



**Performance Results
Washington
July 2009 - June 2010
Qwest's Performance Assurance Plans (PAPs)**

[Click Here for Public Document on the Web](#)

PID Description	Month	CLEC		CLEC Result	Standard Deviation	Qwest		Q Result	Modified Z	Parity	
		Numerator	Denominator			Numerator	Denominator				
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	June 2010	13225356	5453486	2	0.64	3241282	1076922	3	-152.28	(93.58)	
	May 2010	13660514	5711546	2	0.53	3542084	1142708	3	-181.29	(111.22)	
	April 2010	15777041	6314895	3	0.53	3839169	1288791	3	-151.16	(92.90)	
	March 2010	13026605	5456722	2	0.57	3553144	1137441	3	-194.29	(119.12)	
	February 2010	14633643	6122414	2	0.53	4130792	1305823	3	-215.81	(132.20)	
	January 2010	16730671	6870833	2	0.52	4601072	1482725	3	-204.39	(125.26)	
	December 2009	14012041	5857697	2	0.59	3919294	1259198	3	-191.11	(117.18)	
	November 2009	16691656	7001916	2	0.53	6848463	1502001	5	-280.92	(171.78)	
	October 2009	16434194	6807754	2	0.52	4647616	1526391	3	-192.58	(118.08)	
	September 2009	15719534	6457666	2	0.53	4486051	1436436	3	-209.21	(128.19)	
	August 2009	16708117	7231094	2	0.54	4907713	1616551	3	-238.24	(145.84)	
	July 2009	18066264	7347436	2	0.61	5082209	1685057	3	-185.50	(113.78)	
	BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	June 2010	27960654	27960686	100%	0	0	0	0%	0.00	(0.16)
		May 2010	29068375	29068375	100%	0.0011	0	0	0%	0.00	(0.16)
April 2010		35341151	35341423	100%	0	0	0	0%	0.00	(0.16)	
March 2010		30782087	30785374	100%	0.0028	0	0	0%	0.00	(0.16)	
February 2010		34347307	34393445	100%	0.0103	0	0	0%	0.00	(0.15)	
January 2010		37565484	37565838	100%	0.0366	0	0	0%	0.00	(0.16)	
December 2009		33217394	33218152	100%	0.0031	0	0	0%	0.00	(0.16)	
November 2009		40107040	40107041	100%	0.0048	0	0	0%	0.00	(0.16)	
October 2009		41744439	41744956	100%	0.0002	0	0	0%	0.00	(0.16)	
September 2009		38954038	38954038	100%	0.0035	0	0	0%	0.00	(0.16)	
August 2009		43535785	43535816	100%	0	0	0	0%	0.00	(0.16)	
July 2009		46627769	46628118	100%	0.0008	0	0	0%	0.00	(0.16)	
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity		June 2010	3059234	1279206	2	0.62	3241282	1076922	3	-129.85	(79.94)
		May 2010	3152166	1337577	2	0.52	3542084	1142708	3	-153.08	(94.06)
	April 2010	3705975	1502957	2	0.5	3839169	1288791	3	-129.96	(80.01)	
	March 2010	3052901	1295977	2	0.56	3553144	1137441	3	-162.55	(99.82)	
	February 2010	3323780	1412526	2	0.54	4130792	1305823	3	-179.58	(110.18)	
	January 2010	3759612	1565612	2	0.51	4601072	1482725	3	-169.65	(104.14)	
	December 2009	3267505	1389878	2	0.57	3919294	1259198	3	-161.29	(99.06)	
	November 2009	3919306	1669218	2	0.54	6848463	1502001	5	-228.31	(139.80)	
	October 2009	3909456	1645041	2	0.51	4647616	1526391	3	-162.59	(99.85)	
	September 2009	3845606	1602868	2	0.51	4486051	1436436	3	-176.53	(108.32)	
	August 2009	4029986	1764221	2	0.51	4907713	1616551	3	-197.27	(120.93)	
	July 2009	4446938	1831933	2	0.59	5082209	1685057	3	-156.80	(96.33)	
	BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	June 2010	10166122	4174280	2	0.64	3241282	1076922	3	-145.96	(89.74)
		May 2010	10508348	4373969	2	0.53	3542084	1142708	3	-174.16	(106.88)
April 2010		12071066	4811938	3	0.54	3839169	1288791	3	-144.19	(88.66)	
March 2010		9973704	4160745	2	0.57	3553144	1137441	3	-186.75	(114.53)	
February 2010		11309863	4709888	2	0.52	4130792	1305823	3	-207.31	(127.04)	
January 2010		12971059	5305221	2	0.53	4601072	1482725	3	-196.28	(120.33)	
December 2009		10744536	4467819	2	0.59	3919294	1259198	3	-182.75	(112.10)	
November 2009		12772350	5332698	2	0.52	6848463	1502001	5	-272.05	(166.39)	
October 2009		12524738	5162713	2	0.52	4647616	1526391	3	-183.64	(112.65)	

	September 2009	11873928	4854798	2	0.53	4486051	1436436	3	-199.79	(122.46)
	August 2009	12678131	5466873	2	0.55	4907713	1616551	3	-228.80	(140.10)
	July 2009	13619326	5515503	2	0.62	5082209	1685057	3	-176.64	(108.39)
BI-2 Invoices Delivered within 10 Days All Parity by Design	June 2010	1144	1144	100%	8.65%	0	0	0%	0.00	0.00
	May 2010	1176	1180	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	1180	1180	100%	5.81%	0	0	0%	0.00	0.00
	March 2010	1109	1109	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	1258	1258	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	1187	1188	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	1064	1064	100%	2.90%	0	0	0%	0.00	0.00
	November 2009	1304	1304	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	1075	1076	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	1134	1134	100%	3.05%	0	0	0%	0.00	0.00
	August 2009	1239	1239	100%	0.00%	0	0	0%	0.00	0.00
	July 2009	1080	1080	100%	0.00%	0	0	0%	0.00	0.00
	BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	June 2010	2332420	2332638	100%	1.94%	0	0	0%	0.00
May 2010		2509030	2509713	100%	0.97%	0	0	0%	0.00	(0.06)
April 2010		2480024	2481000	100%	1.65%	0	0	0%	0.00	(0.06)
March 2010		2474296	2475275	100%	1.98%	0	0	0%	0.00	(0.06)
February 2010		2468313	2473119	100%	1.99%	0	0	0%	0.00	(0.06)
January 2010		2962795	2962795	100%	4.40%	0	0	0%	0.00	(0.06)
December 2009		2030619	2030679	100%	0.00%	0	0	0%	0.00	(0.06)
November 2009		2508366	2508366	100%	0.54%	0	0	0%	0.00	(0.06)
October 2009		2532393	2532393	100%	0.00%	0	0	0%	0.00	(0.06)
September 2009		2537378	2537468	100%	0.00%	0	0	0%	0.00	(0.06)
August 2009		2513961	2514423	100%	0.60%	0	0	0%	0.00	(0.06)
July 2009		2559751	2559926	100%	1.36%	0	0	0%	0.00	(0.06)
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95		June 2010	31628	31628	100%	0.00%	0	0	0%	0.00
	May 2010	31764	31764	100%	0.00%	0	0	0%	0.00	(0.16)
	April 2010	18850	28994	65%	0.00%	0	0	0%	0.00	0.95
	March 2010	32835	33175	99%	47.69%	0	0	0%	0.00	(0.13)
	February 2010	29453	29453	100%	10.07%	0	0	0%	0.00	(0.16)
	January 2010	33135	33135	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2009	37693	37693	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2009	34324	34324	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2009	35483	35483	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2009	35638	35638	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2009	33666	33666	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2009	36137	36137	100%	0.00%	0	0	0%	0.00	(0.16)
	BI-4A Billing Completeness UNEs and Resale Aggregate Parity	June 2010	6980	6993	100%	5.70%	98973	99885	99%	-6.18
May 2010		12373	12376	100%	4.31%	97225	97674	100%	-6.75	(5.10)
April 2010		7050	7062	100%	1.56%	88143	88612	99%	-4.01	(3.44)
March 2010		8469	8474	100%	4.12%	96675	97071	100%	-4.83	(3.94)
February 2010		7097	7101	100%	2.43%	90166	90502	100%	-4.20	(3.55)
January 2010		6420	6437	100%	2.37%	89747	90093	100%	-1.50	(1.91)
December 2009		8300	8304	100%	5.13%	108518	108999	100%	-5.21	(4.17)
November 2009		7461	7494	100%	2.19%	107251	107724	100%	0.02	(0.99)
October 2009		7913	7924	100%	6.62%	104414	104862	100%	-3.80	(3.31)
September 2009		7428	7440	100%	3.72%	112548	112962	100%	-2.84	(2.72)
August 2009		6971	7000	100%	4.01%	113787	114346	100%	-0.87	(1.53)
July 2009		8095	8101	100%	6.42%	112452	113256	99%	-6.59	(5.00)
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95		June 2010	31628	31628	100%	0.00%	0	0	0%	0.00
	May 2010	31764	31764	100%	0.00%	0	0	0%	0.00	(0.16)

	April 2010	28994	28994	100%	0.00%	0	0	0%	0.00	(0.16)
	March 2010	33175	33175	100%	0.00%	0	0	0%	0.00	(0.16)
	February 2010	29453	29453	100%	0.00%	0	0	0%	0.00	(0.16)
	January 2010	33135	33135	100%	0.00%	0	0	0%	0.00	(0.16)
	December 2009	37693	37693	100%	0.00%	0	0	0%	0.00	(0.16)
	November 2009	34324	34324	100%	0.00%	0	0	0%	0.00	(0.16)
	October 2009	35483	35483	100%	0.00%	0	0	0%	0.00	(0.16)
	September 2009	35638	35638	100%	0.00%	0	0	0%	0.00	(0.16)
	August 2009	33666	33666	100%	0.00%	0	0	0%	0.00	(0.16)
	July 2009	36137	36137	100%	0.00%	0	0	0%	0.00	(0.16)
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	June 2010	85	87	98%	22.19%	0	0	0%	0.00	(0.09)
	May 2010	158	160	99%	14.99%	0	0	0%	0.00	(0.12)
	April 2010	116	116	100%	11.11%	0	0	0%	0.00	(0.16)
	March 2010	175	177	99%	0.00%	0	0	0%	0.00	(0.12)
	February 2010	217	219	99%	10.57%	0	0	0%	0.00	(0.13)
	January 2010	144	146	99%	9.51%	0	0	0%	0.00	(0.11)
	December 2009	218	224	97%	11.62%	0	0	0%	0.00	(0.07)
	November 2009	204	204	100%	16.15%	0	0	0%	0.00	(0.16)
	October 2009	157	158	99%	0.00%	0	0	0%	0.00	(0.14)
	September 2009	231	232	100%	7.93%	0	0	0%	0.00	(0.14)
	August 2009	287	288	100%	6.55%	0	0	0%	0.00	(0.15)
	July 2009	363	366	99%	5.88%	0	0	0%	0.00	(0.13)
	BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	June 2010	132	141	94%	18.40%	0	0	0%	0.00
May 2010		99	107	93%	24.44%	0	0	0%	0.00	0.08
April 2010		123	133	92%	26.30%	0	0	0%	0.00	0.08
March 2010		164	223	74%	26.37%	0	0	0%	0.00	0.68
February 2010		142	150	95%	44.11%	0	0	0%	0.00	0.01
January 2010		181	240	75%	22.47%	0	0	0%	0.00	0.62
December 2009		150	360	42%	43.06%	0	0	0%	0.00	1.68
November 2009		177	180	98%	49.30%	0	0	0%	0.00	(0.11)
October 2009		136	136	100%	12.80%	0	0	0%	0.00	(0.16)
September 2009		242	242	100%	0.00%	0	0	0%	0.00	(0.16)
August 2009		222	224	99%	0.00%	0	0	0%	0.00	(0.13)
July 2009		270	278	97%	9.41%	0	0	0%	0.00	(0.07)
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90		June 2010	0	0	0	0	0	0	0%	0.00
	May 2010	0	0	0	0	0	0	0%	0.00	0.00
	April 2010	0	0	0	0	0	0	0%	0.00	0.00
	March 2010	0	0	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0	0	0	0	0%	0.00	0.00
	August 2009	78	1	78	0	0	0	0%	0.00	(0.40)
	July 2009	0	0	0	0	0	0	0%	0.00	0.00
	CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	June 2010	120	1	120	23.46	0	0	0%	0.00
May 2010		79	1	79	0	0	0	0%	0.00	(1.03)
April 2010		86	1	86	0	0	0	0%	0.00	(0.85)
March 2010		0	0	0	0	0	0	0%	0.00	0.00
February 2010		74	1	74	0	0	0	0%	0.00	(1.15)
January 2010		0	0	0	0	0	0	0%	0.00	0.00
December 2009		0	0	0	0	0	0	0%	0.00	0.00

	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	62	1	62	0	0	0	0	0	0.00	(1.45)
	July 2009	585	5	117	0	0	0	0	0	0.00	(0.08)
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	June 2010	0	0	0	4.93	0	0	0	0	0.00	0.00
	May 2010	379	3	126	0.00	0	0	0	0	0.00	(0.47)
	April 2010	132	1	132	10.97	0	0	0	0	0.00	(0.36)
	March 2010	0	0	0	0.00	0	0	0	0	0.00	0.00
	February 2010	209	2	105	0.00	0	0	0	0	0.00	(0.91)
	January 2010	280	3	93	24.75	0	0	0	0	0.00	(1.13)
	December 2009	255	2	128	4.04	0	0	0	0	0.00	(0.45)
	November 2009	0	0	0	0.71	0	0	0	0	0.00	0.00
	October 2009	70	1	70	0.00	0	0	0	0	0.00	(1.60)
	September 2009	288	2	144	0.00	0	0	0	0	0.00	(0.12)
	August 2009	150	1	150	0.00	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0.00	0	0	0	0	0.00	0.00
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	June 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	May 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	April 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	March 2010	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	0	0	0	0%	0.00	(0.33)
	January 2010	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	August 2009	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
	July 2009	5	5	100%	0.00%	0	0	0	0%	0.00	(0.33)
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	June 2010	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	May 2010	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	April 2010	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
	March 2010	6	6	100%	0.00%	0	0	0	0%	0.00	(0.33)
	February 2010	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	January 2010	4	4	100%	0.00%	0	0	0	0%	0.00	(0.33)
	December 2009	6	6	100%	0.00%	0	0	0	0%	0.00	(0.33)
	November 2009	0	0	0%	0.00%	0	0	0	0%	0.00	0.00
	October 2009	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
	September 2009	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	August 2009	3	3	100%	0.00%	0	0	0	0%	0.00	(0.33)
	July 2009	2	2	100%	0.00%	0	0	0	0%	0.00	(0.33)
CP-3 Collocation Feasibility Study Interval All Benchmark 10	June 2010	34	4	9	1	0	0	0	0	0.00	(0.45)
	May 2010	44	5	9	1.29	0	0	0	0	0.00	(0.36)
	April 2010	107	12	9	1.1	0	0	0	0	0.00	(0.33)
	March 2010	56	6	9	1.16	0	0	0	0	0.00	(0.20)
	February 2010	20	2	10	0.82	0	0	0	0	0.00	0.00
	January 2010	18	2	9	0	0	0	0	0	0.00	(0.30)
	December 2009	40	4	10	1.41	0	0	0	0	0.00	0.00
	November 2009	78	5	16	0.82	0	0	0	0	0.00	1.68
	October 2009	54	6	9	13.67	0	0	0	0	0.00	(0.30)
	September 2009	28	3	9	1.1	0	0	0	0	0.00	(0.20)
	August 2009	40	5	8	1.15	0	0	0	0	0.00	(0.60)
	July 2009	0	0	0	2.83	0	0	0	0	0.00	0.00

CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	June 2010	4	4	100%	0.00%	0	0	0%	0.00	(0.33)	
	May 2010	6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
	April 2010	12	12	100%	0.00%	0	0	0%	0.00	(0.33)	
	March 2010	6	6	100%	0.00%	0	0	0%	0.00	(0.33)	
	February 2010	2	2	100%	0.00%	0	0	0%	0.00	(0.33)	
	January 2010	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
	December 2009	3	4	75%	0.00%	0	0	0%	0.00	0.50	
	November 2009	4	5	80%	43.30%	0	0	0%	0.00	0.33	
	October 2009	6	6	100%	40.00%	0	0	0%	0.00	(0.33)	
	September 2009	3	3	100%	0.00%	0	0	0%	0.00	(0.33)	
	August 2009	5	5	100%	0.00%	0	0	0%	0.00	(0.33)	
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	DA-1 Speed of Answer - Directory Assistance Parity by Design	June 2010	0	0	:00	:00	8.32	1	:48	0.00	0.00
		May 2010	0	0	:00	:00	7.31	1	:24	0.00	0.00
April 2010		0	0	:00	:00	7.84	1	:36	0.00	0.00	
March 2010		0	0	:00	:00	7.16	1	:24	0.00	0.00	
February 2010		0	0	:00	:00	7.33	1	:12	0.00	0.00	
January 2010		0	0	:00	:00	6.52	1	:48	0.00	0.00	
December 2009		0	0	:00	:00	4.28	1	:12	0.00	0.00	
November 2009		0	0	:00	:00	6.85	1	:00	0.00	0.00	
October 2009		0	0	:00	:00	6.83	1	:12	0.00	0.00	
September 2009		0	0	:00	:00	7.54	1	:36	0.00	0.00	
August 2009		0	0	:00	:00	7.8	1	:00	0.00	0.00	
July 2009		0	0	:00	:00	7.6	1	:00	0.00	0.00	
DB-1A Time to Update Databases E911 Parity by Design		June 2010	149.434722	46364	00:05	00:00	0	0	00:00	0.00	0.00
		May 2010	224.072222	51544	00:06	00:00	0	0	00:00	0.00	0.00
	April 2010	353.264583	53307	00:10	00:00	0	0	00:00	0.00	0.00	
	March 2010	389.573611	48432	00:12	00:00	0	0	00:00	0.00	0.00	
	February 2010	339.40625	47498	00:10	00:00	0	0	00:00	0.00	0.00	
	January 2010	368.297917	50274	00:11	00:00	0	0	00:00	0.00	0.00	
	December 2009	0	49879	00:12	00:00	0	0	00:00	0.00	0.00	
	November 2009	0	62676	00:17	00:00	0	0	00:00	0.00	0.00	
	October 2009	0	55391	00:14	00:00	0	0	00:00	0.00	0.00	
	September 2009	0	56430	00:14	00:00	0	0	00:00	0.00	0.00	
	August 2009	0	61477	00:12	00:00	0	0	00:00	0.00	0.00	
	July 2009	0	66296	00:12	00:00	0	0	00:00	0.00	0.00	
	DB-1B Time to Update Databases LIDB Parity by Design	June 2010	3356852	3174801	:24	:00	0	0	:00	0.00	0.00
		May 2010	3480920	3265407	:48	:00	0	0	:00	0.00	0.00
April 2010		3499541	3330475	:00	:00	0	0	:00	0.00	0.00	
March 2010		3285873	3143045	:00	:00	0	0	:00	0.00	0.00	
February 2010		2966788	2829637	:00	:00	0	0	:00	0.00	0.00	
January 2010		3327017	3181496	:00	:00	0	0	:00	0.00	0.00	
December 2009		3212663	3085150	:36	:00	0	0	:00	0.00	0.00	
November 2009		4458666	4310658	:12	:00	0	0	:00	0.00	0.00	
October 2009		3686138	3560157	:36	:00	0	0	:00	0.00	0.00	
September 2009		3609243	3495263	:12	:00	0	0	:00	0.00	0.00	
August 2009		3880200	3753843	:12	:00	0	0	:00	0.00	0.00	
July 2009		4321165	4136923	:36	:00	0	0	:00	0.00	0.00	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design		June 2010	39952.87	177558	:12	:24	0	0	:00	0.00	0.00
		May 2010	43323.04	196068	:48	:48	0	0	:00	0.00	0.00
	April 2010	48631.85	210979	:12	:24	0	0	:00	0.00	0.00	
	March 2010	42689.16	186982	:12	:48	0	0	:00	0.00	0.00	
	February 2010	41463.64	182701	:12	:48	0	0	:00	0.00	0.00	

	January 2010	47515.02	200233	:36	:48	0	0	:00	0.00	0.00
	December 2009	45526.75	201496	:12	:12	0	0	:00	0.00	0.00
	November 2009	51440.9	206006	:00	:48	0	0	:00	0.00	0.00
	October 2009	57263.35	219406	:24	:12	0	0	:00	0.00	0.00
	September 2009	52673.15	221424	:36	:36	0	0	:00	0.00	0.00
	August 2009	76465.52	260153	:36	:12	0	0	:00	0.00	0.00
	July 2009	65053.84	261917	:00	:24	0	0	:00	0.00	0.00
DB-2C-1 Accurate Database Updates	June 2010	134238	136288	99%	12.58%	0	0	0%	0.00	0.00
Directory Listing Parity by Design	May 2010	146142	148426	98%	12.17%	0	0	0%	0.00	0.00
	April 2010	166885	169548	98%	12.31%	0	0	0%	0.00	0.00
	March 2010	134288	137033	98%	12.43%	0	0	0%	0.00	0.00
	February 2010	135253	137645	98%	14.01%	0	0	0%	0.00	0.00
	January 2010	143814	146079	98%	13.07%	0	0	0%	0.00	0.00
	December 2009	145351	147740	98%	12.36%	0	0	0%	0.00	0.00
	November 2009	157115	159717	98%	12.61%	0	0	0%	0.00	0.00
	October 2009	167400	170003	98%	12.66%	0	0	0%	0.00	0.00
	September 2009	167237	169656	99%	12.28%	0	0	0%	0.00	0.00
	August 2009	199647	201891	99%	11.86%	0	0	0%	0.00	0.00
	July 2009	205066	207783	99%	10.48%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI All	June 2010	29827	29880	100%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.9925	May 2010	28388	28440	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	28662	28680	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	29494	29580	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	29280	29280	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	29580	29580	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	July 2009	28743	29280	98%	0.00%	0	0	0%	0.00	0.00
GA-1 Gateway Availability - IMA-GUI SIA	June 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.9925	May 2010	29520	29520	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	28680	28680	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	30180	30180	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	29280	29280	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	29580	29580	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	July 2009	29280	29280	100%	0.00%	0	0	0%	0.00	0.00
GA-3 Gateway Availability - EB-TA	June 2010	42765	42840	100%	0.00%	0	0	0%	0.00	0.00
Benchmark 0.9925	May 2010	41760	41760	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	43030	43200	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	38880	38880	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	42840	42840	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	42918	43200	99%	0.00%	0	0	0%	0.00	0.00
	December 2009	41411	41460	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	43140	43140	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	41626	41760	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	42705	42840	100%	0.00%	0	0	0%	0.00	0.00

	August 2009	43200	43200	100%	0.00%	0	0	0%	0.00	0.00
	July 2009	41618	41760	100%	0.00%	0	0	0%	0.00	0.00
GA-4 System Availability - EXACT Benchmark 0.9925	June 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	20160	20160	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	21060	21060	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	22500	22500	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	21600	21600	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	22860	22860	100%	0.00%	0	0	0%	0.00	0.00
	July 2009	21960	21960	100%	0.00%	0	0	0%	0.00	0.00
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	June 2010	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	42070	42180	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	37860	37860	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	41565	41565	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	41962	42180	99%	0.00%	0	0	0%	0.00	0.00
	December 2009	40380	40380	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	41925	41925	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	41430	41565	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	42180	42180	100%	0.00%	0	0	0%	0.00	0.00
	July 2009	40740	40740	100%	0.00%	0	0	0%	0.00	0.00
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	2	2	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	June 2010	29850	29880	100%	0.00%	0	0	0%	0.00	0.00
	May 2010	28440	28440	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	30600	30600	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	27360	27360	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	29880	29880	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	28662	28680	100%	0.00%	0	0	0%	0.00	0.00
	November 2009	29494	29580	100%	0.00%	0	0	0%	0.00	0.00
	October 2009	29280	29280	100%	0.00%	0	0	0%	0.00	0.00
	September 2009	29580	29580	100%	0.00%	0	0	0%	0.00	0.00
	August 2009	30360	30360	100%	0.00%	0	0	0%	0.00	0.00
	July 2009	28800	29280	98%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	June 2010	0	1	0%	0.00%	9	22	41%	-0.81	(1.49)
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	2	50%	0.00%	12	25	48%	0.05	(1.39)
	October 2009	0	0	0%	50.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0.00%	25	45	56%	0.88	(1.10)
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	June 2010	4	12	33%	48.99%	691	1911	36%	-0.20	(1.12)
	May 2010	2	9	22%	47.14%	676	2004	34%	-0.73	(1.44)
	April 2010	4	14	29%	41.57%	795	2272	35%	-0.50	(1.31)
	March 2010	2	12	17%	45.18%	666	1951	34%	-1.27	(1.77)
	February 2010	3	7	43%	37.27%	794	2476	32%	0.61	(0.85)
	January 2010	7	12	58%	49.49%	777	2208	35%	1.67	(0.18)
	December 2009	8	15	53%	49.30%	811	2304	35%	1.47	(0.28)
	November 2009	5	16	31%	49.89%	863	2504	34%	-0.27	(1.16)
	October 2009	3	10	30%	46.35%	757	2116	36%	-0.38	(1.23)
	September 2009	6	9	67%	45.83%	869	2484	35%	1.99	(0.02)
	August 2009	4	11	36%	47.14%	782	2282	34%	0.15	(1.08)
	July 2009	1	6	17%	48.10%	853	2472	35%	-0.92	(1.56)
	MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		0	1	0%	0.00%	22	97	23%	-0.54	(1.33)
December 2009		0	1	0%	0.00%	26	84	31%	-0.67	(1.40)
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2009		0	1	0%	0.00%	33	87	38%	-0.78	(1.47)
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity		June 2010	0	0	0%	43.30%	0	0	0%	0.00
	May 2010	1	1	100%	0.00%	7	36	19%	2.01	(0.52)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0.00%	7	29	24%	-0.55	(1.34)
	February 2010	1	2	50%	0.00%	6	31	19%	1.06	(0.82)
	January 2010	0	2	0%	50.00%	10	29	34%	-0.99	(1.60)
	December 2009	2	3	67%	0.00%	8	35	23%	1.73	(0.40)
	November 2009	3	5	60%	47.14%	12	38	32%	1.29	(0.53)
	October 2009	2	4	50%	48.99%	8	30	27%	0.99	(0.74)
	September 2009	1	3	33%	50.00%	10	40	25%	0.32	(1.15)
	August 2009	3	4	75%	47.14%	14	30	47%	1.07	(0.68)
	July 2009	0	2	0%	43.30%	4	37	11%	-0.48	(1.29)
	MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	June 2010	0	3	0%	0.00%	62	209	30%	-1.12
May 2010		1	1	100%	0.00%	51	166	31%	1.50	(0.70)
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		1	1	100%	0.00%	47	162	29%	1.56	(0.67)
February 2010		2	2	100%	0.00%	54	212	25%	2.41	(0.09)
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00

	October 2009	1	1	100%	0.00%	47	215	22%	1.89	(0.54)
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0.00%	81	259	31%	-0.67	(1.41)
	July 2009	2	3	67%	0.00%	67	209	32%	1.28	(0.59)
MR-10 Customer and Non-Qwest Related	June 2010	0	1	0%	43.30%	60	189	32%	-0.68	(1.41)
Trouble Reports DS1 Parity	May 2010	0	3	0%	0.00%	52	169	31%	-1.14	(1.70)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0.00%	52	214	24%	-0.57	(1.34)
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0.00%	42	158	27%	-0.60	(1.36)
	November 2009	0	2	0%	0.00%	57	214	27%	-0.85	(1.52)
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0.00%	57	261	22%	1.89	(0.53)
	August 2009	2	2	100%	0.00%	74	269	28%	2.29	(0.14)
	July 2009	1	1	100%	0.00%	60	235	26%	1.70	(0.61)
MR-10 Customer and Non-Qwest Related	June 2010	1	1	100%	0.00%	133	140	95%	0.23	(2.00)
Trouble Reports E911 Parity	May 2010	0	5	0%	0.00%	126	130	97%	-12.32	(8.49)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0.00%	135	144	94%	-3.86	(3.35)
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0.00%	100	105	95%	0.22	(2.02)
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	2	0%	0.00%	127	135	94%	-5.59	(4.40)
MR-10 Customer and Non-Qwest Related	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Frame Relay Parity	May 2010	1	1	100%	0.00%	2	13	15%	2.26	(0.52)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports ISDN Primary Parity	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	27	88	31%	1.49	(0.71)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	June 2010	8	10	80%	42.42%	4	8	50%	1.26	(0.49)

Trouble Reports LIS Trunk Parity	May 2010	10	12	83%	40.00%	4	7	57%	1.11	(0.56)	
	April 2010	5	8	63%	37.27%	6	7	86%	-1.28	(1.78)	
	March 2010	7	11	64%	48.41%	3	6	50%	0.54	(0.98)	
	February 2010	9	9	100%	48.10%	4	6	67%	1.34	(0.35)	
	January 2010	5	6	83%	0.00%	5	6	83%	0.00	(1.00)	
	December 2009	0	0	0%	37.27%	0	0	0%	0.00	0.00	
	November 2009	9	13	69%	0.00%	6	9	67%	0.13	(1.20)	
	October 2009	7	8	88%	46.15%	2	3	67%	0.65	(0.99)	
	September 2009	6	6	100%	33.07%	2	2	100%	0.00	0.00	
	August 2009	7	8	88%	0.00%	0	1	0%	0.00	(0.54)	
	July 2009	9	12	75%	33.07%	4	9	44%	1.39	(0.41)	
	MR-10 Customer and Non-Qwest Related	June 2010	1	1	100%	0.00%	16	31	52%	0.95	(1.05)
	Trouble Reports PBX Parity	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00		
February 2010	1	2	50%	0.00%	15	44	34%	0.46	(1.12)		
January 2010	0	0	0%	50.00%	0	0	0%	0.00	0.00		
December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00		
November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00		
October 2009	0	2	0%	0.00%	17	38	45%	-1.24	(1.75)		
September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00		
August 2009	1	1	100%	0.00%	16	38	42%	1.16	(0.90)		
July 2009	2	5	40%	0.00%	15	38	39%	0.02	(1.26)		
MR-10 Customer and Non-Qwest Related	June 2010	4	9	44%	43.30%	4018	12273	33%	0.75	(0.74)	
Trouble Reports Residence Parity	May 2010	2	4	50%	49.69%	3946	11356	35%	0.64	(0.90)	
April 2010	1	4	25%	50.00%	4354	12286	35%	-0.44	(1.27)		
March 2010	1	2	50%	43.30%	4719	12693	37%	0.38	(1.16)		
February 2010	1	3	33%	50.00%	6102	17122	36%	-0.08	(1.05)		
January 2010	3	5	60%	47.14%	5717	14934	38%	1.00	(0.66)		
December 2009	1	4	25%	48.99%	6114	16216	38%	-0.52	(1.32)		
November 2009	1	2	50%	43.30%	6067	15619	39%	0.32	(1.20)		
October 2009	3	3	100%	50.00%	5326	13670	39%	2.17	(0.05)		
September 2009	5	12	42%	0.00%	6070	15894	38%	0.25	(1.02)		
August 2009	7	16	44%	49.30%	6431	15923	40%	0.27	(0.98)		
July 2009	3	7	43%	49.61%	6682	16692	40%	0.15	(1.12)		
MR-10 Customer and Non-Qwest Related	June 2010	8	9	89%	0.00%	6	8	75%	0.66	(0.93)	
Trouble Reports UDIT Above DS1 Level	May 2010	1	2	50%	31.43%	2	4	50%	0.00	(1.00)	
Parity	April 2010	6	9	67%	50.00%	6	11	55%	0.54	(0.95)	
March 2010	1	3	33%	47.14%	3	8	38%	-0.13	(1.08)		
February 2010	1	2	50%	47.14%	2	3	67%	-0.39	(1.24)		
January 2010	1	2	50%	50.00%	4	4	100%	0.00	0.00		
December 2009	3	5	60%	50.00%	2	7	29%	1.19	(0.70)		
November 2009	2	3	67%	48.99%	4	7	57%	0.28	(1.26)		
October 2009	0	2	0%	47.14%	5	9	56%	-1.43	(1.87)		
September 2009	0	2	0%	0.00%	1	6	17%	-0.55	(1.33)		
August 2009	1	3	33%	0.00%	2	7	29%	0.15	(1.33)		
July 2009	1	3	33%	47.14%	3	6	50%	-0.47	(1.29)		
MR-10 Customer and Non-Qwest Related	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
Trouble Reports UDIT DS1 Parity	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
April 2010	0	1	0%	0.00%	40	161	25%	-0.57	(1.35)		
March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00		
February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00		
January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00		

	December 2009	1	1	100%	0.00%	42	158	27%	1.66	(0.63)
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0.00%	50	228	22%	1.88	(0.54)
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	June 2010	65	109	60%	49.88%	9	22	41%	1.63	(0.16)
Trouble Reports Unbundled Loop - 2 Wire	May 2010	43	106	41%	49.06%	7	19	37%	0.31	(0.98)
Non-Loaded Parity	April 2010	41	96	43%	49.10%	6	11	55%	-0.75	(1.45)
	March 2010	61	105	58%	49.47%	7	22	32%	2.41	0.23
	February 2010	57	102	56%	49.34%	3	23	13%	5.51	1.21
	January 2010	67	113	59%	49.65%	9	25	36%	2.20	0.15
	December 2009	67	120	56%	49.13%	8	23	35%	1.94	(0.01)
	November 2009	68	133	51%	49.66%	12	25	48%	0.29	(0.96)
	October 2009	76	140	54%	49.99%	4	20	20%	3.59	0.63
	September 2009	84	150	56%	49.82%	7	48	15%	7.08	2.07
	August 2009	90	169	53%	49.64%	25	45	56%	-0.28	(1.17)
	July 2009	107	150	71%	49.89%	14	36	39%	3.59	1.07
MR-10 Customer and Non-Qwest Related	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
Trouble Reports Unbundled Loop - 4 Wire	May 2010	1	1	100%	0.00%	52	169	31%	1.50	(0.70)
Non-Loaded Parity	April 2010	1	1	100%	0.00%	40	161	25%	1.73	(0.60)
	March 2010	2	2	100%	0.00%	43	196	22%	2.65	(0.00)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	55	213	26%	2.39	(0.10)
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0.00%	50	228	22%	-0.53	(1.32)
	September 2009	1	1	100%	0.00%	57	261	22%	1.89	(0.53)
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related	June 2010	49	70	70%	45.05%	9	22	41%	2.42	0.33
Trouble Reports Unbundled Loop - ADSL	May 2010	37	56	66%	45.83%	7	19	37%	2.28	0.19
Qualified Parity	April 2010	23	38	61%	47.35%	6	11	55%	0.35	(0.99)
	March 2010	25	38	66%	48.88%	7	22	32%	2.72	0.39
	February 2010	21	39	54%	47.44%	3	23	13%	4.61	0.83
	January 2010	35	56	63%	49.85%	9	25	36%	2.30	0.20
	December 2009	14	19	74%	48.41%	8	23	35%	2.63	0.35
	November 2009	17	25	68%	44.03%	12	25	48%	1.42	(0.30)
	October 2009	6	10	60%	46.65%	4	20	20%	2.58	0.07
	September 2009	8	15	53%	48.99%	7	48	15%	3.71	0.59
	August 2009	14	19	74%	49.89%	25	45	56%	1.33	(0.34)
	July 2009	2	5	40%	44.03%	14	36	39%	0.05	(1.25)
MR-10 Customer and Non-Qwest Related	June 2010	31	116	27%	42.79%	60	189	32%	-0.91	(1.56)
Trouble Reports Unbundled Loop - DS1	May 2010	35	113	31%	44.25%	52	169	31%	0.04	(1.06)
Capable Parity	April 2010	29	115	25%	46.24%	40	161	25%	0.07	(1.04)
	March 2010	31	104	30%	43.43%	43	196	22%	1.57	(0.17)
	February 2010	28	136	21%	45.74%	52	214	24%	-0.79	(1.48)
	January 2010	32	159	20%	40.43%	55	213	26%	-1.24	(1.75)
	December 2009	34	136	25%	40.09%	42	158	27%	-0.31	(1.19)
	November 2009	45	193	23%	43.30%	57	214	27%	-0.76	(1.46)
	October 2009	35	146	24%	42.28%	50	228	22%	0.47	(0.79)
	September 2009	36	147	24%	42.69%	57	261	22%	0.62	(0.70)
	August 2009	39	158	25%	43.00%	74	269	28%	-0.63	(1.38)

MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSL Parity	July 2009	33	156	21%	43.12%	60	235	26%	-0.97	(1.59)	
	June 2010	1	5	20%	0.00%	60	189	32%	-0.56	(1.34)	
	May 2010	2	3	67%	40.00%	52	169	31%	1.34	(0.56)	
	April 2010	3	5	60%	47.14%	39	160	24%	1.83	(0.24)	
	March 2010	1	3	33%	48.99%	43	196	22%	0.47	(1.04)	
	February 2010	2	5	40%	47.14%	52	214	24%	0.81	(0.78)	
	January 2010	1	3	33%	48.99%	55	213	26%	0.30	(1.15)	
	December 2009	4	12	33%	47.14%	42	158	27%	0.51	(0.87)	
	November 2009	2	8	25%	47.14%	57	214	27%	-0.10	(1.06)	
	October 2009	2	4	50%	43.30%	50	228	22%	1.35	(0.53)	
	September 2009	6	9	67%	50.00%	57	261	22%	3.20	0.52	
	August 2009	3	9	33%	47.14%	74	269	28%	0.38	(0.96)	
	July 2009	2	5	40%	47.14%	60	235	26%	0.73	(0.82)	
	MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	June 2010	144	298	48%	49.72%	4709	14184	33%	5.49	2.21
May 2010		179	359	50%	49.97%	4622	13360	35%	6.00	2.53	
April 2010		163	354	46%	50.00%	5149	14558	35%	4.15	1.45	
March 2010		167	365	46%	49.84%	5385	14644	37%	3.51	1.08	
February 2010		214	436	49%	49.82%	6896	19598	35%	6.01	2.54	
January 2010		157	346	45%	49.99%	6494	17142	38%	2.84	0.68	
December 2009		207	446	46%	49.79%	6925	18520	37%	3.89	1.31	
November 2009		196	403	49%	49.87%	6931	18124	38%	4.25	1.52	
October 2009		180	347	52%	49.98%	6084	15787	39%	5.05	1.99	
September 2009		177	371	48%	49.96%	6939	18378	38%	3.91	1.32	
August 2009		172	375	46%	49.95%	7213	18205	40%	2.45	0.45	
July 2009		199	418	48%	49.83%	7535	19164	39%	3.43	1.04	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity		June 2010	1	5	20%	48.99%	9	22	41%	-0.86	(1.52)
		May 2010	1	7	14%	40.00%	7	19	37%	-1.06	(1.64)
	April 2010	4	9	44%	34.99%	6	11	55%	-0.45	(1.27)	
	March 2010	2	6	33%	49.69%	7	22	32%	0.07	(1.23)	
	February 2010	1	2	50%	47.14%	3	23	13%	1.49	(0.68)	
	January 2010	6	12	50%	50.00%	9	25	36%	0.83	(0.72)	
	December 2009	2	8	25%	50.00%	8	23	35%	-0.50	(1.30)	
	November 2009	5	10	50%	43.30%	12	25	48%	0.11	(1.16)	
	October 2009	4	9	44%	50.00%	4	20	20%	1.52	(0.44)	
	September 2009	3	8	38%	49.69%	7	48	15%	1.70	(0.35)	
	August 2009	3	10	30%	48.41%	25	45	56%	-1.47	(1.89)	
	July 2009	4	6	67%	45.83%	14	36	39%	1.29	(0.50)	
	MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	June 2010	9	37	24%	44.31%	4709	14184	33%	-1.14	(1.70)
		May 2010	15	42	36%	42.90%	4622	13360	35%	0.15	(1.00)
April 2010		21	54	39%	47.92%	5149	14558	35%	0.54	(0.75)	
March 2010		24	66	36%	48.75%	5385	14644	37%	-0.07	(1.04)	
February 2010		23	72	32%	48.10%	6896	19598	35%	-0.58	(1.35)	
January 2010		12	38	32%	46.63%	6494	17142	38%	-0.80	(1.49)	
December 2009		24	73	33%	46.48%	6925	18520	37%	-0.80	(1.48)	
November 2009		31	81	38%	46.98%	6930	18123	38%	0.01	(1.06)	
October 2009		28	82	34%	48.60%	6083	15786	39%	-0.81	(1.50)	
September 2009		33	73	45%	47.42%	6939	18378	38%	1.31	(0.28)	
August 2009		17	54	31%	49.77%	7213	18205	40%	-1.22	(1.74)	
July 2009		30	73	41%	46.44%	7535	19164	39%	0.31	(0.88)	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	1	1	100%	0.00%	7	29	24%	1.74	(0.62)	

	February 2010	0	1	0%	0.00%	6	31	19%	-0.48	(1.29)
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	2	50%	0.00%	8	35	23%	0.89	(0.90)
	November 2009	1	2	50%	50.00%	12	38	32%	0.55	(1.08)
	October 2009	2	3	67%	50.00%	8	30	27%	1.49	(0.51)
	September 2009	0	0	0%	47.14%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	June 2010	0	3	0%	0.00%	20	66	30%	-1.12	(1.68)
	May 2010	0	1	0%	0.00%	19	55	35%	-0.72	(1.44)
	April 2010	1	3	33%	0.00%	26	71	37%	-0.12	(1.07)
	March 2010	2	5	40%	47.14%	25	58	43%	-0.13	(1.08)
	February 2010	2	4	50%	48.99%	24	86	28%	0.96	(0.73)
	January 2010	2	5	40%	50.00%	22	97	23%	0.90	(0.74)
	December 2009	1	7	14%	48.99%	26	84	31%	-0.92	(1.56)
	November 2009	1	4	25%	34.99%	25	75	33%	-0.34	(1.21)
	October 2009	0	1	0%	43.30%	15	71	21%	-0.51	(1.31)
	September 2009	3	5	60%	0.00%	33	87	38%	0.99	(0.68)
	August 2009	2	6	33%	48.99%	16	57	28%	0.27	(1.09)
	July 2009	1	5	20%	47.14%	29	100	29%	-0.43	(1.26)
	MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	June 2010	0	0	0%	50.00%	0	0	0%	0.00
May 2010		1	1	100%	0.00%	966	975	99%	-0.10	(1.06)
April 2010		1	1	100%	0.00%	1031	1035	100%	-0.06	(1.04)
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		1	1	100%	0.00%	1185	1194	99%	-0.09	(1.05)
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2009		1	1	100%	0.00%	1334	1339	100%	-0.06	(1.04)
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity		June 2010	6536	7525	87%	43.69%	208512	256840	81%	-12.41
	May 2010	6552	7514	87%	33.79%	210184	265601	79%	-16.96	(11.31)
	April 2010	7418	9015	82%	33.41%	222709	290718	77%	-12.54	(8.63)
	March 2010	6465	7488	86%	38.18%	202289	240954	84%	-5.54	(4.37)
	February 2010	7859	9497	83%	34.34%	213181	280546	76%	-15.18	(10.23)
	January 2010	7032	8067	87%	37.78%	216034	253903	85%	-5.17	(4.15)
	December 2009	7687	8468	91%	33.44%	226078	260059	87%	-10.33	(7.28)
	November 2009	8851	9739	91%	28.93%	272629	319445	85%	-15.22	(10.25)
	October 2009	8682	9565	91%	28.79%	276033	317512	87%	-10.96	(7.66)
	September 2009	9528	10779	88%	28.95%	331384	374927	88%	-0.03	(1.02)
	August 2009	10184	11824	86%	32.03%	340826	396771	86%	-0.71	(1.43)
	July 2009	10271	11994	86%	34.56%	332768	387909	86%	0.47	(0.72)
	MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	June 2010	1	1	100%	0.00%	3	3	100%	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2009		1	1	100%	0.00%	6	6	100%	0.00	0.00
October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Business Parity	June 2010	3	3	100%	50.00%	559	674	83%	-0.78	(1.48)
	May 2010	3	4	75%	0.00%	571	681	84%	0.48	(1.01)
	April 2010	1	1	100%	43.30%	671	775	87%	-0.39	(1.24)
	March 2010	1	2	50%	0.00%	550	665	83%	1.22	(0.71)
	February 2010	1	4	25%	50.00%	466	946	49%	0.97	(0.72)
	January 2010	3	3	100%	43.30%	542	749	72%	-1.07	(1.65)
	December 2009	2	2	100%	0.00%	571	873	65%	-1.03	(1.62)
	November 2009	1	2	50%	0.00%	742	914	81%	1.13	(0.75)
	October 2009	3	3	100%	50.00%	606	690	88%	-0.64	(1.39)
	September 2009	2	3	67%	0.00%	678	837	81%	0.63	(0.95)
	August 2009	6	7	86%	47.14%	672	779	86%	0.04	(1.23)
	July 2009	1	1	100%	34.99%	739	828	89%	-0.35	(1.21)
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	34	42	81%	-0.48	(1.29)
	December 2009	1	1	100%	0.00%	37	41	90%	-0.32	(1.20)
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0.00%	23	29	79%	-0.50	(1.31)
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	June 2010	0	0	0%	50.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	2	50%	0.00%	10	14	71%	0.63	(1.06)
	December 2009	0	1	0%	50.00%	7	13	54%	1.04	(1.00)
	November 2009	0	1	0%	0.00%	12	13	92%	3.34	(0.35)
	October 2009	2	2	100%	0.00%	10	11	91%	-0.41	(1.25)
	September 2009	1	1	100%	0.00%	13	16	81%	-0.47	(1.28)
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0.00%	14	15	93%	-0.26	(1.16)
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	June 2010	0	1	0%	0.00%	4415	5193	85%	2.38	(0.37)
	May 2010	0	1	0%	0.00%	3653	4410	83%	2.20	(0.42)
	April 2010	2	2	100%	0.00%	4232	4871	87%	-0.55	(1.33)
	March 2010	1	3	33%	0.00%	3842	4746	81%	2.10	(0.20)
	February 2010	1	2	50%	47.14%	3685	6948	53%	0.09	(1.35)
	January 2010	0	1	0%	50.00%	4040	5587	72%	1.62	(0.64)
	December 2009	3	6	50%	0.00%	4224	6371	66%	0.84	(0.73)
	November 2009	0	0	0%	50.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0.00%	4894	5721	86%	-0.41	(1.25)
	July 2009	2	2	100%	0.00%	5148	6017	86%	-0.58	(1.35)
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	5	5	100%	0.00%	3653	4410	83%	-1.02	(1.62)

	April 2010	4	4	100%	0.00%	4232	4871	87%	-0.78	(1.47)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	2	3	67%	0.00%	3685	6948	53%	-0.47	(1.29)
	January 2010	1	1	100%	47.14%	4040	5587	72%	-0.62	(1.38)
	December 2009	1	2	50%	0.00%	4224	6371	66%	0.49	(1.09)
	November 2009	0	0	0%	50.00%	0	0	0%	0.00	0.00
	October 2009	3	3	100%	0.00%	4391	5139	85%	-0.71	(1.43)
	September 2009	2	3	67%	0.00%	4907	6058	81%	0.63	(0.95)
	August 2009	2	2	100%	47.14%	4894	5721	86%	-0.58	(1.35)
	July 2009	2	2	100%	0.00%	5148	6017	86%	-0.58	(1.35)
MR-3A Out of Service Cleared within 24 Hours PBX Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0.00%	7	9	78%	1.77	(0.68)
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0.00%	3	5	60%	-0.75	(1.45)
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	3	3	100%	0.00%	12	12	100%	0.00	0.00
	MR-3A Out of Service Cleared within 24 Hours Residence Parity	June 2010	2	2	100%	0.00%	3856	4519	85%	-0.59
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		1	1	100%	0.00%	3561	4096	87%	-0.39	(1.24)
March 2010		1	1	100%	0.00%	3292	4081	81%	-0.49	(1.30)
February 2010		1	1	100%	0.00%	3219	6002	54%	-0.93	(1.57)
January 2010		1	2	50%	0.00%	3498	4838	72%	0.70	(0.97)
December 2009		1	1	100%	50.00%	3653	5498	66%	-0.71	(1.43)
November 2009		1	1	100%	0.00%	4077	5350	76%	-0.56	(1.34)
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2009		4	4	100%	0.00%	4229	5221	81%	-0.97	(1.59)
August 2009		6	6	100%	0.00%	4222	4942	85%	-1.01	(1.61)
July 2009		2	2	100%	0.00%	4409	5189	85%	-0.59	(1.36)
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity		June 2010	11	15	73%	37.27%	4415	5193	85%	1.27
	May 2010	9	10	90%	44.22%	3653	4410	83%	-0.60	(1.36)
	April 2010	18	19	95%	30.00%	4232	4871	87%	-1.01	(1.62)
	March 2010	21	24	88%	22.33%	3842	4746	81%	-0.81	(1.50)
	February 2010	14	29	48%	33.07%	3685	6948	53%	0.51	(0.80)
	January 2010	12	17	71%	49.97%	4040	5587	72%	0.16	(1.04)
	December 2009	16	23	70%	45.56%	4224	6371	66%	-0.33	(1.20)
	November 2009	23	30	77%	46.01%	4819	6264	77%	0.03	(1.09)
	October 2009	28	28	100%	42.30%	4391	5139	85%	-2.18	(2.32)
	September 2009	14	17	82%	0.00%	4907	6058	81%	-0.14	(1.09)
	August 2009	24	26	92%	38.12%	4894	5721	86%	-0.98	(1.59)
	July 2009	23	25	92%	26.65%	5148	6017	86%	-0.91	(1.56)
	MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2009		1	1	100%	0.00%	7	13	54%	-0.89	(1.54)

	November 2009	1	1	100%	0.00%	12	13	92%	-0.28	(1.17)	
	October 2009	0	1	0%	0.00%	10	11	91%	3.03	(0.41)	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	June 2010	2	2	100%	0.00%	15	19	79%	-0.69	(1.42)	
	May 2010	1	1	100%	0.00%	18	19	95%	-0.23	(1.14)	
	April 2010	1	1	100%	0.00%	17	24	71%	-0.63	(1.38)	
	March 2010	1	1	100%	0.00%	21	23	91%	-0.30	(1.18)	
	February 2010	2	2	100%	0.00%	28	34	82%	-0.64	(1.39)	
	January 2010	3	3	100%	0.00%	34	42	81%	-0.81	(1.49)	
	December 2009	5	5	100%	0.00%	37	41	90%	-0.69	(1.42)	
	November 2009	1	1	100%	0.00%	31	33	94%	-0.25	(1.15)	
	October 2009	0	1	0%	0.00%	26	32	81%	2.05	(0.51)	
	September 2009	1	1	100%	0.00%	23	29	79%	-0.50	(1.31)	
	August 2009	4	4	100%	0.00%	13	16	81%	-0.86	(1.52)	
	July 2009	3	3	100%	0.00%	32	36	89%	-0.59	(1.36)	
	MR-3B Out of Service Cleared within 24 Hours Business Parity	June 2010	3	3	100%	50.00%	140	168	83%	-0.77	(1.47)
		May 2010	1	1	100%	0.00%	134	161	83%	-0.45	(1.27)
		April 2010	5	5	100%	0.00%	181	211	86%	-0.90	(1.55)
March 2010		4	4	100%	0.00%	161	189	85%	-0.83	(1.50)	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		2	2	100%	0.00%	157	217	72%	-0.87	(1.53)	
December 2009		0	3	0%	0.00%	111	168	66%	2.40	0.05	
November 2009		0	1	0%	0.00%	177	220	80%	2.02	(0.49)	
October 2009		2	2	100%	0.00%	152	199	76%	-0.78	(1.48)	
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2009		2	2	100%	0.00%	186	213	87%	-0.54	(1.33)	
MR-3B Out of Service Cleared within 24 Hours PBX Parity		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	1	1	100%	0.00%	5	6	83%	-0.41	(1.25)	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-3B Out of Service Cleared within 24 Hours Residence Parity	June 2010	1	1	100%	0.00%	1094	1345	81%	-0.48	(1.29)
		May 2010	2	2	100%	0.00%	1003	1251	80%	-0.70	(1.43)
		April 2010	1	2	50%	0.00%	1055	1266	83%	1.26	(0.69)
March 2010		0	0	0%	50.00%	0	0	0%	0.00	0.00	
February 2010		1	1	100%	0.00%	954	1649	58%	-0.85	(1.52)	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		1	1	100%	0.00%	996	1476	67%	-0.69	(1.42)	
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		2	2	100%	0.00%	1289	1608	80%	-0.70	(1.43)	
August 2009		1	1	100%	0.00%	1133	1470	77%	-0.55	(1.33)	
July 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	

MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	June 2010	3	3	100%	47.14%	1234	1513	82%	-0.82	(1.50)	
	May 2010	2	2	100%	0.00%	1137	1412	81%	-0.70	(1.42)	
	April 2010	5	5	100%	0.00%	1236	1477	84%	-0.99	(1.60)	
	March 2010	2	3	67%	0.00%	1222	1490	82%	0.69	(0.92)	
	February 2010	9	11	82%	47.14%	1133	1941	58%	-1.57	(1.96)	
	January 2010	0	4	0%	38.57%	1074	1571	68%	2.94	0.41	
	December 2009	4	8	50%	0.00%	1107	1644	67%	1.04	(0.58)	
	November 2009	4	5	80%	50.00%	1241	1650	75%	-0.25	(1.15)	
	October 2009	3	7	43%	40.00%	1142	1539	74%	1.89	(0.14)	
	September 2009	6	9	67%	49.49%	1488	1852	80%	1.03	(0.60)	
	August 2009	3	3	100%	47.14%	1309	1684	78%	-0.93	(1.56)	
	July 2009	4	4	100%	0.00%	1415	1767	80%	-1.00	(1.61)	
	MR-3B Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010		0	1	0%	0.00%	1	1	100%	0.00	(1.00)	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3C Out of Service Cleared within 24 Hours Business Parity		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	64	68	94%	-0.25	(1.15)	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	1	1	100%	0.00%	68	71	96%	-0.21	(1.13)	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2009	1	1	100%	0.00%	94	95	99%	-0.10	(1.06)	
	MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	June 2010	2	2	100%	0.00%	336	353	95%	-0.32	(1.19)
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		2	2	100%	0.00%	271	303	89%	-0.48	(1.29)	
November 2009		2	2	100%	0.00%	275	296	93%	-0.39	(1.24)	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3C Out of Service Cleared within 24 Hours Line Splitting Parity		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	2	2	100%	0.00%	271	303	89%	-0.48	(1.29)	
	November 2009	1	1	100%	0.00%	275	296	93%	-0.28	(1.17)	
	October 2009	1	1	100%	0.00%	348	364	96%	-0.21	(1.13)	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3C Out of Service Cleared within 24 Hours Residence Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	1	1	100%	0.00%	436	468	93%	-0.27	(1.16)	
	July 2009	1	1	100%	0.00%	453	466	97%	-0.17	(1.10)	
	MR-3C Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	6	6	100%	0.00%	291	319	91%	-0.75	(1.46)
April 2010		2	2	100%	0.00%	324	336	96%	-0.27	(1.16)	
March 2010		3	3	100%	0.00%	267	311	86%	-0.70	(1.43)	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		2	2	100%	0.00%	271	303	89%	-0.48	(1.29)	
November 2009		3	3	100%	0.00%	275	296	93%	-0.48	(1.29)	
October 2009		3	4	75%	0.00%	348	364	96%	2.00	(0.43)	
September 2009		1	1	100%	43.30%	476	517	92%	-0.29	(1.18)	
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2009		2	2	100%	0.00%	547	561	98%	-0.23	(1.14)	
MR-3C Out of Service Cleared within 24 Hours UNE P (Centrex) Parity		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	1	1	100%	0.00%	5	5	100%	0.00	0.00	
	November 2009	1	1	100%	0.00%	3	3	100%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	June 2010	31	31	100%	17.95%	10	10	100%	0.00	0.00
		May 2010	38	38	100%	0.00%	11	11	100%	0.00	0.00
April 2010		29	29	100%	0.00%	4	4	100%	0.00	0.00	
March 2010		28	28	100%	0.00%	14	14	100%	0.00	0.00	
February 2010		28	28	100%	0.00%	20	20	100%	0.00	0.00	
January 2010		31	31	100%	0.00%	16	16	100%	0.00	0.00	
December 2009		37	38	97%	0.00%	12	12	100%	0.00	(1.43)	
November 2009		51	51	100%	16.01%	12	12	100%	0.00	0.00	
October 2009		36	36	100%	0.00%	14	15	93%	-0.87	(1.53)	
September 2009		38	38	100%	0.00%	37	37	100%	0.00	0.00	

