIS Trunk Parity	Parity	
MR-8	Trouble Rate PBX Parity	Parity	
MR-8	Trouble Rate Residence Parity	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level Parity	Parity	
MR-8	Trouble Rate UDIT DS1 Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi Parity	Parity	
MR-8	Trouble Rate Unbundled Loop Analog Parity	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate UNE - P (POTS) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex 21) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex) Parity	Parity	
MR-9A	Repair Appointments Met Business Parity	Parity	
MR-9A	Repair Appointments Met Centrex Parity	Parity	
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9A	Repair Appointments Met PBX Parity	Parity	
MR-9A	Repair Appointments Met Residence Parity	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9B	Repair Appointments Met Business Parity	Parity	
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9B	Repair Appointments Met PBX Parity	Parity	
MR-9B	Repair Appointments Met Residence Parity	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9C	Repair Appointments Met Business Parity	Parity	
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9C	Repair Appointments Met Residence Parity	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	Parity	0.01

NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3C	Installation Commitments Met Business	Parity	
OP-3C	Installation Commitments Met Centrex	Parity	
OP-3C	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3C	Installation Commitments Met PBX	Parity	
OP-3C	Installation Commitments Met Residence	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF	Diagnostic	
OP-3D	Installation Commitments Met DS0	Parity	
OP-3D	Installation Commitments Met E911	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary	Parity	
OP-3D	Installation Commitments Met LIS Trunk	Parity	
OP-3D	Installation Commitments Met PBX	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3D	Installation Commitments Met UDIT DS1	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3E	Installation Commitments Met E911	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay	Parity	
OP-3E	Installation Commitments Met LIS Trunk	Parity	
OP-3E	Installation Commitments Met PBX	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3E	Installation Commitments Met UDIT DS1	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9

OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	Parity	

OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS)	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex)	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS)	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex)	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN	Diagnostic	
OP-5T	New Service Installation Quality Total Business	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex	Diagnostic	
OP-5T	New Service Installation Quality Total DS0	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting	Diagnostic	
OP-5T	New Service Installation Quality Total PBX	Diagnostic	
OP-5T	New Service Installation Quality Total Residence	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	

OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	Diagnostic
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	Diagnostic
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	Diagnostic
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	Parity by Design
PO-15	Number of Due Date Changes per Order All	Parity	Parity
PO-16	Timely Release Notifications Benchmark	0.925	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	0.95	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	Diagnostic
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark	0.95	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark	10	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	Diagnostic
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	Diagnostic
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark	30	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	Diagnostic
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	Diagnostic
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark	25	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	Diagnostic
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	Diagnostic
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark	25	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	Diagnostic
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	Diagnostic
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark	10	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	Diagnostic
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	Diagnostic
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark	12.5	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	Diagnostic
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	Diagnostic
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark	10	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	Diagnostic
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	Diagnostic
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	Diagnostic
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark	20	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	Diagnostic
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	Diagnostic
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark	25	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	Diagnostic
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	Diagnostic
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark	10	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark	30	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark	25	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark	25	25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark	10	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark	12.5	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark	10	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark	20	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark	25	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	0.95	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	0.95	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic	Diagnostic

PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services	Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS)	Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services	Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability	Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk	Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS)	Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent