



Washington State Lifeline Quarterly Customer Report

REDACTED

**TRACFONE WIRELESS, INC.**  
Docket: UT-093012

**1. Total non-tribal customers at end of period:**

- 1000 Minutes & Unlimited Text
- 1000 Minutes, Unlimited Text & 4.5GB
- 350 Minutes, Unlimited Text & 4.5GB
- Unlimited Minutes and Text, 25GB & 5GB Hotspot
- Unlimited Minutes, Text and Data & 10GB Hotspot
- Unlimited Minutes, Text and Data & 15GB Hotspot
- WFM Financial Assistance \$9.25 Discount

**Total Washington customers:**

**2. Total new non-tribal customers enrolled:**

- 1000 Minutes & Unlimited Text
- 1000 Minutes, Unlimited Text & 4.5GB
- 350 Minutes, Unlimited Text & 4.5GB
- Unlimited Minutes and Text & 6GB
- Unlimited Minutes and Text, 25GB & 5GB Hotspot
- Unlimited Minutes, Text and Data & 10GB Hotspot
- WFM Financial Assistance \$9.25 Discount

**3. Total non-tribal customers de-enrolled due to 30 day inactivity:**

- 1000 Minutes & Unlimited Text
- 1000 Minutes, Unlimited Text & 4.5GB
- 350 Minutes, Unlimited Text & 4.5GB
- Unlimited Minutes and Text, 25GB & 5GB Hotspot
- Unlimited Minutes, Text and Data & 10GB Hotspot
- Unlimited Minutes, Text and Data & 15GB Hotspot
- WFM Financial Assistance \$9.25 Discount

**4. Total non-tribal customers de-enrolled due to failed annual recertification\*:**

- 1000 Minutes & Unlimited Text
- 1000 Minutes, Unlimited Text & 4.5GB
- 350 Minutes, Unlimited Text & 4.5GB
- Unlimited Minutes and Text, 25GB & 5GB Hotspot
- Unlimited Minutes, Text and Data & 10GB Hotspot
- Unlimited Minutes, Text and Data & 15GB Hotspot
- WFM Financial Assistance \$9.25 Discount

\*USAC will begin the recertification process in August 2022.

**5. Total non-tribal customers who de-enrolled voluntarily:**

- 1000 Minutes & Unlimited Text
- 1000 Minutes, Unlimited Text & 4.5GB
- 350 Minutes, Unlimited Text & 4.5GB
- Unlimited Minutes and Text, 25GB & 5GB Hotspot
- Unlimited Minutes, Text and Data & 10GB Hotspot
- Unlimited Minutes, Text and Data & 15GB Hotspot
- WFM Financial Assistance \$9.25 Discount

Q1-2022					Notes
Prior Ending Qtr	Jan-22	Feb-22	Mar-22	Total	
					<b>Category Line 1, Month 3 Column =Total (End of Qtr) column</b> (A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
					<b>Category Line 2, Sum of Months 1+2+3 = Total</b> (B) Activity in Category Lines 2, 3, 4 and 5 <b>MAY</b> NOT EQUAL end of customer count in Category 1 since it <b>MAY</b> not include customers retained month to month, trueups and adjustments
					<b>Category Line 3, Sum of Months 1+2+3 = Total</b>
					<b>Category Line 4, Sum of Months 1+2+3 = Total</b>
					<b>Category Line 5, Sum of Months 1+2+3 = Total</b>