Docket No. TC-200151 - Vol. I

WUTC v. Shuttle Express, Inc.

September 29, 2020



206.287.9066 I 800.846.6989

1325 Fourth Avenue, Suite 1840, Seattle, Washington 98101 <u>www.buellrealtime.com</u>

email: info@buellrealtime.com



Page 1 Page 3 BEFORE THE WASHINGTON 1 LACEY, WASHINGTON; SEPTEMBER 29, 2020 UTILITIES AND TRANSPORTATION COMMISSION 2 1:31 P.M. WASHINGTON UTILITIES AND)DOCKET TC-200151 3 --000--TRANSPORTATION COMMISSIÓN,) 4 PROCEEDINGS 5 Complainant,) 6 JUDGE HOWARD: Good afternoon, everyone. VS. 7 Let's be on the record. The time is 1:31 p.m. SHUTTLE EXPRESS, INC.,) 8 My name is Michael Howard, and I'm an 9 administrative law judge with the Washington Utilities Respondent.) 10 and Transportation Commission. 11 We're here today for a prehearing conference TELEPHONIC PREHEARING CONFERENCE, VOLUME I Pages 1-18 12 in Docket TC-200151, which is captioned Washington ADMINISTRATIVE LAW JUDGE MICHAEL HOWARD 13 Utilities and Transportation Commission versus Shuttle 14 Express, Incorporated. September 29, 2020 15 The Commission issued a complaint in Order 1:31 p.m. 16 01 in this docket. The order alleges that Shuttle Washington Utilities and Transportation Commission 17 Express violated Commission rules pertaining to auto 621 Woodland Square Loop Southeast 18 transportation companies and should be penalized. Lacey, Washington 98503 19 Today we're here for a prehearing 20 conference. This is a chance for the parties to clarify REPORTED BY: TAYLER GARLINGHOUSE, CCR 3358 Buell Realtime Reporting, LLC 21 the issues and discuss the procedural schedule including 1325 Fourth Avenue, Suite 1840 22 setting a date for hearing. After today's conference, I Seattle, Washington 98101 (206) 287-9066 | Seattle 23 will enter an order setting out the schedule and setting (360) 534-9066 | Olympia 24 a date for the hearing. (800) 846-6989 | National 25 www.buellrealtime.com Let's start by taking appearances, and do we Page 2 Page 4 APPEARANCES 1 have an appearance for Shuttle Express? ADMINISTRATIVE LAW JUDGE: 2 MICHAEL HOWARD MR. SHERRELL: Jimy Sherrell, J-i-m-y, last 4 3 name Sherrell, S-h-e-r-r-e-l-l. CEO of Shuttle Express. 5 FOR COMMISSION STAFF: 4 JUDGE HOWARD: Thank you, Mr. Sherrell. And 6 5 I see we have your contact information already in the HARRY FUKANO 7 JEFF ROBERSON 6 docket. Assistant Attornevs General Office of the Attorney General 8 7 Could we have an appearance for Staff? Utilities and Transportation Division 8 PO Box 40128 MR. FUKANO: Good afternoon, Your Honor. 9 Olympia, Washington 98504 9 Harry Fukano, Assistant Attorney General, here on behalf 10 (360) 664-1225 (360) 664-1188 10 of Commission Staff. And with me is co-counsel, 11 harry.fukano@utc.wa.gov jeffroberson@utc.wa.gov 11 Assistant Attorney General Jeff Roberson. 12 JUDGE HOWARD: Thank you. 13 FOR SHUTTLE EXPRESS: 13 And can we have an appearance for Public 14 14 Counsel? JIMY SHERRELL 15 Shuttle Express, Inc. 15 MS. SUETAKE: Yes, thank you. This is Nina 800 SW 16th Street Renton, Washington 98055 jimysh@centurylink.net 16 16 Suetake, Assistant Attorney General, for Public Counsel. 17 And I'm joined by regulatory analyst Shay Bauman and 17 18 18 Sarah Laycock. FOR PUBLIC COUNSEL: 19 19 JUDGE HOWARD: Great. NINA SUETAKE 20 So I will just go through some of the Assistant Attorney General 20 Office of the Attorney General 21 procedural issues that I typically address in these 21 Public Counsel Unit 2.2 800 Fifth Avenue, Suite 2000 conferences. As far as interventions go, we did not 22 Seattle, Washington 98104 23 receive any written petitions to intervene. Do we have (206) 389-2055 23 nina.suetake@atg.wa.gov 2.4 anyone to wishes to intervene on the call today? 24 25 Okay. I'm not hearing anyone responding to 25

