



**Performance Results
Washington
August 2009 - July 2010
Qwest's Performance Assurance Plans (PAPs)**

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PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity	
		Numerator	Denominator			Numerator	Denominator				
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	July 2010	13225356	5453486	3	0.64	3241282	1076922	3	-152.28	(93.58)	
	June 2010	13660514	5711546	2	0.53	3542084	1142708	3	-181.29	(111.22)	
	May 2010	15777041	6314895	2	0.53	3839169	1288791	3	-151.16	(92.90)	
	April 2010	13026605	5456722	3	0.57	3553144	1137441	3	-194.29	(119.12)	
	March 2010	14633643	6122414	2	0.53	4130792	1305823	3	-215.81	(132.20)	
	February 2010	16730671	6870833	2	0.52	4601072	1482725	3	-204.39	(125.26)	
	January 2010	14012041	5857697	2	0.59	3919294	1259198	3	-191.11	(117.18)	
	December 2009	16691656	7001916	2	0.53	6848463	1502001	5	-280.92	(171.78)	
	November 2009	16434194	6807754	2	0.52	4647616	1526391	3	-192.58	(118.08)	
	October 2009	15719534	6457666	2	0.53	4486051	1436436	3	-209.21	(128.19)	
	September 2009	16708117	7231094	2	0.54	4907713	1616551	3	-238.24	(145.84)	
	August 2009	18066264	7347436	2	0.61	5082209	1685057	3	-185.50	(113.78)	
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	July 2010	27960654	27960686	100%	0	0	0	0%	0.00	(0.16)
		June 2010	29068375	29068375	100%	0.0011	0	0	0%	0.00	(0.16)
May 2010		35341151	35341423	100%	0	0	0	0%	0.00	(0.16)	
April 2010		30782087	30785374	100%	0.0028	0	0	0%	0.00	(0.16)	
March 2010		34347307	34393445	100%	0.0103	0	0	0%	0.00	(0.15)	
February 2010		37565484	37565838	100%	0.0366	0	0	0%	0.00	(0.16)	
January 2010		33217394	33218152	100%	0.0031	0	0	0%	0.00	(0.16)	
December 2009		40107040	40107041	100%	0.0048	0	0	0%	0.00	(0.16)	
November 2009		41744439	41744956	100%	0.0002	0	0	0%	0.00	(0.16)	
October 2009		38954038	38954038	100%	0.0035	0	0	0%	0.00	(0.16)	
September 2009		43535785	43535816	100%	0	0	0	0%	0.00	(0.16)	
August 2009		46627769	46628118	100%	0.0008	0	0	0%	0.00	(0.16)	
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		July 2010	3059234	1279206	2	0.62	3241282	1076922	3	-129.85	(79.94)
		June 2010	3152166	1337577	2	0.52	3542084	1142708	3	-153.08	(94.06)
	May 2010	3705975	1502957	2	0.5	3839169	1288791	3	-129.96	(80.01)	
	April 2010	3052901	1295977	2	0.56	3553144	1137441	3	-162.55	(99.82)	
	March 2010	3323780	1412526	2	0.54	4130792	1305823	3	-179.58	(110.18)	
	February 2010	3759612	1565612	2	0.51	4601072	1482725	3	-169.65	(104.14)	
	January 2010	3267505	1389878	2	0.57	3919294	1259198	3	-161.29	(99.06)	
	December 2009	3919306	1669218	2	0.54	6848463	1502001	5	-228.31	(139.80)	
	November 2009	3909456	1645041	2	0.51	4647616	1526391	3	-162.59	(99.85)	
	October 2009	3845606	1602868	2	0.51	4486051	1436436	3	-176.53	(108.32)	
	September 2009	4029986	1764221	2	0.51	4907713	1616551	3	-197.27	(120.93)	
	August 2009	4446938	1831933	2	0.59	5082209	1685057	3	-156.80	(96.33)	
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	July 2010	10166122	4174280	3	0.64	3241282	1076922	3	-145.96	(89.74)
		June 2010	10508348	4373969	2	0.53	3542084	1142708	3	-174.16	(106.88)
May 2010		12071066	4811938	2	0.54	3839169	1288791	3	-144.19	(88.66)	
April 2010		9973704	4160745	3	0.57	3553144	1137441	3	-186.75	(114.53)	
March 2010		11309863	4709888	2	0.52	4130792	1305823	3	-207.31	(127.04)	
February 2010		12971059	5305221	2	0.53	4601072	1482725	3	-196.28	(120.33)	
January 2010		10744536	4467819	2	0.59	3919294	1259198	3	-182.75	(112.10)	
December 2009		12772350	5332698	2	0.52	6848463	1502001	5	-272.05	(166.39)	
November 2009		12524738	5162713	2	0.52	4647616	1526391	3	-183.64	(112.65)	

	October 2009	11873928	4854798	2	0.53	4486051	1436436	3	-199.79	(122.46)
	September 2009	12678131	5466873	2	0.55	4907713	1616551	3	-228.80	(140.10)
	August 2009	13619326	5515503	2	0.62	5082209	1685057	3	-176.64	(108.39)
BI-2 Invoices Delivered within 10 Days All Parity by Design	July 2010	1144	1144	99%	8.65%	0	0	0%	0.00	0.00
	June 2010	1176	1180	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	1180	1180	100%	5.81%	0	0	0%	0.00	0.00
	April 2010	1109	1109	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	1258	1258	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	1187	1188	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	1064	1064	100%	2.90%	0	0	0%	0.00	0.00
	December 2009	1304	1304	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	1075	1076	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	1134	1134	100%	3.05%	0	0	0%	0.00	0.00
	September 2009	1239	1239	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	1080	1080	100%	0.00%	0	0	0%	0.00	0.00
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	July 2010	2332420	2332638	100%	1.94%	0	0	0%	0.00	(0.06)
	June 2010	2509030	2509713	100%	0.97%	0	0	0%	0.00	(0.06)
	May 2010	2480024	2481000	100%	1.65%	0	0	0%	0.00	(0.06)
	April 2010	2474296	2475275	100%	1.98%	0	0	0%	0.00	(0.06)
	March 2010	2468313	2473119	100%	1.99%	0	0	0%	0.00	(0.06)
	February 2010	2962795	2962795	100%	4.40%	0	0	0%	0.00	(0.06)
	January 2010	2030619	2030679	100%	0.00%	0	0	0%	0.00	(0.06)
	December 2009	2508366	2508366	100%	0.54%	0	0	0%	0.00	(0.06)
	November 2009	2532393	2532393	100%	0.00%	0	0	0%	0.00	(0.06)
	October 2009	2537378	2537468	100%	0.00%	0	0	0%	0.00	(0.06)
	September 2009	2513961	2514423	100%	0.60%	0	0	0%	0.00	(0.06)
	August 2009	2559751	2559926	100%	1.36%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	July 2010	31628	31628	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2010	31764	31764	100%	0.00%	0	0	0%	0.00	(0.16)
	May 2010	18850	28994	100%	0.00%	0	0	0%	0.00	0.95
	April 2010	32835	33175	65%	47.69%	0	0	0%	0.00	(0.13)
	March 2010	29453	29453	99%	10.07%	0	0	0%	0.00	(0.16)
	February 2010	33135	33135	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2010	37693	37693	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2009	34324	34324	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2009	35483	35483	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2009	35638	35638	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2009	33666	33666	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2009	36137	36137	100%	0.00%	0	0	0%	0.00	(0.16)
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	July 2010	6980	6993	100%	5.70%	98973	99885	99%	-6.18	(4.76)
	June 2010	12373	12376	100%	4.31%	97225	97674	100%	-6.75	(5.10)
	May 2010	7050	7062	100%	1.56%	88143	88612	99%	-4.01	(3.44)
	April 2010	8469	8474	100%	4.12%	96675	97071	100%	-4.83	(3.94)
	March 2010	7097	7101	100%	2.43%	90166	90502	100%	-4.20	(3.55)
	February 2010	6420	6437	100%	2.37%	89747	90093	100%	-1.50	(1.91)
	January 2010	8300	8304	100%	5.13%	108518	108999	100%	-5.21	(4.17)
	December 2009	7461	7494	100%	2.19%	107251	107724	100%	0.02	(0.99)
	November 2009	7913	7924	100%	6.62%	104414	104862	100%	-3.80	(3.31)
	October 2009	7428	7440	100%	3.72%	112548	112962	100%	-2.84	(2.72)
	September 2009	6971	7000	100%	4.01%	113787	114346	100%	-0.87	(1.53)
	August 2009	8095	8101	100%	6.42%	112452	113256	99%	-6.59	(5.00)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	July 2010	31628	31628	100%	0.00%	0	0	0%	0.00	(0.16)
	June 2010	31764	31764	100%	0.00%	0	0	0%	0.00	(0.16)

	May 2010	28994	28994	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2010	33175	33175	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2010	29453	29453	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2010	33135	33135	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2010	37693	37693	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2009	34324	34324	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2009	35483	35483	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2009	35638	35638	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2009	33666	33666	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2009	36137	36137	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	July 2010	85	87	95%	22.19%	0	0	0%	0.00	(0.09)
	June 2010	158	160	98%	14.99%	0	0	0%	0.00	(0.12)
	May 2010	116	116	99%	11.11%	0	0	0%	0.00	(0.16)
	April 2010	175	177	100%	0.00%	0	0	0%	0.00	(0.12)
	March 2010	217	219	99%	10.57%	0	0	0%	0.00	(0.13)
	February 2010	144	146	99%	9.51%	0	0	0%	0.00	(0.11)
	January 2010	218	224	99%	11.62%	0	0	0%	0.00	(0.07)
	December 2009	204	204	97%	16.15%	0	0	0%	0.00	(0.16)
	November 2009	157	158	100%	0.00%	0	0	0%	0.00	(0.14)
	October 2009	231	232	99%	7.93%	0	0	0%	0.00	(0.14)
	September 2009	287	288	100%	6.55%	0	0	0%	0.00	(0.15)
	August 2009	363	366	100%	5.88%	0	0	0%	0.00	(0.13)
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	July 2010	132	141	96%	18.40%	0	0	0%	0.00	0.04
	June 2010	99	107	94%	24.44%	0	0	0%	0.00	0.08
	May 2010	123	133	93%	26.30%	0	0	0%	0.00	0.08
	April 2010	164	223	92%	26.37%	0	0	0%	0.00	0.68
	March 2010	142	150	74%	44.11%	0	0	0%	0.00	0.01
	February 2010	181	240	95%	22.47%	0	0	0%	0.00	0.62
	January 2010	150	360	75%	43.06%	0	0	0%	0.00	1.68
	December 2009	177	180	42%	49.30%	0	0	0%	0.00	(0.11)
	November 2009	136	136	98%	12.80%	0	0	0%	0.00	(0.16)
	October 2009	242	242	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2009	222	224	100%	0.00%	0	0	0%	0.00	(0.13)
	August 2009	270	278	99%	9.41%	0	0	0%	0.00	(0.07)
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	78	1	0	0	0	0	0	0.00	(0.40)
	August 2009	0	0	78	0	0	0	0	0.00	0.00
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	July 2010	120	1	92	23.46	0	0	0	0.00	0.00
	June 2010	79	1	120	0	0	0	0	0.00	(1.03)
	May 2010	86	1	79	0	0	0	0	0.00	(0.85)
	April 2010	0	0	86	0	0	0	0	0.00	0.00
	March 2010	74	1	0	0	0	0	0	0.00	(1.15)
	February 2010	0	0	74	0	0	0	0	0.00	0.00
January 2010	0	0	0	0	0	0	0	0.00	0.00	

	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	62	1	0	0	0	0	0	0	0.00	(1.45)
	August 2009	585	5	62	0	0	0	0	0	0.00	(0.08)
CP-1C Scheduled Interval 121 to 150	July 2010	0	0	133	4.93	0	0	0	0	0.00	0.00
Calendar Days All Benchmark 150	June 2010	379	3	0	0.00	0	0	0	0	0.00	(0.47)
	May 2010	132	1	126	10.97	0	0	0	0	0.00	(0.36)
	April 2010	0	0	132	0.00	0	0	0	0	0.00	0.00
	March 2010	209	2	0	0.00	0	0	0	0	0.00	(0.91)
	February 2010	280	3	105	24.75	0	0	0	0	0.00	(1.13)
	January 2010	255	2	93	4.04	0	0	0	0	0.00	(0.45)
	December 2009	0	0	128	0.71	0	0	0	0	0.00	0.00
	November 2009	70	1	0	0.00	0	0	0	0	0.00	(1.60)
	October 2009	288	2	70	0.00	0	0	0	0	0.00	(0.12)
	September 2009	150	1	144	0.00	0	0	0	0	0.00	0.00
	August 2009	0	0	150	0.00	0	0	0	0	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	July 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	June 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	May 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	April 2010	0	0	100%	0.00%	0	0	0	0%	0.00	0.00
	March 2010	1	1	0%	0.00%	0	0	0	0%	0.00	(0.33)
	February 2010	0	0	100%	0.00%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	September 2009	2	2	0%	0.00%	0	0	0	0%	0.00	(0.33)
	August 2009	5	5	100%	0.00%	0	0	0	0%	0.00	(0.33)
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	July 2010	0	0	100%	0.00%	0	0	0	0%	0.00	0.00
	June 2010	3	3	0%	0.00%	0	0	0	0%	0.00	(0.33)
	May 2010	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
	April 2010	6	6	100%	0.00%	0	0	0	0%	0.00	(0.33)
	March 2010	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	February 2010	4	4	100%	0.00%	0	0	0	0%	0.00	(0.33)
	January 2010	6	6	100%	0.00%	0	0	0	0%	0.00	(0.33)
	December 2009	0	0	100%	0.00%	0	0	0	0%	0.00	0.00
	November 2009	2	2	0%	0.00%	0	0	0	0%	0.00	(0.33)
	October 2009	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	September 2009	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	August 2009	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	July 2010	34	4	9	1	0	0	0	0	0.00	(0.45)
	June 2010	44	5	9	1.29	0	0	0	0	0.00	(0.36)
	May 2010	107	12	9	1.1	0	0	0	0	0.00	(0.33)
	April 2010	56	6	9	1.16	0	0	0	0	0.00	(0.20)
	March 2010	20	2	9	0.82	0	0	0	0	0.00	0.00
	February 2010	18	2	10	0	0	0	0	0	0.00	(0.30)
	January 2010	40	4	9	1.41	0	0	0	0	0.00	0.00
	December 2009	78	5	10	0.82	0	0	0	0	0.00	1.68
	November 2009	54	6	16	13.67	0	0	0	0	0.00	(0.30)
	October 2009	28	3	9	1.1	0	0	0	0	0.00	(0.20)
	September 2009	40	5	9	1.15	0	0	0	0	0.00	(0.60)
	August 2009	0	0	8	2.83	0	0	0	0	0.00	0.00

CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	July 2010	4	4	100%	0.00%	0	0	0%	0.00	(0.33)	
	June 2010	6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
	May 2010	12	12	100%	0.00%	0	0	0%	0.00	(0.33)	
	April 2010	6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
	March 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
	February 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
	January 2010	3	4	100%	0.00%	0	0	0%	0.00	0.50	
	December 2009	4	5	75%	43.30%	0	0	0%	0.00	0.33	
	November 2009	6	6	80%	40.00%	0	0	0%	0.00	(0.33)	
	October 2009	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
	September 2009	5	5	100%	0.00%	0	0	0%	0.00	(0.33)	
	August 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	DA-1 Speed of Answer - Directory Assistance Parity by Design	July 2010	0	0	:00	:00	8.32	1	:48	0.00	0.00
		June 2010	0	0	:00	:00	7.31	1	:24	0.00	0.00
May 2010		0	0	:00	:00	7.84	1	:36	0.00	0.00	
April 2010		0	0	:00	:00	7.16	1	:24	0.00	0.00	
March 2010		0	0	:00	:00	7.33	1	:12	0.00	0.00	
February 2010		0	0	:00	:00	6.52	1	:48	0.00	0.00	
January 2010		0	0	:00	:00	4.28	1	:12	0.00	0.00	
December 2009		0	0	:00	:00	6.85	1	:00	0.00	0.00	
November 2009		0	0	:00	:00	6.83	1	:12	0.00	0.00	
October 2009		0	0	:00	:00	7.54	1	:36	0.00	0.00	
September 2009		0	0	:00	:00	7.8	1	:00	0.00	0.00	
August 2009	0	0	:00	:00	7.6	1	:00	0.00	0.00		
DB-1A Time to Update Databases E911 Parity by Design	July 2010	149.434722	46364	00:04	00:00	0	0	00:00	0.00	0.00	
	June 2010	224.072222	51544	00:05	00:00	0	0	00:00	0.00	0.00	
	May 2010	353.264583	53307	00:06	00:00	0	0	00:00	0.00	0.00	
	April 2010	389.573611	48432	00:10	00:00	0	0	00:00	0.00	0.00	
	March 2010	339.40625	47498	00:12	00:00	0	0	00:00	0.00	0.00	
	February 2010	368.297917	50274	00:10	00:00	0	0	00:00	0.00	0.00	
	January 2010	0	49879	00:11	00:00	0	0	00:00	0.00	0.00	
	December 2009	0	62676	00:12	00:00	0	0	00:00	0.00	0.00	
	November 2009	0	55391	00:17	00:00	0	0	00:00	0.00	0.00	
	October 2009	0	56430	00:14	00:00	0	0	00:00	0.00	0.00	
September 2009	0	61477	00:14	00:00	0	0	00:00	0.00	0.00		
August 2009	0	66296	00:12	00:00	0	0	00:00	0.00	0.00		
DB-1B Time to Update Databases LIDB Parity by Design	July 2010	3356852	3174801	:48	:00	0	0	:00	0.00	0.00	
	June 2010	3480920	3265407	:24	:00	0	0	:00	0.00	0.00	
	May 2010	3499541	3330475	:48	:00	0	0	:00	0.00	0.00	
	April 2010	3285873	3143045	:00	:00	0	0	:00	0.00	0.00	
	March 2010	2966788	2829637	:00	:00	0	0	:00	0.00	0.00	
	February 2010	3327017	3181496	:00	:00	0	0	:00	0.00	0.00	
	January 2010	3212663	3085150	:00	:00	0	0	:00	0.00	0.00	
	December 2009	4458666	4310658	:36	:00	0	0	:00	0.00	0.00	
	November 2009	3686138	3560157	:12	:00	0	0	:00	0.00	0.00	
	October 2009	3609243	3495263	:36	:00	0	0	:00	0.00	0.00	
September 2009	3880200	3753843	:12	:00	0	0	:00	0.00	0.00		
August 2009	4321165	4136923	:12	:00	0	0	:00	0.00	0.00		
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	July 2010	39952.87	177558	:48	:24	0	0	:00	0.00	0.00	
	June 2010	43323.04	196068	:12	:48	0	0	:00	0.00	0.00	
	May 2010	48631.85	210979	:48	:24	0	0	:00	0.00	0.00	
	April 2010	42689.16	186982	:12	:48	0	0	:00	0.00	0.00	
March 2010	41463.64	182701	:12	:48	0	0	:00	0.00	0.00		

	February 2010	47515.02	200233	:12	:48	0	0	:00	0.00	0.00
	January 2010	45526.75	201496	:36	:12	0	0	:00	0.00	0.00
	December 2009	51440.9	206006	:12	:48	0	0	:00	0.00	0.00
	November 2009	57263.35	219406	:00	:12	0	0	:00	0.00	0.00
	October 2009	52673.15	221424	:24	:36	0	0	:00	0.00	0.00
	September 2009	76465.52	260153	:36	:12	0	0	:00	0.00	0.00
	August 2009	65053.84	261917	:36	:24	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates	July 2010	134238	136288	98%	12.58%	0	0	0%	0.00	0.00
Directory Listing Parity by Design	June 2010	146142	148426	99%	12.17%	0	0	0%	0.00	0.00
	May 2010	166885	169548	98%	12.31%	0	0	0%	0.00	0.00
	April 2010	134288	137033	98%	12.43%	0	0	0%	0.00	0.00
	March 2010	135253	137645	98%	14.01%	0	0	0%	0.00	0.00
	February 2010	143814	146079	98%	13.07%	0	0	0%	0.00	0.00
	January 2010	145351	147740	98%	12.36%	0	0	0%	0.00	0.00
	December 2009	157115	159717	98%	12.61%	0	0	0%	0.00	0.00
	November 2009	167400	170003	98%	12.66%	0	0	0%	0.00	0.00
	October 2009	167237	169656	98%	12.28%	0	0	0%	0.00	0.00
	September 2009	199647	201891	99%	11.86%	0	0	0%	0.00	0.00
	August 2009	205066	207783	99%	10.48%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All	July 2010	29827	29880	100%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.9925	June 2010	28388	28440	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	28662	28680	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	29494	29580	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	29280	29280	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	29580	29580	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	28743	29280	100%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA	July 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.9925	June 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	28680	28680	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	30180	30180	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	29280	29280	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	29580	29580	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	29280	29280	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA	July 2010	42765	42840	99%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.9925	June 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	43030	43200	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	38880	38880	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	42840	42840	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	42918	43200	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	41411	41460	99%	0.00%	0	0	0%	0.00	0.00
	December 2009	43140	43140	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	41626	41760	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	42705	42840	100%	0.00%	0	0	0%	0.00	0.00

	September 2009	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	41618	41760	100%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	July 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	20160	20160	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	21060	21060	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	September 2009	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	41565	41565	99%	0.00%	0	0	0%	0.00	0.00
	June 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	42070	42180	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	37860	37860	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	41962	42180	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	40380	40380	99%	0.00%	0	0	0%	0.00	0.00
	December 2009	41925	41925	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	November 2009	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	41430	41565	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	2	2	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2010	29850	29880	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	March 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	28662	28680	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	29494	29580	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	29280	29280	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	29580	29580	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	28800	29280	100%	0.00%	0	0	0%	0.00	0.00
	July 2010	0	1	0%	0.00%	9	22	41%	-0.81	(1.49)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	2	0%	0.00%	12	25	48%	0.05	(1.39)
	November 2009	0	0	50%	50.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	1	1	0%	0.00%	25	45	56%	0.88	(1.10)
	August 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	July 2010	4	12	40%	48.99%	691	1911	36%	-0.20	(1.12)
Trouble Reports Business Parity	June 2010	2	9	33%	47.14%	676	2004	34%	-0.73	(1.44)
	May 2010	4	14	22%	41.57%	795	2272	35%	-0.50	(1.31)
	April 2010	2	12	29%	45.18%	666	1951	34%	-1.27	(1.77)
	March 2010	3	7	17%	37.27%	794	2476	32%	0.61	(0.85)
	February 2010	7	12	43%	49.49%	777	2208	35%	1.67	(0.18)
	January 2010	8	15	58%	49.30%	811	2304	35%	1.47	(0.28)
	December 2009	5	16	53%	49.89%	863	2504	34%	-0.27	(1.16)
	November 2009	3	10	31%	46.35%	757	2116	36%	-0.38	(1.23)
	October 2009	6	9	30%	45.83%	869	2484	35%	1.99	(0.02)
	September 2009	4	11	67%	47.14%	782	2282	34%	0.15	(1.08)
	August 2009	1	6	36%	48.10%	853	2472	35%	-0.92	(1.56)
MR-10 Customer and Non-Qwest Related	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Centrex Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0.00%	22	97	23%	-0.54	(1.33)
	January 2010	0	1	0%	0.00%	26	84	31%	-0.67	(1.40)
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0.00%	33	87	38%	-0.78	(1.47)
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	July 2010	0	0	25%	43.30%	0	0	0%	0.00	0.00
Trouble Reports Centrex 21 Parity	June 2010	1	1	0%	0.00%	7	36	19%	2.01	(0.52)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0.00%	7	29	24%	-0.55	(1.34)
	March 2010	1	2	0%	0.00%	6	31	19%	1.06	(0.82)
	February 2010	0	2	50%	50.00%	10	29	34%	-0.99	(1.60)
	January 2010	2	3	0%	0.00%	8	35	23%	1.73	(0.40)
	December 2009	3	5	67%	47.14%	12	38	32%	1.29	(0.53)
	November 2009	2	4	60%	48.99%	8	30	27%	0.99	(0.74)
	October 2009	1	3	50%	50.00%	10	40	25%	0.32	(1.15)
	September 2009	3	4	33%	47.14%	14	30	47%	1.07	(0.68)
	August 2009	0	2	75%	43.30%	4	37	11%	-0.48	(1.29)
MR-10 Customer and Non-Qwest Related	July 2010	0	3	100%	0.00%	62	209	30%	-1.12	(1.68)
Trouble Reports DS0 Parity	June 2010	1	1	0%	0.00%	51	166	31%	1.50	(0.70)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	0%	0.00%	47	162	29%	1.56	(0.67)
	March 2010	2	2	100%	0.00%	54	212	25%	2.41	(0.09)
	February 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00

	November 2009	1	1	0%	0.00%	47	215	22%	1.89	(0.54)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0.00%	81	259	31%	-0.67	(1.41)
	August 2009	2	3	0%	0.00%	67	209	32%	1.28	(0.59)
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	July 2010	0	1	25%	43.30%	60	189	32%	-0.68	(1.41)
	June 2010	0	3	0%	0.00%	52	169	31%	-1.14	(1.70)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0.00%	52	214	24%	-0.57	(1.34)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0.00%	42	158	27%	-0.60	(1.36)
	December 2009	0	2	0%	0.00%	57	214	27%	-0.85	(1.52)
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	0%	0.00%	57	261	22%	1.89	(0.53)
	September 2009	2	2	100%	0.00%	74	269	28%	2.29	(0.14)
	August 2009	1	1	100%	0.00%	60	235	26%	1.70	(0.61)
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	July 2010	1	1	0%	0.00%	133	140	95%	0.23	(2.00)
	June 2010	0	5	100%	0.00%	126	130	97%	-12.32	(8.49)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0.00%	135	144	94%	-3.86	(3.35)
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	0%	0.00%	100	105	95%	0.22	(2.02)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	2	0%	0.00%	127	135	94%	-5.59	(4.40)
MR-10 Customer and Non-Qwest Related Trouble Reports Frame Relay Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	0%	0.00%	2	13	15%	2.26	(0.52)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0.00%	27	88	31%	1.49	(0.71)
	April 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	July 2010	8	10	76%	42.42%	4	8	50%	1.26	(0.49)

Trouble Reports LIS Trunk Parity	June 2010	10	12	80%	40.00%	4	7	57%	1.11	(0.56)
	May 2010	5	8	83%	37.27%	6	7	86%	-1.28	(1.78)
	April 2010	7	11	63%	48.41%	3	6	50%	0.54	(0.98)
	March 2010	9	9	64%	48.10%	4	6	67%	1.34	(0.35)
	February 2010	5	6	100%	0.00%	5	6	83%	0.00	(1.00)
	January 2010	0	0	83%	37.27%	0	0	0%	0.00	0.00
	December 2009	9	13	0%	0.00%	6	9	67%	0.13	(1.20)
	November 2009	7	8	69%	46.15%	2	3	67%	0.65	(0.99)
	October 2009	6	6	88%	33.07%	2	2	100%	0.00	0.00
	September 2009	7	8	100%	0.00%	0	1	0%	0.00	(0.54)
	August 2009	9	12	88%	33.07%	4	9	44%	1.39	(0.41)
	MR-10 Customer and Non-Qwest Related	July 2010	1	1	0%	0.00%	16	31	52%	0.95
Trouble Reports PBX Parity	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	2	0%	0.00%	15	44	34%	0.46	(1.12)
	February 2010	0	0	50%	50.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	2	0%	0.00%	17	38	45%	-1.24	(1.75)
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	1	1	0%	0.00%	16	38	42%	1.16	(0.90)
	August 2009	2	5	100%	0.00%	15	38	39%	0.02	(1.26)
	MR-10 Customer and Non-Qwest Related	July 2010	4	9	25%	43.30%	4018	12273	33%	0.75
Trouble Reports Residence Parity	June 2010	2	4	44%	49.69%	3946	11356	35%	0.64	(0.90)
	May 2010	1	4	50%	50.00%	4354	12286	35%	-0.44	(1.27)
	April 2010	1	2	25%	43.30%	4719	12693	37%	0.38	(1.16)
	March 2010	1	3	50%	50.00%	6102	17122	36%	-0.08	(1.05)
	February 2010	3	5	33%	47.14%	5717	14934	38%	1.00	(0.66)
	January 2010	1	4	60%	48.99%	6114	16216	38%	-0.52	(1.32)
	December 2009	1	2	25%	43.30%	6067	15619	39%	0.32	(1.20)
	November 2009	3	3	50%	50.00%	5326	13670	39%	2.17	(0.05)
	October 2009	5	12	100%	0.00%	6070	15894	38%	0.25	(1.02)
	September 2009	7	16	42%	49.30%	6431	15923	40%	0.27	(0.98)
	August 2009	3	7	44%	49.61%	6682	16692	40%	0.15	(1.12)
	MR-10 Customer and Non-Qwest Related	July 2010	8	9	0%	0.00%	6	8	75%	0.66
Trouble Reports UDIT Above DS1 Level Parity	June 2010	1	2	89%	31.43%	2	4	50%	0.00	(1.00)
	May 2010	6	9	50%	50.00%	6	11	55%	0.54	(0.95)
	April 2010	1	3	67%	47.14%	3	8	38%	-0.13	(1.08)
	March 2010	1	2	33%	47.14%	2	3	67%	-0.39	(1.24)
	February 2010	1	2	50%	50.00%	4	4	100%	0.00	0.00
	January 2010	3	5	50%	50.00%	2	7	29%	1.19	(0.70)
	December 2009	2	3	60%	48.99%	4	7	57%	0.28	(1.26)
	November 2009	0	2	67%	47.14%	5	9	56%	-1.43	(1.87)
	October 2009	0	2	0%	0.00%	1	6	17%	-0.55	(1.33)
	September 2009	1	3	0%	0.00%	2	7	29%	0.15	(1.33)
	August 2009	1	3	33%	47.14%	3	6	50%	-0.47	(1.29)
	MR-10 Customer and Non-Qwest Related	July 2010	0	0	0%	0.00%	0	0	0%	0.00
Trouble Reports UDIT DS1 Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0.00%	40	161	25%	-0.57	(1.35)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	January 2010	1	1	0%	0.00%	42	158	27%	1.66	(0.63)
	December 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	0%	0.00%	50	228	22%	1.88	(0.54)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	July 2010	65	109	53%	49.88%	9	22	41%	1.63	(0.16)
Trouble Reports Unbundled Loop - 2 Wire	June 2010	43	106	60%	49.06%	7	19	37%	0.31	(0.98)
Non-Loaded Parity	May 2010	41	96	41%	49.10%	6	11	55%	-0.75	(1.45)
	April 2010	61	105	43%	49.47%	7	22	32%	2.41	0.23
	March 2010	57	102	58%	49.34%	3	23	13%	5.51	1.21
	February 2010	67	113	56%	49.65%	9	25	36%	2.20	0.15
	January 2010	67	120	59%	49.13%	8	23	35%	1.94	(0.01)
	December 2009	68	133	56%	49.66%	12	25	48%	0.29	(0.96)
	November 2009	76	140	51%	49.99%	4	20	20%	3.59	0.63
	October 2009	84	150	54%	49.82%	7	48	15%	7.08	2.07
	September 2009	90	169	56%	49.64%	25	45	56%	-0.28	(1.17)
	August 2009	107	150	53%	49.89%	14	36	39%	3.59	1.07
MR-10 Customer and Non-Qwest Related	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	June 2010	1	1	0%	0.00%	52	169	31%	1.50	(0.70)
Non-Loaded Parity	May 2010	1	1	100%	0.00%	40	161	25%	1.73	(0.60)
	April 2010	2	2	100%	0.00%	43	196	22%	2.65	(0.00)
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	2	2	0%	0.00%	55	213	26%	2.39	(0.10)
	January 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0.00%	50	228	22%	-0.53	(1.32)
	October 2009	1	1	0%	0.00%	57	261	22%	1.89	(0.53)
	September 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	July 2010	49	70	72%	45.05%	9	22	41%	2.42	0.33
Trouble Reports Unbundled Loop - ADSL	June 2010	37	56	70%	45.83%	7	19	37%	2.28	0.19
Qualified Parity	May 2010	23	38	66%	47.35%	6	11	55%	0.35	(0.99)
	April 2010	25	38	61%	48.88%	7	22	32%	2.72	0.39
	March 2010	21	39	66%	47.44%	3	23	13%	4.61	0.83
	February 2010	35	56	54%	49.85%	9	25	36%	2.30	0.20
	January 2010	14	19	63%	48.41%	8	23	35%	2.63	0.35
	December 2009	17	25	74%	44.03%	12	25	48%	1.42	(0.30)
	November 2009	6	10	68%	46.65%	4	20	20%	2.58	0.07
	October 2009	8	15	60%	48.99%	7	48	15%	3.71	0.59
	September 2009	14	19	53%	49.89%	25	45	56%	1.33	(0.34)
	August 2009	2	5	74%	44.03%	14	36	39%	0.05	(1.25)
MR-10 Customer and Non-Qwest Related	July 2010	31	116	24%	42.79%	60	189	32%	-0.91	(1.56)
Trouble Reports Unbundled Loop - DS1	June 2010	35	113	27%	44.25%	52	169	31%	0.04	(1.06)
Capable Parity	May 2010	29	115	31%	46.24%	40	161	25%	0.07	(1.04)
	April 2010	31	104	25%	43.43%	43	196	22%	1.57	(0.17)
	March 2010	28	136	30%	45.74%	52	214	24%	-0.79	(1.48)
	February 2010	32	159	21%	40.43%	55	213	26%	-1.24	(1.75)
	January 2010	34	136	20%	40.09%	42	158	27%	-0.31	(1.19)
	December 2009	45	193	25%	43.30%	57	214	27%	-0.76	(1.46)
	November 2009	35	146	23%	42.28%	50	228	22%	0.47	(0.79)
	October 2009	36	147	24%	42.69%	57	261	22%	0.62	(0.70)
	September 2009	39	158	24%	43.00%	74	269	28%	-0.63	(1.38)

MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSL Parity	August 2009	33	156	25%	43.12%	60	235	26%	-0.97	(1.59)	
	July 2010	1	5	100%	0.00%	60	189	32%	-0.56	(1.34)	
	June 2010	2	3	20%	40.00%	52	169	31%	1.34	(0.56)	
	May 2010	3	5	67%	47.14%	39	160	24%	1.83	(0.24)	
	April 2010	1	3	60%	48.99%	43	196	22%	0.47	(1.04)	
	March 2010	2	5	33%	47.14%	52	214	24%	0.81	(0.78)	
	February 2010	1	3	40%	48.99%	55	213	26%	0.30	(1.15)	
	January 2010	4	12	33%	47.14%	42	158	27%	0.51	(0.87)	
	December 2009	2	8	33%	47.14%	57	214	27%	-0.10	(1.06)	
	November 2009	2	4	25%	43.30%	50	228	22%	1.35	(0.53)	
	October 2009	6	9	50%	50.00%	57	261	22%	3.20	0.52	
	September 2009	3	9	67%	47.14%	74	269	28%	0.38	(0.96)	
	August 2009	2	5	33%	47.14%	60	235	26%	0.73	(0.82)	
	MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	July 2010	144	298	45%	49.72%	4709	14184	33%	5.49	2.21
June 2010		179	359	48%	49.97%	4622	13360	35%	6.00	2.53	
May 2010		163	354	50%	50.00%	5149	14558	35%	4.15	1.45	
April 2010		167	365	46%	49.84%	5385	14644	37%	3.51	1.08	
March 2010		214	436	46%	49.82%	6896	19598	35%	6.01	2.54	
February 2010		157	346	49%	49.99%	6494	17142	38%	2.84	0.68	
January 2010		207	446	45%	49.79%	6925	18520	37%	3.89	1.31	
December 2009		196	403	46%	49.87%	6931	18124	38%	4.25	1.52	
November 2009		180	347	49%	49.98%	6084	15787	39%	5.05	1.99	
October 2009		177	371	52%	49.96%	6939	18378	38%	3.91	1.32	
September 2009		172	375	48%	49.95%	7213	18205	40%	2.45	0.45	
August 2009		199	418	46%	49.83%	7535	19164	39%	3.43	1.04	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity		July 2010	1	5	60%	48.99%	9	22	41%	-0.86	(1.52)
		June 2010	1	7	20%	40.00%	7	19	37%	-1.06	(1.64)
	May 2010	4	9	14%	34.99%	6	11	55%	-0.45	(1.27)	
	April 2010	2	6	44%	49.69%	7	22	32%	0.07	(1.23)	
	March 2010	1	2	33%	47.14%	3	23	13%	1.49	(0.68)	
	February 2010	6	12	50%	50.00%	9	25	36%	0.83	(0.72)	
	January 2010	2	8	50%	50.00%	8	23	35%	-0.50	(1.30)	
	December 2009	5	10	25%	43.30%	12	25	48%	0.11	(1.16)	
	November 2009	4	9	50%	50.00%	4	20	20%	1.52	(0.44)	
	October 2009	3	8	44%	49.69%	7	48	15%	1.70	(0.35)	
	September 2009	3	10	38%	48.41%	25	45	56%	-1.47	(1.89)	
	August 2009	4	6	30%	45.83%	14	36	39%	1.29	(0.50)	
	MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	July 2010	9	37	27%	44.31%	4709	14184	33%	-1.14	(1.70)
		June 2010	15	42	24%	42.90%	4622	13360	35%	0.15	(1.00)
May 2010		21	54	36%	47.92%	5149	14558	35%	0.54	(0.75)	
April 2010		24	66	39%	48.75%	5385	14644	37%	-0.07	(1.04)	
March 2010		23	72	36%	48.10%	6896	19598	35%	-0.58	(1.35)	
February 2010		12	38	32%	46.63%	6494	17142	38%	-0.80	(1.49)	
January 2010		24	73	32%	46.48%	6925	18520	37%	-0.80	(1.48)	
December 2009		31	81	33%	46.98%	6930	18123	38%	0.01	(1.06)	
November 2009		28	82	38%	48.60%	6083	15786	39%	-0.81	(1.50)	
October 2009		33	73	34%	47.42%	6939	18378	38%	1.31	(0.28)	
September 2009		17	54	45%	49.77%	7213	18205	40%	-1.22	(1.74)	
August 2009		30	73	31%	46.44%	7535	19164	39%	0.31	(0.88)	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	1	1	0%	0.00%	7	29	24%	1.74	(0.62)	

	March 2010	0	1	100%	0.00%	6	31	19%	-0.48	(1.29)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	2	0%	0.00%	8	35	23%	0.89	(0.90)
	December 2009	1	2	50%	50.00%	12	38	32%	0.55	(1.08)
	November 2009	2	3	50%	50.00%	8	30	27%	1.49	(0.51)
	October 2009	0	0	67%	47.14%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	July 2010	0	3	0%	0.00%	20	66	30%	-1.12	(1.68)
	June 2010	0	1	0%	0.00%	19	55	35%	-0.72	(1.44)
	May 2010	1	3	0%	0.00%	26	71	37%	-0.12	(1.07)
	April 2010	2	5	33%	47.14%	25	58	43%	-0.13	(1.08)
	March 2010	2	4	40%	48.99%	24	86	28%	0.96	(0.73)
	February 2010	2	5	50%	50.00%	22	97	23%	0.90	(0.74)
	January 2010	1	7	40%	48.99%	26	84	31%	-0.92	(1.56)
	December 2009	1	4	14%	34.99%	25	75	33%	-0.34	(1.21)
	November 2009	0	1	25%	43.30%	15	71	21%	-0.51	(1.31)
	October 2009	3	5	0%	0.00%	33	87	38%	0.99	(0.68)
	September 2009	2	6	60%	48.99%	16	57	28%	0.27	(1.09)
	August 2009	1	5	33%	47.14%	29	100	29%	-0.43	(1.26)
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	July 2010	0	0	50%	50.00%	0	0	0%	0.00	0.00
	June 2010	1	1	0%	0.00%	966	975	99%	-0.10	(1.06)
	May 2010	1	1	100%	0.00%	1031	1035	100%	-0.06	(1.04)
	April 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	0%	0.00%	1185	1194	99%	-0.09	(1.05)
	January 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	0%	0.00%	1334	1339	100%	-0.06	(1.04)
	September 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	July 2010	6536	7525	74%	43.69%	208512	256840	81%	-12.41	(8.55)
	June 2010	6552	7514	87%	33.79%	210184	265601	79%	-16.96	(11.31)
	May 2010	7418	9015	87%	33.41%	222709	290718	77%	-12.54	(8.63)
	April 2010	6465	7488	82%	38.18%	202289	240954	84%	-5.54	(4.37)
	March 2010	7859	9497	86%	34.34%	213181	280546	76%	-15.18	(10.23)
	February 2010	7032	8067	83%	37.78%	216034	253903	85%	-5.17	(4.15)
	January 2010	7687	8468	87%	33.44%	226078	260059	87%	-10.33	(7.28)
	December 2009	8851	9739	91%	28.93%	272629	319445	85%	-15.22	(10.25)
	November 2009	8682	9565	91%	28.79%	276033	317512	87%	-10.96	(7.66)
	October 2009	9528	10779	91%	28.95%	331384	374927	88%	-0.03	(1.02)
	September 2009	10184	11824	88%	32.03%	340826	396771	86%	-0.71	(1.43)
	August 2009	10271	11994	86%	34.56%	332768	387909	86%	0.47	(0.72)
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	July 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	0%	0.00%	6	6	100%	0.00	0.00
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00

	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	July 2010	3	3	50%	50.00%	559	674	83%	-0.78	(1.48)
	June 2010	3	4	100%	0.00%	571	681	84%	0.48	(1.01)
	May 2010	1	1	75%	43.30%	671	775	87%	-0.39	(1.24)
	April 2010	1	2	100%	0.00%	550	665	83%	1.22	(0.71)
	March 2010	1	4	50%	50.00%	466	946	49%	0.97	(0.72)
	February 2010	3	3	25%	43.30%	542	749	72%	-1.07	(1.65)
	January 2010	2	2	100%	0.00%	571	873	65%	-1.03	(1.62)
	December 2009	1	2	100%	0.00%	742	914	81%	1.13	(0.75)
	November 2009	3	3	50%	50.00%	606	690	88%	-0.64	(1.39)
	October 2009	2	3	100%	0.00%	678	837	81%	0.63	(0.95)
	September 2009	6	7	67%	47.14%	672	779	86%	0.04	(1.23)
	August 2009	1	1	86%	34.99%	739	828	89%	-0.35	(1.21)
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	0%	0.00%	34	42	81%	-0.48	(1.29)
	January 2010	1	1	100%	0.00%	37	41	90%	-0.32	(1.20)
	December 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	0%	0.00%	23	29	79%	-0.50	(1.31)
	September 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	July 2010	0	0	50%	50.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	2	0%	0.00%	10	14	71%	0.63	(1.06)
	January 2010	0	1	50%	50.00%	7	13	54%	1.04	(1.00)
	December 2009	0	1	0%	0.00%	12	13	92%	3.34	(0.35)
	November 2009	2	2	0%	0.00%	10	11	91%	-0.41	(1.25)
	October 2009	1	1	100%	0.00%	13	16	81%	-0.47	(1.28)
	September 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	1	1	0%	0.00%	14	15	93%	-0.26	(1.16)
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	July 2010	0	1	0%	0.00%	4415	5193	85%	2.38	(0.37)
	June 2010	0	1	0%	0.00%	3653	4410	83%	2.20	(0.42)
	May 2010	2	2	0%	0.00%	4232	4871	87%	-0.55	(1.33)
	April 2010	1	3	100%	0.00%	3842	4746	81%	2.10	(0.20)
	March 2010	1	2	33%	47.14%	3685	6948	53%	0.09	(1.35)
	February 2010	0	1	50%	50.00%	4040	5587	72%	1.62	(0.64)
	January 2010	3	6	0%	0.00%	4224	6371	66%	0.84	(0.73)
	December 2009	0	0	50%	50.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	1	1	0%	0.00%	4894	5721	86%	-0.41	(1.25)
	August 2009	2	2	100%	0.00%	5148	6017	86%	-0.58	(1.35)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	5	5	0%	0.00%	3653	4410	83%	-1.02	(1.62)

	May 2010	4	4	100%	0.00%	4232	4871	87%	-0.78	(1.47)
	April 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	2	3	0%	0.00%	3685	6948	53%	-0.47	(1.29)
	February 2010	1	1	67%	47.14%	4040	5587	72%	-0.62	(1.38)
	January 2010	1	2	100%	0.00%	4224	6371	66%	0.49	(1.09)
	December 2009	0	0	50%	50.00%	0	0	0%	0.00	0.00
	November 2009	3	3	0%	0.00%	4391	5139	85%	-0.71	(1.43)
	October 2009	2	3	100%	0.00%	4907	6058	81%	0.63	(0.95)
	September 2009	2	2	67%	47.14%	4894	5721	86%	-0.58	(1.35)
	August 2009	2	2	100%	0.00%	5148	6017	86%	-0.58	(1.35)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0.00%	7	9	78%	1.77	(0.68)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	0%	0.00%	3	5	60%	-0.75	(1.45)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	3	3	0%	0.00%	12	12	100%	0.00	0.00
	MR-3A Out of Service Cleared within 24 Hours Residence Parity	July 2010	2	2	100%	0.00%	3856	4519	85%	-0.59
June 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
May 2010		1	1	0%	0.00%	3561	4096	87%	-0.39	(1.24)
April 2010		1	1	100%	0.00%	3292	4081	81%	-0.49	(1.30)
March 2010		1	1	100%	0.00%	3219	6002	54%	-0.93	(1.57)
February 2010		1	2	100%	0.00%	3498	4838	72%	0.70	(0.97)
January 2010		1	1	50%	50.00%	3653	5498	66%	-0.71	(1.43)
December 2009		1	1	100%	0.00%	4077	5350	76%	-0.56	(1.34)
November 2009		0	0	100%	0.00%	0	0	0%	0.00	0.00
October 2009		4	4	0%	0.00%	4229	5221	81%	-0.97	(1.59)
September 2009		6	6	100%	0.00%	4222	4942	85%	-1.01	(1.61)
August 2009		2	2	100%	0.00%	4409	5189	85%	-0.59	(1.36)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity		July 2010	11	15	83%	37.27%	4415	5193	85%	1.27
	June 2010	9	10	73%	44.22%	3653	4410	83%	-0.60	(1.36)
	May 2010	18	19	90%	30.00%	4232	4871	87%	-1.01	(1.62)
	April 2010	21	24	95%	22.33%	3842	4746	81%	-0.81	(1.50)
	March 2010	14	29	88%	33.07%	3685	6948	53%	0.51	(0.80)
	February 2010	12	17	48%	49.97%	4040	5587	72%	0.16	(1.04)
	January 2010	16	23	71%	45.56%	4224	6371	66%	-0.33	(1.20)
	December 2009	23	30	70%	46.01%	4819	6264	77%	0.03	(1.09)
	November 2009	28	28	77%	42.30%	4391	5139	85%	-2.18	(2.32)
	October 2009	14	17	100%	0.00%	4907	6058	81%	-0.14	(1.09)
	September 2009	24	26	82%	38.12%	4894	5721	86%	-0.98	(1.59)
	August 2009	23	25	92%	26.65%	5148	6017	86%	-0.91	(1.56)
	MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		1	1	0%	0.00%	7	13	54%	-0.89	(1.54)

	December 2009	1	1	100%	0.00%	12	13	92%	-0.28	(1.17)
	November 2009	0	1	100%	0.00%	10	11	91%	3.03	(0.41)
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	July 2010	2	2	0%	0.00%	15	19	79%	-0.69	(1.42)
	June 2010	1	1	100%	0.00%	18	19	95%	-0.23	(1.14)
	May 2010	1	1	100%	0.00%	17	24	71%	-0.63	(1.38)
	April 2010	1	1	100%	0.00%	21	23	91%	-0.30	(1.18)
	March 2010	2	2	100%	0.00%	28	34	82%	-0.64	(1.39)
	February 2010	3	3	100%	0.00%	34	42	81%	-0.81	(1.49)
	January 2010	5	5	100%	0.00%	37	41	90%	-0.69	(1.42)
	December 2009	1	1	100%	0.00%	31	33	94%	-0.25	(1.15)
	November 2009	0	1	100%	0.00%	26	32	81%	2.05	(0.51)
	October 2009	1	1	0%	0.00%	23	29	79%	-0.50	(1.31)
	September 2009	4	4	100%	0.00%	13	16	81%	-0.86	(1.52)
	August 2009	3	3	100%	0.00%	32	36	89%	-0.59	(1.36)
MR-3B Out of Service Cleared within 24 Hours Business Parity	July 2010	3	3	50%	50.00%	140	168	83%	-0.77	(1.47)
	June 2010	1	1	100%	0.00%	134	161	83%	-0.45	(1.27)
	May 2010	5	5	100%	0.00%	181	211	86%	-0.90	(1.55)
	April 2010	4	4	100%	0.00%	161	189	85%	-0.83	(1.50)
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	2	2	0%	0.00%	157	217	72%	-0.87	(1.53)
	January 2010	0	3	100%	0.00%	111	168	66%	2.40	0.05
	December 2009	0	1	0%	0.00%	177	220	80%	2.02	(0.49)
	November 2009	2	2	0%	0.00%	152	199	76%	-0.78	(1.48)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	2	2	0%	0.00%	186	213	87%	-0.54	(1.33)
MR-3B Out of Service Cleared within 24 Hours PBX Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	0%	0.00%	5	6	83%	-0.41	(1.25)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3B Out of Service Cleared within 24 Hours Residence Parity	July 2010	1	1	0%	0.00%	1094	1345	81%	-0.48	(1.29)
	June 2010	2	2	100%	0.00%	1003	1251	80%	-0.70	(1.43)
	May 2010	1	2	100%	0.00%	1055	1266	83%	1.26	(0.69)
	April 2010	0	0	50%	50.00%	0	0	0%	0.00	0.00
	March 2010	1	1	0%	0.00%	954	1649	58%	-0.85	(1.52)
	February 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0.00%	996	1476	67%	-0.69	(1.42)
	December 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	2	2	0%	0.00%	1289	1608	80%	-0.70	(1.43)
	September 2009	1	1	100%	0.00%	1133	1470	77%	-0.55	(1.33)
	August 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00

MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	July 2010	3	3	67%	47.14%	1234	1513	82%	-0.82	(1.50)	
	June 2010	2	2	100%	0.00%	1137	1412	81%	-0.70	(1.42)	
	May 2010	5	5	100%	0.00%	1236	1477	84%	-0.99	(1.60)	
	April 2010	2	3	100%	0.00%	1222	1490	82%	0.69	(0.92)	
	March 2010	9	11	67%	47.14%	1133	1941	58%	-1.57	(1.96)	
	February 2010	0	4	82%	38.57%	1074	1571	68%	2.94	0.41	
	January 2010	4	8	0%	0.00%	1107	1644	67%	1.04	(0.58)	
	December 2009	4	5	50%	50.00%	1241	1650	75%	-0.25	(1.15)	
	November 2009	3	7	80%	40.00%	1142	1539	74%	1.89	(0.14)	
	October 2009	6	9	43%	49.49%	1488	1852	80%	1.03	(0.60)	
	September 2009	3	3	67%	47.14%	1309	1684	78%	-0.93	(1.56)	
	August 2009	4	4	100%	0.00%	1415	1767	80%	-1.00	(1.61)	
	MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		April 2010	0	1	0%	0.00%	1	1	100%	0.00	(1.00)
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3C Out of Service Cleared within 24 Hours Business Parity		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	1	1	0%	0.00%	64	68	94%	-0.25	(1.15)
		April 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	1	1	0%	0.00%	68	71	96%	-0.21	(1.13)	
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	1	1	0%	0.00%	94	95	99%	-0.10	(1.06)	
	MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	July 2010	2	2	0%	0.00%	336	353	95%	-0.32	(1.19)
		June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		2	2	0%	0.00%	271	303	89%	-0.48	(1.29)	
December 2009		2	2	100%	0.00%	275	296	93%	-0.39	(1.24)	
November 2009		0	0	100%	0.00%	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	0%	0.00%	271	303	89%	-0.48	(1.29)
	December 2009	1	1	100%	0.00%	275	296	93%	-0.28	(1.17)
	November 2009	1	1	100%	0.00%	348	364	96%	-0.21	(1.13)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3C Out of Service Cleared within 24 Hours Residence Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	1	1	0%	0.00%	436	468	93%	-0.27	(1.16)
	August 2009	1	1	100%	0.00%	453	466	97%	-0.17	(1.10)
	MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	July 2010	0	0	100%	0.00%	0	0	0%	0.00
June 2010		6	6	0%	0.00%	291	319	91%	-0.75	(1.46)
May 2010		2	2	100%	0.00%	324	336	96%	-0.27	(1.16)
April 2010		3	3	100%	0.00%	267	311	86%	-0.70	(1.43)
March 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		2	2	0%	0.00%	271	303	89%	-0.48	(1.29)
December 2009		3	3	100%	0.00%	275	296	93%	-0.48	(1.29)
November 2009		3	4	100%	0.00%	348	364	96%	2.00	(0.43)
October 2009		1	1	75%	43.30%	476	517	92%	-0.29	(1.18)
September 2009		0	0	100%	0.00%	0	0	0%	0.00	0.00
August 2009		2	2	0%	0.00%	547	561	98%	-0.23	(1.14)
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity		July 2010	0	0	0%	0.00%	0	0	0%	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0.00%	5	5	100%	0.00	0.00
	December 2009	1	1	100%	0.00%	3	3	100%	0.00	0.00
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	31	31	97%	17.95%	10	10	100%	0.00
June 2010		38	38	100%	0.00%	11	11	100%	0.00	0.00
May 2010		29	29	100%	0.00%	4	4	100%	0.00	0.00
April 2010		28	28	100%	0.00%	14	14	100%	0.00	0.00
March 2010		28	28	100%	0.00%	20	20	100%	0.00	0.00
February 2010		31	31	100%	0.00%	16	16	100%	0.00	0.00
January 2010		37	38	100%	0.00%	12	12	100%	0.00	(1.43)
December 2009		51	51	97%	16.01%	12	12	100%	0.00	0.00
November 2009		36	36	100%	0.00%	14	15	93%	-0.87	(1.53)
October 2009		38	38	100%	0.00%	37	37	100%	0.00	0.00

