



CENTURYLINK
1600 7th Avenue, Room 1506
Seattle, Washington 98191
(206) 345-1574
Lisa.Anderl@CenturyLink.com

Lisa A. Anderl
Assistant General Counsel
Regulatory Law

January 3, 2018

Received
Records Management
01/03/19 14:32
State Of WASH.
UTIL. AND TRANSP.
COMMISSION
Via Web Portal

Mr. Mark L. Johnson
Executive Director and Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, Washington 98504-7250

Re: Docket No.: UT-170042
Reason for Outage ("RFO") Report

Dear Mr. Johnson:

CenturyLink is providing a courtesy copy of the attached confidential "Reason for Outage" (RFO) report in order to more completely inform the Commission and Commission Staff about the network outage experienced for some internet and other IP-based services on December 27-29, 2018. The RFO is confidential pursuant to the provisions of the protective order in this case. A redacted version is also provided.

Sincerely,

/s/ Lisa A. Anderl
Lisa A. Anderl, WSBA # 13236
Assistant General Counsel
1600 – 7th Ave., Room 1506
Seattle, Washington 98191
206-345-1574
lisa.anderl@centurylink.com

LAA/jga

Attachment
cc: Service List