1 (Pages 1 to 4)

Page 5 Page 7 And I would turn to Mr. Fukano first. 1 that. 1 2 2 The next issue I want to address would be MR. FUKANO: Staff has not had an 3 3 discovery, and would the parties like to have the opportunity to discuss with the -- with the other Commission's formal discovery rules available in this 4 parties about a procedural schedule, although it has 4 5 5 case? I would maybe turn first to Staff. discussed internally. One -- one -- one guestion Staff 6 MR. FUKANO: At this time, Commission Staff 6 did have is whether the Commission would have a 7 7 does not -- does not require discovery in the case preference for live testimony or prefiled written 8 having already concluded its investigation. 8 testimony in this case? 9 9 JUDGE HOWARD: My inclination would be that JUDGE HOWARD: Would Shuttle Express or 10 10 Public Counsel like to add anything? this case would be appropriate for prefiled testimony. 11 MS. SUETAKE: Your Honor, this is Nina 11 Given the number of the allegations, I think it would be 12 Suetake for Public Counsel. While I am aware that Staff 12 helpful to have the prefiled testimony laying everything 13 13 has finished their investigation, on the off chance that out in detail. And especially if I understand correctly, and parties might have narrowed the issues 14 we might have additional questions going forward, I 14 that are being disputed, that would be -- that would be 15 would like to have the availability of discovery. 15 16 JUDGE HOWARD: Would Shuttle Express like 16 helpful. 17 to -- Mr. Sherrell, would you like to respond to that? 17 What -- what are the parties' thoughts on 18 MR. SHERRELL: We do -- I do not require any 18 having prefiled testimony versus only live testimony at 19 discovery on this. I think we've covered everything in 19 the hearing? 20 20 MR. FUKANO: Staff would be amenable to detail. We just have one issue left. 21 JUDGE HOWARD: Okay. Would you object to 21 either option. 22 Public Counsel's request for discovery or would you 22 JUDGE HOWARD: Mr. Sherrell, what -- what is 23 23 oppose it? your -- what -- what are your thoughts? 24 MR. SHERRELL: I will not oppose it, no. I 24 MR. SHERRELL: Well, there is only one issue 25 think if they want discovery, they should be able to 25 left in this docket and that's money. And -- and so can Page 6 Page 8 1 1 have it. I talk a little bit or is that -- is this just a yes or 2 2 no thing? JUDGE HOWARD: Okay. Mr. Fukano, do you 3 3 have any response or objection to that? JUDGE HOWARD: Go ahead. If -- if, you MR. FUKANO: Can I have a moment to confer 4 know, as long as it's not for more than several minutes 4 5 with Commission Staff? 5 or something. I -- I would like to hear your -- your 6 JUDGE HOWARD: Certainly. 6 thoughts. 7 MR. FUKANO: Thank you. Just two minutes, 7 MR. SHERRELL: Okay. So Shuttle Express is 8 8 in a position of closing everything down. We have been please. 9 JUDGE HOWARD: Okay. Let's go off the 9 destroyed, the airport has destroyed us basically, not 10 record for a moment since Staff is convening. So we're 10 the Commission. But anyway, so the one thing that --11 11 off the record for a moment. that remains and I would agreed with Staff on the 12 12 agreement on everything except one issue and that is the (Pause in the proceedings.) 13 13 JUDGE HOWARD: Let's go back on the record. money side, and that's the only thing I see that's 14 Mr. Fukano, what was Staff's response on the discovery 14 outstanding. 15 15 issue? So I don't know how you want to discover 16 16 MR. FUKANO: Staff has no objection to that. If you want to see my financials, you can see I 17 17 discovery in the case. have the money, but I don't know what else you want to JUDGE HOWARD: In light of -- in light of 18 18 discover. So that -- that is my position. There's just 19 the parties' positions here, I will include the 19 one thing that I think is a waste of time for the 20 discovery rules in this prehearing conference order and 20 Commissioners to look at unless they want to rule on 21 make those available. 21 that one issue. So back to you. 22 Would any party request a protective order? 22 JUDGE HOWARD: Okay. Thank you for -- for 23 Okay. Hearing no responses on that issue, 23 explaining that. I will have to think about that going 24 24 let's move on to the issue of the procedural schedule. forward. 25 25 Public Counsel, do you have any thoughts on, Have the parties had an opportunity to discuss this?