	August 2009	64	64	100%	0.00%	16	16	100%	0.00	0.00
	July 2009	34	34	100%	0.00%	14	15	93%	-0.86	(1.52)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	June 2010	15	15	100%	0.00%	10	10	100%	0.00	0.00
	May 2010	13	13	100%	0.00%	11	11	100%	0.00	0.00
	April 2010	13	13	100%	0.00%	4	4	100%	0.00	0.00
	March 2010	8	8	100%	0.00%	14	14	100%	0.00	0.00
	February 2010	18	18	100%	0.00%	20	20	100%	0.00	0.00
	January 2010	16	16	100%	0.00%	16	16	100%	0.00	0.00
	December 2009	3	3	100%	0.00%	12	12	100%	0.00	0.00
	November 2009	5	5	100%	0.00%	12	12	100%	0.00	0.00
	October 2009	3	3	100%	0.00%	14	15	93%	-0.42	(1.26)
	September 2009	5	5	100%	0.00%	37	37	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	August 2009	4	4	100%	0.00%	16	16	100%	0.00	0.00
	July 2009	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)
	June 2010	1	1	100%	0.00%	65	65	100%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	2	2	100%	0.00%	60	60	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	74	74	100%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	85	87	98%	-0.15	(1.09)
	December 2009	3	3	100%	0.00%	59	59	100%	0.00	0.00
	November 2009	3	3	100%	0.00%	78	78	100%	0.00	0.00
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	October 2009	1	1	100%	0.00%	103	103	100%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	5	5	100%	0.00%	96	97	99%	-0.22	(1.14)
	July 2009	3	3	100%	0.00%	98	98	100%	0.00	0.00
	June 2010	85	93	91%	15.19%	4708	5495	86%	-1.56	(1.95)
	May 2010	118	118	100%	28.04%	3904	4682	83%	-4.79	(3.91)
	April 2010	120	122	98%	0.00%	4514	5164	87%	-3.60	(3.19)
	March 2010	137	146	94%	12.70%	4059	5000	81%	-3.86	(3.34)
	February 2010	124	132	94%	24.05%	3906	7245	54%	-9.14	(6.56)
	January 2010	112	114	98%	23.86%	4337	5914	73%	-5.96	(4.62)
MR-3D Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	December 2009	137	165	83%	13.13%	4464	6637	67%	-4.26	(3.59)
	November 2009	133	136	98%	37.54%	5059	6523	78%	-5.60	(4.40)
	October 2009	108	109	99%	14.69%	4697	5459	86%	-3.89	(3.37)
	September 2009	127	131	97%	9.53%	5288	6468	82%	-4.46	(3.71)
	August 2009	138	140	99%	17.21%	5305	6145	86%	-4.17	(3.53)
	July 2009	139	140	99%	11.87%	5603	6480	86%	-4.39	(3.67)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	11	11	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	4	4	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	14	14	100%	0.00	0.00
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0.00%	16	16	100%	0.00	0.00
	December 2009	2	2	100%	0.00%	12	12	100%	0.00	0.00
	November 2009	1	1	100%	0.00%	12	12	100%	0.00	0.00
	October 2009	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)
	September 2009	4	4	100%	0.00%	37	37	100%	0.00	0.00
	August 2009	5	5	100%	0.00%	16	16	100%	0.00	0.00
	July 2009	1	1	100%	0.00%	14	15	93%	-0.26	(1.16)
	June 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	May 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
April 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00	

	March 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	3	3	100%	0.00%	0	0	0%	0.00	0.00	
	December 2009	2	2	100%	0.00%	3	3	100%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	3	3	100%	0.00%	1	1	100%	0.00	0.00	
	September 2009	7	7	100%	0.00%	4	4	100%	0.00	0.00	
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2009	1	1	100%	0.00%	7	7	100%	0.00	0.00	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	June 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00	
	May 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00	
	April 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	March 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	2	2	100%	0.00%	4	4	100%	0.00	0.00	
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2009	1	1	100%	0.00%	7	7	100%	0.00	0.00	
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	June 2010	1	1	100%	0.00%	64	64	100%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		1	1	100%	0.00%	71	71	100%	0.00	0.00	
December 2009		1	1	100%	0.00%	57	57	100%	0.00	0.00	
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
MR-3E Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity		June 2010	15	16	94%	0.00%	1277	1564	82%	-1.24	(1.76)
		May 2010	15	15	100%	24.21%	1177	1459	81%	-1.89	(2.15)
	April 2010	18	18	100%	0.00%	1278	1520	84%	-1.84	(2.12)	
	March 2010	5	5	100%	0.00%	1272	1547	82%	-1.04	(1.63)	
	February 2010	19	20	95%	0.00%	1162	1978	59%	-3.28	(2.99)	
	January 2010	22	22	100%	21.79%	1106	1610	69%	-3.14	(2.91)	
	December 2009	24	24	100%	0.00%	1138	1681	68%	-3.36	(3.04)	
	November 2009	14	16	88%	0.00%	1276	1687	76%	-1.10	(1.67)	
	October 2009	15	15	100%	33.07%	1184	1583	75%	-2.24	(2.36)	
	September 2009	15	16	94%	0.00%	1583	1959	81%	-1.31	(1.80)	
	August 2009	14	14	100%	24.21%	1392	1788	78%	-1.99	(2.21)	
	July 2009	21	21	100%	0.00%	1507	1865	81%	-2.22	(2.35)	
	MR-3E Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	June 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
		May 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
April 2010		1	1	100%	0.00%	1	1	100%	0.00	0.00	
March 2010		1	1	100%	0.00%	1	1	100%	0.00	0.00	
February 2010		1	1	100%	0.00%	0	0	0%	0.00	0.00	
January 2010		1	1	100%	0.00%	0	0	0%	0.00	0.00	
December 2009		1	1	100%	0.00%	3	3	100%	0.00	0.00	
November 2009	2	2	100%	0.00%	1	1	100%	0.00	0.00		

	October 2009	1	1	100%	0.00%	1	1	100%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	2	2	100%	0.00%	4	4	100%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	June 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0.00%	6	6	100%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Business Parity	June 2010	3	4	75%	50.00%	765	781	98%	3.23	(0.16)
	May 2010	5	5	100%	43.30%	816	844	97%	-0.41	(1.25)
	April 2010	1	1	100%	0.00%	898	917	98%	-0.15	(1.09)
	March 2010	2	2	100%	0.00%	743	762	98%	-0.23	(1.14)
	February 2010	3	4	75%	0.00%	890	1074	83%	0.42	(1.05)
	January 2010	3	3	100%	43.30%	825	863	96%	-0.37	(1.23)
	December 2009	2	2	100%	0.00%	885	993	89%	-0.49	(1.30)
	November 2009	2	2	100%	0.00%	1000	1039	96%	-0.28	(1.17)
	October 2009	3	3	100%	0.00%	799	819	98%	-0.27	(1.17)
	September 2009	2	3	67%	0.00%	911	949	96%	2.59	(0.28)
	August 2009	7	7	100%	47.14%	872	898	97%	-0.46	(1.28)
	July 2009	2	2	100%	0.00%	931	958	97%	-0.24	(1.15)
MR-4A All Troubles Cleared within 48 Hours Centrex Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	40	42	95%	-0.22	(1.13)
	December 2009	1	1	100%	0.00%	40	42	95%	-0.22	(1.13)
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0.00%	28	31	90%	-0.32	(1.20)
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours Centrex 21 Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)
	December 2009	0	1	0%	0.00%	12	14	86%	2.37	(0.49)
	November 2009	1	1	100%	0.00%	17	17	100%	0.00	0.00
	October 2009	2	2	100%	0.00%	12	13	92%	-0.38	(1.23)
	September 2009	2	2	100%	0.00%	19	19	100%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0.00%	19	19	100%	0.00	0.00
MR-4A All Troubles Cleared within 48	June 2010	1	1	100%	0.00%	6139	6287	98%	-0.16	(1.09)

Hours Line Sharing Parity	May 2010	1	1	100%	0.00%	5430	5565	98%	-0.16	(1.10)	
	April 2010	2	2	100%	0.00%	6007	6141	98%	-0.21	(1.13)	
	March 2010	3	3	100%	0.00%	5860	6038	97%	-0.30	(1.18)	
	February 2010	2	2	100%	0.00%	7227	8810	82%	-0.66	(1.40)	
	January 2010	1	1	100%	0.00%	6518	7048	92%	-0.29	(1.17)	
	December 2009	6	6	100%	0.00%	7087	7852	90%	-0.80	(1.49)	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	1	1	100%	0.00%	6733	6863	98%	-0.14	(1.08)	
	July 2009	2	2	100%	0.00%	7116	7323	97%	-0.24	(1.15)	
	MR-4A All Troubles Cleared within 48	June 2010	0	0	0%	0	0	0%	0.00	0.00	
	Hours Line Splitting Parity	May 2010	5	5	100%	0.00%	5430	5565	98%	-0.35	(1.21)
		April 2010	4	4	100%	0.00%	6007	6141	98%	-0.30	(1.18)
		March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		February 2010	2	3	67%	0.00%	7227	8810	82%	0.69	(0.92)
		January 2010	1	1	100%	47.14%	6518	7048	92%	-0.29	(1.17)
December 2009		1	2	50%	0.00%	7087	7852	90%	1.92	(0.46)	
November 2009		0	0	0%	50.00%	0	0	0%	0.00	0.00	
October 2009		4	4	100%	0.00%	6157	6306	98%	-0.31	(1.19)	
September 2009		5	5	100%	0.00%	7048	7313	96%	-0.43	(1.26)	
August 2009		2	2	100%	0.00%	6733	6863	98%	-0.20	(1.12)	
July 2009		2	2	100%	0.00%	7116	7323	97%	-0.24	(1.15)	
MR-4A All Troubles Cleared within 48		June 2010	0	0	0%	0	0	0%	0.00	0.00	
Hours PBX Parity		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		February 2010	1	1	100%	0.00%	8	9	89%	-0.34	(1.20)
		January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	October 2009	1	1	100%	0.00%	7	7	100%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2009	3	3	100%	0.00%	12	12	100%	0.00	0.00	
	MR-4A All Troubles Cleared within 48	June 2010	3	3	100%	0.00%	5374	5506	98%	-0.27	(1.16)
	Hours Residence Parity	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		April 2010	1	1	100%	0.00%	5109	5224	98%	-0.15	(1.09)
		March 2010	1	1	100%	0.00%	5117	5276	97%	-0.18	(1.11)
		February 2010	1	1	100%	0.00%	6337	7736	82%	-0.47	(1.29)
		January 2010	1	2	50%	0.00%	5693	6185	92%	2.20	(0.38)
December 2009		2	2	100%	50.00%	6202	6859	90%	-0.46	(1.28)	
November 2009		1	1	100%	0.00%	6281	6594	95%	-0.22	(1.14)	
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00	
September 2009		4	4	100%	0.00%	6137	6364	96%	-0.38	(1.23)	
August 2009		7	7	100%	0.00%	5861	5965	98%	-0.35	(1.21)	
July 2009		2	2	100%	0.00%	6185	6365	97%	-0.24	(1.15)	
MR-4A All Troubles Cleared within 48		June 2010	15	16	94%	26.65%	6139	6287	98%	1.03	(0.71)
Hours UNE - P (POTS) Parity		May 2010	10	10	100%	24.21%	5430	5565	98%	-0.50	(1.30)
		April 2010	23	23	100%	0.00%	6007	6141	98%	-0.71	(1.43)
		March 2010	30	30	100%	0.00%	5860	6038	97%	-0.95	(1.58)
		February 2010	25	33	76%	0.00%	7227	8810	82%	0.94	(0.55)
		January 2010	18	19	95%	42.85%	6518	7048	92%	-0.37	(1.23)

	December 2009	25	27	93%	22.33%	7087	7852	90%	-0.41	(1.25)
	November 2009	31	31	100%	26.19%	7281	7633	95%	-1.22	(1.74)
	October 2009	32	32	100%	0.00%	6157	6306	98%	-0.88	(1.53)
	September 2009	18	18	100%	0.00%	7048	7313	96%	-0.82	(1.50)
	August 2009	27	27	100%	0.00%	6733	6863	98%	-0.72	(1.44)
	July 2009	28	28	100%	0.00%	7116	7323	97%	-0.90	(1.55)
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	16	19	84%	-0.42	(1.26)
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	12	14	86%	-0.39	(1.24)
	November 2009	1	1	100%	0.00%	17	17	100%	0.00	0.00
	October 2009	1	1	100%	0.00%	12	13	92%	-0.28	(1.17)
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4A All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	June 2010	3	3	100%	0.00%	19	20	95%	-0.37	(1.23)
	May 2010	1	1	100%	0.00%	21	21	100%	0.00	0.00
	April 2010	1	1	100%	0.00%	23	25	92%	-0.29	(1.18)
	March 2010	2	2	100%	0.00%	24	24	100%	0.00	0.00
	February 2010	2	2	100%	0.00%	33	36	92%	-0.42	(1.25)
	January 2010	3	3	100%	0.00%	40	42	95%	-0.37	(1.23)
	December 2009	5	5	100%	0.00%	40	42	95%	-0.47	(1.29)
	November 2009	2	2	100%	0.00%	33	34	97%	-0.24	(1.15)
	October 2009	1	1	100%	0.00%	35	36	97%	-0.17	(1.10)
	September 2009	1	1	100%	0.00%	28	31	90%	-0.32	(1.20)
	August 2009	4	4	100%	0.00%	16	16	100%	0.00	0.00
	July 2009	3	3	100%	0.00%	38	40	95%	-0.38	(1.23)
MR-4B All Troubles Cleared within 48 Hours Business Parity	June 2010	3	3	100%	0.00%	193	204	95%	-0.41	(1.25)
	May 2010	1	1	100%	0.00%	202	209	97%	-0.19	(1.11)
	April 2010	6	6	100%	0.00%	230	238	97%	-0.45	(1.27)
	March 2010	4	4	100%	0.00%	211	217	97%	-0.33	(1.20)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	234	245	96%	-0.31	(1.19)
	December 2009	0	3	0%	0.00%	185	205	90%	5.23	0.85
	November 2009	1	1	100%	0.00%	243	256	95%	-0.23	(1.14)
	October 2009	2	2	100%	0.00%	211	228	93%	-0.40	(1.24)
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	2	2	100%	0.00%	235	244	96%	-0.28	(1.17)
MR-4B All Troubles Cleared within 48 Hours PBX Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0.00%	6	6	100%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00

	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4B All Troubles Cleared within 48 Hours Residence Parity	June 2010	1	1	100%	0.00%	1574	1654	95%	-0.23	(1.14)
	May 2010	2	2	100%	0.00%	1518	1585	96%	-0.30	(1.18)
	April 2010	2	2	100%	0.00%	1513	1592	95%	-0.32	(1.20)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	1858	2178	85%	-0.41	(1.25)
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	1683	1894	89%	-0.35	(1.22)
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0.00%	1859	1961	95%	-0.33	(1.20)
MR-4B All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	August 2009	1	1	100%	0.00%	1751	1844	95%	-0.23	(1.14)
	July 2009	1	1	100%	0.00%	1784	1887	95%	-0.24	(1.15)
	June 2010	3	3	100%	43.30%	1767	1858	95%	-0.39	(1.24)
	May 2010	2	2	100%	0.00%	1720	1794	96%	-0.29	(1.18)
	April 2010	5	5	100%	0.00%	1743	1830	95%	-0.50	(1.30)
	March 2010	2	3	67%	0.00%	1807	1911	95%	2.13	(0.38)
	February 2010	11	11	100%	47.14%	2167	2511	86%	-1.32	(1.80)
	January 2010	2	4	50%	0.00%	1824	1993	92%	2.98	0.07
	December 2009	9	11	82%	50.00%	1868	2099	89%	0.76	(0.76)
	November 2009	6	6	100%	38.57%	1953	2065	95%	-0.59	(1.36)
MR-4B All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	October 2009	9	9	100%	0.00%	1750	1880	93%	-0.82	(1.50)
	September 2009	12	13	92%	0.00%	2120	2232	95%	0.44	(0.98)
	August 2009	3	3	100%	26.65%	1989	2098	95%	-0.41	(1.25)
	July 2009	4	4	100%	0.00%	2019	2131	95%	-0.47	(1.29)
	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0.00%	2	2	100%	0.00	(0.74)
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Business Parity	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0.00%	120	120	100%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	3	3	100%	0.00%	199	199	100%	0.00	0.00
	March 2010	4	4	100%	0.00%	192	192	100%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	183	185	99%	-0.10	(1.06)
	November 2009	6	6	100%	0.00%	222	224	99%	-0.23	(1.14)
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0.00%	280	281	100%	-0.06	(1.04)
	June 2010	2	2	100%	0.00%	962	972	99%	-0.14	(1.09)
	May 2010	1	1	100%	0.00%	966	975	99%	-0.10	(1.06)
MR-4C All Troubles Cleared within 48 Hours Line Sharing Parity	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00

	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0.00%	1108	1111	100%	-0.07	(1.04)
	November 2009	2	2	100%	0.00%	938	946	99%	-0.13	(1.08)
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0.00%	1568	1571	100%	-0.04	(1.03)
MR-4C All Troubles Cleared within 48 Hours Line Splitting Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0.00%	966	975	99%	-0.10	(1.06)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0.00%	1108	1111	100%	-0.07	(1.04)
	November 2009	1	1	100%	0.00%	938	946	99%	-0.09	(1.06)
	October 2009	1	1	100%	0.00%	984	987	100%	-0.06	(1.03)
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4C All Troubles Cleared within 48 Hours Residence Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0.00%	1077	1079	100%	-0.04	(1.03)
	August 2009	1	1	100%	0.00%	1202	1215	99%	-0.10	(1.06)
	July 2009	1	1	100%	0.00%	1288	1290	100%	-0.04	(1.02)
MR-4C All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	June 2010	7	7	100%	0.00%	962	972	99%	-0.27	(1.16)
	May 2010	9	9	100%	0.00%	966	975	99%	-0.29	(1.18)
	April 2010	5	5	100%	0.00%	1031	1035	100%	-0.14	(1.08)
	March 2010	3	3	100%	0.00%	934	938	100%	-0.11	(1.07)
	February 2010	2	2	100%	0.00%	948	992	96%	-0.30	(1.19)
	January 2010	1	1	100%	0.00%	1185	1194	99%	-0.09	(1.05)
	December 2009	7	7	100%	0.00%	1108	1111	100%	-0.14	(1.08)
	November 2009	13	13	100%	0.00%	938	946	99%	-0.33	(1.20)
	October 2009	10	10	100%	0.00%	984	987	100%	-0.17	(1.11)
	September 2009	7	7	100%	0.00%	1334	1339	100%	-0.16	(1.10)
	August 2009	5	5	100%	0.00%	1421	1434	99%	-0.21	(1.13)
	July 2009	4	4	100%	0.00%	1568	1571	100%	-0.09	(1.05)
MR-4C All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	6	6	100%	0.00	0.00
	November 2009	1	1	100%	0.00%	9	9	100%	0.00	0.00
October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0.00%	13	13	100%	0.00	0.00
MR-4D All Troubles Cleared within 48	June 2010	43	43	100%	0.00%	10	10	100%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded	May 2010	59	59	100%	0.00%	11	11	100%	0.00	0.00
Parity	April 2010	51	51	100%	0.00%	4	4	100%	0.00	0.00
	March 2010	43	43	100%	0.00%	14	14	100%	0.00	0.00
	February 2010	43	43	100%	0.00%	20	20	100%	0.00	0.00
	January 2010	43	43	100%	0.00%	16	16	100%	0.00	0.00
	December 2009	50	51	98%	0.00%	12	12	100%	0.00	(1.53)
	November 2009	65	65	100%	13.86%	12	12	100%	0.00	0.00
	October 2009	60	60	100%	0.00%	15	15	100%	0.00	0.00
	September 2009	59	59	100%	0.00%	37	37	100%	0.00	0.00
	August 2009	78	78	100%	0.00%	16	16	100%	0.00	0.00
	July 2009	42	42	100%	0.00%	14	15	93%	-0.89	(1.54)
MR-4D All Troubles Cleared within 48	June 2010	19	19	100%	0.00%	10	10	100%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	May 2010	16	16	100%	0.00%	11	11	100%	0.00	0.00
Parity	April 2010	14	14	100%	0.00%	4	4	100%	0.00	0.00
	March 2010	9	9	100%	0.00%	14	14	100%	0.00	0.00
	February 2010	18	18	100%	0.00%	20	20	100%	0.00	0.00
	January 2010	18	18	100%	0.00%	16	16	100%	0.00	0.00
	December 2009	5	5	100%	0.00%	12	12	100%	0.00	0.00
	November 2009	7	7	100%	0.00%	12	12	100%	0.00	0.00
	October 2009	4	4	100%	0.00%	15	15	100%	0.00	0.00
	September 2009	5	5	100%	0.00%	37	37	100%	0.00	0.00
	August 2009	5	5	100%	0.00%	16	16	100%	0.00	0.00
	July 2009	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)
MR-4D All Troubles Cleared within 48	June 2010	3	3	100%	0.00%	65	65	100%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	May 2010	1	1	100%	0.00%	61	61	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	60	60	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	74	74	100%	0.00	0.00
	February 2010	2	2	100%	0.00%	87	87	100%	0.00	0.00
	January 2010	1	1	100%	0.00%	86	87	99%	-0.11	(1.07)
	December 2009	5	5	100%	0.00%	59	59	100%	0.00	0.00
	November 2009	6	6	100%	0.00%	78	78	100%	0.00	0.00
	October 2009	1	1	100%	0.00%	103	103	100%	0.00	0.00
	September 2009	2	2	100%	0.00%	94	95	99%	-0.14	(1.09)
	August 2009	6	6	100%	0.00%	96	97	99%	-0.24	(1.15)
	July 2009	3	3	100%	0.00%	98	98	100%	0.00	0.00
MR-4D All Troubles Cleared within 48	June 2010	131	135	97%	0.00%	6944	7100	98%	0.60	(0.76)
Hours Unbundled Loop Analog Parity	May 2010	162	162	100%	16.96%	6250	6391	98%	-1.89	(2.15)
	April 2010	172	172	100%	0.00%	6883	7018	98%	-1.81	(2.10)
	March 2010	187	187	100%	0.00%	6625	6806	97%	-2.23	(2.36)
	February 2010	193	196	98%	0.00%	8021	9646	83%	-5.67	(4.45)
	January 2010	165	165	100%	12.28%	7538	8075	93%	-3.39	(3.06)
	December 2009	189	210	90%	0.00%	8028	8796	91%	0.64	(0.67)
	November 2009	177	178	99%	30.00%	8084	8441	96%	-2.41	(2.46)
	October 2009	145	146	99%	7.47%	7000	7152	98%	-1.19	(1.73)
	September 2009	176	176	100%	8.25%	8127	8397	97%	-2.39	(2.45)
	August 2009	184	184	100%	0.00%	7915	8053	98%	-1.77	(2.08)
	July 2009	192	193	99%	0.00%	8453	8663	98%	-1.70	(2.04)
MR-4D All Troubles Cleared within 48	June 2010	1	1	100%	0.00%	10	10	100%	0.00	0.00
Hours Unbundled Loop ISDN Capable Parity	May 2010	4	4	100%	0.00%	11	11	100%	0.00	0.00

	April 2010	3	3	100%	0.00%	4	4	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	14	14	100%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	4	4	100%	0.00%	16	16	100%	0.00	0.00
	December 2009	4	4	100%	0.00%	12	12	100%	0.00	0.00
	November 2009	3	3	100%	0.00%	12	12	100%	0.00	0.00
	October 2009	3	3	100%	0.00%	15	15	100%	0.00	0.00
	September 2009	5	5	100%	0.00%	37	37	100%	0.00	0.00
	August 2009	5	5	100%	0.00%	16	16	100%	0.00	0.00
	July 2009	2	2	100%	0.00%	14	15	93%	-0.36	(1.22)
MR-4E All Troubles Cleared within 48	June 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
Hours Unbundled Loop - 2 Wire Non-Loaded	May 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
Parity	April 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	February 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0.00%	3	3	100%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	4	4	100%	0.00%	1	1	100%	0.00	0.00
	September 2009	7	7	100%	0.00%	4	4	100%	0.00	0.00
	August 2009	1	1	100%	0.00%	4	4	100%	0.00	0.00
	July 2009	1	1	100%	0.00%	7	7	100%	0.00	0.00
MR-4E All Troubles Cleared within 48	June 2010	2	2	100%	0.00%	3	3	100%	0.00	0.00
Hours Unbundled Loop - ADSL Qualified	May 2010	3	3	100%	0.00%	1	1	100%	0.00	0.00
Parity	April 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	4	4	100%	0.00%	1	1	100%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0.00%	1	1	100%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0.00%	4	4	100%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0.00%	7	7	100%	0.00	0.00
MR-4E All Troubles Cleared within 48	June 2010	1	1	100%	0.00%	64	64	100%	0.00	0.00
Hours Unbundled Loop - XDSLi Parity	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	75	75	100%	0.00	0.00
	January 2010	1	1	100%	0.00%	71	71	100%	0.00	0.00
	December 2009	3	3	100%	0.00%	57	57	100%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0.00%	75	75	100%	0.00	0.00
	September 2009	1	1	100%	0.00%	109	109	100%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-4E All Troubles Cleared within 48	June 2010	19	19	100%	0.00%	1924	2017	95%	-0.95	(1.58)
Hours Unbundled Loop Analog Parity	May 2010	18	18	100%	0.00%	1866	1943	96%	-0.86	(1.52)
	April 2010	19	19	100%	0.00%	1898	1988	95%	-0.94	(1.57)
	March 2010	11	11	100%	0.00%	1976	2081	95%	-0.76	(1.46)
	February 2010	26	26	100%	0.00%	2321	2667	87%	-1.96	(2.19)
	January 2010	24	24	100%	0.00%	1989	2160	92%	-1.43	(1.87)
	December 2009	29	29	100%	0.00%	2035	2266	90%	-1.80	(2.10)

	November 2009	29	29	100%	0.00%	2088	2203	95%	-1.26	(1.76)
	October 2009	21	21	100%	0.00%	1891	2021	94%	-1.20	(1.73)
	September 2009	18	18	100%	0.00%	2375	2487	96%	-0.92	(1.56)
	August 2009	19	19	100%	0.00%	2228	2342	95%	-0.98	(1.60)
	July 2009	26	26	100%	0.00%	2250	2362	95%	-1.13	(1.69)
MR-4E All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	June 2010	3	3	100%	0.00%	3	3	100%	0.00	0.00
	May 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	April 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	March 2010	2	2	100%	0.00%	1	1	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0.00%	3	3	100%	0.00	0.00
	November 2009	2	2	100%	0.00%	1	1	100%	0.00	0.00
	October 2009	2	2	100%	0.00%	1	1	100%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	2	2	100%	0.00%	4	4	100%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours DS0 Parity	June 2010	0	2	0%	0.00%	64	76	84%	3.22	0.14
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0.00%	66	92	72%	1.58	(0.66)
	July 2009	1	1	100%	0.00%	70	87	80%	-0.49	(1.30)
MR-5A All Troubles Cleared within 4 Hours DS1 Parity	June 2010	0	1	0%	0.00%	50	65	77%	1.81	(0.58)
	May 2010	3	3	100%	0.00%	51	61	84%	-0.75	(1.46)
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0.00%	47	59	80%	-0.50	(1.30)
	November 2009	2	2	100%	0.00%	66	78	85%	-0.60	(1.36)
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours E911 Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	May 2010	2	2	100%	0.00%	2	2	100%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00

MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	1	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2009	0	1	0%	0.00%	0	0	0%	0.00	0.00	
	MR-5A All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	June 2010	26	32	81%	37.27%	50	65	77%	-0.48	(1.29)
		May 2010	26	33	79%	39.03%	51	61	84%	0.60	(0.81)
April 2010		31	40	78%	40.88%	48	60	80%	0.31	(0.96)	
March 2010		32	39	82%	41.76%	56	74	76%	-0.75	(1.46)	
February 2010		28	39	72%	38.38%	73	87	84%	1.71	(0.20)	
January 2010		40	57	70%	45.00%	64	87	74%	0.45	(0.84)	
December 2009		26	35	74%	45.75%	47	59	80%	0.63	(0.78)	
November 2009		30	45	67%	43.71%	66	78	85%	2.66	0.26	
October 2009		33	38	87%	47.14%	80	103	78%	-1.16	(1.71)	
September 2009		24	36	67%	33.80%	74	95	78%	1.38	(0.34)	
August 2009		35	45	78%	47.14%	73	97	75%	-0.32	(1.20)	
July 2009		30	41	73%	41.57%	74	98	76%	0.29	(0.95)	
MR-5A All Troubles Cleared within 4 Hours LIS Trunk Parity		June 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
		May 2010	1	1	100%	0.00%	2	3	67%	-0.61	(1.37)
	April 2010	2	3	67%	0.00%	1	1	100%	0.00	(1.41)	
	March 2010	2	3	67%	47.14%	3	3	100%	0.00	(1.00)	
	February 2010	0	0	0%	47.14%	0	0	0%	0.00	0.00	
	January 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	November 2009	1	1	100%	0.00%	1	2	50%	-0.82	(1.50)	
	October 2009	1	1	100%	0.00%	1	1	100%	0.00	0.00	
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	July 2009	3	3	100%	0.00%	2	3	67%	-0.87	(1.53)	
	MR-5A All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	June 2010	1	1	100%	0.00%	2	2	100%	0.00	0.00
		May 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
April 2010		2	2	100%	0.00%	4	5	80%	-0.60	(1.36)	
March 2010		1	1	100%	0.00%	2	2	100%	0.00	0.00	
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00	
December 2009		2	2	100%	0.00%	2	3	67%	-0.77	(1.47)	
November 2009		1	1	100%	0.00%	2	2	100%	0.00	0.00	
October 2009		2	2	100%	0.00%	3	4	75%	-0.67	(1.41)	
September 2009		2	2	100%	0.00%	2	2	100%	0.00	0.00	
August 2009		2	2	100%	0.00%	5	5	100%	0.00	0.00	
July 2009		1	1	100%	0.00%	2	2	100%	0.00	0.00	
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity		June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0.00%	80	103	78%	-0.53	(1.32)
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5A All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	June 2010	54	71	76%	42.27%	50	65	77%	0.12	(1.05)
	May 2010	52	63	83%	42.67%	51	61	84%	0.16	(1.05)
	April 2010	40	70	57%	37.96%	48	60	80%	3.25	0.59
	March 2010	44	60	73%	49.49%	56	74	76%	0.31	(0.93)
	February 2010	80	97	82%	44.22%	73	87	84%	0.26	(0.96)
	January 2010	82	113	73%	38.02%	64	87	74%	0.16	(1.00)
	December 2009	62	91	68%	44.62%	47	59	80%	1.71	(0.17)
	November 2009	100	132	76%	46.60%	66	78	85%	1.72	(0.17)
	October 2009	82	97	85%	42.85%	80	103	78%	-1.17	(1.71)
	September 2009	71	95	75%	36.16%	74	95	78%	0.52	(0.79)
	August 2009	76	103	74%	43.45%	73	97	75%	0.24	(0.95)
	July 2009	87	114	76%	43.98%	74	98	76%	-0.14	(1.08)
	MR-5B All Troubles Cleared within 4 Hours DS0 Parity	June 2010	1	1	100%	0.00%	47	71	66%	-0.71
May 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
August 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
July 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours DS1 Parity		June 2010	0	0	0%	0.00%	0	0	0%	0.00
	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0.00%	53	75	71%	-0.64	(1.39)
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	MR-5B All Troubles Cleared within 4 Hours E911 Parity	June 2010	0	0	0%	0.00%	0	0	0%	0.00
May 2010		2	3	67%	0.00%	2	2	100%	0.00	(1.15)
April 2010		0	0	0%	47.14%	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
January 2010		0	0	0%	0.00%	0	0	0%	0.00	0.00
December 2009		1	1	100%	0.00%	3	3	100%	0.00	0.00
November 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
October 2009		0	0	0%	0.00%	0	0	0%	0.00	0.00
September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00	

	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	2	2	100%	0.00%	1	1	100%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	June 2010	8	9	89%	39.27%	51	64	80%	-0.64	(1.39)
Enhanced Extended Loops - DS1 Capable	May 2010	9	10	90%	31.43%	46	56	82%	-0.60	(1.36)
Parity	April 2010	12	16	75%	30.00%	50	61	82%	0.65	(0.81)
	March 2010	6	9	67%	43.30%	66	79	84%	1.29	(0.50)
	February 2010	23	29	79%	47.14%	53	75	71%	-0.87	(1.53)
	January 2010	8	15	53%	40.51%	53	71	75%	1.72	(0.20)
	December 2009	8	9	89%	49.89%	44	57	77%	-0.78	(1.47)
	November 2009	7	8	88%	31.43%	60	79	76%	-0.73	(1.44)
	October 2009	10	10	100%	33.07%	67	75	89%	-1.03	(1.62)
	September 2009	10	13	77%	0.00%	86	109	79%	0.17	(1.08)
	August 2009	9	10	90%	42.13%	76	98	78%	-0.90	(1.55)
	July 2009	6	7	86%	30.00%	62	77	81%	-0.33	(1.20)
MR-5B All Troubles Cleared within 4 Hours	June 2010	1	1	100%	0.00%	1	1	100%	0.00	0.00
LIS Trunk Parity	May 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	1	3	33%	0.00%	0	1	0%	0.00	0.00
	October 2009	0	0	0%	47.14%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT Above DS1 Level Parity	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0.00%	3	3	100%	0.00	0.00
	February 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0.00%	1	1	100%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	June 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
UDIT DS1 Parity	May 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.00%	50	61	82%	-0.47	(1.28)
	March 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.00%	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.00%	0	0	0%	0.00	0.00
MR-5B All Troubles Cleared within 4 Hours	June 2010	12	14	86%	40.00%	51	64	80%	-0.51	(1.31)
Unbundled Loop - DS1 Capable Parity	May 2010	13	15	87%	34.99%	46	56	82%	-0.41	(1.25)
	April 2010	15	16	94%	33.99%	50	61	82%	-1.09	(1.66)

	March 2010	10	13	77%	24.21%	66	79	84%	0.60	(0.85)
	February 2010	9	11	82%	42.13%	53	75	71%	-0.76	(1.46)
	January 2010	8	14	57%	38.57%	53	71	75%	1.38	(0.39)
	December 2009	8	11	73%	49.49%	44	57	77%	0.32	(1.01)
	November 2009	11	16	69%	44.54%	60	79	76%	0.61	(0.81)
	October 2009	10	14	71%	46.35%	67	75	89%	1.99	(0.19)
	September 2009	14	16	88%	45.18%	86	109	79%	-0.79	(1.48)
	August 2009	9	16	56%	33.07%	76	98	78%	1.89	(0.10)
	July 2009	8	9	89%	49.61%	62	77	81%	-0.60	(1.36)
MR-6A Mean Time to Restore Basic Rate ISDN Parity	June 2010	0.35486111	1	08:31	0	1.020138889	3	08:10	0.05	(0.97)
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.02916667	1	00:42	0	0.446527778	4	02:41	-0.97	(1.59)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6A Mean Time to Restore Business Parity	June 2010	4.78611111	4	04:43	0.827777778	0	780	14:00	2.20
May 2010		2.83263889	5	13:36	1.175	0	842	17:03	-0.19	(1.12)
April 2010		0.88472222	1	21:14	0.472222222	0	916	13:29	0.57	(0.64)
March 2010		1.24375	2	14:55	0	0	762	16:53	-0.06	(1.04)
February 2010		6.37430556	4	14:15	0.703472222	0	1073	05:41	0.66	(0.55)
January 2010		2.75555556	3	22:03	1.540972222	0	862	17:36	0.42	(0.57)
December 2009		0.34722222	2	04:10	0.071527778	0	992	21:12	-1.13	(1.69)
November 2009		2.09305556	2	01:07	0.064583333	0	1038	16:55	0.52	(0.32)
October 2009		1.15902778	3	09:16	0.455555556	0	819	13:56	-0.44	(1.27)
September 2009		2.53055556	3	20:15	0.289583333	0	948	15:57	0.46	(0.51)
August 2009		3.48333333	7	11:57	1.143055556	0	897	14:48	-0.38	(1.23)
July 2009		0.30277778	2	03:38	0.404166667	0	956	15:10	-0.43	(1.26)
MR-6A Mean Time to Restore Centrex Parity		June 2010	0	0	00:00	0	0	0	00:00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0.82361111	1	19:46	0	27.36180556	41	16:01	0.19	(0.91)
	December 2009	0.71319444	1	17:07	0	18.24583333	37	11:50	0.29	(0.67)
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.78055556	1	18:44	0	22.81180556	29	18:53	-0.01	(1.00)
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6A Mean Time to Restore Centrex 21 Parity	June 2010	0	0	00:00	0.5625	0	0	00:00	0.00
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
February 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2010		1.03333333	2	12:24	0	8.429166667	15	13:29	-0.10	(1.06)
December 2009	2.15347222	1	03:41	0.704166667	14.36805556	14	00:38	1.30	(0.37)	
November 2009	1.93680556	1	22:29	0	8.875	17	12:32	3.18	(0.05)	

	October 2009	0.33472222	2	04:01	0	8.149305556	13	15:03	-0.76	(1.46)
	September 2009	0.31180556	2	03:44	0.011805556	11.75416667	19	14:51	-1.56	(1.95)
	August 2009	0	0	00:00	0.051388889	0	0	00:00	0.00	0.00
	July 2009	0.99652778	1	23:55	0	7.904166667	18	10:32	1.44	(0.45)
MR-6A Mean Time to Restore Line Sharing Parity	June 2010	1.04652778	1	01:07	0.122916667	0	6284	16:16	0.26	(0.28)
	May 2010	1.35277778	1	08:28	0	0	5558	17:12	0.61	0.10
	April 2010	0.75763889	2	09:05	0	0	6139	15:44	-0.39	(1.24)
	March 2010	3.775	3	06:12	0.036805556	0	6035	17:54	1.00	0.02
	February 2010	1.36666667	2	16:24	0.641666667	0	8806	06:12	-0.79	(1.48)
	January 2010	1.03055556	1	00:44	0.784027778	0	7042	21:43	0.10	(0.62)
	December 2009	5.13472222	6	20:32	0	0	7850	23:02	-0.27	(1.17)
	November 2009	0	0	00:00	0.513194444	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.37430556	1	08:59	0	0	6856	15:49	-0.45	(1.27)
	July 2009	1.93888889	2	23:16	0	0	7316	16:17	0.37	(0.38)
MR-6A Mean Time to Restore Line Splitting Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	2.15347222	5	10:20	0	0	5558	17:12	-0.61	(1.37)
	April 2010	1.46944444	4	08:49	0.374305556	0	6139	15:44	-0.58	(1.35)
	March 2010	0	0	00:00	0.426388889	0	0	00:00	0.00	0.00
	February 2010	3.73819444	3	05:54	0	0	8806	06:12	-0.02	(1.01)
	January 2010	0.71805556	1	17:14	1.011111111	0	7042	21:43	-0.14	(1.09)
	December 2009	3.28402778	2	15:24	0	0	7850	23:02	1.03	(0.24)
	November 2009	0	0	00:00	2.192361111	0	0	00:00	0.00	0.00
	October 2009	2.32777778	4	13:58	0	0	6304	16:11	-0.27	(1.17)
	September 2009	3.09444444	5	14:51	0.304861111	0	7312	18:03	-0.35	(1.21)
	August 2009	0.26458333	2	03:10	0.527083333	0	6856	15:49	-1.17	(1.71)
	July 2009	1.01597222	2	12:11	0.047916667	0	7316	16:17	-0.22	(1.13)
MR-6A Mean Time to Restore PBX Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	1.85694444	1	20:34	0	5.782638889	8	17:21	1.60	(0.46)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.11319444	1	02:43	0	3.830555556	7	13:08	-0.87	(1.53)
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0.16944444	3	01:21	0	3.416666667	11	07:27	-1.14	(1.70)
MR-6A Mean Time to Restore Residence Parity	June 2010	1.31041667	3	10:29	0	0	5504	16:35	-0.29	(1.18)
	May 2010	0	0	00:00	0.446527778	0	0	00:00	0.00	0.00
	April 2010	0.07708333	1	01:51	0	0	5223	16:08	-0.56	(1.34)
	March 2010	0.23680556	1	05:41	0	0	5273	18:02	-0.79	(1.48)
	February 2010	0.23958333	1	05:45	0	0	7733	06:16	-1.00	(1.61)
	January 2010	3.07083333	2	12:51	0	0	6180	22:18	0.63	(0.27)
	December 2009	0.50625	2	06:04	0.847222222	0	6858	23:18	-1.08	(1.66)
	November 2009	0.19861111	1	04:46	0.03125	0	6589	19:36	-0.76	(1.46)
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	2.88611111	4	17:19	0	0	6364	18:22	-0.10	(1.06)
	August 2009	5.11944444	7	17:33	0.348611111	0	5959	15:58	0.29	(0.72)
	July 2009	1.70972222	2	20:31	0.244444444	0	6360	16:27	0.24	(0.60)
MR-6A Mean Time to Restore UNE - P	June 2010	10.6625	16	16:00	0.961805556	0	6284	16:16	-0.03	(1.02)

(POTS) Parity	May 2010	5.10625	10	12:15	0.726388889	0	5558	17:12	-0.62	(1.38)
	April 2010	12.0840278	23	12:37	0.372222222	0	6139	15:44	-0.62	(1.38)
	March 2010	16.1569444	30	12:56	0.470833333	0	6035	17:54	-1.27	(1.77)
	February 2010	48.6493056	33	11:23	0.388194444	0	8806	06:12	1.21	(0.22)
	January 2010	13.2965278	19	16:48	1.264583333	0	7042	21:43	-0.68	(1.42)
	December 2009	23.2520833	27	20:40	0.533333333	0	7850	23:02	-0.55	(1.33)
	November 2009	24.7194444	30	19:47	0.650694444	0	7627	19:14	0.15	(0.80)
	October 2009	13.6875	32	10:16	0.336805556	0	6304	16:11	-2.07	(2.26)
	September 2009	8.00972222	18	10:41	0.351388889	0	7312	18:03	-1.54	(1.94)
	August 2009	17.9208333	27	15:56	0.3875	0	6856	15:49	0.04	(0.91)
	July 2009	17.7798611	28	15:14	0.434027778	0	7316	16:17	-0.21	(1.13)
	MR-6A Mean Time to Restore UNE P (Centrex 21) Parity	June 2010	0	0	00:00	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010	1.05902778	1	01:25	0	20.05	19	01:20	0.00	(0.96)	
January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009	0.18055556	1	04:20	0	14.36805556	14	00:38	-0.98	(1.59)	
November 2009	0.14583333	1	03:30	0	8.875	17	12:32	-0.85	(1.51)	
October 2009	1.04305556	1	01:02	0	8.149305556	13	15:03	0.51	(0.37)	
September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6A Mean Time to Restore UNE P (Centrex) Parity	June 2010	1.91875	3	15:21	0	14.91666667	20	17:54	-0.19	(1.11)
May 2010	0.77569444	1	18:37	0.349305556	8.96875	21	10:15	0.91	(0.77)	
April 2010	0.18888889	1	04:32	0	21.77291667	25	20:54	-0.66	(1.40)	
March 2010	1.56805556	2	18:49	0	12.43333333	24	12:26	0.92	(0.59)	
February 2010	0.29791667	2	03:34	0.223611111	26.97361111	36	17:59	-0.93	(1.57)	
January 2010	1.96458333	3	15:43	0.019444444	27.36180556	41	16:01	-0.03	(1.02)	
December 2009	2.40972222	5	11:34	0.408333333	18.24583333	37	11:50	-0.03	(1.02)	
November 2009	1.02847222	2	12:20	0.388194444	17.54236111	34	12:23	0.00	(1.00)	
October 2009	1.15277778	1	03:40	0.614583333	19.25208333	36	12:50	1.20	(0.22)	
September 2009	0.55138889	1	13:14	0	22.81180556	29	18:53	-0.23	(1.14)	
August 2009	2.32083333	4	13:55	0	8.483333333	15	13:34	0.06	(0.97)	
July 2009	1.63125	3	13:03	0.265277778	22.60555556	40	13:34	-0.05	(1.03)	
MR-6B Mean Time to Restore Business Parity	June 2010	1.39444444	3	11:09	0.714583333	133.1569444	204	15:40	-0.38	(1.23)
May 2010	0.09583333	1	02:18	0.427777778	125.1534722	208	14:26	-0.71	(1.43)	
April 2010	1.375	6	05:30	0	131.5041667	237	13:19	-1.38	(1.84)	
March 2010	0.56527778	3	04:31	0.248611111	125.5541667	217	13:53	-0.88	(1.54)	
February 2010	0	0	00:00	0.048611111	0	0	00:00	0.00	0.00	
January 2010	0.34652778	2	04:09	0	192.71875	244	18:57	-1.25	(1.76)	
December 2009	9.21388889	3	01:43	0.0125	186.9715278	205	21:53	4.21	1.26	
November 2009	1.95138889	1	22:50	1.043055556	179.3506944	255	16:53	1.62	(0.03)	
October 2009	1.08125	2	12:58	0	160.3840278	227	16:57	-0.31	(1.19)	
September 2009	0	0	00:00	0.540972222	0	0	00:00	0.00	0.00	
August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2009	1.23611111	2	14:50	0	152.7145833	244	15:01	-0.02	(1.01)	
MR-6B Mean Time to Restore PBX Parity	June 2010	0	0	00:00	0	0	00:00	0.00	0.00	
May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	

	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.76805556	1	18:26	0	2.764583333	5	13:16	0.38	(1.15)
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6B Mean Time to Restore Residence Parity	June 2010	0.78888889	1	18:56	0	0	1652	18:06	0.02	(0.88)
	May 2010	1.14375	2	13:43	0	0	1584	16:52	-0.27	(1.16)
	April 2010	1.16944444	2	14:02	0.604166667	0	1592	17:00	-0.21	(1.13)
	March 2010	0	0	00:00	0.739583333	0	0	00:00	0.00	0.00
	February 2010	0.92222222	1	22:08	0	0	2177	03:32	-0.22	(1.13)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.31180556	1	07:29	0	0	1892	23:04	-0.74	(1.45)
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.87847222	2	10:32	0	0	1960	17:52	-0.63	(1.38)
	August 2009	0.24027778	1	05:46	0.370833333	0	1841	18:52	-0.73	(1.44)
	July 2009	0.83402778	1	20:01	0	0	1886	18:01	0.11	(0.83)
MR-6B Mean Time to Restore UNE - P (POTS) Parity	June 2010	0.46736111	3	03:44	1.272916667	0	1856	17:50	-0.59	(1.36)
	May 2010	1.11458333	2	13:22	0.047916667	0	1792	16:35	-0.27	(1.17)
	April 2010	2.94513889	5	14:08	0.441666667	0	1829	16:31	-0.28	(1.17)
	March 2010	4.18263889	3	09:28	0.429166667	0	1911	17:54	0.99	(0.21)
	February 2010	10.7756944	11	23:31	1.473611111	0	2510	02:44	-0.45	(1.27)
	January 2010	7.76527778	4	22:35	0.397916667	0	1992	22:48	1.69	0.22
	December 2009	13.5444444	11	05:33	0.767361111	0	2097	22:57	1.04	(0.33)
	November 2009	2.03263889	6	08:08	1.074305556	0	2064	19:14	-1.56	(1.95)
	October 2009	7.51319444	9	20:02	0.404861111	0	1879	20:46	-0.09	(1.05)
	September 2009	13.3743056	13	00:41	0.458333333	0	2231	17:33	1.56	(0.06)
	August 2009	1.85763889	3	14:52	1.270138889	0	2095	18:42	-0.37	(1.22)
	July 2009	2.56111111	4	15:22	0.365972222	0	2130	17:41	-0.26	(1.16)
MR-6B Mean Time to Restore UNE P (Centrex) Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	3.02847222	1	00:41	0	0.457638889	2	05:29	32.10	(0.57)
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6C Mean Time to Restore Business Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0.45069444	1	10:49	0	20.11319444	116	04:10	0.91	(0.38)
	March 2010	0.08125	3	00:39	0	30.87361111	137	05:25	-0.96	(1.58)
	February 2010	0	0	00:00	0.044444444	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.00555556	1	00:08	0	35.16527778	118	07:09	-0.51	(1.31)
	November 2009	1.50763889	6	06:02	0	27.05625	132	04:55	0.27	(0.68)
	October 2009	0	0	00:00	0.395833333	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00

MR-6C Mean Time to Restore Line Sharing Parity	July 2009	0.06458333	1	01:33	0	35.11666667	185	04:33	-0.31	(1.19)	
	June 2010	0.89930556	2	10:47	0	208.6083333	527	09:30	0.15	(0.74)	
	May 2010	0.10347222	1	02:29	0.575694444	179.0222222	487	08:49	-0.51	(1.31)	
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2009	0.48125	2	05:46	0	170.6194444	473	08:39	-0.34	(1.21)	
	November 2009	1.27291667	2	15:16	0.060416667	176.7229167	468	09:04	0.54	(0.43)	
	October 2009	0	0	00:00	0.202777778	0	0	00:00	0.00	0.00	
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	MR-6C Mean Time to Restore Line Splitting Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
May 2010		0.04236111	1	01:01	0	179.0222222	487	08:49	-0.63	(1.38)	
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2009		0.85694444	1	20:34	0	176.7229167	468	09:04	0.71	(0.36)	
October 2009		0.08125	1	01:57	0	167.3340278	551	07:17	-0.57	(1.35)	
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6C Mean Time to Restore Residence Parity		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	September 2009	0.00208333	1	00:03	0	200.3041667	556	08:39	-0.76	(1.46)	
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
	July 2009	0.02083333	1	00:30	0	169.1131944	611	06:39	-0.74	(1.45)	
	MR-6C Mean Time to Restore UNE - P (POTS) Parity	June 2010	0.78194444	7	02:41	0.340277778	208.6083333	527	09:30	-1.48	(1.90)
		May 2010	0.15972222	6	00:38	0.290972222	179.0222222	487	08:49	-1.61	(1.98)
April 2010		0.09791667	4	00:35	0.036111111	138.1326389	483	06:52	-1.26	(1.77)	
March 2010		1.11666667	3	08:56	0.027777778	168.8090278	459	08:50	0.02	(0.89)	
February 2010		0	0	00:00	0.477083333	0	0	00:00	0.00	0.00	
January 2010		0.73541667	1	17:39	0	204.1368056	564	08:41	0.62	(0.47)	
December 2009		0.05347222	6	00:13	0	170.6194444	473	08:39	-1.71	(2.04)	
November 2009		1.42569444	11	03:07	0.016666667	176.7229167	468	09:04	-1.21	(1.73)	
October 2009		1.45069444	6	05:48	0.234027778	167.3340278	551	07:17	-0.39	(1.24)	
September 2009		0.05555556	6	00:13	0.397222222	249.6638889	732	08:11	-1.72	(2.05)	
August 2009		0.11666667	4	00:42	0.017361111	272.1034722	802	08:09	-1.21	(1.73)	
July 2009		0.1	3	00:48	0.055555556	204.2298611	796	06:09	-1.07	(1.65)	
MR-6C Mean Time to Restore UNE P (Centrex) Parity		June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0.74722222	1	17:56	0	0.647916667	3	05:11	1.53	(0.73)	
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	

	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.07569444	1	01:49	0	0.134027778	4	00:48	1.13	(0.61)
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0.00277778	1	00:04	0	1.613888889	12	03:14	-0.50	(1.30)
MR-6D Mean Time to Restore Dark Fiber - IOF Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0.02569444	1	00:37	0	0	0	00:00	0.00	0.00
	January 2010	0.20486111	2	02:28	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0.108333333	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.09236111	1	02:13	0	0	0	00:00	0.00	0.00
	August 2009	0.16319444	2	01:58	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0.114583333	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Dark Fiber - Loop Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.15	1	03:36	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore DS0 Parity	June 2010	0.77222222	2	09:16	0	13.89375	55	06:04	0.31	(0.45)
	May 2010	0	0	00:00	0.034027778	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.21041667	1	05:03	0	13.35069444	73	04:23	0.14	(0.68)
	July 2009	0.04652778	1	01:07	0	11.08263889	64	04:09	-0.41	(1.25)
MR-6D Mean Time to Restore DS1 Parity	June 2010	0.51180556	1	12:17	0.041666667	7.222916667	55	03:09	3.41	0.32
	May 2010	0.25277778	3	02:01	0	7.538194444	45	04:01	-0.63	(1.38)
	April 2010	0	0	00:00	0.070138889	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.05902778	1	01:25	0	5.834027778	47	02:59	-0.71	(1.43)
	November 2009	0.23472222	2	02:49	0	7.749305556	62	03:00	-0.12	(1.07)
	October 2009	0	0	00:00	0.052777778	0	0	00:00	0.00	0.00

	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore E911 Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0.08680556	2	01:02	0	0.14027778	1	03:22	0.00	0.00
	April 2010	0	0	00:00	0.018055556	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6D Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	June 2010	0	0	00:00	0	0	0	00:00	0.00
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
March 2010		0.22708333	1	05:27	0	0	0	00:00	0.00	0.00
February 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2009		0.04583333	1	01:06	0	0	0	00:00	0.00	0.00
October 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2009		0.175	1	04:12	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity		June 2010	4.00486111	30	03:12	0.079166667	7.222916667	55	03:09	0.09
	May 2010	6.41527778	33	04:40	0.11875	7.538194444	45	04:01	0.53	(0.72)
	April 2010	5.22847222	40	03:08	0.3625	6.954861111	51	03:16	-0.22	(1.13)
	March 2010	4.56666667	39	02:49	0.105555556	9.835416667	66	03:35	-1.16	(1.71)
	February 2010	5.57847222	39	03:26	0.097916667	8.1125	66	02:57	1.04	(0.35)
	January 2010	7.60416667	56	03:16	0.095138889	15.45486111	74	05:01	-0.85	(1.52)
	December 2009	4.33680556	35	02:58	0.086805556	5.834027778	47	02:59	-0.01	(1.01)
	November 2009	7.25972222	45	03:52	0.088888889	7.749305556	62	03:00	2.04	(0.04)
	October 2009	4.78611111	38	03:01	0.154861111	11.84305556	89	03:12	-0.32	(1.19)
	September 2009	5.79861111	36	03:52	0.082638889	14.8625	76	04:42	-0.55	(1.33)
	August 2009	8.30347222	45	04:26	0.152083333	14.46111111	76	04:34	-0.11	(1.07)
	July 2009	6.42777778	41	03:46	0.324305556	12.44513889	76	03:56	-0.21	(1.13)
	MR-6D Mean Time to Restore LIS Trunk Parity	June 2010	0.14791667	1	03:33	0.046527778	0.154166667	3	01:14	3.77
May 2010		0.11111111	1	02:40	0	0.543055556	3	04:21	-0.23	(1.14)
April 2010		0.44583333	3	03:34	0	0.025694444	1	00:37	0.00	0.00
March 2010		0.40347222	3	03:14	0.220833333	0.143055556	2	01:43	0.76	(0.86)
February 2010		0	0	00:00	0.036805556	0	0	00:00	0.00	0.00
January 2010		0.05208333	1	01:15	0	0	0	00:00	0.00	0.00
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2009		0.04027778	1	00:58	0	0.313194444	2	03:45	-0.54	(1.33)
October 2009		0.01388889	1	00:20	0	0.140972222	1	03:23	0.00	0.00
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2009		0.07569444	3	00:36	0	0.464583333	3	03:43	-0.94	(1.57)
MR-6D Mean Time to Restore UDIT Above DS1 Level Parity		June 2010	0.05486111	1	01:19	0	0.077083333	1	01:51	0.00
	May 2010	0.06458333	1	01:33	0	0.029166667	1	00:42	0.00	0.00

	April 2010	0.17013889	2	02:02	0	0.557638889	3	04:28	-0.86	(1.52)
	March 2010	0.12847222	1	03:05	0.068055556	0.072222222	1	01:44	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0.17152778	2	02:03	0	0.292361111	2	03:30	-0.58	(1.35)
	November 2009	0.03125	1	00:45	0.054166667	0.036805556	1	00:53	0.00	0.00
	October 2009	0.10486111	2	01:16	0	0.288194444	2	03:28	-0.53	(1.32)
	September 2009	0.20694444	2	02:29	0.015277778	0.139583333	2	01:40	0.94	(0.39)
	August 2009	0.17847222	2	02:08	0.005555556	0.249305556	5	01:12	1.15	(0.14)
	July 2009	0.01388889	1	00:20	0.032638889	0.071527778	1	01:43	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	June 2010	4.79861111	43	02:41	0.172222222	1.681944444	10	04:02	-0.90	(1.54)
	May 2010	7.15277778	59	02:55	0.084027778	0.936805556	8	02:49	0.21	(0.98)
	April 2010	5.75625	51	02:43	0.104166667	0.334722222	3	02:41	0.03	(1.08)
	March 2010	5.19236111	43	02:54	0.076388889	0.922916667	8	02:46	0.32	(0.99)
	February 2010	6.26805556	43	03:30	0.077777778	2.811111111	16	04:13	-0.55	(1.34)
	January 2010	5.02430556	43	02:48	0.154166667	0.979861111	8	02:56	-0.23	(1.14)
	December 2009	8.91458333	51	04:12	0.068055556	1.240972222	11	02:42	1.05	(0.95)
	November 2009	8.56666667	65	03:10	0.308333333	0.49375	5	02:22	0.99	(0.89)
	October 2009	6.59583333	60	02:38	0.13125	2.600694444	11	05:40	-0.92	(1.56)
	September 2009	6.12222222	59	02:29	0.078472222	3.888194444	29	03:13	-0.81	(1.49)
	August 2009	9.08263889	78	02:48	0.060416667	1.760416667	11	03:50	-0.54	(1.33)
	July 2009	5.3	42	03:02	0.1	5.6125	12	11:14	-0.78	(1.48)
MR-6D Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0.08958333	1	02:09	0	11.84305556	89	03:12	-0.38	(1.23)
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-6D Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	June 2010	1.83055556	19	02:19	0.105555556	1.681944444	10	04:02	-1.02	(1.62)
	May 2010	1.23055556	16	01:51	0.074305556	0.936805556	8	02:49	-1.77	(2.07)
	April 2010	1.37916667	14	02:22	0.036805556	0.334722222	3	02:41	-0.24	(1.14)
	March 2010	0.73888889	9	01:58	0.068055556	0.922916667	8	02:46	-1.55	(1.94)
	February 2010	2.12777778	18	02:50	0.047222222	2.811111111	16	04:13	-0.91	(1.55)
	January 2010	1.49583333	18	02:00	0.085416667	0.979861111	8	02:56	-1.46	(1.89)
	December 2009	0.32708333	5	01:34	0.041666667	1.240972222	11	02:42	-0.49	(1.30)
	November 2009	1.10208333	7	03:47	0.044444444	0.49375	5	02:22	1.40	(0.43)
	October 2009	0.46597222	4	02:48	0.109722222	2.600694444	11	05:40	-0.49	(1.30)
	September 2009	0.56388889	5	02:42	0.059722222	3.888194444	29	03:13	-0.27	(1.16)
	August 2009	0.51805556	5	02:29	0.05	1.760416667	11	03:50	-0.42	(1.26)
	July 2009	0.27916667	2	03:21	0.080555556	5.6125	12	11:14	-0.32	(1.20)
MR-6D Mean Time to Restore Unbundled Loop - DS1 Capable Parity	June 2010	9.53541667	71	03:13	0.151388889	7.222916667	55	03:09	0.15	(0.88)
	May 2010	7.69027778	63	02:56	0.106944444	7.538194444	45	04:01	-1.05	(1.64)
	April 2010	13.8048611	70	04:44	0.101388889	6.954861111	51	03:16	2.67	0.30
	March 2010	8.30069444	60	03:19	0.145833333	9.835416667	66	03:35	-0.44	(1.27)
	February 2010	12.4166667	97	03:04	0.1	8.1125	66	02:57	0.33	(0.88)
	January 2010	19.4291667	113	04:08	0.097222222	15.45486111	74	05:01	-0.51	(1.31)
	December 2009	22.2125	91	05:51	0.213888889	5.834027778	47	02:59	7.35	0.27