	September 2009	64	64	100%	0.00%	16	16	100%	0.00	0.00
	August 2009	34	34	100%	0.00%	14	15	93%	-0.86	(1.52)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	July 2010	15	15	100%	0.00%	10	10	100%	0.00	0.00
	June 2010	13	13	100%	0.00%	11	11	100%	0.00	0.00
	May 2010	13	13	100%	0.00%	4	4	100%	0.00	0.00
	April 2010	8	8	100%	0.00%	14	14	100%	0.00	0.00
	March 2010	18	18	100%	0.00%	20	20	100%	0.00	0.00
	February 2010	16	16	100%	0.00%	16	16	100%	0.00	0.00
	January 2010	3	3	100%	0.00%	12	12	100%	0.00	0.00
	December 2009	5	5	100%	0.00%	12	12	100%	0.00	0.00
	November 2009	3	3	100%	0.00%	14	15	93%	-0.42	(1.26)
	October 2009	5	5	100%	0.00%	37	37	100%	0.00	0.00
	September 2009	4	4	100%	0.00%	16	16	100%	0.00	0.00
August 2009	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	July 2010	1	1	0%	0.00%	65	65	100%	0.00	0.00
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	2	2	0%	0.00%	60	60	100%	0.00	0.00
	April 2010	1	1	100%	0.00%	74	74	100%	0.00	0.00
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	0%	0.00%	85	87	98%	-0.15	(1.09)
	January 2010	3	3	100%	0.00%	59	59	100%	0.00	0.00
	December 2009	3	3	100%	0.00%	78	78	100%	0.00	0.00
	November 2009	1	1	100%	0.00%	103	103	100%	0.00	0.00
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	5	5	0%	0.00%	96	97	99%	-0.22	(1.14)
August 2009	3	3	100%	0.00%	98	98	100%	0.00	0.00	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	July 2010	85	93	98%	15.19%	4708	5495	86%	-1.56	(1.95)
	June 2010	118	118	91%	28.04%	3904	4682	83%	-4.79	(3.91)
	May 2010	120	122	100%	0.00%	4514	5164	87%	-3.60	(3.19)
	April 2010	137	146	98%	12.70%	4059	5000	81%	-3.86	(3.34)
	March 2010	124	132	94%	24.05%	3906	7245	54%	-9.14	(6.56)
	February 2010	112	114	94%	23.86%	4337	5914	73%	-5.96	(4.62)
	January 2010	137	165	98%	13.13%	4464	6637	67%	-4.26	(3.59)
	December 2009	133	136	83%	37.54%	5059	6523	78%	-5.60	(4.40)
	November 2009	108	109	98%	14.69%	4697	5459	86%	-3.89	(3.37)
	October 2009	127	131	99%	9.53%	5288	6468	82%	-4.46	(3.71)
	September 2009	138	140	97%	17.21%	5305	6145	86%	-4.17	(3.53)
August 2009	139	140	99%	11.87%	5603	6480	86%	-4.39	(3.67)	
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	0%	0.00%	11	11	100%	0.00	0.00
	May 2010	2	2	100%	0.00%	4	4	100%	0.00	0.00
	April 2010	1	1	100%	0.00%	14	14	100%	0.00	0.00
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	3	3	0%	0.00%	16	16	100%	0.00	0.00
	January 2010	2	2	100%	0.00%	12	12	100%	0.00	0.00
	December 2009	1	1	100%	0.00%	12	12	100%	0.00	0.00
	November 2009	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)
	October 2009	4	4	100%	0.00%	37	37	100%	0.00	0.00
	September 2009	5	5	100%	0.00%	16	16	100%	0.00	0.00
August 2009	1	1	100%	0.00%	14	15	93%	-0.26	(1.16)	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	June 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00

	April 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	February 2010	3	3	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00	
	December 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	November 2009	3	3	0%	0.00%	1	1	100%	0.00	0.00	
	October 2009	7	7	100%	0.00%	4	4	100%	0.00	0.00	
	September 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	August 2009	1	1	0%	0.00%	7	7	100%	0.00	0.00	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	July 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00	
	June 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00	
	May 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	April 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00	
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	February 2010	2	2	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	December 2009	1	1	0%	0.00%	1	1	100%	0.00	0.00	
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	October 2009	2	2	0%	0.00%	4	4	100%	0.00	0.00	
	September 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	August 2009	1	1	0%	0.00%	7	7	100%	0.00	0.00	
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	July 2010	1	1	0%	0.00%	64	64	100%	0.00	0.00
		June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		1	1	0%	0.00%	71	71	100%	0.00	0.00	
January 2010		1	1	100%	0.00%	57	57	100%	0.00	0.00	
December 2009		0	0	100%	0.00%	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity		July 2010	15	16	100%	0.00%	1277	1564	82%	-1.24	(1.76)
		June 2010	15	15	94%	24.21%	1177	1459	81%	-1.89	(2.15)
		May 2010	18	18	100%	0.00%	1278	1520	84%	-1.84	(2.12)
		April 2010	5	5	100%	0.00%	1272	1547	82%	-1.04	(1.63)
	March 2010	19	20	100%	0.00%	1162	1978	59%	-3.28	(2.99)	
	February 2010	22	22	95%	21.79%	1106	1610	69%	-3.14	(2.91)	
	January 2010	24	24	100%	0.00%	1138	1681	68%	-3.36	(3.04)	
	December 2009	14	16	100%	0.00%	1276	1687	76%	-1.10	(1.67)	
	November 2009	15	15	88%	33.07%	1184	1583	75%	-2.24	(2.36)	
	October 2009	15	16	100%	0.00%	1583	1959	81%	-1.31	(1.80)	
	September 2009	14	14	94%	24.21%	1392	1788	78%	-1.99	(2.21)	
	August 2009	21	21	100%	0.00%	1507	1865	81%	-2.22	(2.35)	
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	July 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
		June 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
		May 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
		April 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
March 2010		1	1	100%	0.00%	0	0	0%	0.00	0.00	
February 2010		1	1	100%	0.00%	0	0	0%	0.00	0.00	
January 2010		1	1	100%	0.00%	3	3	100%	0.00	0.00	
December 2009		2	2	100%	0.00%	1	1	100%	0.00	0.00	

	November 2009	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	2	2	0%	0.00%	4	4	100%	0.00	0.00
	August 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	July 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	0%	0.00%	6	6	100%	0.00	0.00
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4A All Troubles Cleared within 48 Hours Business Parity	July 2010	3	4	50%	50.00%	765	781	98%	3.23
June 2010		5	5	75%	43.30%	816	844	97%	-0.41	(1.25)
May 2010		1	1	100%	0.00%	898	917	98%	-0.15	(1.09)
April 2010		2	2	100%	0.00%	743	762	98%	-0.23	(1.14)
March 2010		3	4	100%	0.00%	890	1074	83%	0.42	(1.05)
February 2010		3	3	75%	43.30%	825	863	96%	-0.37	(1.23)
January 2010		2	2	100%	0.00%	885	993	89%	-0.49	(1.30)
December 2009		2	2	100%	0.00%	1000	1039	96%	-0.28	(1.17)
November 2009		3	3	100%	0.00%	799	819	98%	-0.27	(1.17)
October 2009		2	3	100%	0.00%	911	949	96%	2.59	(0.28)
September 2009		7	7	67%	47.14%	872	898	97%	-0.46	(1.28)
August 2009		2	2	100%	0.00%	931	958	97%	-0.24	(1.15)
MR-4A All Troubles Cleared within 48 Hours Centrex Parity		July 2010	0	0	0%	0.00%	0	0	0%	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	0%	0.00%	40	42	95%	-0.22	(1.13)
	January 2010	1	1	100%	0.00%	40	42	95%	-0.22	(1.13)
	December 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	0%	0.00%	28	31	90%	-0.32	(1.20)
	September 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	July 2010	0	0	100%	0.00%	0	0	0%	0.00
June 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		2	2	0%	0.00%	14	15	93%	-0.36	(1.22)
January 2010		0	1	100%	0.00%	12	14	86%	2.37	(0.49)
December 2009		1	1	0%	0.00%	17	17	100%	0.00	0.00
November 2009		2	2	100%	0.00%	12	13	92%	-0.38	(1.23)
October 2009		2	2	100%	0.00%	19	19	100%	0.00	0.00
September 2009		0	0	100%	0.00%	0	0	0%	0.00	0.00
August 2009		1	1	0%	0.00%	19	19	100%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours		July 2010	1	1	100%	0.00%	6139	6287	98%	-0.16

Hours Line Sharing Parity	June 2010	1	1	100%	0.00%	5430	5565	98%	-0.16	(1.10)	
	May 2010	2	2	100%	0.00%	6007	6141	98%	-0.21	(1.13)	
	April 2010	3	3	100%	0.00%	5860	6038	97%	-0.30	(1.18)	
	March 2010	2	2	100%	0.00%	7227	8810	82%	-0.66	(1.40)	
	February 2010	1	1	100%	0.00%	6518	7048	92%	-0.29	(1.17)	
	January 2010	6	6	100%	0.00%	7087	7852	90%	-0.80	(1.49)	
	December 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	1	1	0%	0.00%	6733	6863	98%	-0.14	(1.08)	
	August 2009	2	2	100%	0.00%	7116	7323	97%	-0.24	(1.15)	
	MR-4A All Troubles Cleared within 48 Hours Line Splitting Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2010	5	5	0%	0.00%	5430	5565	98%	-0.35	(1.21)
		May 2010	4	4	100%	0.00%	6007	6141	98%	-0.30	(1.18)
		April 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
		March 2010	2	3	0%	0.00%	7227	8810	82%	0.69	(0.92)
		February 2010	1	1	67%	47.14%	6518	7048	92%	-0.29	(1.17)
January 2010		1	2	100%	0.00%	7087	7852	90%	1.92	(0.46)	
December 2009		0	0	50%	50.00%	0	0	0%	0.00	0.00	
November 2009		4	4	0%	0.00%	6157	6306	98%	-0.31	(1.19)	
October 2009		5	5	100%	0.00%	7048	7313	96%	-0.43	(1.26)	
September 2009		2	2	100%	0.00%	6733	6863	98%	-0.20	(1.12)	
August 2009		2	2	100%	0.00%	7116	7323	97%	-0.24	(1.15)	
MR-4A All Troubles Cleared within 48 Hours PBX Parity		July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		March 2010	1	1	0%	0.00%	8	9	89%	-0.34	(1.20)
	February 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	1	1	0%	0.00%	7	7	100%	0.00	0.00	
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	3	3	0%	0.00%	12	12	100%	0.00	0.00	
	MR-4A All Troubles Cleared within 48 Hours Residence Parity	July 2010	3	3	100%	0.00%	5374	5506	98%	-0.27	(1.16)
		June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
		May 2010	1	1	0%	0.00%	5109	5224	98%	-0.15	(1.09)
		April 2010	1	1	100%	0.00%	5117	5276	97%	-0.18	(1.11)
		March 2010	1	1	100%	0.00%	6337	7736	82%	-0.47	(1.29)
February 2010		1	2	100%	0.00%	5693	6185	92%	2.20	(0.38)	
January 2010		2	2	50%	50.00%	6202	6859	90%	-0.46	(1.28)	
December 2009		1	1	100%	0.00%	6281	6594	95%	-0.22	(1.14)	
November 2009		0	0	100%	0.00%	0	0	0%	0.00	0.00	
October 2009		4	4	0%	0.00%	6137	6364	96%	-0.38	(1.23)	
September 2009		7	7	100%	0.00%	5861	5965	98%	-0.35	(1.21)	
August 2009		2	2	100%	0.00%	6185	6365	97%	-0.24	(1.15)	
MR-4A All Troubles Cleared within 48 Hours UNE - P (POTS) Parity		July 2010	15	16	92%	26.65%	6139	6287	98%	1.03	(0.71)
		June 2010	10	10	94%	24.21%	5430	5565	98%	-0.50	(1.30)
		May 2010	23	23	100%	0.00%	6007	6141	98%	-0.71	(1.43)
		April 2010	30	30	100%	0.00%	5860	6038	97%	-0.95	(1.58)
		March 2010	25	33	100%	0.00%	7227	8810	82%	0.94	(0.55)
	February 2010	18	19	76%	42.85%	6518	7048	92%	-0.37	(1.23)	

	January 2010	25	27	95%	22.33%	7087	7852	90%	-0.41	(1.25)
	December 2009	31	31	93%	26.19%	7281	7633	95%	-1.22	(1.74)
	November 2009	32	32	100%	0.00%	6157	6306	98%	-0.88	(1.53)
	October 2009	18	18	100%	0.00%	7048	7313	96%	-0.82	(1.50)
	September 2009	27	27	100%	0.00%	6733	6863	98%	-0.72	(1.44)
	August 2009	28	28	100%	0.00%	7116	7323	97%	-0.90	(1.55)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	0%	0.00%	16	19	84%	-0.42	(1.26)
	February 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0.00%	12	14	86%	-0.39	(1.24)
	December 2009	1	1	100%	0.00%	17	17	100%	0.00	0.00
	November 2009	1	1	100%	0.00%	12	13	92%	-0.28	(1.17)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	July 2010	3	3	0%	0.00%	19	20	95%	-0.37	(1.23)
	June 2010	1	1	100%	0.00%	21	21	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	23	25	92%	-0.29	(1.18)
	April 2010	2	2	100%	0.00%	24	24	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	33	36	92%	-0.42	(1.25)
	February 2010	3	3	100%	0.00%	40	42	95%	-0.37	(1.23)
	January 2010	5	5	100%	0.00%	40	42	95%	-0.47	(1.29)
	December 2009	2	2	100%	0.00%	33	34	97%	-0.24	(1.15)
	November 2009	1	1	100%	0.00%	35	36	97%	-0.17	(1.10)
	October 2009	1	1	100%	0.00%	28	31	90%	-0.32	(1.20)
	September 2009	4	4	100%	0.00%	16	16	100%	0.00	0.00
	August 2009	3	3	100%	0.00%	38	40	95%	-0.38	(1.23)
MR-4B All Troubles Cleared within 48 Hours Business Parity	July 2010	3	3	100%	0.00%	193	204	95%	-0.41	(1.25)
	June 2010	1	1	100%	0.00%	202	209	97%	-0.19	(1.11)
	May 2010	6	6	100%	0.00%	230	238	97%	-0.45	(1.27)
	April 2010	4	4	100%	0.00%	211	217	97%	-0.33	(1.20)
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	2	2	0%	0.00%	234	245	96%	-0.31	(1.19)
	January 2010	0	3	100%	0.00%	185	205	90%	5.23	0.85
	December 2009	1	1	0%	0.00%	243	256	95%	-0.23	(1.14)
	November 2009	2	2	100%	0.00%	211	228	93%	-0.40	(1.24)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	2	2	0%	0.00%	235	244	96%	-0.28	(1.17)
MR-4B All Troubles Cleared within 48 Hours PBX Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	0%	0.00%	6	6	100%	0.00	0.00
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00

	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48	July 2010	1	1	100%	0.00%	1574	1654	95%	-0.23	(1.14)
Hours Residence Parity	June 2010	2	2	100%	0.00%	1518	1585	96%	-0.30	(1.18)
	May 2010	2	2	100%	0.00%	1513	1592	95%	-0.32	(1.20)
	April 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	0%	0.00%	1858	2178	85%	-0.41	(1.25)
	February 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0.00%	1683	1894	89%	-0.35	(1.22)
	December 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	2	2	0%	0.00%	1859	1961	95%	-0.33	(1.20)
	September 2009	1	1	100%	0.00%	1751	1844	95%	-0.23	(1.14)
	August 2009	1	1	100%	0.00%	1784	1887	95%	-0.24	(1.15)
MR-4B All Troubles Cleared within 48	July 2010	3	3	75%	43.30%	1767	1858	95%	-0.39	(1.24)
Hours UNE - P (POTS) Parity	June 2010	2	2	100%	0.00%	1720	1794	96%	-0.29	(1.18)
	May 2010	5	5	100%	0.00%	1743	1830	95%	-0.50	(1.30)
	April 2010	2	3	100%	0.00%	1807	1911	95%	2.13	(0.38)
	March 2010	11	11	67%	47.14%	2167	2511	86%	-1.32	(1.80)
	February 2010	2	4	100%	0.00%	1824	1993	92%	2.98	0.07
	January 2010	9	11	50%	50.00%	1868	2099	89%	0.76	(0.76)
	December 2009	6	6	82%	38.57%	1953	2065	95%	-0.59	(1.36)
	November 2009	9	9	100%	0.00%	1750	1880	93%	-0.82	(1.50)
	October 2009	12	13	100%	0.00%	2120	2232	95%	0.44	(0.98)
	September 2009	3	3	92%	26.65%	1989	2098	95%	-0.41	(1.25)
	August 2009	4	4	100%	0.00%	2019	2131	95%	-0.47	(1.29)
MR-4B All Troubles Cleared within 48	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
Hours UNE P (Centrex) Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0.00%	2	2	100%	0.00	(0.74)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48	July 2010	1	1	100%	0.00%	120	120	100%	0.00	0.00
Hours Business Parity	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	3	3	0%	0.00%	199	199	100%	0.00	0.00
	April 2010	4	4	100%	0.00%	192	192	100%	0.00	0.00
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0.00%	183	185	99%	-0.10	(1.06)
	December 2009	6	6	100%	0.00%	222	224	99%	-0.23	(1.14)
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	1	1	0%	0.00%	280	281	100%	-0.06	(1.04)
MR-4C All Troubles Cleared within 48	July 2010	2	2	0%	0.00%	962	972	99%	-0.14	(1.09)
Hours Line Sharing Parity	June 2010	1	1	100%	0.00%	966	975	99%	-0.10	(1.06)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	0%	0.00%	1108	1111	100%	-0.07	(1.04)
	December 2009	2	2	100%	0.00%	938	946	99%	-0.13	(1.08)
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	1	1	0%	0.00%	1568	1571	100%	-0.04	(1.03)
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	0%	0.00%	966	975	99%	-0.10	(1.06)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	0%	0.00%	1108	1111	100%	-0.07	(1.04)
	December 2009	1	1	100%	0.00%	938	946	99%	-0.09	(1.06)
	November 2009	1	1	100%	0.00%	984	987	100%	-0.06	(1.03)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	0%	0.00%	1077	1079	100%	-0.04	(1.03)
	September 2009	1	1	100%	0.00%	1202	1215	99%	-0.10	(1.06)
	August 2009	1	1	100%	0.00%	1288	1290	100%	-0.04	(1.02)
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	July 2010	7	7	100%	0.00%	962	972	99%	-0.27	(1.16)
	June 2010	9	9	100%	0.00%	966	975	99%	-0.29	(1.18)
	May 2010	5	5	100%	0.00%	1031	1035	100%	-0.14	(1.08)
	April 2010	3	3	100%	0.00%	934	938	100%	-0.11	(1.07)
	March 2010	2	2	100%	0.00%	948	992	96%	-0.30	(1.19)
	February 2010	1	1	100%	0.00%	1185	1194	99%	-0.09	(1.05)
	January 2010	7	7	100%	0.00%	1108	1111	100%	-0.14	(1.08)
	December 2009	13	13	100%	0.00%	938	946	99%	-0.33	(1.20)
	November 2009	10	10	100%	0.00%	984	987	100%	-0.17	(1.11)
	October 2009	7	7	100%	0.00%	1334	1339	100%	-0.16	(1.10)
	September 2009	5	5	100%	0.00%	1421	1434	99%	-0.21	(1.13)
	August 2009	4	4	100%	0.00%	1568	1571	100%	-0.09	(1.05)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	April 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0.00%	6	6	100%	0.00	0.00
	December 2009	1	1	100%	0.00%	9	9	100%	0.00	0.00
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00

	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	1	1	0%	0.00%	13	13	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	43	43	100%	0.00%	10	10	100%	0.00	0.00
	June 2010	59	59	100%	0.00%	11	11	100%	0.00	0.00
	May 2010	51	51	100%	0.00%	4	4	100%	0.00	0.00
	April 2010	43	43	100%	0.00%	14	14	100%	0.00	0.00
	March 2010	43	43	100%	0.00%	20	20	100%	0.00	0.00
	February 2010	43	43	100%	0.00%	16	16	100%	0.00	0.00
	January 2010	50	51	100%	0.00%	12	12	100%	0.00	(1.53)
	December 2009	65	65	98%	13.86%	12	12	100%	0.00	0.00
	November 2009	60	60	100%	0.00%	15	15	100%	0.00	0.00
	October 2009	59	59	100%	0.00%	37	37	100%	0.00	0.00
	September 2009	78	78	100%	0.00%	16	16	100%	0.00	0.00
	August 2009	42	42	100%	0.00%	14	15	93%	-0.89	(1.54)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	July 2010	19	19	100%	0.00%	10	10	100%	0.00	0.00
	June 2010	16	16	100%	0.00%	11	11	100%	0.00	0.00
	May 2010	14	14	100%	0.00%	4	4	100%	0.00	0.00
	April 2010	9	9	100%	0.00%	14	14	100%	0.00	0.00
	March 2010	18	18	100%	0.00%	20	20	100%	0.00	0.00
	February 2010	18	18	100%	0.00%	16	16	100%	0.00	0.00
	January 2010	5	5	100%	0.00%	12	12	100%	0.00	0.00
	December 2009	7	7	100%	0.00%	12	12	100%	0.00	0.00
	November 2009	4	4	100%	0.00%	15	15	100%	0.00	0.00
	October 2009	5	5	100%	0.00%	37	37	100%	0.00	0.00
	September 2009	5	5	100%	0.00%	16	16	100%	0.00	0.00
	August 2009	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	July 2010	3	3	0%	0.00%	65	65	100%	0.00	0.00
	June 2010	1	1	100%	0.00%	61	61	100%	0.00	0.00
	May 2010	2	2	100%	0.00%	60	60	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	74	74	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	87	87	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	86	87	99%	-0.11	(1.07)
	January 2010	5	5	100%	0.00%	59	59	100%	0.00	0.00
	December 2009	6	6	100%	0.00%	78	78	100%	0.00	0.00
	November 2009	1	1	100%	0.00%	103	103	100%	0.00	0.00
	October 2009	2	2	100%	0.00%	94	95	99%	-0.14	(1.09)
	September 2009	6	6	100%	0.00%	96	97	99%	-0.24	(1.15)
	August 2009	3	3	100%	0.00%	98	98	100%	0.00	0.00
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	July 2010	131	135	100%	0.00%	6944	7100	98%	0.60	(0.76)
	June 2010	162	162	97%	16.96%	6250	6391	98%	-1.89	(2.15)
	May 2010	172	172	100%	0.00%	6883	7018	98%	-1.81	(2.10)
	April 2010	187	187	100%	0.00%	6625	6806	97%	-2.23	(2.36)
	March 2010	193	196	100%	0.00%	8021	9646	83%	-5.67	(4.45)
	February 2010	165	165	98%	12.28%	7538	8075	93%	-3.39	(3.06)
	January 2010	189	210	100%	0.00%	8028	8796	91%	0.64	(0.67)
	December 2009	177	178	90%	30.00%	8084	8441	96%	-2.41	(2.46)
	November 2009	145	146	99%	7.47%	7000	7152	98%	-1.19	(1.73)
	October 2009	176	176	99%	8.25%	8127	8397	97%	-2.39	(2.45)
	September 2009	184	184	100%	0.00%	7915	8053	98%	-1.77	(2.08)
	August 2009	192	193	100%	0.00%	8453	8663	98%	-1.70	(2.04)
MR-4D All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	July 2010	1	1	100%	0.00%	10	10	100%	0.00	0.00
	June 2010	4	4	100%	0.00%	11	11	100%	0.00	0.00

	May 2010	3	3	100%	0.00%	4	4	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	14	14	100%	0.00	0.00
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	4	4	0%	0.00%	16	16	100%	0.00	0.00
	January 2010	4	4	100%	0.00%	12	12	100%	0.00	0.00
	December 2009	3	3	100%	0.00%	12	12	100%	0.00	0.00
	November 2009	3	3	100%	0.00%	15	15	100%	0.00	0.00
	October 2009	5	5	100%	0.00%	37	37	100%	0.00	0.00
	September 2009	5	5	100%	0.00%	16	16	100%	0.00	0.00
	August 2009	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	June 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	April 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	3	3	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	December 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	4	4	0%	0.00%	1	1	100%	0.00	0.00
	October 2009	7	7	100%	0.00%	4	4	100%	0.00	0.00
	September 2009	1	1	100%	0.00%	4	4	100%	0.00	0.00
	August 2009	1	1	100%	0.00%	7	7	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	July 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	April 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	3	3	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	0%	0.00%	1	1	100%	0.00	0.00
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	2	2	0%	0.00%	4	4	100%	0.00	0.00
	September 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	1	1	0%	0.00%	7	7	100%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	July 2010	1	1	0%	0.00%	64	64	100%	0.00	0.00
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	0%	0.00%	75	75	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	71	71	100%	0.00	0.00
	January 2010	3	3	100%	0.00%	57	57	100%	0.00	0.00
	December 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	0%	0.00%	75	75	100%	0.00	0.00
	October 2009	1	1	100%	0.00%	109	109	100%	0.00	0.00
	September 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	July 2010	19	19	100%	0.00%	1924	2017	95%	-0.95	(1.58)
	June 2010	18	18	100%	0.00%	1866	1943	96%	-0.86	(1.52)
	May 2010	19	19	100%	0.00%	1898	1988	95%	-0.94	(1.57)
	April 2010	11	11	100%	0.00%	1976	2081	95%	-0.76	(1.46)
	March 2010	26	26	100%	0.00%	2321	2667	87%	-1.96	(2.19)
	February 2010	24	24	100%	0.00%	1989	2160	92%	-1.43	(1.87)
	January 2010	29	29	100%	0.00%	2035	2266	90%	-1.80	(2.10)

	December 2009	29	29	100%	0.00%	2088	2203	95%	-1.26	(1.76)
	November 2009	21	21	100%	0.00%	1891	2021	94%	-1.20	(1.73)
	October 2009	18	18	100%	0.00%	2375	2487	96%	-0.92	(1.56)
	September 2009	19	19	100%	0.00%	2228	2342	95%	-0.98	(1.60)
	August 2009	26	26	100%	0.00%	2250	2362	95%	-1.13	(1.69)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	July 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
	June 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	May 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
	December 2009	2	2	100%	0.00%	1	1	100%	0.00	0.00
	November 2009	2	2	100%	0.00%	1	1	100%	0.00	0.00
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	2	2	0%	0.00%	4	4	100%	0.00	0.00
	August 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS0 Parity	July 2010	0	2	0%	0.00%	64	76	84%	3.22	0.14
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0.00%	66	92	72%	1.58	(0.66)
	August 2009	1	1	0%	0.00%	70	87	80%	-0.49	(1.30)
MR-5A All Troubles Cleared within 4 Hours DS1 Parity	July 2010	0	1	100%	0.00%	50	65	77%	1.81	(0.58)
	June 2010	3	3	0%	0.00%	51	61	84%	-0.75	(1.46)
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0.00%	47	59	80%	-0.50	(1.30)
	December 2009	2	2	100%	0.00%	66	78	85%	-0.60	(1.36)
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours E911 Parity	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	2	2	0%	0.00%	2	2	100%	0.00	0.00
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	1	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	1	1	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	0	1	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	July 2010	26	32	83%	37.27%	50	65	77%	-0.48	(1.29)
		June 2010	26	33	81%	39.03%	51	61	84%	0.60	(0.81)
May 2010		31	40	79%	40.88%	48	60	80%	0.31	(0.96)	
April 2010		32	39	78%	41.76%	56	74	76%	-0.75	(1.46)	
March 2010		28	39	82%	38.38%	73	87	84%	1.71	(0.20)	
February 2010		40	57	72%	45.00%	64	87	74%	0.45	(0.84)	
January 2010		26	35	70%	45.75%	47	59	80%	0.63	(0.78)	
December 2009		30	45	74%	43.71%	66	78	85%	2.66	0.26	
November 2009		33	38	67%	47.14%	80	103	78%	-1.16	(1.71)	
October 2009		24	36	87%	33.80%	74	95	78%	1.38	(0.34)	
September 2009		35	45	67%	47.14%	73	97	75%	-0.32	(1.20)	
August 2009		30	41	78%	41.57%	74	98	76%	0.29	(0.95)	
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity		July 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
		June 2010	1	1	100%	0.00%	2	3	67%	-0.61	(1.37)
	May 2010	2	3	100%	0.00%	1	1	100%	0.00	(1.41)	
	April 2010	2	3	67%	47.14%	3	3	100%	0.00	(1.00)	
	March 2010	0	0	67%	47.14%	0	0	0%	0.00	0.00	
	February 2010	1	1	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	December 2009	1	1	0%	0.00%	1	2	50%	-0.82	(1.50)	
	November 2009	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	3	3	0%	0.00%	2	3	67%	-0.87	(1.53)	
	MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	July 2010	1	1	0%	0.00%	2	2	100%	0.00	0.00
		June 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
May 2010		2	2	100%	0.00%	4	5	80%	-0.60	(1.36)	
April 2010		1	1	100%	0.00%	2	2	100%	0.00	0.00	
March 2010		0	0	100%	0.00%	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		2	2	0%	0.00%	2	3	67%	-0.77	(1.47)	
December 2009		1	1	100%	0.00%	2	2	100%	0.00	0.00	
November 2009		2	2	100%	0.00%	3	4	75%	-0.67	(1.41)	
October 2009		2	2	100%	0.00%	2	2	100%	0.00	0.00	
September 2009		2	2	100%	0.00%	5	5	100%	0.00	0.00	
August 2009		1	1	100%	0.00%	2	2	100%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity		July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	0%	0.00%	80	103	78%	-0.53	(1.32)
	October 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	July 2010	54	71	77%	42.27%	50	65	77%	0.12	(1.05)
	June 2010	52	63	76%	42.67%	51	61	84%	0.16	(1.05)
	May 2010	40	70	83%	37.96%	48	60	80%	3.25	0.59
	April 2010	44	60	57%	49.49%	56	74	76%	0.31	(0.93)
	March 2010	80	97	73%	44.22%	73	87	84%	0.26	(0.96)
	February 2010	82	113	82%	38.02%	64	87	74%	0.16	(1.00)
	January 2010	62	91	73%	44.62%	47	59	80%	1.71	(0.17)
	December 2009	100	132	68%	46.60%	66	78	85%	1.72	(0.17)
	November 2009	82	97	76%	42.85%	80	103	78%	-1.17	(1.71)
	October 2009	71	95	85%	36.16%	74	95	78%	0.52	(0.79)
	September 2009	76	103	75%	43.45%	73	97	75%	0.24	(0.95)
	August 2009	87	114	74%	43.98%	74	98	76%	-0.14	(1.08)
MR-5B All Troubles Cleared within 4 Hours DS0 Parity	July 2010	1	1	0%	0.00%	47	71	66%	-0.71	(1.43)
	June 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours DS1 Parity	July 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	0%	0.00%	53	75	71%	-0.64	(1.39)
	February 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours E911 Parity	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	2	3	0%	0.00%	2	2	100%	0.00	(1.15)
	May 2010	0	0	67%	47.14%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0.00%	3	3	100%	0.00	0.00
	December 2009	0	0	100%	0.00%	0	0	0%	0.00	0.00
November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	2	2	0%	0.00%	1	1	100%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	July 2010	8	9	81%	39.27%	51	64	80%	-0.64	(1.39)
Enhanced Extended Loops - DS1 Capable	June 2010	9	10	89%	31.43%	46	56	82%	-0.60	(1.36)
Parity	May 2010	12	16	90%	30.00%	50	61	82%	0.65	(0.81)
	April 2010	6	9	75%	43.30%	66	79	84%	1.29	(0.50)
	March 2010	23	29	67%	47.14%	53	75	71%	-0.87	(1.53)
	February 2010	8	15	79%	40.51%	53	71	75%	1.72	(0.20)
	January 2010	8	9	53%	49.89%	44	57	77%	-0.78	(1.47)
	December 2009	7	8	89%	31.43%	60	79	76%	-0.73	(1.44)
	November 2009	10	10	88%	33.07%	67	75	89%	-1.03	(1.62)
	October 2009	10	13	100%	0.00%	86	109	79%	0.17	(1.08)
	September 2009	9	10	77%	42.13%	76	98	78%	-0.90	(1.55)
	August 2009	6	7	90%	30.00%	62	77	81%	-0.33	(1.20)
MR-5B All Troubles Cleared within 4 Hours	July 2010	1	1	0%	0.00%	1	1	100%	0.00	0.00
LIS Trunk Parity	June 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	3	0%	0.00%	0	1	0%	0.00	0.00
	November 2009	0	0	33%	47.14%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT Above DS1 Level Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	1	1	0%	0.00%	1	1	100%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	July 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT DS1 Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0.00%	50	61	82%	-0.47	(1.28)
	April 2010	0	0	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	July 2010	12	14	80%	40.00%	51	64	80%	-0.51	(1.31)
Unbundled Loop - DS1 Capable Parity	June 2010	13	15	86%	34.99%	46	56	82%	-0.41	(1.25)
	May 2010	15	16	87%	33.99%	50	61	82%	-1.09	(1.66)

	April 2010	10	13	94%	24.21%	66	79	84%	0.60	(0.85)
	March 2010	9	11	77%	42.13%	53	75	71%	-0.76	(1.46)
	February 2010	8	14	82%	38.57%	53	71	75%	1.38	(0.39)
	January 2010	8	11	57%	49.49%	44	57	77%	0.32	(1.01)
	December 2009	11	16	73%	44.54%	60	79	76%	0.61	(0.81)
	November 2009	10	14	69%	46.35%	67	75	89%	1.99	(0.19)
	October 2009	14	16	71%	45.18%	86	109	79%	-0.79	(1.48)
	September 2009	9	16	88%	33.07%	76	98	78%	1.89	(0.10)
	August 2009	8	9	56%	49.61%	62	77	81%	-0.60	(1.36)
MR-6A Mean Time to Restore Basic Rate ISDN Parity	July 2010	0.35486111	1	00:00	0	1.020138889	3	08:10	0.05	(0.97)
	June 2010	0	0	08:31	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.02916667	1	00:00	0	0.446527778	4	02:41	-0.97	(1.59)
	November 2009	0	0	00:42	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	4.78611111	4	10:54	0.827777778	0	780	14:00	2.20	0.07
	June 2010	2.83263889	5	04:43	1.175	0	842	17:03	-0.19	(1.12)
	May 2010	0.88472222	1	13:36	0.472222222	0	916	13:29	0.57	(0.64)
MR-6A Mean Time to Restore Business Parity	April 2010	1.24375	2	21:14	0	762	16:53	-0.06	(1.04)	
	March 2010	6.37430556	4	14:55	0.703472222	0	1073	05:41	0.66	(0.55)
	February 2010	2.75555556	3	14:15	1.540972222	0	862	17:36	0.42	(0.57)
	January 2010	0.34722222	2	22:03	0.071527778	0	992	21:12	-1.13	(1.69)
	December 2009	2.09305556	2	04:10	0.064583333	0	1038	16:55	0.52	(0.32)
	November 2009	1.15902778	3	01:07	0.455555556	0	819	13:56	-0.44	(1.27)
	October 2009	2.53055556	3	09:16	0.289583333	0	948	15:57	0.46	(0.51)
	September 2009	3.48333333	7	20:15	1.143055556	0	897	14:48	-0.38	(1.23)
	August 2009	0.30277778	2	11:57	0.404166667	0	956	15:10	-0.43	(1.26)
	July 2010	0	0	08:32	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0.82361111	1	00:00	0	27.36180556	41	16:01	0.19	(0.91)
January 2010	0.71319444	1	19:46	0	18.24583333	37	11:50	0.29	(0.67)	
MR-6A Mean Time to Restore Centrex Parity	December 2009	0	0	17:07	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.78055556	1	00:00	0	22.81180556	29	18:53	-0.01	(1.00)
	September 2009	0	0	18:44	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0	0	19:30	0.5625	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	1.03333333	2	00:00	0	8.429166667	15	13:29	-0.10	(1.06)
	January 2010	2.15347222	1	12:24	0.704166667	14.36805556	14	00:38	1.30	(0.37)
	December 2009	1.93680556	1	03:41	0	8.875	17	12:32	3.18	(0.05)

	November 2009	0.33472222	2	22:29	0	8.149305556	13	15:03	-0.76	(1.46)
	October 2009	0.31180556	2	04:01	0.011805556	11.75416667	19	14:51	-1.56	(1.95)
	September 2009	0	0	03:44	0.051388889	0	0	00:00	0.00	0.00
	August 2009	0.99652778	1	00:00	0	7.904166667	18	10:32	1.44	(0.45)
MR-6A Mean Time to Restore Line Sharing Parity	July 2010	1.04652778	1	00:58	0.122916667	0	6284	16:16	0.26	(0.28)
	June 2010	1.35277778	1	01:07	0	0	5558	17:12	0.61	0.10
	May 2010	0.75763889	2	08:28	0	0	6139	15:44	-0.39	(1.24)
	April 2010	3.775	3	09:05	0.036805556	0	6035	17:54	1.00	0.02
	March 2010	1.36666667	2	06:12	0.641666667	0	8806	06:12	-0.79	(1.48)
	February 2010	1.03055556	1	16:24	0.784027778	0	7042	21:43	0.10	(0.62)
	January 2010	5.13472222	6	00:44	0	0	7850	23:02	-0.27	(1.17)
	December 2009	0	0	20:32	0.513194444	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.37430556	1	00:00	0	0	6856	15:49	-0.45	(1.27)
	August 2009	1.93888889	2	08:59	0	0	7316	16:17	0.37	(0.38)
MR-6A Mean Time to Restore Line Splitting Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	2.15347222	5	00:00	0	0	5558	17:12	-0.61	(1.37)
	May 2010	1.46944444	4	10:20	0.374305556	0	6139	15:44	-0.58	(1.35)
	April 2010	0	0	08:49	0.426388889	0	0	00:00	0.00	0.00
	March 2010	3.73819444	3	00:00	0	0	8806	06:12	-0.02	(1.01)
	February 2010	0.71805556	1	05:54	1.011111111	0	7042	21:43	-0.14	(1.09)
	January 2010	3.28402778	2	17:14	0	0	7850	23:02	1.03	(0.24)
	December 2009	0	0	15:24	2.192361111	0	0	00:00	0.00	0.00
	November 2009	2.32777778	4	00:00	0	0	6304	16:11	-0.27	(1.17)
	October 2009	3.09444444	5	13:58	0.304861111	0	7312	18:03	-0.35	(1.21)
	September 2009	0.26458333	2	14:51	0.527083333	0	6856	15:49	-1.17	(1.71)
	August 2009	1.01597222	2	03:10	0.047916667	0	7316	16:17	-0.22	(1.13)
MR-6A Mean Time to Restore PBX Parity	July 2010	0	0	22:30	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	1.85694444	1	00:00	0	5.782638889	8	17:21	1.60	(0.46)
	February 2010	0	0	20:34	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.11319444	1	00:00	0	3.830555556	7	13:08	-0.87	(1.53)
	October 2009	0	0	02:43	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.16944444	3	00:00	0	3.416666667	11	07:27	-1.14	(1.70)
MR-6A Mean Time to Restore Residence Parity	July 2010	1.31041667	3	21:20	0	0	5504	16:35	-0.29	(1.18)
	June 2010	0	0	10:29	0.446527778	0	0	00:00	0.00	0.00
	May 2010	0.07708333	1	00:00	0	0	5223	16:08	-0.56	(1.34)
	April 2010	0.23680556	1	01:51	0	0	5273	18:02	-0.79	(1.48)
	March 2010	0.23958333	1	05:41	0	0	7733	06:16	-1.00	(1.61)
	February 2010	3.07083333	2	05:45	0	0	6180	22:18	0.63	(0.27)
	January 2010	0.50625	2	12:51	0.847222222	0	6858	23:18	-1.08	(1.66)
	December 2009	0.19861111	1	06:04	0.03125	0	6589	19:36	-0.76	(1.46)
	November 2009	0	0	04:46	0	0	0	00:00	0.00	0.00
	October 2009	2.88611111	4	00:00	0	0	6364	18:22	-0.10	(1.06)
	September 2009	5.11944444	7	17:19	0.348611111	0	5959	15:58	0.29	(0.72)
	August 2009	1.70972222	2	17:33	0.244444444	0	6360	16:27	0.24	(0.60)
MR-6A Mean Time to Restore UNE - P	July 2010	10.6625	16	20:04	0.961805556	0	6284	16:16	-0.03	(1.02)

(POTS) Parity	June 2010	5.10625	10	16:00	0.726388889	0	5558	17:12	-0.62	(1.38)	
	May 2010	12.0840278	23	12:15	0.372222222	0	6139	15:44	-0.62	(1.38)	
	April 2010	16.1569444	30	12:37	0.470833333	0	6035	17:54	-1.27	(1.77)	
	March 2010	48.6493056	33	12:56	0.388194444	0	8806	06:12	1.21	(0.22)	
	February 2010	13.2965278	19	11:23	1.264583333	0	7042	21:43	-0.68	(1.42)	
	January 2010	23.2520833	27	16:48	0.533333333	0	7850	23:02	-0.55	(1.33)	
	December 2009	24.7194444	30	20:40	0.650694444	0	7627	19:14	0.15	(0.80)	
	November 2009	13.6875	32	19:47	0.336805556	0	6304	16:11	-2.07	(2.26)	
	October 2009	8.00972222	18	10:16	0.351388889	0	7312	18:03	-1.54	(1.94)	
	September 2009	17.9208333	27	10:41	0.3875	0	6856	15:49	0.04	(0.91)	
	August 2009	17.7798611	28	15:56	0.434027778	0	7316	16:17	-0.21	(1.13)	
	MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010		1.05902778	1	00:00	0	20.05	19	01:20	0.00	(0.96)	
February 2010		0	0	01:25	0	0	0	00:00	0.00	0.00	
January 2010		0.18055556	1	00:00	0	14.36805556	14	00:38	-0.98	(1.59)	
December 2009		0.14583333	1	04:20	0	8.875	17	12:32	-0.85	(1.51)	
November 2009		1.04305556	1	03:30	0	8.149305556	13	15:03	0.51	(0.37)	
October 2009		0	0	01:02	0	0	0	00:00	0.00	0.00	
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6A Mean Time to Restore UNE P (Centrex) Parity		July 2010	1.91875	3	00:00	0	14.91666667	20	17:54	-0.19	(1.11)
	June 2010	0.77569444	1	15:21	0.349305556	8.96875	21	10:15	0.91	(0.77)	
	May 2010	0.18888889	1	18:37	0	21.77291667	25	20:54	-0.66	(1.40)	
	April 2010	1.56805556	2	04:32	0	12.43333333	24	12:26	0.92	(0.59)	
	March 2010	0.29791667	2	18:49	0.223611111	26.97361111	36	17:59	-0.93	(1.57)	
	February 2010	1.96458333	3	03:34	0.019444444	27.36180556	41	16:01	-0.03	(1.02)	
	January 2010	2.40972222	5	15:43	0.408333333	18.24583333	37	11:50	-0.03	(1.02)	
	December 2009	1.02847222	2	11:34	0.388194444	17.54236111	34	12:23	0.00	(1.00)	
	November 2009	1.15277778	1	12:20	0.614583333	19.25208333	36	12:50	1.20	(0.22)	
	October 2009	0.55138889	1	03:40	0	22.81180556	29	18:53	-0.23	(1.14)	
	September 2009	2.32083333	4	13:14	0	8.483333333	15	13:34	0.06	(0.97)	
	August 2009	1.63125	3	13:55	0.265277778	22.60555556	40	13:34	-0.05	(1.03)	
	MR-6B Mean Time to Restore Business Parity	July 2010	1.39444444	3	13:11	0.714583333	133.1569444	204	15:40	-0.38	(1.23)
June 2010		0.09583333	1	11:09	0.427777778	125.1534722	208	14:26	-0.71	(1.43)	
May 2010		1.375	6	02:18	0	131.5041667	237	13:19	-1.38	(1.84)	
April 2010		0.56527778	3	05:30	0.248611111	125.5541667	217	13:53	-0.88	(1.54)	
March 2010		0	0	04:31	0.048611111	0	0	00:00	0.00	0.00	
February 2010		0.34652778	2	00:00	0	192.71875	244	18:57	-1.25	(1.76)	
January 2010		9.21388889	3	04:09	0.0125	186.9715278	205	21:53	4.21	1.26	
December 2009		1.95138889	1	01:43	1.043055556	179.3506944	255	16:53	1.62	(0.03)	
November 2009		1.08125	2	22:50	0	160.3840278	227	16:57	-0.31	(1.19)	
October 2009		0	0	12:58	0.540972222	0	0	00:00	0.00	0.00	
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2009		1.23611111	2	00:00	0	152.7145833	244	15:01	-0.02	(1.01)	
MR-6B Mean Time to Restore PBX Parity		July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	

	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.76805556	1	00:00	0	2.764583333	5	13:16	0.38	(1.15)
	October 2009	0	0	18:26	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Residence Parity	July 2010	0.78888889	1	17:32	0	0	1652	18:06	0.02	(0.88)
	June 2010	1.14375	2	18:56	0	0	1584	16:52	-0.27	(1.16)
	May 2010	1.16944444	2	13:43	0.604166667	0	1592	17:00	-0.21	(1.13)
	April 2010	0	0	14:02	0.739583333	0	0	00:00	0.00	0.00
	March 2010	0.92222222	1	00:00	0	0	2177	03:32	-0.22	(1.13)
	February 2010	0	0	22:08	0	0	0	00:00	0.00	0.00
	January 2010	0.31180556	1	00:00	0	0	1892	23:04	-0.74	(1.45)
	December 2009	0	0	07:29	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.87847222	2	00:00	0	0	1960	17:52	-0.63	(1.38)
	September 2009	0.24027778	1	10:32	0.370833333	0	1841	18:52	-0.73	(1.44)
	August 2009	0.83402778	1	05:46	0	0	1886	18:01	0.11	(0.83)
MR-6B Mean Time to Restore UNE - P (POTS) Parity	July 2010	0.46736111	3	22:07	1.272916667	0	1856	17:50	-0.59	(1.36)
	June 2010	1.11458333	2	03:44	0.047916667	0	1792	16:35	-0.27	(1.17)
	May 2010	2.94513889	5	13:22	0.441666667	0	1829	16:31	-0.28	(1.17)
	April 2010	4.18263889	3	14:08	0.429166667	0	1911	17:54	0.99	(0.21)
	March 2010	10.7756944	11	09:28	1.473611111	0	2510	02:44	-0.45	(1.27)
	February 2010	7.76527778	4	23:31	0.397916667	0	1992	22:48	1.69	0.22
	January 2010	13.5444444	11	22:35	0.767361111	0	2097	22:57	1.04	(0.33)
	December 2009	2.03263889	6	05:33	1.074305556	0	2064	19:14	-1.56	(1.95)
	November 2009	7.51319444	9	08:08	0.404861111	0	1879	20:46	-0.09	(1.05)
	October 2009	13.3743056	13	20:02	0.458333333	0	2231	17:33	1.56	(0.06)
	September 2009	1.85763889	3	00:41	1.270138889	0	2095	18:42	-0.37	(1.22)
	August 2009	2.56111111	4	14:52	0.365972222	0	2130	17:41	-0.26	(1.16)
MR-6B Mean Time to Restore UNE P (Centrex) Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	3.02847222	1	00:00	0	0.457638889	2	05:29	32.10	(0.57)
	March 2010	0	0	00:41	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	July 2010	0	0	00:04	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0.45069444	1	00:00	0	20.11319444	116	04:10	0.91	(0.38)
	April 2010	0.08125	3	10:49	0	30.87361111	137	05:25	-0.96	(1.58)
	March 2010	0	0	00:39	0.044444444	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.00555556	1	00:00	0	35.16527778	118	07:09	-0.51	(1.31)
	December 2009	1.50763889	6	00:08	0	27.05625	132	04:55	0.27	(0.68)
	November 2009	0	0	06:02	0.395833333	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00

MR-6C Mean Time to Restore Line Sharing Parity	August 2009	0.06458333	1	00:00	0	35.11666667	185	04:33	-0.31	(1.19)
	July 2010	0.89930556	2	00:00	0	208.6083333	527	09:30	0.15	(0.74)
	June 2010	0.10347222	1	10:47	0.575694444	179.0222222	487	08:49	-0.51	(1.31)
	May 2010	0	0	02:29	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.48125	2	00:00	0	170.6194444	473	08:39	-0.34	(1.21)
	December 2009	1.27291667	2	05:46	0.060416667	176.7229167	468	09:04	0.54	(0.43)
	November 2009	0	0	15:16	0.202777778	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6C Mean Time to Restore Line Splitting Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.04236111	1	00:00	0	179.0222222	487	08:49	-0.63	(1.38)
	May 2010	0	0	01:01	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.85694444	1	00:00	0	176.7229167	468	09:04	0.71	(0.36)
	November 2009	0.08125	1	20:34	0	167.3340278	551	07:17	-0.57	(1.35)
	October 2009	0	0	01:57	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Residence Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.00208333	1	00:00	0	200.3041667	556	08:39	-0.76	(1.46)
	September 2009	0	0	00:03	0	0	0	00:00	0.00	0.00
	August 2009	0.02083333	1	00:00	0	169.1131944	611	06:39	-0.74	(1.45)
MR-6C Mean Time to Restore UNE - P (POTS) Parity	July 2010	0.78194444	7	03:32	0.340277778	208.6083333	527	09:30	-1.48	(1.90)
	June 2010	0.15972222	6	02:41	0.290972222	179.0222222	487	08:49	-1.61	(1.98)
	May 2010	0.09791667	4	00:38	0.036111111	138.1326389	483	06:52	-1.26	(1.77)
	April 2010	1.11666667	3	00:35	0.027777778	168.8090278	459	08:50	0.02	(0.89)
	March 2010	0	0	08:56	0.477083333	0	0	00:00	0.00	0.00
	February 2010	0.73541667	1	00:00	0	204.1368056	564	08:41	0.62	(0.47)
	January 2010	0.05347222	6	17:39	0	170.6194444	473	08:39	-1.71	(2.04)
	December 2009	1.42569444	11	00:13	0.016666667	176.7229167	468	09:04	-1.21	(1.73)
	November 2009	1.45069444	6	03:07	0.234027778	167.3340278	551	07:17	-0.39	(1.24)
	October 2009	0.05555556	6	05:48	0.397222222	249.6638889	732	08:11	-1.72	(2.05)
	September 2009	0.11666667	4	00:13	0.017361111	272.1034722	802	08:09	-1.21	(1.73)
	August 2009	0.1	3	00:42	0.055555556	204.2298611	796	06:09	-1.07	(1.65)
MR-6C Mean Time to Restore UNE P (Centrex) Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0.74722222	1	00:00	0	0.647916667	3	05:11	1.53	(0.73)
	April 2010	0	0	17:56	0	0	0	00:00	0.00	0.00

	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.07569444	1	00:00	0	0.134027778	4	00:48	1.13	(0.61)
	December 2009	0	0	01:49	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.00277778	1	00:00	0	1.613888889	12	03:14	-0.50	(1.30)
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.02569444	1	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0.20486111	2	00:37	0	0	0	00:00	0.00	0.00
	January 2010	0	0	02:28	0.108333333	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.09236111	1	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.16319444	2	02:13	0	0	0	00:00	0.00	0.00
	August 2009	0	0	01:58	0.114583333	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - Loop Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.15	1	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	03:36	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	July 2010	0.77222222	2	00:00	0	13.89375	55	06:04	0.31	(0.45)
	June 2010	0	0	09:16	0.034027778	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.21041667	1	00:00	0	13.35069444	73	04:23	0.14	(0.68)
	August 2009	0.04652778	1	05:03	0	11.08263889	64	04:09	-0.41	(1.25)
MR-6D Mean Time to Restore DS1 Parity	July 2010	0.51180556	1	03:13	0.041666667	7.222916667	55	03:09	3.41	0.32
	June 2010	0.25277778	3	12:17	0	7.538194444	45	04:01	-0.63	(1.38)
	May 2010	0	0	02:01	0.070138889	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.05902778	1	00:00	0	5.834027778	47	02:59	-0.71	(1.43)
	December 2009	0.23472222	2	01:25	0	7.749305556	62	03:00	-0.12	(1.07)
	November 2009	0	0	02:49	0.052777778	0	0	00:00	0.00	0.00

