

Exhibit No. ___ C (KMR-5C)
Docket UT-090842
Witness: Kristen M. Russell
REDACTED VERSION

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Joint Application of

DOCKET UT-090842

FRONTIER COMMUNICATION
CORPORATION AND VERIZON
COMMUNICATIONS, INC.

for Approval of Indirect Transfer of
Control of Verizon Northwest, Inc.

EXHIBIT TO
TESTIMONY OF
KRISTEN M. RUSSELL
STAFF OF
WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION

Service Performance Guarantee Payouts

November 3, 2009

CONFIDENTIAL PER PROTECTIVE ORDER - REDACTED VERSION

	2006	2007	2008	1 Q 2009	2009 Est
Res SPG					
Bus SPG					
TOTAL					
Res OOS					
Bus OOS					
TOTAL					

REDACTED VERSION