	November 2009	19.3722222	132	03:31	0.479861111	7.749305556	62	03:00	1.55	(0.34)	
	October 2009	11.3506944	97	02:49	0.152083333	11.84305556	89	03:12	-0.95	(1.58)	
	September 2009	13.35625	95	03:22	0.098611111	14.8625	76	04:42	-1.15	(1.70)	
	August 2009	16.8743056	103	03:56	0.1	14.46111111	76	04:34	-0.62	(1.38)	
	July 2009	15.4458333	114	03:15	0.238194444	12.44513889	76	03:56	-1.14	(1.69)	
MR-6D Mean Time to Restore Unbundled Loop - XDSLi Parity	June 2010	0.41736111	3	03:20	0	7.222916667	55	03:09	0.12	(0.87)	
	May 2010	0.12638889	1	03:02	0.077083333	7.538194444	45	04:01	-0.18	(1.11)	
	April 2010	0.40833333	2	04:54	0	6.954861111	51	03:16	0.76	(0.50)	
	March 2010	0.07291667	2	00:52	0.170833333	9.835416667	66	03:35	-1.15	(1.70)	
	February 2010	0.21111111	2	02:32	0.015277778	8.1125	66	02:57	-0.25	(1.15)	
	January 2010	0.15347222	1	03:41	0.045833333	15.45486111	74	05:01	-0.11	(1.07)	
	December 2009	1.00555556	5	04:50	0	5.834027778	47	02:59	1.80	0.00	
	November 2009	0.74097222	6	02:58	0.136111111	7.749305556	62	03:00	-0.04	(1.02)	
	October 2009	0.09305556	1	02:14	0.045833333	11.84305556	89	03:12	-0.35	(1.21)	
	September 2009	0.30972222	2	03:43	0	14.8625	76	04:42	-0.18	(1.11)	
	August 2009	0.9125	6	03:39	0.066666667	14.46111111	76	04:34	-0.32	(1.20)	
	July 2009	0.2625	3	02:06	0.144444444	12.44513889	76	03:56	-0.77	(1.47)	
	MR-6D Mean Time to Restore Unbundled Loop Analog Parity	June 2010	48.7305556	135	08:40	0.259722222	0	6725	15:47	-2.45	(2.49)
		May 2010	50.9854167	162	07:33	0.470833333	0	5973	16:35	-4.62	(3.81)
		April 2010	47.3409722	172	06:36	0.206944444	0	6559	15:08	-4.71	(3.86)
March 2010		65.6951389	187	08:26	0.179861111	0	6425	17:20	-5.73	(4.49)	
February 2010		96.0583333	196	11:46	0.323611111	0	9239	05:32	-9.96	(7.06)	
January 2010		45.5118056	165	06:37	0.535416667	0	7541	20:50	-5.89	(4.58)	
December 2009		205.982639	210	23:32	0.229166667	0	8269	22:17	0.81	(0.51)	
November 2009		80.3555556	178	10:50	2.104166667	0	8033	18:44	-5.22	(4.18)	
October 2009		45.3972222	146	07:28	1.629861111	0	6778	15:34	-6.10	(4.71)	
September 2009		61.9034722	176	08:26	0.314583333	0	7908	17:17	-5.83	(4.54)	
August 2009		54.7715278	184	07:09	0.284722222	0	7506	15:04	-6.98	(5.24)	
July 2009		69.4868056	193	08:38	0.257638889	0	7992	15:24	-3.63	(3.20)	
MR-6D Mean Time to Restore Unbundled Loop ISDN Capable Parity		June 2010	0.17152778	1	04:07	0	1.681944444	10	04:02	0.02	(0.69)
		May 2010	1.33194444	4	08:00	0	0.936805556	8	02:49	6.71	0.67
		April 2010	0.56875	3	04:33	0.113888889	0.334722222	3	02:41	1.10	(0.45)
	March 2010	0.225	2	02:42	0.131944444	0.922916667	8	02:46	-0.08	(1.05)	
	February 2010	0	0	00:00	0.061111111	0	0	00:00	0.00	0.00	
	January 2010	0.72777778	4	04:22	0	0.979861111	8	02:56	1.53	(0.55)	
	December 2009	0.74305556	4	04:28	0.167361111	1.240972222	11	02:42	0.70	(0.63)	
	November 2009	0.45208333	3	03:37	0.101388889	0.49375	5	02:22	0.99	(0.60)	
	October 2009	0.6375	3	05:06	0.1375	2.600694444	11	05:40	-0.09	(1.05)	
	September 2009	1.04444444	5	05:01	0.080555556	3.888194444	29	03:13	0.94	(0.48)	
	August 2009	0.49375	5	02:22	0.151388889	1.760416667	11	03:50	-0.46	(1.28)	
	July 2009	0.49444444	2	05:56	0.077083333	5.6125	12	11:14	-0.22	(1.13)	
	MR-6E Mean Time to Restore Dark Fiber - IOF Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
		April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
March 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010		0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2009		0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2009		0.03611111	1	00:52	0	0	0	00:00	0.00	0.00	

MR-6E Mean Time to Restore Dark Fiber - Loop Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0.05555556	1	01:20	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0.125	1	03:00	0	14.2125	48	07:06	-0.41	(1.25)
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00	
December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00	
MR-6E Mean Time to Restore DS0 Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0.1125	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	February 2010	0.1125	1	02:42	0	10.57083333	65	03:54	-0.37	(1.23)
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	June 2010	0	0	00:00	0.067361111	0	0	00:00	0.00	0.00
	May 2010	0.22291667	2	02:40	0.065972222	0.022916667	1	00:33	0.00	0.00
April 2010	0	0	00:00	0.11875	0	0	00:00	0.00	0.00	
March 2010	0	0	00:00	0.160416667	0	0	00:00	0.00	0.00	
February 2010	0	0	00:00	0.093055556	0	0	00:00	0.00	0.00	
January 2010	0	0	00:00	0.086111111	0	0	00:00	0.00	0.00	
December 2009	0.02083333	1	00:30	0.252083333	0.115972222	2	01:23	-0.58	(1.35)	
November 2009	0	0	00:00	0.0625	0	0	00:00	0.00	0.00	
October 2009	0	0	00:00	0.061111111	0	0	00:00	0.00	0.00	
September 2009	0	0	00:00	0.039583333	0	0	00:00	0.00	0.00	
August 2009	0	0	00:00	0.053472222	0	0	00:00	0.00	0.00	
July 2009	0.20069444	2	02:25	0.11875	0.069444444	1	01:40	0.00	0.00	
MR-6E Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	June 2010	0.86180556	9	02:18	0	7.070833333	53	03:12	-0.94	(1.57)
	May 2010	1.33611111	10	03:12	0	5.372916667	40	03:13	-0.02	(1.01)
	April 2010	2.43194444	16	03:39	0	6.753472222	51	03:11	0.87	(0.53)
	March 2010	1.6625	9	04:26	0	7.745833333	58	03:12	1.36	(0.25)
	February 2010	3.89305556	29	03:13	0	10.57083333	65	03:54	-0.95	(1.58)

	January 2010	4.04791667	15	06:29	0	8.98888889	66	03:16	3.75	0.49
	December 2009	0.86527778	9	02:18	0	7.58472222	46	03:57	-1.07	(1.65)
	November 2009	0.81180556	8	02:26	0	10.54722222	62	04:05	-0.80	(1.48)
	October 2009	1.02013889	10	02:27	0.25902778	6.50902778	52	03:00	-0.42	(1.26)
	September 2009	1.47777778	13	02:44	0	14.96666667	96	03:45	-0.78	(1.48)
	August 2009	1.31805556	10	03:10	0	10.03125	73	03:18	-0.16	(1.10)
	July 2009	0.84444444	7	02:54	0	8.41875	53	03:49	-0.65	(1.39)
MR-6E Mean Time to Restore LIS Trunk Parity	June 2010	0.11388889	1	02:44	0	0	0	00:00	0.00	0.00
	May 2010	0.04861111	1	01:10	0	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	March 2010	0.05	1	01:12	0	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	November 2009	0.68888889	3	05:31	0	0.17777778	1	04:16	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.76736111	1	18:25	0	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore UDIT Above DS1 Level Parity	June 2010	0	0	00:00	0	0	0	00:00	0.00
May 2010		0	0	00:00	0	0	0	00:00	0.00	0.00
April 2010		0.13472222	1	03:14	0	0	0	00:00	0.00	0.00
March 2010		0.14027778	1	03:22	0	0.00347222	1	00:05	0.00	0.00
February 2010		0.12569444	1	03:01	0	0	0	00:00	0.00	0.00
January 2010		0.09652778	1	02:19	0	0	0	00:00	0.00	0.00
December 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
November 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
September 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
August 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
July 2009		0.06388889	1	01:32	0	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore UDIT DS1 Parity		June 2010	0	0	00:00	0	0	0	00:00	0.00
	May 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	April 2010	0.02986111	1	00:43	0.03819444	6.75347222	51	03:11	-1.29	(1.79)
	March 2010	0	0	00:00	0.12569444	0	0	00:00	0.00	0.00
	February 2010	0	0	00:00	0	0	0	00:00	0.00	0.00
	January 2010	0	0	00:00	0.06666667	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0.07916667	0	0	00:00	0.00	0.00
	November 2009	0	0	00:00	0.0125	0	0	00:00	0.00	0.00
	October 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0.07013889	0	0	00:00	0.00	0.00
	August 2009	0	0	00:00	0.05416667	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	MR-6E Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	June 2010	0.18958333	1	04:33	0.03611111	0.32638889	3	02:37	3.86
May 2010		0.44236111	4	02:39	0.02013889	0.16875	1	04:03	0.00	0.00
April 2010		0.59583333	4	03:34	0.02777778	0.04583333	1	01:06	0.00	0.00
March 2010		0.02083333	1	00:30	0	0.72222222	1	17:20	0.00	0.00
February 2010		0.175	2	02:06	0.0125	0	0	00:00	0.00	0.00
January 2010		0.54375	3	04:21	0	0	0	00:00	0.00	0.00
December 2009		0.13472222	2	01:37	0.01041667	0.12986111	2	01:34	0.06	(1.19)
November 2009		0	0	00:00	0	0	0	00:00	0.00	0.00
October 2009		0.40972222	4	02:27	0	0.03611111	1	00:52	0.00	0.00
September 2009		0.68888889	7	02:22	0	1.29444444	4	07:46	-0.93	(1.56)

	August 2009	0.10555556	1	02:32	0.024305556	0.464583333	4	02:47	-0.12	(1.07)
	July 2009	0.04236111	1	01:01	0	0.892361111	5	04:17	-0.66	(1.40)
MR-6E Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	June 2010	0.16458333	2	01:58	0.057638889	0.326388889	3	02:37	-1.60	(1.97)
	May 2010	0.40694444	3	03:15	0.08125	0.16875	1	04:03	0.00	0.00
	April 2010	0.09444444	1	02:16	0.072222222	0.045833333	1	01:06	0.00	0.00
	March 2010	0.35902778	4	02:09	0.044444444	0.722222222	1	17:20	0.00	0.00
	February 2010	0	0	00:00	0.095833333	0	0	00:00	0.00	0.00
	January 2010	0.27430556	3	02:12	0.1375	0	0	00:00	0.00	0.00
	December 2009	0	0	00:00	0.102777778	0	0	00:00	0.00	0.00
	November 2009	0.0375	1	00:54	0.082638889	0.300694444	1	07:13	0.00	0.00
	October 2009	0	0	00:00	0.065972222	0	0	00:00	0.00	0.00
	September 2009	0.25208333	2	03:01	0.117361111	1.294444444	4	07:46	-0.59	(1.36)
	August 2009	0	0	00:00	0.053472222	0	0	00:00	0.00	0.00
	July 2009	0.04791667	1	01:09	0.09375	0.892361111	5	04:17	-0.63	(1.38)
MR-6E Mean Time to Restore Unbundled Loop - DS1 Capable Parity	June 2010	1.85069444	14	03:10	0	7.070833333	53	03:12	-0.04	(1.02)
	May 2010	1.83819444	15	02:56	0	5.372916667	40	03:13	-0.45	(1.27)
	April 2010	1.52361111	16	02:17	0	6.753472222	51	03:11	-1.65	(2.00)
	March 2010	1.60069444	13	02:57	0	7.745833333	58	03:12	-0.32	(1.20)
	February 2010	1.47916667	11	03:14	0	10.570833333	65	03:54	-0.64	(1.39)
	January 2010	2.10347222	14	03:36	0	8.988888889	66	03:16	0.38	(0.72)
	December 2009	1.65277778	11	03:36	0	7.584722222	46	03:57	-0.25	(1.15)
	November 2009	2.11805556	16	03:11	0.070138889	10.547222222	62	04:05	-0.59	(1.36)
	October 2009	2.09375	14	03:35	0	6.509027778	52	03:00	0.51	(0.62)
	September 2009	1.64791667	16	02:28	0	14.966666667	96	03:45	-1.08	(1.65)
	August 2009	2.2	16	03:18	0	10.03125	73	03:18	0.00	(1.02)
	July 2009	1.00902778	9	02:41	0	8.41875	53	03:49	-0.88	(1.54)
MR-6E Mean Time to Restore Unbundled Loop - XDSL Parity	June 2010	0.04236111	1	01:01	0.235416667	7.070833333	53	03:12	-0.81	(1.50)
	May 2010	0	0	00:00	0.218055556	0	0	00:00	0.00	0.00
	April 2010	0	0	00:00	0.127083333	0	0	00:00	0.00	0.00
	March 2010	0	0	00:00	0.177777778	0	0	00:00	0.00	0.00
	February 2010	0.18194444	1	04:22	0.448611111	10.570833333	65	03:54	0.14	(0.74)
	January 2010	0.43611111	1	10:28	0.271527778	8.988888889	66	03:16	2.39	0.06
	December 2009	0.33125	3	02:39	0.207638889	7.584722222	46	03:57	-0.52	(1.31)
	November 2009	0	0	00:00	0.161805556	0	0	00:00	0.00	0.00
	October 2009	0.08680556	1	02:05	0.3125	6.509027778	52	03:00	-0.24	(1.14)
	September 2009	0.07986111	1	01:55	0.290277778	14.966666667	96	03:45	-0.42	(1.25)
	August 2009	0	0	00:00	0.420833333	0	0	00:00	0.00	0.00
	July 2009	0	0	00:00	0.327083333	0	0	00:00	0.00	0.00
MR-6E Mean Time to Restore Unbundled Loop Analog Parity	June 2010	3.71736111	19	04:42	0	0	1942	17:36	-1.37	(1.83)
	May 2010	4.82986111	18	06:26	0.090277778	0	1864	16:23	-2.52	(2.53)
	April 2010	5.12777778	19	06:29	0.078472222	0	1892	16:17	-2.25	(2.37)
	March 2010	5.26041667	11	11:29	0.025	0	1980	17:36	-0.75	(1.46)
	February 2010	11.2236111	26	10:22	0.095138889	0	2580	02:16	-3.38	(3.06)
	January 2010	6.79722222	24	06:48	0	0	2057	22:27	-2.71	(2.65)
	December 2009	8.72986111	29	07:13	0.054166667	0	2151	22:38	-3.95	(3.40)
	November 2009	9.52708333	29	07:53	0.261111111	0	2126	18:55	-3.38	(3.06)
	October 2009	7.75972222	21	08:52	0.040972222	0	1956	20:12	-2.07	(2.26)
	September 2009	7.13611111	18	09:31	0.036111111	0	2367	17:07	-1.98	(2.20)
	August 2009	6.50138889	19	08:13	0	0	2247	18:16	-2.44	(2.48)
	July 2009	7.50833333	26	06:56	0.407638889	0	2250	17:11	-3.00	(2.82)
MR-6E Mean Time to Restore Unbundled Loop ISDN Capable Parity	June 2010	0.30208333	3	02:25	0	0.326388889	3	02:37	-0.55	(1.33)
	May 2010	0.14583333	2	01:45	0	0.16875	1	04:03	0.00	0.00
	April 2010	0.20069444	2	02:24	0	0.045833333	1	01:06	0.00	0.00

	March 2010	0.30416667	2	03:39	0	0.72222222	1	17:20	0.00	0.00
	February 2010	0.19027778	1	04:34	0	0	0	00:00	0.00	0.00
	January 2010	0.26041667	2	03:07	0	0	0	00:00	0.00	0.00
	December 2009	0.4125	2	04:57	0	0.1298611111	2	01:34	3.64	(0.98)
	November 2009	0.30069444	2	03:37	0	0.3006944444	1	07:13	0.00	0.00
	October 2009	0.38680556	2	04:38	0	0.0361111111	1	00:52	0.00	0.00
	September 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
	August 2009	0.8	2	09:36	0	0.4645833333	4	02:47	4.18	(0.68)
	July 2009	0	0	00:00	0	0	0	00:00	0.00	0.00
MR-7A Repair Repeat Report Rate Basic Rate ISDN Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.433	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	1	6	17%	-0.41	(1.25)
	October 2009	0	0	0%	0.433	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	6	0%	0	68	944	7%	-0.68	(1.41)
April 2010	0	1	0%	0	78	1020	8%	-0.29	(1.17)	
March 2010	0	2	0%	0	52	857	6%	-0.36	(1.22)	
February 2010	1	4	25%	0	97	1157	8%	1.20	(0.68)	
January 2010	0	3	0%	0	93	974	10%	-0.56	(1.34)	
December 2009	0	3	0%	0	110	1079	10%	-0.58	(1.35)	
November 2009	1	4	25%	0	106	1138	9%	1.08	(0.73)	
October 2009	0	5	0%	0	60	898	7%	-0.60	(1.36)	
September 2009	0	3	0%	0	103	1054	10%	-0.57	(1.35)	
August 2009	0	7	0%	0	63	1007	6%	-0.68	(1.41)	
July 2009	0	2	0%	0	66	1067	6%	-0.36	(1.22)	
MR-7A Repair Repeat Report Rate Centrex Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	6	47	13%	-0.38	(1.23)
	December 2009	0	1	0%	0	3	44	7%	-0.27	(1.16)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	1	33	3%	-0.17	(1.11)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
March 2010	0	1	0%	0	1	14	7%	-0.27	(1.16)	
February 2010	0	1	0%	0.4714	2	21	10%	-0.32	(1.19)	
January 2010	0	2	0%	0.5	0	15	0%	0.00	0.00	
December 2009	0	1	0%	0	1	15	7%	-0.26	(1.16)	
November 2009	0	2	0%	0.4518	1	21	5%	-0.30	(1.18)	

	October 2009	0	2	0%	0	0	14	0%	0.00	0.00
	September 2009	0	2	0%	0	2	21	10%	-0.44	(1.27)
	August 2009	0	1	0%	0	1	10	10%	-0.32	(1.19)
	July 2009	1	2	50%	0	1	22	5%	2.95	(0.40)
MR-7A Repair Repeat Report Rate Line	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Sharing Parity	May 2010	0	1	0%	0	479	5897	8%	-0.30	(1.18)
	April 2010	0	2	0%	0.4	518	6477	8%	-0.42	(1.25)
	March 2010	2	3	67%	0.433	517	6347	8%	3.70	0.26
	February 2010	1	2	50%	0	892	9125	10%	1.92	(0.46)
	January 2010	0	1	0%	0	759	7394	10%	-0.34	(1.21)
	December 2009	2	7	29%	0	778	8291	9%	1.74	(0.33)
	November 2009	0	0	0%	0.5	0	0	0%	0.00	0.00
	October 2009	0	2	0%	0	539	6747	8%	-0.42	(1.25)
	September 2009	0	0	0%	0.433	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0.4	619	7364	8%	-0.30	(1.18)
	July 2009	0	2	0%	0	638	7813	8%	-0.42	(1.26)
MR-7A Repair Repeat Report Rate Line	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Splitting Parity	May 2010	1	5	20%	0	479	5897	8%	0.97	(0.76)
	April 2010	1	4	25%	0	518	6477	8%	1.25	(0.65)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	3	0%	0	892	9125	10%	-0.57	(1.35)
	January 2010	0	1	0%	0	759	7394	10%	-0.34	(1.21)
	December 2009	1	2	50%	0	778	8291	9%	1.97	(0.44)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	4	25%	0	539	6747	8%	1.25	(0.65)
	September 2009	1	5	20%	0	669	7767	9%	0.91	(0.79)
	August 2009	2	2	100%	0	619	7364	8%	4.67	0.49
	July 2009	0	2	0%	0	638	7813	8%	-0.42	(1.26)
MR-7A Repair Repeat Report Rate PBX	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	9	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	6	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	3	0%	0	0	12	0%	0.00	0.00
MR-7A Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	May 2010	0	0	0%	0.2291	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0.2575	440	5457	8%	-0.30	(1.18)
	March 2010	0	1	0%	0.3368	465	5490	8%	-0.30	(1.18)
	February 2010	0	1	0%	0.3143	795	7968	10%	-0.33	(1.20)
	January 2010	0	2	0%	0.3499	666	6420	10%	-0.48	(1.29)
	December 2009	0	2	0%	0.213	668	7212	9%	-0.45	(1.27)
	November 2009	0	1	0%	0.2957	680	6952	10%	-0.33	(1.20)
	October 2009	0	0	0%	0.2957	0	0	0%	0.00	0.00
	September 2009	0	4	0%	0.2321	566	6713	8%	-0.61	(1.37)
	August 2009	0	7	0%	0.2291	556	6357	9%	-0.82	(1.50)
	July 2009	1	2	50%	0.3448	572	6746	8%	2.11	(0.40)
MR-7A Repair Repeat Report Rate UNE - P	June 2010	0	0	0%	0	0	0	0%	0.00	0.00

(POTS) Parity	May 2010	1	14	7%	0	479	5897	8%	-0.13	(1.08)	
	April 2010	3	23	13%	0	518	6477	8%	0.89	(0.64)	
	March 2010	4	36	11%	0	517	6347	8%	0.65	(0.75)	
	February 2010	5	35	14%	0	892	9125	10%	0.90	(0.60)	
	January 2010	1	21	5%	0	759	7394	10%	-0.83	(1.50)	
	December 2009	3	31	10%	0	778	8291	9%	0.06	(1.10)	
	November 2009	3	31	10%	0	786	8090	10%	-0.01	(1.00)	
	October 2009	2	35	6%	0	539	6747	8%	-0.50	(1.30)	
	September 2009	1	18	6%	0	669	7767	9%	-0.46	(1.28)	
	August 2009	4	29	14%	0	619	7364	8%	1.04	(0.54)	
	July 2009	4	35	11%	0	638	7813	8%	0.70	(0.72)	
	MR-7A Repair Repeat Report Rate UNE P (Centrex 21) Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
		April 2010	0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	1	0%	0	2	21	10%	-0.32	(1.19)	
January 2010		0	0	0%	0.5	0	0	0%	0.00	0.00	
December 2009		0	1	0%	0	1	15	7%	-0.26	(1.16)	
November 2009		0	1	0%	0.4	1	21	5%	-0.22	(1.13)	
October 2009		0	1	0%	0	0	14	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0.5	0	0	0%	0.00	0.00	
MR-7A Repair Repeat Report Rate UNE P (Centrex) Parity		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	1	0%	0	1	24	4%	-0.20	(1.12)
	April 2010	0	1	0%	0	4	34	12%	-0.36	(1.22)	
	March 2010	0	2	0%	0	0	26	0%	0.00	0.00	
	February 2010	1	2	50%	0.433	2	41	5%	2.89	(0.33)	
	January 2010	0	3	0%	0	6	47	13%	-0.64	(1.39)	
	December 2009	1	5	20%	0	3	44	7%	1.11	(0.78)	
	November 2009	0	2	0%	0	3	37	8%	-0.41	(1.25)	
	October 2009	0	1	0%	0	5	43	12%	-0.36	(1.22)	
	September 2009	0	2	0%	0	1	33	3%	-0.24	(1.15)	
	August 2009	2	4	50%	0	2	18	11%	2.24	(0.33)	
	July 2009	0	3	0%	0	3	49	6%	-0.43	(1.26)	
	MR-7B Repair Repeat Report Rate Business Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	1	0%	0	16	231	7%	-0.27	(1.17)
April 2010		0	6	0%	0	27	256	11%	-0.83	(1.51)	
March 2010		1	4	25%	0	20	236	8%	1.18	(0.70)	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	2	0%	0	25	263	10%	-0.46	(1.28)	
December 2009		0	3	0%	0	18	229	8%	-0.50	(1.31)	
November 2009		0	1	0%	0	24	277	9%	-0.31	(1.19)	
October 2009		0	2	0%	0	19	252	8%	-0.40	(1.24)	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		0	2	0%	0	22	267	8%	-0.42	(1.26)	
MR-7B Repair Repeat Report Rate PBX Parity		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	6	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7B Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Parity	May 2010	0	2	0%	0	180	1633	11%	-0.50	(1.30)
	April 2010	0	2	0%	0	141	1637	9%	-0.43	(1.26)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0.4714	243	2235	11%	-0.35	(1.21)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0.433	198	1962	10%	-0.33	(1.20)
	November 2009	0	0	0%	0.3857	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	2	0%	0	211	2031	10%	-0.48	(1.29)
	August 2009	1	1	100%	0	217	1914	11%	2.80	(0.27)
	July 2009	0	1	0%	0	164	1967	8%	-0.30	(1.18)
MR-7B Repair Repeat Report Rate UNE - P	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
(POTS) Parity	May 2010	0	4	0%	0	196	1864	11%	-0.68	(1.42)
	April 2010	0	5	0%	0	168	1893	9%	-0.70	(1.42)
	March 2010	1	3	33%	0	181	1974	9%	1.45	(0.59)
	February 2010	0	12	0%	0	281	2585	11%	-1.21	(1.73)
	January 2010	1	4	25%	0	222	2059	11%	0.92	(0.79)
	December 2009	2	11	18%	0	216	2191	10%	0.92	(0.68)
	November 2009	0	6	0%	0	220	2148	10%	-0.83	(1.50)
	October 2009	0	9	0%	0	184	1968	9%	-0.96	(1.58)
	September 2009	0	15	0%	0	237	2330	10%	-1.30	(1.79)
	August 2009	0	3	0%	0	242	2183	11%	-0.61	(1.37)
	July 2009	0	4	0%	0	186	2234	8%	-0.60	(1.37)
MR-7B Repair Repeat Report Rate UNE P	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
(Centrex) Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	0	2	0%	0.00	0.00
	February 2010	0	0	0%	0.433	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.5	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7C Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Business Parity	May 2010	0	0	0%	0.5	0	0	0%	0.00	0.00
	April 2010	0	3	0%	0	20	201	10%	-0.57	(1.35)
	March 2010	1	4	25%	0	18	192	9%	1.06	(0.74)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	25	185	14%	-0.39	(1.24)
	November 2009	3	6	50%	0.5	25	226	11%	3.00	0.19
	October 2009	0	0	0%	0.5	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00

MR-7C Repair Repeat Report Rate Line Sharing Parity	July 2009	0	1	0%	0	27	285	9%	-0.32	(1.20)	
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	1	0%	0	114	977	12%	-0.36	(1.22)	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	1	2	50%	0	152	1113	14%	1.50	(0.60)	
	November 2009	1	2	50%	0	111	955	12%	1.69	(0.53)	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	1	0%	0	189	1582	12%	-0.37	(1.22)	
	MR-7C Repair Repeat Report Rate Line Splitting Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
May 2010		0	1	0%	0	114	977	12%	-0.36	(1.22)	
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	2	0%	0	152	1113	14%	-0.56	(1.34)	
November 2009		1	1	100%	0	111	955	12%	2.76	(0.28)	
October 2009		0	1	0%	0	104	988	11%	-0.34	(1.21)	
September 2009		0	1	0%	0	151	1342	11%	-0.36	(1.22)	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7C Repair Repeat Report Rate Residence Parity		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.3143	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.4	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0.4518	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.3608	0	0	0%	0.00	0.00	
	September 2009	0	1	0%	0	127	1080	12%	-0.36	(1.22)	
	August 2009	0	1	0%	0.3499	157	1221	13%	-0.38	(1.23)	
	July 2009	0	1	0%	0.4	162	1297	12%	-0.38	(1.23)	
	MR-7C Repair Repeat Report Rate UNE - P (POTS) Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	1	9	11%	0	114	977	12%	-0.05	(1.03)
April 2010		1	5	20%	0	136	1039	13%	0.46	(1.01)	
March 2010		0	3	0%	0	106	938	11%	-0.62	(1.38)	
February 2010		0	2	0%	0	123	992	12%	-0.53	(1.32)	
January 2010		0	1	0%	0	143	1195	12%	-0.37	(1.22)	
December 2009		2	7	29%	0	152	1113	14%	1.15	(0.59)	
November 2009		2	13	15%	0	111	955	12%	0.42	(0.94)	
October 2009		0	10	0%	0	104	988	11%	-1.08	(1.66)	
September 2009		1	7	14%	0	151	1342	11%	0.25	(1.10)	
August 2009		1	5	20%	0	181	1445	13%	0.50	(0.98)	
July 2009		0	4	0%	0	189	1582	12%	-0.74	(1.45)	
MR-7C Repair Repeat Report Rate UNE P (Centrex) Parity		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	3	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	1	6	17%	-0.41	(1.25)
	November 2009	0	1	0%	0	1	9	11%	-0.34	(1.20)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	0	14	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - IOF Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00
	August 2009	0	2	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Dark Fiber - Loop Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate DS0 Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.5	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	13	87	15%	-0.42	(1.25)
MR-7D Repair Repeat Report Rate DS1 Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	2	50%	0	6	61	10%	1.88	(0.51)
	April 2010	0	1	0%	0	4	60	7%	-0.27	(1.16)
	March 2010	0	1	0%	0	6	74	8%	-0.30	(1.18)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	6	59	10%	-0.33	(1.20)
	November 2009	0	2	0%	0	4	78	5%	-0.32	(1.20)
	October 2009	0	1	0%	0	12	103	12%	-0.36	(1.22)

	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate E911 Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	2	0%	0	0	2	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.433	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.3812	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0.3343	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.4251	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.1666	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.3946	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0.3499	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.3399	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.3419	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.2764	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0.4298	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	6	34	18%	0	6	61	10%	1.23	(0.52)
	April 2010	5	39	13%	0	4	60	7%	1.20	(0.58)
	March 2010	9	38	24%	0	6	74	8%	2.86	0.19
	February 2010	1	35	3%	0	8	87	9%	-1.10	(1.67)
	January 2010	11	57	19%	0	10	87	11%	1.44	(0.36)
	December 2009	5	35	14%	0	6	59	10%	0.64	(0.83)
	November 2009	6	45	13%	0	4	78	5%	1.99	(0.24)
	October 2009	5	37	14%	0	12	103	12%	0.30	(0.98)
	September 2009	3	36	8%	0	18	95	19%	-1.38	(1.84)
	August 2009	11	45	24%	0	11	97	11%	2.29	0.05
	July 2009	12	41	29%	0	17	98	17%	1.69	(0.19)
MR-7D Repair Repeat Report Rate LIS Trunk Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0	0	3	0%	0.00	0.00
	April 2010	0	3	0%	0	0	1	0%	0.00	0.00
	March 2010	0	3	0%	0	0	3	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	2	0%	0.00	0.00
	October 2009	0	1	0%	0	0	1	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	3	0%	0.5	0	3	0%	0.00	0.00
MR-7D Repair Repeat Report Rate UDIT Above DS1 Level Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	1	0%	0.213	0	1	0%	0.00	0.00

	April 2010	2	2	100%	0.1795	0	5	0%	0.00	0.01
	March 2010	0	1	0%	0.2353	0	2	0%	0.00	0.00
	February 2010	0	0	0%	0.2106	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.213	0	0	0%	0.00	0.00
	December 2009	0	2	0%	0	0	3	0%	0.00	0.00
	November 2009	0	1	0%	0.2688	0	2	0%	0.00	0.00
	October 2009	0	2	0%	0.1753	0	4	0%	0.00	0.00
	September 2009	0	2	0%	0.1795	1	2	50%	-1.00	(1.61)
	August 2009	1	2	50%	0.3234	1	5	20%	0.90	(1.04)
	July 2009	0	1	0%	0.1581	0	2	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	May 2010	2	60	3%	0	0	11	0%	0.00	(1.34)
	April 2010	3	51	6%	0	0	4	0%	0.00	(1.50)
	March 2010	2	43	5%	0	1	14	7%	-0.31	(1.19)
	February 2010	2	42	5%	0	6	20	30%	-2.03	(2.23)
	January 2010	0	43	0%	0	4	16	25%	-1.97	(2.20)
	December 2009	4	51	8%	0	2	12	17%	-0.74	(1.45)
	November 2009	2	63	3%	0	1	12	8%	-0.59	(1.36)
	October 2009	2	60	3%	0	1	15	7%	-0.46	(1.28)
	September 2009	7	59	12%	0	2	37	5%	1.36	(0.59)
	August 2009	2	78	3%	0	3	16	19%	-1.51	(1.92)
	July 2009	0	41	0%	0	0	15	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.2291	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.2233	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	12	103	12%	-0.36	(1.22)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.4	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified Parity	May 2010	0	16	0%	0.2963	0	11	0%	0.00	0.00
	April 2010	0	14	0%	0.333	0	4	0%	0.00	0.00
	March 2010	0	9	0%	0.3182	1	14	7%	-0.65	(1.39)
	February 2010	1	18	6%	0.3399	6	20	30%	-1.64	(2.00)
	January 2010	1	19	5%	0.3422	4	16	25%	-1.34	(1.82)
	December 2009	0	12	0%	0.404	2	12	17%	-1.10	(1.67)
	November 2009	0	6	0%	0.3983	1	12	8%	-0.60	(1.37)
	October 2009	0	4	0%	0.3586	1	15	7%	-0.47	(1.29)
	September 2009	1	5	20%	0.3711	2	37	5%	1.35	(0.72)
	August 2009	0	4	0%	0.3437	3	16	19%	-0.86	(1.52)
	July 2009	0	3	0%	0.4179	0	15	0%	0.00	0.00
MR-7D Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	May 2010	8	63	13%	0.4714	6	61	10%	0.54	(0.87)
	April 2010	8	70	11%	0	4	60	7%	1.09	(0.62)
	March 2010	8	60	13%	0.5	6	74	8%	1.10	(0.57)
	February 2010	13	96	14%	0	8	87	9%	1.02	(0.58)
	January 2010	23	112	21%	0.5	10	87	11%	1.98	(0.08)
	December 2009	18	91	20%	0	6	59	10%	1.90	(0.18)

	November 2009	20	132	15%	0.4	4	78	5%	3.18	0.25
	October 2009	16	97	16%	0.4714	12	103	12%	1.07	(0.52)
	September 2009	13	95	14%	0	18	95	19%	-0.93	(1.56)
	August 2009	23	102	23%	0	11	97	11%	2.49	0.17
	July 2009	21	114	18%	0	17	98	17%	0.21	(0.99)
MR-7D Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	May 2010	0	1	0%	0.1875	6	61	10%	-0.33	(1.20)
	April 2010	1	2	50%	0.2619	4	60	7%	2.42	(0.39)
	March 2010	0	2	0%	0.2227	6	74	8%	-0.41	(1.25)
	February 2010	1	2	50%	0.2797	8	87	9%	1.97	(0.47)
	January 2010	0	1	0%	0.2217	10	87	11%	-0.36	(1.22)
	December 2009	1	5	20%	0.2494	6	59	10%	0.70	(0.92)
	November 2009	2	6	33%	0.2264	4	78	5%	3.02	(0.04)
	October 2009	0	1	0%	0.2389	12	103	12%	-0.36	(1.22)
	September 2009	0	2	0%	0.2276	18	95	19%	-0.68	(1.41)
	August 2009	0	6	0%	0.2615	11	97	11%	-0.85	(1.52)
	July 2009	0	3	0%	0.1913	17	98	17%	-0.78	(1.48)
MR-7D Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	May 2010	12	162	7%	0	575	6725	9%	-0.51	(1.31)
	April 2010	9	172	5%	0	636	7356	9%	-1.57	(1.96)
	March 2010	16	187	9%	0	603	7115	8%	0.04	(1.04)
	February 2010	10	193	5%	0	988	9961	10%	-2.18	(2.33)
	January 2010	11	165	7%	0	883	8421	10%	-1.59	(1.96)
	December 2009	11	203	5%	0.433	913	9237	10%	-2.11	(2.28)
	November 2009	11	181	6%	0.433	884	8905	10%	-1.71	(2.04)
	October 2009	8	146	5%	0	623	7594	8%	-1.19	(1.72)
	September 2009	13	176	7%	0.4714	789	8853	9%	-0.70	(1.43)
	August 2009	7	184	4%	0.4	767	8563	9%	-2.42	(2.47)
	July 2009	13	193	7%	0	795	9162	9%	-0.95	(1.58)
MR-7D Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	May 2010	0	4	0%	0	0	11	0%	0.00	0.00
	April 2010	0	3	0%	0	0	4	0%	0.00	0.00
	March 2010	0	2	0%	0	1	14	7%	-0.37	(1.22)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	4	25%	0	4	16	25%	0.00	(1.00)
	December 2009	1	4	25%	0	2	12	17%	0.39	(1.17)
	November 2009	0	3	0%	0	1	12	8%	-0.47	(1.28)
	October 2009	1	3	33%	0	1	15	7%	1.69	(0.70)
	September 2009	1	5	20%	0	2	37	5%	1.35	(0.72)
	August 2009	0	5	0%	0	3	16	19%	-0.94	(1.57)
	July 2009	0	2	0%	0	0	15	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Dark	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Fiber - IOF Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	0	0	0%	0.00	0.00

MR-7E Repair Repeat Report Rate Dark Fiber - Loop Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0.5	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-7E Repair Repeat Report Rate DS1 Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	1	2	50%	0	6	56	11%	1.77	(0.55)
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	1	0%	0	9	75	12%	-0.37	(1.22)	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		0	0	0%	0	0	0	0%	0.00	0.00	
MR-7E Repair Repeat Report Rate E911 Parity		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	3	0%	0.3143	0	2	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.2421	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.3143	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.3448	0	0	0%	0.00	0.00	
	December 2009	0	1	0%	0.4422	1	3	33%	-0.61	(1.37)	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0.3307	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.3	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	2	0%	0.3	0	1	0%	0.00	0.00	
	MR-7E Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	8	0%	0	6	56	11%	-0.92	(1.56)
April 2010		1	16	6%	0	9	61	15%	-0.85	(1.52)	
March 2010		1	9	11%	0	6	79	8%	0.38	(1.07)	
February 2010		4	29	14%	0	9	75	12%	0.25	(1.03)	
January 2010		4	15	27%	0	11	71	15%	1.09	(0.58)	
December 2009		0	9	0%	0	4	57	7%	-0.77	(1.47)	
November 2009		1	8	13%	0	8	79	10%	0.21	(1.15)	
October 2009		1	10	10%	0	7	75	9%	0.07	(1.23)	
September 2009		0	13	0%	0	16	109	15%	-1.41	(1.86)	
August 2009		1	10	10%	0	21	98	21%	-0.84	(1.51)	
July 2009		0	7	0%	0	17	77	22%	-1.35	(1.82)	
MR-7E Repair Repeat Report Rate LIS Trunk Parity		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	1	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	1	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	

	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	3	0%	0	0	1	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT Above DS1 Level Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	0	0%	0.00	0.00
	March 2010	0	1	0%	0	0	3	0%	0.00	0.00
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	0	1	0%	0.00	0.00
MR-7E Repair Repeat Report Rate UDIT DS1 Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	9	61	15%	-0.41	(1.25)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	3	0%	0	0	1	0%	0.00	0.00
	April 2010	0	4	0%	0	1	1	100%	0.00	0.00
	March 2010	0	1	0%	0	0	1	0%	0.00	0.00
	February 2010	0	2	0%	0	0	0	0%	0.00	0.00
	January 2010	0	3	0%	0	0	0	0%	0.00	0.00
	December 2009	0	2	0%	0	0	3	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	4	0%	0	0	1	0%	0.00	0.00
	September 2009	0	7	0%	0	1	4	25%	-0.92	(1.56)
	August 2009	0	1	0%	0	0	4	0%	0.00	0.00
	July 2009	0	1	0%	0	6	7	86%	-2.29	(2.39)
MR-7E Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	4	0%	0	0	1	0%	0.00	0.00
	April 2010	0	1	0%	0.3399	1	1	100%	0.00	0.00
	March 2010	0	4	0%	0.2421	0	1	0%	0.00	0.00
	February 2010	0	0	0%	0.4213	0	0	0%	0.00	0.00
	January 2010	0	3	0%	0.2875	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.4103	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0.2875	0	1	0%	0.00	0.00
	October 2009	0	0	0%	0.2421	0	0	0%	0.00	0.00
	September 2009	0	2	0%	0.3499	1	4	25%	-0.67	(1.41)

	August 2009	0	0	0%	0.2421	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0.3903	6	7	86%	-2.29	(2.39)
MR-7E Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - DS1 Capable Parity	May 2010	2	15	13%	0	6	56	11%	0.29	(1.06)
	April 2010	1	16	6%	0	9	61	15%	-0.85	(1.52)
	March 2010	3	13	23%	0	6	79	8%	1.95	(0.26)
	February 2010	1	11	9%	0	9	75	12%	-0.28	(1.17)
	January 2010	3	14	21%	0	11	71	15%	0.56	(0.87)
	December 2009	1	11	9%	0	4	57	7%	0.25	(1.15)
	November 2009	1	16	6%	0	8	79	10%	-0.47	(1.28)
	October 2009	2	14	14%	0	7	75	9%	0.58	(0.89)
	September 2009	1	16	6%	0	16	109	15%	-0.89	(1.54)
	August 2009	3	16	19%	0	21	98	21%	-0.24	(1.15)
	July 2009	1	9	11%	0	17	77	22%	-0.75	(1.46)
MR-7E Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - XDSLi Parity	May 2010	0	0	0%	0.3069	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.3143	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.3646	0	0	0%	0.00	0.00
	February 2010	0	1	0%	0	9	75	12%	-0.37	(1.22)
	January 2010	0	1	0%	0	11	71	15%	-0.43	(1.26)
	December 2009	0	3	0%	0.1998	4	57	7%	-0.46	(1.28)
	November 2009	0	0	0%	0.1825	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0.1825	7	75	9%	-0.32	(1.19)
	September 2009	0	1	0%	0.213	16	109	15%	-0.41	(1.25)
	August 2009	0	0	0%	0.2291	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.3069	0	0	0%	0.00	0.00
MR-7E Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop Analog Parity	May 2010	2	18	11%	0	214	2013	11%	0.07	(1.13)
	April 2010	3	19	16%	0	186	2053	9%	1.02	(0.58)
	March 2010	0	11	0%	0.5	201	2144	9%	-1.06	(1.65)
	February 2010	0	26	0%	0.5	308	2741	11%	-1.81	(2.10)
	January 2010	1	24	4%	0	241	2227	11%	-1.04	(1.63)
	December 2009	1	29	3%	0	233	2358	10%	-1.15	(1.70)
	November 2009	1	29	3%	0.5	233	2288	10%	-1.19	(1.72)
	October 2009	1	21	5%	0	204	2109	10%	-0.76	(1.46)
	September 2009	1	18	6%	0	268	2586	10%	-0.67	(1.41)
	August 2009	2	19	11%	0	275	2429	11%	-0.11	(1.07)
	July 2009	1	26	4%	0	218	2467	9%	-0.89	(1.54)
MR-7E Repair Repeat Report Rate	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop ISDN Capable Parity	May 2010	2	2	100%	0.0902	0	1	0%	0.00	(0.74)
	April 2010	1	2	50%	0	1	1	100%	0.00	0.00
	March 2010	1	2	50%	0	0	1	0%	0.00	(1.26)
	February 2010	0	1	0%	0	0	0	0%	0.00	0.00
	January 2010	0	2	0%	0	0	0	0%	0.00	0.00
	December 2009	1	2	50%	0	0	3	0%	0.00	(0.85)
	November 2009	0	2	0%	0	0	1	0%	0.00	0.00
	October 2009	0	2	0%	0.0917	0	1	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	2	0%	0	0	4	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Basic Rate ISDN Parity	June 2010	1	122	1%	0.0529	13	3821	0%	0.90	(0.78)
	May 2010	0	126	0%	0.0601	12	3913	0%	-0.61	(1.37)
	April 2010	0	129	0%	0.0564	5	3950	0%	-0.40	(1.24)

	March 2010	0	134	0%	0.067	15	4009	0%	-0.70	(1.42)
	February 2010	0	129	0%	0.067	20	4096	0%	-0.78	(1.48)
	January 2010	0	125	0%	0.0424	16	4136	0%	-0.69	(1.42)
	December 2009	0	120	0%	0.0474	15	4182	0%	-0.65	(1.39)
	November 2009	1	118	1%	0.055	13	4252	0%	1.05	(0.71)
	October 2009	0	116	0%	0.0697	17	4302	0%	-0.67	(1.41)
	September 2009	0	118	0%	0.0542	41	4334	1%	-1.05	(1.64)
	August 2009	0	118	0%	0.0358	20	4377	0%	-0.73	(1.44)
	July 2009	0	78	0%	0.0551	22	4458	0%	-0.62	(1.37)
MR-8 Trouble Rate Business Parity	June 2010	8	2208	0%	0.0634	1220	285060	0%	-0.47	(1.29)
	May 2010	7	2195	0%	0	1328	287527	0%	-0.98	(1.60)
	April 2010	10	2216	0%	0	1477	289830	1%	-0.38	(1.23)
	March 2010	10	2216	0%	0	1285	291749	0%	0.08	(0.95)
	February 2010	4	2222	0%	0	1682	294429	1%	-2.44	(2.48)
	January 2010	5	2219	0%	0	1431	296907	0%	-1.74	(2.06)
	December 2009	7	2304	0%	0.0626	1493	299132	1%	-1.33	(1.81)
	November 2009	11	2250	0%	0.0626	1641	301806	1%	-0.35	(1.21)
	October 2009	7	2375	0%	0	1359	304282	0%	-1.11	(1.67)
	September 2009	3	2343	0%	0	1615	307183	1%	-2.65	(2.61)
	August 2009	7	2297	0%	0.0619	1500	309840	0%	-1.23	(1.75)
	July 2009	5	2289	0%	0	1619	312382	1%	-1.99	(2.21)
MR-8 Trouble Rate Centrex Parity	June 2010	0	249	0%	0.067	46	40845	0%	-0.53	(1.32)
	May 2010	0	251	0%	0	36	41034	0%	-0.47	(1.28)
	April 2010	0	253	0%	0	45	41321	0%	-0.52	(1.32)
	March 2010	0	254	0%	0	33	41535	0%	-0.45	(1.27)
	February 2010	0	254	0%	0.0371	62	41486	0%	-0.61	(1.37)
	January 2010	1	254	0%	0.0372	75	41718	0%	0.80	(0.80)
	December 2009	1	254	0%	0.0524	58	42122	0%	1.10	(0.68)
	November 2009	0	260	0%	0.0368	50	43050	0%	-0.55	(1.33)
	October 2009	0	260	0%	0.051	56	43218	0%	-0.58	(1.35)
	September 2009	1	260	0%	0.0511	54	43355	0%	1.19	(0.65)
	August 2009	0	260	0%	0.0512	41	43624	0%	-0.49	(1.30)
	July 2009	0	265	0%	0.0366	71	43985	0%	-0.65	(1.40)
MR-8 Trouble Rate Centrex 21 Parity	June 2010	0	731	0%	0	28	8416	0%	-1.50	(1.91)
	May 2010	0	747	0%	0	29	8616	0%	-1.52	(1.93)
	April 2010	0	723	0%	0	34	8893	0%	-1.60	(1.97)
	March 2010	1	726	0%	0	22	9168	0%	-0.54	(1.33)
	February 2010	1	723	0%	0	25	9325	0%	-0.65	(1.40)
	January 2010	2	726	0%	0.1078	19	9501	0%	0.44	(0.73)
	December 2009	1	738	0%	0.1516	27	9820	0%	-0.70	(1.42)
	November 2009	2	768	0%	0	26	10037	0%	0.01	(1.00)
	October 2009	2	764	0%	0	22	10288	0%	0.28	(0.83)
	September 2009	2	762	0%	0	30	10679	0%	-0.09	(1.06)
	August 2009	1	745	0%	0.1066	16	11047	0%	-0.07	(1.04)
	July 2009	2	747	0%	0.1507	33	11391	0%	-0.11	(1.07)
MR-8 Trouble Rate Dark Fiber - IOF Diagnostic	June 2010	0	83	0%	0	0	0	0%	0.00	0.00
	May 2010	0	86	0%	0	0	0	0%	0.00	0.00
	April 2010	0	86	0%	0	0	0	0%	0.00	0.00
	March 2010	0	85	0%	0	0	0	0%	0.00	0.00
	February 2010	1	85	1%	0	0	0	0%	0.00	0.00
	January 2010	2	85	2%	0	0	0	0%	0.00	0.00
	December 2009	0	85	0%	0	0	0	0%	0.00	0.00
	November 2009	0	85	0%	0	0	0	0%	0.00	0.00

	October 2009	0	85	0%	0	0	0	0%	0.00	0.00
	September 2009	1	87	1%	0	0	0	0%	0.00	0.00
	August 2009	2	86	2%	0.2534	0	0	0%	0.00	0.00
	July 2009	1	78	1%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Dark Fiber - Loop Diagnostic	June 2010	0	29	0%	0	0	0	0%	0.00	0.00
	May 2010	0	29	0%	0.0742	0	0	0%	0.00	0.00
	April 2010	0	29	0%	0	0	0	0%	0.00	0.00
	March 2010	0	29	0%	0	0	0	0%	0.00	0.00
	February 2010	0	29	0%	0	0	0	0%	0.00	0.00
	January 2010	0	29	0%	0	0	0	0%	0.00	0.00
	December 2009	0	29	0%	0	0	0	0%	0.00	0.00
	November 2009	0	29	0%	0	0	0	0%	0.00	0.00
	October 2009	0	29	0%	0	0	0	0%	0.00	0.00
	September 2009	2	29	7%	0	0	0	0%	0.00	0.00
	August 2009	0	29	0%	0	0	0	0%	0.00	0.00
	July 2009	0	29	0%	0.0404	0	0	0%	0.00	0.00
MR-8 Trouble Rate DS0 Parity	June 2010	3	542	1%	0.2604	147	33152	0%	0.38	(0.77)
	May 2010	0	553	0%	0.1622	115	34222	0%	-1.35	(1.82)
	April 2010	0	559	0%	0.1608	114	34401	0%	-1.35	(1.82)
	March 2010	0	558	0%	0	115	34696	0%	-1.35	(1.82)
	February 2010	0	566	0%	0	158	35185	0%	-1.59	(1.96)
	January 2010	0	585	0%	0.1507	174	35477	0%	-1.68	(2.02)
	December 2009	0	588	0%	0	134	35872	0%	-1.47	(1.90)
	November 2009	0	597	0%	0.1601	174	36273	0%	-1.68	(2.02)
	October 2009	0	597	0%	0.213	168	36591	0%	-1.65	(2.00)
	September 2009	0	610	0%	0	155	36955	0%	-1.59	(1.97)
	August 2009	1	613	0%	0	178	37286	0%	-1.12	(1.68)
	July 2009	1	614	0%	0	142	37672	0%	-0.86	(1.52)
MR-8 Trouble Rate DS1 Parity	June 2010	1	37	3%	0	129	9799	1%	0.74	(0.83)
	May 2010	3	113	3%	0	117	9941	1%	1.45	(0.38)
	April 2010	0	37	0%	0	121	10074	1%	-0.67	(1.41)
	March 2010	0	44	0%	0	153	10177	2%	-0.82	(1.50)
	February 2010	1	43	2%	0	162	10302	2%	0.40	(0.99)
	January 2010	0	38	0%	0	158	10432	2%	-0.76	(1.46)
	December 2009	1	38	3%	0	116	10511	1%	0.90	(0.76)
	November 2009	2	42	5%	0	157	10591	1%	1.76	(0.32)
	October 2009	0	40	0%	0	178	10768	2%	-0.82	(1.50)
	September 2009	0	42	0%	0	204	10941	2%	-0.89	(1.54)
	August 2009	0	49	0%	0	195	11120	2%	-0.93	(1.57)
	July 2009	0	52	0%	0	175	11261	2%	-0.90	(1.55)
MR-8 Trouble Rate DS3 Parity	June 2010	0	4	0%	0.0288	2	1740	0%	-0.07	(1.04)
	May 2010	0	4	0%	0	2	1753	0%	-0.07	(1.04)
	April 2010	0	4	0%	0.0644	5	1762	0%	-0.11	(1.06)
	March 2010	0	4	0%	0	5	1772	0%	-0.11	(1.06)
	February 2010	0	4	0%	0	1	1792	0%	-0.05	(1.03)
	January 2010	0	4	0%	0	0	1804	0%	0.00	0.00
	December 2009	0	4	0%	0	5	1809	0%	-0.11	(1.06)
	November 2009	0	5	0%	0.0301	3	1827	0%	-0.09	(1.06)
	October 2009	0	5	0%	0	4	1840	0%	-0.10	(1.06)
	September 2009	0	5	0%	0	5	1852	0%	-0.12	(1.07)
	August 2009	0	7	0%	0	5	1871	0%	-0.14	(1.08)
	July 2009	0	5	0%	0	3	1886	0%	-0.09	(1.05)
MR-8 Trouble Rate E911 Parity	June 2010	0	1208	0%	0	7	3656	0%	-1.32	(1.80)