	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore E911 Parity	July 2010	0	0	00:36	0	0	0	00:00	0.00	0.00
	June 2010	0.08680556	2	00:00	0	0.14027778	1	03:22	0.00	0.00
	May 2010	0	0	01:02	0.018055556	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0.22708333	1	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	05:27	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.04583333	1	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	01:06	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.175	1	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	July 2010	4.00486111	30	02:43	0.079166667	7.222916667	55	03:09	0.09	(0.89)
	June 2010	6.41527778	33	03:12	0.11875	7.538194444	45	04:01	0.53	(0.72)
	May 2010	5.22847222	40	04:40	0.3625	6.954861111	51	03:16	-0.22	(1.13)
	April 2010	4.56666667	39	03:08	0.105555556	9.835416667	66	03:35	-1.16	(1.71)
	March 2010	5.57847222	39	02:49	0.097916667	8.1125	66	02:57	1.04	(0.35)
	February 2010	7.60416667	56	03:26	0.095138889	15.45486111	74	05:01	-0.85	(1.52)
	January 2010	4.33680556	35	03:16	0.086805556	5.834027778	47	02:59	-0.01	(1.01)
	December 2009	7.25972222	45	02:58	0.088888889	7.749305556	62	03:00	2.04	(0.04)
	November 2009	4.78611111	38	03:52	0.154861111	11.84305556	89	03:12	-0.32	(1.19)
	October 2009	5.79861111	36	03:01	0.082638889	14.8625	76	04:42	-0.55	(1.33)
	September 2009	8.30347222	45	03:52	0.152083333	14.46111111	76	04:34	-0.11	(1.07)
	August 2009	6.42777778	41	04:26	0.324305556	12.44513889	76	03:56	-0.21	(1.13)
MR-6D Mean Time to Restore LIS Trunk Parity	July 2010	0.14791667	1	00:56	0.046527778	0.154166667	3	01:14	3.77	(0.76)
	June 2010	0.11111111	1	03:33	0	0.543055556	3	04:21	-0.23	(1.14)
	May 2010	0.44583333	3	02:40	0	0.025694444	1	00:37	0.00	0.00
	April 2010	0.40347222	3	03:34	0.220833333	0.143055556	2	01:43	0.76	(0.86)
	March 2010	0	0	03:14	0.036805556	0	0	00:00	0.00	0.00
	February 2010	0.05208333	1	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	01:15	0	0	0	00:00	0.00	0.00
	December 2009	0.04027778	1	00:00	0	0.313194444	2	03:45	-0.54	(1.33)
	November 2009	0.01388889	1	00:58	0	0.140972222	1	03:23	0.00	0.00
	October 2009	0	0	00:20	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.07569444	3	00:00	0	0.464583333	3	03:43	-0.94	(1.57)
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity	July 2010	0.05486111	1	00:00	0	0.077083333	1	01:51	0.00	0.00
	June 2010	0.06458333	1	01:19	0	0.029166667	1	00:42	0.00	0.00

	May 2010	0.17013889	2	01:33	0	0.557638889	3	04:28	-0.86	(1.52)
	April 2010	0.12847222	1	02:02	0.068055556	0.072222222	1	01:44	0.00	0.00
	March 2010	0	0	03:05	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.17152778	2	00:00	0	0.292361111	2	03:30	-0.58	(1.35)
	December 2009	0.03125	1	02:03	0.054166667	0.036805556	1	00:53	0.00	0.00
	November 2009	0.10486111	2	00:45	0	0.288194444	2	03:28	-0.53	(1.32)
	October 2009	0.20694444	2	01:16	0.015277778	0.139583333	2	01:40	0.94	(0.39)
	September 2009	0.17847222	2	02:29	0.005555556	0.249305556	5	01:12	1.15	(0.14)
	August 2009	0.01388889	1	02:08	0.032638889	0.071527778	1	01:43	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	4.79861111	43	03:44	0.172222222	1.681944444	10	04:02	-0.90	(1.54)
	June 2010	7.15277778	59	02:41	0.084027778	0.936805556	8	02:49	0.21	(0.98)
	May 2010	5.75625	51	02:55	0.104166667	0.334722222	3	02:41	0.03	(1.08)
	April 2010	5.19236111	43	02:43	0.076388889	0.922916667	8	02:46	0.32	(0.99)
	March 2010	6.26805556	43	02:54	0.077777778	2.811111111	16	04:13	-0.55	(1.34)
	February 2010	5.02430556	43	03:30	0.154166667	0.979861111	8	02:56	-0.23	(1.14)
	January 2010	8.91458333	51	02:48	0.068055556	1.240972222	11	02:42	1.05	(0.95)
	December 2009	8.56666667	65	04:12	0.308333333	0.49375	5	02:22	0.99	(0.89)
	November 2009	6.59583333	60	03:10	0.13125	2.600694444	11	05:40	-0.92	(1.56)
	October 2009	6.12222222	59	02:38	0.078472222	3.888194444	29	03:13	-0.81	(1.49)
	September 2009	9.08263889	78	02:29	0.060416667	1.760416667	11	03:50	-0.54	(1.33)
	August 2009	5.3	42	02:48	0.1	5.6125	12	11:14	-0.78	(1.48)
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.08958333	1	00:00	0	11.84305556	89	03:12	-0.38	(1.23)
	October 2009	0	0	02:09	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	July 2010	1.83055556	19	03:07	0.105555556	1.681944444	10	04:02	-1.02	(1.62)
	June 2010	1.23055556	16	02:19	0.074305556	0.936805556	8	02:49	-1.77	(2.07)
	May 2010	1.37916667	14	01:51	0.036805556	0.334722222	3	02:41	-0.24	(1.14)
	April 2010	0.73888889	9	02:22	0.068055556	0.922916667	8	02:46	-1.55	(1.94)
	March 2010	2.12777778	18	01:58	0.047222222	2.811111111	16	04:13	-0.91	(1.55)
	February 2010	1.49583333	18	02:50	0.085416667	0.979861111	8	02:56	-1.46	(1.89)
	January 2010	0.32708333	5	02:00	0.041666667	1.240972222	11	02:42	-0.49	(1.30)
	December 2009	1.10208333	7	01:34	0.044444444	0.49375	5	02:22	1.40	(0.43)
	November 2009	0.46597222	4	03:47	0.109722222	2.600694444	11	05:40	-0.49	(1.30)
	October 2009	0.56388889	5	02:48	0.059722222	3.888194444	29	03:13	-0.27	(1.16)
	September 2009	0.51805556	5	02:42	0.05	1.760416667	11	03:50	-0.42	(1.26)
	August 2009	0.27916667	2	02:29	0.080555556	5.6125	12	11:14	-0.32	(1.20)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	July 2010	9.53541667	71	03:26	0.151388889	7.222916667	55	03:09	0.15	(0.88)
	June 2010	7.69027778	63	03:13	0.106944444	7.538194444	45	04:01	-1.05	(1.64)
	May 2010	13.8048611	70	02:56	0.101388889	6.954861111	51	03:16	2.67	0.30
	April 2010	8.30069444	60	04:44	0.145833333	9.835416667	66	03:35	-0.44	(1.27)
	March 2010	12.4166667	97	03:19	0.1	8.1125	66	02:57	0.33	(0.88)
	February 2010	19.4291667	113	03:04	0.097222222	15.45486111	74	05:01	-0.51	(1.31)
	January 2010	22.2125	91	04:08	0.213888889	5.834027778	47	02:59	7.35	0.27

	December 2009	19.3722222	132	05:51	0.479861111	7.749305556	62	03:00	1.55	(0.34)
	November 2009	11.3506944	97	03:31	0.152083333	11.84305556	89	03:12	-0.95	(1.58)
	October 2009	13.35625	95	02:49	0.098611111	14.8625	76	04:42	-1.15	(1.70)
	September 2009	16.8743056	103	03:22	0.1	14.46111111	76	04:34	-0.62	(1.38)
	August 2009	15.4458333	114	03:56	0.238194444	12.44513889	76	03:56	-1.14	(1.69)
MR-6D Mean Time to Restore Unbundled Loop - XDSL Parity	July 2010	0.41736111	3	00:00	0	7.222916667	55	03:09	0.12	(0.87)
	June 2010	0.12638889	1	03:20	0.077083333	7.538194444	45	04:01	-0.18	(1.11)
	May 2010	0.40833333	2	03:02	0	6.954861111	51	03:16	0.76	(0.50)
	April 2010	0.07291667	2	04:54	0.170833333	9.835416667	66	03:35	-1.15	(1.70)
	March 2010	0.21111111	2	00:52	0.015277778	8.1125	66	02:57	-0.25	(1.15)
	February 2010	0.15347222	1	02:32	0.045833333	15.45486111	74	05:01	-0.11	(1.07)
	January 2010	1.00555556	5	03:41	0	5.834027778	47	02:59	1.80	0.00
	December 2009	0.74097222	6	04:50	0.136111111	7.749305556	62	03:00	-0.04	(1.02)
	November 2009	0.09305556	1	02:58	0.045833333	11.84305556	89	03:12	-0.35	(1.21)
	October 2009	0.30972222	2	02:14	0	14.8625	76	04:42	-0.18	(1.11)
MR-6D Mean Time to Restore Unbundled Loop Analog Parity	September 2009	0.9125	6	03:43	0.066666667	14.46111111	76	04:34	-0.32	(1.20)
	August 2009	0.2625	3	03:39	0.144444444	12.44513889	76	03:56	-0.77	(1.47)
	July 2010	48.7305556	135	08:46	0.259722222	0	6725	15:47	-2.45	(2.49)
	June 2010	50.9854167	162	08:40	0.470833333	0	5973	16:35	-4.62	(3.81)
	May 2010	47.3409722	172	07:33	0.206944444	0	6559	15:08	-4.71	(3.86)
	April 2010	65.6951389	187	06:36	0.179861111	0	6425	17:20	-5.73	(4.49)
	March 2010	96.0583333	196	08:26	0.323611111	0	9239	05:32	-9.96	(7.06)
	February 2010	45.5118056	165	11:46	0.535416667	0	7541	20:50	-5.89	(4.58)
	January 2010	205.982639	210	06:37	0.229166667	0	8269	22:17	0.81	(0.51)
	December 2009	80.3555556	178	23:32	2.104166667	0	8033	18:44	-5.22	(4.18)
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity	November 2009	45.3972222	146	10:50	1.629861111	0	6778	15:34	-6.10	(4.71)
	October 2009	61.9034722	176	07:28	0.314583333	0	7908	17:17	-5.83	(4.54)
	September 2009	54.7715278	184	08:26	0.284722222	0	7506	15:04	-6.98	(5.24)
	August 2009	69.4868056	193	07:09	0.257638889	0	7992	15:24	-3.63	(3.20)
	July 2010	0.17152778	1	03:46	0	1.681944444	10	04:02	0.02	(0.69)
	June 2010	1.33194444	4	04:07	0	0.936805556	8	02:49	6.71	0.67
	May 2010	0.56875	3	08:00	0.113888889	0.334722222	3	02:41	1.10	(0.45)
	April 2010	0.225	2	04:33	0.131944444	0.922916667	8	02:46	-0.08	(1.05)
	March 2010	0	0	02:42	0.061111111	0	0	00:00	0.00	0.00
	February 2010	0.72777778	4	00:00	0	0.979861111	8	02:56	1.53	(0.55)
MR-6E Mean Time to Restore Dark Fiber - IOF Parity	January 2010	0.74305556	4	04:22	0.167361111	1.240972222	11	02:42	0.70	(0.63)
	December 2009	0.45208333	3	04:28	0.101388889	0.49375	5	02:22	0.99	(0.60)
	November 2009	0.6375	3	03:37	0.1375	2.600694444	11	05:40	-0.09	(1.05)
	October 2009	1.04444444	5	05:06	0.080555556	3.888194444	29	03:13	0.94	(0.48)
	September 2009	0.49375	5	05:01	0.151388889	1.760416667	11	03:50	-0.46	(1.28)
	August 2009	0.49444444	2	02:22	0.077083333	5.6125	12	11:14	-0.22	(1.13)
	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2009	0	0	01:20	0	0	0	00:00	0.00	0.00	
August 2009	0.03611111	1	00:00	0	0	0	00:00	0.00	0.00	

MR-6E Mean Time to Restore Dark Fiber - Loop Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	03:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.05555556	1	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2010	0.125	1	00:19	0	14.2125	48	07:06	-0.41	(1.25)
	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010	0	0	02:42	0	0	0	00:00	0.00	0.00	
January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
May 2010	0	0	02:40	0.1125	0	0	00:00	0.00	0.00	
April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010	0.1125	1	00:00	0	10.57083333	65	03:54	-0.37	(1.23)	
February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009	0	0	00:30	0	0	0	00:00	0.00	0.00	
November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2010	0	0	02:54	0.067361111	0	0	00:00	0.00	0.00	
June 2010	0.22291667	2	02:18	0.065972222	0.022916667	1	00:33	0.00	0.00	
May 2010	0	0	03:12	0.11875	0	0	00:00	0.00	0.00	
April 2010	0	0	03:39	0.160416667	0	0	00:00	0.00	0.00	
March 2010	0	0	04:26	0.093055556	0	0	00:00	0.00	0.00	
February 2010	0	0	03:13	0.086111111	0	0	00:00	0.00	0.00	
January 2010	0.02083333	1	06:29	0.252083333	0.115972222	2	01:23	-0.58	(1.35)	
December 2009	0	0	02:18	0.0625	0	0	00:00	0.00	0.00	
November 2009	0	0	02:26	0.061111111	0	0	00:00	0.00	0.00	
October 2009	0	0	02:27	0.039583333	0	0	00:00	0.00	0.00	
September 2009	0	0	02:44	0.053472222	0	0	00:00	0.00	0.00	
August 2009	0.20069444	2	03:10	0.11875	0.069444444	1	01:40	0.00	0.00	
July 2010	0.86180556	9	00:00	0	7.070833333	53	03:12	-0.94	(1.57)	
June 2010	1.33611111	10	02:44	0	5.372916667	40	03:13	-0.02	(1.01)	
May 2010	2.43194444	16	01:10	0	6.753472222	51	03:11	0.87	(0.53)	
April 2010	1.6625	9	00:00	0	7.745833333	58	03:12	1.36	(0.25)	
March 2010	3.89305556	29	01:12	0	10.57083333	65	03:54	-0.95	(1.58)	

	February 2010	4.04791667	15	00:00	0	8.98888889	66	03:16	3.75	0.49
	January 2010	0.86527778	9	00:00	0	7.58472222	46	03:57	-1.07	(1.65)
	December 2009	0.81180556	8	00:00	0	10.54722222	62	04:05	-0.80	(1.48)
	November 2009	1.02013889	10	05:31	0.25902778	6.50902778	52	03:00	-0.42	(1.26)
	October 2009	1.47777778	13	00:00	0	14.96666667	96	03:45	-0.78	(1.48)
	September 2009	1.31805556	10	00:00	0	10.03125	73	03:18	-0.16	(1.10)
	August 2009	0.84444444	7	18:25	0	8.41875	53	03:49	-0.65	(1.39)
MR-6E Mean Time to Restore LIS Trunk Parity	July 2010	0.11388889	1	05:48	0	0	0	00:00	0.00	0.00
	June 2010	0.04861111	1	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0.05	1	03:14	0	0	0	00:00	0.00	0.00
	March 2010	0	0	03:22	0	0	0	00:00	0.00	0.00
	February 2010	0	0	03:01	0	0	0	00:00	0.00	0.00
	January 2010	0	0	02:19	0	0	0	00:00	0.00	0.00
	December 2009	0.68888889	3	00:00	0	0.17777778	1	04:16	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.76736111	1	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	July 2010	0	0	00:00	0	0	0	00:00	0.00
June 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010		0.13472222	1	00:00	0	0	0	00:00	0.00	0.00
April 2010		0.14027778	1	00:43	0	0.00347222	1	00:05	0.00	0.00
March 2010		0.12569444	1	00:00	0	0	0	00:00	0.00	0.00
February 2010		0.09652778	1	00:00	0	0	0	00:00	0.00	0.00
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2009		0.06388889	1	00:00	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT DS1 Parity		July 2010	0	0	00:00	0	0	0	00:00	0.00
	June 2010	0	0	04:33	0	0	0	00:00	0.00	0.00
	May 2010	0.02986111	1	02:39	0.03819444	6.75347222	51	03:11	-1.29	(1.79)
	April 2010	0	0	03:34	0.12569444	0	0	00:00	0.00	0.00
	March 2010	0	0	00:30	0	0	0	00:00	0.00	0.00
	February 2010	0	0	02:06	0.06666667	0	0	00:00	0.00	0.00
	January 2010	0	0	04:21	0.07916667	0	0	00:00	0.00	0.00
	December 2009	0	0	01:37	0.0125	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	02:27	0.07013889	0	0	00:00	0.00	0.00
	September 2009	0	0	02:22	0.05416667	0	0	00:00	0.00	0.00
	August 2009	0	0	02:32	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	0.18958333	1	01:47	0.03611111	0.32638889	3	02:37	3.86
June 2010		0.44236111	4	01:58	0.02013889	0.16875	1	04:03	0.00	0.00
May 2010		0.59583333	4	03:15	0.02777778	0.04583333	1	01:06	0.00	0.00
April 2010		0.02083333	1	02:16	0	0.72222222	1	17:20	0.00	0.00
March 2010		0.175	2	02:09	0.0125	0	0	00:00	0.00	0.00
February 2010		0.54375	3	00:00	0	0	0	00:00	0.00	0.00
January 2010		0.13472222	2	02:12	0.01041667	0.12986111	2	01:34	0.06	(1.19)
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2009		0.40972222	4	00:54	0	0.03611111	1	00:52	0.00	0.00
October 2009		0.68888889	7	00:00	0	1.29444444	4	07:46	-0.93	(1.56)

	September 2009	0.10555556	1	03:01	0.024305556	0.464583333	4	02:47	-0.12	(1.07)
	August 2009	0.04236111	1	00:00	0	0.892361111	5	04:17	-0.66	(1.40)
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	July 2010	0.16458333	2	03:00	0.057638889	0.326388889	3	02:37	-1.60	(1.97)
	June 2010	0.40694444	3	03:10	0.08125	0.16875	1	04:03	0.00	0.00
	May 2010	0.09444444	1	02:56	0.072222222	0.045833333	1	01:06	0.00	0.00
	April 2010	0.35902778	4	02:17	0.044444444	0.722222222	1	17:20	0.00	0.00
	March 2010	0	0	02:57	0.095833333	0	0	00:00	0.00	0.00
	February 2010	0.27430556	3	03:14	0.1375	0	0	00:00	0.00	0.00
	January 2010	0	0	03:36	0.102777778	0	0	00:00	0.00	0.00
	December 2009	0.0375	1	03:36	0.082638889	0.300694444	1	07:13	0.00	0.00
	November 2009	0	0	03:11	0.065972222	0	0	00:00	0.00	0.00
	October 2009	0.25208333	2	03:35	0.117361111	1.294444444	4	07:46	-0.59	(1.36)
	September 2009	0	0	02:28	0.053472222	0	0	00:00	0.00	0.00
	August 2009	0.04791667	1	03:18	0.09375	0.892361111	5	04:17	-0.63	(1.38)
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	July 2010	1.85069444	14	00:00	0	7.070833333	53	03:12	-0.04	(1.02)
	June 2010	1.83819444	15	01:01	0	5.372916667	40	03:13	-0.45	(1.27)
	May 2010	1.52361111	16	00:00	0	6.753472222	51	03:11	-1.65	(2.00)
	April 2010	1.60069444	13	00:00	0	7.745833333	58	03:12	-0.32	(1.20)
	March 2010	1.47916667	11	00:00	0	10.570833333	65	03:54	-0.64	(1.39)
	February 2010	2.10347222	14	04:22	0	8.988888889	66	03:16	0.38	(0.72)
	January 2010	1.65277778	11	10:28	0	7.584722222	46	03:57	-0.25	(1.15)
	December 2009	2.11805556	16	02:39	0.070138889	10.547222222	62	04:05	-0.59	(1.36)
	November 2009	2.09375	14	00:00	0	6.509027778	52	03:00	0.51	(0.62)
	October 2009	1.64791667	16	02:05	0	14.966666667	96	03:45	-1.08	(1.65)
	September 2009	2.2	16	01:55	0	10.03125	73	03:18	0.00	(1.02)
	August 2009	1.00902778	9	00:00	0	8.41875	53	03:49	-0.88	(1.54)
MR-6E Mean Time to Restore Unbundled Loop - XDSLi Parity	July 2010	0.04236111	1	08:18	0.235416667	7.070833333	53	03:12	-0.81	(1.50)
	June 2010	0	0	04:42	0.218055556	0	0	00:00	0.00	0.00
	May 2010	0	0	06:26	0.127083333	0	0	00:00	0.00	0.00
	April 2010	0	0	06:29	0.177777778	0	0	00:00	0.00	0.00
	March 2010	0.18194444	1	11:29	0.448611111	10.570833333	65	03:54	0.14	(0.74)
	February 2010	0.43611111	1	10:22	0.271527778	8.988888889	66	03:16	2.39	0.06
	January 2010	0.33125	3	06:48	0.207638889	7.584722222	46	03:57	-0.52	(1.31)
	December 2009	0	0	07:13	0.161805556	0	0	00:00	0.00	0.00
	November 2009	0.08680556	1	07:53	0.3125	6.509027778	52	03:00	-0.24	(1.14)
	October 2009	0.07986111	1	08:52	0.290277778	14.966666667	96	03:45	-0.42	(1.25)
	September 2009	0	0	09:31	0.420833333	0	0	00:00	0.00	0.00
	August 2009	0	0	08:13	0.327083333	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	July 2010	3.71736111	19	02:35	0	0	1942	17:36	-1.37	(1.83)
	June 2010	4.82986111	18	02:25	0.090277778	0	1864	16:23	-2.52	(2.53)
	May 2010	5.12777778	19	01:45	0.078472222	0	1892	16:17	-2.25	(2.37)
	April 2010	5.26041667	11	02:24	0.025	0	1980	17:36	-0.75	(1.46)
	March 2010	11.2236111	26	03:39	0.095138889	0	2580	02:16	-3.38	(3.06)
	February 2010	6.79722222	24	04:34	0	0	2057	22:27	-2.71	(2.65)
	January 2010	8.72986111	29	03:07	0.054166667	0	2151	22:38	-3.95	(3.40)
	December 2009	9.52708333	29	04:57	0.261111111	0	2126	18:55	-3.38	(3.06)
	November 2009	7.75972222	21	03:37	0.040972222	0	1956	20:12	-2.07	(2.26)
	October 2009	7.13611111	18	04:38	0.036111111	0	2367	17:07	-1.98	(2.20)
	September 2009	6.50138889	19	00:00	0	0	2247	18:16	-2.44	(2.48)
	August 2009	7.50833333	26	09:36	0.407638889	0	2250	17:11	-3.00	(2.82)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	July 2010	0.30208333	3	00:00	0	0.326388889	3	02:37	-0.55	(1.33)
	June 2010	0.14583333	2	00:00	0	0.16875	1	04:03	0.00	0.00
	May 2010	0.20069444	2	00:00	0	0.045833333	1	01:06	0.00	0.00

	April 2010	0.30416667	2	00:00	0	0.72222222	1	17:20	0.00	0.00
	March 2010	0.19027778	1	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0.26041667	2	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.4125	2	00:00	0	0.1298611111	2	01:34	3.64	(0.98)
	December 2009	0.30069444	2	00:00	0	0.3006944444	1	07:13	0.00	0.00
	November 2009	0.38680556	2	00:00	0	0.0361111111	1	00:52	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.8	2	00:00	0	0.4645833333	4	02:47	4.18	(0.68)
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	25%	0.433	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	1	6	17%	-0.41	(1.25)
	November 2009	0	0	25%	0.433	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Business Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	6	0%	0	68	944	7%	-0.68	(1.41)
	May 2010	0	1	0%	0	78	1020	8%	-0.29	(1.17)
	April 2010	0	2	0%	0	52	857	6%	-0.36	(1.22)
	March 2010	1	4	0%	0	97	1157	8%	1.20	(0.68)
	February 2010	0	3	0%	0	93	974	10%	-0.56	(1.34)
	January 2010	0	3	0%	0	110	1079	10%	-0.58	(1.35)
	December 2009	1	4	0%	0	106	1138	9%	1.08	(0.73)
	November 2009	0	5	0%	0	60	898	7%	-0.60	(1.36)
	October 2009	0	3	0%	0	103	1054	10%	-0.57	(1.35)
	September 2009	0	7	0%	0	63	1007	6%	-0.68	(1.41)
	August 2009	0	2	0%	0	66	1067	6%	-0.36	(1.22)
MR-7A Repair Repeat Report Rate Centrex Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	6	47	13%	-0.38	(1.23)
	January 2010	0	1	0%	0	3	44	7%	-0.27	(1.16)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	1	33	3%	-0.17	(1.11)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7A Repair Repeat Report Rate Centrex 21 Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	1	14	7%	-0.27	(1.16)
	March 2010	0	1	67%	0.4714	2	21	10%	-0.32	(1.19)
	February 2010	0	2	50%	0.5	0	15	0%	0.00	0.00
	January 2010	0	1	0%	0	1	15	7%	-0.26	(1.16)
	December 2009	0	2	29%	0.4518	1	21	5%	-0.30	(1.18)

	November 2009	0	2	0%	0	0	14	0%	0.00	0.00
	October 2009	0	2	0%	0	2	21	10%	-0.44	(1.27)
	September 2009	0	1	0%	0	1	10	10%	-0.32	(1.19)
	August 2009	1	2	0%	0	1	22	5%	2.95	(0.40)
MR-7A Repair Repeat Report Rate Line	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Sharing Parity	June 2010	0	1	0%	0	479	5897	8%	-0.30	(1.18)
	May 2010	0	2	20%	0.4	518	6477	8%	-0.42	(1.25)
	April 2010	2	3	25%	0.433	517	6347	8%	3.70	0.26
	March 2010	1	2	0%	0	892	9125	10%	1.92	(0.46)
	February 2010	0	1	0%	0	759	7394	10%	-0.34	(1.21)
	January 2010	2	7	0%	0	778	8291	9%	1.74	(0.33)
	December 2009	0	0	50%	0.5	0	0	0%	0.00	0.00
	November 2009	0	2	0%	0	539	6747	8%	-0.42	(1.25)
	October 2009	0	0	25%	0.433	0	0	0%	0.00	0.00
	September 2009	0	1	20%	0.4	619	7364	8%	-0.30	(1.18)
	August 2009	0	2	100%	0	638	7813	8%	-0.42	(1.26)
MR-7A Repair Repeat Report Rate Line	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Splitting Parity	June 2010	1	5	0%	0	479	5897	8%	0.97	(0.76)
	May 2010	1	4	0%	0	518	6477	8%	1.25	(0.65)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	3	0%	0	892	9125	10%	-0.57	(1.35)
	February 2010	0	1	0%	0	759	7394	10%	-0.34	(1.21)
	January 2010	1	2	0%	0	778	8291	9%	1.97	(0.44)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	4	0%	0	539	6747	8%	1.25	(0.65)
	October 2009	1	5	0%	0	669	7767	9%	0.91	(0.79)
	September 2009	2	2	0%	0	619	7364	8%	4.67	0.49
	August 2009	0	2	0%	0	638	7813	8%	-0.42	(1.26)
MR-7A Repair Repeat Report Rate PBX	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	0	9	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	6	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	3	0%	0	0	12	0%	0.00	0.00
MR-7A Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	June 2010	0	0	6%	0.2291	0	0	0%	0.00	0.00
	May 2010	0	1	7%	0.2575	440	5457	8%	-0.30	(1.18)
	April 2010	0	1	13%	0.3368	465	5490	8%	-0.30	(1.18)
	March 2010	0	1	11%	0.3143	795	7968	10%	-0.33	(1.20)
	February 2010	0	2	14%	0.3499	666	6420	10%	-0.48	(1.29)
	January 2010	0	2	5%	0.213	668	7212	9%	-0.45	(1.27)
	December 2009	0	1	10%	0.2957	680	6952	10%	-0.33	(1.20)
	November 2009	0	0	10%	0.2957	0	0	0%	0.00	0.00
	October 2009	0	4	6%	0.2321	566	6713	8%	-0.61	(1.37)
	September 2009	0	7	6%	0.2291	556	6357	9%	-0.82	(1.50)
	August 2009	1	2	14%	0.3448	572	6746	8%	2.11	(0.40)
MR-7A Repair Repeat Report Rate UNE - P	July 2010	0	0	0%	0	0	0	0%	0.00	0.00

(POTS) Parity	June 2010	1	14	0%	0	479	5897	8%	-0.13	(1.08)	
	May 2010	3	23	0%	0	518	6477	8%	0.89	(0.64)	
	April 2010	4	36	0%	0	517	6347	8%	0.65	(0.75)	
	March 2010	5	35	0%	0	892	9125	10%	0.90	(0.60)	
	February 2010	1	21	0%	0	759	7394	10%	-0.83	(1.50)	
	January 2010	3	31	0%	0	778	8291	9%	0.06	(1.10)	
	December 2009	3	31	0%	0	786	8090	10%	-0.01	(1.00)	
	November 2009	2	35	0%	0	539	6747	8%	-0.50	(1.30)	
	October 2009	1	18	0%	0	669	7767	9%	-0.46	(1.28)	
	September 2009	4	29	0%	0	619	7364	8%	1.04	(0.54)	
	August 2009	4	35	0%	0	638	7813	8%	0.70	(0.72)	
	MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
		March 2010	0	1	0%	0	2	21	10%	-0.32	(1.19)
February 2010		0	0	50%	0.5	0	0	0%	0.00	0.00	
January 2010		0	1	0%	0	1	15	7%	-0.26	(1.16)	
December 2009		0	1	20%	0.4	1	21	5%	-0.22	(1.13)	
November 2009		0	1	0%	0	0	14	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	50%	0.5	0	0	0%	0.00	0.00	
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity		July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	1	0%	0	1	24	4%	-0.20	(1.12)
		May 2010	0	1	0%	0	4	34	12%	-0.36	(1.22)
		April 2010	0	2	0%	0	0	26	0%	0.00	0.00
	March 2010	1	2	25%	0.433	2	41	5%	2.89	(0.33)	
	February 2010	0	3	0%	0	6	47	13%	-0.64	(1.39)	
	January 2010	1	5	0%	0	3	44	7%	1.11	(0.78)	
	December 2009	0	2	0%	0	3	37	8%	-0.41	(1.25)	
	November 2009	0	1	0%	0	5	43	12%	-0.36	(1.22)	
	October 2009	0	2	0%	0	1	33	3%	-0.24	(1.15)	
	September 2009	2	4	0%	0	2	18	11%	2.24	(0.33)	
	August 2009	0	3	0%	0	3	49	6%	-0.43	(1.26)	
	MR-7B Repair Repeat Report Rate Business Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	1	0%	0	16	231	7%	-0.27	(1.17)
		May 2010	0	6	0%	0	27	256	11%	-0.83	(1.51)
		April 2010	1	4	0%	0	20	236	8%	1.18	(0.70)
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	2	0%	0	25	263	10%	-0.46	(1.28)	
January 2010		0	3	0%	0	18	229	8%	-0.50	(1.31)	
December 2009		0	1	0%	0	24	277	9%	-0.31	(1.19)	
November 2009		0	2	0%	0	19	252	8%	-0.40	(1.24)	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	2	0%	0	22	267	8%	-0.42	(1.26)	
MR-7B Repair Repeat Report Rate PBX Parity		July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	6	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	June 2010	0	2	0%	0	180	1633	11%	-0.50	(1.30)
	May 2010	0	2	0%	0	141	1637	9%	-0.43	(1.26)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	33%	0.4714	243	2235	11%	-0.35	(1.21)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	25%	0.433	198	1962	10%	-0.33	(1.20)
	December 2009	0	0	18%	0.3857	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	2	0%	0	211	2031	10%	-0.48	(1.29)
	September 2009	1	1	0%	0	217	1914	11%	2.80	(0.27)
	August 2009	0	1	0%	0	164	1967	8%	-0.30	(1.18)
MR-7B Repair Repeat Report Rate UNE - P	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
(POTS) Parity	June 2010	0	4	0%	0	196	1864	11%	-0.68	(1.42)
	May 2010	0	5	0%	0	168	1893	9%	-0.70	(1.42)
	April 2010	1	3	0%	0	181	1974	9%	1.45	(0.59)
	March 2010	0	12	0%	0	281	2585	11%	-1.21	(1.73)
	February 2010	1	4	0%	0	222	2059	11%	0.92	(0.79)
	January 2010	2	11	0%	0	216	2191	10%	0.92	(0.68)
	December 2009	0	6	0%	0	220	2148	10%	-0.83	(1.50)
	November 2009	0	9	0%	0	184	1968	9%	-0.96	(1.58)
	October 2009	0	15	0%	0	237	2330	10%	-1.30	(1.79)
	September 2009	0	3	0%	0	242	2183	11%	-0.61	(1.37)
	August 2009	0	4	0%	0	186	2234	8%	-0.60	(1.37)
MR-7B Repair Repeat Report Rate UNE P	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
(Centrex) Parity	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	2	0%	0.00	0.00
	March 2010	0	0	25%	0.433	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	50%	0.5	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Business Parity	June 2010	0	0	50%	0.5	0	0	0%	0.00	0.00
	May 2010	0	3	0%	0	20	201	10%	-0.57	(1.35)
	April 2010	1	4	0%	0	18	192	9%	1.06	(0.74)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	25	185	14%	-0.39	(1.24)
	December 2009	3	6	50%	0.5	25	226	11%	3.00	0.19
	November 2009	0	0	50%	0.5	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00

MR-7C Repair Repeat Report Rate Line Sharing Parity	August 2009	0	1	0%	0	27	285	9%	-0.32	(1.20)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	114	977	12%	-0.36	(1.22)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	2	0%	0	152	1113	14%	1.50	(0.60)
	December 2009	1	2	0%	0	111	955	12%	1.69	(0.53)
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	189	1582	12%	-0.37	(1.22)
MR-7C Repair Repeat Report Rate Line Splitting Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	114	977	12%	-0.36	(1.22)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	152	1113	14%	-0.56	(1.34)
	December 2009	1	1	0%	0	111	955	12%	2.76	(0.28)
	November 2009	0	1	0%	0	104	988	11%	-0.34	(1.21)
	October 2009	0	1	0%	0	151	1342	11%	-0.36	(1.22)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	MR-7C Repair Repeat Report Rate Residence Parity	July 2010	0	0	0%	0	0	0	0%	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	11%	0.3143	0	0	0%	0.00	0.00
April 2010		0	0	20%	0.4	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	29%	0.4518	0	0	0%	0.00	0.00
November 2009		0	0	15%	0.3608	0	0	0%	0.00	0.00
October 2009		0	1	0%	0	127	1080	12%	-0.36	(1.22)
September 2009		0	1	14%	0.3499	157	1221	13%	-0.38	(1.23)
August 2009		0	1	20%	0.4	162	1297	12%	-0.38	(1.23)
MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity		July 2010	0	0	0%	0	0	0	0%	0.00
	June 2010	1	9	0%	0	114	977	12%	-0.05	(1.03)
	May 2010	1	5	0%	0	136	1039	13%	0.46	(1.01)
	April 2010	0	3	0%	0	106	938	11%	-0.62	(1.38)
	March 2010	0	2	0%	0	123	992	12%	-0.53	(1.32)
	February 2010	0	1	0%	0	143	1195	12%	-0.37	(1.22)
	January 2010	2	7	0%	0	152	1113	14%	1.15	(0.59)
	December 2009	2	13	0%	0	111	955	12%	0.42	(0.94)
	November 2009	0	10	0%	0	104	988	11%	-1.08	(1.66)
	October 2009	1	7	0%	0	151	1342	11%	0.25	(1.10)
	September 2009	1	5	0%	0	181	1445	13%	0.50	(0.98)
	August 2009	0	4	0%	0	189	1582	12%	-0.74	(1.45)
	MR-7C Repair Repeat Report Rate UNE P (Centrex) Parity	July 2010	0	0	0%	0	0	0	0%	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	1	0%	0	0	3	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00

	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	1	6	17%	-0.41	(1.25)
	December 2009	0	1	0%	0	1	9	11%	-0.34	(1.20)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	0	14	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	0	0	0%	0.00	0.00
	February 2010	0	2	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	0	0%	0.00	0.00
	September 2009	0	2	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - Loop Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0 Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	50%	0.5	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	13	87	15%	-0.42	(1.25)
MR-7D Repair Repeat Report Rate DS1 Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	2	0%	0	6	61	10%	1.88	(0.51)
	May 2010	0	1	0%	0	4	60	7%	-0.27	(1.16)
	April 2010	0	1	0%	0	6	74	8%	-0.30	(1.18)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	6	59	10%	-0.33	(1.20)
	December 2009	0	2	0%	0	4	78	5%	-0.32	(1.20)
	November 2009	0	1	0%	0	12	103	12%	-0.36	(1.22)

	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate E911 Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	2	0%	0	0	2	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	25%	0.433	0	0	0%	0.00	0.00
	May 2010	0	0	18%	0.3812	0	0	0%	0.00	0.00
	April 2010	0	1	13%	0.3343	0	0	0%	0.00	0.00
	March 2010	0	0	24%	0.4251	0	0	0%	0.00	0.00
	February 2010	0	0	3%	0.1666	0	0	0%	0.00	0.00
	January 2010	0	0	19%	0.3946	0	0	0%	0.00	0.00
	December 2009	0	1	14%	0.3499	0	0	0%	0.00	0.00
	November 2009	0	0	13%	0.3399	0	0	0%	0.00	0.00
	October 2009	0	0	14%	0.3419	0	0	0%	0.00	0.00
	September 2009	0	0	8%	0.2764	0	0	0%	0.00	0.00
	August 2009	0	1	24%	0.4298	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	6	34	0%	0	6	61	10%	1.23	(0.52)
	May 2010	5	39	0%	0	4	60	7%	1.20	(0.58)
	April 2010	9	38	0%	0	6	74	8%	2.86	0.19
	March 2010	1	35	0%	0	8	87	9%	-1.10	(1.67)
	February 2010	11	57	0%	0	10	87	11%	1.44	(0.36)
	January 2010	5	35	0%	0	6	59	10%	0.64	(0.83)
	December 2009	6	45	0%	0	4	78	5%	1.99	(0.24)
	November 2009	5	37	0%	0	12	103	12%	0.30	(0.98)
	October 2009	3	36	0%	0	18	95	19%	-1.38	(1.84)
	September 2009	11	45	0%	0	11	97	11%	2.29	0.05
	August 2009	12	41	0%	0	17	98	17%	1.69	(0.19)
MR-7D Repair Repeat Report Rate LIS Trunk Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	0	3	0%	0.00	0.00
	May 2010	0	3	0%	0	0	1	0%	0.00	0.00
	April 2010	0	3	100%	0	0	3	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	0	2	0%	0.00	0.00
	November 2009	0	1	0%	0	0	1	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	3	50%	0.5	0	3	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	5%	0.213	0	1	0%	0.00	0.00

	May 2010	2	2	3%	0.1795	0	5	0%	0.00	0.01
	April 2010	0	1	6%	0.2353	0	2	0%	0.00	0.00
	March 2010	0	0	5%	0.2106	0	0	0%	0.00	0.00
	February 2010	0	0	5%	0.213	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	3	0%	0.00	0.00
	December 2009	0	1	8%	0.2688	0	2	0%	0.00	0.00
	November 2009	0	2	3%	0.1753	0	4	0%	0.00	0.00
	October 2009	0	2	3%	0.1795	1	2	50%	-1.00	(1.61)
	September 2009	1	2	12%	0.3234	1	5	20%	0.90	(1.04)
	August 2009	0	1	3%	0.1581	0	2	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	June 2010	2	60	0%	0	0	11	0%	0.00	(1.34)
	May 2010	3	51	0%	0	0	4	0%	0.00	(1.50)
	April 2010	2	43	0%	0	1	14	7%	-0.31	(1.19)
	March 2010	2	42	0%	0	6	20	30%	-2.03	(2.23)
	February 2010	0	43	0%	0	4	16	25%	-1.97	(2.20)
	January 2010	4	51	0%	0	2	12	17%	-0.74	(1.45)
	December 2009	2	63	0%	0	1	12	8%	-0.59	(1.36)
	November 2009	2	60	0%	0	1	15	7%	-0.46	(1.28)
	October 2009	7	59	0%	0	2	37	5%	1.36	(0.59)
	September 2009	2	78	0%	0	3	16	19%	-1.51	(1.92)
	August 2009	0	41	0%	0	0	15	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	6%	0.2291	0	0	0%	0.00	0.00
	January 2010	0	0	5%	0.2233	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	12	103	12%	-0.36	(1.22)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	20%	0.4	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	June 2010	0	16	10%	0.2963	0	11	0%	0.00	0.00
	May 2010	0	14	13%	0.333	0	4	0%	0.00	0.00
	April 2010	0	9	11%	0.3182	1	14	7%	-0.65	(1.39)
	March 2010	1	18	13%	0.3399	6	20	30%	-1.64	(2.00)
	February 2010	1	19	14%	0.3422	4	16	25%	-1.34	(1.82)
	January 2010	0	12	21%	0.404	2	12	17%	-1.10	(1.67)
	December 2009	0	6	20%	0.3983	1	12	8%	-0.60	(1.37)
	November 2009	0	4	15%	0.3586	1	15	7%	-0.47	(1.29)
	October 2009	1	5	16%	0.3711	2	37	5%	1.35	(0.72)
	September 2009	0	4	14%	0.3437	3	16	19%	-0.86	(1.52)
	August 2009	0	3	23%	0.4179	0	15	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	June 2010	8	63	33%	0.4714	6	61	10%	0.54	(0.87)
	May 2010	8	70	0%	0	4	60	7%	1.09	(0.62)
	April 2010	8	60	50%	0.5	6	74	8%	1.10	(0.57)
	March 2010	13	96	0%	0	8	87	9%	1.02	(0.58)
	February 2010	23	112	50%	0.5	10	87	11%	1.98	(0.08)
	January 2010	18	91	0%	0	6	59	10%	1.90	(0.18)

	December 2009	20	132	20%	0.4	4	78	5%	3.18	0.25
	November 2009	16	97	33%	0.4714	12	103	12%	1.07	(0.52)
	October 2009	13	95	0%	0	18	95	19%	-0.93	(1.56)
	September 2009	23	102	0%	0	11	97	11%	2.49	0.17
	August 2009	21	114	0%	0	17	98	17%	0.21	(0.99)
MR-7D Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	June 2010	0	1	4%	0.1875	6	61	10%	-0.33	(1.20)
	May 2010	1	2	7%	0.2619	4	60	7%	2.42	(0.39)
	April 2010	0	2	5%	0.2227	6	74	8%	-0.41	(1.25)
	March 2010	1	2	9%	0.2797	8	87	9%	1.97	(0.47)
	February 2010	0	1	5%	0.2217	10	87	11%	-0.36	(1.22)
	January 2010	1	5	7%	0.2494	6	59	10%	0.70	(0.92)
	December 2009	2	6	5%	0.2264	4	78	5%	3.02	(0.04)
	November 2009	0	1	6%	0.2389	12	103	12%	-0.36	(1.22)
	October 2009	0	2	5%	0.2276	18	95	19%	-0.68	(1.41)
	September 2009	0	6	7%	0.2615	11	97	11%	-0.85	(1.52)
	August 2009	0	3	4%	0.1913	17	98	17%	-0.78	(1.48)
MR-7D Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	June 2010	12	162	0%	0	575	6725	9%	-0.51	(1.31)
	May 2010	9	172	0%	0	636	7356	9%	-1.57	(1.96)
	April 2010	16	187	0%	0	603	7115	8%	0.04	(1.04)
	March 2010	10	193	0%	0	988	9961	10%	-2.18	(2.33)
	February 2010	11	165	0%	0	883	8421	10%	-1.59	(1.96)
	January 2010	11	203	25%	0.433	913	9237	10%	-2.11	(2.28)
	December 2009	11	181	25%	0.433	884	8905	10%	-1.71	(2.04)
	November 2009	8	146	0%	0	623	7594	8%	-1.19	(1.72)
	October 2009	13	176	33%	0.4714	789	8853	9%	-0.70	(1.43)
	September 2009	7	184	20%	0.4	767	8563	9%	-2.42	(2.47)
	August 2009	13	193	0%	0	795	9162	9%	-0.95	(1.58)
MR-7D Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	June 2010	0	4	0%	0	0	11	0%	0.00	0.00
	May 2010	0	3	0%	0	0	4	0%	0.00	0.00
	April 2010	0	2	0%	0	1	14	7%	-0.37	(1.22)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	4	0%	0	4	16	25%	0.00	(1.00)
	January 2010	1	4	0%	0	2	12	17%	0.39	(1.17)
	December 2009	0	3	0%	0	1	12	8%	-0.47	(1.28)
	November 2009	1	3	0%	0	1	15	7%	1.69	(0.70)
	October 2009	1	5	0%	0	2	37	5%	1.35	(0.72)
	September 2009	0	5	0%	0	3	16	19%	-0.94	(1.57)
	August 2009	0	2	0%	0	0	15	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Dark	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Fiber - IOF Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	0	0	0%	0.00	0.00

MR-7E Repair Repeat Report Rate Dark Fiber - Loop Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	50%	0.5	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	1	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7E Repair Repeat Report Rate DS1 Parity	June 2010	1	2	0%	0	6	56	11%	1.77	(0.55)
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	1	0%	0	9	75	12%	-0.37	(1.22)	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
June 2010		0	3	11%	0.3143	0	2	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7E Repair Repeat Report Rate E911 Parity	April 2010	0	0	6%	0.2421	0	0	0%	0.00	0.00	
	March 2010	0	0	11%	0.3143	0	0	0%	0.00	0.00	
	February 2010	0	0	14%	0.3448	0	0	0%	0.00	0.00	
	January 2010	0	1	27%	0.4422	1	3	33%	-0.61	(1.37)	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	13%	0.3307	0	0	0%	0.00	0.00	
	October 2009	0	0	10%	0.3	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	2	10%	0.3	0	1	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	June 2010	0	8	0%	0	6	56	11%	-0.92	(1.56)
		May 2010	1	16	0%	0	9	61	15%	-0.85	(1.52)
		April 2010	1	9	0%	0	6	79	8%	0.38	(1.07)
		March 2010	4	29	0%	0	9	75	12%	0.25	(1.03)
February 2010		4	15	0%	0	11	71	15%	1.09	(0.58)	
January 2010		0	9	0%	0	4	57	7%	-0.77	(1.47)	
December 2009		1	8	0%	0	8	79	10%	0.21	(1.15)	
November 2009		1	10	0%	0	7	75	9%	0.07	(1.23)	
October 2009		0	13	0%	0	16	109	15%	-1.41	(1.86)	
September 2009		1	10	0%	0	21	98	21%	-0.84	(1.51)	
August 2009		0	7	0%	0	17	77	22%	-1.35	(1.82)	
July 2010		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7E Repair Repeat Report Rate LIS Trunk Parity		June 2010	0	1	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	3	0%	0	0	1	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	3	0%	0.00	0.00
	March 2010	0	1	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT DS1 Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	9	61	15%	-0.41	(1.25)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	3	0%	0	0	1	0%	0.00	0.00
	May 2010	0	4	0%	0	1	1	100%	0.00	0.00
	April 2010	0	1	0%	0	0	1	0%	0.00	0.00
	March 2010	0	2	0%	0	0	0	0%	0.00	0.00
	February 2010	0	3	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	3	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	4	0%	0	0	1	0%	0.00	0.00
	October 2009	0	7	0%	0	1	4	25%	-0.92	(1.56)
	September 2009	0	1	0%	0	0	4	0%	0.00	0.00
	August 2009	0	1	0%	0	6	7	86%	-2.29	(2.39)
MR-7E Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	4	0%	0	0	1	0%	0.00	0.00
	May 2010	0	1	13%	0.3399	1	1	100%	0.00	0.00
	April 2010	0	4	6%	0.2421	0	1	0%	0.00	0.00
	March 2010	0	0	23%	0.4213	0	0	0%	0.00	0.00
	February 2010	0	3	9%	0.2875	0	0	0%	0.00	0.00
	January 2010	0	0	21%	0.4103	0	0	0%	0.00	0.00
	December 2009	0	1	9%	0.2875	0	1	0%	0.00	0.00
	November 2009	0	0	6%	0.2421	0	0	0%	0.00	0.00
	October 2009	0	2	14%	0.3499	1	4	25%	-0.67	(1.41)

	September 2009	0	0	6%	0.2421	0	0	0%	0.00	0.00
	August 2009	0	1	19%	0.3903	6	7	86%	-2.29	(2.39)
MR-7E Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	June 2010	2	15	0%	0	6	56	11%	0.29	(1.06)
	May 2010	1	16	0%	0	9	61	15%	-0.85	(1.52)
	April 2010	3	13	0%	0	6	79	8%	1.95	(0.26)
	March 2010	1	11	0%	0	9	75	12%	-0.28	(1.17)
	February 2010	3	14	0%	0	11	71	15%	0.56	(0.87)
	January 2010	1	11	0%	0	4	57	7%	0.25	(1.15)
	December 2009	1	16	0%	0	8	79	10%	-0.47	(1.28)
	November 2009	2	14	0%	0	7	75	9%	0.58	(0.89)
	October 2009	1	16	0%	0	16	109	15%	-0.89	(1.54)
	September 2009	3	16	0%	0	21	98	21%	-0.24	(1.15)
	August 2009	1	9	0%	0	17	77	22%	-0.75	(1.46)
MR-7E Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	June 2010	0	0	11%	0.3069	0	0	0%	0.00	0.00
	May 2010	0	0	11%	0.3143	0	0	0%	0.00	0.00
	April 2010	0	0	16%	0.3646	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	9	75	12%	-0.37	(1.22)
	February 2010	0	1	0%	0	11	71	15%	-0.43	(1.26)
	January 2010	0	3	4%	0.1998	4	57	7%	-0.46	(1.28)
	December 2009	0	0	3%	0.1825	0	0	0%	0.00	0.00
	November 2009	0	1	3%	0.1825	7	75	9%	-0.32	(1.19)
	October 2009	0	1	5%	0.213	16	109	15%	-0.41	(1.25)
	September 2009	0	0	6%	0.2291	0	0	0%	0.00	0.00
	August 2009	0	0	11%	0.3069	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	June 2010	2	18	0%	0	214	2013	11%	0.07	(1.13)
	May 2010	3	19	100%	0	186	2053	9%	1.02	(0.58)
	April 2010	0	11	50%	0.5	201	2144	9%	-1.06	(1.65)
	March 2010	0	26	50%	0.5	308	2741	11%	-1.81	(2.10)
	February 2010	1	24	0%	0	241	2227	11%	-1.04	(1.63)
	January 2010	1	29	0%	0	233	2358	10%	-1.15	(1.70)
	December 2009	1	29	50%	0.5	233	2288	10%	-1.19	(1.72)
	November 2009	1	21	0%	0	204	2109	10%	-0.76	(1.46)
	October 2009	1	18	0%	0	268	2586	10%	-0.67	(1.41)
	September 2009	2	19	0%	0	275	2429	11%	-0.11	(1.07)
	August 2009	1	26	0%	0	218	2467	9%	-0.89	(1.54)
MR-7E Repair Repeat Report Rate	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	June 2010	2	2	1%	0.0902	0	1	0%	0.00	(0.74)
	May 2010	1	2	0%	0	1	1	100%	0.00	0.00
	April 2010	1	2	0%	0	0	1	0%	0.00	(1.26)
	March 2010	0	1	0%	0	0	0	0%	0.00	0.00
	February 2010	0	2	0%	0	0	0	0%	0.00	0.00
	January 2010	1	2	0%	0	0	3	0%	0.00	(0.85)
	December 2009	0	2	0%	0	0	1	0%	0.00	0.00
	November 2009	0	2	1%	0.0917	0	1	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	2	0%	0	0	4	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	July 2010	1	122	0%	0.0529	13	3821	0%	0.90	(0.78)
	June 2010	0	126	0%	0.0601	12	3913	0%	-0.61	(1.37)
	May 2010	0	129	0%	0.0564	5	3950	0%	-0.40	(1.24)