2 (Pages 5 to 8)

Page 9 Page 11 1 1 first of all, whether we should have prefiled testimony JUDGE HOWARD: Please go ahead. 2 2 MR. SHERRELL: How about if I suspend all of or live testimony at the hearing? 3 3 MS. SUETAKE: Your Honor. Public Counsel's our licenses and we'll cease operation and rather than 4 4 worry about going forward with all this, because the amenable to either option. Given there is already the 5 5 Staff investigative report in the record, we would be penalty's so -- I won't do anything in the future, which 6 open to just verbal testimony. 6 I wasn't going to do anyway, but this consideration if 7 7 JUDGE HOWARD: Well, given that to be -you would -- if I could just cancel all the licenses. 8 that the -- the underlying violations of the -- the WAC 8 We've been shut down since March anyway, so it's pretty 9 9 easy to just discontinue and Shuttle will just go away. don't seem to be at issue in the case and the parties 10 10 are more focused on penalty -- one moment, sorry. I JUDGE HOWARD: You know, I think that that 11 suppose one -- one thought I -- I have is if Shuttle --11 is a -- a very relevant good offer for the parties to 12 is Shuttle Express willing to stipulate that the 12 discuss when we go off the record here in a moment. And 13 that is certainly -- if that is Shuttle Express's 13 violations did occur as alleged in the complaint? position, then that is certainly something I can 14 MR. SHERRELL: Yes, and this is actually 14 15 listed and agreed to on the proposed settlement. So the consider after the hearing in terms of -- of what is the 15 16 answer is yes. And I -- and I would prefer just oral 16 appropriate course of action for any violations. So as 17 rather than discovery because I think discovery is 17 far as -- as far as I'm concerned, I would be arriving 18 18 at that determination after the hearing and not today. already out there. 19 JUDGE HOWARD: Okay. You know, in that 19 But if the parties want to discuss that when 20 20 we go off the record here in a moment, I'd encourage case, I am -- I -- I think live testimony without any 21 21 that. Of course, this is a prehearing conference and I requirement for prefiled testimony would be the 22 appropriate way to go in this case. So I will -- I will 22 don't want to get too -- I don't want to expand the 23 not be including any deadlines for prefiled testimony in 23 issues too much today, so hopefully we can -- we can 24 the prehearing conference order. 24 wrap up a simple procedural schedule and any sort of 25 And my only other thought before I might 25 preliminary thoughts on the offer from Shuttle Express Page 10 Page 12 leave the call so the parties can discuss the schedule 1 within -- within a half an hour or so. 1 2 2 and propose some hearing dates, would be the issue of Mr. Fukano, is that agreeable? 3 including a settlement conference, which I -- which is 3 MR. FUKANO: Yes, Your Honor. JUDGE HOWARD: Okay. Ms. Suetake, any --4 normally required in a procedural schedule, but at this 4 5 5 point, we've already had a significant amount of time any thoughts on that? 6 when parties were discussing settlement. So I'm 6 MS. SUETAKE: No, that's fine. 7 inclined to -- to not include another settlement 7 JUDGE HOWARD: Okay. So we are off the 8 conference in the schedule even though that would be the 8 record. 9 normal practice. 9 (A break was taken from 10 So I would -- I would therefore plan on 10 1:45 p.m. to 1:53 p.m.) 11 going off the record here in a moment and letting the 11 JUDGE HOWARD: Let's go back on the record. 12 parties discuss the schedule, the plan for live 12 The parties have agreed on a procedural schedule, and I 13 testimony at the hearing, and if the parties could 13 will ask Mr. Fukano to read those dates into the record. propose some hearing dates, and that should be -- that 14 MR. FUKANO: Yes, Your Honor. The witness 14 15 should be a fairly straightforward schedule. 15 list, direct exhibits, cross-exhibits, and time 16 16 Mr. Fukano, would you mind sending me a estimates would be due to the Commission by message on Teams or the Skype program when the parties 17 17 November 4th, 2020, and the live hearing before the 18 have finished that discussion? 18 Commission would be set for November 9th, 2020. JUDGE HOWARD: All right. Thank you, 19 MR. FUKANO: Yes, I will contact you after 19 20 the parties have had an opportunity to confer. 20 Mr. Fukano. 21 JUDGE HOWARD: Okay. Great. 21 And we'll -- I think we will plan at this 22 MR. SHERRELL: Mr. Howard? 22 point on doing oral closing arguments at the hearing if 23 JUDGE HOWARD: Yes. 23 the parties are agreeable to that. 24 MR. SHERRELL: I'd like to make a comment 24 Would -- would that sound good to you, 25 25 when it's appropriate. Mr. Sherrell?

3 (Pages 9 to 12)

Page 13

MR. SHERRELL: Yes, and one question. Before the Commissioners, it this before the Commissioners or is this before a different party?