	May 2010	5	1201	0%	0	4	3239	0%	2.47	0.50
	April 2010	0	1197	0%	0	8	3216	0%	-1.47	(1.90)
	March 2010	0	1196	0%	0	7	3219	0%	-1.38	(1.84)
	February 2010	0	1141	0%	0.126	3	3197	0%	-0.89	(1.54)
	January 2010	0	1123	0%	0	9	3255	0%	-1.52	(1.93)
	December 2009	1	1106	0%	0	9	3257	0%	-1.02	(1.62)
	November 2009	0	1083	0%	0	9	3261	0%	-1.50	(1.91)
	October 2009	0	1083	0%	0.1204	5	3274	0%	-1.12	(1.68)
	September 2009	0	1083	0%	0	2	3267	0%	-0.71	(1.43)
	August 2009	0	1082	0%	0	8	3319	0%	-1.40	(1.85)
	July 2009	2	1076	0%	0	8	3338	0%	-0.31	(1.19)
MR-8 Trouble Rate Enhanced Extended	June 2010	0	61	0%	0.1464	0	0	0%	0.00	0.00
Loops - DS0 Capable Diagnostic	May 2010	0	57	0%	0.1148	0	0	0%	0.00	0.00
	April 2010	0	61	0%	0.1189	0	0	0%	0.00	0.00
	March 2010	1	62	2%	0.1339	0	0	0%	0.00	0.00
	February 2010	0	70	0%	0.1243	0	0	0%	0.00	0.00
	January 2010	0	70	0%	0.1434	0	0	0%	0.00	0.00
	December 2009	0	70	0%	0.1477	0	0	0%	0.00	0.00
	November 2009	1	68	1%	0.1159	0	0	0%	0.00	0.00
	October 2009	0	70	0%	0.1277	0	0	0%	0.00	0.00
	September 2009	0	70	0%	0.1216	0	0	0%	0.00	0.00
	August 2009	0	66	0%	0.1229	0	0	0%	0.00	0.00
	July 2009	1	66	2%	0.1298	0	0	0%	0.00	0.00
MR-8 Trouble Rate Enhanced Extended	June 2010	41	3072	1%	0	129	9800	1%	0.08	(0.95)
Loops - DS1 Capable Parity	May 2010	43	2997	1%	0	117	9942	1%	1.15	(0.30)
	April 2010	56	3066	2%	0	121	10075	1%	2.78	0.69
	March 2010	48	3059	2%	0	153	10178	2%	0.26	(0.84)
	February 2010	68	3236	2%	0	162	10303	2%	2.11	0.28
	January 2010	72	3229	2%	0	158	10433	2%	2.91	0.77
	December 2009	44	3230	1%	0	116	10512	1%	1.23	(0.25)
	November 2009	53	3198	2%	0	157	10592	1%	0.72	(0.56)
	October 2009	48	3197	2%	0	178	10769	2%	-0.59	(1.36)
	September 2009	49	3194	2%	0	204	10942	2%	-1.21	(1.74)
	August 2009	55	3207	2%	0	195	11121	2%	-0.15	(1.09)
	July 2009	48	3200	2%	0	175	11262	2%	-0.22	(1.13)
MR-8 Trouble Rate Enhanced Extended	June 2010	0	39	0%	0	0	0	0%	0.00	0.00
Loops - DS3 Capable Diagnostic	May 2010	0	36	0%	0	0	0	0%	0.00	0.00
	April 2010	0	32	0%	0	0	0	0%	0.00	0.00
	March 2010	0	31	0%	0	0	0	0%	0.00	0.00
	February 2010	0	32	0%	0	0	0	0%	0.00	0.00
	January 2010	0	29	0%	0	0	0	0%	0.00	0.00
	December 2009	0	29	0%	0	0	0	0%	0.00	0.00
	November 2009	0	28	0%	0	0	0	0%	0.00	0.00
	October 2009	0	28	0%	0	0	0	0%	0.00	0.00
	September 2009	0	28	0%	0	0	0	0%	0.00	0.00
	August 2009	0	28	0%	0	0	0	0%	0.00	0.00
	July 2009	0	31	0%	0	0	0	0%	0.00	0.00
MR-8 Trouble Rate Frame Relay Parity	June 2010	0	4	0%	0	12	1414	1%	-0.18	(1.11)
	May 2010	0	5	0%	0	11	1474	1%	-0.19	(1.12)
	April 2010	0	5	0%	0	14	1541	1%	-0.21	(1.13)
	March 2010	0	5	0%	0	14	1592	1%	-0.21	(1.13)
	February 2010	0	5	0%	0	10	1645	1%	-0.17	(1.11)
	January 2010	0	5	0%	0	12	1683	1%	-0.19	(1.12)

	December 2009	0	5	0%	0	6	1733	0%	-0.13	(1.08)
	November 2009	0	5	0%	0	19	1746	1%	-0.23	(1.14)
	October 2009	0	5	0%	0	14	1811	1%	-0.20	(1.12)
	September 2009	0	5	0%	0	18	1854	1%	-0.22	(1.13)
	August 2009	0	5	0%	0	12	1916	1%	-0.18	(1.11)
	July 2009	0	5	0%	0	14	1955	1%	-0.19	(1.12)
MR-8 Trouble Rate ISDN Primary Parity	June 2010	0	63	0%	0.0544	43	102217	0%	-0.16	(1.10)
	May 2010	0	63	0%	0.0467	64	101967	0%	-0.20	(1.12)
	April 2010	0	63	0%	0.0363	61	102092	0%	-0.19	(1.12)
	March 2010	0	63	0%	0.0348	62	102306	0%	-0.20	(1.12)
	February 2010	0	63	0%	0.042	67	103104	0%	-0.20	(1.12)
	January 2010	0	63	0%	0.0338	68	103228	0%	-0.20	(1.12)
	December 2009	0	63	0%	0.0237	45	102853	0%	-0.17	(1.10)
	November 2009	0	63	0%	0.07	78	102341	0%	-0.22	(1.13)
	October 2009	0	63	0%	0.0327	61	106597	0%	-0.19	(1.12)
	September 2009	0	63	0%	0.0324	91	106211	0%	-0.23	(1.14)
	August 2009	0	64	0%	0	80	104975	0%	-0.22	(1.13)
	July 2009	0	64	0%	0.0223	89	104725	0%	-0.23	(1.14)
MR-8 Trouble Rate Line Sharing Parity	June 2010	3	1374	0%	0	9475	1071598	1%	-2.63	(2.60)
	May 2010	2	1518	0%	0	8738	1082781	1%	-2.94	(2.79)
	April 2010	2	1654	0%	0.1698	9409	1094284	1%	-3.25	(2.98)
	March 2010	3	1700	0%	0.1265	9259	1105170	1%	-2.99	(2.82)
	February 2010	2	1748	0%	0	12702	1115988	1%	-4.03	(3.45)
	January 2010	1	1786	0%	0.1066	10648	1128169	1%	-3.88	(3.36)
	December 2009	9	1827	0%	0.0607	11595	1139722	1%	-2.23	(2.36)
	November 2009	2	1863	0%	0.1178	11193	1152346	1%	-3.80	(3.31)
	October 2009	2	1900	0%	0.0584	9703	1164414	1%	-3.49	(3.12)
	September 2009	0	1945	0%	0.1278	11439	1179246	1%	-4.36	(3.65)
	August 2009	1	2009	0%	0.1371	10992	1197667	1%	-4.08	(3.48)
	July 2009	3	2061	0%	0.0776	11629	1215703	1%	-3.78	(3.30)
MR-8 Trouble Rate Line Splitting Parity	June 2010	0	150	0%	0.0057	9475	1071598	1%	-1.16	(1.70)
	May 2010	6	202	3%	0.004	8738	1082781	1%	3.44	0.52
	April 2010	4	246	2%	0.004	9409	1094284	1%	1.30	(0.40)
	March 2010	0	254	0%	0.0049	9259	1105170	1%	-1.46	(1.89)
	February 2010	3	261	1%	0.0057	12702	1115988	1%	0.02	(1.11)
	January 2010	1	270	0%	0	10648	1128169	1%	-0.97	(1.59)
	December 2009	4	284	1%	0.0028	11595	1139722	1%	0.66	(0.73)
	November 2009	1	292	0%	0	11193	1152346	1%	-1.10	(1.67)
	October 2009	5	301	2%	0.0056	9703	1164414	1%	1.58	(0.25)
	September 2009	6	313	2%	0.0028	11439	1179246	1%	1.71	(0.17)
	August 2009	2	330	1%	0	10992	1197667	1%	-0.59	(1.36)
	July 2009	2	335	1%	0.0028	11629	1215703	1%	-0.68	(1.41)
MR-8 Trouble Rate LIS Trunk Parity	June 2010	2	123455	0%	0.0598	4	120936	0%	-0.73	(1.44)
	May 2010	2	123599	0%	0	3	120841	0%	-0.43	(1.26)
	April 2010	3	124271	0%	0	1	121159	0%	1.37	(0.17)
	March 2010	4	125039	0%	0	3	121616	0%	0.37	(0.78)
	February 2010	0	125531	0%	0	2	122360	0%	-1.01	(1.61)
	January 2010	1	125651	0%	0.0433	1	123968	0%	-0.01	(1.01)
	December 2009	0	126923	0%	0	0	123321	0%	0.00	0.00
	November 2009	4	127039	0%	0	3	124041	0%	0.37	(0.77)
	October 2009	1	126367	0%	0	1	125026	0%	-0.01	(1.00)
	September 2009	0	125551	0%	0.062	0	126300	0%	0.00	0.00
	August 2009	1	124947	0%	0	1	128652	0%	0.02	(0.99)

MR-8 Trouble Rate PBX Parity	July 2009	3	125933	0%	0	5	127957	0%	-0.61	(1.37)	
	June 2010	0	574	0%	0.0941	15	33895	0%	-0.50	(1.30)	
	May 2010	0	587	0%	0.1216	15	35297	0%	-0.50	(1.30)	
	April 2010	0	545	0%	0.0768	18	35832	0%	-0.52	(1.32)	
	March 2010	0	540	0%	0.0946	25	36406	0%	-0.60	(1.37)	
	February 2010	1	533	0%	0.0554	29	36973	0%	0.89	(0.46)	
	January 2010	0	499	0%	0.0787	23	37681	0%	-0.55	(1.33)	
	December 2009	0	517	0%	0.0691	22	38112	0%	-0.54	(1.33)	
	November 2009	0	521	0%	0.0815	22	38521	0%	-0.54	(1.33)	
	October 2009	2	518	0%	0.0458	21	39049	0%	3.24	0.97	
	September 2009	0	513	0%	0	13	39400	0%	-0.41	(1.25)	
	August 2009	0	483	0%	0.1162	22	39655	0%	-0.51	(1.31)	
	July 2009	3	462	1%	0.1286	23	40318	0%	5.30	0.66	
	MR-8 Trouble Rate Residence Parity	June 2010	5	333	2%	0	8255	786538	1%	0.81	(0.63)
May 2010		2	337	1%	0	7410	795254	1%	-0.65	(1.39)	
April 2010		3	332	1%	0	7932	804454	1%	-0.15	(1.09)	
March 2010		1	325	0%	0	7974	813421	1%	-1.23	(1.75)	
February 2010		2	321	1%	0	11020	821559	1%	-1.12	(1.68)	
January 2010		2	417	0%	0	9217	831262	1%	-1.23	(1.75)	
December 2009		3	449	1%	0	10102	840590	1%	-1.04	(1.63)	
November 2009		1	476	0%	0	9552	850540	1%	-1.89	(2.15)	
October 2009		0	491	0%	0	8344	860132	1%	-2.19	(2.33)	
September 2009		7	511	1%	0	9824	872063	1%	0.52	(0.68)	
August 2009		9	535	2%	0	9492	887827	1%	1.38	(0.16)	
July 2009		4	565	1%	0	10010	903321	1%	-0.91	(1.55)	
MR-8 Trouble Rate Sub-Loop Unbundling Diagnostic		June 2010	0	11	0%	0.0861	0	0	0%	0.00	0.00
		May 2010	0	11	0%	0.0867	0	0	0%	0.00	0.00
	April 2010	0	11	0%	0.0867	0	0	0%	0.00	0.00	
	March 2010	0	11	0%	0.1507	0	0	0%	0.00	0.00	
	February 2010	0	11	0%	0.124	0	0	0%	0.00	0.00	
	January 2010	0	13	0%	0.0884	0	0	0%	0.00	0.00	
	December 2009	0	13	0%	0.0884	0	0	0%	0.00	0.00	
	November 2009	0	12	0%	0.125	0	0	0%	0.00	0.00	
	October 2009	0	12	0%	0.0891	0	0	0%	0.00	0.00	
	September 2009	0	12	0%	0.1255	0	0	0%	0.00	0.00	
	August 2009	0	12	0%	0.125	0	0	0%	0.00	0.00	
	July 2009	0	12	0%	0.1275	0	0	0%	0.00	0.00	
	MR-8 Trouble Rate UDIT Above DS1 Level Parity	June 2010	1	132	1%	0	2	1740	0%	2.10	(0.48)
		May 2010	1	132	1%	0	2	1753	0%	2.11	(0.48)
April 2010		3	129	2%	0	5	1762	0%	4.21	0.34	
March 2010		2	128	2%	0.0864	5	1772	0%	2.64	(0.13)	
February 2010		1	127	1%	0	1	1792	0%	3.37	(0.31)	
January 2010		1	127	1%	0	0	1804	0%	0.00	(0.08)	
December 2009		2	126	2%	0	5	1809	0%	2.71	(0.11)	
November 2009		1	125	1%	0	3	1827	0%	1.70	(0.56)	
October 2009		2	125	2%	0	4	1840	0%	3.21	(0.01)	
September 2009		2	126	2%	0	5	1852	0%	2.76	(0.10)	
August 2009		2	121	2%	0	5	1871	0%	2.86	(0.07)	
July 2009		2	117	2%	0	3	1886	0%	4.08	0.14	
MR-8 Trouble Rate UDIT DS1 Parity		June 2010	0	131	0%	0.0563	129	9799	1%	-1.31	(1.80)
		May 2010	0	131	0%	0.0544	117	9941	1%	-1.24	(1.75)
	April 2010	1	133	1%	0.065	121	10074	1%	-0.47	(1.29)	
	March 2010	0	134	0%	0.0605	153	10177	2%	-1.42	(1.86)	

	February 2010	0	137	0%	0.054	162	10302	2%	-1.47	(1.89)
	January 2010	0	137	0%	0.0543	158	10432	2%	-1.44	(1.88)
	December 2009	0	138	0%	0.0549	116	10511	1%	-1.23	(1.75)
	November 2009	0	137	0%	0.0587	157	10591	1%	-1.43	(1.87)
	October 2009	0	137	0%	0.065	178	10768	2%	-1.51	(1.92)
	September 2009	0	138	0%	0.0644	204	10941	2%	-1.61	(1.98)
	August 2009	0	136	0%	0.0655	195	11120	2%	-1.55	(1.94)
	July 2009	0	139	0%	0.0716	175	11261	2%	-1.47	(1.90)
MR-8 Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	June 2010	44	14824	0%	0	13	3802	0%	-0.43	(1.26)
	May 2010	63	14839	0%	0	12	3894	0%	1.17	(0.29)
	April 2010	55	14983	0%	0	5	3929	0%	3.75	1.28
	March 2010	44	15070	0%	0	15	3988	0%	-0.77	(1.47)
	February 2010	45	15201	0%	0	20	4076	0%	-1.58	(1.96)
	January 2010	46	15226	0%	0	16	4116	0%	-0.79	(1.48)
	December 2009	53	15303	0%	0	15	4157	0%	-0.14	(1.08)
	November 2009	65	15328	0%	0	13	4227	0%	1.21	(0.26)
	October 2009	64	15378	0%	0	16	4277	0%	0.40	(0.76)
	September 2009	66	15338	0%	0.0887	41	4309	1%	-3.11	(2.89)
	August 2009	79	15314	1%	0	20	4352	0%	0.48	(0.71)
	July 2009	43	15321	0%	0	22	4434	1%	-1.80	(2.09)
	MR-8 Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	June 2010	0	102	0%	0.0718	129	9799	1%	-1.16
May 2010		0	103	0%	0.0869	117	9941	1%	-1.10	(1.67)
April 2010		0	116	0%	0.0848	121	10074	1%	-1.18	(1.72)
March 2010		0	117	0%	0.0788	153	10177	2%	-1.33	(1.81)
February 2010		0	117	0%	0.0762	162	10302	2%	-1.36	(1.83)
January 2010		0	120	0%	0.0922	158	10432	2%	-1.35	(1.82)
December 2009		0	125	0%	0.1035	116	10511	1%	-1.17	(1.71)
November 2009		0	117	0%	0.0732	157	10591	1%	-1.32	(1.80)
October 2009		1	126	1%	0.0959	178	10768	2%	-0.75	(1.46)
September 2009		0	126	0%	0.0706	204	10941	2%	-1.54	(1.94)
August 2009		0	125	0%	0.0954	195	11120	2%	-1.49	(1.90)
July 2009		0	124	0%	0.0821	175	11261	2%	-1.39	(1.85)
MR-8 Trouble Rate Unbundled Loop - ADSL Qualified Parity		June 2010	21	2758	1%	0.1112	13	3803	0%	2.87
	May 2010	19	2622	1%	0.1103	12	3895	0%	2.98	0.81
	April 2010	15	2398	1%	0.1058	5	3930	0%	5.39	2.28
	March 2010	13	2228	1%	0.1112	15	3989	0%	1.28	(0.22)
	February 2010	18	2101	1%	0.1026	20	4077	0%	1.95	0.19
	January 2010	21	1939	1%	0.1232	16	4117	0%	4.05	1.46
	December 2009	5	928	1%	0.1331	15	4158	0%	0.82	(0.50)
	November 2009	8	862	1%	0.1196	13	4228	0%	3.00	0.82
	October 2009	4	799	1%	0.1436	16	4278	0%	0.54	(0.67)
	September 2009	7	762	1%	0.1243	41	4310	1%	-0.09	(1.05)
	August 2009	5	737	1%	0.1242	20	4353	0%	0.81	(0.51)
	July 2009	3	706	0%	0.1284	22	4435	1%	-0.25	(1.15)
	MR-8 Trouble Rate Unbundled Loop - DS1 Capable Parity	June 2010	85	6905	1%	0	129	9800	1%	-0.48
May 2010		78	6884	1%	0.1191	117	9942	1%	-0.26	(1.16)
April 2010		86	6866	1%	0.0587	121	10075	1%	0.30	(0.82)
March 2010		73	6857	1%	0.0814	153	10178	2%	-2.31	(2.40)
February 2010		108	7007	2%	0.0788	162	10303	2%	-0.16	(1.10)
January 2010		127	7040	2%	0.0949	158	10433	2%	1.54	(0.07)
December 2009		102	7026	1%	0.0768	116	10512	1%	2.16	0.32
November 2009		148	7027	2%	0.1518	157	10592	1%	3.36	1.04
October 2009		111	7071	2%	0.132	178	10769	2%	-0.43	(1.26)

	September 2009	111	7086	2%	0.0761	204	10942	2%	-1.44	(1.88)
	August 2009	119	7102	2%	0.0921	195	11121	2%	-0.39	(1.24)
	July 2009	123	7111	2%	0.1277	175	11262	2%	0.94	(0.43)
MR-8 Trouble Rate Unbundled Loop - XDSLi Parity	June 2010	4	278	1%	0.0538	129	9786	1%	0.17	(1.00)
	May 2010	1	289	0%	0.0493	117	9928	1%	-1.29	(1.79)
	April 2010	2	300	1%	0.0532	121	10061	1%	-0.84	(1.51)
	March 2010	2	320	1%	0.0547	153	10164	2%	-1.27	(1.77)
	February 2010	3	330	1%	0.0556	162	10289	2%	-0.96	(1.58)
	January 2010	2	337	1%	0.0586	158	10419	2%	-1.36	(1.83)
	December 2009	8	339	2%	0.054	116	10498	1%	2.18	0.06
	November 2009	6	338	2%	0.0603	157	10578	1%	0.44	(0.83)
	October 2009	2	343	1%	0.056	178	10755	2%	-1.53	(1.93)
	September 2009	3	351	1%	0.0502	204	10928	2%	-1.38	(1.84)
	August 2009	6	362	2%	0.054	195	11106	2%	-0.14	(1.09)
	July 2009	3	363	1%	0.0551	175	11247	2%	-1.11	(1.67)
MR-8 Trouble Rate Unbundled Loop Analog Parity	June 2010	154	63223	0%	0.0658	9475	1071604	1%	-16.72	(11.17)
	May 2010	180	63533	0%	0.091	8738	1082787	1%	-14.34	(9.72)
	April 2010	191	63729	0%	0.1092	9409	1094290	1%	-14.89	(10.05)
	March 2010	198	63896	0%	0.0981	9259	1105176	1%	-14.23	(9.65)
	February 2010	222	64534	0%	0.0859	12702	1115994	1%	-18.49	(12.24)
	January 2010	189	64545	0%	0.042	10648	1128175	1%	-16.64	(11.11)
	December 2009	239	65574	0%	0.1008	11595	1139728	1%	-16.20	(10.85)
	November 2009	207	65775	0%	0.0988	11193	1152352	1%	-16.70	(11.15)
	October 2009	167	66168	0%	0.0894	9703	1164420	1%	-15.99	(10.72)
	September 2009	194	66305	0%	0.0876	11439	1179251	1%	-17.32	(11.53)
	August 2009	203	66648	0%	0.0864	10992	1197672	1%	-16.16	(10.82)
	July 2009	219	66539	0%	0.1011	11629	1215708	1%	-16.19	(10.84)
MR-8 Trouble Rate Unbundled Loop ISDN Capable Parity	June 2010	4	479	1%	0.0582	13	3802	0%	1.74	(0.27)
	May 2010	6	497	1%	0.0559	12	3894	0%	3.41	0.38
	April 2010	5	514	1%	0.0543	5	3929	0%	5.06	2.07
	March 2010	4	538	1%	0.0594	15	3988	0%	1.31	(0.21)
	February 2010	1	567	0%	0.0665	20	4076	0%	-1.00	(1.61)
	January 2010	6	585	1%	0.071	16	4116	0%	2.32	0.41
	December 2009	6	609	1%	0.0512	15	4157	0%	2.40	0.46
	November 2009	5	620	1%	0.0696	13	4227	0%	2.10	0.27
	October 2009	5	647	1%	0.0698	16	4277	0%	1.55	(0.06)
	September 2009	5	665	1%	0.072	41	4309	1%	-0.49	(1.30)
	August 2009	7	678	1%	0.0617	20	4352	0%	2.05	0.25
	July 2009	2	700	0%	0.0589	22	4434	1%	-0.74	(1.45)
MR-8 Trouble Rate UNE - P (POTS) Parity	June 2010	28	8936	0%	0	9475	1071598	1%	-5.74	(4.49)
	May 2010	27	9134	0%	0	8738	1082781	1%	-5.44	(4.31)
	April 2010	33	9310	0%	0	9409	1094284	1%	-5.26	(4.20)
	March 2010	42	9456	0%	0	9259	1105170	1%	-4.18	(3.54)
	February 2010	49	9671	1%	0	12702	1115988	1%	-5.83	(4.54)
	January 2010	26	9905	0%	0.051	10648	1128169	1%	-6.98	(5.24)
	December 2009	49	10060	0%	0	11595	1139722	1%	-5.28	(4.21)
	November 2009	50	10219	0%	0.0498	11193	1152346	1%	-4.95	(4.01)
	October 2009	54	10351	1%	0.0498	9703	1164414	1%	-3.47	(3.11)
	September 2009	40	10459	0%	0.0489	11439	1179246	1%	-6.10	(4.71)
	August 2009	37	10626	0%	0	10992	1197667	1%	-6.13	(4.73)
	July 2009	43	10755	0%	0	11629	1215703	1%	-5.91	(4.59)
MR-8 Trouble Rate UNE P (Centrex 21) Parity	June 2010	0	380	0%	0	28	8416	0%	-1.10	(1.67)
	May 2010	0	380	0%	0.0622	29	8616	0%	-1.11	(1.67)

	April 2010	0	383	0%	0.0355	34	8893	0%	-1.19	(1.72)
	March 2010	0	383	0%	0.0499	22	9168	0%	-0.94	(1.57)
	February 2010	1	383	0%	0.0605	25	9325	0%	-0.03	(1.02)
	January 2010	0	400	0%	0.0483	19	9501	0%	-0.88	(1.53)
	December 2009	1	402	0%	0.0584	27	9820	0%	-0.10	(1.06)
	November 2009	1	403	0%	0.0812	26	10037	0%	-0.04	(1.03)
	October 2009	1	417	0%	0.0564	22	10288	0%	0.11	(1.15)
	September 2009	0	422	0%	0.0323	30	10679	0%	-1.07	(1.65)
	August 2009	0	429	0%	0.0448	16	11047	0%	-0.77	(1.47)
	July 2009	0	449	0%	0.0624	33	11391	0%	-1.12	(1.68)
MR-8 Trouble Rate UNE P (Centrex) Parity	June 2010	3	773	0%	0.4714	46	40845	0%	2.26	0.38
	May 2010	1	794	0%	0	36	41034	0%	0.36	(0.78)
	April 2010	2	802	0%	0	45	41321	0%	1.19	(0.27)
	March 2010	3	816	0%	0	33	41535	0%	2.89	0.76
	February 2010	2	854	0%	0	62	41486	0%	0.63	(0.61)
	January 2010	3	878	0%	0	75	41718	0%	1.12	(0.32)
	December 2009	6	904	1%	0	58	42122	0%	4.22	1.57
	November 2009	3	941	0%	0	50	43050	0%	1.81	0.10
	October 2009	1	955	0%	0.433	56	43218	0%	-0.21	(1.13)
	September 2009	2	993	0%	0	54	43355	0%	0.68	(0.59)
	August 2009	4	1022	0%	0.4714	41	43624	0%	3.07	0.86
	July 2009	4	1030	0%	0.3499	71	43985	0%	1.79	0.09
MR-9A Repair Appointments Met Business Parity	June 2010	4	4	100%	0	771	877	88%	-0.74	(1.45)
	May 2010	6	6	100%	0	805	944	85%	-1.01	(1.62)
	April 2010	1	1	100%	0	880	1020	86%	-0.40	(1.24)
	March 2010	2	2	100%	0	761	857	89%	-0.50	(1.31)
	February 2010	4	4	100%	0	1052	1157	91%	-0.63	(1.38)
	January 2010	3	3	100%	0	866	974	89%	-0.61	(1.37)
	December 2009	3	3	100%	0	965	1079	89%	-0.59	(1.36)
	November 2009	3	4	75%	0	1015	1138	89%	0.91	(0.80)
	October 2009	5	5	100%	0	771	898	86%	-0.91	(1.55)
	September 2009	2	3	67%	0	914	1054	87%	1.02	(0.76)
	August 2009	6	7	86%	0	876	1007	87%	0.10	(1.19)
	July 2009	2	2	100%	0	915	1067	86%	-0.58	(1.35)
MR-9A Repair Appointments Met Centrex Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	1	0%	0	35	41	85%	2.39	(0.41)
	December 2009	1	1	100%	0	23	28	82%	-0.46	(1.28)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	21	26	81%	-0.48	(1.29)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
MR-9A Repair Appointments Met Centrex 21 Parity	June 2010	0	0	0%	0.5	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	11	14	79%	-0.50	(1.31)
	February 2010	1	1	100%	0	18	21	86%	-0.40	(1.24)
	January 2010	2	2	100%	0	13	15	87%	-0.52	(1.32)
	December 2009	0	1	0%	0	12	15	80%	1.94	(0.59)

	November 2009	2	2	100%	0	19	21	90%	-0.44	(1.27)	
	October 2009	2	2	100%	0	12	14	86%	-0.54	(1.33)	
	September 2009	2	2	100%	0	19	21	90%	-0.44	(1.27)	
	August 2009	1	1	100%	0	9	10	90%	-0.32	(1.19)	
	July 2009	1	2	50%	0	18	22	82%	1.12	(0.81)	
MR-9A Repair Appointments Met PBX Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	1	0%	0	3	5	60%	1.12	(1.00)	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	MR-9A Repair Appointments Met Residence Parity	June 2010	4	4	100%	0.2353	5390	5710	94%	-0.49	(1.30)
		May 2010	0	0	0%	0.4714	0	0	0%	0.00	0.00
April 2010		1	1	100%	0.4103	5144	5457	94%	-0.25	(1.15)	
March 2010		1	1	100%	0.2818	5153	5490	94%	-0.26	(1.16)	
February 2010		1	1	100%	0.2764	7424	7968	93%	-0.27	(1.16)	
January 2010		2	2	100%	0.2799	5953	6420	93%	-0.40	(1.24)	
December 2009		2	2	100%	0.2935	6682	7212	93%	-0.40	(1.24)	
November 2009		1	1	100%	0.2957	6567	6952	94%	-0.24	(1.15)	
October 2009		0	0	0%	0.3678	0	0	0%	0.00	0.00	
September 2009		4	4	100%	0.2799	6345	6713	95%	-0.48	(1.29)	
August 2009		7	7	100%	0.3727	6074	6357	96%	-0.57	(1.35)	
July 2009		2	2	100%	0.3045	6443	6746	96%	-0.31	(1.19)	
MR-9A Repair Appointments Met UNE - P (POTS) Parity		June 2010	12	18	67%	0	6161	6587	94%	4.63	0.94
		May 2010	11	14	79%	0	5472	5897	93%	2.06	(0.13)
	April 2010	21	23	91%	0	6024	6477	93%	0.32	(0.98)	
	March 2010	33	36	92%	0	5914	6347	93%	0.36	(0.92)	
	February 2010	32	35	91%	0	8476	9125	93%	0.34	(0.94)	
	January 2010	19	21	90%	0	6819	7394	92%	0.30	(0.99)	
	December 2009	28	31	90%	0	7647	8291	92%	0.40	(0.90)	
	November 2009	26	31	84%	0	7582	8090	94%	2.26	0.04	
	October 2009	32	35	91%	0	6303	6747	93%	0.47	(0.86)	
	September 2009	15	18	83%	0	7259	7767	93%	1.74	(0.25)	
	August 2009	26	29	90%	0	6950	7364	94%	1.10	(0.54)	
	July 2009	32	35	91%	0	7358	7813	94%	0.69	(0.74)	
	MR-9B Repair Appointments Met Business Parity	June 2010	3	3	100%	0	187	221	85%	-0.73	(1.45)
		May 2010	1	1	100%	0	203	231	88%	-0.37	(1.23)
April 2010		6	6	100%	0	228	256	89%	-0.85	(1.52)	
March 2010		4	4	100%	0	202	236	86%	-0.81	(1.49)	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		2	2	100%	0	225	263	86%	-0.58	(1.35)	
December 2009		3	3	100%	0	201	229	88%	-0.64	(1.39)	
November 2009		0	1	0%	0	231	277	83%	2.24	(0.42)	
October 2009		2	2	100%	0	208	252	83%	-0.65	(1.39)	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		1	2	50%	0	219	267	82%	1.17	(0.74)	

MR-9B Repair Appointments Met PBX Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	3	4	75%	-0.52	(1.31)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	1	1	100%	0	1583	1691	94%	-0.26	(1.16)
	MR-9B Repair Appointments Met Residence Parity	May 2010	2	2	100%	0	1531	1633	94%	-0.36
April 2010		2	2	100%	0	1560	1637	95%	-0.31	(1.19)
March 2010		0	0	0%	0.4	0	0	0%	0.00	0.00
February 2010		1	1	100%	0.4714	2031	2235	91%	-0.32	(1.19)
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		1	1	100%	0	1790	1962	91%	-0.31	(1.19)
November 2009		0	0	0%	0.481	0	0	0%	0.00	0.00
October 2009		0	0	0%	0.3727	0	0	0%	0.00	0.00
September 2009		2	2	100%	0.4157	1930	2031	95%	-0.32	(1.20)
August 2009		1	1	100%	0.4422	1801	1914	94%	-0.25	(1.15)
July 2009		1	1	100%	0	1831	1967	93%	-0.27	(1.17)
June 2010		3	3	100%	0	1770	1912	93%	-0.49	(1.30)
May 2010		4	4	100%	0	1734	1864	93%	-0.55	(1.33)
MR-9B Repair Appointments Met UNE - P (POTS) Parity		April 2010	4	5	80%	0	1788	1893	94%	1.41
	March 2010	1	3	33%	0.4714	1822	1974	92%	3.83	0.29
	February 2010	12	12	100%	0	2346	2585	91%	-1.10	(1.67)
	January 2010	4	4	100%	0	1854	2059	90%	-0.66	(1.40)
	December 2009	7	11	64%	0	1991	2191	91%	3.13	0.34
	November 2009	5	6	83%	0	1943	2148	90%	0.59	(0.93)
	October 2009	7	9	78%	0	1794	1968	91%	1.41	(0.46)
	September 2009	11	15	73%	0	2192	2330	94%	3.39	0.41
	August 2009	3	3	100%	0	2026	2183	93%	-0.48	(1.29)
	July 2009	4	4	100%	0	2050	2234	92%	-0.60	(1.36)
	June 2010	1	1	100%	0	118	122	97%	-0.18	(1.11)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	2	3	67%	0	195	201	97%	3.07	(0.22)
	March 2010	4	4	100%	0	187	192	97%	-0.32	(1.20)
MR-9C Repair Appointments Met Business Parity	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	181	185	98%	-0.15	(1.09)
	November 2009	6	6	100%	0	224	226	99%	-0.23	(1.14)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	279	285	98%	-0.15	(1.09)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	MR-9C Repair Appointments Met Residence Parity	June 2010	0	0	0%	0	0	0	0%	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00

	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.2665	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	1055	1080	98%	-0.15	(1.09)
	August 2009	1	1	100%	0	1177	1221	96%	-0.19	(1.12)
	July 2009	1	1	100%	0	1279	1297	99%	-0.12	(1.07)
MR-9C Repair Appointments Met UNE - P (POTS) Parity	June 2010	7	7	100%	0.0004	956	976	98%	-0.38	(1.23)
	May 2010	9	9	100%	0.0002	953	977	98%	-0.47	(1.29)
	April 2010	5	5	100%	0.0009	1022	1039	98%	-0.29	(1.17)
	March 2010	3	3	100%	0.0009	925	938	99%	-0.21	(1.12)
	February 2010	2	2	100%	0.0011	979	992	99%	-0.16	(1.10)
	January 2010	1	1	100%	0.001	1176	1195	98%	-0.13	(1.08)
	December 2009	7	7	100%	0.0014	1096	1113	98%	-0.33	(1.20)
	November 2009	12	13	92%	0.001	936	955	98%	1.46	(0.57)
	October 2009	10	10	100%	0.0012	967	988	98%	-0.46	(1.28)
	September 2009	7	7	100%	0.0005	1302	1342	97%	-0.46	(1.28)
	August 2009	5	5	100%	0.0004	1397	1445	97%	-0.41	(1.25)
	July 2009	4	4	100%	0.0004	1558	1582	98%	-0.25	(1.15)
	NI-1A Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	June 2010	0	28872	0%	0	1	16193	0%	-11.29
May 2010		5	29088	0%	0	1	16531	0%	24.13	13.67
April 2010		5	28272	0%	0	3	16555	0%	0.44	(0.73)
March 2010		7	28296	0%	0.0001	19	16531	0%	-7.60	(5.62)
February 2010		9	27528	0%	0.0006	2	16795	0%	55.51	32.75
January 2010		8	27744	0%	0.0003	4	16795	0%	7.13	3.33
December 2009		7	27888	0%	0.0007	2	16795	0%	18.32	10.14
November 2009		6	26904	0%	0.0013	3	17683	0%	9.00	4.47
October 2009		1	26064	0%	0.0005	3	17779	0%	-15.95	(10.70)
September 2009		1	25872	0%	0.0003	3	17779	0%	-9.02	(6.48)
August 2009		2	25488	0%	0.0004	4	19099	0%	-8.47	(6.15)
July 2009		2	25752	0%	0.0006	3	19099	0%	-8.14	(5.95)
NI-1B Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01		June 2010	0	2748	0%	0.0043	2	17323	0%	-3.82
	May 2010	0	2724	0%	0.0029	1	17636	0%	-4.83	(3.93)
	April 2010	0	2796	0%	0.0034	1	17636	0%	-3.75	(3.28)
	March 2010	0	2796	0%	0.0069	3	17636	0%	-2.14	(2.30)
	February 2010	0	2796	0%	0.0196	2	18020	0%	-4.00	(3.43)
	January 2010	0	2796	0%	0.0388	1	18020	0%	3.40	1.07
	December 2009	1	2892	0%	0.0099	2	18020	0%	5.43	2.30
	November 2009	0	2460	0%	0.003	3	18284	0%	-2.77	(2.68)
	October 2009	0	2484	0%	0.0052	1	18548	0%	-0.99	(1.60)
	September 2009	0	2988	0%	0.0125	2	18548	0%	-3.21	(2.95)
	August 2009	0	3348	0%	0.0143	4	19652	0%	-1.48	(1.90)
	July 2009	0	3588	0%	0.0101	7	19652	0%	-2.98	(2.81)
	NI-1C Trunk Blockage to Qwest Tandem Offices LIS Trunk Diagnostic	June 2010	11	29280	0%	0.0105	0	0	0%	0.00
May 2010		15	29424	0%	0	0	0	0%	0.00	0.00
April 2010		41	29280	0%	0.0022	0	0	0%	0.00	0.00
March 2010		72	29016	0%	0.0001	0	0	0%	0.00	0.00
February 2010		130	28344	0%	0.0006	0	0	0%	0.00	0.00
January 2010		47	28368	0%	0.0003	0	0	0%	0.00	0.00
December 2009		15	28224	0%	0.0007	0	0	0%	0.00	0.00
November 2009		30	27816	0%	0.0013	0	0	0%	0.00	0.00
October 2009		36	26544	0%	0.0208	0	0	0%	0.00	0.00
September 2009		45	26496	0%	0.0147	0	0	0%	0.00	0.00

	August 2009	25	25680	0%	0.0185	0	0	0%	0.00	0.00
	July 2009	49	26112	0%	0.0047	0	0	0%	0.00	0.00
NI-1D Trunk Blockage to Qwest End Offices LIS Trunk Diagnostic	June 2010	0	2748	0%	0.2167	0	0	0%	0.00	0.00
	May 2010	1	2748	0%	0.2575	0	0	0%	0.00	0.00
	April 2010	0	2796	0%	0.1666	0	0	0%	0.00	0.00
	March 2010	0	2796	0%	0.1456	0	0	0%	0.00	0.00
	February 2010	0	2796	0%	0.1231	0	0	0%	0.00	0.00
	January 2010	0	2796	0%	0.1558	0	0	0%	0.00	0.00
	December 2009	1	2892	0%	0.2012	0	0	0%	0.00	0.00
	November 2009	25	2892	1%	0.1699	0	0	0%	0.00	0.00
	October 2009	18	2916	1%	0.1308	0	0	0%	0.00	0.00
	September 2009	25	3468	1%	0.0971	0	0	0%	0.00	0.00
	August 2009	2	3396	0%	0.1336	0	0	0%	0.00	0.00
July 2009	3	3612	0%	0.1106	0	0	0%	0.00	0.00	
OP-13A Coordinated Cuts Completed on Time Unbundled Loop - Analog Benchmark 0.95	June 2010	156	168	93%	0	0	0	0%	0.00	0.07
	May 2010	238	245	97%	0	0	0	0%	0.00	(0.07)
	April 2010	271	277	98%	0	0	0	0%	0.00	(0.09)
	March 2010	256	260	98%	0	0	0	0%	0.00	(0.11)
	February 2010	235	241	98%	0	0	0	0%	0.00	(0.08)
	January 2010	204	213	96%	0	0	0	0%	0.00	(0.02)
	December 2009	261	269	97%	0	0	0	0%	0.00	(0.06)
	November 2009	282	287	98%	0	0	0	0%	0.00	(0.10)
	October 2009	208	210	99%	0	0	0	0%	0.00	(0.13)
	September 2009	270	275	98%	0	0	0	0%	0.00	(0.10)
	August 2009	319	323	99%	0	0	0	0%	0.00	(0.12)
July 2009	194	202	96%	0	0	0	0%	0.00	(0.03)	
OP-13A Coordinated Cuts Completed on Time Unbundled Loop Other Benchmark 0.95	June 2010	0	0	0%	0.2021	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.2359	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	0	0%	0.00	3.00
	March 2010	0	0	0%	0.0847	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.0619	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.1278	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.1901	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0.1351	0	0	0%	0.00	(0.16)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.0602	0	0	0%	0.00	0.00
July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog Diagnostic	June 2010	10	169	6%	0	0	0	0%	0.00	0.00
	May 2010	0	245	0%	0.4865	0	0	0%	0.00	0.00
	April 2010	2	277	1%	0	0	0	0%	0.00	0.00
	March 2010	1	260	0%	0.1581	0	0	0%	0.00	0.00
	February 2010	4	241	2%	0	0	0	0%	0.00	0.00
	January 2010	8	213	4%	0.3143	0	0	0%	0.00	0.00
	December 2009	5	269	2%	0	0	0	0%	0.00	0.00
	November 2009	0	287	0%	0	0	0	0%	0.00	0.00
	October 2009	0	212	0%	0	0	0	0%	0.00	0.00
	September 2009	1	275	0%	0	0	0	0%	0.00	0.00
	August 2009	0	324	0%	0	0	0	0%	0.00	0.00
July 2009	0	202	0%	0	0	0	0%	0.00	0.00	
OP-13B Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other Diagnostic	June 2010	15	39	38%	0	0	0	0%	0.00	0.00
	May 2010	0	26	0%	0	0	0	0%	0.00	0.00
	April 2010	1	39	3%	0	0	0	0%	0.00	0.00

	March 2010	0	46	0%	0	0	0	0%	0.00	0.00
	February 2010	2	18	11%	0	0	0	0%	0.00	0.00
	January 2010	0	29	0%	0	0	0	0%	0.00	0.00
	December 2009	0	2	0%	0	0	0	0%	0.00	0.00
	November 2009	0	1	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	4	0%	0	0	0	0%	0.00	0.00
	July 2009	0	3	0%	0	0	0	0%	0.00	0.00
OP-15A Interval for Pending Orders	June 2010	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Business Parity	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	1.53	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	1	0	0	2087	51	41	-0.97	(1.59)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	2	1	2	0	2404	66	36	-0.88	(1.53)
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	June 2010	66	1	66	0	0	0	0	0.00	0.00
Delayed Past Due Date Enhanced Extended Loops (EELs) Diagnostic	May 2010	46	1	46	0	0	0	0	0.00	0.00
	April 2010	24	1	24	0	0	0	0	0.00	0.00
	March 2010	8	3	3	0	0	0	0	0.00	0.00
	February 2010	1	1	1	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	1	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	June 2010	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Line Splitting Parity	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	10	1	10	0	6942	196	35	-0.65	(1.40)
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-15A Interval for Pending Orders	June 2010	0	0	0	0	0	0	0	0.00	0.00
Delayed Past Due Date Residence Parity	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	4	1	4	0	4181	133	31	-0.74	(1.45)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00

	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	109	1	109	0	5180	143	36		1.58	(0.02)
	July 2009	126	2	63	0	6421	146	44		0.55	(0.57)
OP-15A Interval for Pending Orders	June 2010	0	0	0	527.09	0	0	0		0.00	0.00
Delayed Past Due Date UDIT Above DS1	May 2010	0	0	0	528.18	0	0	0		0.00	0.00
Level Parity	April 2010	9	1	9	468.52	71	1	71		0.00	0.00
	March 2010	0	0	0	486.5	0	0	0		0.00	0.00
	February 2010	0	0	0	489.91	0	0	0		0.00	0.00
	January 2010	0	0	0	472.2	0	0	0		0.00	0.00
	December 2009	0	0	0	498.04	0	0	0		0.00	0.00
	November 2009	0	0	0	434.41	0	0	0		0.00	0.00
	October 2009	0	0	0	436.21	0	0	0		0.00	0.00
	September 2009	0	0	0	434	0	0	0		0.00	0.00
	August 2009	0	0	0	395.9	0	0	0		0.00	0.00
	July 2009	0	0	0	419.42	0	0	0		0.00	0.00
OP-15A Interval for Pending Orders	June 2010	26860	43	625	346.45	0	0	0		0.00	0.00
Delayed Past Due Date Unbundled Loop - 2	May 2010	27037	35	772	352.51	0	0	0		0.00	0.00
Wire Non-Loaded Parity	April 2010	26273	37	710	366.42	0	0	0		0.00	0.00
	March 2010	25496	38	671	296.87	0	0	0		0.00	0.00
	February 2010	24673	35	705	343.08	0	0	0		0.00	0.00
	January 2010	24097	42	574	348.34	8	1	8		0.00	0.00
	December 2009	23396	32	731	322.44	2	1	2		0.00	0.00
	November 2009	22948	33	695	296.87	7	1	7		0.00	0.00
	October 2009	22269	33	675	308.63	0	0	0		0.00	0.00
	September 2009	21625	30	721	312.64	26	2	13		342.68	0.75
	August 2009	21003	32	656	291.63	38	1	38		0.00	0.00
	July 2009	20362	32	636	286.65	32	4	8		128.25	1.26
OP-15A Interval for Pending Orders	June 2010	10365	19	546	0	0	0	0		0.00	0.00
Delayed Past Due Date Unbundled Loop -	May 2010	10039	21	478	0	0	0	0		0.00	0.00
ADSL Qualified Parity	April 2010	9837	17	579	0	0	0	0		0.00	0.00
	March 2010	9509	21	453	0	0	0	0		0.00	0.00
	February 2010	9162	24	382	0	0	0	0		0.00	0.00
	January 2010	8782	19	462	0	8	1	8		0.00	0.00
	December 2009	8392	17	494	0	2	1	2		0.00	0.00
	November 2009	8055	18	448	0	7	1	7		0.00	0.00
	October 2009	7598	18	422	0	0	0	0		0.00	0.00
	September 2009	7246	16	453	0	26	2	13		207.36	0.27
	August 2009	6821	15	455	0	38	1	38		0.00	0.00
	July 2009	6496	16	406	0	32	4	8		77.07	0.75
OP-15A Interval for Pending Orders	June 2010	0	0	0	5.25	0	0	0		0.00	0.00
Delayed Past Due Date Unbundled Loop -	May 2010	2	2	1	0	241	9	27		-1.26	(1.77)
DS1 Capable Parity	April 2010	0	0	0	6.22	0	0	0		0.00	0.00
	March 2010	59	1	59	0	239	11	22		1.31	(0.47)
	February 2010	39	1	39	21.3	23	6	4		4.58	(0.39)
	January 2010	0	0	0	10.03	0	0	0		0.00	0.00
	December 2009	0	0	0	13.39	0	0	0		0.00	0.00
	November 2009	0	0	0	8.89	0	0	0		0.00	0.00
	October 2009	13	1	13	0.32	648	7	93		-0.60	(1.36)
	September 2009	1	1	1	7.93	784	12	65		-0.66	(1.40)
	August 2009	50	1	50	7.5	768	12	64		-0.16	(1.10)
	July 2009	195	7	28	73.9	666	9	74		-1.15	(1.70)
OP-15A Interval for Pending Orders	June 2010	0	9	0	0	1016	46	22		-1.89	(2.15)

Delayed Past Due Date Unbundled Loop Analog Parity	May 2010	63	8	8	9.9	684	43	16	-0.76	(1.46)	
	April 2010	0	0	0	13.44	0	0	0	0.00	0.00	
	March 2010	243	9	27	0	509	29	18	1.13	(0.33)	
	February 2010	223	11	20	0	471	29	16	0.61	(0.71)	
	January 2010	339	19	18	0	781	31	25	-0.87	(1.53)	
	December 2009	254	26	10	0	726	45	16	-0.96	(1.59)	
	November 2009	9	10	1	0	1236	45	27	-2.01	(2.22)	
	October 2009	119	21	6	28.99	1297	52	25	-2.10	(2.28)	
	September 2009	179	15	12	19.12	1286	52	25	-1.26	(1.77)	
	August 2009	276	4	69	12.73	1282	55	23	2.91	0.35	
	July 2009	231	5	46	4.58	1279	52	25	1.65	(0.15)	
	OP-15A Interval for Pending Orders	June 2010	80	2	40	0	6392	175	37	0.12	(0.79)
	Delayed Past Due Date UNE - P (POTS) Parity	May 2010	35	2	18	0	6496	188	35	-0.56	(1.34)
April 2010		5	1	5	0	6251	173	36	-0.77	(1.47)	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		93	2	47	0	6942	196	35	0.40	(0.68)	
October 2009		83	4	21	0	7757	195	40	-0.90	(1.55)	
September 2009		30	2	15	0	8407	218	39	-0.70	(1.42)	
August 2009		24	3	8	0	7584	209	36	-1.11	(1.68)	
July 2009		1	1	1	0	8837	223	40	-0.87	(1.53)	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Business Diagnostic		June 2010	0	0	0	0	0	0	0	0.00	0.00
		May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0	0	0	0	0.00	0.00	
	November 2009	0	1	0	0	0	0	0	0.00	0.00	
	October 2009	0	0	0	0	0	0	0	0.00	0.00	
	September 2009	0	0	0	0	0	0	0	0.00	0.00	
	August 2009	1	1	1	0	0	0	0	0.00	0.00	
	July 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs) Diagnostic	June 2010	1	1	1	0	0	0	0	0.00	0.00
May 2010		1	1	1	0	0	0	0	0.00	0.00	
April 2010		1	1	1	0	0	0	0	0.00	0.00	
March 2010		0	3	0	0	0	0	0	0.00	0.00	
February 2010		0	1	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0.00	0.00	
October 2009		0	0	0	0	0	0	0	0.00	0.00	
September 2009		0	0	0	0	0	0	0	0.00	0.00	
August 2009		0	0	0	0	0	0	0	0.00	0.00	
July 2009		1	1	1	0	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons Line Splitting Diagnostic		June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00	
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	

	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	1	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Residence Diagnostic	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	1	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	1	1	1	0	0	0	0	0	0.00	0.00
	July 2009	1	2	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons UDIT Above DS1 Level Diagnostic	June 2010	0	0	0	0.3499	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0.2106	0	0	0	0	0.00	0.00
	April 2010	0	1	0	0.1666	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0.1622	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0.2697	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0.2321	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0.2935	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0.2915	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0.3264	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0.3264	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0.1795	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0.174	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded Diagnostic	June 2010	41	43	1	0.00	0	0	0	0	0.00	0.00
	May 2010	34	35	1	0.36	0	0	0	0	0.00	0.00
	April 2010	36	37	1	0.39	0	0	0	0	0.00	0.00
	March 2010	35	38	1	0.00	0	0	0	0	0.00	0.00
	February 2010	33	35	1	0.29	0	0	0	0	0.00	0.00
	January 2010	38	42	1	0.28	0	0	0	0	0.00	0.00
	December 2009	29	32	1	0.00	0	0	0	0	0.00	0.00
	November 2009	29	33	1	0.00	0	0	0	0	0.00	0.00
	October 2009	29	33	1	0.00	0	0	0	0	0.00	0.00
	September 2009	29	30	1	0.31	0	0	0	0	0.00	0.00
	August 2009	31	32	1	0.00	0	0	0	0	0.00	0.00
	July 2009	31	32	1	0	0	0	0	0	0.00	0.00
OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified Diagnostic	June 2010	16	19	1	0	0	0	0	0	0.00	0.00
	May 2010	17	21	1	0	0	0	0	0	0.00	0.00
	April 2010	17	17	1	0	0	0	0	0	0.00	0.00
	March 2010	19	21	1	0	0	0	0	0	0.00	0.00
	February 2010	22	24	1	0	0	0	0	0	0.00	0.00
	January 2010	19	19	1	0	0	0	0	0	0.00	0.00
	December 2009	17	17	1	0	0	0	0	0	0.00	0.00
	November 2009	18	18	1	0	0	0	0	0	0.00	0.00
	October 2009	16	18	1	0	0	0	0	0	0.00	0.00
	September 2009	16	16	1	0	0	0	0	0	0.00	0.00
	August 2009	15	15	1	0	0	0	0	0	0.00	0.00

OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable Diagnostic	July 2009	16	16	1	0	0	0	0	0.00	0.00	
	June 2010	0	0	0	0.4937	0	0	0	0.00	0.00	
	May 2010	2	2	1	0	0	0	0	0.00	0.00	
	April 2010	0	0	0	0.4841	0	0	0	0.00	0.00	
	March 2010	1	1	1	0	0	0	0	0.00	0.00	
	February 2010	1	1	1	0.4714	0	0	0	0.00	0.00	
	January 2010	0	0	0	0.481	0	0	0	0.00	0.00	
	December 2009	0	0	0	0.4403	0	0	0	0.00	0.00	
	November 2009	0	0	0	0	0	0	0	0.00	0.00	
	October 2009	0	1	0	0	0	0	0	0.00	0.00	
	September 2009	1	1	1	0.213	0	0	0	0.00	0.00	
	August 2009	1	1	1	0.4899	0	0	0	0.00	0.00	
	July 2009	6	7	1	0	0	0	0	0.00	0.00	
	OP-15B Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog Diagnostic	June 2010	0	9	0	0	0	0	0	0.00	0.00
May 2010		3	8	0	0.5	0	0	0	0.00	0.00	
April 2010		0	0	0	0.5	0	0	0	0.00	0.00	
March 2010		3	9	0	0	0	0	0	0.00	0.00	
February 2010		7	11	1	0	0	0	0	0.00	0.00	
January 2010		5	19	0	0	0	0	0	0.00	0.00	
December 2009		0	26	0	0	0	0	0	0.00	0.00	
November 2009		0	10	0	0	0	0	0	0.00	0.00	
October 2009		1	21	0	0	0	0	0	0.00	0.00	
September 2009		9	15	1	0	0	0	0	0.00	0.00	
August 2009		0	4	0	0	0	0	0	0.00	0.00	
July 2009		3	5	1	0.4714	0	0	0	0.00	0.00	
OP-15B Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS) Diagnostic		June 2010	1	2	1	0.016	0	0	0	0.00	0.00
		May 2010	1	2	1	0	0	0	0	0.00	0.00
	April 2010	1	1	1	0	0	0	0	0.00	0.00	
	March 2010	0	0	0	0.043	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	0	0	0	0.0148	0	0	0	0.00	0.00	
	November 2009	0	2	0	0	0	0	0	0.00	0.00	
	October 2009	0	4	0	0	0	0	0	0.00	0.00	
	September 2009	0	2	0	0	0	0	0	0.00	0.00	
	August 2009	1	3	0	0	0	0	0	0.00	0.00	
	July 2009	1	1	1	0	0	0	0	0.00	0.00	
	OP-17A Timeliness of Disconnects associated with LNP Orders LNP Benchmark 0.9825	June 2010	6658	6658	100%	0	0	0	0%	0.00	(0.05)
		May 2010	8387	8387	100%	0	0	0	0%	0.00	(0.05)
April 2010		9684	9702	100%	0	0	0	0%	0.00	(0.05)	
March 2010		8280	8280	100%	0	0	0	0%	0.00	(0.05)	
February 2010		7257	7257	100%	0	0	0	0%	0.00	(0.05)	
January 2010		9068	9070	100%	0	0	0	0%	0.00	(0.05)	
December 2009		8684	8684	100%	0	0	0	0%	0.00	(0.05)	
November 2009		8149	8149	100%	0	0	0	0%	0.00	(0.05)	
October 2009		9567	9567	100%	0	0	0	0%	0.00	(0.05)	
September 2009		9675	9675	100%	0	0	0	0%	0.00	(0.05)	
August 2009		12339	12339	100%	0	0	0	0%	0.00	(0.05)	
July 2009		12837	12837	100%	0	0	0	0%	0.00	(0.05)	
OP-17B Timeliness of Disconnects associated with LNP Orders LNP Diagnostic		June 2010	6658	6658	100%	0.347	0	0	0%	0.00	0.00
		May 2010	8387	8387	100%	0.3408	0	0	0%	0.00	0.00
	April 2010	9702	9702	100%	0.2053	0	0	0%	0.00	0.00	
	March 2010	8280	8280	100%	0.2607	0	0	0%	0.00	0.00	

	February 2010	7257	7257	100%	0.3224	0	0	0%	0.00	0.00
	January 2010	9070	9070	100%	0.267	0	0	0%	0.00	0.00
	December 2009	8684	8684	100%	0.2314	0	0	0%	0.00	0.00
	November 2009	8149	8149	100%	0.2983	0	0	0%	0.00	0.00
	October 2009	9567	9567	100%	0.2769	0	0	0%	0.00	0.00
	September 2009	9675	9675	100%	0.3827	0	0	0%	0.00	0.00
	August 2009	12339	12339	100%	0.4059	0	0	0%	0.00	0.00
	July 2009	12837	12837	100%	0.3848	0	0	0%	0.00	0.00
OP-2 Calls Answered within Twenty Seconds - Interconnect Provisioning Center Parity	June 2010	4015	4637	87%	0	774303	1057356	73%	0.00	0.00
	May 2010	4684	4900	96%	0	865024	1124419	77%	0.00	0.00
	April 2010	5192	5603	93%	0	907120	1258342	72%	0.00	0.00
	March 2010	4164	4720	88%	0	911839	1126420	81%	0.00	0.00
	February 2010	4478	4853	92%	0	924274	1168661	79%	0.00	0.00
	January 2010	4767	5054	94%	0	1006491	1177496	85%	0.00	0.00
	December 2009	4609	5114	90%	0	963868	1136313	85%	0.00	0.00
	November 2009	5170	5642	92%	0	1022499	1246796	82%	0.00	0.00
	October 2009	4661	5672	82%	0	911428	1167604	78%	0.00	0.00
	September 2009	4884	6167	79%	0	800545	1186144	67%	0.00	0.00
	August 2009	5505	6719	82%	0.433	1004631	1277067	79%	0.00	0.00
	July 2009	5339	6496	82%	0	1034437	1314369	79%	0.00	0.00
OP-3A Installation Commitments Met Business Parity	June 2010	1	1	100%	0	1082	1102	98%	-0.14	(1.08)
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	2	2	100%	0	1155	1193	97%	-0.26	(1.16)
	March 2010	2	2	100%	0	996	1022	97%	-0.23	(1.14)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	4	4	100%	0	1204	1240	97%	-0.35	(1.21)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	3	3	100%	0	1222	1255	97%	-0.28	(1.17)
	September 2009	3	4	75%	0	1152	1207	95%	1.96	(0.43)
	August 2009	5	5	100%	0	1216	1259	97%	-0.42	(1.26)
	July 2009	3	3	100%	0	1275	1325	96%	-0.34	(1.21)
OP-3A Installation Commitments Met Line Splitting Benchmark 0.95	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	0	0	0%	0.00	3.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0.3499	0	0	0%	0.00	(0.16)
	July 2009	1	1	100%	0	0	0	0%	0.00	(0.16)
OP-3A Installation Commitments Met Residence Parity	June 2010	23	23	100%	0.3222	3522	3576	98%	-0.59	(1.36)
	May 2010	13	13	100%	0	3881	3922	99%	-0.37	(1.22)
	April 2010	10	10	100%	0.2665	3863	3913	99%	-0.36	(1.22)
	March 2010	6	6	100%	0.2353	3528	3577	99%	-0.29	(1.18)
	February 2010	12	12	100%	0	3759	3830	98%	-0.48	(1.29)
	January 2010	4	4	100%	0.2575	3796	3860	98%	-0.26	(1.16)
	December 2009	2	2	100%	0.2291	3940	4012	98%	-0.19	(1.12)
	November 2009	3	3	100%	0.4	4558	4648	98%	-0.24	(1.15)
	October 2009	3	3	100%	0.3727	4579	4671	98%	-0.25	(1.15)

