

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION STAFF
RESPONSE TO BENCH REQUEST

DATE PREPARED: February 7, 2022
DOCKET: TG-210689
REQUESTER: Bench

WITNESS: John Cupp
RESPONDER: John Cupp
TELEPHONE: 360-664-1113

BENCH REQUEST NO. 1:

Please compile and file with the Commission all written public comments received by the Commission that regard this proceeding by 5 p.m. on Monday, February 7, 2021.

Please revise the bench exhibit requested above with all written public comments subsequently received by the Commission. The filing deadline for this revised exhibit will be determined during the hearing set for February 17, 2022, at 1:30 p.m.

RESPONSE:

Attached are customer comments in Docket TG-210689. To date, 15 comments have been received. In summary, one customer believes the situation is out of the company's control, and the UTC should not assess penalties. Others believe the company should be penalized heavily, and some believe they are due credit or additional credit for missed pickups. One customer provided contact information and did not comment.