JUDGE HOWARD: At -- at this point, this would be before myself as the administrative law judge and then if there's any appeal, the next step would be to the Commissioners for final order.

MR. SHERRELL: So will I be speaking to the Commissioners or just to you and then you refer that to the Commission?

JUDGE HOWARD: You would be speaking to me as the deciding official for -- for the case, and I would enter -- at the conclusion of that, I would enter an initial order. And that will be effective if not pursued further or it can be appealed to the Commissioners for final order.

MR. SHERRELL: Okay. Thank you for clarifying that.

JUDGE HOWARD: Not a problem.

Ms. Suetake, would oral closing remarks at the hearing work for Public Counsel?

MS. SUETAKE: Yes, that would be fine.

JUDGE HOWARD: Okay. Well, it's -- that resolves the main issue I wanted to address today at the conference. I would just remind the parties about the

that in the prehearing conference order just indicating that the hearing will be focused on the remedy that should be given for these penalties.

Mr. Sherrell, do you have any thoughts on that issue?

MR. SHERRELL: No, I think -- I think I'm agreeable to everything -- I am agreeable to everything that was proposed as a proposed settlement agreement, so I think it makes it pretty easy. The only thing I have is the amount of the fine and then the other side is relinquishing all the share ride and schedule certificates that Shuttle Express has.

JUDGE HOWARD: Okay. Then it does sound like the parties' really only remaining dispute at this point is over remedy.

Ms. Suetake, would you like to respond?
MS. SUETAKE: I -- sorry, I'm a little
confused about the format going forward because of what
is existing on the record and what needs to be put on
the record. Is the company going to be making
stipulations in the oral testimony? Is -- or am I
understanding that incorrectly?

JUDGE HOWARD: The way I would understand it is Mr. Sherrell has indicated that the only issue he's disputing today -- and then we will include language in

Page 14

Commission's rules for electronic filing and electronic service. We have the electronic filing link on the Commission web page. The prehearing conference order will include requirements for filing exhibits and exhibit lists in advance of the hearing and the -- and it will contain details on this topic.

Also the Commission's rules provide for electronic service of documents. The Commission will serve the parties electronically and the parties will serve each other electronically.

If you have any corrections or updates to our master service list, please file a written notice of appearance or email me at Michael.howard@utc.wa.gov.

Is there anything else that we should address today?

MR. FUKANO: Your Honor, Harry Fukano for Commission Staff. I wanted to confirm that in light of the stipulation made today whether the prehearing conference order would also include any specifications of the issues that will be addressed at -- at hearing?

JUDGE HOWARD: That is a good point. I think given Mr. Sherrell's willingness to stipulate to the violations, I think that -- that does limit the scope of the -- the issues for the hearing. So I will -- I would anticipate including some language on

Page 16

Page 15

the prehearing conference order indicating that the only issue for the hearing is going to be the remedy because the company is conceding that the violations occurred. So that -- that prehearing conference order I would understand it as controlling the scope of the proceeding if it's not challenged itself. Did that hopefully answer your question?

MS. SUETAKE: Yes. Okay. I think we'd be fine with that provided -- so the prehearing conference statement would act as the formal filing of that -- of his agreement, of the company's agreement; is that correct?

JUDGE HOWARD: That's -- that's how I'm -- that's how I'm going to proceed, and I believe that once I -- we have the prehearing conference order with the language indicating what the disputed issues are based on the positions of the parties and that the time limit passes for challenging the prehearing conference order, I would see that as -- as controlling the outcome of the

MS. SUETAKE: Okay.

JUDGE HOWARD: If we get to the hearing and that -- that were to -- just hypothetically were to change suddenly, then I think we would need to revise the issues and -- and do a top to bottom look at how

4 (Pages 13 to 16)