	September 2009	6	7	86%	0	4255	4341	98%	2.33	(0.32)
	August 2009	4	4	100%	0.3069	4478	4554	98%	-0.26	(1.16)
	July 2009	6	6	100%	0.2353	4394	4463	98%	-0.31	(1.19)
OP-3A Installation Commitments Met UNE - P (POTS) Parity	June 2010	13	13	100%	0	4604	4678	98%	-0.46	(1.28)
	May 2010	12	13	92%	0	4996	5064	99%	1.99	(0.40)
	April 2010	16	17	94%	0	5018	5106	98%	1.32	(0.61)
	March 2010	5	5	100%	0	4524	4599	98%	-0.29	(1.17)
	February 2010	13	14	93%	0	4840	4945	98%	1.30	(0.61)
	January 2010	17	18	94%	0	4827	4922	98%	1.12	(0.68)
	December 2009	8	10	80%	0	5144	5252	98%	3.99	0.28
	November 2009	15	18	83%	0	5843	5966	98%	4.35	0.53
	October 2009	23	23	100%	0	5801	5926	98%	-0.70	(1.43)
	September 2009	17	19	89%	0	5407	5548	97%	2.21	(0.16)
	August 2009	16	17	94%	0	5694	5813	98%	1.12	(0.68)
	July 2009	17	18	94%	0	5669	5788	98%	1.04	(0.70)
OP-3B Installation Commitments Met Business Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	153	156	98%	-0.14	(1.08)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	130	134	97%	-0.17	(1.11)
	January 2010	2	2	100%	0	153	156	98%	-0.20	(1.12)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	2	2	100%	0	210	217	97%	-0.26	(1.16)
OP-3B Installation Commitments Met Residence Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	733	742	99%	-0.11	(1.07)
	April 2010	2	2	100%	0	702	722	97%	-0.24	(1.14)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.3307	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	3	3	100%	0.5	814	847	96%	-0.35	(1.21)
	September 2009	3	3	100%	0	718	743	97%	-0.32	(1.20)
	August 2009	2	2	100%	0	749	767	98%	-0.22	(1.13)
	July 2009	1	1	100%	0	778	798	97%	-0.16	(1.10)
OP-3B Installation Commitments Met Sub-Loop Unbundling Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.2233	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	2	2	100%	0	0	0	0%	0.00	0.00
OP-3B Installation Commitments Met UNE - P (POTS) Parity	June 2010	2	2	100%	0	828	844	98%	-0.20	(1.12)
	May 2010	5	5	100%	0	867	879	99%	-0.26	(1.16)

	April 2010	2	2	100%	0	855	878	97%	-0.23	(1.14)
	March 2010	3	3	100%	0	750	767	98%	-0.26	(1.16)
	February 2010	7	8	88%	0	756	787	96%	1.24	(0.65)
	January 2010	2	2	100%	0	762	779	98%	-0.21	(1.13)
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	2	50%	0	876	908	96%	3.56	(0.11)
	October 2009	3	3	100%	0	991	1028	96%	-0.33	(1.20)
	September 2009	1	1	100%	0	854	886	96%	-0.19	(1.12)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	988	1015	97%	-0.17	(1.10)
OP-3C Installation Commitments Met	June 2010	15	15	100%	0	513	514	100%	-0.17	(1.10)
Business Parity	May 2010	11	11	100%	0	499	502	99%	-0.25	(1.15)
	April 2010	9	9	100%	0	721	725	99%	-0.22	(1.14)
	March 2010	2	2	100%	0	502	504	100%	-0.09	(1.05)
	February 2010	3	3	100%	0	399	400	100%	-0.09	(1.05)
	January 2010	3	3	100%	0	540	542	100%	-0.11	(1.06)
	December 2009	18	19	95%	0	528	534	99%	1.68	(0.53)
	November 2009	54	54	100%	0	574	576	100%	-0.41	(1.25)
	October 2009	9	9	100%	0	582	582	100%	0.00	0.00
	September 2009	25	25	100%	0	541	546	99%	-0.47	(1.29)
	August 2009	5	5	100%	0	608	613	99%	-0.20	(1.12)
	July 2009	5	5	100%	0	556	561	99%	-0.21	(1.13)
OP-3C Installation Commitments Met	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Centrex Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	13	13	100%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Line	June 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
Splitting Benchmark 0.95	May 2010	3	3	100%	0	0	0	0%	0.00	(0.16)
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	February 2010	1	1	100%	0	0	0	0%	0.00	(0.16)
	January 2010	2	2	100%	0	0	0	0%	0.00	(0.16)
	December 2009	2	2	100%	0	0	0	0%	0.00	(0.16)
	November 2009	5	5	100%	0	0	0	0%	0.00	(0.16)
	October 2009	9	9	100%	0	0	0	0%	0.00	(0.16)
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.16)
	August 2009	9	9	100%	0	0	0	0%	0.00	(0.16)
	July 2009	7	7	100%	0	0	0	0%	0.00	(0.16)
OP-3C Installation Commitments Met PBX	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00

	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3C Installation Commitments Met Residence Parity	June 2010	17	17	100%	0	5459	5464	100%	-0.12	(1.08)
	May 2010	9	9	100%	0	6532	6548	100%	-0.15	(1.09)
	April 2010	13	13	100%	0	6550	6559	100%	-0.13	(1.08)
	March 2010	12	12	100%	0	5856	5861	100%	-0.10	(1.06)
	February 2010	6	6	100%	0	6132	6139	100%	-0.08	(1.05)
	January 2010	8	8	100%	0	6502	6508	100%	-0.09	(1.05)
	December 2009	4	4	100%	0	6625	6634	100%	-0.07	(1.04)
	November 2009	2	2	100%	0	7884	7892	100%	-0.05	(1.03)
	October 2009	6	6	100%	0	8137	8152	100%	-0.11	(1.06)
	September 2009	8	8	100%	0	7634	7647	100%	-0.12	(1.07)
	August 2009	8	8	100%	0	7968	7985	100%	-0.13	(1.08)
	July 2009	8	8	100%	0	7988	7999	100%	-0.10	(1.06)
OP-3C Installation Commitments Met UNE - P (POTS) Parity	June 2010	26	26	100%	0	5972	5978	100%	-0.16	(1.10)
	May 2010	16	16	100%	0	7031	7050	100%	-0.21	(1.13)
	April 2010	20	20	100%	0	7271	7284	100%	-0.19	(1.11)
	March 2010	28	28	100%	0	6358	6365	100%	-0.18	(1.11)
	February 2010	16	16	100%	0	6531	6539	100%	-0.14	(1.09)
	January 2010	18	18	100%	0	7042	7050	100%	-0.14	(1.09)
	December 2009	16	16	100%	0	7153	7168	100%	-0.18	(1.11)
	November 2009	6	6	100%	0	8458	8468	100%	-0.08	(1.05)
	October 2009	13	13	100%	0	8719	8734	100%	-0.15	(1.09)
	September 2009	40	40	100%	0	8175	8193	100%	-0.30	(1.18)
	August 2009	15	15	100%	0	8576	8598	100%	-0.20	(1.12)
	July 2009	13	13	100%	0	8544	8560	100%	-0.16	(1.09)
OP-3D Installation Commitments Met Basic Rate ISDN Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	7	10	70%	-0.62	(1.38)
	March 2010	6	6	100%	0	4	5	80%	-0.83	(1.50)
	February 2010	1	1	100%	0	5	5	100%	0.00	0.00
	January 2010	3	3	100%	0	9	10	90%	-0.51	(1.31)
	December 2009	4	4	100%	0	11	11	100%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met Dark Fiber - IOF Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	0.00
	August 2009	6	6	100%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00

OP-3D Installation Commitments Met Dark Fiber - Loop Diagnostic	June 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3D Installation Commitments Met DS0 Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
April 2010		1	1	100%	0	6	6	100%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		1	1	100%	0	3	6	50%	-0.93	(1.56)	
OP-3D Installation Commitments Met E911 Parity		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.2457	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	10	10	100%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	OP-3D Installation Commitments Met Enhanced Extended Loops - DS0 Capable Benchmark 0.9	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		4	4	100%	0	0	0	0%	0.00	(0.33)	
November 2009		2	2	100%	0	0	0	0%	0.00	(0.33)	
October 2009		1	1	100%	0	0	0	0%	0.00	(0.33)	
September 2009		4	4	100%	0	0	0	0%	0.00	(0.33)	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		4	4	100%	0	0	0	0%	0.00	(0.33)	
OP-3D Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9		June 2010	72	72	100%	0	0	0	0%	0.00	(0.33)
		May 2010	54	54	100%	0	0	0	0%	0.00	(0.33)
	April 2010	56	56	100%	0	0	0	0%	0.00	(0.33)	
	March 2010	29	31	94%	0	0	0	0%	0.00	(0.12)	
	February 2010	33	33	100%	0	0	0	0%	0.00	(0.33)	

	January 2010	23	23	100%	0.3499	0	0	0%	0.00	(0.33)
	December 2009	29	29	100%	0	0	0	0%	0.00	(0.33)
	November 2009	20	20	100%	0	0	0	0%	0.00	(0.33)
	October 2009	41	41	100%	0	0	0	0%	0.00	(0.33)
	September 2009	31	31	100%	0	0	0	0%	0.00	(0.33)
	August 2009	30	30	100%	0	0	0	0%	0.00	(0.33)
	July 2009	48	48	100%	0	0	0	0%	0.00	(0.33)
OP-3D Installation Commitments Met	June 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
Enhanced Extended Loops - DS3 Capable	May 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	April 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	February 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met LIS	June 2010	6	6	100%	0	2	2	100%	0.00	0.00
Trunk Parity	May 2010	4	4	100%	0	1	1	100%	0.00	0.00
	April 2010	15	15	100%	0	5	5	100%	0.00	0.00
	March 2010	8	8	100%	0	1	1	100%	0.00	0.00
	February 2010	18	21	86%	0	7	7	100%	0.00	(0.86)
	January 2010	5	5	100%	0	17	19	89%	-0.68	(1.41)
	December 2009	12	12	100%	0	14	14	100%	0.00	0.00
	November 2009	13	13	100%	0	7	7	100%	0.00	0.00
	October 2009	4	4	100%	0	1	1	100%	0.00	0.00
	September 2009	14	14	100%	0	8	10	80%	-1.21	(1.73)
	August 2009	10	10	100%	0	7	9	78%	-1.16	(1.71)
	July 2009	9	9	100%	0	7	7	100%	0.00	0.00
OP-3D Installation Commitments Met PBX	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	6	7	86%	-0.38	(1.23)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT	June 2010	0	0	0%	0.1516	0	0	0%	0.00	0.00
Above DS1 Level Parity	May 2010	3	3	100%	0.0718	4	4	100%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.112	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.0657	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.1223	1	1	100%	0.00	0.00
	December 2009	2	2	100%	0.0864	4	4	100%	0.00	0.00
	November 2009	0	0	0%	0.0619	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	3	3	100%	0.0547	2	2	100%	0.00	0.00

	August 2009	4	4	100%	0.0829	13	13	100%	0.00	0.00
	July 2009	0	0	0%	0.1806	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met UDIT	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
DS1 Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0	32	38	84%	-0.60	(1.36)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	June 2010	192	193	99%	0.141	0	0	0%	0.00	(0.32)
Unbundled Loop - 2 Wire Non-Loaded	May 2010	212	212	100%	0.104	0	0	0%	0.00	(0.33)
Benchmark 0.9	April 2010	233	236	99%	0.0588	0	0	0%	0.00	(0.29)
	March 2010	230	231	100%	0.0704	0	0	0%	0.00	(0.32)
	February 2010	324	329	98%	0.1762	0	0	0%	0.00	(0.28)
	January 2010	264	266	99%	0.1222	0	0	0%	0.00	(0.31)
	December 2009	259	260	100%	0.0754	0	0	0%	0.00	(0.32)
	November 2009	337	337	100%	0.0798	0	0	0%	0.00	(0.33)
	October 2009	332	333	100%	0.0851	0	0	0%	0.00	(0.32)
	September 2009	287	289	99%	0.1	0	0	0%	0.00	(0.31)
	August 2009	372	385	97%	0	0	0	0%	0.00	(0.22)
	July 2009	282	285	99%	0.1543	0	0	0%	0.00	(0.30)
OP-3D Installation Commitments Met	June 2010	0	0	0%	0.1302	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded Parity	May 2010	0	0	0%	0.1657	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.1632	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.0796	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.0836	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.0822	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.234	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0.1902	17	26	65%	-0.71	(1.43)
	October 2009	0	0	0%	0.1586	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0.2046	32	38	84%	-0.43	(1.26)
	August 2009	0	0	0%	0.2504	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.2252	0	0	0%	0.00	0.00
OP-3D Installation Commitments Met	June 2010	181	183	99%	0	0	0	0%	0.00	(0.30)
Unbundled Loop - ADSL Qualified	May 2010	287	288	100%	0	0	0	0%	0.00	(0.32)
Benchmark 0.9	April 2010	200	201	100%	0	0	0	0%	0.00	(0.32)
	March 2010	181	187	97%	0	0	0	0%	0.00	(0.23)
	February 2010	195	198	98%	0	0	0	0%	0.00	(0.28)
	January 2010	174	175	99%	0	0	0	0%	0.00	(0.31)
	December 2009	155	156	99%	0	0	0	0%	0.00	(0.31)
	November 2009	136	137	99%	0	0	0	0%	0.00	(0.31)
	October 2009	98	99	99%	0	0	0	0%	0.00	(0.30)
	September 2009	82	82	100%	0	0	0	0%	0.00	(0.33)
	August 2009	80	82	98%	0	0	0	0%	0.00	(0.25)
	July 2009	60	62	97%	0.3499	0	0	0%	0.00	(0.23)
OP-3D Installation Commitments Met	June 2010	172	177	97%	0.266	37	45	82%	-2.34	(2.42)
Unbundled Loop - DS1 Capable Parity	May 2010	142	146	97%	0.1906	9	9	100%	0.00	(1.48)
	April 2010	156	157	99%	0.1461	20	28	71%	-3.01	(2.83)

	March 2010	141	142	99%	0.0987	20	22	91%	-1.27	(1.77)
	February 2010	146	147	99%	0.1069	41	49	84%	-2.57	(2.56)
	January 2010	162	172	94%	0.142	26	32	81%	-1.72	(2.05)
	December 2009	128	133	96%	0.2254	14	18	78%	-1.77	(2.08)
	November 2009	151	155	97%	0.203	17	26	65%	-3.18	(2.93)
	October 2009	131	137	96%	0.2208	27	30	90%	-0.93	(1.57)
	September 2009	111	119	93%	0.2843	32	38	84%	-1.33	(1.81)
	August 2009	106	112	95%	0.2091	34	49	69%	-3.20	(2.95)
	July 2009	125	126	99%	0.0925	38	40	95%	-1.06	(1.65)
OP-3D Installation Commitments Met Unbundled Loop - XDSL Benchmark 0.9	June 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	May 2010	1	1	100%	0.4714	0	0	0%	0.00	(0.33)
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	3	3	100%	0.5	0	0	0%	0.00	(0.33)
	January 2010	4	4	100%	0	0	0	0%	0.00	(0.33)
	December 2009	4	4	100%	0	0	0	0%	0.00	(0.33)
	November 2009	0	0	0%	0.5	0	0	0%	0.00	0.00
	October 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
	September 2009	1	1	100%	0.4969	0	0	0%	0.00	(0.33)
	August 2009	6	7	86%	0	0	0	0%	0.00	0.14
	July 2009	4	4	100%	0.4714	0	0	0%	0.00	(0.33)
	OP-3D Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	June 2010	663	689	96%	0	0	0	0%	0.00
May 2010		941	962	98%	0	0	0	0%	0.00	(0.26)
April 2010		906	915	99%	0	0	0	0%	0.00	(0.30)
March 2010		941	952	99%	0	0	0	0%	0.00	(0.29)
February 2010		904	923	98%	0	0	0	0%	0.00	(0.26)
January 2010		811	857	95%	0	0	0	0%	0.00	(0.15)
December 2009		867	906	96%	0	0	0	0%	0.00	(0.19)
November 2009		960	1012	95%	0	0	0	0%	0.00	(0.16)
October 2009		781	857	91%	0	0	0	0%	0.00	(0.04)
September 2009		937	982	95%	0	0	0	0%	0.00	(0.18)
August 2009		1033	1042	99%	0	0	0	0%	0.00	(0.30)
July 2009		885	914	97%	0	0	0	0%	0.00	(0.23)
OP-3D Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9		June 2010	2	3	67%	0	0	0	0%	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	March 2010	2	4	50%	0	0	0	0%	0.00	1.33
	February 2010	0	2	0%	0	0	0	0%	0.00	3.00
	January 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2009	1	2	50%	0	0	0	0%	0.00	1.33
	November 2009	0	1	0%	0	0	0	0%	0.00	3.00
	October 2009	4	9	44%	0	0	0	0%	0.00	1.52
	September 2009	0	2	0%	0	0	0	0%	0.00	3.00
	August 2009	2	3	67%	0	0	0	0%	0.00	0.78
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3D Installation Commitments Met Unbundled Loop ISDN Capable Parity	June 2010	1	1	100%	0	12	13	92%	-0.28
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		2	2	100%	0	7	10	70%	-0.85	(1.51)
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		1	1	100%	0	11	11	100%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00

	October 2009	1	1	100%	0	21	25	84%	-0.43	(1.26)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	9	10	90%	-0.32	(1.19)
	July 2009	1	1	100%	0	9	11	82%	-0.45	(1.27)
OP-3E Installation Commitments Met Basic Rate ISDN Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	2	2	100%	0	1	1	100%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	1	2	50%	-0.82	(1.50)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Dark Fiber - IOF Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.1941	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.2444	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.2215	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.2083	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.1336	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.1543	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.1581	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.2261	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met E911 Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Enhanced Extended Loops - DS1 Capable Benchmark 0.9	June 2010	63	63	100%	0	0	0	0%	0.00	(0.33)
	May 2010	49	51	96%	0	0	0	0%	0.00	(0.20)
	April 2010	88	94	94%	0	0	0	0%	0.00	(0.12)
	March 2010	55	58	95%	0	0	0	0%	0.00	(0.16)
	February 2010	42	44	95%	0	0	0	0%	0.00	(0.18)
	January 2010	54	55	98%	0	0	0	0%	0.00	(0.27)
	December 2009	40	41	98%	0	0	0	0%	0.00	(0.25)
	November 2009	42	42	100%	0	0	0	0%	0.00	(0.33)
	October 2009	38	39	97%	0	0	0	0%	0.00	(0.25)
	September 2009	21	21	100%	0	0	0	0%	0.00	(0.33)
	August 2009	35	37	95%	0	0	0	0%	0.00	(0.15)
	July 2009	82	85	96%	0	0	0	0%	0.00	(0.22)
OP-3E Installation Commitments Met	June 2010	1	1	100%	0	0	0	0%	0.00	(0.33)

Enhanced Extended Loops - DS3 Capable Benchmark 0.9	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met Frame Relay Parity	May 2010	0	0	0%	0	0	0	0%	0.00
April 2010		1	1	100%	0	1	1	100%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		1	1	100%	0	1	2	50%	-0.82	(1.50)
June 2010		1	1	100%	0	17	17	100%	0.00	0.00
OP-3E Installation Commitments Met LIS Trunk Parity		May 2010	3	3	100%	0	3	3	100%	0.00
	April 2010	3	3	100%	0	7	7	100%	0.00	0.00
	March 2010	3	3	100%	0	6	9	67%	-1.06	(1.64)
	February 2010	11	11	100%	0	13	15	87%	-0.99	(1.60)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	6	6	100%	0	11	11	100%	0.00	0.00
	November 2009	10	10	100%	0	13	15	87%	-0.96	(1.58)
	October 2009	5	5	100%	0	12	12	100%	0.00	0.00
	September 2009	9	9	100%	0	3	5	60%	-1.46	(1.89)
	August 2009	2	2	100%	0.5	7	7	100%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-3E Installation Commitments Met PBX Parity	May 2010	0	0	0%	0	0	0	0%	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		1	1	100%	0	1	3	33%	-1.22	(1.74)
February 2010		1	1	100%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0	0	0	0%	0.00	0.00
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	0	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0.4714	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT Above DS1 Level Parity		May 2010	0	1	0%	0	8	8	100%	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.3	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.2494	0	0	0%	0.00	0.00

	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.2353	0	0	0%	0.00	0.00
	September 2009	1	2	50%	0	1	1	100%	0.00	(1.26)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met UDIT	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
DS1 Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.2935	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	11	23	48%	-1.02	(1.62)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met	June 2010	9	9	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop - 2 Wire Non-Loaded	May 2010	7	7	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	April 2010	15	15	100%	0	0	0	0%	0.00	(0.33)
	March 2010	18	20	90%	0	0	0	0%	0.00	0.00
	February 2010	14	15	93%	0.3727	0	0	0%	0.00	(0.11)
	January 2010	12	12	100%	0	0	0	0%	0.00	(0.33)
	December 2009	7	7	100%	0	0	0	0%	0.00	(0.33)
	November 2009	16	17	94%	0.2575	0	0	0%	0.00	(0.14)
	October 2009	13	13	100%	0	0	0	0%	0.00	(0.33)
	September 2009	18	18	100%	0	0	0	0%	0.00	(0.33)
	August 2009	8	8	100%	0	0	0	0%	0.00	(0.33)
	July 2009	12	12	100%	0.4422	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	June 2010	14	14	100%	0	0	0	0%	0.00	(0.33)
Unbundled Loop - ADSL Qualified	May 2010	27	27	100%	0	0	0	0%	0.00	(0.33)
Benchmark 0.9	April 2010	24	24	100%	0	0	0	0%	0.00	(0.33)
	March 2010	19	21	90%	0	0	0	0%	0.00	(0.02)
	February 2010	17	17	100%	0	0	0	0%	0.00	(0.33)
	January 2010	13	13	100%	0	0	0	0%	0.00	(0.33)
	December 2009	15	15	100%	0	0	0	0%	0.00	(0.33)
	November 2009	15	15	100%	0	0	0	0%	0.00	(0.33)
	October 2009	21	21	100%	0	0	0	0%	0.00	(0.33)
	September 2009	7	7	100%	0	0	0	0%	0.00	(0.33)
	August 2009	15	15	100%	0	0	0	0%	0.00	(0.33)
	July 2009	10	10	100%	0	0	0	0%	0.00	(0.33)
OP-3E Installation Commitments Met	June 2010	10	10	100%	0.3808	17	25	68%	-1.83	(2.11)
Unbundled Loop - DS1 Capable Parity	May 2010	16	16	100%	0	10	14	71%	-1.73	(2.05)
	April 2010	14	14	100%	0.1255	31	39	79%	-1.63	(1.99)
	March 2010	5	6	83%	0.2421	34	38	89%	0.46	(1.06)
	February 2010	14	14	100%	0.1423	33	43	77%	-1.79	(2.09)
	January 2010	14	14	100%	0.127	25	30	83%	-1.38	(1.84)
	December 2009	13	14	93%	0.213	11	23	48%	-2.66	(2.62)
	November 2009	13	13	100%	0.1015	15	23	65%	-2.10	(2.28)
	October 2009	13	13	100%	0.4236	22	29	76%	-1.69	(2.03)
	September 2009	9	9	100%	0.1423	25	37	68%	-1.86	(2.13)
	August 2009	11	15	73%	0.1638	22	42	52%	-1.39	(1.85)

OP-3E Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	July 2009	11	11	100%	0.0861	39	49	80%	-1.52	(1.92)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	December 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
	November 2009	1	1	100%	0.5	0	0	0%	0.00	(0.33)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	June 2010	75	75	100%	0	0	0	0%	0.00	(0.33)
	May 2010	123	125	98%	0	0	0	0%	0.00	(0.28)
	April 2010	150	160	94%	0	0	0	0%	0.00	(0.13)
	March 2010	142	145	98%	0	0	0	0%	0.00	(0.26)
	February 2010	180	183	98%	0	0	0	0%	0.00	(0.28)
	January 2010	120	126	95%	0	0	0	0%	0.00	(0.17)
	December 2009	95	96	99%	0	0	0	0%	0.00	(0.30)
	November 2009	98	128	77%	0	0	0	0%	0.00	0.45
	October 2009	142	145	98%	0	0	0	0%	0.00	(0.26)
	September 2009	141	145	97%	0	0	0	0%	0.00	(0.24)
	August 2009	133	134	99%	0	0	0	0%	0.00	(0.31)
	July 2009	97	101	96%	0	0	0	0%	0.00	(0.20)
	OP-3E Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	June 2010	0	0	0%	0	0	0	0%	0.00
May 2010		0	0	0%	0	0	0	0%	0.00	0.00
April 2010		1	1	100%	0	0	0	0%	0.00	(0.33)
March 2010		0	0	0%	0.71	0	0	0%	0.00	0.00
February 2010		0	1	0%	0	0	0	0%	0.00	3.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		1	2	50%	0	0	0	0%	0.00	1.33
November 2009		0	2	0%	0	0	0	0%	0.00	3.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	0	0%	1.41	0	0	0%	0.00	0.00
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0.89	0	0	0%	0.00	0.00
OP-3E Installation Commitments Met Unbundled Loop ISDN Capable Parity		June 2010	0	0	0%	0	0	0	0%	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	1	1	100%	0.00	0.00
	February 2010	1	1	100%	0	4	4	100%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	1	2	50%	-1.00	(1.61)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	5	5	100%	0	4	4	100%	0.00	0.00
	OP-4A Installation Interval Business Parity	June 2010	0	0	0	2.4	0	0	0	0.00
May 2010		0	0	0	1.46	0	0	0	0.00	0.00
April 2010		5	2	3	0.41	3020	746	4	-0.39	(1.24)
March 2010		2	1	2	1.47	2403	621	4	-0.39	(1.24)

	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0.48	0	0	0	0.00	0.00
	December 2009	2	1	2	0	2999	730	4	-0.29	(1.18)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	6	2	3	1.15	3240	779	4	-0.35	(1.22)
	September 2009	6	1	6	0	3125	767	4	0.38	(0.39)
	August 2009	12	5	2	56	2882	720	4	-0.67	(1.41)
	July 2009	6	3	2	1	2848	797	4	-0.62	(1.38)
OP-4A Installation Interval Line Splitting Benchmark 3.3	June 2010	0	0	0	16.63	0	0	0	0.00	0.00
	May 2010	3	1	3	5.64	0	0	0	0.00	(0.27)
	April 2010	0	0	0	0.7	0	0	0	0.00	0.00
	March 2010	0	0	0	0.25	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0.3	0	0	0	0.00	0.00
	December 2009	19	1	19	1.6	0	0	0	0.00	14.27
	November 2009	0	0	0	1.13	0	0	0	0.00	0.00
	October 2009	0	0	0	2.58	0	0	0	0.00	0.00
	September 2009	0	0	0	1.57	0	0	0	0.00	0.00
	August 2009	3	1	3	12.4	0	0	0	0.00	(0.27)
	July 2009	3	1	3	1.14	0	0	0	0.00	(0.27)
OP-4A Installation Interval Residence Parity	June 2010	67	20	3	0	14193	3308	4	-1.47	(1.89)
	May 2010	19	6	3	0	8640	2603	3	-0.14	(1.09)
	April 2010	17	6	3	0	9177	2715	3	-0.59	(1.36)
	March 2010	12	4	3	0	7959	2396	3	-0.31	(1.19)
	February 2010	33	10	3	0	8063	2495	3	0.10	(0.84)
	January 2010	9	3	3	0	8287	2449	3	-0.26	(1.16)
	December 2009	6	2	3	0	9795	2696	4	-0.32	(1.20)
	November 2009	11	3	4	0	13438	3269	4	-0.31	(1.19)
	October 2009	8	2	4	0	14224	3356	4	-0.14	(1.09)
	September 2009	124	4	31	0	9827	2835	3	23.56	1.26
	August 2009	9	3	3	0	10296	2998	3	-0.27	(1.17)
	July 2009	11	3	4	0	9936	2853	3	0.11	(0.73)
OP-4A Installation Interval UNE - P (POTS) Parity	June 2010	76	13	6	0	18618	4319	4	1.76	0.04
	May 2010	26	10	3	0	11473	3315	3	-0.76	(1.46)
	April 2010	31	16	2	0	12197	3461	4	-1.93	(2.17)
	March 2010	8	4	2	0	10362	3017	3	-1.01	(1.61)
	February 2010	23	11	2	0	10558	3175	3	-1.41	(1.86)
	January 2010	31	11	3	0	10661	3060	3	-0.68	(1.41)
	December 2009	18	7	3	0	12794	3426	4	-0.74	(1.45)
	November 2009	44	15	3	0	16859	4079	4	-1.46	(1.89)
	October 2009	28	11	3	0	17464	4135	4	-1.91	(2.16)
	September 2009	101	14	7	1	12952	3602	4	4.30	0.39
	August 2009	22	10	2	0	13178	3718	4	-1.24	(1.75)
	July 2009	20	11	2	0	12784	3650	4	-1.74	(2.06)
OP-4B Installation Interval Business Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	3.54	0	0	0	0.00	0.00
	April 2010	0	0	0	0.82	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	15	1	15	0	452	93	5	2.34	0.00
	January 2010	2	1	2	1.26	398	95	4	-0.61	(1.37)
	December 2009	0	0	0	1.41	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
October 2009	0	0	0	0	0	0	0	0.00	0.00	

	September 2009	0	0	0	2.12	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	4	2	2	0	610	129	5	-0.47	(1.29)
OP-4B Installation Interval Residence Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	3	1	3	0.89	2109	558	4	-0.28	(1.17)
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	2.12	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0.5	0	0	0	0.00	0.00
	October 2009	9	3	3	0.14	2627	629	4	-0.64	(1.39)
	September 2009	6	2	3	0.45	2376	549	4	-0.51	(1.31)
	August 2009	6	2	3	0	2182	580	4	-0.36	(1.22)
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4B Installation Interval UNE - P (POTS) Parity	June 2010	9	2	5	0	3402	779	4	0.06	(0.69)
	May 2010	8	4	2	0	2321	643	4	-0.91	(1.55)
	April 2010	2	1	2	0	2549	665	4	-0.62	(1.37)
	March 2010	4	2	2	0	2188	575	4	-0.77	(1.47)
	February 2010	13	4	3	0	2413	584	4	-0.45	(1.27)
	January 2010	6	2	3	0	2212	579	4	-0.40	(1.24)
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	3	1	3	0	2715	669	4	-0.28	(1.17)
	October 2009	7	2	4	0	3168	743	4	-0.26	(1.16)
	September 2009	2	1	2	0	2801	645	4	-0.62	(1.37)
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	2	1	2	0	2930	688	4	-0.39	(1.24)
OP-4C Installation Interval Business Parity	June 2010	6	6	1	0	325	201	2	-0.38	(1.23)
	May 2010	7	5	1	0	308	219	1	-0.01	(1.01)
	April 2010	7	7	1	0	294	198	1	-1.27	(1.77)
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	5	2	3	0	262	174	2	1.37	0.11
	January 2010	1	1	1	0	395	254	2	-0.46	(1.28)
	December 2009	5	4	1	0	352	232	2	-0.47	(1.28)
	November 2009	53	54	1	0	336	277	1	-1.56	(1.95)
	October 2009	4	5	1	0	360	254	1	-1.29	(1.78)
	September 2009	11	11	1	0	375	252	1	-1.42	(1.87)
	August 2009	3	3	1	0	493	319	2	-0.39	(1.24)
	July 2009	1	1	1	0.33	354	252	1	-0.39	(1.24)
OP-4C Installation Interval Centrex Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	1	0	0	2	2	1	-0.58	(1.35)
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4C Installation Interval Line Splitting Benchmark 3.3	June 2010	3	1	3	0	0	0	0	0.00	(0.27)
	May 2010	9	3	3	0	0	0	0	0.00	(0.27)

	April 2010	0	0	0	0.45	0	0	0	0.00	0.00
	March 2010	3	1	3	0.58	0	0	0	0.00	(0.27)
	February 2010	3	1	3	0	0	0	0	0.00	(0.27)
	January 2010	3	1	3	0	0	0	0	0.00	(0.27)
	December 2009	6	2	3	0	0	0	0	0.00	(0.27)
	November 2009	15	5	3	0	0	0	0	0.00	(0.27)
	October 2009	27	9	3	0	0	0	0	0.00	(0.27)
	September 2009	3	1	3	0	0	0	0	0.00	(0.27)
	August 2009	26	9	3	0	0	0	0	0.00	(0.37)
	July 2009	21	7	3	0	0	0	0	0.00	(0.27)
OP-4C Installation Interval Residence Parity	June 2010	9	9	1	0	3301	2905	1	-0.77	(1.47)
	May 2010	2	2	1	0	3858	3408	1	-0.20	(1.12)
	April 2010	3	3	1	0	4242	3696	1	-0.55	(1.33)
	March 2010	3	3	1	0	3371	2929	1	-0.45	(1.28)
	February 2010	2	2	1	3.5	3805	3366	1	-0.36	(1.22)
	January 2010	2	2	1	0	3805	3500	1	-0.27	(1.16)
	December 2009	2	2	1	0	4206	3575	1	-0.30	(1.18)
	November 2009	2	2	1	0.82	4499	4078	1	-0.31	(1.19)
	October 2009	5	5	1	0	4851	4413	1	-0.49	(1.30)
	September 2009	4	4	1	0	4748	4060	1	-0.55	(1.34)
	August 2009	2	2	1	0	4175	4220	1	0.03	(1.51)
	July 2009	2	2	1	0	4831	4169	1	-0.36	(1.22)
	OP-4C Installation Interval UNE - P (POTS) Parity	June 2010	5	5	1	0	3626	3106	1	-0.33
May 2010		6	5	1	0	4166	3627	1	0.12	(0.99)
April 2010		1	3	0	0	4536	3894	1	-2.81	(2.71)
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		2	2	1	0	4067	3540	1	-0.38	(1.23)
January 2010		0	1	0	0	4200	3754	1	-2.00	(2.22)
December 2009		1	1	1	0	4558	3807	1	-0.23	(1.14)
November 2009		1	1	1	0	4835	4355	1	-0.21	(1.13)
October 2009		2	2	1	0	5211	4667	1	-0.32	(1.20)
September 2009		3	3	1	0	5123	4312	1	-0.50	(1.30)
August 2009		4	4	1	0	4668	4539	1	-0.07	(1.04)
July 2009		6	6	1	1.39	5185	4421	1	-0.65	(1.40)
OP-4D Installation Interval Basic Rate ISDN Parity		June 2010	0	0	0	0	0	0	0	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	19	1	19	0	50	6	8	1.31	(0.57)
	March 2010	33	4	8	0	50	2	25	-0.65	(1.40)
	February 2010	3	1	3	0	5	1	5	0.00	0.00
	January 2010	9	3	3	0	32	6	5	-1.53	(1.93)
	December 2009	12	4	3	0	32	6	5	-1.26	(1.76)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	OP-4D Installation Interval Dark Fiber - IOF Diagnostic	June 2010	0	0	0	0	0	0	0	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		17	1	17	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00

	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	38	2	19	0	0	0	0	0.00	0.00
	August 2009	146	8	18	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Dark Fiber - Loop Diagnostic	June 2010	20	1	20	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval DS0 Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	5	1	5	0	6	1	6	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0.5	0	0	0	0.00	0.00
	July 2009	7	1	7	0	102	6	17	-0.53	(1.32)
OP-4D Installation Interval E911 Parity	June 2010	48	4	12	0.91	0	0	0	0.00	0.00
	May 2010	0	0	0	1.15	0	0	0	0.00	0.00
	April 2010	0	0	0	0.9	0	0	0	0.00	0.00
	March 2010	144	12	12	0.76	0	0	0	0.00	0.00
	February 2010	0	0	0	1.31	0	0	0	0.00	0.00
	January 2010	0	0	0	0.89	0	0	0	0.00	0.00
	December 2009	0	0	0	0.9	0	0	0	0.00	0.00
	November 2009	0	0	0	0.24	0	0	0	0.00	0.00
	October 2009	0	0	0	0.83	0	0	0	0.00	0.00
	September 2009	0	0	0	1.02	0	0	0	0.00	0.00
	August 2009	0	0	0	0.46	0	0	0	0.00	0.00
	July 2009	0	0	0	1	0	0	0	0.00	0.00
OP-4D Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	12	2	6	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	19	4	5	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	25	5	5	0	0	0	0	0.00	0.00

OP-4D Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	June 2010	111	27	4	0	0	0	0	0.00	(0.94)	
	May 2010	134	32	4	0	0	0	0	0.00	(0.91)	
	April 2010	62	14	4	0	0	0	0	0.00	(0.79)	
	March 2010	73	16	5	0	0	0	0	0.00	(0.72)	
	February 2010	22	5	4	0	0	0	0	0.00	(0.80)	
	January 2010	55	12	5	0	0	0	0	0.00	(0.71)	
	December 2009	84	17	5	0	0	0	0	0.00	(0.53)	
	November 2009	55	13	4	0	0	0	0	0.00	(0.88)	
	October 2009	84	19	4	0	0	0	0	0.00	(0.79)	
	September 2009	71	15	5	0	0	0	0	0.00	(0.63)	
	August 2009	74	17	4	0	0	0	0	0.00	(0.82)	
	July 2009	92	20	5	6.43	0	0	0	0.00	(0.70)	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	OP-4D Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	May 2010	0	0	0	0	0	0	0	0.00	0.00
April 2010		6	1	6	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		7	1	7	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0.00	0.00	
October 2009		0	0	0	0	0	0	0	0.00	0.00	
September 2009		0	0	0	0	0	0	0	0.00	0.00	
August 2009		0	0	0	0	0	0	0	0.00	0.00	
July 2009		0	0	0	0	0	0	0	0.00	0.00	
June 2010		22	1	22	0	0	0	0	0.00	0.00	
May 2010		0	0	0	0	0	0	0	0.00	0.00	
OP-4D Installation Interval LIS Trunk Parity		April 2010	22	1	22	0	0	0	0	0.00	0.00
	March 2010	21	1	21	0	0	0	0	0.00	0.00	
	February 2010	0	0	0	0	0	0	0	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	
	December 2009	18	1	18	0	0	0	0	0.00	0.00	
	November 2009	13	1	13	0	0	0	0	0.00	0.00	
	October 2009	8	1	8	0	0	0	0	0.00	0.00	
	September 2009	44	2	22	0	37	3	12	3.67	(0.13)	
	August 2009	58	5	12	0	68	4	17	-2.73	(2.66)	
	July 2009	60	4	15	0	56	6	9	1.26	(0.42)	
	June 2010	0	0	0	0.61	0	0	0	0.00	0.00	
	May 2010	0	0	0	0.95	0	0	0	0.00	0.00	
	April 2010	0	0	0	1.01	0	0	0	0.00	0.00	
	March 2010	0	0	0	1.69	0	0	0	0.00	0.00	
OP-4D Installation Interval PBX Parity	February 2010	0	0	0	0.58	0	0	0	0.00	0.00	
	January 2010	0	0	0	0.73	0	0	0	0.00	0.00	
	December 2009	0	0	0	0.89	0	0	0	0.00	0.00	
	November 2009	0	0	0	0.66	0	0	0	0.00	0.00	
	October 2009	3	1	3	0.62	40	7	6	-0.58	(1.35)	
	September 2009	0	0	0	0.61	0	0	0	0.00	0.00	
	August 2009	0	0	0	0.59	0	0	0	0.00	0.00	
	July 2009	0	0	0	1.01	0	0	0	0.00	0.00	
	June 2010	0	0	0	0	0	0	0	0.00	0.00	
	OP-4D Installation Interval UDIT Above DS1 Level Parity	May 2010	14	2	7	0	21	3	7	0.00	(1.00)
		April 2010	0	0	0	0	0	0	0	0.00	0.00
		March 2010	0	0	0	0	0	0	0	0.00	0.00
		February 2010	0	0	0	0	0	0	0	0.00	0.00
		February 2010	0	0	0	0	0	0	0	0.00	0.00

	January 2010	7	1	7	0	0	1	0	0.00	0.00
	December 2009	14	2	7	0	34	4	9	-1.73	(2.05)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	June 2010	264	106	2	0.79	0	0	0	0.00	(1.75)
	May 2010	320	123	3	0.6	0	0	0	0.00	(1.70)
	April 2010	346	125	3	0.65	0	0	0	0.00	(1.62)
	March 2010	346	131	3	0.76	0	0	0	0.00	(1.68)
	February 2010	380	140	3	3.5	0	0	0	0.00	(1.64)
	January 2010	382	154	2	0.76	0	0	0	0.00	(1.76)
	December 2009	341	136	3	0.7	0	0	0	0.00	(1.75)
	November 2009	446	181	2	0.69	0	0	0	0.00	(1.77)
	October 2009	375	148	3	0.63	0	0	0	0.00	(1.73)
	September 2009	302	121	3	0.73	0	0	0	0.00	(1.75)
	August 2009	392	134	3	1.2	0	0	0	0.00	(1.54)
	July 2009	240	96	3	0.5	0	0	0	0.00	(1.75)
OP-4D Installation Interval Unbundled Loop 4 Wire Non-Loaded Parity	June 2010	0	0	0	1.09	0	0	0	0.00	0.00
	May 2010	0	0	0	1.05	0	0	0	0.00	0.00
	April 2010	0	0	0	0.9	0	0	0	0.00	0.00
	March 2010	0	0	0	1.51	0	0	0	0.00	0.00
	February 2010	0	0	0	0.88	0	0	0	0.00	0.00
	January 2010	0	0	0	0.97	0	0	0	0.00	0.00
	December 2009	0	0	0	1.4	0	0	0	0.00	0.00
	November 2009	2	1	2	1.46	196	18	11	-1.72	(2.05)
	October 2009	0	0	0	1.1	0	0	0	0.00	0.00
	September 2009	0	0	0	2.13	0	0	0	0.00	0.00
	August 2009	0	0	0	0.99	0	0	0	0.00	0.00
	July 2009	0	0	0	1.86	0	0	0	0.00	0.00
OP-4D Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	June 2010	302	116	3	2.12	0	0	0	0.00	(1.70)
	May 2010	397	154	3	0	0	0	0	0.00	(1.71)
	April 2010	248	101	2	0	0	0	0	0.00	(1.77)
	March 2010	260	90	3	0	0	0	0	0.00	(1.56)
	February 2010	279	106	3	0	0	0	0	0.00	(1.68)
	January 2010	208	80	3	1.15	0	0	0	0.00	(1.70)
	December 2009	187	75	2	1.73	0	0	0	0.00	(1.75)
	November 2009	179	72	2	0.82	0	0	0	0.00	(1.76)
	October 2009	107	44	2	0	0	0	0	0.00	(1.78)
	September 2009	104	39	3	0	0	0	0	0.00	(1.67)
	August 2009	99	36	3	0	0	0	0	0.00	(1.63)
	July 2009	77	30	3	2.12	0	0	0	0.00	(1.72)
OP-4D Installation Interval Unbundled Loop DS1 Capable Benchmark 5.5	June 2010	497	110	5	0.67	0	0	0	0.00	(0.54)
	May 2010	450	100	5	1.41	0	0	0	0.00	(0.55)
	April 2010	413	88	5	0.5	0	0	0	0.00	(0.44)
	March 2010	291	67	4	0.63	0	0	0	0.00	(0.63)
	February 2010	457	101	5	0.67	0	0	0	0.00	(0.53)
	January 2010	482	100	5	0.61	0	0	0	0.00	(0.37)
	December 2009	461	97	5	3.11	0	0	0	0.00	(0.41)
	November 2009	535	122	4	0.75	0	0	0	0.00	(0.61)
	October 2009	454	97	5	1.15	0	0	0	0.00	(0.45)
September 2009	352	80	4	1.42	0	0	0	0.00	(0.60)	

	August 2009	421	91	5	1.41	0	0	0	0.00	(0.48)
	July 2009	416	99	4	0.62	0	0	0	0.00	(0.71)
OP-4D Installation Interval Unbundled Loop XDSLi Benchmark 6	June 2010	5	1	5	0	0	0	0	0.00	(0.50)
	May 2010	4	1	4	0	0	0	0	0.00	(1.00)
	April 2010	5	1	5	0	0	0	0	0.00	(0.50)
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	13	3	4	0	0	0	0	0.00	(0.83)
	January 2010	14	4	4	0	0	0	0	0.00	(1.25)
	December 2009	16	4	4	0	0	0	0	0.00	(1.00)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	10	2	5	0	0	0	0	0.00	(0.50)
	September 2009	5	1	5	8.91	0	0	0	0.00	(0.50)
August 2009	34	7	5	0	0	0	0	0.00	(0.57)	
July 2009	16	4	4	6.66	0	0	0	0.00	(1.00)	
OP-4D Installation Interval Unbundled Loop Analog Benchmark 6	June 2010	2885	560	5	0	0	0	0	0.00	(0.42)
	May 2010	3735	739	5	0	0	0	0	0.00	(0.47)
	April 2010	3351	673	5	0	0	0	0	0.00	(0.51)
	March 2010	3597	734	5	0.71	0	0	0	0.00	(0.55)
	February 2010	3382	664	5	0	0	0	0	0.00	(0.45)
	January 2010	3294	593	6	0	0	0	0	0.00	(0.22)
	December 2009	3159	633	5	0	0	0	0	0.00	(0.50)
	November 2009	3161	627	5	0	0	0	0	0.00	(0.48)
	October 2009	3201	612	5	0	0	0	0	0.00	(0.38)
	September 2009	3488	688	5	0	0	0	0	0.00	(0.47)
August 2009	3520	717	5	0	0	0	0	0.00	(0.55)	
July 2009	3214	627	5	0	0	0	0	0.00	(0.44)	
OP-4D Installation Interval Unbundled Loop Conditioned Benchmark 15	June 2010	30	2	15	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	15	1	15	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	10	1	10	0	0	0	0	0.00	(1.00)
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	9	1	9	0	0	0	0	0.00	(1.20)
	October 2009	124	8	16	0	0	0	0	0.00	0.10
	September 2009	7	1	7	0	0	0	0	0.00	(1.60)
August 2009	28	3	9	0	0	0	0	0.00	(1.13)	
July 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-4D Installation Interval Unbundled Loop ISDN Capable Parity	June 2010	4	1	4	0	79	10	8	-0.65	(1.39)
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	7	2	4	0	50	6	8	-0.78	(1.48)
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	5	1	5	0	32	6	5	-0.11	(1.07)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	5	1	5	0	135	18	8	-0.38	(1.23)
	September 2009	0	0	0	0	0	0	0	0.00	0.00
August 2009	4	1	4	0	83	10	8	-0.95	(1.58)	
July 2009	4	1	4	0	54	10	5	-0.42	(1.26)	
OP-4E Installation Interval Basic Rate ISDN Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00

	March 2010	4	2	2	0	4	1	4	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	4	1	4	0	37	2	19	-0.67	(1.41)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Dark Fiber - IOF Diagnostic	June 2010	0	0	0	1.67	0	0	0	0.00	0.00
	May 2010	0	0	0	0.78	0	0	0	0.00	0.00
	April 2010	20	1	20	1.03	0	0	0	0.00	0.00
	March 2010	0	0	0	1.17	0	0	0	0.00	0.00
	February 2010	0	0	0	1.03	0	0	0	0.00	0.00
	January 2010	0	0	0	0.82	0	0	0	0.00	0.00
	December 2009	0	0	0	0.8	0	0	0	0.00	0.00
	November 2009	0	0	0	1.66	0	0	0	0.00	0.00
	October 2009	0	0	0	0.83	0	0	0	0.00	0.00
	September 2009	0	0	0	1.39	0	0	0	0.00	0.00
	August 2009	0	0	0	0.87	0	0	0	0.00	0.00
	July 2009	0	0	0	0.92	0	0	0	0.00	0.00
	OP-4E Installation Interval E911 Parity	June 2010	24	2	12	0	0	0	0	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		168	14	12	0	0	0	0	0.00	0.00
January 2010		24	2	12	0	24	2	12	0.00	0.00
December 2009		96	8	12	0	0	0	0	0.00	0.00
November 2009		0	0	0	0	0	0	0	0.00	0.00
October 2009		0	0	0	5.45	0	0	0	0.00	0.00
September 2009		0	0	0	0	0	0	0	0.00	0.00
August 2009		0	0	0	0.58	0	0	0	0.00	0.00
July 2009		0	0	0	0	0	0	0	0.00	0.00
OP-4E Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6		June 2010	200	45	4	0	0	0	0	0.00
	May 2010	183	40	5	0	0	0	0	0.00	(0.71)
	April 2010	377	83	5	0	0	0	0	0.00	(0.73)
	March 2010	256	53	5	0	0	0	0	0.00	(0.58)
	February 2010	111	25	4	0	0	0	0	0.00	(0.78)
	January 2010	189	42	5	0	0	0	0	0.00	(0.75)
	December 2009	152	35	4	0	0	0	0	0.00	(0.83)
	November 2009	152	34	4	0	0	0	0	0.00	(0.76)
	October 2009	125	27	5	0	0	0	0	0.00	(0.69)
	September 2009	57	13	4	0	0	0	0	0.00	(0.81)
	August 2009	127	28	5	0	0	0	0	0.00	(0.73)
	July 2009	299	61	5	0	0	0	0	0.00	(0.55)
	OP-4E Installation Interval LIS Trunk Parity	June 2010	0	0	0	0	0	0	0	0.00
May 2010		0	0	0	0	0	0	0	0.00	0.00
April 2010		21	1	21	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00
February 2010		0	0	0	0	0	0	0	0.00	0.00
January 2010		0	0	0	0	0	0	0	0.00	0.00
December 2009		0	0	0	0	0	0	0	0.00	0.00
November 2009		46	4	12	0	14	1	14	0.00	0.00

	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	86	4	22	0	13	1	13		0.00	0.00
	August 2009	21	1	21	0	75	5	15		2.93	(0.22)
	July 2009	0	0	0	0	0	0	0		0.00	0.00
OP-4E Installation Interval PBX Parity	June 2010	0	0	0	0	0	0	0		0.00	0.00
	May 2010	0	0	0	0.55	0	0	0		0.00	0.00
	April 2010	0	0	0	0.71	0	0	0		0.00	0.00
	March 2010	3	1	3	0.35	70	3	23		-1.33	(1.81)
	February 2010	2	1	2	13.06	0	0	0		0.00	0.00
	January 2010	0	0	0	1.16	0	0	0		0.00	0.00
	December 2009	0	0	0	0.55	0	0	0		0.00	0.00
	November 2009	0	0	0	0.45	0	0	0		0.00	0.00
	October 2009	0	0	0	0.76	0	0	0		0.00	0.00
	September 2009	0	0	0	0.76	0	0	0		0.00	0.00
	August 2009	0	0	0	0	0	0	0		0.00	0.00
	July 2009	0	0	0	0.58	0	0	0		0.00	0.00
OP-4E Installation Interval UDIT Above DS1 Level Parity	June 2010	0	0	0	0.33	0	0	0		0.00	0.00
	May 2010	19	1	19	0.83	22	6	4		8.69	(0.41)
	April 2010	0	0	0	0.65	0	0	0		0.00	0.00
	March 2010	0	0	0	0.5	0	0	0		0.00	0.00
	February 2010	0	0	0	0.41	0	0	0		0.00	0.00
	January 2010	0	0	0	0.53	0	0	0		0.00	0.00
	December 2009	0	0	0	0	0	0	0		0.00	0.00
	November 2009	0	0	0	0.95	0	0	0		0.00	0.00
	October 2009	0	0	0	0.5	0	0	0		0.00	0.00
	September 2009	0	0	0	0.47	0	0	0		0.00	0.00
	August 2009	0	0	0	0	0	0	0		0.00	0.00
	July 2009	0	0	0	0.55	0	0	0		0.00	0.00
OP-4E Installation Interval Unbundled Loop 2 Wire Non-Loaded Benchmark 6	June 2010	15	6	3	0.71	0	0	0		0.00	(1.75)
	May 2010	5	2	3	0.33	0	0	0		0.00	(1.75)
	April 2010	23	8	3	0.52	0	0	0		0.00	(1.56)
	March 2010	81	9	9	1.1	0	0	0		0.00	1.50
	February 2010	22	8	3	4.62	0	0	0		0.00	(1.63)
	January 2010	13	5	3	0.92	0	0	0		0.00	(1.70)
	December 2009	11	5	2	0.73	0	0	0		0.00	(1.90)
	November 2009	19	7	3	1.01	0	0	0		0.00	(1.64)
	October 2009	20	8	3	0.65	0	0	0		0.00	(1.75)
	September 2009	9	3	3	0.82	0	0	0		0.00	(1.50)
	August 2009	10	4	3	0.71	0	0	0		0.00	(1.75)
	July 2009	10	4	3	2.93	0	0	0		0.00	(1.75)
OP-4E Installation Interval Unbundled Loop ADSL Qualified Benchmark 6	June 2010	25	8	3	0	0	0	0		0.00	(1.44)
	May 2010	25	11	2	0	0	0	0		0.00	(1.86)
	April 2010	26	11	2	0	0	0	0		0.00	(1.82)
	March 2010	17	6	3	0	0	0	0		0.00	(1.58)
	February 2010	17	7	2	0	0	0	0		0.00	(1.79)
	January 2010	12	4	3	0	0	0	0		0.00	(1.50)
	December 2009	23	10	2	0	0	0	0		0.00	(1.85)
	November 2009	24	9	3	0	0	0	0		0.00	(1.67)
	October 2009	38	14	3	0	0	0	0		0.00	(1.64)
	September 2009	3	1	3	0	0	0	0		0.00	(1.50)
	August 2009	15	6	3	0	0	0	0		0.00	(1.75)
	July 2009	22	8	3	0	0	0	0		0.00	(1.63)
OP-4E Installation Interval Unbundled Loop	June 2010	44	9	5	0.91	0	0	0		0.00	(0.33)

DS1 Capable Benchmark 5.5	May 2010	50	11	5	0.51	0	0	0	0.00	(0.52)	
	April 2010	44	11	4	0.15	0	0	0	0.00	(0.82)	
	March 2010	23	3	8	4.2	0	0	0	0.00	1.18	
	February 2010	35	8	4	0.32	0	0	0	0.00	(0.61)	
	January 2010	40	9	4	0.43	0	0	0	0.00	(0.58)	
	December 2009	40	9	4	0.66	0	0	0	0.00	(0.58)	
	November 2009	52	12	4	0.43	0	0	0	0.00	(0.64)	
	October 2009	26	6	4	1.89	0	0	0	0.00	(0.64)	
	September 2009	38	8	5	0.98	0	0	0	0.00	(0.41)	
	August 2009	31	6	5	0.32	0	0	0	0.00	(0.18)	
	July 2009	40	9	4	0.57	0	0	0	0.00	(0.58)	
	OP-4E Installation Interval Unbundled Loop	June 2010	0	0	0	0	0	0	0	0.00	0.00
	XDSL Benchmark 6	May 2010	0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		3	1	3	0	0	0	0	0.00	(1.50)	
December 2009		10	2	5	0	0	0	0	0.00	(0.50)	
November 2009		5	1	5	0	0	0	0	0.00	(0.50)	
October 2009		0	0	0	0	0	0	0	0.00	0.00	
September 2009		0	0	0	0	0	0	0	0.00	0.00	
August 2009		0	0	0	0	0	0	0	0.00	0.00	
July 2009		0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval Unbundled Loop		June 2010	285	55	5	0	0	0	0	0.00	(0.41)
Analog Benchmark 6		May 2010	457	91	5	0	0	0	0	0.00	(0.49)
	April 2010	573	97	6	0	0	0	0	0.00	(0.05)	
	March 2010	346	69	5	0	0	0	0	0.00	(0.49)	
	February 2010	682	135	5	0	0	0	0	0.00	(0.47)	
	January 2010	460	90	5	0	0	0	0	0.00	(0.44)	
	December 2009	335	68	5	0	0	0	0	0.00	(0.54)	
	November 2009	373	66	6	1.41	0	0	0	0.00	(0.17)	
	October 2009	448	91	5	0	0	0	0	0.00	(0.54)	
	September 2009	397	79	5	0	0	0	0	0.00	(0.49)	
	August 2009	534	106	5	0	0	0	0	0.00	(0.48)	
	July 2009	373	69	5	0	0	0	0	0.00	(0.30)	
	OP-4E Installation Interval Unbundled Loop	June 2010	0	0	0	0	0	0	0	0.00	0.00
	Conditioned Benchmark 15	May 2010	0	0	0	0	0	0	0	0.00	0.00
April 2010		0	0	0	0	0	0	0	0.00	0.00	
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		15	1	15	0	0	0	0	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0.00	0.00	
October 2009		0	0	0	0	0	0	0	0.00	0.00	
September 2009		0	0	0	0	0	0	0	0.00	0.00	
August 2009		0	0	0	0	0	0	0	0.00	0.00	
July 2009		0	0	0	0	0	0	0	0.00	0.00	
OP-4E Installation Interval Unbundled Loop		June 2010	0	0	0	0	0	0	0	0.00	0.00
ISDN Capable Parity		May 2010	0	0	0	0.2421	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00	
	March 2010	5	1	5	0.2764	4	1	4	0.00	0.00	
	February 2010	4	1	4	0	10	2	5	0.00	0.00	
	January 2010	0	0	0	0	0	0	0	0.00	0.00	

