

October 7, 2020

**VIA ELECTRONIC FILING**

Mr. Mark Johnson  
Executive Director and Secretary  
Washington Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, WA 98503

Re: TracFone Wireless, Inc. – Notice of Lifeline Service Offering  
Docket Number UT-093012

Dear Mr. Johnson:

Pursuant to Paragraph 39 of the Commission’s Final Order designating TracFone Wireless, Inc. (“TracFone”) as an Eligible Telecommunications Carrier in Docket UT-093012, TracFone hereby provides notice to the Commission of a new Lifeline service option available to low-income households in Washington that qualify for Lifeline service under relevant federal and state laws. Commencing on or about October 20, 2020, TracFone will offer Total Wireless™ Lifeline service (“Total Wireless Lifeline”) to its Total Wireless™ (“Total Wireless”) customers who qualify for Lifeline service. Total Wireless is a brand of TracFone that is available in Total Wireless stores and online at [www.totalwireless.com](http://www.totalwireless.com). Total Wireless Lifeline will be funded by the federal Universal Service Fund Lifeline Program and offer the same terms and conditions of service offered to TracFone’s SafeLink Wireless® Lifeline customers. However, Total Wireless Lifeline customers will receive service under the Total Wireless brand, not the SafeLink Wireless® brand.

The terms and conditions of Total Wireless Lifeline include the following:

- Total Wireless customers seeking to enroll in Total Wireless Lifeline must meet all federal and state Lifeline eligibility requirements. Applicants must complete an application form, be eligible for Lifeline service through participation in a qualifying federal government program or meeting income requirements, and certify, under penalty of perjury, that they understand and will comply with various Lifeline Program requirements.
- Total Wireless customers who qualify for Total Wireless Lifeline will receive the following monthly benefit plan at no charge: 350 airtime minutes, unlimited text messaging and 3 GB of mobile broadband data.

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Information regarding Total Wireless Lifeline will be available at [www.totalwireless.com](http://www.totalwireless.com) on or about October 20, 2020. If you have any questions, please contact Stephen Athanson, Senior Attorney - Regulatory for TracFone, at (305) 715-3613 or [sathanson@tracfone.com](mailto:sathanson@tracfone.com) or undersigned counsel for TracFone.

Sincerely,

A handwritten signature in black ink that reads "Debra McGuire Mercer". The signature is written in a cursive, flowing style.

Debra McGuire Mercer

cc: Stephen Athanson