	Page 17	
-		
1	we're proceeding.	
2	MS. SUETAKE: Okay. Thank you. I would be	
3	fine with that approach, then.	
4	JUDGE HOWARD: Okay. Is there anything else	
5	that the parties would like to address today?	
6	MR. FUKANO: Nothing further from Staff.	
7	JUDGE HOWARD: Okay. I will hearing	
8	nothing further, I will issue an order shortly	
9	containing the procedural schedule and the other	
10	guidelines for the disposition of this case. We are	
11	adjourned. Thank you.	
12	(Adjourned at 2:00 p.m.)	
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
	Page 18	
	Page 18	
1	Page 18	
2	CERTIFICATE	
2 3	CERTIFICATE STATE OF WASHINGTON	
2	CERTIFICATE	
2 3	CERTIFICATE STATE OF WASHINGTON	
2 3 4	CERTIFICATE STATE OF WASHINGTON COUNTY OF THURSTON	
2 3 4 5	CERTIFICATE STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand	
2 3 4 5 6 7	CERTIFICATE STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby	
2 3 4 5 6 7 8	CERTIFICATE STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and	
2 3 4 5 6 7 8	CERTIFICATE STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby	
2 3 4 5 6 7 8 9	CERTIFICATE STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and	
2 3 4 5 6 7 8 9 10	CERTIFICATE STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12	CERTIFICATE STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	STATE OF WASHINGTON COUNTY OF THURSTON I, Tayler Garlinghouse, a Certified Shorthand Reporter in and for the State of Washington, do hereby certify that the foregoing transcript is true and accurate to the best of my knowledge, skill and ability.	

5 (Pages 17 to 18)

Page 19

		1	1	ı
A	4:9,11,16	clarifying 13:18	correctly 7:14	due 12:16
ability 18:9	Attorney 2:8,20,20	closing 8:8 12:22	Counsel 2:18,21	
able 5:25	4:9,11,16	13:20	4:14,16 5:10,12	<u>E</u>
accurate 18:9	Attorneys 2:7	co-counsel 4:10	8:25 13:21	E 2:1,1 3:4,4 18:1,1
act 16:10	auto 3:17	comment 10:24	Counsel's 5:22 9:3	easy 11:9 15:9
action 11:16	availability 5:15	Commission 1:2,4	COUNTY 18:4	effective 13:14
add 5:10	available 5:4 6:21	1:17 2:5 3:10,13	course 11:16,21	either 7:21 9:4
additional 5:14	Avenue 1:22 2:21	3:15,17 4:10 5:6	covered 5:19	electronic 14:1,1,2
address 4:21 5:2	aware 5:12	6:5 7:6 8:10	cross-exhibits	14:8
13:24 14:15 17:5		12:16,18 13:10	12:15	electronically 14:9
addressed 14:20	<u>B</u>	14:3,8,17		14:10
adjourned 17:11	back 6:13 8:21	Commission's 5:4	<u>D</u>	email 14:13
17:12	12:11	14:1,7	D 3:4	encourage 11:20
administrative	based 16:16	Commissioners	date 3:22,24	enter 3:23 13:13,13
1:13 2:2 3:9 13:5	basically 8:9	8:20 13:2,3,7,9,16	dates 10:2,14 12:13	especially 7:13
advance 14:5	Bauman 4:17	companies 3:18	deadlines 9:23	estimates 12:16
afternoon 3:6 4:8	behalf 4:9	company 15:20	deciding 13:12	exhibit 14:5
agreeable 12:2,23	believe 16:14	16:3	destroyed 8:9,9	exhibits 12:15 14:4
15:7,7	best 18:9	company's 16:11	detail 5:20 7:13	existing 15:19
agreed 8:11 9:15	bit 8:1	Complainant 1:5	details 14:6	expand 11:22
12:12	bottom 16:25	complaint 3:15	determination	explaining 8:23
agreement 8:12	Box 2:9	9:13	11:18	Express 1:7 2:13,15
15:8 16:11,11	break 12:9	conceding 16:3	different 13:3	3:14,17 4:1,3 5:9
ahead 8:3 11:1	Buell 1:22	concerned 11:17	direct 12:15	5:16 8:7 9:12
airport 8:9		concluded 5:8	discontinue 11:9	11:25 15:12
allegations 7:11	<u>C</u>	conclusion 13:13	discover 8:15,18	Express's 11:13
alleged 9:13	C 2:1 3:4 18:1,1	confer 6:4 10:20	discovery 5:3,4,7	
alleges 3:16	call 4:24 10:1	conference 1:11	5:15,19,22,25	<u>F</u>
amenable 7:20 9:4	cancel 11:7	3:11,20,22 6:20	6:14,17,20 9:17	F 18:1
amount 10:5 15:10	captioned 3:12	9:24 10:3,8 11:21	9:17	fairly 10:15
analyst 4:17	case 5:5,7 6:17 7:8	13:25 14:3,19	discuss 3:21 6:25	far 4:22 11:17,17
answer 9:16 16:7	7:10 9:9,20,22	15:1 16:1,4,9,15	7:3 10:1,12 11:12	Fifth 2:21
anticipate 14:25	13:12 16:20 17:10	16:18	11:19	file 14:12
anyway 8:10 11:6,8	CCR 1:21 18:13	conferences 4:22	discussed 7:5	filing 14:1,2,4
appeal 13:6	cease 11:3	confirm 14:17	discussing 10:6	16:10
appealed 13:15	CEO 4:3	confused 15:18	discussion 10:18	final 13:7,16
appearance 4:1,7	certainly 6:6 11:13	consider 11:15	disposition 17:10	financials 8:16
4:13 14:13	11:14	consideration 11:6	dispute 15:14	fine 12:6 13:22
appearances 3:25	certificates 15:12	contact 4:5 10:19	disputed 7:15	15:10 16:9 17:3
	Certified 18:6	contain 14:6	16:16	finished 5:13 10:18
approach 17:3 appropriate 7:10	certify 18:8	containing 17:9	disputing 15:25	first 5:5 7:1 9:1
9:22 10:25 11:16	challenged 16:6	controlling 16:5,19	Division 2:8	focused 9:10 15:2
	challenging 16:18	convening 6:10	docket 1:4 3:12,16	foregoing 18:8
arguments 12:22 arriving 11:17	chance 3:20 5:13	correct 16:12	4:6 7:25	formal 5:4 16:10
Assistant 2:7,20	change 16:24	corrections 14:11	documents 14:8	format 15:18
ASSISTAIL 2.1,20	clarify 3:20		doing 12:22	forward 5:14 8:24
				l