	December 2009	8	2	4	0	37	2	19	-0.82	(1.50)
	November 2009	0	0	0	0.2039	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0.2764	0	0	0	0.00	0.00
	August 2009	0	0	0	0.1825	0	0	0	0.00	0.00
	July 2009	22	5	4	0	5	1	5	0.00	0.00
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Basic Rate ISDN Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	16	16	100%	0.00	0.00
	March 2010	8	8	100%	0	7	7	100%	0.00	0.00
	February 2010	1	1	100%	0	9	9	100%	0.00	0.00
	January 2010	3	3	100%	0	17	17	100%	0.00	0.00
	December 2009	5	5	100%	0	12	13	92%	-0.55	(1.33)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Business Parity	May 2010	11	11	100%	0	1663	1786	93%	-0.90	(1.55)
	April 2010	11	12	92%	0	1956	2078	94%	0.36	(1.03)
	March 2010	4	4	100%	0	1585	1681	94%	-0.49	(1.30)
	February 2010	4	4	100%	0	1533	1653	93%	-0.56	(1.34)
	January 2010	5	5	100%	0	1629	1768	92%	-0.65	(1.40)
	December 2009	22	23	96%	0	1784	1911	93%	-0.44	(1.27)
	November 2009	54	54	100%	0	1882	2054	92%	-2.19	(2.33)
	October 2009	11	12	92%	0	1869	2025	92%	0.08	(1.18)
	September 2009	28	29	97%	0	1739	1900	92%	-0.96	(1.59)
	August 2009	10	10	100%	0.5	1907	2041	93%	-0.84	(1.51)
	July 2009	10	10	100%	0.3307	1942	2104	92%	-0.91	(1.55)
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Centrex Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	124	126	98%	-0.13	(1.08)
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Dark Fiber - IOF	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	2	50%	0	0	0	0%	0.00	0.00
	August 2009	7	8	88%	0	0	0	0%	0.00	0.00

OP-5A New Service Installation Quality Reported to Repair DS0 Parity	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	18	18	100%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0	29	30	97%	5.30	(0.08)
OP-5A New Service Installation Quality Reported to Repair E911 Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	2	2	100%	0	7	7	100%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	22	22	100%	0	8	8	100%	0.00	0.00
	February 2010	14	14	100%	0	2	2	100%	0.00	0.00
	January 2010	4	4	100%	0	2	2	100%	0.00	0.00
	December 2009	8	8	100%	0	2	2	100%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0	0	0	0%	0.00	0.00
	August 2009	12	12	100%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00
May 2010		0	0	0%	0.1875	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.0967	0	0	0%	0.00	0.00
March 2010		0	0	0%	0.2103	0	0	0%	0.00	0.00
February 2010		0	0	0%	0.1805	0	0	0%	0.00	0.00
January 2010		0	0	0%	0.1911	0	0	0%	0.00	0.00
December 2009		4	4	100%	0.2842	0	0	0%	0.00	0.00
November 2009		2	2	100%	0.2799	0	0	0%	0.00	0.00
October 2009		0	1	0%	0.2457	0	0	0%	0.00	0.00
September 2009		4	4	100%	0.2407	0	0	0%	0.00	0.00
August 2009		0	0	0%	0.2642	0	0	0%	0.00	0.00
July 2009		5	5	100%	0.2628	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity		June 2010	0	0	0%	0	0	0	0%	0.00
	May 2010	105	106	99%	0	23	23	100%	0.00	(1.56)
	April 2010	144	151	95%	0	64	68	94%	-0.36	(1.22)
	March 2010	86	89	97%	0	60	63	95%	-0.40	(1.24)
	February 2010	76	79	96%	0	88	95	93%	-0.90	(1.55)
	January 2010	72	79	91%	0	60	65	92%	0.26	(1.04)
	December 2009	64	70	91%	0	41	42	98%	2.08	(0.46)
	November 2009	58	62	94%	0	47	53	89%	-0.82	(1.50)
	October 2009	76	81	94%	0	56	60	93%	-0.12	(1.07)
	September 2009	49	53	92%	0	70	76	92%	-0.07	(1.04)
	August 2009	62	67	93%	0	86	92	93%	0.24	(1.04)
	July 2009	131	133	99%	0	87	89	98%	-0.37	(1.22)
	OP-5A New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00
May 2010		4	4	100%	0	0	0	0%	0.00	0.00
April 2010		1	1	100%	0	0	0	0%	0.00	0.00
March 2010	2	2	100%	0	0	0	0%	0.00	0.00	

	February 2010	2	2	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality Reported to Repair Frame Relay Parity	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	4	4	100%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.4	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.3143	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	2	3	67%	-0.61	(1.37)
	OP-5A New Service Installation Quality Reported to Repair Line Splitting Parity	June 2010	0	0	0%	0	0	0	0%	0.00
May 2010		4	4	100%	0	11685	13007	90%	-0.67	(1.41)
April 2010		1	1	100%	0	11974	13284	90%	-0.33	(1.20)
March 2010		1	1	100%	0	10575	11741	90%	-0.33	(1.20)
February 2010		1	1	100%	0	10952	12281	89%	-0.35	(1.21)
January 2010		2	2	100%	0	11393	12769	89%	-0.49	(1.30)
December 2009		3	3	100%	0	11833	13244	89%	-0.60	(1.36)
November 2009		4	5	80%	0	13625	15361	89%	0.61	(0.93)
October 2009		8	9	89%	0	14032	15713	89%	0.04	(1.22)
September 2009		1	1	100%	0	12904	14650	88%	-0.37	(1.22)
August 2009		11	11	100%	0	13608	15351	89%	-1.19	(1.72)
July 2009		8	8	100%	0	13599	15371	88%	-1.02	(1.62)
OP-5A New Service Installation Quality Reported to Repair LIS Trunk Parity		June 2010	0	0	0%	0	0	0	0%	0.00
	May 2010	7	7	100%	0	4	4	100%	0.00	0.00
	April 2010	18	18	100%	0	12	12	100%	0.00	0.00
	March 2010	18	18	100%	0	12	12	100%	0.00	0.00
	February 2010	32	32	100%	0	22	22	100%	0.00	0.00
	January 2010	5	5	100%	0	38	38	100%	0.00	0.00
	December 2009	20	20	100%	0	26	26	100%	0.00	0.00
	November 2009	25	25	100%	0	22	22	100%	0.00	0.00
	October 2009	9	9	100%	0	13	13	100%	0.00	0.00
	September 2009	23	23	100%	0	15	15	100%	0.00	0.00
	August 2009	12	12	100%	0	16	16	100%	0.00	0.00
	July 2009	10	10	100%	0	13	13	100%	0.00	0.00
	OP-5A New Service Installation Quality Reported to Repair PBX Parity	June 2010	0	0	0%	0	0	0	0%	0.00
May 2010		0	0	0%	0.3307	0	0	0%	0.00	0.00
April 2010		0	0	0%	0.2818	0	0	0%	0.00	0.00
March 2010		1	1	100%	0	11	11	100%	0.00	0.00
February 2010		2	2	100%	0	6	6	100%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	0	0%	0.2764	0	0	0%	0.00	0.00
November 2009		0	0	0%	0.3727	0	0	0%	0.00	0.00
October 2009		1	1	100%	0	15	16	94%	-0.25	(1.15)

	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.3143	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.4949	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Residence Parity	May 2010	21	23	91%	0	10022	11221	89%	-0.31	(1.19)
	April 2010	25	25	100%	0	10018	11206	89%	-1.72	(2.05)
	March 2010	18	18	100%	0	8990	10060	89%	-1.46	(1.89)
	February 2010	18	18	100%	0	9419	10628	89%	-1.52	(1.92)
	January 2010	11	12	92%	0	9764	11001	89%	-0.32	(1.19)
	December 2009	5	6	83%	0	10049	11333	89%	0.41	(1.02)
	November 2009	5	5	100%	0	11743	13307	88%	-0.82	(1.50)
	October 2009	12	12	100%	0	12163	13688	89%	-1.23	(1.75)
	September 2009	16	18	89%	0	11165	12750	88%	-0.17	(1.10)
	August 2009	8	14	57%	0	11701	13310	88%	3.53	0.61
	July 2009	14	15	93%	0	11657	13267	88%	-0.65	(1.39)
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Sub-Loop Unbundling	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
Diagnostic	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	2	2	100%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UDIT Above DS1 Level	May 2010	4	4	100%	0.2348	12	12	100%	0.00	0.00
Parity	April 2010	0	0	0%	0.2184	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.1753	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.1528	0	0	0%	0.00	0.00
	January 2010	1	1	100%	0.1067	4	4	100%	0.00	0.00
	December 2009	2	2	100%	0.1672	5	5	100%	0.00	0.00
	November 2009	0	0	0%	0.1889	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.1807	0	0	0%	0.00	0.00
	September 2009	5	5	100%	0.2702	3	3	100%	0.00	0.00
	August 2009	4	4	100%	0.2001	14	14	100%	0.00	0.00
	July 2009	0	0	0%	0.2572	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UDIT DS1 Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	41	42	98%	-0.15	(1.09)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0	70	76	92%	-0.41	(1.25)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop - 2 Wire	May 2010	208	219	95%	0.2392	14	14	100%	0.00	(1.00)

Non-Loaded Parity	April 2010	244	252	97%	0.2061	16	16	100%	0.00	(1.17)	
	March 2010	245	251	98%	0.1729	7	7	100%	0.00	(1.62)	
	February 2010	343	347	99%	0.212	9	9	100%	0.00	(1.79)	
	January 2010	270	278	97%	0.1884	17	17	100%	0.00	(1.18)	
	December 2009	260	270	96%	0.2531	12	13	92%	-0.53	(1.32)	
	November 2009	343	355	97%	0.2636	6	6	100%	0.00	(1.55)	
	October 2009	325	353	92%	0.2226	35	36	97%	1.79	(0.54)	
	September 2009	298	311	96%	0.2475	27	28	96%	0.17	(1.28)	
	August 2009	365	393	93%	0.2846	22	25	88%	-0.73	(1.44)	
	July 2009	286	297	96%	0.2409	15	15	100%	0.00	(1.12)	
	OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	Reported to Repair Unbundled Loop - 4 Wire	May 2010	0	0	0%	0.2018	0	0	0%	0.00	0.00
	Non-Loaded Parity	April 2010	0	0	0%	0.2016	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.1675	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0.1405	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0.2033	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0.2347	0	0	0%	0.00	0.00	
	November 2009	1	1	100%	0.1155	47	53	89%	-0.35	(1.22)	
	October 2009	0	0	0%	0.1525	0	0	0%	0.00	0.00	
	September 2009	1	1	100%	0.3	70	76	92%	-0.29	(1.18)	
	August 2009	0	0	0%	0.2257	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0.2793	0	0	0%	0.00	0.00	
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Reported to Repair Unbundled Loop - ADSL	May 2010	301	315	96%	0	14	14	100%	0.00	(1.06)	
Qualified Parity	April 2010	220	227	97%	0	16	16	100%	0.00	(1.18)	
	March 2010	202	212	95%	0	7	7	100%	0.00	(1.35)	
	February 2010	209	217	96%	0	9	9	100%	0.00	(1.35)	
	January 2010	176	189	93%	0	17	17	100%	0.00	(0.71)	
	December 2009	160	173	92%	0	12	13	92%	-0.02	(1.01)	
	November 2009	145	153	95%	0.3727	6	6	100%	0.00	(1.37)	
	October 2009	114	122	93%	0	35	36	97%	1.21	(0.76)	
	September 2009	82	90	91%	0	27	28	96%	1.32	(0.72)	
	August 2009	91	97	94%	0	22	25	88%	-0.80	(1.48)	
	July 2009	69	72	96%	0	15	15	100%	0.00	(1.10)	
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Reported to Repair Unbundled Loop - DS1	May 2010	158	165	96%	0.1387	23	23	100%	0.00	(0.84)	
Capable Parity	April 2010	168	173	97%	0.1343	64	68	94%	-0.89	(1.54)	
	March 2010	146	149	98%	0.1283	60	63	95%	-0.86	(1.52)	
	February 2010	155	162	96%	0.1269	88	95	93%	-0.90	(1.55)	
	January 2010	177	188	94%	0.1701	60	65	92%	-0.48	(1.29)	
	December 2009	146	148	99%	0.1664	41	42	98%	-0.39	(1.23)	
	November 2009	164	168	98%	0.1617	47	53	89%	-1.79	(2.09)	
	October 2009	135	150	90%	0.1748	56	60	93%	0.87	(0.72)	
	September 2009	123	130	95%	0.1214	70	76	92%	-0.64	(1.39)	
	August 2009	118	129	91%	0.1633	86	92	93%	0.60	(0.83)	
	July 2009	129	141	91%	0.1626	87	89	98%	3.12	0.04	
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Reported to Repair Unbundled Loop - XDSL	May 2010	1	1	100%	0	23	23	100%	0.00	0.00	
Parity	April 2010	1	1	100%	0	64	68	94%	-0.25	(1.15)	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	3	3	100%	0	88	95	93%	-0.48	(1.29)	
	January 2010	5	5	100%	0	60	65	92%	-0.62	(1.38)	
	December 2009	5	6	83%	0	41	42	98%	2.15	(0.56)	

	November 2009	1	1	100%	0.4714	47	53	89%	-0.35	(1.22)
	October 2009	2	2	100%	0	56	60	93%	-0.37	(1.23)
	September 2009	1	1	100%	0	70	76	92%	-0.29	(1.18)
	August 2009	8	8	100%	0	86	92	93%	-0.72	(1.44)
	July 2009	4	4	100%	0	87	89	98%	-0.30	(1.18)
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop Analog Parity	May 2010	1069	1089	98%	0	5514	5954	93%	-6.44	(4.92)
	April 2010	1057	1075	98%	0.2836	5592	5998	93%	-6.12	(4.72)
	March 2010	1082	1100	98%	0.3608	4991	5374	93%	-6.45	(4.92)
	February 2010	1073	1106	97%	0.3143	5264	5737	92%	-5.82	(4.54)
	January 2010	955	983	97%	0.2233	5223	5716	91%	-5.96	(4.62)
	December 2009	978	1005	97%	0	5563	6073	92%	-6.05	(4.68)
	November 2009	1105	1141	97%	0.2665	6276	6892	91%	-6.34	(4.86)
	October 2009	987	1002	99%	0.2665	6382	6970	92%	-7.39	(5.49)
	September 2009	1099	1130	97%	0.3034	5869	6451	91%	-6.80	(5.13)
	August 2009	1146	1178	97%	0.128	6162	6752	91%	-6.75	(5.11)
	July 2009	1002	1022	98%	0.2915	6167	6810	91%	-7.63	(5.64)
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair Unbundled Loop ISDN Capable Parity	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	2	2	100%	0	16	16	100%	0.00	0.00
	March 2010	1	1	100%	0	7	7	100%	0.00	0.00
	February 2010	1	1	100%	0	9	9	100%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	2	3	67%	0	12	13	92%	1.50	(0.77)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	35	36	97%	-0.17	(1.10)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	22	25	88%	-0.36	(1.22)
	July 2009	6	6	100%	0	15	15	100%	0.00	0.00
OP-5A New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Reported to Repair UNE - P (POTS) Parity	May 2010	31	34	91%	0	11685	13007	90%	-0.26	(1.16)
	April 2010	33	39	85%	0	11974	13284	90%	1.16	(0.45)
	March 2010	32	36	89%	0	10575	11741	90%	0.24	(0.98)
	February 2010	36	38	95%	0	10952	12281	89%	-1.10	(1.67)
	January 2010	38	38	100%	0	11393	12769	89%	-2.14	(2.30)
	December 2009	24	26	92%	0	11833	13244	89%	-0.49	(1.30)
	November 2009	24	26	92%	0	13625	15361	89%	-0.58	(1.35)
	October 2009	35	39	90%	0	14032	15713	89%	-0.09	(1.05)
	September 2009	59	60	98%	0	12904	14650	88%	-2.45	(2.49)
	August 2009	29	32	91%	0	13608	15351	89%	-0.35	(1.21)
	July 2009	29	32	91%	0	13599	15371	88%	-0.38	(1.23)
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Basic Rate ISDN Benchmark 0.965	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2010	8	8	100%	0	0	0	0%	0.00	(0.11)
	February 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	December 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00

OP-5B New Service Provisioning Quality Business Benchmark 0.965	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	May 2010	11	11	100%	0	0	0	0%	0.00	(0.11)	
	April 2010	12	12	100%	0	0	0	0%	0.00	(0.11)	
	March 2010	4	4	100%	0	0	0	0%	0.00	(0.11)	
	February 2010	4	4	100%	0	0	0	0%	0.00	(0.11)	
	January 2010	5	5	100%	0	0	0	0%	0.00	(0.11)	
	December 2009	23	23	100%	0	0	0	0%	0.00	(0.11)	
	November 2009	54	54	100%	0	0	0	0%	0.00	(0.11)	
	October 2009	12	12	100%	0	0	0	0%	0.00	(0.11)	
	September 2009	29	29	100%	0	0	0	0%	0.00	(0.11)	
	August 2009	10	10	100%	0	0	0	0%	0.00	(0.11)	
	July 2009	10	10	100%	0	0	0	0%	0.00	(0.11)	
	OP-5B New Service Provisioning Quality Centrex Benchmark 0.965	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		0	0	0%	0	0	0	0%	0.00	0.00	
November 2009		0	0	0%	0	0	0	0%	0.00	0.00	
October 2009		0	0	0%	0	0	0	0%	0.00	0.00	
September 2009		0	0	0%	0	0	0	0%	0.00	0.00	
August 2009		1	1	100%	0	0	0	0%	0.00	(0.11)	
July 2009		0	0	0%	0	0	0	0%	0.00	0.00	
OP-5B New Service Provisioning Quality DS0 Benchmark 0.965		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.11)	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	1	1	100%	0	0	0	0%	0.00	(0.11)	
	OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable Benchmark 0.965	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	0	0	0%	0	0	0	0%	0.00	0.00
April 2010		0	0	0%	0	0	0	0%	0.00	0.00	
March 2010		0	0	0%	0	0	0	0%	0.00	0.00	
February 2010		0	0	0%	0.1054	0	0	0%	0.00	0.00	
January 2010		0	0	0%	0	0	0	0%	0.00	0.00	
December 2009		4	4	100%	0	0	0	0%	0.00	(0.11)	
November 2009		2	2	100%	0	0	0	0%	0.00	(0.11)	
October 2009		1	1	100%	0	0	0	0%	0.00	(0.11)	
September 2009		4	4	100%	0	0	0	0%	0.00	(0.11)	
August 2009		0	0	0%	0	0	0	0%	0.00	0.00	
July 2009		5	5	100%	0	0	0	0%	0.00	(0.11)	
OP-5B New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable Benchmark 0.965		June 2010	0	0	0%	0	0	0	0%	0.00	0.00
		May 2010	106	106	100%	0	0	0	0%	0.00	(0.11)
	April 2010	151	151	100%	0	0	0	0%	0.00	(0.11)	
	March 2010	88	89	99%	0	0	0	0%	0.00	(0.07)	
	February 2010	79	79	100%	0	0	0	0%	0.00	(0.11)	

	January 2010	79	79	100%	0	0	0	0%	0.00	(0.11)
	December 2009	70	70	100%	0	0	0	0%	0.00	(0.11)
	November 2009	62	62	100%	0	0	0	0%	0.00	(0.11)
	October 2009	81	81	100%	0	0	0	0%	0.00	(0.11)
	September 2009	53	53	100%	0	0	0	0%	0.00	(0.11)
	August 2009	67	67	100%	0	0	0	0%	0.00	(0.11)
	July 2009	133	133	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Enhanced Extended Loops - DS3 Capable	May 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	April 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	February 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Frame Relay Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Line Splitting Benchmark 0.965	May 2010	4	4	100%	0	0	0	0%	0.00	(0.11)
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	December 2009	3	3	100%	0	0	0	0%	0.00	(0.11)
	November 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
	October 2009	9	9	100%	0	0	0	0%	0.00	(0.11)
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2009	11	11	100%	0	0	0	0%	0.00	(0.11)
	July 2009	8	8	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
PBX Benchmark 0.965	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00

	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Residence Benchmark 0.965	May 2010	23	23	100%	0	0	0	0%	0.00	(0.11)
	April 2010	25	25	100%	0	0	0	0%	0.00	(0.11)
	March 2010	18	18	100%	0	0	0	0%	0.00	(0.11)
	February 2010	18	18	100%	0	0	0	0%	0.00	(0.11)
	January 2010	12	12	100%	0	0	0	0%	0.00	(0.11)
	December 2009	6	6	100%	0	0	0	0%	0.00	(0.11)
	November 2009	5	5	100%	0	0	0	0%	0.00	(0.11)
	October 2009	12	12	100%	0	0	0	0%	0.00	(0.11)
	September 2009	18	18	100%	0	0	0	0%	0.00	(0.11)
	August 2009	14	14	100%	0	0	0	0%	0.00	(0.11)
	July 2009	15	15	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Sub-Loop Unbundling Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	2	2	100%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded	May 2010	219	219	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	April 2010	252	252	100%	0	0	0	0%	0.00	(0.11)
	March 2010	251	251	100%	0	0	0	0%	0.00	(0.11)
	February 2010	347	347	100%	0	0	0	0%	0.00	(0.11)
	January 2010	278	278	100%	0	0	0	0%	0.00	(0.11)
	December 2009	270	270	100%	0	0	0	0%	0.00	(0.11)
	November 2009	355	355	100%	0	0	0	0%	0.00	(0.11)
	October 2009	353	353	100%	0	0	0	0%	0.00	(0.11)
	September 2009	311	311	100%	0	0	0	0%	0.00	(0.11)
	August 2009	393	393	100%	0	0	0	0%	0.00	(0.11)
	July 2009	297	297	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - 4 Wire Non-Loaded	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
Benchmark 0.965	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Unbundled Loop - ADSL Qualified	May 2010	315	315	100%	0	0	0	0%	0.00	(0.11)
Benchmark 0.965	April 2010	227	227	100%	0	0	0	0%	0.00	(0.11)

	March 2010	212	212	100%	0	0	0	0%	0.00	(0.11)
	February 2010	217	217	100%	0	0	0	0%	0.00	(0.11)
	January 2010	189	189	100%	0	0	0	0%	0.00	(0.11)
	December 2009	173	173	100%	0	0	0	0%	0.00	(0.11)
	November 2009	153	153	100%	0	0	0	0%	0.00	(0.11)
	October 2009	122	122	100%	0	0	0	0%	0.00	(0.11)
	September 2009	90	90	100%	0	0	0	0%	0.00	(0.11)
	August 2009	97	97	100%	0	0	0	0%	0.00	(0.11)
	July 2009	72	72	100%	0	0	0	0%	0.00	(0.11)
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
OP-5B New Service Provisioning Quality	Unbundled Loop - DS1 Capable Benchmark 0.965	165	165	100%	0	0	0	0%	0.00	(0.11)
	April 2010	173	173	100%	0	0	0	0%	0.00	(0.11)
	March 2010	149	149	100%	0	0	0	0%	0.00	(0.11)
	February 2010	162	162	100%	0	0	0	0%	0.00	(0.11)
	January 2010	188	188	100%	0	0	0	0%	0.00	(0.11)
	December 2009	148	148	100%	0.0319	0	0	0%	0.00	(0.11)
	November 2009	168	168	100%	0.0546	0	0	0%	0.00	(0.11)
	October 2009	150	150	100%	0	0	0	0%	0.00	(0.11)
	September 2009	130	130	100%	0.089	0	0	0%	0.00	(0.11)
	August 2009	129	129	100%	0	0	0	0%	0.00	(0.11)
	July 2009	141	141	100%	0.0582	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	Unbundled Loop - XDSLi Benchmark 0.965	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	3	3	100%	0	0	0	0%	0.00	(0.11)
	January 2010	5	5	100%	0	0	0	0%	0.00	(0.11)
	December 2009	6	6	100%	0	0	0	0%	0.00	(0.11)
	November 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	October 2009	2	2	100%	0	0	0	0%	0.00	(0.11)
	September 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	August 2009	8	8	100%	0	0	0	0%	0.00	(0.11)
	July 2009	4	4	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	Unbundled Loop Analog Benchmark 0.965	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1089	1089	100%	0	0	0	0%	0.00	(0.11)
	April 2010	1075	1075	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1100	1100	100%	0	0	0	0%	0.00	(0.11)
	February 2010	1106	1106	100%	0	0	0	0%	0.00	(0.11)
	January 2010	982	983	100%	0	0	0	0%	0.00	(0.11)
	December 2009	1002	1005	100%	0	0	0	0%	0.00	(0.10)
	November 2009	1141	1141	100%	0	0	0	0%	0.00	(0.11)
	October 2009	994	1002	99%	0	0	0	0%	0.00	(0.08)
	September 2009	1130	1130	100%	0	0	0	0%	0.00	(0.11)
	August 2009	1174	1178	100%	0	0	0	0%	0.00	(0.10)
	July 2009	1018	1022	100%	0	0	0	0%	0.00	(0.10)
OP-5B New Service Provisioning Quality	Unbundled Loop ISDN Capable Benchmark 0.965	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	2	2	100%	0	0	0	0%	0.00	(0.11)
	March 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	February 2010	1	1	100%	0	0	0	0%	0.00	(0.11)
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	3	3	100%	0	0	0	0%	0.00	(0.11)
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00

	October 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	0	0	0%	0.00	(0.11)
	July 2009	6	6	100%	0	0	0	0%	0.00	(0.11)
OP-5B New Service Provisioning Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
UNE - P (POTS) Benchmark 0.965	May 2010	34	34	100%	0	0	0	0%	0.00	(0.11)
	April 2010	39	39	100%	0	0	0	0%	0.00	(0.11)
	March 2010	36	36	100%	0	0	0	0%	0.00	(0.11)
	February 2010	38	38	100%	0	0	0	0%	0.00	(0.11)
	January 2010	38	38	100%	0	0	0	0%	0.00	(0.11)
	December 2009	26	26	100%	0	0	0	0%	0.00	(0.11)
	November 2009	26	26	100%	0	0	0	0%	0.00	(0.11)
	October 2009	39	39	100%	0	0	0	0%	0.00	(0.11)
	September 2009	60	60	100%	0	0	0	0%	0.00	(0.11)
	August 2009	32	32	100%	0	0	0	0%	0.00	(0.11)
	July 2009	32	32	100%	0	0	0	0%	0.00	(0.11)
OP-5R New Service Quality Multiple Report	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Business Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	1	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Dark Fiber - IOF Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.4157	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.3307	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	1	0%	0.3727	0	0	0%	0.00	0.00
	August 2009	0	1	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate DS0 Diagnostic	May 2010	0	0	0%	0.3727	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.5	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.5	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0.3499	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	June 2010	0	0	0%	0	0	0	0%	0.00	0.00

Rate Enhanced Extended Loops - DS0 Capable Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0.3499	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.2534	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.196	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5R New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable Diagnostic	May 2010	0	1	0%	0	0	0	0%	0.00
April 2010		2	9	22%	0	0	0	0%	0.00	0.00
March 2010		0	4	0%	0	0	0	0%	0.00	0.00
February 2010		0	2	0%	0	0	0	0%	0.00	0.00
January 2010		1	8	13%	0	0	0	0%	0.00	0.00
December 2009		0	6	0%	0	0	0	0%	0.00	0.00
November 2009		0	4	0%	0	0	0	0%	0.00	0.00
October 2009		1	6	17%	0	0	0	0%	0.00	0.00
September 2009		0	4	0%	0.3727	0	0	0%	0.00	0.00
August 2009		0	5	0%	0.3307	0	0	0%	0.00	0.00
July 2009		0	2	0%	0.4103	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Residence Diagnostic		May 2010	2	4	50%	0.2421	0	0	0%	0.00
	April 2010	0	0	0%	0.2179	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.2233	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	1	2	50%	0.169	0	0	0%	0.00	0.00
	December 2009	0	1	0%	0.2457	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.2494	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.2233	0	0	0%	0.00	0.00
	September 2009	0	2	0%	0.2353	0	0	0%	0.00	0.00
	August 2009	1	7	14%	0	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0.2321	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	OP-5R New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded Diagnostic	May 2010	0	11	0%	0	0	0	0%	0.00
April 2010		0	8	0%	0	0	0	0%	0.00	0.00
March 2010		0	6	0%	0	0	0	0%	0.00	0.00
February 2010		0	4	0%	0	0	0	0%	0.00	0.00
January 2010		0	8	0%	0	0	0	0%	0.00	0.00
December 2009		0	10	0%	0	0	0	0%	0.00	0.00
November 2009		2	14	14%	0.5	0	0	0%	0.00	0.00
October 2009		2	29	7%	0	0	0	0%	0.00	0.00
September 2009		0	13	0%	0	0	0	0%	0.00	0.00
August 2009		1	25	4%	0	0	0	0%	0.00	0.00
July 2009		0	11	0%	0	0	0	0%	0.00	0.00
June 2010		0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable Diagnostic		May 2010	0	7	0%	0	0	0	0%	0.00
	April 2010	0	5	0%	0.4714	0	0	0%	0.00	0.00
	March 2010	0	3	0%	0	0	0	0%	0.00	0.00
	February 2010	0	7	0%	0	0	0	0%	0.00	0.00
	January 2010	0	11	0%	0	0	0	0%	0.00	0.00

	December 2009	0	2	0%	0	0	0	0%	0.00	0.00
	November 2009	0	4	0%	0.4714	0	0	0%	0.00	0.00
	October 2009	3	18	17%	0.5	0	0	0%	0.00	0.00
	September 2009	1	8	13%	0	0	0	0%	0.00	0.00
	August 2009	3	14	21%	0	0	0	0%	0.00	0.00
	July 2009	3	15	20%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop Analog Diagnostic	May 2010	1	20	5%	0	0	0	0%	0.00	0.00
	April 2010	1	19	5%	0	0	0	0%	0.00	0.00
	March 2010	0	18	0%	0	0	0	0%	0.00	0.00
	February 2010	1	34	3%	0	0	0	0%	0.00	0.00
	January 2010	2	31	6%	0	0	0	0%	0.00	0.00
	December 2009	2	30	7%	0	0	0	0%	0.00	0.00
	November 2009	2	38	5%	0	0	0	0%	0.00	0.00
	October 2009	1	17	6%	0	0	0	0%	0.00	0.00
	September 2009	0	30	0%	0	0	0	0%	0.00	0.00
	August 2009	2	35	6%	0	0	0	0%	0.00	0.00
	July 2009	1	22	5%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate Unbundled Loop ISDN Capable	May 2010	0	0	0%	0.2421	0	0	0%	0.00	0.00
Diagnostic	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.2764	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	2	50%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.2039	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.2764	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.1825	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5R New Service Quality Multiple Report	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Rate UNE - P (POTS) Diagnostic	May 2010	1	3	33%	0	0	0	0%	0.00	0.00
	April 2010	0	6	0%	0	0	0	0%	0.00	0.00
	March 2010	0	4	0%	0	0	0	0%	0.00	0.00
	February 2010	0	2	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	3	33%	0	0	0	0%	0.00	0.00
	November 2009	2	4	50%	0	0	0	0%	0.00	0.00
	October 2009	0	4	0%	0	0	0	0%	0.00	0.00
	September 2009	0	2	0%	0	0	0	0%	0.00	0.00
	August 2009	0	3	0%	0	0	0	0%	0.00	0.00
	July 2009	0	3	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Basic Rate ISDN Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	8	8	100%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	3	3	100%	0	0	0	0%	0.00	0.00
	December 2009	5	5	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00

	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Business Diagnostic	May 2010	11	11	100%	0	0	0	0%	0.00	0.00
	April 2010	11	12	92%	0	0	0	0%	0.00	0.00
	March 2010	4	4	100%	0	0	0	0%	0.00	0.00
	February 2010	4	4	100%	0	0	0	0%	0.00	0.00
	January 2010	5	5	100%	0	0	0	0%	0.00	0.00
	December 2009	22	23	96%	0	0	0	0%	0.00	0.00
	November 2009	54	54	100%	0	0	0	0%	0.00	0.00
	October 2009	11	12	92%	0	0	0	0%	0.00	0.00
	September 2009	28	29	97%	0	0	0	0%	0.00	0.00
	August 2009	10	10	100%	0	0	0	0%	0.00	0.00
	July 2009	10	10	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Centrex Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total DS0 Diagnostic	May 2010	0	0	0%	0.1875	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.0967	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.2103	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.2072	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.1911	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.2842	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.2799	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.2457	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.2407	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.2642	0	0	0%	0.00	0.00
	July 2009	0	1	0%	0.2628	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS0 Capable Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	4	4	100%	0	0	0	0%	0.00	0.00
	November 2009	2	2	100%	0	0	0	0%	0.00	0.00
	October 2009	0	1	0%	0	0	0	0%	0.00	0.00
	September 2009	4	4	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	5	5	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS1 Capable Diagnostic	May 2010	105	106	99%	0	0	0	0%	0.00	0.00
	April 2010	144	151	95%	0	0	0	0%	0.00	0.00
	March 2010	85	89	96%	0	0	0	0%	0.00	0.00

	February 2010	76	79	96%	0	0	0	0%	0.00	0.00
	January 2010	72	79	91%	0	0	0	0%	0.00	0.00
	December 2009	64	70	91%	0	0	0	0%	0.00	0.00
	November 2009	58	62	94%	0	0	0	0%	0.00	0.00
	October 2009	76	81	94%	0	0	0	0%	0.00	0.00
	September 2009	49	53	92%	0	0	0	0%	0.00	0.00
	August 2009	62	67	93%	0	0	0	0%	0.00	0.00
	July 2009	131	133	99%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Enhanced Extended Loops - DS3	May 2010	4	4	100%	0	0	0	0%	0.00	0.00
Capable Diagnostic	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	2	2	100%	0	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	1	1	100%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.4	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.3143	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Frame Relay Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Line Splitting Diagnostic	May 2010	4	4	100%	0.3307	0	0	0%	0.00	0.00
	April 2010	1	1	100%	0.2818	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00
	January 2010	2	2	100%	0	0	0	0%	0.00	0.00
	December 2009	3	3	100%	0.2764	0	0	0%	0.00	0.00
	November 2009	4	5	80%	0.3727	0	0	0%	0.00	0.00
	October 2009	8	9	89%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	0.00
	August 2009	11	11	100%	0.3143	0	0	0%	0.00	0.00
	July 2009	8	8	100%	0.4949	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total PBX Diagnostic	May 2010	0	0	0%	0.2348	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.2184	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0.1753	0	0	0%	0.00	0.00
	February 2010	2	2	100%	0.1528	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.1067	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.1672	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.1889	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0.1807	0	0	0%	0.00	0.00

	September 2009	0	0	0%	0.2702	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.2001	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0.2572	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Residence Diagnostic	May 2010	21	23	91%	0	0	0	0%	0.00	0.00
	April 2010	25	25	100%	0	0	0	0%	0.00	0.00
	March 2010	18	18	100%	0	0	0	0%	0.00	0.00
	February 2010	18	18	100%	0	0	0	0%	0.00	0.00
	January 2010	11	12	92%	0	0	0	0%	0.00	0.00
	December 2009	5	6	83%	0	0	0	0%	0.00	0.00
	November 2009	5	5	100%	0	0	0	0%	0.00	0.00
	October 2009	12	12	100%	0	0	0	0%	0.00	0.00
	September 2009	16	18	89%	0	0	0	0%	0.00	0.00
	August 2009	8	14	57%	0	0	0	0%	0.00	0.00
	July 2009	14	15	93%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Sub-Loop Unbundling Diagnostic	May 2010	0	0	0%	0.2392	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0.2061	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.1729	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.212	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.1884	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.2531	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0.2636	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.2226	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.2475	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.2846	0	0	0%	0.00	0.00
	July 2009	2	2	100%	0.2409	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 2 Wire Non-Loaded Diagnostic	May 2010	208	219	95%	0.2018	0	0	0%	0.00	0.00
	April 2010	244	252	97%	0.2016	0	0	0%	0.00	0.00
	March 2010	245	251	98%	0.1675	0	0	0%	0.00	0.00
	February 2010	343	347	99%	0.1405	0	0	0%	0.00	0.00
	January 2010	270	278	97%	0.2033	0	0	0%	0.00	0.00
	December 2009	260	270	96%	0.2347	0	0	0%	0.00	0.00
	November 2009	343	355	97%	0.1155	0	0	0%	0.00	0.00
	October 2009	325	353	92%	0.1525	0	0	0%	0.00	0.00
	September 2009	298	311	96%	0.3	0	0	0%	0.00	0.00
	August 2009	365	393	93%	0.2257	0	0	0%	0.00	0.00
	July 2009	286	297	96%	0.2793	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - 4 Wire Non-Loaded Diagnostic	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0.3727	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
Total Unbundled Loop - ADSL Qualified	May 2010	301	315	96%	0.1387	0	0	0%	0.00	0.00

Diagnostic	April 2010	220	227	97%	0.1343	0	0	0%	0.00	0.00	
	March 2010	202	212	95%	0.1283	0	0	0%	0.00	0.00	
	February 2010	209	217	96%	0.1269	0	0	0%	0.00	0.00	
	January 2010	176	189	93%	0.1701	0	0	0%	0.00	0.00	
	December 2009	160	173	92%	0.1692	0	0	0%	0.00	0.00	
	November 2009	145	153	95%	0.1702	0	0	0%	0.00	0.00	
	October 2009	114	122	93%	0.1748	0	0	0%	0.00	0.00	
	September 2009	82	90	91%	0.1498	0	0	0%	0.00	0.00	
	August 2009	91	97	94%	0.1633	0	0	0%	0.00	0.00	
	July 2009	69	72	96%	0.1721	0	0	0%	0.00	0.00	
	OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	Total Unbundled Loop - DS1 Capable	May 2010	158	165	96%	0	0	0	0%	0.00	0.00
	Diagnostic	April 2010	168	173	97%	0	0	0	0%	0.00	0.00
		March 2010	146	149	98%	0	0	0	0%	0.00	0.00
	February 2010	155	162	96%	0	0	0	0%	0.00	0.00	
	January 2010	177	188	94%	0	0	0	0%	0.00	0.00	
	December 2009	146	148	99%	0	0	0	0%	0.00	0.00	
	November 2009	164	168	98%	0.4714	0	0	0%	0.00	0.00	
	October 2009	135	150	90%	0	0	0	0%	0.00	0.00	
	September 2009	123	130	95%	0	0	0	0%	0.00	0.00	
	August 2009	118	129	91%	0	0	0	0%	0.00	0.00	
	July 2009	129	141	91%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop - XDSL	May 2010	1	1	100%	0	0	0	0%	0.00	0.00	
Diagnostic	April 2010	1	1	100%	0.2836	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0.3608	0	0	0%	0.00	0.00	
	February 2010	3	3	100%	0.3143	0	0	0%	0.00	0.00	
	January 2010	5	5	100%	0.2233	0	0	0%	0.00	0.00	
	December 2009	5	6	83%	0	0	0	0%	0.00	0.00	
	November 2009	1	1	100%	0.2665	0	0	0%	0.00	0.00	
	October 2009	2	2	100%	0.2665	0	0	0%	0.00	0.00	
	September 2009	1	1	100%	0.3034	0	0	0%	0.00	0.00	
	August 2009	8	8	100%	0.128	0	0	0%	0.00	0.00	
	July 2009	4	4	100%	0.2915	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop Analog	May 2010	1069	1089	98%	0	0	0	0%	0.00	0.00	
Diagnostic	April 2010	1057	1075	98%	0	0	0	0%	0.00	0.00	
	March 2010	1082	1100	98%	0	0	0	0%	0.00	0.00	
	February 2010	1073	1106	97%	0	0	0	0%	0.00	0.00	
	January 2010	954	983	97%	0	0	0	0%	0.00	0.00	
	December 2009	975	1005	97%	0	0	0	0%	0.00	0.00	
	November 2009	1105	1141	97%	0	0	0	0%	0.00	0.00	
	October 2009	979	1002	98%	0	0	0	0%	0.00	0.00	
	September 2009	1099	1130	97%	0	0	0	0%	0.00	0.00	
	August 2009	1142	1178	97%	0	0	0	0%	0.00	0.00	
	July 2009	998	1022	98%	0	0	0	0%	0.00	0.00	
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Total Unbundled Loop ISDN Capable	May 2010	0	0	0%	0	0	0	0%	0.00	0.00	
Diagnostic	April 2010	2	2	100%	0	0	0	0%	0.00	0.00	
	March 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	February 2010	1	1	100%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	2	3	67%	0	0	0	0%	0.00	0.00	

	November 2009	0	0	0%	1.41	0	0	0	0%	0.00	0.00
	October 2009	1	1	100%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	1	1	100%	0	0	0	0	0%	0.00	0.00
	July 2009	6	6	100%	0	0	0	0	0%	0.00	0.00
OP-5T New Service Installation Quality	June 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
Total UNE - P (POTS) Diagnostic	May 2010	31	34	91%	0	0	0	0	0%	0.00	0.00
	April 2010	33	39	85%	0	0	0	0	0%	0.00	0.00
	March 2010	32	36	89%	0	0	0	0	0%	0.00	0.00
	February 2010	36	38	95%	0	0	0	0	0%	0.00	0.00
	January 2010	38	38	100%	0	0	0	0	0%	0.00	0.00
	December 2009	24	26	92%	0	0	0	0	0%	0.00	0.00
	November 2009	24	26	92%	0	0	0	0	0%	0.00	0.00
	October 2009	35	39	90%	0	0	0	0	0%	0.00	0.00
	September 2009	59	60	98%	0	0	0	0	0%	0.00	0.00
	August 2009	29	32	91%	0	0	0	0	0%	0.00	0.00
	July 2009	29	32	91%	0	0	0	0	0%	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons Line Splitting Parity	June 2010	0	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	16	1	16	0	315	64	5	0.79	0.01	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
OP-6A-1 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00	0.00
	May 2010	1	1	1	0	187	37	5	-0.26	(1.16)	0.00
	April 2010	1	1	1	0	123	57	2	-0.54	(1.33)	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00	0.00
	February 2010	1	1	1	10.61	147	58	3	-0.38	(1.23)	0.00
	January 2010	5	1	5	0	278	60	5	0.04	(0.49)	0.00
	December 2009	4	2	2	0	315	64	5	-0.29	(1.18)	0.00
	November 2009	2	2	1	0	307	88	3	-0.68	(1.41)	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	September 2009	14	1	14	0	237	83	3	4.28	0.15	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	July 2009	3	1	3	0	220	59	4	-0.06	(1.04)	0.00
OP-6A-2 Delayed Days for Non-Facility Reasons UNE - P (POTS) Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00	0.00
	February 2010	1	1	1	0	62	21	3	-0.45	(1.27)	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	November 2009	1	1	1	0	60	19	3	-0.51	(1.31)	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00	0.00

OP-6A-3 Delayed Days for Non-Facility Reasons Business Parity	June 2010	0	0	0	0.89	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	2.12	0	0	0	0.00	0.00
	December 2009	1	1	1	0.71	13	5	3	-0.67	(1.41)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0.48	0	0	0	0.00	0.00
	June 2010	0	0	0	0.5	0	0	0	0.00	0.00
	May 2010	0	0	0	14.85	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	21	2	11	0	40	3	13	-0.28	(1.17)
	February 2010	0	0	0	15.17	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	5.66	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	1.15	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	2	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons LIS Trunk Parity	February 2010	18	3	6	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	1.15	0	0	0	0.00	0.00
	November 2009	0	0	0	0.58	0	0	0	0.00	0.00
	October 2009	0	0	0	0.96	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	2	1	2	0	11	3	4	-0.69	(1.42)
	March 2010	1	1	1	0	16	1	16	0.00	0.00
	February 2010	5	2	3	0	0	0	0	0.00	0.00
	January 2010	3	2	2	0	4	1	4	0.00	0.00
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	6	1	6	0	9	3	3	1.50	(0.30)
	September 2009	2	1	2	0	21	5	4	-0.55	(1.34)
	August 2009	22	13	2	0	8	2	4	-0.72	(1.44)
	July 2009	10	3	3	0	6	2	3	0.00	0.00
	June 2010	23	2	12	0.44	1	1	1	0.00	0.00
	May 2010	2	1	2	0.96	0	0	0	0.00	0.00
	April 2010	1	1	1	0.22	11	3	4	-1.11	(1.67)
	March 2010	37	4	9	0.44	16	1	16	0.00	0.00
	February 2010	6	3	2	0.92	0	0	0	0.00	0.00

	January 2010	1	1	1	1.05	4	1	4	0.00	0.00	
	December 2009	0	0	0	10.26	0	0	0	0.00	0.00	
	November 2009	3	1	3	0.79	0	0	0	0.00	0.00	
	October 2009	10	2	5	3.03	9	3	3	1.26	(0.65)	
	September 2009	0	0	0	2.62	0	0	0	0.00	0.00	
	August 2009	1	1	1	30.97	8	2	4	-0.58	(1.35)	
	July 2009	2	2	1	1.89	6	2	3	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	June 2010	3	3	1	0	25	3	8	-1.56	(1.95)	
	May 2010	8	4	2	0	0	0	0	0.00	0.00	
	April 2010	16	2	8	0	175	6	29	-0.72	(1.44)	
	March 2010	1	1	1	0	40	3	13	-0.96	(1.58)	
	February 2010	0	0	0	0.71	0	0	0	0.00	0.00	
	January 2010	8	3	3	0	56	7	8	-0.93	(1.57)	
	December 2009	4	3	1	0	3	3	1	0.00	0.00	
	November 2009	7	4	2	0	37	10	4	-1.15	(1.70)	
	October 2009	8	4	2	0	4	1	4	0.00	0.00	
	September 2009	1	1	1	0	43	1	43	0.00	0.00	
	August 2009	5	5	1	0	365	11	33	-5.30	(4.22)	
	July 2009	0	0	0	0	0	0	0	0.00	0.00	
	OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop - XDSL Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
		May 2010	0	0	0	0	0	0	0	0.00	0.00
		April 2010	0	0	0	0	0	0	0	0.00	0.00
March 2010		0	0	0	0	0	0	0	0.00	0.00	
February 2010		0	0	0	0	0	0	0	0.00	0.00	
January 2010		0	0	0	0.71	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0.00	0.00	
October 2009		0	0	0	0	0	0	0	0.00	0.00	
September 2009		0	0	0	0	0	0	0	0.00	0.00	
August 2009		4	1	4	0	8	2	4	0.00	(1.00)	
July 2009		0	0	0	0	0	0	0	0.00	0.00	
OP-6A-4 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity		June 2010	26	19	1	0	133	42	3	-1.44	(1.88)
		May 2010	22	21	1	0	187	37	5	-0.95	(1.58)
		April 2010	11	9	1	0	123	57	2	-1.22	(1.74)
	March 2010	15	11	1	0	83	41	2	-0.76	(1.46)	
	February 2010	29	16	2	0	147	58	3	-0.64	(1.39)	
	January 2010	252	39	6	0	278	60	5	0.88	(0.57)	
	December 2009	54	38	1	0	315	64	5	-1.23	(1.75)	
	November 2009	126	52	2	0	307	88	3	-1.18	(1.72)	
	October 2009	209	75	3	0	239	80	3	-0.35	(1.21)	
	September 2009	367	37	10	0	237	83	3	13.82	0.21	
	August 2009	16	7	2	0	253	63	4	-0.65	(1.40)	
	July 2009	72	29	2	1.5	220	59	4	-0.45	(1.27)	
	OP-6A-5 Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable Parity	June 2010	0	0	0	1.28	0	0	0	0.00	0.00
		May 2010	4	2	2	0	12	3	4	-1.10	(1.67)
		April 2010	1	1	1	0	119	9	13	-1.48	(1.90)
March 2010		3	2	2	0	28	4	7	-1.33	(1.81)	
February 2010		7	1	7	0	66	9	7	-0.03	(1.02)	
January 2010		0	0	0	0	0	0	0	0.00	0.00	
December 2009		0	0	0	0	0	0	0	0.00	0.00	
November 2009		0	0	0	0	0	0	0	0.00	0.00	
October 2009		1	1	1	1.43	107	4	27	-0.72	(1.44)	
September 2009		0	0	0	0	0	0	0	0.00	0.00	

	August 2009	1	1	1	0	275	16	17	-0.99	(1.60)
	July 2009	11	2	6	0	99	8	12	-0.45	(1.27)
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	3	2	2	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	1	1	1	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
July 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	1	1	1	0	89	8	11	-0.49	(1.30)
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	15	4	4	0	275	16	17	-1.51	(1.92)
July 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6A-5 Delayed Days for Non-Facility Reasons Unbundled Loop Analog Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	2	2	1	0	21	6	4	-0.71	(1.43)
	April 2010	6	6	1	0	57	14	4	-1.49	(1.91)
	March 2010	3	3	1	0	16	10	2	-0.85	(1.52)
	February 2010	3	3	1	0	62	21	3	-0.74	(1.45)
	January 2010	1	1	1	0	48	12	4	-0.52	(1.32)
	December 2009	1	1	1	0	57	23	2	-0.50	(1.30)
	November 2009	75	21	4	0	60	19	3	0.32	(0.99)
	October 2009	2	2	1	0	57	21	3	-0.62	(1.38)
	September 2009	4	4	1	0	40	16	3	-1.12	(1.68)
	August 2009	0	0	0	0	0	0	0	0.00	0.00
July 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-1 Delayed Days for Facility Reasons Business Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	4.95	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	10.61	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	8.98	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	3	1	3	0.58	282	32	9	-0.73	(1.45)
	August 2009	0	0	0	2.31	0	0	0	0.00	0.00
July 2009	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-1 Delayed Days for Facility Reasons Residence Parity	June 2010	0	0	0	0.58	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00

	March 2010	0	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	2.31	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0	0.00	0.00
	September 2009	109	1	109	0	215	31	7		18.59	0.13
	August 2009	0	0	0	0	0	0	0		0.00	0.00
	July 2009	0	0	0	0	0	0	0		0.00	0.00
OP-6B-1 Delayed Days for Facility Reasons	June 2010	0	0	0	0	0	0	0		0.00	0.00
UNE - P (POTS) Parity	May 2010	0	0	0	0	0	0	0		0.00	0.00
	April 2010	0	0	0	0	0	0	0		0.00	0.00
	March 2010	0	0	0	0	0	0	0		0.00	0.00
	February 2010	0	0	0	0	0	0	0		0.00	0.00
	January 2010	0	0	0	0	0	0	0		0.00	0.00
	December 2009	0	0	0	1.81	0	0	0		0.00	0.00
	November 2009	10	1	10	0	330	39	8		0.12	(0.72)
	October 2009	0	0	0	0	0	0	0		0.00	0.00
	September 2009	14	1	14	12.02	497	63	8		0.90	(0.37)
	August 2009	3	1	3	5.86	502	52	10		-0.53	(1.32)
	July 2009	0	0	0	0	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	June 2010	21	2	11	0.53	0	0	0		0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	May 2010	0	0	0	9.78	0	0	0		0.00	0.00
	April 2010	19	2	10	0	0	0	0		0.00	0.00
	March 2010	0	0	0	0	0	0	0		0.00	0.00
	February 2010	41	5	8	0	0	0	0		0.00	0.00
	January 2010	0	0	0	6.93	0	0	0		0.00	0.00
	December 2009	4	2	2	0.38	0	0	0		0.00	0.00
	November 2009	0	0	0	0	0	0	0		0.00	0.00
	October 2009	22	3	7	0	13	1	13		0.00	0.00
	September 2009	20	3	7	0	47	1	47		0.00	0.00
	August 2009	0	0	0	1.16	0	0	0		0.00	0.00
	July 2009	0	0	0	2.52	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	June 2010	0	0	0	0	0	0	0		0.00	0.00
Unbundled Loop - ADSL Qualified Parity	May 2010	0	0	0	0	0	0	0		0.00	0.00
	April 2010	0	0	0	0	0	0	0		0.00	0.00
	March 2010	16	4	4	1.52	0	0	0		0.00	0.00
	February 2010	0	0	0	0	0	0	0		0.00	0.00
	January 2010	0	0	0	0	0	0	0		0.00	0.00
	December 2009	1	1	1	0	0	0	0		0.00	0.00
	November 2009	0	0	0	0	0	0	0		0.00	0.00
	October 2009	9	1	9	0	13	1	13		0.00	0.00
	September 2009	0	0	0	0	0	0	0		0.00	0.00
	August 2009	6	1	6	0	0	0	0		0.00	0.00
	July 2009	0	0	0	0	0	0	0		0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	June 2010	4	2	2	0	43	5	9		-0.63	(1.38)
Unbundled Loop - DS1 Capable Parity	May 2010	0	0	0	0	0	0	0		0.00	0.00
	April 2010	1	1	1	0	36	2	18		-1.96	(2.19)
	March 2010	0	0	0	0	0	0	0		0.00	0.00
	February 2010	3	1	3	0	44	6	7		-0.35	(1.22)
	January 2010	25	7	4	0	1	1	1		0.00	0.00
	December 2009	18	3	6	0	324	2	162		0.00	0.00
	November 2009	0	0	0	0	0	0	0		0.00	0.00

	October 2009	19	2	10	0	91	3	30	-1.08	(1.66)
	September 2009	73	7	10	0	80	5	16	-0.53	(1.32)
	August 2009	15	1	15	0	65	5	13	0.14	(0.80)
	July 2009	6	1	6	0	5	1	5	0.00	0.00
OP-6B-4 Delayed Days for Facility Reasons	June 2010	56	7	8	0	267	37	7	0.24	(0.74)
Unbundled Loop Analog Parity	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	15	3	5	0	407	48	8	-0.56	(1.34)
	January 2010	27	7	4	0	310	44	7	-1.17	(1.71)
	December 2009	2	1	2	0	503	44	11	-0.46	(1.28)
	November 2009	4	1	4	0	330	39	8	-0.34	(1.21)
	October 2009	2	1	2	0	319	50	6	-0.71	(1.43)
	September 2009	22	8	3	0	497	63	8	-2.03	(2.23)
	August 2009	10	3	3	0	502	52	10	-0.86	(1.52)
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	June 2010	0	0	0	0	0	0	0	0.00	0.00
Enhanced Extended Loops - DS1 Capable	May 2010	0	0	0	0	0	0	0	0.00	0.00
Diagnostic	April 2010	13	5	3	0	0	0	0	0.00	0.00
	March 2010	5	1	5	0	0	0	0	0.00	0.00
	February 2010	1	1	1	0	0	0	0	0.00	0.00
	January 2010	1	1	1	0	0	0	0	0.00	0.00
	December 2009	6	1	6	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	2	1	2	0	0	0	0	0.00	0.00
	July 2009	2	1	2	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	June 2010	0	0	0	0	0	0	0	0.00	0.00
UDIT Above DS1 Level Parity	May 2010	12	1	12	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	0	0	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	7	1	7	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	June 2010	0	0	0	0	0	0	0	0.00	0.00
Unbundled Loop - 2 Wire Non-Loaded Parity	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	58	2	29	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	52	1	52	0	0	0	0	0.00	0.00
	October 2009	0	0	0	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
OP-6B-5 Delayed Days for Facility Reasons	June 2010	0	0	0	0	0	0	0	0.00	0.00

Unbundled Loop - ADSL Qualified Parity	May 2010	0	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0	0.00	0.00
	March 2010	14	2	7	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0	0.00	0.00
	December 2009	8	1	8	0	0	0	0	0	0.00	0.00
	November 2009	2	1	2	0	0	0	0	0	0.00	0.00
	October 2009	0	0	0	2.92	0	0	0	0	0.00	0.00
	September 2009	0	0	0	0	0	0	0	0	0.00	0.00
	August 2009	0	0	0	0	0	0	0	0	0.00	0.00
July 2009	0	0	0	0	0	0	0	0	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons	June 2010	0	0	0	0.004166667	0	0	0	0	0.00	0.00
Unbundled Loop - DS1 Capable Parity	May 2010	0	0	0	0.002777778	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0.002083333	0	0	0	0	0.00	0.00
	March 2010	8	1	8	0.004166667	4	1	4	0.00	0.00	0.00
	February 2010	0	0	0	0.006944444	0	0	0	0.00	0.00	0.00
	January 2010	0	0	0	0.005555556	0	0	0	0.00	0.00	0.00
	December 2009	0	0	0	0.001388889	0	0	0	0.00	0.00	0.00
	November 2009	0	0	0	0.004166667	0	0	0	0.00	0.00	0.00
	October 2009	0	0	0	0.011805556	0	0	0	0.00	0.00	0.00
	September 2009	0	0	0	0.001388889	0	0	0	0.00	0.00	0.00
	August 2009	0	0	0	0.003472222	0	0	0	0.00	0.00	0.00
July 2009	0	0	0	0.004861111	0	0	0	0.00	0.00	0.00	
OP-6B-5 Delayed Days for Facility Reasons	June 2010	0	0	0	0	0	0	0	0.00	0.00	
Unbundled Loop Analog Parity	May 2010	0	0	0	0.016666667	0	0	0	0	0.00	0.00
	April 2010	84	4	21	0.01875	64	9	7	2.75	0.39	0.00
	March 2010	0	0	0	0.015277778	0	0	0	0.00	0.00	0.00
	February 2010	0	0	0	0.000694444	0	0	0	0.00	0.00	0.00
	January 2010	60	5	12	0.027777778	33	6	6	1.53	(0.44)	0.00
	December 2009	0	0	0	0.009027778	0	0	0	0.00	0.00	0.00
	November 2009	78	9	9	0	170	13	13	-1.20	(1.73)	0.00
	October 2009	2	1	2	0	103	16	6	-0.83	(1.50)	0.00
	September 2009	0	0	0	0	0	0	0	0.00	0.00	0.00
	August 2009	3	1	3	0	155	17	9	-0.77	(1.47)	0.00
July 2009	28	4	7	0.000694444	196	13	15	-0.55	(1.33)	0.00	
OP-7 OP-7 - Coordinated Hot Cut" Interval -	June 2010	0.816666667	358	00:03	0	0	0	00:00	0.00	0.00	
Unbundled Loops" Unbundled Loop - Analog Diagnostic	May 2010	0.999305556	521	00:03	0	0	0	00:00	0.00	0.00	
	April 2010	1.49375	598	00:04	0	0	0	00:00	0.00	0.00	
	March 2010	1.786111111	566	00:05	0.0589	0	0	00:00	0.00	0.00	
	February 2010	1.385416667	554	00:04	0.1035	0	0	00:00	0.00	0.00	
	January 2010	0.894444444	448	00:03	0.0465	0	0	00:00	0.00	0.00	
	December 2009	1.630555556	595	00:04	0.0477	0	0	00:00	0.00	0.00	
	November 2009	1.983333333	666	00:04	0.0839	0	0	00:00	0.00	0.00	
	October 2009	0.818055556	465	00:03	0.039	0	0	00:00	0.00	0.00	
	September 2009	1.698611111	599	00:04	0	0	0	00:00	0.00	0.00	
	August 2009	2.040972222	693	00:04	0.0719	0	0	00:00	0.00	0.00	
July 2009	1.540972222	504	00:04	0	0	0	00:00	0.00	0.00		
OP-7 OP-7 - Coordinated Hot Cut" Interval -	June 2010	1.785416667	40	01:04	0.02	0	0	00:00	0.00	0.00	
Unbundled Loops" Unbundled Loop Other Diagnostic	May 2010	1.193055556	26	01:06	0	0	0	00:00	0.00	0.00	
	April 2010	1.969444444	38	01:15	0.0298	0	0	00:00	0.00	0.00	
	March 2010	2.670138889	46	01:24	0	0	0	00:00	0.00	0.00	
	February 2010	0.566666667	23	00:35	0.0227	0	0	00:00	0.00	0.00	
	January 2010	0.975	29	00:48	0.0644	0	0	00:00	0.00	0.00	

