

Exhibit No. ____ (KMR-6)
Docket UT-090842
Witness: Kristen M. Russell

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Joint Application of

DOCKET UT-090842

**FRONTIER COMMUNICATION
CORPORATION AND VERIZON
COMMUNICATIONS, INC.**

**for Approval of Indirect Transfer of
Control of Verizon Northwest, Inc.**

**EXHIBIT TO
TESTIMONY OF
KRISTEN M. RUSSELL
STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION**

Frontier Mission & Values '09

November 3, 2009

Mission & Values 09

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Our Mission

Be the leader in providing communications services to residential and business customers in our markets.

Our Values

- Put the customer first
- Treat one another with respect
- Keep our commitments;
Be accountable
- Be ethical in all of our dealings
- Be innovative; Take the initiative
- Be team players
- Be active in our communities
- Do it right the first time;
Continuously improve
- Use resources wisely
- Use Frontier products
and services
- Have a positive attitude