	1	<u> </u>	I	<u> </u>
11:4 15:18	hopefully 11:23	J-i-m-y 4:2	10:12 12:17	occurred 16:3
Fourth 1:22	16:6	Jeff 2:7 4:11	LLC 1:22	offer 11:11,25
Fukano 2:6 4:8,9	hour 12:1	jeffroberson@ut	long 8:4	Office 2:8,20
5:6 6:2,4,7,14,16	Howard 1:13 2:3	2:11	look 8:20 16:25	official 13:12
7:1,2,20 10:16,19	3:6,8 4:4,12,19	Jimy 2:14 4:2	Loop 1:18	Okay 4:25 5:21 6:2
12:2,3,13,14,20	5:9,16,21 6:2,6,9	jimysh@centuryl		6:9,23 8:7,22 9:19
14:16,16 17:6	6:13,18 7:9,22 8:3	2:16	M	10:21 12:4,7
further 13:15 17:6	8:22 9:7,19 10:21	joined 4:17	main 13:24	13:17,23 15:13
17:8	10:22,23 11:1,10	judge 1:13 2:2 3:6	making 15:20	16:8,21 17:2,4,7
future 11:5	12:4,7,11,19 13:4	3:9 4:4,12,19 5:9	March 11:8	Olympia 1:24 2:9
idiale 11.3	13:11,19,23 14:21	5:16,21 6:2,6,9,13	master 14:12	once 16:14
G	15:13,23 16:13,22	6:18 7:9,22 8:3,22	message 10:17	open 9:6
$\overline{\mathbf{G}}$ 3:4	17:4,7	9:7,19 10:21,23	Michael 1:13 2:3	operation 11:3
Garlinghouse 1:21			3:8	-
18:6,13	hypothetically 16:23	11:1,10 12:4,7,11	Michael.howard	opportunity 6:25
General 2:7,8,20	10:25	12:19 13:4,5,11	14:13	7:3 10:20
2:20 4:9,11,16	I	13:19,23 14:21	mind 10:16	oppose 5:23,24
given 7:11 9:4,7	inclination 7:9	15:13,23 16:13,22	minutes 6:7 8:4	option 7:21 9:4
14:22 15:3	inclined 10:7	17:4,7		oral 9:16 12:22
		K	moment 6:4,10,11	13:20 15:21
go 4:20,22 6:9,13	include 6:19 10:7		9:10 10:11 11:12	order 3:15,16,23
8:3 9:22 11:1,9,12	14:4,19 15:25	know 8:4,15,17	11:20	6:20,22 9:24 13:7
11:20 12:11	including 3:21 9:23	9:19 11:10	money 7:25 8:13,17	13:14,16 14:3,19
going 5:14 8:23	10:3 14:25	knowledge 18:9	move 6:24	15:1 16:1,4,15,18
10:11 11:4,6	Incorporated 3:14			17:8
15:18,20 16:2,14	incorrectly 15:22			outcome 16:19
good 3:6 4:8 11:11	indicated 15:24	Lacey 1:18 3:1	N 2:1 3:4	outstanding 8:14
12:24 14:21	indicating 15:1	language 14:25	name 3:8 4:3	
Great 4:19 10:21	16:1,16	15:25 16:16	narrowed 7:14	P
guidelines 17:10	information 4:5	law 1:13 2:2 3:9	National 1:24	P 2:1,1 3:4
	initial 13:14	13:5	need 16:24	p.m 1:16 3:2,7
<u>H</u>	internally 7:5	Laycock 4:18	needs 15:19	12:10,10 17:12
half 12:1	intervene 4:23,24	laying 7:12	Nina 2:19 4:15 5:11	page 14:3
Harry 2:6 4:9	interventions 4:22	leave 10:1	nina.suetake@at	Pages 1:12
14:16	investigation 5:8	left 5:20 7:25	2:23	parties 3:20 5:3
harry.fukano@u	5:13	let's 3:7,25 6:9,13	normal 10:9	6:25 7:4,14 9:9
2:11	investigative 9:5	6:24 12:11	normally 10:4	10:1,6,12,13,17
hear 8:5	issue 5:2,20 6:15,23	letting 10:11	notice 14:12	10:20 11:11,19
hearing 3:22,24	6:24 7:24 8:12,21	licenses 11:3,7	November 12:17,18	12:12,23 13:25
4:25 6:23 7:19	9:9 10:2 13:24	light 6:18,18 14:17	number 7:11	14:9,9 16:17 17:5
9:2 10:2,13,14	15:5,24 16:2 17:8	limit 14:23 16:17		parties' 6:19 7:17
11:15,18 12:17,22	issued 3:15	link 14:2	0	15:14
13:21 14:5,20,24	issues 3:21 4:21	list 12:15 14:12	O 3:4	party 6:22 13:3
15:2 16:2,22 17:7	7:14 11:23 14:20	listed 9:15	o0o 3:3	party 0.22 13.3 passes 16:18
helpful 7:12,16	14:24 16:16,25	lists 14:5	object 5:21	Pause 6:12
Honor 4:8 5:11 9:3	17.27 10.10,23	little 8:1 15:17	objection 6:3,16	penalized 3:18
12:3,14 14:16	J	live 7:7,18 9:2,20	occur 9:13	penalties 15:3
12.0,1.1.10				penaines 13.3