	December 2009	0.07361111	2	00:53	0.0636	0	0	00:00	0.00	0.00
	November 2009	0.00208333	1	00:03	0.0248	0	0	00:00	0.00	0.00
	October 2009	0.00069444	1	00:01	0	0	0	00:00	0.00	0.00
	September 2009	0	0	00:00	0.0304	0	0	00:00	0.00	0.00
	August 2009	0.01666667	4	00:06	0.021	0	0	00:00	0.00	0.00
	July 2009	0.08680556	3	00:42	0.0093	0	0	00:00	0.00	0.00
OP-8B Number Portability Timeliness LNP Benchmark 0.95	June 2010	358	358	100%	0	0	0	0%	0.00	(0.16)
	May 2010	506	506	100%	0	0	0	0%	0.00	(0.16)
	April 2010	572	574	100%	0	0	0	0%	0.00	(0.15)
	March 2010	548	554	99%	0	0	0	0%	0.00	(0.12)
	February 2010	461	462	100%	0	0	0	0%	0.00	(0.15)
	January 2010	438	439	100%	0	0	0	0%	0.00	(0.15)
	December 2009	560	564	99%	0	0	0	0%	0.00	(0.14)
	November 2009	655	656	100%	0	0	0	0%	0.00	(0.15)
	October 2009	453	453	100%	0	0	0	0%	0.00	(0.16)
	September 2009	574	577	99%	0	0	0	0%	0.00	(0.14)
	August 2009	681	681	100%	0	0	0	0%	0.00	(0.16)
	July 2009	479	479	100%	0	0	0	0%	0.00	(0.16)
OP-8C Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark 0.95	June 2010	6294	6294	100%	0.23	0	0	0%	0.00	(0.16)
	May 2010	7870	7877	100%	0.25	0	0	0%	0.00	(0.16)
	April 2010	9115	9115	100%	0.25	0	0	0%	0.00	(0.16)
	March 2010	7721	7725	100%	0.24	0	0	0%	0.00	(0.16)
	February 2010	6689	6717	100%	0.24	0	0	0%	0.00	(0.14)
	January 2010	8594	8629	100%	0.24	0	0	0%	0.00	(0.15)
	December 2009	8105	8110	100%	0.23	0	0	0%	0.00	(0.16)
	November 2009	7493	7493	100%	0.24	0	0	0%	0.00	(0.16)
	October 2009	8643	8651	100%	0.25	0	0	0%	0.00	(0.15)
	September 2009	9093	9097	100%	0.34	0	0	0%	0.00	(0.16)
	August 2009	11652	11653	100%	0.21	0	0	0%	0.00	(0.16)
	July 2009	12305	12310	100%	0.28	0	0	0%	0.00	(0.16)
OS-1 Speed of Answer - Operator Services Parity by Design	June 2010	0	0	:00	0	6.39	1	:36	0.00	0.00
	May 2010	0	0	:00	0	6.35	1	:00	0.00	0.00
	April 2010	0	0	:00	0	6.42	1	:48	0.00	0.00
	March 2010	0	0	:00	0	5.66	1	:24	0.00	0.00
	February 2010	0	0	:00	0	5.55	1	:00	0.00	0.00
	January 2010	0	0	:00	0	5.28	1	:12	0.00	0.00
	December 2009	0	0	:00	0	4.39	1	:36	0.00	0.00
	November 2009	0	0	:00	0	4.95	1	:00	0.00	0.00
	October 2009	0	0	:00	0	6.4	1	:00	0.00	0.00
	September 2009	0	0	:00	0	7.1	1	:00	0.00	0.00
	August 2009	0	0	:00	0	7.15	1	:00	0.00	0.00
	July 2009	0	0	:00	0	7.18	1	:12	0.00	0.00
PO-15 Number of Due Date Changes per Order All Parity	June 2010	97	1655	0	0	177	20446	0	18.95	10.52
	May 2010	116	2049	0	0	258	23827	0	16.77	9.19
	April 2010	107	1966	0	0	187	23824	0	20.58	11.51
	March 2010	106	1926	0	0	169	20609	0	19.78	11.02
	February 2010	111	1977	0	0	228	21668	0	17.67	9.74
	January 2010	97	1850	0	0	215	22077	0	15.98	8.72
	December 2009	97	1821	0	0	204	22082	0	16.97	9.32
	November 2009	121	1974	0	0	244	25157	0	19.65	10.94
	October 2009	157	1838	0	0	288	26154	0	26.11	14.87
	September 2009	83	1821	0	0	0	0	0	0.00	0.00
	August 2009	138	2020	0	0	0	0	0	0.00	0.00

	July 2009	111	1751	0	0	0	0	0	0	0.00	0.00
PO-16 Timely Release Notifications Benchmark 0.925	June 2010	1	1	100%	0	0	0	0	0%	0.00	0.00
	May 2010	0	0	100%	0	0	0	0	0%	0.00	0.00
	April 2010	5	5	100%	0	0	0	0	0%	0.00	0.00
	March 2010	1	1	100%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	100%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	100%	0	0	0	0	0%	0.00	0.00
	December 2009	2	2	100%	0	0	0	0	0%	0.00	0.00
	November 2009	0	0	100%	0	0	0	0	0%	0.00	0.00
	October 2009	7	7	100%	0	0	0	0	0%	0.00	0.00
	September 2009	1	1	100%	0	0	0	0	0%	0.00	0.00
PO-19B Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark 0.95	August 2009	1	1	100%	0	0	0	0	0%	0.00	0.00
	July 2009	1	1	100%	0	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2010	164	171	96%	0	0	0	0	0%	0.00	0.00
	April 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	177	183	97%	0	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Diagnostic 0.95	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2010	919	933	99%	0	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0 Diagnostic	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	615	615	100%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	April 2010	276	284	97%	0	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0 Diagnostic	February 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	November 2009	284	284	100%	0	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0	0%	0.00	0.00
	June 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0 Diagnostic	April 2010	293	294	100%	0	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0	0%	0.00	0.00

	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	294	294	100%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. 27.0 Diagnostic	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00
	April 2010	289	294	98%	0	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-19X Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI Diagnostic	June 2010	0	0	0%	0.01	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0.01	0	0	0%	0.00	0.00
	April 2010	61	61	100%	0.01	0	0	0%	0.00	0.00
	March 2010	0	0	0%	0.01	0	0	0%	0.00	0.00
	February 2010	0	0	0%	0.01	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0.01	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0.01	0	0	0%	0.00	0.00
	November 2009	37	37	100%	0.01	0	0	0%	0.00	0.00
	October 2009	0	0	0%	0.01	0	0	0%	0.00	0.00
	September 2009	0	0	0%	0.04	0	0	0%	0.00	0.00
	August 2009	0	0	0%	0.01	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-1A-1 Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark 10	June 2010	5376.98	2786	:12	0.56	0	0	:00	0.00	0.00
	May 2010	1664.7	930	:36	0.61	0	0	:00	0.00	0.00
	April 2010	4203.51	2297	:12	0.65	0	0	:00	0.00	0.00
	March 2010	4351	2290	:00	0.87	0	0	:00	0.00	0.00
	February 2010	5352.76	2731	:24	0.5	0	0	:00	0.00	0.00
	January 2010	5276.62	2734	:12	0.91	0	0	:00	0.00	0.00
	December 2009	5376.98	2786	:12	0.58	0	0	:00	0.00	0.00
	November 2009	5229.28	2668	:24	0.61	0	0	:00	0.00	0.00
	October 2009	4229.59	2147	:48	0.55	0	0	:00	0.00	0.00
	September 2009	5553.9	2805	:12	0.54	0	0	:00	0.00	0.00
	August 2009	6223.14	3143	:12	0.56	0	0	:00	0.00	0.00
	July 2009	5430.71	2729	:36	0.56	0	0	:00	0.00	0.00
PO-1A-1(a) Pre-Order Response Times (Appt. Scheduler) IMA Request Diagnostic	June 2010	278.6	2786	:00	0	0	0	:00	0.00	0.00
	May 2010	93	930	:00	0	0	0	:00	0.00	0.00
	April 2010	229.7	2297	:00	0	0	0	:00	0.00	0.00
	March 2010	251.9	2290	:24	0	0	0	:00	0.00	0.00
	February 2010	273.1	2731	:00	0	0	0	:00	0.00	0.00
	January 2010	273.4	2734	:00	0	0	0	:00	0.00	0.00
	December 2009	278.6	2786	:00	0	0	0	:00	0.00	0.00
	November 2009	266.8	2668	:00	0	0	0	:00	0.00	0.00
October 2009	214.7	2147	:00	0	0	0	:00	0.00	0.00	

	September 2009	280.5	2805	:00	0	0	0	0	:00	0.00	0.00
	August 2009	314.3	3143	:00	0	0	0	0	:00	0.00	0.00
	July 2009	272.9	2729	:00	0	0	0	0	:00	0.00	0.00
PO-1A-1(b,c) Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept Diagnostic	June 2010	5098.38	2786	:12	0	0	0	0	:00	0.00	0.00
	May 2010	1571.7	930	:36	0.01	0	0	0	:00	0.00	0.00
	April 2010	3973.81	2297	:12	0	0	0	0	:00	0.00	0.00
	March 2010	4099.1	2290	:36	0	0	0	0	:00	0.00	0.00
	February 2010	5079.66	2731	:24	0	0	0	0	:00	0.00	0.00
	January 2010	5003.22	2734	:12	0	0	0	0	:00	0.00	0.00
	December 2009	5098.38	2786	:12	0	0	0	0	:00	0.00	0.00
	November 2009	4962.48	2668	:24	0.01	0	0	0	:00	0.00	0.00
	October 2009	4014.89	2147	:48	0	0	0	0	:00	0.00	0.00
	September 2009	5273.4	2805	:12	0	0	0	0	:00	0.00	0.00
	August 2009	5908.84	3143	:12	0	0	0	0	:00	0.00	0.00
	July 2009	5157.81	2729	:36	0	0	0	0	:00	0.00	0.00
PO-1A-10 Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark 30	June 2010	2381.04	630	:12	1.02	0	0	0	:00	0.00	0.00
	May 2010	757.2	198	:48	0.74	0	0	0	:00	0.00	0.00
	April 2010	1869.2	496	:48	0.7	0	0	0	:00	0.00	0.00
	March 2010	2007.82	518	:12	0.77	0	0	0	:00	0.00	0.00
	February 2010	2454.69	627	:48	0.88	0	0	0	:00	0.00	0.00
	January 2010	2468.51	629	:48	1.99	0	0	0	:00	0.00	0.00
	December 2009	2381.04	630	:12	0.98	0	0	0	:00	0.00	0.00
	November 2009	2279.07	599	:00	0.74	0	0	0	:00	0.00	0.00
	October 2009	1952.46	497	:12	0.83	0	0	0	:00	0.00	0.00
	September 2009	2503.34	642	:00	0.94	0	0	0	:00	0.00	0.00
	August 2009	2753.73	719	:12	1.02	0	0	0	:00	0.00	0.00
	July 2009	2299.13	594	:48	1.62	0	0	0	:00	0.00	0.00
PO-1A-10(a) Pre-Order Response Times (Meet Point Inquiry) IMA Request Diagnostic	June 2010	64.94	630	:00	0	0	0	0	:00	0.00	0.00
	May 2010	20.1	198	:00	0	0	0	0	:00	0.00	0.00
	April 2010	50.49	496	:00	0	0	0	0	:00	0.00	0.00
	March 2010	52.41	518	:00	0	0	0	0	:00	0.00	0.00
	February 2010	63.43	627	:00	0	0	0	0	:00	0.00	0.00
	January 2010	63.37	629	:00	0	0	0	0	:00	0.00	0.00
	December 2009	64.94	630	:00	0	0	0	0	:00	0.00	0.00
	November 2009	60.63	599	:00	0	0	0	0	:00	0.00	0.00
	October 2009	50.1	497	:00	0	0	0	0	:00	0.00	0.00
	September 2009	64.48	642	:00	0	0	0	0	:00	0.00	0.00
	August 2009	72.25	719	:00	0	0	0	0	:00	0.00	0.00
	July 2009	59.66	594	:00	0	0	0	0	:00	0.00	0.00
PO-1A-10(b) Pre-Order Response Times (Meet Point Inquiry) IMA Response Diagnostic	June 2010	2316.1	630	:12	0	0	0	0	:00	0.00	0.00
	May 2010	737.1	198	:48	0.02	0	0	0	:00	0.00	0.00
	April 2010	1818.71	496	:48	0	0	0	0	:00	0.00	0.00
	March 2010	1955.41	518	:48	0	0	0	0	:00	0.00	0.00
	February 2010	2391.26	627	:24	0.05	0	0	0	:00	0.00	0.00
	January 2010	2405.14	629	:48	0.02	0	0	0	:00	0.00	0.00
	December 2009	2316.1	630	:12	0	0	0	0	:00	0.00	0.00
	November 2009	2218.44	599	:00	0.02	0	0	0	:00	0.00	0.00
	October 2009	1902.36	497	:12	0	0	0	0	:00	0.00	0.00
	September 2009	2438.86	642	:00	0.05	0	0	0	:00	0.00	0.00
	August 2009	2681.48	719	:12	0	0	0	0	:00	0.00	0.00
	July 2009	2239.47	594	:48	0	0	0	0	:00	0.00	0.00
PO-1A-2 Total Pre-Order Response Times (Service Availability) IMA Aggregate	June 2010	24448.69	4917	:48	3.41	0	0	0	:00	0.00	0.00
	May 2010	8158.38	1689	:12	3.6	0	0	0	:00	0.00	0.00

Benchmark 25	April 2010	19027.01	4116	:48	3.54	0	0	:00	0.00	0.00	
	March 2010	18475.45	4026	:36	3.52	0	0	:00	0.00	0.00	
	February 2010	22598.95	4830	:12	3.48	0	0	:00	0.00	0.00	
	January 2010	23556.71	4904	:00	3.47	0	0	:00	0.00	0.00	
	December 2009	24448.69	4917	:48	3.52	0	0	:00	0.00	0.00	
	November 2009	23657.67	4783	:00	3.6	0	0	:00	0.00	0.00	
	October 2009	19119.98	3970	:48	3.35	0	0	:00	0.00	0.00	
	September 2009	24298.41	5034	:12	3.33	0	0	:00	0.00	0.00	
	August 2009	26105.25	5532	:48	3.41	0	0	:00	0.00	0.00	
	July 2009	27415.58	4921	:48	3.48	0	0	:00	0.00	0.00	
	PO-1A-2(a) Pre-Order Response Times (Service Availability) IMA Request Diagnostic	June 2010	767.25	4917	:24	0	0	0	:00	0.00	0.00
		May 2010	259.82	1689	:00	0	0	0	:00	0.00	0.00
		April 2010	633.66	4116	:00	0	0	0	:00	0.00	0.00
		March 2010	624.46	4026	:24	0	0	0	:00	0.00	0.00
February 2010		745.17	4830	:00	0	0	0	:00	0.00	0.00	
January 2010		751.91	4904	:00	0	0	0	:00	0.00	0.00	
December 2009		767.25	4917	:24	0	0	0	:00	0.00	0.00	
November 2009		732.28	4783	:00	0	0	0	:00	0.00	0.00	
October 2009		612.26	3970	:00	0	0	0	:00	0.00	0.00	
September 2009		769.37	5034	:00	0	0	0	:00	0.00	0.00	
August 2009		844.09	5532	:00	0	0	0	:00	0.00	0.00	
July 2009		749.03	4921	:00	0	0	0	:00	0.00	0.00	
PO-1A-2(b) Pre-Order Response Times (Service Availability) IMA Response Diagnostic		June 2010	23681.44	4917	:48	0	0	0	:00	0.00	0.00
		May 2010	7898.56	1689	:12	0.01	0	0	:00	0.00	0.00
	April 2010	18393.35	4116	:48	0.01	0	0	:00	0.00	0.00	
	March 2010	17850.99	4026	:12	0.01	0	0	:00	0.00	0.00	
	February 2010	21853.78	4830	:48	0.01	0	0	:00	0.00	0.00	
	January 2010	22804.8	4904	:00	0	0	0	:00	0.00	0.00	
	December 2009	23681.44	4917	:48	0	0	0	:00	0.00	0.00	
	November 2009	22925.39	4783	:36	0.01	0	0	:00	0.00	0.00	
	October 2009	18507.72	3970	:24	0	0	0	:00	0.00	0.00	
	September 2009	23529.04	5034	:48	0.04	0	0	:00	0.00	0.00	
	August 2009	25261.16	5532	:48	0	0	0	:00	0.00	0.00	
	July 2009	26666.55	4921	:48	0.01	0	0	:00	0.00	0.00	
	PO-1A-3 Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark 25	June 2010	4930.38	1118	:24	2.69	0	0	:00	0.00	0.00
		May 2010	1743.63	399	:48	1.73	0	0	:00	0.00	0.00
April 2010		5160.96	1024	:36	3.7	0	0	:00	0.00	0.00	
March 2010		5100.74	866	:36	5.53	0	0	:00	0.00	0.00	
February 2010		5214.42	1062	:24	5.14	0	0	:00	0.00	0.00	
January 2010		5045.04	1092	:48	4.2	0	0	:00	0.00	0.00	
December 2009		4930.38	1118	:24	2.84	0	0	:00	0.00	0.00	
November 2009		5112.02	1097	:24	1.73	0	0	:00	0.00	0.00	
October 2009		4177.2	885	:48	2.49	0	0	:00	0.00	0.00	
September 2009		5449.89	1167	:48	2.29	0	0	:00	0.00	0.00	
August 2009		5705.84	1288	:12	2.69	0	0	:00	0.00	0.00	
July 2009		5050.2	1140	:12	2.58	0	0	:00	0.00	0.00	
PO-1A-3(a) Pre-Order Response Times (Facility Check) IMA Request Diagnostic		June 2010	111.8	1118	:00	0	0	0	:00	0.00	0.00
		May 2010	39.9	399	:00	0	0	0	:00	0.00	0.00
	April 2010	102.4	1024	:00	0	0	0	:00	0.00	0.00	
	March 2010	86.6	866	:00	0	0	0	:00	0.00	0.00	
	February 2010	106.2	1062	:00	0	0	0	:00	0.00	0.00	
	January 2010	109.2	1092	:00	0	0	0	:00	0.00	0.00	
December 2009	111.8	1118	:00	0	0	0	:00	0.00	0.00		

	November 2009	109.7	1097	:00	0	0	0	0	:00	0.00	0.00
	October 2009	88.5	885	:00	0	0	0	0	:00	0.00	0.00
	September 2009	116.7	1167	:00	0	0	0	0	:00	0.00	0.00
	August 2009	128.8	1288	:00	0	0	0	0	:00	0.00	0.00
	July 2009	114	1140	:00	0	0	0	0	:00	0.00	0.00
PO-1A-3(b) Pre-Order Response Times (Facility Check) IMA Response Diagnostic	June 2010	4818.58	1118	:24	0.04	0	0	0	:00	0.00	0.00
	May 2010	1703.73	399	:48	0.04	0	0	0	:00	0.00	0.00
	April 2010	5058.56	1024	:36	0.02	0	0	0	:00	0.00	0.00
	March 2010	5014.14	866	:36	0.02	0	0	0	:00	0.00	0.00
	February 2010	5108.22	1062	:24	0.02	0	0	0	:00	0.00	0.00
	January 2010	4935.84	1092	:48	0.01	0	0	0	:00	0.00	0.00
	December 2009	4818.58	1118	:24	0.04	0	0	0	:00	0.00	0.00
	November 2009	5002.32	1097	:24	0.04	0	0	0	:00	0.00	0.00
	October 2009	4088.7	885	:48	0.02	0	0	0	:00	0.00	0.00
	September 2009	5333.19	1167	:48	0.06	0	0	0	:00	0.00	0.00
	August 2009	5577.04	1288	:12	0.04	0	0	0	:00	0.00	0.00
	July 2009	4936.2	1140	:12	0.02	0	0	0	:00	0.00	0.00
PO-1A-4 Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark 10	June 2010	20153.24	7282	:48	1.49	0	0	0	:00	0.00	0.00
	May 2010	7985.32	2346	:00	1.39	0	0	0	:00	0.00	0.00
	April 2010	20523.05	5930	:24	1.32	0	0	0	:00	0.00	0.00
	March 2010	19924.33	5816	:12	2.16	0	0	0	:00	0.00	0.00
	February 2010	24411.84	6969	:00	1.1	0	0	0	:00	0.00	0.00
	January 2010	20684.57	7079	:48	1.12	0	0	0	:00	0.00	0.00
	December 2009	20153.24	7282	:48	1.6	0	0	0	:00	0.00	0.00
	November 2009	19944.48	6916	:12	1.39	0	0	0	:00	0.00	0.00
	October 2009	16082.34	5695	:48	1.4	0	0	0	:00	0.00	0.00
	September 2009	21183.23	7218	:12	1.34	0	0	0	:00	0.00	0.00
	August 2009	23615.31	8132	:00	1.49	0	0	0	:00	0.00	0.00
	July 2009	20159.53	7044	:24	1.32	0	0	0	:00	0.00	0.00
PO-1A-4(a) Pre-Order Response Times (Address Validation) IMA Request Diagnostic	June 2010	1441.07	7282	:00	0	0	0	0	:00	0.00	0.00
	May 2010	528.84	2346	:12	0	0	0	0	:00	0.00	0.00
	April 2010	1345.95	5930	:12	0	0	0	0	:00	0.00	0.00
	March 2010	1313.44	5816	:12	0	0	0	0	:00	0.00	0.00
	February 2010	1564.68	6969	:48	0	0	0	0	:00	0.00	0.00
	January 2010	1384.2	7079	:00	0	0	0	0	:00	0.00	0.00
	December 2009	1441.07	7282	:00	0	0	0	0	:00	0.00	0.00
	November 2009	1338.5	6916	:36	0	0	0	0	:00	0.00	0.00
	October 2009	1115.91	5695	:00	0	0	0	0	:00	0.00	0.00
	September 2009	1390.9	7218	:36	0	0	0	0	:00	0.00	0.00
	August 2009	1564.91	8132	:36	0	0	0	0	:00	0.00	0.00
	July 2009	1363.87	7044	:36	0	0	0	0	:00	0.00	0.00
PO-1A-4(b) Pre-Order Response Times (Address Validation) IMA Response Diagnostic	June 2010	18712.17	7282	:48	0	0	0	0	:00	0.00	0.00
	May 2010	7456.48	2346	:12	0.01	0	0	0	:00	0.00	0.00
	April 2010	19177.1	5930	:12	0	0	0	0	:00	0.00	0.00
	March 2010	18610.89	5816	:00	0.01	0	0	0	:00	0.00	0.00
	February 2010	22847.16	6969	:12	0	0	0	0	:00	0.00	0.00
	January 2010	19300.37	7079	:12	0	0	0	0	:00	0.00	0.00
	December 2009	18712.17	7282	:48	0	0	0	0	:00	0.00	0.00
	November 2009	18605.98	6916	:36	0.01	0	0	0	:00	0.00	0.00
	October 2009	14966.43	5695	:12	0	0	0	0	:00	0.00	0.00
	September 2009	19792.33	7218	:36	0.01	0	0	0	:00	0.00	0.00
	August 2009	22050.4	8132	:24	0	0	0	0	:00	0.00	0.00
	July 2009	18795.66	7044	:48	0	0	0	0	:00	0.00	0.00

PO-1A-5 Total (Get CSR) IMA Aggregate Benchmark 12.5	Pre-Order Response Times	June 2010	1186.62	359	:24	6.27	0	0	:00	0.00	0.00	
		May 2010	404.56	127	:36	6.51	0	0	:00	0.00	0.00	
		April 2010	1093.69	319	:12	1.28	0	0	:00	0.00	0.00	
		March 2010	1726.61	303	:00	5.89	0	0	:00	0.00	0.00	
		February 2010	2035.72	654	:24	5.08	0	0	:00	0.00	0.00	
		January 2010	2438.77	798	:24	4.92	0	0	:00	0.00	0.00	
		December 2009	1186.62	359	:24	5.83	0	0	:00	0.00	0.00	
		November 2009	2171.95	685	:48	6.51	0	0	:00	0.00	0.00	
		October 2009	2473.09	790	:12	8.07	0	0	:00	0.00	0.00	
		September 2009	3102.76	1029	:48	6.22	0	0	:00	0.00	0.00	
		August 2009	3772.22	1150	:12	6.27	0	0	:00	0.00	0.00	
		July 2009	3052.3	996	:24	7.04	0	0	:00	0.00	0.00	
	PO-1A-5(a) (Get CSR) IMA Request Diagnostic	Pre-Order Response Times	June 2010	33.46	359	:36	0	0	0	:00	0.00	0.00
			May 2010	11.77	127	:36	0	0	0	:00	0.00	0.00
		April 2010	29.77	319	:36	0	0	0	:00	0.00	0.00	
		March 2010	28.03	303	:36	0	0	0	:00	0.00	0.00	
		February 2010	60.33	654	:36	0	0	0	:00	0.00	0.00	
		January 2010	73.47	798	:36	0	0	0	:00	0.00	0.00	
		December 2009	33.46	359	:36	0	0	0	:00	0.00	0.00	
		November 2009	63.67	685	:36	0	0	0	:00	0.00	0.00	
		October 2009	73.64	790	:36	0	0	0	:00	0.00	0.00	
		September 2009	94.83	1029	:36	0	0	0	:00	0.00	0.00	
		August 2009	105.92	1150	:36	0	0	0	:00	0.00	0.00	
		July 2009	91.36	996	:36	0	0	0	:00	0.00	0.00	
PO-1A-5(b) (Get CSR) IMA Response Diagnostic		Pre-Order Response Times	June 2010	1153.16	359	:24	0	0	0	:00	0.00	0.00
			May 2010	392.79	127	:36	0.01	0	0	:00	0.00	0.00
		April 2010	1063.92	319	:36	0	0	0	:00	0.00	0.00	
		March 2010	1698.58	303	:24	0.01	0	0	:00	0.00	0.00	
		February 2010	1975.39	654	:48	0.01	0	0	:00	0.00	0.00	
		January 2010	2365.3	798	:24	0.01	0	0	:00	0.00	0.00	
		December 2009	1153.16	359	:24	0.01	0	0	:00	0.00	0.00	
		November 2009	2108.28	685	:12	0.01	0	0	:00	0.00	0.00	
		October 2009	2399.45	790	:36	0.01	0	0	:00	0.00	0.00	
		September 2009	3007.93	1029	:48	0.05	0	0	:00	0.00	0.00	
		August 2009	3666.3	1150	:36	0	0	0	:00	0.00	0.00	
		July 2009	2960.94	996	:48	0	0	0	:00	0.00	0.00	
	PO-1A-6 Total (TN Reservation) IMA Aggregate Benchmark 10	Pre-Order Response Times	June 2010	6210.16	1825	:00	0.82	0	0	:00	0.00	0.00
			May 2010	1992.11	615	:36	0.84	0	0	:00	0.00	0.00
		April 2010	5092.52	1559	:48	0.74	0	0	:00	0.00	0.00	
		March 2010	5111.26	1493	:48	1.22	0	0	:00	0.00	0.00	
		February 2010	6379.42	1820	:24	0.73	0	0	:00	0.00	0.00	
		January 2010	6401.05	1823	:24	0.83	0	0	:00	0.00	0.00	
		December 2009	6210.16	1825	:00	0.81	0	0	:00	0.00	0.00	
		November 2009	6066.14	1765	:36	0.84	0	0	:00	0.00	0.00	
		October 2009	5113.04	1432	:48	0.76	0	0	:00	0.00	0.00	
		September 2009	6655.68	1875	:00	0.86	0	0	:00	0.00	0.00	
		August 2009	7220.45	2043	:12	0.82	0	0	:00	0.00	0.00	
		July 2009	6446.5	1832	:48	0.88	0	0	:00	0.00	0.00	
PO-1A-6(a) (TN Reservation) IMA Request Diagnostic		Pre-Order Response Times	June 2010	191.15	1825	:00	0.29	0	0	:00	0.00	0.00
			May 2010	63.28	615	:00	0.24	0	0	:00	0.00	0.00
		April 2010	160.56	1559	:00	0.18	0	0	:00	0.00	0.00	
		March 2010	152.95	1493	:00	0.48	0	0	:00	0.00	0.00	
		February 2010	185.98	1820	:00	0.2	0	0	:00	0.00	0.00	

	January 2010	186.17	1823	:00	0.26	0	0	:00	0.00	0.00
	December 2009	191.15	1825	:00	0.3	0	0	:00	0.00	0.00
	November 2009	180.9	1765	:00	0.24	0	0	:00	0.00	0.00
	October 2009	149.86	1432	:00	0.26	0	0	:00	0.00	0.00
	September 2009	189.78	1875	:00	0.28	0	0	:00	0.00	0.00
	August 2009	207.68	2043	:00	0.29	0	0	:00	0.00	0.00
	July 2009	186.34	1832	:00	0.3	0	0	:00	0.00	0.00
PO-1A-6(b) Pre-Order Response Times (TN Reservation) IMA Response Diagnostic	June 2010	5109	1825	:00	0	0	0	:00	0.00	0.00
	May 2010	1667.96	615	:24	0	0	0	:00	0.00	0.00
	April 2010	4257.44	1559	:12	0	0	0	:00	0.00	0.00
	March 2010	4269.55	1493	:24	0	0	0	:00	0.00	0.00
	February 2010	5293.96	1820	:24	0	0	0	:00	0.00	0.00
	January 2010	5296.2	1823	:24	0	0	0	:00	0.00	0.00
	December 2009	5109	1825	:00	0	0	0	:00	0.00	0.00
	November 2009	4952.29	1765	:24	0	0	0	:00	0.00	0.00
	October 2009	4228.34	1432	:00	0	0	0	:00	0.00	0.00
	September 2009	5530.8	1875	:00	0	0	0	:00	0.00	0.00
	August 2009	6007.17	2043	:36	0	0	0	:00	0.00	0.00
	July 2009	5333.72	1832	:24	0	0	0	:00	0.00	0.00
	PO-1A-6(c) Pre-Order Response Times (TN Reservation) IMA Accept Diagnostic	June 2010	910.01	1825	:00	0.06	0	0	:00	0.00
May 2010		260.87	615	:48	0.06	0	0	:00	0.00	0.00
April 2010		674.52	1559	:12	0.06	0	0	:00	0.00	0.00
March 2010		688.76	1493	:24	0.06	0	0	:00	0.00	0.00
February 2010		899.48	1820	:36	0.06	0	0	:00	0.00	0.00
January 2010		918.68	1823	:00	0.06	0	0	:00	0.00	0.00
December 2009		910.01	1825	:00	0.06	0	0	:00	0.00	0.00
November 2009		932.95	1765	:12	0.06	0	0	:00	0.00	0.00
October 2009		734.84	1432	:24	0.06	0	0	:00	0.00	0.00
September 2009		935.1	1875	:00	0.09	0	0	:00	0.00	0.00
August 2009		1005.6	2043	:36	0.06	0	0	:00	0.00	0.00
July 2009		926.44	1832	:24	0.06	0	0	:00	0.00	0.00
PO-1A-7 Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark 20		June 2010	12333.61	1437	:12	6.06	0	0	:00	0.00
	May 2010	4979.27	524	:00	5.11	0	0	:00	0.00	0.00
	April 2010	13278.26	1219	:36	11.17	0	0	:00	0.00	0.00
	March 2010	9783.21	1019	:00	13.54	0	0	:00	0.00	0.00
	February 2010	11578.11	1335	:48	9.26	0	0	:00	0.00	0.00
	January 2010	11181.23	1366	:36	5.49	0	0	:00	0.00	0.00
	December 2009	12333.61	1437	:12	5.94	0	0	:00	0.00	0.00
	November 2009	11039.97	1310	:12	5.11	0	0	:00	0.00	0.00
	October 2009	10341.33	1092	:48	5.26	0	0	:00	0.00	0.00
	September 2009	12199.1	1398	:12	7.19	0	0	:00	0.00	0.00
	August 2009	13390.93	1512	:24	6.06	0	0	:00	0.00	0.00
	July 2009	11585.24	1372	:36	6	0	0	:00	0.00	0.00
	PO-1A-7(a) Pre-Order Response Times (Loop Qualification Tools) IMA Request Diagnostic	June 2010	184.52	1437	:12	0	0	0	:00	0.00
May 2010		66.77	524	:12	0	0	0	:00	0.00	0.00
April 2010		153.8	1219	:12	0	0	0	:00	0.00	0.00
March 2010		128.47	1019	:12	0	0	0	:00	0.00	0.00
February 2010		167.32	1335	:12	0	0	0	:00	0.00	0.00
January 2010		172.84	1366	:12	0	0	0	:00	0.00	0.00
December 2009		184.52	1437	:12	0	0	0	:00	0.00	0.00
November 2009		163.59	1310	:48	0	0	0	:00	0.00	0.00
October 2009		139.66	1092	:12	0	0	0	:00	0.00	0.00
September 2009	175.96	1398	:12	0	0	0	:00	0.00	0.00	

	August 2009	188.95	1512	:48	0	0	0	:00	0.00	0.00
	July 2009	171.75	1372	:12	0	0	0	:00	0.00	0.00
PO-1A-7(b) Pre-Order Response Times (Loop Qualification Tools) IMA Response Diagnostic	June 2010	12149.09	1437	:00	0	0	0	:00	0.00	0.00
	May 2010	4912.5	524	:12	0.01	0	0	:00	0.00	0.00
	April 2010	13124.46	1219	:48	0	0	0	:00	0.00	0.00
	March 2010	9654.74	1019	:48	0	0	0	:00	0.00	0.00
	February 2010	11410.79	1335	:00	0	0	0	:00	0.00	0.00
	January 2010	11008.39	1366	:24	0	0	0	:00	0.00	0.00
	December 2009	12149.09	1437	:00	0	0	0	:00	0.00	0.00
	November 2009	10876.38	1310	:00	0.01	0	0	:00	0.00	0.00
	October 2009	10201.67	1092	:36	0	0	0	:00	0.00	0.00
	September 2009	12023.14	1398	:00	0	0	0	:00	0.00	0.00
	August 2009	13201.98	1512	:12	0	0	0	:00	0.00	0.00
	July 2009	11413.49	1372	:48	0	0	0	:00	0.00	0.00
PO-1A-9 Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark 25	June 2010	5391.11	830	:00	5.88	0	0	:00	0.00	0.00
	May 2010	1783.07	259	:12	3.36	0	0	:00	0.00	0.00
	April 2010	4618.32	656	:36	4.58	0	0	:00	0.00	0.00
	March 2010	4810.16	668	:00	5.01	0	0	:00	0.00	0.00
	February 2010	5700.04	820	:00	4.93	0	0	:00	0.00	0.00
	January 2010	5801.22	784	:00	4.75	0	0	:00	0.00	0.00
	December 2009	5391.11	830	:00	6.69	0	0	:00	0.00	0.00
	November 2009	5617.45	807	:24	3.36	0	0	:00	0.00	0.00
	October 2009	4532.53	613	:36	2.8	0	0	:00	0.00	0.00
	September 2009	5772.28	799	:48	6.43	0	0	:00	0.00	0.00
	August 2009	6478.18	948	:12	5.88	0	0	:00	0.00	0.00
	July 2009	5487	785	:36	5.29	0	0	:00	0.00	0.00
PO-1A-9(a) Pre-Order Response Times (Connecting Facility Assignment) IMA Request Diagnostic	June 2010	85.45	830	:00	2.65	0	0	:00	0.00	0.00
	May 2010	26.25	259	:00	1.19	0	0	:00	0.00	0.00
	April 2010	66.92	656	:00	0	0	0	:00	0.00	0.00
	March 2010	67.55	668	:00	0	0	0	:00	0.00	0.00
	February 2010	83.45	820	:00	1.82	0	0	:00	0.00	0.00
	January 2010	79.03	784	:00	1.28	0	0	:00	0.00	0.00
	December 2009	85.45	830	:00	1.01	0	0	:00	0.00	0.00
	November 2009	81.72	807	:00	1.09	0	0	:00	0.00	0.00
	October 2009	61.75	613	:00	1.48	0	0	:00	0.00	0.00
	September 2009	80.24	799	:00	5.39	0	0	:00	0.00	0.00
	August 2009	95.58	948	:00	2.65	0	0	:00	0.00	0.00
	July 2009	78.88	785	:00	1.21	0	0	:00	0.00	0.00
PO-1A-9(b) Pre-Order Response Times (Connecting Facility Assignment) IMA Response Diagnostic	June 2010	5305.66	830	:36	4.11	0	0	:00	0.00	0.00
	May 2010	1756.82	259	:12	5.83	0	0	:00	0.00	0.00
	April 2010	4551.4	656	:36	0	0	0	:00	0.00	0.00
	March 2010	4742.61	668	:00	0	0	0	:00	0.00	0.00
	February 2010	5616.59	820	:00	5.41	0	0	:00	0.00	0.00
	January 2010	5722.19	784	:00	2.3	0	0	:00	0.00	0.00
	December 2009	5305.66	830	:36	3.44	0	0	:00	0.00	0.00
	November 2009	5535.73	807	:24	3.63	0	0	:00	0.00	0.00
	October 2009	4470.78	613	:36	3.71	0	0	:00	0.00	0.00
	September 2009	5692.04	799	:48	3.08	0	0	:00	0.00	0.00
	August 2009	6382.6	948	:12	4.11	0	0	:00	0.00	0.00
	July 2009	5408.12	785	:36	4.88	0	0	:00	0.00	0.00
PO-1X-1 Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark 10	June 2010	5905.03	1609	:48	3.56	0	0	:00	0.00	0.00
	May 2010	0	0	:00	3.73	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00

	March 2010	14145.3	4185	:12	0	0	0	0	:00	0.00	0.00	
	February 2010	14629.02	3997	:24	3.76	0	0	0	:00	0.00	0.00	
	January 2010	16299.5	4657	:00	3.46	0	0	0	:00	0.00	0.00	
	December 2009	15860.62	4418	:36	3.43	0	0	0	:00	0.00	0.00	
	November 2009	15685.45	4345	:24	3.69	0	0	0	:00	0.00	0.00	
	October 2009	16754.36	4516	:24	3.43	0	0	0	:00	0.00	0.00	
	September 2009	16642.02	4547	:24	3.55	0	0	0	:00	0.00	0.00	
	August 2009	16388.35	4565	:36	3.56	0	0	0	:00	0.00	0.00	
	July 2009	15778	4508	:00	3.5	0	0	0	:00	0.00	0.00	
PO-1X-10 Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark 30	June 2010	1385.51	316	:12	10.13	0	0	0	:00	0.00	0.00	
	May 2010	0	0	:00	8.71	0	0	0	:00	0.00	0.00	
	April 2010	0	0	:00	0	0	0	0	:00	0.00	0.00	
	March 2010	3537.91	804	:00	0	0	0	0	:00	0.00	0.00	
	February 2010	3110.26	759	:00	9.37	0	0	0	:00	0.00	0.00	
	January 2010	3592.85	879	:36	10.04	0	0	0	:00	0.00	0.00	
	December 2009	3577.63	847	:48	8.74	0	0	0	:00	0.00	0.00	
	November 2009	3568.49	822	:36	8.6	0	0	0	:00	0.00	0.00	
	October 2009	3650.11	853	:12	8.69	0	0	0	:00	0.00	0.00	
	September 2009	3794.44	866	:12	8.72	0	0	0	:00	0.00	0.00	
	August 2009	3833.95	874	:36	10.13	0	0	0	:00	0.00	0.00	
	July 2009	3862.36	870	:36	8.64	0	0	0	:00	0.00	0.00	
	PO-1X-2 Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark 25	June 2010	9306.64	1931	:48	2.86	0	0	0	:00	0.00	0.00
		May 2010	0	0	:00	2.29	0	0	0	:00	0.00	0.00
		April 2010	0	0	:00	0	0	0	0	:00	0.00	0.00
March 2010		21990.64	4955	:36	0	0	0	0	:00	0.00	0.00	
February 2010		22104.69	4716	:36	2.23	0	0	0	:00	0.00	0.00	
January 2010		25616.34	5476	:12	1.73	0	0	0	:00	0.00	0.00	
December 2009		24764.78	5243	:48	1.31	0	0	0	:00	0.00	0.00	
November 2009		27350.52	5109	:00	1.6	0	0	0	:00	0.00	0.00	
October 2009		31531.29	5326	:48	1.78	0	0	0	:00	0.00	0.00	
September 2009		32137.64	5362	:36	1.44	0	0	0	:00	0.00	0.00	
August 2009		32281.68	5419	:24	2.86	0	0	0	:00	0.00	0.00	
July 2009		33392.86	5357	:12	1.62	0	0	0	:00	0.00	0.00	
PO-1X-3 Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark 25		June 2010	2967.58	451	:12	9.56	0	0	0	:00	0.00	0.00
		May 2010	0	0	:00	3.26	0	0	0	:00	0.00	0.00
		April 2010	0	0	:00	0	0	0	0	:00	0.00	0.00
	March 2010	9454.72	1496	:48	0	0	0	0	:00	0.00	0.00	
	February 2010	8917.65	1341	:00	3.5	0	0	0	:00	0.00	0.00	
	January 2010	10007.39	1591	:36	3.26	0	0	0	:00	0.00	0.00	
	December 2009	8287.5	1250	:12	2.96	0	0	0	:00	0.00	0.00	
	November 2009	8835.92	1241	:48	3.03	0	0	0	:00	0.00	0.00	
	October 2009	8768.25	1299	:00	4.64	0	0	0	:00	0.00	0.00	
	September 2009	9372.6	1270	:12	7.28	0	0	0	:00	0.00	0.00	
	August 2009	8569.3	1279	:00	9.56	0	0	0	:00	0.00	0.00	
	July 2009	8267.61	1247	:12	7.13	0	0	0	:00	0.00	0.00	
	PO-1X-4 Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark 10	June 2010	6154.73	2753	:36	1.03	0	0	0	:00	0.00	0.00
		May 2010	0	0	:00	1.25	0	0	0	:00	0.00	0.00
		April 2010	0	0	:00	0	0	0	0	:00	0.00	0.00
March 2010		15320.11	7134	:00	0	0	0	0	:00	0.00	0.00	
February 2010		15536.28	6789	:36	1.8	0	0	0	:00	0.00	0.00	
January 2010		17519.37	7895	:48	1.17	0	0	0	:00	0.00	0.00	
December 2009		16665.44	7552	:24	0.95	0	0	0	:00	0.00	0.00	
November 2009	18132.17	7361	:24	1.1	0	0	0	:00	0.00	0.00		

	October 2009	18818.7	7664	:24	1.62	0	0	:00	0.00	0.00
	September 2009	20082.88	7734	:00	1.11	0	0	:00	0.00	0.00
	August 2009	19657.64	7789	:48	1.03	0	0	:00	0.00	0.00
	July 2009	18662.91	7669	:12	1.19	0	0	:00	0.00	0.00
PO-1X-5 Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark 12.5	June 2010	2987.11	1766	:36	7.4	0	0	:00	0.00	0.00
	May 2010	0	0	:00	6.03	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	7338.75	4581	:00	0	0	0	:00	0.00	0.00
	February 2010	7702.97	4374	:24	6.83	0	0	:00	0.00	0.00
	January 2010	8714.45	5082	:24	5.66	0	0	:00	0.00	0.00
	December 2009	8277.54	4834	:24	6.33	0	0	:00	0.00	0.00
	November 2009	6386.07	3021	:24	6.08	0	0	:00	0.00	0.00
	October 2009	5159.44	1761	:12	6.51	0	0	:00	0.00	0.00
	September 2009	6295.62	1817	:24	6	0	0	:00	0.00	0.00
	August 2009	5755.94	1843	:48	7.4	0	0	:00	0.00	0.00
	July 2009	5583.61	1861	:00	6.22	0	0	:00	0.00	0.00
	PO-1X-6 Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark 10	June 2010	3823.4	1307	:12	1.59	0	0	:00	0.00
May 2010		0	0	:00	1.41	0	0	:00	0.00	0.00
April 2010		0	0	:00	0	0	0	:00	0.00	0.00
March 2010		9662.84	3446	:00	0	0	0	:00	0.00	0.00
February 2010		9604.29	3280	:12	2.88	0	0	:00	0.00	0.00
January 2010		10802.39	3804	:36	2.62	0	0	:00	0.00	0.00
December 2009		10544.54	3639	:00	1.69	0	0	:00	0.00	0.00
November 2009		10667.78	3534	:48	2.98	0	0	:00	0.00	0.00
October 2009		11200.32	3701	:12	2.46	0	0	:00	0.00	0.00
September 2009		11366.27	3752	:12	1.99	0	0	:00	0.00	0.00
August 2009		11437.53	3763	:36	1.59	0	0	:00	0.00	0.00
July 2009		11191.6	3662	:24	1.96	0	0	:00	0.00	0.00
PO-1X-7 Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark 20		June 2010	17431.25	1355	:24	0	0	0	:00	0.00
	May 2010	0	0	:00	0.1543	0	0	:00	0.00	0.00
	April 2010	0	0	:00	0	0	0	:00	0.00	0.00
	March 2010	47530.25	3411	:12	0.2353	0	0	:00	0.00	0.00
	February 2010	41666.39	3245	:36	0	0	0	:00	0.00	0.00
	January 2010	51852.07	3849	:48	0.2106	0	0	:00	0.00	0.00
	December 2009	47690.13	3667	:24	0	0	0	:00	0.00	0.00
	November 2009	52228.52	3605	:36	0	0	0	:00	0.00	0.00
	October 2009	49568.94	3771	:36	0.2534	0	0	:00	0.00	0.00
	September 2009	54100.3	3767	:24	0.1324	0	0	:00	0.00	0.00
	August 2009	52527.5	3777	:24	0.2083	0	0	:00	0.00	0.00
	July 2009	52018.34	3773	:36	0.2261	0	0	:00	0.00	0.00
	PO-1X-9 Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark 25	June 2010	2185.2	390	:00	0	0	0	:00	0.00
May 2010		0	0	:00	0.0712	0	0	:00	0.00	0.00
April 2010		0	0	:00	0.0833	0	0	:00	0.00	0.00
March 2010		5634.9	984	:12	0.0914	0	0	:00	0.00	0.00
February 2010		5346.54	938	:00	0.1303	0	0	:00	0.00	0.00
January 2010		6290.51	1105	:36	0.0417	0	0	:00	0.00	0.00
December 2009		5813.12	1034	:48	0.1506	0	0	:00	0.00	0.00
November 2009		6252.26	1042	:00	0.1058	0	0	:00	0.00	0.00
October 2009		6224.09	1061	:48	0	0	0	:00	0.00	0.00
September 2009		6111.99	1065	:36	0.0476	0	0	:00	0.00	0.00
August 2009		5959.91	1068	:12	0.1	0	0	:00	0.00	0.00
July 2009		6299.21	1079	:36	0.0451	0	0	:00	0.00	0.00
PO-20 Manual Service Order Accuracy		June 2010	0	0	0%	0.3032	0	0	0%	0.00

Resale & UNE-P (POTS) Benchmark 0.95	May 2010	45	45	100%	0.3142	0	0	0%	0.00	(0.16)	
	April 2010	48	51	94%	0.32	0	0	0%	0.00	0.03	
	March 2010	39	39	100%	0.3328	0	0	0%	0.00	(0.16)	
	February 2010	41	43	95%	0.3234	0	0	0%	0.00	(0.01)	
	January 2010	49	49	100%	0.357	0	0	0%	0.00	(0.16)	
	December 2009	46	46	100%	0.3051	0	0	0%	0.00	(0.16)	
	November 2009	27	29	93%	0.2824	0	0	0%	0.00	0.06	
	October 2009	55	56	98%	0.28	0	0	0%	0.00	(0.10)	
	September 2009	42	44	95%	0.2813	0	0	0%	0.00	(0.01)	
	August 2009	35	37	95%	0.2689	0	0	0%	0.00	0.01	
	July 2009	56	60	93%	0.2495	0	0	0%	0.00	0.05	
	June 2010	0	0	0%	0.4925	0	0	0%	0.00	0.00	
	PO-20 Manual Service Order Accuracy Unbundled Loops Benchmark 0.95	May 2010	426	429	99%	0.4556	0	0	0%	0.00	(0.14)
		April 2010	589	594	99%	0.4831	0	0	0%	0.00	(0.13)
March 2010		626	637	98%	0.4686	0	0	0%	0.00	(0.10)	
February 2010		573	574	100%	0.4993	0	0	0%	0.00	(0.15)	
January 2010		463	474	98%	0.433	0	0	0%	0.00	(0.08)	
December 2009		437	442	99%	0.4783	0	0	0%	0.00	(0.12)	
November 2009		299	299	100%	0.4918	0	0	0%	0.00	(0.16)	
October 2009		440	441	100%	0.4513	0	0	0%	0.00	(0.15)	
September 2009		490	495	99%	0.4592	0	0	0%	0.00	(0.13)	
August 2009		489	490	100%	0.4065	0	0	0%	0.00	(0.15)	
July 2009		429	430	100%	0.456	0	0	0%	0.00	(0.15)	
June 2010		7341	8258	89%	0.4396	0	0	0%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA LNP Diagnostic		May 2010	8172	9242	88%	0.4318	0	0	0%	0.00	0.00
		April 2010	8996	10303	87%	0.4657	0	0	0%	0.00	0.00
	March 2010	8015	9094	88%	0.447	0	0	0%	0.00	0.00	
	February 2010	7759	9127	85%	0.4524	0	0	0%	0.00	0.00	
	January 2010	9503	10605	90%	0.4483	0	0	0%	0.00	0.00	
	December 2009	9156	10033	91%	0.4599	0	0	0%	0.00	0.00	
	November 2009	9907	10836	91%	0.4547	0	0	0%	0.00	0.00	
	October 2009	10472	11465	91%	0.44	0	0	0%	0.00	0.00	
	September 2009	11177	12129	92%	0.4407	0	0	0%	0.00	0.00	
	August 2009	15581	16694	93%	0.4472	0	0	0%	0.00	0.00	
	July 2009	14608	15768	93%	0.4445	0	0	0%	0.00	0.00	
	June 2010	108	153	71%	0.4505	0	0	0%	0.00	0.00	
	PO-2A Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS Diagnostic	May 2010	100	159	63%	0.4257	0	0	0%	0.00	0.00
		April 2010	118	175	67%	0.4216	0	0	0%	0.00	0.00
March 2010		69	131	53%	0.4232	0	0	0%	0.00	0.00	
February 2010		150	200	75%	0.4051	0	0	0%	0.00	0.00	
January 2010		113	175	65%	0.4152	0	0	0%	0.00	0.00	
December 2009		98	166	59%	0.4171	0	0	0%	0.00	0.00	
November 2009		118	165	72%	0.4162	0	0	0%	0.00	0.00	
October 2009		97	139	70%	0.3863	0	0	0%	0.00	0.00	
September 2009		125	158	79%	0.423	0	0	0%	0.00	0.00	
August 2009		98	139	71%	0.3988	0	0	0%	0.00	0.00	
July 2009		100	170	59%	0.4028	0	0	0%	0.00	0.00	
June 2010		1392	1851	75%	0.1079	0	0	0%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate Diagnostic		May 2010	1566	2296	68%	0.1206	0	0	0%	0.00	0.00
		April 2010	1685	2327	72%	0.1437	0	0	0%	0.00	0.00
	March 2010	1600	2244	71%	0.129	0	0	0%	0.00	0.00	
	February 2010	1730	2398	72%	0.133	0	0	0%	0.00	0.00	
	January 2010	1627	2337	70%	0.136	0	0	0%	0.00	0.00	

	December 2009	1559	2202	71%	0.0915	0	0	0%	0.00	0.00	
	November 2009	1891	2564	74%	0.0892	0	0	0%	0.00	0.00	
	October 2009	1635	2221	74%	0.0985	0	0	0%	0.00	0.00	
	September 2009	1767	2442	72%	0.1168	0	0	0%	0.00	0.00	
	August 2009	1808	2480	73%	0.109	0	0	0%	0.00	0.00	
	July 2009	1792	2343	76%	0.0892	0	0	0%	0.00	0.00	
PO-2A Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG) Diagnostic	June 2010	125	164	76%	0.1889	0	0	0%	0.00	0.00	
	May 2010	143	186	77%	0.2534	0	0	0%	0.00	0.00	
	April 2010	141	184	77%	0.2473	0	0	0%	0.00	0.00	
	March 2010	115	145	79%	0.1975	0	0	0%	0.00	0.00	
	February 2010	197	253	78%	0.251	0	0	0%	0.00	0.00	
	January 2010	166	214	78%	0.1591	0	0	0%	0.00	0.00	
	December 2009	129	166	78%	0.0932	0	0	0%	0.00	0.00	
	November 2009	197	241	82%	0.14	0	0	0%	0.00	0.00	
	October 2009	138	180	77%	0.2146	0	0	0%	0.00	0.00	
	September 2009	194	242	80%	0.195	0	0	0%	0.00	0.00	
	August 2009	168	211	80%	0.1733	0	0	0%	0.00	0.00	
	July 2009	164	205	80%	0.2494	0	0	0%	0.00	0.00	
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA LNP Benchmark 0.95	June 2010	7341	7451	99%	0.2571	0	0	0%	0.00	(0.11)
		May 2010	8172	8348	98%	0.2216	0	0	0%	0.00	(0.09)
		April 2010	8996	9151	98%	0.2101	0	0	0%	0.00	(0.10)
		March 2010	8015	8162	98%	0.2115	0	0	0%	0.00	(0.10)
		February 2010	7759	7908	98%	0.2212	0	0	0%	0.00	(0.10)
January 2010		9503	9584	99%	0.1971	0	0	0%	0.00	(0.13)	
December 2009		9156	9230	99%	0.224	0	0	0%	0.00	(0.13)	
November 2009		9907	10005	99%	0.1874	0	0	0%	0.00	(0.13)	
October 2009		10472	10619	99%	0.1904	0	0	0%	0.00	(0.11)	
September 2009		11177	11313	99%	0.1984	0	0	0%	0.00	(0.12)	
August 2009		15581	15707	99%	0.2081	0	0	0%	0.00	(0.13)	
July 2009		14608	14771	99%	0.1856	0	0	0%	0.00	(0.12)	
PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS Benchmark 0.95		June 2010	108	116	93%	0.1275	0	0	0%	0.00	0.06
	May 2010	100	107	93%	0.0887	0	0	0%	0.00	0.05	
	April 2010	118	123	96%	0.1166	0	0	0%	0.00	(0.03)	
	March 2010	69	74	93%	0.1428	0	0	0%	0.00	0.06	
	February 2010	150	154	97%	0.1802	0	0	0%	0.00	(0.08)	
	January 2010	113	114	99%	0.0709	0	0	0%	0.00	(0.13)	
	December 2009	98	100	98%	0.1685	0	0	0%	0.00	(0.09)	
	November 2009	118	124	95%	0	0	0	0%	0.00	(0.01)	
	October 2009	97	101	96%	0.0709	0	0	0%	0.00	(0.03)	
	September 2009	125	129	97%	0.1443	0	0	0%	0.00	(0.06)	
	August 2009	98	105	93%	0.1833	0	0	0%	0.00	0.05	
	July 2009	100	110	91%	0.0767	0	0	0%	0.00	0.13	
	PO-2B Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate Benchmark 0.85	June 2010	1392	1468	95%	0	0	0	0%	0.00	(0.35)
May 2010		1566	1642	95%	0.339583333	0	0	0%	0.00	(0.37)	
April 2010		1685	1768	95%	0.502777778	0	0	0%	0.00	(0.36)	
March 2010		1600	1687	95%	0.173611111	0	0	0%	0.00	(0.35)	
February 2010		1730	1803	96%	0.402777778	0	0	0%	0.00	(0.39)	
January 2010		1627	1718	95%	0.354166667	0	0	0%	0.00	(0.34)	
December 2009		1559	1618	96%	0	0	0	0%	0.00	(0.40)	
November 2009		1891	1965	96%	0.365972222	0	0	0%	0.00	(0.40)	
October 2009		1635	1705	96%	0.392361111	0	0	0%	0.00	(0.38)	
September 2009		1767	1851	95%	0.386805556	0	0	0%	0.00	(0.37)	
August 2009		1808	1875	96%	1.904166667	0	0	0%	0.00	(0.40)	

