

[Service Date February 27,2 004]

February 27, 2004

**NOTICE OF WORKSHOP**  
**(Set for Thursday, March 11, 2004)**

RE: Rulemaking to Consider Possible Corrections and Changes in Rules in Chapters 480-120, 480-122, and 480-80 WAC, Relating to Telecommunications.  
Docket No. UT-040015

TO INTERESTED PERSONS:

On January 28, 2004, the Washington Utilities and Transportation Commission (Commission) noticed to interested persons the filing of two Preproposal Statements of Inquiry (CR-101) to consider possible corrections and changes to the rules in Chapter 480-120 WAC, Telephone Companies, Chapter 480-122 WAC, Washington Telephone Assistance Program, and Chapter 480-80 WAC, Utilities General—Tariffs, Price Lists, and Contracts, relating to telecommunications.

This rulemaking would consider a “tune-up” of some of the telecom rules that became effective July 1, 2003, following a comprehensive review of Chapter 480-120 WAC. The Commission recently discovered that several stakeholders from the prior telecom rulemaking, Docket No. UT-990146, were not included in the January 28, 2004, mailing.

Accordingly, this letter provides notice to those stakeholders of a workshop scheduled for **Thursday, March 11, 2004**, beginning at 9:30 a.m. in Room 206 at the Commission’s headquarters in Olympia, Washington. If you cannot attend the workshop, you can arrange to dial into the Commission’s conference bridge at (360) 664-3846. You may reserve a line by calling Kippi Walker at (360) 664-1139.

The CR-101s, as filed with the Code Reviser, the January 28, 2004, notices, and the written comments of several stakeholders are available for inspection on the Commission’s web site at [www.wutc.wa.gov/040015](http://www.wutc.wa.gov/040015). Although the written comment

period on the notices has passed, we welcome your written comments anytime during this process. Opportunity for additional written comments will occur as the rulemaking process continues.

Among the rule provisions identified for possible change are the following:

- Telephone customer privacy rules (WAC 480-120-201 through -216)
- Record of third-party verifications in anti-slamming rule (WAC 480-120-147)
- Update anti-slamming rule to be consistent with federal rule (WAC 480-120-147)
- Refund of deposits to business customers (WAC 480-120-128)
- Application of the out-of-service credit provision (WAC 480-120-164)
- Application of rule on restoring service after discontinuation (WAC 480-120-173)
- Application of WTAP “fresh start” rule to former customers (WAC 480-120-174)
- Definition of Class A and Class B companies (WAC 480-120-021, WAC 480-120-302)
- Prohibition on using ADADs to dial unlisted numbers (WAC 480-120-253)
- Clarify obligation of LECs to update E-911 information (WAC 480-120-450)
- Cross-references to “deceptive practices” (WAC 480-120-173, 480-120-122)
- Application of terminating access rule to CLECs (WAC 480-120-540)
- Requirement to offer WTAP service (WAC 480-122-020)
- Response to informal complaints (WAC 480-120-166)
- Emergency contact information (WAC 480-120-414)
- Definition of a tariff change not subject to statutory notice (WAC 480-80-123)
- Requirement to include contact information in price lists (WAC 480-80-102)
- Washington telephone assistance program rate (WAC 480-122-020)

If you wish to receive further information on this rulemaking you may (1) call the Commission’s Records Center at (360) 664-1234, (2) e-mail the Commission at [records@wutc.wa.gov](mailto:records@wutc.wa.gov), or (3) mail written comments to the address below. When contacting the Commission, please refer to Docket No. UT-040015 to ensure that you are placed on the appropriate service list. The Commission’s mailing address is:

Secretary  
Washington Utilities and Transportation Commission  
1300 South Evergreen Park Drive S.W.  
P.O. Box 47250  
Olympia, Washington 98504-7250

Questions about this rulemaking may be addressed to Sharyn Bate at (360) 664-1295 or e-mail at <sbate@wutc.wa.gov >.

**NOTICE**

**If you do not want to comment now, but do want to receive future information about this rulemaking, please notify the Secretary in one of the ways described above and ask to be included on the mailing list for Docket No. UT-040015. If you do not do this, you might not receive further information about this rulemaking.**

Sincerely,

CAROLE J. WASHBURN  
Executive Secretary