				. rage z r
penalty 9:10	8:25 9:3 13:21	ride 15:11	simple 11:24	TELEPHONIC
penalty's 11:5	pursued 13:15	right 12:19	skill 18:9	1:11
pertaining 3:17	put 15:19	Roberson 2:7 4:11	Skype 10:17	terms 11:15
petitions 4:23		rule 8:20	sorry 9:10 15:17	testimony 7:7,8,10
plan 10:10,12	Q	rules 3:17 5:4 6:20	sort 11:24	7:12,18,18 9:1,2,6
12:21	question 7:5 13:1	14:1,7	sound 12:24 15:13	9:20,21,23 10:13
please 6:8 11:1	16:7		Southeast 1:18	15:21
14:12	questions 5:14	S	speaking 13:8,11	thank 4:4,12,15 6:7
PO 2:9		S 2:1 3:4	specifications	8:22 12:19 13:17
point 10:5 12:22	R	S-h-e-r-r-e-l-l 4:3	14:19	17:2,11
13:4 14:21 15:15	R 2:1 3:4 18:1	Sarah 4:18	Square 1:18	thing 8:2,10,13,19
position 8:8,18	read 12:13	schedule 3:21,23	Staff 2:5 4:7,10 5:5	15:9
11:14	really 15:14	6:24 7:4 10:1,4,8	5:6,12 6:5,10,16	think 5:19,25 7:11
positions 6:19	Realtime 1:22	10:12,15 11:24	7:2,5,20 8:11 9:5	8:19,23 9:17,20
16:17	receive 4:23	12:12 15:11 17:9	14:17 17:6	11:10 12:21 14:22
practice 10:9	record 3:7 6:10,11	scope 14:24 16:5	Staff's 6:14	14:23 15:6,6,9
prefer 9:16	6:13 9:5 10:11	Seattle 1:23,23	start 3:25	16:8,24
preference 7:7	11:12,20 12:8,11	2:22	State 18:3,7	thought 9:11,25
prefiled 7:7,10,12	12:13 15:19,20	see 4:5 8:13,16,16	statement 16:10	thoughts 7:17,23
7:18 9:1,21,23	refer 13:9	16:19	step 13:6	8:6,25 11:25 12:5
prehearing 1:11	regulatory 4:17	sending 10:16	stipulate 9:12	15:4
3:11,19 6:20 9:24	relevant 11:11	September 1:15 3:1	14:22	THURSTON 18:4
11:21 14:3,18	relinquishing 15:11	serve 14:9,10	stipulation 14:18	time 3:7 5:6 8:19
15:1 16:1,4,9,15	remaining 15:14	service 14:2,8,12	stipulations 15:21	10:5 12:15 16:17
16:18	remains 8:11	set 12:18	straightforward	today 3:11,19 4:24
preliminary 11:25	remarks 13:20	setting 3:22,23,23	10:15	11:18,23 13:24
pretty 11:8 15:9	remedy 15:2,15	settlement 9:15	Street 2:15	14:15,18 15:25
problem 13:19	16:2	10:3,6,7 15:8	suddenly 16:24	17:5
procedural 3:21	remind 13:25	share 15:11	Suetake 2:19 4:15	today's 3:22
4:21 6:24 7:4	Renton 2:16	Shay 4:17	4:16 5:11,12 9:3	top 16:25
10:4 11:24 12:12	report 9:5	Sherrell 2:14 4:2,2	12:4,6 13:20,22	topic 14:6
17:9	REPORTED 1:21	4:3,4 5:17,18,24	15:16,17 16:8,21	transcript 18:8
proceed 16:14	Reporter 18:7	7:22,24 8:7 9:14	17:2	transportation 1:2
proceeding 16:5	Reporting 1:22	10:22,24 11:2	Suite 1:22 2:21	1:4,17 2:8 3:10,13
17:1	request 5:22 6:22	12:25 13:1,8,17	suppose 9:11	3:18
proceedings 6:12	require 5:7,18 required 10:4	15:4,6,24	suspend 11:2	true 18:8
program 10:17	required 10:4 requirement 9:21	Sherrell's 14:22	SW 2:15	turn 5:5 7:1
propose 10:2,14	requirement 9:21 requirements 14:4	Shorthand 18:6		two 6:7
proposed 9:15 15:8	requirements 14:4 resolves 13:24	shortly 17:8	<u>T</u>	typically 4:21
15:8	respond 5:17 15:16	shut 11:8	T 18:1,1	
protective 6:22	Respondent 1:9	Shuttle 1:7 2:13,15	taken 12:9	U
provide 14:7	responding 4:25	3:13,16 4:1,3 5:9	talk 8:1	underlying 9:8
provided 16:9	responding 4:23 response 6:3,14	5:16 8:7 9:11,12	Tayler 1:21 18:6,13	understand 7:13
Public 2:18,21 4:13	response 6:3,14 responses 6:23	11:9,13,25 15:12	TC-200151 1:4	15:23 16:5
4:16 5:10,12,22	responses 6:23 revise 16:24	side 8:13 15:10	3:12	understanding
	16VISC 10.24	significant 10:5	Teams 10:17	15:22
L		1	1	1