	April 2010	0	134	0%	0.067	15	4009	0%	-0.70	(1.42)
	March 2010	0	129	0%	0.067	20	4096	0%	-0.78	(1.48)
	February 2010	0	125	0%	0.0424	16	4136	0%	-0.69	(1.42)
	January 2010	0	120	0%	0.0474	15	4182	0%	-0.65	(1.39)
	December 2009	1	118	0%	0.055	13	4252	0%	1.05	(0.71)
	November 2009	0	116	0%	0.0697	17	4302	0%	-0.67	(1.41)
	October 2009	0	118	0%	0.0542	41	4334	1%	-1.05	(1.64)
	September 2009	0	118	0%	0.0358	20	4377	0%	-0.73	(1.44)
	August 2009	0	78	0%	0.0551	22	4458	0%	-0.62	(1.37)
MR-8 Trouble Rate Business Parity	July 2010	8	2208	0%	0.0634	1220	285060	0%	-0.47	(1.29)
	June 2010	7	2195	0%	0	1328	287527	0%	-0.98	(1.60)
	May 2010	10	2216	0%	0	1477	289830	1%	-0.38	(1.23)
	April 2010	10	2216	0%	0	1285	291749	0%	0.08	(0.95)
	March 2010	4	2222	0%	0	1682	294429	1%	-2.44	(2.48)
	February 2010	5	2219	0%	0	1431	296907	0%	-1.74	(2.06)
	January 2010	7	2304	0%	0.0626	1493	299132	1%	-1.33	(1.81)
	December 2009	11	2250	0%	0.0626	1641	301806	1%	-0.35	(1.21)
	November 2009	7	2375	0%	0	1359	304282	0%	-1.11	(1.67)
	October 2009	3	2343	0%	0	1615	307183	1%	-2.65	(2.61)
	September 2009	7	2297	0%	0.0619	1500	309840	0%	-1.23	(1.75)
	August 2009	5	2289	0%	0	1619	312382	1%	-1.99	(2.21)
MR-8 Trouble Rate Centrex Parity	July 2010	0	249	0%	0.067	46	40845	0%	-0.53	(1.32)
	June 2010	0	251	0%	0	36	41034	0%	-0.47	(1.28)
	May 2010	0	253	0%	0	45	41321	0%	-0.52	(1.32)
	April 2010	0	254	0%	0	33	41535	0%	-0.45	(1.27)
	March 2010	0	254	0%	0.0371	62	41486	0%	-0.61	(1.37)
	February 2010	1	254	0%	0.0372	75	41718	0%	0.80	(0.80)
	January 2010	1	254	0%	0.0524	58	42122	0%	1.10	(0.68)
	December 2009	0	260	0%	0.0368	50	43050	0%	-0.55	(1.33)
	November 2009	0	260	0%	0.051	56	43218	0%	-0.58	(1.35)
	October 2009	1	260	0%	0.0511	54	43355	0%	1.19	(0.65)
	September 2009	0	260	0%	0.0512	41	43624	0%	-0.49	(1.30)
	August 2009	0	265	0%	0.0366	71	43985	0%	-0.65	(1.40)
MR-8 Trouble Rate Centrex 21 Parity	July 2010	0	731	0%	0	28	8416	0%	-1.50	(1.91)
	June 2010	0	747	0%	0	29	8616	0%	-1.52	(1.93)
	May 2010	0	723	0%	0	34	8893	0%	-1.60	(1.97)
	April 2010	1	726	0%	0	22	9168	0%	-0.54	(1.33)
	March 2010	1	723	0%	0	25	9325	0%	-0.65	(1.40)
	February 2010	2	726	1%	0.1078	19	9501	0%	0.44	(0.73)
	January 2010	1	738	2%	0.1516	27	9820	0%	-0.70	(1.42)
	December 2009	2	768	0%	0	26	10037	0%	0.01	(1.00)
	November 2009	2	764	0%	0	22	10288	0%	0.28	(0.83)
	October 2009	2	762	0%	0	30	10679	0%	-0.09	(1.06)
	September 2009	1	745	1%	0.1066	16	11047	0%	-0.07	(1.04)
	August 2009	2	747	2%	0.1507	33	11391	0%	-0.11	(1.07)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	July 2010	0	83	0%	0	0	0	0%	0.00	0.00
	June 2010	0	86	0%	0	0	0	0%	0.00	0.00
	May 2010	0	86	0%	0	0	0	0%	0.00	0.00
	April 2010	0	85	0%	0	0	0	0%	0.00	0.00
	March 2010	1	85	0%	0	0	0	0%	0.00	0.00
	February 2010	2	85	0%	0	0	0	0%	0.00	0.00
	January 2010	0	85	0%	0	0	0	0%	0.00	0.00
	December 2009	0	85	0%	0	0	0	0%	0.00	0.00

	November 2009	0	85	0%	0	0	0	0%	0.00	0.00	
	October 2009	1	87	0%	0	0	0	0%	0.00	0.00	
	September 2009	2	86	7%	0.2534	0	0	0%	0.00	0.00	
	August 2009	1	78	0%	0	0	0	0%	0.00	0.00	
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	July 2010	0	29	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	29	1%	0.0742	0	0	0%	0.00	0.00	
	May 2010	0	29	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	29	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	29	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	29	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	29	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	29	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	29	0%	0	0	0	0%	0.00	0.00	
	October 2009	2	29	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	29	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	29	0%	0.0404	0	0	0%	0.00	0.00	
	MR-8 Trouble Rate DS0 Parity	July 2010	3	542	7%	0.2604	147	33152	0%	-1.35	(0.77)
		June 2010	0	553	3%	0.1622	115	34222	0%	-1.35	(1.82)
May 2010		0	559	3%	0.1608	114	34401	0%	-1.35	(1.82)	
April 2010		0	558	0%	0	115	34696	0%	-1.59	(1.96)	
March 2010		0	566	0%	0	158	35185	0%	-1.68	(2.02)	
February 2010		0	585	2%	0.1507	174	35477	0%	-1.47	(1.90)	
January 2010		0	588	0%	0	134	35872	0%	-1.68	(2.02)	
December 2009		0	597	3%	0.1601	174	36273	0%	-1.65	(2.00)	
November 2009		0	597	5%	0.213	168	36591	0%	-1.59	(1.97)	
October 2009		0	610	0%	0	155	36955	0%	-1.12	(1.68)	
September 2009		1	613	0%	0	178	37286	0%	-0.86	(1.52)	
August 2009		1	614	0%	0	142	37672	0%	0.74	(0.83)	
MR-8 Trouble Rate DS1 Parity		July 2010	1	37	0%	0	129	9799	1%	1.45	(0.38)
		June 2010	3	113	0%	0	117	9941	1%	-0.67	(1.41)
	May 2010	0	37	0%	0	121	10074	1%	-0.82	(1.50)	
	April 2010	0	44	0%	0	153	10177	2%	-0.82	(1.50)	
	March 2010	1	43	0%	0	162	10302	2%	-0.93	(1.57)	
	February 2010	0	38	0%	0	158	10432	2%	-0.90	(1.55)	
	January 2010	1	38	0%	0	116	10511	1%	-0.76	(1.46)	
	December 2009	2	42	0%	0	157	10591	1%	0.90	(0.76)	
	November 2009	0	40	0%	0	178	10768	2%	1.76	(0.32)	
	October 2009	0	42	0%	0	204	10941	2%	-0.82	(1.50)	
	September 2009	0	49	0%	0	195	11120	2%	-0.89	(1.54)	
	August 2009	0	52	0%	0	175	11261	2%	-0.93	(1.57)	
	MR-8 Trouble Rate DS3 Parity	July 2010	0	4	0%	0.0288	2	1740	0%	-0.90	(1.55)
		June 2010	0	4	0%	0	2	1753	0%	-0.07	(1.04)
May 2010		0	4	0%	0.0644	5	1762	0%	-0.07	(1.04)	
April 2010		0	4	0%	0	5	1772	0%	-0.11	(1.06)	
March 2010		0	4	0%	0	1	1792	0%	-0.11	(1.06)	
February 2010		0	4	0%	0	0	1804	0%	-0.05	(1.03)	
January 2010		0	4	0%	0	5	1809	0%	0.00	0.00	
December 2009		0	5	0%	0.0301	3	1827	0%	-0.11	(1.06)	
November 2009		0	5	0%	0	4	1840	0%	-0.09	(1.06)	
October 2009		0	5	0%	0	5	1852	0%	-0.10	(1.06)	
September 2009		0	7	0%	0	5	1871	0%	-0.12	(1.07)	
August 2009		0	5	0%	0	3	1886	0%	-0.14	(1.08)	
July 2010		0	1208	0%	0	7	3656	0%	-0.09	(1.05)	
MR-8 Trouble Rate E911 Parity		July 2010	0	1208	0%	0	7	3656	0%	-1.32	(1.80)

	June 2010	5	1201	0%	0	4	3239	0%	2.47	0.50	
	May 2010	0	1197	0%	0	8	3216	0%	-1.47	(1.90)	
	April 2010	0	1196	0%	0	7	3219	0%	-1.38	(1.84)	
	March 2010	0	1141	2%	0.126	3	3197	0%	-0.89	(1.54)	
	February 2010	0	1123	0%	0	9	3255	0%	-1.52	(1.93)	
	January 2010	1	1106	0%	0	9	3257	0%	-1.02	(1.62)	
	December 2009	0	1083	0%	0	9	3261	0%	-1.50	(1.91)	
	November 2009	0	1083	1%	0.1204	5	3274	0%	-1.12	(1.68)	
	October 2009	0	1083	0%	0	2	3267	0%	-0.71	(1.43)	
	September 2009	0	1082	0%	0	8	3319	0%	-1.40	(1.85)	
	August 2009	2	1076	0%	0	8	3338	0%	-0.31	(1.19)	
MR-8 Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	July 2010	0	61	2%	0.1464	0	0	0%	0.00	0.00	
	June 2010	0	57	1%	0.1148	0	0	0%	0.00	0.00	
	May 2010	0	61	1%	0.1189	0	0	0%	0.00	0.00	
	April 2010	1	62	2%	0.1339	0	0	0%	0.00	0.00	
	March 2010	0	70	2%	0.1243	0	0	0%	0.00	0.00	
	February 2010	0	70	2%	0.1434	0	0	0%	0.00	0.00	
	January 2010	0	70	2%	0.1477	0	0	0%	0.00	0.00	
	December 2009	1	68	1%	0.1159	0	0	0%	0.00	0.00	
	November 2009	0	70	2%	0.1277	0	0	0%	0.00	0.00	
	October 2009	0	70	2%	0.1216	0	0	0%	0.00	0.00	
	September 2009	0	66	2%	0.1229	0	0	0%	0.00	0.00	
	August 2009	1	66	2%	0.1298	0	0	0%	0.00	0.00	
	MR-8 Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	July 2010	41	3072	0%	0	129	9800	1%	0.08	(0.95)
		June 2010	43	2997	0%	0	117	9942	1%	1.15	(0.30)
May 2010		56	3066	0%	0	121	10075	1%	2.78	0.69	
April 2010		48	3059	0%	0	153	10178	2%	0.26	(0.84)	
March 2010		68	3236	0%	0	162	10303	2%	2.11	0.28	
February 2010		72	3229	0%	0	158	10433	2%	2.91	0.77	
January 2010		44	3230	0%	0	116	10512	1%	1.23	(0.25)	
December 2009		53	3198	0%	0	157	10592	1%	0.72	(0.56)	
November 2009		48	3197	0%	0	178	10769	2%	-0.59	(1.36)	
October 2009		49	3194	0%	0	204	10942	2%	-1.21	(1.74)	
September 2009		55	3207	0%	0	195	11121	2%	-0.15	(1.09)	
August 2009		48	3200	0%	0	175	11262	2%	-0.22	(1.13)	
MR-8 Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic		July 2010	0	39	0%	0	0	0	0%	0.00	0.00
		June 2010	0	36	0%	0	0	0	0%	0.00	0.00
	May 2010	0	32	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	31	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	32	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	29	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	29	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	28	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	28	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	28	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	28	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	31	0%	0	0	0	0%	0.00	0.00	
	MR-8 Trouble Rate Frame Relay Parity	July 2010	0	4	0%	0	12	1414	1%	-0.18	(1.11)
		June 2010	0	5	0%	0	11	1474	1%	-0.19	(1.12)
May 2010		0	5	0%	0	14	1541	1%	-0.21	(1.13)	
April 2010		0	5	0%	0	14	1592	1%	-0.21	(1.13)	
March 2010		0	5	0%	0	10	1645	1%	-0.17	(1.11)	
February 2010		0	5	0%	0	12	1683	1%	-0.19	(1.12)	

	January 2010	0	5	0%	0	6	1733	0%	-0.13	(1.08)
	December 2009	0	5	0%	0	19	1746	1%	-0.23	(1.14)
	November 2009	0	5	0%	0	14	1811	1%	-0.20	(1.12)
	October 2009	0	5	0%	0	18	1854	1%	-0.22	(1.13)
	September 2009	0	5	0%	0	12	1916	1%	-0.18	(1.11)
	August 2009	0	5	0%	0	14	1955	1%	-0.19	(1.12)
MR-8 Trouble Rate ISDN Primary Parity	July 2010	0	63	0%	0.0544	43	102217	0%	-0.16	(1.10)
	June 2010	0	63	0%	0.0467	64	101967	0%	-0.20	(1.12)
	May 2010	0	63	0%	0.0363	61	102092	0%	-0.19	(1.12)
	April 2010	0	63	0%	0.0348	62	102306	0%	-0.20	(1.12)
	March 2010	0	63	0%	0.042	67	103104	0%	-0.20	(1.12)
	February 2010	0	63	0%	0.0338	68	103228	0%	-0.20	(1.12)
	January 2010	0	63	0%	0.0237	45	102853	0%	-0.17	(1.10)
	December 2009	0	63	0%	0.07	78	102341	0%	-0.22	(1.13)
	November 2009	0	63	0%	0.0327	61	106597	0%	-0.19	(1.12)
	October 2009	0	63	0%	0.0324	91	106211	0%	-0.23	(1.14)
	September 2009	0	64	0%	0	80	104975	0%	-0.22	(1.13)
	August 2009	0	64	0%	0.0223	89	104725	0%	-0.23	(1.14)
MR-8 Trouble Rate Line Sharing Parity	July 2010	3	1374	0%	0	9475	1071598	1%	-2.63	(2.60)
	June 2010	2	1518	0%	0	8738	1082781	1%	-2.94	(2.79)
	May 2010	2	1654	3%	0.1698	9409	1094284	1%	-3.25	(2.98)
	April 2010	3	1700	2%	0.1265	9259	1105170	1%	-2.99	(2.82)
	March 2010	2	1748	0%	0	12702	1115988	1%	-4.03	(3.45)
	February 2010	1	1786	1%	0.1066	10648	1128169	1%	-3.88	(3.36)
	January 2010	9	1827	0%	0.0607	11595	1139722	1%	-2.23	(2.36)
	December 2009	2	1863	1%	0.1178	11193	1152346	1%	-3.80	(3.31)
	November 2009	2	1900	0%	0.0584	9703	1164414	1%	-3.49	(3.12)
	October 2009	0	1945	2%	0.1278	11439	1179246	1%	-4.36	(3.65)
	September 2009	1	2009	2%	0.1371	10992	1197667	1%	-4.08	(3.48)
	August 2009	3	2061	1%	0.0776	11629	1215703	1%	-3.78	(3.30)
MR-8 Trouble Rate Line Splitting Parity	July 2010	0	150	0%	0.0057	9475	1071598	1%	-1.16	(1.70)
	June 2010	6	202	0%	0.004	8738	1082781	1%	3.44	0.52
	May 2010	4	246	0%	0.004	9409	1094284	1%	1.30	(0.40)
	April 2010	0	254	0%	0.0049	9259	1105170	1%	-1.46	(1.89)
	March 2010	3	261	0%	0.0057	12702	1115988	1%	0.02	(1.11)
	February 2010	1	270	0%	0	10648	1128169	1%	-0.97	(1.59)
	January 2010	4	284	0%	0.0028	11595	1139722	1%	0.66	(0.73)
	December 2009	1	292	0%	0	11193	1152346	1%	-1.10	(1.67)
	November 2009	5	301	0%	0.0056	9703	1164414	1%	1.58	(0.25)
	October 2009	6	313	0%	0.0028	11439	1179246	1%	1.71	(0.17)
	September 2009	2	330	0%	0	10992	1197667	1%	-0.59	(1.36)
	August 2009	2	335	0%	0.0028	11629	1215703	1%	-0.68	(1.41)
MR-8 Trouble Rate LIS Trunk Parity	July 2010	2	123455	0%	0.0598	4	120936	0%	-0.73	(1.44)
	June 2010	2	123599	0%	0	3	120841	0%	-0.43	(1.26)
	May 2010	3	124271	0%	0	1	121159	0%	1.37	(0.17)
	April 2010	4	125039	0%	0	3	121616	0%	0.37	(0.78)
	March 2010	0	125531	0%	0	2	122360	0%	-1.01	(1.61)
	February 2010	1	125651	0%	0.0433	1	123968	0%	-0.01	(1.01)
	January 2010	0	126923	0%	0	0	123321	0%	0.00	0.00
	December 2009	4	127039	0%	0	3	124041	0%	0.37	(0.77)
	November 2009	1	126367	0%	0	1	125026	0%	-0.01	(1.00)
	October 2009	0	125551	0%	0.062	0	126300	0%	0.00	0.00
	September 2009	1	124947	0%	0	1	128652	0%	0.02	(0.99)

MR-8 Trouble Rate PBX Parity	August 2009	3	125933	0%	0	5	127957	0%	-0.61	(1.37)	
	July 2010	0	574	1%	0.0941	15	33895	0%	-0.50	(1.30)	
	June 2010	0	587	2%	0.1216	15	35297	0%	-0.50	(1.30)	
	May 2010	0	545	1%	0.0768	18	35832	0%	-0.52	(1.32)	
	April 2010	0	540	1%	0.0946	25	36406	0%	-0.60	(1.37)	
	March 2010	1	533	0%	0.0554	29	36973	0%	0.89	(0.46)	
	February 2010	0	499	1%	0.0787	23	37681	0%	-0.55	(1.33)	
	January 2010	0	517	0%	0.0691	22	38112	0%	-0.54	(1.33)	
	December 2009	0	521	1%	0.0815	22	38521	0%	-0.54	(1.33)	
	November 2009	2	518	0%	0.0458	21	39049	0%	3.24	0.97	
	October 2009	0	513	0%	0	13	39400	0%	-0.41	(1.25)	
	September 2009	0	483	1%	0.1162	22	39655	0%	-0.51	(1.31)	
	August 2009	3	462	2%	0.1286	23	40318	0%	5.30	0.66	
	MR-8 Trouble Rate Residence Parity	July 2010	5	333	0%	0	8255	786538	1%	0.81	(0.63)
June 2010		2	337	0%	0	7410	795254	1%	-0.65	(1.39)	
May 2010		3	332	0%	0	7932	804454	1%	-0.15	(1.09)	
April 2010		1	325	0%	0	7974	813421	1%	-1.23	(1.75)	
March 2010		2	321	0%	0	11020	821559	1%	-1.12	(1.68)	
February 2010		2	417	0%	0	9217	831262	1%	-1.23	(1.75)	
January 2010		3	449	0%	0	10102	840590	1%	-1.04	(1.63)	
December 2009		1	476	0%	0	9552	850540	1%	-1.89	(2.15)	
November 2009		0	491	0%	0	8344	860132	1%	-2.19	(2.33)	
October 2009		7	511	0%	0	9824	872063	1%	0.52	(0.68)	
September 2009		9	535	0%	0	9492	887827	1%	1.38	(0.16)	
August 2009		4	565	0%	0	10010	903321	1%	-0.91	(1.55)	
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic		July 2010	0	11	1%	0.0861	0	0	0%	0.00	0.00
		June 2010	0	11	1%	0.0867	0	0	0%	0.00	0.00
	May 2010	0	11	1%	0.0867	0	0	0%	0.00	0.00	
	April 2010	0	11	2%	0.1507	0	0	0%	0.00	0.00	
	March 2010	0	11	2%	0.124	0	0	0%	0.00	0.00	
	February 2010	0	13	1%	0.0884	0	0	0%	0.00	0.00	
	January 2010	0	13	1%	0.0884	0	0	0%	0.00	0.00	
	December 2009	0	12	2%	0.125	0	0	0%	0.00	0.00	
	November 2009	0	12	1%	0.0891	0	0	0%	0.00	0.00	
	October 2009	0	12	2%	0.1255	0	0	0%	0.00	0.00	
	September 2009	0	12	2%	0.125	0	0	0%	0.00	0.00	
	August 2009	0	12	2%	0.1275	0	0	0%	0.00	0.00	
	MR-8 Trouble Rate UDIT Above DS1 Level Parity	July 2010	1	132	0%	0	2	1740	0%	2.10	(0.48)
		June 2010	1	132	0%	0	2	1753	0%	2.11	(0.48)
May 2010		3	129	0%	0	5	1762	0%	4.21	0.34	
April 2010		2	128	1%	0.0864	5	1772	0%	2.64	(0.13)	
March 2010		1	127	0%	0	1	1792	0%	3.37	(0.31)	
February 2010		1	127	0%	0	0	1804	0%	0.00	(0.08)	
January 2010		2	126	0%	0	5	1809	0%	2.71	(0.11)	
December 2009		1	125	0%	0	3	1827	0%	1.70	(0.56)	
November 2009		2	125	0%	0	4	1840	0%	3.21	(0.01)	
October 2009		2	126	0%	0	5	1852	0%	2.76	(0.10)	
September 2009		2	121	0%	0	5	1871	0%	2.86	(0.07)	
August 2009		2	117	0%	0	3	1886	0%	4.08	0.14	
MR-8 Trouble Rate UDIT DS1 Parity		July 2010	0	131	0%	0.0563	129	9799	1%	-1.31	(1.80)
		June 2010	0	131	0%	0.0544	117	9941	1%	-1.24	(1.75)
	May 2010	1	133	0%	0.065	121	10074	1%	-0.47	(1.29)	
	April 2010	0	134	0%	0.0605	153	10177	2%	-1.42	(1.86)	

	March 2010	0	137	0%	0.054	162	10302	2%	-1.47	(1.89)
	February 2010	0	137	0%	0.0543	158	10432	2%	-1.44	(1.88)
	January 2010	0	138	0%	0.0549	116	10511	1%	-1.23	(1.75)
	December 2009	0	137	0%	0.0587	157	10591	1%	-1.43	(1.87)
	November 2009	0	137	0%	0.065	178	10768	2%	-1.51	(1.92)
	October 2009	0	138	0%	0.0644	204	10941	2%	-1.61	(1.98)
	September 2009	0	136	0%	0.0655	195	11120	2%	-1.55	(1.94)
	August 2009	0	139	1%	0.0716	175	11261	2%	-1.47	(1.90)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	44	14824	0%	0	13	3802	0%	-0.43	(1.26)
	June 2010	63	14839	0%	0	12	3894	0%	1.17	(0.29)
	May 2010	55	14983	0%	0	5	3929	0%	3.75	1.28
	April 2010	44	15070	0%	0	15	3988	0%	-0.77	(1.47)
	March 2010	45	15201	0%	0	20	4076	0%	-1.58	(1.96)
	February 2010	46	15226	0%	0	16	4116	0%	-0.79	(1.48)
	January 2010	53	15303	0%	0	15	4157	0%	-0.14	(1.08)
	December 2009	65	15328	0%	0	13	4227	0%	1.21	(0.26)
	November 2009	64	15378	0%	0	16	4277	0%	0.40	(0.76)
	October 2009	66	15338	1%	0.0887	41	4309	1%	-3.11	(2.89)
	September 2009	79	15314	0%	0	20	4352	0%	0.48	(0.71)
	August 2009	43	15321	0%	0	22	4434	1%	-1.80	(2.09)
MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	July 2010	0	102	1%	0.0718	129	9799	1%	-1.16	(1.71)
	June 2010	0	103	1%	0.0869	117	9941	1%	-1.10	(1.67)
	May 2010	0	116	1%	0.0848	121	10074	1%	-1.18	(1.72)
	April 2010	0	117	1%	0.0788	153	10177	2%	-1.33	(1.81)
	March 2010	0	117	1%	0.0762	162	10302	2%	-1.36	(1.83)
	February 2010	0	120	1%	0.0922	158	10432	2%	-1.35	(1.82)
	January 2010	0	125	1%	0.1035	116	10511	1%	-1.17	(1.71)
	December 2009	0	117	1%	0.0732	157	10591	1%	-1.32	(1.80)
	November 2009	1	126	1%	0.0959	178	10768	2%	-0.75	(1.46)
	October 2009	0	126	1%	0.0706	204	10941	2%	-1.54	(1.94)
	September 2009	0	125	1%	0.0954	195	11120	2%	-1.49	(1.90)
	August 2009	0	124	1%	0.0821	175	11261	2%	-1.39	(1.85)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity	July 2010	21	2758	1%	0.1112	13	3803	0%	2.87	0.75
	June 2010	19	2622	1%	0.1103	12	3895	0%	2.98	0.81
	May 2010	15	2398	1%	0.1058	5	3930	0%	5.39	2.28
	April 2010	13	2228	1%	0.1112	15	3989	0%	1.28	(0.22)
	March 2010	18	2101	1%	0.1026	20	4077	0%	1.95	0.19
	February 2010	21	1939	2%	0.1232	16	4117	0%	4.05	1.46
	January 2010	5	928	2%	0.1331	15	4158	0%	0.82	(0.50)
	December 2009	8	862	1%	0.1196	13	4228	0%	3.00	0.82
	November 2009	4	799	2%	0.1436	16	4278	0%	0.54	(0.67)
	October 2009	7	762	2%	0.1243	41	4310	1%	-0.09	(1.05)
	September 2009	5	737	2%	0.1242	20	4353	0%	0.81	(0.51)
	August 2009	3	706	2%	0.1284	22	4435	1%	-0.25	(1.15)
MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	July 2010	85	6905	0%	0	129	9800	1%	-0.48	(1.29)
	June 2010	78	6884	1%	0.1191	117	9942	1%	-0.26	(1.16)
	May 2010	86	6866	0%	0.0587	121	10075	1%	0.30	(0.82)
	April 2010	73	6857	1%	0.0814	153	10178	2%	-2.31	(2.40)
	March 2010	108	7007	1%	0.0788	162	10303	2%	-0.16	(1.10)
	February 2010	127	7040	1%	0.0949	158	10433	2%	1.54	(0.07)
	January 2010	102	7026	1%	0.0768	116	10512	1%	2.16	0.32
	December 2009	148	7027	2%	0.1518	157	10592	1%	3.36	1.04
	November 2009	111	7071	2%	0.132	178	10769	2%	-0.43	(1.26)

	October 2009	111	7086	1%	0.0761	204	10942	2%	-1.44	(1.88)
	September 2009	119	7102	1%	0.0921	195	11121	2%	-0.39	(1.24)
	August 2009	123	7111	2%	0.1277	175	11262	2%	0.94	(0.43)
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	July 2010	4	278	0%	0.0538	129	9786	1%	0.17	(1.00)
	June 2010	1	289	0%	0.0493	117	9928	1%	-1.29	(1.79)
	May 2010	2	300	0%	0.0532	121	10061	1%	-0.84	(1.51)
	April 2010	2	320	0%	0.0547	153	10164	2%	-1.27	(1.77)
	March 2010	3	330	0%	0.0556	162	10289	2%	-0.96	(1.58)
	February 2010	2	337	0%	0.0586	158	10419	2%	-1.36	(1.83)
	January 2010	8	339	0%	0.054	116	10498	1%	2.18	0.06
	December 2009	6	338	0%	0.0603	157	10578	1%	0.44	(0.83)
	November 2009	2	343	0%	0.056	178	10755	2%	-1.53	(1.93)
	October 2009	3	351	0%	0.0502	204	10928	2%	-1.38	(1.84)
	September 2009	6	362	0%	0.054	195	11106	2%	-0.14	(1.09)
	August 2009	3	363	0%	0.0551	175	11247	2%	-1.11	(1.67)
	MR-8 Trouble Rate Unbundled Loop Analog Parity	July 2010	154	63223	0%	0.0658	9475	1071604	1%	-16.72
June 2010		180	63533	1%	0.091	8738	1082787	1%	-14.34	(9.72)
May 2010		191	63729	1%	0.1092	9409	1094290	1%	-14.89	(10.05)
April 2010		198	63896	1%	0.0981	9259	1105176	1%	-14.23	(9.65)
March 2010		222	64534	1%	0.0859	12702	1115994	1%	-18.49	(12.24)
February 2010		189	64545	0%	0.042	10648	1128175	1%	-16.64	(11.11)
January 2010		239	65574	1%	0.1008	11595	1139728	1%	-16.20	(10.85)
December 2009		207	65775	1%	0.0988	11193	1152352	1%	-16.70	(11.15)
November 2009		167	66168	1%	0.0894	9703	1164420	1%	-15.99	(10.72)
October 2009		194	66305	1%	0.0876	11439	1179251	1%	-17.32	(11.53)
September 2009		203	66648	1%	0.0864	10992	1197672	1%	-16.16	(10.82)
August 2009		219	66539	1%	0.1011	11629	1215708	1%	-16.19	(10.84)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity		July 2010	4	479	0%	0.0582	13	3802	0%	1.74
	June 2010	6	497	0%	0.0559	12	3894	0%	3.41	0.38
	May 2010	5	514	0%	0.0543	5	3929	0%	5.06	2.07
	April 2010	4	538	0%	0.0594	15	3988	0%	1.31	(0.21)
	March 2010	1	567	0%	0.0665	20	4076	0%	-1.00	(1.61)
	February 2010	6	585	1%	0.071	16	4116	0%	2.32	0.41
	January 2010	6	609	0%	0.0512	15	4157	0%	2.40	0.46
	December 2009	5	620	0%	0.0696	13	4227	0%	2.10	0.27
	November 2009	5	647	0%	0.0698	16	4277	0%	1.55	(0.06)
	October 2009	5	665	1%	0.072	41	4309	1%	-0.49	(1.30)
	September 2009	7	678	0%	0.0617	20	4352	0%	2.05	0.25
	August 2009	2	700	0%	0.0589	22	4434	1%	-0.74	(1.45)
	MR-8 Trouble Rate UNE - P (POTS) Parity	July 2010	28	8936	0%	0	9475	1071598	1%	-5.74
June 2010		27	9134	0%	0	8738	1082781	1%	-5.44	(4.31)
May 2010		33	9310	0%	0	9409	1094284	1%	-5.26	(4.20)
April 2010		42	9456	0%	0	9259	1105170	1%	-4.18	(3.54)
March 2010		49	9671	0%	0	12702	1115988	1%	-5.83	(4.54)
February 2010		26	9905	0%	0.051	10648	1128169	1%	-6.98	(5.24)
January 2010		49	10060	0%	0	11595	1139722	1%	-5.28	(4.21)
December 2009		50	10219	0%	0.0498	11193	1152346	1%	-4.95	(4.01)
November 2009		54	10351	0%	0.0498	9703	1164414	1%	-3.47	(3.11)
October 2009		40	10459	0%	0.0489	11439	1179246	1%	-6.10	(4.71)
September 2009		37	10626	0%	0	10992	1197667	1%	-6.13	(4.73)
August 2009		43	10755	0%	0	11629	1215703	1%	-5.91	(4.59)
MR-8 Trouble Rate UNE P (Centrex 21) Parity		July 2010	0	380	0%	0	28	8416	0%	-1.10
	June 2010	0	380	0%	0.0622	29	8616	0%	-1.11	(1.67)

	May 2010	0	383	0%	0.0355	34	8893	0%	-1.19	(1.72)
	April 2010	0	383	0%	0.0499	22	9168	0%	-0.94	(1.57)
	March 2010	1	383	0%	0.0605	25	9325	0%	-0.03	(1.02)
	February 2010	0	400	0%	0.0483	19	9501	0%	-0.88	(1.53)
	January 2010	1	402	0%	0.0584	27	9820	0%	-0.10	(1.06)
	December 2009	1	403	1%	0.0812	26	10037	0%	-0.04	(1.03)
	November 2009	1	417	0%	0.0564	22	10288	0%	0.11	(1.15)
	October 2009	0	422	0%	0.0323	30	10679	0%	-1.07	(1.65)
	September 2009	0	429	0%	0.0448	16	11047	0%	-0.77	(1.47)
	August 2009	0	449	0%	0.0624	33	11391	0%	-1.12	(1.68)
MR-8	Trouble Rate UNE P (Centrex) Parity	3	773	33%	0.4714	46	40845	0%	2.26	0.38
	July 2010	1	794	100%	0	36	41034	0%	0.36	(0.78)
	June 2010	2	802	100%	0	45	41321	0%	1.19	(0.27)
	May 2010	3	816	100%	0	33	41535	0%	2.89	0.76
	April 2010	2	854	100%	0	62	41486	0%	0.63	(0.61)
	March 2010	3	878	100%	0	75	41718	0%	1.12	(0.32)
	February 2010	6	904	100%	0	58	42122	0%	4.22	1.57
	January 2010	3	941	100%	0	50	43050	0%	1.81	0.10
	December 2009	1	955	75%	0.433	56	43218	0%	-0.21	(1.13)
	November 2009	2	993	100%	0	54	43355	0%	0.68	(0.59)
	October 2009	4	1022	67%	0.4714	41	43624	0%	3.07	0.86
	September 2009	4	1030	86%	0.3499	71	43985	0%	1.79	0.09
MR-9A	Repair Appointments Met Business Parity	4	4	100%	0	771	877	88%	-0.74	(1.45)
	July 2010	6	6	0%	0	805	944	85%	-1.01	(1.62)
	June 2010	1	1	0%	0	880	1020	86%	-0.40	(1.24)
	May 2010	2	2	0%	0	761	857	89%	-0.50	(1.31)
	April 2010	4	4	0%	0	1052	1157	91%	-0.63	(1.38)
	March 2010	3	3	0%	0	866	974	89%	-0.61	(1.37)
	February 2010	3	3	0%	0	965	1079	89%	-0.59	(1.36)
	January 2010	3	4	100%	0	1015	1138	89%	0.91	(0.80)
	December 2009	5	5	0%	0	771	898	86%	-0.91	(1.55)
	November 2009	2	3	0%	0	914	1054	87%	1.02	(0.76)
	October 2009	6	7	100%	0	876	1007	87%	0.10	(1.19)
	September 2009	2	2	0%	0	915	1067	86%	-0.58	(1.35)
MR-9A	Repair Appointments Met Centrex Parity	0	0	100%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	1	100%	0	35	41	85%	2.39	(0.41)
	January 2010	1	1	100%	0	23	28	82%	-0.46	(1.28)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	21	26	81%	-0.48	(1.29)
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
MR-9A	Repair Appointments Met Centrex 21 Parity	0	0	50%	0.5	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	0%	0	11	14	79%	-0.50	(1.31)
	March 2010	1	1	0%	0	18	21	86%	-0.40	(1.24)
	February 2010	2	2	0%	0	13	15	87%	-0.52	(1.32)
	January 2010	0	1	0%	0	12	15	80%	1.94	(0.59)

	December 2009	2	2	0%	0	19	21	90%	-0.44	(1.27)
	November 2009	2	2	0%	0	12	14	86%	-0.54	(1.33)
	October 2009	2	2	0%	0	19	21	90%	-0.44	(1.27)
	September 2009	1	1	0%	0	9	10	90%	-0.32	(1.19)
	August 2009	1	2	0%	0	18	22	82%	1.12	(0.81)
MR-9A Repair Appointments Met PBX Parity	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	1	100%	0	3	5	60%	1.12	(1.00)
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Residence Parity	July 2010	4	4	94%	0.2353	5390	5710	94%	-0.49	(1.30)
	June 2010	0	0	67%	0.4714	0	0	0%	0.00	0.00
	May 2010	1	1	79%	0.4103	5144	5457	94%	-0.25	(1.15)
	April 2010	1	1	91%	0.2818	5153	5490	94%	-0.26	(1.16)
	March 2010	1	1	92%	0.2764	7424	7968	93%	-0.27	(1.16)
	February 2010	2	2	91%	0.2799	5953	6420	93%	-0.40	(1.24)
	January 2010	2	2	90%	0.2935	6682	7212	93%	-0.40	(1.24)
	December 2009	1	1	90%	0.2957	6567	6952	94%	-0.24	(1.15)
	November 2009	0	0	84%	0.3678	0	0	0%	0.00	0.00
	October 2009	4	4	91%	0.2799	6345	6713	95%	-0.48	(1.29)
	September 2009	7	7	83%	0.3727	6074	6357	96%	-0.57	(1.35)
	August 2009	2	2	90%	0.3045	6443	6746	96%	-0.31	(1.19)
MR-9A Repair Appointments Met UNE - P (POTS) Parity	July 2010	12	18	100%	0	6161	6587	94%	4.63	0.94
	June 2010	11	14	100%	0	5472	5897	93%	2.06	(0.13)
	May 2010	21	23	100%	0	6024	6477	93%	0.32	(0.98)
	April 2010	33	36	100%	0	5914	6347	93%	0.36	(0.92)
	March 2010	32	35	100%	0	8476	9125	93%	0.34	(0.94)
	February 2010	19	21	0%	0	6819	7394	92%	0.30	(0.99)
	January 2010	28	31	100%	0	7647	8291	92%	0.40	(0.90)
	December 2009	26	31	100%	0	7582	8090	94%	2.26	0.04
	November 2009	32	35	0%	0	6303	6747	93%	0.47	(0.86)
	October 2009	15	18	100%	0	7259	7767	93%	1.74	(0.25)
	September 2009	26	29	0%	0	6950	7364	94%	1.10	(0.54)
	August 2009	32	35	0%	0	7358	7813	94%	0.69	(0.74)
MR-9B Repair Appointments Met Business Parity	July 2010	3	3	0%	0	187	221	85%	-0.73	(1.45)
	June 2010	1	1	0%	0	203	231	88%	-0.37	(1.23)
	May 2010	6	6	0%	0	228	256	89%	-0.85	(1.52)
	April 2010	4	4	0%	0	202	236	86%	-0.81	(1.49)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	2	2	0%	0	225	263	86%	-0.58	(1.35)
	January 2010	3	3	0%	0	201	229	88%	-0.64	(1.39)
	December 2009	0	1	0%	0	231	277	83%	2.24	(0.42)
	November 2009	2	2	0%	0	208	252	83%	-0.65	(1.39)
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	2	0%	0	219	267	82%	1.17	(0.74)

MR-9B Repair Appointments Met PBX Parity	July 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	November 2009	1	1	0%	0	3	4	75%	-0.52	(1.31)	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	MR-9B Repair Appointments Met Residence Parity	July 2010	1	1	100%	0	1583	1691	94%	-0.26	(1.16)
		June 2010	2	2	100%	0	1531	1633	94%	-0.36	(1.22)
May 2010		2	2	100%	0	1560	1637	95%	-0.31	(1.19)	
April 2010		0	0	80%	0.4	0	0	0%	0.00	0.00	
March 2010		1	1	33%	0.4714	2031	2235	91%	-0.32	(1.19)	
February 2010		0	0	100%	0	0	0	0%	0.00	0.00	
January 2010		1	1	100%	0	1790	1962	91%	-0.31	(1.19)	
December 2009		0	0	64%	0.481	0	0	0%	0.00	0.00	
November 2009		0	0	83%	0.3727	0	0	0%	0.00	0.00	
October 2009		2	2	78%	0.4157	1930	2031	95%	-0.32	(1.20)	
September 2009		1	1	73%	0.4422	1801	1914	94%	-0.25	(1.15)	
August 2009		1	1	100%	0	1831	1967	93%	-0.27	(1.17)	
MR-9B Repair Appointments Met UNE - P (POTS) Parity		July 2010	3	3	100%	0	1770	1912	93%	-0.49	(1.30)
		June 2010	4	4	100%	0	1734	1864	93%	-0.55	(1.33)
	May 2010	4	5	0%	0	1788	1893	94%	1.41	(0.59)	
	April 2010	1	3	67%	0.4714	1822	1974	92%	3.83	0.29	
	March 2010	12	12	100%	0	2346	2585	91%	-1.10	(1.67)	
	February 2010	4	4	0%	0	1854	2059	90%	-0.66	(1.40)	
	January 2010	7	11	0%	0	1991	2191	91%	3.13	0.34	
	December 2009	5	6	100%	0	1943	2148	90%	0.59	(0.93)	
	November 2009	7	9	100%	0	1794	1968	91%	1.41	(0.46)	
	October 2009	11	15	0%	0	2192	2330	94%	3.39	0.41	
	September 2009	3	3	0%	0	2026	2183	93%	-0.48	(1.29)	
	August 2009	4	4	0%	0	2050	2234	92%	-0.60	(1.36)	
	MR-9C Repair Appointments Met Business Parity	July 2010	1	1	0%	0	118	122	97%	-0.18	(1.11)
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
May 2010		2	3	0%	0	195	201	97%	3.07	(0.22)	
April 2010		4	4	0%	0	187	192	97%	-0.32	(1.20)	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		1	1	0%	0	181	185	98%	-0.15	(1.09)	
December 2009		6	6	0%	0	224	226	99%	-0.23	(1.14)	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	100%	0	0	0	0%	0.00	0.00	
August 2009		1	1	100%	0	279	285	98%	-0.15	(1.09)	
MR-9C Repair Appointments Met Residence Parity		July 2010	0	0	100%	0	0	0	0%	0.00	0.00
		June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00	

	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	92%	0.2665	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	1055	1080	98%	-0.15	(1.09)
	September 2009	1	1	100%	0	1177	1221	96%	-0.19	(1.12)
	August 2009	1	1	100%	0	1279	1297	99%	-0.12	(1.07)
MR-9C Repair Appointments Met UNE - P (POTS) Parity	July 2010	7	7	0%	0.0004	956	976	98%	-0.38	(1.23)
	June 2010	9	9	0%	0.0002	953	977	98%	-0.47	(1.29)
	May 2010	5	5	0%	0.0009	1022	1039	98%	-0.29	(1.17)
	April 2010	3	3	0%	0.0009	925	938	99%	-0.21	(1.12)
	March 2010	2	2	0%	0.0011	979	992	99%	-0.16	(1.10)
	February 2010	1	1	0%	0.001	1176	1195	98%	-0.13	(1.08)
	January 2010	7	7	0%	0.0014	1096	1113	98%	-0.33	(1.20)
	December 2009	12	13	0%	0.001	936	955	98%	1.46	(0.57)
	November 2009	10	10	0%	0.0012	967	988	98%	-0.46	(1.28)
	October 2009	7	7	0%	0.0005	1302	1342	97%	-0.46	(1.28)
	September 2009	5	5	0%	0.0004	1397	1445	97%	-0.41	(1.25)
	August 2009	4	4	0%	0.0004	1558	1582	98%	-0.25	(1.15)
NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	July 2010	0	28872	0%	0	1	16193	0%	-11.29	(7.87)
	June 2010	5	29088	0%	0	1	16531	0%	24.13	13.67
	May 2010	5	28272	0%	0	3	16555	0%	0.44	(0.73)
	April 2010	7	28296	0%	0.0001	19	16531	0%	-7.60	(5.62)
	March 2010	9	27528	0%	0.0006	2	16795	0%	55.51	32.75
	February 2010	8	27744	0%	0.0003	4	16795	0%	7.13	3.33
	January 2010	7	27888	0%	0.0007	2	16795	0%	18.32	10.14
	December 2009	6	26904	0%	0.0013	3	17683	0%	9.00	4.47
	November 2009	1	26064	0%	0.0005	3	17779	0%	-15.95	(10.70)
	October 2009	1	25872	0%	0.0003	3	17779	0%	-9.02	(6.48)
	September 2009	2	25488	0%	0.0004	4	19099	0%	-8.47	(6.15)
	August 2009	2	25752	0%	0.0006	3	19099	0%	-8.14	(5.95)
NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	July 2010	0	2748	0%	0.0043	2	17323	0%	-3.82	(3.32)
	June 2010	0	2724	0%	0.0029	1	17636	0%	-4.83	(3.93)
	May 2010	0	2796	0%	0.0034	1	17636	0%	-3.75	(3.28)
	April 2010	0	2796	0%	0.0069	3	17636	0%	-2.14	(2.30)
	March 2010	0	2796	0%	0.0196	2	18020	0%	-4.00	(3.43)
	February 2010	0	2796	0%	0.0388	1	18020	0%	3.40	1.07
	January 2010	1	2892	0%	0.0099	2	18020	0%	5.43	2.30
	December 2009	0	2460	0%	0.003	3	18284	0%	-2.77	(2.68)
	November 2009	0	2484	0%	0.0052	1	18548	0%	-0.99	(1.60)
	October 2009	0	2988	0%	0.0125	2	18548	0%	-3.21	(2.95)
	September 2009	0	3348	0%	0.0143	4	19652	0%	-1.48	(1.90)
	August 2009	0	3588	0%	0.0101	7	19652	0%	-2.98	(2.81)
NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	July 2010	11	29280	0%	0.0105	0	0	0%	0.00	0.00
	June 2010	15	29424	0%	0	0	0	0%	0.00	0.00
	May 2010	41	29280	0%	0.0022	0	0	0%	0.00	0.00
	April 2010	72	29016	0%	0.0001	0	0	0%	0.00	0.00
	March 2010	130	28344	0%	0.0006	0	0	0%	0.00	0.00
	February 2010	47	28368	0%	0.0003	0	0	0%	0.00	0.00
	January 2010	15	28224	0%	0.0007	0	0	0%	0.00	0.00
	December 2009	30	27816	0%	0.0013	0	0	0%	0.00	0.00
	November 2009	36	26544	1%	0.0208	0	0	0%	0.00	0.00
	October 2009	45	26496	1%	0.0147	0	0	0%	0.00	0.00

	September 2009	25	25680	1%	0.0185	0	0	0%	0.00	0.00
	August 2009	49	26112	0%	0.0047	0	0	0%	0.00	0.00
NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	July 2010	0	2748	95%	0.2167	0	0	0%	0.00	0.00
	June 2010	1	2748	93%	0.2575	0	0	0%	0.00	0.00
	May 2010	0	2796	97%	0.1666	0	0	0%	0.00	0.00
	April 2010	0	2796	98%	0.1456	0	0	0%	0.00	0.00
	March 2010	0	2796	98%	0.1231	0	0	0%	0.00	0.00
	February 2010	0	2796	98%	0.1558	0	0	0%	0.00	0.00
	January 2010	1	2892	96%	0.2012	0	0	0%	0.00	0.00
	December 2009	25	2892	97%	0.1699	0	0	0%	0.00	0.00
	November 2009	18	2916	98%	0.1308	0	0	0%	0.00	0.00
	October 2009	25	3468	99%	0.0971	0	0	0%	0.00	0.00
	September 2009	2	3396	98%	0.1336	0	0	0%	0.00	0.00
August 2009	3	3612	99%	0.1106	0	0	0%	0.00	0.00	
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	July 2010	156	168	0%	0	0	0	0%	0.00	0.07
	June 2010	238	245	0%	0	0	0	0%	0.00	(0.07)
	May 2010	271	277	0%	0	0	0	0%	0.00	(0.09)
	April 2010	256	260	0%	0	0	0	0%	0.00	(0.11)
	March 2010	235	241	0%	0	0	0	0%	0.00	(0.08)
	February 2010	204	213	0%	0	0	0	0%	0.00	(0.02)
	January 2010	261	269	0%	0	0	0	0%	0.00	(0.06)
	December 2009	282	287	0%	0	0	0	0%	0.00	(0.10)
	November 2009	208	210	100%	0	0	0	0%	0.00	(0.13)
	October 2009	270	275	0%	0	0	0	0%	0.00	(0.10)
	September 2009	319	323	0%	0	0	0	0%	0.00	(0.12)
August 2009	194	202	0%	0	0	0	0%	0.00	(0.03)	
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	July 2010	0	0	4%	0.2021	0	0	0%	0.00	0.00
	June 2010	0	0	6%	0.2359	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	0	0%	0.00	3.00
	April 2010	0	0	1%	0.0847	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.0619	0	0	0%	0.00	0.00
	February 2010	0	0	2%	0.1278	0	0	0%	0.00	0.00
	January 2010	0	0	4%	0.1901	0	0	0%	0.00	0.00
	December 2009	1	1	2%	0.1351	0	0	0%	0.00	(0.16)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.0602	0	0	0%	0.00	0.00
August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	July 2010	10	169	0%	0	0	0	0%	0.00	0.00
	June 2010	0	245	38%	0.4865	0	0	0%	0.00	0.00
	May 2010	2	277	0%	0	0	0	0%	0.00	0.00
	April 2010	1	260	3%	0.1581	0	0	0%	0.00	0.00
	March 2010	4	241	0%	0	0	0	0%	0.00	0.00
	February 2010	8	213	11%	0.3143	0	0	0%	0.00	0.00
	January 2010	5	269	0%	0	0	0	0%	0.00	0.00
	December 2009	0	287	0%	0	0	0	0%	0.00	0.00
	November 2009	0	212	0%	0	0	0	0%	0.00	0.00
	October 2009	1	275	0%	0	0	0	0%	0.00	0.00
	September 2009	0	324	0%	0	0	0	0%	0.00	0.00
August 2009	0	202	0%	0	0	0	0%	0.00	0.00	
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	July 2010	15	39	0%	0	0	0	0%	0.00	0.00
	June 2010	0	26	0%	0	0	0	0%	0.00	0.00
	May 2010	1	39	0%	0	0	0	0%	0.00	0.00

	April 2010	0	46	0%	0	0	0	0%	0.00	0.00
	March 2010	2	18	0%	0	0	0	0%	0.00	0.00
	February 2010	0	29	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	4	0%	0	0	0	0%	0.00	0.00
	August 2009	0	3	200%	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	July 2010	0	0	1	0	0	0	0	0.00	0.00
Delayed Past Due Date Business Parity	June 2010	0	0	66	0	0	0	0	0.00	0.00
	May 2010	0	0	46	0	0	0	0	0.00	0.00
	April 2010	0	0	24	0	0	0	0	0.00	0.00
	March 2010	0	0	3	1.53	0	0	0	0.00	0.00
	February 2010	0	0	1	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	1	0	0	2087	51	41	-0.97	(1.59)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	2	1	0	0	2404	66	36	-0.88	(1.53)
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2010	66	1	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Enhanced Extended	June 2010	46	1	0	0	0	0	0	0.00	0.00
Loops (EELs) Diagnostic	May 2010	24	1	0	0	0	0	0	0.00	0.00
	April 2010	8	3	0	0	0	0	0	0.00	0.00
	March 2010	1	1	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	10	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	1	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2010	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Line Splitting Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	4	0	0	0	0	0.00	0.00
	December 2009	10	1	0	0	6942	196	35	-0.65	(1.40)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	109	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	July 2010	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Residence Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	9	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	4	1	0	0	4181	133	31	-0.74	(1.45)
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00

	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	109	1	0	0	5180	143	36		1.58	(0.02)
	August 2009	126	2	0	0	6421	146	44		0.55	(0.57)
OP-15A Interval for Pending Orders	July 2010	0	0	579	527.09	0	0	0		0.00	0.00
Delayed Past Due Date UDIT Above DS1	June 2010	0	0	625	528.18	0	0	0		0.00	0.00
Level Parity	May 2010	9	1	772	468.52	71	1	71		0.00	0.00
	April 2010	0	0	710	486.5	0	0	0		0.00	0.00
	March 2010	0	0	671	489.91	0	0	0		0.00	0.00
	February 2010	0	0	705	472.2	0	0	0		0.00	0.00
	January 2010	0	0	574	498.04	0	0	0		0.00	0.00
	December 2009	0	0	731	434.41	0	0	0		0.00	0.00
	November 2009	0	0	695	436.21	0	0	0		0.00	0.00
	October 2009	0	0	675	434	0	0	0		0.00	0.00
	September 2009	0	0	721	395.9	0	0	0		0.00	0.00
	August 2009	0	0	656	419.42	0	0	0		0.00	0.00
OP-15A Interval for Pending Orders	July 2010	26860	43	592	346.45	0	0	0		0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	June 2010	27037	35	546	352.51	0	0	0		0.00	0.00
Wire Non-Loaded Parity	May 2010	26273	37	478	366.42	0	0	0		0.00	0.00
	April 2010	25496	38	579	296.87	0	0	0		0.00	0.00
	March 2010	24673	35	453	343.08	0	0	0		0.00	0.00
	February 2010	24097	42	382	348.34	8	1	8		0.00	0.00
	January 2010	23396	32	462	322.44	2	1	2		0.00	0.00
	December 2009	22948	33	494	296.87	7	1	7		0.00	0.00
	November 2009	22269	33	448	308.63	0	0	0		0.00	0.00
	October 2009	21625	30	422	312.64	26	2	13		342.68	0.75
	September 2009	21003	32	453	291.63	38	1	38		0.00	0.00
	August 2009	20362	32	455	286.65	32	4	8		128.25	1.26
OP-15A Interval for Pending Orders	July 2010	10365	19	0	0	0	0	0		0.00	0.00
Delayed Past Due Date Unbundled Loop -	June 2010	10039	21	0	0	0	0	0		0.00	0.00
ADSL Qualified Parity	May 2010	9837	17	1	0	0	0	0		0.00	0.00
	April 2010	9509	21	0	0	0	0	0		0.00	0.00
	March 2010	9162	24	59	0	0	0	0		0.00	0.00
	February 2010	8782	19	39	0	8	1	8		0.00	0.00
	January 2010	8392	17	0	0	2	1	2		0.00	0.00
	December 2009	8055	18	0	0	7	1	7		0.00	0.00
	November 2009	7598	18	0	0	0	0	0		0.00	0.00
	October 2009	7246	16	13	0	26	2	13		207.36	0.27
	September 2009	6821	15	1	0	38	1	38		0.00	0.00
	August 2009	6496	16	50	0	32	4	8		77.07	0.75
OP-15A Interval for Pending Orders	July 2010	0	0	4	5.25	0	0	0		0.00	0.00
Delayed Past Due Date Unbundled Loop -	June 2010	2	2	0	0	241	9	27		-1.26	(1.77)
DS1 Capable Parity	May 2010	0	0	8	6.22	0	0	0		0.00	0.00
	April 2010	59	1	0	0	239	11	22		1.31	(0.47)
	March 2010	39	1	27	21.3	23	6	4		4.58	(0.39)
	February 2010	0	0	20	10.03	0	0	0		0.00	0.00
	January 2010	0	0	18	13.39	0	0	0		0.00	0.00
	December 2009	0	0	10	8.89	0	0	0		0.00	0.00
	November 2009	13	1	1	0.32	648	7	93		-0.60	(1.36)
	October 2009	1	1	6	7.93	784	12	65		-0.66	(1.40)
	September 2009	50	1	12	7.5	768	12	64		-0.16	(1.10)
	August 2009	195	7	69	73.9	666	9	74		-1.15	(1.70)
OP-15A Interval for Pending Orders	July 2010	0	9	59	0	1016	46	22		-1.89	(2.15)

