



Announcement Date: April 12, 2004
Proposed Effective Date: May 27, 2004

Document Number: PROS.04.12.04.F.01558.ProvisioningV42
Notification Category: Process Notification
Target Audience: CLECs, Resellers

Subject: CMP - Provisioning and Installation Overview
V42.0

Level of Change: Level 3
Associated CR Number or System Release Number: CLEC CR # PC081403-1

Summary of Change:

On April 12, 2004, Qwest will post planned updates to its Wholesale Product Catalog that include new/revised documentation for Provisioning and Installation Overview V42.0. These will be posted to the Qwest Wholesale Document Review Site located at <http://www.qwest.com/wholesale/cmp/review.html>.

A modification to the existing jeopardy process was made to the Provisioning Points of Interface Section, Jeopardy Subsection, noting critical date jeopardies (indicates a critical date prior to the due date is in jeopardy) may be ignored, however, Due Date (DD) jeopardies (indicates your due date is in jeopardy) will continue to impact specific situations. Critical date jeopardies are identified in the download document "Jeopardy Data" (see the Provisioning and Installation Overview PCAT) in the column labeled "Is Due Date in Jeopardy?" If the due date is not in jeopardy, this column will contain "No" and you can disregard the jeopardy notice sent for this condition and continue your provisioning process with the scheduled DD. If the column contains "Yes" and Qwest is responsible for resolution of the jeopardy condition, you will be advised of a new due date when the jeopardy condition has been resolved. Resolution usually occurs within 72 hours.

In that same section and subsection, a modification to an existing process was made under the Jeopardy Notice Timeline Section reflecting that within 72 hours of the initial jeopardy notice, either an updated jeopardy notification with more specific details of the jeopardy condition or an FOC advising of the new DD will be sent. If an updated jeopardy notice is sent, an FOC will also be sent advising of the DD Qwest can meet when the Ready For Service (RFS) Date is known.

Current operational documentation for this product or business procedure is found on the Qwest Wholesale Web Site at this URL: <http://www.qwest.com/wholesale/clecs/provisioning.html>

Comment Cycle:

CLEC customers are encouraged to review these proposed changes and provide comment at any time during the 15-day comment review period. Qwest will have up to 15 days following the close of the comment review to respond to any CLEC comments. This response will be included as part of the final notification. Qwest will not implement the change sooner than 15 days following the final notification.

Qwest provides an electronic means for CLEC customers to comment on proposed changes. The Document Review Web Site provides a list of all documents that are in the review stage, the process for CLECs to use to comment on documents, the submit comment link, and links to current documentation and past review documents. The Document Review Web Site is found at <http://www.qwest.com/wholesale/cmp/review.html> Fill in all required fields and be sure to reference the Notification Number listed above.

Note: In cases of conflict between the changes implemented through this notification and any CLEC Interconnection Agreement (whether based on the Qwest SGAT or not), the rates, terms and conditions of such Interconnection Agreement shall prevail as between Qwest and the CLEC party to such Interconnection Agreement.

The Qwest Wholesale Web Site provides a comprehensive catalog of detailed information on Qwest products and services including specific descriptions on doing business with Qwest. All information provided on the site describes current activities and process.

Prior to any modifications to existing activities or processes described on the web site, wholesale customers will receive written notification announcing the upcoming change.



Timeline:

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| Planned Updates Posted to Document Review Site | Available April 12, 2004 |
| CLEC Comment Cycle on Documentation Begins | Beginning April 13, 2004 |
| CLEC Comment Cycle Ends | 5:00 PM, MT April 27, 2004 |
| Qwest Response to CLEC Comments (if applicable) | Available May 12, 2004 http://www.qwest.com/wholesale/cmp/review_archive.html http://www.qwest.com/wholesale/cmp/review.html |
| Proposed Effective Date | May 27, 2004 |

If you have any questions on this subject, please submit comments through the following link:
<http://www.qwest.com/wholesale/cmp/comment.html>.

Sincerely,

Qwest