

Company Name					Talk America, LLC		
Services Provided					CLEC, IXC		
Emergency Plan (Y/N)					Y		
Emergency Plan Filed with the UTC (Y/N)					N		
Network Operations Center (Y/N)					Y		
Network Operations Center Location					Greenville SC		
	<u>Name</u>	<u>24 Hour (Y/N)</u>	<u>Title</u>	<u>Address</u>	<u>Email</u>	<u>Telephone</u>	<u>Cell</u>
Regulatory Contact	Nicole Winters		Senior Counsel	4001 N Rodney Parham Rd, Little Rock, AR 72212	wci.washington.govaffairs@windstream.com	501-748-6313	
Primary Emergency Contact	Jeff Dupuie	Y	Senior Director – Netxio VNOC	245 North Main St., Hudson, OH 44236	jeff.dupuie@windstream.com	330-650-7006	
Alternate Emergency Contact	Frank Kokosza		Senior Consultant - Network	301 N. Main St. Suite 5000 Greenville, SC 29601	frank.kokosza@windstream.com	864-672-5237	724-762-0048
Network Operations Center Contact	Donald Blanchard		Staff Manager – Network Operations	301 N. Main St. Suite 5000 Greenville, SC 29601	donald.blanchard@windstream.com	864-672-5408	864-505-3149
24 Hour Emergency Contact	Rick Farler	Y	Manager – Local Operations	1011 San Jacinto Blvd. Ste. 100 Austin, TX 78701	ricky.farler@windstream.com	512-687-9699	281-386-7605
Signed: Stephanie D. Marsh, Senior Analyst – Regulatory Compliance					<i>Stephanie D. Marsh</i>		
Date: December 1, 2021							