Delayed Past Due Date Unbundled Loop Analog Parity	June 2010	63	8	40	9.9	684	43	16	-0.76	(1.46)
	May 2010	0	0	18	13.44	0	0	0	0.00	0.00
	April 2010	243	9	5	0	509	29	18	1.13	(0.33)
	March 2010	223	11	0	0	471	29	16	0.61	(0.71)
	February 2010	339	19	0	0	781	31	25	-0.87	(1.53)
	January 2010	254	26	0	0	726	45	16	-0.96	(1.59)
	December 2009	9	10	0	0	1236	45	27	-2.01	(2.22)
	November 2009	119	21	47	28.99	1297	52	25	-2.10	(2.28)
	October 2009	179	15	21	19.12	1286	52	25	-1.26	(1.77)
	September 2009	276	4	15	12.73	1282	55	23	2.91	0.35
	August 2009	231	5	8	4.58	1279	52	25	1.65	(0.15)
	July 2010	80	2	0	0	6392	175	37	0.12	(0.79)
	OP-15A Interval for Pending Orders Delayed Past Due Date UNE - P (POTS) Parity	June 2010	35	2	0	0	6496	188	35	-0.56
May 2010		5	1	0	0	6251	173	36	-0.77	(1.47)
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		93	2	0	0	6942	196	35	0.40	(0.68)
November 2009		83	4	0	0	7757	195	40	-0.90	(1.55)
October 2009		30	2	0	0	8407	218	39	-0.70	(1.42)
September 2009		24	3	0	0	7584	209	36	-1.11	(1.68)
August 2009		1	1	1	0	8837	223	40	-0.87	(1.53)
July 2010		0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic		June 2010	0	0	1	0	0	0	0	0.00
	May 2010	0	0	1	0	0	0	0	0.00	0.00
	April 2010	0	0	1	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	1	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	1	1	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2010	1	1	0	0	0	0	0	0.00	0.00
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	June 2010	1	1	0	0	0	0	0	0.00
May 2010		1	1	0	0	0	0	0	0.00	0.00
April 2010		0	3	0	0	0	0	0	0.00	0.00
March 2010		0	1	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0.00	0.00
October 2009		0	0	0	0	0	0	0	0.00	0.00
September 2009		0	0	0	0	0	0	0	0.00	0.00
August 2009		1	1	0	0	0	0	0	0.00	0.00
July 2010		0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic		June 2010	0	0	0	0	0	0	0	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00

	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	1	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	1	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	1	1	0	0	0	0	0	0	0.00	0.00
	August 2009	1	2	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level Diagnostic	July 2010	0	0	1	0.3499	0	0	0	0	0.00	0.00
	June 2010	0	0	1	0.2106	0	0	0	0	0.00	0.00
	May 2010	0	1	1	0.1666	0	0	0	0	0.00	0.00
	April 2010	0	0	1	0.1622	0	0	0	0	0.00	0.00
	March 2010	0	0	1	0.2697	0	0	0	0	0.00	0.00
	February 2010	0	0	1	0.2321	0	0	0	0	0.00	0.00
	January 2010	0	0	1	0.2935	0	0	0	0	0.00	0.00
	December 2009	0	0	1	0.2915	0	0	0	0	0.00	0.00
	November 2009	0	0	1	0.3264	0	0	0	0	0.00	0.00
	October 2009	0	0	1	0.3264	0	0	0	0	0.00	0.00
	September 2009	0	0	1	0.1795	0	0	0	0	0.00	0.00
	August 2009	0	0	1	0.174	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	July 2010	41	43	1	0.00	0	0	0	0	0.00	0.00
	June 2010	34	35	1	0.36	0	0	0	0	0.00	0.00
	May 2010	36	37	1	0.39	0	0	0	0	0.00	0.00
	April 2010	35	38	1	0.00	0	0	0	0	0.00	0.00
	March 2010	33	35	1	0.29	0	0	0	0	0.00	0.00
	February 2010	38	42	1	0.28	0	0	0	0	0.00	0.00
	January 2010	29	32	1	0.00	0	0	0	0	0.00	0.00
	December 2009	29	33	1	0.00	0	0	0	0	0.00	0.00
	November 2009	29	33	1	0.00	0	0	0	0	0.00	0.00
	October 2009	29	30	1	0.31	0	0	0	0	0.00	0.00
	September 2009	31	32	1	0.00	0	0	0	0	0.00	0.00
	August 2009	31	32	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	July 2010	16	19	0	0	0	0	0	0	0.00	0.00
	June 2010	17	21	0	0	0	0	0	0	0.00	0.00
	May 2010	17	17	1	0	0	0	0	0	0.00	0.00
	April 2010	19	21	0	0	0	0	0	0	0.00	0.00
	March 2010	22	24	1	0	0	0	0	0	0.00	0.00
	February 2010	19	19	1	0	0	0	0	0	0.00	0.00
	January 2010	17	17	0	0	0	0	0	0	0.00	0.00
	December 2009	18	18	0	0	0	0	0	0	0.00	0.00
	November 2009	16	18	0	0	0	0	0	0	0.00	0.00
	October 2009	16	16	0	0	0	0	0	0	0.00	0.00
	September 2009	15	15	1	0	0	0	0	0	0.00	0.00

	August 2009	16	16	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	July 2010	0	0	0	0.4937	0	0	0	0	0.00	0.00
	June 2010	2	2	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0.4841	0	0	0	0	0.00	0.00
	April 2010	1	1	0	0	0	0	0	0	0.00	0.00
	March 2010	1	1	0	0.4714	0	0	0	0	0.00	0.00
	February 2010	0	0	1	0.481	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0.4403	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	1	0	0	0	0	0	0	0.00	0.00
	October 2009	1	1	0	0.213	0	0	0	0	0.00	0.00
	September 2009	1	1	1	0.4899	0	0	0	0	0.00	0.00
August 2009	6	7	0	0	0	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	July 2010	0	9	0	0	0	0	0	0	0.00	0.00
	June 2010	3	8	1	0.5	0	0	0	0	0.00	0.00
	May 2010	0	0	1	0.5	0	0	0	0	0.00	0.00
	April 2010	3	9	1	0	0	0	0	0	0.00	0.00
	March 2010	7	11	0	0	0	0	0	0	0.00	0.00
	February 2010	5	19	0	0	0	0	0	0	0.00	0.00
	January 2010	0	26	0	0	0	0	0	0	0.00	0.00
	December 2009	0	10	0	0	0	0	0	0	0.00	0.00
	November 2009	1	21	0	0	0	0	0	0	0.00	0.00
	October 2009	9	15	0	0	0	0	0	0	0.00	0.00
	September 2009	0	4	0	0	0	0	0	0	0.00	0.00
	August 2009	3	5	0	0.4714	0	0	0	0	0.00	0.00
	July 2010	1	2	1	0.016	0	0	0	0	0.00	0.00
	June 2010	1	2	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic	May 2010	1	1	1	0	0	0	0	0	0.00	0.00
	April 2010	0	0	1	0.043	0	0	0	0	0.00	0.00
	March 2010	0	0	1	0	0	0	0	0	0.00	0.00
	February 2010	0	0	1	0	0	0	0	0	0.00	0.00
	January 2010	0	0	1	0.0148	0	0	0	0	0.00	0.00
	December 2009	0	2	1	0	0	0	0	0	0.00	0.00
	November 2009	0	4	1	0	0	0	0	0	0.00	0.00
	October 2009	0	2	1	0	0	0	0	0	0.00	0.00
	September 2009	1	3	1	0	0	0	0	0	0.00	0.00
	August 2009	1	1	1	0	0	0	0	0	0.00	0.00
	OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	July 2010	6658	6658	100%	0	0	0	0%	0.00	(0.05)
June 2010		8387	8387	100%	0	0	0	0%	0.00	(0.05)	
May 2010		9684	9702	100%	0	0	0	0%	0.00	(0.05)	
April 2010		8280	8280	100%	0	0	0	0%	0.00	(0.05)	
March 2010		7257	7257	100%	0	0	0	0%	0.00	(0.05)	
February 2010		9068	9070	100%	0	0	0	0%	0.00	(0.05)	
January 2010		8684	8684	100%	0	0	0	0%	0.00	(0.05)	
December 2009		8149	8149	100%	0	0	0	0%	0.00	(0.05)	
November 2009		9567	9567	100%	0	0	0	0%	0.00	(0.05)	
October 2009		9675	9675	100%	0	0	0	0%	0.00	(0.05)	
September 2009		12339	12339	100%	0	0	0	0%	0.00	(0.05)	
August 2009		12837	12837	100%	0	0	0	0%	0.00	(0.05)	
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic		July 2010	6658	6658	86%	0.347	0	0	0%	0.00	0.00
	June 2010	8387	8387	87%	0.3408	0	0	0%	0.00	0.00	
	May 2010	9702	9702	96%	0.2053	0	0	0%	0.00	0.00	
	April 2010	8280	8280	93%	0.2607	0	0	0%	0.00	0.00	

	March 2010	7257	7257	88%	0.3224	0	0	0%	0.00	0.00
	February 2010	9070	9070	92%	0.267	0	0	0%	0.00	0.00
	January 2010	8684	8684	94%	0.2314	0	0	0%	0.00	0.00
	December 2009	8149	8149	90%	0.2983	0	0	0%	0.00	0.00
	November 2009	9567	9567	92%	0.2769	0	0	0%	0.00	0.00
	October 2009	9675	9675	82%	0.3827	0	0	0%	0.00	0.00
	September 2009	12339	12339	79%	0.4059	0	0	0%	0.00	0.00
	August 2009	12837	12837	82%	0.3848	0	0	0%	0.00	0.00
OP-2 Calls Answered within Twenty	July 2010	4015	4637	0%	0	774303	1057356	73%	0.00	0.00
Seconds - Interconnect Provisioning Center	June 2010	4684	4900	100%	0	865024	1124419	77%	0.00	0.00
Parity	May 2010	5192	5603	0%	0	907120	1258342	72%	0.00	0.00
	April 2010	4164	4720	100%	0	911839	1126420	81%	0.00	0.00
	March 2010	4478	4853	100%	0	924274	1168661	79%	0.00	0.00
	February 2010	4767	5054	0%	0	1006491	1177496	85%	0.00	0.00
	January 2010	4609	5114	0%	0	963868	1136313	85%	0.00	0.00
	December 2009	5170	5642	100%	0	1022499	1246796	82%	0.00	0.00
	November 2009	4661	5672	0%	0	911428	1167604	78%	0.00	0.00
	October 2009	4884	6167	100%	0	800545	1186144	67%	0.00	0.00
	September 2009	5505	6719	75%	0.433	1004631	1277067	79%	0.00	0.00
	August 2009	5339	6496	100%	0	1034437	1314369	79%	0.00	0.00
OP-3A Installation Commitments Met	July 2010	1	1	0%	0	1082	1102	98%	-0.14	(1.08)
Business Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	100%	0	1155	1193	97%	-0.26	(1.16)
	April 2010	2	2	0%	0	996	1022	97%	-0.23	(1.14)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	4	4	0%	0	1204	1240	97%	-0.35	(1.21)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	3	3	0%	0	1222	1255	97%	-0.28	(1.17)
	October 2009	3	4	0%	0	1152	1207	95%	1.96	(0.43)
	September 2009	5	5	0%	0	1216	1259	97%	-0.42	(1.26)
	August 2009	3	3	100%	0	1275	1325	96%	-0.34	(1.21)
OP-3A Installation Commitments Met Line	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
Splitting Benchmark 0.95	June 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	1	100%	0	0	0	0%	0.00	3.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	1	1	86%	0.3499	0	0	0%	0.00	(0.16)
	August 2009	1	1	100%	0	0	0	0%	0.00	(0.16)
OP-3A Installation Commitments Met	July 2010	23	23	88%	0.3222	3522	3576	98%	-0.59	(1.36)
Residence Parity	June 2010	13	13	100%	0	3881	3922	99%	-0.37	(1.22)
	May 2010	10	10	92%	0.2665	3863	3913	99%	-0.36	(1.22)
	April 2010	6	6	94%	0.2353	3528	3577	99%	-0.29	(1.18)
	March 2010	12	12	100%	0	3759	3830	98%	-0.48	(1.29)
	February 2010	4	4	93%	0.2575	3796	3860	98%	-0.26	(1.16)
	January 2010	2	2	94%	0.2291	3940	4012	98%	-0.19	(1.12)
	December 2009	3	3	80%	0.4	4558	4648	98%	-0.24	(1.15)
	November 2009	3	3	83%	0.3727	4579	4671	98%	-0.25	(1.15)

	October 2009	6	7	100%	0	4255	4341	98%	2.33	(0.32)
	September 2009	4	4	89%	0.3069	4478	4554	98%	-0.26	(1.16)
	August 2009	6	6	94%	0.2353	4394	4463	98%	-0.31	(1.19)
OP-3A Installation Commitments Met UNE - P (POTS) Parity	July 2010	13	13	0%	0	4604	4678	98%	-0.46	(1.28)
	June 2010	12	13	0%	0	4996	5064	99%	1.99	(0.40)
	May 2010	16	17	0%	0	5018	5106	98%	1.32	(0.61)
	April 2010	5	5	100%	0	4524	4599	98%	-0.29	(1.17)
	March 2010	13	14	0%	0	4840	4945	98%	1.30	(0.61)
	February 2010	17	18	100%	0	4827	4922	98%	1.12	(0.68)
	January 2010	8	10	100%	0	5144	5252	98%	3.99	0.28
	December 2009	15	18	0%	0	5843	5966	98%	4.35	0.53
	November 2009	23	23	0%	0	5801	5926	98%	-0.70	(1.43)
	October 2009	17	19	0%	0	5407	5548	97%	2.21	(0.16)
	September 2009	16	17	0%	0	5694	5813	98%	1.12	(0.68)
	August 2009	17	18	0%	0	5669	5788	98%	1.04	(0.70)
OP-3B Installation Commitments Met Business Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	153	156	98%	-0.14	(1.08)
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	1	1	0%	0	130	134	97%	-0.17	(1.11)
	February 2010	2	2	0%	0	153	156	98%	-0.20	(1.12)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	2	2	100%	0	210	217	97%	-0.26	(1.16)
OP-3B Installation Commitments Met Residence Parity	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0	733	742	99%	-0.11	(1.07)
	May 2010	2	2	100%	0	702	722	97%	-0.24	(1.14)
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	88%	0.3307	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	3	3	50%	0.5	814	847	96%	-0.35	(1.21)
	October 2009	3	3	100%	0	718	743	97%	-0.32	(1.20)
	September 2009	2	2	100%	0	749	767	98%	-0.22	(1.13)
	August 2009	1	1	0%	0	778	798	97%	-0.16	(1.10)
OP-3B Installation Commitments Met Sub-Loop Unbundling Diagnostic	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	95%	0.2233	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	2	2	100%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met UNE - P (POTS) Parity	July 2010	2	2	0%	0	828	844	98%	-0.20	(1.12)
	June 2010	5	5	0%	0	867	879	99%	-0.26	(1.16)

	May 2010	2	2	0%	0	855	878	97%	-0.23	(1.14)
	April 2010	3	3	0%	0	750	767	98%	-0.26	(1.16)
	March 2010	7	8	0%	0	756	787	96%	1.24	(0.65)
	February 2010	2	2	0%	0	762	779	98%	-0.21	(1.13)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	2	0%	0	876	908	96%	3.56	(0.11)
	November 2009	3	3	0%	0	991	1028	96%	-0.33	(1.20)
	October 2009	1	1	0%	0	854	886	96%	-0.19	(1.12)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	988	1015	97%	-0.17	(1.10)
OP-3C Installation Commitments Met	July 2010	15	15	100%	0	513	514	100%	-0.17	(1.10)
Business Parity	June 2010	11	11	100%	0	499	502	99%	-0.25	(1.15)
	May 2010	9	9	100%	0	721	725	99%	-0.22	(1.14)
	April 2010	2	2	100%	0	502	504	100%	-0.09	(1.05)
	March 2010	3	3	100%	0	399	400	100%	-0.09	(1.05)
	February 2010	3	3	100%	0	540	542	100%	-0.11	(1.06)
	January 2010	18	19	100%	0	528	534	99%	1.68	(0.53)
	December 2009	54	54	100%	0	574	576	100%	-0.41	(1.25)
	November 2009	9	9	100%	0	582	582	100%	0.00	0.00
	October 2009	25	25	100%	0	541	546	99%	-0.47	(1.29)
	September 2009	5	5	100%	0	608	613	99%	-0.20	(1.12)
	August 2009	5	5	100%	0	556	561	99%	-0.21	(1.13)
OP-3C Installation Commitments Met	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Centrex Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	0%	0	13	13	100%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Line	July 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
Splitting Benchmark 0.95	June 2010	3	3	100%	0	0	0	0%	0.00	(0.16)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	February 2010	2	2	100%	0	0	0	0%	0.00	(0.16)
	January 2010	2	2	100%	0	0	0	0%	0.00	(0.16)
	December 2009	5	5	100%	0	0	0	0%	0.00	(0.16)
	November 2009	9	9	100%	0	0	0	0%	0.00	(0.16)
	October 2009	1	1	100%	0	0	0	0%	0.00	(0.16)
	September 2009	9	9	100%	0	0	0	0%	0.00	(0.16)
	August 2009	7	7	100%	0	0	0	0%	0.00	(0.16)
OP-3C Installation Commitments Met PBX	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
Parity	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00

	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Residence Parity	July 2010	17	17	0%	0	5459	5464	100%	-0.12	(1.08)
	June 2010	9	9	0%	0	6532	6548	100%	-0.15	(1.09)
	May 2010	13	13	0%	0	6550	6559	100%	-0.13	(1.08)
	April 2010	12	12	100%	0	5856	5861	100%	-0.10	(1.06)
	March 2010	6	6	100%	0	6132	6139	100%	-0.08	(1.05)
	February 2010	8	8	100%	0	6502	6508	100%	-0.09	(1.05)
	January 2010	4	4	100%	0	6625	6634	100%	-0.07	(1.04)
	December 2009	2	2	100%	0	7884	7892	100%	-0.05	(1.03)
	November 2009	6	6	0%	0	8137	8152	100%	-0.11	(1.06)
	October 2009	8	8	0%	0	7634	7647	100%	-0.12	(1.07)
	September 2009	8	8	0%	0	7968	7985	100%	-0.13	(1.08)
	August 2009	8	8	0%	0	7988	7999	100%	-0.10	(1.06)
OP-3C Installation Commitments Met UNE - P (POTS) Parity	July 2010	26	26	0%	0	5972	5978	100%	-0.16	(1.10)
	June 2010	16	16	0%	0	7031	7050	100%	-0.21	(1.13)
	May 2010	20	20	0%	0	7271	7284	100%	-0.19	(1.11)
	April 2010	28	28	0%	0	6358	6365	100%	-0.18	(1.11)
	March 2010	16	16	0%	0	6531	6539	100%	-0.14	(1.09)
	February 2010	18	18	0%	0	7042	7050	100%	-0.14	(1.09)
	January 2010	16	16	100%	0	7153	7168	100%	-0.18	(1.11)
	December 2009	6	6	0%	0	8458	8468	100%	-0.08	(1.05)
	November 2009	13	13	0%	0	8719	8734	100%	-0.15	(1.09)
	October 2009	40	40	0%	0	8175	8193	100%	-0.30	(1.18)
	September 2009	15	15	100%	0	8576	8598	100%	-0.20	(1.12)
	August 2009	13	13	100%	0	8544	8560	100%	-0.16	(1.09)
OP-3D Installation Commitments Met Basic Rate ISDN Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	7	10	70%	-0.62	(1.38)
	April 2010	6	6	0%	0	4	5	80%	-0.83	(1.50)
	March 2010	1	1	0%	0	5	5	100%	0.00	0.00
	February 2010	3	3	0%	0	9	10	90%	-0.51	(1.31)
	January 2010	4	4	0%	0	11	11	100%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	0%	0	0	0	0%	0.00	0.00
	September 2009	6	6	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00

OP-3D Installation Commitments Met Dark Fiber - Loop Diagnostic	July 2010	1	1	0%	0	0	0	0%	0.00	0.00	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	OP-3D Installation Commitments Met DS0 Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
May 2010		1	1	0%	0	6	6	100%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	100%	0	0	0	0%	0.00	0.00	
November 2009		0	0	100%	0	0	0	0%	0.00	0.00	
October 2009		0	0	100%	0	0	0	0%	0.00	0.00	
September 2009		0	0	100%	0	0	0	0%	0.00	0.00	
August 2009		1	1	0%	0	3	6	50%	-0.93	(1.56)	
OP-3D Installation Commitments Met E911 Parity		July 2010	0	0	100%	0	0	0	0%	0.00	0.00
		June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	94%	0.2457	0	0	0%	0.00	0.00	
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	September 2009	10	10	100%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
		June 2010	0	0	100%	0	0	0	0%	0.00	0.00
May 2010		0	0	100%	0	0	0	0%	0.00	0.00	
April 2010		0	0	100%	0	0	0	0%	0.00	0.00	
March 2010		0	0	100%	0	0	0	0%	0.00	0.00	
February 2010		0	0	100%	0	0	0	0%	0.00	0.00	
January 2010		4	4	0%	0	0	0	0%	0.00	(0.33)	
December 2009		2	2	0%	0	0	0	0%	0.00	(0.33)	
November 2009		1	1	0%	0	0	0	0%	0.00	(0.33)	
October 2009		4	4	0%	0	0	0	0%	0.00	(0.33)	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		4	4	0%	0	0	0	0%	0.00	(0.33)	
OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9		July 2010	72	72	100%	0	0	0	0%	0.00	(0.33)
		June 2010	54	54	100%	0	0	0	0%	0.00	(0.33)
	May 2010	56	56	100%	0	0	0	0%	0.00	(0.33)	
	April 2010	29	31	100%	0	0	0	0%	0.00	(0.12)	
	March 2010	33	33	100%	0	0	0	0%	0.00	(0.33)	

	February 2010	23	23	86%	0.3499	0	0	0%	0.00	(0.33)
	January 2010	29	29	100%	0	0	0	0%	0.00	(0.33)
	December 2009	20	20	100%	0	0	0	0%	0.00	(0.33)
	November 2009	41	41	100%	0	0	0	0%	0.00	(0.33)
	October 2009	31	31	100%	0	0	0	0%	0.00	(0.33)
	September 2009	30	30	100%	0	0	0	0%	0.00	(0.33)
	August 2009	48	48	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	July 2010	2	2	0%	0	0	0	0%	0.00	(0.33)
Enhanced Extended Loops - DS3 Capable	June 2010	4	4	0%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	May 2010	1	1	0%	0	0	0	0%	0.00	(0.33)
	April 2010	2	2	0%	0	0	0	0%	0.00	(0.33)
	March 2010	2	2	0%	0	0	0	0%	0.00	(0.33)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met LIS	July 2010	6	6	100%	0	2	2	100%	0.00	0.00
Trunk Parity	June 2010	4	4	0%	0	1	1	100%	0.00	0.00
	May 2010	15	15	100%	0	5	5	100%	0.00	0.00
	April 2010	8	8	0%	0	1	1	100%	0.00	0.00
	March 2010	18	21	0%	0	7	7	100%	0.00	(0.86)
	February 2010	5	5	0%	0	17	19	89%	-0.68	(1.41)
	January 2010	12	12	100%	0	14	14	100%	0.00	0.00
	December 2009	13	13	100%	0	7	7	100%	0.00	0.00
	November 2009	4	4	0%	0	1	1	100%	0.00	0.00
	October 2009	14	14	0%	0	8	10	80%	-1.21	(1.73)
	September 2009	10	10	100%	0	7	9	78%	-1.16	(1.71)
	August 2009	9	9	100%	0	7	7	100%	0.00	0.00
OP-3D Installation Commitments Met PBX	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	0%	0	6	7	86%	-0.38	(1.23)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT	July 2010	0	0	98%	0.1516	0	0	0%	0.00	0.00
Above DS1 Level Parity	June 2010	3	3	99%	0.0718	4	4	100%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	99%	0.112	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0.0657	0	0	0%	0.00	0.00
	February 2010	1	1	98%	0.1223	1	1	100%	0.00	0.00
	January 2010	2	2	99%	0.0864	4	4	100%	0.00	0.00
	December 2009	0	0	100%	0.0619	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	3	3	100%	0.0547	2	2	100%	0.00	0.00

	September 2009	4	4	99%	0.0829	13	13	100%	0.00	0.00
	August 2009	0	0	97%	0.1806	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT DS1 Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	2	2	0%	0	32	38	84%	-0.60	(1.36)
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded Benchmark 0.9	July 2010	192	193	98%	0.141	0	0	0%	0.00	(0.32)
	June 2010	212	212	99%	0.104	0	0	0%	0.00	(0.33)
	May 2010	233	236	100%	0.0588	0	0	0%	0.00	(0.29)
	April 2010	230	231	100%	0.0704	0	0	0%	0.00	(0.32)
	March 2010	324	329	97%	0.1762	0	0	0%	0.00	(0.28)
	February 2010	264	266	98%	0.1222	0	0	0%	0.00	(0.31)
	January 2010	259	260	99%	0.0754	0	0	0%	0.00	(0.32)
	December 2009	337	337	99%	0.0798	0	0	0%	0.00	(0.33)
	November 2009	332	333	99%	0.0851	0	0	0%	0.00	(0.32)
	October 2009	287	289	99%	0.1	0	0	0%	0.00	(0.31)
	September 2009	372	385	100%	0	0	0	0%	0.00	(0.22)
	August 2009	282	285	98%	0.1543	0	0	0%	0.00	(0.30)
OP-3D Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded Parity	July 2010	0	0	98%	0.1302	0	0	0%	0.00	0.00
	June 2010	0	0	97%	0.1657	0	0	0%	0.00	0.00
	May 2010	0	0	97%	0.1632	0	0	0%	0.00	0.00
	April 2010	0	0	99%	0.0796	0	0	0%	0.00	0.00
	March 2010	0	0	99%	0.0836	0	0	0%	0.00	0.00
	February 2010	0	0	99%	0.0822	0	0	0%	0.00	0.00
	January 2010	0	0	94%	0.234	0	0	0%	0.00	0.00
	December 2009	1	1	96%	0.1902	17	26	65%	-0.71	(1.43)
	November 2009	0	0	97%	0.1586	0	0	0%	0.00	0.00
	October 2009	1	1	96%	0.2046	32	38	84%	-0.43	(1.26)
	September 2009	0	0	93%	0.2504	0	0	0%	0.00	0.00
	August 2009	0	0	95%	0.2252	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Unbundled Loop - ADSL Qualified Benchmark 0.9	July 2010	181	183	100%	0	0	0	0%	0.00	(0.30)
	June 2010	287	288	100%	0	0	0	0%	0.00	(0.32)
	May 2010	200	201	100%	0	0	0	0%	0.00	(0.32)
	April 2010	181	187	100%	0	0	0	0%	0.00	(0.23)
	March 2010	195	198	0%	0	0	0	0%	0.00	(0.28)
	February 2010	174	175	100%	0	0	0	0%	0.00	(0.31)
	January 2010	155	156	100%	0	0	0	0%	0.00	(0.31)
	December 2009	136	137	100%	0	0	0	0%	0.00	(0.31)
	November 2009	98	99	0%	0	0	0	0%	0.00	(0.30)
	October 2009	82	82	100%	0	0	0	0%	0.00	(0.33)
	September 2009	80	82	100%	0	0	0	0%	0.00	(0.25)
	August 2009	60	62	86%	0.3499	0	0	0%	0.00	(0.23)
OP-3D Installation Commitments Met Unbundled Loop - DS1 Capable Parity	July 2010	172	177	92%	0.266	37	45	82%	-2.34	(2.42)
	June 2010	142	146	96%	0.1906	9	9	100%	0.00	(1.48)
	May 2010	156	157	98%	0.1461	20	28	71%	-3.01	(2.83)

	April 2010	141	142	99%	0.0987	20	22	91%	-1.27	(1.77)	
	March 2010	146	147	99%	0.1069	41	49	84%	-2.57	(2.56)	
	February 2010	162	172	98%	0.142	26	32	81%	-1.72	(2.05)	
	January 2010	128	133	95%	0.2254	14	18	78%	-1.77	(2.08)	
	December 2009	151	155	96%	0.203	17	26	65%	-3.18	(2.93)	
	November 2009	131	137	95%	0.2208	27	30	90%	-0.93	(1.57)	
	October 2009	111	119	91%	0.2843	32	38	84%	-1.33	(1.81)	
	September 2009	106	112	95%	0.2091	34	49	69%	-3.20	(2.95)	
	August 2009	125	126	99%	0.0925	38	40	95%	-1.06	(1.65)	
OP-3D Installation Commitments Met Unbundled Loop - XDSL Benchmark 0.9	July 2010	1	1	0%	0	0	0	0%	0.00	(0.33)	
	June 2010	1	1	67%	0.4714	0	0	0%	0.00	(0.33)	
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.33)	
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	March 2010	3	3	50%	0.5	0	0	0%	0.00	(0.33)	
	February 2010	4	4	0%	0	0	0	0%	0.00	(0.33)	
	January 2010	4	4	100%	0	0	0	0%	0.00	(0.33)	
	December 2009	0	0	50%	0.5	0	0	0%	0.00	0.00	
	November 2009	2	2	0%	0	0	0	0%	0.00	(0.33)	
	October 2009	1	1	44%	0.4969	0	0	0%	0.00	(0.33)	
	September 2009	6	7	0%	0	0	0	0%	0.00	0.14	
	August 2009	4	4	67%	0.4714	0	0	0%	0.00	(0.33)	
	OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	July 2010	663	689	0%	0	0	0	0%	0.00	(0.21)
		June 2010	941	962	100%	0	0	0	0%	0.00	(0.26)
May 2010		906	915	0%	0	0	0	0%	0.00	(0.30)	
April 2010		941	952	100%	0	0	0	0%	0.00	(0.29)	
March 2010		904	923	0%	0	0	0	0%	0.00	(0.26)	
February 2010		811	857	0%	0	0	0	0%	0.00	(0.15)	
January 2010		867	906	0%	0	0	0	0%	0.00	(0.19)	
December 2009		960	1012	100%	0	0	0	0%	0.00	(0.16)	
November 2009		781	857	0%	0	0	0	0%	0.00	(0.04)	
October 2009		937	982	100%	0	0	0	0%	0.00	(0.18)	
September 2009		1033	1042	0%	0	0	0	0%	0.00	(0.30)	
August 2009		885	914	100%	0	0	0	0%	0.00	(0.23)	
OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9		July 2010	2	3	0%	0	0	0	0%	0.00	0.78
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	0%	0	0	0	0%	0.00	(0.33)	
	April 2010	2	4	0%	0	0	0	0%	0.00	1.33	
	March 2010	0	2	100%	0	0	0	0%	0.00	3.00	
	February 2010	1	1	0%	0	0	0	0%	0.00	(0.33)	
	January 2010	1	2	0%	0	0	0	0%	0.00	1.33	
	December 2009	0	1	100%	0	0	0	0%	0.00	3.00	
	November 2009	4	9	0%	0	0	0	0%	0.00	1.52	
	October 2009	0	2	0%	0	0	0	0%	0.00	3.00	
	September 2009	2	3	0%	0	0	0	0%	0.00	0.78	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity	July 2010	1	1	0%	0	12	13	92%	-0.28	(1.17)
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
May 2010		2	2	0%	0	7	10	70%	-0.85	(1.51)	
April 2010		0	0	100%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		1	1	0%	0	11	11	100%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	

	November 2009	1	1	0%	0	21	25	84%	-0.43	(1.26)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	0%	0	9	10	90%	-0.32	(1.19)
	August 2009	1	1	0%	0	9	11	82%	-0.45	(1.27)
OP-3E Installation Commitments Met Basic Rate ISDN Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	2	2	0%	0	1	1	100%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	1	2	50%	-0.82	(1.50)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Dark Fiber - IOF Diagnostic	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	96%	0.1941	0	0	0%	0.00	0.00
	April 2010	0	0	94%	0.2444	0	0	0%	0.00	0.00
	March 2010	0	0	95%	0.2215	0	0	0%	0.00	0.00
	February 2010	0	0	95%	0.2083	0	0	0%	0.00	0.00
	January 2010	0	0	98%	0.1336	0	0	0%	0.00	0.00
	December 2009	0	0	98%	0.1543	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	97%	0.1581	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	95%	0.2261	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	2	2	0%	0	0	0	0%	0.00	0.00
	February 2010	2	2	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	July 2010	63	63	0%	0	0	0	0%	0.00	(0.33)
	June 2010	49	51	0%	0	0	0	0%	0.00	(0.20)
	May 2010	88	94	0%	0	0	0	0%	0.00	(0.12)
	April 2010	55	58	100%	0	0	0	0%	0.00	(0.16)
	March 2010	42	44	0%	0	0	0	0%	0.00	(0.18)
	February 2010	54	55	0%	0	0	0	0%	0.00	(0.27)
	January 2010	40	41	0%	0	0	0	0%	0.00	(0.25)
	December 2009	42	42	0%	0	0	0	0%	0.00	(0.33)
	November 2009	38	39	0%	0	0	0	0%	0.00	(0.25)
	October 2009	21	21	0%	0	0	0	0%	0.00	(0.33)
	September 2009	35	37	0%	0	0	0	0%	0.00	(0.15)
	August 2009	82	85	0%	0	0	0	0%	0.00	(0.22)
OP-3E Installation Commitments Met	July 2010	1	1	100%	0	0	0	0%	0.00	(0.33)

Enhanced Extended Loops - DS3 Capable Benchmark 0.9	June 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	January 2010	1	1	0%	0	0	0	0%	0.00	(0.33)	
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met Frame Relay Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
May 2010		1	1	0%	0	1	1	100%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	100%	0	0	0	0%	0.00	0.00	
February 2010		0	0	100%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		1	1	0%	0	1	2	50%	-0.82	(1.50)	
OP-3E Installation Commitments Met LIS Trunk Parity		July 2010	1	1	0%	0	17	17	100%	0.00	0.00
	June 2010	3	3	0%	0	3	3	100%	0.00	0.00	
	May 2010	3	3	0%	0	7	7	100%	0.00	0.00	
	April 2010	3	3	0%	0	6	9	67%	-1.06	(1.64)	
	March 2010	11	11	0%	0	13	15	87%	-0.99	(1.60)	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	6	6	0%	0	11	11	100%	0.00	0.00	
	December 2009	10	10	0%	0	13	15	87%	-0.96	(1.58)	
	November 2009	5	5	0%	0	12	12	100%	0.00	0.00	
	October 2009	9	9	0%	0	3	5	60%	-1.46	(1.89)	
	September 2009	2	2	50%	0.5	7	7	100%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3E Installation Commitments Met PBX Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00	
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		1	1	0%	0	1	3	33%	-1.22	(1.74)	
March 2010		1	1	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	100%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity		July 2010	0	0	67%	0.4714	0	0	0%	0.00	0.00
	June 2010	0	1	100%	0	8	8	100%	0.00	(0.26)	
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	90%	0.3	0	0	0%	0.00	0.00	
	February 2010	0	0	93%	0.2494	0	0	0%	0.00	0.00	

	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	94%	0.2353	0	0	0%	0.00	0.00
	October 2009	1	2	100%	0	1	1	100%	0.00	(1.26)
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
DS1 Parity	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	90%	0.2935	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	11	23	48%	-1.02	(1.62)
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	July 2010	9	9	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop - 2 Wire Non-Loaded	June 2010	7	7	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	May 2010	15	15	100%	0	0	0	0%	0.00	(0.33)
	April 2010	18	20	100%	0	0	0	0%	0.00	0.00
	March 2010	14	15	83%	0.3727	0	0	0%	0.00	(0.11)
	February 2010	12	12	100%	0	0	0	0%	0.00	(0.33)
	January 2010	7	7	100%	0	0	0	0%	0.00	(0.33)
	December 2009	16	17	93%	0.2575	0	0	0%	0.00	(0.14)
	November 2009	13	13	100%	0	0	0	0%	0.00	(0.33)
	October 2009	18	18	100%	0	0	0	0%	0.00	(0.33)
	September 2009	8	8	100%	0	0	0	0%	0.00	(0.33)
	August 2009	12	12	73%	0.4422	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	July 2010	14	14	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop - ADSL Qualified	June 2010	27	27	0%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	May 2010	24	24	0%	0	0	0	0%	0.00	(0.33)
	April 2010	19	21	0%	0	0	0	0%	0.00	(0.02)
	March 2010	17	17	0%	0	0	0	0%	0.00	(0.33)
	February 2010	13	13	0%	0	0	0	0%	0.00	(0.33)
	January 2010	15	15	100%	0	0	0	0%	0.00	(0.33)
	December 2009	15	15	100%	0	0	0	0%	0.00	(0.33)
	November 2009	21	21	100%	0	0	0	0%	0.00	(0.33)
	October 2009	7	7	0%	0	0	0	0%	0.00	(0.33)
	September 2009	15	15	0%	0	0	0	0%	0.00	(0.33)
	August 2009	10	10	0%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	July 2010	10	10	82%	0.3808	17	25	68%	-1.83	(2.11)
Unbundled Loop - DS1 Capable Parity	June 2010	16	16	100%	0	10	14	71%	-1.73	(2.05)
	May 2010	14	14	98%	0.1255	31	39	79%	-1.63	(1.99)
	April 2010	5	6	94%	0.2421	34	38	89%	0.46	(1.06)
	March 2010	14	14	98%	0.1423	33	43	77%	-1.79	(2.09)
	February 2010	14	14	98%	0.127	25	30	83%	-1.38	(1.84)
	January 2010	13	14	95%	0.213	11	23	48%	-2.66	(2.62)
	December 2009	13	13	99%	0.1015	15	23	65%	-2.10	(2.28)
	November 2009	13	13	77%	0.4236	22	29	76%	-1.69	(2.03)
	October 2009	9	9	98%	0.1423	25	37	68%	-1.86	(2.13)
	September 2009	11	15	97%	0.1638	22	42	52%	-1.39	(1.85)

OP-3E Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	August 2009	11	11	99%	0.0861	39	49	80%	-1.52	(1.92)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	0%	0	0	0	0%	0.00	(0.33)
	January 2010	2	2	0%	0	0	0	0%	0.00	(0.33)
	December 2009	1	1	50%	0.5	0	0	0%	0.00	(0.33)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	July 2010	75	75	0%	0	0	0	0%	0.00	(0.33)
	June 2010	123	125	0%	0	0	0	0%	0.00	(0.28)
	May 2010	150	160	0%	0	0	0	0%	0.00	(0.13)
	April 2010	142	145	0%	0	0	0	0%	0.00	(0.26)
	March 2010	180	183	100%	0	0	0	0%	0.00	(0.28)
	February 2010	120	126	100%	0	0	0	0%	0.00	(0.17)
	January 2010	95	96	0%	0	0	0	0%	0.00	(0.30)
	December 2009	98	128	100%	0	0	0	0%	0.00	0.45
	November 2009	142	145	0%	0	0	0	0%	0.00	(0.26)
	October 2009	141	145	0%	0	0	0	0%	0.00	(0.24)
	September 2009	133	134	0%	0	0	0	0%	0.00	(0.31)
	August 2009	97	101	0%	0	0	0	0%	0.00	(0.20)
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.33)
	April 2010	0	0	250%	0.71	0	0	0%	0.00	0.00
	March 2010	0	1	200%	0	0	0	0%	0.00	3.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	2	0%	0	0	0	0%	0.00	1.33
	December 2009	0	2	200%	0	0	0	0%	0.00	3.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	300%	1.41	0	0	0%	0.00	0.00
	September 2009	0	0	600%	0	0	0	0%	0.00	0.00
	August 2009	0	0	240%	0.89	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity	June 2010	0	0	0%	0	0	0	0%	0.00
May 2010		0	0	300%	0	0	0	0%	0.00	0.00
April 2010		1	1	0%	0	1	1	100%	0.00	0.00
March 2010		1	1	0%	0	4	4	100%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		2	2	0%	0	1	2	50%	-1.00	(1.61)
December 2009		0	0	1900%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		5	5	300%	0	4	4	100%	0.00	0.00
July 2010		0	0	6	2.4	0	0	0	0.00	0.00
OP-4A Installation Interval Business Parity		June 2010	0	0	3	1.46	0	0	0	0.00
	May 2010	5	2	3	0.41	3020	746	4	-0.39	(1.24)
	April 2010	2	1	3	1.47	2403	621	4	-0.39	(1.24)

	March 2010	0	0	3	0	0	0	0	0.00	0.00
	February 2010	0	0	3	0.48	0	0	0	0.00	0.00
	January 2010	2	1	3	0	2999	730	4	-0.29	(1.18)
	December 2009	0	0	3	0	0	0	0	0.00	0.00
	November 2009	6	2	4	1.15	3240	779	4	-0.35	(1.22)
	October 2009	6	1	4	0	3125	767	4	0.38	(0.39)
	September 2009	12	5	31	56	2882	720	4	-0.67	(1.41)
	August 2009	6	3	3	1	2848	797	4	-0.62	(1.38)
OP-4A Installation Interval Line Splitting	July 2010	0	0	7	16.63	0	0	0	0.00	0.00
Benchmark 3.3	June 2010	3	1	6	5.64	0	0	0	0.00	(0.27)
	May 2010	0	0	3	0.7	0	0	0	0.00	0.00
	April 2010	0	0	2	0.25	0	0	0	0.00	0.00
	March 2010	0	0	2	0	0	0	0	0.00	0.00
	February 2010	0	0	2	0.3	0	0	0	0.00	0.00
	January 2010	19	1	3	1.6	0	0	0	0.00	14.27
	December 2009	0	0	3	1.13	0	0	0	0.00	0.00
	November 2009	0	0	3	2.58	0	0	0	0.00	0.00
	October 2009	0	0	3	1.57	0	0	0	0.00	0.00
	September 2009	3	1	7	12.4	0	0	0	0.00	(0.27)
	August 2009	3	1	2	1.14	0	0	0	0.00	(0.27)
OP-4A Installation Interval Residence	July 2010	67	20	0	0	14193	3308	4	-1.47	(1.89)
Parity	June 2010	19	6	0	0	8640	2603	3	-0.14	(1.09)
	May 2010	17	6	0	0	9177	2715	3	-0.59	(1.36)
	April 2010	12	4	0	0	7959	2396	3	-0.31	(1.19)
	March 2010	33	10	0	0	8063	2495	3	0.10	(0.84)
	February 2010	9	3	15	0	8287	2449	3	-0.26	(1.16)
	January 2010	6	2	2	0	9795	2696	4	-0.32	(1.20)
	December 2009	11	3	0	0	13438	3269	4	-0.31	(1.19)
	November 2009	8	2	0	0	14224	3356	4	-0.14	(1.09)
	October 2009	124	4	0	0	9827	2835	3	23.56	1.26
	September 2009	9	3	0	0	10296	2998	3	-0.27	(1.17)
	August 2009	11	3	0	0	9936	2853	3	0.11	(0.73)
OP-4A Installation Interval UNE - P (POTS)	July 2010	76	13	0	0	18618	4319	4	1.76	0.04
Parity	June 2010	26	10	0	0	11473	3315	3	-0.76	(1.46)
	May 2010	31	16	0	0	12197	3461	4	-1.93	(2.17)
	April 2010	8	4	3	0	10362	3017	3	-1.01	(1.61)
	March 2010	23	11	0	0	10558	3175	3	-1.41	(1.86)
	February 2010	31	11	0	0	10661	3060	3	-0.68	(1.41)
	January 2010	18	7	0	0	12794	3426	4	-0.74	(1.45)
	December 2009	44	15	0	0	16859	4079	4	-1.46	(1.89)
	November 2009	28	11	0	0	17464	4135	4	-1.91	(2.16)
	October 2009	101	14	3	1	12952	3602	4	4.30	0.39
	September 2009	22	10	3	0	13178	3718	4	-1.24	(1.75)
	August 2009	20	11	3	0	12784	3650	4	-1.74	(2.06)
OP-4B Installation Interval Business Parity	July 2010	0	0	2	0	0	0	0	0.00	0.00
	June 2010	0	0	5	3.54	0	0	0	0.00	0.00
	May 2010	0	0	2	0.82	0	0	0	0.00	0.00
	April 2010	0	0	2	0	0	0	0	0.00	0.00
	March 2010	15	1	2	0	452	93	5	2.34	0.00
	February 2010	2	1	3	1.26	398	95	4	-0.61	(1.37)
	January 2010	0	0	3	1.41	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	3	0	0	0	0	0.00	0.00

	October 2009	0	0	4	2.12	0	0	0	0.00	0.00
	September 2009	0	0	2	0	0	0	0	0.00	0.00
	August 2009	4	2	0	0	610	129	5	-0.47	(1.29)
OP-4B Installation Interval Residence Parity	July 2010	0	0	1	0	0	0	0	0.00	0.00
	June 2010	0	0	1	0	0	0	0	0.00	0.00
	May 2010	3	1	1	0.89	2109	558	4	-0.28	(1.17)
	April 2010	0	0	1	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	3	2.12	0	0	0	0.00	0.00
	January 2010	0	0	1	0	0	0	0	0.00	0.00
	December 2009	0	0	1	0.5	0	0	0	0.00	0.00
	November 2009	9	3	1	0.14	2627	629	4	-0.64	(1.39)
	October 2009	6	2	1	0.45	2376	549	4	-0.51	(1.31)
	September 2009	6	2	1	0	2182	580	4	-0.36	(1.22)
	August 2009	0	0	1	0	0	0	0	0.00	0.00
OP-4B Installation Interval UNE - P (POTS) Parity	July 2010	9	2	0	0	3402	779	4	0.06	(0.69)
	June 2010	8	4	0	0	2321	643	4	-0.91	(1.55)
	May 2010	2	1	0	0	2549	665	4	-0.62	(1.37)
	April 2010	4	2	0	0	2188	575	4	-0.77	(1.47)
	March 2010	13	4	0	0	2413	584	4	-0.45	(1.27)
	February 2010	6	2	0	0	2212	579	4	-0.40	(1.24)
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	3	1	0	0	2715	669	4	-0.28	(1.17)
	November 2009	7	2	0	0	3168	743	4	-0.26	(1.16)
	October 2009	2	1	0	0	2801	645	4	-0.62	(1.37)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	2	1	0	0	2930	688	4	-0.39	(1.24)
OP-4C Installation Interval Business Parity	July 2010	6	6	3	0	325	201	2	-0.38	(1.23)
	June 2010	7	5	3	0	308	219	1	-0.01	(1.01)
	May 2010	7	7	3	0	294	198	1	-1.27	(1.77)
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	5	2	3	0	262	174	2	1.37	0.11
	February 2010	1	1	3	0	395	254	2	-0.46	(1.28)
	January 2010	5	4	3	0	352	232	2	-0.47	(1.28)
	December 2009	53	54	3	0	336	277	1	-1.56	(1.95)
	November 2009	4	5	3	0	360	254	1	-1.29	(1.78)
	October 2009	11	11	3	0	375	252	1	-1.42	(1.87)
	September 2009	3	3	3	0	493	319	2	-0.39	(1.24)
	August 2009	1	1	3	0.33	354	252	1	-0.39	(1.24)
OP-4C Installation Interval Centrex Parity	July 2010	0	0	1	0	0	0	0	0.00	0.00
	June 2010	0	0	1	0	0	0	0	0.00	0.00
	May 2010	0	0	1	0	0	0	0	0.00	0.00
	April 2010	0	0	1	0	0	0	0	0.00	0.00
	March 2010	0	0	1	0	0	0	0	0.00	0.00
	February 2010	0	0	1	0	0	0	0	0.00	0.00
	January 2010	0	0	1	0	0	0	0	0.00	0.00
	December 2009	0	0	1	0	0	0	0	0.00	0.00
	November 2009	0	0	1	0	0	0	0	0.00	0.00
	October 2009	0	0	1	0	0	0	0	0.00	0.00
	September 2009	0	1	1	0	2	2	1	-0.58	(1.35)
	August 2009	0	0	1	0	0	0	0	0.00	0.00
OP-4C Installation Interval Line Splitting Benchmark 3.3	July 2010	3	1	1	0	0	0	0	0.00	(0.27)
	June 2010	9	3	1	0	0	0	0	0.00	(0.27)

	May 2010	0	0	1	0.45	0	0	0	0.00	0.00
	April 2010	3	1	0	0.58	0	0	0	0.00	(0.27)
	March 2010	3	1	0	0	0	0	0	0.00	(0.27)
	February 2010	3	1	1	0	0	0	0	0.00	(0.27)
	January 2010	6	2	0	0	0	0	0	0.00	(0.27)
	December 2009	15	5	1	0	0	0	0	0.00	(0.27)
	November 2009	27	9	1	0	0	0	0	0.00	(0.27)
	October 2009	3	1	1	0	0	0	0	0.00	(0.27)
	September 2009	26	9	1	0	0	0	0	0.00	(0.37)
	August 2009	21	7	1	0	0	0	0	0.00	(0.27)
OP-4C Installation Interval Residence Parity	July 2010	9	9	0	0	3301	2905	1	-0.77	(1.47)
	June 2010	2	2	0	0	3858	3408	1	-0.20	(1.12)
	May 2010	3	3	0	0	4242	3696	1	-0.55	(1.33)
	April 2010	3	3	19	0	3371	2929	1	-0.45	(1.28)
	March 2010	2	2	8	3.5	3805	3366	1	-0.36	(1.22)
	February 2010	2	2	3	0	3805	3500	1	-0.27	(1.16)
	January 2010	2	2	3	0	4206	3575	1	-0.30	(1.18)
	December 2009	2	2	3	0.82	4499	4078	1	-0.31	(1.19)
	November 2009	5	5	0	0	4851	4413	1	-0.49	(1.30)
	October 2009	4	4	0	0	4748	4060	1	-0.55	(1.34)
	September 2009	2	2	0	0	4175	4220	1	0.03	(1.51)
	August 2009	2	2	0	0	4831	4169	1	-0.36	(1.22)
OP-4C Installation Interval UNE - P (POTS) Parity	July 2010	5	5	0	0	3626	3106	1	-0.33	(1.20)
	June 2010	6	5	0	0	4166	3627	1	0.12	(0.99)
	May 2010	1	3	0	0	4536	3894	1	-2.81	(2.71)
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	2	2	0	0	4067	3540	1	-0.38	(1.23)
	February 2010	0	1	0	0	4200	3754	1	-2.00	(2.22)
	January 2010	1	1	17	0	4558	3807	1	-0.23	(1.14)
	December 2009	1	1	0	0	4835	4355	1	-0.21	(1.13)
	November 2009	2	2	0	0	5211	4667	1	-0.32	(1.20)
	October 2009	3	3	0	0	5123	4312	1	-0.50	(1.30)
	September 2009	4	4	19	0	4668	4539	1	-0.07	(1.04)
	August 2009	6	6	18	1.39	5185	4421	1	-0.65	(1.40)
OP-4D Installation Interval Basic Rate ISDN Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	20	0	0	0	0	0.00	0.00
	May 2010	19	1	0	0	50	6	8	1.31	(0.57)
	April 2010	33	4	0	0	50	2	25	-0.65	(1.40)
	March 2010	3	1	0	0	5	1	5	0.00	0.00
	February 2010	9	3	0	0	32	6	5	-1.53	(1.93)
	January 2010	12	4	0	0	32	6	5	-1.26	(1.76)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Dark Fiber - IOF Diagnostic	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	5	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	17	1	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00

	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	38	2	0	0	0	0	0	0	0.00	0.00
	September 2009	146	8	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Dark Fiber - Loop Diagnostic	July 2010	20	1	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	12	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	12	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval DS0 Parity	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	5	1	0	0	6	1	6	6	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval E911 Parity	November 2009	0	0	6	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	5	0.5	0	0	0	0	0.00	0.00
	August 2009	7	1	0	0	102	6	17	17	-0.53	(1.32)
	July 2010	48	4	4	0.91	0	0	0	0	0.00	0.00
	June 2010	0	0	4	1.15	0	0	0	0	0.00	0.00
	May 2010	0	0	4	0.9	0	0	0	0	0.00	0.00
	April 2010	144	12	4	0.76	0	0	0	0	0.00	0.00
	March 2010	0	0	5	1.31	0	0	0	0	0.00	0.00
	February 2010	0	0	4	0.89	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	January 2010	0	0	5	0.9	0	0	0	0	0.00	0.00
	December 2009	0	0	5	0.24	0	0	0	0	0.00	0.00
	November 2009	0	0	4	0.83	0	0	0	0	0.00	0.00
	October 2009	0	0	4	1.02	0	0	0	0	0.00	0.00
	September 2009	0	0	5	0.46	0	0	0	0	0.00	0.00
	August 2009	0	0	4	1	0	0	0	0	0.00	0.00
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	6	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	7	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	12	2	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	19	4	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	25	5	0	0	0	0	0	0	0.00	0.00

OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	July 2010	111	27	0	0	0	0	0	0	0.00	(0.94)
	June 2010	134	32	22	0	0	0	0	0	0.00	(0.91)
	May 2010	62	14	0	0	0	0	0	0	0.00	(0.79)
	April 2010	73	16	22	0	0	0	0	0	0.00	(0.72)
	March 2010	22	5	21	0	0	0	0	0	0.00	(0.80)
	February 2010	55	12	0	0	0	0	0	0	0.00	(0.71)
	January 2010	84	17	0	0	0	0	0	0	0.00	(0.53)
	December 2009	55	13	18	0	0	0	0	0	0.00	(0.88)
	November 2009	84	19	13	0	0	0	0	0	0.00	(0.79)
	October 2009	71	15	8	0	0	0	0	0	0.00	(0.63)
	September 2009	74	17	22	0	0	0	0	0	0.00	(0.82)
	August 2009	92	20	12	6.43	0	0	0	0	0.00	(0.70)
	July 2010	0	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	June 2010	0	0	0	0	0	0	0	0	0.00
May 2010		6	1	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0	0.00	0.00
March 2010		7	1	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0	0.00	0.00
October 2009		0	0	3	0	0	0	0	0	0.00	0.00
September 2009		0	0	0	0	0	0	0	0	0.00	0.00
August 2009		0	0	0	0	0	0	0	0	0.00	0.00
July 2010		22	1	4	0	0	0	0	0	0.00	0.00
June 2010		0	0	0	0	0	0	0	0	0.00	0.00
May 2010		22	1	7	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval LIS Trunk Parity	April 2010	21	1	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	18	1	7	0	0	0	0	0	0.00	0.00
	December 2009	13	1	7	0	0	0	0	0	0.00	0.00
	November 2009	8	1	0	0	0	0	0	0	0.00	0.00
	October 2009	44	2	0	0	37	3	12	3.67	(0.13)	
	September 2009	58	5	0	0	68	4	17	-2.73	(2.66)	
	August 2009	60	4	0	0	56	6	9	1.26	(0.42)	
	July 2010	0	0	2	0.61	0	0	0	0.00	0.00	
	June 2010	0	0	2	0.95	0	0	0	0.00	0.00	
	May 2010	0	0	3	1.01	0	0	0	0.00	0.00	
	April 2010	0	0	3	1.69	0	0	0	0.00	0.00	
	March 2010	0	0	3	0.58	0	0	0	0.00	0.00	
February 2010	0	0	3	0.73	0	0	0	0.00	0.00		
January 2010	0	0	2	0.89	0	0	0	0.00	0.00		
December 2009	0	0	3	0.66	0	0	0	0.00	0.00		
November 2009	3	1	2	0.62	40	7	6	-0.58	(1.35)		
October 2009	0	0	3	0.61	0	0	0	0.00	0.00		
September 2009	0	0	3	0.59	0	0	0	0.00	0.00		
August 2009	0	0	3	1.01	0	0	0	0.00	0.00		
OP-4D Installation Interval UDIT Above DS1 Level Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00	
	June 2010	14	2	0	0	21	3	7	0.00	(1.00)	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	

	February 2010	7	1	0	0	0	1	0	0.00	0.00
	January 2010	14	2	0	0	34	4	9	-1.73	(2.05)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	2	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	July 2010	264	106	3	0.79	0	0	0	0.00	(1.75)
	June 2010	320	123	3	0.6	0	0	0	0.00	(1.70)
	May 2010	346	125	3	0.65	0	0	0	0.00	(1.62)
	April 2010	346	131	2	0.76	0	0	0	0.00	(1.68)
	March 2010	380	140	3	3.5	0	0	0	0.00	(1.64)
	February 2010	382	154	3	0.76	0	0	0	0.00	(1.76)
	January 2010	341	136	3	0.7	0	0	0	0.00	(1.75)
	December 2009	446	181	2	0.69	0	0	0	0.00	(1.77)
	November 2009	375	148	2	0.63	0	0	0	0.00	(1.73)
	October 2009	302	121	2	0.73	0	0	0	0.00	(1.75)
	September 2009	392	134	3	1.2	0	0	0	0.00	(1.54)
	August 2009	240	96	3	0.5	0	0	0	0.00	(1.75)
OP-4D Installation Interval Unbundled Loop 4 Wire Non-Loaded Parity	July 2010	0	0	4	1.09	0	0	0	0.00	0.00
	June 2010	0	0	5	1.05	0	0	0	0.00	0.00
	May 2010	0	0	5	0.9	0	0	0	0.00	0.00
	April 2010	0	0	5	1.51	0	0	0	0.00	0.00
	March 2010	0	0	4	0.88	0	0	0	0.00	0.00
	February 2010	0	0	5	0.97	0	0	0	0.00	0.00
	January 2010	0	0	5	1.4	0	0	0	0.00	0.00
	December 2009	2	1	5	1.46	196	18	11	-1.72	(2.05)
	November 2009	0	0	4	1.1	0	0	0	0.00	0.00
	October 2009	0	0	5	2.13	0	0	0	0.00	0.00
	September 2009	0	0	4	0.99	0	0	0	0.00	0.00
	August 2009	0	0	5	1.86	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	July 2010	302	116	3	2.12	0	0	0	0.00	(1.70)
	June 2010	397	154	5	0	0	0	0	0.00	(1.71)
	May 2010	248	101	4	0	0	0	0	0.00	(1.77)
	April 2010	260	90	5	0	0	0	0	0.00	(1.56)
	March 2010	279	106	0	0	0	0	0	0.00	(1.68)
	February 2010	208	80	4	1.15	0	0	0	0.00	(1.70)
	January 2010	187	75	4	1.73	0	0	0	0.00	(1.75)
	December 2009	179	72	4	0.82	0	0	0	0.00	(1.76)
	November 2009	107	44	0	0	0	0	0	0.00	(1.78)
	October 2009	104	39	5	0	0	0	0	0.00	(1.67)
	September 2009	99	36	5	0	0	0	0	0.00	(1.63)
	August 2009	77	30	5	2.12	0	0	0	0.00	(1.72)
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5	July 2010	497	110	5	0.67	0	0	0	0.00	(0.54)
	June 2010	450	100	5	1.41	0	0	0	0.00	(0.55)
	May 2010	413	88	5	0.5	0	0	0	0.00	(0.44)
	April 2010	291	67	5	0.63	0	0	0	0.00	(0.63)
	March 2010	457	101	5	0.67	0	0	0	0.00	(0.53)
	February 2010	482	100	5	0.61	0	0	0	0.00	(0.37)
	January 2010	461	97	6	3.11	0	0	0	0.00	(0.41)
	December 2009	535	122	5	0.75	0	0	0	0.00	(0.61)
	November 2009	454	97	5	1.15	0	0	0	0.00	(0.45)
	October 2009	352	80	5	1.42	0	0	0	0.00	(0.60)

	September 2009	421	91	5	1.41	0	0	0	0.00	(0.48)
	August 2009	416	99	5	0.62	0	0	0	0.00	(0.71)
OP-4D Installation Interval Unbundled Loop XDSLi Benchmark 6	July 2010	5	1	13	0	0	0	0	0.00	(0.50)
	June 2010	4	1	15	0	0	0	0	0.00	(1.00)
	May 2010	5	1	0	0	0	0	0	0.00	(0.50)
	April 2010	0	0	15	0	0	0	0	0.00	0.00
	March 2010	13	3	0	0	0	0	0	0.00	(0.83)
	February 2010	14	4	10	0	0	0	0	0.00	(1.25)
	January 2010	16	4	0	0	0	0	0	0.00	(1.00)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	10	2	9	0	0	0	0	0.00	(0.50)
	October 2009	5	1	16	8.91	0	0	0	0.00	(0.50)
	September 2009	34	7	7	0	0	0	0	0.00	(0.57)
OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	August 2009	16	4	9	6.66	0	0	0	0.00	(1.00)
	July 2010	2885	560	0	0	0	0	0	0.00	(0.42)
	June 2010	3735	739	4	0	0	0	0	0.00	(0.47)
	May 2010	3351	673	0	0	0	0	0	0.00	(0.51)
	April 2010	3597	734	4	0.71	0	0	0	0.00	(0.55)
	March 2010	3382	664	0	0	0	0	0	0.00	(0.45)
	February 2010	3294	593	0	0	0	0	0	0.00	(0.22)
	January 2010	3159	633	0	0	0	0	0	0.00	(0.50)
	December 2009	3161	627	5	0	0	0	0	0.00	(0.48)
	November 2009	3201	612	0	0	0	0	0	0.00	(0.38)
	October 2009	3488	688	5	0	0	0	0	0.00	(0.47)
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15	September 2009	3520	717	0	0	0	0	0	0.00	(0.55)
	August 2009	3214	627	4	0	0	0	0	0.00	(0.44)
	July 2010	30	2	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	15	1	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	10	1	2	0	0	0	0	0.00	(1.00)
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	9	1	4	0	0	0	0	0.00	(1.20)
	November 2009	124	8	0	0	0	0	0	0.00	0.10
OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	October 2009	7	1	0	0	0	0	0	0.00	(1.60)
	September 2009	28	3	0	0	0	0	0	0.00	(1.13)
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2010	4	1	0	0	79	10	8	-0.65	(1.39)
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	7	2	0	0	50	6	8	-0.78	(1.48)
	April 2010	0	0	20	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	5	1	0	0	32	6	5	-0.11	(1.07)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Basic Rate ISDN Parity	November 2009	5	1	0	0	135	18	8	-0.38	(1.23)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	4	1	0	0	83	10	8	-0.95	(1.58)
	August 2009	4	1	0	0	54	10	5	-0.42	(1.26)
	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	12	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00

	April 2010	4	2	0	0	4	1	4	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	12	0	0	0	0	0.00	0.00
	January 2010	4	1	12	0	37	2	19	-0.67	(1.41)
	December 2009	0	0	12	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Dark Fiber - IOF Diagnostic	July 2010	0	0	5	1.67	0	0	0	0.00	0.00
	June 2010	0	0	4	0.78	0	0	0	0.00	0.00
	May 2010	20	1	5	1.03	0	0	0	0.00	0.00
	April 2010	0	0	5	1.17	0	0	0	0.00	0.00
	March 2010	0	0	5	1.03	0	0	0	0.00	0.00
	February 2010	0	0	4	0.82	0	0	0	0.00	0.00
	January 2010	0	0	5	0.8	0	0	0	0.00	0.00
	December 2009	0	0	4	1.66	0	0	0	0.00	0.00
	November 2009	0	0	4	0.83	0	0	0	0.00	0.00
	October 2009	0	0	5	1.39	0	0	0	0.00	0.00
	September 2009	0	0	4	0.87	0	0	0	0.00	0.00
	August 2009	0	0	5	0.92	0	0	0	0.00	0.00
	OP-4E Installation Interval E911 Parity	July 2010	24	2	21	0	0	0	0	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	21	0	0	0	0	0.00	0.00
March 2010		168	14	0	0	0	0	0	0.00	0.00
February 2010		24	2	0	0	24	2	12	0.00	0.00
January 2010		96	8	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
November 2009		0	0	12	5.45	0	0	0	0.00	0.00
October 2009		0	0	0	0	0	0	0	0.00	0.00
September 2009		0	0	22	0.58	0	0	0	0.00	0.00
August 2009		0	0	21	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6		July 2010	200	45	0	0	0	0	0	0.00
	June 2010	183	40	0	0	0	0	0	0.00	(0.71)
	May 2010	377	83	0	0	0	0	0	0.00	(0.73)
	April 2010	256	53	0	0	0	0	0	0.00	(0.58)
	March 2010	111	25	3	0	0	0	0	0.00	(0.78)
	February 2010	189	42	2	0	0	0	0	0.00	(0.75)
	January 2010	152	35	0	0	0	0	0	0.00	(0.83)
	December 2009	152	34	0	0	0	0	0	0.00	(0.76)
	November 2009	125	27	0	0	0	0	0	0.00	(0.69)
	October 2009	57	13	0	0	0	0	0	0.00	(0.81)
	September 2009	127	28	0	0	0	0	0	0.00	(0.73)
	August 2009	299	61	0	0	0	0	0	0.00	(0.55)
	OP-4E Installation Interval LIS Trunk Parity	July 2010	0	0	0	0	0	0	0	0.00
June 2010		0	0	0	0	0	0	0	0.00	0.00
May 2010		21	1	19	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		46	4	0	0	14	1	14	0.00	0.00

	November 2009	0	0	0	0	0	0	0	0	0.00	0.00	
	October 2009	86	4	0	0	13	1	13		0.00	0.00	
	September 2009	21	1	0	0	75	5	15		2.93	(0.22)	
	August 2009	0	0	0	0	0	0	0		0.00	0.00	
OP-4E Installation Interval PBX Parity	July 2010	0	0	6	0	0	0	0		0.00	0.00	
	June 2010	0	0	3	0.55	0	0	0		0.00	0.00	
	May 2010	0	0	3	0.71	0	0	0		0.00	0.00	
	April 2010	3	1	3	0.35	70	3	23		-1.33	(1.81)	
	March 2010	2	1	9	13.06	0	0	0		0.00	0.00	
	February 2010	0	0	3	1.16	0	0	0		0.00	0.00	
	January 2010	0	0	3	0.55	0	0	0		0.00	0.00	
	December 2009	0	0	2	0.45	0	0	0		0.00	0.00	
	November 2009	0	0	3	0.76	0	0	0		0.00	0.00	
	October 2009	0	0	3	0.76	0	0	0		0.00	0.00	
	September 2009	0	0	3	0	0	0	0		0.00	0.00	
	August 2009	0	0	3	0.58	0	0	0		0.00	0.00	
	OP-4E Installation Interval UDIT Above DS1 Level Parity	July 2010	0	0	3	0.33	0	0	0		0.00	0.00
		June 2010	19	1	3	0.83	22	6	4		8.69	(0.41)
May 2010		0	0	2	0.65	0	0	0		0.00	0.00	
April 2010		0	0	2	0.5	0	0	0		0.00	0.00	
March 2010		0	0	3	0.41	0	0	0		0.00	0.00	
February 2010		0	0	2	0.53	0	0	0		0.00	0.00	
January 2010		0	0	3	0	0	0	0		0.00	0.00	
December 2009		0	0	2	0.95	0	0	0		0.00	0.00	
November 2009		0	0	3	0.5	0	0	0		0.00	0.00	
October 2009		0	0	3	0.47	0	0	0		0.00	0.00	
September 2009		0	0	3	0	0	0	0		0.00	0.00	
August 2009		0	0	3	0.55	0	0	0		0.00	0.00	
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6		July 2010	15	6	5	0.71	0	0	0		0.00	(1.75)
		June 2010	5	2	5	0.33	0	0	0		0.00	(1.75)
	May 2010	23	8	5	0.52	0	0	0		0.00	(1.56)	
	April 2010	81	9	4	1.1	0	0	0		0.00	1.50	
	March 2010	22	8	8	4.62	0	0	0		0.00	(1.63)	
	February 2010	13	5	4	0.92	0	0	0		0.00	(1.70)	
	January 2010	11	5	4	0.73	0	0	0		0.00	(1.90)	
	December 2009	19	7	4	1.01	0	0	0		0.00	(1.64)	
	November 2009	20	8	4	0.65	0	0	0		0.00	(1.75)	
	October 2009	9	3	4	0.82	0	0	0		0.00	(1.50)	
	September 2009	10	4	5	0.71	0	0	0		0.00	(1.75)	
	August 2009	10	4	5	2.93	0	0	0		0.00	(1.75)	
	OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	July 2010	25	8	3	0	0	0	0		0.00	(1.44)
		June 2010	25	11	0	0	0	0	0		0.00	(1.86)
May 2010		26	11	0	0	0	0	0		0.00	(1.82)	
April 2010		17	6	0	0	0	0	0		0.00	(1.58)	
March 2010		17	7	0	0	0	0	0		0.00	(1.79)	
February 2010		12	4	0	0	0	0	0		0.00	(1.50)	
January 2010		23	10	3	0	0	0	0		0.00	(1.85)	
December 2009		24	9	5	0	0	0	0		0.00	(1.67)	
November 2009		38	14	5	0	0	0	0		0.00	(1.64)	
October 2009		3	1	0	0	0	0	0		0.00	(1.50)	
September 2009		15	6	0	0	0	0	0		0.00	(1.75)	
August 2009		22	8	0	0	0	0	0		0.00	(1.63)	
OP-4E Installation Interval Unbundled Loop		July 2010	44	9	5	0.91	0	0	0		0.00	(0.33)

DS1 Capable Benchmark 5.5	June 2010	50	11	5	0.51	0	0	0	0.00	(0.52)
	May 2010	44	11	5	0.15	0	0	0	0.00	(0.82)
	April 2010	23	3	6	4.2	0	0	0	0.00	1.18
	March 2010	35	8	5	0.32	0	0	0	0.00	(0.61)
	February 2010	40	9	5	0.43	0	0	0	0.00	(0.58)
	January 2010	40	9	5	0.66	0	0	0	0.00	(0.58)
	December 2009	52	12	5	0.43	0	0	0	0.00	(0.64)
	November 2009	26	6	6	1.89	0	0	0	0.00	(0.64)
	October 2009	38	8	5	0.98	0	0	0	0.00	(0.41)
	September 2009	31	6	5	0.32	0	0	0	0.00	(0.18)
	August 2009	40	9	5	0.57	0	0	0	0.00	(0.58)
	OP-4E Installation Interval Unbundled Loop	July 2010	0	0	0	0	0	0	0	0.00
XDSL Benchmark 6	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	3	1	0	0	0	0	0	0.00	(1.50)
	January 2010	10	2	0	0	0	0	0	0.00	(0.50)
	December 2009	5	1	15	0	0	0	0	0.00	(0.50)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-4E Installation Interval Unbundled Loop	July 2010	285	55	0	0	0	0	0	0.00
Analog Benchmark 6	June 2010	457	91	0	0	0	0	0	0.00	(0.49)
	May 2010	573	97	0	0	0	0	0	0.00	(0.05)
	April 2010	346	69	0	0	0	0	0	0.00	(0.49)
	March 2010	682	135	5	0	0	0	0	0.00	(0.47)
	February 2010	460	90	4	0	0	0	0	0.00	(0.44)
	January 2010	335	68	0	0	0	0	0	0.00	(0.54)
	December 2009	373	66	4	1.41	0	0	0	0.00	(0.17)
	November 2009	448	91	0	0	0	0	0	0.00	(0.54)
	October 2009	397	79	0	0	0	0	0	0.00	(0.49)
	September 2009	534	106	0	0	0	0	0	0.00	(0.48)
	August 2009	373	69	0	0	0	0	0	0.00	(0.30)
	OP-4E Installation Interval Unbundled Loop	July 2010	0	0	0	0	0	0	0	0.00
Conditioned Benchmark 15	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	1	0	0	0	0	0.00	0.00
	March 2010	0	0	1	0	0	0	0	0.00	0.00
	February 2010	0	0	1	0	0	0	0	0.00	0.00
	January 2010	15	1	1	0	0	0	0	0.00	0.00
	December 2009	0	0	1	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-4E Installation Interval Unbundled Loop	July 2010	0	0	0	0	0	0	0	0.00
ISDN Capable Parity	June 2010	0	0	1	0.2421	0	0	0	0.00	0.00
	May 2010	0	0	1	0	0	0	0	0.00	0.00
	April 2010	5	1	1	0.2764	4	1	4	0.00	0.00
	March 2010	4	1	1	0	10	2	5	0.00	0.00
	February 2010	0	0	1	0	0	0	0	0.00	0.00

	January 2010	8	2	1	0	37	2	19	-0.82	(1.50)
	December 2009	0	0	1	0.2039	0	0	0	0.00	0.00
	November 2009	0	0	1	0	0	0	0	0.00	0.00
	October 2009	0	0	1	0.2764	0	0	0	0.00	0.00
	September 2009	0	0	1	0.1825	0	0	0	0.00	0.00
	August 2009	22	5	1	0	5	1	5	0.00	0.00
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Basic Rate ISDN Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	16	16	100%	0.00	0.00
	April 2010	8	8	0%	0	7	7	100%	0.00	0.00
	March 2010	1	1	0%	0	9	9	100%	0.00	0.00
	February 2010	3	3	0%	0	17	17	100%	0.00	0.00
	January 2010	5	5	0%	0	12	13	92%	-0.55	(1.33)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Business Parity	June 2010	11	11	0%	0	1663	1786	93%	-0.90	(1.55)
	May 2010	11	12	0%	0	1956	2078	94%	0.36	(1.03)
	April 2010	4	4	100%	0	1585	1681	94%	-0.49	(1.30)
	March 2010	4	4	0%	0	1533	1653	93%	-0.56	(1.34)
	February 2010	5	5	0%	0	1629	1768	92%	-0.65	(1.40)
	January 2010	22	23	100%	0	1784	1911	93%	-0.44	(1.27)
	December 2009	54	54	0%	0	1882	2054	92%	-2.19	(2.33)
	November 2009	11	12	0%	0	1869	2025	92%	0.08	(1.18)
	October 2009	28	29	0%	0	1739	1900	92%	-0.96	(1.59)
	September 2009	10	10	50%	0.5	1907	2041	93%	-0.84	(1.51)
	August 2009	10	10	88%	0.3307	1942	2104	92%	-0.91	(1.55)
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Centrex Parity	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	0%	0	124	126	98%	-0.13	(1.08)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Dark Fiber - IOF Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	2	0%	0	0	0	0%	0.00	0.00
	September 2009	7	8	0%	0	0	0	0%	0.00	0.00

OP-5A New Service Installation Quality Reported to Repair DS0 Parity	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	18	18	100%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	1	100%	0	29	30	97%	5.30	(0.08)
OP-5A New Service Installation Quality Reported to Repair E911 Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	2	2	0%	0	7	7	100%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	22	22	0%	0	8	8	100%	0.00	0.00
	March 2010	14	14	0%	0	2	2	100%	0.00	0.00
	February 2010	4	4	0%	0	2	2	100%	0.00	0.00
	January 2010	8	8	0%	0	2	2	100%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	2	2	0%	0	0	0	0%	0.00	0.00
	September 2009	12	12	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	June 2010	0	0	96%	0.1875	0	0	0%	0.00	0.00
	May 2010	0	0	99%	0.0967	0	0	0%	0.00	0.00
	April 2010	0	0	95%	0.2103	0	0	0%	0.00	0.00
	March 2010	0	0	97%	0.1805	0	0	0%	0.00	0.00
	February 2010	0	0	96%	0.1911	0	0	0%	0.00	0.00
	January 2010	4	4	91%	0.2842	0	0	0%	0.00	0.00
	December 2009	2	2	91%	0.2799	0	0	0%	0.00	0.00
	November 2009	0	1	94%	0.2457	0	0	0%	0.00	0.00
	October 2009	4	4	94%	0.2407	0	0	0%	0.00	0.00
	September 2009	0	0	92%	0.2642	0	0	0%	0.00	0.00
	August 2009	5	5	93%	0.2628	0	0	0%	0.00	0.00
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	June 2010	105	106	100%	0	23	23	100%	0.00
May 2010		144	151	100%	0	64	68	94%	-0.36	(1.22)
April 2010		86	89	100%	0	60	63	95%	-0.40	(1.24)
March 2010		76	79	100%	0	88	95	93%	-0.90	(1.55)
February 2010		72	79	100%	0	60	65	92%	0.26	(1.04)
January 2010		64	70	0%	0	41	42	98%	2.08	(0.46)
December 2009		58	62	100%	0	47	53	89%	-0.82	(1.50)
November 2009		76	81	0%	0	56	60	93%	-0.12	(1.07)
October 2009		49	53	0%	0	70	76	92%	-0.07	(1.04)
September 2009		62	67	0%	0	86	92	93%	0.24	(1.04)
August 2009		131	133	0%	0	87	89	98%	-0.37	(1.22)
July 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic		June 2010	4	4	0%	0	0	0	0%	0.00
	May 2010	1	1	0%	0	0	0	0%	0.00	0.00
	April 2010	2	2	100%	0	0	0	0%	0.00	0.00

	March 2010	2	2	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Frame Relay Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	4	4	100%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	80%	0.4	0	0	0%	0.00	0.00
	October 2009	0	0	89%	0.3143	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	2	3	67%	-0.61	(1.37)
OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	4	4	100%	0	11685	13007	90%	-0.67	(1.41)
	May 2010	1	1	100%	0	11974	13284	90%	-0.33	(1.20)
	April 2010	1	1	100%	0	10575	11741	90%	-0.33	(1.20)
	March 2010	1	1	100%	0	10952	12281	89%	-0.35	(1.21)
	February 2010	2	2	100%	0	11393	12769	89%	-0.49	(1.30)
	January 2010	3	3	100%	0	11833	13244	89%	-0.60	(1.36)
	December 2009	4	5	100%	0	13625	15361	89%	0.61	(0.93)
	November 2009	8	9	100%	0	14032	15713	89%	0.04	(1.22)
	October 2009	1	1	100%	0	12904	14650	88%	-0.37	(1.22)
	September 2009	11	11	100%	0	13608	15351	89%	-1.19	(1.72)
	August 2009	8	8	100%	0	13599	15371	88%	-1.02	(1.62)
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	7	7	0%	0	4	4	100%	0.00	0.00
	May 2010	18	18	0%	0	12	12	100%	0.00	0.00
	April 2010	18	18	0%	0	12	12	100%	0.00	0.00
	March 2010	32	32	100%	0	22	22	100%	0.00	0.00
	February 2010	5	5	100%	0	38	38	100%	0.00	0.00
	January 2010	20	20	0%	0	26	26	100%	0.00	0.00
	December 2009	25	25	0%	0	22	22	100%	0.00	0.00
	November 2009	9	9	0%	0	13	13	100%	0.00	0.00
	October 2009	23	23	100%	0	15	15	100%	0.00	0.00
	September 2009	12	12	0%	0	16	16	100%	0.00	0.00
	August 2009	10	10	0%	0	13	13	100%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair PBX Parity	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	88%	0.3307	0	0	0%	0.00	0.00
	May 2010	0	0	91%	0.2818	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	11	11	100%	0.00	0.00
	March 2010	2	2	100%	0	6	6	100%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	92%	0.2764	0	0	0%	0.00	0.00
	December 2009	0	0	83%	0.3727	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	15	16	94%	-0.25	(1.15)

	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	89%	0.3143	0	0	0%	0.00	0.00
	August 2009	0	0	57%	0.4949	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Residence Parity	June 2010	21	23	0%	0	10022	11221	89%	-0.31	(1.19)
	May 2010	25	25	100%	0	10018	11206	89%	-1.72	(2.05)
	April 2010	18	18	0%	0	8990	10060	89%	-1.46	(1.89)
	March 2010	18	18	0%	0	9419	10628	89%	-1.52	(1.92)
	February 2010	11	12	0%	0	9764	11001	89%	-0.32	(1.19)
	January 2010	5	6	100%	0	10049	11333	89%	0.41	(1.02)
	December 2009	5	5	100%	0	11743	13307	88%	-0.82	(1.50)
	November 2009	12	12	0%	0	12163	13688	89%	-1.23	(1.75)
	October 2009	16	18	0%	0	11165	12750	88%	-0.17	(1.10)
	September 2009	8	14	100%	0	11701	13310	88%	3.53	0.61
	August 2009	14	15	100%	0	11657	13267	88%	-0.65	(1.39)
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Sub-Loop Unbundling	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	2	2	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UDIT Above DS1 Level	June 2010	4	4	94%	0.2348	12	12	100%	0.00	0.00
Parity	May 2010	0	0	95%	0.2184	0	0	0%	0.00	0.00
	April 2010	0	0	97%	0.1753	0	0	0%	0.00	0.00
	March 2010	0	0	98%	0.1528	0	0	0%	0.00	0.00
	February 2010	1	1	99%	0.1067	4	4	100%	0.00	0.00
	January 2010	2	2	97%	0.1672	5	5	100%	0.00	0.00
	December 2009	0	0	96%	0.1889	0	0	0%	0.00	0.00
	November 2009	0	0	97%	0.1807	0	0	0%	0.00	0.00
	October 2009	5	5	92%	0.2702	3	3	100%	0.00	0.00
	September 2009	4	4	96%	0.2001	14	14	100%	0.00	0.00
	August 2009	0	0	93%	0.2572	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UDIT DS1 Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0	41	42	98%	-0.15	(1.09)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	2	2	0%	0	70	76	92%	-0.41	(1.25)
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - 2 Wire	June 2010	208	219	94%	0.2392	14	14	100%	0.00	(1.00)

Non-Loaded Parity	May 2010	244	252	96%	0.2061	16	16	100%	0.00	(1.17)
	April 2010	245	251	97%	0.1729	7	7	100%	0.00	(1.62)
	March 2010	343	347	95%	0.212	9	9	100%	0.00	(1.79)
	February 2010	270	278	96%	0.1884	17	17	100%	0.00	(1.18)
	January 2010	260	270	93%	0.2531	12	13	92%	-0.53	(1.32)
	December 2009	343	355	92%	0.2636	6	6	100%	0.00	(1.55)
	November 2009	325	353	95%	0.2226	35	36	97%	1.79	(0.54)
	October 2009	298	311	93%	0.2475	27	28	96%	0.17	(1.28)
	September 2009	365	393	91%	0.2846	22	25	88%	-0.73	(1.44)
	August 2009	286	297	94%	0.2409	15	15	100%	0.00	(1.12)
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - 4 Wire	June 2010	0	0	96%	0.2018	0	0	0%	0.00	0.00
Non-Loaded Parity	May 2010	0	0	96%	0.2016	0	0	0%	0.00	0.00
	April 2010	0	0	97%	0.1675	0	0	0%	0.00	0.00
	March 2010	0	0	98%	0.1405	0	0	0%	0.00	0.00
	February 2010	0	0	96%	0.2033	0	0	0%	0.00	0.00
	January 2010	0	0	94%	0.2347	0	0	0%	0.00	0.00
	December 2009	1	1	99%	0.1155	47	53	89%	-0.35	(1.22)
	November 2009	0	0	98%	0.1525	0	0	0%	0.00	0.00
	October 2009	1	1	90%	0.3	70	76	92%	-0.29	(1.18)
	September 2009	0	0	95%	0.2257	0	0	0%	0.00	0.00
	August 2009	0	0	91%	0.2793	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - ADSL	June 2010	301	315	100%	0	14	14	100%	0.00	(1.06)
Qualified Parity	May 2010	220	227	100%	0	16	16	100%	0.00	(1.18)
	April 2010	202	212	100%	0	7	7	100%	0.00	(1.35)
	March 2010	209	217	0%	0	9	9	100%	0.00	(1.35)
	February 2010	176	189	100%	0	17	17	100%	0.00	(0.71)
	January 2010	160	173	100%	0	12	13	92%	-0.02	(1.01)
	December 2009	145	153	83%	0.3727	6	6	100%	0.00	(1.37)
	November 2009	114	122	100%	0	35	36	97%	1.21	(0.76)
	October 2009	82	90	100%	0	27	28	96%	1.32	(0.72)
	September 2009	91	97	100%	0	22	25	88%	-0.80	(1.48)
	August 2009	69	72	100%	0	15	15	100%	0.00	(1.10)
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - DS1	June 2010	158	165	98%	0.1387	23	23	100%	0.00	(0.84)
Capable Parity	May 2010	168	173	98%	0.1343	64	68	94%	-0.89	(1.54)
	April 2010	146	149	98%	0.1283	60	63	95%	-0.86	(1.52)
	March 2010	155	162	98%	0.1269	88	95	93%	-0.90	(1.55)
	February 2010	177	188	97%	0.1701	60	65	92%	-0.48	(1.29)
	January 2010	146	148	97%	0.1664	41	42	98%	-0.39	(1.23)
	December 2009	164	168	97%	0.1617	47	53	89%	-1.79	(2.09)
	November 2009	135	150	97%	0.1748	56	60	93%	0.87	(0.72)
	October 2009	123	130	99%	0.1214	70	76	92%	-0.64	(1.39)
	September 2009	118	129	97%	0.1633	86	92	93%	0.60	(0.83)
	August 2009	129	141	97%	0.1626	87	89	98%	3.12	0.04
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - XDSL	June 2010	1	1	100%	0	23	23	100%	0.00	0.00
Parity	May 2010	1	1	0%	0	64	68	94%	-0.25	(1.15)
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	3	3	100%	0	88	95	93%	-0.48	(1.29)
	February 2010	5	5	100%	0	60	65	92%	-0.62	(1.38)
	January 2010	5	6	0%	0	41	42	98%	2.15	(0.56)

	December 2009	1	1	67%	0.4714	47	53	89%	-0.35	(1.22)
	November 2009	2	2	0%	0	56	60	93%	-0.37	(1.23)
	October 2009	1	1	100%	0	70	76	92%	-0.29	(1.18)
	September 2009	8	8	0%	0	86	92	93%	-0.72	(1.44)
	August 2009	4	4	100%	0	87	89	98%	-0.30	(1.18)
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop Analog Parity	June 2010	1069	1089	100%	0	5514	5954	93%	-6.44	(4.92)
	May 2010	1057	1075	91%	0.2836	5592	5998	93%	-6.12	(4.72)
	April 2010	1082	1100	85%	0.3608	4991	5374	93%	-6.45	(4.92)
	March 2010	1073	1106	89%	0.3143	5264	5737	92%	-5.82	(4.54)
	February 2010	955	983	95%	0.2233	5223	5716	91%	-5.96	(4.62)
	January 2010	978	1005	100%	0	5563	6073	92%	-6.05	(4.68)
	December 2009	1105	1141	92%	0.2665	6276	6892	91%	-6.34	(4.86)
	November 2009	987	1002	92%	0.2665	6382	6970	92%	-7.39	(5.49)
	October 2009	1099	1130	90%	0.3034	5869	6451	91%	-6.80	(5.13)
	September 2009	1146	1178	98%	0.128	6162	6752	91%	-6.75	(5.11)
	August 2009	1002	1022	91%	0.2915	6167	6810	91%	-7.63	(5.64)
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop ISDN Capable Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	0%	0	16	16	100%	0.00	0.00
	April 2010	1	1	100%	0	7	7	100%	0.00	0.00
	March 2010	1	1	100%	0	9	9	100%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	2	3	100%	0	12	13	92%	1.50	(0.77)
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	1	1	0%	0	35	36	97%	-0.17	(1.10)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	0%	0	22	25	88%	-0.36	(1.22)
	August 2009	6	6	0%	0	15	15	100%	0.00	0.00
OP-5A New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UNE - P (POTS) Parity	June 2010	31	34	100%	0	11685	13007	90%	-0.26	(1.16)
	May 2010	33	39	100%	0	11974	13284	90%	1.16	(0.45)
	April 2010	32	36	100%	0	10575	11741	90%	0.24	(0.98)
	March 2010	36	38	100%	0	10952	12281	89%	-1.10	(1.67)
	February 2010	38	38	100%	0	11393	12769	89%	-2.14	(2.30)
	January 2010	24	26	100%	0	11833	13244	89%	-0.49	(1.30)
	December 2009	24	26	100%	0	13625	15361	89%	-0.58	(1.35)
	November 2009	35	39	100%	0	14032	15713	89%	-0.09	(1.05)
	October 2009	59	60	100%	0	12904	14650	88%	-2.45	(2.49)
	September 2009	29	32	100%	0	13608	15351	89%	-0.35	(1.21)
	August 2009	29	32	100%	0	13599	15371	88%	-0.38	(1.23)
OP-5B New Service Provisioning Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Basic Rate ISDN Benchmark 0.965	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	April 2010	8	8	0%	0	0	0	0%	0.00	(0.11)
	March 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	February 2010	3	3	0%	0	0	0	0%	0.00	(0.11)
	January 2010	5	5	0%	0	0	0	0%	0.00	(0.11)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00

OP-5B New Service Provisioning Quality Business Benchmark 0.965	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	11	11	100%	0	0	0	0%	0.00	(0.11)	
	May 2010	12	12	0%	0	0	0	0%	0.00	(0.11)	
	April 2010	4	4	0%	0	0	0	0%	0.00	(0.11)	
	March 2010	4	4	0%	0	0	0	0%	0.00	(0.11)	
	February 2010	5	5	0%	0	0	0	0%	0.00	(0.11)	
	January 2010	23	23	0%	0	0	0	0%	0.00	(0.11)	
	December 2009	54	54	0%	0	0	0	0%	0.00	(0.11)	
	November 2009	12	12	0%	0	0	0	0%	0.00	(0.11)	
	October 2009	29	29	0%	0	0	0	0%	0.00	(0.11)	
	September 2009	10	10	0%	0	0	0	0%	0.00	(0.11)	
	August 2009	10	10	0%	0	0	0	0%	0.00	(0.11)	
	OP-5B New Service Provisioning Quality Centrex Benchmark 0.965	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00	
April 2010		0	0	100%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		1	1	0%	0	0	0	0%	0.00	(0.11)	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5B New Service Provisioning Quality DS0 Benchmark 0.965		July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.11)	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	August 2009	1	1	0%	0	0	0	0%	0.00	(0.11)	
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	0	100%	0	0	0	0%	0.00	0.00
May 2010		0	0	100%	0	0	0	0%	0.00	0.00	
April 2010		0	0	100%	0	0	0	0%	0.00	0.00	
March 2010		0	0	99%	0.1054	0	0	0%	0.00	0.00	
February 2010		0	0	100%	0	0	0	0%	0.00	0.00	
January 2010		4	4	100%	0	0	0	0%	0.00	(0.11)	
December 2009		2	2	100%	0	0	0	0%	0.00	(0.11)	
November 2009		1	1	100%	0	0	0	0%	0.00	(0.11)	
October 2009		4	4	100%	0	0	0	0%	0.00	(0.11)	
September 2009		0	0	100%	0	0	0	0%	0.00	0.00	
August 2009		5	5	100%	0	0	0	0%	0.00	(0.11)	
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965		July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	106	106	100%	0	0	0	0%	0.00	(0.11)
	May 2010	151	151	100%	0	0	0	0%	0.00	(0.11)	
	April 2010	88	89	100%	0	0	0	0%	0.00	(0.07)	
	March 2010	79	79	100%	0	0	0	0%	0.00	(0.11)	

	February 2010	79	79	100%	0	0	0	0%	0.00	(0.11)
	January 2010	70	70	0%	0	0	0	0%	0.00	(0.11)
	December 2009	62	62	100%	0	0	0	0%	0.00	(0.11)
	November 2009	81	81	0%	0	0	0	0%	0.00	(0.11)
	October 2009	53	53	0%	0	0	0	0%	0.00	(0.11)
	September 2009	67	67	0%	0	0	0	0%	0.00	(0.11)
	August 2009	133	133	0%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable Benchmark 0.965	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	4	4	0%	0	0	0	0%	0.00	(0.11)
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	April 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2010	2	2	0%	0	0	0	0%	0.00	(0.11)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5B New Service Provisioning Quality Frame Relay Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00
June 2010		0	0	100%	0	0	0	0%	0.00	0.00
May 2010		1	1	100%	0	0	0	0%	0.00	0.00
April 2010		0	0	100%	0	0	0	0%	0.00	0.00
March 2010		0	0	100%	0	0	0	0%	0.00	0.00
February 2010		0	0	100%	0	0	0	0%	0.00	0.00
January 2010		0	0	100%	0	0	0	0%	0.00	0.00
December 2009		0	0	100%	0	0	0	0%	0.00	0.00
November 2009		0	0	100%	0	0	0	0%	0.00	0.00
October 2009		0	0	100%	0	0	0	0%	0.00	0.00
September 2009		0	0	100%	0	0	0	0%	0.00	0.00
August 2009		1	1	100%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality Line Splitting Benchmark 0.965		July 2010	0	0	0%	0	0	0	0%	0.00
	June 2010	4	4	0%	0	0	0	0%	0.00	(0.11)
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	April 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	January 2010	3	3	0%	0	0	0	0%	0.00	(0.11)
	December 2009	5	5	0%	0	0	0	0%	0.00	(0.11)
	November 2009	9	9	0%	0	0	0	0%	0.00	(0.11)
	October 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2009	11	11	0%	0	0	0	0%	0.00	(0.11)
	August 2009	8	8	0%	0	0	0	0%	0.00	(0.11)
	OP-5B New Service Provisioning Quality PBX Benchmark 0.965	July 2010	0	0	0%	0	0	0	0%	0.00
June 2010		0	0	100%	0	0	0	0%	0.00	0.00
May 2010		0	0	100%	0	0	0	0%	0.00	0.00
April 2010		1	1	100%	0	0	0	0%	0.00	(0.11)
March 2010		2	2	100%	0	0	0	0%	0.00	(0.11)
February 2010		0	0	100%	0	0	0	0%	0.00	0.00
January 2010		0	0	100%	0	0	0	0%	0.00	0.00
December 2009		0	0	100%	0	0	0	0%	0.00	0.00
November 2009		1	1	100%	0	0	0	0%	0.00	(0.11)
October 2009		0	0	100%	0	0	0	0%	0.00	0.00

	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Benchmark 0.965	June 2010	23	23	100%	0	0	0	0%	0.00	(0.11)
	May 2010	25	25	100%	0	0	0	0%	0.00	(0.11)
	April 2010	18	18	100%	0	0	0	0%	0.00	(0.11)
	March 2010	18	18	100%	0	0	0	0%	0.00	(0.11)
	February 2010	12	12	100%	0	0	0	0%	0.00	(0.11)
	January 2010	6	6	100%	0	0	0	0%	0.00	(0.11)
	December 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
	November 2009	12	12	100%	0	0	0	0%	0.00	(0.11)
	October 2009	18	18	100%	0	0	0	0%	0.00	(0.11)
	September 2009	14	14	100%	0	0	0	0%	0.00	(0.11)
	August 2009	15	15	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Sub-Loop Unbundling Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	2	2	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	June 2010	219	219	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	May 2010	252	252	100%	0	0	0	0%	0.00	(0.11)
	April 2010	251	251	100%	0	0	0	0%	0.00	(0.11)
	March 2010	347	347	100%	0	0	0	0%	0.00	(0.11)
	February 2010	278	278	100%	0	0	0	0%	0.00	(0.11)
	January 2010	270	270	100%	0	0	0	0%	0.00	(0.11)
	December 2009	355	355	100%	0	0	0	0%	0.00	(0.11)
	November 2009	353	353	100%	0	0	0	0%	0.00	(0.11)
	October 2009	311	311	100%	0	0	0	0%	0.00	(0.11)
	September 2009	393	393	100%	0	0	0	0%	0.00	(0.11)
	August 2009	297	297	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
Benchmark 0.965	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	June 2010	315	315	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	May 2010	227	227	100%	0	0	0	0%	0.00	(0.11)

	April 2010	212	212	100%	0	0	0	0%	0.00	(0.11)
	March 2010	217	217	0%	0	0	0	0%	0.00	(0.11)
	February 2010	189	189	100%	0	0	0	0%	0.00	(0.11)
	January 2010	173	173	100%	0	0	0	0%	0.00	(0.11)
	December 2009	153	153	100%	0	0	0	0%	0.00	(0.11)
	November 2009	122	122	100%	0	0	0	0%	0.00	(0.11)
	October 2009	90	90	100%	0	0	0	0%	0.00	(0.11)
	September 2009	97	97	100%	0	0	0	0%	0.00	(0.11)
	August 2009	72	72	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Benchmark 0.965	June 2010	165	165	100%	0	0	0	0%	0.00	(0.11)
	May 2010	173	173	100%	0	0	0	0%	0.00	(0.11)
	April 2010	149	149	100%	0	0	0	0%	0.00	(0.11)
	March 2010	162	162	100%	0	0	0	0%	0.00	(0.11)
	February 2010	188	188	100%	0	0	0	0%	0.00	(0.11)
	January 2010	148	148	100%	0.0319	0	0	0%	0.00	(0.11)
	December 2009	168	168	100%	0.0546	0	0	0%	0.00	(0.11)
	November 2009	150	150	100%	0	0	0	0%	0.00	(0.11)
	October 2009	130	130	99%	0.089	0	0	0%	0.00	(0.11)
	September 2009	129	129	100%	0	0	0	0%	0.00	(0.11)
	August 2009	141	141	100%	0.0582	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Benchmark 0.965	June 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	May 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	February 2010	5	5	100%	0	0	0	0%	0.00	(0.11)
	January 2010	6	6	0%	0	0	0	0%	0.00	(0.11)
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2009	2	2	0%	0	0	0	0%	0.00	(0.11)
	October 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2009	8	8	0%	0	0	0	0%	0.00	(0.11)
	August 2009	4	4	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Benchmark 0.965	June 2010	1089	1089	100%	0	0	0	0%	0.00	(0.11)
	May 2010	1075	1075	100%	0	0	0	0%	0.00	(0.11)
	April 2010	1100	1100	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1106	1106	100%	0	0	0	0%	0.00	(0.11)
	February 2010	982	983	100%	0	0	0	0%	0.00	(0.11)
	January 2010	1002	1005	100%	0	0	0	0%	0.00	(0.10)
	December 2009	1141	1141	100%	0	0	0	0%	0.00	(0.11)
	November 2009	994	1002	100%	0	0	0	0%	0.00	(0.08)
	October 2009	1130	1130	100%	0	0	0	0%	0.00	(0.11)
	September 2009	1174	1178	100%	0	0	0	0%	0.00	(0.10)
	August 2009	1018	1022	100%	0	0	0	0%	0.00	(0.10)
OP-5B New Service Provisioning Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Benchmark 0.965	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	0%	0	0	0	0%	0.00	(0.11)
	April 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	March 2010	1	1	0%	0	0	0	0%	0.00	(0.11)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	3	3	0%	0	0	0	0%	0.00	(0.11)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00

	November 2009	1	1	0%	0	0	0	0%	0.00	(0.11)	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	1	1	0%	0	0	0	0%	0.00	(0.11)	
	August 2009	6	6	0%	0	0	0	0%	0.00	(0.11)	
OP-5B New Service Provisioning Quality UNE - P (POTS) Benchmark 0.965	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	June 2010	34	34	0%	0	0	0	0%	0.00	(0.11)	
	May 2010	39	39	0%	0	0	0	0%	0.00	(0.11)	
	April 2010	36	36	0%	0	0	0	0%	0.00	(0.11)	
	March 2010	38	38	0%	0	0	0	0%	0.00	(0.11)	
	February 2010	38	38	0%	0	0	0	0%	0.00	(0.11)	
	January 2010	26	26	0%	0	0	0	0%	0.00	(0.11)	
	December 2009	26	26	0%	0	0	0	0%	0.00	(0.11)	
	November 2009	39	39	0%	0	0	0	0%	0.00	(0.11)	
	October 2009	60	60	0%	0	0	0	0%	0.00	(0.11)	
	September 2009	32	32	0%	0	0	0	0%	0.00	(0.11)	
	August 2009	32	32	0%	0	0	0	0%	0.00	(0.11)	
	OP-5R New Service Quality Multiple Report Rate Business Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	1	0%	0	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	1	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	1	0%	0	0	0	0%	0.00	0.00	
October 2009		0	1	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate Dark Fiber - IOF Diagnostic		July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	22%	0.4157	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	13%	0.3307	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	1	17%	0.3727	0	0	0%	0.00	0.00	
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5R New Service Quality Multiple Report Rate DS0 Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
		June 2010	0	0	17%	0.3727	0	0	0%	0.00	0.00
May 2010		0	0	50%	0.5	0	0	0%	0.00	0.00	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	50%	0.5	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	1	14%	0.3499	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report		July 2010	0	0	0%	0	0	0	0%	0.00	0.00

Rate Enhanced Extended Loops - DS0 Capable Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	14%	0.3499	0	0	0%	0.00	0.00
	October 2009	0	0	7%	0.2534	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
August 2009	0	0	4%	0.196	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	1	0%	0	0	0	0%	0.00	0.00
	May 2010	2	9	0%	0	0	0	0%	0.00	0.00
	April 2010	0	4	0%	0	0	0	0%	0.00	0.00
	March 2010	0	2	0%	0	0	0	0%	0.00	0.00
	February 2010	1	8	0%	0	0	0	0%	0.00	0.00
	January 2010	0	6	0%	0	0	0	0%	0.00	0.00
	December 2009	0	4	0%	0	0	0	0%	0.00	0.00
	November 2009	1	6	0%	0	0	0	0%	0.00	0.00
	October 2009	0	4	17%	0.3727	0	0	0%	0.00	0.00
September 2009	0	5	13%	0.3307	0	0	0%	0.00	0.00	
August 2009	0	2	21%	0.4103	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate Residence Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	2	4	6%	0.2421	0	0	0%	0.00	0.00
	May 2010	0	0	5%	0.2179	0	0	0%	0.00	0.00
	April 2010	0	0	5%	0.2233	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	2	3%	0.169	0	0	0%	0.00	0.00
	January 2010	0	1	6%	0.2457	0	0	0%	0.00	0.00
	December 2009	0	0	7%	0.2494	0	0	0%	0.00	0.00
	November 2009	0	0	5%	0.2233	0	0	0%	0.00	0.00
	October 2009	0	2	6%	0.2353	0	0	0%	0.00	0.00
September 2009	1	7	0%	0	0	0	0%	0.00	0.00	
August 2009	0	1	6%	0.2321	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	11	0%	0	0	0	0%	0.00	0.00
	May 2010	0	8	0%	0	0	0	0%	0.00	0.00
	April 2010	0	6	0%	0	0	0	0%	0.00	0.00
	March 2010	0	4	0%	0	0	0	0%	0.00	0.00
	February 2010	0	8	0%	0	0	0	0%	0.00	0.00
	January 2010	0	10	0%	0	0	0	0%	0.00	0.00
	December 2009	2	14	50%	0.5	0	0	0%	0.00	0.00
	November 2009	2	29	0%	0	0	0	0%	0.00	0.00
	October 2009	0	13	0%	0	0	0	0%	0.00	0.00
September 2009	1	25	0%	0	0	0	0%	0.00	0.00	
August 2009	0	11	0%	0	0	0	0%	0.00	0.00	
OP-5R New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	7	0%	0	0	0	0%	0.00	0.00
	May 2010	0	5	33%	0.4714	0	0	0%	0.00	0.00
	April 2010	0	3	0%	0	0	0	0%	0.00	0.00
	March 2010	0	7	0%	0	0	0	0%	0.00	0.00
February 2010	0	11	0%	0	0	0	0%	0.00	0.00	

	January 2010	0	2	0%	0	0	0	0%	0.00	0.00
	December 2009	0	4	33%	0.4714	0	0	0%	0.00	0.00
	November 2009	3	18	50%	0.5	0	0	0%	0.00	0.00
	October 2009	1	8	0%	0	0	0	0%	0.00	0.00
	September 2009	3	14	0%	0	0	0	0%	0.00	0.00
	August 2009	3	15	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	June 2010	1	20	0%	0	0	0	0%	0.00	0.00
	May 2010	1	19	0%	0	0	0	0%	0.00	0.00
	April 2010	0	18	100%	0	0	0	0%	0.00	0.00
	March 2010	1	34	100%	0	0	0	0%	0.00	0.00
	February 2010	2	31	100%	0	0	0	0%	0.00	0.00
	January 2010	2	30	100%	0	0	0	0%	0.00	0.00
	December 2009	2	38	100%	0	0	0	0%	0.00	0.00
	November 2009	1	17	0%	0	0	0	0%	0.00	0.00
	October 2009	0	30	0%	0	0	0	0%	0.00	0.00
	September 2009	2	35	0%	0	0	0	0%	0.00	0.00
	August 2009	1	22	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop ISDN Capable Diagnostic	June 2010	0	0	94%	0.2421	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	92%	0.2764	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	1	2	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	96%	0.2039	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	92%	0.2764	0	0	0%	0.00	0.00
	September 2009	0	0	97%	0.1825	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate UNE - P (POTS) Diagnostic	June 2010	1	3	0%	0	0	0	0%	0.00	0.00
	May 2010	0	6	0%	0	0	0	0%	0.00	0.00
	April 2010	0	4	0%	0	0	0	0%	0.00	0.00
	March 2010	0	2	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	3	0%	0	0	0	0%	0.00	0.00
	December 2009	2	4	0%	0	0	0	0%	0.00	0.00
	November 2009	0	4	0%	0	0	0	0%	0.00	0.00
	October 2009	0	2	0%	0	0	0	0%	0.00	0.00
	September 2009	0	3	0%	0	0	0	0%	0.00	0.00
	August 2009	0	3	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	0	0	0%	0.00	0.00
	April 2010	8	8	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	0%	0	0	0	0%	0.00	0.00
	February 2010	3	3	0%	0	0	0	0%	0.00	0.00
	January 2010	5	5	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00

	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	June 2010	11	11	0%	0	0	0	0%	0.00	0.00
	May 2010	11	12	0%	0	0	0	0%	0.00	0.00
	April 2010	4	4	100%	0	0	0	0%	0.00	0.00
	March 2010	4	4	0%	0	0	0	0%	0.00	0.00
	February 2010	5	5	0%	0	0	0	0%	0.00	0.00
	January 2010	22	23	0%	0	0	0	0%	0.00	0.00
	December 2009	54	54	0%	0	0	0	0%	0.00	0.00
	November 2009	11	12	0%	0	0	0	0%	0.00	0.00
	October 2009	28	29	0%	0	0	0	0%	0.00	0.00
	September 2009	10	10	0%	0	0	0	0%	0.00	0.00
	August 2009	10	10	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Centrex Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total DS0 Diagnostic	June 2010	0	0	96%	0.1875	0	0	0%	0.00	0.00
	May 2010	1	1	99%	0.0967	0	0	0%	0.00	0.00
	April 2010	0	0	95%	0.2103	0	0	0%	0.00	0.00
	March 2010	0	0	96%	0.2072	0	0	0%	0.00	0.00
	February 2010	0	0	96%	0.1911	0	0	0%	0.00	0.00
	January 2010	0	0	91%	0.2842	0	0	0%	0.00	0.00
	December 2009	0	0	91%	0.2799	0	0	0%	0.00	0.00
	November 2009	0	0	94%	0.2457	0	0	0%	0.00	0.00
	October 2009	0	0	94%	0.2407	0	0	0%	0.00	0.00
	September 2009	0	0	92%	0.2642	0	0	0%	0.00	0.00
	August 2009	0	1	93%	0.2628	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	4	4	0%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	0	0%	0.00	0.00
	October 2009	4	4	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	5	5	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	June 2010	105	106	0%	0	0	0	0%	0.00	0.00
	May 2010	144	151	0%	0	0	0	0%	0.00	0.00
	April 2010	85	89	100%	0	0	0	0%	0.00	0.00

