

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION****Dockets UE-190529 & UG-190530  
Puget Sound Energy  
2019 General Rate Case****PUBLIC COUNSEL DATA REQUEST NO. 281:****Re: Rebuttal Testimony of PSE Witness Mr. Thomas M. Hunt, Exhibit TMH-8T<sup>1</sup>**

Please indicate the number of SQI goals achieved over the past 10-year period, if available, if not, please provide the information for the past five years.

**Response:**

As described in the Prefiled Direct Testimony of Thomas M. Hunt, Exh. TMH-1T, Puget Sound Energy's ("PSE") Annual Goals & Incentive Plan has two thresholds that both must be met for the plan to fund. The table below provides results for the last 10 years and shows that both thresholds were met each year.

**Puget Sound Energy****Summary of Goals & Incentive Plan Results**

<b><u>Year</u></b>	<b><u>SQI/Safety Results</u></b>	<b><u>EBITDA Results</u></b>
2018	10/10	99.00%
2017	10/10	102.60%
2016	10/10	100.40%
2015	8/10 (later 9/10) <sup>2</sup>	98.90%
2014	10/10	99.04%
2013	8/10 (paid as 9/10) <sup>3</sup>	100.08%
2012	10/10	102.26%
2011	9/9	104.24%
2010	9/9	96.18%
2009	9/10	95.97%

<sup>1</sup> Note that Public Counsel's data request directed the question to Thomas M. Hunt but identified Exhibit MRM-11T. The substance of Public Counsel's request is best answered by Mr. Hunt.

<sup>2</sup> See PSE Response to Public Counsel Data Request No 240 for additional detail of SQI and Safety performance in 2015.

<sup>3</sup> During 2013, the Safety Measure was missed and SQI-5 (Customer Access Center Answering Percentage) was also missed. However, the Commission recognized that implementation of a new Customer Information System was a significant factor in the SQI-5 being missed and did not impose any financial penalties on PSE. In light of this, the PSE Board treated SQI-5 for incentive plan purposes as met, giving the overall result of 9/10 used in calculating payments.