Page 22

				Page 22
TI 1/2 21	 	00012421731		
Unit 2:21	X	800 1:24 2:15,21		
updates 14:11		846-6989 1:24		
Utilities 1:2,4,17	Y	9	-	
2:8 3:9,13	7		_	
T 7	Z	98055 2:16		
V	0	98101 1:23		
verbal 9:6		98104 2:22		
versus 3:13 7:18	01 3:16	98503 1:18		
violated 3:17	1	98504 2:9		
violations 9:8,13	1-18 1:12	9th 12:18		
11:16 14:23 16:3				
VOLUME 1:11	1:31 1:16 3:2,7 1:45 12:10			
vs 1:6				
***	1:53 12:10			
W	1325 1:22			
WAC 9:8	16th 2:15			
want 5:2,25 8:15	1840 1:22			
8:16,17,20 11:19	2			
11:22,22	2:00 17:12			
wanted 13:24 14:17				
Washington 1:1,4	2000 2:21			
1:17,18,23 2:9,16	2020 1:15 3:1 12:17			
2:22 3:1,9,12 18:3	12:18			
18:7	206 1:23 2:22			
wasn't 11:6	287-9066 1:23			
waste 8:19	29 1:15 3:1			
way 9:22 15:23	3			
we'll 11:3 12:21	3358 1:21 18:13			
we're 3:11,19 6:10	360 1:24 2:10,10			
17:1	389-2055 2:22			
we've 5:19 10:5	369-2055 2:22			
11:8	4			
web 14:3	40128 2:9			
willing 9:12	4th 12:17			
willingness 14:22	4th 12.17			
wishes 4:24	5			
witness 12:14	534-9066 1:24			
Woodland 1:18				
work 13:21	6			
worry 11:4	621 1:18			
wrap 11:24	664-1188 2:10			
written 4:23 7:7	664-1225 2:10			
14:12				
www.buellrealti	7			
1:25				
1.23	8			