	March 2010	76	79	0%	0	0	0	0%	0.00	0.00
	February 2010	72	79	0%	0	0	0	0%	0.00	0.00
	January 2010	64	70	0%	0	0	0	0%	0.00	0.00
	December 2009	58	62	0%	0	0	0	0%	0.00	0.00
	November 2009	76	81	0%	0	0	0	0%	0.00	0.00
	October 2009	49	53	0%	0	0	0	0%	0.00	0.00
	September 2009	62	67	0%	0	0	0	0%	0.00	0.00
	August 2009	131	133	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3	June 2010	4	4	100%	0	0	0	0%	0.00	0.00
Capable Diagnostic	May 2010	1	1	100%	0	0	0	0%	0.00	0.00
	April 2010	2	2	100%	0	0	0	0%	0.00	0.00
	March 2010	2	2	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	80%	0.4	0	0	0%	0.00	0.00
	October 2009	0	0	89%	0.3143	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Frame Relay Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic	June 2010	4	4	88%	0.3307	0	0	0%	0.00	0.00
	May 2010	1	1	91%	0.2818	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0	0	0	0%	0.00	0.00
	January 2010	3	3	92%	0.2764	0	0	0%	0.00	0.00
	December 2009	4	5	83%	0.3727	0	0	0%	0.00	0.00
	November 2009	8	9	100%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	0.00
	September 2009	11	11	89%	0.3143	0	0	0%	0.00	0.00
	August 2009	8	8	57%	0.4949	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic	June 2010	0	0	94%	0.2348	0	0	0%	0.00	0.00
	May 2010	0	0	95%	0.2184	0	0	0%	0.00	0.00
	April 2010	1	1	97%	0.1753	0	0	0%	0.00	0.00
	March 2010	2	2	98%	0.1528	0	0	0%	0.00	0.00
	February 2010	0	0	99%	0.1067	0	0	0%	0.00	0.00
	January 2010	0	0	97%	0.1672	0	0	0%	0.00	0.00
	December 2009	0	0	96%	0.1889	0	0	0%	0.00	0.00
	November 2009	1	1	97%	0.1807	0	0	0%	0.00	0.00

	October 2009	0	0	92%	0.2702	0	0	0%	0.00	0.00
	September 2009	0	0	96%	0.2001	0	0	0%	0.00	0.00
	August 2009	0	0	93%	0.2572	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	June 2010	21	23	0%	0	0	0	0%	0.00	0.00
	May 2010	25	25	0%	0	0	0	0%	0.00	0.00
	April 2010	18	18	0%	0	0	0	0%	0.00	0.00
	March 2010	18	18	0%	0	0	0	0%	0.00	0.00
	February 2010	11	12	0%	0	0	0	0%	0.00	0.00
	January 2010	5	6	0%	0	0	0	0%	0.00	0.00
	December 2009	5	5	0%	0	0	0	0%	0.00	0.00
	November 2009	12	12	100%	0	0	0	0%	0.00	0.00
	October 2009	16	18	0%	0	0	0	0%	0.00	0.00
	September 2009	8	14	100%	0	0	0	0%	0.00	0.00
	August 2009	14	15	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Sub-Loop Unbundling Diagnostic	June 2010	0	0	94%	0.2392	0	0	0%	0.00	0.00
	May 2010	0	0	96%	0.2061	0	0	0%	0.00	0.00
	April 2010	0	0	97%	0.1729	0	0	0%	0.00	0.00
	March 2010	0	0	95%	0.212	0	0	0%	0.00	0.00
	February 2010	0	0	96%	0.1884	0	0	0%	0.00	0.00
	January 2010	0	0	93%	0.2531	0	0	0%	0.00	0.00
	December 2009	0	0	92%	0.2636	0	0	0%	0.00	0.00
	November 2009	0	0	95%	0.2226	0	0	0%	0.00	0.00
	October 2009	0	0	93%	0.2475	0	0	0%	0.00	0.00
	September 2009	0	0	91%	0.2846	0	0	0%	0.00	0.00
	August 2009	2	2	94%	0.2409	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	June 2010	208	219	96%	0.2018	0	0	0%	0.00	0.00
	May 2010	244	252	96%	0.2016	0	0	0%	0.00	0.00
	April 2010	245	251	97%	0.1675	0	0	0%	0.00	0.00
	March 2010	343	347	98%	0.1405	0	0	0%	0.00	0.00
	February 2010	270	278	96%	0.2033	0	0	0%	0.00	0.00
	January 2010	260	270	94%	0.2347	0	0	0%	0.00	0.00
	December 2009	343	355	99%	0.1155	0	0	0%	0.00	0.00
	November 2009	325	353	98%	0.1525	0	0	0%	0.00	0.00
	October 2009	298	311	90%	0.3	0	0	0%	0.00	0.00
	September 2009	365	393	95%	0.2257	0	0	0%	0.00	0.00
	August 2009	286	297	91%	0.2793	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	June 2010	0	0	100%	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	1	1	83%	0.3727	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	0.00
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified	June 2010	301	315	98%	0.1387	0	0	0%	0.00	0.00

Diagnostic	May 2010	220	227	98%	0.1343	0	0	0%	0.00	0.00	
	April 2010	202	212	98%	0.1283	0	0	0%	0.00	0.00	
	March 2010	209	217	98%	0.1269	0	0	0%	0.00	0.00	
	February 2010	176	189	97%	0.1701	0	0	0%	0.00	0.00	
	January 2010	160	173	97%	0.1692	0	0	0%	0.00	0.00	
	December 2009	145	153	97%	0.1702	0	0	0%	0.00	0.00	
	November 2009	114	122	97%	0.1748	0	0	0%	0.00	0.00	
	October 2009	82	90	98%	0.1498	0	0	0%	0.00	0.00	
	September 2009	91	97	97%	0.1633	0	0	0%	0.00	0.00	
	August 2009	69	72	97%	0.1721	0	0	0%	0.00	0.00	
	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
	Total Unbundled Loop - DS1 Capable	June 2010	158	165	100%	0	0	0	0%	0.00	0.00
	Diagnostic	May 2010	168	173	0%	0	0	0	0%	0.00	0.00
	April 2010	146	149	100%	0	0	0	0%	0.00	0.00	
	March 2010	155	162	100%	0	0	0	0%	0.00	0.00	
	February 2010	177	188	100%	0	0	0	0%	0.00	0.00	
	January 2010	146	148	0%	0	0	0	0%	0.00	0.00	
	December 2009	164	168	67%	0.4714	0	0	0%	0.00	0.00	
	November 2009	135	150	0%	0	0	0	0%	0.00	0.00	
	October 2009	123	130	100%	0	0	0	0%	0.00	0.00	
	September 2009	118	129	0%	0	0	0	0%	0.00	0.00	
	August 2009	129	141	100%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop - XDSL Diagnostic	June 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	May 2010	1	1	91%	0.2836	0	0	0%	0.00	0.00	
	April 2010	0	0	85%	0.3608	0	0	0%	0.00	0.00	
	March 2010	3	3	89%	0.3143	0	0	0%	0.00	0.00	
	February 2010	5	5	95%	0.2233	0	0	0%	0.00	0.00	
	January 2010	5	6	100%	0	0	0	0%	0.00	0.00	
	December 2009	1	1	92%	0.2665	0	0	0%	0.00	0.00	
	November 2009	2	2	92%	0.2665	0	0	0%	0.00	0.00	
	October 2009	1	1	90%	0.3034	0	0	0%	0.00	0.00	
	September 2009	8	8	98%	0.128	0	0	0%	0.00	0.00	
	August 2009	4	4	91%	0.2915	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop Analog Diagnostic	June 2010	1069	1089	0%	0	0	0	0%	0.00	0.00	
	May 2010	1057	1075	0%	0	0	0	0%	0.00	0.00	
	April 2010	1082	1100	0%	0	0	0	0%	0.00	0.00	
	March 2010	1073	1106	0%	0	0	0	0%	0.00	0.00	
	February 2010	954	983	0%	0	0	0	0%	0.00	0.00	
	January 2010	975	1005	0%	0	0	0	0%	0.00	0.00	
	December 2009	1105	1141	1600%	0	0	0	0%	0.00	0.00	
	November 2009	979	1002	0%	0	0	0	0%	0.00	0.00	
	October 2009	1099	1130	0%	0	0	0	0%	0.00	0.00	
	September 2009	1142	1178	0%	0	0	0	0%	0.00	0.00	
	August 2009	998	1022	0%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality	July 2010	0	0	200%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop ISDN Capable	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Diagnostic	May 2010	2	2	100%	0	0	0	0%	0.00	0.00	
	April 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	March 2010	1	1	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	January 2010	2	3	500%	0	0	0	0%	0.00	0.00	

	December 2009	0	0	200%	1.41	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	1400%	0	0	0	0%	0.00	0.00
	August 2009	6	6	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	July 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total UNE - P (POTS) Diagnostic	June 2010	31	34	0%	0	0	0	0%	0.00	0.00
	May 2010	33	39	0%	0	0	0	0%	0.00	0.00
	April 2010	32	36	0%	0	0	0	0%	0.00	0.00
	March 2010	36	38	0%	0	0	0	0%	0.00	0.00
	February 2010	38	38	100%	0	0	0	0%	0.00	0.00
	January 2010	24	26	0%	0	0	0	0%	0.00	0.00
	December 2009	24	26	0%	0	0	0	0%	0.00	0.00
	November 2009	35	39	100%	0	0	0	0%	0.00	0.00
	October 2009	59	60	0%	0	0	0	0%	0.00	0.00
	September 2009	29	32	0%	0	0	0	0%	0.00	0.00
	August 2009	29	32	0%	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	16	1	0	0	315	64	5	0.79	0.01
	December 2009	0	0	1	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	1	1	0	0	187	37	5	-0.26	(1.16)
	May 2010	1	1	0	0	123	57	2	-0.54	(1.33)
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	1	1	11	10.61	147	58	3	-0.38	(1.23)
	February 2010	5	1	0	0	278	60	5	0.04	(0.49)
	January 2010	4	2	0	0	315	64	5	-0.29	(1.18)
	December 2009	2	2	0	0	307	88	3	-0.68	(1.41)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	14	1	0	0	237	83	3	4.28	0.15
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	3	1	0	0	220	59	4	-0.06	(1.04)
OP-6A-2 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	1	1	0	0	62	21	3	-0.45	(1.27)
	February 2010	0	0	6	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	1	1	0	0	60	19	3	-0.51	(1.31)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00

OP-6A-3 Delayed Days for Non-Facility Reasons Business Parity	July 2010	0	0	4	0.89	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	2	0	0	0	0	0.00	0.00	
	March 2010	0	0	1	0	0	0	0	0.00	0.00	
	February 2010	0	0	3	2.12	0	0	0	0.00	0.00	
	January 2010	1	1	2	0.71	13	5	3	-0.67	(1.41)	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	0	0	0	0	0	0	0	0.00	0.00	
	October 2009	0	0	6	0	0	0	0	0.00	0.00	
	September 2009	0	0	2	0	0	0	0	0.00	0.00	
	August 2009	0	0	2	0.48	0	0	0	0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	July 2010	0	0	3	0.5	0	0	0	0.00	0.00
		June 2010	0	0	12	14.85	0	0	0	0.00	0.00
		May 2010	0	0	2	0	0	0	0	0.00	0.00
April 2010		21	2	1	0	40	3	13	-0.28	(1.17)	
March 2010		0	0	9	15.17	0	0	0	0.00	0.00	
February 2010		0	0	2	0	0	0	0	0.00	0.00	
January 2010		0	0	1	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	3	0	0	0	0	0.00	0.00	
October 2009		0	0	5	5.66	0	0	0	0.00	0.00	
September 2009		0	0	0	0	0	0	0	0.00	0.00	
August 2009		0	0	1	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity		July 2010	0	0	2	1.15	0	0	0	0.00	0.00
		June 2010	0	0	1	0	0	0	0	0.00	0.00
		May 2010	0	0	2	2	0	0	0	0.00	0.00
	April 2010	0	0	8	0	0	0	0	0.00	0.00	
	March 2010	18	3	1	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	3	1.15	0	0	0	0.00	0.00	
	December 2009	0	0	1	0.58	0	0	0	0.00	0.00	
	November 2009	0	0	2	0.96	0	0	0	0.00	0.00	
	October 2009	0	0	2	0	0	0	0	0.00	0.00	
	September 2009	0	0	1	0	0	0	0	0.00	0.00	
	August 2009	0	0	1	0	0	0	0	0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
		June 2010	0	0	0	0	0	0	0	0.00	0.00
		May 2010	2	1	0	0	11	3	4	-0.69	(1.42)
April 2010		1	1	0	0	16	1	16	0.00	0.00	
March 2010		5	2	0	0	0	0	0	0.00	0.00	
February 2010		3	2	0	0	4	1	4	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		6	1	0	0	9	3	3	1.50	(0.30)	
October 2009		2	1	0	0	21	5	4	-0.55	(1.34)	
September 2009		22	13	0	0	8	2	4	-0.72	(1.44)	
August 2009		10	3	4	0	6	2	3	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified Parity		July 2010	23	2	1	0.44	1	1	1	0.00	0.00
		June 2010	2	1	1	0.96	0	0	0	0.00	0.00
		May 2010	1	1	1	0.22	11	3	4	-1.11	(1.67)
	April 2010	37	4	1	0.44	16	1	16	0.00	0.00	
	March 2010	6	3	1	0.92	0	0	0	0.00	0.00	

	February 2010	1	1	2	1.05	4	1	4	0.00	0.00	
	January 2010	0	0	6	10.26	0	0	0	0.00	0.00	
	December 2009	3	1	1	0.79	0	0	0	0.00	0.00	
	November 2009	10	2	2	3.03	9	3	3	1.26	(0.65)	
	October 2009	0	0	3	2.62	0	0	0	0.00	0.00	
	September 2009	1	1	10	30.97	8	2	4	-0.58	(1.35)	
	August 2009	2	2	2	1.89	6	2	3	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	July 2010	3	3	9	0	25	3	8	-1.56	(1.95)	
	June 2010	8	4	0	0	0	0	0	0.00	0.00	
	May 2010	16	2	2	0	175	6	29	-0.72	(1.44)	
	April 2010	1	1	1	0	40	3	13	-0.96	(1.58)	
	March 2010	0	0	2	0.71	0	0	0	0.00	0.00	
	February 2010	8	3	7	0	56	7	8	-0.93	(1.57)	
	January 2010	4	3	0	0	3	3	1	0.00	0.00	
	December 2009	7	4	0	0	37	10	4	-1.15	(1.70)	
	November 2009	8	4	0	0	4	1	4	0.00	0.00	
	October 2009	1	1	1	0	43	1	43	0.00	0.00	
	September 2009	5	5	0	0	365	11	33	-5.30	(4.22)	
	August 2009	0	0	1	0	0	0	0	0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSL Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
		June 2010	0	0	0	0	0	0	0	0.00	0.00
		May 2010	0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	2	0.71	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	1	0	0	0	0	0.00	0.00	
October 2009		0	0	0	0	0	0	0	0.00	0.00	
September 2009		4	1	0	0	8	2	4	0.00	(1.00)	
August 2009		0	0	0	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity		July 2010	26	19	0	0	133	42	3	-1.44	(1.88)
		June 2010	22	21	0	0	187	37	5	-0.95	(1.58)
		May 2010	11	9	0	0	123	57	2	-1.22	(1.74)
	April 2010	15	11	0	0	83	41	2	-0.76	(1.46)	
	March 2010	29	16	0	0	147	58	3	-0.64	(1.39)	
	February 2010	252	39	0	0	278	60	5	0.88	(0.57)	
	January 2010	54	38	0	0	315	64	5	-1.23	(1.75)	
	December 2009	126	52	1	0	307	88	3	-1.18	(1.72)	
	November 2009	209	75	0	0	239	80	3	-0.35	(1.21)	
	October 2009	367	37	0	0	237	83	3	13.82	0.21	
	September 2009	16	7	0	0	253	63	4	-0.65	(1.40)	
	August 2009	72	29	4	1.5	220	59	4	-0.45	(1.27)	
	OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	July 2010	0	0	2	1.28	0	0	0	0.00	0.00
		June 2010	4	2	0	0	12	3	4	-1.10	(1.67)
		May 2010	1	1	1	0	119	9	13	-1.48	(1.90)
April 2010		3	2	1	0	28	4	7	-1.33	(1.81)	
March 2010		7	1	1	0	66	9	7	-0.03	(1.02)	
February 2010		0	0	1	0	0	0	0	0.00	0.00	
January 2010		0	0	1	0	0	0	0	0.00	0.00	
December 2009		0	0	1	0	0	0	0	0.00	0.00	
November 2009		1	1	4	1.43	107	4	27	-0.72	(1.44)	
October 2009		0	0	1	0	0	0	0	0.00	0.00	

	September 2009	1	1	1	0	275	16	17	-0.99	(1.60)
	August 2009	11	2	0	0	99	8	12	-0.45	(1.27)
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	3	2	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	1	1	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	3	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	July 2010	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	1	1	0	0	89	8	11	-0.49	(1.30)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	15	4	109	0	275	16	17	-1.51	(1.92)
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	July 2010	0	0	64	0	0	0	0	0.00	0.00
	June 2010	2	2	0	0	21	6	4	-0.71	(1.43)
	May 2010	6	6	0	0	57	14	4	-1.49	(1.91)
	April 2010	3	3	0	0	16	10	2	-0.85	(1.52)
	March 2010	3	3	0	0	62	21	3	-0.74	(1.45)
	February 2010	1	1	0	0	48	12	4	-0.52	(1.32)
	January 2010	1	1	0	0	57	23	2	-0.50	(1.30)
	December 2009	75	21	0	0	60	19	3	0.32	(0.99)
	November 2009	2	2	10	0	57	21	3	-0.62	(1.38)
	October 2009	4	4	0	0	40	16	3	-1.12	(1.68)
	September 2009	0	0	14	0	0	0	0	0.00	0.00
	August 2009	0	0	3	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Business Parity	July 2010	0	0	1	0	0	0	0	0.00	0.00
	June 2010	0	0	11	4.95	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	10	10.61	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	8	8.98	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	2	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	3	1	7	0.58	282	32	9	-0.73	(1.45)
	September 2009	0	0	7	2.31	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	July 2010	0	0	10	0.58	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00

	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	4	2.31	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	1	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	109	1	9	0	215	31	7	18.59	0.13	
	September 2009	0	0	0	0	0	0	0	0.00	0.00	
	August 2009	0	0	6	0	0	0	0	0.00	0.00	
OP-6B-1 Delayed Days for Facility Reasons	July 2010	0	0	0	0	0	0	0	0.00	0.00	
UNE - P (POTS) Parity	June 2010	0	0	2	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	1	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	3	0	0	0	0	0.00	0.00	
	January 2010	0	0	4	1.81	0	0	0	0.00	0.00	
	December 2009	10	1	6	0	330	39	8	0.12	(0.72)	
	November 2009	0	0	0	0	0	0	0	0.00	0.00	
	October 2009	14	1	10	12.02	497	63	8	0.90	(0.37)	
	September 2009	3	1	10	5.86	502	52	10	-0.53	(1.32)	
	August 2009	0	0	15	0	0	0	0	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons	July 2010	21	2	3	0.53	0	0	0	0.00	0.00	
Unbundled Loop - 2 Wire Non-Loaded Parity	June 2010	0	0	8	9.78	0	0	0	0.00	0.00	
	May 2010	19	2	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	41	5	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	5	6.93	0	0	0	0.00	0.00	
	January 2010	4	2	4	0.38	0	0	0	0.00	0.00	
	December 2009	0	0	2	0	0	0	0	0.00	0.00	
	November 2009	22	3	4	0	13	1	13	0.00	0.00	
	October 2009	20	3	2	0	47	1	47	0.00	0.00	
	September 2009	0	0	3	1.16	0	0	0	0.00	0.00	
	August 2009	0	0	3	2.52	0	0	0	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons	July 2010	0	0	0	0	0	0	0	0.00	0.00	
Unbundled Loop - ADSL Qualified Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	16	4	3	1.52	0	0	0	0.00	0.00	
	March 2010	0	0	5	0	0	0	0	0.00	0.00	
	February 2010	0	0	1	0	0	0	0	0.00	0.00	
	January 2010	1	1	1	0	0	0	0	0.00	0.00	
	December 2009	0	0	6	0	0	0	0	0.00	0.00	
	November 2009	9	1	0	0	13	1	13	0.00	0.00	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	6	1	0	0	0	0	0	0.00	0.00	
	August 2009	0	0	2	0	0	0	0	0.00	0.00	
OP-6B-4 Delayed Days for Facility Reasons	July 2010	4	2	67	0	43	5	9	-0.63	(1.38)	
Unbundled Loop - DS1 Capable Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	May 2010	1	1	0	0	36	2	18	-1.96	(2.19)	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	3	1	0	0	44	6	7	-0.35	(1.22)	
	February 2010	25	7	0	0	1	1	1	0.00	0.00	
	January 2010	18	3	0	0	324	2	162	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	

	November 2009	19	2	0	0	91	3	30	-1.08	(1.66)
	October 2009	73	7	0	0	80	5	16	-0.53	(1.32)
	September 2009	15	1	0	0	65	5	13	0.14	(0.80)
	August 2009	6	1	0	0	5	1	5	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	July 2010	56	7	0	0	267	37	7	0.24	(0.74)
Unbundled Loop Analog Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	12	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	15	3	0	0	407	48	8	-0.56	(1.34)
	February 2010	27	7	0	0	310	44	7	-1.17	(1.71)
	January 2010	2	1	0	0	503	44	11	-0.46	(1.28)
	December 2009	4	1	0	0	330	39	8	-0.34	(1.21)
	November 2009	2	1	0	0	319	50	6	-0.71	(1.43)
	October 2009	22	8	0	0	497	63	8	-2.03	(2.23)
	September 2009	10	3	7	0	502	52	10	-0.86	(1.52)
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2010	0	0	3	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable	June 2010	0	0	0	0	0	0	0	0.00	0.00
Diagnostic	May 2010	13	5	0	0	0	0	0	0.00	0.00
	April 2010	5	1	0	0	0	0	0	0.00	0.00
	March 2010	1	1	29	0	0	0	0	0.00	0.00
	February 2010	1	1	0	0	0	0	0	0.00	0.00
	January 2010	6	1	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	52	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	2	1	0	0	0	0	0	0.00	0.00
	August 2009	2	1	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2010	0	0	0	0	0	0	0	0.00	0.00
UDIT Above DS1 Level Parity	June 2010	12	1	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	7	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	8	0	0	0	0	0.00	0.00
	November 2009	0	0	2	0	0	0	0	0.00	0.00
	October 2009	7	1	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2010	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	58	2	0	0	0	0	0	0.00	0.00
	March 2010	0	0	8	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	52	1	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	July 2010	0	0	0	0	0	0	0	0.00	0.00

Unbundled Loop - ADSL Qualified Parity	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	14	2	21	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	8	1	12	0	0	0	0	0	0.00	0.00
	December 2009	2	1	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	9	2.92	0	0	0	0	0.00	0.00
	October 2009	0	0	2	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
August 2009	0	0	3	0	0	0	0	0	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons	July 2010	0	0	0	0.004166667	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	June 2010	0	0	0	0.002777778	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0.002083333	0	0	0	0	0.00	0.00
	April 2010	8	1	0	0.004166667	4	1	4	0	0.00	0.00
	March 2010	0	0	0	0.006944444	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0.005555556	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0.001388889	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0.004166667	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0.011805556	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0.001388889	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0.003472222	0	0	0	0	0.00	0.00
August 2009	0	0	0	0.004861111	0	0	0	0	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons	July 2010	0	0	0	0	0	0	0	0.00	0.00	
Unbundled Loop Analog Parity	June 2010	0	0	0	0.016666667	0	0	0	0	0.00	0.00
	May 2010	84	4	0	0.01875	64	9	7	2.75	0.39	0.00
	April 2010	0	0	0	0.015277778	0	0	0	0.00	0.00	0.00
	March 2010	0	0	0	0.000694444	0	0	0	0.00	0.00	0.00
	February 2010	60	5	0	0.027777778	33	6	6	1.53	(0.44)	0.00
	January 2010	0	0	0	0.009027778	0	0	0	0.00	0.00	0.00
	December 2009	78	9	0	0	170	13	13	-1.20	(1.73)	0.00
	November 2009	2	1	0	0	103	16	6	-0.83	(1.50)	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	September 2009	3	1	0	0	155	17	9	-0.77	(1.47)	0.00
August 2009	28	4	0	0.000694444	196	13	15	-0.55	(1.33)	0.00	
OP-7 OP-7 - Coordinated Hot Cut" Interval -	July 2010	0.816666667	358	00:00	0	0	0	00:00	0.00	0.00	0.00
Unbundled Loops" Unbundled Loop - Analog Diagnostic	June 2010	0.999305556	521	00:00	0	0	0	00:00	0.00	0.00	0.00
	May 2010	1.49375	598	00:00	0	0	0	00:00	0.00	0.00	0.00
	April 2010	1.786111111	566	23:54	0.0589	0	0	00:00	0.00	0.00	0.00
	March 2010	1.385416667	554	23:44	0.1035	0	0	00:00	0.00	0.00	0.00
	February 2010	0.894444444	448	23:56	0.0465	0	0	00:00	0.00	0.00	0.00
	January 2010	1.630555556	595	23:56	0.0477	0	0	00:00	0.00	0.00	0.00
	December 2009	1.983333333	666	23:49	0.0839	0	0	00:00	0.00	0.00	0.00
	November 2009	0.818055556	465	23:57	0.039	0	0	00:00	0.00	0.00	0.00
	October 2009	1.698611111	599	00:00	0	0	0	00:00	0.00	0.00	0.00
	September 2009	2.040972222	693	23:52	0.0719	0	0	00:00	0.00	0.00	0.00
August 2009	1.540972222	504	00:00	0	0	0	00:00	0.00	0.00	0.00	
OP-7 OP-7 - Coordinated Hot Cut" Interval -	July 2010	1.785416667	40	23:59	0.02	0	0	00:00	0.00	0.00	0.00
Unbundled Loops" Unbundled Loop Other Diagnostic	June 2010	1.193055556	26	00:00	0	0	0	00:00	0.00	0.00	0.00
	May 2010	1.969444444	38	23:58	0.0298	0	0	00:00	0.00	0.00	0.00
	April 2010	2.670138889	46	00:00	0	0	0	00:00	0.00	0.00	0.00
	March 2010	0.566666667	23	23:59	0.0227	0	0	00:00	0.00	0.00	0.00
	February 2010	0.975	29	23:53	0.0644	0	0	00:00	0.00	0.00	0.00

	January 2010	0.07361111	2	23:54	0.0636	0	0	00:00	0.00	0.00
	December 2009	0.00208333	1	23:59	0.0248	0	0	00:00	0.00	0.00
	November 2009	0.00069444	1	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	23:58	0.0304	0	0	00:00	0.00	0.00
	September 2009	0.01666667	4	23:59	0.021	0	0	00:00	0.00	0.00
	August 2009	0.08680556	3	23:59	0.0093	0	0	00:00	0.00	0.00
OP-8B Number Portability Timeliness LNP Benchmark 0.95	July 2010	358	358	0%	0	0	0	0%	0.00	(0.16)
	June 2010	506	506	0%	0	0	0	0%	0.00	(0.16)
	May 2010	572	574	0%	0	0	0	0%	0.00	(0.15)
	April 2010	548	554	0%	0	0	0	0%	0.00	(0.12)
	March 2010	461	462	0%	0	0	0	0%	0.00	(0.15)
	February 2010	438	439	0%	0	0	0	0%	0.00	(0.15)
	January 2010	560	564	0%	0	0	0	0%	0.00	(0.14)
	December 2009	655	656	0%	0	0	0	0%	0.00	(0.15)
	November 2009	453	453	0%	0	0	0	0%	0.00	(0.16)
	October 2009	574	577	0%	0	0	0	0%	0.00	(0.14)
	September 2009	681	681	0%	0	0	0	0%	0.00	(0.16)
	August 2009	479	479	0%	0	0	0	0%	0.00	(0.16)
OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	July 2010	6294	6294	6%	0.23	0	0	0%	0.00	(0.16)
	June 2010	7870	7877	6%	0.25	0	0	0%	0.00	(0.16)
	May 2010	9115	9115	6%	0.25	0	0	0%	0.00	(0.16)
	April 2010	7721	7725	5%	0.24	0	0	0%	0.00	(0.16)
	March 2010	6689	6717	6%	0.24	0	0	0%	0.00	(0.14)
	February 2010	8594	8629	6%	0.24	0	0	0%	0.00	(0.15)
	January 2010	8105	8110	5%	0.23	0	0	0%	0.00	(0.16)
	December 2009	7493	7493	5%	0.24	0	0	0%	0.00	(0.16)
	November 2009	8643	8651	6%	0.25	0	0	0%	0.00	(0.15)
	October 2009	9093	9097	9%	0.34	0	0	0%	0.00	(0.16)
	September 2009	11652	11653	5%	0.21	0	0	0%	0.00	(0.16)
	August 2009	12305	12310	7%	0.28	0	0	0%	0.00	(0.16)
OS-1 Speed of Answer - Operator Services Parity by Design	July 2010	0	0	:00	0	6.39	1	:36	0.00	0.00
	June 2010	0	0	:00	0	6.35	1	:00	0.00	0.00
	May 2010	0	0	:00	0	6.42	1	:48	0.00	0.00
	April 2010	0	0	:00	0	5.66	1	:24	0.00	0.00
	March 2010	0	0	:00	0	5.55	1	:00	0.00	0.00
	February 2010	0	0	:00	0	5.28	1	:12	0.00	0.00
	January 2010	0	0	:00	0	4.39	1	:36	0.00	0.00
	December 2009	0	0	:00	0	4.95	1	:00	0.00	0.00
	November 2009	0	0	:00	0	6.4	1	:00	0.00	0.00
	October 2009	0	0	:00	0	7.1	1	:00	0.00	0.00
	September 2009	0	0	:00	0	7.15	1	:00	0.00	0.00
	August 2009	0	0	:00	0	7.18	1	:12	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	July 2010	97	1655	0	0	177	20446	0	18.95	10.52
	June 2010	116	2049	0	0	258	23827	0	16.77	9.19
	May 2010	107	1966	1	0	187	23824	0	20.58	11.51
	April 2010	106	1926	0	0	169	20609	0	19.78	11.02
	March 2010	111	1977	0	0	228	21668	0	17.67	9.74
	February 2010	97	1850	0	0	215	22077	0	15.98	8.72
	January 2010	97	1821	0	0	204	22082	0	16.97	9.32
	December 2009	121	1974	0	0	244	25157	0	19.65	10.94
	November 2009	157	1838	1	0	288	26154	0	26.11	14.87
	October 2009	83	1821	0	0	0	0	0	0.00	0.00
	September 2009	138	2020	0	0	0	0	0	0.00	0.00

	August 2009	111	1751	0	0	0	0	0	0	0.00	0.00
PO-16 Timely Release Notifications	July 2010	1	1	0%	0	0	0	0	0%	0.00	0.00
Benchmark 0.925	June 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2010	5	5	0%	0	0	0	0	0%	0.00	0.00
	April 2010	1	1	99%	0	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	2	2	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	7	7	100%	0	0	0	0	0%	0.00	0.00
	October 2009	1	1	0%	0	0	0	0	0%	0.00	0.00
	September 2009	1	1	0%	0	0	0	0	0%	0.00	0.00
	August 2009	1	1	0%	0	0	0	0	0%	0.00	0.00
PO-19B Stand-Alone Test Environment	July 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
(SATE) Accuracy IMA_SATE_XML	June 2010	164	171	0%	0	0	0	0	0%	0.00	0.00
Benchmark 0.95	May 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2010	0	0	97%	0	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	177	183	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	July 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML IMA_SATE_XML	June 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Diagnostic 0.95	May 2010	919	933	0%	0	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	615	615	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	July 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 25.0 Diagnostic	June 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2010	276	284	0%	0	0	0	0	0%	0.00	0.00
	April 2010	0	0	98%	0	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	284	284	0%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment	July 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
(SATE) Accuracy XML Rel. 26.0 Diagnostic	June 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2010	293	294	0%	0	0	0	0	0%	0.00	0.00
	April 2010	0	0	100%	0	0	0	0	0%	0.00	0.00

	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	294	294	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 27.0 Diagnostic	July 2010	0	0	198%	0	0	0	0%	0.00	0.00
	June 2010	0	0	193%	0	0	0	0%	0.00	0.00
	May 2010	289	294	179%	0	0	0	0%	0.00	0.00
	April 2010	0	0	183%	0	0	0	0%	0.00	0.00
	March 2010	0	0	190%	0	0	0	0%	0.00	0.00
	February 2010	0	0	196%	0	0	0	0%	0.00	0.00
	January 2010	0	0	193%	0	0	0	0%	0.00	0.00
	December 2009	0	0	193%	0	0	0	0%	0.00	0.00
	November 2009	0	0	196%	0	0	0	0%	0.00	0.00
	October 2009	0	0	197%	0	0	0	0%	0.00	0.00
	September 2009	0	0	198%	0	0	0	0%	0.00	0.00
	August 2009	0	0	198%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	July 2010	0	0	10%	0.01	0	0	0%	0.00	0.00
	June 2010	0	0	10%	0.01	0	0	0%	0.00	0.00
	May 2010	61	61	10%	0.01	0	0	0%	0.00	0.00
	April 2010	0	0	10%	0.01	0	0	0%	0.00	0.00
	March 2010	0	0	11%	0.01	0	0	0%	0.00	0.00
	February 2010	0	0	10%	0.01	0	0	0%	0.00	0.00
	January 2010	0	0	10%	0.01	0	0	0%	0.00	0.00
	December 2009	37	37	10%	0.01	0	0	0%	0.00	0.00
	November 2009	0	0	10%	0.01	0	0	0%	0.00	0.00
	October 2009	0	0	10%	0.04	0	0	0%	0.00	0.00
	September 2009	0	0	10%	0.01	0	0	0%	0.00	0.00
	August 2009	0	0	10%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	July 2010	5376.98	2786	:12	0.56	0	0	:00	0.00	0.00
	June 2010	1664.7	930	:12	0.61	0	0	:00	0.00	0.00
	May 2010	4203.51	2297	:36	0.65	0	0	:00	0.00	0.00
	April 2010	4351	2290	:12	0.87	0	0	:00	0.00	0.00
	March 2010	5352.76	2731	:36	0.5	0	0	:00	0.00	0.00
	February 2010	5276.62	2734	:24	0.91	0	0	:00	0.00	0.00
	January 2010	5376.98	2786	:12	0.58	0	0	:00	0.00	0.00
	December 2009	5229.28	2668	:12	0.61	0	0	:00	0.00	0.00
	November 2009	4229.59	2147	:24	0.55	0	0	:00	0.00	0.00
	October 2009	5553.9	2805	:48	0.54	0	0	:00	0.00	0.00
	September 2009	6223.14	3143	:12	0.56	0	0	:00	0.00	0.00
	August 2009	5430.71	2729	:12	0.56	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	July 2010	278.6	2786	:00	0	0	0	:00	0.00	0.00
	June 2010	93	930	:12	0	0	0	:00	0.00	0.00
	May 2010	229.7	2297	:48	0	0	0	:00	0.00	0.00
	April 2010	251.9	2290	:48	0	0	0	:00	0.00	0.00
	March 2010	273.1	2731	:12	0	0	0	:00	0.00	0.00
	February 2010	273.4	2734	:48	0	0	0	:00	0.00	0.00
	January 2010	278.6	2786	:48	0	0	0	:00	0.00	0.00
	December 2009	266.8	2668	:12	0	0	0	:00	0.00	0.00
November 2009	214.7	2147	:00	0	0	0	:00	0.00	0.00	

	October 2009	280.5	2805	:12	0	0	0	0	:00	0.00	0.00
	September 2009	314.3	3143	:00	0	0	0	0	:00	0.00	0.00
	August 2009	272.9	2729	:12	0	0	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	July 2010	5098.38	2786	:00	0	0	0	0	:00	0.00	0.00
	June 2010	1571.7	930	:00	0.01	0	0	0	:00	0.00	0.00
	May 2010	3973.81	2297	:00	0	0	0	0	:00	0.00	0.00
	April 2010	4099.1	2290	:00	0	0	0	0	:00	0.00	0.00
	March 2010	5079.66	2731	:00	0	0	0	0	:00	0.00	0.00
	February 2010	5003.22	2734	:00	0	0	0	0	:00	0.00	0.00
	January 2010	5098.38	2786	:00	0	0	0	0	:00	0.00	0.00
	December 2009	4962.48	2668	:00	0.01	0	0	0	:00	0.00	0.00
	November 2009	4014.89	2147	:00	0	0	0	0	:00	0.00	0.00
	October 2009	5273.4	2805	:00	0	0	0	0	:00	0.00	0.00
	September 2009	5908.84	3143	:00	0	0	0	0	:00	0.00	0.00
	August 2009	5157.81	2729	:00	0	0	0	0	:00	0.00	0.00
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	July 2010	2381.04	630	:00	1.02	0	0	0	:00	0.00	0.00
	June 2010	757.2	198	:12	0.74	0	0	0	:00	0.00	0.00
	May 2010	1869.2	496	:48	0.7	0	0	0	:00	0.00	0.00
	April 2010	2007.82	518	:48	0.77	0	0	0	:00	0.00	0.00
	March 2010	2454.69	627	:48	0.88	0	0	0	:00	0.00	0.00
	February 2010	2468.51	629	:24	1.99	0	0	0	:00	0.00	0.00
	January 2010	2381.04	630	:48	0.98	0	0	0	:00	0.00	0.00
	December 2009	2279.07	599	:12	0.74	0	0	0	:00	0.00	0.00
	November 2009	1952.46	497	:00	0.83	0	0	0	:00	0.00	0.00
	October 2009	2503.34	642	:12	0.94	0	0	0	:00	0.00	0.00
	September 2009	2753.73	719	:00	1.02	0	0	0	:00	0.00	0.00
	August 2009	2299.13	594	:12	1.62	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	July 2010	64.94	630	:12	0	0	0	0	:00	0.00	0.00
	June 2010	20.1	198	:48	0	0	0	0	:00	0.00	0.00
	May 2010	50.49	496	:12	0	0	0	0	:00	0.00	0.00
	April 2010	52.41	518	:48	0	0	0	0	:00	0.00	0.00
	March 2010	63.43	627	:36	0	0	0	0	:00	0.00	0.00
	February 2010	63.37	629	:12	0	0	0	0	:00	0.00	0.00
	January 2010	64.94	630	:00	0	0	0	0	:00	0.00	0.00
	December 2009	60.63	599	:48	0	0	0	0	:00	0.00	0.00
	November 2009	50.1	497	:00	0	0	0	0	:00	0.00	0.00
	October 2009	64.48	642	:48	0	0	0	0	:00	0.00	0.00
	September 2009	72.25	719	:12	0	0	0	0	:00	0.00	0.00
	August 2009	59.66	594	:48	0	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	July 2010	2316.1	630	:00	0	0	0	0	:00	0.00	0.00
	June 2010	737.1	198	:24	0.02	0	0	0	:00	0.00	0.00
	May 2010	1818.71	496	:00	0	0	0	0	:00	0.00	0.00
	April 2010	1955.41	518	:00	0	0	0	0	:00	0.00	0.00
	March 2010	2391.26	627	:24	0.05	0	0	0	:00	0.00	0.00
	February 2010	2405.14	629	:00	0.02	0	0	0	:00	0.00	0.00
	January 2010	2316.1	630	:00	0	0	0	0	:00	0.00	0.00
	December 2009	2218.44	599	:24	0.02	0	0	0	:00	0.00	0.00
	November 2009	1902.36	497	:00	0	0	0	0	:00	0.00	0.00
	October 2009	2438.86	642	:00	0.05	0	0	0	:00	0.00	0.00
	September 2009	2681.48	719	:00	0	0	0	0	:00	0.00	0.00
	August 2009	2239.47	594	:00	0	0	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate	July 2010	24448.69	4917	:48	3.41	0	0	0	:00	0.00	0.00
	June 2010	8158.38	1689	:48	3.6	0	0	0	:00	0.00	0.00

Benchmark 25	May 2010	19027.01	4116	:12	3.54	0	0	:00	0.00	0.00	
	April 2010	18475.45	4026	:48	3.52	0	0	:00	0.00	0.00	
	March 2010	22598.95	4830	:12	3.48	0	0	:00	0.00	0.00	
	February 2010	23556.71	4904	:48	3.47	0	0	:00	0.00	0.00	
	January 2010	24448.69	4917	:00	3.52	0	0	:00	0.00	0.00	
	December 2009	23657.67	4783	:48	3.6	0	0	:00	0.00	0.00	
	November 2009	19119.98	3970	:36	3.35	0	0	:00	0.00	0.00	
	October 2009	24298.41	5034	:24	3.33	0	0	:00	0.00	0.00	
	September 2009	26105.25	5532	:48	3.41	0	0	:00	0.00	0.00	
	August 2009	27415.58	4921	:48	3.48	0	0	:00	0.00	0.00	
	PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	July 2010	767.25	4917	:48	0	0	0	:00	0.00	0.00
		June 2010	259.82	1689	:24	0	0	0	:00	0.00	0.00
		May 2010	633.66	4116	:48	0	0	0	:00	0.00	0.00
		April 2010	624.46	4026	:36	0	0	0	:00	0.00	0.00
March 2010		745.17	4830	:36	0	0	0	:00	0.00	0.00	
February 2010		751.91	4904	:24	0	0	0	:00	0.00	0.00	
January 2010		767.25	4917	:48	0	0	0	:00	0.00	0.00	
December 2009		732.28	4783	:24	0	0	0	:00	0.00	0.00	
November 2009		612.26	3970	:24	0	0	0	:00	0.00	0.00	
October 2009		769.37	5034	:48	0	0	0	:00	0.00	0.00	
September 2009		844.09	5532	:48	0	0	0	:00	0.00	0.00	
August 2009		749.03	4921	:12	0	0	0	:00	0.00	0.00	
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic		July 2010	23681.44	4917	:00	0	0	0	:00	0.00	0.00
		June 2010	7898.56	1689	:00	0.01	0	0	:00	0.00	0.00
	May 2010	18393.35	4116	:00	0.01	0	0	:00	0.00	0.00	
	April 2010	17850.99	4026	:00	0.01	0	0	:00	0.00	0.00	
	March 2010	21853.78	4830	:00	0.01	0	0	:00	0.00	0.00	
	February 2010	22804.8	4904	:00	0	0	0	:00	0.00	0.00	
	January 2010	23681.44	4917	:00	0	0	0	:00	0.00	0.00	
	December 2009	22925.39	4783	:00	0.01	0	0	:00	0.00	0.00	
	November 2009	18507.72	3970	:00	0	0	0	:00	0.00	0.00	
	October 2009	23529.04	5034	:00	0.04	0	0	:00	0.00	0.00	
	September 2009	25261.16	5532	:00	0	0	0	:00	0.00	0.00	
	August 2009	26666.55	4921	:00	0.01	0	0	:00	0.00	0.00	
	PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	July 2010	4930.38	1118	:48	2.69	0	0	:00	0.00	0.00
		June 2010	1743.63	399	:24	1.73	0	0	:00	0.00	0.00
May 2010		5160.96	1024	:48	3.7	0	0	:00	0.00	0.00	
April 2010		5100.74	866	:36	5.53	0	0	:00	0.00	0.00	
March 2010		5214.42	1062	:36	5.14	0	0	:00	0.00	0.00	
February 2010		5045.04	1092	:24	4.2	0	0	:00	0.00	0.00	
January 2010		4930.38	1118	:48	2.84	0	0	:00	0.00	0.00	
December 2009		5112.02	1097	:24	1.73	0	0	:00	0.00	0.00	
November 2009		4177.2	885	:24	2.49	0	0	:00	0.00	0.00	
October 2009		5449.89	1167	:48	2.29	0	0	:00	0.00	0.00	
September 2009		5705.84	1288	:48	2.69	0	0	:00	0.00	0.00	
August 2009		5050.2	1140	:12	2.58	0	0	:00	0.00	0.00	
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic		July 2010	111.8	1118	:12	0	0	0	:00	0.00	0.00
		June 2010	39.9	399	:48	0	0	0	:00	0.00	0.00
	May 2010	102.4	1024	:00	0	0	0	:00	0.00	0.00	
	April 2010	86.6	866	:24	0	0	0	:00	0.00	0.00	
	March 2010	106.2	1062	:12	0	0	0	:00	0.00	0.00	
	February 2010	109.2	1092	:00	0	0	0	:00	0.00	0.00	
	January 2010	111.8	1118	:48	0	0	0	:00	0.00	0.00	

	December 2009	109.7	1097	:48	0	0	0	0	:00	0.00	0.00
	November 2009	88.5	885	:12	0	0	0	0	:00	0.00	0.00
	October 2009	116.7	1167	:48	0	0	0	0	:00	0.00	0.00
	September 2009	128.8	1288	:12	0	0	0	0	:00	0.00	0.00
	August 2009	114	1140	:00	0	0	0	0	:00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	July 2010	4818.58	1118	:36	0.04	0	0	0	:00	0.00	0.00
	June 2010	1703.73	399	:00	0.04	0	0	0	:00	0.00	0.00
	May 2010	5058.56	1024	:12	0.02	0	0	0	:00	0.00	0.00
	April 2010	5014.14	866	:12	0.02	0	0	0	:00	0.00	0.00
	March 2010	5108.22	1062	:12	0.02	0	0	0	:00	0.00	0.00
	February 2010	4935.84	1092	:48	0.01	0	0	0	:00	0.00	0.00
	January 2010	4818.58	1118	:00	0.04	0	0	0	:00	0.00	0.00
	December 2009	5002.32	1097	:00	0.04	0	0	0	:00	0.00	0.00
	November 2009	4088.7	885	:36	0.02	0	0	0	:00	0.00	0.00
	October 2009	5333.19	1167	:00	0.06	0	0	0	:00	0.00	0.00
	September 2009	5577.04	1288	:36	0.04	0	0	0	:00	0.00	0.00
	August 2009	4936.2	1140	:36	0.02	0	0	0	:00	0.00	0.00
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	July 2010	20153.24	7282	:36	1.49	0	0	0	:00	0.00	0.00
	June 2010	7985.32	2346	:48	1.39	0	0	0	:00	0.00	0.00
	May 2010	20523.05	5930	:12	1.32	0	0	0	:00	0.00	0.00
	April 2010	19924.33	5816	:12	2.16	0	0	0	:00	0.00	0.00
	March 2010	24411.84	6969	:00	1.1	0	0	0	:00	0.00	0.00
	February 2010	20684.57	7079	:12	1.12	0	0	0	:00	0.00	0.00
	January 2010	20153.24	7282	:12	1.6	0	0	0	:00	0.00	0.00
	December 2009	19944.48	6916	:48	1.39	0	0	0	:00	0.00	0.00
	November 2009	16082.34	5695	:36	1.4	0	0	0	:00	0.00	0.00
	October 2009	21183.23	7218	:12	1.34	0	0	0	:00	0.00	0.00
	September 2009	23615.31	8132	:36	1.49	0	0	0	:00	0.00	0.00
	August 2009	20159.53	7044	:24	1.32	0	0	0	:00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	July 2010	1441.07	7282	:48	0	0	0	0	:00	0.00	0.00
	June 2010	528.84	2346	:24	0	0	0	0	:00	0.00	0.00
	May 2010	1345.95	5930	:36	0	0	0	0	:00	0.00	0.00
	April 2010	1313.44	5816	:12	0	0	0	0	:00	0.00	0.00
	March 2010	1564.68	6969	:00	0	0	0	0	:00	0.00	0.00
	February 2010	1384.2	7079	:24	0	0	0	0	:00	0.00	0.00
	January 2010	1441.07	7282	:24	0	0	0	0	:00	0.00	0.00
	December 2009	1338.5	6916	:24	0	0	0	0	:00	0.00	0.00
	November 2009	1115.91	5695	:48	0	0	0	0	:00	0.00	0.00
	October 2009	1390.9	7218	:12	0	0	0	0	:00	0.00	0.00
	September 2009	1564.91	8132	:48	0	0	0	0	:00	0.00	0.00
	August 2009	1363.87	7044	:12	0	0	0	0	:00	0.00	0.00
PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	July 2010	18712.17	7282	:36	0	0	0	0	:00	0.00	0.00
	June 2010	7456.48	2346	:36	0.01	0	0	0	:00	0.00	0.00
	May 2010	19177.1	5930	:36	0	0	0	0	:00	0.00	0.00
	April 2010	18610.89	5816	:36	0.01	0	0	0	:00	0.00	0.00
	March 2010	22847.16	6969	:36	0	0	0	0	:00	0.00	0.00
	February 2010	19300.37	7079	:36	0	0	0	0	:00	0.00	0.00
	January 2010	18712.17	7282	:36	0	0	0	0	:00	0.00	0.00
	December 2009	18605.98	6916	:36	0.01	0	0	0	:00	0.00	0.00
	November 2009	14966.43	5695	:36	0	0	0	0	:00	0.00	0.00
	October 2009	19792.33	7218	:36	0.01	0	0	0	:00	0.00	0.00
	September 2009	22050.4	8132	:36	0	0	0	0	:00	0.00	0.00
	August 2009	18795.66	7044	:36	0	0	0	0	:00	0.00	0.00

PO-1A-5 Total (Get CSR) IMA Aggregate Benchmark 12.5	Pre-Order Response Times	July 2010	1186.62	359	:48	6.27	0	0	:00	0.00	0.00	
		June 2010	404.56	127	:24	6.51	0	0	:00	0.00	0.00	
		May 2010	1093.69	319	:36	1.28	0	0	:00	0.00	0.00	
		April 2010	1726.61	303	:36	5.89	0	0	:00	0.00	0.00	
		March 2010	2035.72	654	:24	5.08	0	0	:00	0.00	0.00	
		February 2010	2438.77	798	:48	4.92	0	0	:00	0.00	0.00	
		January 2010	1186.62	359	:24	5.83	0	0	:00	0.00	0.00	
		December 2009	2171.95	685	:24	6.51	0	0	:00	0.00	0.00	
		November 2009	2473.09	790	:12	8.07	0	0	:00	0.00	0.00	
		October 2009	3102.76	1029	:36	6.22	0	0	:00	0.00	0.00	
		September 2009	3772.22	1150	:48	6.27	0	0	:00	0.00	0.00	
		August 2009	3052.3	996	:36	7.04	0	0	:00	0.00	0.00	
	PO-1A-5(a) Pre-Order Response Times (Get CSR) IMA Request Diagnostic	Pre-Order Response Times	July 2010	33.46	359	:00	0	0	0	:00	0.00	0.00
			June 2010	11.77	127	:00	0	0	0	:00	0.00	0.00
			May 2010	29.77	319	:36	0	0	0	:00	0.00	0.00
			April 2010	28.03	303	:48	0	0	0	:00	0.00	0.00
		March 2010	60.33	654	:48	0	0	0	:00	0.00	0.00	
		February 2010	73.47	798	:24	0	0	0	:00	0.00	0.00	
		January 2010	33.46	359	:24	0	0	0	:00	0.00	0.00	
		December 2009	63.67	685	:00	0	0	0	:00	0.00	0.00	
		November 2009	73.64	790	:36	0	0	0	:00	0.00	0.00	
		October 2009	94.83	1029	:48	0	0	0	:00	0.00	0.00	
		September 2009	105.92	1150	:00	0	0	0	:00	0.00	0.00	
		August 2009	91.36	996	:12	0	0	0	:00	0.00	0.00	
PO-1A-5(b) Pre-Order Response Times (Get CSR) IMA Response Diagnostic		Pre-Order Response Times	July 2010	1153.16	359	:00	0	0	0	:00	0.00	0.00
			June 2010	392.79	127	:00	0.01	0	0	:00	0.00	0.00
			May 2010	1063.92	319	:00	0	0	0	:00	0.00	0.00
			April 2010	1698.58	303	:00	0.01	0	0	:00	0.00	0.00
		March 2010	1975.39	654	:00	0.01	0	0	:00	0.00	0.00	
		February 2010	2365.3	798	:00	0.01	0	0	:00	0.00	0.00	
		January 2010	1153.16	359	:00	0.01	0	0	:00	0.00	0.00	
		December 2009	2108.28	685	:00	0.01	0	0	:00	0.00	0.00	
		November 2009	2399.45	790	:00	0.01	0	0	:00	0.00	0.00	
		October 2009	3007.93	1029	:00	0.05	0	0	:00	0.00	0.00	
		September 2009	3666.3	1150	:00	0	0	0	:00	0.00	0.00	
		August 2009	2960.94	996	:00	0	0	0	:00	0.00	0.00	
	PO-1A-6 Total (TN Reservation) IMA Aggregate Benchmark 10	Pre-Order Response Times	July 2010	6210.16	1825	:00	0.82	0	0	:00	0.00	0.00
			June 2010	1992.11	615	:00	0.84	0	0	:00	0.00	0.00
			May 2010	5092.52	1559	:24	0.74	0	0	:00	0.00	0.00
			April 2010	5111.26	1493	:12	1.22	0	0	:00	0.00	0.00
		March 2010	6379.42	1820	:24	0.73	0	0	:00	0.00	0.00	
		February 2010	6401.05	1823	:24	0.83	0	0	:00	0.00	0.00	
		January 2010	6210.16	1825	:24	0.81	0	0	:00	0.00	0.00	
		December 2009	6066.14	1765	:00	0.84	0	0	:00	0.00	0.00	
		November 2009	5113.04	1432	:24	0.76	0	0	:00	0.00	0.00	
		October 2009	6655.68	1875	:00	0.86	0	0	:00	0.00	0.00	
		September 2009	7220.45	2043	:00	0.82	0	0	:00	0.00	0.00	
		August 2009	6446.5	1832	:36	0.88	0	0	:00	0.00	0.00	
PO-1A-6(a) Pre-Order Response Times (TN Reservation) IMA Request Diagnostic		Pre-Order Response Times	July 2010	191.15	1825	:00	0.29	0	0	:00	0.00	0.00
			June 2010	63.28	615	:00	0.24	0	0	:00	0.00	0.00
			May 2010	160.56	1559	:48	0.18	0	0	:00	0.00	0.00
			April 2010	152.95	1493	:12	0.48	0	0	:00	0.00	0.00
		March 2010	185.98	1820	:24	0.2	0	0	:00	0.00	0.00	