PO-2B Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG) Benchmark 0.95	July 2009	1792	1846	97%	0.410416667	0	0	0%	0.00	(0.43)	
	June 2010	125	126	99%	0.084027778	0	0	0%	0.00	(0.13)	
	May 2010	143	145	99%	0.055555556	0	0	0%	0.00	(0.11)	
	April 2010	141	144	98%	0.120138889	0	0	0%	0.00	(0.09)	
	March 2010	115	119	97%	0.06875	0	0	0%	0.00	(0.05)	
	February 2010	197	198	99%	0.067361111	0	0	0%	0.00	(0.14)	
	January 2010	166	171	97%	0.359722222	0	0	0%	0.00	(0.07)	
	December 2009	129	129	100%	0.106944444	0	0	0%	0.00	(0.16)	
	November 2009	197	198	99%	3.540972222	0	0	0%	0.00	(0.14)	
	October 2009	138	141	98%	1.016666667	0	0	0%	0.00	(0.09)	
	September 2009	194	201	97%	0.127777778	0	0	0%	0.00	(0.05)	
	August 2009	168	169	99%	0.451388889	0	0	0%	0.00	(0.14)	
	July 2009	164	164	100%	0.102777778	0	0	0%	0.00	(0.16)	
	PO-3C LSR Rejection Notice Interval for Manual and IIS Product Aggregate Benchmark 1	June 2010	1.01597222	4	06:06	0.1681	0	0	00:00	0.00	(2.24)
May 2010		1.14513889	2	13:44	0.164	0	0	00:00	0.00	(1.28)	
April 2010		3.14444444	4	18:52	0.1625	0	0	00:00	0.00	(0.64)	
March 2010		3.48333333	8	10:27	0.1536	0	0	00:00	0.00	(1.69)	
February 2010		3.35555556	6	13:25	0.1691	0	0	00:00	0.00	(1.32)	
January 2010		0.08263889	1	01:59	0.1644	0	0	00:00	0.00	(2.75)	
December 2009		1.53472222	3	12:17	0.1523	0	0	00:00	0.00	(1.47)	
November 2009		2.82430556	6	11:18	0.168	0	0	00:00	0.00	(1.59)	
October 2009		1.43888889	3	11:31	0.1617	0	0	00:00	0.00	(1.56)	
September 2009		5.45208333	4	08:43	0.1639	0	0	00:00	0.00	1.09	
August 2009		1.90694444	5	09:09	0.1562	0	0	00:00	0.00	(1.86)	
July 2009		1.77847222	3	14:14	0.1625	0	0	00:00	0.00	(1.22)	
June 2010		12.6118056	243	01:15	0.4939	0	0	00:00	0.00	(2.69)	
May 2010		24.5222222	359	01:38	0.4922	0	0	00:00	0.00	(2.59)	
PO-3X LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate Benchmark 0.5	April 2010	19.9	340	01:24	0.4988	0	0	00:00	0.00	(2.65)	
	March 2010	13.8506944	297	01:07	0.4966	0	0	00:00	0.00	(2.72)	
	February 2010	26.8388889	333	01:56	0.4941	0	0	00:00	0.00	(2.52)	
	January 2010	14.0215278	242	01:23	0.4929	0	0	00:00	0.00	(2.65)	
	December 2009	90.3986111	307	07:04	0.4917	0	0	00:00	0.00	(1.23)	
	November 2009	50.2069444	333	03:37	0.4944	0	0	00:00	0.00	(2.10)	
	October 2009	27.6333333	272	02:26	0.4953	0	0	00:00	0.00	(2.39)	
	September 2009	46.6201389	253	04:25	0.4938	0	0	00:00	0.00	(1.89)	
	August 2009	26.95625	286	02:16	0.4938	0	0	00:00	0.00	(2.43)	
	July 2009	41.43125	264	03:46	0.4907	0	0	00:00	0.00	(2.06)	
	PO-4A-1 LSRs Rejected for IMA - Rejected Manually Product Aggregate Diagnostic	June 2010	952	34432	3%	0.5	0	0	0%	0.00	0.00
		May 2010	1106	40736	3%	0.4	0	0	0%	0.00	0.00
		April 2010	1041	43053	2%	0.433	0	0	0%	0.00	0.00
		March 2010	1052	35707	3%	0.481	0	0	0%	0.00	0.00
February 2010		1055	37936	3%	0.4989	0	0	0%	0.00	0.00	
January 2010		878	36953	2%	0.4899	0	0	0%	0.00	0.00	
December 2009		1080	37175	3%	0.4714	0	0	0%	0.00	0.00	
November 2009		1098	40862	3%	0.4841	0	0	0%	0.00	0.00	
October 2009		1106	40036	3%	0.4985	0	0	0%	0.00	0.00	
September 2009		974	38911	3%	0.5	0	0	0%	0.00	0.00	
August 2009		1061	39074	3%	0.4615	0	0	0%	0.00	0.00	
July 2009		1104	39401	3%	0.4841	0	0	0%	0.00	0.00	
PO-4A-2 LSRs Rejected for IMA - Auto-Rejected Product Aggregate Diagnostic		June 2010	14191	34432	41%	0	0	0	0%	0.00	0.00
		May 2010	18961	40736	47%	0	0	0	0%	0.00	0.00
	April 2010	19032	43053	44%	0	0	0	0%	0.00	0.00	
	March 2010	15114	35707	42%	0	0	0	0%	0.00	0.00	

	February 2010	15782	37936	42%	0	0	0	0%	0.00	0.00
	January 2010	15132	36953	41%	0	0	0	0%	0.00	0.00
	December 2009	15815	37175	43%	0	0	0	0%	0.00	0.00
	November 2009	17647	40862	43%	0	0	0	0%	0.00	0.00
	October 2009	16876	40036	42%	0	0	0	0%	0.00	0.00
	September 2009	16407	38911	42%	0.0659	0	0	0%	0.00	0.00
	August 2009	15788	39074	40%	0	0	0	0%	0.00	0.00
	July 2009	16397	39401	42%	0	0	0	0%	0.00	0.00
PO-4C LSRs Received via Facsimile Product Aggregate Diagnostic	June 2010	4	5	80%	0	0	0	0%	0.00	0.00
	May 2010	2	8	25%	0	0	0	0%	0.00	0.00
	April 2010	4	11	36%	0	0	0	0%	0.00	0.00
	March 2010	8	15	53%	0	0	0	0%	0.00	0.00
	February 2010	6	10	60%	0.0704	0	0	0%	0.00	0.00
	January 2010	1	3	33%	0	0	0	0%	0.00	0.00
	December 2009	3	8	38%	0	0	0	0%	0.00	0.00
	November 2009	6	13	46%	0	0	0	0%	0.00	0.00
	October 2009	3	6	50%	0	0	0	0%	0.00	0.00
	September 2009	4	13	31%	0.041	0	0	0%	0.00	0.00
	August 2009	5	8	63%	0	0	0	0%	0.00	0.00
	July 2009	3	5	60%	0	0	0	0%	0.00	0.00
	PO-5A-(a) FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate Benchmark 0.95	June 2010	225	225	100%	0.0236	0	0	0%	0.00
May 2010		237	237	100%	0.0125	0	0	0%	0.00	(0.16)
April 2010		244	244	100%	0	0	0	0%	0.00	(0.16)
March 2010		179	179	100%	0.0226	0	0	0%	0.00	(0.16)
February 2010		340	340	100%	0.0206	0	0	0%	0.00	(0.16)
January 2010		274	274	100%	0	0	0	0%	0.00	(0.16)
December 2009		223	223	100%	0.0156	0	0	0%	0.00	(0.16)
November 2009		303	303	100%	0	0	0	0%	0.00	(0.16)
October 2009		228	229	100%	0	0	0	0%	0.00	(0.14)
September 2009		301	301	100%	0.0608	0	0	0%	0.00	(0.16)
August 2009		259	259	100%	0	0	0	0%	0.00	(0.16)
July 2009		252	252	100%	0.0085	0	0	0%	0.00	(0.16)
PO-5A-(b) FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate Benchmark 0.95		June 2010	1032	1032	100%	0	0	0	0%	0.00
	May 2010	1163	1163	100%	0	0	0	0%	0.00	(0.16)
	April 2010	1277	1277	100%	0	0	0	0%	0.00	(0.16)
	March 2010	1200	1206	100%	0	0	0	0%	0.00	(0.14)
	February 2010	1286	1286	100%	0	0	0	0%	0.00	(0.16)
	January 2010	1191	1191	100%	0	0	0	0%	0.00	(0.16)
	December 2009	1107	1107	100%	0	0	0	0%	0.00	(0.16)
	November 2009	1429	1429	100%	0.1072	0	0	0%	0.00	(0.16)
	October 2009	1187	1189	100%	0	0	0	0%	0.00	(0.15)
	September 2009	1369	1369	100%	0.1111	0	0	0%	0.00	(0.16)
	August 2009	1332	1332	100%	0.1147	0	0	0%	0.00	(0.16)
	July 2009	1358	1359	100%	0.1889	0	0	0%	0.00	(0.16)
	PO-5A-(c) FOCs On Time for Fully Electronic LSRs Received Via IMA LNP Benchmark 0.95	June 2010	6441	6442	100%	0.1471	0	0	0%	0.00
May 2010		7145	7145	100%	0.115	0	0	0%	0.00	(0.16)
April 2010		7843	7847	100%	0.1183	0	0	0%	0.00	(0.16)
March 2010		7058	7061	100%	0.1171	0	0	0%	0.00	(0.16)
February 2010		6754	6754	100%	0.1124	0	0	0%	0.00	(0.16)
January 2010		8230	8232	100%	0.1169	0	0	0%	0.00	(0.16)
December 2009		7946	7946	100%	0.0926	0	0	0%	0.00	(0.16)
November 2009		8632	8632	100%	0.0737	0	0	0%	0.00	(0.16)
October 2009		9117	9151	100%	0.0989	0	0	0%	0.00	(0.15)

	September 2009	9793	9793	100%	0.1211	0	0	0%	0.00	(0.16)
	August 2009	13833	13834	100%	0.1163	0	0	0%	0.00	(0.16)
	July 2009	12667	12669	100%	0.1076	0	0	0%	0.00	(0.16)
PO-5B-(a) FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate Benchmark 0.9	June 2010	74	74	100%	0	0	0	0%	0.00	(0.33)
	May 2010	90	90	100%	0	0	0	0%	0.00	(0.33)
	April 2010	83	83	100%	0	0	0	0%	0.00	(0.33)
	March 2010	81	81	100%	0	0	0	0%	0.00	(0.33)
	February 2010	97	97	100%	0	0	0	0%	0.00	(0.33)
	January 2010	99	99	100%	0	0	0	0%	0.00	(0.33)
	December 2009	85	86	99%	0.0815	0	0	0%	0.00	(0.29)
	November 2009	79	79	100%	0.0872	0	0	0%	0.00	(0.33)
	October 2009	79	80	99%	0	0	0	0%	0.00	(0.29)
	September 2009	74	75	99%	0	0	0	0%	0.00	(0.29)
	August 2009	78	81	96%	0	0	0	0%	0.00	(0.21)
	July 2009	92	92	100%	0	0	0	0%	0.00	(0.33)
PO-5B-(b) FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs Benchmark 0.9	June 2010	883	895	99%	0	0	0	0%	0.00	(0.29)
	May 2010	1180	1197	99%	0	0	0	0%	0.00	(0.29)
	April 2010	1135	1151	99%	0	0	0	0%	0.00	(0.29)
	March 2010	1002	1015	99%	0	0	0	0%	0.00	(0.29)
	February 2010	1138	1154	99%	0	0	0	0%	0.00	(0.29)
	January 2010	1145	1155	99%	0	0	0	0%	0.00	(0.30)
	December 2009	1093	1099	99%	0	0	0	0%	0.00	(0.32)
	November 2009	1102	1113	99%	0	0	0	0%	0.00	(0.30)
	October 2009	993	1008	99%	0	0	0	0%	0.00	(0.28)
	September 2009	1006	1020	99%	0	0	0	0%	0.00	(0.29)
	August 2009	1096	1109	99%	0	0	0	0%	0.00	(0.29)
	July 2009	1046	1055	99%	0	0	0	0%	0.00	(0.30)
PO-5B-(c) FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP Benchmark 0.9	June 2010	863	863	100%	0	0	0	0%	0.00	(0.33)
	May 2010	1021	1021	100%	0	0	0	0%	0.00	(0.33)
	April 2010	1246	1246	100%	0	0	0	0%	0.00	(0.33)
	March 2010	1093	1093	100%	0	0	0	0%	0.00	(0.33)
	February 2010	1254	1254	100%	0	0	0	0%	0.00	(0.33)
	January 2010	1039	1046	99%	0	0	0	0%	0.00	(0.31)
	December 2009	777	783	99%	0	0	0	0%	0.00	(0.31)
	November 2009	865	865	100%	0	0	0	0%	0.00	(0.33)
	October 2009	924	924	100%	0	0	0	0%	0.00	(0.33)
	September 2009	874	874	100%	0	0	0	0%	0.00	(0.33)
	August 2009	1026	1026	100%	0	0	0	0%	0.00	(0.33)
	July 2009	1111	1111	100%	0	0	0	0%	0.00	(0.33)
PO-5C-(a) FOCs on Time for Manual Resale Aggregate Benchmark 0.9	June 2010	0	0	0%	0	0	0	0%	0.00	0.00
	May 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	April 2010	1	1	100%	0	0	0	0%	0.00	(0.33)
	March 2010	2	2	100%	0	0	0	0%	0.00	(0.33)
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00
	December 2009	0	0	0%	0	0	0	0%	0.00	0.00
	November 2009	1	1	100%	0	0	0	0%	0.00	(0.33)
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00
	September 2009	2	2	100%	0	0	0	0%	0.00	(0.33)
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00
PO-5C-(b) FOCs on Time for Manual Unbundled Loop AGG-EELs Benchmark	June 2010	0	0	0%	0.169	0	0	0%	0.00	0.00
	May 2010	0	0	0%	0	0	0	0%	0.00	0.00

0.9	April 2010	0	0	0%	0.1767	0	0	0%	0.00	0.00	
	March 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	February 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	January 2010	0	0	0%	0	0	0	0%	0.00	0.00	
	December 2009	1	1	100%	0	0	0	0%	0.00	(0.33)	
	November 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	October 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	September 2009	0	0	0%	0.1443	0	0	0%	0.00	0.00	
	August 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	July 2009	0	0	0%	0	0	0	0%	0.00	0.00	
	PO-5C-(c) FOCs on Time for Manual LNP Benchmark 0.9	June 2010	1	1	100%	0.034722222	0	0	0%	0.00	(0.33)
		May 2010	5	5	100%	0.0375	0	0	0%	0.00	(0.33)
		April 2010	6	6	100%	0.068055556	0	0	0%	0.00	(0.33)
		March 2010	5	5	100%	0.019444444	0	0	0%	0.00	(0.33)
February 2010		4	4	100%	0.075	0	0	0%	0.00	(0.33)	
January 2010		2	2	100%	0.102083333	0	0	0%	0.00	(0.33)	
December 2009		4	4	100%	0.096527778	0	0	0%	0.00	(0.33)	
November 2009		4	4	100%	0.095833333	0	0	0%	0.00	(0.33)	
October 2009		3	3	100%	0.095833333	0	0	0%	0.00	(0.33)	
September 2009		7	7	100%	0.079166667	0	0	0%	0.00	(0.33)	
August 2009		3	3	100%	0.06875	0	0	0%	0.00	(0.33)	
July 2009		2	2	100%	0.055555556	0	0	0%	0.00	(0.33)	
PO-5D Firm Order Confirmations (FOCs) On Time LIS Trunk Benchmark 0.85		June 2010	55	55	100%	0	0	0	0%	0.00	(0.53)
		May 2010	30	31	97%	0	0	0	0%	0.00	(0.42)
	April 2010	31	31	100%	0	0	0	0%	0.00	(0.53)	
	March 2010	33	33	100%	0	0	0	0%	0.00	(0.53)	
	February 2010	35	35	100%	0	0	0	0%	0.00	(0.53)	
	January 2010	34	34	100%	0	0	0	0%	0.00	(0.53)	
	December 2009	69	69	100%	0	0	0	0%	0.00	(0.53)	
	November 2009	28	28	100%	0.0154	0	0	0%	0.00	(0.53)	
	October 2009	46	47	98%	0	0	0	0%	0.00	(0.45)	
	September 2009	29	29	100%	0.0152	0	0	0%	0.00	(0.53)	
	August 2009	50	50	100%	0	0	0	0%	0.00	(0.53)	
	July 2009	63	64	98%	0	0	0	0%	0.00	(0.47)	
	PO-6 Work Completion Notification Timeliness All Benchmark 0.25	June 2010	48.0493056	6932	00:10	0	0	0	00:00	0.00	(2.92)
		May 2010	100.095139	8130	00:18	0	0	0	00:00	0.00	(2.85)
April 2010		79.9951389	9077	00:13	0	0	0	00:00	0.00	(2.89)	
March 2010		91.4097222	7975	00:17	0	0	0	00:00	0.00	(2.86)	
February 2010		114.722222	8226	00:20	0	0	0	00:00	0.00	(2.83)	
January 2010		174.746528	10635	00:24	0	0	0	00:00	0.00	(2.80)	
December 2009		220.830556	10093	00:32	0	0	0	00:00	0.00	(2.74)	
November 2009		194.513194	10704	00:26	0	0	0	00:00	0.00	(2.78)	
October 2009		232.863194	11535	00:29	0	0	0	00:00	0.00	(2.76)	
September 2009		260.565278	11661	00:32	0	0	0	00:00	0.00	(2.73)	
August 2009		340.204861	15093	00:32	0	0	0	00:00	0.00	(2.73)	
July 2009		394.920139	14796	00:38	0	0	0	00:00	0.00	(2.68)	
PO-7X,C Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All Parity		June 2010	3192	3192	100%	2.26	160260	160260	100%	0.00	0.00
		May 2010	3973	3973	100%	1.75	171104	171104	100%	0.00	0.00
	April 2010	4117	4117	100%	5.24	184578	184578	100%	0.00	0.00	
	March 2010	4149	4149	100%	2.68	181909	181909	100%	0.00	0.00	
	February 2010	4364	4364	100%	1.89	181846	181846	100%	0.00	0.00	
	January 2010	4253	4253	100%	1.7	183105	183105	100%	0.00	0.00	
	December 2009	4241	4242	100%	1.87	208601	208601	100%	0.00	0.00	

	November 2009	4785	4785	100%	2.17	201944	201944	100%	0.00	0.00
	October 2009	4346	4347	100%	2.91	190128	190128	100%	0.00	0.00
	September 2009	4402	4402	100%	1.7	187943	187943	100%	0.00	0.00
	August 2009	4462	4462	100%	4.75	226531	226531	100%	0.00	0.00
	July 2009	4227	4241	100%	2.95	225339	225339	100%	0.00	0.00
PO-8A Jeopardy Notice Interval Non-Designed Services Parity	June 2010	0	0	0	0	0	0	0	0.00	0.00
	May 2010	0	0	0	0	0	0	0	0.00	0.00
	April 2010	0	0	0	0	0	0	0	0.00	0.00
	March 2010	0	0	0	0	0	0	0	0.00	0.00
	February 2010	0	0	0	0	0	0	0	0.00	0.00
	January 2010	0	0	0	0	0	0	0	0.00	0.00
	December 2009	0	0	0	0	0	0	0	0.00	0.00
	November 2009	4	1	4	0	28	22	1	-1.44	(1.87)
	October 2009	5	1	5	0	34	32	1	-1.58	(1.96)
	September 2009	0	1	0	0	59	48	1	0.79	(0.66)
	August 2009	0	0	0	0	0	0	0	0.00	0.00
	July 2009	0	0	0	0	0	0	0	0.00	0.00
	PO-8B Jeopardy Notice Interval Unbundled Loops and Number Portability Parity	June 2010	389	91	4	0	23	35	1	-33.73
May 2010		314	69	5	0	21	30	1	-29.55	(18.96)
April 2010		290	77	4	0	38	33	1	-6.23	(4.79)
March 2010		189	50	4	0	40	16	3	-0.57	(1.34)
February 2010		218	64	3	0	24	31	1	-24.19	(15.70)
January 2010		308	85	4	0	31	39	1	-23.79	(15.46)
December 2009		181	61	3	0	43	40	1	-6.90	(5.20)
November 2009		232	61	4	0	28	22	1	-5.48	(4.33)
October 2009		174	63	3	0	34	32	1	-3.20	(2.94)
September 2009		280	71	4	0	59	48	1	-9.39	(6.71)
August 2009		168	43	4	0	62	45	1	-5.11	(4.11)
July 2009		225	66	3	0	61	46	1	-6.81	(5.14)
PO-8D Jeopardy Notice Interval UNE - P (POTS) Parity		June 2010	0	0	0	0.4051	0	0	0	0.00
	May 2010	0	0	0	0.4899	0	0	0	0.00	0.00
	April 2010	0	0	0	0.4941	0	0	0	0.00	0.00
	March 2010	0	0	0	0.5	0	0	0	0.00	0.00
	February 2010	0	0	0	0.3877	0	0	0	0.00	0.00
	January 2010	0	0	0	0.48	0	0	0	0.00	0.00
	December 2009	0	0	0	0.4314	0	0	0	0.00	0.00
	November 2009	1	1	1	0.3981	28	22	1	0.14	(1.63)
	October 2009	0	0	0	0.3571	0	0	0	0.00	0.00
	September 2009	0	1	0	0.3836	59	48	1	0.79	(0.74)
	August 2009	1	1	1	0.3756	62	45	1	0.16	(1.68)
	July 2009	4	1	4	0.4157	61	46	1	-1.66	(2.01)
	PO-9A Timely Jeopardy Notices Non-Designed Services Parity	June 2010	0	1	0%	0	15	87	17%	0.45
May 2010		0	1	0%	0	7	89	8%	0.29	(1.86)
April 2010		0	0	0%	0	0	0	0%	0.00	0.00
March 2010		0	0	0%	0	0	0	0%	0.00	0.00
February 2010		0	0	0%	0	0	0	0%	0.00	0.00
January 2010		0	0	0%	0	0	0	0%	0.00	0.00
December 2009		0	1	0%	0	16	150	11%	0.34	(1.76)
November 2009		0	0	0%	0	0	0	0%	0.00	0.00
October 2009		0	0	0%	0	0	0	0%	0.00	0.00
September 2009		0	1	0%	0	17	170	10%	0.33	(1.78)
August 2009		0	0	0%	0	0	0	0%	0.00	0.00
July 2009		0	0	0%	0	0	0	0%	0.00	0.00

January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009

August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010

March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009

October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010

May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010

December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009

July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010

February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009

September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009

November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010

January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009

August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010

March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009

October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010

May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010

December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009

July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010

February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009

September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
June 2010
May 2010

April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009

	November 2009 October 2009 September 2009 August 2009 July 2009
	June 2010 May 2010 April 2010 March 2010 February 2010 January 2010 December 2009 November 2009 October 2009 September 2009 August 2009 July 2009
	June 2010 May 2010 April 2010 March 2010 February 2010 January 2010 December 2009 November 2009 October 2009 September 2009 August 2009 July 2009
	June 2010 May 2010 April 2010 March 2010 February 2010 January 2010 December 2009 November 2009 October 2009 September 2009 August 2009 July 2009
	June 2010 May 2010 April 2010 March 2010 February 2010 January 2010 December 2009 November 2009 October 2009 September 2009 August 2009 July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

June 2010
May 2010
April 2010
March 2010
February 2010

January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009

August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009
0 June 2010
May 2010
April 2010

March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009
October 2009
September 2009
August 2009
July 2009

0 June 2010
May 2010
April 2010
March 2010
February 2010
January 2010
December 2009
November 2009



October 2009
September 2009
August 2009
July 2009

Combined	Standard	Benchmark
BI-1A Time to Provide Usage Records UNEs and Resale Aggregate Parity	Parity	
BI-1B Time to Provide Usage Records Jointly-provided Switched Access Benchmark 0.95	Benchmark	0.95
BI-1C-1 Time to Provide Usage Records [CAT11] UNEs and Resale Aggregate Parity	Parity	
BI-1C-2 Time to Provide Usage Records [CAT10] UNEs and Resale Aggregate Parity	Parity	
BI-2 Invoices Delivered within 10 Days All Parity by Design	Parity by Design	
BI-3A Billing Accuracy - Adjustments for Errors UNEs and Resale Aggregate Benchmark 0.98	Benchmark	0.98
BI-3B Billing Accuracy - Adjustments for Errors Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-4A Billing Completeness UNEs and Resale Aggregate Parity	Parity	
BI-4B Billing Completeness Reciprocal Compensation Benchmark 0.95	Benchmark	0.95
BI-5A Billing Accuracy & Claims Processing - Acknowledgment All Benchmark 0.95	Benchmark	0.95
BI-5B Billing Accuracy & Claims Processing - Resolution All Benchmark 0.95	Benchmark	0.95
CP-1A Scheduled Interval 90 Calendar Days or Less All Benchmark 90	Benchmark	90
CP-1B Scheduled Interval 91 to 120 Calendar Days All Benchmark 120	Benchmark	120
CP-1C Scheduled Interval 121 to 150 Calendar Days All Benchmark 150	Benchmark	150
CP-2B Non-Forecasted & Late Forecasted Collocations All Benchmark 0.9	Benchmark	0.9
CP-2C Collocations with Intervals Longer than 120 Days All Benchmark 0.9	Benchmark	0.9
CP-3 Collocation Feasibility Study Interval All Benchmark 10	Benchmark	10
CP-4 Collocation Feasibility Study Commitments Met All Benchmark 0.9	Benchmark	0.9
DA-1 Speed of Answer - Directory Assistance Parity by Design	Parity by Design	
DB-1A Time to Update Databases E911 Parity by Design	Parity by Design	
DB-1B Time to Update Databases LIDB Parity by Design	Parity by Design	
DB-1C-1 Time to Update Databases Directory Listing Parity by Design	Parity by Design	
DB-2C-1 Accurate Database Updates Directory Listing Parity by Design	Parity by Design	
GA-1 Gateway Availability - IMA-GUI All Benchmark 0.9925	Benchmark	0.9925
GA-1 Gateway Availability - IMA-GUI SIA Benchmark 0.9925	Benchmark	0.9925
GA-3 Gateway Availability - EB-TA Benchmark 0.9925	Benchmark	0.9925
GA-4 System Availability - EXACT Benchmark 0.9925	Benchmark	0.9925
GA-6 Gateway Availability - GUI - Repair Benchmark 0.9925	Benchmark	0.9925
GA-7 Timely Outage Resolution following Software Releases GA-7 XML Reporting Benchmark 0.95	Benchmark	0.95
GA-8 Gateway Availability - IMA-XML GA-8 XML Reporting Benchmark 0.9925	Benchmark	0.9925
MR-10 Customer and Non-Qwest Related Trouble Reports Basic Rate ISDN Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Business Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Centrex 21 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS0 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports E911 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports ISDN Primary Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports LIS Trunk Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports PBX Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Residence Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT Above DS1 Level Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UDIT DS1 Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - ADSL Qualified Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - DS1 Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop - XDSLi Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop Analog Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports Unbundled Loop ISDN Capable Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE - P (POTS) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex 21) Parity	Parity	
MR-10 Customer and Non-Qwest Related Trouble Reports UNE P (Centrex) Parity	Parity	
MR-11A LNP Trouble Reports Cleared within 4 Hours LNP Parity 0.95	Parity	0.95
MR-11B LNP Trouble Reports Cleared within 48 Hours - All Volumes LNP Parity 0.95	Parity	0.95
MR-2 Calls Answered within 20 seconds - Interconnect Repair Center All Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Basic Rate ISDN Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Centrex 21 Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Line Splitting Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex 21) Parity	Parity	
MR-3A Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours PBX Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours Residence Parity	Parity	
MR-3B Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Business Parity	Parity	
MR-3C Out of Service Cleared within 24 Hours Line Sharing Parity	Parity	

MR-3C	Out of Service Cleared within 24 Hours Line Splitting Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours Residence Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE - P (POTS) Parity	Parity
MR-3C	Out of Service Cleared within 24 Hours UNE P (Centrex) Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3D	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop - XDSLi Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop Analog Parity	Parity
MR-3E	Out of Service Cleared within 24 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Basic Rate ISDN Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4A	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours PBX Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4B	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Business Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Centrex 21 Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Sharing Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Line Splitting Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours Residence Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE - P (POTS) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex 21) Parity	Parity
MR-4C	All Troubles Cleared within 48 Hours UNE P (Centrex) Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4D	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - ADSL Qualified Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop - XDSLi Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop Analog Parity	Parity
MR-4E	All Troubles Cleared within 48 Hours Unbundled Loop ISDN Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS0 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-5A	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours UDIT DS1 Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-5A	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours DS1 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours E911 Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours ISDN Primary Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours LIS Trunk Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours UDIT Above DS1 Level Parity	Parity
MR-5B	All Troubles Cleared within 4 Hours Unbundled Loop - DS1 Capable Parity	Parity
MR-6A	Mean Time to Restore Basic Rate ISDN Parity	Parity
MR-6A	Mean Time to Restore Business Parity	Parity
MR-6A	Mean Time to Restore Centrex Parity	Parity
MR-6A	Mean Time to Restore Centrex 21 Parity	Parity
MR-6A	Mean Time to Restore Line Sharing Parity	Parity
MR-6A	Mean Time to Restore Line Splitting Parity	Parity
MR-6A	Mean Time to Restore PBX Parity	Parity
MR-6A	Mean Time to Restore Residence Parity	Parity
MR-6A	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6A	Mean Time to Restore UNE P (Centrex 21) Parity	Parity

MR-6A	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6B	Mean Time to Restore Business Parity	Parity
MR-6B	Mean Time to Restore Centrex 21 Parity	Parity
MR-6B	Mean Time to Restore PBX Parity	Parity
MR-6B	Mean Time to Restore Residence Parity	Parity
MR-6B	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore Business Parity	Parity
MR-6C	Mean Time to Restore Centrex 21 Parity	Parity
MR-6C	Mean Time to Restore Line Sharing Parity	Parity
MR-6C	Mean Time to Restore Line Splitting Parity	Parity
MR-6C	Mean Time to Restore Residence Parity	Parity
MR-6C	Mean Time to Restore UNE - P (POTS) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex 21) Parity	Parity
MR-6C	Mean Time to Restore UNE P (Centrex) Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6D	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6D	Mean Time to Restore DS0 Parity	Parity
MR-6D	Mean Time to Restore DS1 Parity	Parity
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-6D	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore LIS Trunk Parity	Parity
MR-6D	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6D	Mean Time to Restore UDIT DS1 Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - 4 Wire Non-Loaded Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6D	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - IOF Parity	Parity
MR-6E	Mean Time to Restore Dark Fiber - Loop Parity	Parity
MR-6E	Mean Time to Restore DS1 Parity	Parity
MR-6E	Mean Time to Restore E911 Parity	Parity
MR-6E	Mean Time to Restore Enhanced Extended Loops - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore ISDN Primary Parity	Parity
MR-6E	Mean Time to Restore LIS Trunk Parity	Parity
MR-6E	Mean Time to Restore UDIT Above DS1 Level Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - 2 Wire Non-Loaded Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - ADSL Qualified Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - DS1 Capable Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop - XDSLi Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop Analog Parity	Parity
MR-6E	Mean Time to Restore Unbundled Loop ISDN Capable Parity	Parity
MR-7A	Repair Repeat Report Rate Basic Rate ISDN Parity	Parity
MR-7A	Repair Repeat Report Rate Business Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex Parity	Parity
MR-7A	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7A	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7A	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7A	Repair Repeat Report Rate PBX Parity	Parity
MR-7A	Repair Repeat Report Rate Residence Parity	Parity
MR-7A	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7A	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7B	Repair Repeat Report Rate Business Parity	Parity
MR-7B	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7B	Repair Repeat Report Rate PBX Parity	Parity
MR-7B	Repair Repeat Report Rate Residence Parity	Parity
MR-7B	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate Business Parity	Parity
MR-7C	Repair Repeat Report Rate Centrex 21 Parity	Parity
MR-7C	Repair Repeat Report Rate Line Sharing Parity	Parity
MR-7C	Repair Repeat Report Rate Line Splitting Parity	Parity
MR-7C	Repair Repeat Report Rate Residence Parity	Parity
MR-7C	Repair Repeat Report Rate UNE - P (POTS) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex 21) Parity	Parity
MR-7C	Repair Repeat Report Rate UNE P (Centrex) Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity
MR-7D	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity
MR-7D	Repair Repeat Report Rate DS0 Parity	Parity
MR-7D	Repair Repeat Report Rate DS1 Parity	Parity
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic
MR-7D	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity

MR-7D	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7D	Repair Repeat Report Rate UDIT DS1 Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7D	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - IOF Parity	Parity	
MR-7E	Repair Repeat Report Rate Dark Fiber - Loop Parity	Parity	
MR-7E	Repair Repeat Report Rate DS1 Parity	Parity	
MR-7E	Repair Repeat Report Rate E911 Parity	Parity	
MR-7E	Repair Repeat Report Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate ISDN Primary Parity	Parity	
MR-7E	Repair Repeat Report Rate LIS Trunk Parity	Parity	
MR-7E	Repair Repeat Report Rate UDIT Above DS1 Level Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop - XDSLi Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop Analog Parity	Parity	
MR-7E	Repair Repeat Report Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate Basic Rate ISDN Parity	Parity	
MR-8	Trouble Rate Business Parity	Parity	
MR-8	Trouble Rate Centrex Parity	Parity	
MR-8	Trouble Rate Centrex 21 Parity	Parity	
MR-8	Trouble Rate Dark Fiber - IOF Diagnostic	Diagnostic	
MR-8	Trouble Rate Dark Fiber - Loop Diagnostic	Diagnostic	
MR-8	Trouble Rate DS0 Parity	Parity	
MR-8	Trouble Rate DS1 Parity	Parity	
MR-8	Trouble Rate DS3 Parity	Parity	
MR-8	Trouble Rate E911 Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Enhanced Extended Loops - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
MR-8	Trouble Rate Frame Relay Parity	Parity	
MR-8	Trouble Rate ISDN Primary Parity	Parity	
MR-8	Trouble Rate Line Sharing Parity	Parity	
MR-8	Trouble Rate Line Splitting Parity	Parity	
MR-8	Trouble Rate LIS Trunk Parity	Parity	
MR-8	Trouble Rate PBX Parity	Parity	
MR-8	Trouble Rate Residence Parity	Parity	
MR-8	Trouble Rate Sub-Loop Unbundling Diagnostic	Diagnostic	
MR-8	Trouble Rate UDIT Above DS1 Level Parity	Parity	
MR-8	Trouble Rate UDIT DS1 Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - ADSL Qualified Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - DS1 Capable Parity	Parity	
MR-8	Trouble Rate Unbundled Loop - XDSLi Parity	Parity	
MR-8	Trouble Rate Unbundled Loop Analog Parity	Parity	
MR-8	Trouble Rate Unbundled Loop ISDN Capable Parity	Parity	
MR-8	Trouble Rate UNE - P (POTS) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex 21) Parity	Parity	
MR-8	Trouble Rate UNE P (Centrex) Parity	Parity	
MR-9A	Repair Appointments Met Business Parity	Parity	
MR-9A	Repair Appointments Met Centrex Parity	Parity	
MR-9A	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9A	Repair Appointments Met PBX Parity	Parity	
MR-9A	Repair Appointments Met Residence Parity	Parity	
MR-9A	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9B	Repair Appointments Met Business Parity	Parity	
MR-9B	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9B	Repair Appointments Met PBX Parity	Parity	
MR-9B	Repair Appointments Met Residence Parity	Parity	
MR-9B	Repair Appointments Met UNE - P (POTS) Parity	Parity	
MR-9C	Repair Appointments Met Business Parity	Parity	
MR-9C	Repair Appointments Met Centrex 21 Parity	Parity	
MR-9C	Repair Appointments Met Residence Parity	Parity	
MR-9C	Repair Appointments Met UNE - P (POTS) Parity	Parity	
NI-1A	Trunk Blockage to Qwest Tandem Offices LIS Trunk Parity 0.01	Parity	0.01
NI-1B	Trunk Blockage to Qwest End Offices LIS Trunk Parity 0.01	Parity	0.01

NI-1C	Trunk Blockage to Qwest Tandem Offices LIS Trunk	Diagnostic	
NI-1D	Trunk Blockage to Qwest End Offices LIS Trunk	Diagnostic	
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop - Analog	Benchmark	0.95
OP-13A	Coordinated Cuts Completed on Time Unbundled Loop Other	Benchmark	0.95
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop - Analog	Diagnostic	
OP-13B	Coordinated Cuts Started Without CLEC Approval Unbundled Loop Other	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Business	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Enhanced Extended Loops (EELs)	Diagnostic	
OP-15A	Interval for Pending Orders Delayed Past Due Date Line Splitting	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Residence	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - ADSL Qualified	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop - DS1 Capable	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date Unbundled Loop Analog	Parity	
OP-15A	Interval for Pending Orders Delayed Past Due Date UNE - P (POTS)	Parity	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Business	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Enhanced Extended Loops (EELs)	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Line Splitting	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Residence	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - ADSL Qualified	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop - DS1 Capable	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons Unbundled Loop Analog	Diagnostic	
OP-15B	Count of Pending Orders Delayed for Facilities Reasons UNE - P (POTS)	Diagnostic	
OP-17A	Timeliness of Disconnects associated with LNP Orders LNP	Benchmark	0.9825
OP-17B	Timeliness of Disconnects associated with LNP Orders LNP	Diagnostic	
OP-2	Calls Answered within Twenty Seconds - Interconnect Provisioning Center	Parity	
OP-3A	Installation Commitments Met Business	Parity	
OP-3A	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3A	Installation Commitments Met Residence	Parity	
OP-3A	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3A	Installation Commitments Met UNE P (Centrex)	Parity	
OP-3B	Installation Commitments Met Business	Parity	
OP-3B	Installation Commitments Met Residence	Parity	
OP-3B	Installation Commitments Met Sub-Loop Unbundling	Diagnostic	
OP-3B	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3C	Installation Commitments Met Business	Parity	
OP-3C	Installation Commitments Met Centrex	Parity	
OP-3C	Installation Commitments Met Line Splitting	Benchmark	0.95
OP-3C	Installation Commitments Met PBX	Parity	
OP-3C	Installation Commitments Met Residence	Parity	
OP-3C	Installation Commitments Met UNE - P (POTS)	Parity	
OP-3D	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3D	Installation Commitments Met Dark Fiber - IOF	Diagnostic	
OP-3D	Installation Commitments Met DS0	Parity	
OP-3D	Installation Commitments Met E911	Parity	
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS0 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3D	Installation Commitments Met ISDN Primary	Parity	
OP-3D	Installation Commitments Met LIS Trunk	Parity	
OP-3D	Installation Commitments Met PBX	Parity	
OP-3D	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3D	Installation Commitments Met UDIT DS1	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - 4 Wire Non-Loaded	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop - DS1 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - DS3 Capable	Parity	
OP-3D	Installation Commitments Met Unbundled Loop - XDSLi	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Analog	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop Conditioned	Benchmark	0.9
OP-3D	Installation Commitments Met Unbundled Loop ISDN Capable	Parity	
OP-3E	Installation Commitments Met Basic Rate ISDN	Parity	
OP-3E	Installation Commitments Met E911	Parity	
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS1 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Enhanced Extended Loops - DS3 Capable	Benchmark	0.9
OP-3E	Installation Commitments Met Frame Relay	Parity	
OP-3E	Installation Commitments Met LIS Trunk	Parity	
OP-3E	Installation Commitments Met PBX	Parity	
OP-3E	Installation Commitments Met UDIT Above DS1 Level	Parity	
OP-3E	Installation Commitments Met UDIT DS1	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop - ADSL Qualified	Benchmark	0.9

OP-3E	Installation Commitments Met Unbundled Loop - DS1 Capable Parity	Parity	
OP-3E	Installation Commitments Met Unbundled Loop - XDSLi Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Analog Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop Conditioned Benchmark 0.9	Benchmark	0.9
OP-3E	Installation Commitments Met Unbundled Loop ISDN Capable Parity	Parity	
OP-4A	Installation Interval Business Parity	Parity	
OP-4A	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4A	Installation Interval Residence Parity	Parity	
OP-4A	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4B	Installation Interval Business Parity	Parity	
OP-4B	Installation Interval Residence Parity	Parity	
OP-4B	Installation Interval Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-4B	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4C	Installation Interval Business Parity	Parity	
OP-4C	Installation Interval Centrex Parity	Parity	
OP-4C	Installation Interval Line Splitting Benchmark 3.3	Benchmark	3.3
OP-4C	Installation Interval Residence Parity	Parity	
OP-4C	Installation Interval UNE - P (POTS) Parity	Parity	
OP-4D	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4D	Installation Interval Dark Fiber - IOF Diagnostic	Diagnostic	
OP-4D	Installation Interval DS0 Parity	Parity	
OP-4D	Installation Interval Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4D	Installation Interval Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-4D	Installation Interval ISDN Primary Parity	Parity	
OP-4D	Installation Interval LIS Trunk Parity	Parity	
OP-4D	Installation Interval PBX Parity	Parity	
OP-4D	Installation Interval UDIT Above DS1 Level Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4D	Installation Interval Unbundled Loop - DS3 Capable Parity	Parity	
OP-4D	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4D	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4D	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-4E	Installation Interval Basic Rate ISDN Parity	Parity	
OP-4E	Installation Interval E911 Parity	Parity	
OP-4E	Installation Interval Enhanced Extended Loops - DS1 Capable Benchmark 6	Benchmark	6
OP-4E	Installation Interval LIS Trunk Parity	Parity	
OP-4E	Installation Interval PBX Parity	Parity	
OP-4E	Installation Interval Unbundled Loop - 2 Wire Non-Loaded Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - ADSL Qualified Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop - DS1 Capable Benchmark 5.5	Benchmark	5.5
OP-4E	Installation Interval Unbundled Loop - XDSLi Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Analog Benchmark 6	Benchmark	6
OP-4E	Installation Interval Unbundled Loop Conditioned Benchmark 15	Benchmark	15
OP-4E	Installation Interval Unbundled Loop ISDN Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Basic Rate ISDN Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Business Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Centrex Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Dark Fiber - IOF Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair DS0 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair E911 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS0 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Enhanced Extended Loops - DS3 Capable Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair Frame Relay Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair ISDN Primary Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Line Splitting Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair LIS Trunk Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair PBX Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Residence Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Sub-Loop Unbundling Diagnostic	Diagnostic	
OP-5A	New Service Installation Quality Reported to Repair UDIT Above DS1 Level Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair UDIT DS1 Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 2 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - 4 Wire Non-Loaded Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - ADSL Qualified Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS1 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - DS3 Capable Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop - XDSLi Parity	Parity	
OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop Analog Parity	Parity	

OP-5A	New Service Installation Quality Reported to Repair Unbundled Loop ISDN Capable	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE - P (POTS)	Parity	
OP-5A	New Service Installation Quality Reported to Repair UNE P (Centrex)	Parity	
OP-5B	New Service Provisioning Quality Basic Rate ISDN	Benchmark	0.965
OP-5B	New Service Provisioning Quality Business	Benchmark	0.965
OP-5B	New Service Provisioning Quality Centrex	Benchmark	0.965
OP-5B	New Service Provisioning Quality DS0	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS0 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Enhanced Extended Loops - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Frame Relay	Diagnostic	
OP-5B	New Service Provisioning Quality ISDN Primary	Benchmark	0.965
OP-5B	New Service Provisioning Quality Line Splitting	Benchmark	0.965
OP-5B	New Service Provisioning Quality PBX	Benchmark	0.965
OP-5B	New Service Provisioning Quality Residence	Benchmark	0.965
OP-5B	New Service Provisioning Quality Sub-Loop Unbundling	Diagnostic	
OP-5B	New Service Provisioning Quality Unbundled Loop - 2 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - 4 Wire Non-Loaded	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - ADSL Qualified	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS1 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - DS3 Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop - XDSLi	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop Analog	Benchmark	0.965
OP-5B	New Service Provisioning Quality Unbundled Loop ISDN Capable	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE - P (POTS)	Benchmark	0.965
OP-5B	New Service Provisioning Quality UNE P (Centrex)	Benchmark	0.965
OP-5R	New Service Quality Multiple Report Rate Business	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Dark Fiber - IOF	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate DS0	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Residence	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop - DS1 Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop Analog	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate Unbundled Loop ISDN Capable	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE - P (POTS)	Diagnostic	
OP-5R	New Service Quality Multiple Report Rate UNE P (Centrex)	Diagnostic	
OP-5T	New Service Installation Quality Total Basic Rate ISDN	Diagnostic	
OP-5T	New Service Installation Quality Total Business	Diagnostic	
OP-5T	New Service Installation Quality Total Centrex	Diagnostic	
OP-5T	New Service Installation Quality Total DS0	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS0 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Enhanced Extended Loops - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Frame Relay	Diagnostic	
OP-5T	New Service Installation Quality Total ISDN Primary	Diagnostic	
OP-5T	New Service Installation Quality Total Line Splitting	Diagnostic	
OP-5T	New Service Installation Quality Total PBX	Diagnostic	
OP-5T	New Service Installation Quality Total Residence	Diagnostic	
OP-5T	New Service Installation Quality Total Sub-Loop Unbundling	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 2 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - 4 Wire Non-Loaded	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - ADSL Qualified	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS1 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - DS3 Capable	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop - XDSLi	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop Analog	Diagnostic	
OP-5T	New Service Installation Quality Total Unbundled Loop ISDN Capable	Diagnostic	
OP-5T	New Service Installation Quality Total UNE - P (POTS)	Diagnostic	
OP-5T	New Service Installation Quality Total UNE P (Centrex)	Diagnostic	
OP-6A-1	Delayed Days for Non-Facility Reasons Line Splitting	Parity	
OP-6A-1	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-2	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Business	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons Residence	Parity	
OP-6A-3	Delayed Days for Non-Facility Reasons UNE - P (POTS)	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons LIS Trunk	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - ADSL Qualified	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop - XDSLi	Parity	
OP-6A-4	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	

OP-6A-5	Delayed Days for Non-Facility Reasons Enhanced Extended Loops - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6A-5	Delayed Days for Non-Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Business	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons Residence	Parity	Parity
OP-6B-1	Delayed Days for Facility Reasons UNE - P (POTS)	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-4	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Enhanced Extended Loops - DS1 Capable	Diagnostic	Diagnostic
OP-6B-5	Delayed Days for Facility Reasons UDIT Above DS1 Level	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - 2 Wire Non-Loaded	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - ADSL Qualified	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop - DS1 Capable	Parity	Parity
OP-6B-5	Delayed Days for Facility Reasons Unbundled Loop Analog	Parity	Parity
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop - Analog	Diagnostic	Diagnostic
OP-7	OP-7 - Coordinated Hot Cut" Interval - Unbundled Loops" Unbundled Loop Other	Diagnostic	Diagnostic
OP-8B	Number Portability Timeliness LNP Benchmark	0.95	0.95
OP-8C	Percentage of LNP Triggers Set Prior to the Frame Due Time LNP Benchmark	0.95	0.95
OS-1	Speed of Answer - Operator Services	Parity by Design	Parity by Design
PO-15	Number of Due Date Changes per Order All	Parity	Parity
PO-16	Timely Release Notifications Benchmark	0.925	0.925
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML IMA_SATE_XML Benchmark	0.95	0.95
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 23.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 24.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 25.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. 26.0	Diagnostic	Diagnostic
PO-19A	Stand-Alone Test Environment (SATE) Accuracy XML Rel. VICKI	Diagnostic	Diagnostic
PO-19B	Stand-Alone Test Environment (SATE) Accuracy IMA_SATE_XML Benchmark	0.95	0.95
PO-1A-1	Total Pre-Order Response Times (Appt. Scheduler) IMA Aggregate Benchmark	10	10
PO-1A-1(a)	Pre-Order Response Times (Appt. Scheduler) IMA Request	Diagnostic	Diagnostic
PO-1A-1(b,c)	Pre-Order Response Times (Appt. Scheduler) IMA Response/Accept	Diagnostic	Diagnostic
PO-1A-10	Total Pre-Order Response Times (Meet Point Inquiry) IMA Aggregate Benchmark	30	30
PO-1A-10(a)	Pre-Order Response Times (Meet Point Inquiry) IMA Request	Diagnostic	Diagnostic
PO-1A-10(b)	Pre-Order Response Times (Meet Point Inquiry) IMA Response	Diagnostic	Diagnostic
PO-1A-2	Total Pre-Order Response Times (Service Availability) IMA Aggregate Benchmark	25	25
PO-1A-2(a)	Pre-Order Response Times (Service Availability) IMA Request	Diagnostic	Diagnostic
PO-1A-2(b)	Pre-Order Response Times (Service Availability) IMA Response	Diagnostic	Diagnostic
PO-1A-3	Total Pre-Order Response Times (Facility Check) IMA Aggregate Benchmark	25	25
PO-1A-3(a)	Pre-Order Response Times (Facility Check) IMA Request	Diagnostic	Diagnostic
PO-1A-3(b)	Pre-Order Response Times (Facility Check) IMA Response	Diagnostic	Diagnostic
PO-1A-4	Total Pre-Order Response Times (Address Validation) IMA Aggregate Benchmark	10	10
PO-1A-4(a)	Pre-Order Response Times (Address Validation) IMA Request	Diagnostic	Diagnostic
PO-1A-4(b)	Pre-Order Response Times (Address Validation) IMA Response	Diagnostic	Diagnostic
PO-1A-5	Total Pre-Order Response Times (Get CSR) IMA Aggregate Benchmark	12.5	12.5
PO-1A-5(a)	Pre-Order Response Times (Get CSR) IMA Request	Diagnostic	Diagnostic
PO-1A-5(b)	Pre-Order Response Times (Get CSR) IMA Response	Diagnostic	Diagnostic
PO-1A-6	Total Pre-Order Response Times (TN Reservation) IMA Aggregate Benchmark	10	10
PO-1A-6(a)	Pre-Order Response Times (TN Reservation) IMA Request	Diagnostic	Diagnostic
PO-1A-6(b)	Pre-Order Response Times (TN Reservation) IMA Response	Diagnostic	Diagnostic
PO-1A-6(c)	Pre-Order Response Times (TN Reservation) IMA Accept	Diagnostic	Diagnostic
PO-1A-7	Total Pre-Order Response Times (Loop Qualification Tools) IMA Aggregate Benchmark	20	20
PO-1A-7(a)	Pre-Order Response Times (Loop Qualification Tools) IMA Request	Diagnostic	Diagnostic
PO-1A-7(b)	Pre-Order Response Times (Loop Qualification Tools) IMA Response	Diagnostic	Diagnostic
PO-1A-9	Total Pre-Order Response Times (Connecting Facility Assignment) IMA Aggregate Benchmark	25	25
PO-1A-9(a)	Pre-Order Response Times (Connecting Facility Assignment) IMA Request	Diagnostic	Diagnostic
PO-1A-9(b)	Pre-Order Response Times (Connecting Facility Assignment) IMA Response	Diagnostic	Diagnostic
PO-1X-1	Pre-Order Response Times (Appt. Scheduler XML) XML Request/Response Benchmark	10	10
PO-1X-10	Pre-Order Response Times (Meet Point Inquiry XML) XML Request/Response Benchmark	30	30
PO-1X-2	Pre-Order Response Times (Service Availability XML) XML Request/Response Benchmark	25	25
PO-1X-3	Pre-Order Response Times (Facility Check XML) XML Request/Response Benchmark	25	25
PO-1X-4	Pre-Order Response Times (Address Validation XML) XML Request/Response Benchmark	10	10
PO-1X-5	Pre-Order Response Times (Get CSR XML) XML Request/Response Benchmark	12.5	12.5
PO-1X-6	Pre-Order Response Times (TN Reservation XML) XML Request/Response Benchmark	10	10
PO-1X-7	Pre-Order Response Times (Loop Qualification Tools XML) XML Request/Response Benchmark	20	20
PO-1X-9	Pre-Order Response Times (Connecting Facility Assignment XML) XML Request/Response Benchmark	25	25
PO-20	Manual Service Order Accuracy Resale & UNE-P (POTS) Benchmark	0.95	0.95
PO-20	Manual Service Order Accuracy Unbundled Loops Benchmark	0.95	0.95
PO-2A	Electronic Flow-through for LSRs received via IMA LNP	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Resale Aggregate W/O UNE-P-POTS	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA Unbundled Loop Aggregate	Diagnostic	Diagnostic
PO-2A	Electronic Flow-through for LSRs received via IMA UNE P (POTS AGG)	Diagnostic	Diagnostic

PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA LNP	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Resale Aggregate W/O UNE-P-POTS	Benchmark	0.95
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA Unbundled Loop Aggregate	Benchmark	0.85
PO-2B	Electronic Flow-through for all eligible LSRs Received via IMA UNE P (POTS AGG)	Benchmark	0.95
PO-3C	LSR Rejection Notice Interval for Manual and IIS Product Aggregate	Benchmark	1
PO-3X	LSR Rejection Notice Interval for IMA - Rejected Manually Product Aggregate	Benchmark	0.5
PO-4A-1	LSRs Rejected for IMA - Rejected Manually Product Aggregate	Diagnostic	
PO-4A-2	LSRs Rejected for IMA - Auto-Rejected Product Aggregate	Diagnostic	
PO-4C	LSRs Received via Facsimile Product Aggregate	Diagnostic	
PO-5A-(a)	FOCs On Time for Fully Electronic LSRs Received Via IMA Resale Aggregate	Benchmark	0.95
PO-5A-(b)	FOCs On Time for Fully Electronic LSRs Received Via IMA Unbundled Loop Aggregate	Benchmark	0.95
PO-5A-(c)	FOCs On Time for Fully Electronic LSRs Received Via IMA LNP	Benchmark	0.95
PO-5B-(a)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Resale Aggregate	Benchmark	0.9
PO-5B-(b)	FOCs On Time For Electronic/Manual LSRs Received Via IMA Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5B-(c)	FOCs On Time For Electronic/Manual LSRs Received Via IMA LNP	Benchmark	0.9
PO-5C-(a)	FOCs on Time for Manual Resale Aggregate	Benchmark	0.9
PO-5C-(b)	FOCs on Time for Manual Unbundled Loop AGG-EELs	Benchmark	0.9
PO-5C-(c)	FOCs on Time for Manual LNP	Benchmark	0.9
PO-5D	Firm Order Confirmations (FOCs) On Time LIS Trunk	Benchmark	0.85
PO-6	Work Completion Notification Timeliness All	Benchmark	0.25
PO-7X,C	Notices Made Available via IMA - GUI and XML / Billing System Posting Completions All	Parity	
PO-8A	Jeopardy Notice Interval Non-Designed Services	Parity	
PO-8B	Jeopardy Notice Interval Unbundled Loops and Number Portability	Parity	
PO-8D	Jeopardy Notice Interval UNE - P (POTS)	Parity	
PO-9A	Timely Jeopardy Notices Non-Designed Services	Parity	
PO-9B	Timely Jeopardy Notices Unbundled Loops and Number Portability	Parity	
PO-9C	Timely Jeopardy Notices LIS Trunk	Parity	
PO-9D	Timely Jeopardy Notices UNE - P (POTS)	Parity	

PID	Format
BI-1A	Days
BI-1B	Percent
BI-1C-1	Days
BI-1C-2	Days
BI-2	Percent
BI-3	Percent
BI-4	Percent
BI-5	Percent
CP-1	Days
CP-2	Percent
CP-3	Days
CP-4	Percent
DA-1	Seconds
DB-1A	HrsMins
DB-1B	Seconds
DB-1C	Seconds
DB-2	Percent
GA-1	Percent
GA-2	Percent
GA-3	Percent
GA-4	Percent
GA-6	Percent
GA-7	Percent

PID	Format
MR-10	Percent
MR-11	Percent
MR-2	Percent
MR-3	Percent
MR-4	Percent
MR-5	Percent
MR-6	HrsMins
MR-7	Percent
MR-8	Percent
MR-9	Percent
NI-1	Percent
NP-1	Percent
OP-13	Percent
OP-15	Number
OP-17	Percent
OP-2	Percent
OP-3	Percent
OP-4	Days
OP-5	Percent
OP-6	Days
OP-7	HrsMins
OP-8	Percent
OS-1	Seconds

PID	Format
PO-15	Number
PO-16	Percent
PO-19	Percent
PO-1A	Seconds
PO-1X	Seconds
PO-20	Percent
PO-2	Percent
PO-3A-1	HrsMins
PO-3A-2	MinsSecs
PO-3B-1	HrsMins
PO-3B-2	MinsSecs
PO-3C	HrsMins
PO-3X	HrsMins
PO-4	Percent
PO-5	Percent
PO-6	HrsMins
PO-7	Percent
PO-8	Days
PO-9	Percent