	February 2010	186.17	1823	:36	0.26	0	0	:00	0.00	0.00
	January 2010	191.15	1825	:00	0.3	0	0	:00	0.00	0.00
	December 2009	180.9	1765	:00	0.24	0	0	:00	0.00	0.00
	November 2009	149.86	1432	:12	0.26	0	0	:00	0.00	0.00
	October 2009	189.78	1875	:24	0.28	0	0	:00	0.00	0.00
	September 2009	207.68	2043	:00	0.29	0	0	:00	0.00	0.00
	August 2009	186.34	1832	:36	0.3	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	July 2010	5109	1825	:12	0	0	0	:00	0.00	0.00
	June 2010	1667.96	615	:12	0	0	0	:00	0.00	0.00
	May 2010	4257.44	1559	:00	0	0	0	:00	0.00	0.00
	April 2010	4269.55	1493	:36	0	0	0	:00	0.00	0.00
	March 2010	5293.96	1820	:00	0	0	0	:00	0.00	0.00
	February 2010	5296.2	1823	:48	0	0	0	:00	0.00	0.00
	January 2010	5109	1825	:36	0	0	0	:00	0.00	0.00
	December 2009	4952.29	1765	:12	0	0	0	:00	0.00	0.00
	November 2009	4228.34	1432	:12	0	0	0	:00	0.00	0.00
	October 2009	5530.8	1875	:48	0	0	0	:00	0.00	0.00
	September 2009	6007.17	2043	:12	0	0	0	:00	0.00	0.00
	August 2009	5333.72	1832	:24	0	0	0	:00	0.00	0.00
PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	July 2010	910.01	1825	:12	0.06	0	0	:00	0.00	0.00
	June 2010	260.87	615	:12	0.06	0	0	:00	0.00	0.00
	May 2010	674.52	1559	:12	0.06	0	0	:00	0.00	0.00
	April 2010	688.76	1493	:12	0.06	0	0	:00	0.00	0.00
	March 2010	899.48	1820	:12	0.06	0	0	:00	0.00	0.00
	February 2010	918.68	1823	:12	0.06	0	0	:00	0.00	0.00
	January 2010	910.01	1825	:12	0.06	0	0	:00	0.00	0.00
	December 2009	932.95	1765	:12	0.06	0	0	:00	0.00	0.00
	November 2009	734.84	1432	:48	0.06	0	0	:00	0.00	0.00
	October 2009	935.1	1875	:12	0.09	0	0	:00	0.00	0.00
	September 2009	1005.6	2043	:12	0.06	0	0	:00	0.00	0.00
	August 2009	926.44	1832	:48	0.06	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20	July 2010	12333.61	1437	:00	6.06	0	0	:00	0.00	0.00
	June 2010	4979.27	524	:00	5.11	0	0	:00	0.00	0.00
	May 2010	13278.26	1219	:12	11.17	0	0	:00	0.00	0.00
	April 2010	9783.21	1019	:48	13.54	0	0	:00	0.00	0.00
	March 2010	11578.11	1335	:48	9.26	0	0	:00	0.00	0.00
	February 2010	11181.23	1366	:00	5.49	0	0	:00	0.00	0.00
	January 2010	12333.61	1437	:24	5.94	0	0	:00	0.00	0.00
	December 2009	11039.97	1310	:00	5.11	0	0	:00	0.00	0.00
	November 2009	10341.33	1092	:00	5.26	0	0	:00	0.00	0.00
	October 2009	12199.1	1398	:36	7.19	0	0	:00	0.00	0.00
	September 2009	13390.93	1512	:00	6.06	0	0	:00	0.00	0.00
	August 2009	11585.24	1372	:12	6	0	0	:00	0.00	0.00
PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	July 2010	184.52	1437	:48	0	0	0	:00	0.00	0.00
	June 2010	66.77	524	:00	0	0	0	:00	0.00	0.00
	May 2010	153.8	1219	:12	0	0	0	:00	0.00	0.00
	April 2010	128.47	1019	:36	0	0	0	:00	0.00	0.00
	March 2010	167.32	1335	:00	0	0	0	:00	0.00	0.00
	February 2010	172.84	1366	:00	0	0	0	:00	0.00	0.00
	January 2010	184.52	1437	:00	0	0	0	:00	0.00	0.00
	December 2009	163.59	1310	:00	0	0	0	:00	0.00	0.00
	November 2009	139.66	1092	:24	0	0	0	:00	0.00	0.00
	October 2009	175.96	1398	:36	0	0	0	:00	0.00	0.00

	September 2009	188.95	1512	:48	0	0	0	0	:00	0.00	0.00
	August 2009	171.75	1372	:12	0	0	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	July 2010	12149.09	1437	:00	0	0	0	0	:00	0.00	0.00
	June 2010	4912.5	524	:00	0.01	0	0	0	:00	0.00	0.00
	May 2010	13124.46	1219	:00	0	0	0	0	:00	0.00	0.00
	April 2010	9654.74	1019	:00	0	0	0	0	:00	0.00	0.00
	March 2010	11410.79	1335	:00	0	0	0	0	:00	0.00	0.00
	February 2010	11008.39	1366	:00	0	0	0	0	:00	0.00	0.00
	January 2010	12149.09	1437	:00	0	0	0	0	:00	0.00	0.00
	December 2009	10876.38	1310	:00	0.01	0	0	0	:00	0.00	0.00
	November 2009	10201.67	1092	:00	0	0	0	0	:00	0.00	0.00
	October 2009	12023.14	1398	:00	0	0	0	0	:00	0.00	0.00
	September 2009	13201.98	1512	:00	0	0	0	0	:00	0.00	0.00
	August 2009	11413.49	1372	:00	0	0	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	July 2010	5391.11	830	:48	5.88	0	0	0	:00	0.00	0.00
	June 2010	1783.07	259	:36	3.36	0	0	0	:00	0.00	0.00
	May 2010	4618.32	656	:12	4.58	0	0	0	:00	0.00	0.00
	April 2010	4810.16	668	:36	5.01	0	0	0	:00	0.00	0.00
	March 2010	5700.04	820	:00	4.93	0	0	0	:00	0.00	0.00
	February 2010	5801.22	784	:00	4.75	0	0	0	:00	0.00	0.00
	January 2010	5391.11	830	:00	6.69	0	0	0	:00	0.00	0.00
	December 2009	5617.45	807	:36	3.36	0	0	0	:00	0.00	0.00
	November 2009	4532.53	613	:24	2.8	0	0	0	:00	0.00	0.00
	October 2009	5772.28	799	:36	6.43	0	0	0	:00	0.00	0.00
	September 2009	6478.18	948	:48	5.88	0	0	0	:00	0.00	0.00
	August 2009	5487	785	:12	5.29	0	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	July 2010	85.45	830	:24	2.65	0	0	0	:00	0.00	0.00
	June 2010	26.25	259	:48	1.19	0	0	0	:00	0.00	0.00
	May 2010	66.92	656	:00	0	0	0	0	:00	0.00	0.00
	April 2010	67.55	668	:00	0	0	0	0	:00	0.00	0.00
	March 2010	83.45	820	:12	1.82	0	0	0	:00	0.00	0.00
	February 2010	79.03	784	:24	1.28	0	0	0	:00	0.00	0.00
	January 2010	85.45	830	:00	1.01	0	0	0	:00	0.00	0.00
	December 2009	81.72	807	:36	1.09	0	0	0	:00	0.00	0.00
	November 2009	61.75	613	:24	1.48	0	0	0	:00	0.00	0.00
	October 2009	80.24	799	:24	5.39	0	0	0	:00	0.00	0.00
	September 2009	95.58	948	:24	2.65	0	0	0	:00	0.00	0.00
	August 2009	78.88	785	:36	1.21	0	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	July 2010	5305.66	830	:12	4.11	0	0	0	:00	0.00	0.00
	June 2010	1756.82	259	:12	5.83	0	0	0	:00	0.00	0.00
	May 2010	4551.4	656	:00	0	0	0	0	:00	0.00	0.00
	April 2010	4742.61	668	:00	0	0	0	0	:00	0.00	0.00
	March 2010	5616.59	820	:00	5.41	0	0	0	:00	0.00	0.00
	February 2010	5722.19	784	:00	2.3	0	0	0	:00	0.00	0.00
	January 2010	5305.66	830	:36	3.44	0	0	0	:00	0.00	0.00
	December 2009	5535.73	807	:48	3.63	0	0	0	:00	0.00	0.00
	November 2009	4470.78	613	:36	3.71	0	0	0	:00	0.00	0.00
	October 2009	5692.04	799	:12	3.08	0	0	0	:00	0.00	0.00
	September 2009	6382.6	948	:12	4.11	0	0	0	:00	0.00	0.00
	August 2009	5408.12	785	:36	4.88	0	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	July 2010	5905.03	1609	:36	3.56	0	0	0	:00	0.00	0.00
	June 2010	0	0	:48	3.73	0	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	0	:00	0.00	0.00

	April 2010	14145.3	4185	:00	0	0	0	:00	0.00	0.00	
	March 2010	14629.02	3997	:36	3.76	0	0	:00	0.00	0.00	
	February 2010	16299.5	4657	:36	3.46	0	0	:00	0.00	0.00	
	January 2010	15860.62	4418	:12	3.43	0	0	:00	0.00	0.00	
	December 2009	15685.45	4345	:48	3.69	0	0	:00	0.00	0.00	
	November 2009	16754.36	4516	:00	3.43	0	0	:00	0.00	0.00	
	October 2009	16642.02	4547	:48	3.55	0	0	:00	0.00	0.00	
	September 2009	16388.35	4565	:36	3.56	0	0	:00	0.00	0.00	
	August 2009	15778	4508	:24	3.5	0	0	:00	0.00	0.00	
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	July 2010	1385.51	316	:12	10.13	0	0	:00	0.00	0.00	
	June 2010	0	0	:12	8.71	0	0	:00	0.00	0.00	
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00	
	April 2010	3537.91	804	:00	0	0	0	:00	0.00	0.00	
	March 2010	3110.26	759	:48	9.37	0	0	:00	0.00	0.00	
	February 2010	3592.85	879	:00	10.04	0	0	:00	0.00	0.00	
	January 2010	3577.63	847	:36	8.74	0	0	:00	0.00	0.00	
	December 2009	3568.49	822	:12	8.6	0	0	:00	0.00	0.00	
	November 2009	3650.11	853	:48	8.69	0	0	:00	0.00	0.00	
	October 2009	3794.44	866	:00	8.72	0	0	:00	0.00	0.00	
	September 2009	3833.95	874	:12	10.13	0	0	:00	0.00	0.00	
	August 2009	3862.36	870	:00	8.64	0	0	:00	0.00	0.00	
	PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	July 2010	9306.64	1931	:00	2.86	0	0	:00	0.00	0.00
		June 2010	0	0	:36	2.29	0	0	:00	0.00	0.00
May 2010		0	0	:00	0	0	0	:00	0.00	0.00	
April 2010		21990.64	4955	:00	0	0	0	:00	0.00	0.00	
March 2010		22104.69	4716	:00	2.23	0	0	:00	0.00	0.00	
February 2010		25616.34	5476	:36	1.73	0	0	:00	0.00	0.00	
January 2010		24764.78	5243	:48	1.31	0	0	:00	0.00	0.00	
December 2009		27350.52	5109	:24	1.6	0	0	:00	0.00	0.00	
November 2009		31531.29	5326	:24	1.78	0	0	:00	0.00	0.00	
October 2009		32137.64	5362	:24	1.44	0	0	:00	0.00	0.00	
September 2009		32281.68	5419	:00	2.86	0	0	:00	0.00	0.00	
August 2009		33392.86	5357	:48	1.62	0	0	:00	0.00	0.00	
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25		July 2010	2967.58	451	:24	9.56	0	0	:00	0.00	0.00
		June 2010	0	0	:36	3.26	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00	
	April 2010	9454.72	1496	:00	0	0	0	:00	0.00	0.00	
	March 2010	8917.65	1341	:00	3.5	0	0	:00	0.00	0.00	
	February 2010	10007.39	1591	:24	3.26	0	0	:00	0.00	0.00	
	January 2010	8287.5	1250	:24	2.96	0	0	:00	0.00	0.00	
	December 2009	8835.92	1241	:24	3.03	0	0	:00	0.00	0.00	
	November 2009	8768.25	1299	:24	4.64	0	0	:00	0.00	0.00	
	October 2009	9372.6	1270	:12	7.28	0	0	:00	0.00	0.00	
	September 2009	8569.3	1279	:24	9.56	0	0	:00	0.00	0.00	
	August 2009	8267.61	1247	:48	7.13	0	0	:00	0.00	0.00	
	PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	July 2010	6154.73	2753	:12	1.03	0	0	:00	0.00	0.00
		June 2010	0	0	:12	1.25	0	0	:00	0.00	0.00
May 2010		0	0	:00	0	0	0	:00	0.00	0.00	
April 2010		15320.11	7134	:00	0	0	0	:00	0.00	0.00	
March 2010		15536.28	6789	:00	1.8	0	0	:00	0.00	0.00	
February 2010		17519.37	7895	:12	1.17	0	0	:00	0.00	0.00	
January 2010		16665.44	7552	:36	0.95	0	0	:00	0.00	0.00	
December 2009		18132.17	7361	:00	1.1	0	0	:00	0.00	0.00	

	November 2009	18818.7	7664	:48	1.62	0	0	:00	0.00	0.00
	October 2009	20082.88	7734	:12	1.11	0	0	:00	0.00	0.00
	September 2009	19657.64	7789	:12	1.03	0	0	:00	0.00	0.00
	August 2009	18662.91	7669	:36	1.19	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	July 2010	2987.11	1766	:24	7.4	0	0	:00	0.00	0.00
	June 2010	0	0	:24	6.03	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
	April 2010	7338.75	4581	:00	0	0	0	:00	0.00	0.00
	March 2010	7702.97	4374	:12	6.83	0	0	:00	0.00	0.00
	February 2010	8714.45	5082	:36	5.66	0	0	:00	0.00	0.00
	January 2010	8277.54	4834	:48	6.33	0	0	:00	0.00	0.00
	December 2009	6386.07	3021	:24	6.08	0	0	:00	0.00	0.00
	November 2009	5159.44	1761	:36	6.51	0	0	:00	0.00	0.00
	October 2009	6295.62	1817	:36	6	0	0	:00	0.00	0.00
	September 2009	5755.94	1843	:24	7.4	0	0	:00	0.00	0.00
	August 2009	5583.61	1861	:24	6.22	0	0	:00	0.00	0.00
PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	July 2010	3823.4	1307	:36	1.59	0	0	:00	0.00	0.00
	June 2010	0	0	:00	1.41	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
	April 2010	9662.84	3446	:00	0	0	0	:00	0.00	0.00
	March 2010	9604.29	3280	:12	2.88	0	0	:00	0.00	0.00
	February 2010	10802.39	3804	:00	2.62	0	0	:00	0.00	0.00
	January 2010	10544.54	3639	:36	1.69	0	0	:00	0.00	0.00
	December 2009	10667.78	3534	:48	2.98	0	0	:00	0.00	0.00
	November 2009	11200.32	3701	:00	2.46	0	0	:00	0.00	0.00
	October 2009	11366.27	3752	:48	1.99	0	0	:00	0.00	0.00
	September 2009	11437.53	3763	:36	1.59	0	0	:00	0.00	0.00
	August 2009	11191.6	3662	:12	1.96	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20	July 2010	17431.25	1355	:00	0	0	0	:00	0.00	0.00
	June 2010	0	0	:52	0.1543	0	0	:00	0.00	0.00
	May 2010	0	0	:00	0	0	0	:00	0.00	0.00
	April 2010	47530.25	3411	:20	0.2353	0	0	:00	0.00	0.00
	March 2010	41666.39	3245	:00	0	0	0	:00	0.00	0.00
	February 2010	51852.07	3849	:02	0.2106	0	0	:00	0.00	0.00
	January 2010	47690.13	3667	:00	0	0	0	:00	0.00	0.00
	December 2009	52228.52	3605	:00	0	0	0	:00	0.00	0.00
	November 2009	49568.94	3771	:38	0.2534	0	0	:00	0.00	0.00
	October 2009	54100.3	3767	:13	0.1324	0	0	:00	0.00	0.00
	September 2009	52527.5	3777	:29	0.2083	0	0	:00	0.00	0.00
	August 2009	52018.34	3773	:06	0.2261	0	0	:00	0.00	0.00
PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	July 2010	2185.2	390	:00	0	0	0	:00	0.00	0.00
	June 2010	0	0	:39	0.0712	0	0	:00	0.00	0.00
	May 2010	0	0	:55	0.0833	0	0	:00	0.00	0.00
	April 2010	5634.9	984	:54	0.0914	0	0	:00	0.00	0.00
	March 2010	5346.54	938	:05	0.1303	0	0	:00	0.00	0.00
	February 2010	6290.51	1105	:33	0.0417	0	0	:00	0.00	0.00
	January 2010	5813.12	1034	:36	0.1506	0	0	:00	0.00	0.00
	December 2009	6252.26	1042	:44	0.1058	0	0	:00	0.00	0.00
	November 2009	6224.09	1061	:00	0	0	0	:00	0.00	0.00
	October 2009	6111.99	1065	:41	0.0476	0	0	:00	0.00	0.00
	September 2009	5959.91	1068	:27	0.1	0	0	:00	0.00	0.00
	August 2009	6299.21	1079	:07	0.0451	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy	July 2010	0	0	90%	0.3032	0	0	0%	0.00	0.00

Resale & UNE-P (POTS) Benchmark 0.95	June 2010	45	45	89%	0.3142	0	0	0%	0.00	(0.16)	
	May 2010	48	51	88%	0.32	0	0	0%	0.00	0.03	
	April 2010	39	39	87%	0.3328	0	0	0%	0.00	(0.16)	
	March 2010	41	43	88%	0.3234	0	0	0%	0.00	(0.01)	
	February 2010	49	49	85%	0.357	0	0	0%	0.00	(0.16)	
	January 2010	46	46	90%	0.3051	0	0	0%	0.00	(0.16)	
	December 2009	27	29	91%	0.2824	0	0	0%	0.00	0.06	
	November 2009	55	56	91%	0.28	0	0	0%	0.00	(0.10)	
	October 2009	42	44	91%	0.2813	0	0	0%	0.00	(0.01)	
	September 2009	35	37	92%	0.2689	0	0	0%	0.00	0.01	
	August 2009	56	60	93%	0.2495	0	0	0%	0.00	0.05	
	July 2010	0	0	59%	0.4925	0	0	0%	0.00	0.00	
	PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	June 2010	426	429	71%	0.4556	0	0	0%	0.00	(0.14)
May 2010		589	594	63%	0.4831	0	0	0%	0.00	(0.13)	
April 2010		626	637	67%	0.4686	0	0	0%	0.00	(0.10)	
March 2010		573	574	53%	0.4993	0	0	0%	0.00	(0.15)	
February 2010		463	474	75%	0.433	0	0	0%	0.00	(0.08)	
January 2010		437	442	65%	0.4783	0	0	0%	0.00	(0.12)	
December 2009		299	299	59%	0.4918	0	0	0%	0.00	(0.16)	
November 2009		440	441	72%	0.4513	0	0	0%	0.00	(0.15)	
October 2009		490	495	70%	0.4592	0	0	0%	0.00	(0.13)	
September 2009		489	490	79%	0.4065	0	0	0%	0.00	(0.15)	
August 2009		429	430	71%	0.456	0	0	0%	0.00	(0.15)	
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic		July 2010	7341	8258	74%	0.4396	0	0	0%	0.00	0.00
		June 2010	8172	9242	75%	0.4318	0	0	0%	0.00	0.00
	May 2010	8996	10303	68%	0.4657	0	0	0%	0.00	0.00	
	April 2010	8015	9094	72%	0.447	0	0	0%	0.00	0.00	
	March 2010	7759	9127	71%	0.4524	0	0	0%	0.00	0.00	
	February 2010	9503	10605	72%	0.4483	0	0	0%	0.00	0.00	
	January 2010	9156	10033	70%	0.4599	0	0	0%	0.00	0.00	
	December 2009	9907	10836	71%	0.4547	0	0	0%	0.00	0.00	
	November 2009	10472	11465	74%	0.44	0	0	0%	0.00	0.00	
	October 2009	11177	12129	74%	0.4407	0	0	0%	0.00	0.00	
	September 2009	15581	16694	72%	0.4472	0	0	0%	0.00	0.00	
	August 2009	14608	15768	73%	0.4445	0	0	0%	0.00	0.00	
	PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	July 2010	108	153	72%	0.4505	0	0	0%	0.00	0.00
June 2010		100	159	76%	0.4257	0	0	0%	0.00	0.00	
May 2010		118	175	77%	0.4216	0	0	0%	0.00	0.00	
April 2010		69	131	77%	0.4232	0	0	0%	0.00	0.00	
March 2010		150	200	79%	0.4051	0	0	0%	0.00	0.00	
February 2010		113	175	78%	0.4152	0	0	0%	0.00	0.00	
January 2010		98	166	78%	0.4171	0	0	0%	0.00	0.00	
December 2009		118	165	78%	0.4162	0	0	0%	0.00	0.00	
November 2009		97	139	82%	0.3863	0	0	0%	0.00	0.00	
October 2009		125	158	77%	0.423	0	0	0%	0.00	0.00	
September 2009		98	139	80%	0.3988	0	0	0%	0.00	0.00	
August 2009		100	170	80%	0.4028	0	0	0%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic		July 2010	1392	1851	99%	0.1079	0	0	0%	0.00	0.00
	June 2010	1566	2296	99%	0.1206	0	0	0%	0.00	0.00	
	May 2010	1685	2327	98%	0.1437	0	0	0%	0.00	0.00	
	April 2010	1600	2244	98%	0.129	0	0	0%	0.00	0.00	
	March 2010	1730	2398	98%	0.133	0	0	0%	0.00	0.00	
February 2010	1627	2337	98%	0.136	0	0	0%	0.00	0.00		

	January 2010	1559	2202	99%	0.0915	0	0	0%	0.00	0.00	
	December 2009	1891	2564	99%	0.0892	0	0	0%	0.00	0.00	
	November 2009	1635	2221	99%	0.0985	0	0	0%	0.00	0.00	
	October 2009	1767	2442	99%	0.1168	0	0	0%	0.00	0.00	
	September 2009	1808	2480	99%	0.109	0	0	0%	0.00	0.00	
	August 2009	1792	2343	99%	0.0892	0	0	0%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	July 2010	125	164	96%	0.1889	0	0	0%	0.00	0.00	
	June 2010	143	186	93%	0.2534	0	0	0%	0.00	0.00	
	May 2010	141	184	93%	0.2473	0	0	0%	0.00	0.00	
	April 2010	115	145	96%	0.1975	0	0	0%	0.00	0.00	
	March 2010	197	253	93%	0.251	0	0	0%	0.00	0.00	
	February 2010	166	214	97%	0.1591	0	0	0%	0.00	0.00	
	January 2010	129	166	99%	0.0932	0	0	0%	0.00	0.00	
	December 2009	197	241	98%	0.14	0	0	0%	0.00	0.00	
	November 2009	138	180	95%	0.2146	0	0	0%	0.00	0.00	
	October 2009	194	242	96%	0.195	0	0	0%	0.00	0.00	
	September 2009	168	211	97%	0.1733	0	0	0%	0.00	0.00	
	August 2009	164	205	93%	0.2494	0	0	0%	0.00	0.00	
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	July 2010	7341	7451	93%	0.2571	0	0	0%	0.00	(0.11)
		June 2010	8172	8348	95%	0.2216	0	0	0%	0.00	(0.09)
		May 2010	8996	9151	95%	0.2101	0	0	0%	0.00	(0.10)
		April 2010	8015	8162	95%	0.2115	0	0	0%	0.00	(0.10)
		March 2010	7759	7908	95%	0.2212	0	0	0%	0.00	(0.10)
February 2010		9503	9584	96%	0.1971	0	0	0%	0.00	(0.13)	
January 2010		9156	9230	95%	0.224	0	0	0%	0.00	(0.13)	
December 2009		9907	10005	96%	0.1874	0	0	0%	0.00	(0.13)	
November 2009		10472	10619	96%	0.1904	0	0	0%	0.00	(0.11)	
October 2009		11177	11313	96%	0.1984	0	0	0%	0.00	(0.12)	
September 2009		15581	15707	95%	0.2081	0	0	0%	0.00	(0.13)	
August 2009		14608	14771	96%	0.1856	0	0	0%	0.00	(0.12)	
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95		July 2010	108	116	98%	0.1275	0	0	0%	0.00	0.06
	June 2010	100	107	99%	0.0887	0	0	0%	0.00	0.05	
	May 2010	118	123	99%	0.1166	0	0	0%	0.00	(0.03)	
	April 2010	69	74	98%	0.1428	0	0	0%	0.00	0.06	
	March 2010	150	154	97%	0.1802	0	0	0%	0.00	(0.08)	
	February 2010	113	114	99%	0.0709	0	0	0%	0.00	(0.13)	
	January 2010	98	100	97%	0.1685	0	0	0%	0.00	(0.09)	
	December 2009	118	124	100%	0	0	0	0%	0.00	(0.01)	
	November 2009	97	101	99%	0.0709	0	0	0%	0.00	(0.03)	
	October 2009	125	129	98%	0.1443	0	0	0%	0.00	(0.06)	
	September 2009	98	105	97%	0.1833	0	0	0%	0.00	0.05	
	August 2009	100	110	99%	0.0767	0	0	0%	0.00	0.13	
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	July 2010	1392	1468	8%	0	0	0	0%	0.00	(0.35)
June 2010		1566	1642	25%	0.339583333	0	0	0%	0.00	(0.37)	
May 2010		1685	1768	57%	0.502777778	0	0	0%	0.00	(0.36)	
April 2010		1600	1687	79%	0.173611111	0	0	0%	0.00	(0.35)	
March 2010		1730	1803	44%	0.402777778	0	0	0%	0.00	(0.39)	
February 2010		1627	1718	56%	0.354166667	0	0	0%	0.00	(0.34)	
January 2010		1559	1618	8%	0	0	0	0%	0.00	(0.40)	
December 2009		1891	1965	51%	0.365972222	0	0	0%	0.00	(0.40)	
November 2009		1635	1705	47%	0.392361111	0	0	0%	0.00	(0.38)	
October 2009		1767	1851	48%	0.386805556	0	0	0%	0.00	(0.37)	
September 2009	1808	1875	136%	1.904166667	0	0	0%	0.00	(0.40)		

PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	August 2009	1792	1846	38%	0.410416667	0	0	0%	0.00	(0.43)	
	July 2010	125	126	8%	0.084027778	0	0	0%	0.00	(0.13)	
	June 2010	143	145	5%	0.055555556	0	0	0%	0.00	(0.11)	
	May 2010	141	144	7%	0.120138889	0	0	0%	0.00	(0.09)	
	April 2010	115	119	6%	0.06875	0	0	0%	0.00	(0.05)	
	March 2010	197	198	5%	0.067361111	0	0	0%	0.00	(0.14)	
	February 2010	166	171	8%	0.359722222	0	0	0%	0.00	(0.07)	
	January 2010	129	129	6%	0.106944444	0	0	0%	0.00	(0.16)	
	December 2009	197	198	29%	3.540972222	0	0	0%	0.00	(0.14)	
	November 2009	138	141	15%	1.016666667	0	0	0%	0.00	(0.09)	
	October 2009	194	201	10%	0.127777778	0	0	0%	0.00	(0.05)	
	September 2009	168	169	18%	0.451388889	0	0	0%	0.00	(0.14)	
	August 2009	164	164	9%	0.102777778	0	0	0%	0.00	(0.16)	
PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	July 2010	1.01597222	4	00:41	0.1681	0	0	00:00	0.00	(2.24)	
	June 2010	1.14513889	2	00:39	0.164	0	0	00:00	0.00	(1.28)	
	May 2010	3.14444444	4	00:39	0.1625	0	0	00:00	0.00	(0.64)	
	April 2010	3.48333333	8	00:34	0.1536	0	0	00:00	0.00	(1.69)	
	March 2010	3.35555556	6	00:42	0.1691	0	0	00:00	0.00	(1.32)	
	February 2010	0.08263889	1	00:40	0.1644	0	0	00:00	0.00	(2.75)	
	January 2010	1.53472222	3	00:34	0.1523	0	0	00:00	0.00	(1.47)	
	December 2009	2.82430556	6	00:41	0.168	0	0	00:00	0.00	(1.59)	
	November 2009	1.43888889	3	00:38	0.1617	0	0	00:00	0.00	(1.56)	
	October 2009	5.45208333	4	00:39	0.1639	0	0	00:00	0.00	1.09	
	September 2009	1.90694444	5	00:36	0.1562	0	0	00:00	0.00	(1.86)	
	August 2009	1.77847222	3	00:39	0.1625	0	0	00:00	0.00	(1.22)	
	July 2010	12.6118056	243	10:07	0.4939	0	0	00:00	0.00	(2.69)	
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	June 2010	24.5222222	359	09:53	0.4922	0	0	00:00	0.00	(2.59)	
	May 2010	19.9	340	11:10	0.4988	0	0	00:00	0.00	(2.65)	
	April 2010	13.8506944	297	10:36	0.4966	0	0	00:00	0.00	(2.72)	
	March 2010	26.8388889	333	10:09	0.4941	0	0	00:00	0.00	(2.52)	
	February 2010	14.0215278	242	09:59	0.4929	0	0	00:00	0.00	(2.65)	
	January 2010	90.3986111	307	09:49	0.4917	0	0	00:00	0.00	(1.23)	
	December 2009	50.2069444	333	10:12	0.4944	0	0	00:00	0.00	(2.10)	
	November 2009	27.6333333	272	10:21	0.4953	0	0	00:00	0.00	(2.39)	
	October 2009	46.6201389	253	10:06	0.4938	0	0	00:00	0.00	(1.89)	
	September 2009	26.95625	286	10:07	0.4938	0	0	00:00	0.00	(2.43)	
	August 2009	41.43125	264	09:41	0.4907	0	0	00:00	0.00	(2.06)	
	PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	July 2010	952	34432	50%	0.5	0	0	0%	0.00	0.00
		June 2010	1106	40736	80%	0.4	0	0	0%	0.00	0.00
May 2010		1041	43053	25%	0.433	0	0	0%	0.00	0.00	
April 2010		1052	35707	36%	0.481	0	0	0%	0.00	0.00	
March 2010		1055	37936	53%	0.4989	0	0	0%	0.00	0.00	
February 2010		878	36953	60%	0.4899	0	0	0%	0.00	0.00	
January 2010		1080	37175	33%	0.4714	0	0	0%	0.00	0.00	
December 2009		1098	40862	38%	0.4841	0	0	0%	0.00	0.00	
November 2009		1106	40036	46%	0.4985	0	0	0%	0.00	0.00	
October 2009		974	38911	50%	0.5	0	0	0%	0.00	0.00	
September 2009		1061	39074	31%	0.4615	0	0	0%	0.00	0.00	
August 2009		1104	39401	63%	0.4841	0	0	0%	0.00	0.00	
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic		July 2010	14191	34432	100%	0	0	0	0%	0.00	0.00
	June 2010	18961	40736	100%	0	0	0	0%	0.00	0.00	
	May 2010	19032	43053	100%	0	0	0	0%	0.00	0.00	
	April 2010	15114	35707	100%	0	0	0	0%	0.00	0.00	

	March 2010	15782	37936	100%	0	0	0	0%	0.00	0.00
	February 2010	15132	36953	100%	0	0	0	0%	0.00	0.00
	January 2010	15815	37175	100%	0	0	0	0%	0.00	0.00
	December 2009	17647	40862	100%	0	0	0	0%	0.00	0.00
	November 2009	16876	40036	100%	0	0	0	0%	0.00	0.00
	October 2009	16407	38911	100%	0.0659	0	0	0%	0.00	0.00
	September 2009	15788	39074	100%	0	0	0	0%	0.00	0.00
	August 2009	16397	39401	100%	0	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile	July 2010	4	5	100%	0	0	0	0%	0.00	0.00
Product Aggregate Diagnostic	June 2010	2	8	100%	0	0	0	0%	0.00	0.00
	May 2010	4	11	100%	0	0	0	0%	0.00	0.00
	April 2010	8	15	100%	0	0	0	0%	0.00	0.00
	March 2010	6	10	100%	0.0704	0	0	0%	0.00	0.00
	February 2010	1	3	100%	0	0	0	0%	0.00	0.00
	January 2010	3	8	100%	0	0	0	0%	0.00	0.00
	December 2009	6	13	100%	0	0	0	0%	0.00	0.00
	November 2009	3	6	100%	0	0	0	0%	0.00	0.00
	October 2009	4	13	100%	0.041	0	0	0%	0.00	0.00
	September 2009	5	8	100%	0	0	0	0%	0.00	0.00
	August 2009	3	5	100%	0	0	0	0%	0.00	0.00
PO-5A-(a) FOCs On Time for Fully	July 2010	225	225	100%	0.0236	0	0	0%	0.00	(0.16)
Electronic LSRs Received Via IMA Resale	June 2010	237	237	100%	0.0125	0	0	0%	0.00	(0.16)
Aggregate Benchmark 0.95	May 2010	244	244	100%	0	0	0	0%	0.00	(0.16)
	April 2010	179	179	100%	0.0226	0	0	0%	0.00	(0.16)
	March 2010	340	340	100%	0.0206	0	0	0%	0.00	(0.16)
	February 2010	274	274	100%	0	0	0	0%	0.00	(0.16)
	January 2010	223	223	100%	0.0156	0	0	0%	0.00	(0.16)
	December 2009	303	303	100%	0	0	0	0%	0.00	(0.16)
	November 2009	228	229	100%	0	0	0	0%	0.00	(0.14)
	October 2009	301	301	100%	0.0608	0	0	0%	0.00	(0.16)
	September 2009	259	259	100%	0	0	0	0%	0.00	(0.16)
	August 2009	252	252	100%	0.0085	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully	July 2010	1032	1032	100%	0	0	0	0%	0.00	(0.16)
Electronic LSRs Received Via IMA	June 2010	1163	1163	100%	0	0	0	0%	0.00	(0.16)
Unbundled Loop Aggregate Benchmark	May 2010	1277	1277	100%	0	0	0	0%	0.00	(0.16)
0.95	April 2010	1200	1206	100%	0	0	0	0%	0.00	(0.14)
	March 2010	1286	1286	100%	0	0	0	0%	0.00	(0.16)
	February 2010	1191	1191	100%	0	0	0	0%	0.00	(0.16)
	January 2010	1107	1107	100%	0	0	0	0%	0.00	(0.16)
	December 2009	1429	1429	99%	0.1072	0	0	0%	0.00	(0.16)
	November 2009	1187	1189	100%	0	0	0	0%	0.00	(0.15)
	October 2009	1369	1369	99%	0.1111	0	0	0%	0.00	(0.16)
	September 2009	1332	1332	99%	0.1147	0	0	0%	0.00	(0.16)
	August 2009	1358	1359	96%	0.1889	0	0	0%	0.00	(0.16)
PO-5A-(c) FOCs On Time for Fully	July 2010	6441	6442	98%	0.1471	0	0	0%	0.00	(0.16)
Electronic LSRs Received Via IMA LNP	June 2010	7145	7145	99%	0.115	0	0	0%	0.00	(0.16)
Benchmark 0.95	May 2010	7843	7847	99%	0.1183	0	0	0%	0.00	(0.16)
	April 2010	7058	7061	99%	0.1171	0	0	0%	0.00	(0.16)
	March 2010	6754	6754	99%	0.1124	0	0	0%	0.00	(0.16)
	February 2010	8230	8232	99%	0.1169	0	0	0%	0.00	(0.16)
	January 2010	7946	7946	99%	0.0926	0	0	0%	0.00	(0.16)
	December 2009	8632	8632	99%	0.0737	0	0	0%	0.00	(0.16)
	November 2009	9117	9151	99%	0.0989	0	0	0%	0.00	(0.15)

	October 2009	9793	9793	99%	0.1211	0	0	0%	0.00	(0.16)
	September 2009	13833	13834	99%	0.1163	0	0	0%	0.00	(0.16)
	August 2009	12667	12669	99%	0.1076	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For	July 2010	74	74	100%	0	0	0	0%	0.00	(0.33)
Electronic/Manual LSRs Received Via IMA	June 2010	90	90	100%	0	0	0	0%	0.00	(0.33)
Resale Aggregate Benchmark 0.9	May 2010	83	83	100%	0	0	0	0%	0.00	(0.33)
	April 2010	81	81	100%	0	0	0	0%	0.00	(0.33)
	March 2010	97	97	100%	0	0	0	0%	0.00	(0.33)
	February 2010	99	99	100%	0	0	0	0%	0.00	(0.33)
	January 2010	85	86	99%	0.0815	0	0	0%	0.00	(0.29)
	December 2009	79	79	99%	0.0872	0	0	0%	0.00	(0.33)
	November 2009	79	80	100%	0	0	0	0%	0.00	(0.29)
	October 2009	74	75	100%	0	0	0	0%	0.00	(0.29)
	September 2009	78	81	100%	0	0	0	0%	0.00	(0.21)
	August 2009	92	92	100%	0	0	0	0%	0.00	(0.33)
PO-5B-(b) FOCs On Time For	July 2010	883	895	0%	0	0	0	0%	0.00	(0.29)
Electronic/Manual LSRs Received Via IMA	June 2010	1180	1197	0%	0	0	0	0%	0.00	(0.29)
Unbundled Loop AGG-EELs Benchmark 0.9	May 2010	1135	1151	100%	0	0	0	0%	0.00	(0.29)
	April 2010	1002	1015	100%	0	0	0	0%	0.00	(0.29)
	March 2010	1138	1154	100%	0	0	0	0%	0.00	(0.29)
	February 2010	1145	1155	0%	0	0	0	0%	0.00	(0.30)
	January 2010	1093	1099	0%	0	0	0	0%	0.00	(0.32)
	December 2009	1102	1113	0%	0	0	0	0%	0.00	(0.30)
	November 2009	993	1008	100%	0	0	0	0%	0.00	(0.28)
	October 2009	1006	1020	0%	0	0	0	0%	0.00	(0.29)
	September 2009	1096	1109	100%	0	0	0	0%	0.00	(0.29)
	August 2009	1046	1055	0%	0	0	0	0%	0.00	(0.30)
PO-5B-(c) FOCs On Time For	July 2010	863	863	0%	0	0	0	0%	0.00	(0.33)
Electronic/Manual LSRs Received Via IMA	June 2010	1021	1021	0%	0	0	0	0%	0.00	(0.33)
LNP Benchmark 0.9	May 2010	1246	1246	0%	0	0	0	0%	0.00	(0.33)
	April 2010	1093	1093	0%	0	0	0	0%	0.00	(0.33)
	March 2010	1254	1254	0%	0	0	0	0%	0.00	(0.33)
	February 2010	1039	1046	0%	0	0	0	0%	0.00	(0.31)
	January 2010	777	783	0%	0	0	0	0%	0.00	(0.31)
	December 2009	865	865	100%	0	0	0	0%	0.00	(0.33)
	November 2009	924	924	0%	0	0	0	0%	0.00	(0.33)
	October 2009	874	874	0%	0	0	0	0%	0.00	(0.33)
	September 2009	1026	1026	0%	0	0	0	0%	0.00	(0.33)
	August 2009	1111	1111	0%	0	0	0	0%	0.00	(0.33)
PO-5C-(a) FOCs on Time for Manual	July 2010	0	0	100%	0	0	0	0%	0.00	0.00
Resale Aggregate Benchmark 0.9	June 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00
	October 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00
PO-5C-(b) FOCs on Time for Manual	July 2010	0	0	97%	0.169	0	0	0%	0.00	0.00
Unbundled Loop AGG-EELs Benchmark	June 2010	0	0	100%	0	0	0	0%	0.00	0.00

0.9	May 2010	0	0	97%	0.1767	0	0	0%	0.00	0.00	
	April 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	100%	0	0	0	0%	0.00	0.00	
	January 2010	1	1	100%	0	0	0	0%	0.00	(0.33)	
	December 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	98%	0.1443	0	0	0%	0.00	0.00	
	September 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	100%	0	0	0	0%	0.00	0.00	
	PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	July 2010	1	1	1%	0.034722222	0	0	0%	0.00	(0.33)
		June 2010	5	5	1%	0.0375	0	0	0%	0.00	(0.33)
		May 2010	6	6	1%	0.068055556	0	0	0%	0.00	(0.33)
		April 2010	5	5	1%	0.019444444	0	0	0%	0.00	(0.33)
March 2010		4	4	1%	0.075	0	0	0%	0.00	(0.33)	
February 2010		2	2	1%	0.102083333	0	0	0%	0.00	(0.33)	
January 2010		4	4	2%	0.096527778	0	0	0%	0.00	(0.33)	
December 2009		4	4	2%	0.095833333	0	0	0%	0.00	(0.33)	
November 2009		3	3	2%	0.095833333	0	0	0%	0.00	(0.33)	
October 2009		7	7	2%	0.079166667	0	0	0%	0.00	(0.33)	
September 2009		3	3	2%	0.06875	0	0	0%	0.00	(0.33)	
August 2009		2	2	2%	0.055555556	0	0	0%	0.00	(0.33)	
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85		July 2010	55	55	100%	0	0	0	0%	0.00	(0.53)
	June 2010	30	31	100%	0	0	0	0%	0.00	(0.42)	
	May 2010	31	31	100%	0	0	0	0%	0.00	(0.53)	
	April 2010	33	33	100%	0	0	0	0%	0.00	(0.53)	
	March 2010	35	35	100%	0	0	0	0%	0.00	(0.53)	
	February 2010	34	34	100%	0	0	0	0%	0.00	(0.53)	
	January 2010	69	69	100%	0	0	0	0%	0.00	(0.53)	
	December 2009	28	28	100%	0.0154	0	0	0%	0.00	(0.53)	
	November 2009	46	47	100%	0	0	0	0%	0.00	(0.45)	
	October 2009	29	29	100%	0.0152	0	0	0%	0.00	(0.53)	
	September 2009	50	50	100%	0	0	0	0%	0.00	(0.53)	
	August 2009	63	64	100%	0	0	0	0%	0.00	(0.47)	
	PO-6 Work Completion Notification Timeliness All Benchmark 0.25	July 2010	48.0493056	6932	00:00	0	0	0	00:00	0.00	(2.92)
June 2010		100.095139	8130	00:00	0	0	0	00:00	0.00	(2.85)	
May 2010		79.9951389	9077	00:00	0	0	0	00:00	0.00	(2.89)	
April 2010		91.4097222	7975	00:00	0	0	0	00:00	0.00	(2.86)	
March 2010		114.722222	8226	00:00	0	0	0	00:00	0.00	(2.83)	
February 2010		174.746528	10635	00:00	0	0	0	00:00	0.00	(2.80)	
January 2010		220.830556	10093	00:00	0	0	0	00:00	0.00	(2.74)	
December 2009		194.513194	10704	00:00	0	0	0	00:00	0.00	(2.78)	
November 2009		232.863194	11535	00:00	0	0	0	00:00	0.00	(2.76)	
October 2009		260.565278	11661	00:00	0	0	0	00:00	0.00	(2.73)	
September 2009		340.204861	15093	00:00	0	0	0	00:00	0.00	(2.73)	
August 2009		394.920139	14796	00:00	0	0	0	00:00	0.00	(2.68)	
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity		July 2010	3192	3192	257%	2.26	160260	160260	100%	0.00	0.00
	June 2010	3973	3973	427%	1.75	171104	171104	100%	0.00	0.00	
	May 2010	4117	4117	455%	5.24	184578	184578	100%	0.00	0.00	
	April 2010	4149	4149	377%	2.68	181909	181909	100%	0.00	0.00	
	March 2010	4364	4364	378%	1.89	181846	181846	100%	0.00	0.00	
	February 2010	4253	4253	341%	1.7	183105	183105	100%	0.00	0.00	
	January 2010	4241	4242	362%	1.87	208601	208601	100%	0.00	0.00	

	December 2009	4785	4785	297%	2.17	201944	201944	100%	0.00	0.00
	November 2009	4346	4347	380%	2.91	190128	190128	100%	0.00	0.00
	October 2009	4402	4402	276%	1.7	187943	187943	100%	0.00	0.00
	September 2009	4462	4462	394%	4.75	226531	226531	100%	0.00	0.00
	August 2009	4227	4241	391%	2.95	225339	225339	100%	0.00	0.00
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	July 2010	0	0	6	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	4	1	0	0	28	22	1	-1.44	(1.87)
	November 2009	5	1	1	0	34	32	1	-1.58	(1.96)
	October 2009	0	1	0	0	59	48	1	0.79	(0.66)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	1	0	0	0	0	0.00	0.00
	PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	July 2010	389	91	0	0	23	35	1	-33.73
June 2010		314	69	0	0	21	30	1	-29.55	(18.96)
May 2010		290	77	0	0	38	33	1	-6.23	(4.79)
April 2010		189	50	0	0	40	16	3	-0.57	(1.34)
March 2010		218	64	0	0	24	31	1	-24.19	(15.70)
February 2010		308	85	0	0	31	39	1	-23.79	(15.46)
January 2010		181	61	0	0	43	40	1	-6.90	(5.20)
December 2009		232	61	0	0	28	22	1	-5.48	(4.33)
November 2009		174	63	0	0	34	32	1	-3.20	(2.94)
October 2009		280	71	0	0	59	48	1	-9.39	(6.71)
September 2009		168	43	0	0	62	45	1	-5.11	(4.11)
August 2009		225	66	0	0	61	46	1	-6.81	(5.14)
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity		July 2010	0	0	0	0.4051	0	0	0	0.00
	June 2010	0	0	0	0.4899	0	0	0	0.00	0.00
	May 2010	0	0	0	0.4941	0	0	0	0.00	0.00
	April 2010	0	0	1	0.5	0	0	0	0.00	0.00
	March 2010	0	0	0	0.3877	0	0	0	0.00	0.00
	February 2010	0	0	0	0.48	0	0	0	0.00	0.00
	January 2010	0	0	0	0.4314	0	0	0	0.00	0.00
	December 2009	1	1	0	0.3981	28	22	1	0.14	(1.63)
	November 2009	0	0	0	0.3571	0	0	0	0.00	0.00
	October 2009	0	1	0	0.3836	59	48	1	0.79	(0.74)
	September 2009	1	1	0	0.3756	62	45	1	0.16	(1.68)
	August 2009	4	1	0	0.4157	61	46	1	-1.66	(2.01)
	PO-9A Timely Jeopardy Notices Non-Designed Services Parity	July 2010	0	1	0%	0	15	87	17%	0.45
June 2010		0	1	0%	0	7	89	8%	0.29	(1.86)
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	1	0%	0	16	150	11%	0.34	(1.76)
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	1	0%	0	17	170	10%	0.33	(1.78)
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00

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Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forcasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	

MR-3C	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Residence Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity

MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1 Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6E	Mean Time to Restore DS1 Parity	Parity
MR-6E	Mean Time to Restore E911 Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN Parity	Parity
MR-7A	Repair Repeat Report Rate Business Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate PBX Parity	Parity
MR-7A	Repair Repeat Report Rate Residence Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7B	Repair Repeat Report Rate Business Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7B	Repair Repeat Report Rate PBX Parity	Parity
MR-7B	Repair Repeat Report Rate Residence Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Residence Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity
MR-7D	Repair Repeat Report Rate DS0 Parity	Parity
MR-7D	Repair Repeat Report Rate DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity

MR-7D	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT DS1 Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity	
MR-7E	Repair Repeat Report Rate DS1 Parity	Parity	
MR-7E	Repair Repeat Report Rate E911 Parity	Parity	
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate ISDN Primary Parity	Parity	
MR-7E	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate Basic Rate ISDN Parity	Parity	
MR-8	Trouble Rate Business Parity	Parity	
MR-8	Trouble Rate Centrex Parity	Parity	
MR-8	Trouble Rate Centrex 21 Parity	Parity	
MR-8	Trouble Rate Dark Fiber - IOF Diagnostic	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop Diagnostic	Diagnostic	
MR-8	Trouble Rate DS0 Parity	Parity	
MR-8	Trouble Rate DS1 Parity	Parity	
MR-8	Trouble Rate DS3 Parity	Parity	
MR-8	Trouble Rate E911 Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Frame Relay Parity	Parity	
MR-8	Trouble Rate ISDN Primary Parity	Parity	
MR-8	Trouble Rate Line Sharing Parity	Parity	
MR-8	Trouble Rate Line Splitting Parity	Parity	
MR-8	Trouble Rate LIS Trunk Parity	Parity	
MR-8	Trouble Rate PBX Parity	Parity	
MR-8	Trouble Rate Residence Parity	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level Parity	Parity	
MR-8	Trouble Rate UDIT DS1 Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi Parity	Parity	
MR-8	Trouble Rate Unbundled Loop Analog Parity	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate UNE - P (POTS) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex 21) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex) Parity	Parity	
MR-9A	Repair Appointments Met Business Parity	Parity	
MR-9A	Repair Appointments Met Centrex Parity	Parity	
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9A	Repair Appointments Met PBX Parity	Parity	
MR-9A	Repair Appointments Met Residence Parity	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9B	Repair Appointments Met Business Parity	Parity	
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9B	Repair Appointments Met PBX Parity	Parity	
MR-9B	Repair Appointments Met Residence Parity	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9C	Repair Appointments Met Business Parity	Parity	
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9C	Repair Appointments Met Residence Parity	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	Parity	0.01

NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3C	Installation Commitments Met Business	Parity	
OP-3C	Installation Commitments Met Centrex	Parity	
OP-3C	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3C	Installation Commitments Met PBX	Parity	
OP-3C	Installation Commitments Met Residence	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF	Diagnostic	
OP-3D	Installation Commitments Met DS0	Parity	
OP-3D	Installation Commitments Met E911	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary	Parity	
OP-3D	Installation Commitments Met LIS Trunk	Parity	
OP-3D	Installation Commitments Met PBX	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3D	Installation Commitments Met UDIT DS1	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3E	Installation Commitments Met E911	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay	Parity	
OP-3E	Installation Commitments Met LIS Trunk	Parity	
OP-3E	Installation Commitments Met PBX	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3E	Installation Commitments Met UDIT DS1	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9

OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	Parity	

OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS)	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex)	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS)	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex)	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN	Diagnostic	
OP-5T	New Service Installation Quality Total Business	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex	Diagnostic	
OP-5T	New Service Installation Quality Total DS0	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting	Diagnostic	
OP-5T	New Service Installation Quality Total PBX	Diagnostic	
OP-5T	New Service Installation Quality Total Residence	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	

OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	Diagnostic
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	Diagnostic
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	Diagnostic
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	Parity by Design
PO-15	Number of Due Date Changes per Order All	Parity	Parity
PO-16	Timely Release Notifications Benchmark	0.925	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	0.95	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	Diagnostic
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark	0.95	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark	10	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	Diagnostic
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	Diagnostic
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark	30	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	Diagnostic
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	Diagnostic
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark	25	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	Diagnostic
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	Diagnostic
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark	25	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	Diagnostic
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	Diagnostic
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark	10	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	Diagnostic
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	Diagnostic
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark	12.5	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	Diagnostic
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	Diagnostic
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark	10	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	Diagnostic
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	Diagnostic
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	Diagnostic
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark	20	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	Diagnostic
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	Diagnostic
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark	25	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	Diagnostic
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	Diagnostic
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark	10	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark	30	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark	25	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark	25	25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark	10	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark	12.5	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark	10	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark	20	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark	25	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	0.95	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	0.95	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic	Diagnostic

PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services	Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS)	Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services	Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability	Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk	Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS)	Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent